



REGULAR MEETING OF THE MILPITAS CITY COUNCIL

AGENDA

TUESDAY, MARCH 1, 2022

MILPITAS, CA

6:00 PM (CLOSED SESSION)

7:00 PM (PUBLIC BUSINESS)

For assistance in the following languages, you may call:

Đối với Việt Nam, gọi 408-586-3122

Para sa Tagalog, tumawag sa 408-586-3051

Para español, llame 408-586-3232

The City Council meeting is held in the City Council Chamber at City Hall, 455 E. Calaveras Blvd., Milpitas and via teleconference/Zoom webinar.

You may watch the Council meeting without providing public comment by accessing it via links here.

Meeting shall be livestreamed - Go to:

Facebook: <https://www.facebook.com/CityofMilpitas/>

YouTube: <https://www.ci.milpitas.ca.gov/youtube>

Web Streaming: <https://www.ci.milpitas.ca.gov/webstreaming>

PUBLIC COMMENT INSTRUCTIONS

Oral public comments may be provided live during the City Council meeting in person or by registering for the zoom meeting in advance. To register you will need to provide an email address (not disclosed) and a name. To minimize technical difficulties, please make sure that you have the latest version of the Zoom Application. Below is the link to register for this meeting only:

https://ci-milpitas-ca-gov.zoom.us/webinar/register/WN_bgvzdK0ATiS-BLRIQscrtg

After you register a link will be sent to you to join the City Council meeting in order to give your comments. All registered meeting attendees who wish to speak must click on the "raise hand" icon when the Mayor calls for public comments. If participating by calling in on your phone, dial *9 to use the "raise hand" feature, and when you are called upon, hit *6 to unmute your phone. Your phone number will be displayed in the live meeting. The Mayor will call the speakers to begin.

All comments provided shall be limited to three minutes or less as determined by the Mayor. All members of the public will be limited to one comment per agenda item, and one comment for non-agenda items.

MILPITAS CITY COUNCIL CODE OF CONDUCT

- Be respectful and courteous (words, tone, and body language).
- Model civility.
- Avoid surprises.
- Praise publicly and criticize privately.
- Focus on the issue, not the person.
- Refrain from using electronic devices while on the Council dais.
- Disclose conflicts of interest and affiliations related to agenda items.
- Separate governing from campaigning.
- The Council speaks with one voice after making policy on issues.
- Respect the line between policy and administration.
- Council will hold one another accountable to comply with this Code of Conduct.

CALL MEETING TO ORDER by Mayor and ROLL CALL by City Clerk (6:00 PM)

ADJOURN TO CLOSED SESSION

(a) DISCUSSION WITH LABOR NEGOTIATORS

Pursuant to Government Code Section 54957.6

Agency designated representative: Jeannine Seher, Human Resources Director

Employee Organizations: MEA, Pro-Tech, Mid-Con

(b) CONFERENCE WITH LEGAL COUNSEL – EXISTING LITIGATION

Pursuant to Government Code Section 54956.9(d)(1)

Deborah Logan v. City of Milpitas, et al.

Santa Clara County Superior Court Case No. 19CV347649

(c) PUBLIC EMPLOYEE PERFORMANCE EVALUATION

Pursuant to California Government Code Section 54957

Position: City Manager

CLOSED SESSION ANNOUNCEMENT: (7:00 PM)

Report on action taken in Closed Session, if required per Government Code Section 54957.1, including the vote or abstention of each member present.

PLEDGE OF ALLEGIANCE

INVOCATION (Councilmember Dominguez)

PRESENTATIONS (7:05 PM)

- American Red Cross Month (Proclamation)
- National Women's Heritage Month (Proclamation)
- Youth Art Month (Proclamation)

PUBLIC FORUM (7:10 PM)

Those in the audience and via Zoom are invited to address City Council on any subject not on tonight's agenda. In-person speakers wishing to address the Council are requested, but not required to complete a Speaker Card and submit it to the Mayor. In-person speakers will then be asked to come up to the podium and state their name for the record. Those interested in speaking via Zoom may do so by following the instructions on page one (1) of the agenda. Comments may be limited to three (3) minutes or less at the Mayor's discretion. As an item not listed on the agenda, no response is required from City staff or the Council and no action can be taken. The City Council may instruct the City Manager to place the item on a future meeting agenda.

NOTE: If a member of the public wishes to share any presentation materials for Council consideration, they must be submitted to the Clerk's Office by email to CityClerk@ci.milpitas.ca.gov by 12:00 p.m. on the day of the meeting. No presentations will be accepted in person in the Council Chambers.

ANNOUNCEMENTS AND FUTURE AGENDA ITEMS (7:15 PM)

Members of the City Council or City Manager may make brief announcements at this time. Members of the City Council may also suggest future agenda items at this time. For future agenda items, the City Council shall not debate the topic or engage in discussion but shall simply state a "yes" or "no" as to whether to direct the City Manager to place the item on a future meeting agenda. If a majority of the City Council agrees to place an item on a future meeting agenda, the City Manager shall place the item on a future agenda for City Council discussion.

ANNOUNCEMENT OF CONFLICT OF INTEREST AND CAMPAIGN CONTRIBUTIONS

READING OF THE CITY COUNCIL CODE OF CONDUCT

APPROVAL OF AGENDA

CONSENT CALENDAR (7:25 PM)

Consent calendar items are considered to be routine and will be considered for adoption by one motion. There will be no separate discussion of these items unless a City Councilmember, member of the audience or staff requests the Council to remove an item from (or be added to) the consent calendar. Any person desiring to speak on any item on the consent calendar should ask to have that item removed from the consent calendar.

C1. Receive the City Council Calendar of Meetings for March 2022 (Staff Contact: Wendy Wood, City Clerk, 408-586-3001)

Recommendation: Receive the City Council Calendar of Meetings for March 2022.

C2. Approve the City Council Regular Meeting Minutes of February 15, 2022 (Staff Contact: Wendy Wood, City Clerk, 408-586-3001)

Recommendation: Approved the City Council Regular Meeting minutes of February 15, 2022.

C3. Receive the Preview List of Anticipated Items for the Next Regular City Council Meeting (Staff Contact: Wendy Wood, City Clerk, 408-586-3001)

Recommendation: Receive the list of anticipated agenda items for the next regular City Council meeting.

C4. Receive and Review the List of Agenda Items Requested by City Councilmembers (Contact: Mayor and City Councilmembers, 408-586-3000)

Recommendation: Review the list of items that have been requested by City Councilmembers and provide direction to staff as necessary. No substantive discussion about any specific item shall occur and the City Council shall hold all debate about the item until it is scheduled as a full agenda item.

C5. Approve and Authorize the City Manager to Execute Amendment No. 4 with PSOMAS for Mapping and Field Investigation of the Traffic Signal Intersection and Fiber Optic System in the City GIS for the total amount of \$93,201, for a Total Not-To-Exceed Contract Amount of \$339,529, for Technology Project, Project No. 3427 (Staff Contact: Steve Erickson, Engineering Director/City Engineer, 408-586-3301)

Recommendation: Approve and Authorize the City Manager to Execute Amendment No. 4 with PSOMAS for Mapping and Field Investigation of the Traffic Signal Intersection and Fiber Optic System in the City GIS for the total amount of \$93,201, for a total not-to-exceed contract amount of \$339,529, for Technology Project, Project No. 3427.

C6. Approve and Authorize the City Manager to Execute a Design Services Agreement with Kimley-Horn in the Amount Not to Exceed \$475,034.00 for Design Services for the Street Resurfacing Project 2023, Project No. 4303 (Staff Contact: Steve Chan, Transportation and Traffic Manager, 408-586-3324)

Recommendation: Approve and Authorize the City Manager to Execute a Design Services Agreement with Kimley-Horn in the amount not to exceed \$475,034.00 for design services for the Street Resurfacing Project 2023, Project No. 4303.

C7. Adopt a Resolution Initiating Proceedings for the Annual Levy and Collection of Assessments and Ordering the Preparation of the Annual Engineer's Report for Landscaping and Lighting Maintenance Assessment District No. 95-1 (McCarthy Ranch) (Staff Contact: Steve Erickson, Engineering Director/City Engineer, 408-586-3301)

Recommendation: Adopt a Resolution Initiating the Proceedings for the Annual Levy and Collection of Assessments and Ordering the Preparation of the Annual Engineer's Report for Landscaping and Lighting Maintenance Assessment District No. 95-1 (McCarthy Ranch).

C8. Adopt a Resolution Initiating Proceedings for the Annual Levy and Collection of Assessments and Ordering the Preparation of the Annual Engineer's Report for Landscaping and Lighting Maintenance Assessment District No. 98-1 (Sinclair Horizon) (Staff Contact: Steve Erickson, Engineering Director/City Engineer, 408-586-3301)

Recommendation: Adopt a Resolution Initiating Proceedings for the Annual Levy and Collection of Assessments and Ordering the Preparation of the Annual Engineer's Report for Landscaping and Lighting Maintenance Assessment District No. 98-1 (Sinclair Horizon)

C9. Adopt a Resolution Amending and Restating the Wage Theft Procurement Policy (Staff Contact: Lauren Lai, Finance Director, 408-586-3111)

Recommendation: Adopt a resolution to amend and restate the City's Wage Theft Procurement Policy

C10. Approve Amendments to the Professional Services Agreement with Ascent Environmental for Consultant Services and Master Funding Agreement with the Metropolitan Transportation Commission for the Priority Development Area Planning Grant Program Related to Preparation of the Gateway/Main Street Specific Plan Update and Authorize the City Manager to Execute the Amended Agreements and Supplement to the Master Funding Agreement with the Metropolitan Transportation Commission (Staff Contact: Ned Thomas, Planning Director, 408-586-3273)

Recommendation: Approve amendments to the Professional Services Agreement with Ascent Environmental for consultant services and Master Funding Agreement with the Metropolitan Transportation Commission for the Priority Development Area Planning Grant Program related to preparation of the Gateway/Main Street Specific Plan Update and authorize the City Manager to execute the amended agreements and Supplement to the Master Funding Agreement with the Metropolitan Transportation Commission.

C11. Approve a Budget Appropriation in the amount of \$103,931 to the Equipment Fund Non-departmental FY 2021-22 Operating Budget and Approve the Replacement Purchase of Two Police Vehicles Through a Sourcewell Cooperative Contract with National Auto Fleet Group (Staff Contact: Frank Morales, Police Captain, 408-586-2521)

Recommendation: Approve a budget appropriation in the amount of \$103,931 to the Equipment Fund Non-departmental FY 2021-22 operating budget and approve

the replacement purchase of two Police vehicles through a Sourcewell cooperative contract with National Auto Fleet.

C12. Award RFP No. 22-036 to JAM Services and Authorize the City Manager to Purchase Illuminated Overhead Street Signs for the Not-To-Exceed Amount of \$104,535.86 (Staff Contact: Tony Ndah, Public Works Director, 408-586-2602)

Recommendation: Award RFP No. 22-036 to JAM Services and authorize the City Manager to purchase illuminated overhead street signs for the not-to-exceed amount of \$104,535.86.

C13. Accept Committee Member Resignation (Staff Contact: Wendy Wood, City Clerk, 408-586-3001)

Recommendation: Accept the resignation of Commissioner Harsh Patel from the Measure F Oversight Committee and direct the City Clerk to post the notice of the unscheduled vacancy.

- C14.** Adopt a Resolution Authorizing the City Manager or Designee to Donate Obsolete Fire Safety Personal Protective Equipment (Jackets, Pants and Boots) to the City of Dagupan (Staff Contact: Lauren Lai, Finance Director, 408-586-3111 and Brian Sherrard, Fire Chief, 408-586-2811)

Recommendation: Adopt a Resolution Authorizing the City Manager or Designee to Donate Obsolete Fire Safety Personal Protective Equipment (Jackets, Pants and Boots) to the City of Dagupan.

- C15.** Motion to Reconfirm Findings and Determinations Under Resolution No. 9105 and Assembly Bill 361 for the Continuation of Virtual Meetings (Staff Contact: Christopher J. Diaz, City Attorney, 408-586-3040)

Recommendation: Move to reconfirm findings and determinations under Resolution No. 9105 and Assembly Bill 361 for the continuation of virtual meetings.

- C16.** Authorize and Approve Travel to Monterey, CA for City Manager Steve McHarris to Attend the Innovating Commerce Serving Communities (ICSC) Conference scheduled for March 8 - 9, 2022 (Staff Contact: Ashwini Kantak, Assistant City Manager, 408-586-3053)

Recommendation: Authorize and Approve Travel to Monterey, CA for City Manager Steve McHarris to Attend the Innovating Commerce Serving Communities (ICSC) Conference scheduled for March 8 – 9, 2022.

COMMUNITY DEVELOPMENT (7:30 PM)

- 17.** Provide Direction on Homelessness Task Force Recommendations (Staff Contact: Sharon Goei, Building Safety and Housing Director, 408-586-3260)

Recommendation: Provide direction on Homelessness Task Force recommendations.

COMMUNITY SERVICES AND SUSTAINABLE INFRASTRUCTURE (8:15 PM)

- 18.** Review the Proposed Streets, Parks and Facilities Naming Policy and Provide Feedback to Staff (Staff Contact: Renee Lorentzen, Recreation and Community Services Director, 408-586-3409)

Recommendation: (1) Review the Proposed Streets, Parks and Facilities Naming Policy and Provide Feedback to Staff; (2) Review City Naming Lists and Provide Feedback to Staff; and (3) Authorize Staff to begin process for naming McCandless Park.

LEADERSHIP AND SUPPORT SERVICES (8:45 PM)

- 19.** Receive Report on 2022 Citywide Community Engagement Survey (Staff Contact: Ashwini Kantak, Assistant City Manager, 408-586-3053 and Charmaine Angelo, Public Information Officer, 408-586-3055)

Recommendation: Receive a report on results of the 2022 Citywide Community Engagement Survey.

- 20.** Provide Direction on American Rescue Plan Act (ARPA) Funding for Council Priority Items and Modifications to the ARPA Investment Plan and Provide Input on Proposed Process for Future Changes to the ARPA Investment Plan (Staff Contact: Ashwini Kantak, Assistant City Manager, 408-586-3053 and Lauren Lai, Director of Finance, 408-586-3111)

Recommendations: (1) Consider Council priority items for American Rescue Plan Act (ARPA) funding and provide direction to staff on any required modifications to the ARPA Investment Plan to allow for the additional allocation; and (2) Review and provide input to staff on proposed process for future changes to the ARPA Investment Plan.

21. Consider Resolution to Adopt Draft Goals and Performance Measures to Provide a Framework for Evaluating Potential City Participation in Middle-Income Workforce Housing Projects; and Consider Proposal to Convert the Turing Apartments to Low, Median, and Moderate Income-Housing with Housing Bonds from the California Statewide Communities Development Authority Community Improvement Authority (Authority) (Staff Contact: Ashwini Kantak, Assistant City Manager, 408-586-3053)

Recommendations: (1) Consider resolution to adopt Draft Goals and Performance Measures to provide a framework for evaluating potential City participation in middle-income workforce housing projects, with revisions as directed by the Council; (2) Consider proposal to convert the Turing Apartments located at 1355 McCandless Drive to low, median, and moderate-income housing; and (3) Consider resolution to authorize the City to become a member of the Authority and the City Manager to execute the Recommended Public Benefit Agreement as amended by the City Council.

ADJOURNMENT (11:00 PM)

KNOW YOUR RIGHTS UNDER THE OPEN GOVERNMENT ORDINANCE

Government's duty is to serve the public, reaching its decisions in full view of the public. Commissions and other City agencies exist to conduct the people's business. This ordinance assures that deliberations are conducted before the people and City operations are open to the people's review. For more information on your rights under the Open Government Ordinance or to report a violation, contact the City Attorney's office at Milpitas City Hall, 455 E. Calaveras Blvd., Milpitas, CA 95035
e-mail: cdiaz@ci.milpitas.ca.gov / Phone: 408-586-3040

The Open Government Ordinance is codified in the Milpitas Municipal Code as Title I Chapter 310 and is available online at the City's website www.ci.milpitas.ca.gov by selecting the Milpitas Municipal Code link.

Materials related to an item on this agenda submitted to the City Council after initial distribution of the agenda packet are available for public inspection at the City Clerk's office at Milpitas City Hall, 3rd floor 455 E. Calaveras Blvd., Milpitas and on City website. City Council agendas and related materials can be viewed online: www.ci.milpitas.ca.gov/government/council/agenda_minutes.asp (select meeting date)

APPLY TO SERVE ON A CITY COMMISSION

Commission application forms are available online at www.ci.milpitas.ca.gov or at Milpitas City Hall. Contact the City Clerk's Office at 408-586-3001 for more information.

If you need assistance, per the Americans with Disabilities Act, for any City of Milpitas public meeting, please call the City Clerk at 408-586-3001 or send an e-mail to CityClerk@ci.milpitas.ca.gov prior to the meeting. You may request a larger font agenda.

February 2022						
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April 2022						
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Item # C1.

Milpitas City Council Calendar

March 2022

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1 6:00 PM -Closed Session 7:00 PM -City Council	2 2:00 PM -Santa Clara VTA Monthly Briefing - Northeast Group (CM) 7:00 PM -Community Advisory Commission (EC)	3 4:30 PM - Milpitas Chamber of Commerce Board (EC) 5:30 PM - Santa Clara VTA Board of Directors (CM)	4	5
6	7 7:00 PM -Parks, Recreation & Cultural Resources Commission (CM)	8 4:00 PM -Milpitas HOPE Suicide Prevention Task Force	9 12:00 PM-Santa Clara Valley Water District Water Commission (CM) 7:00 PM -Planning Commission 7:00 PM -Silicon Valley Clean Energy Board of Directors (EC)	10 4:00 PM -Santa Clara VTA Policy Advisory Committee (AP) 4:00 PM -Treatment Plant Advisory Committee (CM) 6:00 PM -Community Town Hall: Budget Meeting 7:00 PM -Cities Assoc of SCC (CM)	11 3:00 PM -City Council Transportation Subcommittee (RT/CM) *4:30 PM -City Council Finance Subcommittee (RT/CM)	12
13	14 4:30 PM -Economic Development and Trade Commission (KD) 7:00 PM - Special Youth Advisory Commission (EC)	15 7:00 PM -Closed Session 7:00 PM -City Council	16 6:00 PM -Energy and Environmental Sustainability Commission (EC)	17 10:00 AM -VTA Congestion Management Program Planning-CMPP (CM) 11:30 AM -Special Santa Clara VTA Board of Directors (CM) 5:30 PM -Measure F Oversight Committee 6:30 PM -Bay Area Water Supply Conserv Agency (CM) 7:00 PM -Public Safety and Emergency Preparedness Commission (KD)	18	19
20	21 5:30 PM -Science, Technology, and Innovation Commission (RT) 7:00 PM -Library and Education Commission (EC)	22	23 7:00 PM -Planning Commission	24 4:00 PM -Silicon Valley Regional Interoperability Authority (SVRIA) (KD)	25 4:00 PM -City/School Collaborative Subcommittee (RT/CM)	26
27	28 7:00 PM -Arts Commission (RT)	29	30	31  Cesar Chavez Day City Hall Closed		

**Finance Subcommittee will only meet as needed*



REGULAR MEETING OF THE MILPITAS CITY COUNCIL

MINUTES

TUESDAY, FEBRUARY 15, 2022

MILPITAS, CA

6:00 PM (CLOSED SESSION)

7:00 PM (PUBLIC SESSION)

The City Council of the City of Milpitas convened on the regular City Council meeting day of February 15, 2022, in the City Council Chamber at City Hall, 455 E. Calaveras Blvd., Milpitas, and via teleconference/Zoom webinar.

CALL MEETING TO ORDER by Mayor and ROLL CALL by City Clerk

Mayor Tran called the regular City Council meeting to order at 6:00 PM. Roll Call was taken by City Clerk Wood.

PRESENT: Mayor Tran, Vice Mayor Montano, Councilmembers Chua, Dominguez (virtual), and Phan (virtual)

ABSENT: None

ADJOURN TO CLOSED SESSION

(a) DISCUSSION WITH LABOR NEGOTIATORS

Pursuant to Government Code Section 54957.6

Agency designated representative: Jeannine Seher, Human Resources Director

Employee Organization: MEA

(b) PUBLIC EMPLOYEE APPOINTMENT/HIRING

Pursuant to California Government Code Section 54957

Position: City Attorney

CLOSED SESSION ANNOUNCEMENT

Report on action taken in Closed Session, if required per Government Code Section 54957.1, including the vote or abstention of each member present.

Mayor Tran stated that direction was given to staff and no reportable action.

PLEDGE OF ALLEGIANCE

The Pledge of Allegiance was led by Mayor Tran.

INVOCATION

Vice Mayor Montano led the invocation.

PRESENTATIONS

Mayor Tran, Vice Mayor Montano, and Councilmember Chua presented certificates to the Santa Clara Valley Science and Engineering Fair Association (SCVSEFA) Milpitas student STEM winners.

PUBLIC FORUM

Those in the audience and via Zoom are invited to address City Council on any subject not on tonight's agenda. In-person speakers wishing to address the Council are requested, but not required to complete a Speaker Card and submit it to the Mayor. In-person speakers will then be asked to come up to the podium and state their name for the record. Those interested in speaking via Zoom may do so by following the instructions on page one (1) of the agenda. Comments may be limited to three (3) minutes or less at the Mayor's discretion. As an item not listed on the agenda, no response is required from City staff or the Council and no action can be taken. The City Council may instruct the City Manager to place the item on a future meeting agenda.

The following people spoke under Public Forum:

1. Voltaire Montemayor
2. Frank Bush

ANNOUNCEMENTS AND FUTURE AGENDA ITEMS

Members of the City Council or City Manager may make brief announcements at this time. Members of the City Council may also suggest future agenda items at this time. For future agenda items, the City Council shall not debate the topic or engage in discussion but shall simply state a "yes" or "no" as to whether to direct the City Manager to place the item on a future meeting agenda. If a majority of the City Council agrees to place an item on a future meeting agenda, the City Manager shall place the item on a future agenda for City Council discussion.

Mayor Tran requested the City Attorney's office explore encampment ordinances for the City of Oakland, Los Angeles, and other regional cities for discussion to be brought back before the July Council meeting recess.

Councilmember Phan stated dissent to the proposal.

Vice Mayor Montano commented on the solar panels at the Senior Center and she would like to have solar panels in other City facilities such as the Maintenance Yard and Police Department.

Councilmember Chua requested a regional meeting of Police Chiefs to address neighborhood safety.

ANNOUNCEMENT OF CONFLICT OF INTEREST AND CAMPAIGN CONTRIBUTIONS

Attorney Merewitz asked the Mayor and City Councilmembers if they had any personal conflicts of interest. By roll call, there were no conflicts of interest. Attorney Merewitz asked the Mayor and City Councilmembers if they had any reportable campaign contributions. By roll call, there were no reportable campaign contributions.

READING OF THE CITY COUNCIL CODE OF CONDUCT

Mayor Tran read aloud the City Council Code of Conduct.

APPROVAL OF AGENDA

Mayor Tran requested Item 16 be moved after the consent items.

Motion: to approve the February 15, 2022, regular meeting agenda and move Item 16 after the consent items.

Motion/Second: Mayor Tran / Councilmember Chua

Motion carried by the following roll call vote:

AYES: Councilmembers Chua, Dominguez, Phan, Vice Mayor Montano, Mayor Tran

NOES: None

CONSENT CALENDAR

Consent calendar items are considered to be routine and will be considered for adoption by one motion. There will be no separate discussion of these items unless a City Councilmember, member of the audience or staff requests the Council to

remove an item from (or be added to) the consent calendar. Any person desiring to speak on any item on the consent calendar should ask to have that item removed from the consent calendar.

Motion: to approve the Consent Calendar.

Motion/Second: Mayor Tran / Councilmember Chua

Motion carried by the following roll call vote:

AYES: Councilmembers Chua, Dominguez, Phan, Vice Mayor Montano, Mayor Tran

NOES: None

C1. Receive the City Council Calendars of Meetings for February and March 2022 (Staff Contact: Wendy Wood, City Clerk, 408-586-3001)

Received the City Council Calendars of Meetings for February and March 2022.

C2. Approve the City Council Regular Meeting Minutes of February 1, 2022, Special Meeting Minutes of February 7, 2022, and Special Meeting Minutes of February 8, 2022 (Staff Contact: Wendy Wood, City Clerk, 408-586-3001)

Approved the City Council Regular Meeting Minutes of February 1, 2022, Special Meeting Minutes of February 7, 2022, and Special Meeting Minutes of February 8, 2022.

C3. Receive the Preview List of Anticipated Items for the Next Regular City Council Meeting (Staff Contact: Wendy Wood, City Clerk, 408-586-3001)

Received the list of anticipated agenda items for the next regular City Council meeting.

C4. Receive and Review the List of Agenda Items Requested by City Councilmembers (Contact: Mayor and City Councilmembers, 408-586-3000)

Reviewed the list of items that have been requested by the City Council.

C5. Adopt a Resolution Declaring Weeds on Certain Properties to be a Public Nuisance and Setting a Public Hearing for March 15, 2022, to Hear Objections (Staff Contact: Albert Zamora, Deputy Fire Chief / Fire Marshal, 408-586-3371)

Adopted **Resolution No. 9118** declaring weeds on specific properties to be public nuisances and set a public hearing on March 15, 2022.

C6. Adopt a Resolution Authorizing the City Manager or Designee to Submit Applications for and Administration of CalRecycle Grants for Five Years (Staff Contact: Elaine Marshall, Deputy Public Works Director, 408-586-2603)

Adopted **Resolution No. 9119** authorizing the City Manager or designee to submit applications for and administration of CalRecycle Grants for five years.

C7. Review the FY 2021-22 Quarterly Financial Status Report for the Quarter Ending December 31, 2021 (Staff Contact: Lauren Lai, Finance Director, 408-586-3111)

Reviewed the FY 2021-22 Quarterly Financial Status Report for the Quarter Ending December 31, 2021.

- C8. Receive the Monthly Report for Unhoused Services (Staff Contact: Sharon Goei, Building Safety and Housing Director, 408-586-3260)**

Received the December 2021 report for unhoused services.

- C9. Approve and Authorize the City Manager or Designee to Execute a Commercial Lease Agreement with Nibbi Brothers General Contractor's for Property Located at 1700 Sango Court and 1831-1841 Tarob Court (Staff Contact: Alex Andrade, Director of Economic Development, 408-586-3046)**

Approved and authorized the City Manager or Designee to execute a Commercial Lease Agreement by and between Nibbi Brothers General Contractor's ("Tenant") and the City of Milpitas ("Landlord") for a term of 15 months plus three extension periods of (1) month each, for a not-to-exceed contract of 18 months.

- C10. Consider the Recommendation from Mayor Tran for the Appointment to a City Commission (Contact: Mayor Tran, 408- 586-3029)**

Received Mayor Tran's recommendation and approved the appointment to the Library and Education Advisory Commission as follows:

Library and Education Advisory Commission

Appoint Rekha Pardeshi to serve as a Commissioner with a short-term to expire June 2024.

- C11. Accept Commissioner Resignation (Staff Contact: Wendy Wood, City Clerk, 408-586-3001)**

Accepted the resignation of Commissioner Manpreet Badesha from the Energy and Environmental Sustainability Commission and directed the City Clerk to post the notice of the unscheduled vacancy.

COMMUNITY SERVICES AND SUSTAINABLE INFRASTRUCTURE

- 12. Review the Proposed Streets, Parks and Facilities Naming Policy and Provide Feedback to Staff (Staff Contact: Renee Lorentzen, Recreation and Community Services Director, 408-586-3409)**

This item was not heard.

LEADERSHIP AND SUPPORT SERVICES

- 13. Receive Report on 2022 Citywide Community Engagement Survey (Staff Contact: Ashwini Kantak, Assistant City Manager, 408-586-3053 and Charmaine Angelo, Public Information Officer, 408-586-3055)**

This item was not heard.

- *14. Review Fiscal Year 2021-22 Mid-Year Report, Approve FY2021-22 Mid-year Budget Amendments, Adopt a Resolution Amending Resolution No. 1626, the Classification Plan, to Reclassify Positions, Approve and Adopt the Pay Schedule titled "New Job Classifications/Salary Table", and Amend Budgeted Allocated Positions, and Approve and Authorize the City Manager to Negotiate and Execute a contract amendment with Bateman Community Living, LLC (dba TRIO COMMUNITY MEALS, LLC) FY21-22 for additional meals through the Senior Nutrition Program, not to exceed \$124,000 (Staff Contact: Lauren Lai, Finance Director, 408-586-3111)**

- * Item out of order after item 16**

Councilmember Dominguez left the meeting at approximately 10:43 PM.

Finance Director Lai presented the staff report.

The following people spoke during public comment:

1. Voltaire Montemayor

After discussion, motion: to approve the FY 2021-22 Mid-Year Budget Amendments; adopt **Resolution No. 9120** amending Resolution No. 1626, the Classification Plan, to reclassify positions, approve and adopt the pay schedule titled "New Job Classifications/Salary Table", and amend budgeted allocated positions; and approve and authorize the City Manager to negotiate and execute a contract amendment with Bateman Community Living, LLC (dba TRIO COMMUNITY MEALS, LLC) FY21-22 for additional meals through the Senior Nutrition Program, not to exceed \$124,000.

Motion/Second: Vice Mayor Montano / Mayor Tran

Motion carried by the following roll call vote:

AYES: Councilmembers Chua, Phan, Vice Mayor Montano, Mayor Tran

NOES: None

ABSENT: Dominguez

15. Provide Direction on American Rescue Plan Act (ARPA) Funding for Council Priority Items and Modifications to the ARPA Investment Plan and Provide Input on Proposed Process for Future Changes to the ARPA Investment Plan (Staff Contact: Ashwini Kantak, Assistant City Manager, 408-586-3053 and Lauren Lai, Director of Finance, 408-586-3111)

Assistant City Manager Kantak and Finance Director Lai presented the staff report.

Mayor Tran did not support the funding request for Unhoused Services. He indicated that the County had adequate funding for these services, and he would like to explore using the dollars elsewhere.

The following people spoke during public comment:

1. Warren Wettenstein
2. Voltaire Montemayor
3. Allysson McDonald
4. Tom

Councilmember Dominguez returned to the meeting at approximately 11:30 PM.

After discussion, motion: to adjourn the meeting.

Motion/Second: Mayor Tran / Vice Mayor Montano

Motion carried by the following roll call vote:

AYES: Councilmembers Chua, Dominguez, Phan, Vice Mayor Montano, Mayor Tran

NOES: None

- *16. Consider Resolution to Adopt Draft Goals and Performance Measures to Provide a Framework for Evaluating Potential City participation in Middle-Income Workforce Housing Projects; and Consider Proposal to Convert the Turing Apartments to Low, Median, and Moderate Income-Housing with Housing Bonds from the California Statewide Communities Development Authority Community Improvement Authority (Authority) (Staff Contact: Ashwini Kantak, Assistant City Manager, 408-586-3053)**

*** This item was taken out of order after item C11.**

Assistant City Manager Kantak and Senior Vice President from Fieldman Rolapp and Associates, Un Chu Reardon, presented the staff report. During the presentation Assistant City Manager Kantak requested clarification from the project team on the public benefit agreement because the team's previous correspondence referred to attachment six in the agenda packet which did not have some of the previously agreed upon terms.

Co-Founder of Waterford Property Company, Sean Rawson, gave a presentation on the proposed project and stated that he sent an email earlier to adopt attachment seven in staff report and striking the yellow highlighted language from the City Attorney and accept their proposed language for bond refinancing provisions and more frequent property needs assessments as shown in their presentation.

The following people spoke during public comment:

1. Bob Livengood
2. Peter Zack
3. Voltaire Montemayor
4. Kyle Suryan
5. Allysson McDonald

Kyle Suryan submitted a letter regarding Lyon Living and The Fields childcare facility.

Council discussed the item and asked clarifying questions regarding the refinancing time period, total bond amounts that need to be repaid, property tax backfill, and legal liability.

Mayor Tran asked about changing the minimum term that would prohibit refinancing from 10 years to 15 years.

Co-Founder of Waterford Property Company, Sean Rawson, stated that they are agreeable to a 15-year lockout provision.

Assistant City Manager Kantak provided additional information on the recommended Public Benefit Agreement and commented on the need to get clarification from Mr. Rawson on the infrastructure fee and the payment of City fees. She also stated there had been some discussion on the refinancing restructuring, but since Mr. Rawson's email was sent to staff at 7:45 that evening, the City Attorney did not have a chance to review it.

Mayor Tran discussed legal concerns and asked about having the City included in the insurance.

Co-Founder of Waterford Property Company, Sean Rawson, stated that they are willing to add the City as an additional insured party.

After discussion, motion: to adopt a resolution to join the California Statewide Communities Development Improvement Authority (CSCDIA) as shown in attachment seven and to move forward with approving the public benefits agreement also shown in attachment seven excluding the areas of disagreement as highlighted in yellow.

Motion/Second: Councilmember Phan / Councilmember Dominguez

Mayor Tran asked if the motion included his amendment for the refinancing minimum time period.

Councilmember Phan agreed and stated he would like to accommodate the applicant's request to add language on the bond refinancing as well as the property needs assessment.

Councilmember Dominguez accepted the amendments.

Assistant City Manager requested clarification to confirm the motion is to approve the Public Benefit Agreement listed in attachment seven without the highlighted text, adding the 15-year refinancing minimum and including the property needs assessment every five years. She also asked if it should include the language naming the City as an additional insured party as mentioned by the Mayor and asked Attorney Merewitz to provide some clarification on the inclusion of the infrastructure fee (Community Facility District (CFD)) in the Public Benefit Agreement.

Co-Founder of Waterford Property Company, Sean Rawson, commented on concerns with the CFD in the Public Benefit Agreement.

Attorney Merewitz stated there are still questions about the CFD, the Administrative Fee, and the preference policy. He also stated that several proposals came in that day and he did not receive them to review.

After further discussion, Councilmember Phan amended his motion to continue this item to the next City Council meeting.

Councilmember Dominguez accepted the amendment.

Motion carried by the following roll call vote:

AYES: Councilmembers Chua, Dominguez, Phan, Vice Mayor Montano, Mayor Tran

NOES: None

ADJOURNMENT

Mayor Tran adjourned the meeting at 11:38 PM.

MILPITAS CITY COUNCIL AGENDA PREVIEW LIST

Item # C3.

March 15, 2022

CLOSED SESSION

INVOCATION (assigned to Councilmember Dominguez)

PRESENTATION

CONSENT CALENDAR

1. Receive City Council calendar for March and April 2022 (City Clerk)
2. Approve City Council Regular Meeting minutes of March 1, 2022 (City Clerk)
3. Preview list of items for April 5, 2022 (City Clerk)
4. Councilmember Request List (City Clerk)
5. Adopt a resolution granting acceptance of the public improvements for the Ellison Park Residential Project Public Improvement Plan No. 2-1220; approve a reduction in the performance bond to \$79,900.00 which shall remain in effect for the duration of the one-year warranty period; and grant authorization to the City Engineer to release the performance bond after the one-year warranty period without further City Council action provided all required warranty work is completed to the satisfaction of the City Engineer. (Steve Erickson)
6. Adopt a Resolution Granting Acceptance of Public Improvements and Approve Reduction of Faithful Performance Bond for Public Improvements for the Lucente Residential Project and Granting Authorization to the City Engineer to Release the Performance Bond after the One-year Warranty Period. (Steve Erickson)
7. Adopt a Resolution Authorizing the City Manager to Execute a Six-year Sole-Source Services Agreement with Symbium Corporation for the Unlimited Use of Proprietary Web-based Tools (Symbium PlanCheck and Build Business) as a Cloud-based Service for the Not-To-Exceed Amount of \$210,000.00 (Ned Thomas)
8. BAWSCA Minimum Purchase and EPA/Palo Alto Amendment (Tony Ndah)
9. Approve the Pickleball Pilot Program at Gill Park and related Budget Action
10. Receive a Report on Emergency Repair of Pump at the Main Lift Sewer Pump Station; Ratify Award of Emergency Contract, and Direct the City Manager, to Execute a Contract with Koffler Electric; and Determine By a Four-Fifths Vote There is a Need to Continue the Emergency Repair (Tony Ndah)

PUBLIC HEARING

11. Conduct the 2021 Weed Abatement Public Hearing and Adopt a Resolution to Abate the Weeds (Albert Zamora)

COMMUNITY DEVELOPMENT

12. Zoning Ordinance Amendment to Regulate Food Trucks (Ned Thomas)

COMMUNITY SERVICES

13. Wholesale Water Rates Update (Tony Ndah)

14. Draft Climate Action Plan (Tony Ndah)

PUBLIC SAFETY

LEADERSHIP

15. Mayor and Councilmember Term Limits (Chris Diaz and Ashwini Kantak)

REPORTS

**MILPITAS CITY COUNCIL
AGENDA ITEM REQUESTS**

			NOTE: Deferred and completed items are not listed			
2022	OPEN					
Request No.	Topic	Submitted by:	A, F, CM, or CCM	Date requested or Rec'd Form	STATUS and/or DATE scheduled on City Council meeting agenda:	
1	Requested a regional meeting of Police Chiefs to address neighborhood safety	Chua	A	2/15/2022		
2	Requested the City Attorney's office explore encampment ordinances from the City of Oakland, Los Angeles, or other regional cities and would like a discussion on the existing policies to be brought back before the July recess.	Tran	A	2/15/2022	Scheduled for Spring Quarterly City Council Workplan Items Prioritization Discussion	
3	Requested information on how early in the morning trash collection can start and check if the time can be pushed out so that it does not disrupt the nearby neighborhood	Dominguez	A	2/8/2022		

**MILPITAS CITY COUNCIL
AGENDA ITEM REQUESTS**

Item # C4.

	Requested a program to help support the safety of the shopping center, creating a partnership with the businesses, and allocating at least \$70,000 to support security	Dominguez	A	2/1/2022	Post the pandemic lock-downs, during the last six to nine months, the Police Department has primarily focused on crime prevention community engagement events for residential areas and has been in process to expand such events to our business community with crime prevention information and events anticipated to be scheduled for late February/early March. The funding allocation will be scheduled for the Spring Quarterly City Council Workplan Items Prioritization Discussion.
4					
5	Look into putting the City Hall address on the building facade	Montano	A	2/1/2022	Scheduled for Spring Quarterly City Council Workplan Items Prioritization Discussion
6	Designate the California Oak Tree as the City's official heritage tree	Montano	A	2/1/2022	Scheduled for Spring Quarterly City Council Workplan Items Prioritization Discussion
7	Evaluate reopening the childcare center with a non-profit organization running the center	Montano	A	2/1/2022	Scheduled for Spring Quarterly City Council Workplan Items Prioritization Discussion
8	Look into possible rebates for Commercial businesses similar to Valley Water District's conservation rebate program for residents	Montano	A	2/1/2022	Scheduled for Spring Quarterly City Council Workplan Items Prioritization Discussion
9	Reduce the park rental fees for the Samuel Ayer High School reunion	Montano	A	2/1/2022	Fee waiver scheduled for 3/15/2022 meeting

**MILPITAS CITY COUNCIL
AGENDA ITEM REQUESTS**

Item # C4.

10	Look into reducing rates for the seniors and low-income families for Sports Center activities	Montano	A	2/1/2022	The FY 2021-22 Adopted Fee Schedule includes discounted membership and fitness passes for Seniors; low-income families can apply for membership and fitness pass discounts through the Milpitas Assistance Program
11	Requested an appropriation in an amount not to exceed \$250,000 to procure a contract to address the streetlights that are pending fieldwork.	Tran	A	2/1/2022	At this time, staff has sufficient Council approved resources to address the remaining streetlight outages; however, will bring relevant actions for Council consideration, if needed.
12	Requested a meeting for the subcommittee for the Old Town Main Street be scheduled next month	Montano	A	1/18/2022	
13	Requesting discussion on pickleball courts	Chua	A	1/18/2022	At the 1/25/2022 budget Study Session direction was given to staff to provide information at the CIP budget meeting scheduled for 2/8/2022; scheduled for approval on 3/15/2022
14	Requested that staff study the placement of a City sign for the Milpitas Police Department and explore the cost of a new sign	Dominguez	A	1/18/2021	Staff has been working on upgrading signage and landscaping around the Police Department and Public Works Building.
15	Requested that Police Department work with Safeway shopping center businesses, minority owned small businesses, and the Chambers of Commerce to provide a business watch presentation	Dominguez	A	1/18/2021	Scheduled for Spring Quarterly City Council Workplan Items Prioritization Discussion
16	Explore a lease for the vacant land adjacent to the Library for City use	Tran	A	1/18/2022	

**MILPITAS CITY COUNCIL
AGENDA ITEM REQUESTS**

17	Requested staff to look into an ordinance for the number of people allowed in a house.	Montano	A	12/7/2021	Scheduled for Spring Quarterly City Council Workplan Items Prioritization Discussion
18	Requested staff check to see if the City has an ordinance for house numbers	Chua	A	12/7/2021	Scheduled for Spring Quarterly City Council Workplan Items Prioritization Discussion
19	Requested staff to look at creating a pilot project to accommodate pickleball at Peter Gill Park and would like a feasibility study with a goal of making these courts multi-purpose	Chua	A	11/16/2021	Scheduled for Spring Quarterly City Council Workplan Items Prioritization Discussion
20	Request for the City to make the temporary third-party food deliver fee caps permanent and add additional provisions for enforcement	Phan	A	11/16/2021	Scheduled for Spring Quarterly City Council Workplan Items Prioritization Discussion
21	Staff to look into mural Art on Great Mall Parkway on the VTA owned Light rail pillars	Montano	A	11/16/2021	Scheduled for Spring Quarterly City Council Workplan Items Prioritization Discussion
22	Look at creating an ordinance for a blanket business permit that would grandfather and waive all fees for any business started separate from their original business if they are creating anything that is helping save lives during the pandemic.	Dominguez	A	11/2/2021	Scheduled for Spring Quarterly City Council Workplan Items Prioritization Discussion
23	Staff to look into County reimbursements to the City for the extra services provided to HomeKey.	Chua	A	11/2/2021	Staff to contact the County an issue an Email/Information Memorandum
24	Host a Town Hall at City Hall in January, February, and March for the community to share comments about the issue of the unhoused.	Tran	A	11/2/2021	Scheduled for Spring Quarterly City Council Workplan Items Prioritization Discussion

**MILPITAS CITY COUNCIL
AGENDA ITEM REQUESTS**

Item # C4.

	ACTIVE				
	Topic	Submitted by:	A, F, CM, or CCM	Date requested or Rec'd Form	STATUS and/or DATE scheduled on City Council meeting agenda:
25	Park Champions	Chua	A	10/19/2021	Approved to move forward at the 1/11/2022 Council meeting
26	Have a picture of Albert Bogel Sr. put up in the Senior Center	Montano	A	10/19/2021	Approved to move forward at the 1/11/2022 Council meeting
27	Requested that the City provide the Commissioners with an appreciation gifts	Chua	A	10/19/2021	Approved to move forward at the 1/11/2022 Council meeting
28	Requested an agenda item on November 2 Council meeting allowing the Council to rescind direction given to 1355 California Circle and include direction to allow the project application to move forward without being tied to a specific plan	Chua	A	10/19/2021	At the 1/18/2022 council meeting, Council voted 4-1 to rescind the direction and direct staff and the application to explore option one in the presentation to amend the General Plan and remove Council policy for the preparation of a Specific Plan
29	Requested the executive staff to look into reflective road markers as an effective way to reduce cars doing donuts in the street	Chua	A	10/19/2021	At the 11/12/21 Transportation Subcommittee, the Subcommittee directed to bring back this request to Council as part of the 2022-23 budget process. Staff provided that information at the CIP Study Session on 2/8/2022.

**MILPITAS CITY COUNCIL
AGENDA ITEM REQUESTS**

30	Requested staff look into increasing the number of Park and Recreation Commissioners from seven to nine.	Montano	A	10/5/2021	Approved to move forward at the 1/11/2022 Council meeting
31	Requested Staff see if there is anything that can be done to address an increase in illegal dumping	Phan	A	10/5/2021	Staff will provide an Information Memorandum.
32	Requested staff work with the Vice Mayor and Mayor to explore and discuss building height limits near the hillside by January 2022	Tran	A	9/21/2021	Approved to move forward at the 1/11/2022 Council meeting
33	Requested the City extend the outdoor dining options through March of next year	Phan	A	9/21/2021	Planning Director to provide information on current outdoor dining extension
34	Work with the school district to have a contest to create art murals for the pillars on Main Street	Montano	A	9/7/2021	Approved to move forward at the 1/11/2022 Council meeting
35	Partner with the Rotary Club of Silicon Andhra to promote the stem cell donor outreach with a webinar and campaign to help increase the number of donors	Chua	A	8/17/2021	Staff will include the stem cell donor information in regularly scheduled wellness event
36	Include a bust of Maria Lemire on the Mural in front of the Senior Center	Montano	A	8/17/2021	Approved to move forward at the 1/11/2022 Council meeting
37	Create an "Incentive Corner," which will be a sub-page with links to different freebies, grants, and incentives from the City and the regions, including the Water District and Silicon Valley Clean Energy	Chua	A	8/17/2021	Staff will implement this item early 2022
38	City to highlight mental health resources on the website	Dominguez	A	8/17/2021	Staff will issue an Email
39	Requested staff look into donating old, obsolete, noncompliance items from the Fire Department to Sister City Dagupan	Chua	A	8/9/2021	Approved to move forward at the 1/11/2022 Council meeting

**MILPITAS CITY COUNCIL
AGENDA ITEM REQUESTS**

40	Look into allowing outdoor music and would like the ordinance brought back to Council.	Montano	A	8/5/2021	Approved to move forward at the 1/11/2022 Council meeting
41	Look into opening up the Senior Center on Saturdays for half a day	Chua	A	8/5/2021	Approved to move forward at the 1/11/2022 Council meeting
42	Look into bringing back a roller rink	Montano	A	8/5/2021	Approved to move forward at the 1/11/2022 Council meeting
43	Look into how the City can be a resource for small businesses to help guide them on what to do in terms of ADA (Americans with Disabilities Act) requirements due to the quick changes made to facilities during the pandemic	Chua	A	8/5/2021	SVEDA/SV Joint Venture hosted the "SV Small Businesses & ADA Compliance" webinar on 11/3/21. Several Milpitas business reps, & staff from Econ. Dev. & Building participated. Staff met with reps from CA Comm. on Disability Access to discuss business education & outreach.
44	Discussion in the next fiscal year, to have a sliding scale permitting program for seniors and low-income residence for necessary safety renovations	Tran	A	5/4/2021	8/09/2021 Council voted 5-0 to move this item forward and modify the existing Milpitas Assistance program to include seniors; Staff will bring this item for funding consideration as part of the FY 2022-23 budget process
45	Discussion to reduce the City's Senior Center facilities deposit	Montano	A	5/4/2021	8/09/2021 Council voted 5-0 to refer this item as part of the development of the FY 2022-23 Master Fee Schedule

**MILPITAS CITY COUNCIL
AGENDA ITEM REQUESTS**

Item # C4.

46	Requested that the City have mini-libraries in the low-income areas of the City.	Montano	A	4/20/2021	8/09/2021 Council voted 3-1-1 to move this item forward, staff to follow up with Vice Mayor Montano on specific vision. Staff met with the Vice Mayor. The City will continue to facilitate libraries as needed but will not take a lead role in funding or operating them.
47	Staff to create a plan on how to increase the number of local businesses doing business with the City	Chua	A	4/6/2021	At 8/9/2021 Council meeting, Council voted that this item may have to come back for additional discussion because there may be some legal considerations.
48	Staff to look into creating a rose garden with a children's memorial site	Montano	A	4/6/2021	8/09/2021 Council voted 4-1 to discuss details with Vice Mayor Montano and refer this item as part of the development of the 2023-2027 CIP

**MILPITAS CITY COUNCIL
AGENDA ITEM REQUESTS**

49	Staff to look into creating “Welcome to Milpitas” signs in key areas of in the City	Montano	A	4/6/2021	8/09/2021 Council voted 5-0 to move this item forward and Council provided direction that the signs should align with the efforts currently underway with the Metro Plan and Main Street Gateway Specific Plan process and work with private development. Staff was directed to work with Vice Mayor on additional clarification. In November, Vice Mayor Montano noted a preference for a location on South Main Street.
50	Staff to provide information to place a measure on the ballot to change the directly elected Mayor to a rotational at-large position	Tran	CCM	3/16/2021	To be brought forward in Spring of 2022, once new City Attorney is in place.
51	Staff to provide information on a landmark policy for the City of Milpitas	Tran	A	3/16/2021	8/09/2021 Council voted 5-0 to move this item forward; this item will be included for funding consideration in the development of the FY 2023-27 CIP for assessment of historical and cultural resources and development of landmark policy

**MILPITAS CITY COUNCIL
AGENDA ITEM REQUESTS**

52	Amendment to the existing ordinance for third-party food delivery vendor services to prohibit regulatory response fees	Phan	A	2/16/2021	Agendized for discussion on 3/16/2021, deferred to 4/06/2021; CC direction for City Attorney to prepare a report; At the 11/12/2021 Transportation Subcommittee, the Subcommittee directed to bring back this request to Council as part of the FY 2022-23 budget process.
53	Ordinance to ban vaping in the City	Montano	A	12/15/2020	Ordinance regarding a ban on use in certain areas adopted by Council on 6/15/2021. Policy related to access to products will be brought forward in Spring 2022
54	Review City policy on speed bumps	Tran	A	12/15/2020	Presented to Transportation Subcommittee on 02/12/2021; voted on 3/16/2021 to revisit this item
55	Consider change in term limits for Mayor + Councilmembers	Montano	A	6/16/2020	8/4/2020: Voted 3 -2 to pursue; 2/02/2021 to agendize for a future meeting; 3/16/2021 voted 3-1-1 to move forward. Scheduled for 3/15/2022
56	Consider Community Museum and Park on Main St.	Phan	F	8/20/2019	to Rules 8/23/2019. Moved to Specific Plan Community Conversation events.



CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Approve and Authorize the City Manager to Execute Amendment No. 4 with PSOMAS for Mapping and Field Investigation of the Traffic Signal Intersection and Fiber Optic System in the City GIS for the total amount of \$93,201, for a total not-to-exceed contract amount of \$339,529, for Technology Project, Project No. 3427
Category:	Consent Calendar-Community Development
Meeting Date:	3/1/2022
Staff Contact:	Steve Erickson, Engineering Director/City Engineer, 408-586-3301
Recommendations:	Approve and Authorize the City Manager to Execute Amendment No. 4 with PSOMAS for Mapping and Field Investigation of the Traffic Signal Intersection and Fiber Optic System in the City GIS for the total amount of \$93,201, for a total not-to-exceed contract amount of \$339,529, for Technology Project, Project No. 3427

BACKGROUND:

The Technology Projects, Project No. 3427 ("Project") is in the adopted 2022-2026 Capital Improvement Program. The City has an extensive GIS system, database and mapping of City underground water, sewer and storm drain assets. GIS mapping utility layers are referenced from 2,000 records of completed improvements totaling approximately 35,000 utility features. Originally, the water, sewer and storm drain assets were mapped in Auto CAD and were subsequently converted to a GIS database format. As a result, data from the CAD conversion including some numeric data requires rectification to properly convert to the new GIS format. The City's GIS mapping system also requires updates to include public improvement infrastructure information from development projects that were completed within the last 15 years and critical infrastructure such as traffic signal and fiber optic systems.

On June 18, 2019, the City Council approved the professional service agreement with PSOMAS to enhance, update, and verify the City GIS utility data base and public improvement infrastructure information from development project records for a total price not-to-exceed amount of \$154,025. On April 1, 2020, the City Manager executed Amendment 1 to extend the expiration date of the Agreement by six months to allow the Consultant additional time to complete the verification, evaluation, and update of City utility information in the GIS system.

On June 2, 2020, City Council adopted a resolution for Approval of Contracts and Payments over \$100,000 which included an amendment to PSOMAS professional service agreement not-to-exceed \$200,000 for GIS utility data verification and update. On October 1, 2020, the City Managed executed Amendment 2 to expand mapping services to include traffic signals, communication interconnections between signals, and fiber optic facilities throughout the City through record drawing research and limited field investigation for an additional amount of \$92,303 and for a total not-to-exceed contract amount of \$246,328. On October 1, 2021, the City Manager executed Amendment 3 to extend the expiration date of the Agreement by six months to allow the Consultant additional time to complete the work.

ANALYSIS:

In reviewing the GIS traffic signal, intersection, fiber optic database layer, it was discovered that the existing data model was insufficient to deliver the expected level of asset information, and additional field investigative work and mapping of an additional 15 City traffic signals and fiber optic systems was required. Updating the

data base and mapping of these critical infrastructure assets is critical for ongoing maintenance, planning future system improvements and upgrades, and to allow for the accurate locating of these underground facilities during construction to avoid damage and disturb these critical infrastructures.

Staff has negotiated a scope and fee with PSOMAS to complete the additional data model work for 15 traffic signals, and to perform additional field investigation and mapping of the City fiber system at 5 locations. This will conclude the mapping task of traffic signal and fiber optic system. Future work to update GIS related to City infrastructure will be funded through a new CIP "GIS Development and Data Collection" project. Staff recommends the City Council approve and authorize the City Manager to execute Amendment No. 4 (**Attachment 1**) with PSOMAS for additional compensation amount of \$93,201 for a new contract not-to-exceed amount of \$339,529, which is considered reasonable for the services to be provided.

POLICY ALTERNATIVE:

Alternative: Not approve and authorize the City Manager to execute an Amendment No. 4 with PSOMAS for the update of the City's GIS mapping systems.

Pros: None

Cons: GIS database will remain outdated and not include records of these critical infrastructure for use by City staff to complete their duties.

Reason not recommended: Verification and update of the GIS database would provide significant cost savings resulting from greater efficiency in asset management and distribution of asset data and would benefit staff across multiple departments including Engineering, Public Works and Fire.

FISCAL IMPACT:

Adequate funds are available in Project No. 3427, Technology Projects, for this contract amendment, and no additional appropriation is required. Project No. 3427 is funded by the General Government CIP Fund and the Permit Automation Fund.

As of 12/31/2021, uncommitted balance of the Project is as follows:

Available Project Budget	\$491,402
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Summary of Estimated Remaining Costs:

Amendment No.4	\$93,201
Total	\$398,201

California Environmental Quality Act

Not Applicable

Recommendations:

Approve and Authorize the City Manager to Execute Amendment No. 4 with PSOMAS for Mapping and Field Investigation of the Traffic Signal Intersection and Fiber Optic System in the City GIS for the total amount of \$93,201, for a total not-to-exceed contract amount of \$339,529, for Technology Project, Project No. 3427

Attachments:

1. Original Agreement
2. Amendment No. 1
3. Amendment No. 2
4. Amendment No. 3
5. Amendment No. 4

CITY OF MILPITAS PROFESSIONAL SERVICES AGREEMENT

This Agreement is made and entered into as of July 1, 2019 ("Effective Date") by and between the City of Milpitas, a municipal corporation organized and operating under the laws of the State of California with its principal place of business at 455 E. Calaveras Boulevard, Milpitas, California 95035 ("City"), and Psomas, a California corporation with its principal place of business at 555 South Flower Street, Suite 4300, Los Angeles, CA 90071 (hereinafter referred to as "Consultant"). City and Consultant are sometimes individually referred to as "Party" and collectively as "Parties" in this Agreement.

RECITALS

A. City is a public agency of the State of California and is in need of professional services for the following project:

GIS Data Verification and Update (hereinafter referred to as "the Project").

B. Consultant is duly licensed and has the necessary qualifications to provide such services.

C. The Parties desire by this Agreement to establish the terms for City to retain Consultant to provide the services described herein.

AGREEMENT

NOW, THEREFORE, IT IS AGREED AS FOLLOWS:

1. Services.

Consultant shall provide the City with the services described in the Scope of Services attached hereto as Exhibit A.

2. Compensation.

a. Subject to paragraph 2(b) below, the City shall pay for such services in accordance with the Schedule of Charges set forth in Exhibit B.

b. In no event shall the total amount paid for services rendered by Consultant under this Agreement exceed the sum of **One Hundred Fifty Four Thousand and Twenty Five Dollars and zero Cents (\$154,025)**. This amount is to cover all printing and related costs, and the City will not pay any additional fees for printing expenses. Periodic payments shall be made within thirty (30) days of receipt of an invoice which includes a detailed description of the work performed. Payments to Consultant for work performed will be made on a monthly billing basis.

3. Additional Work.

If changes in the work seem merited by Consultant or the City, and informal consultations with the other party indicate that a change is warranted, it shall be processed in the following manner: a letter outlining the changes shall be forwarded to the City by Consultant with a statement of estimated changes in fee or time schedule. An amendment to this Agreement shall be prepared by the City and executed by both Parties before performance of such services, or the City will not be required to pay for the changes in

the scope of work. Such amendment shall not render ineffective or invalidate unaffected portions of this Agreement.

4. Maintenance of Records.

Books, documents, papers, accounting records, and other evidence pertaining to costs incurred shall be maintained by Consultant and made available at all reasonable times during the Agreement term and for four (4) years from the date of final payment under the Agreement for inspection by City.

5. Time of Performance.

Consultant shall perform its services in a prompt and timely manner and shall commence performance upon receipt of written notice from the City to proceed ("Notice to Proceed"). Consultant shall complete the services required hereunder within 9 months. The Notice to Proceed shall set forth the date of commencement of work.

6. Delays in Performance.

a. Neither City nor Consultant shall be considered in default of this Agreement for delays in performance caused by circumstances beyond the reasonable control of the non-performing party. For purposes of this Agreement, such circumstances include but are not limited to, abnormal weather conditions; floods; earthquakes; fire; epidemics; war; riots and other civil disturbances; strikes, lockouts, work slowdowns, and other labor disturbances; sabotage or judicial restraint.

b. Should such circumstances occur, the non-performing party shall, within a reasonable time of being prevented from performing, give written notice to the other party describing the circumstances preventing continued performance and the efforts being made to resume performance of this Agreement.

7. Compliance with Law.

a. Consultant shall comply with all applicable laws, ordinances, codes and regulations of the federal, state and local government, including Cal/OSHA requirements.

b. If required, Consultant shall assist the City, as requested, in obtaining and maintaining all permits required of Consultant by federal, state and local regulatory agencies.

c. If applicable, Consultant is responsible for all costs of clean up and/ or removal of hazardous and toxic substances spilled as a result of his or her services or operations performed under this Agreement.

8. Standard of Care.

Consultant's services will be performed in accordance with generally accepted professional practices and principles and in a manner consistent with the level of care and skill ordinarily exercised by members of the profession currently practicing under similar conditions.

9. Assignment and Subconsultant.

Consultant shall not assign, sublet, or transfer this Agreement or any rights under or interest in this Agreement without the written consent of the City, which may be withheld for any reason. Any attempt to

so assign or so transfer without such consent shall be void and without legal effect and shall constitute grounds for termination. Subcontracts, if any, shall contain a provision making them subject to all provisions stipulated in this Agreement. Nothing contained herein shall prevent Consultant from employing independent associates, and subconsultants as Consultant may deem appropriate to assist in the performance of services hereunder.

10. Independent Consultant.

Consultant is retained as an independent contractor and is not an employee of City. No employee or agent of Consultant shall become an employee of City. The work to be performed shall be in accordance with the work described in this Agreement, subject to such directions and amendments from City as herein provided.

11. Insurance.

Consultant shall not commence work for the City until it has provided evidence satisfactory to the City it has secured all insurance required under Exhibit D (Insurance Requirements), attached hereto and incorporated herein by this reference. In addition, Consultant shall not allow any subcontractor to commence work on any subcontract until it has secured all insurance required therein.

12. Indemnification.

a. To the fullest extent permitted by law, Consultant shall defend (with counsel of City's reasonable choosing), indemnify and hold the City, its officials, officers, employees, volunteers, and agents free and harmless from any and all claims, demands, causes of action, costs, expenses, liability, loss, damage or injury of any kind, in law or equity, to property or persons, including wrongful death, in any manner arising out of, pertaining to, or incident to any negligent acts, errors or omissions, or willful misconduct of Consultant, its officials, officers, employees, subcontractors, consultants or agents in connection with the performance of the Consultant's services, the Project or this Agreement, including without limitation the payment of all damages, expert witness fees and attorney's fees and other related costs and expenses. Consultant's obligation to indemnify shall not be restricted to insurance proceeds, if any, received by Consultant, the City, its officials, officers, employees, agents, or volunteers.

b. If Consultant's obligation to defend, indemnify, and/or hold harmless arises out of Consultant's performance of "design professional" services (as that term is defined under Civil Code section 2782.8), then, and only to the extent required by Civil Code section 2782.8, which is fully incorporated herein, Consultant's indemnification obligation shall be limited to claims that arise out of, pertain to, or relate to the negligence, recklessness, or willful misconduct of the Consultant, and, upon Consultant obtaining a final adjudication by a court of competent jurisdiction, Consultant's liability for such claim, including the cost to defend, shall not exceed the Consultant's proportionate percentage of fault.

13. California Labor Code Requirements.

a. Consultant is aware of the requirements of California Labor Code Sections 1720 et seq. and 1770 et seq., which require the payment of prevailing wage rates and the performance of other requirements on certain "public works" and "maintenance" projects ("Prevailing Wage Laws"). If the services are being performed as part of an applicable "public works" or "maintenance" project, as defined by the Prevailing Wage Laws, and if the total compensation is One Thousand Dollars and Zero Cents (\$1,000.00) or more, Consultant agrees to fully comply with such Prevailing Wage Laws. Consultant shall defend, indemnify and hold the City, its officials, officers, employees and agents free and harmless from any claims, liabilities, costs, penalties or interest arising out of any failure or alleged failure to comply with

the Prevailing Wage Laws. It shall be mandatory upon the Consultant and all subconsultants to comply with all California Labor Code provisions, which include but are not limited to prevailing wages (Labor Code Sections 1771, 1774 and 1775), employment of apprentices (Labor Code Section 1777.5), certified payroll records (Labor Code Sections 1771.4 and 1776), hours of labor (Labor Code Sections 1813 and 1815) and debarment of contractors and subcontractors (Labor Code Section 1777.1). The requirement to submit certified payroll records directly to the Labor Commissioner under Labor Code section 1771.4 shall not apply to work performed on a public works project that is exempt pursuant to the small project exemption specified in Labor Code Section 1771.4.

b. If the services are being performed as part of an applicable "public works" or "maintenance" project, then pursuant to Labor Code Sections 1725.5 and 1771.1, the Consultant and all subconsultants performing such services must be registered with the Department of Industrial Relations. Consultant shall maintain registration for the duration of the Project and require the same of any subconsultants, as applicable. Notwithstanding the foregoing, the contractor registration requirements mandated by Labor Code Sections 1725.5 and 1771.1 shall not apply to work performed on a public works project that is exempt pursuant to the small project exemption specified in Labor Code Sections 1725.5 and 1771.1.

c. This Agreement may also be subject to compliance monitoring and enforcement by the Department of Industrial Relations. It shall be Consultant's sole responsibility to comply with all applicable registration and labor compliance requirements. Any stop orders issued by the Department of Industrial Relations against Consultant or any subcontractor that affect Consultant's performance of services, including any delay, shall be Consultant's sole responsibility. Any delay arising out of or resulting from such stop orders shall be considered Consultant caused delay and shall not be compensable by the City. Consultant shall defend, indemnify and hold the City, its officials, officers, employees and agents free and harmless from any claim or liability arising out of stop orders issued by the Department of Industrial Relations against Consultant or any subcontractor.

14. Verification of Employment Eligibility.

By executing this Agreement, Consultant verifies that it fully complies with all requirements and restrictions of state and federal law respecting the employment of undocumented aliens, including, but not limited to, the Immigration Reform and Control Act of 1986, as may be amended from time to time, and shall require all subconsultants and sub-subconsultants to comply with the same.

15. Laws and Venue.

This Agreement shall be interpreted in accordance with the laws of the State of California. If any action is brought to interpret or enforce any term of this Agreement, the action shall be brought in a state or federal court situated in the County of Santa Clara, State of California.

16. Termination or Abandonment.

a. City has the right to terminate or abandon any portion or all of the work under this Agreement by giving ten (10) calendar days written notice to Consultant. In such event, and upon payment therefor, City shall be immediately given title and possession to all original field notes, drawings and specifications, written reports and other documents produced or developed for that portion of the work completed and/or being abandoned. City shall pay Consultant the reasonable value of services rendered for any portion of the work completed prior to termination. If said termination occurs prior to completion of any task for the Project for which a payment request has not been received, the charge for services performed during such task shall be the reasonable value of such services, based on an amount mutually

agreed to by City and Consultant of the portion of such task completed but not paid prior to said termination. City shall not be liable for any costs other than the charges or portions thereof which are specified herein. Consultant shall not be entitled to payment for unperformed services, and shall not be entitled to damages or compensation for termination of work.

b. Consultant may terminate its obligation to provide further services under this Agreement upon thirty (30) calendar days' written notice to City only in the event of substantial failure by City to perform in accordance with the terms of this Agreement through no fault of Consultant.

c. The Consultant understands and accepts that at all times; the Agreement is subject to appropriation of funds by the Milpitas City Council. The Agreement may terminate without penalty, liability or expense of any kind to the City at the end of Agreement term. The City has no obligation to make appropriations for the Agreement in lieu of appropriations for new or other contracts. City budget decisions are subject to the discretion of the Mayor and City Council. Consultant's assumption of risk of possible non-appropriation is a part of the consideration for the Agreement. This section controls against any and all other provisions of the Agreement.

17. Documents.

Except as otherwise provided in "Termination or Abandonment," above, all original field notes, written reports, Drawings and Specifications and other documents, produced or developed for the Project shall, upon payment in full for the services described in this Agreement, be furnished to and become the property of the City.

18. Organization.

Consultant shall assign Craig Gooch as Project Manager. The Project Manager shall not be removed from the Project or reassigned without the prior written consent of the City.

19. Limitation of Agreement.

This Agreement is limited to and includes only the work included in the Project described above.

20. Notice.

Any notice or instrument required to be given or delivered by this Agreement may be given or delivered by depositing the same in any United States Post Office, certified mail, return receipt requested, postage prepaid, addressed to:

CITY:
City of Milpitas
455 E. Calaveras Boulevard
Milpitas, California 95035
Attn: Steve Erickson

CONSULTANT:
Psomas
1500 Iowa Avenue, Suite 210
Riverside, CA 92507
Attn: Craig Gooch

and shall be effective upon receipt thereof.

21. Third Party Rights.

Nothing in this Agreement shall be construed to give any rights or benefits to anyone other than the City and the Consultant.

22. Equal Opportunity Employment.

Consultant represents that it is an equal opportunity employer and that it shall not discriminate against any employee or applicant for employment because of race, religion, color, national origin, ancestry, sex, age or other interests protected by the State or Federal Constitutions. Such non-discrimination shall include, but not be limited to, all activities related to initial employment, upgrading, demotion, transfer, recruitment or recruitment advertising, layoff or termination.

23. Entire Agreement.

This Agreement, with its exhibits, represents the entire understanding of City and Consultant as to those matters contained herein, and supersedes and cancels any prior or contemporaneous oral or written understanding, promises or representations with respect to those matters covered hereunder. Each party acknowledges that no representations, inducements, promises or agreements have been made by any person which are not incorporated herein, and that any other agreements shall be void. This Agreement may not be modified or altered except in writing signed by both Parties hereto. This is an integrated Agreement.

24. Severability.

The unenforceability, invalidity or illegality of any provision(s) of this Agreement shall not render the provisions unenforceable, invalid or illegal.

25. Successors and Assigns.

This Agreement shall be binding upon and shall inure to the benefit of the successors in interest, executors, administrators and assigns of each party to this Agreement. However, Consultant shall not assign or transfer by operation of law or otherwise any or all of its rights, burdens, duties or obligations without the prior written consent of City. Any attempted assignment without such consent shall be invalid and void.

26. Non-Waiver.

None of the provisions of this Agreement shall be considered waived by either party, unless such waiver is specifically specified in writing.

27. Time of Essence.

Time is of the essence for each and every provision of this Agreement.

28. City's Right to Employ Other Consultants.

City reserves its right to employ other consultants, including engineers, in connection with this Project or other projects.

29. Prohibited Interests.

Consultant maintains and warrants that it has not employed nor retained any company or person, other than a bona fide employee working solely for Consultant, to solicit or secure this Agreement. Further, Consultant warrants that it has not paid nor has it agreed to pay any company or person, other than a bona fide employee working solely for Consultant, any fee, commission, percentage, brokerage fee, gift or other

consideration contingent upon or resulting from the award or making of this Agreement. For breach or violation of this warranty, City shall have the right to rescind this Agreement without liability. For the term of this Agreement, no director, official, officer or employee of City, during the term of his or her service with City, shall have any direct interest in this Agreement, or obtain any present or anticipated material benefit arising therefrom.

30. Wage Theft Prevention.

a. Consultant, and any subconsultant it employs to complete work under this Agreement, shall comply with all applicable federal, state and local wage and hour laws. Applicable laws may include, but are not limited to, the Federal Fair Labor Standards Act, the California Labor Code and the Milpitas Minimum Wage Ordinance.

b. BY SIGNING THIS AGREEMENT, CONSULTANT AFFIRMS THAT IT HAS DISCLOSED ANY FINAL JUDGMENTS, DECISIONS OR ORDERS FROM A COURT OR INVESTIGATORY GOVERNMENT AGENCY, FINDING IN THE FIVE (5) YEARS PRIOR TO EXECUTING THIS AGREEMENT THAT CONSULTANT OR ITS SUBCONSULTANTS HAS VIOLATED ANY APPLICABLE WAGE AND HOUR LAWS. CONSULTANT FURTHER AFFIRMS THAT IT OR ITS SUBCONSULTANT(S) HAS EITHER FULLY SATISFIED EACH JUDGMENT, DECISION OR ORDER, OR, IF ANY JUDGMENT, DECISION OR ORDER HAS NOT BEEN FULLY SATISFIED, CONSULTANT AFFIRMS THAT IT OR ITS SUBCONSULTANT(S) IS CURRENTLY SATISFYING SAID JUDGMENT, DECISION OR ORDER THROUGH A PAYMENT OR ALTERNATIVE PLAN APPROVED BY THE APPLICABLE COURT/GOVERNMENT AGENCY AND THAT CONSULTANT OR ITS SUBCONSULTANT(S) ARE IN COMPLIANCE WITH SAID PLAN AS OF THE DATE OF EXECUTING THIS AGREEMENT.

c. If at any time during the term of this Agreement, a court or investigatory government agency issues a final judgment, decision or order finding that Consultant or a subconsultant it employs to perform work under this Agreement has violated any applicable wage and hour law, or Consultant learns of such a judgment, decision, or order that was not previously disclosed in its bid/proposal, Consultant shall inform the City no more than fifteen (15) calendar days after the judgment, decision or order becomes final or from the date of learning of the final judgment, decision or order. Consultant or its subconsultant(s) shall, within thirty (30) calendar days after notifying the City, either (i) fully satisfy any such judgment, decision, or order and provide the City with documentary evidence of satisfying said judgment, decision or order; or (ii) provide the City documentary evidence of a payment or other alternative plan approved by the court/government agency to satisfy the judgment, decision or order. If the Consultant or its subconsultant is subject to a payment or other alternative plan, the Consultant or its subconsultant shall continue to submit documentary evidence every thirty (30) calendar days during the term of the Agreement demonstrating continued compliance with the plan until the judgment, decision or order has been fully satisfied.

d. For purposes of this Section, a "final judgment, decision, or order" refers to one for which all appeals have been exhausted or the time period to appeal has expired. Relevant investigatory government agencies include: the United States Department of Labor, the California Division of Labor Standards Enforcement, the City, or any other governmental entity or division tasked with the investigation and enforcement of wage and hour laws.

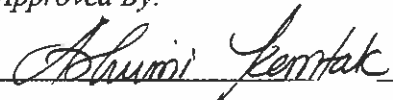
e. Failure to comply with any part of this Section constitutes a material breach of this Agreement. Such breach may serve as a basis for immediate termination of this Agreement and/or any other remedies available under this Agreement and/or law.

f. Notice provided to the City shall be addressed to: Attention: Finance Director, 455 E. Calaveras Blvd. Milpitas, CA 95035. The Notice provisions of this Section are separate from any other notice provisions in this Agreement and, accordingly, only notice provided to the above address satisfies the notice requirements in this Section.

[SIGNATURES ON FOLLOWING PAGE]

**SIGNATURE PAGE FOR PROFESSIONAL SERVICES AGREEMENT
BETWEEN THE CITY OF MILPITAS
AND PSOMAS**

IN WITNESS WHEREOF, the Parties have executed this Agreement as of the date first written above.

CITY OF MILPITAS*Approved By:*

Steve McHarris
Interim City Manager

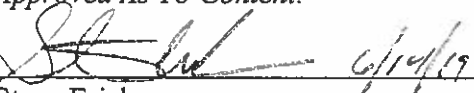
6/28/19
Date

Approved As To Form:

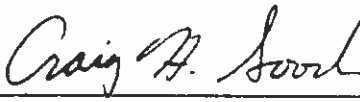
Christopher J. Diaz
City Attorney

Approved As To Scope:

Walter Rossmann
Director of Financial Services

Approved As To Content:

Steve Erickson
Engineering Director / City Engineer

PSOMAS

Signature

Craig Gooch

Name

Vice President

Title

5/30/2019

Date

DIR Registration Number (If Applicable)

Item # C5.

EXHIBIT A
Scope of Services

GIS DATA VERIFICATION AND ENHANCEMENT

For the City of Milpitas

Abstract

This proposal describes services to evaluate and update the GIS representation of Water, Sewer, and Storm Drain infrastructure for the entire City area.

May 16, 2019

Psomas
www.psomas.com

City of Milpitas
GIS Data Verification and Enhancement

Contents

Project Understanding 1

Project Scope 1

Project Methodology 2

Assumptions..... 3

Project Team Qualifications 4

Project Schedule 5

Fee for Services 6

City of Milpitas GIS Data Verification and Enhancement

Project Understanding

The City of Milpitas has a long-standing GIS system and database that includes water, sewer, and storm drain asset mapping. The City would like to verify the data content to assure it is representative of the current built environment. Originally, the water, sewer, and storm drain assets were mapped in CAD and have subsequently converted to a GIS database format. As a result, artifacts from the CAD conversion include numeric data sometimes being represented as text. Other issues that need to be addressed may be uncovered during this project.

During the last five years, GIS updates reflecting construction of new assets and reconfiguration of old assets have not been reflected in the GIS and will need to be added.

Psomas reviewed the GIS data from the water, sewer, and storm drain data sets. The review evaluated the quantity of features, their attributes and the number of plan sets referenced by the existing data. We identified just less than 2,000 unique plan sets referenced in the data and a total of 35,000 utility features. The number of individual attributes requiring verification is approximately 350,000 attributes to verify or update. This understanding of the data drives the scoping and level of effort to verify data by reviewing plans.

The total number of plans that reflect utility changes over the last several years (that need to be reflected in the updated GIS) is uncertain.

Complete and accurate representation of GIS data for City utilizes is essential to support asset mapping, asset management and maintenance, capacity modeling, capital improvement planning, and other common activities performed by the City.

This project will provide updates and verification of the water, sewer, and storm drain asset in GIS.

Project Scope

Psomas has extensive experience (20+ years) in accurate GIS mapping of utility assets for cities, counties, and other agencies. The project will use proven GIS mapping and data quality control processes with adaptation to the specific needs of the City. The foundation of experience with similar projects provides assurance for the project outcomes.

In summary, the project will

- Verify and enhance the GIS representation of water, sewer, and storm drain systems based on as-built drawings. The goal is to increase the certainty that the GIS for these utilities is complete and accurate representing the system of record.
- City supplied as-built drawings will be provided to use as the official record in which to verify and update the GIS data.
- Every relevant plan sheet (sheets with water, sewer, or storm assets) will be reviewed and compared to the existing GIS for
 - Completeness of feature representation (pipes, valves, blow offs, manholes, inlets, outfalls, etc.)
 - Accuracy and completeness of attributes (material, diameter, depth, inverts, plan ID, asset type, etc.)

City of Milpitas

GIS Data Verification and Enhancement

- When verification is performed, the Asset will be tagged with an appropriate attribute indicating it was verified or updated.
- Spatial re-positioning is not a primary goal but any features mis-located would be re-positioned.
- Hyperlink paths to as-built drawings will be verified and updated
- The data will be updated to reflect a modern utility model design such as Esri Utility Network Model or the Local Government Information Model.
- A geometric network will be established to enable network tracing, shut down analysis, and water demand analysis for example.

Project Methodology

Psomas will meet with the City and conduct a project kickoff meeting following a notice to proceed. The kickoff meeting will clarify project points of contact, will review the project scope of work, and discuss data exchange processes.

Following the kickoff, Psomas will propose the Esri Geodatabase based on discussions during the kickoff meeting. The database design will describe the feature types, attributes, domain values, and topology requirements. A technical memorandum will include the database design and data conversion rules describing the source of each attribute.

The conversion process will follow a straight forward step-wise approach. All three systems will be checked at the same time, different GIS technicians will be assigned different plan sets based on geography. The tasks include:

- Georeferencing
- Spatial positioning check
- Attribute check
- Network Check
- Quality Assurance and Editing

Georeferencing

Each plan sheet will be extracted to TIFF images and georeferenced using an affine method (translation and rotation, no warping). Positioning will be based on aligning known physical features and on the Santa Clara County 2018 digital orthophotography.

Spatial Positioning Check

Georeferenced plans will be set to 50% transparency so that the vector data, plans and the digital orthophotos are simultaneously displayed. Physical features such as water valves, hydrants and manholes will be moved over like-features as observed on the orthophotos. We believe that this will improve the current spatial accuracy to about 2- ½', associated piping / assets will be adjusted simultaneously.

Attribute Check

This task is the core goal for the project and will take the bulk of the project's resources. The as-built plans will be the sole source for this phase of work. All features will be reviewed, without exception. The list of attributes will be determined during the scoping and pilot phase of the project; editing and population of new content based on available data.

City of Milpitas

GIS Data Verification and Enhancement

The attributes to be verified based on the current schema (where the values would be expected on the as-built plans) include:

- Plan Name
- Project No. / Tract No.
- Street Name
- Year / Date Installed
- Diameter
- Material
- Length (pipes)
- Invert
- Slope
- Structure Type
- Rim / Top-of Grate

All features will have Source Control attributes assigned so that record-level tracking is maintained for all systems and all features. This will include: Source Name (document), Editor / Date, Reviewer/Date, and Status.

Network Check

Geometric Networks will be built for each system after the positioning and attribute checks are complete. Network checks assure that lines that should be connected are connected and the flow direction on gravity systems is downstream based on pipe invert values.

Quality Control

Quality Control checking will employ several staff and a combination of visual and analytic measures:

- Independent staff i.e. those not involved in production will be used to check geometry and attribute tables.
- Digitizers will check basic geometry errors such as pipe lengths and spatial identity (duplicate) for structures.
- Geoprocessing tools to look for non-systemic geometry errors will include topology checks (dangles).
- Geometric Network errors and other attribute inconsistencies will be analyzed for each system for correction or provided to the city for review.
- Data will be provided to the City for review along with a quality report demonstrating data completeness and conformance to the data models.
- The City will review the deliverables and note any data quality exceptions that may be identified.
- Psomas will correct identified errors prior to final delivery.

Assumptions

1) The project's goal is to confirm completeness of asset representation in the GIS by verifying completeness and accuracy of spatial features and attributes based on the City's as-built plans. As such:

- The City will provide plan drawings in digital format (TIFF/JPG or PDF)

City of Milpitas

GIS Data Verification and Enhancement

- The provided plan sets are complete and legible. This should include title sheet, any standards for the project (e.g. '...all sewer will be [xxx] if not specifically called out...') and profiles

2) Water, Sewer and Storm Drain systems are included in the scope. No other city assets or infrastructure are to be considered.

3) The City will provide a GIS readable of base map feature layers *and* the Santa Clara County 2018 digital orthophotography data. All data will be based on California State Plane Coordinates, Zone 3 NAD Datum US Feet.

4) Target spatial accuracy is +/- 2-1/2' feet horizontal based on relative positioning of physical features as observed on the digital orthophotography.

5) GIS deliverables to the City will be an Esri Geodatabase.

Project Team Qualifications

Psomas is teamed with Lynx Technologies to optimize delivery of services for this project. Our two firms have worked together on many projects for more than 20 years. Psomas will serve as the primary point of contact with the City, will lead and coordinate the geodatabase design, and manage all quality control and data delivery. Lynx Technologies will staff the data review and editing processes. This relationship between the two firms has proven successful on many projects large and small.

Psomas GIS

Dedicated to balancing the natural and built environment, Psomas provides sustainably engineered solutions to public and private sector clients from 16 offices throughout California, Arizona, and Utah. Founded in Los Angeles in 1946, Psomas has become a premiere, full-service consulting firm committed to helping our clients create value and deliver complex projects.

Psomas provides complete information technology (IT) and geographic information systems (GIS) solutions. We provide GIS data management, applications development, systems integration, and consulting services. Psomas has been designing, developing, implementing and supporting GIS-based applications and databases for over 25 years for cities, counties, utilities, regional cooperatives, and state agencies. Our forte is combining strong GIS technical skills with project management acumen to effectively engage with our clients, identify needs, and deliver effective and relevant solutions.

Psomas GIS services focus on public works and asset management solutions. We have specialties in Esri GIS and maintain current competencies in mobile, web, and cloud technological development. Psomas aids our clients in appropriate applications of GIS that address broad application opportunities including integration with other systems such as CMMS, SCADA, engineering modeling, and document management.

Lynx Technologies

Lynx Technologies (Lynx) is a GIS professional services firm located in Capitola, California. The company was founded in 1991 (sole proprietorship: 1991-2006, S-Corporation: 2006-present). Lynx Technologies has been a registered ESRI business partner since 2002.

City of Milpitas

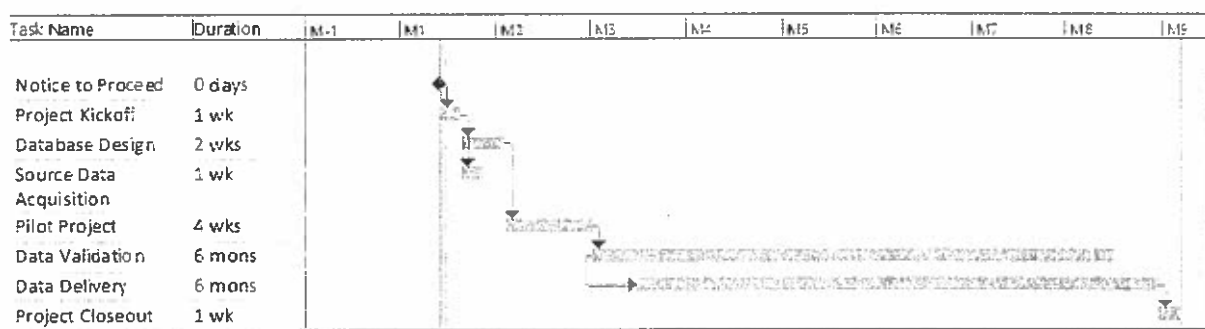
GIS Data Verification and Enhancement

Lynx typically works with small to medium sized local government agencies and has helped hundreds of cities and special districts in three states on the West Coast over the last 29 years. Lynx has a flexible business model and can expand its resources to support large projects including establishing satellite offices and providing on-site staff for short-term, project-based engagements. Staff augmentation for on-site GIS development and management is a growing sector of their business.

Lynx maintains a staff of 10 GIS analysts and technicians with experience in ESRI's ArcGIS software suite, Autodesk's AutoCAD Map, Microsoft SQL Server, and Latitude Geographics' Geocortex Essentials. Programming experience includes Python/ArcPy, JavaScript, HTML5/CSS and Windows Workflow Foundation environments. The company maintains and operates GIS and Survey grade GPS collectors and measuring devices from Trimble, Leica, and one E-size scanner.

Project Schedule

The schedule for the project is based on similar project scope of services and includes review time for the City to review project deliverables. The overall project is expected to take approximately eight months from start to completion. Incremental deliverables will be made monthly throughout the project.



City of Milpitas
GIS Data Verification and Enhancement

Fee for Services

Project fees are based on similar public works mapping and data verification projects considering the understanding of the existing City data based on City staff discussions and our review of the data.

ID	Task	Hours	Total Cost
1	Project Initiation and Management		
1.1	Project initiation	8	\$2,250
1.2	Project management	32	\$8,000
1.3	Project closeout	4	\$1,000
Task 1 Total		44	\$11,250
2	Database Design		
2.1	Design configuration	24	\$3,600
2.2	City Review	3	\$550
Task 2 Total		27	\$4,150
3	Data Validation and Delivery		
3.1	Georeferencing	162	\$7,838
3.2	Location Check	233	\$11,290
3.3	Attribute Check	2042	\$98,787
3.4	Network Check	180	\$8,709
3.5	Final validation and delivery	40	\$6,000
Task 3 Total		2657	\$132,625
5	Contingency		
5.1	Added Plan Sets	0	\$6,000
Task 5 Total		0	\$6,000
Project Total		2728	\$154,025

NOTE:

Direct cost includes travel/mileage and reproduction services; Psomas will invoice at cost.

Additional plan sets (5 pages in each set) will be charged at \$600.00 for GIS updating. The number of added plans is undetermined and expected to be covered by the contingency.

EXHIBIT B

Schedule of Charges/Payments

Consultant will invoice City on a monthly cycle. Consultant will include with each invoice a detailed progress report that indicates the amount of budget spent on each task. Consultant will inform City regarding any out-of-scope work being performed by Consultant. This is a time-and-materials Agreement.

EXHIBIT C
Activity Schedule

EXHIBIT D**Insurance Requirements**

Please refer to the insurance requirements listed below. Those that have an "X" indicated in the space before the requirement apply to Contractor's or Consultant's Agreement.

Contractor or Consultant shall procure and maintain for the duration of the Agreement insurance against claims for injuries to persons or damages to property which may arise from or in connection with the performance of the work hereunder and the results of that work by the Contractor or Consultant, its agents, representatives, employees or subcontractors.

Contractor or Consultant shall provide its insurance broker(s)/agent(s) with a copy of these requirements and request that they provide Certificates of Insurance complete with copies of all required endorsements.

Contractor or Consultant shall furnish City with copies of original endorsements affecting coverage required by this Exhibit D. The endorsements are to be signed by a person authorized by that insurer to bind coverage on its behalf. All endorsements and certificates are to be received and approved by City before work commences. City has the right to require Contractor's or Consultant's insurer to provide complete, certified copies of all required insurance policies, including endorsements affecting the coverage required by these specifications.

Commercial General Liability (CGL):

☐ Coverage at least as broad as Insurance Services Office ("ISO") Form CG 00 01 covering CGL on an "occurrence" basis, including products and completed operations, property damage, bodily injury and personal and advertising injury with limits no less than \$2,000,000.00 per occurrence. If a general aggregate limit applies, either the general aggregate limit shall apply separately to this project/location or the general aggregate limit shall be twice the required occurrence limit.

☒ Coverage at least as broad as ISO Form CG 00 01 covering CGL on an "occurrence" basis, including products and completed operations, property damage, bodily injury and personal and advertising injury with limits no less than \$1,000,000.00 per occurrence. If a general aggregate limit applies, either the general aggregate limit shall apply separately to this project/location or the general aggregate limit shall be twice the required occurrence limit.

☐ Coverage at least as broad as ISO Form CG 00 01 covering CGL on an "occurrence" basis, including products and completed operations, property damage, bodily injury and personal and advertising injury with limits no less than \$5,000,000.00 per occurrence. If a general aggregate limit applies, either the general aggregate limit shall apply separately to this project/location or the general aggregate limit shall be twice the required occurrence limit.

Automobile Liability:

X Coverage at least as broad as ISO Form Number CA 0001 covering, Code 1 (any auto), of if Contractor or Consultant has no owned autos, Code 8 (hired) and 9 (non-owned), with limits no less than \$1,000,000.00 per accident for bodily injury and property damage.

___ Coverage at least as broad as ISO Form Number CA 0001 covering, Code 1 (any auto), with limits no less than \$5,000,000.00 per accident for bodily injury and property damage.

___ Garage keepers' extra liability endorsement to extend coverage to all vehicles in the care, custody and control of the Contractor or Consultant, regardless of where the vehicles are kept or driven.

Professional Liability (Errors and Omissions):

The Employer's Liability policy shall be endorsed to waive any right of subrogation as respects the City, its elected and appointed officials, officers, attorneys, agents, and employees.

X Insurance appropriate to the Contractor or Consultant's profession, with limit no less than \$1,000,000.00 per occurrence or claim, \$2,000,000.00 aggregate.

___ (If Design/Build), with limits no less than \$1,000,000.00 per occurrence or claim, and \$2,000,000.00 policy aggregate.

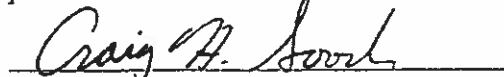
___ Insurance appropriate to the Contractor or Consultant's profession, with limit no less than _____ per occurrence or claim, _____ aggregate

Workers' Compensation Insurance:

X Insurance as required by the State of California, with Statutory Limits, and Employer's Liability Insurance with limit of no less than \$1,000,000.00 per accident for bodily injury or disease. *(Not required if Contractor or Consultant provides written verification it has no employees)*

The Contractor or Consultant makes the following certification, required by section 1861 of the California Labor Code:

I am aware of the provisions of Section 3700 of the Labor Code which require every employer to be insured against liability for workers' compensation or to undertake self-insurance in accordance with the provisions of that code, and I will comply with such provisions before commencing the performance of the work of this contract.


Contractor/Consultant Signature

Builder's Risk (Course of Construction):

___ Insurance utilizing an "All Risk" (Special Perils) coverage form, with limits equal to the completed value of the project and no coinsurance penalty provisions.

Surety Bonds:

___ Contractor shall provide the following Surety Bonds:

1. Bid Bond
2. Performance Bond
3. Payment Bond

The Payment Bond and Performance Bond shall be in a sum equal to the contract price. Bonds shall be duly executed by a responsible corporate surety, authorized to issue such bonds in the State of California and secured through an authorized agent with an office in California.

Contractor's or Consultant's Pollution Legal Liability:

___ Contractor's or Consultant's pollution legal liability and/or Asbestos Legal Liability and/or Errors and Omissions (if project involves environmental hazards) with limits no less than \$1,000,000.00 per occurrence or claim and \$2,000,000.00 policy aggregate.

If the Contractor or Consultant maintains higher limits than the minimums shown above, the City requires and shall be entitled to coverage for the higher limits maintained by the Contractor or Consultant. Any available insurance proceeds in excess of the specified minimum limits of insurance and coverage shall be available to City.

Other Insurance Provisions:

The insurance policies are to contain, or be endorsed to contain the following provisions:

X **Additional Insured Status:**

The insurance policies are to contain, or be endorsed to contain the following provision:

The City, its elected and appointed officials, officers, attorneys, agents, and employees are to be covered as additional insureds on the CGL policy with respect to liability arising out of work or operations performed by or on behalf of the Contractor or Consultant or any subcontractors including materials, parts, or equipment furnished in connection with such work or operations, including completed operations. General liability coverage can be provided in the form of an endorsement to the Contractor's or Consultant's insurance (at least as broad as ISO Form CG 20 10 11 85 or if not available, through the addition of both CG 20 10 and CG 20 37 if a later edition is used).

The Additional Insured coverage under the Contractor's policy shall be "primary and non-contributory" and will not seek contribution from the City's insurance or self-insurance and shall be at least as broad as CG 20 01 04 13.

The limits of insurance required in this Agreement may be satisfied by a combination of primary and umbrella or excess insurance. Any umbrella or excess insurance shall contain or be endorsed to contain a provision that such coverage shall also apply on a primary and non-contributory basis

for the benefit of City (if agreed to in a written contract or agreement) before the City's own insurance or self-insurance shall be called upon to protect it as a named insured.

X **Primary Coverage:**

The insurance policies are to contain, or be endorsed to contain the following provision:

For any claims related to this contract, the Contractor's or Consultant's insurance coverage shall be primary insurance as respects the City, its elected and appointed officials, officers, attorneys, agents, and employees. Any insurance or self-insurance maintained by the City, its elected and appointed officials, officers, attorneys, agents, and employees shall be in excess of the Contractor's or Consultant's insurance and shall not contribute with it.

 Builder's Risk (Course of Construction Insurance) (applicable to Construction Contracts only)

Contractor or Consultant may submit evidence of Builder's Risk insurance in the form of Course of Construction coverage. Such coverage shall name the City as a loss payee as their interest may appear.

If the project does not involve new or major reconstruction, at the option of the City, an Installation Floater may be acceptable. For such projects, a Property Installation Floater shall be obtained that provides for the improvement, remodel, modification, alteration, conversion or adjustment to existing buildings, structures, processes, machinery and equipment. The Property Installation Floater shall provide property damage coverage for any building, structure, machinery or equipment damaged, impaired, broken, or destroyed during the performance of the Work, including during transit, installation, and testing at the City's site.

X **Notice of Cancellation, Suspension or Otherwise Voiding Policies:**

Each insurance policy required above shall contain, or be endorsed to contain that coverage shall not be canceled except with thirty (30) days' prior written notice to the City, ten (10) days if cancellation is due to non-payment of premium.

X **Waiver of Subrogation:**

Contractor or Consultant hereby grants to City a waiver of any right to subrogation which any insurer of said Contractor or Consultant may acquire against the City by virtue of the payment of any loss under such insurance. Contractor or Consultant agrees to obtain any endorsement that may be necessary to affect this waiver of subrogation, but this provision applies regardless of whether or not the City has received a waiver of subrogation endorsement from the insurer. The Workers' Compensation Policy shall be endorsed with a waiver of subrogation in favor of the City for all work performed by Contractor or Consultant, its employees, agents and subcontractors.

 Completed Operations

For Construction Agreements, Contractor shall maintain insurance as required by this Agreement to the fullest amount allowed by law and shall maintain insurance for a minimum of five (5) years following the completion of this project. In the event Contractor fails to obtain or maintain completed operations coverage as required by this Agreement, the City at its sole discretion may purchase the coverage required and the cost will be paid by Contractor.

THE FOLLOWING PROVISIONS APPLY TO ALL AGREEMENTS

Deductibles and Self-Insured Retentions ("SIR"):

Any deductibles or self-insured retentions must be declared to and approved by City. The City may require the Contractor or Consultant to purchase coverage with a lower deductible or retention or provide proof of ability to pay losses and related investigations, claim administration, and defense expenses within the retention. At the option of the City, the insurer shall reduce or eliminate such deductibles or self-insured retentions as respects the City, its elected and appointed officials, officers, attorneys, agents, and employees.

All SIRs must be disclosed to Risk Management for approval and shall not reduce the limits of liability.

Policies containing any SIR provision shall provide or be endorsed to provide that the SIR may be satisfied by either the named insured or the City.

City reserves the right to obtain a full-certified copy of any insurance policy and endorsements. Failure to exercise this right shall not constitute a waiver of right to exercise later.

Acceptability of Insurers:

Insurance is to be placed with insurers with a current A.M. Best's rating of no less than A:VII, unless otherwise acceptable to City.

Claims Made Policies: (note - should be applicable only to professional liability, see below)

1. The Retroactive Date must be shown, and must be before the date of the contract or the beginning of contract work.
2. Insurance must be maintained and evidence of insurance must be provided for at least five (5) years after completion of contract of work.
3. If coverage is canceled or non-renewed, and not replaced with another claims-made policy form with a Retroactive Date prior to the contract effective date, the Contractor or Consultant must purchase "extended reporting" coverage for a minimum of five (5) years after completion of work.
4. A copy of the claims reporting requirements must be submitted to the City for review.
5. If the services involve lead-based paint or asbestos identification/remediation, the Contractor's Pollution Liability Policy shall not contain lead-based paint or asbestos exclusions. If the services involve mold identification/remediation, the

Contractors Pollution Liability Policy shall not contain a mold exclusion, and the definition of Pollution shall include microbial matter, including mold.

Subcontractors:

Contractor or Consultant shall require and verify that all subcontractors maintain insurance meeting all the requirements stated herein, and Contractor shall ensure that City is an additional insured on insurance required from subcontractors.

Subcontractor agrees to be bound to Contractor and City in the same manner and to the same extent as Contractor is bound to City under this Agreement and any other contract documents. Subcontractor further agrees to include the same requirements and provisions of this Agreement, including the indemnity and insurance requirements, with any sub-subcontractor to the extent they apply to the scope of the sub-subcontractor's work. A copy of the City indemnity and insurance provisions will be furnished to the subcontractor upon request.

Verification of Coverage:

Contractor or Consultant shall furnish the City with original certificates and amendatory endorsements or copies of the applicable policy language effecting coverage required by this clause. All certificates and endorsements are to be received and approved by the City before work commences. However, failure to obtain the required documents prior to the work beginning shall not waive the Contractor or Consultant's obligation to provide them. The City reserves the right to require complete, certified copies of all required insurance policies, including endorsements required by these specifications, at any time.

Special Risks or Circumstances

City reserves the right to modify these requirements, including limits, based on the nature of the risk, prior experience, insurer, coverage or other special circumstances.

Failure to Comply:

Each insurance policy required above shall contain or be endorsed to contain that any failure to comply with reporting provisions of the policies shall not affect coverage provided to the City, its elected and appointed officials, officers, attorneys, agents, and employees.

Applicability of Coverage:

Each insurance policy required above shall contain or be endorsed to contain that the Contractor's or Consultant's insurance shall apply separately to each insured against whom claim is made or suit is brought, except with respect to the limits of the insurer's liability.

Company Name: PSOMAS**INSURANCE REQUIREMENTS GRID**

All of the "standard" insurance requirements for the City of Milpitas are contained in the documents entitled "Exhibit A Insurance Requirements – General", and "Exhibit A Insurance Requirements – Consultants" all of which must be met unless specifically exempted in writing by the Risk Manager. In addition, here are the basic requirements regarding the four (4) endorsements required by the City. Insurance coverage required by the City varies depending on the contract; you have to read the insurance requirements of the contract to be sure you are getting all of the necessary endorsements.

	X if required	Check if supplied	X if required	Check if supplied	X if required	Check if supplied	X if required	Check if supplied	X if required	Check if supplied
Endorsement Required	General Liability		Auto Liability		Workers Comp.		Pro. Liability		Other	
1.) Additional Insured*	X	✓	X	✓						
2.) Contractors Insurance shall be:										
Primary	X	✓	X	✓						
Non-Contrib.	X	✓	X	✓						
3.) Waiver of Subrogation	X	✓	X	✓	X	✓				
4.) 30 Day Notice of Cancellation	X		X							
Exceptions:	WITH REGARDS TO #4 GL & AL, AFTER SEVERAL TRIES, NOT RECEIVED YET. OK TO PROCEED.									

Note:

Most insurance companies will provide certificates and endorsement for the requirements listed above, but frequently not until specifically asked. The City always prefers "stand alone" endorsements. However, depending on the insurance company, it may be their practice to issue a standardized "blanket" endorsement form/document(s). Alternatively, they may submit excerpts from the policy document, this is also acceptable to the City. However, be sure to ask the company to put the specific Policy # on the document and clearly mark the specific clause(s) that reflect each endorsement and to send you those pages only, or you will likely wind up with a 50 page policy and no easy way to determine which clauses apply to the certificate.

Prepared BY: [Signature]Approved By: Chris SchneiderDate: 6.17.19

X = Most commonly required

* AI language must be stated as follows: "The City, its officers, officials, employees, and volunteers"

Client#: 25181

PSOMAS

ACORD_{TV}

CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)

6/07/2019

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer any rights to the certificate holder in lieu of such endorsement(s).

PRODUCER Greyling Ins. Brokerage/EPIC 3780 Mansell Road, Suite 370 Alpharetta, GA 30022	CONTACT NAME: Katie Kresner PHONE (A/C, No, Ext): 770.552.4225 E-MAIL ADDRESS: Katie.Kresner@greyling.com FAX (A/C, No): 866.550.4082
INSURED Psomas 555 S. Flower Street Suite 4300 Los Angeles, CA 90071	INSURER(S) AFFORDING COVERAGE INSURER A: National Union Fire Ins. Co. NAIC # 19445 INSURER B: INSURER C: INSURER D: INSURER E: INSURER F:

COVERAGES

CERTIFICATE NUMBER: 19-20

REVISION NUMBER:

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDITIONAL SUBROGATION	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	☒ COMMERCIAL GENERAL LIABILITY ☐ CLAIMS-MADE ☒ OCCUR GEN'L AGGREGATE LIMIT APPLIES PER ☐ POLICY ☒ PROJECT ☐ LOC ☐ OTHER		5268212	04/01/2019	04/01/2020	EACH OCCURRENCE \$1,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$500,000 MED EXP (Any one person) \$25,000 PERSONAL & ADV INJURY \$1,000,000 GENERAL AGGREGATE \$2,000,000 PRODUCTS - COM/OP AGG \$2,000,000 \$
A	AUTOMOBILE LIABILITY ☒ ANY AUTO OWNED AUTOS ONLY ☒ SCHEDULED AUTOS NON-OWNED AUTOS ONLY ☒ HIRED AUTOS ONLY UMBRELLA LIAB ☐ OCCUR EXCESS LIAB ☐ CLAIMS-MADE		4489706	04/01/2019	04/01/2020	COMBINED SINGLE LIMIT (Ea accident) \$1,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ \$ EACH OCCURRENCE \$ AGGREGATE \$ \$
A	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes describe under DESCRIPTION OF OPERATIONS below	Y/N N	015893764 (AOS) 015893765 (CA)	04/01/2019	04/01/2020	PER STATUTE OTHER E.L. EACH ACCIDENT \$1,000,000 E.L. DISEASE - EA EMPLOYEE \$1,000,000 E.L. DISEASE - POLICY LIMIT \$1,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

4MIL010100; GIS Data Verification and Enhancement.

City of Milpitas is named as an Additional Insured with respects to General & Automobile Liability where required by written contract.

The above referenced liability policies with the exception of workers compensation and professional liability are primary & non-contributory where required by written contract.

(See Attached Descriptions)

CERTIFICATE HOLDER

CANCELLATION

City of Milpitas
455 E. Calaveras Boulevard
Milpitas, CA 95035

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

D. H. Gelling

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DESCRIPTIONS (Continued from Page 1)

Waiver of Subrogation is applicable where required by written contract & allowed by law.

Should any of the above described policies be cancelled by the issuing insurer before the expiration date thereof, we will endeavor to provide 30 days' written notice (except 10 days for nonpayment of premium) to the Certificate Holder.

POLICY NUMBER: 5250212

COMMERCIAL GENERAL LIABILITY
CG 20 10 04 13

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

**ADDITIONAL INSURED - OWNERS, LESSEES OR
CONTRACTORS - SCHEDULED PERSON OR
ORGANIZATION**

This endorsement modifies insurance provided under the following:

COMMERCIAL GENERAL LIABILITY COVERAGE PART

SCHEDULE

Name Of Additional Insured Person(s) Or Organization(s)	Location(s) Of Covered Operations
ANY PERSON OR ORGANIZATION WHOM YOU BECOME OBLIGATED TO INCLUDE AS AN ADDITIONAL INSURED AS A RESULT OF ANY CONTRACT OR AGREEMENT YOU HAVE ENTERED INTO.	PER THE CONTRACT OR AGREEMENT.
Information required to complete this Schedule, if not shown above, will be shown in the Declarations.	

- A. Section II - Who Is An Insured is amended to include as an additional insured the person(s) or organization(s) shown in the Schedule, but only with respect to liability for "bodily injury", "property damage" or "personal and advertising injury" caused, in whole or in part, by:

1. Your acts or omissions; or
2. The acts or omissions of those acting on your behalf;

in the performance of your ongoing operations for the additional insured(s) at the location(s) designated above.

However:

1. The insurance afforded to such additional insured only applies to the extent permitted by law; and
2. If coverage provided to the additional insured is required by a contract or agreement, the insurance afforded to such additional insured will not be broader than

that which you are required by the contract or agreement to provide for such additional insured.

- B. With respect to the insurance afforded to these additional insureds, the following additional exclusions apply:

This insurance does not apply to "bodily injury" or "property damage" occurring after:

1. All work, including materials, parts or equipment furnished in connection with such work, on the project (other than service, maintenance or repairs) to be performed by or on behalf of the additional insured(s) at the location of the covered operations has been completed; or
2. That portion of "your work" out of which the injury or damage arises has been put to its intended use by any person or organization other than another contractor or subcontractor engaged in performing operations for a principal as a part of the same project.

C. With respect to the insurance afforded to these additional insureds, the following is added to Section III - Limits Of Insurance:

If coverage provided to the additional insured is required by a contract or agreement, the most we will pay on behalf of the additional insured is the amount of insurance:

1. Required by the contract or agreement; or

2. Available under the applicable Limits of Insurance shown in the Declarations;

whichever is less.

This endorsement shall not increase the applicable Limits of Insurance shown in the Declarations.

POLICY NUMBER: 5268212

COMMERCIAL GENERAL LIABILITY
CG 20 01 04 13

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

PRIMARY AND NONCONTRIBUTORY - OTHER INSURANCE CONDITION

This endorsement modifies insurance provided under the following:

COMMERCIAL GENERAL LIABILITY COVERAGE PART
PRODUCTS/COMPLETED OPERATIONS LIABILITY COVERAGE PART

The following is added to the Other Insurance Condition and supersedes any provision to the contrary:

Primary And Noncontributory Insurance

This insurance is primary to and will not seek contribution from any other insurance available to an additional insured under your

policy provided that:

- (1) The additional insured is a Named Insured under such other insurance; and
- (2) You have agreed in writing in a contract or agreement that this insurance would be primary and would not seek contribution from any other insurance available to the additional insured.

POLICY NUMBER: 5268212

COMMERCIAL GENERAL LIABILITY
CG 24 04 05 09**WAIVER OF TRANSFER OF RIGHTS OF RECOVERY
AGAINST OTHERS TO US**

This endorsement modifies insurance provided under the following:

COMMERCIAL GENERAL LIABILITY COVERAGE PART
PRODUCTS/COMPLETED OPERATIONS LIABILITY COVERAGE PART**SCHEDULE****Name Of Person Or Organization:**

PURSUANT TO APPLICABLE WRITTEN CONTRACT OR AGREEMENT YOU ENTER INTO.

Information required to complete this Schedule, if not shown above, will be shown in the Declarations.

The following is added to Paragraph 8. Transfer Of
Rights Of Recovery Against Others To Us of Sec-
tion IV - Conditions:

We waive any right of recovery we may have against the person or organization shown in the Schedule above because of payments we make for injury or damage arising out of your ongoing operations or "your work" done under a contract with that person or organization and included in the "products-completed operations hazard". This waiver applies only to the person or organization shown in the Schedule above.

ENDORSEMENT

This endorsement, effective 12:01 A.M. 04/01/2019 forms a part of

policy No. 4489706 issued to PSOMAS

by NATIONAL UNION FIRE INSURANCE COMPANY OF PITTSBURGH, PA

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

ADDITIONAL INSURED - WHERE REQUIRED UNDER CONTRACT OR AGREEMENT

This endorsement modifies insurance provided under the following:

BUSINESS AUTO COVERAGE FORM

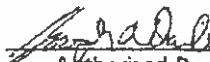
SCHEDULE**ADDITIONAL INSURED:**

ANY PERSON OR ORGANIZATION FOR WHOM YOU ARE CONTRACTUALLY BOUND TO PROVIDE ADDITIONAL INSURED STATUS BUT ONLY TO THE EXTENT OF SUCH PERSON OR ORGANIZATIONS LIABILITY ARISING OUT OF THE USE OF A COVERED AUTO.

I. SECTION II - LIABILITY COVERAGE, A. Coverage, 1. - Who Is Insured, is amended to add:

- d. Any person or organization, shown in the schedule above, to whom you become obligated to include as an additional insured under this policy, as a result of any contract or agreement you enter into which requires you to furnish insurance to that person or organization of the type provided by this policy, but only with respect to liability arising out of use of a covered "auto". However, the insurance provided will not exceed the lesser of:

- (1) The coverage and/or limits of this policy, or
- (2) The coverage and/or limits required by said contract or agreement.


Authorized Representative or
Countersignature (in States Where
Applicable)

ENDORSEMENT

This endorsement, effective 12:01 A.M. 04/01/2019 forms a part of

policy No. 4489706 issued to PSOMAS

by NATIONAL UNION FIRE INSURANCE COMPANY OF PITTSBURGH, PA

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

INSURANCE PRIMARY AS TO CERTAIN ADDITIONAL INSURED

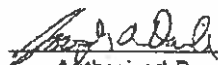
This endorsement modifies insurance provided under the following:

BUSINESS AUTO COVERAGE FORM

Section IV - Business Auto Conditions, B., General Conditions, 5., Other Insurance, c., is amended by the addition of the following sentence:

The insurance afforded under this policy to an additional insured will apply as primary insurance for such additional insured where so required under an agreement executed prior to the date of accident. We will not ask any insurer that has issued other insurance to such additional insured to contribute to the settlement of loss arising out of such accident.

All other terms and conditions remain unchanged.


Authorized Representative or
Countersignature (in States Where
Applicable)

74445 (10/99)

ENDORSEMENT

This endorsement, effective 12:01 A.M. 04/01/2019 forms a part of

policy No. 4489706 issued to Psomas

by NATIONAL UNION FIRE INSURANCE COMPANY OF PITTSBURGH, PA

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

WAIVER OF TRANSFER OF RIGHTS OF RECOVERY AGAINST OTHERS TO US

This endorsement modifies insurance provided under the following:

BUSINESS AUTO COVERAGE FORM

Section IV - Business Auto Conditions, A. - Loss Conditions, 5. - Transfer of Rights of Recovery Against Others to Us, is amended to add:

However, we will waive any right of recovery we have against any person or organization with whom you have entered into a contract or agreement because of payments we make under this Coverage Form arising out of an "accident" or "loss" if:

- (1) The "accident" or "loss" is due to operations undertaken in accordance with the contract existing between you and such person or organization; and
- (2) The contract or agreement was entered into prior to any "accident" or "loss".

No waiver of the right of recovery will directly or indirectly apply to your employees or employees of the person or organization, and we reserve our rights or lien to be reimbursed from any recovery funds obtained by any injured employee.


AUTHORIZED REPRESENTATIVE

BLANKET WAIVER OF OUR RIGHT TO RECOVER FROM OTHERS ENDORSEMENT

This endorsement changes the policy to which it is attached effective on the inception date of the policy unless a different date is indicated below.

(The following "attaching clause" need be completed only when this endorsement is issued subsequent to preparation of the policy)

This endorsement, effective 12:01 AM 04/01/2019 forms a part of Policy No. 015-89-3765

Issued to PSOMAS

By NATIONAL UNION FIRE INSURANCE COMPANY OF PITTSBURGH, PA.

We have a right to recover our payments from anyone liable for an injury covered by this policy. We will not enforce our right against any person or organization with whom you have a written contract that requires you to obtain this agreement from us, as regards any work you perform for such person or organization.

The additional premium for this endorsement shall be 2.00 % of the total estimated workers compensation premium for this policy.

WC 04 03 61
(Ed. 11/90)

Countersigned by



Authorized Representative

CITY COUNCIL MEETING**06/11/2019****SUMMARY OF ACTIONS****Item****Staff****PUBLIC FORUM**

1. **RE-OPEN PUBLIC HEARING AND ADOPT RESOLUTIONS TO APPROVE THE FISCAL YEAR 2019-20 OPERATING BUDGET AND THE 2019-2024 CAPITAL IMPROVEMENT PROGRAM FOR THE CITY OF MILPITAS AND THE MILPITAS HOUSING AUTHORITY, APPROVE THE FISCAL YEAR 2019-20 GANN APPROPRIATIONS LIMIT, AUTHORIZE VARIOUS FINANCIAL ACTIONS, APPROVING VARIOUS FINANCIAL POLICIES, AMEND THE CLASSIFICATION PLAN FOR BUDGETARY RECLASSIFICATIONS AND POSITION AUTHORIZATIONS**
 1) Re-opened the public hearing, moved to close it following 5 speakers.
 2) Adopted 3 Resolutions:
 a. Joint Resolution No. 8880/HA 29 approving Fiscal Year 2019-20 Operating Budget and 2019-2024 Capital Improvement Program for City & Housing Authority, approve Appropriations (Gann) Limit, and authorize various financial actions by the City Manager.
 b. Resolution No. 8881 amending Classification Plan to establish new classifications and create title changes and salary ranges, adjust # of positions on Authorized Position List, adjust salary ranges for specific classifications, establish classification title changes and amend specific budgeted, allocated positions. Deleted from list was Admin. Asst. for City Council & directed staff to return with increased funding amount and a proposal for potential analyst-level intern(s) or fellow position(s).
 c. Resolution No. 8882 amending Classification Plan to adjust the hourly rate and ranges for classifications due to the minimum wage ordinance.
 d. Resolution No. 8883 amending Limited Service Employees' eligibility and list of fringe benefits.
 3) Approved travel requested by City Manager and elected officials in FY 2019-20, per City policy.
 VOTE: 5 AYES - 0 NO
 Walter Rossmann
 Jane Corpus
 Feliser Lee
2. **RE-OPEN THE PUBLIC HEARING AND CONSIDER APPROVAL OF COMMUNITY DEVELOPMENT BLOCK GRANT ALLOCATIONS FOR FY 2019-2020 AND ADOPT THE DRAFT ANNUAL ACTION PLAN**
 1. Re-opened the public hearing, and move to close it following 8 speakers.
 2. Approved Community Development Block Grant funding for FY 2019-20, per recommendation of Community Advisory Commission, with slight increase to 2 organizations per recommendation of Council Subcommittee on CDBG allocation.
 3. Approved the draft FY 2019-2020 Annual Action Plan on CDBG funds.
 4. Authorized City Manager to make any necessary changes to the approved draft FY 2019-2020 Action Plan, as needed to comply with CDBG submission guidelines.
 5. Authorized City Manager to execute CDBG agreements with the approved recipients.
 VOTE: 5 AYES and 0 NO
 Sharon Goei
 Robert Musallam
- *3. **ADOPT A RESOLUTION AUTHORIZING ACCESS TO STATE LEVEL AND FEDERAL LEVEL SUMMARY CRIMINAL HISTORY INFORMATION FOR EMPLOYMENT, CERTIFICATION, AND LICENSING PURPOSES**
 Adopted Resolution No. 8884 authorizing access to state and federal level Summary Criminal History Information for employment, certification, and licensing purposes.
 VOTE: 5 AYES and 0 NO
 Henry Kwong
- *4. **APPROVE A PROFESSIONAL SERVICE AGREEMENT WITH ADS ENVIRONMENTAL SERVICES FOR FLOW MONITORING CONSULTING SERVICES FOR A TOTAL AMOUNT NOT TO EXCEED \$160,000**
 Approved Professional Service Agreement with ADS Environmental Services for Flow Monitoring Consulting Services for the not to exceed amount of \$160,000.
 VOTE: 5 AYES and 0 NO
 Chris Schroeder
 Tony Ndah

CITY COUNCIL MEETING**06/11/2019****SUMMARY OF ACTIONS****Item****Staff**

- *5. **APPROVE AMENDMENT NO. 1 TO THE AGREEMENT WITH WEST YOST ASSOCIATES FOR DESIGN SERVICES FOR MAIN LIFT ODOROUS EMISSIONS CONTROL FACILITY** Tony Ndah
- Approved and authorized City Manager to execute Amendment No. 1 to the agreement with West Yost Associates for Design Services for Main Lift Odorous Emissions Control Facility for an additional amount of \$36,340 for additional services (as identified).
VOTE: 5 AYES and 1 NO
- *6. **APPROVE AND AUTHORIZE THE CITY MANAGER TO EXECUTE AMENDMENT NO. 3 TO THE CONSULTING SERVICES AGREEMENT WITH HMM, INC. FOR THE MIDTOWN STREET LIGHT AND UTILITY UNDERGROUND 2017, PROJECTS NO. 3430 AND NO. 3425** Steve Erickson
- Approved and authorized the City Manager to execute Amendment No. 3 to the Consulting Services Agreement with HMM, Inc. for the Midtown Street Light and Utility Underground 2017, Projects No. 3430 and No. 3425.
VOTE: 5 AYES and 0 NO
- *7. **ADOPT RESOLUTION APPROVING PROJECT PLANS AND SPECIFICATIONS AND AWARDED CONSTRUCTION CONTRACT TO MARINA LANDSCAPE, INC., FOR CREIGHTON PARK RENOVATION, PROJECT NO. 5109; AND APPROVE AMENDMENT NO. 1 TO THE AGREEMENT WITH BFS LANDSCAPE ARCHITECTS FOR THE PROJECT** Steve Erickson
1. Adopted Resolution No. 8885 to approve project Plans and Specifications for the Creighton Park Renovation, Project No. 5109, award a construction contract to and authorize the City Manager to execute the contract to the lowest responsible bidder submitting a responsive bid, Marina Landscape, Inc. in the amount of \$2,389,435 for the Project; and
2. Authorized City Manager to execute Amendment No. 1 to the Professional Services Agreement with BFS Landscape Architects to increase compensation by \$70,530 for the Project.
VOTE: 5 AYES and 0 NO

IV. Information Technology

Software Maintenance

Cayenta

\$175,000
\$180,000

V. Human Resources

York

Brown & Brown

Third Party Administrator for Worker's Comp
Excess Insurance

\$133,900
years)
\$180,000

VI. Community Development

Economic Planning Systems (EPS)

Implement Development Strategies within Growth Opportunity Sites

\$150,000

VII. Engineering (CIP/Design Related)

(CIP Related)

CIP Category

CIP No./Name

Community Improvement	CP3418 - City Std Details, Guidelines (Design Services)	\$250,000
Community Improvement	CP3447 - Fire Station #2 Replacement- Swinerton Contract (Ph II CM Services)	\$1,200,000
Community Improvement	GIS Consulting Services (Professional Services)	\$155,000
Community Improvement	CP2006 - Transit Area Specific Plan Update (Professional Services)	\$350,000
Community Improvement	CP3437 - Midtown Specific Plan Update (Professional Services)	\$350,000
Community Improvement	NEW - Climate Action Plan Update (Professional Services)	\$200,000
Community Improvement	PLAN - Community Center Building Assessment (Professional Services)	\$150,000
Community Improvement	NEW - Parks & Recreation Master Plan Update (Professional Services)	\$525,000
Park Improvement	NEW - Citywide Traffic Modeling (Design Services)	\$400,000
Street Improvement	NEW - Citywide Traffic Safety Assessment (Design Services)	\$400,000
Street Improvement	NEW - Costa Street Plan Line Study (Design Services)	\$125,000
Street Improvement	NEW - Feasibility of POCs at VTA LRP (Design Services)	\$180,000
Street Improvement	NEW - S. Milpitas Blvd. Veh.. Bridge at Penitencia Creek (Design Services)	\$1,000,000
Street Improvement	CP2001 - Light Rail Median Landscaping (Design Services)	\$400,000
Street Improvement	CP4291 - Street Resurfacing Project 2019 (Design Services)	\$350,920
Water Improvement	CP7076 - Well Upgrade Project (CM Services)	\$800,000
Sewer Improvement	CP6131 - Sanitary Sewer Cathodic Protection Imp (Design Services)	\$380,000

may not include original request

6/11/19
#1

AMENDMENT NO. 1
TO PROFESSIONAL SERVICES AGREEMENT
BETWEEN THE CITY OF MILPITAS
AND PSOMAS

This Amendment is entered into this 1st day of April 2020, by and between the City of Milpitas, a municipal corporation of the State of California (hereafter referred to as "City") and Psomas, a California Corporation (hereafter referred to as "Consultant"). City and Consultant maybe individually referred to herein as "Party" or jointly as the "Parties."

RECITALS:

WHEREAS, the Parties entered into a Professional Services Agreement on July 1, 2019, (the "Agreement") for GIS data verification and update services for the maximum compensation amount of \$154,025, and with a term period of July 1, 2019, through April 1, 2020; and

WHEREAS, the Parties now desire to amend the Agreement to extend the expiration date of the Agreement by six months to allow CONSULTANT additional time to complete the verification, evaluation, and update of City utility information in the City's GIS system, as described in Exhibit A to the Agreement, and to make ministerial changes to the Agreement.

NOW THEREFORE, in consideration of the mutual covenants and conditions herein contained, the Parties agree to amend the Agreement as follows:

1. Section 5, entitled "Time of Performance," is hereby amended to read as follows:

"The term of this Agreement shall be from July 1, 2019, to October 1, 2020, unless earlier terminated as provided herein. Consultant shall complete the services within the term of this Agreement and shall meet any other established schedules and deadlines."
2. The Consultant agrees to maintain and pay for all insurance policies as stated in Section 11, entitled "Insurance" of the Agreement dated July 1, 2019. The Consultant shall provide the City with renewal certificates of the current policies upon the expiration of the current policies.
3. Except as amended by this Amendment No. 1, all provisions of the Agreement shall remain unchanged and in full force and effect. From and after the date of this Amendment No. 1, whenever the term "Agreement" appears in the Agreement, it shall mean the Agreement as amended by this Amendment No. 1.
4. The Parties hereto irrevocably stipulate and agree that they have each received adequate and independent consideration for the performance of the obligations they have undertaken pursuant to this Amendment No. 1.

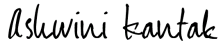
5. If any provision of this Amendment No. 1 shall be held invalid or unenforceable by a court of competent jurisdiction, such holding shall not invalidate or render unenforceable any other provision of this Amendment No. 1 unless elimination of such provision materially alters the rights and obligations set forth herein.

IN WITNESS WHEREOF, the Parties have entered into this Amendment No. 1 as of the 1st day of April 2020.

CITY OF MILPITAS

Approved By:

DocuSigned by:



Steven G. McHarris, Interim City Manager

May-15-2020

Date

PSOMAS

DocuSigned by:



Craig Gooch, Vice President

May-13-2020

Date

Approved As To Form:

DocuSigned by:



Christopher J. Diaz, City Attorney

Approved:

DocuSigned by:



Walter C. Rossmann,
Risk Manager/Director of Finance

Approved As To Content:

DocuSigned by:



Steve Erickson,
City Engineer/Director of Engineering

Alex Padilla
California Secretary of State

Business Search - Entity Detail

The California Business Search is updated daily and reflects work processed through Thursday, September 3, 2020. Please refer to document **Processing Times** for the received dates of filings currently being processed. The data provided is not a complete or certified record of an entity. Not all images are available online.

C0705477 PSOMAS

Registration Date:	02/01/1974
Jurisdiction:	CALIFORNIA
Entity Type:	DOMESTIC STOCK
Status:	ACTIVE
Agent for Service of Process:	NICOLAS TARDITTI 100 CORPORATE POINTE, SUITE 265 CULVER CITY CA 90230
Entity Address:	555 S FLOWER ST, SUITE 4300 LOS ANGELES CA 90071
Entity Mailing Address:	100 CORPORATE POINTE, SUITE 265 CULVER CITY CA 90230

 **Certificate of Status**

A Statement of Information is due EVERY year beginning five months before and through the end of February.

