



REGULAR MEETING OF THE MILPITAS CITY COUNCIL

AGENDA

TUESDAY, FEBRUARY 15, 2022

MILPITAS, CA

6:00 PM (CLOSED SESSION)

7:00 PM (PUBLIC BUSINESS)

For assistance in the following languages, you may call:

Đối với Việt Nam, gọi 408-586-3122

Para sa Tagalog, tumawag sa 408-586-3051

Para español, llame 408-586-3232

The City Council meeting is held in the City Council Chamber at City Hall, 455 E. Calaveras Blvd., Milpitas and via teleconference/Zoom webinar.

You may watch the Council meeting without providing public comment by accessing it via links here.

Meeting shall be livestreamed - Go to:

Facebook: <https://www.facebook.com/CityofMilpitas/>

YouTube: <https://www.ci.milpitas.ca.gov/youtube>

Web Streaming: <https://www.ci.milpitas.ca.gov/webstreaming>

PUBLIC COMMENT INSTRUCTIONS

Oral public comments may be provided live during the City Council meeting in person or by registering for the zoom meeting in advance. To register you will need to provide an email address (not disclosed) and a name. To minimize technical difficulties, please make sure that you have the latest version of the Zoom Application. Below is the link to register for this meeting only:

https://ci-milpitas-ca-gov.zoom.us/webinar/register/WN_1JWn3DRaSXqD_QSzsAteyA

After you register a link will be sent to you to join the City Council meeting in order to give your comments. All registered meeting attendees who wish to speak must click on the "raise hand" icon when the Mayor calls for public comments. If participating by calling in on your phone, dial *9 to use the "raise hand" feature, and when you are called upon, hit *6 to unmute your phone. Your phone number will be displayed in the live meeting. The Mayor will call the speakers to begin.

All comments provided shall be limited to three minutes or less as determined by the Mayor. All members of the public will be limited to one comment per agenda item, and one comment for non-agenda items.

MILPITAS CITY COUNCIL CODE OF CONDUCT

- Be respectful and courteous (words, tone, and body language).
- Model civility.
- Avoid surprises.
- Praise publicly and criticize privately.
- Focus on the issue, not the person.
- Refrain from using electronic devices while on the Council dais.
- Disclose conflicts of interest and affiliations related to agenda items.
- Separate governing from campaigning.
- The Council speaks with one voice after making policy on issues.
- Respect the line between policy and administration.
- Council will hold one another accountable to comply with this Code of Conduct.

CALL MEETING TO ORDER by Mayor and ROLL CALL by City Clerk (6:00 PM)

ADJOURN TO CLOSED SESSION

(a) DISCUSSION WITH LABOR NEGOTIATORS

Pursuant to Government Code Section 54957.6

Agency designated representative: Jeannine Seher, Human Resources Director

Employee Organization: MEA

(b) PUBLIC EMPLOYEE APPOINTMENT/HIRING

Pursuant to California Government Code Section 54957

Position: City Attorney

CLOSED SESSION ANNOUNCEMENT: (7:00 PM)

Report on action taken in Closed Session, if required per Government Code Section 54957.1, including the vote or abstention of each member present.

PLEDGE OF ALLEGIANCE

INVOCATION (Councilmember Phan)

PRESENTATIONS (7:05 PM)

- Presentation to Santa Clara Valley Science and Engineering Fair Association (SCVSEFA) Milpitas student STEM winners

PUBLIC FORUM (7:10 PM)

Those in the audience and via Zoom are invited to address City Council on any subject not on tonight's agenda. In-person speakers wishing to address the Council are requested, but not required to complete a Speaker Card and submit it to the Mayor. In-person speakers will then be asked to come up to the podium and state their name for the record. Those interested in speaking via Zoom may do so by following the instructions on page one (1) of the agenda. Comments may be limited to three (3) minutes or less at the Mayor's discretion. As an item not listed on the agenda, no response is required from City staff or the Council and no action can be taken. The City Council may instruct the City Manager to place the item on a future meeting agenda.

NOTE: If a member of the public wishes to share any presentation materials for Council consideration, they must be submitted to the Clerk's Office by email to CityClerk@ci.milpitas.ca.gov by 12:00 p.m. on the day of the meeting. No presentations will be accepted in person in the Council Chambers.

ANNOUNCEMENTS AND FUTURE AGENDA ITEMS (7:15 PM)

Members of the City Council or City Manager may make brief announcements at this time. Members of the City Council may also suggest future agenda items at this time. For future agenda items, the City Council shall not debate the topic or engage in discussion but shall simply state a "yes" or "no" as to whether to direct the City Manager to place the item on a future meeting agenda. If a majority of the City Council agrees to place an item on a future meeting agenda, the City Manager shall place the item on a future agenda for City Council discussion.

ANNOUNCEMENT OF CONFLICT OF INTEREST AND CAMPAIGN CONTRIBUTIONS

READING OF THE CITY COUNCIL CODE OF CONDUCT

APPROVAL OF AGENDA

CONSENT CALENDAR (7:25 PM)

Consent calendar items are considered to be routine and will be considered for adoption by one motion. There will be no separate discussion of these items unless a City Councilmember, member of the audience or staff requests the Council to remove an item from (or be added to) the consent calendar. Any person desiring to speak on any item on the consent calendar should ask to have that item removed from the consent calendar.

C1. Receive the City Council Calendars of Meetings for February and March 2022 (Staff Contact: Wendy Wood, City Clerk, 408-586-3001)

Recommendation: Receive the City Council Calendars of Meetings for February and March 2022.

C2. Approve the City Council Regular Meeting Minutes of February 1, 2022, Special Meeting Minutes of February 7, 2022, and Special Meeting Minutes of February 8, 2022 (Staff Contact: Wendy Wood, City Clerk, 408-586-3001)

Recommendation: Approved the City Council Regular Meeting minutes of February 1, 2022, Special Meeting Minutes of February 7, 2022, and Special Meeting Minutes of February 8, 2022.

C3. Receive the Preview List of Anticipated Items for the Next Regular City Council Meeting (Staff Contact: Wendy Wood, City Clerk, 408-586-3001)

Recommendation: Receive the list of anticipated agenda items for the next regular City Council meeting.

C4. Receive and Review the List of Agenda Items Requested by City Councilmembers (Contact: Mayor and City Councilmembers, 408-586-3000)

Recommendation: Review the list of items that have been requested by City Councilmembers and provide direction to staff as necessary. No substantive discussion about any specific item shall occur and the City Council shall hold all debate about the item until it is scheduled as a full agenda item.

C5. Adopt a Resolution Declaring Weeds on Certain Properties to be a Public Nuisance and Setting a Public Hearing for March 15, 2022 to Hear Objections (Staff Contact: Albert Zamora, Deputy Fire Chief / Fire Marshal, 408-586-3371)

Recommendation: Adopt a resolution declaring weeds on specific properties to be public nuisances and set a public hearing on March 15, 2022.

C6. Adopt a Resolution Authorizing the City Manager or Designee to Submit Applications for and Administration of CalRecycle Grants for Five Years (Staff Contact: Elaine Marshall, Deputy Public Works Director, 408-586-2603)

Recommendation: Adopt a resolution authorizing the City Manager or designee to submit applications for and administration of CalRecycle Grants for five years.

C7. Review the FY 2021-22 Quarterly Financial Status Report for the Quarter Ending December 31, 2021 (Staff Contact: Lauren Lai, Finance Director, 408-586-3111)

Recommendation: Review the FY 2021-22 Quarterly Financial Status Report for the Quarter Ending December 31, 2021.

C8. Receive the Monthly Report for Unhoused Services (Staff Contact: Sharon Goei, Building Safety and Housing Director, 408-586-3260)

Recommendation: Receive the December 2021 report for unhoused services.

C9. Approve and Authorize the City Manager or Designee to Execute a Commercial Lease Agreement with Nibbi Brothers General Contractor's for Property Located at 1700 Sango Court and 1831-1841 Tarob Court (Staff Contact: Alex Andrade, Director of Economic Development, 408-586-3046)

Recommendation: Approve and authorize the City Manager or Designee to execute a Commercial Lease Agreement by and between Nibbi Brothers General Contractor's ("Tenant") and the City of Milpitas ("Landlord") for a term of 15 months plus three extension periods of (1) month each, for a not-to-exceed contract of 18 months.

C10. Consider the Recommendation from Mayor Tran for the Appointment to a City Commission (Contact: Mayor Tran, 408- 586-3029)

Recommendation: Receive Mayor Tran's recommendation and approve the appointment to the Library and Education Advisory Commission.

C11. Accept Commissioner Resignation (Staff Contact: Wendy Wood, City Clerk, 408-586-3001)

Recommendation: Accept the resignation of Commissioner Manpreet Badesha from the Energy and Environmental Sustainability Commission and direct the City Clerk to post the notice of the unscheduled vacancy.

COMMUNITY SERVICES AND SUSTAINABLE INFRASTRUCTURE (7:30 PM)

12. Review the Proposed Streets, Parks and Facilities Naming Policy and Provide Feedback to Staff (Staff Contact: Renee Lorentzen, Recreation and Community Services Director, 408-586-3409)

Recommendation: (1) Review the Proposed Streets, Parks and Facilities Naming Policy and provide feedback to staff; (2) Review City Naming Lists and provide feedback to Staff; and (3) Authorize Staff to begin process for naming McCandless Park.

LEADERSHIP AND SUPPORT SERVICES (8:15 PM)

13. Receive Report on 2022 Citywide Community Engagement Survey (Staff Contact: Ashwini Kantak, Assistant City Manager, 408-586-3053 and Charmaine Angelo, Public Information Officer, 408-586-3055)

Recommendation: Receive a report on results of the 2022 Citywide Community Engagement Survey.

14. Review Fiscal Year 2021-22 Mid-Year Report, Approve FY2021-22 Mid-year Budget Amendments, Adopt a Resolution Amending Resolution No. 1626, the Classification Plan, to Reclassify Positions, Approve and Adopt the Pay Schedule titled "New Job Classifications/Salary Table", and Amend Budgeted Allocated Positions, and Approve and Authorize the City Manager to Negotiate and Execute a contract amendment with Bateman Community Living, LLC (dba TRIO COMMUNITY MEALS, LLC) FY21-22 for additional meals through the Senior Nutrition Program, not to exceed \$124,000 (Staff Contact: Lauren Lai, Finance Director, 408-586-3111)

Recommendation: (1) Review the FY 2021-22 Mid-Year Report; (2) Approve FY 2021-22 Mid-Year Budget Amendments; (3) Adopt a resolution amending Resolution No. 1626, the Classification Plan, to reclassify positions, approve and adopt the pay schedule titled "New Job Classifications/Salary Table", and amend budgeted allocated positions; and (4) Approve and authorize the City Manager to negotiate and execute a contract amendment with Bateman Community Living, LLC (dba TRIO COMMUNITY MEALS, LLC) FY21-22 for additional meals through the Senior Nutrition Program, not to exceed \$124,000.

15. Provide Direction on American Rescue Plan Act (ARPA) Funding for Council Priority Items and Modifications to the ARPA Investment Plan and Provide Input on Proposed Process for Future

Changes to the ARPA Investment Plan (Staff Contact: Ashwini Kantak, Assistant City Manager, 408-586-3053 and Lauren Lai, Director of Finance, 408-586-3111)

Recommendations: (1) Consider Council priority items for American Rescue Plan Act (ARPA) funding and provide direction to staff on any required modifications to the ARPA Investment Plan to allow for the additional allocation; and (2) Review and provide input to staff on proposed process for future changes to the ARPA Investment Plan.

16. Consider Resolution to Adopt Draft Goals and Performance Measures to Provide a Framework for Evaluating Potential City participation in Middle-Income Workforce Housing Projects; and Consider Proposal to Convert the Turing Apartments to Low, Median, and Moderate Income-Housing with Housing Bonds from the California Statewide Communities Development Authority Community Improvement Authority (Authority) (Staff Contact: Ashwini Kantak, Assistant City Manager, 408-586-3053)

Recommendations: (1) Consider resolution to adopt Draft Goals and Performance Measures to provide a framework for evaluating potential City participation in middle-income workforce housing projects, with revisions as directed by the Council; (2) Consider proposal to convert the Turing Apartments located at 1355 McCandless Drive to low, median, and moderate-income housing; and (3) Consider resolution to authorize the City to become a member of the Authority and City Manager to execute a Public Benefit Agreement that allows for future acquisition of the property by the City, with recommended amendments pertaining to: Affordability covenant; Local preference policy; City financial risks; Host and other fees; Property conveyance; Capital improvement reserves; Management and maintenance plans; and City enforcement authority.

ADJOURNMENT (11:00 PM)

KNOW YOUR RIGHTS UNDER THE OPEN GOVERNMENT ORDINANCE

Government's duty is to serve the public, reaching its decisions in full view of the public. Commissions and other City agencies exist to conduct the people's business. This ordinance assures that deliberations are conducted before the people and City operations are open to the people's review. For more information on your rights under the Open Government Ordinance or to report a violation, contact the City Attorney's office at Milpitas City Hall, 455 E. Calaveras Blvd., Milpitas, CA 95035
e-mail: cdiaz@ci.milpitas.ca.gov / Phone: 408-586-3040

The Open Government Ordinance is codified in the Milpitas Municipal Code as Title I Chapter 310 and is available online at the City's website www.ci.milpitas.ca.gov by selecting the Milpitas Municipal Code link.

Materials related to an item on this agenda submitted to the City Council after initial distribution of the agenda packet are available for public inspection at the City Clerk's office at Milpitas City Hall, 3rd floor 455 E. Calaveras Blvd., Milpitas and on City website. City Council agendas and related materials can be viewed online: www.ci.milpitas.ca.gov/government/council/agenda_minutes.asp (select meeting date)

APPLY TO SERVE ON A CITY COMMISSION

Commission application forms are available online at www.ci.milpitas.ca.gov or at Milpitas City Hall. Contact the City Clerk's Office at 408-586-3001 for more information.

If you need assistance, per the Americans with Disabilities Act, for any City of Milpitas public meeting, please call the City Clerk at 408-586-3001 or send an e-mail to CityClerk@ci.milpitas.ca.gov prior to the meeting. You may request a larger font agenda.

January 2022						
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March 2022						
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Milpitas City Council Calendar

February 2022

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1 6:00 PM -Closed Session 7:00 PM -City Council	2 8:00AM -VTA-sponsored American Public Transportation Association Webinar (CM) 2:00 PM -Santa Clara VTA Monthly Briefing - Northeast Group (CM) 5:30 PM -Veterans Commission (RT) 7:00 PM -Community Advisory Commission (EC)	3 4:30 PM -Milpitas Chamber of Commerce Board (EC) 5:30 PM -Santa Clara VTA Board of Directors (CM)	4	5
6	7 11:00 AM -Special Council Meeting 7:00 PM -Parks, Recreation & Cultural Resources Commission (CM)	8 4:00 PM -Milpitas HOPE Suicide Prevention Task Force 5:30 PM -Special City Council Meeting: 2023-27 Capital Improvement Program (CIP) Study Session	9 7:00 PM -Silicon Valley Clean Energy Board of Directors (EC) 6:00 PM -Special Planning Commission 7:00 PM-Planning Commission	10 4:00 PM -Treatment Plant Advisory Committee (CM) 4:00 PM -Santa Clara VTA Policy Advisory Committee (AP) 5:00 PM-Homelessness Task Force 7:00 PM -Youth Advisory Commission (EC) 7:00 PM -Cities Assoc of SCC (CM)	11 3:00 PM -City Council Transportation Subcommittee (RT/CM) <i>*4:30 PM-City Council Finance Subcommittee (RT/CM)</i>	12
13	14 4:30 PM -Economic Development and Trade Commission (KD)	15 6:00 PM -Closed Session 7:00 PM -City Council	16 6:00 PM -Energy and Environmental Sustainability Commission (EC)	17 10:00 AM -VTA Congestion Management Program Planning Committee (CMPP) (CM) 6:30 PM -BAWSCA Board of Directors Meeting (CM)	18 9:00 AM -Special VTA Board Workshop (CM)	19
20	21 PRESIDENT'S DAY  CITY HALL CLOSED	22 1:30 PM -Senior Advisory Commission (EC)	23 5:30 PM -Cities Assoc. of SCC - Recycling and Waste Reduction Commission (AP) 7:00 PM-Planning Commission	24 1:30 PM -SCC Emergency Operational Area Council (CM)	25 4:00 PM -City/School Collaborative Subcommittee (RT/CM)	26
27	28 7:00 PM -Special Meeting Science, Technology & Innovation Commission (RT)					

**Finance Subcommittee will only meet as needed*

February 2022						
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April 2022						
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Milpitas City Council Calendar

March 2022

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1 ?:00 PM -Closed Session 7:00 PM -City Council	2 2:00 PM -Santa Clara VTA Monthly Briefing - Northeast Group (CM) 7:00 PM -Community Advisory Commission (EC)	3 4:30 PM -Santa Clara VTA Board of Directors (CM) 5:30 PM -Milpitas Chamber of Commerce Board (EC)	4	5
6	7 7:00 PM -Parks, Recreation & Cultural Resources Commission (CM)	8 4:00 PM -Milpitas HOPE Suicide Prevention Task Force	9 12:00 PM -Santa Clara Valley Water District - Water Commission (CM) 7:00 PM -Planning Commission 7:00 PM -Silicon Valley Clean Energy Board of Directors (EC)	10 4:00 PM -Santa Clara VTA Policy Advisory Committee (AP) 4:00 PM -Treatment Plant Advisory Committee (CM) 6:00 PM -Community Town Hall: Budget Meeting 7:00 PM -Cities Assoc of SCC (CM) 7:00 PM -Youth Advisory Commission (EC)	11 3:00 PM -City Council Transportation Subcommittee (RT/CM) *4:30 PM -City Council Finance Subcommittee (RT/CM)	12
13	14 4:30 PM -Economic Development and Trade Commission (KD)	15 ?:00 PM -Closed Session 7:00 PM -City Council	16 6:00 PM -Energy and Environmental Sustainability Commission (EC)	17 10:00 AM -VTA Congestion Management Program Planning-CMPP (CM) 5:30 PM -Measure F Oversight Committee 6:30 PM -Bay Area Water Supply Conserv Agency (CM) 7:00 PM -Public Safety and Emergency Preparedness Commission (KD)	18	19
20	21 5:30 PM -Science, Technology, and Innovation Commission (RT) 7:00 PM -Library and Education Commission (EC)	22	23 7:00 PM -Planning Commission	24 4:00 PM -Silicon Valley Regional Interoperability Authority (SVRIA) (KD)	25 4:00 PM -City/School Collaborative Subcommittee (RT/CM)	26
27	28 7:00 PM -Arts Commission (RT)	29	30	31  Cesar Chavez Day City Hall Closed		

**Finance Subcommittee will only meet as needed*



REGULAR MEETING MINUTES OF THE MILPITAS CITY COUNCIL

TUESDAY, FEBRUARY 1, 2022
MILPITAS, CA
6:00 PM (CLOSED SESSION)
7:00 PM (PUBLIC BUSINESS)

The City Council of the City of Milpitas convened on the regular Council Meeting day of February 1, 2022, via teleconference/Zoom webinar.

CALL MEETING TO ORDER by Mayor and ROLL CALL by City Clerk

Mayor Tran called the Regular City Council meeting to order at 6:00 PM. Roll Call was taken by City Clerk Wood.

PRESENT: Mayor Tran, Vice Mayor Montano, Councilmembers Chua, Dominguez, and Phan

ABSENT: None

ADJOURN TO CLOSED SESSION

(a) CONFERENCE WITH REAL ESTATE PROPERTY NEGOTIATOR

Pursuant to Government Code Section 54956.8 Property: 1700 Sango Court and 1831-1841 Tarob Court
Agency Negotiator: City Manager Steve McHarris
Negotiating Parties: Nibbi Brothers General Contractors
Under Negotiation: Price and Terms of Payment

(b) PUBLIC EMPLOYEE PERFORMANCE EVALUATION

Pursuant to California Government Code Section 54957
Position: City Manager

CLOSED SESSION ANNOUNCEMENT:

Report on action taken in Closed Session, if required per Government Code Section 54957.1, including the vote or abstention of each member present.

City Attorney Diaz stated there was no reportable action.

PLEDGE OF ALLEGIANCE

The Pledge of Allegiance was led by Mayor Tran.

INVOCATION

The Invocation was led by Councilmember Phan.

PRESENTATIONS

Mayor Tran virtually presented Certificates of Appreciation to the Homelessness Task Force Members and proclaimed the month of February as Black History Month.

PUBLIC FORUM

Those in the audience via Zoom are invited to address City Council on any subject not on tonight's agenda. Those interested in speaking via Zoom may do so by following the instructions on page one (1) of the agenda. Comments may be limited to three (3) minutes or less at the Mayor's discretion. As an item not listed on the agenda, no response is required from City staff or the Council and no action can be taken. The City Council may instruct the City Manager to place the item on a future meeting agenda.

The following people spoke under Public Forum:

1. Voltaire Montemayor
2. Allysson McDonald

ANNOUNCEMENTS AND FUTURE AGENDA ITEMS

Members of the City Council or City Manager may make brief announcements at this time. Members of the City Council may also suggest future agenda items at this time. For future agenda items, the City Council shall not debate the topic or engage in discussion but shall simply state a "yes" or "no" as to whether to direct the City Manager to place the item on a future meeting agenda. If a majority of the City Council agrees to place an item on a future meeting agenda, the City Manager shall place the item on a future agenda for City Council discussion.

City Manager McHarris announced the City continues to offer testing events at the Milpitas Community Center and the Milpitas Sports Center. Residents can sign up on the Santa Clara County website at sccgov.org. He also announced that the Milpitas Small Business Assistance Grant Program launched on January 31, funded by the America Rescue Plan Act (ARPA) with the application period open through March 1, 2022.

Mayor Tran wished everyone a Happy Lunar New Year and requested an appropriation in an amount not to exceed \$250,000 to procure a contract to address streetlights that are pending fieldwork.

Councilmember Chua stated support for Mayor Tran's recommendation and announced that Supervisor Joe Simitian is looking into having the libraries be a venue to distribute COVID home testing kits. She also announced the Library is now open seven days a week with hours Monday through Thursday 10:00 a.m. to 9:00 p.m. and Friday through Sunday 10:00 a.m. to 7:00 p.m. She thanked Mayor Tran and former Assembly Member Chu for hosting a safety in our neighborhood event and requested a public safety announcement (PSA) on best practices for businesses to be safe.

Vice Mayor Montano stated that she attended the Tet festival in San Jose to celebrate the Lunar New Year and made the following requests:

1. Look into reducing rates for the seniors and low-income families for Sports Center activities.
2. Reduce the park rental fees for the Samuel Ayer High School reunion.
3. Look into possible rebates for Commercial businesses similar to Valley Water District's conservation rebate program for residents.
4. Evaluate reopening the City childcare center with a non-profit organization running it.
5. Designate the California Oak Tree as the City's official heritage tree.
6. Look into putting the City Hall address on the building facade.
7. Add the following items to the next Transportation Subcommittee Agenda: discussion on bike lane striping; priority master plan near mass transit and schools; and have the subcommittee identify areas of traffic congestion.

Councilmember Dominguez spoke about a safety event hosted by Mayor Tran and commented on concerns with the safety at the Safeway shopping center. She requested a program to help support the safety of the shopping center, creating a partnership with the businesses, and allocating at least \$70,000 to support security. She also commented on Councilmember Chua's request for a PSA, stating that the Public Safety and Emergency Preparedness Commission is working on it. She asked Councilmember Chua if her request could be fulfilled by the commission and Councilmember Chua agreed. Councilmember Dominguez thanked the community for their partnership in COVID testing and announced that N95 masks are available at Walgreens.

Community members can get up to three N95 Masks provided by the federal government, and if they have any questions about getting Masks or access to COVID testing, they can call 669-228-1623.

ANNOUNCEMENT OF CONFLICT OF INTEREST AND CAMPAIGN CONTRIBUTIONS

City Attorney Diaz asked the Mayor and City Councilmembers if they had any personal conflicts of interest. By roll call, there were no conflicts of interest. City Attorney Diaz asked the Mayor and City Councilmembers if they had any reportable campaign contributions. By roll call, there were no reportable campaign contributions.

Mayor Tran stated that he had dinner with one of the property owners of the project listed on the agenda as item 11. He stated the dinner was regarding unrelated business and asked the City Attorney if he was required to recuse himself from the item.

City Attorney Diaz stated that since there was no economic tie, it would not trigger a conflict of interest.

READING OF THE CITY COUNCIL CODE OF CONDUCT

City Attorney Diaz read aloud the City Council Code of Conduct.

APPROVAL OF AGENDA

Motion: to approve the February 1, 2022, Regular Meeting Agenda.

Motion/Second: Mayor Tran / Vice Mayor Montano

Motion carried by the following roll call vote:

AYES: Councilmembers Chua, Dominguez, Phan, Vice Mayor Montano, Mayor Tran

NOES: None

CONSENT CALENDAR

Consent calendar items are considered to be routine and will be considered for adoption by one motion. There will be no separate discussion of these items unless a City Councilmember, member of the audience or staff requests the Council to remove an item from (or be added to) the consent calendar. Any person desiring to speak on any item on the consent calendar should ask to have that item removed from the consent calendar.

Motion: to approve the Consent Calendar.

Motion/Second: Mayor Tran / Councilmember Chua

Motion carried by the following roll call vote:

AYES: Councilmembers Chua, Dominguez, Phan, Vice Mayor Montano, Mayor Tran

NOES: None

C1. Receive the City Council Calendar of Meetings for February 2022 (Staff Contact: Wendy Wood, City Clerk, 408-586-3001)

Received the City Council Calendar of Meetings for February 2022.

C2. Approve the City Council Regular Meeting Minutes of January 18, 2022, and Special Meeting Minutes of January 25, 2022 (Staff Contact: Wendy Wood, City Clerk, 408-586-3001)

Approved the City Council Regular Meeting minutes of January 18, 2022, and Special Meeting minutes of January 25, 2022.

C3. Receive the Preview List of Anticipated Items for the Next Regular City Council Meeting (Staff Contact: Wendy Wood, City Clerk, 408-586-3001)

Received the list of anticipated agenda items for the next regular City Council meeting.

C4. Receive and Review the List of Agenda Items Requested by City Councilmembers (Contact: Mayor and City Councilmembers, 408-586-3000)

Reviewed the list of items requested by City Councilmembers.

C5. Approve and Authorize the City Manager to Execute the Improvement Agreement with Sango Court L.P, for the Completion of the Offsite Public Improvements Located at 355 Sango Ct. (Staff Contact: Steve Erickson, Engineering Director/City Engineer, 408-586-3301)

Approved and authorized the City Manager to execute an Improvement Agreement with Sango Court L.P, for the completion of the Offsite Public Improvements Located at 355 Sango Ct.

C6. Motion to Reconfirm Findings and Determinations Under Resolution No. 9105 and Assembly Bill 361 for the Continuation of Virtual Meetings (Staff Contact: Christopher J. Diaz, City Attorney, 408-586-3040)

Move to reconfirm findings and determinations under Resolution No. 9105 and Assembly Bill 361 for the continuation of virtual meetings.

C7. Move to Waive the Second Reading Beyond the Title and Adopt Ordinance No. 297.1 Amending Milpitas Municipal Code Title XII, Chapter 1 (Affordable Housing Ordinance) (Staff Contact: Sharon Goei, Building Safety and Housing Director, 408-586-3260)

Move to waive the second reading beyond the title and adopt **Ordinance No. 297.1** amending Milpitas Municipal Code Title XII, Chapter 1 (Affordable Housing Ordinance).

C8. Approve and Authorize the City Manager to Execute a New 3-Year Agreement with CDW-G for Office 365 Cloud Products Through a Cooperative Subscription Contract with the County of Riverside California (Staff Contact: Daniel Nam, Information Technology Director, 408-586-2712)

Approved and authorized the City Manager to execute a new 3-year agreement with CDW-G for Office 365 Cloud products in the amount of \$147,757 annually and authorized 10% contingency in the amount of \$14,776 for unforeseen licensing needs, for the total amount not-to-exceed \$162,533 annually, for a total contract amount of \$487,599.

C9. Consider the Recommendations from Mayor Tran for the Appointments to City Commissions (Contact: Mayor Tran, 408- 586-3029)

Received Mayor Tran's recommendations and approved the appointments to City Commissions as follows:

Science, Technology & Innovation Commission

1. Appoint Pulak Mehta to serve as an Alternate #2 with a short-term to expire January 2023.

Planning Commission

1. Appoint Zeya Mohsin to serve as a Commissioner with a term to expire in December 2024.

COMMUNITY DEVELOPMENT

10. Receive Report from Homelessness Task Force (Staff Contact: Sharon Goei, Building Safety and Housing Director, 408-586-3260)

Building Safety and Housing Director Goei introduced the item and Homelessness Task Force Chair William Lam and Vice-Chair Sanae Alexander, presented the program ideas.

The following people spoke:

1. Christopher Denise
2. Voltaire Montemayor
3. Allyson McDonald

Vice Mayor Montano commented on the unhoused in Milpitas and them not being able to be housed in the Homekey project. She requested the City write a letter to the State and the County asking for a change in policy to allow unhoused residents in the City to have priority when housing opportunities occur.

Councilmember Dominguez would like the idea for the homelessness help center hotline to move forward and discuss the cost during the budget process. She wanted staff to explore the prevention program for McKinney-Vento families and bring the cost back during the budget process. She also requested staff draft a letter to Assembly Member Alex Lee, to look at opportunities for State funding to adopt and implement the homelessness help center hotline and have him look at the other recommendations from the task force to determine if additional funding is available.

Councilmember Chua requested staff add the recommended category to the MyMilpitas App to facilitate outreach to the unhoused.

Mayor Tran commented on issues with homelessness and requested that staff bring this item back for direction at the first regular meeting in March.

11. Conduct a Public Oversight Meeting Pursuant to California Senate Bill 35 (SB 35) for a Proposed 112-Unit Residential Development (100% affordable) up to Five Stories in Height Located at 1300 South Main Street (APN 083-36-002) within the Transit Area Specific Plan Planning Area. The Meeting is for Design Review and Public Oversight on Objective and Focused Design Standards Criteria Required for this Project, as Published and Adopted by Ordinance or Resolution by the City before Submission of a Development Application, and that are Broadly Applicable to Development Within the City. The Design Review and Public Oversight Shall Not in Any Way Inhibit, Chill, or Preclude the Ministerial Approval Provided by Government Code Section 65913.4. (Staff Contact: Ned Thomas, Planning Director, 408-586-3273)

Planning Director Thomas introduced the item, and Senior Planner Fossati presented the report.

Representatives from AMG and Associates, Gene Broussard and Kim Calica, provided additional information on the proposed project.

Mayor Tran commented on the noise pollution and asked in good faith for the applicant to make efforts to mitigate the noise. He also commented on the architecture of the building, stating that a flat iron building could add square footage to the project.

Councilmember Chua stated concerns with trash collection and would like the applicant to work with staff to make trash collection safe. She also spoke about parking concerns and would like the applicant to address the parking issues.

Representative from AMG and Associates, Gene Broussard, indicated that they are looking at adding a parking level with approximately 25 stalls and exploring other opportunities for additional parking.

Vice Mayor Montano commented on noise pollution and wanted to ensure that the project would have some type of mitigation in place so that the residents will not be impacted by noise. She commented on parking and wanted to make sure there was American Disability Act (ADA) parking available. She also asked about having a drop-off area for Uber and delivery drivers and commented on providing preference to displaced Milpitas residents.

Councilmember Dominguez commented on providing tenants a green space or community garden and wanted to ensure safety measures such as security cameras will be in place.

Vice Mayor Montano commented on having a sound wall.

Representative from AMG and Associates, Gene Broussard, stated a willingness to explore options to address Council's comments and concerns.

The following people spoke:

1. Voltaire Montemayor
2. Guy Haas

ADJOURNMENT

Mayor Tran adjourned the meeting at 10:28 PM in memory of Milpitas resident Harry Mok.

Draft meeting minutes submitted by City Clerk, Wendy Wood



SPECIAL MEETING OF THE MILPITAS CITY COUNCIL

MINUTES

**MONDAY, FEBRUARY 7, 2022
MILPITAS, CA
11:00 AM**

The City Council of the City of Milpitas convened on the Special Council Meeting day of February 7, 2022, via teleconference/Zoom webinar.

CALL MEETING TO ORDER by Mayor and ROLL CALL by City Clerk

Mayor Tran called the Special City Council meeting to order at 11:00 AM. Roll Call was taken by City Clerk Wood.

PRESENT: Mayor Tran, Vice Mayor Montano, Councilmembers Chua, Dominguez, and Phan

ABSENT: None

PLEDGE OF ALLEGIANCE

The Pledge of Allegiance was led by Mayor Tran.

PUBLIC FORUM

Those in the audience via Zoom may address City Council on any subject not on the agenda. Those interested in speaking may do so by following the instructions on page one (1) of the agenda. Comments may be limited to three (3) minutes or less at the Mayor's discretion. As an item not listed on the agenda, no response is required from City staff or the Council and no action can be taken. The City Council may instruct the City Manager to place the item on a future meeting agenda.

There were no speakers under Public Forum.

ANNOUNCEMENT OF CONFLICT OF INTEREST

City Attorney Diaz asked the Mayor and City Councilmembers if they had any personal conflicts of interest. By roll call, there were no conflicts of interest.

READING OF THE CITY COUNCIL CODE OF CONDUCT

City Attorney Diaz read aloud the City Council Code of Conduct.

ANNOUNCEMENTS

There were no announcements.

ADJOURN TO CLOSED SESSION

1. PUBLIC EMPLOYMENT

Pursuant to California Government Code Section 54957
Position: City Attorney (interview candidates)

CLOSED SESSION ANNOUNCEMENT

Report on action taken in Closed Session, if required per Government Code Section 54957.1, including the vote or abstention of each member present.

Mayor Tran stated there was no reportable action.

ADJOURNMENT

Mayor Tran adjourned the meeting at 2:28 PM.

Draft meeting minutes submitted by City Clerk, Wendy Wood



**SPECIAL MEETING OF THE
MILPITAS CITY COUNCIL
MINUTES
TUESDAY, FEBRUARY 8, 2022
MILPITAS, CA
5:30 PM**

The City Council of the City of Milpitas convened on the Special Council Meeting day of February 8, 2022, via teleconference/Zoom webinar.

CALL MEETING TO ORDER by Mayor and ROLL CALL by City Clerk

Mayor Tran called the Special City Council meeting to order at 5:30 PM. Roll Call was taken by City Clerk Wood.

PRESENT: Mayor Tran, Vice Mayor Montano, Councilmembers Chua, Dominguez, and Phan

ABSENT: None

PLEDGE OF ALLEGIANCE

The Pledge of Allegiance was led by Mayor Tran.

APPROVAL OF AGENDA

Motion: to approve the February 8, 2022, Special Meeting Agenda.

Motion/Second: Mayor Tran / Councilmember Dominguez

Motion carried by the following roll call vote:

AYES: Councilmembers Chua, Dominguez, Phan, Vice Mayor Montano, Mayor Tran

Noes: None

PUBLIC FORUM

Those interested are invited to address the City Council on the agenda item listed below only, by using the "raise hand" in the zoom webinar online (see instructions on page 1). Speakers may state their name and city of residence for the record, and limit spoken remarks to three minutes, or less, at the discretion of the Mayor.

The following spoke under public forum:

1. Allen Thomas
2. Voltaire Montemayor

ANNOUNCEMENTS

City Manager McHarris provided a status update on the replacement of streetlights.

Councilmember Dominguez announced that February 8 is "Wear Orange" day to raise awareness about teen dating violence, and if anyone is experiencing abuse or needs help, they can go to www.empowerhouseva.org. She also spoke about trash collection at the shopping centers occurring at 4:30 a.m. and requested information on how early trash collection can start. She would like to see if the time can be pushed out so that it does not disrupt the nearby neighborhood.

ANNOUNCEMENT OF CONFLICT OF INTEREST AND CAMPAIGN CONTRIBUTIONS

City Attorney Diaz asked the Mayor and City Councilmembers if they had any personal conflicts of interest. By roll call, no conflicts of interest were reported. City Attorney Diaz stated that he would not be asking about campaign contribution because there are no contracts or private development projects on the agenda.

Mayor Tran noted for the record that he would likely be within 1,000 feet of any projects in the Main Street or Midtown Area.

READING OF THE CITY COUNCIL CODE OF CONDUCT

City Attorney Diaz read aloud the City Council Code of Conduct.

AGENDA ITEMS

- 1. Receive presentation on Proposed 5-year 2023-2027 Capital Improvement Program and provide feedback to staff (Staff Contact: Steve Erickson, City Engineer, 408-586-3301 and Michael Silveira, CIP Manager, 408-586-3303)**

City Manager McHarris gave opening remarks.

Engineering Director/City Engineer Erickson introduced the item, and CIP Manager Silveira presented the CIP accomplishments and proposed projects. Engineering Director/City Engineer Erickson also presented the CIP Council referral items and the Engineering 5-year work plan with current and proposed staffing levels.

Mayor Tran requested that staff bring back a cost estimate to the next CIP meeting for the Dempsey Road Water Line Project from Selwyn Drive to Yosemite Drive. He also requested a report of tree management or replacement requests through the MyMilpitas App. He requested the City Council AV system replacement be removed from this year's CIP funding and requested a line item be included in the next five years CIP to address additional quarters for the ambulance crew at Fire Station 1. He also asked about the window that needs to be added to the dorm room at Fire Station 1 and requested that staff add a line item for that in the next presentation. He commented on the gateway signs and suggested partnering with private property owners and the Rotary.

Councilmember Dominguez stated she would like to find funding for two additional parks for approximately \$350,000. She commented on the recent accidents and would like to look at traffic signs. She stated support for implementing a pickleball court project and commented on the gateway signs including signage for service clubs. She does not support the City Council AV system replacement, the Botts Dots or the Police substation. She does support the additional funding of the four positions requested by staff, the McCandless Well Facility, and the Dempsey Road Water Line Project.

Vice Mayor Montano commented on the Council Referral Projects and the need to increase staffing to get all the projects done.

Mayor Tran commented on funding the additional Capital Improvement positions and requested Council receive hiring updates.

Councilmember Phan stated that he does not support funding for the City Council AV system replacement and would like it deferred. He expressed concerns about the Botts Dots and commented on public safety, stating there would be more benefits to increasing patrols rather than having a substation. He also does not support the Engineering staffing request.

Councilmember Chua commented on concerns with the staffing request and requested the Executive Team give a presentation on the growth on the unfunded liabilities and how the City is paying it off. She also wanted a detailed specification on the 1.3 million dollars for the City Council AV system replacement project. She also commented on the Police Substation and requested more details from the Police department.

The following people spoke during Pubic Comment:

1. Stephen Balsbaugh
2. Kusum La
3. Voltaire Montemayor
4. Jimmie Valassis
5. Tina Ortiz
6. Allen Thomas

Mayor Tran wanted to support the pickleball court project.

Vice Mayor Montano stated her support for funding the four additional positions.

Mayor Tran requested the postponement of the City Council AV system replacement project and save the funding for the next fiscal year.

Councilmember Chua commented on the pickleball project and Mayor Tran directed staff to immediately fund an amount not to exceed \$75,000 for the pickleball pilot program to be reimbursed when the CIP is approved.

Councilmember Dominguez commented on the softball fields and stated support for funding the additional four positions.

Mayor Tran stated support for the four additional positions and asked if there were any objections.

Councilmember Phan objected.

Councilmember Chua asked to see the impact of the full time employees' payroll to the unfunded liability before she makes her decision.

City Manager McHarris concluded the meeting with closing comments.

ADJOURNMENT

Mayor Tran adjourned the meeting at 9:06 PM.

Draft meeting minutes submitted by City Clerk, Wendy Wood

MILPITAS CITY COUNCIL AGENDA PREVIEW LIST

March 1, 2022

CLOSED SESSION

PUBLIC EMPLOYEE PERFORMANCE EVALUATION

Pursuant to California Government Code Section 54957

Position: City Manager

INVOCATION (assigned to Councilmember Phan)

PRESENTATION

- American Red Cross Month (Proclamation)
- National Women's Heritage Month (Proclamation)
- Youth Art Month (Proclamation)

CONSENT CALENDAR

1. Receive City Council calendar for March 2022 (City Clerk)
2. Approve City Council Regular Meeting minutes of February 15, 2022 (City Clerk)
3. Preview list of items for March 15, 2022 (City Clerk)
4. Councilmember Request List (City Clerk)
5. Approve and Authorize the City Manager to Execute Amendment No. 4 with PSOMAS for Mapping and Field Investigation of the Traffic Signal Intersection and Fiber Optic System in the City GIS for the total amount of \$88,201, for a total not-to-exceed contract amount of \$334,529, for Technology Project, Project No. 3427 (Steve Erickson)
6. Approve and Authorize the City Manager to Execute a Design Services Agreement with Kimley-Horn in the amount not to exceed \$475,034.00 for design services of the Street Resurfacing Project 2023, Project No. 4303 (Steve Erickson)
7. Adopt a Resolution Amending and Restating the Wage Theft Procurement Policy (Lauren Lai)
8. Approve Amendments to the Professional Services Agreement with Ascent Environmental for Consultant Services and Master Funding Agreement with the Metropolitan Transportation Commission for the Priority Development Area Planning Grant Program Related to Preparation of the Gateway/Main Street Specific Plan Update and Authorize the City Manager to Execute the Amended Agreements and Supplement to the Master Funding Agreement with the Metropolitan Transportation Commission (Ned Thomas)
9. Receive a Report on Emergency Repair of Pump at Main Lift Sewer Pump Station; and, Ratify Award of Emergency Contract to and Direct the City Manager to Execute a Contract with Koffler Electric (Tony Ndah)
10. Approve a Budget Appropriation in the amount of \$103,931 to the Equipment Fund Non-departmental FY 2021-22 Operating Budget for the Replacement of Two Police Vehicles Through a Sourcewell Cooperative Contract with National Auto Fleet Group (Frank Morales)

11. Consider the Request and Approve a Special Event Fee Waiver for the FAREPA (Filipino American Real Estate Professional Association) to host an ADU (Accessory Dwelling Unit) event in the Community Center (City Clerk)

PUBLIC HEARING

COMMUNITY DEVELOPMENT

12. Adopt a Resolution Initiating Proceedings for the Annual Levy and Collection of Assessments and Ordering the Preparation of the Annual Engineer's Report for Landscaping and Lighting Maintenance Assessment District No. 95-1 (McCarthy Ranch) (Steve Erickson)
13. Adopt a Resolution Initiating Proceedings for the Annual Levy and Collection of Assessments and Ordering the Preparation of the Annual Engineer's Report for Landscaping and Lighting Maintenance Assessment District No. 98-1 (Sinclair Horizon) (Steve Erickson)
14. Zoning Ordinance Amendment to Regulate Food Trucks (Ned Thomas)
15. Direction on Homelessness Task Force Recommendations (Sharon Goei)

COMMUNITY SERVICES

PUBLIC SAFETY

LEADERSHIP

16. Mayor and Councilmember Term Limits (Chris Diaz and Ashwini Kantak)

REPORTS

**MILPITAS CITY COUNCIL
AGENDA ITEM REQUESTS**

			NOTE: Deferred and completed items are not listed			
2022	OPEN					
Request No.	Topic	Submitted by:	A, F, CM, or CCM	Date requested or Rec'd Form	STATUS and/or DATE scheduled on City Council meeting agenda:	
1	Requested information on how early in the morning trash collection can start and check if the time can be pushed out so that it does not disrupt the nearby neighborhood	Dominguez	A	2/8/2022		
2	Requested a program to help support the safety of the shopping center, creating a partnership with the businesses, and allocating at least \$70,000 to support security	Dominguez	A	2/1/2022	Post the pandemic lock-downs, during the last six to nine months, the Police Department has primarily focused on crime prevention community engagement events for residential areas and has been in process to expand such events to our business community with crime prevention information and events anticipated to be scheduled for late February/early March. The funding allocation will be scheduled for the Spring Quarterly City Council Workplan Items Prioritization Discussion.	
3	Add the following items to the next Transportation Subcommittee Agenda: discussion on bike lane striping, priority master plan near mass transit and schools, and have the subcommittee identify areas of traffic congestion	Montano	A	2/1/2022	Scheduled for February 11, 2022 Transportation Subcommittee meeting	

**MILPITAS CITY COUNCIL
AGENDA ITEM REQUESTS**

4	Look into putting the City Hall address on the building facade	Montano	A	2/1/2022	
5	Designate the California Oak Tree as the City's official heritage tree	Montano	A	2/1/2022	
6	Evaluate reopening the childcare center with a non-profit organization running the center	Montano	A	2/1/2022	
7	Look into possible rebates for Commercial businesses similar to Valley Water District's conservation rebate program for residents	Montano	A	2/1/2022	
8	Reduce the park rental fees for the Samuel Ayer High School reunion	Montano	A	2/1/2022	Fee waiver scheduled for 3/15/2022 meeting
9	Look into reducing rates for the seniors and low-income families for Sports Center activities	Montano	A	2/1/2022	The FY 2021-22 Adopted Fee Schedule includes discounted membership and fitness passes for Seniors; low-income families can apply for membership and fitness pass discounts through the Milpitas Assistance Program
10	Requested an appropriation in an amount not to exceed \$250,000 to procure a contract to address the streetlights that are pending fieldwork.	Tran	A	2/1/2022	

**MILPITAS CITY COUNCIL
AGENDA ITEM REQUESTS**

11	Requested a meeting for the subcommittee for the Old Town Main Street be scheduled next month	Montano	A	1/18/2022	
12	Requesting discussion on pickleball courts	Chua	A	1/18/2022	At the 1/25/2022 budget Study Session direction was given to staff to provide information at the CIP budget meeting scheduled for 2/8/2022
13	Requested that staff study the placement of a City sign for the Milpitas Police Department and explore the cost of a new sign	Dominguez	A	1/18/2021	Staff has been working on upgrading signage and landscaping around the Police Department and Public Works Building.
14	Requested that Police Department work with Safeway shopping center businesses, minority owned small businesses, and the Chambers of Commerce to provide a business watch presentation	Dominguez	A	1/18/2021	Scheduled for Spring Quarterly City Council Workplan Items Prioritization Discussion
15	Explore a lease for the vacant land adjacent to the Library for City use	Tran	A	1/18/2022	
16	Requested staff to look into an ordinance for the number of people allowed in a house.	Montano	A	12/7/2021	Scheduled for Spring Quarterly City Council Workplan Items Prioritization Discussion
17	Requested staff check to see if the City has an ordinance for house numbers	Chua	A	12/7/2021	Scheduled for Spring Quarterly City Council Workplan Items Prioritization Discussion

**MILPITAS CITY COUNCIL
AGENDA ITEM REQUESTS**

18	Requested staff to look at creating a pilot project to accommodate pickleball at Peter Gill Park and would like a feasibility study with a goal of making these courts multi-purpose	Chua	A	11/16/2021	Scheduled for Spring Quarterly City Council Workplan Items Prioritization Discussion
19	Request for the City to make the temporary third-party food deliver fee caps permanent and add additional provisions for enforcement	Phan	A	11/16/2021	Scheduled for Spring Quarterly City Council Workplan Items Prioritization Discussion
20	Staff to look into mural Art on Great Mall Parkway on the VTA owned Light rail pillars	Montano	A	11/16/2021	Scheduled for Spring Quarterly City Council Workplan Items Prioritization Discussion
21	Look at creating an ordinance for a blanket business permit that would grandfather and waive all fees for any business started separate from their original business if they are creating anything that is helping save lives during the pandemic.	Dominguez	A	11/2/2021	Scheduled for Spring Quarterly City Council Workplan Items Prioritization Discussion
22	Staff to look into County reimbursements to the City for the extra services provided to HomeKey.	Chua	A	11/2/2021	Staff to contact the County an issue an Email/Information Memorandum
23	Host a Town Hall at City Hall in January, February, and March for the community to share comments about the issue of the unhoused.	Tran	A	11/2/2021	Scheduled for Spring Quarterly City Council Workplan Items Prioritization Discussion

**MILPITAS CITY COUNCIL
AGENDA ITEM REQUESTS**

	ACTIVE				
	Topic	Submitted by:	A, F, CM, or CCM	Date requested or Rec'd Form	STATUS and/or DATE scheduled on City Council meeting agenda:
24	Park Champions	Chua	A	10/19/2021	Approved to move forward at the 1/11/2022 Council meeting
25	Have a picture of Albert Bogel Sr. put up in the Senior Center	Montano	A	10/19/2021	Approved to move forward at the 1/11/2022 Council meeting
26	Requested that the City provide the Commissioners with an appreciation gifts	Chua	A	10/19/2021	Approved to move forward at the 1/11/2022 Council meeting
27	Requested an agenda item on November 2 Council meeting allowing the Council to rescind direction given to 1355 California Circle and include direction to allow the project application to move forward without being tied to a specific plan	Chua	A	10/19/2021	At the 1/18/2022 council meeting, Council voted 4-1 to rescind the direction and direct staff and the application to explore option one in the presentation to amend the General Plan and remove Council policy for the preparation of a Specific Plan
28	Requested the executive staff to look into reflective road markers as an effective way to reduce cars doing donuts in the street	Chua	A	10/19/2021	At the 11/12/21 Transportation Subcommittee, the Subcommittee directed to bring back this request to Council as part of the 2022-23 budget process. Staff will provide that information at the CIP Study Session scheduled for 2/8/2022
29	Requested staff look into increasing the number of Park and Recreation commissioners from seven to nine.	Montano	A	10/5/2021	Approved to move forward at the 1/11/2022 Council meeting

**MILPITAS CITY COUNCIL
AGENDA ITEM REQUESTS**

30	Requested Staff see if there is anything that can be done to address an increase in illegal dumping	Phan	A	10/5/2021	Staff will provide an Information Memorandum.
31	Requested staff work with the Vice Mayor and Mayor to explore and discuss building height limits near the hillside by January 2022	Tran	A	9/21/2021	Approved to move forward at the 1/11/2022 Council meeting
32	Requested the City extend the outdoor dining options through March of next year	Phan	A	9/21/2021	Planning Director to provide information on current outdoor dining extension
33	Work with the school district to have a contest to create art murals for the pillars on Main Street	Montano	A	9/7/2021	Approved to move forward at the 1/11/2022 Council meeting
34	Partner with the Rotary Club of Silicon Andhra to promote the stem cell donor outreach with a webinar and campaign to help increase the number of donors	Chua	A	8/17/2021	Staff will include the stem cell donor information in regularly scheduled wellness event
35	Include a bust of Maria Lemire on the Mural in front of the Senior Center	Montano	A	8/17/2021	Approved to move forward at the 1/11/2022 Council meeting
36	Create an "Incentive Corner," which will be a sub-page with links to different freebies, grants, and incentives from the City and the regions, including the Water District and Silicon Valley Clean Energy	Chua	A	8/17/2021	Staff will implement this item early 2022
37	City to highlight mental health resources on the website	Dominguez	A	8/17/2021	Staff will issue an Email
38	Requested staff look into donating old, obsolete, noncompliance items from the Fire Department to Sister City Dagupan	Chua	A	8/9/2021	Approved to move forward at the 1/11/2022 Council meeting
39	Look into allowing outdoor music and would like the ordinance brought back to Council.	Montano	A	8/5/2021	Approved to move forward at the 1/11/2022 Council meeting

**MILPITAS CITY COUNCIL
AGENDA ITEM REQUESTS**

40	Look into opening up the Senior Center on Saturdays for half a day	Chua	A	8/5/2021	Approved to move forward at the 1/11/2022 Council meeting
41	Look into bringing back a roller rink	Montano	A	8/5/2021	Approved to move forward at the 1/11/2022 Council meeting
42	Look into how the City can be a resource for small businesses to help guide them on what to do in terms of ADA (Americans with Disabilities Act) requirements due to the quick changes made to facilities during the pandemic	Chua	A	8/5/2021	SVEDA/SV Joint Venture hosted the "SV Small Businesses & ADA Compliance" webinar on 11/3/21. Several Milpitas business reps, & staff from Econ. Dev. & Building participated. Staff met with reps from CA Comm. on Disability Access to discuss business education & outreach.
43	Amend ordinance to remove affordable housing in-lieu fee; status update on this item	Chua	A	12/15/2020; 6/1/2021	Agendized on 1/5/21, Info Memo sent on 1/5/21. Received Council majority vote on 2/2/2021 and 3/16/2021. CC direction to agendize for further meeting. Stakeholder outreach to be conducted in Dec-Jan and draft ordinance for Council consideration in early 2022. 1/18/202 first reading of ordinance approved; second reading and adoption scheduled for 2/1/2022

**MILPITAS CITY COUNCIL
AGENDA ITEM REQUESTS**

44	Discussion in the next fiscal year, to have a sliding scale permitting program for seniors and low-income residence for necessary safety renovations	Tran	A	5/4/2021	8/09/2021 Council voted 5-0 to move this item forward and modify the existing Milpitas Assistance program to include seniors; Staff will bring this item for funding consideration as part of the FY 2022-23 budget process
45	Discussion to reduce the City's Senior Center facilities deposit	Montano	A	5/4/2021	8/09/2021 Council voted 5-0 to refer this item as part of the development of the FY 2022-23 Master Fee Schedule
46	Requested that the City have mini-libraries in the low-income areas of the City.	Montano	A	4/20/2021	8/09/2021 Council voted 3-1-1 to move this item forward, staff to follow up with Vice Mayor Montano on specific vision. Staff met with the Vice Mayor. The City will continue to facilitate libraries as needed but will not take a lead role in funding or operating them.
47	Staff to create a plan on how to increase the number of local businesses doing business with the City	Chua	A	4/6/2021	At 8/9/2021 Council meeting, Council voted that this item may have to come back for additional discussion because there may be some legal considerations.

**MILPITAS CITY COUNCIL
AGENDA ITEM REQUESTS**

48	Staff to look into creating a rose garden with a children's memorial site	Montano	A	4/6/2021	8/09/2021 Council voted 4-1 to discuss details with Vice Mayor Montano and refer this item as part of the development of the 2023-2027 CIP
49	Staff to look into creating "Welcome to Milpitas" signs in key areas of in the City	Montano	A	4/6/2021	8/09/2021 Council voted 5-0 to move this item forward and Council provided direction that the signs should align with the efforts currently underway with the Metro Plan and Main Street Gateway Specific Plan process and work with private development. Staff was directed to work with Vice Mayor on additional clarification. In November, Vice Mayor Montano noted a preference for a location on South Main Street.
50	Staff to provide information to place a measure on the ballot to change the directly elected Mayor to a rotational at-large position	Tran	CCM	3/16/2021	To be brought forward in Spring of 2022, once new City Attorney is in place.
51	Staff to provide information on a landmark policy for the City of Milpitas	Tran	A	3/16/2021	8/09/2021 Council voted 5-0 to move this item forward; this item will be included for funding consideration in the development of the FY 2023-27 CIP for assessment of historical and cultural resources and development of landmark policy

**MILPITAS CITY COUNCIL
AGENDA ITEM REQUESTS**

52	Amendment to the existing ordinance for third-party food delivery vendor services to prohibit regulatory response fees	Phan	A	2/16/2021	Agendized for discussion on 3/16/2021, deferred to 4/06/2021; CC direction for City Attorney to prepare a report; At the 11/12/2021 Transportation Subcommittee, the Subcommittee directed to bring back this request to Council as part of the FY 2022-23 budget process.
53	Ordinance to ban vaping in the City	Montano	A	12/15/2020	Ordinance regarding a ban on use in certain areas adopted by Council on 6/15/2021. Policy related to access to products will be brought forward in Spring 2022
54	Review City policy on speed bumps	Tran	A	12/15/2020	Presented to Transportation Subcommittee on 02/12/2021;voted on 3/16/2021 to revisit this item
55	Consider change in term limits for Mayor + Councilmembers	Montano	A	6/16/2020	8/4/2020: Voted 3 -2 to pursue; 2/02/2021 to agendize for a future meeting; 3/16/2021 voted 3-1-1 to move forward. To be brought back in Spring 2022, once a new City Attorney is in place.
56	Consider Community Museum and Park on Main St.	Phan	F	8/20/2019	to Rules 8/23/2019. Moved to Specific Plan Community Conversation events.



CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Adopt a Resolution Declaring Weeds on Certain Properties to be a Public Nuisance and Setting a Public Hearing for March 15, 2022 to Hear Objections
Category:	Consent Calendar-Public Safety
Meeting Date:	2/15/2022
Staff Contact:	Albert Zamora, Deputy Fire Chief / Fire Marshal, (408) 586-3371
Recommendation:	Adopt a resolution declaring weeds on specific properties to be public nuisances and set a public hearing on March 15, 2022.

Background:

On February 2, 1976, an Agreement was established and approved to abate weeds by the County of Santa Clara for the City of Milpitas. The purpose of the Agreement is to promote the efficiency and economy of operations in the abatement of weeds by the City and the County.

The major procedural functions to be performed by the County and / or City shall include but not limited to:

1. The County shall prepare the list of parcels requiring abatement of weeds in the City and transmit the said list to the City for review and approval for processing.
2. The County shall prepare the notice of weed abatement and cause such notice to be mailed to the owners of the parcels requiring weed abatement.
3. The City Council shall conduct public hearings on the proposed removal of weeds pursuant to the provisions of the City Ordinance when the City Fire Marshal presents such appropriate resolutions for adoption. The City Council may by resolution declare the weeds on the respective parcels of the land as nuisance, and make the determination to proceed with the abatement of weeds, and authorize the performance of the service to remove the weeds in accordance with the aforementioned Agreement.
4. Upon proper authorization by the City, the County shall remove the weeds on the designated properties.
5. The County shall render to the City an itemized assessment report for the cost of the weed abatement services performed per the respective parcels.
6. The City Council, after a public hearing, shall require the County Assessor's Office to include the costs of the weed abatement services performed for the City for the current year, as a special assessment on bills for taxes levied against the affected parcels. Such special assessments shall be liens on the respective properties.
7. Pursuant to California Health and Safety Code 14915, a copy of the report, as confirmed, shall be turned over to the auditor of the county, on or before the tenth day of August following such confirmation, and the auditor shall enter the amounts of the assessments against the respective parcels of land as they appear on the current assessment roll, (Amended by Stats. 1939, Ch. 354).

Analysis:

The County of Santa Clara Consumer and Environmental Protection Agency - Weed Abatement Program has notified the City of Milpitas that it is commencing its Hazardous Vegetation Abatement (weed abatement) Program for the 2022 season.

In order for the County to proceed with its annual abatement process, the City must adopt a resolution declaring weeds to be a public nuisance and to schedule a public hearing to hear objections to the proposed destruction and/or removal of weeds. The Milpitas City Council public hearing is scheduled for March 15, 2022.

Fiscal Impact:

There is no fiscal impact to the City. At the first City Council meeting in August of each year during a public hearing, the City's municipal code provides that the City Council hear the assessment report for the list of weeds abated within the City, together with any objections of the property owners liable to be assessed, and to make such modifications on the proposed assessment as it deems necessary. Following adoption by the City Council, the resolution will be recorded and charges thereon become a lien on the land involved to be collected in the same manner as property taxes.

California Environmental Quality Act:

This project is exempt from CEQA pursuant to CEQA Guideline 15601(b)(3) as it can be seen with certainty that the proposed action will not have a significant impact on the environment. It is also exempt under CEQA Guideline 15301 as the minor alteration of an existing facility involving maintenance of existing landscaping.

Recommendation:

Adopt a Resolution declaring weeds on specific properties to be public nuisances and setting the public hearing date on March 15, 2022.

Attachment:

1. Resolution
2. Exhibit A - 2022 Weed Abatement Program Commencement Report (list of parcels) for the City of Milpitas

RESOLUTION NO. _____

**A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF MILPITAS DECLARING
CERTAIN PROPERTIES TO CONSTITUTE A PUBLIC NUISANCE DUE TO THE OVERGROWTH OF
WEEDS AND/OR ACCUMULATION OF RUBBISH, REFUSE OR DIRT AND FIXING THE TIME AND
PLACE FOR OBJECTIONS TO ABATEMENT**

WHEREAS, the County of Santa Clara Consumer and Environmental Protection Agency - Weed Abatement Program has compiled its annual list of properties which constitute a public nuisance due to an overgrowth of weeds and/or the accumulation of rubbish, refuse or dirt; and

WHEREAS, it is requested that the County of Santa Clara Consumer and Environmental Protection Agency - Weed Abatement Program will individually notify the owners of those properties of its intent to abate said public nuisance and assess the cost as a special assessment against said properties if the owners do not abate the nuisance themselves; and

WHEREAS, the purpose of this Resolution is to fix a time and place where the said property owners can object to the proposed abatement.

NOW, THEREFORE, the City Council hereby finds, determines, and resolves as follows:

1. The City Council has considered the full record before it, which may include but is not limited to such things as the staff report, testimony by staff and the public, and other materials and evidence submitted or provided to it. Furthermore, the recitals set forth above are found to be true and correct and are incorporated herein by reference.
2. The City Council declares that the properties listed on the annual list of properties, attached hereto as **Exhibit A**, constitute a public nuisance due to an overgrowth of weeds and/or the accumulation of rubbish, refuse or dirt.
3. March 15, 2022 at 7:00 p.m., in the Council Chambers at City Hall, Milpitas, California, shall be the time and place set aside for all owners of property listed on Exhibit A or any other person having any objections to the proposed removal of the weeds, rubbish, refuse and dirt to voice any objections they may have to the proposed nuisance abatement by the County of Santa Clara Consumer and Environmental Protection Agency - Weed Abatement Program.
4. The City Clerk is hereby authorized to cause notice of this Resolution be given to the County of Santa Clara Consumer and Environmental Protection Agency - Weed Abatement Program.
5. The City Council requests that the County of Santa Clara Consumer and Environmental Protection Agency - Weed Abatement Program notify the owners of those properties included on Exhibit A in accordance with Milpitas Municipal Code, Title V, Chapter 202, of its intent to abate said nuisance and assess the cost as a special assessment against said properties unless such weeds, rubbish, refuse or dirt are removed by the owner.

PASSED AND ADOPTED this 15th day of February 2022, by the following vote:

AYES:

NOES:

ABSENT:

ABSTAIN:

ATTEST:

Wendy Wood, City Clerk

APPROVED AS TO FORM:

Christopher Diaz, City Attorney

APPROVED:

Rich Tran, Mayor

**2022 WEED ABATEMENT PROGRAM
COMMENCEMENT REPORT
CITY OF MILPITAS**

EXHIBIT "A"

634	N	ABEL	ST	022-06-010
7280		MARYLINN	DR	022-07-007
1735		CALIFORNIA	CL	022-37-002
1301		CALIFORNIA	CL	022-38-002
		DIXON	RD	026-05-023
1878	N	MILPITAS	BL	026-05-024
				026-06-012
1750		ARIZONA	AV	026-07-044
		BOTHELO	LN	028-23-017
				028-24-006
860		EVANS	RD	029-06-016
826		CALAVERAS RIDGE	DR	029-06-031
898		CALAVERAS RIDGE	DR	029-06-038
322	N	PARK VICTORIA	DR	029-16-006
1220		COUNTRY CLUB	DR	029-52-014
1039		CAMARILLO	CT	029-52-015
517		VISTA RIDGE	DR	042-30-009
519		VISTA RIDGE	DR	042-30-010
529		VISTA RIDGE	DR	042-30-015
410		VISTA RIDGE	DR	042-30-024
350		VISTA RIDGE	DR	042-30-025
531		VISTA RIDGE	DR	042-30-029
				086-25-018
	S	MAIN	ST	086-25-028
				086-25-030
	S	MAIN	ST	086-25-051
				086-26-040
		MILPITAS	BL	086-28-006
		VISTA	WY	086-29-005
		WRIGLEY	WY	086-29-036
		YOSEMITE	DR	086-29-047
876		YOSEMITE	DR	086-30-047
		YOSEMITE	DR	086-30-048
		AMES	AV	086-30-060
				086-31-003
				086-32-084
375		DEMPSEY	RD	088-01-002
335	S	PARK VICTORIA	DR	088-03-019
		DEMPSEY	RD	088-04-060
	S	PARK VICTORIA	DR	088-04-062
		DEMPSEY	RD	088-04-076
		OLD PIEDMONT	RD	092-34-008
1250		PIEDMONT	RD	092-34-014
2235		URIDIAS RANCH	RD	092-37-050



CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Adopt a Resolution Authorizing the City Manager or Designee to Submit Applications for and Administration of CalRecycle Grants for Five Years
Category:	Consent Calendar-Community Services and Sustainable Infrastructure
Meeting Date:	2/15/2022
Staff Contact:	Elaine Marshall, Deputy Public Works Director, 408-586-2603
Recommendation:	Adopt a Resolution Authorizing the City Manager or Designee to submit Applications for and Administration of CalRecycle Grants for five years

Background:

The Department of Resources Recycling and Recovery (CalRecycle) offers various grant funding programs to support statewide recycling and waste reduction objectives. Currently, CalRecycle is providing a non-competitive one-time grant program known as Senate Bill 1383 (SB 1383) Local Assistance Grant Program pursuant to Chapter 395, Statutes of 2016. Through this grant, CalRecycle is making \$57,000,000 available to all California jurisdictions/entities to assist local agencies with the implementation of SB 1383. Effective January 2, 2022, SB 1383 imposes many new requirements for local implementation including but not limited to:

- Providing organics waste recycling collection to all organic waste generators;
- Implementing an edible food recovery program that recovers edible food that would otherwise be disposed of in the landfill;
- Conducting annual outreach and education;
- Procuring specific organic waste products such as compost, mulch, renewable natural gas, and recycled content paper; and
- Maintaining extensive documentation and keep records of SB 1383 compliance.

Analysis:

The SB 1383 Local Assistance Grant Program funding is intended to assist local jurisdictions with SB 1383 implementation and is able to be used for specific activities such as capacity planning, organics and food waste collection, edible food recovery, education and outreach, enforcement and inspection, program evaluation/gap analysis, procurement, and record keeping during the grant period of April 1, 2022 – April 2, 2024. The estimated grant amount allocated to the City of Milpitas, which is based on population, amounts to \$100,259.

Staff submitted a grant application by the February 1, 2022 deadline and, per the requirements of the grant, is seeking Council approval to adopt the attached resolution, which is due by March 1, 2022. This resolution, which is modeled after a CalRecycle template, is effective for five years and will cover any applications for grant funding from CalRecycle, including this SB 1383 Local Assistance Grant Program. The resolution authorizes the submittal of application(s) to CalRecycle for grants and the City Manager to execute all grant documents.

Once CalRecycle provides the actual grant amount, staff will return to Council with the budget amendment recommendation to appropriate the funds.

Policy Alternatives:

Alternative: Do not adopt a resolution.

Pros: None.

Cons: The City must adopt a resolution authorizing submittal of the CalRecycle grant application in order for the application to be valid. If a resolution is not adopted, the City will not be eligible for \$100,259 in estimated grant funds.

Reason not recommended: It is in the City's interest to leverage external funding to offset City costs, when available.

Fiscal Impact:

Specifically, grant funds from the SB 1383 Local Assistance Grant Program will be used to offset City related expenditures associated with implementation of SB 1383 (such as data collection and reporting, or enforcement and implementation staffing) in the estimated amount of \$100,259. Once CalRecycle provides the actual grant amount, staff will return to Council with the budget amendment recommendation to appropriate the funds. The grant funding will offset expenditures from the City's Solid Waste Fund (Fund 280).

California Environmental Quality Act:

By the definition provided in the CEQA Guidelines Section 15378, this action does not qualify as a "project" for the purpose of CEQA as this action has no potential to result in either a direct physical change in the environment, or a reasonably foreseeable indirect physical change in the environment.

Recommendation:

Adopt a Resolution Authorizing the City Manager or Designee to submit Applications for and Administration of CalRecycle Grants for five years.

Attachments:

1. City Council Resolution

RESOLUTION NO. _____

**A RESOLUTION OF THE CITY OF MILPITAS
AUTHORIZING SUBMITTAL OF APPLICATION(S) FOR ALL CALRECYCLE GRANTS FOR
WHICH THE CITY OF MILPITAS IS ELIGIBLE**

WHEREAS, Public Resources Code sections 48000 et seq. authorize the Department of Resources Recycling and Recovery (CalRecycle) to administer various grant programs (grants) in furtherance of the State of California's (state) efforts to reduce, recycle and reuse solid waste generated in the state thereby preserving landfill capacity and protecting public health and safety and the environment; and

WHEREAS, in furtherance of this authority CalRecycle is required to establish procedures governing the application, awarding, and management of the grants; and

WHEREAS, CalRecycle grant application procedures require, among other things, an applicant's governing body to declare by resolution certain authorizations related to the administration of CalRecycle grants.

NOW, THEREFORE, BE IT RESOLVED that the City Council of the City of Milpitas authorizes the submittal of application(s) to CalRecycle for all grants for which the City of Milpitas is eligible; and

BE IT FURTHER RESOLVED that the City Manager, or his/her designee is hereby authorized and empowered to execute in the name of the City of Milpitas all grant documents, including but not limited to, applications, agreements, amendments and requests for payment, necessary to secure grant funds and implement the approved grant project; and

BE IT FURTHER RESOLVED that these authorizations are effective for five (5) years from the date of adoption of this resolution.

PASSED AND ADOPTED this _____ day of _____, 2022, by the following vote:

AYES:

NOES:

ABSENT:

ABSTAIN:

ATTEST:

Wendy Wood, City Clerk

APPROVED:

Rich Tran, Mayor

APPROVED AS TO FORM:

Christopher J. Diaz, City Attorney



CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Review the FY 2021-22 Quarterly Financial Status Report for the Quarter Ending December 31, 2021
Category:	Consent Calendar-Leadership and Support Services
Meeting Date:	2/15/2022
Staff Contact:	Lauren Lai, Finance Director, 408-586-3111
Recommendation:	Review the FY 2021-22 Quarterly Financial Status Report for the Quarter Ending December 31, 2021

Background:

On June 1, 2021, the City Council approved the Fiscal Year (FY) 2021-22 Adopted Operating Budget in the amount of \$195.2 million and the General Fund Budget in the amount of \$110.8 million. After adoption of the budget, staff monitors revenues and expenditures for all funds with an emphasis on the General Fund and Enterprise Funds.

Analysis:

This staff report provides a quarterly update on budget versus actual revenues and expenditures of the General, Water and Sewer Funds, the City's major operating funds. The summary information below as well as the attachments comprise the FY 2021-22 Quarterly Financial Status Report for the quarter ended December 31, 2021. Major revenue sources and expenditures for these funds are discussed below. The attachments provide a more detailed summary of budget versus actual revenues and expenditures for the second quarter of FY 2021-22 as well as prior year actual for comparison purposes.

General Fund

On June 1, 2021, the City Council approved the Fiscal Year (FY) 2021-22 Adopted Operating General Fund Budget in the amount of \$110.8 million. As of December 31, 2021, the City received \$31.9 million in revenues, or 28.6% of the FY21-22 amended revenue budget and incurred \$60.3 million in expenditures, or 53.2% of the FY21-22 amended operating budget. Revenues and expenditures are seasonal with cash flow fluctuations due to timing of revenue receipts and City services rendered. As such, actual percentage of revenues may not match the lapsed time period of the quarterly report (i.e. 28.6% of revenue versus 50% for 6-month time period).

Revenues

As mentioned above, the six months ending December 31, 2021, the General Fund has received \$31.9 million, or 28.6% of the FY 2021-22 amended revenue budget of \$111.3 million. The amended revenue budget represents \$110.8 million adopted budget and \$0.5 million carryover of grants. Overall, General Fund revenues are 13.3% greater than last year at the same time. The FY 2021-22 adopted budget did assume a higher, recovering revenue, which is discussed further below by major categories.

General Fund Revenues by Categories	Amended Budget	Receipt 12/31/2021	Outstanding	% Receipt	FY21 Receipt 12/31/2020
Property Tax	\$41,269,917	\$ 6,989,282	\$ 34,280,635	16.9%	\$6,889,059
Sales and Use Tax	25,633,000	9,230,978	16,402,022	36.0%	7,616,230
Sales and Use Tax - Measure F	6,308,250	2,004,837	4,303,413	31.8%	0
Licenses, Permits & Fines	10,276,817	4,241,015	6,035,802	41.3%	3,927,972
Transient Occupancy Tax	7,713,639	2,738,832	4,974,807	35.5%	1,641,923
Operating Transfer In	6,552,931	2,096,466	4,456,466	32.0%	2,221,994
Franchise Fees	5,751,133	1,367,806	4,383,327	23.8%	1,309,561
Charges for Services	4,225,969	1,830,627	2,395,342	43.3%	1,693,790
Intergovernmental	1,674,752	422,407	1,252,345	25.2%	1,702,486
Other Taxes	1,023,421	655,847	367,574	64.1%	488,104
Use of Money and Property	500,000	169,461	330,539	33.9%	527,073
Other Revenues	383,000	121,726	261,274	31.8%	118,677
Grand Total	111,312,829	31,869,283	79,443,546	28.6%	28,136,869

- Property Taxes and Redevelopment Property Tax Trust Fund: Most property tax revenue is received in December and April. For the six months ending December 31, 2021, \$7.0 million, or 16.9%, of the \$41.3 million budget has been received. The revenue forecast estimates \$41.3 million in total property tax revenue for the City of Milpitas based on the County of Santa Clara (County) projections. Compared to the County's most recent update on November 5, 2021, the County's property tax projections are net \$1.2 million higher than the adopted budget of \$41.3 million. However, such variance primarily relates to ERAF allocation, which the County cautions in municipal budgeting due to pending litigation.
- Sales & Use Tax: Sales tax is usually collected one quarter in arrears. As of December 31, 2021, the City has received four months of sales tax receipt. Revenues are 21% higher than last year at the same time primarily due to higher consumption and inflation. HdL estimates Sales & Use tax revenue at approximately \$1 million higher than the adopted budget.
- Sales & Use Tax – Measure F: The district tax became operative April 1, 2021 and sunsets in eight years. Sales tax is usually collected one quarter in arrears. As of December 31, 2021, the City has received four months of sales tax receipt. HdL estimates Measure F revenue at approximately \$6.2 million.
- Franchise Fees: Franchise fees are typically received a month in arrears. Sanitation franchise fees attributed to September have not yet been received. Revenues are 4% higher compared to last year at the same time. While the revenue is trending higher than last year, business operations are not yet at pre-pandemic level. Franchise fee revenue is estimated to be approximately \$0.5 million lower than the adopted budget.
- Hotel/Motel (TOT) Tax: Revenues are 67% higher than last year at the same time primarily due to easing of COVID-19 restrictions. However, current projections show the TOT may not reach budgeted assumption of 50% pre-pandemic revenue level, which will be addressed in the recommended Mid-Year budget amendments.
- License and Permits: For the six months ending December 31, 2021, \$4.2 million, or 41.3%, of the \$10.3 million budget has been received. Revenues are 8% higher than last year at the same time.

- Charges for Services: Revenues are 8% higher than last year at the same time, especially in building and planning divisions. COVID-19 restrictions have gradually eased compared to prior year, which suffered shelter-in-place restrictions.
- Use of Money and Property: Revenues are 71% lower than last year at the same time due to lower invested cash balance. Per Council direction, in June 2020, staff transferred \$33.9 million of General Fund CalPERS reserve to establish the Section 115 Pension Trust, which is recorded in an Internal Service Fund.

Expenditures

For the six months ending December 31, 2021, the General Fund has utilized \$60.3 million, or 53.2%, of the FY 21-22 amended operating budget of \$113.3 million. The amended operating budget represents \$110.8 million of the adopted appropriation, \$2.1 million of carryover encumbrances, \$0.4 million carryover grants as well as \$0.03 million of increased department appropriations as approved by Council during the first and second quarter of the fiscal year. As of December 31, 2021, expenditures are trending 3.1% higher than last year primarily due to higher encumbrances of contractual services and utility costs. Staff will continue to monitor expenditures relative to Council authorized appropriations.

Staff would like to highlight the following items that are anomalies and/or current trends.

- The budget assumed utility cost savings related to the construction of three energy saving infrastructure projects. As parts of the construction have been delayed, the energy cost savings will be lower than assumed in the adopted budget. Moreover, water utility costs are also trending 20% higher compared to last year as City resumes more in-office operations.
- Due to vacancies, Police Department expenditure is trending 6% lower compared to last year.
- City Attorney's Office expenditures are 97% of amended budget due to encumbrances of the annual contracts in the first two quarters.

General Fund Expenditures by Departments	Amended Budget	Total YTD Expenditure Including Encumbrance	% of Amended Budget	FY21 YTD Expenditure Including Encumbrance
Building Safety & Housing	\$5,911,424	2,853,963	48.3%	2,960,395
City Attorney	1,029,100	998,216	97.0%	546,926
City Clerk	570,791	266,958	46.8%	295,427
City Council	611,388	195,474	32.0%	212,725
City Manager	2,090,831	951,568	45.5%	1,026,599
Economic Development	937,307	441,095	47.1%	435,154
Engineering	3,747,077	1,728,944	46.1%	1,929,658
Finance	4,269,384	2,483,603	58.2%	2,339,355
Fire	26,656,469	14,906,100	55.9%	14,982,400
Human Resources	1,955,154	1,240,794	63.5%	1,139,623
Information Technology	3,707,302	1,869,706	50.4%	2,039,789
Non-Departmental	8,562,592	5,357,275	62.6%	5,170,072
Planning	2,204,207	1,217,029	55.2%	1,224,837
Police	35,968,197	16,778,362	46.6%	17,723,117
Public Works	9,363,863	6,012,433	64.2%	6,314,980
Recreation & Community Services	5,373,353	2,639,946	49.1%	1,747,745
Transfers Out	340,590	340,590	100.0%	300,000
Grand Total	113,299,029	60,282,055	53.2%	60,388,802

Grants and Donations

In accordance with City Council approved Budget Guidelines, the City Manager has the authority to accept grants and donations up to \$100k or less. Staff is reporting on these accepted grants and donations in the second quarter.

Grants:

1. Office of Traffic Safety Grant for FY21-22 appropriated to Police Department - \$50,000
2. Office of Emergency Services Grant for FY21-22 appropriated to Police Department - \$10,000
3. Walmart Community Grant for FY21-22 appropriated to Police Department - \$2,700

Donations:

1. Holiday Magic Event – City Ventures Homebuilding, LLC for Holiday Magic appropriated to Recreation & Community Services - \$1,000
2. Holiday Magic Event – LPMD Architects for Holiday Magic appropriated to Recreation & Community Services - \$1,000
3. Holiday Magic Event – HMM Engineers for Holiday Magic appropriated to Recreation & Community Services - \$500
4. Holiday Magic Event – Metropolitan Planning Group for Holiday Magic appropriated to Recreation & Community Services - \$500
5. Holiday Magic Event – McManagement Services Inc for Holiday Magic appropriated to Recreation & Community Services - \$1,000
6. Holiday Magic Event – Toll Bros. for Holiday Magic appropriated to Recreation & Community Services - \$1,000
7. Holiday Magic Event – Robson Homes Holiday Magic appropriated to Recreation & Community Services - \$1,000
8. Holiday Magic Event – Milpitas Charity Bingo for Holiday Magic appropriated to Recreation & Community Services - \$5,000
9. Holiday Magic Event – Robert Rowland for Holiday Magic appropriated to Recreation & Community Services - \$500
10. Holiday Magic Event – Elan Preschool for Holiday Magic appropriated to Recreation & Community Services - \$1,000
11. Holiday Magic Event – Scott Burns for Holiday Magic appropriated to Recreation & Community Services - \$500
12. Holiday Magic Event – Bay View Golf Club LLC for Holiday Magic appropriated to Recreation & Community Services - \$2,500
13. Holiday Magic Event – ELT for Holiday Magic appropriated to Recreation & Community Services - \$1,000
14. Holiday Magic Event – Amazon appropriated to Recreation & Community Services - \$25,000

Unanticipated Expenditure Reserve

In accordance with the City Council approved Budget Guidelines, as part of the quarterly financial status reports, Staff is reporting on the use of the Unanticipated Expenditure Reserve for the each respective quarter.

Table 1: Unanticipated Expenditure Reserve Uses

Description	Amount
Peckham & McKenney Executive Recruitment	26,000
Weed Abatement	20,016
Better Block	17,577
Additional Cleaning Services and Supplies (COVID Related)	8,057
CA Dept. of Tax and Fee Admin (Measure F State One-Time Cost)	7,812
Legal Services (Best Best and Krieger, COVID Related)	3,099
Emergency Operations Center (EOC, COVID Related)	2,624

Communication and Outreach (COVID Related)	100
TOTAL for the Quarter Ending December 31, 2021	\$ 85,285

Water Maintenance & Operation (M&O) Fund Financial Status

Revenues: For the six months ended December 31, 2021, \$16.3 million of charges for services, or 52.5%, of the \$31.1 million budgeted has been received. Total revenue received amounts to \$16.4 million, or 52.0%, of the \$31.5 million budgeted.

Expenditures: For the six months ended December 31, 2021, \$24.1 million, or 84.3%, of the \$28.6 million amended budgeted has been spent. Wholesale water purchase for the entire fiscal year is encumbered in the first quarter.

Sewer Maintenance & Operation (M&O) Fund Financial Status

Revenues: For the six months ended December 31, 2021, \$10.7 million of charges for services, or 51.7%, of the \$20.7 million budgeted has been received. Total revenue received amounts to \$10.7 million, or 51.1%, of the \$20.9 million budgeted.

Expenditures: For the six months ended December 31, 2021, \$13.5 million, or 77.3%, of the \$17.5 million amended budgeted has been spent.

Policy Alternative:

Alternative 1: Do not review the report.

Pros: There are no pros to not review the report.

Cons: Not reviewing the report may be interpreted that the data is incorrect.

Reason not recommended: Staff is reporting actual unaudited financial data to inform the Council and the public on the City's financial status.

Fiscal Impact:

There is no fiscal impact to receive this informational report. It is intended to provide a financial update of the City's General, Water and Sewer funds for the quarter ended December 31, 2021. No budget amendment is recommended.

California Environmental Quality Act:

The action being considered has no potential for causing a significant effect on the environment and is exempt from the California Environmental Quality Act (CEQA) pursuant to CEQA Guidelines Section 15061 (b)(3).

Recommendation:

Review the FY 2021-22 Quarterly Financial Status Report for the Quarter Ending December 31, 2021

Attachments:

1. FY 2021-22 Revenue Report for Fiscal Year-To-Date December 31, 2021
2. FY 2021-22 General Fund Expenditures by Department December 31, 2021
3. FY 2021-22 Water and Sewer Funds Financial Status for Fiscal Year-To-Date December 31, 2021

CITY OF MILPITAS

General Fund Revenues

For Fiscal Year-To-Date December 31, 2021

	FY22	FY22	FY22	FY22	FY22	FY22	FY22	FY21	Percentage
	Adopted			Amended	Revenue	Revenue	Percentage	Revenue	Increase
General Fund Revenues	Budget	Budget	Grant	Budget	As of 12/31/21	Outstanding	of Amended	as of 12/31/20	(Decrease)
		Amendments	Carryover				Budget		FY22 / FY21
Property Tax	\$ 41,269,917	\$ -	\$ -	\$ 41,269,917	\$ 6,989,282	\$ 34,280,635	16.9%	\$ 6,889,059	1%
Sales and Use Tax	25,633,000	0	0	25,633,000	9,230,978	16,402,022	36.0%	7,616,230	21%
Sales and Use Tax - Measure F	6,308,250	0	0	6,308,250	2,004,837	4,303,413	31.8%	0	
Licenses, Permits & Fines	10,276,817	0	0	10,276,817	4,241,015	6,035,802	41.3%	3,927,972	8%
Transient Occupancy Tax	7,713,639	0	0	7,713,639	2,738,832	4,974,807	35.5%	1,641,923	67%
Operating Transfer In	6,552,931	0	0	6,552,931	2,096,466	4,456,466	32.0%	2,221,994	-6%
Franchise Fees	5,751,133	0	0	5,751,133	1,367,806	4,383,327	23.8%	1,309,561	4%
Charges for Services	4,225,969	0	0	4,225,969	1,830,627	2,395,342	43.3%	1,693,790	8%
Intergovernmental	1,154,571	0	520,181	1,674,752	422,407	1,252,345	25.2%	1,702,486	-75%
Other Taxes	1,023,421	0	0	1,023,421	655,847	367,574	64.1%	488,104	34%
Use of Money and Property	500,000	0	0	500,000	169,461	330,539	33.9%	527,073	-68%
Other Revenues	370,000	13,000	0	383,000	121,726	261,274	31.8%	118,677	3%
Total General Fund Revenue	\$ 110,779,648	\$ 13,000	\$ 520,181	\$ 111,312,829	\$ 31,869,283	\$ 79,443,546	28.6%	\$ 28,136,869	13.3%

City of Milpitas
General Fund Expenditure By Department Financial Status
For Fiscal Year-To-Date December 31, 2021

Departments	Adopted Budget	Amendments	Grants C/O	Encumb. C/O	Amended Budget	Expenditure	Encumbrance	Total YTD Exp.	% of Amended Budget	FY21 YTD Expenditure Including Encumbrance	% of Amended FY21 Budget
Building Safety & Housing	5,833,755	0	0	77,669	5,911,424	2,296,701	557,262	2,853,963	48.3%	2,960,395	41.3%
City Attorney	1,029,100	0	0	0	1,029,100	492,888	505,328	998,216	97.0%	546,926	40.3%
City Clerk	570,791	0	0	0	570,791	266,958	0	266,958	46.8%	295,427	48.0%
City Council	549,474	0	0	61,914	611,388	142,941	52,533	195,474	32.0%	212,725	38.9%
City Manager	2,062,856	0	0	27,975	2,090,831	897,683	53,885	951,568	45.5%	1,026,599	41.1%
Economic Development	895,807	0	0	41,500	937,307	399,595	41,500	441,095	47.1%	435,154	43.0%
Engineering	3,740,281	0	0	6,796	3,747,077	1,637,586	91,358	1,728,944	46.1%	1,929,658	44.5%
Finance	4,180,126	0	0	89,258	4,269,384	2,097,397	386,206	2,483,603	58.2%	2,339,355	51.3%
Fire	26,592,973	0	0	63,496	26,656,469	14,689,649	216,451	14,906,100	55.9%	14,982,400	52.5%
Human Resources	1,865,271	0	0	89,883	1,955,154	1,071,532	169,262	1,240,794	63.5%	1,139,623	51.6%
Information Technology	3,659,100	0	0	48,202	3,707,302	1,689,165	180,541	1,869,706	50.4%	2,039,789	54.4%
Non-Departmental	8,016,549	0	0	546,043	8,562,592	4,828,370	528,905	5,357,275	62.6%	5,170,072	80.8%
Planning	1,712,346	0	323,774	168,087	2,204,207	807,827	409,202	1,217,029	55.2%	1,224,837	47.4%
Police	35,606,905	12,940	17,885	330,467	35,968,197	16,197,737	580,625	16,778,362	46.6%	17,723,117	45.9%
Public Works	8,789,060	0	0	574,803	9,363,863	4,166,434	1,845,999	6,012,433	64.2%	6,314,980	65.1%
Recreation & Community Services	5,334,672	13,000	12,968	12,713	5,373,353	2,345,077	294,869	2,639,946	49.1%	1,747,745	27.7%
Transfers In/Out/Revenue	340,590	0	0	0	340,590	340,590	0	340,590	100.0%	300,000	100.0%
Grand Total	110,779,656	25,940	354,627	2,138,806	113,299,029	54,368,129	5,913,926	60,282,055	53.2%	60,388,802	50.1%

City of Milpitas
Water and Sewer Financial Status
For Fiscal Year-To-Date December 31, 2021

Water Fund

Revenue Categories	Adopted Budget	Amendments	Grants C/O	Amended Budget	Receipt	Outstanding	% Receipt	Receipt 12/31/2020	% Receipt 12/31/2020
Charges for Services	31,143,569	0	0	31,143,569	16,340,511	14,803,058	52.5%	16,913,115	54.2%
Intergovernmental	0	0	0	0	588	(588)		0	0.0%
Licenses, Permits & Fines	0	0	0	0	(78,725)	78,725		0	0.0%
Other Revenues	17,601	0	0	17,601	0	17,601	0.0%	0	0.0%
Use of Money and Property	372,000	0	0	372,000	124,532	247,468	33.5%	92,216	19.5%
Grand Total	31,533,170	0	0	31,533,170	16,386,906	15,146,264	52.0%	17,005,331	53.3%

Expenditures by Department	Adopted Budget	Amendments	Grants C/O	Encumb. C/O	Amended Budget	Expenditure	Encumbrance	Total YTD Exp.	% of Amended Budget	Total YTD Exp. 12/31/2020	% of Amended Budget 9/30/2020
City Attorney	7,071	0	0	0	7,071	5,190	7,266	12,456	176.2%	0	0.0%
City Manager	0	0	0	0	0	0	0	0		181	0.0%
Engineering	0	0	0	29,500	29,500	29,500	0	29,500	100.0%	67,000	100.0%
Finance	1,014,844	0	0	24,652	1,039,496	411,388	63,670	475,058	45.7%	509,451	48.8%
Non-Departmental	20,571,485	0	0	47,461	20,618,946	8,033,256	12,012,014	20,045,270	97.2%	19,014,071	96.2%
Public Works	4,141,441	0	0	159,266	4,300,707	1,965,750	260,080	2,225,830	51.8%	3,068,438	64.7%
Transfers In/Out/Revenue	2,571,407	0	0	0	2,571,407	1,285,704	0	1,285,704	50.0%	0	0.0%
Grand Total	28,306,248	0	0	260,879	28,567,127	11,730,787	12,343,030	24,073,818	84.3%	22,659,140	88.4%

Sewer Fund

Revenue Categories	Adopted Budget	Amendments	Grants C/O	Amended Budget	Receipt	Outstanding	% Receipt	Receipt 12/31/2020	% Receipt 12/31/2020
Charges for Services	20,657,555	0	0	20,657,555	10,673,052	9,984,503	51.7%	9,887,456	47.8%
Intergovernmental	0	0	0	0	588	(588)		0	0.0%
Licenses, Permits & Fines	0	0	0	0	(54,075)	54,075		0	0.0%
Operating Transfer In	11	0	0	11	11	0	100.0%	0	0.0%
Use of Money and Property	251,000	0	0	251,000	55,597	195,403	22.2%	50,799	25.2%
Grand Total	20,908,566	0	0	20,908,566	10,675,172	10,233,394	51.1%	9,938,255	47.6%

Expenditures by Department	Adopted Budget	Amendments	Grants C/O	Encumb. C/O	Amended Budget	Expenditure	Encumbrance	Total YTD Exp.	% of Amended Budget	Total YTD Exp. 9/30/2020	% of Amended Budget 9/30/2020
City Manager	0	0	0	0	0	0	0	0		181	0.0%
Engineering	0	0	0	25,500	25,500	14,500	11,000	25,500	100.0%	67,000	100.0%
Finance	586,262	0	0	24,652	610,914	268,778	63,670	332,449	54.4%	360,710	56.3%
Non-Departmental	10,251,498	350,000	0	1,812,133	12,413,631	5,686,723	5,313,884	11,000,607	88.6%	11,586,475	90.1%
Public Works	2,762,327	0	0	172,429	2,934,756	1,076,190	325,295	1,401,485	47.8%	1,486,243	48.5%
Transfers In/Out/Revenue	1,482,966	0	0	0	1,482,966	741,483	0	741,483	50.0%	0	0.0%
Grand Total	15,083,053	350,000	0	2,034,714	17,467,767	7,787,674	5,713,849	13,501,524	77.3%	13,500,610	81.2%



CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Receive Monthly Report for Unhoused Services
Category:	Consent Calendar-Community Development
Meeting Date:	2/15/2022
Staff Contact:	Sharon Goei, Building Safety and Housing Director, 408-586-3260
Recommendation:	Receive December 2021 report for unhoused services.

Background:

On November 10, 2020, the City Council approved and authorized staff to enter into an agreement for homeless outreach, assessment, and street-based case management services with Santa Clara County Office of Supportive Housing. On March 1, 2021, the County's Homeless Engagement and Access Team (HEAT), via Abode Services, began conducting outreach to engage and provide resources to the City's unhoused residents.

On December 1, 2020, the City Council directed staff to implement a six-month pilot mobile shower and laundry Dignity on Wheels program with WeHOPE. The nonprofit service provider, WeHOPE, began providing mobile shower and laundry services every Sunday starting March 21, 2021, on the site on Winsor Street, immediately south of the Milpitas Library. On September 7, 2021, the City Council directed staff to continue the mobile shower and laundry program for an additional 12 months.

This report reflects the December 2021 progress for unhoused services.

Analysis:

In December 2021, the HEAT Team continued to collaborate with City staff and County Office of Supportive Housing to conduct outreach throughout the City of Milpitas to engage and provide resources to the City's unhoused residents. The HEAT Team provided information to unhoused residents about vaccination resources and supported medically vulnerable clients in acquiring interim shelter support in response to inclement weather conditions. During the month of December, the HEAT Team enrolled 4 clients and completed 4 assessments. Adding to 112 clients enrolled and 115 clients assessed since services began in March, this makes a total of 116 clients enrolled and 119 clients assessed. Since the HEAT Team has been conducting proactive outreach throughout Milpitas, they have been able to locate and connect with unhoused residents both at known and new locations. For the unhoused individuals that did not provide identifying information for the Team to enroll or assess, the Team provided basic needs items and community resources. See Attachment 2 for the HEAT Team December 2021 report.

During the month of December, WeHOPE provided four sessions to the unhoused community, with one session at the Milpitas Library location and three sessions temporarily at the Milpitas Sports Center due to Holiday Magic events being held at the Library location. WeHOPE provided a total of 35 showers and 11 loads of laundry, serving 13 individuals. See Attachment 3 for the WeHOPE Dignity on Wheels December 2021 report.

In addition to working closely with the above service providers, City departments continued to collaborate in providing assistance to the unhoused residents as well as addressing the health and safety of the community. Referrals to the HEAT Team continue to be provided through the City's referral process. This process has

reduced internal messaging and maximized the HEAT Team's ability to quickly respond to requests for assessments and to provide updates to City staff. For a summary of the various activities and services for Milpitas unhoused residents as described above, refer to Attachment 1 for the December 2021 report for unhoused services.

Fiscal Impact:

There is no fiscal impact to the City budget other than staff time related to this item.

California Environmental Quality Act:

The action being considered has no potential for causing a significant effect on the environment and is exempt from the California Environmental Quality Act (CEQA) pursuant to CEQA Guidelines Section 15061(b)(3).

Recommendation:

Receive December 2021 report for unhoused services.

Attachments:

1. December 2021 report for unhoused services
2. December 2021 HEAT Team report
3. December 2021 WeHOPE Dignity on Wheels report

DECEMBER 2021 REPORT FOR UNHOUSED SERVICES													
Outreach Location		Type	Jurisdiction	Unhoused Count	Date Counted	Date Referred	Clients Enrolled	Date Enrolled	Clients Assessed	Date Assessed	Clients Housed	Date Housed	Notes
1	Hillview Bridge	Encampment	Valley Water			2/26/2021							
2	Topaz Street 1	Encampment	City			N/A							
3	Serra Center	Encampment	Private Property			3/26/2021							
4	Ocean Supermarket	Encampment	Private Property			N/A							
5	Dixon Road 1	Encampment	City			3/25/2021							
6	Dixon Road 2	RV Vehicles	City			3/25/2021							
7	Calaveras Blvd Overpass	Encampment	City			3/19/2021							
8	Dempsey Road 1	Encampment	City			3/25/2021							
9	Sinclair Frontage Road	Encampment	Union Pacific Railroad			3/25/2021							
10	Yosemite Business Park	Encampment	Private Property			3/25/2021							
11	Gibraltar Court	Trailers	City			3/25/2021							
12	Topaz Street 2	Encampment	City			3/25/2021							
13	Railroad Court	Camp/Trailers	City			3/25/2021							
14	Abel Plaza	Encampment	Private Property			3/25/2021							
15	S. Main Street	Encampment	City			3/25/2021							
16	S. Abbott Avenue	Encampment	City (if on street) or County (if on County property)			3/25/2021							
17	W. Calaveras Blvd	Encampment	City			3/25/2021							
18	Ethyl Court	Camp/Cars	City			3/25/2021							
19	Hammond Way	Cars/Trailers	City			3/25/2021							
20	Coyote Creek Trail 1	Encampment	Valley Water			3/25/2021							
21	Coyote Creek Trail 2	Encampment	Valley Water			3/25/2021							
22	Coyote Creek Trail 3	Encampment	Valley Water			3/25/2021							
23	Calaveras Plaza Shopping Center	Outreach (contact made in non-encampment setting)	N/A	1	12/28/2021	N/A	1	12/28/2021	1	12/28/2021			
24	Dignity on Wheels Mobile Shower and Laundry	Outreach (contact made in non-encampment setting)	N/A	1	12/12/2021	N/A	1	12/12/2021	1	12/12/2021			
25	Dixon Landing Shopping Center	Outreach (contact made in non-encampment setting)	N/A			N/A							
26	Great Mall	Outreach (contact made in non-encampment setting)	N/A	1	12/23/2021	N/A	1	12/23/2021	1	12/23/2021			
27	Milpitas Library	Outreach (contact made in non-encampment setting)	N/A			N/A							
28	Main Street	Outreach (contact made in non-encampment setting)	N/A			N/A							
29	Other (Street, Panhandle, Vehicle Dweller, or Unidentified Location)	Outreach (contact made in non-encampment setting)	N/A	1	12/23/2021	N/A	1	12/23/2021	1	12/23/2021			
30	Dempsey Road 2	Encampment	Private Property			N/A							
31	Serra Center	Outreach (contact made in non-encampment setting)	N/A			N/A							
32	E. Calaveras Blvd	Outreach (contact made in non-encampment setting)	N/A			N/A							
33	Dempsey Road 3	Outreach (contact made in non-encampment setting)	N/A			N/A							
34	Galaxy Court	Outreach (contact made in non-encampment setting)	N/A			N/A							
35	Ranch Drive	Outreach (contact made in non-encampment setting)	N/A			N/A							
36	Jacklin Rd	Car	City			N/A							
37	Folsom Ct	Outreach (contact made in non-encampment setting)	N/A			N/A							
38	Other (near Extended Stay)	Outreach (contact made in non-encampment setting)	N/A			N/A							
39	S. Park Victoria	Outreach (contact made in non-encampment setting)	N/A			N/A							
40	O'Toole Elms Park	Outreach (contact made in non-encampment setting)	N/A			N/A							
41	America's Best Value Inn	Outreach (contact made in non-encampment setting)	N/A										
			Total	4			4		4				

WeHOPE Dignity on Wheels Mobile Shower and Laundry	Session Location	Service Dates	Number of Sessions	Total Unduplicated Individuals Served	Showers Provided	Loads of Laundry Provided
	Milpitas Library, Milpitas Sports Center	12/5/2021, 12/12/2021, 12/19/2021, 12/26/2021	4	13	35	11

Santa Clara County Office of Supportive Housing
 Abode Services
 Milpitas HEAT Team
 December 2021 Report

In December, Abode's HEAT staff provided outreach services throughout the City of Milpitas with the focus on administering Vi-SPDATs for eligible participants and referring them to the housing queue. The team continued to provide supportive services to new and active enrollments throughout the month, in response to referrals from Milpitas PD and the City of Milpitas. The team was deployed in specific encampment locations to support clients at Hillview Dr. Bridge and North Milpitas Blvd. Bridge and provided basic needs items, as well as, facilitated linkage to other collateral resources to those interested.

During December, the Abode HEAT staff continued to coordinate outreach efforts to known locations, as well as, connecting with transient unhoused individuals on the streets and living in their vehicles in new locations. The Abode HEAT staff provided basic needs items to all participants who attended the December 12, Dignity on Wheels event and administered one Vi-SPDAT assessment during the event.

In conclusion, the Abode HEAT continued to coordinate care with the Office of Supportive Housing staff for those individuals that have been selected for potential housing opportunities. Also, the team provided information to the unhoused about vaccination resources, overnight warming locations and supported medically vulnerable clients in acquiring interim motel support in response to the inclement weather conditions.

The following table reflects the number of outreach contacts, the total number of unhoused enrolled into the SCC HEAT program, as well as the number of VI-SPDAT assessments administered:

Milpitas HEAT Contact, Enrolled, Assessed Clients: December

Outreach Location	Outreach Contact	Enrolled	Assessments
Milpitas Outreach- Dignity on Wheels	1	1	1
12/12/2021	1	1	1
Milpitas Outreach- S Abbot	1	1	1
12/23/2021	1	1	1
Milpitas Outreach (Vehicle Dweller)- Great Mall	1	1	1
12/23/2021	1	1	1
Milpitas Outreach-Calaveras Plaza Shopping Center	1	1	1
12/28/2021	1	1	1
Grand Total	4	4	4

Milpitas Outreach= Contact made with client in non-encampment setting

Milpitas Encampment= Contact made at a location where a tent and/or other structures are used as shelter



Reporting Period		Total unduplicated individuals served during reporting period			Total unduplicated individuals served during contract term			Total Field Visits this month							
12/1/2021-12/31/2021		13			100			35							
Age (for Field Visits)															
Session Locations	Service Date(s)	Hours	Unduplicated Individuals at Sessions	Showers Provided	Loads of Laundry Provided	>19	20-29	30-39	40-49	50-59	60-69	70-79	80+	Doesn't Know or Refused	
TOTALS FOR MONTH		16 hours	13	35	11	0	0	4	9	11	11	0	0	0	
Sundays	12/5/2021														
	12/12/2021														
	12/19/2021														
	12/26/2021														
Gender (unduplicated)						Ethnicity (for Field Visits)							Race (for Field Visits)		
Male	Female	Trans Female (M to F)	Trans Male (F to M)	Gender Non-Conforming	Doesn't Know or Refused	White	Black of African American	Asian	American Indian or Alaskan Native	Native Hawaiian or Other Pacific Islander	Multiple Races	Doesn't Know or Refused	Non-Hispanic/Non-Latino	Hispanic/Latino	Doesn't Know or Refused
10	3	0	0	0	0	8	1	3	7	0	0	16	6	2	27



CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Approve and Authorize the City Manager or Designee to Execute a Commercial Lease Agreement with Nibbi Brothers General Contractor's for Property Located at 1700 Sango Court and 1831-1841 Tarob Court
Category:	Consent Calendar-Community Development
Meeting Date:	2/15/2022
Staff Contacts:	Alex Andrade, Director of Economic Development, 408-586-3046 Daniel Degu Sr., Economic Development Coordinator, 408-586-3054
<u>Recommendation:</u>	Approve and authorize the City Manager or Designee to execute a Commercial Lease Agreement by and between Nibbi Brothers General Contractor's ("Tenant") and the City of Milpitas ("Landlord") for a term of 15 months plus three extension periods of (1) month each, for a not-to-exceed contract of 18 months.

Background:

On October 1, 2019, the City of Milpitas purchased property located at 1700 Sango Court for \$5.35M. On November 5, 2020, the City of Milpitas acquired the 1831-1841 Tarob Court property for \$11.1M. The two properties were acquired to extend and connect Sango Court and Tarob Court, and park enhancement as envisioned in the Milpitas Transit Area Specific Plan (TASP) and the Transit Area Development Impact Fee Program (TADIF). The street extension and connection will provide this residential TASP (now Milpitas Metro Specific Plan) neighborhood with direct pedestrian, bicycle, and vehicular access to the Milpitas Transit Center. There was no impact to the City's General Fund for these land transactions as TADIF funds were used.

While these two properties are valuable City assets, they have been sitting idle and awaiting the demolition of the Sango and Tarob Court buildings to proceed with the extension and connection between the two streets as well as enhancing Augustus Rathbone Park. During the pandemic, these properties have become locations for criminal activity including building break-ins, and broken windows and locks.

Meanwhile, Resources for Community Development (RCD) just commenced the construction of an affordable housing project (up to 102 units) at 355 Sango Court on February 7, 2022. The 355 Sango Court property is located to the east of the 1700 Sango Court property and north of the 1831-1841 Tarob Court property. Proximity to the Sango and Tarob Court properties make these City-owned assets desirable for construction staging and storage. Nibbi Brothers General Contractor (Nibbi) desires to lease the two City-owned properties for construction staging and storage, and employee parking for up to 120 construction trade workers. Anticipated business terms for a 15-month lease period plus extension(s) are outlined below.

Analysis:

In December 2021, City staff and Nibbi representatives began participating in good faith conversations regarding Nibbi's request to lease the Sango and Tarob Court properties for construction staging, storage, employee parking and office space. On January 24, 2022, Nibbi issued a Letter of Intent (LOI) to lease the two City-owned properties and 1,500 square feet of office space. On February 1, 2022, the City Council discussed Nibbi's LOI under "Price and Terms of Payment" at a Closed Session. On February 8, 2022, Nibbi elected to forgo leasing 1,500 square feet of office space in favor of using a construction office trailer due to the amount of tenant improvements needed to bring the City-owned buildings up to Building Code occupancy standards. Key business terms from the proposed Commercial Lease Agreement include, but are not limited to, the following:

Property and Proposed Use

Nibbi is requesting to utilize 25,000 square feet of the surface parking lot located at 1700 Sango Court and 29,000 square of surface parking lot on the 1831-1841 Tarob Court parcel. The surface parking lots will be used for construction laydown, storage and staging. Specifically, the Tarob Court surface parking lot will be used for construction trade worker parking. Nibbi also plans to locate a construction office trailer on the surface parking lot located at 1700 Sango Court. The construction office trailer will support four office staff members during the 15-month construction period.

Lease Term and Rent

If the City Council approves the proposed Commercial Lease Agreement, the lease term would be for 15 months plus three extension periods of one month each. Nibbi agrees to pay the City of Milpitas \$7,000 per month, for 15 months and if the extension is exercised, rent shall increase according to the Bay Area Consumer Price Index (CPI) starting in month 16. If the lease term concludes in the 15th month, the City of Milpitas will receive \$105,000 in net new revenues from the impending commercial lease agreement.

The City, as the landlord, will deliver the premises in an “As-Is Condition” without representation or warranty and free of the obligation to construct any improvements or requirement to make repairs prior to or during the lease term.

Insurance and Expenses

If the City Council approves the proposed Commercial Lease Agreement, Nibbi shall be responsible for providing and maintaining the City’s required Certificate of Liability Insurance naming the Landlord as an Additional Insured. Nibbi shall also obtain and furnish proof of coverage for property insurance, liability insurance, automobile liability insurance, and worker’s compensation.

Nibbi will pay all property maintenance expenses resulting in “improvements in first class condition, insurance, utilities and any other expenses of the property” while the lease term is in effect.

Benefits to Executing a Commercial Lease Agreement

There are various benefits to proceeding with a commercial lease agreement:

- **Net New Revenues:** The City of Milpitas will realize approximately \$105,000 in rent for use of these properties for 15 months. If Nibbi exercises the lease extensions, up to three months, the Bay Area CPI will be triggered and therefore increase the monthly rent. The CPI percentage is determined by the U.S. Bureau of Labor Statistics for all Urban Consumers for the San Francisco/Oakland/San Jose Metropolitan Area over the previous year. In no event shall the \$7,000 per month base rent ever decrease below the agreed upon rent, even if the CPI is negative in the future.
- **Planning and Building Safety and Housing Departments:** The temporary use of the surface parking lots, and construction office trailer requires a regulatory process that will result in approved permits. The Planning Department has determined that a Minor Conditional Use Permit is required for; 1) outdoor storage of construction materials; 2) construction office trailers; and 3) construction trade worker parking. A Minor Conditional Use Permit will be processed at staff-level by the Planning Department. For Nibbi to utilize a construction office trailer at 1700 Sango Court, a Building Permit for office use and compliance with associated code requirements is also required through the Building Safety and Housing Department.
- **Property Activation Deters Criminal Activity:** Sango and Tarob Court properties will be activated with construction staging, storage, and employee parking as well as a construction office trailer, which will deter the criminal activity associated with vacant buildings and properties. In addition, the Police

Department is currently going through due diligence to determine whether they may have an opportunity to utilize interior space at the Tarob Court building for the storage of small equipment and evidence vehicles, and the potential for training space. Access concerns will need to be addressed, if this plan materializes.

- **Construction Site Security Plan:** Nibbi plans to deploy a variety of security solutions to counter criminal activity associated with vacant buildings and properties. Security solutions include the installation of a monitored security system for the construction office trailer at 1700 Sango Court; installation of an 8 foot high perimeter security fencing with green screen to secure the Sango and Tarob Court properties; and the installation of a perimeter security camera system installed with 24/7 off-site monitoring between the months of August 2022 and May 2023 due to valuable modules and tools onsite during this time. The 8 foot high perimeter security fencing with green screen will also be locked during non-construction work hours (between 5pm and 7am). The fencing location and details shall be included as part of the Building Permit of the construction office trailer submittal package.
- **Affordable Housing Project:** The proposed Commercial Lease Agreement supports development of needed affordable housing units (up to 102, 100% affordable housing units) in the Milpitas Metro Specific Plan area through efficient construction staging and development of required modules for the 355 Sango Court RCD project. It also allows approximately 120 construction employees to park on both surface parking lots and eliminates public street parking disruption along Sango and Tarob Court for business and residential areas. This City is a partner in this project and wants to ensure it moves forward to provide much needed critical affordable housing.
- **Capital Improvement Program – Demolition:** The City’s Capital Improvement Program includes the demolition of the 1700 Sango Court and 1831-1841 Tarob Court buildings to commence sometime in calendar year 2024. The proposed lease business terms, therefore, will not affect the demolition of 1700 Sango Court and 1831-1841 Tarob Court buildings, street extensions of Sango Court and Tarob Court, and enhancement of Augustus Rathbone Park.

The proposed Commercial Lease Agreement by and between Nibbi Brothers General Contractor’s and the City of Milpitas will not result in a gift of public funds for the use of public resources as this action is tied to providing affordable housing as a fundamental and allowed purpose of local government. The proposed temporary uses will support construction of the City’s first 100% affordable housing project at 355 Sango Court.

Furthermore, Nibbi or Nibbi’s agents shall not cause or permit any hazardous materials, including soil stockpiling, to be brought upon, kept, used, discharged, deposited or leaked in or about the premises or the property. If environmental remediation becomes necessary or is required because of Nibbi or Nibbi’s agents, the tenant (Nibbi) is responsible to remediate and to indemnify the City of Milpitas for any costs. Nibbi does not plan to stockpile soil on either City-owned property during the 15-month construction period as all soil stockpiling will be on the 355 Sango Court project limits.

For more information about the proposed Commercial Lease Agreement, business terms, landlord and tenant responsibilities, etc., see Attachment 1.

Surplus Land Act Compliance

The Land Is Necessary for the Agency’s Use

The Surplus Land Act (AB 1486 / Gov’t C. § 54220 et seq.) (“SLA”) defines “surplus land” as “land owned in fee simple by any local agency for which the local agency’s governing body takes formal action in a regular public meeting declaring that the land is surplus and is not necessary for the agency’s use.” Gov’t C. § 54221(b)(1). “Agency’s use,” meanwhile is “land that is being used, [or] is planned to be used pursuant to a written plan adopted by the local agency’s governing board for ... agency work or operations.” Gov’t C. § 54221(c)(1). Here, the portion of the land to be leased will be used for “construction laydown, storage and staging” and “construction trade worker parking” – all to support the development of an affordable housing

project on adjacent land. The City finds this land is necessary for agency use for two reasons. First, the land is necessary for the city's goal of creating affordable housing for its citizens – i.e., an agency use. Second, the City has a long term planned use for the properties as set forth in the Transit Area Specific Plan for road extension and other public uses.

The Lease Is Not “Disposition of Surplus Land” for Purposes of the SLA

In the SLA Guidelines promulgated by the State Department of Housing & Community Development (HCD), “disposition of surplus land” is defined as “the sale or lease of local agency-owned land formally declared surplus.” Guidelines § 102(h). For purposes of that subsection, however, “ ‘lease’ shall not include a lease of land on which no development or demolition will occur or which has a term that is less than five (5) years (including any extensions, amendments or options).” Guidelines § 102(h)(1). Here, the lease states that the term will be 15 months + three 1-month extension options. The lease is less than 5 years (including extensions), and therefore the SLA does not apply.

Policy Alternatives:

Alternative 1: Do not proceed with the proposed Commercial Lease Agreement.

Pros: Not proceeding with the proposed Commercial Lease Agreement would allow the two properties to continue to sit idle and await the demolition of the Sango and Tarob Court buildings.

Cons: Not approving the proposed Commercial Lease Agreement would create difficulties in reaching an agreement with Nibbi as they have already commenced construction at 355 Sango Court and may negatively affect the affordable housing development schedule. In addition, the City of Milpitas will not realize the \$105,000 of net new revenues. Furthermore, construction trade worker parking may disrupt both Sango Court and Tango Court street parking as up to 120 construction trade workers will need access to parking Monday through Friday during the 15-month construction period.

Reason not recommended: Denial of the recommendation would result in no new or increased revenues to the City's General Fund and no property activation of the 1700 Sango Court and 1831-1841 Tarob Court properties, which may result in the continuation of criminal activity at these properties.

Fiscal Impact:

If the proposed Commercial Lease Agreement is approved by City Council, the lease is expected to commence upon execution of the agreement. An approved Commercial Lease Agreement would net the City of Milpitas approximately \$105,000 in rent for the use of 1700 Sango Court and 1831-1841 Tarob Court properties under a 15-month lease agreement. Additional rent in the amount of \$7,000 per month plus the annual Bay Area CPI would be realized by the City of Milpitas should Nibbi need to exercise any of the extension periods. A negative CPI in the future will not affect the \$7,000 per month base rent during the extension periods.

California Environmental Quality Act:

This proposed Commercial Lease Agreement is exempt under CEQA Guideline 15301 (Existing Facilities). Section 15301 of the State CEQA Guidelines provides an exemption for “the operation, repair, maintenance, permitting, leasing, licensing, or minor alteration of existing public or private structures, facilities, mechanical equipment, or topographical features, involving negligible or no expansion of existing or former use.” Given that this is a Commercial Lease Agreement between the City of Milpitas and Nibbi Brothers General Contractor's for lease of City-owned property located at 1700 Sango Court and 1831-1841 Tarob Court, the Commercial Lease Agreement and proposed use of the premises are categorically exempt from CEQA pursuant to Section 15301 of the CEQA Guidelines.

Recommendation:

Approve and authorize the City Manager or Designee to execute a Commercial Lease Agreement by and between Nibbi Brothers General Contractor's (“Tenant”) and the City of Milpitas (“Landlord”) for a term of 15 months plus three extension periods of (1) month each, for a not-to-exceed contract of 18 months.

Attachments:

1. Draft Commercial Lease Agreement
2. Aerial Site Maps

COMMERCIAL LEASE AGREEMENT

THIS COMMERCIAL LEASE AGREEMENT (the "**Lease**") is made and entered into by and between City of Milpitas ("**Landlord**") and Nibbi Brothers General Contractors ("**Tenant**"), under the following terms and conditions:

1. Introduction. Landlord owns the commercial property's located at 1700 Sango Court and 1831-1841 Tarob Court, located in the City of Milpitas, California, (the "**Property**"). The Property is improved with a 30,500 square foot industrial building and other improvements.

2. Description of the Leased Premises. Landlord hereby leases to Tenant and Tenant hereby leases from Landlord a portion of the Property known as 1831-1841 Tarob Court consisting of approximately 25,000 square feet ("**Tarob Site**") for employee parking and 29,000 square feet on the Property known as 1700 Sango Court for construction laydown, storage and staging purposes ("**Sango Site**"). The Tarob Site and the Sango Site are referred to herein collectively as the "**Premises**" and shown on **Exhibit A**. Tenant's proportionate share of the Property is agreed to be 100% ("**Proportionate Share**"), which represents the rentable square footage of the Premises to the total rentable area of the Property.

3. Term, Occupancy, and Renewal.

a. Term. The term of this Lease shall commence on the date this Lease is executed by both Tenant and Landlord (the "**Commencement Date**"), and shall continue until May , 2023.

b. Occupancy. Tenant may, upon execution of this Lease by Landlord and Tenant, occupy the Premises on the Commencement Date subject to all terms and conditions of this Lease, provided Tenant complies with Section 17 (Insurance) and delivers an insurance certificate to Landlord prior to entry. Upon delivery of the insurance certificate, first month's rent and any security deposit, Landlord shall deliver the keys and possession to Tenant.

c. Option to Renew. Provided Tenant is not in default under any terms of this Lease, and in the sole and absolute discretion of Landlord, Tenant is hereby granted three (3) options to renew this Lease, under the same terms and conditions as set forth in this Lease, for the further term of one (1) month each (each a "**Renewal Term**") by giving Landlord written notice of election of exercise option to at least 15 days prior to the expiration of the then unexpired term; provided, if Tenant fails to timely notify Landlord of election to extend for any option period, all succeeding option periods, if any, shall automatically expire and lapse and the Lease shall terminate at the end of the term then in effect.

4. Rent. The initial annual rent during the term of this Lease shall be \$7,000.00 per month, subject to increase as provided in Section 4(d) below ("**Base Rent**"). Tenant shall, commencing on the Commencement Date and continuing thereafter on the first day of each and every month during the term of this Lease, pay to Landlord in advance, such minimum monthly rent, without setoff, deduction or demand. If possession is taken on other than the first of the month, rent shall be prorated accordingly based on a 30-day month.

a. Late Charge. Tenant acknowledges that late payment by Tenant to Landlord of rent will cause Landlord to incur costs not contemplated by this Lease. If any installment of rent due

from Tenant is not received by Landlord within five (5) days after it becomes due, Tenant shall pay to Landlord an additional sum of 5% of the overdue rent as a late charge. The parties agree that this late charge represents a fair and reasonable estimate of the costs that Landlord will incur by reason of late payment by Tenant. Acceptance of any late charge shall not constitute a waiver of Tenant's default with respect to the overdue amount or prevent Landlord from exercising any of the other rights and remedies available to Landlord.

b. Interest on Unpaid Rent. Rent or other charges under this Lease not paid within five (5) days of the date due shall, in addition to any late charges under Section 4(a) above, bear interest at the lesser of the maximum legal rate or 10% per annum from the date due until paid.

c. Holdover. Tenant shall not hold over after the expiration or earlier termination of the term hereof without the express prior written consent of Landlord. Acceptance of rent is not Landlord's consent to holdover. Without Landlord's express consent Tenant shall become a tenant at sufferance only at a rental rate equal to 150% of the rent in effect upon the date of such expiration. Acceptance by Landlord of rent after such expiration or earlier termination shall not constitute a holdover hereunder or result in a renewal. The foregoing provisions of this Section 4 are in addition to and do not affect Landlord's right of re-entry or any rights of Landlord hereunder or as otherwise provided by law. If Tenant fails to surrender the Premises upon the expiration of this Lease, Tenant shall indemnify, protect, defend and hold Landlord harmless from all loss or liability, including without limitation, any claim made by any succeeding tenant founded on or resulting from such failure to surrender. Such indemnity shall survive the expiration of this Lease.

d. Annual Adjustment. Beginning on the commencement of the first Renewal Term, Base Rent shall increase by any increase in the Consumer Price Index ("CPI") as determined by the U.S. Bureau of Labor Statistics for all Urban Consumers for the San Francisco/Oakland/San Jose Metropolitan Area over the previous year. Should the CPI be discontinued, the index used for comparison shall be a comparable index as designated by the Bureau. It is recognized by both parties that the Index for any month is not published for approximately two months. Tenant shall, therefore, continue to pay the current rental paid by Tenant until such time as the new rental is calculated and, at that time, Tenant shall pay within ten (10) days of notice of the new Base Rent the new amount plus arrearages. In no event shall Base Rent ever decrease below the prior year's Base Rent even if the CPI is negative. In such event, the Base Rent shall remain the same.

e. Security Deposit. Concurrently with Tenant's execution of this Lease, Tenant shall deposit with Landlord the Security Deposit in the amount of \$14,000.00. The Security Deposit shall be held by Landlord as security for Tenant's performance of the terms of this Lease. Landlord may (but shall not be required to) use all or any part of the Security Deposit to cure any default of Tenant under the Lease (after any required notice and expiration of any applicable cure period) or to compensate Landlord for any loss or damage which Landlord may incur as a result of Tenant's default. Tenant shall not be entitled to interest on the Security Deposit and Landlord shall not be required to keep the Security Deposit separate from its general funds. Where there have been no defaults by Tenant or where all applicable deductions from Security Deposit have been made as hereinabove provided, Landlord shall refund the then existing balance of the Security Deposit to Tenant within thirty (30) days of expiration or termination of this Lease.

5. Place of Payment of Rent. Rent and all other sums which shall become due under this Lease, including but not limited to late charges and additional rent, shall be payable by hand delivery or mail at _____, or at such other

place as Landlord may designate from time to time in writing. Mailed payments must be received (not postmarked) by Landlord by the date due.

6. Condition of, and Improvements to, Premises.

a. Improvements. Under this Lease, Landlord shall have no obligation or responsibility, actual or implied, to install, construct, accommodate, or make any improvements to the Premises prior to, or as a condition of, Tenant's occupation of the Premises.

b. As-Is Condition. Tenant warrants and agrees that Tenant has inspected the Premises. Tenant agrees to take possession of the Premises in an AS-IS condition (which exists on the date this Lease is signed) and Tenant further agrees that, if Tenant wishes to construct any improvement in the Premises, Tenant shall comply with all requirements in **Exhibit C** as well as Section 13 (Alterations and Liens) of this Lease. Landlord makes no representations regarding the condition, status, compliance with laws or suitability for a particular purpose for Tenant's use.

c. Condition Upon Surrender. Upon termination of this Lease, Tenant shall surrender the Premises to Landlord in as good condition as when originally received, ordinary wear and tear and damage by fire, earthquake, flood or act of God excepted, and including any repairs or improvements made by Tenant. If Tenant fails to maintain the Premises in good order and repair, after thirty (30) days' prior written notice, Landlord may, at its option, make such repairs, and Tenant shall pay the reasonable cost thereof as additional rent hereunder within ten (10) days after receipt of a written statement therefor. In the event the giving of thirty (30) days' prior notice may result in additional damage to the Premises, Landlord may make such repairs, at Tenant's expense, without thirty days' prior written notice.

d. Inspection by Certified Access Specialist. Landlord discloses that the Premises have not undergone inspection by a Certified Access Specialist as referenced in California Civil Code Section 1938 subsection (e) which provides: "A Certified Access Specialist (CASp) can inspect the subject premises and determine whether the subject premises comply with all of the applicable construction-related accessibility standards under state law. Although state law does not require a CASp inspection of the subject premises, the commercial property owner or lessor may not prohibit the lessee or tenant from obtaining a CASp inspection of the subject premises for the occupancy or potential occupancy of the lessee or tenant, if requested by the lessee or tenant. The parties shall mutually agree on the arrangements for the time and manner of the CASp inspection, the payment of the fee for the CASp inspection, and the cost of making any repairs necessary to correct violations of construction-related accessibility standards within the premises." Pursuant to the foregoing Section 1938(e), Tenant acknowledges and agrees that, if Tenant wishes to have the Premises inspected by a CASp: (i) Tenant must notify Landlord on or before the date when Tenant executes this Lease pursuant to the election below; (ii) the inspection will be at Tenant's sole cost and expense; (iii) the inspection must be scheduled through Landlord and in coordination with the Building's property manager; (iv) any repairs or modifications necessary to correct any violation of construction-related accessibility standards that is noted in the CASp report shall be Tenant's responsibility; and (v) Tenant must provide a copy of the CASp report to Landlord on completion. By initialing below, Tenant represents that:

Tenant wishes to have a CASp inspection of the Premises Initials: _____

Tenant hereby waives its right to have a CASp inspection of the Premises Initials: _____

7. Use. The Tarob Site shall be used for employee parking and for no other purpose and the Sango Site shall be used for construction laydown, storage and staging and for no other purpose (“**Permitted Use**”). Tenant shall not use any portion of the Premises for purposes other than those specified without first obtaining the written consent of Landlord. Tenant shall before and during the Term faithfully observe and comply with, and shall cause all occupants of the Premises to observe and comply with, the "**Rules and Regulations**" attached hereto as **Exhibit B**, and all reasonable non-discriminatory modifications and additions to them which Landlord may, from time to time, put into effect and furnish to Tenant. Landlord will try to enforce the Rules and Regulations, but will not be liable to Tenant for the violation or non-performance of the Rules and Regulations by any other tenant or occupant of the Property. Tenant shall maintain and conduct its said business insofar as the same relates to Tenant's use and occupancy of the Premises, in a lawful manner and in strict compliance with all governmental laws, rules, regulations and order. Tenant shall obtain all business licenses, clearances, and permits required to operate its business prior to opening, maintain such necessary licenses and permits in force during the Term, and shall provide copies of each permit or license within 30 days after the Commencement Date and at any time during the Lease Term upon Landlord's request. Tenant shall post all notices to the public in an accessible and visible place to the public. Such notices may include, but are not limited to, Health Department clearances, business licenses, or cosmetology or other licensure. Tenant shall promptly notify Landlord of any notice of violation, suspension or revocation of any such license or clearance. Without limiting in any way the restriction in this Lease that the Premises be used only for the Permitted Use specified in this paragraph, in no event shall the Premises be used for any exclusive use granted by Landlord to other tenants of the Property prior to or subsequent to the date of this Lease. Nothing in this Lease shall be construed to grant Tenant an exclusive right to such Permitted Use.

8. Uses Prohibited. In addition to uses prohibited pursuant to Paragraph 7, Tenant shall not do or permit anything to be done in or about the Premises nor bring or keep anything therein which is not within the permitted use of the Premises which will in any way increase the existing rate of or affect any fire or other insurance upon the Property or any of its contents, or cause a cancellation of any insurance policy covering the Property or any part thereof or any of its contents. Tenant shall not use the Premises for any cannabis related uses, dispensary, manufacture, assembly, the sale of cannabis or accessories related to cannabis products. Tenant shall not do or permit anything to be done in or about the Premises which will in any way obstruct or interfere with the rights of other tenants or occupants of the Property or injure or annoy them or use or allow the Premises to be used for any improper, immoral, unlawful or objectionable purpose; nor shall Tenant cause, maintain or permit any nuisance in, on or about the Premises. Tenant shall not commit or allow to be committed any waste in or upon the Premises. Under no circumstances shall the right herein granted to use the Tarob Site be deemed to include the right to sell or solicit in any manner or store any property, temporarily or permanently, at the Tarob Site. Any such storage shall be permitted only by the prior written consent of Landlord or Landlord's designated agent, which consent may be revoked at any time. In the event that any unauthorized storage shall occur then Landlord shall have the right, without notice, in addition to any other rights and remedies that it may have, to remove the property and charge the cost to Tenant, which cost shall be payable as additional rent immediately upon demand by Landlord.

9. Compliance with Laws/Hazardous Materials.

a. Tenant, at Tenant's expense, shall comply with and cause all of Tenant's agents to comply with all applicable laws, ordinances, rules and regulations of governmental authorities

applicable to the Premises or the use or occupancy thereof, including, without limitation, the law commonly known as the Americans With Disabilities Act and California Code of Regulations Title 8, Sections 3281 through 3299 (collectively, "**Laws**").

b. Tenant shall not cause or permit any Hazardous Materials, as defined below, to be brought upon, kept, used, discharged, deposited or leaked in or about the Premises or the Property, including, without limitation stockpiling soil, by Tenant or any of Tenant's agents or by anyone in the Premises (other than Landlord or its agents, employees or contractors), except to the extent such Hazardous Materials are cleaning or office supplies used in accordance with all applicable laws. If Tenant breaches the obligations stated in the preceding sentence, or if the presence of any Hazardous Material on the Premises or the Property caused or suffered or permitted by Tenant or any of Tenant's agents or by anyone in the Premises (other than Landlord or its agents, employees or contractors) results in contamination of the Premises or the Property, or if contamination of the Premises or the Property by any Hazardous Material otherwise occurs for which Tenant is legally liable, then Tenant shall indemnify, defend and hold Landlord harmless from any and all claims, damages, costs, liabilities and expenses (including, without limitation, diminution in value or use of the Property, attorneys' fees, consultant fees and expert fees) which arise during or after the Term as a result of such contamination. This indemnification shall include, without limitation, costs incurred in connection with any investigation of site conditions or any clean-up, remedial, removal or restoration work on or under the Premises. "**Hazardous Material**" means any hazardous or toxic substance, material or waste which is or becomes regulated by any local, state or federal governmental authority or by common law decisions, including without limitation (i) all chlorinated solvents, (ii) petroleum products or by-products, (iii) asbestos and (iv) polychlorinated biphenyls. Tenant's obligations under this Section shall survive expiration or earlier termination of this Lease.

c. **THE LAND DESCRIBED HEREIN CONTAINS HAZARDOUS MATERIALS IN SOILS AND IN THE GROUNDWATER AND SOIL VAPOR UNDER THE PROPERTY, AND IS SUBJECT TO A DEED RESTRICTION DATED AS OF _____, 2020, AND RECORDED ON _____, 2020, IN THE OFFICIAL RECORDS OF SANTA CLARA COUNTY, CALIFORNIA, AS DOCUMENT NO. ___, WHICH COVENANT AND RESTRICTION IMPOSES CERTAIN COVENANTS, CONDITIONS, AND RESTRICTIONS ON USAGE OF THE PROPERTY DESCRIBED HEREIN.**

INCORPORATED INTO THE DEED RESTRICTION AS EXHIBIT D IS A RISK MANAGEMENT PLAN (RMP). THE RMP SETS FORTH HEALTH AND SAFETY PROCEDURES AND RESIDUAL CONTAMINATION MANAGEMENT PROTOCOLS TO BE FOLLOWED DURING SUBSURFACE EXCAVATION WORK, INCLUDING CONSTRUCTION, SITE MAINTENANCE, UTILITY INSTALLATION AND REPAIR, AND CHANGES IN LAND USE. COPIES OF THE DEED RESTRICTION AND RMP, INCLUDING ANY UPDATES OR AMENDMENTS MAY BE FOUND ON THE GEOTRACKER WEBSITE: [HTTPS://GEOTRACKER.WATERBOARDS.CA.GOV](https://geotracker.waterboards.ca.gov). REFERENCE CASE NUMBER T10000008880. THIS STATEMENT IS NOT A DECLARATION THAT A HAZARD EXISTS.

10. Waste; Nuisance; Quiet Enjoyment. Tenant shall not suffer or commit any waste or nuisance on the Premises, nor shall Tenant interfere with or obstruct the rights of or disturb the quiet enjoyment of any other tenant or occupant of the Property or injure or annoy them. Tenant

shall not use or allow the Premises to be used for any improper, immoral, or objectionable purposes, to be determined Landlord's sole and absolute judgment.

11. Repair and Maintenance.

a. Tenant shall, at Tenant's sole cost and expense, maintain the Premises in good condition and repair. Said maintenance shall include all fixtures and equipment, including without limitation, heating and ventilation systems, electrical wiring, plumbing fixtures, plumbing drains (from the Premises to the point of connection of Tenant's drainage system with the sanitary sewer system owned, managed, and/or maintained by the local municipality). Tenant hereby waives California Civil Code Sections 1932(1), 1941 and 1942 and any other applicable existing or future law, ordinance or governmental regulation permitting Tenant to make repairs at Landlord's expense.

b. Tenant shall be responsible, at Tenant's sole expense, for providing security for the Premises, including, without limitation, providing security fencing, and security devices and systems for the Premises.

12. Additional Rent. In addition to the Base Rent required to be paid hereunder, Tenant shall pay as additional rent as provided in this Paragraph 12, an amount equal to (i) Operating Expenses assessed, billed, or charged separately against the Premises, plus (ii) Tenant's Proportionate Share of Property Operating Expenses not so separately assessed, billed, or charged in the manner set forth below (Tenant's "**Operating Expense**").

a. Landlord shall reasonably allocate to Tenant portions of Operating Expenses not assessed, billed or charged separately against the Premises between the Premises and the other occupied building area in the Property. The portion of an Operating Expense so allocated by Landlord to the Premises shall be Tenant's share of such Operating Expense. Tenant's share of all real property taxes and assessments resulting from leasehold improvements by Tenant shall be 100% allocated to Tenant. Additional Rent shall be invoiced on a monthly basis after Operating Expenses have been incurred by Landlord, and shall be due on the first (1st) day of the month following invoice.

b. Operating Expenses shall include all costs to operate, repair, restore, maintain and manage the Property parking lots, sidewalks, and driveways; all costs to supervise and administer said parking lots, sidewalks, driveways, including such fees as may be paid to a third party in connection with same; and all parking charges, utility charges and surcharges, or any other costs levied, assessed or imposed by, or at the direction of, or resulting from statutes or regulations, or interpretations thereof, promulgated by any governmental authority in connection with the use or occupancy of the Premises or the parking facilities serving the Premises. Operating Expenses include the following costs by way of illustration, but shall not be limited to: general and special real property taxes and assessments (including any tax imposed by changes in laws or which is imposed as a result of this transaction or any transfers hereof), rent taxes; gross receipt taxes (whether assessed against Landlord or assessed against Tenant and collected by Landlord, or both); water and sewer charges; insurance premiums on property and liability insurance maintained by Landlord; any deductible portion of an insured loss; utilities; refuse disposal; lighting; fire detection systems; clean-up; labor; reasonable costs incurred in the management of the Property; air-conditioning and heating; supplies, materials, equipment and tools, including maintenance and repair costs and service contracts; costs of licenses, permits and inspections; maintenance, repair

and restoration of the Property, including repair/installation of asphalt overlay, resurfacing, restriping and cleaning of parking areas (all of which parking area expenses shall be non-capital improvements); landscaping and gardening; cost of utilities not separately metered; rental value of manager's office; wages, salaries and benefits; and other services to be provided by Landlord that are stated elsewhere in this Lease to be Operating Expenses. Operating Expenses shall not include depreciation on the Property buildings, loan payments, executive salaries or real estate brokers' commissions.

c. Trade Fixtures And Equipment. Tenant at its own expense shall provide and maintain a construction office trailer and all trade fixtures and equipment reasonably required to enable it to conduct its business in the Premises in a business-like manner. Tenant shall keep all trade fixtures and equipment clean and in good repair. Landlord may inspect the Premises annually to ensure good maintenance practices and review the current condition of the Premises pursuant to Section 15. Such construction office trailer and fixtures and equipment shall remain the property of Tenant, and Tenant may remove or if required to do so by Landlord, shall remove the same or any part thereof upon the termination of this Lease. Prior to lease expiration or earlier termination, Tenant shall repair at its own expense any damage to the Premises caused by its removal of said fixtures or equipment. All trade fixtures and equipment installed by Tenant pursuant thereto shall not be subject to, and shall be free of any lien for payment of rent by Tenant or for the performance of any other obligation of Tenant. Tenant shall keep Tenant's fixtures and equipment insured for full replacement value.

d. To the extent separately assessed, billed or charged, Tenant shall pay, during the term hereof, all electric, water, gas, telephone, trash pickup, and other public utility charges in connection with its occupancy and use of the Premises, including all costs of operating and maintaining all equipment therein, and all business taxes and all taxes upon the property and fixtures of the Tenant. To the extent not separately assessed, billed or charged, such charges shall be subject to this Section 12 (Additional Rent). Landlord shall not be responsible for any interruptions or disturbance of service regardless of whether Tenant is paying directly for such services or if such services are being contracted for by Landlord, nor shall there be any abatement of rent resulting from any cessation or interruption of utility service or other service contemplated by this section. Tenant hereby waives the provisions of California Civil Code Section 1932(1) or any other applicable existing or future law, ordinance or governmental regulation permitting the termination of this Lease due to the interruption of failure of any services to be provided under this Lease.

e. Revenue & Taxation Code Section 107.6 Possessory Interest Tax. Tenant recognizes and understands that this Lease may create a possessory interest subject to property taxes and that, if a possessory interest is created, Tenant shall, in accordance with this Section 12(e) hereof, be responsible for payment of property taxes levied against such possessory interest.

13. Alterations and Liens. Tenant shall not make or cause to be made any alterations, additions, or improvements to or of the Premises or any part thereof without the prior written consent of Landlord. If any alterations require additional changes to comply with Laws which are triggered by Tenant's alterations, all such resulting requirements to comply with Laws shall be at Tenant's expense and any Landlord consent to such alterations shall be conditioned on Tenant's payment for same. Any alterations, additions, or improvements affixed to the Premises, except furnishings, equipment, and trade fixtures, shall, at Landlord's option, become part of the real property and belong to Landlord on expiration or termination of the term and any extension thereof. If Landlord

consents to the making of any alteration, additions, or improvements to the Premises, they shall be made at Tenant's sole cost and expense. Tenant shall comply with the provisions of **Exhibit C** with regard to all Alterations and Improvements. Tenant shall keep the Premises free and clear of any liens or encumbrances which may arise from such work. At Landlord's option, Tenant shall, at its sole cost and expense, remove all such additions, alterations, and improvements from the Premises at the end of the term hereof and repair any damage to the Premises occasioned by such removal. If Tenant shall fail to complete such removal and repair such damage within ten (10) days after such termination, Landlord may do so and Tenant shall pay the reasonable cost thereof as additional rent within ten (10) days after Landlord shall render to Tenant a written statement therefor. In the event Tenant makes any alterations to the Premises that trigger or give rise to a requirement that the Premises come into compliance with any governmental laws, ordinances, statutes, order and or regulations (such as ADA requirements), Tenant shall be fully responsible for complying, at its sole cost and expense with same. Tenant shall file a Notice of Completion after completion of any alteration or improvement and provide Landlord with a copy thereof. Tenant shall provide Landlord with a copy of a set of "as built" drawings of any such work.

14. Assignment and Subletting. Tenant shall not either voluntarily, or by operation of law, assign, transfer, mortgage, pledge, hypothecate or encumber this Lease or any interest therein, and shall not sublet the said Premises or any part thereof, or any right or privilege appurtenant thereto, or allow any other person (the employees, agents, servants and invitees of Tenant excepted) to occupy or use the said Premises, or any portion thereof, without first obtaining the written consent of Landlord which shall not be unreasonably withheld. If an assignment or subletting involves a use other than that permitted in Paragraph 7 above, Tenant must comply with said Paragraph 7. Consent to one assignment, subletting, occupation or use by another person shall not be deemed to be consent to any subsequent assignment, subletting, occupation or use by another person. Consent to any such assignment or subletting shall in no way relieve Tenant of any liability under this Lease. Any such assignment or subletting without such consent shall be void, and shall, at the option of the Landlord, constitute a default under the terms of this Lease. No sublease or assignment shall release Tenant from continuing liability hereunder. In the event that Landlord shall consent to a sublease or assignment hereunder, Tenant shall pay Landlord reasonable attorney fees and costs incurred in connection with the processing of documents necessary to giving of such consent. Any excess consideration above the rental rate provided in this Lease Tenant is entitled to as a result of any assignment or sublease shall be divided and paid 50% to Tenant and 50% to Landlord; provided, however, that if Tenant is in default under this Lease, Landlord shall be entitled to all such excess consideration

a. Procedures. Should Tenant desire to assign, transfer, sublet, mortgage, pledge, hypothecate or encumber this Lease or any interest therein (a "**Transfer**"), Tenant shall request, in writing, Landlord's consent to the proposed Transfer at least 60 days before the intended effective date of the proposed Transfer (which request shall be accompanied by a payment of Five Hundred Dollars (\$500.00) to reimburse Landlord for costs incurred in connection with reviewing such proposed Assignment), which request shall include any information reasonably requested by Landlord to evaluate the proposed Transfer. Within 30 days after receipt of Tenant's request for consent to the proposed Transfer together with all of the above-required information, Landlord shall respond and shall have the right to: (a) consent to the proposed Transfer; (b) refuse to consent to the proposed Transfer; or (c) terminate this Lease, such termination to be effective 30 days after Tenant's receipt of Landlord's notice electing to so terminate. If Landlord shall exercise its termination right hereunder, Landlord shall have the right to enter into a lease or other occupancy agreement directly with the proposed transferee, and Tenant shall have no right to any of the rents

or other consideration payable by such proposed transferee under such other lease or occupancy agreement. A consent to one Transfer by Landlord shall not be deemed to be a consent to any subsequent Transfer to any other party.

b. Standard for Consent. Tenant agrees that Landlord may refuse its consent to the proposed transfer on any reasonable grounds, and (by way of example and without limitation) Tenant agrees that it shall be reasonable for Landlord to withhold its consent if any of the following situations exist or may exist: (a) the proposed assignee, subtenant or transferee (each a "**Transferee**") proposes to change the use of the Premises from the permitted use pursuant to Section 7; (b) the proposed Transferee's financial condition, net worth or liquidity is inadequate, based upon Landlord's reasonable business judgment consistent with generally accepted industry standards necessary to support all of the financial and other obligations of Tenant under this Lease; (c) the business reputation or character of the proposed Transferee is not reasonably acceptable to Landlord; (d) the proposed Transferee is not likely to conduct on the Premises a business of a quality substantially equal to that conducted by Tenant, including Landlord's ability to obtain Percentage Rent; or (e) Tenant is in default under the Lease, or has defaulted hereunder on more than three (3) occasions during the twelve (12) months preceding the request by Tenant; and/or (f) the proposed Transferee does not, in Landlord's reasonable judgment, have sufficient business experience.

15. Entry by Landlord. Except for emergencies such as fire, water intrusion and the like which may be at any time, Landlord and its agents shall have the right to enter the Premises at reasonable times to inspect and examine the same and to make such repairs to the Premises as the Landlord shall deem advisable, and to show the Premises to prospective tenants, buyers or lenders.

16. Indemnification.

a. Waiver of Claims. To the extent permitted by law, Tenant waives all claims against Landlord for damage to person or property arising for any reason. Tenant assumes all such risks for Tenant and any employees, licensees, invitees, agents, or contractors.

b. General Indemnity. Tenant shall indemnify, protect, defend (at Tenant's sole cost and with legal counsel acceptable to Landlord) and hold harmless, Landlord and Landlord's affiliated entities, and each of their respective members, managers, partners, officers, employees, volunteers, council members, board members, lenders, agents, contractors, successors and assigns from and against any and all claims, judgments, causes of action, damages, penalties, costs, liabilities, and expenses, including all court costs and attorney fees, arising at any time during or after the Term, as a result (directly or indirectly) of or in connection with (i) default in the performance of any obligation on Tenant's part to be performed under the terms of this Lease, or (ii) Tenant's use of the Premises, the conduct of Tenant's business or any activity, work or things done, permitted or suffered by Tenant or Tenant's employees, agents, customers, visitors, invitees, licensees, contractors, assignees or subtenants (individually, a "**Tenant Party**" and collectively "**Tenant Parties**") in or about the Premises, the Property, the Common Area or other portions of the Premises except as provided by law or for claims caused solely by Landlord's gross negligence or willful misconduct. Tenant's indemnity is not intended to nor shall it relieve any insurance carrier of its obligations under policies required to be carried by Tenant pursuant to the provisions of this Lease to the extent such policies cover the results of negligent acts or omissions of Landlord, its employees, agents, volunteers, contractors, council members, board members and officers or

the failure of Landlord to perform any of its obligations under this Lease. The obligations of Tenant under this Section 16(b) shall survive the termination or earlier expiration of this Lease.

c. Exemption of Landlord from Liability. Tenant, as a material part of the consideration to Landlord, hereby assumes all risk of damage to the Premises and its property including, but not limited to, Tenant's fixtures, equipment, furniture and alterations, or illness or injury to persons in, upon or about the Premises, arising from any cause, and Tenant hereby expressly releases Landlord and waives all claims in respect thereof against Landlord, except only such claims as are caused solely by Landlord's gross negligence or willful misconduct. Tenant hereby agrees that Landlord shall not be liable for injury to Tenant's business or any loss of income therefrom or for damage to the property of Tenant, or injury to or illness or death of Tenant or any Tenant Party or any other person in or about the Premises, whether such damage, illness or injury is caused by fire, steam, electricity, gas, water or rain, or from the breakage, leakage or other defects of sprinklers, wires, appliances, ventilation, plumbing, air conditioning or lighting fixtures, or from any other cause, and whether said damage, illness or injury results from conditions arising upon the Premises, upon other portions of the Property or from other sources or places, and regardless of whether the cause of such damage, illness or injury or the means of repairing the same is inaccessible to Tenant, except only damage, illness or injury caused solely by Landlord's gross negligence or willful misconduct.

17. Insurance. Tenant shall obtain and maintain at all times during the Term of this Lease insurance against claims for injuries to personal or damages to property which may arise from or in connection with the Lease by the Tenant, its agents, representatives, employees, invitees, or subcontractors. Tenant shall obtain and furnish proof of coverage as to each type of insurance required.

a. Property Insurance. During the Lease Term, Tenant shall, at Tenant's expense, maintain, or cause to be maintained, "All risk" property insurance including machinery comprehensive form, if applicable, covering damage to or loss of any of Tenant's personal property, fixtures, equipment and alterations, including electronic data processing equipment (collectively, "**Tenant's Property**") (and coverage for the full replacement cost thereof including business interruption of Tenant);

b. Liability Insurance. Commercial General Liability Insurance (Occurrence Form). A policy of commercial general liability insurance (occurrence form) having a combined single limit of not less than One Million Dollars (\$1,000,000) per occurrence, Two Million Dollars (\$2,000,000) in aggregate, providing coverage for, among other things, blanket contractual liability, Premises, products/completed operations with an "Additional Insured-Managers or Lessors of Premises Endorsement" and containing the "Amendment of the Pollution Exclusion Endorsement" for damage caused by heat, smoke or fumes from a hostile fire, and personal and advertising injury coverage, with deletion of (a) the exclusion for operations within fifty (50) feet of a railroad track (railroad protective liability), if applicable, and (b) the exclusion for explosion, collapse or underground hazard, if applicable. The policy shall not contain any intra-insured exclusions as between insured persons or organizations, and shall include coverage for liability assumed under this Lease as an "**Insured Contract**" for the performance of Tenant's indemnity obligations under this Lease;

c. Automobile Liability Insurance. Business automobile liability insurance having a combined single limit of not less than One Million Dollars (\$1,000,000) per occurrence and

insuring Tenant against liability for claims arising out of ownership, maintenance, or use of any owned, hired or non-owned automobiles;

d. Worker's Compensation . Workers' compensation insurance having limits not less than those required by state statute and federal statute, if applicable, and covering all persons employed by Tenant in the conduct of its operations on the Premises including coverage for all states and, if applicable, voluntary compensation, together with employer's liability insurance coverage in the amount of at least One Million Dollars (\$1,000,000);

e. Other Insurance. Any other form or forms of insurance as Landlord or mortgagees of Landlord may reasonably require from time to time in form, in amounts and for insurance risks against which a prudent tenant would protect itself;

f. Business Interruption. Loss of income and extra expense insurance in amounts as will reimburse Tenant for direct or indirect loss of earnings attributable to all peril commonly insured against by prudent Tenants in the business of Tenant or to prevention of access to the Premises as a result of such perils;

g. Umbrella/Excess Liability Insurance. Umbrella or excess liability insurance may be used to satisfy the limits required in Section 17(a) and (b) above. The umbrella liability or excess liability policy shall be written on an "occurrence" form with a self-insured retention no greater than Ten Thousand Dollars (\$10,000). Such policies shall name Landlord as an additional insured and shall be primary to any insurance maintained by Landlord.

h. Waiver of Subrogation. The parties release each other, and their respective authorized representatives, from any claims (for damage to any person or to the Premises and/or the building in which the Premises are located, and to the fixtures, personal property, Tenant's improvements, and alterations of either Landlord or Tenant in or on the Premises and/or the building in which the Premises are located) that are caused by or result from risks which are insured against under any insurance policies carried by the parties and in force at the time of any such damage and to the full extent of any proceeds paid under said policies.

i. Ratings, Certificates. All policies shall be taken out with insurers licensed to do business in California with a current Best Rating of (A, XIII) and in form satisfactory from time to time to Landlord. Certificates of insurance evidencing all such insurance and acceptable to the Landlord shall be filed with Landlord prior to occupancy of the Premises and at least ten (10) days prior to the expiration of the term of each policy thereafter. Such certificates of insurance must specifically show all the special policy conditions required in this Paragraph 9, including "additional insured," "waiver of subrogation," "notice of cancellation," and "primary insurance" wording applicable to each policy. Alternatively, a certified, true and complete copy of each properly endorsed policy may be submitted. All policies shall contain an undertaking by the insurers to notify Landlord and the mortgagees of Landlord in writing not less than thirty (30) days prior to any material change, reduction in coverage, cancellation, or other termination thereof. Tenant shall furnish Landlord with proof of renewal or binders for new insurance at least thirty (30) days before the expiration date of each policy. With respect to CGL Insurance, Tenant shall name Landlord, its employees, elected officials, board members, officers, agents and volunteers as additional insureds with respect to Tenant's negligence for any claims arising out of Tenant's operations in or upon the Premises. In addition, the CGL Insurance: (i) must be endorsed to be primary and non-contributory, rather than excess, with respect to each party's additional insured

status; (ii) endorsed to provide cross-liability coverage if they do not contain a standard ISO separation of insureds provision; (iii) shall not contain any endorsement or provision that states the limits of the policy will not stack, pyramid or be addition to any other limits provided by that insurer, and (iv) have no cross suits exclusion, or any similar exclusion that excludes coverage for claims brought by an additional insured under the policy against another insured under the policy. All insurance policies required by this Section 17 (i) must be issued by insurance companies having an "A" rating or better by Standard and Poor's, and if not rated by Standard & Poor's, then a rating of "A" by A.M. Best Company, and (ii) may be satisfied by a primary policy or combination of primary and umbrella policies. The insurance provisions set forth in this Section 17 set forth the minimum amounts and scopes of coverage to be maintained by Landlord and Tenant and are not to be construed in any way as a limitation on each party's liability under this Lease. Landlord, as a public entity, may satisfy any of its insurance requirements by use of self-insurance, deductible, captive insurance company or risk pool. The responsibility to fund any financial obligation for self-insurance, the election not to insure, and/or deductibles shall be assumed by, for the account of, and at the sole risk of each party. The application of coverage within this self-insurance, election not to insure, and/or deductible shall be deemed covered in accordance with the policy forms set forth in this Section 17.

18. Waiver of Civil Code Sections. Tenant waives the provisions of California Civil Code Section 1932(2) and California Civil Code Section 1933(4) with respect to any destruction of the Premises.

19. Default and Landlord's Remedies.

a. Default. The occurrence of any of the following shall constitute a default by Tenant:

(1) Tenant shall fail to pay when due any rent or any other monetary sum payable under this Lease.

(2) Tenant shall fail to observe, keep or perform any of the other terms, covenants, agreements or conditions contained in this Lease if such default continues for a period of ten (10) days after written notice by Landlord specifying the nature of the default with reasonable particularity, unless the nature of the default is such that more than ten (10) days is required to cure it and Tenant commences to cure it within such ten (10) -day period and thereafter diligently pursues it to completion.

(3) Tenant shall become bankrupt or insolvent or make a transfer in fraud of creditors, or make an assignment for the benefit of creditors, or take or have taken against Tenant any proceedings of any kind under any provision of the Federal Bankruptcy Act or under any other insolvency, bankruptcy or reorganization act and, in the event any such proceedings are involuntary, Tenant is not discharged from the same within thirty (30) days thereafter.

(4) A receiver is appointed for a substantial part of the assets of Tenant, and such receivership is not released within thirty (30) days.

(5) The abandonment of the Premises by Tenant, or the vacation (hereby defined to be thirty (30) or more consecutive days of continual absence from the Premises) of the Premises by Tenant.

(6) This Lease or any estate of Tenant hereunder shall be levied upon by any attachment or execution and such levy is not released within thirty (30) days.

Notices given under this Section shall specify the alleged default and the applicable Lease provisions, and shall demand that Tenant perform the provisions of this Lease or pay the rent that is in arrears, as the case may be, within the applicable period of time, or quit the Premises.

b. Landlord's Remedies. If any default by Tenant shall occur, and following notice of default as required by this Lease (for the period applicable to the default under the applicable provision of this Lease), Landlord shall have the following remedies in addition to all other rights and remedies provided by law or equity, to which Landlord may resort cumulatively or in the alternative.

(1) Landlord shall have the immediate option to terminate this Lease and all rights of Tenant hereunder by giving written notice of such intention to terminate. In the event that Landlord shall so elect to terminate this Lease, then Landlord may recover from Tenant:

(a) The worth at the time of award of any unpaid rent which had been earned at the time of such termination; plus

(b) The worth at the time of award of the amount by which the unpaid rent which would have been earned after termination until the time of award exceeds the amount of such rental loss Tenant proves could have been reasonably avoided; plus

(c) The worth at the time of award of the amount by which the unpaid rent for the balance of the term after the time of award exceeds the amount of such rental loss that Tenant proves could be reasonably avoided; plus

(d) Any other amount necessary to compensate Landlord for all the detriment proximately caused by Tenant's failure to perform its obligations under this Lease or which in the ordinary course of things would be likely to result therefrom; and

(e) At Landlord's election, such other amounts in addition to or in lieu of the foregoing as may be permitted from time to time by applicable law.

As used in Subparagraphs (a) and (b) above of this Section, the "worth at the time of award" is computed by allowing interest at the maximum rate an individual is permitted by law to charge. As used in subparagraph (c) above, the "worth at the time of award" is computed by discounting such amount at the discount rate of the Federal Reserve Bank of San Francisco at the time of award plus one percent (1%).

(2) In the event of the vacation or abandonment of the Premises by Tenant, or in the event that Landlord shall elect to reenter as provided herein or shall take possession of the Premises pursuant to legal proceeding or pursuant to any notice provided by law, then Landlord shall have the remedy specified by Civil Code Section 1951.4, in which Landlord may from time to time recover all rental as it becomes due or relet the Premises or any part thereof for the account of Tenant on such term or terms and at such rental or rentals and upon such other terms and conditions as Landlord in its sole discretion may deem advisable, with the right to make alterations and repairs to the Premises. In the event that Landlord shall elect so to relet, then rentals received by Landlord from such reletting shall be applied first, to the payment of any indebtedness, other

than rent due hereunder, owed by Tenant to Landlord; second, to the payment of any cost (including commissions) of such reletting; third, to the payment of the cost of any alterations and repairs to the Premises; fourth, to the payment of rent due and unpaid hereunder; and the residue, if any, shall be held by Landlord and applied in payment of future rent as the same may become due and payable hereunder. Should that portion of such rentals received from such reletting during any month, which is applied to the payment of rent hereunder, be less than the rent payable during that month by Tenant hereunder, then Tenant shall pay such deficiency to Landlord upon demand. Tenant shall also pay to Landlord, as soon as ascertained, any and all costs and expenses incurred by Landlord in such reletting or in making such alterations and repairs not covered by the rentals received from such reletting.

(3) No reentry or taking possession of the Premises by Landlord pursuant to this Section shall be construed as an election to terminate this Lease unless a written notice of such intention be given to Tenant or unless the termination thereof be decreed by a court of competent jurisdiction.

20. Signs. All signs and graphics of every kind visible in or from public view or corridors, or the exterior of the Premises, whether inside or outside the Premises, shall be subject to Landlord's prior written approval and shall be subject to compliance with any applicable Laws, including local sign ordinances and Historic Preservation laws. Landlord may provide, at its option, a building directory sign, for which Tenant shall pay its Proportionate Share.

21. Parking. Tenant shall have the use of the Tarob Site for employee parking purposes.

22. Estoppel Certificate. Tenant shall execute and deliver to Landlord within ten (10) days of request a commercially reasonable estoppel statement. Landlord and Tenant intend that any estoppel statement delivered pursuant to this Section may be relied upon by any mortgagee, beneficiary, purchaser or prospective purchaser of the building or any interest therein and failure to execute and return such estoppel shall be a material breach of the Lease.

23. Eminent Domain. In case the whole of the Premises, or such part thereof that substantially interferes with the reasonable use of the Premises for storage and parking purposes, shall be taken for any public or quasi-public purpose by any lawful power or authority by exercise of the right of appropriation, condemnation or eminent domain, or sold to prevent such taking, either party shall have the right to terminate this Lease effective as of the date possession is required to be surrendered to said authority. Tenant shall not assert any claim against Landlord or the taking authority for any compensation because of such taking and Landlord shall be entitled to receive the entire amount of any award without deduction for any estate or interest of Tenant. In the event the amount of property or the type of estate taken shall not substantially interfere with the reasonable use of the Premises for storage and parking purposes, Landlord shall be entitled to the entire amount of the award without deduction for any estate or interest of Tenant. If there is no substantial interference or if there is substantial interference, but neither party elects to terminate, Landlord shall promptly proceed to restore the Premises to substantially the same condition as the Premises existed prior to such partial taking, to the extent possible by application of the condemnation proceeds only, and a proportionate allowance shall be made to Tenant for the rent corresponding to the time during which, and to the part of the Premises of which Tenant shall be so deprived on account of such taking and restoration. Nothing contained in this Section shall be deemed to give Landlord any interest in any award made to Tenant for the taking of personal property and fixtures belonging to Tenant. Each party waives the provisions of California Code

of Civil Procedure Section 1265.130 allowing either party to petition the Superior Court to terminate this Lease in the event of a partial taking of the premises.

24. Brokers. The parties represent that there are no brokers involved in the negotiation of this Lease or otherwise entitled to a commission or fee in connection with the transactions contemplated in this Lease. Each party hereby indemnifies, defends and holds the other party harmless from all loss, cost and expense (including reasonable attorneys' fees) arising out of a breach of its representation set forth in this Section 24. The provisions of this Section 24 shall survive the termination of the Lease. This Section 24 is for the benefit of Landlord and Tenant only and is not intended to give any third person, including Broker, any right of subrogation or action over or against any party to this Lease.

25. Attorneys' Fees. If either party commences an action against the other party arising out of or in connection with this Lease, the prevailing party shall be entitled to have and recover from the losing party reasonable attorney's fees and costs of suit.

26. Notices. Any notice required or permitted to be given hereunder may be given by personal delivery or by United States certified mail, postage prepaid, addressed to Tenant at the Premises and to Landlord at 455 E Calaveras Blvd, Milpitas, CA 95035 (Attention: Office of Economic Development), or at such other address as the Landlord shall designate in writing.

27. Waiver; Accord and Satisfaction. No delay or omission in the exercise of any right or remedy of Landlord on any default by Tenant shall impair such right or be construed as a waiver. The receipt and acceptance by Landlord of delinquent rent shall not constitute a waiver of any other default; it shall constitute only a waiver of timely payment for the particular rent payment involved. No payment by Tenant or receipt by Landlord of a lesser amount than the rent payment herein stipulated shall be deemed to be other than on account of the rent, nor shall any endorsement or statement on any check or any letter accompanying any check or payment as rent be deemed an accord and satisfaction, and Landlord may accept such check or payment without prejudice to Landlord's right to recover the balance of such rent or pursue any other remedy provided in this Lease.

28. Time is of the Essence. Time is of the essence of this Lease as to the performance of all terms, covenants, and conditions stated herein.

29. Successors and Assigns. Except as otherwise provided herein, all of the terms and conditions hereof shall be binding upon and inure to the benefit of the parties hereto and their respective successors and assigns. In the event of any transfer, assignment or other conveyance or transfers of any such title or tenant, Landlord herein named (and in case of any subsequent transfers or conveyances, the then grantor) shall be automatically freed and relieved from and after the date of such transfer. Landlord may transfer its interest in the Premises without the consent of Tenant and such transfer or subsequent transfer shall not be deemed a violation on Landlord's part of any of the terms and conditions of this Lease.

30. Titles and Definitions. The titles of paragraphs herein are for identification only. They shall not be considered to be a part of this Lease and shall have no effect upon the construction or interpretation thereof. The words "Landlord" and "Tenant" as used in this Lease shall include both singular, plural, masculine, feminine, and neuter as the context shall require.

31. Entire Agreement/Amendment. This Lease contains the entire agreement of the parties and supersedes all prior negotiations, drafts, and other understandings which the parties may have concerning the subject matter hereof. This Lease may not be modified except by written instrument duly executed by the parties hereto or their successors in interest.

32. Choice of Laws; Interpretation. This Lease shall be governed by and construed pursuant to the laws of the State of California. The provisions of this Lease shall be construed in accordance with the fair meaning of the language used and shall not be strictly construed against either party.

33. Authority/Consents & Approvals. Each of the persons executing this Lease on behalf of Tenant warrants and represents that Tenant is a duly organized and validly existing entity, that Tenant has full right and authority to enter into this Lease and that the persons signing on behalf of Tenant are authorized to do so and have the power to bind Tenant to this Lease. Tenant shall provide Landlord upon request with evidence reasonably satisfactory to Landlord confirming the foregoing representations. The approval of Landlord, wherever required in this Lease, shall mean the approval of the **City Manager**.

34. No Merger. The voluntary or other surrender of this Lease by Tenant, or a mutual cancellation thereof, shall not work a merger, and shall, at the option of Landlord, operate as an assignment to it of any or all subleases or subtenancies.

35. Recordation. Tenant shall not record this Lease or a short form memorandum hereof without Landlord's prior written approval.

36. No Third Party Benefit. This Lease is a contract between Landlord and Tenant and nothing herein is intended to create any third party benefit.

37. Severability. If, for any reason whatsoever, any of the provisions hereof shall be unenforceable or ineffective, all of the other provisions shall be and remain in full force and effect.

IN WITNESS WHEREOF, Landlord and Tenant have executed this Lease on the day and year set forth below.

LANDLORD

Dated: _____

By: _____

Name: _____

Its: _____

APPROVED AS TO FORM:

BEST BEST & KRIEGER LLP

By: _____

TENANT:

Dated: _____

EXHIBIT A
MAP OF PREMISES

EXHIBIT B
RULES AND REGULATIONS

[To be Attached]

EXHIBIT C

REQUIREMENTS FOR ALTERATIONS AND IMPROVEMENTS BY TENANT

If Landlord shall permit Tenant to construct any initial tenant improvements in the Premises or to have any work performed in the Premises at any time prior to or during the Lease term by a contractor retained by Tenant ("**Tenants Work**"), then Tenant shall comply with the requirements set forth herein, If Tenant's Work has been properly authorized, Tenant will receive written approval and consent for alterations to the Premises All alterations to the Premises, excepting movable furniture and trade fixtures, shall, at Landlord's option, become a part of the realty and belong to Landlord.

1. SUBMITTAL OF PLANS Prior to commencing any work in the Premises, Tenant shall submit to Landlord for approval its proposed plans for the work Without limiting the foregoing, Tenant shall provide:

(a) A separate scale drawing denoting all proposed construction and/or demolition if necessary;

(b) A separate drawing for each trade proposing structural, electrical, mechanical, civil or landscaping modifications;

(c) Specify all dimensions and complete references to all work be performed in the affected areas;

(d) If adding extra electrical or mechanical equipment, -provide complete operating and maintenance specifications for each item;

2. CHECKLIST With respect to each project, Tenant with a checklist listing the items required to be furnished to Landlord in connection with the proposed work Tenant shall furnish to Landlord prior to, during, or upon completion of Tenants Work, as applicable, each of the items specified in the checklist attached hereto as **Attachment I**.

3. CONTRACTORS PROVIDING TENANT IMPROVEMENT SERVICES.

(e) The contractor employed by Tenant and any subcontractors shall be (i) duly licensed in the state in which the Premises are located, and (ii) subject to Landlord's prior written approval, which approval shall not be unreasonably withheld If more than one trade is employed on a single job, state law requires the services of a general contractor in addition to contractors for specialty work being performed;

(f) Each contractor shall provide proof of licensing as a general or specialty contractor in accordance with state law Additionally, each contractor shall furnish proof of licensing in the city or municipality in which the construction related activity is to take place;

(g) Tenant shall use Landlord's subcontractor for mechanical, electrical, plumbing, roofing and roofing consultant Landlord retains the right to approve or disapprove outside contractors prior to commencement of any work;

(h) Tenant and Tenant's contractors shall comply with all Applicable Laws pertaining to the performance of Tenant's Work and the completed improvements and all applicable safety regulations established by Landlord or the general contractor.

(i) Prior to commencement of any Work in the Premises, Tenant and Tenant's contractors (and any subcontractors) shall obtain and provide Landlord with certificates evidencing Workers' Compensation, public liability and property damage insurance in amounts and forms and with companies satisfactory to Landlord. Each general contractor (and any subcontractor) employed on the Premises shall provide Landlord with a current certificate of insurance in effect for that contractor with a thirty (30) day notice of cancellation or revocation clause. Insurance requirements are as follows:

(i) Comprehensive General Liability with a \$2,000,000 Combined Single Limit covering the liability of Landlord and contractor for bodily injury and property damage arising as a result of the construction of the improvements and the services performed thereunder. Landlord shall be named as an additional insured;

(ii) Comprehensive Automobile Liability with a \$2,000,000 Combined Single Limit covering Landlord and vehicles used by contractor (and any subcontractor) in connection with the construction of the improvements;

(iii) Workers' Compensation and Employer's Liability as required by law, for employees of the contractor (and any subcontractors) performing work on the Premises.

(j) The following requirements shall be incorporated as "**Special Conditions**" into the contract between Tenant and its contractors and a copy of the contract shall be furnished to Landlord prior to the commencement of Tenant's Work.

(i) Prior to start of Tenant's Work, Tenant's contractor shall provide Landlord with a construction schedule in "bar graph" form indicating the completion dates of all phases of Tenant's Work;

(ii) Tenant's contractor shall be responsible for the repair, replacement or clean-up of any damage done by it to other contractors' work which specifically includes access ways to the Premises which may be concurrently used by others;

(iii) Tenant's contractor shall accept the Premises prior to starting any trenching operations. Any rework of sub-base or compaction required after the contractor's initial acceptance of the Premises shall be done by Tenant's contractor, which shall include the removal from the Project of any excess dirt or debris;

(iv) Tenant's contractor shall contain its storage of materials and its operations "within the Premises and such other space as it may be assigned" by Landlord or Landlord's contractor. Should Tenant's contractor be assigned space outside the Premises, it shall move to such other space as Landlord or Landlord's contractor shall direct from time to time to avoid interference or delays with other work;

(v) Tenant's contractor shall clean up the construction area and surrounding exterior areas daily. All trash, demolition materials and surplus construction materials shall be stored within the Premises and promptly removed from the Premises and disposed of in an approved sanitation site;

(vi) Tenant's contractor shall provide temporary utilities, portable toilet facilities, and potable drinking water as required for its work within the Premises and shall pay to Landlord's contractor the cost of any temporary utilities and facilities provided by contractor at Tenant's contractor's request;

(vii) Tenant's contractor shall notify Landlord or Landlord's project manager of any planned work to be done on weekends or other than normal job hours;

(viii) Tenant's contractor or subcontractors shall not post signs on any part of the Premises;

(ix) Tenant shall and shall cause its contractors and subcontractors to: pay prevailing wages in the construction of Tenant's Work as those wages are determined pursuant to Labor Code Sections 1720 et seq.; employ apprentices as required by Labor Code Sections 1777.5 et seq.; and comply with the other applicable provisions of Labor Code Sections 1720 et seq., 1725.5, 1771, 1771.1, 1771.4, 1776, 1777.5 et seq., 1810-1815 and the implementing regulations of the Department of Industrial Relations (the "**DIR**") for all such Labor Code sections.

4. COSTS Tenant shall promptly pay any and all costs and expenses in connection with or arising out of the performance of Tenant's Work (including the costs of permits therefore) and shall furnish to Landlord evidence of such payment upon request.

5. MECHANIC'S LIENS

(a) Tenant shall not suffer or permit to be enforced against the Premises or any part of the Project any mechanic's, materialman's, contractor's or subcontractor's lien arising out of any work of improvement, however, it may arise

(b) Tenant shall notify Landlord at least ten (10) days prior to the commencement of construction of any Tenant's work and Landlord shall have the right to post and record a notice of non-responsibility in conformity with applicable law. Within ten (10) days following completion of Tenant's Work, Tenant shall file a Notice of Completion' and deliver to Landlord an unconditional release and waiver of lien executed by each contractor, subcontractor and materialman involved in Tenant's Work.

(c) In the event any lien is filed against the Premises or any portion thereof or against Tenant's leasehold interest therein, Tenant shall obtain the release and/or discharge of said lien, within ten (10) days after the filing thereof. In the event Tenant fails to do so, Landlord may obtain the release and/or discharge of said lien and Tenant shall Indemnify Landlord for the costs thereof, including reasonable attorneys' fees, together with interest at the Applicable Interest Rate from the date of demand. Nothing herein shall prohibit Tenant from contesting the validity of any such asserted claim, provided Tenant has furnished to Landlord a lien release bond freeing the Premises from the effect of the lien claim.

6. INDEMNITY

(a) Tenant shall indemnify, defend (with counsel satisfactory to Landlord) and hold Landlord harmless from and against any and all suits, claims, actions, loss, cost or expense (including claims for workers' compensation, attorney's fees and costs) based on personal injury or property damage, or otherwise (including, without limitation, contract and breach of warranty claims) arising from the performance of Tenant's work. Tenant shall repair or replace (or, at Landlord's election, reimburse Landlord for the cost of repairing or replacing) any portion of the Property or item of Landlord's equipment or any of Landlord's real or personal property damaged, lost or destroyed in the performance of Tenant's Work.

a. Tenant shall indemnify, hold harmless and defend (with counsel reasonably selected by the Landlord), to the extent permitted by applicable law, Landlord, its councilmembers, commissioners, officials, employees and agents, against any claim for damages, compensation, fines, penalties or other amounts arising out of the failure or alleged failure of any person or entity (including Tenant, or its contractors or subcontractors) to pay prevailing wages as determined pursuant to Labor Code Sections 1720 et seq., to hire apprentices in accordance with Labor Code Sections 1777.5 et seq., or to comply with the other applicable provisions of Labor Code Sections 1720 et seq., 1725.5, 1771, 1771.1, 1771.4, 1776, 1777.5 et seq., 1810-1815 and the implementing regulations of the DIR in connection with Tenant's Work. The provisions of this Section shall survive termination of the Lease.

7. **PROPERTY STANDARDS** All work shall conform to Landlord's established Property standards and specifications. Tenant is required to make these standards part of the construction documents.

8. **ROOF PENETRATIONS** If improvements penetrate the roof membrane, the penetrations will be sealed per Landlord/IRC roofing specifications and inspected by IRC to maintain roof warranty. The cost of inspection and all corrective work shall be borne by Tenant. Tenant shall use Landlord's original roofing contractor.

9. **PROPERTY MODIFICATIONS** Work will only be approved within the confines of a given space. Tenant will not be allowed to modify Property exterior or-mechanical and electrical service as provided to the Property.

10. **ELECTRICAL WORK** All electrical work shall be approved from the unit space electrical panel only. Additional service requirements shall be secured only by direction of Landlord. Tenant shall use Landlord's original electrical contractor.

11. **SCHEDULE OF WORK** Tenant may be required to provide a schedule of all work to be performed, subject to Landlord approval. All costs to produce such schedule shall be borne solely by Tenant.

12. **CLEAN UP AND DISPOSAL OF CONSTRUCTION DEBRIS** Property trash containers are provided for office generated trash only and are not to be used for disposal of construction-related materials and debris. Unapproved usage will result in a penalty assessment to the Tenant equal to the cost of an extra pick-up service as provided under the current rate schedule of regular trash removal service.

13. INSPECTION BY LANDLORD Landlord reserves the following rights (i) the right of inspection prior to, during and at completion of all construction and/or demolition, (ii) the right to post and record a notice of non-responsibility in conformity with California law, and (iii) the right to order a total stop to all improvements underway for non-compliance with any of the requirements hereof.

14. GENERAL PROVISIONS

(a) If Landlord has agreed to provide an allowance toward the cost of tenant improvements, Landlord shall retain from such funds an amount determined by Landlord until Tenant has fully complied with the requirements hereof.

(b) All materials, work, installations and decorations of any nature whatsoever brought on or installed in the Premises before the commencement of the Term or throughout the Term shall be at Tenant's risk, and neither Landlord nor any party acting on Landlord's behalf shall be responsible for any damage thereto or loss or destruction thereof due to any reason or cause whatsoever.

(c) Nothing contained herein shall make or constitute Tenant as the agent of Landlord.

ATTACHMENT 1

ITEMS TO BE FURNISHED TO LANDLORD FOR EACH WORK OF IMPROVEMENT

1. Plans of Alterations for Landlord Approval
2. Contractor(s), Address, Telephone Number, Contact Person
3. Copy of Contractor's State and City Business License
4. Copy of Property Permit
5. Copy of Final Inspection and Signed Property Permit Cards
6. Copy of Certificate of Insurance naming City of _____ as Additional Insured; (Insurance to include Comprehensive General Liability, Comprehensive Auto, Workers' Compensation and Employer's Liability)
7. Signed Unconditional Lien Waiver in Favor of City of _____
8. Schedule of Work.
9. Copy of Completion of Payment Bond
10. Architect's License and Expiration
11. Tenant and Contractor Agreement
12. Copy of Permit Plans
13. Copy of As-Built
14. Copy of Recorded Notice of Completion
15. Certificate of Occupancy
16. Evidence on Insurance for All Risk/Builder's Risk Insurance to the Amount of Improvements

29,000 SF

1700 Sango Ct

Olsen Brothers Body Shop

Pro Star Towing

West

Farmers Insurance - Erich Siegel

Joshua Tree Cir

Expedition Ln

Dombosky M

Justice Dr

Image Landsat/Copernicus



25,000 SF

Willow Ave

Willow Ave

Willow Ave

Willow Ave

Image Landsat / Copernicus

Google Earth



CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Consider the Recommendation from Mayor Tran for the Appointment to a City Commission
Category:	Consent Calendar-Leadership and Support Services
Meeting Date:	2/15/2022
Staff Contact:	Mayor Tran, 408- 586-3029
Recommendation:	Receive Mayor Tran's recommendation and approve the appointment to the Library and Education Advisory Commission.

Background:

The City of Milpitas has 13 Commissions (including Measure F Oversight Committee), with the members appointed by the Mayor and confirmed by the City Council, that advise the Milpitas elected officials on a variety of community interest and policy areas. Mayor Tran is making the following recommendation.

Library and Education Advisory Commission

1. Appoint Rekha Pardeshi to serve as a Commissioner with a short-term to expire June 2024.

Analysis:

Any resident interested in serving on a City Commission must complete a Commission Application and submit the form to the City Clerk. Copies of the applications are provided to the Mayor for his consideration. Per Government Code 40605, in a general law city where the office of Mayor is an elective office, the Mayor with the approval of the City Council, shall make all appointments to boards, commissions, and committees unless otherwise specifically provided by statute.

Current Commissioners may seek to be re-appointed upon the expiration of their current term. Re-appointment to a new term is not automatic. Those commissioners seeking reappointment shall contact the Mayor to express their request. Re-appointment must be recommended by the Mayor and confirmed by the City Council.

All recommended Commissioner appointments have been reviewed and confirmed by the City Clerk's office.

Fiscal Impact:

There is no fiscal impact associated with this item.

Recommendation:

Receive Mayor Tran's recommendation and approve the appointment to the Library and Education Advisory Commission.

Attachments:

1. Appointment request

Wendy Wood

Subject: FW: Voting Position

From: [REDACTED]
Sent: Monday, February 7, 2022 8:54 AM
To: Rich Tran <rtran@ci.milpitas.ca.gov>
Cc: Wendy Wood <wwood@ci.milpitas.ca.gov>
Subject: Voting Position

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links.

Dear Mayor Tran,
Thank you for the opportunity to serve as an alternate commissioner for the Library and Education Commission. A voting seat has opened up in the commission, and I will be honored to serve the city in that capacity. Please consider this email as my formal request for the same.
Thank you for the opportunity.
Regards,
Rekha Pardeshi
[REDACTED]



CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Accept Commissioner Resignation
Category:	Consent Calendar-Leadership and Support Services
Meeting Date:	2/15/2022
Staff Contact:	Wendy Wood, City Clerk, 408-586-3001
Recommendation:	Accept the resignation of Commissioner Manpreet Badesha from the Energy and Environmental Sustainability Commission and direct the City Clerk to post the notice of the unscheduled vacancy.

Background:

In accordance with the City of Milpitas Commission By-Laws, any member or alternate member of a Commission who is no longer available to serve must submit a resignation in writing by sending a written communication to the Mayor and the City Clerk, per adopted City Council Resolution No. 7702. The written resignation must then be accepted and confirmed by City Council via action on the consent calendar at a regularly scheduled City Council meeting. Manpreet Badesha submitted his resignation from the Energy and Environmental Sustainability Commission on February 4, 2022.

Analysis:

By state law, a Notice of an Unscheduled Vacancy must be posted by the City Clerk to advertise the vacant Commission seat. Final appointment to the board, commission, or committee for the Unscheduled Vacancy shall not be made by the legislative body for at least ten working days after the posting of the notice in the Clerk's office.

Fiscal Impact:

There is no fiscal impact associated with this item.

Recommendation:

Accept the resignation of Commissioner Manpreet Badesha from the Energy and Environmental Sustainability Commission and direct the City Clerk to post the notice of the unscheduled vacancy.

Attachments:

1. Email from Commissioner Manpreet Badesha

Wendy Wood

From: [REDACTED]
Sent: Friday, February 4, 2022 4:20 PM
To: Wendy Wood
Cc: City Clerk
Subject: Re: Energy and Environmental Sustainability Commission

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links.

Hello, thanks for reaching out to me. Due to my health issues, I wasn't able to attend the meetings. Please consider this email as my resignation. Thank you all the staff and other commissioners been working with for many years.

Thanks, Manpreet

On Feb 4, 2022, at 1:35 PM, Wendy Wood <wwood@ci.milpitas.ca.gov> wrote:

Hello Manpreet Badesha,

It has been brought to my attention that you have not been attending the Energy and Environmental Sustainability Commission meetings. If you no longer wish to serve on the commission please submit a notice of resignation to myself at cityclerk@ci.milpitas.ca.gov and Mayor Tran at rtran@ci.milpitas.ca.gov by February 18, 2022.

Thank you,



Wendy Wood
City Clerk
Phone [\(408\) 586-3001](tel:(408)586-3001)
Email wwood@ci.milpitas.ca.gov
1265 N. Milpitas Blvd., Milpitas CA 95035
www.ci.milpitas.ca.gov
  



CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Review the Proposed Streets, Parks and Facilities Naming Policy, the current City Naming Lists, Authorize the Process for naming McCandless Park and Provide Feedback to Staff
Category:	Community Services and Sustainable Infrastructure
Meeting Date:	2/15/2022
Staff Contact:	Renee Lorentzen, Recreation and Community Services Director, 408-586-3409
Recommendation:	1. Review the Proposed Streets, Parks and Facilities Naming Policy and Provide Feedback to Staff. 2. Review City Naming Lists and Provide Feedback to Staff. 3. Authorize Staff to begin process for naming McCandless Park.

Background:

On April 21, 2006, the City Council adopted Standard Operating Procedures (SOP) for naming City streets, parks and facilities through Council Subcommittee recommendation and Council action. After naming several streets and facilities, the Council at that time discontinued the subcommittee. On January 7, 2016, the then City Council established a Streets, Parks and Facilities Naming Subcommittee that made recommendations to the existing Naming Policy, the Naming Lists, and naming several City streets, parks and facilities. This Subcommittee met through November 8, 2017.

On February 26, 2019, City Council sunset the Streets, Parks and Facilities Naming Subcommittee and directed staff to assign naming recommendations for streets to the Planning Commission and for parks and facilities to the Parks, Recreation and Cultural Resources Commission. Based on the City Council direction and the input from the previous Naming Subcommittee, staff is bringing forward an updated policy in the new City Council Policy format for naming streets, parks and facilities.

Analysis:

This staff report provides a summary of the attached draft City Streets, Parks and Facilities Naming Policy (Policy), discusses the current naming list and provides the information regarding the naming of McCandless Park.

Draft Policy Summary

Below, please find highlights of the Policy from the Purpose, Policy, and Procedure sections.

The Purpose of the Policy is to establish the guidelines, criteria and processes for naming City streets, parks and other facilities.

For naming of facilities, the draft Policy requires that

- The Planning Commission shall evaluate names of City streets and shall make recommendations to the City Council.
- The Parks, Recreation and Cultural Resources Commission shall evaluate names of City parks and facilities and shall make recommendations to the City Council.
- Naming recommendations are made from City established and City Council approved Naming Lists.
- The Policy does not prohibit the duplicative use of a name on a street, park or facility, but does not allow duplication within an asset type such as street, park or facility.

The draft Policy also allows for the consideration to rename a City asset per the policy statement as follows:

A deliberative process by City staff will be conducted to ensure that renaming of a street, park and facility will not diminish the original justification for the name or the prior contributors. Parks and facilities named after individuals shall not be changed unless it is found that because of the individual's character the continued use of their name would not be in the best interest of the community. Parks that have been named by deed restriction shall not be considered for renaming.

Further, the policy recommends that when naming parks and facilities near schools that the naming effort is coordinated with the Milpitas Unified School District when possible.

The draft Policy identifies criteria and guiding factors for naming or renaming a street, park or facility as follows:

1. Neighborhood or geographical identification, such as street, school, or other descriptive names;
2. Natural or geological features of the area;
3. Historical or cultural significance: the name of a historical figure can be considered if the figure had a significant and extraordinary historical influence on the area, state, national or international level;
4. The name of any person or family that has made a significant impact in the community and/or in development of the street, park, facility;
5. An individual or organization that contributed significantly to the acquisition or development of the park or facility to be named. This can include either a deed or substantial monetary contribution, or contribution toward acquisition and/or development of the park or facility. (Naming rights are not guaranteed if the donation is a dedication as required by the subdivision.
6. The articulated preference of residents of the neighborhood surrounding the street, park, facility;
7. A name should represent community values and consider future generations and ethnic diversity; If the name of an individual or family is to be considered, the use of such name shall have the approval of the individual (or his/her surviving family) or family when reasonably possible.
8. Avoid confusing or similar sounding names. (Public Safety Dispatch test)
9. Avoid changing street names along any continuous alignment. (Continuity test)

The draft Policy procedures implement the policy statements such as maintaining Naming Lists, the recommendation process from the Planning and Parks and Recreation and Cultural Resources Commission, and the steps for renaming streets, parks or facilities.

Naming Lists

The City currently has three (3) naming lists (attached) covering three naming categories with approved naming areas (streets, parks and/or facilities). Those lists are:

Naming List Category	Approved Naming Area
California Native Plants, Flowers, Trees	Streets
U.S. Presidents	Streets, Parks
Influential People	Streets, Parks
Milpitas Historical Names	Streets, Parks, Facilities

Naming lists were last updated in 2017. Feedback from the City Council on the lists is requested, including new names to add to the existing lists or creating additional lists through new Naming criteria genres.

Naming of McCandless Park

The new City park on McCandless Drive is anticipated to have a partial opening of its playgrounds, picnic areas, and community garden in late summer or early fall of 2022. This 4-acre park, adjacent to the new Mabel Mattos Elementary School, will also have in later park development phases, dog park areas, and lit field for sports use. This park is not currently named. Signage for the park requires ordering by early spring 2022 so that it can be installed before the park opens.

To keep with the park project timeline, staff is seeking the approval of City Council to move forward with the process to name the park based on the Naming Policy feedback received at this meeting.

Next Steps

After receiving Council input, staff will return with a final Policy no later than the second Council meeting in March.

Fiscal Impact:

There is no fiscal impact associated with this item.

California Environmental Quality Act:

By the definition provided in the CEQA Guidelines Section 15378, this action does not qualify as a “project” for the purpose of CEQA as this action has no potential to result in either a direct physical change in the environment, or a reasonably foreseeable indirect physical change in the environment.

Recommendation:

1. Review the Proposed Streets, Parks and Facilities Naming Policy and Provide Feedback to Staff.
2. Review City Naming Lists and Provide Feedback to Staff.
3. Authorize Staff to begin process for naming McCandless Park.

Attachments:

1. Proposed Streets, Parks, and Facilities Naming Policy
2. City Naming Lists – President List
3. City Naming Lists – Milpitas Historical Names
4. City Naming Lists – California Native Plant, Flower, Tree



CITY OF MILPITAS

Revision	Date
Original	04/21/2006

CITY COUNCIL POLICY

Policy No: Click or tap here to enter text.	CITY STREETS, PARKS AND FACILITIES NAMING POLICY	Effective Date: 2/15/2022
Revision No: 1	Policy Administrator: Recreation and Community Services	Next Review Due: As needed
Related Policies and Procedures: Incorporates and replaces SOP 1.3	Approved by: Click or tap here to enter text. Council meeting date, agenda item #, and vote	Date Approved: 2/15/2022

1. PURPOSE

- 1.1. This Policy establishes the guidelines, criteria, and processes for naming City streets, parks, and other facilities.
- 1.2. This Policy is consistent with Milpitas [Municipal Code, Title XI-1000](#) and [Government Code Section 34093](#).

2. POLICY

- 2.1. The City shall have the sole authority and the City Council shall have the final authority to approve names of City Streets, Parks, and other Facilities.
- 2.2. The Planning Commission shall evaluate names of City streets, and shall make recommendations to the City Council.
- 2.3. The Parks, Recreation, and Cultural Resources Commission shall evaluate names of City parks and facilities, and shall make recommendations to the City Council.
- 2.4. Although the City will have full control and final decision-making authority on any names selected, public input will be received, and other names may be raised and requested to be considered by the City Council.
- 2.5. From time to time, the City Council shall approve names to be added to a list(s) of names suitable for streets, parks, and facilities.
- 2.6. No duplication of names within an asset type (i.e., park, facility, plaza) will be approved.
- 2.7. A deliberative process by City staff will be conducted to ensure that renaming of a street, park, and facility will not diminish the original justification for the name of the prior contributors. Parks and facilities named after individuals shall not be changed unless it is found that because of the individual's character the continued use of their name would not be in the best interest of the community. Parks that have been named by deed restriction shall not be considered for renaming.
- 2.8. The following criteria and factors shall be considered with naming or renaming a street, park, or facility:
 - 2.8.1. Neighborhood or geographical identification, such as street, school, or other descriptive names;
 - 2.8.2. Natural or geological features of the area;



CITY OF MILPITAS

Revision	Date
Original	04/21/2006

CITY STREETS, PARKS, AND FACILITIES NAMING POLICY / POLICY

- 2.8.3. Historical or cultural significance: the name of a historical figure can be considered, if the figure had a significant and extraordinary historical influence on the area, state, national, or international level;
- 2.8.4. The name of any person or family that has made a significant impact in the community and/or in development of the street, park, or facility;
- 2.8.5. An individual or organization that contributed significantly to the acquisition or development of the park or facility to be named. This can include either a deed or substantial monetary contribution, or contribution toward the acquisition, and/or development of the park or facility. (Naming rights are not guaranteed if the donation is a dedication as required by the subdivision.)
- 2.8.6. The articulated preference of residents of the neighborhood surrounding the street, park, facility;
- 2.8.7. A name should represent community values and consider future generations and ethnic diversity;
- 2.8.8. If the name of an individual or family is to be considered, the use of such name shall have the approval of the individual (or his/her surviving family) or family when reasonably possible;
- 2.8.9. Avoid confusing or similar sounding names (Public Safety Dispatch test);
- 2.8.10. Avoid changing street names along any continuous alignment (Continuity test).
- 2.9. Naming of parks and facilities near schools shall be coordinated with the Milpitas Unified School District as much as possible.
- 2.10. All naming and/or renaming of a park or facility will be set forth by a Council Resolution.
- 2.11. Should policy conflict with any City Ordinance, Code or other laws and regulations, the respective City Ordinance, Code or other laws and regulations shall prevail.

3. PROCEDURE

- 3.1. Maintaining a List of Names for Naming Streets, Parks, and Facilities.
 - 3.1.1. The Recreation and Community Services Department shall maintain a List of Names for Naming Streets, Parks, and Facilities.
 - 3.1.2. As needed, the Director of Recreation and Community Services shall bring additions to the List of Names for Naming Streets, Parks, and Facilities to Council for approval at any regular or special meeting.
- 3.2. Naming of Streets, Parks, and Facilities
 - 3.2.1. City street naming recommendations shall be brought to the Planning Commission for recommendation to the City Council and may be considered at any regular or special meeting.
 - 3.2.2. City park and facility naming recommendations shall be brought to the Parks, Recreation, and Cultural Resources Commission for recommendation to the City Council and may be considered at any regular or special meeting.
 - 3.2.3. Naming recommendations shall be from the City Council approved List of Names available from the Director of Recreation and Community Services.



CITY OF MILPITAS

Revision	Date
Original	04/21/2006

CITY STREETS, PARKS, AND FACILITIES NAMING POLICY / POLICY

- 3.3. Proposed names for new City streets, parks, and facilities should be considered during the entitlement process prior to the final map approval.
- 3.4. Names being considered for streets shall be reviewed by the City and County emergency services dispatch and Post Office to discourage names that are too similar or confusing that may hinder emergency response; or are otherwise inappropriate for public safety purposes.
- 3.5. The following City Departments will contribute to the establishment and maintenance of databases for named streets, parks, and facilities:
 - 3.5.1. Information and Technology Department – Maintain database of all City assets (streets, parks, and facilities)
 - 3.5.2. Recreation and Community Services Department – Maintain Naming Lists, information about historical references, person's full names, ancestry, dates of birth and death, and other information of interest about the person or group, and the significance of their name to Milpitas' history and/or to that particular named asset.
 - 3.5.3. Planning Department – Coordinate Street Naming related to new development, prepare, and maintain GIS databases for mapping of new facilities.
- 3.6. Renaming of a street, park, or facility
 - 3.6.1. The renaming of a street, park, or facility may be initiated by City Council, City Commission, City staff, a group, or individuals.
 - 3.6.2. The initiation of renaming by non-City organizations or individuals shall be made by participating during Public Forum at the appropriate advisory City Commission or City Council meeting.
 - 3.6.3. The City Commission may place the request on the agenda for review of the proposed name(s), taking of public comment, and discussion of the renaming proposal consistent with this Policy.
 - 3.6.4. When a City Commission considers the renaming proposal of a street, park, or facility, staff shall notify the surrounding neighborhood in a ¼ mile radius.
 - 3.6.5. If the City Commission supports the renaming proposal, it will make a recommendation to the City Council for Council consideration.
- 3.7. The name of a park or facility that is sold, transferred to non-city ownership, or otherwise deemed to no longer be a City of Milpitas property, should be transferred to another location eligible for naming. Should there not be an appropriate location, the name shall be added to the appropriate Naming List for future use.



City of Milpitas
Facilities, Streets & Park Naming Subcommittee
Naming List – US Presidents
Approved for: Streets & Parks

PRESIDENT	EXISTING STREET LOCATION
1. George Washington	Washington Dr./N. Milpitas Blvd.
2. John Adams	Adams Ave./N. Temple
3. Thomas Jefferson	
4. James Madison	
5. James Monroe	
6. John Quincy Adams	Adams Ave./N. Temple
7. Martin Van Buren	
8. William Henry Harrison	
9. John Tyler	
10. James K. Polk	
11. Zachary Taylor	Taylor Dr./Conway St.
12. Millard Fillmore	
13. Franklin Pierce	
14. James Buchanan	
15. Abraham Lincoln	
16. Andrew Johnson	
17. Ulysses S. Grant	
18. Rutherford B. Hayes	

19. James A. Garfield

20. Chester Arthur

21. Grover Cleveland

22. Benjamin Harrison

23. Grover Cleveland

24. William McKinley

25. Theodore Roosevelt

26. William Howard Taft

27. Woodrow Wilson

Wilson Way/N. Milpitas Blvd.

28. Warren G. Harding

29. Calvin Coolidge

30. Herbert Hoover

31. Franklin D. Roosevelt

32. Harry S Truman

33. Dwight D. Eisenhower

34. John F. Kennedy

Kennedy Dr./Fanyon St.

35. Lyndon B. Johnson

36. Gerald Ford

37. Jimmy Carter

38. Ronald Reagan

39. George Bush

PRESIDENT

EXISTING STREET LOCATION

40. Bill Clinton

41. George W. Bush

42. Barack Obama



City of Milpitas
Facilities, Streets & Park Naming Subcommittee
Naming List – Milpitas Historical Names
Approved for: Streets, Parks, Facilities

NAME	SUGGESTED BY	DEDICATION LOCATION
<u>19th CENTURY</u>		
1. Charles Beverson Milpitas Cattle Rancher/Dairy Farmer	Commission: PRCRC	
2. Alfred Doten Milpitas literary figure/author	Commission: PRCRC	
3. Alfred French Ran first hotel that brought tourism to Milpitas	Commission: PRCRC	
4. JW Johnson First Town Constable	Commission: PRCRC	
5. Augustus Rathbone First Storekeeper	Commission: PRCRC	Augustus Rathbone Park
<u>20th CENTURY</u>		
6. Chew Family Part of Milpitas' early agricultural history, the Chew's had 15 acres where they ran their Flower Farm business	Naming Subcommittee	
7. Albert Currlin One of the first Doctors in Milpitas	Commission: PRCRC	Dedication Plaque: Valley Health Center

NAME	SUGGESTED BY	DEDICATION LOCATION
8. Sal Cracolice Ran Milpitas' first Pharmacy, started first Youth Center	Naming Subcommittee	Sal Cracolice Building (through June 2016)
9. Ernestina Garcia Civil Rights Activist	Commission: PRCRC	
10. Joe House Mayor (1974 – 1976)	Commission: PRCRC	
11. Bob McGuire First Parks and Recreation Director	Commission: PRCRC	Dedication Plaque: Comm. Center Amphitheater Bob McGuire Park
12. Ray Madruga Early Ironworker, invented "Milpitas Plow"	Commission: PRCRC	
13. Mabel Mattos	NA	Street: Mattos Dr./Edsel Bench/Farm Equipment: Alviso Adobe
14. Ford	Naming Subcommittee	
15. Dick Delong	Commission: PRCRC	Street: Delong Dr./Tradezone Blvd.
16. Joe Smith	Commission: PRCRC	Street: Smith Ln./Pimentel Cir.
17. Rogers Family (Ben, Jim)	NA	Ben Rogers Park
18. Weller Family (Joseph, Abraham)	NA	Street: Weller Ln./N. Main St./Weller Elementary
19. Denny Weisgerber	NA	Denny Weisgerber Community Room: Senior Center
<u>21st CENTURY</u>		
20. Larry Voellger Started Milpitas' first Public art Program (Art in Your Park)/ Long Serving Arts Commissioner	Naming Subcommittee	Public Art Project Dedication: Higuera Adobe Park

21. Jimmy Chamoures

Naming Subcommittee

Instrumental in the rebuilding of the Milpitas Post Newspaper in the mid 90's/Started Milpitas Yellow Pages



City of Milpitas
Facilities, Streets & Park Naming Subcommittee
Naming List – California Native Plants, Flowers, Trees
Approved for: Streets

NAME	EXISTING STREET LOCATION
1. Maple	Maple Ave./N. Abbott Ave.
2. Paprika	
3. Pomegranate	
4. Terracotta	Terracotta Ct./Dogwood Ct.
5. Beacon	Beacon Dr./Canton Dr.
6. Chamise	
7. Fern Family	
a. Fernleaf Dr.	Fernleaf Dr./ Sandisk Dr.
8. Snapdragon	
9. Manzanita	Manzanita Court/Blue Spruce Way
10. Poppy Family	
a. Poppy Lane	Poppy Ln./E. Calaveras Blvd.
b. Poppy Court	Poppy Ct./Poppy Ln.
11. Sagebrush	Sage Brush St./Milkweed
12. Finnis	
13. Milkweed	
14. Butterfly Weed	
15. California Aster	
16. Pacific Aster	
17. Desert Holly	
18. Coyote Brush	
19. Chuparosa	
20. Barberry	
21. Goldenstar	
22. Lily Family	
23. Camas	
24. Harebell	
25. Berkeley Sedge	
26. Anemone	
27. Purple Owls Clover	
28. Lilac	
29. Redbud	
30. Willow	Willow Ave./N. Abbott Ave.
31. Rabbit Brush	
32. Thistle	Thistle Pl./Clover Cir.
33. Clarkia	
34. Chinese Houses	
35. Dogwood	Dogwood Ct./Terracotta Ct.

NAME	EXISTING STREET LOCATION
36. Sacred Thorn	
37. Dichondra	
38. Shooting Star	
39. Bleeding Heart	
40. Candleholder	
41. Lance Leaf	
42. Cactus	
43. Canyon Prince	
44. Desert Tea	
45. Stream Orchid	
46. Rabbit Brush	
47. Yerba Santa	
48. Buckwheat	
49. St. Catherine's Lace	
50. Golden Yarrow	
51. Lizard Tail	
52. Fremontea	
53. Bush Family	
54. Bedstraw	
55. Snapdragon	
56. Sunrose	Sunrose Ct./Joshu Tree Ct.
57. Toyon	
58. Coral Bells	
59. Alumroot	
60. Cardinal	
61. Bridget Bloom	
62. Wooly Rose	
63. Desert Lavender – “Lavender”	Lavender Loop/Currant Rd.
64. Iris	
65. Scarlet Gilia	
66. Walnut	Walnut Dr./N. Abbott Ave.
67. Chuparosa	
68. Goldfields	
69. <i>Mallow Family</i>	
70. Tidy Tips	
71. El Tigre	
72. Sage	Sage Ct/Tarob Ct.
73. Tiger Lily	Tiger Lily St./Sunflower Ln.
74. Western Flax	
75. Bitterroot	
76. Cardinal Flower	
77. Honeysuckle	
78. Water Primrose	
79. Lupine	

NAME	EXISTING STREET LOCATION
80. Chamisso Bush	
81. Catalina Ironwood	
82. Laurel	
83. Blazing Star	
84. Wishbone Bush	
85. Mustang Mint – “Mint”	Mint Way/Cherry Cir.
86. Myrtle	Myrtle Ln./Clover Cir.
87. Needlegrass	
88. Beavertail	
89. Pricklypear	
90. Cactus	
91. Clover	Clover Cir/Myrtle Ln.
92. Redwood Sorrel	
93. Palo Verde	
94. Peony	
95. Scarlet Bugler	
96. Desert Bluebell	
97. Fiesta Flower	
98. Pine	
a. Pinewood Way	Pinewood Way/Fallen Leaf Dr.
b. Pinewood Court	Pinewood Way/Pinewood Ct.
c. Pinehurst Court	Pinehurst Ct./Tularcitos Dr.
99. Sycamore	Sycamore Dr./Barber Ln.
100. Cottonwood	Cottonwood Dr./Barber Ln.
101. Desert Peach	
102. Desert Almond	
103. Cherry	Cherry Cir./Mint Way
104. Coffee Berry	Coffee Berry Ln./Wild Rose Ln.
105. Red Berry	Red Berry Ln./Sunflower Ln.
106. Lemonade Berry	
107. Sugar Bush	
108. Currant Family	
a. Currant	Currant Rd./Lavender Loop
109. Matilija Poppy	
110. Wild Rose	
111. Baja Rose	
112. Chia	
113. Sage Family	
a. Sagemeadow Court	Sagemeadow Ct./ Beresford Ct.
114. Mexican Elderberry	
115. Checker	
116. Catchfly	
117. Grass Family	

NAME		EXISTING STREET LOCATION
118.	Goldenrod	
119.	La Luna	
120.	Aster Family	
121.	Clover	Clover Cir & Clover Ct.
122.	Southern Cattail	
123.	Sunflower	Sunflower Ln./S. Main St.
124.	Wild Grape	
125.	Joshua Tree	Joshua Tree Cir./Lundy Rd.
126.	Nightshade	Nightshade Rd./Garden St.
127.	Oak	
	a. Oakhurst Way	Oakhurst Way/Sandhurst Way
	b. Oak Ridge Road	Oak Ridge Rd./Calaveras Blvd.



**CITY OF MILPITAS
AGENDA REPORT
(AR)**

Item Title:	Receive Report on 2022 Citywide Community Engagement Survey
Category:	Leadership and Support Services
Meeting Date:	2/15/2022
Staff Contact:	Ashwini Kantak, Assistant City Manager, 408-586-3053 Charmaine Angelo, Public Information Officer, 408-586-3055
<u>Recommendation:</u>	Receive a report on results of the 2022 Citywide Community Engagement Survey.

Background:

As discussed at the January 25, 2022, Council Budget Study Session, a Citywide survey was conducted by Fairbank, Maslin, Mauling, Metz & Associates (FM3), a California-based company that has been conducting public policy-oriented opinion research since 1981. FM3 has worked with hundreds of local government agencies in research and strategic services. For the past three years, FM3 has been assisting the City with gathering public opinion and feedback from Milpitas residents City Council and Staff use the survey results to inform strategic funding decisions associated with the annual budget process. The outcome of the collaborative budget prioritization process impacts all City programs and services that in turn, directly affect the daily lives of everyone in Milpitas.

Analysis:

In order to conduct a true community satisfaction survey of adult residents, FM3 conducted an “address-based” survey with some combination of phone numbers, emails, and residential addresses. The survey was conducted January 3 through January 17, 2022, and was available in English, Mandarin, Spanish, and Vietnamese. Both email and mailed postcards were sent to geographical clusters throughout the City directing recipients to complete an online survey and after the first wave was completed, remaining open areas were targeted to complete a telephone survey. Because of the strong response from the community, FM3 was able to provide statistically sound and fully representative results from the adult residents of Milpitas at a 95% confidence interval, clearly demonstrating that the community is eager to provide their feedback to the City Council and administration and have a very strong favorable sentiment towards Milpitas and the services offered.

Representatives from FM3 will make a formal presentation to the City Council of the results, during the Council meeting. Topline results include:

- The overall quality of life rating has increased from last year’s 79% to 83%, suggesting that residents continue to view living in Milpitas favorably;
- 84% of residents agree that Milpitas’ diversity is an asset, different cultures are celebrated, and the City is family friendly;
- Large majorities continue to be proud to live in Milpitas, and see it as accepting (91%) and safe (86%);
- The share of those who trust the City to manage their tax dollars has increased by 3% in the last year, 68% trust the City to plan for Milpitas’ future;
- Just two in five now believe the City is growing too fast (41%), while 45% think it is growing at the right pace.
- Police, 911 response and infrastructure continue to rate as residents’ top priorities;

- Residents' allocation of \$100 to the budget suggests three different tiers of priorities. Tier one is public safety; tier two is economic development and neighborhoods/housing; and tier three is environment, community wellness and transportation.

As with the Council provided feedback at the Council Budget Study Session, this online and telephone survey is just one additional tool being used to facilitate preparation of the Fiscal Year 2022-23 annual city budget. In addition to this survey, there will be numerous community meetings for the general public, business community, external agencies with which Milpitas partners, and non-profit and volunteer agencies as well as an Open Townhall online community survey. The intent is to provide the Council with a collective representation of information for consideration as priorities and goals are identified, and to effectively prepare the budget for Council's consideration over the next several months. Further, it is the intent to budget and plan future community surveys so as to continually have current, statistically-valid public opinion polling completed on a regular basis for Council's consideration.

Fiscal Impact:

There is no fiscal impact associated with receiving the report on the survey results. However, as noted above, findings from the survey may inform budget actions in the proposed FY 2022-23 budget.

California Environmental Quality Act:

By the definition provided in the CEQA Guidelines Section 15378, this action does not qualify as a "project" for the purpose of CEQA as this action has no potential to result in either a direct physical change in the environment, or a reasonably foreseeable indirect physical change in the environment.

Recommendation:

Receive a report on results of the 2022 Citywide Community Engagement Survey.

Attachment:

1. 2022 City of Milpitas Community Survey Results - Matrix Table
2. 2022 City of Milpitas Community Survey Results - Rank Table
3. 2022 City of Milpitas Community Survey Results – XTAB
4. 2022 City of Milpitas Community Survey Results - Mean Score Summary Table

Table 1: Q3 JOB APPROVAL RATING RANK MATRIX TABLE (STRONGLY APPROVE)

	QA ON CELL PHONE		DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION				
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
E MILPITAS FIRE DEPARTMENT	54	56	49	53	54	58	54	42	68	56	54	53	58	58	49	50	58	52	72	66	61	48
C MILPITAS POLICE DEPARTMENT	41	40	34	38	44	45	40	31	59	32	43	32	50	45	39	38	43	40	68	6	51	5
D MILPITAS CITY COUNCIL	15	21	19	20	9	20	5	7	36	14	16	6	6	10	2	20	13	15	14	29	14	12
A MILPITAS CITY GOV'T OVERALL	14	17	21	19	10	22	4	3	39	5	17	2	5	11	2	19	14	15	17	0	17	0
B CITY'S BUDGET MANAGEMENT	12	14	17	15	8	16	4	6	31	5	14	2	4	9	3	15	12	11	12	13	13	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
E MILPITAS FIRE DEPARTMENT	54	75	46	57	47	60	50	69	39	64	45	52	52	57	52	57	51	60	58	50		
C MILPITAS POLICE DEPARTMENT	41	64	31	45	27	44	40	53	33	49	29	38	39	49	37	45	43	33	44	37		
D MILPITAS CITY COUNCIL	15	42	0	18	1	14	15	17	0	16	4	12	17	19	12	12	15	11	18	11		
A MILPITAS CITY GOV'T OVERALL	14	35	0	17	2	16	14	17	16	18	11	14	13	18	12	14	17	5	17	12		
B CITY'S BUDGET MANAGEMENT	12	32	0	14	0	11	12	14	0	13	3	8	13	16	10	12	12	9	14	9		
	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21		
E MILPITAS FIRE DEPARTMENT	54	60	54	57	48	56	59	54	42	68	55	36	55	62	46	50	52	54	49	36		
C MILPITAS POLICE DEPARTMENT	41	51	45	48	34	45	52	32	35	57	41	24	43	46	33	37	39	42	36	24		
D MILPITAS CITY COUNCIL	15	17	14	16	15	17	15	12	16	11	16	10	17	17	14	15	16	14	30	16		
A MILPITAS CITY GOV'T OVERALL	14	19	9	15	14	15	15	10	16	15	13	7	17	21	13	14	15	14	8	16		
B CITY'S BUDGET MANAGEMENT	12	17	8	13	10	15	11	8	11	12	8	10	20	7	12	12	12	11	13	14		

Table 1: Q3 JOB APPROVAL RATING RANK MATRIX TABLE (STRONGLY APPROVE)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR	SOME	COLL	POST-	NON-	COLL+	NCOLL	NCOLL	COLL+	COLL+	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
		LESS	COLL	GRAD	GRAD	COLL		MEN	WOMEN	MEN	WOMEN								
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
E MILPITAS FIRE DEPARTMENT	54	55	63	49	47	60	48	65	54	46	51	62	57	45	55	56	53	56	47
C MILPITAS POLICE DEPARTMENT	41	33	47	42	43	41	42	36	44	39	45	34	38	40	32	50	38	44	44
D MILPITAS CITY COUNCIL	15	18	12	19	10	15	16	14	14	14	18	13	23	16	12	9	20	10	5
A MILPITAS CITY GOV'T OVERALL	14	14	12	18	12	13	16	11	14	14	18	10	19	15	16	10	19	10	10
B CITY'S BUDGET MANAGEMENT	12	9	15	14	9	12	12	14	9	10	14	5	18	12	14	9	15	8	6

	QD GENDER							QB AGE				GENDER BY AGE				
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
E MILPITAS FIRE DEPARTMENT	54	55	52	58	47	51	52	59	62	52	55	60	52	59	51	52
C MILPITAS POLICE DEPARTMENT	41	38	43	33	37	47	42	46	45	38	44	46	36	40	40	46
D MILPITAS CITY COUNCIL	15	14	15	22	6	16	14	23	12	14	16	18	13	15	15	16
A MILPITAS CITY GOV'T OVERALL	14	12	15	17	10	20	12	20	14	15	14	17	11	14	17	14
B CITY'S BUDGET MANAGEMENT	12	12	11	14	7	15	8	18	15	12	12	17	10	14	12	10

Table 2: Q3 JOB APPROVAL RATING RANK MATRIX TABLE (TOTAL APPROVE)

	QA ON CELL PHONE		DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION				
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
E MILPITAS FIRE DEPARTMENT	86	85	88	86	86	89	83	81	91	78	88	79	87	87	83	86	86	87	91	92	86	92
C MILPITAS POLICE DEPARTMENT	79	79	73	77	82	84	68	77	87	60	82	69	77	82	68	80	78	80	91	38	86	44
A MILPITAS CITY GOV'T OVERALL	67	73	77	75	59	84	26	55	80	20	77	22	48	61	56	74	67	67	69	49	68	69
D MILPITAS CITY COUNCIL	54	64	62	63	45	69	20	42	73	22	62	17	30	47	41	62	56	53	55	46	57	59
B CITY'S BUDGET MANAGEMENT	52	58	58	58	46	65	19	44	67	20	59	20	36	47	32	60	49	54	49	56	50	46

	Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT		
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
E MILPITAS FIRE DEPARTMENT	86	95	78	89	82	84	87	89	76	88	71	81	87	88	87	94	86	88	86	86
C MILPITAS POLICE DEPARTMENT	79	91	48	84	59	81	79	88	62	88	58	77	79	76	83	90	83	73	82	77
A MILPITAS CITY GOV'T OVERALL	67	86	23	75	27	65	69	77	46	71	41	67	69	70	61	65	69	66	66	68
D MILPITAS CITY COUNCIL	54	80	10	64	15	51	55	65	10	60	21	53	58	54	52	47	56	50	51	57
B CITY'S BUDGET MANAGEMENT	52	75	10	59	22	51	54	59	26	57	31	55	57	48	49	44	53	50	51	53

	Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
E MILPITAS FIRE DEPARTMENT	86	87	92	89	82	90	88	78	86	90	92	72	93	82	87	84	86	86	95	86
C MILPITAS POLICE DEPARTMENT	79	87	86	87	73	87	87	64	81	82	77	78	77	83	83	81	80	80	73	82
A MILPITAS CITY GOV'T OVERALL	67	70	68	69	65	72	68	61	69	65	69	65	68	69	69	69	69	66	87	83
D MILPITAS CITY COUNCIL	54	55	57	56	52	59	54	46	59	52	53	50	51	57	60	55	55	53	70	60
B CITY'S BUDGET MANAGEMENT	52	53	49	51	54	57	47	51	57	50	59	49	54	51	53	52	53	51	73	60

Table 2: Q3 JOB APPROVAL RATING RANK MATRIX TABLE (TOTAL APPROVE)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR	SOME	COLL	POST-	NON-	COLL+	NCOLL	NCOLL	COLL+	COLL+	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
		LESS	COLL	GRAD	GRAD	COLL		MEN	WOMEN	MEN	WOMEN								
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
E MILPITAS FIRE DEPARTMENT	86	89	89	89	73	89	83	90	89	81	85	85	86	90	94	83	86	88	78
C MILPITAS POLICE DEPARTMENT	79	74	83	82	78	79	80	75	83	76	86	78	77	86	84	75	77	84	76
A MILPITAS CITY GOV'T OVERALL	67	67	73	71	57	70	65	69	72	66	65	73	71	72	70	61	75	58	62
D MILPITAS CITY COUNCIL	54	64	54	58	45	58	53	55	60	51	55	55	58	62	59	46	63	47	38
B CITY'S BUDGET MANAGEMENT	52	56	54	57	42	55	52	54	56	54	50	50	52	62	50	46	58	45	50

	QD GENDER							QB AGE				GENDER BY AGE				
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
E MILPITAS FIRE DEPARTMENT	86	85	87	86	84	86	84	89	97	85	88	92	84	88	87	87
C MILPITAS POLICE DEPARTMENT	79	75	84	69	77	87	78	88	95	77	83	91	72	79	83	86
A MILPITAS CITY GOV'T OVERALL	67	67	68	68	64	75	61	68	83	68	67	74	67	67	70	66
D MILPITAS CITY COUNCIL	54	53	56	50	47	57	55	61	65	51	58	63	50	58	53	58
B CITY'S BUDGET MANAGEMENT	52	53	52	60	49	56	48	50	61	55	51	55	55	52	55	50

Table 3: Q3 JOB APPROVAL RATING RANK MATRIX TABLE (TOTAL DISAPPROVE)

	QA ON CELL PHONE		DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION				
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
D MILPITAS CITY COUNCIL	25	13	20	16	35	11	68	28	9	70	16	68	55	36	32	15	27	24	27	54	24	38
B CITY'S BUDGET MANAGEMENT	21	13	16	15	28	9	60	21	6	50	14	57	39	28	29	13	24	20	20	30	19	44
A MILPITAS CITY GOV'T OVERALL	20	12	12	12	28	6	66	22	5	72	11	67	43	31	33	9	22	19	21	40	19	27
C MILPITAS POLICE DEPARTMENT	12	13	15	14	9	9	25	8	6	38	9	23	16	12	19	10	17	9	5	62	9	55
E MILPITAS FIRE DEPARTMENT	2	3	3	3	2	1	7	1	2	11	2	7	2	3	7	1	5	1	1	0	4	4
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
D MILPITAS CITY COUNCIL	25	9	71	17	69	37	19	23	82	28	65	17	24	28	30	43	25	21	27	23		
B CITY'S BUDGET MANAGEMENT	21	8	66	14	61	27	18	17	53	21	47	13	21	26	23	34	20	22	21	21		
A MILPITAS CITY GOV'T OVERALL	20	8	65	13	65	31	15	17	54	24	53	16	19	22	26	27	20	15	21	20		
C MILPITAS POLICE DEPARTMENT	12	5	39	8	35	13	11	7	25	8	28	12	12	16	7	5	7	23	8	15		
E MILPITAS FIRE DEPARTMENT	2	1	6	2	7	5	1	3	8	3	9	3	3	2	1	1	2	4	1	3		
	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21		
D MILPITAS CITY COUNCIL	25	26	32	29	18	29	28	23	14	30	25	22	25	19	22	23	23	26	17	18		
B CITY'S BUDGET MANAGEMENT	21	24	23	24	16	19	27	18	14	24	15	13	19	18	24	19	19	22	3	7		
A MILPITAS CITY GOV'T OVERALL	20	20	22	21	17	23	19	22	13	22	24	19	16	18	19	18	19	21	3	8		
C MILPITAS POLICE DEPARTMENT	12	7	9	8	14	9	7	22	6	13	13	7	15	9	9	9	10	11	25	14		
E MILPITAS FIRE DEPARTMENT	2	3	3	3	1	2	3	2	1	3	2	2	3	1	1	2	2	3	0	0		

Table 3: Q3 JOB APPROVAL RATING RANK MATRIX TABLE (TOTAL DISAPPROVE)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR	SOME	COLL	POST-	NON-	COLL+	NCOLL	NCOLL	COLL+	COLL+	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
		LESS	COLL	GRAD	GRAD	COLL		MEN	WOMEN	MEN	WOMEN								
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
D MILPITAS CITY COUNCIL	25	21	20	22	30	21	25	23	20	29	20	20	17	19	28	34	16	35	34
B CITY'S BUDGET MANAGEMENT	21	20	16	18	25	18	20	19	17	19	21	19	19	16	25	24	15	29	23
A MILPITAS CITY GOV'T OVERALL	20	21	14	19	25	17	21	21	14	25	18	17	17	16	17	27	12	30	24
C MILPITAS POLICE DEPARTMENT	12	14	12	9	10	13	9	20	8	13	5	11	14	8	6	15	14	8	13
E MILPITAS FIRE DEPARTMENT	2	2	2	3	2	2	2	0	4	4	0	0	3	1	2	4	3	2	3

	QD GENDER							QB AGE				GENDER BY AGE				
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
D MILPITAS CITY COUNCIL	25	27	23	22	22	25	29	24	26	23	27	24	24	30	20	25
B CITY'S BUDGET MANAGEMENT	21	20	22	15	21	20	24	21	20	18	23	20	17	22	19	24
A MILPITAS CITY GOV'T OVERALL	20	23	17	17	18	18	26	22	11	18	23	17	20	27	15	20
C MILPITAS POLICE DEPARTMENT	12	16	7	20	12	5	13	5	2	13	9	4	18	14	8	6
E MILPITAS FIRE DEPARTMENT	2	3	2	5	1	1	4	0	0	2	2	0	2	3	3	2

Table 4: Q4 PROBLEMS FACING MILPITAS RANK MARIX TABLE (EXTREMELY SERIOUS PROBLEM)

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
B THE COST OF HOUSING	40	34	43	38	42	36	52	39	37	54	37	55	54	48	26	36	41	40	39	50	38	60
J INFLATION AND RISING COSTS	37	29	41	34	40	33	53	35	30	58	34	50	56	47	28	30	39	37	37	45	38	47
A HOMELESSNESS	29	26	20	24	33	24	52	23	21	52	25	45	44	36	26	23	31	27	30	57	32	31
D ILLEGAL DUMPING	22	19	11	16	28	20	32	18	21	44	20	30	30	28	16	18	25	21	27	27	26	16
G TRAFFIC CONGESTION	20	19	16	17	23	18	36	13	16	50	17	39	39	30	19	13	21	20	21	27	21	21
I DROUGHT	20	22	23	23	18	19	26	19	23	41	19	27	28	24	22	17	24	19	22	53	23	31
F TOO MUCH GROWTH/DEV.	18	15	14	14	22	13	44	13	14	41	15	34	64	35	6	7	23	16	26	32	24	15
C CRIME	18	13	15	14	21	15	30	15	12	28	15	31	18	17	32	15	16	18	17	33	16	20
H JOBS AND THE ECONOMY	12	16	16	16	8	13	17	6	11	33	11	19	15	14	12	11	15	11	12	0	14	22
E BLIGHT/ABANDONED BUILDINGS	10	7	12	9	10	10	13	7	9	13	9	13	9	7	9	12	10	9	10	0	12	0

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
B THE COST OF HOUSING	40	37	44	38	48	43	38	43	48	44	41	38	36	47	48	31	34	54	40	39
J INFLATION AND RISING COSTS	37	35	66	34	52	41	35	40	55	40	46	34	36	44	35	38	31	48	37	37
A HOMELESSNESS	29	33	30	25	46	34	25	35	39	34	35	24	28	36	24	36	29	30	31	26
D ILLEGAL DUMPING	22	22	26	21	32	28	19	21	47	25	38	19	23	26	23	17	23	21	24	20
G TRAFFIC CONGESTION	20	17	26	18	32	24	19	17	28	23	29	18	15	27	23	24	20	21	21	20
I DROUGHT	20	28	10	21	22	23	20	21	16	24	18	17	21	23	22	18	21	20	20	20
F TOO MUCH GROWTH/DEV.	18	18	19	17	32	25	16	17	26	23	31	14	18	17	24	30	18	17	21	16
C CRIME	18	14	27	15	27	22	15	16	55	20	30	18	17	19	17	15	17	16	17	18
H JOBS AND THE ECONOMY	12	17	26	11	20	15	11	10	11	17	6	10	16	15	13	3	9	16	9	15
E BLIGHT/ABANDONED BUILDINGS	10	13	14	10	11	11	9	7	39	8	22	8	17	8	6	5	10	9	9	10

Table 4: Q4 PROBLEMS FACING MILPITAS RANK MARIX TABLE (EXTREMELY SERIOUS PROBLEM)

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW				
	Total	YES/ <19	YES/ NT @	HAVE	NO	DADS	MOMS	MEN	WOMEN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
		@ HME	HOME	CHLDN	CHLDN			W/NO CHLDN	W/NO CHLDN												
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
B THE COST OF HOUSING	40	37	39	38	41	28	46	38	43	36	42	19	47	36	47	36	39	39	45	49	
J INFLATION AND RISING COSTS	37	41	33	37	36	31	44	38	32	30	36	23	51	34	40	38	37	37	36	24	
A HOMELESSNESS	29	35	30	33	22	26	40	21	23	35	40	15	26	19	24	22	27	28	43	33	
D ILLEGAL DUMPING	22	32	20	27	15	22	31	11	19	20	20	18	23	24	20	21	22	22	12	30	
G TRAFFIC CONGESTION	20	21	22	22	17	18	25	16	18	18	21	15	24	17	17	20	20	20	9	35	
I DROUGHT	20	22	23	22	19	20	25	15	23	31	28	17	17	20	17	17	18	20	38	16	
F TOO MUCH GROWTH/DEV.	18	17	21	19	16	18	19	14	18	22	17	13	25	14	14	16	17	19	0	6	
C CRIME	18	20	18	19	14	18	20	15	13	13	13	22	21	16	16	19	18	17	10	30	
H JOBS AND THE ECONOMY	12	12	12	12	13	11	12	13	10	12	5	9	8	16	22	13	11	12	14	24	
E BLIGHT/ABANDONED BUILDINGS	10	12	10	11	6	12	10	7	6	6	13	9	9	16	2	9	10	10	11	0	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
B THE COST OF HOUSING	40	41	43	40	33	42	37	32	48	33	41	43	35	43	43	31	38	46	30
J INFLATION AND RISING COSTS	37	32	42	37	30	38	34	37	38	32	37	39	42	33	47	30	34	42	35
A HOMELESSNESS	29	25	32	27	27	29	27	22	35	25	28	29	31	23	34	28	24	33	35
D ILLEGAL DUMPING	22	16	24	25	19	21	23	20	22	15	31	12	27	19	14	25	16	28	28
G TRAFFIC CONGESTION	20	16	19	18	22	18	19	18	19	16	23	17	21	17	22	21	17	21	29
I DROUGHT	20	23	22	21	16	22	19	17	26	16	22	21	27	16	23	20	23	17	20
F TOO MUCH GROWTH/DEV.	18	19	20	16	14	20	15	22	19	12	18	23	17	20	12	15	14	23	22
C CRIME	18	8	18	15	25	14	19	14	13	18	21	19	18	12	21	19	14	19	29
H JOBS AND THE ECONOMY	12	21	11	10	7	15	9	17	13	9	9	17	20	12	12	5	16	8	9
E BLIGHT/ABANDONED BUILDINGS	10	13	9	8	5	11	7	11	11	7	6	7	15	9	6	6	9	7	19

Table 4: Q4 PROBLEMS FACING MILPITAS RANK MARIX TABLE (EXTREMELY SERIOUS PROBLEM)

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
B THE COST OF HOUSING	40	33	45	39	43	41	39	45	22	41	38	36	32	34	49	41
J INFLATION AND RISING COSTS	37	34	39	38	43	40	34	35	28	40	33	32	37	31	42	35
A HOMELESSNESS	29	23	34	27	25	30	32	27	26	27	30	27	24	23	32	36
D ILLEGAL DUMPING	22	17	26	19	26	20	25	16	19	22	22	17	17	17	27	26
G TRAFFIC CONGESTION	20	18	22	16	21	21	18	32	16	20	21	25	17	18	22	23
I DROUGHT	20	17	24	24	18	15	21	25	16	19	21	21	16	18	24	22
F TOO MUCH GROWTH/DEV.	18	17	19	18	12	18	24	21	15	16	21	19	14	20	16	22
C CRIME	18	16	17	14	13	24	21	14	14	17	18	14	16	16	15	19
H JOBS AND THE ECONOMY	12	13	10	14	16	12	10	11	0	14	9	7	17	6	11	10
E BLIGHT/ABANDONED BUILDINGS	10	9	9	12	10	10	11	5	0	11	8	3	12	5	8	10

Table 5: Q4 PROBLEMS FACING MILPITAS RANK MARIX TABLE (EXTREMELY/VERY SERIOUS PROBLEM)

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
J INFLATION AND RISING COSTS	70	67	65	66	74	67	81	71	69	73	69	76	81	77	63	66	70	70	71	65	71	70
B THE COST OF HOUSING	69	71	72	72	66	70	67	68	71	67	68	75	77	76	70	62	70	69	67	72	68	80
A HOMELESSNESS	60	54	59	56	64	57	76	57	50	75	57	76	63	63	65	57	62	59	59	79	60	81
I DROUGHT	49	48	46	47	51	51	52	42	51	59	49	51	56	54	45	46	52	48	51	59	51	60
G TRAFFIC CONGESTION	49	46	55	49	48	47	57	47	49	59	46	62	67	59	42	42	47	50	42	47	47	52
C CRIME	45	43	39	42	49	44	63	35	38	66	42	61	52	44	56	44	47	45	47	44	48	37
D ILLEGAL DUMPING	44	42	33	39	49	41	54	41	42	51	42	51	52	49	41	40	46	43	42	45	44	48
F TOO MUCH GROWTH/DEV.	36	31	36	33	39	31	62	30	27	59	34	49	84	61	7	21	38	36	37	32	40	27
H JOBS AND THE ECONOMY	34	35	46	39	29	35	39	29	30	42	34	36	35	36	33	33	39	32	30	10	37	46
E BLIGHT/ABANDONED BUILDINGS	28	27	33	30	26	30	29	21	26	25	27	30	26	27	30	28	29	27	25	10	29	36

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
J INFLATION AND RISING COSTS	70	68	83	69	77	68	70	67	77	69	65	69	65	75	71	75	65	84	71	69
B THE COST OF HOUSING	69	70	68	69	70	69	69	64	56	72	60	72	64	73	78	52	63	84	68	69
A HOMELESSNESS	60	63	73	57	78	60	60	61	71	62	54	57	58	67	63	59	61	63	59	61
I DROUGHT	49	54	22	49	47	51	48	50	68	51	52	48	45	52	53	49	50	47	49	49
G TRAFFIC CONGESTION	49	51	56	47	60	46	51	41	64	46	49	45	48	52	54	54	49	49	47	51
C CRIME	45	44	56	42	62	47	44	34	73	45	53	45	49	43	45	42	47	43	43	48
D ILLEGAL DUMPING	44	49	38	43	50	44	43	37	56	40	61	45	43	46	44	36	45	46	45	43
F TOO MUCH GROWTH/DEV.	36	37	37	34	47	44	33	36	32	46	37	29	37	38	35	55	37	34	37	35
H JOBS AND THE ECONOMY	34	37	47	33	40	33	35	25	46	32	36	35	35	32	37	31	30	43	30	38
E BLIGHT/ABANDONED BUILDINGS	28	26	42	28	32	29	27	23	39	29	29	27	30	27	23	31	27	33	26	30

Table 5: Q4 PROBLEMS FACING MILPITAS RANK MARIX TABLE (EXTREMELY/VERY SERIOUS PROBLEM)

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY										LANGUAGE OF INTERVIEW		
	Total	YES/ <19	YES/ NT @	HAVE	NO	DADS	MOMS	MEN	WOMEN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
		@ HME	HOME	CHLDN	CHLDN			W/NO CHLDN	W/NO CHLDN													
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21		
J INFLATION AND RISING COSTS	70	71	77	74	65	67	81	69	61	67	71	56	78	71	79	71	71	70	82	76		
B THE COST OF HOUSING	69	69	68	69	70	58	78	69	70	64	77	54	82	63	68	65	69	69	82	63		
A HOMELESSNESS	60	66	66	66	54	57	74	51	57	67	66	49	61	56	57	56	58	60	66	60		
I DROUGHT	49	49	53	51	46	48	55	42	51	64	60	45	39	57	36	45	46	49	59	38		
G TRAFFIC CONGESTION	49	50	53	52	45	50	53	42	48	53	58	43	45	51	39	45	46	48	66	68		
C CRIME	45	51	48	49	38	46	52	34	42	41	43	53	47	49	42	47	45	45	28	60		
D ILLEGAL DUMPING	44	53	48	51	35	48	54	30	40	50	42	30	50	51	35	40	42	44	36	43		
F TOO MUCH GROWTH/DEV.	36	39	45	42	28	36	47	29	28	45	37	28	47	28	26	33	34	37	26	27		
H JOBS AND THE ECONOMY	34	29	40	34	33	31	36	32	34	31	40	28	41	23	36	32	34	33	55	46		
E BLIGHT/ABANDONED BUILDINGS	28	28	31	29	24	26	32	22	28	24	28	27	32	33	20	28	28	28	17	38		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81			
J INFLATION AND RISING COSTS	70	74	74	68	60	74	65	79	71	58	72	82	78	65	78	61	66	77	62			
B THE COST OF HOUSING	69	77	73	70	55	75	64	69	80	57	72	69	71	70	70	63	72	71	51			
A HOMELESSNESS	60	66	61	54	60	63	56	52	73	55	58	62	65	54	56	63	56	64	65			
I DROUGHT	49	48	46	50	50	47	50	45	49	43	57	49	56	40	53	51	47	50	54			
G TRAFFIC CONGESTION	49	48	48	48	46	48	48	47	48	43	52	54	51	52	53	48	49	48	50			
C CRIME	45	39	40	44	56	40	48	37	43	44	54	41	49	45	36	46	42	47	56			
D ILLEGAL DUMPING	44	40	50	41	43	46	42	43	49	37	48	37	50	43	33	44	39	49	48			
F TOO MUCH GROWTH/DEV.	36	33	42	34	29	38	32	38	39	28	37	41	45	33	37	29	33	41	36			
H JOBS AND THE ECONOMY	34	46	31	34	23	37	30	38	36	26	34	38	50	37	39	20	39	31	25			
E BLIGHT/ABANDONED BUILDINGS	28	34	28	24	25	31	24	29	32	19	30	30	42	27	18	21	30	24	33			

Table 5: Q4 PROBLEMS FACING MILPITAS RANK MARIX TABLE (EXTREMELY/VERY SERIOUS PROBLEM)

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
J INFLATION AND RISING COSTS	70	68	72	72	71	67	71	73	62	70	70	69	67	69	73	71
B THE COST OF HOUSING	69	63	75	76	71	71	66	71	48	73	64	62	68	57	78	71
A HOMELESSNESS	60	54	67	57	63	60	64	57	60	60	61	58	58	48	63	73
I DROUGHT	49	44	53	44	51	46	51	53	51	47	51	52	46	42	49	59
G TRAFFIC CONGESTION	49	46	51	48	54	55	42	57	39	52	45	49	49	41	54	48
C CRIME	45	40	49	38	45	50	51	34	46	44	46	39	40	41	48	50
D ILLEGAL DUMPING	44	40	48	39	42	49	52	39	25	43	44	33	38	42	49	46
F TOO MUCH GROWTH/DEV.	36	32	39	38	28	35	39	47	35	34	40	42	30	37	38	43
H JOBS AND THE ECONOMY	34	32	35	39	37	31	35	32	20	36	32	27	36	26	35	36
E BLIGHT/ABANDONED BUILDINGS	28	24	31	25	33	27	29	30	21	28	28	26	25	22	31	33

Table 6: Q5 STATEMENTS ABOUT THE CITY OF MILPITAS RANK MATRIX TABLE (STRONGLY AGREE)

	QA ON CELL PHONE		DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION				
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
C PUBLIC INFRAST./TOP PRIORITY	57	54	69	60	55	64	46	50	66	59	57	57	62	59	78	53	64	54	67	68	64	66
E PUBLIC SAFETY/TOP PRIORITY	56	48	54	51	61	53	61	60	60	38	56	57	81	67	44	50	55	58	81	58	57	51
B DIFF. CULTURES CELEBRATED	45	56	53	55	36	50	34	42	59	52	48	34	43	39	42	51	44	46	43	51	45	41
A PROUD TO LIVE IN MILPITAS	41	42	49	45	36	50	23	31	71	24	46	14	36	43	22	42	44	39	58	28	50	20
D TRUST TO PLAN FOR FUTURE	23	29	33	30	16	33	7	11	42	23	26	10	11	18	15	29	17	26	15	37	16	20
G GOV'T OPEN AND ACCOUNTABLE	21	29	27	28	14	26	8	19	41	9	22	16	13	19	16	24	21	21	30	9	25	5
F TRUST MANAGE TAX DOLLARS	17	26	20	23	10	20	7	15	33	5	19	8	8	18	9	17	19	16	26	15	23	4

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
C PUBLIC INFRAST./TOP PRIORITY	57	64	53	57	54	67	53	74	73	69	57	58	51	63	55	62	56	63	57	0
E PUBLIC SAFETY/TOP PRIORITY	56	68	53	56	59	63	52	75	30	69	43	54	45	66	53	71	55	58	0	56
B DIFF. CULTURES CELEBRATED	45	58	26	52	18	49	45	52	27	50	43	55	43	45	50	23	39	65	45	0
A PROUD TO LIVE IN MILPITAS	41	69	19	46	12	44	40	49	38	46	38	35	37	50	41	47	42	39	44	38
D TRUST TO PLAN FOR FUTURE	23	55	0	29	0	21	25	17	10	21	21	27	17	32	15	17	25	23	23	0
G GOV'T OPEN AND ACCOUNTABLE	21	49	23	23	17	18	23	32	0	23	2	19	24	31	13	11	18	27	0	21
F TRUST MANAGE TAX DOLLARS	17	39	17	20	8	20	15	30	0	26	3	13	22	25	8	11	15	16	0	17

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
C PUBLIC INFRAST./TOP PRIORITY	57	63	52	58	55	62	53	61	51	59	50	58	68	70	47	60	57	57	66	48
E PUBLIC SAFETY/TOP PRIORITY	56	60	58	59	55	57	61	48	61	64	54	48	52	68	43	53	53	57	31	49
B DIFF. CULTURES CELEBRATED	45	45	34	40	55	39	40	60	50	49	35	42	68	49	36	46	47	45	34	76
A PROUD TO LIVE IN MILPITAS	41	42	40	41	40	38	44	35	44	47	37	31	50	52	30	41	41	41	41	33
D TRUST TO PLAN FOR FUTURE	23	29	18	24	25	27	20	25	22	19	24	17	35	24	23	23	24	22	66	41
G GOV'T OPEN AND ACCOUNTABLE	21	14	21	17	27	16	19	32	24	13	20	22	27	35	23	26	24	22	4	23
F TRUST MANAGE TAX DOLLARS	17	15	16	16	19	17	15	19	18	15	14	9	16	31	22	19	18	16	13	30

Table 6: Q5 STATEMENTS ABOUT THE CITY OF MILPITAS RANK MATRIX TABLE (STRONGLY AGREE)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
C PUBLIC INFRAST./TOP PRIORITY	57	50	56	57	66	54	60	56	53	68	51	71	52	52	48	71	60	52	65
E PUBLIC SAFETY/TOP PRIORITY	56	51	58	49	71	55	57	53	55	50	65	66	45	44	71	64	51	61	61
B DIFF. CULTURES CELEBRATED	45	48	38	55	44	42	51	46	37	48	54	45	54	40	29	59	55	37	34
A PROUD TO LIVE IN MILPITAS	41	42	44	42	34	43	39	42	44	33	47	43	43	34	46	39	45	36	39
D TRUST TO PLAN FOR FUTURE	23	25	27	22	20	26	21	31	20	21	23	26	22	27	33	18	30	17	10
G GOV'T OPEN AND ACCOUNTABLE	21	21	24	24	15	23	20	29	18	17	24	41	21	15	20	17	28	14	15
F TRUST MANAGE TAX DOLLARS	17	19	20	17	11	19	15	20	18	16	14	25	19	9	26	12	23	9	12

	QD GENDER							QB AGE				GENDER BY AGE				
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
C PUBLIC INFRAST./TOP PRIORITY	57	62	53	58	68	48	52	65	59	59	56	62	72	51	46	61
E PUBLIC SAFETY/TOP PRIORITY	56	51	60	56	38	65	55	60	78	52	60	67	44	59	60	61
B DIFF. CULTURES CELEBRATED	45	48	43	63	38	49	42	38	20	50	37	31	54	38	46	37
A PROUD TO LIVE IN MILPITAS	41	37	44	44	26	43	42	49	52	37	45	50	33	42	40	48
D TRUST TO PLAN FOR FUTURE	23	25	20	24	27	26	17	30	15	26	20	24	28	21	23	18
G GOV'T OPEN AND ACCOUNTABLE	21	23	20	34	16	22	23	17	4	24	18	11	26	19	23	18
F TRUST MANAGE TAX DOLLARS	17	18	16	29	10	21	14	14	7	20	13	11	18	17	23	8

Table 7: Q5 STATEMENTS ABOUT THE CITY OF MILPITAS RANK MATRIX TABLE (TOTAL AGREE)

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
E PUBLIC SAFETY/TOP PRIORITY	94	91	96	93	95	96	91	91	94	86	95	89	91	93	95	94	94	94	98	73	96	88
C PUBLIC INFRAST./TOP PRIORITY	91	94	89	92	91	96	82	86	95	88	91	93	89	91	96	91	94	90	92	100	94	92
A PROUD TO LIVE IN MILPITAS	86	87	92	89	83	93	65	86	95	44	93	53	74	84	67	92	83	88	87	65	85	79
B DIFF. CULTURES CELEBRATED	84	93	84	89	79	94	66	74	95	78	87	70	72	79	93	88	78	87	80	62	81	58
D TRUST TO PLAN FOR FUTURE	68	80	78	79	58	89	21	51	93	39	76	27	35	53	62	82	68	69	68	61	69	56
F TRUST MANAGE TAX DOLLARS	67	80	67	75	60	80	30	65	84	25	76	31	46	60	50	78	70	67	74	66	76	51
G GOV'T OPEN AND ACCOUNTABLE	62	69	60	65	59	73	37	56	71	20	68	38	43	53	48	74	56	67	63	9	65	22

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
E PUBLIC SAFETY/TOP PRIORITY	94	97	80	95	92	96	94	100	78	99	85	95	95	95	90	89	94	95	0	94
C PUBLIC INFRAST./TOP PRIORITY	91	94	67	92	85	89	93	92	100	91	85	94	91	97	89	80	90	92	91	0
A PROUD TO LIVE IN MILPITAS	86	95	45	92	54	84	89	88	75	86	76	84	86	91	87	85	90	80	87	85
B DIFF. CULTURES CELEBRATED	84	93	71	88	64	81	87	85	83	82	78	89	86	90	70	75	83	89	84	0
D TRUST TO PLAN FOR FUTURE	68	96	21	81	13	57	76	57	65	58	53	74	71	72	54	55	68	76	68	0
F TRUST MANAGE TAX DOLLARS	67	87	34	76	32	59	72	71	14	69	27	72	72	60	65	57	71	62	0	67
G GOV'T OPEN AND ACCOUNTABLE	62	90	23	69	33	58	67	86	14	71	18	64	69	52	70	52	67	54	0	62

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
E PUBLIC SAFETY/TOP PRIORITY	94	95	95	95	93	91	98	91	97	95	98	82	98	96	95	93	93	94	100	91
C PUBLIC INFRAST./TOP PRIORITY	91	92	90	91	92	96	86	95	93	94	81	99	96	100	84	95	90	92	66	100
A PROUD TO LIVE IN MILPITAS	86	86	88	87	87	88	87	86	89	83	93	89	84	87	87	87	88	86	97	100
B DIFF. CULTURES CELEBRATED	84	85	81	83	87	86	80	89	85	84	72	91	91	94	79	89	85	84	66	100
D TRUST TO PLAN FOR FUTURE	68	72	61	67	72	70	65	69	75	55	59	76	77	87	63	76	72	68	66	79
F TRUST MANAGE TAX DOLLARS	67	60	74	67	70	71	64	69	73	74	75	59	59	80	66	66	68	67	68	86
G GOV'T OPEN AND ACCOUNTABLE	62	63	71	67	59	65	70	60	60	69	66	60	57	71	72	65	65	62	41	87

Table 7: Q5 STATEMENTS ABOUT THE CITY OF MILPITAS RANK MATRIX TABLE (TOTAL AGREE)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
E PUBLIC SAFETY/TOP PRIORITY	94	97	94	92	92	95	92	92	98	87	97	89	96	95	96	93	93	94	98
C PUBLIC INFRAST./TOP PRIORITY	91	77	94	95	98	87	96	93	84	96	95	95	90	92	88	98	92	89	97
A PROUD TO LIVE IN MILPITAS	86	90	88	87	83	89	85	89	89	82	88	82	87	90	92	85	89	85	79
B DIFF. CULTURES CELEBRATED	84	79	83	91	83	81	88	84	78	88	87	69	88	90	79	92	89	78	84
D TRUST TO PLAN FOR FUTURE	68	57	71	75	67	65	72	68	62	70	76	64	79	79	68	68	79	53	73
F TRUST MANAGE TAX DOLLARS	67	75	73	71	53	74	64	76	73	64	64	75	62	75	83	57	75	63	53
G GOV'T OPEN AND ACCOUNTABLE	62	59	72	66	53	66	61	64	69	59	65	65	55	74	71	53	65	58	63
	QD GENDER							QB AGE				GENDER BY AGE							
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+			
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151			
E PUBLIC SAFETY/TOP PRIORITY	94	90	98	96	91	95	94	95	92	94	94	94	89	91	99	97			
C PUBLIC INFRAST./TOP PRIORITY	91	95	89	89	99	86	88	100	88	92	91	95	99	90	88	92			
A PROUD TO LIVE IN MILPITAS	86	86	88	86	80	88	88	90	93	84	90	91	82	91	87	88			
B DIFF. CULTURES CELEBRATED	84	87	82	88	92	83	73	87	92	88	79	89	92	78	84	80			
D TRUST TO PLAN FOR FUTURE	68	68	67	74	78	67	52	77	76	73	62	76	74	62	72	63			
F TRUST MANAGE TAX DOLLARS	67	69	67	71	64	74	63	65	83	69	67	73	69	73	72	61			
G GOV'T OPEN AND ACCOUNTABLE	62	61	66	55	52	65	68	74	76	56	71	75	55	70	61	72			

Table 8: Q5 STATEMENTS ABOUT THE CITY OF MILPITAS RANK MATRIX TABLE (TOTAL DISAGREE)

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
G GOV'T OPEN AND ACCOUNTABLE	26	19	32	24	28	16	61	24	13	80	20	58	47	35	42	15	33	23	22	91	21	77
F TRUST MANAGE TAX DOLLARS	25	18	23	20	30	14	70	20	9	75	17	65	51	34	47	13	28	24	24	34	22	47
D TRUST TO PLAN FOR FUTURE	23	17	16	17	30	7	73	26	4	54	16	61	60	38	36	9	28	21	27	39	27	38
A PROUD TO LIVE IN MILPITAS	12	10	5	8	16	6	34	10	3	56	6	44	25	16	29	6	15	11	10	18	13	15
B DIFF. CULTURES CELEBRATED	9	5	6	5	13	5	25	8	4	12	7	20	18	14	5	6	14	7	12	9	13	26
C PUBLIC INFRAST./TOP PRIORITY	5	3	6	4	6	3	13	4	5	12	5	6	8	7	4	3	4	6	4	0	3	8
E PUBLIC SAFETY/TOP PRIORITY	3	8	1	5	2	3	7	2	2	14	3	7	6	5	0	3	2	5	0	0	1	6

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
G GOV'T OPEN AND ACCOUNTABLE	26	2	77	21	62	36	21	9	86	23	76	21	20	40	30	26	23	32	0	26
F TRUST MANAGE TAX DOLLARS	25	9	66	19	64	33	22	14	86	22	69	18	21	40	23	34	22	32	0	25
D TRUST TO PLAN FOR FUTURE	23	4	79	12	80	32	17	30	27	30	39	19	21	19	31	37	22	17	23	0
A PROUD TO LIVE IN MILPITAS	12	4	42	7	42	15	10	11	25	13	24	13	14	8	11	13	10	17	11	13
B DIFF. CULTURES CELEBRATED	9	4	4	6	29	11	8	5	5	11	13	8	12	7	12	9	9	10	9	0
C PUBLIC INFRAST./TOP PRIORITY	5	4	33	4	14	7	4	4	0	6	9	6	6	1	0	10	6	4	5	0
E PUBLIC SAFETY/TOP PRIORITY	3	2	12	4	5	2	5	0	11	1	4	3	1	5	5	4	3	5	0	3

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY										LANGUAGE OF INTERVIEW	
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
G GOV'T OPEN AND ACCOUNTABLE	26	26	23	25	27	24	24	27	23	19	33	20	24	20	20	22	23	26	56	8	
F TRUST MANAGE TAX DOLLARS	25	32	23	28	21	19	34	24	17	21	24	21	33	20	26	24	23	26	30	14	
D TRUST TO PLAN FOR FUTURE	23	21	28	24	19	26	22	25	15	35	29	13	15	9	24	15	20	24	0	21	
A PROUD TO LIVE IN MILPITAS	12	13	10	12	10	11	12	13	8	16	6	10	13	13	12	11	10	13	3	0	
B DIFF. CULTURES CELEBRATED	9	11	8	9	8	10	9	9	7	10	19	9	0	2	10	6	9	10	0	0	
C PUBLIC INFRAST./TOP PRIORITY	5	5	4	5	5	4	5	3	2	5	9	1	4	0	3	2	5	5	0	0	
E PUBLIC SAFETY/TOP PRIORITY	3	1	4	2	5	3	2	7	2	4	2	3	2	4	5	3	4	3	0	9	

Table 8: Q5 STATEMENTS ABOUT THE CITY OF MILPITAS RANK MATRIX TABLE (TOTAL DISAGREE)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
G GOV'T OPEN AND ACCOUNTABLE	26	35	15	16	38	24	24	24	23	27	21	20	36	19	11	35	24	30	24
F TRUST MANAGE TAX DOLLARS	25	23	22	17	36	23	24	19	25	24	25	20	34	18	14	35	20	31	28
D TRUST TO PLAN FOR FUTURE	23	33	17	19	24	24	21	28	21	25	16	34	13	18	19	26	17	32	23
A PROUD TO LIVE IN MILPITAS	12	9	10	11	17	10	13	11	10	16	10	11	11	9	4	15	8	14	21
B DIFF. CULTURES CELEBRATED	9	10	11	5	13	10	8	12	9	9	7	23	4	7	14	7	5	13	13
C PUBLIC INFRAST./TOP PRIORITY	5	11	4	4	1	7	3	7	4	2	3	4	4	8	4	2	4	7	3
E PUBLIC SAFETY/TOP PRIORITY	3	1	3	5	5	2	5	3	2	7	2	6	4	1	4	4	5	3	0

	QD GENDER							QB AGE				GENDER BY AGE				
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
G GOV'T OPEN AND ACCOUNTABLE	26	26	24	28	35	26	25	23	4	30	21	15	30	20	25	22
F TRUST MANAGE TAX DOLLARS	25	22	26	22	31	19	28	29	4	25	24	19	21	22	25	27
D TRUST TO PLAN FOR FUTURE	23	27	20	21	18	19	34	17	19	19	27	18	23	31	17	23
A PROUD TO LIVE IN MILPITAS	12	13	11	12	17	11	10	9	7	14	9	8	16	9	11	10
B DIFF. CULTURES CELEBRATED	9	10	8	11	7	5	13	10	2	8	11	6	6	16	11	6
C PUBLIC INFRAST./TOP PRIORITY	5	4	4	10	1	5	7	0	5	5	5	2	1	9	7	2
E PUBLIC SAFETY/TOP PRIORITY	3	5	2	2	9	1	1	5	0	4	2	3	8	2	1	2

Table 9: Q6 WORDS/PHRASES TO DESCRIBE MILPITAS RANK MATRIX TABLE (VERY WELL)

	QA ON CELL PHONE			DATA CLLECTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	104	73	173	173	205	62	80	99	22	291	62	73	148	44	174	120	242	63	7	96	20
D ACCEPTING	45	51	57	54	37	53	29	39	65	34	50	22	41	43	40	47	47	44	53	17	51	20
A DIVERSE	45	51	46	49	41	45	40	49	56	38	48	32	46	45	58	44	48	44	53	31	51	30
H GREAT LOCATION	43	44	41	43	44	48	37	37	66	51	48	25	55	48	32	43	44	44	63	77	50	22
C GOOD PLACE TO LIVE, PLAY	41	52	58	55	28	49	27	33	74	32	46	16	31	44	37	40	44	40	48	37	46	28
B SAFE	35	39	47	42	27	40	22	30	55	35	38	17	25	34	40	34	39	33	40	55	37	47
E GROWING	31	39	29	35	27	38	13	27	41	22	34	18	39	40	14	28	35	29	38	70	36	38
F UP AND COMING	16	25	14	20	12	24	5	6	38	20	19	5	15	21	5	16	22	14	33	42	26	10
G AFFORDABLE	7	8	14	10	3	7	3	7	15	11	7	5	0	3	4	10	4	8	5	0	5	1

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	51	118	220	59	9	95	26	113	90	72	47	43	245	83	346	347
D ACCEPTING	45	58	39	51	24	53	42	58	60	54	50	48	47	52	33	36	43	50	45	0
A DIVERSE	45	53	44	49	27	50	44	52	51	51	48	50	41	51	43	33	40	55	45	0
H GREAT LOCATION	43	64	56	43	36	51	41	62	41	52	49	39	38	50	51	43	47	35	0	43
C GOOD PLACE TO LIVE, PLAY	41	67	0	48	14	45	41	59	10	49	30	40	42	46	34	42	41	45	41	0
B SAFE	35	53	20	38	13	38	34	47	17	41	25	31	38	38	24	38	33	42	35	0
E GROWING	31	44	25	32	29	34	30	28	12	35	34	35	23	35	32	24	32	30	0	31
F UP AND COMING	16	33	13	19	9	23	14	34	0	26	14	18	11	20	18	11	17	15	0	16
G AFFORDABLE	7	14	2	7	2	7	7	14	14	7	8	5	13	3	7	3	8	5	0	7

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	347	95	83	178	157	86	94	77	78	49	45	49	42	48	49	194	277	330	10	13
D ACCEPTING	45	51	35	44	45	41	46	55	35	37	43	47	69	44	33	46	47	46	18	53
A DIVERSE	45	46	39	43	48	43	43	59	41	63	33	41	57	49	37	45	44	45	32	53
H GREAT LOCATION	43	51	43	47	40	52	44	43	41	47	37	32	38	67	32	44	45	43	64	36
C GOOD PLACE TO LIVE, PLAY	41	41	33	38	46	39	36	44	46	45	39	44	43	42	36	41	42	41	48	41
B SAFE	35	33	26	30	41	29	30	42	36	37	45	36	25	29	32	30	35	34	48	34
E GROWING	31	37	24	31	32	35	27	30	35	33	30	21	30	33	20	27	30	31	28	35
F UP AND COMING	16	20	17	19	15	25	14	14	17	12	22	15	9	27	14	17	18	16	13	30
G AFFORDABLE	7	5	10	7	6	7	8	4	8	6	7	12	0	11	3	8	7	7	0	7

Table 9: Q6 WORDS/PHRASES TO DESCRIBE MILPITAS RANK MATRIX TABLE (VERY WELL)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	347	77	97	101	62	174	163	82	91	89	82	39	66	80	37	81	173	134	42
D ACCEPTING	45	47	50	47	36	49	43	55	42	42	43	54	58	31	40	46	54	35	43
A DIVERSE	45	43	48	51	41	46	47	58	39	44	51	38	47	38	43	60	49	40	46
H GREAT LOCATION	43	33	42	42	62	38	50	42	36	52	48	31	28	35	64	57	43	40	57
C GOOD PLACE TO LIVE, PLAY	41	50	45	43	30	47	38	52	42	34	44	63	53	33	46	38	55	28	30
B SAFE	35	47	34	37	26	39	33	46	31	27	40	61	37	24	40	30	42	27	27
E GROWING	31	33	34	27	32	33	29	36	31	28	30	29	27	26	32	34	35	27	26
F UP AND COMING	16	7	20	14	28	14	19	19	10	19	20	22	16	13	8	17	20	11	18
G AFFORDABLE	7	5	4	10	9	4	9	1	7	9	9	9	6	12	7	3	10	3	4

	QD GENDER			QB AGE						GENDER BY AGE						
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	76
D ACCEPTING	45	48	41	56	39	46	49	33	35	47	43	34	52	41	39	44
A DIVERSE	45	50	43	51	43	52	51	23	24	48	40	24	56	42	44	38
H GREAT LOCATION	43	47	42	35	41	62	39	44	50	45	42	46	51	40	40	44
C GOOD PLACE TO LIVE, PLAY	41	41	40	53	31	36	45	42	35	40	42	39	39	45	40	40
B SAFE	35	35	33	49	38	16	37	28	31	36	33	29	35	36	36	32
E GROWING	31	32	30	30	25	40	31	20	39	31	30	28	31	32	31	27
F UP AND COMING	16	19	15	10	18	29	15	14	15	18	15	14	20	19	18	11
G AFFORDABLE	7	5	8	3	3	6	13	2	14	4	10	7	5	6	4	14

Table 10: Q6 WORDS/PHRASES TO DESCRIBE MILPITAS RANK MATRIX TABLE (TOTAL WELL)

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	104	73	173	173	205	62	80	99	22	291	62	73	148	44	174	120	242	63	7	96	20
D ACCEPTING	91	92	97	94	89	98	68	92	99	64	96	69	79	88	88	95	88	93	90	80	90	68
H GREAT LOCATION	88	87	93	90	87	90	85	85	92	81	92	74	89	92	64	92	87	89	90	100	88	100
A DIVERSE	88	93	88	91	85	93	73	86	94	66	91	73	81	87	90	89	85	89	86	100	85	87
C GOOD PLACE TO LIVE, PLAY	87	91	93	92	83	96	59	88	99	49	94	51	69	82	82	93	87	87	90	78	90	72
B SAFE	86	87	89	88	84	92	56	94	95	45	91	57	75	84	79	88	81	88	83	66	83	65
E GROWING	82	88	82	85	78	89	59	79	92	64	86	63	65	80	54	90	79	84	80	100	78	97
F UP AND COMING	67	75	64	70	63	79	47	51	80	49	72	40	47	65	43	74	63	70	58	66	64	63
G AFFORDABLE	45	49	51	50	40	45	28	56	55	29	47	35	18	33	38	56	39	49	38	0	44	7

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	51	118	220	59	9	95	26	113	90	72	47	43	245	83	346	347
D ACCEPTING	91	98	84	97	63	91	92	97	83	92	86	93	86	97	86	94	93	86	91	0
H GREAT LOCATION	88	92	82	90	79	88	90	98	81	90	79	83	89	94	90	91	92	82	0	88
A DIVERSE	88	93	98	91	73	84	90	95	64	86	76	83	87	96	76	97	88	84	88	0
C GOOD PLACE TO LIVE, PLAY	87	100	87	93	57	87	89	91	94	86	87	84	86	89	94	88	89	86	87	0
B SAFE	86	95	78	92	61	88	86	89	85	87	92	88	84	91	88	77	86	84	86	0
E GROWING	82	94	52	86	65	71	87	78	34	76	56	79	88	79	82	78	84	80	0	82
F UP AND COMING	67	84	41	72	39	61	71	81	26	69	36	70	70	64	62	55	69	64	0	67
G AFFORDABLE	45	63	17	49	27	45	45	53	24	51	28	48	59	35	37	29	52	26	0	45

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY										LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	347	95	83	178	157	86	94	77	78	49	45	49	42	48	49	194	277	330	10	13		
D ACCEPTING	91	91	92	91	93	90	92	94	93	84	97	95	100	100	80	93	94	91	100	100		
H GREAT LOCATION	88	87	92	90	86	90	91	82	91	88	97	73	82	98	90	86	89	88	95	92		
A DIVERSE	88	88	88	88	89	89	86	93	91	91	87	97	100	92	74	90	88	87	100	100		
C GOOD PLACE TO LIVE, PLAY	87	87	89	88	88	86	90	82	91	83	100	87	82	93	84	86	89	87	100	84		
B SAFE	86	89	80	85	90	84	87	85	93	83	97	86	95	86	82	85	88	86	82	79		
E GROWING	82	77	79	78	85	81	76	91	81	82	87	77	72	87	88	81	83	81	100	92		
F UP AND COMING	67	65	67	66	68	71	64	67	72	62	78	53	57	77	78	67	70	65	87	81		
G AFFORDABLE	45	48	50	49	41	52	47	32	51	46	42	59	41	41	41	47	46	45	20	44		

Table 10: Q6 WORDS/PHRASES TO DESCRIBE MILPITAS RANK MATRIX TABLE (TOTAL WELL)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	347	77	97	101	62	174	163	82	91	89	82	39	66	80	37	81	173	134	42
D ACCEPTING	91	89	91	95	90	90	93	87	92	94	93	88	92	91	93	96	94	88	90
H GREAT LOCATION	88	91	91	87	83	91	85	88	94	83	87	78	94	92	98	83	90	86	90
A DIVERSE	88	78	91	93	88	85	91	89	86	91	91	83	90	93	86	93	91	85	84
C GOOD PLACE TO LIVE, PLAY	87	87	89	89	86	88	88	85	90	86	91	82	96	89	89	88	92	84	81
B SAFE	86	85	89	95	80	87	89	84	90	84	96	90	88	89	76	89	88	87	75
E GROWING	82	94	86	78	73	89	76	95	86	77	74	78	86	90	73	74	85	75	86
F UP AND COMING	67	73	71	61	63	72	62	75	72	62	62	64	72	76	59	57	70	61	68
G AFFORDABLE	45	53	42	45	43	47	44	42	51	40	49	48	48	57	44	35	50	33	61

	QD GENDER			QB AGE								GENDER BY AGE				
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	76
D ACCEPTING	91	91	92	95	89	95	90	90	93	93	91	92	93	88	93	93
H GREAT LOCATION	88	86	91	80	86	91	91	94	92	85	92	93	86	85	86	98
A DIVERSE	88	90	89	88	78	95	86	92	98	86	90	95	91	88	87	91
C GOOD PLACE TO LIVE, PLAY	87	84	89	85	89	83	88	93	90	86	89	91	82	89	89	90
B SAFE	86	83	88	93	87	89	84	91	66	90	83	81	84	83	95	83
E GROWING	82	86	79	74	83	81	85	79	93	79	85	84	89	82	73	87
F UP AND COMING	67	68	67	67	72	69	62	67	71	69	64	68	72	64	70	64
G AFFORDABLE	45	40	49	44	38	46	55	38	58	42	51	46	36	49	48	53

Table 11: Q6 WORDS/PHRASES TO DESCRIBE MILPITAS RANK MATRIX TABLE (TOTAL NOT WELL)

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	104	73	173	173	205	62	80	99	22	291	62	73	148	44	174	120	242	63	7	96	20
G AFFORDABLE	51	49	45	47	56	53	68	35	36	71	50	62	80	65	59	38	56	48	59	100	51	92
F UP AND COMING	24	19	21	20	28	14	49	29	10	51	17	54	40	26	53	15	27	22	29	34	23	35
E GROWING	14	9	14	11	17	8	28	16	5	36	10	32	21	14	44	6	15	13	10	0	15	3
B SAFE	13	11	11	11	15	8	41	6	5	55	8	43	25	16	21	10	18	11	15	34	16	35
C GOOD PLACE TO LIVE, PLAY	12	8	6	7	17	4	37	12	1	45	6	45	28	17	17	7	11	12	9	22	8	28
H GREAT LOCATION	10	11	4	8	13	8	15	12	5	19	7	26	11	8	36	6	13	10	10	0	12	0
A DIVERSE	10	7	10	8	11	6	26	5	6	30	7	23	16	12	10	7	13	8	12	0	13	13
D ACCEPTING	6	5	2	4	8	1	25	5	0	36	2	27	18	11	12	2	10	5	7	20	7	32

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	51	118	220	59	9	95	26	113	90	72	47	43	245	83	346	347
G AFFORDABLE	51	33	83	47	73	53	51	42	76	47	72	50	38	60	61	58	44	74	0	51
F UP AND COMING	24	8	59	19	49	32	20	18	72	23	57	23	17	28	29	29	22	26	0	24
E GROWING	14	3	41	10	33	24	10	22	41	21	31	20	9	12	11	14	12	19	0	14
B SAFE	13	4	22	7	39	12	13	11	15	13	8	12	14	9	12	22	14	13	13	0
C GOOD PLACE TO LIVE, PLAY	12	0	13	6	43	13	10	9	6	14	13	14	13	10	6	12	10	13	12	0
H GREAT LOCATION	10	5	18	9	21	12	8	2	19	10	21	16	10	6	6	9	7	18	0	10
A DIVERSE	10	6	2	7	26	14	7	5	36	12	24	16	11	2	10	1	9	14	10	0
D ACCEPTING	6	0	16	1	34	8	5	2	17	7	12	5	9	2	10	4	5	9	6	0

	Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY										LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	86	94	77	78	49	45	49	42	48	49	194	277	330	10	13	
G AFFORDABLE	51	49	49	49	54	45	52	64	43	52	55	33	54	59	54	49	50	51	77	48	
F UP AND COMING	24	26	25	26	22	18	30	22	20	28	16	27	30	17	11	21	20	25	10	6	
E GROWING	14	18	17	18	10	13	20	5	13	16	13	7	25	13	6	12	12	15	0	0	
B SAFE	13	11	19	15	9	16	13	13	5	16	3	14	5	14	15	14	11	13	18	21	
C GOOD PLACE TO LIVE, PLAY	12	13	11	12	11	14	10	14	8	17	0	9	18	7	16	13	11	12	0	0	
H GREAT LOCATION	10	10	7	9	13	7	8	16	9	11	3	23	16	2	8	12	10	11	5	0	
A DIVERSE	10	12	5	9	8	9	9	4	6	8	13	2	0	8	14	6	9	10	0	0	
D ACCEPTING	6	8	6	7	3	7	7	4	2	12	3	4	0	0	13	5	4	6	0	0	

Table 11: Q6 WORDS/PHRASES TO DESCRIBE MILPITAS RANK MATRIX TABLE (TOTAL NOT WELL)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	347	77	97	101	62	174	163	82	91	89	82	39	66	80	37	81	173	134	42
G AFFORDABLE	51	43	55	50	56	50	52	53	48	56	48	47	48	39	56	64	47	62	36
F UP AND COMING	24	20	17	26	30	18	27	14	21	25	30	23	18	17	30	36	20	31	17
E GROWING	14	6	12	15	19	9	17	4	13	13	20	11	13	7	22	22	11	20	7
B SAFE	13	13	11	4	18	12	10	16	9	14	4	10	9	10	24	11	11	12	25
C GOOD PLACE TO LIVE, PLAY	12	13	10	10	14	11	12	15	9	14	9	14	4	11	11	12	7	16	19
H GREAT LOCATION	10	9	8	10	17	8	13	11	6	13	12	22	6	4	2	17	8	14	10
A DIVERSE	10	17	7	5	9	11	7	10	8	7	7	12	6	7	14	7	8	10	16
D ACCEPTING	6	9	7	4	5	8	4	12	5	2	6	8	3	8	7	2	4	8	9

	QD GENDER				QB AGE				GENDER BY AGE							
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	76
G AFFORDABLE	51	55	48	48	62	52	42	59	34	55	45	48	61	44	49	45
F UP AND COMING	24	20	25	21	28	23	26	25	7	24	22	18	18	20	26	24
E GROWING	14	9	17	17	17	11	10	16	7	15	11	12	5	13	22	9
B SAFE	13	16	11	7	13	11	16	8	30	10	16	17	16	15	5	17
C GOOD PLACE TO LIVE, PLAY	12	14	10	15	11	15	11	7	10	13	10	9	17	11	11	9
H GREAT LOCATION	10	12	9	18	14	7	6	6	8	13	6	7	12	12	13	2
A DIVERSE	10	8	7	12	21	3	8	3	0	13	5	2	8	8	11	3
D ACCEPTING	6	6	5	5	10	2	8	4	2	6	6	3	6	7	6	5

Table 12: Q11 SAFETY IN MILPITAS RANK MATRIX TABLE (VERY SAFE)

	QA ON CELL PHONE		DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION				
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
D IN YOUR NEIGHBORHOOD	44	50	51	50	37	49	29	41	66	24	48	26	50	49	41	40	44	44	56	38	47	36
E IN THE CITY PARK	39	47	35	42	35	47	20	31	60	22	43	20	36	38	38	40	44	36	57	49	48	27
B WALKING IN MILPITAS	34	40	40	40	27	40	18	29	55	15	37	16	32	33	30	35	37	32	44	38	39	34
F SHOPPING IN MILPITAS	32	41	38	40	24	38	16	27	54	17	36	12	25	26	31	37	36	30	40	28	33	52
C DRIVING IN MILPITAS	31	34	34	34	28	36	19	29	50	26	33	20	29	29	30	33	30	32	38	42	32	18
A BICYCLING IN MILPITAS	21	30	24	28	15	26	13	15	33	12	23	11	13	21	14	23	20	22	21	42	19	28
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
D IN YOUR NEIGHBORHOOD	44	67	24	49	20	47	43	64	17	52	30	45	39	52	35	47	41	49	44	44		
E IN THE CITY PARK	39	66	17	43	14	44	36	58	27	47	34	40	31	45	36	42	36	44	41	36		
B WALKING IN MILPITAS	34	61	5	39	9	34	33	47	0	39	16	33	30	39	26	39	31	36	34	33		
F SHOPPING IN MILPITAS	32	58	16	36	12	28	35	37	11	30	19	30	29	38	30	31	31	35	31	33		
C DRIVING IN MILPITAS	31	56	19	35	11	33	31	48	17	38	16	28	26	42	29	34	33	26	31	31		
A BICYCLING IN MILPITAS	21	41	9	25	5	22	21	32	19	24	15	24	25	22	12	13	21	22	23	19		
	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21		
D IN YOUR NEIGHBORHOOD	44	44	45	45	46	49	41	49	43	49	57	35	51	41	33	41	45	43	76	44		
E IN THE CITY PARK	39	37	39	38	40	44	33	45	35	46	42	34	43	42	29	36	39	38	56	37		
B WALKING IN MILPITAS	34	35	34	35	34	36	35	41	26	38	48	21	47	22	32	30	35	32	74	39		
F SHOPPING IN MILPITAS	32	30	32	31	34	35	28	39	28	34	34	21	28	34	30	29	32	32	18	43		
C DRIVING IN MILPITAS	31	37	30	34	29	36	33	30	27	38	39	26	31	33	28	30	31	31	48	31		
A BICYCLING IN MILPITAS	21	27	15	21	21	25	18	22	19	18	32	9	24	20	19	18	22	21	30	22		

Table 12: Q11 SAFETY IN MILPITAS RANK MATRIX TABLE (VERY SAFE)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81	
D IN YOUR NEIGHBORHOOD	44	46	51	43	39	49	41	55	43	40	43	61	44	40	46	44	50	38	33	
E IN THE CITY PARK	39	34	42	41	38	38	40	44	33	41	38	51	37	30	45	40	42	33	43	
B WALKING IN MILPITAS	34	36	36	36	28	36	33	42	31	34	32	46	42	28	35	30	40	27	28	
F SHOPPING IN MILPITAS	32	38	34	33	24	36	29	46	26	27	31	39	36	30	44	26	40	24	22	
C DRIVING IN MILPITAS	31	27	34	33	31	31	32	31	30	34	30	26	34	28	42	30	34	29	24	
A BICYCLING IN MILPITAS	21	27	22	21	16	24	19	26	21	20	17	28	31	21	15	16	28	14	17	
	QD GENDER							QB AGE					GENDER BY AGE							
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+				
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151				
D IN YOUR NEIGHBORHOOD	44	47	41	52	42	41	38	48	51	45	43	49	51	43	40	42				
E IN THE CITY PARK	39	43	34	45	38	33	33	46	42	39	38	44	44	40	32	36				
B WALKING IN MILPITAS	34	37	31	41	34	28	28	37	44	35	33	40	38	37	31	30				
F SHOPPING IN MILPITAS	32	36	28	35	33	27	25	46	32	32	31	40	37	34	27	29				
C DRIVING IN MILPITAS	31	33	29	40	23	30	26	41	37	31	31	39	30	35	31	28				
A BICYCLING IN MILPITAS	21	23	19	33	20	18	18	24	9	24	18	18	21	24	24	13				

Table 13: Q11 SAFETY IN MILPITAS RANK MATRIX TABLE (TOTAL SAFE)

	QA ON CELL PHONE		DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION				
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
D IN YOUR NEIGHBORHOOD	85	88	87	88	82	90	69	84	95	56	88	67	78	81	76	89	82	86	86	73	85	78
E IN THE CITY PARK	82	84	81	83	81	88	61	81	92	55	86	62	73	78	72	87	80	83	84	73	84	67
C DRIVING IN MILPITAS	79	81	81	81	77	86	58	79	87	50	83	63	59	71	72	88	75	82	82	62	81	53
B WALKING IN MILPITAS	78	84	79	82	75	86	57	75	89	45	83	56	73	76	60	84	77	80	83	55	80	66
F SHOPPING IN MILPITAS	77	85	87	86	67	85	58	70	86	56	82	53	68	70	60	86	77	77	79	88	77	81
A BICYCLING IN MILPITAS	56	65	69	66	45	64	37	51	68	36	60	36	43	51	40	63	46	61	46	66	45	55

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
D IN YOUR NEIGHBORHOOD	85	95	68	89	64	82	86	90	65	85	71	81	84	89	92	79	86	81	84	85
E IN THE CITY PARK	82	93	67	87	53	80	83	87	79	83	68	84	83	81	85	72	82	80	82	82
C DRIVING IN MILPITAS	79	90	61	84	54	73	82	82	78	75	64	79	82	75	84	78	82	77	80	78
B WALKING IN MILPITAS	78	94	40	86	43	77	81	85	74	78	71	74	83	81	80	74	80	74	81	76
F SHOPPING IN MILPITAS	77	87	60	83	48	71	81	82	56	72	67	73	81	77	76	80	78	78	77	76
A BICYCLING IN MILPITAS	56	69	34	62	27	48	61	59	44	50	42	52	69	54	54	43	59	54	58	54

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY										LANGUAGE OF INTERVIEW	
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
D IN YOUR NEIGHBORHOOD	85	83	83	83	89	82	84	92	86	84	85	89	87	86	85	86	86	84	95	96	
E IN THE CITY PARK	82	80	77	79	87	81	77	86	88	77	83	89	88	90	75	84	84	81	97	89	
C DRIVING IN MILPITAS	79	77	79	78	83	77	79	77	88	70	86	89	76	90	77	83	82	78	98	92	
B WALKING IN MILPITAS	78	72	78	75	84	75	76	80	89	75	86	72	86	81	79	79	80	78	100	87	
F SHOPPING IN MILPITAS	77	67	79	73	84	72	74	88	82	76	84	75	78	78	75	77	79	76	87	92	
A BICYCLING IN MILPITAS	56	60	50	55	59	61	51	54	62	43	70	49	53	60	62	56	59	54	85	80	

Table 13: Q11 SAFETY IN MILPITAS RANK MATRIX TABLE (TOTAL SAFE)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81	
D IN YOUR NEIGHBORHOOD	85	87	86	88	82	86	85	88	86	84	87	90	83	91	81	82	88	83	77	
E IN THE CITY PARK	82	81	85	82	83	83	83	82	84	82	84	84	84	87	79	78	83	81	79	
C DRIVING IN MILPITAS	79	72	81	83	80	77	82	72	81	80	84	77	81	84	88	76	81	79	71	
B WALKING IN MILPITAS	78	81	77	82	77	78	80	75	82	77	84	83	78	86	73	74	82	78	64	
F SHOPPING IN MILPITAS	77	85	79	75	69	81	73	86	78	72	75	84	82	85	72	69	86	68	65	
A BICYCLING IN MILPITAS	56	61	58	61	44	59	55	57	61	55	54	50	60	72	65	47	66	49	33	
	QD GENDER							QB AGE					GENDER BY AGE							
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+				
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151				
D IN YOUR NEIGHBORHOOD	85	86	85	86	81	91	84	90	74	86	84	84	89	83	85	85				
E IN THE CITY PARK	82	82	82	85	83	83	80	84	68	84	79	77	83	79	84	78				
C DRIVING IN MILPITAS	79	76	82	79	74	83	78	85	83	78	80	84	76	76	80	84				
B WALKING IN MILPITAS	78	76	81	83	73	84	76	84	71	79	77	79	76	77	84	78				
F SHOPPING IN MILPITAS	77	78	77	83	71	74	75	84	85	76	79	84	80	76	74	81				
A BICYCLING IN MILPITAS	56	56	56	62	49	62	60	56	38	57	55	48	52	62	62	49				

Table 14: Q11 SAFETY IN MILPITAS RANK MATRIX TABLE (TOTAL UNSAFE)

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION				
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33	
A BICYCLING IN MILPITAS	14	15	10	13	16	12	24	13	9	46	11	31	25	20	21	8	20	11	23	22	22	15	
B WALKING IN MILPITAS	12	11	11	11	14	7	34	8	6	48	8	34	21	14	28	7	15	10	11	33	12	25	
F SHOPPING IN MILPITAS	11	9	3	7	15	8	27	8	7	39	7	31	16	14	27	6	12	10	12	0	12	6	
C DRIVING IN MILPITAS	10	11	7	9	11	6	28	7	5	41	7	26	30	16	16	4	10	10	9	30	9	14	
E IN THE CITY PARK	7	4	4	4	10	3	23	3	1	33	4	23	13	9	12	4	7	6	7	14	7	11	
D IN YOUR NEIGHBORHOOD	6	4	5	5	8	4	19	4	0	29	4	19	11	9	11	4	8	5	7	19	7	15	
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT				
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B			
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347			
A BICYCLING IN MILPITAS	14	10	36	11	36	20	11	14	28	20	19	17	9	19	9	16	13	14	13	16			
B WALKING IN MILPITAS	12	3	42	6	40	14	10	10	25	11	24	14	10	11	10	17	9	19	11	13			
F SHOPPING IN MILPITAS	11	5	20	7	33	14	9	8	32	12	20	14	8	11	8	13	10	12	11	11			
C DRIVING IN MILPITAS	10	4	32	6	31	15	8	10	19	13	22	11	8	11	7	12	8	11	11	9			
E IN THE CITY PARK	7	1	22	1	32	9	5	6	15	7	16	4	7	6	4	18	7	5	8	6			
D IN YOUR NEIGHBORHOOD	6	0	25	4	21	10	4	6	27	9	15	8	7	6	1	10	6	7	7	6			
	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY										LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS			
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21			
A BICYCLING IN MILPITAS	14	13	13	13	16	15	10	20	14	18	13	16	14	16	9	14	13	15	8	3			
B WALKING IN MILPITAS	12	16	12	14	8	12	15	11	6	13	8	12	10	11	11	12	11	13	0	6			
F SHOPPING IN MILPITAS	11	14	11	13	8	12	12	8	8	13	5	11	14	6	12	10	9	12	8	0			
C DRIVING IN MILPITAS	10	10	11	10	9	10	10	12	6	17	5	3	10	6	8	7	8	11	0	0			
E IN THE CITY PARK	7	8	12	10	2	7	11	3	1	8	6	2	2	3	8	5	5	7	0	0			
D IN YOUR NEIGHBORHOOD	6	4	7	6	5	5	5	5	6	6	8	5	2	5	3	4	5	7	0	0			

Table 14: Q11 SAFETY IN MILPITAS RANK MATRIX TABLE (TOTAL UNSAFE)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81	
A BICYCLING IN MILPITAS	14	14	13	13	21	13	16	18	9	16	15	30	8	11	3	20	13	15	17	
B WALKING IN MILPITAS	12	14	11	8	11	12	9	13	12	11	7	11	11	9	16	12	11	12	18	
F SHOPPING IN MILPITAS	11	10	8	9	16	9	12	9	10	13	11	8	9	7	11	13	7	15	15	
C DRIVING IN MILPITAS	10	15	11	5	8	13	6	15	11	7	5	12	9	7	7	10	9	11	10	
E IN THE CITY PARK	7	5	6	4	7	5	5	7	5	5	5	5	1	4	15	7	4	10	9	
D IN YOUR NEIGHBORHOOD	6	5	6	5	6	6	5	4	7	7	3	7	8	2	5	5	5	7	14	
	QD GENDER							QB AGE					GENDER BY AGE							
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+				
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151				
A BICYCLING IN MILPITAS	14	17	12	18	22	14	11	7	5	18	9	6	23	10	14	9				
B WALKING IN MILPITAS	12	12	12	12	15	8	13	3	17	12	11	9	13	10	10	13				
F SHOPPING IN MILPITAS	11	11	11	11	13	11	10	4	10	12	9	7	12	9	12	8				
C DRIVING IN MILPITAS	10	11	9	11	12	7	12	5	7	10	9	6	12	10	9	9				
E IN THE CITY PARK	7	6	7	4	6	6	8	4	17	5	9	9	5	6	4	11				
D IN YOUR NEIGHBORHOOD	6	6	6	8	9	2	6	1	9	6	6	5	5	7	6	4				

Table 15: Q13 SPECIFIC CITY SERVICES PROVIDED TO MILPITAS RESIDENTS RANK MATRIX TABLE (EXTREMELY IMPORTANT)

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
	347	104	73	173	173	205	62	80	99	22	291	62	73	148	44	174	120	242	63	7	96	20
Column n-Size	347	104	73	173	173	205	62	80	99	22	291	62	73	148	44	174	120	242	63	7	96	20
W EMERGENCY 911/FIRE RESP.	51	33	35	34	67	51	53	48	54	42	50	55	63	55	61	45	44	54	59	58	49	27
C POLICE SERVICES	48	34	45	38	58	47	67	38	53	65	46	62	59	57	58	40	48	48	54	66	47	51
P SEWER/WASTEWATER SYSTEM	47	35	31	33	60	43	55	50	48	32	45	58	63	56	59	36	49	46	57	85	53	34
H PUBLIC FACILITIES/INFRAST.	43	38	38	38	48	45	51	32	52	59	41	51	54	50	60	35	46	42	47	66	45	53
G STREETS AND ROADS	43	38	38	38	47	42	46	41	42	54	42	45	51	46	43	40	47	41	47	29	49	35
D EMERGENCIES/NAT DISASTERS	40	41	44	42	38	41	42	38	47	52	40	40	54	47	18	38	39	41	45	12	43	10
M BLIGHT AND ILLEGAL DUMPING	38	29	24	27	50	32	57	41	33	57	35	57	55	49	29	31	39	38	35	63	40	34
B PUBLIC PARKS	37	22	44	31	44	39	34	36	43	54	36	41	46	39	38	36	36	38	36	66	33	58
N TRAFFIC LAWS	37	40	16	30	44	40	29	36	40	32	37	40	56	45	46	28	41	35	53	85	45	25
E PROGRAMS TO HELP SENIORS	37	27	37	31	43	40	28	35	42	33	38	30	37	38	28	37	41	35	41	37	42	31
K AFFORDABLE HOUSING	35	36	32	34	36	38	25	34	37	31	37	25	30	37	33	33	34	35	31	37	35	28
V SUSTAINABLE LIVING	35	35	28	32	37	38	30	30	34	25	35	37	41	36	48	30	39	33	47	36	39	47
L HOMELESS SERVICES	35	37	37	37	32	35	31	36	42	42	35	33	37	35	36	35	34	35	30	49	30	52
S COMMUNITY INFORMED	33	34	20	28	38	32	38	32	38	37	31	43	28	36	42	28	37	32	37	34	40	25
O AFTERSCHOOL PROGRAMS	33	25	28	26	40	32	38	32	35	23	34	30	40	37	33	30	34	34	42	9	35	32
R NEW EMPLOYERS AND JOBS	32	29	31	30	33	29	25	42	34	13	31	34	35	40	40	22	35	30	34	15	33	53
A RECREATION OPPORTUNITIES	30	18	34	25	35	35	18	26	39	14	31	23	30	27	25	33	30	30	29	17	31	20
J NEW BUSINESSES/COMPANIES	28	22	31	26	30	28	26	27	33	48	27	32	32	24	38	29	25	29	30	37	26	20
X RENT RELIEF	27	32	18	26	28	30	24	23	28	10	29	20	39	28	37	24	36	23	41	36	38	32
U PERMITS AND LICENSES	27	23	27	24	29	26	25	30	32	2	27	26	27	35	39	17	23	29	30	15	23	29
F BICYCLE LANES AND PATHS	24	21	31	25	22	28	16	20	28	32	25	19	30	30	26	18	28	22	26	55	25	44
T DIVERSITY/CULTURE INCLUSION	23	24	22	23	23	24	22	22	32	0	24	19	16	26	24	20	26	22	24	0	25	34
Q DIVERSE RANGE OF ARTS	21	18	15	17	25	24	18	16	33	5	22	16	18	24	26	17	24	19	31	27	29	9
I GOVERNMENT OPPORTUNITIES	16	14	17	15	18	17	14	17	21	24	17	14	19	19	14	14	19	15	15	29	18	26

Table 15: Q13 SPECIFIC CITY SERVICES PROVIDED TO MILPITAS RESIDENTS RANK MATRIX TABLE (EXTREMELY IMPORTANT)

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	51	118	220	59	9	95	26	113	90	72	47	43	245	83	346	347
W EMERGENCY 911/FIRE RESP.	51	52	47	50	55	64	42	71	50	67	54	45	45	62	52	58	52	46	0	51
C POLICE SERVICES	48	62	42	46	60	52	46	57	39	55	41	41	41	50	56	75	54	36	48	0
P SEWER/WASTEWATER SYSTEM	47	60	48	47	43	56	41	52	42	59	46	44	42	47	58	50	49	41	0	47
H PUBLIC FACILITIES/INFRAST.	43	57	62	41	56	53	38	53	39	53	49	41	41	50	39	42	45	40	43	0
G STREETS AND ROADS	43	45	64	38	61	44	42	42	63	44	42	36	35	50	48	56	45	37	43	0
D EMERGENCIES/NAT DISASTERS	40	61	26	41	43	43	40	42	38	45	34	31	55	42	33	36	38	44	40	0
M BLIGHT AND ILLEGAL DUMPING	38	37	39	33	64	43	36	41	82	39	58	37	33	42	42	44	39	30	38	0
B PUBLIC PARKS	37	43	44	35	47	46	32	45	56	47	43	38	21	43	51	47	41	25	37	0
N TRAFFIC LAWS	37	47	37	37	40	47	32	52	20	50	39	43	19	43	44	41	39	38	0	37
E PROGRAMS TO HELP SENIORS	37	48	26	38	29	46	33	39	50	50	29	33	24	44	51	49	36	41	37	0
K AFFORDABLE HOUSING	35	49	0	37	28	33	37	38	0	37	16	27	39	47	39	23	28	61	35	0
V SUSTAINABLE LIVING	35	41	18	36	30	41	31	53	5	47	21	39	20	37	43	43	33	41	0	35
L HOMELESS SERVICES	35	50	25	35	34	35	35	38	36	36	29	29	39	35	29	44	37	34	35	0
S COMMUNITY INFORMED	33	53	20	35	24	47	26	55	34	51	35	37	24	30	45	33	34	32	0	33
O AFTERSCHOOL PROGRAMS	33	48	19	35	21	39	31	43	53	42	28	37	31	29	33	35	35	33	0	33
R NEW EMPLOYERS AND JOBS	32	40	5	35	13	37	30	38	22	43	20	35	26	37	26	26	30	38	0	32
A RECREATION OPPORTUNITIES	30	42	27	29	27	32	29	28	15	35	18	30	22	35	25	41	30	27	30	0
J NEW BUSINESSES/COMPANIES	28	30	13	25	41	31	27	27	14	34	23	29	29	24	24	31	29	23	28	0
X RENT RELIEF	27	32	26	28	20	28	25	34	0	32	17	32	17	36	28	16	21	45	0	27
U PERMITS AND LICENSES	27	36	30	28	21	30	25	48	7	36	10	26	30	27	22	26	28	26	0	27
F BICYCLE LANES AND PATHS	24	27	23	22	27	27	22	33	3	30	14	20	16	28	24	41	24	21	24	0
T DIVERSITY/CULTURE INCLUSION	23	43	9	25	10	27	23	43	5	33	10	27	22	22	18	21	24	22	0	23
Q DIVERSE RANGE OF ARTS	21	36	10	22	13	31	15	44	17	36	16	25	16	16	29	17	20	24	0	21
I GOVERNMENT OPPORTUNITIES	16	24	25	16	18	21	14	18	12	21	21	16	19	16	11	17	15	15	16	0

Table 15: Q13 SPECIFIC CITY SERVICES PROVIDED TO MILPITAS RESIDENTS RANK MATRIX TABLE (EXTREMELY IMPORTANT)

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY										LANGUAGE OF INTERVIEW			
	Total	YES/ <19	YES/ NT @	HAVE	NO	DADS	MOMS	MEN W/NO	WOMEN W/NO	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS			
		@ HME	HOME	CHLDN	CHLDN			CHLDN	CHLDN														
Column n-Size	347	95	83	178	157	86	94	77	78	49	45	49	42	48	49	194	277	330	10	13			
W EMERGENCY 911/FIRE RESP.	51	54	60	57	44	49	64	34	55	56	50	42	59	65	37	51	50	52	43	28			
C POLICE SERVICES	48	53	60	56	37	50	62	31	41	61	46	38	43	55	49	47	46	48	86	27			
P SEWER/WASTEWATER SYSTEM	47	50	53	52	42	35	66	34	48	57	48	27	67	58	34	45	45	48	33	20			
H PUBLIC FACILITIES/INFRAST.	43	49	35	43	42	45	40	40	42	51	51	40	25	56	36	37	42	44	52	7			
G STREETS AND ROADS	43	57	44	51	32	49	53	40	27	39	42	31	34	47	54	43	43	43	66	11			
D EMERGENCIES/NAT DISASTERS	40	39	33	36	43	38	34	41	42	49	40	16	59	52	37	39	39	41	32	34			
M BLIGHT AND ILLEGAL DUMPING	38	44	31	38	32	42	35	32	34	43	37	23	48	54	31	37	36	39	48	18			
B PUBLIC PARKS	37	45	39	42	28	35	49	31	23	36	34	26	36	49	38	38	36	37	86	18			
N TRAFFIC LAWS	37	39	41	40	35	32	48	36	36	54	33	24	47	53	31	38	36	39	0	16			
E PROGRAMS TO HELP SENIORS	37	26	44	34	36	27	42	31	38	36	34	29	53	36	23	37	37	37	66	7			
K AFFORDABLE HOUSING	35	30	31	31	40	26	36	37	40	32	50	19	60	31	34	34	36	35	66	23			
V SUSTAINABLE LIVING	35	33	29	31	40	28	35	35	44	29	35	22	35	48	44	37	37	35	28	40			
L HOMELESS SERVICES	35	34	38	36	33	32	42	33	29	30	54	21	36	29	41	33	37	33	86	34			
S COMMUNITY INFORMED	33	42	31	37	28	29	45	22	34	31	28	19	58	46	26	37	34	34	13	27			
O AFTERSCHOOL PROGRAMS	33	45	34	40	28	26	50	15	40	35	36	12	57	41	28	34	32	33	36	29			
R NEW EMPLOYERS AND JOBS	32	33	23	28	36	27	31	28	44	27	28	29	42	33	41	35	33	32	36	13			
A RECREATION OPPORTUNITIES	30	31	37	34	25	34	34	31	17	18	20	26	49	44	24	37	33	31	18	0			
J NEW BUSINESSES/COMPANIES	28	31	36	33	22	37	30	25	15	23	18	22	29	35	29	30	29	28	34	7			
X RENT RELIEF	27	31	21	26	30	23	30	20	40	15	37	10	56	26	22	27	30	27	38	37			
U PERMITS AND LICENSES	27	34	27	31	24	24	37	14	35	16	14	21	39	39	27	32	29	28	0	21			
F BICYCLE LANES AND PATHS	24	23	24	23	21	16	30	15	23	22	28	17	32	35	12	24	25	23	68	7			
T DIVERSITY/CULTURE INCLUSION	23	27	22	24	22	16	32	9	36	13	26	5	38	42	19	24	25	23	23	23			
Q DIVERSE RANGE OF ARTS	21	28	19	24	18	21	26	13	24	17	20	11	34	35	14	22	23	20	43	23			
I GOVERNMENT OPPORTUNITIES	16	24	14	19	10	20	18	11	6	15	9	9	22	17	7	14	16	17	0	0			

Table 15: Q13 SPECIFIC CITY SERVICES PROVIDED TO MILPITAS RESIDENTS RANK MATRIX TABLE (EXTREMELY IMPORTANT)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	347	77	97	101	62	174	163	82	91	89	82	39	66	80	37	81	173	134	42
W EMERGENCY 911/FIRE RESP.	51	42	43	52	67	43	58	36	51	47	68	34	40	39	69	63	34	65	75
C POLICE SERVICES	48	50	55	34	55	53	42	43	59	44	40	49	36	52	48	54	38	62	45
P SEWER/WASTEWATER SYSTEM	47	42	52	47	45	47	46	32	61	36	55	48	41	31	70	54	33	64	50
H PUBLIC FACILITIES/INFRAST.	43	43	50	35	49	47	40	45	47	41	39	48	44	35	28	52	38	46	56
G STREETS AND ROADS	43	36	50	41	37	44	39	48	44	43	35	32	38	41	52	46	38	51	32
D EMERGENCIES/NAT DISASTERS	40	47	51	36	30	49	34	57	41	29	39	47	47	37	18	43	42	42	27
M BLIGHT AND ILLEGAL DUMPING	38	38	44	30	41	42	34	40	45	39	27	23	27	39	26	42	27	49	54
B PUBLIC PARKS	37	53	34	26	37	42	30	41	42	29	30	23	25	33	44	39	31	44	43
N TRAFFIC LAWS	37	35	36	37	45	36	40	36	36	30	50	40	34	22	50	42	30	44	43
E PROGRAMS TO HELP SENIORS	37	34	37	40	28	36	35	30	39	31	41	43	33	27	37	23	31	47	30
K AFFORDABLE HOUSING	35	33	52	33	22	44	29	41	45	25	34	54	43	34	17	24	34	43	12
V SUSTAINABLE LIVING	35	25	37	36	43	32	38	34	30	26	49	36	41	28	42	34	32	37	39
L HOMELESS SERVICES	35	45	42	26	20	44	24	45	40	22	27	52	39	25	37	31	37	34	26
S COMMUNITY INFORMED	33	26	36	34	36	31	35	26	35	24	45	44	22	33	44	31	28	38	38
O AFTERSCHOOL PROGRAMS	33	26	39	33	35	33	34	18	47	23	44	23	32	30	47	36	26	43	32
R NEW EMPLOYERS AND JOBS	32	32	33	32	30	33	31	31	36	23	38	31	41	27	51	26	30	32	38
A RECREATION OPPORTUNITIES	30	26	33	28	31	30	29	34	25	33	26	26	27	25	33	32	25	37	26
J NEW BUSINESSES/COMPANIES	28	39	25	18	34	30	24	35	24	31	17	38	17	21	31	28	26	30	29
X RENT RELIEF	27	19	28	31	30	24	31	22	27	20	42	34	30	17	44	23	26	30	23
U PERMITS AND LICENSES	27	20	30	29	30	26	29	17	35	22	38	26	17	33	37	27	24	28	30
F BICYCLE LANES AND PATHS	24	31	25	19	19	27	19	20	31	17	21	33	16	12	38	26	25	24	17
T DIVERSITY/CULTURE INCLUSION	23	24	32	15	23	28	18	13	44	12	24	24	20	29	42	14	23	21	28
Q DIVERSE RANGE OF ARTS	21	19	23	19	24	21	21	19	22	13	28	27	24	12	44	15	17	25	25
I GOVERNMENT OPPORTUNITIES	16	22	16	17	11	19	15	20	15	14	15	17	16	11	13	16	15	20	10

Table 15: Q13 SPECIFIC CITY SERVICES PROVIDED TO MILPITAS RESIDENTS RANK MATRIX TABLE (EXTREMELY IMPORTANT)

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	76
W EMERGENCY 911/FIRE RESP.	51	42	60	54	34	52	53	55	70	46	56	61	44	38	49	72
C POLICE SERVICES	48	43	53	26	46	49	60	58	68	40	61	62	35	55	44	66
P SEWER/WASTEWATER SYSTEM	47	34	58	41	44	40	52	45	62	42	52	52	29	43	54	60
H PUBLIC FACILITIES/INFRASTR.	43	43	42	46	55	27	42	46	28	44	41	38	47	38	41	43
G STREETS AND ROADS	43	45	41	29	47	50	41	53	37	42	44	47	49	40	37	47
D EMERGENCIES/NAT DISASTERS	40	41	38	48	43	31	37	48	33	41	39	42	41	42	41	37
M BLIGHT AND ILLEGAL DUMPING	38	39	37	25	42	31	43	54	35	33	45	46	34	46	31	43
B PUBLIC PARKS	37	34	37	31	46	29	37	43	41	36	39	42	36	31	32	46
N TRAFFIC LAWS	37	33	43	40	28	31	38	44	53	33	42	48	30	37	38	48
E PROGRAMS TO HELP SENIORS	37	30	41	42	35	20	40	46	47	33	42	46	23	41	40	44
K AFFORDABLE HOUSING	35	32	38	52	38	21	35	43	8	38	32	29	32	32	45	32
V SUSTAINABLE LIVING	35	31	39	28	39	28	31	44	52	32	37	47	29	34	37	41
L HOMELESS SERVICES	35	32	36	35	42	20	32	41	47	34	37	44	35	28	30	44
S COMMUNITY INFORMED	33	26	40	28	34	33	36	31	39	32	35	34	24	29	39	41
O AFTERSCHOOL PROGRAMS	33	20	44	25	37	38	32	28	49	33	34	37	20	22	44	45
R NEW EMPLOYERS AND JOBS	32	27	37	28	36	23	39	25	27	30	33	25	21	38	40	29
A RECREATION OPPORTUNITIES	30	33	27	35	25	26	23	46	50	29	33	48	34	32	22	34
J NEW BUSINESSES/COMPANIES	28	32	22	24	38	12	33	18	46	26	31	29	33	32	17	31
X RENT RELIEF	27	21	34	39	20	22	25	23	26	28	25	24	19	23	37	27
U PERMITS AND LICENSES	27	19	35	22	28	25	35	19	25	25	29	22	16	23	35	36
F BICYCLE LANES AND PATHS	24	18	28	29	17	23	24	33	26	23	26	30	18	19	25	33
T DIVERSITY/CULTURE INCLUSION	23	13	34	27	27	16	22	19	20	24	21	20	9	19	40	23
Q DIVERSE RANGE OF ARTS	21	17	24	25	22	22	21	15	12	23	18	14	15	21	32	16
I GOVERNMENT OPPORTUNITIES	16	17	14	13	20	13	17	22	12	15	17	18	12	22	15	13

Table 16: Q13 SPECIFIC CITY SERVICES PROVIDED TO MILPITAS RESIDENTS RANK MATRIX TABLE (EXTREMELY/VERY IMPORTANT)

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	104	73	173	173	205	62	80	99	22	291	62	73	148	44	174	120	242	63	7	96	20
W EMERGENCY 911/FIRE RESP.	86	79	85	81	90	86	90	81	81	80	86	86	99	90	87	82	81	88	82	100	79	100
G STREETS AND ROADS	85	78	85	81	89	81	87	93	82	75	85	84	88	89	74	83	87	84	90	51	92	57
H PUBLIC FACILITIES/INFRAST.	83	75	87	80	87	85	79	83	82	80	83	83	87	85	86	82	85	83	90	80	85	81
P SEWER/WASTEWATER SYSTEM	83	76	81	78	87	81	86	84	79	68	82	88	84	86	87	79	82	84	91	85	87	67
B PUBLIC PARKS	83	78	86	81	84	86	78	77	85	78	83	79	83	82	71	84	84	82	88	89	84	86
C POLICE SERVICES	80	70	85	76	84	78	94	74	77	95	78	89	90	85	80	76	86	78	94	75	89	64
D EMERGENCIES/NAT DISASTERS	80	71	84	76	84	81	81	76	83	73	80	80	92	83	65	80	79	80	86	51	81	67
N TRAFFIC LAWS	78	70	78	73	82	77	75	82	73	63	76	86	82	79	76	77	72	81	86	100	77	59
V SUSTAINABLE LIVING	74	77	71	75	73	77	68	70	87	56	75	69	74	73	77	74	72	76	85	100	72	74
M BLIGHT AND ILLEGAL DUMPING	73	68	68	68	79	72	72	79	74	76	73	75	75	77	57	73	78	71	79	89	79	67
E PROGRAMS TO HELP SENIORS	73	60	84	69	76	74	70	72	77	72	72	77	78	76	51	73	81	69	83	75	83	69
S COMMUNITY INFORMED	71	70	60	65	77	69	73	75	76	68	71	75	73	76	68	68	72	71	83	85	77	57
O AFTERSCHOOL PROGRAMS	70	71	74	72	69	71	64	74	72	43	72	67	68	73	77	67	67	73	77	51	74	50
K AFFORDABLE HOUSING	69	71	78	74	64	72	57	72	81	57	70	62	67	71	66	68	69	69	66	63	70	63
A RECREATION OPPORTUNITIES	67	58	78	66	68	70	67	58	71	58	68	62	72	71	44	67	73	64	75	38	76	53
R NEW EMPLOYERS AND JOBS	66	65	66	65	67	67	64	67	67	67	66	70	54	63	80	65	64	68	73	49	63	80
L HOMELESS SERVICES	65	63	79	69	60	69	55	62	73	65	65	62	58	63	59	67	67	64	67	75	66	73
U PERMITS AND LICENSES	64	69	59	65	63	65	57	68	78	57	64	61	65	73	69	55	55	69	64	23	62	33
J NEW BUSINESSES/COMPANIES	60	50	70	58	63	63	58	56	70	71	60	60	61	59	47	63	60	61	62	68	60	57
X RENT RELIEF	60	70	59	65	55	66	45	57	66	30	65	39	57	52	75	63	61	60	63	36	63	52
F BICYCLE LANES AND PATHS	60	61	77	67	53	65	51	53	69	75	60	60	66	65	49	57	65	58	59	75	63	75
T DIVERSITY/CULTURE INCLUSION	57	64	60	62	51	60	49	54	59	21	59	49	55	55	64	56	52	60	59	27	55	44
I GOVERNMENT OPPORTUNITIES	55	51	53	52	58	58	57	45	59	59	55	57	53	54	38	58	55	54	55	51	56	50
Q DIVERSE RANGE OF ARTS	53	61	51	57	48	57	42	49	65	30	54	49	45	50	61	52	52	54	54	36	52	46

Table 16: Q13 SPECIFIC CITY SERVICES PROVIDED TO MILPITAS RESIDENTS RANK MATRIX TABLE (EXTREMELY/VERY IMPORTANT)

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	51	118	220	59	9	95	26	113	90	72	47	43	245	83	346	347
W EMERGENCY 911/FIRE RESP.	86	91	88	86	93	87	85	86	89	89	82	79	79	99	93	86	85	89	0	86
G STREETS AND ROADS	85	84	100	83	91	86	85	85	100	85	91	77	83	89	88	99	86	79	85	0
H PUBLIC FACILITIES/INFRAS.	83	88	64	85	75	87	81	81	87	87	87	84	77	91	85	80	84	82	83	0
P SEWER/WASTEWATER SYSTEM	83	93	66	83	81	89	79	94	88	91	82	87	72	79	97	86	82	86	0	83
B PUBLIC PARKS	83	91	64	84	78	86	82	91	97	86	85	78	85	87	82	82	85	78	83	0
C POLICE SERVICES	80	92	55	80	80	90	75	94	100	90	90	80	71	80	93	89	85	68	80	0
D EMERGENCIES/NAT DISASTERS	80	82	53	80	76	86	77	84	97	85	86	80	73	83	87	84	80	78	80	0
N TRAFFIC LAWS	78	83	76	77	83	81	76	81	91	82	80	81	67	74	95	79	80	74	0	78
V SUSTAINABLE LIVING	74	87	29	78	58	76	74	77	45	77	70	75	76	72	75	67	73	80	0	74
M BLIGHT AND ILLEGAL DUMPING	73	75	86	71	89	80	71	85	97	80	79	68	65	79	80	90	77	65	73	0
E PROGRAMS TO HELP SENIORS	73	86	67	76	59	82	68	84	79	86	67	65	62	84	86	87	73	70	73	0
S COMMUNITY INFORMED	71	87	54	73	61	78	67	87	58	85	55	72	67	67	84	69	73	68	0	71
O AFTERSCHOOL PROGRAMS	70	86	68	73	60	73	70	78	65	75	65	78	63	65	81	62	68	81	0	70
K AFFORDABLE HOUSING	69	79	30	74	52	74	67	79	82	76	64	70	63	72	77	69	64	80	69	0
A RECREATION OPPORTUNITIES	67	73	54	68	66	70	67	67	76	72	63	66	66	62	73	74	72	58	67	0
R NEW EMPLOYERS AND JOBS	66	81	40	71	49	68	65	66	83	71	61	70	59	66	67	69	66	73	0	66
L HOMELESS SERVICES	65	73	45	67	53	63	66	68	77	62	65	65	57	76	57	69	64	70	65	0
U PERMITS AND LICENSES	64	84	60	67	49	68	62	81	63	74	48	64	71	65	63	43	66	62	0	64
J NEW BUSINESSES/COMPANIES	60	75	43	61	58	66	59	62	75	66	67	59	57	60	67	64	66	48	60	0
X RENT RELIEF	60	68	39	64	43	61	60	59	36	63	56	68	57	55	66	42	55	76	0	60
F BICYCLE LANES AND PATHS	60	75	50	62	53	65	59	66	43	70	42	59	52	70	60	60	62	53	60	0
T DIVERSITY/CULTURE INCLUSION	57	79	44	60	43	59	57	73	19	67	33	59	62	49	63	42	56	67	0	57
I GOVERNMENT OPPORTUNITIES	55	70	45	58	46	61	52	55	82	60	64	53	51	56	69	52	56	53	55	0
Q DIVERSE RANGE OF ARTS	53	72	33	57	36	57	51	63	17	60	46	61	53	37	66	35	49	69	0	53

Table 16: Q13 SPECIFIC CITY SERVICES PROVIDED TO MILPITAS RESIDENTS RANK MATRIX TABLE (EXTREMELY/VERY IMPORTANT)

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW				
	Total	YES/ <19	YES/ NT @	HAVE	NO	DADS	MOMS	MEN	WOMEN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
		@ HME	HOME	CHLDN	CHLDN			W/NO CHLDN	W/NO CHLDN												
Column n-Size	347	95	83	178	157	86	94	77	78	49	45	49	42	48	49	194	277	330	10	13	
W EMERGENCY 911/FIRE RESP.	86	89	93	91	80	90	91	85	77	91	90	77	88	86	86	84	85	85	97	100	
G STREETS AND ROADS	85	91	88	89	79	89	89	78	83	81	78	84	94	87	86	88	85	86	66	71	
H PUBLIC FACILITIES/INFRAST.	83	89	80	85	81	84	85	85	77	86	79	77	83	90	82	83	83	84	86	45	
P SEWER/WASTEWATER SYSTEM	83	87	87	87	78	85	88	74	80	96	81	66	88	87	78	79	80	83	64	100	
B PUBLIC PARKS	83	87	85	86	79	84	89	71	86	84	81	72	86	98	84	85	83	83	100	69	
C POLICE SERVICES	80	89	91	90	69	84	95	67	68	87	78	78	75	76	78	77	78	79	100	91	
D EMERGENCIES/NAT DISASTERS	80	78	84	81	77	78	83	76	76	86	78	73	89	88	64	78	78	80	66	88	
N TRAFFIC LAWS	78	77	88	82	73	76	88	67	81	89	76	66	80	85	73	75	75	78	70	76	
V SUSTAINABLE LIVING	74	75	77	76	72	76	78	69	78	79	83	57	83	83	77	74	76	73	74	92	
M BLIGHT AND ILLEGAL DUMPING	73	79	82	80	64	78	82	66	66	71	78	69	78	79	62	73	73	74	82	44	
E PROGRAMS TO HELP SENIORS	73	67	77	72	72	67	78	76	68	75	78	69	82	76	51	70	72	73	100	54	
S COMMUNITY INFORMED	71	70	83	76	65	73	81	56	72	77	80	58	75	80	62	68	69	70	75	92	
O AFTERSCHOOL PROGRAMS	70	75	70	73	68	72	74	63	73	72	82	37	86	80	74	68	70	69	97	93	
K AFFORDABLE HOUSING	69	61	64	62	75	53	72	75	74	65	77	54	96	62	59	65	70	69	100	48	
A RECREATION OPPORTUNITIES	67	74	71	72	60	69	76	52	65	55	73	60	86	62	65	68	69	68	52	54	
R NEW EMPLOYERS AND JOBS	66	69	71	70	62	65	75	61	66	62	69	55	79	67	79	68	67	65	70	83	
L HOMELESS SERVICES	65	61	65	63	67	52	75	61	69	60	76	47	82	69	59	63	67	65	86	41	
U PERMITS AND LICENSES	64	65	69	67	62	63	68	59	68	61	57	49	69	74	68	65	65	63	73	92	
J NEW BUSINESSES/COMPANIES	60	72	62	67	53	69	66	55	49	65	51	54	63	76	53	61	60	60	82	61	
X RENT RELIEF	60	65	54	60	60	55	64	54	68	57	80	28	79	64	50	54	61	59	70	94	
F BICYCLE LANES AND PATHS	60	62	55	59	61	54	63	63	57	59	61	55	80	58	46	60	62	60	82	38	
T DIVERSITY/CULTURE INCLUSION	57	58	58	58	56	53	64	49	65	52	72	32	73	73	52	56	60	55	65	80	
I GOVERNMENT OPPORTUNITIES	55	58	53	56	51	57	55	51	50	50	49	44	64	52	47	51	54	54	66	70	
Q DIVERSE RANGE OF ARTS	53	55	49	52	54	45	59	44	62	49	63	34	80	58	43	52	55	50	91	88	

Table 16: Q13 SPECIFIC CITY SERVICES PROVIDED TO MILPITAS RESIDENTS RANK MATRIX TABLE (EXTREMELY/VERY IMPORTANT)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	347	77	97	101	62	174	163	82	91	89	82	39	66	80	37	81	173	134	42
W EMERGENCY 911/FIRE RESP.	86	85	83	84	91	84	87	86	84	88	85	80	83	78	93	91	81	90	91
G STREETS AND ROADS	85	78	87	90	81	83	86	89	81	81	92	80	92	76	90	84	81	91	82
H PUBLIC FACILITIES/INFRAST.	83	81	88	79	88	85	83	87	83	86	79	85	83	66	91	90	80	87	88
P SEWER/WASTEWATER SYSTEM	83	79	84	81	87	82	83	75	87	84	82	86	73	73	95	89	78	90	79
B PUBLIC PARKS	83	90	78	81	88	83	83	76	88	81	86	86	75	77	82	91	81	85	81
C POLICE SERVICES	80	83	79	74	84	80	78	75	83	77	79	90	79	72	83	79	76	87	75
D EMERGENCIES/NAT DISASTERS	80	82	82	75	79	82	76	84	79	73	80	90	78	69	78	80	76	86	77
N TRAFFIC LAWS	78	78	75	79	78	76	78	68	84	74	84	72	68	74	92	77	73	84	77
V SUSTAINABLE LIVING	74	74	78	71	77	76	73	74	79	68	78	64	82	72	85	72	75	75	68
M BLIGHT AND ILLEGAL DUMPING	73	77	70	71	75	73	73	76	74	71	74	65	76	72	70	74	68	78	81
E PROGRAMS TO HELP SENIORS	73	70	75	76	64	73	71	70	74	71	72	90	72	60	81	62	69	80	65
S COMMUNITY INFORMED	71	67	80	64	73	74	67	72	76	56	77	84	60	71	82	67	65	76	78
O AFTERSCHOOL PROGRAMS	70	75	75	66	67	75	66	71	78	62	71	78	63	67	82	70	72	74	51
K AFFORDABLE HOUSING	69	72	84	64	57	79	61	76	81	55	69	94	72	60	67	58	74	67	56
A RECREATION OPPORTUNITIES	67	78	71	56	66	74	60	70	77	58	62	70	61	69	73	61	66	69	66
R NEW EMPLOYERS AND JOBS	66	77	64	61	65	70	62	63	78	61	64	67	64	61	79	66	65	68	66
L HOMELESS SERVICES	65	58	79	63	53	70	59	62	75	52	68	96	63	58	62	62	69	63	52
U PERMITS AND LICENSES	64	61	65	66	67	63	66	59	68	63	70	54	61	66	75	65	65	66	54
J NEW BUSINESSES/COMPANIES	60	66	59	56	60	62	58	62	60	62	53	65	56	49	64	60	58	65	55
X RENT RELIEF	60	59	66	63	52	63	59	59	67	49	68	54	68	58	77	57	65	57	50
F BICYCLE LANES AND PATHS	60	60	65	59	55	63	58	65	59	55	61	64	63	53	74	57	67	53	50
T DIVERSITY/CULTURE INCLUSION	57	60	68	50	51	65	50	59	71	41	59	66	54	67	59	46	62	54	40
I GOVERNMENT OPPORTUNITIES	55	44	62	58	51	54	56	48	57	58	53	48	59	45	56	52	52	56	66
Q DIVERSE RANGE OF ARTS	53	58	64	46	45	61	45	59	62	29	61	62	55	62	66	39	57	50	42

Table 16: Q13 SPECIFIC CITY SERVICES PROVIDED TO MILPITAS RESIDENTS RANK MATRIX TABLE (EXTREMELY/VERY IMPORTANT)

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	76
W EMERGENCY 911/FIRE RESP.	86	87	85	86	79	91	83	94	92	85	87	93	88	86	83	87
G STREETS AND ROADS	85	85	86	79	88	81	86	82	98	83	87	88	84	86	85	87
H PUBLIC FACILITIES/INFRAST.	83	86	80	87	80	82	85	93	69	83	84	83	90	81	75	86
P SEWER/WASTEWATER SYSTEM	83	79	85	77	80	89	82	89	88	81	84	88	78	82	83	86
B PUBLIC PARKS	83	78	86	79	87	82	84	78	84	83	83	81	79	80	86	86
C POLICE SERVICES	80	77	82	58	83	87	83	83	98	75	86	89	75	78	73	92
D EMERGENCIES/NAT DISASTERS	80	78	81	82	75	71	83	83	96	77	85	88	75	82	76	88
N TRAFFIC LAWS	78	71	85	69	76	79	79	91	87	74	83	89	70	73	78	92
V SUSTAINABLE LIVING	74	72	78	72	68	78	77	80	73	72	77	77	65	81	82	74
M BLIGHT AND ILLEGAL DUMPING	73	73	75	63	70	67	77	89	91	67	83	90	70	78	64	87
E PROGRAMS TO HELP SENIORS	73	71	74	68	69	61	82	79	88	67	83	83	65	78	65	87
S COMMUNITY INFORMED	71	64	77	72	56	74	75	81	78	67	77	80	58	75	76	79
O AFTERSCHOOL PROGRAMS	70	67	74	73	68	73	71	69	68	71	70	68	65	69	76	71
K AFFORDABLE HOUSING	69	64	74	91	64	66	66	64	63	74	65	64	69	57	78	72
A RECREATION OPPORTUNITIES	67	63	70	58	75	70	62	76	73	68	68	75	64	62	70	73
R NEW EMPLOYERS AND JOBS	66	63	71	47	68	72	73	74	62	62	71	69	57	70	69	73
L HOMELESS SERVICES	65	56	72	77	70	62	56	55	81	70	60	66	61	49	77	70
U PERMITS AND LICENSES	64	61	67	64	59	70	67	62	63	64	65	62	58	67	70	63
J NEW BUSINESSES/COMPANIES	60	62	57	51	58	53	70	66	70	54	69	68	60	64	45	73
X RENT RELIEF	60	55	66	75	47	69	57	51	61	63	57	56	55	55	73	57
F BICYCLE LANES AND PATHS	60	59	61	67	61	57	62	53	61	62	59	56	62	56	61	62
T DIVERSITY/CULTURE INCLUSION	57	51	64	58	50	56	60	56	60	55	59	57	43	62	69	57
I GOVERNMENT OPPORTUNITIES	55	54	54	52	52	61	52	61	51	54	54	57	50	58	55	51
Q DIVERSE RANGE OF ARTS	53	44	61	62	57	48	50	46	53	56	49	49	40	52	72	48

Table 17: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (VERY SATISFIED)

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
	347	104	73	173	173	205	62	80	99	22	291	62	73	148	44	174	120	242	63	7	96	20
Column n-Size	347	104	73	173	173	205	62	80	99	22	291	62	73	148	44	174	120	242	63	7	96	20
W EMERGENCY 911/FIRE RESP.	40	45	39	43	38	41	36	41	54	19	41	38	59	48	27	37	42	39	57	61	48	19
C POLICE SERVICES	37	36	46	40	33	44	32	22	57	39	39	27	41	40	26	35	46	33	64	11	50	13
B PUBLIC PARKS	31	39	46	42	20	38	15	27	53	20	35	12	24	29	42	31	35	30	48	11	39	6
P SEWER/WASTEWATER SYSTEM	26	33	29	31	21	31	22	17	49	3	27	23	24	30	24	23	23	28	33	24	27	8
H PUBLIC FACILITIES/INFRAST.	26	34	42	37	14	34	12	17	47	16	29	10	12	19	50	28	24	27	30	11	25	20
N TRAFFIC LAWS	25	25	28	26	23	26	22	22	42	9	25	25	24	29	22	22	19	28	32	0	24	0
G STREETS AND ROADS	24	28	44	35	13	28	13	24	32	32	25	19	22	24	25	24	23	24	26	37	24	20
A RECREATION OPPORTUNITIES	21	22	32	26	17	28	13	13	37	6	24	11	20	22	25	21	21	22	27	0	21	14
O AFTERSCHOOL PROGRAMS	21	31	24	28	14	21	24	19	29	25	21	25	24	28	7	20	24	20	24	15	25	22
V SUSTAINABLE LIVING	21	26	31	28	14	21	23	19	31	14	21	21	23	27	11	18	21	21	27	15	22	22
F BICYCLE LANES AND PATHS	21	30	26	28	13	23	11	22	36	30	21	17	15	21	0	23	23	20	24	66	20	46
D EMERGENCIES/NAT DISASTERS	21	24	32	27	14	23	14	20	35	8	23	5	19	21	6	23	24	19	29	0	26	10
E PROGRAMS TO HELP SENIORS	20	24	34	28	12	24	8	21	28	29	21	18	20	22	9	20	21	20	21	49	19	26
Q DIVERSE RANGE OF ARTS	20	26	31	28	12	21	26	14	39	23	19	26	18	25	15	18	22	20	30	15	26	4
S COMMUNITY INFORMED	17	18	29	22	11	21	11	10	32	6	18	12	16	16	12	19	18	17	26	0	22	1
J NEW BUSINESSES/COMPANIES	17	27	19	24	10	22	3	14	26	16	18	8	11	14	2	21	18	16	20	0	20	4
T DIVERSITY/CULTURE INCLUSION	17	24	21	23	11	17	19	13	33	14	17	16	15	17	12	18	16	17	29	15	19	5
X RENT RELIEF	16	25	23	24	8	16	18	15	25	23	16	17	15	18	8	16	15	17	15	9	17	9
L HOMELESS SERVICES	15	14	35	22	9	18	6	16	21	32	15	15	10	17	4	16	17	15	14	49	14	37
M BLIGHT AND ILLEGAL DUMPING	14	23	24	23	6	16	14	10	25	9	16	8	11	16	8	13	19	13	24	0	20	10
U PERMITS AND LICENSES	14	19	24	21	7	18	9	7	32	0	15	9	15	11	8	18	10	16	16	0	11	6
I GOVERNMENT OPPORTUNITIES	13	18	18	18	8	18	8	5	20	20	14	10	8	12	4	15	17	11	21	0	17	14
K AFFORDABLE HOUSING	12	15	23	18	6	14	5	13	16	21	12	12	11	13	10	12	18	10	24	11	20	6
R NEW EMPLOYERS AND JOBS	12	17	13	15	8	12	17	7	23	6	11	16	11	14	10	10	11	12	15	0	12	6

Table 17: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (VERY SATISFIED)

Column n-Size	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	51	118	220	59	9	95	26	113	90	72	47	43	245	83	346	347
W EMERGENCY 911/FIRE RESP.	40	68	41	42	37	52	36	69	37	55	42	32	32	53	41	59	39	46	0	40
C POLICE SERVICES	37	63	9	42	18	43	35	47	44	46	32	32	39	39	43	35	38	33	37	0
B PUBLIC PARKS	31	56	0	37	7	33	31	42	0	39	8	28	36	38	27	21	31	29	31	0
P SEWER/WASTEWATER SYSTEM	26	56	15	30	9	36	23	53	17	42	18	20	28	33	30	20	28	19	0	26
H PUBLIC FACILITIES/INFRAST.	26	55	0	31	4	25	27	32	0	29	8	27	34	17	25	20	26	28	26	0
N TRAFFIC LAWS	25	51	15	28	9	28	24	40	15	33	14	14	29	28	28	35	24	22	0	25
G STREETS AND ROADS	24	44	0	26	8	22	26	29	0	26	10	15	29	29	22	30	23	28	24	0
A RECREATION OPPORTUNITIES	21	37	13	26	4	23	21	28	48	23	25	21	19	25	26	17	22	18	21	0
O AFTERSCHOOL PROGRAMS	21	42	19	23	18	21	23	26	26	22	20	19	27	27	11	15	22	22	0	21
V SUSTAINABLE LIVING	21	42	12	24	8	26	20	31	16	29	15	16	26	24	18	23	24	9	0	21
F BICYCLE LANES AND PATHS	21	42	13	24	7	16	23	25	0	20	0	15	25	19	25	26	21	25	21	0
D EMERGENCIES/NAT DISASTERS	21	42	2	26	2	19	22	21	3	21	10	14	32	16	13	26	22	16	21	0
E PROGRAMS TO HELP SENIORS	20	34	2	23	2	18	23	21	3	21	5	10	26	20	19	35	19	25	20	0
Q DIVERSE RANGE OF ARTS	20	38	26	22	14	24	19	35	16	29	9	15	26	32	6	18	20	13	0	20
S COMMUNITY INFORMED	17	34	0	20	6	25	15	37	0	32	0	17	21	13	11	26	19	10	0	17
J NEW BUSINESSES/COMPANIES	17	41	10	19	5	12	20	16	0	15	0	10	24	11	17	29	18	15	17	0
T DIVERSITY/CULTURE INCLUSION	17	39	24	18	11	18	16	34	16	21	9	9	13	30	16	25	16	14	0	17
X RENT RELIEF	16	34	17	18	12	19	15	23	5	24	4	9	30	17	10	14	17	11	0	16
L HOMELESS SERVICES	15	24	12	17	2	17	14	14	0	21	0	17	10	15	13	26	15	15	15	0
M BLIGHT AND ILLEGAL DUMPING	14	26	0	17	5	11	16	12	0	13	2	9	21	6	19	21	14	17	14	0
U PERMITS AND LICENSES	14	40	20	16	9	13	16	30	0	18	0	6	18	19	17	17	16	9	0	14
I GOVERNMENT OPPORTUNITIES	13	31	0	16	1	12	14	17	0	15	0	7	20	7	20	18	15	10	13	0
K AFFORDABLE HOUSING	12	19	2	12	6	9	14	11	3	11	1	8	7	10	19	32	15	8	12	0
R NEW EMPLOYERS AND JOBS	12	30	13	13	7	11	13	21	0	13	5	5	11	19	13	24	12	11	0	12

Table 17: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (VERY SATISFIED)

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19	YES/ NT @	HAVE	NO	DADS	MOMS	MEN W/NO	WOMEN W/NO	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
		@ HME	HOME	CHLDN	CHLDN			CHLDN	CHLDN													
Column n-Size	347	95	83	178	157	86	94	77	78	49	45	49	42	48	49	194	277	330	10	13		
W EMERGENCY 911/FIRE RESP.	40	35	47	41	41	41	40	44	38	53	45	28	41	41	36	38	39	41	13	44		
C POLICE SERVICES	37	42	39	40	31	38	42	35	24	50	38	22	47	38	24	32	34	37	18	31		
B PUBLIC PARKS	31	34	26	30	36	30	31	36	36	28	44	29	25	45	20	29	33	31	18	35		
P SEWER/WASTEWATER SYSTEM	26	23	25	24	29	20	29	29	29	32	21	17	33	35	22	27	27	26	22	23		
H PUBLIC FACILITIES/INFRAST.	26	36	27	32	22	33	31	23	18	20	33	21	18	36	26	24	28	26	14	30		
N TRAFFIC LAWS	25	18	29	23	26	29	19	27	27	28	33	19	23	21	24	22	24	24	46	28		
G STREETS AND ROADS	24	26	28	27	21	22	31	25	18	10	38	20	44	27	15	27	27	23	68	31		
A RECREATION OPPORTUNITIES	21	20	19	20	23	12	26	21	26	22	26	17	35	29	11	22	21	22	0	28		
O AFTERSCHOOL PROGRAMS	21	24	14	19	25	20	19	22	28	18	35	15	35	16	19	20	22	20	49	30		
V SUSTAINABLE LIVING	21	19	22	20	22	16	25	17	29	27	30	13	26	17	19	19	20	20	32	30		
F BICYCLE LANES AND PATHS	21	27	22	25	17	21	29	16	20	8	39	16	26	18	18	19	23	19	82	23		
D EMERGENCIES/NAT DISASTERS	21	29	21	25	17	26	25	18	17	16	21	20	33	22	21	23	22	21	0	38		
E PROGRAMS TO HELP SENIORS	20	22	23	23	18	18	27	22	16	15	29	18	32	19	19	24	22	19	68	23		
Q DIVERSE RANGE OF ARTS	20	23	23	23	18	21	25	15	21	20	22	7	35	26	19	21	21	19	27	35		
S COMMUNITY INFORMED	17	16	24	20	15	17	22	12	19	28	38	4	8	21	11	12	16	16	43	30		
J NEW BUSINESSES/COMPANIES	17	19	20	20	13	13	27	18	10	7	14	13	22	28	12	21	19	17	0	31		
T DIVERSITY/CULTURE INCLUSION	17	20	12	16	19	20	13	12	24	7	22	8	20	23	21	19	19	17	3	16		
X RENT RELIEF	16	18	12	15	18	11	19	11	24	13	19	7	19	26	11	16	17	16	6	23		
L HOMELESS SERVICES	15	14	21	17	15	18	18	14	13	8	12	17	36	8	4	18	18	15	34	31		
M BLIGHT AND ILLEGAL DUMPING	14	16	22	18	11	15	22	8	15	11	33	15	12	6	14	11	16	13	32	42		
U PERMITS AND LICENSES	14	9	18	13	16	11	15	13	20	16	14	8	10	26	11	15	15	14	11	23		
I GOVERNMENT OPPORTUNITIES	13	16	18	17	10	15	19	13	9	12	16	15	15	15	7	14	13	13	14	31		
K AFFORDABLE HOUSING	12	13	22	17	8	12	23	7	10	8	18	12	9	13	4	11	13	12	0	31		
R NEW EMPLOYERS AND JOBS	12	13	8	11	13	11	11	13	15	10	15	9	15	12	13	12	13	11	14	23		

Table 17: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (VERY SATISFIED)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	347	77	97	101	62	174	163	82	91	89	82	39	66	80	37	81	173	134	42
W EMERGENCY 911/FIRE RESP.	40	30	46	41	39	39	40	47	34	37	43	58	34	30	39	43	43	39	34
C POLICE SERVICES	37	49	43	31	26	46	29	50	41	30	28	55	43	29	21	36	40	37	22
B PUBLIC PARKS	31	39	37	28	25	38	27	41	37	23	32	43	40	31	26	31	42	21	20
P SEWER/WASTEWATER SYSTEM	26	26	27	29	22	27	27	20	34	28	25	34	19	24	37	23	31	21	21
H PUBLIC FACILITIES/INFRAST.	26	34	27	25	23	30	24	38	20	19	31	37	42	18	31	22	37	16	8
N TRAFFIC LAWS	25	23	26	26	19	25	23	26	25	27	20	26	17	28	27	22	26	25	17
G STREETS AND ROADS	24	30	21	23	20	25	22	33	20	17	28	42	34	15	36	17	35	15	9
A RECREATION OPPORTUNITIES	21	24	26	17	16	25	17	24	27	10	25	36	25	18	7	20	26	15	23
O AFTERSCHOOL PROGRAMS	21	25	26	18	18	26	18	22	29	19	17	28	27	29	22	11	28	18	3
V SUSTAINABLE LIVING	21	27	21	20	16	24	19	13	35	18	20	20	24	26	30	12	28	13	16
F BICYCLE LANES AND PATHS	21	24	28	23	9	26	17	23	30	15	21	49	27	20	27	8	28	16	2
D EMERGENCIES/NAT DISASTERS	21	32	21	19	16	26	17	32	21	15	21	40	29	15	17	17	27	17	5
E PROGRAMS TO HELP SENIORS	20	33	16	21	8	23	16	31	17	12	21	47	26	14	30	7	28	16	0
Q DIVERSE RANGE OF ARTS	20	19	22	17	25	21	20	17	25	18	22	17	30	24	18	13	28	13	9
S COMMUNITY INFORMED	17	25	17	14	13	20	14	14	28	14	14	9	19	21	21	14	22	10	17
J NEW BUSINESSES/COMPANIES	17	11	22	20	7	17	15	20	16	14	17	32	29	9	21	12	24	12	0
T DIVERSITY/CULTURE INCLUSION	17	12	16	21	19	14	20	12	16	20	21	21	19	15	28	12	23	12	6
X RENT RELIEF	16	22	15	15	13	18	14	9	26	12	16	16	23	21	20	6	24	8	7
L HOMELESS SERVICES	15	27	11	18	1	18	11	19	14	12	11	32	16	5	32	5	22	9	6
M BLIGHT AND ILLEGAL DUMPING	14	18	18	16	5	18	12	12	24	11	13	41	23	5	23	7	23	7	0
U PERMITS AND LICENSES	14	19	15	13	9	17	12	11	23	12	11	21	11	17	25	6	21	6	9
I GOVERNMENT OPPORTUNITIES	13	14	14	16	8	14	13	15	14	12	14	31	23	6	14	6	18	9	3
K AFFORDABLE HOUSING	12	9	10	13	13	10	13	6	13	11	15	27	15	6	26	7	18	7	3
R NEW EMPLOYERS AND JOBS	12	9	15	11	13	12	12	12	14	12	12	13	16	10	14	11	15	10	4

Table 17: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (VERY SATISFIED)

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	76
W EMERGENCY 911/FIRE RESP.	40	42	39	47	20	33	47	41	69	33	49	52	41	44	26	54
C POLICE SERVICES	37	38	33	30	32	36	43	46	46	32	44	46	34	46	27	42
B PUBLIC PARKS	31	31	33	48	27	26	28	31	24	34	28	28	34	27	37	29
P SEWER/WASTEWATER SYSTEM	26	24	29	38	20	23	22	25	36	27	25	30	28	18	28	31
H PUBLIC FACILITIES/INFRAST.	26	27	24	36	24	28	15	30	32	29	22	30	30	24	27	20
N TRAFFIC LAWS	25	27	23	28	12	19	27	31	40	20	30	34	24	30	17	30
G STREETS AND ROADS	24	24	25	28	17	27	20	11	55	24	24	29	27	21	23	26
A RECREATION OPPORTUNITIES	21	16	26	33	14	27	10	23	30	24	17	26	20	10	27	23
O AFTERSCHOOL PROGRAMS	21	20	22	31	18	20	22	7	18	23	18	12	23	17	25	19
V SUSTAINABLE LIVING	21	15	27	25	18	19	20	18	30	21	21	23	17	13	26	29
F BICYCLE LANES AND PATHS	21	18	24	18	18	26	19	28	26	20	22	27	18	17	24	27
D EMERGENCIES/NAT DISASTERS	21	23	20	18	15	20	20	32	28	17	24	30	21	25	15	24
E PROGRAMS TO HELP SENIORS	20	21	21	29	12	15	16	26	40	19	23	32	21	19	18	25
Q DIVERSE RANGE OF ARTS	20	18	23	33	18	18	18	12	14	23	16	13	20	15	28	17
S COMMUNITY INFORMED	17	14	20	27	6	14	16	14	37	16	19	24	16	12	16	26
J NEW BUSINESSES/COMPANIES	17	16	18	13	13	18	13	21	48	14	21	32	15	18	14	24
T DIVERSITY/CULTURE INCLUSION	17	16	17	21	13	18	14	13	21	17	15	16	16	16	19	14
X RENT RELIEF	16	11	21	24	15	11	16	10	12	17	14	11	11	10	24	17
L HOMELESS SERVICES	15	15	15	22	16	5	7	22	43	15	17	31	15	16	13	18
M BLIGHT AND ILLEGAL DUMPING	14	11	18	6	21	16	10	19	18	14	14	19	12	10	17	17
U PERMITS AND LICENSES	14	11	17	17	1	15	21	9	29	10	19	17	10	14	11	25
I GOVERNMENT OPPORTUNITIES	13	14	13	12	11	11	12	23	22	11	16	22	11	17	12	16
K AFFORDABLE HOUSING	12	9	16	3	12	8	13	20	38	8	19	27	8	10	8	27
R NEW EMPLOYERS AND JOBS	12	12	12	10	9	14	13	16	6	11	13	12	9	15	13	11

Table 18: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (TOTAL SATISFIED)