Document Type	↕	File Date	↕	PDF
SI-COMPLETE		02/28/2020		
SI-COMPLETE		02/25/2019		
MERGER		01/30/2009		
MERGER		01/01/2008		
MERGER		03/29/2007		
MERGER		02/27/2007		
MERGER		01/31/2006		
AMENDMENT		01/27/2006		
AMENDMENT		09/15/2000		

Document Type	File Date	PDF	Item # C5.
AMENDMENT	12/14/1998		
AMENDMENT	06/16/1995		
MERGER	03/23/1990		
MERGER	11/14/1988		
AMENDMENT	04/03/1987		
RESTATED REGISTRATION	12/31/1979	Image unavailable. Please request paper copy.	
AMENDMENT	06/23/1975	Image unavailable. Please request paper copy.	
REGISTRATION	02/01/1974	Image unavailable. Please request paper copy.	

* Indicates the information is not contained in the California Secretary of State's database.

- If the status of the corporation is "Surrender," the agent for service of process is automatically revoked. Please refer to California Corporations Code **section 2114** for information relating to service upon corporations that have surrendered.
- For information on checking or reserving a name, refer to **Name Availability**.
- If the image is not available online, for information on ordering a copy refer to **Information Requests**.
- For information on ordering certificates, status reports, certified copies of documents and copies of documents not currently available in the Business Search or to request a more extensive search for records, refer to **Information Requests**.
- For help with searching an entity name, refer to **Search Tips**.
- For descriptions of the various fields and status types, refer to **Frequently Asked Questions**.

[Modify Search](#)[New Search](#)[Back to Search Results](#)

Form W-9
(Rev. October 2018)
Department of the Treasury
Internal Revenue Service

Request for Taxpayer Identification Number and Certification

► Go to www.irs.gov/FormW9 for instructions and the latest information.

Item # C5.

**Give Form to the
requester. Do not
send to the IRS.**

Print or type.
See Specific Instructions on page 3.

1 Name (as shown on your income tax return). Name is required on this line; do not leave this line blank.

Psomas

2 Business name/disregarded entity name, if different from above

3 Check appropriate box for federal tax classification of the person whose name is entered on line 1. Check only **one** of the following seven boxes.

☐ Individual/sole proprietor or single-member LLC ☒ C Corporation ☐ S Corporation ☐ Partnership ☐ Trust/estate

☐ Limited liability company. Enter the tax classification (C=C corporation, S=S corporation, P=Partnership) ►

Note: Check the appropriate box in the line above for the tax classification of the single-member owner. Do not check LLC if the LLC is classified as a single-member LLC that is disregarded from the owner unless the owner of the LLC is another LLC that is **not** disregarded from the owner for U.S. federal tax purposes. Otherwise, a single-member LLC that is disregarded from the owner should check the appropriate box for the tax classification of its owner.

☐ Other (see instructions) ►

4 Exemptions (codes apply only to certain entities, not individuals; see instructions on page 3):

Exempt payee code (if any) _____

Exemption from FATCA reporting code (if any) _____

(Applies to accounts maintained outside the U.S.)

5 Address (number, street, and apt. or suite no.) See instructions.

100 Corporate Pointe, Suite 265

6 City, state, and ZIP code

Culver City, CA 90230

Requester's name and address (optional)

7 List account number(s) here (optional)

Part I Taxpayer Identification Number (TIN)

Enter your TIN in the appropriate box. The TIN provided must match the name given on line 1 to avoid backup withholding. For individuals, this is generally your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the instructions for Part I, later. For other entities, it is your employer identification number (EIN). If you do not have a number, see *How to get a TIN*, later.

Note: If the account is in more than one name, see the instructions for line 1. Also see *What Name and Number To Give the Requester* for guidelines on whose number to enter.

Social security number

____ - ____ - ____

or

Employer identification number

9 5 - 2 8 6 3 5 5 4

Part II Certification

Under penalties of perjury, I certify that:

- The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me); and
- I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding; and
- I am a U.S. citizen or other U.S. person (defined below); and
- The FATCA code(s) entered on this form (if any) indicating that I am exempt from FATCA reporting is correct.

Certification instructions. You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign the certification, but you must provide your correct TIN. See the instructions for Part II, later.

**Sign
Here**

Signature of
U.S. person ►

J. H. Putter

Date ►

1-3-2020

General Instructions

Section references are to the Internal Revenue Code unless otherwise noted.

Future developments. For the latest information about developments related to Form W-9 and its instructions, such as legislation enacted after they were published, go to www.irs.gov/FormW9.

Purpose of Form

An individual or entity (Form W-9 requester) who is required to file an information return with the IRS must obtain your correct taxpayer identification number (TIN) which may be your social security number (SSN), individual taxpayer identification number (ITIN), adoption taxpayer identification number (ATIN), or employer identification number (EIN), to report on an information return the amount paid to you, or other amount reportable on an information return. Examples of information returns include, but are not limited to, the following.

- Form 1099-INT (interest earned or paid)

- Form 1099-DIV (dividends, including those from stocks or mutual funds)
- Form 1099-MISC (various types of income, prizes, awards, or gross proceeds)
- Form 1099-B (stock or mutual fund sales and certain other transactions by brokers)
- Form 1099-S (proceeds from real estate transactions)
- Form 1099-K (merchant card and third party network transactions)
- Form 1098 (home mortgage interest), 1098-E (student loan interest), 1098-T (tuition)
- Form 1099-C (canceled debt)
- Form 1099-A (acquisition or abandonment of secured property)

Use Form W-9 only if you are a U.S. person (including a resident alien), to provide your correct TIN.

If you do not return Form W-9 to the requester with a TIN, you might be subject to backup withholding. See *What is backup withholding*, later.



City of Milpitas

Insurance Requirement Checklist

Vendor: Psomas

All of the standard insurance requirements for the City of Milpitas are contained in the BBK contract documents. Those items that are required are marked with an "X" but vary per contract. All items so marked must be met unless specifically exempted in writing by the Risk Manager. Insurance coverage required by the City varies depending on the contract; carefully read the contract to be sure all the necessary endorsements are included below.

		X if required	Check if supplied		X if required	Check if supplied		X if required	Check if supplied		X if required	Check if supplied		X if required	Check if supplied	
	Endorsement Required		General Liability			Auto Liability			Workers Comp			Pro Liability	☒		Other:	☐
1	Additional Insured **	*	☐	☒	*	☐	☒									☐
2	Contractors Insurance shall be:															
	Primary	*	☐	☒	*	☐	☒									
	Non-Contrib.	*	☐	Yes	☒	Yes										
3	Waiver of Subrogation	*	☐	☒	*	☐	☒	*	☐	☒						
4	30-Day Notice of Cancellation	*	☐	☐	*	☐	☐									

* Most commonly required for BBK template agreements and contracts.

** Additional Insured language must be stated as follows: "The City, its elected and appointed officials, officers, attorneys, agents, and employees."

Exceptions:

With regards to #4, GL and AL, after several attempts, still not received, OK to proceed.

Prepared By: Rosanne YamashitaDate: 4/22/2020

Approved By:

Date:

4/23/20

Note:

Most insurance companies will provide certificates and endorsement for the requirements listed above, but frequently not until specifically asked. The City always prefers stand alone endorsements. However, depending on the insurance company, it may be their practice to issue a standardized blanket endorsement form/document(s). Alternatively, they may submit excerpts from a policy document, this is also acceptable to the City. However, be sure to ask the company to put the specific policy number on the document and clearly mark the specific clause(s) that reflect each endorsement and to send you those pages only, or you will likely wind up with a 50 page policy and no easy way to determine which clauses apply to the certificate.

ACORDTM**CERTIFICATE OF LIABILITY INSURANCE**DATE
03

Item # C5.

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer any rights to the certificate holder in lieu of such endorsement(s).

PRODUCER Greyling Ins. Brokerage/EPIC 3780 Mansell Road, Suite 370 Alpharetta, GA 30022	CONTACT NAME: Katie Kresner PHONE (A/C, No, Ext): 770.552.4225 E-MAIL ADDRESS: Katie.Kresner@greyling.com		FAX (A/C, No): 866.550.4082
	INSURER(S) AFFORDING COVERAGE INSURER A : National Union Fire Ins. Co.		NAIC # 19445
INSURED Psomas 555 S. Flower Street Suite 4300 Los Angeles, CA 90071	INSURER B :		
	INSURER C :		
	INSURER D :		
	INSURER E :		
	INSURER F :		

COVERAGES**CERTIFICATE NUMBER: 20-21****REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSR	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	☒ COMMERCIAL GENERAL LIABILITY CLAIMS-MADE ☒ OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: ☐ POLICY ☒ PRO-JECT ☐ LOC OTHER:			GL5268212	04/01/2020	04/01/2021	EACH OCCURRENCE \$1,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$500,000 MED EXP (Any one person) \$25,000 PERSONAL & ADV INJURY \$1,000,000 GENERAL AGGREGATE \$2,000,000 PRODUCTS - COMP/OP AGG \$2,000,000 \$
A	AUTOMOBILE LIABILITY ☒ ANY AUTO OWNED AUTOS ONLY ☒ HIRED AUTOS ONLY ☐ SCHEDULED AUTOS NON-OWNED AUTOS ONLY			CA4489706	04/01/2020	04/01/2021	COMBINED SINGLE LIMIT (Ea accident) \$2,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ \$
	UMBRELLA LIAB EXCESS LIAB DED RETENTION \$						EACH OCCURRENCE \$ AGGREGATE \$ \$
A	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y / N N	N / A	WC015893764(AOS) WC015893765(CA)	04/01/2020 04/01/2020	04/01/2021 04/01/2021	X PER STATUTE OTH-ER E.L. EACH ACCIDENT \$1,000,000 E.L. DISEASE - EA EMPLOYEE \$1,000,000 E.L. DISEASE - POLICY LIMIT \$1,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)
 4MIL010100; GIS Data Verification and Enhancement. City of Milpitas is named as an Additional Insured with respects to General & Automobile Liability where required by written contract. The above referenced liability policies with the exception of workers compensation and professional liability are primary & non-contributory where required by written contract. Waiver of Subrogation is applicable where required by written contract & allowed by law. Should any of the above described policies be cancelled by the issuing (See Attached Descriptions)

CERTIFICATE HOLDER**CANCELLATION**

City of Milpitas
 455 E. Calaveras Boulevard
 Milpitas, CA 95035-0000

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE



DESCRIPTIONS (Continued from Page 1)

Item # C5.

insurer before the expiration date thereof, we will endeavor to provide 30 days' written notice (except 10 days for nonpayment of premium) to the Certificate Holder.



CERTIFICATE OF LIABILITY INSURANCE

DATE

Item # C5.

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER Dealey, Renton & Associates License #0020739 600 Anton Blvd., #100 Costa Mesa CA 92626	CONTACT NAME: Karin Thorp PHONE (A/C, No, Ext): 714-427-6810 FAX (A/C, No): 714-427-6818 E-MAIL ADDRESS: certificates@dealeyrenton.com														
INSURED PSOMAS 555 South Flower Street, Suite 4300 Los Angeles CA 90071	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th style="text-align: center;">INSURER(S) AFFORDING COVERAGE</th> <th style="text-align: center;">NAIC #</th> </tr> <tr> <td>INSURER A : XL Specialty Insurance Co.</td> <td>37885</td> </tr> <tr> <td>INSURER B :</td> <td></td> </tr> <tr> <td>INSURER C :</td> <td></td> </tr> <tr> <td>INSURER D :</td> <td></td> </tr> <tr> <td>INSURER E :</td> <td></td> </tr> <tr> <td>INSURER F :</td> <td></td> </tr> </table>	INSURER(S) AFFORDING COVERAGE	NAIC #	INSURER A : XL Specialty Insurance Co.	37885	INSURER B :		INSURER C :		INSURER D :		INSURER E :		INSURER F :	
INSURER(S) AFFORDING COVERAGE	NAIC #														
INSURER A : XL Specialty Insurance Co.	37885														
INSURER B :															
INSURER C :															
INSURER D :															
INSURER E :															
INSURER F :															

COVERAGES**CERTIFICATE NUMBER:** 2018222704**REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
	COMMERCIAL GENERAL LIABILITY ☐ CLAIMS-MADE ☐ OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: ☐ POLICY ☐ PRO-JECT ☐ LOC ☐ OTHER:						EACH OCCURRENCE \$ DAMAGE TO RENTED PREMISES (Ea occurrence) \$ MED EXP (Any one person) \$ PERSONAL & ADV INJURY \$ GENERAL AGGREGATE \$ PRODUCTS - COMP/OP AGG \$ \$
	AUTOMOBILE LIABILITY ☐ ANY AUTO ☐ ALL OWNED AUTOS ☐ SCHEDULED AUTOS ☐ HIRED AUTOS ☐ NON-OWNED AUTOS						COMBINED SINGLE LIMIT (Ea accident) \$ BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ \$
	UMBRELLA LIAB ☐ OCCUR EXCESS LIAB ☐ CLAIMS-MADE DED ☐ RETENTION \$						EACH OCCURRENCE \$ AGGREGATE \$ \$
	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? ☐ Y ☒ N (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below						PER STATUTE ☐ OTH-ER ☐ E.L. EACH ACCIDENT \$ E.L. DISEASE - EA EMPLOYEE \$ E.L. DISEASE - POLICY LIMIT \$
A	Professional Liability Claims Made			DPR9948578	10/15/2019	10/15/2020	Per Claim \$1,000,000 Annual Aggregate \$2,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)
 4MIL010100 -- GIS Data Verification and Enhancement

CERTIFICATE HOLDER**CANCELLATION** 30 Day Notice of Cancellation

City of Milpitas
 Attn: Kan Xu
 455 E Calaveras Blvd
 Milpitas CA 95035

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

POLICY NUMBER: GL5268212

COMMERCIAL GENERAL LIABILITY
CG 20 37 04 13

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

**ADDITIONAL INSURED - OWNERS, LESSEES OR
CONTRACTORS - COMPLETED OPERATIONS**

This endorsement modifies insurance provided under the following:

COMMERCIAL GENERAL LIABILITY COVERAGE PART
PRODUCTS/COMPLETED OPERATIONS LIABILITY COVERAGE PART**SCHEDULE**

Name Of Additional Insured Person(s) Or Organization(s)	Location And Description Of Completed Operations
ANY PERSON OR ORGANIZATION WHO YOU BECOME OBLIGATED TO INCLUDE AS AN ADDITIONAL INSURED AS A RESULT OF ANY CONTRACT OR AGREEMENT YOU HAVE ENTERED INTO _____ _____ _____	PER THE CONTRACT OR AGREEMENT
Information required to complete this Schedule, if not shown above, will be shown in the Declarations.	

A. **Section II - Who Is An Insured** is amended to include as an additional insured the person(s) or organization(s) shown in the Schedule, but only with respect to liability for "bodily injury" or "property damage" caused, in whole or in part, by "your work" at the location designated and described in the Schedule of this endorsement performed for that additional insured and included in the "products-completed operations hazard".

However:

1. The insurance afforded to such additional insured only applies to the extent permitted by law; and
2. If coverage provided to the additional insured is required by a contract or agreement, the insurance afforded to such additional insured will not be broader than that

which you are required by the contract or agreement to provide for such additional insured.

B. With respect to the insurance afforded to these additional insureds, the following is added to **Section III - Limits Of Insurance**:

If coverage provided to the additional insured is required by a contract or agreement, the most we will pay on behalf of the additional insured is the amount of insurance:

1. Required by the contract or agreement; or
2. Available under the applicable Limits of Insurance shown in the Declarations;

whichever is less.

This endorsement shall not increase the applicable Limits of Insurance shown in the Declarations.

POLICY NUMBER: GL5268212

COMMERCIAL GENERAL LIABILITY
CG 20 10 04 13**THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.****ADDITIONAL INSURED - OWNERS, LESSEES OR
CONTRACTORS - SCHEDULED PERSON OR
ORGANIZATION**

This endorsement modifies insurance provided under the following:

COMMERCIAL GENERAL LIABILITY COVERAGE PART

SCHEDULE

Name Of Additional Insured Person(s) Or Organization(s)	Location(s) Of Covered Operations
ANY PERSON OR ORGANIZATION WHOM YOU BECOME OBLIGATED TO INCLUDE AS AN ADDITIONAL INSURED AS A RESULT OF ANY CONTRACT OR AGREEMENT YOU HAVE ENTERED INTO.	PER THE CONTRACT OR AGREEMENT.
Information required to complete this Schedule, if not shown above, will be shown in the Declarations.	

A. Section II - Who Is An Insured is amended to include as an additional insured the person(s) or organization(s) shown in the Schedule, but only with respect to liability for "bodily injury", "property damage" or "personal and advertising injury" caused, in whole or in part, by:

1. Your acts or omissions; or
2. The acts or omissions of those acting on your behalf;

in the performance of your ongoing operations for the additional insured(s) at the location(s) designated above.

However:

1. The insurance afforded to such additional insured only applies to the extent permitted by law; and
2. If coverage provided to the additional insured is required by a contract or agreement, the insurance afforded to such additional insured will not be broader than

that which you are required by the contract or agreement to provide for such additional insured.

B. With respect to the insurance afforded to these additional insureds, the following additional exclusions apply:

This insurance does not apply to "bodily injury" or "property damage" occurring after:

1. All work, including materials, parts or equipment furnished in connection with such work, on the project (other than service, maintenance or repairs) to be performed by or on behalf of the additional insured(s) at the location of the covered operations has been completed; or
2. That portion of "your work" out of which the injury or damage arises has been put to its intended use by any person or organization other than another contractor or subcontractor engaged in performing operations for a principal as a part of the same project.

C. With respect to the insurance afforded to these additional insureds, the following is added to Section III - Limits Of Insurance:

If coverage provided to the additional insured is required by a contract or agreement, the most we will pay on behalf of the additional insured is the amount of insurance:

1. Required by the contract or agreement; or

2. Available under the applicable Limits of Insurance shown in the Declarations;

whichever is less.

This endorsement shall not increase the applicable Limits of Insurance shown in the Declarations.

POLICY NUMBER: GL5268212

COMMERCIAL GENERAL LIABILITY
CG 20 01 04 13

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

**PRIMARY AND NONCONTRIBUTORY - OTHER
INSURANCE CONDITION**

This endorsement modifies insurance provided under the following:

COMMERCIAL GENERAL LIABILITY COVERAGE PART

PRODUCTS/COMPLETED OPERATIONS LIABILITY COVERAGE PART

The following is added to the **Other Insurance** Condition and supersedes any provision to the contrary:

Primary And Noncontributory Insurance

This insurance is primary to and will not seek contribution from any other insurance available to an additional insured under your

policy provided that:

- (1) The additional insured is a Named Insured under such other insurance; and
- (2) You have agreed in writing in a contract or agreement that this insurance would be primary and would not seek contribution from any other insurance available to the additional insured.

POLICY NUMBER: GL5268212

COMMERCIAL **GENERAL LIABILITY**
CG 24 04 05 09**WAIVER OF TRANSFER OF RIGHTS OF RECOVERY
AGAINST OTHERS TO US**

This endorsement modifies insurance provided under the following:

COMMERCIAL GENERAL LIABILITY COVERAGE PART
PRODUCTS/COMPLETED OPERATIONS LIABILITY COVERAGE PART**SCHEDULE****Name Of Person Or Organization:**PURSUANT TO APPLICABLE **WRITTEN CONTRACT** OR AGREEMENT YOU ENTER INTO.

Information required to complete this Schedule, if not shown above, will be shown in the Declarations.

The following is added to Paragraph 8. **Transfer Of Rights Of Recovery Against Others To Us** of Section IV - Conditions:

We waive any right of recovery we may have against the person or organization shown in the Schedule above because of payments we make for injury or damage arising out of your ongoing operations or "your work" done under a contract with that person or organization and included in the "products-completed operations hazard". This waiver applies only to the person or organization shown in the Schedule above.

ENDORSEMENT

This endorsement, effective 12:01 A.M. 04/01/2020 forms a part of

policy No. CA4489706 issued to Psomas

by NATIONAL UNION FIRE INSURANCE COMPANY OF PITTSBURGH, PA

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

ADDITIONAL INSURED - WHERE REQUIRED UNDER CONTRACT OR AGREEMENT

This endorsement modifies insurance provided under the following:

BUSINESS AUTO COVERAGE FORM

SCHEDULE**ADDITIONAL INSURED:**

ANY PERSON OR ORGANIZATION FOR WHOM YOU ARE CONTRACTUALLY BOUND TO PROVIDE ADDITIONAL INSURED STATUS BUT ONLY TO THE EXTENT OF SUCH PERSON OR ORGANIZATIONS LIABILITY ARISING OUT OF THE USE OF A COVERED AUTO.

I. SECTION II - LIABILITY COVERAGE, A. Coverage, 1. - Who Is Insured, is amended to add:

- d. Any person or organization, shown in the schedule above, to whom you become obligated to include as an additional insured under this policy, as a result of any contract or agreement you enter into which requires you to furnish insurance to that person or organization of the type provided by this policy, but only with respect to liability arising out of use of a covered "auto". However, the insurance provided will not exceed the lesser of:

- (1) The coverage and/or limits of this policy, or
- (2) The coverage and/or limits required by said contract or agreement.


Authorized Representative or
Countersignature (in States Where
Applicable)

ENDORSEMENT

This endorsement, effective 12:01 A.M. 04/01/2020 forms a part of

policy No. CA4489706 issued to PSOMAS

by NATIONAL UNION FIRE INSURANCE COMPANY OF PITTSBURGH, PA

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

INSURANCE PRIMARY AS TO CERTAIN ADDITIONAL INSURED

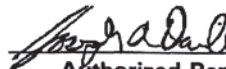
This endorsement modifies insurance provided under the following:

BUSINESS AUTO COVERAGE FORM

Section IV - Business Auto Conditions, B., General Conditions, 5., Other Insurance, c., is amended by the addition of the following sentence:

The insurance afforded under this policy to an additional insured will apply as primary insurance for such additional insured where so required under an agreement executed prior to the date of accident. We will not ask any insurer that has issued other insurance to such additional insured to contribute to the settlement of loss arising out of such accident.

All other terms and conditions remain unchanged.


Authorized Representative or
Countersignature (in States Where
Applicable)

ENDORSEMENT

This endorsement, effective 12:01 A.M. ^{04/01/2020} forms a part of

policy No. **CA4489706** issued to **Psomas**

by NATIONAL UNION FIRE INSURANCE COMPANY OF PITTSBURGH, PA

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

WAIVER OF TRANSFER OF RIGHTS OF RECOVERY AGAINST OTHERS TO US

This endorsement modifies insurance provided under the following:

BUSINESS AUTO COVERAGE FORM

Section IV - Business Auto Conditions, A. - Loss Conditions, 5. - Transfer of Rights of Recovery Against Others to Us, is amended to add:

However, we will waive any right of recover we have against any person or organization with whom you have entered into a contract or agreement because of payments we make under this Coverage Form arising out of an "accident" or "loss" if:

- (1) The "accident" or "loss" is due to operations undertaken in accordance with the contract existing between you and such person or organization; and
- (2) The contract or agreement was entered into prior to any "accident" or "loss".

No waiver of the right of recovery will directly or indirectly apply to your employees or employees of the person or organization, and we reserve our rights or lien to be reimbursed from any recovery funds obtained by any injured employee.


AUTHORIZED REPRESENTATIVE

BLANKET WAIVER OF OUR RIGHT TO RECOVER FROM OTHERS ENDORSEMENT

This endorsement changes the policy to which it is attached effective on the inception date of the policy unless a different date is indicated below.

(The following "attaching clause" need be completed only when this endorsement is issued subsequent to preparation of the policy)

This endorsement, effective 12:01 AM 04/01/2020

forms a part of Policy No. **WC 015-89-3765**

Issued to **PSOMAS**

By NATIONAL UNION FIRE INSURANCE COMPANY OF PITTSBURGH, PA.

We have a right to recover our payments from anyone liable for an injury covered by this policy. We will not enforce our right against any person or organization with whom you have a written contract that requires you to obtain this agreement from us, as regards any work you perform for such person or organization.

The addit'tonal premium for this endorsement shall be 2.00 % of the total estimated workers compensation premium for this policy.



ENDORSEMENT #

This endorsement, effective 12:01 A.M. 04/01/2020 forms a part of

Policy No. CA4489706 issued to PSOMAS

By NATIONAL UNION FIRE INSURANCE COMPANY OF PITTSBURGH, PA

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

**LIMITED ADVICE OF CANCELLATION PROVIDED VIA E-MAIL
TO ENTITIES OTHER THAN THE FIRST NAMED INSURED**

This policy is amended as follows:

In the event that the **Insurer** cancels this policy for any reason other than non-payment of premium, and

1. the cancellation effective date is prior to this policy's expiration date;
2. the **First Named Insured** is under an existing contractual obligation to notify a certificate holder when this policy is canceled (hereinafter, the "Certificate Holder(s)") and has provided to the **Insurer**, either directly or through its broker of record, the email address of a contact at each such entity; and
3. the **Insurer** received this information after the **First Named Insured** receives notice of cancellation of this policy and prior to this policy's cancellation effective date, via an electronic spreadsheet that is acceptable to the **Insurer**,

the **Insurer** will provide advice of cancellation (the "Advice") via e-mail to each such Certificate Holders within 30 days after the **First Named Insured** provides such information to the **Insurer**; provided, however, that if a specific number of days is not stated above, then the Advice will be provided to such Certificate Holder(s) as soon as reasonably practicable after the **First Named Insured** provides such information to the **Insurer**.

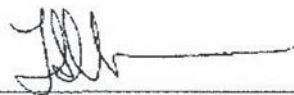
Proof of the **Insurer** emailing the Advice, using the information provided by the **First Named Insured**, will serve as proof that the **Insurer** has fully satisfied its obligations under this endorsement.

This endorsement does not affect, in any way, coverage provided under this policy or the cancellation of this policy or the effective date thereof, nor shall this endorsement invest any rights in any entity not insured under this policy.

The following Definitions apply to this endorsement:

1. **First Named Insured** means the Named Insured shown on the Declarations Page of this policy.
2. **Insurer** means the insurance company shown in the header on the Declarations page of this policy.

All other terms, conditions and exclusions shall remain the same.



Authorized Representative

ENDORSEMENT #

This endorsement, effective 12:01 A.M. 04/01/2020 forms a part of

Policy No GL5268212 issued to PSOMAS

By NATIONAL UNION FIRE INSURANCE COMPANY OF PITTSBURGH, PA

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

**LIMITED ADVICE OF CANCELLATION PROVIDED VIA E-MAIL
TO ENTITIES OTHER THAN THE FIRST NAMED INSURED**

This policy is amended as follows:

In the event that the **Insurer** cancels this policy for any reason other than non-payment of premium, and

1. the cancellation effective date is prior to this policy's expiration date;
2. the **First Named Insured** is under an existing contractual obligation to notify a certificate holder when this policy is canceled (hereinafter, the "Certificate Holder(s)") and has provided to the **Insurer**, either directly or through its broker of record, the email address of a contact at each such entity; and
3. the **Insurer** received this information after the **First Named Insured** receives notice of cancellation of this policy and prior to this policy's cancellation effective date, via an electronic spreadsheet that is acceptable to the **Insurer**,

the **Insurer** will provide advice of cancellation (the "Advice") via e-mail to each such Certificate Holders within 30 days after the **First Named Insured** provides such information to the **Insurer**; provided, however, that if a specific number of days is not stated above, then the Advice will be provided to such Certificate Holder(s) as soon as reasonably practicable after the **First Named Insured** provides such information to the **Insurer**.

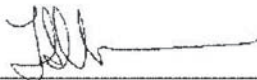
Proof of the **Insurer** emailing the Advice, using the information provided by the **First Named Insured**, will serve as proof that the **Insurer** has fully satisfied its obligations under this endorsement.

This endorsement does not affect, in any way, coverage provided under this policy or the cancellation of this policy or the effective date thereof, nor shall this endorsement invest any rights in any entity not insured under this policy.

The following Definitions apply to this endorsement:

1. **First Named Insured** means the Named Insured shown on the Declarations Page of this policy.
2. **Insurer** means the insurance company shown in the header on the Declarations page of this policy.

All other terms, conditions and exclusions shall remain the same.



Authorized Representative

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

Item # C5.

This endorsement changes the policy to which it is attached effective on the inception date of the policy unless a different date is indicated below.

(The following "attaching clause" need be completed only when this endorsement is issued subsequent to preparation of the policy).

This endorsement, effective 12:01 AM 04/01/2020 forms a part of Policy No. WC 015-89-3765

Issued to PSOMAS

By NATIONAL UNION FIRE INSURANCE COMPANY OF PITTSBURGH, PA.

LIMITED ADVICE OF CANCELLATION PROVIDED VIA E-MAIL
TO ENTITIES OTHER THAN THE NAMED INSURED
(WORKERS' COMPENSATION ONLY)

This policy is amended as follows:

In the event that the Insurer cancels this policy for any reason other than non-payment of premium, and

1. the cancellation effective date is prior to this policy's expiration date;
2. the Named Insured or, if applicable, any other employers named in Item 1 of the Information Page is under an existing contractual obligation to notify a certificate holder when this policy is canceled (hereinafter, the "Certificate Holder(s)") and the Named Insured has provided to the Insurer, either directly or through its broker of record, the email address of a contact at each such entity; and
3. the Insurer received this information after the Named Insured receives notice of cancellation of this policy and prior to this policy's cancellation effective date, via an electronic spreadsheet that is acceptable to the Insurer,

the Insurer will provide advice of cancellation (the "Advice") via e-mail to each such Certificate Holders within 30 days after the Named Insured provides such information to the Insurer; provided, however, that if a specific number of days is not stated above, then the Advice will be provided to such Certificate Holder(s) as soon as reasonably practicable after the Named Insured provides such information to the Insurer.

Proof of the Insurer emailing the Advice, using the information provided by the First Named Insured, will serve as proof that the Insurer has fully satisfied its obligations under this endorsement.

This endorsement does not affect, in any way, coverage provided under this policy or the cancellation of this policy or the effective date thereof, nor shall this endorsement invest any rights in any entity not insured under this policy.

The following definitions apply to this endorsement:

1. Named Insured means the insured first named employer in Item 1 of the Information Page of this policy.
2. Insurer means the insurance company shown in the header on the Information Page of this policy.

All other terms, conditions and exclusions shall remain the same.



AUTHORIZED REPRESENTATIVE

Department Name	Contractor Name (if known) or Type of Contract	Description of Contract/Payment	Estimated Amount	Fund
Police	Silicon Valley Regional Interoperability Authority	Silicon Valley Regional Communications System (SVRCS) - Annual Operations and Maintenance for digital radio system	\$110,508	General Fund
Recreation & Community Services	County of Santa Clara	Senior Nutrition Program Meal service	\$177,106	General Fund

2. FY 2020-21 Capital Improvement Program (CIP) Budget

CIP Category	CIP Project No. & Name	Description of Contract	Est. Amount	Fund
Community Improvement	Comprehensive Zoning Ordinance Update (new)	Comprehensive Update to the City's Zoning Ordinance and related EIR	\$500,000	Community Planning Fees
Community Improvement	3418 Std. Details, Guidelines & Specs Update	Design/professional services contract for Update Engineering Std. Details and Specs	\$350,000	Permit Automation Fund
Community Improvement	3427 Technology Projects	Design/professional services contract amendment for GIS Utility Data Verification and Update (Psomas)	\$200,000	Permit Automation Fund, General Gov. CIP Fund
Community Improvement	3436 City Building ADA Compliance Review	Design/professional services contract for provide ADA compliance review of City Buildings.	\$150,000	General Gov. CIP Fund
Street Improvement	CIP 2021 Costa Street Plan Line Study	Design/professional services contract for the preparation of a Plan Line Study to evaluate the extension of Costa Street to connect to South Abel and South Main Street in the Transit Area Specific Plan (TASP) area. The study will evaluate right-of-way, adjacent property access, emergency vehicle access, pedestrian circulation, and streetscape opportunities.	\$125,000	TASP Impact Fees

CITY COUNCIL MEETING

Item # C5.

06/02/2020

SUMMARY OF ACTIONSItemStaff

10. **OPEN THE PUBLIC HEARING AND ADOPT 7 RESOLUTIONS TO APPROVE THE FISCAL YEAR 2020-21 OPERATING BUDGET AND THE 2020-2025 CAPITAL IMPROVEMENT PROGRAM FOR THE CITY OF MILPITAS AND THE MILPITAS HOUSING AUTHORITY, APPROVE THE FISCAL YEAR 2020-21 GANN APPROPRIATIONS LIMIT, AUTHORIZE VARIOUS FINANCIAL ACTIONS, APPROVING VARIOUS FINANCIAL POLICIES AND BUDGET GUIDELINES, AMEND THE CLASSIFICATION PLAN FOR ALIGNMENT WITH THE FY 2020-21 BUDGET AND THE MINIMUM WAGE INCREASE, AMEND THE FRINGE BENEFITS FOR UNREPRESENTED AND LIMITED SERVICES EMPLOYEES, AMEND THE FY 2020-21 MASTER FEE SCHEDULE**

Walter Rossmann

(1) Closed the public hearing following comments from 3 residents.

(2) Adopted 7 Resolutions:

a) **Joint Resolution No. 8976 / HA Resolution No. 30** approving FY 2020-21 Operating Budget and 2020-2025 Capital Improvement Program for the City and Housing Authority, approve appropriations limit, and authorize various financial actions by the City Manager, including approval of contracts and payments of more than \$100,000.

b) **Resolution No. 8977** to amend the Classification Plan to adjust the number of positions on the Authorized Position List, amend specific budgeted, allocated positions, and establish classification title changes.

c) **Resolution No. 8978** to amend the Classification Plan to adjust the hourly rate and ranges for classifications due to a minimum wage increase pursuant to the minimum wage ordinance.

d) **Resolution No. 8979** to amend the List of Fringe Benefits and Eligibility for such Benefits for Limited Term Employees.

e) **Resolution No. 8980** to amend the Classification Plan to authorize fringe benefits for Unrepresented Management Employees.

f) **Resolution No. 8981** to amend the Classification Plan to adjust the Salary Schedules for all IAFF, Mid-Management Confidential, ProTech, Miscellaneous Unrepresented and Fire Unrepresented Classifications consistent with previous Council Action.

g) **Resolution No. 8982** to amend the Master Fee Schedule for FY 2020-21 for revised user and regulatory fees for various City services.

VOTE: 5-0

11. **CONDUCT A PUBLIC HEARING AND INTRODUCE ORDINANCE NO. 38.840 AMENDING SECTIONS OF CHAPTER 10, TITLE XI, OF THE MILPITAS MUNICIPAL CODE RELATING TO ACCESSORY DWELLING UNITS**

Rozalynne Thompson

a) Closed the public hearing following one comment.

b) City Attorney read aloud title of Ordinance No. 38.840.

c) Waived 1st reading beyond the title and introduced Ordinance No. 38.840 to amend Sections of Chapter 10, Title XI of Milpitas Municipal Code relating to Accessory Dwelling Units and determine that the Municipal Code (zoning) amendment is statutorily exempt from CEQA Guidelines Section 15282(h).

VOTE: 5-0

12. **RECEIVE REPORT AND PRESENTATION ON APPLICATION PROCESS AND TIMELINE FOR DEVELOPMENT PROJECTS**

Sharon Goei

Received report from Sharon Goei and Ned Thomas on building development application process and timelines.

Certificate Of Completion

Envelope Id: BE81F84E43C14FB0A04D0555A261D399

Status: Completed

Subject: Amendment 2_Psomas

Source Envelope:

Document Pages: 73

Signatures: 8

Envelope Originator:

Certificate Pages: 6

Initials: 4

Elizabeth Koo

AutoNav: Enabled

455 E Calaveras Blvd

Envelopeld Stamping: Enabled

Milpitas, CA 95035

Time Zone: (UTC-08:00) Pacific Time (US & Canada)

ekoo@ci.milpitas.ca.gov

IP Address: 108.233.121.170

Record Tracking

Status: Original

Holder: Elizabeth Koo

Location: DocuSign

September 4, 2020 | 17:07

ekoo@ci.milpitas.ca.gov

Signer Events

Susan Barrett

sbarrett@ci.milpitas.ca.gov

Security Level: Email, Account Authentication
(None)

Signature



Signature Adoption: Pre-selected Style

Using IP Address: 50.59.22.2

Timestamp

Sent: September 8, 2020 | 13:44

Viewed: September 8, 2020 | 14:07

Signed: September 14, 2020 | 09:17

Electronic Record and Signature Disclosure:

Accepted: September 14, 2020 | 09:16

ID: 31fef0a0-264c-4d32-8267-91fd2629a69b

Victoria May

vmay@ci.milpitas.ca.gov

Financial Analyst II

City of Milpitas

Security Level: Email, Account Authentication
(None)


Signature Adoption: Pre-selected Style

Using IP Address: 50.59.22.2

Sent: September 14, 2020 | 09:17

Viewed: September 14, 2020 | 13:14

Signed: September 14, 2020 | 13:19

Electronic Record and Signature Disclosure:

Accepted: March 24, 2020 | 10:25

ID: 9057e3fd-7503-418b-954a-0e2c9d744af1

Chris Schroeder

cschroeder@ci.milpitas.ca.gov

Purchasing Agent

City of Milpitas

Security Level: Email, Account Authentication
(None)


Signature Adoption: Pre-selected Style

Using IP Address: 50.59.22.2

Sent: September 14, 2020 | 13:19

Viewed: September 14, 2020 | 14:21

Signed: September 14, 2020 | 14:22

Electronic Record and Signature Disclosure:

Not Offered via DocuSign

Craig Gooch

cgooch@psomas.com

Vice President

Security Level: Email, Account Authentication
(None)


Signature Adoption: Pre-selected Style

Using IP Address: 75.163.224.191

Sent: September 14, 2020 | 14:22

Viewed: September 14, 2020 | 14:29

Signed: September 14, 2020 | 14:29

Electronic Record and Signature Disclosure:

Accepted: September 14, 2020 | 14:29

ID: b7315715-e26a-4037-940b-ed53c44195af

Signer Events**Signature****Timestamp**

Steve Erikson
 serickson@ci.milpitas.ca.gov
 City of Milpitas
 Security Level: Email, Account Authentication
 (None)

DocuSigned by:

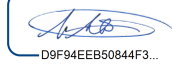
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Sent: September 14, 2020 | 14:29
 Viewed: September 14, 2020 | 16:11
 Signed: September 14, 2020 | 16:11

Electronic Record and Signature Disclosure:

Accepted: April 13, 2020 | 11:44
 ID: e8919c8d-3d7d-4a9b-8ace-d7481f0ff8df

Walter C. Rossmann
 wrossmann@ci.milpitas.ca.gov
 Director Finance
 City of Milpitas
 Security Level: Email, Account Authentication
 (None)

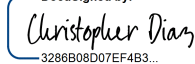
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Sent: September 14, 2020 | 16:11
 Viewed: September 14, 2020 | 22:23
 Signed: September 14, 2020 | 22:31

Electronic Record and Signature Disclosure:

Not Offered via DocuSign

Christopher Diaz
 cdiaz@ci.milpitas.ca.gov
 Security Level: Email, Account Authentication
 (None)

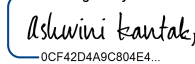
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Sent: September 14, 2020 | 22:31
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 Signed: September 15, 2020 | 10:30

Electronic Record and Signature Disclosure:

Accepted: September 15, 2020 | 10:29
 ID: 9aafe9ca-69e0-447f-8325-048d0ad882c1

Ashwini Kantak,
 akantak@ci.milpitas.ca.gov
 Assistant City Manager
 City of Milpitas
 Security Level: Email, Account Authentication
 (None)

DocuSigned by:

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 Signature Adoption: Pre-selected Style
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Sent: September 15, 2020 | 10:30
 Viewed: September 20, 2020 | 17:48
 Signed: September 20, 2020 | 17:49

Electronic Record and Signature Disclosure:

Accepted: June 8, 2020 | 20:26
 ID: f98cdd4-7f01-4783-ab98-967eec8211d9

Jessica Wutzke
 jwutzke@ci.milpitas.ca.gov
 Security Level: Email, Account Authentication
 (None)

DS

 Signature Adoption: Pre-selected Style
 Using IP Address: 50.59.22.2

Sent: September 20, 2020 | 17:49
 Viewed: September 21, 2020 | 07:56
 Signed: September 21, 2020 | 07:56

Electronic Record and Signature Disclosure:

Accepted: March 25, 2020 | 14:49
 ID: f1cddc44-622d-4237-8159-06e5d0361314

In Person Signer Events**Signature****Timestamp****Editor Delivery Events****Status****Timestamp****Agent Delivery Events****Status****Timestamp****Intermediary Delivery Events****Status****Timestamp**

Item # C5.

Certified Delivery Events	Status	Timestamp
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Carbon Copy Events	Status	Timestamp
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Rachelle Currie rcurrie@ci.milpitas.ca.gov Executive Secretary City of Milpitas Security Level: Email, Account Authentication (None) Electronic Record and Signature Disclosure: Not Offered via DocuSign	COPIED	Sent: September 15, 2020 10:30 Viewed: September 17, 2020 16:59
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Kan Xu kxu@ci.milpitas.ca.gov Security Level: Email, Account Authentication (None) Electronic Record and Signature Disclosure: Not Offered via DocuSign	COPIED	Sent: September 21, 2020 07:56 Viewed: September 21, 2020 08:58
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Witness Events	Signature	Timestamp
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Notary Events	Signature	Timestamp
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Envelope Summary Events	Status	Timestamps
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Envelope Sent	Hashed/Encrypted	September 21, 2020 07:56
Certified Delivered	Security Checked	September 21, 2020 07:56
Signing Complete	Security Checked	September 21, 2020 07:56
Completed	Security Checked	September 21, 2020 07:56

Payment Events	Status	Timestamps
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Electronic Record and Signature Disclosure
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ELECTRONIC RECORD AND SIGNATURE DISCLOSURE

From time to time, Carahsoft OBO City of Milpitas (we, us or Company) may be required by law to provide to you certain written notices or disclosures. Described below are the terms and conditions for providing to you such notices and disclosures electronically through the DocuSign system. Please read the information below carefully and thoroughly, and if you can access this information electronically to your satisfaction and agree to this Electronic Record and Signature Disclosure (ERSD), please confirm your agreement by selecting the check-box next to 'I agree to use electronic records and signatures' before clicking 'CONTINUE' within the DocuSign system.

Getting paper copies

At any time, you may request from us a paper copy of any record provided or made available electronically to you by us. You will have the ability to download and print documents we send to you through the DocuSign system during and immediately after the signing session and, if you elect to create a DocuSign account, you may access the documents for a limited period of time (usually 30 days) after such documents are first sent to you. After such time, if you wish for us to send you paper copies of any such documents from our office to you, you will be charged a \$0.00 per-page fee. You may request delivery of such paper copies from us by following the procedure described below.

Withdrawing your consent

If you decide to receive notices and disclosures from us electronically, you may at any time change your mind and tell us that thereafter you want to receive required notices and disclosures only in paper format. How you must inform us of your decision to receive future notices and disclosure in paper format and withdraw your consent to receive notices and disclosures electronically is described below.

Consequences of changing your mind

If you elect to receive required notices and disclosures only in paper format, it will slow the speed at which we can complete certain steps in transactions with you and delivering services to you because we will need first to send the required notices or disclosures to you in paper format, and then wait until we receive back from you your acknowledgment of your receipt of such paper notices or disclosures. Further, you will no longer be able to use the DocuSign system to receive required notices and consents electronically from us or to sign electronically documents from us.

All notices and disclosures will be sent to you electronically

Unless you tell us otherwise in accordance with the procedures described herein, we will provide electronically to you through the DocuSign system all required notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to you during the course of our relationship with you. To reduce the chance of you inadvertently not receiving any notice or disclosure, we prefer to provide all of the required notices and disclosures to you by the same method and to the same address that you have given us. Thus, you can receive all the disclosures and notices electronically or in paper format through the paper mail delivery system. If you do not agree with this process, please let us know as described below. Please also see the paragraph immediately above that describes the consequences of your electing not to receive delivery of the notices and disclosures electronically from us.

How to contact Carahsoft OBO City of Milpitas:

You may contact us to let us know of your changes as to how we may contact you electronically, to request paper copies of certain information from us, and to withdraw your prior consent to receive notices and disclosures electronically as follows:

To contact us by email send messages to: mluu@ci.milpitas.ca.gov

To advise Carahsoft OBO City of Milpitas of your new email address

To let us know of a change in your email address where we should send notices and disclosures electronically to you, you must send an email message to us at mluu@ci.milpitas.ca.gov and in the body of such request you must state: your previous email address, your new email address. We do not require any other information from you to change your email address.

If you created a DocuSign account, you may update it with your new email address through your account preferences.

To request paper copies from Carahsoft OBO City of Milpitas

To request delivery from us of paper copies of the notices and disclosures previously provided by us to you electronically, you must send us an email to mluu@ci.milpitas.ca.gov and in the body of such request you must state your email address, full name, mailing address, and telephone number. We will bill you for any fees at that time, if any.

To withdraw your consent with Carahsoft OBO City of Milpitas

To inform us that you no longer wish to receive future notices and disclosures in electronic format you may:

- i. decline to sign a document from within your signing session, and on the subsequent page, select the check-box indicating you wish to withdraw your consent, or you may;
- ii. send us an email to mluu@ci.milpitas.ca.gov and in the body of such request you must state your email, full name, mailing address, and telephone number. We do not need any other information from you to withdraw consent.. The consequences of your withdrawing consent for online documents will be that transactions may take a longer time to process..

Required hardware and software

The minimum system requirements for using the DocuSign system may change over time. The current system requirements are found here: <https://support.docusign.com/guides/signer-guide-signing-system-requirements>.

Acknowledging your access and consent to receive and sign documents electronically

To confirm to us that you can access this information electronically, which will be similar to other electronic notices and disclosures that we will provide to you, please confirm that you have read this ERSD, and (i) that you are able to print on paper or electronically save this ERSD for your future reference and access; or (ii) that you are able to email this ERSD to an email address where you will be able to print on paper or save it for your future reference and access. Further, if you consent to receiving notices and disclosures exclusively in electronic format as described herein, then select the check-box next to 'I agree to use electronic records and signatures' before clicking 'CONTINUE' within the DocuSign system.

By selecting the check-box next to 'I agree to use electronic records and signatures', you confirm that:

- You can access and read this Electronic Record and Signature Disclosure; and
- You can print on paper this Electronic Record and Signature Disclosure, or save or send this Electronic Record and Disclosure to a location where you can print it, for future reference and access; and
- Until or unless you notify Carahsoft OBO City of Milpitas as described above, you consent to receive exclusively through electronic means all notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to you by Carahsoft OBO City of Milpitas during the course of your relationship with Carahsoft OBO City of Milpitas.

Vendor: Psomas

X if required Check Mark if supplied

Exceptions:

Date: 9/13/21

98

ACORDTM**CERTIFICATE OF LIABILITY INSURANCE**DATE
3/2

Item # C5.

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an **ADDITIONAL INSURED**, the policy(ies) must have **ADDITIONAL INSURED** provisions or be endorsed. If **SUBROGATION** IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer any rights to the certificate holder in lieu of such endorsement(s).

PRODUCER Greyling Ins. Brokerage/EPIC 3780 Mansell Road, Suite 370 Alpharetta, GA 30022		CONTACT NAME: Katie Kresner PHONE (A/C, No, Ext): 770.220.7695 E-MAIL ADDRESS: Katie.Kresner@greyling.com FAX (A/C, No): 866.550.4082	
		INSURER(S) AFFORDING COVERAGE	
		INSURER A : National Union Fire Ins. Co.	
		INSURER B :	
		INSURER C :	
		INSURER D :	
		INSURER E :	
		INSURER F :	

COVERAGES	CERTIFICATE NUMBER: 21-22	REVISION NUMBER:
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THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSR	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	☒ COMMERCIAL GENERAL LIABILITY CLAIMS-MADE ☒ OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: ☐ POLICY ☒ PRO-JECT ☐ LOC OTHER:			GL5268212	04/01/2021	04/01/2022	EACH OCCURRENCE \$1,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$500,000 MED EXP (Any one person) \$25,000 PERSONAL & ADV INJURY \$1,000,000 GENERAL AGGREGATE \$2,000,000 PRODUCTS - COMP/OP AGG \$2,000,000 \$
A	AUTOMOBILE LIABILITY ☒ ANY AUTO OWNED AUTOS ONLY ☒ HIRED AUTOS ONLY ☐ SCHEDULED AUTOS NON-OWNED AUTOS ONLY			CA4489706	04/01/2021	04/01/2022	COMBINED SINGLE LIMIT (Ea accident) \$2,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ \$
	UMBRELLA LIAB EXCESS LIAB DED RETENTION \$						EACH OCCURRENCE \$ AGGREGATE \$ \$
A	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE/OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y / N N	N / A	WC015893764(AOS) WC015893765(CA)	04/01/2021 04/01/2021	04/01/2022 04/01/2022	☒ PER STATUTE ☐ OTH-ER E.L. EACH ACCIDENT \$1,000,000 E.L. DISEASE - EA EMPLOYEE \$1,000,000 E.L. DISEASE - POLICY LIMIT \$1,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)
4MIL010100; GIS Data Verification and Enhancement. City of Milpitas is named as an Additional Insured with respects to General & Automobile Liability where required by written contract. The above referenced liability policies with the exception of workers compensation and professional liability are primary & non-contributory where required by written contract. Waiver of Subrogation is applicable where required by written contract & allowed by law. Should any of the above described policies be cancelled by the issuing (See Attached Descriptions)

CERTIFICATE HOLDER City of Milpitas 455 E. Calaveras Boulevard Milpitas, CA 95035-0000	CANCELLATION SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. AUTHORIZED REPRESENTATIVE 
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DESCRIPTIONS (Continued from Page 1)

Item # C5.

insurer before the expiration date thereof, we will endeavor to provide 30 days' written notice (except 10 days for nonpayment of premium) to the Certificate Holder.

POLICY NUMBER: GL5268212

04/01/2021

04/01/2022

COMMERCIAL GENERAL LIABILITY
CG 20 10 12 19**THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.****ADDITIONAL INSURED - OWNERS, LESSEES OR
CONTRACTORS - SCHEDULED PERSON OR
ORGANIZATION**

This endorsement modifies insurance provided under the following:

COMMERCIAL GENERAL LIABILITY COVERAGE PART

SCHEDULE

Name Of Additional Insured Person(s) Or Organization(s)	Location(s) Of Covered Operations
ANY PERSON OR ORGANIZATION WHOM YOU BECOME OBLIGATED TO INCLUDE AS AN ADDITIONAL INSURED AS A RESULT OF ANY CONTRACT OR AGREEMENT YOU HAVE ENTERED INTO.	PER THE CONTRACT OR AGREEMENT.
Information required to complete this Schedule, if not shown above, will be shown in the Declarations.	

A. Section II 6 Who Is An Insured is amended to include as an additional insured the person(s) or organization(s) shown in the Schedule, but only with respect to liability for "bodily injury", "property damage" or "personal and advertising injury" caused, in whole or in part, by:

1. Your acts or omissions; or
2. The acts or omissions of those acting on your behalf;

in the performance of your ongoing operations for the additional insured(s) at the location(s) designated above.

However:

1. The insurance afforded to such additional insured only applies to the extent permitted by law; and
2. If coverage provided to the additional insured is required by a contract or agreement, the insurance afforded to such additional insured will not be broader than that which you are required by the contract or agreement to provide for such additional insured.

B. With respect to the insurance afforded to these additional insureds, the following additional exclusions apply:

This insurance does not apply to "bodily injury" or "property damage" occurring after:

1. All work, including materials, parts or equipment furnished in connection with such work, on the project (other than service, maintenance or repairs) to be performed by or on behalf of the additional insured(s) at the location of the covered operations has been completed; or
2. That portion of "your work" out of which the injury or damage arises has been put to its intended use by any person or organization other than another contractor or subcontractor engaged in performing operations for a principal as a part of the same project.

- C. With respect to the insurance afforded to these additional insureds, the following is added to **Section III – Limits Of Insurance:**

If coverage provided to the additional insured is required by a contract or agreement, the most we will pay on behalf of the additional insured is the amount of insurance:

1. Required by the contract or agreement; or

2. Available under the applicable limits of insurance;
whichever is less.

This endorsement shall not increase the applicable limits of insurance.

POLICY NUMBER: GL5268212

COMMERCIAL GENERAL LIABILITY
CG 20 37 12 19

04/01/2021

04/01/2022

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.**ADDITIONAL INSURED - OWNERS, LESSEES OR
CONTRACTORS - COMPLETED OPERATIONS**

This endorsement modifies insurance provided under the following:

COMMERCIAL GENERAL LIABILITY COVERAGE PART
PRODUCTS/COMPLETED OPERATIONS LIABILITY COVERAGE PART**SCHEDULE**

Name Of Additional Insured Person(s) Or Organization(s)	Location And Description Of Completed Operations
ANY PERSON OR ORGANIZATION WHOM YOU BECOME OBLIGATED TO INCLUDE AS AN ADDITIONAL INSURED AS A RESULT OF ANY CONTRACT OR AGREEMENT YOU HAVE ENTERED INTO.	PER THE CONTRACT OR AGREEMENT.
Information required to complete this Schedule, if not shown above, will be shown in the Declarations.	

A. Section II – Who Is An Insured is amended to include as an additional insured the person(s) or organization(s) shown in the Schedule, but only with respect to liability for "bodily injury" or "property damage" caused, in whole or in part, by "your work" at the location designated and described in the Schedule of this endorsement performed for that additional insured and included in the "products-completed operations hazard".

However:

1. The insurance afforded to such additional insured only applies to the extent permitted by law; and
2. If coverage provided to the additional insured is required by a contract or agreement, the insurance afforded to such additional insured will not be broader than that which you are required by the contract or agreement to provide for such additional insured.

B. With respect to the insurance afforded to these additional insureds, the following is added to Section III – Limits Of Insurance:

If coverage provided to the additional insured is required by a contract or agreement, the most we will pay on behalf of the additional insured is the amount of insurance:

1. Required by the contract or agreement; or
2. Available under the applicable limits of insurance;

whichever is less.

This endorsement shall not increase the applicable limits of insurance.

POLICY NUMBER: GL5268212

COMMERCIAL GENERAL LIABILITY
CG 20 01 12 19

04/01/2021

04/01/2022

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

PRIMARY AND NONCONTRIBUTORY - OTHER INSURANCE CONDITION

This endorsement modifies insurance provided under the following:

COMMERCIAL GENERAL LIABILITY COVERAGE PART
LIQUOR LIABILITY COVERAGE PART
PRODUCTS/COMPLETED OPERATIONS LIABILITY COVERAGE PART

The following is added to the **Other Insurance** Condition and supersedes any provision to the contrary:

Primary And Noncontributory Insurance

This insurance is primary to and will not seek contribution from any other insurance available to an additional insured under your policy provided that:

(1) The additional insured is a Named Insured under such other insurance; and

(2) You have agreed in writing in a contract or agreement that this insurance would be primary and would not seek contribution from any other insurance available to the additional insured.

POLICY NUMBER: GL5268212

COMMERCIAL GENERAL LIABILITY
CG 24 04 12 19

04/01/2021

04/01/2022

**WAIVER OF TRANSFER OF RIGHTS OF RECOVERY
AGAINST OTHERS TO US (WAIVER OF SUBROGATION)**

This endorsement modifies insurance provided under the following:

COMMERCIAL GENERAL LIABILITY COVERAGE PART
ELECTRONIC DATA LIABILITY COVERAGE PART
LIQUOR LIABILITY COVERAGE PART
POLLUTION LIABILITY COVERAGE PART DESIGNATED SITES
POLLUTION LIABILITY LIMITED COVERAGE PART DESIGNATED SITES
PRODUCTS/COMPLETED OPERATIONS LIABILITY COVERAGE PART
RAILROAD PROTECTIVE LIABILITY COVERAGE PART
UNDERGROUND STORAGE TANK POLICY DESIGNATED TANKS

SCHEDULE

Name Of Person(s) Or Organization(s):
PURSUANT TO APPLICABLE WRITTEN CONTRACT OR AGREEMENT YOU ENTER INTO.

Information required to complete this Schedule, if not shown above, will be shown in the Declarations.

The following is added to Paragraph 8. **Transfer Of Rights Of Recovery Against Others To Us** of Section IV – Conditions:

We waive any right of recovery against the person(s) or organization(s) shown in the Schedule above because of payments we make under this Coverage Part. Such waiver by us applies only to the extent that the insured has waived its right of recovery against such person(s) or organization(s) prior to loss. This endorsement applies only to the person(s) or organization(s) shown in the Schedule above.

ENDORSEMENT

This endorsement, effective 12:01 A.M. 04/01/2021 forms a part of

policy No. CA4489706 issued to Psomas

by NATIONAL UNION FIRE INSURANCE COMPANY OF PITTSBURGH, PA

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

ADDITIONAL INSURED - WHERE REQUIRED UNDER CONTRACT OR AGREEMENT

This endorsement modifies insurance provided under the following:

BUSINESS AUTO COVERAGE FORM

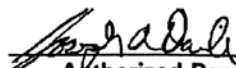
SCHEDULE**ADDITIONAL INSURED:**

ANY PERSON OR ORGANIZATION FOR WHOM YOU ARE CONTRACTUALLY BOUND TO PROVIDE ADDITIONAL INSURED STATUS BUT ONLY TO THE EXTENT OF SUCH PERSON OR ORGANIZATIONS LIABILITY ARISING OUT OF THE USE OF A COVERED AUTO.

I. SECTION II - LIABILITY COVERAGE, A. Coverage, 1. - Who Is Insured, is amended to add:

- d. Any person or organization, shown in the schedule above, to whom you become obligated to include as an additional insured under this policy, as a result of any contract or agreement you enter into which requires you to furnish insurance to that person or organization of the type provided by this policy, but only with respect to liability arising out of use of a covered "auto". However, the insurance provided will not exceed the lesser of:

- (1) The coverage and/or limits of this policy, or
- (2) The coverage and/or limits required by said contract or agreement.


Authorized Representative or
Countersignature (in States Where
Applicable)

ENDORSEMENT

This endorsement, effective 12:01 A.M. 04/01/2021 forms a part of

policy No. CA4489706 issued to PSOMAS

by NATIONAL UNION FIRE INSURANCE COMPANY OF PITTSBURGH, PA

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

INSURANCE PRIMARY AS TO CERTAIN ADDITIONAL INSURED

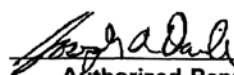
This endorsement modifies insurance provided under the following:

BUSINESS AUTO COVERAGE FORM

Section IV - Business Auto Conditions, B., General Conditions, 5., Other Insurance, c., is amended by the addition of the following sentence:

The insurance afforded under this policy to an additional insured will apply as primary insurance for such additional insured where so required under an agreement executed prior to the date of accident. We will not ask any insurer that has issued other insurance to such additional insured to contribute to the settlement of loss arising out of such accident.

All other terms and conditions remain unchanged.


Authorized Representative or
Countersignature (in States Where
Applicable)

ENDORSEMENT

This endorsement, effective 12:01 A.M. 04/01/2021 forms a part of

policy No. CA4489706 issued to PSomas

by NATIONAL UNION FIRE INSURANCE COMPANY OF PITTSBURGH, PA

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

WAIVER OF TRANSFER OF RIGHTS OF RECOVERY AGAINST OTHERS TO US

This endorsement modifies insurance provided under the following:

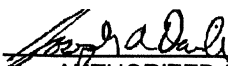
BUSINESS AUTO COVERAGE FORM

Section IV - Business Auto Conditions, A. - Loss Conditions, 5. - Transfer of Rights of Recovery Against Others to Us, is amended to add:

However, we will waive any right of recovery we have against any person or organization with whom you have entered into a contract or agreement because of payments we make under this Coverage Form arising out of an "accident" or "loss" if:

- (1) The "accident" or "loss" is due to operations undertaken in accordance with the contract existing between you and such person or organization; and
- (2) The contract or agreement was entered into prior to any "accident" or "loss".

No waiver of the right of recovery will directly or indirectly apply to your employees or employees of the person or organization, and we reserve our rights or lien to be reimbursed from any recovery funds obtained by any injured employee.


AUTHORIZED REPRESENTATIVE

BLANKET WAIVER OF OUR RIGHT TO RECOVER FROM OTHERS ENDORSEMENT

This endorsement changes the policy to which it is attached effective on the inception date of the policy unless a different date is indicated below.

(The following "attaching clause" need be completed only when this endorsement is issued subsequent to preparation of the policy)

This endorsement, effective 12:01 AM 04/01/2021 forms a part of Policy No. WC 015-89-3765

Issued to PSOMAS

By NATIONAL UNION FIRE INSURANCE COMPANY OF PITTSBURGH, PA.

We have a right to recover our payments from anyone liable for an injury covered by this policy. We will not enforce our right against any person or organization with whom you have a written contract that requires you to obtain this agreement from us, as regards any work you perform for such person or organization.

The addit'onal premium for this endorsement shall be 2.00 % of the total estimated workers compensation premium for this policy.

WC 04 03 61
(Ed. 11/90)

Countersigned by _



Authorized Representative



CERTIFICATE OF LIABILITY INSURANCE

DATE

Item # C5.

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER Dealey, Renton & Associates License #0020739 600 Anton Blvd., #100 Costa Mesa CA 92626	CONTACT NAME: Karin Thorp PHONE (A/C, No, Ext): 714-427-6810 FAX (A/C, No): 714-427-6818 E-MAIL ADDRESS: certificates@dealeyrenton.com														
INSURED PSOMAS 555 South Flower Street, Suite 4300 Los Angeles CA 90071	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th style="text-align: center;">INSURER(S) AFFORDING COVERAGE</th> <th style="text-align: center;">NAIC #</th> </tr> <tr> <td>INSURER A : XL Specialty Insurance Co.</td> <td>37885</td> </tr> <tr> <td>INSURER B :</td> <td></td> </tr> <tr> <td>INSURER C :</td> <td></td> </tr> <tr> <td>INSURER D :</td> <td></td> </tr> <tr> <td>INSURER E :</td> <td></td> </tr> <tr> <td>INSURER F :</td> <td></td> </tr> </table>	INSURER(S) AFFORDING COVERAGE	NAIC #	INSURER A : XL Specialty Insurance Co.	37885	INSURER B :		INSURER C :		INSURER D :		INSURER E :		INSURER F :	
INSURER(S) AFFORDING COVERAGE	NAIC #														
INSURER A : XL Specialty Insurance Co.	37885														
INSURER B :															
INSURER C :															
INSURER D :															
INSURER E :															
INSURER F :															

COVERAGES**CERTIFICATE NUMBER:** 1116956140**REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
	COMMERCIAL GENERAL LIABILITY ☐ CLAIMS-MADE ☐ OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: ☐ POLICY ☐ PRO-JECT ☐ LOC ☐ OTHER:						EACH OCCURRENCE \$ DAMAGE TO RENTED PREMISES (Ea occurrence) \$ MED EXP (Any one person) \$ PERSONAL & ADV INJURY \$ GENERAL AGGREGATE \$ PRODUCTS - COMP/OP AGG \$ \$
	AUTOMOBILE LIABILITY ☐ ANY AUTO ☐ ALL OWNED AUTOS ☐ SCHEDULED AUTOS ☐ HIRED AUTOS ☐ NON-OWNED AUTOS						COMBINED SINGLE LIMIT (Ea accident) \$ BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ \$
	UMBRELLA LIAB ☐ OCCUR EXCESS LIAB ☐ CLAIMS-MADE DED ☐ RETENTION \$						EACH OCCURRENCE \$ AGGREGATE \$ \$
	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? ☐ Y ☒ N (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below						PER STATUTE ☐ OTH-ER ☐ E.L. EACH ACCIDENT \$ E.L. DISEASE - EA EMPLOYEE \$ E.L. DISEASE - POLICY LIMIT \$
A	Professional Liability Claims Made			DPR9965760	10/15/2020	10/15/2021	Per Claim \$1,000,000 Annual Aggregate \$2,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)
 4MIL010100 -- GIS Data Verification and Enhancement

CERTIFICATE HOLDER**CANCELLATION** 30 Day Notice of Cancellation

City of Milpitas Attn: Kan Xu 455 E Calaveras Blvd Milpitas CA 95035	SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. AUTHORIZED REPRESENTATIVE
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Certificate Of Completion

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Document Pages: 97

Signatures: 7

Certificate Pages: 5

Initials: 0

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Envelope Stamping: Enabled

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Envelope Originator:

Mirna McGaughey

455 E Calaveras Blvd

Milpitas, CA 95035

mmcgaughey@ci.milpitas.ca.gov

IP Address: 50.59.22.2

Record Tracking

Status: Original

September 24, 2021 | 09:04

Holder: Mirna McGaughey

mmcgaughey@ci.milpitas.ca.gov

Location: DocuSign

Signer Events

Steve Erickson

serickson@ci.milpitas.ca.gov

City of Milpitas

Security Level: Email, Account Authentication (None)

Signature

DocuSigned by:

Steve Erickson
2278381D96134D7...

Signature Adoption: Pre-selected Style

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Timestamp

Sent: September 24, 2021 | 14:20

Viewed: September 24, 2021 | 16:06

Signed: September 24, 2021 | 16:06

Electronic Record and Signature Disclosure:

Accepted: April 13, 2020 | 11:44

ID: e8919c8d-3d7d-4a9b-8ace-d7481f0ff8df

Lauren Lai

llai@ci.milpitas.ca.gov

Finance Director/Risk Manager

City of Milpitas

Security Level: Email, Account Authentication (None)

DocuSigned by:

Lauren Lai
8C79D33218B7434...

Signature Adoption: Drawn on Device

Using IP Address: 71.198.223.128

Sent: September 24, 2021 | 16:07

Viewed: September 24, 2021 | 19:11

Signed: September 26, 2021 | 20:33

Electronic Record and Signature Disclosure:

Not Offered via DocuSign

Christopher J. Diaz

cdiaz@ci.milpitas.ca.gov

Security Level: Email, Account Authentication (None)

DocuSigned by:

Christopher J. Diaz
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Signature Adoption: Pre-selected Style

Using IP Address: 74.116.243.2

Sent: September 26, 2021 | 20:34

Viewed: September 27, 2021 | 12:25

Signed: September 27, 2021 | 12:28

Electronic Record and Signature Disclosure:

Accepted: September 27, 2021 | 12:25

ID: f9a47934-98d5-46db-ab63-2b398e41d71e

Walter C. Rossmann

wrossmann@ci.milpitas.ca.gov

Deputy City Manager

City of Milpitas

Security Level: Email, Account Authentication (None)

DocuSigned by:

Walter C. Rossmann
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Signature Adoption: Uploaded Signature Image

Using IP Address: 46.57.21.42

Sent: September 27, 2021 | 12:28

Viewed: September 27, 2021 | 22:34

Signed: September 27, 2021 | 22:36

Electronic Record and Signature Disclosure:

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			Item # C5.
Signer Events	Signature	Timestamp	
Account Payable Accountspayable@ci.milpitas.ca.gov City Employee City of Milpitas Security Level: Email, Account Authentication (None) Electronic Record and Signature Disclosure: Not Offered via DocuSign		Sent: September 27, 2021 22:36	
In Person Signer Events	Signature	Timestamp	
Editor Delivery Events	Status	Timestamp	
Agent Delivery Events	Status	Timestamp	
Intermediary Delivery Events	Status	Timestamp	
Certified Delivery Events	Status	Timestamp	
Carbon Copy Events	Status	Timestamp	
Rachelle Currie rcurrie@ci.milpitas.ca.gov Senior Executive Assistant City of Milpitas Security Level: Email, Account Authentication (None) Electronic Record and Signature Disclosure: Not Offered via DocuSign	COPIED	Sent: September 27, 2021 12:28 Viewed: September 27, 2021 12:51	
Lyhak Eam leam@ci.milpitas.ca.gov Security Level: Email, Account Authentication (None) Electronic Record and Signature Disclosure: Accepted: May 3, 2021 07:12 ID: 8eb30abf-53c4-415f-b3c5-745d981a023d	COPIED	Sent: September 27, 2021 22:36 Viewed: September 28, 2021 07:23	
Witness Events	Signature	Timestamp	
Notary Events	Signature	Timestamp	
Envelope Summary Events	Status	Timestamps	
Envelope Sent	Hashed/Encrypted	September 24, 2021 14:20	
Payment Events	Status	Timestamps	
Electronic Record and Signature Disclosure			

ELECTRONIC RECORD AND SIGNATURE DISCLOSURE

From time to time, Carahsoft OBO City of Milpitas (we, us or Company) may be required by law to provide to you certain written notices or disclosures. Described below are the terms and conditions for providing to you such notices and disclosures electronically through the DocuSign system. Please read the information below carefully and thoroughly, and if you can access this information electronically to your satisfaction and agree to this Electronic Record and Signature Disclosure (ERSD), please confirm your agreement by selecting the check-box next to 'I agree to use electronic records and signatures' before clicking 'CONTINUE' within the DocuSign system.

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At any time, you may request from us a paper copy of any record provided or made available electronically to you by us. You will have the ability to download and print documents we send to you through the DocuSign system during and immediately after the signing session and, if you elect to create a DocuSign account, you may access the documents for a limited period of time (usually 30 days) after such documents are first sent to you. After such time, if you wish for us to send you paper copies of any such documents from our office to you, you will be charged a \$0.00 per-page fee. You may request delivery of such paper copies from us by following the procedure described below.

Withdrawing your consent

If you decide to receive notices and disclosures from us electronically, you may at any time change your mind and tell us that thereafter you want to receive required notices and disclosures only in paper format. How you must inform us of your decision to receive future notices and disclosure in paper format and withdraw your consent to receive notices and disclosures electronically is described below.

Consequences of changing your mind

If you elect to receive required notices and disclosures only in paper format, it will slow the speed at which we can complete certain steps in transactions with you and delivering services to you because we will need first to send the required notices or disclosures to you in paper format, and then wait until we receive back from you your acknowledgment of your receipt of such paper notices or disclosures. Further, you will no longer be able to use the DocuSign system to receive required notices and consents electronically from us or to sign electronically documents from us.

All notices and disclosures will be sent to you electronically

Unless you tell us otherwise in accordance with the procedures described herein, we will provide electronically to you through the DocuSign system all required notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to you during the course of our relationship with you. To reduce the chance of you inadvertently not receiving any notice or disclosure, we prefer to provide all of the required notices and disclosures to you by the same method and to the same address that you have given us. Thus, you can receive all the disclosures and notices electronically or in paper format through the paper mail delivery system. If you do not agree with this process, please let us know as described below. Please also see the paragraph immediately above that describes the consequences of your electing not to receive delivery of the notices and disclosures electronically from us.

How to contact Carahsoft OBO City of Milpitas:

You may contact us to let us know of your changes as to how we may contact you electronically, to request paper copies of certain information from us, and to withdraw your prior consent to receive notices and disclosures electronically as follows:

To contact us by email send messages to: mluu@ci.milpitas.ca.gov

To advise Carahsoft OBO City of Milpitas of your new email address

To let us know of a change in your email address where we should send notices and disclosures electronically to you, you must send an email message to us at mluu@ci.milpitas.ca.gov and in the body of such request you must state: your previous email address, your new email address. We do not require any other information from you to change your email address.

If you created a DocuSign account, you may update it with your new email address through your account preferences.

To request paper copies from Carahsoft OBO City of Milpitas

To request delivery from us of paper copies of the notices and disclosures previously provided by us to you electronically, you must send us an email to mluu@ci.milpitas.ca.gov and in the body of such request you must state your email address, full name, mailing address, and telephone number. We will bill you for any fees at that time, if any.

To withdraw your consent with Carahsoft OBO City of Milpitas

To inform us that you no longer wish to receive future notices and disclosures in electronic format you may:

i. decline to sign a document from within your signing session, and on the subsequent page, select the check-box indicating you wish to withdraw your consent, or you may;

ii. send us an email to mluu@ci.milpitas.ca.gov and in the body of such request you must state your email, full name, mailing address, and telephone number. We do not need any other information from you to withdraw consent.. The consequences of your withdrawing consent for online documents will be that transactions may take a longer time to process..

Required hardware and software

The minimum system requirements for using the DocuSign system may change over time. The current system requirements are found here: <https://support.docusign.com/guides/signer-guide-signing-system-requirements>.

Acknowledging your access and consent to receive and sign documents electronically

To confirm to us that you can access this information electronically, which will be similar to other electronic notices and disclosures that we will provide to you, please confirm that you have read this ERSD, and (i) that you are able to print on paper or electronically save this ERSD for your future reference and access; or (ii) that you are able to email this ERSD to an email address where you will be able to print on paper or save it for your future reference and access. Further, if you consent to receiving notices and disclosures exclusively in electronic format as described herein, then select the check-box next to ‘I agree to use electronic records and signatures’ before clicking ‘CONTINUE’ within the DocuSign system.

By selecting the check-box next to ‘I agree to use electronic records and signatures’, you confirm that:

- You can access and read this Electronic Record and Signature Disclosure; and
- You can print on paper this Electronic Record and Signature Disclosure, or save or send this Electronic Record and Disclosure to a location where you can print it, for future reference and access; and
- Until or unless you notify Carahsoft OBO City of Milpitas as described above, you consent to receive exclusively through electronic means all notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to you by Carahsoft OBO City of Milpitas during the course of your relationship with Carahsoft OBO City of Milpitas.

AMENDMENT NO. 1
TO PROFESSIONAL SERVICES AGREEMENT
BETWEEN THE CITY OF MILPITAS
AND PSOMAS

This Amendment is entered into this 1st day of April 2020, by and between the City of Milpitas, a municipal corporation of the State of California (hereafter referred to as "City") and Psomas, a California Corporation (hereafter referred to as "Consultant"). City and Consultant maybe individually referred to herein as "Party" or jointly as the "Parties."

RECITALS:

WHEREAS, the Parties entered into a Professional Services Agreement on July 1, 2019, (the "Agreement") for GIS data verification and update services for the maximum compensation amount of \$154,025, and with a term period of July 1, 2019, through April 1, 2020; and

WHEREAS, the Parties now desire to amend the Agreement to extend the expiration date of the Agreement by six months to allow CONSULTANT additional time to complete the verification, evaluation, and update of City utility information in the City's GIS system, as described in Exhibit A to the Agreement, and to make ministerial changes to the Agreement.

NOW THEREFORE, in consideration of the mutual covenants and conditions herein contained, the Parties agree to amend the Agreement as follows:

1. Section 5, entitled "Time of Performance," is hereby amended to read as follows:

"The term of this Agreement shall be from July 1, 2019, to October 1, 2020, unless earlier terminated as provided herein. Consultant shall complete the services within the term of this Agreement and shall meet any other established schedules and deadlines."
2. The Consultant agrees to maintain and pay for all insurance policies as stated in Section 11, entitled "Insurance" of the Agreement dated July 1, 2019. The Consultant shall provide the City with renewal certificates of the current policies upon the expiration of the current policies.
3. Except as amended by this Amendment No. 1, all provisions of the Agreement shall remain unchanged and in full force and effect. From and after the date of this Amendment No. 1, whenever the term "Agreement" appears in the Agreement, it shall mean the Agreement as amended by this Amendment No. 1.
4. The Parties hereto irrevocably stipulate and agree that they have each received adequate and independent consideration for the performance of the obligations they have undertaken pursuant to this Amendment No. 1.

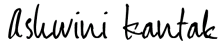
5. If any provision of this Amendment No. 1 shall be held invalid or unenforceable by a court of competent jurisdiction, such holding shall not invalidate or render unenforceable any other provision of this Amendment No. 1 unless elimination of such provision materially alters the rights and obligations set forth herein.

IN WITNESS WHEREOF, the Parties have entered into this Amendment No. 1 as of the 1st day of April 2020.

CITY OF MILPITAS

Approved By:

DocuSigned by:



Steven G. McHarris, Interim City Manager

May-15-2020

Date

PSOMAS

DocuSigned by:



Craig Gooch, Vice President

May-13-2020

Date

Approved As To Form:

DocuSigned by:



Christopher J. Diaz, City Attorney

Approved:

DocuSigned by:



Walter C. Rossmann,
Risk Manager/Director of Finance

Approved As To Content:

DocuSigned by:

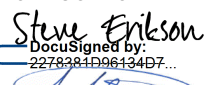
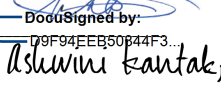


Steve Erickson,
City Engineer/Director of Engineering

 City of Milpitas Purchase Order Requisition		Item # C5.	
Date Requested 09/08/2020		Requesting Department Engineering	
Requestor Kan Xu		Extension x3253	
Fiscal Year FY 2020/21			
Contract Name/ Description Mapping signalized intersections, interconnections between signals, and fiber throughout the City.			
Vendor Number 14766		Vendor Name Psomas	
Vendor Email cgooch@psomas.com		Vendor Telephone 909-260-6611	
Vendor Address P.O. Box 51463 Los Angeles, CA 90051-5763		Ship to Address	

Item	Quantity	Unit of Measure	Description	Account Number: Fund- Function- Expenditure/ CP/ PG/ GT	Unit Price	Extended Price
1	1	EA	Mapping signalized intersections, interconnections between signals, and fiber throughout the City.	CP3427-2-4237	92,303.00	92,303.00
						0.00
						0.00
						0.00
						0.00
						0.00
						0.00

Notes	Applicable Terms and Conditions	Sub Total:	92,303.00
	Contract	Tax:	
		Freight:	
		Total:	92,303.00

Department Head	DocuSigned by:  Steve Erikson 2278384D96134D7...	APPROVAL DATE	Sep-14-2020 _____	REVIEWER INITIALS	REVIEW DATE
Finance Director	DocuSigned by:  Ashwini Kantak 09F94EEB50B44F3...	Sep-14-2020 _____	Insurance	 _____	_____
City Manager	DocuSigned by: _____ 0CF42D4A9C804F4...	Sep-20-2020 _____	Budget	 _____	_____

Terms of the Contract (must be completed)			
Solicitation process required?	☐ YES ☒ NO	If conducted, total number of Proposals/ Bids received:	Release Date:
Initial Not-to-Exceed Contract Amount	154,025.00	Start Date:	End Date: 10/01/2020 Extend to Date: 10/01/2021
Previous Amendments' Contract Amount (if any)		Did the Contract/ Amendment go to Council for Approval? ☒ YES ☐ NO	
Current Amendment Contract Amount (if any)	92,303.00	If yes, on what date? 06/02/2020	
Total Contract Amount with Amendments	246,328.00		

For Accounting Use Only			
Signature Approval:	Commodity Code:	Agreement Dated:	If Depreciable, Use PO #: (EQ)
X	091800	Amendment No. 1	
CIP Budget Check:	Ship to Code:	Batch #:	Insurance Expires:
X	A100		
Acct. Code Check:	PO Entered on:	PO #:	PO Entered by:
X	09/10/13/20	FY20450	Jessica Wutzke



AMENDMENT NO. 2
TO PROFESSIONAL SERVICES AGREEMENT
BETWEEN THE CITY OF MILPITAS
AND PSOMAS

This Amendment No. 2 is entered into this 1st day of October 2020, by and between the City of Milpitas, a municipal corporation of the State of California (hereafter referred to as "City") and Psomas, a California Corporation (hereafter referred to as "Consultant"). City and Consultant maybe individually referred to herein as "Party" or jointly as the "Parties."

RECITALS:

WHEREAS, the Parties entered into a Professional Services Agreement on July 1, 2019, for GIS data verification and update services for the maximum compensation amount of \$154,025, and with a term period of July 1, 2019, through April 1, 2020(the "Agreement"); and

WHEREAS, on April 1, 2020, the Parties entered into Amendment No. 1 to the Agreement to extend the expiration date of the Agreement by six months to allow the Consultant additional time to complete the verification, evaluation, and update of City utility information in the City's GIS system, and to make ministerial changes to the Agreement; and

WHEREAS, the Parties now desire to amend the Agreement to further extend the expiration date of the Agreement by one additional year to allow Consultant to perform mapping signalized intersections, interconnections between signals, and fiber throughout the City, and to increase the maximum compensation amount by \$92,303.00 to allow for these further services.

NOW THEREFORE, in consideration of the mutual covenants and conditions herein contained, the Parties agree to amend the Agreement as follows:

1. Section 1, entitled "Services," is hereby amended to read as follows:

"Consultant shall provide the City with the services described in the Scope of Services as **Exhibits A and A1**, attached hereto and incorporated herein."

2. Section 2, entitled "Compensation," the first line of subsection b. is hereby amended to read as follows:

"In no event shall the total amount paid for services rendered by Consultant under this Agreement exceed the sum of Two Hundred Forty-Six Thousand Three Hundred Twenty-Eight Dollars and Zero Cents (\$246,328)."

3. Section 5, entitled "Time of Performance," is hereby amended to read as follows:

"The term of this Agreement shall be from July 1, 2019, to October 1, 2021, unless earlier terminated as provided herein. Consultant shall complete the services within the term of this Agreement and shall meet any other established schedules and deadlines."

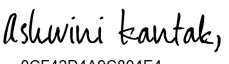
4. The Consultant agrees to maintain and pay for all insurance policies as stated in Section 11, entitled "Insurance" of the Agreement. The Consultant shall provide the City with renewal certificates of the current policies upon the expiration of the current policies.
5. Except as amended by this Amendment No. 2, all provisions of the Agreement shall remain unchanged and in full force and effect. From and after the date of this Amendment No. 2, whenever the term "Agreement" appears in the Agreement, it shall mean the Agreement as amended by this Amendment No. 2.
6. The Parties hereto irrevocably stipulate and agree that they have each received adequate and independent consideration for the performance of the obligations they have undertaken pursuant to this Amendment No. 2.
7. If any provision of this Amendment No. 2 shall be held invalid or unenforceable by a court of competent jurisdiction, such holding shall not invalidate or render unenforceable any other provision of this Amendment No. 2 unless elimination of such provision materially alters the rights and obligations set forth herein.

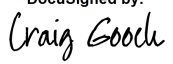
IN WITNESS WHEREOF, the Parties have entered into this Amendment No. 2 as of the 1st day of October 2020.

CITY OF MILPITAS

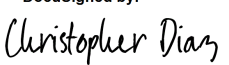
PSOMAS

Approved By:

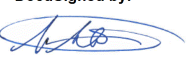
DocuSigned by:

 Steven G. McHarris, City Manager
 Sep-20-2020
 Date

DocuSigned by:

 Craig Gooch, Vice President
 Sep-14-2020
 Date

Approved As To Form:

DocuSigned by:

 Christopher J. Diaz, City Attorney

Approved:

DocuSigned by:

 Walter C. Rossmann,
 Risk Manager/Director of Finance

Approved As To Content:

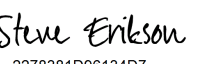
DocuSigned by:

 Steve Erickson,
 City Engineer/Director of Engineering

EXHIBIT A-1
Scope of Services

Item # C5.

P S O M A S

Balancing the Natural and Built Environment

September 4, 2020

Kan Xu
1265 N. Milpitas Blvd.
Milpitas, CA 95035

Re: Estimate for Mapping Intersections, Signal Interconnects, and Fiber

Dear Kan:

Attached is a proposed scope of work for Psomas to perform mapping signalized intersections, interconnections between signals, and fiber throughout the City.

The proposal reflects our recent discussions about project objectives and approach. The project approach is to use design drawings or as-builts as the primary source for mapping. Where the sources are schematic, Psomas will obtain field GPS measurements of surface features (pull boxes and vaults) to improve positional representation. For missing plans, underground utility locate services will be used with GPS locating to map those assets.

Psomas has been working for VTA over the last four years in the vicinity and has access to primary control that will assure high accuracy surveying services.

Deliverables will be in an Esri Geodatabase structure defined at the project initiation phase.

Please let me know if you have questions or would like additional information.

Sincerely,

P S O M A S

Craig H. Gooch
Vice President

cc: Ron Long

1500 Iowa Avenue
Suite 210
Riverside, CA 92507-2179

Tel 951.787.8421
Fax 951.682.3379
www.Psomas.com

Kan Xu

Page 2 of 6

September 4, 2020

Estimate for Mapping Intersections, Signal Interconnects, and Fiber

Background

Psomas is assisting the City with improving the GIS data quality for water, storm water, and sewer infrastructure elements. The project's primary goal is to increase the completeness and accuracy of these GIS layers to establish the system of record that will improve confidence in data driven decisions for managing these assets.

The City has requested Psomas to provide a services proposal to map assets representing street intersection assets and conductor locations within the intersections and between connected intersections. Additionally, the City fiberoptic conduit / cable locations will be mapped. This document is a proposal to perform these mapping services.

Psomas has extensive survey experience in the project area having supported VTA with horizontal and vertical control for the BART extension over the last four years. Using the VTA established control will result in GPS survey accuracy of 1/10th of a foot for horizontal and vertical measurements.

Project Objectives

- Map all signalized intersections with components including the following:
 - o Advanced detection zone or loops
 - o Bike detection zone
 - o Video detection zone
 - o Pedestal / Cabinets
 - o Poles
 - o Signal mast arm
 - o Signal head and Luminary type
 - o Pedestrian button
 - o Pull box
 - o Turn Arrow
 - o Conduit
 - o Fiber
 - o Conductors
 - o Grounding Rod
- Attributes or annotation will be added to show depth and offset from field features such as face of curb as they are annotated on the design drawings.
- Map Fiber Optic line locations
 - o Conduit

Kan Xu

Page 3 of 6

September 4, 2020

Estimate for Mapping Intersections, Signal Interconnects, and Fiber

- o Pull box
- o Vault
- o Pedestal

Mapping Methodology

The following steps will be performed to perform the mapping with the goal of achieving high accuracy mapping balanced with the cost of data collection.

- Use design drawings and as-builts provided by the City for feature extraction, registered to the ortho imagery and parcels. Call out dimensions will be used to position assets based on well-defined features on the ortho imagery.
- Field locates will locate interconnect and fiber optic surface features (pull boxes, vaults) using GPS when the drawings provided by the City are schematic without dimensions or other means of accurately positioning the assets.
- Identify content gaps and area of unclear locations for field locating services. For the gap areas, Psomas will provide a service estimate for subsurface utility locating. The City will provide authorization before Psomas performs the locate services.
- Remaining gaps in asset locations will be submitted to the City for resolution.
- A pilot phase will be implemented to engage the City in review of the project deliverables and verify the process is resulting in the desired deliverables.

Scope of Work

Task 1. Project Initiation

Upon notice to proceed, Psomas and the City will participate in a project kickoff meeting to review the project objectives, the scope of work, decide on communication and coordination, and clarify roles and responsibilities. All relevant plans will be requested from the City and a SharePoint location agreed to for placing the documents.

Task 2. Intersection Mapping

There are approximately 72 signalized intersections within the City of Milpitas. Intersections will be mapped from as-built construction plans and placing them in geographic space to align with the existing aerial imagery and cadastral framework. All parts or components of the plans will be digitized using an Esri / experience-based schema developed with input and approval from the City. Controllers, cabinets, detectors, poles, cameras, fixtures, pull boxed, conduit loops etc. will be digitized and any annotation the city deems necessary for future GIS applications will be captured.

Kan Xu

Page 4 of 6

September 4, 2020

Estimate for Mapping Intersections, Signal Interconnects, and Fiber

Each plan will be digitized as a discreet product and placed into the City's projection / cadastral basemap. Source documents / document URL will be included as attribute values for all plans.

Task 3 Interconnect Digitizing and Utility Locating.

Psomas surveyors will survey the location of pull boxes and vaults along the interconnect locations to establish control for mapping the schematic plans. Plan measurements with offset calls and depth indications will be used to place and attribute the cables / conduits controlled by the GPS locations.

Contingency Service

For areas where plans are unavailable, the City may authorize Psomas to perform utility locating and GPS measurements of surface markings from the locate process. Industry standard methods for utility location will be used to trace lines and mark the surface above the lines. Psomas will provide cost estimates for the lines or sections of the line that the locates are requested prior to performing the services. GPS survey of the markings will provide a GIS feature representing the line locations. This is a contingency items as it is unknown if or how much locating would need to be performed.

Project Deliverables

- Geodatabase target schema and mapping specifications
- Geodatabase containing assets
- GPS locations of vaults and pull boxes
- Task request for field locating services where other mapping methods are not viable
- Links to as-built drawings as attribute to GIS features
- Source quality attribution (from plan, GPS, orthophoto, etc.)

Assumptions

- All plans are available for intersections and interconnect locations.
- Plans may be a schematic representation of the asset locations.
- Areas missing plans will be mapped based on field asset locating or City subject matter experts drafting the locations on a basemap for use by Psomas in digitizing the assets.

Kan Xu

Page 5 of 6

September 4, 2020

Estimate for Mapping Intersections, Signal Interconnects, and Fiber

- Approximately 13 miles of fiber and interconnects that require GPS surveying of pull boxes and vaults. Average distance between boxes is assumed to be 400 ft. and a production rate of 50 points per day.
- Daily survey field crew rate is \$3,000 for a 10-hour day. The estimated average number of locations surveyed is 50 per day including office quality control and coordinate file delivery. Actual quantity of surveyed locations will depend on the distribution and density of locations.
- Daily utility locator crew rate is \$2,200. First day on a work order has a mobilization fee of \$200. The amount of utility locating if any is unknown until all plans are inventoried and any gaps identified. Once the gaps are identified, Psomas will provide a quote for the utility locate and associated mapping.

Project Schedule

The estimated duration for the mapping is 13 weeks with a total project duration of 16 weeks providing time for the City to provide plans and perform final data acceptance testing.

Key milestones include

- Project Kickoff (W1)
- Receipt of all plans (W2)
- Intersection mapping (W2-W11)
- Interconnect mapping (W8-W14)
- Final data QC and delivery. (W5-W16)

Kan Xu

Page 6 of 6

September 4, 2020

Estimate for Mapping Intersections, Signal Interconnects, and Fiber

Estimated Fee

The service estimate includes fixed and variable costs. The fixed costs include the data modeling, intersection mapping, interconnect mapping, data quality review, delivery, and project management.

Variable costs include GPS surveying (estimated at 50 points per day, with a total of 170 GPS features).

Interconnect conductor / conduit locating is not knowable until the project is underway. A contingency is included below.

<i>Milpitas Interconnect Mapping</i>		
Task No.	Deliverables	Total Cost
Task 1	Project Initiation	
1.1	Project initiation and Database design	\$ 1,258
1.2	Source data collection (City to upload)	\$ -
	Task 1 Total	\$ 1,258
Task 2	Intersection Mapping	
2.1	Mapping 72 intersections	\$ 47,784
	Task 2 Total	\$ 47,784
Task 3	Interconnection Mapping	
3.1	GPS Locating based on schematic plans	\$ 13,736
3.2	Mapping	\$ 9,525
	Task 3 Total	\$ 23,261
	Project Total	\$ 72,303
	Utility Locating Contingency	\$ 20,000
	Total with Contingency	\$ 92,303



City of Milpitas

Amendment Approval

Date Requested 9/23/21	Requesting Department Engineering	Requestor Michael Silveira	Extension 3303	Fiscal Year FY 2020/21																
Contract Name/ Description GIS Data Verification and Updates																				
Vendor Number 14766	Vendor Name Psomas	Vendor Email Cgooch@psomas.com	Vendor Telephone 310-954-3700																	
Vendor Address 11444 West Olympic Boulevard Suite 750 West Los Angeles CA 90064		Ship to Address																		
Please provide a brief description of the approval request Request to amend the agreement to extend the expiration date of the agreement by six months.				Applicable Terms and Conditions Contract																
<table border="1"> <thead> <tr> <th>APPROVAL SIGNED BY:</th> <th>APPROVAL DATE</th> <th>REVIEWER INITIALS</th> <th>REVIEW DATE</th> </tr> </thead> <tbody> <tr> <td>Department Head <i>Steve Erickson</i></td> <td>Sep-24-2021</td> <td></td> <td></td> </tr> <tr> <td>Finance Director/ Risk Manager <i>[Signature]</i></td> <td>Sep-26-2021</td> <td></td> <td></td> </tr> <tr> <td>City Manager <i>[Signature]</i></td> <td>Sep-27-2021</td> <td></td> <td></td> </tr> </tbody> </table>					APPROVAL SIGNED BY:	APPROVAL DATE	REVIEWER INITIALS	REVIEW DATE	Department Head <i>Steve Erickson</i>	Sep-24-2021			Finance Director/ Risk Manager <i>[Signature]</i>	Sep-26-2021			City Manager <i>[Signature]</i>	Sep-27-2021		
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City Manager <i>[Signature]</i>	Sep-27-2021																			
Terms of the Contract																				
Solicitation process required? ☐ YES ☒ NO		If conducted, total number of Proposals/ Bids received: _____ Release Date: _____																		
Initial Not-to-Exceed Contract Amount		<table border="1"> <tr> <td>Start Date:</td> <td>End Date:</td> <td>Extend to Date:</td> </tr> <tr> <td>07/01/2019</td> <td>10/01/2021</td> <td>04/01/2022</td> </tr> </table>			Start Date:	End Date:	Extend to Date:	07/01/2019	10/01/2021	04/01/2022										
Start Date:	End Date:	Extend to Date:																		
07/01/2019	10/01/2021	04/01/2022																		
Previous Amendments' Contract Amount (if any)		Did the Contract/ Amendment go to Council for Approval? ☒ YES ☐ NO																		
Current Amendment Contract Amount (if any)		If yes, on what date? 6/2/20																		
Total Contract Amount with Amendments																				
For Accounting Use Only																				
Signature Approval:	Commodity Code:	Agreement Dated:	If Depreciable, Use PO #: (EQ)																	
CIP Budget Check:	Ship to Code:	Batch #:	Insurance Expires:																	
Acct. Code Check:	PO Entered on:	PO #:	PO Entered by:																	

Revised: 2/18/2021

AMENDMENT NO. 3
TO PROFESSIONAL SERVICES AGREEMENT
BETWEEN THE CITY OF MILPITAS
AND PSOMAS

This Amendment No. 3 is entered into this 1st day of October 2021, by and between the City of Milpitas, a municipal corporation of the State of California (hereafter referred to as "City") and Psomas, a California Corporation (hereafter referred to as "Consultant"). City and Consultant maybe individually referred to herein as "Party" or jointly as the "Parties."

RECITALS:

WHEREAS, the Parties entered into a Professional Services Agreement on July 1, 2019, for GIS data verification and update services for the maximum compensation amount of \$154,025, and with a term period of July 1, 2019, through April 1, 2020(the "Agreement"); and

WHEREAS, on April 1, 2020, the Parties entered into Amendment No. 1 to the Agreement to extend the expiration date of the Agreement by six months to allow the Consultant additional time to complete the verification, evaluation, and update of City utility information in the City's GIS system, and to make ministerial changes to the Agreement; and

WHEREAS, on October 1, 2020, the Parties entered into Amendment No. 2 to the Agreement to further extend the expiration date of the Agreement by one additional year to allow Consultant to perform mapping signalized intersections, interconnections between signals, and fiber throughout the City, and to increase the maximum compensation amount by \$92,303.00 to allow for these further services.

WHEREAS, the Parties now desire to amend the Agreement to extend the expiration date of the Agreement by six months to allow CONSULTANT additional time to complete the verification, evaluation, and update of City signalized intersections, interconnections between signals, and fiber in the City's GIS system, as described in Exhibit A and A-1 to the Agreement, and to make ministerial changes to the Agreement.

NOW THEREFORE, in consideration of the mutual covenants and conditions herein contained, the Parties agree to amend the Agreement as follows:

1. Section 5, entitled "Time of Performance," is hereby amended to read as follows:

"The term of this Agreement shall be from October 1, 2021, to April 1, 2022, unless earlier terminated as provided herein. Consultant shall complete the services within the term of this Agreement and shall meet any other established schedules and deadlines."

2. The Consultant agrees to maintain and pay for all insurance policies as stated in Section 11, entitled "Insurance" of the Agreement. The Consultant shall provide the City with renewal certificates of the current policies upon the expiration of the current policies.

3. Except as amended by this Amendment No. 3, all provisions of the Agreement shall remain unchanged and in full force and effect. From and after the date of this Amendment No. 3, whenever the term "Agreement" appears in the Agreement, it shall mean the Agreement as amended by this Amendment No. 3.
4. The Parties hereto irrevocably stipulate and agree that they have each received adequate and independent consideration for the performance of the obligations they have undertaken pursuant to this Amendment No. 3.
5. If any provision of this Amendment No. 3 shall be held invalid or unenforceable by a court of competent jurisdiction, such holding shall not invalidate or render unenforceable any other provision of this Amendment No. 3 unless elimination of such provision materially alters the rights and obligations set forth herein.

IN WITNESS WHEREOF, the Parties have entered into this Amendment No. 3 as of the 1st day of October 2021.

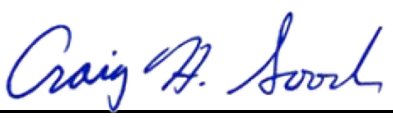
CITY OF MILPITAS

PSOMAS

Approved By:

DocuSigned by:

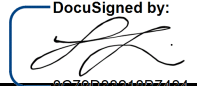
 Steven G. McHarris, City Manager
 Sep-27-2021


 Craig Gooch, Vice President

Date

9/24/2021
 Date

Approved:

DocuSigned by:

 Lauren Lai,
 Finance Director/Risk Manager

Approved As To Form:

DocuSigned by:

 Christopher J. Diaz, City Attorney

Approved As To Content:

DocuSigned by:

 Steve Erickson,
 City Engineer/Director of Engineering

AMENDMENT NO. 4
TO PROFESSIONAL SERVICES AGREEMENT
BETWEEN THE CITY OF MILPITAS
AND PSOMAS

This Amendment No. 4 is entered into this 1st day of March 2022, by and between the City of Milpitas, a municipal corporation of the State of California (hereafter referred to as "City") and PSOMAS, a California Corporation (hereafter referred to as "Consultant"). City and Consultant maybe individually referred to herein as "Party" or jointly as the "Parties."

RECITALS:

WHEREAS, the Parties entered into a Professional Services Agreement on July 1, 2019, for GIS data verification and update services for the maximum compensation amount of \$154,025, and with a term period of July 1, 2019, through April 1, 2020(the "Agreement"); and

WHEREAS, on April 1, 2020, the Parties entered into Amendment No. 1 to the Agreement to extend the expiration date of the Agreement by six months to allow the Consultant additional time to complete the verification, evaluation, and update of City utility information in the City's GIS system, and to make ministerial changes to the Agreement; and

WHEREAS, on October 1, 2020, the Parties entered into Amendment No. 2 to the Agreement to further extend the expiration date of the Agreement by one additional year to allow Consultant to perform mapping signalized intersections, interconnections between signals, and fiber throughout the City, and to increase the maximum compensation amount by \$92,303.00 to allow for these further services; and

WHEREAS, on October 1, 2021, the Parties entered into Amendment No. 3 to the Agreement to further extend the expiration date of the Agreement by six months to allow the Consultant additional time to complete the verification, evaluation, and update of City signalized intersections, interconnections between signals, and fiber in the City's GIS system; and

WHEREAS, the Parties now desire to amend the Agreement to extend the expiration date of the Agreement by eighteen months to allow CONSULTANT additional time to continue the verification, evaluation, and update of City signalized intersections, interconnections between signals, and fiber in the City's GIS system, and to increase the compensation amount by \$93,201 to allow for these further services.

NOW THEREFORE, in consideration of the mutual covenants and conditions herein contained, the Parties agree to amend the Agreement as follows:

1. Section 1, entitled "Services," is hereby amended to read as follows:

"Consultant shall provide the City with the services described in the Scope of Services as Exhibit A, A1 and A2, attached hereto and incorporated herein."

2. Section 2, entitled "Compensation," the first line of subsection b. is hereby amended to read as follows:

"In on event shall the total amount paid for the services rendered by Consultant under this Agreement exceed the sum of Three Hundred Thirty-Nine Thousand Five Hundred Twenty-Nine Dollars and Zero Cents (\$339,529)."

3. Section 5, entitled "Time of Performance," is hereby amended to read as follows:

"The term of this Agreement shall be from July 1, 2019, to October 1, 2023, unless earlier terminated as provided herein. Consultant shall complete the services within the term of this Agreement and shall meet any other established schedules and deadlines."

4. The Consultant agrees to maintain and pay for all insurance policies as stated in Section 11, entitled "Insurance" of the Agreement. The Consultant shall provide the City with renewal certificates of the current policies upon the expiration of the current policies.
5. Except as amended by this Amendment No. 4, all provisions of the Agreement shall remain unchanged and in full force and effect. From and after the date of this Amendment No. 4, whenever the term "Agreement" appears in the Agreement, it shall mean the Agreement as amended by this Amendment No. 4.
6. The Parties hereto irrevocably stipulate and agree that they have each received adequate and independent consideration for the performance of the obligations they have undertaken pursuant to this Amendment No. 4.
7. If any provision of this Amendment No. 4 shall be held invalid or unenforceable by a court of competent jurisdiction, such holding shall not invalidate or render unenforceable any other provision of this Amendment No. 4 unless elimination of such provision materially alters the rights and obligations set forth herein.

IN WITNESS WHEREOF, the Parties have entered into this Amendment No. 4 as of the 1st day of March 2022.

[SIGNATURES ON FOLLOWING PAGE]

CITY OF MILPITAS

PSOMAS

Item # C5.

Approved By:

Steven G. McHarris, City Manager

Craig Gooch, Vice President

Date

Date

Approved As To Form:

Christopher J. Diaz, City Attorney

Approved:

Lauren Lai, Risk Manager/Director of Finance

Approved As To Content:

Steve Erickson,
City Engineer/Director of Engineering

EXHIBIT A-2
Scope of Services

Item # C5.

P S O M A S

January 14, 2022

Balancing the Natural and Built Environment

Ron Long
1265 N. Milpitas Blvd.
Milpitas, CA 95035

Re: Change Order for Mapping Intersections, Signal Interconnects, and Fiber

Dear Ron:

Attached is a proposed scope of work for Psomas to perform additional services to complete the mapping of signalized intersections, interconnections between signals, and fiber throughout the City.

This proposal reflects our recent discussions about project objectives and the approach will remain the same as in previous phases. The project objectives include:

- 1) Complete data model and schema adjustments to support the data being created through the intersection mapping and interconnect locating
- 2) Complete the work associated with mapping of 15 additional intersections to make a total of 87 intersections throughout the City (72 were included in original project and 15 additional were discovered during the original work)
- 3) Provide field investigation and GPS mapping as well as Subsurface Utility Engineering (SUE) locating and GIS mapping for four additional areas of interest. Psomas to perform additional field review and GIS mapping.
- 4) Provide field services to support City staff with two additional areas of interest. Psomas will provide GIS mapping services.

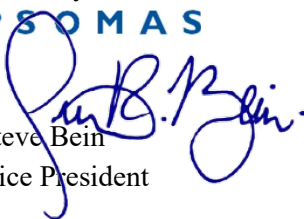
Psomas will obtain field GPS measurements of surface features (pull boxes and vaults) to improve positional representation. For missing plans, underground utility locate services will be used with GPS locating to map those assets. Psomas will continue to use the VTA primary control that will assure high accuracy surveying services.

Deliverables will be in an Esri Geodatabase structure defined at the project initiation phase. Please let me know if you have questions or would like additional information.

Sincerely,

P S O M A S

Steve Bein
Vice President



cc: Ron Long

3 Hutton Centre Drive
Suite 200
Santa Ana, CA 92707-8794

Tel 714.751.7373
Fax 714.545.8883
www.Psomas.com

Ron Long
Page 2 of 5
January 14, 2022
Change Order for Mapping Intersections, Signal Interconnects, and Fiber

Background

Psomas has been assisting the City with services to map assets representing street intersection assets and conductor locations within the intersections and between connected intersections and additionally mapping the City fiberoptic conduit/cable locations. This document is a proposal to perform additional services to complete these mapping services citywide and to provide additional field review, GIS mapping services as requested by the City and defined below.

Mapping Methodology

The mapping methodology will continue to use the same approach developed in the previous project.

Scope of Work

Task 1. Data Model and Schema Adjustments

Psomas provided project initiation services and a project kickoff that led to a modified approach to services through a project pilot to review the data model and schema. Subsequent adjustments were made to accommodate the results of the review and the data from the GIS mapping and field work that was being accomplished simultaneously. This work was not originally anticipated but provided significant improvement to the functionality of the resulting data in the City's GIS system. This task is complete.

Task 2. Intersection Mapping

Complete GIS mapping for 87 signalized intersections within the City of Milpitas. This task includes the GIS mapping of 15 intersections not originally included in the 72 intersection original project. The intersections will be mapped from as-built construction plans (where available) and placing them in geographic space to align with the existing aerial imagery and cadastral framework. Components of the plans will be digitized using an Esri / experience-based schema developed with input and approval from the City. Controllers, cabinets, detectors, poles, fixtures, pull boxes, conduit loops etc. will be digitized and any annotation the City deems necessary for future GIS applications will be captured. Each plan will be digitized as a discreet product and placed into the City's projection / cadastral basemap. Source documents / document URL will be included as attribute values for all plans.

Task 3. Interconnect Digitizing and Utility Locating

Psomas surveyors have completed the work to survey the location of pull boxes and vaults along the interconnect locations to establish control for mapping the schematic plans. Plan measurements with offset calls and depth indications were be used to place and attribute the cables / conduits controlled by the GPS locations. No changes to this task, just reallocation of budget. This task is complete.

Ron Long

Page 3 of 5

January 14, 2022

Change Order for Mapping Intersections, Signal Interconnects, and Fiber

Task 4 - Four New Areas: Utility Locating, GPS Survey, and GIS Mapping

Psomas will perform utility locating and GPS measurements of surface markings from the locate process. Industry standard methods for utility location will be used to trace lines and mark the surface above the lines. GPS survey of the markings will provide a GIS feature representing the line locations. The resulting features will be mapped in the GIS deliverable.

Area #	Area
1	S Main St to Great Mall to Police Annex. Unknown if line comes from north or west
2	West side of town, McCarthy from Dixon Landing south to Bellew Dr.
3	Jacklin Rd from SB 680 FWY Ramps to N Milpitas Blvd
4	Yosemite from Sinclair to S Milpitas Blvd

Task 5 - Two New Areas: Support City Staff with Utility Locating/GPS Survey, and Provide GIS Mapping

Psomas will support City staff with utility locating and GPS measurements of surface markings from the locate process. The resulting features will be mapped in the GIS deliverable.

Area #	Area
1	Yosemite east of 680 FWY to So. Park Victoria Drive
2	North Milpitas from the Town Center at Calaveras up to Dixon Landing.

Project Deliverables

- Geodatabase containing assets
- GPS locations of vaults and pull boxes
- Links to as-built drawings as attribute to GIS features (where available)
- Source quality attribution (from plan, GPS, orthophoto, etc.)

Assumptions

- The remaining intersections will be delivered as a single deliverable.
- Plans may be a schematic representation of the asset locations.

Ron Long

Page 4 of 5

January 14, 2022

Change Order for Mapping Intersections, Signal Interconnects, and Fiber

- Areas missing plans will be mapped based on field asset locating (not included in this scope) or City subject matter experts drafting the locations on a basemap for use by Psomas in digitizing the assets.
- Daily survey field crew rate is \$3,250 for a 10-hour day. The estimated average number of locations surveyed is 50 per day including office quality control and coordinate file delivery. Actual quantity of surveyed locations will depend on the distribution and density of locations.
- Daily utility locator crew rate is \$2,350. First day on a work order has a mobilization fee of \$200.
- The amount of required field locating and survey is based on the previous intersection/interconnect work and may vary based on availability of construction plans and conditions encountered in the field.
- Psomas will follow industry best practices and provide due diligence in locating the pull boxes, vaults, and fiber lines. However, not all locations will be found either because they don't exist or the assets are not locatable based on the information available to the City and Psomas.

Project Schedule

The estimated duration for the mapping is 12 weeks with a total project duration of 16 weeks providing time for the City to perform final data acceptance testing.

Ron Long

Page 5 of 5

January 14, 2022

Change Order for Mapping Intersections, Signal Interconnects, and Fiber

Estimated Change Order

The service estimate includes fixed and variable costs. The fixed costs include the data modeling, intersection mapping, interconnect mapping, data quality review, delivery, and project management. Variable costs include GPS surveying and Interconnect conductor/conduit locating.

Task No.	Deliverables	Original Contract Cost	Change Order Request (Actual and Forecast)
Task 1	Project Initiation		
1.1	Project initiation and Database design	\$ 1,258	\$ 1,258
1.2	Source data collection (City to upload)	\$ -	
1.3	Data model and schema adjustments	\$ -	\$ 27,674
	Task 1 Total	\$ 1,258	\$ 28,932 2301%
Task 2	Intersection Mapping		
2.1	Mapping 87 intersections	\$ 47,784	\$ 64,818
2.2	Additional QC		\$ 4,000
	Task 2 Total	\$ 47,784	\$ 68,818 144%
Task 3	Interconnection Mapping (Fiber)		
3.1	GPS Locating based on schematic plans	\$ 13,736	\$ 2,000
3.2	Mapping	\$ 9,525	\$ 14,689
3.3	Utility locating (Missing Plans)	Unknown	\$ 8,000
	Task 3 Total	\$ 23,261	\$ 24,689 106%
Task 4	4 Additional Areas Locating and Mapping		
4.1	Utility Locating, GPS Survey (Includes 10.5 days SUE and 5 days GPS)		\$ 42,585
4.2	GIS Mapping		\$ 1,800
	Task 4 Total		\$ 44,385 New
Task 5	Interconnection Mapping		
5.1	City Locating Support (Includes 5 days SUE Crew)		\$ 12,330
5.2	GIS Mapping		\$ 1,350
	Task 5 Total		\$ 13,680 New
	Project Total	\$ 72,303	\$ 180,504
	Utility Locating Contingency	\$ 20,000	
	Total with Contingency	\$ 92,303	
	Net Change Order Amount		\$ 88,201
	New Contingency		\$ 5,000
	Total Change Order Amount		\$ 93,201



CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Approve and Authorize the City Manager to Execute a Design Services Agreement with Kimley-Horn in the amount not to exceed \$475,034.00 for design services for the Street Resurfacing Project 2023, Project No. 4303
Category:	Consent Calendar-Community Development
Meeting Date:	3/1/2022
Staff Contact:	Steve Chan, 408-586-3324
Recommendation:	Approve and Authorize the City Manager to Execute a Design Services Agreement with Kimley-Horn in the amount not to exceed \$475,034.00 for design services for the Street Resurfacing Project 2023, Project No. 4303

Background:

The Street Resurfacing Project 2023, Project No. 4303, (Project) is in the approved 2022-2026 Capital Improvement Program. The project provides for the improvement and repair of City streets with asphalt pavement, replacement of non-compliant pedestrian curb ramps, sidewalk repairs, signage and striping for new and existing bicycle facilities in accordance with the City's Bicycle/Pedestrian and Trails Master Plan, and the upgrade of traffic signal detection systems.

Staff will begin the design process for this project in Spring of 2022, and construction is scheduled for Summer of 2023. Based on Metropolitan Transportation Commission (MTC) Pavement Management Program recommendations to maintain city streets in good or better condition, the following streets are anticipated to be included in the Project (**Attachment 4**):

- N. Park Victoria Drive from Bolton Drive to Jacklin Road
- Country Club Drive from 250' west of Calera Creek Heights Drive to N Park Victoria Drive
- Calaveras Ridge Drive from Country Club Drive to 1,300' south of Country Club Drive
- Redwood Avenue from N Abbott Avenue to Heath Street
- Marylinn Drive from Heath Street to N Abbott Avenue
- Rudyard Drive from N Abbott Avenue to Heath Street
- S Park Victoria Drive from Yosemite Drive to Landess Avenue
- Yellowstone Avenue from S Park Victoria Drive to Landess Avenue
- E Calaveras Boulevard from S Park Victoria Drive to Evans Road / Piedmont Road
- Calaveras Road from Evans Road / Piedmont Road to 3,500' east of Evans Road / Piedmont Road
- The entire length of:
Bolton Drive, Churchill Drive, Wellington Drive, Stratford Drive, Devon Place, Sussex Place, Kirkwall Place, Stirling Drive, London Drive, Hastings Drive, Inverness Drive, Berkshire Place, Baron Place, Wessex Place, Canterbury Place, Cardiff Place, Ann Place, Princess Place, Hampton Court, Carson Way, El Camion Higuera, Zamora Court, Nicklaus Avenue, Berg Court, Ranklin Drive, Creed Street, Cervantez Court, Camarillo Court, Heath Street, Maple Avenue, Larch Street, Willow Avenue, Chestnut Avenue, Elm Avenue, Elm Court, Walnut Drive, Easter Avenue, Smithwood Street, Silvera Street, Valley Way, Mt Diablo Avenue, Portola Drive, Mt Shasta Avenue, Big Bear Court, Matterhorn Court, Junfrau Court, Courtland Court, Courtland Avenue, Sonoma Drive, Chewpon Avenue, Bee Court, Hay Court, Clear Lake Avenue, Clear Lake Court, Big Basin Drive, Sassone Court, Acadia Avenue, Bryce

Court, Zion Court, Glacier Drive, Lassen Avenue, Olympic Drive, Platt Avenue, Pheland Court, Platt Court

Project streets are selected based on Pavement Condition Index (PCI) scoring. Project streets currently have an average “Fair” rating.

Analysis:

In accordance with the City’s Ordinance No. 309 Amending Title I, Chapter 2, Section 3, Subsection I-2-3.13 Contracting for Consultants which clarifies the process for evaluating consultant qualification, staff obtained three proposals and pricing from three design consultants. Proposals were received from Brian Kangas Folk Engineers (BKF) on December 20, 2021, Kimley-Horn on December 22, 2021, and from NCE on December 24, 2021.

Staff reviewed the three proposals and determined that Kimley-Horn’s proposal met the City’s project qualification criteria and had the best understanding of the City’s Project. Staff negotiated a scope of work and total fee not to exceed fee for Project design services of \$475,034.00 which is reasonable for the services to be provided. Staff recommends the City Council approve and authorize the City Manager to execute the design services agreement with Kimley-Horn in the amount not to exceed \$475,034.00 for design services of the Street Resurfacing Project 2023, Project No. 4303 (**Attachment 1**).

Policy Alternatives:

Alternative: Deny approval of the design services contract with Kimley-Horn Engineers and do not proceed with the design of the 2023 Street Resurfacing project.

Pros: None.

Cons: This project is partially funded by various grants, such as Vehicle Registration Fee (VRF), Measure B, SB1 Road Maintenance Rehabilitation Account (SB1 RMRA) and Transportation Development Act Article 3 TDA 3). Delay of project design may risk loss of the grant funding and delay the completion of the annual resurfacing project.

Reason not recommended: The annual resurfacing and repair of streets is recommended to maintain or improve the City roadway pavement infrastructure. Current citywide Pavement Condition Index (PCI) is 73, “good condition”.

Fiscal Impact:

As of February 4, 2022, CIP Management Report, there is adequate funding in Project No. 4303, Street Resurfacing Project 2021-22, to pay for the requested design services agreement. Project No. 4303 is funded by the Gas Tax Fund, Measure B, SB1 RMRA, and Vehicle Registration Fee.

Project No. 4303	\$ 3,735,399.00
Kimley-Horn Agreement	\$ 475,034.00
Remaining Amount of CP4303	\$ 3,260,365.00

California Environmental Quality Act:

The project is exempt under Section 15301 (Existing Facilities) of the CEQA guidelines.

Recommendation:

Approve and authorize the City Manager to Execute a Design Services Agreement with Kimley-Horn in the amount not to exceed \$475,034.00 for design services for the Street Resurfacing Project 2023, Project No. 4303

Attachments:

1. Design Services Agreement
2. Exhibit A

3. Exhibit B
4. Project Area Map

Exhibit A

February 1, 2022

Ms. Fanny Yu, PE
Associate Civil Engineer
City of Milpitas
455 E. Calaveras Blvd.
Milpitas, CA 95035
fyu@ci.milpitas.ca.gov

Re: Proposal – Street Resurfacing 2023

Dear Ms. Yu,

Thank you for inviting Kimley-Horn and Associates, Inc. (Kimley-Horn) to provide engineering services for the City of Milpitas Street Resurfacing 2023 Project (the Project). Kimley-Horn will prepare plans, specifications, and estimate to support the City's annual resurfacing efforts. This letter is in accordance with your request and constitutes a proposal setting forth our proposed Scope of Services, Schedule, and Fee.

Kimley-Horn is well equipped to execute this project, with a large staff of local engineers and Blake Silkwood serving as Project Manager for the project. Blake was a designer and Project Manager for three previous iterations of the City Pavement Resurfacing Program, as well as Project Manager for multiple pavement resurfacing projects throughout the Bay Area.

Project Understanding:

Kimley-Horn will provide Engineering Services to develop plans, specifications and estimates for the Street Resurfacing 2023 Program. The streets identified for the Project include:

Location	Boundary Limits
Location 1	Streets bounded by: Bolton Drive, N. Park Victoria, Eastern City Limits, Jacklin Road, and Calera Creek Heights Drive
Location 2	Streets bounded by: Heath Street, Abbott Avenue, Redwood Avenue, and Valley Way
Location 3	Streets bounded by: Big Basin Drive, Sassone Court, Clear Lake Avenue, Clear Lake Court, Sonoma Drive, Mt Shasta Avenue, Portola Drive, Mt. Diablo Avenue, Courtland Avenue, Jungfrau Court, Matterhorn Court, Big Bear Court, Dempsey Road, Chewpon Avenue, Hay Court, and Bee Court.
Location 4	Streets bounded by: Saratoga Drive, Platt Avenue, Olympic Drive, Lassen Avenue, Acadia Avenue, Glacier Drive, Creighton Court, and Richter Court
Location 5	S. Park Victoria Drive from Landess Avenue to Yosemite Drive Yellowstone Avenue from Landess Avenue to S. Park Victoria Drive
Location 6	E. Calaveras Boulevard from S. Park Victoria Drive to Evans Road
Location 7	E. Calaveras Boulevard from Evans Road to Eastern City Limits (Conceptual Maintenance Study Only)

Preliminary project funding will be between \$2 Million and \$4 Million dollars, and will be funded with local funds. The tentative construction window is Spring 2023.

As part of this work, Kimley-Horn will provide a comprehensive assessment of proposed streets to include the following:

- Recommendation of proposed pavement treatments, with consideration to construction impacts. These can include treatments such as microsurfacing, grind and overlay, base repair, or full depth reconstruction. This will be supported by Kimley-Horn's visual assessment and a robust geotechnical analysis.
- Assessment of street concrete flatwork, including low curb heights, missing flatwork, and damaged flatwork.
- Assessment of existing curb ramps and determining ADA compliance.
- Protection and adjustment of utility facilities affected by work.

The Project PS&E will include the following technical items:

- Pavement rehabilitation
- Flatwork reconstruction
- Curb ramp reconstruction
- Conversion of loop detection to video detection at signalized intersections.
- Installation of new signage and striping. The plans will include any buffered bike lanes and green bike lanes in accordance with the City Bicycle/Pedestrian and Trails Plan. Per our preliminary discussions, this is likely confined to Park Victoria Drive, Calaveras Boulevard and Yellowstone Avenue.

Scope of Services:

Task 1 – Project Management

Kimley-Horn will supervise, coordinate, and monitor project design activities. We will work with the City at the start of the project to establish the standards and policies which will guide the project development. We will submit monthly invoices and status updates.

Kimley-Horn will perform QA/QC prior to each deliverable.

Kimley-Horn will schedule and facilitate a virtual kick-off meeting with the City to discuss the proposed project approach, potential design challenges, schedule, and deadlines. Following the meeting, Kimley-Horn will prepare and provide meeting minutes. Kimley-Horn will attend up to six (6) additional virtual meetings, held monthly, with City staff. We assume coordination with utility owners is not included in this scope of services.

We assume the project management task to occur over 9 months and conclude with the submittal of the Final PS&E Package.

Deliverables Task 1:

- Kick Off Meeting Minutes
- Invoices and Progress Reports

Task 2 – Field Assessment

As part of Task 2, Kimley-Horn will perform a field assessment of all streets included in the Project. Our team of highly trained engineers will be assessing each street for the following criteria:

- Overall pavement condition, including limits of base repairs

- Damaged, inadequate or missing concrete flatwork
- Curb ramps and compliance with ADA standards.
- Utilities and Utility structures to be protected in place
- Private property access points
- Impacts to traffic signals
- Jurisdictional coordination items, such as bridges, state highways, county limits, or city limits.

The field assessment will be memorialized as a PDF markup that summarizes our findings and confirms the Project understanding and scope.

In addition to the visual assessment, Kimley-Horn will partner with All Earth Geotechnical Engineering to provide geotechnical services for this project. The purpose of our Geotechnical Investigation will be to explore the surface and subsurface conditions at the site by taking pavement cores, measuring the existing pavement section, and sampling the subgrade for identification and laboratory analysis. The subgrade will be analyzed for design of new pavement sections, digout repairs, and bus turnouts. We will review of pertinent reports regarding the project areas. Field exploration consists of advancing pavement cores through the asphalt concrete and aggregate base at an approximate interval of 500 lineal feet, for a total of 25 cores. Traffic control will be provided with an arrow board and 1-person traffic control following Figure 6H-17 or 6H-18 of the MUTCD. Laboratory testing of selected subgrade samples considered representative of site conditions, to ascertain or derive relevant engineering properties that may include as needed:

Moisture/Density	Soil Classification	R-Value (3 -each)
Atterberg Limits	Expansion Potential	

Engineering analysis and evaluation will be performed on the resulting field and laboratory data. Based on our findings we will design new 20-year pavement sections for digout repairs, and concrete bus pads. As part of our recommendations, we will include relevant maintenance options with estimated life cycles based on our experience. Preparation of a geotechnical report presenting our findings, conclusions, and recommendations. Included in our report will be a presentation of our field and laboratory exploration.

Deliverables Task 2:

- Field Assessment (PDF Markup)
- Geotechnical Report (PDF)

Task 3 – Plans, Specification and Estimate

With the visual assessment and geotechnical reports completed and approved, Kimley-Horn will advance the contract documents with 30%, 60%, 90% and Final Submittals.

Task 3.1 – 30% Submittal: Given that the scope of work is heavily influenced by the visual assessments, Kimley-Horn proposes that the visual assessment be the basis for the 30% submittal. Kimley-Horn will prepare a PDF markup of the visual assessment that documents our findings and recommended scope of work. An order of magnitude cost estimate will be prepared based on the visual assessment to confirm project budgets and City limits of work.

Task 3.2 – 60% Submittal: With the approval of the visual assessment and limits of work, Kimley-Horn will prepare a 60% submittal. This will include plans, specification outline and engineer's estimate.

Plans

60% plans will be prepared using City-provided GIS data for property lines, city-owned utilities, and aerial backgrounds. Street improvement plans will be prepared at 1'=20' scale, and striping and marking plans will be prepared at 1'=40' scale. Utility surface features and locations of base repairs will also be shown on the plans. Plans to be prepared include:

Cover Sheet to include project title, vicinity map, general notes, benchmark with basis of coordinates, dig alert information and legend of symbols on City's Title Block.

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Construction Details to reference standard plans or to document a non-standard construction method.