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	104	73	173	173	205	62	80	99	22	291	62	73	148	44	174	120	242	63	7	96	20
B PUBLIC PARKS	86	89	92	90	81	92	77	76	94	88	88	72	83	85	81	87	85	86	89	80	87	69
W EMERGENCY 911/FIRE RESP.	84	92	95	93	74	87	81	78	84	67	85	81	89	90	75	82	82	86	82	100	81	98
C POLICE SERVICES	81	81	90	85	77	89	73	66	91	76	83	70	75	78	81	84	86	79	93	61	90	58
N TRAFFIC LAWS	77	77	88	81	72	86	56	69	79	52	80	63	55	71	70	83	68	83	76	23	70	71
H PUBLIC FACILITIES/INFRAST.	73	82	89	85	62	88	45	59	88	41	80	39	55	65	82	79	69	75	78	66	70	65
P SEWER/WASTEWATER SYSTEM	71	72	91	80	62	79	56	64	82	24	74	60	65	70	58	76	62	78	67	39	62	75
A RECREATION OPPORTUNITIES	70	74	78	75	65	78	51	64	83	58	73	52	69	67	66	73	75	69	83	78	76	62
G STREETS AND ROADS	69	79	75	77	61	80	45	61	83	59	75	41	64	62	66	76	63	72	70	62	66	45
S COMMUNITY INFORMED	66	74	78	76	57	75	44	62	85	28	71	46	55	66	56	70	57	73	69	24	59	46
F BICYCLE LANES AND PATHS	65	71	72	71	59	73	43	62	76	71	68	49	62	63	34	71	68	64	77	78	69	64
T DIVERSITY/CULTURE INCLUSION	64	70	77	73	55	74	53	46	80	44	66	53	53	64	46	68	59	67	74	58	59	55
E PROGRAMS TO HELP SENIORS	62	67	76	71	53	70	52	50	74	66	64	51	55	61	39	66	72	58	70	83	71	75
D EMERGENCIES/NAT DISASTERS	61	71	73	71	50	68	44	55	72	41	65	39	53	56	45	66	54	64	56	62	55	44
O AFTERSCHOOL PROGRAMS	60	72	74	73	47	69	48	46	73	65	62	51	52	59	37	67	58	63	57	58	57	74
J NEW BUSINESSES/COMPANIES	58	68	81	73	44	70	35	46	76	45	62	38	42	53	21	68	59	58	67	37	62	35
Q DIVERSE RANGE OF ARTS	57	66	75	70	45	67	52	38	74	55	60	46	54	56	35	65	50	63	56	58	50	57
V SUSTAINABLE LIVING	57	59	72	64	51	63	42	55	68	39	58	54	56	54	39	65	47	64	42	85	46	56
M BLIGHT AND ILLEGAL DUMPING	56	68	71	69	44	65	46	41	75	38	60	34	40	48	55	63	51	59	58	49	53	41
R NEW EMPLOYERS AND JOBS	55	59	70	64	46	66	38	40	71	16	58	38	52	52	38	61	41	63	42	66	39	56
U PERMITS AND LICENSES	53	58	78	66	41	63	36	43	64	32	56	43	57	56	23	59	48	57	44	100	42	83
I GOVERNMENT OPPORTUNITIES	53	61	77	67	38	61	37	43	65	42	56	38	42	51	19	59	50	54	53	49	51	45
K AFFORDABLE HOUSING	46	57	58	58	35	56	24	39	57	45	48	36	33	38	31	55	44	47	47	49	44	41
X RENT RELIEF	45	59	61	60	31	50	33	43	56	42	47	37	40	43	28	52	34	52	36	9	40	10
L HOMELESS SERVICES	43	54	57	55	31	49	28	40	48	42	45	33	35	40	24	48	39	45	37	49	39	37

Table 18: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (TOTAL SATISFIED)

Column n-Size	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	51	118	220	59	9	95	26	113	90	72	47	43	245	83	346	347
B PUBLIC PARKS	86	93	69	92	62	90	85	91	87	91	88	86	89	91	76	80	86	87	86	0
W EMERGENCY 911/FIRE RESP.	84	93	75	89	77	83	86	96	54	87	71	80	87	87	83	85	85	89	0	84
C POLICE SERVICES	81	91	77	87	55	84	81	85	75	84	85	75	85	80	84	87	84	79	81	0
N TRAFFIC LAWS	77	93	58	83	61	70	80	87	46	81	35	72	85	77	85	59	78	75	0	77
H PUBLIC FACILITIES/INFRAS.	73	90	23	81	36	77	72	88	54	81	60	73	78	78	57	71	72	74	73	0
P SEWER/WASTEWATER SYSTEM	71	87	33	79	40	70	73	97	34	82	33	59	82	79	70	69	75	66	0	71
A RECREATION OPPORTUNITIES	70	82	42	78	42	73	69	79	94	74	68	68	72	78	67	61	69	75	70	0
G STREETS AND ROADS	69	88	5	76	30	62	74	76	19	67	43	66	76	73	63	65	71	66	69	0
S COMMUNITY INFORMED	66	85	29	75	32	58	71	79	9	68	26	63	79	54	66	76	71	63	0	66
F BICYCLE LANES AND PATHS	65	83	78	72	43	65	64	73	43	72	39	58	69	73	58	67	66	64	65	0
T DIVERSITY/CULTURE INCLUSION	64	82	46	69	55	66	64	80	28	70	52	59	74	66	62	53	65	65	0	64
E PROGRAMS TO HELP SENIORS	62	73	25	69	36	61	64	64	60	64	47	53	67	64	54	76	60	68	62	0
D EMERGENCIES/NAT DISASTERS	61	71	21	67	30	53	65	63	10	57	36	54	76	59	38	66	59	66	61	0
O AFTERSCHOOL PROGRAMS	60	86	35	67	40	49	67	62	31	54	31	52	75	66	51	52	63	61	0	60
J NEW BUSINESSES/COMPANIES	58	82	38	65	26	57	61	59	68	59	51	54	66	53	51	68	60	59	58	0
Q DIVERSE RANGE OF ARTS	57	77	49	62	52	52	60	67	25	59	30	46	71	67	54	46	60	53	0	57
V SUSTAINABLE LIVING	57	79	41	63	41	55	59	63	46	60	40	44	73	55	65	52	66	38	0	57
M BLIGHT AND ILLEGAL DUMPING	56	77	45	62	29	56	57	58	8	59	42	48	68	47	49	72	57	64	56	0
R NEW EMPLOYERS AND JOBS	55	73	36	63	27	47	59	62	6	56	20	37	71	59	59	60	59	48	0	55
U PERMITS AND LICENSES	53	71	35	61	33	39	62	50	6	43	27	43	68	55	58	44	58	50	0	53
I GOVERNMENT OPPORTUNITIES	53	69	25	60	21	44	58	49	14	50	19	43	64	52	41	66	54	48	53	0
K AFFORDABLE HOUSING	46	58	27	51	22	42	49	41	24	45	28	42	53	45	32	55	48	45	46	0
X RENT RELIEF	45	72	26	53	21	39	51	52	12	47	14	37	68	36	41	39	51	33	0	45
L HOMELESS SERVICES	43	56	19	49	14	47	42	44	7	48	41	40	55	33	33	51	43	43	43	0

Table 18: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (TOTAL SATISFIED)

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19	YES/ NT @	HAVE	NO	DADS	MOMS	MEN W/NO	WOMEN W/NO	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
		@ HME	HOME	CHLDN	CHLDN			CHLDN	CHLDN											
Column n-Size	347	95	83	178	157	86	94	77	78	49	45	49	42	48	49	194	277	330	10	13
B PUBLIC PARKS	86	91	80	86	89	89	83	84	93	84	90	88	92	89	83	85	87	85	100	93
W EMERGENCY 911/FIRE RESP.	84	80	87	83	86	86	82	85	90	86	97	75	82	83	87	82	85	83	100	92
C POLICE SERVICES	81	81	80	81	82	81	80	82	81	81	83	75	90	85	74	81	82	81	86	82
N TRAFFIC LAWS	77	77	73	75	80	78	74	82	77	69	79	73	70	85	82	78	79	76	78	85
H PUBLIC FACILITIES/INFRAST.	73	77	73	75	73	71	79	72	73	70	81	67	85	78	64	74	75	73	100	77
P SEWER/WASTEWATER SYSTEM	71	67	75	71	72	73	71	76	70	70	77	64	67	71	79	71	73	70	81	81
A RECREATION OPPORTUNITIES	70	74	66	70	72	64	75	67	75	65	76	62	89	68	68	69	71	69	86	93
G STREETS AND ROADS	69	74	69	72	72	74	70	69	73	55	69	71	86	77	62	74	74	69	68	93
S COMMUNITY INFORMED	66	68	66	67	65	66	70	58	75	63	75	59	73	78	61	67	69	65	74	86
F BICYCLE LANES AND PATHS	65	69	63	66	65	67	66	61	71	53	86	57	82	77	48	64	68	64	100	61
T DIVERSITY/CULTURE INCLUSION	64	64	64	64	64	59	71	63	67	56	76	45	77	82	72	69	69	63	76	78
E PROGRAMS TO HELP SENIORS	62	59	62	61	61	54	68	64	62	52	70	65	84	45	58	64	63	61	100	82
D EMERGENCIES/NAT DISASTERS	61	63	54	59	66	52	65	66	70	49	74	49	90	57	63	65	64	61	68	55
O AFTERSCHOOL PROGRAMS	60	51	57	54	69	57	53	71	69	52	77	48	59	75	73	63	64	59	71	86
J NEW BUSINESSES/COMPANIES	58	55	53	54	63	49	60	65	64	50	67	52	77	57	46	59	60	57	100	77
Q DIVERSE RANGE OF ARTS	57	57	64	60	56	61	62	60	53	55	72	44	58	69	69	59	61	56	69	85
V SUSTAINABLE LIVING	57	51	62	56	57	65	50	48	66	59	71	67	55	48	51	56	58	57	47	72
M BLIGHT AND ILLEGAL DUMPING	56	53	63	57	59	58	56	58	58	52	77	55	50	44	58	54	58	55	100	73
R NEW EMPLOYERS AND JOBS	55	54	61	57	54	65	53	55	55	59	64	56	45	50	76	56	58	53	95	78
U PERMITS AND LICENSES	53	44	55	49	61	54	47	56	68	47	68	50	45	56	65	55	56	52	71	80
I GOVERNMENT OPPORTUNITIES	53	48	53	51	58	45	57	56	62	46	67	44	64	52	48	54	56	52	82	55
K AFFORDABLE HOUSING	46	53	47	50	46	47	54	45	48	36	50	52	54	45	45	51	49	45	86	67
X RENT RELIEF	45	38	45	42	50	49	37	45	57	35	60	40	45	50	47	46	49	44	55	70
L HOMELESS SERVICES	43	44	45	44	43	40	48	41	44	29	48	41	64	38	38	47	47	42	82	61

Table 18: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (TOTAL SATISFIED)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	347	77	97	101	62	174	163	82	91	89	82	39	66	80	37	81	173	134	42
B PUBLIC PARKS	86	90	89	88	82	89	86	92	87	80	94	90	88	96	82	85	90	85	68
W EMERGENCY 911/FIRE RESP.	84	89	88	82	77	88	80	91	89	78	82	79	90	94	79	77	93	74	75
C POLICE SERVICES	81	88	78	78	82	82	80	88	78	76	84	79	81	89	84	79	85	79	72
N TRAFFIC LAWS	77	88	74	79	68	81	74	81	79	76	72	75	80	89	87	60	81	71	75
H PUBLIC FACILITIES/INFRAST.	73	71	74	79	68	73	75	69	75	74	77	77	74	77	79	73	85	61	66
P SEWER/WASTEWATER SYSTEM	71	76	77	70	62	77	67	80	76	69	65	61	84	85	71	59	80	65	53
A RECREATION OPPORTUNITIES	70	70	77	72	62	74	68	72	75	61	76	85	72	78	51	68	75	67	56
G STREETS AND ROADS	69	73	61	79	70	66	75	68	63	73	78	74	79	69	67	69	77	63	56
S COMMUNITY INFORMED	66	75	66	64	61	70	63	63	77	60	67	69	68	79	71	53	76	56	58
F BICYCLE LANES AND PATHS	65	65	67	80	47	66	67	68	68	62	74	79	72	76	52	54	71	62	47
T DIVERSITY/CULTURE INCLUSION	64	73	65	59	65	69	61	66	73	56	66	50	79	72	69	52	73	56	52
E PROGRAMS TO HELP SENIORS	62	56	70	66	41	64	57	66	65	53	61	72	71	73	85	33	71	53	55
D EMERGENCIES/NAT DISASTERS	61	62	59	68	56	60	63	58	65	58	70	75	69	71	61	50	71	52	42
O AFTERSCHOOL PROGRAMS	60	81	61	55	45	70	51	71	70	54	49	69	69	69	64	51	73	53	30
J NEW BUSINESSES/COMPANIES	58	59	59	65	42	59	56	61	60	52	61	75	61	72	72	39	73	43	46
Q DIVERSE RANGE OF ARTS	57	68	54	58	56	60	58	63	58	55	60	46	78	68	61	45	70	49	34
V SUSTAINABLE LIVING	57	70	53	57	50	61	55	52	69	63	46	61	52	78	68	43	64	50	51
M BLIGHT AND ILLEGAL DUMPING	56	70	52	63	42	60	55	61	57	57	53	83	67	60	78	38	69	51	19
R NEW EMPLOYERS AND JOBS	55	63	63	56	38	63	49	66	63	52	46	46	62	67	56	49	64	47	42
U PERMITS AND LICENSES	53	70	56	52	39	62	47	61	65	47	47	53	67	73	49	42	66	42	37
I GOVERNMENT OPPORTUNITIES	53	55	55	61	38	55	52	53	59	48	57	78	68	51	71	32	67	42	25
K AFFORDABLE HOUSING	46	51	41	53	41	45	48	45	47	45	53	59	49	50	65	28	58	39	21
X RENT RELIEF	45	55	43	46	36	48	43	46	51	46	39	61	42	64	53	23	60	34	23
L HOMELESS SERVICES	43	52	36	54	28	43	44	39	44	43	45	53	52	44	58	29	55	36	14

Table 18: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (TOTAL SATISFIED)

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	76
B PUBLIC PARKS	86	86	86	93	91	86	80	91	66	90	80	81	88	82	93	79
W EMERGENCY 911/FIRE RESP.	84	85	85	83	82	77	88	91	89	81	89	90	86	83	79	93
C POLICE SERVICES	81	82	80	78	77	87	75	92	92	80	82	92	80	85	79	79
N TRAFFIC LAWS	77	79	75	67	83	79	76	83	74	76	78	79	83	74	70	81
H PUBLIC FACILITIES/INFRAST.	73	71	75	86	74	75	59	75	88	79	68	80	75	66	81	69
P SEWER/WASTEWATER SYSTEM	71	74	71	72	62	73	75	77	76	69	76	77	77	72	64	79
A RECREATION OPPORTUNITIES	70	66	72	79	61	81	63	81	59	73	67	72	68	63	75	69
G STREETS AND ROADS	69	71	69	77	56	78	62	77	83	69	70	80	71	71	69	68
S COMMUNITY INFORMED	66	62	72	67	55	64	71	80	76	62	74	78	56	71	70	77
F BICYCLE LANES AND PATHS	65	64	67	70	62	70	60	78	64	67	65	72	66	64	71	66
T DIVERSITY/CULTURE INCLUSION	64	60	69	62	64	61	67	66	66	63	66	66	64	58	64	74
E PROGRAMS TO HELP SENIORS	62	59	65	65	54	67	48	78	92	61	63	84	61	57	64	68
D EMERGENCIES/NAT DISASTERS	61	58	66	70	51	69	52	66	75	63	59	70	65	50	65	68
O AFTERSCHOOL PROGRAMS	60	63	59	67	50	52	67	62	65	57	66	63	64	63	54	68
J NEW BUSINESSES/COMPANIES	58	56	62	63	54	64	48	65	81	60	58	71	61	49	60	65
Q DIVERSE RANGE OF ARTS	57	59	58	64	43	54	68	55	57	54	63	56	57	61	53	65
V SUSTAINABLE LIVING	57	57	58	54	43	56	67	66	78	50	68	71	48	71	52	67
M BLIGHT AND ILLEGAL DUMPING	56	58	55	57	54	57	52	62	73	56	58	67	59	59	53	57
R NEW EMPLOYERS AND JOBS	55	59	53	55	39	47	74	59	56	47	67	58	51	70	45	65
U PERMITS AND LICENSES	53	54	55	55	45	35	67	49	77	46	64	60	50	60	45	68
I GOVERNMENT OPPORTUNITIES	53	50	59	62	41	56	45	59	72	53	53	64	51	49	59	57
K AFFORDABLE HOUSING	46	44	51	46	43	57	34	59	68	48	46	62	49	39	50	52
X RENT RELIEF	45	47	45	49	35	37	53	48	55	40	52	51	42	53	41	52
L HOMELESS SERVICES	43	41	45	44	36	51	38	46	63	43	44	53	41	41	45	47

Table 19: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (TOTAL DISSATISFIED)

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
	347	104	73	173	173	205	62	80	99	22	291	62	73	148	44	174	120	242	63	7	96	20
Column n-Size	347	104	73	173	173	205	62	80	99	22	291	62	73	148	44	174	120	242	63	7	96	20
L HOMELESS SERVICES	31	28	33	30	32	29	52	17	33	48	29	42	35	32	49	27	40	26	44	38	38	52
K AFFORDABLE HOUSING	30	28	30	29	32	24	54	28	22	49	28	43	41	37	36	24	35	28	32	51	31	59
G STREETS AND ROADS	27	18	22	20	34	15	55	34	15	41	21	59	36	35	34	19	33	25	27	38	29	55
M BLIGHT AND ILLEGAL DUMPING	26	13	20	15	37	21	41	27	16	23	23	45	34	35	20	19	34	22	31	51	32	49
V SUSTAINABLE LIVING	24	32	20	27	21	24	38	13	19	41	23	28	16	23	41	20	34	19	35	0	31	40
X RENT RELIEF	23	25	28	27	20	26	33	8	16	13	22	31	22	24	41	18	33	19	25	42	21	77
S COMMUNITY INFORMED	22	23	19	21	22	17	42	18	5	51	17	45	28	21	36	19	29	17	16	61	25	50
J NEW BUSINESSES/COMPANIES	20	12	13	12	27	15	37	19	11	36	18	29	30	24	37	14	25	17	18	63	21	54
R NEW EMPLOYERS AND JOBS	20	25	18	22	17	15	34	21	17	66	16	38	18	20	48	12	28	15	22	34	25	33
F BICYCLE LANES AND PATHS	19	21	21	21	18	18	29	14	21	23	18	26	21	20	46	14	21	18	18	22	20	29
Q DIVERSE RANGE OF ARTS	17	20	10	15	19	18	14	17	12	22	16	25	17	20	27	12	25	13	14	27	21	35
I GOVERNMENT OPPORTUNITIES	17	14	10	12	22	14	28	16	12	23	15	28	19	15	36	16	20	15	15	51	16	44
D EMERGENCIES/NAT DISASTERS	17	11	21	15	19	15	30	11	14	33	15	26	21	18	39	12	26	13	24	38	23	42
P SEWER/WASTEWATER SYSTEM	15	22	7	16	15	12	29	13	10	66	11	34	19	15	27	12	22	11	14	61	20	23
H PUBLIC FACILITIES/INFRAS.	15	12	4	9	21	7	42	15	3	34	9	45	28	20	14	10	22	12	19	34	20	35
A RECREATION OPPORTUNITIES	14	10	15	12	16	13	23	11	7	13	12	26	14	13	24	14	14	14	6	22	10	38
O AFTERSCHOOL PROGRAMS	13	14	12	13	14	12	19	13	9	18	13	16	18	17	26	8	16	12	13	27	15	9
T DIVERSITY/CULTURE INCLUSION	13	17	14	16	11	12	14	15	9	20	12	17	9	9	20	14	17	11	4	27	14	35
N TRAFFIC LAWS	12	13	7	10	14	7	32	10	11	45	8	33	31	19	23	4	18	9	13	77	12	29
C POLICE SERVICES	11	11	6	9	13	6	19	17	7	4	10	16	13	11	13	11	10	11	6	22	6	32
B PUBLIC PARKS	10	4	7	5	15	6	20	14	5	12	7	28	17	12	19	7	13	9	10	20	10	31
U PERMITS AND LICENSES	9	15	6	11	7	6	21	8	6	39	7	18	13	11	22	5	12	7	5	0	11	7
E PROGRAMS TO HELP SENIORS	8	5	11	7	9	6	14	8	8	15	6	16	13	8	5	8	7	9	6	17	6	9
W EMERGENCY 911/FIRE RESP.	3	5	1	3	3	3	6	0	4	15	2	6	1	1	11	3	5	2	2	0	3	0

Table 19: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (TOTAL DISSATISFIED)

Column n-Size	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
	347	81	16	280	51	118	220	59	9	95	26	113	90	72	47	43	245	83	346	347
L HOMELESS SERVICES	31	29	48	26	60	30	31	28	60	29	33	29	27	40	34	22	29	37	31	0
K AFFORDABLE HOUSING	30	27	37	26	54	37	27	36	61	35	45	34	32	28	30	21	25	42	30	0
G STREETS AND ROADS	27	12	95	20	70	36	22	22	81	31	56	27	24	23	30	35	27	26	27	0
M BLIGHT AND ILLEGAL DUMPING	26	17	55	21	58	32	22	28	89	27	52	23	20	38	31	24	26	21	26	0
V SUSTAINABLE LIVING	24	15	49	21	49	27	22	19	43	21	46	33	17	24	18	20	19	41	0	24
X RENT RELIEF	23	10	43	20	44	24	23	21	38	16	46	33	13	26	22	11	15	51	0	23
S COMMUNITY INFORMED	22	11	61	16	57	32	17	21	63	23	58	23	10	32	29	14	19	31	0	22
J NEW BUSINESSES/COMPANIES	20	10	29	17	36	24	16	22	28	22	33	25	14	23	20	14	18	22	20	0
R NEW EMPLOYERS AND JOBS	20	13	40	16	49	28	17	19	55	21	47	34	14	16	5	10	17	29	0	20
F BICYCLE LANES AND PATHS	19	14	7	15	29	19	20	17	10	17	26	25	18	16	11	19	19	18	19	0
Q DIVERSE RANGE OF ARTS	17	15	20	17	24	23	15	20	30	18	39	26	13	13	12	13	16	26	0	17
I GOVERNMENT OPPORTUNITIES	17	16	42	13	39	23	13	10	56	16	53	24	13	14	21	8	17	18	17	0
D EMERGENCIES/NAT DISASTERS	17	13	46	15	32	25	12	15	67	23	33	19	10	20	20	19	17	17	17	0
P SEWER/WASTEWATER SYSTEM	15	12	67	12	47	20	14	2	40	10	51	23	10	12	16	11	14	18	0	15
H PUBLIC FACILITIES/INFRAST.	15	5	44	10	42	16	13	8	34	12	30	15	13	15	16	16	15	17	15	0
A RECREATION OPPORTUNITIES	14	12	25	11	27	11	15	4	3	9	18	20	11	9	11	20	15	13	14	0
O AFTERSCHOOL PROGRAMS	13	5	21	12	24	22	10	18	49	17	39	20	11	11	9	9	12	19	0	13
T DIVERSITY/CULTURE INCLUSION	13	12	21	13	20	10	15	0	27	6	22	18	10	11	12	10	13	18	0	13
N TRAFFIC LAWS	12	1	39	7	36	21	9	6	54	8	61	14	8	16	7	19	11	17	0	12
C POLICE SERVICES	11	8	10	8	29	8	12	11	0	9	2	13	6	13	13	10	9	16	11	0
B PUBLIC PARKS	10	7	31	4	36	8	10	7	13	8	12	10	5	9	13	20	11	5	10	0
U PERMITS AND LICENSES	9	4	30	6	31	17	6	7	60	10	39	11	11	8	3	7	10	8	0	9
E PROGRAMS TO HELP SENIORS	8	9	38	6	19	10	6	4	3	10	13	8	8	7	7	11	9	3	8	0
W EMERGENCY 911/FIRE RESP.	3	3	13	2	11	7	1	2	32	2	23	4	5	2	0	1	2	6	0	3

Table 19: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (TOTAL DISSATISFIED)

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19	YES/ NT @	HAVE	NO	DADS	MOMS	MEN W/NO	WOMEN W/NO	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
		@ HME	HOME	CHLDN	CHLDN			CHLDN	CHLDN												
Column n-Size	347	95	83	178	157	86	94	77	78	49	45	49	42	48	49	194	277	330	10	13	
L HOMELESS SERVICES	31	30	29	30	30	33	27	33	29	49	35	19	21	21	35	24	27	31	18	12	
K AFFORDABLE HOUSING	30	28	25	27	30	23	29	35	22	40	34	23	31	14	30	24	27	31	14	11	
G STREETS AND ROADS	27	24	31	27	20	26	29	23	19	43	26	17	4	23	38	20	22	27	32	7	
M BLIGHT AND ILLEGAL DUMPING	26	27	24	26	21	23	28	19	23	38	17	18	21	32	15	21	22	27	0	11	
V SUSTAINABLE LIVING	24	29	19	24	24	18	28	33	14	15	14	10	31	45	23	26	25	25	8	16	
X RENT RELIEF	23	23	22	22	24	16	28	30	19	15	27	13	28	20	32	23	24	23	41	30	
S COMMUNITY INFORMED	22	17	24	20	23	18	22	28	14	21	24	20	22	19	24	21	21	22	26	14	
J NEW BUSINESSES/COMPANIES	20	24	18	21	16	21	22	13	14	22	17	27	16	11	20	18	19	20	0	23	
R NEW EMPLOYERS AND JOBS	20	21	15	18	20	16	18	17	22	13	25	7	18	35	6	16	18	21	0	8	
F BICYCLE LANES AND PATHS	19	18	20	19	20	19	18	25	11	23	7	21	13	16	19	19	18	20	0	12	
Q DIVERSE RANGE OF ARTS	17	16	16	16	18	18	14	22	14	15	13	24	21	22	6	18	17	18	6	6	
I GOVERNMENT OPPORTUNITIES	17	20	18	19	11	25	12	11	7	18	4	13	11	28	11	15	15	17	0	12	
D EMERGENCIES/NAT DISASTERS	17	12	19	15	14	16	15	8	16	20	8	17	5	18	9	12	15	16	32	23	
P SEWER/WASTEWATER SYSTEM	15	16	15	15	15	16	14	15	12	13	14	8	16	23	13	15	14	16	0	14	
H PUBLIC FACILITIES/INFRAST.	15	11	12	12	15	13	10	13	18	25	7	12	5	17	12	11	12	15	0	7	
A RECREATION OPPORTUNITIES	14	14	17	15	12	17	14	11	13	16	10	18	5	22	9	16	14	14	14	7	
O AFTERSCHOOL PROGRAMS	13	27	13	20	6	13	26	7	5	11	16	6	24	19	5	12	13	14	24	0	
T DIVERSITY/CULTURE INCLUSION	13	11	13	12	14	15	9	19	10	10	14	13	10	12	6	10	12	13	0	16	
N TRAFFIC LAWS	12	15	16	16	9	12	17	3	14	15	11	6	19	8	7	10	11	13	3	6	
C POLICE SERVICES	11	4	16	10	11	9	11	15	8	12	17	13	10	5	10	9	10	11	14	7	
B PUBLIC PARKS	10	8	14	11	6	10	12	10	4	15	10	6	0	11	2	8	8	10	0	7	
U PERMITS AND LICENSES	9	13	10	12	5	11	11	11	0	15	6	5	7	14	2	7	7	9	4	6	
E PROGRAMS TO HELP SENIORS	8	6	12	9	7	11	7	5	4	9	2	7	4	9	4	6	8	8	0	7	
W EMERGENCY 911/FIRE RESP.	3	6	2	4	1	4	3	0	0	3	0	0	7	4	2	3	2	3	0	8	

Table 19: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (TOTAL DISSATISFIED)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	347	77	97	101	62	174	163	82	91	89	82	39	66	80	37	81	173	134	42
L HOMELESS SERVICES	31	29	42	22	28	36	24	38	37	31	17	42	26	34	25	27	30	30	38
K AFFORDABLE HOUSING	30	25	37	27	26	32	27	33	29	29	24	35	34	25	23	29	29	28	47
G STREETS AND ROADS	27	27	33	18	25	31	20	28	34	23	16	26	14	26	27	27	20	32	41
M BLIGHT AND ILLEGAL DUMPING	26	8	34	21	35	23	26	17	29	27	25	10	21	21	13	38	15	31	59
V SUSTAINABLE LIVING	24	24	25	17	30	25	22	34	16	17	26	27	30	12	18	29	27	19	25
X RENT RELIEF	23	29	28	21	14	28	19	27	31	20	17	6	37	26	22	26	27	23	12
S COMMUNITY INFORMED	22	20	20	23	24	20	23	21	17	25	21	25	20	15	22	30	21	22	23
J NEW BUSINESSES/COMPANIES	20	14	19	21	25	17	23	12	18	23	22	20	14	12	16	25	12	28	26
R NEW EMPLOYERS AND JOBS	20	20	13	16	28	16	21	13	18	20	21	14	19	19	25	23	22	17	18
F BICYCLE LANES AND PATHS	19	22	15	10	34	18	19	19	13	25	12	12	10	15	38	28	21	14	30
Q DIVERSE RANGE OF ARTS	17	17	20	15	15	19	15	20	19	20	9	32	8	16	13	21	15	16	28
I GOVERNMENT OPPORTUNITIES	17	16	11	12	28	13	18	17	7	22	13	8	9	18	12	22	12	20	28
D EMERGENCIES/NAT DISASTERS	17	14	19	15	13	17	15	12	18	17	12	19	15	9	24	16	15	18	21
P SEWER/WASTEWATER SYSTEM	15	17	10	12	22	13	16	10	13	18	13	25	12	9	9	23	16	12	23
H PUBLIC FACILITIES/INFRASTR.	15	11	14	13	21	13	16	11	14	18	14	19	17	2	14	17	9	19	27
A RECREATION OPPORTUNITIES	14	7	9	15	23	8	18	5	10	22	14	10	16	5	29	19	12	13	27
O AFTERSCHOOL PROGRAMS	13	5	15	14	19	11	16	4	17	15	15	6	15	11	8	18	13	11	22
T DIVERSITY/CULTURE INCLUSION	13	16	12	15	6	14	11	17	11	15	8	27	7	18	9	12	16	11	9
N TRAFFIC LAWS	12	8	11	11	18	9	13	5	14	10	16	5	10	7	10	22	10	14	13
C POLICE SERVICES	11	6	13	13	9	10	11	4	15	18	4	12	15	5	11	7	9	11	20
B PUBLIC PARKS	10	2	9	9	12	6	10	5	7	14	5	10	8	2	18	9	5	11	28
U PERMITS AND LICENSES	9	9	5	8	12	7	10	7	6	13	7	5	9	5	8	14	11	6	8
E PROGRAMS TO HELP SENIORS	8	9	5	10	9	6	10	6	3	11	8	15	9	4	5	6	7	10	5
W EMERGENCY 911/FIRE RESP.	3	5	0	2	3	2	2	0	3	5	0	4	0	2	1	5	3	3	3

Table 19: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (TOTAL DISSATISFIED)

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	76
L HOMELESS SERVICES	31	33	28	37	35	25	33	25	10	33	27	19	36	29	30	25
K AFFORDABLE HOUSING	30	30	27	36	36	24	34	19	14	33	27	17	30	31	32	23
G STREETS AND ROADS	27	25	27	16	36	19	38	20	17	24	30	19	24	28	23	32
M BLIGHT AND ILLEGAL DUMPING	26	23	28	18	22	32	35	21	21	23	29	21	18	29	27	29
V SUSTAINABLE LIVING	24	26	21	28	36	18	18	19	4	28	16	13	34	13	22	19
X RENT RELIEF	23	23	24	31	34	17	19	15	8	28	16	12	29	14	29	18
S COMMUNITY INFORMED	22	23	19	21	31	18	20	11	17	24	17	14	28	16	18	18
J NEW BUSINESSES/COMPANIES	20	19	19	20	25	21	21	12	5	22	16	9	16	21	26	12
R NEW EMPLOYERS AND JOBS	20	17	20	22	35	11	12	2	20	24	11	9	19	12	27	10
F BICYCLE LANES AND PATHS	19	22	15	21	19	18	24	8	19	19	19	13	22	21	13	17
Q DIVERSE RANGE OF ARTS	17	21	14	20	24	7	20	10	13	18	16	11	21	21	15	12
I GOVERNMENT OPPORTUNITIES	17	20	10	12	15	21	21	19	4	15	17	13	16	26	10	10
D EMERGENCIES/NAT DISASTERS	17	14	16	20	20	7	20	10	8	17	16	9	10	21	18	11
P SEWER/WASTEWATER SYSTEM	15	15	13	14	21	10	16	7	9	16	13	8	14	15	14	11
H PUBLIC FACILITIES/INFRAST.	15	14	15	10	8	17	26	8	7	11	18	8	11	18	11	18
A RECREATION OPPORTUNITIES	14	14	15	9	20	11	12	12	26	13	14	18	13	15	14	14
O AFTERSCHOOL PROGRAMS	13	9	17	18	24	14	9	3	4	19	7	4	11	7	25	7
T DIVERSITY/CULTURE INCLUSION	13	17	10	19	12	7	15	10	13	13	13	11	16	18	11	9
N TRAFFIC LAWS	12	8	16	14	10	10	17	11	4	12	13	8	3	13	19	13
C POLICE SERVICES	11	11	11	12	8	7	19	7	8	9	14	7	11	11	7	16
B PUBLIC PARKS	10	10	10	2	8	12	11	8	34	7	14	19	8	12	6	16
U PERMITS AND LICENSES	9	10	7	16	10	4	9	3	3	11	6	3	11	9	9	4
E PROGRAMS TO HELP SENIORS	8	9	5	11	6	4	10	8	3	7	8	6	6	13	6	5
W EMERGENCY 911/FIRE RESP.	3	2	2	7	2	2	2	1	0	4	1	0	2	2	4	0

BANNER OVERALL	Q1 RIGHT DIREC 59%	PERCENT OF SAMPLE 100%
Interviewed in Vietnamese/Chin	86%	3%
Interviewed in Spanish	77%	3%
Interviewed on Cell Phone	76%	30%
Men Ages 18-49	72%	27%
Mode of Interview Phone	71%	50%
Contact Method Phone	71%	50%
Ages 18-29	70%	20%
Chinese	70%	14%
Indian	70%	13%
Lived 0-10yrs in Milpitas	68%	32%
Men with No Children	68%	21%
College-Educated Men	67%	24%
HH Income \$90,000-\$120,000	67%	22%
HH Income <\$60,000	67%	10%
Renters	66%	23%
Ages 18-49	65%	56%
Asian/Pacific Islanders	64%	56%
Men	64%	47%
Four-year College Graduates	64%	29%
Interviewed on Landline	64%	20%
Ages 40-49	64%	15%
People of Color	63%	79%
Four-year College or More	63%	47%
Dads	63%	24%
No Children	62%	44%
Lived 21-30yrs in Milpitas	62%	21%
Post-Graduate Educated	62%	18%
Have Young Children at Home	61%	27%
Non-College Educated Men	61%	22%
HH Income \$150,000+	61%	22%
Ages 30-39	61%	21%
Ages 75+	61%	7%
College-Educated Women	60%	22%
HH Income \$60,000-\$90,000	60%	18%
Homeowners	59%	69%

BANNER OVERALL	Q1 RIGHT DIREC 59%	PERCENT OF SAMPLE 100%
Have Children	59%	51%
Some College Education	59%	28%
Women Ages 18-49	59%	27%
Filipino	59%	12%
Interviewed in English	58%	94%
Lived 11-20yrs in Milpitas	58%	25%
Ages 65+	58%	17%
Latinos	58%	13%
Some College or Less	57%	49%
Women with No Children	57%	22%
Women	56%	50%
Moms	56%	26%
No Young Children at Home	56%	24%
Ages 65-74	56%	10%
HH Income \$120,000-\$150,000	56%	10%
Contact Method Postcard	55%	12%
High School Educated	54%	21%
Vietnamese	54%	14%
Non-College Educated Women	53%	26%
Women Ages 50+	53%	22%
Ages 50+	52%	41%
Men Ages 50+	52%	19%
Whites	51%	14%
Lived 31-40yrs in Milpitas	49%	12%
Ages 50-64	48%	24%
Mode of Interview Online	47%	50%
Contact Method Email	45%	38%
Lived 41+yrs in Milpitas	38%	11%

BANNER	Q1	PERCENT
OVERALL	WRONG TRACK	OF SAMPLE
	18%	100%
Lived 41+yrs in Milpitas	32%	11%
Whites	27%	14%
Mode of Interview Online	25%	50%
Contact Method Email	25%	38%
Ages 50-64	25%	24%
Men Ages 50+	22%	19%
Contact Method Postcard	22%	12%
HH Income \$120,000-\$150,000	22%	10%
Ages 50+	21%	41%
Non-College Educated Women	21%	26%
Lived 11-20yrs in Milpitas	21%	25%
Women Ages 50+	21%	22%
Lived 31-40yrs in Milpitas	21%	12%
Moms	20%	26%
Vietnamese	20%	14%
Interviewed in English	19%	94%
Homeowners	19%	69%
Have Children	19%	51%
Have Young Children at Home	19%	27%
No Young Children at Home	19%	24%
Post-Graduate Educated	19%	18%
Latinos	19%	13%
Women	18%	50%
Some College or Less	18%	49%
Some College Education	18%	28%
HH Income \$150,000+	18%	22%
High School Educated	18%	21%
Men	17%	47%
Dads	17%	24%
College-Educated Men	17%	24%
Lived 21-30yrs in Milpitas	17%	21%
Ages 30-39	17%	21%
Ages 65-74	17%	10%
Renters	16%	23%
HH Income \$60,000-\$90,000	16%	18%

BANNER	Q1	PERCENT
OVERALL	WRONG TRACK	OF SAMPLE
	18%	100%
Ages 65+	16%	17%
HH Income <\$60,000	16%	10%
Four-year College or More	15%	47%
Women Ages 18-49	15%	27%
HH Income \$90,000-\$120,000	15%	22%
Non-College Educated Men	15%	22%
Ages 40-49	15%	15%
Ages 75+	15%	7%
People of Color	14%	79%
Ages 18-49	14%	56%
No Children	14%	44%
Women with No Children	14%	22%
Men with No Children	14%	21%
Filipino	14%	12%
Interviewed in Vietnamese/Chin	14%	3%
Asian/Pacific Islanders	13%	56%
Men Ages 18-49	13%	27%
Interviewed on Cell Phone	12%	30%
Four-year College Graduates	12%	29%
College-Educated Women	12%	22%
Mode of Interview Phone	11%	50%
Contact Method Phone	11%	50%
Lived 0-10yrs in Milpitas	11%	32%
Ages 18-29	10%	20%
Interviewed on Landline	10%	20%
Chinese	10%	14%
Indian	7%	13%
Interviewed in Spanish	3%	3%

BANNER OVERALL	Q1 DK/NA 23%	PERCENT OF SAMPLE 100%
Contact Method Email	30%	38%
Lived 31-40yrs in Milpitas	30%	12%
Lived 41+yrs in Milpitas	30%	11%
Women with No Children	29%	22%
Mode of Interview Online	28%	50%
College-Educated Women	28%	22%
High School Educated	28%	21%
Ages 50-64	27%	24%
Interviewed on Landline	27%	20%
Ages 65-74	27%	10%
Women	26%	50%
Ages 50+	26%	41%
Women Ages 18-49	26%	27%
Non-College Educated Women	26%	26%
Women Ages 50+	26%	22%
Men Ages 50+	26%	19%
Ages 65+	26%	17%
Vietnamese	26%	14%
Filipino	26%	12%
Some College or Less	25%	49%
No Young Children at Home	25%	24%
Interviewed in English	24%	94%
No Children	24%	44%
Four-year College Graduates	24%	29%
Moms	24%	26%
HH Income \$60,000-\$90,000	24%	18%
People of Color	23%	79%
Asian/Pacific Islanders	23%	56%
Some College Education	23%	28%
Non-College Educated Men	23%	22%
Ages 30-39	23%	21%
Indian	23%	13%
Contact Method Postcard	23%	12%
Ages 75+	23%	7%
Homeowners	22%	69%

BANNER OVERALL	Q1 DK/NA 23%	PERCENT OF SAMPLE 100%
Have Children	22%	51%
Four-year College or More	22%	47%
Lived 11-20yrs in Milpitas	22%	25%
Latinos	22%	13%
HH Income \$120,000-\$150,000	22%	10%
Ages 18-49	21%	56%
Lived 0-10yrs in Milpitas	21%	32%
Ages 40-49	21%	15%
Whites	21%	14%
Chinese	21%	14%
Men	20%	47%
HH Income \$150,000+	20%	22%
Lived 21-30yrs in Milpitas	20%	21%
Interviewed in Spanish	20%	3%
Have Young Children at Home	19%	27%
Dads	19%	24%
Ages 18-29	19%	20%
Post-Graduate Educated	19%	18%
Mode of Interview Phone	18%	50%
Contact Method Phone	18%	50%
Renters	18%	23%
HH Income \$90,000-\$120,000	18%	22%
Men with No Children	18%	21%
HH Income <\$60,000	17%	10%
College-Educated Men	16%	24%
Men Ages 18-49	15%	27%
Interviewed on Cell Phone	11%	30%
Interviewed in Vietnamese/Chin	0%	3%

BANNER	Q2	PERCENT
OVERALL	VERY SAT	OF SAMPLE
	26%	100%
Ages 18-29	39%	20%
HH Income \$90,000-\$120,000	37%	22%
Interviewed on Landline	36%	20%
Ages 75+	36%	7%
Mode of Interview Phone	35%	50%
Contact Method Phone	35%	50%
Interviewed on Cell Phone	35%	30%
Ages 65+	35%	17%
Ages 65-74	35%	10%
Lived 21-30yrs in Milpitas	34%	21%
Indian	34%	13%
Whites	32%	14%
Interviewed in Vietnamese/Chin	32%	3%
High School Educated	31%	21%
HH Income \$60,000-\$90,000	31%	18%
Some College or Less	30%	49%
Women with No Children	30%	22%
Interviewed in Spanish	30%	3%
Homeowners	29%	69%
No Children	29%	44%
Some College Education	29%	28%
Non-College Educated Women	29%	26%
Non-College Educated Men	29%	22%
Men Ages 50+	29%	19%
Chinese	29%	14%
Latinos	29%	13%
HH Income <\$60,000	29%	10%
Ages 50+	28%	41%
Women Ages 18-49	28%	27%
No Young Children at Home	28%	24%
People of Color	27%	79%
Women	27%	50%
Lived 11-20yrs in Milpitas	27%	25%
Women Ages 50+	27%	22%
College-Educated Women	27%	22%

BANNER	Q2	PERCENT
OVERALL	VERY SAT	OF SAMPLE
	26%	100%
Men with No Children	27%	21%
Interviewed in English	26%	94%
Ages 18-49	26%	56%
Asian/Pacific Islanders	26%	56%
Have Children	26%	51%
Men	26%	47%
Four-year College Graduates	26%	29%
Moms	26%	26%
Dads	26%	24%
Lived 41+yrs in Milpitas	26%	11%
HH Income \$120,000-\$150,000	26%	10%
Four-year College or More	25%	47%
Lived 0-10yrs in Milpitas	25%	32%
Men Ages 18-49	24%	27%
Have Young Children at Home	24%	27%
College-Educated Men	24%	24%
Filipino	24%	12%
Ages 50-64	23%	24%
Post-Graduate Educated	23%	18%
Ages 40-49	22%	15%
Renters	21%	23%
HH Income \$150,000+	20%	22%
Vietnamese	19%	14%
Mode of Interview Online	18%	50%
Contact Method Email	18%	38%
Lived 31-40yrs in Milpitas	18%	12%
Ages 30-39	17%	21%
Contact Method Postcard	17%	12%

BANNER OVERALL	Q2 VERY DISSAT 5%	PERCENT OF SAMPLE 100%
Interviewed in Spanish	15%	3%
High School Educated	9%	21%
Ages 50-64	8%	24%
Non-College Educated Men	8%	22%
Men	7%	47%
Interviewed on Cell Phone	7%	30%
Lived 11-20yrs in Milpitas	7%	25%
Lived 21-30yrs in Milpitas	7%	21%
Ages 30-39	7%	21%
Men Ages 50+	7%	19%
Latinos	7%	13%
Mode of Interview Online	6%	50%
Contact Method Email	6%	38%
Have Young Children at Home	6%	27%
Dads	6%	24%
Indian	6%	13%
Lived 31-40yrs in Milpitas	6%	12%
Interviewed in Vietnamese/Chin	6%	3%
Interviewed in English	5%	94%
People of Color	5%	79%
Homeowners	5%	69%
Ages 18-49	5%	56%
Have Children	5%	51%
Mode of Interview Phone	5%	50%
Contact Method Phone	5%	50%
Some College or Less	5%	49%
Ages 50+	5%	41%
Men Ages 18-49	5%	27%
College-Educated Men	5%	24%
No Young Children at Home	5%	24%
HH Income \$90,000-\$120,000	5%	22%
Men with No Children	5%	21%
Ages 40-49	5%	15%
Vietnamese	5%	14%
Contact Method Postcard	5%	12%

BANNER OVERALL	Q2 VERY DISSAT 5%	PERCENT OF SAMPLE 100%
HH Income \$120,000-\$150,000	5%	10%
Asian/Pacific Islanders	4%	56%
Four-year College or More	4%	47%
No Children	4%	44%
Four-year College Graduates	4%	29%
Moms	4%	26%
Non-College Educated Women	4%	26%
Renters	4%	23%
HH Income \$60,000-\$90,000	4%	18%
Post-Graduate Educated	4%	18%
Whites	4%	14%
Lived 41+yrs in Milpitas	4%	11%
HH Income <\$60,000	4%	10%
Women	3%	50%
Women Ages 18-49	3%	27%
Women Ages 50+	3%	22%
HH Income \$150,000+	3%	22%
College-Educated Women	3%	22%
Chinese	3%	14%
Lived 0-10yrs in Milpitas	2%	32%
Some College Education	2%	28%
Women with No Children	2%	22%
Interviewed on Landline	2%	20%
Ages 18-29	2%	20%
Filipino	2%	12%
Ages 65+	1%	17%
Ages 65-74	1%	10%
Ages 75+	1%	7%

BANNER	Q2	PERCENT
OVERALL	TOTAL SAT	OF SAMPLE
	83%	100%
Interviewed in Vietnamese/Chin	94%	3%
Ages 75+	93%	7%
Interviewed on Landline	91%	20%
Mode of Interview Phone	90%	50%
Contact Method Phone	90%	50%
Lived 0-10yrs in Milpitas	90%	32%
Interviewed on Cell Phone	90%	30%
Ages 18-29	90%	20%
Women with No Children	87%	22%
HH Income \$90,000-\$120,000	87%	22%
HH Income \$60,000-\$90,000	87%	18%
Ages 65+	87%	17%
Four-year College Graduates	86%	29%
Women Ages 18-49	86%	27%
Dads	86%	24%
College-Educated Women	86%	22%
Filipino	86%	12%
People of Color	85%	79%
Asian/Pacific Islanders	85%	56%
Have Young Children at Home	85%	27%
Non-College Educated Men	85%	22%
Vietnamese	85%	14%
Latinos	85%	13%
Interviewed in Spanish	85%	3%
Ages 18-49	84%	56%
Have Children	84%	51%
Women	84%	50%
Some College or Less	84%	49%
Four-year College or More	84%	47%
No Children	84%	44%
Some College Education	84%	28%
Men Ages 18-49	84%	27%
Non-College Educated Women	84%	26%
High School Educated	84%	21%
Chinese	84%	14%

BANNER	Q2	PERCENT
OVERALL	TOTAL SAT	OF SAMPLE
	83%	100%
Indian	84%	13%
Ages 65-74	84%	10%
Homeowners	83%	69%
Moms	83%	26%
No Young Children at Home	83%	24%
Renters	83%	23%
HH Income \$150,000+	83%	22%
Women Ages 50+	83%	22%
Whites	83%	14%
HH Income \$120,000-\$150,000	83%	10%
Interviewed in English	82%	94%
Men	82%	47%
Ages 50+	82%	41%
College-Educated Men	82%	24%
Ages 30-39	82%	21%
Lived 21-30yrs in Milpitas	81%	21%
Men with No Children	81%	21%
Men Ages 50+	81%	19%
Post-Graduate Educated	81%	18%
Contact Method Postcard	81%	12%
Ages 40-49	80%	15%
Lived 41+yrs in Milpitas	80%	11%
HH Income <\$60,000	80%	10%
Lived 31-40yrs in Milpitas	79%	12%
Lived 11-20yrs in Milpitas	78%	25%
Ages 50-64	78%	24%
Mode of Interview Online	75%	50%
Contact Method Email	73%	38%

BANNER	Q2	PERCENT
OVERALL	TOTAL DISSAT	OF SAMPLE
	17%	100%
Contact Method Email	26%	38%
Mode of Interview Online	24%	50%
Ages 50-64	22%	24%
Lived 11-20yrs in Milpitas	21%	25%
Lived 31-40yrs in Milpitas	21%	12%
Ages 40-49	20%	15%
Lived 41+yrs in Milpitas	20%	11%
HH Income <\$60,000	20%	10%
Lived 21-30yrs in Milpitas	19%	21%
Post-Graduate Educated	19%	18%
Contact Method Postcard	19%	12%
College-Educated Men	18%	24%
Ages 30-39	18%	21%
Men Ages 50+	18%	19%
Interviewed in English	17%	94%
Men	17%	47%
Ages 50+	17%	41%
Moms	17%	26%
No Young Children at Home	17%	24%
Renters	17%	23%
Women Ages 50+	17%	22%
HH Income \$150,000+	17%	22%
Men with No Children	17%	21%
HH Income \$120,000-\$150,000	17%	10%
Homeowners	16%	69%
Have Children	16%	51%
Women	16%	50%
Four-year College or More	16%	47%
No Children	16%	44%
Non-College Educated Women	16%	26%
Whites	16%	14%
Indian	16%	13%
People of Color	15%	79%
Ages 18-49	15%	56%
Some College or Less	15%	49%

BANNER	Q2	PERCENT
OVERALL	TOTAL DISSAT	OF SAMPLE
	17%	100%
Some College Education	15%	28%
Men Ages 18-49	15%	27%
Have Young Children at Home	15%	27%
High School Educated	15%	21%
Chinese	15%	14%
Latinos	15%	13%
Interviewed in Spanish	15%	3%
Asian/Pacific Islanders	14%	56%
Four-year College Graduates	14%	29%
Women Ages 18-49	14%	27%
Dads	14%	24%
Non-College Educated Men	14%	22%
College-Educated Women	14%	22%
Filipino	14%	12%
Ages 65-74	14%	10%
Women with No Children	13%	22%
HH Income \$90,000-\$120,000	13%	22%
Vietnamese	13%	14%
HH Income \$60,000-\$90,000	12%	18%
Ages 65+	11%	17%
Mode of Interview Phone	10%	50%
Contact Method Phone	10%	50%
Lived 0-10yrs in Milpitas	10%	32%
Interviewed on Cell Phone	10%	30%
Ages 18-29	9%	20%
Interviewed on Landline	9%	20%
Ages 75+	7%	7%
Interviewed in Vietnamese/Chin	6%	3%

BANNER	Q7	PERCENT
OVERALL	MUCH TOO FAST OF	SAMPLE
	17%	100%
Lived 41+yrs in Milpitas	40%	11%
Whites	30%	14%
Interviewed in Spanish	26%	3%
Ages 50-64	23%	24%
Women Ages 50+	23%	22%
Ages 75+	23%	7%
Ages 50+	22%	41%
Contact Method Email	22%	38%
Mode of Interview Online	21%	50%
No Young Children at Home	21%	24%
Men Ages 50+	21%	19%
Ages 65+	21%	17%
Latinos	21%	13%
Lived 31-40yrs in Milpitas	21%	12%
Moms	20%	26%
Non-College Educated Women	20%	26%
Ages 65-74	20%	10%
HH Income <\$60,000	20%	10%
Some College or Less	19%	49%
Some College Education	19%	28%
HH Income \$150,000+	19%	22%
Lived 21-30yrs in Milpitas	19%	21%
Contact Method Postcard	19%	12%
Have Children	18%	51%
Women	18%	50%
Non-College Educated Men	18%	22%
High School Educated	18%	21%
Filipino	18%	12%
Interviewed in English	17%	94%
Homeowners	17%	69%
Dads	17%	24%
Men	16%	47%
Have Young Children at Home	16%	27%
Women with No Children	16%	22%
College-Educated Women	16%	22%

BANNER	Q7	PERCENT
OVERALL	MUCH TOO FAST OF	SAMPLE
	17%	100%
Post-Graduate Educated	16%	18%
Ages 40-49	16%	15%
People of Color	15%	79%
Four-year College or More	15%	47%
No Children	15%	44%
Women Ages 18-49	15%	27%
Lived 11-20yrs in Milpitas	15%	25%
Renters	15%	23%
Interviewed on Landline	15%	20%
HH Income \$120,000-\$150,000	15%	10%
Four-year College Graduates	14%	29%
College-Educated Men	14%	24%
Men with No Children	14%	21%
Ages 18-29	14%	20%
Interviewed in Vietnamese/Chin	14%	3%
Ages 18-49	13%	56%
Mode of Interview Phone	13%	50%
Contact Method Phone	13%	50%
HH Income \$90,000-\$120,000	13%	22%
Asian/Pacific Islanders	12%	56%
Interviewed on Cell Phone	12%	30%
Men Ages 18-49	12%	27%
HH Income \$60,000-\$90,000	12%	18%
Indian	12%	13%
Ages 30-39	10%	21%
Vietnamese	10%	14%
Lived 0-10yrs in Milpitas	9%	32%
Chinese	9%	14%

BANNER OVERALL	Q7 TOO FAST 41%	PERCENT OF SAMPLE 100%
Lived 41+yrs in Milpitas	65%	11%
Interviewed in Spanish	65%	3%
Whites	60%	14%
Ages 65-74	52%	10%
Non-College Educated Women	51%	26%
Moms	49%	26%
No Young Children at Home	49%	24%
Latinos	49%	13%
HH Income <\$60,000	49%	10%
Some College Education	48%	28%
Women Ages 50+	48%	22%
Women	47%	50%
Women Ages 18-49	47%	27%
Mode of Interview Online	46%	50%
Some College or Less	46%	49%
Contact Method Email	46%	38%
Ages 50-64	46%	24%
Lived 31-40yrs in Milpitas	46%	12%
Ages 50+	45%	41%
Ages 65+	45%	17%
Contact Method Postcard	45%	12%
Filipino	45%	12%
Have Children	44%	51%
HH Income \$150,000+	44%	22%
Women with No Children	43%	22%
High School Educated	43%	21%
Interviewed on Landline	43%	20%
Homeowners	42%	69%
College-Educated Women	42%	22%
Lived 21-30yrs in Milpitas	42%	21%
Men Ages 50+	42%	19%
Ages 40-49	42%	15%
HH Income \$120,000-\$150,000	42%	10%
Interviewed in English	41%	94%
Non-College Educated Men	41%	22%

BANNER OVERALL	Q7 TOO FAST 41%	PERCENT OF SAMPLE 100%
Have Young Children at Home	39%	27%
Dads	39%	24%
Ages 18-49	38%	56%
Four-year College Graduates	38%	29%
Ages 18-29	38%	20%
People of Color	37%	79%
Four-year College or More	37%	47%
Lived 11-20yrs in Milpitas	37%	25%
Mode of Interview Phone	36%	50%
Contact Method Phone	36%	50%
Men	36%	47%
No Children	36%	44%
HH Income \$90,000-\$120,000	36%	22%
Chinese	36%	14%
Ages 75+	35%	7%
Asian/Pacific Islanders	34%	56%
Ages 30-39	34%	21%
Post-Graduate Educated	34%	18%
HH Income \$60,000-\$90,000	34%	18%
Lived 0-10yrs in Milpitas	33%	32%
Renters	33%	23%
College-Educated Men	32%	24%
Interviewed on Cell Phone	31%	30%
Men Ages 18-49	31%	27%
Men with No Children	31%	21%
Indian	31%	13%
Vietnamese	25%	14%
Interviewed in Vietnamese/Chin	17%	3%

BANNER OVERALL	Q7 TOO SLOW 10%	PERCENT OF SAMPLE 100%
HH Income \$150,000+	23%	22%
Lived 0-10yrs in Milpitas	19%	32%
Ages 30-39	19%	21%
Contact Method Postcard	19%	12%
Post-Graduate Educated	18%	18%
Renters	16%	23%
Have Young Children at Home	15%	27%
College-Educated Men	15%	24%
Chinese	15%	14%
Dads	14%	24%
Interviewed on Cell Phone	13%	30%
Men Ages 18-49	13%	27%
Indian	13%	13%
Ages 18-49	12%	56%
Have Children	12%	51%
Men	12%	47%
Four-year College or More	12%	47%
Women Ages 18-49	12%	27%
Men Ages 50+	12%	19%
Interviewed in Spanish	12%	3%
People of Color	11%	79%
Mode of Interview Online	11%	50%
Men with No Children	11%	21%
Latinos	11%	13%
Interviewed in English	10%	94%
Asian/Pacific Islanders	10%	56%
High School Educated	10%	21%
Mode of Interview Phone	9%	50%
Contact Method Phone	9%	50%
Contact Method Email	9%	38%
Four-year College Graduates	9%	29%
Moms	9%	26%
College-Educated Women	9%	22%
Ages 18-29	9%	20%
Filipino	9%	12%

BANNER OVERALL	Q7 TOO SLOW 10%	PERCENT OF SAMPLE 100%
HH Income \$120,000-\$150,000	9%	10%
Homeowners	8%	69%
No Children	8%	44%
No Young Children at Home	8%	24%
Ages 50-64	8%	24%
Non-College Educated Men	8%	22%
Lived 21-30yrs in Milpitas	8%	21%
Ages 65-74	8%	10%
HH Income <\$60,000	8%	10%
Women	7%	50%
Some College or Less	7%	49%
Lived 11-20yrs in Milpitas	7%	25%
Ages 40-49	7%	15%
Ages 50+	6%	41%
Non-College Educated Women	6%	26%
HH Income \$60,000-\$90,000	6%	18%
Vietnamese	6%	14%
Some College Education	5%	28%
Women with No Children	5%	22%
HH Income \$90,000-\$120,000	5%	22%
Whites	5%	14%
Ages 65+	4%	17%
Women Ages 50+	2%	22%
Interviewed on Landline	2%	20%
Lived 41+yrs in Milpitas	2%	11%
Lived 31-40yrs in Milpitas	1%	12%
Ages 75+	0%	7%
Interviewed in Vietnamese/Chin	0%	3%

BANNER OVERALL	Q7 RIGHT/DK 49%	PERCENT OF SAMPLE 100%
Interviewed in Vietnamese/Chin	83%	3%
Vietnamese	69%	14%
Ages 75+	65%	7%
HH Income \$60,000-\$90,000	61%	18%
HH Income \$90,000-\$120,000	59%	22%
Men with No Children	58%	21%
Indian	57%	13%
Asian/Pacific Islanders	56%	56%
No Children	56%	44%
Interviewed on Cell Phone	56%	30%
Men Ages 18-49	56%	27%
Lived 11-20yrs in Milpitas	56%	25%
Mode of Interview Phone	55%	50%
Contact Method Phone	55%	50%
Interviewed on Landline	54%	20%
Four-year College Graduates	53%	29%
College-Educated Men	53%	24%
Ages 18-29	53%	20%
Lived 31-40yrs in Milpitas	53%	12%
People of Color	52%	79%
Men	52%	47%
Four-year College or More	51%	47%
Renters	51%	23%
Women with No Children	51%	22%
Women Ages 50+	51%	22%
Ages 65+	51%	17%
Homeowners	50%	69%
Ages 18-49	50%	56%
Non-College Educated Men	50%	22%
Lived 21-30yrs in Milpitas	50%	21%
Ages 40-49	50%	15%
Interviewed in English	49%	94%
College-Educated Women	49%	22%
Chinese	49%	14%
HH Income \$120,000-\$150,000	49%	10%

BANNER OVERALL	Q7 RIGHT/DK 49%	PERCENT OF SAMPLE 100%
Ages 50+	48%	41%
Lived 0-10yrs in Milpitas	48%	32%
High School Educated	48%	21%
Post-Graduate Educated	48%	18%
Some College or Less	47%	49%
Some College Education	47%	28%
Ages 50-64	47%	24%
Dads	47%	24%
Ages 30-39	47%	21%
Women	46%	50%
Have Young Children at Home	46%	27%
Men Ages 50+	46%	19%
Filipino	46%	12%
Have Children	45%	51%
Contact Method Email	45%	38%
Mode of Interview Online	43%	50%
Non-College Educated Women	43%	26%
Moms	43%	26%
No Young Children at Home	43%	24%
HH Income <\$60,000	43%	10%
Women Ages 18-49	42%	27%
Ages 65-74	41%	10%
Latinos	40%	13%
Contact Method Postcard	36%	12%
Whites	34%	14%
HH Income \$150,000+	33%	22%
Lived 41+yrs in Milpitas	32%	11%
Interviewed in Spanish	24%	3%

BANNER OVERALL	Q8 TOTAL YES 32%	PERCENT OF SAMPLE 100%
HH Income <\$60,000	50%	10%
Lived 41+yrs in Milpitas	45%	11%
Whites	44%	14%
Renters	42%	23%
Ages 75+	42%	7%
Ages 30-39	40%	21%
Contact Method Postcard	40%	12%
Non-College Educated Women	39%	26%
Some College Education	38%	28%
Moms	38%	26%
HH Income \$120,000-\$150,000	38%	10%
Lived 0-10yrs in Milpitas	37%	32%
No Young Children at Home	37%	24%
Some College or Less	36%	49%
Women Ages 50+	36%	22%
Ages 65+	36%	17%
Latinos	36%	13%
Filipino	36%	12%
Women	35%	50%
HH Income \$150,000+	35%	22%
Women Ages 18-49	34%	27%
Lived 31-40yrs in Milpitas	34%	12%
Interviewed in English	33%	94%
Have Children	33%	51%
Mode of Interview Online	33%	50%
Ages 50+	33%	41%
Chinese	33%	14%
High School Educated	32%	21%
Lived 21-30yrs in Milpitas	32%	21%
Ages 65-74	32%	10%
Mode of Interview Phone	31%	50%
Contact Method Phone	31%	50%
Contact Method Email	31%	38%
Interviewed on Cell Phone	31%	30%
Non-College Educated Men	31%	22%

BANNER OVERALL	Q8 TOTAL YES 32%	PERCENT OF SAMPLE 100%
Women with No Children	31%	22%
Ages 18-49	30%	56%
Ages 50-64	30%	24%
College-Educated Women	30%	22%
People of Color	29%	79%
Homeowners	29%	69%
Have Young Children at Home	29%	27%
Interviewed on Landline	29%	20%
Men Ages 50+	29%	19%
HH Income \$60,000-\$90,000	29%	18%
Post-Graduate Educated	29%	18%
Men	28%	47%
No Children	28%	44%
Four-year College or More	27%	47%
Men Ages 18-49	27%	27%
Dads	27%	24%
Ages 40-49	27%	15%
Interviewed in Spanish	27%	3%
Asian/Pacific Islanders	26%	56%
Four-year College Graduates	26%	29%
Men with No Children	26%	21%
College-Educated Men	25%	24%
Ages 18-29	23%	20%
Indian	21%	13%
HH Income \$90,000-\$120,000	20%	22%
Lived 11-20yrs in Milpitas	19%	25%
Interviewed in Vietnamese/Chin	17%	3%
Vietnamese	13%	14%

FAIRBANK, MASLIN, MAULLIN, METZ & ASSOCIATES
CITY OF MILPITAS 2022 COMMUNITY SURVEY - 320-991 (JANUARY 3-17, 2022)

BANNER OVERALL	Q9 VERY SAT 54%	PERCENT OF SAMPLE 100%
Indian	81%	8%
Post-Graduate Educated	72%	16%
Women Ages 50+	68%	25%
Ages 50-64	67%	23%
Whites	66%	19%
HH Income <\$60,000	66%	16%
College-Educated Women	65%	21%
Ages 75+	65%	9%
HH Income \$150,000+	64%	25%
Ages 50+	63%	42%
Ages 40-49	63%	13%
Latinos	62%	14%
Contact Method Postcard	61%	15%
Lived 41+yrs in Milpitas	61%	15%
Four-year College or More	60%	40%
Moms	60%	31%
Ages 65+	59%	19%
Some College Education	58%	34%
No Young Children at Home	58%	28%
Mode of Interview Online	57%	52%
Have Children	57%	52%
Women with No Children	57%	21%
Men Ages 50+	57%	17%
Lived 31-40yrs in Milpitas	57%	13%
Homeowners	56%	63%
Women	56%	55%
Contact Method Email	56%	38%
Have Young Children at Home	56%	25%
Interviewed in English	55%	96%
Interviewed on Cell Phone	55%	29%
College-Educated Men	55%	19%
Lived 11-20yrs in Milpitas	55%	15%
Ages 65-74	54%	10%
No Children	53%	39%
Non-College Educated Women	53%	31%

BANNER OVERALL	Q9 VERY SAT 54%	PERCENT OF SAMPLE 100%
Dads	53%	21%
HH Income \$120,000-\$150,000	53%	12%
People of Color	52%	71%
Some College or Less	52%	55%
Ages 30-39	52%	26%
Four-year College Graduates	52%	24%
Lived 0-10yrs in Milpitas	51%	36%
Renters	51%	30%
Lived 21-30yrs in Milpitas	51%	20%
Chinese	51%	15%
Mode of Interview Phone	50%	48%
Contact Method Phone	50%	48%
Men	50%	42%
Ages 18-49	48%	53%
Asian/Pacific Islanders	48%	45%
Non-College Educated Men	48%	22%
Women Ages 18-49	46%	29%
Men Ages 18-49	46%	23%
Men with No Children	46%	17%
High School Educated	43%	21%
Interviewed on Landline	42%	19%
HH Income \$60,000-\$90,000	42%	17%
Filipino	39%	14%
Interviewed in Spanish	39%	2%
Interviewed in Vietnamese/Chin	33%	2%
HH Income \$90,000-\$120,000	31%	14%
Ages 18-29	26%	14%
Vietnamese	17%	6%

BANNER OVERALL	Q9 VERY DISSAT 5%	PERCENT OF SAMPLE 100%
Interviewed in Spanish	55%	2%
Lived 21-30yrs in Milpitas	15%	20%
Latinos	14%	14%
High School Educated	12%	21%
Dads	11%	21%
HH Income <\$60,000	11%	16%
Contact Method Postcard	11%	15%
Ages 18-29	11%	14%
Ages 50-64	10%	23%
Non-College Educated Women	9%	31%
No Young Children at Home	9%	28%
HH Income \$150,000+	8%	25%
People of Color	7%	71%
Some College or Less	7%	55%
Have Children	7%	52%
Mode of Interview Phone	7%	48%
Contact Method Phone	7%	48%
Renters	7%	30%
Interviewed on Cell Phone	7%	29%
Women with No Children	7%	21%
Men Ages 50+	7%	17%
Ages 40-49	7%	13%
Ages 50+	6%	42%
Non-College Educated Men	6%	22%
Interviewed on Landline	6%	19%
Post-Graduate Educated	6%	16%
Homeowners	5%	63%
Women	5%	55%
Ages 18-49	5%	53%
Men	5%	42%
Some College Education	5%	34%
Women Ages 18-49	5%	29%
Women Ages 50+	5%	25%
College-Educated Men	5%	19%
Lived 31-40yrs in Milpitas	5%	13%

BANNER OVERALL	Q9 VERY DISSAT 5%	PERCENT OF SAMPLE 100%
Indian	5%	8%
Interviewed in English	4%	96%
Mode of Interview Online	4%	52%
No Children	4%	39%
Moms	4%	31%
Have Young Children at Home	4%	25%
Men Ages 18-49	4%	23%
Lived 41+yrs in Milpitas	4%	15%
HH Income \$90,000-\$120,000	4%	14%
Lived 0-10yrs in Milpitas	3%	36%
Ages 65-74	3%	10%
Asian/Pacific Islanders	2%	45%
Four-year College or More	2%	40%
Contact Method Email	2%	38%
Ages 65+	2%	19%
HH Income \$60,000-\$90,000	2%	17%
Chinese	2%	15%
Lived 11-20yrs in Milpitas	2%	15%
HH Income \$120,000-\$150,000	2%	12%
Ages 30-39	0%	26%
Four-year College Graduates	0%	24%
College-Educated Women	0%	21%
Whites	0%	19%
Men with No Children	0%	17%
Filipino	0%	14%
Ages 75+	0%	9%
Vietnamese	0%	6%
Interviewed in Vietnamese/Chin	0%	2%

BANNER OVERALL	Q9 TOTAL SAT 83%	PERCENT OF SAMPLE 100%
Ages 75+	100%	9%
Indian	95%	8%
Women Ages 50+	94%	25%
Ages 65+	94%	19%
Contact Method Email	92%	38%
College-Educated Women	92%	21%
Lived 41+yrs in Milpitas	92%	15%
Some College Education	91%	34%
Whites	91%	19%
Ages 50+	90%	42%
Post-Graduate Educated	90%	16%
Lived 11-20yrs in Milpitas	90%	15%
Lived 31-40yrs in Milpitas	90%	13%
Homeowners	89%	63%
Mode of Interview Online	89%	52%
Four-year College or More	89%	40%
Four-year College Graduates	88%	24%
Ages 65-74	88%	10%
Ages 50-64	86%	23%
College-Educated Men	86%	19%
HH Income <\$60,000	86%	16%
Chinese	86%	15%
Filipino	86%	14%
Latinos	86%	14%
Have Children	85%	52%
Moms	85%	31%
No Young Children at Home	85%	28%
Women with No Children	85%	21%
HH Income \$120,000-\$150,000	85%	12%
Interviewed in English	84%	96%
Women	84%	55%
Interviewed on Cell Phone	84%	29%
Have Young Children at Home	84%	25%
Dads	84%	21%
Men Ages 50+	84%	17%

BANNER OVERALL	Q9 TOTAL SAT 83%	PERCENT OF SAMPLE 100%
Ages 40-49	84%	13%
People of Color	82%	71%
Asian/Pacific Islanders	82%	45%
HH Income \$150,000+	82%	25%
Men	81%	42%
No Children	81%	39%
Lived 0-10yrs in Milpitas	81%	36%
Non-College Educated Women	80%	31%
Contact Method Postcard	80%	15%
Some College or Less	79%	55%
Ages 30-39	79%	26%
Ages 18-49	78%	53%
Men Ages 18-49	78%	23%
HH Income \$60,000-\$90,000	78%	17%
HH Income \$90,000-\$120,000	78%	14%
Mode of Interview Phone	77%	48%
Contact Method Phone	77%	48%
Women Ages 18-49	76%	29%
Non-College Educated Men	76%	22%
Men with No Children	74%	17%
Renters	72%	30%
Lived 21-30yrs in Milpitas	71%	20%
Interviewed in Vietnamese/Chin	71%	2%
Ages 18-29	70%	14%
Interviewed on Landline	66%	19%
High School Educated	59%	21%
Vietnamese	48%	6%
Interviewed in Spanish	39%	2%

BANNER	Q9	PERCENT
OVERALL	TOTAL DISSAT	OF SAMPLE
	15%	100%
Interviewed in Spanish	61%	2%
Vietnamese	52%	6%
High School Educated	35%	21%
Interviewed on Landline	34%	19%
Lived 21-30yrs in Milpitas	29%	20%
Interviewed in Vietnamese/Chin	29%	2%
Renters	24%	30%
Non-College Educated Men	23%	22%
Men with No Children	23%	17%
HH Income \$60,000-\$90,000	22%	17%
Ages 30-39	21%	26%
Mode of Interview Phone	20%	48%
Contact Method Phone	20%	48%
Women Ages 18-49	20%	29%
Contact Method Postcard	20%	15%
HH Income \$90,000-\$120,000	20%	14%
Ages 18-29	20%	14%
Ages 18-49	19%	53%
Men Ages 18-49	19%	23%
Some College or Less	18%	55%
No Children	18%	39%
Men	17%	42%
People of Color	16%	71%
Non-College Educated Women	16%	31%
Men Ages 50+	16%	17%
Lived 0-10yrs in Milpitas	15%	36%
No Young Children at Home	15%	28%
Women with No Children	15%	21%
Dads	15%	21%
HH Income \$120,000-\$150,000	15%	12%
Interviewed in English	14%	96%
Women	14%	55%
Asian/Pacific Islanders	14%	45%
Ages 50-64	14%	23%
HH Income <\$60,000	14%	16%

BANNER	Q9	PERCENT
OVERALL	TOTAL DISSAT	OF SAMPLE
	15%	100%
Latinos	14%	14%
Have Children	13%	52%
Chinese	13%	15%
Ages 40-49	13%	13%
HH Income \$150,000+	12%	25%
College-Educated Men	12%	19%
Ages 65-74	12%	10%
Homeowners	11%	63%
Mode of Interview Online	11%	52%
Moms	11%	31%
Ages 50+	10%	42%
Four-year College or More	10%	40%
Interviewed on Cell Phone	10%	29%
Have Young Children at Home	10%	25%
Four-year College Graduates	10%	24%
Post-Graduate Educated	10%	16%
Lived 31-40yrs in Milpitas	10%	13%
Some College Education	8%	34%
College-Educated Women	8%	21%
Whites	8%	19%
Lived 41+yrs in Milpitas	8%	15%
Contact Method Email	7%	38%
Lived 11-20yrs in Milpitas	7%	15%
Women Ages 50+	6%	25%
Ages 65+	6%	19%
Indian	5%	8%
Filipino	4%	14%
Ages 75+	0%	9%

BANNER	Q12	PERCENT
OVERALL	VERY SAT	OF SAMPLE
	23%	100%
Interviewed in Vietnamese/Chin	35%	3%
Interviewed in Spanish	34%	3%
Ages 75+	33%	7%
Filipino	32%	12%
Interviewed on Cell Phone	31%	30%
HH Income <\$60,000	31%	10%
Mode of Interview Phone	29%	50%
Contact Method Phone	29%	50%
HH Income \$60,000-\$90,000	29%	18%
Whites	29%	14%
Lived 21-30yrs in Milpitas	28%	21%
Some College Education	27%	28%
Lived 11-20yrs in Milpitas	27%	25%
Non-College Educated Men	27%	22%
Ages 65+	27%	17%
Ages 40-49	27%	15%
Indian	27%	13%
Some College or Less	26%	49%
Dads	26%	24%
No Young Children at Home	26%	24%
Interviewed on Landline	26%	20%
Ages 18-29	26%	20%
Have Children	25%	51%
Four-year College Graduates	25%	29%
Have Young Children at Home	25%	27%
HH Income \$90,000-\$120,000	25%	22%
Men Ages 50+	25%	19%
Homeowners	24%	69%
Men	24%	47%
Moms	24%	26%
High School Educated	24%	21%
Latinos	24%	13%
Asian/Pacific Islanders	23%	56%
Ages 18-49	23%	56%
Ages 50+	23%	41%

BANNER	Q12	PERCENT
OVERALL	VERY SAT	OF SAMPLE
	23%	100%
Women Ages 18-49	23%	27%
Men Ages 18-49	23%	27%
Non-College Educated Women	23%	26%
Men with No Children	23%	21%
Ages 65-74	23%	10%
Interviewed in English	22%	94%
People of Color	22%	79%
No Children	22%	44%
Renters	22%	23%
College-Educated Women	22%	22%
Women	21%	50%
Four-year College or More	21%	47%
College-Educated Men	21%	24%
Women Ages 50+	21%	22%
Vietnamese	21%	14%
HH Income \$120,000-\$150,000	21%	10%
Ages 50-64	20%	24%
Lived 31-40yrs in Milpitas	20%	12%
Women with No Children	19%	22%
Lived 41+yrs in Milpitas	19%	11%
Contact Method Email	18%	38%
Lived 0-10yrs in Milpitas	18%	32%
HH Income \$150,000+	17%	22%
Ages 30-39	17%	21%
Mode of Interview Online	16%	50%
Post-Graduate Educated	15%	18%
Chinese	13%	14%
Contact Method Postcard	11%	12%

BANNER OVERALL	Q12 VERY DISSAT 4%	PERCENT OF SAMPLE 100%
Ages 50-64	7%	24%
No Young Children at Home	7%	24%
Lived 21-30yrs in Milpitas	7%	21%
Indian	7%	13%
Lived 41+yrs in Milpitas	7%	11%
High School Educated	6%	21%
Men Ages 50+	6%	19%
HH Income <\$60,000	6%	10%
Mode of Interview Online	5%	50%
Non-College Educated Men	5%	22%
Ages 30-39	5%	21%
Lived 31-40yrs in Milpitas	5%	12%
Contact Method Postcard	5%	12%
Interviewed in English	4%	94%
Have Children	4%	51%
Some College or Less	4%	49%
Men	4%	47%
Ages 50+	4%	41%
Contact Method Email	4%	38%
Dads	4%	24%
College-Educated Men	4%	24%
HH Income \$150,000+	4%	22%
HH Income \$90,000-\$120,000	4%	22%
Interviewed on Landline	4%	20%
Post-Graduate Educated	4%	18%
Latinos	4%	13%
People of Color	3%	79%
Homeowners	3%	69%
Ages 18-49	3%	56%
Mode of Interview Phone	3%	50%
Contact Method Phone	3%	50%
Four-year College or More	3%	47%
Men Ages 18-49	3%	27%
Moms	3%	26%
Women Ages 50+	3%	22%

BANNER OVERALL	Q12 VERY DISSAT 4%	PERCENT OF SAMPLE 100%
Men with No Children	3%	21%
Asian/Pacific Islanders	2%	56%
Women	2%	50%
No Children	2%	44%
Interviewed on Cell Phone	2%	30%
Four-year College Graduates	2%	29%
Some College Education	2%	28%
Have Young Children at Home	2%	27%
Non-College Educated Women	2%	26%
Lived 11-20yrs in Milpitas	2%	25%
Renters	2%	23%
Ages 18-29	2%	20%
HH Income \$60,000-\$90,000	2%	18%
Whites	2%	14%
Lived 0-10yrs in Milpitas	1%	32%
Women Ages 18-49	1%	27%
College-Educated Women	1%	22%
Ages 40-49	1%	15%
Chinese	1%	14%
Ages 75+	1%	7%
Women with No Children	0%	22%
Ages 65+	0%	17%
Vietnamese	0%	14%
Filipino	0%	12%
Ages 65-74	0%	10%
HH Income \$120,000-\$150,000	0%	10%
Interviewed in Spanish	0%	3%
Interviewed in Vietnamese/Chin	0%	3%

FAIRBANK, MASLIN, MAULLIN, METZ & ASSOCIATES
CITY OF MILPITAS 2022 COMMUNITY SURVEY - 320-991 (JANUARY 3-17, 2022)

BANNER	Q12	PERCENT
OVERALL	TOTAL SAT	OF SAMPLE
	80%	100%
Interviewed in Spanish	100%	3%
Interviewed in Vietnamese/Chin	93%	3%
Filipino	92%	12%
Interviewed on Landline	89%	20%
Mode of Interview Phone	88%	50%
Contact Method Phone	88%	50%
Interviewed on Cell Phone	87%	30%
Women with No Children	87%	22%
HH Income \$60,000-\$90,000	87%	18%
HH Income \$90,000-\$120,000	86%	22%
Vietnamese	86%	14%
HH Income <\$60,000	86%	10%
Four-year College Graduates	85%	29%
Ages 75+	85%	7%
Asian/Pacific Islanders	84%	56%
Lived 11-20yrs in Milpitas	84%	25%
High School Educated	84%	21%
No Children	83%	44%
Women Ages 18-49	83%	27%
Non-College Educated Women	83%	26%
Non-College Educated Men	83%	22%
College-Educated Women	83%	22%
Ages 65+	83%	17%
Ages 40-49	83%	15%
Indian	83%	13%
People of Color	82%	79%
Homeowners	82%	69%
Some College or Less	82%	49%
Dads	82%	24%
Ages 65-74	82%	10%
Ages 18-49	81%	56%
Men	81%	47%
Lived 0-10yrs in Milpitas	81%	32%
Some College Education	81%	28%
Men with No Children	81%	21%

BANNER	Q12	PERCENT
OVERALL	TOTAL SAT	OF SAMPLE
	80%	100%
Ages 18-29	81%	20%
Men Ages 50+	81%	19%
Women	80%	50%
Four-year College or More	80%	47%
Have Young Children at Home	80%	27%
Men Ages 18-49	80%	27%
Ages 30-39	80%	21%
Interviewed in English	79%	94%
Have Children	79%	51%
Ages 50+	79%	41%
College-Educated Men	79%	24%
Renters	79%	23%
Lived 21-30yrs in Milpitas	79%	21%
Chinese	79%	14%
Latinos	79%	13%
HH Income \$120,000-\$150,000	79%	10%
Moms	78%	26%
No Young Children at Home	78%	24%
Whites	78%	14%
Women Ages 50+	77%	22%
Ages 50-64	76%	24%
HH Income \$150,000+	75%	22%
Lived 31-40yrs in Milpitas	75%	12%
Lived 41+yrs in Milpitas	74%	11%
Post-Graduate Educated	73%	18%
Contact Method Postcard	73%	12%
Mode of Interview Online	72%	50%
Contact Method Email	72%	38%

BANNER	Q12	PERCENT
OVERALL	TOTAL DISSAT	OF SAMPLE
	13%	100%
Ages 50-64	20%	24%
Post-Graduate Educated	19%	18%
Latinos	19%	13%
Contact Method Postcard	19%	12%
Mode of Interview Online	18%	50%
Contact Method Email	18%	38%
HH Income \$150,000+	18%	22%
Lived 21-30yrs in Milpitas	18%	21%
Lived 41+yrs in Milpitas	18%	11%
Lived 31-40yrs in Milpitas	17%	12%
No Young Children at Home	16%	24%
Men Ages 50+	16%	19%
Have Children	15%	51%
Ages 50+	15%	41%
Interviewed in English	14%	94%
Men	14%	47%
Moms	14%	26%
College-Educated Men	14%	24%
Dads	14%	24%
Women Ages 50+	14%	22%
Non-College Educated Men	14%	22%
High School Educated	14%	21%
Indian	14%	13%
Homeowners	13%	69%
Four-year College or More	13%	47%
Have Young Children at Home	13%	27%
Men Ages 18-49	13%	27%
Ages 30-39	13%	21%
Whites	13%	14%
People of Color	12%	79%
Ages 18-49	12%	56%
Some College or Less	12%	49%
Renters	12%	23%
Men with No Children	12%	21%
HH Income <\$60,000	12%	10%

BANNER	Q12	PERCENT
OVERALL	TOTAL DISSAT	OF SAMPLE
	13%	100%
Women	11%	50%
Lived 11-20yrs in Milpitas	11%	25%
College-Educated Women	11%	22%
Ages 18-29	11%	20%
Some College Education	10%	28%
Non-College Educated Women	10%	26%
HH Income \$90,000-\$120,000	10%	22%
Ages 40-49	10%	15%
Vietnamese	10%	14%
Chinese	10%	14%
Ages 65-74	10%	10%
Asian/Pacific Islanders	9%	56%
No Children	9%	44%
Interviewed on Cell Phone	9%	30%
Four-year College Graduates	9%	29%
Women Ages 18-49	9%	27%
Mode of Interview Phone	8%	50%
Contact Method Phone	8%	50%
Lived 0-10yrs in Milpitas	8%	32%
HH Income \$60,000-\$90,000	8%	18%
Ages 65+	8%	17%
Interviewed on Landline	7%	20%
Women with No Children	6%	22%
HH Income \$120,000-\$150,000	6%	10%
Ages 75+	6%	7%
Filipino	2%	12%
Interviewed in Spanish	0%	3%
Interviewed in Vietnamese/Chin	0%	3%

FAIRBANK, MASLIN, MAULLIN, METZ & ASSOCIATES
CITY OF MILPITAS 2022 COMMUNITY SURVEY - 320-991 (JANUARY 3-17, 2022)

BANNER OVERALL	Q16 DEF YES 32%	PERCENT OF SAMPLE 100%
Interviewed in Spanish	57%	3%
Ages 75+	47%	7%
Contact Method Postcard	46%	12%
Lived 41+yrs in Milpitas	46%	11%
Whites	45%	14%
HH Income \$150,000+	44%	22%
Moms	41%	26%
No Young Children at Home	41%	24%
Post-Graduate Educated	41%	18%
Have Children	37%	51%
Mode of Interview Online	37%	50%
Lived 0-10yrs in Milpitas	37%	32%
Ages 65+	37%	17%
Lived 31-40yrs in Milpitas	37%	12%
College-Educated Women	36%	22%
Men Ages 50+	36%	19%
Ages 40-49	36%	15%
Ages 50+	35%	41%
Contact Method Email	35%	38%
Homeowners	34%	69%
Women	34%	50%
Four-year College or More	34%	47%
Have Young Children at Home	34%	27%
Women Ages 18-49	34%	27%
Latinos	34%	13%
Ages 50-64	33%	24%
Women Ages 50+	33%	22%
Chinese	33%	14%
Interviewed in English	32%	94%
Dads	32%	24%
College-Educated Men	32%	24%
High School Educated	32%	21%
Lived 21-30yrs in Milpitas	32%	21%
HH Income \$120,000-\$150,000	32%	10%
HH Income <\$60,000	32%	10%

BANNER OVERALL	Q16 DEF YES 32%	PERCENT OF SAMPLE 100%
Interviewed in Vietnamese/Chin	32%	3%
Non-College Educated Women	31%	26%
Ages 65-74	30%	10%
People of Color	29%	79%
Ages 18-49	29%	56%
Some College or Less	29%	49%
Four-year College Graduates	29%	29%
Ages 18-29	29%	20%
Indian	29%	13%
Men	28%	47%
Interviewed on Landline	28%	20%
Asian/Pacific Islanders	27%	56%
Mode of Interview Phone	27%	50%
Contact Method Phone	27%	50%
Some College Education	27%	28%
Interviewed on Cell Phone	26%	30%
Ages 30-39	26%	21%
HH Income \$60,000-\$90,000	26%	18%
Filipino	26%	12%
Renters	25%	23%
No Children	24%	44%
Non-College Educated Men	24%	22%
Women with No Children	22%	22%
Men with No Children	22%	21%
Men Ages 18-49	21%	27%
Lived 11-20yrs in Milpitas	19%	25%
HH Income \$90,000-\$120,000	16%	22%
Vietnamese	16%	14%

FAIRBANK, MASLIN, MAULLIN, METZ & ASSOCIATES
CITY OF MILPITAS 2022 COMMUNITY SURVEY - 320-991 (JANUARY 3-17, 2022)

BANNER	Q17	PERCENT
OVERALL	VERY SAT	OF SAMPLE
	43%	100%
Interviewed in Spanish	74%	4%
HH Income <\$60,000	70%	10%
Non-College Educated Women	61%	25%
Latinos	60%	14%
Ages 75+	60%	10%
Women Ages 50+	59%	22%
Women with No Children	58%	15%
Lived 41+yrs in Milpitas	56%	15%
Women	51%	52%
Renters	51%	18%
Vietnamese	50%	7%
No Young Children at Home	49%	30%
Some College Education	49%	23%
Moms	48%	33%
Lived 21-30yrs in Milpitas	48%	20%
Indian	48%	12%
HH Income \$120,000-\$150,000	48%	10%
People of Color	47%	71%
Mode of Interview Phone	47%	42%
Contact Method Phone	47%	42%
Women Ages 18-49	47%	28%
Four-year College Graduates	47%	26%
Ages 50-64	47%	25%
Interviewed on Cell Phone	47%	24%
HH Income \$90,000-\$120,000	47%	11%
Ages 50+	46%	44%
Some College or Less	46%	44%
No Children	46%	32%
College-Educated Men	46%	24%
Interviewed on Landline	46%	18%
HH Income \$150,000+	45%	31%
Ages 65+	45%	19%
Ages 30-39	45%	17%
Four-year College or More	44%	49%
Asian/Pacific Islanders	44%	46%

BANNER	Q17	PERCENT
OVERALL	VERY SAT	OF SAMPLE
	43%	100%
College-Educated Women	44%	25%
Have Children	43%	59%
Men Ages 18-49	43%	18%
Ages 18-49	42%	51%
High School Educated	42%	21%
HH Income \$60,000-\$90,000	42%	14%
Interviewed in English	41%	93%
Homeowners	41%	72%
Post-Graduate Educated	41%	23%
Whites	41%	19%
Ages 40-49	41%	17%
Mode of Interview Online	40%	58%
Contact Method Email	40%	41%
Contact Method Postcard	40%	17%
Ages 18-29	39%	18%
Lived 11-20yrs in Milpitas	39%	15%
Men with No Children	39%	14%
Filipino	39%	10%
Lived 0-10yrs in Milpitas	38%	37%
Dads	38%	24%
Men	37%	41%
Have Young Children at Home	37%	29%
Chinese	36%	14%
Lived 31-40yrs in Milpitas	36%	14%
Interviewed in Vietnamese/Chin	36%	3%
Men Ages 50+	33%	21%
Ages 65-74	28%	9%
Non-College Educated Men	25%	17%

FAIRBANK, MASLIN, MAULLIN, METZ & ASSOCIATES
CITY OF MILPITAS 2022 COMMUNITY SURVEY - 320-991 (JANUARY 3-17, 2022)

BANNER	Q17	PERCENT
OVERALL	NOT AT ALL	SAT OF SAMPLE
	8%	100%
Contact Method Postcard	18%	17%
Ages 30-39	15%	17%
Ages 40-49	13%	17%
Interviewed in Vietnamese/Chin	13%	3%
Mode of Interview Online	12%	58%
Have Young Children at Home	12%	29%
Lived 21-30yrs in Milpitas	11%	20%
Lived 11-20yrs in Milpitas	11%	15%
Filipino	11%	10%
Vietnamese	11%	7%
Homeowners	10%	72%
Ages 18-49	10%	51%
Contact Method Email	10%	41%
Interviewed in English	8%	93%
Lived 0-10yrs in Milpitas	8%	37%
Women Ages 18-49	8%	28%
Lived 31-40yrs in Milpitas	8%	14%
Chinese	8%	14%
Have Children	7%	59%
Women	7%	52%
HH Income \$150,000+	7%	31%
Some College Education	7%	23%
HH Income \$120,000-\$150,000	7%	10%
People of Color	6%	71%
Four-year College or More	6%	49%
Asian/Pacific Islanders	6%	46%
Moms	6%	33%
College-Educated Women	6%	25%
Dads	6%	24%
Post-Graduate Educated	6%	23%
Men Ages 18-49	6%	18%
Men	5%	41%
Four-year College Graduates	5%	26%
Non-College Educated Women	5%	25%
College-Educated Men	5%	24%

BANNER	Q17	PERCENT
OVERALL	NOT AT ALL	SAT OF SAMPLE
	8%	100%
Whites	5%	19%
HH Income \$90,000-\$120,000	5%	11%
Some College or Less	4%	44%
Ages 50-64	4%	25%
Interviewed on Cell Phone	4%	24%
Ages 18-29	4%	18%
Non-College Educated Men	4%	17%
Men with No Children	4%	14%
Ages 65-74	4%	9%
Ages 50+	3%	44%
Mode of Interview Phone	3%	42%
Contact Method Phone	3%	42%
No Young Children at Home	3%	30%
Women Ages 50+	3%	22%
Men Ages 50+	3%	21%
Lived 41+yrs in Milpitas	3%	15%
HH Income \$60,000-\$90,000	3%	14%
HH Income <\$60,000	3%	10%
No Children	2%	32%
Ages 65+	2%	19%
Latinos	2%	14%
High School Educated	1%	21%
Women with No Children	1%	15%
Ages 75+	1%	10%
Interviewed on Landline	0%	18%
Renters	0%	18%
Indian	0%	12%
Interviewed in Spanish	0%	4%

BANNER	Q17	PERCENT
OVERALL	TOTAL SAT	OF SAMPLE
	78%	100%
HH Income <\$60,000	95%	10%
Interviewed in Spanish	95%	4%
HH Income \$60,000-\$90,000	92%	14%
Interviewed on Landline	91%	18%
Women with No Children	91%	15%
No Children	90%	32%
Ages 75+	90%	10%
Four-year College Graduates	88%	26%
Men Ages 18-49	88%	18%
Ages 18-29	88%	18%
Men with No Children	86%	14%
Latinos	86%	14%
Mode of Interview Phone	84%	42%
Contact Method Phone	84%	42%
Lived 41+yrs in Milpitas	84%	15%
HH Income \$120,000-\$150,000	84%	10%
Women Ages 18-49	83%	28%
College-Educated Women	83%	25%
Whites	83%	19%
Ages 30-39	83%	17%
Chinese	83%	14%
Ages 18-49	82%	51%
Four-year College or More	81%	49%
Ages 65+	81%	19%
Renters	81%	18%
Women	80%	52%
Some College or Less	80%	44%
Lived 0-10yrs in Milpitas	80%	37%
Some College Education	80%	23%
People of Color	79%	71%
Men	79%	41%
Non-College Educated Women	79%	25%
College-Educated Men	79%	24%
Interviewed on Cell Phone	79%	24%
High School Educated	79%	21%

BANNER	Q17	PERCENT
OVERALL	TOTAL SAT	OF SAMPLE
	78%	100%
Asian/Pacific Islanders	78%	46%
Moms	78%	33%
No Young Children at Home	78%	30%
Women Ages 50+	78%	22%
Non-College Educated Men	78%	17%
HH Income \$90,000-\$120,000	78%	11%
Interviewed in Vietnamese/Chin	78%	3%
Interviewed in English	77%	93%
Lived 21-30yrs in Milpitas	77%	20%
Vietnamese	77%	7%
Homeowners	76%	72%
Ages 50+	76%	44%
Ages 40-49	76%	17%
Filipino	76%	10%
Have Children	75%	59%
Contact Method Email	75%	41%
Dads	75%	24%
Mode of Interview Online	74%	58%
Post-Graduate Educated	74%	23%
Lived 11-20yrs in Milpitas	74%	15%
Have Young Children at Home	73%	29%
Men Ages 50+	73%	21%
Indian	73%	12%
Ages 50-64	72%	25%
Lived 31-40yrs in Milpitas	72%	14%
Contact Method Postcard	71%	17%
Ages 65-74	71%	9%
HH Income \$150,000+	69%	31%

BANNER OVERALL	Q17	PERCENT
	TOT NOT SAT	OF SAMPLE
	22%	100%
HH Income \$150,000+	31%	31%
Contact Method Postcard	29%	17%
Ages 65-74	29%	9%
Ages 50-64	28%	25%
Lived 31-40yrs in Milpitas	28%	14%
Have Young Children at Home	27%	29%
Men Ages 50+	27%	21%
Indian	27%	12%
Mode of Interview Online	26%	58%
Post-Graduate Educated	26%	23%
Lived 11-20yrs in Milpitas	26%	15%
Have Children	25%	59%
Contact Method Email	25%	41%
Dads	25%	24%
Homeowners	24%	72%
Ages 50+	24%	44%
Ages 40-49	24%	17%
Filipino	24%	10%
Interviewed in English	23%	93%
Lived 21-30yrs in Milpitas	23%	20%
Vietnamese	23%	7%
Asian/Pacific Islanders	22%	46%
Moms	22%	33%
No Young Children at Home	22%	30%
Women Ages 50+	22%	22%
Non-College Educated Men	22%	17%
HH Income \$90,000-\$120,000	22%	11%
Interviewed in Vietnamese/Chin	22%	3%
People of Color	21%	71%
Men	21%	41%
Non-College Educated Women	21%	25%
Interviewed on Cell Phone	21%	24%
College-Educated Men	21%	24%
High School Educated	21%	21%
Women	20%	52%

BANNER OVERALL	Q17	PERCENT
	TOT NOT SAT	OF SAMPLE
	22%	100%
Some College or Less	20%	44%
Lived 0-10yrs in Milpitas	20%	37%
Some College Education	20%	23%
Four-year College or More	19%	49%
Ages 65+	19%	19%
Renters	19%	18%
Ages 18-49	18%	51%
Women Ages 18-49	17%	28%
College-Educated Women	17%	25%
Whites	17%	19%
Ages 30-39	17%	17%
Chinese	17%	14%
Mode of Interview Phone	16%	42%
Contact Method Phone	16%	42%
Lived 41+yrs in Milpitas	16%	15%
HH Income \$120,000-\$150,000	16%	10%
Latinos	14%	14%
Men with No Children	14%	14%
Four-year College Graduates	12%	26%
Ages 18-29	12%	18%
Men Ages 18-49	12%	18%
No Children	10%	32%
Ages 75+	10%	10%
Interviewed on Landline	9%	18%
Women with No Children	9%	15%
HH Income \$60,000-\$90,000	8%	14%
HH Income <\$60,000	5%	10%
Interviewed in Spanish	5%	4%

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	QA ON CELL PHONE		DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION				
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	204	142	346	0	246	40	61	122	17	313	33	47	125	30	192	106	239	53	7	81	21
Yes, cell and can talk safely	59	100	0	59	0	63	65	38	59	82	59	62	53	51	89	60	61	58	67	64	66	32
No, not on cell	41	0	100	41	0	37	35	62	41	18	41	38	47	49	11	40	39	42	33	36	34	68
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	101	10	305	28	94	249	44	2	79	15	123	103	63	29	29	226	100	173	173		
Yes, cell and can talk safely	59	63	41	59	66	57	59	58	100	54	75	74	62	50	39	21	54	75	60	58		
No, not on cell	41	37	59	41	34	43	41	42	0	46	25	26	38	50	61	79	46	25	40	42		
	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW					
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	346	79	64	144	200	72	71	95	97	40	60	39	33	48	54	186	292	308	17	21		
Yes, cell and can talk safely	59	71	41	58	59	66	50	61	60	48	62	61	55	69	61	60	61	58	62	74		
No, not on cell	41	29	59	42	41	34	50	39	40	52	38	39	45	31	39	40	39	42	38	26		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	346	105	93	99	41	198	140	93	98	74	65	49	86	95	40	47	346	0	0			
Yes, cell and can talk safely	59	45	64	64	74	54	67	58	53	70	63	61	61	58	43	79	59	0	0			
No, not on cell	41	55	36	36	26	46	33	42	47	30	37	39	39	42	57	21	41	0	0			

Table 1: QA. ON CELL PHONE

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	170	168	101	76	50	73	17	17	227	107	34	122	42	98	65
Yes, cell and can talk safely	59	64	55	62	69	63	52	50	3	64	44	27	67	51	65	40
No, not on cell	41	36	45	38	31	37	48	50	97	36	56	73	33	49	35	60

Table 2: QB. AGE

	QA ON CELL PHONE		DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION				
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
18-49	56	72	57	65	47	62	44	51	55	50	57	51	43	51	71	57	53	57	47	45	50	67
18-24	9	17	10	15	3	9	9	8	12	7	9	7	6	7	16	10	8	9	3	29	4	19
25-29	11	13	17	15	7	15	3	9	18	0	13	4	11	12	3	12	7	13	4	0	8	0
30-34	11	17	11	15	7	11	9	12	8	22	11	10	8	10	20	10	18	8	16	0	15	34
35-39	10	9	5	7	13	10	10	9	6	7	10	12	5	7	21	10	9	11	10	0	10	3
40-44	8	7	8	8	8	9	7	7	5	11	8	10	8	8	10	8	8	8	9	4	9	2
45-49	7	8	5	7	7	7	6	7	7	3	7	7	7	8	2	8	5	8	6	13	4	9
50+	41	23	42	31	51	36	48	47	44	39	41	42	53	45	26	40	42	41	49	48	45	29
50-54	8	8	8	8	8	7	13	6	6	20	7	14	13	9	9	7	6	9	8	10	6	7
55-59	7	6	6	6	8	7	11	4	8	12	7	6	8	8	4	7	7	7	10	20	7	10
60-64	9	5	11	7	11	5	9	18	7	4	9	11	11	10	6	9	9	9	10	11	11	4
65-74	10	4	6	5	15	10	9	12	13	2	10	8	12	13	8	8	10	10	10	6	11	8
75+	7	0	12	5	9	7	6	7	10	1	8	3	9	6	0	9	9	6	11	0	11	0
BLANK	3	5	1	4	2	2	8	2	1	11	2	7	4	3	3	3	5	2	3	7	5	4
BLANK	3	5	1	4	2	2	8	2	1	11	2	7	4	3	3	3	5	2	3	7	5	4
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
18-49	56	56	44	57	49	51	59	50	65	54	41	80	58	58	29	6	46	78	56	56		
18-24	9	10	13	8	12	8	9	7	8	7	10	13	11	10	1	0	5	15	9	9		
25-29	11	13	0	12	5	10	11	9	0	13	0	12	8	25	0	0	7	20	11	11		
30-34	11	8	8	11	12	8	13	8	16	8	6	19	9	10	5	0	9	20	11	11		
35-39	10	8	19	10	9	9	11	9	15	10	7	18	10	2	11	0	10	10	10	10		
40-44	8	10	4	8	6	11	7	11	13	11	9	11	10	5	5	5	9	7	8	8		
45-49	7	8	0	7	6	6	7	4	13	5	9	7	10	6	8	2	7	6	7	7		
50+	41	41	46	40	46	44	39	48	17	43	49	18	39	38	68	91	52	18	41	41		
50-54	8	8	19	7	15	9	8	9	0	8	12	6	9	10	10	5	9	6	8	8		
55-59	7	6	6	7	9	9	5	9	6	7	15	2	11	8	11	4	9	4	7	7		
60-64	9	7	19	9	12	7	10	9	6	7	5	3	12	7	14	17	11	5	9	9		
65-74	10	10	1	10	8	9	10	6	4	8	12	4	5	8	26	26	13	3	10	10		
75+	7	10	1	7	3	10	5	14	1	12	5	3	1	4	6	39	9	0	7	7		
BLANK	3	3	10	3	5	5	2	3	18	3	11	2	3	4	3	3	2	4	3	3		
BLANK	3	3	10	3	5	5	2	3	18	3	11	2	3	4	3	3	2	4	3	3		

Table 2: QB. AGE

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19	YES/ NT @	HAVE	NO	DADS	MOMS	MEN	WOMEN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
		@ HME	HOME	CHLDN	CHLDN			W/NO CHLDN	W/NO CHLDN											
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
18-49	56	76	15	48	68	46	49	74	61	32	63	52	66	74	58	61	61	55	95	49
18-24	9	4	0	2	17	2	2	22	14	6	14	6	12	16	8	10	10	8	20	18
25-29	11	5	4	4	20	2	7	18	20	9	13	15	14	9	12	12	12	11	25	10
30-34	11	10	2	7	16	8	5	16	18	6	8	12	8	6	17	11	12	11	6	9
35-39	10	23	3	14	6	12	14	9	3	5	11	9	4	21	10	11	11	10	20	4
40-44	8	20	2	12	4	11	12	6	2	2	11	4	12	15	5	9	9	8	23	0
45-49	7	14	5	10	4	10	9	4	5	6	5	6	15	7	6	8	8	7	2	9
50+	41	22	83	50	29	52	50	24	36	66	37	45	34	23	39	37	37	42	5	42
50-54	8	9	9	9	6	10	9	5	7	11	6	10	3	9	6	7	8	8	0	4
55-59	7	6	15	10	4	11	10	3	5	8	7	13	5	2	4	6	7	7	0	16
60-64	9	1	19	9	9	9	9	6	11	13	9	6	10	7	13	9	8	9	0	4
65-74	10	4	23	13	7	14	13	7	6	17	9	10	10	4	13	9	9	10	5	18
75+	7	1	17	9	4	8	9	2	7	17	5	6	6	1	3	6	5	7	0	0
BLANK	3	2	2	2	3	2	1	2	3	1	0	3	0	3	3	2	2	3	0	8
BLANK	3	2	2	2	3	2	1	2	3	1	0	3	0	3	3	2	2	3	0	8

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
18-49	56	54	54	58	63	54	60	57	51	59	61	59	64	51	50	62	65	41	66
18-24	9	22	10	4	1	15	3	20	12	3	2	17	11	4	9	8	15	3	5
25-29	11	8	11	16	8	10	13	9	8	9	18	15	19	10	3	5	15	7	10
30-34	11	9	9	14	12	9	13	12	7	11	16	6	21	13	16	6	15	7	10
35-39	10	8	8	9	17	8	12	6	9	14	10	12	3	10	3	18	7	7	30
40-44	8	3	10	6	16	7	10	6	8	12	7	4	7	7	9	13	8	9	6
45-49	7	5	7	9	8	6	9	6	6	9	8	6	3	6	10	12	7	8	5
50+	41	44	44	40	35	44	38	42	47	40	37	38	34	48	49	36	31	57	30
50-54	8	4	6	13	9	5	12	4	6	12	12	4	3	11	7	10	8	9	6
55-59	7	7	8	8	6	7	7	8	7	7	8	4	9	7	8	9	6	8	7
60-64	9	17	8	6	7	12	6	11	13	6	7	10	8	11	12	6	7	12	5
65-74	10	10	12	7	11	11	9	10	13	11	6	6	11	12	9	8	5	18	5
75+	7	6	10	5	2	8	4	8	9	4	5	14	3	7	13	2	5	10	7
BLANK	3	2	1	2	1	2	2	1	2	2	2	3	2	1	1	1	4	2	4
BLANK	3	2	1	2	1	2	2	1	2	2	2	3	2	1	1	1	4	2	4

Table 2: QB. AGE

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
18-49	56	58	54	100	100	100	0	0	0	100	0	0	100	0	100	0
18-24	9	11	8	45	0	0	0	0	0	16	0	0	19	0	14	0
25-29	11	9	12	55	0	0	0	0	0	20	0	0	16	0	23	0
30-34	11	11	11	0	52	0	0	0	0	20	0	0	19	0	20	0
35-39	10	10	9	0	48	0	0	0	0	18	0	0	18	0	17	0
40-44	8	9	7	0	0	53	0	0	0	14	0	0	15	0	14	0
45-49	7	7	7	0	0	47	0	0	0	13	0	0	13	0	13	0
50+	41	40	44	0	0	0	100	100	100	0	100	100	0	100	0	100
50-54	8	8	8	0	0	0	33	0	0	0	20	0	0	20	0	19
55-59	7	7	7	0	0	0	29	0	0	0	17	0	0	18	0	17
60-64	9	9	10	0	0	0	37	0	0	0	22	0	0	21	0	22
65-74	10	11	10	0	0	0	0	100	0	0	24	59	0	26	0	23
75+	7	6	8	0	0	0	0	0	100	0	17	41	0	15	0	19
BLANK	3	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0
BLANK	3	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0

Table 3: QC. RACE/ETHNICITY

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLINE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>WHITE</u>	14	9	15	12	16	12	21	13	17	10	14	14	24	21	8	10	19	11	23	0	21	10
Caucasian/White	14	9	15	12	16	12	21	13	17	10	14	14	24	21	8	10	19	11	23	0	21	10
<u>PEOPLE OF COLOR</u>	79	88	80	84	74	85	64	78	81	70	81	69	67	72	85	84	71	83	68	87	71	74
Latino/Hispanic	13	18	16	17	9	13	14	13	14	18	13	11	16	16	15	10	14	12	17	36	15	14
African American/Black	4	5	6	5	2	4	3	4	7	2	4	1	4	3	1	4	4	4	3	18	3	6
Chinese	14	12	11	11	17	17	7	13	15	7	14	13	7	12	22	14	15	14	14	6	15	12
Filipino	12	9	10	10	14	12	10	14	11	4	12	10	12	13	11	11	14	11	10	0	14	4
Indian or South Asian	13	16	11	14	12	16	5	13	17	16	13	12	9	10	17	15	8	15	13	8	10	3
Japanese	2	1	1	1	2	2	2	0	2	4	2	1	2	2	0	1	2	1	2	0	2	0
Korean	1	1	4	2	0	2	1	1	0	0	1	1	1	1	0	2	0	2	0	0	0	3
Vietnamese	14	16	15	15	13	13	16	16	10	14	14	11	8	9	9	20	6	18	2	0	3	20
Multiracial	2	1	0	1	3	2	2	0	0	2	2	2	2	3	0	1	3	1	4	9	3	3
Other	5	8	6	7	3	5	5	5	5	3	5	7	5	4	11	5	6	4	5	10	5	8
<u>RATHER NOT SAY</u>	7	3	5	4	9	3	15	9	2	20	4	18	9	7	7	6	9	5	8	13	8	16
Rather not say	7	3	5	4	9	3	15	9	2	20	4	18	9	7	7	6	9	5	8	13	8	16

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>WHITE</u>	14	18	7	14	13	19	11	19	11	20	15	13	9	10	17	36	15	13	14	14
Caucasian/White	14	18	7	14	13	19	11	19	11	20	15	13	9	10	17	36	15	13	14	14
<u>PEOPLE OF COLOR</u>	79	78	68	82	69	71	84	78	50	73	67	80	88	85	75	53	79	83	80	79
Latino/Hispanic	13	14	15	13	18	14	14	19	3	15	9	13	12	15	7	18	12	16	13	13
African American/Black	4	3	5	4	2	5	3	4	0	5	6	4	4	2	5	3	4	1	5	2
Chinese	14	8	3	14	10	14	13	12	13	15	11	13	15	16	15	11	17	7	14	14
Filipino	12	17	0	14	2	10	13	9	13	10	10	11	13	14	15	6	8	23	12	12
Indian or South Asian	13	16	24	14	14	12	14	13	0	11	15	20	14	13	4	0	15	10	12	14
Japanese	2	1	4	2	1	2	1	4	0	2	2	0	2	1	5	1	2	1	1	2
Korean	1	1	0	1	1	1	2	0	0	1	0	0	2	1	0	6	1	2	2	1
Vietnamese	14	13	0	15	10	7	18	8	10	7	8	11	20	14	20	3	12	18	14	14
Multiracial	2	1	0	2	1	1	2	2	0	1	0	3	1	1	3	2	2	2	1	2
Other	5	4	16	4	10	5	5	7	11	5	6	6	4	8	1	4	6	3	5	5
<u>RATHER NOT SAY</u>	7	4	26	5	17	9	5	3	39	7	18	7	4	6	8	11	6	4	6	7
Rather not say	7	4	26	5	17	9	5	3	39	7	18	7	4	6	8	11	6	4	6	7

Table 3: QC. RACE/ETHNICITY

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM	
		/CHNS																			
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>WHITE</u>	14	10	24	16	12	13	20	13	12	100	0	0	0	0	0	0	0	15	0	0	
Caucasian/White	14	10	24	16	12	13	20	13	12	100	0	0	0	0	0	0	0	15	0	0	
<u>PEOPLE OF COLOR</u>	79	86	70	78	83	83	76	85	83	0	100	100	100	100	100	100	100	78	100	100	
Latino/Hispanic	13	10	18	14	13	13	15	8	18	0	100	0	0	0	0	0	16	11	100	0	
African American/Black	4	3	4	3	4	4	2	2	5	0	0	0	0	0	0	0	4	4	0	0	
Chinese	14	12	10	11	18	13	9	22	16	0	0	100	0	0	0	25	18	14	0	41	
Filipino	12	14	10	12	11	8	17	8	14	0	0	0	100	0	0	21	15	13	0	0	
Indian or South Asian	13	21	8	15	12	19	11	14	9	0	0	0	0	100	0	23	16	14	0	0	
Japanese	2	2	2	2	1	2	1	1	1	0	0	0	0	0	0	3	2	2	0	0	
Korean	1	1	3	2	1	1	3	2	0	0	0	0	0	0	0	2	2	1	0	0	
Vietnamese	14	15	11	13	16	15	11	19	15	0	0	0	0	0	100	25	18	13	0	59	
Multiracial	2	2	1	1	3	2	1	4	1	0	0	0	0	0	0	0	2	2	0	0	
Other	5	6	5	6	4	5	7	4	4	0	0	0	0	0	0	0	6	5	0	0	
<u>RATHER NOT SAY</u>	7	5	6	5	5	4	4	2	5	0	0	0	0	0	0	0	0	7	0	0	
Rather not say	7	5	6	5	5	4	4	2	5	0	0	0	0	0	0	0	0	7	0	0	

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
WHITE	14	17	19	10	10	18	10	14	23	11	9	14	12	11	13	18	12	18	11
Caucasian/White	14	17	19	10	10	18	10	14	23	11	9	14	12	11	13	18	12	18	11
PEOPLE OF COLOR	79	76	78	87	84	77	86	83	74	84	88	79	86	84	83	79	84	74	76
Latino/Hispanic	13	24	18	7	4	21	6	17	25	4	8	24	14	15	14	10	17	9	6
African American/Black	4	6	4	2	3	5	2	5	3	1	3	1	4	4	7	1	5	2	2
Chinese	14	4	7	23	23	6	23	8	4	26	21	23	12	16	11	16	11	13	29
Filipino	12	8	18	17	3	14	11	12	16	7	17	8	16	14	14	6	10	18	3
Indian or South Asian	13	10	6	10	34	8	20	10	6	23	16	9	12	9	7	24	14	10	21
Japanese	2	0	1	4	2	0	3	1	0	3	3	1	2	1	0	3	1	2	1
Korean	1	0	1	1	2	0	1	1	0	2	0	0	1	1	10	0	2	0	1
Vietnamese	14	21	14	15	6	17	12	24	13	10	14	8	19	15	15	10	15	15	5
Multiracial	2	0	3	2	2	2	2	2	2	4	0	0	1	2	2	3	1	3	2
Other	5	3	6	6	4	5	5	4	5	5	6	5	4	7	3	6	7	2	6
RATHER NOT SAY	7	7	2	3	6	4	4	3	4	5	3	7	2	5	4	3	4	8	13
Rather not say	7	7	2	3	6	4	4	3	4	5	3	7	2	5	4	3	4	8	13

Table 3: QC. RACE/ETHNICITY

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
WHITE	14	12	16	10	7	7	19	24	35	8	23	28	7	19	9	26
Caucasian/White	14	12	16	10	7	7	19	24	35	8	23	28	7	19	9	26
PEOPLE OF COLOR	79	84	79	88	84	89	76	71	58	86	72	66	91	75	86	69
Latino/Hispanic	13	10	16	18	12	14	12	12	10	15	12	11	11	10	19	14
African American/Black	4	3	3	4	6	2	4	1	3	4	3	1	2	4	4	2
Chinese	14	17	12	15	14	10	17	14	12	13	15	13	17	18	10	13
Filipino	12	9	15	16	7	21	9	12	10	14	10	11	9	9	20	10
Indian or South Asian	13	17	10	16	17	19	10	5	2	17	7	4	23	10	13	5
Japanese	2	2	1	0	1	2	2	1	6	1	3	3	1	3	1	2
Korean	1	2	1	1	0	2	1	0	10	1	2	4	2	1	0	3
Vietnamese	14	16	13	14	18	10	14	18	5	14	13	13	18	15	12	12
Multiracial	2	3	1	0	4	3	1	2	0	2	1	1	4	1	1	1
Other	5	4	6	3	5	6	7	6	0	5	5	3	5	4	5	6
RATHER NOT SAY	7	4	5	2	9	4	6	5	7	5	6	6	2	6	5	5
Rather not say	7	4	5	2	9	4	6	5	7	5	6	6	2	6	5	5

Table 4: QD. GENDER

	QA ON CELL PHONE		DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION				
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
Men	47	53	44	49	45	51	44	40	47	61	47	46	44	42	59	49	42	50	39	40	41	48
Women	50	45	53	48	52	47	51	56	51	29	51	47	53	57	37	47	55	48	57	53	55	49
Non-binary	1	1	2	2	0	1	1	0	2	0	1	0	0	0	0	2	1	1	2	0	1	0
Rather not say	2	1	1	1	3	1	4	3	0	10	1	6	3	1	4	2	3	2	3	7	3	3

	Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT		
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
Men	47	49	53	47	49	41	50	36	25	41	39	51	49	49	41	34	46	51	47	47
Women	50	47	27	50	43	52	49	63	44	54	47	45	49	48	55	63	52	47	50	50
Non-binary	1	3	0	1	0	2	0	1	0	3	0	2	1	0	0	0	1	2	1	1
Rather not say	2	1	20	1	8	5	1	1	32	2	14	2	1	2	4	3	2	0	2	2

	Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
Men	47	48	46	47	47	100	0	100	0	41	37	59	36	61	54	53	49	47	34	64
Women	50	50	53	51	50	0	100	0	100	57	63	41	64	38	46	47	50	50	66	36
Non-binary	1	0	0	0	2	0	0	0	0	2	0	0	0	1	0	0	1	1	0	0
Rather not say	2	2	1	1	1	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0

Table 4: QD. GENDER

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
Men	47	47	44	48	58	45	52	100	0	100	0	52	48	47	43	56	49	44	50
Women	50	48	55	52	40	52	48	0	100	0	100	43	51	52	56	44	48	54	44
Non-binary	1	3	0	0	1	2	0	0	0	0	0	2	1	0	1	0	2	0	0
Rather not say	2	2	0	0	1	1	0	0	0	0	0	4	1	1	0	0	1	3	6

	QD GENDER			QB AGE					GENDER BY AGE							
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
Men	47	100	0	47	47	51	47	50	40	48	46	46	100	100	0	0
Women	50	0	100	50	47	48	53	50	60	48	53	54	0	0	100	100
Non-binary	1	0	0	3	0	0	0	0	0	1	0	0	0	0	0	0
Rather not say	2	0	0	0	5	1	1	0	0	2	1	0	0	0	0	0

Table 5: QE. EDUCATION

	QA ON CELL PHONE		DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION				
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>NON-COLLEGE</u>	49	53	64	57	41	47	49	54	56	50	50	44	54	55	34	47	55	47	53	75	52	67
Less than high school	0	0	0	0	0	0	0	1	0	0	0	0	0	1	0	0	0	0	0	0	0	0
High school graduate	21	23	40	30	12	19	21	25	25	38	21	19	23	22	21	21	21	21	17	47	15	49
Vocational or technical school	3	6	1	4	2	4	1	3	3	0	4	3	5	5	0	3	5	2	7	0	6	0
Some college, but no degree	16	14	11	13	19	15	19	16	15	7	16	17	19	20	12	13	19	14	21	18	21	15
Associate degree	9	9	11	10	7	9	8	9	12	4	9	6	8	8	1	11	9	8	8	10	10	4
<u>COLLEGE+</u>	47	46	33	40	54	50	39	45	44	34	48	44	41	42	58	49	40	50	45	18	43	27
Four-year college degree	29	31	26	29	29	31	20	30	29	21	30	24	24	27	26	31	24	31	23	0	25	16
Graduate school	18	15	7	12	24	19	19	15	16	13	18	21	17	15	33	18	16	19	22	18	18	12
<u>RATHER NOT SAY</u>	4	2	3	2	5	2	12	1	0	16	2	12	6	3	7	4	5	3	3	7	5	6
Rather not say	4	2	3	2	5	2	12	1	0	16	2	12	6	3	7	4	5	3	3	7	5	6
	Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT				
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>NON-COLLEGE</u>	49	56	51	51	44	44	52	47	23	45	40	44	61	39	46	62	46	61	48	50		
Less than high school	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	
High school graduate	21	23	36	22	23	21	22	20	3	21	19	21	27	13	20	23	21	20	20	22		
Vocational or technical school	3	2	0	4	2	3	4	1	10	2	4	4	3	3	5	1	3	4	3	4		
Some college, but no degree	16	16	8	16	13	14	17	17	7	15	12	14	19	13	14	25	14	25	15	17		
Associate degree	9	14	6	9	6	6	9	8	2	7	5	5	11	9	7	13	7	13	11	7		
<u>COLLEGE+</u>	47	44	33	47	46	49	45	51	34	51	41	53	38	57	53	23	50	38	47	47		
Four-year college degree	29	32	14	31	20	26	30	28	17	29	14	26	26	37	43	14	28	28	29	29		
Graduate school	18	12	18	16	25	23	15	22	16	22	27	27	12	21	11	9	21	10	18	18		
<u>RATHER NOT SAY</u>	4	1	17	2	11	7	2	2	43	4	18	3	1	4	1	15	4	1	5	3		
Rather not say	4	1	17	2	11	7	2	2	43	4	18	3	1	4	1	15	4	1	5	3		

Table 5: QE. EDUCATION

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
<u>NON-COLLEGE</u>	49	42	55	48	52	43	54	51	51	65	78	20	55	29	60	39	48	49	83	35
Less than high school	0	1	0	0	0	1	0	0	0	0	0	0	0	0	2	0	0	0	0	0
High school graduate	21	14	23	18	26	18	17	24	25	26	39	6	14	17	30	16	20	21	45	0
Vocational or technical school	3	5	3	4	3	3	4	1	6	2	8	1	2	0	3	1	4	3	11	8
Some college, but no degree	16	14	22	18	15	15	21	18	13	26	23	10	25	8	14	14	15	16	19	13
Associate degree	9	9	8	9	8	6	11	8	7	11	7	3	15	5	12	8	9	8	8	15
<u>COLLEGE+</u>	47	56	40	49	47	56	43	48	48	34	21	79	45	71	40	59	51	47	17	58
Four-year college degree	29	28	25	27	32	27	27	32	35	21	15	48	40	23	32	36	32	29	12	42
Graduate school	18	28	15	22	15	29	16	16	13	13	6	30	4	47	8	23	19	18	6	16
<u>RATHER NOT SAY</u>	4	2	4	3	1	1	3	1	1	1	1	1	0	0	0	2	1	4	0	6
Rather not say	4	2	4	3	1	1	3	1	1	1	1	1	0	0	0	2	1	4	0	6

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
<u>NON-COLLEGE</u>	49	100	100	0	0	100	0	100	100	0	0	70	53	61	57	26	57	47	24
Less than high school	0	1	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	1	0
High school graduate	21	99	0	0	0	43	0	44	40	0	0	35	25	23	17	11	30	13	8
Vocational or technical school	3	0	12	0	0	7	0	4	9	0	0	2	4	3	6	4	4	3	0
Some college, but no degree	16	0	57	0	0	33	0	33	33	0	0	17	18	23	20	8	13	21	12
Associate degree	9	0	31	0	0	17	0	17	18	0	0	15	6	12	13	4	10	8	4
<u>COLLEGE+</u>	47	0	0	100	100	0	100	0	0	100	100	30	47	37	34	73	40	50	64
Four-year college degree	29	0	0	100	0	0	62	0	0	57	67	21	37	25	22	33	29	32	21
Graduate school	18	0	0	0	100	0	38	0	0	43	33	9	11	12	12	40	12	19	43
<u>RATHER NOT SAY</u>	4	0	0	0	0	0	0	0	0	0	0	0	0	1	9	1	2	3	13
Rather not say	4	0	0	0	0	0	0	0	0	0	0	0	0	1	9	1	2	3	13

Table 5: QE. EDUCATION

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>NON-COLLEGE</u>	49	47	51	61	40	41	50	55	58	48	53	57	47	49	48	56
Less than high school	0	0	0	0	0	0	0	2	0	0	1	1	0	1	0	0
High school graduate	21	21	20	31	17	11	24	19	19	20	22	19	21	20	18	23
Vocational or technical school	3	2	5	3	4	5	2	7	1	4	3	5	3	2	5	4
Some college, but no degree	16	16	17	17	12	16	15	22	23	15	18	22	16	15	14	21
Associate degree	9	8	9	9	7	10	9	4	16	9	9	9	7	11	11	8
<u>COLLEGE+</u>	47	52	45	38	57	58	49	41	28	50	44	36	53	51	51	38
Four-year college degree	29	30	30	30	32	28	33	21	22	30	28	21	29	30	33	27
Graduate school	18	22	15	8	26	29	16	20	6	20	16	14	24	21	17	11
<u>RATHER NOT SAY</u>	4	1	4	2	3	1	1	4	14	2	4	8	0	1	1	6
Rather not say	4	1	4	2	3	1	1	4	14	2	4	8	0	1	1	6

Table 6: Q1. Would you say that things in Milpitas are generally headed in the right direction, or do you feel that things are pretty seriously off on the wrong track?

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
Right direction	59	76	64	71	47	100	0	0	81	16	68	16	33	46	55	70	54	62	62	43	54	49
Wrong track	18	12	10	11	25	0	100	0	5	75	9	60	46	29	25	7	25	15	25	32	25	27
DK/NA	23	11	27	18	28	0	0	100	14	9	22	24	21	24	20	23	21	23	13	25	20	24

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
Right direction	59	78	16	66	22	56	62	69	29	62	34	68	58	62	49	38	59	66	59	59
Wrong track	18	8	55	12	53	25	14	17	57	19	47	11	21	17	21	32	19	16	18	18
DK/NA	23	14	29	21	25	20	24	15	14	20	19	21	22	20	30	30	22	18	23	23

	Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
Right direction	59	61	56	59	62	63	56	68	57	51	58	70	59	70	54	64	63	58	77	86
Wrong track	18	19	19	19	14	17	20	14	14	27	19	10	14	7	20	13	14	19	3	14
DK/NA	23	19	25	22	24	19	24	18	29	21	22	21	26	23	26	23	23	24	20	0

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
Right direction	59	54	59	64	62	57	63	61	53	67	60	67	60	67	56	61	71	45	55
Wrong track	18	18	18	12	19	18	15	15	21	17	12	16	16	15	22	18	11	25	22
DK/NA	23	28	23	24	19	25	22	23	26	16	28	17	24	18	22	20	18	30	23

Table 6: Q1. Would you say that things in Milpitas are generally headed in the right direction, or do you feel that things are pretty seriously off on the wrong track?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
Right direction	59	64	56	70	61	64	48	56	61	65	52	58	72	52	59	53
Wrong track	18	17	18	10	17	15	25	17	15	14	21	16	13	22	15	21
DK/NA	23	20	26	19	23	21	27	27	23	21	26	26	15	26	26	26

Table 7: Q2. Please tell me how satisfied you are with the overall quality of life in Milpitas.

	QA ON CELL PHONE			DATA CLLECTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL SATISFIED</u>	83	90	91	90	75	95	43	81	100	0	100	0	63	75	72	91	81	84	84	44	83	70
Very satisfied	26	35	36	35	18	36	7	17	100	0	32	0	12	21	16	33	25	28	32	13	27	8
Somewhat satisfied	56	55	55	55	57	59	37	64	0	0	68	0	52	54	57	58	56	56	52	31	56	62
<u>TOTAL DISSATISFIED</u>	17	10	9	10	24	5	57	17	0	100	0	100	37	25	28	8	19	16	16	56	17	30
Somewhat dissatisfied	12	3	7	5	19	3	35	15	0	0	0	69	20	15	20	8	10	12	9	13	9	13
Very dissatisfied	5	7	2	5	6	1	22	2	0	100	0	31	17	10	7	1	9	3	7	43	8	17
<u>DK/NA</u>	0	0	0	0	1	0	0	2	0	0	0	0	0	0	0	1	0	0	0	0	0	0
DK/NA	0	0	0	0	1	0	0	2	0	0	0	0	0	0	0	1	0	0	0	0	0	0

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>TOTAL SATISFIED</u>	83	93	38	89	46	80	85	88	57	84	66	90	78	81	79	80	83	83	84	81
Very satisfied	26	61	0	31	1	23	29	32	3	26	13	25	27	34	18	26	29	21	29	24
Somewhat satisfied	56	33	38	58	45	57	56	56	53	58	54	65	50	48	61	53	54	62	56	57
<u>TOTAL DISSATISFIED</u>	17	7	62	11	54	20	15	12	43	16	34	10	21	19	21	20	16	17	16	18
Somewhat dissatisfied	12	5	29	8	33	12	11	7	24	10	21	8	14	11	14	16	11	13	10	14
Very dissatisfied	5	2	32	3	22	8	4	6	19	6	12	2	7	7	6	4	5	4	6	4
<u>DK/NA</u>	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1
DK/NA	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1

Table 7: Q2. Please tell me how satisfied you are with the overall quality of life in Milpitas.

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21		
<u>TOTAL SATISFIED</u>	83	85	83	84	84	86	83	81	87	83	85	84	86	84	85	85	85	82	85	94		
Very satisfied	26	24	28	26	29	26	26	27	30	32	29	29	24	34	19	26	27	26	30	32		
Somewhat satisfied	56	61	54	58	55	60	57	53	57	51	57	55	62	50	66	59	58	56	55	61		
<u>TOTAL DISSATISFIED</u>	17	15	17	16	16	14	17	17	13	16	15	15	14	16	13	14	15	17	15	6		
Somewhat dissatisfied	12	9	13	11	12	8	13	12	11	13	7	13	12	10	8	10	10	12	0	0		
Very dissatisfied	5	6	5	5	4	6	4	5	2	4	7	3	2	6	5	4	5	5	15	6		
<u>DK/NA</u>	0	0	0	0	1	0	0	2	0	0	0	1	0	0	2	1	0	0	0	0		
DK/NA	0	0	0	0	1	0	0	2	0	0	0	1	0	0	2	1	0	0	0	0		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81			
<u>TOTAL SATISFIED</u>	83	84	84	86	81	84	84	85	84	82	86	80	87	87	83	83	90	73	81			
Very satisfied	26	31	29	26	23	30	25	29	29	24	27	29	31	37	26	20	35	18	17			
Somewhat satisfied	56	53	56	60	57	54	59	55	55	58	60	51	56	50	57	63	55	55	64			
<u>TOTAL DISSATISFIED</u>	17	15	15	14	19	15	16	14	16	18	14	20	12	13	17	17	10	26	19			
Somewhat dissatisfied	12	5	13	10	16	10	12	6	12	13	11	15	7	8	12	14	5	20	14			
Very dissatisfied	5	9	2	4	4	5	4	8	4	5	3	4	4	5	5	3	5	6	5			
<u>DK/NA</u>	0	1	0	0	0	1	0	2	0	0	0	0	1	0	0	0	0	1	0			
DK/NA	0	1	0	0	0	1	0	2	0	0	0	0	1	0	0	0	0	1	0			

Table 7: Q2. Please tell me how satisfied you are with the overall quality of life in Milpitas.

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL SATISFIED</u>	83	82	84	90	82	80	78	84	93	84	82	87	84	81	86	83
Very satisfied	26	26	27	39	17	22	23	35	36	26	28	35	24	29	28	27
Somewhat satisfied	56	56	57	51	65	58	55	49	57	58	54	52	61	51	58	55
<u>TOTAL DISSATISFIED</u>	17	17	16	9	18	20	22	14	7	15	17	11	15	18	14	17
Somewhat dissatisfied	12	10	13	7	11	15	14	13	6	11	12	10	10	10	11	15
Very dissatisfied	5	7	3	2	7	5	8	1	1	5	5	1	5	7	3	3
<u>DK/NA</u>	0	1	0	1	0	0	0	2	0	0	1	1	0	2	0	0
DK/NA	0	1	0	1	0	0	0	2	0	0	1	1	0	2	0	0

Table 8: Q3a. Would you say you generally approve or disapprove of the job that Milpitas City government overall is doing?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL APPROVE</u>	67	73	77	75	59	84	26	55	80	20	77	22	48	61	56	74	67	67	69	49	68	69
Strongly approve	14	17	21	19	10	22	4	3	39	5	17	2	5	11	2	19	14	15	17	0	17	0
Somewhat approve	53	57	56	56	49	63	22	51	41	15	60	20	43	50	54	55	53	53	51	49	51	69
<u>TOTAL DISAPPROVE</u>	20	12	12	12	28	6	66	22	5	72	11	67	43	31	33	9	22	19	21	40	19	27
Somewhat disapprove	13	5	9	7	20	4	34	19	4	17	8	37	19	18	21	7	10	15	8	14	9	15
Strongly disapprove	7	7	3	5	9	1	32	3	2	55	2	30	24	12	12	2	12	5	13	26	11	12
<u>DK/NA</u>	13	15	11	13	12	10	8	24	14	8	13	11	9	9	11	16	11	13	11	10	12	4
DK/NA	13	15	11	13	12	10	8	24	14	8	13	11	9	9	11	16	11	13	11	10	12	4
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>TOTAL APPROVE</u>	67	86	23	75	27	65	69	77	46	71	41	67	69	70	61	65	69	66	66	68		
Strongly approve	14	35	0	17	2	16	14	17	16	18	11	14	13	18	12	14	17	5	17	12		
Somewhat approve	53	51	23	58	25	49	55	60	29	54	30	53	55	52	49	51	52	61	49	56		
<u>TOTAL DISAPPROVE</u>	20	8	65	13	65	31	15	17	54	24	53	16	19	22	26	27	20	15	21	20		
Somewhat disapprove	13	7	32	9	35	17	11	9	28	14	28	13	12	13	17	14	13	11	13	13		
Strongly disapprove	7	1	32	3	30	13	4	8	27	10	26	3	7	9	9	14	7	4	8	6		
<u>DK/NA</u>	13	7	13	12	8	5	17	6	0	5	5	17	13	8	13	7	10	19	13	12		
DK/NA	13	7	13	12	8	5	17	6	0	5	5	17	13	8	13	7	10	19	13	12		

Table 8: Q3a. Would you say you generally approve or disapprove of the job that Milpitas City government overall is doing?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
<u>TOTAL APPROVE</u>	67	70	68	69	65	72	68	61	69	65	69	65	68	69	69	69	69	66	87	83
Strongly approve	14	19	9	15	14	15	15	10	16	15	13	7	17	21	13	14	15	14	8	16
Somewhat approve	53	51	59	55	51	58	53	51	53	51	55	58	51	49	56	54	54	52	79	67
<u>TOTAL DISAPPROVE</u>	20	20	22	21	17	23	19	22	13	22	24	19	16	18	19	18	19	21	3	8
Somewhat disapprove	13	15	12	14	13	13	13	16	11	12	16	14	13	14	12	13	13	14	3	8
Strongly disapprove	7	5	10	7	4	10	6	7	2	10	8	5	3	4	6	5	5	7	0	0
<u>DK/NA</u>	13	10	9	10	18	5	13	16	18	12	8	16	16	12	12	14	13	13	11	8
DK/NA	13	10	9	10	18	5	13	16	18	12	8	16	16	12	12	14	13	13	11	8
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81	
<u>TOTAL APPROVE</u>	67	67	73	71	57	70	65	69	72	66	65	73	71	72	70	61	75	58	62	
Strongly approve	14	14	12	18	12	13	16	11	14	14	18	10	19	15	16	10	19	10	10	
Somewhat approve	53	53	60	53	45	57	50	58	58	52	47	63	52	57	54	50	56	48	52	
<u>TOTAL DISAPPROVE</u>	20	21	14	19	25	17	21	21	14	25	18	17	17	16	17	27	12	30	24	
Somewhat disapprove	13	9	10	16	17	9	16	11	8	17	15	10	13	11	10	20	7	22	11	
Strongly disapprove	7	12	4	3	8	8	5	10	6	8	2	7	4	5	6	7	5	8	12	
<u>DK/NA</u>	13	12	14	10	18	13	13	10	14	10	17	11	12	12	14	13	13	12	14	
DK/NA	13	12	14	10	18	13	13	10	14	10	17	11	12	12	14	13	13	12	14	

Table 8: Q3a. Would you say you generally approve or disapprove of the job that Milpitas City government overall is doing?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL APPROVE</u>	67	67	68	68	64	75	61	68	83	68	67	74	67	67	70	66
Strongly approve	14	12	15	17	10	20	12	20	14	15	14	17	11	14	17	14
Somewhat approve	53	55	53	51	54	54	50	48	69	53	53	57	56	53	53	52
<u>TOTAL DISAPPROVE</u>	20	23	17	17	18	18	26	22	11	18	23	17	20	27	15	20
Somewhat disapprove	13	14	12	10	13	13	18	14	3	12	14	10	13	15	11	13
Strongly disapprove	7	9	5	6	5	5	9	8	8	6	8	8	7	11	4	6
<u>DK/NA</u>	13	10	15	16	18	8	12	10	6	14	10	8	13	6	15	14
DK/NA	13	10	15	16	18	8	12	10	6	14	10	8	13	6	15	14

Table 9: Q3b. Would you say you generally approve or disapprove of the job that the City's budget management is doing?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL APPROVE</u>	52	58	58	58	46	65	19	44	67	20	59	20	36	47	32	60	49	54	49	56	50	46
Strongly approve	12	14	17	15	8	16	4	6	31	5	14	2	4	9	3	15	12	11	12	13	13	6
Somewhat approve	41	45	41	43	38	50	15	38	36	15	45	18	32	38	29	45	37	43	37	43	37	40
<u>TOTAL DISAPPROVE</u>	21	13	16	15	28	9	60	21	6	50	14	57	39	28	29	13	24	20	20	30	19	44
Somewhat disapprove	15	8	11	10	20	8	37	14	4	11	12	30	20	18	23	11	16	14	12	0	13	30
Strongly disapprove	6	5	5	5	7	1	23	7	2	39	2	27	19	11	7	2	8	6	8	30	6	13
<u>DK/NA</u>	27	28	26	27	26	25	21	35	27	29	27	23	25	24	38	27	27	26	31	14	31	10
DK/NA	27	28	26	27	26	25	21	35	27	29	27	23	25	24	38	27	27	26	31	14	31	10
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>TOTAL APPROVE</u>	52	75	10	59	22	51	54	59	26	57	31	55	57	48	49	44	53	50	51	53		
Strongly approve	12	32	0	14	0	11	12	14	0	13	3	8	13	16	10	12	12	9	14	9		
Somewhat approve	41	43	10	45	22	41	42	44	26	44	28	47	44	32	38	32	41	41	37	44		
<u>TOTAL DISAPPROVE</u>	21	8	66	14	61	27	18	17	53	21	47	13	21	26	23	34	20	22	21	21		
Somewhat disapprove	15	6	35	11	33	18	13	10	29	14	31	11	16	15	13	24	14	17	14	15		
Strongly disapprove	6	2	31	3	28	9	5	7	23	7	16	2	4	10	10	10	6	6	7	6		
<u>DK/NA</u>	27	17	24	27	17	22	28	24	22	22	22	32	23	26	28	23	27	28	28	26		
DK/NA	27	17	24	27	17	22	28	24	22	22	22	32	23	26	28	23	27	28	28	26		

Table 9: Q3b. Would you say you generally approve or disapprove of the job that the City's budget management is doing?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
<u>TOTAL APPROVE</u>	52	53	49	51	54	57	47	51	57	50	59	49	54	51	53	52	53	51	73	60
Strongly approve	12	17	8	13	10	15	11	8	11	12	8	10	20	7	12	12	12	11	13	14
Somewhat approve	41	36	41	38	43	42	36	42	46	38	51	39	34	44	42	40	41	40	60	46
<u>TOTAL DISAPPROVE</u>	21	24	23	24	16	19	27	18	14	24	15	13	19	18	24	19	19	22	3	7
Somewhat disapprove	15	18	16	17	12	13	20	13	11	17	11	11	15	11	18	15	14	15	3	7
Strongly disapprove	6	6	7	6	4	6	7	5	3	7	4	1	4	6	5	4	5	7	0	0
<u>DK/NA</u>	27	23	28	25	30	24	26	31	29	26	25	39	27	32	23	29	28	27	24	33
DK/NA	27	23	28	25	30	24	26	31	29	26	25	39	27	32	23	29	28	27	24	33
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81	
<u>TOTAL APPROVE</u>	52	56	54	57	42	55	52	54	56	54	50	50	52	62	50	46	58	45	50	
Strongly approve	12	9	15	14	9	12	12	14	9	10	14	5	18	12	14	9	15	8	6	
Somewhat approve	41	48	39	43	34	43	40	40	47	43	36	45	34	50	36	38	43	37	43	
<u>TOTAL DISAPPROVE</u>	21	20	16	18	25	18	20	19	17	19	21	19	19	16	25	24	15	29	23	
Somewhat disapprove	15	13	12	14	16	12	15	11	14	14	15	15	12	11	20	18	10	22	15	
Strongly disapprove	6	7	4	4	9	5	6	8	3	5	7	4	7	5	5	6	5	7	7	
<u>DK/NA</u>	27	24	30	25	33	27	28	27	27	27	28	31	29	22	25	30	27	26	28	
DK/NA	27	24	30	25	33	27	28	27	27	27	28	31	29	22	25	30	27	26	28	

Table 9: Q3b. Would you say you generally approve or disapprove of the job that the City's budget management is doing?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL APPROVE</u>	52	53	52	60	49	56	48	50	61	55	51	55	55	52	55	50
Strongly approve	12	12	11	14	7	15	8	18	15	12	12	17	10	14	12	10
Somewhat approve	41	41	41	46	42	41	40	32	47	43	39	38	44	38	43	40
<u>TOTAL DISAPPROVE</u>	21	20	22	15	21	20	24	21	20	18	23	20	17	22	19	24
Somewhat disapprove	15	13	16	11	15	12	16	16	15	13	16	16	10	16	15	16
Strongly disapprove	6	7	6	4	5	7	8	5	5	5	7	5	7	6	4	8
<u>DK/NA</u>	27	27	26	25	31	24	28	29	18	27	27	25	28	26	26	27
DK/NA	27	27	26	25	31	24	28	29	18	27	27	25	28	26	26	27

Table 10: Q3c. Would you say you generally approve or disapprove of the job that the Milpitas Police Department is doing?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL APPROVE</u>	79	79	73	77	82	84	68	77	87	60	82	69	77	82	68	80	78	80	91	38	86	44
Strongly approve	41	40	34	38	44	45	40	31	59	32	43	32	50	45	39	38	43	40	68	6	51	5
Somewhat approve	39	39	39	39	38	39	28	46	28	29	39	37	27	37	29	42	35	41	23	32	34	39
<u>TOTAL DISAPPROVE</u>	12	13	15	14	9	9	25	8	6	38	9	23	16	12	19	10	17	9	5	62	9	55
Somewhat disapprove	8	9	10	10	7	6	18	7	3	24	6	17	11	9	12	7	12	7	2	32	6	43
Strongly disapprove	3	3	5	4	3	3	7	1	3	14	3	6	6	3	6	3	5	3	3	29	3	12
<u>DK/NA</u>	9	8	11	9	9	7	7	15	6	2	9	8	7	6	13	10	5	10	4	0	6	1
DK/NA	9	8	11	9	9	7	7	15	6	2	9	8	7	6	13	10	5	10	4	0	6	1
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>TOTAL APPROVE</u>	79	91	48	84	59	81	79	88	62	88	58	77	79	76	83	90	83	73	82	77		
Strongly approve	41	64	31	45	27	44	40	53	33	49	29	38	39	49	37	45	43	33	44	37		
Somewhat approve	39	28	17	39	32	37	38	35	29	39	28	40	40	27	45	46	39	39	37	40		
<u>TOTAL DISAPPROVE</u>	12	5	39	8	35	13	11	7	25	8	28	12	12	16	7	5	7	23	8	15		
Somewhat disapprove	8	4	25	6	23	7	9	4	11	5	12	9	9	12	3	4	5	16	5	11		
Strongly disapprove	3	1	14	2	13	6	2	2	13	3	16	3	3	4	5	1	2	7	3	3		
<u>DK/NA</u>	9	4	13	8	5	6	10	5	13	4	14	11	9	8	10	5	10	4	10	8		
DK/NA	9	4	13	8	5	6	10	5	13	4	14	11	9	8	10	5	10	4	10	8		

Table 10: Q3c. Would you say you generally approve or disapprove of the job that the Milpitas Police Department is doing?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>TOTAL APPROVE</u>	79	87	86	87	73	87	87	64	81	82	77	78	77	83	83	81	80	80	73	82	
Strongly approve	41	51	45	48	34	45	52	32	35	57	41	24	43	46	33	37	39	42	36	24	
Somewhat approve	39	36	41	38	39	43	35	32	47	24	37	54	35	38	49	44	41	38	37	58	
<u>TOTAL DISAPPROVE</u>	12	7	9	8	14	9	7	22	6	13	13	7	15	9	9	9	10	11	25	14	
Somewhat disapprove	8	5	8	6	10	7	5	16	5	10	9	4	9	8	8	7	8	8	25	10	
Strongly disapprove	3	2	1	2	4	2	2	6	1	3	4	2	6	1	1	2	3	3	0	4	
<u>DK/NA</u>	9	6	5	5	14	4	6	14	13	6	10	15	7	8	9	9	10	9	2	4	
DK/NA	9	6	5	5	14	4	6	14	13	6	10	15	7	8	9	9	10	9	2	4	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>TOTAL APPROVE</u>	79	74	83	82	78	79	80	75	83	76	86	78	77	86	84	75	77	84	76		
Strongly approve	41	33	47	42	43	41	42	36	44	39	45	34	38	40	32	50	38	44	44		
Somewhat approve	39	41	36	41	35	38	38	38	39	37	40	43	39	46	52	25	39	40	32		
<u>TOTAL DISAPPROVE</u>	12	14	12	9	10	13	9	20	8	13	5	11	14	8	6	15	14	8	13		
Somewhat disapprove	8	8	11	6	7	10	7	14	6	9	4	8	9	7	5	12	10	6	10		
Strongly disapprove	3	6	2	3	3	3	3	6	2	4	1	3	6	1	1	3	4	2	3		
<u>DK/NA</u>	9	12	5	9	12	8	10	6	9	11	9	11	8	5	10	10	9	8	12		
DK/NA	9	12	5	9	12	8	10	6	9	11	9	11	8	5	10	10	9	8	12		

Table 10: Q3c. Would you say you generally approve or disapprove of the job that the Milpitas Police Department is doing?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL APPROVE</u>	79	75	84	69	77	87	78	88	95	77	83	91	72	79	83	86
Strongly approve	41	38	43	33	37	47	42	46	45	38	44	46	36	40	40	46
Somewhat approve	39	38	41	36	41	40	35	42	49	39	39	45	36	39	43	40
<u>TOTAL DISAPPROVE</u>	12	16	7	20	12	5	13	5	2	13	9	4	18	14	8	6
Somewhat disapprove	8	11	5	13	11	3	9	4	2	10	6	3	14	9	5	4
Strongly disapprove	3	5	2	8	1	2	4	2	0	4	3	1	5	5	2	1
<u>DK/NA</u>	9	8	9	10	10	8	10	6	3	10	8	5	10	7	9	8
DK/NA	9	8	9	10	10	8	10	6	3	10	8	5	10	7	9	8

Table 11: Q3d. Would you say you generally approve or disapprove of the job that the Milpitas City Council is doing?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL APPROVE</u>	54	64	62	63	45	69	20	42	73	22	62	17	30	47	41	62	56	53	55	46	57	59
Strongly approve	15	21	19	20	9	20	5	7	36	14	16	6	6	10	2	20	13	15	14	29	14	12
Somewhat approve	39	43	43	43	36	48	15	35	37	8	45	11	24	36	38	42	43	38	41	17	43	47
<u>TOTAL DISAPPROVE</u>	25	13	20	16	35	11	68	28	9	70	16	68	55	36	32	15	27	24	27	54	24	38
Somewhat disapprove	15	8	9	8	22	8	33	21	8	15	12	31	27	22	21	8	15	15	14	13	14	17
Strongly disapprove	10	5	11	8	13	4	35	7	1	56	4	38	28	15	11	6	12	9	13	41	10	20
<u>DK/NA</u>	21	23	18	21	21	20	12	30	18	8	22	15	15	17	27	23	16	23	18	0	19	4
DK/NA	21	23	18	21	21	20	12	30	18	8	22	15	15	17	27	23	16	23	18	0	19	4
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>TOTAL APPROVE</u>	54	80	10	64	15	51	55	65	10	60	21	53	58	54	52	47	56	50	51	57		
Strongly approve	15	42	0	18	1	14	15	17	0	16	4	12	17	19	12	12	15	11	18	11		
Somewhat approve	39	38	10	46	14	38	40	48	10	43	17	41	41	36	40	35	41	39	33	46		
<u>TOTAL DISAPPROVE</u>	25	9	71	17	69	37	19	23	82	28	65	17	24	28	30	43	25	21	27	23		
Somewhat disapprove	15	7	26	12	32	21	11	13	41	19	31	15	15	12	17	21	15	13	17	13		
Strongly disapprove	10	1	45	5	37	15	8	10	41	10	35	3	9	15	13	22	10	8	11	10		
<u>DK/NA</u>	21	11	19	20	16	12	26	12	8	12	14	30	18	18	18	11	19	30	22	20		
DK/NA	21	11	19	20	16	12	26	12	8	12	14	30	18	18	18	11	19	30	22	20		

Table 11: Q3d. Would you say you generally approve or disapprove of the job that the Milpitas City Council is doing?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
<u>TOTAL APPROVE</u>	54	55	57	56	52	59	54	46	59	52	53	50	51	57	60	55	55	53	70	60
Strongly approve	15	17	14	16	15	17	15	12	16	11	16	10	17	17	14	15	16	14	30	16
Somewhat approve	39	37	43	40	38	42	38	33	43	41	37	40	33	40	46	40	39	39	41	44
<u>TOTAL DISAPPROVE</u>	25	26	32	29	18	29	28	23	14	30	25	22	25	19	22	23	23	26	17	18
Somewhat disapprove	15	19	18	18	10	20	18	14	7	20	14	13	19	11	14	14	14	15	15	18
Strongly disapprove	10	7	14	10	8	9	10	9	7	9	11	9	5	8	8	9	9	11	3	0
<u>DK/NA</u>	21	19	11	16	29	12	18	31	27	18	22	28	25	24	18	23	22	21	12	22
DK/NA	21	19	11	16	29	12	18	31	27	18	22	28	25	24	18	23	22	21	12	22
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81	
<u>TOTAL APPROVE</u>	54	64	54	58	45	58	53	55	60	51	55	55	58	62	59	46	63	47	38	
Strongly approve	15	18	12	19	10	15	16	14	14	14	18	13	23	16	12	9	20	10	5	
Somewhat approve	39	46	42	38	35	44	37	41	47	37	37	41	35	46	47	37	43	36	33	
<u>TOTAL DISAPPROVE</u>	25	21	20	22	30	21	25	23	20	29	20	20	17	19	28	34	16	35	34	
Somewhat disapprove	15	13	14	15	15	14	15	14	14	19	10	9	7	13	17	24	8	22	22	
Strongly disapprove	10	8	6	8	14	7	10	9	5	11	10	11	9	6	11	9	8	13	13	
<u>DK/NA</u>	21	15	26	20	26	21	22	22	20	19	26	26	26	19	13	20	21	19	27	
DK/NA	21	15	26	20	26	21	22	22	20	19	26	26	26	19	13	20	21	19	27	

Table 11: Q3d. Would you say you generally approve or disapprove of the job that the Milpitas City Council is doing?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL APPROVE</u>	54	53	56	50	47	57	55	61	65	51	58	63	50	58	53	58
Strongly approve	15	14	15	22	6	16	14	23	12	14	16	18	13	15	15	16
Somewhat approve	39	39	41	29	42	41	42	39	53	37	43	44	37	42	39	43
<u>TOTAL DISAPPROVE</u>	25	27	23	22	22	25	29	24	26	23	27	24	24	30	20	25
Somewhat disapprove	15	17	13	14	13	18	18	12	8	15	15	10	15	18	13	12
Strongly disapprove	10	10	10	8	9	8	10	12	18	8	12	14	9	12	7	13
<u>DK/NA</u>	21	20	22	28	31	17	16	15	9	26	15	13	26	12	26	17
DK/NA	21	20	22	28	31	17	16	15	9	26	15	13	26	12	26	17

Table 12: Q3e. Would you say you generally approve or disapprove of the job that the Milpitas Fire Department is doing?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL APPROVE</u>	86	85	88	86	86	89	83	81	91	78	88	79	87	87	83	86	86	87	91	92	86	92
Strongly approve	54	56	49	53	54	58	54	42	68	56	54	53	58	58	49	50	58	52	72	66	61	48
Somewhat approve	33	29	39	33	32	31	29	39	23	21	34	26	29	29	33	36	28	35	19	26	25	44
<u>TOTAL DISAPPROVE</u>	2	3	3	3	2	1	7	1	2	11	2	7	2	3	7	1	5	1	1	0	4	4
Somewhat disapprove	2	1	2	2	2	1	6	1	0	7	1	5	1	3	3	1	3	1	0	0	3	4
Strongly disapprove	1	1	1	1	0	1	1	0	2	4	1	1	1	1	5	0	2	0	1	0	1	0
<u>DK/NA</u>	11	12	9	11	12	9	10	18	8	11	11	15	11	9	10	14	9	12	8	8	10	4
DK/NA	11	12	9	11	12	9	10	18	8	11	11	15	11	9	10	14	9	12	8	8	10	4

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>TOTAL APPROVE</u>	86	95	78	89	82	84	87	89	76	88	71	81	87	88	87	94	86	88	86	86
Strongly approve	54	75	46	57	47	60	50	69	39	64	45	52	52	57	52	57	51	60	58	50
Somewhat approve	33	20	32	32	34	24	37	20	37	24	26	29	35	31	35	38	35	28	29	37
<u>TOTAL DISAPPROVE</u>	2	1	6	2	7	5	1	3	8	3	9	3	3	2	1	1	2	4	1	3
Somewhat disapprove	2	0	1	1	6	3	1	2	8	3	3	2	2	2	1	1	2	2	1	3
Strongly disapprove	1	0	5	1	1	2	0	1	0	1	6	2	1	0	0	0	0	2	0	1
<u>DK/NA</u>	11	4	16	9	11	11	12	8	16	9	20	16	10	10	12	5	12	8	13	10
DK/NA	11	4	16	9	11	11	12	8	16	9	20	16	10	10	12	5	12	8	13	10

Table 12: Q3e. Would you say you generally approve or disapprove of the job that the Milpitas Fire Department is doing?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>TOTAL APPROVE</u>	86	87	92	89	82	90	88	78	86	90	92	72	93	82	87	84	86	86	95	86	
Strongly approve	54	60	54	57	48	56	59	54	42	68	55	36	55	62	46	50	52	54	49	36	
Somewhat approve	33	26	38	32	34	35	29	25	44	23	37	36	38	20	41	34	34	32	47	50	
<u>TOTAL DISAPPROVE</u>	2	3	3	3	1	2	3	2	1	3	2	2	3	1	1	2	2	3	0	0	
Somewhat disapprove	2	1	2	2	1	2	1	2	1	3	2	2	0	0	1	1	1	2	0	0	
Strongly disapprove	1	1	0	1	0	0	2	0	0	1	0	0	3	1	0	1	1	1	0	0	
<u>DK/NA</u>	11	10	6	8	17	7	8	20	13	6	7	26	4	17	12	14	12	12	5	14	
DK/NA	11	10	6	8	17	7	8	20	13	6	7	26	4	17	12	14	12	12	5	14	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>TOTAL APPROVE</u>	86	89	89	89	73	89	83	90	89	81	85	85	86	90	94	83	86	88	78		
Strongly approve	54	55	63	49	47	60	48	65	54	46	51	62	57	45	55	56	53	56	47		
Somewhat approve	33	35	26	40	26	30	35	26	35	35	35	23	29	45	39	27	33	32	31		
<u>TOTAL DISAPPROVE</u>	2	2	2	3	2	2	2	0	4	4	0	0	3	1	2	4	3	2	3		
Somewhat disapprove	2	0	2	2	2	1	2	0	2	3	0	0	3	1	2	2	2	1	3		
Strongly disapprove	1	2	0	0	0	1	0	0	2	1	0	0	0	0	0	2	1	1	0		
<u>DK/NA</u>	11	9	9	8	25	9	14	9	8	15	14	15	12	8	4	13	11	10	19		
DK/NA	11	9	9	8	25	9	14	9	8	15	14	15	12	8	4	13	11	10	19		

Table 12: Q3e. Would you say you generally approve or disapprove of the job that the Milpitas Fire Department is doing?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL APPROVE</u>	86	85	87	86	84	86	84	89	97	85	88	92	84	88	87	87
Strongly approve	54	55	52	58	47	51	52	59	62	52	55	60	52	59	51	52
Somewhat approve	33	30	36	27	37	35	33	30	34	33	32	32	32	29	36	36
<u>TOTAL DISAPPROVE</u>	2	3	2	5	1	1	4	0	0	2	2	0	2	3	3	2
Somewhat disapprove	2	2	1	3	1	1	2	0	0	2	2	0	2	2	2	1
Strongly disapprove	1	0	1	2	0	0	1	0	0	1	1	0	0	1	1	0
<u>DK/NA</u>	11	12	10	9	15	13	12	10	3	12	10	8	14	10	10	11
DK/NA	11	12	10	9	15	13	12	10	3	12	10	8	14	10	10	11

Table 13: Q4a. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Homelessness

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>EXT/VERY SERIOUS PRB</u>	60	54	59	56	64	57	76	57	50	75	57	76	63	63	65	57	62	59	59	79	60	81
Extremely serious problem	29	26	20	24	33	24	52	23	21	52	25	45	44	36	26	23	31	27	30	57	32	31
Very serious problem	32	28	39	32	31	33	24	34	29	24	32	31	19	27	39	34	31	32	29	22	28	49
<u>SWT/NOT TOO SERIOUS PRB</u>	38	45	40	43	33	42	24	39	48	25	41	22	36	36	35	40	35	39	39	21	38	18
Somewhat serious problem	26	33	27	31	21	30	15	26	33	15	28	17	22	24	26	28	24	27	24	21	24	16
Not too serious problem	12	12	13	12	11	12	9	13	15	9	13	5	14	12	9	12	12	12	15	0	14	2
<u>DK/NA</u>	2	1	1	1	3	1	1	4	2	0	2	2	1	1	0	3	3	1	2	0	3	1
DK/NA	2	1	1	1	3	1	1	4	2	0	2	2	1	1	0	3	3	1	2	0	3	1

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>EXT/VERY SERIOUS PRB</u>	60	63	73	57	78	60	60	61	71	62	54	57	58	67	63	59	61	63	59	61
Extremely serious problem	29	33	30	25	46	34	25	35	39	34	35	24	28	36	24	36	29	30	31	26
Very serious problem	32	30	43	32	32	26	35	27	32	28	19	33	30	31	39	24	32	33	28	35
<u>SWT/NOT TOO SERIOUS PRB</u>	38	36	27	41	22	37	39	38	29	36	41	41	42	32	35	36	37	36	40	36
Somewhat serious problem	26	24	9	28	17	27	26	24	20	26	31	27	33	18	24	24	26	24	27	25
Not too serious problem	12	12	18	13	5	10	13	14	10	10	10	14	9	14	11	12	11	12	13	11
<u>DK/NA</u>	2	1	0	2	0	2	1	1	0	1	5	3	1	1	2	5	2	1	0	3
DK/NA	2	1	0	2	0	2	1	1	0	1	5	3	1	1	2	5	2	1	0	3

Table 13: Q4a. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Homelessness

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>EXT/VERY SERIOUS PRB</u>	60	66	66	66	54	57	74	51	57	67	66	49	61	56	57	56	58	60	66	60	
Extremely serious problem	29	35	30	33	22	26	40	21	23	35	40	15	26	19	24	22	27	28	43	33	
Very serious problem	32	31	35	33	32	31	34	30	34	32	26	34	34	37	33	34	31	32	23	27	
<u>SWT/NOT TOO SERIOUS PRB</u>	38	32	33	33	45	43	24	48	42	31	34	47	39	41	43	42	40	38	33	40	
Somewhat serious problem	26	22	21	21	32	24	19	32	30	25	24	30	29	22	29	27	27	26	33	19	
Not too serious problem	12	10	12	11	14	18	5	16	12	6	9	17	10	19	14	15	14	12	0	21	
<u>DK/NA</u>	2	2	1	2	1	1	2	1	1	2	0	4	0	3	0	2	2	2	2	0	
DK/NA	2	2	1	2	1	1	2	1	1	2	0	4	0	3	0	2	2	2	2	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>EXT/VERY SERIOUS PRB</u>	60	66	61	54	60	63	56	52	73	55	58	62	65	54	56	63	56	64	65		
Extremely serious problem	29	25	32	27	27	29	27	22	35	25	28	29	31	23	34	28	24	33	35		
Very serious problem	32	41	29	28	33	34	30	30	38	30	30	33	34	31	22	35	32	31	30		
<u>SWT/NOT TOO SERIOUS PRB</u>	38	34	36	45	38	35	42	45	26	44	40	34	35	44	44	37	43	33	32		
Somewhat serious problem	26	28	25	28	23	26	26	28	24	28	24	20	25	30	24	27	31	22	20		
Not too serious problem	12	6	11	16	14	9	16	17	2	16	16	14	10	14	19	10	12	11	11		
<u>DK/NA</u>	2	0	3	1	2	2	2	3	1	1	2	4	0	2	0	0	1	3	3		
DK/NA	2	0	3	1	2	2	2	3	1	1	2	4	0	2	0	0	1	3	3		

Table 13: Q4a. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Homelessness

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>EXT/VERY SERIOUS PRB</u>	60	54	67	57	63	60	64	57	60	60	61	58	58	48	63	73
Extremely serious problem	29	23	34	27	25	30	32	27	26	27	30	27	24	23	32	36
Very serious problem	32	30	33	30	37	30	31	30	34	32	31	32	34	25	31	37
<u>SWT/NOT TOO SERIOUS PRB</u>	38	45	31	43	36	37	35	43	35	39	37	39	40	50	35	26
Somewhat serious problem	26	28	23	32	22	27	28	25	20	27	26	23	25	32	26	20
Not too serious problem	12	17	8	11	15	10	7	18	15	12	11	17	15	17	10	6
<u>DK/NA</u>	2	2	1	1	1	3	1	1	5	2	2	3	2	2	1	1
DK/NA	2	2	1	1	1	3	1	1	5	2	2	3	2	2	1	1

Table 14: Q4b. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: The cost of housing

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>EXT/VERY SERIOUS PRB</u>	69	71	72	72	66	70	67	68	71	67	68	75	77	76	70	62	70	69	67	72	68	80
Extremely serious problem	40	34	43	38	42	36	52	39	37	54	37	55	54	48	26	36	41	40	39	50	38	60
Very serious problem	29	37	30	34	24	34	15	28	33	13	31	19	24	28	45	27	29	29	28	22	30	20
<u>SWT/NOT TOO SERIOUS PRB</u>	29	27	25	26	31	29	28	28	28	31	30	23	18	21	30	35	28	29	30	28	30	19
Somewhat serious problem	22	22	20	21	22	23	19	20	22	24	23	17	13	15	19	28	20	23	20	22	21	16
Not too serious problem	7	5	5	5	9	6	9	8	6	7	7	6	5	6	10	7	8	7	10	6	9	3
<u>DK/NA</u>	2	2	3	2	2	1	5	4	1	3	2	3	4	3	0	2	2	2	2	0	3	1
DK/NA	2	2	3	2	2	1	5	4	1	3	2	3	4	3	0	2	2	2	2	0	3	1

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>EXT/VERY SERIOUS PRB</u>	69	70	68	69	70	69	69	64	56	72	60	72	64	73	78	52	63	84	68	69
Extremely serious problem	40	37	44	38	48	43	38	43	48	44	41	38	36	47	48	31	34	54	40	39
Very serious problem	29	33	25	31	23	26	31	21	9	28	19	35	28	27	30	21	29	30	28	30
<u>SWT/NOT TOO SERIOUS PRB</u>	29	29	28	29	29	28	29	31	44	26	35	27	33	25	20	43	34	16	30	28
Somewhat serious problem	22	19	11	22	18	17	24	20	30	15	24	19	25	19	16	35	26	13	23	21
Not too serious problem	7	10	17	6	11	11	6	11	13	11	11	8	8	6	4	8	8	3	7	7
<u>DK/NA</u>	2	1	4	2	1	3	2	5	0	3	5	1	3	2	2	5	3	0	2	2
DK/NA	2	1	4	2	1	3	2	5	0	3	5	1	3	2	2	5	3	0	2	2

Table 14: Q4b. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: The cost of housing

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>EXT/VERY SERIOUS PRB</u>	69	69	68	69	70	58	78	69	70	64	77	54	82	63	68	65	69	69	82	63	
Extremely serious problem	40	37	39	38	41	28	46	38	43	36	42	19	47	36	47	36	39	39	45	49	
Very serious problem	29	32	29	31	29	30	31	31	28	28	34	36	35	28	21	29	31	29	36	14	
<u>SWT/NOT TOO SERIOUS PRB</u>	29	30	30	30	27	41	21	28	26	30	21	44	18	34	31	34	29	29	17	37	
Somewhat serious problem	22	18	23	20	22	26	16	24	21	23	17	28	10	27	26	25	22	22	17	21	
Not too serious problem	7	11	8	10	5	15	5	4	5	7	4	16	8	7	5	9	8	7	0	17	
<u>DK/NA</u>	2	1	2	1	3	1	1	3	4	6	2	1	0	2	1	1	1	2	2	0	
DK/NA	2	1	2	1	3	1	1	3	4	6	2	1	0	2	1	1	1	2	2	0	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81	
<u>EXT/VERY SERIOUS PRB</u>	69	77	73	70	55	75	64	69	80	57	72	69	71	70	70	63	72	71	51	
Extremely serious problem	40	41	43	40	33	42	37	32	48	33	41	43	35	43	43	31	38	46	30	
Very serious problem	29	37	30	30	22	33	27	36	31	24	30	26	36	27	27	32	34	25	21	
<u>SWT/NOT TOO SERIOUS PRB</u>	29	21	25	28	44	23	34	30	17	40	27	31	25	29	29	34	26	26	48	
Somewhat serious problem	22	15	20	21	30	18	24	23	14	29	20	22	21	22	23	25	21	19	33	
Not too serious problem	7	6	4	6	14	5	9	7	3	11	8	9	4	7	6	9	5	7	15	
<u>DK/NA</u>	2	2	2	3	1	2	2	1	3	3	1	0	3	1	2	3	2	3	1	
DK/NA	2	2	2	3	1	2	2	1	3	3	1	0	3	1	2	3	2	3	1	

Table 14: Q4b. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: The cost of housing

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>EXT/VERY SERIOUS PRB</u>	69	63	75	76	71	71	66	71	48	73	64	62	68	57	78	71
Extremely serious problem	40	33	45	39	43	41	39	45	22	41	38	36	32	34	49	41
Very serious problem	29	30	30	37	27	30	27	26	26	32	27	26	35	23	29	30
<u>SWT/NOT TOO SERIOUS PRB</u>	29	35	23	20	29	29	30	27	48	26	32	35	30	41	21	25
Somewhat serious problem	22	26	18	18	25	12	26	16	40	19	26	26	23	29	14	23
Not too serious problem	7	9	5	2	4	17	5	11	8	7	7	10	7	11	7	3
<u>DK/NA</u>	2	2	2	3	0	0	4	2	4	1	3	3	2	2	1	4
DK/NA	2	2	2	3	0	0	4	2	4	1	3	3	2	2	1	4

Table 15: Q4c. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Crime

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>EXT/VERY SERIOUS PRB</u>	45	43	39	42	49	44	63	35	38	66	42	61	52	44	56	44	47	45	47	44	48	37
Extremely serious problem	18	13	15	14	21	15	30	15	12	28	15	31	18	17	32	15	16	18	17	33	16	20
Very serious problem	28	31	24	28	27	29	32	21	26	38	27	30	34	26	24	29	31	26	30	11	33	17
<u>SWT/NOT TOO SERIOUS PRB</u>	51	55	54	55	48	54	37	55	57	34	54	36	48	54	42	51	49	52	53	46	50	48
Somewhat serious problem	32	29	31	30	34	31	25	40	29	24	33	27	34	34	22	33	27	34	32	0	28	27
Not too serious problem	19	26	24	25	14	23	12	15	29	10	21	10	14	21	19	18	21	18	21	46	22	21
<u>DK/NA</u>	4	1	7	4	4	2	1	10	5	0	4	2	0	2	3	5	4	3	0	10	2	15
DK/NA	4	1	7	4	4	2	1	10	5	0	4	2	0	2	3	5	4	3	0	10	2	15

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>EXT/VERY SERIOUS PRB</u>	45	44	56	42	62	47	44	34	73	45	53	45	49	43	45	42	47	43	43	48
Extremely serious problem	18	14	27	15	27	22	15	16	55	20	30	18	17	19	17	15	17	16	17	18
Very serious problem	28	31	29	27	36	24	29	18	18	24	23	27	32	23	28	26	29	27	26	29
<u>SWT/NOT TOO SERIOUS PRB</u>	51	52	31	55	33	50	52	64	27	52	43	51	46	56	53	54	50	56	54	48
Somewhat serious problem	32	21	20	33	24	32	32	39	15	33	27	34	24	34	37	35	33	32	34	30
Not too serious problem	19	31	12	22	9	19	20	25	12	19	16	17	22	22	16	19	17	24	20	18
<u>DK/NA</u>	4	3	13	3	4	3	3	2	0	3	4	4	5	2	2	4	3	1	3	4
DK/NA	4	3	13	3	4	3	3	2	0	3	4	4	5	2	2	4	3	1	3	4

Table 15: Q4c. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Crime

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>EXT/VERY SERIOUS PRB</u>	45	51	48	49	38	46	52	34	42	41	43	53	47	49	42	47	45	45	28	60	
Extremely serious problem	18	20	18	19	14	18	20	15	13	13	13	22	21	16	16	19	18	17	10	30	
Very serious problem	28	31	30	30	23	28	32	18	29	28	31	31	26	33	26	28	28	28	18	29	
<u>SWT/NOT TOO SERIOUS PRB</u>	51	47	49	48	58	50	47	62	55	57	57	43	52	47	55	49	52	51	72	38	
Somewhat serious problem	32	27	35	31	36	30	32	37	35	40	32	25	30	32	39	30	31	32	39	25	
Not too serious problem	19	20	14	17	23	20	14	26	20	17	25	18	22	15	16	19	21	19	32	12	
<u>DK/NA</u>	4	2	3	3	4	4	1	4	3	2	0	5	2	4	3	3	3	4	0	3	
DK/NA	4	2	3	3	4	4	1	4	3	2	0	5	2	4	3	3	3	4	0	3	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>EXT/VERY SERIOUS PRB</u>	45	39	40	44	56	40	48	37	43	44	54	41	49	45	36	46	42	47	56		
Extremely serious problem	18	8	18	15	25	14	19	14	13	18	21	19	18	12	21	19	14	19	29		
Very serious problem	28	32	22	28	30	26	29	22	30	26	33	22	32	33	16	26	28	27	27		
<u>SWT/NOT TOO SERIOUS PRB</u>	51	54	57	54	42	56	49	57	55	53	45	50	48	50	64	52	55	49	42		
Somewhat serious problem	32	42	30	31	27	35	30	34	36	31	29	31	28	31	37	32	30	36	27		
Not too serious problem	19	12	26	23	15	20	20	23	18	22	16	19	20	18	27	20	25	13	16		
<u>DK/NA</u>	4	7	3	2	2	5	2	6	3	3	1	9	3	5	0	3	4	4	2		
DK/NA	4	7	3	2	2	5	2	6	3	3	1	9	3	5	0	3	4	4	2		

Table 15: Q4c. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Crime

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>EXT/VERY SERIOUS PRB</u>	45	40	49	38	45	50	51	34	46	44	46	39	40	41	48	50
Extremely serious problem	18	16	17	14	13	24	21	14	14	17	18	14	16	16	15	19
Very serious problem	28	24	32	24	32	25	30	21	32	27	28	25	24	25	32	30
<u>SWT/NOT TOO SERIOUS PRB</u>	51	55	49	59	50	49	48	57	50	53	50	54	57	52	49	49
Somewhat serious problem	32	32	32	31	29	31	35	41	29	30	35	36	31	33	29	38
Not too serious problem	19	23	17	27	21	18	13	16	21	23	15	18	26	19	20	11
<u>DK/NA</u>	4	5	2	3	4	2	2	8	4	3	4	7	3	7	3	1
DK/NA	4	5	2	3	4	2	2	8	4	3	4	7	3	7	3	1

Table 16: Q4d. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Illegal dumping

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>EXT/VERY SERIOUS PRB</u>	44	42	33	39	49	41	54	41	42	51	42	51	52	49	41	40	46	43	42	45	44	48
Extremely serious problem	22	19	11	16	28	20	32	18	21	44	20	30	30	28	16	18	25	21	27	27	26	16
Very serious problem	22	23	22	23	20	21	22	23	22	7	22	20	22	21	25	22	21	22	15	18	18	32
<u>SWT/NOT TOO SERIOUS PRB</u>	50	56	57	56	43	52	44	48	52	49	50	47	44	47	55	51	50	50	54	55	51	52
Somewhat serious problem	35	37	34	36	34	37	32	33	34	33	34	38	29	31	34	38	38	34	44	31	38	42
Not too serious problem	15	19	23	20	9	15	12	16	18	16	16	9	16	16	21	12	12	16	10	24	13	10
<u>DK/NA</u>	7	2	9	5	8	6	2	11	6	0	7	3	4	4	4	10	4	8	4	0	5	0
DK/NA	7	2	9	5	8	6	2	11	6	0	7	3	4	4	4	10	4	8	4	0	5	0

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>EXT/VERY SERIOUS PRB</u>	44	49	38	43	50	44	43	37	56	40	61	45	43	46	44	36	45	46	45	43
Extremely serious problem	22	22	26	21	32	28	19	21	47	25	38	19	23	26	23	17	23	21	24	20
Very serious problem	22	26	12	22	18	16	24	16	9	15	23	25	20	20	21	20	22	24	20	23
<u>SWT/NOT TOO SERIOUS PRB</u>	50	47	59	51	49	53	49	61	44	57	37	51	51	46	49	51	48	51	48	52
Somewhat serious problem	35	36	50	35	41	37	34	42	29	40	26	32	40	35	29	41	35	34	32	38
Not too serious problem	15	10	8	16	8	16	15	19	15	17	11	19	12	11	20	10	13	17	16	14
<u>DK/NA</u>	7	5	3	6	1	3	8	2	0	4	2	5	6	8	7	13	8	3	8	6
DK/NA	7	5	3	6	1	3	8	2	0	4	2	5	6	8	7	13	8	3	8	6

Table 16: Q4d. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Illegal dumping

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
<u>EXT/VERY SERIOUS PRB</u>	44	53	48	51	35	48	54	30	40	50	42	30	50	51	35	40	42	44	36	43
Extremely serious problem	22	32	20	27	15	22	31	11	19	20	20	18	23	24	20	21	22	22	12	30
Very serious problem	22	21	28	24	20	26	23	19	21	29	22	12	27	28	15	19	20	22	23	13
<u>SWT/NOT TOO SERIOUS PRB</u>	50	42	42	42	59	44	40	65	52	45	57	60	47	40	56	51	51	49	64	57
Somewhat serious problem	35	26	30	28	44	24	31	43	43	29	40	43	30	32	42	37	36	35	38	35
Not too serious problem	15	16	12	14	16	19	9	21	10	16	17	17	17	8	14	14	15	14	26	22
<u>DK/NA</u>	7	5	10	7	6	8	6	5	8	6	1	11	3	8	9	9	7	7	0	0
DK/NA	7	5	10	7	6	8	6	5	8	6	1	11	3	8	9	9	7	7	0	0
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81	
<u>EXT/VERY SERIOUS PRB</u>	44	40	50	41	43	46	42	43	49	37	48	37	50	43	33	44	39	49	48	
Extremely serious problem	22	16	24	25	19	21	23	20	22	15	31	12	27	19	14	25	16	28	28	
Very serious problem	22	24	26	16	24	25	19	23	27	22	16	25	23	25	18	19	23	21	20	
<u>SWT/NOT TOO SERIOUS PRB</u>	50	53	46	51	51	49	51	50	47	56	46	58	46	53	53	49	56	42	48	
Somewhat serious problem	35	41	32	34	33	36	34	32	38	33	35	44	36	37	32	31	36	32	41	
Not too serious problem	15	12	14	17	18	13	17	18	9	23	11	13	10	16	21	18	20	10	7	
<u>DK/NA</u>	7	7	4	8	6	5	7	7	4	7	7	5	4	4	15	7	5	9	4	
DK/NA	7	7	4	8	6	5	7	7	4	7	7	5	4	4	15	7	5	9	4	

Table 16: Q4d. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Illegal dumping

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>EXT/VERY SERIOUS PRB</u>	44	40	48	39	42	49	52	39	25	43	44	33	38	42	49	46
Extremely serious problem	22	17	26	19	26	20	25	16	19	22	22	17	17	17	27	26
Very serious problem	22	22	21	20	16	29	27	23	6	21	22	16	21	25	22	20
<u>SWT/NOT TOO SERIOUS PRB</u>	50	53	46	52	54	48	43	52	55	52	47	53	57	49	45	47
Somewhat serious problem	35	33	37	34	41	26	33	39	41	34	36	40	35	30	32	41
Not too serious problem	15	21	9	18	13	22	10	13	14	17	11	13	22	19	13	5
<u>DK/NA</u>	7	7	7	9	3	3	5	9	20	5	9	14	5	10	6	8
DK/NA	7	7	7	9	3	3	5	9	20	5	9	14	5	10	6	8

Table 17: Q4e. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Blight and abandoned buildings

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>EXT/VERY SERIOUS PRB</u>	28	27	33	30	26	30	29	21	26	25	27	30	26	27	30	28	29	27	25	10	29	36
Extremely serious problem	10	7	12	9	10	10	13	7	9	13	9	13	9	7	9	12	10	9	10	0	12	0
Very serious problem	18	20	21	20	16	21	15	14	16	12	18	17	17	19	21	17	19	18	15	10	16	36
<u>SWT/NOT TOO SERIOUS PRB</u>	61	64	62	63	59	63	57	59	64	58	62	55	64	62	62	59	60	61	66	82	59	61
Somewhat serious problem	28	26	22	25	31	27	29	27	21	24	28	27	34	29	33	26	25	29	24	12	25	16
Not too serious problem	33	37	41	39	28	35	28	31	42	33	34	28	31	34	29	33	35	32	41	70	34	45
<u>DK/NA</u>	11	9	5	7	15	7	14	20	10	18	11	16	10	11	8	12	11	12	9	8	12	4
DK/NA	11	9	5	7	15	7	14	20	10	18	11	16	10	11	8	12	11	12	9	8	12	4

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>EXT/VERY SERIOUS PRB</u>	28	26	42	28	32	29	27	23	39	29	29	27	30	27	23	31	27	33	26	30
Extremely serious problem	10	13	14	10	11	11	9	7	39	8	22	8	17	8	6	5	10	9	9	10
Very serious problem	18	13	28	18	21	18	18	17	0	21	7	20	13	19	17	25	17	24	17	19
<u>SWT/NOT TOO SERIOUS PRB</u>	61	65	54	61	62	62	60	71	44	64	58	64	56	63	61	58	60	58	63	58
Somewhat serious problem	28	20	33	27	33	23	31	25	18	22	26	27	31	19	28	38	28	31	30	26
Not too serious problem	33	45	21	34	29	40	30	46	26	42	32	37	25	44	34	20	32	27	33	33
<u>DK/NA</u>	11	9	4	11	6	9	13	6	17	8	14	9	14	10	16	11	12	9	11	12
DK/NA	11	9	4	11	6	9	13	6	17	8	14	9	14	10	16	11	12	9	11	12

Table 17: Q4e. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Blight and abandoned buildings

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21		
<u>EXT/VERY SERIOUS PRB</u>	28	28	31	29	24	26	32	22	28	24	28	27	32	33	20	28	28	28	17	38		
Extremely serious problem	10	12	10	11	6	12	10	7	6	6	13	9	9	16	2	9	10	10	11	0		
Very serious problem	18	16	21	18	18	15	22	15	21	19	15	18	23	17	18	19	18	18	6	38		
<u>SWT/NOT TOO SERIOUS PRB</u>	61	59	58	58	66	63	56	69	62	69	71	55	54	55	61	57	60	61	81	53		
Somewhat serious problem	28	29	25	27	29	24	30	25	35	32	34	24	30	28	30	28	27	28	29	27		
Not too serious problem	33	30	33	32	37	39	26	44	27	37	37	31	24	27	31	29	32	33	52	26		
<u>DK/NA</u>	11	13	11	12	9	11	12	9	10	7	1	18	15	12	20	15	12	12	2	9		
DK/NA	11	13	11	12	9	11	12	9	10	7	1	18	15	12	20	15	12	12	2	9		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81			
<u>EXT/VERY SERIOUS PRB</u>	28	34	28	24	25	31	24	29	32	19	30	30	42	27	18	21	30	24	33			
Extremely serious problem	10	13	9	8	5	11	7	11	11	7	6	7	15	9	6	6	9	7	19			
Very serious problem	18	21	19	16	20	20	17	18	21	11	24	23	27	18	11	14	20	16	14			
<u>SWT/NOT TOO SERIOUS PRB</u>	61	57	60	64	64	59	64	61	56	69	58	58	49	65	72	69	63	61	51			
Somewhat serious problem	28	28	24	32	25	25	29	21	29	26	32	18	21	35	27	33	25	35	19			
Not too serious problem	33	30	36	32	40	33	35	39	27	43	27	40	27	30	44	36	39	26	32			
<u>DK/NA</u>	11	9	12	12	11	11	12	10	12	12	11	11	10	8	11	10	7	15	16			
DK/NA	11	9	12	12	11	11	12	10	12	12	11	11	10	8	11	10	7	15	16			

Table 17: Q4e. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Blight and abandoned buildings

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>EXT/VERY SERIOUS PRB</u>	28	24	31	25	33	27	29	30	21	28	28	26	25	22	31	33
Extremely serious problem	10	9	9	12	10	10	11	5	0	11	8	3	12	5	8	10
Very serious problem	18	15	22	12	22	17	18	25	21	17	20	23	13	17	23	23
<u>SWT/NOT TOO SERIOUS PRB</u>	61	65	57	68	64	58	59	50	65	64	58	56	67	63	61	53
Somewhat serious problem	28	24	32	28	25	31	30	22	32	28	28	26	25	24	32	31
Not too serious problem	33	41	26	39	39	27	29	28	33	36	30	30	42	39	29	22
<u>DK/NA</u>	11	12	11	8	4	15	12	20	15	8	14	18	8	15	8	14
DK/NA	11	12	11	8	4	15	12	20	15	8	14	18	8	15	8	14

Table 18: Q4f. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Too much growth and development

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>EXT/VERY SERIOUS PRB</u>	36	31	36	33	39	31	62	30	27	59	34	49	84	61	7	21	38	36	37	32	40	27
Extremely serious problem	18	15	14	14	22	13	44	13	14	41	15	34	64	35	6	7	23	16	26	32	24	15
Very serious problem	18	17	22	19	17	18	18	17	13	18	19	15	20	26	1	14	15	19	11	0	16	12
<u>SWT/NOT TOO SERIOUS PRB</u>	59	64	58	61	56	65	36	60	66	41	61	49	15	36	87	73	54	61	57	68	54	62
Somewhat serious problem	28	31	30	31	26	29	19	34	29	25	30	20	12	25	18	33	30	28	36	39	32	20
Not too serious problem	31	33	28	31	30	36	17	26	37	15	31	29	3	11	69	39	25	33	21	28	22	42
<u>DK/NA</u>	5	5	6	6	4	4	2	10	6	0	5	3	1	3	6	6	8	3	6	0	6	11
DK/NA	5	5	6	6	4	4	2	10	6	0	5	3	1	3	6	6	8	3	6	0	6	11

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>EXT/VERY SERIOUS PRB</u>	36	37	37	34	47	44	33	36	32	46	37	29	37	38	35	55	37	34	37	35
Extremely serious problem	18	18	19	17	32	25	16	17	26	23	31	14	18	17	24	30	18	17	21	16
Very serious problem	18	19	17	17	14	19	18	19	6	23	6	15	19	21	12	25	19	17	17	19
<u>SWT/NOT TOO SERIOUS PRB</u>	59	60	63	61	52	53	61	64	68	53	54	64	57	59	65	41	59	58	59	58
Somewhat serious problem	28	33	33	30	25	23	31	30	19	24	19	24	28	29	38	29	32	23	28	29
Not too serious problem	31	27	31	30	27	31	30	34	49	30	35	40	29	29	27	12	28	35	32	30
<u>DK/NA</u>	5	4	0	5	1	3	6	0	0	1	9	6	6	4	0	5	4	8	3	6
DK/NA	5	4	0	5	1	3	6	0	0	1	9	6	6	4	0	5	4	8	3	6

Table 18: Q4f. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Too much growth and development

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>EXT/VERY SERIOUS PRB</u>	36	39	45	42	28	36	47	29	28	45	37	28	47	28	26	33	34	37	26	27	
Extremely serious problem	18	17	21	19	16	18	19	14	18	22	17	13	25	14	14	16	17	19	0	6	
Very serious problem	18	22	24	23	12	18	28	15	10	23	19	15	22	14	12	16	18	18	26	21	
<u>SWT/NOT TOO SERIOUS PRB</u>	59	57	54	55	65	62	49	66	63	51	62	66	43	67	72	62	61	58	74	73	
Somewhat serious problem	28	20	33	26	32	25	28	25	41	27	45	24	22	25	37	27	30	28	44	40	
Not too serious problem	31	37	21	29	32	37	22	40	22	25	18	42	21	42	35	35	32	30	29	33	
<u>DK/NA</u>	5	4	1	3	7	2	3	6	9	3	1	6	10	5	2	5	4	5	0	0	
DK/NA	5	4	1	3	7	2	3	6	9	3	1	6	10	5	2	5	4	5	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>EXT/VERY SERIOUS PRB</u>	36	33	42	34	29	38	32	38	39	28	37	41	45	33	37	29	33	41	36		
Extremely serious problem	18	19	20	16	14	20	15	22	19	12	18	23	17	20	12	15	14	23	22		
Very serious problem	18	14	21	19	14	18	17	16	20	16	19	18	28	14	25	15	19	18	13		
<u>SWT/NOT TOO SERIOUS PRB</u>	59	60	55	60	68	57	63	58	56	69	56	55	48	63	59	67	61	56	58		
Somewhat serious problem	28	40	25	27	25	32	26	26	38	24	29	26	21	40	27	25	31	29	18		
Not too serious problem	31	20	30	32	44	26	37	32	18	45	27	29	27	24	33	41	31	27	40		
<u>DK/NA</u>	5	7	4	6	3	5	5	4	5	4	6	4	7	3	4	4	6	4	6		
DK/NA	5	7	4	6	3	5	5	4	5	4	6	4	7	3	4	4	6	4	6		

Table 18: Q4f. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Too much growth and development

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>EXT/VERY SERIOUS PRB</u>	36	32	39	38	28	35	39	47	35	34	40	42	30	37	38	43
Extremely serious problem	18	17	19	18	12	18	24	21	15	16	21	19	14	20	16	22
Very serious problem	18	16	20	20	16	17	15	26	20	18	19	24	16	16	21	20
<u>SWT/NOT TOO SERIOUS PRB</u>	59	64	55	54	67	63	58	51	60	61	56	54	66	60	56	54
Somewhat serious problem	28	25	33	22	22	31	33	32	43	24	34	36	20	32	30	37
Not too serious problem	31	39	22	31	45	32	24	19	17	37	22	18	46	27	25	17
<u>DK/NA</u>	5	4	6	8	5	2	4	2	5	5	3	3	4	4	7	3
DK/NA	5	4	6	8	5	2	4	2	5	5	3	3	4	4	7	3

Table 19: Q4g. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Traffic congestion

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>EXT/VERY SERIOUS PRB</u>	49	46	55	49	48	47	57	47	49	59	46	62	67	59	42	42	47	50	42	47	47	52
Extremely serious problem	20	19	16	17	23	18	36	13	16	50	17	39	39	30	19	13	21	20	21	27	21	21
Very serious problem	29	27	39	32	25	29	21	34	33	9	30	23	28	29	24	29	26	30	21	19	26	31
<u>SWT/NOT TOO SERIOUS PRB</u>	49	52	44	49	50	52	40	50	49	39	52	35	33	40	55	56	51	49	56	53	52	48
Somewhat serious problem	32	33	31	32	32	34	21	36	28	31	34	19	23	27	28	37	35	30	38	40	34	36
Not too serious problem	18	19	13	17	18	19	19	14	21	8	18	16	10	13	27	19	17	18	17	14	18	12
<u>DK/NA</u>	2	2	1	2	2	1	3	3	2	2	1	3	0	1	3	2	2	1	2	0	2	0
DK/NA	2	2	1	2	2	1	3	3	2	2	1	3	0	1	3	2	2	1	2	0	2	0

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>EXT/VERY SERIOUS PRB</u>	49	51	56	47	60	46	51	41	64	46	49	45	48	52	54	54	49	49	47	51
Extremely serious problem	20	17	26	18	32	24	19	17	28	23	29	18	15	27	23	24	20	21	21	20
Very serious problem	29	34	29	29	28	22	31	23	36	23	20	27	32	25	31	30	29	28	26	31
<u>SWT/NOT TOO SERIOUS PRB</u>	49	46	44	51	39	52	48	58	36	53	48	53	51	47	44	45	49	50	52	47
Somewhat serious problem	32	27	32	34	23	35	30	37	21	35	36	34	31	28	31	33	31	34	32	32
Not too serious problem	18	18	13	18	16	17	18	20	15	18	12	19	20	18	13	13	18	16	20	15
<u>DK/NA</u>	2	3	0	1	1	2	1	2	0	1	4	2	1	1	2	1	1	1	1	2
DK/NA	2	3	0	1	1	2	1	2	0	1	4	2	1	1	2	1	1	1	1	2

Table 19: Q4g. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Traffic congestion

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21		
<u>EXT/VERY SERIOUS PRB</u>	49	50	53	52	45	50	53	42	48	53	58	43	45	51	39	45	46	48	66	68		
Extremely serious problem	20	21	22	22	17	18	25	16	18	18	21	15	24	17	17	20	20	20	9	35		
Very serious problem	29	30	31	30	29	32	28	26	30	35	37	28	21	33	22	25	27	28	57	33		
<u>SWT/NOT TOO SERIOUS PRB</u>	49	49	44	47	53	49	46	54	52	45	42	56	53	47	59	53	52	50	34	32		
Somewhat serious problem	32	30	31	30	34	27	33	30	38	25	29	32	37	31	40	34	34	32	34	15		
Not too serious problem	18	19	13	16	19	21	12	24	14	20	13	24	16	17	19	19	18	18	0	17		
<u>DK/NA</u>	2	1	3	2	2	2	1	4	0	2	0	1	2	2	2	2	2	2	0	0		
DK/NA	2	1	3	2	2	2	1	4	0	2	0	1	2	2	2	2	2	2	0	0		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81			
<u>EXT/VERY SERIOUS PRB</u>	49	48	48	48	46	48	48	47	48	43	52	54	51	52	53	48	49	48	50			
Extremely serious problem	20	16	19	18	22	18	19	18	19	16	23	17	21	17	22	21	17	21	29			
Very serious problem	29	32	28	30	25	30	28	30	29	27	29	37	29	35	31	26	32	26	21			
<u>SWT/NOT TOO SERIOUS PRB</u>	49	51	49	51	53	50	52	50	51	55	48	45	47	47	43	52	49	51	48			
Somewhat serious problem	32	41	28	30	33	34	31	29	38	29	34	32	25	33	22	32	32	32	30			
Not too serious problem	18	9	21	21	19	16	20	21	13	26	14	13	22	14	22	20	17	18	18			
<u>DK/NA</u>	2	1	3	1	1	2	1	3	2	2	0	0	2	1	4	1	2	2	2			
DK/NA	2	1	3	1	1	2	1	3	2	2	0	0	2	1	4	1	2	2	2			

Table 19: Q4g. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Traffic congestion

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>EXT/VERY SERIOUS PRB</u>	49	46	51	48	54	55	42	57	39	52	45	49	49	41	54	48
Extremely serious problem	20	18	22	16	21	21	18	32	16	20	21	25	17	18	22	23
Very serious problem	29	28	28	32	33	34	24	25	23	33	24	24	33	22	32	25
<u>SWT/NOT TOO SERIOUS PRB</u>	49	52	48	49	46	45	55	42	60	47	53	49	49	57	46	50
Somewhat serious problem	32	29	36	31	31	27	42	20	33	30	35	25	27	31	32	39
Not too serious problem	18	23	13	18	16	18	13	22	27	17	18	24	21	26	14	10
<u>DK/NA</u>	2	2	1	3	0	0	2	2	1	1	2	2	2	2	0	2
DK/NA	2	2	1	3	0	0	2	2	1	1	2	2	2	2	0	2

Table 20: Q4h. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Jobs and the economy

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>EXT/VERY SERIOUS PRB</u>	34	35	46	39	29	35	39	29	30	42	34	36	35	36	33	33	39	32	30	10	37	46
Extremely serious problem	12	16	16	16	8	13	17	6	11	33	11	19	15	14	12	11	15	11	12	0	14	22
Very serious problem	22	19	30	23	21	22	22	23	19	9	23	17	20	22	22	22	24	21	19	10	23	24
<u>SWT/NOT TOO SERIOUS PRB</u>	58	60	46	54	61	59	54	56	62	51	58	56	55	54	63	59	53	60	59	90	54	53
Somewhat serious problem	31	34	26	31	32	31	30	34	26	32	32	29	32	29	25	35	26	34	26	29	27	22
Not too serious problem	26	26	20	24	29	29	24	21	35	19	26	27	22	25	38	25	27	26	33	61	27	31
<u>DK/NA</u>	8	5	8	7	10	6	7	16	8	7	8	7	10	10	4	8	8	8	11	0	9	1
DK/NA	8	5	8	7	10	6	7	16	8	7	8	7	10	10	4	8	8	8	11	0	9	1

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>EXT/VERY SERIOUS PRB</u>	34	37	47	33	40	33	35	25	46	32	36	35	35	32	37	31	30	43	30	38
Extremely serious problem	12	17	26	11	20	15	11	10	11	17	6	10	16	15	13	3	9	16	9	15
Very serious problem	22	20	21	22	20	18	24	15	35	15	30	25	19	18	24	28	21	27	21	23
<u>SWT/NOT TOO SERIOUS PRB</u>	58	56	50	59	58	57	58	62	48	57	57	58	58	62	46	58	60	52	62	53
Somewhat serious problem	31	22	26	33	31	28	33	21	31	27	34	30	37	32	25	28	34	24	31	32
Not too serious problem	26	34	24	26	28	29	25	41	17	30	23	28	21	30	21	31	26	28	31	21
<u>DK/NA</u>	8	8	4	8	2	10	8	13	6	11	7	7	7	6	17	11	9	5	7	9
DK/NA	8	8	4	8	2	10	8	13	6	11	7	7	7	6	17	11	9	5	7	9

Table 20: Q4h. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Jobs and the economy

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21		
<u>EXT/VERY SERIOUS PRB</u>	34	29	40	34	33	31	36	32	34	31	40	28	41	23	36	32	34	33	55	46		
Extremely serious problem	12	12	12	12	13	11	12	13	10	12	5	9	8	16	22	13	11	12	14	24		
Very serious problem	22	17	28	22	21	20	24	18	24	18	36	19	33	8	14	19	22	22	41	22		
<u>SWT/NOT TOO SERIOUS PRB</u>	58	65	49	57	59	64	52	59	58	59	54	61	52	67	57	59	58	58	40	54		
Somewhat serious problem	31	30	26	28	34	28	30	31	38	29	24	25	29	41	43	35	32	32	14	25		
Not too serious problem	26	35	23	29	24	36	22	28	20	30	30	36	23	26	14	24	26	26	27	29		
<u>DK/NA</u>	8	7	12	9	8	4	13	9	7	10	5	11	7	10	8	9	8	9	4	0		
DK/NA	8	7	12	9	8	4	13	9	7	10	5	11	7	10	8	9	8	9	4	0		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81			
<u>EXT/VERY SERIOUS PRB</u>	34	46	31	34	23	37	30	38	36	26	34	38	50	37	39	20	39	31	25			
Extremely serious problem	12	21	11	10	7	15	9	17	13	9	9	17	20	12	12	5	16	8	9			
Very serious problem	22	25	20	24	16	22	21	21	23	18	25	21	30	25	27	14	23	22	16			
<u>SWT/NOT TOO SERIOUS PRB</u>	58	44	60	60	70	53	63	55	52	67	59	52	44	57	53	74	54	59	65			
Somewhat serious problem	31	28	30	34	36	29	35	27	32	33	36	29	21	31	27	39	31	33	31			
Not too serious problem	26	15	31	26	33	24	29	27	20	35	22	23	23	27	26	35	24	27	34			
<u>DK/NA</u>	8	10	9	7	7	10	7	7	12	6	7	9	6	6	8	6	7	10	10			
DK/NA	8	10	9	7	7	10	7	7	12	6	7	9	6	6	8	6	7	10	10			

Table 20: Q4h. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Jobs and the economy

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>EXT/VERY SERIOUS PRB</u>	34	32	35	39	37	31	35	32	20	36	32	27	36	26	35	36
Extremely serious problem	12	13	10	14	16	12	10	11	0	14	9	7	17	6	11	10
Very serious problem	22	19	25	26	21	19	25	21	20	22	23	20	19	20	25	26
<u>SWT/NOT TOO SERIOUS PRB</u>	58	62	55	55	57	64	54	55	65	58	56	59	58	66	59	48
Somewhat serious problem	31	30	34	31	27	33	34	32	33	30	33	33	26	36	36	31
Not too serious problem	26	32	21	24	30	31	21	23	32	28	23	27	32	31	23	17
<u>DK/NA</u>	8	7	10	5	5	6	10	13	15	6	12	13	6	8	6	15
DK/NA	8	7	10	5	5	6	10	13	15	6	12	13	6	8	6	15

Table 21: Q4i. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Drought

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>EXT/VERY SERIOUS PRB</u>	49	48	46	47	51	51	52	42	51	59	49	51	56	54	45	46	52	48	51	59	51	60
Extremely serious problem	20	22	23	23	18	19	26	19	23	41	19	27	28	24	22	17	24	19	22	53	23	31
Very serious problem	29	25	23	24	33	32	26	23	28	18	30	23	28	30	22	29	28	29	29	6	28	29
<u>SWT/NOT TOO SERIOUS PRB</u>	48	51	46	49	47	48	45	50	46	34	48	46	41	41	52	52	41	51	43	24	44	21
Somewhat serious problem	29	33	26	30	28	30	26	29	22	16	30	27	28	25	30	32	27	30	28	13	29	17
Not too serious problem	19	18	20	19	19	18	19	21	25	18	19	19	13	16	22	20	15	20	15	11	15	5
<u>DK/NA</u>	3	2	8	4	2	2	3	8	3	7	3	4	3	5	3	2	7	1	6	17	5	18
DK/NA	3	2	8	4	2	2	3	8	3	7	3	4	3	5	3	2	7	1	6	17	5	18

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>EXT/VERY SERIOUS PRB</u>	49	54	22	49	47	51	48	50	68	51	52	48	45	52	53	49	50	47	49	49
Extremely serious problem	20	28	10	21	22	23	20	21	16	24	18	17	21	23	22	18	21	20	20	20
Very serious problem	29	26	12	29	26	29	28	29	52	27	34	31	24	29	31	31	29	27	28	29
<u>SWT/NOT TOO SERIOUS PRB</u>	48	45	70	48	50	44	50	42	32	45	42	48	52	47	47	43	47	50	47	48
Somewhat serious problem	29	22	42	30	29	26	30	28	17	28	19	29	30	30	27	31	30	28	28	30
Not too serious problem	19	23	27	18	21	18	20	14	15	17	23	19	22	17	20	12	17	22	20	18
<u>DK/NA</u>	3	1	9	3	3	5	2	8	0	4	6	4	4	1	0	8	3	3	4	3
DK/NA	3	1	9	3	3	5	2	8	0	4	6	4	4	1	0	8	3	3	4	3

Table 21: Q4i. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Drought

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>EXT/VERY SERIOUS PRB</u>	49	49	53	51	46	48	55	42	51	64	60	45	39	57	36	45	46	49	59	38	
Extremely serious problem	20	22	23	22	19	20	25	15	23	31	28	17	17	20	17	17	18	20	38	16	
Very serious problem	29	28	30	29	27	28	30	28	28	33	32	28	22	37	19	28	28	29	21	22	
<u>SWT/NOT TOO SERIOUS PRB</u>	48	49	41	45	51	50	40	56	45	35	38	50	59	41	63	53	51	48	40	62	
Somewhat serious problem	29	25	31	28	32	27	28	33	33	21	28	31	32	24	40	32	31	30	25	22	
Not too serious problem	19	24	10	18	19	23	12	23	13	14	10	19	27	16	23	21	20	18	15	40	
<u>DK/NA</u>	3	2	6	4	3	2	5	2	4	2	2	5	2	3	1	2	3	3	2	0	
DK/NA	3	2	6	4	3	2	5	2	4	2	2	5	2	3	1	2	3	3	2	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>EXT/VERY SERIOUS PRB</u>	49	48	46	50	50	47	50	45	49	43	57	49	56	40	53	51	47	50	54		
Extremely serious problem	20	23	22	21	16	22	19	17	26	16	22	21	27	16	23	20	23	17	20		
Very serious problem	29	25	24	29	34	25	31	28	22	27	36	27	29	24	29	32	24	33	35		
<u>SWT/NOT TOO SERIOUS PRB</u>	48	47	51	48	47	49	48	54	44	53	41	44	41	56	47	47	49	48	45		
Somewhat serious problem	29	27	30	33	27	29	30	30	29	30	31	29	25	36	31	27	30	30	23		
Not too serious problem	19	20	21	15	20	20	17	24	15	23	11	14	16	19	16	20	19	18	21		
<u>DK/NA</u>	3	5	3	2	3	4	2	1	7	3	1	7	3	4	0	2	4	2	1		
DK/NA	3	5	3	2	3	4	2	1	7	3	1	7	3	4	0	2	4	2	1		

Table 21: Q4i. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Drought

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>EXT/VERY SERIOUS PRB</u>	49	44	53	44	51	46	51	53	51	47	51	52	46	42	49	59
Extremely serious problem	20	17	24	24	18	15	21	25	16	19	21	21	16	18	24	22
Very serious problem	29	27	30	20	32	31	30	28	35	28	31	31	30	24	25	37
<u>SWT/NOT TOO SERIOUS PRB</u>	48	54	42	53	47	51	46	46	40	50	45	43	53	55	47	36
Somewhat serious problem	29	30	29	31	28	31	31	29	21	30	29	26	30	30	31	28
Not too serious problem	19	24	13	22	19	20	15	17	19	20	16	18	23	25	16	8
<u>DK/NA</u>	3	2	4	3	3	3	3	1	10	3	4	5	1	3	4	5
DK/NA	3	2	4	3	3	3	3	1	10	3	4	5	1	3	4	5

Table 22: Q4j. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Inflation and rising costs

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>EXT/VERY SERIOUS PRB</u>	70	67	65	66	74	67	81	71	69	73	69	76	81	77	63	66	70	70	71	65	71	70
Extremely serious problem	37	29	41	34	40	33	53	35	30	58	34	50	56	47	28	30	39	37	37	45	38	47
Very serious problem	33	39	24	33	33	33	28	36	39	15	34	26	25	30	35	35	31	34	34	20	33	23
<u>SWT/NOT TOO SERIOUS PRB</u>	28	30	32	31	24	32	17	24	30	24	29	21	17	20	37	32	26	28	27	35	27	18
Somewhat serious problem	22	25	24	25	19	26	13	19	23	20	24	15	15	16	29	26	20	23	23	35	21	17
Not too serious problem	6	5	7	6	5	6	4	5	8	4	6	5	2	4	8	6	6	5	4	0	6	1
<u>DK/NA</u>	2	2	3	3	2	1	2	6	1	3	2	3	2	3	0	2	4	2	3	0	2	12
DK/NA	2	2	3	3	2	1	2	6	1	3	2	3	2	3	0	2	4	2	3	0	2	12
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>EXT/VERY SERIOUS PRB</u>	70	68	83	69	77	68	70	67	77	69	65	69	65	75	71	75	65	84	71	69		
Extremely serious problem	37	35	66	34	52	41	35	40	55	40	46	34	36	44	35	38	31	48	37	37		
Very serious problem	33	33	17	35	25	27	35	27	22	29	20	36	29	31	36	37	34	35	35	31		
<u>SWT/NOT TOO SERIOUS PRB</u>	28	30	13	29	22	31	27	32	23	30	33	27	32	24	29	23	32	15	28	27		
Somewhat serious problem	22	22	10	23	19	23	22	25	19	23	22	20	28	20	22	19	27	11	22	22		
Not too serious problem	6	8	3	6	4	7	5	7	4	7	10	8	4	4	7	4	6	4	6	5		
<u>DK/NA</u>	2	1	4	2	1	1	3	1	0	1	2	4	3	1	1	2	2	1	1	4		
DK/NA	2	1	4	2	1	1	3	1	0	1	2	4	3	1	1	2	2	1	1	4		

Table 22: Q4j. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Inflation and rising costs

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
<u>EXT/VERY SERIOUS PRB</u>	70	71	77	74	65	67	81	69	61	67	71	56	78	71	79	71	71	70	82	76
Extremely serious problem	37	41	33	37	36	31	44	38	32	30	36	23	51	34	40	38	37	37	36	24
Very serious problem	33	30	44	37	29	37	37	31	29	37	35	33	28	37	40	33	34	32	45	52
<u>SWT/NOT TOO SERIOUS PRB</u>	28	27	22	25	32	32	19	28	35	31	27	42	20	27	20	27	28	28	17	24
Somewhat serious problem	22	20	16	18	27	24	13	21	32	26	27	30	15	17	15	20	22	22	17	13
Not too serious problem	6	7	6	6	5	8	5	8	3	6	0	12	5	10	4	7	6	6	0	11
<u>DK/NA</u>	2	1	1	1	4	1	1	3	4	2	1	2	2	2	1	2	2	2	2	0
DK/NA	2	1	1	1	4	1	1	3	4	2	1	2	2	2	1	2	2	2	2	0
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81	
<u>EXT/VERY SERIOUS PRB</u>	70	74	74	68	60	74	65	79	71	58	72	82	78	65	78	61	66	77	62	
Extremely serious problem	37	32	42	37	30	38	34	37	38	32	37	39	42	33	47	30	34	42	35	
Very serious problem	33	42	32	31	30	36	31	42	33	26	36	42	35	32	31	31	33	35	27	
<u>SWT/NOT TOO SERIOUS PRB</u>	28	22	24	30	39	23	33	19	26	39	27	17	22	31	21	38	31	21	35	
Somewhat serious problem	22	19	22	23	26	21	25	17	23	27	22	16	18	28	14	26	25	18	24	
Not too serious problem	6	3	2	6	13	2	9	2	3	12	6	1	4	3	7	11	6	4	11	
<u>DK/NA</u>	2	4	2	2	1	3	2	2	3	2	0	1	0	4	1	1	3	2	3	
DK/NA	2	4	2	2	1	3	2	2	3	2	0	1	0	4	1	1	3	2	3	

Table 22: Q4j. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Inflation and rising costs

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>EXT/VERY SERIOUS PRB</u>	70	68	72	72	71	67	71	73	62	70	70	69	67	69	73	71
Extremely serious problem	37	34	39	38	43	40	34	35	28	40	33	32	37	31	42	35
Very serious problem	33	33	34	34	28	26	37	39	34	30	37	37	30	38	31	36
<u>SWT/NOT TOO SERIOUS PRB</u>	28	30	25	25	27	32	27	23	38	27	28	29	30	28	24	28
Somewhat serious problem	22	22	21	20	22	25	22	20	31	22	23	24	22	23	21	23
Not too serious problem	6	7	4	6	5	7	5	3	7	6	5	5	8	5	3	5
<u>DK/NA</u>	2	2	2	2	3	2	2	4	0	2	2	2	2	2	3	1
DK/NA	2	2	2	2	3	2	2	4	0	2	2	2	2	2	3	1

Table 23: Q5a. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I am proud to live in Milpitas

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL AGREE</u>	86	87	92	89	83	93	65	86	95	44	93	53	74	84	67	92	83	88	87	65	85	79
Strongly agree	41	42	49	45	36	50	23	31	71	24	46	14	36	43	22	42	44	39	58	28	50	20
Somewhat agree	46	45	43	44	47	43	42	55	24	20	47	39	39	41	45	50	39	49	29	37	35	60
<u>TOTAL DISAGREE</u>	12	10	5	8	16	6	34	10	3	56	6	44	25	16	29	6	15	11	10	18	13	15
Somewhat disagree	10	8	5	7	12	5	26	9	2	35	5	34	21	13	18	5	9	10	5	11	9	12
Strongly disagree	2	2	0	1	4	1	8	1	2	21	1	10	4	2	11	1	6	1	5	7	5	3
<u>DK/NA</u>	2	2	3	3	1	1	1	4	1	0	1	3	1	0	4	2	3	1	3	17	2	6
DK/NA	2	2	3	3	1	1	1	4	1	0	1	3	1	0	4	2	3	1	3	17	2	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>TOTAL AGREE</u>	86	95	45	92	54	84	89	88	75	86	76	84	86	91	87	85	90	80	87	85		
Strongly agree	41	69	19	46	12	44	40	49	38	46	38	35	37	50	41	47	42	39	44	38		
Somewhat agree	46	26	26	46	41	40	49	38	37	40	39	49	48	40	46	38	48	41	44	47		
<u>TOTAL DISAGREE</u>	12	4	42	7	42	15	10	11	25	13	24	13	14	8	11	13	10	17	11	13		
Somewhat disagree	10	4	25	6	32	10	8	9	3	10	9	11	11	6	8	11	8	14	9	10		
Strongly disagree	2	0	17	1	10	6	1	2	22	3	15	2	3	2	3	2	2	3	2	3		
<u>DK/NA</u>	2	1	13	1	4	1	2	1	0	1	0	2	1	1	2	2	0	3	1	2		
DK/NA	2	1	13	1	4	1	2	1	0	1	0	2	1	1	2	2	0	3	1	2		

Table 23: Q5a. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I am proud to live in Milpitas

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21		
<u>TOTAL AGREE</u>	86	86	88	87	87	88	87	86	89	83	93	89	84	87	87	87	88	86	97	100		
Strongly agree	41	42	40	41	40	38	44	35	44	47	37	31	50	52	30	41	41	41	41	33		
Somewhat agree	46	44	48	46	47	50	43	50	45	35	56	58	34	36	57	47	48	45	57	67		
<u>TOTAL DISAGREE</u>	12	13	10	12	10	11	12	13	8	16	6	10	13	13	12	11	10	13	3	0		
Somewhat disagree	10	10	9	9	9	10	9	11	7	15	6	7	9	10	12	9	8	10	3	0		
Strongly disagree	2	4	1	3	1	1	3	1	1	2	0	2	3	3	0	2	2	3	0	0		
<u>DK/NA</u>	2	1	1	1	3	1	1	2	3	1	1	2	3	0	1	1	1	2	0	0		
DK/NA	2	1	1	1	3	1	1	2	3	1	1	2	3	0	1	1	1	2	0	0		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81			
<u>TOTAL AGREE</u>	86	90	88	87	83	89	85	89	89	82	88	82	87	90	92	85	89	85	79			
Strongly agree	41	42	44	42	34	43	39	42	44	33	47	43	43	34	46	39	45	36	39			
Somewhat agree	46	48	44	44	49	45	46	47	45	50	41	39	44	56	45	46	44	49	40			
<u>TOTAL DISAGREE</u>	12	9	10	11	17	10	13	11	10	16	10	11	11	9	4	15	8	14	21			
Somewhat disagree	10	6	9	9	13	8	11	9	7	12	9	11	10	8	4	11	7	10	20			
Strongly disagree	2	3	1	1	4	2	2	1	3	3	1	0	1	1	1	4	1	4	2			
<u>DK/NA</u>	2	1	2	3	1	2	2	1	2	2	2	7	1	1	4	0	3	1	0			
DK/NA	2	1	2	3	1	2	2	1	2	2	2	7	1	1	4	0	3	1	0			

Table 23: Q5a. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I am proud to live in Milpitas

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL AGREE</u>	86	86	88	86	80	88	88	90	93	84	90	91	82	91	87	88
Strongly agree	41	37	44	44	26	43	42	49	52	37	45	50	33	42	40	48
Somewhat agree	46	49	44	42	54	45	47	41	40	47	44	41	49	49	47	40
<u>TOTAL DISAGREE</u>	12	13	11	12	17	11	10	9	7	14	9	8	16	9	11	10
Somewhat disagree	10	11	9	10	15	9	6	7	5	12	6	7	15	4	9	8
Strongly disagree	2	2	2	2	2	2	4	2	2	2	3	2	1	4	2	2
<u>DK/NA</u>	2	1	2	2	4	1	1	1	0	2	1	1	2	1	2	1
DK/NA	2	1	2	2	4	1	1	1	0	2	1	1	2	1	2	1

Table 24: Q5b. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I feel different cultures are celebrated in Milpitas

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL AGREE</u>	84	93	84	89	79	94	66	74	95	78	87	70	72	79	93	88	78	87	80	62	81	58
Strongly agree	45	56	53	55	36	50	34	42	59	52	48	34	43	39	42	51	44	46	43	51	45	41
Somewhat agree	39	38	30	35	43	43	33	32	36	26	39	36	29	39	50	37	34	40	37	11	36	17
<u>TOTAL DISAGREE</u>	9	5	6	5	13	5	25	8	4	12	7	20	18	14	5	6	14	7	12	9	13	26
Somewhat disagree	6	2	5	3	8	3	17	5	2	2	5	12	8	9	1	4	7	5	2	9	6	18
Strongly disagree	3	2	2	2	5	2	8	3	3	10	3	7	10	5	4	2	7	2	10	0	7	8
<u>DK/NA</u>	6	2	10	5	8	2	8	17	1	10	6	10	10	7	2	6	7	6	8	29	6	16
DK/NA	6	2	10	5	8	2	8	17	1	10	6	10	10	7	2	6	7	6	8	29	6	16
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL AGREE</u>	84	93	71	88	64	81	87	85	83	82	78	89	86	90	70	75	83	89	84	0		
Strongly agree	45	58	26	52	18	49	45	52	27	50	43	55	43	45	50	23	39	65	45	0		
Somewhat agree	39	35	45	36	46	32	42	32	57	32	35	33	43	44	20	51	44	24	39	0		
<u>TOTAL DISAGREE</u>	9	4	4	6	29	11	8	5	5	11	13	8	12	7	12	9	9	10	9	0		
Somewhat disagree	6	1	0	4	19	8	5	4	0	8	10	6	6	6	6	4	7	4	6	0		
Strongly disagree	3	3	4	2	10	3	3	1	5	3	3	2	5	1	6	5	3	6	3	0		
<u>DK/NA</u>	6	2	25	6	7	8	5	11	12	7	9	4	2	4	18	17	8	2	6	0		
DK/NA	6	2	25	6	7	8	5	11	12	7	9	4	2	4	18	17	8	2	6	0		

Table 24: Q5b. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I feel different cultures are celebrated in Milpitas

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL AGREE</u>	84	85	81	83	87	86	80	89	85	84	72	91	91	94	79	89	85	84	66	100	
Strongly agree	45	45	34	40	55	39	40	60	50	49	35	42	68	49	36	46	47	45	34	76	
Somewhat agree	39	40	47	43	32	47	40	29	35	35	37	49	23	45	43	42	39	39	32	24	
<u>TOTAL DISAGREE</u>	9	11	8	9	8	10	9	9	7	10	19	9	0	2	10	6	9	10	0	0	
Somewhat disagree	6	7	6	7	5	6	7	6	4	6	11	9	0	2	3	4	6	6	0	0	
Strongly disagree	3	4	2	3	3	4	2	2	3	4	8	0	0	0	7	2	3	4	0	0	
<u>DK/NA</u>	6	5	12	8	5	4	12	3	7	6	9	0	9	3	12	6	6	6	34	0	
DK/NA	6	5	12	8	5	4	12	3	7	6	9	0	9	3	12	6	6	6	34	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL AGREE</u>	84	79	83	91	83	81	88	84	78	88	87	69	88	90	79	92	89	78	84		
Strongly agree	45	48	38	55	44	42	51	46	37	48	54	45	54	40	29	59	55	37	34		
Somewhat agree	39	31	45	35	39	39	37	38	41	40	33	24	34	50	50	33	35	41	49		
<u>TOTAL DISAGREE</u>	9	10	11	5	13	10	8	12	9	9	7	23	4	7	14	7	5	13	13		
Somewhat disagree	6	3	7	4	11	5	7	4	6	7	6	12	4	3	13	4	3	9	8		
Strongly disagree	3	7	4	1	1	5	1	8	3	1	1	11	0	4	1	3	2	5	5		
<u>DK/NA</u>	6	11	6	4	5	9	4	4	13	3	6	7	8	3	7	1	5	9	4		
DK/NA	6	11	6	4	5	9	4	4	13	3	6	7	8	3	7	1	5	9	4		

Table 24: Q5b. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I feel different cultures are celebrated in Milpitas

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL AGREE</u>	84	87	82	88	92	83	73	87	92	88	79	89	92	78	84	80
Strongly agree	45	48	43	63	38	49	42	38	20	50	37	31	54	38	46	37
Somewhat agree	39	39	39	25	54	34	30	49	72	38	42	58	38	40	38	43
<u>TOTAL DISAGREE</u>	9	10	8	11	7	5	13	10	2	8	11	6	6	16	11	6
Somewhat disagree	6	6	6	8	5	4	8	2	2	6	5	2	4	9	8	2
Strongly disagree	3	4	3	3	2	2	6	7	0	2	5	4	2	7	3	3
<u>DK/NA</u>	6	3	9	1	1	12	14	4	6	4	10	5	1	6	6	14
DK/NA	6	3	9	1	1	12	14	4	6	4	10	5	1	6	6	14

Table 25: Q5c. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: Maintaining public infrastructure in Milpitas should be a top priority

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL AGREE</u>	91	94	89	92	91	96	82	86	95	88	91	93	89	91	96	91	94	90	92	100	94	92
Strongly agree	57	54	69	60	55	64	46	50	66	59	57	57	62	59	78	53	64	54	67	68	64	66
Somewhat agree	34	40	20	32	36	32	36	36	29	28	34	36	26	32	18	38	29	36	25	32	30	26
<u>TOTAL DISAGREE</u>	5	3	6	4	6	3	13	4	5	12	5	6	8	7	4	3	4	6	4	0	3	8
Somewhat disagree	3	3	1	2	5	1	10	4	1	3	4	2	5	6	4	1	3	4	3	0	3	8
Strongly disagree	2	0	5	2	1	2	3	0	3	9	1	4	3	1	0	2	0	2	1	0	1	0
<u>DK/NA</u>	4	3	5	4	4	1	5	11	1	0	4	1	4	2	0	5	3	4	4	0	3	0
DK/NA	4	3	5	4	4	1	5	11	1	0	4	1	4	2	0	5	3	4	4	0	3	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL AGREE</u>	91	94	67	92	85	89	93	92	100	91	85	94	91	97	89	80	90	92	91	0		
Strongly agree	57	64	53	57	54	67	53	74	73	69	57	58	51	63	55	62	56	63	57	0		
Somewhat agree	34	30	14	35	31	23	40	18	27	21	28	36	40	33	34	18	34	29	34	0		
<u>TOTAL DISAGREE</u>	5	4	33	4	14	7	4	4	0	6	9	6	6	1	0	10	6	4	5	0		
Somewhat disagree	3	0	33	2	13	3	3	3	0	2	9	3	5	1	0	9	4	2	3	0		
Strongly disagree	2	4	0	2	1	3	1	1	0	4	0	3	2	0	0	1	2	2	2	0		
<u>DK/NA</u>	4	1	0	4	1	4	3	5	0	4	6	0	3	2	11	10	4	4	4	0		
DK/NA	4	1	0	4	1	4	3	5	0	4	6	0	3	2	11	10	4	4	4	0		

Table 25: Q5c. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: Maintaining public infrastructure in Milpitas should be a top priority

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8
<u>TOTAL AGREE</u>	91	92	90	91	92	96	86	95	93	94	81	99	96	100	84	95	90	92	66	100
Strongly agree	57	63	52	58	55	62	53	61	51	59	50	58	68	70	47	60	57	57	66	48
Somewhat agree	34	29	38	33	37	34	33	34	41	34	31	41	28	30	37	35	33	34	0	52
<u>TOTAL DISAGREE</u>	5	5	4	5	5	4	5	3	2	5	9	1	4	0	3	2	5	5	0	0
Somewhat disagree	3	3	4	3	3	4	3	3	2	4	9	1	0	0	3	1	4	4	0	0
Strongly disagree	2	2	1	1	2	0	2	0	0	1	0	0	4	0	0	1	2	2	0	0
<u>DK/NA</u>	4	4	5	5	3	0	9	2	5	2	9	0	0	0	13	3	4	3	34	0
DK/NA	4	4	5	5	3	0	9	2	5	2	9	0	0	0	13	3	4	3	34	0

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39
<u>TOTAL AGREE</u>	91	77	94	95	98	87	96	93	84	96	95	95	90	92	88	98	92	89	97
Strongly agree	57	50	56	57	66	54	60	56	53	68	51	71	52	52	48	71	60	52	65
Somewhat agree	34	26	38	38	32	33	35	37	31	29	44	24	38	40	40	27	32	37	32
<u>TOTAL DISAGREE</u>	5	11	4	4	1	7	3	7	4	2	3	4	4	8	4	2	4	7	3
Somewhat disagree	3	7	2	4	1	4	3	7	2	2	3	3	4	6	4	2	2	5	3
Strongly disagree	2	5	2	0	0	3	0	0	2	0	0	2	0	2	0	0	2	2	0
<u>DK/NA</u>	4	12	2	1	1	6	1	0	12	1	1	1	6	0	8	0	4	5	0
DK/NA	4	12	2	1	1	6	1	0	12	1	1	1	6	0	8	0	4	5	0

Table 25: Q5c. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: Maintaining public infrastructure in Milpitas should be a top priority

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL AGREE</u>	91	95	89	89	99	86	88	100	88	92	91	95	99	90	88	92
Strongly agree	57	62	53	58	68	48	52	65	59	59	56	62	72	51	46	61
Somewhat agree	34	33	36	31	31	38	36	35	30	33	35	33	27	39	42	30
<u>TOTAL DISAGREE</u>	5	4	4	10	1	5	7	0	5	5	5	2	1	9	7	2
Somewhat disagree	3	4	3	5	1	2	7	0	3	3	5	1	1	9	5	1
Strongly disagree	2	0	1	5	0	3	0	0	2	3	0	1	0	0	2	1
<u>DK/NA</u>	4	1	7	1	0	9	5	0	6	3	4	3	1	1	5	7
DK/NA	4	1	7	1	0	9	5	0	6	3	4	3	1	1	5	7

Table 26: Q5d. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I trust the City to plan for Milpitas' future

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL AGREE</u>	68	80	78	79	58	89	21	51	93	39	76	27	35	53	62	82	68	69	68	61	69	56
Strongly agree	23	29	33	30	16	33	7	11	42	23	26	10	11	18	15	29	17	26	15	37	16	20
Somewhat agree	45	51	45	49	42	57	15	39	52	16	51	17	24	36	47	53	50	43	53	23	53	35
<u>TOTAL DISAGREE</u>	23	17	16	17	30	7	73	26	4	54	16	61	60	38	36	9	28	21	27	39	27	38
Somewhat disagree	15	9	11	10	20	7	34	21	4	6	13	25	26	21	31	8	17	14	12	13	16	23
Strongly disagree	8	9	4	7	9	0	39	5	0	48	3	37	34	17	5	1	12	7	15	26	12	14
<u>DK/NA</u>	9	3	6	4	13	4	5	24	3	7	8	12	6	9	2	9	4	11	5	0	4	7
DK/NA	9	3	6	4	13	4	5	24	3	7	8	12	6	9	2	9	4	11	5	0	4	7
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL AGREE</u>	68	96	21	81	13	57	76	57	65	58	53	74	71	72	54	55	68	76	68	0		
Strongly agree	23	55	0	29	0	21	25	17	10	21	21	27	17	32	15	17	25	23	23	0		
Somewhat agree	45	41	21	52	13	36	51	41	55	37	33	47	55	39	39	38	43	52	45	0		
<u>TOTAL DISAGREE</u>	23	4	79	12	80	32	17	30	27	30	39	19	21	19	31	37	22	17	23	0		
Somewhat disagree	15	4	49	9	45	20	12	15	17	18	25	15	11	17	14	19	14	13	15	0		
Strongly disagree	8	0	30	3	35	13	5	15	10	12	14	4	10	2	17	17	8	5	8	0		
<u>DK/NA</u>	9	1	0	7	7	11	7	13	8	11	7	7	7	9	15	9	9	7	9	0		
DK/NA	9	1	0	7	7	11	7	13	8	11	7	7	7	9	15	9	9	7	9	0		

Table 26: Q5d. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I trust the City to plan for Milpitas' future

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL AGREE</u>	68	72	61	67	72	70	65	69	75	55	59	76	77	87	63	76	72	68	66	79	
Strongly agree	23	29	18	24	25	27	20	25	22	19	24	17	35	24	23	23	24	22	66	41	
Somewhat agree	45	44	43	43	48	43	45	44	53	36	36	59	42	64	39	54	48	47	0	38	
<u>TOTAL DISAGREE</u>	23	21	28	24	19	26	22	25	15	35	29	13	15	9	24	15	20	24	0	21	
Somewhat disagree	15	13	18	16	15	15	15	19	12	21	24	12	13	7	12	11	14	15	0	21	
Strongly disagree	8	7	10	9	4	11	7	6	3	14	5	1	2	2	12	4	6	9	0	0	
<u>DK/NA</u>	9	7	11	9	8	4	13	6	10	10	12	11	8	3	13	9	8	8	34	0	
DK/NA	9	7	11	9	8	4	13	6	10	10	12	11	8	3	13	9	8	8	34	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL AGREE</u>	68	57	71	75	67	65	72	68	62	70	76	64	79	79	68	68	79	53	73		
Strongly agree	23	25	27	22	20	26	21	31	20	21	23	26	22	27	33	18	30	17	10		
Somewhat agree	45	32	44	53	47	39	51	38	42	49	53	38	57	52	35	50	49	36	64		
<u>TOTAL DISAGREE</u>	23	33	17	19	24	24	21	28	21	25	16	34	13	18	19	26	17	32	23		
Somewhat disagree	15	18	9	14	21	13	16	13	13	18	14	22	8	9	13	23	10	22	15		
Strongly disagree	8	15	8	5	4	11	5	15	8	7	2	12	5	10	6	4	7	10	8		
<u>DK/NA</u>	9	10	12	6	9	11	7	4	17	6	8	2	9	3	13	6	4	15	3		
DK/NA	9	10	12	6	9	11	7	4	17	6	8	2	9	3	13	6	4	15	3		

Table 26: Q5d. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I trust the City to plan for Milpitas' future

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL AGREE</u>	68	68	67	74	78	67	52	77	76	73	62	76	74	62	72	63
Strongly agree	23	25	20	24	27	26	17	30	15	26	20	24	28	21	23	18
Somewhat agree	45	44	47	50	50	41	35	47	60	48	43	53	47	41	49	44
<u>TOTAL DISAGREE</u>	23	27	20	21	18	19	34	17	19	19	27	18	23	31	17	23
Somewhat disagree	15	16	14	20	9	11	19	10	8	14	15	9	13	19	15	12
Strongly disagree	8	11	6	1	9	8	14	7	10	6	12	8	10	12	2	11
<u>DK/NA</u>	9	5	12	5	5	15	14	6	5	7	11	6	3	7	11	14
DK/NA	9	5	12	5	5	15	14	6	5	7	11	6	3	7	11	14

Table 27: Q5e. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: Maintaining public safety services in Milpitas should be a top priority

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL AGREE</u>	94	91	96	93	95	96	91	91	94	86	95	89	91	93	95	94	94	94	98	73	96	88
Strongly agree	56	48	54	51	61	53	61	60	60	38	56	57	81	67	44	50	55	58	81	58	57	51
Somewhat agree	38	42	42	42	34	43	30	31	34	48	39	32	9	26	51	44	39	37	17	15	38	37
<u>TOTAL DISAGREE</u>	3	8	1	5	2	3	7	2	2	14	3	7	6	5	0	3	2	5	0	0	1	6
Somewhat disagree	2	4	0	2	2	2	2	2	0	0	2	4	1	3	0	2	2	3	0	0	1	6
Strongly disagree	1	4	1	3	0	1	5	0	2	14	1	3	5	2	0	1	0	2	0	0	0	0
<u>DK/NA</u>	3	1	4	2	3	2	2	7	4	0	2	4	3	2	5	3	4	1	2	27	3	7
DK/NA	3	1	4	2	3	2	2	7	4	0	2	4	3	2	5	3	4	1	2	27	3	7

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347
<u>TOTAL AGREE</u>	94	97	80	95	92	96	94	100	78	99	85	95	95	95	90	89	94	95	0	94
Strongly agree	56	68	53	56	59	63	52	75	30	69	43	54	45	66	53	71	55	58	0	56
Somewhat agree	38	28	26	39	33	33	42	25	48	30	42	41	50	29	36	18	39	37	0	38
<u>TOTAL DISAGREE</u>	3	2	12	4	5	2	5	0	11	1	4	3	1	5	5	4	3	5	0	3
Somewhat disagree	2	1	0	3	0	2	3	0	11	1	4	1	1	2	4	4	2	4	0	2
Strongly disagree	1	1	12	1	5	0	2	0	0	0	0	2	0	3	1	0	1	1	0	1
<u>DK/NA</u>	3	1	8	1	3	3	2	0	11	0	11	2	3	0	5	7	3	0	0	3
DK/NA	3	1	8	1	3	3	2	0	11	0	11	2	3	0	5	7	3	0	0	3

Table 27: Q5e. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: Maintaining public safety services in Milpitas should be a top priority

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL AGREE</u>	94	95	95	95	93	91	98	91	97	95	98	82	98	96	95	93	93	94	100	91	
Strongly agree	56	60	58	59	55	57	61	48	61	64	54	48	52	68	43	53	53	57	31	49	
Somewhat agree	38	36	37	36	39	34	37	43	36	32	44	35	46	28	52	40	40	37	69	42	
<u>TOTAL DISAGREE</u>	3	1	4	2	5	3	2	7	2	4	2	3	2	4	5	3	4	3	0	9	
Somewhat disagree	2	1	4	2	2	3	2	2	1	3	0	3	2	0	2	2	2	2	0	0	
Strongly disagree	1	0	0	0	3	0	0	5	1	1	2	0	0	4	2	2	1	1	0	9	
<u>DK/NA</u>	3	3	2	3	2	6	0	2	1	1	0	15	0	0	0	4	3	3	0	0	
DK/NA	3	3	2	3	2	6	0	2	1	1	0	15	0	0	0	4	3	3	0	0	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42	
<u>TOTAL AGREE</u>	94	97	94	92	92	95	92	92	98	87	97	89	96	95	96	93	93	94	98	
Strongly agree	56	51	58	49	71	55	57	53	55	50	65	66	45	44	71	64	51	61	61	
Somewhat agree	38	45	36	43	22	40	35	39	43	37	32	22	51	51	25	29	42	33	36	
<u>TOTAL DISAGREE</u>	3	1	3	5	5	2	5	3	2	7	2	6	4	1	4	4	5	3	0	
Somewhat disagree	2	1	2	4	1	2	3	1	2	4	1	3	1	0	4	4	2	3	0	
Strongly disagree	1	0	1	1	4	1	2	1	0	4	1	3	3	1	0	0	3	0	0	
<u>DK/NA</u>	3	2	3	3	3	2	3	5	0	5	1	5	0	4	0	3	2	3	2	
DK/NA	3	2	3	3	3	2	3	5	0	5	1	5	0	4	0	3	2	3	2	

Table 27: Q5e. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: Maintaining public safety services in Milpitas should be a top priority

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL AGREE</u>	94	90	98	96	91	95	94	95	92	94	94	94	89	91	99	97
Strongly agree	56	51	60	56	38	65	55	60	78	52	60	67	44	59	60	61
Somewhat agree	38	38	37	41	52	30	39	36	14	42	34	27	45	32	39	36
<u>TOTAL DISAGREE</u>	3	5	2	2	9	1	1	5	0	4	2	3	8	2	1	2
Somewhat disagree	2	3	2	0	5	1	1	3	0	2	2	2	3	2	1	1
Strongly disagree	1	2	0	2	4	0	0	1	0	2	0	1	4	0	0	1
<u>DK/NA</u>	3	5	1	2	0	4	5	0	8	2	4	3	4	7	0	1
DK/NA	3	5	1	2	0	4	5	0	8	2	4	3	4	7	0	1

Table 28: Q5f. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I trust the City of Milpitas to properly manage our tax dollars

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL AGREE</u>	67	80	67	75	60	80	30	65	84	25	76	31	46	60	50	78	70	67	74	66	76	51
Strongly agree	17	26	20	23	10	20	7	15	33	5	19	8	8	18	9	17	19	16	26	15	23	4
Somewhat agree	51	55	47	51	50	59	23	50	51	20	57	24	38	42	40	61	51	51	48	50	53	48
<u>TOTAL DISAGREE</u>	25	18	23	20	30	14	70	20	9	75	17	65	51	34	47	13	28	24	24	34	22	47
Somewhat disagree	18	11	15	13	23	12	42	13	4	26	13	40	31	21	33	11	20	17	12	34	13	43
Strongly disagree	8	6	8	7	8	2	27	7	4	49	4	25	21	12	14	2	8	7	12	0	9	4
<u>DK/NA</u>	7	2	10	5	9	6	0	15	8	0	8	4	3	6	3	9	2	9	1	0	2	1
DK/NA	7	2	10	5	9	6	0	15	8	0	8	4	3	6	3	9	2	9	1	0	2	1

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347
<u>TOTAL AGREE</u>	67	87	34	76	32	59	72	71	14	69	27	72	72	60	65	57	71	62	0	67
Strongly agree	17	39	17	20	8	20	15	30	0	26	3	13	22	25	8	11	15	16	0	17
Somewhat agree	51	48	16	56	24	39	57	41	14	44	24	60	50	35	57	46	56	46	0	51
<u>TOTAL DISAGREE</u>	25	9	66	19	64	33	22	14	86	22	69	18	21	40	23	34	22	32	0	25
Somewhat disagree	18	7	0	16	27	22	16	11	38	15	43	16	17	25	9	25	16	29	0	18
Strongly disagree	8	2	66	3	37	11	6	3	48	7	25	2	5	15	14	9	6	3	0	8
<u>DK/NA</u>	7	4	0	6	4	8	6	15	0	9	4	9	6	1	12	9	7	7	0	7
DK/NA	7	4	0	6	4	8	6	15	0	9	4	9	6	1	12	9	7	7	0	7

Table 28: Q5f. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I trust the City of Milpitas to properly manage our tax dollars

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13
<u>TOTAL AGREE</u>	67	60	74	67	70	71	64	69	73	74	75	59	59	80	66	66	68	67	68	86
Strongly agree	17	15	16	16	19	17	15	19	18	15	14	9	16	31	22	19	18	16	13	30
Somewhat agree	51	45	57	51	51	54	48	50	55	59	61	49	44	49	44	47	51	50	54	56
<u>TOTAL DISAGREE</u>	25	32	23	28	21	19	34	24	17	21	24	21	33	20	26	24	23	26	30	14
Somewhat disagree	18	24	14	19	15	12	26	17	13	11	17	13	33	15	24	20	18	18	25	14
Strongly disagree	8	7	9	8	7	7	8	7	4	9	7	8	0	5	2	4	6	8	5	0
<u>DK/NA</u>	7	8	3	6	9	10	2	7	11	6	1	20	8	0	8	10	8	8	3	0
DK/NA	7	8	3	6	9	10	2	7	11	6	1	20	8	0	8	10	8	8	3	0

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42
<u>TOTAL AGREE</u>	67	75	73	71	53	74	64	76	73	64	64	75	62	75	83	57	75	63	53
Strongly agree	17	19	20	17	11	19	15	20	18	16	14	25	19	9	26	12	23	9	12
Somewhat agree	51	56	53	54	42	54	49	56	54	48	50	51	43	67	57	45	51	53	41
<u>TOTAL DISAGREE</u>	25	23	22	17	36	23	24	19	25	24	25	20	34	18	14	35	20	31	28
Somewhat disagree	18	17	20	10	21	19	14	16	23	13	15	2	26	11	14	28	13	23	20
Strongly disagree	8	6	2	7	15	4	10	4	2	11	10	18	8	6	1	7	7	8	7
<u>DK/NA</u>	7	2	5	12	11	3	12	5	2	12	11	5	5	7	3	8	5	6	19
DK/NA	7	2	5	12	11	3	12	5	2	12	11	5	5	7	3	8	5	6	19

Table 28: Q5f. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I trust the City of Milpitas to properly manage our tax dollars

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL AGREE</u>	67	69	67	71	64	74	63	65	83	69	67	73	69	73	72	61
Strongly agree	17	18	16	29	10	21	14	14	7	20	13	11	18	17	23	8
Somewhat agree	51	52	51	42	54	53	49	51	76	49	54	62	50	56	50	53
<u>TOTAL DISAGREE</u>	25	22	26	22	31	19	28	29	4	25	24	19	21	22	25	27
Somewhat disagree	18	15	20	17	19	14	19	20	4	17	17	13	14	16	21	18
Strongly disagree	8	7	6	5	11	5	9	9	0	7	8	5	7	6	4	9
<u>DK/NA</u>	7	8	7	7	5	7	9	6	13	6	9	9	10	5	3	12
DK/NA	7	8	7	7	5	7	9	6	13	6	9	9	10	5	3	12

Table 29: Q5g. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: Milpitas City government operates in a way that is open and accountable to the public

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL AGREE</u>	62	69	60	65	59	73	37	56	71	20	68	38	43	53	48	74	56	67	63	9	65	22
Strongly agree	21	29	27	28	14	26	8	19	41	9	22	16	13	19	16	24	21	21	30	9	25	5
Somewhat agree	41	40	33	37	45	47	29	37	31	11	45	22	30	34	32	50	35	45	34	0	40	17
<u>TOTAL DISAGREE</u>	26	19	32	24	28	16	61	24	13	80	20	58	47	35	42	15	33	23	22	91	21	77
Somewhat disagree	19	15	25	19	19	14	36	19	11	55	15	38	30	27	28	10	23	17	10	64	12	67
Strongly disagree	7	3	7	5	9	2	26	5	2	25	4	20	18	8	13	5	9	6	13	27	9	10
<u>DK/NA</u>	11	12	8	11	12	11	2	20	16	0	13	4	10	12	10	11	12	11	14	0	14	1
DK/NA	11	12	8	11	12	11	2	20	16	0	13	4	10	12	10	11	12	11	14	0	14	1

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347
<u>TOTAL AGREE</u>	62	90	23	69	33	58	67	86	14	71	18	64	69	52	70	52	67	54	0	62
Strongly agree	21	49	23	23	17	18	23	32	0	23	2	19	24	31	13	11	18	27	0	21
Somewhat agree	41	41	0	46	15	40	44	54	14	48	16	45	45	21	57	41	49	27	0	41
<u>TOTAL DISAGREE</u>	26	2	77	21	62	36	21	9	86	23	76	21	20	40	30	26	23	32	0	26
Somewhat disagree	19	2	17	17	34	20	19	3	19	14	38	21	14	29	12	15	17	29	0	19
Strongly disagree	7	0	59	3	27	16	3	6	66	9	37	0	5	11	18	10	6	2	0	7
<u>DK/NA</u>	11	8	0	10	5	7	12	5	0	7	6	15	12	9	0	22	10	14	0	11
DK/NA	11	8	0	10	5	7	12	5	0	7	6	15	12	9	0	22	10	14	0	11

Table 29: Q5g. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: Milpitas City government operates in a way that is open and accountable to the public

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL AGREE</u>	62	63	71	67	59	65	70	60	60	69	66	60	57	71	72	65	65	62	41	87	
Strongly agree	21	14	21	17	27	16	19	32	24	13	20	22	27	35	23	26	24	22	4	23	
Somewhat agree	41	49	50	50	32	49	51	29	36	56	46	38	29	36	48	39	41	40	37	64	
<u>TOTAL DISAGREE</u>	26	26	23	25	27	24	24	27	23	19	33	20	24	20	20	22	23	26	56	8	
Somewhat disagree	19	21	13	17	21	19	15	22	19	16	26	8	17	20	20	16	17	19	51	8	
Strongly disagree	7	5	11	8	6	5	8	4	4	3	7	13	7	0	0	5	6	7	5	0	
<u>DK/NA</u>	11	11	6	8	14	11	7	13	17	12	1	20	19	9	9	13	12	12	3	5	
DK/NA	11	11	6	8	14	11	7	13	17	12	1	20	19	9	9	13	12	12	3	5	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42	
<u>TOTAL AGREE</u>	62	59	72	66	53	66	61	64	69	59	65	65	55	74	71	53	65	58	63	
Strongly agree	21	21	24	24	15	23	20	29	18	17	24	41	21	15	20	17	28	14	15	
Somewhat agree	41	38	48	42	38	44	41	35	51	42	41	24	34	58	51	36	37	45	48	
<u>TOTAL DISAGREE</u>	26	35	15	16	38	24	24	24	23	27	21	20	36	19	11	35	24	30	24	
Somewhat disagree	19	29	11	11	27	19	17	22	17	19	14	9	33	14	6	26	19	20	17	
Strongly disagree	7	6	4	5	11	5	8	2	6	8	7	12	3	5	5	9	5	10	7	
<u>DK/NA</u>	11	5	13	18	9	9	14	12	8	14	15	15	9	7	19	11	11	12	12	
DK/NA	11	5	13	18	9	9	14	12	8	14	15	15	9	7	19	11	11	12	12	

Table 29: Q5g. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: Milpitas City government operates in a way that is open and accountable to the public

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL AGREE</u>	62	61	66	55	52	65	68	74	76	56	71	75	55	70	61	72
Strongly agree	21	23	20	34	16	22	23	17	4	24	18	11	26	19	23	18
Somewhat agree	41	38	45	21	35	43	46	58	72	32	53	64	29	51	37	54
<u>TOTAL DISAGREE</u>	26	26	24	28	35	26	25	23	4	30	21	15	30	20	25	22
Somewhat disagree	19	22	17	22	28	18	17	16	4	23	14	11	26	14	20	15
Strongly disagree	7	5	6	6	7	7	8	7	0	7	7	4	4	6	6	8
<u>DK/NA</u>	11	13	11	17	13	10	7	3	20	14	8	10	14	11	14	6
DK/NA	11	13	11	17	13	10	7	3	20	14	8	10	14	11	14	6

Table 30: Q6a. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Diverse

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL WELL</u>	88	93	88	91	85	93	73	86	94	66	91	73	81	87	90	89	85	89	86	100	85	87
Very well	45	51	46	49	41	45	40	49	56	38	48	32	46	45	58	44	48	44	53	31	51	30
Somewhat well	43	42	42	42	43	48	33	37	38	28	43	41	35	42	32	45	37	45	33	69	33	57
<u>TOTAL NOT WELL</u>	10	7	10	8	11	6	26	5	6	30	7	23	16	12	10	7	13	8	12	0	13	13
Not too well	7	7	5	6	8	4	21	4	2	20	5	17	13	9	10	5	10	6	8	0	9	13
Not at all well	2	0	5	2	3	2	6	0	3	10	2	6	4	3	0	2	3	2	4	0	4	0
<u>DK</u>	3	0	3	1	4	1	1	9	0	5	2	4	3	1	0	4	2	3	2	0	3	0
DK	3	0	3	1	4	1	1	9	0	5	2	4	3	1	0	4	2	3	2	0	3	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL WELL</u>	88	93	98	91	73	84	90	95	64	86	76	83	87	96	76	97	88	84	88	0		
Very well	45	53	44	49	27	50	44	52	51	51	48	50	41	51	43	33	40	55	45	0		
Somewhat well	43	39	54	42	46	34	46	43	13	35	28	33	46	45	34	64	48	29	43	0		
<u>TOTAL NOT WELL</u>	10	6	2	7	26	14	7	5	36	12	24	16	11	2	10	1	9	14	10	0		
Not too well	7	2	2	5	19	9	7	4	36	6	23	12	11	2	4	0	7	9	7	0		
Not at all well	2	4	0	1	7	5	0	1	0	6	2	4	0	1	6	1	1	6	2	0		
<u>DK</u>	3	1	0	3	1	1	3	0	0	2	0	1	2	1	14	1	3	1	3	0		
DK	3	1	0	3	1	1	3	0	0	2	0	1	2	1	14	1	3	1	3	0		

Table 30: Q6a. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Diverse

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8
<u>TOTAL WELL</u>	88	88	88	88	89	89	86	93	91	91	87	97	100	92	74	90	88	87	100	100
Very well	45	46	39	43	48	43	43	59	41	63	33	41	57	49	37	45	44	45	32	53
Somewhat well	43	41	49	45	41	47	44	34	49	28	54	55	43	43	37	45	45	42	68	47
<u>TOTAL NOT WELL</u>	10	12	5	9	8	9	9	4	6	8	13	2	0	8	14	6	9	10	0	0
Not too well	7	12	4	8	5	9	8	4	5	6	13	2	0	8	13	6	7	8	0	0
Not at all well	2	0	1	1	3	0	1	0	1	2	0	0	0	0	2	0	2	2	0	0
<u>DK</u>	3	0	7	3	3	1	5	3	3	1	0	1	0	0	12	3	3	3	0	0
DK	3	0	7	3	3	1	5	3	3	1	0	1	0	0	12	3	3	3	0	0
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39	
<u>TOTAL WELL</u>	88	78	91	93	88	85	91	89	86	91	91	83	90	93	86	93	91	85	84	
Very well	45	43	48	51	41	46	47	58	39	44	51	38	47	38	43	60	49	40	46	
Somewhat well	43	34	43	42	48	39	44	31	48	47	39	45	43	54	43	34	42	45	38	
<u>TOTAL NOT WELL</u>	10	17	7	5	9	11	7	10	8	7	7	12	6	7	14	7	8	10	16	
Not too well	7	9	7	4	8	8	6	7	8	7	4	11	4	7	13	6	6	6	16	
Not at all well	2	8	0	1	1	4	1	3	0	0	3	1	1	0	1	1	2	3	0	
<u>DK</u>	3	6	2	2	3	3	2	1	5	2	2	5	4	0	0	0	1	6	0	
DK	3	6	2	2	3	3	2	1	5	2	2	5	4	0	0	0	1	6	0	

Table 30: Q6a. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Diverse

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL WELL</u>	88	90	89	88	78	95	86	92	98	86	90	95	91	88	87	91
Very well	45	50	43	51	43	52	51	23	24	48	40	24	56	42	44	38
Somewhat well	43	40	46	36	34	43	35	69	74	37	50	71	35	47	42	53
<u>TOTAL NOT WELL</u>	10	8	7	12	21	3	8	3	0	13	5	2	8	8	11	3
Not too well	7	7	6	7	21	1	4	3	0	11	3	2	8	5	10	2
Not at all well	2	1	1	5	0	2	4	0	0	2	2	0	0	3	1	1
<u>DK</u>	3	2	4	0	1	3	6	5	2	1	5	4	1	3	2	6
DK	3	2	4	0	1	3	6	5	2	1	5	4	1	3	2	6

Table 31: Q6b. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Safe

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL WELL</u>	86	87	89	88	84	92	56	94	95	45	91	57	75	84	79	88	81	88	83	66	83	65
Very well	35	39	47	42	27	40	22	30	55	35	38	17	25	34	40	34	39	33	40	55	37	47
Somewhat well	51	48	42	46	57	52	35	64	40	10	54	40	50	51	39	54	42	55	43	11	45	18
<u>TOTAL NOT WELL</u>	13	11	11	11	15	8	41	6	5	55	8	43	25	16	21	10	18	11	15	34	16	35
Not too well	11	10	10	10	11	6	30	6	3	37	6	33	18	11	21	8	12	10	7	34	10	26
Not at all well	3	1	1	1	4	1	11	0	1	18	1	10	7	4	0	2	6	1	8	0	6	8
<u>DK</u>	1	2	0	1	0	0	3	1	0	0	1	0	0	0	0	1	1	1	2	0	1	0
DK	1	2	0	1	0	0	3	1	0	0	1	0	0	0	0	1	1	1	2	0	1	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL WELL</u>	86	95	78	92	61	88	86	89	85	87	92	88	84	91	88	77	86	84	86	0		
Very well	35	53	20	38	13	38	34	47	17	41	25	31	38	38	24	38	33	42	35	0		
Somewhat well	51	42	58	54	48	50	52	41	67	46	67	56	46	53	63	39	53	43	51	0		
<u>TOTAL NOT WELL</u>	13	4	22	7	39	12	13	11	15	13	8	12	14	9	12	22	14	13	13	0		
Not too well	11	2	11	6	27	5	13	7	12	5	7	11	12	6	4	21	12	7	11	0		
Not at all well	3	2	10	1	13	7	0	3	3	8	1	1	2	3	8	1	2	7	3	0		
<u>DK</u>	1	1	0	1	0	0	1	1	0	0	0	0	2	0	1	1	0	2	1	0		
DK	1	1	0	1	0	0	1	1	0	0	0	0	2	0	1	1	0	2	1	0		

Table 31: Q6b. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Safe

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL WELL</u>	86	89	80	85	90	84	87	85	93	83	97	86	95	86	82	85	88	86	82	79	
Very well	35	33	26	30	41	29	30	42	36	37	45	36	25	29	32	30	35	34	48	34	
Somewhat well	51	56	54	55	49	54	56	43	57	45	51	50	70	56	49	55	52	52	34	45	
<u>TOTAL NOT WELL</u>	13	11	19	15	9	16	13	13	5	16	3	14	5	14	15	14	11	13	18	21	
Not too well	11	9	15	12	8	14	10	12	5	13	0	12	5	12	14	13	10	11	0	16	
Not at all well	3	2	4	3	1	2	3	2	0	3	3	2	0	2	1	2	2	2	18	5	
<u>DK</u>	1	0	0	0	2	0	0	1	2	1	0	0	0	0	3	1	1	1	0	0	
DK	1	0	0	0	2	0	0	1	2	1	0	0	0	0	3	1	1	1	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL WELL</u>	86	85	89	95	80	87	89	84	90	84	96	90	88	89	76	89	88	87	75		
Very well	35	47	34	37	26	39	33	46	31	27	40	61	37	24	40	30	42	27	27		
Somewhat well	51	38	55	58	54	48	57	38	58	57	56	29	52	66	36	58	46	60	47		
<u>TOTAL NOT WELL</u>	13	13	11	4	18	12	10	16	9	14	4	10	9	10	24	11	11	12	25		
Not too well	11	10	8	3	16	8	8	12	6	11	3	8	9	8	17	10	10	8	21		
Not at all well	3	3	3	2	3	3	2	4	3	3	1	2	0	2	8	1	1	4	4		
<u>DK</u>	1	2	0	0	1	1	1	0	2	1	0	0	3	0	0	0	1	1	0		
DK	1	2	0	0	1	1	1	0	2	1	0	0	3	0	0	0	1	1	0		

Table 31: Q6b. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Safe

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL WELL</u>	86	83	88	93	87	89	84	91	66	90	83	81	84	83	95	83
Very well	35	35	33	49	38	16	37	28	31	36	33	29	35	36	36	32
Somewhat well	51	48	55	44	49	73	48	64	36	54	50	52	49	48	59	51
<u>TOTAL NOT WELL</u>	13	16	11	7	13	11	16	8	30	10	16	17	16	15	5	17
Not too well	11	12	9	7	11	10	9	7	28	9	12	15	16	6	4	16
Not at all well	3	4	2	0	2	1	7	1	2	1	5	2	0	8	2	1
<u>DK</u>	1	1	1	0	0	0	0	1	4	0	1	2	0	2	0	0
DK	1	1	1	0	0	0	0	1	4	0	1	2	0	2	0	0

Table 32: Q6c. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Good place to live, play, and work

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL WELL</u>	87	91	93	92	83	96	59	88	99	49	94	51	69	82	82	93	87	87	90	78	90	72
Very well	41	52	58	55	28	49	27	33	74	32	46	16	31	44	37	40	44	40	48	37	46	28
Somewhat well	46	38	35	37	55	46	33	55	25	16	48	35	38	38	45	52	44	47	42	41	44	44
<u>TOTAL NOT WELL</u>	12	8	6	7	17	4	37	12	1	45	6	45	28	17	17	7	11	12	9	22	8	28
Not too well	11	7	6	7	14	4	30	12	1	36	5	37	25	15	13	7	7	12	4	22	4	28
Not at all well	1	1	0	0	2	0	7	0	0	10	0	7	3	2	4	0	3	1	5	0	4	0
<u>DK</u>	1	2	1	1	0	0	4	0	0	6	0	4	3	1	1	0	2	0	1	0	2	0
DK	1	2	1	1	0	0	4	0	0	6	0	4	3	1	1	0	2	0	1	0	2	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL WELL</u>	87	100	87	93	57	87	89	91	94	86	87	84	86	89	94	88	89	86	87	0		
Very well	41	67	0	48	14	45	41	59	10	49	30	40	42	46	34	42	41	45	41	0		
Somewhat well	46	33	87	45	43	42	48	32	84	38	58	44	44	43	61	47	48	41	46	0		
<u>TOTAL NOT WELL</u>	12	0	13	6	43	13	10	9	6	14	13	14	13	10	6	12	10	13	12	0		
Not too well	11	0	2	6	37	11	9	5	6	11	11	13	12	7	6	10	8	12	11	0		
Not at all well	1	0	10	0	6	2	1	4	0	3	2	0	1	3	0	1	2	0	1	0		
<u>DK</u>	1	0	0	1	0	0	1	0	0	0	0	2	0	1	0	0	1	1	1	0		
DK	1	0	0	1	0	0	1	0	0	0	0	2	0	1	0	0	1	1	1	0		

Table 32: Q6c. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Good place to live, play, and work

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL WELL</u>	87	87	89	88	88	86	90	82	91	83	100	87	82	93	84	86	89	87	100	84	
Very well	41	41	33	38	46	39	36	44	46	45	39	44	43	42	36	41	42	41	48	41	
Somewhat well	46	45	56	50	41	46	55	39	45	38	61	43	38	51	48	46	47	46	52	43	
<u>TOTAL NOT WELL</u>	12	13	11	12	11	14	10	14	8	17	0	9	18	7	16	13	11	12	0	0	
Not too well	11	13	8	11	10	14	8	13	8	15	0	9	18	5	16	12	10	11	0	0	
Not at all well	1	0	2	1	1	0	2	2	0	2	0	0	0	2	0	1	1	1	0	0	
<u>DK</u>	1	0	0	0	2	0	0	3	1	1	0	4	0	0	0	1	1	0	0	16	
DK	1	0	0	0	2	0	0	3	1	1	0	4	0	0	0	1	1	0	0	16	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL WELL</u>	87	87	89	89	86	88	88	85	90	86	91	82	96	89	89	88	92	84	81		
Very well	41	50	45	43	30	47	38	52	42	34	44	63	53	33	46	38	55	28	30		
Somewhat well	46	36	44	46	56	41	50	33	49	52	47	19	42	55	43	50	37	56	50		
<u>TOTAL NOT WELL</u>	12	13	10	10	14	11	12	15	9	14	9	14	4	11	11	12	7	16	19		
Not too well	11	13	8	8	12	11	10	15	7	11	9	12	4	11	8	10	7	13	18		
Not at all well	1	0	2	2	1	1	2	0	2	3	1	2	0	0	3	2	0	2	1		
<u>DK</u>	1	0	1	1	0	0	0	0	1	1	0	4	0	0	0	0	1	1	0		
DK	1	0	1	1	0	0	0	0	1	1	0	4	0	0	0	0	1	1	0		

Table 32: Q6c. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Good place to live, play, and work

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL WELL</u>	87	84	89	85	89	83	88	93	90	86	89	91	82	89	89	90
Very well	41	41	40	53	31	36	45	42	35	40	42	39	39	45	40	40
Somewhat well	46	43	49	32	58	47	43	51	55	46	47	53	43	44	49	49
<u>TOTAL NOT WELL</u>	12	14	10	15	11	15	11	7	10	13	10	9	17	11	11	9
Not too well	11	13	9	15	9	14	9	7	8	12	8	8	15	9	11	7
Not at all well	1	2	1	0	2	1	2	0	2	1	2	1	2	1	0	2
<u>DK</u>	1	1	0	0	0	2	1	0	0	0	1	0	1	0	0	1
DK	1	1	0	0	0	2	1	0	0	0	1	0	1	0	0	1

Table 33: Q6d. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Accepting

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL WELL</u>	91	92	97	94	89	98	68	92	99	64	96	69	79	88	88	95	88	93	90	80	90	68
Very well	45	51	57	54	37	53	29	39	65	34	50	22	41	43	40	47	47	44	53	17	51	20
Somewhat well	46	42	39	41	52	46	39	53	34	31	46	48	38	44	48	48	40	49	37	62	39	48
<u>TOTAL NOT WELL</u>	6	5	2	4	8	1	25	5	0	36	2	27	18	11	12	2	10	5	7	20	7	32
Not too well	5	5	2	4	6	1	19	5	0	26	2	20	14	8	12	1	6	4	3	20	3	32
Not at all well	1	0	0	0	3	0	6	0	0	10	0	6	4	3	0	0	4	0	5	0	4	0
<u>DK</u>	2	3	1	2	3	1	7	3	0	0	2	4	3	2	0	3	2	2	3	0	3	0
DK	2	3	1	2	3	1	7	3	0	0	2	4	3	2	0	3	2	2	3	0	3	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL WELL</u>	91	98	84	97	63	91	92	97	83	92	86	93	86	97	86	94	93	86	91	0		
Very well	45	58	39	51	24	53	42	58	60	54	50	48	47	52	33	36	43	50	45	0		
Somewhat well	46	40	45	46	39	38	50	39	23	39	36	46	39	46	53	58	50	36	46	0		
<u>TOTAL NOT WELL</u>	6	0	16	1	34	8	5	2	17	7	12	5	9	2	10	4	5	9	6	0		
Not too well	5	0	11	1	27	5	5	2	12	4	8	5	9	1	4	4	5	4	5	0		
Not at all well	1	0	4	0	7	3	0	0	5	2	3	1	0	1	6	0	0	5	1	0		
<u>DK</u>	2	2	0	2	3	1	3	1	0	1	2	1	5	0	4	2	2	5	2	0		
DK	2	2	0	2	3	1	3	1	0	1	2	1	5	0	4	2	2	5	2	0		

Table 33: Q6d. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Accepting

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL WELL</u>	91	91	92	91	93	90	92	94	93	84	97	95	100	100	80	93	94	91	100	100	
Very well	45	51	35	44	45	41	46	55	35	37	43	47	69	44	33	46	47	46	18	53	
Somewhat well	46	40	56	48	48	50	46	39	58	47	54	49	31	56	47	47	47	46	82	47	
<u>TOTAL NOT WELL</u>	6	8	6	7	3	7	7	4	2	12	3	4	0	0	13	5	4	6	0	0	
Not too well	5	8	5	7	2	7	6	4	1	10	3	4	0	0	11	4	4	5	0	0	
Not at all well	1	0	1	1	1	0	1	0	1	3	0	0	0	0	2	0	0	1	0	0	
<u>DK</u>	2	1	2	2	4	3	0	3	5	3	0	1	0	0	7	2	2	3	0	0	
DK	2	1	2	2	4	3	0	3	5	3	0	1	0	0	7	2	2	3	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL WELL</u>	91	89	91	95	90	90	93	87	92	94	93	88	92	91	93	96	94	88	90		
Very well	45	47	50	47	36	49	43	55	42	42	43	54	58	31	40	46	54	35	43		
Somewhat well	46	42	42	48	54	42	50	32	50	52	49	34	33	60	53	50	41	54	47		
<u>TOTAL NOT WELL</u>	6	9	7	4	5	8	4	12	5	2	6	8	3	8	7	2	4	8	9		
Not too well	5	6	6	3	4	6	3	9	4	2	4	7	2	8	6	2	4	5	8		
Not at all well	1	3	1	1	1	2	1	3	1	0	2	1	1	1	1	0	0	3	1		
<u>DK</u>	2	2	2	2	5	2	3	1	3	4	2	4	5	1	0	1	2	3	1		
DK	2	2	2	2	5	2	3	1	3	4	2	4	5	1	0	1	2	3	1		

Table 33: Q6d. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Accepting

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL WELL</u>	91	91	92	95	89	95	90	90	93	93	91	92	93	88	93	93
Very well	45	48	41	56	39	46	49	33	35	47	43	34	52	41	39	44
Somewhat well	46	43	51	40	50	49	41	57	58	46	48	58	41	46	54	49
<u>TOTAL NOT WELL</u>	6	6	5	5	10	2	8	4	2	6	6	3	6	7	6	5
Not too well	5	5	4	3	10	2	4	4	2	5	4	3	6	4	4	4
Not at all well	1	1	1	1	0	1	4	0	0	1	2	0	0	3	1	1
<u>DK</u>	2	3	2	0	1	3	2	5	5	1	3	5	1	5	2	1
DK	2	3	2	0	1	3	2	5	5	1	3	5	1	5	2	1

Table 34: Q6e. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Growing

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL WELL</u>	82	88	82	85	78	89	59	79	92	64	86	63	65	80	54	90	79	84	80	100	78	97
Very well	31	39	29	35	27	38	13	27	41	22	34	18	39	40	14	28	35	29	38	70	36	38
Somewhat well	51	48	53	50	51	52	46	52	52	42	52	45	25	41	40	62	44	54	42	30	42	59
<u>TOTAL NOT WELL</u>	14	9	14	11	17	8	28	16	5	36	10	32	21	14	44	6	15	13	10	0	15	3
Not too well	11	7	9	8	14	8	20	11	5	28	9	21	9	9	40	5	13	10	10	0	13	3
Not at all well	3	1	4	3	3	0	9	5	0	8	1	12	12	5	4	1	2	3	0	0	3	0
<u>DK</u>	5	4	4	4	6	2	13	4	2	0	4	5	15	6	2	4	6	3	9	0	7	0
DK	5	4	4	4	6	2	13	4	2	0	4	5	15	6	2	4	6	3	9	0	7	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL WELL</u>	82	94	52	86	65	71	87	78	34	76	56	79	88	79	82	78	84	80	0	82		
Very well	31	44	25	32	29	34	30	28	12	35	34	35	23	35	32	24	32	30	0	31		
Somewhat well	51	50	26	54	36	36	57	50	22	41	22	44	65	44	50	54	53	49	0	51		
<u>TOTAL NOT WELL</u>	14	3	41	10	33	24	10	22	41	21	31	20	9	12	11	14	12	19	0	14		
Not too well	11	2	25	9	22	19	8	22	27	18	22	19	8	4	10	9	9	16	0	11		
Not at all well	3	1	17	2	11	4	2	0	15	3	9	1	1	8	1	5	3	3	0	3		
<u>DK</u>	5	3	7	3	3	6	3	0	25	3	13	1	3	9	7	8	4	2	0	5		
DK	5	3	7	3	3	6	3	0	25	3	13	1	3	9	7	8	4	2	0	5		

Table 34: Q6e. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Growing

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL WELL</u>	82	77	79	78	85	81	76	91	81	82	87	77	72	87	88	81	83	81	100	92	
Very well	31	37	24	31	32	35	27	30	35	33	30	21	30	33	20	27	30	31	28	35	
Somewhat well	51	40	55	47	53	46	49	61	46	49	57	56	42	54	68	54	53	50	72	57	
<u>TOTAL NOT WELL</u>	14	18	17	18	10	13	20	5	13	16	13	7	25	13	6	12	12	15	0	0	
Not too well	11	17	10	14	8	9	16	4	10	14	9	7	17	11	6	10	9	12	0	0	
Not at all well	3	1	6	4	2	3	4	0	3	1	4	0	8	2	0	2	3	3	0	0	
<u>DK</u>	5	5	4	5	5	6	3	4	6	3	0	16	3	0	6	7	5	5	0	8	
DK	5	5	4	5	5	6	3	4	6	3	0	16	3	0	6	7	5	5	0	8	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>TOTAL WELL</u>	82	94	86	78	73	89	76	95	86	77	74	78	86	90	73	74	85	75	86		
Very well	31	33	34	27	32	33	29	36	31	28	30	29	27	26	32	34	35	27	26		
Somewhat well	51	61	52	50	41	56	47	59	55	49	43	49	59	64	41	40	50	49	60		
<u>TOTAL NOT WELL</u>	14	6	12	15	19	9	17	4	13	13	20	11	13	7	22	22	11	20	7		
Not too well	11	6	8	13	13	7	13	3	9	10	16	11	8	5	22	18	8	16	7		
Not at all well	3	0	4	2	6	2	3	1	3	3	4	0	5	3	0	4	3	4	0		
<u>DK</u>	5	0	2	7	9	1	8	1	2	10	6	11	1	3	5	4	4	5	7		
DK	5	0	2	7	9	1	8	1	2	10	6	11	1	3	5	4	4	5	7		

Table 34: Q6e. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Growing

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL WELL</u>	82	86	79	74	83	81	85	79	93	79	85	84	89	82	73	87
Very well	31	32	30	30	25	40	31	20	39	31	30	28	31	32	31	27
Somewhat well	51	54	49	44	58	41	54	59	53	49	55	57	58	51	42	60
<u>TOTAL NOT WELL</u>	14	9	17	17	17	11	10	16	7	15	11	12	5	13	22	9
Not too well	11	7	13	14	17	9	5	14	4	14	7	10	5	9	19	6
Not at all well	3	2	3	3	0	2	5	2	4	2	4	3	0	4	3	4
<u>DK</u>	5	5	4	9	0	8	5	5	0	5	4	3	6	5	5	4
DK	5	5	4	9	0	8	5	5	0	5	4	3	6	5	5	4

Table 35: Q6f. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Up and coming

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL WELL</u>	67	75	64	70	63	79	47	51	80	49	72	40	47	65	43	74	63	70	58	66	64	63
Very well	16	25	14	20	12	24	5	6	38	20	19	5	15	21	5	16	22	14	33	42	26	10
Somewhat well	50	50	49	50	50	55	42	45	42	28	53	36	32	44	38	59	40	56	25	23	39	53
<u>TOTAL NOT WELL</u>	24	19	21	20	28	14	49	29	10	51	17	54	40	26	53	15	27	22	29	34	23	35
Not too well	18	16	15	16	21	13	31	22	7	25	15	34	31	20	43	10	23	16	23	34	19	31
Not at all well	6	4	5	4	7	1	18	7	2	26	2	20	9	6	10	4	4	6	5	0	4	4
<u>DK</u>	10	6	16	10	9	7	4	21	11	0	10	6	13	10	4	11	10	9	14	0	12	1
DK	10	6	16	10	9	7	4	21	11	0	10	6	13	10	4	11	10	9	14	0	12	1
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL WELL</u>	67	84	41	72	39	61	71	81	26	69	36	70	70	64	62	55	69	64	0	67		
Very well	16	33	13	19	9	23	14	34	0	26	14	18	11	20	18	11	17	15	0	16		
Somewhat well	50	50	28	53	31	38	57	47	26	43	22	52	59	44	44	44	53	49	0	50		
<u>TOTAL NOT WELL</u>	24	8	59	19	49	32	20	18	72	23	57	23	17	28	29	29	22	26	0	24		
Not too well	18	7	27	17	27	22	15	15	6	18	33	21	13	14	25	22	17	22	0	18		
Not at all well	6	1	32	3	22	10	4	3	66	5	24	2	4	14	4	8	6	4	0	6		
<u>DK</u>	10	8	0	8	12	7	10	2	2	8	7	7	13	8	9	16	8	10	0	10		
DK	10	8	0	8	12	7	10	2	2	8	7	7	13	8	9	16	8	10	0	10		

Table 35: Q6f. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Up and coming

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL WELL</u>	67	65	67	66	68	71	64	67	72	62	78	53	57	77	78	67	70	65	87	81	
Very well	16	20	17	19	15	25	14	14	17	12	22	15	9	27	14	17	18	16	13	30	
Somewhat well	50	45	51	47	53	46	50	53	56	49	56	38	47	50	64	50	52	49	74	51	
<u>TOTAL NOT WELL</u>	24	26	25	26	22	18	30	22	20	28	16	27	30	17	11	21	20	25	10	6	
Not too well	18	19	18	19	18	16	21	18	15	23	13	22	18	13	11	16	15	19	10	6	
Not at all well	6	7	7	7	4	2	9	3	6	5	3	5	12	4	0	5	5	6	0	0	
<u>DK</u>	10	9	8	8	10	11	6	11	8	10	6	20	13	6	10	12	10	10	3	13	
DK	10	9	8	8	10	11	6	11	8	10	6	20	13	6	10	12	10	10	3	13	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>TOTAL WELL</u>	67	73	71	61	63	72	62	75	72	62	62	64	72	76	59	57	70	61	68		
Very well	16	7	20	14	28	14	19	19	10	19	20	22	16	13	8	17	20	11	18		
Somewhat well	50	67	52	47	35	58	43	56	62	43	42	41	56	64	51	40	50	50	50		
<u>TOTAL NOT WELL</u>	24	20	17	26	30	18	27	14	21	25	30	23	18	17	30	36	20	31	17		
Not too well	18	19	12	21	20	15	20	11	17	22	18	22	12	13	25	29	16	23	14		
Not at all well	6	1	5	5	9	3	7	3	4	3	11	1	6	4	5	7	4	8	2		
<u>DK</u>	10	7	11	13	7	9	11	11	7	13	8	13	10	6	11	6	10	8	15		
DK	10	7	11	13	7	9	11	11	7	13	8	13	10	6	11	6	10	8	15		

Table 35: Q6f. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Up and coming

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL WELL</u>	67	68	67	67	72	69	62	67	71	69	64	68	72	64	70	64
Very well	16	19	15	10	18	29	15	14	15	18	15	14	20	19	18	11
Somewhat well	50	50	52	57	54	40	47	53	56	51	50	54	53	45	52	53
<u>TOTAL NOT WELL</u>	24	20	25	21	28	23	26	25	7	24	22	18	18	20	26	24
Not too well	18	17	18	14	24	15	19	20	7	18	17	15	15	18	18	17
Not at all well	6	3	7	7	4	9	6	5	0	6	5	3	3	2	8	7
<u>DK</u>	10	12	7	12	0	8	13	8	22	6	13	14	10	16	4	12
DK	10	12	7	12	0	8	13	8	22	6	13	14	10	16	4	12

Table 36: Q6g. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Affordable

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL WELL</u>	45	49	51	50	40	45	28	56	55	29	47	35	18	33	38	56	39	49	38	0	44	7
Very well	7	8	14	10	3	7	3	7	15	11	7	5	0	3	4	10	4	8	5	0	5	1
Somewhat well	38	41	37	39	37	38	24	49	40	18	40	30	18	30	34	46	34	41	33	0	39	6
<u>TOTAL NOT WELL</u>	51	49	45	47	56	53	68	35	36	71	50	62	80	65	59	38	56	48	59	100	51	92
Not too well	34	34	30	33	36	39	32	25	22	23	36	27	36	40	39	28	37	32	39	51	31	70
Not at all well	17	14	15	15	20	14	36	11	13	49	14	34	44	25	20	10	19	16	20	49	19	22
<u>DK</u>	4	2	4	3	5	2	4	9	9	0	4	3	3	1	3	6	5	3	3	0	6	1
DK	4	2	4	3	5	2	4	9	9	0	4	3	3	1	3	6	5	3	3	0	6	1
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL WELL</u>	45	63	17	49	27	45	45	53	24	51	28	48	59	35	37	29	52	26	0	45		
Very well	7	14	2	7	2	7	7	14	14	7	8	5	13	3	7	3	8	5	0	7		
Somewhat well	38	49	15	42	25	38	39	38	10	44	20	43	46	32	30	26	44	21	0	38		
<u>TOTAL NOT WELL</u>	51	33	83	47	73	53	51	42	76	47	72	50	38	60	61	58	44	74	0	51		
Not too well	34	26	41	34	38	34	35	40	34	33	35	33	26	37	43	41	32	47	0	34		
Not at all well	17	6	42	13	35	19	16	2	42	14	37	17	12	24	18	17	12	28	0	17		
<u>DK</u>	4	4	0	3	0	2	3	5	0	2	0	2	3	5	2	13	4	0	0	4		
DK	4	4	0	3	0	2	3	5	0	2	0	2	3	5	2	13	4	0	0	4		

Table 36: Q6g. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Affordable

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY										LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13		
<u>TOTAL WELL</u>	45	48	50	49	41	52	47	32	51	46	42	59	41	41	41	47	46	45	20	44		
Very well	7	5	10	7	6	7	8	4	8	6	7	12	0	11	3	8	7	7	0	7		
Somewhat well	38	43	40	41	36	45	39	28	43	39	35	47	41	30	37	39	39	39	20	38		
<u>TOTAL NOT WELL</u>	51	49	49	49	54	45	52	64	43	52	55	33	54	59	54	49	50	51	77	48		
Not too well	34	28	30	29	40	29	29	48	31	32	32	31	41	43	38	37	35	34	48	35		
Not at all well	17	21	19	20	14	15	23	16	12	21	23	1	13	16	17	12	15	17	30	13		
<u>DK</u>	4	3	1	2	5	4	1	4	6	2	4	8	5	0	5	4	4	4	3	8		
DK	4	3	1	2	5	4	1	4	6	2	4	8	5	0	5	4	4	4	3	8		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42			
<u>TOTAL WELL</u>	45	53	42	45	43	47	44	42	51	40	49	48	48	57	44	35	50	33	61			
Very well	7	5	4	10	9	4	9	1	7	9	9	9	6	12	7	3	10	3	4			
Somewhat well	38	48	38	35	35	42	35	41	44	31	40	39	42	45	37	31	39	30	57			
<u>TOTAL NOT WELL</u>	51	43	55	50	56	50	52	53	48	56	48	47	48	39	56	64	47	62	36			
Not too well	34	36	31	35	37	33	35	39	28	37	33	39	32	30	35	39	33	40	25			
Not at all well	17	7	24	15	19	16	17	14	20	18	15	8	16	10	21	26	15	22	11			
<u>DK</u>	4	4	3	5	1	4	4	6	2	4	3	5	3	4	0	1	3	5	4			
DK	4	4	3	5	1	4	4	6	2	4	3	5	3	4	0	1	3	5	4			

Table 36: Q6g. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Affordable

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL WELL</u>	45	40	49	44	38	46	55	38	58	42	51	46	36	49	48	53
Very well	7	5	8	3	3	6	13	2	14	4	10	7	5	6	4	14
Somewhat well	38	35	41	41	34	39	42	36	44	38	41	39	31	43	44	39
<u>TOTAL NOT WELL</u>	51	55	48	48	62	52	42	59	34	55	45	48	61	44	49	45
Not too well	34	38	31	28	51	24	28	43	25	36	31	36	43	31	29	31
Not at all well	17	16	18	20	12	28	14	16	8	19	13	13	18	13	20	14
<u>DK</u>	4	5	3	8	0	2	4	4	8	3	4	6	3	7	4	2
DK	4	5	3	8	0	2	4	4	8	3	4	6	3	7	4	2

Table 37: Q6h. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Great location

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL WELL</u>	88	87	93	90	87	90	85	85	92	81	92	74	89	92	64	92	87	89	90	100	88	100
Very well	43	44	41	43	44	48	37	37	66	51	48	25	55	48	32	43	44	44	63	77	50	22
Somewhat well	45	44	51	47	43	43	48	48	26	29	44	49	33	44	32	49	43	45	27	23	38	78
<u>TOTAL NOT WELL</u>	10	11	4	8	13	8	15	12	5	19	7	26	11	8	36	6	13	10	10	0	12	0
Not too well	6	8	4	6	6	5	7	7	5	13	5	12	6	6	21	2	7	6	6	0	6	0
Not at all well	4	4	0	2	7	3	8	5	0	6	2	14	5	2	15	3	6	4	4	0	7	0
<u>DK</u>	1	1	3	2	0	1	0	2	3	0	1	0	0	0	0	3	0	1	0	0	0	0
DK	1	1	3	2	0	1	0	2	3	0	1	0	0	0	0	3	0	1	0	0	0	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL WELL</u>	88	92	82	90	79	88	90	98	81	90	79	83	89	94	90	91	92	82	0	88		
Very well	43	64	56	43	36	51	41	62	41	52	49	39	38	50	51	43	47	35	0	43		
Somewhat well	45	28	26	47	42	37	49	36	40	39	30	43	51	44	38	48	45	47	0	45		
<u>TOTAL NOT WELL</u>	10	5	18	9	21	12	8	2	19	10	21	16	10	6	6	9	7	18	0	10		
Not too well	6	1	16	4	16	8	5	2	19	5	18	11	5	2	3	4	5	9	0	6		
Not at all well	4	4	2	4	6	4	3	0	0	5	3	5	4	4	3	5	2	9	0	4		
<u>DK</u>	1	4	0	1	0	0	2	0	0	0	0	1	2	0	4	0	1	0	0	1		
DK	1	4	0	1	0	0	2	0	0	0	0	1	2	0	4	0	1	0	0	1		

Table 37: Q6h. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Great location

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL WELL</u>	88	87	92	90	86	90	91	82	91	88	97	73	82	98	90	86	89	88	95	92	
Very well	43	51	43	47	40	52	44	43	41	47	37	32	38	67	32	44	45	43	64	36	
Somewhat well	45	37	48	42	46	38	47	39	50	41	60	40	44	32	58	42	44	45	31	57	
<u>TOTAL NOT WELL</u>	10	10	7	9	13	7	8	16	9	11	3	23	16	2	8	12	10	11	5	0	
Not too well	6	10	5	8	4	6	8	5	3	11	3	5	8	2	4	5	5	6	5	0	
Not at all well	4	0	2	1	8	2	0	11	6	0	0	18	8	0	4	7	5	5	0	0	
<u>DK</u>	1	2	1	2	1	3	1	2	0	1	0	4	2	0	2	2	2	1	0	8	
DK	1	2	1	2	1	3	1	2	0	1	0	4	2	0	2	2	2	1	0	8	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42	
<u>TOTAL WELL</u>	88	91	91	87	83	91	85	88	94	83	87	78	94	92	98	83	90	86	90	
Very well	43	33	42	42	62	38	50	42	36	52	48	31	28	35	64	57	43	40	57	
Somewhat well	45	58	49	44	21	53	35	46	58	32	39	48	66	56	34	26	47	46	33	
<u>TOTAL NOT WELL</u>	10	9	8	10	17	8	13	11	6	13	12	22	6	4	2	17	8	14	10	
Not too well	6	6	4	5	9	5	7	4	6	7	6	2	1	4	2	13	6	7	3	
Not at all well	4	3	3	4	8	3	6	6	0	6	6	20	5	0	0	3	2	6	7	
<u>DK</u>	1	0	1	4	0	0	2	1	0	4	1	0	0	4	0	0	2	1	0	
DK	1	0	1	4	0	0	2	1	0	4	1	0	0	4	0	0	2	1	0	

Table 37: Q6h. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Great location

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL WELL</u>	88	86	91	80	86	91	91	94	92	85	92	93	86	85	86	98
Very well	43	47	42	35	41	62	39	44	50	45	42	46	51	40	40	44
Somewhat well	45	39	49	45	45	29	52	50	43	41	50	47	35	45	46	54
<u>TOTAL NOT WELL</u>	10	12	9	18	14	7	6	6	8	13	6	7	12	12	13	2
Not too well	6	5	6	10	9	6	1	2	8	9	3	4	6	4	9	1
Not at all well	4	6	3	8	5	1	5	4	0	5	4	2	6	7	4	1
<u>DK</u>	1	2	1	1	0	3	3	0	0	1	2	0	1	4	1	0
DK	1	2	1	1	0	3	3	0	0	1	2	0	1	4	1	0

Table 38: Q7. Do you think the rate of growth and development in general in Milpitas is (SPLIT SAMPLE A: too fast, about right, or too slow) (SPLIT SAMPLE B: too slow, about right, or too fast)?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL TOO FAST</u>	41	31	43	36	46	32	67	43	33	79	37	60	100	100	0	0	53	35	55	72	53	59
Much too fast	17	12	15	13	21	10	44	15	8	55	13	37	100	42	0	0	20	16	26	43	21	21
Somewhat too fast	24	19	28	23	25	23	23	28	25	24	24	22	0	58	0	0	33	19	29	28	32	38
<u>TOTAL TOO SLOW</u>	10	13	2	9	11	9	13	8	6	14	9	16	0	0	100	0	9	10	10	0	8	6
Somewhat too slow	7	9	2	6	8	8	7	7	3	11	6	12	0	0	75	0	5	9	6	0	5	2
Much too slow	2	4	1	2	3	1	6	2	3	3	2	4	0	0	25	0	5	1	4	0	3	4
<u>ABOUT RIGHT/DK/NA</u>	49	56	54	55	43	59	20	48	61	7	54	24	0	0	0	100	38	55	36	28	39	36
About right	45	53	49	51	39	56	18	37	58	7	50	21	0	0	0	91	32	51	33	20	33	33
DK/NA	4	3	6	4	5	2	2	12	4	0	4	3	0	0	0	9	5	4	3	8	6	3

	Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT		
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>TOTAL TOO FAST</u>	41	29	55	39	57	55	34	54	28	58	43	33	37	42	46	65	42	33	43	39
Much too fast	17	7	35	14	36	25	13	21	18	24	29	9	15	19	21	40	17	15	21	13
Somewhat too fast	24	22	20	25	21	30	21	33	10	34	13	25	22	23	25	25	25	18	22	26
<u>TOTAL TOO SLOW</u>	10	3	23	9	17	13	8	12	18	11	18	19	7	8	1	2	8	16	7	13
Somewhat too slow	7	1	18	7	10	8	7	9	10	8	7	14	6	6	1	1	6	13	5	9
Much too slow	2	1	5	2	7	5	1	3	8	3	11	5	1	2	0	1	2	2	2	3
<u>ABOUT RIGHT/DK/NA</u>	49	68	22	52	26	33	58	34	54	31	39	48	56	50	53	32	50	51	50	48
About right	45	65	14	48	24	30	53	31	54	29	35	43	53	48	42	27	47	45	46	44
DK/NA	4	3	8	4	3	3	5	3	0	2	4	4	3	2	11	5	3	7	5	4

Table 38: Q7. Do you think the rate of growth and development in general in Milpitas is (SPLIT SAMPLE A: too fast, about right, or too slow) (SPLIT SAMPLE B: too slow, about right, or too fast)?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19	YES/ NT @	HAVE	NO	DADS	MOMS	MEN	WOMEN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
		@ HME	HOME	CHLDN	CHLDN			W/NO CHLDN	W/NO CHLDN												
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>TOTAL TOO FAST</u>	41	39	49	44	36	39	49	31	43	60	49	36	45	31	25	34	37	41	65	17	
Much too fast	17	16	21	18	15	17	20	14	16	30	21	9	18	12	10	12	15	17	26	14	
Somewhat too fast	24	23	28	26	21	23	28	16	27	31	28	27	27	18	15	22	23	24	39	3	
<u>TOTAL TOO SLOW</u>	10	15	8	12	8	14	9	11	5	5	11	15	9	13	6	10	11	10	12	0	
Somewhat too slow	7	10	7	8	7	12	5	9	5	1	10	13	6	9	5	8	8	8	12	0	
Much too slow	2	5	1	3	1	2	4	1	1	4	2	2	3	3	1	2	2	3	0	0	
<u>ABOUT RIGHT/DK/NA</u>	49	46	43	45	56	47	43	58	51	34	40	49	46	57	69	56	52	49	24	83	
About right	45	44	41	43	49	46	40	51	47	32	37	42	41	54	58	50	48	44	21	80	
DK/NA	4	1	3	2	7	1	3	8	4	2	3	7	5	2	10	6	5	4	3	3	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>TOTAL TOO FAST</u>	41	43	48	38	34	46	37	41	51	32	42	49	34	36	42	44	36	46	45		
Much too fast	17	18	19	14	16	19	15	18	20	14	16	20	12	13	15	19	13	22	19		
Somewhat too fast	24	24	29	24	18	27	22	23	32	18	26	29	22	23	27	24	23	25	26		
<u>TOTAL TOO SLOW</u>	10	10	5	9	18	7	12	8	6	15	9	8	6	5	9	23	9	9	19		
Somewhat too slow	7	7	4	7	13	5	9	8	3	12	7	8	4	5	8	15	6	7	13		
Much too slow	2	3	1	2	4	2	3	1	3	3	2	0	1	1	0	8	2	2	6		
<u>ABOUT RIGHT/DK/NA</u>	49	48	47	53	48	47	51	50	43	53	49	43	61	59	49	33	55	45	36		
About right	45	42	43	48	46	42	47	45	40	50	44	35	58	57	45	31	51	40	33		
DK/NA	4	6	4	5	3	5	4	5	3	4	4	9	3	2	4	2	4	5	3		

Table 38: Q7. Do you think the rate of growth and development in general in Milpitas is (SPLIT SAMPLE A: too fast, about right, or too slow) (SPLIT SAMPLE B: too slow, about right, or too fast)?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL TOO FAST</u>	41	36	47	38	34	42	46	52	35	38	45	45	31	42	47	48
Much too fast	17	16	18	14	10	16	23	20	23	13	22	21	12	21	15	23
Somewhat too fast	24	20	28	24	23	26	23	32	12	24	23	24	19	22	32	24
<u>TOTAL TOO SLOW</u>	10	12	7	9	19	7	8	8	0	12	6	4	13	12	12	2
Somewhat too slow	7	10	4	6	15	6	6	7	0	9	5	4	11	10	7	1
Much too slow	2	2	3	4	4	1	2	0	0	3	1	0	2	2	5	1
<u>ABOUT RIGHT/DK/NA</u>	49	52	46	53	47	50	47	41	65	50	48	51	56	46	42	51
About right	45	47	43	47	42	47	43	39	59	45	45	47	51	43	39	47
DK/NA	4	5	3	6	5	3	4	1	6	5	4	3	6	3	3	4

Table 39: Q8. Keeping in mind that this survey is completely confidential, I'd like to know more about your experiences with public safety in Milpitas. Have you personally interacted with a Milpitas police officer for any reason in the last year?

	QA ON CELL PHONE			DATA CLLECTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
TOTAL YES	32	31	29	31	33	29	45	29	30	58	31	36	38	41	30	24	100	0	100	100	100	100
Yes, self	20	19	19	19	21	20	29	13	21	45	19	26	24	26	18	16	63	0	67	93	61	69
Yes, household member	5	7	7	7	4	4	6	8	4	8	6	4	5	9	7	2	17	0	11	0	16	19
Yes, both	7	6	3	5	8	5	9	8	6	5	7	6	9	7	5	7	21	0	23	7	22	12
NO	67	68	70	69	65	70	54	68	70	42	68	62	61	57	70	75	0	100	0	0	0	0
No, neither	67	68	70	69	65	70	54	68	70	42	68	62	61	57	70	75	0	100	0	0	0	0
DK/NA	1	0	1	0	2	0	1	2	0	0	1	1	1	1	0	1	0	0	0	0	0	0
DK/NA	1	0	1	0	2	0	1	2	0	0	1	1	1	1	0	1	0	0	0	0	0	0

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
TOTAL YES	32	30	38	32	36	47	24	48	52	47	49	37	19	32	34	45	29	42	29	34
Yes, self	20	20	22	20	24	28	15	33	30	27	33	23	10	20	24	31	17	29	21	19
Yes, household member	5	4	0	6	1	9	4	6	0	11	3	10	6	2	1	2	6	4	3	8
Yes, both	7	6	16	6	11	10	5	8	22	9	13	5	3	9	9	12	6	9	6	7
NO	67	70	59	68	61	52	76	52	48	52	51	62	80	67	64	55	70	58	70	64
No, neither	67	70	59	68	61	52	76	52	48	52	51	62	80	67	64	55	70	58	70	64
DK/NA	1	0	3	0	3	1	1	0	0	1	0	1	0	2	2	0	1	0	1	2
DK/NA	1	0	3	0	3	1	1	0	0	1	0	1	0	2	2	0	1	0	1	2

Table 39: Q8. Keeping in mind that this survey is completely confidential, I'd like to know more about your experiences with public safety in Milpitas. Have you personally interacted with a Milpitas police officer for any reason in the last year?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>TOTAL YES</u>	32	29	37	33	28	27	38	26	31	44	36	33	36	21	13	26	29	33	27	17	
Yes, self	20	17	23	20	19	21	20	21	18	26	21	24	20	14	10	17	19	20	15	12	
Yes, household member	5	7	5	6	4	4	8	1	8	9	6	5	5	3	2	3	4	6	2	0	
Yes, both	7	5	9	7	5	3	11	4	5	9	9	5	11	4	2	5	6	7	11	5	
<u>NO</u>	67	70	62	66	70	72	61	73	68	55	62	66	63	79	87	74	70	66	73	83	
No, neither	67	70	62	66	70	72	61	73	68	55	62	66	63	79	87	74	70	66	73	83	
<u>DK/NA</u>	1	1	1	1	1	1	1	1	1	1	3	1	1	0	0	0	1	1	0	0	
DK/NA	1	1	1	1	1	1	1	1	1	1	3	1	1	0	0	0	1	1	0	0	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81	
<u>TOTAL YES</u>	32	32	38	26	29	36	27	31	39	25	30	50	29	20	38	35	31	31	40	
Yes, self	20	19	25	16	19	22	17	24	21	18	17	36	14	15	17	25	19	21	23	
Yes, household member	5	10	5	3	4	7	3	4	10	2	5	6	8	4	10	3	7	2	9	
Yes, both	7	3	9	7	6	6	6	3	8	4	9	7	8	1	11	8	5	9	8	
<u>NO</u>	67	68	60	72	70	64	71	68	60	74	68	50	71	79	62	63	69	67	58	
No, neither	67	68	60	72	70	64	71	68	60	74	68	50	71	79	62	63	69	67	58	
<u>DK/NA</u>	1	0	1	2	0	1	1	1	1	1	1	1	0	0	1	2	0	2	1	
DK/NA	1	0	1	2	0	1	1	1	1	1	1	1	0	0	1	2	0	2	1	

Table 39: Q8. Keeping in mind that this survey is completely confidential, I'd like to know more about your experiences with public safety in Milpitas. Have you personally interacted with a Milpitas police officer for any reason in the last year?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL YES</u>	32	28	35	23	40	27	30	32	42	30	33	36	27	29	34	36
Yes, self	20	21	19	13	27	23	19	17	22	21	19	19	24	18	18	20
Yes, household member	5	3	7	7	8	1	4	4	10	6	5	6	2	5	10	4
Yes, both	7	4	9	2	6	3	8	11	10	4	9	11	2	6	6	12
<u>NO</u>	67	71	64	76	59	71	68	68	58	68	67	64	72	71	65	63
No, neither	67	71	64	76	59	71	68	68	58	68	67	64	72	71	65	63
<u>DK/NA</u>	1	1	1	1	0	2	1	0	0	1	1	0	1	1	2	1
DK/NA	1	1	1	1	0	2	1	0	0	1	1	0	1	1	2	1

Table 40: Q9. In general, how satisfied or dissatisfied were you with the professionalism of the Milpitas police officer?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	222	64	42	106	116	119	56	47	55	21	179	42	45	118	21	83	222	0	119	12	184	33
<u>TOTAL SATISFIED</u>	83	84	66	77	89	84	84	81	90	73	85	75	85	83	75	85	83	0	100	0	100	0
Very satisfied	54	55	42	50	57	62	54	32	69	40	56	46	68	56	56	51	54	0	100	0	65	0
Somewhat satisfied	29	29	23	27	32	21	30	49	22	32	29	29	17	27	19	34	29	0	0	0	35	0
<u>TOTAL DISSATISFIED</u>	15	10	34	20	11	14	16	17	5	27	13	24	15	17	9	14	15	0	0	100	0	100
Somewhat dissatisfied	10	3	28	13	6	9	9	11	2	3	10	8	4	9	9	10	10	0	0	0	0	64
Very dissatisfied	5	7	6	7	4	4	7	6	3	25	3	16	12	7	0	4	5	0	0	100	0	36
<u>DK/NA</u>	2	6	0	3	0	3	0	2	5	0	2	1	0	0	16	1	2	0	0	0	0	0
DK/NA	2	6	0	3	0	3	0	2	5	0	2	1	0	0	16	1	2	0	0	0	0	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	222	47	10	175	33	105	103	45	9	81	24	80	34	45	29	33	141	67	102	120		
<u>TOTAL SATISFIED</u>	83	93	57	85	73	82	84	88	83	87	64	81	90	71	90	92	89	72	87	80		
Very satisfied	54	65	34	55	44	58	49	77	52	63	44	51	55	51	57	61	56	51	61	48		
Somewhat satisfied	29	28	23	30	29	23	35	11	30	25	20	30	35	20	33	31	33	21	25	32		
<u>TOTAL DISSATISFIED</u>	15	7	43	13	27	15	16	12	17	12	23	15	7	29	10	8	11	24	13	17		
Somewhat dissatisfied	10	1	8	10	12	6	13	3	8	7	3	12	5	15	5	4	6	17	6	13		
Very dissatisfied	5	6	35	3	16	9	2	9	9	5	19	3	2	15	5	4	5	7	7	4		
<u>DK/NA</u>	2	0	0	2	0	4	0	0	0	1	14	4	3	0	0	0	0	4	0	3		
DK/NA	2	0	0	2	0	4	0	0	0	1	14	4	3	0	0	0	0	4	0	3		

Table 40: Q9. In general, how satisfied or dissatisfied were you with the professionalism of the Milpitas police officer?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	222	54	61	115	87	46	69	38	47	43	32	32	30	19	13	99	158	213	5	4
<u>TOTAL SATISFIED</u>	83	84	85	85	81	84	85	74	85	91	86	86	86	95	48	82	82	84	39	71
Very satisfied	54	56	58	57	53	53	60	46	57	66	62	51	39	81	17	48	52	55	39	33
Somewhat satisfied	29	29	27	28	28	31	25	28	28	26	23	34	48	14	30	34	30	30	0	38
<u>TOTAL DISSATISFIED</u>	15	10	15	13	18	15	11	23	15	8	14	13	4	5	52	14	16	14	61	29
Somewhat dissatisfied	10	6	6	6	14	5	7	23	8	8	1	10	4	0	52	12	9	9	6	29
Very dissatisfied	5	4	9	7	4	11	4	0	7	0	14	2	0	5	0	2	7	4	55	0
<u>DK/NA</u>	2	6	0	3	1	1	4	2	0	1	0	1	9	0	0	3	2	2	0	0
DK/NA	2	6	0	3	1	1	4	2	0	1	0	1	9	0	0	3	2	2	0	0
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	222	47	74	52	37	121	89	48	70	42	47	35	37	31	26	55	106	83	33	
<u>TOTAL SATISFIED</u>	83	59	91	88	90	79	89	76	80	86	92	86	78	78	85	82	77	92	80	
Very satisfied	54	43	58	52	72	52	60	48	53	55	65	66	42	31	53	64	50	56	61	
Somewhat satisfied	29	17	34	36	18	27	28	29	26	31	26	19	35	47	32	18	27	37	19	
<u>TOTAL DISSATISFIED</u>	15	35	8	10	10	18	10	23	16	12	8	14	22	20	15	12	20	7	20	
Somewhat dissatisfied	10	23	4	10	5	11	8	17	7	7	8	3	20	16	13	4	13	5	9	
Very dissatisfied	5	12	5	0	6	7	2	6	9	5	0	11	2	4	2	8	7	2	11	
<u>DK/NA</u>	2	6	1	2	0	3	1	1	4	2	0	0	0	1	0	6	3	1	0	
DK/NA	2	6	1	2	0	3	1	1	4	2	0	0	0	1	0	6	3	1	0	

Table 40: Q9. In general, how satisfied or dissatisfied were you with the professionalism of the Milpitas police officer?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	222	92	121	32	58	28	51	22	20	118	93	43	51	38	63	54
<u>TOTAL SATISFIED</u>	83	81	84	70	79	84	86	88	100	78	90	94	78	84	76	94
Very satisfied	54	50	56	26	52	63	67	54	65	48	63	59	46	57	46	68
Somewhat satisfied	29	31	28	44	27	21	19	34	35	30	26	35	32	27	30	25
<u>TOTAL DISSATISFIED</u>	15	17	14	20	21	13	14	12	0	19	10	6	19	16	20	6
Somewhat dissatisfied	10	12	8	9	21	6	4	8	0	14	4	4	15	9	14	1
Very dissatisfied	5	5	5	11	0	7	10	3	0	5	6	2	4	7	5	5
<u>DK/NA</u>	2	1	2	10	0	3	0	0	0	4	0	0	3	0	4	0
DK/NA	2	1	2	10	0	3	0	0	0	4	0	0	3	0	4	0

Table 41: Q11a. Can you tell me how safe you feel bicycling in Milpitas?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL SAFE</u>	56	65	69	66	45	64	37	51	68	36	60	36	43	51	40	63	46	61	46	66	45	55
Very safe	21	30	24	28	15	26	13	15	33	12	23	11	13	21	14	23	20	22	21	42	19	28
Somewhat safe	35	35	44	39	30	38	23	36	34	23	37	25	30	30	25	40	25	39	24	24	25	27
<u>TOTAL UNSAFE</u>	14	15	10	13	16	12	24	13	9	46	11	31	25	20	21	8	20	11	23	22	22	15
Somewhat unsafe	10	8	8	8	12	8	14	11	6	24	8	19	13	14	15	5	13	8	14	8	14	10
Very unsafe	4	7	2	5	3	3	10	2	3	22	3	12	11	6	6	3	7	3	8	14	8	5
<u>NEITHER/DK/NO OPINION</u>	30	20	21	21	39	24	39	37	23	19	29	33	32	29	39	29	34	28	32	12	33	30
Neither safe nor unsafe	12	9	13	10	15	12	15	12	8	11	13	11	11	13	18	11	12	13	8	5	8	25
DK/No opinion	17	12	8	10	24	13	24	24	16	8	16	23	21	16	21	18	22	15	23	7	25	6

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>TOTAL SAFE</u>	56	69	34	62	27	48	61	59	44	50	42	52	69	54	54	43	59	54	58	54
Very safe	21	41	9	25	5	22	21	32	19	24	15	24	25	22	12	13	21	22	23	19
Somewhat safe	35	28	26	38	23	26	40	28	25	26	27	28	44	32	42	30	37	32	35	34
<u>TOTAL UNSAFE</u>	14	10	36	11	36	20	11	14	28	20	19	17	9	19	9	16	13	14	13	16
Somewhat unsafe	10	6	32	8	22	14	8	11	15	15	10	13	5	13	4	14	9	9	9	11
Very unsafe	4	4	5	2	14	5	4	2	13	4	8	4	4	6	4	2	4	5	4	4
<u>NEITHER/DK/NO OPINION</u>	30	21	29	27	37	32	27	27	28	30	39	31	22	27	38	41	28	32	29	31
Neither safe nor unsafe	12	5	2	12	13	14	12	12	8	14	15	12	10	13	13	15	11	18	12	13
DK/No opinion	17	16	27	15	24	19	16	15	20	17	24	19	12	14	24	25	17	14	17	18

Table 41: Q11a. Can you tell me how safe you feel bicycling in Milpitas?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
<u>TOTAL SAFE</u>	56	60	50	55	59	61	51	54	62	43	70	49	53	60	62	56	59	54	85	80
Very safe	21	27	15	21	21	25	18	22	19	18	32	9	24	20	19	18	22	21	30	22
Somewhat safe	35	34	35	34	37	37	33	32	43	25	38	40	30	40	44	38	38	33	55	58
<u>TOTAL UNSAFE</u>	14	13	13	13	16	15	10	20	14	18	13	16	14	16	9	14	13	15	8	3
Somewhat unsafe	10	9	8	8	12	10	6	14	11	11	9	11	9	16	4	10	10	11	0	3
Very unsafe	4	4	5	4	4	5	4	6	2	7	4	5	5	0	6	4	4	4	8	0
<u>NEITHER/DK/NO OPINION</u>	30	27	38	32	25	24	39	27	24	39	17	34	33	24	28	30	27	31	7	17
Neither safe nor unsafe	12	18	13	16	9	11	20	10	9	13	7	15	18	12	15	15	13	13	5	4
DK/No opinion	17	9	25	16	16	13	19	17	15	26	11	19	15	12	13	15	15	18	3	13
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81	
<u>TOTAL SAFE</u>	56	61	58	61	44	59	55	57	61	55	54	50	60	72	65	47	66	49	33	
Very safe	21	27	22	21	16	24	19	26	21	20	17	28	31	21	15	16	28	14	17	
Somewhat safe	35	34	36	40	28	35	36	32	39	35	36	23	29	51	51	31	39	35	16	
<u>TOTAL UNSAFE</u>	14	14	13	13	21	13	16	18	9	16	15	30	8	11	3	20	13	15	17	
Somewhat unsafe	10	7	8	10	17	8	13	11	5	12	13	19	8	6	1	15	8	12	12	
Very unsafe	4	7	4	3	4	5	3	7	4	5	2	11	0	5	2	6	5	3	5	
<u>NEITHER/DK/NO OPINION</u>	30	25	29	26	35	28	30	24	30	29	31	19	32	17	32	33	21	36	50	
Neither safe nor unsafe	12	10	12	10	16	11	12	9	13	11	13	4	17	9	16	14	10	12	22	
DK/No opinion	17	16	17	16	19	17	17	15	17	17	17	15	15	8	15	19	10	24	27	

Table 41: Q11a. Can you tell me how safe you feel bicycling in Milpitas?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL SAFE</u>	56	56	56	62	49	62	60	56	38	57	55	48	52	62	62	49
Very safe	21	23	19	33	20	18	18	24	9	24	18	18	21	24	24	13
Somewhat safe	35	33	37	29	29	45	42	32	28	33	37	30	31	38	38	36
<u>TOTAL UNSAFE</u>	14	17	12	18	22	14	11	7	5	18	9	6	23	10	14	9
Somewhat unsafe	10	11	9	12	15	11	7	5	5	13	6	5	15	7	12	5
Very unsafe	4	6	3	6	6	3	4	3	0	5	3	2	8	2	2	4
<u>NEITHER/DK/NO OPINION</u>	30	27	33	20	30	24	29	37	58	25	36	45	25	28	25	42
Neither safe nor unsafe	12	10	15	11	16	14	10	13	12	14	11	12	14	6	14	16
DK/No opinion	17	16	18	9	13	10	19	24	45	11	25	33	11	23	10	26

Table 42: Q11b. Can you tell me how safe you feel walking in Milpitas?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL SAFE</u>	78	84	79	82	75	86	57	75	89	45	83	56	73	76	60	84	77	80	83	55	80	66
Very safe	34	40	40	40	27	40	18	29	55	15	37	16	32	33	30	35	37	32	44	38	39	34
Somewhat safe	45	44	39	42	47	46	38	47	34	30	46	40	42	43	29	49	39	48	39	17	41	32
<u>TOTAL UNSAFE</u>	12	11	11	11	14	7	34	8	6	48	8	34	21	14	28	7	15	10	11	33	12	25
Somewhat unsafe	11	10	9	9	12	6	28	8	6	40	7	28	17	11	27	7	12	10	9	19	9	16
Very unsafe	1	1	2	1	2	1	6	0	0	9	1	6	4	3	1	0	4	0	2	14	3	9
<u>NEITHER/DK/NO OPINION</u>	9	5	11	7	12	7	9	17	5	7	9	10	6	10	13	9	8	10	6	12	8	9
Neither safe nor unsafe	7	3	8	5	10	5	7	13	2	6	7	10	4	8	11	7	4	9	4	5	4	6
DK/No opinion	2	2	3	2	2	1	2	4	2	1	2	0	2	2	2	2	4	1	2	7	4	2

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>TOTAL SAFE</u>	78	94	40	86	43	77	81	85	74	78	71	74	83	81	80	74	80	74	81	76
Very safe	34	61	5	39	9	34	33	47	0	39	16	33	30	39	26	39	31	36	34	33
Somewhat safe	45	33	35	47	34	43	48	37	74	39	55	41	53	41	54	35	49	38	46	43
<u>TOTAL UNSAFE</u>	12	3	42	6	40	14	10	10	25	11	24	14	10	11	10	17	9	19	11	13
Somewhat unsafe	11	2	31	6	33	11	9	9	24	8	20	12	10	8	9	16	8	18	10	11
Very unsafe	1	0	11	1	7	3	1	1	1	3	4	2	1	3	1	1	1	2	1	2
<u>NEITHER/DK/NO OPINION</u>	9	3	18	8	17	10	9	6	1	11	6	12	7	9	11	9	11	7	8	11
Neither safe nor unsafe	7	2	15	6	16	8	7	6	0	9	5	9	5	6	9	7	8	5	6	9
DK/No opinion	2	1	2	2	1	2	2	0	1	2	1	2	2	2	1	2	2	2	2	2

Table 42: Q11b. Can you tell me how safe you feel walking in Milpitas?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>TOTAL SAFE</u>	78	72	78	75	84	75	76	80	89	75	86	72	86	81	79	79	80	78	100	87	
Very safe	34	35	34	35	34	36	35	41	26	38	48	21	47	22	32	30	35	32	74	39	
Somewhat safe	45	37	44	40	50	39	41	39	62	38	38	51	40	59	47	49	46	45	26	48	
<u>TOTAL UNSAFE</u>	12	16	12	14	8	12	15	11	6	13	8	12	10	11	11	12	11	13	0	6	
Somewhat unsafe	11	15	9	12	8	12	12	10	6	11	6	10	10	9	11	11	10	11	0	6	
Very unsafe	1	1	3	2	1	0	3	1	0	2	2	1	0	2	0	1	1	2	0	0	
<u>NEITHER/DK/NO OPINION</u>	9	12	10	11	8	13	9	9	5	12	6	16	4	9	11	10	9	10	0	7	
Neither safe nor unsafe	7	11	8	10	5	11	9	7	3	10	6	11	1	7	11	7	7	8	0	7	
DK/No opinion	2	1	1	1	2	2	0	2	3	2	0	5	3	2	0	2	2	2	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>TOTAL SAFE</u>	78	81	77	82	77	78	80	75	82	77	84	83	78	86	73	74	82	78	64		
Very safe	34	36	36	36	28	36	33	42	31	34	32	46	42	28	35	30	40	27	28		
Somewhat safe	45	45	40	46	49	42	47	33	51	44	51	37	36	59	38	44	42	51	36		
<u>TOTAL UNSAFE</u>	12	14	11	8	11	12	9	13	12	11	7	11	11	9	16	12	11	12	18		
Somewhat unsafe	11	12	9	6	11	11	8	13	10	9	6	9	11	8	13	10	9	11	15		
Very unsafe	1	2	1	2	1	1	1	1	2	1	1	2	0	1	3	2	1	2	3		
<u>NEITHER/DK/NO OPINION</u>	9	5	13	10	11	9	10	12	6	12	9	7	11	5	11	14	7	10	18		
Neither safe nor unsafe	7	5	10	7	10	8	8	9	6	9	7	6	7	4	8	12	5	8	18		
DK/No opinion	2	0	3	3	1	2	2	3	0	3	2	1	4	0	3	2	2	2	0		

Table 42: Q11b. Can you tell me how safe you feel walking in Milpitas?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL SAFE</u>	78	76	81	83	73	84	76	84	71	79	77	79	76	77	84	78
Very safe	34	37	31	41	34	28	28	37	44	35	33	40	38	37	31	30
Somewhat safe	45	39	50	42	39	56	48	47	27	45	44	39	38	40	52	48
<u>TOTAL UNSAFE</u>	12	12	12	12	15	8	13	3	17	12	11	9	13	10	10	13
Somewhat unsafe	11	11	10	10	14	8	11	2	17	11	10	8	12	9	9	11
Very unsafe	1	1	2	1	1	0	2	1	0	1	2	1	1	1	1	2
<u>NEITHER/DK/NO OPINION</u>	9	12	7	6	12	8	11	12	12	9	11	12	11	14	6	9
Neither safe nor unsafe	7	9	6	4	9	7	8	11	8	7	9	10	9	9	4	9
DK/No opinion	2	3	1	2	3	1	2	1	4	2	2	2	2	5	2	0

Table 43: Q11c. Can you tell me how safe you feel driving in Milpitas?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL SAFE</u>	79	81	81	81	77	86	58	79	87	50	83	63	59	71	72	88	75	82	82	62	81	53
Very safe	31	34	34	34	28	36	19	29	50	26	33	20	29	29	30	33	30	32	38	42	32	18
Somewhat safe	48	47	46	47	49	50	39	50	37	23	49	42	30	41	42	55	45	49	45	20	48	35
<u>TOTAL UNSAFE</u>	10	11	7	9	11	6	28	7	5	41	7	26	30	16	16	4	10	10	9	30	9	14
Somewhat unsafe	8	9	5	7	8	5	19	6	3	29	5	18	21	12	13	3	5	8	5	5	5	5
Very unsafe	2	2	3	2	3	1	9	1	2	12	1	7	9	4	3	1	5	1	4	25	4	9
<u>NEITHER/DK/NO OPINION</u>	11	8	12	9	12	9	14	14	9	10	11	12	11	13	11	9	15	9	8	8	10	33
Neither safe nor unsafe	9	5	10	7	11	8	14	10	7	10	9	12	10	12	10	7	13	8	6	8	7	33
DK/No opinion	1	2	2	2	1	1	0	4	2	0	2	0	1	1	1	2	3	1	2	0	3	0

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>TOTAL SAFE</u>	79	90	61	84	54	73	82	82	78	75	64	79	82	75	84	78	82	77	80	78
Very safe	31	56	19	35	11	33	31	48	17	38	16	28	26	42	29	34	33	26	31	31
Somewhat safe	48	34	43	49	43	40	51	34	61	38	48	51	56	33	55	44	49	51	49	47
<u>TOTAL UNSAFE</u>	10	4	32	6	31	15	8	10	19	13	22	11	8	11	7	12	8	11	11	9
Somewhat unsafe	8	2	27	5	25	10	7	8	13	10	11	10	6	8	2	11	6	7	9	6
Very unsafe	2	2	5	2	6	5	1	2	6	4	11	1	2	3	5	2	2	4	1	3
<u>NEITHER/DK/NO OPINION</u>	11	7	7	10	15	12	10	8	3	11	14	10	10	14	10	10	10	12	9	12
Neither safe nor unsafe	9	5	7	8	15	10	9	8	3	9	14	9	7	14	10	7	9	11	8	11
DK/No opinion	1	2	0	1	0	2	1	0	0	2	0	1	3	0	0	2	1	1	1	2

Table 43: Q11c. Can you tell me how safe you feel driving in Milpitas?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
<u>TOTAL SAFE</u>	79	77	79	78	83	77	79	77	88	70	86	89	76	90	77	83	82	78	98	92
Very safe	31	37	30	34	29	36	33	30	27	38	39	26	31	33	28	30	31	31	48	31
Somewhat safe	48	39	49	44	54	41	46	47	61	32	47	63	44	56	49	53	50	48	50	61
<u>TOTAL UNSAFE</u>	10	10	11	10	9	10	10	12	6	17	5	3	10	6	8	7	8	11	0	0
Somewhat unsafe	8	9	6	8	7	7	7	11	5	12	4	3	9	6	6	6	6	8	0	0
Very unsafe	2	1	5	3	1	3	3	1	1	4	2	0	1	0	2	1	2	3	0	0
<u>NEITHER/DK/NO OPINION</u>	11	13	10	12	8	13	11	11	6	14	9	8	14	5	15	10	10	11	2	8
Neither safe nor unsafe	9	13	8	11	7	11	11	8	6	11	7	8	10	4	14	9	9	10	2	8
DK/No opinion	1	0	2	1	2	2	0	3	1	2	2	0	4	1	1	1	1	2	0	0

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
<u>TOTAL SAFE</u>	79	72	81	83	80	77	82	72	81	80	84	77	81	84	88	76	81	79	71
Very safe	31	27	34	33	31	31	32	31	30	34	30	26	34	28	42	30	34	29	24
Somewhat safe	48	45	47	50	49	46	49	41	50	46	54	51	48	55	45	47	47	50	46
<u>TOTAL UNSAFE</u>	10	15	11	5	8	13	6	15	11	7	5	12	9	7	7	10	9	11	10
Somewhat unsafe	8	10	9	3	8	9	5	11	8	6	4	10	5	5	7	8	7	8	8
Very unsafe	2	6	2	2	0	4	1	5	3	1	2	2	4	3	0	2	2	3	2
<u>NEITHER/DK/NO OPINION</u>	11	13	8	12	12	10	12	13	8	13	10	11	10	9	6	14	9	10	19
Neither safe nor unsafe	9	11	6	11	11	8	11	8	8	11	10	9	9	8	6	12	7	10	16
DK/No opinion	1	2	2	1	0	2	1	4	0	2	1	1	1	1	0	2	2	0	3

Table 43: Q11c. Can you tell me how safe you feel driving in Milpitas?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL SAFE</u>	79	76	82	79	74	83	78	85	83	78	80	84	76	76	80	84
Very safe	31	33	29	40	23	30	26	41	37	31	31	39	30	35	31	28
Somewhat safe	48	43	53	39	52	52	52	44	46	47	49	45	46	41	49	56
<u>TOTAL UNSAFE</u>	10	11	9	11	12	7	12	5	7	10	9	6	12	10	9	9
Somewhat unsafe	8	9	7	11	10	6	5	4	7	9	5	5	11	5	8	5
Very unsafe	2	3	2	0	2	0	7	1	0	1	4	1	1	5	1	4
<u>NEITHER/DK/NO OPINION</u>	11	13	9	10	13	11	11	10	10	11	10	10	12	14	11	7
Neither safe nor unsafe	9	10	9	8	13	10	9	9	5	10	8	7	10	9	11	7
DK/No opinion	1	3	0	1	0	1	2	1	5	1	2	3	2	4	0	1

Table 44: Q11d. Can you tell me how safe you feel in your neighborhood?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL SAFE</u>	85	88	87	88	82	90	69	84	95	56	88	67	78	81	76	89	82	86	86	73	85	78
Very safe	44	50	51	50	37	49	29	41	66	24	48	26	50	49	41	40	44	44	56	38	47	36
Somewhat safe	41	38	36	37	44	40	40	43	29	32	41	40	28	32	35	49	38	42	30	34	38	43
<u>TOTAL UNSAFE</u>	6	4	5	5	8	4	19	4	0	29	4	19	11	9	11	4	8	5	7	19	7	15
Somewhat unsafe	5	4	4	4	7	3	15	4	0	22	3	16	8	6	11	4	6	5	6	5	5	6
Very unsafe	1	0	1	1	2	1	4	0	0	7	1	4	3	3	0	0	3	0	1	14	2	9
<u>NEITHER/DK/NO OPINION</u>	9	8	8	8	10	7	12	12	5	15	8	14	11	10	13	7	9	9	6	8	8	6
Neither safe nor unsafe	8	7	6	6	9	6	11	9	4	15	6	14	10	9	12	6	6	8	5	8	4	6
DK/No opinion	1	1	1	1	1	1	1	4	0	0	2	0	0	1	1	1	4	0	1	0	4	0

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>TOTAL SAFE</u>	85	95	68	89	64	82	86	90	65	85	71	81	84	89	92	79	86	81	84	85
Very safe	44	67	24	49	20	47	43	64	17	52	30	45	39	52	35	47	41	49	44	44
Somewhat safe	41	28	44	41	44	35	43	26	49	33	41	37	45	36	57	32	45	32	40	42
<u>TOTAL UNSAFE</u>	6	0	25	4	21	10	4	6	27	9	15	8	7	6	1	10	6	7	7	6
Somewhat unsafe	5	0	22	4	15	7	4	5	27	6	11	6	6	4	1	9	5	4	6	5
Very unsafe	1	0	4	0	6	3	0	1	0	2	4	1	1	2	0	1	1	2	1	1
<u>NEITHER/DK/NO OPINION</u>	9	5	7	7	15	8	10	4	7	6	13	11	10	5	6	11	8	12	9	9
Neither safe nor unsafe	8	4	7	6	15	7	8	4	7	5	13	9	8	5	6	10	7	10	8	7
DK/No opinion	1	1	0	1	0	1	2	0	0	1	0	2	2	0	0	1	1	2	1	1

Table 44: Q11d. Can you tell me how safe you feel in your neighborhood?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
<u>TOTAL SAFE</u>	85	83	83	83	89	82	84	92	86	84	85	89	87	86	85	86	86	84	95	96
Very safe	44	44	45	45	46	49	41	49	43	49	57	35	51	41	33	41	45	43	76	44
Somewhat safe	41	38	37	38	43	33	43	43	44	35	28	54	36	45	51	45	41	41	19	52
<u>TOTAL UNSAFE</u>	6	4	7	6	5	5	5	5	6	6	8	5	2	5	3	4	5	7	0	0
Somewhat unsafe	5	4	5	4	5	5	2	5	5	4	7	4	2	4	2	3	4	6	0	0
Very unsafe	1	1	2	2	0	1	2	0	0	2	2	1	0	1	1	1	1	1	0	0
<u>NEITHER/DK/NO OPINION</u>	9	13	10	12	6	12	11	3	8	10	7	6	11	9	12	10	9	9	5	4
Neither safe nor unsafe	8	13	9	11	5	11	11	2	6	9	7	4	8	8	11	8	7	8	5	4
DK/No opinion	1	0	1	1	1	1	0	1	2	2	0	2	3	1	2	2	1	1	0	0

	QE EDUCATION						EDUCATION BY GENDER				Q22 INCOME						CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
<u>TOTAL SAFE</u>	85	87	86	88	82	86	85	88	86	84	87	90	83	91	81	82	88	83	77
Very safe	44	46	51	43	39	49	41	55	43	40	43	61	44	40	46	44	50	38	33
Somewhat safe	41	41	35	45	42	38	44	32	43	44	44	29	38	51	35	38	37	44	45
<u>TOTAL UNSAFE</u>	6	5	6	5	6	6	5	4	7	7	3	7	8	2	5	5	5	7	14
Somewhat unsafe	5	4	6	3	5	5	4	4	6	6	2	6	8	2	2	3	4	5	12
Very unsafe	1	1	0	2	0	1	1	0	1	1	2	1	1	0	3	2	1	1	2
<u>NEITHER/DK/NO OPINION</u>	9	8	8	7	13	8	9	8	8	9	10	3	9	7	13	13	8	11	8
Neither safe nor unsafe	8	8	6	5	11	7	8	6	8	7	8	3	6	6	13	10	6	9	7
DK/No opinion	1	0	2	2	1	1	2	2	0	1	2	0	3	0	0	3	1	1	1

Table 44: Q11d. Can you tell me how safe you feel in your neighborhood?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL SAFE</u>	85	86	85	86	81	91	84	90	74	86	84	84	89	83	85	85
Very safe	44	47	41	52	42	41	38	48	51	45	43	49	51	43	40	42
Somewhat safe	41	39	43	34	39	50	46	42	23	41	41	35	38	39	45	43
<u>TOTAL UNSAFE</u>	6	6	6	8	9	2	6	1	9	6	6	5	5	7	6	4
Somewhat unsafe	5	5	4	7	8	1	4	1	9	6	4	5	4	6	5	3
Very unsafe	1	1	1	1	1	0	2	0	0	1	1	0	0	1	1	2
<u>NEITHER/DK/NO OPINION</u>	9	8	10	6	10	7	10	8	16	8	11	12	7	10	9	11
Neither safe nor unsafe	8	7	9	6	8	7	8	6	13	7	8	9	7	6	8	10
DK/No opinion	1	2	1	0	1	0	2	2	3	1	2	3	0	4	1	1

Table 45: Q11e. Can you tell me how safe you feel in the City park closest to your residence?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL SAFE</u>	82	84	81	83	81	88	61	81	92	55	86	62	73	78	72	87	80	83	84	73	84	67
Very safe	39	47	35	42	35	47	20	31	60	22	43	20	36	38	38	40	44	36	57	49	48	27
Somewhat safe	43	37	46	41	45	41	40	50	32	33	43	42	37	40	34	47	36	47	27	23	36	40
<u>TOTAL UNSAFE</u>	7	4	4	4	10	3	23	3	1	33	4	23	13	9	12	4	7	6	7	14	7	11
Somewhat unsafe	5	1	4	2	8	3	15	3	1	12	4	14	7	6	10	4	5	5	5	0	5	6
Very unsafe	1	3	0	2	1	0	8	0	0	20	0	8	6	3	2	0	2	1	2	14	2	5
<u>NEITHER/DK/NO OPINION</u>	12	12	15	13	10	9	16	16	7	13	11	15	13	13	16	9	13	11	9	13	9	22
Neither safe nor unsafe	9	9	12	11	8	7	14	13	6	13	8	14	12	10	15	7	10	9	7	13	6	22
DK/No opinion	2	3	3	3	2	2	2	3	1	0	2	1	2	3	1	2	3	2	2	0	4	0

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>TOTAL SAFE</u>	82	93	67	87	53	80	83	87	79	83	68	84	83	81	85	72	82	80	82	82
Very safe	39	66	17	43	14	44	36	58	27	47	34	40	31	45	36	42	36	44	41	36
Somewhat safe	43	26	50	44	39	35	47	29	52	36	34	43	52	35	48	29	46	36	41	45
<u>TOTAL UNSAFE</u>	7	1	22	1	32	9	5	6	15	7	16	4	7	6	4	18	7	5	8	6
Somewhat unsafe	5	1	18	1	23	7	4	5	10	6	10	4	3	4	4	18	5	5	6	4
Very unsafe	1	0	4	0	9	2	1	1	6	1	6	0	4	2	0	1	2	0	2	1
<u>NEITHER/DK/NO OPINION</u>	12	6	12	11	15	12	11	7	6	10	16	12	10	13	12	10	11	15	10	13
Neither safe nor unsafe	9	4	12	9	15	9	10	5	3	8	13	10	8	13	7	7	9	12	9	10
DK/No opinion	2	2	0	3	0	3	2	2	3	3	3	2	3	0	5	3	2	3	2	3

Table 45: Q11e. Can you tell me how safe you feel in the City park closest to your residence?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
<u>TOTAL SAFE</u>	82	80	77	79	87	81	77	86	88	77	83	89	88	90	75	84	84	81	97	89
Very safe	39	37	39	38	40	44	33	45	35	46	42	34	43	42	29	36	39	38	56	37
Somewhat safe	43	43	38	41	47	37	44	42	53	31	41	55	45	48	47	48	45	43	41	52
<u>TOTAL UNSAFE</u>	7	8	12	10	2	7	11	3	1	8	6	2	2	3	8	5	5	7	0	0
Somewhat unsafe	5	5	11	8	2	4	10	3	0	8	4	1	2	2	3	4	4	6	0	0
Very unsafe	1	3	1	2	1	3	1	0	1	0	2	1	0	1	5	2	2	2	0	0
<u>NEITHER/DK/NO OPINION</u>	12	12	11	11	11	12	12	11	11	15	11	9	10	7	16	11	11	12	3	11
Neither safe nor unsafe	9	11	8	10	9	9	11	9	8	10	10	9	8	6	14	9	9	9	3	11
DK/No opinion	2	1	3	2	2	3	1	2	3	5	1	0	3	1	3	2	2	2	0	0
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81	
<u>TOTAL SAFE</u>	82	81	85	82	83	83	83	82	84	82	84	84	84	87	79	78	83	81	79	
Very safe	39	34	42	41	38	38	40	44	33	41	38	51	37	30	45	40	42	33	43	
Somewhat safe	43	47	43	42	45	45	43	37	51	40	46	33	47	57	34	37	41	48	36	
<u>TOTAL UNSAFE</u>	7	5	6	4	7	5	5	7	5	5	5	5	1	4	15	7	4	10	9	
Somewhat unsafe	5	1	5	3	6	4	4	4	4	3	4	4	1	2	15	5	2	9	7	
Very unsafe	1	4	0	1	1	2	1	3	1	1	1	1	0	3	0	2	2	1	2	
<u>NEITHER/DK/NO OPINION</u>	12	13	10	14	10	11	12	12	11	13	11	12	15	9	6	15	13	9	12	
Neither safe nor unsafe	9	12	7	11	9	9	10	8	10	11	10	8	13	7	5	12	11	7	11	
DK/No opinion	2	2	3	3	1	3	2	4	1	2	2	3	2	2	0	3	3	2	1	

Table 45: Q11e. Can you tell me how safe you feel in the City park closest to your residence?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL SAFE</u>	82	82	82	85	83	83	80	84	68	84	79	77	83	79	84	78
Very safe	39	43	34	45	38	33	33	46	42	39	38	44	44	40	32	36
Somewhat safe	43	39	47	40	45	50	47	38	25	45	41	33	39	39	52	43
<u>TOTAL UNSAFE</u>	7	6	7	4	6	6	8	4	17	5	9	9	5	6	4	11
Somewhat unsafe	5	4	6	3	3	5	7	4	17	4	8	9	3	5	4	10
Very unsafe	1	2	1	1	3	1	2	0	0	2	1	0	3	1	1	1
<u>NEITHER/DK/NO OPINION</u>	12	13	11	11	11	11	12	12	16	11	12	13	12	15	11	11
Neither safe nor unsafe	9	10	9	11	11	9	9	9	4	10	8	7	11	9	11	8
DK/No opinion	2	3	1	0	0	2	3	3	11	1	4	6	1	6	0	3

Table 46: Q11f. Can you tell me how safe you feel shopping in Milpitas?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL SAFE</u>	77	85	87	86	67	85	58	70	86	56	82	53	68	70	60	86	77	77	79	88	77	81
Very safe	32	41	38	40	24	38	16	27	54	17	36	12	25	26	31	37	36	30	40	28	33	52
Somewhat safe	45	44	49	46	44	47	42	43	32	40	46	41	43	44	29	49	41	47	39	60	44	29
<u>TOTAL UNSAFE</u>	11	9	3	7	15	8	27	8	7	39	7	31	16	14	27	6	12	10	12	0	12	6
Somewhat unsafe	8	3	3	3	13	6	18	7	4	19	6	22	11	11	14	5	8	8	9	0	9	6
Very unsafe	3	6	0	4	2	1	9	1	2	20	1	9	5	3	13	0	4	2	4	0	3	0
<u>NEITHER/DK/NO OPINION</u>	12	6	9	7	17	8	15	22	7	5	11	16	16	16	14	9	11	12	9	12	11	13
Neither safe nor unsafe	10	4	6	5	16	7	13	16	7	3	10	13	15	14	12	7	8	11	8	5	7	10
DK/No opinion	2	2	3	2	2	0	2	6	1	2	2	3	1	2	2	2	3	1	0	7	3	3

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>TOTAL SAFE</u>	77	87	60	83	48	71	81	82	56	72	67	73	81	77	76	80	78	78	77	76
Very safe	32	58	16	36	12	28	35	37	11	30	19	30	29	38	30	31	31	35	31	33
Somewhat safe	45	29	45	47	36	43	46	46	45	42	48	42	51	39	46	49	47	43	46	44
<u>TOTAL UNSAFE</u>	11	5	20	7	33	14	9	8	32	12	20	14	8	11	8	13	10	12	11	11
Somewhat unsafe	8	4	9	6	22	8	7	7	15	9	7	11	3	10	8	12	8	8	9	8
Very unsafe	3	1	11	1	11	5	2	1	17	3	13	4	5	1	0	1	2	4	2	3
<u>NEITHER/DK/NO OPINION</u>	12	8	20	10	19	15	11	10	12	16	13	13	12	12	16	7	12	10	12	12
Neither safe nor unsafe	10	7	9	9	16	14	9	10	7	14	11	11	10	10	13	6	11	8	10	10
DK/No opinion	2	1	11	1	3	2	2	0	5	2	2	2	2	2	2	1	1	2	2	2

Table 46: Q11f. Can you tell me how safe you feel shopping in Milpitas?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
<u>TOTAL SAFE</u>	77	67	79	73	84	72	74	88	82	76	84	75	78	78	75	77	79	76	87	92
Very safe	32	30	32	31	34	35	28	39	28	34	34	21	28	34	30	29	32	32	18	43
Somewhat safe	45	37	47	41	50	37	46	49	54	41	51	54	50	45	45	49	47	44	70	48
<u>TOTAL UNSAFE</u>	11	14	11	13	8	12	12	8	8	13	5	11	14	6	12	10	9	12	8	0
Somewhat unsafe	8	7	9	8	7	7	9	8	7	11	3	10	11	4	8	8	7	9	0	0
Very unsafe	3	7	2	5	0	5	3	0	0	2	3	2	3	2	4	3	3	3	8	0
<u>NEITHER/DK/NO OPINION</u>	12	19	10	15	9	16	14	4	11	11	10	13	8	16	13	12	12	13	5	8
Neither safe nor unsafe	10	19	9	14	6	14	14	2	8	10	10	9	5	15	13	11	10	11	5	8
DK/No opinion	2	0	1	1	3	1	0	2	2	2	1	4	3	1	0	2	2	2	0	0

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
<u>TOTAL SAFE</u>	77	85	79	75	69	81	73	86	78	72	75	84	82	85	72	69	86	68	65
Very safe	32	38	34	33	24	36	29	46	26	27	31	39	36	30	44	26	40	24	22
Somewhat safe	45	46	44	43	46	45	44	39	52	44	44	45	45	55	28	43	46	44	43
<u>TOTAL UNSAFE</u>	11	10	8	9	16	9	12	9	10	13	11	8	9	7	11	13	7	15	15
Somewhat unsafe	8	6	7	8	13	6	10	6	7	9	10	8	9	4	7	8	3	13	13
Very unsafe	3	5	1	2	3	3	2	3	3	3	1	1	0	3	4	4	4	2	1
<u>NEITHER/DK/NO OPINION</u>	12	5	13	15	15	10	15	5	12	16	14	8	9	8	17	18	7	16	20
Neither safe nor unsafe	10	4	12	12	14	8	13	3	12	14	12	5	5	8	17	16	5	15	19
DK/No opinion	2	1	2	3	1	1	2	2	0	2	2	3	4	1	0	2	2	1	2

Table 46: Q11f. Can you tell me how safe you feel shopping in Milpitas?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL SAFE</u>	77	78	77	83	71	74	75	84	85	76	79	84	80	76	74	81
Very safe	32	36	28	35	33	27	25	46	32	32	31	40	37	34	27	29
Somewhat safe	45	42	49	48	38	47	50	38	53	44	47	44	42	42	47	53
<u>TOTAL UNSAFE</u>	11	11	11	11	13	11	10	4	10	12	9	7	12	9	12	8
Somewhat unsafe	8	8	9	8	6	9	10	4	10	8	8	7	7	8	9	8
Very unsafe	3	3	2	3	7	2	1	0	0	4	0	0	5	1	3	0
<u>NEITHER/DK/NO OPINION</u>	12	11	12	6	16	15	15	12	4	12	12	9	9	15	14	10
Neither safe nor unsafe	10	9	11	5	12	14	12	11	3	10	10	8	8	11	13	10
DK/No opinion	2	2	1	0	4	1	2	1	1	2	2	1	1	4	2	0

Table 47: Q12. Please tell me how satisfied you are with the overall quality of City services.