Striping and Marking Plans to show proposed pavement delineation, striping reconstruction, buffered bike lanes, centerline stationing, location and depth of the identified spot reconstruction, if any, and pavement legends/arrows where the existing striping will be affected. Areas on intersecting side streets that are within the project limits affected by the project improvements will also be shown on these plans.

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- Bid form
- Technical Specifications with titles, contractor submittal requirements, and measurement and payment Clauses.

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quantities, unit costs, and summarize the estimated total project cost, including allowances for mobilization and contingencies. Unit prices will be determined from previous pavement resurfacing projects and recent construction projects in nearby municipalities.

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Task 3.3 – 90% Submittal: After city review of the 60% submittal, Kimley-Horn will prepare the 90% submittal. The 90% submittal will provide general updates and refinements from the previous submittal, including the following new elements:

Plans

Further plan refinement and development, including any coordination with stakeholders, adjacent property owners and utility owners.

Specifications

Full Technical Specifications will be provided. Incorporation of City-provided front end specifications.

Engineer's Estimate

Updated Quantities and Unit Pricing from new bid result data.

Maintenance Study

Kimley-Horn will prepare a technical memorandum describing the regulatory framework that will govern the reconstruction of Location 7. The memo will focus on the local and county-wide stormwater treatment requirements.

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Task 3.4 – Bid Set Submittal: After city review of the 90% submittal, Kimley-Horn will prepare the Bid Set submittal. This submittal will represent an advertisement-ready submittal, with all final items coordinated. All design gaps from previous submittals will be coordinated and rectified. Kimley-Horn will provide a sealed PS&E package in accordance with City procurement requirements.

Kimley-Horn will perform an in-house QA/QC review of each deliverable prior to submitting to the City. Kimley-Horn's quality control review for each submittal will include an interdisciplinary review of the entire design package for coordination among the various design elements. The different project sheets will present the design in a common manner with no contradictions or variances. The QC review will be done digitally using BlueBeam REVU software and can be made available to the City as requested. In addition, we tailor our internal project delivery schedule to include intermediate and final QC cycles for internal and subconsultant work products so a quality product is delivered on time.

Deliverables Task 3:

- 30% Submittal (Based on Field Assessment)
- 60% Submittal (Plans, Specification Outline, Engineer's Estimate,
- 90% Submittal (Plans, Specifications, Engineer's Estimate, Draft Maintenance Study)
- Bid Set Submittal (Bid-Ready Plans, Specifications, Engineer's Estimate, Final Maintenance Study)

Task 4 – Additional Services

Kimley-Horn will provide an additional services budget to be utilized with written direction and authorization from the City. These services could encompass the following:

Additional Design Services – Adding additional streets to project, changing to more intensive pavement treatments, or notable changes to project scope.

Bid Support - During the project advertisement and award periods, Kimley-Horn can provide the following services to the City:

- Response to Bidder Questions
- Attending Pre-bid conference and Job Walk
- Preparing contract addenda, if necessary
- Bid Analysis
- Preparation of a Conformed Construction set to include all addenda and changes during the bidding period.

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- Attend the pre-construction meeting.
- Provide review comments and acceptance letters/memos for each of the contractor's shop drawings and any other submittals required.
- Respond to Contractor Request for Information (RFI)
- Prepare construction change orders
- Attend field meetings
- Prepare a final punch list
- Perform a final inspection.

Construction Management Support - Kimley-Horn's Ron Taylor will augment the Cities' construction management staff during construction. Ron has 30 years of construction inspection experience including bridge and roadway construction and reconstruction for communities throughout California. He has been

responsible for evaluating contractors' ability to perform the needed work, inspecting work-in-progress for adherence to contract specifications, attending project meetings, determining corrective actions, and tracking project budgets. Ron will support the City's construction efforts by providing construction observation and monitoring, working with the contractor in response to field issues, and verifying progress payments. This proposal assumes a construction period of 6 months, and construction management support being provided for 20 hours per week. This proposal also assumes that all inspections and material testing are provided by the City or the Contractor.

Schedule:

Kimley-Horn is prepared to begin work immediately upon receipt of a signed Agreement and your notice to proceed, and we will endeavor to meet your scheduling needs. Completion of each subsequent task deliverable will depend on the nature and extent of the comments received, but all efforts will be made to expedite any revisions and assistance with response to comments. Kimley-Horn intends to provide the Bid Set submittal in December 2022 to support a Spring 2023 construction start.

Compensation, Fees and Expenses:

We propose to perform the Scope of Services outlined in Tasks 1 through 4 for a time and materials fee not to exceed the following:

Task Description (Base)	Labor Fee
Task 1: Project Management	\$20,775
Task 2: Field Assessment	\$59,960
Task 3: Plans, Specifications and Estimates	\$237,300
Task 4: Additional Services	\$156,000
Direct Costs	\$1,000
Total Maximum Labor Fee	\$475,034

Direct costs include direct expenses for the project such as in-house duplicating, facsimile, mileage, telephone, and postage.

We appreciate the opportunity to provide these services to you. Please contact me if you have any questions.

Very truly yours,

KIMLEY-HORN AND ASSOCIATES, INC.



By: Peter Meyerhofer P.E.
Vice President
P.E. No.: C68778

Exhibit A

February 1, 2022

Ms. Fanny Yu, PE
Associate Civil Engineer
City of Milpitas
455 E. Calaveras Blvd.
Milpitas, CA 95035
fyu@ci.milpitas.ca.gov

Re: Proposal – Street Resurfacing 2023

Dear Ms. Yu,

Thank you for inviting Kimley-Horn and Associates, Inc. (Kimley-Horn) to provide engineering services for the City of Milpitas Street Resurfacing 2023 Project (the Project). Kimley-Horn will prepare plans, specifications, and estimate to support the City's annual resurfacing efforts. This letter is in accordance with your request and constitutes a proposal setting forth our proposed Scope of Services, Schedule, and Fee.

Kimley-Horn is well equipped to execute this project, with a large staff of local engineers and Blake Silkwood serving as Project Manager for the project. Blake was a designer and Project Manager for three previous iterations of the City Pavement Resurfacing Program, as well as Project Manager for multiple pavement resurfacing projects throughout the Bay Area.

Project Understanding:

Kimley-Horn will provide Engineering Services to develop plans, specifications and estimates for the Street Resurfacing 2023 Program. The streets identified for the Project include:

Location	Boundary Limits
Location 1	Streets bounded by: Bolton Drive, N. Park Victoria, Eastern City Limits, Jacklin Road, and Calera Creek Heights Drive
Location 2	Streets bounded by: Heath Street, Abbott Avenue, Redwood Avenue, and Valley Way
Location 3	Streets bounded by: Big Basin Drive, Sassone Court, Clear Lake Avenue, Clear Lake Court, Sonoma Drive, Mt Shasta Avenue, Portola Drive, Mt. Diablo Avenue, Courtland Avenue, Jungfrau Court, Matterhorn Court, Big Bear Court, Dempsey Road, Chewpon Avenue, Hay Court, and Bee Court.
Location 4	Streets bounded by: Saratoga Drive, Platt Avenue, Olympic Drive, Lassen Avenue, Acadia Avenue, Glacier Drive, Creighton Court, and Richter Court
Location 5	S. Park Victoria Drive from Landess Avenue to Yosemite Drive Yellowstone Avenue from Landess Avenue to S. Park Victoria Drive
Location 6	E. Calaveras Boulevard from S. Park Victoria Drive to Evans Road
Location 7	E. Calaveras Boulevard from Evans Road to Eastern City Limits (Conceptual Maintenance Study Only)

Preliminary project funding will be between \$2 Million and \$4 Million dollars, and will be funded with local funds. The tentative construction window is Spring 2023.

As part of this work, Kimley-Horn will provide a comprehensive assessment of proposed streets to include the following:

- Recommendation of proposed pavement treatments, with consideration to construction impacts. These can include treatments such as microsurfacing, grind and overlay, base repair, or full depth reconstruction. This will be supported by Kimley-Horn's visual assessment and a robust geotechnical analysis.
- Assessment of street concrete flatwork, including low curb heights, missing flatwork, and damaged flatwork.
- Assessment of existing curb ramps and determining ADA compliance.
- Protection and adjustment of utility facilities affected by work.

The Project PS&E will include the following technical items:

- Pavement rehabilitation
- Flatwork reconstruction
- Curb ramp reconstruction
- Conversion of loop detection to video detection at signalized intersections.
- Installation of new signage and striping. The plans will include any buffered bike lanes and green bike lanes in accordance with the City Bicycle/Pedestrian and Trails Plan. Per our preliminary discussions, this is likely confined to Park Victoria Drive, Calaveras Boulevard and Yellowstone Avenue.

Scope of Services:

Task 1 – Project Management

Kimley-Horn will supervise, coordinate, and monitor project design activities. We will work with the City at the start of the project to establish the standards and policies which will guide the project development. We will submit monthly invoices and status updates.

Kimley-Horn will perform QA/QC prior to each deliverable.

Kimley-Horn will schedule and facilitate a virtual kick-off meeting with the City to discuss the proposed project approach, potential design challenges, schedule, and deadlines. Following the meeting, Kimley-Horn will prepare and provide meeting minutes. Kimley-Horn will attend up to six (6) additional virtual meetings, held monthly, with City staff. We assume coordination with utility owners is not included in this scope of services.

We assume the project management task to occur over 9 months and conclude with the submittal of the Final PS&E Package.

Deliverables Task 1:

- Kick Off Meeting Minutes
- Invoices and Progress Reports

Task 2 – Field Assessment

As part of Task 2, Kimley-Horn will perform a field assessment of all streets included in the Project. Our team of highly trained engineers will be assessing each street for the following criteria:

- Overall pavement condition, including limits of base repairs

- Damaged, inadequate or missing concrete flatwork
- Curb ramps and compliance with ADA standards.
- Utilities and Utility structures to be protected in place
- Private property access points
- Impacts to traffic signals
- Jurisdictional coordination items, such as bridges, state highways, county limits, or city limits.

The field assessment will be memorialized as a PDF markup that summarizes our findings and confirms the Project understanding and scope.

In addition to the visual assessment, Kimley-Horn will partner with All Earth Geotechnical Engineering to provide geotechnical services for this project. The purpose of our Geotechnical Investigation will be to explore the surface and subsurface conditions at the site by taking pavement cores, measuring the existing pavement section, and sampling the subgrade for identification and laboratory analysis. The subgrade will be analyzed for design of new pavement sections, digout repairs, and bus turnouts. We will review of pertinent reports regarding the project areas. Field exploration consists of advancing pavement cores through the asphalt concrete and aggregate base at an approximate interval of 500 lineal feet, for a total of 25 cores. Traffic control will be provided with an arrow board and 1-person traffic control following Figure 6H-17 or 6H-18 of the MUTCD. Laboratory testing of selected subgrade samples considered representative of site conditions, to ascertain or derive relevant engineering properties that may include as needed:

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We appreciate the opportunity to provide these services to you. Please contact me if you have any questions.

Very truly yours,

KIMLEY-HORN AND ASSOCIATES, INC.



By: Peter Meyerhofer P.E.
Vice President
P.E. No.: C68778

Exhibit B



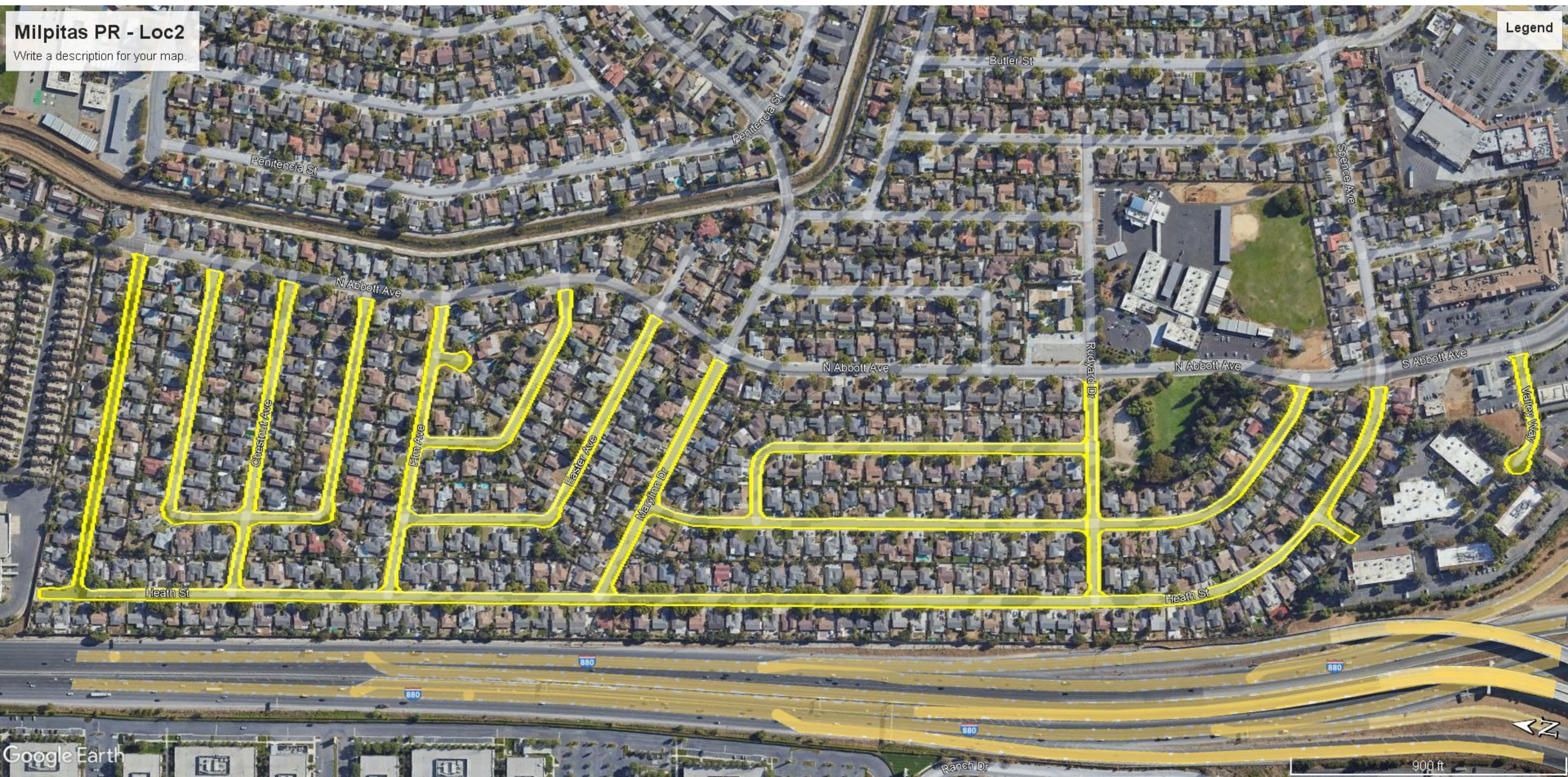
City of Milpitas
Pavement Resurfacing 2023
Cost Proposal
February 2022

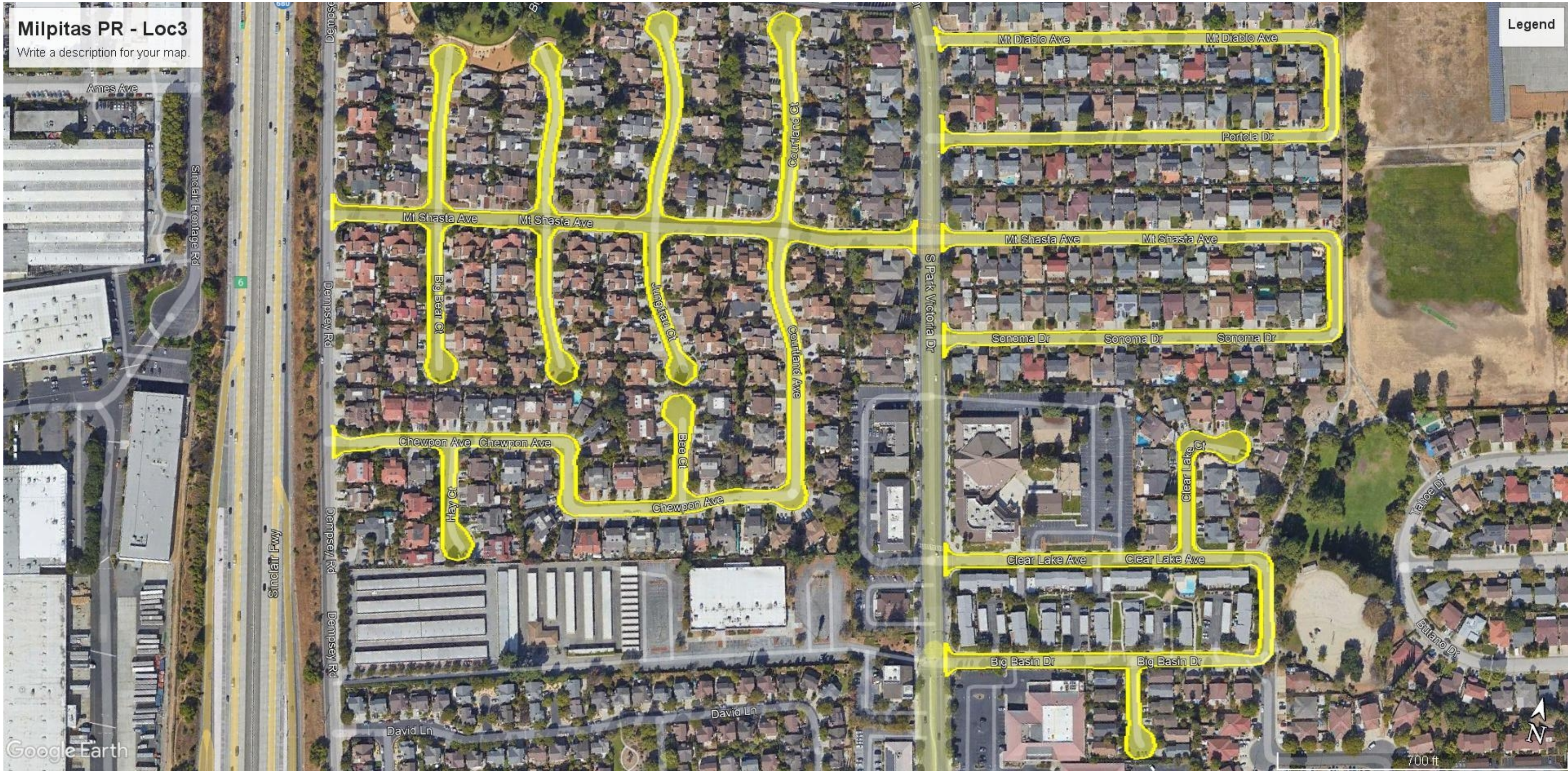
		Senior Professional II	Senior Professional I	Professional	Technical Support	Analyst	Senior Technical Support	Support Staff			All Earth Geotechnical		
Task	HOURLY BILLING RATE	\$270.00	\$220.00	\$175.00	\$125.00	\$150.00	\$180.00	\$115.00	Total Hours	Total KH Labor Cost		Total Labor Cost	
1	Project Management	10	60		15	20			105	\$ 20,775	\$ -	\$ 20,775	
	Project Meetings (1 Kick-off and 6 monthly meetings)	2	16			10			28	\$ 5,560	\$ -	\$ 5,560	
	Project Administration	4	24		15	10			53	\$ 9,735	\$ -	\$ 9,735	
	QC/QA (3 submittals)	4	20						24	\$ 5,480	\$ -	\$ 5,480	
2	Field Assessment	2	22	24		225			273	\$ 43,330	\$ 16,630	\$ 59,960	
	Field Assessment	2	16	24		225			267	\$ 42,010	\$ -	\$ 42,010	
	Geotechnical Investigations		6						6	\$ 1,320	\$ 16,630	\$ 17,950	
3	Plans, Specifications and Estimates	40	92	299		958		89	1478	\$ 237,300	\$ -	\$ 237,300	
	30% Submittal (Field Assessment and OOM Cost Estimate)	2	16	36		96			150	\$ 24,760	\$ -	\$ 24,760	
	60% Submittal (Plans, Spec Outline, Estimate)	16	30	129		414		59	648	\$ 102,380	\$ -	\$ 102,380	
	90% Submittal (Plans, Specifications, Estimate)	16	30	110		400		30	586	\$ 93,620	\$ -	\$ 93,620	
	Final Submittal (Plans, Specifications, Estimate)	6	16	24		48			94	\$ 16,540	\$ -	\$ 16,540	
4	Additional Services	50	100			191	510		851	\$ 156,000	\$ -	\$ 156,000	
	Additional Design Services	50	100			190			340	\$ 64,000	\$ -	\$ 64,000	
	CM Support (6 Months)					1	510		511	\$ 92,000	\$ -	\$ 92,000	
	Total Hours	102	274	323	15	1394	510	89	2707				
	Total Labor Cost	\$ 27,540	\$ 60,280	\$ 56,525	\$ 1,875	\$ 209,150	\$ 91,800	\$ 10,235		\$ 457,405	\$ 16,630	\$ 474,035	
	Other Direct Costs												
	Direct Expenses									\$ 1,000	\$ -	\$ 1,000	
	Total Other Direct Costs									\$ 1,000	\$ -	\$ 1,000	
	TOTAL BASE SERVICES										\$ 458,404.50	\$ 16,630.00	\$ 475,034.50



Milpitas PR - Loc2
Write a description for your map.

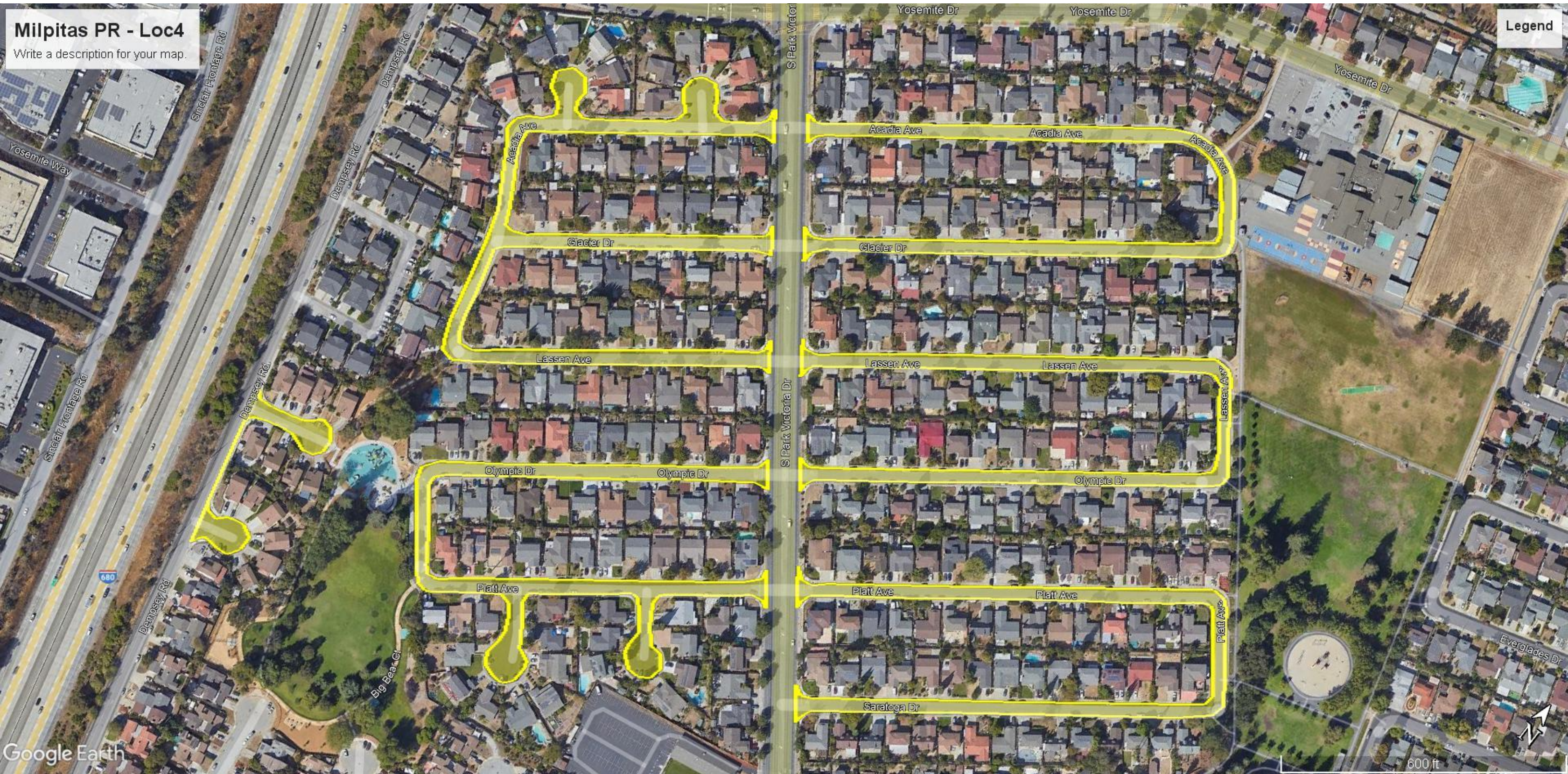
Legend

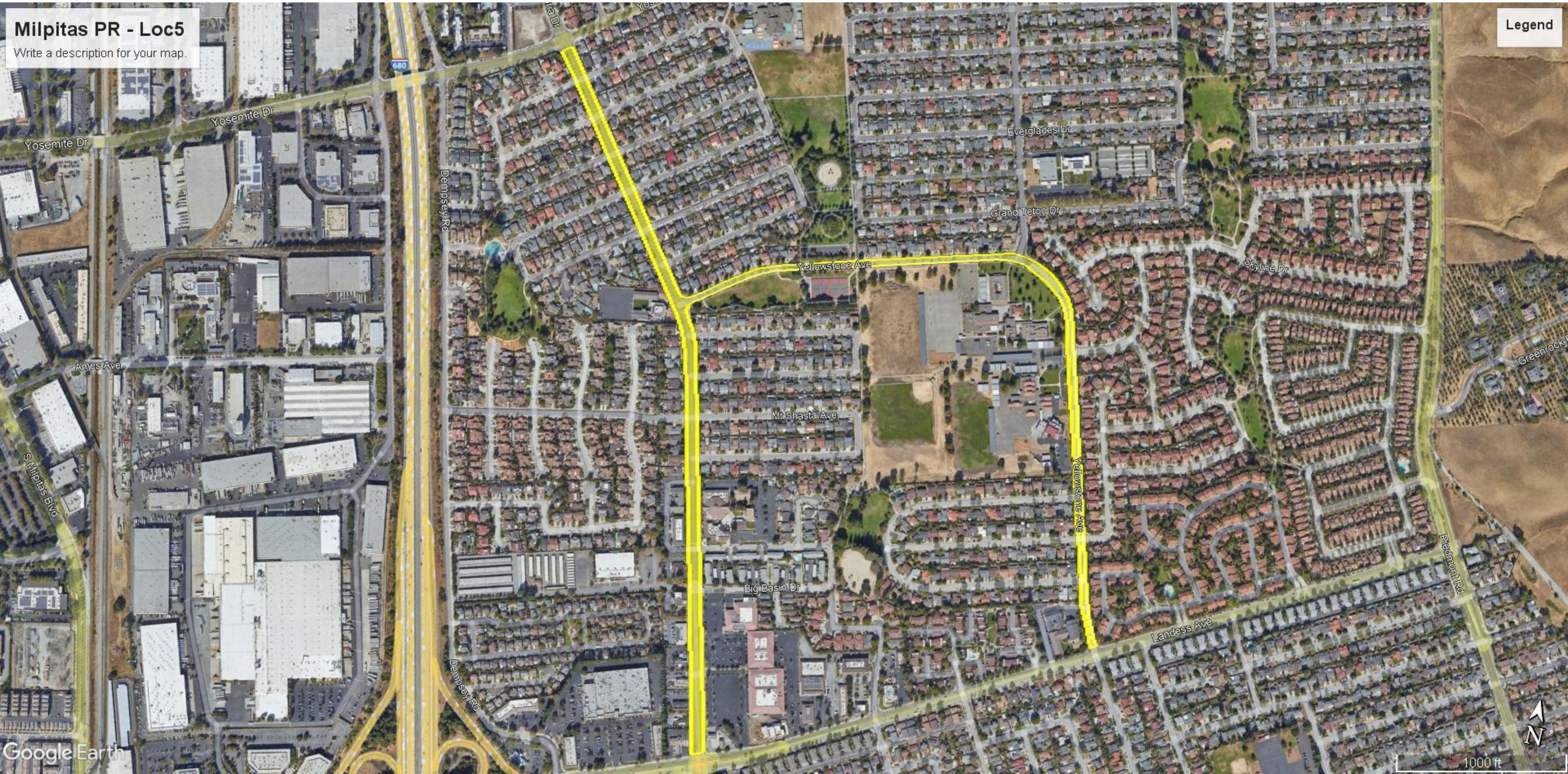


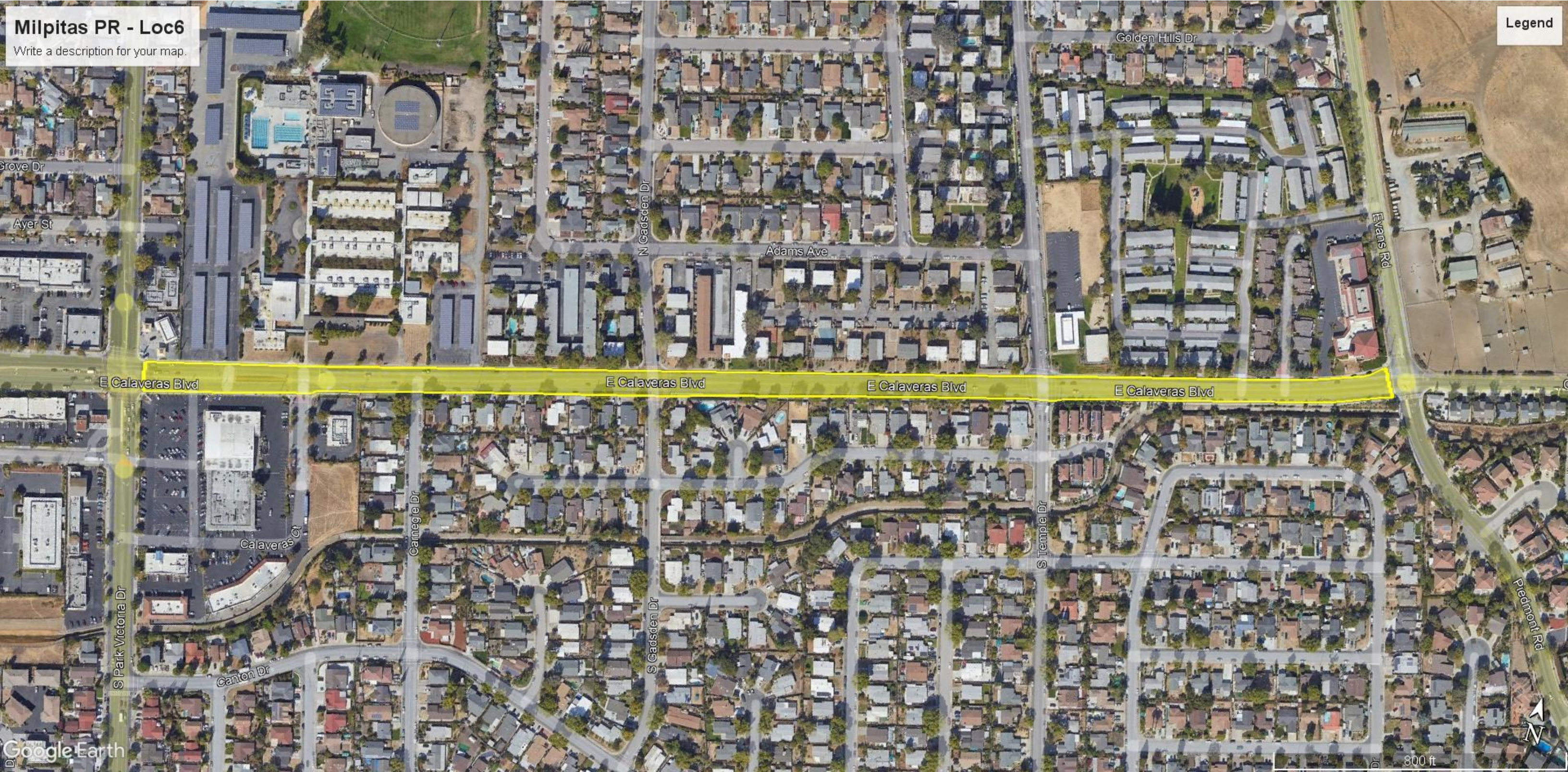


Milpitas PR - Loc4

Write a description for your map.









Legend



CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Adopt a Resolution Initiating Proceedings for the Annual Levy and Collection of Assessments and Ordering the Preparation of the Annual Engineer's Report for Landscaping and Lighting Maintenance Assessment District No. 95-1 (McCarthy Ranch)
Category:	Consent Calendar-Community Development
Meeting Date:	3/1/2022
Staff Contact:	Steve Erickson 408-586-3301
Recommendation:	Adopt a Resolution Initiating the Proceedings for the Annual Levy and Collection of Assessments and Ordering the Preparation of the Annual Engineer's Report for Landscaping and Lighting Maintenance Assessment District No. 95-1 (McCarthy Ranch).

Background:

On May 2, 1995, the City Council completed its proceedings in accordance with and pursuant to the Landscaping and Lighting Act of 1972, establishing the Landscaping and Lighting Maintenance Assessment District No. 95-1 (McCarthy Ranch) (LLMD 95-1) to provide for improvement and maintenance of public landscaping, irrigation, pedestrian lighting, gateway columns and entry signs along portions of North McCarthy Boulevard and the Ranch Drive gateway between State Route 237 and Dixon Landing Road as shown on the attached location map (**Attachment 1**).

Analysis:

The Landscaping and Lighting Act of 1972 requires adoption of a resolution (**Attachment 2**) directing preparation of the annual engineer's report evaluating LLMD 95-1 maintenance and improvement costs and generally describing any proposed new improvements or any substantial changes in existing improvements. At subsequent meetings, the City Council will be asked to approve the completed engineer's report and to schedule a public hearing for the proposed assessment in May and June 2022. Upon City Council approval, the assessment for the maintenance and improvement work will be added to the 2022-23 property tax bills of property owners within the boundaries of LLMD 95-1.

Policy Alternatives:

Alternative 1:

Not adopt a resolution initiating proceeding for the annual levy and collection of assessments and ordering the preparation of the annual engineer's report for LLMD 95-1.

Pros: None

Cons: The Landscaping and Lighting Act of 1972 requires the legislative body adopt the resolution, not adopting the resolution would jeopardize the City's ability to collect assessments for the maintenance and upkeep of LLMD 95-1.

Reason not recommended: To allow for the continued maintenance for LLMD 95-1, staff recommends ordering the preparation of the annual engineers' report to begin the proceedings for the levy and collection of assessments for fiscal year 2022/23.

Fiscal Impact:

The levy and collection of assessments provides a funding resource for the City to improve and maintain public landscaping, irrigation, pedestrian lighting, gateway columns and entry signs within LLMD 95-1.

California Environmental Quality Act:

Levy and collection of assessment is not considered a project under CEQA as there will be no direct or reasonably foreseeable indirect physical change in the environment.

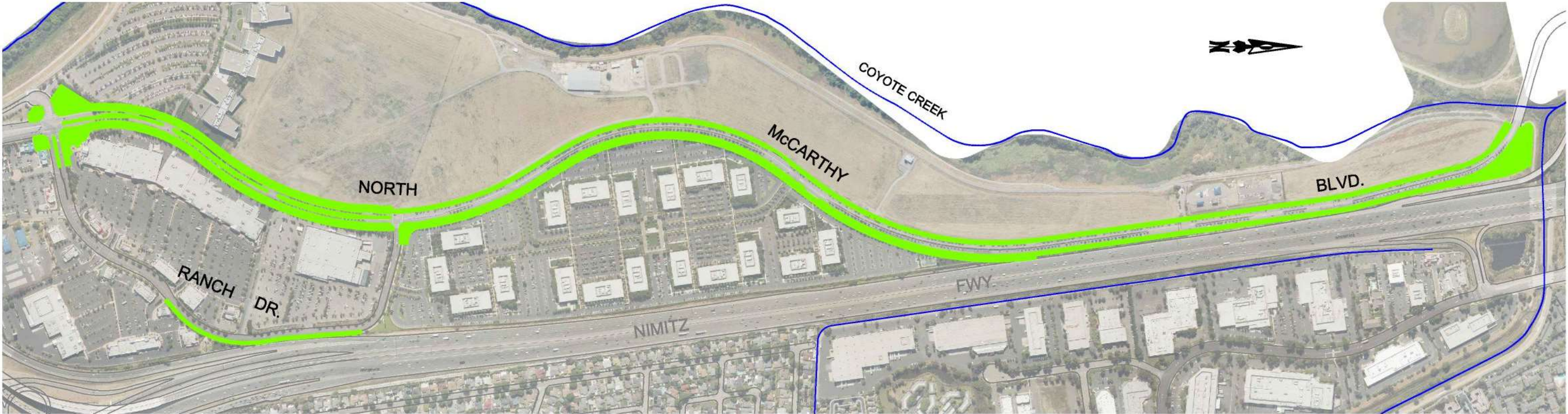
Recommendation:

Adopt a resolution initiating the proceedings for the annual levy and collection of assessments and ordering the preparation of the Annual Engineer's Report for Landscaping and Lighting Maintenance Assessment District No. 95-1 (McCarthy Ranch).

Attachments:

1. Location Map
2. Resolution

CITY OF MILPITAS
LANDSCAPING MAINTENANCE DISTRICT (LMD) 95-1
(N.T.S.)



 2022-2023 FISCAL YEAR LANDSCAPE AREA FUNDED FOR MAINTENANCE

RESOLUTION NO. ____

A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF MILPITAS, INITIATING PROCEEDINGS FOR THE LEVY AND COLLECTION OF ASSESSMENTS FOR THE LANDSCAPING AND LIGHTING MAINTENANCE ASSESSMENT DISTRICT NO. 95-1 (MCCARTHY RANCH) FOR FISCAL YEAR 2022/23, ORDERING THE PREPARATION OF THE ANNUAL ENGINEER'S REPORT, AND MAKING CERTAIN FINDINGS RELATED THERETO

WHEREAS, on May 2, 1995, the City Council (the "City Council") of the City of Milpitas (the "City") completed its proceedings in accordance with and pursuant to the Landscaping and Lighting Act of 1972, Part 2, Division 15 of the California Streets and Highways Code (commencing with Section 22500) (the "Act") to establish Landscaping and Lighting Maintenance Assessment District No. 95-1 (McCarthy Ranch) (the "Maintenance District"), for the purpose of paying for the installation, construction, maintenance and/or servicing of certain improvements authorized under the Act, and incidental expenses in connection therewith (collectively, the "Improvements"); and

WHEREAS, Section 22620, *et seq.* of the Act provides for the levy of annual assessments after formation of the Maintenance District; and

WHEREAS, the City has retained NBS Government Finance Group as assessment engineer for the purpose of assisting with the annual levy of the Maintenance District, and the preparation and filing of a report in accordance with Section 22565, *et seq.*, of the Act (the "Engineer's Report"); and

WHEREAS, pursuant to Section 22622 of the Act, the City Council wishes to initiate proceedings to provide for the levy of assessments for Fiscal Year 2022/23 in order to provide funding for the necessary costs and expenses pertaining to the maintenance of the Improvements within the Maintenance District.

NOW, THEREFORE, the City Council hereby finds, determines, and resolves as follows:

1. The City Council has considered the full record before it, which may include but is not limited to such things as the staff report, testimony by staff and the public, and other materials and evidence submitted or provided to it. Furthermore, the recitals set forth above are found to be true and correct and are incorporated herein by reference.
2. Engineer's Report: The City Council hereby orders NBS Government Finance Group to prepare and file with the City Clerk the Engineer's Report concerning the levy and collection of assessments within the Maintenance District for the fiscal year commencing July 1, 2022, and ending June 30, 2023, in accordance with Section 22565, *et seq.*, of the Act.
3. New Improvements or Changes to Existing Improvements: There are no changes to existing Improvements nor are there any items being added to the list of Improvements previously approved at the formation of the Maintenance District.

PASSED AND ADOPTED this ____ day of _____, 2022 by the following vote:

AYES:

NOES:

ABSENT:

ABSTAIN:

ATTEST:

APPROVED:

Wendy Wood, City Clerk

Rich Tran, Mayor

APPROVED AS TO FORM:

Christopher J. Diaz, City Attorney



CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Adopt a Resolution Initiating Proceedings for the Annual Levy and Collection of Assessments and Ordering the Preparation of the Annual Engineer's Report for Landscaping and Lighting Maintenance Assessment District No. 98-1 (Sinclair Horizon)
Category:	Consent Calendar-Community Development
Meeting Date:	3/1/2022
Staff Contact:	Steve Erickson 408-586-3301
Recommendation:	Adopt a Resolution Initiating Proceedings for the Annual Levy and Collection of Assessments and Ordering the Preparation of the Annual Engineer's Report for Landscaping and Lighting Maintenance Assessment District No. 98-1 (Sinclair Horizon).

Background:

On June 16, 1998, the City Council completed its proceedings in accordance with and pursuant to the Landscaping and Lighting Act of 1972, establishing the Landscaping and Lighting Maintenance Assessment District No. 98-1 (Sinclair Horizon) (LLMD 98-1) to provide for improvement and maintenance of public landscaping, irrigation, and pedestrian walking path adjacent to Sinclair Frontage Road and Los Coches Creek abutting the Sinclair Horizon residential subdivision as shown in the attached location map (**Attachment 1**).

Analysis:

The Landscaping and Lighting Act of 1972 requires adoption (**Attachment 2**) of a resolution directing preparation of the annual engineer's report evaluating LLMD 98-1 maintenance and improvement costs and generally describing any proposed new improvements or any substantial changes in existing improvements. At subsequent meetings, the City Council will be asked to approve the completed engineer's report and to schedule a public hearing for the proposed assessment in May and June 2022. Upon City Council approval, the assessment for the maintenance and improvement work will be added to the 2022-23 property tax bills of property owners within the boundaries of LLMD 98-1.

Policy Alternatives:

Alternative 1:

Not adopt a resolution initiating proceeding for the annual levy and collection of assessments and ordering the preparation of the annual engineer's report for LLMD 98-1.

Pros: None

Cons: The Landscaping and Lighting Act of 1972 requires the legislative body adopt the resolution, not adopting the resolution would jeopardize the City's ability to collect assessments for the maintenance and upkeep of LLMD 98-1.

Reason not recommended: To allow for the continued maintenance for LLMD 98-1, staff recommends ordering the preparation of the annual engineers' report to begin the proceedings for the levy and collection of assessments for fiscal year 2022/23. **FiscallImpact:**

The levy and collection of assessments provides a funding resource for the City to improve and maintain public landscaping, irrigation, and pedestrian walking path within LLMD 98-1.

California Environmental Quality Act:

Levy and collection of assessment is not considered a project under CEQA as there will be no direct or reasonably foreseeable indirect physical change in the environment.

Recommendation:

Adopt a resolution initiating the proceedings for the annual levy and collection of assessments and ordering the preparation of the Annual Engineer's Report for Landscaping and Lighting Maintenance Assessment District No. 98-1 (Sinclair Horizon).

Attachments:

1. Location Map
2. Resolution

CITY OF MILPITAS
LANDSCAPING MAINTENANCE DISTRICT (LMD) 98-1
(N.T.S.)



 2022-2023 FISCAL YEAR LANDSCAPE AREA FUNDED FOR MAINTENANCE

ST

RESOLUTION NO. ____

A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF MILPITAS, INITIATING PROCEEDINGS FOR THE LEVY AND COLLECTION OF ASSESSMENTS FOR THE LANDSCAPING AND LIGHTING MAINTENANCE ASSESSMENT DISTRICT NO. 98-1 (SINCLAIR HORIZON) FOR FISCAL YEAR 2022/23, ORDERING THE PREPARATION OF THE ANNUAL ENGINEER'S REPORT, AND MAKING CERTAIN FINDINGS RELATED THERETO

WHEREAS, on June 16, 1998, the City Council (the "City Council") of the City of Milpitas (the "City") completed its proceedings in accordance with and pursuant to the Landscaping and Lighting Act of 1972, Part 2, Division 15 of the California Streets and Highways Code (commencing with Section 22500) (the "Act") to establish Landscaping and Lighting Maintenance Assessment District No. 98-1 (Sinclair Horizon) (the "Maintenance District"), for the purpose of paying for the installation, construction, maintenance and/or servicing of certain improvements authorized under the Act, and incidental expenses in connection therewith (collectively, the "Improvements"); and

WHEREAS, Section 22620, *et seq.* of the Act provides for the levy of annual assessments after formation of the Maintenance District; and

WHEREAS, the City has retained NBS Government Finance Group as assessment engineer for the purpose of assisting with the annual levy of the Maintenance District, and the preparation and filing of a report in accordance with Section 22565, *et seq.*, of the Act (the "Engineer's Report"); and

WHEREAS, pursuant to Section 22622 of the Act, the City Council wishes to initiate proceedings to provide for the levy of assessments for Fiscal Year 2022/23 in order to provide funding for the necessary costs and expenses pertaining to the maintenance of the Improvements within the Maintenance District.

NOW, THEREFORE, the City Council hereby finds, determines, and resolves as follows:

1. The City Council has considered the full record before it, which may include but is not limited to such things as the staff report, testimony by staff and the public, and other materials and evidence submitted or provided to it. Furthermore, the recitals set forth above are found to be true and correct and are incorporated herein by reference.
2. Engineer's Report: The City Council hereby orders NBS Government Finance Group to prepare and file with the City Clerk the Engineer's Report concerning the levy and collection of assessments within the Maintenance District for the fiscal year commencing July 1, 2022, and ending June 30, 2023, in accordance with Section 22565, *et seq.*, of the Act.
3. New Improvements or Changes to Existing Improvements: There are no changes to existing Improvements nor are there any items being added to the list of Improvements previously approved at the formation of the Maintenance District.

PASSED AND ADOPTED this _____ day of _____, 2022 by the following vote:

AYES:

NOES:

ABSENT:

ABSTAIN:

ATTEST:

APPROVED:

Wendy Wood, City Clerk

Rich Tran, Mayor

APPROVED AS TO FORM:

Christopher J. Diaz, City Attorney



CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Adopt a Resolution Amending and Restating the Wage Theft Procurement Policy
Category:	Consent Calendar-Leadership and Support Services
Meeting Date:	3/1/2022
Staff Contact:	Lauren Lai, Finance Director, 408-586-3111
<u>Recommendation:</u>	Adopt a resolution to amend and restate the City's Wage Theft Procurement Policy

Background:

The City of Milpitas adopted an anti-wage theft procurement policy through Resolution No. 8768 on May 1, 2018. City staff have found that certain parties contracting with the City of Milpitas find it impracticable to agree to the Policy's Wage Theft Prevention contract language. The proposed amendments to the City of Milpitas Wage Theft Procurement Policy would create additional exemptions in order to provide greater flexibility to the City and ensure that the City obtains needed goods and services.

Analysis:

Pursuant to the City's Wage Theft Procurement Policy (Resolution No. 8768), it is the policy of the City of Milpitas that all parties contracting with the City must comply with all applicable federal, state and local wage and hour laws including but not limited to the Federal Fair Labor Standards Act ("FLSA"), the California Labor Code and the Milpitas Minimum Wage Ordinance. The Policy requires as a part of a City solicitation for supplies, materials, goods and/or services, a potential contractor to complete a "Bid Certification" to disclose whether the contractor or any of its subcontractors has been found by a final court order or administrative action of an investigatory government agency to have violated federal, state or local wage and hour laws. In addition, all City contracts subject to this Policy must include the certain contract provisions ensuring that the contractor and any subcontractor it employs will comply with all applicable federal, state and local wage and hour laws.

Currently the following types of procurements are exempt from the Policy:

- A. Individual City solicitations, contracts or purchases for supplies, materials, goods and/or services of Five Thousand Dollars (\$5,000) or less; or
- B. City solicitations, contracts or purchases for supplies, materials, goods and/or services secured either through "piggyback procurement," where the pricing and terms have been previously established by another public agency, pursuant to Milpitas Municipal Code Section I-2-3.07 or "cooperative procurement," a cooperative purchasing program entered into by a public agency, regardless of whether the City is named a party to the agreement, pursuant to Milpitas Municipal Code Section I-2-3.08; or
- C. City solicitations, contracts or purchases for supplies, materials, goods and/or services where application of this Policy would conflict with the California Public Contract Code, or other applicable State or Federal law.

The proposed amendments to the City of Milpitas Wage Theft Procurement Policy would create additional exemptions in order to provide greater flexibility to the City and ensure that the City obtains needed goods and services:

- Individual City solicitations, contracts or purchases for supplies, materials, goods and/or services of ten thousand dollars (\$10,000) or less.
 - City solicitations, contracts or purchases of insurance.
 - City solicitations, contracts or purchases of software licenses, Software as a Service (SaaS) licenses or subscriptions, and information technology hardware or equipment.
 - City solicitations, contracts or purchases of utilities for the City entity, including but not limited to, telephone service, gas, electricity or water.
 - City solicitations, contracts, or purchases of legal services.
- When determined by the City Manager to be in the best interests of the City and where the solicitation, contract, or purchase is \$50,000 or less.

Policy Alternative:

Do not adopt the proposed revisions to the Wage Theft Procurement Policy.

Fiscal Impact:

There is no fiscal impact associated with this proposed amendment to the Wage Theft Procurement Policy.

California Environmental Quality Act:

Not applicable. In accordance with CEQA Guidelines section 15378(b)(5), action on this item is not a project subject to CEQA because it is an administrative action that will not result in a physical change to the environment.

Recommendation:

Adopt a resolution amending and restating the Wage Theft Procurement Policy.

Attachment:

1. Resolution

RESOLUTION NO. _____

A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF MILPITAS AMENDING AND
RESTATING A WAGE THEFT PROCUREMENT POLICY

WHEREAS, City Council of the City of Milpitas adopted an anti-wage theft procurement policy through Resolution No. 8768 on May 1, 2018; and

WHEREAS, the Recitals set forth in Resolution No. 8768 remain true and correct; and

WHEREAS, it remains the policy of the City of Milpitas that all parties contracting with the City must comply with all applicable federal, State and local wage and hour laws, including but not limited to the Federal Fair Standards Act, California Labor Code and City of Milpitas Minimum Wage Ordinance; and

WHEREAS, due to the nature of certain industries, it can be impracticable for some parties contracting with the City of Milpitas to ensure that the contractor and all its subsidiaries, contractors and subcontractors comply with all wage and hour laws; and

WHEREAS, the City desires to amend the Wage Theft Procurement Policy to create additional exceptions in order to provide greater flexibility to the City and ensure that the City obtains needed goods and services; and

NOW, THEREFORE, the City Council of the City of Milpitas hereby finds, determines, and resolves as follows:

1. The City Council has considered the full record before it, which may include but is not limited to such things as the staff report, testimony by staff and the public, and other materials and evidence submitted or provided to it. Furthermore, the recitals set forth above are found to be true and correct and are incorporated herein by reference.
2. The policy described in the recitals above, and as more particularly set forth in the attached Exhibit "A," is hereby adopted by the City Council as the official procurement policy of the City of Milpitas to address wage theft violations. Resolution No. 8768 is hereby superseded.
3. This policy shall remain in effect until repealed or modified by the City Council.

PASSED AND ADOPTED this _____ day of _____ 2022, by the following vote:

AYES:

NOES:

ABSENT:

ABSTAIN:

ATTEST:

APPROVED:

Wendy Wood, City Clerk

Rich Tran, Mayor

APPROVED AS TO FORM:

Christopher J. Diaz, City Attorney

EXHIBIT A**CITY OF MILPITAS****WAGE THEFT PROCUREMENT POLICY****BACKGROUND:**

Wage theft occurs when an employer fails to pay its workers the wages to which they are legally entitled. It is the crime of stealing earned wages from workers. There are numerous forms of wage theft involving violations of employment laws but all resulting in workers earning less than they are entitled to earn.

Local and national studies on wage theft report that wage theft is a pervasive and chronic problem. Wage theft is not incidental, aberrant, rare or committed only by a few rogue employers at the periphery of the labor market. Instead it takes place in industries that span the economy — from retail, restaurants and grocery stores; caregiver industries; manufacturing, construction and wholesalers; building services such as janitorial and security; and personal services such as dry cleaning and laundry, car washes and beauty and nail salons.

PURPOSE:

To establish a Council Policy and procedure to prevent wage theft on City contracts.

POLICY:

It is the policy of the City of Milpitas that all parties contracting with the City must comply with all applicable federal, state and local wage and hour laws including but not limited to the Federal Fair Labor Standards Act ("FSLA"), the California Labor Code and the Milpitas Minimum Wage Ordinance.

Bid or Proposal Disqualification Circumstances

A potential contractor that has submitted a formal or informal bid/proposal to provide supplies, materials, goods and/or services to the City shall be disqualified if: (i) the potential contractor, or any subcontractor it proposes to employ as part of the bid/proposal, has been found, by a final court order or administrative action of an investigatory government agency, to have violated applicable federal, state or local wage and hour laws, including but not limited to the FSLA, the California Labor Code and the Milpitas Minimum Wage Ordinance; and (ii) that at least one such judgment, decision or order remains unsatisfied by the potential contractor or any of its subcontractors as of the date of submission of a bid/proposal to provide supplies, materials, goods and/or services to the City. For purposes of this paragraph, a final court order or administrative action is one as to which there is either no pending appeal or the time for filing an appeal has passed and no appeal was filed.

(Effective: __/__/2022)

Grounds for Contract Termination

A current contractor who has been found by a final court order or administrative action of an investigatory government agency to have violated applicable federal, state or local wage and hour laws, including but not limited to the FLSA, the California Labor Code and the Milpitas Minimum Wage Ordinance, or who employs a subcontractor who has been similarly found to be in such violation, may be in material breach of its contract with the City if the violation is not fully disclosed and/or satisfied per City contract requirements. Such breach may serve as a basis for contract termination and/or any other remedies available under law.

Exemptions

This Policy shall not apply to the following:

- A. Individual City solicitations, contracts or purchases for supplies, materials, goods and/or services of Ten Thousand Dollars (\$10,000) or less; or
- B. City solicitations, contracts or purchases for supplies, materials, goods and/or services secured either through "piggyback procurement," where the pricing and terms have been previously established by another public agency, pursuant to Milpitas Municipal Code Section I-2-3.07 or "cooperative procurement," a cooperative purchasing program entered into by a public agency, regardless of whether the City is named a party to the agreement, pursuant to Milpitas Municipal Code Section I-2-3.08; or
- C. City solicitations, contracts or purchases for supplies, materials, goods and/or services where application of this Policy would conflict with the California Public Contract Code, or other applicable State or Federal law.
- D. City solicitations, contracts or purchases of insurance and related services.
- E. City solicitations, contracts or purchases of software licenses, Software as a Service (SaaS) licenses or subscriptions, and information technology hardware or equipment.
- F. City solicitations, contracts or purchases of utilities for the City entity, including but not limited to, telephone service, gas, electricity or water.
- G. City solicitations, contracts, or purchases of legal services.
- H. When determined by the City Manager to be in the best interests of the City and where the solicitation, contract, or purchase is \$50,000 or less.

PROCEDURE:

I. MANDATORY DISCLOSURE REQUIREMENT

Unless otherwise exempted by this Policy, as a part of a City solicitation for supplies, materials, goods and/or services, a potential contractor shall fully complete a "Bid Certification" ("Certification"). The Certification requires each potential contractor to disclose whether the contractor or any of its subcontractors has been

found by a final court order or administrative action of an investigatory government agency to have violated federal, state or local wage and hour laws, including but not limited to the FLSA, the California Labor Code and the Milpitas Minimum Wage Ordinance, within the past five (5) years from the date of the submitted bid/proposal.

For each disclosed violation, the potential contractor shall provide a copy of (i) the final court order and/or final administrative decision/action; and (ii) documents demonstrating either that the order/decision/action has been fully satisfied, or if the order/decision/action has not been fully satisfied, documents evidencing a payment or other alternative plan approved by the court/government agency to satisfy the order/decision/action and proof that the potential contractor or its subcontractor is in compliance with that plan as of the date of bid/proposal submittal. The completed Certification shall be submitted by the potential contractor to the City as a part of its bid/ proposal.

The City shall disqualify a potential contractor based upon a disclosed violation if the order/decision/action for that violation remains unsatisfied as specified above.

Inaccurate or incomplete disclosures constitute a violation of the City's Wage Theft Procurement Policy and shall result in immediate disqualification from the City solicitation and contracting process or immediate termination of any contract with the City.

II. CONTRACT LANGUAGE AFTER SUCCESSFUL BID OR PROPOSAL

All City contracts subject to this Policy shall include the following provisions:

Wage Theft Prevention

Compliance with Wage and Hour Laws: Contractor, and any subcontractor it employs to complete work under this Agreement, shall comply with all applicable federal, state and local wage and hour laws. Applicable laws may include, but are not limited to, the Federal Fair Labor Standards Act, the California Labor Code and the Milpitas Minimum Wage Ordinance.

Final Judgments, Decisions, and Orders: For purposes of this Section, a "final judgment, decision, or order" refers to one for which all appeals have been exhausted or the time period to appeal has expired. Relevant investigatory government agencies include: the United States Department of Labor, the California Division of Labor Standards Enforcement, the City of Milpitas, or any other governmental entity or division tasked with the investigation and enforcement of wage and hour laws.

Prior Judgments against Contractor and/or its Subcontractors: BY SIGNING THIS AGREEMENT, CONTRACTOR AFFIRMS THAT IT HAS DISCLOSED ANY FINAL JUDGMENTS, DECISIONS OR ORDERS FROM A COURT OR INVESTIGATORY GOVERNMENT AGENCY, FINDING IN THE FIVE (5) YEARS PRIOR TO EXECUTING THIS AGREEMENT THAT CONTRACTOR OR ITS SUBCONTRACTORS(S) HAS VIOLATED ANY APPLICABLE WAGE AND HOUR LAWS. CONTRACTOR FURTHER AFFIRMS THAT IT OR ITS SUBCONTRACTOR(S) HAS EITHER FULLY SATISFIED EACH JUDGMENT, DECISION OR ORDER, OR, IF ANY JUDGMENT, DECISION OR ORDER HAS NOT BEEN FULLY SATISFIED, CONTRACTOR AFFIRMS THAT IT OR ITS SUBCONTRACTOR(S) IS CURRENTLY SATISFYING SAID JUDGMENT, DECISION OR ORDER THROUGH A PAYMENT OR ALTERNATIVE PLAN APPROVED BY THE APPLICABLE COURT/GOVERNMENT AGENCY AND THAT CONTRACTOR OR ITS SUBCONTRACTOR(S) ARE IN COMPLIANCE WITH SAID PLAN AS OF THE DATE OF EXECUTING THIS AGREEMENT.

Judgments or Decisions During Term of Contract: If at any time during the term of this Agreement, a court or investigatory government agency issues a final judgment, decision or order finding that Contractor or a subcontractor it employs to perform work under this Agreement has violated any applicable wage and hour law, or Contractor learns of such a judgment, decision, or order that was not previously disclosed in its bid/proposal, Contractor shall inform the City no more fifteen (15) calendar days after the judgment, decision or order becomes final or from the date of learning of the final judgment, decision or order.

Contractor or its subcontractor(s) shall, within thirty (30) calendar days after notifying the City, either (i) fully satisfy any such judgment, decision, or order and provide the City with documentary evidence of satisfying said judgment, decision or order; or (ii) provide the City documentary evidence of a payment or other alternative plan approved by the court/government agency to satisfy the judgment, decision or order. If the Contractor or its subcontractor is subject to a payment or other alternative plan, the Contractor or its subcontractor shall continue to submit documentary evidence every thirty (30) calendar days during the Term of the Contract demonstrating continued compliance with the plan until the judgment, decision or order has been fully satisfied.

Material Breach: Failure to comply with any part of this Section constitutes a material breach of this Agreement. Such breach may serve as a basis for immediate termination of this Agreement and/or any other remedies available under this Agreement and/or law.

Notice to City Related to Wage Theft Prevention: Notice provided to the City shall be addressed to: Attention: Finance Director, 455 E. Calaveras Blvd. Milpitas, CA 95035. The Notice provisions of this Section are separate from any other notice provisions in this Agreement and, accordingly, only notice provided to the above address satisfies the notice requirements in this Section.



CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Approve Amendments to the Professional Services Agreement with Ascent Environmental for Consultant Services and Master Funding Agreement with the Metropolitan Transportation Commission for the Priority Development Area Planning Grant Program Related to Preparation of the Gateway/Main Street Specific Plan Update and Authorize the City Manager to Execute the Amended Agreements and Supplement to the Master Funding Agreement with the Metropolitan Transportation Commission.
Category:	Consent Calendar-Community Development
Meeting Date:	3/1/2022
Staff Contact:	Ned Thomas, Planning Director, 408-586-3273 Jay Lee, Principal Planner, 408-586-3077
Recommendation:	Approve amendments to the Professional Services Agreement with Ascent Environmental for consultant services and Master Funding Agreement with the Metropolitan Transportation Commission for the Priority Development Area Planning Grant Program related to preparation of the Gateway/Main Street Specific Plan Update and authorize the City Manager to execute the amended agreements and Supplement to the Master Funding Agreement with the Metropolitan Transportation Commission.

Background:

The Milpitas Midtown Specific Plan was originally adopted by City Council in 2002 to maximize land use, transportation, and economic opportunities along the City's historic Main Street and to energize and catalyze mixed-use, transit-oriented development in the Midtown area, also known as the "heart" of Milpitas. Since adoption of the current Midtown Specific Plan, little of the community's vision for this area has been realized, and many potential development sites remain vacant and underutilized, especially along Main Street. As part of the update process, the Midtown Specific Plan will be renamed the "Milpitas Gateway/Main Street Specific Plan" and will provide a new vision and strategic policy framework to guide redevelopment and reinvestment in three focus areas and transform this important gateway into an attractive and vibrant destination for the City and the region.

On April 6, 2021, the City Council adopted the FY2022-26 Capital Improvement Plan (CIP), which included the Milpitas Gateway/Main Street Plan (Midtown Specific Plan Update) as Project No. 3437 with an initial outlay of up to \$960,000 from the Community Planning Fund. On May 26, 2021, the Metropolitan Transportation Commission (MTC) awarded the City of Milpitas an additional \$500,000 through its Priority Development Area (PDA) Planning Grant Program to complete the project.

On March 16, 2021, the Purchasing Division released RFP No. 2515 seeking proposals from qualified vendors with demonstrated experience in municipal planning services to assist the City with the Milpitas Gateway/Main Street Specific Plan (Midtown Specific Plan Update). Following a competitive evaluation process in accordance with the City's Municipal Code, the top firm, Ascent Environmental, was invited to continue in the evaluation process by providing a detailed scope of work with the proposed compensation for all services outlined in the RFP.

On September 21, 2021, City Council authorized the City Manager to execute a master funding agreement with the Metropolitan Transportation Commission to receive funding through the PDA Planning Grant Program and a professional services agreement with Ascent Environmental for consultant services to prepare the

Gateway/Main Street Specific Plan. Additional information regarding the project and RFP process can be found in the attached Council agenda report from the September 21, 2021 meeting.

Analysis:

Amendments to the professional services agreement with Ascent Environmental are needed to keep Studio J9 as one of Ascent's subconsultants. Studio J9 is a sole proprietorship and therefore unable to meet the subcontractor insurance and liability requirements typically required by the City. Furthermore, Studio J9's work is limited to preparing branding materials for the project, which is considered a direct expense. Therefore, staff is proposing amendments to the professional services agreement with Ascent that would treat Studio J9 as a vendor and require Ascent to assume liability for all work performed by Studio J9 under the agreement. A redline version of the PSA is attached to show the proposed amendments.

Amendments to the master funding agreement with the Metropolitan Transportation Commission are needed to execute the standard form agreement used for all jurisdictions. At the City Council meeting on September 21, 2021, staff presented a version of the agreement with minor non-substantive revisions and the Council subsequently approved this version of the agreement. However, the Metropolitan Transportation Commission clarified that jurisdictions wishing to receive grant funding must execute the original standard form agreement with no revisions. A redline version of the master funding agreement is attached to show the proposed amendments.

Following approval of the master funding agreement on September 21, 2021, City staff and Metropolitan Transportation Commission staff prepared a supplement to the master funding agreement. While the master funding agreement is an agreement with the Metropolitan Transportation Commission that allows the City to receive grant funds in general, the supplement establishes the scope of work, schedule, and budget to receive funding specifically for the Gateway/Main Street Specific Plan.

Policy Alternatives:

Alternative 1: Do not approve amendments to the professional services agreement with Ascent Environmental and the master funding agreement with MTC and do not authorize the City Manager to execute the amended agreements and the supplement to the master funding agreement with MTC.

Pros: None.

Cons: Failure to approve the amendments to the professional services agreement with Ascent Environmental and the master funding agreement with MTC and authorize the City Manager to execute the amended agreements and the supplement to the master funding agreement with MTC would result in the City being unable to finish updating the Midtown Specific Plan and forgoing \$500,000 in approved PDA grant funds, which need to be expended within 36 months of execution of a funding agreement with MTC. Without the Milpitas Gateway/Main Street Specific Plan, the existing Midtown Specific Plan would remain in place. Absent new policies and standards to facilitate catalytic development, the Main Street area and Calaveras Corridor would likely continue to suffer from disinvestment and a lack of identity. The City would potentially miss out on the opportunity to revitalize an important area of the city.

Reason not recommended: In light of the City's anticipated Regional Housing Needs Allocation (RHNA) from the Association of Bay Area Governments (ABAG), the Milpitas Gateway/Main Street Specific Plan is needed to help Midtown realize its full development potential and support regional and state efforts to address critical housing needs. If Midtown is unable to accommodate more housing development, it will be more challenging to meet the City's RHNA obligation. Moreover, the Milpitas Gateway/Main Street Specific Plan is needed to implement the vision of the recently adopted General Plan, which establishes Midtown as a key opportunity area for new economic growth and development in the City.

Fiscal Impact:

The proposed amendments to the professional services agreement with Ascent Environmental and master funding agreement with the Metropolitan Transportation Commission would not change the project budget. The cost to provide planning services for the Milpitas Gateway/Main Street Specific Plan will be covered by a

combination of Community Planning Fees and the General Government CIP Fund in the amount of \$828,000, and funds received from MTC through the PDA Planning Grant Program in the amount of \$500,000. As noted above, the Milpitas Gateway Specific Plan is a budgeted CIP project (No. 3437).

California Environmental Quality Act:

Not applicable. The selection and contractual arrangement of planning services do not constitute a project, in accordance with Section 15378 of the CEQA Guidelines.

Recommendation:

Approve amendments to the Professional Services Agreement with Ascent Environmental for consultant services and Master Funding Agreement with the Metropolitan Transportation Commission for the Priority Development Area Planning Grant Program related to preparation of the Gateway/Main Street Specific Plan Update and authorize the City Manager to execute the amended agreements and Supplement to the Master Funding Agreement with the Metropolitan Transportation Commission.

Attachments:

1. Amended Master Funding Agreement with MTC
2. Supplement to Master Funding Agreement with MTC
3. Amended Professional Services Agreement with Ascent Environmental
4. MTC Resolution No. 4202 (PDA Grant Awards)
5. City Council Staff Report, September 21, 2021

MASTER FUNDING AGREEMENT

BETWEEN THE METROPOLITAN TRANSPORTATION COMMISSION

AND

CITY OF MILPITAS

**PLANNING, PROGRAMMING,
TRANSPORTATION, TRANSIT, LAND USE OR OTHER PROJECTS**

FOR

FISCAL YEAR 2021-2022 through FISCAL YEAR 2031-2032

TABLE OF CONTENTS

<u>ARTICLE</u>	<u>PAGE</u>
1.0 GENERAL.....	1
2.0 INTERAGENCY AGREEMENT ADMINISTRATION.....	2
3.0 FUNDING.....	2
4.0 TERM.....	2
5.0 PAYMENT	3
6.0 DELAYS AND FAILURE TO PERFORM.....	3
7.0 AMENDMENTS	3
8.0 TERMINATION.....	4
9.0 USE OF THIRD PARTY CONTRACTS	4
10.0 INDEMNIFICATION	4
11.0 LAWS AND REGULATIONS.....	4
12.0 RECORDS.....	4
13.0 AUDITS	5
14.0 SUBCONTRACTS.....	5
15.0 PROHIBITED INTERESTS	6
16.0 ORGANIZATIONAL CONFLICTS OF INTEREST.....	6
17.0 CHOICE OF LAW	7
18.0 PARTIAL INVALIDITY	7
19.0 NO THIRD PARTY BENEFICIARIES	7
20.0 ORDER OF PRECEDENCE	7
EXHIBIT A FORM OF SUPPLEMENT	9
EXHIBIT B-1 ADDITIONAL TERMS AND CONDITIONS (GENERAL)	11
EXHIBIT B-2 ADDITIONAL TERMS AND CONDITIONS (FEDERALLY REQUIRED CLAUSES).....	12
EXHIBIT B-3 ADDITIONAL TERMS AND CONDITIONS (STATE-REQUIRED CLAUSES)	21
EXHIBIT B-4 ADDITIONAL TERMS AND CONDITIONS (PREVAILING WAGE RATES, APPRENTICESHIPS, AND PAYROLL RECORDS NON FEDERALLY FUNDED AGREEMENTS).....	34
EXHIBIT B-5 ADDITIONAL TERMS AND CONDITIONS (PREVAILING WAGE RATES, APPRENTICESHIPS, AND PAYROLL RECORDS FEDERALLY FUNDED AGREEMENTS).....	35
EXHIBIT B-6 ADDITIONAL TERMS AND CONDITIONS (REGIONAL TOLL FUNDS INCLUDING RM1, RM2, AND AB 1171)	40
EXHIBIT B-7 ADDITIONAL TERMS AND CONDITIONS (REGIONAL DISCRETIONARY FEDERAL FUNDS INCLUDING STP AND CMAQ).....	45

MASTER FUNDING AGREEMENT
Between METROPOLITAN TRANSPORTATION COMMISSION
And CITY OF MILPITAS
For PLANNING, PROGRAMMING,
TRANSPORTATION, TRANSIT, LAND USE OR OTHER PROJECTS

This Master Funding Agreement, effective as of _____ (this “Master Funding Agreement” or “Agreement”), is entered into by and between the Metropolitan Transportation Commission (hereafter “MTC”), a regional transportation planning agency established pursuant to California Government Code § 66500 *et seq.*, and City of Milpitas (hereafter “AGENCY”). MTC and AGENCY are collectively referred to herein as “the Parties.”

WITNESSETH

WHEREAS, MTC has been designated as the Metropolitan Planning Organization (MPO - federal) and the Regional Transportation Planning Agency (“RTPA” - state) for the San Francisco Bay Region; and

WHEREAS, MTC from time to time expects to provide funds available to it as MPO, RTPA or otherwise to AGENCY; and

WHEREAS, it is expected that these funds will be used for planning, programming, transportation, transit, land use or other projects relevant to MTC or its statutory purposes (the “Project” or “Projects”); and

WHEREAS, the Parties wish to set forth the terms and conditions under which MTC may from time to time provide funding to AGENCY; and

WHEREAS, before MTC will make funds available hereunder, MTC and AGENCY will enter into at least one Supplement to this Master Funding Agreement, which must be in substantially the form attached hereto as Exhibit A (each, a “Supplement”) to establish the terms and conditions applicable to AGENCY when receiving funds for the Project;

NOW, THEREFORE, the Parties hereto agree as follows:

1.0 GENERAL

This Master Funding Agreement shall have no force and effect with respect to a Project or any portion thereof unless and until a Supplement has been fully executed by both MTC and AGENCY governing the relevant Project. Exhibit A, Form of Supplement, is attached hereto and incorporated herein. Each Supplement shall include the following information:

- a. A description of the applicable Project scope of work;

- b. A maximum payment amount for the applicable Project scope of work;
- c. An indication of whether the various clauses attached hereto as Exhibits B-1 through B-7 shall apply to AGENCY's implementation of the applicable Project scope of work;
- d. Any additional covenants, conditions, restrictions or reporting requirements that apply to the applicable Project scope of work or funding source MTC is providing to AGENCY;
- e. Identification of the MTC and AGENCY project managers for the applicable Project scope of work;
- f. The estimated budget and payment milestones for the applicable Project scope of work; and
- g. Any MTC or AGENCY resolutions, authorizations or approvals, or any other key documents, relevant to the applicable Project scope of work or funding source MTC is providing to AGENCY.

Upon execution by MTC and AGENCY of such a Supplement, AGENCY shall assume the responsibility for implementing the applicable Project scope of work, and MTC will administer funding to AGENCY in accordance with this Agreement, the applicable Supplement, and any other documents incorporated by reference into such Supplement.

2.0 INTERAGENCY AGREEMENT ADMINISTRATION

The administration of this Agreement will be conducted by MTC staff. Day-to-day management of individual projects required under this Agreement is assigned to the appropriate Project Manager at AGENCY and Project Manager at MTC, as set forth in the applicable Supplement.

3.0 FUNDING

- A. The total compensation to be paid to AGENCY under this Agreement shall be the sum of the amounts of compensation payable to AGENCY as set forth in each Supplement.
- B. AGENCY and MTC jointly agree to exert their best efforts to manage each component of the Project in such a way that prevents costs from exceeding the estimated budget set forth in the applicable Supplement.
- C. Reimbursement of AGENCY travel expenses and per diem rates are not to exceed the rate specified by the State of California Department of Personnel Administration for similar employees (i.e. non-representative employees)

4.0 TERM

This Agreement is in effect for the ten years following the Effective Date. This Agreement term may be extended by mutual written agreement.

5.0 PAYMENT

Contingent upon AGENCY's satisfactory completion of work products or milestones, as applicable, required under the applicable Supplement, AGENCY shall submit invoices to MTC for that portion of the funds available to AGENCY that have been expended. This invoice will be in the format and provided no more frequently than prescribed by MTC in the applicable Supplement. In addition, all supporting documentation must accompany expenditures included on AGENCY invoices. Payment shall be made by MTC within thirty (30) days of receipt of an acceptable invoice, which shall be subject to the review and approval of MTC's Project Manager or a designated representative. Approval of an invoice shall not be unreasonably withheld. AGENCY should submit invoices electronically via email to MTC at acctpay@bayareametro.gov or deliver or mail invoices to MTC, as follows:

Attention: Accounting Section
Metropolitan Transportation Commission
Bay Area Metro Center
375 Beale Street, Suite 800
San Francisco, CA, 94105

6.0 DELAYS AND FAILURE TO PERFORM

Whenever AGENCY encounters any difficulty that will delay timely performance of work, AGENCY shall notify MTC in writing. The parties agree to cooperate to work out a mutually satisfactory course of action.

If MTC determines that (a) AGENCY's failure to complete a product on a timely basis is due to causes solely within AGENCY's control; and/or (b) AGENCY has failed to consider MTC recommendations aimed at facilitating progress toward that product, MTC may impose such sanctions as it may determine appropriate. Sanctions may include withholding of commensurate payment due under this Agreement until compliance is achieved.

7.0 AMENDMENTS

This Agreement or any Supplement hereto may be amended by mutual agreement of MTC and AGENCY at any time during the term of the Agreement. All such changes shall be incorporated in written amendments, which shall specify the changes in work performed and any adjustments in compensation and schedule. All amendments shall be executed by the authorized Executive or a designated representative of MTC and AGENCY and specifically identified as amendments to the Agreement. The MTC Project Manager is not a designated representative, for purposes of executing an amendment.

8.0 TERMINATION

Either party may terminate this Agreement, in whole or in part, at any time upon ninety (90) days' written notice. In this event, AGENCY shall submit a requisition to MTC for an amount representing the actual cost of services performed up to the effective date of termination for which AGENCY has not been previously reimbursed. In no event shall the maximum expenditure allowed under this Agreement, as it may be adjusted by a written amendment signed by both parties, be exceeded. Upon payment of the amount found due, MTC shall be under no further obligation to AGENCY, monetarily or otherwise.

9.0 USE OF THIRD PARTY CONTRACTS

AGENCY may subcontract or subvene funds to local agencies, consultants or contractors for performance of portions of the work required under this Agreement, without the prior written consent of MTC, provided AGENCY complies with any other applicable requirements of this Agreement and the applicable Supplement hereto, and applicable federal and state requirements.

10.0 INDEMNIFICATION

AGENCY shall indemnify, defend, and hold harmless MTC, its Commissioners, representatives, agents and employees from and against all claims, injury, suits, demands, liability, losses, damages and expenses, whether direct or indirect (including any and all costs and expenses in connection therewith), incurred by reason of any act or failure to act of AGENCY, its officers, employees or agents, or subconsultants or any of them in connection with this Agreement.

11.0 LAWS AND REGULATIONS

AGENCY shall comply with any and all laws, statutes, ordinances, rules, regulations or requirements of the federal, state and/or a local government, and of any agency thereof, including but not limited to the California Department of Transportation (Caltrans) Local Assistance Procedures Manual, as they exist at the time of execution of the Agreement and as they may be amended in the future, which relate to or in any manner affect the performance of this Agreement and any Supplements.

12.0 RECORDS

AGENCY agrees to establish and maintain an accounting system conforming to generally accepted accounting principles (GAAP) that is adequate to accumulate and segregate reasonable, allowable, and allocable project costs. AGENCY further agrees to keep all records pertaining to the Project(s) being funded for audit purposes for a minimum of: (a) three (3) years following final payment

to AGENCY, (b) four (4) years following the fiscal year of last expenditure under the Agreement; or (c) until completion of any litigation, claim or audit, whichever is longest.

13.0 AUDITS

AGENCY shall permit MTC and MTC's authorized representatives to have access to AGENCY's books, records, accounts, and any and all work products, materials, and other data relevant to this Agreement, for the purpose of making an audit, examination, excerpt and transcription during the term of this Agreement and for the period specified in Article 12. AGENCY shall in no event dispose of, destroy, alter, or mutilate said books, records, accounts, work products, materials and data for that period of time. Such permission shall extend to books, records, accounts, and any and all work products, materials, and other data relevant to this Agreement of the AGENCY's contractors and subcontractors, if any. If applicable, should MTC request access to the construction site and related field operations, MTC shall provide reasonable notice to AGENCY, and AGENCY shall provide access as it deems reasonable and safe, subject to the rights of the property owner if such owner is not AGENCY.

AGENCY further agrees to include in all its subcontracts hereunder exceeding \$25,000 a provision to the effect that the subconsultant agrees that MTC or any of MTC's duly authorized representatives shall have access to and the right to examine any directly pertinent books, documents, papers, and records of such subconsultant for the term specified above. "Subconsultant" is defined in Article 14.0 Subcontracts, below.

14.0 SUBCONTRACTS

A. For purposes of this Agreement, "subconsultant" shall mean any consultant or contractor under contract with the AGENCY to perform Project work. Any subconsultants must be engaged under written contract with AGENCY with provisions allowing AGENCY to comply with all requirements of this Agreement. Failure of a subconsultant to provide any insurance required under this Agreement shall be at the risk of AGENCY. MTC's Project Manager shall be notified in writing of any substitution or addition of subconsultants.

For any Project funded by the Federal Transit Authority (FTA), Federal Highway Administration (FHWA) or Caltrans, AGENCY shall complete Form 10-C, as may be revised by Caltrans from time to time, within thirty (30) days of executing an agreement with a subconsultant and submit it to MTC's Project Manager. MTC shall not process payment of any invoice under the applicable Supplement relating to work by a subconsultant unless AGENCY shall have submitted to MTC a Form 10-C with respect to its contract with such subconsultant.

B. Nothing contained in this Agreement or otherwise, shall create any contractual relation between MTC and any subconsultants, and no subcontract shall relieve AGENCY of his/her responsibilities and obligations hereunder. AGENCY agrees to be as fully responsible to MTC for the acts and omissions of its subconsultants and of persons either directly or indirectly employed by any of them as it is for the acts and omissions of persons directly employed by AGENCY. AGENCY's obligation to pay its subconsultants is an independent obligation from MTC's obligation to make payments to AGENCY.

C. Applicable provisions of this Agreement shall be included in any subcontract or subconsultant agreement in excess of \$25,000 entered into under of this Agreement.

15.0 PROHIBITED INTERESTS

No member, officer, employee or agent of MTC, during his/her tenure shall have any prohibited interest as defined by California Government Code Sections 1090, et seq., direct or indirect, in the Agreement or the proceeds thereof. Prohibited interests include interests of immediate family members, domestic partners, and their employers or prospective employers. Accordingly, AGENCY further covenants that it has made a complete disclosure to MTC of all facts of which AGENCY is aware upon due inquiry bearing upon any possible interest, direct or indirect, that it believes any member, officer, agent or employee of MTC (or an immediate family member, domestic partner or employer or prospective employer of such member, officer, agent or employee) presently has, or will have in the Agreement, or in the performance thereof, or in any portion of the profits thereunder. Willful failure to make such disclosure, if any, shall constitute grounds for cancellation and termination hereof by MTC.

16.0 ORGANIZATIONAL CONFLICTS OF INTEREST

AGENCY shall take all reasonable measures to preclude the existence or development of an organizational conflict of interest in connection with work performed by subconsultants or subcontractors under this Agreement. An organizational conflict of interest occurs when, due to other activities, relationships, or contracts, a firm or person is unable, or potentially unable, to render impartial assistance or advice to MTC or AGENCY; a firm or person's objectivity in performing the contract work is or might be impaired; or a firm or person has an unfair competitive advantage in proposing for award of a contract as a result of information gained in performance of this or some other Agreement.

AGENCY shall not engage the services of any subconsultant or subcontractor on any work related to this Agreement if the subconsultant or subcontractor, or any employee of the subconsultant or subcontractor, has an actual or apparent organizational conflict of interest related to work or services contemplated under this Agreement.

If at any time during the term of this Agreement AGENCY becomes aware of an organizational conflict of interest in connection with the work performed by a subconsultant or subcontractor hereunder, AGENCY shall immediately provide MTC with written notice of the facts and circumstances giving rise to this organizational conflict of interest. AGENCY's written notice will also describe alternatives for addressing or eliminating the organizational conflict of interest. If at any time during the period of performance of this Agreement, MTC becomes aware of an organizational conflict of interest in connection with performance of any work hereunder by a subconsultant or subcontractor, MTC shall similarly notify AGENCY. In the event a conflict is presented, whether disclosed by AGENCY or its subconsultant or subcontractor, or discovered by MTC, MTC will consider the conflict presented and any alternatives proposed and meet with AGENCY to determine an appropriate course of action. MTC's determination as to the manner in which to address the conflict shall be final.

Failure to comply with this section may subject AGENCY or its subconsultant or subcontractor to damages incurred by MTC in addressing organizational conflicts that arise out of work performed by such subconsultant or subcontractor, or to termination of this Agreement for breach.

17.0 CHOICE OF LAW

All questions pertaining to the validity and interpretation of the Agreement shall be determined in accordance with the laws of the State of California applicable to agreements made and to be performed within the State.

18.0 PARTIAL INVALIDITY

If any term or condition of this Agreement is found to be illegal or unenforceable, such term or condition shall be deemed stricken and the remaining terms and conditions shall remain valid and in full force and effect.

19.0 NO THIRD PARTY BENEFICIARIES

This Agreement is not for the benefit of any person or entity other than the parties.

20.0 ORDER OF PRECEDENCE

In the event of a conflict in the provisions of this Agreement, any Supplement hereto, or the Exhibits hereto incorporated by reference into such Supplement, the following order of priority shall be used in resolving such conflict: the applicable Supplement shall have first priority, then the Exhibits incorporated into such Supplement, then this Agreement.

IN WITNESS WHEREOF, this Agreement has been executed by the parties hereto as of the day and year first written above.

**METROPOLITAN TRANSPORTATION
COMMISSION**

CITY OF MILPITAS

Therese W. McMillan , Executive Director

Steven McHarris, City Manager

EXHIBIT A FORM OF SUPPLEMENT

SUPPLEMENT [insert number] TO MASTER FUNDING AGREEMENT

This Supplement No. ____ to Master Funding Agreement (“Supplement or “Agreement”) is entered into this _____ day of _____, 20__, by and between the Metropolitan Transportation Commission (hereafter “MTC”) and [AGENCY] (hereafter “AGENCY”) and supplements the Master Funding Agreement, dated _____, 20__, by and between MTC and AGENCY.

Pursuant to this Supplement, MTC agrees to provide an amount not to exceed _____ dollars (\$_____) in [describe funding source] to AGENCY to fund the [brief description of Project] (as more fully described in Annex I hereto, the “Supplement Project”). The estimated budget and payment milestones for the Supplement Project scope of work is attached as Annex II hereto.

MTC will reimburse AGENCY for its actual eligible costs incurred for completed Supplement Project milestones or deliverables described in Annex II hereto.

The Supplement Project work will commence [date], and be completed no later than _____, 20__.

The clauses selected below and attached as exhibits to the Master Funding Agreement shall apply to AGENCY’s performance of the applicable Supplement Project scope of work hereunder:

- ☐ Exhibit B-1, Additional Terms and Conditions (General), Paragraph A
- ☐ Exhibit B-1, Additional Terms and Conditions (General), Paragraph B
- ☐ Exhibit B-2, Additional Terms and Conditions (Federally Required Clauses)
- ☐ Exhibit B-3, Additional Terms and Conditions (State Required Clauses)
- ☐ Exhibit B-4, Additional Terms and Conditions (Prevailing Wage Rates, Apprenticeships, and Payroll Records, Non-Federally-Funded Agreements)
- ☐ Exhibit B-5, Additional Terms and Conditions (Prevailing Wage Rates, Apprenticeships, and Payroll Records, Federally-Funded Agreements)
- ☐ Exhibit B-6, Additional Terms and Conditions (Regional Toll Funds including RM1, RM2, and AB1171)
- ☐ Exhibit B-7, Additional Terms and Conditions (Regional Discretionary Federal Funds including STP and CMAQ)

[Insert any additional covenants, conditions, restrictions or reporting requirements that apply to the Supplement Project scope of work or funding source MTC is providing to AGENCY.]

[Describe/attach any MTC or AGENCY resolutions, authorizations or approvals, or any other key documents, relevant to the applicable Project scope of work or funding source MTC is providing to AGENCY.]

The MTC Project Manager for the Supplement Project is [name, telephone, email]. The AGENCY Project Manager for the Supplement Project is [name, telephone, email].

This Supplement is supplemental to the Master Funding Agreement; all terms and conditions of the Master Funding Agreement, as may be amended, remain unchanged hereby.

Capitalized terms used but not defined herein shall have the respective meanings assigned to them in the Master Funding Agreement.

**METROPOLITAN TRANSPORTATION
COMMISSION**

CITY OF MILPITAS

Steve Heminger, Executive Director

Steven McHarris, City Manager

EXHIBIT B-1
ADDITIONAL TERMS AND CONDITIONS (GENERAL)

A. INSURANCE REQUIREMENTS

AGENCY shall, at its own expense, obtain and maintain (and/or cause its subconsultant(s) to obtain and maintain, as applicable) the types of insurance and financial security listed (if any) in the applicable attachment or exhibit to the relevant Supplement against claims, damages and losses due to injuries to persons or damage to property or other losses that may arise in connection with the performance of work under such Supplement, and in effect at all times for the duration of such Supplement. All policies will be issued by insurers acceptable to MTC, generally with a Best's Rating of A- or better with a Financial Size Category of VIII or better, or as otherwise specified in the applicable Supplement. Notwithstanding anything to the contrary, AGENCY may satisfy the insurance requirements herein utilizing self-insurance providing equivalent coverage.

B. CLAIMS OR DISPUTES

Unless otherwise directed in writing by MTC, AGENCY shall continue performance under this Agreement while any matters in dispute are being resolved. Further, MTC shall pay AGENCY for any undisputed work performed by AGENCY prior to or during the resolution of the matters in dispute. In the event there is a dispute concerning the interpretation of this Agreement or any aspect of the Project that the project managers identified by MTC and AGENCY are unable to resolve, the project manager for either MTC or AGENCY may request that an ad hoc Dispute Resolution Committee ("DRC") be convened to resolve the dispute. The DRC shall consist of two members, one appointed by the MTC Executive Director and the other appointed by the Chief Executive Officer of AGENCY. The responsibility of chairing each ad hoc DRC shall alternate between the agencies, beginning with MTC. Further, disputes between MTC and AGENCY that cannot be resolved by the DRC may be submitted to alternative dispute resolution, as agreed to by the parties. Fees and expenses of the mediator will be borne equally.

EXHIBIT B-2
ADDITIONAL TERMS AND CONDITIONS
(FEDERALLY REQUIRED CLAUSES)

1. EQUAL EMPLOYMENT OPPORTUNITY

In accordance with Title VI of the Civil Rights Act, as amended (42 U.S.C. § 2000d); Section VII of the Civil Rights Act of 1964, as amended (42 U.S.C. § 2000e); Section 303 of the Age Discrimination Act of 1975, as amended (42 U.S.C. § 6102); Section 202 of the Americans with Disabilities Act of 1990 (42 U.S.C. § 12132); and, for FTA-funded projects, 49 U.S.C. § 5332 and any implementing requirements that FTA may issue. AGENCY agrees that it will not, on the grounds of race, religious creed, color, national origin, age, physical disability or sex, discriminate or permit discrimination against any employee or applicant for employment.

2. DISADVANTAGED BUSINESS ENTERPRISE (DBE) POLICY

It is the policy of MTC and the U.S. Department of Transportation to ensure nondiscrimination in the award and administration of DOT-assisted contracts and to create a level playing field on which disadvantaged business enterprises, as defined in 49 Code of Federal Regulations Part 26, can compete fairly for contracts and subcontracts relating to MTC's procurement and professional services activities.

AGENCY shall not discriminate on the basis of race, color, national origin or sex in the performance of the applicable Supplement. AGENCY shall carry out applicable requirements of 49 CFR Part 26 in the award and administration of DOT-assisted contracts. Failure by AGENCY to carry out these requirements is a material breach of contract, which may result in the termination of the applicable Supplement or this Agreement, or such other remedy as MTC deems appropriate.

3. TITLE VI OF THE CIVIL RIGHTS ACT OF 1964

AGENCY agrees to comply with all the requirements imposed by Title VI of the Civil Rights Act of 1964 (42 U.S.C. § 2000(d)) and the regulations of the Department of Transportation issued thereunder (49 CFR Part 21). For FTA-funded projects, AGENCY further agrees to comply with the current FTA Circular 4702.1A, "Nondiscrimination Guidelines for FTA Recipients," the U.S. DOT Order to Address Environmental Justice in Minority Populations and Low-Income Populations, and the U.S. DOT Policy Guidance Concerning Recipients' Responsibilities to Limited English Proficient (LEP) Persons.

4. ACCESS REQUIREMENTS FOR INDIVIDUALS WITH DISABILITIES

AGENCY agrees to comply with all applicable requirements of the Americans with Disabilities Act of 1990 (ADA), as amended, 42 U.S.C. § 12101 et seq.; Section 504 of the Rehabilitation Act of 1973, as amended, 29 U.S.C. § 794; Section 16 of the Federal Transit Act, as amended, 49 U.S.C. § 5310(f); and their implementing regulations.

5. STATE ENERGY CONSERVATION PLAN

AGENCY shall comply with all mandatory standards and policies relating to energy efficiency that are contained in the State energy conservation plan issued in compliance with the Energy Policy and Conservation Act (42 U.S.C. § 6321).

6. ALLOWABILITY OF COSTS

AGENCY shall comply with the cost principles (as applicable) in Office of Management and Budget (OMB) Circulars A-87, or A-122, or 48 Code of Federal Regulations Chapter 1 Part 31, or 49 Code of Federal Regulations Part 18, or in 2 Code of Federal Regulations Parts 200 and 1201, as applicable. In addition, all subcontracts must be in accordance with 2 Code of Federal Regulations Part 200, as applicable, MTC's funding agreement with DOT and any regulations, guidelines and circulars of DOT, applicable as a result of such funding agreement. Further, all subconsultants shall agree to comply with 48 Code of Federal Regulations, Chapter 1, Part 31.

7. LICENSE FOR FEDERAL GOVERNMENT PURPOSES

FTA/FHWA reserves a royalty-free, non-exclusive and irrevocable license to reproduce, publish or otherwise use, and to authorize others to use, for federal government purposes: (a) the copyright in any work developed under the applicable Supplement; and (b) any rights of copyright to which MTC or AGENCY purchases ownership under the applicable Supplement.

8. IDENTIFICATION OF DOCUMENTS

All reports and other documents completed as part of the applicable Supplement shall carry the following notation on the front cover or title page:

"The preparation of this report has been financed in part by grants from the: **[select appropriate agency]** Federal Transit Administration/Federal Highway Administration, U.S. Department of Transportation. The contents of this report do not necessarily reflect the official views or policy of the U.S. Department of Transportation."

9. AUDITS

AGENCY agrees to grant MTC, the U.S. DOT, FTA or FHWA, as applicable, the Comptroller General of the United States, the State of California, and their authorized representatives access to AGENCY's books, records, accounts, and any and all work products, materials, and other data relevant to the applicable Supplement, for the purpose of making an audit, examination, excerpt and transcription during the term of the applicable Supplement and for the period specified in Article 14. AGENCY shall in no event dispose of, destroy, alter, or mutilate said books, records, accounts, work products, materials

and data for that period of time. If, as a result of any audit, it is determined by the auditor that reimbursement of any costs including profit or fee under the applicable Supplement was in excess of that represented and relied upon during price negotiations or represented as a basis for payment, AGENCY agrees to reimburse MTC for those costs within sixty (60) days of written notification by MTC.

AGENCY further agrees to include in all its subcontracts hereunder exceeding \$25,000 a provision to the effect that the subrecipient agrees that MTC the U.S. DOT, FTA or FHWA, as applicable, the Comptroller General of the United States, the State of California, and their authorized representatives shall have access to and the right to examine any directly pertinent books, documents, papers, and records of such subrecipient for the term specified above.

10. FLY AMERICA REQUIREMENTS.

AGENCY agrees to comply with 49 U.S.C. 40118 (the “Fly America Act”) in accordance with the General Services Administration's regulations at 41 CFR Part 301 - 10, which provide that recipients and subrecipients of Federal funds and their consultants are required to use U.S. flag air carriers for U.S. Government-financed international air travel and transportation of their personal effects or property to the extent such service is available, unless travel by foreign air carrier is a matter of necessity as defined by the Fly America Act. AGENCY shall submit, if a foreign air carrier was used, an appropriate certification or memorandum adequately explaining why service by a U.S. flag air carrier was not available or why it was necessary to use a foreign air carrier and shall, in any event, provide a certificate of compliance with the Fly America requirements, if used. AGENCY agrees to include the requirements of this Section in all subcontracts that may involve international air transportation.

11. PROGRAM FRAUD AND FALSE OR FRAUDULENT STATEMENTS AND RELATED ACTS.

A. AGENCY acknowledges that the provisions of the Program Fraud Civil Remedies Act of 1986, as amended, 31 U.S.C. § 3801 et seq. and U.S. DOT regulations, “Program Fraud Civil Remedies,” 49 CFR Part 31, apply to its actions pertaining to this Project. Upon execution of the underlying contract, AGENCY certifies or affirms the truthfulness and accuracy of any statement it has made, it makes, it may make, or causes to be made, pertaining to the underlying Supplement or the FTA assisted project for which work is being performed under the applicable Supplement. In addition to other penalties that may be applicable, AGENCY further acknowledges that if it makes, or causes to be made, a false, fictitious, or fraudulent claim, statement, submission, or certification, the Federal Government reserves the right to impose the penalties of the Program Fraud Civil Remedies Act of 1986 on AGENCY to the extent the Federal Government deems appropriate.

B. AGENCY also acknowledges that if it makes, or causes to be made, a false, fictitious, or fraudulent claim, statement, submission, or certification to the Federal Government under a contract connected with a project that is financed in whole or in part with Federal assistance originally awarded by FTA under the authority of 49 U.S.C. § 5307, the Government reserves the right to impose the penalties of 18 U.S.C. § 1001 and 49 U.S.C. § 5307(n)(1) on AGENCY, to the extent the Federal Government deems appropriate.

C. AGENCY agrees to include the above two clauses in each subcontract financed in whole or in part with Federal assistance provided by FTA. It is further agreed that the clauses shall not be modified, except to identify the subconsultant who will be subject to the provisions.

12. NO FEDERAL GOVERNMENT OBLIGATION TO THIRD PARTIES

MTC and AGENCY acknowledge and agree that, notwithstanding any concurrence by the Federal Government in or approval of the applicable Supplement or this Agreement, absent the express written consent by the Federal Government, the Federal Government is not a party to this Agreement and shall not be subject to any obligations or liabilities to MTC, AGENCY or any other party (whether or not a party to this Agreement) pertaining to any matter resulting from this Agreement.

13. DEBARMENT

This Article is only applicable if the applicable Supplement exceeds \$25,000. AGENCY certifies that neither it, nor any of its participants, principals or subrecipients is or has been debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from covered transactions, as they are defined in 2 CFR Parts 180 and 1200, by any Federal agency or department.

14. CLEAN AIR AND WATER POLLUTION ACTS

This Article is only applicable if the applicable Supplement exceeds \$100,000. AGENCY agrees to comply with the applicable requirements of all standards, orders, or requirements issued under the Clean Air Act (42 U.S.C. § 7501 *et seq.*), the Clean Water Act (33 U.S.C. § 1251 *et seq.*), Executive Order 11738, and Environmental Protection Agency regulations (40 CFR Part 15).

15. LOBBYING

This Article is only applicable if the applicable Supplement exceeds \$100,000. AGENCY agrees to comply with the restrictions on the use of federal funds for lobbying activities set forth in 31 United States Code §1352 and 49 C.F.R. Part 20.

Attachments:

Attachment A – Federally Required Certifications (AGENCY shall either provide these certifications to MTC or shall provide copies of such certifications AGENCY has independently made to the Federal Government.)

EXHIBIT B-2

ATTACHMENT A

FEDERALLY REQUIRED CERTIFICATIONS

**CERTIFICATION REGARDING DEBARMENT, SUSPENSION, AND OTHER
RESPONSIBILITY MATTERS**

Instructions for Certification:

1. **By signing and submitting this bid or proposal, the prospective lower tier participant is providing the signed certification set out below.**
2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, MTC may pursue available remedies, including suspension and/or debarment.
3. The prospective lower tier participant shall provide immediate written notice to MTC if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
4. The terms “covered transaction,” “debarred,” “suspended,” “ineligible,” “lower tier covered transaction,” “participant,” “persons,” “lower tier covered transaction,” “principal,” “proposal,” and “voluntarily excluded,” as used in this clause, have the meanings set out in the Definitions and Coverage sections of rules implementing Executive Order 12549 [49 CFR Part 29]. You may contact MTC for assistance in obtaining a copy of those regulations.
5. The prospective lower tier participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized in writing by MTC.
6. The prospective lower tier participant further agrees by submitting this proposal that it will include the clause titled “Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion – Lower Tier Covered Transaction”, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the Nonprocurement List issued by U.S. General Service Administration.

8. Nothing contained in the foregoing shall be construed to require establishment of system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

9. Except for transactions authorized under Paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to all remedies available to the Federal Government, MTC may pursue available remedies including suspension and/or debarment.

**CERTIFICATION REGARDING DEBARMENT, SUSPENSION,
INELIGIBILITY AND VOLUNTARY EXCLUSION
LOWER TIER COVERED TRANSACTION**

(1) The prospective lower tier participant certifies, by submission of this bid or proposal, that neither it nor its “principals” [as defined at 49 C.F.R. Section 29.105(p)] is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.

(2) When the prospective lower tier participant is unable to certify to the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Date

(signature of authorized official)

(type/print name and title)

CERTIFICATION OF RESTRICTIONS ON LOBBYING

I, _____ hereby certify on behalf of _____ that:
(name and title of grantee (name of grantee)
official)

1. No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.

2. If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions.

3. The undersigned shall require that the language of this certification be included in the award documents for all sub awards at all tiers (including subcontracts, sub grants, and contracts under grants, loans, and cooperative agreements) and that all sub recipients shall certify and disclose accordingly.

This certification is a material representation of fact upon which reliance is placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by Section 1352, Title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Executed this _____ day of _____, 20__

By:

(signature of authorized official)

(title of authorized official)

EXHIBIT B-3
ADDITIONAL TERMS AND CONDITIONS
(STATE-REQUIRED CLAUSES)

- 1) Attachment A – Fair Employment Practices Addendum
- 2) Attachment B – Nondiscrimination Assurances
 - a.** Appendix A – Clauses to be inserted in every agreement subject to the ACT, as defined in Attachment B of this Exhibit and REGULATIONS, also as defined in Attachment B.
 - b.** Appendix B – To be included as covenant running with the land, in any deed affecting a transfer of real property, structures, or improvements thereon, or interest therein
 - c.** Appendix C – To be included for subsequent transfer of real property acquired or improved under federal-aid Program
 - d.** Appendix D – To be included for the construction or use of or access to space on, over, or under real property acquired or improved under the federal-aid Program
- 3) Attachment C – State Department of Transportation Requirements

EXHIBIT B-3

ATTACHMENT A

FAIR EMPLOYMENT PRACTICES ADDENDUM

1. In the performance of the applicable Supplement, AGENCY shall not discriminate against any employee for employment because of sex, race, color, ancestry, religious creed, national origin, physical disability (including HIV and AIDS), mental disability, medical condition (e.g. cancer), age (over 40), marital status, and denial of family care leave. AGENCY shall take affirmative action to ensure that employees are treated during employment without regard to their race, sex, sexual orientation, color, religion, ancestry, or national origin, physical disability, medical condition, marital status, political affiliation, family and medical care leave, pregnancy leave, or disability leave. Such action shall include, but not be limited to, the following: employment; upgrading; demotion or transfer; recruitment or recruitment advertising; layoff or termination; rates of pay or other forms of compensation; and selection for training, including apprenticeship. AGENCY shall post in conspicuous places, available to employees for employment, notices to be provided by STATE setting forth the provisions of this Fair Employment section.

2. AGENCY, its contractor(s) and all subcontractors shall comply with the provisions of the Fair Employment and Housing Act (Government Code Section 12900 et seq.), and the applicable regulations promulgated thereunder (California code of Regulations, Title 2, Section 7285.0 et seq.). The applicable regulations of the Fair Employment and Housing Commission implementing Government Code, Section 12900(a-f), set forth in Chapter 5 of Division 4 of Title 2 of the California Code of Regulations are incorporated into the applicable Supplement by reference and made a part hereof as if set forth in full. Each of the AGENCY'S contractors and all subcontractors shall give written notice of their obligations under this clause to labor organizations with which they have a collective bargaining or other agreements as appropriate.

3. AGENCY shall include the nondiscrimination and compliance provisions of this clause in all contracts and subcontracts to perform work under the applicable Supplement.

4. AGENCY shall permit access to the records of employment, employment advertisements, application forms, and other pertinent data and records by STATE, the State Fair Employment and Housing Commission, or any other agency of the State of California designated by STATE, for the purposes of investigation to ascertain compliance with the Fair Employment section of the applicable Supplement.

5. Remedies for Willful Violation:

(a) STATE may determine a willful violation of the Fair Employment provision to have occurred upon receipt of a final judgment to that effect from a court in an action to which AGENCY was a party, or upon receipt of a written notice from the Fair Employment and Housing Commission that it has investigated and determined that AGENCY has violated the Fair Employment Practices Act and had issued an order under Labor Code Section 1426 which has become final or has obtained an injunction under Labor Code Section 1429.

(b) For willful violation of this Fair Employment Provision, STATE shall have the right to terminate the applicable Supplement either in whole or in part, and any loss or damage sustained by STATE in securing the goods or services thereunder shall be borne and paid for by AGENCY and by the surety under the performance bond, if any, and STATE may deduct from any moneys due or thereafter may become due to AGENCY, the difference between the price named in the Agreement and the actual cost thereof to STATE to cure AGENCY's breach of the applicable Supplement.

EXHIBIT B-3

ATTACHMENT B

NONDISCRIMINATION ASSURANCES

AGENCY HEREBY AGREES THAT, as a condition to receiving any federal financial assistance from the STATE, acting for the U.S. Department of Transportation, it will comply with Title VI of the Civil Rights Act of 1964, 78 Stat. 252, 42 U.S.C. 2000d-42 U.S.C. 2000d-4 (hereinafter referred to as the ACT), and all requirements imposed by or pursuant to Title 49, Code of Federal Regulations, Department of Transportation, Subtitle A, Office of the Secretary, Part 21, “Nondiscrimination in Federally-Assisted Programs of the Department of Transportation - Effectuation of Title VI of the Civil Rights Act of 1964” (hereinafter referred to as the REGULATIONS), the Federal-aid Highway Act of 1973, and other pertinent directives, to the end that in accordance with the ACT, REGULATIONS, and other pertinent directives, no person in the United States shall, on the grounds of race, color, sex, national origin, religion, age or disability, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity for which AGENCY receives federal financial assistance from the Federal Department of Transportation. AGENCY HEREBY GIVES ASSURANCE THAT AGENCY shall promptly take any measures necessary to effectuate the applicable Supplement. This assurance is required by subsection 21.7(a) (1) of the REGULATIONS.

More specifically, and without limiting the above general assurance, AGENCY hereby gives the following specific assurances with respect to its federal-aid Program:

1. That AGENCY agrees that each “program” and each “facility” as defined in subsections 21.23 (e) and 21.23 (b) of the REGULATIONS, will be (with regard to a “program”) conducted, or will be (with regard to a “facility”) operated in compliance with all requirements imposed by, or pursuant to, the REGULATIONS.
2. That AGENCY shall insert the following notification in all solicitations for bids for work or material subject to the REGULATIONS made in connection with the federal-aid Program and, in adapted form, in all proposals for negotiated agreements: AGENCY hereby notifies all bidders that it will affirmatively insure that in any agreement entered into pursuant to this advertisement, minority business enterprises will be afforded full opportunity to submit bids in response to this invitation and will not be discriminated against on the grounds of race, color, sex, national origin, religion, age, or disability in consideration for an award.
3. That AGENCY shall insert the clauses of Appendix A of this assurance in every agreement subject to the ACT and the REGULATIONS.
4. That the clauses of Appendix B of this Assurance shall be included as a covenant running with the land, in any deed affecting a transfer of real property, structures, or improvements thereon, or interest therein.
5. That where AGENCY receives federal financial assistance to construct a facility, or part of a facility, the Assurance shall extend to the entire facility and facilities operated in connection therewith.

6. That where AGENCY receives federal financial assistance in the form, or for the acquisition, of real property or an interest in real property, the Assurance shall extend to rights to space on, over, or under such property.

7. That AGENCY shall include the appropriate clauses set forth in Appendix C and D of this Assurance, as a covenant running with the land, in any future deeds, leases, permits, licenses, and similar agreements entered into by the AGENCY with other parties:

Appendix C;

(a) for the subsequent transfer of real property acquired or improved under the federal-aid Program; and

Appendix D;

(b) for the construction or use of or access to space on, over, or under real property acquired, or improved under the federal-aid Program.

8. That this assurance obligates AGENCY for the period during which federal financial assistance is extended to the program, except where the federal financial assistance is to provide, or is in the form of, personal property or real property or interest therein, or structures, or improvements thereon, in which case the assurance obligates AGENCY or any transferee for the longer of the following periods:

(a) the period during which the property is used for a purpose for which the federal financial assistance is extended, or for another purpose involving the provision of similar services or benefits; or

(b) the period during which AGENCY retains ownership or possession of the property.

9. That AGENCY shall provide for such methods of administration for the program as are found by the U.S. Secretary of Transportation, or the official to whom he delegates specific authority, to give reasonable guarantee that AGENCY, other recipients, sub-grantees, applicants, sub-applicants, transferees, successors in interest, and other participants of federal financial assistance under such program will comply with all requirements imposed by, or pursuant to, the ACT, the REGULATIONS, this Assurance and the Agreement.

10. That AGENCY agrees that the United States and the State of California have a right to seek judicial enforcement with regard to any matter arising under the ACT, the REGULATIONS, and this Assurance.

11. AGENCY shall not discriminate on the basis of race, religion, age, disability, color, national origin or sex in the award and performance of any STATE assisted contract or in the administration on its DBE Program or the requirements of 49 CFR Part 26. AGENCY shall take all necessary and reasonable steps under 49 CFR Part 26 to ensure nondiscrimination in the award and administration of STATE assisted contracts. The California Department of Transportation Disadvantaged Business Enterprise Program Implementation Agreement for Local Agencies is incorporated by reference in the applicable Supplement. Implementation of this program is a legal obligation and failure to carry out its terms shall be treated as a violation of the applicable Supplement. Upon notification to the recipient of its failure to carry out the Implementation Agreement, STATE may impose sanctions as provided for under 49 CFR Part 26 and

may, in appropriate cases, refer the matter for enforcement under 18 USC 1001 and/or the Program Fraud Civil Remedies Act of 1985 (31 USC 3801 et seq.)

THESE ASSURANCES are given in consideration of and for the purpose of obtaining any and all federal grants, loans, agreements, property, discounts or other federal financial assistance extended after the date hereof to AGENCY by STATE, acting for the U.S. Department of Transportation, and is binding on AGENCY, other recipients, subgrantees, applicants, sub-applicants, transferees, successors in interest and other participants in the federal-aid Highway Program.

APPENDIX A TO ATTACHMENT B

(Clauses to be inserted in every agreement subject to ACT and REGULATIONS)

During the performance of the applicable Supplement, AGENCY, for itself, its assignees and successors in interest (hereinafter collectively referred to as AGENCY) agrees as follows:

(1) **Compliance with Regulations:** AGENCY shall comply with the regulations relative to nondiscrimination in federally assisted programs of the Department of Transportation, Title 49, Code of Federal Regulations, Part 21, as they may be amended from time to time, (hereinafter referred to as the REGULATIONS), which are herein incorporated by reference and made a part of the applicable Supplement.

(2) **Nondiscrimination:** AGENCY, with regard to the work performed by it during the Agreement, shall not discriminate on the grounds of race, color, sex, national origin, religion, age, or disability in the selection and retention of sub-applicants, including procurements of materials and leases of equipment. AGENCY shall not participate either directly or indirectly in the discrimination prohibited by Section 21.5 of the REGULATIONS, including employment practices when the agreement covers a program set forth in Appendix B of the REGULATIONS.

(3) **Solicitations for Sub-agreements, Including Procurements of Materials and Equipment:** In all solicitations either by competitive bidding or negotiation made by AGENCY for work to be performed under a Sub-agreement, including procurements of materials or leases of equipment, each potential sub-applicant or supplier shall be notified by AGENCY of the AGENCY's obligations under the applicable Supplement and the REGULATIONS relative to nondiscrimination on the grounds of race, color, or national origin.

(4) **Information and Reports:** AGENCY shall provide all information and reports required by the REGULATIONS, or directives issued pursuant thereto, and shall permit access to AGENCY's books, records, accounts, other sources of information, and its facilities as may be determined by STATE or FHWA to be pertinent to ascertain compliance with such REGULATIONS or directives. Where any information required of AGENCY is in the exclusive possession of another who fails or refuses to furnish this information, AGENCY shall so certify to STATE or the FHWA as appropriate, and shall set forth what efforts AGENCY has made to obtain the information.

(5) **Sanctions for Noncompliance:** In the event of AGENCY's noncompliance with the nondiscrimination provisions of the applicable Supplement, STATE shall impose such agreement sanctions as it or the FHWA may determine to be appropriate, including, but not limited to:

(a) withholding of payments to AGENCY under the Agreement within a reasonable period of time, not to exceed 90 days; and/or

(b) cancellation, termination or suspension of the Agreement, in whole or in part.

(6) **Incorporation of Provisions:** AGENCY shall include the provisions of paragraphs (1) through (6) in every sub-agreement, including procurements of materials and leases of equipment, unless exempt by the REGULATIONS, or directives issued pursuant thereto.

AGENCY shall take such action with respect to any sub-agreement or procurement as STATE or FHWA may direct as a means of enforcing such provisions including sanctions for noncompliance, provided, however, that, in the event AGENCY becomes involved in, or is threatened with, litigation with a sub-applicant or supplier as a result of such direction, AGENCY may request STATE enter into such litigation to protect the interests of STATE, and, in addition, AGENCY may request the United States to enter into such litigation to protect the interests of the United States.

APPENDIX B TO ATTACHMENT B

To be included as covenant running with the land, in any deed affecting a transfer of real property, structures, or improvements thereon, or interest therein)

The following clauses shall be included in any and all deeds effecting or recording the transfer of PROJECT real property, structures or improvements thereon, or interest therein from the United States.

(GRANTING CLAUSE)

NOW, THEREFORE, the U.S. Department of Transportation, as authorized by law, and upon the condition that AGENCY shall accept title to the lands and maintain the project constructed thereon, in accordance with Title 23, United States Code, the Regulations for the Administration of federal-aid for Highways and the policies and procedures prescribed by the Federal Highway Administration of the Department of Transportation and, also in accordance with and in compliance with the Regulations pertaining to and effectuating the provisions of Title VI of the Civil Rights Act of 1964 (78 Stat. 252; 42 U.S.C. 2000d to 2000d-4), does hereby remise, release, quitclaim and convey unto AGENCY all the right, title, and interest of the U.S. Department of Transportation in, and to, said lands described in Exhibit "A" attached hereto and made a part hereof.

(HABENDUM CLAUSE)

TO HAVE AND TO HOLD said lands and interests therein unto AGENCY and its successors forever, subject, however, to the covenant, conditions, restrictions and reservations herein contained as follows, which will remain in effect for the period during which the real property or structures are used for a purpose for which federal financial assistance is extended or for another purpose involving the provision of similar services or benefits and shall be binding on AGENCY, its successors and assigns.

AGENCY, in consideration of the conveyance of said lands and interests in lands, does hereby covenant and agree as a covenant running with the land for itself, its successors and assigns,

(1) that no person shall on the grounds of race, color, sex, national origin, religion, age or disability, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination with regard to any facility located wholly or in part on, over, or under such lands hereby conveyed (;) (and) *

(2) that AGENCY shall use the lands and interests in lands so conveyed, in compliance with all requirements imposed by or pursuant to Title 49, Code of Federal Regulations, Department of Transportation, Subtitle A, Office of the Secretary, Part 21, Non-discrimination in federally-assisted programs of the Department of Transportation - Effectuation of Title VI of the Civil Rights Act of 1964, and as said Regulations may be amended (;) and

(3) that in the event of breach of any of the above-mentioned nondiscrimination conditions, the U.S. Department of Transportation shall have a right to re-enter said lands and facilities on said land, and the above-described land and facilities shall thereon revert to and vest in and become the absolute property of the U.S. Department of Transportation and its assigns as such interest existed prior to this deed.*

*Reverter clause and related language to be used only when it is determined that such a clause is necessary in order to effectuate the purposes of Title VI of the Civil Rights Act of 1964.

APPENDIX C TO ATTACHMENT B

(To be included for subsequent transfer of real property acquired or improved under federal-aid Program)

The following clauses shall be included in any and all deeds, licenses, leases, permits, or similar instruments entered into by AGENCY, pursuant to the provisions of Assurance 7(a) of Attachment I-2.

The grantee (licensee, lessee, permittee, etc., as appropriate) for himself, his heirs, personal representatives, successors in interest, and assigns, as a part of the consideration hereof, does hereby covenant and agree (in the case of deeds and leases add ‘as covenant running with the land’’) that in the event facilities are constructed, maintained, or otherwise operated on the said property described in this (deed, license, lease, permit, etc.) for a purpose for which a U.S. Department of Transportation program or activity is extended or for another purpose involving the provision of similar services or benefits, the (grantee, licensee, lessee, permittee, etc.), shall maintain and operate such facilities and services in compliance with all other requirements imposed pursuant to Title 49, Code of Federal Regulations, U.S. Department of Transportation, Subtitle A, Office of Secretary, Part 21, Nondiscrimination in federally-assisted programs of the Department of Transportation - Effectuation of Title VI of the Civil Rights Act of 1964, and as said Regulations may be amended.

(Include in licenses, leases, permits, etc.)*

That in the event of breach of any of the above nondiscrimination covenants, AGENCY shall have the right to terminate the (license, lease, permit etc.) and to re-enter and repossess said land and the facilities thereon, and hold the same as if said (license, lease, permit, etc.) had never been made or issued.

(Include in deeds)*

That in the event of breach of any of the above nondiscrimination covenants, AGENCY shall have the right to re-enter said land and facilities thereon, and the above described lands and facilities shall thereupon revert to and vest in and become the absolute property of AGENCY and its assigns.

*Reverter clause and related language to be used only when it is determined that such a clause is necessary in order to effectuate the purposes of Title VI of the Civil Rights Act of 1964.

APPENDIX D TO ATTACHMENT B

(To be included for the construction or use of or access to space on, over, or under real property acquired or improved under the federal-aid Program)

The following shall be included in all deeds, licenses, leases, permits, or similar agreements entered into by AGENCY, pursuant to the provisions of Assurance 7 (b) of Attachment I-2.

The grantee (licensee, lessee, permittee, etc., as appropriate) for himself, his personal representatives, successors in interest and assigns, as a part of the consideration hereof, does hereby covenant and agree (in the case of deeds, and leases add “as a covenant running with the land”) that:

(1) no person on the ground of race, color, sex, national origin, religion, age or disability, shall be excluded from participation in, denied the benefits of, or otherwise subjected to discrimination in the use of said facilities;

(2) that in the construction of any improvements on, over, or under such land and the furnishing of services thereon, no person on the ground of race, color, sex, national origin, religion, age or disability shall be excluded from participation in, denied the benefits of, or otherwise be subjected to discrimination; and

(3) that the (grantee, licensee, lessee, permittee, etc.,) shall use the premises in compliance with the Regulations.

(Include in licenses, leases, permits, etc.)*

That in the event of breach of any of the above nondiscrimination covenants, AGENCY shall have the right to terminate the (license, lease, permit, etc.) and to re-enter and repossess said land and the facilities thereon, and hold the same as if said (license, lease, permit, etc.) had never been made or issued.

(Include in deeds)*

That in the event of breach of any of the above nondiscrimination covenants, AGENCY shall have the right to re-enter said land and facilities thereon, and the above described lands and facilities shall thereupon revert to and vest in and become the absolute property of AGENCY, and its assigns.

*Reverter clause and related language to be used only when it is determined that such a clause is necessary in order to effectuate the purposes of Title VI of the Civil Rights Act of 1964.

EXHIBIT B-3

ATTACHMENT C

STATE DEPARTMENT OF TRANSPORTATION REQUIREMENTS

Caltrans Non – Discrimination

A. In the performance of work undertaken pursuant to the applicable Supplement, AGENCY shall not, and shall affirmatively require that its contractors shall not, unlawfully discriminate, harass or allow harassment, against any employee or applicant for employment because of sex, race, color, ancestry, religious creed, national origin, physical disability (including HIV and AIDS), medical condition (cancer), age, marital status, denial of family and medical care leave, and denial of pregnancy disability leave.

B. AGENCY shall ensure, and shall require that its contractors and all subcontractors and/or subrecipients shall ensure, that the evaluation and treatment of their employees and applicants for employment are free from such discrimination and harassment. AGENCY shall comply, and ensure that its contractors and subcontractors and/or subrecipients shall comply, with the provisions of the Fair Employment and Housing Act (Government Code, Section 12900 et seq.) and the applicable regulations promulgated thereunder (California Code of Regulations, Title 2, Section 7285.0 et seq.). The applicable regulations of the Fair Employment and Housing Commission implementing Government Code, Section 12990 (af), set forth in Chapter 5 of Division 4 of Title 2 of the California Code of Regulations, are incorporated into the applicable Supplement by reference and made a part hereof as if set forth in full.

C. Each of AGENCY's contractors, subcontractors, and/or subrecipients shall give written notice of their obligations under this clause to labor organizations with which they have collective bargaining or other labor agreements. AGENCY shall include the non-discrimination and compliance provisions hereof in all contracts and subcontracts to perform work under the applicable Supplement.

D. AGENCY shall comply with the nondiscrimination program requirements of Title VI of the Civil Rights Act of 1964. Accordingly, 49 CFR Part 21, and 23 CFR Part 200 are made applicable to the applicable Supplement by this reference. Wherever the term "Contractor" appears therein, it shall mean AGENCY.

E. AGENCY shall permit, and shall require that its contractors, subcontractors, and subrecipients will permit, access to all records of employment, employment advertisements, application forms, and other pertinent data and records by the State Fair Employment Practices and Housing Commission or any other agency of the State of California designated by STATE to investigate compliance with these non-discrimination provisions.

EXHIBIT B-4
ADDITIONAL TERMS AND CONDITIONS
(PREVAILING WAGE RATES, APPRENTICESHIPS, AND PAYROLL RECORDS
NON FEDERALLY FUNDED AGREEMENTS)

AGENCY's contractor(s) and all subcontractors shall comply with applicable sections of the California Labor Code and regulations promulgated thereunder (including without limitation, Sections 1720 *et seq.* and Title 8 of the California Code of Regulations Sections 16000 *et seq.*) governing the payment of prevailing wages, as determined by the Director of the California Department of Industrial Relations, in regards to work performed and/or funded under this Agreement. In particular, AGENCY's attention is drawn to Labor Code Sections 1771 (payment of prevailing wage rate), 1775 (penalty for non-payment), 1776 (payroll records), and 1777.5 (use of apprentices). AGENCY's contractor(s) and all subcontractors, to the extent the work of such contractor(s) and subcontractors under this Agreement are subject to California Labor Code Section 1720 *et seq.*, shall be registered with the Department of Industrial Relations pursuant to Labor Code section 1725.5 and shall furnish electronic certified payroll records directly to the Labor Commissioner through the internet portal of the Division of Labor Standards Enforcement. Per Master Funding Agreement Article 12.0, Records and 13.0 Audits, MTC reserves the right to request copies of the certified payroll records.

EXHIBIT B-5
ADDITIONAL TERMS AND CONDITIONS
(PREVAILING WAGE RATES, APPRENTICESHIPS, AND PAYROLL RECORDS
FEDERALLY FUNDED AGREEMENTS)

The Additional Federal Clauses Applicable to Public Works included in Attachment A, attached hereto and incorporated herein by this reference, and the Davis-Bacon prevailing wages apply to work performed and/or funded under the applicable Supplement. AGENCY agrees that AGENCY will require its contractor(s) and all subcontractors will pay the higher of (i) the applicable wage set forth in Federal Wage Determinations, and (ii) the applicable California prevailing rate. Certified payroll records in the form set forth in the Public Works Payroll Reporting Form, as found at <https://www.dol.gov/whd/forms/wh347.pdf>, shall be prepared or collected from its contractor(s) and all subconsultant(s) on a weekly basis by the AGENCY. Per Master Funding Agreement Article 12.0, Records and 13.0 Audits, MTC reserves the right to request copies of the certified payroll records. MTC may withhold payment if the certified payrolls to be submitted by AGENCY pursuant to this Exhibit B-5, Prevailing Wage Rates, Apprenticeships, and Payroll Records, are not current.

EXHIBIT B-5

ATTACHMENT A

ADDITIONAL FEDERAL CLAUSES APPLICABLE TO PUBLIC WORKS

1. Buy America
2. Davis-Bacon Act
3. Contract Work Hours and Safety Standards Act
4. Copeland Anti-Kickback Act
5. Prompt Payment of Funds Withheld to Subcontractors

1. **Buy America Requirements**

Buy America – Attention is directed to the “Buy America” requirements of the surface Transportation Assistance Act of 1982 (Section 165) and the Intermodal Surface Transportation Efficiency Act of 1991 (ISTEA) Sections 1041(a) and 1048(a), and the regulations adopted pursuant thereto. In conformance with the law and regulations, all manufacturing processes for steel and iron materials furnished for incorporation into the work on this project shall occur in the United States; with the exception that pig iron and processed, pelletized and reduced iron ore manufactured outside of the United States may be used in the domestic manufacturing process for such steel and iron materials. The application of coatings, such as epoxy coating, galvanizing, painting, and other coating that protects or enhances the value of steel or iron materials shall be considered a manufacturing process subject to the “Buy America” requirements. A Certificate of Compliance shall be furnished for steel and iron materials. The certificates shall specifically certify that all manufacturing processes for the materials occurred in the United States, except for the above exceptions.

The requirements imposed on AGENCY by the law and regulations do not prevent a minimal use of foreign steel and iron materials if the total combined cost of the materials used does not exceed one-tenth of one percent (0.1 percent) of the total contract cost or \$2,500, whichever is greater. The AGENCY or its contractor(s) shall furnish the Engineer acceptable documentation of the quantity and value of the foreign steel and iron prior to incorporation the materials into the work.

Certification requirement for procurement of steel, iron, or manufactured products.

The AGENCY hereby certifies that all manufacturing process for steel and iron materials occurred in the United States, except for the above exceptions.

Signature: _____
Name and Title: _____
Company Name: _____
Date: _____

2. **DAVIS-BACON ACT**

For all prime construction, alteration or repair contracts in excess of \$2,000 awarded by FTA, the Contractor shall comply with the Davis-Bacon Act and the Copeland “Anti-Kickback” Act. Under 49 U.S.C. § 5333(a), prevailing wage protections apply to laborers and mechanics employed on FTA assisted construction, alteration, or repair projects. The Contractor will comply with the Davis-Bacon Act, 40 U.S.C. §§ 3141-3144, and 3146-3148 as supplemented by DOL regulations at 29 C.F.R. part 5, “Labor Standards Provisions Applicable to Contracts Governing Federally Financed and Assisted Construction.” In accordance with the statute, the Contractor shall pay wages to laborers and mechanics at a rate not less than the prevailing wages specified in a wage determination made by the Secretary of Labor. In addition, the Contractor agrees to pay wages not less than once a week. The Contractor shall also comply with the Copeland “Anti-Kickback” Act (40 U.S.C. § 3145), as supplemented by DOL regulations at 29 C.F.R. part 3, “Contractors and Subcontractors on Public Building or Public Work Financed in Whole or in part by Loans or Grants from the United States.” The Contractor is prohibited from inducing, by any means, any person employed in the construction, completion, or repair of public work, to give up any part of the compensation to which he or she is otherwise entitled.

3. **CONTRACT WORK HOURS AND SAFETY STANDARDS ACT**

Contract Work Hours and Safety Standards Act - (i) The AGENCY’s contractor agrees to comply with section 107 of the Contract Work Hours and Safety Standards Act, 40 U.S.C. section 333, and applicable DOL regulations, "Safety and Health Regulations for Construction" 29 C.F.R. Part 1926. Among other things, the AGENCY’s contractor agrees that it will not require any laborer or mechanic to work in unsanitary, hazardous, or dangerous surroundings or working conditions.

(ii) **Subcontracts** - The AGENCY’s contractor also agrees to include the requirements of this section in each subcontract. The term "subcontract" under this section is considered to refer to a person who agrees to perform any part of the labor or material requirements of a contract for construction, alteration or repair. A person who undertakes to perform a portion of a contract involving the furnishing of supplies or materials will be considered a "subcontractor" under this section if the work in question involves the performance of construction work and is to be performed: (1) directly on or near the construction site, or (2) by the employer for the specific project on a customized basis. Thus, a supplier of materials which will become an integral part of the construction is a "subcontractor" if the supplier fabricates or assembles the goods or materials in question specifically for the construction project and the work involved may be said to be construction activity. If the goods or materials in question are ordinarily sold to other customers from regular inventory, the supplier is not a "subcontractor." The requirements of this section do not apply to contracts or subcontracts for the purchase of supplies or materials or articles normally available on the open market.

4. **COPELAND ANTI-KICKBACK ACT**

Compliance with Copeland Act requirements - The AGENCY’s contractor shall comply with the requirements of 29 CFR part 3, which are incorporated by reference in this contract.

5. PROMPT PAYMENT OF FUNDS WITHHELD TO SUBCONTRACTORS

The AGENCY shall hold retainage from the prime contractor and shall make prompt and regular incremental acceptances of portions, as determined by the agency of the contract work and pay retainage to the prime contractor based on these acceptances. The AGENCY's prime contractor or subcontractor shall return all monies withheld in retention from a subcontractor within 30 days after receiving payment for work satisfactorily completed and accepted including incremental acceptances of portions of the contract work by the agency. Federal regulation (49 CFR 26.29) requires that any delay or postponement of payment over 30 days may take place only for good cause and with the agency's prior written approval. Any violation of this provision shall subject the violating AGENCY's prime contractor or subcontractor to the penalties, sanctions, and other remedies specified in Section 7108.5 of the California Business and Professions Code. These requirements shall not be construed to limit or impair any contractual, administrative, or judicial remedies otherwise, available to the prime contractor or subcontractor in the event of a dispute involving late payment, or nonpayment by the prime contractor, deficient subcontract performance, or noncompliance by a subcontractor. This provision applies to both DBE and non-DBE prime contractors and subcontractors.

EXHIBIT B-6
ADDITIONAL TERMS AND CONDITIONS
(REGIONAL TOLL FUNDS INCLUDING RM1, RM2, AND AB 1171)

Recitals

WHEREAS, Streets and Highways Code (SHC) Sections 30950 *et seq.* created the Bay Area Toll Authority (“BATA”) which is a public instrumentality governed by the same board as that governing MTC; and

WHEREAS, pursuant to SHC Section 31010(b), funds generated in excess of those needed to meet the toll commitments as specified by paragraph (4) of subdivision (b) of Section 188.5 of the SHC shall be available to BATA for funding projects consistent with SHC Sections 30913 and 30914; and

WHEREAS, MTC adopted Resolution No. 3434, Revised, which establishes commitments of bridge toll funds, including such AB 1171 funds, to specific projects and corridors; and

WHEREAS, on November 8, 1988, voters approved Regional Measure 1 (“RM1”), which authorized a standard auto toll of \$1 on the seven state-owned toll bridges in the San Francisco Bay Area to fund various transportation projects within the region; and

WHEREAS, on March 2, 2004, voters approved Regional Measure 2 (“RM2”), increasing the toll for all vehicles on the seven state-owned toll bridges in the San Francisco Bay Area by \$1.00 to fund various transportation projects within the region that have been determined to reduce congestion or to improve travel in the toll bridge corridors; and

WHEREAS, RM2 established the Regional Traffic Relief Plan and listed specific capital projects and programs and transit operating assistance as eligible to receive RM2 funding as identified in SHC Section 30914(c) and (d). The funding amounts assigned to certain of the programs and projects were subsequently revised by MTC Resolution No. 3801; and

WHEREAS, to the extent the Project is receiving RM2 funding hereunder, SHC Section 30914(c) lists the Project to which this Exhibit B-6 and the applicable Supplement apply as one such eligible transportation project and designates AGENCY as project sponsor; and

WHEREAS, pursuant to MTC Resolution No. 3636, MTC established procedures whereby eligible transportation project sponsors may submit allocation requests for Regional Measure 2 Bridge Toll funding. A copy of MTC Resolution No. 3636 is attached hereto and incorporated herein as Attachment D, MTC Resolution No. 3636; and

WHEREAS, AGENCY submitted one or more allocation requests for RM2, AB 1171, and/or RM1 funding for the Project to which this Exhibit B-6 applies. A copy of the applicable allocation request(s) as well as AGENCY’s resolution(s) approving the allocation request(s) are attached to the applicable Supplement and incorporated herein as Attachment A, Updated Initial Project Report, and Attachment B, AGENCY Resolution(s), respectively; and

WHEREAS, by the resolution(s) attached to the applicable Supplement and incorporated herein as Attachment A as Attachment C, MTC Resolution(s) Approving Project Request, MTC approved AGENCY's request(s) for the applicable funds for the applicable Project.

I. AGENCY AGREES

A. AGENCY agrees to perform or caused to be performed the activities described in Attachment A, Updated Initial Project Report. AGENCY will provide all necessary staffing and support resources to complete the Project as described in Attachment A, AGENCY agrees to meet all conditions listed in Attachment C, MTC Resolution(s) Approving Project Request.

B. AGENCY shall provide MTC with annual progress reports on or before each July 31 throughout the term of this Agreement in accordance with the monitoring and reporting requirements specified in MTC Resolution No. 3636.

C. AGENCY shall submit invoices to MTC no less than annually, but may submit invoices as frequently as monthly. In either case, AGENCY shall submit an invoice to MTC within thirty (30) days after the end of each period for which payment is sought covering costs for the Project activities accomplished through the end of such period, not covered by previously submitted invoices. Each invoice shall be supported by the following information: (i.) A brief narrative progress report of the activities accomplished during the invoice period, including the percentage of the contract complete and the percentage of funding expended; (ii.) the costs requested for reimbursement with RM1, RM2 and/or AB 1171 funds, as applicable; (iii.) the total costs expended for the invoice period broken down by type and source of funding; (iv.) the total RM1, RM2 and/or AB 1171 funds, as applicable received as reimbursement to date; (v.) the total costs expended for project name to date broken down by type and source of funding; and (vi.) any additional supporting data in a form and detail required by MTC.

D. AGENCY agrees to spend RM1, RM2 and/or AB 1171 funds, as applicable, at a rate not exceeding the schedule attached to the applicable Supplement and incorporated herein as Attachment E, Reimbursement Schedule.

E. AGENCY shall comply with and shall assure that any AGENCY contractor performing Project work with RM1, RM2 and/or AB 1171 funds, as applicable, received under this Agreement complies with MTC Resolution No. 3636, Revised, as well as the provisions of MTC's RM2 Policy Guidance contained in Attachment D, MTC Resolution No. 3636, relative to constructing, operating, and maintaining the Project. MTC may update Resolution No. 3636 from time to time. The AGENCY agrees to comply with the most current Resolution that is approved at any given time.

F. AGENCY is responsible for completing the Project within cost, scope and schedule as described in Attachment A, Updated Initial Project Report, as it may be updated from time to time. Any updates must be approved by AGENCY and MTC in writing before being incorporated into this Agreement.

G. AGENCY certifies that:

- The Project is consistent with the Regional Transportation Plan ("RTP").

- All environmental permits or clearances necessary for the Project have been or will be obtained, and the year of Project funding for the construction phase of the Project has taken into consideration the time necessary to obtain permitting approval for the Project as an operable and useable segment.
- The Project or portion thereof to be funded under this Agreement will be fully funded upon the execution of the applicable Supplement.
- AGENCY has reviewed the Project needs and has adequate internal staffing and support resources to deliver and complete the Project within the cost, scope, and schedule set forth in the Initial Project Report, as updated, attached to the applicable Supplement as Attachment A.
- If applicable to the Project, AGENCY is an eligible sponsor of projects in MTC Resolution No. 3434, Revised.
- If applicable, AGENCY is authorized to submit an application for RM2 funds for the Project in accordance with SHC Section 30914(c).
- If applicable, AGENCY is authorized to submit an application for AB 1171 funds for the Project in accordance with SHC Section 31010(b).
- The Project is in compliance with the requirements of the California Environmental Quality Act (Public Resources Code Section 21000 *et seq.*), and with the State Environmental Impact Report Guidelines (14 California Code of Regulations Sections 15000 *et seq.*), and if relevant, the National Environmental Policy Act (NEPA) (42 USC 4321 *et seq.*) and the applicable regulations thereunder.
- There is no legal impediment to AGENCY making allocation requests for RM1, RM2 and/or AB 1171 funds, as applicable.
- There is no pending or threatened litigation which might in any way adversely affect the Project or the ability of AGENCY to deliver such Project.

H. In addition to AGENCY's commitment under Article 10, INDEMNIFICATION, of the Master Funding Agreement, AGENCY agrees at its own cost, expense, and risk to defend any and all claims, actions, suits, or other legal proceedings brought or instituted against MTC, its Commissioners, representatives, agents, and employees, or any of them, arising out of such act or omission, and to pay and satisfy any resulting judgments. In addition to any other remedy authorized by law, so much of the funding due under this allocation of RM1, RM2 and/or AB 1171 funds, as applicable, as shall reasonably be considered necessary by MTC may be retained until disposition has been made of any claim for damages.

I. If any revenues or profits from any non-governmental use of the Project are collected by AGENCY, those revenues or profits shall be used exclusively for the public transportation services for which the Project was initially approved, either for capital improvements or maintenance and operational costs, otherwise MTC is entitled to a proportionate share equal to MTC's percentage participation in the Project. MTC's percentage participation shall equal the amount of funds allocated to Project, divided by the total Project budget as shown in Attachment E, Reimbursement Schedule, as updated from time to time, as such amount may be adjusted to reflect total project costs.

J. Project assets purchased by AGENCY with RM1, RM2 and/or AB 1171 funds, as applicable, including facilities and equipment, shall be used for the intended public transportation uses and should said facilities and equipment cease to be operated or maintained for their intended public transportation purposes for their useful life, MTC shall be entitled to a present day value refund or credit (at MTC's

option) based on MTC's share of the fair market value of the facilities and equipment at the time the public transportation uses ceased, which sum shall be paid back to MTC in the same proportion that RM1, RM2 and/or AB 1171 funds, as applicable, were originally used.

K. AGENCY shall post on both ends of the Project construction site(s), unless prohibited by the site owner if such owner is not the AGENCY, at least two signs visible to the public stating that the Project is funded with RM1, RM2 and/or AB 1171 funds, as applicable.

L. AGENCY's City Manager, General Manager, Executive Director, Chief Executive Officer, or equivalent officer, or designee, is delegated the authority to make non-substantive changes or minor amendments to the initial project report as he/she deems appropriate; otherwise, Article 7, AMENDMENTS, of this Agreement applies.

M. AGENCY agrees to comply with the provisions of MTC Resolution No. 3636, Revised, and the MTC Resolutions set forth in Attachment C, MTC Resolution(s) Approving Project Request.

II. MTC AGREES

A. MTC agrees to provide AGENCY with RM1, RM2 and/or AB 1171 funds, as applicable, within the allocation amounts in Attachment C, MTC Resolution(s) Approving Project Request and as restated in the relevant Supplement for the purpose of funding the Project as described in Attachment A.

The entire funding amount is available for reimbursement based on the schedule included in Attachment E, Reimbursement Schedule, to the applicable Supplement. In addition, if applicable, MTC agrees to support AGENCY's allocation request from the State according to the Allocation Request Schedule provided in Attachment F to the applicable Supplement.

In the event AGENCY does not use all RM1, RM2 and/or AB 1171 funds, as applicable, made available in a given fiscal year, those unused amounts will be available for reimbursement in subsequent year(s) for the duration of this Agreement.

III. IT IS MUTUALLY AGREED

A. MTC may terminate the applicable Supplement, in its sole discretion, for any force majeure event, including but not limited to any earthquake, flood or other natural disaster, any epidemic, blockade, rebellion, war, act of sabotage or civil commotion, fire, explosion or strike, or prolonged economic conditions affecting the ability of the Bay Area Toll Authority to make payments to bond holders who shall in all circumstances have priority to payment of funds, if such event (i) irrecoverably disrupts or renders impossible AGENCY's performance hereunder; or (ii) disrupts MTC's ability to make payments hereunder. If MTC so terminates the applicable Supplement, AGENCY will be entitled to payment for non-recoverable Project costs incurred prior to the date of such termination, including but not limited to any amounts AGENCY owes to the owner of the Project construction sites, if such owner is not AGENCY, up to the maximum amount payable under this Agreement.

B. If AGENCY fails to perform as specified in this Agreement and the applicable Supplement, MTC may terminate the applicable Supplement or this Agreement for cause. Termination shall be effected by

serving a sixty (60) day advance written notice of termination on AGENCY, setting forth the manner in which AGENCY is in default. If AGENCY does not cure the breach or describe to MTC's satisfaction a plan for curing the breach within the sixty (60) day period, MTC may terminate this Agreement or the applicable Supplement for cause. In the event of such termination for cause, AGENCY will be entitled only to those costs incurred for already completed Project work, not to exceed the maximum amount payable under this Agreement for such Project work, however, in no event shall MTC be required to reimburse AGENCY for any costs incurred for work causing or contributing to the default.

C. If the Project is cancelled, suspended indefinitely, or otherwise not completed for any reason, AGENCY shall repay MTC any RM1, RM2 and/or AB 1171 funds, as applicable, expended that exceed MTC's proportionate share of eligible costs for the Project.

D. Upon completion of the Project, AGENCY will properly account for all Project costs incurred.

E. The applicable Supplement shall terminate upon closeout of the PROJECT in accordance with Policies and Procedures in MTC Resolution No. 3636, Revised, or on the termination date, if any, set forth in the Supplement, whichever is sooner.

F. The terms and conditions of this Agreement include the following and each is incorporated by reference herein as if fully set forth herein.

Attachment A – Updated Initial Project Report (Allocation Request)

Attachment B – AGENCY Resolution(s) (and opinion of counsel, if applicable)

Attachment C – MTC Resolution(s) Approving Project Request(s)

Attachment D – MTC Resolution No. 3636, Revised

Attachment E – Reimbursement Schedule

Attachment F – Allocation Request Schedule

EXHIBIT B-7
ADDITIONAL TERMS AND CONDITIONS
(REGIONAL DISCRETIONARY FEDERAL FUNDS INCLUDING STP AND CMAQ)

1. TERMINATION

Notwithstanding Article 8.0, TERMINATION in the Master Funding Agreement, MTC may terminate this Agreement without cause upon ten (10) days prior written notice. If MTC terminates this Agreement without cause, AGENCY shall be entitled to payment for costs incurred for incomplete deliverables, up to the maximum amount payable for each deliverable. If AGENCY fails to perform as specified in this Agreement, MTC may terminate this Agreement for cause by written notice and AGENCY shall be entitled only to costs incurred for work product acceptable to MTC, not to exceed the maximum amount payable under this Agreement for such work product.

2. RETENTION OF RECORDS

AGENCY agrees to establish and maintain an accounting system confirming to GAAP that is adequate to accumulate and segregate reasonable, allowable, and allocable project costs.

AGENCY further agrees to keep all records pertaining to the project being funded for audit purposes for a minimum of three (3) years following final payment to AGENCY or four (4) years following the fiscal year of the last expenditure under this Agreement, whichever is longer, in accordance with generally accepted accounting principles. Copies of AGENCY audits, if any, performed during the course of Project development and at Project completion shall be forwarded to MTC no later than one hundred eighty (180) days after fiscal year end close.

3. AUDITS

Notwithstanding Article 13.0, AUDITS in the Master Funding Agreement, AGENCY agrees to grant MTC, or any agency that provides MTC with funds for the Project, including but not limited to, the U.S. Department of Transportation, FHWA, the Comptroller General of the United States, the State, and their authorized representatives access to AGENCY's books and records for the purpose of verifying that funds are properly accounted for and proceeds are expended in accordance with the terms of this Agreement. All documents shall be available for inspection during normal business hours at any time while the Project is underway and for the retention period specified in Article 4.

AGENCY further agrees to include in all its third-party contracts hereunder a provision to the effect that the contractor agrees that MTC, the U.S. Department of Transportation, FHWA, the Comptroller General of the United States, the State, or any of their duly authorized representatives shall have access to and the right to examine any directly pertinent books, documents, papers, and records of such subcontractor, during normal business hours, for the term specified above. The term "contract" as used in this clause excludes agreements not exceeding \$25,000.

4. LICENSE TO WORK PRODUCTS

AGENCY hereby grants to MTC an irrevocable, non-exclusive, royalty-free license to use without restriction and share with any person or entity all drawings, designs, specifications, manuals, reports, studies, surveys, models, software, source code and source code documentation, documentation or system architecture, and any other documents, materials, data, and products ("Work Products") developed, prepared, or assembled by AGENCY or AGENCY's consultant(s) or its subconsultants pursuant to this Agreement. MTC may exercise their licenses to Work Products through sublicenses to a

third party, without the approval of AGENCY or AGENCY's consultant(s) or subconsultants. FHWA reserves a royalty-free, non-exclusive and irrevocable license to reproduce, publish or otherwise use, and to authorize others to use, for federal government purposes: (a) the copyright in any work developed under this Agreement; and (b) any rights of copyright to which AGENCY or AGENCY's consultant(s) or subconsultants purchase ownership under this Agreement.

5. EQUAL EMPLOYMENT OPPORTUNITY

In accordance with Title VI of the Civil Rights Act, as amended (42 U.S.C. § 2000d); Section 303 of the Age Discrimination Act of 1975, as amended (42 U.S.C. § 6102); Section 202 of the Americans with Disabilities Act of 1990 (42 U.S.C. § 12132); and 49 U.S.C. § 5332 for FTA-funded projects, AGENCY agrees that it shall not, on the grounds of race, religious creed, color, national origin, age, physical disability or sex, discriminate or permit discrimination against any employee or applicant for employment.

6. DISADVANTAGED BUSINESS ENTERPRISES (DBE)

It is the policy of MTC and the U.S. Department of Transportation to ensure nondiscrimination in the award and administration of DOT-assisted contracts and to create a level playing field on which disadvantaged business enterprises, as defined in 49 Code of Federal Regulations Part 26, can compete fairly for contracts and subcontracts relating to MTC's procurement and professional services activities.

AGENCY shall not discriminate on the basis of race, color, national origin or sex in the performance of this Agreement. AGENCY shall carry out applicable requirements of 49 CFR Part 26 in the award and administration of DOT-assisted contracts. Failure by AGENCY to carry out these requirements is a material breach of contract, which may result in the termination of this agreement or such other remedy as MTC deems appropriate.

7. TITLE VI OF THE CIVIL RIGHTS ACT OF 1964

AGENCY agrees to comply with all the requirements imposed by Title VI of the Civil Rights Act of 1964 (47 U.S.C. § 2000(d)) and the regulations of the Department of Transportation issued thereunder (49 CFR Part 21).

8. ACCESS REQUIREMENTS FOR INDIVIDUALS WITH DISABILITIES

AGENCY agrees to comply with all applicable requirements of the Americans with Disabilities Act of 1990 (ADA), 42 U.S.C. § 12101 et seq.; Section 504 of the Rehabilitation Act of 1973, as amended, 29 U.S.C. § 794; Section 16 of the Federal Transit Act, as amended, 49 U.S.C. § 5310(f); and their implementing regulations.

9. STATE ENERGY CONSERVATION PLAN

AGENCY shall comply with all mandatory standards and policies relating to energy efficiency that are contained in the State energy conservation plan issued in compliance with the Energy Policy and Conservation Act (42 U.S.C. § 6321).

10. DEBARMENT

AGENCY certifies that neither it, nor any of its participants, principals or subcontractors is or has been debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from covered transactions, as they are defined in 49 CFR Part 29, by any Federal agency or department.

11. CLEAN AIR AND WATER POLLUTION ACTS

AGENCY agrees to comply with the applicable requirements of all standards, orders, or requirements issued under the Clean Air Act (42 U.S.C. § 7501 *et seq.*), the Clean Water Act (33 U.S.C. § 1251 *et seq.*), Executive Order 11738, and Environmental Protection Agency regulations (40 CFR Part 15).

12. LOBBYING

AGENCY agrees to comply with the restrictions on the use of federal funds for lobbying activities set forth in 31 United States Code §1352 and 49 C.F.R. Part 20.

13. INDEMNIFICATION

Notwithstanding Article 10.0, INDEMNIFICATION, in the Master Funding Agreement AGENCY shall indemnify and hold harmless MTC, Caltrans, their Commissioners, Directors, officers, agents and employees from any and all claims, demands, suits, loss, damages, injury and/or liability (including any and all costs and expenses in connection therewith), incurred by reason of any act or failure to act of AGENCY, its officers, directors, employees, agents and contractors, or any of them, under or in connection with this Agreement; and AGENCY agrees at its own cost, expense and risk to defend any and all claims, actions, suits, or other legal proceedings brought or instituted against MTC, Caltrans, their Commissioners, Directors, officers, agents, and employees, or any of them, arising out of such act or omission, and to pay and satisfy any resulting judgments.

14. COMPLIANCE WITH LAWS

AGENCY shall comply with any and all laws, statutes, ordinances, rules, regulations or requirements of the federal, state, or local government, and any agency thereof, including, but not limited to MTC, the U.S. DOT, FHWA, the State, and Caltrans, which relate to or in any manner affect the performance of this Agreement. Those laws, statutes, ordinances, rules, regulations, and procedural requirements that are imposed on MTC as an AGENCY of federal or state funds are hereby in turn imposed on AGENCY (including, but not limited to, 49 CFR Part 18, “Uniform Administrative Requirements for Grants and Cooperative Agreements to State and Local Governments”), and are herein incorporated by this reference and made a part hereof.

AGENCY contractors shall agree to comply with all 48 CFR, Chapter 1, Part 31, Contract Cost Principles and Procedures. In addition, AGENCY certifies that the AGENCY and its contractors shall comply with the requirements of the California Environmental Quality Act (CEQA), California Public Resources Code Section 21,000 *et seq.* and with the State Environmental Impact Report Guidelines (14 California Code of Regulations Section 15000 *et seq.*) and the National Environmental Policy Act (NEPA), 42 U.S.C. Section 4321 *et seq.* and the applicable regulations thereunder.

15. IDENTIFICATION OF DOCUMENTS

AGENCY shall ensure that all reports and other documents completed as part of this Agreement shall carry the following notation on the front cover or title page:

“The preparation of this report has been financed in part by grants from the U.S. Department of Transportation. The contents of this report do not necessarily reflect the official views or policy of the U.S. Department of Transportation.”

SUPPLEMENT NO. 1 TO MASTER FUNDING AGREEMENT
Between the METROPOLITAN TRANSPORTATION COMMISSION
And CITY OF MILPITAS
For MILPITAS GATEWAY/MAIN ST. SPECIFIC PLAN

This Supplement No. 1 to the Master Funding Agreement (“Supplement” or “Agreement”) is entered into this March 1, 2022, by and between the Metropolitan Transportation Commission (“MTC”) and the City of Milpitas (“AGENCY”) and supplements the Master Funding Agreement, dated March 1, 2022, by and between MTC and AGENCY.

Pursuant to this Supplement, MTC agrees to reimburse an amount not to exceed five hundred thousand dollars (\$500,000) in Federal Highway Authority (FHWA) funds to AGENCY to fund the MILPITAS GATEWAY/MAIN ST. SPECIFIC PLAN (as more fully described in Annex I hereto, the “Supplement Project”). The estimated budget and payment milestones for the Supplement Project scope of work is attached as Annex II hereto.

The Supplement Project work will commence on March 1, 2022 and be completed no later than March 1, 2025.

The clauses selected below and attached as exhibits to the Master Funding Agreement shall apply to AGENCY’s performance of the applicable Supplement Project scope of work hereunder:

- ☒ Exhibit B-1, Additional Terms and Conditions (General), Paragraph A
- ☒ Exhibit B-1, Additional Terms and Conditions (General), Paragraph B
- ☒ Exhibit B-2, Additional Terms and Conditions (Federally Required Clauses)
- ☐ Exhibit B-3, Additional Terms and Conditions (State Required Clauses)
- ☐ Exhibit B-4, Additional Terms and Conditions (Prevailing Wage Rates, Apprenticeships, and Payroll Records, Non-Federally-Funded Agreements)
- ☐ Exhibit B-5, Additional Terms and Conditions (Prevailing Wage Rates, Apprenticeships, and Payroll Records, Federally-Funded Agreements)
- ☐ Exhibit B-6, Additional Terms and Conditions (Regional Toll Funds including RM1, RM2, and AB1171)
- ☒ Exhibit B-7, Additional Terms and Conditions (Regional Discretionary Federal Funds including STP and CMAQ)

Funding for this project was authorized by the Metropolitan Transportation Commission at its May 26, 2021 meeting through Resolution 4202, Revised (see p. 1 of Attachment B-1), attached to this document as Attachment A.

The MTC Project Manager for the Supplement Project is Somaya Abdelgany, (415) 778-5217, sabdelgany@bayareametro.gov. The AGENCY Project Manager for the Supplement Project is Jay Lee, (408) 586-3077, jlee2@ci.milpitas.ca.gov.

This Supplement is supplemental to the Master Funding Agreement; all terms and conditions of the Master Funding Agreement, as may be amended, remain unchanged hereby.

Capitalized terms used but not defined herein shall have the respective meanings assigned to them in the Master Funding Agreement.

**METROPOLITAN TRANSPORTATION
COMMISSION**

CITY OF MILPITAS

Therese W. McMillan, Executive Director

Steven McHarris, City Manager

Annex I

Project Description and Scope of Work

MILPITAS GATEWAY/MAIN ST. SPECIFIC PLAN

Background

The Milpitas Gateway/Main St. Specific Plan (“The Plan”) will update the Midtown Specific Plan, which was adopted in 2002 to maximize land use, transportation and economic opportunities and catalyze mixed-use, transit-oriented development in the “heart” of Milpitas. Midtown is ideally situated between two Interstate freeways, two major east-west arterials, and two active Union Pacific Railroad lines. It also has direct access to VTA light rail and the new Milpitas BART Station. Midtown is a regionally important PDA with potential to accommodate significant jobs and housing growth in a sustainable and efficient manner. However, much of the development potential in Midtown has not been realized, especially along historic Main Street and Calaveras Boulevard.

The plan update will redefine the boundaries and facilitate redevelopment to transform Midtown into a vibrant destination and gateway to the City’s core, concentrated around the new Milpitas BART Station. The Midtown Specific Plan will be renamed the “Gateway/Main Street Specific Plan” and identify three focus areas (Main Street, Calaveras Boulevard, and Abbott Avenue / I-880) to reflect this new vision. The proposed scope of work includes a comprehensive suite of activities including technical research and analysis of existing conditions, robust community outreach and plan visioning, plan development, and plan adoption.

Agency or its consultant team shall perform the scope of work described below. Agency’s current consultant is Ascent.

Task 1 – Plan Boundaries, Data Gathering, & Assessments

Task 1.1: Kick-Off Meeting & Site Tour

Ascent and its teaming partners (The Ascent Team) will initiate the project with a (virtual) kick-off meeting and site tour to discuss:

- City goals and objectives
- Team roles and responsibilities
- Project area context and efforts underway
- Planning Area / Focus Area boundaries
- Schedule and key milestones
- Scenario planning
- Community engagement and project branding
- Coordination with City staff.

During this time, The Ascent Team will also submit a list of data and information needs. Shortly after the kick-off meeting (on the same or separate day), pending public health directives, team members will conduct a site tour to examine key issues, focus area context conditions, and the extent of Plan Area boundaries. Following the site tour, The Ascent Team will coordinate with the City to discuss focus area boundaries and base map preparation, including use of scenario planning tools for mapping.

Task 1.1 Deliverables: Kick-off Meeting Materials and Meeting Summary

Task 1.2: Material Review & Preliminary Mapping

Following the kick-off meeting and data exchange, Ascent will prepare a working map database and initial series of maps that depict the City, community, and local context. The maps will establish the baseline and Plan Area boundaries for subsequent work.

As part of this phase, the Ascent Team will review relevant existing and in-progress studies to serve as a basis for The Ascent Team initial analysis of the Plan Area. To avoid “reinventing the wheel” and ensure continuity between plans, The Ascent Team will build from recent or developing plans and studies in the Plan Area, including the:

- 2002 Milpitas Midtown Specific Plan
- Newly adopted 2020 General Plan
- 2024-2030 Housing Element Update
- City of Milpitas Municipal Code
- City of Milpitas 2020 Economic Development Strategy and Implementation Actions
- City of Milpitas Climate Action Plan
- Milpitas Metro Specific Plan studies
- Cultural Resources Register
- Milpitas Parks and Recreation Master Plan Update
- Bikeway and Pedestrian and Trails Master Plan
- City of Milpitas Streetscape Master Plan
- Utility Master Plan Updates for water and sewer and storm drainage

The Ascent Team will leverage the work that has been produced and highlight key takeaways that will inform the focus of latter studies and solutions in the Plan Area.

Task 1.2 Deliverables: Preliminary Mapping Database

Task 1.3: Existing Conditions Assessment

The Ascent Team will assess the existing physical context of the Plan Area, including land use and urban form, transit and circulation network, infrastructure and utilities, and market analysis. The Ascent Team will focus The Ascent Team’s analysis on identifying preliminary opportunities and constraints related to land use and development, catalytic sites (in coordination with input from city staff), and potential circulation and infrastructure improvements that would support the goals of the Specific Plan effort.

Deliverables for this task will be concise and graphic in nature, focusing on implementation-oriented opportunities that can be analyzed and addressed through the Specific Plan Update. Ascent will prepare a brief graphic PowerPoint presentation, summarizing the results of the Existing Conditions Assessment for use by the team and city for public meetings.

Land Use, Zoning, & Urban Form Analysis

Ascent will review the Specific Plan and assess the progress made on the specific plan in terms of construction and improvements to date, remaining unrealized projects, future opportunities, and potential constraints both on-the-ground and from a regulatory standpoint. The Ascent Team will

prepare a graphic Land Use, Zoning, and Urban Form Memo, formatted as a PowerPoint, addressing the following:

- Focus areas, neighborhoods, and corridor segments that contribute to the identity of the Plan Area. Ascent will describe the urban form and character within each of these focus areas, including legacy businesses or anchors, essential services, and community assets that contribute to the character and culture of the area.
- Existing and planned land uses, zoning, and Specific Plan regulations, including development standards, such as setback conditions, height, floor area ratio, housing density, and other determinants that have dictated urban form.
- Vacant and underutilized parcels and opportunity sites.
- Existing and planned environmental features, open space, and parks, including opportunities for new public realm spaces, open spaces, and other connections.
- Overview of known, eligible, and designated historic and cultural resources in and adjacent to the Plan Area, relying on existing city background documents, including the City of Milpitas Cultural Resources Register and a cultural resources database search.

This examination will be helping The Ascent Team understand where development controls are conducive to or hindering the transformation of the Plan Area, honing in on addressing key updates to the Specific Plan that will remove barriers, modernize and update the approach, and facilitate the desired evolution of the Plan Area.

Market Analysis

BAE will prepare a high-level real estate market analysis to evaluate market support for new development in the Plan Area based on current and future anticipated market conditions. For each use, BAE will identify the inventory in the appropriate market area and analyze data related to key metrics such as vacancy, rental rates, new construction deliveries, net absorption, and future demand. The market analysis will also identify, describe, and analyze the impact of national and regional trends on demand for the identified land uses within the Plan Area. These trends could include shifts in preference for office locations and type of workspace, disruption in the retailing industry impacting space demand, trends in amenities desired by residents and office tenants, and potential medium- to long-term impacts on residential and nonresidential real estate demand due to COVID- 19. The market analysis will study up to three (3) land uses, such as office, retail, and residential uses. For the analysis of retail uses, BAE will coordinate with Greensfelder Real Estate Strategy.

The market analysis will identify opportunities and constraints for the Plan Area to inform the mix of uses in the Specific Plan. In addition, the analysis will identify potential challenges to achieving the desired mix of uses in the Plan Area and recommend strategies to address these challenges as appropriate.

Affordable Housing, Equity, & Community Benefits Analysis

BAE will identify options for the promotion and delivery of affordable housing in the Plan area and identify options for the Plan's community benefits framework. The analysis will draw on data assembled from the market analysis task, including an analysis of jobs and wages in the Plan area, to identify market conditions that affect the production of affordable housing in the Plan area. In addition, BAE will coordinate with the City's Housing Element Update and Assessment of Fair Housing consultants and request information from the City regarding affordable housing production in the Plan Area to establish a Housing Profile of deed-restricted affordable housing, unsubsidized affordable housing, market-rate

housing, informal housing, and accessibility. The Housing Profile will analyze other relevant factors including population demographics, economic stability, and health/risk factors and compare the Plan area to Milpitas, Santa Clara County, and the greater Bay Area region. BAE will also review existing policies related to affordable housing production and community benefits, including but not limited to citywide policies, policies specifically affecting the Plan area, and any policies included in the Milpitas Metro Specific Plan. Based on an analysis of these trends, BAE will identify opportunities to improve affordable housing production and community benefits outcomes. As a part of this work, BAE will coordinate with City staff and the consultant team to align affordable housing and community benefits goals with the overall goals of the Plan. BAE will then develop a menu of options for enhancing affordable housing production and community benefits outcomes in the Plan area, along with trade-offs associated with various policy options. BAE will prepare an administrative draft affordable housing and community benefits promotion and delivery options memorandum for City review. Following receipt of a single set of consolidated comments on the administrative draft, BAE will revise the memorandum to prepare a draft for public review.

Transportation Analysis

Fehr & Peers will prepare an existing conditions transportation memo, including the following elements:

- Review of relevant data and documents affecting transportation policies and infrastructure in the Plan Area, including the City's traffic safety and parking data and existing car share infrastructure.
- Review the City's Vehicle Miles Traveled (VMT) Policy, which includes heat maps demonstrating the average VMT for Milpitas residents and employees.
- Mapping of the street network by functional class, the bicycle and pedestrian network, transit routes and services, truck routes, and key gaps or missing links in the vehicular and bicycle/pedestrian network.
- Daily roadway volumes on up to 15 roadway segments, using data collected for the General Plan update.
- Peak hour intersection volumes and LOS at up to ten key intersections, using data collected and analyzed for the General Plan update.
- As an optional task, Fehr & Peers can collect new counts at up to five intersections, if needed, supplemented by StreetLight data to check COVID recovery count data.
- Resident and worker travel characteristics for the City and the Plan area based on census data, using the Census Transportation Planning Package database.
- A summary of transportation opportunities and constraints for the Plan Area.

Public Infrastructure & Utilities Analysis

BKF will visit the site to review the existing site constraints and conditions. Based on the site visit, and BKF's previous Milpitas Midtown Specific Plan project experience, BKF will prepare a Public Infrastructure and Utilities Memo, including the following elements:

- Confirm City implemented utility master plan, which evaluates and identifies improvements for the City's water, stormwater, sewer, energy/gas, and broadband infrastructure.
- Document an overall utility base map for use by the team, including exhibits for each utility system.
- Assess the City's solid waste facilities and infrastructure within the Plan area.
- Identify any potential challenges to development.
- Confirm the scope of survey services to support the planning and permit processes.

Resilience & Climate Adaptation Assessment

Ascent's Urban Design + Planning Studio will coordinate with its Climate Team, which is preparing the City's Climate Action Plan Update, review the City's Local Annex to Santa Clara County's Regional Hazard Mitigation Plan, and utilize Cal EnviroScreen to assess the Plan area's vulnerability to climate change and flooding hazards. The assessment will identify and evaluate vulnerable facilities, infrastructure, and resources. The Plan will provide goals, policies, and actions to support suitable adaptation measures.

Task 1.3 Deliverables:

- Land Use, Zoning, and Urban Form Analysis
- Market Analysis
- Affordable Housing, Equity, and Community Benefits Analysis
- Transportation and Circulation Analysis
- Public Utilities and Infrastructure Analysis
- Resilience and Climate Adaptation Assessment
- Brief Graphic PowerPoint – Presentation Summarizing Existing Conditions Assessment Findings for Use in Public Meetings (For All Studies)

Task 2 – Public Outreach & Engagement

We have structured the community outreach process to align with the city's desired approach to address each focus area separately, while also comprehensively addressing the larger Plan Area. However, to efficiently meet the timeline desired for the completion of the Specific Plan, The Ascent Team proposes the concurrent sequencing of focus area meetings to advance the Plan in a coordinated manner. The Ascent Team will evaluate the issues and opportunities of each focus area, as well as how they will work together and in the broader context of Midtown, and reinforce their individual area strengths and placemaking goal, rather than compete for similar market needs. The Ascent Team proposes using a variety of approaches to engage and collect input from the community, as further described in the tasks that follow.

Task 2.1: Community Engagement Strategy

Shortly after the project kick-off meeting (Task 1.1), Ascent and Plan to Place will engage the City in a meeting to discuss the approach and strategy to community engagement and project branding. The Community Engagement Strategy will identify:

- Roles and responsibilities of the consultant team, staff, and stakeholders in the planning process.
- Timelines for outreach activities, coordinated with the phased presentation of each focus area.
- Communication strategy for creating awareness, invitation, and creative buzz about the project.

In addition to engaging residents, business owners, and development community stakeholders, the Engagement Strategy will also address outreach to engage low-income communities, minority residents, and non-English speakers through local community channels and/or pop up events at strategic locations in the city. The Community Workshops and Open House will also include translation and , if conducted in-person, childcare services.

Task 2.1 Deliverables: Community Engagement Strategy

Task 2.2: Project Branding & Communication Materials

The Ascent Team will develop a project brand, anticipated to include a logo, tagline, font, and color palette for the Milpitas Main Street/Gateway Specific Plan Update. This will be used for all messaging and collateral, including the project website, PowerPoint presentations, print and digital materials, and final Specific Plan deliverable. As an optional task, Studio J9 will develop coordinated concept branding for streetscape and wayfinding elements, see Task 3, for more information related to that effort.

Task 2.2 Deliverables: Project Branding and Communication Materials

Task 2.3: Project Website

The Ascent Team will work with the City to create and maintain a project website to be used to publicize the project timeline and updates, host community engagement activities, including workshops, surveys, and public review draft documents.

Task 2.3 Deliverables: Project Website

Task 2.4: Stakeholder Interviews

Early in the process, Ascent will conduct six stakeholder interview sessions in small group settings of no more than five people per group and lasting no more than 1-1/2 hours in duration. These stakeholder interviews may be organized by those wishing to participate and provide feedback on the individual focus area and/or the Plan Area. The Ascent Team will work with City staff to identify the list of individuals and groups to participate in the interviews. Potential candidates may include business and property owners, business representatives, neighborhood associations, developers and real estate professionals, community groups, and other stakeholders who have an interest in the Plan Area. The interviews will allow participants to speak to issues and opportunities in a confidential setting that allow for honest feedback without assigning comments to individuals. Interview participants will have an opportunity to review and provide feedback on the Public Draft Plan.

Task 2.4 Deliverables: Stakeholder Interview Summaries

Task 2.5: Community Workshops

Ascent and Plan to Place will coordinate with City staff in the preparation for and execution of up to two Community Workshops to provide the community and decision makers with basic knowledge focused on the Specific Plan Update, share preliminary planning scenarios and provide progress updates. The team will be prepared to implement digital virtual meeting formats to share information about the project, answer questions and gather feedback to address community concerns. It is anticipated that live polling and other interactive tools will be used to complement virtual meeting platforms to share and gather input during the meeting. Community workshops will be advertised digitally on social media platforms and the City's website along with physical mailers (by City) that can be mailed directly to residents.

Workshop #1: This visioning event will allow the public to provide input on plan priorities, needs, and their vision and ideas for the Plan Area and focus areas. These visioning events will allow the public to provide input on plan priorities, needs, and their vision and ideas for the Plan Area and focus areas.

Workshop #2: Ascent and Plan to Place will host a community workshop, to solicit feedback on plan alternatives in order to arrive at a preferred plan, as well as framework strategies and placemaking concepts that will form the basis of the Specific Plan.

In conjunction with each of the workshops, an online community survey, polling, or other activity will be conducted on the project website, to expand the reach of the effort out to the community and extend the feedback period for those who were not able to participate real-time in live events.

Task 2.5 Deliverables: Community Workshop Materials and Meeting Summaries

Task 2.6: Pop-Up Events (Up to 2)

Pop-up events are proposed to collect additional input within each of the focus areas. If/once shelter-in-place restrictions are lifted in 2021, Plan to Place can assist the project team and City staff with the preparation for and facilitation of “pop-up” or intercept workshops to meet the community where they are. The objectives will be to:

- Meet with the community at times and locations that are convenient and safe to them, such as farmers markets or other local events; and
- Facilitate informal workshops to share information about the engagement effort and gather input through interactive tools while practicing social distancing and safety measures.

Since the Main Street Community Conversations will have occurred prior to the project kick-off, the pop-up events may focus on users and stakeholders within the Calaveras Gateway and Abbott Avenue/I-880 focus areas.

Task 2.6 Deliverables: Pop-Up Event Summaries (Up to 2 Events)

Task 2.7: Community Open House

Ascent and Plan to Place will coordinate and lead an Open House event, either digitally or in person to share the Specific Plan Update and gather final input during the Public Review process. This is anticipated as an open meeting where participants can drop in throughout a designated time to ask questions and share input about different aspects of the Specific Plan.

Task 2.7 Deliverables: Community Open House Materials and Meeting Summary (1 Event)

Task 2.8: Meet with Technical Advisory Committee

Ascent will attend up to **four** meetings with a Technical Advisory Committee (TAC). The City will organize the TAC, which can include staff from various city departments, as well as public agencies, such as VTA and other key partners in the process. The first meeting will be to share the project scope and timeline and query the TAC for feedback on project objectives, area boundaries, and known or potential issues within the Plan Area that need to be studied. The subsequent three meetings with the TAC will address planning scenarios; review the preferred plan and draft strategies; and provide an update and discuss any comments to the Administrative Draft Specific Plan.

Task 2.8 Deliverables: TAC Materials and Meeting Summaries (Up to 4)

Task 2.9: Support Commission & City Council Study Sessions

We understand that the City Council will take an active role in the planning process and have planned to provide support for up to seven study session meetings, including up to six study sessions with the City Council, as well as one study session with the Planning Commission. Agendas and timing will be refined through the planning process in coordination with the City. For scoping purposes, The Ascent Team have identified potential agenda topics for each of the study sessions below, and have included the approximate timing and relationship to the overall work program on the project timeline:

- Study Session #1: Study session with the City Council. This session will be an opportunity for the team to hear the Council's vision, as well as discuss process, strategy, and engagement.
- Study Session #2: Study session with the City Council, to discuss plan priorities.
- Study Session #3: Study session with the City Council, to discuss land use and development scenarios and strategies.
- Study Session #4: Study session with the City Council, to discuss transportation and mobility.
- Study Session #5: Study session with the City Council, to discuss public realm design and improvements.
- Study Session #6: Study session with the City Council, to discuss economic development, funding, and incentives.
- Study Session #7: Study session with the Planning Commission, to provide an overview of the planning process and provide a briefing on the Administrative Draft document.

Ascent will prepare and present a PowerPoint presentation for each meeting and take notes on input received from these meetings. To support the efficiency of the planning process, joint study sessions are encouraged, when possible.

Task 2.9 Deliverables: Commission and Council Materials and Meeting Summaries

Task 3 – Visioning, Scenarios Planning, & Preferred Plan**Task 3.1: Initial Visioning**

The community engagement process, described in Phase 2, will begin to reveal the needs and desires of the community and neighborhood stakeholders leading to identification of community priorities. These may take the form of physical, social, or economic outcomes.

The Ascent Team will engage the City in a brainstorming session to describe what the priorities are and use them to prepare a *draft vision and guiding principles and confirm the range of options*. Key members of city staff from the TAC, such as Economic Development, Transportation, Public Works, and city staff leading other planning efforts, may be encouraged to participate, depending on the City's goals for the process. As part of this process, the Ascent Team will share inspirational images to consider as planning benchmarks or precedents for the evolution of the Plan Area, and the Ascent Team retail specialist will share a presentation framing the state of retail-post COVID and providing best practices for integrating ground-floor commercial uses into mixed-use development. Ascent will document the outcomes in a *Draft Vision Memo*.

Task 3.1 Deliverables:

- Brainstorming Session Presentation Materials
- Draft Vision Memo

Task 3.2: Scenario Planning

Ascent will work with city staff to prepare up to 3 development options, testing different development frameworks, including land use, intensity, mobility/ connectivity, parks and open space, and block and development configurations. The Ascent Team will work with the city to confirm the preferred method for scenario planning, including utilizing ESRI ArcUrban or Urban Footprint, to prepare focus area options to evaluate the range of development potential, and how each option achieves the city's objectives and key metrics, such as achieving housing goals, commercial development, trip generation, and greenhouse gas emissions. The scenario evaluation may also be coordinated with and/or inform proposed EIR alternatives and Climate Action Planning goals.

Task 3.2 Deliverables: Summary of Scenario Planning for 3 Development Framework Options

Task 3.3: Preferred Draft Plan & Strategies for Incorporation into the Plan

Based on city and community feedback, the Ascent Team will develop a preferred plan and coordinate with the city on strategies to implement the vision for the Plan Area, with a focus on responding to city and/ or community issues and priorities and addressing the tasks described on pages 10-11 of the RFP. These strategies will serve as the basis for the development of the Specific Plan chapters.

Land Use Updates, Urban Form, & Parking

As part of this task, in conjunction with the Economic Development and Retail Strategies, the Ascent urban design team will conduct 2d and 3d testing to evaluate prototypical projects from a design, programming, and yield standpoint, as well as to test existing and proposed development and design standards, such as development intensities, setbacks, step backs, open space requirements, and parking requirements.

Ascent will prepare a preferred plan and associated framework diagrams, with accompanying strategies and imagery to describe land use and urban form that correspond to the vision and development projections. The Ascent Team will prepare accompanying development yield tables, and an illustrative master plan graphic that depicts how the focus areas can be “stitched” into the broader Midtown District.

Economic Development & Retail Strategies

The Ascent Team, led by BAE with support from Greenfelder Commercial Real Estate Strategy, will support the economic development component of the Specific Plan by building from the 2020 Economic Development Strategy and implementing many of its specific actions under the new Specific Plan framework. This task will overlap with the development of the Specific Plan Implementation chapter, with the goal of having the Specific Plan provide a clear pathway to overcome current obstacles that have inhibited new development and redevelopment of property in the plan area. Work under this task will include:

- *Opportunity Sites.* Identification of publicly- and privately-owned opportunity sites and their market-supported potential uses and recommended actions to activate these sites which would include the Serra Center; MUSD properties, Santa Clara County-owned properties, the vacant Hammond Way, lands with annexation potential south of Calaveras Boulevard along Abbott Avenue, indicating which sites would be most suitable for new local restaurants and independent retail. Evaluate the alignment of existing land use policies and regulations with the level of market support for permitted uses and what steps need to be taken to facilitate new development.

- *Retail Audit of Zoning Code.* Greenfelder Real Estate Strategy will review the zoning code, current specific plan, and development standards and draft a memo recommending how they might be updated and/or integrated to facilitate, expedite, and expand retail in the Plan Area.
- *Retail Strategies Memo.* Greenfelder Real Estate Strategy will draft a memo describing economic development and retail strategies to reposition the study area for main street development as well as redevelopment and infill of the larger plan area. The memo will address the following: (1) commodity/specialty retail (2) solutions for activating the main street frontage and ensuring retail resilience, including Post-COVID retail impacts including short versus long term implications; (3) retail strategies for business attraction including how to encourage retail, how to avoid overbuilding, addressing 18-hour/15- minute cities, and (4) potential objective design standards to facilitate successful ground floor commercial space.
- *Property-based Business Improvement District (PBID).* Expand the Economic Strategy Actions related to a PBID with outreach to property owners and business owners to first ascertain the level of support for a PBID and then to formulate a preliminary scope of PBID activities and services and prepare a preliminary estimate of special assessments on properties. Formation of a PBID is not included as part of this scope and budget.
- *Capital Improvement Program and Financing Plan.* BAE will prepare a Financing Plan for the Plan Area, which identifies federal, state, and local sources of funding, including Plan Area-specific impact fees. This task is described in Task 4 below.

Strategic Property Acquisition Revenue (“SPAR”) Fund

BAE will evaluate the portfolio of City-owned properties and estimate revenue generation potential, any required initial investment, and timing of potential revenue. It is assumed the City can provide an excel database of properties. Based upon its market analysis and work on the Specific Plan, BAE will evaluate the highest and best use for each property and how it aligns with existing permitted uses and/or proposed uses under the new Specific Plan. Using market data, as well as information from recently commissioned City appraisals (such as a recent one commissioned to set park fees), BAE will prepare a matrix that shows each property’s highest and best use, permitted uses, AB 1486 Surplus Public Lands Act applicability, potential value, potential lease income, and disposition strategy options to generate one-time or ongoing revenue that can flow to the SPAR fund. Cost to operate the SPAR fund will be formulated through conferring with City staff. As part of this optional task, BAE will prepare a draft and final technical memo with the data, analysis, and findings.

Economic/Scenario Feasibility Testing

BAE will conduct financial feasibility testing to evaluate the impact that various policy options would have on development feasibility. This financial feasibility testing could identify the extent to which new or updated policies or development standards could facilitate the production of affordable housing or the delivery of community benefits as part of new development projects.

Impact Fee Scoping Coordination

BAE and the Ascent team will work with the City to discuss the potential implementation of a Main Street/ Gateway District Impact Fee Program. As part of this task, the Ascent Team anticipate 1-2 meetings with a combination of the City’s project team, the Finance Director, and/ or the City Manager to discuss considerations for the development of an impact fee, including a nexus study and associated order-of-magnitude costs estimates or other studies.

It is anticipated that impact fee considerations and scoping can also be addressed in City Council Study Session #6, Funding and Incentives, which has been budgeted as part of Task 2.9. Following this task, the Ascent team will prepare a detailed approach and budget for the impact fee development and any associated studies that will be needed.

Mobility & Circulation

Fehr & Peers will perform the following tasks to support the development of the Plan mobility element:

- Prepare rough order of magnitude trip generation and VMT generation estimates to support consideration of up to three land use alternatives, to support the development of a preferred alternative.
- Develop a multi-modal network plan for the preferred alternative.
- In collaboration with the Ascent Team, develop complete street design concepts for up to five roadway cross-sections and five intersections, including a combination of cross-sections and plan views.
- Develop transportation policies and programs to support the goals of the Plan, including travel demand management policies to apply to existing and new development, parking rates, curbside management, and other key topics.
- As an optional task (not included in budget), Fehr & Peers can develop local circulator shuttle route options, building on the City's past work and studies, including potential funding mechanisms (concept-level).

Public Realm Improvements, Placemaking, & Branding

The Ascent urban design team will evaluate parks, pathways, and open space projects constructed to date, identifying remaining needs and further efforts to support preferred plan's level of development intensity and placemaking objectives. Framework diagrams with accompanying strategies, design concepts, and imagery will be prepared for topics such as open space, public realm design, streetscape improvements, paseo connections to Main Street, placemaking, urban greening, wayfinding and signage, and district branding.

Optional Task (not included in budget): District Identity & Branding

As an optional task, Ascent and Studio J9 will advance the district branding to develop a branding program of customized graphics, signage, and wayfinding. The branding program can serve as a near-term implementation item to convey a sense of place, highlight the spirit of the community, and support marketing efforts for the Main Street/ Gateway Area.

We anticipate addressing the following, to be refined through the Ascent Team dialogue with the City, community, and stakeholders:

- Pedestrian and vehicular district identity and wayfinding components, to be coordinated by location, per a location plan
- Streetscape Banners (Base and Special Event)
- Seating, Street Furnishings, and Public Art
- Kiosks (Bus Shelters or Freestanding Sign Kiosks) and Pedestrian/Bike Connectivity Signs
- Special Signage Elements, such as Boundary Definition or Identification/Gateway Designation

Task 3.3 Deliverables:

- Preferred Draft Plan
- Strategies Summary for Economic Development & Retail
- SPAR Funding

- Mobility & Circulation
- Public Realm Improvements, Placemaking, & Branding

Task 4 – Specific Plan Drafting

To meet the City’s desired timeline, the Ascent Team has proposed a streamlined process to for preparing the Specific Plan Update.

Although the effort has been described as an “Update”, due to the length of time that has passed since the preparation of the Specific Plan, The Ascent Team understand that this will not be a surgical update. The Ascent Team will address changes to state law, as well as best practices for modernizing the specific plan regulations and objective design standards and update the organization and format. The Ascent Team will work with the City to come up with the most streamlined approach, and confirm content, organization, and format, early in the process.

We will have developed the plan frameworks and core strategies within Task 3, including key imagery, graphics, and diagrams, and seeking input from the community, the TAC, and the Planning Commission. Task 4 will be focused on integrating the Task 3 deliverables into a coordinated Specific Plan Update document for review and feedback by City staff.

Task 4.1: Outline & Mock-Up

In conjunction with Phase 3, Ascent will prepare a document mock-up and annotated outline to describe the proposed structure for the Specific Plan document early in the process to confirm the structure and components of the document with city staff.

Task 4.1 Deliverables: Outline and Mock-Up

Task 4.2: Administrative Draft Plan

The Ascent Team will prepare an Administrative Draft Plan for review by City staff. The Plan will incorporate goals, policies, and the findings and strategies from earlier plan phases. The Administrative Draft Plan will include the following information in a format to be confirmed under Task 4.1, consistent with state law/ guidance for Specific Plans:

- Introduction. This chapter will provide an overview of the Plan Area, the history of past and ongoing planning efforts, the focus of the update, the organization of the Plan, and updates to the Plan Area boundaries. Additionally, a summary of the community engagement process, events, outcomes, and how that input has shaped the development of the Plan will be provided.
- Vision and Goals. This chapter will describe the vision and summarize guiding principles, provide an illustrative plan, and 3D imagery that tell the story of the vision for the evolution of the Plan Area.
- Land Use and Zoning. This chapter will provide a regulatory framework for land use and zoning, including housing, desired mix of uses, intensity (as well as available incentives for market rate and affordable housing), height, setbacks, and other development standards such as building frontages, and parking.
- Mobility. This chapter will provide the access, circulation, mobility, and transit framework, to facilitate movement within and through the area, including new streets and connections, complete streets improvements, shuttle services, and pedestrian and bikeway connections and improvements.

- Public Realm Improvements. This chapter will identify specific strategies to support more fine grain placemaking improvements within each of the Plan's focus areas, including open space, public realm, and streetscape improvements, potential paseo connections to Main Street, urban greening, wayfinding and signage, and district branding.
- Infrastructure and Utilities. This chapter will provide guidance for infrastructure and utilities improvements, including identifying enhancements, changes and additions to the Basic Infrastructure Program appropriate to and supportive of changes in the development scenario reflected in the Plan.
- Implementation. This chapter includes implementation actions, responsibilities, and associated timeframes to support public and private investment within the Plan Area, including agency action items, assessment districts, and/ or impact fee development. It will also describe the process for subsequent project review and streamlining, based on the Specific Plan EIR scope and analysis.

Note: A form-based approach may be taken incorporating Specific Plan zoning and design criteria, or the Specific Plan may refer to citywide zoning districts and citywide objective design standards. The Ascent Team will work with the city to confirm approach and coordinate based on the status of other city efforts.

Financing Strategy

BAE will identify potential funding sources for public improvements identified in the Plan Area (e.g., infrastructure and community facilities) and prepare a funding source matrix that identifies one or more potential funding sources for each category of improvements. BAE will also identify actions that the City should implement or coordinate to execute the financing strategy. For example, this may include, but shall not be limited to, actions such as adoption of a Plan Area public improvements fee; establishment of a financing district; establishing policies for reimbursement agreements for developers who install infrastructure that is more than necessary to serve their own properties, etc. Ascent and City staff will provide BAE with a listing of public improvements identified in the Plan, grouped by type of improvement (e.g., utilities, roads/complete streets, public facilities).

Mobility Element

Ascent, in coordination with Fehr & Peers, will prepare an Mobility Element that identifies the multimodal network plan and framework and presents the complete street design concepts for key corridors within the Plan Area. The multimodal network will be designed to coordinate with the City's Active Transportation Plan.

Public Infrastructure and Utilities

BKF will review any proposed changes to the plan boundary along with any proposed land use updates. They will assist with identifying any critical utility/ roadway constraints and identify infrastructure improvements that should be anticipated based on change of land use or increased density.

BKF will provide exhibits for each system to be incorporated into the Specific Plan graphics. The analysis of each system will include infrastructure phasing for near-term development projections and longer-term (2040) Specific Plan horizons. BKF will provide order of magnitude cost for backbone infrastructure improvements per focus area.

Note: Formal modeling is not included in this proposal and can be provided as an additional service.

Task 4.2 Deliverables: Administrative Draft Plan (1 Draft)

Task 4.3: Revised Draft Plan

Ascent will prepare a second draft of the document that incorporates City comments. This version is assumed to be approximately 90 percent complete toward a public draft.

Task 4.3 Deliverables: Revised Draft Plan (1 Draft)

Task 4.4: Prepare Screencheck & Public Draft Plan

Ascent will prepare a Screencheck Public Draft for city review, prior to issuing the Public Draft Plan for public review and circulation. A small budget for minor revisions is assumed for corrections between the Screencheck and Public Draft.

Task 4.4 Deliverables:

- Screencheck Draft Plan (1 Draft)
- Public Draft Plan (1 Draft)

Task 5 – Environmental Evaluation

As noted above, the City recently adopted a new General Plan that includes a Program EIR that provides an initial evaluation of the environmental effects of the establishment of the Specific Plan. The Ascent Team approach will be to leverage the analysis in the General Plan EIR to streamline the preparation of this EIR to only focus on environmental issues that are peculiar to the Specific Plan, consistent with State CEQA Guidelines Section 15183.

The Ascent Team approach would also include development of an environmental checklist for use on subsequent development applications to determine the appropriate exemption or environmental review streamlining process to be used consistent with State CEQA Guidelines Section 15168 and 15182.

Task 5.1: Initiation of the Environmental Review

The Ascent environmental team will monitor development of the Specific Plan under Task 4 and will provide input on policy provisions that would improve environmental streamlining for subsequent development projects in the Specific Plan area. The Ascent Team will conduct a meeting with City staff to discuss the type of EIR to be prepared in relation to the General Plan EIR (e.g., Subsequent EIR or Supplemental EIR) as the Specific Plan is an implementation of the General Plan. The Ascent Team will also provide electronic form letters for tribal consultation as required under Senate Bill 18 and Assembly Bill 52 for the City to distribute.

Task 5.2: Prepare Notice of Preparation & Scoping Meeting

Ascent will prepare an electronic draft in Word of the Notice of Preparation (NOP) for the Specific Plan that will summarize key environmental issues to be addressed in the EIR. Upon receiving comments on the draft NOP from the City, the Ascent Team will prepare the public version of the NOP for City distribution. The Ascent Team will submit the NOP to the State Clearinghouse electronically on behalf of the City with the Notice of Completion.

Ascent will participate in the NOP scoping meeting that will consist of preparation of a PowerPoint presentation and assistance in the presentation of the project and anticipated environmental issues at the meeting. Ascent will also take meeting notes and provide a summary of NOP and scoping meeting comments.

Task 5.2 Deliverables: Notice of Preparation and Scoping Meeting Summaries

Task 5.3: Administrative Draft EIR

Ascent will prepare an electronic version (in Word) of the Administrative Draft EIR, in accordance with CEQA and the State CEQA Guidelines. For those resources that would not be affected by the Specific Plan or were adequately addressed in the General Plan EIR, the EIR will provide the rationale as to why no impact would occur and note that the issue is not discussed further in the EIR. These environmental issue areas are anticipated to include, but are not limited to, the following:

- Agriculture and Forestry Resources
- Geology and Soils
- Hazards and Hazardous Materials
- Hydrology and Water Quality
- Mineral Resources
- Wildfires

The EIR will adhere to all CEQA requirements and is anticipated to focus on resource categories for which significant impacts could occur. The EIR will include the following chapters:

- Introduction – The Introduction will describe the purpose of the EIR and will outline the EIR contents.
- Executive Summary – The Executive Summary will provide an overview of the project, alternatives evaluated, areas of controversy and issues to be resolved, and project impacts and mitigation measures.
- Project Description – The Project Description will provide a complete description of the Specific Plan, including anticipated infrastructure and transportation improvements and amendments to the City's General Plan (if required). Project objectives will also be identified.
- Environmental Setting, Impacts, and Mitigation Measures – Each environmental resource section will include a description of the environmental setting (i.e., the baseline environmental conditions), regulatory setting (i.e., federal, state, and local regulations), criteria used to determine the significance of impacts, analysis methodology and assumptions, and detailed discussion of the potential environmental effects of the project. Impact conclusions will be based on substantial evidence, and mitigation measures will be recommended for significant or potentially significant impacts. References will be provided as necessary to the supporting technical studies, which will be included as appendices to the EIR. The EIR will focus on the following environmental issues:
 - *Aesthetics* – The aesthetics analysis will evaluate how implementation of the Specific Plan could alter the visual character of the area. Included would be photo documentation and an analysis of anticipated changes in building height and massing as compared to existing conditions.
 - *Air Quality* – The air quality analysis will focus on project-specific construction and operational impacts as compared to the build-out analysis in the General Plan EIR. The analysis will review and utilize (as appropriate) the Bay Area Air Quality Management District's Thresholds of Significance under its CEQA Guidelines. The impact analysis will address whether the project would result in exacerbation of any existing toxic air contaminant concentrations that could result in greater health impacts than current conditions.
 - *Biological Resources* – The plan area is developed and lacks natural habitat conditions to support substantial plant and wildlife species. However, trees in the project area could be designated as protected under Section X-2-7.01 of the City Code of Ordinances as well as support special-status

- raptor and migratory bird species. The analysis will focus on existing habitat conditions in the project area and the potential for the project to impact special-status species.
- *Cultural and Tribal Cultural Resources* – The project will trigger tribal consultation under Senate Bill 18 and Assembly Bill 52 regarding the potential to impact tribal cultural resources. The analysis will also consider whether any potentially significant historic structures may exist in the plan area.
 - *Energy* – The EIR will estimate existing energy demands (building and mobile) in the plan area and will identify changes in energy demand from development under the Specific Plan. The analysis will factor in any proposed energy efficiency or renewable energy use that is included in the updated Specific Plan. Impacts
 - will be assessed based on State CEQA Guidelines Appendix G, analyzing whether the project may result in wasteful, inefficient, or unnecessary consumption of energy or conflict with a plan for renewable energy or energy efficiency.
 - *Greenhouse Gas and Climate Change* – The greenhouse gas (GHG) analysis will quantify the GHG emissions of the project and identify the Specific Plan's proposed GHG emission reduction measures. The analysis will also address the plan's consistency with the City's Climate Action Plan and the anticipated update to the CAP.
 - *Land Use and Planning* – The EIR will evaluate the Specific Plan's compatibility with existing land uses and development patterns and evaluate the proposed plan's consistency with other adopted City plans and policies. The analysis will identify whether the project would result in the physical division of an established community.
 - *Noise* – The noise analysis will evaluate potential noise and vibration impacts and will evaluate whether increases in traffic volumes would create new noise impacts not previously addressed in the General Plan EIR.
 - *Population and Housing* – The EIR will evaluate whether the Specific Plan would result in a substantial increase in population and employment (beyond the General Plan growth projections) and whether the project could displace residences.
 - *Public Services* – The analysis will evaluate whether implementation of the Specific Plan would create new public service demands (fire, law enforcement, parks, schools) that would require the construction of new facilities which could trigger environmental impacts.
 - *Transportation* – The EIR will summarize the results of the Specific Plan transportation analysis that will focus on changes in vehicle miles traveled, multimodal operations, transportation safety, and conflicts with pedestrian, bicycle, and transit services. Fehr & Peers will conduct the transportation analysis for the Specific Plan EIR to provide traffic operations information to the City and an assessment of the Plan's impacts with respect to the four CEQA Guidelines Appendix G Checklist criteria. The Ascent Team will incorporate City General Plan policies and design requirements into the evaluation of criteria 1A, 3C and 4D. For Criteria 2B, The Ascent Team will conduct a baseline VMT screening, and prepare a more complete VMT analysis evaluating the direct, indirect and cumulative effects of the project using project generated VMT and boundary VMT within a specific geographic area (for example, Santa Clara County, or the nine-county Bay Area). The methodology and significance thresholds will be discussed with City staff prior to proceeding with this analysis and will be consistent with the City's VMT analysis methodology and thresholds (currently under development) to the extent they are applicable to this large, mixed-use development area. As an optional task, Fehr & Peers will prepare a Local Transportation Analysis (LTA) to provide traffic operations information to VTA (in keeping with the VTA Transportation Impact Analysis Guidelines) For the LTA, The Ascent Team will provide the intersection, roadway, freeway analysis as indicated by the VTA Transportation Impact Analysis Guidelines. For purposes of budget preparation, it is assumed that up to 20 freeway segments, 10 ramps, and 10 intersections will be analyzed.
- Fehr & Peers will also provide some assistance to the team in responding to transportation related public comments on the Draft EIR.

- *Utilities and Services* – The results of the utility analysis prepared by BKF will be summarized. The analysis will address water, wastewater, and storm drainage infrastructure and whether any improvements would be required to support the additional development potential.

Other CEQA Sections – CEQA has very specific requirements for the contents of an EIR. Ascent will provide the City with a complete EIR, containing all sections required by CEQA, including the following:

- **Alternatives:** Up to three alternatives, including the no-project alternative, will be evaluated in the EIR. The alternatives will be analyzed at a comparative level of detail, less than that of the proposed project but sufficient to allow a comparison of impacts.
- **Significant Environmental Effects Which Cannot Be Avoided:** This section will clearly and succinctly summarize significant and unavoidable environmental effects of the proposed project and alternatives as evaluated in the EIR.
- **Growth-Inducing Impacts of the Proposed Project:** This section will qualitatively evaluate the project's potential to induce growth and subsequent environmental impacts that would occur.
- **Significant Irreversible Environmental Changes:** This section will address environmental changes that would occur as a result of implementation of the updated Moffett Park Specific Plan.
- **Cumulative Impacts:** Ascent will evaluate the impacts of cumulative development and activities on all the resource issues evaluated in the EIR. Ascent will work closely with City staff to establish the cumulative setting, which involves identification of reasonably foreseeable projects and activities in the region and an accurate list of cumulative projects (proposed, approved, under construction).

The EIR will include visual aids, such as maps and diagrams, to clearly present the environmental analysis to decision-makers, responsible agencies, and the public. The executive summary will include a summary table of all impacts and mitigation measures identified in the EIR. An impact comparison table of the alternatives will also be provided.

As part of preparation of the Administrative Draft EIR, Ascent will compile an electronic copy of all cited literature, studies, personal communications, and reference materials used in the preparation of the EIR.

Task 5.3 Deliverables: Administrative Draft EIR

Task 5.4: Public Draft EIR

Based on comments from City staff on the Administrative Draft EIR, Ascent will prepare a print-check Draft EIR in electronic form (in Word) for City review. This scope of work assumes that comments will not require analysis of new issues or substantially revised analysis of issues already addressed in the administrative draft.

Based on comments from City staff on the print-check Draft EIR, Ascent will prepare a public Draft EIR in electronic format (Word and PDF) for the City to release. This scope of work assumes that comments will not require analysis of new issues or substantially revised analysis of issues already addressed in the print-check document. The Ascent Team will also prepare the Notice of Availability and will submit the Draft EIR electronically to the State Clearinghouse on behalf of the City. The Ascent Team will also attend the public meeting to receive comments on the Draft EIR.

Task 5.4 Deliverables: Print Check and Public Draft EIR (including Notice of Completion)

Task 5.5: Final EIR

Ascent will coordinate with City staff, who will assemble public and agency comments received on the Final EIR. Responses to these comments will be prepared and presented in a format to accompany the document. The responses are assumed to require only clarification and/or explanation of the conclusions in the Draft EIR without the need to revise analysis, elaborate substantially, or add new issues or alternatives. Ascent will provide an electronic version (in Word) of the administrative draft Final EIR for City review. Upon receiving comments on the administrative draft Final EIR from the City, Ascent will generate a print-check copy of the Final EIR in an electronic version (in Word) for final City review. The Ascent Team will revise the document and generate the Final EIR (Word and PDF) for City distribution.

Task 5.5 Deliverables: Administrative Draft Final, Print Check Final, and Final EIR (including Notice of Determination)

Task 5.6: CEQA Findings

In coordination with City staff, Ascent will prepare CEQA Findings of Fact (Findings) and, if necessary, a Statement of Overriding Considerations for the City's use. The Findings will specify mitigation measures incorporated into the project and will explain why other measures, if any, have been found to be infeasible. If applicable, the Findings will also identify feasible project alternatives that could reduce adverse environmental effects but are not being implemented, with an explanation as to why they are infeasible. Ascent will prepare an administrative draft of the Findings and will submit (electronically in Word) to the City for review and comment. Once comments are received, Ascent will incorporate comments and deliver an electronic file of the final Findings to the City.

Task 5.6 Deliverables: CEQA Findings of Fact / Statement of Overriding Considerations

Task 5.7: Mitigation Monitoring & Reporting Program & Environmental Checklist for Subsequent Projects

A draft and final mitigation monitoring and reporting program (MMRP) will be prepared electronically (Word). The MMRP will include all mitigation measures in the EIR and will identify timing, responsible party, performance standards, etc. As part of this work effort, The Ascent Team will develop an Environmental Checklist template that can be used by City staff for streamlining environmental review or identification of exemptions for subsequent projects in the Specific Plan area. This checklist would be combined with the city's future CAP consistency checklist.

Task 5.7 Deliverables:

- Mitigation Monitoring and Reporting Program
- Environmental Checklist and CAP Consistency Checklist for Subsequent Projects

Task 6 – Plan Adoption**Task 6.1: Support Planning Commission & City Council Hearings**

The Ascent Team will provide support for the Planning Commission and City Council study adoption hearings. The Ascent Team will prepare a PowerPoint presentation for each meeting and be available to address questions from the Planning Commission or City Council. The Ascent Team assume city staff will prepare the staff reports and noticing for the meetings.

Task 6.1 Deliverables: Commission and Council Materials

Task 6.2: Prepare Final Specific Plan

Ascent will prepare the Final Specific Plan, incorporating public and City comments following the public review process.

Task 6.2 Deliverables: Final Specific Plan (1 Draft)

Task 7 – Project Management & Team Meetings

Ascent will coordinate all aspects of the project to ensure that the schedule is achieved, and high-quality products are delivered. Ascent will prepare and submit monthly invoices and progress reports. Ascent will facilitate biweekly project coordination meetings or conference calls.

Ascent assumes that the project will include regular project meetings, the majority of which will be conducted via Zoom or Microsoft Teams conference calls. The Ascent Team assume these meetings are conducted biweekly on average with some periods that may require less and other periods that may require more frequent communication. For the purposes of this assignment, The Ascent Team will assume up to 30 staff meetings/calls over the duration of the project, as well as additional time for project invoicing and general coordination. Ascent will provide brief summary notes with action items following each biweekly meeting or call.

Annex II**Project Schedule, Budget and Payment****FIRM-FIXED PAYMENT**

Payment to City of Milpitas shall be due in the firm fixed amounts indicated below, upon acceptance by the MTC Project Manager of the following deliverables or milestones, described in detail in Annex I:

DELIVERABLE	TOTAL COST	RECIPIENT MATCH	PDA GRANT	DUE DATE
Task 1 – Plan Boundaries, Data Gathering, & Assessments				
1.1 Kick-Off Meeting & Site Tour Deliverables: Kick-Off Meeting Materials & Meeting Summary	\$11,055	\$4,851	\$6,204	3/4/2022
1.2 Material Review & Preliminary Mapping Deliverables: Preliminary Mapping Database	\$5,850	\$2,567	\$3,283	3/11/2022
1.3 Existing Conditions Assessment Deliverables: - Land Use, Zoning, & Urban Form Analysis - Market Analysis - Affordable Housing, Equity, & Community Benefits Analysis - Transportation & Circulation Analysis - Public Utilities & Infrastructure Analysis - Resilience & Climate Adaptation Assessment - Brief Graphic PowerPoint	\$88,250	\$38,727	\$49,523	3/11/2022
Task 2 – Public Outreach & Engagement				
2.1 Community Engagement Strategy Deliverables: Community Engagement Strategy	\$5,550	\$2,435	\$3,115	3/4/2022
2.2 Project Branding & Communication Materials Deliverables: Project Branding & Communication Materials	\$9,320	\$4,090	\$5,230	3/4/2022
2.3 Project Website Deliverables: Project Website	\$2,760	\$1,211	\$1,549	3/4/2022

2.4 Stakeholder Interviews Deliverables: Stakeholder Interview Summaries	\$6,340	\$2,782	\$3,558	4/18/2022
2.5 Community Workshops Deliverables: Community Workshop Materials & Meeting Summaries	\$34,020	\$14,929	\$19,091	6/27/2022
2.6 Pop-Up Events Deliverables: Pop-Up Event Summaries	\$11,015	\$4,834	\$6,181	3/28/2022
2.7 Community Open House Deliverables: Community Open House Materials & Meeting Summary	\$8,660	\$3,800	\$4,860	12/19/2022
2.8 Meet with Technical Advisory Committee Deliverables: TAC Materials & Meeting Summaries	\$22,720	\$9,970	\$12,750	9/26/2022
2.9 Support Commission & City Council Study Sessions Deliverables: Commission & Council Materials & Meeting Summaries	\$58,980	\$25,882	\$33,098	9/26/2022
Task 3 – Visioning, Scenario Planning, & Preferred Plan				
3.1 Initial Visioning Deliverables: • Brainstorming Session Presentation Materials • Draft Vision Memo	\$18,668	\$8,192	\$10,476	4/1/2022
3.2 Scenario Planning Deliverables: Summary of Scenario Planning for 3 Development Framework Options	\$19,985	\$8,770	\$11,215	4/11/2022
3.3 Preferred Draft Plan & Strategies for Incorporation into the Plan Deliverables: • Preferred Draft Plan • Strategies Summary for Economic Development & Retail • SPAR Funding • Mobility & Circulation • Public Realm Improvements, Placemaking, & Branding	\$187,825	\$82,423	\$105,402	6/13/2022
Task 4 – Specific Plan Drafting				
4.1 Outline & Mock-Up Deliverables: Outline & Mock-Up	\$3,580	\$1,571	\$2,009	6/27/2022
4.2 Administrative Draft Plan Deliverables: Administrative Draft Plan	\$96,807	\$42,482	\$54,325	8/29/2022

4.3 Revised Draft Plan Deliverables: Revised Draft Plan	\$25,075	\$11,004	\$14,071	10/24/2022
4.4 Prepare Screencheck & Public Draft Plan Deliverables: - Screencheck Draft Plan - Public Draft Plan	\$16,080	\$7,056	\$9,024	12/12/2022
Task 5 – Environmental Evaluation				
5.1 Initiation of the Environmental Review	\$840	\$369	\$471	6/20/2022
5.2 Prepare Notice of Preparation & Scoping Meeting Deliverables: Notice of Preparation & Scoping Meeting Summaries	\$4,900	\$2,150	\$2,750	7/18/2022
5.3 Administrative Draft EIR Deliverables: Administrative Draft EIR	\$131,520	\$57,715	\$73,805	10/3/2022
5.4 Public Draft EIR Deliverables: Print Check & Public Draft EIR (including Notice of Completion)	\$23,600	\$10,356	\$13,244	12/12/2022
5.5 Final EIR Deliverables: Administrative Draft Final, Print Check Final, & Final EIR (including Notice of Determination)	\$25,990	\$11,405	\$14,585	2/13/2023
5.6 CEQA Findings Deliverables: CEQA Findings of Fact / Statement of Overriding Considerations	\$4,740	\$2,080	\$2,660	2/13/2023
5.7 Mitigation Monitoring & Reporting Program & Environmental Checklist for Subsequent Projects Deliverables: - Mitigation Monitoring & Reporting Program - Environmental Checklist & CAP Consistency Checklist for Subsequent Projects	\$6,040	\$2,651	\$3,389	2/13/2023
Task 6 – Plan Adoption				
6.1 Support Planning Commission & City Council Hearings Deliverables: Commission & Council Materials	\$23,425	\$10,280	\$13,145	4/10/2023
6.2 Prepare Final Specific Plan	\$9,120	\$4,002	\$5,118	2/13/2023

Deliverables: Final Specific Plan				
Task 7 – Project Management & Team Meetings				
7.1 Project Management & Team Meetings	\$28,278	\$12,409	\$15,869	4/10/2023
TOTAL	\$890,993	\$390,993	\$500,000	

City of Milpitas shall submit an invoice identifying the project deliverable or milestone for which payment is sought no later than thirty (30) days after MTC's acceptance of such deliverable/milestone.

ATTACHMENT 1

MTC Resolution 4202, Revised 05/26/21-C

Date: November 18, 2015

W.I.: 1512

Referred by: PAC

Revised:	07/27/16-C	10/26/16-C	12/21/16-C
	03/22/17-C	04/26/17-C	05/24/17-C
	06/28/17-C	07/26/17-C	09/27/17-C
	10/25/17-C	11/15/17-C	12/20/17-C
	01/24/18-C	02/28/18-C	03/28/18-C
	04/25/18-C	05/23/18-C	06/27/18-C
	07/25/18-C	09/26/18-C	11/28/18-C
	12/19/18-C	01/23/19-C	02/27/19-C
	03/27/19-C	06/26/19-C	07/24/19-C
	09/25/19-C	10/23/19-C	11/20/19-C
	02/26/20-C	05/27/20-C	07/22/20-C
	09/23/20-C	11/20/20-C	01/27/21-C
	02/24/21-C	04/28/21-C	05/26/21-C

ABSTRACT

Resolution No. 4202, Revised

Adoption of the project selection policies and project programming for the second round of the One Bay Area Grant program (OBAG 2). The project selection criteria and programming policy contain the project categories that are to be funded with various fund sources including federal surface transportation act funding available to MTC for its programming discretion to be included in the federal Transportation Improvement Program (TIP) for the OBAG 2 funding period.

The resolution includes the following attachments:

Attachment A – OBAG 2 Project Selection Criteria and Programming Policy

Attachment B-1 – OBAG 2 Regional Program Project List

Attachment B-2 – OBAG 2 County Program Project List

On July 27, 2016, Attachment A, and Attachments B-1 and B-2 were revised to add additional funding and projects to the OBAG 2 framework, including \$72 million in additional Fixing America's Surface Transportation Act (FAST) funding, and to incorporate housing-related policies.

On October 26, 2016, Attachment A, and Attachment B-1 were revised to clarify language related to the North Bay Priority Conservation Area (PCA) Program in Attachment A and to deprogram \$2,500,000 from the Water Emergency Transportation Authority (WETA) Ferry Service Enhancement Pilot within the Regional Active Operational Management Program.

ABSTRACT

MTC Resolution No. 4202, Revised

Page 2

On December 21, 2016, Attachments B-1 and B-2 were revised to redirect \$417,000 in un-programmed balances from the Regional Active Operational Management program to MTC's Spare the Air Youth within the Climate Initiatives Program; divide MTC's Rideshare Program into three subcomponents totaling \$10,000,000: \$720,000 for Rideshare Implementation, \$7,280,000 for the Carpool Program, and \$2,000,000 for the Vanpool Program; direct \$1,785,000 from 511 Next Gen to the Commuter Benefits program; direct \$1,000,000 in un-programmed balances to SMART's Multi-Use Pathway; transfer \$1,000,000 from MTC's Casual Carpool project to MTC's Eastbay Commuter Parking project within the Bay Bridge Forward program, as the former will be funded with non-federal funds; transfer \$500,000 from the Freeway Performance Initiative program and \$500,000 in un-programmed balances to US 101/Marin Sonoma Narrow's B2 Phase 2 project in the Regional Active Operational Management Program; shift \$40,000,000 from the BART Car Replacement/Expansion project to the Golden Gate Bridge Suicide Deterrent project and \$13 million from MTC's Clipper project to un-programmed balances within the Transit Priorities program as part of a RM2 funding action to address a cost increase on the Golden Gate Bridge Suicide Deterrent project; and program \$5,990,000 to Alameda County's Safe Routes to School Program in the County Program.

On March 22, 2017, Attachment B-1 was revised to program \$17,000,000 in un-programmed balances within the Regional Transit Priorities Program to MTC's Clipper Program, as part of the FY17 Transit Capital Priorities program.

On April 26, 2017, Attachment B-2 was revised to program \$1,655,000 to the Sonoma Safe Routes to School program; and redirect \$1,000 from Contra Costa Transportation Authority's Planning Activities Base to its discretionary balance and \$1,000 from San Francisco County Transportation Authority's Planning Activities Base to its discretionary balance to address an inconsistency between amounts programmed to planning activities in Appendix A-3 and reflect actual amounts obligated for planning.

On May 24, 2017, Attachment B-1 was revised to redirect \$1,237,000 from 511 Next Gen to AOM Implementation within the Regional Active Operational Management program to reflect re-organization of staff between program elements; direct \$18,000,000 in Arterial/Transit Performance to the Program for Arterial System Synchronization (\$5,000,000) and the Next Gen Arterial Operations Program (\$13,000,000) within the Regional Active Operational Management program; direct \$19,000,000 from the Transportation Management System (TMS) Field Equipment Devices Operations and Maintenance to TMS Implementation (\$2,910,000), Performance-Based Intelligent

ABSTRACT

MTC Resolution No. 4202, Revised

Page 3

Transportation Systems Device Maintenance and Rehabilitation (\$5,940,000), Transportation Management Center Asset Upgrade and Replacement (\$4,000,000), I-880 Communication Upgrade and Infrastructure Gap Closures (\$4,000,000) and a Detection Technology Pilot (\$5,000,000) within the Regional Active Operational Management program; and remove \$290,556 in un-programmed balances from the Regional Active Operational Management program to address over-programming in a previous cycles of the STP/CMAQ regional programs.

On June 28, 2017, Attachments B-1 and B-2 were revised to reprogram \$1,000,000 from the SMART Pathway – 2nd to Andersen to San Rafael's Grand Ave Bike/Pedestrian Improvements within the Regional Climate Initiatives program as part of a funding exchange within the City of San Rafael, conditioned on San Rafael committing \$1 million in non-federal funds to the construction of the pathway, and a resolution of local support for the use of federal funds on the Grand Ave project, and TAM approval of the redirection of local measure funds between the projects; split out \$8,729,000 from the 511 Next Gen program to 511 Implementation within the Regional Active Operational Management program; program \$1,250,000 to Golden Gate Bridge Highway and Transportation District for the Bettini Transit Center as part of the Marin County Program; and program \$2,617,000 within the San Mateo County Program to the San Mateo County Office of Education for the SRTS program, including \$223,000 in supplemental funds from San Mateo's discretionary balance.

On July 26, 2017, Attachment B-1 was revised to program \$12,000,000 to the US 101 Marin Sonoma Narrows project as part of a fund exchange agreement with Sonoma County Transportation Authority; \$11,000,000 in exchange funds are added to the program for tracking purposes, with the final \$1 million in exchange funds to be identified through a future Commission action.

On September 27, 2017, Attachment B-1 was revised to change the name of the Next Gen Arterial Operations Program (NGAOP) to Innovative Deployment for Enhanced Arterials (IDEA) to reflect program rebranding and additional focus on advanced technologies; program \$4,160,000 to Incident Management Implementation and \$8,840,000 to I-880 Integrated Corridor Mobility project within the Regional Active Operational Management program; split out the Connected Vehicles/Shared Mobility program into the Connected Vehicles/Automated Vehicles program for \$2,500,000 and the Shared Use Mobility program for \$2,500,000; and program \$16,000,000 for three corridors within the Freeway Performance Program, with \$8,000,000 for I-680, \$3,000,000 for I-880, and \$5,000,000 for SR-84.

ABSTRACT

MTC Resolution No. 4202, Revised

Page 4

On October 25, 2017, Attachment B-1 was revised to program \$10,000,000 to the Bay Area Air Quality Management District for the Spare the Air program, in lieu of the Electric Vehicle Programs within the Regional Climate Initiatives Program, conditioned on the Air District contribution of an additional \$10 million to advance implementation of electric vehicles within the region.

On November 15, 2017, Attachment B-2 was revised to program \$200,000 in the Alameda County Program to the I-580 Corridor Study, to support a joint corridor study between Alameda County Transportation Commission (ACTC) and MTC; \$122,000 within the Napa County Program to Napa Valley Transportation Authority (NVTa) for the Napa County Safe Routes to School (SRTS) Program; and \$300,000 within the Contra Costa County Program to San Ramon for the San Ramon Valley Street Smarts Program.

On December 20, 2017, Attachments A, Appendix A-3, B-1, and B-2 were revised to program \$334 million in the County Program to local and county projects recommended by the nine Congestion Management Agencies (CMAs); redirect \$10,248,000 from BART Car Replacement/Expansion to Clipper within the Regional Transit Priorities Program; revise the CMA Planning Activities funding amounts to reflect the supplementary funds requested by several CMAs through their County Programs; and clarify the program details for the Local Housing Production Incentive program (also known as the *80K by 2020 Challenge Grant*).

On January 24, 2018, Attachment B-1 was revised to redirect \$4,100,000 from Performance-Based ITS Device Maintenance and Rehabilitation to I-880 Communication Upgrade and Infrastructure Gap Closures, within the Transportation Management System program.

On February 28, 2018, Attachments B-1 and B-2 were revised to program \$13 million in Innovative Deployments to Enhance Arterials (IDEA) program grants within the Regional Active Operational Management Program; redirect \$822,000 within Contra Costa County's Safe Routes to School Program (SRTS) for future SRTS projects; program \$2,813,000 to San Francisco SRTS Non-Infrastructure Program within the San Francisco County Program; and clarify MTC exchange fund projects.

On March 28, 2018, Attachment B-1 was revised to distribute the \$1.5 million Community-Based Transportation Planning Program among the nine county Congestion Management Areas

ABSTRACT

MTC Resolution No. 4202, Revised

Page 5

(CMAs); clarify the limits of three Freeway Performance Program projects within the Regional Active Operational Management Program; and reflect the programming of \$30,000 in MTC exchange funds for Bay Area Greenprint Functionality Improvements, as part of the PCA program.

On April 25, 2018, Attachment B-1 was revised to program \$8,200,000 in Priority Conservation Area (PCA) grants within the North Bay PCA Program; \$3,400,000 to Sonoma County Transportation Authority (SCTA) for the Marin Sonoma Narrows B2 Phase 2 project, as part of an exchange agreement in which an equal amount of SCTA's future Regional Transportation Improvement Program (RTIP) funds will be programmed at MTC's discretion; \$7,288,000 in PDA Planning and Implementation grants; and \$500,000 to MTC for PDA Implementation.

On May 23, 2018, Attachments B-1 and B-2 were revised to change the project sponsor from MTC to VTA for the IDEA Program project at the Veteran's Administration Palo Alto Medical Center; redirect funds within the Santa Clara County OBAG 2 County Program to reduce San Jose's West San Carlos Urban Village Streetscape Improvements by \$2,050,000, redirecting \$1,000,000 from the project to Santa Clara's Saratoga Creek Trail Phase 1 and \$1,050,000 to Saratoga's Prospect Rd Complete Streets project; and direct an additional \$25,000 in unprogrammed balances within Santa Clara County OBAG 2 County Program to Saratoga's Prospect Rd Complete Streets project.

On June 27, 2018, Attachments B-1 and B-2 were revised to program \$800,000 to MTC's Carsharing Implementation and \$325,000 to Targeted Transportation Alternatives within the Climate Initiatives Program; redirect from MTC's 511 NextGen program \$8,271,000 to 511 Implementation, \$2,000,000 to Contra Costa Transportation Authority's (CCTA's) I-80 Central Ave Interchange Improvements project, and \$380,000 to an unprogrammed balance within the Regional Active Operational Management program; clarify the scope of MTC's Freeway Performance Program I-880 to reflect the project limits of I-80 to I-280; and redirect \$1,394,000 from Vallejo's Local Streets Rehabilitation project to Fairfield's Heart of Fairfield project within the Solano County Program.

On July 25, 2018, Attachment B-1 was revised to program \$1,600,000 to Santa Clara Valley Transportation Authority (VTA) for the SR 85 Transit Guideway Study as part of a fund exchange agreement; remove Rohnert Park's \$65,000 Central Rohnert Park PDA/Creekside Neighborhood Subarea Connector Path Technical Assistance grant from the Regional PDA

ABSTRACT

MTC Resolution No. 4202, Revised

Page 6

Planning Grant program as it will be funded through a prior cycle; reduce the funding for Windsor's PDA Planning and Implementation Staffing Assistance grant by \$85,000 as this project will receive an equivalent amount of funds through a prior cycle; a total of \$150,000 balance created by these two revisions was returned to the Regional PDA Planning Grant Program un-programmed balance.

On September 12, 2018, Attachments B-1 and B-2 were revised to program \$3,000,000 within the Freeway Performance Program to the US 101 corridor in San Mateo and Santa Clara counties; direct an additional \$6,000,000 within the Freeway Performance Program to the I-680 corridor within Contra Costa County, \$4,000,000 of which is part of an exchange agreement with Contra Costa Transportation Authority (CCTA); redirect \$15,000 within the Innovative Deployment for Enhanced Arterials (IDEA) program from IDEA Technical Assistance to VTA's IDEA grant at the Veterans Affairs Palo Alto Medical Center; redirect \$48,000 from MTC's Clipper to the BART Car Replacement/Expansion project within the Transit Priorities program to reflect program amounts previously adopted through the Transit Capital Priorities (TCP) program; revise the amount programmed to VTA's SR 85 Transit Guideway Study within Regional Strategic Initiatives to \$1,200,000 to reflect amount previously approved; redirect \$1,214,000 from Berkeley's North Shattuck Avenue Rehabilitation project to its Southside Complete Streets and Transit Improvements project within the Alameda County Program; from Sunnyvale's East Sunnyvale Area Sense of Place Improvements, redirect \$1,000,000 to Los Altos' Miramonte Ave Bicycle and Pedestrian Access Improvements and \$1,140,000 to the Safe Routes to School program balance within the Santa Clara County Program; and program \$4,500,000 available from a previous funding cycle to the following projects within Regional Strategic Initiatives: \$617,000 to Novato's Pavement Rehabilitation (for Downtown Novato SMART Station) as part of a local funding exchange, \$1,120,000 to the Transportation Authority of Marin (TAM) for the Old Redwood Highway Multi-Use Pathway project, \$763,000 for San Rafael's Grand Ave Bridge project, and \$2,000,000 to TAM for the US 101 Marin Sonoma Narrows project.

On November 28, 2018, Attachment B-1 was revised to make adjustments related to the MTC/SCVTA Funding Exchange Agreement MTC Resolution No. 4356 and to the MTC/CCTA Funding Exchange Agreement MTC Resolution No. 4357, and to program \$4,000,000 in MTC exchange funds in accordance with MTC Resolution 3989, to the following projects: \$619,000 to CCTA for Innovative Deployment for Enhanced Arterials; \$621,000 to the city of Walnut Creek for innovative Deployment for Enhanced Arterials; \$500,000 to the city of Richmond for the

ABSTRACT

MTC Resolution No. 4202, Revised

Page 7

Richmond-San Rafael Bridge Bikeway Access; \$1,160,000 to MTC for Richmond-San Rafael Bridge Forward; and \$1,100,000 to MTC for Napa Valley Transportation Demand.

On December 19, 2018, Attachments B-1 and B-2 were revised to redirect \$5,200,000 from MTC's I-880 Integrated Corridor Management (ICM) Central Segment to the I-880 ICM Northern Segment project within the Regional Active Operational Management Program; clarify the Diridon Integrated Station Area Concept Plan project within the Regional Priority Development Planning and Implementation Program to reference Santa Clara Valley Transportation Authority (VTA) as a project partner; within the Santa Clara County Program, redirect \$794,000 in unprogrammed balances to Sunnyvale's East Sunnyvale Sense of Place Improvements, clarify the remaining unprogrammed balance is discretionary, and clarify the division of funding for Santa Clara's Saratoga Creek Trail Phase 1 project between the county's Safe Routes to School program and its discretionary program.

On January 23, 2019, Attachment B-2 was revised to redirect \$15,980,000 within the San Francisco County Program from the Better Market Street project to the Central Subway project.

On February 27, 2019, Attachment B-1 was revised to change the fund source of \$3,779,849 programmed to the Golden Gate Bridge Suicide Deterrent in Surface Transportation Block Grant Program (STP) funds to federal Highway Infrastructure Program (STP Bump) funds provided in the Consolidated Appropriations Act, 2018. Of the \$3,779,849 freed up by this swap, \$1,000,000 is returned to the region's STP/CMAQ balance to help address the CMAQ shortfall as a result of the region becoming attainment for carbon monoxide (CO) and therefore receiving less CMAQ funds which are distributed based on air quality status. The remaining \$2,779,849 is held for future Commission action.

On March 27, 2019, Attachment A, Appendix A-8, Appendix A-10, and Attachment B-1 were revised to clarify provisions pertaining to the interim status report requirements for Priority Development Area (PDA) Investment & Growth Strategies; change the recipient of the Concord IDEA project from CCTA to the City of Concord and reduce the MTC Exchange funding from \$619,000 to \$589,000; and redirect the \$30,000 in MTC Exchange funds to a new MTC-led Concord IDEA project.

On June 26, 2019, Attachment B-2 was revised to program \$822,000 in unprogrammed Safe Routes to School Program (SRTS) balances within the Contra Costa County Program to six

ABSTRACT

MTC Resolution No. 4202, Revised

Page 8

existing projects; and to redirect \$251,000 within the San Mateo County Program from Atherton's Middlefield Road Class II Bike Lanes to its James Avenue Rehabilitation.

On July 24, 2019, Attachment A was revised to delegate authority to the Executive Director or designee to sign Letters of Understanding for the exchange of STP/CMAQ funds with other regions, within certain conditions and limitations, and to delegate to a Committee of the Commission the authority to approve exchanges beyond these conditions and limitations.

On September 25, 2019, Attachments B-1 and B-2 were revised to clarify that the \$300,000 programmed to Alameda County Transportation Commission (ACTC) within the Community Based Transportation Plan (CBTP) Updates program will be directed to its Congestion Management Agency (CMA) Planning program as part of an internal fund exchange within ACTC; redirect \$9.6 million from 511 Implementation to 511 Next Gen within the Bay Area 511 Traveler Information Program; within the Freeway Performance Program redirect \$625,000 in from MTC's SR 84 (US 101 to I-880) to the environmental phase of MTC's I-580 WB HOV Lane Extension project and change the project sponsor of the I-80/Central Ave. Interchange Improvements project from the Contra Costa Transportation Authority (CCTA) to City of Richmond; within the Innovative Deployment to Enhance Arterials (IDEA) program, clarify that LAVTA is a partner agency for the Dublin Category 2 IDEA project; within the Transportation Management Systems (TMS) program, change the name of the overall program to Connected Bay Area, redirect \$2 million from the Detection Technology Pilot project and \$1.8 million from the Performance-Based ITS Device Maintenance and Rehabilitation project to provide an additional \$3.8 million to the I-880 Communications Upgrade and Infrastructure Gap Closures project; within the Incident Management program, redirect \$1 million from MTC's I-880 Integrated Corridor Management (ICM) Central Segment to the Northern Segment; within the San Francisco County program, redirect \$3,366,000 from John Yehall Chin Elementary Safe Routes to School (SRTS) Improvement; and within the Santa Clara County program, redirect \$1 million from Los Altos' Miramonte Ave Bicycle and Pedestrian Access Improvements project to Cupertino's McClellan Rd Separated Bike Lane project, and program \$1,346,000 in unprogrammed discretionary balances to Campbell's Harriet Ave Sidewalk project and Los Gatos Shannon Rd Complete Streets project.

On October 23, 2019, Attachment B-1 was revised to redirect \$3 million from MTC's Detection Technology Pilot project to establish the InterConnect Bay Area grant program within the Connected Bay Area program; direct \$5 million (\$4 million Solano County and \$1 million other

ABSTRACT

MTC Resolution No. 4202, Revised

Page 9

North Bay counties) within the Housing Incentive Pool program to establish the Sub-HIP program, with specific projects to be recommended through future programming actions; and program \$1 million to BART for AB2923 Implementation from unprogrammed balances within the PDA Planning & Implementation program.

On November 20, 2019, Attachments B-1 and B-2 were revised to program \$6,023,000 in MTC exchange funds in accordance with MTC Resolution No. 3989 to 13 projects within the Priority Conservation Area (PCA) Grants program; and within the Contra Costa County program, redirect \$1,025,000 from Brentwood's Various Streets and Roads Preservation project to Pittsburg's Pavement Improvements project, redirect \$618,000 from San Pablo's Market Street Pavement Rehabilitation project to Giant Road Pavement Rehabilitation project; and revise the name of Walnut Creek's Ygnacio Valley Road Rehabilitation project to reflect the latest proposed scope of work.

On February 26, 2020, Attachments A, B-1, and B-2 were revised to program \$1 million to MTC for SR 37 corridor planning in Marin, Napa, Solano, and Sonoma Counties and \$3 million to MTC for I-80 corridor planning from the Carquinez Bridge to the San Francisco-Oakland Bay Bridge (SFOBB) Toll Plaza within the Freeway Performance Program; revise the name of the Concord Willow Pass Road Rehabilitation and Safe Routes to School project within the Contra Costa County Program to reflect the project's current scope; and clarify language within the OBAG 2 Project Selection Criteria and Programming Policy to reflect the Commission adoption of Housing Incentive Pool (HIP) program guidelines, MTC Resolution No. 4348.

On May 27, 2020, Attachment B-1 was revised to clarify the scope of MTC's Freeway Performance Program planning-only project on I-80 extends from Carquinez Bridge in Contra Costa to Fremont Street in San Francisco; change the sponsor for three projects within the Regional Priority Conservation Area (PCA) Grant program; and to redirect \$104,000 in the North Bay Priority PCA Grant program from Novato's Carmel Open Space Acquisition project to Novato's Hill Area National Recreation Area, as the former project has been cancelled.

On July 22, 2020, Attachment B-1 was revised to program \$5 million to five projects in Solano, Marin, Napa, and Sonoma Counties within the Housing Incentive Pool Pilot Program (Sub-HIP) and program \$1 million to the Napa Valley Forward Traffic Calming and Multimodal Improvements project within the Freeway Performance Program (FPP); and incorporate \$7,681,887 in federal Highway Infrastructure Program apportionment provided through the

ABSTRACT

MTC Resolution No. 4202, Revised

Page 10

Department of Transportation Appropriations Act, 2020 to the Golden Gate Bridge Suicide Deterrent.

On September 23, 2020, Attachment B-2 was revised to redirect \$2,000,000 from Napa's Silverado Trail Five-way Intersection Improvement project to Napa Valley Transportation Authority's Vine Transit Bus Maintenance Facility within the Napa County Program, and \$1,394,000 from Fairfield's Heart of Fairfield Improvements to its Cadenasso Dr. repaving project within the Solano County Program.

On November 20, 2020, Attachment B-1 was revised to program \$1,000,000 to SFCTA for the environmental phase of the Yerba Buena Island/Treasure Island Multi-Use Pathway project within the Priority Conservation Area (PCA) Grants program, with payback from BATA at a future date; \$647,000 in MTC exchange funds in accordance with MTC Resolution No. 3989 to four projects within the Priority Conservation Area (PCA) Grants program; and to clarify the project sponsor of the Old Redwood Highway Multi-Use Pathway project as Larkspur, rather than the Transportation Authority of Marin (TAM).

On January 27, 2021, Attachments A and Attachment B-1 were revised, and Appendix A-11 was added, to incorporate additional funding into the OBAG 2 framework, including \$52.9 million in STP/CMAQ program balances made available through FY2018-FY2020 appropriations of Federal Highway Infrastructure Program (FHIP) funds, and a \$1.5 million balance redirected from the Cycle 1 STP/CMAQ Climate Initiatives program, as part of the Safe & Seamless Mobility Quick-Strike program.

On February 24, 2021, Attachment B-1 was revised to program a total of \$7.91 million in Federal Highway Infrastructure Program (FHIP) funds provided in the Consolidated Appropriations Act, 2021, and project savings from previous STP/CMAQ cycles to the Golden Gate Bridge Highway and Transportation District (GGBHTD) for shareable costs of an increase to the Golden Gate Bridge Suicide Deterrent System. Because the final FFY 2021 FHIP amount is not yet available at the time of the Commission meeting, the final split between the two fund sources will be adjusted by staff as a technical change, with the total amount not to exceed \$7.91 million.

On April 28, 2021, Attachment B-1 was revised to change the fund source of \$13,942,852 from Federal Highway Infrastructure Program (FHIP) funds to Surface Transportation Block Grant

ABSTRACT

MTC Resolution No. 4202, Revised

Page 11

(STP) funds for the Gate Bridge Highway and Transportation District (GGBHTD) for the Golden Gate Bridge Suicide Deterrent System project; program \$61,708,245 in STP/CMAQ funds, and \$13,942,852 in FHIP funds redirected from the GGB suicide deterrent system, to the Transportation Authority of Marin (TAM) for the US-101 Marin-Sonoma Narrows Segment B7 project as part of the SB1/RMS alternative funding plan; and program \$99,840,510 in STP/CMAQ funds to the Solano Transportation Authority (STA) for the Solano I-80 Express Lanes project as part of the SB1/RMS alternative funding plan. The programmed funding to TAM and STA serves as a loan to the project sponsors to permit the projects to move to construction while Regional Measure 3 funds are unavailable. The loaned funds shall be repaid to MTC as non-federal funds and will be subject to future OBAG programming.

On May 26, 2021, Attachment B-1 and Appendix A-11 were revised to program \$34,593,076 in Federal Highway Infrastructure Program funds made available through federal Coronavirus Response and Relief Supplemental Appropriations Act (CRRSAA) to augment the Regional Safe and Seamless Mobility Quick-Strike program framework; and to program \$7,775,000 in Priority Development Area (PDA) Planning and Implementation grants and \$87,000 in Regional PDA Supportive Studies within the Regional PDA Planning and Implementation program.

Further discussion of the project selection criteria and programming policy is contained in the memorandum to the Programming and Allocations Committee dated November 4, 2015, July 13, 2016, October 12, 2016, December 14, 2016, February 8, 2017 (action deferred to March 2017), March 8, 2017, April 12, 2017, May 10, 2017, June 14, 2017, July 12, 2017, September 13, 2017, October 11, 2017, November 8, 2017, December 13, 2017, January 10, 2018, February 14, 2018, March 7, 2018, and April 11, 2018; the Planning Committee dated April 6, 2018; and the Programming and Allocations Committee dated May 9, 2018, June 13, 2018, July 11, 2018, September 12, 2018, November 14, 2018, December 12, 2018, January 9, 2019, February 13, 2019, March 6, 2019, June 12, 2019, July 10, 2019, September 4, 2019, October 9, 2019, November 13, 2019, February 12, 2020, May 13, 2020, July 8, 2020, September 9 2020, November 4, 2020, January 13, 2021, February 10, 2021, April 14, 2021, and May 12, 2021; and the Planning Committee dated May 14, 2021.

Date: November 18, 2015
W.I.: 1512
Referred By: Programming & Allocations

RE: One Bay Area Grant Program Second Round (OBAG 2) Project Selection Criteria and Programming Policy

METROPOLITAN TRANSPORTATION COMMISSION
RESOLUTION NO. 4202

WHEREAS, the Metropolitan Transportation Commission (MTC) is the Regional Transportation Planning Agency (RTPA) for the San Francisco Bay Area pursuant to Government Code Section 66500 et seq.; and

WHEREAS, MTC is the designated Metropolitan Planning Organization (MPO) for the nine-county San Francisco Bay Area region and is required to prepare and endorse a Transportation Improvement Program (TIP) which includes federal funds; and

WHEREAS, MTC is the designated recipient for state and federal funding assigned to the RTPA/MPO of the San Francisco Bay Area for the programming of projects; and

WHEREAS, state and federal funds assigned for RTPA/MPO programming discretion are subject to availability and must be used within prescribed funding deadlines regardless of project readiness; and

WHEREAS, MTC, in cooperation with the Association of Bay Area Governments (ABAG), the Bay Area Air Quality Management District (BAAQMD), the Bay Conservation and Development Commission (BCDC), California Department of Transportation (Caltrans), Congestion Management Agencies (CMAs), county Transportation Authorities (TAs), transit operators, counties, cities, and interested stakeholders, has developed criteria, policies and procedures to be used in the selection of projects to be funded with various funding including regional federal funds as set forth in Attachments A, B-1 and B-2 of this Resolution, incorporated herein as though set forth at length; and

WHEREAS, using the policies set forth in Attachment A of this Resolution, MTC, in cooperation with the Bay Area Partnership and interested stakeholders, will develop a program of projects to be funded with these funds for inclusion in the federal TIP, as set forth in Attachments B-1 and B-2 of this Resolution, incorporated herein as though set forth at length; and

WHEREAS the federal TIP and subsequent TIP amendments and updates are subject to public review and comment; now therefore be it

MTC Resolution 4202
Page 2

RESOLVED that MTC approves the "Project Selection Criteria and Programming Policy" for projects to be funded in the OBAG 2 Program as set forth in Attachments A, B-1 and B-2 of this Resolution; and be it further

RESOLVED that the regional discretionary funding shall be pooled and distributed on a regional basis for implementation of project selection criteria, policies, procedures and programming, consistent with the Regional Transportation Plan (RTP); and be it further

RESOLVED that the projects will be included in the federal TIP subject to final federal approval and requirements; and be it further

RESOLVED that the Executive Director or designee may make technical adjustments and other non-substantial revisions, including updates to fund sources and distributions to reflect final funding criteria and availability; and be it further

RESOLVED that the Executive Director or designee is authorized to revise Attachments B-1 and B-2 as necessary to reflect the programming of projects as the projects are selected, revised and included in the federal TIP; and be it further

RESOLVED that the Executive Director or designee shall make available a copy of this resolution, and attachments as may be required and appropriate.

METROPOLITAN TRANSPORTATION COMMISSION



Dave Cortese, Chair

The above resolution was entered into by the Metropolitan Transportation Commission at the regular meeting of the Commission held in Oakland, California, on November 18, 2015

Attachment B-1

MTC Resolution No. 4202
OBAG 2 Regional Programs
FY 2017-18 through FY 2021-22
April 2021

Revised: 07/27/16-C 10/26/16-C 12/21/16-C 03/22/17-C 05/24/17-C 06/28/17-C 07/26/17-C 09/27/17-C 10/25/17-C
 12/20/17-C 01/24/18-C 02/28/18-C 03/28/18-C 04/25/18-C 05/23/18-C 06/27/18-C 07/25/18-C 09/26/18-C 11/28/18-C
 12/19/18-C 02/27/19-C 03/27/19-C 06/26/19-C 09/25/19-C 10/23/19-C 11/20/19-C 02/26/20-C 05/27/20-C 07/22/20-C
 11/20/20-C 01/27/21-C
 02/24/21-C 04/28/21-C 05/26/21-C

MTC Res. No. 4202 Attachment

Item # C10.

Adopted: 11/18/15-C

OBAG 2 Regional Programs Project List

Close Grouping Before Printing
 Not for Commission Action

PROJECT CATEGORY AND TITLE	SPONSOR	STP	CMAQ	Total STP/CMAQ	Other
OBAG 2 REGIONAL PROGRAMS		\$484,059,423	\$196,665,000	\$680,724,423	\$99,975,260
1. REGIONAL PLANNING ACTIVITIES		STP	CMAQ		
Regional Planning	MTC	\$9,555,000		\$9,555,000	
1. REGIONAL PLANNING ACTIVITIES	TOTAL:	\$9,555,000		\$9,555,000	
2. PAVEMENT MANAGEMENT PROGRAM		STP	CMAQ		
Pavement Management Program	MTC	\$1,500,000		\$1,500,000	
Pavement Technical Advisory Program (PTAP)	MTC	\$7,500,000		\$7,500,000	
Statewide Local Streets and Roads (LSR) Needs Assessment	MTC/Caltrans	\$250,000		\$250,000	
2. PAVEMENT MANAGEMENT PROGRAM	TOTAL:	\$9,250,000		\$9,250,000	
3. PDA PLANNING & IMPLEMENTATION		STP	CMAQ		
PDA Planning and Implementation					
PDA Implementation	MTC	\$2,000,000		\$2,000,000	
PDA Supportive Studies	MTC	\$587,000		\$587,000	
PDA Planning					
<u>Berkeley: San Pablo Avenue PDA Plan</u>	<u>MTC</u>	<u>\$750,000</u>		<u>\$750,000</u>	
<u>Oakland: MacArthur Transit Village PDA; North Oakland/Golden Gate PDA Plan</u>	<u>MTC</u>	<u>\$800,000</u>		<u>\$800,000</u>	
<u>Oakland: Eastmont Town Center/International Blvd; Fruitvale and Dimond; MacArthur Blvd Corridor; San A</u>	<u>MTC</u>	<u>\$800,000</u>		<u>\$800,000</u>	
Union City: Decoto Industrial Parkway Study Area Specific Plan 2.0	MTC	\$800,000		\$800,000	
El Cerrito: San Pablo Avenue Specific Plan and EIR Update/Amendments	MTC	\$308,000		\$308,000	
Moraga: Moraga Center Specific Plan Implementation Project	MTC	\$140,000		\$140,000	
<u>Richmond: Hilltop PDA Plan</u>	<u>MTC</u>	<u>\$750,000</u>		<u>\$750,000</u>	
<u>San Pablo: Rumrill Blvd PDA Plan</u>	<u>MTC</u>	<u>\$250,000</u>		<u>\$250,000</u>	
<u>Marin County: Urbanized Corridor/Marin City PDA Plan</u>	<u>MTC</u>	<u>\$300,000</u>		<u>\$300,000</u>	
San Rafael: Downtown Precise Plan	MTC	\$500,000		\$500,000	
San Francisco: HUB Area EIR	MTC	\$500,000		\$500,000	
San Francisco: Transit Corridors Study	MTC	\$500,000		\$500,000	
<u>Burlingame: Broadway Planning Area PDA Plan</u>	<u>MTC</u>	<u>\$400,000</u>		<u>\$400,000</u>	
<u>South San Francisco: Downtown Station Area PDA Plan</u>	<u>MTC</u>	<u>\$500,000</u>		<u>\$500,000</u>	
<u>Cupertino: VTA Cores and Corridors PDA Plan</u>	<u>MTC</u>	<u>\$400,000</u>		<u>\$400,000</u>	
<u>Milpitas: Midtown PDA Plan</u>	<u>MTC</u>	<u>\$500,000</u>		<u>\$500,000</u>	
<u>Palo Alto: University Ave/Downtown PDA Plan</u>	<u>MTC</u>	<u>\$800,000</u>		<u>\$800,000</u>	
San Jose/VTA: Diridon Integrated Station Area Concept Plan	MTC	\$800,000		\$800,000	
San Jose: SW Expressway/Race Street Light Rail Urban Village Plans	MTC	\$500,000		\$500,000	
<u>Santa Clara: Downtown PDA Plan</u>	<u>MTC</u>	<u>\$400,000</u>		<u>\$400,000</u>	
Vacaville: Downtown Specific Plan	MTC	\$350,000		\$350,000	
Santa Rosa: Downtown Station Area Specific Plan Update/Amendment	MTC	\$800,000		\$800,000	
Staffing Assistance					
Emeryville: Mitigate Regulation-Induced Displacement, Streamlined Asset Mngmt	MTC	\$180,000		\$180,000	
Fremont: SB743 Implementation	MTC	\$150,000		\$150,000	
Hayward: SB743 Implementation	MTC	\$150,000		\$150,000	
Oakland: ADU Initiative	MTC	\$200,000		\$200,000	
Oakland: Innovative Construction Initiative	MTC	\$200,000		\$200,000	
Concord: VMT-based Transportation Impact Standards	MTC	\$150,000		\$150,000	
Concord: Galindo Street Corridor Plan	MTC	\$200,000		\$200,000	
Lafayette: Updated Parking Ordinance and Strategies	MTC	\$150,000		\$150,000	
San Jose: PDA/Citywide Design Guidelines	MTC	\$200,000		\$200,000	
Windsor: Parking Management and Pricing	MTC	\$35,000		\$35,000	
Technical Assistance					
<u>Marin/Sonoma VMT Implementation Group</u>	<u>MTC</u>	<u>\$170,000</u>		<u>\$170,000</u>	
<u>Napa/Solano VMT Implementation Group</u>	<u>MTC</u>	<u>\$170,000</u>		<u>\$170,000</u>	
<u>Various Jurisdictions: VMT Implementation Group</u>	<u>MTC</u>	<u>\$140,000</u>		<u>\$140,000</u>	
Emeryville: Developing the Highest and Best Use of the Public Curb	MTC	\$65,000		\$65,000	
<u>Hayward: Micro Mobility/Safety Program</u>	<u>MTC</u>	<u>\$75,000</u>		<u>\$75,000</u>	
Oakland: General Plan Framework - PDA Community Engagement Program	MTC	\$65,000		\$65,000	
<u>San Leandro: BayFair TOD Infrastructure Design/Finance</u>	<u>MTC</u>	<u>\$150,000</u>		<u>\$150,000</u>	
San Francisco: Mission-San Jose PDA Housing Feasibility Analysis	MTC	\$65,000		\$65,000	
San Francisco: PDA Density Bonus Program	MTC	\$65,000		\$65,000	
Belmont: Transportation Demand Management Program	MTC	\$65,000		\$65,000	
<u>San Mateo: TDM Ordinance</u>	<u>MTC</u>	<u>\$150,000</u>		<u>\$150,000</u>	
<u>Santa Rosa/Sonoma County: Renewal Enterprise District</u>	<u>MTC</u>	<u>\$150,000</u>		<u>\$150,000</u>	
<u>San Jose: Urban Villages District Parking & Rezoning</u>	<u>MTC</u>	<u>\$120,000</u>		<u>\$120,000</u>	
BART AB2923 Implementation	BART	\$1,000,000		\$1,000,000	
<u>Unprogrammed balance</u>	<u>MTC</u>	<u>\$7,862,000</u>		<u>\$7,862,000</u>	
Community-Based Transportation Plan (CBTP) Updates	MTC				
ACTC: CMA Planning (for Community-Based Transportation Plans)	MTC	\$300,000		\$300,000	
CCTA: Community-Based Transportation Plans	MTC	\$215,000		\$215,000	
TAM: Community-Based Transportation Plans	MTC	\$75,000		\$75,000	
NVTA: Community-Based Transportation Plans	MTC	\$75,000		\$75,000	
SFCTA: Community-Based Transportation Plans	MTC	\$175,000		\$175,000	
C/CAG: Community-Based Transportation Plans	MTC	\$120,000		\$120,000	
VTA: Community-Based Transportation Plans	MTC	\$300,000		\$300,000	
STA: Community-Based Transportation Plans	MTC	\$95,000		\$95,000	
SCTA: Community-Based Transportation Plans	MTC	\$110,000		\$110,000	
CBTP Program Evaluation	MTC	\$35,000		\$35,000	
3. PDA PLANNING & IMPLEMENTATION	TOTAL:	\$20,000,000		\$20,000,000	
4. CLIMATE INITIATIVES		STP	CMAQ		
Climate Initiatives					
Spare the Air & EV Program Outreach (for Electric Vehicle Programs)	BAAQMD		\$10,875,000	\$10,875,000	
Carsharing Implementation	MTC		\$800,000	\$800,000	
Targeted Transportation Alternatives	MTC		\$325,000	\$325,000	
Spare the Air Youth Program - 2	MTC		\$1,417,000	\$1,417,000	
4. CLIMATE INITIATIVES	TOTAL:		\$23,417,000	\$23,417,000	

Attachment B-1

MTC Resolution No. 4202
OBAG 2 Regional Programs
FY 2017-18 through FY 2021-22
April 2021

Revised: 07/27/16-C 10/26/16-C 12/21/16-C 03/22/17-C 05/24/17-C 06/28/17-C 07/26/17-C 09/27/17-C 10/25/17-C
 12/20/17-C 01/24/18-C 02/28/18-C 03/28/18-C 04/25/18-C 05/23/18-C 06/27/18-C 07/25/18-C 09/26/18-C 11/28/18-C
 12/19/18-C 02/27/19-C 03/27/19-C 06/26/19-C 09/25/19-C 10/23/19-C 11/20/19-C 02/26/20-C 05/27/20-C 07/22/20-C
 11/20/20-C 01/27/21-C
 02/24/21-C 04/28/21-C 05/26/21-C

MTC Res. No. 4202 Attachment

Item # C10.