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL SATISFIED</u>	80	87	89	88	72	90	55	74	95	44	86	50	66	76	72	85	79	81	81	43	81	68
Very satisfied	23	31	26	29	16	30	10	13	52	7	26	9	10	16	7	31	21	24	25	22	24	9
Somewhat satisfied	57	56	63	59	56	60	45	60	43	37	61	41	56	60	66	54	58	57	56	21	57	59
<u>TOTAL DISSATISFIED</u>	13	9	7	8	18	5	39	14	0	55	7	42	28	18	23	7	15	12	12	42	13	27
Somewhat dissatisfied	10	7	3	5	14	4	28	10	0	32	6	29	20	13	14	5	10	9	9	14	10	14
Very dissatisfied	4	2	4	3	5	1	11	5	0	23	2	13	8	5	9	2	4	3	3	28	3	13
<u>DK/NA</u>	7	4	4	4	10	5	6	12	5	1	6	8	6	6	5	8	6	7	7	15	6	5
DK/NA	7	4	4	4	10	5	6	12	5	1	6	8	6	6	5	8	6	7	7	15	6	5
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>TOTAL SATISFIED</u>	80	100	0	100	0	75	83	85	36	83	47	81	84	79	75	74	82	79	79	81		
Very satisfied	23	100	0	28	0	21	25	32	1	26	2	18	27	28	20	19	24	22	22	23		
Somewhat satisfied	57	0	0	72	0	55	58	53	35	58	44	63	57	51	54	55	58	57	57	57		
<u>TOTAL DISSATISFIED</u>	13	0	100	0	100	19	10	10	45	13	42	8	11	18	17	18	13	12	15	12		
Somewhat dissatisfied	10	0	0	0	72	14	7	8	16	10	25	8	9	11	12	11	9	10	12	7		
Very dissatisfied	4	0	100	0	28	6	3	2	29	2	17	1	2	7	5	7	3	2	3	5		
<u>DK/NA</u>	7	0	0	0	0	5	7	4	19	4	11	11	5	3	8	8	5	9	6	8		
DK/NA	7	0	0	0	0	5	7	4	19	4	11	11	5	3	8	8	5	9	6	8		

Table 47: Q12. Please tell me how satisfied you are with the overall quality of City services.

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
<u>TOTAL SATISFIED</u>	80	80	78	79	83	82	78	81	87	78	79	79	92	83	86	84	82	79	100	93
Very satisfied	23	25	26	25	22	26	24	23	19	29	24	13	32	27	21	23	22	22	34	35
Somewhat satisfied	57	56	52	54	62	55	53	58	68	49	55	66	60	55	65	61	60	57	66	58
<u>TOTAL DISSATISFIED</u>	13	13	16	15	9	14	14	12	6	13	19	10	2	14	10	9	12	14	0	0
Somewhat dissatisfied	10	11	9	10	7	10	11	9	5	11	14	9	2	7	10	7	8	10	0	0
Very dissatisfied	4	2	7	4	2	4	3	3	0	2	4	1	0	7	0	2	3	4	0	0
<u>DK/NA</u>	7	7	6	6	7	4	8	7	7	10	2	11	6	4	4	7	6	7	0	7
DK/NA	7	7	6	6	7	4	8	7	7	10	2	11	6	4	4	7	6	7	0	7
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81	
<u>TOTAL SATISFIED</u>	80	84	81	85	73	82	80	83	83	79	83	86	87	86	79	75	88	72	73	
Very satisfied	23	24	27	25	15	26	21	27	23	21	22	31	29	25	21	17	29	18	11	
Somewhat satisfied	57	60	55	60	58	57	59	55	60	58	61	54	58	62	58	58	59	54	62	
<u>TOTAL DISSATISFIED</u>	13	14	10	9	19	12	13	14	10	14	11	12	8	10	6	18	8	18	19	
Somewhat dissatisfied	10	8	8	7	15	8	10	9	8	11	10	6	7	6	6	13	5	14	14	
Very dissatisfied	4	6	2	2	4	4	3	5	2	4	1	6	2	4	0	4	3	4	5	
<u>DK/NA</u>	7	2	9	5	9	6	7	3	8	7	6	2	5	4	15	7	4	10	8	
DK/NA	7	2	9	5	9	6	7	3	8	7	6	2	5	4	15	7	4	10	8	

Table 47: Q12. Please tell me how satisfied you are with the overall quality of City services.

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL SATISFIED</u>	80	81	80	81	80	83	76	82	85	81	79	83	80	81	83	77
Very satisfied	23	24	21	26	17	27	20	23	33	23	23	27	23	25	23	21
Somewhat satisfied	57	57	59	55	63	56	56	59	52	58	56	56	57	56	61	56
<u>TOTAL DISSATISFIED</u>	13	14	11	11	13	10	20	10	6	12	15	8	13	16	9	14
Somewhat dissatisfied	10	10	9	9	9	9	13	10	5	9	11	8	10	10	8	11
Very dissatisfied	4	4	2	2	5	1	7	0	1	3	4	0	3	6	1	3
<u>DK/NA</u>	7	5	8	8	7	8	5	7	10	8	6	8	7	3	8	9
DK/NA	7	5	8	8	7	8	5	7	10	8	6	8	7	3	8	9

Table 48: Q13a. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing recreation opportunities and programs at City parks and recreation centers

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	67	58	78	66	68	70	67	58	71	58	68	62	72	71	44	67	73	64	75	38	76	53
Extremely important	30	18	34	25	35	35	18	26	39	14	31	23	30	27	25	33	30	30	29	17	31	20
Very important	37	39	44	41	33	36	49	32	32	44	37	39	42	44	19	34	44	35	47	20	45	34
<u>SMWT/NOT TOO IMPORTANT</u>	31	37	22	31	30	27	30	39	26	34	30	35	26	27	56	31	24	34	25	51	21	40
Somewhat important	27	31	19	26	27	24	27	34	23	25	26	30	19	24	51	26	21	30	23	51	18	40
Not too important	4	6	3	4	3	3	3	5	3	9	3	6	6	3	5	4	3	4	2	0	4	0
<u>NO OPINION/DK/NA</u>	2	5	0	3	2	2	3	2	3	7	2	3	2	3	0	2	3	2	0	11	3	6
No opinion/DK/NA	2	5	0	3	2	2	3	2	3	7	2	3	2	3	0	2	3	2	0	11	3	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>EXT/VERY IMPORTANT</u>	67	73	54	68	66	70	67	67	76	72	63	66	66	62	73	74	72	58	67	0		
Extremely important	30	42	27	29	27	32	29	28	15	35	18	30	22	35	25	41	30	27	30	0		
Very important	37	30	26	39	39	39	37	39	62	38	44	36	44	27	48	33	42	31	37	0		
<u>SMWT/NOT TOO IMPORTANT</u>	31	26	46	30	32	28	31	31	21	27	36	31	30	38	24	26	26	40	31	0		
Somewhat important	27	21	36	27	28	23	28	27	21	23	26	25	27	34	22	24	23	34	27	0		
Not too important	4	5	10	3	4	5	3	4	0	4	10	6	3	4	2	2	3	6	4	0		
<u>NO OPINION/DK/NA</u>	2	1	0	2	2	1	3	2	3	1	1	4	3	0	3	0	3	2	2	0		
No opinion/DK/NA	2	1	0	2	2	1	3	2	3	1	1	4	3	0	3	0	3	2	2	0		

Table 48: Q13a. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing recreation opportunities and programs at City parks and recreation centers

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8
<u>EXT/VERY IMPORTANT</u>	67	74	71	72	60	69	76	52	65	55	73	60	86	62	65	68	69	68	52	54
Extremely important	30	31	37	34	25	34	34	31	17	18	20	26	49	44	24	37	33	31	18	0
Very important	37	43	34	39	35	35	42	22	48	37	54	34	37	18	41	31	37	37	34	54
<u>SMWT/NOT TOO IMPORTANT</u>	31	24	28	26	37	29	22	42	34	44	27	34	12	38	28	29	28	30	48	30
Somewhat important	27	21	23	22	34	25	20	37	33	41	24	30	12	33	27	26	25	26	48	30
Not too important	4	3	6	4	3	4	3	6	1	3	2	4	0	5	2	3	3	4	0	0
<u>NO OPINION/DK/NA</u>	2	3	1	2	3	2	2	5	1	1	0	6	3	0	6	4	3	2	0	16
No opinion/DK/NA	2	3	1	2	3	2	2	5	1	1	0	6	3	0	6	4	3	2	0	16
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39	
<u>EXT/VERY IMPORTANT</u>	67	78	71	56	66	74	60	70	77	58	62	70	61	69	73	61	66	69	66	
Extremely important	30	26	33	28	31	30	29	34	25	33	26	26	27	25	33	32	25	37	26	
Very important	37	52	38	28	35	44	31	36	52	25	37	44	34	44	40	29	41	31	40	
<u>SMWT/NOT TOO IMPORTANT</u>	31	22	25	43	31	24	38	28	21	39	37	27	36	31	24	35	31	31	29	
Somewhat important	27	22	22	37	26	22	33	26	19	31	34	27	32	28	23	29	26	27	28	
Not too important	4	0	3	6	5	1	6	2	1	8	3	0	4	3	1	6	4	4	1	
<u>NO OPINION/DK/NA</u>	2	0	4	1	3	2	2	3	2	3	0	3	3	0	3	3	3	1	4	
No opinion/DK/NA	2	0	4	1	3	2	2	3	2	3	0	3	3	0	3	3	3	1	4	

Table 48: Q13a. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing recreation opportunities and programs at City parks and recreation centers

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	67	63	70	58	75	70	62	76	73	68	68	75	64	62	70	73
Extremely important	30	33	27	35	25	26	23	46	50	29	33	48	34	32	22	34
Very important	37	30	44	23	50	44	40	30	23	39	35	27	29	30	48	39
<u>SMWT/NOT TOO IMPORTANT</u>	31	34	28	38	25	27	36	21	27	30	31	23	34	35	28	27
Somewhat important	27	29	26	34	21	26	31	19	27	27	28	22	28	31	27	25
Not too important	4	5	2	4	4	1	5	2	0	3	3	1	5	4	1	3
<u>NO OPINION/DK/NA</u>	2	4	1	5	0	3	1	3	0	2	1	2	3	3	2	0
No opinion/DK/NA	2	4	1	5	0	3	1	3	0	2	1	2	3	3	2	0

Table 49: Q13b. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Maintaining public parks in good physical condition

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	83	78	86	81	84	86	78	77	85	78	83	79	83	82	71	84	84	82	88	89	84	86
Extremely important	37	22	44	31	44	39	34	36	43	54	36	41	46	39	38	36	36	38	36	66	33	58
Very important	45	56	41	50	40	47	45	42	42	24	47	38	37	44	33	48	48	44	52	22	50	28
<u>SMWT/NOT TOO IMPORTANT</u>	16	20	14	18	15	13	19	22	14	16	16	19	15	15	29	15	14	17	12	0	15	8
Somewhat important	15	18	12	16	15	13	19	19	13	11	15	16	14	14	29	15	11	17	12	0	12	8
Not too important	1	2	2	2	0	1	1	2	0	5	1	2	1	2	0	0	3	0	0	0	3	0
<u>NO OPINION/DK/NA</u>	1	2	0	1	1	1	2	1	1	6	1	2	2	2	0	0	2	1	0	11	2	6
No opinion/DK/NA	1	2	0	1	1	1	2	1	1	6	1	2	2	2	0	0	2	1	0	11	2	6

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0
<u>EXT/VERY IMPORTANT</u>	83	91	64	84	78	86	82	91	97	86	85	78	85	87	82	82	85	78	83	0
Extremely important	37	43	44	35	47	46	32	45	56	47	43	38	21	43	51	47	41	25	37	0
Very important	45	48	20	49	31	40	49	45	41	40	43	40	64	44	30	35	44	54	45	0
<u>SMWT/NOT TOO IMPORTANT</u>	16	8	36	15	22	14	17	9	3	14	15	18	15	12	18	18	14	21	16	0
Somewhat important	15	8	36	14	22	12	17	9	3	11	15	16	14	12	17	18	13	21	15	0
Not too important	1	0	0	1	0	2	0	0	0	3	0	2	1	0	1	0	1	0	1	0
<u>NO OPINION/DK/NA</u>	1	0	0	1	0	0	1	0	0	0	0	3	0	0	0	0	1	1	1	0
No opinion/DK/NA	1	0	0	1	0	0	1	0	0	0	0	3	0	0	0	0	1	1	1	0

Table 49: Q13b. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Maintaining public parks in good physical condition

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8		
<u>EXT/VERY IMPORTANT</u>	83	87	85	86	79	84	89	71	86	84	81	72	86	98	84	85	83	83	100	69		
Extremely important	37	45	39	42	28	35	49	31	23	36	34	26	36	49	38	38	36	37	86	18		
Very important	45	42	46	44	51	49	39	40	63	48	47	46	49	49	46	48	47	46	14	52		
<u>SMWT/NOT TOO IMPORTANT</u>	16	12	15	14	19	16	11	25	13	15	19	22	14	2	16	13	16	17	0	14		
Somewhat important	15	11	14	12	18	16	9	24	12	15	19	22	14	2	16	13	15	16	0	14		
Not too important	1	2	0	1	1	0	2	1	1	0	0	0	0	0	0	0	1	1	0	0		
<u>NO OPINION/DK/NA</u>	1	0	0	0	2	0	0	4	1	1	0	6	0	0	0	1	1	1	0	16		
No opinion/DK/NA	1	0	0	0	2	0	0	4	1	1	0	6	0	0	0	1	1	1	0	16		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39			
<u>EXT/VERY IMPORTANT</u>	83	90	78	81	88	83	83	76	88	81	86	86	75	77	82	91	81	85	81			
Extremely important	37	53	34	26	37	42	30	41	42	29	30	23	25	33	44	39	31	44	43			
Very important	45	36	44	55	51	41	53	36	46	52	56	63	50	44	38	52	50	41	38			
<u>SMWT/NOT TOO IMPORTANT</u>	16	10	21	19	10	17	15	24	11	17	14	14	24	23	17	7	18	15	15			
Somewhat important	15	10	20	17	10	16	14	24	9	16	12	14	22	23	12	7	16	15	15			
Not too important	1	0	2	2	0	1	1	0	2	1	1	0	2	0	5	0	2	0	0			
<u>NO OPINION/DK/NA</u>	1	0	1	0	3	0	1	0	1	2	0	0	1	0	1	2	1	0	4			
No opinion/DK/NA	1	0	1	0	3	0	1	0	1	2	0	0	1	0	1	2	1	0	4			

Table 49: Q13b. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Maintaining public parks in good physical condition

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	83	78	86	79	87	82	84	78	84	83	83	81	79	80	86	86
Extremely important	37	34	37	31	46	29	37	43	41	36	39	42	36	31	32	46
Very important	45	44	49	47	41	53	47	35	43	47	43	38	42	48	54	39
<u>SMWT/NOT TOO IMPORTANT</u>	16	20	13	18	13	18	16	21	16	16	17	19	20	20	13	14
Somewhat important	15	19	12	18	9	18	15	21	16	15	17	19	20	19	10	14
Not too important	1	0	2	0	4	0	1	0	0	1	0	0	0	1	3	0
<u>NO OPINION/DK/NA</u>	1	2	0	3	0	0	0	1	0	1	0	0	2	0	1	0
No opinion/DK/NA	1	2	0	3	0	0	0	1	0	1	0	0	2	0	1	0

Table 50: Q13c. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing police services

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	80	70	85	76	84	78	94	74	77	95	78	89	90	85	80	76	86	78	94	75	89	64
Extremely important	48	34	45	38	58	47	67	38	53	65	46	62	59	57	58	40	48	48	54	66	47	51
Very important	32	36	41	38	26	31	27	36	24	31	33	27	31	28	23	36	38	29	40	9	42	13
<u>SMWT/NOT TOO IMPORTANT</u>	16	29	15	23	9	20	5	15	22	5	18	9	6	10	20	21	13	18	6	13	11	30
Somewhat important	15	27	14	22	8	19	3	14	21	5	17	7	5	9	14	21	11	17	5	13	10	18
Not too important	1	2	1	2	1	0	2	2	1	0	1	2	1	1	6	1	2	1	1	0	1	12
<u>NO OPINION/DK/NA</u>	4	1	0	0	7	2	1	10	1	0	4	2	4	6	0	3	1	5	0	11	0	6
No opinion/DK/NA	4	1	0	0	7	2	1	10	1	0	4	2	4	6	0	3	1	5	0	11	0	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>EXT/VERY IMPORTANT</u>	80	92	55	80	80	90	75	94	100	90	90	80	71	80	93	89	85	68	80	0		
Extremely important	48	62	42	46	60	52	46	57	39	55	41	41	41	50	56	75	54	36	48	0		
Very important	32	30	13	35	20	38	29	37	61	35	50	40	30	30	38	15	31	31	32	0		
<u>SMWT/NOT TOO IMPORTANT</u>	16	8	12	17	14	9	20	6	0	8	10	18	28	13	4	3	13	26	16	0		
Somewhat important	15	8	12	17	10	7	20	5	0	6	10	14	28	13	4	3	12	24	15	0		
Not too important	1	0	0	1	4	2	1	1	0	2	0	4	0	0	0	0	0	2	1	0		
<u>NO OPINION/DK/NA</u>	4	0	33	2	6	1	5	0	0	1	0	2	2	7	3	7	2	6	4	0		
No opinion/DK/NA	4	0	33	2	6	1	5	0	0	1	0	2	2	7	3	7	2	6	4	0		

Table 50: Q13c. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing police services

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>EXT/VERY IMPORTANT</u>	80	89	91	90	69	84	95	67	68	87	78	78	75	76	78	77	78	79	100	91	
Extremely important	48	53	60	56	37	50	62	31	41	61	46	38	43	55	49	47	46	48	86	27	
Very important	32	36	31	33	31	34	33	36	27	26	32	40	33	21	29	31	32	31	14	64	
<u>SMWT/NOT TOO IMPORTANT</u>	16	11	4	8	26	11	5	30	23	11	14	19	18	19	20	19	18	17	0	9	
Somewhat important	15	11	4	8	23	11	5	24	23	10	14	18	18	19	20	18	17	16	0	9	
Not too important	1	0	0	0	3	0	0	6	0	1	0	1	0	0	0	1	1	1	0	0	
<u>NO OPINION/DK/NA</u>	4	0	5	2	6	5	0	3	9	2	8	3	7	5	2	4	4	4	0	0	
No opinion/DK/NA	4	0	5	2	6	5	0	3	9	2	8	3	7	5	2	4	4	4	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>EXT/VERY IMPORTANT</u>	80	83	79	74	84	80	78	75	83	77	79	90	79	72	83	79	76	87	75		
Extremely important	48	50	55	34	55	53	42	43	59	44	40	49	36	52	48	54	38	62	45		
Very important	32	33	24	40	28	28	36	33	24	33	39	41	43	20	35	25	38	24	30		
<u>SMWT/NOT TOO IMPORTANT</u>	16	13	18	20	14	16	18	19	14	21	15	10	19	24	17	16	23	6	20		
Somewhat important	15	13	18	18	12	16	16	19	14	16	15	10	18	23	14	14	22	6	17		
Not too important	1	0	0	3	2	0	2	0	0	4	0	0	1	1	3	2	2	0	3		
<u>NO OPINION/DK/NA</u>	4	4	3	5	2	4	4	6	2	2	7	0	3	4	0	5	0	8	5		
No opinion/DK/NA	4	4	3	5	2	4	4	6	2	2	7	0	3	4	0	5	0	8	5		

Table 50: Q13c. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing police services

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	80	77	82	58	83	87	83	83	98	75	86	89	75	78	73	92
Extremely important	48	43	53	26	46	49	60	58	68	40	61	62	35	55	44	66
Very important	32	33	30	32	37	37	23	26	30	35	25	27	40	23	29	27
<u>SMWT/NOT TOO IMPORTANT</u>	16	20	14	29	17	13	13	14	2	20	11	9	23	15	20	8
Somewhat important	15	17	14	28	15	13	11	14	2	19	10	9	21	13	20	8
Not too important	1	2	0	1	2	0	2	0	0	1	1	0	2	2	0	0
<u>NO OPINION/DK/NA</u>	4	4	4	13	0	0	4	3	0	5	3	2	2	6	7	0
No opinion/DK/NA	4	4	4	13	0	0	4	3	0	5	3	2	2	6	7	0

Table 51: Q13d. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Preparing for emergencies and natural disasters

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	80	71	84	76	84	81	81	76	83	73	80	80	92	83	65	80	79	80	86	51	81	67
Extremely important	40	41	44	42	38	41	42	38	47	52	40	40	54	47	18	38	39	41	45	12	43	10
Very important	40	29	40	34	46	40	39	39	36	21	40	39	38	36	47	42	40	39	41	39	38	57
<u>SMWT/NOT TOO IMPORTANT</u>	17	25	16	21	13	17	19	16	15	27	16	20	8	13	27	19	20	16	14	37	19	27
Somewhat important	16	23	16	20	11	17	14	15	15	26	15	17	7	13	26	17	20	14	14	37	19	27
Not too important	1	2	0	1	2	0	5	1	0	1	1	2	2	1	1	2	0	2	0	0	0	0
<u>NO OPINION/DK/NA</u>	3	4	0	3	3	2	0	8	2	0	3	1	0	4	8	2	1	4	0	11	0	6
No opinion/DK/NA	3	4	0	3	3	2	0	8	2	0	3	1	0	4	8	2	1	4	0	11	0	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>EXT/VERY IMPORTANT</u>	80	82	53	80	76	86	77	84	97	85	86	80	73	83	87	84	80	78	80	0		
Extremely important	40	61	26	41	43	43	40	42	38	45	34	31	55	42	33	36	38	44	40	0		
Very important	40	21	26	39	33	43	37	41	59	41	52	49	18	41	54	48	42	34	40	0		
<u>SMWT/NOT TOO IMPORTANT</u>	17	17	14	18	17	14	19	16	3	14	12	16	25	16	13	9	18	17	17	0		
Somewhat important	16	17	0	17	12	13	17	16	0	14	11	15	21	16	13	9	17	14	16	0		
Not too important	1	0	14	1	5	0	1	0	3	0	1	1	3	0	0	0	1	4	1	0		
<u>NO OPINION/DK/NA</u>	3	1	33	2	6	1	4	0	0	1	2	4	2	1	0	7	3	5	3	0		
No opinion/DK/NA	3	1	33	2	6	1	4	0	0	1	2	4	2	1	0	7	3	5	3	0		

Table 51: Q13d. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Preparing for emergencies and natural disasters

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8
<u>EXT/VERY IMPORTANT</u>	80	78	84	81	77	78	83	76	76	86	78	73	89	88	64	78	78	80	66	88
Extremely important	40	39	33	36	43	38	34	41	42	49	40	16	59	52	37	39	39	41	32	34
Very important	40	38	51	44	33	40	49	35	34	37	38	57	30	36	28	40	40	39	34	54
<u>SMWT/NOT TOO IMPORTANT</u>	17	19	11	15	21	15	16	22	22	12	15	25	11	12	28	19	18	17	34	12
Somewhat important	16	16	11	14	20	13	14	22	20	12	15	25	11	10	22	17	17	15	34	12
Not too important	1	3	0	2	1	2	2	0	2	0	0	0	0	3	6	2	1	1	0	0
<u>NO OPINION/DK/NA</u>	3	3	6	4	2	7	2	2	2	1	7	3	0	0	8	3	4	3	0	0
No opinion/DK/NA	3	3	6	4	2	7	2	2	2	1	7	3	0	0	8	3	4	3	0	0
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39	
<u>EXT/VERY IMPORTANT</u>	80	82	82	75	79	82	76	84	79	73	80	90	78	69	78	80	76	86	77	
Extremely important	40	47	51	36	30	49	34	57	41	29	39	47	47	37	18	43	42	42	27	
Very important	40	35	30	39	48	32	43	28	38	44	41	43	31	32	60	37	34	44	50	
<u>SMWT/NOT TOO IMPORTANT</u>	17	14	14	25	18	14	22	8	19	25	18	10	17	27	18	17	21	11	19	
Somewhat important	16	11	14	22	18	13	20	8	17	24	16	10	12	26	18	16	20	10	17	
Not too important	1	2	0	2	0	1	2	0	2	1	2	0	5	0	0	1	1	1	3	
<u>NO OPINION/DK/NA</u>	3	4	5	1	3	5	2	8	2	2	1	0	5	5	4	3	3	3	4	
No opinion/DK/NA	3	4	5	1	3	5	2	8	2	2	1	0	5	5	4	3	3	3	4	

Table 51: Q13d. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Preparing for emergencies and natural disasters

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	80	78	81	82	75	71	83	83	96	77	85	88	75	82	76	88
Extremely important	40	41	38	48	43	31	37	48	33	41	39	42	41	42	41	37
Very important	40	37	42	34	33	40	45	35	62	35	46	46	35	40	35	51
<u>SMWT/NOT TOO IMPORTANT</u>	17	17	18	15	22	23	14	16	4	20	13	11	20	13	21	12
Somewhat important	16	16	16	13	20	23	14	16	4	18	13	11	19	13	19	12
Not too important	1	1	2	2	2	0	0	0	0	1	0	0	1	0	1	0
<u>NO OPINION/DK/NA</u>	3	5	2	3	3	6	4	1	0	4	2	0	4	5	3	0
No opinion/DK/NA	3	5	2	3	3	6	4	1	0	4	2	0	4	5	3	0

Table 52: Q13e. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing programs to help seniors

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	73	60	84	69	76	74	70	72	77	72	72	77	78	76	51	73	81	69	83	75	83	69
Extremely important	37	27	37	31	43	40	28	35	42	33	38	30	37	38	28	37	41	35	41	37	42	31
Very important	36	33	47	39	33	34	42	36	35	39	34	47	42	38	24	36	40	34	42	38	40	39
<u>SMWT/NOT TOO IMPORTANT</u>	23	32	16	26	20	24	23	20	21	8	25	13	15	15	48	26	16	26	17	13	15	24
Somewhat important	21	30	15	24	18	22	20	20	18	6	23	11	14	14	48	24	15	24	17	13	15	20
Not too important	2	2	1	2	2	2	3	0	2	2	2	3	2	1	0	3	1	2	0	0	0	5
<u>NO OPINION/DK/NA</u>	4	8	1	5	3	1	8	9	2	20	3	9	6	9	1	1	3	5	0	11	3	6
No opinion/DK/NA	4	8	1	5	3	1	8	9	2	20	3	9	6	9	1	1	3	5	0	11	3	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>EXT/VERY IMPORTANT</u>	73	86	67	76	59	82	68	84	79	86	67	65	62	84	86	87	73	70	73	0		
Extremely important	37	48	26	38	29	46	33	39	50	50	29	33	24	44	51	49	36	41	37	0		
Very important	36	37	41	38	30	37	35	44	28	36	39	32	38	40	35	38	38	29	36	0		
<u>SMWT/NOT TOO IMPORTANT</u>	23	14	0	22	27	17	26	16	18	14	30	32	30	16	14	5	22	25	23	0		
Somewhat important	21	14	0	21	24	16	24	14	10	13	27	29	29	15	11	4	21	24	21	0		
Not too important	2	0	0	2	3	1	2	1	8	1	3	3	2	1	3	1	2	2	2	0		
<u>NO OPINION/DK/NA</u>	4	1	33	2	14	1	6	0	3	0	3	3	8	0	0	8	4	5	4	0		
No opinion/DK/NA	4	1	33	2	14	1	6	0	3	0	3	3	8	0	0	8	4	5	4	0		

Table 52: Q13e. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing programs to help seniors

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8
<u>EXT/VERY IMPORTANT</u>	73	67	77	72	72	67	78	76	68	75	78	69	82	76	51	70	72	73	100	54
Extremely important	37	26	44	34	36	27	42	31	38	36	34	29	53	36	23	37	37	37	66	7
Very important	36	41	34	38	36	39	36	45	30	39	43	40	29	40	28	34	36	36	34	47
<u>SMWT/NOT TOO IMPORTANT</u>	23	28	18	23	25	24	21	21	30	22	15	28	13	24	40	26	23	23	0	46
Somewhat important	21	26	17	22	23	23	19	15	30	20	14	28	13	24	32	24	21	21	0	41
Not too important	2	1	1	1	3	1	2	6	0	2	2	0	0	0	8	2	2	2	0	5
<u>NO OPINION/DK/NA</u>	4	5	5	5	2	9	1	3	2	3	7	3	5	0	8	4	5	4	0	0
No opinion/DK/NA	4	5	5	5	2	9	1	3	2	3	7	3	5	0	8	4	5	4	0	0
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39	
<u>EXT/VERY IMPORTANT</u>	73	70	75	76	64	73	71	70	74	71	72	90	72	60	81	62	69	80	65	
Extremely important	37	34	37	40	28	36	35	30	39	31	41	43	33	27	37	23	31	47	30	
Very important	36	35	38	36	36	37	36	40	36	40	31	47	38	33	44	39	39	33	35	
<u>SMWT/NOT TOO IMPORTANT</u>	23	20	21	23	31	21	26	17	25	26	26	9	27	30	18	33	26	17	31	
Somewhat important	21	17	20	22	29	19	25	12	25	25	24	6	27	30	10	31	24	15	29	
Not too important	2	3	1	2	2	2	2	5	0	2	2	3	0	0	8	2	2	2	2	
<u>NO OPINION/DK/NA</u>	4	10	3	1	4	6	2	14	1	3	2	2	1	11	1	5	5	3	4	
No opinion/DK/NA	4	10	3	1	4	6	2	14	1	3	2	2	1	11	1	5	5	3	4	

Table 52: Q13e. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing programs to help seniors

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	73	71	74	68	69	61	82	79	88	67	83	83	65	78	65	87
Extremely important	37	30	41	42	35	20	40	46	47	33	42	46	23	41	40	44
Very important	36	41	33	26	34	41	43	33	42	33	40	37	42	37	25	43
<u>SMWT/NOT TOO IMPORTANT</u>	23	22	25	28	26	35	11	19	12	29	13	16	28	14	33	13
Somewhat important	21	19	24	24	25	34	10	19	12	27	13	16	23	13	33	13
Not too important	2	3	1	5	1	1	1	0	0	2	1	0	4	1	1	0
<u>NO OPINION/DK/NA</u>	4	8	1	3	6	3	6	2	0	4	4	1	7	9	2	1
No opinion/DK/NA	4	8	1	3	6	3	6	2	0	4	4	1	7	9	2	1

Table 53: Q13f. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing bicycle lanes and paths

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	60	61	77	67	53	65	51	53	69	75	60	60	66	65	49	57	65	58	59	75	63	75
Extremely important	24	21	31	25	22	28	16	20	28	32	25	19	30	30	26	18	28	22	26	55	25	44
Very important	36	40	46	42	30	37	36	34	41	43	35	41	37	34	23	40	37	36	33	20	38	31
<u>SMWT/NOT TOO IMPORTANT</u>	34	34	23	29	39	32	42	35	29	22	34	37	30	31	39	37	32	36	38	13	34	19
Somewhat important	28	30	22	27	29	29	27	26	27	10	30	21	19	24	33	32	28	29	32	13	29	19
Not too important	6	3	1	2	10	3	15	8	2	13	4	16	12	7	6	5	4	7	6	0	5	0
<u>NO OPINION/DK/NA</u>	6	6	0	3	8	3	7	12	1	3	6	3	4	5	12	6	3	7	3	11	2	6
No opinion/DK/NA	6	6	0	3	8	3	7	12	1	3	6	3	4	5	12	6	3	7	3	11	2	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>EXT/VERY IMPORTANT</u>	60	75	50	62	53	65	59	66	43	70	42	59	52	70	60	60	62	53	60	0		
Extremely important	24	27	23	22	27	27	22	33	3	30	14	20	16	28	24	41	24	21	24	0		
Very important	36	48	26	40	26	38	36	34	40	40	28	39	37	42	35	19	39	31	36	0		
<u>SMWT/NOT TOO IMPORTANT</u>	34	23	50	33	42	31	35	32	57	27	49	34	43	27	28	35	33	40	34	0		
Somewhat important	28	22	36	29	26	26	30	29	36	24	33	28	36	24	16	30	26	32	28	0		
Not too important	6	2	14	4	16	5	5	3	21	3	16	6	7	3	12	6	6	8	6	0		
<u>NO OPINION/DK/NA</u>	6	2	0	5	5	4	6	1	0	3	10	6	5	4	12	4	5	8	6	0		
No opinion/DK/NA	6	2	0	5	5	4	6	1	0	3	10	6	5	4	12	4	5	8	6	0		

Table 53: Q13f. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing bicycle lanes and paths

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>EXT/VERY IMPORTANT</u>	60	62	55	59	61	54	63	63	57	59	61	55	80	58	46	60	62	60	82	38	
Extremely important	24	23	24	23	21	16	30	15	23	22	28	17	32	35	12	24	25	23	68	7	
Very important	36	39	31	35	40	38	33	48	34	38	33	37	48	23	33	35	37	37	14	31	
<u>SMWT/NOT TOO IMPORTANT</u>	34	34	38	36	32	43	28	33	33	32	39	40	20	42	35	34	33	34	18	62	
Somewhat important	28	24	30	27	29	32	21	26	33	22	33	30	16	36	29	28	27	28	18	38	
Not too important	6	10	8	9	3	11	8	8	0	10	6	10	4	5	6	6	6	6	0	25	
<u>NO OPINION/DK/NA</u>	6	4	7	5	7	3	8	4	10	8	0	6	0	0	20	6	5	6	0	0	
No opinion/DK/NA	6	4	7	5	7	3	8	4	10	8	0	6	0	0	20	6	5	6	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>EXT/VERY IMPORTANT</u>	60	60	65	59	55	63	58	65	59	55	61	64	63	53	74	57	67	53	50		
Extremely important	24	31	25	19	19	27	19	20	31	17	21	33	16	12	38	26	25	24	17		
Very important	36	29	40	40	36	36	39	46	28	38	40	31	47	41	36	31	42	29	34		
<u>SMWT/NOT TOO IMPORTANT</u>	34	29	29	38	39	29	38	31	29	42	33	35	25	46	23	38	29	39	42		
Somewhat important	28	27	22	29	31	24	30	26	24	31	29	30	20	41	18	26	27	28	33		
Not too important	6	2	7	9	8	5	8	5	4	12	4	5	6	5	5	12	2	11	9		
<u>NO OPINION/DK/NA</u>	6	10	6	3	6	8	4	3	12	3	6	1	12	1	3	5	3	8	8		
No opinion/DK/NA	6	10	6	3	6	8	4	3	12	3	6	1	12	1	3	5	3	8	8		

Table 53: Q13f. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing bicycle lanes and paths

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	60	59	61	67	61	57	62	53	61	62	59	56	62	56	61	62
Extremely important	24	18	28	29	17	23	24	33	26	23	26	30	18	19	25	33
Very important	36	41	33	38	44	34	38	20	35	39	33	26	44	37	36	29
<u>SMWT/NOT TOO IMPORTANT</u>	34	38	30	30	32	39	29	45	39	33	35	42	33	43	33	28
Somewhat important	28	29	26	27	25	30	24	33	37	27	29	34	25	33	28	24
Not too important	6	9	4	3	8	8	5	12	2	6	6	8	8	10	5	3
<u>NO OPINION/DK/NA</u>	6	3	9	3	7	4	9	3	0	5	6	2	5	0	6	11
No opinion/DK/NA	6	3	9	3	7	4	9	3	0	5	6	2	5	0	6	11

Table 54: Q13g. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Paving and repairing streets and roads

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	85	78	85	81	89	81	87	93	82	75	85	84	88	89	74	83	87	84	90	51	92	57
Extremely important	43	38	38	38	47	42	46	41	42	54	42	45	51	46	43	40	47	41	47	29	49	35
Very important	42	40	47	42	42	39	42	52	40	22	43	39	36	43	31	44	40	43	43	22	43	22
<u>SMWT/NOT TOO IMPORTANT</u>	14	21	15	19	10	18	13	6	17	25	14	16	12	10	26	16	12	15	10	37	8	36
Somewhat important	12	20	6	14	10	15	12	6	11	25	11	16	9	9	26	13	10	13	7	37	7	36
Not too important	2	2	9	4	0	3	1	0	7	0	3	0	3	1	0	3	1	3	2	0	2	0
<u>NO OPINION/DK/NA</u>	1	1	0	0	1	1	0	1	1	0	1	0	0	1	0	0	1	1	0	11	0	6
No opinion/DK/NA	1	1	0	0	1	1	0	1	1	0	1	0	0	1	0	0	1	1	0	11	0	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>EXT/VERY IMPORTANT</u>	85	84	100	83	91	86	85	85	100	85	91	77	83	89	88	99	86	79	85	0		
Extremely important	43	45	64	38	61	44	42	42	63	44	42	36	35	50	48	56	45	37	43	0		
Very important	42	39	36	45	30	43	43	43	37	41	49	41	47	39	40	43	41	42	42	0		
<u>SMWT/NOT TOO IMPORTANT</u>	14	16	0	16	9	14	14	15	0	15	9	21	17	10	12	1	13	20	14	0		
Somewhat important	12	8	0	13	9	10	13	13	0	10	9	15	16	10	12	1	11	19	12	0		
Not too important	2	7	0	3	0	4	1	2	0	5	0	6	2	0	0	0	3	1	2	0		
<u>NO OPINION/DK/NA</u>	1	0	0	1	0	0	1	0	0	0	0	2	0	0	0	0	1	1	1	0		
No opinion/DK/NA	1	0	0	1	0	0	1	0	0	0	0	2	0	0	0	0	1	1	1	0		

Table 54: Q13g. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Paving and repairing streets and roads

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8
<u>EXT/VERY IMPORTANT</u>	85	91	88	89	79	89	89	78	83	81	78	84	94	87	86	88	85	86	66	71
Extremely important	43	57	44	51	32	49	53	40	27	39	42	31	34	47	54	43	43	43	66	11
Very important	42	34	44	38	47	41	36	39	55	42	36	53	60	40	32	45	43	43	0	61
<u>SMWT/NOT TOO IMPORTANT</u>	14	9	12	11	20	10	11	19	16	19	22	13	6	13	14	11	14	13	34	29
Somewhat important	12	8	9	8	17	8	9	19	16	11	22	13	6	13	14	11	13	11	34	29
Not too important	2	2	3	2	3	2	2	1	0	8	0	0	0	0	0	0	1	2	0	0
<u>NO OPINION/DK/NA</u>	1	0	0	0	1	0	0	2	1	1	0	3	0	0	0	1	1	1	0	0
No opinion/DK/NA	1	0	0	0	1	0	0	2	1	1	0	3	0	0	0	1	1	1	0	0
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39	
<u>EXT/VERY IMPORTANT</u>	85	78	87	90	81	83	86	89	81	81	92	80	92	76	90	84	81	91	82	
Extremely important	43	36	50	41	37	44	39	48	44	43	35	32	38	41	52	46	38	51	32	
Very important	42	42	36	48	44	38	47	41	37	38	58	48	54	35	38	38	42	40	50	
<u>SMWT/NOT TOO IMPORTANT</u>	14	22	13	10	17	17	13	11	18	17	8	20	7	24	10	14	19	9	14	
Somewhat important	12	13	12	10	17	12	12	9	16	16	8	15	6	21	10	14	14	9	14	
Not too important	2	9	1	0	0	4	0	2	2	1	0	5	1	2	0	0	4	0	0	
<u>NO OPINION/DK/NA</u>	1	0	1	0	3	0	1	0	1	2	0	0	1	0	0	2	0	0	4	
No opinion/DK/NA	1	0	1	0	3	0	1	0	1	2	0	0	1	0	0	2	0	0	4	

Table 54: Q13g. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Paving and repairing streets and roads

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	85	85	86	79	88	81	86	82	98	83	87	88	84	86	85	87
Extremely important	43	45	41	29	47	50	41	53	37	42	44	47	49	40	37	47
Very important	42	40	45	50	41	31	45	29	60	42	43	42	34	46	48	41
<u>SMWT/NOT TOO IMPORTANT</u>	14	14	13	17	12	19	14	17	2	16	13	11	15	13	14	13
Somewhat important	12	13	12	13	12	19	9	17	2	14	10	11	15	10	14	10
Not too important	2	1	1	5	0	0	5	0	0	2	3	0	0	3	0	3
<u>NO OPINION/DK/NA</u>	1	1	0	3	0	0	0	1	0	1	0	0	2	0	1	0
No opinion/DK/NA	1	1	0	3	0	0	0	1	0	1	0	0	2	0	1	0

Table 55: Q13h. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Maintaining public facilities and infrastructure

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	83	75	87	80	87	85	79	83	82	80	83	83	87	85	86	82	85	83	90	80	85	81
Extremely important	43	38	38	38	48	45	51	32	52	59	41	51	54	50	60	35	46	42	47	66	45	53
Very important	40	37	49	42	39	40	27	51	30	21	42	32	34	35	25	47	39	41	43	13	40	28
<u>SMWT/NOT TOO IMPORTANT</u>	14	24	8	18	10	13	21	11	14	20	13	17	13	10	14	17	11	15	5	9	11	13
Somewhat important	14	23	8	17	10	13	20	11	14	20	13	16	11	9	14	17	10	15	5	0	11	8
Not too important	0	1	0	1	0	0	1	0	0	0	0	1	2	1	0	0	1	0	0	9	0	5
<u>NO OPINION/DK/NA</u>	3	1	5	2	3	2	0	6	4	0	3	0	0	5	0	1	4	2	5	11	4	6
No opinion/DK/NA	3	1	5	2	3	2	0	6	4	0	3	0	0	5	0	1	4	2	5	11	4	6

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0
<u>EXT/VERY IMPORTANT</u>	83	88	64	85	75	87	81	81	87	87	87	84	77	91	85	80	84	82	83	0
Extremely important	43	57	62	41	56	53	38	53	39	53	49	41	41	50	39	42	45	40	43	0
Very important	40	32	3	43	19	35	43	28	48	34	38	43	36	41	46	38	39	43	40	0
<u>SMWT/NOT TOO IMPORTANT</u>	14	12	2	13	19	9	17	14	13	8	13	14	22	9	15	5	13	17	14	0
Somewhat important	14	12	2	13	19	9	16	14	3	8	9	13	22	9	15	5	12	17	14	0
Not too important	0	0	0	0	0	1	0	0	10	0	4	1	1	0	0	0	1	0	0	0
<u>NO OPINION/DK/NA</u>	3	0	33	2	6	3	2	6	0	4	0	2	1	0	0	15	3	1	3	0
No opinion/DK/NA	3	0	33	2	6	3	2	6	0	4	0	2	1	0	0	15	3	1	3	0

Table 55: Q13h. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Maintaining public facilities and infrastructure

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>EXT/VERY IMPORTANT</u>	83	89	80	85	81	84	85	85	77	86	79	77	83	90	82	83	83	84	86	45	
Extremely important	43	49	35	43	42	45	40	40	42	51	51	40	25	56	36	37	42	44	52	7	
Very important	40	40	44	42	39	40	45	45	35	35	28	37	58	34	47	46	42	41	34	38	
<u>SMWT/NOT TOO IMPORTANT</u>	14	11	12	12	17	12	11	13	21	14	14	13	17	10	16	14	14	13	14	55	
Somewhat important	14	10	12	11	17	11	10	13	21	14	14	11	17	10	16	13	13	13	14	44	
Not too important	0	1	1	1	0	1	1	0	0	0	0	2	0	0	0	0	1	0	0	11	
<u>NO OPINION/DK/NA</u>	3	0	8	4	2	4	4	2	2	0	7	10	0	0	1	3	3	3	0	0	
No opinion/DK/NA	3	0	8	4	2	4	4	2	2	0	7	10	0	0	1	3	3	3	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>EXT/VERY IMPORTANT</u>	83	81	88	79	88	85	83	87	83	86	79	85	83	66	91	90	80	87	88		
Extremely important	43	43	50	35	49	47	40	45	47	41	39	48	44	35	28	52	38	46	56		
Very important	40	38	38	44	39	38	42	41	36	45	40	37	39	31	63	38	42	41	32		
<u>SMWT/NOT TOO IMPORTANT</u>	14	10	11	20	10	11	16	9	12	13	20	5	15	30	9	8	18	11	9		
Somewhat important	14	10	11	19	10	10	15	8	12	13	19	5	15	30	7	6	17	10	9		
Not too important	0	0	1	1	0	0	1	1	0	0	1	0	0	0	2	1	1	0	0		
<u>NO OPINION/DK/NA</u>	3	9	1	1	2	4	1	4	5	2	1	11	2	4	0	2	2	3	4		
No opinion/DK/NA	3	9	1	1	2	4	1	4	5	2	1	11	2	4	0	2	2	3	4		

Table 55: Q13h. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Maintaining public facilities and infrastructure

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	83	86	80	87	80	82	85	93	69	83	84	83	90	81	75	86
Extremely important	43	43	42	46	55	27	42	46	28	44	41	38	47	38	41	43
Very important	40	43	38	41	24	54	43	47	41	39	44	45	43	43	33	44
<u>SMWT/NOT TOO IMPORTANT</u>	14	12	17	10	20	17	11	7	18	16	11	11	9	14	24	9
Somewhat important	14	11	16	10	19	16	11	7	18	15	11	11	8	14	23	9
Not too important	0	0	1	0	1	1	0	0	0	1	0	0	1	0	1	0
<u>NO OPINION/DK/NA</u>	3	3	3	3	0	1	4	0	14	2	5	6	2	5	2	4
No opinion/DK/NA	3	3	3	3	0	1	4	0	14	2	5	6	2	5	2	4

Table 56: Q13i. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing opportunities to be involved in City government

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	55	51	53	52	58	58	57	45	59	59	55	57	53	54	38	58	55	54	55	51	56	50
Extremely important	16	14	17	15	18	17	14	17	21	24	17	14	19	19	14	14	19	15	15	29	18	26
Very important	39	38	36	37	40	42	43	28	38	34	38	43	34	35	24	44	36	40	40	22	38	23
<u>SMWT/NOT TOO IMPORTANT</u>	37	41	42	41	33	34	39	43	35	41	36	41	41	37	52	35	39	37	40	37	38	44
Somewhat important	31	31	39	34	28	31	27	35	32	18	31	28	30	28	49	31	34	30	36	37	34	32
Not too important	6	9	3	7	6	4	12	8	3	23	5	13	12	10	3	4	5	7	5	0	4	12
<u>NO OPINION/DK/NA</u>	8	8	5	7	9	7	3	13	5	0	9	2	6	8	10	7	6	9	5	11	6	6
No opinion/DK/NA	8	8	5	7	9	7	3	13	5	0	9	2	6	8	10	7	6	9	5	11	6	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>EXT/VERY IMPORTANT</u>	55	70	45	58	46	61	52	55	82	60	64	53	51	56	69	52	56	53	55	0		
Extremely important	16	24	25	16	18	21	14	18	12	21	21	16	19	16	11	17	15	15	16	0		
Very important	39	46	20	42	28	40	38	37	70	39	43	38	33	41	58	35	41	38	39	0		
<u>SMWT/NOT TOO IMPORTANT</u>	37	28	22	35	43	34	39	41	18	37	25	41	39	34	28	37	37	36	37	0		
Somewhat important	31	25	0	32	28	28	33	37	8	33	10	32	33	28	26	33	31	28	31	0		
Not too important	6	3	22	4	15	6	6	5	10	4	14	9	6	5	3	4	6	7	6	0		
<u>NO OPINION/DK/NA</u>	8	2	33	7	11	5	9	4	0	3	12	6	10	10	3	11	7	12	8	0		
No opinion/DK/NA	8	2	33	7	11	5	9	4	0	3	12	6	10	10	3	11	7	12	8	0		

Table 56: Q13i. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing opportunities to be involved in City government

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>EXT/VERY IMPORTANT</u>	55	58	53	56	51	57	55	51	50	50	49	44	64	52	47	51	54	54	66	70	
Extremely important	16	24	14	19	10	20	18	11	6	15	9	9	22	17	7	14	16	17	0	0	
Very important	39	34	39	37	41	37	37	40	44	35	40	35	42	35	40	37	38	37	66	70	
<u>SMWT/NOT TOO IMPORTANT</u>	37	37	39	38	40	34	41	41	41	42	42	49	24	45	42	41	38	37	34	30	
Somewhat important	31	26	33	29	37	25	34	37	38	34	42	38	24	40	31	34	33	31	34	14	
Not too important	6	11	6	9	3	9	7	3	3	8	0	11	0	5	11	7	6	6	0	16	
<u>NO OPINION/DK/NA</u>	8	5	8	6	9	9	4	9	9	8	9	7	12	3	11	8	8	8	0	0	
No opinion/DK/NA	8	5	8	6	9	9	4	9	9	8	9	7	12	3	11	8	8	8	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>EXT/VERY IMPORTANT</u>	55	44	62	58	51	54	56	48	57	58	53	48	59	45	56	52	52	56	66		
Extremely important	16	22	16	17	11	19	15	20	15	14	15	17	16	11	13	16	15	20	10		
Very important	39	22	45	42	39	35	41	29	42	43	38	31	43	34	43	36	37	36	56		
<u>SMWT/NOT TOO IMPORTANT</u>	37	48	25	37	42	35	39	35	36	38	41	46	30	50	34	40	41	34	30		
Somewhat important	31	42	20	28	39	30	32	27	33	31	34	41	26	40	30	31	34	28	26		
Not too important	6	6	5	9	4	5	7	8	3	7	7	5	4	10	4	9	7	6	4		
<u>NO OPINION/DK/NA</u>	8	9	13	4	7	11	5	16	7	5	6	6	11	5	10	8	7	10	4		
No opinion/DK/NA	8	9	13	4	7	11	5	16	7	5	6	6	11	5	10	8	7	10	4		

Table 56: Q13i. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing opportunities to be involved in City government

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	55	54	54	52	52	61	52	61	51	54	54	57	50	58	55	51
Extremely important	16	17	14	13	20	13	17	22	12	15	17	18	12	22	15	13
Very important	39	37	40	39	33	48	35	39	39	39	36	39	38	35	40	37
<u>SMWT/NOT TOO IMPORTANT</u>	37	36	40	40	41	32	36	31	49	38	37	38	42	29	38	44
Somewhat important	31	29	35	38	27	26	32	27	46	31	33	35	32	25	32	41
Not too important	6	7	5	2	14	6	4	4	3	8	4	3	10	4	6	4
<u>NO OPINION/DK/NA</u>	8	10	6	8	7	7	12	8	0	7	9	5	8	13	7	5
No opinion/DK/NA	8	10	6	8	7	7	12	8	0	7	9	5	8	13	7	5

Table 57: Q13j. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Recruiting new businesses and companies to the city

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	60	50	70	58	63	63	58	56	70	71	60	60	61	59	47	63	60	61	62	68	60	57
Extremely important	28	22	31	26	30	28	26	27	33	48	27	32	32	24	38	29	25	29	30	37	26	20
Very important	33	28	39	32	33	35	31	29	38	23	34	27	29	34	9	35	35	32	32	31	34	37
<u>SMWT/NOT TOO IMPORTANT</u>	37	48	30	41	34	36	39	39	27	28	37	39	36	39	53	34	37	37	38	20	38	36
Somewhat important	30	43	25	36	25	31	30	29	25	17	31	27	18	29	52	29	32	30	33	9	33	22
Not too important	7	5	5	5	9	5	9	10	2	11	6	12	18	10	1	5	6	7	5	12	4	15
<u>NO OPINION/DK/NA</u>	2	2	0	1	3	1	3	6	3	1	2	2	3	3	0	2	3	2	0	11	3	6
No opinion/DK/NA	2	2	0	1	3	1	3	6	3	1	2	2	3	3	0	2	3	2	0	11	3	6

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0
<u>EXT/VERY IMPORTANT</u>	60	75	43	61	58	66	59	62	75	66	67	59	57	60	67	64	66	48	60	0
Extremely important	28	30	13	25	41	31	27	27	14	34	23	29	29	24	24	31	29	23	28	0
Very important	33	46	30	36	18	35	32	35	60	33	44	31	28	36	43	33	37	25	33	0
<u>SMWT/NOT TOO IMPORTANT</u>	37	25	57	37	42	33	38	38	22	34	29	38	41	40	29	32	32	48	37	0
Somewhat important	30	20	48	30	32	23	33	28	13	25	18	32	34	27	25	30	27	37	30	0
Not too important	7	5	9	7	9	9	6	9	10	9	11	7	6	13	3	2	4	12	7	0
<u>NO OPINION/DK/NA</u>	2	0	0	2	0	1	3	0	3	0	4	2	2	0	4	5	2	4	2	0
No opinion/DK/NA	2	0	0	2	0	1	3	0	3	0	4	2	2	0	4	5	2	4	2	0

Table 57: Q13j. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Recruiting new businesses and companies to the city

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8		
<u>EXT/VERY IMPORTANT</u>	60	72	62	67	53	69	66	55	49	65	51	54	63	76	53	61	60	60	82	61		
Extremely important	28	31	36	33	22	37	30	25	15	23	18	22	29	35	29	30	29	28	34	7		
Very important	33	41	26	34	31	32	36	30	34	42	33	32	34	41	23	31	31	32	48	53		
<u>SMWT/NOT TOO IMPORTANT</u>	37	28	34	31	44	30	31	43	48	33	49	43	32	24	42	36	38	38	18	39		
Somewhat important	30	19	29	24	37	25	22	33	43	30	38	36	28	18	30	28	30	31	18	35		
Not too important	7	9	5	7	7	5	9	10	5	3	11	7	4	5	12	7	7	7	0	5		
<u>NO OPINION/DK/NA</u>	2	0	4	2	3	1	3	2	3	2	0	3	5	0	5	3	2	2	0	0		
No opinion/DK/NA	2	0	4	2	3	1	3	2	3	2	0	3	5	0	5	3	2	2	0	0		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39			
<u>EXT/VERY IMPORTANT</u>	60	66	59	56	60	62	58	62	60	62	53	65	56	49	64	60	58	65	55			
Extremely important	28	39	25	18	34	30	24	35	24	31	17	38	17	21	31	28	26	30	29			
Very important	33	27	35	38	26	31	33	27	36	31	36	27	39	28	33	32	32	35	25			
<u>SMWT/NOT TOO IMPORTANT</u>	37	32	37	43	36	35	41	36	35	37	46	35	38	48	35	38	41	32	41			
Somewhat important	30	32	27	35	27	29	32	30	30	29	36	28	27	45	28	28	36	23	35			
Not too important	7	0	10	8	9	6	8	7	5	8	9	7	11	2	7	10	5	10	6			
<u>NO OPINION/DK/NA</u>	2	2	4	0	4	3	2	1	5	2	2	0	6	3	1	2	1	3	4			
No opinion/DK/NA	2	2	4	0	4	3	2	1	5	2	2	0	6	3	1	2	1	3	4			

Table 57: Q13j. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Recruiting new businesses and companies to the city

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	60	62	57	51	58	53	70	66	70	54	69	68	60	64	45	73
Extremely important	28	32	22	24	38	12	33	18	46	26	31	29	33	32	17	31
Very important	33	30	35	27	20	41	37	48	25	28	38	38	27	32	29	42
<u>SMWT/NOT TOO IMPORTANT</u>	37	36	39	46	42	45	30	25	30	44	29	27	39	34	53	24
Somewhat important	30	29	33	35	35	34	27	21	29	35	26	24	31	29	42	23
Not too important	7	7	7	11	7	11	3	3	1	9	3	2	8	5	11	1
<u>NO OPINION/DK/NA</u>	2	1	3	3	0	1	0	9	0	1	2	5	2	1	2	3
No opinion/DK/NA	2	1	3	3	0	1	0	9	0	1	2	5	2	1	2	3

Table 58: Q13k. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Developing policies to support affordable housing

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	69	71	78	74	64	72	57	72	81	57	70	62	67	71	66	68	69	69	66	63	70	63
Extremely important	35	36	32	34	36	38	25	34	37	31	37	25	30	37	33	33	34	35	31	37	35	28
Very important	34	35	46	40	29	33	32	38	43	26	34	37	37	34	33	34	35	34	35	26	35	35
<u>SMWT/NOT TOO IMPORTANT</u>	28	26	22	24	31	27	37	22	17	42	26	37	31	24	31	30	30	27	34	25	30	31
Somewhat important	21	19	20	20	22	22	17	21	15	14	21	20	13	14	20	26	21	21	23	13	20	25
Not too important	7	7	1	5	9	5	21	1	2	28	5	17	18	10	11	4	9	6	11	12	9	6
<u>NO OPINION/DK/NA</u>	3	3	0	2	5	1	5	6	2	1	4	1	2	5	3	2	2	4	0	11	1	6
No opinion/DK/NA	3	3	0	2	5	1	5	6	2	1	4	1	2	5	3	2	2	4	0	11	1	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>EXT/VERY IMPORTANT</u>	69	79	30	74	52	74	67	79	82	76	64	70	63	72	77	69	64	80	69	0		
Extremely important	35	49	0	37	28	33	37	38	0	37	16	27	39	47	39	23	28	61	35	0		
Very important	34	30	30	37	24	41	30	41	82	40	48	43	24	25	38	46	36	19	34	0		
<u>SMWT/NOT TOO IMPORTANT</u>	28	20	36	24	41	25	29	20	15	23	33	26	35	26	23	23	33	17	28	0		
Somewhat important	21	18	12	20	18	18	22	13	0	17	24	19	27	18	20	17	24	14	21	0		
Not too important	7	3	25	4	23	7	7	8	15	7	9	7	8	7	3	6	9	3	7	0		
<u>NO OPINION/DK/NA</u>	3	1	33	2	7	1	4	0	3	0	3	4	2	2	0	8	4	3	3	0		
No opinion/DK/NA	3	1	33	2	7	1	4	0	3	0	3	4	2	2	0	8	4	3	3	0		

Table 58: Q13k. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Developing policies to support affordable housing

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>EXT/VERY IMPORTANT</u>	69	61	64	62	75	53	72	75	74	65	77	54	96	62	59	65	70	69	100	48	
Extremely important	35	30	31	31	40	26	36	37	40	32	50	19	60	31	34	34	36	35	66	23	
Very important	34	30	33	32	35	28	36	38	34	34	27	34	36	31	25	32	34	34	34	25	
<u>SMWT/NOT TOO IMPORTANT</u>	28	37	31	34	22	40	27	22	23	32	16	41	4	38	35	32	26	28	0	52	
Somewhat important	21	23	25	24	20	23	23	18	22	21	16	35	4	30	22	24	21	21	0	39	
Not too important	7	15	6	10	2	17	4	4	1	11	0	6	0	8	13	8	6	7	0	12	
<u>NO OPINION/DK/NA</u>	3	2	6	4	3	7	1	3	3	3	7	5	0	0	6	3	4	3	0	0	
No opinion/DK/NA	3	2	6	4	3	7	1	3	3	3	7	5	0	0	6	3	4	3	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>EXT/VERY IMPORTANT</u>	69	72	84	64	57	79	61	76	81	55	69	94	72	60	67	58	74	67	56		
Extremely important	35	33	52	33	22	44	29	41	45	25	34	54	43	34	17	24	34	43	12		
Very important	34	39	32	30	35	35	32	35	36	30	35	41	29	26	50	34	40	24	44		
<u>SMWT/NOT TOO IMPORTANT</u>	28	21	15	34	38	17	36	20	16	39	30	4	24	33	33	38	24	29	38		
Somewhat important	21	13	13	26	26	13	26	12	14	26	27	2	21	25	31	26	20	22	19		
Not too important	7	8	2	8	11	4	9	8	2	14	4	2	3	9	2	12	5	7	19		
<u>NO OPINION/DK/NA</u>	3	7	1	2	5	4	3	4	3	6	0	2	4	6	0	3	2	4	6		
No opinion/DK/NA	3	7	1	2	5	4	3	4	3	6	0	2	4	6	0	3	2	4	6		

Table 58: Q13k. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Developing policies to support affordable housing

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	69	64	74	91	64	66	66	64	63	74	65	64	69	57	78	72
Extremely important	35	32	38	52	38	21	35	43	8	38	32	29	32	32	45	32
Very important	34	32	36	39	26	45	31	21	55	36	33	35	38	25	33	40
<u>SMWT/NOT TOO IMPORTANT</u>	28	31	24	6	34	32	29	33	34	23	31	33	28	35	21	27
Somewhat important	21	20	22	4	23	26	22	27	30	17	25	29	16	24	19	25
Not too important	7	11	2	2	11	6	8	5	3	6	6	4	12	11	1	3
<u>NO OPINION/DK/NA</u>	3	5	2	3	1	2	4	3	3	2	4	3	3	8	1	1
No opinion/DK/NA	3	5	2	3	1	2	4	3	3	2	4	3	3	8	1	1

Table 59: Q13I. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing services to people who are homeless

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	65	63	79	69	60	69	55	62	73	65	65	62	58	63	59	67	67	64	67	75	66	73
Extremely important	35	37	37	37	32	35	31	36	42	42	35	33	37	35	36	35	34	35	30	49	30	52
Very important	30	26	41	32	28	34	24	26	30	23	30	29	21	29	23	32	33	29	37	26	35	21
<u>SMWT/NOT TOO IMPORTANT</u>	31	34	21	29	32	30	39	26	26	34	30	33	40	30	41	29	31	30	33	13	33	20
Somewhat important	21	26	20	23	19	23	16	20	20	10	23	12	22	18	32	22	17	23	19	0	18	13
Not too important	9	8	1	6	13	7	22	6	6	24	7	22	18	12	9	7	14	7	13	13	15	7
<u>NO OPINION/DK/NA</u>	5	2	0	1	8	1	7	12	2	1	5	4	2	7	0	4	2	6	0	11	1	6
No opinion/DK/NA	5	2	0	1	8	1	7	12	2	1	5	4	2	7	0	4	2	6	0	11	1	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>EXT/VERY IMPORTANT</u>	65	73	45	67	53	63	66	68	77	62	65	65	57	76	57	69	64	70	65	0		
Extremely important	35	50	25	35	34	35	35	38	36	36	29	29	39	35	29	44	37	34	35	0		
Very important	30	24	20	32	19	28	32	30	41	26	36	37	17	41	29	25	27	37	30	0		
<u>SMWT/NOT TOO IMPORTANT</u>	31	27	22	30	40	33	29	32	0	35	23	29	39	22	39	21	32	26	31	0		
Somewhat important	21	24	0	24	11	21	22	21	0	23	14	15	35	14	26	15	22	18	21	0		
Not too important	9	3	22	6	29	11	8	11	0	12	9	14	4	8	13	7	10	8	9	0		
<u>NO OPINION/DK/NA</u>	5	0	33	3	8	5	4	0	23	3	12	5	4	2	4	9	5	4	5	0		
No opinion/DK/NA	5	0	33	3	8	5	4	0	23	3	12	5	4	2	4	9	5	4	5	0		

Table 59: Q13I. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing services to people who are homeless

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>EXT/VERY IMPORTANT</u>	65	61	65	63	67	52	75	61	69	60	76	47	82	69	59	63	67	65	86	41	
Extremely important	35	34	38	36	33	32	42	33	29	30	54	21	36	29	41	33	37	33	86	34	
Very important	30	27	27	27	34	20	33	28	41	30	22	27	46	40	18	30	29	32	0	7	
<u>SMWT/NOT TOO IMPORTANT</u>	31	36	28	32	29	40	24	35	25	38	17	45	18	29	31	32	28	30	14	59	
Somewhat important	21	21	20	21	24	25	16	25	25	30	17	35	18	14	18	23	20	21	14	31	
Not too important	9	15	8	12	4	15	8	10	0	8	0	9	0	15	13	9	8	9	0	28	
<u>NO OPINION/DK/NA</u>	5	2	7	4	5	8	1	4	6	2	7	8	0	2	11	5	5	5	0	0	
No opinion/DK/NA	5	2	7	4	5	8	1	4	6	2	7	8	0	2	11	5	5	5	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>EXT/VERY IMPORTANT</u>	65	58	79	63	53	70	59	62	75	52	68	96	63	58	62	62	69	63	52		
Extremely important	35	45	42	26	20	44	24	45	40	22	27	52	39	25	37	31	37	34	26		
Very important	30	12	37	37	32	27	35	17	36	30	41	45	23	33	25	31	32	29	26		
<u>SMWT/NOT TOO IMPORTANT</u>	31	35	18	33	41	25	36	31	22	44	27	4	28	37	35	33	29	28	44		
Somewhat important	21	26	14	24	26	19	24	22	18	27	22	4	24	32	19	21	23	19	19		
Not too important	9	9	3	10	15	6	12	9	4	17	6	0	4	6	16	13	6	10	25		
<u>NO OPINION/DK/NA</u>	5	7	3	4	6	5	5	7	3	5	4	0	9	5	3	4	1	9	4		
No opinion/DK/NA	5	7	3	4	6	5	5	7	3	5	4	0	9	5	3	4	1	9	4		

Table 59: Q13I. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing services to people who are homeless

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	65	56	72	77	70	62	56	55	81	70	60	66	61	49	77	70
Extremely important	35	32	36	35	42	20	32	41	47	34	37	44	35	28	30	44
Very important	30	24	36	42	28	42	24	14	33	37	23	22	26	21	47	25
<u>SMWT/NOT TOO IMPORTANT</u>	31	38	24	20	28	32	38	40	19	26	35	31	35	42	19	30
Somewhat important	21	24	19	15	18	23	28	32	7	18	26	22	23	27	15	24
Not too important	9	14	5	5	10	9	10	7	13	8	10	10	12	15	4	6
<u>NO OPINION/DK/NA</u>	5	6	3	3	2	6	6	5	0	4	4	3	4	9	4	0
No opinion/DK/NA	5	6	3	3	2	6	6	5	0	4	4	3	4	9	4	0

Table 60: Q13m. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Removing blight and illegal dumping

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	73	68	68	68	79	72	72	79	74	76	73	75	75	77	57	73	78	71	79	89	79	67
Extremely important	38	29	24	27	50	32	57	41	33	57	35	57	55	49	29	31	39	38	35	63	40	34
Very important	35	39	44	41	29	40	14	38	41	18	38	17	20	28	28	42	38	34	43	26	39	32
<u>SMWT/NOT TOO IMPORTANT</u>	24	29	32	30	17	27	28	11	25	18	24	21	22	19	43	25	21	25	20	0	20	27
Somewhat important	20	24	24	24	16	22	27	11	15	18	20	20	21	18	40	19	18	21	16	0	17	27
Not too important	4	5	8	6	1	5	2	1	10	0	4	0	1	1	3	6	2	4	4	0	3	0
<u>NO OPINION/DK/NA</u>	3	2	0	1	5	1	0	10	1	6	3	5	3	4	0	2	2	4	1	11	1	6
No opinion/DK/NA	3	2	0	1	5	1	0	10	1	6	3	5	3	4	0	2	2	4	1	11	1	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>EXT/VERY IMPORTANT</u>	73	75	86	71	89	80	71	85	97	80	79	68	65	79	80	90	77	65	73	0		
Extremely important	38	37	39	33	64	43	36	41	82	39	58	37	33	42	42	44	39	30	38	0		
Very important	35	38	46	38	25	37	35	44	15	41	20	31	31	36	38	47	37	35	35	0		
<u>SMWT/NOT TOO IMPORTANT</u>	24	25	14	27	11	18	26	15	3	17	21	27	33	18	18	10	21	33	24	0		
Somewhat important	20	15	14	23	11	13	23	14	3	11	21	18	31	16	18	10	18	28	20	0		
Not too important	4	11	0	4	0	4	3	1	0	5	0	9	2	2	0	0	4	5	4	0		
<u>NO OPINION/DK/NA</u>	3	0	0	2	0	2	3	0	0	3	0	5	2	3	3	0	2	3	3	0		
No opinion/DK/NA	3	0	0	2	0	2	3	0	0	3	0	5	2	3	3	0	2	3	3	0		

Table 60: Q13m. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Removing blight and illegal dumping

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8
<u>EXT/VERY IMPORTANT</u>	73	79	82	80	64	78	82	66	66	71	78	69	78	79	62	73	73	74	82	44
Extremely important	38	44	31	38	32	42	35	32	34	43	37	23	48	54	31	37	36	39	48	18
Very important	35	35	50	42	31	36	47	33	31	27	40	46	30	25	32	36	37	35	34	26
<u>SMWT/NOT TOO IMPORTANT</u>	24	20	17	18	31	21	17	32	26	27	22	25	22	12	34	23	24	23	18	56
Somewhat important	20	17	15	16	26	19	13	26	26	22	19	24	22	12	27	21	20	20	0	56
Not too important	4	3	3	3	5	1	4	6	0	5	3	1	0	0	7	2	3	3	18	0
<u>NO OPINION/DK/NA</u>	3	2	1	1	5	1	2	2	8	2	0	6	0	8	4	4	3	3	0	0
No opinion/DK/NA	3	2	1	1	5	1	2	2	8	2	0	6	0	8	4	4	3	3	0	0
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39	
<u>EXT/VERY IMPORTANT</u>	73	77	70	71	75	73	73	76	74	71	74	65	76	72	70	74	68	78	81	
Extremely important	38	38	44	30	41	42	34	40	45	39	27	23	27	39	26	42	27	49	54	
Very important	35	38	26	42	34	31	39	37	29	32	47	42	49	33	44	31	41	29	27	
<u>SMWT/NOT TOO IMPORTANT</u>	24	23	27	23	23	25	23	22	24	27	18	35	19	28	30	20	30	18	13	
Somewhat important	20	15	22	21	22	19	22	18	21	25	18	35	18	26	16	20	24	17	13	
Not too important	4	8	4	2	1	6	1	5	4	3	0	0	2	2	13	1	6	1	1	
<u>NO OPINION/DK/NA</u>	3	0	3	6	2	2	4	1	2	2	8	0	5	0	0	6	1	4	6	
No opinion/DK/NA	3	0	3	6	2	2	4	1	2	2	8	0	5	0	0	6	1	4	6	

Table 60: Q13m. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Removing blight and illegal dumping

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	73	73	75	63	70	67	77	89	91	67	83	90	70	78	64	87
Extremely important	38	39	37	25	42	31	43	54	35	33	45	46	34	46	31	43
Very important	35	34	38	38	27	36	34	35	56	34	38	44	36	31	34	44
<u>SMWT/NOT TOO IMPORTANT</u>	24	26	21	29	29	33	21	8	6	30	15	7	28	21	30	10
Somewhat important	20	22	19	20	25	30	19	8	6	25	14	7	23	19	27	9
Not too important	4	3	2	8	4	3	2	0	0	5	1	0	5	2	3	1
<u>NO OPINION/DK/NA</u>	3	1	5	8	2	0	2	3	3	4	2	3	2	1	6	3
No opinion/DK/NA	3	1	5	8	2	0	2	3	3	4	2	3	2	1	6	3

Table 61: Q13n. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Enforcing traffic laws to protect the safety of pedestrians, cyclists, and drivers

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	78	70	78	73	82	77	75	82	73	63	76	86	82	79	76	77	72	81	86	100	77	59
Extremely important	37	40	16	30	44	40	29	36	40	32	37	40	56	45	46	28	41	35	53	85	45	25
Very important	41	29	62	43	38	37	46	46	33	31	39	46	26	34	30	49	31	46	34	15	32	34
<u>SMWT/NOT TOO IMPORTANT</u>	20	30	21	26	14	22	25	10	23	27	22	12	18	20	24	19	23	19	13	0	17	41
Somewhat important	17	27	13	21	12	19	21	9	21	25	18	10	16	17	23	15	18	16	12	0	17	13
Not too important	3	2	8	5	2	4	4	1	2	3	4	1	2	2	1	4	5	2	1	0	1	28
<u>NO OPINION/DK/NA</u>	2	1	1	1	4	1	1	8	5	9	2	3	0	1	0	4	5	1	1	0	6	0
No opinion/DK/NA	2	1	1	1	4	1	1	8	5	9	2	3	0	1	0	4	5	1	1	0	6	0
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>EXT/VERY IMPORTANT</u>	78	83	76	77	83	81	76	81	91	82	80	81	67	74	95	79	80	74	0	78		
Extremely important	37	47	37	37	40	47	32	52	20	50	39	43	19	43	44	41	39	38	0	37		
Very important	41	36	39	40	43	34	44	30	71	32	40	38	48	31	51	38	42	37	0	41		
<u>SMWT/NOT TOO IMPORTANT</u>	20	16	24	21	17	19	21	19	9	18	20	17	30	26	4	15	17	26	0	20		
Somewhat important	17	16	22	18	16	18	17	18	9	17	20	16	27	17	4	12	16	17	0	17		
Not too important	3	1	2	4	1	1	4	1	0	1	0	1	3	9	0	2	1	9	0	3		
<u>NO OPINION/DK/NA</u>	2	1	0	1	0	0	3	0	0	0	0	2	4	0	1	7	3	0	0	2		
No opinion/DK/NA	2	1	0	1	0	0	3	0	0	0	0	2	4	0	1	7	3	0	0	2		

Table 61: Q13n. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Enforcing traffic laws to protect the safety of pedestrians, cyclists, and drivers

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13
<u>EXT/VERY IMPORTANT</u>	78	77	88	82	73	76	88	67	81	89	76	66	80	85	73	75	75	78	70	76
Extremely important	37	39	41	40	35	32	48	36	36	54	33	24	47	53	31	38	36	39	0	16
Very important	41	39	47	42	38	44	39	31	44	35	43	42	33	32	42	37	39	39	70	60
<u>SMWT/NOT TOO IMPORTANT</u>	20	22	12	17	24	22	12	29	17	10	24	26	16	15	27	22	22	19	30	24
Somewhat important	17	21	11	16	18	21	12	18	16	10	23	23	16	14	13	17	19	17	25	16
Not too important	3	0	1	1	6	1	0	11	1	1	1	3	0	1	14	5	4	3	5	9
<u>NO OPINION/DK/NA</u>	2	1	0	1	3	1	0	4	3	1	0	8	4	0	0	3	3	3	0	0
No opinion/DK/NA	2	1	0	1	3	1	0	4	3	1	0	8	4	0	0	3	3	3	0	0
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42	
<u>EXT/VERY IMPORTANT</u>	78	78	75	79	78	76	78	68	84	74	84	72	68	74	92	77	73	84	77	
Extremely important	37	35	36	37	45	36	40	36	36	30	50	40	34	22	50	42	30	44	43	
Very important	41	43	39	42	33	40	38	32	48	44	34	32	34	52	42	34	43	40	33	
<u>SMWT/NOT TOO IMPORTANT</u>	20	20	22	19	22	21	20	25	16	25	14	23	26	25	8	23	26	12	20	
Somewhat important	17	13	20	17	19	17	18	16	16	22	13	21	16	23	8	22	21	11	15	
Not too important	3	7	2	2	3	4	2	9	0	3	1	2	10	2	0	1	5	1	5	
<u>NO OPINION/DK/NA</u>	2	2	4	3	1	3	2	6	0	2	2	5	6	1	0	0	1	4	4	
No opinion/DK/NA	2	2	4	3	1	3	2	6	0	2	2	5	6	1	0	0	1	4	4	

Table 61: Q13n. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Enforcing traffic laws to protect the safety of pedestrians, cyclists, and drivers

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	78	71	85	69	76	79	79	91	87	74	83	89	70	73	78	92
Extremely important	37	33	43	40	28	31	38	44	53	33	42	48	30	37	38	48
Very important	41	38	42	29	48	48	40	46	34	41	41	41	39	37	41	45
<u>SMWT/NOT TOO IMPORTANT</u>	20	25	14	28	21	18	21	9	4	23	15	7	27	22	19	8
Somewhat important	17	19	14	24	14	18	19	8	4	19	13	6	18	20	19	7
Not too important	3	6	1	4	8	0	2	2	0	4	2	1	9	2	0	1
<u>NO OPINION/DK/NA</u>	2	4	1	2	3	3	1	0	8	3	2	3	3	4	2	0
No opinion/DK/NA	2	4	1	2	3	3	1	0	8	3	2	3	3	4	2	0

Table 62: Q13o. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing afterschool programs for young people

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	70	71	74	72	69	71	64	74	72	43	72	67	68	73	77	67	67	73	77	51	74	50
Extremely important	33	25	28	26	40	32	38	32	35	23	34	30	40	37	33	30	34	34	42	9	35	32
Very important	37	46	46	46	29	39	26	43	37	20	38	37	29	36	43	37	34	39	35	42	39	17
<u>SMWT/NOT TOO IMPORTANT</u>	25	26	22	24	26	27	34	12	23	48	24	27	28	24	20	27	23	25	14	49	15	50
Somewhat important	18	24	7	17	18	19	21	10	22	32	17	19	14	17	17	18	12	20	9	15	9	14
Not too important	7	1	14	7	7	7	12	2	1	16	7	9	14	7	3	8	11	5	6	34	7	37
<u>NO OPINION/DK/NA</u>	5	3	4	4	6	2	3	14	6	9	5	5	3	3	3	7	9	2	8	0	11	0
No opinion/DK/NA	5	3	4	4	6	2	3	14	6	9	5	5	3	3	3	7	9	2	8	0	11	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>EXT/VERY IMPORTANT</u>	70	86	68	73	60	73	70	78	65	75	65	78	63	65	81	62	68	81	0	70		
Extremely important	33	48	19	35	21	39	31	43	53	42	28	37	31	29	33	35	35	33	0	33		
Very important	37	39	49	38	39	34	39	35	11	33	36	41	31	35	48	27	34	49	0	37		
<u>SMWT/NOT TOO IMPORTANT</u>	25	12	32	23	38	23	26	21	24	20	31	18	32	35	16	19	26	18	0	25		
Somewhat important	18	11	22	17	24	18	18	20	16	17	21	15	26	18	9	15	20	10	0	18		
Not too important	7	1	10	6	14	5	8	1	9	4	11	2	6	17	7	4	6	8	0	7		
<u>NO OPINION/DK/NA</u>	5	2	0	4	2	4	4	1	11	5	4	5	5	0	3	19	6	0	0	5		
No opinion/DK/NA	5	2	0	4	2	4	4	1	11	5	4	5	5	0	3	19	6	0	0	5		

Table 62: Q13o. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing afterschool programs for young people

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>EXT/VERY IMPORTANT</u>	70	75	70	73	68	72	74	63	73	72	82	37	86	80	74	68	70	69	97	93	
Extremely important	33	45	34	40	28	26	50	15	40	35	36	12	57	41	28	34	32	33	36	29	
Very important	37	31	37	33	40	46	24	47	33	37	46	25	29	39	46	35	38	36	61	64	
<u>SMWT/NOT TOO IMPORTANT</u>	25	21	22	22	28	20	23	32	24	18	16	53	9	20	24	27	26	26	3	7	
Somewhat important	18	15	16	15	20	12	18	21	20	13	12	34	9	17	11	18	18	18	3	7	
Not too important	7	7	6	7	8	8	6	12	5	5	4	18	0	3	14	9	8	8	0	0	
<u>NO OPINION/DK/NA</u>	5	3	7	5	4	8	3	5	3	10	2	10	5	0	2	5	4	5	0	0	
No opinion/DK/NA	5	3	7	5	4	8	3	5	3	10	2	10	5	0	2	5	4	5	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>EXT/VERY IMPORTANT</u>	70	75	75	66	67	75	66	71	78	62	71	78	63	67	82	70	72	74	51		
Extremely important	33	26	39	33	35	33	34	18	47	23	44	23	32	30	47	36	26	43	32		
Very important	37	50	36	33	31	42	32	53	31	39	26	55	30	37	35	33	46	32	19		
<u>SMWT/NOT TOO IMPORTANT</u>	25	22	18	29	30	19	30	19	20	33	26	15	31	31	17	25	24	20	44		
Somewhat important	18	12	14	23	20	13	22	11	15	23	20	8	20	25	13	15	17	15	27		
Not too important	7	10	4	7	10	6	8	8	5	11	6	6	11	6	4	10	7	4	17		
<u>NO OPINION/DK/NA</u>	5	3	8	5	3	6	4	10	2	5	4	8	6	2	1	5	4	6	5		
No opinion/DK/NA	5	3	8	5	3	6	4	10	2	5	4	8	6	2	1	5	4	6	5		

Table 62: Q13o. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing afterschool programs for young people

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	70	67	74	73	68	73	71	69	68	71	70	68	65	69	76	71
Extremely important	33	20	44	25	37	38	32	28	49	33	34	37	20	22	44	45
Very important	37	47	29	48	31	35	39	40	19	38	36	32	45	48	32	26
<u>SMWT/NOT TOO IMPORTANT</u>	25	26	24	25	28	18	26	28	12	25	24	22	29	22	21	26
Somewhat important	18	16	18	22	14	13	19	21	12	16	18	18	16	18	18	19
Not too important	7	9	5	4	14	5	7	7	0	8	6	4	14	4	3	8
<u>NO OPINION/DK/NA</u>	5	7	3	2	4	8	2	3	20	4	6	10	6	9	3	3
No opinion/DK/NA	5	7	3	2	4	8	2	3	20	4	6	10	6	9	3	3

Table 63: Q13p. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Maintaining the sewer and wastewater system

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	83	76	81	78	87	81	86	84	79	68	82	88	84	86	87	79	82	84	91	85	87	67
Extremely important	47	35	31	33	60	43	55	50	48	32	45	58	63	56	59	36	49	46	57	85	53	34
Very important	36	41	51	45	27	38	32	34	31	36	37	29	20	30	28	43	33	37	34	0	34	33
<u>SMWT/NOT TOO IMPORTANT</u>	14	21	18	20	7	16	14	7	16	23	14	10	16	13	8	16	12	15	5	15	5	33
Somewhat important	13	20	18	19	7	16	11	7	15	17	13	9	15	12	6	15	11	14	4	15	4	33
Not too important	1	2	0	1	0	0	2	0	1	6	1	1	1	0	2	1	1	0	1	0	2	0
<u>NO OPINION/DK/NA</u>	4	3	1	2	5	3	0	9	5	9	4	2	0	2	5	5	6	2	3	0	7	0
No opinion/DK/NA	4	3	1	2	5	3	0	9	5	9	4	2	0	2	5	5	6	2	3	0	7	0

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347
<u>EXT/VERY IMPORTANT</u>	83	93	66	83	81	89	79	94	88	91	82	87	72	79	97	86	82	86	0	83
Extremely important	47	60	48	47	43	56	41	52	42	59	46	44	42	47	58	50	49	41	0	47
Very important	36	32	18	36	38	33	38	43	46	32	36	42	29	32	39	36	33	44	0	36
<u>SMWT/NOT TOO IMPORTANT</u>	14	7	21	15	12	10	16	6	12	8	18	9	25	18	2	7	15	12	0	14
Somewhat important	13	6	21	14	12	9	16	6	12	6	18	8	25	18	2	5	14	12	0	13
Not too important	1	1	0	1	0	1	0	0	0	2	0	2	0	0	0	2	1	0	0	1
<u>NO OPINION/DK/NA</u>	4	1	13	2	7	1	5	0	0	1	0	4	4	3	1	7	4	2	0	4
No opinion/DK/NA	4	1	13	2	7	1	5	0	0	1	0	4	4	3	1	7	4	2	0	4

Table 63: Q13p. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Maintaining the sewer and wastewater system

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>EXT/VERY IMPORTANT</u>	83	87	87	87	78	85	88	74	80	96	81	66	88	87	78	79	80	83	64	100	
Extremely important	47	50	53	52	42	35	66	34	48	57	48	27	67	58	34	45	45	48	33	20	
Very important	36	37	34	35	36	50	22	40	32	39	32	39	21	28	44	34	34	34	31	80	
<u>SMWT/NOT TOO IMPORTANT</u>	14	9	13	11	18	14	9	19	17	3	19	26	7	5	22	15	16	14	36	0	
Somewhat important	13	9	12	10	17	12	9	18	17	3	17	24	7	5	22	15	16	13	36	0	
Not too important	1	1	1	1	1	2	0	1	0	0	2	1	0	0	0	0	1	1	0	0	
<u>NO OPINION/DK/NA</u>	4	3	0	2	5	1	3	7	3	1	0	8	5	8	0	6	4	4	0	0	
No opinion/DK/NA	4	3	0	2	5	1	3	7	3	1	0	8	5	8	0	6	4	4	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>EXT/VERY IMPORTANT</u>	83	79	84	81	87	82	83	75	87	84	82	86	73	73	95	89	78	90	79		
Extremely important	47	42	52	47	45	47	46	32	61	36	55	48	41	31	70	54	33	64	50		
Very important	36	37	32	34	42	35	37	43	26	48	27	38	32	41	26	35	45	27	29		
<u>SMWT/NOT TOO IMPORTANT</u>	14	16	12	16	10	14	14	16	13	15	13	9	21	27	5	9	20	5	13		
Somewhat important	13	16	12	15	9	14	13	16	13	13	13	5	21	26	5	9	19	5	12		
Not too important	1	0	0	1	1	0	1	0	0	2	0	4	0	1	0	0	1	0	1		
<u>NO OPINION/DK/NA</u>	4	5	4	3	3	4	3	9	0	1	5	5	6	1	0	3	2	4	8		
No opinion/DK/NA	4	5	4	3	3	4	3	9	0	1	5	5	6	1	0	3	2	4	8		

Table 63: Q13p. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Maintaining the sewer and wastewater system

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	83	79	85	77	80	89	82	89	88	81	84	88	78	82	83	86
Extremely important	47	34	58	41	44	40	52	45	62	42	52	52	29	43	54	60
Very important	36	45	27	35	36	49	30	43	26	39	32	36	50	39	29	27
<u>SMWT/NOT TOO IMPORTANT</u>	14	16	13	18	15	6	18	11	4	14	14	8	16	14	12	14
Somewhat important	13	14	13	18	13	6	18	10	4	13	13	7	15	14	12	14
Not too important	1	1	0	0	1	0	0	2	0	0	0	1	1	1	0	0
<u>NO OPINION/DK/NA</u>	4	5	3	5	5	4	1	0	8	5	2	3	6	4	5	0
No opinion/DK/NA	4	5	3	5	5	4	1	0	8	5	2	3	6	4	5	0

Table 64: Q17q. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Supporting a diverse range of arts and cultural activities

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	53	61	51	57	48	57	42	49	65	30	54	49	45	50	61	52	52	54	54	36	52	46
Extremely important	21	18	15	17	25	24	18	16	33	5	22	16	18	24	26	17	24	19	31	27	29	9
Very important	32	43	37	40	24	34	24	33	32	24	32	33	27	26	35	36	27	35	22	9	23	37
<u>SMWT/NOT TOO IMPORTANT</u>	45	37	48	42	48	42	56	43	32	64	43	49	55	48	37	44	44	45	46	64	43	54
Somewhat important	32	31	36	33	31	34	27	31	25	33	32	31	32	33	24	33	30	33	31	0	30	35
Not too important	12	6	12	9	16	8	29	12	7	31	11	17	23	15	13	10	13	12	15	64	13	18
<u>NO OPINION/DK/NA</u>	3	2	1	1	4	1	2	8	3	6	3	2	0	1	2	4	5	1	1	0	5	0
No opinion/DK/NA	3	2	1	1	4	1	2	8	3	6	3	2	0	1	2	4	5	1	1	0	5	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>EXT/VERY IMPORTANT</u>	53	72	33	57	36	57	51	63	17	60	46	61	53	37	66	35	49	69	0	53		
Extremely important	21	36	10	22	13	31	15	44	17	36	16	25	16	16	29	17	20	24	0	21		
Very important	32	36	23	35	23	26	36	19	0	25	29	36	37	21	37	19	29	45	0	32		
<u>SMWT/NOT TOO IMPORTANT</u>	45	28	67	42	63	42	47	37	83	38	54	35	46	63	31	55	47	31	0	45		
Somewhat important	32	25	44	31	43	28	36	29	37	28	28	29	29	47	21	32	35	25	0	32		
Not too important	12	2	23	11	19	14	11	8	46	10	26	6	16	16	9	23	13	6	0	12		
<u>NO OPINION/DK/NA</u>	3	1	0	2	2	1	2	0	0	2	0	3	1	0	3	10	3	0	0	3		
No opinion/DK/NA	3	1	0	2	2	1	2	0	0	2	0	3	1	0	3	10	3	0	0	3		

Table 64: Q17q. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Supporting a diverse range of arts and cultural activities

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>EXT/VERY IMPORTANT</u>	53	55	49	52	54	45	59	44	62	49	63	34	80	58	43	52	55	50	91	88	
Extremely important	21	28	19	24	18	21	26	13	24	17	20	11	34	35	14	22	23	20	43	23	
Very important	32	27	30	28	35	24	33	31	39	31	43	23	46	22	29	30	32	30	49	65	
<u>SMWT/NOT TOO IMPORTANT</u>	45	42	49	46	44	51	39	55	35	50	37	58	19	42	54	45	42	47	9	12	
Somewhat important	32	30	32	31	34	40	23	42	28	40	28	31	11	39	47	33	31	34	3	5	
Not too important	12	12	18	15	10	11	16	13	7	10	9	28	7	4	7	12	11	13	5	6	
<u>NO OPINION/DK/NA</u>	3	3	1	2	2	4	1	1	3	1	0	8	2	0	3	3	3	3	0	0	
No opinion/DK/NA	3	3	1	2	2	4	1	1	3	1	0	8	2	0	3	3	3	3	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>EXT/VERY IMPORTANT</u>	53	58	64	46	45	61	45	59	62	29	61	62	55	62	66	39	57	50	42		
Extremely important	21	19	23	19	24	21	21	19	22	13	28	27	24	12	44	15	17	25	25		
Very important	32	39	41	27	20	40	25	40	40	15	33	35	32	49	22	24	40	26	17		
<u>SMWT/NOT TOO IMPORTANT</u>	45	42	33	49	55	37	52	37	38	69	35	32	41	36	34	60	42	45	57		
Somewhat important	32	39	18	38	40	27	39	28	26	53	25	23	36	23	17	44	33	31	33		
Not too important	12	3	15	11	15	10	13	8	12	16	10	9	4	13	16	16	9	14	24		
<u>NO OPINION/DK/NA</u>	3	0	3	5	1	2	3	4	0	2	4	5	4	3	0	1	1	5	2		
No opinion/DK/NA	3	0	3	5	1	2	3	4	0	2	4	5	4	3	0	1	1	5	2		

Table 64: Q17q. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Supporting a diverse range of arts and cultural activities

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	53	44	61	62	57	48	50	46	53	56	49	49	40	52	72	48
Extremely important	21	17	24	25	22	22	21	15	12	23	18	14	15	21	32	16
Very important	32	27	36	37	35	26	29	31	41	33	31	35	25	31	40	32
<u>SMWT/NOT TOO IMPORTANT</u>	45	52	37	38	39	49	49	51	39	41	48	46	59	43	24	52
Somewhat important	32	40	25	27	29	44	29	37	32	32	31	35	45	33	21	29
Not too important	12	12	12	11	10	5	20	15	6	9	17	11	13	10	3	23
<u>NO OPINION/DK/NA</u>	3	4	2	0	4	3	1	2	8	2	3	5	1	6	3	0
No opinion/DK/NA	3	4	2	0	4	3	1	2	8	2	3	5	1	6	3	0

Table 65: Q13r. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Attracting new employers and jobs to the city

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	66	65	66	65	67	67	64	67	67	67	66	70	54	63	80	65	64	68	73	49	63	80
Extremely important	32	29	31	30	33	29	25	42	34	13	31	34	35	40	40	22	35	30	34	15	33	53
Very important	35	36	35	35	34	38	38	24	33	54	35	35	18	22	41	43	29	38	39	34	30	27
<u>SMWT/NOT TOO IMPORTANT</u>	29	35	27	31	27	30	36	21	28	24	29	28	43	33	20	28	29	29	23	51	28	20
Somewhat important	23	31	20	26	21	22	30	21	22	24	23	23	31	25	18	23	24	23	20	0	25	8
Not too important	6	4	7	5	6	7	6	0	6	0	6	5	12	8	2	4	4	6	4	51	3	12
<u>NO OPINION/DK/NA</u>	5	1	7	4	6	3	0	12	5	9	5	2	4	4	0	7	8	3	3	0	9	0
No opinion/DK/NA	5	1	7	4	6	3	0	12	5	9	5	2	4	4	0	7	8	3	3	0	9	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>EXT/VERY IMPORTANT</u>	66	81	40	71	49	68	65	66	83	71	61	70	59	66	67	69	66	73	0	66		
Extremely important	32	40	5	35	13	37	30	38	22	43	20	35	26	37	26	26	30	38	0	32		
Very important	35	41	36	36	36	31	35	29	61	28	41	35	33	29	41	44	35	34	0	35		
<u>SMWT/NOT TOO IMPORTANT</u>	29	19	60	24	51	25	31	18	17	21	39	24	35	34	29	20	29	25	0	29		
Somewhat important	23	16	52	20	41	20	26	13	17	17	27	21	32	22	26	10	22	22	0	23		
Not too important	6	3	8	4	9	5	5	5	0	3	12	3	3	12	3	10	7	3	0	6		
<u>NO OPINION/DK/NA</u>	5	1	0	4	0	7	4	16	0	9	0	6	6	0	4	11	5	2	0	5		
No opinion/DK/NA	5	1	0	4	0	7	4	16	0	9	0	6	6	0	4	11	5	2	0	5		

Table 65: Q13r. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Attracting new employers and jobs to the city

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>EXT/VERY IMPORTANT</u>	66	69	71	70	62	65	75	61	66	62	69	55	79	67	79	68	67	65	70	83	
Extremely important	32	33	23	28	36	27	31	28	44	27	28	29	42	33	41	35	33	32	36	13	
Very important	35	36	48	41	27	38	44	33	22	35	41	26	37	34	38	33	34	33	34	70	
<u>SMWT/NOT TOO IMPORTANT</u>	29	27	25	26	33	30	21	35	28	34	27	34	17	28	21	26	28	29	30	17	
Somewhat important	23	21	19	20	28	20	19	30	23	26	27	28	16	21	17	20	23	24	30	17	
Not too important	6	6	6	6	5	11	3	5	6	8	0	5	2	7	4	5	5	6	0	0	
<u>NO OPINION/DK/NA</u>	5	4	4	4	5	5	4	4	5	3	4	11	4	5	0	6	5	5	0	0	
No opinion/DK/NA	5	4	4	4	5	5	4	4	5	3	4	11	4	5	0	6	5	5	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>EXT/VERY IMPORTANT</u>	66	77	64	61	65	70	62	63	78	61	64	67	64	61	79	66	65	68	66		
Extremely important	32	32	33	32	30	33	31	31	36	23	38	31	41	27	51	26	30	32	38		
Very important	35	45	31	30	35	37	32	32	43	38	26	36	23	34	28	40	35	36	28		
<u>SMWT/NOT TOO IMPORTANT</u>	29	21	29	34	29	26	32	29	20	35	29	28	27	34	21	34	31	28	23		
Somewhat important	23	19	22	27	26	21	26	21	18	28	24	27	21	27	13	29	26	22	17		
Not too important	6	2	7	7	4	5	6	8	2	7	5	1	6	7	8	5	5	6	6		
<u>NO OPINION/DK/NA</u>	5	2	7	5	6	5	5	8	2	4	7	5	9	5	0	0	4	4	11		
No opinion/DK/NA	5	2	7	5	6	5	5	8	2	4	7	5	9	5	0	0	4	4	11		

Table 65: Q13r. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Attracting new employers and jobs to the city

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	66	63	71	47	68	72	73	74	62	62	71	69	57	70	69	73
Extremely important	32	27	37	28	36	23	39	25	27	30	33	25	21	38	40	29
Very important	35	35	34	19	32	49	34	50	35	32	38	44	36	32	28	44
<u>SMWT/NOT TOO IMPORTANT</u>	29	32	25	48	24	24	27	24	17	33	24	21	38	24	25	24
Somewhat important	23	24	21	39	22	19	23	14	8	27	18	12	33	13	20	22
Not too important	6	8	4	9	2	5	4	10	8	5	6	9	6	11	5	2
<u>NO OPINION/DK/NA</u>	5	6	4	5	7	3	1	1	21	5	4	10	5	6	6	3
No opinion/DK/NA	5	6	4	5	7	3	1	1	21	5	4	10	5	6	6	3

Table 66: Q13s. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Keeping the community informed about important City programs

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	71	70	60	65	77	69	73	75	76	68	71	75	73	76	68	68	72	71	83	85	77	57
Extremely important	33	34	20	28	38	32	38	32	38	37	31	43	28	36	42	28	37	32	37	34	40	25
Very important	38	36	40	37	38	37	35	43	37	31	39	32	45	39	27	40	35	39	46	50	37	33
<u>SMWT/NOT TOO IMPORTANT</u>	25	27	38	32	18	28	25	16	15	32	24	25	22	22	25	27	22	26	17	15	19	43
Somewhat important	22	27	30	28	17	27	20	13	14	17	23	20	20	21	19	25	18	25	14	15	13	43
Not too important	2	0	8	3	1	1	5	3	1	15	2	5	2	1	7	2	4	1	4	0	5	0
<u>NO OPINION/DK/NA</u>	4	4	2	3	5	3	2	9	9	0	5	0	4	2	6	5	6	3	0	0	4	0
No opinion/DK/NA	4	4	2	3	5	3	2	9	9	0	5	0	4	2	6	5	6	3	0	0	4	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>EXT/VERY IMPORTANT</u>	71	87	54	73	61	78	67	87	58	85	55	72	67	67	84	69	73	68	0	71		
Extremely important	33	53	20	35	24	47	26	55	34	51	35	37	24	30	45	33	34	32	0	33		
Very important	38	34	33	39	37	31	41	32	24	34	20	35	42	36	39	36	39	36	0	38		
<u>SMWT/NOT TOO IMPORTANT</u>	25	11	46	23	39	19	29	13	42	15	30	23	29	32	14	21	24	29	0	25		
Somewhat important	22	11	26	21	31	16	27	13	24	14	23	22	26	30	10	16	21	29	0	22		
Not too important	2	0	20	2	8	2	3	0	19	1	7	1	3	2	4	5	3	0	0	2		
<u>NO OPINION/DK/NA</u>	4	2	0	4	0	4	4	0	0	0	15	5	5	2	1	10	3	3	0	4		
No opinion/DK/NA	4	2	0	4	0	4	4	0	0	0	15	5	5	2	1	10	3	3	0	4		

Table 66: Q13s. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Keeping the community informed about important City programs

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13		
<u>EXT/VERY IMPORTANT</u>	71	70	83	76	65	73	81	56	72	77	80	58	75	80	62	68	69	70	75	92		
Extremely important	33	42	31	37	28	29	45	22	34	31	28	19	58	46	26	37	34	34	13	27		
Very important	38	28	52	39	36	44	36	34	38	46	52	38	17	34	35	32	36	36	62	65		
<u>SMWT/NOT TOO IMPORTANT</u>	25	25	16	21	31	23	16	39	24	20	20	32	15	18	36	26	26	25	25	8		
Somewhat important	22	22	12	17	30	22	13	37	24	17	20	28	15	16	36	25	25	23	25	8		
Not too important	2	2	4	3	1	1	4	3	0	3	0	4	0	2	0	1	1	3	0	0		
<u>NO OPINION/DK/NA</u>	4	5	1	3	4	4	3	5	4	3	0	10	10	2	2	6	5	4	0	0		
No opinion/DK/NA	4	5	1	3	4	4	3	5	4	3	0	10	10	2	2	6	5	4	0	0		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42			
<u>EXT/VERY IMPORTANT</u>	71	67	80	64	73	74	67	72	76	56	77	84	60	71	82	67	65	76	78			
Extremely important	33	26	36	34	36	31	35	26	35	24	45	44	22	33	44	31	28	38	38			
Very important	38	42	44	30	37	43	33	45	41	32	32	40	38	38	37	36	37	38	40			
<u>SMWT/NOT TOO IMPORTANT</u>	25	27	17	30	27	21	29	22	21	39	19	11	36	26	18	28	32	19	15			
Somewhat important	22	27	14	27	27	20	27	22	18	35	18	11	34	22	18	26	28	17	15			
Not too important	2	0	3	3	1	2	2	0	3	4	1	0	2	4	0	2	3	2	0			
<u>NO OPINION/DK/NA</u>	4	6	4	7	0	4	4	6	3	5	4	5	4	3	0	5	3	5	7			
No opinion/DK/NA	4	6	4	7	0	4	4	6	3	5	4	5	4	3	0	5	3	5	7			

Table 66: Q13s. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Keeping the community informed about important City programs

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	71	64	77	72	56	74	75	81	78	67	77	80	58	75	76	79
Extremely important	33	26	40	28	34	33	36	31	39	32	35	34	24	29	39	41
Very important	38	39	37	44	22	41	40	50	39	35	42	45	34	47	37	38
<u>SMWT/NOT TOO IMPORTANT</u>	25	30	19	20	40	25	22	19	9	29	19	15	38	18	19	19
Somewhat important	22	28	18	20	35	25	19	17	3	27	16	11	36	16	19	15
Not too important	2	2	2	0	5	0	2	2	6	2	3	4	2	2	0	4
<u>NO OPINION/DK/NA</u>	4	5	3	8	4	1	3	0	13	4	4	5	4	7	5	1
No opinion/DK/NA	4	5	3	8	4	1	3	0	13	4	4	5	4	7	5	1

Table 67: Q13t. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing programs that celebrate diversity and inclusion of different cultures

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	57	64	60	62	51	60	49	54	59	21	59	49	55	55	64	56	52	60	59	27	55	44
Extremely important	23	24	22	23	23	24	22	22	32	0	24	19	16	26	24	20	26	22	24	0	25	34
Very important	34	40	38	39	28	36	27	32	27	21	35	30	39	29	40	35	26	38	35	27	31	10
<u>SMWT/NOT TOO IMPORTANT</u>	38	33	35	34	42	38	50	29	35	67	36	49	37	38	36	39	44	35	38	73	39	56
Somewhat important	25	27	23	25	25	28	22	19	30	36	25	22	12	23	23	27	26	24	25	0	28	8
Not too important	13	6	13	9	17	10	28	11	5	31	10	27	25	15	13	12	17	11	13	73	11	49
<u>NO OPINION/DK/NA</u>	5	3	5	4	7	2	1	16	5	13	5	3	8	7	0	5	5	4	3	0	6	0
No opinion/DK/NA	5	3	5	4	7	2	1	16	5	13	5	3	8	7	0	5	5	4	3	0	6	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>EXT/VERY IMPORTANT</u>	57	79	44	60	43	59	57	73	19	67	33	59	62	49	63	42	56	67	0	57		
Extremely important	23	43	9	25	10	27	23	43	5	33	10	27	22	22	18	21	24	22	0	23		
Very important	34	36	35	35	33	32	35	30	14	35	23	31	40	27	45	21	32	45	0	34		
<u>SMWT/NOT TOO IMPORTANT</u>	38	19	56	36	55	40	36	27	75	31	65	38	31	47	35	46	39	31	0	38		
Somewhat important	25	16	23	26	27	23	24	18	40	20	34	31	21	23	24	21	27	21	0	25		
Not too important	13	2	33	10	28	16	12	9	35	11	30	7	10	24	11	25	11	10	0	13		
<u>NO OPINION/DK/NA</u>	5	2	0	4	2	2	6	0	6	1	2	3	7	5	3	12	5	2	0	5		
No opinion/DK/NA	5	2	0	4	2	2	6	0	6	1	2	3	7	5	3	12	5	2	0	5		

Table 67: Q13t. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing programs that celebrate diversity and inclusion of different cultures

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>EXT/VERY IMPORTANT</u>	57	58	58	58	56	53	64	49	65	52	72	32	73	73	52	56	60	55	65	80	
Extremely important	23	27	22	24	22	16	32	9	36	13	26	5	38	42	19	24	25	23	23	23	
Very important	34	31	37	34	34	37	32	40	29	39	47	27	35	32	33	32	35	32	42	57	
<u>SMWT/NOT TOO IMPORTANT</u>	38	38	39	38	37	41	34	42	30	42	28	56	22	27	41	37	35	39	35	20	
Somewhat important	25	27	24	26	23	27	24	26	22	28	20	36	20	23	23	27	25	25	35	13	
Not too important	13	10	15	13	14	15	10	17	8	14	8	20	2	4	18	11	10	14	0	6	
<u>NO OPINION/DK/NA</u>	5	4	3	4	7	5	2	8	5	7	0	12	5	0	7	7	5	5	0	0	
No opinion/DK/NA	5	4	3	4	7	5	2	8	5	7	0	12	5	0	7	7	5	5	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>EXT/VERY IMPORTANT</u>	57	60	68	50	51	65	50	59	71	41	59	66	54	67	59	46	62	54	40		
Extremely important	23	24	32	15	23	28	18	13	44	12	24	24	20	29	42	14	23	21	28		
Very important	34	36	36	35	28	36	32	46	27	29	35	42	34	39	17	32	39	33	13		
<u>SMWT/NOT TOO IMPORTANT</u>	38	35	26	43	49	30	45	31	27	56	35	28	37	30	41	52	34	38	56		
Somewhat important	25	21	19	31	30	20	31	18	23	38	24	11	28	25	26	33	25	22	34		
Not too important	13	14	6	12	18	10	14	14	5	18	11	16	10	4	15	19	9	16	22		
<u>NO OPINION/DK/NA</u>	5	5	6	7	0	6	5	10	2	3	6	6	9	3	0	2	4	8	4		
No opinion/DK/NA	5	5	6	7	0	6	5	10	2	3	6	6	9	3	0	2	4	8	4		

Table 67: Q13t. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing programs that celebrate diversity and inclusion of different cultures

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	57	51	64	58	50	56	60	56	60	55	59	57	43	62	69	57
Extremely important	23	13	34	27	27	16	22	19	20	24	21	20	9	19	40	23
Very important	34	38	31	31	23	40	38	37	40	30	38	38	34	43	29	33
<u>SMWT/NOT TOO IMPORTANT</u>	38	43	32	36	48	39	37	37	31	41	36	35	51	32	28	39
Somewhat important	25	27	23	26	29	31	22	23	23	28	22	23	34	20	23	24
Not too important	13	15	9	10	19	8	15	14	8	13	13	12	17	13	5	14
<u>NO OPINION/DK/NA</u>	5	7	4	6	3	4	3	7	9	4	5	8	6	6	3	5
No opinion/DK/NA	5	7	4	6	3	4	3	7	9	4	5	8	6	6	3	5

Table 68: Q13u. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Assisting new businesses in obtaining required permits and licenses

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	64	69	59	65	63	65	57	68	78	57	64	61	65	73	69	55	55	69	64	23	62	33
Extremely important	27	23	27	24	29	26	25	30	32	2	27	26	27	35	39	17	23	29	30	15	23	29
Very important	37	46	33	40	34	38	32	38	45	54	37	35	39	39	30	38	32	40	34	9	39	4
<u>SMWT/NOT TOO IMPORTANT</u>	29	25	36	30	27	30	36	20	17	31	28	31	27	22	26	34	33	26	29	77	26	61
Somewhat important	24	20	33	26	23	26	26	17	12	17	24	26	15	16	17	33	27	23	23	77	21	58
Not too important	4	5	3	4	5	3	10	3	5	14	4	5	12	6	9	1	7	3	5	0	5	3
<u>NO OPINION/DK/NA</u>	8	6	5	5	10	6	7	12	6	13	7	8	8	4	5	11	11	5	8	0	12	7
No opinion/DK/NA	8	6	5	5	10	6	7	12	6	13	7	8	8	4	5	11	11	5	8	0	12	7
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>EXT/VERY IMPORTANT</u>	64	84	60	67	49	68	62	81	63	74	48	64	71	65	63	43	66	62	0	64		
Extremely important	27	36	30	28	21	30	25	48	7	36	10	26	30	27	22	26	28	26	0	27		
Very important	37	48	30	39	28	38	37	33	57	38	37	38	41	38	40	17	38	35	0	37		
<u>SMWT/NOT TOO IMPORTANT</u>	29	14	40	27	48	26	31	9	37	17	52	26	23	33	34	31	27	32	0	29		
Somewhat important	24	12	34	22	42	16	28	7	26	10	38	21	21	27	32	25	23	28	0	24		
Not too important	4	2	6	4	6	9	2	2	11	7	15	6	2	6	2	6	4	4	0	4		
<u>NO OPINION/DK/NA</u>	8	2	0	6	3	7	7	10	0	9	0	10	6	2	3	26	7	7	0	8		
No opinion/DK/NA	8	2	0	6	3	7	7	10	0	9	0	10	6	2	3	26	7	7	0	8		

Table 68: Q13u. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Assisting new businesses in obtaining required permits and licenses

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>EXT/VERY IMPORTANT</u>	64	65	69	67	62	63	68	59	68	61	57	49	69	74	68	65	65	63	73	92	
Extremely important	27	34	27	31	24	24	37	14	35	16	14	21	39	39	27	32	29	28	0	21	
Very important	37	30	42	36	38	39	31	45	33	45	42	29	29	36	41	33	37	35	73	71	
<u>SMWT/NOT TOO IMPORTANT</u>	29	28	23	26	31	30	23	33	28	28	37	38	24	20	29	27	28	30	6	8	
Somewhat important	24	22	19	21	28	25	18	29	24	22	35	33	15	15	27	23	24	25	6	8	
Not too important	4	6	4	5	4	5	5	3	4	6	2	5	9	5	2	5	4	5	0	0	
<u>NO OPINION/DK/NA</u>	8	7	8	8	7	7	9	8	4	11	7	12	7	6	3	7	7	7	21	0	
No opinion/DK/NA	8	7	8	8	7	7	9	8	4	11	7	12	7	6	3	7	7	7	21	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>EXT/VERY IMPORTANT</u>	64	61	65	66	67	63	66	59	68	63	70	54	61	66	75	65	65	66	54		
Extremely important	27	20	30	29	30	26	29	17	35	22	38	26	17	33	37	27	24	28	30		
Very important	37	41	35	37	37	38	37	43	33	42	32	28	44	33	38	37	40	37	24		
<u>SMWT/NOT TOO IMPORTANT</u>	29	36	22	29	26	28	28	29	25	31	25	38	30	26	25	31	30	26	31		
Somewhat important	24	32	21	24	19	26	22	29	21	25	19	28	30	23	24	23	26	24	20		
Not too important	4	4	1	5	8	2	6	1	4	6	6	10	0	3	1	9	4	2	11		
<u>NO OPINION/DK/NA</u>	8	3	13	6	6	9	6	11	6	6	5	8	9	8	0	4	5	8	15		
No opinion/DK/NA	8	3	13	6	6	9	6	11	6	6	5	8	9	8	0	4	5	8	15		

Table 68: Q13u. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Assisting new businesses in obtaining required permits and licenses

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	64	61	67	64	59	70	67	62	63	64	65	62	58	67	70	63
Extremely important	27	19	35	22	28	25	35	19	25	25	29	22	16	23	35	36
Very important	37	42	32	42	31	45	32	42	39	39	36	41	42	44	35	28
<u>SMWT/NOT TOO IMPORTANT</u>	29	30	26	31	28	21	32	29	17	27	29	24	33	26	22	32
Somewhat important	24	26	22	23	25	20	29	24	17	23	25	21	29	23	16	28
Not too important	4	4	5	9	3	2	4	5	0	5	3	3	4	3	6	4
<u>NO OPINION/DK/NA</u>	8	9	6	5	13	9	1	9	20	9	6	13	9	7	8	5
No opinion/DK/NA	8	9	6	5	13	9	1	9	20	9	6	13	9	7	8	5

Table 69: Q13v. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Developing programs that promote sustainable living, such as clean energy, water conservation, and recycling

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	74	77	71	75	73	77	68	70	87	56	75	69	74	73	77	74	72	76	85	100	72	74
Extremely important	35	35	28	32	37	38	30	30	34	25	35	37	41	36	48	30	39	33	47	36	39	47
Very important	39	42	44	42	36	39	38	40	54	31	40	32	33	37	29	44	33	43	38	64	33	27
<u>SMWT/NOT TOO IMPORTANT</u>	22	18	26	21	23	20	32	18	8	44	20	31	26	25	18	20	22	21	15	0	22	26
Somewhat important	17	13	21	16	18	18	20	13	5	20	17	20	14	18	14	17	12	19	3	0	13	8
Not too important	5	5	5	5	5	3	13	5	3	24	4	11	12	8	4	3	10	2	11	0	9	18
<u>NO OPINION/DK/NA</u>	4	5	3	4	4	2	0	11	5	0	5	0	0	2	5	6	5	3	0	0	6	0
No opinion/DK/NA	4	5	3	4	4	2	0	11	5	0	5	0	0	2	5	6	5	3	0	0	6	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>EXT/VERY IMPORTANT</u>	74	87	29	78	58	76	74	77	45	77	70	75	76	72	75	67	73	80	0	74		
Extremely important	35	41	18	36	30	41	31	53	5	47	21	39	20	37	43	43	33	41	0	35		
Very important	39	46	11	42	27	35	43	24	41	30	49	36	56	36	32	25	40	39	0	39		
<u>SMWT/NOT TOO IMPORTANT</u>	22	12	58	20	37	23	22	18	55	20	30	20	20	24	25	23	23	14	0	22		
Somewhat important	17	9	41	15	27	15	17	12	44	12	26	14	18	17	21	17	18	12	0	17		
Not too important	5	3	17	4	10	7	4	6	11	8	4	6	2	8	3	5	5	2	0	5		
<u>NO OPINION/DK/NA</u>	4	1	13	3	5	2	4	5	0	2	0	4	4	4	0	10	3	6	0	4		
No opinion/DK/NA	4	1	13	3	5	2	4	5	0	2	0	4	4	4	0	10	3	6	0	4		

Table 69: Q13v. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Developing programs that promote sustainable living, such as clean energy, water conservation, and recycling

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13		
<u>EXT/VERY IMPORTANT</u>	74	75	77	76	72	76	78	69	78	79	83	57	83	83	77	74	76	73	74	92		
Extremely important	35	33	29	31	40	28	35	35	44	29	35	22	35	48	44	37	37	35	28	40		
Very important	39	42	48	45	33	49	42	33	34	50	48	35	48	36	33	38	39	38	45	52		
<u>SMWT/NOT TOO IMPORTANT</u>	22	24	20	22	22	22	20	23	19	21	11	35	13	8	21	20	19	23	21	8		
Somewhat important	17	22	15	19	16	18	18	18	12	13	11	24	13	4	21	16	16	17	21	8		
Not too important	5	2	5	3	6	4	2	5	7	7	0	12	0	4	0	4	3	5	0	0		
<u>NO OPINION/DK/NA</u>	4	1	3	2	5	2	2	9	3	1	5	8	4	9	2	5	5	4	5	0		
No opinion/DK/NA	4	1	3	2	5	2	2	9	3	1	5	8	4	9	2	5	5	4	5	0		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42			
<u>EXT/VERY IMPORTANT</u>	74	74	78	71	77	76	73	74	79	68	78	64	82	72	85	72	75	75	68			
Extremely important	35	25	37	36	43	32	38	34	30	26	49	36	41	28	42	34	32	37	39			
Very important	39	49	40	36	34	44	35	40	49	42	29	28	40	44	43	39	42	38	29			
<u>SMWT/NOT TOO IMPORTANT</u>	22	19	17	26	23	18	25	14	19	30	19	25	11	26	15	25	21	21	28			
Somewhat important	17	11	17	23	13	14	19	14	12	21	17	19	8	20	15	21	16	19	16			
Not too important	5	8	0	3	10	3	6	0	7	10	2	6	3	6	0	5	5	3	13			
<u>NO OPINION/DK/NA</u>	4	7	6	3	0	6	2	12	2	1	2	10	7	2	0	3	4	4	4			
No opinion/DK/NA	4	7	6	3	0	6	2	12	2	1	2	10	7	2	0	3	4	4	4			

Table 69: Q13v. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Developing programs that promote sustainable living, such as clean energy, water conservation, and recycling

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	74	72	78	72	68	78	77	80	73	72	77	77	65	81	82	74
Extremely important	35	31	39	28	39	28	31	44	52	32	37	47	29	34	37	41
Very important	39	41	39	44	30	50	46	36	21	40	40	30	37	47	45	34
<u>SMWT/NOT TOO IMPORTANT</u>	22	22	20	17	29	21	22	18	19	23	21	18	28	14	14	26
Somewhat important	17	17	15	13	19	18	21	16	9	17	18	13	21	11	9	23
Not too important	5	5	5	4	10	3	1	2	10	6	3	5	6	3	6	3
<u>NO OPINION/DK/NA</u>	4	6	2	11	3	1	1	2	8	5	2	5	7	5	4	0
No opinion/DK/NA	4	6	2	11	3	1	1	2	8	5	2	5	7	5	4	0

Table 70: Q13w. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing emergency 911 and fire response

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	86	79	85	81	90	86	90	81	81	80	86	86	99	90	87	82	81	88	82	100	79	100
Extremely important	51	33	35	34	67	51	53	48	54	42	50	55	63	55	61	45	44	54	59	58	49	27
Very important	35	46	49	47	23	35	37	33	27	38	36	31	36	35	26	37	36	34	23	42	30	73
<u>SMWT/NOT TOO IMPORTANT</u>	9	19	9	15	4	11	7	6	14	11	9	6	1	6	9	12	8	10	8	0	8	0
Somewhat important	8	15	8	12	3	10	3	6	10	5	8	5	0	5	3	12	4	10	6	0	5	0
Not too important	1	4	1	3	0	1	4	0	4	6	2	1	1	2	6	0	4	0	3	0	2	0
<u>NO OPINION/DK/NA</u>	5	3	6	4	6	3	3	13	5	9	4	7	0	4	4	6	11	2	10	0	13	0
No opinion/DK/NA	5	3	6	4	6	3	3	13	5	9	4	7	0	4	4	6	11	2	10	0	13	0

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347
<u>EXT/VERY IMPORTANT</u>	86	91	88	86	93	87	85	86	89	89	82	79	79	99	93	86	85	89	0	86
Extremely important	51	52	47	50	55	64	42	71	50	67	54	45	45	62	52	58	52	46	0	51
Very important	35	40	41	36	38	24	43	15	39	22	28	34	35	37	41	28	33	43	0	35
<u>SMWT/NOT TOO IMPORTANT</u>	9	8	0	11	2	9	10	9	0	8	14	15	13	1	2	7	10	9	0	9
Somewhat important	8	7	0	9	2	4	10	9	0	6	0	11	13	1	2	5	9	6	0	8
Not too important	1	1	0	2	0	5	0	0	0	2	14	4	0	0	0	2	1	3	0	1
<u>NO OPINION/DK/NA</u>	5	1	12	3	5	3	5	5	11	3	4	6	7	0	5	7	5	2	0	5
No opinion/DK/NA	5	1	12	3	5	3	5	5	11	3	4	6	7	0	5	7	5	2	0	5

Table 70: Q13w. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing emergency 911 and fire response

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>EXT/VERY IMPORTANT</u>	86	89	93	91	80	90	91	85	77	91	90	77	88	86	86	84	85	85	97	100	
Extremely important	51	54	60	57	44	49	64	34	55	56	50	42	59	65	37	51	50	52	43	28	
Very important	35	35	33	34	36	42	27	51	22	35	40	34	28	21	49	33	35	33	54	72	
<u>SMWT/NOT TOO IMPORTANT</u>	9	6	4	5	14	7	5	11	18	8	6	13	9	8	14	11	10	10	3	0	
Somewhat important	8	2	3	3	14	4	2	11	18	4	6	12	2	8	14	9	9	8	3	0	
Not too important	1	4	2	3	0	3	3	0	0	4	0	1	7	0	0	2	1	2	0	0	
<u>NO OPINION/DK/NA</u>	5	5	3	4	6	3	5	4	5	1	4	10	4	5	0	5	5	5	0	0	
No opinion/DK/NA	5	5	3	4	6	3	5	4	5	1	4	10	4	5	0	5	5	5	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>EXT/VERY IMPORTANT</u>	86	85	83	84	91	84	87	86	84	88	85	80	83	78	93	91	81	90	91		
Extremely important	51	42	43	52	67	43	58	36	51	47	68	34	40	39	69	63	34	65	75		
Very important	35	43	40	32	24	41	29	50	33	42	17	46	43	39	23	27	47	25	15		
<u>SMWT/NOT TOO IMPORTANT</u>	9	10	9	13	3	10	9	8	12	9	9	10	8	19	5	7	15	4	1		
Somewhat important	8	7	8	13	2	7	9	6	9	8	9	8	7	19	3	4	12	4	0		
Not too important	1	4	2	0	1	3	0	2	3	1	0	2	1	0	3	3	3	0	1		
<u>NO OPINION/DK/NA</u>	5	5	7	3	6	6	4	6	4	3	5	10	9	3	2	2	4	5	8		
No opinion/DK/NA	5	5	7	3	6	6	4	6	4	3	5	10	9	3	2	2	4	5	8		

Table 70: Q13w. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing emergency 911 and fire response

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	86	87	85	86	79	91	83	94	92	85	87	93	88	86	83	87
Extremely important	51	42	60	54	34	52	53	55	70	46	56	61	44	38	49	72
Very important	35	45	25	32	46	39	30	39	22	39	31	32	44	48	34	15
<u>SMWT/NOT TOO IMPORTANT</u>	9	8	10	10	10	4	16	6	0	8	11	4	8	10	9	13
Somewhat important	8	7	9	6	10	4	14	5	0	7	9	3	8	6	6	13
Not too important	1	1	2	4	0	0	2	2	0	1	2	1	0	4	3	0
<u>NO OPINION/DK/NA</u>	5	5	5	5	10	5	1	0	8	7	2	3	4	4	8	0
No opinion/DK/NA	5	5	5	5	10	5	1	0	8	7	2	3	4	4	8	0

Table 71: Q13x. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing rent relief to prevent residents from becoming homeless

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	60	70	59	65	55	66	45	57	66	30	65	39	57	52	75	63	61	60	63	36	63	52
Extremely important	27	32	18	26	28	30	24	23	28	10	29	20	39	28	37	24	36	23	41	36	38	32
Very important	33	38	40	39	27	36	22	34	37	20	36	19	18	25	38	39	26	37	22	0	25	20
<u>SMWT/NOT TOO IMPORTANT</u>	34	27	33	29	38	30	53	28	31	57	29	57	37	44	25	28	30	36	31	64	27	48
Somewhat important	23	20	33	25	21	23	27	21	25	31	21	33	18	30	15	20	22	24	19	50	19	43
Not too important	11	7	0	4	17	7	26	7	6	27	8	24	20	14	10	8	8	12	12	15	9	5
<u>NO OPINION/DK/NA</u>	6	3	9	6	6	4	2	14	3	13	6	4	5	4	1	9	8	5	6	0	10	0
No opinion/DK/NA	6	3	9	6	6	4	2	14	3	13	6	4	5	4	1	9	8	5	6	0	10	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>EXT/VERY IMPORTANT</u>	60	68	39	64	43	61	60	59	36	63	56	68	57	55	66	42	55	76	0	60		
Extremely important	27	32	26	28	20	28	25	34	0	32	17	32	17	36	28	16	21	45	0	27		
Very important	33	36	13	35	23	33	35	25	36	31	39	36	40	20	39	26	34	31	0	33		
<u>SMWT/NOT TOO IMPORTANT</u>	34	26	61	30	57	37	33	41	64	35	44	25	38	44	31	39	38	20	0	34		
Somewhat important	23	18	41	22	35	19	26	22	28	17	24	19	27	31	19	18	24	20	0	23		
Not too important	11	8	21	8	21	19	7	19	36	18	20	5	11	13	12	22	14	1	0	11		
<u>NO OPINION/DK/NA</u>	6	6	0	6	0	2	8	0	0	2	0	7	6	1	3	19	7	4	0	6		
No opinion/DK/NA	6	6	0	6	0	2	8	0	0	2	0	7	6	1	3	19	7	4	0	6		

Table 71: Q13x. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing rent relief to prevent residents from becoming homeless

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13		
<u>EXT/VERY IMPORTANT</u>	60	65	54	60	60	55	64	54	68	57	80	28	79	64	50	54	61	59	70	94		
Extremely important	27	31	21	26	30	23	30	20	40	15	37	10	56	26	22	27	30	27	38	37		
Very important	33	34	33	33	30	32	34	34	28	42	42	19	23	38	28	28	31	32	32	57		
<u>SMWT/NOT TOO IMPORTANT</u>	34	30	41	35	33	40	31	40	25	32	20	61	15	28	50	39	34	35	30	6		
Somewhat important	23	22	22	22	26	25	18	32	19	21	17	37	10	17	39	27	24	24	30	0		
Not too important	11	8	19	14	7	15	13	8	6	11	3	23	4	11	11	12	9	11	0	6		
<u>NO OPINION/DK/NA</u>	6	4	5	5	6	5	5	6	7	11	0	11	7	8	0	7	5	6	0	0		
No opinion/DK/NA	6	4	5	5	6	5	5	6	7	11	0	11	7	8	0	7	5	6	0	0		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42			
<u>EXT/VERY IMPORTANT</u>	60	59	66	63	52	63	59	59	67	49	68	54	68	58	77	57	65	57	50			
Extremely important	27	19	28	31	30	24	31	22	27	20	42	34	30	17	44	23	26	30	23			
Very important	33	40	37	32	21	38	28	37	40	30	26	21	38	41	33	34	39	27	27			
<u>SMWT/NOT TOO IMPORTANT</u>	34	33	28	33	43	30	37	33	27	46	27	34	26	41	23	39	29	37	43			
Somewhat important	23	30	22	21	22	25	22	29	20	26	17	24	22	35	8	23	25	22	19			
Not too important	11	4	6	12	21	5	15	3	7	20	10	10	4	6	15	16	4	15	23			
<u>NO OPINION/DK/NA</u>	6	8	7	4	6	7	5	9	6	4	5	11	6	1	0	4	6	6	8			
No opinion/DK/NA	6	8	7	4	6	7	5	9	6	4	5	11	6	1	0	4	6	6	8			

Table 71: Q13x. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing rent relief to prevent residents from becoming homeless

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	60	55	66	75	47	69	57	51	61	63	57	56	55	55	73	57
Extremely important	27	21	34	39	20	22	25	23	26	28	25	24	19	23	37	27
Very important	33	34	33	36	27	46	33	28	35	35	32	31	36	32	36	30
<u>SMWT/NOT TOO IMPORTANT</u>	34	39	28	21	46	22	41	45	19	31	38	34	40	38	20	39
Somewhat important	23	28	18	16	36	16	28	28	5	23	24	19	30	25	15	23
Not too important	11	11	10	5	10	7	14	17	14	8	14	15	10	13	5	16
<u>NO OPINION/DK/NA</u>	6	6	6	4	7	9	2	4	20	6	5	10	6	7	7	4
No opinion/DK/NA	6	6	6	4	7	9	2	4	20	6	5	10	6	7	7	4

Table 72: Q14a. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing recreation opportunities and programs at City parks and recreation centers

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	70	74	78	75	65	78	51	64	83	58	73	52	69	67	66	73	75	69	83	78	76	62
Very satisfied	21	22	32	26	17	28	13	13	37	6	24	11	20	22	25	21	21	22	27	0	21	14
Somewhat satisfied	49	52	46	49	48	51	38	51	46	51	50	41	49	45	42	53	54	47	56	78	55	47
<u>TOTAL DISSATISFIED</u>	14	10	15	12	16	13	23	11	7	13	12	26	14	13	24	14	14	14	6	22	10	38
Somewhat dissatisfied	11	10	10	10	12	11	15	9	5	2	11	13	7	7	24	13	8	12	5	13	6	23
Very dissatisfied	3	0	6	2	4	2	8	2	2	11	1	13	7	6	0	1	5	2	2	9	4	15
<u>NO OPINION/DK/NA</u>	16	16	7	12	19	9	26	25	10	29	15	22	17	20	10	13	12	17	11	0	14	0
No opinion/DK/NA	16	16	7	12	19	9	26	25	10	29	15	22	17	20	10	13	12	17	11	0	14	0
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL SATISFIED</u>	70	82	42	78	42	73	69	79	94	74	68	68	72	78	67	61	69	75	70	0		
Very satisfied	21	37	13	26	4	23	21	28	48	23	25	21	19	25	26	17	22	18	21	0		
Somewhat satisfied	49	45	29	52	38	49	49	51	47	51	43	47	53	53	41	43	47	57	49	0		
<u>TOTAL DISSATISFIED</u>	14	12	25	11	27	11	15	4	3	9	18	20	11	9	11	20	15	13	14	0		
Somewhat dissatisfied	11	9	0	9	17	6	13	1	0	4	12	17	5	9	9	14	11	11	11	0		
Very dissatisfied	3	3	25	2	10	5	2	2	3	5	6	3	5	0	2	6	4	2	3	0		
<u>NO OPINION/DK/NA</u>	16	6	33	11	31	17	16	17	3	17	14	12	18	13	22	19	16	12	16	0		
No opinion/DK/NA	16	6	33	11	31	17	16	17	3	17	14	12	18	13	22	19	16	12	16	0		

Table 72: Q14a. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing recreation opportunities and programs at City parks and recreation centers

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8
<u>TOTAL SATISFIED</u>	70	74	66	70	72	64	75	67	75	65	76	62	89	68	68	69	71	69	86	93
Very satisfied	21	20	19	20	23	12	26	21	26	22	26	17	35	29	11	22	21	22	0	28
Somewhat satisfied	49	53	47	50	49	52	49	45	49	43	50	44	54	39	57	47	50	47	86	65
<u>TOTAL DISSATISFIED</u>	14	14	17	15	12	17	14	11	13	16	10	18	5	22	9	16	14	14	14	7
Somewhat dissatisfied	11	9	16	12	9	14	11	9	10	13	10	14	5	14	8	13	11	11	14	7
Very dissatisfied	3	4	1	3	3	3	3	2	3	3	0	5	0	7	1	3	3	3	0	0
<u>NO OPINION/DK/NA</u>	16	13	17	15	16	19	11	22	12	19	15	20	7	10	23	15	15	16	0	0
No opinion/DK/NA	16	13	17	15	16	19	11	22	12	19	15	20	7	10	23	15	15	16	0	0
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39	
<u>TOTAL SATISFIED</u>	70	70	77	72	62	74	68	72	75	61	76	85	72	78	51	68	75	67	56	
Very satisfied	21	24	26	17	16	25	17	24	27	10	25	36	25	18	7	20	26	15	23	
Somewhat satisfied	49	46	51	55	47	49	52	48	47	52	51	49	47	60	44	47	49	52	34	
<u>TOTAL DISSATISFIED</u>	14	7	9	15	23	8	18	5	10	22	14	10	16	5	29	19	12	13	27	
Somewhat dissatisfied	11	5	7	10	20	6	14	3	9	18	9	10	13	5	20	15	10	9	22	
Very dissatisfied	3	2	2	5	3	2	4	2	2	4	5	0	3	0	9	4	2	4	4	
<u>NO OPINION/DK/NA</u>	16	23	14	13	15	18	14	23	15	17	10	5	12	17	20	13	12	20	17	
No opinion/DK/NA	16	23	14	13	15	18	14	23	15	17	10	5	12	17	20	13	12	20	17	

Table 72: Q14a. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing recreation opportunities and programs at City parks and recreation centers

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	70	66	72	79	61	81	63	81	59	73	67	72	68	63	75	69
Very satisfied	21	16	26	33	14	27	10	23	30	24	17	26	20	10	27	23
Somewhat satisfied	49	51	46	47	46	53	53	58	29	48	50	46	48	54	48	46
<u>TOTAL DISSATISFIED</u>	14	14	15	9	20	11	12	12	26	13	14	18	13	15	14	14
Somewhat dissatisfied	11	11	12	9	14	6	9	10	25	10	12	16	10	12	11	12
Very dissatisfied	3	3	3	0	5	4	3	3	1	3	3	2	3	3	4	2
<u>NO OPINION/DK/NA</u>	16	19	13	12	20	9	25	7	15	14	19	10	19	21	10	17
No opinion/DK/NA	16	19	13	12	20	9	25	7	15	14	19	10	19	21	10	17

Table 73: Q14b. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Maintaining public parks in good physical condition

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	86	89	92	90	81	92	77	76	94	88	88	72	83	85	81	87	85	86	89	80	87	69
Very satisfied	31	39	46	42	20	38	15	27	53	20	35	12	24	29	42	31	35	30	48	11	39	6
Somewhat satisfied	55	50	46	48	61	54	62	49	41	68	54	60	59	55	39	56	50	57	41	68	48	63
<u>TOTAL DISSATISFIED</u>	10	4	7	5	15	6	20	14	5	12	7	28	17	12	19	7	13	9	10	20	10	31
Somewhat dissatisfied	9	4	7	5	13	6	17	11	4	6	6	22	15	10	19	6	11	8	9	20	9	27
Very dissatisfied	1	0	0	0	3	0	3	3	0	6	0	6	2	2	0	1	1	1	2	0	1	3
<u>NO OPINION/DK/NA</u>	4	7	1	5	4	2	3	10	1	0	5	0	0	3	0	5	3	5	1	0	3	0
No opinion/DK/NA	4	7	1	5	4	2	3	10	1	0	5	0	0	3	0	5	3	5	1	0	3	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL SATISFIED</u>	86	93	69	92	62	90	85	91	87	91	88	86	89	91	76	80	86	87	86	0		
Very satisfied	31	56	0	37	7	33	31	42	0	39	8	28	36	38	27	21	31	29	31	0		
Somewhat satisfied	55	37	69	55	55	57	53	50	87	51	81	58	53	52	49	59	55	58	55	0		
<u>TOTAL DISSATISFIED</u>	10	7	31	4	36	8	10	7	13	8	12	10	5	9	13	20	11	5	10	0		
Somewhat dissatisfied	9	6	9	4	29	7	9	4	10	6	10	8	4	8	12	20	9	5	9	0		
Very dissatisfied	1	1	22	0	7	1	1	2	3	1	1	2	1	2	1	0	2	0	1	0		
<u>NO OPINION/DK/NA</u>	4	0	0	4	2	2	6	2	0	2	0	4	6	0	11	0	3	8	4	0		
No opinion/DK/NA	4	0	0	4	2	2	6	2	0	2	0	4	6	0	11	0	3	8	4	0		

Table 73: Q14b. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Maintaining public parks in good physical condition

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL SATISFIED</u>	86	91	80	86	89	89	83	84	93	84	90	88	92	89	83	85	87	85	100	93	
Very satisfied	31	34	26	30	36	30	31	36	36	28	44	29	25	45	20	29	33	31	18	35	
Somewhat satisfied	55	57	54	56	53	59	53	48	57	57	46	59	67	44	64	56	54	54	82	57	
<u>TOTAL DISSATISFIED</u>	10	8	14	11	6	10	12	10	4	15	10	6	0	11	2	8	8	10	0	7	
Somewhat dissatisfied	9	6	13	9	6	8	11	8	4	11	10	6	0	6	2	7	7	9	0	7	
Very dissatisfied	1	2	1	1	1	2	1	1	0	3	0	0	0	5	0	1	1	1	0	0	
<u>NO OPINION/DK/NA</u>	4	1	5	3	5	1	5	6	3	1	0	6	8	0	15	7	5	4	0	0	
No opinion/DK/NA	4	1	5	3	5	1	5	6	3	1	0	6	8	0	15	7	5	4	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL SATISFIED</u>	86	90	89	88	82	89	86	92	87	80	94	90	88	96	82	85	90	85	68		
Very satisfied	31	39	37	28	25	38	27	41	37	23	32	43	40	31	26	31	42	21	20		
Somewhat satisfied	55	51	52	60	57	51	59	51	50	57	62	47	48	65	56	54	48	64	48		
<u>TOTAL DISSATISFIED</u>	10	2	9	9	12	6	10	5	7	14	5	10	8	2	18	9	5	11	28		
Somewhat dissatisfied	9	2	8	6	11	5	8	5	6	10	5	10	7	2	18	7	5	10	21		
Very dissatisfied	1	0	1	2	2	1	2	1	1	4	0	0	1	0	0	2	0	1	7		
<u>NO OPINION/DK/NA</u>	4	8	2	3	5	5	4	3	6	6	1	0	5	3	0	6	5	4	4		
No opinion/DK/NA	4	8	2	3	5	5	4	3	6	6	1	0	5	3	0	6	5	4	4		

Table 73: Q14b. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Maintaining public parks in good physical condition

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	86	86	86	93	91	86	80	91	66	90	80	81	88	82	93	79
Very satisfied	31	31	33	48	27	26	28	31	24	34	28	28	34	27	37	29
Somewhat satisfied	55	55	53	45	64	60	52	60	42	56	52	53	54	55	56	50
<u>TOTAL DISSATISFIED</u>	10	10	10	2	8	12	11	8	34	7	14	19	8	12	6	16
Somewhat dissatisfied	9	8	10	2	6	11	9	6	34	6	13	18	6	10	6	15
Very dissatisfied	1	2	1	0	2	1	2	1	0	1	1	1	2	2	0	1
<u>NO OPINION/DK/NA</u>	4	5	4	5	1	1	9	1	0	2	6	1	4	6	1	5
No opinion/DK/NA	4	5	4	5	1	1	9	1	0	2	6	1	4	6	1	5

Table 74: Q14c. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing police services

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	81	81	90	85	77	89	73	66	91	76	83	70	75	78	81	84	86	79	93	61	90	58
Very satisfied	37	36	46	40	33	44	32	22	57	39	39	27	41	40	26	35	46	33	64	11	50	13
Somewhat satisfied	44	45	44	45	44	46	41	44	35	37	45	44	34	38	55	48	41	46	29	49	40	45
<u>TOTAL DISSATISFIED</u>	11	11	6	9	13	6	19	17	7	4	10	16	13	11	13	11	10	11	6	22	6	32
Somewhat dissatisfied	7	9	2	6	7	4	13	9	5	0	6	10	10	8	9	6	5	7	3	0	4	12
Very dissatisfied	4	2	3	2	6	2	6	8	2	4	4	6	3	3	4	5	4	4	3	22	2	20
<u>NO OPINION/DK/NA</u>	8	8	4	6	9	4	8	17	2	20	7	14	11	11	6	5	4	10	1	17	3	9
No opinion/DK/NA	8	8	4	6	9	4	8	17	2	20	7	14	11	11	6	5	4	10	1	17	3	9
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL SATISFIED</u>	81	91	77	87	55	84	81	85	75	84	85	75	85	80	84	87	84	79	81	0		
Very satisfied	37	63	9	42	18	43	35	47	44	46	32	32	39	39	43	35	38	33	37	0		
Somewhat satisfied	44	27	67	45	37	41	46	38	31	38	53	44	45	41	41	52	46	46	44	0		
<u>TOTAL DISSATISFIED</u>	11	8	10	8	29	8	12	11	0	9	2	13	6	13	13	10	9	16	11	0		
Somewhat dissatisfied	7	6	0	4	22	6	6	8	0	7	2	9	3	8	2	10	5	11	7	0		
Very dissatisfied	4	2	10	4	7	2	5	2	0	2	0	4	3	5	11	0	4	5	4	0		
<u>NO OPINION/DK/NA</u>	8	1	13	6	16	8	8	4	25	7	13	12	9	6	3	3	7	5	8	0		
No opinion/DK/NA	8	1	13	6	16	8	8	4	25	7	13	12	9	6	3	3	7	5	8	0		

Table 74: Q14c. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing police services

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8
<u>TOTAL SATISFIED</u>	81	81	80	81	82	81	80	82	81	81	83	75	90	85	74	81	82	81	86	82
Very satisfied	37	42	39	40	31	38	42	35	24	50	38	22	47	38	24	32	34	37	18	31
Somewhat satisfied	44	39	42	41	51	43	38	46	56	31	45	53	43	47	51	49	48	44	68	51
<u>TOTAL DISSATISFIED</u>	11	4	16	10	11	9	11	15	8	12	17	13	10	5	10	9	10	11	14	7
Somewhat dissatisfied	7	3	8	5	8	5	6	8	8	7	17	10	5	0	2	4	6	7	14	0
Very dissatisfied	4	1	8	5	3	4	5	6	0	5	0	3	5	5	8	5	4	4	0	7
<u>NO OPINION/DK/NA</u>	8	15	3	9	7	10	9	4	11	7	0	12	0	11	16	9	8	8	0	11
No opinion/DK/NA	8	15	3	9	7	10	9	4	11	7	0	12	0	11	16	9	8	8	0	11
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39	
<u>TOTAL SATISFIED</u>	81	88	78	78	82	82	80	88	78	76	84	79	81	89	84	79	85	79	72	
Very satisfied	37	49	43	31	26	46	29	50	41	30	28	55	43	29	21	36	40	37	22	
Somewhat satisfied	44	39	35	48	56	37	51	38	37	47	56	25	37	60	63	44	45	42	50	
<u>TOTAL DISSATISFIED</u>	11	6	13	13	9	10	11	4	15	18	4	12	15	5	11	7	9	11	20	
Somewhat dissatisfied	7	0	10	8	5	6	7	2	9	9	4	10	10	5	7	5	6	6	11	
Very dissatisfied	4	6	2	5	4	4	4	2	5	8	0	2	5	1	4	2	2	5	9	
<u>NO OPINION/DK/NA</u>	8	6	9	9	9	8	9	8	8	6	12	9	4	6	6	13	6	10	8	
No opinion/DK/NA	8	6	9	9	9	8	9	8	8	6	12	9	4	6	6	13	6	10	8	

Table 74: Q14c. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing police services

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	81	82	80	78	77	87	75	92	92	80	82	92	80	85	79	79
Very satisfied	37	38	33	30	32	36	43	46	46	32	44	46	34	46	27	42
Somewhat satisfied	44	43	46	48	45	52	32	46	46	48	38	46	46	39	52	37
<u>TOTAL DISSATISFIED</u>	11	11	11	12	8	7	19	7	8	9	14	7	11	11	7	16
Somewhat dissatisfied	7	6	8	7	6	2	11	4	8	5	9	6	5	7	6	10
Very dissatisfied	4	5	3	5	1	5	8	3	0	3	5	2	6	4	1	6
<u>NO OPINION/DK/NA</u>	8	7	9	10	16	6	7	1	0	11	4	1	9	4	14	4
No opinion/DK/NA	8	7	9	10	16	6	7	1	0	11	4	1	9	4	14	4

Table 75: Q14d. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Preparing for emergencies and natural disasters

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	61	71	73	71	50	68	44	55	72	41	65	39	53	56	45	66	54	64	56	62	55	44
Very satisfied	21	24	32	27	14	23	14	20	35	8	23	5	19	21	6	23	24	19	29	0	26	10
Somewhat satisfied	40	47	41	44	36	45	29	35	37	34	41	34	34	36	39	44	30	44	27	62	29	34
<u>TOTAL DISSATISFIED</u>	17	11	21	15	19	15	30	11	14	33	15	26	21	18	39	12	26	13	24	38	23	42
Somewhat dissatisfied	12	10	10	10	14	12	20	7	8	11	12	14	9	12	35	9	17	10	16	20	17	24
Very dissatisfied	5	1	11	5	4	3	10	4	6	21	3	12	12	6	4	4	8	3	8	17	7	18
<u>NO OPINION/DK/NA</u>	22	18	7	14	31	17	26	34	14	26	20	35	26	25	16	21	20	23	21	0	21	14
No opinion/DK/NA	22	18	7	14	31	17	26	34	14	26	20	35	26	25	16	21	20	23	21	0	21	14

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0
<u>TOTAL SATISFIED</u>	61	71	21	67	30	53	65	63	10	57	36	54	76	59	38	66	59	66	61	0
Very satisfied	21	42	2	26	2	19	22	21	3	21	10	14	32	16	13	26	22	16	21	0
Somewhat satisfied	40	29	19	41	28	34	43	42	7	36	27	40	44	43	25	40	37	50	40	0
<u>TOTAL DISSATISFIED</u>	17	13	46	15	32	25	12	15	67	23	33	19	10	20	20	19	17	17	17	0
Somewhat dissatisfied	12	7	22	12	15	14	10	7	67	9	33	13	5	19	14	13	13	13	12	0
Very dissatisfied	5	6	23	3	17	11	1	8	0	14	0	6	5	1	6	6	4	4	5	0
<u>NO OPINION/DK/NA</u>	22	16	33	19	38	22	23	22	23	19	31	27	14	21	42	15	24	17	22	0
No opinion/DK/NA	22	16	33	19	38	22	23	22	23	19	31	27	14	21	42	15	24	17	22	0

Table 75: Q14d. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Preparing for emergencies and natural disasters

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL SATISFIED</u>	61	63	54	59	66	52	65	66	70	49	74	49	90	57	63	65	64	61	68	55	
Very satisfied	21	29	21	25	17	26	25	18	17	16	21	20	33	22	21	23	22	21	0	38	
Somewhat satisfied	40	34	34	34	49	26	40	48	53	33	53	29	56	36	42	42	42	40	68	17	
<u>TOTAL DISSATISFIED</u>	17	12	19	15	14	16	15	8	16	20	8	17	5	18	9	12	15	16	32	23	
Somewhat dissatisfied	12	12	15	13	8	16	11	3	13	15	6	16	5	16	9	11	11	11	32	23	
Very dissatisfied	5	0	4	2	6	0	4	5	3	5	2	2	0	2	0	2	4	5	0	0	
<u>NO OPINION/DK/NA</u>	22	25	27	26	20	32	21	26	15	31	18	34	6	25	29	22	21	23	0	23	
No opinion/DK/NA	22	25	27	26	20	32	21	26	15	31	18	34	6	25	29	22	21	23	0	23	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL SATISFIED</u>	61	62	59	68	56	60	63	58	65	58	70	75	69	71	61	50	71	52	42		
Very satisfied	21	32	21	19	16	26	17	32	21	15	21	40	29	15	17	17	27	17	5		
Somewhat satisfied	40	30	38	50	40	35	46	26	43	43	49	35	40	56	44	32	44	35	37		
<u>TOTAL DISSATISFIED</u>	17	14	19	15	13	17	15	12	18	17	12	19	15	9	24	16	15	18	21		
Somewhat dissatisfied	12	4	15	12	11	10	12	7	13	12	11	9	12	9	21	13	10	13	18		
Very dissatisfied	5	10	4	4	2	6	3	4	5	4	1	10	4	0	3	3	5	5	3		
<u>NO OPINION/DK/NA</u>	22	24	22	16	31	23	22	30	18	25	18	6	16	19	15	35	14	30	37		
No opinion/DK/NA	22	24	22	16	31	23	22	30	18	25	18	6	16	19	15	35	14	30	37		

Table 75: Q14d. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Preparing for emergencies and natural disasters

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	61	58	66	70	51	69	52	66	75	63	59	70	65	50	65	68
Very satisfied	21	23	20	18	15	20	20	32	28	17	24	30	21	25	15	24
Somewhat satisfied	40	35	46	52	36	49	32	34	48	45	35	40	44	24	50	44
<u>TOTAL DISSATISFIED</u>	17	14	16	20	20	7	20	10	8	17	16	9	10	21	18	11
Somewhat dissatisfied	12	10	13	14	17	7	11	7	6	13	9	7	8	12	16	7
Very dissatisfied	5	4	3	6	3	0	9	3	2	3	6	2	1	9	2	4
<u>NO OPINION/DK/NA</u>	22	28	18	10	29	24	28	25	16	21	25	21	26	30	17	21
No opinion/DK/NA	22	28	18	10	29	24	28	25	16	21	25	21	26	30	17	21

Table 76: Q14e. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing programs to help seniors

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	62	67	76	71	53	70	52	50	74	66	64	51	55	61	39	66	72	58	70	83	71	75
Very satisfied	20	24	34	28	12	24	8	21	28	29	21	18	20	22	9	20	21	20	21	49	19	26
Somewhat satisfied	42	42	42	42	41	46	43	28	46	37	43	34	35	38	30	46	51	38	50	34	51	48
<u>TOTAL DISSATISFIED</u>	8	5	11	7	9	6	14	8	8	15	6	16	13	8	5	8	7	9	6	17	6	9
Somewhat dissatisfied	5	3	3	3	6	3	10	6	4	5	4	10	8	5	5	5	3	6	3	0	3	0
Very dissatisfied	3	1	8	4	2	4	4	2	4	9	3	6	5	3	0	3	4	3	3	17	3	9
<u>NO OPINION/DK/NA</u>	30	29	12	22	38	24	35	43	18	20	30	33	32	31	56	26	22	33	24	0	23	16
No opinion/DK/NA	30	29	12	22	38	24	35	43	18	20	30	33	32	31	56	26	22	33	24	0	23	16
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL SATISFIED</u>	62	73	25	69	36	61	64	64	60	64	47	53	67	64	54	76	60	68	62	0		
Very satisfied	20	34	2	23	2	18	23	21	3	21	5	10	26	20	19	35	19	25	20	0		
Somewhat satisfied	42	38	22	45	33	43	41	43	57	43	42	43	41	45	35	41	41	43	42	0		
<u>TOTAL DISSATISFIED</u>	8	9	38	6	19	10	6	4	3	10	13	8	8	7	7	11	9	3	8	0		
Somewhat dissatisfied	5	4	12	4	11	3	4	0	0	1	12	3	5	4	7	6	5	3	5	0		
Very dissatisfied	3	5	26	3	8	7	1	4	3	8	1	4	3	2	0	5	4	0	3	0		
<u>NO OPINION/DK/NA</u>	30	19	38	25	46	29	31	32	38	26	40	39	25	29	39	13	31	29	30	0		
No opinion/DK/NA	30	19	38	25	46	29	31	32	38	26	40	39	25	29	39	13	31	29	30	0		

Table 76: Q14e. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing programs to help seniors

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL SATISFIED</u>	62	59	62	61	61	54	68	64	62	52	70	65	84	45	58	64	63	61	100	82	
Very satisfied	20	22	23	23	18	18	27	22	16	15	29	18	32	19	19	24	22	19	68	23	
Somewhat satisfied	42	37	39	38	43	36	41	42	46	37	41	46	52	26	39	40	41	41	32	59	
<u>TOTAL DISSATISFIED</u>	8	6	12	9	7	11	7	5	4	9	2	7	4	9	4	6	8	8	0	7	
Somewhat dissatisfied	5	6	9	8	2	10	6	3	1	9	0	3	4	7	4	5	4	5	0	0	
Very dissatisfied	3	0	3	1	5	1	1	2	3	1	2	4	0	2	0	2	4	3	0	7	
<u>NO OPINION/DK/NA</u>	30	34	26	30	32	36	25	31	34	39	28	28	13	46	38	30	29	31	0	11	
No opinion/DK/NA	30	34	26	30	32	36	25	31	34	39	28	28	13	46	38	30	29	31	0	11	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39	
<u>TOTAL SATISFIED</u>	62	56	70	66	41	64	57	66	65	53	61	72	71	73	85	33	71	53	55	
Very satisfied	20	33	16	21	8	23	16	31	17	12	21	47	26	14	30	7	28	16	0	
Somewhat satisfied	42	23	54	45	34	41	40	35	48	41	40	25	45	58	55	26	42	37	55	
<u>TOTAL DISSATISFIED</u>	8	9	5	10	9	6	10	6	3	11	8	15	9	4	5	6	7	10	5	
Somewhat dissatisfied	5	4	3	6	8	3	7	5	2	9	5	1	7	3	5	6	3	7	4	
Very dissatisfied	3	5	2	4	1	3	3	1	1	3	3	14	2	0	0	1	4	3	1	
<u>NO OPINION/DK/NA</u>	30	35	26	24	50	30	34	28	31	36	31	13	20	24	11	61	22	38	40	
No opinion/DK/NA	30	35	26	24	50	30	34	28	31	36	31	13	20	24	11	61	22	38	40	

Table 76: Q14e. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing programs to help seniors

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	62	59	65	65	54	67	48	78	92	61	63	84	61	57	64	68
Very satisfied	20	21	21	29	12	15	16	26	40	19	23	32	21	19	18	25
Somewhat satisfied	42	39	45	36	42	51	32	52	52	42	40	52	39	37	46	42
<u>TOTAL DISSATISFIED</u>	8	9	5	11	6	4	10	8	3	7	8	6	6	13	6	5
Somewhat dissatisfied	5	7	3	2	4	3	8	8	2	3	7	5	4	11	3	3
Very dissatisfied	3	2	2	8	2	1	3	0	1	4	2	0	2	2	3	2
<u>NO OPINION/DK/NA</u>	30	32	29	24	40	29	42	14	5	31	29	11	34	30	30	28
No opinion/DK/NA	30	32	29	24	40	29	42	14	5	31	29	11	34	30	30	28

Table 77: Q14f. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing bicycle lanes and paths

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	65	71	72	71	59	73	43	62	76	71	68	49	62	63	34	71	68	64	77	78	69	64
Very satisfied	21	30	26	28	13	23	11	22	36	30	21	17	15	21	0	23	23	20	24	66	20	46
Somewhat satisfied	44	41	45	43	46	50	31	40	41	41	47	32	47	41	34	48	45	44	53	12	49	18
<u>TOTAL DISSATISFIED</u>	19	21	21	21	18	18	29	14	21	23	18	26	21	20	46	14	21	18	18	22	20	29
Somewhat dissatisfied	14	19	9	15	12	11	24	13	17	23	13	21	18	17	29	9	16	13	13	22	16	16
Very dissatisfied	5	1	12	5	5	7	5	1	4	0	5	6	3	4	17	5	5	5	5	0	4	13
<u>NO OPINION/DK/NA</u>	16	8	7	8	24	9	29	24	3	6	14	25	17	17	20	14	11	18	6	0	12	7
No opinion/DK/NA	16	8	7	8	24	9	29	24	3	6	14	25	17	17	20	14	11	18	6	0	12	7
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL SATISFIED</u>	65	83	78	72	43	65	64	73	43	72	39	58	69	73	58	67	66	64	65	0		
Very satisfied	21	42	13	24	7	16	23	25	0	20	0	15	25	19	25	26	21	25	21	0		
Somewhat satisfied	44	41	64	49	36	50	41	48	43	52	39	43	44	54	33	41	46	39	44	0		
<u>TOTAL DISSATISFIED</u>	19	14	7	15	29	19	20	17	10	17	26	25	18	16	11	19	19	18	19	0		
Somewhat dissatisfied	14	10	2	12	19	12	16	13	6	10	18	17	17	13	9	5	13	15	14	0		
Very dissatisfied	5	4	4	3	10	7	5	3	5	7	7	8	1	3	3	14	6	3	5	0		
<u>NO OPINION/DK/NA</u>	16	3	16	13	29	16	16	11	47	11	35	16	13	11	31	15	15	18	16	0		
No opinion/DK/NA	16	3	16	13	29	16	16	11	47	11	35	16	13	11	31	15	15	18	16	0		

Table 77: Q14f. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing bicycle lanes and paths

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL SATISFIED</u>	65	69	63	66	65	67	66	61	71	53	86	57	82	77	48	64	68	64	100	61	
Very satisfied	21	27	22	25	17	21	29	16	20	8	39	16	26	18	18	19	23	19	82	23	
Somewhat satisfied	44	42	41	41	47	46	37	45	52	44	47	41	56	58	31	45	44	45	18	38	
<u>TOTAL DISSATISFIED</u>	19	18	20	19	20	19	18	25	11	23	7	21	13	16	19	19	18	20	0	12	
Somewhat dissatisfied	14	15	10	13	15	15	9	20	10	19	7	17	10	10	19	13	13	14	0	12	
Very dissatisfied	5	3	10	6	5	4	9	5	1	4	0	4	3	6	0	6	6	6	0	0	
<u>NO OPINION/DK/NA</u>	16	13	17	15	16	14	16	14	18	24	7	22	6	7	33	17	14	16	0	27	
No opinion/DK/NA	16	13	17	15	16	14	16	14	18	24	7	22	6	7	33	17	14	16	0	27	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL SATISFIED</u>	65	65	67	80	47	66	67	68	68	62	74	79	72	76	52	54	71	62	47		
Very satisfied	21	24	28	23	9	26	17	23	30	15	21	49	27	20	27	8	28	16	2		
Somewhat satisfied	44	41	39	57	39	40	50	45	38	48	53	30	46	55	25	46	43	45	46		
<u>TOTAL DISSATISFIED</u>	19	22	15	10	34	18	19	19	13	25	12	12	10	15	38	28	21	14	30		
Somewhat dissatisfied	14	18	13	8	24	15	14	18	12	18	9	12	10	15	20	20	15	11	17		
Very dissatisfied	5	5	2	2	10	3	5	1	2	7	3	0	0	1	17	8	5	3	12		
<u>NO OPINION/DK/NA</u>	16	12	19	10	19	16	14	13	19	13	14	9	18	9	10	18	8	24	23		
No opinion/DK/NA	16	12	19	10	19	16	14	13	19	13	14	9	18	9	10	18	8	24	23		

Table 77: Q14f. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing bicycle lanes and paths

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	65	64	67	70	62	70	60	78	64	67	65	72	66	64	71	66
Very satisfied	21	18	24	18	18	26	19	28	26	20	22	27	18	17	24	27
Somewhat satisfied	44	46	43	52	44	45	41	50	38	47	42	45	47	46	47	39
<u>TOTAL DISSATISFIED</u>	19	22	15	21	19	18	24	8	19	19	19	13	22	21	13	17
Somewhat dissatisfied	14	18	10	15	15	17	17	7	0	15	12	4	20	14	10	9
Very dissatisfied	5	4	5	5	5	1	6	1	19	4	7	8	2	7	3	8
<u>NO OPINION/DK/NA</u>	16	14	18	9	19	12	17	14	17	13	16	15	12	15	16	17
No opinion/DK/NA	16	14	18	9	19	12	17	14	17	13	16	15	12	15	16	17

Table 78: Q14g. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Paving and repairing streets and roads

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	69	79	75	77	61	80	45	61	83	59	75	41	64	62	66	76	63	72	70	62	66	45
Very satisfied	24	28	44	35	13	28	13	24	32	32	25	19	22	24	25	24	23	24	26	37	24	20
Somewhat satisfied	45	51	31	43	48	53	32	37	51	27	50	22	42	38	41	52	40	47	44	25	42	25
<u>TOTAL DISSATISFIED</u>	27	18	22	20	34	15	55	34	15	41	21	59	36	35	34	19	33	25	27	38	29	55
Somewhat dissatisfied	16	12	12	12	21	10	28	24	9	19	13	36	18	22	24	11	12	18	6	0	11	24
Very dissatisfied	10	6	10	7	14	5	28	10	6	23	8	22	18	13	11	8	20	6	21	38	19	31
<u>NO OPINION/DK/NA</u>	4	3	3	3	5	4	0	5	1	0	4	1	0	3	0	5	4	4	3	0	5	0
No opinion/DK/NA	4	3	3	3	5	4	0	5	1	0	4	1	0	3	0	5	4	4	3	0	5	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL SATISFIED</u>	69	88	5	76	30	62	74	76	19	67	43	66	76	73	63	65	71	66	69	0		
Very satisfied	24	44	0	26	8	22	26	29	0	26	10	15	29	29	22	30	23	28	24	0		
Somewhat satisfied	45	43	5	50	21	40	48	47	19	41	33	51	47	44	41	35	49	39	45	0		
<u>TOTAL DISSATISFIED</u>	27	12	95	20	70	36	22	22	81	31	56	27	24	23	30	35	27	26	27	0		
Somewhat dissatisfied	16	6	33	12	46	17	16	9	0	15	22	18	17	15	8	22	16	17	16	0		
Very dissatisfied	10	6	62	9	24	19	6	13	81	15	33	9	7	8	22	14	11	9	10	0		
<u>NO OPINION/DK/NA</u>	4	0	0	3	0	2	5	2	0	3	2	7	0	4	7	0	2	8	4	0		
No opinion/DK/NA	4	0	0	3	0	2	5	2	0	3	2	7	0	4	7	0	2	8	4	0		

Table 78: Q14g. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Paving and repairing streets and roads

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL SATISFIED</u>	69	74	69	72	72	74	70	69	73	55	69	71	86	77	62	74	74	69	68	93	
Very satisfied	24	26	28	27	21	22	31	25	18	10	38	20	44	27	15	27	27	23	68	31	
Somewhat satisfied	45	49	40	45	51	51	39	44	55	45	31	51	42	50	47	48	47	46	0	62	
<u>TOTAL DISSATISFIED</u>	27	24	31	27	20	26	29	23	19	43	26	17	4	23	38	20	22	27	32	7	
Somewhat dissatisfied	16	18	15	17	15	18	15	16	15	26	19	9	4	19	25	14	14	17	14	0	
Very dissatisfied	10	6	16	11	6	8	14	7	5	17	7	8	0	5	13	6	7	10	18	7	
<u>NO OPINION/DK/NA</u>	4	1	0	1	8	0	2	8	7	1	4	12	10	0	0	5	4	4	0	0	
No opinion/DK/NA	4	1	0	1	8	0	2	8	7	1	4	12	10	0	0	5	4	4	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL SATISFIED</u>	69	73	61	79	70	66	75	68	63	73	78	74	79	69	67	69	77	63	56		
Very satisfied	24	30	21	23	20	25	22	33	20	17	28	42	34	15	36	17	35	15	9		
Somewhat satisfied	45	43	40	55	50	41	53	35	43	56	51	32	45	54	32	52	43	48	47		
<u>TOTAL DISSATISFIED</u>	27	27	33	18	25	31	20	28	34	23	16	26	14	26	27	27	20	32	41		
Somewhat dissatisfied	16	12	22	10	22	18	15	18	18	15	14	11	11	22	14	18	12	20	23		
Very dissatisfied	10	15	11	7	3	13	6	10	15	9	2	15	3	4	13	10	7	12	18		
<u>NO OPINION/DK/NA</u>	4	0	6	4	6	3	4	4	3	3	6	0	6	5	6	4	3	5	4		
No opinion/DK/NA	4	0	6	4	6	3	4	4	3	3	6	0	6	5	6	4	3	5	4		

Table 78: Q14g. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Paving and repairing streets and roads

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	69	71	69	77	56	78	62	77	83	69	70	80	71	71	69	68
Very satisfied	24	24	25	28	17	27	20	11	55	24	24	29	27	21	23	26
Somewhat satisfied	45	47	44	49	38	50	43	66	28	46	46	51	44	50	47	42
<u>TOTAL DISSATISFIED</u>	27	25	27	16	36	19	38	20	17	24	30	19	24	28	23	32
Somewhat dissatisfied	16	16	17	13	25	10	18	16	14	17	17	16	15	19	19	15
Very dissatisfied	10	9	10	2	12	9	20	4	3	8	13	3	9	9	3	16
<u>NO OPINION/DK/NA</u>	4	4	4	7	8	3	0	3	0	6	1	1	5	1	8	0
No opinion/DK/NA	4	4	4	7	8	3	0	3	0	6	1	1	5	1	8	0

Table 79: Q14h. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Maintaining public facilities and infrastructure

	QA ON CELL PHONE		DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION				
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	73	82	89	85	62	88	45	59	88	41	80	39	55	65	82	79	69	75	78	66	70	65
Very satisfied	26	34	42	37	14	34	12	17	47	16	29	10	12	19	50	28	24	27	30	11	25	20
Somewhat satisfied	48	48	47	47	48	54	33	42	41	26	51	28	43	47	32	51	45	48	47	55	45	46
<u>TOTAL DISSATISFIED</u>	15	12	4	9	21	7	42	15	3	34	9	45	28	20	14	10	22	12	19	34	20	35
Somewhat dissatisfied	11	10	4	8	15	6	26	12	3	12	8	28	18	14	10	9	15	10	10	13	14	23
Very dissatisfied	4	2	0	1	6	0	15	3	0	22	1	17	10	7	4	1	7	2	9	20	6	11
<u>NO OPINION/DK/NA</u>	12	7	7	7	17	6	13	26	8	25	11	16	17	14	3	11	9	13	3	0	10	0
No opinion/DK/NA	12	7	7	7	17	6	13	26	8	25	11	16	17	14	3	11	9	13	3	0	10	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL SATISFIED</u>	73	90	23	81	36	77	72	88	54	81	60	73	78	78	57	71	72	74	73	0		
Very satisfied	26	55	0	31	4	25	27	32	0	29	8	27	34	17	25	20	26	28	26	0		
Somewhat satisfied	48	35	23	50	32	52	45	56	54	52	52	46	44	61	32	50	46	46	48	0		
<u>TOTAL DISSATISFIED</u>	15	5	44	10	42	16	13	8	34	12	30	15	13	15	16	16	15	17	15	0		
Somewhat dissatisfied	11	4	13	9	27	9	11	2	22	5	25	13	9	12	6	14	11	13	11	0		
Very dissatisfied	4	1	31	1	15	7	1	6	13	8	5	3	4	3	11	2	4	4	4	0		
<u>NO OPINION/DK/NA</u>	12	5	33	9	22	7	15	5	12	6	11	11	9	8	27	13	13	9	12	0		
No opinion/DK/NA	12	5	33	9	22	7	15	5	12	6	11	11	9	8	27	13	13	9	12	0		