Adopted: 11/18/15-C

OBAG 2 Regional Programs Project List

Close Grouping Before Printing
 Not for Commission Action

PROJECT CATEGORY AND TITLE	SPONSOR	STP	CMAQ	Total STP/CMAQ	Other
OBAG 2 REGIONAL PROGRAMS		\$484,059,423	\$196,665,000	\$680,724,423	\$99,975,260
5. REGIONAL ACTIVE OPERATIONAL MANAGEMENT		STP	CMAQ		
Active Operational Management					
AOM Implementation	MTC	\$23,737,000		\$23,737,000	
Bay Area 511 Traveler Information					
511 Next Gen	MTC	\$26,148,000		\$26,148,000	
511 Implementation	MTC	\$7,450,000		\$7,450,000	
Rideshare					
Rideshare Implementation	MTC		\$720,000	\$720,000	
Carpool Program	MTC		\$7,280,000	\$7,280,000	
Vanpool Program	MTC		\$2,000,000	\$2,000,000	
Commuter Benefits Implementation	MTC		\$674,000	\$674,000	
Commuter Benefits Program	MTC		\$1,111,000	\$1,111,000	
Napa Valley Transportation Demand Strategies (Fund Exchange)	MTC/NVTA				\$1,100,000
Bay Bridge Forward					
Transbay Higher Capacity Bus Fleet/Increased Service Frequencies	AC Transit		\$1,200,000	\$1,200,000	
Pilot Transbay Express Bus Routes	AC Transit		\$800,000	\$800,000	
Eastbay Commuter Parking	MTC	\$2,500,000		\$2,500,000	
Transbay Higher Capacity Bus Fleet/Increased Service Frequencies	WestCat		\$2,000,000	\$2,000,000	
Dumbarton Forward					
SR 84 (US 101 to I-880) Dumbarton Forward	MTC	\$4,375,000		\$4,375,000	
Richmond-San Rafael Bridge Forward					
Richmond-San Rafael Bridge Bikeway Access (Fund Exchange)	Richmond				\$500,000
Richmond-San Rafael Bridge Forward (Fund Exchange)	MTC				\$1,160,000
Freeway Performance Program					
Freeway Performance Program	MTC		\$14,240,000	\$14,240,000	
FPP: I-880 (I-80 to I-280)	MTC	\$3,000,000		\$3,000,000	
FPP: I-580 WB HOV Lane Extension (SR 24 to I-80/SFOBB approach) PL & ENV Only	MTC	\$625,000		\$625,000	
FPP: I-80 (Carquinez Bridge to Fremont St., SF) PL only	MTC	\$3,000,000		\$3,000,000	
FPP: CC I-680 NB HOV/Express Lanes (Ala Co. to Sol Co.)	MTC	\$10,000,000		\$10,000,000	
FPP: I-80 Central Ave Interchange Improvements	Richmond	\$2,000,000		\$2,000,000	
FPP: SR 37 (US 101 to I-80) PL only	MTC	\$1,000,000		\$1,000,000	
FPP: Napa Valley Forward Traffic Calming & Multimodal Imps.	MTC		\$1,000,000	\$1,000,000	
FPP: US 101 (SR 85 to San Francisco Co. Line)	MTC	\$3,000,000		\$3,000,000	
FPP: SCTA US 101/Marin Sonoma Narrows (MSN) B2 Phase 2	SCTA	\$1,000,000		\$1,000,000	
Program for Arterial System Synchronization (PASS)	MTC		\$5,000,000	\$5,000,000	
Innovative Deployments for Enhanced Arterials (IDEA)					
IDEA Technical Assistance	MTC	\$1,532,000		\$1,532,000	
IDEA Category 1					
AC Transit: Dumbarton Express Route (SR84)	MTC	\$2,300,000		\$2,300,000	
Alameda: Webster & Posey Tubes (SR 260), Park St	MTC	\$276,000		\$276,000	
Hayward: Various Locations	MTC	\$302,000		\$302,000	
Oakland: Bancroft Ave	MTC	\$310,000		\$310,000	
Pleasanton: Various Locations	MTC	\$290,000		\$290,000	
Union City: Union City Blvd & Decoto Rd	MTC	\$710,000		\$710,000	
San Ramon: Bollinger Canyon Rd & Crow Canyon Rd	MTC	\$563,000		\$563,000	
San Rafael: Downtown San Rafael	MTC	\$830,000		\$830,000	
South San Francisco: Various Locations	MTC	\$532,000		\$532,000	
San Jose: Citywide	MTC	\$1,400,000		\$1,400,000	
IDEA Category 2					
LAVTA/Dublin: Citywide	MTC	\$385,000		\$385,000	
Emeryville: Powell, Shellmound, Christie & 40th St	MTC	\$785,000		\$785,000	
Concord: Concord Blvd, Clayton Rd & Willow Pass Rd (Fund Exchange)	MTC				\$589,000
MTC Concord Blvd, Clayton Rd & Willow Pass Rd (Fund Exchange)	MTC				\$30,000
Walnut Creek: Various locations (Fund Exchange)	MTC				\$621,000
Los Gatos: Los Gatos Blvd	MTC	\$700,000		\$700,000	
VTA: Veterans Admin. Palo Alto Medical Center	VTA	\$845,000		\$845,000	
Connected Vehicles/Automated Vehicles (CV/AV)	MTC	\$2,500,000		\$2,500,000	
Shared Use Mobility	MTC	\$2,500,000		\$2,500,000	
Connected Bay Area					
TMS Implementation	MTC	\$2,910,000		\$2,910,000	
TMC Asset Upgrade and Replacement	MTC	\$1,150,000		\$1,150,000	
I-880 Communication Upgrade and Infrastructure Gap Closures	MTC	\$11,940,000		\$11,940,000	
InterConnect Bay Area Program	MTC	\$3,000,000		\$3,000,000	
Incident Management					
Incident Management Implementation	MTC	\$4,160,000		\$4,160,000	
I-880 ICM Northern	MTC		\$6,200,000	\$6,200,000	
I-880 ICM Central	MTC		\$2,640,000	\$2,640,000	
Unprogrammed Balance	TBD	\$380,000		\$380,000	
5. REGIONAL ACTIVE OPERATIONAL MANAGEMENT	TOTAL:	\$128,135,000	\$44,865,000	\$173,000,000	\$4,000,000
6. TRANSIT PRIORITIES		STP	CMAQ		
BART Car Replacement/Expansion	BART		\$99,800,000	\$99,800,000	
GGB Suicide Deterrent (for BART Car Replacement/Expansion)	GGBH&TD	\$9,760,668		\$9,760,668	\$30,239,332
Clipper	MTC	\$34,200,000		\$34,200,000	
Unprogrammed Balance		\$15,283,000		\$15,283,000	
6. TRANSIT PRIORITIES	TOTAL:	\$59,243,668	\$99,800,000	\$159,043,668	\$30,239,332
7. PRIORITY CONSERVATION AREA (PCA)		STP	CMAQ		
Regional Peninsula, Southern and Eastern Counties PCA Grant Program					
Bay Area GreenPrint: PCA Functionality Imps (Fund Exchange)	MTC/GreenInfo Network				\$30,000
PCA Grant Implementation	MTC/Coastal Conservancy				\$500,000
Alameda County: Niles Canyon Trail, Phase 1	Alameda County				\$321,000
Albany: Albany Hill Access Improvements	Albany				\$251,000

Attachment B-1

MTC Resolution No. 4202
OBAG 2 Regional Programs
FY 2017-18 through FY 2021-22
April 2021

Revised: 07/27/16-C 10/26/16-C 12/21/16-C 03/22/17-C 05/24/17-C 06/28/17-C 07/26/17-C 09/27/17-C 10/25/17-C
 12/20/17-C 01/24/18-C 02/28/18-C 03/28/18-C 04/25/18-C 05/23/18-C 06/27/18-C 07/25/18-C 09/26/18-C 11/28/18-C
 12/19/18-C 02/27/19-C 03/27/19-C 06/26/19-C 09/25/19-C 10/23/19-C 11/20/19-C 02/26/20-C 05/27/20-C 07/22/20-C
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MTC Res. No. 4202 Attachment

Item # C10.

Adopted: 11/18/15-C

Close Grouping Before Printing
 Not for Commission Action

OBAG 2 Regional Programs Project List

PROJECT CATEGORY AND TITLE	SPONSOR	STP	CMAQ	Total STP/CMAQ	Other
OBAG 2 REGIONAL PROGRAMS		\$484,059,423	\$196,665,000	\$680,724,423	\$99,975,260
Livermore: Arroyo Road Trail	Livermore				\$400,000
WOEIP/Urban Biofilter: Adapt Oakland Urban Greening in West Oakland	WOEIP/Urban Biofilter				\$300,000
EBRPD: Bay Trail at Point Molate (RSR Bridge to Point Molate Beach Park)	EBRPD				\$1,000,000
JMLT: Pacheco Marsh/Lower Walnut Creek Restoration and Public Access	John Muir Land Trust				\$950,000
SFCTA: Yerba Buena Island Multi-Use Pathway (PE/ENV)	SFCTA	\$1,000,000		\$1,000,000	
San Francisco: McLaren Park and Neighborhood Connections Plan	SF Recreation and Parks				\$194,000
San Francisco/Coastal Conservancy: Twin Peaks Trail Improvement	SF Rec and Park/Conservancy				\$74,000
GGNPC/NPS: Rancho Corral de Tierra Unit Management Plan Engagement	National Parks Service				\$200,000
SMCHD: Pillar Point Public Access Improvements	San Mateo Co. Harbor District				\$298,000
Menlo Park: Bedwell Bayfront Park Entrance Improvements	Menlo Park				\$520,000
San Mateo Co.: Colma Creek Adaptation Study (Colma Creek Connector)	San Mateo Co.				\$110,000
San Mateo Co.: San Bruno Mtn. Habitat Conservation Plan Grazing Pilot	San Mateo Co.				\$137,900
South San Francisco: Sign Hill Conservation and Trail Master Plan	South San Francisco				\$135,100
Point Blue: Pajaro River Watershed: Habitat Restoration and Climate Resilient Imps.	Point Blue Conservation Science				\$379,000
SCVOSA: Coyote Ridge Open Space Preserve Public Access, Phase 1	Point Blue Conservation Science				\$400,000
SCVOSA: Tilton Ranch Acquisition	Santa Clara Valley Open Space Auth.				\$1,000,000
North Bay PCA Grant Program					
Marin County: Hicks Valley/Wilson Hill/Marshall-Petaluma Rehab. (for Corte Madera: Par	Marin County	\$312,000		\$312,000	
Marin County: Hicks Valley/Wilson Hill/Marshall-Petaluma Rd Rehab	Marin County	\$869,000		\$869,000	
Novato: Nave Dr/Bell Marin Keys Rehabilitation (for Hill Recreation Area Imps.)	Novato	\$104,000		\$104,000	
Novato: Vineyard Rd Improvements (for Hill Recreation Area Imps.)	Novato	\$265,000		\$265,000	
National Parks Service: Fort Baker's Vista Point Trail	NPS	\$500,000		\$500,000	
NVTA: Vine Trail - St. Helena to Calistoga	NVTA	\$711,000		\$711,000	
Napa: Vine Trail - Soscol Ave Corridor	Napa	\$650,000		\$650,000	
Napa County: Silverado Trail Rehabilitation - Phase L	Napa County	\$689,000		\$689,000	
Solano County: Suisun Valley Farm-to-Market - Phase 3 Bike Imps	Solano County	\$2,050,000		\$2,050,000	
Sonoma County: Crocker Bridge Bike/Pedestrian Bridge	Sonoma County	\$1,280,000		\$1,280,000	
Sonoma County: Joe Rodota Trail Bridge Replacement	Sonoma County	\$770,000		\$770,000	
7. PRIORITY CONSERVATION AREA (PCA)	TOTAL:	\$9,200,000		\$9,200,000	\$7,200,000
8. BAY AREA HOUSING INITIATIVES		STP	CMAQ		
Bay Area Preservation Pilot (BAPP) (Funding Exchange)	MTC				\$10,000,000
Housing Incentive Pool	TBD		\$25,000,000	\$25,000,000	
Sub-HIP Pilot Program					
Fairfield: Pavement Preservation/Rehabilitation (for One Lake Apts. Linear Park Trail)	Fairfield	\$2,100,000		\$2,100,000	
Vacaville: Pavement Preservation/Rehabilitation (for Allison PDA Affordable Housing)	Vacaville	\$1,900,000		\$1,900,000	
Marin County: Marin City Pedestrian Crossing Imps.	Marin County		\$300,000	\$300,000	
NVTA: Imola Park and Ride	NVTA	\$300,000		\$300,000	
Santa Rosa: Downtown Multi-modal and Fiber Improvements	Santa Rosa		\$400,000	\$400,000	
8. BAY AREA HOUSING INITIATIVES	TOTAL:	\$4,300,000	\$25,700,000	\$30,000,000	\$10,000,000
9. SAFE & SEAMLESS MOBILITY QUICK-STRIKE		STP	CMAQ		
TBD	TBD	\$52,900,000		\$52,900,000	\$34,593,076
9. SAFE & SEAMLESS MOBILITY QUICK-STRIKE	TOTAL:	\$52,900,000		\$52,900,000	\$34,593,076
10. REGIONAL STRATEGIC INVESTMENTS (RSI)		STP	CMAQ		
CC I-680 NB HOV/Express Lanes Ala Co to Sol Co (Fund Exchange)	CCTA/MTC	\$4,000,000		\$4,000,000	
GGB Suicide Deterrent System	GGBHTD	\$7,910,000		\$7,910,000	
Pavement Rehab (for Downtown Novato SMART Station)	Novato	\$617,000		\$617,000	
Old Redwood Highway Multi-Use Pathway	Larkspur		\$1,120,000	\$1,120,000	
Grand Ave Bridge	San Rafael		\$763,000	\$763,000	
Grand Ave Bike/Ped Imps (for SMART 2nd to Andersen Pathway)	San Rafael		\$1,000,000	\$1,000,000	
US 101 Marin-Sonoma Narrows	TAM	\$2,000,000		\$2,000,000	
US 101/Marin Sonoma Narrows (MSN) B2 Phase 2 (Fund Exchange)	SCTA	\$15,400,000		\$15,400,000	
US 101 Marin-Sonoma Narrows (MSN) B7 (Loan for RM3)	TAM	\$61,708,245		\$61,708,245	\$13,942,852
I-80 Express Lanes in Solano County (Loan for RM3)	STA	\$99,840,510		\$99,840,510	
10. REGIONAL STRATEGIC INVESTMENTS (RSI)	TOTAL:	\$191,475,755	\$2,883,000	\$194,358,755	\$13,942,852
OBAG 2 REGIONAL PROGRAMS	TOTAL:	\$484,059,423	\$196,665,000	\$680,724,423	\$99,975,260

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**CITY OF MILPITAS
PROFESSIONAL SERVICES AGREEMENT**

This Agreement is made and entered into as of _____ (“Effective Date”) by and between the City of Milpitas, a municipal corporation organized and operating under the laws of the State of California with its principal place of business at 455 E. Calaveras Boulevard, Milpitas, California 95035 (“City”), and **Ascent Environmental, Inc.** a corporation with its principal place of business at **455 Capitol Mall Suite 300 Sacramento CA 95814** (hereinafter referred to as “Consultant”). City and Consultant are sometimes individually referred to as “Party” and collectively as “Parties” in this Agreement.

RECITALS

A. City is a public agency of the State of California and is in need of professional services for the following project:

MAIN STREET GATEWAY SPECIFIC PLAN UPDATE
(hereinafter referred to as “the Project”).

B. Consultant is duly licensed and has the necessary qualifications to provide such services.

C. The Parties desire by this Agreement to establish the terms for City to retain Consultant to provide the services described herein.

AGREEMENT

NOW, THEREFORE, IT IS AGREED AS FOLLOWS:

1. Services.

Consultant shall provide the City with the services described in the Scope of Services attached hereto as Exhibit A.

2. Compensation.

a. Subject to paragraph 2(b) below, the City shall pay for such services in accordance with the Schedule of Charges set forth in Exhibit B.

b. In no event shall the total amount paid for services rendered by Consultant under this Agreement exceed the sum of **Nine Hundred Thirty Thousand Seven Hundred Eight Dollars and Zero Cents (\$930,708.00)**. This amount is to cover all printing and related costs, and the City will not pay any additional fees for printing expenses. Periodic payments shall be made within thirty (30) days of receipt of an invoice, which includes a detailed description of the work performed. Payments to Consultant for work performed will be made on a monthly billing basis. No retainage will be held on payments for this project.

3. Additional Work.

If changes in the work seem merited by Consultant or the City, and informal consultations with the other party indicate that a change is warranted, it shall be processed in the following manner: a letter outlining the changes shall be forwarded to the City by Consultant with a statement of estimated changes in fee or time schedule. An amendment to this Agreement shall be prepared by the City and executed by both Parties before performance of such services, or the City will not be required to pay for the changes in

the scope of work. Such amendment shall not render ineffective or invalidate unaffected portions of this Agreement.

4. Maintenance of Records.

Books, documents, papers, accounting records, and other evidence pertaining to costs incurred shall be maintained by Consultant and made available at all reasonable times during the Agreement term and for four (4) years from the date of final payment under the Agreement for inspection by City.

5. Term.

The term of this Agreement shall be from **the date first written above to June 30, 2023**, unless earlier terminated as provided herein. The City reserves the right to review the Consultant's performance at the end of each year and cancel all or part of the Agreement.

6. Delays in Performance.

a. Neither City nor Consultant shall be considered in default of this Agreement for delays in performance caused by circumstances beyond the reasonable control of the non-performing party. For purposes of this Agreement, such circumstances include but are not limited to, abnormal weather conditions; floods; earthquakes; fire; epidemics; war; riots and other civil disturbances; strikes, lockouts, work slowdowns, and other labor disturbances; sabotage or judicial restraint.

b. Should such circumstances occur, the non-performing party shall, within a reasonable time of being prevented from performing, give written notice to the other party describing the circumstances preventing continued performance and the efforts being made to resume performance of this Agreement.

7. Compliance with Law.

a. Consultant shall comply with all applicable laws, ordinances, codes and regulations of the federal, state and local government, including Cal/OSHA requirements.

b. If required, Consultant shall assist the City, as requested, in obtaining and maintaining all permits required of Consultant by federal, state and local regulatory agencies.

c. If applicable, Consultant is responsible for all costs of clean up and/ or removal of hazardous and toxic substances spilled as a result of his or her services or operations performed under this Agreement.

d. Consultant acknowledges that this Project has been commissioned as part of a grant by the Metropolitan Transportation Commission ("MTC"), a regional transportation planning agency established pursuant to California Government Code § 66500 *et seq.* To the extent required by MTC, Consultant agrees to work with City to ensure compliance with any other applicable laws, codes and regulations that are required to be complied with per MTC's requirements.

8. Standard of Care

Consultant's services will be performed in accordance with generally accepted professional practices and principles and in a manner consistent with the level of care and skill ordinarily exercised by members of the profession currently practicing under similar conditions.

9. Assignment and Subconsultant

Consultant shall not assign, sublet, or transfer this Agreement or any rights under or interest in this Agreement without the written consent of the City, which may be withheld for any reason. Any attempt to so assign or so transfer without such consent shall be void and without legal effect and shall constitute grounds for termination. Subcontracts, if any, shall contain a provision making them subject to all provisions stipulated in this Agreement. Nothing contained herein shall prevent Consultant from employing independent associates, and subconsultants as Consultant may deem appropriate to assist in the performance of services hereunder.

10. Independent Consultant

Consultant is retained as an independent contractor and is not an employee of City. No employee or agent of Consultant shall become an employee of City. The work to be performed shall be in accordance with the work described in this Agreement, subject to such directions and amendments from City as herein provided.

11. Insurance. Consultant shall not commence work for the City until it has provided evidence satisfactory to the City it has secured all insurance required under Exhibit D (Insurance Requirements), attached hereto and incorporated herein by this reference. In addition, Consultant shall not allow any subcontractor to commence work on any subcontract until it has secured all insurance required therein. Consultant acknowledges that this Project has been commissioned as part of a grant by MTC. To the extent additional insurance requirements are required by MTC, Consultant agrees to work with the City to obtain insurance requirements that are acceptable to MTC.

12. Indemnification.

a. To the fullest extent permitted by law, Consultant shall defend (with counsel of City's choosing), indemnify and hold the City and MTC and their respective officials, commissioners, representatives, officers, employees, volunteers, and agents free and harmless from any and all claims, demands, causes of action, costs, expenses, liability, loss, damage or injury of any kind, in law or equity, to property or persons, including wrongful death, in any manner arising out of, pertaining to, or incident to any negligent acts, errors or omissions, or willful misconduct of Consultant, its officials, officers, employees, subcontractors, consultants, vendors or agents in connection with the performance of the Consultant's services, the Project or this Agreement, including without limitation the payment of all damages, expert witness fees and attorney's fees and other related costs and expenses. Consultant's obligation to indemnify shall not be restricted to insurance proceeds, if any, received by Consultant, the City, MTC, or their respective officials, commissioners, representatives, officers, employees, agents, or volunteers.

b. If Consultant's obligation to defend, indemnify, and/or hold harmless arises out of Consultant's performance of "design professional" services (as that term is defined under Civil Code section 2782.8), then, and only to the extent required by Civil Code section 2782.8, which is fully incorporated herein, Consultant's indemnification obligation shall be limited to claims that arise out of, pertain to, or relate to the negligence, recklessness, or willful misconduct of the Consultant, and, upon Consultant obtaining a final adjudication by a court of competent jurisdiction, Consultant's liability for such claim, including the cost to defend, shall not exceed the Consultant's proportionate percentage of fault.

13. California Labor Code Requirements.

a. Consultant is aware of the requirements of California Labor Code Sections 1720 et seq. and 1770 et seq., which require the payment of prevailing wage rates and the performance of other

requirements on certain “public works” and “maintenance” projects (“Prevailing Wage Laws”). If the services are being performed as part of an applicable “public works” or “maintenance” project, as defined by the Prevailing Wage Laws, and if the total compensation is One Thousand Dollars and Zero Cents (\$1,000.00) or more, Consultant agrees to fully comply with such Prevailing Wage Laws. Consultant shall defend, indemnify and hold the City, its officials, officers, employees and agents free and harmless from any claims, liabilities, costs, penalties or interest arising out of any failure or alleged failure to comply with the Prevailing Wage Laws. It shall be mandatory upon the Consultant and all subconsultants to comply with all California Labor Code provisions, which include but are not limited to prevailing wages (Labor Code Sections 1771, 1774 and 1775), employment of apprentices (Labor Code Section 1777.5), certified payroll records (Labor Code Sections 1771.4 and 1776), hours of labor (Labor Code Sections 1813 and 1815) and debarment of contractors and subcontractors (Labor Code Section 1777.1). The requirement to submit certified payroll records directly to the Labor Commissioner under Labor Code section 1771.4 shall not apply to work performed on a public works project that is exempt pursuant to the small project exemption specified in Labor Code Section 1771.4.

b. If the services are being performed as part of an applicable “public works” or “maintenance” project, then pursuant to Labor Code Sections 1725.5 and 1771.1, the Consultant and all subconsultants performing such services must be registered with the Department of Industrial Relations. Consultant shall maintain registration for the duration of the Project and require the same of any subconsultants, as applicable. Notwithstanding the foregoing, the contractor registration requirements mandated by Labor Code Sections 1725.5 and 1771.1 shall not apply to work performed on a public works project that is exempt pursuant to the small project exemption specified in Labor Code Sections 1725.5 and 1771.1.

c. This Agreement may also be subject to compliance monitoring and enforcement by the Department of Industrial Relations. It shall be Consultant’s sole responsibility to comply with all applicable registration and labor compliance requirements. Any stop orders issued by the Department of Industrial Relations against Consultant or any subcontractor that affect Consultant’s performance of services, including any delay, shall be Consultant’s sole responsibility. Any delay arising out of or resulting from such stop orders shall be considered Consultant caused delay and shall not be compensable by the City. Consultant shall defend, indemnify and hold the City, its officials, officers, employees and agents free and harmless from any claim or liability arising out of stop orders issued by the Department of Industrial Relations against Consultant or any subcontractor.

14. Verification of Employment Eligibility.

By executing this Agreement, Consultant verifies that it fully complies with all requirements and restrictions of state and federal law respecting the employment of undocumented aliens, including, but not limited to, the Immigration Reform and Control Act of 1986, as may be amended from time to time, and shall require all subconsultants and sub-subconsultants to comply with the same.

15. City Material Requirements.

[RESERVED]

16. Laws and Venue.

This Agreement shall be interpreted in accordance with the laws of the State of California. If any action is brought to interpret or enforce any term of this Agreement, the action shall be brought in a state or federal court situated in the County of Santa Clara, State of California.

17. Termination or Abandonment

a. City has the right to terminate or abandon any portion or all of the work under this Agreement by giving ten (10) calendar days written notice to Consultant. In such event, City shall be immediately given title and possession to all original field notes, drawings and specifications, written reports and other documents produced or developed for that portion of the work completed and/or being abandoned. City shall pay Consultant the reasonable value of services rendered for any portion of the work completed prior to termination. If said termination occurs prior to completion of any task for the Project for which a payment request has not been received, the charge for services performed during such task shall be the reasonable value of such services, based on an amount mutually agreed to by City and Consultant of the portion of such task completed but not paid prior to said termination. City shall not be liable for any costs other than the charges or portions thereof which are specified herein. Consultant shall not be entitled to payment for unperformed services, and shall not be entitled to damages or compensation for termination of work.

b. Consultant may terminate its obligation to provide further services under this Agreement upon thirty (30) calendar days' written notice to City only in the event of substantial failure by City to perform in accordance with the terms of this Agreement through no fault of Consultant.

c. The Consultant understands and accepts that at all times; the Agreement is subject to appropriation of funds by the Milpitas City Council. The Agreement may terminate without penalty, liability or expense of any kind to the City at the end of Agreement term. The City has no obligation to make appropriations for the Agreement in lieu of appropriations for new or other contracts. City budget decisions are subject to the discretion of the Mayor and City Council. Consultant's assumption of risk of possible non-appropriation is a part of the consideration for the Agreement. This section controls against any and all other provisions of the Agreement.

18 Documents. Except as otherwise provided in "Termination or Abandonment," above, all original field notes, written reports, Drawings and Specifications and other documents, produced or developed for the Project shall, upon payment in full for the services described in this Agreement, be furnished to and become the property of the City.

19. Organization

Consultant shall assign **CHRISTINE BABLA** as Project Manager. The Project Manager shall not be removed from the Project or reassigned without the prior written consent of the City.

20. Limitation of Agreement.

This Agreement is limited to and includes only the work included in the Project described above.

21. Notice

Any notice or instrument required to be given or delivered by this Agreement may be given or delivered by depositing the same in any United States Post Office, certified mail, return receipt requested, postage prepaid, addressed to:

CITY:

City of Milpitas

455 E. Calaveras Boulevard

Milpitas, California 95035

CONSULTANT:

Ascent Environmental, Inc.

455 Capitol Mall, Suite 300

Sacramento, CA 95814

Attn: Director of Planning

Attn: Christine Babla, Director

and shall be effective upon receipt thereof.

22. Third Party Rights

Nothing in this Agreement shall be construed to give any rights or benefits to anyone other than the City and the Consultant.

23. Equal Opportunity Employment.

Consultant represents that it is an equal opportunity employer and that it shall not discriminate against any employee or applicant for employment because of race, religion, color, national origin, ancestry, sex, age or other interests protected by the State or Federal Constitutions. Such non-discrimination shall include, but not be limited to, all activities related to initial employment, upgrading, demotion, transfer, recruitment or recruitment advertising, layoff or termination.

24. Entire Agreement

This Agreement, with its exhibits, represents the entire understanding of City and Consultant as to those matters contained herein, and supersedes and cancels any prior or contemporaneous oral or written understanding, promises or representations with respect to those matters covered hereunder. Each party acknowledges that no representations, inducements, promises or agreements have been made by any person which are not incorporated herein, and that any other agreements shall be void. This Agreement may not be modified or altered except in writing signed by both Parties hereto. This is an integrated Agreement.

25. Severability

The unenforceability, invalidity or illegality of any provision(s) of this Agreement shall not render the provisions unenforceable, invalid or illegal.

26. Successors and Assigns

This Agreement shall be binding upon and shall inure to the benefit of the successors in interest, executors, administrators and assigns of each party to this Agreement. However, Consultant shall not assign or transfer by operation of law or otherwise any or all of its rights, burdens, duties or obligations without the prior written consent of City. Any attempted assignment without such consent shall be invalid and void.

27. Non-Waiver

None of the provisions of this Agreement shall be considered waived by either party, unless such waiver is specifically specified in writing.

28. Time of Essence

Time is of the essence for each and every provision of this Agreement.

29. City's Right to Employ Other Consultants

City reserves its right to employ other consultants, including engineers, in connection with this Project or other projects.

30. Prohibited Interests

Consultant maintains and warrants that it has not employed nor retained any company or person, other than a bona fide employee working solely for Consultant, to solicit or secure this Agreement. Further, Consultant warrants that it has not paid nor has it agreed to pay any company or person, other than a bona fide employee working solely for Consultant, any fee, commission, percentage, brokerage fee, gift or other consideration contingent upon or resulting from the award or making of this Agreement. For breach or violation of this warranty, City shall have the right to rescind this Agreement without liability. For the term of this Agreement, no director, official, officer or employee of City, during the term of his or her service with City, shall have any direct interest in this Agreement, or obtain any present or anticipated material benefit arising therefrom.

31. Wage Theft Prevention

a. Consultant, and any subconsultant it employs to complete work under this Agreement, shall comply with all applicable federal, state and local wage and hour laws. Applicable laws may include, but are not limited to, the Federal Fair Labor Standards Act, the California Labor Code and the Milpitas Minimum Wage Ordinance.

b. BY SIGNING THIS AGREEMENT, CONSULTANT AFFIRMS THAT IT HAS DISCLOSED ANY FINAL JUDGMENTS, DECISIONS OR ORDERS FROM A COURT OR INVESTIGATORY GOVERNMENT AGENCY, FINDING IN THE FIVE (5) YEARS PRIOR TO EXECUTING THIS AGREEMENT THAT CONSULTANT OR ITS SUBCONSULTANTS HAS VIOLATED ANY APPLICABLE WAGE AND HOUR LAWS. CONSULTANT FURTHER AFFIRMS THAT IT OR ITS SUBCONSULTANT(S) HAS EITHER FULLY SATISFIED EACH JUDGMENT, DECISION OR ORDER, OR, IF ANY JUDGMENT, DECISION OR ORDER HAS NOT BEEN FULLY SATISFIED, CONSULTANT AFFIRMS THAT IT OR ITS SUBCONSULTANT(S) IS CURRENTLY SATISFYING SAID JUDGMENT, DECISION OR ORDER THROUGH A PAYMENT OR ALTERNATIVE PLAN APPROVED BY THE APPLICABLE COURT/GOVERNMENT AGENCY AND THAT CONSULTANT OR ITS SUBCONSULTANT(S) ARE IN COMPLIANCE WITH SAID PLAN AS OF THE DATE OF EXECUTING THIS AGREEMENT.

c. If at any time during the term of this Agreement, a court or investigatory government agency issues a final judgment, decision or order finding that Consultant or a subconsultant it employs to perform work under this Agreement has violated any applicable wage and hour law, or Consultant learns of such a judgment, decision, or order that was not previously disclosed in its bid/proposal, Consultant shall inform the City no more than fifteen (15) calendar days after the judgment, decision or order becomes final or from the date of learning of the final judgment, decision or order. Consultant or its subconsultant(s) shall, within thirty (30) calendar days after notifying the City, either (i) fully satisfy any such judgment, decision, or order and provide the City with documentary evidence of satisfying said judgment, decision or order; or (ii) provide the City documentary evidence of a payment or other alternative plan approved by the court/government agency to satisfy the judgment, decision or order. If the Consultant or its subconsultant is subject to a payment or other alternative plan, the Consultant or its subconsultant shall continue to submit documentary evidence every thirty (30) calendar days during the term of the Agreement demonstrating continued compliance with the plan until the judgment, decision or order has been fully satisfied.

d. For purposes of this Section, a "final judgment, decision, or order" refers to one for which all appeals have been exhausted or the time period to appeal has expired. Relevant investigatory government agencies include: the United States Department of Labor, the California Division of Labor Standards Enforcement, the City, or any other governmental entity or division tasked with the investigation and enforcement of wage and hour laws.

e. Failure to comply with any part of this Section constitutes a material breach of this Agreement. Such breach may serve as a basis for immediate termination of this Agreement and/or any other remedies available under this Agreement and/or law.

f. Notice provided to the City shall be addressed to: Attention: Finance Director, 455 E. Calaveras Blvd. Milpitas, CA 95035. The Notice provisions of this Section are separate from any other notice provisions in this Agreement and, accordingly, only notice provided to the above address satisfies the notice requirements in this Section.

[SIGNATURES ON FOLLOWING PAGE]

**SIGNATURE PAGE FOR PROFESSIONAL SERVICES AGREEMENT
BETWEEN THE CITY OF MILPITAS
AND ASCENT ENVIRONMENTAL, INC**

IN WITNESS WHEREOF, the Parties have executed this Agreement as of the date first written above.

CITY OF MILPITAS

Approved By:

Steven G. McHarris, City Manager

Date

Approved As To Form:

Christopher J. Diaz, City Attorney

Approved:

Walter C. Rossmann, Risk Manager/Director
of Finance

Approved As To Content:

Ned Thomas, Director of Planning

ASCENT ENVIRONMENTAL, INC.

Signature

Name

Title

Date

DIR Registration Number (If Applicable)

EXHIBIT A

Scope of Services

MAIN STREET/GATEWAY SPECIFIC PLAN UPDATE

[CONSULTANTS WORKPLAN BEGINS ON FOLLOWING PAGE]

EXHIBIT B**Schedule of Charges/Payments**

Consultant will invoice City on a monthly cycle. Consultant will include with each invoice a detailed progress report that indicates the amount of budget spent on each task. Consultant will inform City regarding any out-of-scope work being performed by Consultant.

[PROJECT BUDGET DETAIL BEGINS ON FOLLOWING PAGE]

EXHIBIT C
Activity Schedule

[PROJECT TIMELINE BEGINS ON FOLLOWING PAGE]

EXHIBIT “D”

INSURANCE REQUIREMENTS

Please refer to the insurance requirements listed below. **Those that have an “X” indicated in the space before the requirement apply to Contractor’s or Consultant’s Agreement.**

Contractor or Consultant shall procure and maintain for the duration of the Agreement insurance against claims for injuries to persons or damages to property which may arise from or in connection with the performance of the work hereunder and the results of that work by the Contractor or Consultant, its agents, representatives, employees or subcontractors.

Contractor or Consultant shall provide its insurance broker(s)/agent(s) with a copy of these requirements and request that they provide Certificates of Insurance complete with copies of all required endorsements.

Contractor or Consultant shall furnish City with copies of original endorsements affecting coverage required by this Exhibit D. The endorsements are to be signed by a person authorized by that insurer to bind coverage on its behalf. All endorsements and certificates are to be received and approved by City before work commences. City has the right to require Contractor’s or Consultant’s insurer to provide complete, certified copies of all required insurance policies, including endorsements affecting the coverage required by these specifications.

Commercial General Liability (CGL):

___ Coverage at least as broad as Insurance Services Office (“ISO”) Form CG 00 01 covering CGL on an “occurrence” basis, including products and completed operations, property damage, bodily injury and personal and advertising injury with limits no less than \$2,000,000.00 per occurrence. If a general aggregate limit applies, either the general aggregate limit shall apply separately to this project/location or the general aggregate limit shall be twice the required occurrence limit.

X Coverage at least as broad as ISO Form CG 00 01 covering CGL on an “occurrence” basis, including products and completed operations, property damage, bodily injury and personal and advertising injury with limits no less than \$1,000,000.00 per occurrence. If a general aggregate limit applies, either the general aggregate limit shall apply separately to this project/location or the general aggregate limit shall be twice the required occurrence limit.

___ Coverage at least as broad as ISO Form CG 00 01 covering CGL on an “occurrence” basis, including products and completed operations, property damage, bodily injury and personal and advertising injury with limits no less than \$5,000,000.00 per occurrence. If a general aggregate limit applies, either the general aggregate limit shall apply separately to this project/location or the general aggregate limit shall be twice the required occurrence limit.

Automobile Liability:

X Coverage at least as broad as ISO Form Number CA 0001 covering, Code 1 (any auto), of if Contractor or Consultant has no owned autos, Code 8 (hired) and 9 (non-owned), with limits no less than \$1,000,000.00 combined single limit for bodily injury and property damage.

 Coverage at least as broad as ISO Form Number CA 0001 covering, Code 1 (any auto), with limits no less than \$5,000,000.00 combined single limit for bodily injury and property damage.

 Garage keepers' extra liability endorsement to extend coverage to all vehicles in the care, custody and control of the Contractor or Consultant, regardless of where the vehicles are kept or driven.

Professional Liability (Errors and Omissions):

 X Insurance appropriate to the Contractor or Consultant's profession, with limit no less than \$1,000,000.00 per occurrence or claim, \$2,000,000.00 aggregate.

 (If Design/Build), with limits no less than \$1,000,000.00 per occurrence or claim, and \$2,000,000.00 policy aggregate.

 Insurance appropriate to the Contractor or Consultant's profession, with limit no less than _____ per occurrence or claim, _____ aggregate

Workers' Compensation Insurance:

 X Insurance as required by the State of California, with Statutory Limits, and Employer's Liability Insurance with limit of no less than \$1,000,000.00 per accident for bodily injury or disease. *(Not required if Contractor or Consultant provides written verification it has no employees)*

The Employer's Liability policy shall be endorsed to waive any right of subrogation as respects the City, its elected and appointed officials, officers, attorneys, agents, and employees.

Builder's Risk (Course of Construction):

 Insurance utilizing an "All Risk" (Special Perils) coverage form, with limits equal to the completed value of the project and no coinsurance penalty provisions. If the project does not involve new or major reconstruction, at the option of the City, an Installation Floater may be acceptable. For such projects, a Property Installation Floater shall be obtained that provides for the improvement, remodel, modification, alteration, conversion or adjustment to existing buildings, structures, processes, machinery and equipment. The Property Installation Floater shall provide property damage coverage for any building, structure, machinery or equipment damaged, impaired, broken, or destroyed during the performance of the Work, including during transit, installation, and testing at the City's site.

Contractor's or Consultant's Pollution Legal Liability:

____ Contractor's or Consultant's pollution legal liability and/or Asbestos Legal Liability and/or Errors and Omissions (if project involves environmental hazards) with limits no less than \$1,000,000.00 per occurrence or claim and \$2,000,000.00 policy aggregate.

If the Contractor or Consultant maintains higher limits than the minimums shown above, the City requires and shall be entitled to coverage for the higher limits maintained by the Contractor or Consultant. Any available insurance proceeds in excess of the specified minimum limits of insurance and coverage shall be available to City.

Cyber Liability Insurance

____ Cyber Liability Insurance with limits not less than \$1,000,000 per claim.

Coverage shall be sufficiently broad to respond to the duties and obligations as is undertaken by Contractor or Consultant in this Agreement and shall include, but not be limited to, claims involving infringement of intellectual property, including but not limited to infringement of copyright, trademark, trade dress, invasion of privacy violations, information theft, damage to or destruction of electronic information, release of private information, alteration of electronic information, extortion, and network security.

The policy shall provide coverage for breach response costs as well as regulatory fines and penalties, and credit monitoring expenses with limits sufficient to respond to these obligations.

Surety Bonds:

Contractor shall provide the following Surety Bonds:

- ____ Bid Bond
- ____ Performance Bond
- ____ Payment Bond

The Payment Bond and Performance Bond shall be in a sum equal to the contract price. Bonds shall be duly executed by a responsible corporate surety, authorized to issue such bonds in the State of California and secured through an authorized agent with an office in California.

Other Insurance Provisions:

The insurance policies are to contain, or be endorsed to contain the following provisions:

X Additional Insured Status and Primary/Non-Contributory Language:

Contractor's general liability and automobile liability policies shall be primary and shall not seek contribution from the City's coverage and be endorsed to add the City and its officers, officials, employees, and agents as additional insureds under such policies using Insurance Services Office form CG 20 10 (or equivalent) on the general liability policy. For construction projects, an endorsement providing completed operations coverage for the additional insured on the general liability policy, ISO form CG 20 37 (or equivalent), is also required.

The limits of insurance required in this Agreement may be satisfied by a combination of primary and umbrella or excess insurance. Any umbrella or excess insurance shall contain or be endorsed to contain a provision that such coverage shall also apply on a primary and non-contributory basis for the benefit of City (if agreed to in a written contract or agreement) before the City's own insurance or self-insurance shall be called upon to protect it as a named insured.

___ Loss Payee Status – Builder's Risk/Course of Construction Insurance (applicable to Construction Contracts only)

Contractor or Consultant may submit evidence of Builder's Risk insurance in the form of Course of Construction coverage. Such coverage shall name the City as a loss payee as their interest may appear.

X Notice of Cancellation, Suspension or Otherwise Voiding Policies:

Each insurance policy required above shall contain or be endorsed to contain that coverage shall not be suspended, voided, canceled or reduced in coverage or in limits except with thirty (30) days' prior written notice by certified mail, return receipt requested to the City.

X Waiver of Subrogation:

Contractor or Consultant hereby grants to City a waiver of any right to subrogation which any insurer of said Contractor or Consultant may acquire against the City by virtue of the payment of any loss under such insurance. Contractor or Consultant agrees to obtain any endorsement that may be necessary to affect this waiver of subrogation, but this provision applies regardless of whether or not the City has received a waiver of subrogation endorsement from the insurer. The Workers' Compensation Policy shall be endorsed with a waiver of subrogation in favor of the City for all work performed by Contractor or Consultant, its employees, agents and subcontractors.

X Completed Operations

For Construction Agreements, Contractor shall maintain insurance as required by this Agreement to the fullest amount allowed by law and shall maintain insurance for a minimum of five (5) years following the completion of this project. In the event Contractor fails to obtain or maintain completed operations coverage as required by this Agreement, the City at its sole discretion may purchase the coverage required and the cost will be paid by Contractor.

THE FOLLOWING PROVISIONS APPLY TO ALL AGREEMENTS

Deductibles and Self-Insured Retentions ("SIR"):

Any deductibles or self-insured retentions must be declared to and approved by City. The City may require the Contractor or Consultant to purchase coverage with a lower deductible or retention or provide proof of ability to pay losses and related investigations, claim administration, and defense expenses within the retention. At the option of the City, either (1) the insurer shall reduce or eliminate such deductibles or self-insured retentions as respects the City, its elected and

appointed officials, officers, attorneys, agents, and employees; or (2) the Contractor or Consultant shall procure a bond guaranteeing payment of losses and related investigations, claim administration and defense expenses.

All SIRs must be disclosed to Risk Management for approval and shall not reduce the limits of liability.

Policies containing any SIR provision shall provide or be endorsed to provide that the SIR may be satisfied by either the named insured or the City.

City reserves the right to obtain a full-certified copy of any insurance policy and endorsements. Failure to exercise this right shall not constitute a waiver of right to exercise later.

Acceptability of Insurers:

Insurance is to be placed with insurers with a current A.M. Best's rating of no less than A:VIII, unless otherwise acceptable to City.

Claims Made Policies: (note - should be applicable only to professional liability, see below)

1. The Retroactive Date must be shown and must be before the date of the contract or the beginning of contract work.
2. Insurance must be maintained, and evidence of insurance must be provided for at least five (5) years after completion of contract of work.
3. If coverage is canceled or non-renewed, and not replaced with another claims-made policy form with a Retroactive Date prior to the contract effective date, the Contractor or Consultant must purchase "extended reporting" coverage for a minimum of five (5) years after completion of work.
4. A copy of the claims reporting requirements must be submitted to the City for review.
5. If the services involve lead-based paint or asbestos identification/remediation, the Contractor's Pollution Liability Policy shall not contain lead-based paint or asbestos exclusions. If the services involve mold identification/remediation, the Contractors Pollution Liability Policy shall not contain a mold exclusion, and the definition of Pollution shall include microbial matter, including mold.

Subcontractors:

Contractor or Consultant shall require and verify that all subcontractors maintain insurance meeting all the requirements stated herein, and Contractor shall ensure that City is an additional insured on insurance required from subcontractors. The subcontractor insurance requirements stated herein shall not apply to Studio J9, as identified in Exhibit A. Studio J9 will be treated as a

vendor, and Contractor shall assume liability for all work performed by Studio J9 under this Agreement.

Subcontractor agrees to be bound to Contractor and City in the same manner and to the same extent as Contractor is bound to City under this Agreement and any other contract documents. Subcontractor further agrees to include the same requirements and provisions of this Agreement, including the indemnity and insurance requirements, with any sub-subcontractor to the extent they apply to the scope of the sub-subcontractor's work. A copy of the City indemnity and insurance provisions will be furnished to the subcontractor upon request.

Verification of Coverage:

Contractor or Consultant shall furnish the City with original certificates and amendatory endorsements or copies of the applicable policy language effecting coverage required by this clause. All certificates and endorsements are to be received and approved by the City before work commences. However, failure to obtain the required documents prior to the work beginning shall not waive the Contractor or Consultant's obligation to provide them. The City reserves the right to require complete, certified copies of all required insurance policies, including endorsements required by these specifications, at any time.

Special Risks or Circumstances

City reserves the right to modify these requirements, including limits, based on the nature of the risk, prior experience, insurer, coverage or other special circumstances.

Failure to Comply:

Each insurance policy required above shall contain or be endorsed to contain that any failure to comply with reporting provisions of the policies shall not affect coverage provided to the City, its elected and appointed officials, officers, attorneys, agents, and employees.

Applicability of Coverage:

Each insurance policy required above shall contain or be endorsed to contain that the Contractor's or Consultant's insurance shall apply separately to each insured against whom claim is made or suit is brought, except with respect to the limits of the insurer's liability.

Date: November 18, 2015

W.I.: 1512

Referred by: PAC

Revised:	07/27/16-C	10/26/16-C	12/21/16-C
	03/22/17-C	04/26/17-C	05/24/17-C
	06/28/17-C	07/26/17-C	09/27/17-C
	10/25/17-C	11/15/17-C	12/20/17-C
	01/24/18-C	02/28/18-C	03/28/18-C
	04/25/18-C	05/23/18-C	06/27/18-C
	07/25/18-C	09/26/18-C	11/28/18-C
	12/19/18-C	01/23/19-C	02/27/19-C
	03/27/19-C	06/26/19-C	07/24/19-C
	09/25/19-C	10/23/19-C	11/20/19-C
	02/26/20-C	05/27/20-C	07/22/20-C
	09/23/20-C	11/20/20-C	01/27/21-C
	02/24/21-C	04/28/21-C	05/26/21-C

ABSTRACT

Resolution No. 4202, Revised

Adoption of the project selection policies and project programming for the second round of the One Bay Area Grant program (OBAG 2). The project selection criteria and programming policy contain the project categories that are to be funded with various fund sources including federal surface transportation act funding available to MTC for its programming discretion to be included in the federal Transportation Improvement Program (TIP) for the OBAG 2 funding period.

The resolution includes the following attachments:

Attachment A – OBAG 2 Project Selection Criteria and Programming Policy

Attachment B-1 – OBAG 2 Regional Program Project List

Attachment B-2 – OBAG 2 County Program Project List

On July 27, 2016, Attachment A, and Attachments B-1 and B-2 were revised to add additional funding and projects to the OBAG 2 framework, including \$72 million in additional Fixing America's Surface Transportation Act (FAST) funding, and to incorporate housing-related policies.

On October 26, 2016, Attachment A, and Attachment B-1 were revised to clarify language related to the North Bay Priority Conservation Area (PCA) Program in Attachment A and to deprogram \$2,500,000 from the Water Emergency Transportation Authority (WETA) Ferry Service Enhancement Pilot within the Regional Active Operational Management Program.

ABSTRACT

MTC Resolution No. 4202, Revised

Page 2

Item # C10.

On December 21, 2016, Attachments B-1 and B-2 were revised to redirect \$417,000 in un-programmed balances from the Regional Active Operational Management program to MTC's Spare the Air Youth within the Climate Initiatives Program; divide MTC's Rideshare Program into three subcomponents totaling \$10,000,000: \$720,000 for Rideshare Implementation, \$7,280,000 for the Carpool Program, and \$2,000,000 for the Vanpool Program; direct \$1,785,000 from 511 Next Gen to the Commuter Benefits program; direct \$1,000,000 in un-programmed balances to SMART's Multi-Use Pathway; transfer \$1,000,000 from MTC's Casual Carpool project to MTC's Eastbay Commuter Parking project within the Bay Bridge Forward program, as the former will be funded with non-federal funds; transfer \$500,000 from the Freeway Performance Initiative program and \$500,000 in un-programmed balances to US 101/Marin Sonoma Narrow's B2 Phase 2 project in the Regional Active Operational Management Program; shift \$40,000,000 from the BART Car Replacement/Expansion project to the Golden Gate Bridge Suicide Deterrent project and \$13 million from MTC's Clipper project to un-programmed balances within the Transit Priorities program as part of a RM2 funding action to address a cost increase on the Golden Gate Bridge Suicide Deterrent project; and program \$5,990,000 to Alameda County's Safe Routes to School Program in the County Program.

On March 22, 2017, Attachment B-1 was revised to program \$17,000,000 in un-programmed balances within the Regional Transit Priorities Program to MTC's Clipper Program, as part of the FY17 Transit Capital Priorities program.

On April 26, 2017, Attachment B-2 was revised to program \$1,655,000 to the Sonoma Safe Routes to School program; and redirect \$1,000 from Contra Costa Transportation Authority's Planning Activities Base to its discretionary balance and \$1,000 from San Francisco County Transportation Authority's Planning Activities Base to its discretionary balance to address an inconsistency between amounts programmed to planning activities in Appendix A-3 and reflect actual amounts obligated for planning.

On May 24, 2017, Attachment B-1 was revised to redirect \$1,237,000 from 511 Next Gen to AOM Implementation within the Regional Active Operational Management program to reflect re-organization of staff between program elements; direct \$18,000,000 in Arterial/Transit Performance to the Program for Arterial System Synchronization (\$5,000,000) and the Next Gen Arterial Operations Program (\$13,000,000) within the Regional Active Operational Management program; direct \$19,000,000 from the Transportation Management System (TMS) Field Equipment Devices Operations and Maintenance to TMS Implementation (\$2,910,000), Performance-Based Intelligent

Transportation Systems Device Maintenance and Rehabilitation (\$5,940,000), Transportation Management Center Asset Upgrade and Replacement (\$4,000,000), I-880 Communication Upgrade and Infrastructure Gap Closures (\$4,000,000) and a Detection Technology Pilot (\$5,000,000) within the Regional Active Operational Management program; and remove \$290,556 in un-programmed balances from the Regional Active Operational Management program to address over-programming in a previous cycles of the STP/CMAQ regional programs.

On June 28, 2017, Attachments B-1 and B-2 were revised to reprogram \$1,000,000 from the SMART Pathway – 2nd to Andersen to San Rafael’s Grand Ave Bike/Pedestrian Improvements within the Regional Climate Initiatives program as part of a funding exchange within the City of San Rafael, conditioned on San Rafael committing \$1 million in non-federal funds to the construction of the pathway, and a resolution of local support for the use of federal funds on the Grand Ave project, and TAM approval of the redirection of local measure funds between the projects; split out \$8,729,000 from the 511 Next Gen program to 511 Implementation within the Regional Active Operational Management program; program \$1,250,000 to Golden Gate Bridge Highway and Transportation District for the Bettini Transit Center as part of the Marin County Program; and program \$2,617,000 within the San Mateo County Program to the San Mateo County Office of Education for the SRTS program, including \$223,000 in supplemental funds from San Mateo’s discretionary balance.

On July 26, 2017, Attachment B-1 was revised to program \$12,000,000 to the US 101 Marin Sonoma Narrows project as part of a fund exchange agreement with Sonoma County Transportation Authority; \$11,000,000 in exchange funds are added to the program for tracking purposes, with the final \$1 million in exchange funds to be identified through a future Commission action.

On September 27, 2017, Attachment B-1 was revised to change the name of the Next Gen Arterial Operations Program (NGAOP) to Innovative Deployment for Enhanced Arterials (IDEA) to reflect program rebranding and additional focus on advanced technologies; program \$4,160,000 to Incident Management Implementation and \$8,840,000 to I-880 Integrated Corridor Mobility project within the Regional Active Operational Management program; split out the Connected Vehicles/Shared Mobility program into the Connected Vehicles/Automated Vehicles program for \$2,500,000 and the Shared Use Mobility program for \$2,500,000; and program \$16,000,000 for three corridors within the Freeway Performance Program, with \$8,000,000 for I-680, \$3,000,000 for I-880, and \$5,000,000 for SR-84.

On October 25, 2017, Attachment B-1 was revised to program \$10,000,000 to the Bay Area Air Quality Management District for the Spare the Air program, in lieu of the Electric Vehicle Programs within the Regional Climate Initiatives Program, conditioned on the Air District contribution of an additional \$10 million to advance implementation of electric vehicles within the region.

On November 15, 2017, Attachment B-2 was revised to program \$200,000 in the Alameda County Program to the I-580 Corridor Study, to support a joint corridor study between Alameda County Transportation Commission (ACTC) and MTC; \$122,000 within the Napa County Program to Napa Valley Transportation Authority (NVRTA) for the Napa County Safe Routes to School (SRTS) Program; and \$300,000 within the Contra Costa County Program to San Ramon for the San Ramon Valley Street Smarts Program.

On December 20, 2017, Attachments A, Appendix A-3, B-1, and B-2 were revised to program \$334 million in the County Program to local and county projects recommended by the nine Congestion Management Agencies (CMAs); redirect \$10,248,000 from BART Car Replacement/Expansion to Clipper within the Regional Transit Priorities Program; revise the CMA Planning Activities funding amounts to reflect the supplementary funds requested by several CMAs through their County Programs; and clarify the program details for the Local Housing Production Incentive program (also known as the *80K by 2020 Challenge Grant*).

On January 24, 2018, Attachment B-1 was revised to redirect \$4,100,000 from Performance-Based ITS Device Maintenance and Rehabilitation to I-880 Communication Upgrade and Infrastructure Gap Closures, within the Transportation Management System program.

On February 28, 2018, Attachments B-1 and B-2 were revised to program \$13 million in Innovative Deployments to Enhance Arterials (IDEA) program grants within the Regional Active Operational Management Program; redirect \$822,000 within Contra Costa County's Safe Routes to School Program (SRTS) for future SRTS projects; program \$2,813,000 to San Francisco SRTS Non-Infrastructure Program within the San Francisco County Program; and clarify MTC exchange fund projects.

On March 28, 2018, Attachment B-1 was revised to distribute the \$1.5 million Community-Based Transportation Planning Program among the nine county Congestion Management Areas

(CMAs); clarify the limits of three Freeway Performance Program projects within the Regional Active Operational Management Program; and reflect the programming of \$30,000 in MTC exchange funds for Bay Area Greenprint Functionality Improvements, as part of the PCA program.

On April 25, 2018, Attachment B-1 was revised to program \$8,200,000 in Priority Conservation Area (PCA) grants within the North Bay PCA Program; \$3,400,000 to Sonoma County Transportation Authority (SCTA) for the Marin Sonoma Narrows B2 Phase 2 project, as part of an exchange agreement in which an equal amount of SCTA's future Regional Transportation Improvement Program (RTIP) funds will be programmed at MTC's discretion; \$7,288,000 in PDA Planning and Implementation grants; and \$500,000 to MTC for PDA Implementation.

On May 23, 2018, Attachments B-1 and B-2 were revised to change the project sponsor from MTC to VTA for the IDEA Program project at the Veteran's Administration Palo Alto Medical Center; redirect funds within the Santa Clara County OBAG 2 County Program to reduce San Jose's West San Carlos Urban Village Streetscape Improvements by \$2,050,000, redirecting \$1,000,000 from the project to Santa Clara's Saratoga Creek Trail Phase 1 and \$1,050,000 to Saratoga's Prospect Rd Complete Streets project; and direct an additional \$25,000 in unprogrammed balances within Santa Clara County OBAG 2 County Program to Saratoga's Prospect Rd Complete Streets project.

On June 27, 2018, Attachments B-1 and B-2 were revised to program \$800,000 to MTC's Carsharing Implementation and \$325,000 to Targeted Transportation Alternatives within the Climate Initiatives Program; redirect from MTC's 511 NextGen program \$8,271,000 to 511 Implementation, \$2,000,000 to Contra Costa Transportation Authority's (CCTA's) I-80 Central Ave Interchange Improvements project, and \$380,000 to an unprogrammed balance within the Regional Active Operational Management program; clarify the scope of MTC's Freeway Performance Program I-880 to reflect the project limits of I-80 to I-280; and redirect \$1,394,000 from Vallejo's Local Streets Rehabilitation project to Fairfield's Heart of Fairfield project within the Solano County Program.

On July 25, 2018, Attachment B-1 was revised to program \$1,600,000 to Santa Clara Valley Transportation Authority (VTA) for the SR 85 Transit Guideway Study as part of a fund exchange agreement; remove Rohnert Park's \$65,000 Central Rohnert Park PDA/Creekside Neighborhood Subarea Connector Path Technical Assistance grant from the Regional PDA

ABSTRACT

MTC Resolution No. 4202, Revised

Page 6

Item # C10.

Planning Grant program as it will be funded through a prior cycle; reduce the funding for Windsor's PDA Planning and Implementation Staffing Assistance grant by \$85,000 as this project will receive an equivalent amount of funds through a prior cycle; a total of \$150,000 balance created by these two revisions was returned to the Regional PDA Planning Grant Program un-programmed balance.

On September 12, 2018, Attachments B-1 and B-2 were revised to program \$3,000,000 within the Freeway Performance Program to the US 101 corridor in San Mateo and Santa Clara counties; direct an additional \$6,000,000 within the Freeway Performance Program to the I-680 corridor within Contra Costa County, \$4,000,000 of which is part of an exchange agreement with Contra Costa Transportation Authority (CCTA); redirect \$15,000 within the Innovative Deployment for Enhanced Arterials (IDEA) program from IDEA Technical Assistance to VTA's IDEA grant at the Veterans Affairs Palo Alto Medical Center; redirect \$48,000 from MTC's Clipper to the BART Car Replacement/Expansion project within the Transit Priorities program to reflect program amounts previously adopted through the Transit Capital Priorities (TCP) program; revise the amount programmed to VTA's SR 85 Transit Guideway Study within Regional Strategic Initiatives to \$1,200,000 to reflect amount previously approved; redirect \$1,214,000 from Berkeley's North Shattuck Avenue Rehabilitation project to its Southside Complete Streets and Transit Improvements project within the Alameda County Program; from Sunnyvale's East Sunnyvale Area Sense of Place Improvements, redirect \$1,000,000 to Los Altos' Miramonte Ave Bicycle and Pedestrian Access Improvements and \$1,140,000 to the Safe Routes to School program balance within the Santa Clara County Program; and program \$4,500,000 available from a previous funding cycle to the following projects within Regional Strategic Initiatives: \$617,000 to Novato's Pavement Rehabilitation (for Downtown Novato SMART Station) as part of a local funding exchange, \$1,120,000 to the Transportation Authority of Marin (TAM) for the Old Redwood Highway Multi-Use Pathway project, \$763,000 for San Rafael's Grand Ave Bridge project, and \$2,000,000 to TAM for the US 101 Marin Sonoma Narrows project.

On November 28, 2018, Attachment B-1 was revised to make adjustments related to the MTC/SCVTA Funding Exchange Agreement MTC Resolution No. 4356 and to the MTC/CCTA Funding Exchange Agreement MTC Resolution No. 4357, and to program \$4,000,000 in MTC exchange funds in accordance with MTC Resolution 3989, to the following projects: \$619,000 to CCTA for Innovative Deployment for Enhanced Arterials; \$621,000 to the city of Walnut Creek for innovative Deployment for Enhanced Arterials; \$500,000 to the city of Richmond for the

Richmond-San Rafael Bridge Bikeway Access; \$1,160,000 to MTC for Richmond-San Rafael Bridge Forward; and \$1,100,000 to MTC for Napa Valley Transportation Demand.

On December 19, 2018, Attachments B-1 and B-2 were revised to redirect \$5,200,000 from MTC's I-880 Integrated Corridor Management (ICM) Central Segment to the I-880 ICM Northern Segment project within the Regional Active Operational Management Program; clarify the Diridon Integrated Station Area Concept Plan project within the Regional Priority Development Planning and Implementation Program to reference Santa Clara Valley Transportation Authority (VTA) as a project partner; within the Santa Clara County Program, redirect \$794,000 in unprogrammed balances to Sunnyvale's East Sunnyvale Sense of Place Improvements, clarify the remaining unprogrammed balance is discretionary, and clarify the division of funding for Santa Clara's Saratoga Creek Trail Phase 1 project between the county's Safe Routes to School program and its discretionary program.

On January 23, 2019, Attachment B-2 was revised to redirect \$15,980,000 within the San Francisco County Program from the Better Market Street project to the Central Subway project.

On February 27, 2019, Attachment B-1 was revised to change the fund source of \$3,779,849 programmed to the Golden Gate Bridge Suicide Deterrent in Surface Transportation Block Grant Program (STP) funds to federal Highway Infrastructure Program (STP Bump) funds provided in the Consolidated Appropriations Act, 2018. Of the \$3,779,849 freed up by this swap, \$1,000,000 is returned to the region's STP/CMAQ balance to help address the CMAQ shortfall as a result of the region becoming attainment for carbon monoxide (CO) and therefore receiving less CMAQ funds which are distributed based on air quality status. The remaining \$2,779,849 is held for future Commission action.

On March 27, 2019, Attachment A, Appendix A-8, Appendix A-10, and Attachment B-1 were revised to clarify provisions pertaining to the interim status report requirements for Priority Development Area (PDA) Investment & Growth Strategies; change the recipient of the Concord IDEA project from CCTA to the City of Concord and reduce the MTC Exchange funding from \$619,000 to \$589,000; and redirect the \$30,000 in MTC Exchange funds to a new MTC-led Concord IDEA project.

On June 26, 2019, Attachment B-2 was revised to program \$822,000 in unprogrammed Safe Routes to School Program (SRTS) balances within the Contra Costa County Program to six

existing projects; and to redirect \$251,000 within the San Mateo County Program from Atherton's Middlefield Road Class II Bike Lanes to its James Avenue Rehabilitation.

On July 24, 2019, Attachment A was revised to delegate authority to the Executive Director or designee to sign Letters of Understanding for the exchange of STP/CMAQ funds with other regions, within certain conditions and limitations, and to delegate to a Committee of the Commission the authority to approve exchanges beyond these conditions and limitations.

On September 25, 2019, Attachments B-1 and B-2 were revised to clarify that the \$300,000 programmed to Alameda County Transportation Commission (ACTC) within the Community Based Transportation Plan (CBTP) Updates program will be directed to its Congestion Management Agency (CMA) Planning program as part of an internal fund exchange within ACTC; redirect \$9.6 million from 511 Implementation to 511 Next Gen within the Bay Area 511 Traveler Information Program; within the Freeway Performance Program redirect \$625,000 in from MTC's SR 84 (US 101 to I-880) to the environmental phase of MTC's I-580 WB HOV Lane Extension project and change the project sponsor of the I-80/Central Ave. Interchange Improvements project from the Contra Costa Transportation Authority (CCTA) to City of Richmond; within the Innovative Deployment to Enhance Arterials (IDEA) program, clarify that LAVTA is a partner agency for the Dublin Category 2 IDEA project; within the Transportation Management Systems (TMS) program, change the name of the overall program to Connected Bay Area, redirect \$2 million from the Detection Technology Pilot project and \$1.8 million from the Performance-Based ITS Device Maintenance and Rehabilitation project to provide an additional \$3.8 million to the I-880 Communications Upgrade and Infrastructure Gap Closures project; within the Incident Management program, redirect \$1 million from MTC's I-880 Integrated Corridor Management (ICM) Central Segment to the Northern Segment; within the San Francisco County program, redirect \$3,366,000 from John Yehall Chin Elementary Safe Routes to School (SRTS) Improvement; and within the Santa Clara County program, redirect \$1 million from Los Altos' Miramonte Ave Bicycle and Pedestrian Access Improvements project to Cupertino's McClellan Rd Separated Bike Lane project, and program \$1,346,000 in unprogrammed discretionary balances to Campbell's Harriet Ave Sidewalk project and Los Gatos Shannon Rd Complete Streets project.

On October 23, 2019, Attachment B-1 was revised to redirect \$3 million from MTC's Detection Technology Pilot project to establish the InterConnect Bay Area grant program within the Connected Bay Area program; direct \$5 million (\$4 million Solano County and \$1 million other

North Bay counties) within the Housing Incentive Pool program to establish the Sub-HIP program, with specific projects to be recommended through future programming actions; and program \$1 million to BART for AB2923 Implementation from unprogrammed balances within the PDA Planning & Implementation program.

On November 20, 2019, Attachments B-1 and B-2 were revised to program \$6,023,000 in MTC exchange funds in accordance with MTC Resolution No. 3989 to 13 projects within the Priority Conservation Area (PCA) Grants program; and within the Contra Costa County program, redirect \$1,025,000 from Brentwood's Various Streets and Roads Preservation project to Pittsburg's Pavement Improvements project, redirect \$618,000 from San Pablo's Market Street Pavement Rehabilitation project to Giant Road Pavement Rehabilitation project; and revise the name of Walnut Creek's Ygnacio Valley Road Rehabilitation project to reflect the latest proposed scope of work.

On February 26, 2020, Attachments A, B-1, and B-2 were revised to program \$1 million to MTC for SR 37 corridor planning in Marin, Napa, Solano, and Sonoma Counties and \$3 million to MTC for I-80 corridor planning from the Carquinez Bridge to the San Francisco-Oakland Bay Bridge (SFOBB) Toll Plaza within the Freeway Performance Program; revise the name of the Concord Willow Pass Road Rehabilitation and Safe Routes to School project within the Contra Costa County Program to reflect the project's current scope; and clarify language within the OBAG 2 Project Selection Criteria and Programming Policy to reflect the Commission adoption of Housing Incentive Pool (HIP) program guidelines, MTC Resolution No. 4348.

On May 27, 2020, Attachment B-1 was revised to clarify the scope of MTC's Freeway Performance Program planning-only project on I-80 extends from Carquinez Bridge in Contra Costa to Fremont Street in San Francisco; change the sponsor for three projects within the Regional Priority Conservation Area (PCA) Grant program; and to redirect \$104,000 in the North Bay Priority PCA Grant program from Novato's Carmel Open Space Acquisition project to Novato's Hill Area National Recreation Area, as the former project has been cancelled.

On July 22, 2020, Attachment B-1 was revised to program \$5 million to five projects in Solano, Marin, Napa, and Sonoma Counties within the Housing Incentive Pool Pilot Program (Sub-HIP) and program \$1 million to the Napa Valley Forward Traffic Calming and Multimodal Improvements project within the Freeway Performance Program (FPP); and incorporate \$7,681,887 in federal Highway Infrastructure Program apportionment provided through the

Department of Transportation Appropriations Act, 2020 to the Golden Gate Bridge Suicide Deterrent.

On September 23, 2020, Attachment B-2 was revised to redirect \$2,000,000 from Napa's Silverado Trail Five-way Intersection Improvement project to Napa Valley Transportation Authority's Vine Transit Bus Maintenance Facility within the Napa County Program, and \$1,394,000 from Fairfield's Heart of Fairfield Improvements to its Cadenasso Dr. repaving project within the Solano County Program.

On November 20, 2020, Attachment B-1 was revised to program \$1,000,000 to SFCTA for the environmental phase of the Yerba Buena Island/Treasure Island Multi-Use Pathway project within the Priority Conservation Area (PCA) Grants program, with payback from BATA at a future date; \$647,000 in MTC exchange funds in accordance with MTC Resolution No. 3989 to four projects within the Priority Conservation Area (PCA) Grants program; and to clarify the project sponsor of the Old Redwood Highway Multi-Use Pathway project as Larkspur, rather than the Transportation Authority of Marin (TAM).

On January 27, 2021, Attachments A and Attachment B-1 were revised, and Appendix A-11 was added, to incorporate additional funding into the OBAG 2 framework, including \$52.9 million in STP/CMAQ program balances made available through FY2018-FY2020 appropriations of Federal Highway Infrastructure Program (FHIP) funds, and a \$1.5 million balance redirected from the Cycle 1 STP/CMAQ Climate Initiatives program, as part of the Safe & Seamless Mobility Quick-Strike program.

On February 24, 2021, Attachment B-1 was revised to program a total of \$7.91 million in Federal Highway Infrastructure Program (FHIP) funds provided in the Consolidated Appropriations Act, 2021, and project savings from previous STP/CMAQ cycles to the Golden Gate Bridge Highway and Transportation District (GGBHTD) for shareable costs of an increase to the Golden Gate Bridge Suicide Deterrent System. Because the final FFY 2021 FHIP amount is not yet available at the time of the Commission meeting, the final split between the two fund sources will be adjusted by staff as a technical change, with the total amount not to exceed \$7.91 million.

On April 28, 2021, Attachment B-1 was revised to change the fund source of \$13,942,852 from Federal Highway Infrastructure Program (FHIP) funds to Surface Transportation Block Grant

(STP) funds for the Gate Bridge Highway and Transportation District (GGBHTD) for the Golden Gate Bridge Suicide Deterrent System project; program \$61,708,245 in STP/CMAQ funds, and \$13,942,852 in FHIP funds redirected from the GGB suicide deterrent system, to the Transportation Authority of Marin (TAM) for the US-101 Marin-Sonoma Narrows Segment B7 project as part of the SB1/RMS alternative funding plan; and program \$99,840,510 in STP/CMAQ funds to the Solano Transportation Authority (STA) for the Solano I-80 Express Lanes project as part of the SB1/RMS alternative funding plan. The programmed funding to TAM and STA serves as a loan to the project sponsors to permit the projects to move to construction while Regional Measure 3 funds are unavailable. The loaned funds shall be repaid to MTC as non-federal funds and will be subject to future OBAG programming.

On May 26, 2021, Attachment B-1 and Appendix A-11 were revised to program \$34,593,076 in Federal Highway Infrastructure Program funds made available through federal Coronavirus Response and Relief Supplemental Appropriations Act (CRRSAA) to augment the Regional Safe and Seamless Mobility Quick-Strike program framework; and to program \$7,775,000 in Priority Development Area (PDA) Planning and Implementation grants and \$87,000 in Regional PDA Supportive Studies within the Regional PDA Planning and Implementation program.

Further discussion of the project selection criteria and programming policy is contained in the memorandum to the Programming and Allocations Committee dated November 4, 2015, July 13, 2016, October 12, 2016, December 14, 2016, February 8, 2017 (action deferred to March 2017), March 8, 2017, April 12, 2017, May 10, 2017, June 14, 2017, July 12, 2017, September 13, 2017, October 11, 2017, November 8, 2017, December 13, 2017, January 10, 2018, February 14, 2018, March 7, 2018, and April 11, 2018; the Planning Committee dated April 6, 2018; and the Programming and Allocations Committee dated May 9, 2018, June 13, 2018, July 11, 2018, September 12, 2018, November 14, 2018, December 12, 2018, January 9, 2019, February 13, 2019, March 6, 2019, June 12, 2019, July 10, 2019, September 4, 2019, October 9, 2019, November 13, 2019, February 12, 2020, May 13, 2020, July 8, 2020, September 9 2020, November 4, 2020, January 13, 2021, February 10, 2021, April 14, 2021, and May 12, 2021; and the Planning Committee dated May 14, 2021.

Date: November 18, 2015
W.I.: 1512
Referred By: Programming & Allocations

RE: One Bay Area Grant Program Second Round (OBAG 2) Project Selection Criteria and Programming Policy

METROPOLITAN TRANSPORTATION COMMISSION
RESOLUTION NO. 4202

WHEREAS, the Metropolitan Transportation Commission (MTC) is the Regional Transportation Planning Agency (RTPA) for the San Francisco Bay Area pursuant to Government Code Section 66500 et seq.; and

WHEREAS, MTC is the designated Metropolitan Planning Organization (MPO) for the nine-county San Francisco Bay Area region and is required to prepare and endorse a Transportation Improvement Program (TIP) which includes federal funds; and

WHEREAS, MTC is the designated recipient for state and federal funding assigned to the RTPA/MPO of the San Francisco Bay Area for the programming of projects; and

WHEREAS, state and federal funds assigned for RTPA/MPO programming discretion are subject to availability and must be used within prescribed funding deadlines regardless of project readiness; and

WHEREAS, MTC, in cooperation with the Association of Bay Area Governments (ABAG), the Bay Area Air Quality Management District (BAAQMD), the Bay Conservation and Development Commission (BCDC), California Department of Transportation (Caltrans), Congestion Management Agencies (CMAs), county Transportation Authorities (TAs), transit operators, counties, cities, and interested stakeholders, has developed criteria, policies and procedures to be used in the selection of projects to be funded with various funding including regional federal funds as set forth in Attachments A, B-1 and B-2 of this Resolution, incorporated herein as though set forth at length; and

WHEREAS, using the policies set forth in Attachment A of this Resolution, MTC, in cooperation with the Bay Area Partnership and interested stakeholders, will develop a program of projects to be funded with these funds for inclusion in the federal TIP, as set forth in Attachments B-1 and B-2 of this Resolution, incorporated herein as though set forth at length; and

WHEREAS the federal TIP and subsequent TIP amendments and updates are subject to public review and comment; now therefore be it

RESOLVED that MTC approves the “Project Selection Criteria and Programming Policy” for projects to be funded in the OBAG 2 Program as set forth in Attachments A, B-1 and B-2 of this Resolution; and be it further

RESOLVED that the regional discretionary funding shall be pooled and distributed on a regional basis for implementation of project selection criteria, policies, procedures and programming, consistent with the Regional Transportation Plan (RTP); and be it further

RESOLVED that the projects will be included in the federal TIP subject to final federal approval and requirements; and be it further

RESOLVED that the Executive Director or designee may make technical adjustments and other non-substantial revisions, including updates to fund sources and distributions to reflect final funding criteria and availability; and be it further

RESOLVED that the Executive Director or designee is authorized to revise Attachments B-1 and B-2 as necessary to reflect the programming of projects as the projects are selected, revised and included in the federal TIP; and be it further

RESOLVED that the Executive Director or designee shall make available a copy of this resolution, and attachments as may be required and appropriate.

METROPOLITAN TRANSPORTATION COMMISSION



Dave Cortese, Chair

The above resolution was entered into by the Metropolitan Transportation Commission at the regular meeting of the Commission held in Oakland, California, on November 18, 2015

Attachment B-1
MTC Resolution No. 4202
OBAG 2 Regional Programs
FY 2017-18 through FY 2021-22
April 2021

Revised: 07/27/16-C 10/26/16-C 12/21/16-C 03/22/17-C 05/24/17-C 06/28/17-C 07/26/17-C 09/27/17-C 10/25/17-C
12/20/17-C 01/24/18-C 02/28/18-C 03/28/18-C 04/25/18-C 05/23/18-C 06/27/18-C 07/25/18-C 09/26/18-C 11/28/18-C
12/19/18-C 02/27/19-C 03/27/19-C 06/26/19-C 09/25/19-C 10/23/19-C 11/20/19-C 02/26/20-C 05/27/20-C 07/22/20-C
11/20/20-C 01/27/21-C
02/24/21-C 04/28/21-C 05/26/21-C

MTC Res. No. 4202 Attachment
Adopted: 11/18/15-C
Item # C10.

OBAG 2 Regional Programs Project List

PROJECT CATEGORY AND TITLE		SPONSOR	STP	CMAQ	Total STP/CMAQ	Other
OBAG 2 REGIONAL PROGRAMS			\$484,059,423	\$196,665,000	\$680,724,423	\$99,975,260
1. REGIONAL PLANNING ACTIVITIES			STP	CMAQ		
Regional Planning	MTC		\$9,555,000		\$9,555,000	
1. REGIONAL PLANNING ACTIVITIES		TOTAL:	\$9,555,000		\$9,555,000	
2. PAVEMENT MANAGEMENT PROGRAM			STP	CMAQ		
Pavement Management Program	MTC		\$1,500,000		\$1,500,000	
Pavement Technical Advisory Program (PTAP)	MTC		\$7,500,000		\$7,500,000	
Statewide Local Streets and Roads (LSR) Needs Assessment	MTC/Caltrans		\$250,000		\$250,000	
2. PAVEMENT MANAGEMENT PROGRAM		TOTAL:	\$9,250,000		\$9,250,000	
3. PDA PLANNING & IMPLEMENTATION			STP	CMAQ		
PDA Planning and Implementation						
PDA Implementation	MTC		\$2,000,000		\$2,000,000	
PDA Supportive Studies	MTC		\$587,000		\$587,000	
PDA Planning						
<u>Berkeley: San Pablo Avenue PDA Plan</u>	<u>MTC</u>		<u>\$750,000</u>		<u>\$750,000</u>	
<u>Oakland: MacArthur Transit Village PDA; North Oakland/Golden Gate PDA Plan</u>	<u>MTC</u>		<u>\$800,000</u>		<u>\$800,000</u>	
<u>Oakland: Eastmont Town Center/International Blvd; Fruitvale and Dimond; MacArthur Blvd Corridor; San A</u>	<u>MTC</u>		<u>\$800,000</u>		<u>\$800,000</u>	
Union City: Decoto Industrial Parkway Study Area Specific Plan 2.0	MTC		\$800,000		\$800,000	
El Cerrito: San Pablo Avenue Specific Plan and EIR Update/Amendments	MTC		\$308,000		\$308,000	
Moraga: Moraga Center Specific Plan Implementation Project	MTC		\$140,000		\$140,000	
<u>Richmond: Hilltop PDA Plan</u>	<u>MTC</u>		<u>\$750,000</u>		<u>\$750,000</u>	
<u>San Pablo: Rumrill Blvd PDA Plan</u>	<u>MTC</u>		<u>\$250,000</u>		<u>\$250,000</u>	
<u>Marin County: Urbanized Corridor/Marin City PDA Plan</u>	<u>MTC</u>		<u>\$300,000</u>		<u>\$300,000</u>	
San Rafael: Downtown Precise Plan	MTC		\$500,000		\$500,000	
San Francisco: HUB Area EIR	MTC		\$500,000		\$500,000	
San Francisco: Transit Corridors Study	MTC		\$500,000		\$500,000	
<u>Burlingame: Broadway Planning Area PDA Plan</u>	<u>MTC</u>		<u>\$400,000</u>		<u>\$400,000</u>	
<u>South San Francisco: Downtown Station Area PDA Plan</u>	<u>MTC</u>		<u>\$500,000</u>		<u>\$500,000</u>	
<u>Cupertino: VTA Cores and Corridors PDA Plan</u>	<u>MTC</u>		<u>\$400,000</u>		<u>\$400,000</u>	
<u>Milpitas: Midtown PDA Plan</u>	<u>MTC</u>		<u>\$500,000</u>		<u>\$500,000</u>	
<u>Palo Alto: University Ave/Downtown PDA Plan</u>	<u>MTC</u>		<u>\$800,000</u>		<u>\$800,000</u>	
San Jose/VTA: Diridon Integrated Station Area Concept Plan	MTC		\$800,000		\$800,000	
San Jose: SW Expressway/Race Street Light Rail Urban Village Plans	MTC		\$500,000		\$500,000	
<u>Santa Clara: Downtown PDA Plan</u>	<u>MTC</u>		<u>\$400,000</u>		<u>\$400,000</u>	
Vacaville: Downtown Specific Plan	MTC		\$350,000		\$350,000	
Santa Rosa: Downtown Station Area Specific Plan Update/Amendment	MTC		\$800,000		\$800,000	
Staffing Assistance						
Emeryville: Mitigate Regulation-Induced Displacement, Streamlined Asset Mngmt	MTC		\$180,000		\$180,000	
Fremont: SB743 Implementation	MTC		\$150,000		\$150,000	
Hayward: SB743 Implementation	MTC		\$150,000		\$150,000	
Oakland: ADU Initiative	MTC		\$200,000		\$200,000	
Oakland: Innovative Construction Initiative	MTC		\$200,000		\$200,000	
Concord: VMT-based Transportation Impact Standards	MTC		\$150,000		\$150,000	
Concord: Galindo Street Corridor Plan	MTC		\$200,000		\$200,000	
Lafayette: Updated Parking Ordinance and Strategies	MTC		\$150,000		\$150,000	
San Jose: PDA/Citywide Design Guidelines	MTC		\$200,000		\$200,000	
Windsor: Parking Management and Pricing	MTC		\$35,000		\$35,000	
Technical Assistance						
<u>Marin/Sonoma VMT Implementation Group</u>	<u>MTC</u>		<u>\$170,000</u>		<u>\$170,000</u>	
<u>Napa/Solano VMT Implementation Group</u>	<u>MTC</u>		<u>\$170,000</u>		<u>\$170,000</u>	
<u>Various Jurisdictions: VMT Implementation Group</u>	<u>MTC</u>		<u>\$140,000</u>		<u>\$140,000</u>	
Emeryville: Developing the Highest and Best Use of the Public Curb	MTC		\$65,000		\$65,000	
<u>Hayward: Micro Mobility/Safety Program</u>	<u>MTC</u>		<u>\$75,000</u>		<u>\$75,000</u>	
Oakland: General Plan Framework - PDA Community Engagement Program	MTC		\$65,000		\$65,000	
<u>San Leandro: BayFair TOD Infrastructure Design/Finance</u>	<u>MTC</u>		<u>\$150,000</u>		<u>\$150,000</u>	
San Francisco: Mission-San Jose PDA Housing Feasibility Analysis	MTC		\$65,000		\$65,000	
San Francisco: PDA Density Bonus Program	MTC		\$65,000		\$65,000	
Belmont: Transportation Demand Management Program	MTC		\$65,000		\$65,000	
<u>San Mateo: TDM Ordinance</u>	<u>MTC</u>		<u>\$150,000</u>		<u>\$150,000</u>	
<u>Santa Rosa/Sonoma County: Renewal Enterprise District</u>	<u>MTC</u>		<u>\$150,000</u>		<u>\$150,000</u>	
<u>San Jose: Urban Villages District Parking & Rezoning</u>	<u>MTC</u>		<u>\$120,000</u>		<u>\$120,000</u>	
BART AB2923 Implementation	BART		\$1,000,000		\$1,000,000	
<u>Unprogrammed balance</u>	<u>MTC</u>		<u>\$7,862,000</u>		<u>\$7,862,000</u>	
Community-Based Transportation Plan (CBTP) Updates	MTC					
ACTC: CMA Planning (for Community-Based Transportation Plans)	MTC		\$300,000		\$300,000	
CCTA: Community-Based Transportation Plans	MTC		\$215,000		\$215,000	
TAM: Community-Based Transportation Plans	MTC		\$75,000		\$75,000	
NVTA: Community-Based Transportation Plans	MTC		\$75,000		\$75,000	
SFCTA: Community-Based Transportation Plans	MTC		\$175,000		\$175,000	
C/CAG: Community-Based Transportation Plans	MTC		\$120,000		\$120,000	
VTA: Community-Based Transportation Plans	MTC		\$300,000		\$300,000	
STA: Community-Based Transportation Plans	MTC		\$95,000		\$95,000	
SCTA: Community-Based Transportation Plans	MTC		\$110,000		\$110,000	
CBTP Program Evaluation	MTC		\$35,000		\$35,000	
3. PDA PLANNING & IMPLEMENTATION		TOTAL:	\$20,000,000		\$20,000,000	
4. CLIMATE INITIATIVES			STP	CMAQ		
Climate Initiatives				\$10,875,000	\$10,875,000	
Spare the Air & EV Program Outreach (for Electric Vehicle Programs)	BAAQMD			\$10,000,000	\$10,000,000	
Carsharing Implementation	MTC			\$800,000	\$800,000	
Targeted Transportation Alternatives	MTC			\$325,000	\$325,000	
Spare the Air Youth Program - 2	MTC			\$1,417,000	\$1,417,000	
4. CLIMATE INITIATIVES		TOTAL:		\$23,417,000	\$23,417,000	

Attachment B-1
MTC Resolution No. 4202
OBAG 2 Regional Programs
FY 2017-18 through FY 2021-22
April 2021

Revised: 07/27/16-C 10/26/16-C 12/21/16-C 03/22/17-C 05/24/17-C 06/28/17-C 07/26/17-C 09/27/17-C 10/25/17-C
12/20/17-C 01/24/18-C 02/28/18-C 03/28/18-C 04/25/18-C 05/23/18-C 06/27/18-C 07/25/18-C 09/26/18-C 11/28/18-C
12/19/18-C 02/27/19-C 03/27/19-C 06/26/19-C 09/25/19-C 10/23/19-C 11/20/19-C 02/26/20-C 05/27/20-C 07/22/20-C
11/20/20-C 01/27/21-C
02/24/21-C 04/28/21-C 05/26/21-C

MTC Res. No. 4202 Attachment
Adopted: 11/18/15-C
Item # C10.

OBAG 2 Regional Programs Project List

PROJECT CATEGORY AND TITLE		SPONSOR	STP	CMAQ	Total STP/CMAQ	Other
OBAG 2 REGIONAL PROGRAMS			\$484,059,423	\$196,665,000	\$680,724,423	\$99,975,260
5. REGIONAL ACTIVE OPERATIONAL MANAGEMENT			STP	CMAQ		
Active Operational Management						
AOM Implementation		MTC	\$23,737,000		\$23,737,000	
Bay Area 511 Traveler Information						
511 Next Gen		MTC	\$26,148,000		\$26,148,000	
511 Implementation		MTC	\$7,450,000		\$7,450,000	
Rideshare						
Rideshare Implementation		MTC		\$720,000	\$720,000	
Carpool Program		MTC		\$7,280,000	\$7,280,000	
Vanpool Program		MTC		\$2,000,000	\$2,000,000	
Commuter Benefits Implementation		MTC		\$674,000	\$674,000	
Commuter Benefits Program		MTC		\$1,111,000	\$1,111,000	
Napa Valley Transportation Demand Strategies (Fund Exchange)		MTC/NVTA				\$1,100,000
Bay Bridge Forward						
Transbay Higher Capacity Bus Fleet/Increased Service Frequencies		AC Transit		\$1,200,000	\$1,200,000	
Pilot Transbay Express Bus Routes		AC Transit		\$800,000	\$800,000	
Eastbay Commuter Parking		MTC	\$2,500,000		\$2,500,000	
Transbay Higher Capacity Bus Fleet/Increased Service Frequencies		WestCat		\$2,000,000	\$2,000,000	
Dumbarton Forward						
SR 84 (US 101 to I-880) Dumbarton Forward		MTC	\$4,375,000		\$4,375,000	
Richmond-San Rafael Bridge Forward						
Richmond-San Rafael Bridge Bikeway Access (Fund Exchange)		Richmond				\$500,000
Richmond-San Rafael Bridge Forward (Fund Exchange)		MTC				\$1,160,000
Freeway Performance Program						
Freeway Performance Program		MTC		\$14,240,000	\$14,240,000	
FPP: I-880 (I-80 to I-280)		MTC	\$3,000,000		\$3,000,000	
FPP: I-580 WB HOV Lane Extension (SR 24 to I-80/SFOBB approach) PL & ENV Only		MTC	\$625,000		\$625,000	
FPP: I-80 (Carquinez Bridge to Fremont St., SF) PL only		MTC	\$3,000,000		\$3,000,000	
FPP: CC I-680 NB HOV/Express Lanes (Ala Co. to Sol Co.)		MTC	\$10,000,000		\$10,000,000	
FPP: I-80 Central Ave Interchange Improvements		Richmond	\$2,000,000		\$2,000,000	
FPP: SR 37 (US 101 to I-80) PL only		MTC	\$1,000,000		\$1,000,000	
FPP: Napa Valley Forward Traffic Calming & Multimodal Imps.		MTC		\$1,000,000	\$1,000,000	
FPP: US 101 (SR 85 to San Francisco Co. Line)		MTC	\$3,000,000		\$3,000,000	
FPP: SCTA US 101/Marin Sonoma Narrows (MSN) B2 Phase 2		SCTA	\$1,000,000		\$1,000,000	
Program for Arterial System Synchronization (PASS)		MTC		\$5,000,000	\$5,000,000	
Innovative Deployments for Enhanced Arterials (IDEA)						
IDEA Technical Assistance		MTC	\$1,532,000		\$1,532,000	
IDEA Category 1						
AC Transit: Dumbarton Express Route (SR84)		MTC	\$2,300,000		\$2,300,000	
Alameda: Webster & Posey Tubes (SR 260), Park St		MTC	\$276,000		\$276,000	
Hayward: Various Locations		MTC	\$302,000		\$302,000	
Oakland: Bancroft Ave		MTC	\$310,000		\$310,000	
Pleasanton: Various Locations		MTC	\$290,000		\$290,000	
Union City: Union City Blvd & Decoto Rd		MTC	\$710,000		\$710,000	
San Ramon: Bollinger Canyon Rd & Crow Canyon Rd		MTC	\$563,000		\$563,000	
San Rafael: Downtown San Rafael		MTC	\$830,000		\$830,000	
South San Francisco: Various Locations		MTC	\$532,000		\$532,000	
San Jose: Citywide		MTC	\$1,400,000		\$1,400,000	
IDEA Category 2						
LAVTA/Dublin: Citywide		MTC	\$385,000		\$385,000	
Emeryville: Powell, Shellmound, Christie & 40th St		MTC	\$785,000		\$785,000	
Concord: Concord Blvd, Clayton Rd & Willow Pass Rd (Fund Exchange)		MTC				\$589,000
MTC Concord Blvd, Clayton Rd & Willow Pass Rd (Fund Exchange)		MTC				\$30,000
Walnut Creek: Various locations (Fund Exchange)		MTC				\$621,000
Los Gatos: Los Gatos Blvd		MTC	\$700,000		\$700,000	
VTA: Veterans Admin. Palo Alto Medical Center		VTA	\$845,000		\$845,000	
Connected Vehicles/Automated Vehicles (CV/AV)		MTC	\$2,500,000		\$2,500,000	
Shared Use Mobility		MTC	\$2,500,000		\$2,500,000	
Connected Bay Area						
TMS Implementation		MTC	\$2,910,000		\$2,910,000	
TMC Asset Upgrade and Replacement		MTC	\$1,150,000		\$1,150,000	
I-880 Communication Upgrade and Infrastructure Gap Closures		MTC	\$11,940,000		\$11,940,000	
InterConnect Bay Area Program		MTC	\$3,000,000		\$3,000,000	
Incident Management						
Incident Management Implementation		MTC	\$4,160,000		\$4,160,000	
I-880 ICM Northern		MTC		\$6,200,000	\$6,200,000	
I-880 ICM Central		MTC		\$2,640,000	\$2,640,000	
Unprogrammed Balance		TBD	\$380,000		\$380,000	
5. REGIONAL ACTIVE OPERATIONAL MANAGEMENT		TOTAL:	\$128,135,000	\$44,865,000	\$173,000,000	\$4,000,000
6. TRANSIT PRIORITIES			STP	CMAQ		
BART Car Replacement/Expansion		BART		\$99,800,000	\$99,800,000	
GGB Suicide Deterrent (for BART Car Replacement/Expansion)		GGBH&TD	\$9,760,668		\$9,760,668	\$30,239,332
Clipper		MTC	\$34,200,000		\$34,200,000	
Unprogrammed Balance			\$15,283,000		\$15,283,000	
6. TRANSIT PRIORITIES		TOTAL:	\$59,243,668	\$99,800,000	\$159,043,668	\$30,239,332
7. PRIORITY CONSERVATION AREA (PCA)			STP	CMAQ		
Regional Peninsula, Southern and Eastern Counties PCA Grant Program						
Bay Area GreenPrint: PCA Functionality Imps (Fund Exchange)		MTC/GreenInfo Network				\$30,000
PCA Grant Implementation		MTC/Coastal Conservancy				\$500,000
Alameda County: Niles Canyon Trail, Phase 1		Alameda County				\$321,000
Albany: Albany Hill Access Improvements		Albany				\$251,000

Attachment B-1
MTC Resolution No. 4202
OBAG 2 Regional Programs
FY 2017-18 through FY 2021-22
April 2021

Revised: 07/27/16-C 10/26/16-C 12/21/16-C 03/22/17-C 05/24/17-C 06/28/17-C 07/26/17-C 09/27/17-C 10/25/17-C
12/20/17-C 01/24/18-C 02/28/18-C 03/28/18-C 04/25/18-C 05/23/18-C 06/27/18-C 07/25/18-C 09/26/18-C 11/28/18-C
12/19/18-C 02/27/19-C 03/27/19-C 06/26/19-C 09/25/19-C 10/23/19-C 11/20/19-C 02/26/20-C 05/27/20-C 07/22/20-C
11/20/20-C 01/27/21-C
02/24/21-C 04/28/21-C 05/26/21-C

MTC Res. No. 4202 Attachment
Adopted: 11/18/15-C
Item # C10.

OBAG 2 Regional Programs Project List

Close Grouping Before Printing
Not for Commission Action

PROJECT CATEGORY AND TITLE	SPONSOR	STP	CMAQ	Total STP/CMAQ	Other
OBAG 2 REGIONAL PROGRAMS					
Livermore: Arroyo Road Trail	Livermore	\$484,059,423	\$196,665,000	\$680,724,423	\$99,975,260
WOEIP/Urban Biofilter: Adapt Oakland Urban Greening in West Oakland	WOEIP/Urban Biofilter				\$400,000
EBRPD: Bay Trail at Point Molate (RSR Bridge to Point Molate Beach Park)	EBRPD				\$300,000
JMLT: Pacheco Marsh/Lower Walnut Creek Restoration and Public Access	John Muir Land Trust				\$1,000,000
SFCTA: Yerba Buena Island Multi-Use Pathway (PE/ENV)	SFCTA	\$1,000,000		\$1,000,000	\$950,000
San Francisco: McLaren Park and Neighborhood Connections Plan	SF Recreation and Parks				\$194,000
San Francisco/Coastal Conservancy: Twin Peaks Trail Improvement	SF Rec and Park/Conservancy				\$74,000
GGNPC/NPS: Rancho Corral de Tierra Unit Management Plan Engagement	National Parks Service				\$200,000
SMCHD: Pillar Point Public Access Improvements	San Mateo Co. Harbor District				\$298,000
Menlo Park: Bedwell Bayfront Park Entrance Improvements	Menlo Park				\$520,000
San Mateo Co.: Colma Creek Adaptation Study (Colma Creek Connector)	San Mateo Co.				\$110,000
San Mateo Co.: San Bruno Mtn. Habitat Conservation Plan Grazing Pilot	San Mateo Co.				\$137,900
South San Francisco: Sign Hill Conservation and Trail Master Plan	South San Francisco				\$135,100
Point Blue: Pajaro River Watershed: Habitat Restoration and Climate Resilient Imps.	Point Blue Conservation Science				\$379,000
SCVOSA: Coyote Ridge Open Space Preserve Public Access, Phase 1	Point Blue Conservation Science				\$400,000
SCVOSA: Tilton Ranch Acquisition	Santa Clara Valley Open Space Auth.				\$1,000,000
North Bay PCA Grant Program					
Marin County: Hicks Valley/Wilson Hill/Marshall-Petaluma Rehab. (for Corte Madera: Par	Marin County	\$312,000		\$312,000	
Marin County: Hicks Valley/Wilson Hill/Marshall-Petaluma Rd Rehab	Marin County	\$869,000		\$869,000	
Novato: Nave Dr/Bell Marin Keys Rehabilitation (for Hill Recreation Area Imps.)	Novato	\$104,000		\$104,000	
Novato: Vineyard Rd Improvements (for Hill Recreation Area Imps.)	Novato	\$265,000		\$265,000	
National Parks Service: Fort Baker's Vista Point Trail	NPS	\$500,000		\$500,000	
NVTA: Vine Trail - St. Helena to Calistoga	NVTA	\$711,000		\$711,000	
Napa: Vine Trail - Soscol Ave Corridor	Napa	\$650,000		\$650,000	
Napa County: Silverado Trail Rehabilitation - Phase L	Napa County	\$689,000		\$689,000	
Solano County: Suisun Valley Farm-to-Market - Phase 3 Bike Imps	Solano County	\$2,050,000		\$2,050,000	
Sonoma County: Crocker Bridge Bike/Pedestrian Bridge	Sonoma County	\$1,280,000		\$1,280,000	
Sonoma County: Joe Rodota Trail Bridge Replacement	Sonoma County	\$770,000		\$770,000	
7. PRIORITY CONSERVATION AREA (PCA)	TOTAL:	\$9,200,000		\$9,200,000	\$7,200,000
8. BAY AREA HOUSING INITIATIVES					
Bay Area Preservation Pilot (BAPP) (Funding Exchange)	MTC				\$10,000,000
Housing Incentive Pool	TBD		\$25,000,000	\$25,000,000	
Sub-HIP Pilot Program					
Fairfield: Pavement Preservation/Rehabilitation (for One Lake Apts. Linear Park Trail)	Fairfield	\$2,100,000		\$2,100,000	
Vacaville: Pavement Preservation/Rehabilitation (for Allison PDA Affordable Housing)	Vacaville	\$1,900,000		\$1,900,000	
Marin County: Marin City Pedestrian Crossing Imps.	Marin County		\$300,000	\$300,000	
NVTA: Imola Park and Ride	NVTA	\$300,000		\$300,000	
Santa Rosa: Downtown Multi-modal and Fiber Improvements	Santa Rosa		\$400,000	\$400,000	
8. BAY AREA HOUSING INITIATIVES	TOTAL:	\$4,300,000	\$25,700,000	\$30,000,000	\$10,000,000
9. SAFE & SEAMLESS MOBILITY QUICK-STRIKE					
TBD	TBD	\$52,900,000		\$52,900,000	\$34,593,076
9. SAFE & SEAMLESS MOBILITY QUICK-STRIKE	TOTAL:	\$52,900,000		\$52,900,000	\$34,593,076
10. REGIONAL STRATEGIC INVESTMENTS (RSI)					
CC I-680 NB HOV/Express Lanes Ala Co to Sol Co (Fund Exchange)	CCTA/MTC	\$4,000,000		\$4,000,000	
GGB Suicide Deterrent System	GGBHTD	\$7,910,000		\$7,910,000	
Pavement Rehab (for Downtown Novato SMART Station)	Novato	\$617,000		\$617,000	
Old Redwood Highway Multi-Use Pathway	Larkspur		\$1,120,000	\$1,120,000	
Grand Ave Bridge	San Rafael		\$763,000	\$763,000	
Grand Ave Bike/Ped Imps (for SMART 2nd to Andersen Pathway)	San Rafael		\$1,000,000	\$1,000,000	
US 101 Marin-Sonoma Narrows	TAM	\$2,000,000		\$2,000,000	
US 101/Marin Sonoma Narrows (MSN) B2 Phase 2 (Fund Exchange)	SCTA	\$15,400,000		\$15,400,000	
US 101 Marin-Sonoma Narrows (MSN) B7 (Loan for RM3)	TAM	\$61,708,245		\$61,708,245	\$13,942,852
I-80 Express Lanes in Solano County (Loan for RM3)	STA	\$99,840,510		\$99,840,510	
10. REGIONAL STRATEGIC INVESTMENTS (RSI)	TOTAL:	\$191,475,755	\$2,883,000	\$194,358,755	\$13,942,852
OBAG 2 REGIONAL PROGRAMS					
TOTAL:		\$484,059,423	\$196,665,000	\$680,724,423	\$99,975,260

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CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Authorize the City Manager to Execute the Master Funding Agreement with the Metropolitan Transportation Commission for the Priority Development Area Planning Grant Program and the Professional Services Agreement with Ascent Environmental for Consultant Services Related to Preparation of the Milpitas Gateway/Main Street Specific Plan Update in the Amount of \$930,708.00
Category:	Consent Calendar-Community Development
Meeting Date:	9/21/2021
Staff Contact:	Ned Thomas, Planning Director, 408-586-3273 Jay Lee, Principal Planner, 408-586-32
<u>Recommendation:</u>	Authorize the City Manager to execute the master funding agreement with the Metropolitan Transportation Commission for the Priority Development Area Planning Grant Program and the professional services agreement with Ascent Environmental for consultant services related to preparation of the Main Street/Gateway Specific Plan Update in the amount of \$930,708.00

Background:

The Milpitas Midtown Specific Plan was originally adopted by City Council in 2002 to maximize land use, transportation, and economic opportunities along the City's historic Main Street and to energize and catalyze mixed-use, transit-oriented development in the Midtown area, also known as the "heart" of Milpitas. Since adoption of the current Midtown Specific Plan, little of the community's vision for this area has been realized, and many potential development sites remain vacant and underutilized, especially along Main Street. Other commercial sites along the busy Calaveras Boulevard corridor are poised for new development or redevelopment to revitalize this important gateway to the City. Obstacles to redevelopment in the Midtown area include small and fragmented parcel sizes and ownership, depreciating assets, lack of a cohesive identity, gaps in the transportation network, and a perceived shortage of parking and public open space.

As part of the update process, the Midtown Specific Plan will be renamed the "Milpitas Gateway/Main Street Specific Plan" to reflect a greater focus on: 1) the historical significance of Main Street as a place for community members to gather and mingle; 2) the importance of Calaveras Blvd. as a primary gateway into central Milpitas, and; 3) the valuable 1-880 freeway frontage along Abbott Avenue with opportunities for new mixed-use commercial and office development. The Gateway/Main Street Specific Plan will provide a new vision and strategic policy framework to guide redevelopment and reinvestment in these three focus areas and transform this important gateway into an attractive and vibrant destination for the City and the region.

On April 6, 2021, the City Council adopted the FY2022-26 Capital Improvement Plan (CIP), which included the Milpitas Gateway/Main Street Plan (Midtown Specific Plan Update) as Project No. 3437 with an initial outlay of up to \$960,000 from the Community Planning Fund. As of today, the remaining project balance is \$828,000. On May 26, 2021, the Metropolitan Transportation Commission (MTC) awarded the City of Milpitas an additional \$500,000 through its Priority Development Area (PDA) Planning Grant Program. This program provides funding for specific plans that result in intensified land uses around public transit hubs and bus and rail corridors in the Bay Area. In awarding this funding to the City of Milpitas for the Midtown Specific Plan Update, the MTC noted that preference was given to proposals that would implement Plan Bay Area 2050 and support housing production at all income levels.

Analysis:

On March 16, 2021, the Purchasing Division released RFP No. 2515 seeking proposals from qualified vendors with demonstrated experience in municipal planning services to assist the City with the Milpitas Gateway/Main Street Specific Plan (Midtown Specific Plan Update).

The RFP was publicly noticed in accordance with the City's Municipal Code, advertised on the City's website, and emailed to companies registered with the City via ProcureNow.com, the City's eProcurement system. Additionally, the RFP was published on the City website. Upon release, 404 potential firms received the solicitation notification, and 46 firms downloaded the RFP documents.

The Purchasing Division received three (3) proposals by 2:00 pm on April 23, 2021, the published deadline to provide a response to the RFP. After an initial evaluation by five City staff members who comprised the evaluation committee, all three firms were invited to participate in a virtual interview via Zoom to gather information and ask clarifying questions regarding their proposals. Interviews were held on June 4, 2021 and scoring was finalized on June 16, 2021.

The three firms invited to participated in the interview process with the evaluation committee were:

1. Ascent Environmental
2. M-Group
3. Raimi + Associates

The evaluation committee reviewed proposals based on the following criteria:

1. Organization
2. Staff
3. Experience
4. Specific Management Approach
5. Professional Standing
6. Familiarity with Locality
7. Quality Control and Assurances
8. Proposed Compensation

The table below shows the final evaluation scores with the recommended firm highlighted in green:

Main Street/Gateway Specific Plan Update RFP No. 2420	Ascent Environmental	M-Group	Raimi + Associates
Final Evaluation Score	93	76.2	70.3

After compiling preliminary scoring, the top firm, Ascent Environmental, was invited to continue in the evaluation process by providing a detailed scope of work with the proposed compensation for all services outlined in the RFP. Staff's recommendation to the Council is based on the final proposal from Ascent Environmental.

Policy Alternatives:

Alternative 1: Do not authorize the City Manager to execute the master funding agreement with MTC and the professional services agreement with Ascent Environmental.

Pros: This action would avoid expending City staff time and resources to manage the Main Street / Gateway Specific Plan Update and consultant team.

Cons: In failing to update the Midtown Specific Plan, the City would forgo \$500,000 in approved PDA grant funds, which need to be expended within 36 months of execution of a funding agreement with MTC. Without the Milpitas Gateway/Main Street Specific Plan, the existing Midtown Specific Plan would remain in place. Absent new policies and standards to facilitate catalytic development, the Main Street area and Calaveras

Corridor would likely continue to suffer from disinvestment and a lack of identity. The City would potentially miss out on the opportunity to revitalize an important area of the city.

Reason not recommended: In light of the City's anticipated Regional Housing Needs Allocation (RHNA) from the Association of Bay Area Governments (ABAG), the Milpitas Gateway/Main Street Specific Plan is needed to help Midtown realize its full development potential and support regional and state efforts to address critical housing needs. If Midtown is unable to accommodate more housing development, it will be more challenging to meet the City's RHNA obligation. Moreover, the Milpitas Gateway/Main Street Specific Plan is needed to implement the vision of the recently adopted General Plan, which establishes Midtown as a key opportunity area for new economic growth and development in the City.

Fiscal Impact:

The cost to provide planning services for the Milpitas Gateway/Main Street Specific Plan will be covered by a combination of Community Planning Fees and the General Government CIP Fund in the amount of \$828,000, and funds received from MTC through the PDA Planning Grant Program in the amount of \$500,000. As noted above, the Milpitas Gateway Specific Plan is a budgeted CIP project (No. 3437).

California Environmental Quality Act:

Not applicable. The selection and contractual arrangement of planning services do not constitute a project, in accordance with Section 15378 of the CEQA Guidelines.

Recommendation:

Authorize the City Manager to execute the master funding agreement with the Metropolitan Transportation Commission for the Priority Development Area Planning Grant Program and the professional services agreement with Ascent Environmental for consultant services related to preparation of the Main Street/Gateway Specific Plan Update in the amount of \$930,708.00.

Attachments:

1. Master Funding Agreement with MTC
2. MTC Resolution No. 4202 (PDA Grant Awards)
3. Budget Change Form
4. Professional Services Agreement with Ascent Environmental



CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Approve a Budget Appropriation in the amount of \$103,931 to the Equipment Fund Non-departmental FY 2021-22 Operating Budget and Approve the Replacement Purchase of Two Police Vehicles Through a Sourcewell Cooperative Contract with National Auto Fleet Group
Category:	Consent Calendar-Public Safety
Meeting Date:	3/1/2022
Staff Contact:	Captain Frank Morales, 408-586-2521 & Chris Schroeder, 408-586-3161
Recommendation:	Approve a budget appropriation in the amount of \$103,931 to the Equipment Fund Non-departmental FY 2021-22 operating budget and approve the replacement purchase of two Police vehicles through a Sourcewell cooperative contract with National Auto Fleet

Background:

The Milpitas Police Department currently manages a fleet of thirty (30) marked police vehicles, assigned to various patrol staff throughout the department's 24-7 operation. The City of Milpitas has a contractual obligation under the Milpitas Police Officer Association's (MPOA) Memorandum of Understanding to replace marked patrol vehicles once they acquire 75,000-miles, or up to a maximum extension of 90,000-miles, if the marked patrol vehicle is deemed safe and suitable for patrol purposes. It is imperative the number of vehicles in the police department's fleet remains furnished to support mileage requirements and staffing needs, in order to maintain current service levels and response times.

In September and October of 2021, two (2) police vehicles were involved in separate traffic collisions within the course of duty which reduced the current fleet from 30 to 28 marked police vehicles. Both collisions resulted in total losses and subsequent insurance payouts for the actual cash value loss of the vehicles, less the City's insurance deductible of \$5,000 for each incident.

Analysis:

The total insurance payout for both vehicles is sufficient to cover the cost of two (2) replacement vehicles; the total insurance payout is \$113,653.87 and the total cost for two (2) replacement vehicles is \$103,931. Replacing these two vehicles is critical to enable staff to provide essential public safety services.

Therefore, a budget appropriation to the Equipment Fund Non-departmental FY 2021-22 operating budget in the amount of \$103,931 for the two (2) totaled vehicles is recommended and is recommended to be used to purchase two (2) replacement vehicles through a Sourcewell cooperative contract with the National Auto Fleet Group. The insurance payoff exceeds the cost by \$9,722.87 which will be added to the fund balance in the Equipment Fund for future use.

Municipal Code Section I-2-3.05 Public Agency Purchases, specifically authorizes the Purchasing Agent to purchase supplies or services without complying with the quotation or bidding requirements of the Chapter, and to make such purchases based on an agreement or cooperative purchasing. On July 28, 2021 Sourcewell solicited Request for Proposal (RFP) No. 091521 for "Automobiles, SUVs, Vans, and Light Trucks with Related Equipment and Accessories" On November 4, 2021 contract No.091521-NAF awarded to the National Auto Fleet Group took effect. Sourcewell is a State of Minnesota local government unit and service cooperative created under the laws of the State of Minnesota through legislative authority of Minnesota Statute 123A.21.

24, 2017, that offers cooperative procurement solutions to government entities.(See: attached Not-To-File – Coop.)

Therefore, staff recommends a budget appropriation of the total insurance payout to the Equipment Fund Non-departmental operating budget for the purchase of two (2) replacement vehicles through a Sourcewell cooperative contract with the National Auto Fleet Group, thus maintaining the department's fleet of thirty (30) marked police vehicles.

Policy Alternatives:

Alternative 1: Do not approve a budget appropriation in the amount of \$103,931 to the Equipment Fund Non-departmental fiscal year 2021-2022 operating budget.

Pros: The City would receive the insurance payout for the two vehicles but not incur the expense of purchasing two (2) Police vehicles.

Cons: The Police Department would not be able to replace the two (2) vehicles needed to maintain current service levels.

Reason not recommended: If the vehicles are not replaced, the Police Department would be at risk of not maintaining current service levels and not meeting MOU obligations in respect to vehicle mileage limits.

Fiscal Impact:

Staff recommends approval of a budget appropriation to the Equipment Fund Non-departmental FY 2021-22 operating budget in the amount of \$103,931 for the purchase of two (2) replacement vehicles. The difference between the insurance payout of \$113,653.87 and the funds needed to purchase the replacement vehicles in the amount of \$9,722.87 will be added to the fund balance in the Equipment Fund for future use. Any additional cost associated with the purchase of these two (2) replacement vehicles exceeding this amount can be absorbed by the Police Department's operating budget.

California Environmental Quality Act:

The action being requested is exempt from the California Environmental Quality Act (CEQA) pursuant to CEQA Guideline 15378(b)(2) as a continuing administrative activity involving the purchase of supplies and other related equipment for the City which is specifically listed as an action in that respective Guideline.

Recommendation:

Approve a budget appropriation in the amount of \$103,931 to the Equipment Fund Non-departmental FY 2021-22 operating budget for the purchase of two replacement Police vehicles through a Sourcewell cooperative contract with the National Auto Fleet Group.

Attachments:

1. Proof of Loss – September 16, 2021
2. Proof of Loss – October 10, 2021
3. Budget change form
4. Note-To-File - Coop

Sworn Statement in Proof of Loss

Item # C11.

\$As per form

AMOUNT OF POLICY AT TIME OF LOSS

07/01/2021

DATE ISSUED

07/01/2022

DATE EXPIRES

2021/2022

POLICY NUMBER

N/A

AGENCY AT

N/A

AGENT

To the **PLAN JPA**

At time of loss, by the above indicated policy of insurance you insured

City of Milpitas

against loss by all risk of physical damage to the property described under , according to the terms and conditions of the said policy of and all forms, endorsements, transfers and assignments attached thereto.

1. **Time and origin:** A vehicle loss occurred about the hour of 11 o'clock A M.

STATE KIND

on the 16th day of September , 2021. The cause and origin of the said loss were: Collision

2. **Occupancy:** The building described, or containing the property described, was occupied at the time of loss as follows, and for no other purpose whatever: 2014 Ford Taurus Police Unit #PT-17, license plate 1442399, VIN 1FAHP2MT1EG163016

3. **Title and Interest:** At the time of the loss the interest of your insured in the property described therein was sole and unconditional ownership. No other person or persons had any interest therein or encumbrance thereon, except: NO EXCEPTIONS

4. **Changes:** Since the said policy was issued there has been no assignment thereof, or change of interest, use, occupancy, possession, location or exposure of the property described, except: NO EXCEPTIONS

5. **Total Insurance:** The total amount of insurance upon the property described by this policy was, at the time of the loss

\$ As per form

6. **Full Replacement Cost** of said property at the time of the loss was.....

\$N/A

7. **Full Cost of Repair or Replacement** is.....

\$64,090.07

8. **Applicable Salvage** is.....

\$ 1,260.00

9. **Actual Cash Value Loss** is (Line 7 minus Line 8).....

\$62,830.70

10. **Less Amount of Deductible** and/or participation by the insured.....

\$ 5,000.00

11. **Actual Cash Value Claim** is (Line 9 minus Line 10).....

\$57,830.70

Any person who knowingly and with intent to injure, defraud, or deceive any insurance company files a statement of claim or an application containing false, incomplete or misleading information is guilty of a felony of the third degree.

State of California

Insured:

County of

Notary Public:

Subscribed and sworn before me this

day of

,

Notary Seal

Sworn Statement in Proof of Loss

Item # C11.

\$As per form

AMOUNT OF POLICY AT TIME OF LOSS

07/01/2021

DATE ISSUED

07/01/2022

DATE EXPIRES

2021/2022

POLICY NUMBER

N/A

AGENCY AT

N/A

AGENT

To the **PLAN JPA**

At time of loss, by the above indicated policy of insurance you insured

City of Milpitas

against loss by all risk of physical damage to the property described under , according to the terms and conditions of the said policy of and all forms, endorsements, transfers and assignments attached thereto.

1. **Time and origin:** A vehicle loss occurred about the hour of 5 o'clock P M.

STATE KIND

on the 10th day of October , 2021. The cause and origin of the said loss were: Collision

2. **Occupancy:** The building described, or containing the property described, was occupied at the time of loss as follows, and for no other purpose whatever: 2017 Ford Explorer Police Unit #PT-07, license plate 1514513, VIN 1FM5K8AR0HGB39017

3. **Title and Interest:** At the time of the loss the interest of your insured in the property described therein was sole and unconditional ownership. No other person or persons had any interest therein or encumbrance thereon, except: NO EXCEPTIONS

4. **Changes:** Since the said policy was issued there has been no assignment thereof, or change of interest, use, occupancy, possession, location or exposure of the property described, except: NO EXCEPTIONS

5. **Total Insurance:** The total amount of insurance upon the property described by this policy was, at the time of the loss

\$ As per form

6. **Full Replacement Cost** of said property at the time of the loss was.....

\$N/A

7. **Full Cost of Repair or Replacement** is.....

\$64,123.17

8. **Applicable Salvage** is.....

\$ 3,300.00

9. **Actual Cash Value Loss** is (Line 7 minus Line 8).....

\$60,823.17

10. **Less Amount of Deductible** and/or participation by the insured.....

\$ 5,000.00

11. **Actual Cash Value Claim** is (Line 9 minus Line 10).....

\$55,823.17

Any person who knowingly and with intent to injure, defraud, or deceive any insurance company files a statement of claim or an application containing false, incomplete or misleading information is guilty of a felony of the third degree.

State of California

Insured:

County of

Notary Public:

Subscribed and sworn before me this

day of

,

Notary Seal



National Auto Fleet Group

A Division of Chevrolet of Watsonville

490 Auto Center Drive, Watsonville, CA 95076
 (855) 289-6572 • (855) BUY-NJPA • (831) 480-8497 Fax
 Fleet@NationalAutoFleetGroup.com

Quote ID 31280 R3

February 4, 2022

Ms. Lisa Beaulieu
 City of Milpitas Police Department
 1275 N Milpitas Blvd
 Milpitas, Ca 95035
 Delivery Via Email

Dear Ms. Beaulieu,

In response to your inquiry, we are pleased to submit the following for your consideration:

National Auto Fleet Group will sell, service and deliver at Milpitas, new/unused 2022 Ford Police Interceptor Hybrid AWD Patrol responding to your requirement with the attached specifications for \$ 46,575.84 plus State Sales Tax, and \$8.75 tire tax (non-taxable). These vehicles are available under the Sourcewell (Formerly Known as NJPA) master vehicle contract# 091521-NAF. **UNIT TO BE ALL BLACK / Traffic Units**

	One unit MSRP	Selling Price	Total Savings	Extended units (2)	Total Savings
2022 Ford Police Interceptor Utility Hybrid	51,895.00	46,575.84	10.25%	93,151.68	10,638.32
PB400 Push Bumper		718.00		1,436.00	
Sub Total		47,293.84		94,587.68	
Sales Tax		4,433.80		8,867.60	
Tire Tax		8.75		17.50	
Transport		229.00		458.00	
Total		51,965.39		103,930.78	

Terms are net 30 days.

Delivery 90-120 Days ARO

National Auto Fleet Group welcomes the opportunity to assist you in your vehicle requirements.

Kevin Buzzard
 National Law Enforcement Sales Manager
 National Auto Fleet Group
 Wondries Fleet Group
 626-457-5590 O / 714-264-1867 C
Buzzard5150@gmail.com



Sales Quote

DANA SAFETY SUPPLY, INC
4809 KOGER BLVD
GREENSBORO, NC 27407

Telephone: 800-845-0405

Sales Quote No.	426816
Customer No.	WONDRIESFG

Bill To
WONDRIES FLEET GROUP 400 S. ATLANTIC BLVD ALHAMBRA, CA 91801

Ship To
WONDRIES FLEET GROUP 400 S. ATLANTIC BLVD ALHAMBRA, CA 91801

Contact: DAVE STEWART DEBORAH DEVORA
Telephone: (626) 457-5590
E-mail: deborahd@wondries.com

Contact: DAVE STEWART DEBORAH DEVORA
Telephone: (626) 457-5590
E-mail: deborahd@wondries.com

Quote Date		Ship Via		F.O.B.		Customer PO Number		Payment Method			
02/04/22		GROUND SHIPMENT		QUOTED FREIGHT				NET30			
Entered By			Salesperson			Ordered By			Project Name		
Chris Degioanni			Chris Degioanni - LA			Kevin Buzzard					
Order Quantity	Approve Quantity	Tax	Item Number / Description					Unit Price	Extended Price		
1	1	Y	BK0534ITU20 SMC PB400 VS ALUM BUMPER 2020+ FORD PIUT Warehouse: LOSA Vin #:					328.0000	328.00		
1	1	Y	BK0534ITU20 INSTALL KIT MISC INSTALLATION SUPPLIES I.E. Warehouse: LOSA Vin #: LOOM, WIRE, HARDWARE, CONNECTORS, ETC *****					25.0000	25.00		
1	1	N	INSTALL DSS INSTALLATION OF EQUIPMENT Warehouse: LOSA Vin #:					300.0000	300.00		
Approved By: _____ ☐ Approve All Items & Quantities Quote Good for 30 Days											

Print Date	02/04/22
Print Time	10:31:08 AM
Page No.	1

Printed By: Chris Degioanni

Subtotal	653.00
Freight	65.00
Order Total	718.00

Buyer Info

Organization
City of Milpitas

Department
Purchasing

Sourcewell #

State

First Name
Chris

Last Name
Schroeder

Email Address
cschroeder@ci.milpitas.ca.gov

Phone Number
(408) 687-1639

Alternate Phone Number
(408) 586-3161

Order Cut Off is TBA

Vehicle Configuration Options

ENGINE	
Code	Description
99W	ENGINE: 3.3L V6 DIRECT-INJECTION HYBRID SYSTEM, -inc: (136-MPH top speed) (STD)
TRANSMISSION	
Code	Description
44B	TRANSMISSION: 10-SPEED AUTOMATIC, (STD)
PRIMARY PAINT	
Code	Description
UM	AGATE BLACK
PAINT SCHEME	
Code	Description
___	STANDARD PAINT
SEAT TYPE	
Code	Description
96	CHARCOAL BLACK, UNIQUE HD CLOTH FRONT BUCKET SEATS W/VINYL REAR, -inc: reduced bolsters, driver 6-way power track (fore/aft, up/down, tilt w/manual recline, 2-way manual lumbar), passenger 2-way manual track (fore/aft, w/manual recline) and built-in steel intrusion plates in both driver/passenger seatbacks
AXLE RATIO	
Code	Description
___	3.73 AXLE RATIO, (STD)
ADDITIONAL EQUIPMENT	
Code	Description
67H	READY FOR THE ROAD PACKAGE, -inc: Whelen Cencom light controller head w/dimmable back light, Whelen Cencom relay center/siren/amp w/traffic advisor control (mounted behind 2nd row seat), light controller/relay Cencom wiring (wiring harness) w/additional input/output pigtails, high current pigtail, Whelen specific WECAN cable (console to cargo area) connects Cencom to control head and grille linear LED lights (red/blue) harness, Front Headlamp Lighting Solution, LED low beam/high beam headlamp, wig-wag function and (2) red/blue/white LED side warning lights in each headlamp (factory configured: driver's side white/red/passenger side white/blue), Wiring and LED lights included (in headlamps only; grille lights not included), Controller not included, Grille LED Lights, Siren & Speaker Pre-Wiring, 100 Watt Siren/Speaker w/Bracket & Pigtail, Tail Lamp Lighting Solution, LED lights plus (2) rear integrated hemispheric lighthouse white LED side warning lights in taillamps, LED lights only, Wiring

	and controller not included, Rear Lighting Solution, (2) backlit flashing linear high-intensity LED lights (driver's side red/passenger side blue) mounted to inside liftgate glass and (2) backlit flashing linear high-intensity LED lights (driver's side red/passenger side blue) installed on inside lip of liftgate (lights activate when liftgate is open), LED lights only, Wiring and controller not included, Hidden Door-Lock Plunger, rear-door controls inoperable (locks, handles and windows), Note: Can manually remove window or door disable plate w/special tool, Note: Locks/windows operable from driver's door switches, Rear Console Plate, Contours through 2nd row; channel for wiring
51S	DUAL (DRIVER & PASSENGER) LED SPOT LAMPS (UNITY)
92R	2ND ROW ONLY SOLAR TINT GLASS, -inc: privacy glass on rear quarter and liftgate window
66A	FRONT HEADLAMP LIGHTING SOLUTION, -inc: LED low beam/high beam headlamp, wig-wag function and (2) red/blue/white LED side warning lights in each headlamp (factory configured: driver's side white/red/passenger side white/blue), Wiring and LED lights included (in headlamps only; grille lights not included), Controller not included, Grille LED Lights, Siren & Speaker Pre-Wiring
66B	TAIL LAMP LIGHTING SOLUTION, -inc: LED lights plus (2) rear integrated hemispheric lighthouse white LED side warning lights in taillamps, LED lights only, Wiring and controller not included
66C	REAR LIGHTING SOLUTION, -inc: (2) backlit flashing linear high-intensity LED lights (driver's side red/passenger side blue) mounted to inside liftgate glass and (2) backlit flashing linear high-intensity LED lights (driver's side red/passenger side blue) installed on inside lip of liftgate (lights activate when liftgate is open), LED lights only, Wiring and controller not included
43A	REAR AUXILIARY LIFTGATE LIGHTS, -inc: Red/blue LED lights, Located beneath liftgate glass in applique panel, LED lights only, Wiring and controller not included
18X	100 WATT SIREN/SPEAKER W/BACKET & PIGTAIL
59F	KEYED ALIKE - 0576X
90E	BALLISTIC DOOR-PANELS (LEVEL III+), -inc: Driver and passenger front-doors
52P	HIDDEN DOOR-LOCK PLUNGER, -inc: rear-door controls inoperable (locks, handles and windows), Note: Can manually remove window or door disable plate w/special tool, Note: Locks/windows operable from driver's door switches
17A	REAR AUXILIARY AIR CONDITIONING
17T	SWITCHABLE RED/WHITE LIGHTING IN CARGO AREA, -inc: Deletes 3rd row overhead map light
87R	REAR VIEW CAMERA, -inc: Displayed in rear view mirror, Note: This option replaces the standard display in the center stack area, Note: Camera can only be displayed in the center stack (std) or the rear view mirror (87R), Electrochromic Rear View Mirror, Video is displayed in rear view mirror
55B	BLIS BLIND SPOT MONITORING W/CROSS TRAFFIC ALERT, -inc: Manual Fold-Away Mirrors w/Heat, Without memory and without puddle lamps
76P	PRE-COLLISION ASSIST W/PEDESTRIAN DETECTION, -inc: forward collision warning and Automatic Emergency Braking and unique one-touch temporary disable switch for law enforcement use
76R	REVERSE SENSING SYSTEM
60A	GRILLE LED LIGHTS, SIREN & SPEAKER PRE-WIRING
85R	REAR CONSOLE PLATE, -inc: Contours through 2nd row; channel for wiring

OPTION PACKAGE

Code	Description
500A	ORDER CODE 500A

2022 Fleet/Non-Retail Ford Police Interceptor Utility AWD

WINDOW STICKER

2022 Ford Police Interceptor Utility AWD

CODE	MODEL	MSRP
K8A	2022 Ford Police Interceptor Utility AWD	\$41,110.00
	OPTIONS	
99W	ENGINE: 3.3L V6 DIRECT-INJECTION HYBRID SYSTEM, -inc: (136-MPH top speed) (STD)	\$0.00
44B	TRANSMISSION: 10-SPEED AUTOMATIC, (STD)	\$0.00
UM	AGATE BLACK	\$0.00
—	STANDARD PAINT	\$0.00
96	CHARCOAL BLACK, UNIQUE HD CLOTH FRONT BUCKET SEATS W/VINYL REAR, -inc: reduced bolsters, driver 6-way power track (fore/aft, up/down, tilt w/manual recline, 2-way manual lumbar), passenger 2-way manual track (fore/aft, w/manual recline) and built-in steel intrusion plates in both driver/passenger seatbacks	\$0.00
—	3.73 AXLE RATIO, (STD)	\$0.00
67H	READY FOR THE ROAD PACKAGE, -inc: Whelen Cencom light controller head w/dimmable back light, Whelen Cencom relay center/siren/amp w/traffic advisor control (mounted behind 2nd row seat), light controller/relay Cencom wiring (wiring harness) w/additional input/output pigtailed, high current pigtail, Whelen specific WECAN cable (console to cargo area) connects Cencom to control head and grille linear LED lights (red/blue) harness, Front Headlamp Lighting Solution, LED low beam/high beam headlamp, wig-wag function and (2) red/blue/white LED side warning lights in each headlamp (factory configured: driver's side white/red/passenger side white/blue), Wiring and LED lights included (in headlamps only; grille lights not included), Controller not included, Grille LED Lights, Siren & Speaker Pre-Wiring, 100 Watt Siren/Speaker w/Bracket & Pigtail, Tail Lamp Lighting Solution, LED lights plus (2) rear integrated hemispheric lighthouse white LED side warning lights in taillamps, LED lights only, Wiring and controller not included, Rear Lighting Solution, (2) backlit flashing linear high-intensity LED lights (driver's side red/passenger side blue) mounted to inside liftgate glass and (2) backlit flashing linear high-intensity LED lights (driver's side red/passenger side blue) installed on inside lip of liftgate (lights activate when liftgate is open), LED lights only, Wiring and controller not included, Hidden Door-Lock Plunger, rear-door controls inoperable (locks, handles and windows), Note: Can manually remove window or door disable plate w/special tool, Note: Locks/windows operable from driver's door switches, Rear Console Plate, Contours through 2nd row; channel for wiring	\$3,595.00
51S	DUAL (DRIVER & PASSENGER) LED SPOT LAMPS (UNITY)	\$620.00
92R	2ND ROW ONLY SOLAR TINT GLASS, -inc: privacy glass on rear quarter and liftgate window	\$85.00
66A	FRONT HEADLAMP LIGHTING SOLUTION, -inc: LED low beam/high beam headlamp, wig-wag function and (2) red/blue/white LED side warning lights in each headlamp (factory configured: driver's side white/red/passenger side white/blue), Wiring and LED lights included (in headlamps only; grille lights not included), Controller not included, Grille LED Lights, Siren & Speaker Pre-Wiring	INC
66B	TAIL LAMP LIGHTING SOLUTION, -inc: LED lights plus (2) rear integrated hemispheric lighthouse white LED side warning lights in taillamps, LED lights only, Wiring and controller not included	INC
66C	REAR LIGHTING SOLUTION, -inc: (2) backlit flashing linear high-intensity LED lights (driver's side red/passenger side blue) mounted to inside liftgate glass and (2) backlit flashing linear high-intensity LED lights (driver's side red/passenger side blue) installed on inside lip of liftgate (lights activate when liftgate is open), LED lights only, Wiring and controller not included	INC
43A		\$395.00

	REAR AUXILIARY LIFTGATE LIGHTS, -inc: Red/blue LED lights, Located beneath liftgate glass in applique panel, LED lights only, Wiring and controller not included	
18X	100 WATT SIREN/SPEAKER W/BACKET & PIGTAIL	INC
59F	KEYED ALIKE - 0576X	\$50.00
90E	BALLISTIC DOOR-PANELS (LEVEL III+), -inc: Driver and passenger front-doors	\$3,170.00
52P	HIDDEN DOOR-LOCK PLUNGER, -inc: rear-door controls inoperable (locks, handles and windows), Note: Can manually remove window or door disable plate w/special tool, Note: Locks/windows operable from driver's door switches	INC
17A	REAR AUXILIARY AIR CONDITIONING	\$610.00
17T	SWITCHABLE RED/WHITE LIGHTING IN CARGO AREA, -inc: Deletes 3rd row overhead map light	\$50.00
87R	REAR VIEW CAMERA, -inc: Displayed in rear view mirror, Note: This option replaces the standard display in the center stack area, Note: Camera can only be displayed in the center stack (std) or the rear view mirror (87R), Electrochromic Rear View Mirror, Video is displayed in rear view mirror	\$0.00
55B	BLIS BLIND SPOT MONITORING W/CROSS TRAFFIC ALERT, -inc: Manual Fold-Away Mirrors w/Heat, Without memory and without puddle lamps	\$545.00
76P	PRE-COLLISION ASSIST W/PEDESTRIAN DETECTION, -inc: forward collision warning and Automatic Emergency Braking and unique one-touch temporary disable switch for law enforcement use	\$145.00
76R	REVERSE SENSING SYSTEM	\$275.00
60A	GRILLE LED LIGHTS, SIREN & SPEAKER PRE-WIRING	INC
85R	REAR CONSOLE PLATE, -inc: Contours through 2nd row; channel for wiring	INC
500A	ORDER CODE 500A	\$0.00

Please note selected options override standard equipment

SUBTOTAL	\$50,650.00
Advert/ Adjustments	\$0.00
Manufacturer Destination Charge	\$1,245.00
TOTAL PRICE	\$51,895.00

Est City: N/A MPG
 Est Highway: N/A MPG
 Est Highway Cruising Range: N/A mi

Any performance-related calculations are offered solely as guidelines. Actual unit performance will depend on your operating conditions.

Standard Equipment

MECHANICAL

Engine: 3.3L V6 Direct-Injection Hybrid System -inc: (136-MPH top speed)
Transmission: 10-Speed Automatic
3.73 Axle Ratio
GVWR: 6,840 lbs (3,103 kgs)
50 State Emission System Flexible Fuel Vehicle (FFV) system is standard equipment for vehicles equipped with the 3.3L V6 Direct-Injection engine.
Transmission w/Oil Cooler
Automatic Full-Time All-Wheel
Engine Oil Cooler
80-Amp/Hr 800CCA Maintenance-Free Battery
Hybrid Electric Motor 220 Amp Alternator
Class III Towing Equipment -inc: Hitch
Trailer Wiring Harness
Police/Fire
1670# Maximum Payload
Gas-Pressurized Shock Absorbers
Front And Rear Anti-Roll Bars
Electric Power-Assist Steering
19 Gal. Fuel Tank
Dual Stainless Steel Exhaust
Permanent Locking Hubs
Strut Front Suspension w/Coil Springs
Multi-Link Rear Suspension w/Coil Springs
Regenerative 4-Wheel Disc Brakes w/4-Wheel ABS, Front And Rear Vented Discs, Brake Assist and Hill Hold Control
Lithium Ion Traction Battery

EXTERIOR

Wheels: 18" x 8" 5-Spoke Painted Black Steel -inc: polished stainless steel hub cover and center caps
Tires: 255/60R18 AS BSW
Steel Spare Wheel
Spare Tire Mounted Inside Under Cargo
Clearcoat Paint
Body-Colored Front Bumper w/Black Rub Strip/Fascia Accent and 1 Tow Hook
Body-Colored Rear Bumper w/Black Rub Strip/Fascia Accent
Body-Colored Bodyside Cladding and Black Wheel Well Trim

Black Side Windows Trim and Black Front Windshield Trim
Black Door Handles
Black Power Side Mirrors w/Convex Spotter and Manual Folding
Fixed Rear Window w/Fixed Interval Wiper, Heated Wiper Park and Defroster
Deep Tinted Glass
Speed Sensitive Variable Intermittent Wipers
Galvanized Steel/Aluminum Panels
Lip Spoiler
Black Grille
Liftgate Rear Cargo Access
Tailgate/Rear Door Lock Included w/Power Door Locks
Auto On/Off Projector Beam Led Low/High Beam Headlamps
LED Brakelights

ENTERTAINMENT

Radio: AM/FM/MP3 Capable -inc: clock, 4-speakers, Bluetooth interface w/hands-free voice command support (compatible w/most Bluetooth connected mobile devices), 1 USB port and 4.2" color LCD screen center stack smart display
Radio w/Seek-Scan, Speed Compensated Volume Control and Steering Wheel Controls
Integrated Roof Antenna
1 LCD Monitor In The Front

INTERIOR

8-Way Driver Seat
Passenger Seat
35-30-35 Folding Split-Bench Front Facing Fold Forward Seatback Rear Seat
Manual Tilt/Telescoping Steering Column
Gauges -inc: Speedometer, Odometer, Engine Coolant Temp, Tachometer, Engine Hour Meter, Traction Battery Level, Trip Odometer and Trip Computer
Power Rear Windows and Fixed 3rd Row Windows
Fleet Telematics Modem Selective Service Internet Access
Remote Releases -Inc: Power Cargo Access
Cruise Control w/Steering Wheel Controls
Dual Zone Front Automatic Air Conditioning
HVAC -inc: Underseat Ducts
Locking Glove Box
Driver Foot Rest
Unique HD Cloth Front Bucket Seats w/Vinyl Rear -inc: reduced bolsters, driver 6-way power track (fore/aft, up/down, tilt w/manual recline, 2-way manual lumbar), passenger 2-way manual track (fore/aft, w/manual recline) and built-in steel intrusion plates in both driver/passenger seatbacks

Interior Trim -inc: Metal-Look Instrument Panel Insert, Metal-Look Door Panel Insert and Metal-Look Interior Accents
Full Cloth Headliner
Urethane Gear Shifter Material
Day-Night Rearview Mirror
Driver And Passenger Visor Vanity Mirrors
Mini Overhead Console w/Storage and 2 12V DC Power Outlets
Front And Rear Map Lights
Fade-To-Off Interior Lighting
Full Vinyl/Rubber Floor Covering
Carpet Floor Trim
Cargo Features -inc: Cargo Tray/Organizer
Cargo Space Lights
Dashboard Storage, Driver And Passenger Door Bins
Power 1st Row Windows w/Driver And Passenger 1-Touch Up/Down
Delayed Accessory Power
Power Door Locks
Systems Monitor
Redundant Digital Speedometer
Trip Computer
Analog Appearance
Seats w/Vinyl Back Material
Manual Adjustable Front Head Restraints and Manual Adjustable Rear Head Restraints
2 12V DC Power Outlets
Air Filtration

SAFETY

Electronic Stability Control (ESC) And Roll Stability Control (RSC)
ABS And Driveline Traction Control
Side Impact Beams
Dual Stage Driver And Passenger Seat-Mounted Side Airbags
Tire Specific Low Tire Pressure Warning
Dual Stage Driver And Passenger Front Airbags
Curtain 1st And 2nd Row Airbags
Airbag Occupancy Sensor
Passenger Knee Airbag
Rear Child Safety Locks
Outboard Front Lap And Shoulder Safety Belts -inc: Rear Center 3 Point, Height Adjusters and Pretensioners
Back-Up Camera w/Washer

City of Milpitas, California

BUDGET CHANGE FORM

Type of Change	From*		To*	
	Account	Amount	Account	Amount
Check one: ☐ Budget Appropriation ☐ Budget Transfer	500-3799	\$113,653.87	500-9304851 500-2909	\$103,931 \$9,722.87

Approve a budget appropriation in the amount of \$103,931 to the Equipment Fund Non-departmental FY 2021-22 operating budget for the replacement of two Police vehicles.

Background:

The Milpitas Police Department currently manages a fleet of thirty (30) marked police vehicles, assigned to various patrol staff throughout the department's 24-7 operation. The City of Milpitas has a contractual obligation under the Milpitas Police Officer Association's (MPOA) Memorandum of Understanding to replace marked patrol vehicles once they acquire 75,000-miles, or up to a maximum extension of 90,000-miles, if the marked patrol vehicle is deemed safe and suitable for patrol purposes. It is imperative the number of vehicles in the police department's fleet remains furnished to support mileage requirements and staffing needs, in order to maintain current service levels and response times.

In September and October of 2021, two (2) police vehicles were involved in separate traffic collisions within the course of duties. Both collisions resulted in total losses and subsequent insurance payouts for the actual cash value loss of the vehicles, less the City's insurance deductible of \$5,000 for each incident. This recommended budget appropriation of the total insurance payout to the Equipment Fund Non-departmental operating budget would be used to purchase two (2) replacement vehicles, this maintaining the department's fleet of thirty (30) marked police vehicles.

Municipal Code Section I-2-3.05 Public Agency Purchases, specifically authorizes the Purchasing Agent to purchase supplies or services without complying with the quotation or bidding requirements of the Chapter, and to make such purchases based on an agreement or cooperative purchasing. On July 28, 2021 Sourcwell solicited Request for Proposal (RFP) No. 091521 for "Automobiles, SUVs, Vans, and Light Trucks with Related Equipment and Accessories" On November 4, 2021 contract No.091521-NAF awarded to the National Auto Fleet Group took effect. Sourcwell is a State of Minnesota local government unit and service cooperative created under the laws of the State of Minnesota through legislative authority of Minnesota Statute 123A.21.Feb 24, 2017, that offers cooperative procurement solutions to government entities.(See: attached Not-To-File – Coop.)

Analysis:

The total insurance payout for both vehicles is sufficient to cover the cost of two (2) replacement vehicles; the total insurance payout is \$113,653.87 and the total cost for two (2) replacement vehicles is \$103,931.

However, due to staffing levels and mileage requirements, if this budget appropriation is not approved and the vehicles are not replaced, the current fleet of police vehicles will reach mileage limits faster and there is a risk of insufficient availability of vehicles when other vehicles are out for maintenance or repair. In order for the Police Department to maintain appropriate service levels and response times, replacement of these two (2) patrol vehicles is essential. Therefore, a budget appropriation to the Equipment Fund Non-departmental FY 2021-22 operating budget in the amount of \$103,931 for the two (2) totaled vehicles is recommended and would be used to purchase two (2) replacement vehicles. The difference between the insurance payout and

the funds needed to purchase the replacement vehicles in the amount of \$9,722.87 will fall to fund balance in the Equipment Fund for future use.

Policy Alternative:

Alternative 1: Do not approve a budget appropriation in the amount of \$103,931 to the Equipment Fund Non-departmental fiscal year 2021-2022 operating budget.

Pros: The City would receive the insurance payout for the two vehicles but not incur the expense of purchasing two (2) Police vehicles.

Cons: The Police Department would not be able to replace the two (2) vehicles needed to maintain current service levels.

Reason not recommended: If the vehicles are not replaced, the Police Department would be at risk of not maintaining current service levels and not meeting MOU obligations in respect to vehicle mileage limits.

Fiscal Impact:

Staff recommends approval of a budget appropriation to the Equipment Fund Non-departmental FY 2021-22 operating budget in the amount of \$103,931 for the purchase of two (2) replacement vehicles. The difference between the insurance payout of \$113,653.87 and the funds needed to purchase the replacement vehicles in the amount of \$9,722.87 will fall to fund balance in the Equipment Fund for future use. Any additional cost associated with the purchase of these two (2) replacement vehicles exceeding this amount can be absorbed by the Police Department's operating budget.

California Environmental Quality Act:

N/A

Recommendations:

Approve a budget appropriation in the amount of \$103,931 to the Equipment Fund Non-departmental FY 2021-22 operating budget for the replacement of two Police vehicles.

Attachments:

1. Proof of Loss – September 16, 2021
2. Proof of Loss – October 10, 2021
3. Budget change form
4. Note-To-File_Coop

☐ Check if City Council Approval required.

Meeting Date: February 15, 2022

Requested by:	Department Head: Jared Hernandez	Date: February 15, 2022
Reviewed by:	Finance Director: Lauren Lai	Date: February 15, 2022
Date approved by City Council, if required:		Confirmed by:

2/14/2022

NOTE TO FILE

This is a cooperative purchase through the Sourcewell Purchasing Cooperative.

Municipal Code Section I-2-3.05 Public Agency Purchases, specifically authorizes the Purchasing Agent to purchase supplies or services without complying with the quotation or bidding requirements of the Chapter, and to make such purchases based on an agreement or cooperative purchasing program utilizing public agency procurements as the basis for the contract and may be offered by any "public agency", as defined by Government Code Section 6500, regardless of whether the City is a named party to the agreement or an actual participant in such a program, provided that the underlying purchase was made using competitive negotiation or procurement procedures and may include a nationally bid cooperative contract.

On July 28, 2021 Sourcewell solicited Request for Proposal (RFP) No. 091521 for "Automobiles, SUVs, Vans, and Light Trucks with Related Equipment and Accessories" On November 4, 2021 contract No.091521-NAF awarded to the National Auto Fleet Group took effect pursuant to the aforementioned RFP. The contract period runs from November 4, 2021 to November 8, 2025.. The contract may be extended for one additional year to November 8, 2026 upon the request of Sourcewell and written agreement by National Auto Fleet Group

The Purchasing Agent reviewed all the documentation from Sourcewell regarding RFP No. 091521 and has determined that the underlying purchase was made using competitive bidding procedures. Sourcewell is a State of Minnesota local government unit and service cooperative created under the laws of the State of Minnesota through legislative authority of Minnesota Statute 123A.21.Feb 24, 2017, that offers cooperative procurement solutions to government entities.

Cooperative contracts over \$100,000 require City Council approval.



Chris Schroeder C.P.M., A.P.P.

Purchasing Agent

City of Milpitas

408-586-3161



**CITY OF MILPITAS
AGENDA REPORT
(AR)**

Item # C12.

Item Title:	Award RFP No. 22-036 to JAM Services and Authorize the City Manager to Purchase Illuminated Overhead Street Signs for the Not-To-Exceed Amount of \$104,535.86.
Category:	Consent Calendar-Community Services and Sustainable Infrastructure
Meeting Date:	3/1/2022
Staff Contact:	Tony Ndah, 408-586-2602
Recommendation:	Award RFP No. 22-036 to JAM Services and authorize the City Manager to purchase illuminated overhead street signs for the not-to-exceed amount of \$104,535.86.

Background:

Public Works is responsible for the repairs, replacement, and minor improvements to streetlights, signage, and traffic control devices. The City Council approved funding in the FY 2021-2022 Capital Budget for the replacement of illuminated overhead street name signs at various locations citywide. The City of Milpitas has 59 out of 90 illuminated overhead street name signs that have either exceeded their useful life cycle or are non-operable.

Analysis:

On December 22, 2021, the City's Purchasing Division released RFP No. 22-036 for Illuminated Overhead Street Sign Replacements. The RFP was publicly noticed in accordance with the City's Municipal Code, advertised on the City's website, emailed to companies registered with the City via ProcureNow.com, the City's eProcurement system). Additionally, the RFP was published on the City website.

Upon release, 694 firms received notification of the released RFP and 13 firms downloaded the RFP documents. One firm, JAM Services, responded to the RFP by the published closing date of January 21, 2022. The proposal received was reviewed by Purchasing staff for compliance and responsiveness and was accepted.

The Purchasing Division then assembled an evaluation committee to review and score the proposal. The evaluation committee comprised of three City staff that specialize in the transportation and traffic field reviewed the proposal based on the following criteria:

1. Cover Letter
2. Company Profile
3. Proposed Compensation
4. Submittals
5. References

Based on the evaluation committee's review, staff recommends accepting the proposal submitted by JAM Services. The table below shows the final evaluation score.

Illuminated Overhead Street Sign Replacements	JAM Services
Final Score	87.67

Policy Alternatives:

Alternative 1: Do not award IFB No. 22-036 to JAM Services.

Pros: The City does not spend \$104,535.86 to purchase illuminated overhead street signage for replacement citywide.

Cons: 59 out of 90 illuminated overhead street name signs that have either exceeded their useful life cycle or are non-operable, creating an unsafe environment for motorists.

Reason not recommended: One of the Council's priority areas is to ensure public safety for residents. Poorly lit street signage can be a public safety hazard. Maintaining the City's illuminated overhead street signage will promote nighttime safety for the residents in the community. Additionally, replacement illuminated signs are LED and will have a longer life cycle, are brighter, and require less maintenance.

Fiscal Impact:

Sufficient funding is available in CIP No. 3440 – Annual Street Light, Signal, and Signage. CIP3440 funding sources come from the Gas Tax Fund, General Government CIP Fund, and Vehicle Registration Fee. As of 02/22/2022, the balance in CIP3440 is \$840,619.

California Environmental Quality Act:

The proposed purchase of illuminated overhead street signage is to replace existing signage on existing facilities in the public right of way. As such, the action is exempt pursuant to CEQA Guideline 15301 as maintenance of existing facilities involving no expansion of use.

Recommendation:

Award RFP No. 22-036 to JAM Services and authorize the City Manager to purchase illuminated overhead street signs for the not-to-exceed amount of \$104,535.86.

Attachments:

1. Purchase Order Template re Materials and Equipment
2. RFP 22-036 JAM Illuminated Signs Price Proposal

RFP 22-036 JAM Illuminated Signs Price Proposal

Item # 12.

Illuminated Overhead Street Name Sign Inventory				
Site	DWG Reference	Qty Needed	Unit Cost	Extended Cost
1	DWG A	5	1,675 ⁰⁰	8,375 ⁰⁰
2	DWG B	2	2,100 ⁰⁰	4,200 ⁰⁰
4	DWG C	4	1,480 ⁰⁰	5,920 ⁰⁰
6	DWG D	2	1,525 ⁰⁰	3,050 ⁰⁰
7	DWG E	2	1,825 ⁰⁰	3,650 ⁰⁰
8	DWG F	2	1,480 ⁰⁰	2,960 ⁰⁰
9	DWG G	2	1,525 ⁰⁰	3,050 ⁰⁰
13	DWG H	4	1,460 ⁰⁰	5,840 ⁰⁰
14	DWG I	2	1,525 ⁰⁰	3,050 ⁰⁰
15	DWG J	1	1,675 ⁰⁰	1,675 ⁰⁰
16	DWG K	2	1,495 ⁰⁰	2,990 ⁰⁰
17	DWG L	1	1,825 ⁰⁰	1,825 ⁰⁰
18	DWG M	2	1,495 ⁰⁰	2,990 ⁰⁰
19	DWG N	2	2,100 ⁰⁰	4,200 ⁰⁰
20	DWG O	1	1,460 ⁰⁰	1,460 ⁰⁰
21	DWG P	2	1,480 ⁰⁰	2,960 ⁰⁰
27	DWG Q	4	1,460 ⁰⁰	5,840 ⁰⁰
28	DWG R	2	1,860 ⁰⁰	3,720 ⁰⁰
29	DWG S	2	1,650 ⁰⁰	3,300 ⁰⁰
30	DWG T	4	1,480 ⁰⁰	5,920 ⁰⁰
31	DWG U	2	2,100 ⁰⁰	4,200 ⁰⁰
32	DWG V	1	1,850 ⁰⁰	1,850 ⁰⁰
33	DWG W	1	1,850 ⁰⁰	1,850 ⁰⁰
34	DWG X	2	1,495 ⁰⁰	2,990 ⁰⁰
35	DWG Y	2	1,495 ⁰⁰	2,990 ⁰⁰
36	DWG Z	1	1,480 ⁰⁰	1,480 ⁰⁰
37	DWG AA	2	1,675 ⁰⁰	3,350 ⁰⁰
			Shipping/Handling Cost	0
			Tax 9.25%	8,850.86
Total Units		59	Total Cost	104,535.86 0

Grand Total:
One hundred and four thousand five hundred and thirty-five dollars
and Eighty Six cents.

Attachment C

Note: These drawings are for visual reference/interpretation only. They are not to scale, nor do they offer a specification as to the type of font, size, nor spacing desired.

The intent of these drawings is to depict what letters, and/or characters, should be assigned per sign. Information regarding font size, material, character spacing, and all other pertinent details are identified in Exhibit B.

Front

McCarthy Blvd

DWG A

Back

McCarthy Blvd

Front

Technology Dr →
← Bellew Dr

DWG B

Back

Bellew Dr →
← Technology Dr

Front

Bellew Dr

DWG C

Back

Bellew Dr

Front

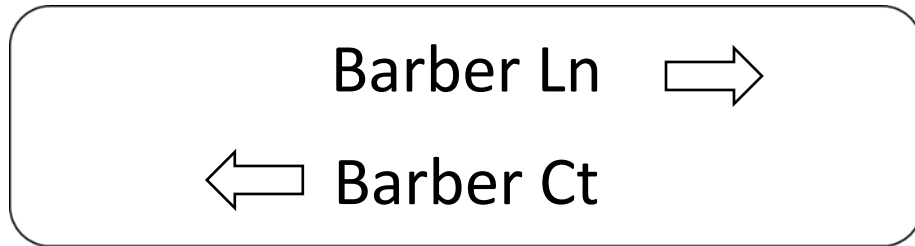
Cypress Dr

DWG D

Back

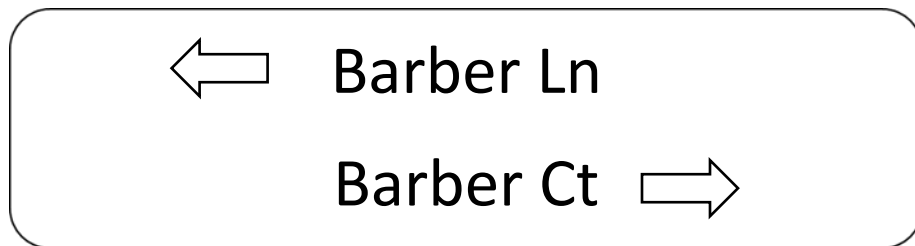
Cypress Dr

Front

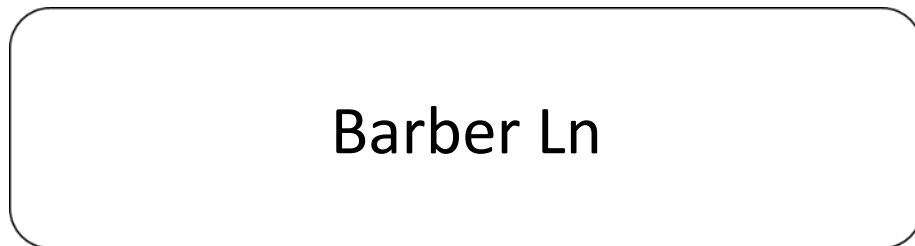


DWG E

Back



Front



DWG F

Back (Blank)



Front

Item # C12.

Alder Dr →

DWG G

Back

← Alder Dr

Front

Alder Dr

DWG H

Back

Alder Dr

Front

Tasman Dr

DWG I

Back

Tasman Dr

Front

McCarthy Blvd

DWG J

Back (Blank)

Front

Item # C12.

S. Main St

DWG K

Back

S. Main St

Front

← S. Main St
S. Abel St →

DWG L

Back (Blank)

Front

Item # C12.

S. Abel St

DWG M

Back

S. Abel St

Front

← W. Capitol Ave
Centria Ln →

DWG N

Back

W. Capitol Ave →
← Centria Ln

Front

Item # C12.

Abel St

DWGO

Back (Blank)

Front

Curtis Ave

DWGP

Back

Curtis Ave

Front

Abel St

DWG Q

Back

Abel St

Front

← Post Office
Alvarez Ct →

DWG R

Back

Post Office →
← Alvarez Ct

Front

Item # C12.

Corning Ave

DWG S

Back

Corning Ave

Front

N. Main St

DWG T

Back

N. Main St

Front

Item # C12.

DWG U

Milpitas Library →
← Weller Ln

Back

← Milpitas Library
Weller Ln →

Front

DWG V

← Milpitas Library

Back (Blank)

Front

Item # C12.

Milpitas Library →

DWG W

Back

Front

Carlo St →

DWG X

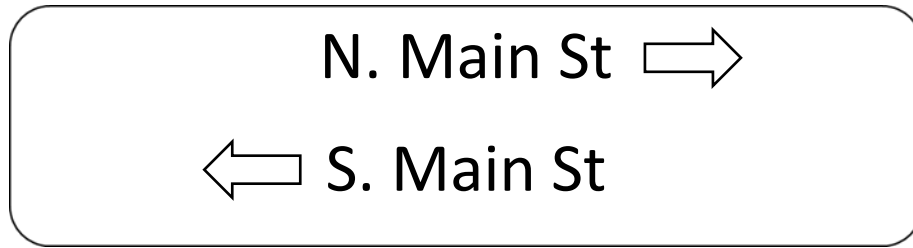
Back

← Carlo St

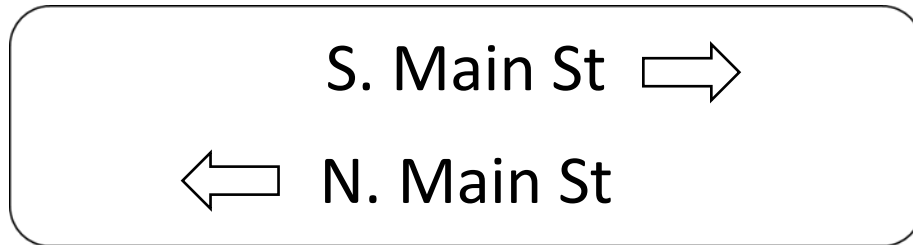
Front

Item # C12.

DWG Y



Back



Front

DWG Z



Back



Front

Item # C12.

Great Mall Dr

DWG AA

Back

Great Mall Dr

Attachment B
Illuminated Overhead Sign Specifications

Technical Specifications for Illuminated Overhead Signs

GENERAL

The City of Milpitas has an immediate need for new illuminated overhead signs. This solicitation is to supply replacement units for our existing inventory in current operation. The sign names, letter/character configuration, and quantities needed can be found in Exhibit B and C.

1.0 Mechanical Specifications

The outer dimensions of the sign assembly shall be standard nominal heights of 15, 18, 20, 22, 24, 28, and 30 inches, and standard nominal widths of 4, 5, 6, 7, 8, 9, or 10 feet.

The Sign's length shall also be fabricated to allow for 6" inch interval length increments to best fit the Sign's legend.

The maximum thickness of the sign shall be 1.60" inches, as measured front-to-back, to include the end cap. End caps shall be used to secure both ends of the signs and all internal components, and each end cap shall be fabricated using a single sheet of 0.090" thick Type 5052-H32 grade aluminum.

The maximum weight of each sign shall be determined by the total width and height of the sign's outside finished dimensions. Individual sign weights, including their outside finished edges, shall be calculated as NOT TO EXCEED (NTE):

4' x 18": NTE 38 lbs

6' x 18": NTE 50 lbs

8' x 18": NTE 65 lbs

4' x 24": NTE 45 lbs

6' x 24": NTE 63 lbs

8' x 24": NTE 79 lbs

8' x 30": NTE 90 lbs

8.5' x 30": NTE 95 lbs

9' x 30": NTE 100 lbs

The long edges of the sign shall be made from a single section of 6000 series aluminum extrusion. The ends caps shall be made from a single section of aluminum and shall be affixed to the frame

with stainless steel screws. The power supply shall be mounted internally in one of the end caps. The non-electrical end cap shall be removable to enable replacing panels and components.

2.0 Exterior Finish

All exterior surfaces of the sign assembly shall be powder-coat painted in accordance with Military Standard MIL-C-24712. Finish will meet the requirements of ASTM D3359, ASTM D3363, and ASTM D552. Wet paint, in any form, will not be accepted as an exterior coating for the sign enclosure.

The sign enclosure shall have a weatherproof design that ensures water does not reach internal components and shall be able to do so in its design, without the use of silicone.

No silicone will be used in the weather resistant seal of the sign.

2.0.1 Sign Face & Material

Sign faces shall be designed using only current MUTCD standards. Letter heights shall be 8"/6" UC/LC and font shall be Arial Bold. Signs shall feature a 1.5" radius, .5" border in white color.

The Sign shall have a 3mm or 4mm acrylic front panel that is UV, weather, abrasion and impact resistant. The front panel shall be replaceable so that maintaining agencies have the option to supply their own sheeting and 3M 1170 Series Electrocut™ film for the Sign faces.

The Sign shall utilize 3M's 1170 Series Electrocut™ Film for the Sign legend and Sign background. The background color shall be 3M Electrocut EC Film Series color Green 1177 film.

3M 4090 Series ASTM Type IX Diamond Grade™ Sheeting shall be utilized, when specified, to meet minimum levels of the retro-reflectivity of the Sign face, as recommended by the MUTCD, if AC power to sign should fail.

The light transmission factor of the Sign panel must provide a letter to background ratio of a minimum of 4:1.

The Sign shall utilize impact resistant, match-grade component acrylics (in both 3mm and 4mm variants) with the above-specified 3M Electrocut™ to prevent out-gassing, bubbling, peeling, and cracking of the sign face film, ensuring sign face durability over the life of the sign.

3.0 Mounting System

3.0.1 Underhung Mounting Configuration (includes span wire mounts)

The Sign must be supplied with two underhung mounting brackets on the top extrusion of the sign. The underhung mounting brackets will be powder-coat painted to an exact match of the sign extrusions and shall be in accordance with Military Standard MIL-C-24712. Finish will meet the requirements of ASTM D3359, ASTM D3363, and ASTM D552. The underhung mounting brackets will be designed to connect to approved tri-stud

and/or span wire saddle clamp underhung hardware, such as Pelco SE-5146 or Pelco SE-5015, to be used for this installation.

4.0 Environmental Specifications

The sign shall be designed and constructed to withstand 241 Km/h **(150 mph) wind loads in conformance with the requirements of the AASHTO publication, "Standard Specifications for Structural Supports of Highway Signs, Luminaries and Traffic Signals," 4th Edition 2001.**

The sign and power supply should be able to withstand and operate at temperature extremes of -22 deg F to +140 deg F.

Signs shall be tested and certified for the following environmental conditions:

Exclusion of Water Test

Strain Relief Test

Temperature Test

Dielectric Voltage-Withstand Test.

A representative sample of the product shall be tested in accordance with the Standards for Electric Signs (UL 48).

5.0 Luminance

The entire surface of the sign panel must be evenly illuminated with a minimum average brightness reading at the letters of 580 lux and a variation of no more than 15% for any reading from the average (minimum of 50 readings). Each background reading measured must not vary by more than 10% (minimum of 50 readings) from the average of the background brightness readings. The light transmission factor of the sign panel must provide a letter to background ratio of a minimum of 4:1.

The sign shall feature white ultra-brite LED illumination.

6.0 Light Source

The light source for the Sign shall be LEDs (light emitting diodes). LEDs shall be mounted along both the top and bottom edges of the sign and shall not utilize T8-type LED bulbs. The LEDs shall EVENLY illuminate a light panel that is the same dimensions of the sign face. The LEDs shall have a minimum rated Lumen brightness so as to perform for 60,000 hours before reaching only 70% of the Sign's initial brightness.

Because over half of the Sign goes dark when they fail, T8 LED Bulbs will not be accepted as an approved light source.

Sign panel LEDs shall be wired to ensure that a failure of one LED does not affect the sign's Lux output by more than 10% Lux over the affected area.

Sign's LED panels will have one (1) press connection terminal on each end of the replaceable LED panel so that only common hand tools are required for the wiring replacement of said LED panel.

7.0 Energy Requirements

The average power consumption of the sign shall not exceed:

4ft = 30 Watts

6ft = 48 Watts

8ft = 55 Watts

8.0 Quality Assurance

Manufacturer must be ISO 9001:2000 compliant.

9.0 Electrical Standards

The Sign shall be listed and approved to UL 48 Standards by a Nationally Recognized Testing Laboratory. The outside of the sign shall be marked with a certification mark for Electric Signs UL 48.

LED Single Output Switching Power Supply shall be a fully encapsulated, constant- current design built to withstand 300VAC surge input for 5 seconds, with inherent short circuit/over current/over voltage protection. The Power Supply shall be a UL 1310 Class 2 power unit and will be housed in a fully isolated plastic case to prevent water intrusion.

The Sign's LED Single Output Switching Power Supply shall be rated for a 1400 mA (milli-Amps) Rated Current, a DC Voltage Range of 9-42V, a Power Rating of 58.8W, a Voltage Tolerance of +/- 5.0%, an AC Current of 1.2A/115VAC, and Voltage Range of 90-264VDC with 85% Operating Efficiency Rating, plus a working temperature of -30 to +70 degrees Celsius.

Safety Standards shall meet the following criteria: UL1310 Class 2, CAN/CSA C22.2 No. 223-M91(for LPC-60-1750 only), IP67 approved; design refer to TUV EN60950-1, EN61347-2-13.

10.0 Product Guarantee

Sign must be guaranteed for a minimum of five years.

11.0 Submittals

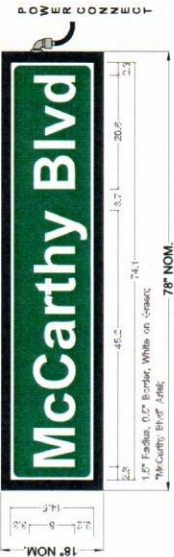
The winning bidder shall supply submittals documents depicting a visual reference of each of the signs including materials, font, character spacing and sizing, overall sign dimensions, and lettering configuration with dimensions. These submittals shall be supplied to the City for review and approval prior to sign production and/or fabrication. The City review process shall not exceed 5

business days from time of submittal. The City reserves the right to reject any submittal not meeting the specifications included in Exhibit A.

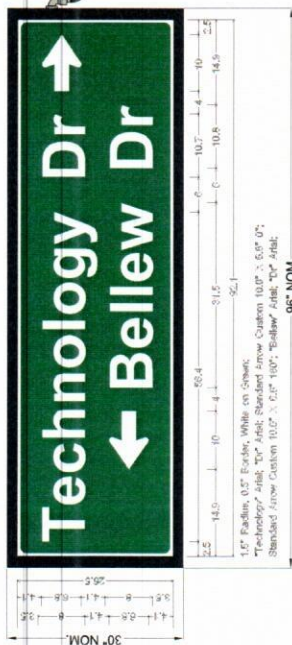
Customer Artwork for Approval

City of Milpitas

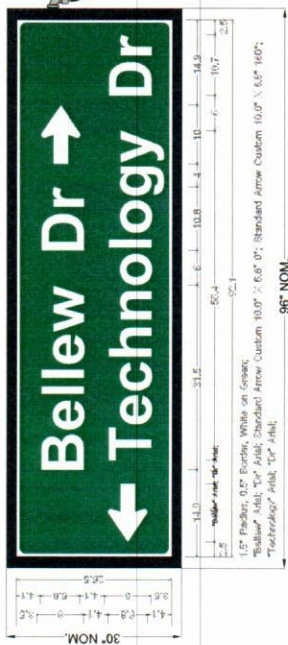
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SIGN B
Double Sided
Qty: 1



SIGN B
Double Sided
Qty: 1



SIGN C
Double Sided
Qty: 4



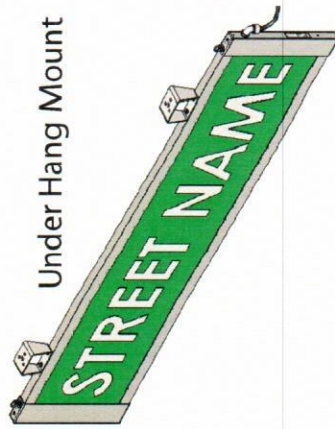
SIGN FEATURES:

- White Ultra-brite LED Illumination
- Razor Frame / Black Powder 39-80020
- Arial Bold Font
- Letters Height: 8/6 UC/LC
- Under Hang Mount
- Power Connect Depicts Pole Mount Position
- Logo: NA

BACKGROUND COLOR INFORMATION:

3M Electrocute Film
Color: Green
EC Film Series: 1177

Under Hang Mount



Unless otherwise specified, all letters spacing and width shall be 100% of the U.S. D.O.T. minimum recommendations. Letters shall conform to FHWA's Standard Alphabets for Highway Signs; standard spacing is applied to address numerals.



TEMPLE EDGE-LIT
Internally-Illuminated LED Signs

Design: TR.01

Date: January 15, 2022
Toll Free: 1-800-633-3221
Fax: 256-353-4578
Sales: adrian.baker@temple-inc.com
www.TempleEdgeLit.com

Client: JAM Services_City of Milpitas Client PO#: 00000

Temple Sales Rep: Adrian Baker Designer: B. Knight Checked By: D. Little

Client's Contact Info with e-mail
Customer Approval: Date:



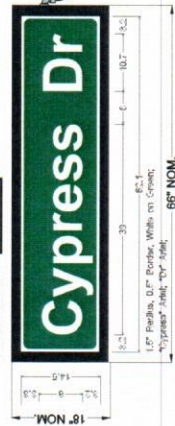
Disclaimer: Any Original artwork is protected under Federal Copyright Laws. No reproduction may be made of original design. This proof is an a representation; actual colors may vary slightly to lighting conditions.
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Item # C12.

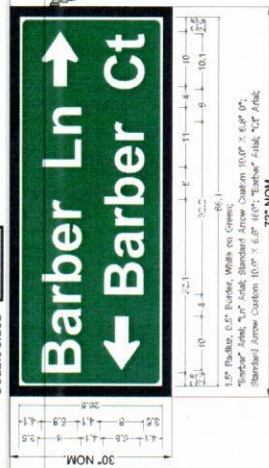
Customer Artwork for Approval

City of Milpitas

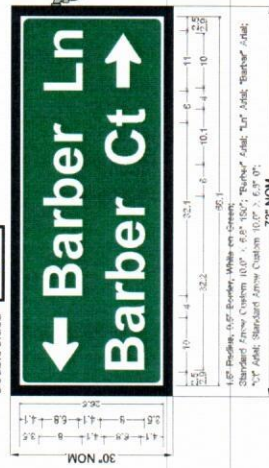
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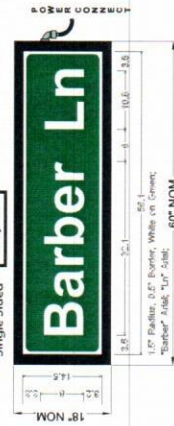
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SIGN F Qty: 1



SIGN G Qty: 2



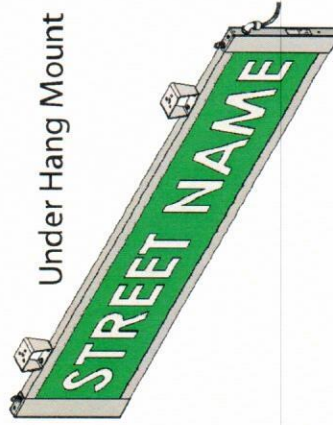
SIGN FEATURES:

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- Arial Bold Font
- Letters Height: 8/6 UC/LC
- Under Hang Mount
- Power Connect Depicts Pole Mount Position
- Logo: NA

BACKGROUND COLOR INFORMATION:

3M Electrocut Film
Color: Green
EC Film Series: 1177

Under Hang Mount



Unless otherwise specified, all letters spacing and width shall be 100% of the U.S. D.O.T. minimum recommendations. Letters shall conform to FHWA's "Standard Alphabets for Highway Signs"; standard spacing is applied to address numerals.

Design: TR.02

Date: January 15, 2022

Toll Free: 1.800.633.3221

Fax: 256.353.4578

Sales: adrian.baker@temple-inc.com

www.TempleEdgeLit.com



TEMPLE EDGE-LIT
Internally-Illuminated LED Signs

Client: JAM Services_City of Milpitas

Client PO#: 00000

Temple Sales Rep: Adrian Baker

Checked By: D. Little

Client's Contact Info with e-mail:

Date:

Customer Approval:

Item # C12.

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Customer Artwork for Approval

City of Milpitas

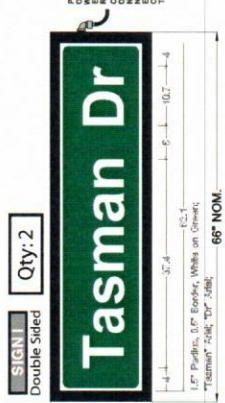
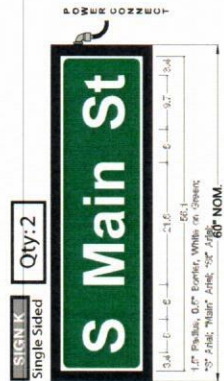
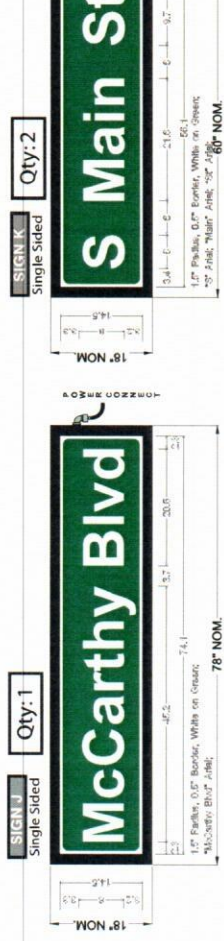
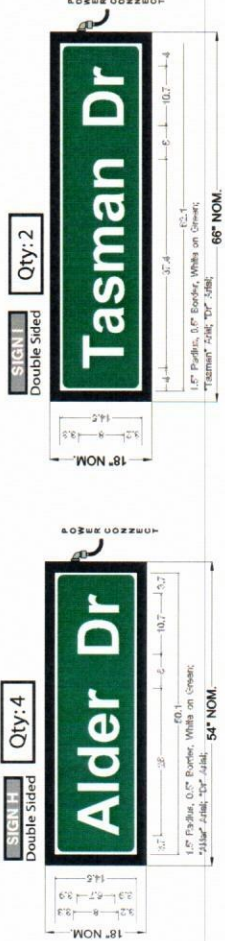
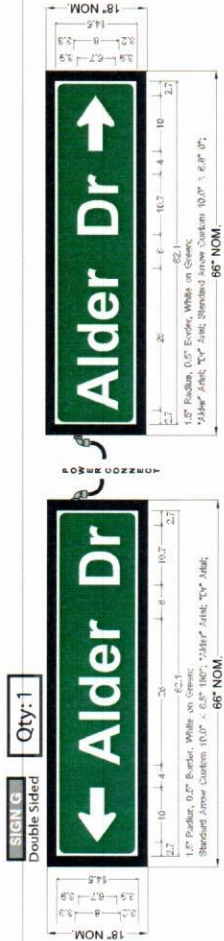
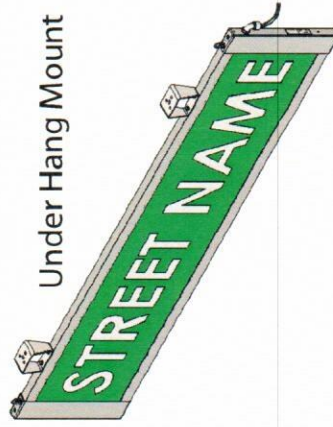
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BACKGROUND COLOR INFORMATION:

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Color: Green
EC Film Series: 1177

Under Hang Mount



Unless otherwise specified, all letters spacing and width shall be 100% of the U.S.D.O.T. minimum recommendations. Letters shall conform to FHWA's "Standard Alphabets for Highway Signs"; standard spacing is applied to address numerals.

Design: TR.03		Client: JAM Services_City of Milpitas		Client PO#: 00000	
Date: January 15, 2022		Designer: B. Knight		Checked By: D. Little	
Toll Free: 1.800.633.3221		Temple Sales Rep: Adrian Baker		ENERGY STAR PARTNER	
Fax: 256.353.4578		Client's Contact Info with e-mail:		Item # C12.	
Sales: adrian.baker@temple-inc.com		Customer Approval:		© Copyright 2022, Temple, Inc. All right res	
www.TempleEdgeLit.com		Disclaim: Any Original artwork is protected under Federal Copyright Laws. No reproduction may be made of original design. This proof is an art representation; actual colors may vary slightly to lighting conditions.			

Customer Artwork for Approval

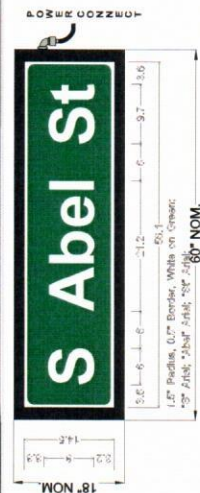
City of Milpitas

SIGN FEATURES:

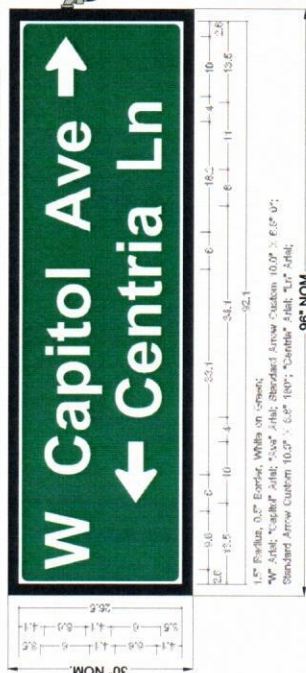
- White Ultra-brite LED Illumination
- Razor Frame / Black Powder 39-80020
- Arial Bold Font
- Letters Height: 8/6 UC/LC
- Under Hang Mount
- Power Connect Depicts Pole Mount Position
- Logo: NA

BACKGROUND COLOR INFORMATION:

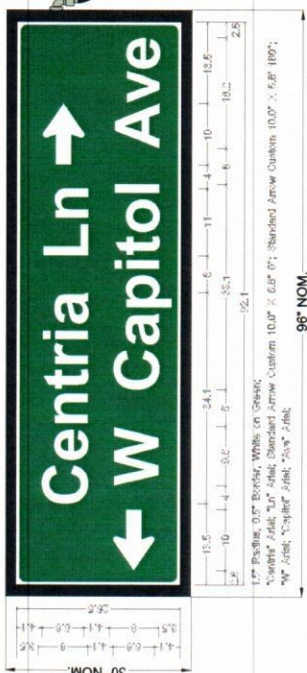
3M Electrocute Film
Color: Green
EC Film Series: 1177



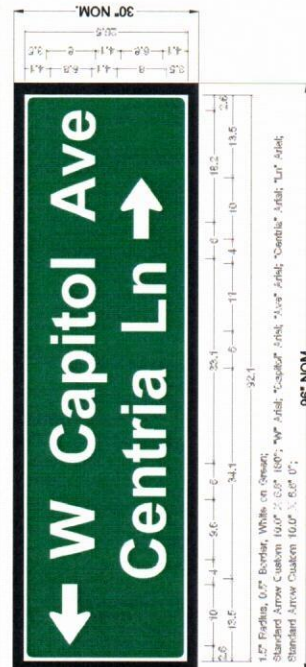
SIGN N
Double Sided
Qty: 1



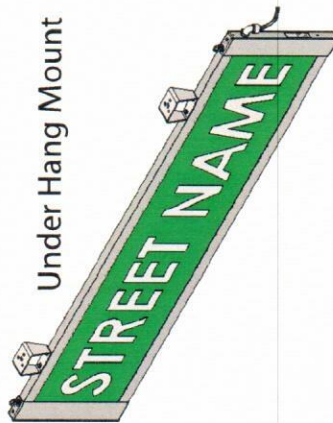
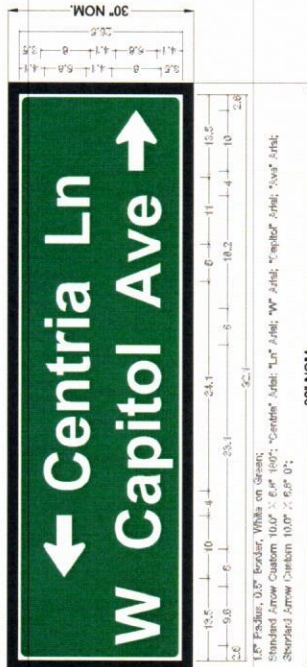
SIGN N
Double Sided
Qty: 1



SIGN M
Double Sided
Qty: 2



SIGN M
Double Sided
Qty: 2



Unless otherwise specified, all letters spacing and width shall be 100% of the U.S. D.O.T. minimum recommendations. Letters shall conform to FHWA's "Standard Alphabets for Highway Signs"; standard spacing is applied to address numerals.

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Item # C12.

Client: JAM Services_City of Milpitas
Client PO#: 00000

Temple Sales Rep: Adrian Baker
Designer: B. Knight
Checked By: D. Little

Client's Contact Info with e-mail:
Customer Approval:

Date:

Design: TR.04
Date: January 15, 2022

Toll Free: 1.800.633.3221
Fax: 256.353.4578
Sales: adrian.baker@temple-inc.com
www.TempleEdgeLit.com

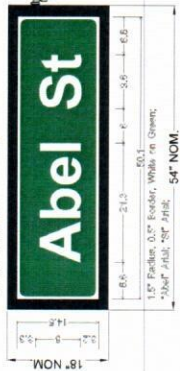
TEMPLE EDGE-LIT
Internally-Illuminated LED Signs

361

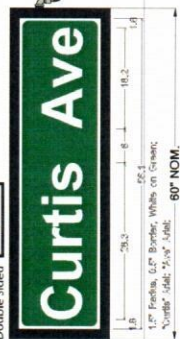
Customer Artwork for Approval

City of Milpitas

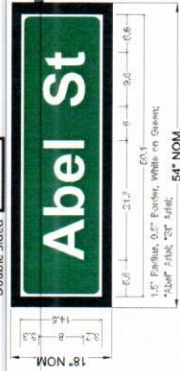
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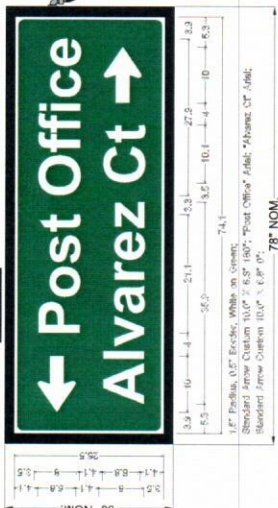
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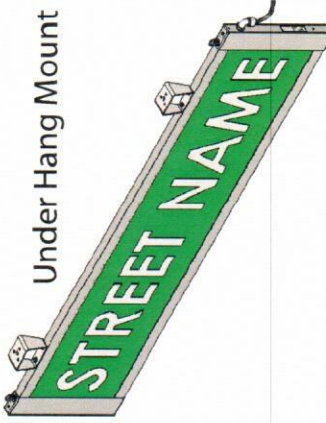
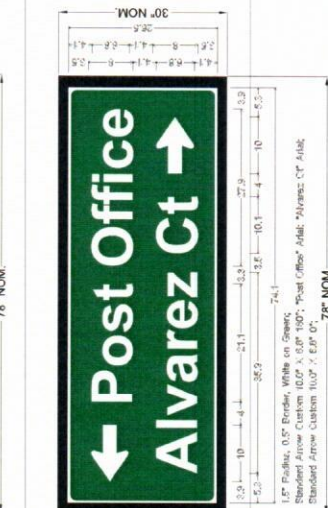
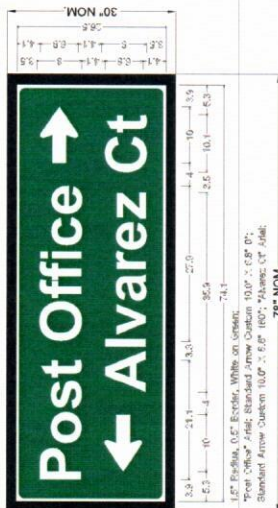
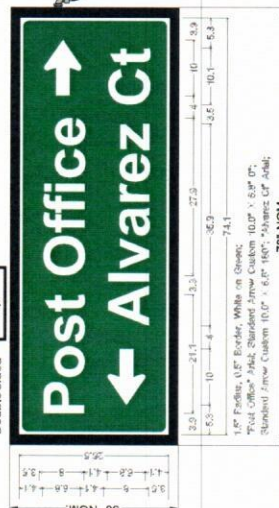
SIGN ID: Qty: 4



SIGN ID: Qty: 1



SIGN ID: Qty: 1



Under Hang Mount

SIGN FEATURES:

- White Ultra-brite LED Illumination
- Razor Frame / Black Powder 39-80020
- Arial Bold Font
- Letters Height: 8/6 UC/LC
- Under Hang Mount
- Power Connect Depicts Pole Mount Position
- Logo: NA

BACKGROUND COLOR INFORMATION:

3M Electrocut Film
Color: Green
EC Film Series: 1177

Unless otherwise specified, all letters spacing and width shall be 100% of the U.S. D.O.T. minimum recommendations. Letters shall conform to FHWA's "Standard Alphabets for Highway Signs" standard spacing is applied to address numerals.



TEMPLE EDGE-LIT
Internally-Illuminated LED Signs

Design: TR.05

Date: January 15, 2022

Toll Free: 1.800.633.3221

Fax: 256.353.4578

Sales: adrian.baker@temple-inc.com

www.TempleEdgeLit.com

Client: JAM Services_City of Milpitas

Client PO#: 00000

Temple Sales Rep: Adrian Baker

Checked By: D. Little

Client's Contact Info with e-mail:

Customer Approval:

Date:



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Item # C12.

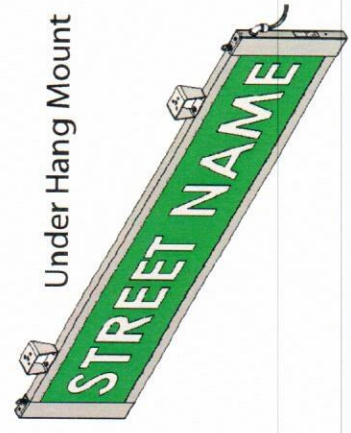
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Customer Artwork for Approval

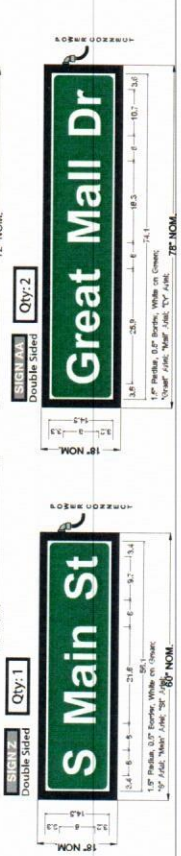
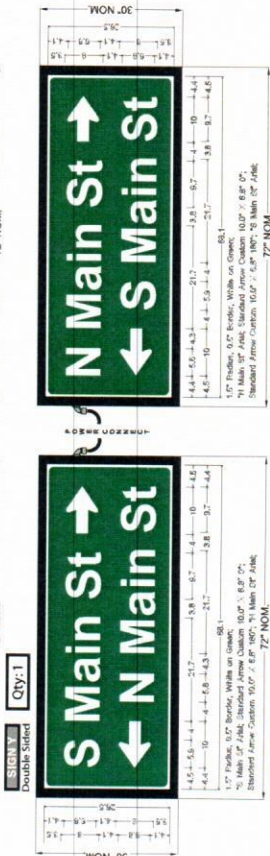
City of Milpitas

- SIGN FEATURES:**
- White Ultra-brite LED Illumination
 - Razor Frame / Black Powder 39-80020
 - Arial Bold Font
 - Letters Height: 8/6 UC/LC
 - Under Hang Mount
 - Power Connect Depicts Pole Mount Position
 - Logo: NA

BACKGROUND COLOR INFORMATION:
 3M Electrocute Film
 Color: Green EC Film Series: 1177



Under Hang Mount

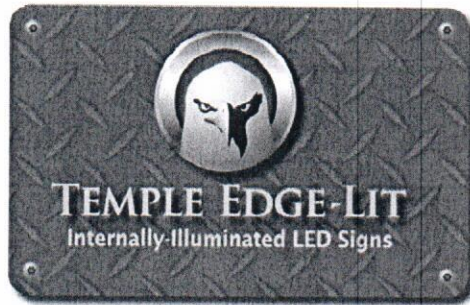


Unless otherwise specified, all letters spacing and width shall be 100% of the U.S. D.O.T. minimum recommendations. Letters shall conform to FHWA's "Standard Alphabets for Highway Signs"; standard spacing is applied to address numerals.

Design: TR.07		Client: JAM Services_City of Milpitas		Client PO#: 00000
Date: January 15, 2022		Designer: B. Knight		Checked By: D. Little
Toll Free: 1.800.633.3221		Temple Sales Rep: Adrian Baker		Item # C12.
Fax: 256.353.4578		Client's Contact Info with e-mail:		ENERGY STAR PARTNER
Sales: adrian.baker@temple-inc.com		Customer Approval:		© Copyright 2022, Temple, Inc. All right reserved
www.TempleEdgeLit.com		Date:		



TEMPLE EDGE-LIT
 Internally-Illuminated LED Signs



Temple, Inc. Edge-Lit 60 Month Limited Warranty

Temple, Inc. Edge-Lit ("Temple" as pertains to the Edge-Lit division) provides the following limited 60 month warranty coverage as applicable to your purchased Temple, Inc. Edge-Lit branded product. The following constitutes the terms and conditions of that limited warranty.

1. What the Temple Edge-Lit Warranty Covers and for How Long

Subject to the exclusions and claim procedure set out below, Temple warrants for a period of 60 months from the date of sale by Temple or its authorized distributor (the Purchase Date), that the Temple Product complies with the supplied product specifications at the time of the Purchase Date and provides coverage as follows:

For the period ending 60 months from the Purchase Date, Temple will, at Temple's discretion, repair or replace the Product which fails to meet the Product Specifications due to a defect in materials or workmanship or apply credit towards the purchase of new Temple Edge-Lit Product.

To exercise this right, the customer shall ship, at its own expense, and return the Product to Temple, Inc. according to the return instructions detailed below, and Temple will, repair or replace the Product and return it to the customer free of charge, or offer credit towards the purchase of new Product.

Temple shall be entitled, at its discretion, to use new and/or reconditioned parts in performing warranty repair or providing a replacement Product. Temple also reserves the right to use parts or Product of original or improved design in any repair or replacement. All replaced Product and/or any parts removed from repaired Products become the property of Temple.

If Temple chooses to repair or replace a Product, the above warranty will continue to apply and remain in effect for the balance of the warranty period calculated from the Purchase Date (and not the repair or replacement date).

If Temple, Inc. chooses to offer a credit towards the purchase of new Product, then the warranty that is in effect and applicable to the new Product shall apply to the new Product.

2. What the Temple Edge-Lit Warranty Does Not Cover

Temple's Warranty does not provide coverage for the following which are expressly excluded from the above warranty:

- Failure due to normal wear and tear of the Product.
- Products installed in environments that have not been authorized by Temple, Inc. and not confirmed in writing that the warranty will apply.
- Failure due to fire, water, neglect, improper installation, generalized corrosion, biological infestations, or input voltages that create operating conditions beyond the maximum or minimum listed in the specifications including lightening strikes.
- Products which have been repaired or altered other than by Temple or authorized by Temple.
- Products that have their original identification (trademark, serial number) markings defaced altered or removed.
- Products utilized as a component part of a product expressly warranted by another manufacturer.
- Operation or storage of the Product outside the specification ranges, and/or alteration or deployment of Temple Products other than in accordance with any published or provided user, storage or maintenance requirements.
- Failure that is in any way attributable to the improper use, storage, maintenance, installation or placement of the Temple Product.
- Failure caused by abuse, misuse, abnormal use, or use in violation of any applicable standard, code or instructions for use in installations, including, but not limited to, those contained in the National Electrical Code, the Standards for Safety of Underwriters Laboratory, Inc., Standards for the International Electro technical Commission, Standards for the American National Standards Institute, or the Canadian Standards Association.
- Failure due to acts of God.

3. Restrictions and Limitations to Temple Edge-Lit's Warranty

- This Warranty is not transferable and only applies to the first end-user purchaser of the product directly from Temple, Inc. or a certified Temple, Inc. distributor.
- Temple does not warrant the results obtained from the implementation of recommendations made by Temple, Inc. or its authorized distributors concerning the use, design or application of Temple Products
- The end-user who purchases the Product assumes all responsibility and liability for loss or damage resulting from the handling or use of Temple Products.

- Temple's liability on any claim, whether in warranty, contract, negligence, or any other legal theory, for loss, damage or injury arising directly or indirectly from or in relation to the use of the Temple Product shall in no event exceed the purchase price of the Temple Product which gave rise to the claim. IN NO EVENT SHALL TEMPLE BE LIABLE FOR PUNITIVE, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES WHETHER FORSEEABLE OR NOT, INCLUDING, BUT NOT LIMITED TO, LOSS OF PROFITS OR REVENUES, LOSS OF USE OF GOODS, OR LOSS OF BARGAIN.

The Warranty set out above is the sole warranty granted by Temple Edge-Lit with respect to the Product. No oral understanding, representations or warranties shall be of any effect and Temple Edge-Lit makes no further warranties, express or implied concerning the Temple Edge-Lit Products other than the Warranty set out above. The Buyer, where permitted by applicable law, hereby expressly waives any statutory or implied warranty that the Temple Edge-Lit Product shall be merchantable or fit for a particular purpose.

How to Make a Valid Warranty Claim

Temple, Inc. must be notified in writing of any Warranty claim within 90 days after first evidence of non-compliance or the Warranty will be void. Written notification shall include date of non-compliance, location and use of Product, serial numbers (if applicable), where and through whom the Product was purchased, and proof of purchase. Temple is not responsible for providing access to the failed Product, including but not limited to retrieval and redeployment of Product, and disassembly and re-assembly of other product that is not Temple's.

Step 1: Prepare your documentation to speak to a Temple Edge-Lit Customer Service Representative. Please be prepared to provide the Product serial or identification numbers, proof of purchase from Temple or an authorized Temple distributor as well details on the location and nature of failure. Obtain an RMA number (Return Materials Authorization number) from a Temple Customer Service *prior* to returning any Temple Edge-Lit Products. Temple reserves the right to refuse any items sent to Temple without an associated RMA number. To obtain an RMA number, please contact tara.blue@temple-inc.com or Telephone 1.800.633.3221 or Fax 256.353.4578 or see our website www.temple-inc.com to see additional contact information.

Step 2: After receiving an RMA number, please ship the product back to Temple, Inc. as instructed. If possible, utilize the original shipping containers that came with your Product. If not, please utilize a shipping method that will, as much as possible, replicate your original packaging material. Temple, Inc. will not assume responsibility for items that are damaged during shipping. Note that the RMA number provided to you must be displayed on the shipment as well as accompanying paperwork. As a reminder, you are responsible for shipping the product back to Temple, Inc. and costs associated.

Step 3: Temple Edge-Lit will review the Product and its method of failure to determine whether warranty coverage is applicable, and if so will provide for the repair, replacement or credit as applicable in the coverage of the Warranty outlined above. Please note that Temple strives to resolve warranty issues as quickly as possible, but pending the nature and difficulty of assessing the failure, the process time may differ to properly close. Please contact your Customer Service Representative if you are unsure as to the status of your warranty claim. When specific maintenance or storage procedures are required to assure Product performance please be prepared to demonstrate that proper storage and maintenance procedures are followed. Please also note that Temple reserves the right to determine the cause for Product failure including examining patterns in Product usage, trends in Product failure, and to review the customer's documentation of installation, use, maintenance, storage procedures and test results. Assisting Temple as required in this process will help to ensure that the true root cause for failure is determined to prevent future failures. If the customer fails or declines to provide adequate information to Temple, to enable Temple to assess whether the Product has failed or the cause of the Product failure, Temple reserves the right to decline to honor the warranty.

Step 4: If Temple determines that the Warranty is applicable, then:

Once your returning Temple Edge-Lit Product has been received and qualified for warranty coverage, you will receive either the repaired or replaced Product, or credit towards the purchase of a new Product in accordance with the applicable warranty and elections. Please note that if Temple is returning Product to you in accordance with this Warranty, that Temple will facilitate returns to the destination from the original sales order.

Step 5: If Temple determines that the Warranty is not applicable, then:

- Your Product will be returned to you at your expense. Please note that you may be subject to a testing charge of 25% of the original invoice price together with any applicable taxes. If you would rather not have your Product returned, please speak to the Customer Service Representative about the proper disposal of your Product
- If you provide Temple with a Purchase Order Number to repair your product, Temple will repair the sign and bill you for our repair costs plus shipping charges.

For details or Warranty questions, please contact Adrian Baker at 800.633.3221 (toll free) or via email at Adrian.baker@temple-inc.com

PURCHASE ORDER TERMS AND CONDITIONS FOR EQUIPMENT AND MATERIALS

1. Acceptance. This purchase order for equipment and materials issued by the City of Milpitas ("CITY") to the Vendor designated in the purchase order must be promptly accepted and acceptance is expressly limited to the terms of this order. Any additions or different terms in the Vendor's forms are hereby deemed to be material alterations and notice of objection to them and rejection of them is hereby given. Vendor's shipment of goods in response to this order shall be considered acceptance by the Vendor.

2. Entire Agreement. Unless Vendor and CITY have entered into a separate written contract covering the purchase of the goods described herein, the entire contract between the parties consists of this order and the Vendor's acceptance as above stipulated, and said contract shall not be changed or added to except in writing signed by authorized representatives of each party.

3. Price. The price invoiced for the goods on this purchase order shall be no higher than the price stated on the front of this purchase order unless prior notification is received from Vendor prior to shipment and the change is accepted by CITY. If the Vendor's established price for any item upon the date of delivery shall be lower than the price shown on this purchase order, CITY shall have the benefit of such lower price. Vendor shall deliver to CITY all invoices within 30 days of shipping or service delivery.

4. Payment. Payments will be made net 30 days unless otherwise specified as per agreements regarding discount terms. The period of computation will commence on the date of receipt of a correctly completed invoice. Payment may be withheld, in whole or in part, due to deficiencies in Vendor's performance. Payment of an invoice by CITY shall be without prejudice to any and all claims CITY may have against Vendor in connection with such goods. Invoices are paid on a weekly basis and such practice may result in minor deviations from payment terms otherwise cited herein.

5. Time of the Essence. Time is of the essence on this order. If delivery is not made in the quantity or quantities and at the time or times specified, CITY shall have the right, at its option, to cancel the entire order or that part of same not so delivered. If CITY accepts delayed delivery the time of payment shall be extended accordingly.

6. Delivery and Acceptance. Vendor expressly warrants that any article, material or work is free and clear of all liens and encumbrances whatsoever, and that Vendor has good and marketable title to same. Unless otherwise specified, all goods are to be shipped prepaid, F.O.B. destination. No charge will be allowed for packing, crating, freight, express or other carrier's charges, or cartage, unless specifically agreed to by CITY. Title to equipment and materials purchased hereunder shall pass to Vendor at the designated F.O.B. point, subject to Vendor's right to inspect and reject or revoke acceptance.

7. Warranty. Vendor warrants for a period of 12 months following start of use or 18 months from receipt, whichever occurs first, that the goods described herein will be free of defects in workmanship, design, materials, and title, and notwithstanding anything herein to the contrary, will conform to all applicable proposals, specifications, instructions, drawings, data, descriptions, and samples, and will be of good and merchantable quality and fit and sufficient for the purpose intended. Vendor shall obtain and provide to CITY Material Safety Data Sheets (MSDS) for each product that contains hazardous substances as defined by CalOSHA. ..

8. Rejection of Goods. CITY shall have the right, at its option, to reject or revoke acceptance of any goods which do not conform to these warranties or to the specifications. In case of such rejection or revocation of acceptance, transportation of the rejected goods, both to and from CITY, shall be at the expense of Vendor, said rejected goods are not to be replaced except upon specific instruction from CITY, and CITY shall have the right at its option to cancel the remainder, if any, of the order, by notice to Vendor at the time notice is given of rejection or revocation of acceptance. Vendor shall be liable to CITY for all damages proximately caused by breach of any of the foregoing warranties, including incidental damages but excluding special or consequential damages.

9. Returns. CITY reserves the right to return for full credit any excess over quantity called for in any order or orders. Vendor to bear the cost of transportation both ways.

10. Force Majeure. Vendor shall not be held responsible for failure or delay in shipping nor CITY for failure or delay in accepting goods described herein if such failure or delay is due to act of God, war, federal or state legislation or any regulations or orders, fire, accident, or other causes, either similar or dissimilar to the foregoing, beyond their control. In the event of any such excused interference with shipments, CITY shall have the option either to reduce the quantity provided for in the order accordingly or to exercise its right of cancellation as set forth in these terms and conditions.

11. Additional Fees. Unless otherwise required by law or provided herein, Vendor assumes exclusive liability for, and shall pay before delinquency, all sales, use, excise and other taxes, charges or contributions of any kind now or hereafter imposed on or with respect to, or measured by the article sold or material or work furnished hereunder on the wages, salaries or other remunerations paid to persons employed in connection with performance of this order.

12. No Waiver. No exercise by CITY of its rights hereunder shall constitute a waiver of any rights it may have for breach of contract. CITY's waiver of or failure to enforce its rights on account of Vendor's failure or delay in performing any obligation of Vendor hereunder, or on account of Vendor's breach of contract in any respect, shall not constitute a waiver of any subsequent failure, delay or breach.

13. Compliance with Law. Vendor shall comply with all applicable laws and regulations of the federal, state and local government. CITY shall assist Vendor, as requested, in obtaining and maintaining all permits required of Vendor by Federal, State and local regulatory agencies. Vendor is responsible for all costs of clean up and/or removal of hazardous and toxic substances spilled as a result of his or her Work. Vendor is aware of the requirements of California Labor Code Sections 1720 et seq. and 1770 et seq. ("Prevailing Wage Laws"), which require the payment of prevailing wage rates and the performance of other requirements on certain "public works" and "maintenance" projects. If the Work is being performed as part of an applicable "public works" or "maintenance" project, as defined by the Prevailing Wage Laws, and if the total compensation is \$1,000 or more, Vendor agrees to fully comply with such Prevailing Wage Laws. Vendor shall defend, indemnify and hold CITY, its officials, officers, employees and agents free and harmless from any claims, liabilities, costs, penalties or interest arising out of any failure or alleged failure to comply with the Prevailing Wage Laws. Any stop orders issued by the Department of Industrial

Relations against Vendor or any subcontractor that affect Vendor's performance of services, including any delay, shall be Vendor's sole responsibility and Vendor shall indemnify CITY from liability arising out of the same. It shall be mandatory upon the Vendor and all subcontractors to comply with all California Labor Code provisions, which include but are not limited to prevailing wages (Labor Code Sections 1771, 1774 and 1775), employment of apprentices (Labor Code Section 1777.5), certified payroll records (Labor Code Sections 1771.4 and 1776), hours of labor (Labor Code Sections 1813 and 1815), contractor registration (Labor Code Sections 1725.5 and 1771.1) and debarment of contractors and subcontractors (Labor Code Sections 1777.1). The requirement to submit certified payroll records directly to the Labor Commissioner under Labor Code section 1771.4 and to be registered with the Department of Industrial Relations shall not apply to work performed on a public works project that is exempt pursuant to the small project exemption specified in Labor Code Sections 1771.4, 1725.5 and 1771.1.

14. Insurance. Vendor shall take out and maintain: A. Commercial General Liability Insurance, of at least \$1,000,000 per occurrence/ \$2,000,000 aggregate for bodily injury, personal injury and property damage, at least as broad as Insurance Services Office Commercial General Liability most recent Occurrence Form CG 00 01; B. Automobile Liability Insurance for bodily injury and property damage including coverage for owned, non-owned and hired vehicles, of at least \$1,000,000 per accident for bodily injury and property damage, at least as broad as most recent Insurance Services Office Form Number CA 00 01 covering automobile liability, Code 1 (any auto); C. Workers' Compensation in compliance with applicable statutory requirements and Employer's Liability Coverage of at least \$1,000,000 per occurrence; and D. Pollution Liability Insurance of at least \$1,000,000 per occurrence and \$2,000,000 aggregate shall be provided by those Vendors transporting hazardous materials. Insurance carriers shall be licensed to do business in California and maintain an agent for process within the state. Such insurance carrier shall have not less than an "A:VII" rating according to the latest Best Key Rating unless otherwise approved by CITY. VENDOR SHALL ENSURE THAT THIRD PARTY SHIPPERS CONTRACTED BY VENDOR HAVE ADEQUATE INSURANCE COVERAGE. If attached, Vendor shall refer to Exhibit "A" – Insurance Requirements, for further insurance requirements applicable to Vendor.

15. Indemnification. The Vendor shall indemnify and hold harmless CITY, its officials, officers, agents and employees from and against any and all claims, liabilities, expenses or damages, including attorneys' fees, for injury or death of any person, or damage to property, or interference with use of property, or patent infringement or fees for use of patented items, or any claim of the Vendor or sub-contractors for wages or benefits which arise in connection with the sale, delivery and/or installation of equipment or materials, except to the extent caused or resulting from the negligence or willful misconduct of CITY. The foregoing indemnity includes, but is not limited to, the cost of prosecuting or defending such action with legal counsel acceptable to CITY and CITY's attorneys' fees incurred in such an action.

16. Substitutions, Changes and Cancellation. No substitutions are acceptable unless expressly accepted in writing by CITY. CITY may make changes in the general scope of this order by giving written notice to Vendor. If any such change affects the cost of or time to deliver or perform under this order, an adjustment in price, delivery or both will be made as CITY determines to be equitable. Vendor may request changes; however, no such change shall be effective

unless accepted in writing by CITY. CITY may cancel this order in whole or in part at any time before acceptance of the equipment and materials due to Vendor's breach or for CITY's convenience.

17. Laws, Venue, and Attorneys' Fees. This purchase order shall be interpreted in accordance with the laws of the State of California. If any action is brought to interpret or enforce any term of this purchase order, the action shall be brought in a state or federal court situated in the County of Santa Clara, State of California. In the event of any such litigation between the parties, the prevailing party shall be entitled to recover all reasonable costs incurred, including reasonable attorney's fees, as determined by the court.

18. Contract Terms. Nothing herein shall be construed to give any rights or benefits to anyone other than CITY and the Vendor. The unenforceability, invalidity or illegality of any provision(s) of this purchase order shall not render the other provisions unenforceable, invalid or illegal. Notice may be given or delivered by depositing the same in any United States Post Office, certified mail, return receipt requested, postage prepaid, addressed to the parties to the addresses set forth in the purchase order. Vendor shall not assign, sublet, or transfer this purchase order, or any rights under or interest in this purchase order, without the written consent of CITY, which may be withheld for any reason. Vendor is retained as an independent contractor and is not an employee of CITY. No employee or agent of Vendor shall become an employee of CITY. This is an integrated agreement/purchase order representing the entire understanding of the parties as to those matters contained herein, and supersedes and cancels any prior oral or written understanding or representations with respect to matters covered hereunder. This Contract may not be modified or altered except in writing signed by both parties hereto.

19. Damage to City Facilities. Damage to CITY or public facilities or private property caused by the Vendor or by its subcontractors during delivery or installation shall be repaired and/or replaced in kind at no cost to the CITY.

20. Site Safety and Cleanup. The delivery and installation site shall be kept clean and free of hazards at all times during delivery and installation. After and installation is completed at the site, as applicable, Vendor shall clean the surrounding area to the condition prior to delivery and installation.

21. Installation. If the Vendor is responsible for providing installation services, finished installation work and/or equipment shall be subject to final inspection and acceptance or rejection by the CITY.

22. Wage Theft Prevention. Vendor, and any subcontractor it employs to complete work under this purchase order, shall comply with all applicable federal, state and local wage and hour laws. Applicable laws may include, but are not limited to, the Federal Fair Labor Standards Act, the California Labor Code and the Milpitas Minimum Wage Ordinance. By entering into this purchase order, Vendor affirms that it has disclosed any final judgments, decisions or orders from a court or investigatory government agency, finding in the five (5) years prior to the date of this purchase order that Vendor or its subcontractor(s) has violated any applicable wage and hour laws. Vendor further affirms that it or its subcontractor(s) has either fully satisfied each judgment, decision or order, or, if any judgment, decision or order has not been fully satisfied, Vendor affirms that it or its subcontractor(s) is currently satisfying said judgment, decision or order through a payment or alternative plan approved by the applicable court/government agency and that Vendor or its subcontractor(s) are in compliance with

said plan as of the date of this purchase order. If at any time during the term of this purchase order, a court or investigatory government agency issues a final judgment, decision or order finding that Vendor or a subcontractor it employs to perform work under this purchase order has violated any applicable wage and hour law, or Vendor learns of such a judgment, decision, or order that was not previously disclosed in its bid/proposal, Vendor shall inform the CITY no more than fifteen (15) calendar days after the judgment, decision or order becomes final or from the date of learning of the final judgment, decision or order. Vendor or its subcontractor(s) shall, within thirty (30) calendar days after notifying the CITY, either (i) fully satisfy any such judgment, decision, or order and provide the CITY with documentary evidence of satisfying said judgment, decision or order; or (ii) provide the CITY documentary evidence of a payment or other alternative plan approved by the court/government agency to satisfy the judgment, decision or order. If the Vendor or its subcontractor is subject to a payment or other alternative plan, the Vendor or its subcontractor shall continue to submit documentary evidence every thirty (30) calendar days during the term of the purchase order demonstrating continued compliance with the plan until the judgment, decision or order has been fully satisfied. For purposes of this provision, a "final judgment, decision, or order" refers to one for which all appeals have been exhausted or the time period to appeal has expired. Relevant

investigatory government agencies include: the United States Department of Labor, the California Division of Labor Standards Enforcement, the CITY, or any other governmental entity or division tasked with the investigation and enforcement of wage and hour laws. Failure to comply with any part of this provision constitutes a material breach of this purchase order. Such breach may serve as a basis for immediate termination of this purchase order and/or any other remedies available under this purchase order and/or law. Notice provided to the CITY shall be addressed to: Attention: Finance Director, 455 E. Calaveras Blvd., Milpitas, CA 95035. The notice provisions of this paragraph are separate from any other notice provisions in this purchase order and, accordingly, only notice provided to the above address satisfies the notice requirements in this provision.

***OPTIONAL TERMS:** Check box if applicable

- ☐ Custom Design: If the goods are produced by Vendor in accordance with designs, drawings or blueprints provided by CITY, Vendor shall return same to CITY upon completion or cancellation of this order. Any materials, equipment, tools, artwork, designs or other property furnished by or specifically paid for by CITY shall be CITY's property.



CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Accept Committee Member Resignation
Category:	Consent Calendar-Leadership and Support Services
Meeting Date:	3/1/2022
Staff Contact:	Wendy Wood, City Clerk, 408-586-3001
Recommendation:	Accept the resignation of Committee Member Harsh Patel from the Measure F Oversight Committee and direct the City Clerk to post the notice of the unscheduled vacancy.

Background:

In accordance with the City of Milpitas Commission By-Laws, any member or alternate member of a Commission who is no longer available to serve must submit a resignation in writing by sending to the Mayor and the City Clerk, per adopted City Council Resolution No. 7702. The written resignation must then be accepted and confirmed by City Council via action on the consent calendar at a regularly scheduled City Council meeting. Harsh Patel submitted a resignation from the Measure F Oversight Committee on February 14, 2022.

Analysis:

By state law, a Notice of an Unscheduled Vacancy must be posted by the City Clerk to advertise the vacant Commission seat. Final appointment to the board, commission, or committee for the Unscheduled Vacancy shall not be made by the legislative body for at least ten working days after the posting of the notice in the Clerk's office.

Fiscal Impact:

There is no fiscal impact associated with this item.

Recommendation:

Accept the resignation of Committee Member Harsh Patel from the Measure F Oversight Committee and direct the City Clerk to post the notice of the unscheduled vacancy.

Attachment:

1. Email from Committee Member Harsh Patel

Wendy Wood

Subject: FW: Measure F Oversight Committee - Update**From:** Harsh Patel [REDACTED]**Sent:** Monday, February 14, 2022 4:49 PM**To:** Neal A. Osborn [REDACTED]; Rosanne Yamashita <ryamashita@ci.milpitas.ca.gov>; Measure F Oversight Committee <MeasureFOversightCom@ci.milpitas.ca.gov>; Lauren Lai <llai@ci.milpitas.ca.gov>; Rachelle Currie <rcurrie@ci.milpitas.ca.gov>**Cc:** Ashwini Kantak <akantak@ci.milpitas.ca.gov>**Subject:** Measure F Oversight Committee - Update

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links.

Dear Measure F Oversight Committee,

Hope everyone is doing well. I am writing this email to inform you that me and my family have moved from the city of Milpitas to Fremont since the mid-Jan. I am no longer a resident of the city of Milpitas and hence as per the Measure F Committee guidelines I may no longer be eligible to participate in this committee. I am happy to stay longer until a backfill for this role has been identified. Please let me know and I will plan accordingly.

Finally, I want to Thank the City leaders and the Measure F Oversight Committee members for giving me the opportunity to participate in this initiative. I wish everyone well. Thank you.

Regards,
Harsh



CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Adopt a Resolution Authorizing the City Manager or Designee to Donate Obsolete Fire Safety Personal Protective Equipment (Jackets, Pants and Boots) to the City of Dagupan
Category:	Consent Calendar-Leadership and Support Services
Meeting Date:	3/1/2022
Staff Contact:	Lauren Lai, Finance Director, 408-586-3111; Brian Sherrard, Fire Chief, 408-586-2811
Recommendation:	Adopt a Resolution Authorizing the City Manager or Designee to Donate Obsolete Fire Safety Personal Protective Equipment (Jackets, Pants and Boots) to the City of Dagupan

Background:

On April 15, 2003, the Cities of Milpitas and Dagupan executed their first Memorandum of Understanding (MOU), establishing a Sister City relationship between the City of Milpitas and City of Dagupan to enrich cultural understanding, create adult and student exchange opportunities and broaden cooperation to encourage goodwill between the Cities. Subsequently, the MOU was renewed several times with the last renewal of the MOU approved by City Council on December 3, 2019, and executed on March 10, 2020. Currently, MOU is set to expire on March 10, 2025.

On August 9, 2021, Councilmember Chua requested during the Council meeting that the City donate obsolete Fire safety personal protective equipment (jackets, pants and boots) to the Sister City of Dagupan in order to support Dagupan's fire operations. This request, which was supported by consensus by the majority of the City Council, was subsequently approved as an additional work plan item during the January 11, 2022 City Council referral items prioritization discussion.

Analysis:

In accordance with Municipal Code Section I-2-7.01 – "Disposal of Property with an Estimated Value of Five Thousand Dollars (\$5,000) or Less" and except as otherwise provided by State law or City ordinance, the Purchasing Agent or designee shall be empowered to dispose of property of the City, including abandoned property, which cannot be used by any department of the City, at public or private sale or by renting or destroying the same, (all with or without notice, competitive bid or necessity of posting bid bonds, at the Purchasing Agent or designee's discretion, and upon such terms as he or she deems best) provided any single item of property involved does not exceed Five Thousand Dollars (\$5,000) in estimated current market value. However, the Purchasing Agent is not authorized to donate any obsolete items.

In order to facilitate the City Council's direction to donate obsolete Fire safety personal protective equipment (jackets, pants and boots), which has no value to the City of Milpitas, to the City of Dagupan, staff recommends that the City Council adopt the attached resolution. The resolution, if adopted, authorizes the City Manager or his/her designee to donate surplus Fire safety personal protective equipment (jackets, pants and boots), as is and where is, no less than once annually under certain conditions.

1. The Sister City Memorandum of Understanding, as renewed, has to be in effect;
2. The City Manager or his/her designee has determined any safety equipment identified for donation has no value to the City of Milpitas;

3. The City of Dagupan signed a waiver of liability approved as to form by the City of Milpitas City Attorney; and
4. The City of Dagupan is responsible to picking up the donated equipment at one of the City of Milpitas' Fire stations in coordination with the Fire Chief or designee.

Fiscal Impact:

No fiscal impact for donation of obsolete Fire safety equipment which is deemed to have no value to the City of Milpitas.

California Environmental Quality Act:

The City Council's adoption of the resolution is not a project subject to environmental review under the California Environmental Quality Act (CEQA) pursuant to CEQA Guideline 15378(b)(2) as a continuing administrative activity as the City routinely disposes of obsolete or surplus equipment and no changes to the environment are anticipated by a mere donation of obsolete equipment.

Recommendation:

Adopt a Resolution Authorizing the City Manager or Designee to Donate Obsolete Fire Safety Personal Protective Equipment (Jackets, Pants and Boots) to the City of Dagupan.

Attachments:

1. Resolution

RESOLUTION NO. _____

A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF MILPITAS TO APPROVE DONATIONS OF OBSOLETE FIRE SAFETY PERSONAL PROTECTIVE EQUIPMENT (JACKETS, PANTS AND BOOTS) TO SISTER CITY DAGUPAN

WHEREAS, on April 15, 2003, the Cities of Milpitas and Dagupan executed their first Memorandum of Understanding, establishing a Sister City relationship between the City of Milpitas and City of Dagupan to enrich cultural understanding, create adult and student exchange opportunities and broaden cooperation to encourage goodwill between the Cities; and

WHEREAS, on December 3, 2019, the Cities of Milpitas and Dagupan executed the Memorandum of Understanding renewing the Sister City relationship between the City of Milpitas and City of Dagupan; and

WHEREAS, the renewed Memorandum of Understanding is set to expire on December 3rd, 2024; and

WHEREAS, the City of Dagupan requested to receive donations of obsolete Fire safety personal protective equipment (jackets, pants and boots) ,from the City of Milpitas; and

WHEREAS, the City of Dagupan understands that such obsolete Fire safety personal protective equipment (jackets, pants and boots) may not provide the full protection as intended and is prepared to sign a waiver of liability holding the City of Milpitas harmless; and

WHEREAS, per the City of Milpitas Municipal Code Section I-2-7, the Purchasing Agent is authorized to dispose of surplus items with an estimated of value of five thousand Dollars (\$5,000) or less through a public or private sale or by renting or destroying the surplus items; and

WHEREAS, the aforementioned Municipal Code Section does not provide for the donation of any surplus items; and.

WHEREAS, any donated Fire safety equipment shall have no value to the City of Milpitas and

WHEREAS, the local Sister City of Dagupan organization on behalf of the City of Dagupan will be responsible to pick up obsolete Fire safety personal protective equipment (jackets, pants and boots) , as is and where is, from City of Milpitas Fire Stations in coordination with the City of Milpitas Fire Chief or designee.

NOW, THEREFORE, the City Council of the City of Milpitas hereby finds, determines, and resolves as follows:

1. The City Council has duly considered the full record before it, which may include but is not limited to such things as the City staff report, testimony by staff and the public, and other materials and evidence submitted or provided to it. Furthermore, the recitals set forth above are found to be true and correct and are incorporated herein by reference.
2. The City Council hereby authorizes the City Manager or his/her designee to donate surplus Fire safety personal protective equipment (jackets, pants and boots), as is and where is, no less than once annually as long as the Sister City Memorandum of Understanding, as renewed, is in effect and after the City Manager or his/her designee has determined that

such safety equipment has no value to the City of Milpitas and the City of Dagupan signed a waiver of liability approved as to form by the City of Milpitas City Attorney.

PASSED AND ADOPTED this _____ day of _____, 2022, by the following vote:

AYES:

NOES:

ABSENT:

ABSTAIN:

ATTEST:

APPROVED:

Wendy Wood, City Clerk

Rich Tran, Mayor

APPROVED AS TO FORM:

Christopher J. Diaz, City Attorney



CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Motion to Reconfirm Findings and Determinations Under Resolution No. 9105 and Assembly Bill 361 for the Continuation of Virtual Meetings
Category:	Consent Calendar-Leadership and Support Services
Meeting Date:	3/1/2022
Staff Contact:	Christopher J. Diaz, City Attorney, (408) 586-3040
Recommendation:	Move to reconfirm findings and determinations under Resolution No. 9105 and Assembly Bill 361 for the continuation of virtual meetings.

Background:

On March 17, 2020, in the face of the COVID-19 pandemic, Governor Gavin Newsom issued Executive Order N-29-20 suspending certain provisions of the Ralph M. Brown Act in order to allow for local legislative bodies to conduct their meetings completely telephonically or by other electronic means.

The provisions in the Brown Act that were suspended by the Governor's Executive Order are contained at Government Code Section 54953(b)(3) and require that when teleconferencing is used, outside of a statewide emergency, that the following occur:

- An agenda is required to be posted at all locations, including any teleconference locations
- Each teleconference location must be identified on the actual agenda
- Each teleconference location shall be accessible to the public
- A quorum of the legislative body must be in the jurisdiction

With the Governor's Executive Order, the four above requirements were suspended, allowing Councilmembers to not have to post an agenda at their teleconference location, not have to identify their location on the meeting agenda, not have to ensure public accessibility at the teleconference location, and the legislative body did not need a quorum present in the jurisdiction. As the Council is well aware, this allowed all City Council meetings and other meetings of legislative bodies of the City to be conducted by Zoom with councilmembers, commission members, committee members, and staff all joining from remote virtual locations.

The suspension of certain provisions of the Brown Act was further extended by the Governor on June 11, 2021 by the issuance of Executive Order N-08-21 which continued to allow for complete virtual meetings until September 30, 2021.

With the expiration of the Governor's Executive Order and the uncertainty that surrounded the Governor's potential recall, the State Legislature also took the remote meeting issue into its own hands through the adoption of Assembly Bill 361, which is explained in more depth in the Analysis section below.

On October 5, 2021, the City Council adopted Resolution No. 9105, making findings that there is an existing State of Emergency and that state or local officials continue to recommend social distancing measures to prevent the spread of COVID-19. In particular, the resolution included reference to Cal-OSHA regulation 3205, which

recommends physical distancing in the workplace. By motion and majority vote, the City Council may reconfirm the findings of Resolution No. 9105 and continue to hold virtual meetings pursuant to AB 361.

Analysis:

On September 16, 2021, the Governor signed AB 361, which allows legislative bodies to meet virtually provided there is a state of emergency declared by the Governor, and either (1) state or local officials have imposed or recommended measures to promote social distancing; or (2) the legislative body determines by majority vote that meeting in person would present imminent risks to the health and safety of attendees. The Governor by executive order signed on September 20, 2021, suspended the effective date of AB 361 to October 1, 2021. As a result, if the City desires to have virtual meetings on or after October 1, 2021, it must do so consistent with the requirements of AB 361.

AB 361 preserves many of the provisions of the earlier executive orders, including the suspension of the four teleconferencing requirements noted above, while also adding new requirements to the management of remote and teleconference public meetings in order to better achieve the levels of transparency that the Brown Act demands. Specifically, AB 361 imposes two new rules on remote public meetings:

1. Local governments and agencies hosting teleconference meetings in lieu of traditional in-person public meetings must permit direct public comment during the teleconference, and must leave open the opportunity for public comment until the comment period for a given item is closed during the ordinary course of the meeting. The opportunity to make public comment must be of a sufficient duration so as to allow actual public participation.
2. Any action by the governing body during a public teleconference meeting must occur while the agency is actively and successfully broadcasting to members of the public through a call-in option or an internet-based service option. If a technical disruption within the agency's control prevents members of the public from either viewing the meeting of the public agency, or prevents members of the public from offering public comment, the agency must cease all action on the meeting agenda until the disruption ends and the broadcast is restored. Action taken during an agency-caused disruption may be challenged as a violation of the Brown Act.

In order to continue to qualify for AB 361's waiver of in-person meeting requirements, the City Council must, within thirty (30) days of its first meeting under AB 361, and every thirty (30) days thereafter, make findings that (a) state or local officials continue to recommend measures to promote social distancing, or that (b) an in-person meeting would constitute an imminent risk to the safety of attendees.

The above conditions continue to exist at this time, and staff recommends that the City Council by motion reconfirm the findings made in Resolution No. 9105 so that the City Council and all other subordinate legislative bodies may continue to meet virtually.

Lastly, it is important to that AB 361 is optional. If the City Council wishes, it may meet in person. In addition, hybrid meetings are permissible. However, according to City Management, there is not a hybrid option for Commissions, Committees and Task Forces at the City. Thus, regardless of whether the City Council may prefer to meet in person, City Management is recommending that the City Council reconfirm the findings in the resolution to ensure all other Commission, Committee, and Task Force meetings can continue to meet and allow the public to meet remotely without risking public health.

Policy Alternatives:

Alternative 1: Do not by motion reconfirm the findings made in the resolution making findings and determinations under Assembly Bill 361 for the continuation of virtual meetings.

Pros: None

Cons: Many of the existing Commission, Committee, and Task Force meetings will not be able to meet virtually or through a hybrid format forcing all staff, commission or committee members, and the public to attend meetings in person.

Reason not recommended: The COVID-19 pandemic continues to be a global health issue and by forcing commission, committee, and task force meetings to be in person, public health may be put at risk.

Fiscal Impact:

The City Council's reconfirmation of the findings made in the resolution to continue with virtual meetings will maintain the status quo and no financial impact is anticipated by the reconfirmation of the findings.

California Environmental Quality Act:

The City Council's reconfirmation of the findings made in the resolution is not a project under the California Environmental Quality Act (CEQA) Guideline 15378(b)(5) as it constitutes an organizational or administrative activity of the government that will not result in direct or indirect physical changes in the environment. Further, virtual meetings are likely to reduce certain impacts associated with vehicular travel related to in-person public meetings.

Recommendation:

Move to reconfirm findings and determinations under Resolution No.9105 and Assembly Bill 361 for the continuation of virtual meetings

Attachment

Resolution 9105

RESOLUTION 9105

A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF MILPITAS MAKING FINDINGS AND DETERMINATIONS UNDER AB 361 FOR THE CONTINUATION OF VIRTUAL MEETINGS

WHEREAS, the Ralph M. Brown Act (Gov. Code § 54950 *et seq.*) generally requires local agencies meeting via teleconference, including through other virtual or electronic means, to, among other things, provide public access at each location in which members of the legislative body are teleconferencing; and

WHEREAS, the Legislature recently enacted Assembly Bill 361 (AB 361), which amended Government Code section 54953 to allow local agencies to meet fully virtually, without fully adhering to the rules otherwise applicable to teleconferencing, during a proclaimed state of emergency if state or local officials have imposed or recommended measures to promote social distancing; and

WHEREAS, the Governor issued a proclamation declaring a state of emergency on March 4, 2020 due to the COVID-19 pandemic, pursuant to section 8625 of the California Emergency Services Act, and this proclaimed state of emergency currently remains in effect; and

WHEREAS, the City Council of the City of Milpitas has considered the circumstances of the state of emergency; and

WHEREAS, state or local officials continue to recommend measures to promote social distancing to prevent the spread of COVID-19, in particular, Cal-OSHA regulation 3205 recommends physical distancing in the workplace generally and regulates a “close contact” defined as being within 6 feet of another under certain circumstances; and

WHEREAS, in order to continue to impose social distancing while holding in-person meetings there is a high likelihood that members of the public would not all be able to be present in the meetings spaces; and

WHEREAS, the continuation of virtual meetings will allow for full participation by members of the public until social distancing recommendations are no longer necessary; and

WHEREAS, the City Council of the City of Milpitas desires that all City legislative bodies continue to hold virtual meetings pursuant to AB 361 and Government Code section 54953(e).

NOW, THEREFORE, the City Council of the City of Milpitas hereby finds, determines, and resolves as follows:

1. The City Council has considered the full record before it, which may include but is not limited to such things as the staff report, testimony by staff and the public, and other materials and evidence submitted or provided to it. Furthermore, the recitals set forth above are found to be true and correct and are incorporated herein by reference.
2. The City Council and all other legislative bodies of the City of Milpitas who are required to hold public meetings, shall continue to meet virtually in accordance with Government Code section 54953(e) and without compliance with section 54953(b)(3) based upon the findings and determinations hereby made by the City Council.

PASSED AND ADOPTED this 5th day of October 2021, by the following vote:

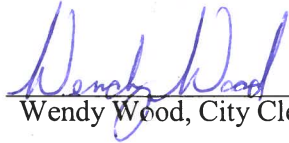
AYES: (5) Mayor Tran, Vice Mayor Montano, Councilmembers Chua,
Dominguez, and Phan

NOES: (0) None

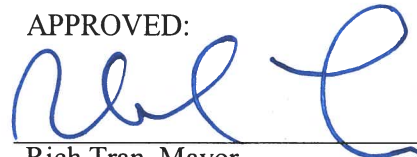
ABSENT: (0) None

ABSTAIN: (0) None

ATTEST:


Wendy Wood, City Clerk

APPROVED:


Rich Tran, Mayor

APPROVED AS TO FORM:


Christopher J. Diaz, City Attorney



CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Authorize and Approve Travel to Monterey, CA for City Manager Steve McHarris to Attend the Innovating Commerce Serving Communities (ICSC) Conference scheduled for March 8 - 9, 2022
Category:	Consent Calendar-Leadership and Support Services
Meeting Date:	3/1/2022
Staff Contact:	Ashwini Kantak, Assistant City Manager, 408-586-3053
<u>Recommendation:</u>	Authorize and Approve Travel to Monterey, CA for City Manager Steve McHarris to Attend the Innovating Commerce Serving Communities (ICSC) Conference scheduled for March 8 – 9, 2022.

Background:

The Innovating Commerce Serving Communities (ICSC) holds its conference each year in Monterey. This popular conference is scheduled for March 8 – 9, 2022, and is designed for public and private sector representatives in real estate and commercial development. This conference provides city officials with the connections and catalyze deals with the innovators, dealmakers, and changemakers driving the marketplaces industry forward in the region. It affords the City Manager the rare opportunity to connect and openly exchange ideas with other city officials and ICSC member organizations.

This in-person conference will allow the City Manager and select city staff to serve as panelists for one of the sessions. The panel will highlight the work Milpitas is doing to provide zoning flexibility to attract ground floor retail businesses. The preliminary program is included in this report.

Analysis:

The City of Milpitas Travel and Expense Policy requires all travel for the elected officials and City Manager be approved by City Council. Council approval of this request will allow City Manager McHarris to exchange ideas with city officials from other cities and ICSC member organizations, highlight work that Milpitas is doing, and bring back information from other cities to share with his Executive Leadership Team.

Policy Alternative:

Not applicable

Fiscal Impact:

The estimated expenses for the conference in Monterey are \$800 for conference registration and hotel. These costs will be covered by the Silicon Valley Economic Development Alliance (SVEDA) through the Office of Economic Development's membership since City Manager McHarris will serve as a panelist.

California Environmental Quality Act:

By the definition provided in the California Environmental Quality Act (CEQA) Guidelines Section 15378, this action does not qualify as a "project" for the purpose of CEQA.

Recommendation:

Authorize and Approve Travel to Monterey, CA for City Manager Steve McHarris to Attend the Innovating Commerce Serving Communities (ICSC) Conference scheduled for March 8 – 9, 2022.

Attachment(s):

Attachment 1: Draft 2022 ICSC Conference Schedule

ATTACHMENT 1

ICSC@MONTEREY

Schedule

Tuesday March 8, 2022

7:30am - 6:00pm

Badge Pickup
Serra Lobby

8:00am - 9:15am

Continental Breakfast
De Anza Foyer

No breakfast service after 9:15 am.

8:30am - 9:00am

First Timer, New Member & Student Ordination
Bonsai I

Carmelita Botelho, CDP, CLS, CRX, ICSC State Director of Northern California, Vice President, Real Estate, Grocery Outle...

9:00am - 4:00pm

Dealmaking & Retailer Central
Serra Ballroom

9:15am - 9:30am

Welcome & Introduction to the Program
De Anza Ballroom

Michael Di Geronimo, ICSC@MONTEREY 2022 Program Advisory Co-Chair, Shareholder, Miller Starr RegaliaPatrick McGaughey, I...

9:30am - 10:15am

Retail Redevelopment in a Hybrid World
De Anza Ballroom

The ways in which we shop, dine, work and play continue to evolve. Existing retail centers are being reimaged and rede...

10:30am - 11:15am

Emerging Trends in Retail
De Anza Ballroom

From omni-channel national tenants to artisan pop-ups, there are new opportunities as retailers of all kinds work to mee...

11:30am - 12:15pm

Innovation in Mixed-Use Developments
De Anza Ballroom

Don't miss this exciting group of experienced professionals who will discuss their perspectives on the benefits and chal...

1:00pm - 1:30pm

Lunch Served
De Anza Ballroom

No lunch service after 1:30 pm.

1:30pm - 2:00pm

Keynote Presentation: The Taxpayer Protection & Government Accountability Act
De Anza Ballroom

Learn about the Taxpayer Protection and Government Accountability Act and its implications and importance to the industr...

2:15pm - 3:00pm

A Model for Flexible Zoning to Boost the Economy & Why It Matters
Bonsai II

Special Industry Group B Zoning flexibility is essential during a time when retail has been evolving for many years and t...

2:15pm - 3:00pm

Challenges and Opportunities with EV Charging Stations in a Retail Center
Bonsai I

Special Industry Group A Industry leaders from Tesla will discuss all the reasons you should consider having a charging s...

4:00pm - 6:00pm

Next Generation Reception
Jeffers Plaza

4:00pm - 6:00pm

Opening Reception
Stevenson Terrace & Steinbeck Lobby



ICSC@MONTEREY

Schedule

Wednesday March 9, 2022

8:00am - 9:00am

Continental Breakfast

De Anza Foyer

No breakfast service after 9:00 am.

8:00am - 12:00pm

Badge Pickup

Serra Lobby

8:00am - 12:00pm

Dealmaking & Retailer Central

Serra Ballroom

9:00am - 10:30am

Retailer Runway

De Anza Ballroom

Today's retailers share their expansion plans. Panelists will discuss site requirements in the region and other pertinent...

12:00pm - 12:00pm

Event Adjourns



CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Provide direction on Homelessness Task Force recommendations
Category:	Community Development
Meeting Date:	3/1/2022
Staff Contact:	Sharon Goei, Building Safety and Housing Director, 408-586-3260 Robert Musallam, Housing and Neighborhood Services Administrator, 408-586-3275
Recommendation:	Provide direction on Homelessness Task Force recommendations.

Background:

At the February 1, 2022 City Council meeting, the Homelessness Task Force provided its report and presentation to the City Council. Although Council discussed the item, no specific direction was provided to staff and Mayor Tran requested that staff bring this item back for Council consideration at the first regular Council meeting in March.

Analysis:

The February 1 agenda report, included as Attachment 1, provides background information and overview of the Homelessness Task Force and also includes the Homelessness Task Force report presentation that delineates the task force program ideas in detail. The Task Force recommendations were grouped in five key areas:

1. Milpitas Homelessness Help Center
2. Temporary Housing Programs
3. Homelessness Prevention Programs
4. Work and Self-Sufficiency Programs
5. Accountability

Although the City has been investing a significant amount of resources in unhoused services and homelessness prevention, the recommendations from the Task Force will require additional funding and will need to be prioritized in the context of all other Council and community priorities. It is also important to note that the current limited staff capacity has necessitated sole focus on work plan items associated with federal or state requirements. Additional staffing resources will be required to conduct any further research or implementation related to the Homelessness Task Force.

Fiscal Impact:

Depending on Council direction on the Homelessness Task Force recommendations, there may be future fiscal impact in terms of funding or personnel cost to conduct research and implementation.

California Environmental Quality Act:

The action being considered has no potential for causing a significant effect on the environment and is exempt from the California Environmental Quality Act (CEQA) pursuant to CEQA Guidelines Section 15061(b)(3). If the City Council is inclined to explore any of the task force recommendations, after staffing resources are secured, staff will conduct a CEQA analysis, or verify the applicability of a CEQA exemption, prior to any discretionary action to approve or move forward with any recommendation.

Recommendation:

Provide direction on Homelessness Task Force recommendations.

Attachment:

1. February 1, 2022 Council agenda report



CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Receive report from Homelessness Task Force
Category:	Community Development
Meeting Date:	2/1/2022
Staff Contact:	Sharon Goei, Building Safety and Housing Director, 408-586-3260 Robert Musallam, Housing and Neighborhood Services Administrator, 408-586-3275
Recommendation:	Receive report from Homelessness Task Force.

Background:

At the December 15, 2020 City Council meeting, at the request of the Mayor, Council directed staff to place an item on the January 5, 2021 Council meeting agenda related to creating a Homelessness Task Force. At the January 5, 2021 City Council meeting, Council approved the establishment of a new ad hoc Homelessness Task Force. The task force would be comprised of up to ten resident members. Its purpose is to expand resident participation in addressing homelessness issues within the City and provide solutions, feedback, and input that will contribute to improving the quality of life of the Milpitas community, neighborhoods, and residents.

Ten members were appointed to the task force by the Mayor with input from the Council. Appointed to the task force were the following members: William Lam, Sanae Alexander, Jeremy Bevington, Ferdie Centeno, Ricky Davis, Martha Lamdin, Norma Morales, Lisa Moreno, Barbara Jo Navarro, and Tingna Xu. The following three members subsequently resigned from the task force: Ricky Davis, Martha Lamdin, and Lisa Moreno.

Ten monthly meetings have been held by the task force from March 2021 through January 2022, with the exception of July 2021. Staff has been serving in a facilitator role to coordinate meetings, assist task force members during discussions, and provide updates related to unhoused services. The analysis section below summarizes the task force discussions during those meetings.

Analysis:

The first task force meeting was held on March 10, 2021. The task force voted to select William Lam as the Chair and Sanae Alexander as the Vice Chair. Overall, the first meeting provided an opportunity for members to introduce themselves to the community, discuss the role of the task force, and begin initial logistical discussions as to how to best maximize their use of time and resources.

Subsequent meetings in April and May 2021 allowed staff to provide the task force with information about compliance with the Brown Act and the City's Open Government Ordinance. The task force discussed member availability and decided to meet on a monthly basis. During April and May, staff provided information and resources on homelessness, including the City's programs on homeless response and prevention. Additionally, staff invited the Santa Clara County Office of Supportive Housing to give a presentation on the 2020-2025 Santa Clara County Community Plan to End Homelessness. County representatives also shared information regarding their Homeless Engagement and Access Team for homeless outreach and assessment. Through these initial meetings and information gathering sessions, the task force began to explore possible areas of focus. Examples of the ideas and areas the task force desired to explore are listed below:

- Housing (both permanent affordable housing and temporary housing/shelters)
- Food and clothing

- Education and job training
- Substance abuse rehabilitation services
- Homelessness prevention
- Helping people access benefits and resources
- Community safety
- Litter and pollution
- At-risk youth and McKinney-Vento students
- Multi-lingual social/emotional services for individuals experiencing homelessness

Task force members also discussed goals and objectives for the Homelessness Task Force:

- Help the unhoused move into housing for the homeless
- Provide resources, support, restore dignity and plan for prevention through our unhoused services
- Find cost effective solutions for the unhoused to create a safer community
- Provide input/feedback on the challenges faced by families and students and find a sustainable and innovative solution to help the unhoused and McKinney-Vento students in Milpitas

From June through September 2021, the task force synthesized their ideas into program areas that would then become the basis of the Homelessness Task Force's plan. The plan created program areas of outreach and community communication, temporary housing, prevention program, work program, and accountability and community safety.

The task force assigned members to program areas in June. In August and September, task force members explored their program ideas, conducted research, presented on program topics, and gave one another feedback. The task force was asked to identify resources that would be required for each program idea. Members noted that resources, including funding and personnel, would need to be determined depending on program direction. The task force also discussed the format of the task force report presentation to the City Council.

From October 2021 through January 2022, the task force held robust discussions on their program areas and report presentation slides to the City Council. Task force members reviewed and edited slides, providing further input on program areas in each meeting. The task force approved the slide presentation and selected task force members to deliver the presentation to the City Council. The task force outlined their presentation into the following main program areas:

- Milpitas Homelessness Help Center
- Temporary Housing Programs
- Homelessness Prevention Programs
- Work and Self-Sufficiency Programs
- Accountability

Please refer to Attachment 1 for the presentation of the Homelessness Task Force report that delineates the program areas in detail.

At the February 1, 2022 City Council meeting, the Homelessness Task Force will provide its report and presentation to the City Council.

Fiscal Impact:

There is no fiscal impact to receive a report from the Homelessness Task Force. However, depending on Council feedback on the report, there may be future fiscal impact in terms of funding or personnel cost to conduct research or implementation. It is important to note that the current low staffing capacity has necessitated focus on work plan items associated with federal or state requirements. Additional staffing resources will be required to conduct any further research or implementation related to the Homelessness Task Force.

California Environmental Quality Act:

The action being considered, the mere acceptance of a report, has no potential for causing a significant effect on the environment and is exempt from the California Environmental Quality Act (CEQA) pursuant to CEQA Guidelines Section 15061(b)(3). If the City Council is inclined to explore any of the recommendations made in the report, staff will conduct a CEQA analysis, or verify the applicability of a CEQA exemption, prior to any discretionary action to approve or move forward with any recommendation.

Recommendation:

Receive report from Homelessness Task Force.

Attachment:

1. Presentation of Homelessness Task Force Report

City Council Meeting

Homelessness Task Force Report

February 1, 2022

City of Milpitas

455 E. Calaveras Blvd., Milpitas, CA 95035
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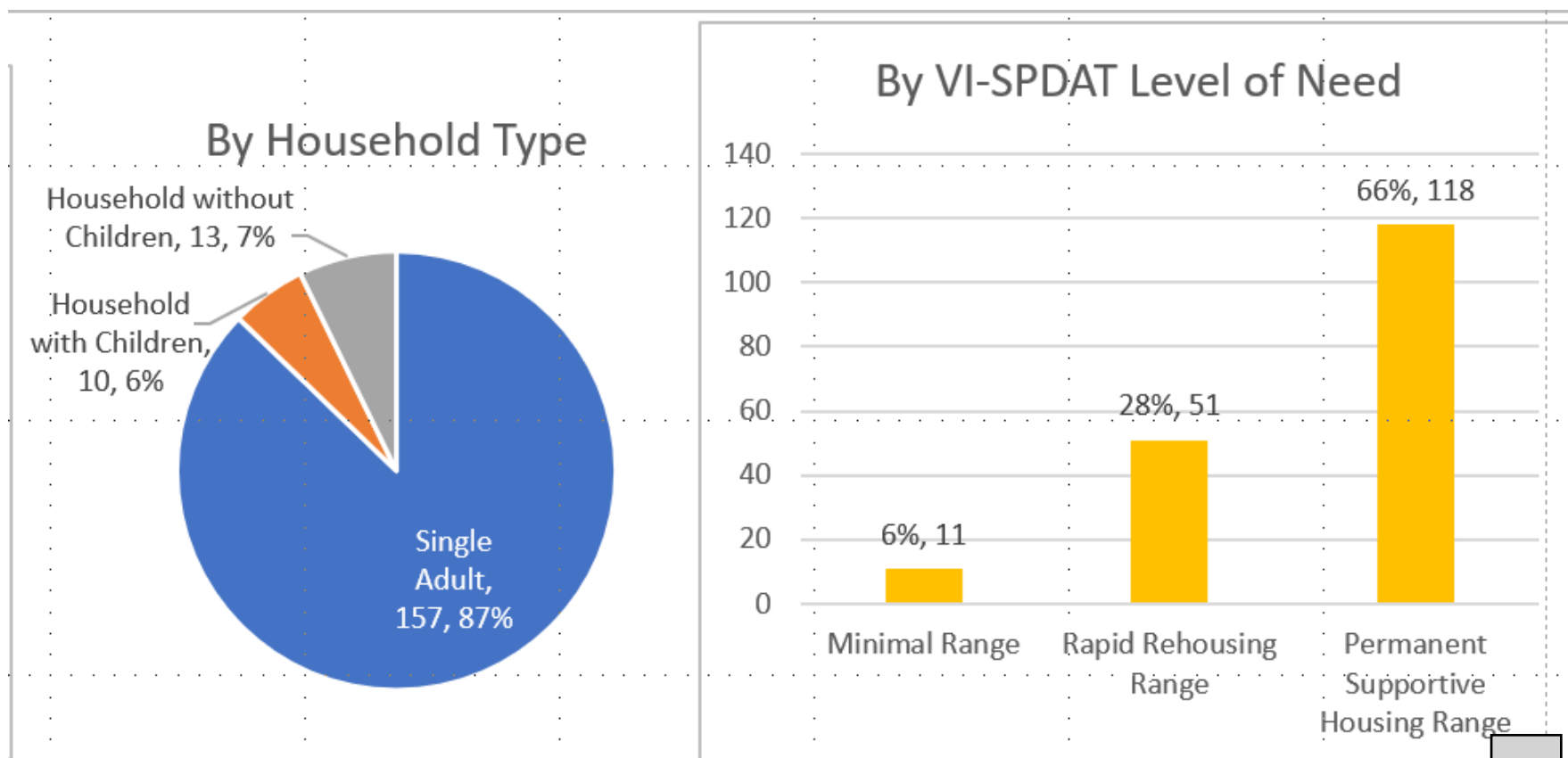
Presentation Outline

- Homelessness in Milpitas
- Task Force Overview, Goals, Members
- Task Force Program Ideas
- Receive Report from Task Force



Milpitas Affiliated Households Waiting for Housing

- 6,298 households in the Community Queue (Countywide)
 - 180 households are “affiliated” with Milpitas
 - 169 households scored in the RRRH or PSH range



Homelessness Task Force Overview

- On January 5, 2021, the City Council, upon the request of Mayor Tran, approved the establishment of a new Ad Hoc Homelessness Task Force with up to ten community members.
- The purpose of the Task Force is to expand resident participation and provide solutions, feedback, and input that will contribute to improving the quality of life of the Milpitas community, neighborhoods, and residents.
- Monthly meetings except July
- Staff facilitates meetings and provides updates on programs



Homelessness Task Force Overview

- **March:** Welcome, introductions, selection of Chair and Vice Chair, role of the task force, logistics
- **April:** Brown Act training, possible areas of focus, staff shared resources on homelessness
- **May:** Presentation by County Office of Supportive Housing, task force goals and objectives
- **June-Sept:** Explore programs focused on outreach and community communication, temporary housing, homelessness prevention, work and self-sufficiency program, accountability and community safety
- **Oct-Jan:** Review, edit, and approve slides to be presented to City Council, and select Task Force representatives to deliver the presentation

Homelessness Task Force Goals

- Help the unhoused move into housing for the homeless
- Provide resources, support, restore dignity and plan for prevention through our unhoused services
- Find cost effective solutions for the unhoused to create a safer community
- Provide input/feedback on the challenges faced by families and students and find a sustainable and innovative solution to help the unhoused and McKinney-Vento students in Milpitas



Homelessness Task Force Members

Chair William Lam

Martha Lamdin

Vice Chair Sanae Alexander

Norma Morales

Jeremy Bevington

Lisa Moreno

Ferdie Centeno

Barbara Jo Navarro

Ricky Davis

Tingna Xu

Members that resigned from Task Force:

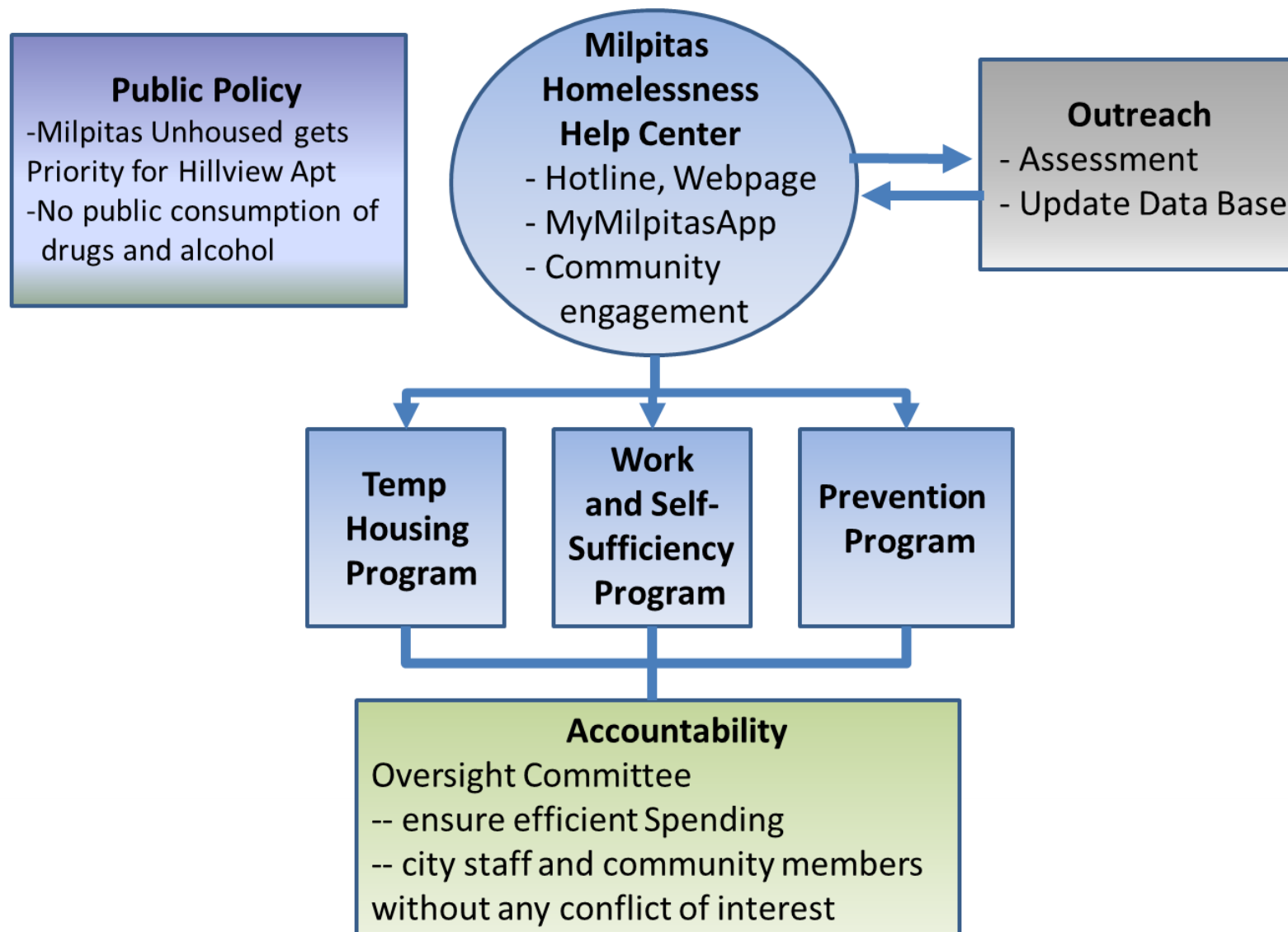
Martha Lamdin, Lisa Moreno, and Ricky Davis

Homelessness Task Force Report

- Plan Overview (Chair Lam)
- Program Ideas:
 - Milpitas Homelessness Help Center (Chair Lam)
 - Temporary Housing (Vice Chair Alexander)
 - Homelessness Prevention (Vice Chair Alexander)
 - Work and Self-sufficiency (Chair Lam)
 - Accountability (Chair Lam)



Milpitas Homelessness Task Force Plan Overview



Milpitas Homelessness Help Center

- Purpose: increase public information on homelessness resources, programs, and concerns
- Staff person at City Hall who can respond to questions and receive community feedback with language accommodation (e-mail, hotline, or walk-in)
- Webpage with local and county resources, oversight committee schedule
- Create a new category on the MyMilpitas App to facilitate outreach to the unhoused
- Community involvement and awareness of programs
- Example: Resource fairs and pop-up events



Temporary Housing Programs

- **City-sanctioned encampment or safe parking areas**
 - Purpose: Transition to permanent housing. Assistance with self-reliance, self-esteem, pride, dignity, etc.
 - Safer, more stable alternative to encampments; transitional
 - RVs and tents with showers, toilets, laundry, running water, garbage pick-up and food service
 - Assessment and case management
 - Example: City of Fremont, Mountain View, Union City



Temporary Housing Programs

- **Temporary shelter and resource center with giving priority to families, seniors, working individuals, and youth aging out of foster care system (17.5 to 22 years of age)**
 - Purpose: Transition to permanent housing. To build independence, quality of life, self-reliance, hope
 - Create a new congregate shelter with beds, food, daycare, employment resources, financial coaching and more
 - Possibly use an abandoned church building or vacant warehouse
 - Assessment and case management
 - Public-private sector collaboration
 - Example: St. Mary's Center in Oakland

Temporary Housing Programs

- **“Tiny home” transitional housing**
 - Purpose: Transition to permanent housing. Assistance with self-reliance, self-esteem, pride, dignity, etc.
 - Faster to construct and much lower cost than permanent housing (shipping containers can be prefabricated, are movable and scalable)
 - Non-congregate housing allows for more privacy and security
 - On-site services, assessment, case management, amenities
 - Explore subsidy for homeowners who host unhoused in Accessory Dwelling Units
 - Explore funding for homeowners or organizations to build tiny homes on their property
 - Example: City of Los Angeles, Oakland, Seattle’s “The BLOCK Project”

Prevention Programs

- **Connect with McKinney-Vento households; expand childcare**
 - Purpose: Identify and assist at-risk residents, youth, and MUSD McKinney-Vento households and increase child-care options
 - More robust outreach to McKinney-Vento households
 - More connections to services and organizations like LifeMoves
 - More outreach in various languages
 - Expand day care options so parents can go back to work and avoid falling into homelessness
 - Example: After the Bell and YMCA after school programs



Work and Self-Sufficiency Programs

- **Rewards for litter pick-up and job training**
 - Purpose: Create a work program to help with self-reliance, self-esteem, pride, dignity and to beautify the City.
 - Stage 1: Provide gift cards or food vouchers to unhoused residents who clean their own encampments, parks, freeway entrances, and other key areas
 - Stage 2: Motivated candidates are referred to SCC work program to train for professional skills
 - Reach out to neighborhoods, corporations, local organizations to volunteer and support the program
 - Refer workers to programs through NovaWorks, Goodwill, Downtown Streets Team and more
 - Example: City of Elk Grove

Accountability

- **Local Oversight Committee**

- Purpose: Ensure tax dollars are spent efficiently on unhoused programs
- Create a 7-9 member committee to oversee City spending on homelessness
- Committee approval for all expenditures
- Review 911 calls and crime reports related to unhoused residents



Recommendation

- Receive report from Homelessness Task Force



City of Milpitas

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CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Review the Proposed Streets, Parks and Facilities Naming Policy, the current City Naming Lists, Authorize the Process for naming McCandless Park and Provide Feedback to Staff
Category:	Community Services and Sustainable Infrastructure
Meeting Date:	3/1/2022
Staff Contact:	Renee Lorentzen, Recreation and Community Services Director, 408-586-3409
Recommendation:	1. Review the Proposed Streets, Parks and Facilities Naming Policy and Provide Feedback to Staff. 2. Review City Naming Lists and Provide Feedback to Staff. 3. Authorize Staff to begin process for naming McCandless Park.