Table 79: Q14h. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Maintaining public facilities and infrastructure

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8		
<u>TOTAL SATISFIED</u>	73	77	73	75	73	71	79	72	73	70	81	67	85	78	64	74	75	73	100	77		
Very satisfied	26	36	27	32	22	33	31	23	18	20	33	21	18	36	26	24	28	26	14	30		
Somewhat satisfied	48	41	45	43	51	38	48	49	55	50	48	46	66	42	38	50	47	47	86	47		
<u>TOTAL DISSATISFIED</u>	15	11	12	12	15	13	10	13	18	25	7	12	5	17	12	11	12	15	0	7		
Somewhat dissatisfied	11	9	9	9	13	10	7	11	14	16	7	10	5	13	12	10	10	12	0	0		
Very dissatisfied	4	2	3	3	3	3	2	1	4	9	0	2	0	5	0	2	2	4	0	7		
<u>NO OPINION/DK/NA</u>	12	12	15	13	12	16	12	15	9	5	12	21	11	5	25	15	13	12	0	16		
No opinion/DK/NA	12	12	15	13	12	16	12	15	9	5	12	21	11	5	25	15	13	12	0	16		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39			
<u>TOTAL SATISFIED</u>	73	71	74	79	68	73	75	69	75	74	77	77	74	77	79	73	85	61	66			
Very satisfied	26	34	27	25	23	30	24	38	20	19	31	37	42	18	31	22	37	16	8			
Somewhat satisfied	48	37	47	54	45	43	51	31	54	55	46	40	32	59	48	51	47	45	58			
<u>TOTAL DISSATISFIED</u>	15	11	14	13	21	13	16	11	14	18	14	19	17	2	14	17	9	19	27			
Somewhat dissatisfied	11	6	9	10	20	8	14	7	9	13	13	17	14	1	12	13	8	13	19			
Very dissatisfied	4	5	4	3	1	5	3	4	5	4	0	2	3	1	2	4	1	6	7			
<u>NO OPINION/DK/NA</u>	12	18	13	8	11	15	9	21	11	9	9	4	9	21	7	10	7	20	8			
No opinion/DK/NA	12	18	13	8	11	15	9	21	11	9	9	4	9	21	7	10	7	20	8			

Table 79: Q14h. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Maintaining public facilities and infrastructure

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	73	71	75	86	74	75	59	75	88	79	68	80	75	66	81	69
Very satisfied	26	27	24	36	24	28	15	30	32	29	22	30	30	24	27	20
Somewhat satisfied	48	44	52	50	50	48	43	45	57	49	46	50	45	42	54	49
<u>TOTAL DISSATISFIED</u>	15	14	15	10	8	17	26	8	7	11	18	8	11	18	11	18
Somewhat dissatisfied	11	10	12	8	6	14	19	6	5	9	13	5	8	13	10	13
Very dissatisfied	4	4	3	2	2	3	7	2	2	2	5	2	3	5	2	5
<u>NO OPINION/DK/NA</u>	12	15	10	4	18	7	15	17	5	10	14	12	13	15	8	13
No opinion/DK/NA	12	15	10	4	18	7	15	17	5	10	14	12	13	15	8	13

Table 80: Q14i. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing opportunities to be involved in City government

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	53	61	77	67	38	61	37	43	65	42	56	38	42	51	19	59	50	54	53	49	51	45
Very satisfied	13	18	18	18	8	18	8	5	20	20	14	10	8	12	4	15	17	11	21	0	17	14
Somewhat satisfied	40	43	59	49	30	44	29	38	45	22	42	27	34	39	15	44	33	42	32	49	34	31
<u>TOTAL DISSATISFIED</u>	17	14	10	12	22	14	28	16	12	23	15	28	19	15	36	16	20	15	15	51	16	44
Somewhat dissatisfied	12	8	2	6	18	10	19	11	6	6	11	17	11	10	28	11	13	11	9	12	12	23
Very dissatisfied	5	5	8	6	4	4	9	5	6	17	4	12	7	5	8	5	6	5	6	39	4	21
<u>NO OPINION/DK/NA</u>	30	26	13	21	40	25	34	41	23	35	30	34	39	34	45	25	30	31	32	0	33	11
No opinion/DK/NA	30	26	13	21	40	25	34	41	23	35	30	34	39	34	45	25	30	31	32	0	33	11

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0
<u>TOTAL SATISFIED</u>	53	69	25	60	21	44	58	49	14	50	19	43	64	52	41	66	54	48	53	0
Very satisfied	13	31	0	16	1	12	14	17	0	15	0	7	20	7	20	18	15	10	13	0
Somewhat satisfied	40	38	25	44	20	32	44	32	14	35	19	36	44	45	21	48	39	38	40	0
<u>TOTAL DISSATISFIED</u>	17	16	42	13	39	23	13	10	56	16	53	24	13	14	21	8	17	18	17	0
Somewhat dissatisfied	12	7	9	10	24	13	11	3	43	6	44	15	10	12	14	4	12	12	12	0
Very dissatisfied	5	9	33	3	15	10	2	7	13	10	9	9	3	2	6	3	4	6	5	0
<u>NO OPINION/DK/NA</u>	30	16	33	27	39	33	29	41	30	34	28	33	23	34	38	26	29	34	30	0
No opinion/DK/NA	30	16	33	27	39	33	29	41	30	34	28	33	23	34	38	26	29	34	30	0

Table 80: Q14i. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing opportunities to be involved in City government

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL SATISFIED</u>	53	48	53	51	58	45	57	56	62	46	67	44	64	52	48	54	56	52	82	55	
Very satisfied	13	16	18	17	10	15	19	13	9	12	16	15	15	15	7	14	13	13	14	31	
Somewhat satisfied	40	32	35	34	47	29	39	43	53	34	51	29	49	36	41	40	42	39	68	24	
<u>TOTAL DISSATISFIED</u>	17	20	18	19	11	25	12	11	7	18	4	13	11	28	11	15	15	17	0	12	
Somewhat dissatisfied	12	14	14	14	7	18	11	8	7	10	2	13	8	23	11	14	11	12	0	12	
Very dissatisfied	5	5	4	5	4	6	2	4	1	8	1	0	3	5	0	2	4	5	0	0	
<u>NO OPINION/DK/NA</u>	30	32	29	31	31	31	30	32	31	37	29	43	25	21	40	31	30	31	18	33	
No opinion/DK/NA	30	32	29	31	31	31	30	32	31	37	29	43	25	21	40	31	30	31	18	33	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL SATISFIED</u>	53	55	55	61	38	55	52	53	59	48	57	78	68	51	71	32	67	42	25		
Very satisfied	13	14	14	16	8	14	13	15	14	12	14	31	23	6	14	6	18	9	3		
Somewhat satisfied	40	41	41	44	30	41	39	37	45	36	43	47	45	44	57	26	49	33	22		
<u>TOTAL DISSATISFIED</u>	17	16	11	12	28	13	18	17	7	22	13	8	9	18	12	22	12	20	28		
Somewhat dissatisfied	12	6	8	8	24	7	14	10	5	16	13	4	9	12	10	16	6	17	23		
Very dissatisfied	5	10	3	4	3	6	4	7	2	6	1	4	0	6	2	6	6	3	6		
<u>NO OPINION/DK/NA</u>	30	29	34	27	34	32	30	31	33	29	30	13	23	31	17	46	21	38	47		
No opinion/DK/NA	30	29	34	27	34	32	30	31	33	29	30	13	23	31	17	46	21	38	47		

Table 80: Q14i. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing opportunities to be involved in City government

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	53	50	59	62	41	56	45	59	72	53	53	64	51	49	59	57
Very satisfied	13	14	13	12	11	11	12	23	22	11	16	22	11	17	12	16
Somewhat satisfied	40	36	45	51	31	45	33	36	50	42	37	42	40	32	47	41
<u>TOTAL DISSATISFIED</u>	17	20	10	12	15	21	21	19	4	15	17	13	16	26	10	10
Somewhat dissatisfied	12	13	9	6	12	16	12	19	3	11	12	12	11	16	9	9
Very dissatisfied	5	7	1	5	3	5	9	0	1	4	5	0	5	9	1	2
<u>NO OPINION/DK/NA</u>	30	30	31	26	43	23	34	23	24	32	30	23	33	26	32	33
No opinion/DK/NA	30	30	31	26	43	23	34	23	24	32	30	23	33	26	32	33

Table 81: Q14j. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Recruiting new businesses and companies to the city

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	58	68	81	73	44	70	35	46	76	45	62	38	42	53	21	68	59	58	67	37	62	35
Very satisfied	17	27	19	24	10	22	3	14	26	16	18	8	11	14	2	21	18	16	20	0	20	4
Somewhat satisfied	42	41	62	49	34	48	32	32	49	29	44	30	31	38	19	48	41	42	46	37	42	31
<u>TOTAL DISSATISFIED</u>	20	12	13	12	27	15	37	19	11	36	18	29	30	24	37	14	25	17	18	63	21	54
Somewhat dissatisfied	14	10	3	7	21	11	25	14	5	14	14	17	15	15	32	11	19	12	12	31	16	36
Very dissatisfied	6	2	10	5	6	4	13	5	7	22	4	12	16	9	5	3	6	5	6	32	5	17
<u>NO OPINION/DK/NA</u>	22	20	7	15	29	15	27	36	13	20	20	33	28	23	42	18	16	25	15	0	17	11
No opinion/DK/NA	22	20	7	15	29	15	27	36	13	20	20	33	28	23	42	18	16	25	15	0	17	11
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL SATISFIED</u>	58	82	38	65	26	57	61	59	68	59	51	54	66	53	51	68	60	59	58	0		
Very satisfied	17	41	10	19	5	12	20	16	0	15	0	10	24	11	17	29	18	15	17	0		
Somewhat satisfied	42	41	27	46	21	45	41	42	68	44	51	44	42	42	34	39	41	43	42	0		
<u>TOTAL DISSATISFIED</u>	20	10	29	17	36	24	16	22	28	22	33	25	14	23	20	14	18	22	20	0		
Somewhat dissatisfied	14	5	13	13	22	14	13	15	0	12	22	17	10	16	12	14	13	16	14	0		
Very dissatisfied	6	5	16	4	14	10	3	7	28	10	11	8	4	6	8	0	5	6	6	0		
<u>NO OPINION/DK/NA</u>	22	8	33	18	39	19	23	20	3	20	16	21	20	24	29	18	22	19	22	0		
No opinion/DK/NA	22	8	33	18	39	19	23	20	3	20	16	21	20	24	29	18	22	19	22	0		

Table 81: Q14j. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Recruiting new businesses and companies to the city

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL SATISFIED</u>	58	55	53	54	63	49	60	65	64	50	67	52	77	57	46	59	60	57	100	77	
Very satisfied	17	19	20	20	13	13	27	18	10	7	14	13	22	28	12	21	19	17	0	31	
Somewhat satisfied	42	36	33	35	50	36	33	47	53	43	54	39	54	29	34	38	40	40	100	46	
<u>TOTAL DISSATISFIED</u>	20	24	18	21	16	21	22	13	14	22	17	27	16	11	20	18	19	20	0	23	
Somewhat dissatisfied	14	17	15	16	11	16	16	10	11	15	11	27	12	8	18	16	14	14	0	23	
Very dissatisfied	6	7	3	5	5	5	6	3	3	7	5	0	4	3	2	2	5	6	0	0	
<u>NO OPINION/DK/NA</u>	22	21	28	24	22	30	18	22	22	28	16	21	7	32	34	23	21	23	0	0	
No opinion/DK/NA	22	21	28	24	22	30	18	22	22	28	16	21	7	32	34	23	21	23	0	0	
	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL SATISFIED</u>	58	59	59	65	42	59	56	61	60	52	61	75	61	72	72	39	73	43	46		
Very satisfied	17	11	22	20	7	17	15	20	16	14	17	32	29	9	21	12	24	12	0		
Somewhat satisfied	42	48	38	45	35	42	41	40	44	39	44	43	32	63	51	27	49	30	46		
<u>TOTAL DISSATISFIED</u>	20	14	19	21	25	17	23	12	18	23	22	20	14	12	16	25	12	28	26		
Somewhat dissatisfied	14	4	13	19	19	9	19	7	11	19	20	16	10	8	12	21	7	22	18		
Very dissatisfied	6	10	6	2	6	8	3	5	7	5	2	5	4	4	3	5	5	6	8		
<u>NO OPINION/DK/NA</u>	22	27	22	14	33	24	21	27	22	24	17	5	24	17	12	35	15	29	28		
No opinion/DK/NA	22	27	22	14	33	24	21	27	22	24	17	5	24	17	12	35	15	29	28		

Table 81: Q14j. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Recruiting new businesses and companies to the city

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	58	56	62	63	54	64	48	65	81	60	58	71	61	49	60	65
Very satisfied	17	16	18	13	13	18	13	21	48	14	21	32	15	18	14	24
Somewhat satisfied	42	39	44	50	42	46	34	44	33	46	36	39	46	31	46	41
<u>TOTAL DISSATISFIED</u>	20	19	19	20	25	21	21	12	5	22	16	9	16	21	26	12
Somewhat dissatisfied	14	14	15	11	19	13	16	8	5	15	13	7	11	17	20	9
Very dissatisfied	6	5	4	8	6	7	5	3	0	7	4	2	5	4	6	3
<u>NO OPINION/DK/NA</u>	22	25	19	18	21	16	31	24	14	18	26	20	23	29	14	24
No opinion/DK/NA	22	25	19	18	21	16	31	24	14	18	26	20	23	29	14	24

Table 82: Q14k. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Developing policies to support affordable housing

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	46	57	58	58	35	56	24	39	57	45	48	36	33	38	31	55	44	47	47	49	44	41
Very satisfied	12	15	23	18	6	14	5	13	16	21	12	12	11	13	10	12	18	10	24	11	20	6
Somewhat satisfied	34	42	35	39	29	42	18	26	41	23	36	23	22	25	20	44	26	38	24	37	25	35
<u>TOTAL DISSATISFIED</u>	30	28	30	29	32	24	54	28	22	49	28	43	41	37	36	24	35	28	32	51	31	59
Somewhat dissatisfied	16	12	19	15	17	15	21	12	15	2	17	10	10	16	25	13	16	16	14	9	14	31
Very dissatisfied	15	16	12	14	15	9	33	16	7	47	11	33	31	20	10	11	19	13	17	43	17	28
<u>NO OPINION/DK/NA</u>	23	15	11	14	33	20	22	33	21	6	24	21	26	25	34	20	21	25	21	0	24	0
No opinion/DK/NA	23	15	11	14	33	20	22	33	21	6	24	21	26	25	34	20	21	25	21	0	24	0

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0
<u>TOTAL SATISFIED</u>	46	58	27	51	22	42	49	41	24	45	28	42	53	45	32	55	48	45	46	0
Very satisfied	12	19	2	12	6	9	14	11	3	11	1	8	7	10	19	32	15	8	12	0
Somewhat satisfied	34	39	25	39	16	33	35	30	22	34	27	34	47	35	13	23	33	37	34	0
<u>TOTAL DISSATISFIED</u>	30	27	37	26	54	37	27	36	61	35	45	34	32	28	30	21	25	42	30	0
Somewhat dissatisfied	16	17	0	16	15	16	15	16	44	15	19	21	11	16	14	13	16	16	16	0
Very dissatisfied	15	9	37	9	39	21	12	20	17	20	26	13	21	12	16	9	10	26	15	0
<u>NO OPINION/DK/NA</u>	23	15	36	23	24	21	24	23	15	20	26	24	15	26	38	23	26	13	23	0
No opinion/DK/NA	23	15	36	23	24	21	24	23	15	20	26	24	15	26	38	23	26	13	23	0

Table 82: Q14k. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Developing policies to support affordable housing

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL SATISFIED</u>	46	53	47	50	46	47	54	45	48	36	50	52	54	45	45	51	49	45	86	67	
Very satisfied	12	13	22	17	8	12	23	7	10	8	18	12	9	13	4	11	13	12	0	31	
Somewhat satisfied	34	40	25	33	37	35	31	39	38	28	32	39	45	32	41	39	36	33	86	36	
<u>TOTAL DISSATISFIED</u>	30	28	25	27	30	23	29	35	22	40	34	23	31	14	30	24	27	31	14	11	
Somewhat dissatisfied	16	12	14	13	17	9	17	20	16	20	23	15	18	3	19	14	15	16	14	11	
Very dissatisfied	15	16	11	14	12	14	13	15	6	19	11	8	13	10	10	10	12	16	0	0	
<u>NO OPINION/DK/NA</u>	23	19	28	23	25	30	16	19	29	24	16	25	15	42	26	26	24	24	0	23	
No opinion/DK/NA	23	19	28	23	25	30	16	19	29	24	16	25	15	42	26	26	24	24	0	23	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL SATISFIED</u>	46	51	41	53	41	45	48	45	47	45	53	59	49	50	65	28	58	39	21		
Very satisfied	12	9	10	13	13	10	13	6	13	11	15	27	15	6	26	7	18	7	3		
Somewhat satisfied	34	42	30	40	27	35	35	39	34	33	38	32	34	44	39	21	39	32	17		
<u>TOTAL DISSATISFIED</u>	30	25	37	27	26	32	27	33	29	29	24	35	34	25	23	29	29	28	47		
Somewhat dissatisfied	16	5	18	19	16	13	18	10	15	16	20	17	23	10	18	13	15	14	25		
Very dissatisfied	15	20	19	8	10	19	9	23	14	13	5	18	11	14	5	16	14	14	22		
<u>NO OPINION/DK/NA</u>	23	24	22	19	33	23	25	23	23	26	22	6	17	25	12	43	14	33	33		
No opinion/DK/NA	23	24	22	19	33	23	25	23	23	26	22	6	17	25	12	43	14	33	33		

Table 82: Q14k. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Developing policies to support affordable housing

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	46	44	51	46	43	57	34	59	68	48	46	62	49	39	50	52
Very satisfied	12	9	16	3	12	8	13	20	38	8	19	27	8	10	8	27
Somewhat satisfied	34	35	35	43	31	49	21	39	30	40	27	35	41	29	42	25
<u>TOTAL DISSATISFIED</u>	30	30	27	36	36	24	34	19	14	33	27	17	30	31	32	23
Somewhat dissatisfied	16	13	17	21	21	10	15	15	3	18	13	10	12	16	22	11
Very dissatisfied	15	17	11	15	15	14	19	4	10	15	14	7	18	16	9	12
<u>NO OPINION/DK/NA</u>	23	25	22	18	21	19	32	23	18	20	27	21	21	29	18	26
No opinion/DK/NA	23	25	22	18	21	19	32	23	18	20	27	21	21	29	18	26

Table 83: Q14I. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing services to people who are homeless

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	43	54	57	55	31	49	28	40	48	42	45	33	35	40	24	48	39	45	37	49	39	37
Very satisfied	15	14	35	22	9	18	6	16	21	32	15	15	10	17	4	16	17	15	14	49	14	37
Somewhat satisfied	28	40	22	33	23	31	22	24	27	10	30	17	25	23	20	32	22	30	23	0	24	0
<u>TOTAL DISSATISFIED</u>	31	28	33	30	32	29	52	17	33	48	29	42	35	32	49	27	40	26	44	38	38	52
Somewhat dissatisfied	19	17	22	19	18	21	22	9	27	8	19	15	18	19	26	17	20	18	23	9	19	25
Very dissatisfied	12	10	12	11	13	8	30	8	6	40	9	27	18	13	23	10	20	9	20	29	19	27
<u>NO OPINION/DK/NA</u>	26	19	10	15	37	22	20	43	19	11	26	26	30	28	27	25	21	29	19	13	23	12
No opinion/DK/NA	26	19	10	15	37	22	20	43	19	11	26	26	30	28	27	25	21	29	19	13	23	12
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL SATISFIED</u>	43	56	19	49	14	47	42	44	7	48	41	40	55	33	33	51	43	43	43	0		
Very satisfied	15	24	12	17	2	17	14	14	0	21	0	17	10	15	13	26	15	15	15	0		
Somewhat satisfied	28	32	7	32	12	29	28	30	7	27	41	23	45	18	20	25	28	28	28	0		
<u>TOTAL DISSATISFIED</u>	31	29	48	26	60	30	31	28	60	29	33	29	27	40	34	22	29	37	31	0		
Somewhat dissatisfied	19	24	0	19	19	15	21	14	34	14	15	20	14	22	24	15	18	23	19	0		
Very dissatisfied	12	5	48	7	41	15	10	15	26	15	18	9	14	18	10	7	11	14	12	0		
<u>NO OPINION/DK/NA</u>	26	15	33	24	26	23	28	28	33	23	26	31	18	27	33	27	28	20	26	0		
No opinion/DK/NA	26	15	33	24	26	23	28	28	33	23	26	31	18	27	33	27	28	20	26	0		

Table 83: Q14I. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing services to people who are homeless

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8
<u>TOTAL SATISFIED</u>	43	44	45	44	43	40	48	41	44	29	48	41	64	38	38	47	47	42	82	61
Very satisfied	15	14	21	17	15	18	18	14	13	8	12	17	36	8	4	18	18	15	34	31
Somewhat satisfied	28	30	24	27	28	23	30	27	30	22	36	24	28	30	34	29	29	27	48	31
<u>TOTAL DISSATISFIED</u>	31	30	29	30	30	33	27	33	29	49	35	19	21	21	35	24	27	31	18	12
Somewhat dissatisfied	19	16	18	17	22	18	16	22	22	33	18	12	18	13	21	16	16	19	0	5
Very dissatisfied	12	14	12	13	9	15	11	11	7	16	17	7	4	7	14	8	11	12	18	7
<u>NO OPINION/DK/NA</u>	26	26	26	26	27	27	25	26	27	22	17	39	15	41	27	29	26	27	0	27
No opinion/DK/NA	26	26	26	26	27	27	25	26	27	22	17	39	15	41	27	29	26	27	0	27

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39
<u>TOTAL SATISFIED</u>	43	52	36	54	28	43	44	39	44	43	45	53	52	44	58	29	55	36	14
Very satisfied	15	27	11	18	1	18	11	19	14	12	11	32	16	5	32	5	22	9	6
Somewhat satisfied	28	24	25	36	26	25	33	20	30	31	34	22	36	39	26	24	33	27	8
<u>TOTAL DISSATISFIED</u>	31	29	42	22	28	36	24	38	37	31	17	42	26	34	25	27	30	30	38
Somewhat dissatisfied	19	15	23	17	19	20	18	17	23	21	14	9	20	22	21	19	19	17	23
Very dissatisfied	12	14	19	5	9	17	7	21	14	10	3	33	6	12	4	8	11	13	15
<u>NO OPINION/DK/NA</u>	26	20	22	24	44	21	32	23	19	26	38	5	22	21	17	44	15	34	48
No opinion/DK/NA	26	20	22	24	44	21	32	23	19	26	38	5	22	21	17	44	15	34	48

Table 83: Q14I. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing services to people who are homeless

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	43	41	45	44	36	51	38	46	63	43	44	53	41	41	45	47
Very satisfied	15	15	15	22	16	5	7	22	43	15	17	31	15	16	13	18
Somewhat satisfied	28	26	30	23	20	46	31	24	19	28	28	22	27	26	32	29
<u>TOTAL DISSATISFIED</u>	31	33	28	37	35	25	33	25	10	33	27	19	36	29	30	25
Somewhat dissatisfied	19	19	18	24	19	13	21	20	8	19	18	15	18	20	19	17
Very dissatisfied	12	15	10	13	15	12	12	6	2	14	9	4	18	10	11	8
<u>NO OPINION/DK/NA</u>	26	26	27	19	29	23	29	28	27	24	28	28	23	29	25	28
No opinion/DK/NA	26	26	27	19	29	23	29	28	27	24	28	28	23	29	25	28

Table 84: Q14m. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Removing blight and illegal dumping

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	56	68	71	69	44	65	46	41	75	38	60	34	40	48	55	63	51	59	58	49	53	41
Very satisfied	14	23	24	23	6	16	14	10	25	9	16	8	11	16	8	13	19	13	24	0	20	10
Somewhat satisfied	42	45	47	46	38	49	32	31	50	29	45	26	29	32	47	50	33	46	34	49	33	31
<u>TOTAL DISSATISFIED</u>	26	13	20	15	37	21	41	27	16	23	23	45	34	35	20	19	34	22	31	51	32	49
Somewhat dissatisfied	16	10	16	12	19	16	11	18	12	5	16	16	12	20	11	13	15	16	13	22	14	25
Very dissatisfied	10	2	4	3	18	5	30	10	3	18	7	29	23	15	9	7	19	7	18	29	18	24
<u>NO OPINION/DK/NA</u>	18	20	10	16	20	13	14	32	10	39	17	21	26	17	25	17	14	19	11	0	15	10
No opinion/DK/NA	18	20	10	16	20	13	14	32	10	39	17	21	26	17	25	17	14	19	11	0	15	10

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0
<u>TOTAL SATISFIED</u>	56	77	45	62	29	56	57	58	8	59	42	48	68	47	49	72	57	64	56	0
Very satisfied	14	26	0	17	5	11	16	12	0	13	2	9	21	6	19	21	14	17	14	0
Somewhat satisfied	42	51	45	45	25	45	41	46	8	46	39	39	47	41	30	51	42	48	42	0
<u>TOTAL DISSATISFIED</u>	26	17	55	21	58	32	22	28	89	27	52	23	20	38	31	24	26	21	26	0
Somewhat dissatisfied	16	12	3	15	19	14	16	11	25	12	20	12	14	27	16	11	16	15	16	0
Very dissatisfied	10	5	52	6	38	18	6	18	64	14	32	11	6	11	15	13	10	6	10	0
<u>NO OPINION/DK/NA</u>	18	6	0	17	13	13	21	14	3	14	7	29	12	15	20	5	17	15	18	0
No opinion/DK/NA	18	6	0	17	13	13	21	14	3	14	7	29	12	15	20	5	17	15	18	0

Table 84: Q14m. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Removing blight and illegal dumping

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL SATISFIED</u>	56	53	63	57	59	58	56	58	58	52	77	55	50	44	58	54	58	55	100	73	
Very satisfied	14	16	22	18	11	15	22	8	15	11	33	15	12	6	14	11	16	13	32	42	
Somewhat satisfied	42	37	41	39	47	43	34	50	43	41	44	40	38	38	44	43	42	42	68	31	
<u>TOTAL DISSATISFIED</u>	26	27	24	26	21	23	28	19	23	38	17	18	21	32	15	21	22	27	0	11	
Somewhat dissatisfied	16	17	15	16	15	16	17	12	18	20	9	17	21	22	9	16	15	16	0	11	
Very dissatisfied	10	10	9	9	6	7	11	7	6	18	8	1	0	10	6	5	7	11	0	0	
<u>NO OPINION/DK/NA</u>	18	20	14	17	21	18	16	23	19	11	5	27	29	24	27	25	20	18	0	16	
No opinion/DK/NA	18	20	14	17	21	18	16	23	19	11	5	27	29	24	27	25	20	18	0	16	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39	
<u>TOTAL SATISFIED</u>	56	70	52	63	42	60	55	61	57	57	53	83	67	60	78	38	69	51	19	
Very satisfied	14	18	18	16	5	18	12	12	24	11	13	41	23	5	23	7	23	7	0	
Somewhat satisfied	42	51	34	47	37	42	43	49	34	46	40	42	44	55	55	30	46	43	19	
<u>TOTAL DISSATISFIED</u>	26	8	34	21	35	23	26	17	29	27	25	10	21	21	13	38	15	31	59	
Somewhat dissatisfied	16	2	24	14	24	15	18	12	17	17	18	5	15	17	8	26	12	19	22	
Very dissatisfied	10	6	11	7	12	9	9	5	12	10	7	5	6	4	5	13	3	12	37	
<u>NO OPINION/DK/NA</u>	18	23	13	16	23	17	19	22	14	16	22	7	13	19	9	24	16	19	22	
No opinion/DK/NA	18	23	13	16	23	17	19	22	14	16	22	7	13	19	9	24	16	19	22	

Table 84: Q14m. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Removing blight and illegal dumping

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	56	58	55	57	54	57	52	62	73	56	58	67	59	59	53	57
Very satisfied	14	11	18	6	21	16	10	19	18	14	14	19	12	10	17	17
Somewhat satisfied	42	47	37	51	33	41	41	43	55	42	44	48	47	49	36	40
<u>TOTAL DISSATISFIED</u>	26	23	28	18	22	32	35	21	21	23	29	21	18	29	27	29
Somewhat dissatisfied	16	15	17	15	8	27	19	15	4	16	16	11	14	16	19	15
Very dissatisfied	10	8	11	2	14	4	16	5	16	7	14	10	4	12	8	14
<u>NO OPINION/DK/NA</u>	18	19	17	25	24	12	13	17	6	21	13	13	23	12	20	13
No opinion/DK/NA	18	19	17	25	24	12	13	17	6	21	13	13	23	12	20	13

Table 85: Q14n. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Enforcing traffic laws to protect the safety of pedestrians, cyclists, and drivers

	QA ON CELL PHONE			DATA CLLCN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	77	77	88	81	72	86	56	69	79	52	80	63	55	71	70	83	68	83	76	23	70	71
Very satisfied	25	25	28	26	23	26	22	22	42	9	25	25	24	29	22	22	19	28	32	0	24	0
Somewhat satisfied	52	52	60	55	49	60	34	47	38	43	55	38	31	42	48	61	49	55	44	23	46	71
<u>TOTAL DISSATISFIED</u>	12	13	7	10	14	7	32	10	11	45	8	33	31	19	23	4	18	9	13	77	12	29
Somewhat dissatisfied	9	12	2	8	11	6	24	6	11	33	6	24	14	13	21	4	13	7	8	15	10	14
Very dissatisfied	3	1	5	3	3	1	8	4	0	12	1	10	17	6	2	1	5	2	5	61	3	15
<u>NO OPINION/DK/NA</u>	11	10	6	8	14	7	12	21	10	3	12	4	14	10	7	13	15	8	11	0	18	0
No opinion/DK/NA	11	10	6	8	14	7	12	21	10	3	12	4	14	10	7	13	15	8	11	0	18	0

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347
<u>TOTAL SATISFIED</u>	77	93	58	83	61	70	80	87	46	81	35	72	85	77	85	59	78	75	0	77
Very satisfied	25	51	15	28	9	28	24	40	15	33	14	14	29	28	28	35	24	22	0	25
Somewhat satisfied	52	42	43	55	52	42	56	47	31	48	21	57	56	49	57	24	54	54	0	52
<u>TOTAL DISSATISFIED</u>	12	1	39	7	36	21	9	6	54	8	61	14	8	16	7	19	11	17	0	12
Somewhat dissatisfied	9	1	24	6	26	14	8	2	32	7	37	13	6	9	1	17	9	12	0	9
Very dissatisfied	3	0	15	2	10	7	1	3	22	2	24	0	2	7	5	3	3	5	0	3
<u>NO OPINION/DK/NA</u>	11	6	3	10	3	9	11	7	0	10	4	14	8	7	8	21	11	8	0	11
No opinion/DK/NA	11	6	3	10	3	9	11	7	0	10	4	14	8	7	8	21	11	8	0	11

Table 85: Q14n. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Enforcing traffic laws to protect the safety of pedestrians, cyclists, and drivers

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13
<u>TOTAL SATISFIED</u>	77	77	73	75	80	78	74	82	77	69	79	73	70	85	82	78	79	76	78	85
Very satisfied	25	18	29	23	26	29	19	27	27	28	33	19	23	21	24	22	24	24	46	28
Somewhat satisfied	52	59	44	52	53	49	54	55	50	40	47	54	47	64	58	56	55	53	32	57
<u>TOTAL DISSATISFIED</u>	12	15	16	16	9	12	17	3	14	15	11	6	19	8	7	10	11	13	3	6
Somewhat dissatisfied	9	14	9	12	7	9	12	3	10	12	7	4	11	8	7	7	7	10	3	6
Very dissatisfied	3	1	7	4	2	3	5	0	3	3	4	2	8	0	0	3	3	3	0	0
<u>NO OPINION/DK/NA</u>	11	8	11	9	12	10	9	15	9	16	9	21	11	6	10	12	10	11	19	9
No opinion/DK/NA	11	8	11	9	12	10	9	15	9	16	9	21	11	6	10	12	10	11	19	9
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42	
<u>TOTAL SATISFIED</u>	77	88	74	79	68	81	74	81	79	76	72	75	80	89	87	60	81	71	75	
Very satisfied	25	23	26	26	19	25	23	26	25	27	20	26	17	28	27	22	26	25	17	
Somewhat satisfied	52	65	48	53	48	56	51	54	55	50	52	49	63	61	60	38	55	47	57	
<u>TOTAL DISSATISFIED</u>	12	8	11	11	18	9	13	5	14	10	16	5	10	7	10	22	10	14	13	
Somewhat dissatisfied	9	4	10	10	10	7	10	3	11	9	10	4	6	5	10	16	8	12	8	
Very dissatisfied	3	4	1	1	8	2	4	2	3	2	6	1	4	3	0	6	3	2	5	
<u>NO OPINION/DK/NA</u>	11	4	15	11	15	10	12	14	7	13	12	20	10	4	3	18	8	14	12	
No opinion/DK/NA	11	4	15	11	15	10	12	14	7	13	12	20	10	4	3	18	8	14	12	

Table 85: Q14n. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Enforcing traffic laws to protect the safety of pedestrians, cyclists, and drivers

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	77	79	75	67	83	79	76	83	74	76	78	79	83	74	70	81
Very satisfied	25	27	23	28	12	19	27	31	40	20	30	34	24	30	17	30
Somewhat satisfied	52	51	52	38	71	60	49	52	34	56	47	45	59	43	53	50
<u>TOTAL DISSATISFIED</u>	12	8	16	14	10	10	17	11	4	12	13	8	3	13	19	13
Somewhat dissatisfied	9	6	12	11	10	8	9	11	4	10	8	8	2	11	17	6
Very dissatisfied	3	2	4	3	0	2	8	0	0	2	5	0	1	2	2	7
<u>NO OPINION/DK/NA</u>	11	14	9	19	7	11	7	6	22	12	9	13	14	13	11	7
No opinion/DK/NA	11	14	9	19	7	11	7	6	22	12	9	13	14	13	11	7

Table 86: Q14o. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing afterschool programs for young people

	QA ON CELL PHONE			DATA CLCTCN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	60	72	74	73	47	69	48	46	73	65	62	51	52	59	37	67	58	63	57	58	57	74
Very satisfied	21	31	24	28	14	21	24	19	29	25	21	25	24	28	7	20	24	20	24	15	25	22
Somewhat satisfied	39	41	50	45	33	48	24	27	44	40	42	26	28	31	30	48	34	43	33	43	32	52
<u>TOTAL DISSATISFIED</u>	13	14	12	13	14	12	19	13	9	18	13	16	18	17	26	8	16	12	13	27	15	9
Somewhat dissatisfied	10	12	10	12	8	10	10	9	9	5	10	10	12	14	19	5	10	10	7	0	9	0
Very dissatisfied	4	1	2	1	6	2	9	4	0	13	3	6	6	3	7	3	6	2	6	27	6	9
<u>NO OPINION/DK/NA</u>	26	15	13	14	39	18	33	42	18	17	25	33	30	24	37	25	26	25	30	15	29	17
No opinion/DK/NA	26	15	13	14	39	18	33	42	18	17	25	33	30	24	37	25	26	25	30	15	29	17
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL SATISFIED</u>	60	86	35	67	40	49	67	62	31	54	31	52	75	66	51	52	63	61	0	60		
Very satisfied	21	42	19	23	18	21	23	26	26	22	20	19	27	27	11	15	22	22	0	21		
Somewhat satisfied	39	44	16	44	22	27	44	35	5	32	11	33	48	39	40	37	41	39	0	39		
<u>TOTAL DISSATISFIED</u>	13	5	21	12	24	22	10	18	49	17	39	20	11	11	9	9	12	19	0	13		
Somewhat dissatisfied	10	5	0	11	11	14	8	18	0	15	12	15	9	9	4	8	8	17	0	10		
Very dissatisfied	4	0	21	1	13	8	2	0	49	2	27	5	2	3	6	1	4	2	0	4		
<u>NO OPINION/DK/NA</u>	26	9	44	21	36	29	23	20	21	29	31	28	14	23	40	39	26	20	0	26		
No opinion/DK/NA	26	9	44	21	36	29	23	20	21	29	31	28	14	23	40	39	26	20	0	26		

Table 86: Q14o. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing afterschool programs for young people

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL SATISFIED</u>	60	51	57	54	69	57	53	71	69	52	77	48	59	75	73	63	64	59	71	86	
Very satisfied	21	24	14	19	25	20	19	22	28	18	35	15	35	16	19	20	22	20	49	30	
Somewhat satisfied	39	27	43	35	44	37	34	49	41	34	42	33	24	58	54	43	42	39	23	56	
<u>TOTAL DISSATISFIED</u>	13	27	13	20	6	13	26	7	5	11	16	6	24	19	5	12	13	14	24	0	
Somewhat dissatisfied	10	17	11	14	6	8	20	7	5	8	15	6	19	10	5	9	11	10	21	0	
Very dissatisfied	4	10	2	6	0	5	6	0	0	4	1	0	5	8	0	3	3	4	3	0	
<u>NO OPINION/DK/NA</u>	26	22	30	25	26	30	21	23	27	37	7	46	17	7	22	25	23	27	5	14	
No opinion/DK/NA	26	22	30	25	26	30	21	23	27	37	7	46	17	7	22	25	23	27	5	14	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42	
<u>TOTAL SATISFIED</u>	60	81	61	55	45	70	51	71	70	54	49	69	69	69	64	51	73	53	30	
Very satisfied	21	25	26	18	18	26	18	22	29	19	17	28	27	29	22	11	28	18	3	
Somewhat satisfied	39	56	35	37	27	44	33	49	42	35	32	41	42	40	41	41	45	35	27	
<u>TOTAL DISSATISFIED</u>	13	5	15	14	19	11	16	4	17	15	15	6	15	11	8	18	13	11	22	
Somewhat dissatisfied	10	4	12	13	12	8	12	2	14	12	12	6	14	10	4	12	12	7	12	
Very dissatisfied	4	2	3	1	7	2	3	2	3	4	3	0	0	2	5	5	1	4	10	
<u>NO OPINION/DK/NA</u>	26	13	24	32	36	19	33	25	12	31	35	25	16	19	28	31	14	36	48	
No opinion/DK/NA	26	13	24	32	36	19	33	25	12	31	35	25	16	19	28	31	14	36	48	

Table 86: Q14o. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing afterschool programs for young people

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	60	63	59	67	50	52	67	62	65	57	66	63	64	63	54	68
Very satisfied	21	20	22	31	18	20	22	7	18	23	18	12	23	17	25	19
Somewhat satisfied	39	42	37	36	32	33	45	54	47	34	48	51	41	46	29	49
<u>TOTAL DISSATISFIED</u>	13	9	17	18	24	14	9	3	4	19	7	4	11	7	25	7
Somewhat dissatisfied	10	7	13	16	15	10	6	3	4	14	5	3	10	3	18	7
Very dissatisfied	4	3	4	2	9	4	3	1	0	5	2	0	2	4	7	0
<u>NO OPINION/DK/NA</u>	26	28	24	15	26	34	23	35	31	24	27	33	25	29	21	26
No opinion/DK/NA	26	28	24	15	26	34	23	35	31	24	27	33	25	29	21	26

Table 87: Q14p. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Maintaining the sewer and wastewater system

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	71	72	91	80	62	79	56	64	82	24	74	60	65	70	58	76	62	78	67	39	62	75
Very satisfied	26	33	29	31	21	31	22	17	49	3	27	23	24	30	24	23	23	28	33	24	27	8
Somewhat satisfied	45	39	63	49	42	48	34	47	33	22	47	37	41	40	33	53	39	50	34	15	35	67
<u>TOTAL DISSATISFIED</u>	15	22	7	16	15	12	29	13	10	66	11	34	19	15	27	12	22	11	14	61	20	23
Somewhat dissatisfied	11	16	6	12	10	8	17	12	6	50	9	22	12	9	19	10	14	9	5	34	11	17
Very dissatisfied	4	6	2	4	5	3	12	2	5	16	3	12	7	7	8	2	8	2	9	27	8	7
<u>NO OPINION/DK/NA</u>	14	7	1	4	23	9	15	23	8	10	15	6	16	14	15	12	16	11	20	0	18	2
No opinion/DK/NA	14	7	1	4	23	9	15	23	8	10	15	6	16	14	15	12	16	11	20	0	18	2
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL SATISFIED</u>	71	87	33	79	40	70	73	97	34	82	33	59	82	79	70	69	75	66	0	71		
Very satisfied	26	56	15	30	9	36	23	53	17	42	18	20	28	33	30	20	28	19	0	26		
Somewhat satisfied	45	31	18	49	31	34	50	44	17	40	15	40	53	46	40	49	47	47	0	45		
<u>TOTAL DISSATISFIED</u>	15	12	67	12	47	20	14	2	40	10	51	23	10	12	16	11	14	18	0	15		
Somewhat dissatisfied	11	12	42	9	31	13	10	2	29	7	34	15	9	8	11	8	9	13	0	11		
Very dissatisfied	4	0	25	3	16	7	4	0	11	3	17	8	1	3	5	3	5	5	0	4		
<u>NO OPINION/DK/NA</u>	14	2	0	9	13	10	13	1	25	8	16	18	9	9	14	20	11	16	0	14		
No opinion/DK/NA	14	2	0	9	13	10	13	1	25	8	16	18	9	9	14	20	11	16	0	14		

Table 87: Q14p. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Maintaining the sewer and wastewater system

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL SATISFIED</u>	71	67	75	71	72	73	71	76	70	70	77	64	67	71	79	71	73	70	81	81	
Very satisfied	26	23	25	24	29	20	29	29	29	32	21	17	33	35	22	27	27	26	22	23	
Somewhat satisfied	45	44	50	47	43	54	42	47	41	38	55	47	34	36	57	44	46	44	59	58	
<u>TOTAL DISSATISFIED</u>	15	16	15	15	15	16	14	15	12	13	14	8	16	23	13	15	14	16	0	14	
Somewhat dissatisfied	11	13	9	11	11	10	11	11	6	8	12	6	16	15	8	11	11	11	0	8	
Very dissatisfied	4	3	6	4	5	6	3	4	6	5	2	1	0	8	6	4	4	5	0	6	
<u>NO OPINION/DK/NA</u>	14	17	10	14	13	11	15	9	18	17	9	29	17	5	7	14	13	14	19	5	
No opinion/DK/NA	14	17	10	14	13	11	15	9	18	17	9	29	17	5	7	14	13	14	19	5	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42	
<u>TOTAL SATISFIED</u>	71	76	77	70	62	77	67	80	76	69	65	61	84	85	71	59	80	65	53	
Very satisfied	26	26	27	29	22	27	27	20	34	28	25	34	19	24	37	23	31	21	21	
Somewhat satisfied	45	50	50	40	40	50	40	60	42	41	39	27	65	60	34	36	49	44	33	
<u>TOTAL DISSATISFIED</u>	15	17	10	12	22	13	16	10	13	18	13	25	12	9	9	23	16	12	23	
Somewhat dissatisfied	11	14	8	8	13	11	10	7	11	14	7	23	5	7	4	16	12	7	19	
Very dissatisfied	4	3	3	3	9	3	6	4	2	4	7	2	6	3	5	7	4	5	4	
<u>NO OPINION/DK/NA</u>	14	7	13	18	16	10	17	10	11	13	22	13	4	6	20	18	4	23	23	
No opinion/DK/NA	14	7	13	18	16	10	17	10	11	13	22	13	4	6	20	18	4	23	23	

Table 87: Q14p. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Maintaining the sewer and wastewater system

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	71	74	71	72	62	73	75	77	76	69	76	77	77	72	64	79
Very satisfied	26	24	29	38	20	23	22	25	36	27	25	30	28	18	28	31
Somewhat satisfied	45	50	42	34	42	50	54	52	40	42	51	47	49	54	36	48
<u>TOTAL DISSATISFIED</u>	15	15	13	14	21	10	16	7	9	16	13	8	14	15	14	11
Somewhat dissatisfied	11	10	9	10	13	9	10	6	9	11	9	7	11	9	8	9
Very dissatisfied	4	5	5	4	8	2	6	2	0	5	4	1	3	5	7	2
<u>NO OPINION/DK/NA</u>	14	11	16	13	17	16	8	16	15	16	11	16	9	14	22	10
No opinion/DK/NA	14	11	16	13	17	16	8	16	15	16	11	16	9	14	22	10

Table 88: Q14q. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Supporting a diverse range of arts and cultural activities

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	57	66	75	70	45	67	52	38	74	55	60	46	54	56	35	65	50	63	56	58	50	57
Very satisfied	20	26	31	28	12	21	26	14	39	23	19	26	18	25	15	18	22	20	30	15	26	4
Somewhat satisfied	37	40	44	42	33	46	26	24	35	32	41	20	36	31	20	47	28	43	26	43	24	53
<u>TOTAL DISSATISFIED</u>	17	20	10	15	19	18	14	17	12	22	16	25	17	20	27	12	25	13	14	27	21	35
Somewhat dissatisfied	14	16	8	12	16	15	10	14	9	12	13	21	14	18	14	11	18	12	14	0	18	26
Very dissatisfied	3	4	2	3	3	3	4	3	3	10	3	4	3	2	12	1	7	1	0	27	4	9
<u>NO OPINION/DK/NA</u>	25	14	15	15	36	15	34	44	14	23	24	29	29	25	38	23	25	24	30	15	29	8
No opinion/DK/NA	25	14	15	15	36	15	34	44	14	23	24	29	29	25	38	23	25	24	30	15	29	8

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347
<u>TOTAL SATISFIED</u>	57	77	49	62	52	52	60	67	25	59	30	46	71	67	54	46	60	53	0	57
Very satisfied	20	38	26	22	14	24	19	35	16	29	9	15	26	32	6	18	20	13	0	20
Somewhat satisfied	37	39	23	40	39	28	42	31	9	30	22	31	46	35	48	28	39	40	0	37
<u>TOTAL DISSATISFIED</u>	17	15	20	17	24	23	15	20	30	18	39	26	13	13	12	13	16	26	0	17
Somewhat dissatisfied	14	12	5	15	12	18	13	20	28	16	22	20	12	12	8	12	14	20	0	14
Very dissatisfied	3	3	14	2	12	6	2	0	3	2	17	6	1	1	4	1	3	5	0	3
<u>NO OPINION/DK/NA</u>	25	8	31	21	24	25	25	14	45	23	31	28	15	20	34	41	24	22	0	25
No opinion/DK/NA	25	8	31	21	24	25	25	14	45	23	31	28	15	20	34	41	24	22	0	25

Table 88: Q14q. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Supporting a diverse range of arts and cultural activities

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL SATISFIED</u>	57	57	64	60	56	61	62	60	53	55	72	44	58	69	69	59	61	56	69	85	
Very satisfied	20	23	23	23	18	21	25	15	21	20	22	7	35	26	19	21	21	19	27	35	
Somewhat satisfied	37	34	41	37	38	40	37	45	32	35	50	37	23	43	50	38	40	37	43	50	
<u>TOTAL DISSATISFIED</u>	17	16	16	16	18	18	14	22	14	15	13	24	21	22	6	18	17	18	6	6	
Somewhat dissatisfied	14	11	12	11	16	12	11	21	11	12	7	21	14	22	6	16	13	15	4	6	
Very dissatisfied	3	5	4	4	2	6	3	1	3	2	5	3	7	0	0	2	4	3	3	0	
<u>NO OPINION/DK/NA</u>	25	27	20	24	26	21	23	18	33	30	15	32	21	9	25	23	22	26	24	9	
No opinion/DK/NA	25	27	20	24	26	21	23	18	33	30	15	32	21	9	25	23	22	26	24	9	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>TOTAL SATISFIED</u>	57	68	54	58	56	60	58	63	58	55	60	46	78	68	61	45	70	49	34		
Very satisfied	20	19	22	17	25	21	20	17	25	18	22	17	30	24	18	13	28	13	9		
Somewhat satisfied	37	49	32	41	32	39	38	46	33	37	38	29	48	44	42	32	42	35	25		
<u>TOTAL DISSATISFIED</u>	17	17	20	15	15	19	15	20	19	20	9	32	8	16	13	21	15	16	28		
Somewhat dissatisfied	14	9	20	12	12	15	12	19	13	15	9	32	8	12	12	13	12	12	26		
Very dissatisfied	3	8	0	3	3	4	3	2	6	6	0	0	0	4	1	8	3	4	2		
<u>NO OPINION/DK/NA</u>	25	15	26	27	28	21	27	17	23	24	31	22	13	16	26	34	15	35	38		
No opinion/DK/NA	25	15	26	27	28	21	27	17	23	24	31	22	13	16	26	34	15	35	38		

Table 88: Q14q. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Supporting a diverse range of arts and cultural activities

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	57	59	58	64	43	54	68	55	57	54	63	56	57	61	53	65
Very satisfied	20	18	23	33	18	18	18	12	14	23	16	13	20	15	28	17
Somewhat satisfied	37	41	35	31	25	36	50	43	43	30	47	43	38	46	25	48
<u>TOTAL DISSATISFIED</u>	17	21	14	20	24	7	20	10	13	18	16	11	21	21	15	12
Somewhat dissatisfied	14	17	12	15	22	7	16	9	4	15	12	7	19	16	12	10
Very dissatisfied	3	4	3	6	2	0	4	1	9	3	4	4	3	5	3	3
<u>NO OPINION/DK/NA</u>	25	20	28	15	32	39	13	35	30	28	21	33	21	18	32	23
No opinion/DK/NA	25	20	28	15	32	39	13	35	30	28	21	33	21	18	32	23

Table 89: Q14r. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Attracting new employers and jobs to the city

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	55	59	70	64	46	66	38	40	71	16	58	38	52	52	38	61	41	63	42	66	39	56
Very satisfied	12	17	13	15	8	12	17	7	23	6	11	16	11	14	10	10	11	12	15	0	12	6
Somewhat satisfied	43	42	57	49	37	54	21	34	48	10	48	22	42	38	29	51	30	51	27	66	27	51
<u>TOTAL DISSATISFIED</u>	20	25	18	22	17	15	34	21	17	66	16	38	18	20	48	12	28	15	22	34	25	33
Somewhat dissatisfied	16	23	13	19	13	14	18	19	17	42	14	26	16	18	31	10	23	12	20	34	19	32
Very dissatisfied	4	2	5	3	4	1	15	3	0	25	2	12	2	2	17	1	4	3	2	0	5	1
<u>NO OPINION/DK/NA</u>	26	16	12	14	37	20	28	38	13	18	26	24	30	28	14	27	31	22	36	0	36	10
No opinion/DK/NA	26	16	12	14	37	20	28	38	13	18	26	24	30	28	14	27	31	22	36	0	36	10

	Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT		
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347
<u>TOTAL SATISFIED</u>	55	73	36	63	27	47	59	62	6	56	20	37	71	59	59	60	59	48	0	55
Very satisfied	12	30	13	13	7	11	13	21	0	13	5	5	11	19	13	24	12	11	0	12
Somewhat satisfied	43	43	23	50	20	36	46	41	6	43	15	33	60	40	47	37	48	37	0	43
<u>TOTAL DISSATISFIED</u>	20	13	40	16	49	28	17	19	55	21	47	34	14	16	5	10	17	29	0	20
Somewhat dissatisfied	16	12	21	14	36	20	15	15	17	18	29	31	6	14	5	6	14	26	0	16
Very dissatisfied	4	1	20	2	12	7	2	5	38	3	19	3	8	2	0	4	3	3	0	4
<u>NO OPINION/DK/NA</u>	26	14	24	21	25	26	24	19	39	23	33	28	15	25	36	30	24	23	0	26
No opinion/DK/NA	26	14	24	21	25	26	24	19	39	23	33	28	15	25	36	30	24	23	0	26

Table 89: Q14r. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Attracting new employers and jobs to the city

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13
<u>TOTAL SATISFIED</u>	55	54	61	57	54	65	53	55	55	59	64	56	45	50	76	56	58	53	95	78
Very satisfied	12	13	8	11	13	11	11	13	15	10	15	9	15	12	13	12	13	11	14	23
Somewhat satisfied	43	41	52	46	40	53	42	42	40	49	50	47	30	38	64	44	45	41	81	56
<u>TOTAL DISSATISFIED</u>	20	21	15	18	20	16	18	17	22	13	25	7	18	35	6	16	18	21	0	8
Somewhat dissatisfied	16	15	12	14	18	12	16	15	19	12	21	5	18	30	2	13	15	17	0	8
Very dissatisfied	4	5	3	4	2	4	2	2	3	1	4	2	0	4	4	3	3	4	0	0
<u>NO OPINION/DK/NA</u>	26	25	24	25	26	19	29	29	23	28	11	37	37	15	18	28	24	27	5	14
No opinion/DK/NA	26	25	24	25	26	19	29	29	23	28	11	37	37	15	18	28	24	27	5	14

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42
<u>TOTAL SATISFIED</u>	55	63	63	56	38	63	49	66	63	52	46	46	62	67	56	49	64	47	42
Very satisfied	12	9	15	11	13	12	12	12	14	12	12	13	16	10	14	11	15	10	4
Somewhat satisfied	43	53	48	45	25	50	37	54	49	40	35	33	46	56	42	37	49	37	38
<u>TOTAL DISSATISFIED</u>	20	20	13	16	28	16	21	13	18	20	21	14	19	19	25	23	22	17	18
Somewhat dissatisfied	16	20	10	13	22	14	17	12	16	15	19	14	12	19	21	19	19	12	16
Very dissatisfied	4	0	3	3	6	2	4	1	2	5	3	0	7	0	4	3	3	5	2
<u>NO OPINION/DK/NA</u>	26	18	24	28	34	21	30	21	19	28	32	40	19	15	19	28	14	36	40
No opinion/DK/NA	26	18	24	28	34	21	30	21	19	28	32	40	19	15	19	28	14	36	40

Table 89: Q14r. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Attracting new employers and jobs to the city

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	55	59	53	55	39	47	74	59	56	47	67	58	51	70	45	65
Very satisfied	12	12	12	10	9	14	13	16	6	11	13	12	9	15	13	11
Somewhat satisfied	43	47	41	44	30	33	60	43	51	36	54	46	42	55	32	54
<u>TOTAL DISSATISFIED</u>	20	17	20	22	35	11	12	2	20	24	11	9	19	12	27	10
Somewhat dissatisfied	16	14	18	18	29	8	10	0	20	19	9	8	16	9	23	10
Very dissatisfied	4	3	2	4	6	3	2	2	0	4	2	1	3	4	4	0
<u>NO OPINION/DK/NA</u>	26	24	26	23	26	43	14	40	24	30	22	33	30	17	28	25
No opinion/DK/NA	26	24	26	23	26	43	14	40	24	30	22	33	30	17	28	25

Table 90: Q14s. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Keeping the community informed about important City programs

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	66	74	78	76	57	75	44	62	85	28	71	46	55	66	56	70	57	73	69	24	59	46
Very satisfied	17	18	29	22	11	21	11	10	32	6	18	12	16	16	12	19	18	17	26	0	22	1
Somewhat satisfied	50	57	50	54	45	54	33	52	54	22	53	34	39	49	44	51	39	56	44	24	37	45
<u>TOTAL DISSATISFIED</u>	22	23	19	21	22	17	42	18	5	51	17	45	28	21	36	19	29	17	16	61	25	50
Somewhat dissatisfied	16	15	15	15	18	14	30	11	5	31	13	31	24	17	22	15	21	14	8	34	16	43
Very dissatisfied	5	8	5	6	4	3	12	6	0	19	4	13	5	4	13	4	8	3	9	27	9	7
<u>NO OPINION/DK/NA</u>	12	3	2	3	21	8	14	20	9	22	12	9	17	14	8	11	14	10	15	15	16	4
No opinion/DK/NA	12	3	2	3	21	8	14	20	9	22	12	9	17	14	8	11	14	10	15	15	16	4

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347
<u>TOTAL SATISFIED</u>	66	85	29	75	32	58	71	79	9	68	26	63	79	54	66	76	71	63	0	66
Very satisfied	17	34	0	20	6	25	15	37	0	32	0	17	21	13	11	26	19	10	0	17
Somewhat satisfied	50	51	29	56	25	33	56	42	9	36	26	46	58	41	55	49	51	53	0	50
<u>TOTAL DISSATISFIED</u>	22	11	61	16	57	32	17	21	63	23	58	23	10	32	29	14	19	31	0	22
Somewhat dissatisfied	16	8	27	14	36	23	14	19	33	20	35	17	8	29	18	8	14	27	0	16
Very dissatisfied	5	3	33	3	21	9	4	2	30	4	23	6	2	3	11	6	5	4	0	5
<u>NO OPINION/DK/NA</u>	12	5	11	8	11	10	12	0	27	8	16	14	12	14	5	11	11	7	0	12
No opinion/DK/NA	12	5	11	8	11	10	12	0	27	8	16	14	12	14	5	11	11	7	0	12

Table 90: Q14s. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Keeping the community informed about important City programs

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL SATISFIED</u>	66	68	66	67	65	66	70	58	75	63	75	59	73	78	61	67	69	65	74	86	
Very satisfied	17	16	24	20	15	17	22	12	19	28	38	4	8	21	11	12	16	16	43	30	
Somewhat satisfied	50	52	42	48	50	48	48	46	57	35	38	54	65	57	50	56	53	50	32	56	
<u>TOTAL DISSATISFIED</u>	22	17	24	20	23	18	22	28	14	21	24	20	22	19	24	21	21	22	26	14	
Somewhat dissatisfied	16	12	18	15	17	11	18	27	8	13	17	16	12	16	24	17	16	16	26	14	
Very dissatisfied	5	5	6	5	5	7	4	1	6	7	8	4	9	3	0	4	4	6	0	0	
<u>NO OPINION/DK/NA</u>	12	15	10	13	12	17	8	14	11	16	1	22	5	3	15	12	11	13	0	0	
No opinion/DK/NA	12	15	10	13	12	17	8	14	11	16	1	22	5	3	15	12	11	13	0	0	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42	
<u>TOTAL SATISFIED</u>	66	75	66	64	61	70	63	63	77	60	67	69	68	79	71	53	76	56	58	
Very satisfied	17	25	17	14	13	20	14	14	28	14	14	9	19	21	21	14	22	10	17	
Somewhat satisfied	50	50	49	50	48	49	50	49	50	46	53	59	49	59	50	38	54	47	41	
<u>TOTAL DISSATISFIED</u>	22	20	20	23	24	20	23	21	17	25	21	25	20	15	22	30	21	22	23	
Somewhat dissatisfied	16	12	16	20	17	14	19	18	11	21	16	20	18	8	8	25	15	16	23	
Very dissatisfied	5	8	4	3	7	6	5	4	6	4	5	5	2	7	15	5	6	6	0	
<u>NO OPINION/DK/NA</u>	12	5	14	13	15	10	14	15	6	15	13	6	11	6	6	17	3	22	19	
No opinion/DK/NA	12	5	14	13	15	10	14	15	6	15	13	6	11	6	6	17	3	22	19	

Table 90: Q14s. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Keeping the community informed about important City programs

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	66	62	72	67	55	64	71	80	76	62	74	78	56	71	70	77
Very satisfied	17	14	20	27	6	14	16	14	37	16	19	24	16	12	16	26
Somewhat satisfied	50	48	52	40	49	50	55	66	39	46	55	55	40	59	54	52
<u>TOTAL DISSATISFIED</u>	22	23	19	21	31	18	20	11	17	24	17	14	28	16	18	18
Somewhat dissatisfied	16	19	14	19	23	10	14	10	8	18	12	9	26	9	12	14
Very dissatisfied	5	4	5	1	7	7	6	1	9	5	5	4	2	6	6	5
<u>NO OPINION/DK/NA</u>	12	15	9	12	14	19	9	9	7	15	8	8	16	13	12	4
No opinion/DK/NA	12	15	9	12	14	19	9	9	7	15	8	8	16	13	12	4

Table 91: Q14t. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing programs that celebrate diversity and inclusion of different cultures

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	64	70	77	73	55	74	53	46	80	44	66	53	53	64	46	68	59	67	74	58	59	55
Very satisfied	17	24	21	23	11	17	19	13	33	14	17	16	15	17	12	18	16	17	29	15	19	5
Somewhat satisfied	47	46	56	50	44	57	34	33	47	30	50	37	38	48	34	50	43	50	45	43	40	50
<u>TOTAL DISSATISFIED</u>	13	17	14	16	11	12	14	15	9	20	12	17	9	9	20	14	17	11	4	27	14	35
Somewhat dissatisfied	10	14	5	10	10	10	12	9	8	15	9	15	6	5	15	13	11	9	2	0	13	3
Very dissatisfied	3	3	8	5	1	3	1	6	1	5	4	2	3	5	6	2	6	2	2	27	1	32
<u>NO OPINION/DK/NA</u>	23	13	9	11	35	14	33	39	12	35	21	31	38	27	34	17	23	22	22	15	26	10
No opinion/DK/NA	23	13	9	11	35	14	33	39	12	35	21	31	38	27	34	17	23	22	22	15	26	10

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347
<u>TOTAL SATISFIED</u>	64	82	46	69	55	66	64	80	28	70	52	59	74	66	62	53	65	65	0	64
Very satisfied	17	39	24	18	11	18	16	34	16	21	9	9	13	30	16	25	16	14	0	17
Somewhat satisfied	47	43	21	50	44	48	48	46	12	49	43	49	60	36	46	28	49	51	0	47
<u>TOTAL DISSATISFIED</u>	13	12	21	13	20	10	15	0	27	6	22	18	10	11	12	10	13	18	0	13
Somewhat dissatisfied	10	12	6	10	13	7	11	0	22	5	14	13	8	9	9	5	9	15	0	10
Very dissatisfied	3	0	14	3	6	3	4	0	5	1	8	5	1	2	3	5	3	3	0	3
<u>NO OPINION/DK/NA</u>	23	6	34	18	26	25	20	20	45	24	26	23	17	23	26	37	22	17	0	23
No opinion/DK/NA	23	6	34	18	26	25	20	20	45	24	26	23	17	23	26	37	22	17	0	23

Table 91: Q14t. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing programs that celebrate diversity and inclusion of different cultures

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13
<u>TOTAL SATISFIED</u>	64	64	64	64	64	59	71	63	67	56	76	45	77	82	72	69	69	63	76	78
Very satisfied	17	20	12	16	19	20	13	12	24	7	22	8	20	23	21	19	19	17	3	16
Somewhat satisfied	47	44	53	48	46	39	58	51	43	49	53	37	57	59	51	50	49	46	73	63
<u>TOTAL DISSATISFIED</u>	13	11	13	12	14	15	9	19	10	10	14	13	10	12	6	10	12	13	0	16
Somewhat dissatisfied	10	8	9	8	11	10	7	17	5	9	11	12	10	10	6	9	10	10	0	16
Very dissatisfied	3	2	5	4	3	5	2	1	5	1	2	2	0	2	0	1	2	3	0	0
<u>NO OPINION/DK/NA</u>	23	25	22	24	21	25	20	18	23	33	11	42	13	6	22	21	19	24	24	5
No opinion/DK/NA	23	25	22	24	21	25	20	18	23	33	11	42	13	6	22	21	19	24	24	5

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42	
<u>TOTAL SATISFIED</u>	64	73	65	59	65	69	61	66	73	56	66	50	79	72	69	52	73	56	52	
Very satisfied	17	12	16	21	19	14	20	12	16	20	21	21	19	15	28	12	23	12	6	
Somewhat satisfied	47	61	49	38	45	54	41	54	57	36	46	29	59	57	42	41	50	43	47	
<u>TOTAL DISSATISFIED</u>	13	16	12	15	6	14	11	17	11	15	8	27	7	18	9	12	16	11	9	
Somewhat dissatisfied	10	8	10	14	3	9	10	13	6	13	7	22	7	10	4	11	10	10	9	
Very dissatisfied	3	8	2	1	2	5	2	4	5	2	1	5	0	8	4	1	5	1	0	
<u>NO OPINION/DK/NA</u>	23	10	23	26	30	17	27	17	16	29	26	23	14	10	22	35	11	33	39	
No opinion/DK/NA	23	10	23	26	30	17	27	17	16	29	26	23	14	10	22	35	11	33	39	

Table 91: Q14t. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing programs that celebrate diversity and inclusion of different cultures

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	64	60	69	62	64	61	67	66	66	63	66	66	64	58	64	74
Very satisfied	17	16	17	21	13	18	14	13	21	17	15	16	16	16	19	14
Somewhat satisfied	47	44	51	41	52	42	53	53	44	45	52	50	48	42	45	60
<u>TOTAL DISSATISFIED</u>	13	17	10	19	12	7	15	10	13	13	13	11	16	18	11	9
Somewhat dissatisfied	10	14	7	18	5	5	13	4	13	9	10	8	14	12	5	9
Very dissatisfied	3	3	3	2	7	2	2	6	0	4	3	3	1	6	6	0
<u>NO OPINION/DK/NA</u>	23	23	21	18	24	32	18	25	22	24	20	23	21	24	25	17
No opinion/DK/NA	23	23	21	18	24	32	18	25	22	24	20	23	21	24	25	17

Table 92: Q14u. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Assisting new businesses in obtaining required permits and licenses

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	53	58	78	66	41	63	36	43	64	32	56	43	57	56	23	59	48	57	44	100	42	83
Very satisfied	14	19	24	21	7	18	9	7	32	0	15	9	15	11	8	18	10	16	16	0	11	6
Somewhat satisfied	39	39	53	45	34	44	27	36	32	32	41	34	41	45	15	42	38	41	28	100	31	77
<u>TOTAL DISSATISFIED</u>	9	15	6	11	7	6	21	8	6	39	7	18	13	11	22	5	12	7	5	0	11	7
Somewhat dissatisfied	7	13	4	9	5	6	13	6	6	18	6	10	13	9	13	4	9	6	2	0	7	5
Very dissatisfied	2	2	2	2	2	0	8	2	0	21	1	7	0	2	9	1	4	1	3	0	5	1
<u>NO OPINION/DK/NA</u>	38	27	16	23	53	32	43	49	30	28	37	40	30	34	55	36	40	35	51	0	47	10
No opinion/DK/NA	38	27	16	23	53	32	43	49	30	28	37	40	30	34	55	36	40	35	51	0	47	10

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347
<u>TOTAL SATISFIED</u>	53	71	35	61	33	39	62	50	6	43	27	43	68	55	58	44	58	50	0	53
Very satisfied	14	40	20	16	9	13	16	30	0	18	0	6	18	19	17	17	16	9	0	14
Somewhat satisfied	39	31	15	45	24	25	46	20	6	25	27	37	50	35	41	28	42	41	0	39
<u>TOTAL DISSATISFIED</u>	9	4	30	6	31	17	6	7	60	10	39	11	11	8	3	7	10	8	0	9
Somewhat dissatisfied	7	4	16	5	22	10	6	2	19	6	24	10	6	7	3	5	8	8	0	7
Very dissatisfied	2	0	15	1	8	7	0	5	41	4	15	1	5	1	0	2	2	0	0	2
<u>NO OPINION/DK/NA</u>	38	25	35	33	37	45	32	43	34	48	35	46	21	37	39	48	32	42	0	38
No opinion/DK/NA	38	25	35	33	37	45	32	43	34	48	35	46	21	37	39	48	32	42	0	38

Table 92: Q14u. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Assisting new businesses in obtaining required permits and licenses

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL SATISFIED</u>	53	44	55	49	61	54	47	56	68	47	68	50	45	56	65	55	56	52	71	80	
Very satisfied	14	9	18	13	16	11	15	13	20	16	14	8	10	26	11	15	15	14	11	23	
Somewhat satisfied	39	35	37	36	45	43	32	43	47	31	54	42	36	30	54	41	41	38	60	57	
<u>TOTAL DISSATISFIED</u>	9	13	10	12	5	11	11	11	0	15	6	5	7	14	2	7	7	9	4	6	
Somewhat dissatisfied	7	9	7	8	5	8	9	11	0	14	1	3	7	14	2	6	6	7	4	6	
Very dissatisfied	2	4	3	4	0	3	2	0	0	1	5	2	0	0	0	1	1	2	0	0	
<u>NO OPINION/DK/NA</u>	38	43	35	39	34	36	42	33	32	38	26	45	48	30	33	38	36	39	26	14	
No opinion/DK/NA	38	43	35	39	34	36	42	33	32	38	26	45	48	30	33	38	36	39	26	14	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>TOTAL SATISFIED</u>	53	70	56	52	39	62	47	61	65	47	47	53	67	73	49	42	66	42	37		
Very satisfied	14	19	15	13	9	17	12	11	23	12	11	21	11	17	25	6	21	6	9		
Somewhat satisfied	39	51	41	38	30	45	35	50	41	35	36	32	55	56	24	36	45	36	27		
<u>TOTAL DISSATISFIED</u>	9	9	5	8	12	7	10	7	6	13	7	5	9	5	8	14	11	6	8		
Somewhat dissatisfied	7	9	3	8	10	6	8	7	4	11	6	5	6	4	7	13	9	4	8		
Very dissatisfied	2	0	2	0	3	1	1	0	2	2	1	0	3	2	1	1	2	2	0		
<u>NO OPINION/DK/NA</u>	38	21	39	40	49	31	44	32	29	40	46	42	24	22	43	44	23	52	55		
No opinion/DK/NA	38	21	39	40	49	31	44	32	29	40	46	42	24	22	43	44	23	52	55		

Table 92: Q14u. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Assisting new businesses in obtaining required permits and licenses

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	53	54	55	55	45	35	67	49	77	46	64	60	50	60	45	68
Very satisfied	14	11	17	17	1	15	21	9	29	10	19	17	10	14	11	25
Somewhat satisfied	39	43	38	38	44	20	46	40	48	35	45	43	40	46	33	43
<u>TOTAL DISSATISFIED</u>	9	10	7	16	10	4	9	3	3	11	6	3	11	9	9	4
Somewhat dissatisfied	7	9	6	14	7	2	8	1	3	8	5	2	10	8	7	4
Very dissatisfied	2	2	1	3	2	2	0	2	0	2	1	1	1	1	2	1
<u>NO OPINION/DK/NA</u>	38	36	38	28	45	61	25	48	20	44	30	37	39	32	46	27
No opinion/DK/NA	38	36	38	28	45	61	25	48	20	44	30	37	39	32	46	27

Table 93: Q14v. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Developing programs that promote sustainable living, such as clean energy, water conservation, and recycling

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	57	59	72	64	51	63	42	55	68	39	58	54	56	54	39	65	47	64	42	85	46	56
Very satisfied	21	26	31	28	14	21	23	19	31	14	21	21	23	27	11	18	21	21	27	15	22	22
Somewhat satisfied	37	33	41	36	37	42	19	37	37	25	37	33	32	27	28	47	25	43	15	70	24	34
<u>TOTAL DISSATISFIED</u>	24	32	20	27	21	24	38	13	19	41	23	28	16	23	41	20	34	19	35	0	31	40
Somewhat dissatisfied	20	25	18	22	18	20	30	12	12	35	20	24	16	20	31	18	28	16	33	0	28	34
Very dissatisfied	3	7	2	5	2	3	7	1	7	6	4	3	0	3	10	2	6	2	2	0	3	6
<u>NO OPINION/DK/NA</u>	19	9	9	9	29	13	21	32	13	20	19	18	28	23	19	15	20	17	23	15	23	4
No opinion/DK/NA	19	9	9	9	29	13	21	32	13	20	19	18	28	23	19	15	20	17	23	15	23	4

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347
<u>TOTAL SATISFIED</u>	57	79	41	63	41	55	59	63	46	60	40	44	73	55	65	52	66	38	0	57
Very satisfied	21	42	12	24	8	26	20	31	16	29	15	16	26	24	18	23	24	9	0	21
Somewhat satisfied	37	37	29	39	33	30	39	32	30	31	25	29	47	32	48	29	42	29	0	37
<u>TOTAL DISSATISFIED</u>	24	15	49	21	49	27	22	19	43	21	46	33	17	24	18	20	19	41	0	24
Somewhat dissatisfied	20	14	49	17	46	21	20	19	42	19	29	25	16	23	16	16	17	31	0	20
Very dissatisfied	3	1	0	4	2	6	3	0	2	2	16	8	1	1	2	4	2	10	0	3
<u>NO OPINION/DK/NA</u>	19	5	10	16	11	18	18	18	11	19	14	23	10	21	17	28	15	21	0	19
No opinion/DK/NA	19	5	10	16	11	18	18	18	11	19	14	23	10	21	17	28	15	21	0	19

Table 93: Q14v. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Developing programs that promote sustainable living, such as clean energy, water conservation, and recycling

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL SATISFIED</u>	57	51	62	56	57	65	50	48	66	59	71	67	55	48	51	56	58	57	47	72	
Very satisfied	21	19	22	20	22	16	25	17	29	27	30	13	26	17	19	19	20	20	32	30	
Somewhat satisfied	37	32	40	36	35	50	25	32	37	32	42	53	29	31	32	36	38	37	15	43	
<u>TOTAL DISSATISFIED</u>	24	29	19	24	24	18	28	33	14	15	14	10	31	45	23	26	25	25	8	16	
Somewhat dissatisfied	20	24	15	20	22	15	23	30	14	12	12	10	24	42	19	23	22	21	8	8	
Very dissatisfied	3	6	3	5	2	4	6	3	0	3	2	0	7	3	4	3	3	3	0	9	
<u>NO OPINION/DK/NA</u>	19	19	19	19	19	16	21	19	21	26	15	23	14	7	26	18	18	18	45	12	
No opinion/DK/NA	19	19	19	19	19	16	21	19	21	26	15	23	14	7	26	18	18	18	45	12	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42	
<u>TOTAL SATISFIED</u>	57	70	53	57	50	61	55	52	69	63	46	61	52	78	68	43	64	50	51	
Very satisfied	21	27	21	20	16	24	19	13	35	18	20	20	24	26	30	12	28	13	16	
Somewhat satisfied	37	43	32	37	34	37	36	38	34	45	26	42	28	52	37	31	36	37	35	
<u>TOTAL DISSATISFIED</u>	24	24	25	17	30	25	22	34	16	17	26	27	30	12	18	29	27	19	25	
Somewhat dissatisfied	20	18	22	14	29	20	20	27	13	16	23	24	28	9	18	23	22	16	25	
Very dissatisfied	3	6	3	2	1	5	2	6	3	1	3	3	2	4	0	6	5	3	0	
<u>NO OPINION/DK/NA</u>	19	6	22	26	20	15	23	15	15	19	28	12	18	10	14	28	9	30	24	
No opinion/DK/NA	19	6	22	26	20	15	23	15	15	19	28	12	18	10	14	28	9	30	24	

Table 93: Q14v. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Developing programs that promote sustainable living, such as clean energy, water conservation, and recycling

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	57	57	58	54	43	56	67	66	78	50	68	71	48	71	52	67
Very satisfied	21	15	27	25	18	19	20	18	30	21	21	23	17	13	26	29
Somewhat satisfied	37	42	31	28	25	37	47	48	48	29	47	48	31	58	27	37
<u>TOTAL DISSATISFIED</u>	24	26	21	28	36	18	18	19	4	28	16	13	34	13	22	19
Somewhat dissatisfied	20	22	18	21	34	15	17	13	4	24	14	9	30	10	18	17
Very dissatisfied	3	4	3	7	2	2	2	6	0	4	2	3	4	3	4	2
<u>NO OPINION/DK/NA</u>	19	17	21	19	21	26	15	15	18	22	16	17	18	16	26	15
No opinion/DK/NA	19	17	21	19	21	26	15	15	18	22	16	17	18	16	26	15

Table 94: Q14w. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing emergency 911 and fire response

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	84	92	95	93	74	87	81	78	84	67	85	81	89	90	75	82	82	86	82	100	81	98
Very satisfied	40	45	39	43	38	41	36	41	54	19	41	38	59	48	27	37	42	39	57	61	48	19
Somewhat satisfied	44	47	56	51	37	46	45	37	30	49	44	43	30	41	47	45	40	46	25	39	33	79
<u>TOTAL DISSATISFIED</u>	3	5	1	3	3	3	6	0	4	15	2	6	1	1	11	3	5	2	2	0	3	0
Somewhat dissatisfied	3	4	1	3	3	3	6	0	4	15	2	6	1	0	11	3	4	2	2	0	2	0
Very dissatisfied	0	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	0	0	0	1	0
<u>NO OPINION/DK/NA</u>	13	2	4	3	23	10	12	22	12	18	13	13	10	10	14	16	13	12	15	0	16	2
No opinion/DK/NA	13	2	4	3	23	10	12	22	12	18	13	13	10	10	14	16	13	12	15	0	16	2
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL SATISFIED</u>	84	93	75	89	77	83	86	96	54	87	71	80	87	87	83	85	85	89	0	84		
Very satisfied	40	68	41	42	37	52	36	69	37	55	42	32	32	53	41	59	39	46	0	40		
Somewhat satisfied	44	26	33	47	40	31	50	27	17	32	29	48	55	33	42	26	46	42	0	44		
<u>TOTAL DISSATISFIED</u>	3	3	13	2	11	7	1	2	32	2	23	4	5	2	0	1	2	6	0	3		
Somewhat dissatisfied	3	3	13	2	9	6	1	2	32	1	23	3	5	2	0	1	2	5	0	3		
Very dissatisfied	0	0	0	0	2	1	0	0	0	1	0	1	0	0	0	0	0	1	0	0		
<u>NO OPINION/DK/NA</u>	13	4	12	9	12	10	13	3	14	11	5	16	8	11	17	14	14	5	0	13		
No opinion/DK/NA	13	4	12	9	12	10	13	3	14	11	5	16	8	11	17	14	14	5	0	13		

Table 94: Q14w. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing emergency 911 and fire response

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL SATISFIED</u>	84	80	87	83	86	86	82	85	90	86	97	75	82	83	87	82	85	83	100	92	
Very satisfied	40	35	47	41	41	41	40	44	38	53	45	28	41	41	36	38	39	41	13	44	
Somewhat satisfied	44	45	40	43	45	45	42	41	52	33	51	47	41	42	50	44	46	42	87	49	
<u>TOTAL DISSATISFIED</u>	3	6	2	4	1	4	3	0	0	3	0	0	7	4	2	3	2	3	0	8	
Somewhat dissatisfied	3	6	1	4	1	3	3	0	0	1	0	0	7	4	2	3	2	3	0	8	
Very dissatisfied	0	0	1	0	0	1	0	0	0	2	0	0	0	0	0	0	0	0	0	0	
<u>NO OPINION/DK/NA</u>	13	14	10	12	13	10	15	14	10	11	3	25	11	13	11	15	13	14	0	0	
No opinion/DK/NA	13	14	10	12	13	10	15	14	10	11	3	25	11	13	11	15	13	14	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>TOTAL SATISFIED</u>	84	89	88	82	77	88	80	91	89	78	82	79	90	94	79	77	93	74	75		
Very satisfied	40	30	46	41	39	39	40	47	34	37	43	58	34	30	39	43	43	39	34		
Somewhat satisfied	44	58	41	41	38	49	40	44	55	41	39	21	56	63	40	34	51	35	41		
<u>TOTAL DISSATISFIED</u>	3	5	0	2	3	2	2	0	3	5	0	4	0	2	1	5	3	3	3		
Somewhat dissatisfied	3	5	0	1	3	2	2	0	3	4	0	4	0	2	1	4	3	3	3		
Very dissatisfied	0	0	0	1	0	0	0	0	0	1	0	0	0	0	0	1	0	0	0		
<u>NO OPINION/DK/NA</u>	13	6	12	16	20	9	18	9	8	17	18	17	10	5	20	18	3	23	22		
No opinion/DK/NA	13	6	12	16	20	9	18	9	8	17	18	17	10	5	20	18	3	23	22		

Table 94: Q14w. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing emergency 911 and fire response

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	84	85	85	83	82	77	88	91	89	81	89	90	86	83	79	93
Very satisfied	40	42	39	47	20	33	47	41	69	33	49	52	41	44	26	54
Somewhat satisfied	44	42	46	36	62	44	40	50	20	48	39	38	45	39	53	39
<u>TOTAL DISSATISFIED</u>	3	2	2	7	2	2	2	1	0	4	1	0	2	2	4	0
Somewhat dissatisfied	3	2	2	6	2	2	2	1	0	3	1	0	1	2	4	0
Very dissatisfied	0	0	0	1	0	0	0	0	0	0	0	0	1	0	0	0
<u>NO OPINION/DK/NA</u>	13	13	12	11	16	21	11	8	11	15	10	9	12	15	17	7
No opinion/DK/NA	13	13	12	11	16	21	11	8	11	15	10	9	12	15	17	7

Table 95: Q14x. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing rent relief to prevent residents from becoming homeless

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	45	59	61	60	31	50	33	43	56	42	47	37	40	43	28	52	34	52	36	9	40	10
Very satisfied	16	25	23	24	8	16	18	15	25	23	16	17	15	18	8	16	15	17	15	9	17	9
Somewhat satisfied	29	34	39	36	23	34	15	28	31	19	31	19	24	25	20	35	19	36	21	0	24	1
<u>TOTAL DISSATISFIED</u>	23	25	28	27	20	26	33	8	16	13	22	31	22	24	41	18	33	19	25	42	21	77
Somewhat dissatisfied	15	18	17	18	12	18	21	2	11	9	14	21	9	14	29	12	24	11	19	15	16	50
Very dissatisfied	8	8	11	9	8	8	12	6	5	3	8	9	13	10	12	6	9	8	6	27	5	27
<u>NO OPINION/DK/NA</u>	31	16	10	14	49	24	34	49	27	46	31	33	38	32	31	30	33	29	39	49	38	12
No opinion/DK/NA	31	16	10	14	49	24	34	49	27	46	31	33	38	32	31	30	33	29	39	49	38	12
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL SATISFIED</u>	45	72	26	53	21	39	51	52	12	47	14	37	68	36	41	39	51	33	0	45		
Very satisfied	16	34	17	18	12	19	15	23	5	24	4	9	30	17	10	14	17	11	0	16		
Somewhat satisfied	29	37	8	35	9	20	35	29	7	23	10	29	38	19	31	25	34	22	0	29		
<u>TOTAL DISSATISFIED</u>	23	10	43	20	44	24	23	21	38	16	46	33	13	26	22	11	15	51	0	23		
Somewhat dissatisfied	15	9	23	15	22	13	15	8	6	10	24	17	9	24	11	9	9	36	0	15		
Very dissatisfied	8	1	20	6	22	10	8	12	33	7	21	16	5	3	10	2	6	15	0	8		
<u>NO OPINION/DK/NA</u>	31	18	31	27	35	38	26	27	50	37	40	29	18	38	37	50	34	16	0	31		
No opinion/DK/NA	31	18	31	27	35	38	26	27	50	37	40	29	18	38	37	50	34	16	0	31		

Table 95: Q14x. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing rent relief to prevent residents from becoming homeless

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13		
<u>TOTAL SATISFIED</u>	45	38	45	42	50	49	37	45	57	35	60	40	45	50	47	46	49	44	55	70		
Very satisfied	16	18	12	15	18	11	19	11	24	13	19	7	19	26	11	16	17	16	6	23		
Somewhat satisfied	29	20	33	26	32	38	17	34	33	22	41	33	26	24	36	30	31	28	48	48		
<u>TOTAL DISSATISFIED</u>	23	23	22	22	24	16	28	30	19	15	27	13	28	20	32	23	24	23	41	30		
Somewhat dissatisfied	15	14	15	14	15	12	17	20	11	11	7	4	28	20	30	19	17	15	0	21		
Very dissatisfied	8	9	6	8	9	4	11	10	8	3	20	9	0	0	2	3	8	7	41	9		
<u>NO OPINION/DK/NA</u>	31	39	33	36	26	35	35	26	25	50	13	46	27	30	21	31	27	33	5	0		
No opinion/DK/NA	31	39	33	36	26	35	35	26	25	50	13	46	27	30	21	31	27	33	5	0		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42			
<u>TOTAL SATISFIED</u>	45	55	43	46	36	48	43	46	51	46	39	61	42	64	53	23	60	34	23			
Very satisfied	16	22	15	15	13	18	14	9	26	12	16	16	23	21	20	6	24	8	7			
Somewhat satisfied	29	33	28	31	24	30	28	37	25	34	23	45	20	42	34	17	36	25	16			
<u>TOTAL DISSATISFIED</u>	23	29	28	21	14	28	19	27	31	20	17	6	37	26	22	26	27	23	12			
Somewhat dissatisfied	15	18	17	17	7	17	14	18	17	15	12	3	30	11	15	18	18	16	2			
Very dissatisfied	8	11	11	4	7	11	5	8	14	5	5	3	7	14	7	8	9	7	10			
<u>NO OPINION/DK/NA</u>	31	16	30	32	49	23	39	28	18	34	44	33	21	11	25	51	14	44	65			
No opinion/DK/NA	31	16	30	32	49	23	39	28	18	34	44	33	21	11	25	51	14	44	65			

Table 95: Q14x. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing rent relief to prevent residents from becoming homeless

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	45	47	45	49	35	37	53	48	55	40	52	51	42	53	41	52
Very satisfied	16	11	21	24	15	11	16	10	12	17	14	11	11	10	24	17
Somewhat satisfied	29	36	25	25	20	26	37	38	43	23	38	40	31	43	17	34
<u>TOTAL DISSATISFIED</u>	23	23	24	31	34	17	19	15	8	28	16	12	29	14	29	18
Somewhat dissatisfied	15	16	14	17	21	12	12	14	8	17	12	12	20	11	14	13
Very dissatisfied	8	7	10	14	13	5	7	1	0	11	4	0	9	3	14	5
<u>NO OPINION/DK/NA</u>	31	30	30	20	32	46	28	37	36	31	32	37	29	33	31	30
No opinion/DK/NA	31	30	30	20	32	46	28	37	36	31	32	37	29	33	31	30

Table 96: Q16. CONTACT WITH CITY

	QA ON CELL PHONE		DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION				
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
Yes	32	26	28	27	37	30	44	28	28	48	31	38	47	43	41	21	47	25	51	74	47	46
No	63	72	72	72	54	66	49	65	68	49	65	55	48	52	53	74	47	71	42	19	47	48
DK/NA	5	1	0	1	9	3	7	8	4	3	4	8	5	5	6	5	6	4	6	7	6	6

	Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT		
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
Yes	32	29	49	30	47	100	0	100	100	100	100	37	19	32	37	46	34	25	34	30
No	63	69	44	65	47	0	100	0	0	0	0	58	77	64	58	47	62	70	62	63
DK/NA	5	2	7	4	6	0	0	0	0	0	0	5	4	4	6	7	4	5	3	6

	Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
Yes	32	34	41	37	24	32	41	22	22	45	34	33	26	29	16	27	29	32	57	32
No	63	60	55	58	73	64	53	72	76	49	66	58	67	69	80	68	67	63	43	68
DK/NA	5	6	4	5	4	4	6	6	2	7	0	9	7	2	4	5	4	5	0	0

	QE EDUCATION					EDUCATION BY GENDER					Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
Yes	32	32	27	29	41	29	34	24	31	32	36	32	26	16	32	44	27	35	46
No	63	65	69	65	54	67	61	70	66	63	58	59	69	81	66	51	72	56	46
DK/NA	5	3	5	6	5	4	6	6	2	5	6	9	5	2	2	5	1	9	8

Table 96: Q16. CONTACT WITH CITY

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
Yes	32	28	34	29	26	36	33	30	47	29	35	37	21	36	34	33
No	63	66	62	65	71	61	61	65	48	66	60	58	74	57	62	63
DK/NA	5	6	4	7	3	3	6	5	6	4	6	5	5	7	5	4

Table 97: Q17. CITY CONTACT SATISFACTION

	QA ON CELL PHONE			DATA CLLCN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	223	54	40	94	129	124	55	44	52	17	179	44	56	122	28	73	105	116	61	9	86	15
<u>TOTAL SATISFIED</u>	78	79	91	84	74	86	58	79	88	65	82	63	74	83	68	74	77	78	83	48	82	65
Very satisfied	43	47	46	47	40	53	29	32	58	31	47	26	36	42	41	45	43	43	57	48	46	37
Somewhat satisfied	35	31	45	37	34	34	29	47	30	34	35	37	38	41	27	29	34	36	26	0	36	28
<u>TOTAL NOT SATISFIED</u>	22	21	9	16	26	14	42	21	12	35	18	37	26	17	32	26	23	22	17	52	18	35
Not too satisfied	14	17	9	14	14	9	23	15	11	15	12	19	20	13	20	13	14	14	9	42	9	25
Not at all satisfied	8	4	0	3	12	4	19	6	1	20	6	18	6	4	12	13	9	8	8	9	9	11

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	223	46	13	168	43	223	0	95	18	174	49	82	33	45	31	33	162	40	118	106
<u>TOTAL SATISFIED</u>	78	97	34	86	52	78	0	100	0	100	0	80	74	77	72	84	76	81	80	76
Very satisfied	43	66	18	48	23	43	0	100	0	55	0	38	39	48	36	56	41	51	50	34
Somewhat satisfied	35	31	17	38	29	35	0	0	0	45	0	42	35	29	36	27	35	30	30	41
<u>TOTAL NOT SATISFIED</u>	22	3	66	14	48	22	0	0	100	0	100	20	26	23	28	16	24	19	20	24
Not too satisfied	14	2	23	10	29	14	0	0	0	0	63	12	15	12	20	13	14	19	12	16
Not at all satisfied	8	0	42	4	19	8	0	0	100	0	37	8	11	11	8	3	10	0	8	9

	Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	223	65	67	132	72	53	75	32	34	43	30	32	22	26	16	103	159	207	10	7
<u>TOTAL SATISFIED</u>	78	73	78	75	90	75	78	86	91	83	86	83	76	73	77	78	79	77	95	78
Very satisfied	43	37	49	43	46	38	48	39	58	41	60	36	39	48	50	44	47	41	74	36
Somewhat satisfied	35	36	28	32	44	37	30	48	33	41	26	47	37	24	27	35	33	36	22	42
<u>TOTAL NOT SATISFIED</u>	22	27	22	25	10	25	22	14	9	17	14	17	24	27	23	22	21	23	5	22
Not too satisfied	14	15	19	17	8	19	15	9	8	13	13	9	13	27	12	15	15	14	5	8
Not at all satisfied	8	12	3	7	2	6	6	4	1	5	2	8	11	0	11	6	6	8	0	13

Table 97: Q17. CITY CONTACT SATISFACTION

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	223	46	51	58	52	98	110	37	56	53	55	22	32	25	23	69	94	92	37
<u>TOTAL SATISFIED</u>	78	79	80	88	74	80	81	78	79	79	83	95	92	78	84	69	84	75	71
Very satisfied	43	42	49	47	41	46	44	25	61	46	44	70	42	47	48	45	47	40	40
Somewhat satisfied	35	38	31	41	33	34	37	52	19	33	40	25	50	30	37	25	37	35	31
<u>TOTAL NOT SATISFIED</u>	22	21	20	12	26	20	19	22	21	21	17	5	8	22	16	31	16	25	29
Not too satisfied	14	19	13	7	20	16	13	18	16	16	11	2	6	17	9	24	14	15	10
Not at all satisfied	8	1	7	5	6	4	6	4	5	5	6	3	3	5	7	7	3	10	18

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	223	91	117	40	37	37	55	21	23	114	98	43	40	48	63	49
<u>TOTAL SATISFIED</u>	78	79	80	88	83	76	72	71	90	82	76	81	88	73	83	78
Very satisfied	43	37	51	39	45	41	47	28	60	42	46	45	43	33	47	59
Somewhat satisfied	35	42	29	49	38	35	24	42	30	41	29	36	45	40	37	19
<u>TOTAL NOT SATISFIED</u>	22	21	20	12	17	24	28	29	10	18	24	19	12	27	17	22
Not too satisfied	14	16	13	8	2	11	25	26	9	7	21	17	6	24	9	19
Not at all satisfied	8	5	7	4	15	13	4	4	1	10	3	2	6	3	8	3

Table 98: Q19. YEARS LIVED IN MILPITAS

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<11 YEARS	32	45	22	36	27	37	19	29	29	14	34	18	16	26	61	30	36	29	34	18	35	36
Two years or less	5	7	2	5	6	6	2	5	3	0	6	4	5	3	8	7	5	5	8	0	6	3
Three to four years	8	13	3	9	6	9	6	4	5	2	8	7	2	4	32	5	8	7	4	0	8	0
Five to six years	8	7	7	7	8	7	4	10	7	5	8	4	3	8	10	6	13	5	12	7	13	14
Seven to ten years	11	18	10	15	7	13	6	9	14	7	12	4	6	10	11	12	10	11	10	11	9	19
11-20 YEARS	25	31	27	30	21	25	29	24	26	34	24	32	22	23	19	28	15	30	16	5	17	7
11 to 15 years	12	18	9	15	9	11	18	9	9	31	10	18	12	11	11	13	8	14	7	0	9	5
16 to 20 years	13	13	18	15	12	14	11	15	17	3	13	13	10	12	8	16	7	17	9	5	8	2
21-40 YEARS	33	21	34	26	39	32	34	34	34	45	32	38	37	35	17	34	34	32	33	67	32	49
21 to 30 years	21	15	22	18	23	22	20	18	26	30	20	23	23	21	16	21	20	20	19	55	17	40
31 to 40 years	12	5	12	8	16	10	14	16	8	15	12	15	15	14	1	13	13	12	14	11	14	9
41+ YEARS	11	3	16	8	13	7	19	14	11	7	10	12	24	17	3	7	15	9	17	10	16	8
41 years or more	11	3	16	8	13	7	19	14	11	7	10	12	24	17	3	7	15	9	17	10	16	8
DK/REFUSED	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
DK/Refused	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Table 98: Q19. YEARS LIVED IN MILPITAS

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<11 YEARS	32	25	8	32	20	37	29	33	34	37	33	100	0	0	0	0	26	49	30	33
Two years or less	5	2	4	4	5	4	6	7	0	5	2	17	0	0	0	0	3	15	5	6
Three to four years	8	7	0	8	5	11	6	6	6	10	17	24	0	0	0	0	6	16	7	8
Five to six years	8	7	4	8	4	6	8	4	18	6	8	24	0	0	0	0	9	4	8	8
Seven to ten years	11	9	0	11	7	15	10	15	11	17	7	35	0	0	0	0	9	15	11	10
11-20 YEARS	25	30	12	27	21	15	31	13	19	14	17	0	100	0	0	0	26	24	26	24
11 to 15 years	12	6	8	12	13	8	14	7	19	7	14	0	47	0	0	0	12	12	13	11
16 to 20 years	13	24	4	14	9	6	17	7	0	7	3	0	53	0	0	0	14	12	13	14
21-40 YEARS	33	36	59	32	44	34	32	35	41	33	38	0	0	100	100	0	35	24	31	34
21 to 30 years	21	25	41	20	28	20	21	23	28	20	21	0	0	100	0	0	20	18	20	21
31 to 40 years	12	11	17	11	16	14	11	12	13	13	17	0	0	0	100	0	14	6	11	14
41+ YEARS	11	9	21	10	14	15	8	20	5	16	11	0	0	0	0	100	13	3	12	9
41 years or more	11	9	21	10	14	15	8	20	5	16	11	0	0	0	0	100	13	3	12	9
DK/REFUSED	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0
DK/Refused	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0

Table 98: Q19. YEARS LIVED IN MILPITAS

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
<11 YEARS	32	44	13	30	34	33	28	38	30	29	31	28	29	48	24	31	32	32	28	33
Two years or less	5	9	2	6	6	5	6	7	4	9	5	5	3	10	3	5	5	6	11	0
Three to four years	8	12	4	9	7	12	6	5	6	7	6	4	9	11	6	7	8	8	0	3
Five to six years	8	11	2	7	7	6	8	6	9	7	6	5	7	10	3	6	6	8	2	0
Seven to ten years	11	12	4	8	14	10	7	19	11	5	14	15	10	17	11	13	13	10	16	29
11-20 YEARS	25	30	15	23	28	26	20	26	31	16	23	27	27	28	35	30	28	25	23	25
11 to 15 years	12	12	7	10	15	10	9	11	19	3	11	14	7	10	23	14	13	12	2	20
16 to 20 years	13	18	9	14	13	16	11	14	12	12	13	14	20	17	12	16	15	13	21	5
21-40 YEARS	33	22	47	34	31	32	35	32	30	29	31	36	39	24	39	34	33	32	34	39
21 to 30 years	21	15	24	19	22	21	17	23	22	14	24	23	23	21	21	22	22	21	28	16
31 to 40 years	12	7	23	15	9	11	18	9	8	15	7	13	15	3	18	13	12	12	6	23
41+ YEARS	11	3	25	13	7	10	17	4	9	27	14	8	5	0	3	5	7	11	15	4
41 years or more	11	3	25	13	7	10	17	4	9	27	14	8	5	0	3	5	7	11	15	4
DK/REFUSED	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0
DK/Refused	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0

Table 98: Q19. YEARS LIVED IN MILPITAS

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
<11 YEARS	32	31	26	29	47	28	35	28	28	39	31	32	28	25	26	45	36	20	51
Two years or less	5	1	7	4	13	4	7	3	4	8	6	3	4	3	10	8	5	4	13
Three to four years	8	10	6	5	12	8	8	7	8	10	4	9	8	2	2	16	9	4	12
Five to six years	8	7	5	7	12	6	9	3	9	8	9	2	6	9	3	11	7	5	17
Seven to ten years	11	13	8	13	10	10	12	15	7	12	12	17	11	11	10	11	15	6	9
11-20 YEARS	25	32	30	23	17	31	21	32	30	21	20	24	34	36	17	16	30	22	15
11 to 15 years	12	9	16	11	12	13	11	11	15	10	12	9	18	17	8	9	15	10	6
16 to 20 years	13	23	14	12	5	18	9	21	15	11	8	15	16	19	10	7	15	13	9
21-40 YEARS	33	25	29	44	31	27	39	29	26	35	43	22	33	31	34	32	26	42	30
21 to 30 years	21	14	18	26	24	16	25	19	14	24	27	18	24	16	18	23	18	23	25
31 to 40 years	12	11	11	18	7	11	14	10	12	11	17	4	10	15	16	9	8	19	5
41+ YEARS	11	11	15	5	5	13	5	11	16	5	5	22	4	8	22	7	8	15	4
41 years or more	11	11	15	5	5	13	5	11	16	5	5	22	4	8	22	7	8	15	4
DK/REFUSED	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
DK/Refused	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

	QD GENDER							QB AGE					GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<11 YEARS	32	34	28	39	56	38	15	12	13	45	14	12	48	12	40	16
Two years or less	5	6	5	8	11	4	2	3	2	8	2	3	7	4	8	1
Three to four years	8	9	6	14	13	8	2	0	1	12	2	1	14	2	10	1
Five to six years	8	6	9	3	19	7	4	2	10	10	5	5	8	3	11	6
Seven to ten years	11	14	9	14	13	19	6	7	0	15	5	4	20	3	11	7
11-20 YEARS	25	26	25	25	23	33	34	13	5	26	24	10	26	28	28	20
11 to 15 years	12	10	13	8	14	17	15	4	4	13	10	4	12	9	14	12
16 to 20 years	13	16	11	17	9	16	19	9	1	13	13	6	14	19	13	9
21-40 YEARS	33	32	33	37	21	25	40	48	23	28	39	38	25	42	30	37
21 to 30 years	21	22	20	36	12	14	22	17	12	21	19	15	19	26	25	13
31 to 40 years	12	11	13	0	9	10	18	31	11	6	20	23	6	16	5	23
41+ YEARS	11	8	13	0	0	4	11	27	58	1	23	40	0	19	2	28
41 years or more	11	8	13	0	0	4	11	27	58	1	23	40	0	19	2	28
DK/REFUSED	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
DK/Refused	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Table 99: Q20. CHILDREN

	QA ON CELL PHONE		DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION				
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
HAVE CHILDREN	51	41	43	42	60	51	54	49	50	53	52	48	54	54	60	46	52	50	55	64	53	44
Yes, children under 19 at home	27	28	16	23	31	28	29	23	24	32	28	24	26	26	41	25	25	28	25	18	25	16
Yes, no children under 19 at home	24	13	27	19	29	22	25	26	25	21	24	24	29	28	19	21	28	22	29	47	28	28
NO CHILDREN	44	58	57	58	31	47	35	45	49	33	45	41	39	39	36	50	39	47	39	29	38	48
No, no children	44	58	57	58	31	47	35	45	49	33	45	41	39	39	36	50	39	47	39	29	38	48
DK/NA/REF	5	1	0	1	9	2	11	6	2	13	4	11	7	6	4	4	9	3	6	7	9	8
DK/NA/Refused	5	1	0	1	9	2	11	6	2	13	4	11	7	6	4	4	9	3	6	7	9	8

	Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT		
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
HAVE CHILDREN	51	57	57	50	56	59	46	60	54	57	66	48	47	47	61	64	60	35	50	51
Yes, children under 19 at home	27	29	14	27	27	29	26	25	44	27	36	38	33	20	15	9	31	23	27	27
Yes, no children under 19 at home	24	27	43	23	29	30	21	35	10	30	30	10	14	27	46	55	29	12	23	24
NO CHILDREN	44	43	28	46	31	32	51	35	9	37	15	48	50	47	32	27	36	61	43	45
No, no children	44	43	28	46	31	32	51	35	9	37	15	48	50	47	32	27	36	61	43	45
DK/NA/REF	5	0	15	3	14	9	2	5	36	6	19	4	4	5	7	9	4	4	6	3
DK/NA/Refused	5	0	15	3	14	9	2	5	36	6	19	4	4	5	7	9	4	4	6	3

Table 99: Q20. CHILDREN

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
HAVE CHILDREN	51	100	100	100	0	100	100	0	0	59	53	39	53	58	47	50	50	51	66	44
Yes, children under 19 at home	27	100	0	53	0	55	52	0	0	19	21	23	32	44	29	31	29	28	28	7
Yes, no children under 19 at home	24	0	100	47	0	45	48	0	0	41	32	16	20	14	18	18	21	23	38	37
NO CHILDREN	44	0	0	0	100	0	0	100	100	39	43	58	41	40	51	47	46	44	34	56
No, no children	44	0	0	0	100	0	0	100	100	39	43	58	41	40	51	47	46	44	34	56
DK/NA/REF	5	0	0	0	0	0	0	0	0	1	4	3	7	2	2	3	3	5	0	0
DK/NA/Refused	5	0	0	0	0	0	0	0	0	1	4	3	7	2	2	3	3	5	0	0

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
<u>HAVE CHILDREN</u>	51	44	54	47	62	50	53	47	54	55	50	27	42	53	70	67	42	62	55
Yes, children under 19 at home	27	19	27	26	42	23	32	24	24	32	33	3	27	25	30	46	23	29	38
Yes, no children under 19 at home	24	25	28	21	20	27	20	23	30	24	17	24	15	28	40	21	19	32	17
<u>NO CHILDREN</u>	44	54	41	50	36	47	44	48	43	41	47	68	58	47	30	30	58	32	28
No, no children	44	54	41	50	36	47	44	48	43	41	47	68	58	47	30	30	58	32	28
<u>DK/NA/REF</u>	5	2	5	3	2	4	3	5	2	3	2	5	0	1	0	3	1	7	17
DK/NA/Refused	5	2	5	3	2	4	3	5	2	3	2	5	0	1	0	3	1	7	17

	QD GENDER				QB AGE					GENDER BY AGE						
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
HAVE CHILDREN	51	51	52	16	49	73	61	66	63	44	62	64	41	66	47	59
Yes, children under 19 at home	27	28	27	11	43	63	18	12	6	37	15	9	34	20	42	10
Yes, no children under 19 at home	24	23	25	5	6	10	43	54	57	7	48	55	8	46	6	49
NO CHILDREN	44	44	44	82	48	23	34	29	26	54	31	28	57	26	50	37
No, no children	44	44	44	82	48	23	34	29	26	54	31	28	57	26	50	37
DK/NA/REF	5	4	4	2	3	4	5	5	11	3	6	7	1	8	3	4
DK/NA/Refused	5	4	4	2	3	4	5	5	11	3	6	7	1	8	3	4

Table 100: Q21. RESIDENCE

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
Own	69	60	73	65	73	70	72	67	76	73	70	68	68	72	57	70	63	72	66	53	68	46
Rent	23	37	17	29	17	26	20	18	18	20	23	23	20	19	37	24	30	20	29	37	26	48
DK/NA/Refused	8	3	10	6	9	4	8	16	6	8	7	9	12	10	6	6	6	8	5	10	6	6

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
Own	69	73	63	71	67	72	68	69	90	70	79	58	71	69	83	87	100	0	71	68
Rent	23	22	12	23	20	18	26	21	0	18	15	36	22	20	11	7	0	100	22	24
DK/NA/Refused	8	5	25	6	13	10	6	10	10	11	5	7	7	11	7	6	0	0	7	8

	Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
Own	69	78	85	81	57	84	79	51	64	76	65	82	46	78	61	68	69	70	49	66
Rent	23	20	11	16	32	13	19	38	26	21	28	12	44	18	29	25	24	22	51	25
DK/NA/Refused	8	2	4	3	11	3	1	11	10	3	7	6	10	4	9	7	7	8	0	10

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
Own	69	70	61	68	82	65	73	56	73	78	69	40	60	84	80	78	65	72	78
Rent	23	21	34	22	13	29	19	37	22	15	23	47	37	14	18	17	29	20	8
DK/NA/Refused	8	9	5	10	5	6	8	7	5	7	8	13	3	1	3	5	6	8	14

Table 100: Q21. RESIDENCE

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
Own	69	68	72	41	60	73	84	91	92	57	87	92	54	87	60	88
Rent	23	25	22	40	33	21	14	6	1	32	10	4	35	11	31	9
DK/NA/Refused	8	7	7	18	7	6	2	2	7	11	3	4	11	2	9	3

Table 101: Q22. INCOME

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>\$0-\$60K</u>	10	15	13	14	6	11	9	7	11	9	10	12	12	12	8	9	16	7	19	32	16	15
\$30,000 and under	3	4	5	4	2	4	2	1	4	0	3	2	5	5	0	2	5	2	7	0	5	3
\$30,001 - \$60,000	7	11	8	10	4	7	7	6	7	9	6	10	7	7	8	6	11	5	12	32	11	12
<u>\$60K-\$90K</u>	18	26	24	25	11	18	16	19	21	15	19	13	12	15	11	22	17	19	13	7	15	25
\$60,001 - \$90,000	18	26	24	25	11	18	16	19	21	15	19	13	12	15	11	22	17	19	13	7	15	25
<u>\$90K-\$120K</u>	22	27	28	28	17	25	19	18	31	22	23	17	17	19	12	26	14	26	8	11	13	19
\$90,001 - \$120,000	22	27	28	28	17	25	19	18	31	22	23	17	17	19	12	26	14	26	8	11	13	19
<u>\$120K-\$150K</u>	10	8	16	11	9	10	12	10	10	10	10	10	9	10	9	10	12	9	12	5	12	12
\$120,001 - \$150,000	10	8	16	11	9	10	12	10	10	10	10	10	9	10	9	10	12	9	12	5	12	12
<u>\$150K+</u>	22	18	7	13	31	23	23	20	17	12	22	23	25	24	53	15	25	21	29	34	24	20
\$150,001 - \$180,000	6	6	0	3	8	5	7	7	6	0	6	4	12	8	13	2	6	5	6	12	6	6
More than \$180,000	17	12	7	10	23	18	16	13	11	12	16	18	13	16	40	13	18	16	23	22	18	14
<u>REFUSED</u>	17	6	12	9	26	12	21	27	10	32	15	26	25	19	8	17	17	17	19	11	19	10
Refused	17	6	12	9	26	12	21	27	10	32	15	26	25	19	8	17	17	17	19	11	19	10

Table 101: Q22. INCOME

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>\$0-\$60K</u>	10	14	16	11	9	10	10	16	3	12	2	10	10	9	4	21	6	21	9	11
\$30,000 and under	3	3	8	3	3	4	3	6	0	5	0	2	2	3	2	8	2	5	3	3
\$30,001 - \$60,000	7	11	8	7	6	6	7	10	3	7	2	8	7	5	1	13	4	16	6	8
<u>\$60K-\$90K</u>	18	23	8	20	11	14	20	14	4	17	5	16	25	21	15	7	16	29	19	17
\$60,001 - \$90,000	18	23	8	20	11	14	20	14	4	17	5	16	25	21	15	7	16	29	19	17
<u>\$90K-\$120K</u>	22	24	25	24	17	11	29	12	7	11	11	18	32	17	27	17	27	14	21	23
\$90,001 - \$120,000	22	24	25	24	17	11	29	12	7	11	11	18	32	17	27	17	27	14	21	23
<u>\$120K-\$150K</u>	10	9	1	10	4	10	11	11	9	11	7	8	7	9	13	21	12	8	11	9
\$120,001 - \$150,000	10	9	1	10	4	10	11	11	9	11	7	8	7	9	13	21	12	8	11	9
<u>\$150K+</u>	22	16	27	21	30	31	18	32	26	27	43	32	14	25	17	15	25	17	22	23
\$150,001 - \$180,000	6	6	5	6	4	7	6	6	0	7	7	6	5	9	2	6	5	7	5	6
More than \$180,000	17	11	22	15	26	24	13	26	26	20	36	26	10	16	15	9	20	10	16	17
<u>REFUSED</u>	17	13	23	15	29	24	13	14	50	22	31	15	13	20	25	19	15	12	19	16
Refused	17	13	23	15	29	24	13	14	50	22	31	15	13	20	25	19	15	12	19	16

Table 101: Q22. INCOME

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
<u>\$0-\$60K</u>	10	1	10	5	15	5	6	17	12	10	19	16	7	7	6	9	10	10	15	19
\$30,000 and under	3	1	4	2	4	2	3	5	3	3	3	8	2	0	3	3	3	3	0	9
\$30,001 - \$60,000	7	1	6	3	11	3	4	13	9	7	15	8	5	7	3	6	7	7	15	10
<u>\$60K-\$90K</u>	18	18	11	15	24	13	17	27	21	16	19	16	25	17	25	20	20	18	8	19
\$60,001 - \$90,000	18	18	11	15	24	13	17	27	21	16	19	16	25	17	25	20	20	18	8	19
<u>\$90K-\$120K</u>	22	20	26	23	23	27	19	18	30	17	26	26	25	16	24	22	23	21	40	28
\$90,001 - \$120,000	22	20	26	23	23	27	19	18	30	17	26	26	25	16	24	22	23	21	40	28
<u>\$120K-\$150K</u>	10	11	17	14	7	12	16	6	7	10	11	8	12	6	11	10	11	10	23	4
\$120,001 - \$150,000	10	11	17	14	7	12	16	6	7	10	11	8	12	6	11	10	11	10	23	4
<u>\$150K+</u>	22	38	20	30	15	33	27	20	11	28	18	26	11	41	16	24	22	23	13	14
\$150,001 - \$180,000	6	7	5	6	5	5	7	5	5	9	11	4	4	7	1	4	5	6	11	4
More than \$180,000	17	31	15	23	10	28	20	15	6	19	7	22	7	35	15	20	17	17	3	9
<u>REFUSED</u>	17	12	15	13	15	10	15	11	18	19	8	9	21	13	19	14	14	18	0	16
Refused	17	12	15	13	15	10	15	11	18	19	8	9	21	13	19	14	14	18	0	16

Table 101: Q22. INCOME

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR	SOME	COLL	POST-	NON-	COLL+	NCOLL	NCOLL	COLL+	COLL+	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
		LESS	COLL	GRAD	GRAD	COLL		MEN	WOMEN	MEN	WOMEN								
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
<u>\$0-\$60K</u>	10	17	13	7	5	14	7	17	11	6	7	100	0	0	0	0	14	7	5
\$30,000 and under	3	6	3	2	2	4	2	4	3	2	3	31	0	0	0	0	4	1	4
\$30,001 - \$60,000	7	11	10	5	3	10	4	13	8	4	4	69	0	0	0	0	10	5	1
<u>\$60K-\$90K</u>	18	21	18	23	11	19	18	25	15	13	24	0	100	0	0	0	25	14	4
\$60,001 - \$90,000	18	21	18	23	11	19	18	25	15	13	24	0	100	0	0	0	25	14	4
<u>\$90K-\$120K</u>	22	24	30	19	14	28	18	26	31	19	16	0	0	100	0	0	28	18	12
\$90,001 - \$120,000	22	24	30	19	14	28	18	26	31	19	16	0	0	100	0	0	28	18	12
<u>\$120K-\$150K</u>	10	8	14	8	7	12	7	11	12	7	7	0	0	0	100	0	11	10	5
\$120,001 - \$150,000	10	8	14	8	7	12	7	11	12	7	7	0	0	0	100	0	11	10	5
<u>\$150K+</u>	22	11	13	26	50	12	35	9	15	43	26	0	0	0	0	100	13	28	41
\$150,001 - \$180,000	6	3	6	7	6	5	7	4	6	7	7	0	0	0	0	26	3	9	6
More than \$180,000	17	8	6	18	44	7	28	5	9	36	19	0	0	0	0	74	10	20	35
<u>REFUSED</u>	17	18	13	17	13	15	16	12	16	12	19	0	0	0	0	0	9	23	34
Refused	17	18	13	17	13	15	16	12	16	12	19	0	0	0	0	0	9	23	34
		QD GENDER					QB AGE					GENDER BY AGE							
		Total			18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+		
			MEN	WOMEN															
Column n-Size		693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151		
<u>\$0-\$60K</u>	10	11	9	16	8	7	7	6	21	11	9	12	13	8	8	10			
\$30,000 and under	3	3	3	5	3	4	1	3	8	4	2	5	4	2	3	2			
\$30,001 - \$60,000	7	8	6	10	6	3	7	3	13	7	7	7	9	6	5	8			
<u>\$60K-\$90K</u>	18	19	18	27	21	12	15	19	9	21	15	15	21	15	21	15			
\$60,001 - \$90,000	18	19	18	27	21	12	15	19	9	21	15	15	21	15	21	15			
<u>\$90K-\$120K</u>	22	22	23	16	24	19	27	27	21	20	26	24	19	28	23	24			
\$90,001 - \$120,000	22	22	23	16	24	19	27	27	21	20	26	24	19	28	23	24			
<u>\$120K-\$150K</u>	10	9	11	6	9	12	11	9	19	9	12	13	7	13	11	11			
\$120,001 - \$150,000	10	9	11	6	9	12	11	9	19	9	12	13	7	13	11	11			
<u>\$150K+</u>	22	27	20	15	25	37	24	19	7	25	20	14	30	23	22	18			
\$150,001 - \$180,000	6	6	6	6	5	7	8	6	1	6	6	4	5	7	7	5			
More than \$180,000	17	21	13	10	21	30	16	13	6	19	14	10	25	15	15	12			
<u>REFUSED</u>	17	12	19	20	12	12	16	20	23	15	18	21	10	14	15	22			
Refused	17	12	19	20	12	12	16	20	23	15	18	21	10	14	15	22			

Table 102: LANGUAGE OF INTERVIEW

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>ENGLISH</u>	94	87	92	89	100	92	97	98	93	89	94	97	94	95	97	94	96	94	97	78	98	88
English	94	87	92	89	100	92	97	98	93	89	94	97	94	95	97	94	96	94	97	78	98	88
<u>SPANISH</u>	3	5	5	5	0	3	0	2	3	7	3	2	4	4	3	1	2	3	2	22	1	9
Spanish	3	5	5	5	0	3	0	2	3	7	3	2	4	4	3	1	2	3	2	22	1	9
<u>VIETNAMESE/CHINESE</u>	3	8	4	6	0	4	2	0	4	4	3	1	3	1	0	5	2	4	1	0	1	3
Vietnamese	2	4	2	4	0	3	1	0	3	0	2	0	1	0	0	3	0	2	0	0	0	3
Chinese	1	3	2	2	0	2	1	0	1	4	1	1	2	1	0	2	1	1	1	0	1	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>ENGLISH</u>	94	92	100	93	100	93	95	90	95	92	96	95	95	94	93	95	95	91	95	94		
English	94	92	100	93	100	93	95	90	95	92	96	95	95	94	93	95	95	91	95	94		
<u>SPANISH</u>	3	4	0	3	0	4	2	8	0	5	1	2	2	3	1	4	2	6	2	3		
Spanish	3	4	0	3	0	4	2	8	0	5	1	2	2	3	1	4	2	6	2	3		
<u>VIETNAMESE/CHINESE</u>	3	5	0	4	0	3	3	3	5	3	3	3	3	2	6	1	3	3	2	4		
Vietnamese	2	4	0	2	0	2	2	3	0	2	0	1	2	2	4	1	1	3	1	3		
Chinese	1	1	0	1	0	1	1	0	5	1	3	2	1	0	2	0	2	0	2	1		

Table 102: LANGUAGE OF INTERVIEW

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
ENGLISH	94	97	91	94	94	94	94	94	94	100	81	91	100	100	87	95	93	100	0	0
English	94	97	91	94	94	94	94	94	94	100	81	91	100	100	87	95	93	100	0	0
SPANISH	3	3	4	3	2	3	4	1	3	0	19	0	0	0	0	0	3	0	100	0
Spanish	3	3	4	3	2	3	4	1	3	0	19	0	0	0	0	0	3	0	100	0
VIETNAMESE/CHINESE	3	1	5	3	4	3	2	6	2	0	0	9	0	0	13	5	4	0	0	100
Vietnamese	2	0	3	2	2	2	1	3	1	0	0	0	0	0	13	3	2	0	0	59
Chinese	1	1	1	1	2	1	1	2	1	0	0	9	0	0	0	2	2	0	0	41

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
ENGLISH	94	95	93	95	96	94	95	94	93	95	95	90	96	92	93	97	89	100	100
English	94	95	93	95	96	94	95	94	93	95	95	90	96	92	93	97	89	100	100
SPANISH	3	5	3	1	1	4	1	2	6	1	1	4	1	5	6	2	5	0	0
Spanish	3	5	3	1	1	4	1	2	6	1	1	4	1	5	6	2	5	0	0
VIETNAMESE/CHINESE	3	0	4	4	3	2	4	4	1	4	4	6	3	4	1	2	6	0	0
Vietnamese	2	0	4	1	2	2	2	4	1	2	2	4	2	2	1	0	4	0	0
Chinese	1	0	0	3	1	0	2	0	0	2	2	2	1	1	0	2	2	0	0

	QD GENDER			QB AGE						GENDER BY AGE						
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
ENGLISH	94	94	94	90	95	94	97	93	100	93	97	96	94	96	92	97
English	94	94	94	90	95	94	97	93	100	93	97	96	94	96	92	97
SPANISH	3	2	3	6	3	4	0	1	0	4	0	1	3	0	6	0
Spanish	3	2	3	6	3	4	0	1	0	4	0	1	3	0	6	0
VIETNAMESE/CHINESE	3	4	2	4	2	2	3	6	0	3	3	3	3	4	2	2
Vietnamese	2	3	1	3	1	0	3	2	0	2	2	1	2	3	1	1
Chinese	1	2	1	1	1	2	0	3	0	1	1	2	1	1	1	1

Table 103: MODE OF INTERVIEW

	QA ON CELL PHONE		DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION				
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
Telephone	50	100	100	100	0	60	32	38	67	47	55	28	39	44	44	56	48	52	44	60	44	63
Online	50	0	0	0	100	40	68	62	33	53	45	72	61	56	56	44	52	48	56	40	56	37

	Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT		
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
Telephone	50	64	38	55	30	42	57	46	13	45	31	56	59	44	34	40	47	62	50	50
Online	50	36	62	45	70	58	43	54	87	55	69	44	41	56	66	60	53	38	50	50

	Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
Telephone	50	42	39	41	65	43	39	66	63	42	67	40	40	53	55	48	53	47	100	100
Online	50	58	61	59	35	57	61	34	37	58	33	60	60	47	45	52	47	53	0	0

	QE EDUCATION				EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
Telephone	50	71	48	49	33	58	43	61	55	44	42	69	69	62	57	30	100	0	0
Online	50	29	52	51	67	42	57	39	45	56	58	31	31	38	43	70	0	100	100

Table 103: MODE OF INTERVIEW

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
Telephone	50	52	48	73	52	48	44	25	35	58	38	29	65	32	53	43
Online	50	48	52	27	48	52	56	75	65	42	62	71	35	68	47	57

Table 104: CONTACT METHOD

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
Telephone	50	100	100	100	0	60	32	38	67	47	55	28	39	44	44	56	48	52	44	60	44	63
Email	38	0	0	0	77	29	54	50	26	42	34	59	48	43	33	35	38	38	39	11	42	18
Postcard	12	0	0	0	23	11	14	12	8	11	11	13	13	13	23	9	15	10	17	29	14	20

	Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT		
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
Telephone	50	64	38	55	30	42	57	46	13	45	31	56	59	44	34	40	47	62	50	50
Email	38	30	46	34	52	41	34	38	50	40	47	25	34	42	61	56	40	34	39	38
Postcard	12	6	16	11	17	17	9	15	37	15	22	19	7	14	5	5	13	4	11	12

	Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
Telephone	50	42	39	41	65	43	39	66	63	42	67	40	40	53	55	48	53	47	100	100
Email	38	41	52	47	28	43	50	24	32	49	28	37	57	28	41	40	36	41	0	0
Postcard	12	16	8	13	7	14	11	10	5	9	6	24	3	19	4	13	11	12	0	0

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
Telephone	50	71	48	49	33	58	43	61	55	44	42	69	69	62	57	30	100	0	0
Email	38	24	45	42	40	36	41	35	39	36	46	26	29	32	37	49	0	100	0
Postcard	12	4	7	9	28	6	16	4	7	20	12	5	2	6	6	21	0	0	100

Table 104: CONTACT METHOD

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
Telephone	50	52	48	73	52	48	44	25	35	58	38	29	65	32	53	43
Email	38	36	41	18	26	44	47	69	53	28	54	62	18	61	37	47
Postcard	12	12	10	9	22	8	9	6	12	14	9	8	17	7	10	10

Table 105: A/B SPLIT

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
A	50	51	48	50	50	50	50	50	54	61	51	47	61	52	36	51	46	52	52	59	48	39
B	50	49	52	50	50	50	50	50	46	39	49	53	39	48	64	49	54	48	48	41	52	61

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
A	50	49	37	50	55	53	50	62	49	54	47	48	52	50	44	59	51	48	100	0
B	50	51	63	50	45	47	50	38	51	46	53	52	48	50	56	41	49	52	0	100

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
A	50	50	49	50	49	52	48	47	51	50	50	50	50	47	50	50	50	50	45	40	
B	50	50	51	50	51	48	52	53	49	50	50	50	50	53	50	50	50	50	55	60	

	QE EDUCATION					EDUCATION BY GENDER					Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
A	50	48	50	50	50	49	50	47	51	53	47	44	52	48	53	48	50	51	48
B	50	52	50	50	50	51	50	53	49	47	53	56	48	52	47	52	50	49	52

Table 105: A/B SPLIT

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
A	50	50	50	50	50	50	50	50	50	50	50	50	50	50	49	50
B	50	50	50	50	50	50	50	50	50	50	50	50	50	50	51	50

Table 106: DEMOGRAPHIC COMBINATIONS

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	671	201	137	337	334	400	117	154	179	32	560	109	116	279	65	326	212	452	114	11	176	32
<u>PARENTS</u>	96	99	100	99	93	98	92	94	99	89	97	92	94	94	96	98	94	97	96	100	94	94
DADS	25	23	18	21	28	26	24	21	24	33	26	22	24	23	36	24	22	26	21	43	22	21
MOMS	27	18	26	21	33	25	31	28	27	20	27	28	31	31	24	24	32	24	36	26	33	24
MEN W/NO CHILDREN	22	29	27	28	15	25	17	17	22	24	21	23	18	16	24	26	18	23	15	0	16	27
WOMEN W/NO CHILDREN	23	29	28	29	17	22	18	29	25	11	24	19	21	24	13	24	22	23	23	31	23	22
<u>EDUCATION BY GENDER</u>	98	99	97	98	97	99	92	99	100	93	99	93	96	98	96	98	97	98	100	100	97	97
NON-COLLEGE MEN	23	27	29	28	18	24	20	23	25	36	23	20	24	23	20	24	23	23	20	24	21	34
NON-COLLEGE WOMEN	27	26	34	29	24	23	32	30	29	20	27	26	30	33	16	23	33	24	33	57	31	35
COLLEGE+ MEN	25	26	17	22	28	28	25	18	23	26	25	28	20	19	39	28	20	28	20	19	20	16
COLLEGE+ WOMEN	23	21	18	19	27	23	16	28	23	12	24	19	22	24	21	23	22	23	27	0	25	12
<u>GENDER BY AGE</u>	98	96	99	97	99	98	96	99	99	93	98	96	98	98	98	98	97	98	98	100	97	98
MEN 18-49	28	40	30	36	20	34	20	19	25	31	28	26	20	21	37	32	24	30	21	18	23	30
MEN 50+	20	11	15	13	27	17	24	23	22	30	19	21	24	20	23	19	18	21	19	25	18	19
WOMEN 18-49	28	32	25	29	27	27	24	32	29	19	29	25	24	31	33	24	30	27	25	31	27	38
WOMEN 50+	22	13	29	19	26	20	27	25	23	13	22	24	30	26	4	23	26	21	33	26	29	11

Table 106: DEMOGRAPHIC COMBINATIONS

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT		
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B	
Column n-Size	671	151	19	541	84	206	431	94	11	165	41	210	171	138	81	71	468	157	334	337	
<u>PARENTS</u>	96	100	93	97	90	94	98	95	86	95	89	98	97	96	93	93	97	96	95	97	
DADS	25	29	38	25	29	26	25	21	28	24	32	26	25	25	23	23	30	14	26	24	
MOMS	27	29	28	26	30	36	22	39	42	35	39	24	21	23	40	43	31	22	26	28	
MEN W/NO CHILDREN	22	22	25	22	21	16	24	13	12	17	11	26	22	25	15	8	16	35	20	23	
WOMEN W/NO CHILDREN	23	20	2	25	10	17	27	21	4	19	7	22	28	24	15	19	21	25	23	22	
<u>EDUCATION BY GENDER</u>	98	100	100	99	95	97	98	98	91	97	97	98	100	99	100	87	97	99	97	98	
NON-COLLEGE MEN	23	28	38	24	25	18	25	10	15	17	20	21	29	21	18	24	18	36	22	24	
NON-COLLEGE WOMEN	27	27	19	27	20	27	27	36	23	27	28	24	32	19	26	40	28	25	27	26	
COLLEGE+ MEN	25	23	32	25	29	26	25	26	25	26	27	31	21	29	24	11	28	16	27	24	
COLLEGE+ WOMEN	23	22	11	24	20	27	21	26	28	28	22	23	18	30	32	12	23	22	22	24	
<u>GENDER BY AGE</u>	98	99	100	98	99	97	98	97	90	98	95	97	98	99	97	99	98	97	98	98	
MEN 18-49	28	28	32	28	29	19	32	18	20	21	11	43	28	26	14	1	22	42	28	28	
MEN 50+	20	22	38	20	25	23	17	17	14	21	32	8	21	24	27	34	24	10	20	20	
WOMEN 18-49	28	28	6	29	19	31	27	31	42	32	26	36	30	34	13	6	24	37	28	28	
WOMEN 50+	22	21	23	21	26	24	22	31	13	23	26	11	18	15	43	59	28	8	23	22	
	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY										LANGUAGE OF INTERVIEW	
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	671	185	162	347	298	167	181	145	153	95	90	97	83	89	97	387	544	633	17	21	
<u>PARENTS</u>	96	100	100	100	100	100	100	100	100	99	96	97	93	97	98	97	97	96	100	100	
DADS	25	49	47	48	0	100	0	0	0	22	23	23	17	36	26	26	25	25	29	25	
MOMS	27	51	53	52	0	0	100	0	0	38	30	16	36	22	21	24	25	27	38	19	
MEN W/NO CHILDREN	22	0	0	0	49	0	0	100	0	20	13	33	15	23	28	25	23	21	5	39	
WOMEN W/NO CHILDREN	23	0	0	0	51	0	0	0	100	19	30	25	26	16	23	22	23	23	29	18	
<u>EDUCATION BY GENDER</u>	98	100	96	98	99	99	97	99	99	99	99	99	100	100	100	98	99	98	100	94	
NON-COLLEGE MEN	23	20	22	21	25	43	0	51	0	22	29	12	22	17	37	22	23	23	22	28	
NON-COLLEGE WOMEN	27	23	33	28	26	0	54	0	51	43	49	8	33	11	23	18	24	26	61	8	
COLLEGE+ MEN	25	29	25	27	23	56	0	48	0	19	7	45	14	44	17	31	26	25	12	30	
COLLEGE+ WOMEN	23	28	16	22	25	0	43	0	48	14	14	33	31	27	23	28	25	23	6	29	
<u>GENDER BY AGE</u>	98	98	99	99	97	98	99	98	97	99	100	97	100	99	97	98	98	98	100	92	
MEN 18-49	28	34	9	22	36	46	0	74	0	14	23	32	21	47	34	33	31	28	32	31	
MEN 50+	20	14	37	25	11	52	0	24	0	26	14	25	15	14	20	19	18	20	2	26	
WOMEN 18-49	28	42	7	26	31	0	49	0	61	17	40	20	46	28	24	28	30	27	64	18	
WOMEN 50+	22	8	46	26	19	0	50	0	36	41	23	21	19	9	19	18	19	23	3	16	

Table 106: DEMOGRAPHIC COMBINATIONS

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	671	140	192	201	123	332	324	154	178	169	155	66	124	152	69	155	337	259	75
<u>PARENTS</u>	96	97	96	97	98	96	97	95	98	97	98	96	100	99	100	97	99	94	89
DADS	25	23	21	23	39	22	29	47	0	55	0	12	17	30	30	36	21	27	32
MOMS	27	22	34	24	24	29	24	0	54	0	50	17	25	23	41	32	21	35	27
MEN W/NO CHILDREN	22	25	21	23	19	22	21	48	0	41	0	38	32	17	14	19	28	13	20
WOMEN W/NO CHILDREN	23	27	20	27	17	23	23	0	43	0	47	29	26	30	16	11	29	19	10
<u>EDUCATION BY GENDER</u>	98	100	100	100	100	100	100	100	100	100	100	100	100	99	91	99	98	99	93
NON-COLLEGE MEN	23	49	44	0	0	46	0	100	0	0	0	39	31	26	25	9	28	21	9
NON-COLLEGE WOMEN	27	51	56	0	0	54	0	0	100	0	0	29	21	36	31	18	29	27	16
COLLEGE+ MEN	25	0	0	48	59	0	52	0	0	100	0	15	18	21	18	47	22	24	44
COLLEGE+ WOMEN	23	0	0	52	41	0	48	0	0	0	100	17	30	17	17	26	19	27	25
<u>GENDER BY AGE</u>	98	98	99	98	99	99	98	99	98	98	98	99	98	99	99	99	97	99	99
MEN 18-49	28	29	25	27	36	27	31	57	0	59	0	37	32	23	19	36	36	13	42
MEN 50+	20	20	19	20	22	19	21	42	0	40	0	16	16	24	24	19	13	31	12
WOMEN 18-49	28	24	29	31	26	27	29	0	51	0	61	23	32	28	30	26	29	27	26
WOMEN 50+	22	25	26	20	14	26	18	0	47	0	37	23	18	24	25	17	19	28	20

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	671	326	345	134	137	103	165	69	49	375	283	117	187	132	187	151
<u>PARENTS</u>	96	96	97	98	99	96	95	96	89	98	94	93	99	92	97	96
DADS	25	51	0	5	25	35	31	33	28	21	31	31	41	66	0	0
MOMS	27	0	52	11	26	37	30	33	35	24	32	34	0	0	47	59
MEN W/NO CHILDREN	22	44	0	43	26	14	13	16	6	29	12	11	57	26	0	0
WOMEN W/NO CHILDREN	23	0	44	39	23	10	22	14	21	25	20	17	0	0	50	37
<u>EDUCATION BY GENDER</u>	98	99	96	98	100	100	99	96	86	99	96	92	100	99	99	94
NON-COLLEGE MEN	23	47	0	33	19	17	21	23	27	24	23	24	47	49	0	0
NON-COLLEGE WOMEN	27	0	52	27	21	25	29	32	31	24	30	32	0	0	48	56
COLLEGE+ MEN	25	52	0	16	31	35	25	27	13	26	24	22	53	51	0	0
COLLEGE+ WOMEN	23	0	45	23	29	24	24	14	15	25	20	14	0	0	51	38
<u>GENDER BY AGE</u>	98	98	98	100	100	100	100	100	100	100	100	100	100	100	100	100
MEN 18-49	28	58	0	48	50	52	0	0	0	50	0	0	100	0	0	0
MEN 50+	20	40	0	0	0	0	47	50	40	0	47	46	0	100	0	0
WOMEN 18-49	28	0	54	52	50	48	0	0	0	50	0	0	0	0	100	0
WOMEN 50+	22	0	44	0	0	0	53	50	60	0	53	54	0	0	0	100

Table 1: Q15 MILPITAS CITY BUDGET FUNDING PRIORITY MEAN SCORE SUMMARY TABLE

	Total	QA ON CELL PHONE		DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
		YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
PUBLIC SAFETY	22.46	20.37	18.80	19.73	25.19	20.78	29.46	21.30	20.28	26.24	21.70	26.40	28.02	23.81	23.67	21.10	23.46	21.99	26.95	23.41	24.58	16.47
NEIGHBORHOODS/HOUSING	17.23	19.04	16.93	18.18	16.27	17.65	15.99	17.10	18.48	18.13	17.27	16.97	16.83	17.46	17.89	16.90	18.10	16.82	16.76	22.29	17.78	19.74
ECONOMIC DEVELOPMENT	16.60	16.58	20.80	18.31	14.90	17.23	14.46	16.68	17.67	13.28	17.16	13.87	13.91	14.70	16.98	18.10	15.02	17.40	14.56	16.14	14.32	19.36
ENVIRONMENT	15.03	14.57	15.35	14.89	15.17	14.92	14.03	16.09	14.85	14.24	14.95	15.44	13.79	15.47	15.70	14.53	15.18	14.94	14.54	20.55	14.40	19.03
CMMNTY WELLNESS/OPEN SPACE	14.65	13.57	15.03	14.17	15.14	14.42	13.75	15.96	13.73	16.05	14.56	15.05	14.48	14.96	12.37	14.85	15.55	14.24	14.84	7.12	16.57	11.52
TRANSPORTATION/TRANSIT	14.03	15.87	13.08	14.73	13.33	15.00	12.32	12.86	14.98	12.06	14.36	12.27	12.99	13.60	13.38	14.51	12.70	14.62	12.35	10.49	12.35	13.88
	Total	Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
		VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
PUBLIC SAFETY	22.46	21.77	31.13	21.53	27.72	25.72	20.87	24.29	29.63	24.10	31.47	19.66	21.96	22.76	23.95	29.68	22.91	20.61	22.06	22.86		
NEIGHBORHOODS/HOUSING	17.23	18.35	14.77	17.79	15.05	17.18	17.11	17.43	13.95	17.49	16.10	18.54	16.78	16.49	17.85	15.09	16.30	20.19	18.33	16.12		
ECONOMIC DEVELOPMENT	16.60	16.28	17.18	16.82	15.70	15.71	17.21	16.58	15.96	16.04	14.52	15.70	18.30	17.58	14.68	15.64	16.63	16.21	16.57	16.64		
ENVIRONMENT	15.03	15.07	15.23	15.04	15.17	15.75	14.63	15.98	18.39	15.82	15.51	16.51	14.29	14.33	15.21	13.58	15.17	14.84	15.53	14.53		
CMMNTY WELLNESS/OPEN SPACE	14.65	13.27	11.30	14.53	13.61	13.04	15.41	13.92	10.94	13.87	10.08	14.81	14.50	13.69	14.87	16.18	15.19	13.39	14.26	15.04		
TRANSPORTATION/TRANSIT	14.03	15.27	10.40	14.29	12.75	12.60	14.78	11.82	11.13	12.68	12.32	14.78	14.17	15.15	13.44	9.84	13.80	14.76	13.25	14.81		
	Total	Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
		YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21		
PUBLIC SAFETY	22.46	22.84	25.09	23.89	20.44	23.76	23.77	19.45	20.88	27.31	19.98	22.97	20.03	21.15	19.84	21.27	21.06	22.53	19.53	22.60		
NEIGHBORHOODS/HOUSING	17.23	16.24	16.21	16.23	18.21	16.09	16.50	18.70	17.52	15.66	18.45	16.08	19.38	16.01	18.06	17.10	17.80	17.17	16.10	20.05		
ECONOMIC DEVELOPMENT	16.60	15.93	16.79	16.33	17.17	15.59	16.71	18.33	16.30	14.49	16.90	16.50	15.27	17.87	17.17	16.98	17.05	16.71	15.53	14.23		
ENVIRONMENT	15.03	15.83	14.66	15.29	14.63	15.56	15.19	13.56	15.52	15.67	14.82	15.40	16.15	15.07	14.45	14.91	14.75	15.16	13.79	11.88		
CMMNTY WELLNESS/OPEN SPACE	14.65	14.08	14.85	14.43	15.02	15.07	13.91	14.50	15.94	13.72	15.27	15.79	14.37	14.06	14.11	15.03	14.98	14.64	16.39	13.61		
TRANSPORTATION/TRANSIT	14.03	15.08	12.41	13.83	14.53	13.94	13.93	15.47	13.83	13.15	14.59	13.25	14.79	15.83	16.37	14.71	14.37	13.79	18.66	17.63		

Table 1: Q15 MILPITAS CITY BUDGET FUNDING PRIORITY MEAN SCORE SUMMARY TABLE

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR	SOME	COLL	POST-	NON-	COLL+	NCOLL	NCOLL	COLL+	COLL+	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
		LESS	COLL	GRAD	GRAD	COLL		MEN	WOMEN	MEN	WOMEN								
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
PUBLIC SAFETY	22.46	21.45	22.02	21.11	25.00	21.77	22.60	21.21	21.75	22.85	22.41	22.28	17.98	20.88	21.13	25.83	19.73	25.09	25.52
NEIGHBORHOODS/HOUSING	17.23	18.62	17.71	17.24	15.04	18.10	16.40	18.90	17.22	15.66	17.18	17.65	17.65	18.48	16.95	15.54	18.18	16.54	15.41
ECONOMIC DEVELOPMENT	16.60	16.29	15.58	17.36	17.26	15.88	17.32	15.77	16.17	17.99	16.58	18.96	18.14	16.96	16.89	15.09	18.31	14.61	15.85
ENVIRONMENT	15.03	15.99	15.35	15.11	13.86	15.63	14.63	15.11	15.96	14.03	15.27	14.81	15.23	15.16	16.69	14.35	14.89	15.07	15.49
CMMNTY WELLNESS/OPEN SPACE	14.65	13.61	14.76	15.43	14.17	14.27	14.95	15.13	13.91	14.33	15.62	13.41	15.80	13.66	16.04	14.55	14.17	15.30	14.61
TRANSPORTATION/TRANSIT	14.03	14.03	14.59	13.75	14.66	14.35	14.10	13.87	14.99	15.14	12.94	12.89	15.19	14.86	12.30	14.63	14.73	13.39	13.12
	QD GENDER							QB AGE				GENDER BY AGE							
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+			
		Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151	
PUBLIC SAFETY	22.46	21.98	22.48	19.71	19.49	22.91	24.91	25.95	25.79	20.49	25.31	25.88	19.72	25.37	20.49	25.14			
NEIGHBORHOODS/HOUSING	17.23	17.45	17.05	19.18	16.93	16.11	16.57	17.10	15.10	17.51	16.45	16.28	17.29	17.02	17.82	15.95			
ECONOMIC DEVELOPMENT	16.60	16.88	16.37	16.97	17.31	15.82	16.98	15.37	16.00	16.79	16.42	15.63	18.16	15.06	15.36	17.65			
ENVIRONMENT	15.03	14.49	15.39	15.04	16.25	14.50	15.06	14.77	14.01	15.35	14.81	14.46	13.84	15.61	16.63	14.09			
CMMNTY WELLNESS/OPEN SPACE	14.65	14.70	14.88	13.67	14.92	16.13	13.86	13.54	16.47	14.80	14.22	14.74	15.18	14.03	14.93	14.47			
TRANSPORTATION/TRANSIT	14.03	14.49	13.83	15.43	15.10	14.52	12.62	13.27	12.63	15.06	12.78	13.01	15.81	12.91	14.77	12.69			



CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Review Fiscal Year 2021-22 Mid-Year Report, Approve FY2021-22 Mid-year Budget Amendments, Adopt a Resolution Amending Resolution No. 1626, the Classification Plan, to Reclassify Positions, Approve and Adopt the Pay Schedule titled “New Job Classifications/Salary Table”, and Amend Budgeted Allocated Positions, and Approve and Authorize the City Manager to Negotiate and Execute a contract amendment with Bateman Community Living, LLC (dba TRIO COMMUNITY MEALS, LLC) FY21-22 for additional meals through the Senior Nutrition Program, not to exceed \$124,000
Category:	Leadership and Support Services
Meeting Date:	2/15/2022
Staff Contact:	Lauren Lai, Finance Director, 408-586-3111
<u>Recommendation:</u>	1. Review the FY 2021-22 Mid-Year Report 2. Approve FY 2021-22 Mid-Year Budget Amendments 3. Adopt a Resolution Amending Resolution No. 1626, the Classification Plan, to Reclassify Positions, Approve and Adopt the Pay Schedule titled “New Job Classifications/Salary Table”, and Amend Budgeted Allocated Positions 4. Approve and Authorize the City Manager to Negotiate and Execute a contract amendment with Bateman Community Living, LLC (dba TRIO COMMUNITY MEALS, LLC) FY21-22 for additional meals through the Senior Nutrition Program, not to exceed \$124,000.

Background:

On June 1, 2021, the City Council approved the Fiscal Year (FY) 2021-22 Adopted Operating Budget in the amount of \$195.2 million and the General Fund Budget in the amount of \$110.8 million. After adoption of the budget, staff monitors revenues and expenditures for all funds with an emphasis on the General Fund and Enterprise Funds.

Per the California Code of Regulations § 570.5, any CalPERS agency such as the City is required to bring all pay schedules for its CalPERS benefited employees before the governing board for review and approval.

Analysis:

This staff report provides FY2021-22 mid-year budget adjustments and position change recommendations for Council consideration. The final section of this report discusses the recommendation to adopt salary tables for various employee classifications.

General Fund

On June 1, 2021, the City Council approved the Fiscal Year (FY) 2021-22 Adopted Operating General Fund Budget in the amount of \$110.8 million. As of December 31, 2021, the City received \$31.9 million in revenues and incurred \$60.3 million in expenditures. Revenues and expenditures are seasonal with cash flow fluctuations due to timing of revenue receipts and City services rendered. As such, actual percentage of revenues may not match the lapsed time period.

Revenues

For the six months ending December 31, 2021, the General Fund has received \$31.9 million. The proposed FY21-22 mid-year adjustments total \$1.5 million, resulting in \$112.8 million FY21-22 amended revenue budget.

	Adopted Budget	BCF Through 1/20/22	Amended Budget (1/20/22)	Proposed Mid-Year	Amended Budget Mid-Yr
	FY 21-22	FY 21-22 Amend	FY21-22	Amendments	FY 21-22
Revenues					
Property Taxes	\$ 41,269,918	\$ -	\$ 41,269,918	\$ -	\$ 41,269,918
Sales & Use Tax	\$ 25,633,000	\$ -	\$ 25,633,000	\$ 1,002,511	\$ 26,635,511
Sales Tax - Measure F	\$ 6,308,250	\$ -	\$ 6,308,250	\$ -	\$ 6,308,250
Transient Occupancy Tax	\$ 7,713,638	\$ -	\$ 7,713,638	\$ (243,552)	\$ 7,470,086
Licenses, Permits & Fines	\$ 10,276,817	\$ -	\$ 10,276,817	\$ (361,053)	\$ 9,915,764
Charges for Services	\$ 4,225,969	\$ -	\$ 4,225,969	\$ 459,099	\$ 4,685,068
Franchise Fees	\$ 5,751,133	\$ -	\$ 5,751,133	\$ (452,477)	\$ 5,298,656
Use of Money and Property	\$ 500,000	\$ -	\$ 500,000	\$ (200,000)	\$ 300,000
Other Taxes	\$ 1,023,421	\$ -	\$ 1,023,421	\$ -	\$ 1,023,421
Intergovernmental	\$ 1,154,571	\$ 520,181	\$ 1,674,752	\$ 1,038,907	\$ 2,713,659
Other Revenues	\$ 370,000	\$ 13,000	\$ 383,000	\$ -	\$ 383,000
Operating Transfers In	\$ 6,552,931	\$ -	\$ 6,552,931	\$ 300,000	\$ 6,852,931
Use of Reserves	\$ -	\$ -	\$ -	\$ -	\$ -
Total Sources	\$ 110,779,648	\$ 533,181	\$ 111,312,829	\$ 1,543,435	\$ 112,856,264

- Sales & Use Tax (Increase \$1,002,511): Personal and business sales transactions increased in 2021. HdL provides sales tax audit and reporting to the City. For FY2021-22, HdL estimates City Sales & Use tax revenue at \$25.7 million or approximately \$1 million higher than the adopted budget.
- Transient Occupancy Tax (TOT) (Decrease \$243,522): Revenues are 67% higher than last year at the same time primarily due to easing of COVID-19 restrictions. However, the TOT had some flattening trends in fall 2021. Two new hotels are anticipated grand opening in the upcoming months and the FY2021-22 TOT revenue is amended to reflect a mid-year opening.
- Licenses, Permits and Fees (Decrease \$361,053): For FY2021-22, the proposed amendment decreases revenue by \$0.4 million, resulting in estimated License, Permits & Fees of \$9.9 million. The proposed amendments align the estimated budget with current trends, as follows:
 - Building Plan Check - The proposed decrease is \$0.9 million as the FY2021-22 adopted budget was overstated. The anticipated FY2021-22 revenue is \$2 million which is the highest level since 2017.
 - Building Miscellaneous Revenues – The proposed increase is \$0.7 million and FY2021-22 revenue estimate is \$1.4 million. Building Miscellaneous Fees is for the fees called miscellaneous fees on the City fee schedule. A large part of this is stand-alone electrical, mechanical, and plumbing permits.
 - Various Fire Permits - The proposed decrease is \$0.1 million, net and FY2021-22 revenue estimate is \$2 million
- Charges for Services (Increase \$459,099): For FY2021-22, the proposed amendment increases revenue by \$0.4 million, resulting in estimated Charges for Services of \$4.7 million. The proposed amendments align the estimated budget with current trends, as follows:
 - Recreation Fees – The proposed decrease is \$0.4 million and FY2021-22 revenue estimate is \$0.9 million. COVID-19 continues to impact Recreation programs and recovery.

- Police Charges for Services – The proposed increase is \$0.4 million as the FY2021-22 adopted budget was understated. The anticipated FY2021-22 revenue is \$0.7 million and relates to the police services for Great Mall.
- Rents and Concession -- The proposed increase is \$0.2 million and FY2021-22 revenue estimate is \$0.5 million.
- Plan Check and Discretionary Reviews – The proposed increase is \$0.2 million and FY2021-22 revenue estimate is \$0.2 million.
- Franchise Fees (Decrease \$452,477): Garbage franchise – commercial and cable television franchises are both trending lower than the adopted budget. Cable subscriptions have decreased due to other entertainment platform not subject to franchise tax. For FY2021-22, the proposed amendment reduces the revenue by \$0.5 million, resulting in estimated City franchise revenue of \$5.3 million.
- Intergovernmental (Increase \$1,038,907): For FY2021-22, the proposed amendment increases intergovernmental revenue by \$1 million for the Fire strike team State reimbursement (\$0.9M overtime and \$0.1M for administrative services). This is offset by the correlating budget overtime amendment.
- Use of Money and Property (Decrease \$200,000): Revenues are 71% lower than last year at the same time due to lower invested cash balance. Per Council direction, in June 2020, staff transferred \$33.9 million of General Fund CalPERS reserve to establish the Section 115 Pension Trust, which is recorded in an Internal Service Fund. Chandler Asset manages the City funds and estimates FY2021-22 interest income of \$0.3 million or \$0.2 million less than the adopted budget. This aligns with the current trend and current investment environment.
- Operating Transfer-In (Increase \$300,000): For FY2021-22, the proposed amended increases revenue by \$0.3 million, resulting in estimated City \$2.7 million. This aligns the CFD 2008 revenues and use of funds for General Fund services.

Expenditures

For the six months ending December 31, 2021, the General Fund incurred \$60.3 million of expenditures and encumbrances. The proposed FY21-22 mid-year adjustments total \$1.5 million, resulting in \$112.3 million FY21-22 amended expenditure budget.

	Adopted Budget	BCF Through 1/20/22	Amended Budget (1/20/22)	Proposed Mid-Year	Amended Budget Mid-Yr
	FY 21-22	FY 21-22 Amend	FY21-22	Amendments	FY 21-22
EXPENDITURES					
Salaries	\$ 54,095,348		\$ 54,095,348	\$ 931,305	\$ 55,026,653
Benefits	\$ 34,299,944		\$ 34,299,944		\$ 34,299,944
Services & Supplies	\$ 21,029,263		\$ 21,029,263	\$ 612,130	\$ 21,641,393
Debt Services	\$ 1,012,800		\$ 1,012,800		\$ 1,012,800
Capital Outlay	\$ -		\$ -		\$ -
Operating Transfers Out	\$ 342,293		\$ 342,293		\$ 342,293
Total Uses	\$ 110,779,648	\$ -	\$ 110,779,648	\$ 1,543,435	\$ 112,323,083
Annual Surplus/(Deficit)	\$ (0)	\$ 533,181	\$533,181		\$533,181
*FY2021-22 Amended Budget reflects council approved amendments through 1/20/22 and the \$533,181 surplus will offset by approximately \$500,000 of encumbrance / appropriation expenditure carry forward.					

- Salaries (Increase \$931,305): For FY2021-22, the proposed amendment increases salaries by \$0.9 million due to the following:
 - Fire reimbursable overtime for strike team amendment is \$0.9 million increase.
 - Reclassifications of Junior Accountant is \$11k amendment increase. Council previously approved the reclassification of the Accounting Technician II to Junior Accountant (resolution # 8881).
 - Reclassification of vacant Junior Planner to Planning Technician is \$9k amendment decrease.
 - Vacancy saving is estimated at \$2.2 million (or 2.4% of staffing costs) in the adopted budget. This proposed amendment allocates the savings amongst the departments accordingly.
- Services & Supplies (Increase \$612,130): For FY2021-22, the proposed amendment increases services & supplies by \$0.6 million due to the following:
 - Fire recruitment costs amendment is \$147,000 amendment increase.
 - Utilities (gas and water) cost higher and CIP energy projects delayed, combined the amendment is \$275,000, net increase.
 - General liability and worker's compensation insurance combined premium amendment is \$127k.
 - Recreation senior nutrition program costs increased due to higher participation and higher costs. The proposed increase amendment is \$47,000. The program experienced an exponential increase in participation from an average of 80 meals per day, pre-pandemic, to a new consistent daily average of 126 meals per day. In response to the continuing need, an additional \$25,000 of ARPA funding was approved by City Council to assist with funding the program for the remainder of FY2021-22. Staff has continued to monitor the daily average of meals served to determine adequate funding and contract allotment. A contract amendment for the meal provider is needed in the amount of \$46,900 to fund services through the end of the fiscal year.

Other Funds

- Enterprise funds (#400, 450, 295 and 500) - The proposed amendment is to increase appropriation \$33,573 for General Liability insurance premium, net amongst these funds.
- Solid Waste Services Fund 280 - The proposed amendment is to increase revenues (MSI deposit) and appropriation by \$250,000 for the Milpitas Sanitation request for assignment of contract project.
- Sewer Waste Water Operations Fund 450 - The proposed amendment is to increase appropriation \$484,000 for Common Interest Group legal services associated with the SJ/SC Regional Waste Water Facility.
- Affordable Housing Community Benefit Fund 216 – The proposed amendment is to increase appropriation \$123,000 related to the Turing Apartment CSCDA Project.
- ARPA Fund 180 –
 - Approve the Senior Buyer classification, which has appropriations previously approved in the ARPA administrative project.
 - Add four (4) fire fighters FTEs to position control, which were previously defunded due to COVID budget impacts and later funded via ARPA and summarized in the Informational Memo dated October 15, 2021. This has appropriation previously approved in the ARPA Public Safety project.
 - Restore Program Coordinator funded via ARPA, which has appropriations previously approved in the ARPA Community Events project.
- Fire Pumper – The proposed amendment is to increase revenue by \$170,000 and appropriation by \$70,000 to recognize revenue for reimbursable Fire strike team engine costs and appropriate funding for the Fire pumper purchased via ARPA funding.
- Capital Improvement Program (CIP)
 - CIP Project CP6118 – SJ/SC Regional Waste Water Facility (Sewer Infrastructure Fund 455)– The proposed amendment is to increase appropriation \$4.2 million to reflect the final FY2021-2022 contribution funded from the Sewer Infrastructure Fund for \$4,200,000. As part of the budget setting process for Regional Wastewater Facility, the City of San Jose provides all tributary agencies with a notice of their respective preliminary operations & maintenance (“O&M”) and capital contributions for the upcoming fiscal year in March, and the final O&M and

capital contributions are approved by the Treatment Plant Advisory Committee (TPAC) in May of each year. As with past practice, CP 6118 was updated with the preliminary contribution amounts as noted by San Jose in March 2021 to align with the City's timeline for approving the CIP budget. The contribution amounts provided by San Jose in March and in May typically do not vary significantly; however, for FY 2021-2022, the contribution amount did vary significantly to reflect the City's portion of the Dewatering Facility project that will be discussed at Treatment Plant Advisory Committee ("TPAC") at its February 10, 2022 meeting. There were no other project-related changes/additions between the preliminary and final Proposed 2022-2026 Regional Wastewater Facility ("RWF") CIP budget.

- CIP Project CP3402 - McCarthy Blvd. LLMD Improvement 95-1 – The proposed amendment defunds \$85,000 for the project due to insufficient reserve in LMD-95 Fund 235.
- CIP Project CP3719 - On-Call Storm Maintenance & Repair Services – The proposed amendment updates the funding source from Storm Drain Development CIP Fund 340 to General Government CIP fund #330.

Position-related Amendment Recommendations

To improve service delivery and align the position complement to current service demands, Staff is proposing position recommendations in fire, building safety & housing, recreation, finance and housing. The recommendations include: four (4) position reclassifications, two (2) position addition/deletion and restoring five (5) positions. The fiscal impacts are summarized below and where possible absorbed within the existing FY2021-22 budget. These actions were previously approved by the City Council and/or through delegation to the City Manager. Staff request Council's approval to update the classification plans and/or pay schedules accordingly.

1. Four (4) Position Reclassifications
 - a. Finance Department – Reclass Accountant Technician II to Junior Accountant to align position to Department' operational needs. The fiscal impact is approximately \$11,500 to the General Fund. Council previously approved the Junior Accountant in resolution #8881 (FY2019-20 budget) and Staff request approval of the proposed pay range of \$83,473.37 - \$101,462.40.
 - b. Finance Department – Reclass Buyer to Senior Buyer for a limited term to support complex Federal procurement requirement for Federal Grants including American Rescue Plan Act (ARPA). Staff request approval of the proposed pay range \$103,512.46- \$126,023.04. Both the job description and proposed salary are currently under review with labor.
 - c. Planning Department – Reclass the underfilled Junior Planner to Planning Technician and the fiscal impact is approximately \$9,000 reduction to the General Fund. Staff request approval of the proposed pay range of \$76,739.00 - \$93,280.20.
 - d. Fire – Reclass a currently filled Administrative Analyst II to Senior Administrative Analyst based upon a classification study.
2. Two (2) Position Additions & Deletions
 - a. Building Safety & Housing Department – Add Senior Administrative Analyst and delete Housing Manager
 - b. Recreation & Cultural Services – Add Program Coordinator and delete Marketing Coordinator
3. Five (5) Restored Positions
 - a. Fire Department – Restore four (4) fire fighters that were defunded in FY2021-22. These positions are funded via ARPA in the first year, and provide the new ambulance services.
 - b. Recreation & Community Services – Restore Program Coordinator funded via ARPA in the first year.

Policy Alternative:

Alternative 1: Do not approve FY 2021-22 Mid-Year Budget Amendment Recommendations

Pros: Not approving certain budget amendment recommendations will result in not aligning the budget with actual trends and make it more difficult to manage the budget and address urgent service demands.

Cons: The recommended budget amendment recommendations include urgent funding recommendations and adjustments to revenue estimates, positions and pay schedules.

Reason not recommended: Not approving the FY 2021-22 Mid-Year budget amendment recommendations will result in not funding certain programs, adjust revenue estimates to year-to-date revenue proceeds received, and adjust positions and/or pay schedules.

Fiscal Impact:

In summary, if Council approves the recommendations in this section, the General Fund revenues and appropriations would increase by \$1,543,435, respectively. General Fund reserves and fund balances would remain unchanged by the proposed amendments.

California Environmental Quality Act:

The action being considered is exempt from environmental review pursuant to CEQA Guideline 15378(b)(4) as a governmental fiscal activity without a commitment to any project that would result in a potentially significant impact on the environment. Further, it is also exempt pursuant to CEQA Guideline 15378(b)(2) as a continuing administrative activity including the purchases of supplies and personnel-related actions, etc.

Recommendation:

1. Review the FY 2021-22 Mid-Year Report
2. Approve FY 2021-22 Mid-Year Budget Amendments
3. Adopt a Resolution Amending Resolution No. 1626, the Classification Plan, to Reclassify Positions, Approve and Adopt the Pay Schedule titled "New Job Classifications/Salary Table", and Amend Budgeted Allocated Positions
4. Approve and Authorize the City Manager to Negotiate and Execute a contract amendment with Bateman Community Living, LLC (dba TRIO COMMUNITY MEALS, LLC) FY21-22 for additional meals through the Senior Nutrition Program, not to exceed \$124,000.

Attachments:

1. FY 2021-22 Mid-Year Budget Adjustment Recommendations
2. Exhibit A – New Job Classifications/Salary Table
3. Resolution

CITY OF MILPITAS
FY 2021-2022 Mid-Year Budget Recommended Adjustments
Operating Budget

Item #	Department		Title	Description	Expenditure General Fund	Expenditure Other Funds	Revenue General Fund	Revenue Other Funds
1	Building Safety and Housing	Licenses, Permits & Fines	Building Plan Check Revenue Reduction	This action reduces Building Plan Check Revenue to align with current trend of construction activities, net estimated FY22 revenue \$2 million.			(912,092)	
2	Building Safety and Housing	Licenses, Permits & Fines	Increase Building Misc Fees	This action increases Building Miscellaneous Fee revenue to align with current trend, net estimated FY22 revenue \$1.4 million.			671,977	
3	Building Safety and Housing	Supplies and Services	Turing PJ Appropriate Revenue and Expenditure	This action increases revenue and expenditure related to the Turing project.		123,000		123,000
4	Fire	Licenses, Permits & Fines	Fire Prevention Revenue Adjustment	This action reduces Life Safety Construction Permit, Life Safety Annual Permit and Hazard Materials Annual Permit revenue due to lower construction activities, net estimated FY22 revenue \$2 million for these three categories.			(120,938)	
5	Fire	Supplies and Services	Additional Recruitment Costs	This action increases appropriation for Fire department due to unanticipated recruitment costs.	147,500			
6	Fire	Intergovernment Revenue & Salaries and Personnel	Fire Reimbursements Fire Season Mutual Aid	This action recognizes revenue for reimbursable overtime and medicare costs related to fire mutual aid provided in response to the wildfire season, net estimated revenue and expenditure \$0.9 million.	928,805		928,805	
7	Fire	Intergovernment Revenue & Equipment Reimbursement	Fire Reimbursements Fire Season Mutual Aid	This action recognizes revenue for reimbursable engine costs and support vehicle costs related to fire mutual aid provided in response to the wildfire season and to appropriate funding for the Fire pumper.		70,000		170,616
8	Fire	Intergovernment Revenue & Administrative Services	Fire Reimbursements Fire Season Mutual Aid	This action recognizes revenue for reimbursable administrative costs related to fire mutual aid provided in response to the wildfire season.			110,102	
9	Finance	Personnel	Reclass Accounting Tech to Junior Accountant	This action increases appropriation for Finance department due to reclass of Accounting Technician II to Junior Accountant, resolution #XXX.	11,500			
10	Planning	Charges for Services	Increase Discretionary Review Revenue	This action increases Discretionary Review revenue to align with current trend, net estimated FY22 revenue \$0.1 million.			148,000	
11	Planning	Charges for Services and Supplies and Services	Planning PJ 1490	This action increases contractual services to perform tribal scoping consultation for the proposed SB 35 housing project.	15,000		15,000	
12	Planning	Charges for Services	Increase Plan Check Fee Revenue	This action increases Plan Check Fee revenue to align with current trend, net estimated FY22 revenue \$0.1 million.			95,020	
13	Planning	Personnel	Reclass Junior Planner to Planning Technician	This action decreases Planning appropriation due to reclass of Junior Planner to Planning Technician.	(9,000)			
14	Police	Charges for Services	Increase Police Service Charge Revenue	This action increases Police Service Charge revenue to align with current receipt from the Great Mall contract, net estimated FY22 revenue \$0.7 million.			421,130	
15	Public Works	Supplies and Services	Common Interest Group Legal Services	This action increases appropriation to account for fees associated with common interest group legal services.		484,000		
18	Public Works	Supplies and Services	Milpitas Sanitation PJ - recognize Revenue and Expenditure	This action increases revenue and related expenditure associated with Milpitas Sanitation project.		250,000		250,000
19	Non-Departmental	Transient Occupancy Tax	Transient Occupancy Tax Decrease	This action decreases Transient Occupancy Tax to align with current trend due to delayed opening of the two new hotels, net estimated FY22 revenue \$7.5 million.			(243,552)	
20	Non-Departmental	Sales & Use Tax	Increase Sales Tax	This action increases Sales Tax revenue to align with HDL projection based on current trend, net estimated FY22 revenue \$25.7 million.			1,002,511	
21	Non-Departmental	Use of Money and Property	Decrease Interest Revenue	This action decreases Interest Revenue to align with current trend due to low interest rate environment, net estimated FY22 revenue \$0.3 million.			(200,000)	
22	Non-Departmental	Franchise Fees	Franchise Fee Decrease	This action decreases Franchise Fee revenue to align with current trend due to decreases in cable subscriptions and commercial solid waste, net estimated FY22 revenue \$5.3 million.			(452,477)	
23	Non-Departmental	Charges for Services	Rent and Concession Increase	This action increases Rent and Concession revenue to align with current trend of increased rental of bill boards.			236,349	
24	Non-Departmental	Operating Transfers In	Increase CFD 2008 Transfer In	This action increases CFD 2008 operating transfer in revenue to align with the expected levy, net estimated FY22 revenue \$2.7 million.			300,000	

(EXHIBIT A)
NEW JOB CLASSIFICATION/SALARY TABLE

		Step A			Step B			Step C			Step D			Step E		
Classification	Union Code	Hourly	Biweekly	Annual	Hourly	Biweekly	Annual	Hourly	Biweekly	Annual	Hourly	Biweekly	Annual	Hourly	Biweekly	Annual
Planning Technician	50	\$ 36.89	\$ 2,951.50	\$ 76,739.00	\$ 38.74	\$ 3,099.19	\$ 80,578.94	\$ 40.68	\$ 3,254.15	\$ 84,607.89	\$ 42.71	\$ 3,416.86	\$ 88,838.29	\$ 44.85	\$ 3,587.70	\$ 93,280.20
Junior Accountant	50	\$ 40.13	\$ 3,210.51	\$ 83,473.37	\$ 42.14	\$ 3,371.04	\$ 87,647.04	\$ 44.24	\$ 3,539.59	\$ 92,029.39	\$ 46.46	\$ 3,716.57	\$ 96,630.86	\$ 48.78	\$ 3,902.40	\$101,462.40
Senior Buyer	80	\$ 49.77	\$ 3,981.25	\$103,512.46										\$ 60.59	\$ 4,847.04	\$126,023.04

RESOLUTION NO. _____

**A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF MILPITAS AMENDING
RESOLUTION NO. 1626, THE CLASSIFICATION PLAN, TO RECLASSIFY
POSITIONS, APPROVE AND ADOPT THE PAY SCHEDULE TITLED “NEW JOB
CLASSIFICATIONS/SALARY TABLE,” AND AMEND BUDGETED, ALLOCATED
POSITIONS**

WHEREAS, the City of Milpitas has a Classification Plan adopted as Resolution No. 1626 on December 17, 1968, which has been amended from time to time, and which is in accordance with the Personnel Rules and Regulations of the City of Milpitas (Resolution No. 792 as amended); and

WHEREAS, amendments to the Classification Plan are necessary to account for changes within the organization, transfer of duties, new job responsibilities, and adjustments to salary ranges; and

WHEREAS, the annual mid-year budget process necessitates changes in classification titles, salary ranges, and budgeted classification authorizations; and

WHEREAS, the City is required to publish publicly available approved and adopted pay schedule(s) for all positions within the Classification Plan pursuant to the California Code of Regulations, 2 CCR §570.5.

NOW THEREFORE, the City Council of the City of Milpitas hereby finds, determines, and resolves as follows:

1. The City Council has considered the full record before it, which may include but is not limited to such things as the staff report, testimony by staff and the public, and other materials and evidence submitted or provided to it. Furthermore, the recitals set forth above are found to be true and correct and are incorporated herein by reference.
2. Resolution No. 1626, as amended, is hereby further amended effective February 15, 2022, as set forth below.

A. RECLASSIFY THE FOLLOWING POSITIONS:

Reclassify Accounting Technician I/II to Junior Accountant \$83,473.37 - \$101,462.40)
Reclassify Junior Planner to Planning Technician (\$76,739 - \$93,280.20)
Reclassify Buyer to Senior Buyer (Limited Term) (\$103,512.46 - \$126,023.04)
Reclassify Administrative Analyst II to Senior Administrative Analyst (\$107,715.70 - \$ 141,792)

**B. APPROVE AND ADOPT THE PAY SCHEDULE “NEW JOB
CLASSIFICATIONS/SALARY TABLE EFFECTIVE FEBRUARY 15,
2022”:**

A pay schedule, that includes but is not limited to Classification (Position), Title, Payrate; Hourly, Bi-Weekly, Monthly and Annual Wage, is attached hereto as **Exhibit A** (“New Job Classifications/Salary Table effective 02-15-2022”).

C. AMEND THE FOLLOWING BUDGETED ALLOCATED POSITIONS:

Delete one (1) FTE Housing Manager and authorize one (1) FTE Senior Administrative Analyst in the Building Safety and Housing Department.

Delete one (1) FTE Marketing Coordinator and authorize one (1) FTE Program Coordinator in the Recreation and Community Services Department.

Restore four (4) FTE Firefighter positions in the Fire Department.

Restore one (1) FTE Program Coordinator in the Recreation & Community Services Department.

PASSED AND ADOPTED this _____ day of _____, 2022, by the following

vote:AYES:

NOES:

ABSENT:

ABSTAIN:

ATTEST:

APPROVED:

Wendy Wood, City Clerk

Rich Tran, Mayor

APPROVED AS TO FORM:

Christopher J. Diaz, City Attorney



CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Provide Direction on American Rescue Plan Act (ARPA) Funding for Council Priority Items and Modifications to the ARPA Investment Plan and Provide Input on Proposed Process for Future Changes to the ARPA Investment Plan
Category:	Leadership and Support Services
Meeting Date:	2/15/2022
Staff Contact:	Ashwini Kantak, Assistant City Manager, 408-586-3053 Lauren Lai, Director of Finance, 408-586-3111
Recommendations:	1. Consider Council priority items for American Rescue Plan Act (ARPA) funding and provide direction to staff on any required modifications to the ARPA Investment Plan to allow for the additional allocation 2. Review and provide input to staff on proposed process for future changes to the ARPA Investment Plan

Background:

In March 2020, due to the rampant spread of the Coronavirus (Pandemic), a state of emergency was declared at the local, state, and federal levels and stay-at-home orders issued, which had an enormous impact on the local, state and national economy as well as the City's finances.

On March 11, 2021, President Biden signed into law the American Rescue Plan Act (ARPA), a \$1.9 trillion stimulus package, to counteract the economic impacts of the pandemic. The City's ARPA allocation of \$16,736,815 is available in two tranches; the first half was received in June 2021, and the second half will be provided in June 2022. Funds need to be either expended or encumbered by December 31, 2024, with all funds to be expended by December 31, 2026.

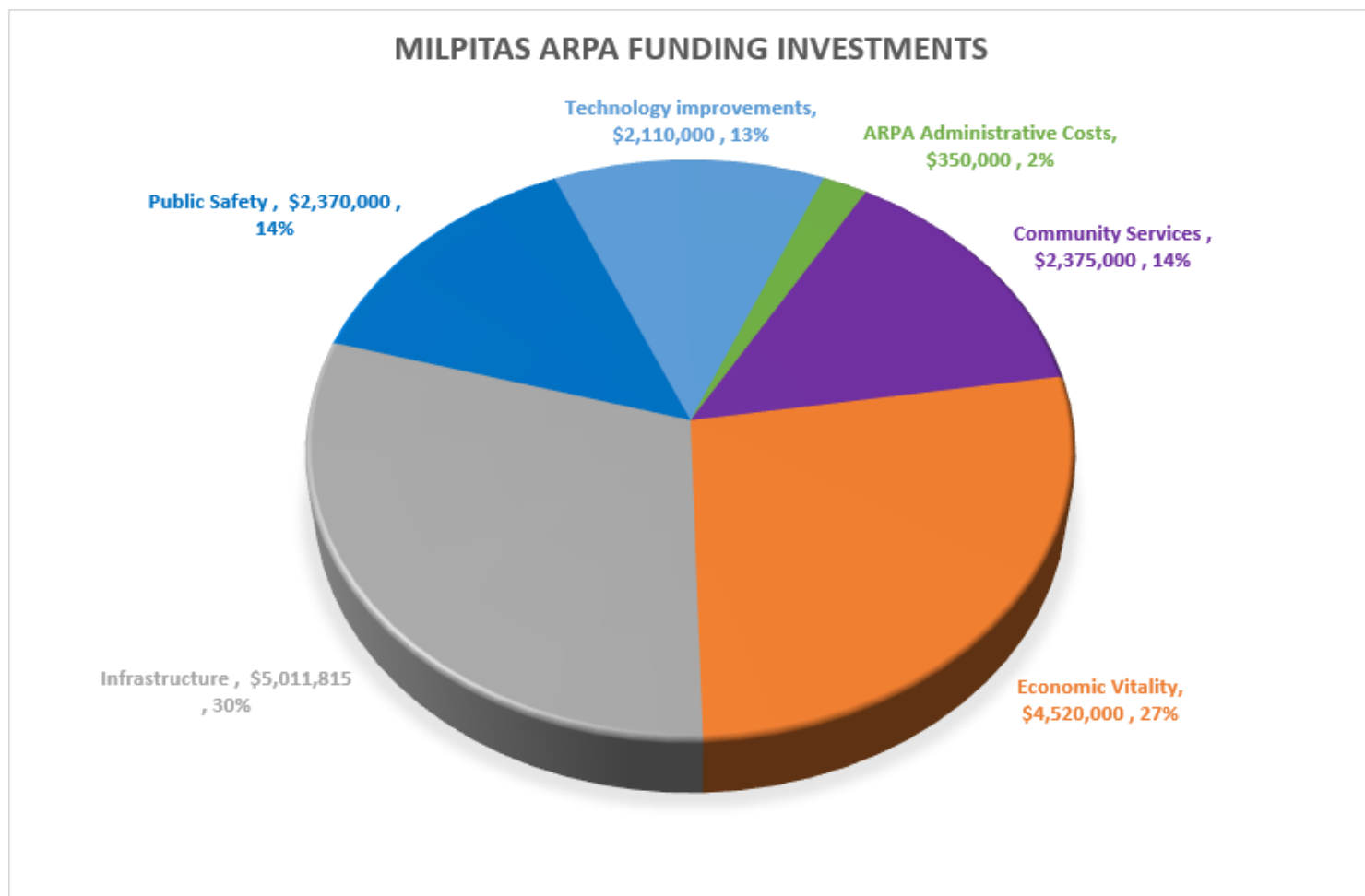
On May 11 ([link to staff report](#)), staff presented preliminary information on ARPA's Coronavirus State and Local Fiscal Recovery Funding. Staff also provided information on other funding through ARPA that could benefit the Milpitas community since the Coronavirus Local Fiscal Recovery Funding (CLFRF) is only a portion of the total ARPA funding. Staff received Council input on ARPA Plan spending priorities in May and June ([June 8 Council Meeting agenda report](#)). A majority of the spending priorities were related to financial assistance and social services to those impacted by the pandemic, economic vitality, infrastructure, public safety, and technology.

On June 21 ([link to the agenda report](#)), Council approved the ARPA Investment Framework including the Fiscal Guidelines and Five Investment Areas. Fiscal Guidelines include the following:

1. Identify and promote **other ARPA or State funding sources** to the extent possible before dedicating local ARPA funds.
2. Use one-time ARPA funds for **one-time expenditures** such as investment in infrastructure or technology with minimum ongoing operating costs.
3. **Avoid ongoing General Fund commitments** with additional programs and positions.
4. **Avoid creating a structural budget deficit** if restoring any reduced services.
5. Leverage **regional agencies, non-profit partners, and existing programs** to maximize efficiency in delivering programs and services.

On August 9 ([link to the agenda report](#)), Council approved funding for 25 programs in the ARPA Investment Plan and delegated authority to the City Manager to proceed with appropriation actions and contract approvals, up to the approved amount for each program approved by Council, once compliance with ARPA procurement, contracting, and reporting requirements are confirmed. This will allow the funding to go to residents and businesses significantly impacted by the pandemic, in an efficient and expeditious manner.

Funding for the Five Investment areas of **Community Services, Economic Vitality, Infrastructure, Public Safety, and Technology** is as follows:



On January 11, 2022 ([link to the agenda report](#)), Council approved program funding re-allocations to enhance service delivery and/or streamline implementation, especially procurement.

Based on Council feedback at the January 25, 2022, Budget Study Session and as a part of the Fiscal Year 2022-23 budget development, Staff is requesting the Council consideration of priority items for potential ARPA funding and direction to staff on any required modifications to the ARPA Investment Plan to allow for the additional allocation.

Analysis:

As part of the budget development process, Staff strategically evaluates priorities and funding options. In this process, Staff is exploring the option of ARPA funding for various City services that may align with the Council's Five ARPA Investment Areas. Staff is requesting Council consider these priority items for ARPA funding and provide direction to any modifications, if any, to the ARPA Investment Plan.

Business Improvement District (\$75,000)

ARPA funding could be used for the business improvement district (BID) feasibility analysis and technical support for property owners and business owners on Main Street to assist with the formation of a BID and an engineer's report. A feasibility and analysis study will cost approximately \$75,000 in one-time funding.

A business improvement district (BID) is a geographic area in which businesses opt to pay a self-assessed levy to fund projects and services within the district's boundaries. The services provided by BIDs are supplemental to those already provided by the City of Milpitas. In alignment with Strategy 31 of the Economic Development Strategy (EDS) to position Main Street (Midtown) as a community destination for local, independent retail and restaurants, the Office of Economic Development is proposing that a consultant conduct a feasibility analysis for the creation of either a property-based BID or a business-based BID for a portion of downtown on North and South Main Street.

Specifically, the BID is aligned with EDS Implementation Actions 31.3: Provide technical support for property/business owners on Main Street to explore forming a BID; funding services for BID formation consultant, and Action 31.6: Work with businesses to explore/implement rebranding of Main Street; possible funding from a new area BID. In addition, the formation of a BID would support the vision of Main Street as will be articulated in the ongoing Milpitas Gateway - Main Street Specific Plan update, for which its purpose is described in the General Plan 2040 as "to create an economically-viable main street type development that serves as a cultural hub of the city." Furthermore, the section Fiscal Sustainability under the Economic Development Element of the General Plan specifies Action ED-2c to "evaluate the feasibility of creating business improvement districts...to fund improvements and maintenance that support economic development."

As part of COVID-19 economic recovery, the City Council has been particularly focused on Main Street Revitalization efforts including the Pilot Storefront Improvement Grant Program, for both of which a BID would serve as a positive catalyst. BIDs are employed as an economic development tool to fund services such as cleaning streets, providing security, making capital improvements, construction of pedestrian and streetscape enhancements, various public infrastructure improvements, restoring and re-establishing historic districts, and marketing the area.

The formation of a BID is also aligned with Council Priority Area Economic Development and Job Growth (as listed in FY22 Adopted Budget and Financial Plan); and at the October 5, 2021, City Council meeting, Council recommended that the BID topic be sent to the Economic Development and Trade Commission, which will consider this matter on February 14, 2022. Staff is requesting Council consideration of a potential allocation of \$75,000 of ARPA funding to the BID feasibility and analysis.

Unhoused Services (\$100,000)

ARPA funding could be used to continue the current services with Santa Clara County Office of Supportive Housing and the County's Homeless Engagement and Access Team (HEAT). The County and City collaborate to engage and provide resources to the City's unhoused residents. Since the HEAT program began in March 2021, a total of 116 clients have enrolled and 119 clients have been assessed. Since the HEAT Team has been conducting proactive outreach throughout Milpitas, they have been able to locate and connect with unhoused residents both at known and new locations. The funding for this initial year of services will be expended by the end of this fiscal year. Given the major assessment and enrollment effort completed in the first year of services, staff anticipates requiring reduced funding for ongoing services. Staff is requesting Council consideration of a potential allocation of up to \$100,000 of ARPA funding to continue the services with the County.

Milpitas Sustainable Neighbor Education Program (\$60,000)

Per Councilmember Chua's request at the January 11 Council meeting, \$60,000 of ARPA funding could be allocated to fund a Sustainable Neighbor Education Program. The purpose of this program is to support Milpitas in achieving its CAP (Climate Action Plan) goals by demonstrating how the community can utilize th

many city-promoted and city-supported sustainability and resiliency programs to reduce GHG emissions; developing and instilling long term skills and behaviors that can be shared with neighbors, family, friends and future generations to continue a low environmental impact community; promoting “how-to” steps that work; and proving Milpitas’ resilience to global trends, like climate change and pandemics.

The funding would be used to recruit up to 8 - 10 Milpitas volunteers (from different housing types) that will receive specific training and technical assistance to identify and implement a person sustainability plan that can serve as a road map for various home improvements and behavioral changes that will reduce GHG emissions and resource impact. The program will provide training and support (coaching, technical assistance, and connecting to financial incentives such as rebates from SVCE or Energy Upgrade California program) over the course of participation; develop documentation (written, audio and video) of the challenges faced by each participant, coaching provided, attempts made, and failures and successes encountered. The program will highlight learnings; publish and highlight key changes that contribute to significantly lowering a resident’s GHG emissions and environmental impact through home electrification (building, appliances, products, services and behavior) and other indoor and outdoor water efficiency retrofits and encourage other Milpitas residents to learn from their neighbors and implement their own actions at home. City will also seek funding from Silicon Valley Clean Energy to augment/enhance this budget.

Estimated costs of the program:

Fellow or intern to develop and administer program	\$25,000
Grant/incentive for each volunteer participant of up to \$2,000 each	\$20,000
Outreach and education materials include video showcases that will serve as models to encourage other residents to make similar electrification/sustainability retrofits.	\$15,000
Total	\$60,000

Parks (\$350,000)

While the current ARPA Investment Plan allocates a significant amount of \$4.4 million (or 26%) of the total \$16.7 million Milpitas ARPA funding, there has been Council discussion of funding an additional \$350,000 to complete short-time improvements for the remaining six parks that were determined to be in poor condition. ARPA could be a funding source, albeit it may be difficult to re-allocate up to \$350,000 from the existing Five Investment Areas. An additional consideration is staff capacity to deliver these projects within the required timeline.

Potential Re-allocation From Milpitas ARPA Programs

Since the City received its first tranche of ARPA funding in June 2021, more information, opportunities, and priorities present themselves which weren’t known when the 25 ARPA funded programs were authorized. Accordingly, Council may want to consider re-allocation from some programs such as Main Street Revitalization, Chamber of Commerce and Community Events.

Main St. Revitalization -- Since spring 2020, the Pilot Storefront Improvement Grant Program (See Attachment 1 for additional information) has been underway. This \$50,000 program is funded by the Community Benefit Fund. The Pilot Program’s purpose is to improve the appearance of commercial storefronts to encourage economic vitality, enhance business marketability, increase property values, and attract residents, visitors, and new businesses to the enhanced business district. The Pilot Program is designed to benefit businesses located on Main Street and be a catalyst for future investment in the downtown and Main Street Revitalization. While there have been applicants and some interest in the Pilot Program, based upon the information to date, it appears the current ARPA allocation of \$400,000 to Main St. Revitalization may not be expediently deployed as intended. Council may want to consider reducing this amount to \$300,000 and reallocating \$70,000 to the BID study and the remaining \$30,000 to other Main Street Revitalization efforts. This will allow for longer term

enhancements and services on Main Street, contingent on the businesses agreeing to form a BID, and will play an important role in the revitalization of Main Street through infrastructure improvements, landscaping, branding and economic vitality elements.

Chamber of Commerce – The Council approved a \$200,000 ARPA financial contribution to the Milpitas Chamber of Commerce (Chamber) to support the business community. Based on City Council interest and the Chamber’s available resources, the Chamber proposed using the funding for a Job Fair in September 2021, Crab Feed in March 2022, an Art and Wine Festival in May 2022, and quarterly Business Workshops. Funding was also anticipated to be used for an event consultant.

Due to the pandemic’s public health and safety concerns, availability of financial and human resources, and interest by the business community, the Chamber is experiencing challenges in scheduling and implementation of previously proposed events and programs. Event and program dates continue to be in flux.

ARPA is governed by federal rules and has rigorous reporting and compliance requirements. The ARPA Investment Plan envisioned the Chamber as a beneficiary. Unlike sub-recipients, beneficiaries do not require a competitive procurement process and the reporting requirements are less rigorous. As stated above, the Council was interested in having the Chamber use the money towards specific events and activities. Given the funding amount of \$200,000 and the potential appearance of the Chamber delivering services on behalf of the City, the Chamber could be classified as a sub-recipient. This would require a competitive solicitation (with no guarantee of the Chamber receiving the funding), specific commitments on deliverables and rigorous reporting requirements.

Given the possibility that the City may be required to classify the scope of work as attributable to a sub-recipient, it could trigger a competitive procurement. Even if the Chamber is the successful sub-recipient, it could result in challenges around reporting given the uncertainty around the specific programs and events. In light of this information, Council may want to consider reducing the amount of funding and allowing for more flexibility in what the funding could be used for. This would support the Chamber being classified as a beneficiary.

Community Events – Council approved \$200,000 in ARPA funding for Community Events to support business revitalization. Funding would provide enhancements to the July 4th 2022 celebrations with the addition of a Ferris Wheel and a parade, four pop-up events related to agriculture, art walks, and camping in the park, cultural events reflective of our community such as Holi, Hoi An (Vietnamese Lantern Festival), and Día de los Muertos (Day of the Dead). \$70,000 of this funding is already committed for the first year, leaving \$62,000 of uncommitted funds for year 1. For all three program years, there is a total of \$130,000 of uncommitted funds. An example of an event that could be considered for funding in lieu of other community events is a 3-Day Roller Skating Summer Event, estimated at \$105,000 and recently approved by Council as a priority item.

Uncommitted estimated costs of ARPA Community Events are:

4 th of July Enhancements Ferris Wheel (3-year funding), Parade (1-year funding)	\$75,000
Earth Day/Agriculture (3-year funding)	\$7,500
Art Walk/Project Event (2-year funding)	\$5,000
Camping in the Park (3-year funding)	\$10,500
Holi Event (2-year funding)	\$6,000
Lantern Festival (2-year funding)	\$8,000
Day of the Dead (2-year funding)	\$6,000
Marketing & Outreach (3-year funding)	\$12,000
Total	\$130,000

TABLE 1: SUMMARY OF ARPA INVESTMENT PLAN – as of January 11, 2022 (For Reference)

No.	Program/Activity	Proposed Funding	FY 21-22 Funding	Estimated Time
Community Services				
1.	Rent relief and mortgage assistance to low and moderate income residents – related to pandemic	\$1,200,000	\$600,000	2 years
2.	Social services – mental health services, services for domestic violence and abuse victims and LGBTQ plus community, senior nutrition program	\$500,000	\$125,000	3 years
3.	Financial assistance to low and moderate income residents for utility payments, recreation classes, and digital access	\$400,000	\$100,000	3 years
4a.	Beautify Milpitas program	\$100,000	\$25,000	4 years
4b.	Weed Abatement	\$90,000	\$90,000	1 year
5.	Pilot curbside trash pickup program	\$85,000	\$85,000	3 months
	Subtotal	\$2,375,000	\$1,025,000	
Economic Vitality				
6.	Small business assistance – related to pandemic	\$1,500,000	\$1,500,000	1 year
7.	Assistance to hotels	\$200,000	\$200,000	1 year
8.	Accessory Dwelling Unit program	\$1,290,000	\$500,000	3 years
9.	Main Street Revitalization	\$500,000	\$250,000	2 years
10.	Community events	\$200,000	\$100,000	2 years
11.	Financial assistance to the Chamber of Commerce	\$200,000	\$100,000	2 years
12.	Workforce development	\$300,000	\$150,000	2 years
13.	Limited term Economic Development Specialist position	\$330,000	\$165,000	2 years
	Subtotal	\$4,520,000	\$2,965,000	
Infrastructure				
14.	Parks Rehabilitation	\$4,386,815	\$2,000,000	4 years
15.	Public Safety Facilities' Rehabilitation	\$250,000	-	1 year (FY 22-23)
16.	Mobile Emergency Operations Center (in lieu of COVID Safe Facilities Improvements)	\$375,000	\$375,000	1 year
	Subtotal	\$5,011,815	\$2,375,000	
Public Safety				
17.	Public Safety staffing (funding for 2 Police and 4 Fire positions for one year)	\$1,200,000	\$800,000	2 years
18.	Fire Vehicles (fire pumper)	\$920,000	\$920,000	1 year
19.	Implementation of High Priority Emergency Management Program Assessment Study	\$200,000	\$100,000	2 years
20.	Virtual Reality Simulator Training Equipment	\$50,000	\$50,000	1 year
	Subtotal	\$2,370,000	\$1,870,000	
Technology				
21.	Human Resources Information System	\$1,100,000	\$100,000	TBD
22.	Financial Management System	\$100,000	\$100,000	1 year
23.	Cybersecurity programs and training	\$300,000	\$100,000	4 years
24.	Technology infrastructure	\$610,000	\$320,000	4 years
	Subtotal	\$2,110,000	\$620,000	
Recommendations for Unassigned Allocation				
25.	ARPA Funds Administration	\$350,000	\$100,000	4 years
	Subtotal	\$350,000	\$100,000	
	Grand Total	\$16,736,815	\$8,955,000	

Proposed process for future changes to the ARPA Investment Plan

While on August 9, Council approved funding for 25 programs in the ARPA Investment Plan and delegated authority to the City Manager to proceed with appropriation actions and contract approvals, up to the approved amount for each program approved by Council, Staff recommends an annual review of the ARPA funding allocation as a part of the annual budget development. The fiscal year 2022-23 budget development is currently underway, and Staff is requesting Council consideration of these and other priorities which may warrant ARPA funding re-allocation. This is the proposed process for ARPA funding, which would align with the citywide budget development and also maximizes efficacy of budget management and service delivery.

Policy Alternative:

Alternative 1: Do not approved the proposed process for future changes to the ARPA Investment Plan.

Pros: Provides additional flexibility to change the ARPA Investment Plan.

Cons: As ARPA funds are expended for the various programs and projects, it will not be efficient or at times even feasible to continue to re-allocate funding.

Reason for not Recommending: Considering any re-allocation of ARPA funding through the budget process will allow Council to consider the funding in the context of all priorities. This process will also allow for more efficient use of staff time.

Fiscal Impact:

The ARPA allocation to the City is in the amount of \$16,736,815. Re-allocation of funding does not impact the total ARPA revenue and/or appropriation.

California Environmental Quality Act:

This item is not a Project under CEQA in accordance with CEQA Guidelines Section 15061(b)(3) (Common Sense Exemption) as it can be seen with certainty that a general discussion of funding priorities by the City Council will not have a significant effect on the environment. Further, the item is also not a Project pursuant to CEQA Guidelines Section 15378(b)(2) as an administrative activity which is defined in the CEQA Guidelines to include the purchase of supplies and personnel related actions. It is further exempt under CEQA Guideline 15378(b)(4) as it is a government fiscal activity that does not involve a commitment to any specific project which may result in a potentially significant physical impact on the environment. Although the use of funding will be discussed for various potential projects, future environmental analysis will be conducted for the various potential projects prior to the City making any commitment or approval of any project, or it is covered by the CEQA Guideline 15061(b)(3) and/or 15378(b)(2).

Recommendations:

1. Consider Council priority items for American Rescue Plan Act (ARPA) funding and provide direction to staff on any required modifications to the ARPA Investment Plan to allow for the additional allocation
2. Review and provide input to staff on proposed process for future changes to the ARPA Investment Plan

Attachments

Attachment 1 – Storefront Grant Program

Attachment 1 - Storefront Improvement Grant Program

In Spring 2020, the Office of Economic Development launched the Pilot Storefront Improvement Grant Program with \$50,000 from the Community Benefit Fund. The Pilot Program's purpose is to improve the appearance of commercial storefronts to encourage economic vitality, enhance business marketability, increase property values, and attract residents, visitors, and new businesses to the enhanced business district. The Pilot Program is designed to benefit businesses located on Main Street and be a catalyst for future investment in the downtown and Main Street Revitalization. Eligible improvements include, but are not limited to paint, lighting, signage, awnings, windows, outdoor seating/dining, landscaping, benches, and historic architectural features.

Staff has entered into a contract with Architectural firm William Maston and Associates to assist applicants with design services. Staff has marketed one grant at \$15,000 including design services, and a second grant at \$20,000 grant, which does not include design services but instead allows the applicant to utilize \$5,000 for an Architect of their choosing for the required permit and design plan set.

Due to the limited nature of the Pilot Program, staff targeted smaller buildings with one to three businesses located along Main Street. Outreach was conducted to businesses and property owners including Neeka Corporation, Tequila Shots, Red Chillies, The Best Sandwiches, and Reiki Energy Healing/Black Cat Comics.

The property owner of 167 and 187 South Main Street, where Red Chillies and The Best Sandwiches reside, submitted the Pilot Program's first application in August 2021. There is a current proposal to design and build a shared outdoor dining area between the two restaurants to create a festive and safe destination to dine outdoors during the pandemic and beyond. The applicant will receive up to \$15,000 in grant funding and design services from the Architect retained by the City and will be required to pay for up to 25% of the overall improvement costs. The architectural team will provide design sketches, as-builts, and guide the applicant through the City's permitting process. Staff has met several times with the business and property owners, Architect, and other City staff from Planning, Building Safety, and Fire Departments to analyze the site and work through any anticipated issues. Preliminary drawings have been prepared and staff is currently collaborating on solutions for meeting minimum parking and accessibility requirements.

While staff received one grant application in 2021, other property and business owners expressed interest in the Pilot Program, but shared concerns related to the pandemic, future tax increases due to improved properties, and inability to get property owners' consent for improvements.

To start marketing the second Pilot Program grant project without design services, as well as garner interest in the future ARPA funded Storefront Improvement Grant Program, staff conducted in-person outreach to approximately a dozen property and business owners along Main Street on January 28, 2022. As a result of the recent outreach, staff has received interest from five additional property and business owners to participate in the grant program. They include Seema Beauty Salon, Bombay Chaat House, Gurus of Dance, NPS Medical Clinic and

Olinger's Real Estate. Each interested party has received a flyer, Program Guidelines and Application. On February 8, 2022, staff received an application from Seema Beauty Salon, a property and business owner. Based on the recent strong interest, staff anticipates receiving several completed applications soon.

To continue spurring Main Street revitalization through ARPA investment, staff recommends the following Storefront Improvement Grant Program structure:

Level 1 Grants: Up to \$15,000 for the following improvements: paint, landscaping, and signage.

Level 2 Grants: Up to \$25,000 for the following improvements: lighting, awnings, outdoor seating and dining, benches, windows, historic architectural features, and more.

In addition to the grant amount, grantees will receive design services from an architectural firm obtained via a Request for Proposals (RFP) at a contract amount of not to exceed \$75,000. The design services will consist of conceptual drawings and guiding applicants through the City's permitting process. Taking into consideration number of potential applicants, staff capacity, and the ability to complete the projects within the deadlines required by ARPA, staff is recommending that the ARPA funded grant program could include five Level 1 Grants of up to \$15,000 each, six Level 2 Grants of up to \$25,000 each and design services for a total grant program amount of \$300,000.

The completion of these projects will help create placemaking and the pedestrian-scale appeal that is desired along Main Street. Presently, staff continues to implement the Pilot Storefront Improvement Grant Program and will apply any lessons learned and necessary changes to the ARPA-funded Storefront Improvement Grant Program to best set up business and property owners for success.



CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Consider resolution to adopt Draft Goals and Performance Measures to provide a framework for evaluating potential City participation in middle-income workforce housing projects; and consider proposal to convert the Turing Apartments to low, median, and moderate income-housing with housing bonds from the California Statewide Communities Development Authority Community Improvement Authority (Authority).
Category:	Community Development
Meeting Date:	2/15/2022
Staff Contact:	Ashwini Kantak, Assistant City Manager, 408-586-3053
Recommendations:	1. Consider resolution to adopt Draft Goals and Performance Measures to provide a framework for evaluating potential City participation in middle-income workforce housing projects, with revisions as directed by the Council; 2. Consider proposal to convert the Turing Apartments located at 1355 McCandless Drive to low, median, and moderate-income housing; and 3. Consider resolution to authorize the City to become a member of the Authority and City Manager to execute a Public Benefit Agreement that allows for future acquisition of the property by the City, with recommended amendments pertaining to: Affordability covenant; Local preference policy; City financial risks; Host and other fees; Property conveyance; Capital improvement reserves; Management and maintenance plans; and City enforcement authority.

Executive Summary

On November 1, 2021, the City Council directed staff to return with a framework and goals for evaluating the Turing Apartments proposal as well as future middle-income workforce housing proposals that may be considered by the Council; and to work further with the Turing Project Team (Project Team) to resolve identified concerns consistent with the framework and goals. The Council further authorized staff to require the project proponent to fund additional work by staff, consultants, and City Attorney to complete the evaluation of the proposal.

In response to Council direction at the September 21, 2021, and November 1, 2021, meetings (refer to agenda reports in Attachments 1 and 2), staff has prepared Draft Goals and Performance Measures (Attachment 3) to provide a policy framework for evaluating workforce housing proposals. This policy framework has been applied to further evaluate the proposal from the California Statewide Communities Development Authority Community Improvement Authority (Authority) to purchase and convert the Turing Apartments (Project) into low, median, and moderate-income housing.

An updated proposal from the Project Team was submitted on January 20, 2022 (Attachment 4). A revised Public Benefit Agreement (PBA) was also submitted that includes provisions to respond to some of the Council and staff concerns. A key change is that an annual Host Fee of \$361,970 will be

provided to fully cover the City's lost property taxes and property tax in lieu of vehicle license fee (PTILVLF) with an annual 2% increase. However, several items have been modified from their earlier commitments. The Project Team is no longer agreeing to City review and approval authority for any refinancing or restructuring of the bond debt. They have also indicated that Local Preference Guidelines cannot be included in the Regulatory Agreement.

The following table summarizes conformance of the Project with Council direction from the November Council meeting. A complete assessment of the Project regarding conformance to the Draft Goals and Performance Measures is provided in Attachment 5.

TABLE A

Conformance of Turing Proposal to Council-Approved Measures		
Measures (November 2021)	Comply?	Notes
1. Rents set below market rate in Milpitas	No	Latest submittal proposes 10-18% rent deduction below current rents for qualifying existing tenants, but no language in Regulatory Agreement.
2. Rents and increases conform to California Department of Housing and Community Development (HCD) standards for low/moderate-income households.	No	Rents for new qualifying tenants based on higher standards from California Tax Credit Allocation Committee (CTCAC) with no deduction for utility allowance.in maximum rents.
3. Capital improvement covered through 35-year bond term	No	Capital improvement coverage increased to \$17.8 million, but cashflow assumptions are optimistic to cover higher cost.
4. Refinancing subject to City approval	No	No approval authority included in Public Benefit Agreement.
5. City authority to enforce affordability standards	No	No enforcement provisions included in Public Benefit Agreement.
6. Annual report confirming affordability compliance	Yes	Annual report will be submitted to City.
7. Certification of affordability covenants	Yes	Project Administrator/Property Manager will submit to City annual certification of affordability and program requirements.
8. Cashflow projections based on conservative assumptions	No	Higher cashflow and debt coverage risks with optimistic revenue assumptions.
9. Bond advisor to analyze City bond risk and exposure	Yes	Project Team has funded bond advisor.
10. Submittal of tenant selection plan, maintenance plan, staffing plan, and marketing plan	No	Project Team has agreed to submit, but no language in Public Benefit or Regulatory Agreement
11. Submittal of annual financial and management reports	Yes	Project Administrator/Property Manager will submit annual financial and management reports.
12. Delineation of roles of City and project team	Yes	Public Benefit Agreement defines role of City as "Host"; agreements define role of Owner, Trustee, Project Administrator, and Property Manager.
13. City enforcement abilities, remedies, and consequences for Items 6, 7, 10, 11, and 12	No	Public Benefit Agreement does not address project oversight and enforcement authority by the City.
14. City Property Tax and PTILVLF Backfill	No	Host Fee to backfill for lost property taxes and PTILVLF, but no guarantee or senior lien position for annual payment.

While the Project meets many of the Council-approved measures, other previously identified issues and concerns remain unresolved. Summarized below are outstanding issues with staff recommendations to

comply with the Council-approved measures and the Draft Goals and Performance Measures. The Project Team's most recent responses to the recommendations are also noted. The Draft Public Benefit Agreement has been amended to incorporate the recommendations (Attachment 6: Project Team submittal, Attachment 7: redlined version with staff recommendations). A fuller discussion of these issues is contained in the Analysis section of this agenda report.

Affordability Considerations

- 1) Deeper Affordability: The Authority references income and rent limits from the California Tax Credit Allocation Committee (CTCAC). These are higher than the recommended limits set by the California Department of Housing and Community Development (HCD). For the Project, 40% of the units would have allowable rents that exceed the HCD rent limit for moderate-income households as well as existing market rents in Milpitas. No housing units would be affordable to low-income households as defined by HCD.

Recommendation: Deepen the affordability level for the Project by applying the HCD household income and rent limits for Santa Clara County. Set maximum rents at 120% AMI per HCD standards so that all units will be affordable for low to moderate-income households. Allow City approval of rent increases to confirm long-term affordability.

Project Team Response: DECLINE deepening affordability for Project, but 10-18% rent reduction for qualified existing tenants will be specified in Regulatory Agreement.

- 2) Local Preference Policy: The Project Team has agreed to implement a local preference program, but details are pending.

Recommendation: Require Owner or Project Administrator to submit a proposal for review and approval by the City prior to issuance of any bonds.

Project Team Response: AGREE to include provision in Regulatory Agreement.

- 3) Regional Housing Needs Allocation (RHNA) Credit: As presented to the City Council on November 1, 2021, the Project will not qualify for RHNA credits.

Recommendation: Continue to evaluate the feasibility of RHNA credits for future proposals.

Project Team Response: Not applicable (Staff did not recommend RHNA credit.)

Financial Considerations

- 4) City Financial Risks: The Bond Proposal Review from Fieldman, Rolapp & Associates (Attachment 7) describes the financial risks to the City with participation in the Project, including the uncertain fiscal condition of the Project for conveyance of the property to the City at the end of the 35-year bond term. The analysis underscores the importance of incorporating the recommended amendments into the PBA to allow for greater project oversight by the City.

Recommendation: Require a more progressive paydown of the bond principal consistent with investment grade financing. Require City approval of any proposed refinancing or issuance of additional encumbrances. Add language to indemnify and limit the City's liability as the Host.

Project Team Response: DECLINE progressive bond principal paydown, City approval of refinancing, and Host indemnification. AGREE to limit Host liability.

- 5) Host, Infrastructure, and Monitoring Fees: The Host Fee backfills lost City property taxes and PTILVLF. The Infrastructure Fee covers the existing special tax levied under Community Facilities District 2008-1. The Monitoring Fee pays City staff costs for ongoing monitoring and compliance. Whereas prior understanding was that the City would receive an upfront lump sum Host Fee payment for the entire bond period, annual payments are now proposed. If operating revenue is insufficient to cover operating expenses, debt service, administrative fees, the City may not receive the annual fees.

Recommendation: *Require City fees to be paid in advance of the annual payment of Owner or Project Administrator fees and the interest and principal due on the bonds.*

Project Team Response: *AGREE to senior position for Host Fee payment. DECLINE payment of Monitoring Fee.*

- 6) Property Conveyance: Language in the PBA is uncertain about the City's obligation to share net proceeds with other taxing entities when the property is conveyed to the City. Proposal is to deliver property in "As Is" condition.

Recommendation: *Remove uncertainty regarding the City's obligation to share net proceeds. Require the Owner to fund a Property Conditions Assessment and appraisal. Require Project to be delivered in "good and clean" condition except for normal wear and tear with repairs and capital improvements satisfactorily completed.*

Project Team Response: *AGREE to remove uncertainty and to prepare assessment and appraisal. DECLINE property delivery condition (propose "As Is").*

Level of Capital Investment

- 7) Capital Improvement Reserves: The cashflow model for the Project has been modified to fund projected capital needs for the full 35-year bond term. Sufficient capital reserves should be maintained until conveyance of the Project.

Recommendation: *Prepare a Capital Needs Assessment with approval of the consultant by the City, and require replenishing capital reserves, as necessary, to fully cover capital needs for the entire bond term.*

Project Team Response: *DECLINE City approval of consultant and reserves replenishment.*

Transparency and Oversight

- 8) Management and Maintenance Plans: The Project Team has agreed to have the Property Manager submit management and maintenance plans to the City.

Recommendation: *Require early submittal of management and maintenance plans for City review and approval before issuance of any bonds for the Project.*

Project Team Response: *DECLINE to submit for City approval; management plan addressed in Regulatory Agreement*

- 9) City Enforcement Authority: Annual reports and certifications will be submitted to confirm compliance with project conditions and affordability covenants.

Recommendation: *Owner should fund an independent assessment of annual reports, if requested, and define the City's enforcement authority with remedies, and consequences if the Project is found to be deficient or non-compliant with conditions and covenants.*

Project Team Response: *DECLINE City assessment, enforcement authority, and remedies.*

Background

In May 2021, the Council received a proposal from the California Statewide Community Development Authority Community Improvement Authority (Authority) to purchase the Turing Apartments, located at 1355 McCandless Drive in the Milpitas Metro Specific Plan area (herein referred to as the "Project,") for the purpose of converting the Project to "missing middle" or workforce housing. The Authority is a joint powers authority that through its Workforce Housing Program, issues tax-exempt government bonds to acquire market-rate apartment buildings. The program was created to respond to the financing gap for

much needed housing for moderate-income households, defined as households earning between 81-120 percent of area median income (AMI).

The Project is currently owned by Lyon Living and consists of 371 market-rate studio, one-bedroom, two-bedroom, and three-bedroom units. The ground-level commercial space would remain privately owned by Lyon Living and would not be transferred to the Authority. The acquisition would be financed through the issuance of a series of Authority bonds; the longest bond term would be 35 years. The Authority would be the “Owner” of the Project while the City of Milpitas would be the “Host.” As the Host, through a Public Benefit Agreement (PBA) executed between the Authority and the City, the City would have the option to purchase the Project after 15 years and could choose to own it at the end of the 35-year bond term. In addition to executing a PBA, the City would become a member of the Authority which does not require a financial commitment.

The Authority would enter into a separate Regulatory Agreement with Wilmington Trust National Association, the “Bond Trustee.” While the City would not be a party to the Regulatory Agreement, it is an essential agreement that defines qualifying households, affordability covenants, and requirements for administering and managing the Project. The Authority further proposes to enter into agreements with Waterford Property Company, LLC, to serve as the “Project Administrator,” and with Greystar Management Services, LP, to serve as the “Property Manager.”

Extensive discussion has occurred with the Project Team to assess the Turing proposal since the Authority/s Workforce Housing Program is a recently created bond financing program. The City Council considered the Turing proposal on September 21, 2021, and November 1, 2021. Staff identified primary concerns relating to the level of affordability, the financial assumptions for project cashflow and debt coverage, the level of capital investment during the bond term, and lack of City oversight and enforcement remedies. Recommendations were outlined by staff to alleviate these affordability and financial concerns.

The Council directed staff to return with a framework and goals for evaluating the Turing proposal as well as future workforce housing or Authority proposals that may come before the Council for consideration; and to work further with the Project Team to resolve issues pertaining to the PBA and Regulatory Agreement consistent with the framework and goals for creating middle-income workforce housing. The Council further authorized staff to require the Project Team to fund additional work by staff, consultants, and City Attorney to complete the evaluation of the proposal.

Analysis

Policy Framework: Draft Goals and Performance Measures

As directed by the Council, staff has prepared Draft Goals and Performance Measures that provide a policy framework for evaluating middle-income workforce housing proposals. This framework incorporates the staff and consultant recommendations that were previously approved by the Council on November 1st.

The Draft Goals and Performance Measures are not specifically prepared for the Turing proposal and are intended to provide a policy framework for evaluating other Authority or similar housing proposals that might be presented to the City. Additional goals and performance measures are included for the intended broader application of the framework to other middle-income housing programs beyond the Authority’s program. The following goals are grouped into four categories and specific performance measures for each goal are included in Attachment 3.

AFFORDABILITY CONSIDERATIONS

- GOAL A Affordability Level: Project will primarily serve Moderate-Income Households during the entire bond period as defined by HCD.
- GOAL B Rent Increases: Rent increases will be limited to maintain the affordability of the project for primarily Moderate-Income Households during the entire bond period.
- GOAL C Existing Tenants: Existing tenants will not be displaced by the public benefit, regulatory, or other agreements.
- GOAL D Local Preference Policy: A preference program will be established for qualifying residents and employees with a primary work location in the City of Milpitas.
- GOAL E Regional Housing Needs Allocation (RHNA) Credit: Project will qualify for full or partial RHNA credit, if feasible.

FINANCIAL CONSIDERATIONS

- GOAL F Qualifications of Project Team: Project will be owned and managed by a highly experienced and reputable Project Administrator and Property Manager.
- GOAL G City Evaluation of Proposals: Proposals will be evaluated for compliance with adopted Goals and Performance Measures with required professional and technical assistance funded by the Project.
- GOAL H City Revenue: City participation will not result in a loss of property taxes, special taxes, and property tax in lieu of vehicle license fees (PTILVLF).
- GOAL I Project Financial Viability: Project demonstrates positive cashflow and ability to fully cover its debt service and operating expenses during the bond or agreement period to reduce financial risks and assure long-term viability.
- GOAL J City Risks: The financial plan for the project is sound and consistent with industry standards for multi-family revenue bonds and reduces City risks and liability.
- GOAL K Debt Refinancing/Additional Debt: City will have the authority to approve any refinancing, restructuring, or issuance of additional debt or encumbrances.

LEVEL OF CAPITAL INVESTMENT

- GOAL L Capital Improvements: Capital improvement needs for the project are fully identified and funded for the entire bond or agreement period.

TRANSPARENCY AND OVERSIGHT

- GOAL M City Enforcement Authority: City will have enforcement authority over management of the project to ensure compliance with goals and performance measures during the bond or agreement period.
- GOAL N Monitoring and Reporting: City will be provided with regular reports on the financial and operational performance of the project during the bond or agreement period for project monitoring.
- GOAL O Project Management and Management: Project proponent demonstrates to the City that the project will comply with best real estate practices for management of residential property.

Conformance of Turing Project to Draft Goals and Performance Measures

Ongoing discussions between the Project Team and staff have occurred since the November 1st Council meeting to address Council direction and the staff recommendations presented at that meeting. The Project Team has submitted an updated Project proposal that responds to the Draft Goals and Performance Measures (Attachment 4). Staff has prepared a table that indicates where the Project

complies or does not comply with the Draft Goals and Performance Measures (Attachment 5). While the Project complies with many of the Draft Goals and Performance Measures, staff could not reach resolution with the Project Team on other items. The following analysis highlights key issues where provisions should be added or revised in the PBA or Regulatory Agreement to ensure conformance to the Draft Goals and Performance Measures.

Affordability Considerations

- 1) Deeper Affordability: The primary public benefit of authorizing the acquisition of the residential development through the Authority housing bond program is that market-rate units would be reserved for median and moderate-income households. Annual rent increases would also be capped at a maximum of four percent or the percentage set by the federal Department of Housing and Urban Development (HUD), whichever is less. Existing tenants would benefit from a reduction in their existing rents. The Project Team proposes to reduce rents for current qualifying tenants as follows: 18% for households at 80% AMI or below, 12% for households at 81-100% AMI, and 10% for households at 101-120% AMI. They tentatively indicate that 131 existing households or 35 percent of the units could qualify for a rent reduction, but the Regulatory Agreement does not contain language regarding the 10-18% rent reduction for qualifying tenants. Non-qualifying tenants consisting of 197 existing households or over half (53 percent) of the units would not qualify for this benefit, but they could continue to occupy their unit after transfer of the property to the Authority.

Staff continues to recommend basing the affordability level on the definitions of low, median, and moderate-income households as established by the California Department of Housing and Community Development (HCD) for Santa Clara County. HCD income and rent limits are commonly referenced by communities to formulate their housing policies and programs. These income and rent definitions are universally used by the state to set each jurisdiction's Regional Housing Needs Allocation (RHNA) by income level. Housing Elements also report housing needs and production in accordance with the HCD income standards.

The Authority program defines median and moderate-income households using different standards established by the California Tax Credit Allocation Committee (CTCAC). Based on CTCAC standards, the following affordability levels are proposed by the Project Team:

- 40 percent of units restricted for moderate-income households (101-120% AMI)
- 20 percent of the units restricted for median-income households (81-100% AMI)
- 40 percent of the units restricted for low-income households (80% or below AMI)

The CTCAC income ranges and associated rent limits are higher than the corresponding HCD standards. The upper rent range also exceeds current market rents in Milpitas. Applying HCD standards, Project rents would not be low enough to be affordable to low-income households. Additionally, maximum allowable rents for the upper income tier (101-120% AMI), which consists of 40% of the units, would exceed the affordability range for moderate-income households. Therefore, only 60% of the units would have maximum rents affordable to median and moderate-income households using HCD standards.

The variance between CTCAC and HCD incomes and rents are illustrated in Tables B and C below. The two tables provide a representative comparison of the proposed Turing maximum income and rents (based on CTCAC) with the corresponding HCD maximum income and rents for Santa Clara County in 2021. Incidentally, the HCD income and rent limits for Santa Clara County are the highest in the state, which reflect the elevated housing costs in the County.

TABLE B

Comparison of Turing and HCD Maximum Household Income (two-person household)				
Household Category	Turing	HCD	Difference	% Diff. (1)
Low Income (80% AMI)	\$106,080	\$ 94,200	\$11,880	13%
Median Income (100% AMI)	\$132,600	\$121,050	\$11,550	10%
Moderate Income (120% AMI)	\$159,120	\$145,250	\$13,870	10%

1. Percentage Turing maximum household income exceeds maximum household income.

TABLE C

Comparison of Turing and HCD Maximum Base Rents (1) (excluding utility costs paid by tenants)				
Apartment Type (2)	Turing	HCD	Difference	% Diff. (3)
One-bedroom:				
Low Income (80% AMI)	\$2,652	\$2,169	\$483	22%
Median Income (100% AMI)	\$3,315	\$2,840	\$475	17%
Moderate Income (120% AMI)	\$3,978	\$3,445	\$533	16%
Two-bedroom:				
Low Income (80% AMI)	\$2,984	\$2,434	\$550	23%
Median Income (100% AMI)	\$3,730	\$3,188	\$542	17%
Moderate Income (120% AMI)	\$4,476	\$3,869	\$607	16%

Notes:

1. Maximum housing cost (which include both base rent and utility costs) is typically defined by HUD as not exceeding 30 percent of gross household income.
2. The Turing Apartments consist of 19 studios, 193 one-bedrooms, 150 two-bedrooms, and 9 three-bedrooms units.
3. Percentage Turing maximum base rent exceeds HCD maximum base rent.

Recommendation: Deepen the affordability level for the Project by applying the HCD household income and rent limits for Santa Clara County (highlighted column in Tables B and C). Set maximum rents at 120% AMI per HCD standards so that all units will be affordable to lot to moderate-income households. Allow City approval of rent increases to confirm long-term affordability.

These affordability adjustments will ensure that the entire Project meets the goal of benefitting low to moderate-income households in Milpitas as defined by HCD. **A reduction in rents will impact rental income and cashflow, so reassessing the financial model for the project is recommended.**

- 2) **Local Preference Policy:** Council has expressed interest in incorporating a Local Preference Policy for the Project that provides priority or a preferential status for public school employees that have a primary work address in the City of Milpitas and meet the income qualifications for a rent-restricted unit. Subject to compliance with state and federal fair housing laws, the Project Team has agreed to develop a local preference program for City review and approval. They have shared administrative procedures and criteria from another city where they have implemented a similar program. Details for a City of Milpitas program are pending but can be adapted from existing program examples. The program should include administrative guidelines, tenant selection criteria, and a marketing and outreach plan. The Council might wish to comment on whether the Local Preference Policy should be expanded to include other employee classifications such as income qualifying medical and emergency workers.

Whereas previously the Project Team indicated their agreement to include Local Preference Guidelines in the Regulatory Agreement, they now indicate that this is no longer possible. If this goal will be a Project requirement, a separate agreement is advisable to document implementation of this policy in accordance with City expectations.

Recommendation: *Require the Owner or Project Administrator to submit a proposal for review and approval by the City prior to issuance of any bonds.*

- 3) **Regional Housing Needs Allocation (RHNA) Credit:** The Draft Goals and Performance Measures include qualifying projects for RHNA credits to assist the City in meeting its Housing Element goal of producing “missing middle” or moderate-income housing units (81-120% AMI). In accordance with AB787, qualifying housing units could receive partial RHNA credit (0.25 credit/unit) if specified criteria are met. One criterion is that the Project must be restricted for moderate-income housing for 55 years. While the Project Team has agreed to this condition, Authority ownership of the Project would be maximum 35 years or the length of the bond term. It would be the decision of the City to extend the affordability covenant after it acquires the Project. The Council has previously stated that the 55-year affordability covenant and partial RHNA credit are not essential for this Project.

Another AB 787 criterion is that converted housing units cannot be pre-existing very low, low, or moderate-income units. While verification would be needed, the Project Team has tentatively indicated that 131 units in the Project are currently occupied by low or moderate-income households. Therefore, it is conceivable that only a portion of the Project could qualify for RHNA credit. Furthermore, AB 787 stipulates that rents cannot exceed the CTCAC 100% AMI rent limit. Units in the moderate-income rent range (101-120% AMI), which comprise 40 percent of the Project, would not qualify for RHNA credit. While RHNA credit should be a goal for evaluating middle-income workforce housing proposals, the Project would not comply with AB 787 criteria for RHNA credit.

Recommendation: *Continue to evaluate the feasibility of RHNA credit for future proposals.*

Financial Considerations

- 4) **City Financial Risks:** The City engaged Fieldman, Rolapp & Associates, Inc., a foremost expert in municipal bond financing, to further review the proposed Authority bond structure for the Project and to assess the potential financial risk exposure to the City in the event of default and fiscal stress on the Project. Findings from the consultant’s Bond Proposal Review (Attachment 8) are as follows:
- a. **Bond Fees:** Upfront bond issuance fees of 5.38% of the total principal amount of \$302.99 million are extraordinarily high relative to industry standards for investment grade municipal bonds which are generally no greater than 2% of the total principal amount.
 - i. Through bond proceeds, Waterford will receive an initial \$8 million payment plus annual fees. The Authority will receive an initial \$3 million payment plus annual fees. Neither the Authority or Waterford will contribute equity or other investment to the Project.
 - b. **Bond Principal:** While the payment schedule for the bonds is amortized (principal and interest), payment of principal is not mandatory and is only paid if excess project revenue is available. If not available, the principal is deferred, and the bond period could be extended to 40 years.
 - i. It will be infeasible for the City to exercise its purchase option at Year 15. At best, only about 5% of the bond principal will be paid. For comparison, Standard and Poor’s favors 50% of the debt retired after 10 years for investment grade financing.
 - ii. Modeling project cashflow using more conservative income assumptions that reflect historic market trends, **40% to 50% of the bond principal would remain unpaid at Year 35.** The outstanding principal would be due upon sale of the property to the City.
 - c. **Cashflow:** The cashflow analysis uses optimistic revenue projections to demonstrate a 1.0 debt coverage ratio (DCR).

- i. Modeling with more prudent assumptions, the Project would not be able to fully cover its administrative fees, debt service, and operating expenses with operating income only.
 - ii. With the financing structure and high annual fees for the Owner and Project Administrator, the Project will have difficulty adjusting to a weak economy or soft rental housing market. The ability to fund major repairs and unforeseen capital expenses would be at risk.
- d. Debt Management Policy: The City's debt management policy (adopted October 17, 2017) provides guidance for issuance and management of long-term and short-term debt. While the City is not a direct party to issuance of the bonds, the bond structure does not conform with the City's policy to use conservative financing methods to protect taxpayers and constituents.

Recommendation: *The consultant offers the following recommendations:*

1. *Bond Payment Schedule:*
 - i. *Require a more progressive paydown of the bond principal of a minimum of 25% of the total principal amount to be paid within the first 10 years which is more consistent with investment grade rated financings.*
 - ii. *Limit the term of the bonds to be no greater than 35 years.*
 - iii. *Require all bonds to be optionally redeemable within 10 years of issuance with no call premium which is consistent with investment grade rated municipal bonds.*
 - iv. *Require bond principal redemptions be mandatory and paid under the same lien position as interest payments.*
 2. *Fees:*
 - i. *Require annual fee payments to the Authority and to the Project Administrator be payable from excess revenues after payment of bond interest and principal payments, and any deposits to Bond reserve funds.*
 - ii. *Require the City's host, infrastructure, and monitoring fees be in a senior position to bond interest and principal payments, deposits to Bond reserve funds, and annual fee payments to the Authority and to the Project Administrator.*
 - iii. *Limit bond issuance and ongoing expenses to be no greater than fee charges by other similar programs in the state.*
 3. *City Notification and Approval:*
 - i. *Require any refunding, issuance of additional bonds, or any encumbrances receive the written consent of the City; and*
 - ii. *Require the City to receive all event-based disclosures and timely notification of material changes to the Project.*
- 5) Host, Infrastructure, and Monitoring Fees: City staff and the Project Team have reached agreement on the amount of the annual Host Fee (\$361,970 for 2022) that would be paid through project income to fully cover the City's lost property taxes and property tax in lieu of vehicle license fees (PTILVLF). The Host Fee would be increased by two percent each year until the property is transferred to the City. The Project Team indicates that the Host Fee would be paid as an operating expense solely from available Project revenue.

The City is also requesting an annual Monitoring Fee of \$100 per unit or \$37,100, with annual two percent increase, to cover ongoing staff costs for project oversight and monitoring during the term of the PBA. The Project Team had previously agreed to this fee, but with the increase in the Host Fee, they are indicating that this fee is now included in the Host Fee.

The Project would continue to pay the Community Facilities District 2008-1 (CFD) special tax for the residential units during the bond term, which is described as an "Infrastructure Fee" in the PBA. The estimated fee for 2022 is \$275,693 for 371 residential units, which will be adjusted annually in accordance with the provisions of the CFD. Additionally, the ground floor commercial space will continue to be privately owned and this portion of the property will continue to be assessed property taxes through an apportionment of the property tax bill.

A concern is ensuring or guaranteeing the payment of annual City fees and the position of this obligation relative to other fees, liens, and expenses. The PBA is deficient on this issue. The bond analysis indicates that the Project could experience a revenue shortfall that could affect the ability to pay its debt service and operating expenses if income projections are not met. Because the City's fees will come from net operating revenue, certainty or high assurance that these fees will be paid should be specified in the agreement.

Recommendation: *Require the annual City fees to be paid in advance of annual payment of Owner and Project Administrator fees and the principal and interest due on the bonds.*

- 6) Property Conveyance: A future concern pertains to uncertain language in the PBA regarding the City's obligation to share net proceeds with other taxing entities when the property is conveyed to the City. The sharing of proceeds relates to the loss of property taxes incurred by other entities when the property becomes tax exempt upon acquisition by the Authority. Currently, the language suggests that the City has the sole discretion to share net proceeds, but the wording is not clear and could result in conflicting interpretations. This uncertainty should be resolved before executing the Agreement.

The PBA also proposes conveying the property to the City in "As Is" condition. Before conveyance, any necessary repairs and capital improvements should be completed by the Owner.

Recommendation: *Remove uncertainty regarding the City's obligation to share net proceeds. Require the Owner to fund a Property Conditions Assessment and appraisal. Require the Project to be delivered in "good and clean" condition except for normal wear and tear with repairs and capital improvements satisfactorily completed.*

Level of Capital Investment

- 7) Capital Improvement Reserves: The Project Team has amended the Project Conditions Report and cashflow model to incorporate improvement needs for the Project during the 35-year bond term. The estimated cost for capital improvements totals \$17.8 million (\$11.9 million in 2021 dollars) for the bond term. Capital needs include: building upgrades; exterior wall/roof resurfacing; refurbishing landscaping, parking, site improvements, and common area facilities; replacement of mechanical, plumbing, electrical, fire sprinkler, and HVAC systems; and apartment remodeling and appliance replacement. Capital needs would be funded through initial reserve funds and annual contributions from operating revenue. A Capital Needs Assessment would be completed every ten years by an independent consultant to reassess the capital improvement needs for the property. The sufficiency of capital reserves is essential to fund scheduled and unexpected capital needs and to preserve and enhance the market value of the property.

Recommendation: *Prepare a Capital Needs Assessment with approval of the consultant by the City, and require replenishing capital reserves, as necessary, to fully cover capital needs for the entire bond term.*

Transparency and Oversight

- 8) Management and Maintenance Plans: The Project Team has agreed to have the Property Manager submit management and maintenance plans to the City. However, this item is currently not addressed in the Regulatory Agreement or PBA. Provisions should be added that specifies the plans to be submitted, the timing for submittal, and the City's ability to review and approve the plans. Requested plans include the following:
- Tenant Leasing Plan

- Local Preference Policy
- Maintenance Plan
- Property Management Plan, including staffing
- Marketing Plan

Recommendation: *Require early submittal of management and maintenance plans for City review and approval before issuance of any bonds for the Project.*

- 9) City Enforcement Authority: The Project Team added provisions in the Draft PBA that partially respond to the staff recommendations in the November 1st agenda report to address project monitoring and reporting. These provisions include:
- Annual report and certification of compliance with affordability covenant
 - Preparation of a Capital Needs Assessment every ten years
 - City authority to review any replacement Property Manager and to address deficiencies in property management
 - Annual Property Maintenance Report to document completed capital improvements and the condition of the property.

Staff is requesting that the annual reports and certifications include information on: a) all capital expenditures completed in the previous year and scheduled of capital expenditures for the following year; b) current rent roll and vacancy rate; c) past year's and next year's projected operating income and expenses; d) cash flow projection, current operating funds, and current reserve funds; e) bond interest and redemption payments and all bond specific payments; and f) a description and reasonable photo documentation of the Project's general condition.

While the annual reports will be beneficial for ongoing project oversight and monitoring, the PBA is silent on the City's enforcement authority. This could be problematic if the reports reveal deficiencies or non-compliance with project conditions or covenants. As the Host participant, the City should have recourse to resolve issues that might arise and to ensure that the Project complies with management, maintenance, and affordability requirements until conveyance of the property to the City. Reports should cover affordability, financial condition, cashflow and debt service status, capital improvements, and property management. City oversight and enforcement authority are essential and should be inserted in the PBA to address this outstanding concern

Recommendation: *The Owner should fund an independent assessment of these reports, if requested, and define the City's enforcement authority with remedies and consequences if the Project is found to be deficient or non-compliant with conditions and covenants.*

Policy Alternatives

Alternative 1: Do not approve the Draft Goals and Performance Measures.

Pros: The Draft Goals and Performance Measures will provide project proponents with Council policy direction and expectations and establish a framework for evaluating workforce housing proposals.

Cons: No policy framework would be in place for evaluating workforce housing proposals. This could lead to inconsistencies and considerable staff time to evaluate each proposal independently without Council policy guidance or standards.

Reason not recommended: The Draft Goals and Performance Measures would outline for project proponents the City's expectations and standards and would facilitate the review of future proposals.

Alternative 2: Approve the Public Benefit Agreement without staff recommended changes.

Pros: Unless the PBA is amended to address outstanding concerns, Host participation would expose the City to performance uncertainties, financial risks, and lack of enforcement oversight. Conveyance of the property at the end of the bond period could be financially infeasible if Project revenue is deficient and the unpaid bond principal is significant.

Cons: The City would not realize the potential housing affordability benefits from the Authority's acquisition and financing of the Project to create rent-restricted workforce housing at a transit-oriented location.

Reason not recommended: None

Fiscal Impact

Joining the Authority as a member and participating in the Project as the Host do not require any financial contribution from the City. The Project Team has agreed to fully fund the City's lost property taxes and PTILVLF through payment of a Host Fee (\$361,970 for 2022). The Project will continue to pay the CFD 2008-1 special tax for the residential units (estimated \$275,693 for 2022), and all property taxes for the commercial portion of the property will continue to be paid.

The Council had inquired about the fiscal impact of the Project on school districts since the residential portion of the Project would be tax exempt upon sale of the property. It has been confirmed that the Milpitas Unified School District's lost property tax revenue from the Project would be backfilled by the State (\$716,786 levied in Tax Year 2021-22), but the San Jose-Evergreen Community College District, as a "Basic Aid" district, would not qualify for a property tax backfill (\$116,245 levied in Tax Year 2021-22). Further, the Turing property tax bill includes general obligation bonds issued by the County, the School Districts, and other agencies totaling \$317,363 for Tax Year 2021-22. These obligations would no longer be levied on the property, but the property tax on other properties in the issuers' territories would slightly increase to fulfill the debt service obligation.

The Project Team has substantially covered the City's staff, attorney, and consultant costs to evaluate their proposal. If Council chooses to approve the PBA as amended, a monitoring fee is included to cover ongoing City administrative costs. The agreement also requires coverage of consultant services as needed.

The potential fiscal benefits for the City at the end of the 35-year bond period is highly speculative and is predicated on rental housing market conditions and the ability of the Project to meet its optimistic revenue projections, fund capital and operating expenses, and pay down the principal on the Authority bonds. The net proceeds that the City could receive will also be dependent on the future sale price of the property.

California Environmental Quality Act

The project consists of adoption of a policy framework with goals and performance measures for evaluating potential City participation in acquiring and converting existing residential projects to middle-income workforce housing. The project also includes authorizing the acquisition and financing of an existing residential project with Authority tax-exempt government bonds. Both actions do not include or require any physical alteration or expansion of the residential project. The City finds that the project is not subject to the California Environmental Quality Act (CEQA) pursuant to Section 15061 of the CEQA Guidelines because it can be seen with certainty that there is no possibility that the project will have a significant effect on the environment.

Recommendations:

1. Consider resolution to adopt Draft Goals and Performance Measures to provide a framework for evaluating potential City participation in middle-income workforce housing projects, with revisions as directed by the Council;

2. Consider proposal to convert the Turing Apartments located at 1355 McCandless Drive to low, median, and moderate-income housing; and
3. Consider resolution to authorize City to become a member of the Authority and City Manager to execute a Public Benefit Agreement that allows for future acquisition of the property by the City, with recommended amendments pertaining to: affordability covenant; local preference policy; City financial risks; host and other fees; property conveyance; capital improvement reserves; management and maintenance plans; and City enforcement authority.

Attachments

1. Council Agenda Report, September 21, 2021
2. Council Agenda Report, November 1, 2021
3. Resolution for Adoption of Goals and Performance Measures
4. Turing Project Team Project Proposal, January 20, 2022
5. Conformance of the Authority Turing Proposal to Draft Goals and Performance Measures
6. Draft Public Benefit Agreement (Turing Project Team submittal)
7. Resolution for City Membership in the Authority and adoption of Public Benefit Agreement
8. Bond Proposal Review, Fieldman, Rolapp & Associates, Inc., February 7, 2022



**CITY OF MILPITAS
AGENDA REPORT
(AR)**

Item Title:	Receive a report on the proposed project proposal for moderate income housing at Turing Apartments through a California Statewide Communities Development Authority program and provide direction to staff on next steps, if any.
Category:	Leadership and Support Services
Meeting Date:	9/21/2021
Staff Contact:	Ashwini Kantak, Assistant City Manager, 408-586-3053 Sharon Goei, Building Safety and Housing Director, 408-586-3260
Recommendations:	1. Receive a report on the proposed project proposal for moderate income housing at Turing Apartments through a California Statewide Communities Development Authority program. 2. If Council wishes to pursue the proposed project, (a) provide input to staff on the preliminary recommendations; (b) direct staff to bring back a framework and goals for this type of a moderate income housing program for Council consideration based on staff recommendations and Council input, and (c) direct staff to bring back for Council consideration along with a revised project proposal consistent with the framework and goals for a moderate income housing program.

Executive Summary

In June 2021, Council directed staff to analyze a proposal to join the Community Improvement Authority (Authority), an affiliate of the California Statewide Communities Development Authority (CSCDA), and to support the purchase of the Turing Apartments for the purpose of converting the 371-unit market rate project to moderate income housing.

This program is premised on providing potential benefits that include: creating moderate income housing; providing management and oversight of the project without City resources; and providing a valuable asset to the City at the end of the bond term. However, it is important for the Council to look at the assumptions of the project as well as consider implications of no City oversight, control, or assurance of affordability, for a project that will be indirectly associated with the City and could be a City asset in the future.

The consultant and staff note four key areas for Council consideration and discussion:

1. Level of affordability;
2. Financial projections and assumptions;
3. Level of capital investment; and
4. Transparency and oversight.

As an example with Level of Affordability, the proposed discounts to current rents at the Turing Apartments would still place the rents higher than the market rents. Furthermore, if the rate of rent increases is adjusted to be in line with past historical trends, the value of the asset at the end of the bond term becomes significantly lower than projected by the project team. Also, since the City will be receiving the asset in “as-is” condition after the bonds are paid off, it is important to ensure that the asset will be maintained in good condition; the

planned dollars for capital investment are not based on a project condition report for the term of the bond. Lastly, since the City does not have a role in oversight and management of the project, it will be important to require adequate transparency, reporting, and oversight on how the affordability covenants are implemented and enforced and how the property is managed.

Another area of consideration for Council is the impact to the General Fund. Over a 30-year period, it is estimated that the City would forego a total of \$15.4 million (\$9.7 million in 2021 dollars) of property tax revenue, comprised of \$12.4 million of ad valorem property tax revenue and \$3 million of property tax in-lieu of vehicle license fee revenues from the state that are linked to taxable assessed property values. Other taxing entities would forego a total of approximately \$77.5 million in property tax revenue. Thus, including all taxing agencies, foregone tax revenues would approximate \$92.9 million over a 30-year period. The City would not be responsible for repaying the revenues forgone by the other taxing entities. Staff also notes that the analysis of the proposed project required a significant amount of staff resources. If Council directs additional work on this project or other similar moderate income housing programs, staff will need to bring back information on costs for additional resources and impacts on other workplan items for Council direction.

If Council wishes to pursue this specific project, staff recommends follow up on the preliminary recommendations as a next step. Additionally, staff recommends developing a framework and goals for a moderate income program, based on staff recommendations and Council input, and bringing back a revised proposal for Council consideration, consistent with the framework and goals for a moderate income housing program.

Background:

The greater Bay Area is experiencing a housing crisis of unaffordability. As home prices and rents continue to increase, the result has disproportionately affected long term, lower income residents in Milpitas who do not have the financial resources to remain in the area. The City Council has taken measures to minimize the impact of the overall housing crisis by providing direct aid to Milpitas residents and families and adopting policies to increase affordable housing.

For example, in late 2019, the Milpitas Rent Relief Program began as a pilot program to aid renters experiencing emergency housing assistance needs. Its prescient formation was instrumental in delivering immediate aid to those most affected by COVID-19, as other jurisdictions were in the process of creating similar programs. To date, the program has provided assistance to over 100 families with over 300 Milpitas residents.

Other similar programs adopted by the Council are intended to ensure that Milpitas residents avoid displacement and are protected from the rising cost of housing. Some examples include the Rent Review and Just Cause Eviction Protection Urgency Ordinances, housing services funded by Community Development Block Grants, and a new Mortgage Relief Program and expanded Rent Relief Program eligibility to be created with the American Rescue Plan Act funding.

For affordable housing production, the City Council adopted an inclusionary ordinance in 2018 to increase the supply of affordable units in the community. Currently, the City has approximately 50 moderate-income units that are projected to be built in the next few years. While this helps, it is not sufficient to meet the Regional Housing Needs Allocation goal of 565 units in the moderate-income category. State financing tools for moderate-income rental housing are also limited. For the next Regional Housing Needs Allocation cycle, through the upcoming Housing Element and Assessment of Fair Housing, the City will plan for new housing growth in a way that responds to the City's unique context and to promote fair housing opportunities throughout the community.

On May 11, 2021, at the request of Councilmember Phan, the City Council directed staff to retain a consultant to analyze a proposal by Lyon Living (Owner) to convert the apartments at Turing to moderate income housing via a California Statewide Communities Development Authority (CSCDA) program. The project team is comprised of the Owner, CSCDA, and Waterford Residential (Administrator). Since this direction was received, staff have been approached by several other entities to request consideration of similar programs.

In order for this proposal to move forward the City would need to join the Community Improvement Authority (Authority), which is an affiliate of CSCDA, and support the conversion through the adoption of a resolution and approval of a public benefit agreement. Council directed that all consultant costs were to be paid for by the project Owner.

In consultation with the project team, City staff retained the services of Keyser Marston Associates, Inc. (Consultant). At the time of preparation of the consultant professional services agreement in June, the consultant services were estimated to cost \$38,000. Due to additional meetings and analytical work starting in late August, including meetings with the project team and Housing Subcommittee, and further anticipated work, the Consultant updated the estimated service costs to \$63,000. The project Owner agreed to fund this amount for consultant services.

Staff asked the Consultant to review the proposal from the project team and to assess the following:

1. The degree to which the proposed rent reductions will enhance the affordability of the project and meet the City's affordable housing objectives.
2. The potential financial returns to the City relative to the value of foregone property tax revenues over the 30+ year term.
3. Economic aspects of transaction structure and potential risks and liabilities to the City.
4. The factors that led three other cities to decline to participate in a similar offer by CSCDA.

To undertake this review, the Consultant received and reviewed the following:

1. Financial pro forma information provided by the proposed Project Administrator, Waterford Residential. The information provides estimates of sources and uses of funds for the purchase of the Project by the Authority, proposed reductions in unit rental rates, anticipated operating projections for a 34-year term and anticipated reversion value to the City of Milpitas upon conveyance. Waterford also provided recent property tax assessments, an appraisal of the property, and a property condition report.
2. A Draft Public Benefit Agreement for execution by the CSCDA Community Improvement Authority (Owner) and the City of Milpitas (Host).
3. A Draft Project Administration Agreement for execution by the CSCDA Community Improvement Authority (Owner) and Waterford Property Company, LLC (Administrator).
4. Draft Purchase and Sale Agreement for execution between Milpitas -District 1 Owner, LLC (Owner) and Waterford Residential 8, LLC (Buyer).
5. Draft Property Management Agreement between CSCDA Improvement Authority (Owner) and Greystar California, Inc. (Manager).
6. Information from the City of Milpitas regarding the City's affordable housing goals. Market information from CoStar and other public sources on the City of Milpitas and the subject property.
7. Santa Clara County Controller data on ad valorem property taxes and property tax assessments that apply to the Project.
8. A sample trust indenture, which Waterford proposes would be similar to the indenture for the Turing transaction.

Time was of the essence for the project team and the Consultant and City staff did their best to complete and review the analysis respectively.

Analysis:

The Consultant prepared a draft report which was shared with the project team and discussed with them on August 27. The proposed program would convert 371 market rate units at the Turing Apartments in Milpitas into moderate income housing. This would be made possible by the sale of the property to the California Statewide Communities Development Authority (CSCDA), which is a Joint Powers Authority. The abatement of property taxes would reduce the Project's operating expenses, which in turn would enable the Authority to decrease monthly rental rates.

Under the terms of the program, the rental rates being charged to existing income eligible residents would be decreased by approximately 10%, as existing leases are renewed. Annual rent increases over the 34-year bond term would be limited to the lesser of the annual increase in the Area Median Income (AMI) or 4%. Rents on units that turn over would be subject to the maximum permitted rents under the Regulatory Agreement. Existing residents who do not meet the income requirements would not be displaced. During the regulatory

term, the City of Milpitas would not bear any responsibility or liability for the operation of the Project or the repayment of the bonds. The Authority is a public entity separate and apart from its members, and any debts or obligations incurred by the Authority will not constitute debt or obligations of its member agencies. The term for the repayment of the bonds is anticipated to be 34 years. The City, at its sole discretion, would be permitted to purchase or force a sale of the Project at any time between year 15 and the end of the bond term. The net proceeds from the sale of the Project after the payment of any outstanding debt would accrue to the City. The Project would be conveyed on an “as-is” basis and the City or future owner would be responsible for making any needed capital improvements as well as paying ad valorem property taxes, which would be reinstated (unless the new owner is a non-profit and eligible for abatement).

Key Considerations

Affordability Considerations

1. The proposed program would provide restricted rents for existing tenants that are within HCD’s limits for Moderate Income housing, for a period of 34 years.
2. Under the proposal, rental rates charged to existing tenants would be decreased by a percentage ranging from 8% to 12%, with an average monthly saving of \$323 per unit. Keyser Marston Associates, Inc. Page 2 [\\SF-FS2\wp\16\16005\015\001-004.docx](#)
3. The Turing commands premium rents relative to other market rate projects in Milpitas. As a result, even with an average 10% reduction in rental rates, the proposed reduced rental rates would exceed average market rental rates in Milpitas.
4. The rental rates to be charged on new tenants as spaces turn over would be subject to the CSCDA maximum rents, which exceed market area rents and, in most cases, exceed the current market rate rents currently charged by Turing.
5. Given that the proposed reduced rents would exceed average market rate rents in Milpitas and that the rents on new leases would likely be significantly higher than the market rate rents in Milpitas, the Project’s affordability benefits are, at best, very limited.
6. The rent restrictions will not provide the City with any credit towards meeting its Regional Housing Needs Allocation, which is of critical importance to the City of Milpitas

Financial Feasibility Considerations

1. The Project’s financing does not require an investment of cash equity and all debt is secured solely by the revenue generated by the Project. The structure of the transaction provides significant up-front compensation to the Administrator (Waterford) (\$4.25 million), CSCDA (\$1.25 million), and the current owner of the Project (\$235.25 million). In contrast, the potential financial returns to the bond holders, the City and other taxing agencies are entirely at risk and subject to the financial performance of the Project.
2. The cash flow is based on an assumption that rents will increase by 3% every year. This is not supported by historical data.
3. The money set aside for capital investment is based upon a project condition report for the first 12 years of the project and does not envision major infrastructure projects that may be required over the 34 year term of the bond. For example, the condition report currently does not anticipate investment in infrastructure elements that will need replacement between 12 and 34 years such as, the roof, windows, doors, or landscaping.

Preliminary Recommendations

Based on the consideration noted above and if Council chooses to participate in the proposed CSCDA program at Turing, the Consultant has developed several preliminary recommendations, which staff concurs with.

1. The rent reductions should be set at levels that are below market rate levels in Milpitas so that the Project truly delivers enhanced affordability. The proposed rent levels exceed average market rate

rental rates, which largely nullifies the argument that the Project will enhance the affordability of apartments in Milpitas.

2. Rent and income restrictions contained in the Regulatory Agreement should conform to the Department of Housing and Community Development (HCD) income and rent formulas. As proposed, the rent and income formulas are not consistent with the HCD formulas and result in significantly higher rents than what would be permitted by HCD.
3. The Property Condition Report should address the Project's needs for a 34-year term and the Project's financing plan provide funding to cover the anticipated capital improvement costs over the 34-year term. The draft property condition report only addresses 12 years of needs. The proposed annual contributions for capital improvements appears to be inadequate.
4. Any refinancing of Project debt should be subject to the City's approval.
5. The Project should be required to submit proposed rent increases to the City's approval to ensure that the affordability restrictions are enforced.
6. The Project should be required to submit an annual report to the City demonstrating that the affordability covenants are being properly implemented and enforced.
7. The Administrator should be obligated to certify that the affordability covenants are being properly implemented and enforced.
8. The Project's cash flow projection should be based on more conservative assumptions to reduce the level of risk and provide greater assurance for long-term viability.
9. The bond underwriting assumptions should be reviewed by an underwriter retained by the City and the City's Financial Advisor to ensure that the financial structure is sound and consistent with industry standards for multifamily revenue bonds and is appropriate for the City's participation.
10. Greystar (Manager) should be required to submit its tenant selection plan, maintenance plan, staffing plan and marketing plan for the City's approval.
11. Greystar (Manager) should be required to submit annual reports on the Project's operations, including the Project's rent roll, that clearly track the annual increase in rental rates, operating expenses, capital improvements, vacancy rates, bond interest and redemption payments, and all bond specific payments.
12. In addition to the preliminary recommendations developed by the consultant, the City should consider entering into an agreement with the project team so as to clearly capture the roles of the project team and the City through the term of the bond and to describe the process for enforcement.

City Council Housing Subcommittee

This topic was agendaized for discussion at the City Council Housing Subcommittee on September 2 and 9, 2021.

On September 2, 2021, the City Council Housing Subcommittee convened to hear a presentation from the Waterford Property Company and CSCDA on the proposed acquisition of the Turing Apartments and its conversion to a workforce housing community. Their presentation provided an overview of the moderate income housing program, the specifics of the Turing Apartments proposal, and an overview of the benefits to the City.

A representative of the Consultant was also present to discuss the findings from the draft report. The Consultant summarized the report findings relating to affordability considerations, financial feasibility considerations, the economics of the transaction structure and potential risks to the City, and a list of recommendations should the City decide to move forward with this proposal.

Councilmember Chua requested a second meeting to further discuss the financial analysis, with specific requests to discuss the repayment of the bond term, bond insurance, property insurance, replacement coverage, and housing availability for tenants during replacement.

Councilmember Phan was interested in an option discussed by Waterford to deepen affordability and agreed that another meeting and more time was needed to discuss the exit value of the property and how the project would be maintained over time.

On September 9, 2021, the City Council Housing Subcommittee held another meeting to further discuss the proposed project and asked follow-up questions.

Councilmember Chua expressed concern over the structure of the project including the fact that Waterford and CSCDA would receive their payment upfront and that payment is not based on performance metrics. The Councilmember also expressed concern that the City was not an oversight partner with the project administrator. The City Attorney representative noted that under this arrangement, the City has no local control or oversight of the project.

Councilmember Phan expressed optimism that the benefits of the project outweigh the potential concerns. The Councilmember noted that Milpitas is in search of housing options for Milpitas residents now, and that this project could serve as a model for other developments regionwide. The Councilmember also expressed a desire to participate in additional similar projects in the future.

Benchmarking

According to a September 13, 2021 Orange County Register article about middle income housing programs, there are 28 middle income housing programs in California, with 21 of them established in 2021, across 16 cities. Of the 28 programs, more than half are located in Southern California, with the rest located in the larger San Francisco Bay Area. There are no programs currently established in Santa Clara County. The closest cities to Milpitas that have one or more of these programs are Dublin and Hayward. The three largest cities in the Bay Area, San Jose, San Francisco, and Oakland did evaluate participation in these programs but decided not to participate.

The San Jose City Council voted not to move forward under this program structure for a variety of reasons. The program gave the City no way to enforce the affordability restrictions. Staff had concerns about the amount of debt the project would carry and whether the bond would actually be repaid in 30 years. The 100% and 120% AMI affordable rent levels were close to market rates rents. Thus, the City did not see a significant affordability benefit to its residents.

The City of Santa Clara also evaluated participation in the program but did not move forward with the proposed workforce housing project. Their reasons echoed those expressed by the City of San Jose, and the units not being able to count toward the Regional Housing Needs Allocation was also a concern.

Staffing Resources

Over the past year, while staff resources were already fully committed to delivering existing services and programs, several new programs and initiatives have been added because of increased federal funding and other Council funded priorities. These include managing the \$1.28 million CDBG and Coronavirus funding compliance process and conducting monitoring and reporting with 23 contract service providers; implementing homeless outreach, assessment, street-based case management services and analyzing monthly data; implementing mobile shower and laundry services for unhoused residents; and working with the Homelessness Task Force and Santa Clara County on homeless resources. Staff has also been working on other major policy initiatives including monitoring the Regional Housing Needs Allocation process; preparing for the Housing Element update and Assessment of Fair Housing; updating the Affordable Housing Ordinance; tracking housing legislation; exploring strategies for the development and disposition of City-owned properties on South Main Street; and developing a new Consolidated Plan for CDBG.

Earlier in 2021, staff was approached with several inquiries regarding other potential moderate-income housing programs and project. If Council provides direction for staff to continue to work on this project as well as other similar projects, staff will need to bring back a discussion to Council on the need for additional resources and prioritization of other workplan items. It is important to note that staff may not be able to pause work on many of the workplan items since there are state and federal requirements associated with those items.

Policy Alternative:

Not Applicable

Fiscal Impact:

Although the consultant costs will be paid for by the Owner, staff has spent a substantial amount of time working with the consultant and project team. If the City moves forward with this proposed project, over a 30-year period, it is estimated that the City would forego a total of \$15.4 million or approximately (\$9.7 million in 2021 dollars) of property tax revenue, comprised of \$12.4 million of ad valorem property tax revenue and \$3.0 million of property tax in-lieu of vehicle license fee revenues from the state that are linked to taxable assessed property values. Including all taxing agencies, foregone tax revenues would approximate \$92.9 million over a 30-year period. At the end of the bond term, the City may be able to recoup this lost revenue. However the amount will depend on the project performance over the term of the bond and the current project performance assumptions may be optimistic, which causes the risk of overstating the net return to the City.

California Environmental Quality Act:

This item is not a Project under CEQA in accordance with CEQA Guidelines Section 15061(b)(3) (Common Sense Exemption) as it can be seen with certainty that a general discussion of funding priorities by the City Council will not have a significant effect on the environment. Further, the item is also not a Project pursuant to CEQA Guidelines Section 15378(b)(4) as it is a government fiscal activity that does not involve any commitment to any specific project which may result in a potentially significant physical impact on the environment.

Recommendation

1. Receive a report on the proposed project proposal for moderate income housing at Turing Apartments through a California Statewide Communities Development Authority program.
2. If Council wishes to pursue the proposed project, (a) provide input to staff on the preliminary recommendations; (b) direct staff to bring back a framework and goals for this type of a moderate income housing program for Council consideration based on staff recommendations and Council input, and (c) direct staff to bring back for Council consideration along with a revised project proposal consistent with the framework and goals for a moderate income housing program.

Attachments:

1. Keyser Marston Associates report dated 9/16/2021



CITY OF MILPITAS AGENDA REPORT (AR)

ATTACHMENT 2

Item Title:	Receive a report on the proposed project proposal for low and moderate income housing at Turing Apartments through a California Statewide Communities Development Authority program and provide direction to staff on next steps, if any.
Category:	Community Development
Meeting Date:	11/1/2021
Staff Contact:	Ashwini Kantak, Assistant City Manager, 408-586-3053 Sharon Goei, Building Safety and Housing Director, 408-586-3260
Recommendations:	1. Receive follow-up information on the proposed project proposal for low and moderate income housing at Turing Apartments through a California Statewide Communities Development Authority program. 2. If Council wishes to pursue the proposed project, staff recommends Council (a) require project team to provide needed funding for additional staff, City Attorney, and consultant resources; (b) direct staff to bring back a framework and goals for this type of a moderate income housing program for Council consideration based on staff recommendations and Council input; and (c) direct staff to work with the project team on an agreement that is consistent with the approved framework and goals for a moderate income housing program.

Background:

In May 2021, Council directed staff to analyze a proposal to join the Community Improvement Authority (Authority), an affiliate of the California Statewide Communities Development Authority (CSCDA), and to support the purchase of the Turing Apartments for the purpose of converting the 371-unit market rate project to moderate income housing. In response to the many questions that have been asked about this project, staff has prepared a Frequently Asked Questions (FAQ) document (Attachment 1).

On September 21, the City Council received a presentation, including findings and preliminary recommendations, on the project proposal. Here is the link to the [September 21 Staff Report](#) and it is also included as Attachment 2.

Council directed the CSCDA team to return to the City Council in October with a revised proposal that would address staff recommendations including deepening affordability levels, increasing capital investment and improving numbers across the board. Some Councilmembers also noted their desire for community outreach. The project proposal was on the agenda for the October 19 City Council meeting. The City Council postponed the item to a future date.

Analysis:

The CSCDA team submitted a preliminary revised proposal on October 8, however some additional clarification was requested by staff, which was provided on October 13 (See Attachment 3). The project team also submitted a revised proposal on October 15 (See Attachment 5). Staff has not completed its in-depth analysis of these revised proposals; however, the consultant did provide a brief analysis of the October 13 proposal (See Attachment 4).

If Council directs staff to continue work on this proposal, additional funding for consultant and City Attorney services will be required from the project team.

Additionally, staff continues to spend a significant amount of time on this proposed project and if additional staff work is required, the work will not be able to continue on an accelerated timeline since there are many other Council priority projects, including those with federal and state mandated deadlines, that need to be completed.

Key Areas that were recommended by staff and deemed important by Council are:

1. Affordability

- a. Rents higher than market rate apartments in Milpitas
- b. Different income eligibility for California Department of Housing and Community Development (HCD) and CSCDA
- c. Units do not count towards City's Regional Housing Needs Allocation (RHNA) numbers, no new housing stock added

2. Financial Assumptions

- a. Assumptions are too optimistic; more conservative assumptions could result in significantly decreased Return on Investment (ROI). A 3% rent increase assumption is not realistic, based on historical data in Milpitas and rent increase restrictions related to the Area Median Income. This is important since City will be foregoing property taxes and may not reap the benefits as projected.

3. Level of Capital Investment

- a. Capital investment was initially based on a 12-year condition report, not on life of project/bond term; this has since been updated.

4. Transparency and Oversight

- a. City does not control rental rates, implementation of affordability covenants, timing of re-financing, if any, and appropriate maintenance of asset.

A few additional items of note are as follows:

- 1. The current agreements do not include any performance metrics or enforcement mechanisms in favor of the City.
- 2. Cash flow projections and proforma are based on assumptions regarding tenant turnover, however, since existing tenants are not asked to leave and the rents are higher than market-rate, the likelihood of a turnover to low and moderate income households within a three year timeframe appears highly unlikely. In fact, once rents are reduced one would expect less tenant turnover as with other rent controlled projects.
- 3. Also, the process of tenant selection when a unit becomes vacant is not clearly defined. It could take several years for the project to serve the tenant population that is at the 60-80% AMI and the 80-100% AMI.
- 4. There are no enforceable metrics associated with the level of affordability. Thus, it is important for the City to negotiate terms that will provide true affordability in exchange for foregoing property taxes and vehicle license fees so as to ensure that the project does not inadvertently just provide rent control for luxury apartments at the expense of City property tax revenues.

Information about how the revised proposal as received on October 13 and 15 addresses the preliminary recommendations discussed by Council on September 21 is noted below. An updated brief analysis by the consultant is included as Attachment 4.

1. The rent reductions should be set at levels that are below market rate levels in Milpitas so that the Project truly delivers enhanced affordability. The proposed rent levels exceed average market rate rental rates, which largely nullifies the argument that the Project will meaningfully enhance the affordability of apartments in Milpitas.
The revised proposal does not address this recommendation.
2. Rent and income restrictions contained in the Regulatory Agreement should conform to the California Department of Housing and Community Development (HCD) income limits. As proposed, the rent and income formulas are not consistent with the HCD formulas and result in significantly higher rents than what would be permitted by HCD.
The revised proposal does not address this recommendation. The revised proposal does reduce the allowable maximum rents based on 30% of income versus 35% of income but it still does not align with HCD formulas.
3. The Property Condition Report should address the Project's needs for a 34-year term and the Project's financing plan provide funding to cover the anticipated capital improvement costs over the 34-year term. The draft property condition report only addresses 12 years of needs. The proposed annual contributions for capital improvements appears to be inadequate.
The revised proposal includes an updated Property Condition Report based on the 35 year term and the capital investment has been increased from \$7.6 million to \$11.8 million in 2021 dollars. However, this increase is made possible by making cash flow projections more favorable in two primary ways – increased current rent assumptions and decreased vacancy rate projections in the first three years of the project. Staff has already noted concerns about previously proposed cash flow projections including its underlying assumptions and these changes appear to further exacerbate these concerns.
4. Any refinancing of Project debt should be subject to the City's approval.
The project team is amenable to this recommendation in concept; however, this will require staff and City Attorney coordination with CSCDA. Staff is recommending that performance metrics, remedies and consequences of not meeting those metrics be included in the agreement.
5. The Project should be required to submit proposed rent increases to the City's approval to ensure that the affordability restrictions are enforced.
The revised proposal does not address this recommendation. The project team has noted concerns with this recommendation.
6. The Project should be required to submit an annual report to the City demonstrating that the affordability covenants are being properly implemented and enforced and meeting the identified affordability goals.
The project team is amenable to this recommendation in concept; however, this will require staff and City Attorney coordination with CSCDA. Staff is recommending that performance metrics, remedies and consequences of not meeting those metrics be included in the agreement.
7. The Administrator should be obligated to certify that the affordability covenants are being properly implemented and enforced to meet the agreed upon affordability goals.

The project team is amenable to this recommendation in concept; however, this will require staff and City Attorney coordination with CSCDA. Staff is recommending that performance metrics, remedies and consequences of not meeting those metrics be included in the agreement.

8. The Project's cash flow projection should be based on more conservative assumptions to reduce the level of risk and provide greater assurance for long-term viability.
The revised proposal does not address this recommendation rather, the assumptions are increasing risk as noted in Item #3.
9. The bond underwriting assumptions should be reviewed by an underwriter retained by the City and the City's Financial Advisor to ensure that the financial structure is sound and consistent with industry standards for multifamily revenue bonds and is appropriate for the City's participation, as well as review the City purchase option price and evaluate if the project can recoup the substantial lost property tax revenue.
The project team has advised that the City should rely on the underwriter retained by them; this does not address the recommendation of review by an underwriter hired by the City.
10. Greystar (Manager) should be required to submit its tenant selection plan, maintenance plan, staffing plan and marketing plan for the City's review and approval.
The project team is amenable to this recommendation in concept; however, this will require staff and City Attorney coordination with CSCDA on specific agreement terms. Staff is recommending that in order to ensure the project meets the City's affordability goals, performance metrics, remedies and consequences of not meeting those metrics be included in the agreement.
11. Greystar (Manager) should be required to submit annual reports on the Project's operations, including the Project's rent roll, that clearly track the annual increase in rental rates, operating expenses, capital improvements, vacancy rates, bond interest and redemption payments, and all bond specific payments.
The project team is amenable to this recommendation in concept; however, this will require staff and City Attorney coordination with CSCDA. Staff is recommending that performance metrics, remedies and consequences of not meeting those metrics be included in the agreement.
12. In addition to the preliminary recommendations developed by the consultant, the City should consider entering into an agreement with the project team so as to clearly capture the roles of the project team and the City through the term of the bond and describe process for enforcement.
The project team has indicated that the Public Benefit Agreement could be amended to address this recommendation; however, this will require staff and City Attorney coordination with CSCDA. Staff is recommending that performance metrics, remedies and consequences of not meeting those metrics be included in the agreement.

In addition to the responses noted above, the project team has proposed local preference guidelines so as to enable a preference to households which include one or more persons who are employed by a public school district or public higher education institution within the City of Milpitas. **This will require further analysis by the City Attorney to evaluate risk of implementation and compliance with State and federal fair housing laws.**

The revised proposal submitted on October 15 includes additional items that will need further financial and legal review as noted below:

- Term of Regulatory Agreement - potentially change to a 55-year term; will require legal and financial review.
- Affordable Housing Monitoring Fee - \$37,100; since agreement terms have not been negotiated and actual costs of monitoring are yet to be determined.
- Mandated Rental Savings in Regulatory Agreement – designated 8 units to be market rate, with minimum discounts for different income groups; any changes to proforma have not been submitted to and evaluated by the City.
- Partial Property Tax Backfill - \$100,000 per year for five years; will require legal review.

The project team conducted community outreach at the Milpitas Chamber of Commerce and at Turing Apartments. Information about the community input received will be presented by the project team at the Council meeting.

If Council wishes to pursue this proposed project, there are several actions that will need to be undertaken prior to approval of the project. Also, some of these actions will be applicable for any similar types of projects that may be brought to the Council for consideration.

1. Authorization of funding for additional staff, Attorney, and consultant resources

As noted in the September 21 staff report, staff resources are already fully committed to delivering existing services and programs as well as several new programs and initiatives added because of increased federal funding and other Council funded priorities. If Council provides direction for staff to continue to work on this project as well as other similar projects, staff will need to bring back a discussion to Council on the need for additional resources and prioritization of other workplan items. It is important to note that staff may not be able to pause work on many of the work plan items since there are state and federal requirements and deadlines associated with those work plan items.

Additionally, based on the recommendations, the services of the City Attorney and a third-party financial advisor will also be needed. To date the project team has paid for consultant services provided by KMA but has not paid for staff or City Attorney time. If Council provides direction to move forward with additional work on the proposed project, additional funding will have to be provided by the project team.

2. Develop City goals and framework for this type of program and bring back for Council consideration

Since the proposed project will be providing a substantial City subsidy with the foregoing of approximately \$15.4 million in property tax and property tax in-lieu of vehicle license fee revenues over 30 years, staff recommends developing specific goals and a framework for decision making for this type of project. A framework with goals could include the following:

- a. Percentage of low and moderate income units for each project with a timeline for meeting that percentage
- b. Alignment with City's Housing goals, including RHNA numbers
- c. Condition of asset and proposed improvements
- d. Number of years that bonds need to be paid off by
- e. Amount of lost City revenue and total public subsidy
- f. Types of performance metrics and consequences of not meeting those metrics
- g. Level of oversight and enforcement and remedies
- h. Establishment of associated fees to be paid for by the project to provide oversight and enforcement

3. Work with the project team to develop an agreement that meets the Council approved goals

The proposed Public Benefit Agreement submitted by the project team only addresses the purchase of the asset by the City. Staff and the City Attorney will need to work with the project team on agreement terms that align with approved City goals and framework for this type of program.

Policy Alternative:

Not Applicable

Fiscal Impact:

Although the consultant costs to date have been paid for by the Owner, staff has spent a substantial amount of time working with the consultant and project team. Any additional work on this project will require additional funding for staff and City Attorney time as well as for a financial consultant.

If the City moves forward with this proposed project, over a 30-year period, it is estimated that the City would forego a total of \$15.4 million (or approximately \$9.7 million in 2021 dollars) of property tax revenue, comprised of \$12.4 million of ad valorem property tax revenue and \$3.0 million of property tax in-lieu of vehicle license fee revenues from the state that are linked to taxable assessed property values.

Including all taxing agencies, foregone tax revenues would approximate \$92.9 million over a 30-year period.

Property tax is the City's General Fund top revenue source, representing 37% of total revenues. Property taxes are therefore used to provide vital City services. Any agreement to reduce City property tax revenue for 30+ years will have City service level ramifications.

At the end of the bond term, the project team has suggested that the City may be able to recoup this lost revenue. However, project performance assumptions appear optimistic, which causes the risk of overstating the net return to the City. This proposed agreement does not guarantee the City would recover the \$15.4 million of property tax foregone.

California Environmental Quality Act:

This item is not a Project under CEQA in accordance with CEQA Guidelines Section 15061(b)(3) (Common Sense Exemption) as it can be seen with certainty that a general discussion of funding priorities by the City Council will not have a significant effect on the environment. Further, the item is also not a Project pursuant to CEQA Guidelines Section 15378(b)(4) as it is a government fiscal activity that does not involve any commitment to any specific project which may result in a potentially significant physical impact on the environment.

Recommendations

1. Receive follow-up information on the proposed project proposal for low and moderate income housing at Turing Apartments through a California Statewide Communities Development Authority program.
2. If Council wishes to pursue the proposed project, staff recommends Council (a) require project team to provide needed funding for additional staff, City Attorney, and consultant resources, (b) direct staff to bring back a framework and goals for this type of a moderate income housing program for Council consideration based on staff recommendations and Council input, and (c) direct staff to work with the project team on an agreement that is consistent with the approved framework and goals for a moderate income housing program.

Attachments:

Attachment [1](#) – FAQs

Attachment [2](#) – September 21 Agenda Report

Attachment [3](#) – Response letter from CSCDA and Waterford

Attachment [4](#) – Consultant (KMA) analysis of revised project proposal

Attachment [5](#) – Revised proposal from CSCDA and Waterford (dated October 15)

RESOLUTION NO. _____

RESOLUTION APPROVING A SET OF GOALS AND PERFORMANCE MEASURES FOR EVALUATING CITY PARTICIPATION IN MIDDLE-INCOME WORKFORCE HOUSING PROPOSALS

WHEREAS, the City of Milpitas (the “City”), has been approached by the California Statewide Community Development Authority / Community Improvement Authority (Authority) to participate in a middle-income housing project involving an existing multi-family project in the City; and

WHEREAS, in advance of the City’s anticipated role in reviewing and approving this project and future income-based housing projects, the City Council desires to establish a set of Goals and Performance Measures for the purpose of uniformly evaluating and regulating City participation in these types of projects; and

WHEREAS, City staff have prepared a set of Goals and Performance Measures, attached hereto as Exhibit A, that provide a policy framework for evaluating middle-income workforce housing proposals, intended to apply to the current Authority project, as well as future Authority or similar housing projects by other entities; and

WHEREAS, these Goals and Performance Measures are intended to identify such factors as “affordability considerations,” “transparency and oversight,” “financial considerations,” and “level of capital investment” to guide the City Council in making a fair and balanced assessment of all middle-income workforce housing proposals it may consider; and

WHEREAS, it is in the public interest and for the public benefit that the City Council adopt these Goals and Performance Measures for the aforesaid purposes.

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL AS FOLLOWS:

Section 1. The foregoing recitals are true and correct.

Section 2. The City hereby adopts the Goals and Performance Measures for evaluating potential City participation in middle-income workforce housing projects, in the form attached hereto as Exhibit A.

Section 3. The adoption of this Resolution shall not obligate the City or any department thereof to (i) provide any financing to acquire or construct any housing project or any refinancing of any housing project; (ii) approve any application or request for or take any other action in connection with any planning approval, permit or other action necessary for the acquisition, construction, rehabilitation or operation of any housing project.

Section 4. This resolution shall take effect immediately upon its passage.

ADOPTED by the City Council of the City of Milpitas at a regular meeting of the City Council held on the _____ day of February 2022, by the following vote:

AYES:

NOES:

ABSTAIN:

ABSENT:

Mayor

ATTEST:

City Clerk

SIGNATURE PAGE FOR JPA AGREEMENT

IN WITNESS WHEREOF, the CITY OF MILPITAS has caused this Agreement to be executed and attested by its duly authorized representatives as of the ____ day of February, 2022.

Additional Member:

CITY OF MILPITAS

By _____

Name:

Title:

ATTEST:

Clerk

EXHIBIT A:

Goals and Performance Measures for Evaluating City Participation in
Middle-Income Workforce Housing Proposals



City of Milpitas
Framework for Evaluating
City Participation in Middle-Income Workforce Housing Proposals

DRAFT GOALS AND PERFORMANCE MEASURES

AFFORDABILITY CONSIDERATIONS

GOAL A: AFFORDABILITY LEVEL

Project will primarily serve Moderate Income Households during the entire bond period.

Performance Measures:

- A1. Housing units will be below market-rate and affordable to Moderate-Income Households earning 81-120% average median income (AMI), as defined by the California Department of Housing and Community Development (HCD) maximum household income and rent limits for Santa Clara County. Units for Low-Income Households (80% AMI or below) as defined by HCD are also encouraged.
- A2. Maximum rents shall be based on Moderate Income Households paying a maximum of the 30% of their gross household income for housing costs consisting of rent and utility expenses paid by tenants.

GOAL B: RENT INCREASES

Rent increases will be limited to maintain the affordability of the project for primarily Moderate Income Households during the entire bond period.

Performance Measures:

- B1. Annual rent increases will not exceed 4% or the annual allowable percentage rent increase established by federal Department of Housing and Urban Development (HUD), whichever is lower.
- B2. Owner or Property Administrator agrees to submit proposed rent increases for City review and approval that verifies affordability requirements/covenants will continue to be maintained. City will be allowed 30 days to review and approve the rent increase proposal.

- B3. Owner or Property Administrator agrees to submit an annual report to City that certifies and confirms that affordability covenants, including rent increases, comply with HCD standards for affordability to Moderate Income Households.

GOAL C: EXISTING TENANTS

Existing project tenants will not be displaced by the public benefit, regulatory, or other agreements.

Performance Measures:

- C1. Non-Qualified Tenants (exceeding 120% AMI per California Tax Credit Allocation Committee (CTCAC) standards) will be allowed to remain in unit paying market rents until they choose to move out.
- C2. Qualified Tenants (120% AMI or below per CTCAC standards) will be allowed to benefit from a minimum 10% reduction in current project market rents.

GOAL D: LOCAL PREFERENCE POLICY

A preference program will be established for qualifying residents and employees with a primary work location in the City of Milpitas.

Performance Measures:

- D1. Subject to City review and approval, Owner or Property Administrator agrees to establish and administer a tenant preference program with administrative guidelines, marketing plan, and screening procedures that define benefiting households and employees. Confirm compliance with state and federal fair housing regulations.
- D2. Priority will be provided to qualifying teachers and administrative, maintenance, and support staff that are employed by the Milpitas Unified School District or other public education institution with a Milpitas job location.

GOAL E: REGIONAL HOUSING NEEDS ALLOCATION (RHNA) CREDIT

Projects will qualify for full or partial RHNA credit, if feasible.

Performance Measures:

- E1. Project complies with AB 787 criteria for full or partial RHNA credit:
 - a. No existing units affordable to very low, low, or moderate-income households;
 - b. Affordable to moderate income households for 55 years;
 - c. At least 10% reduction in average monthly rents from previous 12 months;
 - d. Rents based on 100% AMI established by CTCAC;
 - e. Units in decent, safe, and sanitary condition;
 - f. Project not acquired by eminent domain;
 - g. Government monitoring program established to ensure affordability and occupancy by qualifying households; and
 - h. A public entity shall hold an assignable right to purchase development.

FINANCIAL CONSIDERATIONS

GOAL F: QUALIFICATIONS OF PROJECT TEAM

Project will be owned and managed by a highly experienced and reputable Property Administrator and Property Manager.

Performance Measures:

- F1: Property Administrator demonstrates a minimum of ten years of extensive expertise and financial capability in financing, developing, and managing at least 5,000 units of comparable market-rate and affordable (income and rent restricted) residential projects in California.
- F2: Property Manager demonstrates a minimum of ten years of extensive financial and operations experience managing a portfolio of at least 5,000 units of comparable market-rate and affordable (income and rent restricted) residential projects in California, including administering local preference programs.

GOAL G: CITY EVALUATION OF PROPOSALS

Proposals will be evaluated for compliance with Goals and Performance Measures with professional and technical assistance as necessary.

Performance Measure:

- G1. Project proponent deposits funds as determined by the City to retain independent financial, economic, and/or property management consultants to analyze the proposal and provide findings and recommendations.

GOAL H CITY REVENUES

City participation will not result in a loss of City property taxes, special taxes, or property tax in lieu of vehicle license fees (PTILVLF).

Performance Measures:

- H1. Project will fully backfill the City's any lost property tax and PTILVLF revenues through an upfront and/or annual payment of a Host Fee to the City with an annual increase of 2%. Host Fee shall be based on the post-sale assessed valuation of the property.
- H2. Host and other applicable City fees will be paid before administrator fees, debt service (bond principal and interest), and any bond reserve fund deposits, and will be paid from other sources if operating revenue is insufficient to meet this obligation.
- H3. For mixed used projects, property taxes pertaining to the non-residential portion of the property will continue to be paid.
- H4. Where applicable, an annual Infrastructure Fee will be paid equivalent to City special taxes pertaining to inclusion in a community facilities district or assessment district with annual increase as specified.

GOAL I. PROJECT FINANCIAL VIABILITY

Project demonstrates positive cashflow and ability to fully cover its debt service and operating expenses during the bond or agreement period to reduce financial risks and assure long-term viability.

Performance Measures:

- I1. Through consultation with an independent real estate or economic consultant, income and expense assumptions conservatively reflect historical trends for residential projects in Milpitas or Santa Clara County.
- I2. Project Condition Report demonstrates a minimum 1.0 Debt Coverage Ratio (DCR) during the entire bond period with rental income based on conservative assumptions and the affordability goals and performance measures in Goals A and B.
- I3. Cash flow analysis demonstrates ability to cover amortized principal and interest payments during the bond term based on conservative assumptions.

GOAL J: CITY FINANCIAL RISK/BOND STRUCTURE

The financing plan and bond structure for the project is sound and consistent with industry standards for multi-family revenue bonds and reduces City risks and liability.

Performance Measures:

- J1. A minimum of 25% of the aggregate principal within 10 years of the bond issuance; bond term will not exceed 35 years.
- J2. Bonds will be optionally redeemable within 10 years of issuance with call premium consistent with investment grade municipal bonds.
- J3. Bond principal redemption will be mandatory and paid under the same lien position as bond interest payments
- J4. Administrator fees will be paid after payment of bond interest and principal, any bond reserve fund deposits, and payable with annual excess cashflow only.
- J5. Bond issuance fees and expenses will be in line with other similar middle income housing programs in California.
- J6. Bond issuer will notify the City of any material changes to the project during the bond term.
- J7. Public Benefit Agreement or Regulatory Agreement includes indemnification clause that limits the City's liability and exposure at the Project Host and program participant.
- J8. City will be entitled to 100% of the property's reversion value at the end of the bond term, without any obligation to share any proceeds to other taxing entities.

GOAL K: REFINANCING/ADDITIONAL DEBT

City will have the authority to approve any refinancing, restructuring, or issuance of additional debt.

Performance Measure:

- K1. Public Benefit Agreement or Regulatory Agreement includes provisions that stipulate the City's approval authority for any debt refinancing, restructuring, or issuance of additional debt or encumbrances during the bond term.

LEVEL OF CAPITAL INVESTMENT

GOAL L: CAPITAL IMPROVEMENTS

Capital improvement needs for the project are fully identified and funded for the entire bond or agreement period.

Performance Measures:

- L1. Capital improvement and replacement needs with estimated costs are determined that cover the entire bond period.
- L2. Project Condition Report (pro forma or cash flow analysis) demonstrates that capital improvement and replacement costs will be covered by project reserves and operating income during the entire bond period.
- L3. An updated capital improvement assessment will be prepared at least every ten years, or sooner if requested by the City, that assesses the capital needs and expenses for the project during the next ten years and the sufficiency of reserve funds and operating income.
- L4. Owner or Property Administrator agrees to fund an independent consultant approved by the City to prepare the capital improvement assessment and agrees to adjust reserve funds to cover revised capital costs for the project, if necessary.

TRANSPARENCY AND OVERSIGHT

GOAL M: CITY ENFORCEMENT AUTHORITY

City will have enforcement authority over management of the project to ensure compliance with goals and performance measures during the bond or agreement period.

Performance Measures:

- M1. Public Benefit Agreement or Regulatory Agreement cites the City's authority and remedies to enforce compliance with the housing affordability requirements.
- M2. Public Benefit Agreement or Regulatory Agreement defines the City's enforcement abilities, remedies, consequences, and resolution process if, upon review of annual

certification and reports, project operations or responsible parties are found to be out of compliance with agreements.

GOAL N: MONITORING AND REPORTING

City will be provided with regular reports regarding the financial and operational performance of the project during the bond or agreement period for project monitoring.

Performance Measures:

- N1. Certification: Owner or Property Administrator agrees to submit to the City an annual Certificate of Continuing Program Compliance for the project.
- N2. Property Financial, Management, and Maintenance Reports: Owner or Property Administrator agrees to submit an annual report to the City that describes the project operations and finances, including but not limited to:
 - a. Rent roll and rent increases;
 - b. Vacancy rate;
 - c. Operating income and expenses;
 - d. Cashflow projection, operating funds, and reserves;
 - e. Bond interest and redemption payments and all bond specific payments;
 - f. Completed and planned capital improvements and replacements; and
 - g. Documentation on the general condition of the Project.
- N3. Independent Review: City reserves the right to require the property owner to fund an independent property and/or financial management consultant to review the reports required under G2 and provide an assessment of the project based on industry standards and best practices for management of residential property.
- N4. Monitoring Fee: Owner or Project Administrator agrees to submit to City an annual monitoring fee to cover City staff costs for project oversight and monitoring, with provision for an annual fee increase.

GOAL O: PROJECT ADMINISTRATION AND MANAGEMENT

Project proponent demonstrates to the City that the project will comply with best real estate practices for management of residential property.

Performance Measures:

- O1. Owner or Property Administrator agrees to submit the following plans for City review and approval prior to execution of PBA: Tenant Selection Plan, with screening and qualification procedures; Local Preference Policy (per Goal D); Maintenance Plan; Property Management Plan, including staffing; and Marketing Plan.
- O2. City will have the authority to review and approve the selection of any replacement Property Administrator or Property Manager that may be proposed during the bond period, including new or revised agreements pertaining to the replacement company.

January 10, 2022

Mayor Rich Tran & Hon. Council Members
City of Milpitas
455 E. Calaveras Blvd.
Milpitas, CA 95035

RE: "MIDDLE-INCOME" WORK FORCE HOUSING PROPOSAL, TURING

Dear Mayor Tran & Hon. Council Members:

Since March 2021, Waterford and Lyon Living ("Applicant") have been working with the City of Milpitas staff, Keyser Marston, and other third-party consultants, including Fieldman Rolapp & Associates, in an effort for the City of Milpitas to approve the conversion of Turing into a moderate-income housing project through the California Statewide Communities Development Authority ("CSCDA") financing program ("Project"). Over the course of the last 10 months, City Staff, third party consultants, and City Councilmembers have provided meaningful feedback and requested modifications to the program through a series of weekly in-person meetings, City Council meetings, email correspondences, and conference calls. The purpose of this letter is to provide a revised proposal that outlines the Applicant's Draft Performance Goals & Measures, addressing the latest round of requirements proposed by the City Staff to the conversion of Turing into a moderate-income housing project.

In the pages below you will find the Performance Goals & Measures outlined by the City, followed by the Applicant's proposal for each requirement (Appendix A). In addition, our bond underwriting team at Goldman Sachs has submitted the requested draft bond cash flows for Turing (Appendix D) and set up a call with City Staff and the Fieldman Rolapp & Associates team on January 12, 2022, to discuss the bond underwriting, as requested by City Staff and the Fieldman team. In this report you will also find an example of the report that Waterford Asset Management Team updates each week that tracks the rent savings at each asset across the Waterford/CSCDA Essential Housing Portfolio (Appendix B). Finally, the Applicant has also included the latest version of the Waterford/CSCDA Essential Housing Proposal for Turing – Milpitas, CA (Appendix C), which is now updated with all pertinent info outlined in the Performance Goals & Measures. All relevant deal points will be memorialized in The Public Benefit Agreement and Regulatory Agreement. This is standard practice for all CSCDA "Essential Housing" projects and something that can be finalized expeditiously.

We appreciate your continued work on this very important topic of middle-income housing for the hard-working families of the City of Milpitas.

Sincerely,



Sean Rawson
Co-Founder
Waterford Property Company

Appendix A
Waterford / CSCDA Turing Milpitas Performance Goals & Measures

COMMUNITY BENEFIT

GOAL A: PUBLIC BENEFIT AGREEMENT (PBA)

Terms for City participation in CSCDA PBA are incorporated into the agreement.

Performance Measures:

- A1. Incorporate all City performance metrics and requirements into the PBA (such as Section 14 or Addendum) with description of review, approval, and enforcement authority where applicable. Include performance metrics, remedies, consequences, and resolution process to address non-compliance and City concerns.

CSCDA Turing Proposal: Turing has proposed language in Draft Public Benefit Agreement, Section 14 to address Host Fee, Regulatory Agreement Reporting, Capital Needs Assessment, Property Management, and Property Maintenance Report.

- A2. Agree to terms for City option to acquire Project after year 15 and to have Project transferred to City at the end of bond term.

CSCDA Turing Proposal: CSCDA to submit an updated Draft Public Benefit Agreement for City review that clearly outlines the previously agreed-upon terms under which the City of Milpitas will have the option to acquire the Project after year 15 and to have Project transferred to City at the end of the bond term.

GOAL B: AFFORDABILITY

Project will primarily serve Moderate Income Households during the full CSCDA bond period.

Performance Measures:

- B1. Rents for all units shall be below market rates based on similar projects in Milpitas. With consideration of project characteristics such as year of construction, amenities, and unit mix and size, units shall be affordable to Moderate Income Households (81-120% AMI) as defined by the current California Department of Housing and Community Development (HCD) Maximum Household Income and Rent Limits for Santa Clara County. Units for Low Income Households are also encouraged when feasible.

CSCDA Turing Proposal: Moderate Income Housing Rents at Turing will be based on

TCAC/HUD maximum allowable rent and household income limits. Turing proposed affordability mix is 40% of the units will be designated to households earning up to 80% of the Area Median Income (AMI). 20% of the units will be designated to households earning between 81% and 100% of the AMI. 40% of the units designated to households earning between 101% and 120% AMI. This proposal includes a deeper affordability allocation than most other “Essential Housing” conversions in 2021, in which typically 1/3 of the asset is allocated to each income threshold.

- B2. Maximum rents shall be based on Moderate Income Households paying a maximum of the 30% of their gross household income for living expenses (rent and utilities) based on HCD standards.

CSCDA Turing Proposal: Maximum rents will be based on 30% of gross household income using higher TCAC income and rent limits.

GOAL C: LOCAL PREFERENCE POLICY

Establish a preference program for qualifying residents and employees that live and/or work in Milpitas.

Performance Measure:

- C1. Local Preference Policy: With City review and approval, Project proponent shall establish a tenant preference program with guidelines that define benefiting households and screening procedures. Confirm compliance with fair housing regulations.

CSCDA Turing Proposal: Turing has agreed in concept to submit a program to provide preference to households with a household member employed by a public school district or public higher education institution within Milpitas. Provision proposed to be included in the Regulatory Agreement.

GOAL D: RENT INCREASES

Maintain the project to be primarily affordable to Moderate Income Households.

Performance Measures:

- D1. Annual rent increases shall not exceed 4% or the annual allowable percentage rent increase established by HCD, whichever is lower.

CSCDA Turing Proposal: Annual rent increases shall not exceed 4% or the allowable annual rent increase established by HCD, whichever is lower.

- D2. Project shall submit proposed rent increases to the City for review that verifies affordability requirements/covenants will continue to be maintained.

CSCDA Turing Proposal: Turing does not agree with this proposed requirement, as requiring approval before the rent increases are put in place will cause too many delays in

the resident renting process. As a compromise, Turing has agreed to provide annual reports that verify compliance with affordability covenants and restrictions based on TCAC rent and income limits. These reports will also show the amount of units that have converted to the Essential Housing program at each AMI threshold along with the annual rent savings of each threshold. See Appendix B for example of resident rent savings from other Waterford / CSCDA assets that began conversion in 2021.

- D3. Project shall submit an annual report to City that certifies and confirms that affordability covenants, including rent increases, comply with HCD standards for affordability to Moderate Income Households.

CSCDA Turing Proposal: Turing has agreed to provide annual reports that verify compliance with affordability covenants and restrictions based on TCAC rent and income limits.

GOAL E: EXISTING TENANTS

Existing project tenants shall not be displaced by the CSCDA Public Benefit and Regulatory Agreements.

Performance Measures:

- E1. Non-Qualified Tenants (exceeding 120% AMI per California Tax Credit Allocation Committee (CTCAC) standards) shall be allowed to remain in unit paying market rents until they choose to move out.

CSCDA Turing Proposal: Non-Qualified Tenants (exceeding 120% AMI) will be allowed to stay in units. Turing projects fill turnover of non-qualified tenants in three years. Per Turing, 197 existing households exceed 120% AMI.

- E2. Qualified Tenants (120% AMI or below per CTCAC standards) shall be allowed to benefit from a minimum 10% reduction in current project market rents.

CSCDA Turing Proposal: Qualified tenants allowed to stay and will initially receive an average 8-12% reduction from current market rents, or average \$323/month. Per Turing, 131 existing households are at 120% AMI or below.

GOAL F: REGIONAL HOUSING NEEDS ALLOCATION (RHNA) CREDIT

Desirable to have projects qualify for partial RHNA credit, if feasible.

Performance Measures:

- F1. Evaluate project on compliance with AB 787 criteria for potential 25% RHNA credit, including:
- a. No existing units affordable to very low, low, or moderate-income households;
 - b. Affordable to moderate income households for 55 years;
 - c. At least 10% reduction in average monthly rents from previous 12 months;
 - d. Initial rents based on 100% AMI established by CTCAC;
 - e. Units in decent, safe, and sanitary condition;
 - f. Project not acquired by eminent domain;
 - g. Subject to government monitoring program to ensure affordability and occupancy by qualifying households; and
 - h. A public entity shall hold an assignable right to purchase development.

CSCDA Turing Proposal: Project has agreed to an affordability term for the regulatory agreement will be 55 years, if required by the City for RHNA credit.

PUBLIC RISK

GOAL G: PROPERTY TAX BACKFILL

City participation in the CSCDA bond will not result in a loss of City property tax and property tax in lieu of vehicle license fee (PTILVLF) revenues.

Performance Measure:

- G1. Project shall fully backfill the City's lost property tax and PTILVLF revenues through an annual payment of a Host Fee with an annual increase of 2%.

CSCDA Turing Proposal: Project will contribute \$361,970 to the City in 2022 (1st year) to backfill Milpitas's share of property taxes and PTILVLF with annual 2% increase. Public Benefit Agreement, Section 14(l). Payment subordinate to bonds and paid from project income. Taxes for retail portion will continue to be paid with apportionment adjustment as needed.

GOAL H. PROJECT FINANCIAL VIABILITY

Project demonstrates positive cash flow and ability to fully cover its debt service, capital improvements, and operating expenses during the entire bond period to reduce financial risk and assure long-term viability.

Performance Measures:

- H1. Project Condition Report (pro forma or cash flow analysis) demonstrates that capital improvement costs will be fully covered by reserves and operating income during the entire bond period.

CSCDA Turing Proposal: Project proponent has adjusted underwriting to cover projected capital improvements needs for 35 years (\$17,865,253 Capital Expense Reserves).

- H2. Project Condition Report demonstrates a minimum 1:1 Debt Coverage Ratio (DCR) during the entire bond period.

CSCDA Turing Proposal: Project Condition Report shows a minimum 1:1 DCR.

- H3. Income/expense variables that conservatively reflect historical trends for residential project in Milpitas or Santa Clara County.

CSCDA Turing Proposal: Project Conditions report projects a 5% vacancy rate, 3% annual rent increase, and three year turnover of existing tenants.

GOAL I: CITY BOND RISK

Ensure that the financial structure is sound and consistent with industry standards for multi-family revenue bonds and reduces City risks and liability.

Performance Measures:

- I1. City to obtain a bond underwriter to evaluate the financial structure of the project and the City's purchase option; incorporate the recommendations of the bond underwriter into the PBA.

CSCDA Turing Proposal: Turing has agreed to fund the bond underwriter under the purview of the City. Goldman Sachs has submitted their bond underwriting cash flows to the City's consultants (Fieldman) for review on 1/10/22. Meeting with City Staff, Fieldman, Goldman Sachs, CSCDA, Waterford, and Lyon Living set for 1/12/22.

- I2. PBA includes indemnification clause to limit City liability and backfill provisions in the event insufficient funds are available to cover debt service.

CSCDA Turing Proposal: Turing does not propose to add these provisions in PBA.

- I3. City shall be entitled to 100% of the property's reversion value at the end of the bond term, without any obligation to share any proceeds to other taxing entities.

CSCDA Turing Proposal: To be resolved. Pending

GOAL J: DEBT REFINANCING

City shall have the authority to approve any refinancing of the CSCDA bond for the project.

Performance Measure:

- J1. PBA shall include provisions that stipulate the City's approval authority for any refinancing that may be proposed for Project during the bond term.

CSCDA Turing Proposal: Refinancing prior to taking ownership in year 15 is not applicable / possible given the financial mechanics and structure of the Essential Housing Bond Finance program. Because refinancing is not applicable / possible, Turing has not agreed to provide the City approval authority for any refinancing that may occur.

COMPLIANCE

GOAL K: PROJECT MANAGEMENT

Project proponent demonstrates to the City that the project will comply with bestreal estate practices for management of residential property.

Performance Measures:

- K1. Project proponent shall submit the following plans for City review and approval prior to execution of PBA:
- a. Tenant Selection Plan, with screening and qualification procedures
 - b. Maintenance Plan
 - c. Property Management Plan, including staffing
 - d. Marketing Plan

CSCDA Turing Proposal: Turing has agreed in concept to submit the plans requested by the City.

GOAL L: CITY OVERSIGHT AND MONITORING

City is granted review authority over the project with defined remedies or resolution process for non-compliance.

Performance Measures:

- L1. Regulatory Agreement: City will be provided a Certificate of Continuing Program Compliance in accordance with Regulatory Agreement.

CSCDA Turing Proposal: City will be provided an annual Certificate of Continuing Program Compliance in accordance to Section 4(e) of Regulatory Agreement.

- L2. Capital Needs Assessment: City will receive a capital needs assessment at least every five years that assess the capital needs for the Project during the next ten years.

CSCDA Turing Proposal: City will receive a capital needs assessment at least every ten years that assess the capital needs for the Project during the next ten years. PBA, Section 14(n)

- L3. Property Management: City will have the authority to review and approve the selection of original and any replacement property management company and management agreement.

CSCDA Turing Proposal: Turing has agreed to allow City to review management company and management agreement. Good faith discussion to address deficiencies and determine remedies. PBA, Section 14(o).

- L4. Property Maintenance Report: Annual report shall be submitted to the City for review that describes the project operations and finances, including but not limited to:

- a. Rent roll and rent increases;
- b. Vacancy rate;
- c. Operating income and expenses;
- d. Operating funds and reserves;
- e. Bond interest and redemption payments and all bond specific payments;
- f. Completed and planned capital improvements; and
- g. Documentation on the general condition of the Project.

CSCDA Turing Proposal: Turing has agreed to submit an annual Property Maintenance Report per PBA, Section 14(p).

- L5. Monitoring Fee: Owner shall submit to City an annual monitoring fee to cover City staff and consultant costs (as needed) for oversight and monitoring of Project.

CSCDA Turing Proposal: Turing has proposed an annual monitoring fee of \$100 per unit or total \$37,100.



Appendix B

Waterford / CSCDA Essential Housing Portfolio AMI Savings (as of December 2021)



ESSENTIAL HOUSING RENT SAVINGS

Market Rents (per
Costar data) as of:

ASSET / UNIT COUNT	80%					100%					120%					TOTAL SAVINGS			
	Market Rent*	Asking Rent	Rent Savings From Market	Max Allowable Authority Rent	VAR between Max and Asking	Market Rent*	Asking Rent	Rent Savings From Market	Max Allowable Authority Rent	VAR between Max and Asking	Market Rent*	Asking Rent	Rent Savings From Market	Max Allowable Authority Rent	VAR between Max and Asking	Monthly Rent Savings Per Unit vs. Market Rents	Yearly Rent Savings Per Unit	% Savings off Market	Total Savings per Year
11/23/2021Parallel																			
0 BR (39 Units)	\$2,556	\$1,671	\$885	\$2,198	\$527	\$2,556	\$1,744	\$812	\$2,748	\$1,004	\$2,556	\$1,818	\$738	\$3,297	\$1,479				
1 BR (243 Units)	\$2,793	\$1,879	\$914	\$2,511	\$632	\$2,793	\$1,961	\$832	\$3,138	\$1,177	\$2,793	\$2,044	\$749	\$3,766	\$1,722				
2 BR (104 Units)	\$3,718	\$2,361	\$1,357	\$2,826	\$465	\$3,718	\$2,465	\$1,253	\$3,532	\$1,067	\$3,718	\$2,569	\$1,149	\$4,239	\$1,670				
AVG	\$3,018	\$1,988	\$1,030	\$2,564	\$576	\$3,018	\$2,075	\$943	\$3,205	\$1,130	\$3,018	\$2,163	\$855	\$3,846	\$1,683	\$943	\$11,318	31.25%	\$4,368,770
11/23/2021Paramount																			
0 BR (28 Units)	\$2,556	\$1,671	\$885	\$2,198	\$527	\$2,556	\$1,744	\$811	\$2,748	\$1,003	\$2,556	\$1,818	\$738	\$3,297	\$1,479				
1 BR (161 Units)	\$2,793	\$1,879	\$914	\$2,511	\$632	\$2,793	\$1,889	\$904	\$3,138	\$1,249	\$2,793	\$1,928	\$865	\$3,766	\$1,838				
2 BR (193 Units)	\$3,718	\$2,361	\$1,357	\$2,826	\$464	\$3,718	\$2,383	\$1,336	\$3,532	\$1,149	\$3,718	\$2,432	\$1,287	\$4,239	\$1,807				
3 BR (18 Units)	\$4,707	\$2,917	\$1,790	\$3,138	\$221	\$4,707	\$3,110	\$1,597	\$3,923	\$813	\$4,707	\$3,174	\$1,533	\$4,708	\$1,533				
AVG	\$3,309	\$2,144	\$1,165	\$2,669	\$525	\$3,309	\$2,172	\$1,137	\$3,336	\$1,164	\$3,309	\$2,219	\$1,090	\$4,004	\$1,784	\$1,129	\$13,551	34.13%	\$5,420,206
11/23/2021Oceanaire																			
0 BR (15 Units)	\$2,344	\$1,841	\$503	\$1,932	\$91	\$2,344	\$2,301	\$43	\$2,415	\$114	\$2,344	\$2,351	(\$7)	\$2,898	\$547				
1 BR (100 Units)	\$2,822	\$2,102	\$720	\$2,207	\$105	\$2,822	\$2,480	\$342	\$2,759	\$279	\$2,822	\$2,592	\$230	\$3,311	\$719				
2 BR (94 Units)	\$3,855	\$2,366	\$1,489	\$2,483	\$117	\$3,855	\$2,958	\$897	\$3,103	\$145	\$3,855	\$3,549	\$306	\$3,724	\$175				
3 BR (7 Units)	\$4,198	\$2,627	\$1,571	\$2,627	\$0	\$4,198	\$3,284	\$914	\$3,448	\$164	\$4,198	\$3,941	\$257	\$4,137	\$196				
AVG	\$3,283	\$2,216	\$1,067	\$2,322	\$106	\$3,283	\$2,702	\$581	\$2,907	\$206	\$3,283	\$3,035	\$247	\$3,489	\$453	\$642	\$7,710	19.57%	\$1,665,354
11/23/2021Altana																			
1 BR (329 Units)	\$2,762	\$2,102	\$660	\$2,207	\$105	\$2,762	\$2,392	\$370	\$2,759	\$367	\$2,762	\$2,492	\$270	\$3,311	\$819				
2 BR (155 Units)	\$3,866	\$2,366	\$1,500	\$2,483	\$117	\$3,866	\$2,958	\$908	\$3,103	\$145	\$3,866	\$3,366	\$500	\$3,724	\$358				
3 BR (23 Units)	\$4,610	\$2,627	\$1,983	\$2,869	\$242	\$4,610	\$3,284	\$1,326	\$3,586	\$302	\$4,610	\$3,869	\$741	\$4,303	\$434				
AVG	\$3,184	\$2,207	\$977	\$2,321	\$115	\$3,184	\$2,606	\$578	\$2,902	\$296	\$3,184	\$2,822	\$362	\$3,482	\$661	\$571	\$6,854	17.94%	\$3,474,867
11/23/2021Westgate II & III																			
0 BR (11 Units)	\$2,521	\$1,932	\$589	\$1,932	\$0	\$2,521	\$2,198	\$323	\$2,415	\$217	\$2,521	\$2,291	\$230	\$2,898	\$607				
1 BR (177 Units)	\$2,792	\$2,207	\$585	\$2,207	\$0	\$2,792	\$2,476	\$316	\$2,759	\$283	\$2,792	\$2,580	\$212	\$3,311	\$731				
2 BR (95 Units)	\$3,717	\$2,483	\$1,235	\$2,483	\$0	\$3,717	\$3,103	\$614	\$3,103	\$0	\$3,717	\$3,484	\$233	\$3,724	\$240				
3 BR (57 Units)	\$4,926	\$2,758	\$2,168	\$2,869	\$111	\$4,926	\$3,448	\$1,478	\$3,586	\$138	\$4,926	\$4,137	\$789	\$4,303	\$166				
AVG	\$3,400	\$2,368	\$1,032	\$2,386	\$19	\$3,400	\$2,805	\$594	\$2,983	\$178	\$3,400	\$3,084	\$315	\$3,579	\$495	\$658	\$7,894	19.35%	\$2,683,893
11/23/2021Hudson																			
0 BR (18 Units)	\$2,521	\$1,932	\$589	\$1,932	\$0	\$2,521	\$2,055	\$466	\$2,415	\$360	\$2,521	\$2,141	\$380	\$2,898	\$757				
1 BR (85 Units)	\$2,792	\$2,207	\$585	\$2,207	\$0	\$2,792	\$2,334	\$458	\$2,759	\$425	\$2,792	\$2,432	\$360	\$3,311	\$879				
2 BR (70 Units)	\$3,717	\$2,483	\$1,234	\$2,483	\$0	\$3,717	\$3,021	\$696	\$3,103	\$82	\$3,717	\$3,148	\$569	\$3,724	\$576				
AVG	\$3,138	\$2,290	\$848	\$2,290	\$0	\$3,138	\$2,583	\$555	\$2,862	\$279	\$3,138	\$2,691	\$447	\$3,435	\$744	\$631	\$7,574	20.11%	\$1,310,266
11/23/2021Cameo																			
0 BR (60 Units)	\$2,338	\$2,004	\$334	\$2,198	\$194	\$2,338	\$2,092	\$246	\$2,748	\$656	\$2,338	\$2,158	\$180	\$3,297	\$1,139				
1 BR (90 Units)	\$2,628	\$2,351	\$277	\$2,511	\$160	\$2,628	\$2,455	\$173	\$3,138	\$683	\$2,628	\$2,532	\$96	\$3,766	\$1,234				
2 BR (93 Units)	\$3,312	\$2,826	\$486	\$2,826	\$0	\$3,312	\$3,182	\$130	\$3,532	\$350	\$3,312	\$3,283	\$29	\$4,239	\$956				
3 BR (19 Units)	\$4,528	\$3,138	\$1,390	\$3,264	\$126	\$4,528	\$3,923	\$605	\$4,080	\$157	\$4,528	\$4,203	\$325	\$4,897	\$694				
AVG	\$2,942	\$2,497	\$445	\$2,606	\$109	\$2,942	\$2,736	\$206	\$3,257	\$520	\$2,942	\$2,834	\$108	\$3,909	\$1,074	\$254	\$3,052	8.64%	\$799,620
11/23/2021Garrison																			
0 BR (20 Units)	\$2,338	\$1,815	\$523	\$2,198	\$383	\$2,338	\$1,895	\$443	\$2,748	\$853	\$2,338	\$1,955	\$383	\$3,297	\$1,342				
1 BR (51 Units)	\$2,628	\$2,270	\$358	\$2,511	\$241	\$2,628	\$2,370	\$258	\$3,138	\$768	\$2,628	\$2,445	\$183	\$3,766	\$1,321				
2 BR (23 Units)	\$3,312	\$2,826	\$486	\$2,826	\$0	\$3,312	\$3,292	\$20	\$3,532	\$240	\$3,312	\$3,396	(\$84)	\$4,239	\$843				
AVG	\$2,734	\$2,309	\$425	\$2,521	\$212	\$2,734	\$2,495	\$239	\$3,151	\$657	\$2,734	\$2,573	\$161	\$3,782	\$1,209	\$276	\$3,318	10.11%	\$311,878
11/23/20211818																			
1 BR (160 Units)	\$2,793	\$1,979	\$814	\$2,511	\$532	\$2,793	\$2,044	\$749	\$3,138	\$1,094	\$2,793	\$2,109	\$684	\$3,766	\$1,657				
2 BR (105 Units)	\$3,718	\$2,552	\$1,166	\$2,826	\$274	\$3,718	\$2,636	\$1,082	\$3,532	\$896	\$3,718	\$2,720	\$998	\$4,239	\$1,519				
AVG	\$3,159	\$2,206	\$953	\$2,636	\$430	\$3,159	\$2,279	\$881	\$3,294	\$1,016	\$3,159	\$2,351	\$808	\$3,953	\$1,602	\$866	\$10,396	27.42%	\$2,755,032
11/23/2021Theo																			
96 BMR units at the property, accounted for in 80% "Asking Rent".																			
1 BR (56 Units)	\$2,792	\$2,044	\$748	\$2,207	\$163	\$2,792	\$2,759	\$33	\$2,759	\$0	\$2,792	\$3,311	(\$519)	\$3,311	\$0				
2 BR (49 Units)	\$3,717	\$2,357	\$1,360	\$2,483	\$126	\$3,717	\$3,103	\$614	\$3,103	\$0	\$3,717	\$3,724	(\$7)	\$3,724	\$0				
AVG	\$3,224	\$2,190	\$1,034	\$2,336	\$145	\$3,224	\$2,920	\$304	\$2,920	\$0	\$3,224	\$3,504	(\$280)	\$3,504	\$0	\$364	\$4,364	11.28%	\$458,223



ESSENTIAL HOUSING RENT SAVINGS

Market Rents (per
Costar data) as of:

11/30/2021

ASSET / UNIT COUNT	80%					100%					120%					TOTAL SAVINGS			
	Market Rent*	Asking Rent	Rent Savings From Market	Max Allowable Authority Rent	VAR between Max and Asking	Market Rent*	Asking Rent	Rent Savings From Market	Max Allowable Authority Rent	VAR between Max and Asking	Market Rent*	Asking Rent	Rent Savings From Market	Max Allowable Authority Rent	VAR between Max and Asking	Monthly Rent Savings Per Unit vs. Market Rents	Yearly Rent Savings Per Unit	% Savings off Market	Total Savings per Year
777 Place 50% AMI instead of 80%																			
1 BR (346 Units)	\$2,045	\$1,380	\$665	\$1,380	(\$0)	\$2,045	\$1,475	\$570	\$2,759	\$1,284	\$2,045	\$1,522	\$523	\$3,311	\$1,789				
2 BR (126 Units)	<u>\$2,428</u>	<u>\$1,552</u>	<u>\$876</u>	<u>\$1,552</u>	(\$0)	<u>\$2,428</u>	<u>\$1,935</u>	<u>\$493</u>	<u>\$3,103</u>	<u>\$1,168</u>	<u>\$2,428</u>	<u>\$1,996</u>	<u>\$432</u>	<u>\$3,724</u>	<u>\$1,728</u>				
AVG	\$2,147	\$1,426	\$721	\$1,426	(\$0)	\$2,147	\$1,598	\$549	\$2,851	\$1,253	\$2,147	\$1,649	\$499	\$3,421	\$1,773	\$590	\$7,083	27.49%	\$3,343,139
Westgate I 96 BMR units at the property, accounted for in 80% "Asking Rent".																			
0 BR (96 Units)	\$2,521	\$1,399	\$1,122	\$1,932	\$533	\$2,521	\$2,233	\$288	\$2,415	\$182	\$2,521	\$2,279	\$242	\$2,898	\$619				
1 BR (207 Units)	\$2,792	\$1,588	\$1,205	\$2,207	\$619	\$2,792	\$2,759	\$33	\$2,759	\$0	\$2,792	\$2,892	(\$100)	\$3,311	\$419				
2 BR (177 Units)	<u>\$3,717</u>	<u>\$1,740</u>	<u>\$1,977</u>	<u>\$2,483</u>	<u>\$743</u>	<u>\$3,717</u>	<u>\$3,103</u>	<u>\$614</u>	<u>\$3,103</u>	<u>\$0</u>	<u>\$3,717</u>	<u>\$3,724</u>	<u>(\$7)</u>	<u>\$3,724</u>	<u>\$0</u>				
AVG	\$3,138	\$1,630	\$1,509	\$2,290	\$660	\$3,138	\$2,843	\$295	\$2,862	\$19	\$3,138	\$3,165	(\$27)	\$3,435	\$270	\$696	\$8,356	22.19%	\$4,011,054
TOTAL SAVINGS																\$689	\$8,271	22.81%	\$30,602,303



Appendix C

Waterford / CSCDA Essential Housing Proposal – Turing – Milpitas, CA



WATERFORD

“MIDDLE INCOME” WORKFORCE HOUSING PROGRAM



CSCDA
CALIFORNIA STATEWIDE COMMUNITIES
DEVELOPMENT AUTHORITY



**LEAGUE
OF CALIFORNIA
CITIES**

100 BAYVIEW CIRCLE, SUITE 4500
NEWPORT BEACH, CA 92660
949.529.3530
WWW.WATERFORDCO.COM

WATERFORD PROPERTY COMPANY

- Waterford Property Company “Waterford” is an experienced owner and developer of institutional “Class A” multifamily rental projects throughout the State of California. Since its founding in 2014, Waterford has acquired over \$2.8 billion in real estate assets.
- Waterford is an expert in the development of affordable housing. Sean Rawson, Co-Owner of Waterford, has developed and has been a principal and owner of over 3,000 affordable residential units during his career.
- Since 2021, Waterford has closed and acquired over \$2 billion across 15 Class-A multifamily assets (4,014 units) in California cities through the middle-income housing program.

CALIFORNIA STATEWIDE COMMUNITIES DEVELOPMENT AUTHORITY (CSCDA)

- The CSCDA was created in 1988 by the League of California Cities and California State Association of Counties, under California’s Joint Exercise of Powers Act, to provide California’s local governments with an effective tool for the timely financing of community based public benefits projects.
- The CSCDA has 533 member cities as well as counties and special districts throughout California. CSCDA helps local governments build community infrastructure, provide affordable housing, create jobs and provide access to quality healthcare. CSCDA has issued over \$63 billion in bonds for local governments throughout California.

GOLDMAN SACHS

- Goldman Sachs is an expert in municipal bond offerings for public infrastructure and housing projects.
- In 2021 alone, Goldman Sachs led or passively managed the underwriting of \$76.5 billion of municipal bond offerings.
- Goldman Sachs will be the lead investment banker and underwriter for the project.

GREYSTAR

- Greystar operates in more than 210 markets globally with approximately a 748,000-unit portfolio. In California alone, Greystar has 116,286 units under management.
- Greystar will serve as Property Manager following the acquisition of the project.

(THE CRISIS) CALIFORNIA HAS FAILED ITS MIDDLE-INCOME WORKFORCE...

- ❑ Our nurses, teachers, librarians, bank tellers, first responders and civil servants earn above “very low” and “low” income households, yet are still priced out of the communities they serve
- ❑ The ripple effects of these housing shortfalls include congestion, pollution, crime, homelessness, health issues, poor student performance and social unrest and dislocation
- ❑ The effects of the dislocation of “middle income” employees is harmful to California employers, as they may have positions that go unfilled cost impacts of workers commutes.

(THE CAUSE) CALIFORNIA'S MIDDLE-INCOME HOUSING CRISIS IS COMPLEX...

- ❑ Restrictive land use policies
- ❑ Organized Not In My Back Yard (NIMBY) policies
- ❑ Record high construction costs
- ❑ Widening income inequality
- ❑ Insufficient housing choices
- ❑ Nonexistent middle-income housing supply

(THE SOLUTION) WATERFORD'S BEST IN CLASS TEAM TO PROVIDE INNOVATIVE HOUSING SOLUTIONS TO CALIFORNIA'S SUPPLY PROBLEM...

- ✓ **Preserve Existing Tenant Population**
- ✓ **Create “Middle Income” Housing with no public subsidies and no equity investments**
- ✓ **Restrict Annual rent increased to 4%**
- ✓ **Impose “Middle Income” Regulatory Agreements**

THE “MISSING-MIDDLE”

- California has a significant shortage of available essential housing for the “Missing Middle”. These are individuals and families that earn too much to qualify for traditional affordable housing, but not enough to afford the market rate rents within the communities they work and serve.
- Essential housing (also known as moderate-income housing) is housing for individuals and families earning between 80% and 120% of the Area Median Income (AMI).
- Typically, the “Missing Middle” is the most difficult segment of the population to provide housing for because the rents are not low enough to make projects eligible for government subsidies, but the rents are still too low to justify the construction costs.



OVERVIEW OF ESSENTIAL HOUSING PROGRAM

PROCESS

- CSCDA and its Projects Administrator (Waterford) acquires new or existing rental multifamily communities and records a regulatory agreement restricting rents to the property between 80% and 120% AMI
- All properties are financed through CSCDA tax exempt governmental bonds
- The City enters into a Public Benefits Agreement whereby the City (along with the County and School District) receive all surplus revenue upon the sale of the property.

PROPERTY TARGETS

- CSCDA and its Projects Administrator (Waterford) plan to acquire Class A or B existing multifamily properties in core supply-constrained markets targeted to the “Missing Middle” while maintaining their Class A or B designation
- All properties will be professionally managed and be operated as if there is no “income restriction” in place
- **Since all residual cash flow will be used to pay down the outstanding balance and because the local government is the ultimate financial beneficiary to all developed equity in the asset, Waterford and its team will have ample capital to reinvest back into the property and guarantee that all properties are operated in a best-in-class manner**

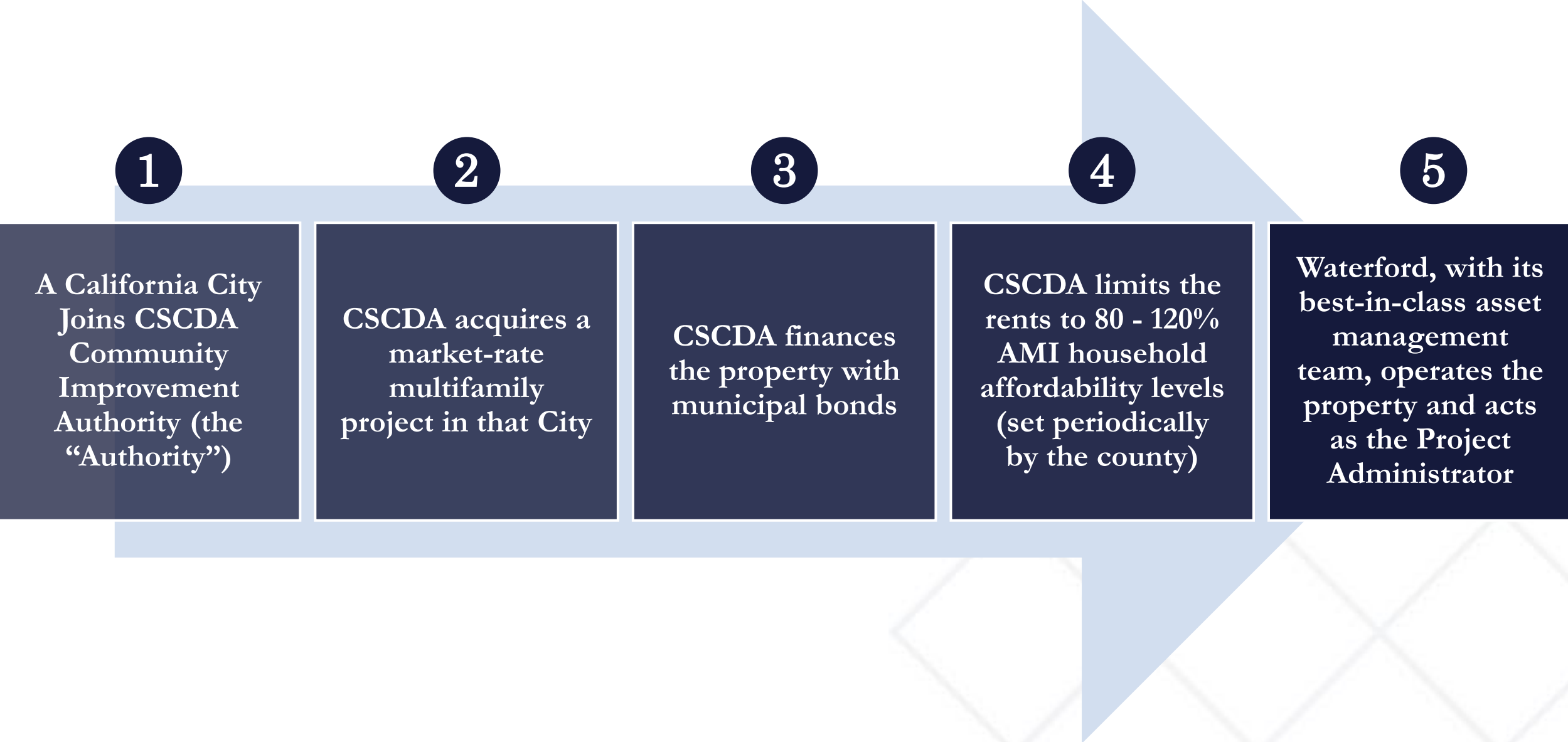


OVERVIEW OF WATERFORD ESSENTIAL HOUSING PORTFOLIO



- Total Waterford Essential Housing Communities in CA: 15
- Total Waterford Essential Housing Units: 4,014

FLOW CHART OF MIDDLE-INCOME TRANSACTIONS



HOUSING POLICY

- Since 2012, the cost to build multifamily projects in California has risen nearly 40%
- In order to make new multifamily projects financially feasible, developers have continued to increase rents at record levels. Average rent growth in California was +42% in the last 8 years. Statewide rent growth is projected to average +12% from June 2021 – June 2022 alone
- In urban and suburban areas where developable land is scarce and higher density construction is required, the only way to make multifamily projects viable is to utilize Low Income Housing Tax Credits (LIHTC) for “low” and “very low” income households or build project that target households earning in excess of 120% AMI
- **The result is the creation of very few 80% to 120% AMI residential units**

FINANCIAL BENEFITS

- Under the Public Benefit Agreement, the City, at its sole discretion, may force a sale of the property between Year 15 and Year 30 (the end of the life) of the bonds, and the City, along with other taxing agencies (including the County and School District) would receive the net sale proceeds.
- All properties are financed through the issuance of tax-exempt bonds and have no equity partners which means that after paying off the bond payments upon a sale, all excess sales proceeds go to the City and other taxing agencies.

COMMUNITY BENEFITS

- Cities can provide much needed “middle income” housing without using financial resources to build it
- Cities will reap large financial windfalls starting in Year 15 and can be accessed at their discretion
- Cities will ensure that all properties in the program are operated to highest standards and best practices because all excess cash flow after servicing the bonds will be invested back into the assets

OWNERSHIP

- Assets are owned by CSCDA and Waterford is the Project Administrator
- Waterford will oversee all operations of the assets and maintain the business plan in conjunction with its property manager

REGULATORY AGREEMENT

- Restrict occupancy to moderate income households or lower (80%-120% AMI)
- Limit annual rent increases to a maximum of four percent (4%) annually
- Prevent displacement of existing residents that do not meet income eligibility requirements

FINANCIAL REPORTING

- CSCDA shall provide annual reports to the City regarding the status of its acquisition, financing and operation of property
- City is allowed to review and audit all financials for the property

PUBLIC BENEFIT AGREEMENT

- The City, at its sole discretion, may force a sale of the assets of the property between Year 15 and Year 30
- The project is financed through the issuance of limited obligation bonds; bonds issued will be indebtedness solely for the Authority, and payable from revenues of the project.
- No financial expenditures, liabilities, or obligations are created by joining the Authority or executing the public benefit agreement.

A POTENTIAL SOLUTION TO MILPITAS'S LONG TERM FINANCIAL ISSUES



CALPERS

- In order to fund future liabilities, CalPERS will need to achieve outsized returns in excess of 7% on its \$389 billion in assets to fund future obligations
- In its 2020 fiscal year which ended June 30, CALPERS earned a 4.7% return
- CalPERS reports that it is 70% funded for future needs; this means it is \$170 billion short of future obligations

UN-FUNDED PENSION OBLIGATIONS

- State and local agencies are required to pay their required contributions to fund their employee pensions
- Deferred payments result in higher costs in the future
- “The challenge for the underfunded liability has been a structural challenge. Its the same as Social Security and Medicare. More money goes out than goes in.” *Sanjay Varshney, finance professor, California State University Sacramento*

MIDDLE INCOME HOUSING FINANCIAL BENEFITS

- All properties are financed through the issuance of tax-exempt bonds and have no equity partners, meaning all excess sale proceeds are paid to the City and other taxing agencies
- These proceeds from the sale of the property could be a large windfall to the City to help cover future pension contributions

PROJECT PROPOSAL – TURING



WATERFORD



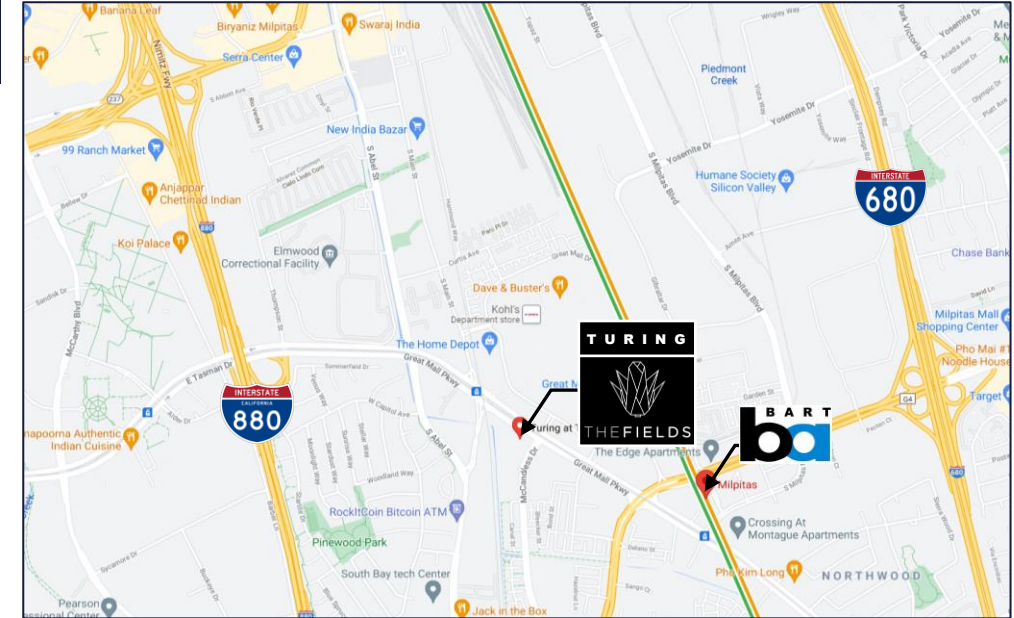
CSCDA
CALIFORNIA STATEWIDE COMMUNITIES
DEVELOPMENT AUTHORITY

THE PROPERTY

Located at 1355 McCandles Drive, Turing is a 371-unit luxury multifamily community in Milpitas.

Project Overview:

- **Completion:** 2019
- **Total Units:** 371 units
- **Property Type:** “Class A” Multifamily Community
- **Unit Mix:** Studios-19, 1B/1b-193, and 2B/2b-150 and 3B/2b-9
- **Amenities:** Luxury, “Resort-Style”
- **Location Proximity:** Located within The Fields, the luxury retail and lifestyle center in Milpitas adjacent to the Milpitas BART transit station and close proximity to the 880 and 680 freeway entrances



FINANCING STRUCTURE

- The acquisition of Turing will be financed through the issuance of tax-exempt bonds
- Upon the acquisition of the property, CSCDA will restrict the rents to the following income categories:
 - 40% of the units designated to households earning less than 80% of the Area Median Income (AMI)
 - 20% of the units designated to households earning between 81% and 100% of the AMI
 - 40% of the units designated to households earning between 101% and 120% of the AMI
- **Maximum allowable rents for each income category will not exceed 30% of the respective income limit for Santa Clara County, adjusted for household size, as published annually by HUD and utilized by the California Tax Credit Allocation Committee**



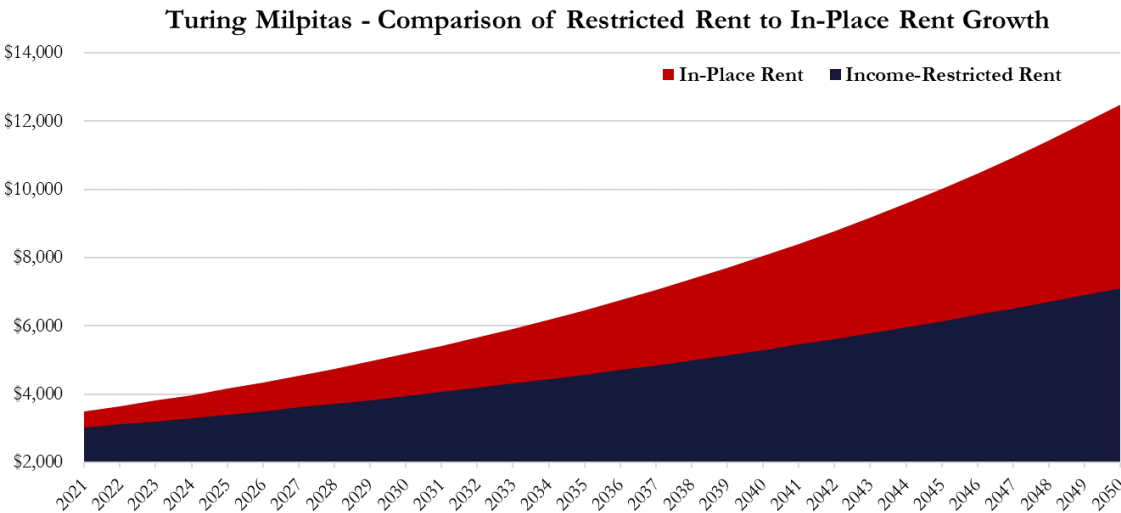
Max Allowable Rent				
	80% AMI	100% AMI	120% AMI	
0B	\$ 2,320	\$ 2,900	\$ 3,480	
1B	\$ 2,652	\$ 3,315	\$ 3,978	
2B	\$ 2,984	\$ 3,730	\$ 4,476	
3B	\$ 3,314	\$ 4,143	\$ 4,971	

Unit Type	Type	Total Units	SF	In-Place Rent	CSCDA Pro Forma Rent						Total Units	Wtd. Avg. Rent	CSCDA % Discount to In-Place	Resident Annual Rent Savings
					Units	80% AMI Rents	Units	100% AMI Rents	Units	120% AMI Rents				
0 BR	Market	19	563	\$2,495	8	\$2,196	4	\$2,246	8	\$2,295	19	\$2,246	10.0%	\$56,886
1 BR	Market	193	778	\$2,943	77	\$2,590	39	\$2,649	77	\$2,708	193	\$2,649	10.0%	\$681,599
2 BR	Market	150	1,157	\$3,815	60	\$2,984	30	\$3,434	60	\$3,510	150	\$3,284	13.9%	\$955,404
3 BR	Market	9	1,667	\$5,500	4	\$3,314	2	\$4,143	4	\$4,971	9	\$4,143	24.7%	\$146,610
Total/Wtd. Avg		371	942	\$3,335	148	\$2,747	74	\$2,982	148	\$3,066	371	\$2,921	12.4%	\$1,840,499

Year 1 program rents are 12.4% lower than current in-place rents

\$1.8M in total resident rent savings in the first year

1. RESIDENT RENT SAVINGS AT TURING WILL INCREASE SUBSTANTIALLY OVER TIME



1. As illustrated in the chart to the left, the difference between market rents and income-restricted rents will increase more and more each year due to the compounded growth of market rents versus the annual rent growth caps set in place for Essential Housing properties.
2. Over the 30-yr hold period, residents at Turing Milpitas will be able to save \$309M in aggregate rent expenses...that's \$833K in rent savings per household
3. Middle-income resident rent savings amount to over 30x greater than the City's property tax forbearance during the same period
4. Moreover, the City will be the sole owner of the asset once the bonds are paid off, amounting to \$390M in net surplus proceeds (post tax forbearance) in year 30.

2. RENT GUIDELINES

- Upon the acquisition of the property, existing tenants will not be displaced
- Existing tenants who qualify will be granted income restricted rents at the time that their lease expires
- Rent increases will be subject to a 4% annual cap per the regulatory agreement; properties bought through the middle-income housing program by Waterford/CSCDA will be limited to 3% annual rent increases.
- **Capital Expenses & Capital Reserves:** Turing Milpitas will be kept in its current "Class A" condition. Total Upfront Capital Expenses Funds amount to \$7,008,544, which will be funded upfront through the bond issuance for on-site maintenance. In addition, \$10,776,709 will be annually distributed in capital reserves over the 30 year hold period as such: \$300 per unit in annual "Op-ex" reserves in year 1. This annual distribution will increase by 3% annually from years 2 - 9 and will increase again to \$700 per unit starting in year 10, increasing thereafter by 3% per year.
- **Local Preference Guidelines in Regulatory Agreement:** Waterford proposes to include language in the Regulatory Agreement that incorporates local preference guidelines for employees of all Milpitas schools. "In reviewing and considering applications from prospective tenants, the Owner shall provide a preference to households which include one or more persons who are employed by a public school district or public higher education institution within the City of Milpitas".

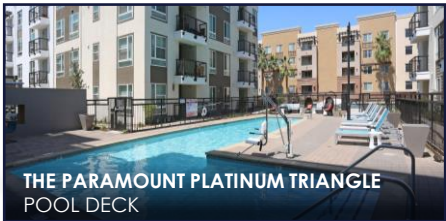
CASE STUDY – THE PARAMOUNT PLATINUM TRIANGLE IN ANAHEIM, CA

LOW RENT AND RENT GROWTH COMPARED TO MARKET

- In February 2021, Waterford/CSCDA acquired Jefferson Platinum Triangle (since renamed “The Paramount”), a 400-unit community in Anaheim, CA.
- Since the beginning of the leasing period at acquisition until November 2021, Waterford has successfully signed 150 new leases through the Essential Housing program at The Paramount.
- By having The Paramount as an Essential Housing option in Anaheim, our residents are able to live comfortably within the city in which they work, saving an average of \$1,129 in rent per month (**\$13,551/resident/year**) when compared to the November 2021 rents of nearby market rate communities.
- **As exhibited by the table below, one-bedroom rents have increased by an average of 31.6% over the past year at The Paramount’s closest comparable market-rate properties.** Over the same period, Paramount’s 1-bedroom increased by only 1% due to the Waterford/CSCDA Essential Housing Program

ONE-BEDROOM RENT COMPARABLES

Property Address	Year Built	Distance From Subject Property	Average 1 BR Rent Per Unit	Average Rent/SF	Annual Change (as of November 2021)
Jefferson Rise (same developer as Subject)	2019	0.7 Miles	\$2,939	\$3.52	+26.8%
Core	2018	0.3 Miles	\$2,898	\$3.78	+41.2%
The George	2017	0.9 Miles	\$2,876	\$3.71	+15.0%
Vivere Flats	2017	0.9 Miles	\$2,753	\$3.58	+43.2%
The Paramount	2017	-	\$1,936	\$2.58	+1.0%



THE CITY OF MILPITAS

- Place the item on City Council Agenda within 30 days
- City Council adopts one single resolution (CSCDA has Provided a Draft Resolution to City Staff in April 2021)
- City approves the Public Benefit Agreement (CSCDA has Provided a Draft Resolution to City Staff in April 2021), this agreement ratifies the City's ability to receive surplus revenue from the project
- The City incurs no fees, costs, liability or administrative responsibilities in connection with the program or individual programs

PARTNERS

- CSCDA/Waterford views this socially beneficial and financially beneficial structure as a true partnership with the City of Milpitas
- CSCDA/Waterford are active participants and investors in the Cities where they do business
- CSCDA/Waterford is excited about the opportunity to reinvest in this beautiful transcendent property and become long term partners with the City





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Appendix D

Bond Underwriter's Cash Flow (DRAFT) – Turing – Milpitas, CA

Goldman Sachs



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CSCDA COMMUNITY IMPROVEMENT AUTHORITY
Essential Housing Revenue Bonds
Series 2022AB
(Turing-Milpitas) (Social Bonds)
***** Preliminary, Subject to Change *****

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SOURCES AND USES OF FUNDS

CSCDA COMMUNITY IMPROVEMENT AUTHORITY Essential Housing Revenue Bonds Series 2022AB (Turing-Milpitas) (Social Bonds) *** Preliminary, Subject to Change ***

Dated Date 03/09/2022
Delivery Date 03/09/2022

Sources:	Series 2022A Senior Bonds	Series 2022B Mezzanine Bonds	Series 2022C Subordinate Bonds	Total
Bond Proceeds:				
Par Amount	232,490,000.00	65,500,000.00	5,000,000.00	302,990,000.00
Original Issue Discount	(21,629,506.60)	(8,387,275.00)		(30,016,781.60)
	210,860,493.40	57,112,725.00	5,000,000.00	272,973,218.40
Uses:	Series 2022A Senior Bonds	Series 2022B Mezzanine Bonds	Series 2022C Subordinate Bonds	Total
Project Fund Deposits:				
Purchase Price	181,239,058.36	51,060,941.64		232,300,000.00
Other Fund Deposits:				
Debt Service Reserve Fund	7,987,150.00	2,620,000.00		10,607,150.00
Capitalized Interest	1,332,000.00	1,310,000.00		2,642,000.00
Capitalized Admin Expenses	1,092,271.55	307,728.45		1,400,000.00
Operating Reserve Fund	612,452.26	172,547.74		785,000.00
Extraordinary Reserve Fund	390,096.98	109,903.02		500,000.00
Capital Expense Reserve Fund	4,525,125.00	1,274,875.00		5,800,000.00
Operating Account	408,041.44	114,958.56		523,000.00
Coverage Reserve		2,121,430.00		2,121,430.00
	16,347,137.23	8,031,442.77		24,378,580.00
Delivery Date Expenses:				
Cost of Issuance	936,774.99	263,920.01		1,200,695.00
Underwriter's Discount	3,194,658.12	865,636.09		4,060,294.21
Initial Payment to Project Admin	3,000,000.00			3,000,000.00
CSCDA Fee	2,363,909.70	665,990.30		3,029,900.00
Consideration for Purchase Rights to the Project			5,000,000.00	5,000,000.00
	9,495,342.81	1,795,546.40	5,000,000.00	16,290,889.21
Other Uses of Funds:				
Contingency	3,778,955.00	(3,775,205.81)		3,749.19
	210,860,493.40	57,112,725.00	5,000,000.00	272,973,218.40

Note: Underwriter's Discount includes all underwriting expenses.