Background:

On April 21, 2006, the City Council adopted Standard Operating Procedures (SOP) for naming City streets, parks and facilities through Council Subcommittee recommendation and Council action. After naming several streets and facilities, the Council at that time discontinued the subcommittee. On January 7, 2016, the then City Council established a Streets, Parks and Facilities Naming Subcommittee that made recommendations to the existing Naming Policy, the Naming Lists, and naming several City streets, parks and facilities. This Subcommittee met through November 8, 2017.

On February 26, 2019, City Council sunset the Streets, Parks and Facilities Naming Subcommittee and directed staff to assign naming recommendations for streets to the Planning Commission and for parks and facilities to the Parks, Recreation and Cultural Resources Commission. Based on the City Council direction and the input from the previous Naming Subcommittee, staff is bringing forward an updated policy in the new City Council Policy format for naming streets, parks and facilities.

This staff report was scheduled to be heard on the February 15, 2022 City Council meeting and deferred to the March 1, 2022 City Council meeting.

Analysis:

This staff report provides a summary of the attached draft City Streets, Parks and Facilities Naming Policy (Policy), discusses the current naming list and provides the information regarding the naming of McCandless Park.

Draft Policy Summary

Below, please find highlights of the Policy from the Purpose, Policy, and Procedure sections.

The Purpose of the Policy is to establish the guidelines, criteria and processes for naming City streets, parks and other facilities.

For naming of facilities, the draft Policy requires that

- The Planning Commission shall evaluate names of City streets and shall make recommendations to the City Council.
- The Parks, Recreation and Cultural Resources Commission shall evaluate names of City parks and facilities and shall make recommendations to the City Council.
- Naming recommendations are made from City established and City Council approved Naming Lists.

- The Policy does not prohibit the duplicative use of a name on a street, park or facility, but does not allow duplication within an asset type such as street, park or facility.

The draft Policy also allows for the consideration to rename a City asset per the policy statement as follows:

A deliberative process by City staff will be conducted to ensure that renaming of a street, park and facility will not diminish the original justification for the name or the prior contributors. Parks and facilities named after individuals shall not be changed unless it is found that because of the individual's character the continued use of their name would not be in the best interest of the community. Parks that have been named by deed restriction shall not be considered for renaming.

Further, the policy recommends that when naming parks and facilities near schools that the naming effort is coordinated with the Milpitas Unified School District when possible.

The draft Policy identifies criteria and guiding factors for naming or renaming a street, park or facility as follows:

1. Neighborhood or geographical identification, such as street, school, or other descriptive names;
2. Natural or geological features of the area;
3. Historical or cultural significance: the name of a historical figure can be considered if the figure had a significant and extraordinary historical influence on the area, state, national or international level;
4. The name of any person or family that has made a significant impact in the community and/or in development of the street, park, facility;
5. An individual or organization that contributed significantly to the acquisition or development of the park or facility to be named. This can include either a deed or substantial monetary contribution, or contribution toward acquisition and/or development of the park or facility. (Naming rights are not guaranteed if the donation is a dedication as required by the subdivision.
6. The articulated preference of residents of the neighborhood surrounding the street, park, facility;
7. A name should represent community values and consider future generations and ethnic diversity; If the name of an individual or family is to be considered, the use of such name shall have the approval of the individual (or his/her surviving family) or family when reasonably possible.
8. Avoid confusing or similar sounding names. (Public Safety Dispatch test)
9. Avoid changing street names along any continuous alignment. (Continuity test)

The draft Policy procedures implement the policy statements such as maintaining Naming Lists, the recommendation process from the Planning and Parks and Recreation and Cultural Resources Commission, and the steps for renaming streets, parks or facilities.

Naming Lists

The City currently has three (3) naming lists (attached) covering three naming categories with approved naming areas (streets, parks and/or facilities). Those lists are:

Naming List Category	Approved Naming Area
California Native Plants, Flowers, Trees	Streets
U.S. Presidents	Streets, Parks
Influential People	Streets, Parks
Milpitas Historical Names	Streets, Parks, Facilities

Naming lists were last updated in 2017. Feedback from the City Council on the lists is requested, including new names to add to the existing lists or creating additional lists through new Naming criteria genres.

Naming of McCandless Park

The new City park on McCandless Drive is anticipated to have a partial opening of its playgrounds, picnic areas, and community garden in late summer or early fall of 2022. This 4-acre park, adjacent to the new Mabel Mattos Elementary School, will also have in later park development phases, dog park areas, and lit field for sports use. This park is not currently named. Signage for the park requires ordering by early spring 2022 so that it can be installed before the park opens.

To keep with the park project timeline, staff is seeking the approval of City Council to move forward with the

process to name the park based on the Naming Policy feedback received at this meeting.

Next Steps

After receiving Council input, staff will return with a final Policy no later than the second Council meeting in March.

Fiscal Impact:

There is no fiscal impact associated with this item.

California Environmental Quality Act:

By the definition provided in the CEQA Guidelines Section 15378, this action does not qualify as a “project” for the purpose of CEQA as this action has no potential to result in either a direct physical change in the environment, or a reasonably foreseeable indirect physical change in the environment.

Recommendation:

1. Review the Proposed Streets, Parks and Facilities Naming Policy and Provide Feedback to Staff.
2. Review City Naming Lists and Provide Feedback to Staff.
3. Authorize Staff to begin process for naming McCandless Park.

Attachments:

1. Proposed Streets, Parks, and Facilities Naming Policy
2. City Naming Lists – President List
3. City Naming Lists – Milpitas Historical Names
4. City Naming Lists – California Native Plant, Flower, Tree



CITY OF MILPITAS

Item # 18.

Revision	Date
Original	04/21/2006

CITY COUNCIL POLICY

Policy No: Click or tap here to enter text.	CITY STREETS, PARKS AND FACILITIES NAMING POLICY	Effective Date: 2/15/2022
Revision No: 1	Policy Administrator: Recreation and Community Services	Next Review Due: As needed
Related Policies and Procedures: Incorporates and replaces SOP 1.3	Approved by: Click or tap here to enter text. Council meeting date, agenda item #, and vote	Date Approved: 2/15/2022

1. PURPOSE

- 1.1. This Policy establishes the guidelines, criteria, and processes for naming City streets, parks, and other facilities.
- 1.2. This Policy is consistent with Milpitas [Municipal Code, Title XI-1000](#) and [Government Code Section 34093](#).

2. POLICY

- 2.1. The City shall have the sole authority and the City Council shall have the final authority to approve names of City Streets, Parks, and other Facilities.
- 2.2. The Planning Commission shall evaluate names of City streets, and shall make recommendations to the City Council.
- 2.3. The Parks, Recreation, and Cultural Resources Commission shall evaluate names of City parks and facilities, and shall make recommendations to the City Council.
- 2.4. Although the City will have full control and final decision-making authority on any names selected, public input will be received, and other names may be raised and requested to be considered by the City Council.
- 2.5. From time to time, the City Council shall approve names to be added to a list(s) of names suitable for streets, parks, and facilities.
- 2.6. No duplication of names within an asset type (i.e., park, facility, plaza) will be approved.
- 2.7. A deliberative process by City staff will be conducted to ensure that renaming of a street, park, and facility will not diminish the original justification for the name of the prior contributors. Parks and facilities named after individuals shall not be changed unless it is found that because of the individual's character the continued use of their name would not be in the best interest of the community. Parks that have been named by deed restriction shall not be considered for renaming.
- 2.8. The following criteria and factors shall be considered with naming or renaming a street, park, or facility:
 - 2.8.1. Neighborhood or geographical identification, such as street, school, or other descriptive names;
 - 2.8.2. Natural or geological features of the area;



Revision	Date
Original	04/21/2006

CITY STREETS, PARKS, AND FACILITIES NAMING POLICY / POLICY #

- 2.8.3. Historical or cultural significance: the name of a historical figure can be considered, if the figure had a significant and extraordinary historical influence on the area, state, national, or international level;
- 2.8.4. The name of any person or family that has made a significant impact in the community and/or in development of the street, park, or facility;
- 2.8.5. An individual or organization that contributed significantly to the acquisition or development of the park or facility to be named. This can include either a deed or substantial monetary contribution, or contribution toward the acquisition, and/or development of the park or facility. (Naming rights are not guaranteed if the donation is a dedication as required by the subdivision.)
- 2.8.6. The articulated preference of residents of the neighborhood surrounding the street, park, facility;
- 2.8.7. A name should represent community values and consider future generations and ethnic diversity;
- 2.8.8. If the name of an individual or family is to be considered, the use of such name shall have the approval of the individual (or his/her surviving family) or family when reasonably possible;
- 2.8.9. Avoid confusing or similar sounding names (Public Safety Dispatch test);
- 2.8.10. Avoid changing street names along any continuous alignment (Continuity test).
- 2.9. Naming of parks and facilities near schools shall be coordinated with the Milpitas Unified School District as much as possible.
- 2.10. All naming and/or renaming of a park or facility will be set forth by a Council Resolution.
- 2.11. Should policy conflict with any City Ordinance, Code or other laws and regulations, the respective City Ordinance, Code or other laws and regulations shall prevail.

3. PROCEDURE

- 3.1. Maintaining a List of Names for Naming Streets, Parks, and Facilities.
 - 3.1.1. The Recreation and Community Services Department shall maintain a List of Names for Naming Streets, Parks, and Facilities.
 - 3.1.2. As needed, the Director of Recreation and Community Services shall bring additions to the List of Names for Naming Streets, Parks, and Facilities to Council for approval at any regular or special meeting.
- 3.2. Naming of Streets, Parks, and Facilities
 - 3.2.1. City street naming recommendations shall be brought to the Planning Commission for recommendation to the City Council and may be considered at any regular or special meeting.
 - 3.2.2. City park and facility naming recommendations shall be brought to the Parks, Recreation, and Cultural Resources Commission for recommendation to the City Council and may be considered at any regular or special meeting.
 - 3.2.3. Naming recommendations shall be from the City Council approved List of Names available from the Director of Recreation and Community Services.



Revision	Date
Original	04/21/2006

CITY STREETS, PARKS, AND FACILITIES NAMING POLICY / POLICY #

- 3.3. Proposed names for new City streets, parks, and facilities should be considered during the entitlement process prior to the final map approval.
- 3.4. Names being considered for streets shall be reviewed by the City and County emergency services dispatch and Post Office to discourage names that are too similar or confusing that may hinder emergency response; or are otherwise inappropriate for public safety purposes.
- 3.5. The following City Departments will contribute to the establishment and maintenance of databases for named streets, parks, and facilities:
 - 3.5.1. Information and Technology Department – Maintain database of all City assets (streets, parks, and facilities)
 - 3.5.2. Recreation and Community Services Department – Maintain Naming Lists, information about historical references, person's full names, ancestry, dates of birth and death, and other information of interest about the person or group, and the significance of their name to Milpitas' history and/or to that particular named asset.
 - 3.5.3. Planning Department – Coordinate Street Naming related to new development, prepare, and maintain GIS databases for mapping of new facilities.
- 3.6. Renaming of a street, park, or facility
 - 3.6.1. The renaming of a street, park, or facility may be initiated by City Council, City Commission, City staff, a group, or individuals.
 - 3.6.2. The initiation of renaming by non-City organizations or individuals shall be made by participating during Public Forum at the appropriate advisory City Commission or City Council meeting.
 - 3.6.3. The City Commission may place the request on the agenda for review of the proposed name(s), taking of public comment, and discussion of the renaming proposal consistent with this Policy.
 - 3.6.4. When a City Commission considers the renaming proposal of a street, park, or facility, staff shall notify the surrounding neighborhood in a ¼ mile radius.
 - 3.6.5. If the City Commission supports the renaming proposal, it will make a recommendation to the City Council for Council consideration.
- 3.7. The name of a park or facility that is sold, transferred to non-city ownership, or otherwise deemed to no longer be a City of Milpitas property, should be transferred to another location eligible for naming. Should there not be an appropriate location, the name shall be added to the appropriate Naming List for future use.



City of Milpitas
Facilities, Streets & Park Naming Subcommittee
Naming List – US Presidents
Approved for: Streets & Parks

Item # 18.

PRESIDENT	EXISTING STREET LOCATION
1. George Washington	Washington Dr./N. Milpitas Blvd.
2. John Adams	Adams Ave./N. Temple
3. Thomas Jefferson	
4. James Madison	
5. James Monroe	
6. John Quincy Adams	Adams Ave./N. Temple
7. Martin Van Buren	
8. William Henry Harrison	
9. John Tyler	
10. James K. Polk	
11. Zachary Taylor	Taylor Dr./Conway St.
12. Millard Fillmore	
13. Franklin Pierce	
14. James Buchanan	
15. Abraham Lincoln	
16. Andrew Johnson	
17. Ulysses S. Grant	
18. Rutherford B. Hayes	

PRESIDENT

EXISTING STREET LOCATION

19. James A. Garfield

20. Chester Arthur

21. Grover Cleveland

22. Benjamin Harrison

23. Grover Cleveland

24. William McKinley

25. Theodore Roosevelt

26. William Howard Taft

27. Woodrow Wilson

Wilson Way/N. Milpitas Blvd.

28. Warren G. Harding

29. Calvin Coolidge

30. Herbert Hoover

31. Franklin D. Roosevelt

32. Harry S Truman

33. Dwight D. Eisenhower

34. John F. Kennedy

Kennedy Dr./Fanyon St.

35. Lyndon B. Johnson

36. Gerald Ford

37. Jimmy Carter

38. Ronald Reagan

39. George Bush

PRESIDENT	EXISTING STREET LOCATION
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40. Bill Clinton	
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41. George W. Bush	
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42. Barack Obama	
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City of Milpitas
Facilities, Streets & Park Naming Subcommittee
Naming List – Milpitas Historical Names
Approved for: Streets, Parks, Facilities

NAME	SUGGESTED BY	DEDICATION LOCATION
<u>19th CENTURY</u>		
1. Charles Beverson Milpitas Cattle Rancher/Dairy Farmer	Commission: PRCRC	
2. Alfred Doten Milpitas literary figure/author	Commission: PRCRC	
3. Alfred French Ran first hotel that brought tourism to Milpitas	Commission: PRCRC	
4. JW Johnson First Town Constable	Commission: PRCRC	
5. Augustus Rathbone First Storekeeper	Commission: PRCRC	Augustus Rathbone Park
<u>20th CENTURY</u>		
6. Chew Family Part of Milpitas' early agricultural history, the Chew's had 15 acres where they ran their Flower Farm business	Naming Subcommittee	
7. Albert Currlin One of the first Doctors in Milpitas	Commission: PRCRC	Dedication Plaque: Valley Health Center

NAME	SUGGESTED BY	DEDICATION LOCATION
8. Sal Cracolice Ran Milpitas' first Pharmacy, started first Youth Center	Naming Subcommittee	Sal Cracolice Building (through June 2016)
9. Ernestina Garcia Civil Rights Activist	Commission: PRCRC	
10. Joe House Mayor (1974 – 1976)	Commission: PRCRC	
11. Bob McGuire First Parks and Recreation Director	Commission: PRCRC	Dedication Plaque: Comm. Center Amphitheater Bob McGuire Park
12. Ray Madruga Early Ironworker, invented "Milpitas Plow"	Commission: PRCRC	
13. Mabel Mattos	NA	Street: Mattos Dr./Edsel Bench/Farm Equipment: Alviso Adobe
14. Ford	Naming Subcommittee	
15. Dick Delong	Commission: PRCRC	Street: Delong Dr./Tradezone Blvd.
16. Joe Smith	Commission: PRCRC	Street: Smith Ln./Pimentel Cir.
17. Rogers Family (Ben, Jim)	NA	Ben Rogers Park
18. Weller Family (Joseph, Abraham)	NA	Street: Weller Ln./N. Main St./Weller Elementary
19. Denny Weisgerber	NA	Denny Weisgerber Community Room: Senior Center
<u>21st CENTURY</u>		
20. Larry Voellger Started Milpitas' first Public art Program (Art in Your Park)/ Long Serving Arts Commissioner	Naming Subcommittee	Public Art Project Dedication: Higuera Adobe Park

21. Jimmy Chamoures

Naming Subcommittee

Instrumental in the rebuilding of the Milpitas Post Newspaper in the mid 90's/Started Milpitas Yellow Pages



City of Milpitas
Facilities, Streets & Park Naming Subcommittee
Naming List – California Native Plants, Flowers, Trees
Approved for: Streets

NAME	EXISTING STREET LOCATION
1. Maple	Maple Ave./N. Abbott Ave.
2. Paprika	
3. Pomegranate	
4. Terracotta	Terracotta Ct./Dogwood Ct.
5. Beacon	Beacon Dr./Canton Dr.
6. Chamise	
7. Fern Family	
a. Fernleaf Dr.	Fernleaf Dr./ Sandisk Dr.
8. Snapdragon	
9. Manzanita	Manzanita Court/Blue Spruce Way
10. Poppy Family	
a. Poppy Lane	Poppy Ln./E. Calaveras Blvd.
b. Poppy Court	Poppy Ct./Poppy Ln.
11. Sagebrush	Sage Brush St./Milkweed
12. Finnis	
13. Milkweed	
14. Butterfly Weed	
15. California Aster	
16. Pacific Aster	
17. Desert Holly	
18. Coyote Brush	
19. Chuparosa	
20. Barberry	
21. Goldenstar	
22. Lily Family	
23. Camas	
24. Harebell	
25. Berkeley Sedge	
26. Anemone	
27. Purple Owls Clover	
28. Lilac	
29. Redbud	
30. Willow	Willow Ave./N. Abbott Ave.
31. Rabbit Brush	
32. Thistle	Thistle Pl./Clover Cir.
33. Clarkia	
34. Chinese Houses	
35. Dogwood	Dogwood Ct./Terracotta Ct.

NAME	EXISTING STREET LOCATION
36. Sacred Thorn	
37. Dichondra	
38. Shooting Star	
39. Bleeding Heart	
40. Candleholder	
41. Lance Leaf	
42. Cactus	
43. Canyon Prince	
44. Desert Tea	
45. Stream Orchid	
46. Rabbit Brush	
47. Yerba Santa	
48. Buckwheat	
49. St. Catherine's Lace	
50. Golden Yarrow	
51. Lizard Tail	
52. Fremontea	
53. Bush Family	
54. Bedstraw	
55. Snapdragon	
56. Sunrose	Sunrose Ct./Joshu Tree Ct.
57. Toyon	
58. Coral Bells	
59. Alumroot	
60. Cardinal	
61. Bridget Bloom	
62. Woolly Rose	
63. Desert Lavender – “Lavender”	Lavender Loop/Currant Rd.
64. Iris	
65. Scarlet Gilia	
66. Walnut	Walnut Dr./N. Abbott Ave.
67. Chuparosa	
68. Goldfields	
69. <i>Mallow Family</i>	
70. Tidy Tips	
71. El Tigre	
72. Sage	Sage Ct/Tarob Ct.
73. Tiger Lily	Tiger Lily St./Sunflower Ln.
74. Western Flax	
75. Bitterroot	
76. Cardinal Flower	
77. Honeysuckle	
78. Water Primrose	
79. Lupine	

NAME	EXISTING STREET LOCATION
80. Chamisso Bush	
81. Catalina Ironwood	
82. Laurel	
83. Blazing Star	
84. Wishbone Bush	
85. Mustang Mint – “Mint”	Mint Way/Cherry Cir.
86. Myrtle	Myrtle Ln./Clover Cir.
87. Needlegrass	
88. Beavertail	
89. Pricklypear	
90. Cactus	
91. Clover	Clover Cir/Myrtle Ln.
92. Redwood Sorrel	
93. Palo Verde	
94. Peony	
95. Scarlet Bugler	
96. Desert Bluebell	
97. Fiesta Flower	
98. Pine	
a. Pinewood Way	Pinewood Way/Fallen Leaf Dr.
b. Pinewood Court	Pinewood Way/Pinewood Ct.
c. Pinehurst Court	Pinehurst Ct./Tularcitos Dr.
99. Sycamore	Sycamore Dr./Barber Ln.
100. Cottonwood	Cottonwood Dr./Barber Ln.
101. Desert Peach	
102. Desert Almond	
103. Cherry	Cherry Cir./Mint Way
104. Coffee Berry	Coffee Berry Ln./Wild Rose Ln.
105. Red Berry	Red Berry Ln./Sunflower Ln.
106. Lemonade Berry	
107. Sugar Bush	
108. Currant Family	
a. Currant	Currant Rd./Lavender Loop
109. Matilija Poppy	
110. Wild Rose	
111. Baja Rose	
112. Chia	
113. Sage Family	
a. Sagemeadow Court	Sagemeadow Ct./ Beresford Ct.
114. Mexican Elderberry	
115. Checker	
116. Catchfly	
117. Grass Family	

NAME		EXISTING STREET LOCATION
118.	Goldenrod	
119.	La Luna	
120.	Aster Family	
121.	Clover	Clover Cir & Clover Ct.
122.	Southern Cattail	
123.	Sunflower	Sunflower Ln./S. Main St.
124.	Wild Grape	
125.	Joshua Tree	Joshua Tree Cir./Lundy Rd.
126.	Nightshade	Nightshade Rd./Garden St.
127.	Oak	
	a. Oakhurst Way	Oakhurst Way/Sandhurst Way
	b. Oak Ridge Road	Oak Ridge Rd./Calaveras Blvd.



**CITY OF MILPITAS
AGENDA REPORT
(AR)**

Item Title:	Receive Report on 2022 Citywide Community Engagement Survey
Category:	Leadership and Support Services
Meeting Date:	3/1/2022
Staff Contact:	Ashwini Kantak, Assistant City Manager, 408-586-3053 Charmaine Angelo, Public Information Officer, 408-586-3055
<u>Recommendation:</u>	Receive a report on results of the 2022 Citywide Community Engagement Survey.

Background:

As discussed at the January 25, 2022, Council Budget Study Session, a Citywide survey was conducted by Fairbank, Maslin, Mauling, Metz & Associates (FM3), a California-based company that has been conducting public policy-oriented opinion research since 1981. FM3 has worked with hundreds of local government agencies in research and strategic services. For the past three years, FM3 has been assisting the City with gathering public opinion and feedback from Milpitas residents City Council and Staff use the survey results to inform strategic funding decisions associated with the annual budget process. The outcome of the collaborative budget prioritization process impacts all City programs and services that in turn, directly affect the daily lives of everyone in Milpitas.

Analysis:

In order to conduct a true community satisfaction survey of adult residents, FM3 conducted an “address-based” survey with some combination of phone numbers, emails, and residential addresses. The survey was conducted January 3 through January 17, 2022, and was available in English, Mandarin, Spanish, and Vietnamese. Both email and mailed postcards were sent to geographical clusters throughout the City directing recipients to complete an online survey and after the first wave was completed, remaining open areas were targeted to complete a telephone survey. Because of the strong response from the community, FM3 was able to provide statistically sound and fully representative results from the adult residents of Milpitas at a 95% confidence interval, clearly demonstrating that the community is eager to provide their feedback to the City Council and administration and have a very strong favorable sentiment towards Milpitas and the services offered.

Representatives from FM3 will make a formal presentation to the City Council of the results, during the Council meeting. Topline results include:

- The overall quality of life rating has increased from last year’s 79% to 83%, suggesting that residents continue to view living in Milpitas favorably;
- 84% of residents agree that Milpitas’ diversity is an asset, different cultures are celebrated, and the City is family friendly;
- Large majorities continue to be proud to live in Milpitas, and see it as accepting (91%) and safe (86%);
- The share of those who trust the City to manage their tax dollars has increased by 3% in the last year, 68% trust the City to plan for Milpitas’ future;
- Just two in five now believe the City is growing too fast (41%), while 45% think it is growing at the right pace.
- Police, 911 response and infrastructure continue to rate as residents’ top priorities;

- Residents' allocation of \$100 to the budget suggests three different tiers of priorities. Tier one is public safety; tier two is economic development and neighborhoods/housing; and tier three is environment, community wellness and transportation.

As with the Council provided feedback at the Council Budget Study Session, this online and telephone survey is just one additional tool being used to facilitate preparation of the Fiscal Year 2022-23 annual city budget. In addition to this survey, there will be numerous community meetings for the general public, business community, external agencies with which Milpitas partners, and non-profit and volunteer agencies as well as an Open Townhall online community survey. The intent is to provide the Council with a collective representation of information for consideration as priorities and goals are identified, and to effectively prepare the budget for Council's consideration over the next several months. Further, it is the intent to budget and plan future community surveys so as to continually have current, statistically-valid public opinion polling completed on a regular basis for Council's consideration.

Fiscal Impact:

There is no fiscal impact associated with receiving the report on the survey results. However, as noted above, findings from the survey may inform budget actions in the proposed FY 2022-23 budget.

California Environmental Quality Act:

By the definition provided in the CEQA Guidelines Section 15378, this action does not qualify as a "project" for the purpose of CEQA as this action has no potential to result in either a direct physical change in the environment, or a reasonably foreseeable indirect physical change in the environment.

Recommendation:

Receive a report on results of the 2022 Citywide Community Engagement Survey.

Attachment:

1. 2022 City of Milpitas Community Survey Results - Matrix Table
2. 2022 City of Milpitas Community Survey Results - Rank Table
3. 2022 City of Milpitas Community Survey Results – XTAB
4. 2022 City of Milpitas Community Survey Results - Mean Score Summary Table

Table 1: Q3 JOB APPROVAL RATING RANK MATRIX TABLE (STRONGLY APPROVE)

	QA ON CELL PHONE		DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION				
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
E MILPITAS FIRE DEPARTMENT	54	56	49	53	54	58	54	42	68	56	54	53	58	58	49	50	58	52	72	66	61	48
C MILPITAS POLICE DEPARTMENT	41	40	34	38	44	45	40	31	59	32	43	32	50	45	39	38	43	40	68	6	51	5
D MILPITAS CITY COUNCIL	15	21	19	20	9	20	5	7	36	14	16	6	6	10	2	20	13	15	14	29	14	12
A MILPITAS CITY GOV'T OVERALL	14	17	21	19	10	22	4	3	39	5	17	2	5	11	2	19	14	15	17	0	17	0
B CITY'S BUDGET MANAGEMENT	12	14	17	15	8	16	4	6	31	5	14	2	4	9	3	15	12	11	12	13	13	6

	Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT		
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
E MILPITAS FIRE DEPARTMENT	54	75	46	57	47	60	50	69	39	64	45	52	52	57	52	57	51	60	58	50
C MILPITAS POLICE DEPARTMENT	41	64	31	45	27	44	40	53	33	49	29	38	39	49	37	45	43	33	44	37
D MILPITAS CITY COUNCIL	15	42	0	18	1	14	15	17	0	16	4	12	17	19	12	12	15	11	18	11
A MILPITAS CITY GOV'T OVERALL	14	35	0	17	2	16	14	17	16	18	11	14	13	18	12	14	17	5	17	12
B CITY'S BUDGET MANAGEMENT	12	32	0	14	0	11	12	14	0	13	3	8	13	16	10	12	12	9	14	9

	Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
E MILPITAS FIRE DEPARTMENT	54	60	54	57	48	56	59	54	42	68	55	36	55	62	46	50	52	54	49	36
C MILPITAS POLICE DEPARTMENT	41	51	45	48	34	45	52	32	35	57	41	24	43	46	33	37	39	42	36	24
D MILPITAS CITY COUNCIL	15	17	14	16	15	17	15	12	16	11	16	10	17	17	14	15	16	14	30	16
A MILPITAS CITY GOV'T OVERALL	14	19	9	15	14	15	15	10	16	15	13	7	17	21	13	14	15	14	8	16
B CITY'S BUDGET MANAGEMENT	12	17	8	13	10	15	11	8	11	12	8	10	20	7	12	12	12	11	13	14

Table 1: Q3 JOB APPROVAL RATING RANK MATRIX TABLE (STRONGLY APPROVE)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
E MILPITAS FIRE DEPARTMENT	54	55	63	49	47	60	48	65	54	46	51	62	57	45	55	56	53	56	47
C MILPITAS POLICE DEPARTMENT	41	33	47	42	43	41	42	36	44	39	45	34	38	40	32	50	38	44	44
D MILPITAS CITY COUNCIL	15	18	12	19	10	15	16	14	14	14	18	13	23	16	12	9	20	10	5
A MILPITAS CITY GOV'T OVERALL	14	14	12	18	12	13	16	11	14	14	18	10	19	15	16	10	19	10	10
B CITY'S BUDGET MANAGEMENT	12	9	15	14	9	12	12	14	9	10	14	5	18	12	14	9	15	8	6

	QD GENDER				QB AGE				GENDER BY AGE							
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
E MILPITAS FIRE DEPARTMENT	54	55	52	58	47	51	52	59	62	52	55	60	52	59	51	52
C MILPITAS POLICE DEPARTMENT	41	38	43	33	37	47	42	46	45	38	44	46	36	40	40	46
D MILPITAS CITY COUNCIL	15	14	15	22	6	16	14	23	12	14	16	18	13	15	15	16
A MILPITAS CITY GOV'T OVERALL	14	12	15	17	10	20	12	20	14	15	14	17	11	14	17	14
B CITY'S BUDGET MANAGEMENT	12	12	11	14	7	15	8	18	15	12	12	17	10	14	12	10

Table 2: Q3 JOB APPROVAL RATING RANK MATRIX TABLE (TOTAL APPROVE)

	QA ON CELL PHONE		DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION				
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
E MILPITAS FIRE DEPARTMENT	86	85	88	86	86	89	83	81	91	78	88	79	87	87	83	86	86	87	91	92	86	92
C MILPITAS POLICE DEPARTMENT	79	79	73	77	82	84	68	77	87	60	82	69	77	82	68	80	78	80	91	38	86	44
A MILPITAS CITY GOV'T OVERALL	67	73	77	75	59	84	26	55	80	20	77	22	48	61	56	74	67	67	69	49	68	69
D MILPITAS CITY COUNCIL	54	64	62	63	45	69	20	42	73	22	62	17	30	47	41	62	56	53	55	46	57	59
B CITY'S BUDGET MANAGEMENT	52	58	58	58	46	65	19	44	67	20	59	20	36	47	32	60	49	54	49	56	50	46
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
E MILPITAS FIRE DEPARTMENT	86	95	78	89	82	84	87	89	76	88	71	81	87	88	87	94	86	88	86	86		
C MILPITAS POLICE DEPARTMENT	79	91	48	84	59	81	79	88	62	88	58	77	79	76	83	90	83	73	82	77		
A MILPITAS CITY GOV'T OVERALL	67	86	23	75	27	65	69	77	46	71	41	67	69	70	61	65	69	66	66	68		
D MILPITAS CITY COUNCIL	54	80	10	64	15	51	55	65	10	60	21	53	58	54	52	47	56	50	51	57		
B CITY'S BUDGET MANAGEMENT	52	75	10	59	22	51	54	59	26	57	31	55	57	48	49	44	53	50	51	53		
	Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW					
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21		
E MILPITAS FIRE DEPARTMENT	86	87	92	89	82	90	88	78	86	90	92	72	93	82	87	84	86	86	95	86		
C MILPITAS POLICE DEPARTMENT	79	87	86	87	73	87	87	64	81	82	77	78	77	83	83	81	80	80	73	82		
A MILPITAS CITY GOV'T OVERALL	67	70	68	69	65	72	68	61	69	65	69	65	68	69	69	69	69	66	87	83		
D MILPITAS CITY COUNCIL	54	55	57	56	52	59	54	46	59	52	53	50	51	57	60	55	55	53	70	60		
B CITY'S BUDGET MANAGEMENT	52	53	49	51	54	57	47	51	57	50	59	49	54	51	53	52	53	51	73	60		

Table 2: Q3 JOB APPROVAL RATING RANK MATRIX TABLE (TOTAL APPROVE)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
E MILPITAS FIRE DEPARTMENT	86	89	89	89	73	89	83	90	89	81	85	85	86	90	94	83	86	88	78
C MILPITAS POLICE DEPARTMENT	79	74	83	82	78	79	80	75	83	76	86	78	77	86	84	75	77	84	76
A MILPITAS CITY GOV'T OVERALL	67	67	73	71	57	70	65	69	72	66	65	73	71	72	70	61	75	58	62
D MILPITAS CITY COUNCIL	54	64	54	58	45	58	53	55	60	51	55	55	58	62	59	46	63	47	38
B CITY'S BUDGET MANAGEMENT	52	56	54	57	42	55	52	54	56	54	50	50	52	62	50	46	58	45	50

	QD GENDER				QB AGE				GENDER BY AGE							
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
E MILPITAS FIRE DEPARTMENT	86	85	87	86	84	86	84	89	97	85	88	92	84	88	87	87
C MILPITAS POLICE DEPARTMENT	79	75	84	69	77	87	78	88	95	77	83	91	72	79	83	86
A MILPITAS CITY GOV'T OVERALL	67	67	68	68	64	75	61	68	83	68	67	74	67	67	70	66
D MILPITAS CITY COUNCIL	54	53	56	50	47	57	55	61	65	51	58	63	50	58	53	58
B CITY'S BUDGET MANAGEMENT	52	53	52	60	49	56	48	50	61	55	51	55	55	52	55	50

Table 3: Q3 JOB APPROVAL RATING RANK MATRIX TABLE (TOTAL DISAPPROVE)

	QA ON CELL PHONE		DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION				
						RIGHT	WRNG		VERY	VERY	TOTAL	TOTAL	MUCH	TOO	TOO	ABT			VERY	VERY	TOTAL	TOTAL
	Total	YES	NO	PHONE	ONLNE	DIREC	TRACK	DK/NA	SAT	DSSAT	SAT	DSSAT	TOO FAST	FAST	SLOW	RIGHT /DK	TOTAL YES	NO	SAT	DSSAT	SAT	DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
D MILPITAS CITY COUNCIL	25	13	20	16	35	11	68	28	9	70	16	68	55	36	32	15	27	24	27	54	24	38
B CITY'S BUDGET MANAGEMENT	21	13	16	15	28	9	60	21	6	50	14	57	39	28	29	13	24	20	20	30	19	44
A MILPITAS CITY GOV'T OVERALL	20	12	12	12	28	6	66	22	5	72	11	67	43	31	33	9	22	19	21	40	19	27
C MILPITAS POLICE DEPARTMENT	12	13	15	14	9	9	25	8	6	38	9	23	16	12	19	10	17	9	5	62	9	55
E MILPITAS FIRE DEPARTMENT	2	3	3	3	2	1	7	1	2	11	2	7	2	3	7	1	5	1	1	0	4	4

	Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT		
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
D MILPITAS CITY COUNCIL	25	9	71	17	69	37	19	23	82	28	65	17	24	28	30	43	25	21	27	23
B CITY'S BUDGET MANAGEMENT	21	8	66	14	61	27	18	17	53	21	47	13	21	26	23	34	20	22	21	21
A MILPITAS CITY GOV'T OVERALL	20	8	65	13	65	31	15	17	54	24	53	16	19	22	26	27	20	15	21	20
C MILPITAS POLICE DEPARTMENT	12	5	39	8	35	13	11	7	25	8	28	12	12	16	7	5	7	23	8	15
E MILPITAS FIRE DEPARTMENT	2	1	6	2	7	5	1	3	8	3	9	3	3	2	1	1	2	4	1	3

	Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
D MILPITAS CITY COUNCIL	25	26	32	29	18	29	28	23	14	30	25	22	25	19	22	23	23	26	17	18
B CITY'S BUDGET MANAGEMENT	21	24	23	24	16	19	27	18	14	24	15	13	19	18	24	19	19	22	3	7
A MILPITAS CITY GOV'T OVERALL	20	20	22	21	17	23	19	22	13	22	24	19	16	18	19	18	19	21	3	8
C MILPITAS POLICE DEPARTMENT	12	7	9	8	14	9	7	22	6	13	13	7	15	9	9	9	10	11	25	14
E MILPITAS FIRE DEPARTMENT	2	3	3	3	1	2	3	2	1	3	2	2	3	1	1	2	2	3	0	0

Table 3: Q3 JOB APPROVAL RATING RANK MATRIX TABLE (TOTAL DISAPPROVE)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
D MILPITAS CITY COUNCIL	25	21	20	22	30	21	25	23	20	29	20	20	17	19	28	34	16	35	34
B CITY'S BUDGET MANAGEMENT	21	20	16	18	25	18	20	19	17	19	21	19	19	16	25	24	15	29	23
A MILPITAS CITY GOV'T OVERALL	20	21	14	19	25	17	21	21	14	25	18	17	17	16	17	27	12	30	24
C MILPITAS POLICE DEPARTMENT	12	14	12	9	10	13	9	20	8	13	5	11	14	8	6	15	14	8	13
E MILPITAS FIRE DEPARTMENT	2	2	2	3	2	2	2	0	4	4	0	0	3	1	2	4	3	2	3

	QD GENDER			QB AGE						GENDER BY AGE						
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
D MILPITAS CITY COUNCIL	25	27	23	22	22	25	29	24	26	23	27	24	24	30	20	25
B CITY'S BUDGET MANAGEMENT	21	20	22	15	21	20	24	21	20	18	23	20	17	22	19	24
A MILPITAS CITY GOV'T OVERALL	20	23	17	17	18	18	26	22	11	18	23	17	20	27	15	20
C MILPITAS POLICE DEPARTMENT	12	16	7	20	12	5	13	5	2	13	9	4	18	14	8	6
E MILPITAS FIRE DEPARTMENT	2	3	2	5	1	1	4	0	0	2	2	0	2	3	3	2

Table 4: Q4 PROBLEMS FACING MILPITAS RANK MARIX TABLE (EXTREMELY SERIOUS PROBLEM)

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
B THE COST OF HOUSING	40	34	43	38	42	36	52	39	37	54	37	55	54	48	26	36	41	40	39	50	38	60
J INFLATION AND RISING COSTS	37	29	41	34	40	33	53	35	30	58	34	50	56	47	28	30	39	37	37	45	38	47
A HOMELESSNESS	29	26	20	24	33	24	52	23	21	52	25	45	44	36	26	23	31	27	30	57	32	31
D ILLEGAL DUMPING	22	19	11	16	28	20	32	18	21	44	20	30	30	28	16	18	25	21	27	27	26	16
G TRAFFIC CONGESTION	20	19	16	17	23	18	36	13	16	50	17	39	39	30	19	13	21	20	21	27	21	21
I DROUGHT	20	22	23	23	18	19	26	19	23	41	19	27	28	24	22	17	24	19	22	53	23	31
F TOO MUCH GROWTH/DEV.	18	15	14	14	22	13	44	13	14	41	15	34	64	35	6	7	23	16	26	32	24	15
C CRIME	18	13	15	14	21	15	30	15	12	28	15	31	18	17	32	15	16	18	17	33	16	20
H JOBS AND THE ECONOMY	12	16	16	16	8	13	17	6	11	33	11	19	15	14	12	11	15	11	12	0	14	22
E BLIGHT/ABANDONED BUILDINGS	10	7	12	9	10	10	13	7	9	13	9	13	9	7	9	12	10	9	10	0	12	0

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
B THE COST OF HOUSING	40	37	44	38	48	43	38	43	48	44	41	38	36	47	48	31	34	54	40	39
J INFLATION AND RISING COSTS	37	35	66	34	52	41	35	40	55	40	46	34	36	44	35	38	31	48	37	37
A HOMELESSNESS	29	33	30	25	46	34	25	35	39	34	35	24	28	36	24	36	29	30	31	26
D ILLEGAL DUMPING	22	22	26	21	32	28	19	21	47	25	38	19	23	26	23	17	23	21	24	20
G TRAFFIC CONGESTION	20	17	26	18	32	24	19	17	28	23	29	18	15	27	23	24	20	21	21	20
I DROUGHT	20	28	10	21	22	23	20	21	16	24	18	17	21	23	22	18	21	20	20	20
F TOO MUCH GROWTH/DEV.	18	18	19	17	32	25	16	17	26	23	31	14	18	17	24	30	18	17	21	16
C CRIME	18	14	27	15	27	22	15	16	55	20	30	18	17	19	17	15	17	16	17	18
H JOBS AND THE ECONOMY	12	17	26	11	20	15	11	10	11	17	6	10	16	15	13	3	9	16	9	15
E BLIGHT/ABANDONED BUILDINGS	10	13	14	10	11	11	9	7	39	8	22	8	17	8	6	5	10	9	9	10

Table 4: Q4 PROBLEMS FACING MILPITAS RANK MARIX TABLE (EXTREMELY SERIOUS PROBLEM)

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19	YES/ NT @	HAVE	NO	DADS	MOMS	MEN W/NO	WOMEN W/NO	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
		@ HME	HOME	CHLDN	CHLDN			CHLDN	CHLDN											
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
B THE COST OF HOUSING	40	37	39	38	41	28	46	38	43	36	42	19	47	36	47	36	39	39	45	49
J INFLATION AND RISING COSTS	37	41	33	37	36	31	44	38	32	30	36	23	51	34	40	38	37	37	36	24
A HOMELESSNESS	29	35	30	33	22	26	40	21	23	35	40	15	26	19	24	22	27	28	43	33
D ILLEGAL DUMPING	22	32	20	27	15	22	31	11	19	20	20	18	23	24	20	21	22	22	12	30
G TRAFFIC CONGESTION	20	21	22	22	17	18	25	16	18	18	21	15	24	17	17	20	20	20	9	35
I DROUGHT	20	22	23	22	19	20	25	15	23	31	28	17	17	20	17	17	18	20	38	16
F TOO MUCH GROWTH/DEV.	18	17	21	19	16	18	19	14	18	22	17	13	25	14	14	16	17	19	0	6
C CRIME	18	20	18	19	14	18	20	15	13	13	13	22	21	16	16	19	18	17	10	30
H JOBS AND THE ECONOMY	12	12	12	12	13	11	12	13	10	12	5	9	8	16	22	13	11	12	14	24
E BLIGHT/ABANDONED BUILDINGS	10	12	10	11	6	12	10	7	6	6	13	9	9	16	2	9	10	10	11	0

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
B THE COST OF HOUSING	40	41	43	40	33	42	37	32	48	33	41	43	35	43	43	31	38	46	30
J INFLATION AND RISING COSTS	37	32	42	37	30	38	34	37	38	32	37	39	42	33	47	30	34	42	35
A HOMELESSNESS	29	25	32	27	27	29	27	22	35	25	28	29	31	23	34	28	24	33	35
D ILLEGAL DUMPING	22	16	24	25	19	21	23	20	22	15	31	12	27	19	14	25	16	28	28
G TRAFFIC CONGESTION	20	16	19	18	22	18	19	18	19	16	23	17	21	17	22	21	17	21	29
I DROUGHT	20	23	22	21	16	22	19	17	26	16	22	21	27	16	23	20	23	17	20
F TOO MUCH GROWTH/DEV.	18	19	20	16	14	20	15	22	19	12	18	23	17	20	12	15	14	23	22
C CRIME	18	8	18	15	25	14	19	14	13	18	21	19	18	12	21	19	14	19	29
H JOBS AND THE ECONOMY	12	21	11	10	7	15	9	17	13	9	9	17	20	12	12	5	16	8	9
E BLIGHT/ABANDONED BUILDINGS	10	13	9	8	5	11	7	11	11	7	6	7	15	9	6	6	9	7	19

Table 4: Q4 PROBLEMS FACING MILPITAS RANK MARIX TABLE (EXTREMELY SERIOUS PROBLEM)

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
B THE COST OF HOUSING	40	33	45	39	43	41	39	45	22	41	38	36	32	34	49	41
J INFLATION AND RISING COSTS	37	34	39	38	43	40	34	35	28	40	33	32	37	31	42	35
A HOMELESSNESS	29	23	34	27	25	30	32	27	26	27	30	27	24	23	32	36
D ILLEGAL DUMPING	22	17	26	19	26	20	25	16	19	22	22	17	17	17	27	26
G TRAFFIC CONGESTION	20	18	22	16	21	21	18	32	16	20	21	25	17	18	22	23
I DROUGHT	20	17	24	24	18	15	21	25	16	19	21	21	16	18	24	22
F TOO MUCH GROWTH/DEV.	18	17	19	18	12	18	24	21	15	16	21	19	14	20	16	22
C CRIME	18	16	17	14	13	24	21	14	14	17	18	14	16	16	15	19
H JOBS AND THE ECONOMY	12	13	10	14	16	12	10	11	0	14	9	7	17	6	11	10
E BLIGHT/ABANDONED BUILDINGS	10	9	9	12	10	10	11	5	0	11	8	3	12	5	8	10

Table 5: Q4 PROBLEMS FACING MILPITAS RANK MARIX TABLE (EXTREMELY/VERY SERIOUS PROBLEM)

	QA ON CELL PHONE		DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION				
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
J INFLATION AND RISING COSTS	70	67	65	66	74	67	81	71	69	73	69	76	81	77	63	66	70	70	71	65	71	70
B THE COST OF HOUSING	69	71	72	72	66	70	67	68	71	67	68	75	77	76	70	62	70	69	67	72	68	80
A HOMELESSNESS	60	54	59	56	64	57	76	57	50	75	57	76	63	63	65	57	62	59	59	79	60	81
I DROUGHT	49	48	46	47	51	51	52	42	51	59	49	51	56	54	45	46	52	48	51	59	51	60
G TRAFFIC CONGESTION	49	46	55	49	48	47	57	47	49	59	46	62	67	59	42	42	47	50	42	47	47	52
C CRIME	45	43	39	42	49	44	63	35	38	66	42	61	52	44	56	44	47	45	47	44	48	37
D ILLEGAL DUMPING	44	42	33	39	49	41	54	41	42	51	42	51	52	49	41	40	46	43	42	45	44	48
F TOO MUCH GROWTH/DEV.	36	31	36	33	39	31	62	30	27	59	34	49	84	61	7	21	38	36	37	32	40	27
H JOBS AND THE ECONOMY	34	35	46	39	29	35	39	29	30	42	34	36	35	36	33	33	39	32	30	10	37	46
E BLIGHT/ABANDONED BUILDINGS	28	27	33	30	26	30	29	21	26	25	27	30	26	27	30	28	29	27	25	10	29	36
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
J INFLATION AND RISING COSTS	70	68	83	69	77	68	70	67	77	69	65	69	65	75	71	75	65	84	71	69		
B THE COST OF HOUSING	69	70	68	69	70	69	69	64	56	72	60	72	64	73	78	52	63	84	68	69		
A HOMELESSNESS	60	63	73	57	78	60	60	61	71	62	54	57	58	67	63	59	61	63	59	61		
I DROUGHT	49	54	22	49	47	51	48	50	68	51	52	48	45	52	53	49	50	47	49	49		
G TRAFFIC CONGESTION	49	51	56	47	60	46	51	41	64	46	49	45	48	52	54	54	49	49	47	51		
C CRIME	45	44	56	42	62	47	44	34	73	45	53	45	49	43	45	42	47	43	43	48		
D ILLEGAL DUMPING	44	49	38	43	50	44	43	37	56	40	61	45	43	46	44	36	45	46	45	43		
F TOO MUCH GROWTH/DEV.	36	37	37	34	47	44	33	36	32	46	37	29	37	38	35	55	37	34	37	35		
H JOBS AND THE ECONOMY	34	37	47	33	40	33	35	25	46	32	36	35	35	32	37	31	30	43	30	38		
E BLIGHT/ABANDONED BUILDINGS	28	26	42	28	32	29	27	23	39	29	29	27	30	27	23	31	27	33	26	30		

Table 5: Q4 PROBLEMS FACING MILPITAS RANK MARIX TABLE (EXTREMELY/VERY SERIOUS PROBLEM)

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19	YES/ NT @	HAVE	NO	DADS	MOMS	MEN	WOMEN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
		@ HME	HOME	CHLDN	CHLDN			W/NO CHLDN	W/NO CHLDN													
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21		
J INFLATION AND RISING COSTS	70	71	77	74	65	67	81	69	61	67	71	56	78	71	79	71	71	70	82	76		
B THE COST OF HOUSING	69	69	68	69	70	58	78	69	70	64	77	54	82	63	68	65	69	69	82	63		
A HOMELESSNESS	60	66	66	66	54	57	74	51	57	67	66	49	61	56	57	56	58	60	66	60		
I DROUGHT	49	49	53	51	46	48	55	42	51	64	60	45	39	57	36	45	46	49	59	38		
G TRAFFIC CONGESTION	49	50	53	52	45	50	53	42	48	53	58	43	45	51	39	45	46	48	66	68		
C CRIME	45	51	48	49	38	46	52	34	42	41	43	53	47	49	42	47	45	45	28	60		
D ILLEGAL DUMPING	44	53	48	51	35	48	54	30	40	50	42	30	50	51	35	40	42	44	36	43		
F TOO MUCH GROWTH/DEV.	36	39	45	42	28	36	47	29	28	45	37	28	47	28	26	33	34	37	26	27		
H JOBS AND THE ECONOMY	34	29	40	34	33	31	36	32	34	31	40	28	41	23	36	32	34	33	55	46		
E BLIGHT/ABANDONED BUILDINGS	28	28	31	29	24	26	32	22	28	24	28	27	32	33	20	28	28	28	17	38		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81			
J INFLATION AND RISING COSTS	70	74	74	68	60	74	65	79	71	58	72	82	78	65	78	61	66	77	62			
B THE COST OF HOUSING	69	77	73	70	55	75	64	69	80	57	72	69	71	70	70	63	72	71	51			
A HOMELESSNESS	60	66	61	54	60	63	56	52	73	55	58	62	65	54	56	63	56	64	65			
I DROUGHT	49	48	46	50	50	47	50	45	49	43	57	49	56	40	53	51	47	50	54			
G TRAFFIC CONGESTION	49	48	48	48	46	48	48	47	48	43	52	54	51	52	53	48	49	48	50			
C CRIME	45	39	40	44	56	40	48	37	43	44	54	41	49	45	36	46	42	47	56			
D ILLEGAL DUMPING	44	40	50	41	43	46	42	43	49	37	48	37	50	43	33	44	39	49	48			
F TOO MUCH GROWTH/DEV.	36	33	42	34	29	38	32	38	39	28	37	41	45	33	37	29	33	41	36			
H JOBS AND THE ECONOMY	34	46	31	34	23	37	30	38	36	26	34	38	50	37	39	20	39	31	25			
E BLIGHT/ABANDONED BUILDINGS	28	34	28	24	25	31	24	29	32	19	30	30	42	27	18	21	30	24	33			

Table 5: Q4 PROBLEMS FACING MILPITAS RANK MARIX TABLE (EXTREMELY/VERY SERIOUS PROBLEM)

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
J INFLATION AND RISING COSTS	70	68	72	72	71	67	71	73	62	70	70	69	67	69	73	71
B THE COST OF HOUSING	69	63	75	76	71	71	66	71	48	73	64	62	68	57	78	71
A HOMELESSNESS	60	54	67	57	63	60	64	57	60	60	61	58	58	48	63	73
I DROUGHT	49	44	53	44	51	46	51	53	51	47	51	52	46	42	49	59
G TRAFFIC CONGESTION	49	46	51	48	54	55	42	57	39	52	45	49	49	41	54	48
C CRIME	45	40	49	38	45	50	51	34	46	44	46	39	40	41	48	50
D ILLEGAL DUMPING	44	40	48	39	42	49	52	39	25	43	44	33	38	42	49	46
F TOO MUCH GROWTH/DEV.	36	32	39	38	28	35	39	47	35	34	40	42	30	37	38	43
H JOBS AND THE ECONOMY	34	32	35	39	37	31	35	32	20	36	32	27	36	26	35	36
E BLIGHT/ABANDONED BUILDINGS	28	24	31	25	33	27	29	30	21	28	28	26	25	22	31	33

Table 6: Q5 STATEMENTS ABOUT THE CITY OF MILPITAS RANK MATRIX TABLE (STRONGLY AGREE)

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
C PUBLIC INFRAST./TOP PRIORITY	57	54	69	60	55	64	46	50	66	59	57	57	62	59	78	53	64	54	67	68	64	66
E PUBLIC SAFETY/TOP PRIORITY	56	48	54	51	61	53	61	60	60	38	56	57	81	67	44	50	55	58	81	58	57	51
B DIFF. CULTURES CELEBRATED	45	56	53	55	36	50	34	42	59	52	48	34	43	39	42	51	44	46	43	51	45	41
A PROUD TO LIVE IN MILPITAS	41	42	49	45	36	50	23	31	71	24	46	14	36	43	22	42	44	39	58	28	50	20
D TRUST TO PLAN FOR FUTURE	23	29	33	30	16	33	7	11	42	23	26	10	11	18	15	29	17	26	15	37	16	20
G GOV'T OPEN AND ACCOUNTABLE	21	29	27	28	14	26	8	19	41	9	22	16	13	19	16	24	21	21	30	9	25	5
F TRUST MANAGE TAX DOLLARS	17	26	20	23	10	20	7	15	33	5	19	8	8	18	9	17	19	16	26	15	23	4

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
C PUBLIC INFRAST./TOP PRIORITY	57	64	53	57	54	67	53	74	73	69	57	58	51	63	55	62	56	63	57	0
E PUBLIC SAFETY/TOP PRIORITY	56	68	53	56	59	63	52	75	30	69	43	54	45	66	53	71	55	58	0	56
B DIFF. CULTURES CELEBRATED	45	58	26	52	18	49	45	52	27	50	43	55	43	45	50	23	39	65	45	0
A PROUD TO LIVE IN MILPITAS	41	69	19	46	12	44	40	49	38	46	38	35	37	50	41	47	42	39	44	38
D TRUST TO PLAN FOR FUTURE	23	55	0	29	0	21	25	17	10	21	21	27	17	32	15	17	25	23	23	0
G GOV'T OPEN AND ACCOUNTABLE	21	49	23	23	17	18	23	32	0	23	2	19	24	31	13	11	18	27	0	21
F TRUST MANAGE TAX DOLLARS	17	39	17	20	8	20	15	30	0	26	3	13	22	25	8	11	15	16	0	17

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
C PUBLIC INFRAST./TOP PRIORITY	57	63	52	58	55	62	53	61	51	59	50	58	68	70	47	60	57	57	66	48
E PUBLIC SAFETY/TOP PRIORITY	56	60	58	59	55	57	61	48	61	64	54	48	52	68	43	53	53	57	31	49
B DIFF. CULTURES CELEBRATED	45	45	34	40	55	39	40	60	50	49	35	42	68	49	36	46	47	45	34	76
A PROUD TO LIVE IN MILPITAS	41	42	40	41	40	38	44	35	44	47	37	31	50	52	30	41	41	41	41	33
D TRUST TO PLAN FOR FUTURE	23	29	18	24	25	27	20	25	22	19	24	17	35	24	23	23	24	22	66	41
G GOV'T OPEN AND ACCOUNTABLE	21	14	21	17	27	16	19	32	24	13	20	22	27	35	23	26	24	22	4	23
F TRUST MANAGE TAX DOLLARS	17	15	16	16	19	17	15	19	18	15	14	9	16	31	22	19	18	16	13	30

Table 6: Q5 STATEMENTS ABOUT THE CITY OF MILPITAS RANK MATRIX TABLE (STRONGLY AGREE)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
C PUBLIC INFRAST./TOP PRIORITY	57	50	56	57	66	54	60	56	53	68	51	71	52	52	48	71	60	52	65
E PUBLIC SAFETY/TOP PRIORITY	56	51	58	49	71	55	57	53	55	50	65	66	45	44	71	64	51	61	61
B DIFF. CULTURES CELEBRATED	45	48	38	55	44	42	51	46	37	48	54	45	54	40	29	59	55	37	34
A PROUD TO LIVE IN MILPITAS	41	42	44	42	34	43	39	42	44	33	47	43	43	34	46	39	45	36	39
D TRUST TO PLAN FOR FUTURE	23	25	27	22	20	26	21	31	20	21	23	26	22	27	33	18	30	17	10
G GOV'T OPEN AND ACCOUNTABLE	21	21	24	24	15	23	20	29	18	17	24	41	21	15	20	17	28	14	15
F TRUST MANAGE TAX DOLLARS	17	19	20	17	11	19	15	20	18	16	14	25	19	9	26	12	23	9	12
	QD GENDER							QB AGE				GENDER BY AGE							
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+			
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151			
C PUBLIC INFRAST./TOP PRIORITY	57	62	53	58	68	48	52	65	59	59	56	62	72	51	46	61			
E PUBLIC SAFETY/TOP PRIORITY	56	51	60	56	38	65	55	60	78	52	60	67	44	59	60	61			
B DIFF. CULTURES CELEBRATED	45	48	43	63	38	49	42	38	20	50	37	31	54	38	46	37			
A PROUD TO LIVE IN MILPITAS	41	37	44	44	26	43	42	49	52	37	45	50	33	42	40	48			
D TRUST TO PLAN FOR FUTURE	23	25	20	24	27	26	17	30	15	26	20	24	28	21	23	18			
G GOV'T OPEN AND ACCOUNTABLE	21	23	20	34	16	22	23	17	4	24	18	11	26	19	23	18			
F TRUST MANAGE TAX DOLLARS	17	18	16	29	10	21	14	14	7	20	13	11	18	17	23	8			

Table 7: Q5 STATEMENTS ABOUT THE CITY OF MILPITAS RANK MATRIX TABLE (TOTAL AGREE)

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
E PUBLIC SAFETY/TOP PRIORITY	94	91	96	93	95	96	91	91	94	86	95	89	91	93	95	94	94	94	98	73	96	88
C PUBLIC INFRAST./TOP PRIORITY	91	94	89	92	91	96	82	86	95	88	91	93	89	91	96	91	94	90	92	100	94	92
A PROUD TO LIVE IN MILPITAS	86	87	92	89	83	93	65	86	95	44	93	53	74	84	67	92	83	88	87	65	85	79
B DIFF. CULTURES CELEBRATED	84	93	84	89	79	94	66	74	95	78	87	70	72	79	93	88	78	87	80	62	81	58
D TRUST TO PLAN FOR FUTURE	68	80	78	79	58	89	21	51	93	39	76	27	35	53	62	82	68	69	68	61	69	56
F TRUST MANAGE TAX DOLLARS	67	80	67	75	60	80	30	65	84	25	76	31	46	60	50	78	70	67	74	66	76	51
G GOV'T OPEN AND ACCOUNTABLE	62	69	60	65	59	73	37	56	71	20	68	38	43	53	48	74	56	67	63	9	65	22

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
E PUBLIC SAFETY/TOP PRIORITY	94	97	80	95	92	96	94	100	78	99	85	95	95	95	90	89	94	95	0	94
C PUBLIC INFRAST./TOP PRIORITY	91	94	67	92	85	89	93	92	100	91	85	94	91	97	89	80	90	92	91	0
A PROUD TO LIVE IN MILPITAS	86	95	45	92	54	84	89	88	75	86	76	84	86	91	87	85	90	80	87	85
B DIFF. CULTURES CELEBRATED	84	93	71	88	64	81	87	85	83	82	78	89	86	90	70	75	83	89	84	0
D TRUST TO PLAN FOR FUTURE	68	96	21	81	13	57	76	57	65	58	53	74	71	72	54	55	68	76	68	0
F TRUST MANAGE TAX DOLLARS	67	87	34	76	32	59	72	71	14	69	27	72	72	60	65	57	71	62	0	67
G GOV'T OPEN AND ACCOUNTABLE	62	90	23	69	33	58	67	86	14	71	18	64	69	52	70	52	67	54	0	62

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
E PUBLIC SAFETY/TOP PRIORITY	94	95	95	95	93	91	98	91	97	95	98	82	98	96	95	93	93	94	100	91
C PUBLIC INFRAST./TOP PRIORITY	91	92	90	91	92	96	86	95	93	94	81	99	96	100	84	95	90	92	66	100
A PROUD TO LIVE IN MILPITAS	86	86	88	87	87	88	87	86	89	83	93	89	84	87	87	87	88	86	97	100
B DIFF. CULTURES CELEBRATED	84	85	81	83	87	86	80	89	85	84	72	91	91	94	79	89	85	84	66	100
D TRUST TO PLAN FOR FUTURE	68	72	61	67	72	70	65	69	75	55	59	76	77	87	63	76	72	68	66	79
F TRUST MANAGE TAX DOLLARS	67	60	74	67	70	71	64	69	73	74	75	59	59	80	66	66	68	67	68	86
G GOV'T OPEN AND ACCOUNTABLE	62	63	71	67	59	65	70	60	60	69	66	60	57	71	72	65	65	62	41	87

Table 7: Q5 STATEMENTS ABOUT THE CITY OF MILPITAS RANK MATRIX TABLE (TOTAL AGREE)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
E PUBLIC SAFETY/TOP PRIORITY	94	97	94	92	92	95	92	92	98	87	97	89	96	95	96	93	93	94	98
C PUBLIC INFRAST./TOP PRIORITY	91	77	94	95	98	87	96	93	84	96	95	95	90	92	88	98	92	89	97
A PROUD TO LIVE IN MILPITAS	86	90	88	87	83	89	85	89	89	82	88	82	87	90	92	85	89	85	79
B DIFF. CULTURES CELEBRATED	84	79	83	91	83	81	88	84	78	88	87	69	88	90	79	92	89	78	84
D TRUST TO PLAN FOR FUTURE	68	57	71	75	67	65	72	68	62	70	76	64	79	79	68	68	79	53	73
F TRUST MANAGE TAX DOLLARS	67	75	73	71	53	74	64	76	73	64	64	75	62	75	83	57	75	63	53
G GOV'T OPEN AND ACCOUNTABLE	62	59	72	66	53	66	61	64	69	59	65	65	55	74	71	53	65	58	63
	QD GENDER							QB AGE				GENDER BY AGE							
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+			
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151			
E PUBLIC SAFETY/TOP PRIORITY	94	90	98	96	91	95	94	95	92	94	94	94	89	91	99	97			
C PUBLIC INFRAST./TOP PRIORITY	91	95	89	89	99	86	88	100	88	92	91	95	99	90	88	92			
A PROUD TO LIVE IN MILPITAS	86	86	88	86	80	88	88	90	93	84	90	91	82	91	87	88			
B DIFF. CULTURES CELEBRATED	84	87	82	88	92	83	73	87	92	88	79	89	92	78	84	80			
D TRUST TO PLAN FOR FUTURE	68	68	67	74	78	67	52	77	76	73	62	76	74	62	72	63			
F TRUST MANAGE TAX DOLLARS	67	69	67	71	64	74	63	65	83	69	67	73	69	73	72	61			
G GOV'T OPEN AND ACCOUNTABLE	62	61	66	55	52	65	68	74	76	56	71	75	55	70	61	72			

Table 8: Q5 STATEMENTS ABOUT THE CITY OF MILPITAS RANK MATRIX TABLE (TOTAL DISAGREE)

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
G GOV'T OPEN AND ACCOUNTABLE	26	19	32	24	28	16	61	24	13	80	20	58	47	35	42	15	33	23	22	91	21	77
F TRUST MANAGE TAX DOLLARS	25	18	23	20	30	14	70	20	9	75	17	65	51	34	47	13	28	24	24	34	22	47
D TRUST TO PLAN FOR FUTURE	23	17	16	17	30	7	73	26	4	54	16	61	60	38	36	9	28	21	27	39	27	38
A PROUD TO LIVE IN MILPITAS	12	10	5	8	16	6	34	10	3	56	6	44	25	16	29	6	15	11	10	18	13	15
B DIFF. CULTURES CELEBRATED	9	5	6	5	13	5	25	8	4	12	7	20	18	14	5	6	14	7	12	9	13	26
C PUBLIC INFRAST./TOP PRIORITY	5	3	6	4	6	3	13	4	5	12	5	6	8	7	4	3	4	6	4	0	3	8
E PUBLIC SAFETY/TOP PRIORITY	3	8	1	5	2	3	7	2	2	14	3	7	6	5	0	3	2	5	0	0	1	6

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
G GOV'T OPEN AND ACCOUNTABLE	26	2	77	21	62	36	21	9	86	23	76	21	20	40	30	26	23	32	0	26
F TRUST MANAGE TAX DOLLARS	25	9	66	19	64	33	22	14	86	22	69	18	21	40	23	34	22	32	0	25
D TRUST TO PLAN FOR FUTURE	23	4	79	12	80	32	17	30	27	30	39	19	21	19	31	37	22	17	23	0
A PROUD TO LIVE IN MILPITAS	12	4	42	7	42	15	10	11	25	13	24	13	14	8	11	13	10	17	11	13
B DIFF. CULTURES CELEBRATED	9	4	4	6	29	11	8	5	5	11	13	8	12	7	12	9	9	10	9	0
C PUBLIC INFRAST./TOP PRIORITY	5	4	33	4	14	7	4	4	0	6	9	6	6	1	0	10	6	4	5	0
E PUBLIC SAFETY/TOP PRIORITY	3	2	12	4	5	2	5	0	11	1	4	3	1	5	5	4	3	5	0	3

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
G GOV'T OPEN AND ACCOUNTABLE	26	26	23	25	27	24	24	27	23	19	33	20	24	20	20	22	23	26	56	8
F TRUST MANAGE TAX DOLLARS	25	32	23	28	21	19	34	24	17	21	24	21	33	20	26	24	23	26	30	14
D TRUST TO PLAN FOR FUTURE	23	21	28	24	19	26	22	25	15	35	29	13	15	9	24	15	20	24	0	21
A PROUD TO LIVE IN MILPITAS	12	13	10	12	10	11	12	13	8	16	6	10	13	13	12	11	10	13	3	0
B DIFF. CULTURES CELEBRATED	9	11	8	9	8	10	9	9	7	10	19	9	0	2	10	6	9	10	0	0
C PUBLIC INFRAST./TOP PRIORITY	5	5	4	5	5	4	5	3	2	5	9	1	4	0	3	2	5	5	0	0
E PUBLIC SAFETY/TOP PRIORITY	3	1	4	2	5	3	2	7	2	4	2	3	2	4	5	3	4	3	0	9

Table 8: Q5 STATEMENTS ABOUT THE CITY OF MILPITAS RANK MATRIX TABLE (TOTAL DISAGREE)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
G GOV'T OPEN AND ACCOUNTABLE	26	35	15	16	38	24	24	24	23	27	21	20	36	19	11	35	24	30	24
F TRUST MANAGE TAX DOLLARS	25	23	22	17	36	23	24	19	25	24	25	20	34	18	14	35	20	31	28
D TRUST TO PLAN FOR FUTURE	23	33	17	19	24	24	21	28	21	25	16	34	13	18	19	26	17	32	23
A PROUD TO LIVE IN MILPITAS	12	9	10	11	17	10	13	11	10	16	10	11	11	9	4	15	8	14	21
B DIFF. CULTURES CELEBRATED	9	10	11	5	13	10	8	12	9	9	7	23	4	7	14	7	5	13	13
C PUBLIC INFRAST./TOP PRIORITY	5	11	4	4	1	7	3	7	4	2	3	4	4	8	4	2	4	7	3
E PUBLIC SAFETY/TOP PRIORITY	3	1	3	5	5	2	5	3	2	7	2	6	4	1	4	4	5	3	0
	QD GENDER							QB AGE				GENDER BY AGE							
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+			
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151			
G GOV'T OPEN AND ACCOUNTABLE	26	26	24	28	35	26	25	23	4	30	21	15	30	20	25	22			
F TRUST MANAGE TAX DOLLARS	25	22	26	22	31	19	28	29	4	25	24	19	21	22	25	27			
D TRUST TO PLAN FOR FUTURE	23	27	20	21	18	19	34	17	19	19	27	18	23	31	17	23			
A PROUD TO LIVE IN MILPITAS	12	13	11	12	17	11	10	9	7	14	9	8	16	9	11	10			
B DIFF. CULTURES CELEBRATED	9	10	8	11	7	5	13	10	2	8	11	6	6	16	11	6			
C PUBLIC INFRAST./TOP PRIORITY	5	4	4	10	1	5	7	0	5	5	5	2	1	9	7	2			
E PUBLIC SAFETY/TOP PRIORITY	3	5	2	2	9	1	1	5	0	4	2	3	8	2	1	2			

Table 9: Q6 WORDS/PHRASES TO DESCRIBE MILPITAS RANK MATRIX TABLE (VERY WELL)

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	104	73	173	173	205	62	80	99	22	291	62	73	148	44	174	120	242	63	7	96	20
D ACCEPTING	45	51	57	54	37	53	29	39	65	34	50	22	41	43	40	47	47	44	53	17	51	20
A DIVERSE	45	51	46	49	41	45	40	49	56	38	48	32	46	45	58	44	48	44	53	31	51	30
H GREAT LOCATION	43	44	41	43	44	48	37	37	66	51	48	25	55	48	32	43	44	44	63	77	50	22
C GOOD PLACE TO LIVE, PLAY	41	52	58	55	28	49	27	33	74	32	46	16	31	44	37	40	44	40	48	37	46	28
B SAFE	35	39	47	42	27	40	22	30	55	35	38	17	25	34	40	34	39	33	40	55	37	47
E GROWING	31	39	29	35	27	38	13	27	41	22	34	18	39	40	14	28	35	29	38	70	36	38
F UP AND COMING	16	25	14	20	12	24	5	6	38	20	19	5	15	21	5	16	22	14	33	42	26	10
G AFFORDABLE	7	8	14	10	3	7	3	7	15	11	7	5	0	3	4	10	4	8	5	0	5	1

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	51	118	220	59	9	95	26	113	90	72	47	43	245	83	346	347
D ACCEPTING	45	58	39	51	24	53	42	58	60	54	50	48	47	52	33	36	43	50	45	0
A DIVERSE	45	53	44	49	27	50	44	52	51	51	48	50	41	51	43	33	40	55	45	0
H GREAT LOCATION	43	64	56	43	36	51	41	62	41	52	49	39	38	50	51	43	47	35	0	43
C GOOD PLACE TO LIVE, PLAY	41	67	0	48	14	45	41	59	10	49	30	40	42	46	34	42	41	45	41	0
B SAFE	35	53	20	38	13	38	34	47	17	41	25	31	38	38	24	38	33	42	35	0
E GROWING	31	44	25	32	29	34	30	28	12	35	34	35	23	35	32	24	32	30	0	31
F UP AND COMING	16	33	13	19	9	23	14	34	0	26	14	18	11	20	18	11	17	15	0	16
G AFFORDABLE	7	14	2	7	2	7	7	14	14	7	8	5	13	3	7	3	8	5	0	7

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	347	95	83	178	157	86	94	77	78	49	45	49	42	48	49	194	277	330	10	13
D ACCEPTING	45	51	35	44	45	41	46	55	35	37	43	47	69	44	33	46	47	46	18	53
A DIVERSE	45	46	39	43	48	43	43	59	41	63	33	41	57	49	37	45	44	45	32	53
H GREAT LOCATION	43	51	43	47	40	52	44	43	41	47	37	32	38	67	32	44	45	43	64	36
C GOOD PLACE TO LIVE, PLAY	41	41	33	38	46	39	36	44	46	45	39	44	43	42	36	41	42	41	48	41
B SAFE	35	33	26	30	41	29	30	42	36	37	45	36	25	29	32	30	35	34	48	34
E GROWING	31	37	24	31	32	35	27	30	35	33	30	21	30	33	20	27	30	31	28	35
F UP AND COMING	16	20	17	19	15	25	14	14	17	12	22	15	9	27	14	17	18	16	13	30
G AFFORDABLE	7	5	10	7	6	7	8	4	8	6	7	12	0	11	3	8	7	7	0	7

Table 9: Q6 WORDS/PHRASES TO DESCRIBE MILPITAS RANK MATRIX TABLE (VERY WELL)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	347	77	97	101	62	174	163	82	91	89	82	39	66	80	37	81	173	134	42
D ACCEPTING	45	47	50	47	36	49	43	55	42	42	43	54	58	31	40	46	54	35	43
A DIVERSE	45	43	48	51	41	46	47	58	39	44	51	38	47	38	43	60	49	40	46
H GREAT LOCATION	43	33	42	42	62	38	50	42	36	52	48	31	28	35	64	57	43	40	57
C GOOD PLACE TO LIVE, PLAY	41	50	45	43	30	47	38	52	42	34	44	63	53	33	46	38	55	28	30
B SAFE	35	47	34	37	26	39	33	46	31	27	40	61	37	24	40	30	42	27	27
E GROWING	31	33	34	27	32	33	29	36	31	28	30	29	27	26	32	34	35	27	26
F UP AND COMING	16	7	20	14	28	14	19	19	10	19	20	22	16	13	8	17	20	11	18
G AFFORDABLE	7	5	4	10	9	4	9	1	7	9	9	9	6	12	7	3	10	3	4

	QD GENDER			QB AGE						GENDER BY AGE						
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	76
D ACCEPTING	45	48	41	56	39	46	49	33	35	47	43	34	52	41	39	44
A DIVERSE	45	50	43	51	43	52	51	23	24	48	40	24	56	42	44	38
H GREAT LOCATION	43	47	42	35	41	62	39	44	50	45	42	46	51	40	40	44
C GOOD PLACE TO LIVE, PLAY	41	41	40	53	31	36	45	42	35	40	42	39	39	45	40	40
B SAFE	35	35	33	49	38	16	37	28	31	36	33	29	35	36	36	32
E GROWING	31	32	30	30	25	40	31	20	39	31	30	28	31	32	31	27
F UP AND COMING	16	19	15	10	18	29	15	14	15	18	15	14	20	19	18	11
G AFFORDABLE	7	5	8	3	3	6	13	2	14	4	10	7	5	6	4	14

Table 10: Q6 WORDS/PHRASES TO DESCRIBE MILPITAS RANK MATRIX TABLE (TOTAL WELL)

	QA ON CELL PHONE		DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION				
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	104	73	173	173	205	62	80	99	22	291	62	73	148	44	174	120	242	63	7	96	20
D ACCEPTING	91	92	97	94	89	98	68	92	99	64	96	69	79	88	88	95	88	93	90	80	90	68
H GREAT LOCATION	88	87	93	90	87	90	85	85	92	81	92	74	89	92	64	92	87	89	90	100	88	100
A DIVERSE	88	93	88	91	85	93	73	86	94	66	91	73	81	87	90	89	85	89	86	100	85	87
C GOOD PLACE TO LIVE, PLAY	87	91	93	92	83	96	59	88	99	49	94	51	69	82	82	93	87	87	90	78	90	72
B SAFE	86	87	89	88	84	92	56	94	95	45	91	57	75	84	79	88	81	88	83	66	83	65
E GROWING	82	88	82	85	78	89	59	79	92	64	86	63	65	80	54	90	79	84	80	100	78	97
F UP AND COMING	67	75	64	70	63	79	47	51	80	49	72	40	47	65	43	74	63	70	58	66	64	63
G AFFORDABLE	45	49	51	50	40	45	28	56	55	29	47	35	18	33	38	56	39	49	38	0	44	7
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	51	118	220	59	9	95	26	113	90	72	47	43	245	83	346	347		
D ACCEPTING	91	98	84	97	63	91	92	97	83	92	86	93	86	97	86	94	93	86	91	0		
H GREAT LOCATION	88	92	82	90	79	88	90	98	81	90	79	83	89	94	90	91	92	82	0	88		
A DIVERSE	88	93	98	91	73	84	90	95	64	86	76	83	87	96	76	97	88	84	88	0		
C GOOD PLACE TO LIVE, PLAY	87	100	87	93	57	87	89	91	94	86	87	84	86	89	94	88	89	86	87	0		
B SAFE	86	95	78	92	61	88	86	89	85	87	92	88	84	91	88	77	86	84	86	0		
E GROWING	82	94	52	86	65	71	87	78	34	76	56	79	88	79	82	78	84	80	0	82		
F UP AND COMING	67	84	41	72	39	61	71	81	26	69	36	70	70	64	62	55	69	64	0	67		
G AFFORDABLE	45	63	17	49	27	45	45	53	24	51	28	48	59	35	37	29	52	26	0	45		
	Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY										LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	347	95	83	178	157	86	94	77	78	49	45	49	42	48	49	194	277	330	10	13		
D ACCEPTING	91	91	92	91	93	90	92	94	93	84	97	95	100	100	80	93	94	91	100	100		
H GREAT LOCATION	88	87	92	90	86	90	91	82	91	88	97	73	82	98	90	86	89	88	95	92		
A DIVERSE	88	88	88	88	89	89	86	93	91	91	87	97	100	92	74	90	88	87	100	100		
C GOOD PLACE TO LIVE, PLAY	87	87	89	88	88	86	90	82	91	83	100	87	82	93	84	86	89	87	100	84		
B SAFE	86	89	80	85	90	84	87	85	93	83	97	86	95	86	82	85	88	86	82	79		
E GROWING	82	77	79	78	85	81	76	91	81	82	87	77	72	87	88	81	83	81	100	92		
F UP AND COMING	67	65	67	66	68	71	64	67	72	62	78	53	57	77	78	67	70	65	87	81		
G AFFORDABLE	45	48	50	49	41	52	47	32	51	46	42	59	41	41	41	47	46	45	20	44		

Table 10: Q6 WORDS/PHRASES TO DESCRIBE MILPITAS RANK MATRIX TABLE (TOTAL WELL)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	347	77	97	101	62	174	163	82	91	89	82	39	66	80	37	81	173	134	42
D ACCEPTING	91	89	91	95	90	90	93	87	92	94	93	88	92	91	93	96	94	88	90
H GREAT LOCATION	88	91	91	87	83	91	85	88	94	83	87	78	94	92	98	83	90	86	90
A DIVERSE	88	78	91	93	88	85	91	89	86	91	91	83	90	93	86	93	91	85	84
C GOOD PLACE TO LIVE, PLAY	87	87	89	89	86	88	88	85	90	86	91	82	96	89	89	88	92	84	81
B SAFE	86	85	89	95	80	87	89	84	90	84	96	90	88	89	76	89	88	87	75
E GROWING	82	94	86	78	73	89	76	95	86	77	74	78	86	90	73	74	85	75	86
F UP AND COMING	67	73	71	61	63	72	62	75	72	62	62	64	72	76	59	57	70	61	68
G AFFORDABLE	45	53	42	45	43	47	44	42	51	40	49	48	48	57	44	35	50	33	61

	QD GENDER							QB AGE				GENDER BY AGE				
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	76
D ACCEPTING	91	91	92	95	89	95	90	90	93	93	91	92	93	88	93	93
H GREAT LOCATION	88	86	91	80	86	91	91	94	92	85	92	93	86	85	86	98
A DIVERSE	88	90	89	88	78	95	86	92	98	86	90	95	91	88	87	91
C GOOD PLACE TO LIVE, PLAY	87	84	89	85	89	83	88	93	90	86	89	91	82	89	89	90
B SAFE	86	83	88	93	87	89	84	91	66	90	83	81	84	83	95	83
E GROWING	82	86	79	74	83	81	85	79	93	79	85	84	89	82	73	87
F UP AND COMING	67	68	67	67	72	69	62	67	71	69	64	68	72	64	70	64
G AFFORDABLE	45	40	49	44	38	46	55	38	58	42	51	46	36	49	48	53

Table 11: Q6 WORDS/PHRASES TO DESCRIBE MILPITAS RANK MATRIX TABLE (TOTAL NOT WELL)

	QA ON CELL PHONE		DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION				
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	104	73	173	173	205	62	80	99	22	291	62	73	148	44	174	120	242	63	7	96	20
G AFFORDABLE	51	49	45	47	56	53	68	35	36	71	50	62	80	65	59	38	56	48	59	100	51	92
F UP AND COMING	24	19	21	20	28	14	49	29	10	51	17	54	40	26	53	15	27	22	29	34	23	35
E GROWING	14	9	14	11	17	8	28	16	5	36	10	32	21	14	44	6	15	13	10	0	15	3
B SAFE	13	11	11	11	15	8	41	6	5	55	8	43	25	16	21	10	18	11	15	34	16	35
C GOOD PLACE TO LIVE, PLAY	12	8	6	7	17	4	37	12	1	45	6	45	28	17	17	7	11	12	9	22	8	28
H GREAT LOCATION	10	11	4	8	13	8	15	12	5	19	7	26	11	8	36	6	13	10	10	0	12	0
A DIVERSE	10	7	10	8	11	6	26	5	6	30	7	23	16	12	10	7	13	8	12	0	13	13
D ACCEPTING	6	5	2	4	8	1	25	5	0	36	2	27	18	11	12	2	10	5	7	20	7	32
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	51	118	220	59	9	95	26	113	90	72	47	43	245	83	346	347		
G AFFORDABLE	51	33	83	47	73	53	51	42	76	47	72	50	38	60	61	58	44	74	0	51		
F UP AND COMING	24	8	59	19	49	32	20	18	72	23	57	23	17	28	29	29	22	26	0	24		
E GROWING	14	3	41	10	33	24	10	22	41	21	31	20	9	12	11	14	12	19	0	14		
B SAFE	13	4	22	7	39	12	13	11	15	13	8	12	14	9	12	22	14	13	13	0		
C GOOD PLACE TO LIVE, PLAY	12	0	13	6	43	13	10	9	6	14	13	14	13	10	6	12	10	13	12	0		
H GREAT LOCATION	10	5	18	9	21	12	8	2	19	10	21	16	10	6	6	9	7	18	0	10		
A DIVERSE	10	6	2	7	26	14	7	5	36	12	24	16	11	2	10	1	9	14	10	0		
D ACCEPTING	6	0	16	1	34	8	5	2	17	7	12	5	9	2	10	4	5	9	6	0		
	Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW					
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	347	95	83	178	157	86	94	77	78	49	45	49	42	48	49	194	277	330	10	13		
G AFFORDABLE	51	49	49	49	54	45	52	64	43	52	55	33	54	59	54	49	50	51	77	48		
F UP AND COMING	24	26	25	26	22	18	30	22	20	28	16	27	30	17	11	21	20	25	10	6		
E GROWING	14	18	17	18	10	13	20	5	13	16	13	7	25	13	6	12	12	15	0	0		
B SAFE	13	11	19	15	9	16	13	13	5	16	3	14	5	14	15	14	11	13	18	21		
C GOOD PLACE TO LIVE, PLAY	12	13	11	12	11	14	10	14	8	17	0	9	18	7	16	13	11	12	0	0		
H GREAT LOCATION	10	10	7	9	13	7	8	16	9	11	3	23	16	2	8	12	10	11	5	0		
A DIVERSE	10	12	5	9	8	9	9	4	6	8	13	2	0	8	14	6	9	10	0	0		
D ACCEPTING	6	8	6	7	3	7	7	4	2	12	3	4	0	0	13	5	4	6	0	0		

Table 11: Q6 WORDS/PHRASES TO DESCRIBE MILPITAS RANK MATRIX TABLE (TOTAL NOT WELL)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	347	77	97	101	62	174	163	82	91	89	82	39	66	80	37	81	173	134	42
G AFFORDABLE	51	43	55	50	56	50	52	53	48	56	48	47	48	39	56	64	47	62	36
F UP AND COMING	24	20	17	26	30	18	27	14	21	25	30	23	18	17	30	36	20	31	17
E GROWING	14	6	12	15	19	9	17	4	13	13	20	11	13	7	22	22	11	20	7
B SAFE	13	13	11	4	18	12	10	16	9	14	4	10	9	10	24	11	11	12	25
C GOOD PLACE TO LIVE, PLAY	12	13	10	10	14	11	12	15	9	14	9	14	4	11	11	12	7	16	19
H GREAT LOCATION	10	9	8	10	17	8	13	11	6	13	12	22	6	4	2	17	8	14	10
A DIVERSE	10	17	7	5	9	11	7	10	8	7	7	12	6	7	14	7	8	10	16
D ACCEPTING	6	9	7	4	5	8	4	12	5	2	6	8	3	8	7	2	4	8	9

	QD GENDER			QB AGE					GENDER BY AGE							
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	76
G AFFORDABLE	51	55	48	48	62	52	42	59	34	55	45	48	61	44	49	45
F UP AND COMING	24	20	25	21	28	23	26	25	7	24	22	18	18	20	26	24
E GROWING	14	9	17	17	17	11	10	16	7	15	11	12	5	13	22	9
B SAFE	13	16	11	7	13	11	16	8	30	10	16	17	16	15	5	17
C GOOD PLACE TO LIVE, PLAY	12	14	10	15	11	15	11	7	10	13	10	9	17	11	11	9
H GREAT LOCATION	10	12	9	18	14	7	6	6	8	13	6	7	12	12	13	2
A DIVERSE	10	8	7	12	21	3	8	3	0	13	5	2	8	8	11	3
D ACCEPTING	6	6	5	5	10	2	8	4	2	6	6	3	6	7	6	5

Table 12: Q11 SAFETY IN MILPITAS RANK MATRIX TABLE (VERY SAFE)

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
D IN YOUR NEIGHBORHOOD	44	50	51	50	37	49	29	41	66	24	48	26	50	49	41	40	44	44	56	38	47	36
E IN THE CITY PARK	39	47	35	42	35	47	20	31	60	22	43	20	36	38	38	40	44	36	57	49	48	27
B WALKING IN MILPITAS	34	40	40	40	27	40	18	29	55	15	37	16	32	33	30	35	37	32	44	38	39	34
F SHOPPING IN MILPITAS	32	41	38	40	24	38	16	27	54	17	36	12	25	26	31	37	36	30	40	28	33	52
C DRIVING IN MILPITAS	31	34	34	34	28	36	19	29	50	26	33	20	29	29	30	33	30	32	38	42	32	18
A BICYCLING IN MILPITAS	21	30	24	28	15	26	13	15	33	12	23	11	13	21	14	23	20	22	21	42	19	28
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
D IN YOUR NEIGHBORHOOD	44	67	24	49	20	47	43	64	17	52	30	45	39	52	35	47	41	49	44	44		
E IN THE CITY PARK	39	66	17	43	14	44	36	58	27	47	34	40	31	45	36	42	36	44	41	36		
B WALKING IN MILPITAS	34	61	5	39	9	34	33	47	0	39	16	33	30	39	26	39	31	36	34	33		
F SHOPPING IN MILPITAS	32	58	16	36	12	28	35	37	11	30	19	30	29	38	30	31	31	35	31	33		
C DRIVING IN MILPITAS	31	56	19	35	11	33	31	48	17	38	16	28	26	42	29	34	33	26	31	31		
A BICYCLING IN MILPITAS	21	41	9	25	5	22	21	32	19	24	15	24	25	22	12	13	21	22	23	19		
		Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21		
D IN YOUR NEIGHBORHOOD	44	44	45	45	46	49	41	49	43	49	57	35	51	41	33	41	45	43	76	44		
E IN THE CITY PARK	39	37	39	38	40	44	33	45	35	46	42	34	43	42	29	36	39	38	56	37		
B WALKING IN MILPITAS	34	35	34	35	34	36	35	41	26	38	48	21	47	22	32	30	35	32	74	39		
F SHOPPING IN MILPITAS	32	30	32	31	34	35	28	39	28	34	34	21	28	34	30	29	32	32	18	43		
C DRIVING IN MILPITAS	31	37	30	34	29	36	33	30	27	38	39	26	31	33	28	30	31	31	48	31		
A BICYCLING IN MILPITAS	21	27	15	21	21	25	18	22	19	18	32	9	24	20	19	18	22	21	30	22		

Table 12: Q11 SAFETY IN MILPITAS RANK MATRIX TABLE (VERY SAFE)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
D IN YOUR NEIGHBORHOOD	44	46	51	43	39	49	41	55	43	40	43	61	44	40	46	44	50	38	33
E IN THE CITY PARK	39	34	42	41	38	38	40	44	33	41	38	51	37	30	45	40	42	33	43
B WALKING IN MILPITAS	34	36	36	36	28	36	33	42	31	34	32	46	42	28	35	30	40	27	28
F SHOPPING IN MILPITAS	32	38	34	33	24	36	29	46	26	27	31	39	36	30	44	26	40	24	22
C DRIVING IN MILPITAS	31	27	34	33	31	31	32	31	30	34	30	26	34	28	42	30	34	29	24
A BICYCLING IN MILPITAS	21	27	22	21	16	24	19	26	21	20	17	28	31	21	15	16	28	14	17
	QD GENDER			QB AGE								GENDER BY AGE							
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+			
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151			
D IN YOUR NEIGHBORHOOD	44	47	41	52	42	41	38	48	51	45	43	49	51	43	40	42			
E IN THE CITY PARK	39	43	34	45	38	33	33	46	42	39	38	44	44	40	32	36			
B WALKING IN MILPITAS	34	37	31	41	34	28	28	37	44	35	33	40	38	37	31	30			
F SHOPPING IN MILPITAS	32	36	28	35	33	27	25	46	32	32	31	40	37	34	27	29			
C DRIVING IN MILPITAS	31	33	29	40	23	30	26	41	37	31	31	39	30	35	31	28			
A BICYCLING IN MILPITAS	21	23	19	33	20	18	18	24	9	24	18	18	21	24	24	13			

Table 13: Q11 SAFETY IN MILPITAS RANK MATRIX TABLE (TOTAL SAFE)

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLINE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
D IN YOUR NEIGHBORHOOD	85	88	87	88	82	90	69	84	95	56	88	67	78	81	76	89	82	86	86	73	85	78
E IN THE CITY PARK	82	84	81	83	81	88	61	81	92	55	86	62	73	78	72	87	80	83	84	73	84	67
C DRIVING IN MILPITAS	79	81	81	81	77	86	58	79	87	50	83	63	59	71	72	88	75	82	82	62	81	53
B WALKING IN MILPITAS	78	84	79	82	75	86	57	75	89	45	83	56	73	76	60	84	77	80	83	55	80	66
F SHOPPING IN MILPITAS	77	85	87	86	67	85	58	70	86	56	82	53	68	70	60	86	77	77	79	88	77	81
A BICYCLING IN MILPITAS	56	65	69	66	45	64	37	51	68	36	60	36	43	51	40	63	46	61	46	66	45	55
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
D IN YOUR NEIGHBORHOOD	85	95	68	89	64	82	86	90	65	85	71	81	84	89	92	79	86	81	84	85		
E IN THE CITY PARK	82	93	67	87	53	80	83	87	79	83	68	84	83	81	85	72	82	80	82	82		
C DRIVING IN MILPITAS	79	90	61	84	54	73	82	82	78	75	64	79	82	75	84	78	82	77	80	78		
B WALKING IN MILPITAS	78	94	40	86	43	77	81	85	74	78	71	74	83	81	80	74	80	74	81	76		
F SHOPPING IN MILPITAS	77	87	60	83	48	71	81	82	56	72	67	73	81	77	76	80	78	78	77	76		
A BICYCLING IN MILPITAS	56	69	34	62	27	48	61	59	44	50	42	52	69	54	54	43	59	54	58	54		
	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21		
D IN YOUR NEIGHBORHOOD	85	83	83	83	89	82	84	92	86	84	85	89	87	86	85	86	86	84	95	96		
E IN THE CITY PARK	82	80	77	79	87	81	77	86	88	77	83	89	88	90	75	84	84	81	97	89		
C DRIVING IN MILPITAS	79	77	79	78	83	77	79	77	88	70	86	89	76	90	77	83	82	78	98	92		
B WALKING IN MILPITAS	78	72	78	75	84	75	76	80	89	75	86	72	86	81	79	79	80	78	100	87		
F SHOPPING IN MILPITAS	77	67	79	73	84	72	74	88	82	76	84	75	78	78	75	77	79	76	87	92		
A BICYCLING IN MILPITAS	56	60	50	55	59	61	51	54	62	43	70	49	53	60	62	56	59	54	85	80		

Table 13: Q11 SAFETY IN MILPITAS RANK MATRIX TABLE (TOTAL SAFE)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
D IN YOUR NEIGHBORHOOD	85	87	86	88	82	86	85	88	86	84	87	90	83	91	81	82	88	83	77
E IN THE CITY PARK	82	81	85	82	83	83	83	82	84	82	84	84	84	87	79	78	83	81	79
C DRIVING IN MILPITAS	79	72	81	83	80	77	82	72	81	80	84	77	81	84	88	76	81	79	71
B WALKING IN MILPITAS	78	81	77	82	77	78	80	75	82	77	84	83	78	86	73	74	82	78	64
F SHOPPING IN MILPITAS	77	85	79	75	69	81	73	86	78	72	75	84	82	85	72	69	86	68	65
A BICYCLING IN MILPITAS	56	61	58	61	44	59	55	57	61	55	54	50	60	72	65	47	66	49	33
	QD GENDER							QB AGE				GENDER BY AGE							
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+			
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151			
D IN YOUR NEIGHBORHOOD	85	86	85	86	81	91	84	90	74	86	84	84	89	83	85	85			
E IN THE CITY PARK	82	82	82	85	83	83	80	84	68	84	79	77	83	79	84	78			
C DRIVING IN MILPITAS	79	76	82	79	74	83	78	85	83	78	80	84	76	76	80	84			
B WALKING IN MILPITAS	78	76	81	83	73	84	76	84	71	79	77	79	76	77	84	78			
F SHOPPING IN MILPITAS	77	78	77	83	71	74	75	84	85	76	79	84	80	76	74	81			
A BICYCLING IN MILPITAS	56	56	56	62	49	62	60	56	38	57	55	48	52	62	62	49			

Table 14: Q11 SAFETY IN MILPITAS RANK MATRIX TABLE (TOTAL UNSAFE)

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
A BICYCLING IN MILPITAS	14	15	10	13	16	12	24	13	9	46	11	31	25	20	21	8	20	11	23	22	22	15
B WALKING IN MILPITAS	12	11	11	11	14	7	34	8	6	48	8	34	21	14	28	7	15	10	11	33	12	25
F SHOPPING IN MILPITAS	11	9	3	7	15	8	27	8	7	39	7	31	16	14	27	6	12	10	12	0	12	6
C DRIVING IN MILPITAS	10	11	7	9	11	6	28	7	5	41	7	26	30	16	16	4	10	10	9	30	9	14
E IN THE CITY PARK	7	4	4	4	10	3	23	3	1	33	4	23	13	9	12	4	7	6	7	14	7	11
D IN YOUR NEIGHBORHOOD	6	4	5	5	8	4	19	4	0	29	4	19	11	9	11	4	8	5	7	19	7	15

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
A BICYCLING IN MILPITAS	14	10	36	11	36	20	11	14	28	20	19	17	9	19	9	16	13	14	13	16
B WALKING IN MILPITAS	12	3	42	6	40	14	10	10	25	11	24	14	10	11	10	17	9	19	11	13
F SHOPPING IN MILPITAS	11	5	20	7	33	14	9	8	32	12	20	14	8	11	8	13	10	12	11	11
C DRIVING IN MILPITAS	10	4	32	6	31	15	8	10	19	13	22	11	8	11	7	12	8	11	11	9
E IN THE CITY PARK	7	1	22	1	32	9	5	6	15	7	16	4	7	6	4	18	7	5	8	6
D IN YOUR NEIGHBORHOOD	6	0	25	4	21	10	4	6	27	9	15	8	7	6	1	10	6	7	7	6

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY										LANGUAGE OF INTERVIEW	
	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN		DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN								TOTAL ASIAN	PPLE OF CLR			VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
A BICYCLING IN MILPITAS	14	13	13	13	16	15	10	20	14	18	13	16	14	16	9	14	13	15	8	3	
B WALKING IN MILPITAS	12	16	12	14	8	12	15	11	6	13	8	12	10	11	11	12	11	13	0	6	
F SHOPPING IN MILPITAS	11	14	11	13	8	12	12	8	8	13	5	11	14	6	12	10	9	12	8	0	
C DRIVING IN MILPITAS	10	10	11	10	9	10	10	12	6	17	5	3	10	6	8	7	8	11	0	0	
E IN THE CITY PARK	7	8	12	10	2	7	11	3	1	8	6	2	2	3	8	5	5	7	0	0	
D IN YOUR NEIGHBORHOOD	6	4	7	6	5	5	5	5	6	6	8	5	2	5	3	4	5	7	0	0	

Table 14: Q11 SAFETY IN MILPITAS RANK MATRIX TABLE (TOTAL UNSAFE)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81	
A BICYCLING IN MILPITAS	14	14	13	13	21	13	16	18	9	16	15	30	8	11	3	20	13	15	17	
B WALKING IN MILPITAS	12	14	11	8	11	12	9	13	12	11	7	11	11	9	16	12	11	12	18	
F SHOPPING IN MILPITAS	11	10	8	9	16	9	12	9	10	13	11	8	9	7	11	13	7	15	15	
C DRIVING IN MILPITAS	10	15	11	5	8	13	6	15	11	7	5	12	9	7	7	10	9	11	10	
E IN THE CITY PARK	7	5	6	4	7	5	5	7	5	5	5	5	1	4	15	7	4	10	9	
D IN YOUR NEIGHBORHOOD	6	5	6	5	6	6	5	4	7	7	3	7	8	2	5	5	5	7	14	
	QD GENDER							QB AGE					GENDER BY AGE							
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+				
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151				
A BICYCLING IN MILPITAS	14	17	12	18	22	14	11	7	5	18	9	6	23	10	14	9				
B WALKING IN MILPITAS	12	12	12	12	15	8	13	3	17	12	11	9	13	10	10	13				
F SHOPPING IN MILPITAS	11	11	11	11	13	11	10	4	10	12	9	7	12	9	12	8				
C DRIVING IN MILPITAS	10	11	9	11	12	7	12	5	7	10	9	6	12	10	9	9				
E IN THE CITY PARK	7	6	7	4	6	6	8	4	17	5	9	9	5	6	4	11				
D IN YOUR NEIGHBORHOOD	6	6	6	8	9	2	6	1	9	6	6	5	5	7	6	4				

Table 15: Q13 SPECIFIC CITY SERVICES PROVIDED TO MILPITAS RESIDENTS RANK MATRIX TABLE (EXTREMELY IMPORTANT)

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	104	73	173	173	205	62	80	99	22	291	62	73	148	44	174	120	242	63	7	96	20
W EMERGENCY 911/FIRE RESP.	51	33	35	34	67	51	53	48	54	42	50	55	63	55	61	45	44	54	59	58	49	27
C POLICE SERVICES	48	34	45	38	58	47	67	38	53	65	46	62	59	57	58	40	48	48	54	66	47	51
P SEWER/WASTEWATER SYSTEM	47	35	31	33	60	43	55	50	48	32	45	58	63	56	59	36	49	46	57	85	53	34
H PUBLIC FACILITIES/INFRAST.	43	38	38	38	48	45	51	32	52	59	41	51	54	50	60	35	46	42	47	66	45	53
G STREETS AND ROADS	43	38	38	38	47	42	46	41	42	54	42	45	51	46	43	40	47	41	47	29	49	35
D EMERGENCIES/NAT DISASTERS	40	41	44	42	38	41	42	38	47	52	40	40	54	47	18	38	39	41	45	12	43	10
M BLIGHT AND ILLEGAL DUMPING	38	29	24	27	50	32	57	41	33	57	35	57	55	49	29	31	39	38	35	63	40	34
B PUBLIC PARKS	37	22	44	31	44	39	34	36	43	54	36	41	46	39	38	36	36	38	36	66	33	58
N TRAFFIC LAWS	37	40	16	30	44	40	29	36	40	32	37	40	56	45	46	28	41	35	53	85	45	25
E PROGRAMS TO HELP SENIORS	37	27	37	31	43	40	28	35	42	33	38	30	37	38	28	37	41	35	41	37	42	31
K AFFORDABLE HOUSING	35	36	32	34	36	38	25	34	37	31	37	25	30	37	33	33	34	35	31	37	35	28
V SUSTAINABLE LIVING	35	35	28	32	37	38	30	30	34	25	35	37	41	36	48	30	39	33	47	36	39	47
L HOMELESS SERVICES	35	37	37	37	32	35	31	36	42	42	35	33	37	35	36	35	34	35	30	49	30	52
S COMMUNITY INFORMED	33	34	20	28	38	32	38	32	38	37	31	43	28	36	42	28	37	32	37	34	40	25
O AFTERSCHOOL PROGRAMS	33	25	28	26	40	32	38	32	35	23	34	30	40	37	33	30	34	34	42	9	35	32
R NEW EMPLOYERS AND JOBS	32	29	31	30	33	29	25	42	34	13	31	34	35	40	40	22	35	30	34	15	33	53
A RECREATION OPPORTUNITIES	30	18	34	25	35	35	18	26	39	14	31	23	30	27	25	33	30	30	29	17	31	20
J NEW BUSINESSES/COMPANIES	28	22	31	26	30	28	26	27	33	48	27	32	32	24	38	29	25	29	30	37	26	20
X RENT RELIEF	27	32	18	26	28	30	24	23	28	10	29	20	39	28	37	24	36	23	41	36	38	32
U PERMITS AND LICENSES	27	23	27	24	29	26	25	30	32	2	27	26	27	35	39	17	23	29	30	15	23	29
F BICYCLE LANES AND PATHS	24	21	31	25	22	28	16	20	28	32	25	19	30	30	26	18	28	22	26	55	25	44
T DIVERSITY/CULTURE INCLUSION	23	24	22	23	23	24	22	22	32	0	24	19	16	26	24	20	26	22	24	0	25	34
Q DIVERSE RANGE OF ARTS	21	18	15	17	25	24	18	16	33	5	22	16	18	24	26	17	24	19	31	27	29	9
I GOVERNMENT OPPORTUNITIES	16	14	17	15	18	17	14	17	21	24	17	14	19	19	14	14	19	15	15	29	18	26

Table 15: Q13 SPECIFIC CITY SERVICES PROVIDED TO MILPITAS RESIDENTS RANK MATRIX TABLE (EXTREMELY IMPORTANT)

Column n-Size	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
	347	81	16	280	51	118	220	59	9	95	26	113	90	72	47	43	245	83	346	347
W EMERGENCY 911/FIRE RESP.	51	52	47	50	55	64	42	71	50	67	54	45	45	62	52	58	52	46	0	51
C POLICE SERVICES	48	62	42	46	60	52	46	57	39	55	41	41	41	50	56	75	54	36	48	0
P SEWER/WASTEWATER SYSTEM	47	60	48	47	43	56	41	52	42	59	46	44	42	47	58	50	49	41	0	47
H PUBLIC FACILITIES/INFRAST.	43	57	62	41	56	53	38	53	39	53	49	41	41	50	39	42	45	40	43	0
G STREETS AND ROADS	43	45	64	38	61	44	42	42	63	44	42	36	35	50	48	56	45	37	43	0
D EMERGENCIES/NAT DISASTERS	40	61	26	41	43	43	40	42	38	45	34	31	55	42	33	36	38	44	40	0
M BLIGHT AND ILLEGAL DUMPING	38	37	39	33	64	43	36	41	82	39	58	37	33	42	42	44	39	30	38	0
B PUBLIC PARKS	37	43	44	35	47	46	32	45	56	47	43	38	21	43	51	47	41	25	37	0
N TRAFFIC LAWS	37	47	37	37	40	47	32	52	20	50	39	43	19	43	44	41	39	38	0	37
E PROGRAMS TO HELP SENIORS	37	48	26	38	29	46	33	39	50	50	29	33	24	44	51	49	36	41	37	0
K AFFORDABLE HOUSING	35	49	0	37	28	33	37	38	0	37	16	27	39	47	39	23	28	61	35	0
V SUSTAINABLE LIVING	35	41	18	36	30	41	31	53	5	47	21	39	20	37	43	43	33	41	0	35
L HOMELESS SERVICES	35	50	25	35	34	35	35	38	36	36	29	29	39	35	29	44	37	34	35	0
S COMMUNITY INFORMED	33	53	20	35	24	47	26	55	34	51	35	37	24	30	45	33	34	32	0	33
O AFTERSCHOOL PROGRAMS	33	48	19	35	21	39	31	43	53	42	28	37	31	29	33	35	35	33	0	33
R NEW EMPLOYERS AND JOBS	32	40	5	35	13	37	30	38	22	43	20	35	26	37	26	26	30	38	0	32
A RECREATION OPPORTUNITIES	30	42	27	29	27	32	29	28	15	35	18	30	22	35	25	41	30	27	30	0
J NEW BUSINESSES/COMPANIES	28	30	13	25	41	31	27	27	14	34	23	29	29	24	24	31	29	23	28	0
X RENT RELIEF	27	32	26	28	20	28	25	34	0	32	17	32	17	36	28	16	21	45	0	27
U PERMITS AND LICENSES	27	36	30	28	21	30	25	48	7	36	10	26	30	27	22	26	28	26	0	27
F BICYCLE LANES AND PATHS	24	27	23	22	27	27	22	33	3	30	14	20	16	28	24	41	24	21	24	0
T DIVERSITY/CULTURE INCLUSION	23	43	9	25	10	27	23	43	5	33	10	27	22	22	18	21	24	22	0	23
Q DIVERSE RANGE OF ARTS	21	36	10	22	13	31	15	44	17	36	16	25	16	16	29	17	20	24	0	21
I GOVERNMENT OPPORTUNITIES	16	24	25	16	18	21	14	18	12	21	21	16	19	16	11	17	15	15	16	0

Table 15: Q13 SPECIFIC CITY SERVICES PROVIDED TO MILPITAS RESIDENTS RANK MATRIX TABLE (EXTREMELY IMPORTANT)

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY										LANGUAGE OF INTERVIEW			
	Total	YES/ <19	YES/ NT @	HAVE	NO	DADS	MOMS	MEN	WOMEN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS			
		@ HME	HOME	CHLDN	CHLDN			W/NO CHLDN	W/NO CHLDN														
Column n-Size	347	95	83	178	157	86	94	77	78	49	45	49	42	48	49	194	277	330	10	13			
W EMERGENCY 911/FIRE RESP.	51	54	60	57	44	49	64	34	55	56	50	42	59	65	37	51	50	52	43	28			
C POLICE SERVICES	48	53	60	56	37	50	62	31	41	61	46	38	43	55	49	47	46	48	86	27			
P SEWER/WASTEWATER SYSTEM	47	50	53	52	42	35	66	34	48	57	48	27	67	58	34	45	45	48	33	20			
H PUBLIC FACILITIES/INFRAST.	43	49	35	43	42	45	40	40	42	51	51	40	25	56	36	37	42	44	52	7			
G STREETS AND ROADS	43	57	44	51	32	49	53	40	27	39	42	31	34	47	54	43	43	43	66	11			
D EMERGENCIES/NAT DISASTERS	40	39	33	36	43	38	34	41	42	49	40	16	59	52	37	39	39	41	32	34			
M BLIGHT AND ILLEGAL DUMPING	38	44	31	38	32	42	35	32	34	43	37	23	48	54	31	37	36	39	48	18			
B PUBLIC PARKS	37	45	39	42	28	35	49	31	23	36	34	26	36	49	38	38	36	37	86	18			
N TRAFFIC LAWS	37	39	41	40	35	32	48	36	36	54	33	24	47	53	31	38	36	39	0	16			
E PROGRAMS TO HELP SENIORS	37	26	44	34	36	27	42	31	38	36	34	29	53	36	23	37	37	37	66	7			
K AFFORDABLE HOUSING	35	30	31	31	40	26	36	37	40	32	50	19	60	31	34	34	36	35	66	23			
V SUSTAINABLE LIVING	35	33	29	31	40	28	35	35	44	29	35	22	35	48	44	37	37	35	28	40			
L HOMELESS SERVICES	35	34	38	36	33	32	42	33	29	30	54	21	36	29	41	33	37	33	86	34			
S COMMUNITY INFORMED	33	42	31	37	28	29	45	22	34	31	28	19	58	46	26	37	34	34	13	27			
O AFTERSCHOOL PROGRAMS	33	45	34	40	28	26	50	15	40	35	36	12	57	41	28	34	32	33	36	29			
R NEW EMPLOYERS AND JOBS	32	33	23	28	36	27	31	28	44	27	28	29	42	33	41	35	33	32	36	13			
A RECREATION OPPORTUNITIES	30	31	37	34	25	34	34	31	17	18	20	26	49	44	24	37	33	31	18	0			
J NEW BUSINESSES/COMPANIES	28	31	36	33	22	37	30	25	15	23	18	22	29	35	29	30	29	28	34	7			
X RENT RELIEF	27	31	21	26	30	23	30	20	40	15	37	10	56	26	22	27	30	27	38	37			
U PERMITS AND LICENSES	27	34	27	31	24	24	37	14	35	16	14	21	39	39	27	32	29	28	0	21			
F BICYCLE LANES AND PATHS	24	23	24	23	21	16	30	15	23	22	28	17	32	35	12	24	25	23	68	7			
T DIVERSITY/CULTURE INCLUSION	23	27	22	24	22	16	32	9	36	13	26	5	38	42	19	24	25	23	23	23			
Q DIVERSE RANGE OF ARTS	21	28	19	24	18	21	26	13	24	17	20	11	34	35	14	22	23	20	43	23			
I GOVERNMENT OPPORTUNITIES	16	24	14	19	10	20	18	11	6	15	9	9	22	17	7	14	16	17	0	0			

Table 15: Q13 SPECIFIC CITY SERVICES PROVIDED TO MILPITAS RESIDENTS RANK MATRIX TABLE (EXTREMELY IMPORTANT)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	347	77	97	101	62	174	163	82	91	89	82	39	66	80	37	81	173	134	42
W EMERGENCY 911/FIRE RESP.	51	42	43	52	67	43	58	36	51	47	68	34	40	39	69	63	34	65	75
C POLICE SERVICES	48	50	55	34	55	53	42	43	59	44	40	49	36	52	48	54	38	62	45
P SEWER/WASTEWATER SYSTEM	47	42	52	47	45	47	46	32	61	36	55	48	41	31	70	54	33	64	50
H PUBLIC FACILITIES/INFRAST.	43	43	50	35	49	47	40	45	47	41	39	48	44	35	28	52	38	46	56
G STREETS AND ROADS	43	36	50	41	37	44	39	48	44	43	35	32	38	41	52	46	38	51	32
D EMERGENCIES/NAT DISASTERS	40	47	51	36	30	49	34	57	41	29	39	47	47	37	18	43	42	42	27
M BLIGHT AND ILLEGAL DUMPING	38	38	44	30	41	42	34	40	45	39	27	23	27	39	26	42	27	49	54
B PUBLIC PARKS	37	53	34	26	37	42	30	41	42	29	30	23	25	33	44	39	31	44	43
N TRAFFIC LAWS	37	35	36	37	45	36	40	36	36	30	50	40	34	22	50	42	30	44	43
E PROGRAMS TO HELP SENIORS	37	34	37	40	28	36	35	30	39	31	41	43	33	27	37	23	31	47	30
K AFFORDABLE HOUSING	35	33	52	33	22	44	29	41	45	25	34	54	43	34	17	24	34	43	12
V SUSTAINABLE LIVING	35	25	37	36	43	32	38	34	30	26	49	36	41	28	42	34	32	37	39
L HOMELESS SERVICES	35	45	42	26	20	44	24	45	40	22	27	52	39	25	37	31	37	34	26
S COMMUNITY INFORMED	33	26	36	34	36	31	35	26	35	24	45	44	22	33	44	31	28	38	38
O AFTERSCHOOL PROGRAMS	33	26	39	33	35	33	34	18	47	23	44	23	32	30	47	36	26	43	32
R NEW EMPLOYERS AND JOBS	32	32	33	32	30	33	31	31	36	23	38	31	41	27	51	26	30	32	38
A RECREATION OPPORTUNITIES	30	26	33	28	31	30	29	34	25	33	26	26	27	25	33	32	25	37	26
J NEW BUSINESSES/COMPANIES	28	39	25	18	34	30	24	35	24	31	17	38	17	21	31	28	26	30	29
X RENT RELIEF	27	19	28	31	30	24	31	22	27	20	42	34	30	17	44	23	26	30	23
U PERMITS AND LICENSES	27	20	30	29	30	26	29	17	35	22	38	26	17	33	37	27	24	28	30
F BICYCLE LANES AND PATHS	24	31	25	19	19	27	19	20	31	17	21	33	16	12	38	26	25	24	17
T DIVERSITY/CULTURE INCLUSION	23	24	32	15	23	28	18	13	44	12	24	24	20	29	42	14	23	21	28
Q DIVERSE RANGE OF ARTS	21	19	23	19	24	21	21	19	22	13	28	27	24	12	44	15	17	25	25
I GOVERNMENT OPPORTUNITIES	16	22	16	17	11	19	15	20	15	14	15	17	16	11	13	16	15	20	10

Table 15: Q13 SPECIFIC CITY SERVICES PROVIDED TO MILPITAS RESIDENTS RANK MATRIX TABLE (EXTREMELY IMPORTANT)

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	76
W EMERGENCY 911/FIRE RESP.	51	42	60	54	34	52	53	55	70	46	56	61	44	38	49	72
C POLICE SERVICES	48	43	53	26	46	49	60	58	68	40	61	62	35	55	44	66
P SEWER/WASTEWATER SYSTEM	47	34	58	41	44	40	52	45	62	42	52	52	29	43	54	60
H PUBLIC FACILITIES/INFRASTR.	43	43	42	46	55	27	42	46	28	44	41	38	47	38	41	43
G STREETS AND ROADS	43	45	41	29	47	50	41	53	37	42	44	47	49	40	37	47
D EMERGENCIES/NAT DISASTERS	40	41	38	48	43	31	37	48	33	41	39	42	41	42	41	37
M BLIGHT AND ILLEGAL DUMPING	38	39	37	25	42	31	43	54	35	33	45	46	34	46	31	43
B PUBLIC PARKS	37	34	37	31	46	29	37	43	41	36	39	42	36	31	32	46
N TRAFFIC LAWS	37	33	43	40	28	31	38	44	53	33	42	48	30	37	38	48
E PROGRAMS TO HELP SENIORS	37	30	41	42	35	20	40	46	47	33	42	46	23	41	40	44
K AFFORDABLE HOUSING	35	32	38	52	38	21	35	43	8	38	32	29	32	32	45	32
V SUSTAINABLE LIVING	35	31	39	28	39	28	31	44	52	32	37	47	29	34	37	41
L HOMELESS SERVICES	35	32	36	35	42	20	32	41	47	34	37	44	35	28	30	44
S COMMUNITY INFORMED	33	26	40	28	34	33	36	31	39	32	35	34	24	29	39	41
O AFTERSCHOOL PROGRAMS	33	20	44	25	37	38	32	28	49	33	34	37	20	22	44	45
R NEW EMPLOYERS AND JOBS	32	27	37	28	36	23	39	25	27	30	33	25	21	38	40	29
A RECREATION OPPORTUNITIES	30	33	27	35	25	26	23	46	50	29	33	48	34	32	22	34
J NEW BUSINESSES/COMPANIES	28	32	22	24	38	12	33	18	46	26	31	29	33	32	17	31
X RENT RELIEF	27	21	34	39	20	22	25	23	26	28	25	24	19	23	37	27
U PERMITS AND LICENSES	27	19	35	22	28	25	35	19	25	25	29	22	16	23	35	36
F BICYCLE LANES AND PATHS	24	18	28	29	17	23	24	33	26	23	26	30	18	19	25	33
T DIVERSITY/CULTURE INCLUSION	23	13	34	27	27	16	22	19	20	24	21	20	9	19	40	23
Q DIVERSE RANGE OF ARTS	21	17	24	25	22	22	21	15	12	23	18	14	15	21	32	16
I GOVERNMENT OPPORTUNITIES	16	17	14	13	20	13	17	22	12	15	17	18	12	22	15	13

Table 16: Q13 SPECIFIC CITY SERVICES PROVIDED TO MILPITAS RESIDENTS RANK MATRIX TABLE (EXTREMELY/VERY IMPORTANT)

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
	347	104	73	173	173	205	62	80	99	22	291	62	73	148	44	174	120	242	63	7	96	20
Column n-Size	347	104	73	173	173	205	62	80	99	22	291	62	73	148	44	174	120	242	63	7	96	20
W EMERGENCY 911/FIRE RESP.	86	79	85	81	90	86	90	81	81	80	86	86	99	90	87	82	81	88	82	100	79	100
G STREETS AND ROADS	85	78	85	81	89	81	87	93	82	75	85	84	88	89	74	83	87	84	90	51	92	57
H PUBLIC FACILITIES/INFRAST.	83	75	87	80	87	85	79	83	82	80	83	83	87	85	86	82	85	83	90	80	85	81
P SEWER/WASTEWATER SYSTEM	83	76	81	78	87	81	86	84	79	68	82	88	84	86	87	79	82	84	91	85	87	67
B PUBLIC PARKS	83	78	86	81	84	86	78	77	85	78	83	79	83	82	71	84	84	82	88	89	84	86
C POLICE SERVICES	80	70	85	76	84	78	94	74	77	95	78	89	90	85	80	76	86	78	94	75	89	64
D EMERGENCIES/NAT DISASTERS	80	71	84	76	84	81	81	76	83	73	80	80	92	83	65	80	79	80	86	51	81	67
N TRAFFIC LAWS	78	70	78	73	82	77	75	82	73	63	76	86	82	79	76	77	72	81	86	100	77	59
V SUSTAINABLE LIVING	74	77	71	75	73	77	68	70	87	56	75	69	74	73	77	74	72	76	85	100	72	74
M BLIGHT AND ILLEGAL DUMPING	73	68	68	68	79	72	72	79	74	76	73	75	75	77	57	73	78	71	79	89	79	67
E PROGRAMS TO HELP SENIORS	73	60	84	69	76	74	70	72	77	72	72	77	78	76	51	73	81	69	83	75	83	69
S COMMUNITY INFORMED	71	70	60	65	77	69	73	75	76	68	71	75	73	76	68	68	72	71	83	85	77	57
O AFTERSCHOOL PROGRAMS	70	71	74	72	69	71	64	74	72	43	72	67	68	73	77	67	67	73	77	51	74	50
K AFFORDABLE HOUSING	69	71	78	74	64	72	57	72	81	57	70	62	67	71	66	68	69	69	66	63	70	63
A RECREATION OPPORTUNITIES	67	58	78	66	68	70	67	58	71	58	68	62	72	71	44	67	73	64	75	38	76	53
R NEW EMPLOYERS AND JOBS	66	65	66	65	67	67	64	67	67	67	66	70	54	63	80	65	64	68	73	49	63	80
L HOMELESS SERVICES	65	63	79	69	60	69	55	62	73	65	65	62	58	63	59	67	67	64	67	75	66	73
U PERMITS AND LICENSES	64	69	59	65	63	65	57	68	78	57	64	61	65	73	69	55	55	69	64	23	62	33
J NEW BUSINESSES/COMPANIES	60	50	70	58	63	63	58	56	70	71	60	60	61	59	47	63	60	61	62	68	60	57
X RENT RELIEF	60	70	59	65	55	66	45	57	66	30	65	39	57	52	75	63	61	60	63	36	63	52
F BICYCLE LANES AND PATHS	60	61	77	67	53	65	51	53	69	75	60	60	66	65	49	57	65	58	59	75	63	75
T DIVERSITY/CULTURE INCLUSION	57	64	60	62	51	60	49	54	59	21	59	49	55	55	64	56	52	60	59	27	55	44
I GOVERNMENT OPPORTUNITIES	55	51	53	52	58	58	57	45	59	59	55	57	53	54	38	58	55	54	55	51	56	50
Q DIVERSE RANGE OF ARTS	53	61	51	57	48	57	42	49	65	30	54	49	45	50	61	52	52	54	54	36	52	46

Table 16: Q13 SPECIFIC CITY SERVICES PROVIDED TO MILPITAS RESIDENTS RANK MATRIX TABLE (EXTREMELY/VERY IMPORTANT)