BOND SUMMARY STATISTICS

CSCDA COMMUNITY IMPROVEMENT AUTHORITY Essential Housing Revenue Bonds Series 2022AB (Turing-Milpitas) (Social Bonds) *** Preliminary, Subject to Change ***

	Series 2022A Senior Bonds	Series 2022B Mezzanine Bonds	Series 2022C Subordinate Bonds	Aggregate
Dated Date	03/09/2022	03/09/2022	03/09/2022	03/09/2022
Delivery Date	03/09/2022	03/09/2022	03/09/2022	03/09/2022
Last Maturity	03/01/2054	09/01/2056	09/01/2056	09/01/2056
Arbitrage Yield	4.253398%	4.253398%	4.253398%	4.253398%
True Interest Cost (TIC)	4.179362%	4.861517%	7.667525%	4.437225%
Net Interest Cost (NIC)	3.906325%	4.425061%	7.474533%	4.151239%
All-In TIC	4.382759%	4.959583%		4.736134%
Average Coupon	3.460112%	4.000000%	7.474533%	3.723714%
Average Life (years)	23.929	33.234	46.127	26.307
Weighted Average Maturity (years)	23.916	33.234	46.127	26.272
Duration of Issue (years)	15.557	17.483	15.868	16.075
Par Amount	232,490,000.00	65,500,000.00	5,000,000.00	302,990,000.00
Bond Proceeds	210,860,493.40	57,112,725.00	5,000,000.00	272,973,218.40
Total Interest	192,496,339.03	87,073,777.78	17,238,888.89	296,809,005.70
Net Interest	217,320,503.75	96,326,688.87	17,238,888.89	330,886,081.51
Total Debt Service	424,986,339.03	152,573,777.78	22,238,888.89	599,799,005.70
Maximum Annual Debt Service	21,347,012.50	25,422,900.00	7,298,316.46	33,170,275.00
Average Annual Debt Service	13,290,052.30	4,425,278.76	645,020.95	17,396,684.02
Underwriter's Fees (per \$1000)				
Average Takedown				
Other Fee	13.741056	13.215818		13.400753
Total Underwriter's Discount	13.741056	13.215818		13.400753
Bid Price	89.322481	85.873418	100.000000	88.753069

Bond Component	Par Value	Price	Average Coupon	Average Life	PV of 1 bp change
Series 2021C Deferred Interest	(1,798,316.46)	100.000			(1,078.99)
Series 2021A-1 Bonds	60,000,000.00	91.072	3.250%	14.794	91,200.00
Series 2021A-2 Bonds	172,490,000.00	90.566	3.500%	27.107	303,582.40
Series 2021B-1 Bonds	65,500,000.00	87.195	4.000%	33.234	100,870.00
Series 2021C Deferred Interest (Paid)	1,798,316.46	100.000		34.478	6,384.02
Series 2021C Principal	5,000,000.00	100.000	10.000%	34.478	4,800.00
	302,990,000.00			26.319	505,757.43

	TIC	All-In TIC	Arbitrage Yield
Par Value	302,990,000.00	302,990,000.00	302,990,000.00
+ Accrued Interest			
+ Premium (Discount)	(30,016,781.60)	(30,016,781.60)	(30,016,781.60)
- Underwriter's Discount	(4,060,294.21)	(4,060,294.21)	
- Cost of Issuance Expense		(1,200,695.00)	
- Other Amounts		(11,029,900.00)	
Target Value	268,912,924.19	256,682,329.19	272,973,218.40
Target Date	03/09/2022	03/09/2022	03/09/2022
Yield	4.437225%	4.736134%	4.253398%



BOND MATURITY TABLE
CSCDA COMMUNITY IMPROVEMENT AUTHORITY
Essential Housing Revenue Bonds
Series 2022AB
(Turing-Milpitas) (Social Bonds)
***** Preliminary, Subject to Change *****

Maturity Date	Series 2021A-1 Bonds	Series 2021A-2 Bonds	Series 2021B-1 Bonds	Series 2021C Principal	Series 2021C Deferred Interest	Series 2021C Deferred Interest (Paid)	Total
09/01/2022	0	0	0	0	(238,888.89)		(238,888.89)
03/01/2023	0	0	0	0	(244,174.59)		(244,174.59)
09/01/2023	0	0	0	0	(250,000.00)		(250,000.00)
03/01/2024	0	0	0	0	(250,000.00)		(250,000.00)
09/01/2024	0	0	0	0	(250,000.00)		(250,000.00)
03/01/2025	0	0	0	0	(250,000.00)		(250,000.00)
09/01/2025	0	0	0	0	(157,626.49)		(157,626.49)
03/01/2026	0	0	0	0	(157,626.49)		(157,626.49)
09/01/2026	0	0	0	0	0.00		0.00
03/01/2027	0	0	0	0	0.00		0.00
09/01/2027	190,000	0	0	0	0.00		190,000.00
03/01/2028	185,000	0	0	0	0.00		185,000.00
09/01/2028	360,000	0	0	0		0.00	360,000.00
03/01/2029	365,000	0	0	0		0.00	365,000.00
09/01/2029	555,000	0	0	0		0.00	555,000.00
03/01/2030	560,000	0	0	0		0.00	560,000.00
09/01/2030	760,000	0	0	0		0.00	760,000.00
03/01/2031	770,000	0	0	0		0.00	770,000.00
09/01/2031	6,975,000	0	0	0		0.00	6,975,000.00
03/01/2032	1,045,000	0	0	0		0.00	1,045,000.00
09/01/2032	1,145,000	0	0	0		0.00	1,145,000.00
03/01/2033	1,170,000	0	0	0		0.00	1,170,000.00
09/01/2033	1,390,000	0	0	0		0.00	1,390,000.00
03/01/2034	1,415,000	0	0	0		0.00	1,415,000.00
09/01/2034	1,650,000	0	0	0		0.00	1,650,000.00
03/01/2035	1,675,000	0	0	0		0.00	1,675,000.00
09/01/2035	1,920,000	0	0	0		0.00	1,920,000.00
03/01/2036	1,955,000	0	0	0		0.00	1,955,000.00
09/01/2036	2,205,000	0	0	0		0.00	2,205,000.00
03/01/2037	2,245,000	0	0	0		0.00	2,245,000.00
09/01/2037	2,515,000	0	0	0		0.00	2,515,000.00
03/01/2038	2,555,000	0	0	0		0.00	2,555,000.00
09/01/2038	2,835,000	0	0	0		0.00	2,835,000.00
03/01/2039	2,880,000	0	0	0		0.00	2,880,000.00
09/01/2039	3,170,000	0	0	0		0.00	3,170,000.00
03/01/2040	3,225,000	0	0	0		0.00	3,225,000.00
09/01/2040	3,530,000	0	0	0		0.00	3,530,000.00
03/01/2041	3,590,000	0	0	0		0.00	3,590,000.00
09/01/2041	3,905,000	0	0	0		0.00	3,905,000.00
03/01/2042	3,260,000	710,000	0	0		0.00	3,970,000.00
09/01/2042	0	4,305,000	0	0		0.00	4,305,000.00
03/01/2043	0	4,380,000	0	0		0.00	4,380,000.00
09/01/2043	0	4,735,000	0	0		0.00	4,735,000.00
03/01/2044	0	4,815,000	0	0		0.00	4,815,000.00
09/01/2044	0	5,185,000	0	0		0.00	5,185,000.00
03/01/2045	0	5,280,000	0	0		0.00	5,280,000.00
09/01/2045	0	5,660,000	0	0		0.00	5,660,000.00
03/01/2046	0	5,765,000	0	0		0.00	5,765,000.00
09/01/2046	0	6,165,000	0	0		0.00	6,165,000.00
03/01/2047	0	6,270,000	0	0		0.00	6,270,000.00
09/01/2047	0	6,695,000	0	0		0.00	6,695,000.00
03/01/2048		6,815,000	0	0		0.00	6,815,000.00
09/01/2048		7,250,000	0	0		0.00	7,250,000.00
03/01/2049		7,380,000	0	0		0.00	7,380,000.00
09/01/2049		7,840,000	0	0		0.00	7,840,000.00
03/01/2050		7,975,000	0	0		0.00	7,975,000.00
09/01/2050		8,460,000	0	0		0.00	8,460,000.00
03/01/2051		8,605,000	0	0		0.00	8,605,000.00
09/01/2051		9,105,000	0	0		0.00	9,105,000.00
03/01/2052		9,265,000	0	0		0.00	9,265,000.00
09/01/2052		9,790,000	0	0		0.00	9,790,000.00
03/01/2053		9,965,000	0	0		0.00	9,965,000.00
09/01/2053		10,505,000	0	0		0.00	10,505,000.00
03/01/2054		9,570,000	9,110,000	0		0.00	18,680,000.00
09/01/2054		0	11,385,000	0		0.00	11,385,000.00
03/01/2055		0	11,615,000	0		0.00	11,615,000.00
09/01/2055		0	12,240,000	0		0.00	12,240,000.00



BOND MATURITY TABLE
CSCDA COMMUNITY IMPROVEMENT AUTHORITY
Essential Housing Revenue Bonds
Series 2022AB
(Turing-Milpitas) (Social Bonds)
***** Preliminary, Subject to Change *****

Maturity Date	Series 2021A-1 Bonds	Series 2021A-2 Bonds	Series 2021B-1 Bonds	Series 2021C Principal	Series 2021C Deferred Interest	Series 2021C Deferred Interest (Paid)	Total
03/01/2056		0	12,485,000	0		0.00	12,485,000.00
09/01/2056		0	8,665,000	5,000,000		1,798,316.46	15,463,316.46
03/01/2057		0	0	0		0.00	0.00
09/01/2057		0	0	0		0.00	0.00
	60,000,000	172,490,000	65,500,000	5,000,000	(1,798,316.46)	1,798,316.46	302,990,000.00



BOND PRICING

CSCDA COMMUNITY IMPROVEMENT AUTHORITY
Essential Housing Revenue Bonds
Series 2022AB
(Turing-Milpitas) (Social Bonds)
***** Preliminary, Subject to Change *****

Bond Component	Maturity Date	Amount	Rate	Yield	Price
Series 2021C Deferred Interest:					
	09/01/2022	(238,888.89)	0.000%		100.000
	03/01/2023	(244,174.59)	0.000%		100.000
	09/01/2023	(250,000.00)	0.000%		100.000
	03/01/2024	(250,000.00)	0.000%		100.000
	09/01/2024	(250,000.00)	0.000%		100.000
	03/01/2025	(250,000.00)	0.000%		100.000
	09/01/2025	(157,626.49)	0.000%		100.000
	03/01/2026	(157,626.49)	0.000%		100.000
	03/01/2028		0.000%		100.000
		(1,798,316.46)			
Series 2021A-1 Bonds:					
	09/01/2027	190,000.00	3.250%	3.800%	91.072
	03/01/2028	185,000.00	3.250%	3.800%	91.072
	09/01/2028	360,000.00	3.250%	3.800%	91.072
	03/01/2029	365,000.00	3.250%	3.800%	91.072
	09/01/2029	555,000.00	3.250%	3.800%	91.072
	03/01/2030	560,000.00	3.250%	3.800%	91.072
	09/01/2030	760,000.00	3.250%	3.800%	91.072
	03/01/2031	770,000.00	3.250%	3.800%	91.072
	09/01/2031	6,975,000.00	3.250%	3.800%	91.072
	03/01/2032	1,045,000.00	3.250%	3.800%	91.072
	09/01/2032	1,145,000.00	3.250%	3.800%	91.072
	03/01/2033	1,170,000.00	3.250%	3.800%	91.072
	09/01/2033	1,390,000.00	3.250%	3.800%	91.072
	03/01/2034	1,415,000.00	3.250%	3.800%	91.072
	09/01/2034	1,650,000.00	3.250%	3.800%	91.072
	03/01/2035	1,675,000.00	3.250%	3.800%	91.072
	09/01/2035	1,920,000.00	3.250%	3.800%	91.072
	03/01/2036	1,955,000.00	3.250%	3.800%	91.072
	09/01/2036	2,205,000.00	3.250%	3.800%	91.072
	03/01/2037	2,245,000.00	3.250%	3.800%	91.072
	09/01/2037	2,515,000.00	3.250%	3.800%	91.072
	03/01/2038	2,555,000.00	3.250%	3.800%	91.072
	09/01/2038	2,835,000.00	3.250%	3.800%	91.072
	03/01/2039	2,880,000.00	3.250%	3.800%	91.072
	09/01/2039	3,170,000.00	3.250%	3.800%	91.072
	03/01/2040	3,225,000.00	3.250%	3.800%	91.072
	09/01/2040	3,530,000.00	3.250%	3.800%	91.072
	03/01/2041	3,590,000.00	3.250%	3.800%	91.072
	09/01/2041	3,905,000.00	3.250%	3.800%	91.072
	03/01/2042	3,260,000.00	3.250%	3.800%	91.072
	09/01/2047		3.250%	3.800%	91.072
		60,000,000.00			
Series 2021A-2 Bonds:					
	03/01/2042	710,000.00	3.500%	4.000%	90.566
	09/01/2042	4,305,000.00	3.500%	4.000%	90.566
	03/01/2043	4,380,000.00	3.500%	4.000%	90.566
	09/01/2043	4,735,000.00	3.500%	4.000%	90.566
	03/01/2044	4,815,000.00	3.500%	4.000%	90.566
	09/01/2044	5,185,000.00	3.500%	4.000%	90.566
	03/01/2045	5,280,000.00	3.500%	4.000%	90.566
	09/01/2045	5,660,000.00	3.500%	4.000%	90.566
	03/01/2046	5,765,000.00	3.500%	4.000%	90.566
	09/01/2046	6,165,000.00	3.500%	4.000%	90.566
	03/01/2047	6,270,000.00	3.500%	4.000%	90.566
	09/01/2047	6,695,000.00	3.500%	4.000%	90.566
	03/01/2048	6,815,000.00	3.500%	4.000%	90.566
	09/01/2048	7,250,000.00	3.500%	4.000%	90.566
	03/01/2049	7,380,000.00	3.500%	4.000%	90.566
	09/01/2049	7,840,000.00	3.500%	4.000%	90.566
	03/01/2050	7,975,000.00	3.500%	4.000%	90.566
	09/01/2050	8,460,000.00	3.500%	4.000%	90.566
	03/01/2051	8,605,000.00	3.500%	4.000%	90.566
	09/01/2051	9,105,000.00	3.500%	4.000%	90.566
	03/01/2052	9,265,000.00	3.500%	4.000%	90.566
	09/01/2052	9,790,000.00	3.500%	4.000%	90.566
	03/01/2053	9,965,000.00	3.500%	4.000%	90.566
	09/01/2053	10,505,000.00	3.500%	4.000%	90.566
	03/01/2054	9,570,000.00	3.500%	4.000%	90.566



BOND PRICING

CSCDA COMMUNITY IMPROVEMENT AUTHORITY
Essential Housing Revenue Bonds
Series 2022AB
(Turing-Milpitas) (Social Bonds)
***** Preliminary, Subject to Change *****

Bond Component	Maturity Date	Amount	Rate	Yield	Price
Series 2021A-2 Bonds:	09/01/2057	<u>172,490,000.00</u>	3.500%	4.000%	90.566
Series 2021B-1 Bonds:	03/01/2054	9,110,000.00	4.000%	4.750%	87.195
	09/01/2054	11,385,000.00	4.000%	4.750%	87.195
	03/01/2055	11,615,000.00	4.000%	4.750%	87.195
	09/01/2055	12,240,000.00	4.000%	4.750%	87.195
	03/01/2056	12,485,000.00	4.000%	4.750%	87.195
	09/01/2056	8,665,000.00	4.000%	4.750%	87.195
	09/01/2057	<u>65,500,000.00</u>	4.000%	4.750%	87.195
Series 2021C Principal:	09/01/2056	5,000,000.00	10.000%	10.000%	100.000
	09/01/2057	<u>5,000,000.00</u>	10.000%	10.000%	100.000
Series 2021C Deferred Interest (Paid):	09/01/2056	1,798,316.46	0.000%		100.000
	09/01/2057	<u>1,798,316.46</u>	0.000%		100.000
		<u>302,990,000.00</u>			

Dated Date	03/09/2022	
Delivery Date	03/09/2022	
First Coupon	09/01/2022	
Par Amount	302,990,000.00	
Original Issue Discount	<u>(30,016,781.60)</u>	
Production	272,973,218.40	90.093144%
Underwriter's Discount	<u>(4,060,294.21)</u>	<u>(1.340075%)</u>
Purchase Price	268,912,924.19	88.753069%
Accrued Interest	<u></u>	
Net Proceeds	268,912,924.19	



AGGREGATE DEBT SERVICE

CSCDA COMMUNITY IMPROVEMENT AUTHORITY
Essential Housing Revenue Bonds
Series 2022AB
(Turing-Milpitas) (Social Bonds)
***** Preliminary, Subject to Change *****

Period Ending	Series 2022A Senior Bonds	Series 2022B Mezzanine Bonds	Series 2022C Subordinate Bonds	Aggregate Debt Service
09/01/2022	3,816,082.78	1,251,777.78		5,067,860.56
09/01/2023	7,987,150.00	2,620,000.00	5,825.41	10,612,975.41
09/01/2024	7,987,150.00	2,620,000.00		10,607,150.00
09/01/2025	7,987,150.00	2,620,000.00	92,373.51	10,699,523.51
09/01/2026	7,987,150.00	2,620,000.00	342,373.51	10,949,523.51
09/01/2027	8,177,150.00	2,620,000.00	500,000.00	11,297,150.00
09/01/2028	8,522,968.75	2,620,000.00	500,000.00	11,642,968.75
09/01/2029	8,877,331.25	2,620,000.00	500,000.00	11,997,331.25
09/01/2030	9,244,262.50	2,620,000.00	500,000.00	12,364,262.50
09/01/2031	15,622,950.00	2,620,000.00	500,000.00	18,742,950.00
09/01/2032	9,811,768.75	2,620,000.00	500,000.00	12,931,768.75
09/01/2033	10,108,562.50	2,620,000.00	500,000.00	13,228,562.50
09/01/2034	10,526,381.25	2,620,000.00	500,000.00	13,646,381.25
09/01/2035	10,952,543.75	2,620,000.00	500,000.00	14,072,543.75
09/01/2036	11,396,156.25	2,620,000.00	500,000.00	14,516,156.25
09/01/2037	11,856,243.75	2,620,000.00	500,000.00	14,976,243.75
09/01/2038	12,326,506.25	2,620,000.00	500,000.00	15,446,506.25
09/01/2039	12,806,050.00	2,620,000.00	500,000.00	15,926,050.00
09/01/2040	13,308,818.75	2,620,000.00	500,000.00	16,428,818.75
09/01/2041	13,823,350.00	2,620,000.00	500,000.00	16,943,350.00
09/01/2042	14,352,700.00	2,620,000.00	500,000.00	17,472,700.00
09/01/2043	14,899,975.00	2,620,000.00	500,000.00	18,019,975.00
09/01/2044	15,458,337.50	2,620,000.00	500,000.00	18,578,337.50
09/01/2045	16,040,200.00	2,620,000.00	500,000.00	19,160,200.00
09/01/2046	16,638,812.50	2,620,000.00	500,000.00	19,758,812.50
09/01/2047	17,247,425.00	2,620,000.00	500,000.00	20,367,425.00
09/01/2048	17,884,112.50	2,620,000.00	500,000.00	21,004,112.50
09/01/2049	18,536,950.00	2,620,000.00	500,000.00	21,656,950.00
09/01/2050	19,208,837.50	2,620,000.00	500,000.00	22,328,837.50
09/01/2051	19,897,587.50	2,620,000.00	500,000.00	23,017,587.50
09/01/2052	20,611,187.50	2,620,000.00	500,000.00	23,731,187.50
09/01/2053	21,347,012.50	2,620,000.00	500,000.00	24,467,012.50
09/01/2054	9,737,475.00	22,932,800.00	500,000.00	33,170,275.00
09/01/2055		25,422,900.00	500,000.00	25,922,900.00
09/01/2056		21,746,300.00	7,298,316.46	29,044,616.46
	424,986,339.03	152,573,777.78	22,238,888.89	599,799,005.70



AGGREGATE DEBT SERVICE

CSCDA COMMUNITY IMPROVEMENT AUTHORITY
Essential Housing Revenue Bonds
Series 2022AB
(Turing-Milpitas) (Social Bonds)
***** Preliminary, Subject to Change *****

Date	Series 2022A Senior Bonds	Series 2022B Mezzanine Bonds	Series 2022C Subordinate Bonds	Aggregate Debt Service
09/01/2022	3,816,082.78	1,251,777.78		5,067,860.56
03/01/2023	3,993,575.00	1,310,000.00	5,825.41	5,309,400.41
09/01/2023	3,993,575.00	1,310,000.00		5,303,575.00
03/01/2024	3,993,575.00	1,310,000.00		5,303,575.00
09/01/2024	3,993,575.00	1,310,000.00		5,303,575.00
03/01/2025	3,993,575.00	1,310,000.00		5,303,575.00
09/01/2025	3,993,575.00	1,310,000.00	92,373.51	5,395,948.51
03/01/2026	3,993,575.00	1,310,000.00	92,373.51	5,395,948.51
09/01/2026	3,993,575.00	1,310,000.00	250,000.00	5,553,575.00
03/01/2027	3,993,575.00	1,310,000.00	250,000.00	5,553,575.00
09/01/2027	4,183,575.00	1,310,000.00	250,000.00	5,743,575.00
03/01/2028	4,175,487.50	1,310,000.00	250,000.00	5,735,487.50
09/01/2028	4,347,481.25	1,310,000.00	250,000.00	5,907,481.25
03/01/2029	4,346,631.25	1,310,000.00	250,000.00	5,906,631.25
09/01/2029	4,530,700.00	1,310,000.00	250,000.00	6,090,700.00
03/01/2030	4,526,681.25	1,310,000.00	250,000.00	6,086,681.25
09/01/2030	4,717,581.25	1,310,000.00	250,000.00	6,277,581.25
03/01/2031	4,715,231.25	1,310,000.00	250,000.00	6,275,231.25
09/01/2031	10,907,718.75	1,310,000.00	250,000.00	12,467,718.75
03/01/2032	4,864,375.00	1,310,000.00	250,000.00	6,424,375.00
09/01/2032	4,947,393.75	1,310,000.00	250,000.00	6,507,393.75
03/01/2033	4,953,787.50	1,310,000.00	250,000.00	6,513,787.50
09/01/2033	5,154,775.00	1,310,000.00	250,000.00	6,714,775.00
03/01/2034	5,157,187.50	1,310,000.00	250,000.00	6,717,187.50
09/01/2034	5,369,193.75	1,310,000.00	250,000.00	6,929,193.75
03/01/2035	5,367,381.25	1,310,000.00	250,000.00	6,927,381.25
09/01/2035	5,585,162.50	1,310,000.00	250,000.00	7,145,162.50
03/01/2036	5,588,962.50	1,310,000.00	250,000.00	7,148,962.50
09/01/2036	5,807,193.75	1,310,000.00	250,000.00	7,367,193.75
03/01/2037	5,811,362.50	1,310,000.00	250,000.00	7,371,362.50
09/01/2037	6,044,881.25	1,310,000.00	250,000.00	7,604,881.25
03/01/2038	6,044,012.50	1,310,000.00	250,000.00	7,604,012.50
09/01/2038	6,282,493.75	1,310,000.00	250,000.00	7,842,493.75
03/01/2039	6,281,425.00	1,310,000.00	250,000.00	7,841,425.00
09/01/2039	6,524,625.00	1,310,000.00	250,000.00	8,084,625.00
03/01/2040	6,528,112.50	1,310,000.00	250,000.00	8,088,112.50
09/01/2040	6,780,706.25	1,310,000.00	250,000.00	8,340,706.25
03/01/2041	6,783,343.75	1,310,000.00	250,000.00	8,343,343.75
09/01/2041	7,040,006.25	1,310,000.00	250,000.00	8,600,006.25
03/01/2042	7,041,550.00	1,310,000.00	250,000.00	8,601,550.00
09/01/2042	7,311,150.00	1,310,000.00	250,000.00	8,871,150.00
03/01/2043	7,310,812.50	1,310,000.00	250,000.00	8,870,812.50
09/01/2043	7,589,162.50	1,310,000.00	250,000.00	9,149,162.50
03/01/2044	7,586,300.00	1,310,000.00	250,000.00	9,146,300.00
09/01/2044	7,872,037.50	1,310,000.00	250,000.00	9,432,037.50
03/01/2045	7,876,300.00	1,310,000.00	250,000.00	9,436,300.00
09/01/2045	8,163,900.00	1,310,000.00	250,000.00	9,723,900.00
03/01/2046	8,169,850.00	1,310,000.00	250,000.00	9,729,850.00
09/01/2046	8,468,962.50	1,310,000.00	250,000.00	10,028,962.50
03/01/2047	8,466,075.00	1,310,000.00	250,000.00	10,026,075.00
09/01/2047	8,781,350.00	1,310,000.00	250,000.00	10,341,350.00
03/01/2048	8,784,187.50	1,310,000.00	250,000.00	10,344,187.50
09/01/2048	9,099,925.00	1,310,000.00	250,000.00	10,659,925.00
03/01/2049	9,103,050.00	1,310,000.00	250,000.00	10,663,050.00
09/01/2049	9,433,900.00	1,310,000.00	250,000.00	10,993,900.00
03/01/2050	9,431,700.00	1,310,000.00	250,000.00	10,991,700.00
09/01/2050	9,777,137.50	1,310,000.00	250,000.00	11,337,137.50
03/01/2051	9,774,087.50	1,310,000.00	250,000.00	11,334,087.50
09/01/2051	10,123,500.00	1,310,000.00	250,000.00	11,683,500.00
03/01/2052	10,124,162.50	1,310,000.00	250,000.00	11,684,162.50
09/01/2052	10,487,025.00	1,310,000.00	250,000.00	12,047,025.00
03/01/2053	10,490,700.00	1,310,000.00	250,000.00	12,050,700.00
09/01/2053	10,856,312.50	1,310,000.00	250,000.00	12,416,312.50
03/01/2054	9,737,475.00	10,420,000.00	250,000.00	20,407,475.00
09/01/2054		12,512,800.00	250,000.00	12,762,800.00



AGGREGATE DEBT SERVICE

CSCDA COMMUNITY IMPROVEMENT AUTHORITY
Essential Housing Revenue Bonds
Series 2022AB
(Turing-Milpitas) (Social Bonds)
***** Preliminary, Subject to Change *****

Date	Series 2022A Senior Bonds	Series 2022B Mezzanine Bonds	Series 2022C Subordinate Bonds	Aggregate Debt Service
03/01/2055		12,515,100.00	250,000.00	12,765,100.00
09/01/2055		12,907,800.00	250,000.00	13,157,800.00
03/01/2056		12,908,000.00	250,000.00	13,158,000.00
09/01/2056		8,838,300.00	7,048,316.46	15,886,616.46
	424,986,339.03	152,573,777.78	22,238,888.89	599,799,005.70

UNDERWRITER'S DISCOUNT

CSCDA COMMUNITY IMPROVEMENT AUTHORITY Essential Housing Revenue Bonds Series 2022AB (Turing-Milpitas) (Social Bonds) *** Preliminary, Subject to Change ***

	Series 2022A Senior Bonds	Series 2022B Mezzanine Bonds	Total
Takedown	3,162,907.40	856,690.88	4,019,598.28
CUSIP Fee (3 CUSIPs)	479.04	134.96	614.00
CDIAC Fee	3,900.97	1,099.03	5,000.00
Ipreo Bookrunning Fee	3,860.42	1,087.60	4,948.02
Ipreo Electronic Order Entry Fee	937.00	263.98	1,200.98
Ipreo Gameday Fee	937.00	263.98	1,200.98
Ipreo Wire Fee	128.73	36.27	165.00
Taxes on Ipreo Fees	520.35	146.60	666.95
DTC	897.22	252.78	1,150.00
Internet Roadshow (only if billed to GS)	3,705.92	1,044.08	4,750.00
GS Out-of-Pocket Expenses	11,702.91	3,297.09	15,000.00
Verification Agent	4,681.16	1,318.84	6,000.00
	3,194,658.12	865,636.09	4,060,294.21



FORM 8038 STATISTICS

CSCDA COMMUNITY IMPROVEMENT AUTHORITY
Essential Housing Revenue Bonds
Series 2022AB
(Turing-Milpitas) (Social Bonds)
***** Preliminary, Subject to Change *****

Dated Date 03/09/2022
Delivery Date 03/09/2022

Bond Component	Date	Principal	Coupon	Price	Issue Price	Redemption at Maturity
Series 2021A-1 Bonds:						
	09/01/2027	190,000.00	3.250%	91.072	173,036.80	190,000.00
	03/01/2028	185,000.00	3.250%	91.072	168,483.20	185,000.00
	09/01/2028	360,000.00	3.250%	91.072	327,859.20	360,000.00
	03/01/2029	365,000.00	3.250%	91.072	332,412.80	365,000.00
	09/01/2029	555,000.00	3.250%	91.072	505,449.60	555,000.00
	03/01/2030	560,000.00	3.250%	91.072	510,003.20	560,000.00
	09/01/2030	760,000.00	3.250%	91.072	692,147.20	760,000.00
	03/01/2031	770,000.00	3.250%	91.072	701,254.40	770,000.00
	09/01/2031	6,975,000.00	3.250%	91.072	6,352,272.00	6,975,000.00
	03/01/2032	1,045,000.00	3.250%	91.072	951,702.40	1,045,000.00
	09/01/2032	1,145,000.00	3.250%	91.072	1,042,774.40	1,145,000.00
	03/01/2033	1,170,000.00	3.250%	91.072	1,065,542.40	1,170,000.00
	09/01/2033	1,390,000.00	3.250%	91.072	1,265,900.80	1,390,000.00
	03/01/2034	1,415,000.00	3.250%	91.072	1,288,668.80	1,415,000.00
	09/01/2034	1,650,000.00	3.250%	91.072	1,502,688.00	1,650,000.00
	03/01/2035	1,675,000.00	3.250%	91.072	1,525,456.00	1,675,000.00
	09/01/2035	1,920,000.00	3.250%	91.072	1,748,582.40	1,920,000.00
	03/01/2036	1,955,000.00	3.250%	91.072	1,780,457.60	1,955,000.00
	09/01/2036	2,205,000.00	3.250%	91.072	2,008,137.60	2,205,000.00
	03/01/2037	2,245,000.00	3.250%	91.072	2,044,566.40	2,245,000.00
	09/01/2037	2,515,000.00	3.250%	91.072	2,290,460.80	2,515,000.00
	03/01/2038	2,555,000.00	3.250%	91.072	2,326,889.60	2,555,000.00
	09/01/2038	2,835,000.00	3.250%	91.072	2,581,891.20	2,835,000.00
	03/01/2039	2,880,000.00	3.250%	91.072	2,622,873.60	2,880,000.00
	09/01/2039	3,170,000.00	3.250%	91.072	2,886,982.40	3,170,000.00
	03/01/2040	3,225,000.00	3.250%	91.072	2,937,072.00	3,225,000.00
	09/01/2040	3,530,000.00	3.250%	91.072	3,214,841.60	3,530,000.00
	03/01/2041	3,590,000.00	3.250%	91.072	3,269,484.80	3,590,000.00
	09/01/2041	3,905,000.00	3.250%	91.072	3,556,361.60	3,905,000.00
	03/01/2042	3,260,000.00	3.250%	91.072	2,968,947.20	3,260,000.00
Series 2021A-2 Bonds:						
	03/01/2042	710,000.00	3.500%	90.566	643,018.60	710,000.00
	09/01/2042	4,305,000.00	3.500%	90.566	3,898,866.30	4,305,000.00
	03/01/2043	4,380,000.00	3.500%	90.566	3,966,790.80	4,380,000.00
	09/01/2043	4,735,000.00	3.500%	90.566	4,288,300.10	4,735,000.00
	03/01/2044	4,815,000.00	3.500%	90.566	4,360,752.90	4,815,000.00
	09/01/2044	5,185,000.00	3.500%	90.566	4,695,847.10	5,185,000.00
	03/01/2045	5,280,000.00	3.500%	90.566	4,781,884.80	5,280,000.00
	09/01/2045	5,660,000.00	3.500%	90.566	5,126,035.60	5,660,000.00
	03/01/2046	5,765,000.00	3.500%	90.566	5,221,129.90	5,765,000.00
	09/01/2046	6,165,000.00	3.500%	90.566	5,583,393.90	6,165,000.00
	03/01/2047	6,270,000.00	3.500%	90.566	5,678,488.20	6,270,000.00
	09/01/2047	6,695,000.00	3.500%	90.566	6,063,393.70	6,695,000.00
	03/01/2048	6,815,000.00	3.500%	90.566	6,172,072.90	6,815,000.00
	09/01/2048	7,250,000.00	3.500%	90.566	6,566,035.00	7,250,000.00
	03/01/2049	7,380,000.00	3.500%	90.566	6,683,770.80	7,380,000.00
	09/01/2049	7,840,000.00	3.500%	90.566	7,100,374.40	7,840,000.00
	03/01/2050	7,975,000.00	3.500%	90.566	7,222,638.50	7,975,000.00
	09/01/2050	8,460,000.00	3.500%	90.566	7,661,883.60	8,460,000.00
	03/01/2051	8,605,000.00	3.500%	90.566	7,793,204.30	8,605,000.00
	09/01/2051	9,105,000.00	3.500%	90.566	8,246,034.30	9,105,000.00
	03/01/2052	9,265,000.00	3.500%	90.566	8,390,939.90	9,265,000.00
	09/01/2052	9,790,000.00	3.500%	90.566	8,866,411.40	9,790,000.00
	03/01/2053	9,965,000.00	3.500%	90.566	9,024,901.90	9,965,000.00
	09/01/2053	10,505,000.00	3.500%	90.566	9,513,958.30	10,505,000.00
	03/01/2054	9,570,000.00	3.500%	90.566	8,667,166.20	9,570,000.00
Series 2021B-1 Bonds:						
	03/01/2054	9,110,000.00	4.000%	87.195	7,943,464.50	9,110,000.00
	09/01/2054	11,385,000.00	4.000%	87.195	9,927,150.75	11,385,000.00
	03/01/2055	11,615,000.00	4.000%	87.195	10,127,699.25	11,615,000.00
	09/01/2055	12,240,000.00	4.000%	87.195	10,672,668.00	12,240,000.00
	03/01/2056	12,485,000.00	4.000%	87.195	10,886,295.75	12,485,000.00
	09/01/2056	8,665,000.00	4.000%	87.195	7,555,446.75	8,665,000.00



FORM 8038 STATISTICS

CSCDA COMMUNITY IMPROVEMENT AUTHORITY
Essential Housing Revenue Bonds
Series 2022AB
(Turing-Milpitas) (Social Bonds)
***** Preliminary, Subject to Change *****

Bond Component	Date	Principal	Coupon	Price	Issue Price	Redemption at Maturity
Series 2021C Deferred Interest:						
	09/01/2022	(238,888.89)	0.000%	100.000	(238,888.89)	(238,888.89)
	03/01/2023	(244,174.59)	0.000%	100.000	(244,174.59)	(244,174.59)
	09/01/2023	(250,000.00)	0.000%	100.000	(250,000.00)	(250,000.00)
	03/01/2024	(250,000.00)	0.000%	100.000	(250,000.00)	(250,000.00)
	09/01/2024	(250,000.00)	0.000%	100.000	(250,000.00)	(250,000.00)
	03/01/2025	(250,000.00)	0.000%	100.000	(250,000.00)	(250,000.00)
	09/01/2025	(157,626.49)	0.000%	100.000	(157,626.49)	(157,626.49)
	03/01/2026	(157,626.49)	0.000%	100.000	(157,626.49)	(157,626.49)
Series 2021C Principal:						
	09/01/2056	5,000,000.00	10.000%	100.000	5,000,000.00	5,000,000.00
Series 2021C Deferred Interest (Paid):						
	09/01/2056	1,798,316.46	0.000%	100.000	1,798,316.46	1,798,316.46
		302,990,000.00			272,973,218.40	302,990,000.00

	Maturity Date	Interest Rate	Issue Price	Stated Redemption at Maturity	Weighted Average Maturity	Yield
Final Maturity	09/01/2056	5.589%	14,353,763.21	15,463,316.46		
Entire Issue			274,771,534.86	304,788,316.46	26.1142	4.2534%

Proceeds used for accrued interest	0.00
Proceeds used for bond issuance costs (including underwriters' discount)	5,260,989.21
Proceeds used for credit enhancement	0.00
Proceeds allocated to reasonably required reserve or replacement fund	22,978,580.00



BOND DEBT SERVICE

Milpitas-Turing - Model v01 Series 2022A Senior Bonds

Dated Date 03/09/2022
Delivery Date 03/09/2022

Period Ending	Principal	Coupon	Interest	Debt Service	Bond Balance	Total Bond Value
09/01/2022			3,816,082.78	3,816,082.78	232,490,000	232,490,000
09/01/2023			7,987,150.00	7,987,150.00	232,490,000	232,490,000
09/01/2024			7,987,150.00	7,987,150.00	232,490,000	232,490,000
09/01/2025			7,987,150.00	7,987,150.00	232,490,000	232,490,000
09/01/2026			7,987,150.00	7,987,150.00	232,490,000	232,490,000
09/01/2027	190,000	3.250%	7,987,150.00	8,177,150.00	232,300,000	232,300,000
09/01/2028	545,000	3.250%	7,977,968.75	8,522,968.75	231,755,000	231,755,000
09/01/2029	920,000	3.250%	7,957,331.25	8,877,331.25	230,835,000	230,835,000
09/01/2030	1,320,000	3.250%	7,924,262.50	9,244,262.50	229,515,000	229,515,000
09/01/2031	7,745,000	3.250%	7,877,950.00	15,622,950.00	221,770,000	221,770,000
09/01/2032	2,190,000	3.250%	7,621,768.75	9,811,768.75	219,580,000	219,580,000
09/01/2033	2,560,000	3.250%	7,548,562.50	10,108,562.50	217,020,000	217,020,000
09/01/2034	3,065,000	3.250%	7,461,381.25	10,526,381.25	213,955,000	213,955,000
09/01/2035	3,595,000	3.250%	7,357,543.75	10,952,543.75	210,360,000	210,360,000
09/01/2036	4,160,000	3.250%	7,236,156.25	11,396,156.25	206,200,000	206,200,000
09/01/2037	4,760,000	3.250%	7,096,243.75	11,856,243.75	201,440,000	201,440,000
09/01/2038	5,390,000	3.250%	6,936,506.25	12,326,506.25	196,050,000	196,050,000
09/01/2039	6,050,000	3.250%	6,756,050.00	12,806,050.00	190,000,000	190,000,000
09/01/2040	6,755,000	3.250%	6,553,818.75	13,308,818.75	183,245,000	183,245,000
09/01/2041	7,495,000	3.250%	6,328,350.00	13,823,350.00	175,750,000	175,750,000
09/01/2042	8,275,000	** %	6,077,700.00	14,352,700.00	167,475,000	167,475,000
09/01/2043	9,115,000	3.500%	5,784,975.00	14,899,975.00	158,360,000	158,360,000
09/01/2044	10,000,000	3.500%	5,458,337.50	15,458,337.50	148,360,000	148,360,000
09/01/2045	10,940,000	3.500%	5,100,200.00	16,040,200.00	137,420,000	137,420,000
09/01/2046	11,930,000	3.500%	4,708,812.50	16,638,812.50	125,490,000	125,490,000
09/01/2047	12,965,000	3.500%	4,282,425.00	17,247,425.00	112,525,000	112,525,000
09/01/2048	14,065,000	3.500%	3,819,112.50	17,884,112.50	98,460,000	98,460,000
09/01/2049	15,220,000	3.500%	3,316,950.00	18,536,950.00	83,240,000	83,240,000
09/01/2050	16,435,000	3.500%	2,773,837.50	19,208,837.50	66,805,000	66,805,000
09/01/2051	17,710,000	3.500%	2,187,587.50	19,897,587.50	49,095,000	49,095,000
09/01/2052	19,055,000	3.500%	1,556,187.50	20,611,187.50	30,040,000	30,040,000
09/01/2053	20,470,000	3.500%	877,012.50	21,347,012.50	9,570,000	9,570,000
09/01/2054	9,570,000	3.500%	167,475.00	9,737,475.00		
	232,490,000		192,496,339.03	424,986,339.03		



BOND DEBT SERVICE

Milpitas-Turing - Model v01 Series 2022A Senior Bonds

Dated Date 03/09/2022
Delivery Date 03/09/2022

Period Ending	Principal	Coupon	Interest	Debt Service	Annual Debt Service	Bond Balance	Total Bond Value
03/09/2022						232,490,000	232,490,000
09/01/2022			3,816,082.78	3,816,082.78	3,816,082.78	232,490,000	232,490,000
03/01/2023			3,993,575.00	3,993,575.00		232,490,000	232,490,000
09/01/2023			3,993,575.00	3,993,575.00	7,987,150.00	232,490,000	232,490,000
03/01/2024			3,993,575.00	3,993,575.00		232,490,000	232,490,000
09/01/2024			3,993,575.00	3,993,575.00	7,987,150.00	232,490,000	232,490,000
03/01/2025			3,993,575.00	3,993,575.00		232,490,000	232,490,000
09/01/2025			3,993,575.00	3,993,575.00	7,987,150.00	232,490,000	232,490,000
03/01/2026			3,993,575.00	3,993,575.00		232,490,000	232,490,000
09/01/2026			3,993,575.00	3,993,575.00	7,987,150.00	232,490,000	232,490,000
03/01/2027			3,993,575.00	3,993,575.00		232,490,000	232,490,000
09/01/2027	190,000	3.250%	3,993,575.00	4,183,575.00	8,177,150.00	232,300,000	232,300,000
03/01/2028	185,000	3.250%	3,990,487.50	4,175,487.50		232,115,000	232,115,000
09/01/2028	360,000	3.250%	3,987,481.25	4,347,481.25	8,522,968.75	231,755,000	231,755,000
03/01/2029	365,000	3.250%	3,981,631.25	4,346,631.25		231,390,000	231,390,000
09/01/2029	555,000	3.250%	3,975,700.00	4,530,700.00	8,877,331.25	230,835,000	230,835,000
03/01/2030	560,000	3.250%	3,966,681.25	4,526,681.25		230,275,000	230,275,000
09/01/2030	760,000	3.250%	3,957,581.25	4,717,581.25	9,244,262.50	229,515,000	229,515,000
03/01/2031	770,000	3.250%	3,945,231.25	4,715,231.25		228,745,000	228,745,000
09/01/2031	6,975,000	3.250%	3,932,718.75	10,907,718.75	15,622,950.00	221,770,000	221,770,000
03/01/2032	1,045,000	3.250%	3,819,375.00	4,864,375.00		220,725,000	220,725,000
09/01/2032	1,145,000	3.250%	3,802,393.75	4,947,393.75	9,811,768.75	219,580,000	219,580,000
03/01/2033	1,170,000	3.250%	3,783,787.50	4,953,787.50		218,410,000	218,410,000
09/01/2033	1,390,000	3.250%	3,764,775.00	5,154,775.00	10,108,562.50	217,020,000	217,020,000
03/01/2034	1,415,000	3.250%	3,742,187.50	5,157,187.50		215,605,000	215,605,000
09/01/2034	1,650,000	3.250%	3,719,193.75	5,369,193.75	10,526,381.25	213,955,000	213,955,000
03/01/2035	1,675,000	3.250%	3,692,381.25	5,367,381.25		212,280,000	212,280,000
09/01/2035	1,920,000	3.250%	3,665,162.50	5,585,162.50	10,952,543.75	210,360,000	210,360,000
03/01/2036	1,955,000	3.250%	3,633,962.50	5,588,962.50		208,405,000	208,405,000
09/01/2036	2,205,000	3.250%	3,602,193.75	5,807,193.75	11,396,156.25	206,200,000	206,200,000
03/01/2037	2,245,000	3.250%	3,566,362.50	5,811,362.50		203,955,000	203,955,000
09/01/2037	2,515,000	3.250%	3,529,881.25	6,044,881.25	11,856,243.75	201,440,000	201,440,000
03/01/2038	2,555,000	3.250%	3,489,012.50	6,044,012.50		198,885,000	198,885,000
09/01/2038	2,835,000	3.250%	3,447,493.75	6,282,493.75	12,326,506.25	196,050,000	196,050,000
03/01/2039	2,880,000	3.250%	3,401,425.00	6,281,425.00		193,170,000	193,170,000
09/01/2039	3,170,000	3.250%	3,354,625.00	6,524,625.00	12,806,050.00	190,000,000	190,000,000
03/01/2040	3,225,000	3.250%	3,303,112.50	6,528,112.50		186,775,000	186,775,000
09/01/2040	3,530,000	3.250%	3,250,706.25	6,780,706.25	13,308,818.75	183,245,000	183,245,000
03/01/2041	3,590,000	3.250%	3,193,343.75	6,783,343.75		179,655,000	179,655,000
09/01/2041	3,905,000	3.250%	3,135,006.25	7,040,006.25	13,823,350.00	175,750,000	175,750,000
03/01/2042	3,970,000	** %	3,071,550.00	7,041,550.00		171,780,000	171,780,000
09/01/2042	4,305,000	3.500%	3,006,150.00	7,311,150.00	14,352,700.00	167,475,000	167,475,000
03/01/2043	4,380,000	3.500%	2,930,812.50	7,310,812.50		163,095,000	163,095,000
09/01/2043	4,735,000	3.500%	2,854,162.50	7,589,162.50	14,899,975.00	158,360,000	158,360,000
03/01/2044	4,815,000	3.500%	2,771,300.00	7,586,300.00		153,545,000	153,545,000
09/01/2044	5,185,000	3.500%	2,687,037.50	7,872,037.50	15,458,337.50	148,360,000	148,360,000
03/01/2045	5,280,000	3.500%	2,596,300.00	7,876,300.00		143,080,000	143,080,000
09/01/2045	5,660,000	3.500%	2,503,900.00	8,163,900.00	16,040,200.00	137,420,000	137,420,000
03/01/2046	5,765,000	3.500%	2,404,850.00	8,169,850.00		131,655,000	131,655,000
09/01/2046	6,165,000	3.500%	2,303,962.50	8,468,962.50	16,638,812.50	125,490,000	125,490,000
03/01/2047	6,270,000	3.500%	2,196,075.00	8,466,075.00		119,220,000	119,220,000
09/01/2047	6,695,000	3.500%	2,086,350.00	8,781,350.00	17,247,425.00	112,525,000	112,525,000
03/01/2048	6,815,000	3.500%	1,969,187.50	8,784,187.50		105,710,000	105,710,000
09/01/2048	7,250,000	3.500%	1,849,925.00	9,099,925.00	17,884,112.50	98,460,000	98,460,000
03/01/2049	7,380,000	3.500%	1,723,050.00	9,103,050.00		91,080,000	91,080,000
09/01/2049	7,840,000	3.500%	1,593,900.00	9,433,900.00	18,536,950.00	83,240,000	83,240,000
03/01/2050	7,975,000	3.500%	1,456,700.00	9,431,700.00		75,265,000	75,265,000
09/01/2050	8,460,000	3.500%	1,317,137.50	9,777,137.50	19,208,837.50	66,805,000	66,805,000
03/01/2051	8,605,000	3.500%	1,169,087.50	9,774,087.50		58,200,000	58,200,000
09/01/2051	9,105,000	3.500%	1,018,500.00	10,123,500.00	19,897,587.50	49,095,000	49,095,000
03/01/2052	9,265,000	3.500%	859,162.50	10,124,162.50		39,830,000	39,830,000
09/01/2052	9,790,000	3.500%	697,025.00	10,487,025.00	20,611,187.50	30,040,000	30,040,000
03/01/2053	9,965,000	3.500%	525,700.00	10,490,700.00		20,075,000	20,075,000
09/01/2053	10,505,000	3.500%	351,312.50	10,856,312.50	21,347,012.50	9,570,000	9,570,000
03/01/2054	9,570,000	3.500%	167,475.00	9,737,475.00			
	232,490,000		192,496,339.03	424,986,339.03	424,986,339.03		



BOND DEBT SERVICE

Milpitas-Turing - Model v01 Series 2022B Mezzanine Bonds

Dated Date 03/09/2022
Delivery Date 03/09/2022

Period Ending	Principal	Coupon	Interest	Debt Service	Bond Balance	Total Bond Value
09/01/2022			1,251,777.78	1,251,777.78	65,500,000	65,500,000
09/01/2023			2,620,000.00	2,620,000.00	65,500,000	65,500,000
09/01/2024			2,620,000.00	2,620,000.00	65,500,000	65,500,000
09/01/2025			2,620,000.00	2,620,000.00	65,500,000	65,500,000
09/01/2026			2,620,000.00	2,620,000.00	65,500,000	65,500,000
09/01/2027			2,620,000.00	2,620,000.00	65,500,000	65,500,000
09/01/2028			2,620,000.00	2,620,000.00	65,500,000	65,500,000
09/01/2029			2,620,000.00	2,620,000.00	65,500,000	65,500,000
09/01/2030			2,620,000.00	2,620,000.00	65,500,000	65,500,000
09/01/2031			2,620,000.00	2,620,000.00	65,500,000	65,500,000
09/01/2032			2,620,000.00	2,620,000.00	65,500,000	65,500,000
09/01/2033			2,620,000.00	2,620,000.00	65,500,000	65,500,000
09/01/2034			2,620,000.00	2,620,000.00	65,500,000	65,500,000
09/01/2035			2,620,000.00	2,620,000.00	65,500,000	65,500,000
09/01/2036			2,620,000.00	2,620,000.00	65,500,000	65,500,000
09/01/2037			2,620,000.00	2,620,000.00	65,500,000	65,500,000
09/01/2038			2,620,000.00	2,620,000.00	65,500,000	65,500,000
09/01/2039			2,620,000.00	2,620,000.00	65,500,000	65,500,000
09/01/2040			2,620,000.00	2,620,000.00	65,500,000	65,500,000
09/01/2041			2,620,000.00	2,620,000.00	65,500,000	65,500,000
09/01/2042			2,620,000.00	2,620,000.00	65,500,000	65,500,000
09/01/2043			2,620,000.00	2,620,000.00	65,500,000	65,500,000
09/01/2044			2,620,000.00	2,620,000.00	65,500,000	65,500,000
09/01/2045			2,620,000.00	2,620,000.00	65,500,000	65,500,000
09/01/2046			2,620,000.00	2,620,000.00	65,500,000	65,500,000
09/01/2047			2,620,000.00	2,620,000.00	65,500,000	65,500,000
09/01/2048			2,620,000.00	2,620,000.00	65,500,000	65,500,000
09/01/2049			2,620,000.00	2,620,000.00	65,500,000	65,500,000
09/01/2050			2,620,000.00	2,620,000.00	65,500,000	65,500,000
09/01/2051			2,620,000.00	2,620,000.00	65,500,000	65,500,000
09/01/2052			2,620,000.00	2,620,000.00	65,500,000	65,500,000
09/01/2053			2,620,000.00	2,620,000.00	65,500,000	65,500,000
09/01/2054	20,495,000	4.000%	2,437,800.00	22,932,800.00	45,005,000	45,005,000
09/01/2055	23,855,000	4.000%	1,567,900.00	25,422,900.00	21,150,000	21,150,000
09/01/2056	21,150,000	4.000%	596,300.00	21,746,300.00		
	65,500,000		87,073,777.78	152,573,777.78		



BOND DEBT SERVICE
Milpitas-Turing - Model v01
Series 2022B Mezzanine Bonds

Dated Date 03/09/2022
Delivery Date 03/09/2022

Period Ending	Principal	Coupon	Interest	Debt Service	Annual Debt Service	Bond Balance	Total Bond Value
03/09/2022						65,500,000	65,500,000
09/01/2022			1,251,777.78	1,251,777.78	1,251,777.78	65,500,000	65,500,000
03/01/2023			1,310,000.00	1,310,000.00		65,500,000	65,500,000
09/01/2023			1,310,000.00	1,310,000.00	2,620,000.00	65,500,000	65,500,000
03/01/2024			1,310,000.00	1,310,000.00		65,500,000	65,500,000
09/01/2024			1,310,000.00	1,310,000.00	2,620,000.00	65,500,000	65,500,000
03/01/2025			1,310,000.00	1,310,000.00		65,500,000	65,500,000
09/01/2025			1,310,000.00	1,310,000.00	2,620,000.00	65,500,000	65,500,000
03/01/2026			1,310,000.00	1,310,000.00		65,500,000	65,500,000
09/01/2026			1,310,000.00	1,310,000.00	2,620,000.00	65,500,000	65,500,000
03/01/2027			1,310,000.00	1,310,000.00		65,500,000	65,500,000
09/01/2027			1,310,000.00	1,310,000.00	2,620,000.00	65,500,000	65,500,000
03/01/2028			1,310,000.00	1,310,000.00		65,500,000	65,500,000
09/01/2028			1,310,000.00	1,310,000.00	2,620,000.00	65,500,000	65,500,000
03/01/2029			1,310,000.00	1,310,000.00		65,500,000	65,500,000
09/01/2029			1,310,000.00	1,310,000.00	2,620,000.00	65,500,000	65,500,000
03/01/2030			1,310,000.00	1,310,000.00		65,500,000	65,500,000
09/01/2030			1,310,000.00	1,310,000.00	2,620,000.00	65,500,000	65,500,000
03/01/2031			1,310,000.00	1,310,000.00		65,500,000	65,500,000
09/01/2031			1,310,000.00	1,310,000.00	2,620,000.00	65,500,000	65,500,000
03/01/2032			1,310,000.00	1,310,000.00		65,500,000	65,500,000
09/01/2032			1,310,000.00	1,310,000.00	2,620,000.00	65,500,000	65,500,000
03/01/2033			1,310,000.00	1,310,000.00		65,500,000	65,500,000
09/01/2033			1,310,000.00	1,310,000.00	2,620,000.00	65,500,000	65,500,000
03/01/2034			1,310,000.00	1,310,000.00		65,500,000	65,500,000
09/01/2034			1,310,000.00	1,310,000.00	2,620,000.00	65,500,000	65,500,000
03/01/2035			1,310,000.00	1,310,000.00		65,500,000	65,500,000
09/01/2035			1,310,000.00	1,310,000.00	2,620,000.00	65,500,000	65,500,000
03/01/2036			1,310,000.00	1,310,000.00		65,500,000	65,500,000
09/01/2036			1,310,000.00	1,310,000.00	2,620,000.00	65,500,000	65,500,000
03/01/2037			1,310,000.00	1,310,000.00		65,500,000	65,500,000
09/01/2037			1,310,000.00	1,310,000.00	2,620,000.00	65,500,000	65,500,000
03/01/2038			1,310,000.00	1,310,000.00		65,500,000	65,500,000
09/01/2038			1,310,000.00	1,310,000.00	2,620,000.00	65,500,000	65,500,000
03/01/2039			1,310,000.00	1,310,000.00		65,500,000	65,500,000
09/01/2039			1,310,000.00	1,310,000.00	2,620,000.00	65,500,000	65,500,000
03/01/2040			1,310,000.00	1,310,000.00		65,500,000	65,500,000
09/01/2040			1,310,000.00	1,310,000.00	2,620,000.00	65,500,000	65,500,000
03/01/2041			1,310,000.00	1,310,000.00		65,500,000	65,500,000
09/01/2041			1,310,000.00	1,310,000.00	2,620,000.00	65,500,000	65,500,000
03/01/2042			1,310,000.00	1,310,000.00		65,500,000	65,500,000
09/01/2042			1,310,000.00	1,310,000.00	2,620,000.00	65,500,000	65,500,000
03/01/2043			1,310,000.00	1,310,000.00		65,500,000	65,500,000
09/01/2043			1,310,000.00	1,310,000.00	2,620,000.00	65,500,000	65,500,000
03/01/2044			1,310,000.00	1,310,000.00		65,500,000	65,500,000
09/01/2044			1,310,000.00	1,310,000.00	2,620,000.00	65,500,000	65,500,000
03/01/2045			1,310,000.00	1,310,000.00		65,500,000	65,500,000
09/01/2045			1,310,000.00	1,310,000.00	2,620,000.00	65,500,000	65,500,000
03/01/2046			1,310,000.00	1,310,000.00		65,500,000	65,500,000
09/01/2046			1,310,000.00	1,310,000.00	2,620,000.00	65,500,000	65,500,000
03/01/2047			1,310,000.00	1,310,000.00		65,500,000	65,500,000
09/01/2047			1,310,000.00	1,310,000.00	2,620,000.00	65,500,000	65,500,000
03/01/2048			1,310,000.00	1,310,000.00		65,500,000	65,500,000
09/01/2048			1,310,000.00	1,310,000.00	2,620,000.00	65,500,000	65,500,000
03/01/2049			1,310,000.00	1,310,000.00		65,500,000	65,500,000
09/01/2049			1,310,000.00	1,310,000.00	2,620,000.00	65,500,000	65,500,000
03/01/2050			1,310,000.00	1,310,000.00		65,500,000	65,500,000
09/01/2050			1,310,000.00	1,310,000.00	2,620,000.00	65,500,000	65,500,000
03/01/2051			1,310,000.00	1,310,000.00		65,500,000	65,500,000
09/01/2051			1,310,000.00	1,310,000.00	2,620,000.00	65,500,000	65,500,000
03/01/2052			1,310,000.00	1,310,000.00		65,500,000	65,500,000
09/01/2052			1,310,000.00	1,310,000.00	2,620,000.00	65,500,000	65,500,000
03/01/2053			1,310,000.00	1,310,000.00		65,500,000	65,500,000
09/01/2053			1,310,000.00	1,310,000.00	2,620,000.00	65,500,000	65,500,000
03/01/2054	9,110,000	4.000%	1,310,000.00	10,420,000.00		56,390,000	56,390,000
09/01/2054	11,385,000	4.000%	1,127,800.00	12,512,800.00	22,932,800.00	45,005,000	45,005,000



BOND DEBT SERVICE
Milpitas-Turing - Model v01
Series 2022B Mezzanine Bonds

Period Ending	Principal	Coupon	Interest	Debt Service	Annual Debt Service	Bond Balance	Total Bond Value
03/01/2055	11,615,000	4.000%	900,100.00	12,515,100.00		33,390,000	33,390,000
09/01/2055	12,240,000	4.000%	667,800.00	12,907,800.00	25,422,900.00	21,150,000	21,150,000
03/01/2056	12,485,000	4.000%	423,000.00	12,908,000.00		8,665,000	8,665,000
09/01/2056	8,665,000	4.000%	173,300.00	8,838,300.00	21,746,300.00		
	65,500,000		87,073,777.78	152,573,777.78	152,573,777.78		



BOND DEBT SERVICE

Milpitas-Turing - Model v01 Series 2022C Subordinate Bonds

Dated Date 03/09/2022
Delivery Date 03/09/2022

Period Ending	Principal	Coupon	Interest	Debt Service	Bond Balance	Total Bond Value
09/01/2022	(238,888.89)		238,888.89		5,238,888.89	5,238,888.89
09/01/2023	(494,174.59)		500,000.00	5,825.41	5,733,063.48	5,733,063.48
09/01/2024	(500,000.00)		500,000.00		6,233,063.48	6,233,063.48
09/01/2025	(407,626.49)		500,000.00	92,373.51	6,640,689.97	6,640,689.97
09/01/2026	(157,626.49)		500,000.00	342,373.51	6,798,316.46	6,798,316.46
09/01/2027			500,000.00	500,000.00	6,798,316.46	6,798,316.46
09/01/2028			500,000.00	500,000.00	6,798,316.46	6,798,316.46
09/01/2029			500,000.00	500,000.00	6,798,316.46	6,798,316.46
09/01/2030			500,000.00	500,000.00	6,798,316.46	6,798,316.46
09/01/2031			500,000.00	500,000.00	6,798,316.46	6,798,316.46
09/01/2032			500,000.00	500,000.00	6,798,316.46	6,798,316.46
09/01/2033			500,000.00	500,000.00	6,798,316.46	6,798,316.46
09/01/2034			500,000.00	500,000.00	6,798,316.46	6,798,316.46
09/01/2035			500,000.00	500,000.00	6,798,316.46	6,798,316.46
09/01/2036			500,000.00	500,000.00	6,798,316.46	6,798,316.46
09/01/2037			500,000.00	500,000.00	6,798,316.46	6,798,316.46
09/01/2038			500,000.00	500,000.00	6,798,316.46	6,798,316.46
09/01/2039			500,000.00	500,000.00	6,798,316.46	6,798,316.46
09/01/2040			500,000.00	500,000.00	6,798,316.46	6,798,316.46
09/01/2041			500,000.00	500,000.00	6,798,316.46	6,798,316.46
09/01/2042			500,000.00	500,000.00	6,798,316.46	6,798,316.46
09/01/2043			500,000.00	500,000.00	6,798,316.46	6,798,316.46
09/01/2044			500,000.00	500,000.00	6,798,316.46	6,798,316.46
09/01/2045			500,000.00	500,000.00	6,798,316.46	6,798,316.46
09/01/2046			500,000.00	500,000.00	6,798,316.46	6,798,316.46
09/01/2047			500,000.00	500,000.00	6,798,316.46	6,798,316.46
09/01/2048			500,000.00	500,000.00	6,798,316.46	6,798,316.46
09/01/2049			500,000.00	500,000.00	6,798,316.46	6,798,316.46
09/01/2050			500,000.00	500,000.00	6,798,316.46	6,798,316.46
09/01/2051			500,000.00	500,000.00	6,798,316.46	6,798,316.46
09/01/2052			500,000.00	500,000.00	6,798,316.46	6,798,316.46
09/01/2053			500,000.00	500,000.00	6,798,316.46	6,798,316.46
09/01/2054			500,000.00	500,000.00	6,798,316.46	6,798,316.46
09/01/2055			500,000.00	500,000.00	6,798,316.46	6,798,316.46
09/01/2056	6,798,316.46	** %	500,000.00	7,298,316.46		
	5,000,000.00		17,238,888.89	22,238,888.89		



BOND DEBT SERVICE
Milpitas-Turing - Model v01
Series 2022C Subordinate Bonds

Dated Date 03/09/2022
Delivery Date 03/09/2022

Period Ending	Principal	Coupon	Interest	Debt Service	Annual Debt Service	Bond Balance	Total Bond Value
03/09/2022						5,000,000.00	5,000,000.00
09/01/2022	(238,888.89)		238,888.89			5,238,888.89	5,238,888.89
03/01/2023	(244,174.59)		250,000.00	5,825.41		5,483,063.48	5,483,063.48
09/01/2023	(250,000.00)		250,000.00		5,825.41	5,733,063.48	5,733,063.48
03/01/2024	(250,000.00)		250,000.00			5,983,063.48	5,983,063.48
09/01/2024	(250,000.00)		250,000.00			6,233,063.48	6,233,063.48
03/01/2025	(250,000.00)		250,000.00			6,483,063.48	6,483,063.48
09/01/2025	(157,626.49)		250,000.00	92,373.51	92,373.51	6,640,689.97	6,640,689.97
03/01/2026	(157,626.49)		250,000.00	92,373.51		6,798,316.46	6,798,316.46
09/01/2026			250,000.00	250,000.00	342,373.51	6,798,316.46	6,798,316.46
03/01/2027			250,000.00	250,000.00		6,798,316.46	6,798,316.46
09/01/2027			250,000.00	250,000.00	500,000.00	6,798,316.46	6,798,316.46
03/01/2028			250,000.00	250,000.00		6,798,316.46	6,798,316.46
09/01/2028			250,000.00	250,000.00	500,000.00	6,798,316.46	6,798,316.46
03/01/2029			250,000.00	250,000.00		6,798,316.46	6,798,316.46
09/01/2029			250,000.00	250,000.00	500,000.00	6,798,316.46	6,798,316.46
03/01/2030			250,000.00	250,000.00		6,798,316.46	6,798,316.46
09/01/2030			250,000.00	250,000.00	500,000.00	6,798,316.46	6,798,316.46
03/01/2031			250,000.00	250,000.00		6,798,316.46	6,798,316.46
09/01/2031			250,000.00	250,000.00	500,000.00	6,798,316.46	6,798,316.46
03/01/2032			250,000.00	250,000.00		6,798,316.46	6,798,316.46
09/01/2032			250,000.00	250,000.00	500,000.00	6,798,316.46	6,798,316.46
03/01/2033			250,000.00	250,000.00		6,798,316.46	6,798,316.46
09/01/2033			250,000.00	250,000.00	500,000.00	6,798,316.46	6,798,316.46
03/01/2034			250,000.00	250,000.00		6,798,316.46	6,798,316.46
09/01/2034			250,000.00	250,000.00	500,000.00	6,798,316.46	6,798,316.46
03/01/2035			250,000.00	250,000.00		6,798,316.46	6,798,316.46
09/01/2035			250,000.00	250,000.00	500,000.00	6,798,316.46	6,798,316.46
03/01/2036			250,000.00	250,000.00		6,798,316.46	6,798,316.46
09/01/2036			250,000.00	250,000.00	500,000.00	6,798,316.46	6,798,316.46
03/01/2037			250,000.00	250,000.00		6,798,316.46	6,798,316.46
09/01/2037			250,000.00	250,000.00	500,000.00	6,798,316.46	6,798,316.46
03/01/2038			250,000.00	250,000.00		6,798,316.46	6,798,316.46
09/01/2038			250,000.00	250,000.00	500,000.00	6,798,316.46	6,798,316.46
03/01/2039			250,000.00	250,000.00		6,798,316.46	6,798,316.46
09/01/2039			250,000.00	250,000.00	500,000.00	6,798,316.46	6,798,316.46
03/01/2040			250,000.00	250,000.00		6,798,316.46	6,798,316.46
09/01/2040			250,000.00	250,000.00	500,000.00	6,798,316.46	6,798,316.46
03/01/2041			250,000.00	250,000.00		6,798,316.46	6,798,316.46
09/01/2041			250,000.00	250,000.00	500,000.00	6,798,316.46	6,798,316.46
03/01/2042			250,000.00	250,000.00		6,798,316.46	6,798,316.46
09/01/2042			250,000.00	250,000.00	500,000.00	6,798,316.46	6,798,316.46
03/01/2043			250,000.00	250,000.00		6,798,316.46	6,798,316.46
09/01/2043			250,000.00	250,000.00	500,000.00	6,798,316.46	6,798,316.46
03/01/2044			250,000.00	250,000.00		6,798,316.46	6,798,316.46
09/01/2044			250,000.00	250,000.00	500,000.00	6,798,316.46	6,798,316.46
03/01/2045			250,000.00	250,000.00		6,798,316.46	6,798,316.46
09/01/2045			250,000.00	250,000.00	500,000.00	6,798,316.46	6,798,316.46
03/01/2046			250,000.00	250,000.00		6,798,316.46	6,798,316.46
09/01/2046			250,000.00	250,000.00	500,000.00	6,798,316.46	6,798,316.46
03/01/2047			250,000.00	250,000.00		6,798,316.46	6,798,316.46
09/01/2047			250,000.00	250,000.00	500,000.00	6,798,316.46	6,798,316.46
03/01/2048			250,000.00	250,000.00		6,798,316.46	6,798,316.46
09/01/2048			250,000.00	250,000.00	500,000.00	6,798,316.46	6,798,316.46
03/01/2049			250,000.00	250,000.00		6,798,316.46	6,798,316.46
09/01/2049			250,000.00	250,000.00	500,000.00	6,798,316.46	6,798,316.46
03/01/2050			250,000.00	250,000.00		6,798,316.46	6,798,316.46
09/01/2050			250,000.00	250,000.00	500,000.00	6,798,316.46	6,798,316.46
03/01/2051			250,000.00	250,000.00		6,798,316.46	6,798,316.46
09/01/2051			250,000.00	250,000.00	500,000.00	6,798,316.46	6,798,316.46
03/01/2052			250,000.00	250,000.00		6,798,316.46	6,798,316.46
09/01/2052			250,000.00	250,000.00	500,000.00	6,798,316.46	6,798,316.46
03/01/2053			250,000.00	250,000.00		6,798,316.46	6,798,316.46
09/01/2053			250,000.00	250,000.00	500,000.00	6,798,316.46	6,798,316.46
03/01/2054			250,000.00	250,000.00		6,798,316.46	6,798,316.46
09/01/2054			250,000.00	250,000.00	500,000.00	6,798,316.46	6,798,316.46



BOND DEBT SERVICE
Milpitas-Turing - Model v01
Series 2022C Subordinate Bonds

Period Ending	Principal	Coupon	Interest	Debt Service	Annual Debt Service	Bond Balance	Total Bond Value
03/01/2055			250,000.00	250,000.00		6,798,316.46	6,798,316.46
09/01/2055			250,000.00	250,000.00	500,000.00	6,798,316.46	6,798,316.46
03/01/2056			250,000.00	250,000.00		6,798,316.46	6,798,316.46
09/01/2056	6,798,316.46	** %	250,000.00	7,048,316.46	7,298,316.46		
	5,000,000.00		17,238,888.89	22,238,888.89	22,238,888.89		



DISCLAIMER

CSCDA COMMUNITY IMPROVEMENT AUTHORITY
Essential Housing Revenue Bonds
Series 2022AB
(Turing-Milpitas) (Social Bonds)
***** Preliminary, Subject to Change *****

GOLDMAN SACHS IS NOT ACTING AS A MUNICIPAL ADVISOR. The information contained herein is for discussion purposes only in connection with serving as underwriter of securities offered by or on behalf of you. The primary role of Goldman, Sachs & Co. ('GS'), as an underwriter, is to purchase securities, for resale to investors, in an arm's-length commercial transaction between the issuer and GS and GS has financial and other interests that differ from those of the issuer and obligated person(s), as applicable. GS is not acting as a municipal advisor or financial advisor to you and GS has not assumed a fiduciary to you or any other person or entity in connection with these materials or the matters contemplated herein. The information provided is not intended to be and should not be construed as a recommendation that you take any action contemplated herein. Prior to taking any actions contemplated herein, you should consult with your own financial and/or municipal, legal, accounting, tax and other advisors to the extent you deem appropriate. This material is not a commitment by you or GS to undertake any transaction contemplated herein.

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GS shall have no responsibility to provide any corrections, updates, or releases in connection herewith. GS shall have no liability, contingent or otherwise, to you or to third parties, or any responsibility whatsoever, for the correctness, quality, accuracy, timeliness, pricing, reliability, performance or completeness of the data or formulae provided herein or for any other aspect of the performance of these calculations. In no event will GS be liable for any special, indirect, incidental, or consequential damages that may be incurred or experienced on account of the user using the data provided herein or these calculations, even if GS has been advised of the possibility of such damages.

ATTACHMENT 5
Turing CSCDA Proposal
Conformance to Draft Goals and Performance Measures

7-Feb-22

Goal	Performance Measure	Comply?	Comments
AFFORDABILITY CONSIDERATIONS			
A. AFFORDABILITY LEVEL	A1. Housing units below market-rate and affordable to Moderate-Income Households per HCD standards for Santa Clara County. Units for Low Income Households encouraged.	No	Based on HCD standards, only 60% of the units would be affordable to Moderate-Income Households and no units would be affordable to Low-Income Households. CSCDA CIA program allows for higher CTCAC rent and income limits.
	A2. Rents based on Moderate Income Households paying maximum 30% of gross household income for housing costs (rent and utilities).	No	Project Team agrees to base rents on 30% of gross household income, but utility expenses are not included in calculating maximum rents per HUD standards.
B. RENT INCREASES	B1. Annual rent increases will not exceed 4% or the annual allowable percentage rent increase established by HUD, whichever is lower.	Yes	Regulatory Agreement includes this provision.
	B2. Owner agrees to submit proposed rent increases for City review and approval.	No	Project Team does not agree to allowing for City review and approval of rent increases.
	B3. Owner agrees to submit an annual report to City certifying compliance with affordability covenants.	Yes	Project Team agrees to submit annual certification.
C. EXISTING TENANTS	C1. Non-Qualified Tenants (exceeding 120% AMI) allowed to remain in unit paying market rents.	Yes	Non-Qualified Tenants (exceeding 120% AMI) will be allowed to stay in their units.
	C2. Qualified Tenants (120% AMI or below) will benefit from a minimum 10% rent reduction.	No	Project Team proposes 12-18% rent reduction from current rents for existing qualifying tenants, but provision not included in Regulatory or Public Benefit Agreement (PBA).

Goal	Performance Measure	Comply?	Comments
D. LOCAL PREFERENCE POLICY	D1. Owner will administer a tenant preference program in compliance with state and federal fair housing regulations.	No	Project Team has agreed to implement a local preference program, but provision needs to be added into Regulatory or PBA.
	D2. Preference to teachers and staff employed in public education institutions in Milpitas.	No	Project Team has agreed to this preference, but provision needs to be added into Regulatory or PBA.
E. RHNA CREDIT	E1. Project qualifies for full or partial RHNA credit, if feasible.	No	Project Team has agreed to a 55-year affordability term, but other state requirements must be met to receive RHNA credit.
FINANCIAL CONSIDERATIONS			
F. QUALIFICATIONS OF PROJECT TEAM	F1: Project Administrator demonstrates extensive development, management and financial experience.	Yes	CSCDA proposes Waterford Property Company, LLC, to serve as Project Administrator.
	F2. Property Manager demonstrates extensive residential management experience, including affordable housing and preference programs.	Yes	CSCDA proposes Greystar Management Services, LP, to serve as Property Manager.
G. CITY EVALUATION OF PROPOSALS	G1. Project proponent deposits funds for consultants to analyze proposal.	Yes	Project Team has provided funds to cover staff, City Attorney, and consultant costs.
H. CITY REVENUES	H1. Project backfills lost City property tax and PTILVLF revenues through annual Host Fee.	Yes	Project will fully backfill Milpitas's share of property taxes and PTILVLF with annual 2% increase.
	H2. Host Fee is guaranteed and in a senior lien position.	Yes	Project Team has agreed to pay Host Fee before administrator fees and principal and interest.
	H3. Property taxes for non-residential portion of the property will continue to be paid.	Yes	Taxes for retail portion will continue to be paid with apportionment adjustment.

Goal	Performance Measure	Comply?	Comments
x	H4. Annual Infrastructure Fee will be paid equivalent to City CFD 2008-1 special tax.	No	Project Team has agreed to continue paying CFD 2008-1 special tax for the property, but provision needed in PBA.
I. PROJECT FINANCIAL VIABILITY	I1. Income/expense assumptions conservatively reflect historical trends for residential projects in Milpitas or Santa Clara County.	No	City's consultant recommends modeling cashflow with more conservative assumptions. Current model assumes 5% vacancy rate, 3% annual rent increase, and three-year tenant turnover.
	I2. Project demonstrates a minimum 1.0 Debt Coverage Ratio (DCR) with rental income based on Affordability Goals A and B.	No	Rental income based on higher CTCAC income/rent limits. Applying recommended HCD standards and other adjustments, Project will not cover debt and expenses and could affect City's ability to acquire property at end of bond term.
	I3. Ability to make amortized principal and interest bond payments.	No	Cashflow analysis shows income shortfall and inability to pay down principal based on conservative assumptions.
J. CITY FINANCIAL RISK/BOND STRUCTURE	J1-J6. Include recommendations from bond advisor on bond structure and City risk.	No	PBA with included recommendations provided to Turing Project Team for response.
	J7. PBA includes indemnification clause to limit City's liability and exposure.	No	Project Team has not agreed to adding indemnification for City into PBA.
	J8. City will be entitled to 100% of the property's reversion value at the end of the bond term.	Yes	Project Team has agreed to amend PBA to remove uncertainty in City obligation.
K. DEBT REFINANCING	K1. PBA includes City approval authority for debt refinancing or restructuring.	No	Project Team has not agreed to City review and approval of any potential refinancing; indicate that refinancing is highly unlikely.
LEVEL OF CAPITAL INVESTMENT			
L. CAPITAL IMPROVEMENTS	L1. Capital improvement needs and costs are determined for entire bond period.	Yes	Project Team revised Project Conditions Report to reflect estimated cost of approximately \$17.8 million for capital needs during the 35-year bond period.

Goal	Performance Measure	Comply?	Comments
	L2. Capital improvement needs and costs covered by project reserves and operating income during entire bond period.	No	Uncertain conclusion since based on higher CTCAC rental income and more aggressive cashflow assumptions.
	L3. Capital improvement assessment prepared at least every ten years.	Yes	Provision included in PBA.
	L4. Owner agrees to fund independent consultant to prepare Capital Needs Assessment and adjust reserve funds, if necessary.	No	Project Team has agreed to this provision in PBA, but staff recommends amending language to allow for greater City oversight.
TRANSPARENCY AND OVERSIGHT			
M. CITY ENFORCEMENT AUTHORITY	M1. City authority with remedies to enforce compliance with the affordability requirements.	No	Project Team has not agreed to add provision for City oversight of affordability covenant into Public Benefit Agreement.
	M2. City enforcement abilities, remedies, and consequences if project out of compliance.	No	Project Team has not agreed to add provision for City enforcement remedies into Public Benefit Agreement.
N. MONITORING AND REPORTING	N1. Owner submits annual Certificate of Continuing Program Compliance.	Yes	Provision included in PBA.
	N2. Owner submits annual Property Financial, Management, and Maintenance Reports.	Yes	Provision included in PBA.
	N3. City reserves the right to require independent consultant to review annual report.	No	Staff recommends adding this oversight provision into PBA.
	N4. Owner agrees to submit annual monitoring fee to cover City oversight and monitoring costs.	No	Project Team proposes that Monitoring Fee is included in the Host Fee.

Goal	Performance Measure	Comply?	Comments
O. PROJECT ADMINISTRATION AND MANAGEMENT	O1. Owner agrees to submit management and maintenance plans.	No	Project Team has agreed to this requirement, but provision needs to be added into PBA.
	O2. City authority to approve any replacement Project Administrator or Property Manager.	No	Staff recommends amendment to provision in Public Benefit Agreement to more fully comply with this measure.

RECORDING REQUESTED BY
CSCDA Community Improvement Authority

WHEN RECORDED RETURN TO:
Orrick, Herrington & Sutcliffe LLP
405 Howard Street
San Francisco, CA 94105
Attention: Steffi Chan

THIS DOCUMENT IS EXEMPT FROM RECORDING FEES PURSUANT TO SECTION 27383 OF THE CALIFORNIA GOVERNMENT CODE

PUBLIC BENEFIT AGREEMENT

By and Between

CSCDA COMMUNITY IMPROVEMENT AUTHORITY

and

THE CITY OF MILPITAS

Dated as of _____

Relating to

**CSCDA COMMUNITY IMPROVEMENT AUTHORITY
ESSENTIAL HOUSING SENIOR LIEN REVENUE BONDS, SERIES 2021A
(TURING-MILPITAS) (SOCIAL BONDS)**

**CSCDA COMMUNITY IMPROVEMENT AUTHORITY
ESSENTIAL HOUSING MEZZANINE LIEN REVENUE BONDS, SERIES 2021B
(TURING-MILPITAS) (SOCIAL BONDS)**

and

**CSCDA COMMUNITY IMPROVEMENT AUTHORITY
ESSENTIAL HOUSING SUBORDINATE LIEN REVENUE BONDS, SERIES 2021C
(TURING-MILPITAS)**

ATTACHMENT 6 Turing Project Team Submittal

PUBLIC BENEFIT AGREEMENT

This PUBLIC BENEFIT AGREEMENT (“Agreement”) is dated as of _____ by and between the CSCDA COMMUNITY IMPROVEMENT AUTHORITY a joint exercise of powers agency organized and existing under the laws of the State of California (including its successors and assigns, “Owner”) and THE CITY OF MILPITAS (“Host”).

BACKGROUND

WHEREAS, Owner proposes to issue Bonds (as hereinafter defined) to finance Owner’s acquisition of the certain multifamily rental housing project (the “Project”) located at 1355 McCandles Drive, Milpitas, California, located on the real property site described in Exhibit A hereto; and

WHEREAS, Owner intends to sell the Project at the instigation of the Host or upon the retirement of all Project Debt (as defined herein) pursuant to this Agreement.

AGREEMENT

In consideration of the mutual covenants herein contained, and such other good and valuable consideration the receipt and sufficiency of which is hereby acknowledged, Owner and Host mutually agree as follows:

Section 1. Right to Cause Sale. Host shall have the right to cause (“Sale Right”) Owner to sell the Property (as herein defined) upon payment by the purchaser thereof (the “Purchaser”) of the applicable Sale Price (as herein provided) within the Sale Right Term (as herein defined) as provided in Section 4 hereof or following the Sale Right Term as provided in Section 5 hereof, and in each case, in compliance with and observance of all of the terms and conditions of this Agreement.

Section 2. Definitions. Capitalized terms used in this Agreement shall have the meanings assigned to them in this Section 2; capitalized terms used in this Agreement and not defined in this Section 2 or elsewhere herein shall have the meanings assigned to them in the Indenture (herein defined).

(a) “Bonds” – collectively, (i) the CSCDA Community Improvement Authority Essential Housing Senior Lien Revenue Bonds, Series 2021A (Turing-Milpitas) (Social Bonds) (the “Series A Bonds”), (ii) the CSCDA Community Improvement Authority Essential Housing Mezzanine Lien Revenue Bonds, Series 2021B (Turing-Milpitas) (Social Bonds) (the “Series B Bonds”), and (iii) the CSCDA Community Improvement Authority Essential Housing Subordinate Lien Revenue Bonds, Series 2021C (Turing-Milpitas) (the “Series C Bonds”), with such other series and sub-series designations as may be set forth in the Indenture, originally issued to finance Owner’s acquisition of the Project and related transaction costs.

(b) “Bond Trustee” – Wilmington Trust, National Association or any successor trustee under the Indenture.

(c) “Closing” – shall have the meaning set forth in Section 8 hereof.

(d) “Conveyance” – that transaction or series of transactions by which Owner shall transfer, bargain, sell and convey any and all right, title or interest in and to the Property.

(e) “Extraordinary Costs and Expenses” – shall have the meaning set forth in the Indenture.

(f) “Indenture” – the Trust Indenture between Owner, as issuer, and Bond Trustee, as trustee, pursuant to which the Bonds were issued.

(g) “Minimum Sale Price” – means the lowest price at which the Property may be sold, as described in Section 4(c) hereof.

(h) “Outstanding” – with respect to Bonds, as of any given date, all Bonds which have been authenticated and delivered by the Trustee under the Indenture, except: (i) Bonds cancelled at or prior to such date or delivered to or acquired by the Trustee at or prior to such date for cancellation; (ii) Bonds deemed to be paid in accordance with Article VIII of the Indenture; and (iii) Bonds in lieu of which other Bonds have been authenticated under the Indenture.

(i) “Owner Indemnified Person” – Owner and each of its officers, governing members, directors, officials, employees, attorneys, agents and members.

(j) “Project Administrator” – Waterford Property Company, LLC and its successors and assigns.

(k) “Project Debt” – any debt secured by the Project and incurred to finance or refinance Owner’s acquisition of the Project and related transaction costs, including any portion of the Bonds and any bonds, notes or other indebtedness issued by Owner to improve the Project or to refund the Bonds in whole or in part.

(l) “Property” – means all of Owner’s right, title and interest (which includes fee simple title to the real property) in and to all property and assets used in or otherwise related to the operation of the Project including, without limitation, all real property and interests in real property, all tangible and intangible personal property including furniture, fixtures, equipment, supplies, intellectual property, licenses, permits, approvals, and contractual rights of any kind or nature together with the right to own and carry on the business and operations of the Project.

(m) “Regulatory Agreement” – means the Regulatory Agreement and Declaration of Restrictive Covenants by and between Owner and Bond Trustee, relating to the Bonds.

(n) “Sale Price” – purchase price of the Property to be paid by the Purchaser upon sale of the Property by Owner pursuant to Host’s Sale Right in compliance with Section 4 hereof or sale by Owner pursuant to Section 5 hereof.

(o) “Sale Right” – means the right of Host to cause Owner to sell the Property pursuant to Section 1 hereof.

(p) “Sale Right Exercise Date” – the date fifteen (15) years from the issuance of the Bonds.

(q) “Sale Right Term” – shall commence on the Sale Right Exercise Date and, if not exercised, shall terminate on the date on which no Project Debt remains outstanding.

(r) “Transaction Costs” – to the extent not otherwise described herein, any costs or expenses of any kind or nature associated with or incurred by Owner and/or Bond Trustee in connection with the consummation of the Conveyance, regardless of whether such costs and expenses are customarily borne by the seller or purchaser in any such transaction, including but not limited to taxes, recording fees and other impositions, Owner’s and Bond Trustee’s legal and other professional fees, fees for verification agents, bidding agents, escrow agents, custodians or trustees, assumption fees, prepayment fees, the cost of the appraisal, brokers’ fees and expenses, surveys, inspections, title commitments, title insurance premiums and other title-related fees, and all amounts required for indemnification of Owner, Bond Trustee and Project Administrator.

Section 3. Effectiveness; Term and Termination. The Sale Right shall become effective on the Sale Right Exercise Date and may be exercised during the Sale Right Term. Owner agrees that it will not enter into any agreement to sell all or any part of the Property during the Sale Right Term other than as may be required by the Indenture (e.g., in the event of default), without the specific written request of the Host and delivery of an Opinion of Bond Counsel to Bond Trustee substantially to the effect that such sale will not, in and of itself, adversely affect the exclusion of interest on the Bonds from gross income for purposes of federal income taxation.

Section 4. Manner of Exercise.

(a) Host’s Notice. To exercise the Sale Right, Host shall provide a notice (an “Exercise Notice”) to Owner (with a copy to the Project Administrator) at any time during the Sale Right Term.

(b) Owner’s Best Efforts to Sell. Unless Host notifies Owner in writing that it is withdrawing its Exercise Notice within fifteen (15) business days of delivering the Exercise Notice under Section 4(a) hereof, Owner shall exercise its best efforts in selling and conveying good and marketable title to the Property within ninety (90) days following receipt of the Exercise Notice, or as soon as possible thereafter, but only if it can sell at or above the Minimum Sale Price. The obligation of Owner to sell and convey the Property shall be on a best efforts basis. Owner shall endeavor to sell the Property at a commercially reasonable price, subject to subsection (c) of this Section, by such means as it shall determine to be suitable for such purpose; provided that Host may direct Owner to sell the Property to Host, to a non-profit corporation designated by Host or to a limited partnership (that has a non-profit corporation as a general partner) designated by Host at a price less than commercially reasonable but at or above the Minimum Sale Price; provided further that Owner’s determination of the manner of sale and Sale Price shall be final and incontestable, and Owner shall incur no liability to any party as a result of or otherwise in connection with the sale or failure to sell. Subject to subsection (c), nothing herein shall require or prevent Owner selling the Property subject to the restrictions set forth in the Regulatory Agreement or similar types of restrictions established by Owner with the approval of Host. Owner shall direct the Bond Trustee in the foregoing as and to the extent necessary or appropriate.

(c) **Sale Price.** The Sale Price shall be at least equal to the sum of the amounts set forth below (net of any adjustments or prorations of the type described in Section 8(b)) (the “*Minimum Sale Price*”):

- i. an amount sufficient to either prepay, redeem in whole or fully defease for redemption on the earliest call date all Project Debt; plus
- ii. any fees or other amounts not identified in clause (i) that may be necessary to effect the complete release from and discharge of any lien, mortgage or other encumbrance on the Property; plus
- iii. any amounts due to Owner (including Owner Indemnified Persons, as provided in the Indenture), the Bond Trustee or any predecessor or successor, or any other Person under any indenture, loan agreement, bond, note or other instrument relating to any Project Debt (including, without limitation, indemnification amounts, Owner’s Extraordinary Costs and Expenses, recurrent and extraordinary fees and expenses, and reimbursable costs and expenses of any kind or nature); plus
- iv. Transaction Costs; minus
- v. Any funds held by or for Owner under the Indenture applied to the retirement of Project Debt. Owner may retain such portion of moneys in the Extraordinary Expense Fund or similar fund under the Indenture it deems reasonable as a reserve against future expected costs and expenses of the type described in subparagraph (iii). Owner’s determination of this amount shall be final and incontestable.

Section 5. Mandatory Conveyance. Upon the retirement of all Project Debt, Owner shall use its best efforts to effect a Conveyance within ninety (90) days thereafter, subject to Section 4(c) hereof; provided, however, that Host, by notice to Owner within two (2) weeks after notice from Owner that no Project Debt remains outstanding, shall have the option to cause Owner to sell the Property (i) to a non-profit corporation or a limited partnership (that has a non-profit corporation as a general partner) designated by Host upon payment by such non-profit corporation or limited partnership, as applicable, of a sale price approved by Host, which sale price shall be at least equal to the Minimum Sale Price, or (ii) to Host upon payment of the Minimum Sale Price. Nothing herein shall require or prevent Owner selling the Property subject to the restrictions set forth in the Regulatory Agreement or similar types of restrictions established by Owner with the approval of Host.

Section 6. Surplus Cash; Surplus Conveyance Proceeds. Upon a Conveyance of the Property, Owner shall apply the proceeds of such Conveyance (i) to redeem the Bonds then Outstanding, (ii) to prepay, redeem in whole or fully defease any other Project Debt, and (iii) to pay any fees or other amounts listed in Section 4(c)(ii) – (iv). Any proceeds remaining following the foregoing payments (such remaining amounts hereinafter referred to as “*Surplus Conveyance Proceeds*”) shall be transferred to Host and Host shall share such Surplus Conveyance Proceeds

with other taxing agencies selected by Host, and in the amounts determined by Host in its sole discretion and responsibility.

Section 7. Terms of Conveyance.

(a) The Conveyance shall be in the nature of a grant deed to Purchaser in which Owner shall deliver one or more deeds, bills of sale, or other instruments of transfer without recourse or warranty of any kind or nature.

(b) The Property will be conveyed to Purchaser in AS IS CONDITION, WITH ALL FAULTS, and without representations or warranties of any kind or nature as to the condition of the Property.

(c) There shall be no partial transfer and that, upon consummation of the Conveyance, Owner shall be fully divested of any and all right, title or interest in and to the Property.

Section 8. Closing.

(a) The closing of the Conveyance ("Closing") shall take place, in the case of a Conveyance pursuant to Section 4 hereof, not later than the ninetieth (90th) calendar day following Owner's receipt of the Exercise Notice, or as soon as possible thereafter, and in the case of a mandatory conveyance pursuant to Section 5 hereof, not later than the ninetieth (90th) calendar day following the retirement of all Project Debt, or as soon as possible thereafter.

(b) Prorations. All general and special real property taxes and assessments, and rents shall be prorated as of the Closing, with Purchaser responsible for all such items to the extent arising or due at any time following the Closing. General real property taxes shall be prorated at the time of Closing based on the net general real property taxes for the year of Closing.

Section 9. Recording. This Agreement, and any amendment thereto, shall be recorded with the recorder's office of the County; *provided*, that upon termination of the term of this Agreement, Host shall cooperate with Owner to remove any such recorded Agreement or amendment thereto from title to the Property upon Owner's reasonable request therefor and, in any event, by no later than thirty (30) days after the expiration of the original term of this Agreement. In the event that, within said time, Host fails to so cooperate and provide its original signature to a termination of such recorded Agreement or amendment thereto, then Host hereby irrevocably constitutes and appoints Owner as Host's true and lawful attorney (and agent-in-fact) to execute in Host's name any such termination.

Section 10. Subordination. This Agreement shall be subordinate to any claim, pledge or interest in the Property securing the Bonds or any Project Debt.

Section 11. Maintenance of Membership. In order to preserve the Property's exemption from property tax, Host agrees to remain a member of Owner joint powers authority so long as any Bonds remain Outstanding.

Section 12. Assignment. Neither party to this Agreement shall assign its interests, obligations, rights and/or responsibilities under this Agreement without the prior written consent of the other party.

Section 13. Limitation on Liability.

(a) Owner shall not be directly, indirectly, contingently or otherwise liable for any costs, expenses, losses, damages, claims or actions, of any conceivable kind on any conceivable theory, under or by reason of or in connection with this Agreement or any sale or Conveyance or failure or price thereof or application of proceeds thereof, except only as to moneys available therefor under and in accordance with the Indenture or this Agreement.

(b) No Owner Indemnified Person shall be individually or personally liable for the payment of any sum hereunder or be subject to any personal liability or accountability by reason of the execution and delivery of this Agreement, or by any proceedings for the sale or Conveyance or failure or price thereof, or Host's exercise or waiver of same, or otherwise except in the case of such Owner Indemnified Person's own willful misconduct.

Section 14. Notices, Governing Law, Binding Effect and Other Miscellaneous Provisions.

(a) Notices. All notices provided for in this Agreement shall be in writing and shall be given to Owner or Host at the address set forth below or at such other address as they individually may specify thereafter by written notice in accordance herewith:

If to Owner or Designated Agent:	CSCDA Community Improvement Authority 1700 North Broadway, Suite 405 Walnut Creek, California 94596 Attention: Jon Penkower Email: jpenkower@cscda.org
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With a copy to:	Waterford Property Company, LLC 130 Newport Center, Suite 230 Newport Beach, California 92660 Attention: John Drachman Email: jdrachman@waterfordco.com
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If to Host:	The City of Milpitas 455 East Calaveras Blvd. Milpitas, California 95035 Attention: City Manager
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Such notices shall be deemed effective upon actual delivery or upon the date that any such delivery was attempted and acceptance thereof was refused, or if mailed, certified return receipt requested, postage prepaid, properly addressed, three (3) days after posting.

(b) Consents and Approvals. All consents and approvals and waivers required or asserted hereunder shall be in writing, signed by the party from whom such consent, approval, waiver or notice is requested.

(c) Non-liability of Host or Owner Officers and Employees. No officer or employee of the Host shall be personally liable to the Owner, or any successor in interest, in the event of any default or breach by Host of any obligation of the terms of this Agreement. No officer or employee of the Owner shall be personally liable to Host, or any successor in interest, in the event of any default or breach by Owner of any obligation of the terms of this Agreement.

(d) Pronouns. Where appropriate to the context, words of one gender include all genders, and the singular includes the plural and vice versa.

(e) Amendments. This Agreement may not be modified except in a written instrument signed by Host and Owner.

(f) Complete Agreement; Benefits. This Agreement together with all schedules and exhibits attached hereto and made part thereof supersedes all previous agreements, understandings and representations made by or between the parties hereto. This Agreement shall inure solely and exclusively to the benefit of the Owner and Host, and no other party shall have any right, remedy or claim under or by reason of this Agreement.

(g) Governing Law. This Agreement shall be governed by and construed in accordance with the laws of the State of California, without regard to conflicts of law principles. All claims of whatever character arising out of this Agreement, or under any statute or common law relating in any way, directly or indirectly, to the subject matter hereof or to the dealings between Owner and any other party hereto, if and to the extent that such claim potentially could or actually does involve Owner, shall be filed and maintained in the Superior Court of California, County of Sacramento, California. By executing and delivering this Agreement, each party hereto irrevocably: (i) accepts generally and unconditionally the exclusive jurisdiction and venue of such court; (ii) waives any defense of forum non-conveniens; and (iii) agrees not to seek removal of such proceedings to any court or forum other than as specified above. The foregoing shall not be deemed or construed to constitute a waiver by Owner of any prior notice or procedural requirements applicable to actions or claims against or involving governmental units and/or political subdivisions of the State of California that may exist at the time of and in connection with such matter.

(h) Legal Construction. In case any one or more of the provisions contained in this Agreement shall for any reason be held by a court of competent jurisdiction to be invalid, illegal or unenforceable in any respect, such invalid provision shall be deemed severable, and shall not affect the validity or enforceability of any other provisions of this Agreement, all of which shall remain fully enforceable.

(i) Term. This Agreement shall terminate upon the Conveyance.

(j) Captions. The captions used in this Agreement are solely for convenience, and shall not be deemed to constitute a part of the substance of the Agreement for purpose of its construction.

(k) Counterparts. This Agreement may be executed in any number of counterparts and each of such counterparts shall for all purposes be deemed to be an original; and all such counterparts shall together constitute but one and the same Agreement.

(l) Host City Charge. Owner, or Bond Trustee on its behalf, shall pay to Host on each anniversary of the date hereof, commencing with the first anniversary and terminating upon Conveyance, an annual host city charge of \$361,970 with annual increases of two percent (2.00%); provided, however, that such fee shall be payable as an Operating Expense solely from revenues of the Project available therefor under and in accordance with the Indenture and to the extent permitted by law, and Owner shall not otherwise be liable therefor.

(m) Regulatory Agreement Reporting. Owner shall provide or cause to be provided to Host the Certificate of Continuing Program Compliance in accordance with Section 4(e) of the Regulatory Agreement.

(n) Capital Needs Assessment. Commencing in January 2031, and on every ten year anniversary thereafter, Owner shall provide Host with the Capital Needs Assessment conducted by an independent consultant selected by the Project Administrator assessing capital needs of the Project over the subsequent ten years.

1. Property Management. During the term of this Agreement, Host shall have the authority to review the selection of the original and any replacement property management company and the management agreement with that company for the Project. If Host determines that the management of the Project during the term of this Agreement is deficient in any manner, Host may provide notice of the deficiency to Owner, and Host and Owner shall meet and confer in good faith to discuss the alleged management deficiency and attempt to reach agreement upon one or more appropriate remedies to address the alleged management deficiency. Upon Host's acquisition of the Project, Host shall not be obligated to continue the contracts with any property management company for the Project.

(o) Property Maintenance Report. Beginning on January 31, 2023 and continuing annually thereafter during the term of this Agreement, Owner shall, or cause Project Administrator to, submit an annual property maintenance report to Host by January 31st of each calendar year that (i) provides an overview of all capital expenditures at the Property for the previous year, (ii) a projected schedule of capital expenditures for the current year, and (iii) a description and reasonable photo documentation of the Project's general condition..Project Refinancing. Host shall have the authority to review and approve any debt refinancing or restructuring that may be proposed by the Owner during the term of the Public Benefit Agreement until Conveyance.

[SIGNATURE PAGE TO FOLLOW)

IN WITNESS WHEREOF, the parties have executed this Agreement as of the date set forth above.

**CSCDA COMMUNITY IMPROVEMENT
AUTHORITY**

By:

Jon Penkower
Authorized Signatory

THE CITY OF MILPITAS

By:

Steven McHarris
City Manager

ATTEST:

By: _____

City Clerk

APPROVED AS TO FORM

By: _____

City Attorney

A Notary Public or other officer completing this certificate verifies only the identity of the individual who signed the document to which this certificate is attached, and not the truthfulness, accuracy, or validity of that document.

State of California)
County of _____)

On _____, before me, _____,
(insert name and title of the officer)

Notary Public, personally appeared _____,
who proved to me on the basis of satisfactory evidence to be the person(s) whose name(s) is/are
subscribed to the within instrument and acknowledged to me that he/she/they executed the same
in his/her/their authorized capacity(ies), and that by his/her/their signature(s) on the instrument
the person(s), or the entity upon behalf of which the person(s) acted, executed the instrument.

I certify under PENALTY OF PERJURY under the laws of the State of California that
the foregoing paragraph is true and correct.

WITNESS my hand and official seal.

Signature _____

(Seal)

EXHIBIT A

LEGAL DESCRIPTION OF REAL PROPERTY

The Land referred to herein is situated in the State of California, County of Santa Clara, City of Milpitas, and described as follows:

RESOLUTION NO. _____

**RESOLUTION APPROVING, AUTHORIZING AND DIRECTING
EXECUTION OF A JOINT EXERCISE OF POWERS AGREEMENT
RELATING TO THE CSCDA COMMUNITY IMPROVEMENT
AUTHORITY, AND THE FORM OF A PUBLIC BENEFIT AGREEMENT;
AND APPROVING THE ISSUANCE OF REVENUE BONDS BY THE
AUTHORITY FOR THE PURPOSE OF FINANCING THE ACQUISITION,
CONSTRUCTION OR IMPROVEMENT OF A PROJECT**

WHEREAS, pursuant to Chapter 5 of Division 7 of Title 1 of the Government Code of the State of California (the “Act”), certain public agencies (the “Members”) have entered into a Joint Exercise of Powers Agreement Relating to the CSCDA Community Improvement Authority, dated as of October 15, 2020 (the “Agreement”), in order to form the CSCDA Community Improvement Authority (the “Authority”), for the purpose of promoting economic, cultural and community development, and in order to exercise any powers common to the Members or granted by the Act, including by the issuance of bonds, notes or other evidences of indebtedness; and

WHEREAS, the City of Milpitas (the “City”), has determined that it is in the public interest and for the public benefit that the City become an Additional Member of the Authority pursuant to Section 12 of the Agreement in order to facilitate the promotion of economic, cultural and community development activities in the City, including the financing of projects therefor by the Authority; and

WHEREAS, the Agreement has been filed with the City, and the members of the City Council of the City (the “City Council”), with the assistance of its staff, have reviewed said document; and

WHEREAS, the Authority is authorized to issue and sell revenue bonds for the purpose, among others, of financing or refinancing the construction, acquisition and rehabilitation of capital projects; and

WHEREAS, among projects that may be financed by the Authority, the Authority proposes to issue from time to time its governmental purpose revenue bonds (the “Bonds”) to finance the acquisition, construction, development and certain related costs of a multifamily housing development within the City known as “Turing at the Fields Apartments” and located at 1355 McCandless Drive, Milpitas, California 95035 (the “Project”); and

WHEREAS, the Authority proposes to grant to the City in connection with the financing of the Project the right to cause the Authority to sell such Project, starting upon the date fifteen (15) years from the issuance of the Bonds pursuant to a Public Benefit Agreement (the “Public Benefit Agreement”), by and between the Authority and the City, the form of which is attached hereto as Exhibit A; and

WHEREAS, it is in the public interest and for the public benefit that the City Council approve the issuance of the Bonds by the Authority for the aforesaid purposes;

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL, AS FOLLOWS:

Section 1. The foregoing recitals are true and correct.

Section 2. The City hereby requests to become an Additional Member of the Authority pursuant to Section 12 of the Agreement. The Agreement is hereby approved and the Mayor or the designee thereof is hereby authorized and directed to execute said document, and the City Clerk or such Clerk's designee is hereby authorized and directed to attest thereto.

Section 3. The proposed form of Public Benefit Agreement attached hereto as Exhibit A is hereby approved. In connection with the Project, the City Manager or the designee thereof is hereby authorized and directed to execute an agreement in substantially said form, with such changes therein as such officer executing the same may require or approve, such approval to be conclusively evidenced by the execution and delivery thereof. It is the intent of this Resolution that the City Manager or the designee thereof be empowered to approve any changes to the form of Public Benefit Agreement submitted to this meeting, whether or not such changes may be deemed material, including any changes to any related documents, without the need of returning to City Council, unless the changes are to the timing or pricing of sales of the Project that the City may cause the Authority to undertake and are materially adverse to the interests of the City.

Section 4. The City Council hereby approves the issuance of Bonds by the Authority to finance the Project within the City from time to time. For the avoidance of doubt, any future issuance of bonds by the Authority to finance the acquisition, construction, development and certain related costs of other multifamily housing developments within the City shall be subject to approval by the City Council.

Section 5. The issuance of Bonds shall be subject to the approval of the Authority of all financing documents relating thereto to which the Authority is a party. The City shall have no responsibility or liability whatsoever with respect to the Bonds.

Section 6. The adoption of this Resolution shall not obligate the City or any department thereof to (i) provide any financing to acquire or construct any Project or any refinancing of any Project; (ii) approve any application or request for or take any other action in connection with any planning approval, permit or other action necessary for the acquisition, construction, rehabilitation or operation of any Project; (iii) make any contribution or advance any funds whatsoever to the Authority; or (iv) except as provided in this Resolution, take any further action with respect to the Authority or its membership therein.

Section 7. The executing officers(s), the City Clerk and all other proper officers and officials of the City are hereby authorized and directed to execute such other agreements, documents and certificates, and to perform such other acts and deeds, as may be necessary or convenient to effect the purposes of this Resolution and the transactions herein authorized.

Section 8. The City Clerk shall forward a certified copy of this Resolution and an originally executed Agreement to the Authority:

CSCDA Community Improvement Authority
1100 K Street, Suite 101
Sacramento, California 95814
Attention: Chair

Section 9. This resolution shall take effect immediately upon its passage.

ADOPTED by the City Council of the City of Milpitas at a regular meeting of the City Council held on the _____ day of February, 2022, by the following vote:

AYES:

NOES:

ABSTAIN:

ABSENT:

Mayor

ATTEST:

City Clerk

SIGNATURE PAGE FOR JPA AGREEMENT

IN WITNESS WHEREOF, the CITY OF MILPITAS has caused this Agreement to be executed and attested by its duly authorized representatives as of the ____ day of February, 2022.

Additional Member:

CITY OF MILPITAS

By _____

Name:

Title:

ATTEST:

Clerk

EXHIBIT A:
Public Benefit Agreement

[TO BE INSERTED]

RECORDING REQUESTED BY
CSCDA Community Improvement Authority

WHEN RECORDED RETURN TO:
Orrick, Herrington & Sutcliffe LLP
405 Howard Street
San Francisco, CA 94105
Attention: Steffi Chan

THIS DOCUMENT IS EXEMPT FROM RECORDING FEES PURSUANT TO SECTION 27383 OF THE
CALIFORNIA GOVERNMENT CODE

PUBLIC BENEFIT AGREEMENT

By and Between

CSCDA COMMUNITY IMPROVEMENT AUTHORITY

and

THE CITY OF MILPITAS

Dated as of _____

Relating to

**CSCDA COMMUNITY IMPROVEMENT AUTHORITY
ESSENTIAL HOUSING SENIOR LIEN REVENUE BONDS, SERIES 2021A
(TURING-MILPITAS) (SOCIAL BONDS)**

**CSCDA COMMUNITY IMPROVEMENT AUTHORITY
ESSENTIAL HOUSING MEZZANINE LIEN REVENUE BONDS, SERIES 2021B
(TURING-MILPITAS) (SOCIAL BONDS)**

and

**CSCDA COMMUNITY IMPROVEMENT AUTHORITY
ESSENTIAL HOUSING SUBORDINATE LIEN REVENUE BONDS, SERIES 2021C
(TURING-MILPITAS)**

PUBLIC BENEFIT AGREEMENT

This PUBLIC BENEFIT AGREEMENT (“Agreement”) is dated as of _____ by and between the CSCDA COMMUNITY IMPROVEMENT AUTHORITY a joint exercise of powers agency organized and existing under the laws of the State of California (including its successors and assigns, “Owner”) and THE CITY OF MILPITAS (“Host”).

BACKGROUND

WHEREAS, Owner proposes to issue Bonds (as hereinafter defined) to finance Owner’s acquisition of the certain multifamily rental housing project (the “Project”) located at 1355 ~~McCandles~~McCandless Drive, Milpitas, California, located on the real property site described in Exhibit A hereto; and

WHEREAS, Owner intends to sell the Project at the instigation of the Host or upon the retirement of all Project Debt (as defined herein) pursuant to this Agreement.

AGREEMENT

In consideration of the mutual covenants herein contained, and such other good and valuable consideration the receipt and sufficiency of which is hereby acknowledged, Owner and Host mutually agree as follows:

Section 1. ~~Section 1.~~ **Right to Cause Sale.** Host shall have the right to cause (“Sale Right”) Owner to sell the Property (as herein defined) upon payment by the purchaser thereof (the “Purchaser”) of the applicable Sale Price (as herein provided) within the Sale Right Term (as herein defined) as provided in Section 4 hereof or following the Sale Right Term as provided in Section 5 hereof, and in each case, in compliance with and observance of all of the terms and conditions of this Agreement.

Section 2. ~~Section 2.~~ **Definitions.** Capitalized terms used in this Agreement shall have the meanings assigned to them in this Section 2; capitalized terms used in this Agreement and not defined in this Section 2 or elsewhere herein shall have the meanings assigned to them in the Indenture (herein defined).

a. ~~(a)~~ “Bonds” – collectively, (i) the CSCDA Community Improvement Authority Essential Housing Senior Lien Revenue Bonds, Series 2021A (Turing-Milpitas) (Social Bonds) (the “Series A Bonds”), (ii) the CSCDA Community Improvement Authority Essential Housing Mezzanine Lien Revenue Bonds, Series 2021B (Turing-Milpitas) (Social Bonds) (the “Series B Bonds”), and (iii) the CSCDA Community Improvement Authority Essential Housing Subordinate Lien Revenue Bonds, Series 2021C (Turing-Milpitas) (the “Series C Bonds”), with such other series and sub-series designations as may be set forth in the Indenture, originally issued to finance Owner’s acquisition of the Project and related transaction costs.

b. ~~(b)~~ “Bond Trustee” – Wilmington Trust, National Association or any successor trustee under the Indenture.

c. ~~(c)~~ “Closing” – shall have the meaning set forth in Section 8 hereof.

d. ~~(d)~~ “Conveyance” – that transaction or series of transactions by which Owner shall transfer, bargain, sell and convey any and all right, title or interest in and to the Property.

e. ~~(e)~~ “Extraordinary Costs and Expenses” – shall have the meaning set forth in the Indenture.

f. ~~(f)~~ “Indenture” – the Trust Indenture between Owner, as issuer, and Bond Trustee, as trustee, pursuant to which the Bonds were issued, provided that principal payment for all Bonds shall be paid in parity or at same priority level as bond interest payments, and that Owner shall pay at least twenty-five percent (25%) of all Bond principal within 10 years of Bond issuance; bond term shall not extend beyond 35 years; and Host shall receive timely notification of any changes to management, financial, or physical conditions, or other significant matters.

g. ~~(g)~~ “Minimum Sale Price” – means the lowest price at which the Property may be sold, as described in Section 4(c) hereof.

h. ~~(h)~~ “Outstanding” – with respect to Bonds, as of any given date, all Bonds which have been authenticated and delivered by the Trustee under the Indenture, except: (i) Bonds cancelled at or prior to such date or delivered to or acquired by the Trustee at or prior to such date for cancellation; (ii) Bonds deemed to be paid in accordance with Article VIII of the Indenture; and (iii) Bonds in lieu of which other Bonds have been authenticated under the Indenture.

i. ~~(i)~~ “Owner Indemnified Person” – Owner and each of its officers, governing members, directors, officials, employees, attorneys, agents and members.

j. ~~(j)~~ “Project Administrator” – Waterford Property Company, LLC and its successors and assigns.

k. ~~(k)~~ “Project Debt” – any debt secured by the Project and incurred to finance or refinance Owner’s acquisition of the Project and related transaction costs, including any portion of the Bonds and any bonds, notes or other indebtedness issued by Owner to improve the Project or to refund the Bonds in whole or in part.

l. ~~(l)~~ “Property” – means all of Owner’s right, title and interest (which includes fee simple title to the real property) in and to all property and assets used in or otherwise related to the operation of the Project including, without limitation, all real property and interests in real property, all tangible and intangible personal property including furniture, fixtures, equipment, supplies, intellectual property, licenses, permits, approvals, and contractual rights of any kind or nature together with the right to own and carry on the business and operations of the

Project. The definition of Property does not include any non-residential portion of the Project, which will be under separate ownership and not owned by Owner.

m. ~~(m)~~ “Regulatory Agreement” – means the Regulatory Agreement and Declaration of Restrictive Covenants by and between Owner and Bond Trustee, relating to the Bonds.

n. ~~(n)~~ “Sale Price” – purchase price of the Property to be paid by the Purchaser upon sale of the Property by Owner pursuant to Host’s Sale Right in compliance with Section 4 hereof or sale by Owner pursuant to Section 5 hereof.

o. ~~(o)~~ “Sale Right” – means the right of Host to cause Owner to sell the Property pursuant to Section 1 hereof.

p. ~~(p)~~ “Sale Right Exercise Date” – the date fifteen (15) years from the issuance of the Bonds.

q. ~~(q)~~ “Sale Right Term” – shall commence on the Sale Right Exercise Date and, if not exercised, shall terminate on the date on which no Project Debt remains outstanding.

r. ~~(r)~~ “Transaction Costs” – to the extent not otherwise described herein, any costs or expenses of any kind or nature associated with or incurred by Owner and/or Bond Trustee in connection with the consummation of the Conveyance, regardless of whether such costs and expenses are customarily borne by the seller or purchaser in any such transaction, including but not limited to taxes, recording fees and other impositions, Owner’s and Bond Trustee’s legal and other professional fees, fees for verification agents, bidding agents, escrow agents, custodians or trustees, assumption fees, prepayment fees, the cost of the appraisal, brokers’ fees and expenses, surveys, inspections, title commitments, title insurance premiums and other title-related fees, and all amounts required for indemnification of Owner, Bond Trustee and Project Administrator.

Section 3. ~~Section 3.~~ **Effectiveness; Term and Termination.** The Sale Right shall become effective on the Sale Right Exercise Date and may be exercised during the Sale Right Term. Owner agrees that it will not enter into any agreement to sell all or any part of the Property during the Sale Right Term other than as may be required by the Indenture (e.g., in the event of default), without the specific written request of the Host and delivery of an Opinion of Bond Counsel to Bond Trustee substantially to the effect that such sale will not, in and of itself, adversely affect the exclusion of interest on the Bonds from gross income for purposes of federal income taxation.

Section 4. ~~Section 4.~~ **Manner of Exercise.**

a. ~~(a)~~ Host’s Notice. To exercise the Sale Right, Host shall provide a notice (an “Exercise Notice”) to Owner (with a copy to the Project Administrator) at any time during the Sale Right Term. Upon request of the Host, Owner shall prepare and submit to Host within 60 days of Host’s request a new Property Conditions Assessment and appraisal prepared by qualified independent consultants approved by the Host.

b. ~~(b)~~ Owner's Best Efforts to Sell. Unless Host notifies Owner in writing that it is withdrawing its Exercise Notice within fifteen (15) business days of delivering the Exercise Notice under Section 4(a) hereof, Owner shall exercise its best efforts in selling and conveying good and marketable title to the Property within ninety (90) days following receipt of the Exercise Notice, or as soon as possible thereafter, but only if it can sell at or above the Minimum Sale Price. The obligation of Owner to sell and convey the Property shall be on a best efforts basis. Owner shall endeavor to sell the Property at a commercially reasonable price, subject to subsection (c) of this Section, by such means as it shall determine to be suitable for such purpose; provided that Host may direct Owner to sell the Property to Host, to a non-profit corporation designated by Host or to a limited partnership (that has a non-profit corporation as a general partner) designated by Host at a price less than commercially reasonable but at or above the Minimum Sale Price; provided further that Owner's determination of the manner of sale and Sale Price shall be final and incontestable, and Owner shall incur no liability to any party as a result of or otherwise in connection with the sale or failure to sell. Subject to subsection (c), nothing herein shall require or prevent Owner selling the Property subject to the restrictions set forth in the Regulatory Agreement or similar types of restrictions established by Owner with the approval of Host. Owner shall direct the Bond Trustee in the foregoing as and to the extent necessary or appropriate.

c. ~~(c)~~ Sale Price. The Sale Price shall be at least equal to the sum of the amounts set forth below (net of any adjustments or prorations of the type described in Section 8(b)) (the "Minimum Sale Price"):

- i. an amount sufficient to either prepay, redeem in whole or fully defease for redemption on the earliest call date all Project Debt; plus
- ii. any fees or other amounts not identified in clause (i) that may be necessary to effect the complete release from and discharge of any lien, mortgage, or other encumbrance on the Property; plus
- iii. any amounts due to Owner (including Owner Indemnified Persons, as provided in the Indenture), the Bond Trustee or any predecessor or successor, or any other Person under any indenture, loan agreement, bond, note, or other instrument relating to any Project Debt (including, without limitation, indemnification amounts, Owner's Extraordinary Costs and Expenses, recurrent and extraordinary fees and expenses, and reimbursable costs and expenses of any kind or nature); plus
- iv. Transaction Costs; minus
- v. Any funds held by or for Owner under the Indenture applied to the retirement of Project Debt. Owner may retain such portion of moneys in the Extraordinary Expense Fund or similar fund under the Indenture it deems reasonable as a reserve against future expected costs and expenses of the type described in subparagraph

(iii). Owner's determination of this amount shall be final and incontestable.

Section 5. ~~**Section 5. Mandatory Conveyance.**~~ Upon the retirement of all Project Debt, Owner shall use its best efforts to effect a Conveyance within ninety (90) days thereafter, subject to Section 4(c) hereof; provided, however, that Host, by notice to Owner within two (2) weeks after notice from Owner that no Project Debt remains outstanding, shall have the option to cause Owner to sell the Property (i) to a non-profit corporation or a limited partnership (that has a non-profit corporation as a general partner) designated by Host upon payment by such non-profit corporation or limited partnership, as applicable, of a sale price approved by Host, which sale price shall be at least equal to the Minimum Sale Price, or (ii) to Host upon payment of the Minimum Sale Price. Nothing herein shall require or prevent Owner selling the Property subject to the restrictions set forth in the Regulatory Agreement or similar types of restrictions established by Owner with the approval of Host.

Section 6. ~~**Section 6. Surplus Cash; Surplus Conveyance Proceeds.**~~ Upon a Conveyance of the Property, Owner shall apply the proceeds of such Conveyance (i) to redeem the Bonds then Outstanding, (ii) to prepay, redeem in whole or fully defease any other Project Debt, and (iii) to pay any fees or other amounts listed in Section 4(c)(ii) – (iv). Any proceeds remaining following the foregoing payments (such remaining amounts hereinafter referred to as “*Surplus Conveyance Proceeds*”) shall be transferred to Host ~~and Host shall share such Surplus Conveyance Proceeds with other taxing agencies selected by Host, and in the amounts determined by Host in its sole discretion and responsibility.~~

Section 7. ~~**Section 7. Terms of Conveyance.**~~

a. ~~(a)~~ The Conveyance shall be in the nature of a grant deed to Purchaser in which Owner shall deliver one or more deeds, bills of sale, or other instruments of transfer without recourse or warranty of any kind or nature.

b. ~~(b)~~ The Property will be conveyed to Purchaser in ~~AS IS CONDITION, WITH ALL FAULTS, and without representations or warranties of any kind or nature as to the condition of the Property.~~ good and clean order, except for ordinary wear and tear, with all capital improvements completed as recommended in Section 14(o) below.

c. ~~(c)~~ There shall be no partial transfer and that, upon consummation of the Conveyance, Owner shall be fully divested of any and all right, title or interest in and to the Property.

Section 8. ~~**Section 8. Closing.**~~

a. ~~(a)~~ The closing of the Conveyance (“*Closing*”) shall take place, in the case of a Conveyance pursuant to Section 4 hereof, not later than the ninetieth (90th) calendar day following Owner's receipt of the Exercise Notice, or as soon as possible thereafter, and in the case of a mandatory conveyance pursuant to Section 5 hereof, not later than the ninetieth (90th) calendar day following the retirement of all Project Debt, or as soon as possible thereafter.

b. ~~(b)~~ Prorations. All general and special real property taxes and assessments, and rents shall be prorated as of the Closing, with Purchaser responsible for all such items to the extent arising or due at any time following the Closing. General real property taxes shall be prorated at the time of Closing based on the net general real property taxes for the year of Closing.

Section 9. ~~Section 9.~~ Recording. This Agreement, and any amendment thereto, shall be recorded with the recorder's office of the County; *provided*, that upon termination of the term of this Agreement, Host shall cooperate with Owner to remove any such recorded Agreement or amendment thereto from title to the Property upon Owner's reasonable request therefor and, in any event, by no later than thirty (30) days after the expiration of the original term of this Agreement. In the event that, within said time, Host fails to so cooperate and provide its original signature to a termination of such recorded Agreement or amendment thereto, then Host hereby irrevocably constitutes and appoints Owner as Host's true and lawful attorney (and agent-in-fact) to execute in Host's name any such termination.

Section 10. ~~Section 10.~~ Subordination. ~~This~~ After the initial issuance of the Bonds, ~~this Agreement shall only be subordinate to any claim, pledge or interest in the Property securing the Bonds or any Project Debt matters approved by the Host.~~

Section 11. ~~Section 11.~~ Maintenance of Membership. In order to preserve the Property's exemption from property tax, Host agrees to remain a member of Owner joint powers authority so long as any Bonds remain Outstanding.

Section 12. ~~Section 12.~~ Assignment. Neither party to this Agreement shall assign its interests, obligations, rights and/or responsibilities under this Agreement without the prior written consent of the other party.

Section 13. ~~Section 13.~~ Limitation on Liability.

a. ~~(a)~~ Owner shall not be directly, indirectly, contingently or otherwise liable for any costs, expenses, losses, damages, claims or actions, of any conceivable kind on any conceivable theory, under or by reason of or in connection with this Agreement or any sale or Conveyance or failure or price thereof or application of proceeds thereof, except only as to moneys available therefor under and in accordance with the Indenture or this Agreement.

b. ~~(b)~~ No Owner Indemnified Person shall be individually or personally liable for the payment of any sum hereunder or be subject to any personal liability or accountability by reason of the execution and delivery of this Agreement, or by any proceedings for the sale or Conveyance or failure or price thereof, or Host's exercise or waiver of same, or otherwise except in the case of such Owner Indemnified Person's own willful misconduct.

c. Host shall not be directly, indirectly, contingently or otherwise liable for any costs, expenses, losses, damages, claims or actions, of any conceivable kind on any conceivable theory, under or by reason of or in connection with this Agreement or any sale or Conveyance or failure or price thereof or application of proceeds thereof. Host shall not be

individually or personally liable for the payment of any sum hereunder or be subject to any personal liability or accountability by reason of the execution and delivery of this Agreement.

Section 14. ~~**Section 14.**~~ **Notices, Governing Law, Binding Effect and Other Miscellaneous Provisions.**

a. ~~(a)~~ Notices. All notices provided for in this Agreement shall be in writing and shall be given to Owner or Host at the address set forth below or at such other address as they individually may specify thereafter by written notice in accordance herewith:

If to Owner or
Designated Agent: CSCDA Community Improvement Authority
1700 North Broadway, Suite 405
Walnut Creek, California 94596
Attention: Jon Penkower
Email: jpenkower@cscda.org

With a copy to: Waterford Property Company, LLC
130 Newport Center, Suite 230
Newport Beach, California 92660
Attention: John Drachman
Email:
~~jdrachman@waterfordco.com~~ jdrachman@waterfordco.com

If to Host: The City of Milpitas
455 East Calaveras Blvd.
Milpitas, California 95035
Attention: City Manager

Such notices shall be deemed effective upon actual delivery or upon the date that any such delivery was attempted and acceptance thereof was refused, or if mailed, certified return receipt requested, postage prepaid, properly addressed, three (3) days after posting.

b. ~~(b)~~ Consents and Approvals. All consents and approvals and waivers required or asserted hereunder shall be in writing, signed by the party from whom such consent, approval, waiver, or notice is requested.

c. ~~(c)~~ Non-liability of Host or Owner Officers and Employees. No officer or employee of the Host shall be personally liable to the Owner, or any successor in interest, in the event of any default or breach by Host of any obligation of the terms of this Agreement. No officer or employee of the Owner shall be personally liable to Host, or any successor in interest, in the event of any default or breach by Owner of any obligation of the terms of this Agreement.

d. ~~(d)~~ Pronouns. Where appropriate to the context, words of one gender include all genders, and the singular includes the plural and vice versa.

e. ~~(e)~~ Amendments. This Agreement may not be modified except in a written instrument signed by Host and Owner.

f. ~~(f)~~ Complete Agreement; Negotiated Benefits. This Agreement together with all schedules and exhibits attached hereto and made part thereof supersedes all previous agreements, understandings and representations made by or between the parties hereto. This Agreement shall inure solely and exclusively to the benefit of the Owner and Host, and no other party shall have any right, remedy, or claim under or by reason of this Agreement. The parties understand that any amount paid to Host under this Agreement is the result of a negotiated agreement and is not imposed for purposes of Article XIII C, section 1 of the California Constitution.

g. ~~(g)~~ Governing Law. This Agreement shall be governed by and construed in accordance with the laws of the State of California, without regard to conflicts of law principles. All claims of whatever character arising out of this Agreement, or under any statute or common law relating in any way, directly or indirectly, to the subject matter hereof or to the dealings between Owner and any other party hereto, if and to the extent that such claim potentially could or actually does involve Owner, shall be filed and maintained in the Superior Court of California, County of Sacramento, California. By executing and delivering this Agreement, each party hereto irrevocably: (i) accepts generally and unconditionally the exclusive jurisdiction and venue of such court; (ii) waives any defense of forum non-conveniens; and (iii) agrees not to seek removal of such proceedings to any court or forum other than as specified above. The foregoing shall not be deemed or construed to constitute a waiver by Owner of any prior notice or procedural requirements applicable to actions or claims against or involving governmental units and/or political subdivisions of the State of California that may exist at the time of and in connection with such matter.

h. ~~(h)~~ Legal Construction. In case any one or more of the provisions contained in this Agreement shall for any reason be held by a court of competent jurisdiction to be invalid, illegal or unenforceable in any respect, such invalid provision shall be deemed severable, and shall not affect the validity or enforceability of any other provisions of this Agreement, all of which shall remain fully enforceable.

i. ~~(i)~~ Term. This Agreement shall terminate upon the Conveyance.

j. ~~(j)~~ Captions. The captions used in this Agreement are solely for convenience, and shall not be deemed to constitute a part of the substance of the Agreement for purpose of its construction.

k. ~~(k)~~ Counterparts. This Agreement may be executed in any number of counterparts and each of such counterparts shall for all purposes be deemed to be an original; and all such counterparts shall together constitute but one and the same Agreement.

l. ~~(l)~~ Host City Charge Fee. Owner, or Bond Trustee on its behalf, shall pay to Host on each anniversary of the date hereof, commencing with the first anniversary and terminating upon Conveyance, an annual Host Fee of \$361,970 with annual increases of two percent (2.00%) on the residential portion of the Project (the "Host Fee"); provided, however, that such fee shall be payable as an Operating Expense solely from revenues of the Project available therefor under and in accordance with the Indenture and to the extent permitted by law. The annual Host Fee shall be paid to Host before any annual payments of any kind to Owner and

Project Administrator are made and shall accrue to Host and be paid from future years Operating Revenue if insufficient Operating Revenue is available to meet this obligation at any time during the term of the Public Benefit Agreement until Conveyance. The non-residential portion the Project shall be required to pay all taxes and assessments.

m. Infrastructure Fee. Owner, or Bond Trustee on its behalf, shall pay to Host on each anniversary of the date hereof, commencing with the first anniversary and terminating upon Conveyance, an annual Infrastructure Fee of \$275,693 with annual increase of CPI. The annual Infrastructure Fee shall be paid to Host before any annual payments of any kind to Owner and Project Administrator are made and shall accrue to Host and be paid from future years Operating Revenue if insufficient Operating Revenue is available to meet this obligation at any time during the term of the Public Benefit Agreement until Conveyance.

n. ~~(m)~~ Regulatory Agreement Reporting. Owner shall provide or cause to be provided to Host the Certificate of Continuing Program Compliance in accordance with Section 4(e) of the Regulatory Agreement.

o. ~~(n)~~ Capital Property Needs Assessment. The Property was evaluated by a Property Needs Assessment dated October 7, 2021. Commencing in January 2031, and on every ten year anniversary thereafter, or as requested by the Host, Owner shall provide Host with ~~the a~~ Capital Needs Assessment conducted by an independent consultant selected by the Project Administrator assessing with approval of the Host to assess the capital needs of the Project ~~over the subsequent ten years and the sufficiency of reserve funds and operating income to fund capital costs for the remaining bond term.~~ Reserve funds shall be adjusted as necessary to fully cover revised capital needs based on the Property Needs Assessment.

p. ~~(o)~~ Property Management. During the term of this Agreement, Host shall have the authority to review the selection of the original and any replacement ~~property management company and the~~ Property Administrator or Property Manager and the administration or management agreement with that company for the Project. If Host determines that the management of the Project during the term of this Agreement is deficient in any manner, Host may provide notice of the deficiency to Owner, and Host and Owner shall meet and confer in good faith to discuss the alleged management deficiency and attempt to reach agreement upon one or more appropriate remedies to address the alleged management deficiency. If no remedy is agreed upon, then Host may select the Property Administrator and Property Manager. Upon Host's acquisition of the Project, Host shall not be obligated to continue the contracts with any property management company for the Project.

q. ~~(p)~~ Property Financial, Management, and Maintenance Report. Beginning on January 31, 2023 and continuing annually thereafter during the term of this Agreement, Owner shall, or cause Project Administrator to, submit an annual property maintenance report to Host by January 31st of each calendar year that includes, but are not limited to: (i) ~~provides~~ an overview of all capital expenditures at the Property for the previous year; (ii) a projected schedule of capital expenditures for the ~~current year,~~ following year; (iii) current rent roll; (iv) current vacancy rate; (v) past year's and next year's operating income and expenses; (vi) cash flow projection, current operating funds, and current reserve funds; (vii) bond interest and

redemption payments and all bond specific payments; and (iii) a description and reasonable photo documentation of the Project's general condition.

i. Host reserves the right to have the Owner or Project Administrator fund an independent property and/or financial management consultant to review the annual report and provide an assessment of the Property based on industry standards and best practices for management of multi-family residential property.

ii. Owner or Project Administrator will submit to the Host an annual monitoring fee of \$100 per unit or \$37,100 for 2023 to cover City staff costs for project oversight and monitoring with an annual increase of two percent (2.00%) ("Monitoring Fee"). The annual Monitoring Fee shall be paid to Host before any annual payments of any kind to Owner and Project Administrator are made and shall accrue to Host and be paid from future years Operating Revenue if insufficient Operating Revenue is available to meet this obligation at any time during the term of the Public Benefit Agreement until Conveyance.

r. Affordability Covenant.

i. The affordability covenant provisions below shall be reflected and contained in the Regulatory Agreement

ii. Owner shall use its best efforts to ensure that the following income restrictions are met as soon as practicable following the date of issuance of the Bonds and thereafter, at all times: 40% units shall be units in which the aggregate gross income of all tenants in the household therein does not exceed 80% of area median income (AMI) for Santa Clara County (as defined by the California Department of Housing and Community Development), with adjustments for family size; 20% units shall be units in which the aggregate gross income of all tenants in the household therein does not exceed 100% of AMI for Santa Clara County, with adjustments for family size; and 40 % units shall be units in which the aggregate gross income of all tenants in the household therein does not exceed 120% of AMI for Santa Clara County, with adjustments for family size; and studios, one-, two-, and three- bedroom units shall be distributed pro rata across income categories.

iii. Maximum rents for all income categories shall not exceed 30% of the aggregate gross income of all tenants in the household, adjusted for household size and less estimated utility costs paid by tenants.

iv. Owner shall submit an annual report to the Host that certifies compliance with the affordability covenant. Owner shall submit proposed rent increases for review and approval by the Host to verify compliance with the affordability covenant. Host shall be allowed up to 30 days to review proposed rent increases; if no response is received from the Host, rent increase shall be deemed approved.

v. Rent reduction for existing Project qualifying tenants: 18% reduction from current rents for low-income households; 12% reduction from current rents for median income households; and 10% reduction from current rents for moderate-income households.

s. Local Preference Policy. Subject to review and approval by the Host, Owner shall direct the Property Administrator or Property Manager to establish and administer a tenant preference program with administrative guidelines, screening procedures, and a marketing plan to attract income-qualified teachers and administrative, maintenance, and support staff that are employed by public education institutions located within the City of Milpitas. The Local Preference Policy shall comply with state and federal fair housing laws.

t. Project Refinancing. Host shall have the authority to review and approve any debt refinancing, or restructuring, or increase in debt encumbrance that may be proposed by the Owner during the term of the Public Benefit Agreement until Conveyance.

u. Indemnification. Host shall have the same indemnification status as an Owner Indemnified Person and this shall extend to each of Host's officers, governing members, directors, officials, employees, attorneys, agents, and members.

v. Documents for Review by Host: The following will be further outlined in the Regulatory Agreement and the Owner or Project Administrator shall submit to the Host the following for review and approval by the Host prior to issuance of the Bonds:

1. Tenant Leasing Plan
2. Local Preference Policy per Section 14(s)
3. Maintenance Plan
4. Property Management Plan, including staffing
5. Marketing Plan

w. Defaults and Remedies:

1. Default. Failure or delay by either party to perform any term or provision of this Agreement, which is not cured within 30 days after receipt of notice from the other party, constitutes a default under this Agreement. The party who so fails or delays must immediately commence to cure, correct or remedy such failure or delay, and shall complete such cure, correction or remedy with due diligence. The injured party shall give written notice of default to

the party in default specifying the default complained of by the injured party. Except as required to protect against further damages, the injured party may not initiate proceedings against the party in default until 30 days after giving such notice. Failure or delay in giving such notice shall not constitute a waiver of any default, nor shall it change the time of default.

2.

Remedies.

- (a) Any uncured violation of this Agreement by Owner and Project Administrator shall cause all annual payments of any kind to Owner and Project Administrator to be suspended until compliance with this Agreement is achieved during the term of the Public Benefit Agreement until Conveyance.
- (b) Host may institute any appropriate legal actions or proceedings necessary to ensure compliance with this Agreement, including but not limited to:
 - (i) Actions for monetary damages; and
 - (ii) Actions for injunctive relief or damages

[SIGNATURE PAGE TO FOLLOW]

IN WITNESS WHEREOF, the parties have executed this Agreement as of the date set forth above.

**CSCDA COMMUNITY IMPROVEMENT
AUTHORITY**

By:

Jon Penkower
Authorized Signatory

THE CITY OF MILPITAS

By:

Steven McHarris
City Manager

ATTEST:

By: _____

City Clerk

APPROVED AS TO FORM

By: _____

City Attorney

A Notary Public or other officer completing this certificate verifies only the identity of the individual who signed the document to which this certificate is attached, and not the truthfulness, accuracy, or validity of that document.

State of California)
County of _____)

On _____, before me, _____,
(insert name and title of the officer)

Notary Public, personally appeared _____,
who proved to me on the basis of satisfactory evidence to be the person(s) whose name(s) is/are
subscribed to the within instrument and acknowledged to me that he/she/they executed the same
in his/her/their authorized capacity(ies), and that by his/her/their signature(s) on the instrument
the person(s), or the entity upon behalf of which the person(s) acted, executed the instrument.

I certify under PENALTY OF PERJURY under the laws of the State of California that
the foregoing paragraph is true and correct.

WITNESS my hand and official seal.

Signature _____

(Seal)

EXHIBIT A

LEGAL DESCRIPTION OF REAL PROPERTY

The Land referred to herein is situated in the State of California, County of Santa Clara, City of Milpitas, and described as follows:

Summary report: Litera Compare for Word 11.1.0.69 Document comparison done on 2/7/2022 5:39:05 PM	
Style name: Default Style	
Intelligent Table Comparison: Active	
Original DMS: iw://imanager/iManage/34794032/5	
Modified DMS: iw://imanager/iManage/34794032/6	
Changes:	
Add	164
Delete	87
Move From	0
Move To	0
Table Insert	0
Table Delete	0
Table moves to	0
Table moves from	0
Embedded Graphics (Visio, ChemDraw, Images etc.)	0
Embedded Excel	0
Format changes	0
Total Changes:	251

City of Milpitas
California State Communities
Development Authority (CSCDA)
Community Improvement Authority
(Turing Apartments)
Bond Proposal Review

February 7, 2022

Prepared by:
Fieldman, Rolapp & Associates, Inc.
One Sansome Street, Suite 3500
San Francisco, CA 94104

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Attachments:

Attachment A - Preliminary Bond Cash Flows as of January 25, 2022
Attachment B – Financial Pro Forma as of January 25, 2022 provided by Waterford and
Financial Pro Forma as of January 12, 2022 provided by Goldman Sachs

BACKGROUND

The City of Milpitas (“City”) was approached by the California State Communities Development Authority (“CSCDA”) and the Waterford Property Company, LLC (“Waterford”) with a proposal to acquire the existing Turing Apartments (Project) comprised of 371 market rate multi-family units and create the equivalent number of moderate-income housing units. CSCDA would accomplish this by lowering rent levels in the Project to existing income eligible residents by approximately 10% with an average rent reduction of \$323 per month and capping these rent levels annually to maintain this moderate-income level for the life of any bonds issued in connection with the Project acquisition. In addition, annual rent growth will be limited to no more than 4%. As current tenants’ leases expire, they will be eligible to go through the income qualification process. If they do not qualify for the restricted rents, they would have the option to remain at their current market rent. All other residents who qualify, would have their rent restricted and capped as described above.

Under this proposal, CSCDA would acquire the property by financing the acquisition price through the issuance of the following tax-exempt governmental bonds:

CSCDA Community Improvement Authority, Essential Housing Revenue Bonds

\$232,490,000¹ Series 2022A (“Senior Bonds”),

\$65,500,000¹ Series 2022B (“Mezzanine Bonds”),

\$5,000,000¹ Series 2022C (“Subordinate Bonds”), and together (the “Bond” or “Bonds”).

This would make the property exempt from property tax, resulting in the loss of such revenues for impacted taxing entities such as the City, the County of Santa Clara, and the San Jose-Evergreen Community College District. Lost property tax revenue for the Milpitas Unified School District would be backfilled by the State. Additionally, while the debt obligations would no longer be levied on the property, property taxes on other taxable properties in the various jurisdictions would increase in order to meet the debt obligation on existing debt as well as for any future bonds backed by property taxes that may be issued by these municipal entities. The City would enter into a Public Benefit Agreement (PBA) with CSCDA whereby the City, along with the other impacted taxing entities, would receive any potential surplus revenue if and when the property is sold or refinanced. Under the PBA, the City, at its sole discretion, may force a sale of the property beginning in year 15 from the issuance date to the final maturity date of the tax-exempt bonds, upon which it would receive the net sale proceeds.

As part of the City’s due diligence review of the Project and related Bonds, the City engaged Fieldman, Rolapp & Associates, Inc. (“Fieldman”) to review the proposed Bond financing structure as it relates to the City, and the potential financial risk exposure to the City in the event of default and fiscal stress on the Project.

¹ Preliminary, subject to change. Provided by Goldman Sachs on January 25, 2022.

SOURCE INFORMATION

Fieldman’s review of the Bonds was based on the information provided by Goldman Sachs, the underwriter on the Bonds (the “Underwriter”), Waterford, the City, and the City’s consultants. The key documents and the basis of our analysis are the bond cash flows provided by the Underwriter and the financial pro formas provided by Waterford and the Underwriter. Copies of these source documents are attached to this report as Attachment A and Attachment B, respectively. For purposes of our analysis, we have based our analysis primarily on the pro forma provided by the Underwriter as this was the pro forma that reflected the latest detailed bond cash flows provided to the City. However, we note that the City’s annual host fee is not reflected in the Underwriter’s pro forma but was reflected in the Waterford pro forma model. Additionally, we note that a copy of the draft Indenture for the Bonds was not reviewed by Fieldman as a copy of the draft Indenture was not available at the time of this report.²

We have also reviewed City Council Meeting staff reports and viewed Council Meetings related to the Project. Lastly, we participated in several conference calls/virtual meetings with City staff, CSCDA, Waterford and the Underwriter to discuss the Project and related cash flows.

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² Per a conference call held on January 12, 2022, with Fieldman, City staff, and representatives from the Underwriter and Waterford.

EXECUTIVE SUMMARY

In order to reduce and to mitigate the level of risk of the Project to the City, Fieldman recommends the following:

- Utilize conservative growth rate assumptions in the Project pro forma and require limits on bond structure. Key bond structure limits should include:
 - Minimum of 25% of total aggregate principal paid down within the first 10 years of bond issuance;
 - Limit term of bond financing to be no greater than 35 years; and
 - Utilize an optional redemption feature of a minimum of 10 years with no call premium.
- Require bond principal redemptions to be on parity with bond interest payments.
- Require annual fee payments to the bond issuer (CSCDA) and to the Project Administrator (Waterford) be payable after payment of bond interest and principal payments, and any bond reserve fund deposits, and payable with annual excess cash flow only.
- Require the annual City's host fee and CFD payments be in a senior position to Bond interest and principal payments, deposits to Bond reserve funds, and annual fee paid to the bond issuer and Project Administrator.
- Require limits to bond issuance expenses such as limiting the fees to the bond issuer and the Project Administrator to be in line with other similar middle income housing programs in California.
- Require the City's written consent prior to the issuance of any future additional bonds in the form of new money and/or refunding bonds.
- Require the bond issuer send the City notification of any material changes in connection with the Project as long as the Bonds are outstanding.

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CITY OF MILPITAS
CSCDA TURING APARTMENTS BOND PROPOSAL REVIEW

FINANCIAL STRUCTURE³

A. Sources and Uses

The table below provides a breakdown of the preliminary Bond Sources and Uses of funds for the Project.

Sources:	Series 2022A Senior Bonds	Series 2022B Mezzanine Bonds	Series 2022C Subordinate Bonds	Total
Bond Proceeds:				
Par Amount	232,490,000.00	65,500,000.00	5,000,000.00	302,990,000.00
Original Issue Discount	(21,629,506.60)	(8,387,275.00)		(30,016,781.60)
	210,860,493.40	57,112,725.00	5,000,000.00	272,973,218.40
Uses:	Series 2022A Senior Bonds	Series 2022B Mezzanine Bonds	Series 2022C Subordinate Bonds	Total
Project Fund Deposits:				
Purchase Price	181,239,058.36	51,060,941.64		232,300,000.00
Other Fund Deposits:				
Operating Account	408,041.44	114,958.56		523,000.00
Capital Expense Fund	4,525,125.00	1,274,875.00		5,800,000.00
Administration and Authority Fee Fund	1,092,271.55	307,728.45		1,400,000.00
Operating Reserve Fund	612,452.26	172,547.74		785,000.00
Senior Debt Service Reserve Fund	7,987,150.00			7,987,150.00
Coverage Reserve Fund		2,121,430.00		2,121,430.00
Mezzanine Debt Service Reserve Fund		2,620,000.00		2,620,000.00
Extraordinary Expense Fund	390,096.98	109,903.02		500,000.00
Capitalized Interest Account	1,332,000.00	1,310,000.00		2,642,000.00
	16,347,137.23	8,031,442.77		24,378,580.00
Delivery Date Expenses:				
Cost of Issuance	936,774.99	263,920.01		1,200,695.00
Underwriter's Discount	3,194,658.12	865,636.09		4,060,294.21
Initial Payment to Project Administrator	3,000,000.00			3,000,000.00
CSCDA Fee	2,363,909.70	665,990.30		3,029,900.00
Consideration for Purchase Rights to Proj Admin			5,000,000.00	5,000,000.00
	9,495,342.81	1,795,546.40	5,000,000.00	16,290,889.21
Other Uses of Funds:				
Contingency	3,778,955.00	(3,775,205.81)		3,749.19
	210,860,493.40	57,112,725.00	5,000,000.00	272,973,218.40

The upfront bond issuance expenses of \$16.29 million represents approximately 5.38% of the total principal amount issued of \$302.99 million. For comparison, for typical municipal investment grade rated financings, issuance expenses are generally around 2% of the total principal amount. A recent study by Keyser Marston Associates (“KMA”) compared bond issuer and Project Administrator fees for middle income housing programs by the California Community Housing

³ Preliminary, subject to change. Provided by the Underwriter on January 25, 2022.

CITY OF MILPITAS
CSCDA TURING APARTMENTS BOND PROPOSAL REVIEW

Agency (“CalCHA”), CSCDA, and California Municipal Finance Authority (“CMFA”), and provided the following issuance expense comparisons:

	CalCHA	CSCDA	CMFA
Upfront Issuer Fee	\$500,000 Flat Fee	1% of Bonds	\$250,000 Flat Fee*
Annual Administration Fee	\$125,000 no escalations	\$250,000 no escalations	\$62,500 no escalations*

*25% of fees shared with local jurisdiction, 25% of fees shared with local charity.

B. Bond Structure

As discussed earlier, the purchase of the Project would be funded through a tax-exempt bond issue. Neither CSCDA nor Waterford provide any equity or other investment and since the Project is already well established, there is no development risk to Waterford. The Bonds are structured based on cash flow projections assuming annual revenue growth of 3% beginning in 2025 through the final term of the Bonds. The resulting debt service coverage ratio of annual net revenues to annual Bond interest and principal payments is estimated at 1.00x in each year. The financing structure as currently contemplated poses certain risks and uncertainties that necessitate further discussion.

Original Issue Discount Bonds. An original issue discount bond is a bond that is sold for less than its face value and specifically, when the coupon rate of a bond is lower than the yield purchased by investors. In the case of the proposed Bonds, the financing is structured with multiple term bonds with significant level of original issue discount totaling approximately \$30.02 million. The original issue discount bond structure is utilized to cover the high issuance costs and fees as outlined in the Sources and Uses table above, and to create a cash flow to maintain the 1.00x debt service coverage ratio for Bond interest and principal payments. In our view this is an extreme structure and has similarities to a capital appreciation bond structure. The following table provides the preliminary bond structure summary with respect to the Series 2022A Bonds and the Series 2022B Bonds.

Bond	Principal	Estimated Final Maturity	Coupon Rate	Yield	Price	Total Discount
Series 2022A-1	\$60,000,000	9/1/2047	3.25%	3.80%	\$91.072	\$5,356,800
Series 2022A-2	\$172,490,000	9/1/2057	3.50%	4.00%	\$90.566	\$16,272,707
Series 2022B-1	\$65,500,000	9/1/2057	4.00%	4.75%	\$87.195	\$8,387,275
Totals	\$297,990,000					\$30,016,782

The Series 2022C Bonds are structured as a bullet term bond with a principal of \$5,000,000 maturing in 2056. This Bond carries a 10% interest rate and the interest payment is deferred with initial interest payments paid from net revenues beginning in March 1, 2026 through September 1, 2056. As shown in the Sources and Uses table above, no financing costs are applied to the Series 2022C Bond and the entire \$5,000,000 bond proceeds will be delivered to Waterford. This is essentially a type of “preferred equity” or deferred development fee and is paid to Waterford in exchange for Waterford’s assignment of its purchase and sale agreement for the Project asset to

CSCDA. This is in addition to other upfront and ongoing fees that Waterford will receive through the term of the Bonds.

Turbo Bonds and Financing Term. The financing includes multiple term bonds structured as turbo bonds. The initial principal amortization for turbo bonds represents the anticipated paydown schedule and is not mandatory which is the more typical structure for tax-exempt municipal bonds. Principal redemption of turbo bonds will be paid only when annual cash flows produce excess revenues. If there are no excess revenues, then principal is not paid and will be deferred. While the financing term is currently estimated at 35 years with the final maturity due in 2057, the final term of the financing is market driven and will be determined when bonds are sold. Therefore, each bond series could have a final term of up to 40 years.

Principal Amortization. Assuming annual revenue growth at 3% as presented by Waterford and the Underwriter, the Bonds are currently anticipated to have a term up to 35 years with 100% of principal paid in year 34. However, at the end of year 15, over 91% of the principal amount of the Series 2022A bonds would remain outstanding, while 100% of the Series 2022B and Series 2022C bonds would be outstanding. In fact, the Series 2022A bonds do not begin to amortize principal until 2027, and at the end of 30 years, 67% of the initial par amount would remain outstanding. As indicated by CSCDA, these Bonds are not contemplated to be refunded during the life of the Bonds and with the Turbo Bond structure, there is a very large risk of the potential inability to pay off the outstanding bond principal and interest payments at the end of the financing. Provided below is a current amortization schedule of the Bonds.

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CITY OF MILPITAS
CSCDA TURING APARTMENTS BOND PROPOSAL REVIEW

Preliminary Principal Amortization Schedule							
Term		Principal				% of Total	
Year	Maturity Date	Series 2022A	Series 2022B	Series 2022C	Total	Annual	Cumulative
1	9/1/2023	-	-	-	-		0.0%
2	9/1/2024	-	-	-	-		0.0%
3	9/1/2025	-	-	-	-		0.0%
4	9/1/2026	-	-	-	-		0.0%
5	9/1/2027	190,000	-	-	190,000	0.1%	0.1%
6	9/1/2028	545,000	-	-	545,000	0.2%	0.2%
7	9/1/2029	920,000	-	-	920,000	0.3%	0.5%
8	9/1/2030	1,320,000	-	-	1,320,000	0.4%	1.0%
9	9/1/2031	7,745,000	-	-	7,745,000	2.6%	3.5%
10	9/1/2032	2,190,000	-	-	2,190,000	0.7%	4.3%
11	9/1/2033	2,560,000	-	-	2,560,000	0.8%	5.1%
12	9/1/2034	3,065,000	-	-	3,065,000	1.0%	6.1%
13	9/1/2035	3,595,000	-	-	3,595,000	1.2%	7.3%
14	9/1/2036	4,160,000	-	-	4,160,000	1.4%	8.7%
15	9/1/2037	4,760,000	-	-	4,760,000	1.6%	10.2%
16	9/1/2038	5,390,000	-	-	5,390,000	1.8%	12.0%
17	9/1/2039	6,050,000	-	-	6,050,000	2.0%	14.0%
18	9/1/2040	6,755,000	-	-	6,755,000	2.2%	16.3%
19	9/1/2041	7,495,000	-	-	7,495,000	2.5%	18.7%
20	9/1/2042	8,275,000	-	-	8,275,000	2.7%	21.5%
21	9/1/2043	9,115,000	-	-	9,115,000	3.0%	24.5%
22	9/1/2044	10,000,000	-	-	10,000,000	3.3%	27.8%
23	9/1/2045	10,940,000	-	-	10,940,000	3.6%	31.4%
24	9/1/2046	11,930,000	-	-	11,930,000	3.9%	35.3%
25	9/1/2047	12,965,000	-	-	12,965,000	4.3%	39.6%
26	9/1/2048	14,065,000	-	-	14,065,000	4.6%	44.2%
27	9/1/2049	15,220,000	-	-	15,220,000	5.0%	49.3%
28	9/1/2050	16,435,000	-	-	16,435,000	5.4%	54.7%
29	9/1/2051	17,710,000	-	-	17,710,000	5.8%	60.5%
30	9/1/2052	19,055,000	-	-	19,055,000	6.3%	66.8%
31	9/1/2053	20,470,000	-	-	20,470,000	6.8%	73.6%
32	9/1/2054	9,570,000	20,495,000	-	30,065,000	9.9%	83.5%
33	9/1/2055		23,855,000	-	23,855,000	7.9%	91.4%
34	9/1/2056		21,150,000	5,000,000	26,150,000	8.6%	100.0%
35	9/1/2057						
36	9/1/2058						
37	9/1/2059						
38	9/1/2060						
39	9/1/2061						
40	9/1/2062						
Total		232,490,000	65,500,000	5,000,000	302,990,000		

In contrast to the Bonds which are non-rated, investment grade rated financings typically amortize principal at a much faster pace. For instance, Standard & Poor's generally favors 25% of principal amortized in the first five years and 50% of the debt retired within the first ten years. The paydown ratios for the Bonds are 0.1% and 4.3% in the first five and ten years, respectively.

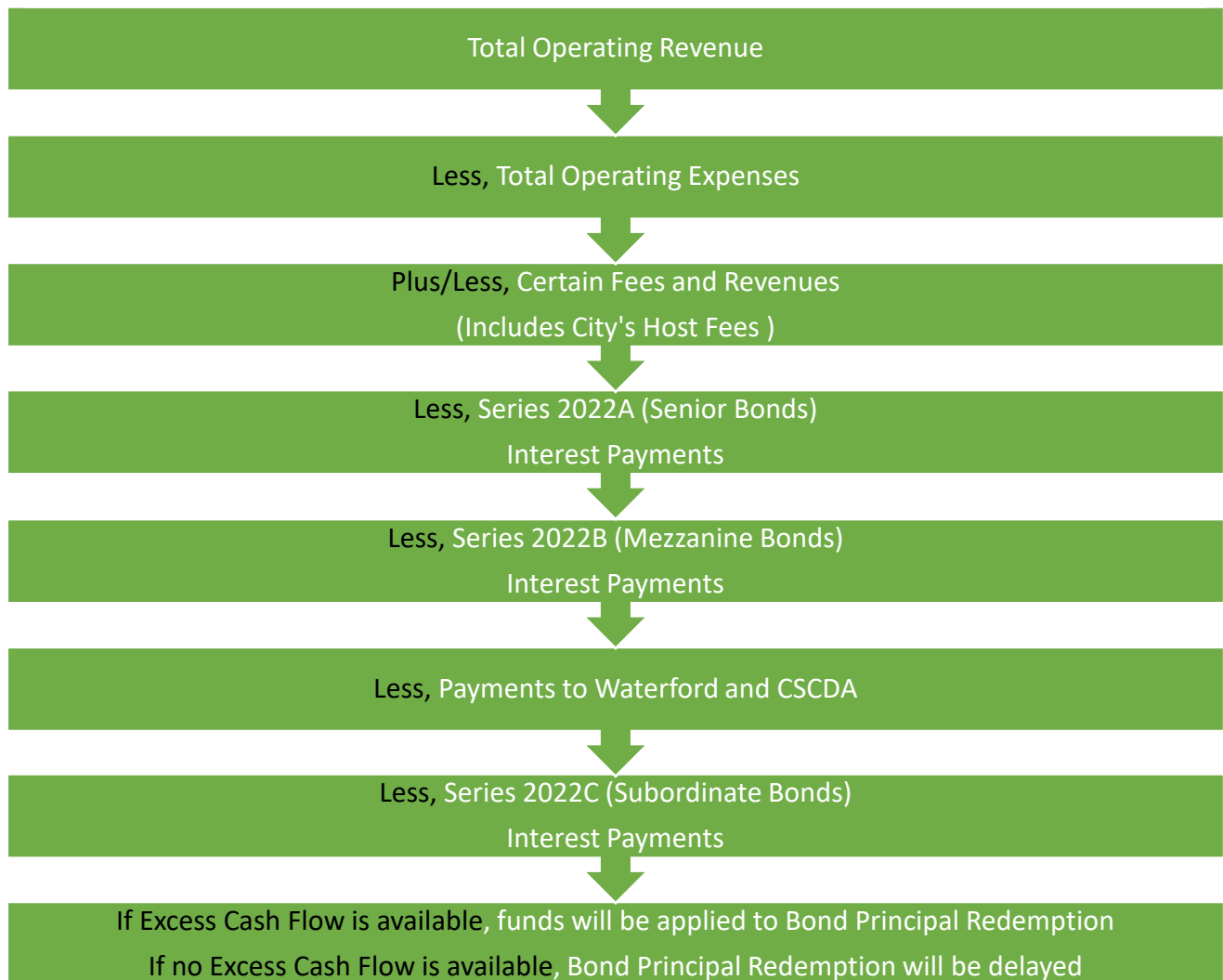
Optional Redemption. Based on information provided by the Underwriter, the Series 2022A and Series 2022B bonds will be structured with a standard municipal bond 10-year optional redemption with no premium at 100%. The Series 2022C bonds will be optionally callable between year 10 and year 35 with a premium at 110%. After year 35, there will be no premium and the call price

would be at 100%. This higher call premium would essentially make it less likely to refinance for economic savings in the future.

Additional Debt. Per the Underwriter, issuance of future additional bonds would be allowed for any senior refunding bonds, mezzanine refunding bonds, or mezzanine new money bonds. If the debt service coverage ratio on the mezzanine bonds fall short of 1.20x, then consents would be required. At present, the City is not a party to receive any consents and it is unclear which party would provide the consents to issue additional bonds. Any issuance of additional new money bonds, refunding bonds or any encumbrances is a risk factor to the City as the City would have no control in the structure of the debt issuance.

PRO FORMA FLOW OF FUNDS.

Bond Payment Flow of Funds

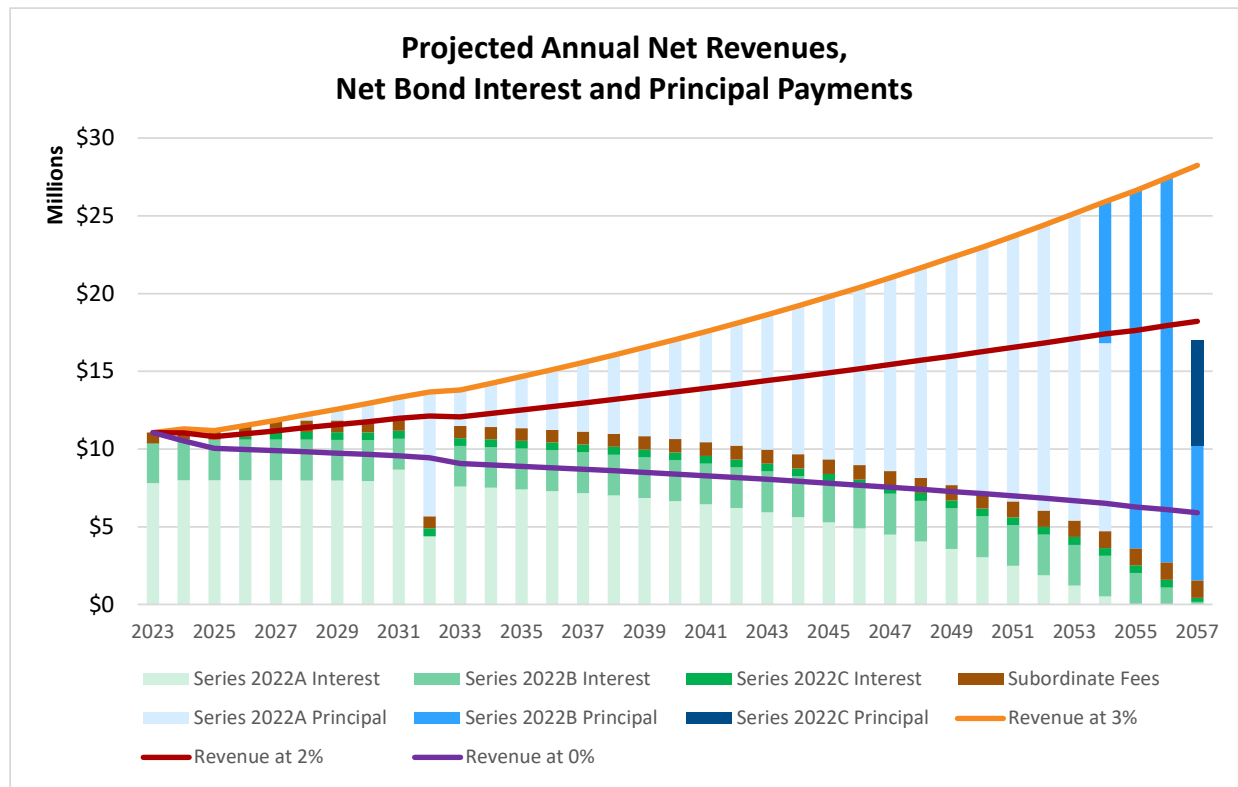


Based on the provided pro formas from Waterford and the Underwriter, any net operating income goes first toward the Series 2022A and Series 2022B bonds interest payments, then to the payment of the annual ongoing fees to Waterford as Project Administrator and CSCDA as the issuer plus the funding of administration and Authority reserve fund part of which is used in year 10. Only then, if there are positive cash flows, does interest on the Series 2022C bonds get paid, after which any excess net income can be applied toward bond principal repayment. As mentioned previously, the cash flows provided by the Underwriter do not currently reflect the City's host fee which is estimated to be initially at \$361,970 payable in 2023 and increasing annually by 2% over the entire term of the financing. Based on our understanding, the City's host fee would be paid ahead of any bond interest payment. We note that in order to incorporate the City's annual host fee into the pro forma, a larger original issue discount and/or a longer deferred principal amortization schedule would need to be utilized.

The financing structure, coupled with the high ongoing fees, limits the Project's flexibility to absorb any changes in the economy that would impact the market for rental housing, leasing rates, and rent payment conditions, and its ability to accommodate major maintenance and repair costs and unforeseen capital expenditures. In fact, the financial structure provides for projected repair and maintenance expenses of \$9.3 million over 35 years and projected capital reserve of \$7.7 million. Over this same period of time, Waterford will receive \$15.1 million and CSCDA will receive \$15.8 million and this is in addition to the upfront fees that they will receive from Bond proceeds as outlined in the Sources and Uses table mentioned previously. Thus, it is unclear if there would be sufficient resources from the Project to cover major renovations down the road. Provided in the above chart is an illustration of the Bond payment flow of funds.

Pro forma Performance and Stress Test Scenarios. As indicated above, the pro forma as presented produces a debt service coverage ratio of approximately 1.00x to cover the payment of interest and principal on the Bonds and assumes an annual rental growth rate of 3% beginning in 2025 and on. Supplementing the Underwriter's and Waterford's base case analysis, Fieldman reviewed additional scenarios of the pro forma assuming rental revenue growth rates of 2%⁴ and 0% and assuming the bond interest and principal paydown schedules as presented in the Underwriter's pro forma. In the 2% Revenue Scenario, net revenues will be able to support the payment of all interest and approximately 59% of principal. In this scenario, unpaid principal in the amount of approximately \$125 million would be deferred. In the 0% Revenue Scenario, net revenues will be insufficient by approximately \$18.6 million to pay all interest due and will not support any principal redemption. The chart below illustrates the net revenue projections assuming growth rates of 3%, 2% and 0%, as well as the projected annual interest and principal payments.

⁴ As part of the City's due diligence process in reviewing the Project, the City KMA to review the merits and the affordability of the Project in 2021. Based on KMA's review, KMA recommended that rental rates assume a lower growth rate of 2%.



Although the PBA affords the City the opportunity to force the sale of the Project any time after the 15th year, it is highly unlikely that the City would be willing to do so at that time for a number of reasons. First and foremost, the majority of the Bonds would still be outstanding at that time (nearly 91% of the Series 2022A and 100% of the Series 2022B and Series 2022C bonds), so the City would first need to pay off those Bonds with the sale proceeds. Selling the property would also raise issues related to the future rent affordability of the Project and if it were to be converted to market rate units, a change in the tenant composition of the Project would be required. Even though the Bonds are callable after 10 years (but the City can require the sale or refinancing after 15 years), the City cannot predict what the bond market conditions would be like after 15 years and if such refinancing would be economical. Moreover, since the Bonds are not issued by the City, even though it could request a refinancing be considered, it would not be in a position to ensure that it occurs.

KEY FINANCIAL RISKS TO CITY

Revenue Insufficiency. Since the City of Milpitas is not a direct party to the issuance of the Bonds, the City is not responsible for curing any shortfalls in revenue for the repayment of the Bonds. However, as illustrated in the stress test scenarios, if rent were to grow at a lower rate than 3% and vacancies were higher, revenues would be insufficient and presume that the Bonds cannot be paid off at the end of the financing term except from the potential sale proceeds of the Project. However, it is uncertain what the real estate market would be like at that time, what the demand for housing would be then and what the physical condition and market value of the Project would be. Thus, the overall potential financial benefit to the City from CSCDA's proposal is dependent on a series of assumptions such as, but not limited to, rent growth, vacancy rates, and real estate market

conditions during the life of the bonds and at the time of potential sale of the Project. This does not include the potential risk of additional bonds and refundings without the City's consent.

Slightly offsetting this risk is the City's annual host fee payment with the total estimate over a 35-year period at approximately \$17.96 million. Considering all this and the uncertainty of the Project's market value at that time, there could be a scenario under which the City and the other taxing entities cannot recover their foregone property tax revenues or make a profit. Since these projects are relatively new and there is no operating history, there is no way for the City to vet the proposed assumptions and know if the Project would be successful.

However, we note that in the relatively short history of other similar bond programs in California, the \$189.335 million Workforce Housing Revenue Bonds Series 2019A (Annadel Apartments) issued by the California Community Housing Agency for a project in the City of Santa Rosa, projected revenues have fallen short of the bond interest costs. In the case of this financing, the project administrator infused cash three times in the last 14 months totaling \$1.3 million in exchange for notes bearing 10% annual interest. This cure in the cash flow prevented a bond default and also prevented potential greater headline risk of harming future similar programs.⁵ Other examples of similar financings that have gone into default and bankruptcies are the bond financings issued by the Illinois Finance Authority.

CITY OF MILPITAS' DEBT MANAGEMENT POLICY

The City adopted its current debt management policy on October 17, 2017. The policy provides guidance to the City in the prudent issuance and management of long-term and short-term debt issued by the City, assessment district, community facilities district or other special district, and conduit-type financing by a covered entity for multifamily housing or industrial development projects. While the City is not a direct party to the issuance of the Bonds, we note the Bonds as currently contemplated would not fall within the parameters of the City's current debt management policy. Under the City's policy goals, we note that "it is a policy goal of the City and the Covered Entities to protect taxpayers, ratepayers (if applicable) and constituents by utilizing conservative financing methods and techniques so as to obtain the highest practical credit ratings (if applicable) and the lowest practical borrowing costs."

KEY BOND RECOMMENDATIONS

- **Bond Structure and Project Pro Forma.** Fieldman agrees with the findings of KMA's analysis of utilizing a more prudent and conservative revenue growth rate assumption of 2%. Additionally, we recommend limiting the bond financing term to be no greater than 35 years, utilizing a minimum 10-year optional redemption with no call premium for all bonds, and incorporating a minimum principal paydown of 25% within the first 10 years of the Bond issuance date. Using a more conservative growth rate assumption and incorporating these bond parameters will reduce the level of risk to the City and will ensure a more timely paydown of principal.

⁵ "California Scheming," Forbes, December 2, 2021.

- **Lien Levels / Order of Bond Principal and Interest Payments.** In order to ensure the timely payment of principal, we recommend that bond principal redemptions be made on the same lien level as the corresponding bond interest payments.
- **Bond Issuance and Project Expenses, and Priority of Expenses.** We recommend limiting certain upfront and ongoing issuance expenses of the Project to be no greater than the fees charged by other similar bond programs in the State. These expenses include the fees to the bond issuer (CSCDA) and to the Project Administrator (Waterford). Additionally, we recommend that all ongoing expenses to CSCDA and to Waterford be subordinate to all Bond principal and interest payments including any required deposits to reserve funds. Ongoing payments to CSCDA and to Waterford should be paid from annual excess revenues only.
- **City's Host Fee.** We recommend that the City receive a minimum of 5% or approximately \$900,000 of the City's host fee upfront, payable from Bond proceeds.
- **Additional Bonds.** We recommend that any issuance of additional bonds either in the form of new money bonds or refunding bonds require the written consent of the City. We recommend that this provision be included in the Bond Indenture where there will be assurance of enforceability.
- **Bond Disclosures.** We recommend that the City be a party to receive any event-based disclosures. This will ensure that the City receives timely notification of any material changes or events. We recommend that this requirement be reflected in the Bond Continuing Disclosure Agreement.

Attachment A - Preliminary Bond Cash Flows as of January 25, 2022

Attachment B – Financial Pro Forms