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	51	118	220	59	9	95	26	113	90	72	47	43	245	83	346	347
W EMERGENCY 911/FIRE RESP.	86	91	88	86	93	87	85	86	89	89	82	79	79	99	93	86	85	89	0	86
G STREETS AND ROADS	85	84	100	83	91	86	85	85	100	85	91	77	83	89	88	99	86	79	85	0
H PUBLIC FACILITIES/INFRAS.	83	88	64	85	75	87	81	81	87	87	87	84	77	91	85	80	84	82	83	0
P SEWER/WASTEWATER SYSTEM	83	93	66	83	81	89	79	94	88	91	82	87	72	79	97	86	82	86	0	83
B PUBLIC PARKS	83	91	64	84	78	86	82	91	97	86	85	78	85	87	82	82	85	78	83	0
C POLICE SERVICES	80	92	55	80	80	90	75	94	100	90	90	80	71	80	93	89	85	68	80	0
D EMERGENCIES/NAT DISASTERS	80	82	53	80	76	86	77	84	97	85	86	80	73	83	87	84	80	78	80	0
N TRAFFIC LAWS	78	83	76	77	83	81	76	81	91	82	80	81	67	74	95	79	80	74	0	78
V SUSTAINABLE LIVING	74	87	29	78	58	76	74	77	45	77	70	75	76	72	75	67	73	80	0	74
M BLIGHT AND ILLEGAL DUMPING	73	75	86	71	89	80	71	85	97	80	79	68	65	79	80	90	77	65	73	0
E PROGRAMS TO HELP SENIORS	73	86	67	76	59	82	68	84	79	86	67	65	62	84	86	87	73	70	73	0
S COMMUNITY INFORMED	71	87	54	73	61	78	67	87	58	85	55	72	67	67	84	69	73	68	0	71
O AFTERSCHOOL PROGRAMS	70	86	68	73	60	73	70	78	65	75	65	78	63	65	81	62	68	81	0	70
K AFFORDABLE HOUSING	69	79	30	74	52	74	67	79	82	76	64	70	63	72	77	69	64	80	69	0
A RECREATION OPPORTUNITIES	67	73	54	68	66	70	67	67	76	72	63	66	66	62	73	74	72	58	67	0
R NEW EMPLOYERS AND JOBS	66	81	40	71	49	68	65	66	83	71	61	70	59	66	67	69	66	73	0	66
L HOMELESS SERVICES	65	73	45	67	53	63	66	68	77	62	65	65	57	76	57	69	64	70	65	0
U PERMITS AND LICENSES	64	84	60	67	49	68	62	81	63	74	48	64	71	65	63	43	66	62	0	64
J NEW BUSINESSES/COMPANIES	60	75	43	61	58	66	59	62	75	66	67	59	57	60	67	64	66	48	60	0
X RENT RELIEF	60	68	39	64	43	61	60	59	36	63	56	68	57	55	66	42	55	76	0	60
F BICYCLE LANES AND PATHS	60	75	50	62	53	65	59	66	43	70	42	59	52	70	60	60	62	53	60	0
T DIVERSITY/CULTURE INCLUSION	57	79	44	60	43	59	57	73	19	67	33	59	62	49	63	42	56	67	0	57
I GOVERNMENT OPPORTUNITIES	55	70	45	58	46	61	52	55	82	60	64	53	51	56	69	52	56	53	55	0
Q DIVERSE RANGE OF ARTS	53	72	33	57	36	57	51	63	17	60	46	61	53	37	66	35	49	69	0	53

Table 16: Q13 SPECIFIC CITY SERVICES PROVIDED TO MILPITAS RESIDENTS RANK MATRIX TABLE (EXTREMELY/VERY IMPORTANT)

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19	YES/ NT @	HAVE	NO	DADS	MOMS	MEN	WOMEN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
		@ HME	HOME	CHLDN	CHLDN			W/NO CHLDN	W/NO CHLDN												
Column n-Size	347	95	83	178	157	86	94	77	78	49	45	49	42	48	49	194	277	330	10	13	
W EMERGENCY 911/FIRE RESP.	86	89	93	91	80	90	91	85	77	91	90	77	88	86	86	84	85	85	97	100	
G STREETS AND ROADS	85	91	88	89	79	89	89	78	83	81	78	84	94	87	86	88	85	86	66	71	
H PUBLIC FACILITIES/INFRAST.	83	89	80	85	81	84	85	85	77	86	79	77	83	90	82	83	83	84	86	45	
P SEWER/WASTEWATER SYSTEM	83	87	87	87	78	85	88	74	80	96	81	66	88	87	78	79	80	83	64	100	
B PUBLIC PARKS	83	87	85	86	79	84	89	71	86	84	81	72	86	98	84	85	83	83	100	69	
C POLICE SERVICES	80	89	91	90	69	84	95	67	68	87	78	78	75	76	78	77	78	79	100	91	
D EMERGENCIES/NAT DISASTERS	80	78	84	81	77	78	83	76	76	86	78	73	89	88	64	78	78	80	66	88	
N TRAFFIC LAWS	78	77	88	82	73	76	88	67	81	89	76	66	80	85	73	75	75	78	70	76	
V SUSTAINABLE LIVING	74	75	77	76	72	76	78	69	78	79	83	57	83	83	77	74	76	73	74	92	
M BLIGHT AND ILLEGAL DUMPING	73	79	82	80	64	78	82	66	66	71	78	69	78	79	62	73	73	74	82	44	
E PROGRAMS TO HELP SENIORS	73	67	77	72	72	67	78	76	68	75	78	69	82	76	51	70	72	73	100	54	
S COMMUNITY INFORMED	71	70	83	76	65	73	81	56	72	77	80	58	75	80	62	68	69	70	75	92	
O AFTERSCHOOL PROGRAMS	70	75	70	73	68	72	74	63	73	72	82	37	86	80	74	68	70	69	97	93	
K AFFORDABLE HOUSING	69	61	64	62	75	53	72	75	74	65	77	54	96	62	59	65	70	69	100	48	
A RECREATION OPPORTUNITIES	67	74	71	72	60	69	76	52	65	55	73	60	86	62	65	68	69	68	52	54	
R NEW EMPLOYERS AND JOBS	66	69	71	70	62	65	75	61	66	62	69	55	79	67	79	68	67	65	70	83	
L HOMELESS SERVICES	65	61	65	63	67	52	75	61	69	60	76	47	82	69	59	63	67	65	86	41	
U PERMITS AND LICENSES	64	65	69	67	62	63	68	59	68	61	57	49	69	74	68	65	65	63	73	92	
J NEW BUSINESSES/COMPANIES	60	72	62	67	53	69	66	55	49	65	51	54	63	76	53	61	60	60	82	61	
X RENT RELIEF	60	65	54	60	60	55	64	54	68	57	80	28	79	64	50	54	61	59	70	94	
F BICYCLE LANES AND PATHS	60	62	55	59	61	54	63	63	57	59	61	55	80	58	46	60	62	60	82	38	
T DIVERSITY/CULTURE INCLUSION	57	58	58	58	56	53	64	49	65	52	72	32	73	73	52	56	60	55	65	80	
I GOVERNMENT OPPORTUNITIES	55	58	53	56	51	57	55	51	50	50	49	44	64	52	47	51	54	54	66	70	
Q DIVERSE RANGE OF ARTS	53	55	49	52	54	45	59	44	62	49	63	34	80	58	43	52	55	50	91	88	

Table 16: Q13 SPECIFIC CITY SERVICES PROVIDED TO MILPITAS RESIDENTS RANK MATRIX TABLE (EXTREMELY/VERY IMPORTANT)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	347	77	97	101	62	174	163	82	91	89	82	39	66	80	37	81	173	134	42
W EMERGENCY 911/FIRE RESP.	86	85	83	84	91	84	87	86	84	88	85	80	83	78	93	91	81	90	91
G STREETS AND ROADS	85	78	87	90	81	83	86	89	81	81	92	80	92	76	90	84	81	91	82
H PUBLIC FACILITIES/INFRAST.	83	81	88	79	88	85	83	87	83	86	79	85	83	66	91	90	80	87	88
P SEWER/WASTEWATER SYSTEM	83	79	84	81	87	82	83	75	87	84	82	86	73	73	95	89	78	90	79
B PUBLIC PARKS	83	90	78	81	88	83	83	76	88	81	86	86	75	77	82	91	81	85	81
C POLICE SERVICES	80	83	79	74	84	80	78	75	83	77	79	90	79	72	83	79	76	87	75
D EMERGENCIES/NAT DISASTERS	80	82	82	75	79	82	76	84	79	73	80	90	78	69	78	80	76	86	77
N TRAFFIC LAWS	78	78	75	79	78	76	78	68	84	74	84	72	68	74	92	77	73	84	77
V SUSTAINABLE LIVING	74	74	78	71	77	76	73	74	79	68	78	64	82	72	85	72	75	75	68
M BLIGHT AND ILLEGAL DUMPING	73	77	70	71	75	73	73	76	74	71	74	65	76	72	70	74	68	78	81
E PROGRAMS TO HELP SENIORS	73	70	75	76	64	73	71	70	74	71	72	90	72	60	81	62	69	80	65
S COMMUNITY INFORMED	71	67	80	64	73	74	67	72	76	56	77	84	60	71	82	67	65	76	78
O AFTERSCHOOL PROGRAMS	70	75	75	66	67	75	66	71	78	62	71	78	63	67	82	70	72	74	51
K AFFORDABLE HOUSING	69	72	84	64	57	79	61	76	81	55	69	94	72	60	67	58	74	67	56
A RECREATION OPPORTUNITIES	67	78	71	56	66	74	60	70	77	58	62	70	61	69	73	61	66	69	66
R NEW EMPLOYERS AND JOBS	66	77	64	61	65	70	62	63	78	61	64	67	64	61	79	66	65	68	66
L HOMELESS SERVICES	65	58	79	63	53	70	59	62	75	52	68	96	63	58	62	62	69	63	52
U PERMITS AND LICENSES	64	61	65	66	67	63	66	59	68	63	70	54	61	66	75	65	65	66	54
J NEW BUSINESSES/COMPANIES	60	66	59	56	60	62	58	62	60	62	53	65	56	49	64	60	58	65	55
X RENT RELIEF	60	59	66	63	52	63	59	59	67	49	68	54	68	58	77	57	65	57	50
F BICYCLE LANES AND PATHS	60	60	65	59	55	63	58	65	59	55	61	64	63	53	74	57	67	53	50
T DIVERSITY/CULTURE INCLUSION	57	60	68	50	51	65	50	59	71	41	59	66	54	67	59	46	62	54	40
I GOVERNMENT OPPORTUNITIES	55	44	62	58	51	54	56	48	57	58	53	48	59	45	56	52	52	56	66
Q DIVERSE RANGE OF ARTS	53	58	64	46	45	61	45	59	62	29	61	62	55	62	66	39	57	50	42

Table 16: Q13 SPECIFIC CITY SERVICES PROVIDED TO MILPITAS RESIDENTS RANK MATRIX TABLE (EXTREMELY/VERY IMPORTANT)

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	76
W EMERGENCY 911/FIRE RESP.	86	87	85	86	79	91	83	94	92	85	87	93	88	86	83	87
G STREETS AND ROADS	85	85	86	79	88	81	86	82	98	83	87	88	84	86	85	87
H PUBLIC FACILITIES/INFRAST.	83	86	80	87	80	82	85	93	69	83	84	83	90	81	75	86
P SEWER/WASTEWATER SYSTEM	83	79	85	77	80	89	82	89	88	81	84	88	78	82	83	86
B PUBLIC PARKS	83	78	86	79	87	82	84	78	84	83	83	81	79	80	86	86
C POLICE SERVICES	80	77	82	58	83	87	83	83	98	75	86	89	75	78	73	92
D EMERGENCIES/NAT DISASTERS	80	78	81	82	75	71	83	83	96	77	85	88	75	82	76	88
N TRAFFIC LAWS	78	71	85	69	76	79	79	91	87	74	83	89	70	73	78	92
V SUSTAINABLE LIVING	74	72	78	72	68	78	77	80	73	72	77	77	65	81	82	74
M BLIGHT AND ILLEGAL DUMPING	73	73	75	63	70	67	77	89	91	67	83	90	70	78	64	87
E PROGRAMS TO HELP SENIORS	73	71	74	68	69	61	82	79	88	67	83	83	65	78	65	87
S COMMUNITY INFORMED	71	64	77	72	56	74	75	81	78	67	77	80	58	75	76	79
O AFTERSCHOOL PROGRAMS	70	67	74	73	68	73	71	69	68	71	70	68	65	69	76	71
K AFFORDABLE HOUSING	69	64	74	91	64	66	66	64	63	74	65	64	69	57	78	72
A RECREATION OPPORTUNITIES	67	63	70	58	75	70	62	76	73	68	68	75	64	62	70	73
R NEW EMPLOYERS AND JOBS	66	63	71	47	68	72	73	74	62	62	71	69	57	70	69	73
L HOMELESS SERVICES	65	56	72	77	70	62	56	55	81	70	60	66	61	49	77	70
U PERMITS AND LICENSES	64	61	67	64	59	70	67	62	63	64	65	62	58	67	70	63
J NEW BUSINESSES/COMPANIES	60	62	57	51	58	53	70	66	70	54	69	68	60	64	45	73
X RENT RELIEF	60	55	66	75	47	69	57	51	61	63	57	56	55	55	73	57
F BICYCLE LANES AND PATHS	60	59	61	67	61	57	62	53	61	62	59	56	62	56	61	62
T DIVERSITY/CULTURE INCLUSION	57	51	64	58	50	56	60	56	60	55	59	57	43	62	69	57
I GOVERNMENT OPPORTUNITIES	55	54	54	52	52	61	52	61	51	54	54	57	50	58	55	51
Q DIVERSE RANGE OF ARTS	53	44	61	62	57	48	50	46	53	56	49	49	40	52	72	48

Table 17: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (VERY SATISFIED)

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
	347	104	73	173	173	205	62	80	99	22	291	62	73	148	44	174	120	242	63	7	96	20
Column n-Size	347	104	73	173	173	205	62	80	99	22	291	62	73	148	44	174	120	242	63	7	96	20
W EMERGENCY 911/FIRE RESP.	40	45	39	43	38	41	36	41	54	19	41	38	59	48	27	37	42	39	57	61	48	19
C POLICE SERVICES	37	36	46	40	33	44	32	22	57	39	39	27	41	40	26	35	46	33	64	11	50	13
B PUBLIC PARKS	31	39	46	42	20	38	15	27	53	20	35	12	24	29	42	31	35	30	48	11	39	6
P SEWER/WASTEWATER SYSTEM	26	33	29	31	21	31	22	17	49	3	27	23	24	30	24	23	23	28	33	24	27	8
H PUBLIC FACILITIES/INFRAST.	26	34	42	37	14	34	12	17	47	16	29	10	12	19	50	28	24	27	30	11	25	20
N TRAFFIC LAWS	25	25	28	26	23	26	22	22	42	9	25	25	24	29	22	22	19	28	32	0	24	0
G STREETS AND ROADS	24	28	44	35	13	28	13	24	32	32	25	19	22	24	25	24	23	24	26	37	24	20
A RECREATION OPPORTUNITIES	21	22	32	26	17	28	13	13	37	6	24	11	20	22	25	21	21	22	27	0	21	14
O AFTERSCHOOL PROGRAMS	21	31	24	28	14	21	24	19	29	25	21	25	24	28	7	20	24	20	24	15	25	22
V SUSTAINABLE LIVING	21	26	31	28	14	21	23	19	31	14	21	21	23	27	11	18	21	21	27	15	22	22
F BICYCLE LANES AND PATHS	21	30	26	28	13	23	11	22	36	30	21	17	15	21	0	23	23	20	24	66	20	46
D EMERGENCIES/NAT DISASTERS	21	24	32	27	14	23	14	20	35	8	23	5	19	21	6	23	24	19	29	0	26	10
E PROGRAMS TO HELP SENIORS	20	24	34	28	12	24	8	21	28	29	21	18	20	22	9	20	21	20	21	49	19	26
Q DIVERSE RANGE OF ARTS	20	26	31	28	12	21	26	14	39	23	19	26	18	25	15	18	22	20	30	15	26	4
S COMMUNITY INFORMED	17	18	29	22	11	21	11	10	32	6	18	12	16	16	12	19	18	17	26	0	22	1
J NEW BUSINESSES/COMPANIES	17	27	19	24	10	22	3	14	26	16	18	8	11	14	2	21	18	16	20	0	20	4
T DIVERSITY/CULTURE INCLUSION	17	24	21	23	11	17	19	13	33	14	17	16	15	17	12	18	16	17	29	15	19	5
X RENT RELIEF	16	25	23	24	8	16	18	15	25	23	16	17	15	18	8	16	15	17	15	9	17	9
L HOMELESS SERVICES	15	14	35	22	9	18	6	16	21	32	15	15	10	17	4	16	17	15	14	49	14	37
M BLIGHT AND ILLEGAL DUMPING	14	23	24	23	6	16	14	10	25	9	16	8	11	16	8	13	19	13	24	0	20	10
U PERMITS AND LICENSES	14	19	24	21	7	18	9	7	32	0	15	9	15	11	8	18	10	16	16	0	11	6
I GOVERNMENT OPPORTUNITIES	13	18	18	18	8	18	8	5	20	20	14	10	8	12	4	15	17	11	21	0	17	14
K AFFORDABLE HOUSING	12	15	23	18	6	14	5	13	16	21	12	12	11	13	10	12	18	10	24	11	20	6
R NEW EMPLOYERS AND JOBS	12	17	13	15	8	12	17	7	23	6	11	16	11	14	10	10	11	12	15	0	12	6

Table 17: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (VERY SATISFIED)

Column n-Size	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
	347	81	16	280	51	118	220	59	9	95	26	113	90	72	47	43	245	83	346	347
W EMERGENCY 911/FIRE RESP.	40	68	41	42	37	52	36	69	37	55	42	32	32	53	41	59	39	46	0	40
C POLICE SERVICES	37	63	9	42	18	43	35	47	44	46	32	32	39	39	43	35	38	33	37	0
B PUBLIC PARKS	31	56	0	37	7	33	31	42	0	39	8	28	36	38	27	21	31	29	31	0
P SEWER/WASTEWATER SYSTEM	26	56	15	30	9	36	23	53	17	42	18	20	28	33	30	20	28	19	0	26
H PUBLIC FACILITIES/INFRAST.	26	55	0	31	4	25	27	32	0	29	8	27	34	17	25	20	26	28	26	0
N TRAFFIC LAWS	25	51	15	28	9	28	24	40	15	33	14	14	29	28	28	35	24	22	0	25
G STREETS AND ROADS	24	44	0	26	8	22	26	29	0	26	10	15	29	29	22	30	23	28	24	0
A RECREATION OPPORTUNITIES	21	37	13	26	4	23	21	28	48	23	25	21	19	25	26	17	22	18	21	0
O AFTERSCHOOL PROGRAMS	21	42	19	23	18	21	23	26	26	22	20	19	27	27	11	15	22	22	0	21
V SUSTAINABLE LIVING	21	42	12	24	8	26	20	31	16	29	15	16	26	24	18	23	24	9	0	21
F BICYCLE LANES AND PATHS	21	42	13	24	7	16	23	25	0	20	0	15	25	19	25	26	21	25	21	0
D EMERGENCIES/NAT DISASTERS	21	42	2	26	2	19	22	21	3	21	10	14	32	16	13	26	22	16	21	0
E PROGRAMS TO HELP SENIORS	20	34	2	23	2	18	23	21	3	21	5	10	26	20	19	35	19	25	20	0
Q DIVERSE RANGE OF ARTS	20	38	26	22	14	24	19	35	16	29	9	15	26	32	6	18	20	13	0	20
S COMMUNITY INFORMED	17	34	0	20	6	25	15	37	0	32	0	17	21	13	11	26	19	10	0	17
J NEW BUSINESSES/COMPANIES	17	41	10	19	5	12	20	16	0	15	0	10	24	11	17	29	18	15	17	0
T DIVERSITY/CULTURE INCLUSION	17	39	24	18	11	18	16	34	16	21	9	9	13	30	16	25	16	14	0	17
X RENT RELIEF	16	34	17	18	12	19	15	23	5	24	4	9	30	17	10	14	17	11	0	16
L HOMELESS SERVICES	15	24	12	17	2	17	14	14	0	21	0	17	10	15	13	26	15	15	15	0
M BLIGHT AND ILLEGAL DUMPING	14	26	0	17	5	11	16	12	0	13	2	9	21	6	19	21	14	17	14	0
U PERMITS AND LICENSES	14	40	20	16	9	13	16	30	0	18	0	6	18	19	17	17	16	9	0	14
I GOVERNMENT OPPORTUNITIES	13	31	0	16	1	12	14	17	0	15	0	7	20	7	20	18	15	10	13	0
K AFFORDABLE HOUSING	12	19	2	12	6	9	14	11	3	11	1	8	7	10	19	32	15	8	12	0
R NEW EMPLOYERS AND JOBS	12	30	13	13	7	11	13	21	0	13	5	5	11	19	13	24	12	11	0	12

Table 17: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (VERY SATISFIED)

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY										LANGUAGE OF INTERVIEW		
	Total	YES/ <19	YES/ NT @	HAVE	NO	DADS	MOMS	MEN W/NO	WOMEN W/NO	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
		@ HME	HOME	CHLDN	CHLDN			CHLDN	CHLDN													
Column n-Size	347	95	83	178	157	86	94	77	78	49	45	49	42	48	49	194	277	330	10	13		
W EMERGENCY 911/FIRE RESP.	40	35	47	41	41	41	40	44	38	53	45	28	41	41	36	38	39	41	13	44		
C POLICE SERVICES	37	42	39	40	31	38	42	35	24	50	38	22	47	38	24	32	34	37	18	31		
B PUBLIC PARKS	31	34	26	30	36	30	31	36	36	28	44	29	25	45	20	29	33	31	18	35		
P SEWER/WASTEWATER SYSTEM	26	23	25	24	29	20	29	29	29	32	21	17	33	35	22	27	27	26	22	23		
H PUBLIC FACILITIES/INFRAST.	26	36	27	32	22	33	31	23	18	20	33	21	18	36	26	24	28	26	14	30		
N TRAFFIC LAWS	25	18	29	23	26	29	19	27	27	28	33	19	23	21	24	22	24	24	46	28		
G STREETS AND ROADS	24	26	28	27	21	22	31	25	18	10	38	20	44	27	15	27	27	23	68	31		
A RECREATION OPPORTUNITIES	21	20	19	20	23	12	26	21	26	22	26	17	35	29	11	22	21	22	0	28		
O AFTERSCHOOL PROGRAMS	21	24	14	19	25	20	19	22	28	18	35	15	35	16	19	20	22	20	49	30		
V SUSTAINABLE LIVING	21	19	22	20	22	16	25	17	29	27	30	13	26	17	19	19	20	20	32	30		
F BICYCLE LANES AND PATHS	21	27	22	25	17	21	29	16	20	8	39	16	26	18	18	19	23	19	82	23		
D EMERGENCIES/NAT DISASTERS	21	29	21	25	17	26	25	18	17	16	21	20	33	22	21	23	22	21	0	38		
E PROGRAMS TO HELP SENIORS	20	22	23	23	18	18	27	22	16	15	29	18	32	19	19	24	22	19	68	23		
Q DIVERSE RANGE OF ARTS	20	23	23	23	18	21	25	15	21	20	22	7	35	26	19	21	21	19	27	35		
S COMMUNITY INFORMED	17	16	24	20	15	17	22	12	19	28	38	4	8	21	11	12	16	16	43	30		
J NEW BUSINESSES/COMPANIES	17	19	20	20	13	13	27	18	10	7	14	13	22	28	12	21	19	17	0	31		
T DIVERSITY/CULTURE INCLUSION	17	20	12	16	19	20	13	12	24	7	22	8	20	23	21	19	19	17	3	16		
X RENT RELIEF	16	18	12	15	18	11	19	11	24	13	19	7	19	26	11	16	17	16	6	23		
L HOMELESS SERVICES	15	14	21	17	15	18	18	14	13	8	12	17	36	8	4	18	18	15	34	31		
M BLIGHT AND ILLEGAL DUMPING	14	16	22	18	11	15	22	8	15	11	33	15	12	6	14	11	16	13	32	42		
U PERMITS AND LICENSES	14	9	18	13	16	11	15	13	20	16	14	8	10	26	11	15	15	14	11	23		
I GOVERNMENT OPPORTUNITIES	13	16	18	17	10	15	19	13	9	12	16	15	15	15	7	14	13	13	14	31		
K AFFORDABLE HOUSING	12	13	22	17	8	12	23	7	10	8	18	12	9	13	4	11	13	12	0	31		
R NEW EMPLOYERS AND JOBS	12	13	8	11	13	11	11	13	15	10	15	9	15	12	13	12	13	11	14	23		

Table 17: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (VERY SATISFIED)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	347	77	97	101	62	174	163	82	91	89	82	39	66	80	37	81	173	134	42
W EMERGENCY 911/FIRE RESP.	40	30	46	41	39	39	40	47	34	37	43	58	34	30	39	43	43	39	34
C POLICE SERVICES	37	49	43	31	26	46	29	50	41	30	28	55	43	29	21	36	40	37	22
B PUBLIC PARKS	31	39	37	28	25	38	27	41	37	23	32	43	40	31	26	31	42	21	20
P SEWER/WASTEWATER SYSTEM	26	26	27	29	22	27	27	20	34	28	25	34	19	24	37	23	31	21	21
H PUBLIC FACILITIES/INFRAST.	26	34	27	25	23	30	24	38	20	19	31	37	42	18	31	22	37	16	8
N TRAFFIC LAWS	25	23	26	26	19	25	23	26	25	27	20	26	17	28	27	22	26	25	17
G STREETS AND ROADS	24	30	21	23	20	25	22	33	20	17	28	42	34	15	36	17	35	15	9
A RECREATION OPPORTUNITIES	21	24	26	17	16	25	17	24	27	10	25	36	25	18	7	20	26	15	23
O AFTERSCHOOL PROGRAMS	21	25	26	18	18	26	18	22	29	19	17	28	27	29	22	11	28	18	3
V SUSTAINABLE LIVING	21	27	21	20	16	24	19	13	35	18	20	20	24	26	30	12	28	13	16
F BICYCLE LANES AND PATHS	21	24	28	23	9	26	17	23	30	15	21	49	27	20	27	8	28	16	2
D EMERGENCIES/NAT DISASTERS	21	32	21	19	16	26	17	32	21	15	21	40	29	15	17	17	27	17	5
E PROGRAMS TO HELP SENIORS	20	33	16	21	8	23	16	31	17	12	21	47	26	14	30	7	28	16	0
Q DIVERSE RANGE OF ARTS	20	19	22	17	25	21	20	17	25	18	22	17	30	24	18	13	28	13	9
S COMMUNITY INFORMED	17	25	17	14	13	20	14	14	28	14	14	9	19	21	21	14	22	10	17
J NEW BUSINESSES/COMPANIES	17	11	22	20	7	17	15	20	16	14	17	32	29	9	21	12	24	12	0
T DIVERSITY/CULTURE INCLUSION	17	12	16	21	19	14	20	12	16	20	21	21	19	15	28	12	23	12	6
X RENT RELIEF	16	22	15	15	13	18	14	9	26	12	16	16	23	21	20	6	24	8	7
L HOMELESS SERVICES	15	27	11	18	1	18	11	19	14	12	11	32	16	5	32	5	22	9	6
M BLIGHT AND ILLEGAL DUMPING	14	18	18	16	5	18	12	12	24	11	13	41	23	5	23	7	23	7	0
U PERMITS AND LICENSES	14	19	15	13	9	17	12	11	23	12	11	21	11	17	25	6	21	6	9
I GOVERNMENT OPPORTUNITIES	13	14	14	16	8	14	13	15	14	12	14	31	23	6	14	6	18	9	3
K AFFORDABLE HOUSING	12	9	10	13	13	10	13	6	13	11	15	27	15	6	26	7	18	7	3
R NEW EMPLOYERS AND JOBS	12	9	15	11	13	12	12	12	14	12	12	13	16	10	14	11	15	10	4

Table 17: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (VERY SATISFIED)

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	76
W EMERGENCY 911/FIRE RESP.	40	42	39	47	20	33	47	41	69	33	49	52	41	44	26	54
C POLICE SERVICES	37	38	33	30	32	36	43	46	46	32	44	46	34	46	27	42
B PUBLIC PARKS	31	31	33	48	27	26	28	31	24	34	28	28	34	27	37	29
P SEWER/WASTEWATER SYSTEM	26	24	29	38	20	23	22	25	36	27	25	30	28	18	28	31
H PUBLIC FACILITIES/INFRAST.	26	27	24	36	24	28	15	30	32	29	22	30	30	24	27	20
N TRAFFIC LAWS	25	27	23	28	12	19	27	31	40	20	30	34	24	30	17	30
G STREETS AND ROADS	24	24	25	28	17	27	20	11	55	24	24	29	27	21	23	26
A RECREATION OPPORTUNITIES	21	16	26	33	14	27	10	23	30	24	17	26	20	10	27	23
O AFTERSCHOOL PROGRAMS	21	20	22	31	18	20	22	7	18	23	18	12	23	17	25	19
V SUSTAINABLE LIVING	21	15	27	25	18	19	20	18	30	21	21	23	17	13	26	29
F BICYCLE LANES AND PATHS	21	18	24	18	18	26	19	28	26	20	22	27	18	17	24	27
D EMERGENCIES/NAT DISASTERS	21	23	20	18	15	20	20	32	28	17	24	30	21	25	15	24
E PROGRAMS TO HELP SENIORS	20	21	21	29	12	15	16	26	40	19	23	32	21	19	18	25
Q DIVERSE RANGE OF ARTS	20	18	23	33	18	18	18	12	14	23	16	13	20	15	28	17
S COMMUNITY INFORMED	17	14	20	27	6	14	16	14	37	16	19	24	16	12	16	26
J NEW BUSINESSES/COMPANIES	17	16	18	13	13	18	13	21	48	14	21	32	15	18	14	24
T DIVERSITY/CULTURE INCLUSION	17	16	17	21	13	18	14	13	21	17	15	16	16	16	19	14
X RENT RELIEF	16	11	21	24	15	11	16	10	12	17	14	11	11	10	24	17
L HOMELESS SERVICES	15	15	15	22	16	5	7	22	43	15	17	31	15	16	13	18
M BLIGHT AND ILLEGAL DUMPING	14	11	18	6	21	16	10	19	18	14	14	19	12	10	17	17
U PERMITS AND LICENSES	14	11	17	17	1	15	21	9	29	10	19	17	10	14	11	25
I GOVERNMENT OPPORTUNITIES	13	14	13	12	11	11	12	23	22	11	16	22	11	17	12	16
K AFFORDABLE HOUSING	12	9	16	3	12	8	13	20	38	8	19	27	8	10	8	27
R NEW EMPLOYERS AND JOBS	12	12	12	10	9	14	13	16	6	11	13	12	9	15	13	11

Table 18: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (TOTAL SATISFIED)

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	104	73	173	173	205	62	80	99	22	291	62	73	148	44	174	120	242	63	7	96	20
B PUBLIC PARKS	86	89	92	90	81	92	77	76	94	88	88	72	83	85	81	87	85	86	89	80	87	69
W EMERGENCY 911/FIRE RESP.	84	92	95	93	74	87	81	78	84	67	85	81	89	90	75	82	82	86	82	100	81	98
C POLICE SERVICES	81	81	90	85	77	89	73	66	91	76	83	70	75	78	81	84	86	79	93	61	90	58
N TRAFFIC LAWS	77	77	88	81	72	86	56	69	79	52	80	63	55	71	70	83	68	83	76	23	70	71
H PUBLIC FACILITIES/INFRAST.	73	82	89	85	62	88	45	59	88	41	80	39	55	65	82	79	69	75	78	66	70	65
P SEWER/WASTEWATER SYSTEM	71	72	91	80	62	79	56	64	82	24	74	60	65	70	58	76	62	78	67	39	62	75
A RECREATION OPPORTUNITIES	70	74	78	75	65	78	51	64	83	58	73	52	69	67	66	73	75	69	83	78	76	62
G STREETS AND ROADS	69	79	75	77	61	80	45	61	83	59	75	41	64	62	66	76	63	72	70	62	66	45
S COMMUNITY INFORMED	66	74	78	76	57	75	44	62	85	28	71	46	55	66	56	70	57	73	69	24	59	46
F BICYCLE LANES AND PATHS	65	71	72	71	59	73	43	62	76	71	68	49	62	63	34	71	68	64	77	78	69	64
T DIVERSITY/CULTURE INCLUSION	64	70	77	73	55	74	53	46	80	44	66	53	53	64	46	68	59	67	74	58	59	55
E PROGRAMS TO HELP SENIORS	62	67	76	71	53	70	52	50	74	66	64	51	55	61	39	66	72	58	70	83	71	75
D EMERGENCIES/NAT DISASTERS	61	71	73	71	50	68	44	55	72	41	65	39	53	56	45	66	54	64	56	62	55	44
O AFTERSCHOOL PROGRAMS	60	72	74	73	47	69	48	46	73	65	62	51	52	59	37	67	58	63	57	58	57	74
J NEW BUSINESSES/COMPANIES	58	68	81	73	44	70	35	46	76	45	62	38	42	53	21	68	59	58	67	37	62	35
Q DIVERSE RANGE OF ARTS	57	66	75	70	45	67	52	38	74	55	60	46	54	56	35	65	50	63	56	58	50	57
V SUSTAINABLE LIVING	57	59	72	64	51	63	42	55	68	39	58	54	56	54	39	65	47	64	42	85	46	56
M BLIGHT AND ILLEGAL DUMPING	56	68	71	69	44	65	46	41	75	38	60	34	40	48	55	63	51	59	58	49	53	41
R NEW EMPLOYERS AND JOBS	55	59	70	64	46	66	38	40	71	16	58	38	52	52	38	61	41	63	42	66	39	56
U PERMITS AND LICENSES	53	58	78	66	41	63	36	43	64	32	56	43	57	56	23	59	48	57	44	100	42	83
I GOVERNMENT OPPORTUNITIES	53	61	77	67	38	61	37	43	65	42	56	38	42	51	19	59	50	54	53	49	51	45
K AFFORDABLE HOUSING	46	57	58	58	35	56	24	39	57	45	48	36	33	38	31	55	44	47	47	49	44	41
X RENT RELIEF	45	59	61	60	31	50	33	43	56	42	47	37	40	43	28	52	34	52	36	9	40	10
L HOMELESS SERVICES	43	54	57	55	31	49	28	40	48	42	45	33	35	40	24	48	39	45	37	49	39	37

Table 18: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (TOTAL SATISFIED)

Column n-Size	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	51	118	220	59	9	95	26	113	90	72	47	43	245	83	346	347
B PUBLIC PARKS	86	93	69	92	62	90	85	91	87	91	88	86	89	91	76	80	86	87	86	0
W EMERGENCY 911/FIRE RESP.	84	93	75	89	77	83	86	96	54	87	71	80	87	87	83	85	85	89	0	84
C POLICE SERVICES	81	91	77	87	55	84	81	85	75	84	85	75	85	80	84	87	84	79	81	0
N TRAFFIC LAWS	77	93	58	83	61	70	80	87	46	81	35	72	85	77	85	59	78	75	0	77
H PUBLIC FACILITIES/INFRAS.	73	90	23	81	36	77	72	88	54	81	60	73	78	78	57	71	72	74	73	0
P SEWER/WASTEWATER SYSTEM	71	87	33	79	40	70	73	97	34	82	33	59	82	79	70	69	75	66	0	71
A RECREATION OPPORTUNITIES	70	82	42	78	42	73	69	79	94	74	68	68	72	78	67	61	69	75	70	0
G STREETS AND ROADS	69	88	5	76	30	62	74	76	19	67	43	66	76	73	63	65	71	66	69	0
S COMMUNITY INFORMED	66	85	29	75	32	58	71	79	9	68	26	63	79	54	66	76	71	63	0	66
F BICYCLE LANES AND PATHS	65	83	78	72	43	65	64	73	43	72	39	58	69	73	58	67	66	64	65	0
T DIVERSITY/CULTURE INCLUSION	64	82	46	69	55	66	64	80	28	70	52	59	74	66	62	53	65	65	0	64
E PROGRAMS TO HELP SENIORS	62	73	25	69	36	61	64	64	60	64	47	53	67	64	54	76	60	68	62	0
D EMERGENCIES/NAT DISASTERS	61	71	21	67	30	53	65	63	10	57	36	54	76	59	38	66	59	66	61	0
O AFTERSCHOOL PROGRAMS	60	86	35	67	40	49	67	62	31	54	31	52	75	66	51	52	63	61	0	60
J NEW BUSINESSES/COMPANIES	58	82	38	65	26	57	61	59	68	59	51	54	66	53	51	68	60	59	58	0
Q DIVERSE RANGE OF ARTS	57	77	49	62	52	52	60	67	25	59	30	46	71	67	54	46	60	53	0	57
V SUSTAINABLE LIVING	57	79	41	63	41	55	59	63	46	60	40	44	73	55	65	52	66	38	0	57
M BLIGHT AND ILLEGAL DUMPING	56	77	45	62	29	56	57	58	8	59	42	48	68	47	49	72	57	64	56	0
R NEW EMPLOYERS AND JOBS	55	73	36	63	27	47	59	62	6	56	20	37	71	59	59	60	59	48	0	55
U PERMITS AND LICENSES	53	71	35	61	33	39	62	50	6	43	27	43	68	55	58	44	58	50	0	53
I GOVERNMENT OPPORTUNITIES	53	69	25	60	21	44	58	49	14	50	19	43	64	52	41	66	54	48	53	0
K AFFORDABLE HOUSING	46	58	27	51	22	42	49	41	24	45	28	42	53	45	32	55	48	45	46	0
X RENT RELIEF	45	72	26	53	21	39	51	52	12	47	14	37	68	36	41	39	51	33	0	45
L HOMELESS SERVICES	43	56	19	49	14	47	42	44	7	48	41	40	55	33	33	51	43	43	43	0

Table 18: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (TOTAL SATISFIED)

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19	YES/ NT @	HAVE	NO	DADS	MOMS	MEN W/NO	WOMEN W/NO	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
		@ HME	HOME	CHLDN	CHLDN			CHLDN	CHLDN											
Column n-Size	347	95	83	178	157	86	94	77	78	49	45	49	42	48	49	194	277	330	10	13
B PUBLIC PARKS	86	91	80	86	89	89	83	84	93	84	90	88	92	89	83	85	87	85	100	93
W EMERGENCY 911/FIRE RESP.	84	80	87	83	86	86	82	85	90	86	97	75	82	83	87	82	85	83	100	92
C POLICE SERVICES	81	81	80	81	82	81	80	82	81	81	83	75	90	85	74	81	82	81	86	82
N TRAFFIC LAWS	77	77	73	75	80	78	74	82	77	69	79	73	70	85	82	78	79	76	78	85
H PUBLIC FACILITIES/INFRAST.	73	77	73	75	73	71	79	72	73	70	81	67	85	78	64	74	75	73	100	77
P SEWER/WASTEWATER SYSTEM	71	67	75	71	72	73	71	76	70	70	77	64	67	71	79	71	73	70	81	81
A RECREATION OPPORTUNITIES	70	74	66	70	72	64	75	67	75	65	76	62	89	68	68	69	71	69	86	93
G STREETS AND ROADS	69	74	69	72	72	74	70	69	73	55	69	71	86	77	62	74	74	69	68	93
S COMMUNITY INFORMED	66	68	66	67	65	66	70	58	75	63	75	59	73	78	61	67	69	65	74	86
F BICYCLE LANES AND PATHS	65	69	63	66	65	67	66	61	71	53	86	57	82	77	48	64	68	64	100	61
T DIVERSITY/CULTURE INCLUSION	64	64	64	64	64	59	71	63	67	56	76	45	77	82	72	69	69	63	76	78
E PROGRAMS TO HELP SENIORS	62	59	62	61	61	54	68	64	62	52	70	65	84	45	58	64	63	61	100	82
D EMERGENCIES/NAT DISASTERS	61	63	54	59	66	52	65	66	70	49	74	49	90	57	63	65	64	61	68	55
O AFTERSCHOOL PROGRAMS	60	51	57	54	69	57	53	71	69	52	77	48	59	75	73	63	64	59	71	86
J NEW BUSINESSES/COMPANIES	58	55	53	54	63	49	60	65	64	50	67	52	77	57	46	59	60	57	100	77
Q DIVERSE RANGE OF ARTS	57	57	64	60	56	61	62	60	53	55	72	44	58	69	69	59	61	56	69	85
V SUSTAINABLE LIVING	57	51	62	56	57	65	50	48	66	59	71	67	55	48	51	56	58	57	47	72
M BLIGHT AND ILLEGAL DUMPING	56	53	63	57	59	58	56	58	58	52	77	55	50	44	58	54	58	55	100	73
R NEW EMPLOYERS AND JOBS	55	54	61	57	54	65	53	55	55	59	64	56	45	50	76	56	58	53	95	78
U PERMITS AND LICENSES	53	44	55	49	61	54	47	56	68	47	68	50	45	56	65	55	56	52	71	80
I GOVERNMENT OPPORTUNITIES	53	48	53	51	58	45	57	56	62	46	67	44	64	52	48	54	56	52	82	55
K AFFORDABLE HOUSING	46	53	47	50	46	47	54	45	48	36	50	52	54	45	45	51	49	45	86	67
X RENT RELIEF	45	38	45	42	50	49	37	45	57	35	60	40	45	50	47	46	49	44	55	70
L HOMELESS SERVICES	43	44	45	44	43	40	48	41	44	29	48	41	64	38	38	47	47	42	82	61

Table 18: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (TOTAL SATISFIED)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	347	77	97	101	62	174	163	82	91	89	82	39	66	80	37	81	173	134	42
B PUBLIC PARKS	86	90	89	88	82	89	86	92	87	80	94	90	88	96	82	85	90	85	68
W EMERGENCY 911/FIRE RESP.	84	89	88	82	77	88	80	91	89	78	82	79	90	94	79	77	93	74	75
C POLICE SERVICES	81	88	78	78	82	82	80	88	78	76	84	79	81	89	84	79	85	79	72
N TRAFFIC LAWS	77	88	74	79	68	81	74	81	79	76	72	75	80	89	87	60	81	71	75
H PUBLIC FACILITIES/INFRAST.	73	71	74	79	68	73	75	69	75	74	77	77	74	77	79	73	85	61	66
P SEWER/WASTEWATER SYSTEM	71	76	77	70	62	77	67	80	76	69	65	61	84	85	71	59	80	65	53
A RECREATION OPPORTUNITIES	70	70	77	72	62	74	68	72	75	61	76	85	72	78	51	68	75	67	56
G STREETS AND ROADS	69	73	61	79	70	66	75	68	63	73	78	74	79	69	67	69	77	63	56
S COMMUNITY INFORMED	66	75	66	64	61	70	63	63	77	60	67	69	68	79	71	53	76	56	58
F BICYCLE LANES AND PATHS	65	65	67	80	47	66	67	68	68	62	74	79	72	76	52	54	71	62	47
T DIVERSITY/CULTURE INCLUSION	64	73	65	59	65	69	61	66	73	56	66	50	79	72	69	52	73	56	52
E PROGRAMS TO HELP SENIORS	62	56	70	66	41	64	57	66	65	53	61	72	71	73	85	33	71	53	55
D EMERGENCIES/NAT DISASTERS	61	62	59	68	56	60	63	58	65	58	70	75	69	71	61	50	71	52	42
O AFTERSCHOOL PROGRAMS	60	81	61	55	45	70	51	71	70	54	49	69	69	69	64	51	73	53	30
J NEW BUSINESSES/COMPANIES	58	59	59	65	42	59	56	61	60	52	61	75	61	72	72	39	73	43	46
Q DIVERSE RANGE OF ARTS	57	68	54	58	56	60	58	63	58	55	60	46	78	68	61	45	70	49	34
V SUSTAINABLE LIVING	57	70	53	57	50	61	55	52	69	63	46	61	52	78	68	43	64	50	51
M BLIGHT AND ILLEGAL DUMPING	56	70	52	63	42	60	55	61	57	57	53	83	67	60	78	38	69	51	19
R NEW EMPLOYERS AND JOBS	55	63	63	56	38	63	49	66	63	52	46	46	62	67	56	49	64	47	42
U PERMITS AND LICENSES	53	70	56	52	39	62	47	61	65	47	47	53	67	73	49	42	66	42	37
I GOVERNMENT OPPORTUNITIES	53	55	55	61	38	55	52	53	59	48	57	78	68	51	71	32	67	42	25
K AFFORDABLE HOUSING	46	51	41	53	41	45	48	45	47	45	53	59	49	50	65	28	58	39	21
X RENT RELIEF	45	55	43	46	36	48	43	46	51	46	39	61	42	64	53	23	60	34	23
L HOMELESS SERVICES	43	52	36	54	28	43	44	39	44	43	45	53	52	44	58	29	55	36	14

Table 18: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (TOTAL SATISFIED)

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	76
B PUBLIC PARKS	86	86	86	93	91	86	80	91	66	90	80	81	88	82	93	79
W EMERGENCY 911/FIRE RESP.	84	85	85	83	82	77	88	91	89	81	89	90	86	83	79	93
C POLICE SERVICES	81	82	80	78	77	87	75	92	92	80	82	92	80	85	79	79
N TRAFFIC LAWS	77	79	75	67	83	79	76	83	74	76	78	79	83	74	70	81
H PUBLIC FACILITIES/INFRAST.	73	71	75	86	74	75	59	75	88	79	68	80	75	66	81	69
P SEWER/WASTEWATER SYSTEM	71	74	71	72	62	73	75	77	76	69	76	77	77	72	64	79
A RECREATION OPPORTUNITIES	70	66	72	79	61	81	63	81	59	73	67	72	68	63	75	69
G STREETS AND ROADS	69	71	69	77	56	78	62	77	83	69	70	80	71	71	69	68
S COMMUNITY INFORMED	66	62	72	67	55	64	71	80	76	62	74	78	56	71	70	77
F BICYCLE LANES AND PATHS	65	64	67	70	62	70	60	78	64	67	65	72	66	64	71	66
T DIVERSITY/CULTURE INCLUSION	64	60	69	62	64	61	67	66	66	63	66	66	64	58	64	74
E PROGRAMS TO HELP SENIORS	62	59	65	65	54	67	48	78	92	61	63	84	61	57	64	68
D EMERGENCIES/NAT DISASTERS	61	58	66	70	51	69	52	66	75	63	59	70	65	50	65	68
O AFTERSCHOOL PROGRAMS	60	63	59	67	50	52	67	62	65	57	66	63	64	63	54	68
J NEW BUSINESSES/COMPANIES	58	56	62	63	54	64	48	65	81	60	58	71	61	49	60	65
Q DIVERSE RANGE OF ARTS	57	59	58	64	43	54	68	55	57	54	63	56	57	61	53	65
V SUSTAINABLE LIVING	57	57	58	54	43	56	67	66	78	50	68	71	48	71	52	67
M BLIGHT AND ILLEGAL DUMPING	56	58	55	57	54	57	52	62	73	56	58	67	59	59	53	57
R NEW EMPLOYERS AND JOBS	55	59	53	55	39	47	74	59	56	47	67	58	51	70	45	65
U PERMITS AND LICENSES	53	54	55	55	45	35	67	49	77	46	64	60	50	60	45	68
I GOVERNMENT OPPORTUNITIES	53	50	59	62	41	56	45	59	72	53	53	64	51	49	59	57
K AFFORDABLE HOUSING	46	44	51	46	43	57	34	59	68	48	46	62	49	39	50	52
X RENT RELIEF	45	47	45	49	35	37	53	48	55	40	52	51	42	53	41	52
L HOMELESS SERVICES	43	41	45	44	36	51	38	46	63	43	44	53	41	41	45	47

Table 19: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (TOTAL DISSATISFIED)

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
	347	104	73	173	173	205	62	80	99	22	291	62	73	148	44	174	120	242	63	7	96	20
Column n-Size	347	104	73	173	173	205	62	80	99	22	291	62	73	148	44	174	120	242	63	7	96	20
L HOMELESS SERVICES	31	28	33	30	32	29	52	17	33	48	29	42	35	32	49	27	40	26	44	38	38	52
K AFFORDABLE HOUSING	30	28	30	29	32	24	54	28	22	49	28	43	41	37	36	24	35	28	32	51	31	59
G STREETS AND ROADS	27	18	22	20	34	15	55	34	15	41	21	59	36	35	34	19	33	25	27	38	29	55
M BLIGHT AND ILLEGAL DUMPING	26	13	20	15	37	21	41	27	16	23	23	45	34	35	20	19	34	22	31	51	32	49
V SUSTAINABLE LIVING	24	32	20	27	21	24	38	13	19	41	23	28	16	23	41	20	34	19	35	0	31	40
X RENT RELIEF	23	25	28	27	20	26	33	8	16	13	22	31	22	24	41	18	33	19	25	42	21	77
S COMMUNITY INFORMED	22	23	19	21	22	17	42	18	5	51	17	45	28	21	36	19	29	17	16	61	25	50
J NEW BUSINESSES/COMPANIES	20	12	13	12	27	15	37	19	11	36	18	29	30	24	37	14	25	17	18	63	21	54
R NEW EMPLOYERS AND JOBS	20	25	18	22	17	15	34	21	17	66	16	38	18	20	48	12	28	15	22	34	25	33
F BICYCLE LANES AND PATHS	19	21	21	21	18	18	29	14	21	23	18	26	21	20	46	14	21	18	18	22	20	29
Q DIVERSE RANGE OF ARTS	17	20	10	15	19	18	14	17	12	22	16	25	17	20	27	12	25	13	14	27	21	35
I GOVERNMENT OPPORTUNITIES	17	14	10	12	22	14	28	16	12	23	15	28	19	15	36	16	20	15	15	51	16	44
D EMERGENCIES/NAT DISASTERS	17	11	21	15	19	15	30	11	14	33	15	26	21	18	39	12	26	13	24	38	23	42
P SEWER/WASTEWATER SYSTEM	15	22	7	16	15	12	29	13	10	66	11	34	19	15	27	12	22	11	14	61	20	23
H PUBLIC FACILITIES/INFRAS.	15	12	4	9	21	7	42	15	3	34	9	45	28	20	14	10	22	12	19	34	20	35
A RECREATION OPPORTUNITIES	14	10	15	12	16	13	23	11	7	13	12	26	14	13	24	14	14	14	6	22	10	38
O AFTERSCHOOL PROGRAMS	13	14	12	13	14	12	19	13	9	18	13	16	18	17	26	8	16	12	13	27	15	9
T DIVERSITY/CULTURE INCLUSION	13	17	14	16	11	12	14	15	9	20	12	17	9	9	20	14	17	11	4	27	14	35
N TRAFFIC LAWS	12	13	7	10	14	7	32	10	11	45	8	33	31	19	23	4	18	9	13	77	12	29
C POLICE SERVICES	11	11	6	9	13	6	19	17	7	4	10	16	13	11	13	11	10	11	6	22	6	32
B PUBLIC PARKS	10	4	7	5	15	6	20	14	5	12	7	28	17	12	19	7	13	9	10	20	10	31
U PERMITS AND LICENSES	9	15	6	11	7	6	21	8	6	39	7	18	13	11	22	5	12	7	5	0	11	7
E PROGRAMS TO HELP SENIORS	8	5	11	7	9	6	14	8	8	15	6	16	13	8	5	8	7	9	6	17	6	9
W EMERGENCY 911/FIRE RESP.	3	5	1	3	3	3	6	0	4	15	2	6	1	1	11	3	5	2	2	0	3	0

Table 19: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (TOTAL DISSATISFIED)

Column n-Size	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	51	118	220	59	9	95	26	113	90	72	47	43	245	83	346	347
L HOMELESS SERVICES	31	29	48	26	60	30	31	28	60	29	33	29	27	40	34	22	29	37	31	0
K AFFORDABLE HOUSING	30	27	37	26	54	37	27	36	61	35	45	34	32	28	30	21	25	42	30	0
G STREETS AND ROADS	27	12	95	20	70	36	22	22	81	31	56	27	24	23	30	35	27	26	27	0
M BLIGHT AND ILLEGAL DUMPING	26	17	55	21	58	32	22	28	89	27	52	23	20	38	31	24	26	21	26	0
V SUSTAINABLE LIVING	24	15	49	21	49	27	22	19	43	21	46	33	17	24	18	20	19	41	0	24
X RENT RELIEF	23	10	43	20	44	24	23	21	38	16	46	33	13	26	22	11	15	51	0	23
S COMMUNITY INFORMED	22	11	61	16	57	32	17	21	63	23	58	23	10	32	29	14	19	31	0	22
J NEW BUSINESSES/COMPANIES	20	10	29	17	36	24	16	22	28	22	33	25	14	23	20	14	18	22	20	0
R NEW EMPLOYERS AND JOBS	20	13	40	16	49	28	17	19	55	21	47	34	14	16	5	10	17	29	0	20
F BICYCLE LANES AND PATHS	19	14	7	15	29	19	20	17	10	17	26	25	18	16	11	19	19	18	19	0
Q DIVERSE RANGE OF ARTS	17	15	20	17	24	23	15	20	30	18	39	26	13	13	12	13	16	26	0	17
I GOVERNMENT OPPORTUNITIES	17	16	42	13	39	23	13	10	56	16	53	24	13	14	21	8	17	18	17	0
D EMERGENCIES/NAT DISASTERS	17	13	46	15	32	25	12	15	67	23	33	19	10	20	20	19	17	17	17	0
P SEWER/WASTEWATER SYSTEM	15	12	67	12	47	20	14	2	40	10	51	23	10	12	16	11	14	18	0	15
H PUBLIC FACILITIES/INFRAST.	15	5	44	10	42	16	13	8	34	12	30	15	13	15	16	16	15	17	15	0
A RECREATION OPPORTUNITIES	14	12	25	11	27	11	15	4	3	9	18	20	11	9	11	20	15	13	14	0
O AFTERSCHOOL PROGRAMS	13	5	21	12	24	22	10	18	49	17	39	20	11	11	9	9	12	19	0	13
T DIVERSITY/CULTURE INCLUSION	13	12	21	13	20	10	15	0	27	6	22	18	10	11	12	10	13	18	0	13
N TRAFFIC LAWS	12	1	39	7	36	21	9	6	54	8	61	14	8	16	7	19	11	17	0	12
C POLICE SERVICES	11	8	10	8	29	8	12	11	0	9	2	13	6	13	13	10	9	16	11	0
B PUBLIC PARKS	10	7	31	4	36	8	10	7	13	8	12	10	5	9	13	20	11	5	10	0
U PERMITS AND LICENSES	9	4	30	6	31	17	6	7	60	10	39	11	11	8	3	7	10	8	0	9
E PROGRAMS TO HELP SENIORS	8	9	38	6	19	10	6	4	3	10	13	8	8	7	7	11	9	3	8	0
W EMERGENCY 911/FIRE RESP.	3	3	13	2	11	7	1	2	32	2	23	4	5	2	0	1	2	6	0	3

Table 19: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (TOTAL DISSATISFIED)

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19	YES/ NT @	HAVE	NO	DADS	MOMS	MEN W/NO	WOMEN W/NO	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
		@ HME	HOME	CHLDN	CHLDN			CHLDN	CHLDN												
Column n-Size	347	95	83	178	157	86	94	77	78	49	45	49	42	48	49	194	277	330	10	13	
L HOMELESS SERVICES	31	30	29	30	30	33	27	33	29	49	35	19	21	21	35	24	27	31	18	12	
K AFFORDABLE HOUSING	30	28	25	27	30	23	29	35	22	40	34	23	31	14	30	24	27	31	14	11	
G STREETS AND ROADS	27	24	31	27	20	26	29	23	19	43	26	17	4	23	38	20	22	27	32	7	
M BLIGHT AND ILLEGAL DUMPING	26	27	24	26	21	23	28	19	23	38	17	18	21	32	15	21	22	27	0	11	
V SUSTAINABLE LIVING	24	29	19	24	24	18	28	33	14	15	14	10	31	45	23	26	25	25	8	16	
X RENT RELIEF	23	23	22	22	24	16	28	30	19	15	27	13	28	20	32	23	24	23	41	30	
S COMMUNITY INFORMED	22	17	24	20	23	18	22	28	14	21	24	20	22	19	24	21	21	22	26	14	
J NEW BUSINESSES/COMPANIES	20	24	18	21	16	21	22	13	14	22	17	27	16	11	20	18	19	20	0	23	
R NEW EMPLOYERS AND JOBS	20	21	15	18	20	16	18	17	22	13	25	7	18	35	6	16	18	21	0	8	
F BICYCLE LANES AND PATHS	19	18	20	19	20	19	18	25	11	23	7	21	13	16	19	19	18	20	0	12	
Q DIVERSE RANGE OF ARTS	17	16	16	16	18	18	14	22	14	15	13	24	21	22	6	18	17	18	6	6	
I GOVERNMENT OPPORTUNITIES	17	20	18	19	11	25	12	11	7	18	4	13	11	28	11	15	15	17	0	12	
D EMERGENCIES/NAT DISASTERS	17	12	19	15	14	16	15	8	16	20	8	17	5	18	9	12	15	16	32	23	
P SEWER/WASTEWATER SYSTEM	15	16	15	15	15	16	14	15	12	13	14	8	16	23	13	15	14	16	0	14	
H PUBLIC FACILITIES/INFRAS.	15	11	12	12	15	13	10	13	18	25	7	12	5	17	12	11	12	15	0	7	
A RECREATION OPPORTUNITIES	14	14	17	15	12	17	14	11	13	16	10	18	5	22	9	16	14	14	14	7	
O AFTERSCHOOL PROGRAMS	13	27	13	20	6	13	26	7	5	11	16	6	24	19	5	12	13	14	24	0	
T DIVERSITY/CULTURE INCLUSION	13	11	13	12	14	15	9	19	10	10	14	13	10	12	6	10	12	13	0	16	
N TRAFFIC LAWS	12	15	16	16	9	12	17	3	14	15	11	6	19	8	7	10	11	13	3	6	
C POLICE SERVICES	11	4	16	10	11	9	11	15	8	12	17	13	10	5	10	9	10	11	14	7	
B PUBLIC PARKS	10	8	14	11	6	10	12	10	4	15	10	6	0	11	2	8	8	10	0	7	
U PERMITS AND LICENSES	9	13	10	12	5	11	11	11	0	15	6	5	7	14	2	7	7	9	4	6	
E PROGRAMS TO HELP SENIORS	8	6	12	9	7	11	7	5	4	9	2	7	4	9	4	6	8	8	0	7	
W EMERGENCY 911/FIRE RESP.	3	6	2	4	1	4	3	0	0	3	0	0	7	4	2	3	2	3	0	8	

Table 19: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (TOTAL DISSATISFIED)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	347	77	97	101	62	174	163	82	91	89	82	39	66	80	37	81	173	134	42
L HOMELESS SERVICES	31	29	42	22	28	36	24	38	37	31	17	42	26	34	25	27	30	30	38
K AFFORDABLE HOUSING	30	25	37	27	26	32	27	33	29	29	24	35	34	25	23	29	29	28	47
G STREETS AND ROADS	27	27	33	18	25	31	20	28	34	23	16	26	14	26	27	27	20	32	41
M BLIGHT AND ILLEGAL DUMPING	26	8	34	21	35	23	26	17	29	27	25	10	21	21	13	38	15	31	59
V SUSTAINABLE LIVING	24	24	25	17	30	25	22	34	16	17	26	27	30	12	18	29	27	19	25
X RENT RELIEF	23	29	28	21	14	28	19	27	31	20	17	6	37	26	22	26	27	23	12
S COMMUNITY INFORMED	22	20	20	23	24	20	23	21	17	25	21	25	20	15	22	30	21	22	23
J NEW BUSINESSES/COMPANIES	20	14	19	21	25	17	23	12	18	23	22	20	14	12	16	25	12	28	26
R NEW EMPLOYERS AND JOBS	20	20	13	16	28	16	21	13	18	20	21	14	19	19	25	23	22	17	18
F BICYCLE LANES AND PATHS	19	22	15	10	34	18	19	19	13	25	12	12	10	15	38	28	21	14	30
Q DIVERSE RANGE OF ARTS	17	17	20	15	15	19	15	20	19	20	9	32	8	16	13	21	15	16	28
I GOVERNMENT OPPORTUNITIES	17	16	11	12	28	13	18	17	7	22	13	8	9	18	12	22	12	20	28
D EMERGENCIES/NAT DISASTERS	17	14	19	15	13	17	15	12	18	17	12	19	15	9	24	16	15	18	21
P SEWER/WASTEWATER SYSTEM	15	17	10	12	22	13	16	10	13	18	13	25	12	9	9	23	16	12	23
H PUBLIC FACILITIES/INFRASTR.	15	11	14	13	21	13	16	11	14	18	14	19	17	2	14	17	9	19	27
A RECREATION OPPORTUNITIES	14	7	9	15	23	8	18	5	10	22	14	10	16	5	29	19	12	13	27
O AFTERSCHOOL PROGRAMS	13	5	15	14	19	11	16	4	17	15	15	6	15	11	8	18	13	11	22
T DIVERSITY/CULTURE INCLUSION	13	16	12	15	6	14	11	17	11	15	8	27	7	18	9	12	16	11	9
N TRAFFIC LAWS	12	8	11	11	18	9	13	5	14	10	16	5	10	7	10	22	10	14	13
C POLICE SERVICES	11	6	13	13	9	10	11	4	15	18	4	12	15	5	11	7	9	11	20
B PUBLIC PARKS	10	2	9	9	12	6	10	5	7	14	5	10	8	2	18	9	5	11	28
U PERMITS AND LICENSES	9	9	5	8	12	7	10	7	6	13	7	5	9	5	8	14	11	6	8
E PROGRAMS TO HELP SENIORS	8	9	5	10	9	6	10	6	3	11	8	15	9	4	5	6	7	10	5
W EMERGENCY 911/FIRE RESP.	3	5	0	2	3	2	2	0	3	5	0	4	0	2	1	5	3	3	3

Table 19: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (TOTAL DISSATISFIED)

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	76
L HOMELESS SERVICES	31	33	28	37	35	25	33	25	10	33	27	19	36	29	30	25
K AFFORDABLE HOUSING	30	30	27	36	36	24	34	19	14	33	27	17	30	31	32	23
G STREETS AND ROADS	27	25	27	16	36	19	38	20	17	24	30	19	24	28	23	32
M BLIGHT AND ILLEGAL DUMPING	26	23	28	18	22	32	35	21	21	23	29	21	18	29	27	29
V SUSTAINABLE LIVING	24	26	21	28	36	18	18	19	4	28	16	13	34	13	22	19
X RENT RELIEF	23	23	24	31	34	17	19	15	8	28	16	12	29	14	29	18
S COMMUNITY INFORMED	22	23	19	21	31	18	20	11	17	24	17	14	28	16	18	18
J NEW BUSINESSES/COMPANIES	20	19	19	20	25	21	21	12	5	22	16	9	16	21	26	12
R NEW EMPLOYERS AND JOBS	20	17	20	22	35	11	12	2	20	24	11	9	19	12	27	10
F BICYCLE LANES AND PATHS	19	22	15	21	19	18	24	8	19	19	19	13	22	21	13	17
Q DIVERSE RANGE OF ARTS	17	21	14	20	24	7	20	10	13	18	16	11	21	21	15	12
I GOVERNMENT OPPORTUNITIES	17	20	10	12	15	21	21	19	4	15	17	13	16	26	10	10
D EMERGENCIES/NAT DISASTERS	17	14	16	20	20	7	20	10	8	17	16	9	10	21	18	11
P SEWER/WASTEWATER SYSTEM	15	15	13	14	21	10	16	7	9	16	13	8	14	15	14	11
H PUBLIC FACILITIES/INFRAST.	15	14	15	10	8	17	26	8	7	11	18	8	11	18	11	18
A RECREATION OPPORTUNITIES	14	14	15	9	20	11	12	12	26	13	14	18	13	15	14	14
O AFTERSCHOOL PROGRAMS	13	9	17	18	24	14	9	3	4	19	7	4	11	7	25	7
T DIVERSITY/CULTURE INCLUSION	13	17	10	19	12	7	15	10	13	13	13	11	16	18	11	9
N TRAFFIC LAWS	12	8	16	14	10	10	17	11	4	12	13	8	3	13	19	13
C POLICE SERVICES	11	11	11	12	8	7	19	7	8	9	14	7	11	11	7	16
B PUBLIC PARKS	10	10	10	2	8	12	11	8	34	7	14	19	8	12	6	16
U PERMITS AND LICENSES	9	10	7	16	10	4	9	3	3	11	6	3	11	9	9	4
E PROGRAMS TO HELP SENIORS	8	9	5	11	6	4	10	8	3	7	8	6	6	13	6	5
W EMERGENCY 911/FIRE RESP.	3	2	2	7	2	2	2	1	0	4	1	0	2	2	4	0

BANNER OVERALL	Q1 RIGHT DIREC 59%	PERCENT OF SAMPLE 100%
Interviewed in Vietnamese/Chin	86%	3%
Interviewed in Spanish	77%	3%
Interviewed on Cell Phone	76%	30%
Men Ages 18-49	72%	27%
Mode of Interview Phone	71%	50%
Contact Method Phone	71%	50%
Ages 18-29	70%	20%
Chinese	70%	14%
Indian	70%	13%
Lived 0-10yrs in Milpitas	68%	32%
Men with No Children	68%	21%
College-Educated Men	67%	24%
HH Income \$90,000-\$120,000	67%	22%
HH Income <\$60,000	67%	10%
Renters	66%	23%
Ages 18-49	65%	56%
Asian/Pacific Islanders	64%	56%
Men	64%	47%
Four-year College Graduates	64%	29%
Interviewed on Landline	64%	20%
Ages 40-49	64%	15%
People of Color	63%	79%
Four-year College or More	63%	47%
Dads	63%	24%
No Children	62%	44%
Lived 21-30yrs in Milpitas	62%	21%
Post-Graduate Educated	62%	18%
Have Young Children at Home	61%	27%
Non-College Educated Men	61%	22%
HH Income \$150,000+	61%	22%
Ages 30-39	61%	21%
Ages 75+	61%	7%
College-Educated Women	60%	22%
HH Income \$60,000-\$90,000	60%	18%
Homeowners	59%	69%

BANNER OVERALL	Q1 RIGHT DIREC 59%	PERCENT OF SAMPLE 100%
Have Children	59%	51%
Some College Education	59%	28%
Women Ages 18-49	59%	27%
Filipino	59%	12%
Interviewed in English	58%	94%
Lived 11-20yrs in Milpitas	58%	25%
Ages 65+	58%	17%
Latinos	58%	13%
Some College or Less	57%	49%
Women with No Children	57%	22%
Women	56%	50%
Moms	56%	26%
No Young Children at Home	56%	24%
Ages 65-74	56%	10%
HH Income \$120,000-\$150,000	56%	10%
Contact Method Postcard	55%	12%
High School Educated	54%	21%
Vietnamese	54%	14%
Non-College Educated Women	53%	26%
Women Ages 50+	53%	22%
Ages 50+	52%	41%
Men Ages 50+	52%	19%
Whites	51%	14%
Lived 31-40yrs in Milpitas	49%	12%
Ages 50-64	48%	24%
Mode of Interview Online	47%	50%
Contact Method Email	45%	38%
Lived 41+yrs in Milpitas	38%	11%

BANNER	Q1	PERCENT
OVERALL	WRONG TRACK	OF SAMPLE
	18%	100%
Lived 41+yrs in Milpitas	32%	11%
Whites	27%	14%
Mode of Interview Online	25%	50%
Contact Method Email	25%	38%
Ages 50-64	25%	24%
Men Ages 50+	22%	19%
Contact Method Postcard	22%	12%
HH Income \$120,000-\$150,000	22%	10%
Ages 50+	21%	41%
Non-College Educated Women	21%	26%
Lived 11-20yrs in Milpitas	21%	25%
Women Ages 50+	21%	22%
Lived 31-40yrs in Milpitas	21%	12%
Moms	20%	26%
Vietnamese	20%	14%
Interviewed in English	19%	94%
Homeowners	19%	69%
Have Children	19%	51%
Have Young Children at Home	19%	27%
No Young Children at Home	19%	24%
Post-Graduate Educated	19%	18%
Latinos	19%	13%
Women	18%	50%
Some College or Less	18%	49%
Some College Education	18%	28%
HH Income \$150,000+	18%	22%
High School Educated	18%	21%
Men	17%	47%
Dads	17%	24%
College-Educated Men	17%	24%
Lived 21-30yrs in Milpitas	17%	21%
Ages 30-39	17%	21%
Ages 65-74	17%	10%
Renters	16%	23%
HH Income \$60,000-\$90,000	16%	18%

BANNER	Q1	PERCENT
OVERALL	WRONG TRACK	OF SAMPLE
	18%	100%
Ages 65+	16%	17%
HH Income <\$60,000	16%	10%
Four-year College or More	15%	47%
Women Ages 18-49	15%	27%
HH Income \$90,000-\$120,000	15%	22%
Non-College Educated Men	15%	22%
Ages 40-49	15%	15%
Ages 75+	15%	7%
People of Color	14%	79%
Ages 18-49	14%	56%
No Children	14%	44%
Women with No Children	14%	22%
Men with No Children	14%	21%
Filipino	14%	12%
Interviewed in Vietnamese/Chin	14%	3%
Asian/Pacific Islanders	13%	56%
Men Ages 18-49	13%	27%
Interviewed on Cell Phone	12%	30%
Four-year College Graduates	12%	29%
College-Educated Women	12%	22%
Mode of Interview Phone	11%	50%
Contact Method Phone	11%	50%
Lived 0-10yrs in Milpitas	11%	32%
Ages 18-29	10%	20%
Interviewed on Landline	10%	20%
Chinese	10%	14%
Indian	7%	13%
Interviewed in Spanish	3%	3%

BANNER OVERALL	Q1 DK/NA 23%	PERCENT OF SAMPLE 100%
Contact Method Email	30%	38%
Lived 31-40yrs in Milpitas	30%	12%
Lived 41+yrs in Milpitas	30%	11%
Women with No Children	29%	22%
Mode of Interview Online	28%	50%
College-Educated Women	28%	22%
High School Educated	28%	21%
Ages 50-64	27%	24%
Interviewed on Landline	27%	20%
Ages 65-74	27%	10%
Women	26%	50%
Ages 50+	26%	41%
Women Ages 18-49	26%	27%
Non-College Educated Women	26%	26%
Women Ages 50+	26%	22%
Men Ages 50+	26%	19%
Ages 65+	26%	17%
Vietnamese	26%	14%
Filipino	26%	12%
Some College or Less	25%	49%
No Young Children at Home	25%	24%
Interviewed in English	24%	94%
No Children	24%	44%
Four-year College Graduates	24%	29%
Moms	24%	26%
HH Income \$60,000-\$90,000	24%	18%
People of Color	23%	79%
Asian/Pacific Islanders	23%	56%
Some College Education	23%	28%
Non-College Educated Men	23%	22%
Ages 30-39	23%	21%
Indian	23%	13%
Contact Method Postcard	23%	12%
Ages 75+	23%	7%
Homeowners	22%	69%

BANNER OVERALL	Q1 DK/NA 23%	PERCENT OF SAMPLE 100%
Have Children	22%	51%
Four-year College or More	22%	47%
Lived 11-20yrs in Milpitas	22%	25%
Latinos	22%	13%
HH Income \$120,000-\$150,000	22%	10%
Ages 18-49	21%	56%
Lived 0-10yrs in Milpitas	21%	32%
Ages 40-49	21%	15%
Whites	21%	14%
Chinese	21%	14%
Men	20%	47%
HH Income \$150,000+	20%	22%
Lived 21-30yrs in Milpitas	20%	21%
Interviewed in Spanish	20%	3%
Have Young Children at Home	19%	27%
Dads	19%	24%
Ages 18-29	19%	20%
Post-Graduate Educated	19%	18%
Mode of Interview Phone	18%	50%
Contact Method Phone	18%	50%
Renters	18%	23%
HH Income \$90,000-\$120,000	18%	22%
Men with No Children	18%	21%
HH Income <\$60,000	17%	10%
College-Educated Men	16%	24%
Men Ages 18-49	15%	27%
Interviewed on Cell Phone	11%	30%
Interviewed in Vietnamese/Chin	0%	3%

BANNER	Q2	PERCENT
OVERALL	VERY SAT	OF SAMPLE
	26%	100%
Ages 18-29	39%	20%
HH Income \$90,000-\$120,000	37%	22%
Interviewed on Landline	36%	20%
Ages 75+	36%	7%
Mode of Interview Phone	35%	50%
Contact Method Phone	35%	50%
Interviewed on Cell Phone	35%	30%
Ages 65+	35%	17%
Ages 65-74	35%	10%
Lived 21-30yrs in Milpitas	34%	21%
Indian	34%	13%
Whites	32%	14%
Interviewed in Vietnamese/Chin	32%	3%
High School Educated	31%	21%
HH Income \$60,000-\$90,000	31%	18%
Some College or Less	30%	49%
Women with No Children	30%	22%
Interviewed in Spanish	30%	3%
Homeowners	29%	69%
No Children	29%	44%
Some College Education	29%	28%
Non-College Educated Women	29%	26%
Non-College Educated Men	29%	22%
Men Ages 50+	29%	19%
Chinese	29%	14%
Latinos	29%	13%
HH Income <\$60,000	29%	10%
Ages 50+	28%	41%
Women Ages 18-49	28%	27%
No Young Children at Home	28%	24%
People of Color	27%	79%
Women	27%	50%
Lived 11-20yrs in Milpitas	27%	25%
Women Ages 50+	27%	22%
College-Educated Women	27%	22%

BANNER	Q2	PERCENT
OVERALL	VERY SAT	OF SAMPLE
	26%	100%
Men with No Children	27%	21%
Interviewed in English	26%	94%
Ages 18-49	26%	56%
Asian/Pacific Islanders	26%	56%
Have Children	26%	51%
Men	26%	47%
Four-year College Graduates	26%	29%
Moms	26%	26%
Dads	26%	24%
Lived 41+yrs in Milpitas	26%	11%
HH Income \$120,000-\$150,000	26%	10%
Four-year College or More	25%	47%
Lived 0-10yrs in Milpitas	25%	32%
Men Ages 18-49	24%	27%
Have Young Children at Home	24%	27%
College-Educated Men	24%	24%
Filipino	24%	12%
Ages 50-64	23%	24%
Post-Graduate Educated	23%	18%
Ages 40-49	22%	15%
Renters	21%	23%
HH Income \$150,000+	20%	22%
Vietnamese	19%	14%
Mode of Interview Online	18%	50%
Contact Method Email	18%	38%
Lived 31-40yrs in Milpitas	18%	12%
Ages 30-39	17%	21%
Contact Method Postcard	17%	12%

BANNER OVERALL	Q2 VERY DISSAT 5%	PERCENT OF SAMPLE 100%
Interviewed in Spanish	15%	3%
High School Educated	9%	21%
Ages 50-64	8%	24%
Non-College Educated Men	8%	22%
Men	7%	47%
Interviewed on Cell Phone	7%	30%
Lived 11-20yrs in Milpitas	7%	25%
Lived 21-30yrs in Milpitas	7%	21%
Ages 30-39	7%	21%
Men Ages 50+	7%	19%
Latinos	7%	13%
Mode of Interview Online	6%	50%
Contact Method Email	6%	38%
Have Young Children at Home	6%	27%
Dads	6%	24%
Indian	6%	13%
Lived 31-40yrs in Milpitas	6%	12%
Interviewed in Vietnamese/Chin	6%	3%
Interviewed in English	5%	94%
People of Color	5%	79%
Homeowners	5%	69%
Ages 18-49	5%	56%
Have Children	5%	51%
Mode of Interview Phone	5%	50%
Contact Method Phone	5%	50%
Some College or Less	5%	49%
Ages 50+	5%	41%
Men Ages 18-49	5%	27%
College-Educated Men	5%	24%
No Young Children at Home	5%	24%
HH Income \$90,000-\$120,000	5%	22%
Men with No Children	5%	21%
Ages 40-49	5%	15%
Vietnamese	5%	14%
Contact Method Postcard	5%	12%

BANNER OVERALL	Q2 VERY DISSAT 5%	PERCENT OF SAMPLE 100%
HH Income \$120,000-\$150,000	5%	10%
Asian/Pacific Islanders	4%	56%
Four-year College or More	4%	47%
No Children	4%	44%
Four-year College Graduates	4%	29%
Moms	4%	26%
Non-College Educated Women	4%	26%
Renters	4%	23%
HH Income \$60,000-\$90,000	4%	18%
Post-Graduate Educated	4%	18%
Whites	4%	14%
Lived 41+yrs in Milpitas	4%	11%
HH Income <\$60,000	4%	10%
Women	3%	50%
Women Ages 18-49	3%	27%
Women Ages 50+	3%	22%
HH Income \$150,000+	3%	22%
College-Educated Women	3%	22%
Chinese	3%	14%
Lived 0-10yrs in Milpitas	2%	32%
Some College Education	2%	28%
Women with No Children	2%	22%
Interviewed on Landline	2%	20%
Ages 18-29	2%	20%
Filipino	2%	12%
Ages 65+	1%	17%
Ages 65-74	1%	10%
Ages 75+	1%	7%

BANNER	Q2	PERCENT
OVERALL	TOTAL SAT	OF SAMPLE
	83%	100%
Interviewed in Vietnamese/Chin	94%	3%
Ages 75+	93%	7%
Interviewed on Landline	91%	20%
Mode of Interview Phone	90%	50%
Contact Method Phone	90%	50%
Lived 0-10yrs in Milpitas	90%	32%
Interviewed on Cell Phone	90%	30%
Ages 18-29	90%	20%
Women with No Children	87%	22%
HH Income \$90,000-\$120,000	87%	22%
HH Income \$60,000-\$90,000	87%	18%
Ages 65+	87%	17%
Four-year College Graduates	86%	29%
Women Ages 18-49	86%	27%
Dads	86%	24%
College-Educated Women	86%	22%
Filipino	86%	12%
People of Color	85%	79%
Asian/Pacific Islanders	85%	56%
Have Young Children at Home	85%	27%
Non-College Educated Men	85%	22%
Vietnamese	85%	14%
Latinos	85%	13%
Interviewed in Spanish	85%	3%
Ages 18-49	84%	56%
Have Children	84%	51%
Women	84%	50%
Some College or Less	84%	49%
Four-year College or More	84%	47%
No Children	84%	44%
Some College Education	84%	28%
Men Ages 18-49	84%	27%
Non-College Educated Women	84%	26%
High School Educated	84%	21%
Chinese	84%	14%

BANNER	Q2	PERCENT
OVERALL	TOTAL SAT	OF SAMPLE
	83%	100%
Indian	84%	13%
Ages 65-74	84%	10%
Homeowners	83%	69%
Moms	83%	26%
No Young Children at Home	83%	24%
Renters	83%	23%
HH Income \$150,000+	83%	22%
Women Ages 50+	83%	22%
Whites	83%	14%
HH Income \$120,000-\$150,000	83%	10%
Interviewed in English	82%	94%
Men	82%	47%
Ages 50+	82%	41%
College-Educated Men	82%	24%
Ages 30-39	82%	21%
Lived 21-30yrs in Milpitas	81%	21%
Men with No Children	81%	21%
Men Ages 50+	81%	19%
Post-Graduate Educated	81%	18%
Contact Method Postcard	81%	12%
Ages 40-49	80%	15%
Lived 41+yrs in Milpitas	80%	11%
HH Income <\$60,000	80%	10%
Lived 31-40yrs in Milpitas	79%	12%
Lived 11-20yrs in Milpitas	78%	25%
Ages 50-64	78%	24%
Mode of Interview Online	75%	50%
Contact Method Email	73%	38%

BANNER	Q2	PERCENT
OVERALL	TOTAL DISSAT	OF SAMPLE
	17%	100%
Contact Method Email	26%	38%
Mode of Interview Online	24%	50%
Ages 50-64	22%	24%
Lived 11-20yrs in Milpitas	21%	25%
Lived 31-40yrs in Milpitas	21%	12%
Ages 40-49	20%	15%
Lived 41+yrs in Milpitas	20%	11%
HH Income <\$60,000	20%	10%
Lived 21-30yrs in Milpitas	19%	21%
Post-Graduate Educated	19%	18%
Contact Method Postcard	19%	12%
College-Educated Men	18%	24%
Ages 30-39	18%	21%
Men Ages 50+	18%	19%
Interviewed in English	17%	94%
Men	17%	47%
Ages 50+	17%	41%
Moms	17%	26%
No Young Children at Home	17%	24%
Renters	17%	23%
Women Ages 50+	17%	22%
HH Income \$150,000+	17%	22%
Men with No Children	17%	21%
HH Income \$120,000-\$150,000	17%	10%
Homeowners	16%	69%
Have Children	16%	51%
Women	16%	50%
Four-year College or More	16%	47%
No Children	16%	44%
Non-College Educated Women	16%	26%
Whites	16%	14%
Indian	16%	13%
People of Color	15%	79%
Ages 18-49	15%	56%
Some College or Less	15%	49%

BANNER	Q2	PERCENT
OVERALL	TOTAL DISSAT	OF SAMPLE
	17%	100%
Some College Education	15%	28%
Men Ages 18-49	15%	27%
Have Young Children at Home	15%	27%
High School Educated	15%	21%
Chinese	15%	14%
Latinos	15%	13%
Interviewed in Spanish	15%	3%
Asian/Pacific Islanders	14%	56%
Four-year College Graduates	14%	29%
Women Ages 18-49	14%	27%
Dads	14%	24%
Non-College Educated Men	14%	22%
College-Educated Women	14%	22%
Filipino	14%	12%
Ages 65-74	14%	10%
Women with No Children	13%	22%
HH Income \$90,000-\$120,000	13%	22%
Vietnamese	13%	14%
HH Income \$60,000-\$90,000	12%	18%
Ages 65+	11%	17%
Mode of Interview Phone	10%	50%
Contact Method Phone	10%	50%
Lived 0-10yrs in Milpitas	10%	32%
Interviewed on Cell Phone	10%	30%
Ages 18-29	9%	20%
Interviewed on Landline	9%	20%
Ages 75+	7%	7%
Interviewed in Vietnamese/Chin	6%	3%

BANNER	Q7	PERCENT
OVERALL	MUCH TOO FAST OF	SAMPLE
	17%	100%
Lived 41+yrs in Milpitas	40%	11%
Whites	30%	14%
Interviewed in Spanish	26%	3%
Ages 50-64	23%	24%
Women Ages 50+	23%	22%
Ages 75+	23%	7%
Ages 50+	22%	41%
Contact Method Email	22%	38%
Mode of Interview Online	21%	50%
No Young Children at Home	21%	24%
Men Ages 50+	21%	19%
Ages 65+	21%	17%
Latinos	21%	13%
Lived 31-40yrs in Milpitas	21%	12%
Moms	20%	26%
Non-College Educated Women	20%	26%
Ages 65-74	20%	10%
HH Income <\$60,000	20%	10%
Some College or Less	19%	49%
Some College Education	19%	28%
HH Income \$150,000+	19%	22%
Lived 21-30yrs in Milpitas	19%	21%
Contact Method Postcard	19%	12%
Have Children	18%	51%
Women	18%	50%
Non-College Educated Men	18%	22%
High School Educated	18%	21%
Filipino	18%	12%
Interviewed in English	17%	94%
Homeowners	17%	69%
Dads	17%	24%
Men	16%	47%
Have Young Children at Home	16%	27%
Women with No Children	16%	22%
College-Educated Women	16%	22%

BANNER	Q7	PERCENT
OVERALL	MUCH TOO FAST OF	SAMPLE
	17%	100%
Post-Graduate Educated	16%	18%
Ages 40-49	16%	15%
People of Color	15%	79%
Four-year College or More	15%	47%
No Children	15%	44%
Women Ages 18-49	15%	27%
Lived 11-20yrs in Milpitas	15%	25%
Renters	15%	23%
Interviewed on Landline	15%	20%
HH Income \$120,000-\$150,000	15%	10%
Four-year College Graduates	14%	29%
College-Educated Men	14%	24%
Men with No Children	14%	21%
Ages 18-29	14%	20%
Interviewed in Vietnamese/Chin	14%	3%
Ages 18-49	13%	56%
Mode of Interview Phone	13%	50%
Contact Method Phone	13%	50%
HH Income \$90,000-\$120,000	13%	22%
Asian/Pacific Islanders	12%	56%
Interviewed on Cell Phone	12%	30%
Men Ages 18-49	12%	27%
HH Income \$60,000-\$90,000	12%	18%
Indian	12%	13%
Ages 30-39	10%	21%
Vietnamese	10%	14%
Lived 0-10yrs in Milpitas	9%	32%
Chinese	9%	14%

BANNER	Q7	PERCENT
OVERALL	TOO FAST	OF SAMPLE
	41%	100%
Lived 41+yrs in Milpitas	65%	11%
Interviewed in Spanish	65%	3%
Whites	60%	14%
Ages 65-74	52%	10%
Non-College Educated Women	51%	26%
Moms	49%	26%
No Young Children at Home	49%	24%
Latinos	49%	13%
HH Income <\$60,000	49%	10%
Some College Education	48%	28%
Women Ages 50+	48%	22%
Women	47%	50%
Women Ages 18-49	47%	27%
Mode of Interview Online	46%	50%
Some College or Less	46%	49%
Contact Method Email	46%	38%
Ages 50-64	46%	24%
Lived 31-40yrs in Milpitas	46%	12%
Ages 50+	45%	41%
Ages 65+	45%	17%
Contact Method Postcard	45%	12%
Filipino	45%	12%
Have Children	44%	51%
HH Income \$150,000+	44%	22%
Women with No Children	43%	22%
High School Educated	43%	21%
Interviewed on Landline	43%	20%
Homeowners	42%	69%
College-Educated Women	42%	22%
Lived 21-30yrs in Milpitas	42%	21%
Men Ages 50+	42%	19%
Ages 40-49	42%	15%
HH Income \$120,000-\$150,000	42%	10%
Interviewed in English	41%	94%
Non-College Educated Men	41%	22%

BANNER	Q7	PERCENT
OVERALL	TOO FAST	OF SAMPLE
	41%	100%
Have Young Children at Home	39%	27%
Dads	39%	24%
Ages 18-49	38%	56%
Four-year College Graduates	38%	29%
Ages 18-29	38%	20%
People of Color	37%	79%
Four-year College or More	37%	47%
Lived 11-20yrs in Milpitas	37%	25%
Mode of Interview Phone	36%	50%
Contact Method Phone	36%	50%
Men	36%	47%
No Children	36%	44%
HH Income \$90,000-\$120,000	36%	22%
Chinese	36%	14%
Ages 75+	35%	7%
Asian/Pacific Islanders	34%	56%
Ages 30-39	34%	21%
Post-Graduate Educated	34%	18%
HH Income \$60,000-\$90,000	34%	18%
Lived 0-10yrs in Milpitas	33%	32%
Renters	33%	23%
College-Educated Men	32%	24%
Interviewed on Cell Phone	31%	30%
Men Ages 18-49	31%	27%
Men with No Children	31%	21%
Indian	31%	13%
Vietnamese	25%	14%
Interviewed in Vietnamese/Chin	17%	3%

BANNER OVERALL	Q7 TOO SLOW 10%	PERCENT OF SAMPLE 100%
HH Income \$150,000+	23%	22%
Lived 0-10yrs in Milpitas	19%	32%
Ages 30-39	19%	21%
Contact Method Postcard	19%	12%
Post-Graduate Educated	18%	18%
Renters	16%	23%
Have Young Children at Home	15%	27%
College-Educated Men	15%	24%
Chinese	15%	14%
Dads	14%	24%
Interviewed on Cell Phone	13%	30%
Men Ages 18-49	13%	27%
Indian	13%	13%
Ages 18-49	12%	56%
Have Children	12%	51%
Men	12%	47%
Four-year College or More	12%	47%
Women Ages 18-49	12%	27%
Men Ages 50+	12%	19%
Interviewed in Spanish	12%	3%
People of Color	11%	79%
Mode of Interview Online	11%	50%
Men with No Children	11%	21%
Latinos	11%	13%
Interviewed in English	10%	94%
Asian/Pacific Islanders	10%	56%
High School Educated	10%	21%
Mode of Interview Phone	9%	50%
Contact Method Phone	9%	50%
Contact Method Email	9%	38%
Four-year College Graduates	9%	29%
Moms	9%	26%
College-Educated Women	9%	22%
Ages 18-29	9%	20%
Filipino	9%	12%

BANNER OVERALL	Q7 TOO SLOW 10%	PERCENT OF SAMPLE 100%
HH Income \$120,000-\$150,000	9%	10%
Homeowners	8%	69%
No Children	8%	44%
No Young Children at Home	8%	24%
Ages 50-64	8%	24%
Non-College Educated Men	8%	22%
Lived 21-30yrs in Milpitas	8%	21%
Ages 65-74	8%	10%
HH Income <\$60,000	8%	10%
Women	7%	50%
Some College or Less	7%	49%
Lived 11-20yrs in Milpitas	7%	25%
Ages 40-49	7%	15%
Ages 50+	6%	41%
Non-College Educated Women	6%	26%
HH Income \$60,000-\$90,000	6%	18%
Vietnamese	6%	14%
Some College Education	5%	28%
Women with No Children	5%	22%
HH Income \$90,000-\$120,000	5%	22%
Whites	5%	14%
Ages 65+	4%	17%
Women Ages 50+	2%	22%
Interviewed on Landline	2%	20%
Lived 41+yrs in Milpitas	2%	11%
Lived 31-40yrs in Milpitas	1%	12%
Ages 75+	0%	7%
Interviewed in Vietnamese/Chin	0%	3%

BANNER OVERALL	Q7 RIGHT/DK 49%	PERCENT OF SAMPLE 100%
Interviewed in Vietnamese/Chin	83%	3%
Vietnamese	69%	14%
Ages 75+	65%	7%
HH Income \$60,000-\$90,000	61%	18%
HH Income \$90,000-\$120,000	59%	22%
Men with No Children	58%	21%
Indian	57%	13%
Asian/Pacific Islanders	56%	56%
No Children	56%	44%
Interviewed on Cell Phone	56%	30%
Men Ages 18-49	56%	27%
Lived 11-20yrs in Milpitas	56%	25%
Mode of Interview Phone	55%	50%
Contact Method Phone	55%	50%
Interviewed on Landline	54%	20%
Four-year College Graduates	53%	29%
College-Educated Men	53%	24%
Ages 18-29	53%	20%
Lived 31-40yrs in Milpitas	53%	12%
People of Color	52%	79%
Men	52%	47%
Four-year College or More	51%	47%
Renters	51%	23%
Women with No Children	51%	22%
Women Ages 50+	51%	22%
Ages 65+	51%	17%
Homeowners	50%	69%
Ages 18-49	50%	56%
Non-College Educated Men	50%	22%
Lived 21-30yrs in Milpitas	50%	21%
Ages 40-49	50%	15%
Interviewed in English	49%	94%
College-Educated Women	49%	22%
Chinese	49%	14%
HH Income \$120,000-\$150,000	49%	10%

BANNER OVERALL	Q7 RIGHT/DK 49%	PERCENT OF SAMPLE 100%
Ages 50+	48%	41%
Lived 0-10yrs in Milpitas	48%	32%
High School Educated	48%	21%
Post-Graduate Educated	48%	18%
Some College or Less	47%	49%
Some College Education	47%	28%
Ages 50-64	47%	24%
Dads	47%	24%
Ages 30-39	47%	21%
Women	46%	50%
Have Young Children at Home	46%	27%
Men Ages 50+	46%	19%
Filipino	46%	12%
Have Children	45%	51%
Contact Method Email	45%	38%
Mode of Interview Online	43%	50%
Non-College Educated Women	43%	26%
Moms	43%	26%
No Young Children at Home	43%	24%
HH Income <\$60,000	43%	10%
Women Ages 18-49	42%	27%
Ages 65-74	41%	10%
Latinos	40%	13%
Contact Method Postcard	36%	12%
Whites	34%	14%
HH Income \$150,000+	33%	22%
Lived 41+yrs in Milpitas	32%	11%
Interviewed in Spanish	24%	3%

BANNER	Q8	PERCENT
OVERALL	TOTAL YES	OF SAMPLE
	32%	100%
HH Income <\$60,000	50%	10%
Lived 41+yrs in Milpitas	45%	11%
Whites	44%	14%
Renters	42%	23%
Ages 75+	42%	7%
Ages 30-39	40%	21%
Contact Method Postcard	40%	12%
Non-College Educated Women	39%	26%
Some College Education	38%	28%
Moms	38%	26%
HH Income \$120,000-\$150,000	38%	10%
Lived 0-10yrs in Milpitas	37%	32%
No Young Children at Home	37%	24%
Some College or Less	36%	49%
Women Ages 50+	36%	22%
Ages 65+	36%	17%
Latinos	36%	13%
Filipino	36%	12%
Women	35%	50%
HH Income \$150,000+	35%	22%
Women Ages 18-49	34%	27%
Lived 31-40yrs in Milpitas	34%	12%
Interviewed in English	33%	94%
Have Children	33%	51%
Mode of Interview Online	33%	50%
Ages 50+	33%	41%
Chinese	33%	14%
High School Educated	32%	21%
Lived 21-30yrs in Milpitas	32%	21%
Ages 65-74	32%	10%
Mode of Interview Phone	31%	50%
Contact Method Phone	31%	50%
Contact Method Email	31%	38%
Interviewed on Cell Phone	31%	30%
Non-College Educated Men	31%	22%

BANNER	Q8	PERCENT
OVERALL	TOTAL YES	OF SAMPLE
	32%	100%
Women with No Children	31%	22%
Ages 18-49	30%	56%
Ages 50-64	30%	24%
College-Educated Women	30%	22%
People of Color	29%	79%
Homeowners	29%	69%
Have Young Children at Home	29%	27%
Interviewed on Landline	29%	20%
Men Ages 50+	29%	19%
HH Income \$60,000-\$90,000	29%	18%
Post-Graduate Educated	29%	18%
Men	28%	47%
No Children	28%	44%
Four-year College or More	27%	47%
Men Ages 18-49	27%	27%
Dads	27%	24%
Ages 40-49	27%	15%
Interviewed in Spanish	27%	3%
Asian/Pacific Islanders	26%	56%
Four-year College Graduates	26%	29%
Men with No Children	26%	21%
College-Educated Men	25%	24%
Ages 18-29	23%	20%
Indian	21%	13%
HH Income \$90,000-\$120,000	20%	22%
Lived 11-20yrs in Milpitas	19%	25%
Interviewed in Vietnamese/Chin	17%	3%
Vietnamese	13%	14%

BANNER	Q9	PERCENT
OVERALL	VERY SAT	OF SAMPLE
	54%	100%
Indian	81%	8%
Post-Graduate Educated	72%	16%
Women Ages 50+	68%	25%
Ages 50-64	67%	23%
Whites	66%	19%
HH Income <\$60,000	66%	16%
College-Educated Women	65%	21%
Ages 75+	65%	9%
HH Income \$150,000+	64%	25%
Ages 50+	63%	42%
Ages 40-49	63%	13%
Latinos	62%	14%
Contact Method Postcard	61%	15%
Lived 41+yrs in Milpitas	61%	15%
Four-year College or More	60%	40%
Moms	60%	31%
Ages 65+	59%	19%
Some College Education	58%	34%
No Young Children at Home	58%	28%
Mode of Interview Online	57%	52%
Have Children	57%	52%
Women with No Children	57%	21%
Men Ages 50+	57%	17%
Lived 31-40yrs in Milpitas	57%	13%
Homeowners	56%	63%
Women	56%	55%
Contact Method Email	56%	38%
Have Young Children at Home	56%	25%
Interviewed in English	55%	96%
Interviewed on Cell Phone	55%	29%
College-Educated Men	55%	19%
Lived 11-20yrs in Milpitas	55%	15%
Ages 65-74	54%	10%
No Children	53%	39%
Non-College Educated Women	53%	31%

BANNER	Q9	PERCENT
OVERALL	VERY SAT	OF SAMPLE
	54%	100%
Dads	53%	21%
HH Income \$120,000-\$150,000	53%	12%
People of Color	52%	71%
Some College or Less	52%	55%
Ages 30-39	52%	26%
Four-year College Graduates	52%	24%
Lived 0-10yrs in Milpitas	51%	36%
Renters	51%	30%
Lived 21-30yrs in Milpitas	51%	20%
Chinese	51%	15%
Mode of Interview Phone	50%	48%
Contact Method Phone	50%	48%
Men	50%	42%
Ages 18-49	48%	53%
Asian/Pacific Islanders	48%	45%
Non-College Educated Men	48%	22%
Women Ages 18-49	46%	29%
Men Ages 18-49	46%	23%
Men with No Children	46%	17%
High School Educated	43%	21%
Interviewed on Landline	42%	19%
HH Income \$60,000-\$90,000	42%	17%
Filipino	39%	14%
Interviewed in Spanish	39%	2%
Interviewed in Vietnamese/Chin	33%	2%
HH Income \$90,000-\$120,000	31%	14%
Ages 18-29	26%	14%
Vietnamese	17%	6%

BANNER OVERALL	Q9 VERY DISSAT 5%	PERCENT OF SAMPLE 100%
Interviewed in Spanish	55%	2%
Lived 21-30yrs in Milpitas	15%	20%
Latinos	14%	14%
High School Educated	12%	21%
Dads	11%	21%
HH Income <\$60,000	11%	16%
Contact Method Postcard	11%	15%
Ages 18-29	11%	14%
Ages 50-64	10%	23%
Non-College Educated Women	9%	31%
No Young Children at Home	9%	28%
HH Income \$150,000+	8%	25%
People of Color	7%	71%
Some College or Less	7%	55%
Have Children	7%	52%
Mode of Interview Phone	7%	48%
Contact Method Phone	7%	48%
Renters	7%	30%
Interviewed on Cell Phone	7%	29%
Women with No Children	7%	21%
Men Ages 50+	7%	17%
Ages 40-49	7%	13%
Ages 50+	6%	42%
Non-College Educated Men	6%	22%
Interviewed on Landline	6%	19%
Post-Graduate Educated	6%	16%
Homeowners	5%	63%
Women	5%	55%
Ages 18-49	5%	53%
Men	5%	42%
Some College Education	5%	34%
Women Ages 18-49	5%	29%
Women Ages 50+	5%	25%
College-Educated Men	5%	19%
Lived 31-40yrs in Milpitas	5%	13%

BANNER OVERALL	Q9 VERY DISSAT 5%	PERCENT OF SAMPLE 100%
Indian	5%	8%
Interviewed in English	4%	96%
Mode of Interview Online	4%	52%
No Children	4%	39%
Moms	4%	31%
Have Young Children at Home	4%	25%
Men Ages 18-49	4%	23%
Lived 41+yrs in Milpitas	4%	15%
HH Income \$90,000-\$120,000	4%	14%
Lived 0-10yrs in Milpitas	3%	36%
Ages 65-74	3%	10%
Asian/Pacific Islanders	2%	45%
Four-year College or More	2%	40%
Contact Method Email	2%	38%
Ages 65+	2%	19%
HH Income \$60,000-\$90,000	2%	17%
Chinese	2%	15%
Lived 11-20yrs in Milpitas	2%	15%
HH Income \$120,000-\$150,000	2%	12%
Ages 30-39	0%	26%
Four-year College Graduates	0%	24%
College-Educated Women	0%	21%
Whites	0%	19%
Men with No Children	0%	17%
Filipino	0%	14%
Ages 75+	0%	9%
Vietnamese	0%	6%
Interviewed in Vietnamese/Chin	0%	2%

BANNER	Q9	PERCENT
OVERALL	TOTAL SAT	OF SAMPLE
	83%	100%
Ages 75+	100%	9%
Indian	95%	8%
Women Ages 50+	94%	25%
Ages 65+	94%	19%
Contact Method Email	92%	38%
College-Educated Women	92%	21%
Lived 41+yrs in Milpitas	92%	15%
Some College Education	91%	34%
Whites	91%	19%
Ages 50+	90%	42%
Post-Graduate Educated	90%	16%
Lived 11-20yrs in Milpitas	90%	15%
Lived 31-40yrs in Milpitas	90%	13%
Homeowners	89%	63%
Mode of Interview Online	89%	52%
Four-year College or More	89%	40%
Four-year College Graduates	88%	24%
Ages 65-74	88%	10%
Ages 50-64	86%	23%
College-Educated Men	86%	19%
HH Income <\$60,000	86%	16%
Chinese	86%	15%
Filipino	86%	14%
Latinos	86%	14%
Have Children	85%	52%
Moms	85%	31%
No Young Children at Home	85%	28%
Women with No Children	85%	21%
HH Income \$120,000-\$150,000	85%	12%
Interviewed in English	84%	96%
Women	84%	55%
Interviewed on Cell Phone	84%	29%
Have Young Children at Home	84%	25%
Dads	84%	21%
Men Ages 50+	84%	17%

BANNER	Q9	PERCENT
OVERALL	TOTAL SAT	OF SAMPLE
	83%	100%
Ages 40-49	84%	13%
People of Color	82%	71%
Asian/Pacific Islanders	82%	45%
HH Income \$150,000+	82%	25%
Men	81%	42%
No Children	81%	39%
Lived 0-10yrs in Milpitas	81%	36%
Non-College Educated Women	80%	31%
Contact Method Postcard	80%	15%
Some College or Less	79%	55%
Ages 30-39	79%	26%
Ages 18-49	78%	53%
Men Ages 18-49	78%	23%
HH Income \$60,000-\$90,000	78%	17%
HH Income \$90,000-\$120,000	78%	14%
Mode of Interview Phone	77%	48%
Contact Method Phone	77%	48%
Women Ages 18-49	76%	29%
Non-College Educated Men	76%	22%
Men with No Children	74%	17%
Renters	72%	30%
Lived 21-30yrs in Milpitas	71%	20%
Interviewed in Vietnamese/Chin	71%	2%
Ages 18-29	70%	14%
Interviewed on Landline	66%	19%
High School Educated	59%	21%
Vietnamese	48%	6%
Interviewed in Spanish	39%	2%

BANNER	Q9	PERCENT
OVERALL	TOTAL DISSAT	OF SAMPLE
	15%	100%
Interviewed in Spanish	61%	2%
Vietnamese	52%	6%
High School Educated	35%	21%
Interviewed on Landline	34%	19%
Lived 21-30yrs in Milpitas	29%	20%
Interviewed in Vietnamese/Chin	29%	2%
Renters	24%	30%
Non-College Educated Men	23%	22%
Men with No Children	23%	17%
HH Income \$60,000-\$90,000	22%	17%
Ages 30-39	21%	26%
Mode of Interview Phone	20%	48%
Contact Method Phone	20%	48%
Women Ages 18-49	20%	29%
Contact Method Postcard	20%	15%
HH Income \$90,000-\$120,000	20%	14%
Ages 18-29	20%	14%
Ages 18-49	19%	53%
Men Ages 18-49	19%	23%
Some College or Less	18%	55%
No Children	18%	39%
Men	17%	42%
People of Color	16%	71%
Non-College Educated Women	16%	31%
Men Ages 50+	16%	17%
Lived 0-10yrs in Milpitas	15%	36%
No Young Children at Home	15%	28%
Women with No Children	15%	21%
Dads	15%	21%
HH Income \$120,000-\$150,000	15%	12%
Interviewed in English	14%	96%
Women	14%	55%
Asian/Pacific Islanders	14%	45%
Ages 50-64	14%	23%
HH Income <\$60,000	14%	16%

BANNER	Q9	PERCENT
OVERALL	TOTAL DISSAT	OF SAMPLE
	15%	100%
Latinos	14%	14%
Have Children	13%	52%
Chinese	13%	15%
Ages 40-49	13%	13%
HH Income \$150,000+	12%	25%
College-Educated Men	12%	19%
Ages 65-74	12%	10%
Homeowners	11%	63%
Mode of Interview Online	11%	52%
Moms	11%	31%
Ages 50+	10%	42%
Four-year College or More	10%	40%
Interviewed on Cell Phone	10%	29%
Have Young Children at Home	10%	25%
Four-year College Graduates	10%	24%
Post-Graduate Educated	10%	16%
Lived 31-40yrs in Milpitas	10%	13%
Some College Education	8%	34%
College-Educated Women	8%	21%
Whites	8%	19%
Lived 41+yrs in Milpitas	8%	15%
Contact Method Email	7%	38%
Lived 11-20yrs in Milpitas	7%	15%
Women Ages 50+	6%	25%
Ages 65+	6%	19%
Indian	5%	8%
Filipino	4%	14%
Ages 75+	0%	9%

BANNER	Q12	PERCENT
OVERALL	VERY SAT	OF SAMPLE
	23%	100%
Interviewed in Vietnamese/Chin	35%	3%
Interviewed in Spanish	34%	3%
Ages 75+	33%	7%
Filipino	32%	12%
Interviewed on Cell Phone	31%	30%
HH Income <\$60,000	31%	10%
Mode of Interview Phone	29%	50%
Contact Method Phone	29%	50%
HH Income \$60,000-\$90,000	29%	18%
Whites	29%	14%
Lived 21-30yrs in Milpitas	28%	21%
Some College Education	27%	28%
Lived 11-20yrs in Milpitas	27%	25%
Non-College Educated Men	27%	22%
Ages 65+	27%	17%
Ages 40-49	27%	15%
Indian	27%	13%
Some College or Less	26%	49%
Dads	26%	24%
No Young Children at Home	26%	24%
Interviewed on Landline	26%	20%
Ages 18-29	26%	20%
Have Children	25%	51%
Four-year College Graduates	25%	29%
Have Young Children at Home	25%	27%
HH Income \$90,000-\$120,000	25%	22%
Men Ages 50+	25%	19%
Homeowners	24%	69%
Men	24%	47%
Moms	24%	26%
High School Educated	24%	21%
Latinos	24%	13%
Asian/Pacific Islanders	23%	56%
Ages 18-49	23%	56%
Ages 50+	23%	41%

BANNER	Q12	PERCENT
OVERALL	VERY SAT	OF SAMPLE
	23%	100%
Women Ages 18-49	23%	27%
Men Ages 18-49	23%	27%
Non-College Educated Women	23%	26%
Men with No Children	23%	21%
Ages 65-74	23%	10%
Interviewed in English	22%	94%
People of Color	22%	79%
No Children	22%	44%
Renters	22%	23%
College-Educated Women	22%	22%
Women	21%	50%
Four-year College or More	21%	47%
College-Educated Men	21%	24%
Women Ages 50+	21%	22%
Vietnamese	21%	14%
HH Income \$120,000-\$150,000	21%	10%
Ages 50-64	20%	24%
Lived 31-40yrs in Milpitas	20%	12%
Women with No Children	19%	22%
Lived 41+yrs in Milpitas	19%	11%
Contact Method Email	18%	38%
Lived 0-10yrs in Milpitas	18%	32%
HH Income \$150,000+	17%	22%
Ages 30-39	17%	21%
Mode of Interview Online	16%	50%
Post-Graduate Educated	15%	18%
Chinese	13%	14%
Contact Method Postcard	11%	12%

BANNER OVERALL	Q12 VERY DISSAT 4%	PERCENT OF SAMPLE 100%
Ages 50-64	7%	24%
No Young Children at Home	7%	24%
Lived 21-30yrs in Milpitas	7%	21%
Indian	7%	13%
Lived 41+yrs in Milpitas	7%	11%
High School Educated	6%	21%
Men Ages 50+	6%	19%
HH Income <\$60,000	6%	10%
Mode of Interview Online	5%	50%
Non-College Educated Men	5%	22%
Ages 30-39	5%	21%
Lived 31-40yrs in Milpitas	5%	12%
Contact Method Postcard	5%	12%
Interviewed in English	4%	94%
Have Children	4%	51%
Some College or Less	4%	49%
Men	4%	47%
Ages 50+	4%	41%
Contact Method Email	4%	38%
Dads	4%	24%
College-Educated Men	4%	24%
HH Income \$150,000+	4%	22%
HH Income \$90,000-\$120,000	4%	22%
Interviewed on Landline	4%	20%
Post-Graduate Educated	4%	18%
Latinos	4%	13%
People of Color	3%	79%
Homeowners	3%	69%
Ages 18-49	3%	56%
Mode of Interview Phone	3%	50%
Contact Method Phone	3%	50%
Four-year College or More	3%	47%
Men Ages 18-49	3%	27%
Moms	3%	26%
Women Ages 50+	3%	22%

BANNER OVERALL	Q12 VERY DISSAT 4%	PERCENT OF SAMPLE 100%
Men with No Children	3%	21%
Asian/Pacific Islanders	2%	56%
Women	2%	50%
No Children	2%	44%
Interviewed on Cell Phone	2%	30%
Four-year College Graduates	2%	29%
Some College Education	2%	28%
Have Young Children at Home	2%	27%
Non-College Educated Women	2%	26%
Lived 11-20yrs in Milpitas	2%	25%
Renters	2%	23%
Ages 18-29	2%	20%
HH Income \$60,000-\$90,000	2%	18%
Whites	2%	14%
Lived 0-10yrs in Milpitas	1%	32%
Women Ages 18-49	1%	27%
College-Educated Women	1%	22%
Ages 40-49	1%	15%
Chinese	1%	14%
Ages 75+	1%	7%
Women with No Children	0%	22%
Ages 65+	0%	17%
Vietnamese	0%	14%
Filipino	0%	12%
Ages 65-74	0%	10%
HH Income \$120,000-\$150,000	0%	10%
Interviewed in Spanish	0%	3%
Interviewed in Vietnamese/Chin	0%	3%

BANNER OVERALL	Q12 TOTAL SAT 80%	PERCENT OF SAMPLE 100%
Interviewed in Spanish	100%	3%
Interviewed in Vietnamese/Chin	93%	3%
Filipino	92%	12%
Interviewed on Landline	89%	20%
Mode of Interview Phone	88%	50%
Contact Method Phone	88%	50%
Interviewed on Cell Phone	87%	30%
Women with No Children	87%	22%
HH Income \$60,000-\$90,000	87%	18%
HH Income \$90,000-\$120,000	86%	22%
Vietnamese	86%	14%
HH Income <\$60,000	86%	10%
Four-year College Graduates	85%	29%
Ages 75+	85%	7%
Asian/Pacific Islanders	84%	56%
Lived 11-20yrs in Milpitas	84%	25%
High School Educated	84%	21%
No Children	83%	44%
Women Ages 18-49	83%	27%
Non-College Educated Women	83%	26%
Non-College Educated Men	83%	22%
College-Educated Women	83%	22%
Ages 65+	83%	17%
Ages 40-49	83%	15%
Indian	83%	13%
People of Color	82%	79%
Homeowners	82%	69%
Some College or Less	82%	49%
Dads	82%	24%
Ages 65-74	82%	10%
Ages 18-49	81%	56%
Men	81%	47%
Lived 0-10yrs in Milpitas	81%	32%
Some College Education	81%	28%
Men with No Children	81%	21%

BANNER OVERALL	Q12 TOTAL SAT 80%	PERCENT OF SAMPLE 100%
Ages 18-29	81%	20%
Men Ages 50+	81%	19%
Women	80%	50%
Four-year College or More	80%	47%
Have Young Children at Home	80%	27%
Men Ages 18-49	80%	27%
Ages 30-39	80%	21%
Interviewed in English	79%	94%
Have Children	79%	51%
Ages 50+	79%	41%
College-Educated Men	79%	24%
Renters	79%	23%
Lived 21-30yrs in Milpitas	79%	21%
Chinese	79%	14%
Latinos	79%	13%
HH Income \$120,000-\$150,000	79%	10%
Moms	78%	26%
No Young Children at Home	78%	24%
Whites	78%	14%
Women Ages 50+	77%	22%
Ages 50-64	76%	24%
HH Income \$150,000+	75%	22%
Lived 31-40yrs in Milpitas	75%	12%
Lived 41+yrs in Milpitas	74%	11%
Post-Graduate Educated	73%	18%
Contact Method Postcard	73%	12%
Mode of Interview Online	72%	50%
Contact Method Email	72%	38%

BANNER	Q12	PERCENT
OVERALL	TOTAL DISSAT	OF SAMPLE
	13%	100%
Ages 50-64	20%	24%
Post-Graduate Educated	19%	18%
Latinos	19%	13%
Contact Method Postcard	19%	12%
Mode of Interview Online	18%	50%
Contact Method Email	18%	38%
HH Income \$150,000+	18%	22%
Lived 21-30yrs in Milpitas	18%	21%
Lived 41+yrs in Milpitas	18%	11%
Lived 31-40yrs in Milpitas	17%	12%
No Young Children at Home	16%	24%
Men Ages 50+	16%	19%
Have Children	15%	51%
Ages 50+	15%	41%
Interviewed in English	14%	94%
Men	14%	47%
Moms	14%	26%
College-Educated Men	14%	24%
Dads	14%	24%
Women Ages 50+	14%	22%
Non-College Educated Men	14%	22%
High School Educated	14%	21%
Indian	14%	13%
Homeowners	13%	69%
Four-year College or More	13%	47%
Have Young Children at Home	13%	27%
Men Ages 18-49	13%	27%
Ages 30-39	13%	21%
Whites	13%	14%
People of Color	12%	79%
Ages 18-49	12%	56%
Some College or Less	12%	49%
Renters	12%	23%
Men with No Children	12%	21%
HH Income <\$60,000	12%	10%

BANNER	Q12	PERCENT
OVERALL	TOTAL DISSAT	OF SAMPLE
	13%	100%
Women	11%	50%
Lived 11-20yrs in Milpitas	11%	25%
College-Educated Women	11%	22%
Ages 18-29	11%	20%
Some College Education	10%	28%
Non-College Educated Women	10%	26%
HH Income \$90,000-\$120,000	10%	22%
Ages 40-49	10%	15%
Vietnamese	10%	14%
Chinese	10%	14%
Ages 65-74	10%	10%
Asian/Pacific Islanders	9%	56%
No Children	9%	44%
Interviewed on Cell Phone	9%	30%
Four-year College Graduates	9%	29%
Women Ages 18-49	9%	27%
Mode of Interview Phone	8%	50%
Contact Method Phone	8%	50%
Lived 0-10yrs in Milpitas	8%	32%
HH Income \$60,000-\$90,000	8%	18%
Ages 65+	8%	17%
Interviewed on Landline	7%	20%
Women with No Children	6%	22%
HH Income \$120,000-\$150,000	6%	10%
Ages 75+	6%	7%
Filipino	2%	12%
Interviewed in Spanish	0%	3%
Interviewed in Vietnamese/Chin	0%	3%

BANNER OVERALL	Q16 DEF YES 32%	PERCENT OF SAMPLE 100%
Interviewed in Spanish	57%	3%
Ages 75+	47%	7%
Contact Method Postcard	46%	12%
Lived 41+yrs in Milpitas	46%	11%
Whites	45%	14%
HH Income \$150,000+	44%	22%
Moms	41%	26%
No Young Children at Home	41%	24%
Post-Graduate Educated	41%	18%
Have Children	37%	51%
Mode of Interview Online	37%	50%
Lived 0-10yrs in Milpitas	37%	32%
Ages 65+	37%	17%
Lived 31-40yrs in Milpitas	37%	12%
College-Educated Women	36%	22%
Men Ages 50+	36%	19%
Ages 40-49	36%	15%
Ages 50+	35%	41%
Contact Method Email	35%	38%
Homeowners	34%	69%
Women	34%	50%
Four-year College or More	34%	47%
Have Young Children at Home	34%	27%
Women Ages 18-49	34%	27%
Latinos	34%	13%
Ages 50-64	33%	24%
Women Ages 50+	33%	22%
Chinese	33%	14%
Interviewed in English	32%	94%
Dads	32%	24%
College-Educated Men	32%	24%
High School Educated	32%	21%
Lived 21-30yrs in Milpitas	32%	21%
HH Income \$120,000-\$150,000	32%	10%
HH Income <\$60,000	32%	10%

BANNER OVERALL	Q16 DEF YES 32%	PERCENT OF SAMPLE 100%
Interviewed in Vietnamese/Chin	32%	3%
Non-College Educated Women	31%	26%
Ages 65-74	30%	10%
People of Color	29%	79%
Ages 18-49	29%	56%
Some College or Less	29%	49%
Four-year College Graduates	29%	29%
Ages 18-29	29%	20%
Indian	29%	13%
Men	28%	47%
Interviewed on Landline	28%	20%
Asian/Pacific Islanders	27%	56%
Mode of Interview Phone	27%	50%
Contact Method Phone	27%	50%
Some College Education	27%	28%
Interviewed on Cell Phone	26%	30%
Ages 30-39	26%	21%
HH Income \$60,000-\$90,000	26%	18%
Filipino	26%	12%
Renters	25%	23%
No Children	24%	44%
Non-College Educated Men	24%	22%
Women with No Children	22%	22%
Men with No Children	22%	21%
Men Ages 18-49	21%	27%
Lived 11-20yrs in Milpitas	19%	25%
HH Income \$90,000-\$120,000	16%	22%
Vietnamese	16%	14%

BANNER	Q17	PERCENT
OVERALL	VERY SAT	OF SAMPLE
	43%	100%
Interviewed in Spanish	74%	4%
HH Income <\$60,000	70%	10%
Non-College Educated Women	61%	25%
Latinos	60%	14%
Ages 75+	60%	10%
Women Ages 50+	59%	22%
Women with No Children	58%	15%
Lived 41+yrs in Milpitas	56%	15%
Women	51%	52%
Renters	51%	18%
Vietnamese	50%	7%
No Young Children at Home	49%	30%
Some College Education	49%	23%
Moms	48%	33%
Lived 21-30yrs in Milpitas	48%	20%
Indian	48%	12%
HH Income \$120,000-\$150,000	48%	10%
People of Color	47%	71%
Mode of Interview Phone	47%	42%
Contact Method Phone	47%	42%
Women Ages 18-49	47%	28%
Four-year College Graduates	47%	26%
Ages 50-64	47%	25%
Interviewed on Cell Phone	47%	24%
HH Income \$90,000-\$120,000	47%	11%
Ages 50+	46%	44%
Some College or Less	46%	44%
No Children	46%	32%
College-Educated Men	46%	24%
Interviewed on Landline	46%	18%
HH Income \$150,000+	45%	31%
Ages 65+	45%	19%
Ages 30-39	45%	17%
Four-year College or More	44%	49%
Asian/Pacific Islanders	44%	46%

BANNER	Q17	PERCENT
OVERALL	VERY SAT	OF SAMPLE
	43%	100%
College-Educated Women	44%	25%
Have Children	43%	59%
Men Ages 18-49	43%	18%
Ages 18-49	42%	51%
High School Educated	42%	21%
HH Income \$60,000-\$90,000	42%	14%
Interviewed in English	41%	93%
Homeowners	41%	72%
Post-Graduate Educated	41%	23%
Whites	41%	19%
Ages 40-49	41%	17%
Mode of Interview Online	40%	58%
Contact Method Email	40%	41%
Contact Method Postcard	40%	17%
Ages 18-29	39%	18%
Lived 11-20yrs in Milpitas	39%	15%
Men with No Children	39%	14%
Filipino	39%	10%
Lived 0-10yrs in Milpitas	38%	37%
Dads	38%	24%
Men	37%	41%
Have Young Children at Home	37%	29%
Chinese	36%	14%
Lived 31-40yrs in Milpitas	36%	14%
Interviewed in Vietnamese/Chin	36%	3%
Men Ages 50+	33%	21%
Ages 65-74	28%	9%
Non-College Educated Men	25%	17%

BANNER	Q17	PERCENT
OVERALL	NOT AT ALL	SAT OF SAMPLE
	8%	100%
Contact Method Postcard	18%	17%
Ages 30-39	15%	17%
Ages 40-49	13%	17%
Interviewed in Vietnamese/Chin	13%	3%
Mode of Interview Online	12%	58%
Have Young Children at Home	12%	29%
Lived 21-30yrs in Milpitas	11%	20%
Lived 11-20yrs in Milpitas	11%	15%
Filipino	11%	10%
Vietnamese	11%	7%
Homeowners	10%	72%
Ages 18-49	10%	51%
Contact Method Email	10%	41%
Interviewed in English	8%	93%
Lived 0-10yrs in Milpitas	8%	37%
Women Ages 18-49	8%	28%
Lived 31-40yrs in Milpitas	8%	14%
Chinese	8%	14%
Have Children	7%	59%
Women	7%	52%
HH Income \$150,000+	7%	31%
Some College Education	7%	23%
HH Income \$120,000-\$150,000	7%	10%
People of Color	6%	71%
Four-year College or More	6%	49%
Asian/Pacific Islanders	6%	46%
Moms	6%	33%
College-Educated Women	6%	25%
Dads	6%	24%
Post-Graduate Educated	6%	23%
Men Ages 18-49	6%	18%
Men	5%	41%
Four-year College Graduates	5%	26%
Non-College Educated Women	5%	25%
College-Educated Men	5%	24%

BANNER	Q17	PERCENT
OVERALL	NOT AT ALL	SAT OF SAMPLE
	8%	100%
Whites	5%	19%
HH Income \$90,000-\$120,000	5%	11%
Some College or Less	4%	44%
Ages 50-64	4%	25%
Interviewed on Cell Phone	4%	24%
Ages 18-29	4%	18%
Non-College Educated Men	4%	17%
Men with No Children	4%	14%
Ages 65-74	4%	9%
Ages 50+	3%	44%
Mode of Interview Phone	3%	42%
Contact Method Phone	3%	42%
No Young Children at Home	3%	30%
Women Ages 50+	3%	22%
Men Ages 50+	3%	21%
Lived 41+yrs in Milpitas	3%	15%
HH Income \$60,000-\$90,000	3%	14%
HH Income <\$60,000	3%	10%
No Children	2%	32%
Ages 65+	2%	19%
Latinos	2%	14%
High School Educated	1%	21%
Women with No Children	1%	15%
Ages 75+	1%	10%
Interviewed on Landline	0%	18%
Renters	0%	18%
Indian	0%	12%
Interviewed in Spanish	0%	4%

BANNER	Q17	PERCENT
OVERALL	TOTAL SAT	OF SAMPLE
	78%	100%
HH Income <\$60,000	95%	10%
Interviewed in Spanish	95%	4%
HH Income \$60,000-\$90,000	92%	14%
Interviewed on Landline	91%	18%
Women with No Children	91%	15%
No Children	90%	32%
Ages 75+	90%	10%
Four-year College Graduates	88%	26%
Men Ages 18-49	88%	18%
Ages 18-29	88%	18%
Men with No Children	86%	14%
Latinos	86%	14%
Mode of Interview Phone	84%	42%
Contact Method Phone	84%	42%
Lived 41+yrs in Milpitas	84%	15%
HH Income \$120,000-\$150,000	84%	10%
Women Ages 18-49	83%	28%
College-Educated Women	83%	25%
Whites	83%	19%
Ages 30-39	83%	17%
Chinese	83%	14%
Ages 18-49	82%	51%
Four-year College or More	81%	49%
Ages 65+	81%	19%
Renters	81%	18%
Women	80%	52%
Some College or Less	80%	44%
Lived 0-10yrs in Milpitas	80%	37%
Some College Education	80%	23%
People of Color	79%	71%
Men	79%	41%
Non-College Educated Women	79%	25%
College-Educated Men	79%	24%
Interviewed on Cell Phone	79%	24%
High School Educated	79%	21%

BANNER	Q17	PERCENT
OVERALL	TOTAL SAT	OF SAMPLE
	78%	100%
Asian/Pacific Islanders	78%	46%
Moms	78%	33%
No Young Children at Home	78%	30%
Women Ages 50+	78%	22%
Non-College Educated Men	78%	17%
HH Income \$90,000-\$120,000	78%	11%
Interviewed in Vietnamese/Chin	78%	3%
Interviewed in English	77%	93%
Lived 21-30yrs in Milpitas	77%	20%
Vietnamese	77%	7%
Homeowners	76%	72%
Ages 50+	76%	44%
Ages 40-49	76%	17%
Filipino	76%	10%
Have Children	75%	59%
Contact Method Email	75%	41%
Dads	75%	24%
Mode of Interview Online	74%	58%
Post-Graduate Educated	74%	23%
Lived 11-20yrs in Milpitas	74%	15%
Have Young Children at Home	73%	29%
Men Ages 50+	73%	21%
Indian	73%	12%
Ages 50-64	72%	25%
Lived 31-40yrs in Milpitas	72%	14%
Contact Method Postcard	71%	17%
Ages 65-74	71%	9%
HH Income \$150,000+	69%	31%

BANNER	Q17	PERCENT
OVERALL	TOT NOT SAT	OF SAMPLE
	22%	100%
HH Income \$150,000+	31%	31%
Contact Method Postcard	29%	17%
Ages 65-74	29%	9%
Ages 50-64	28%	25%
Lived 31-40yrs in Milpitas	28%	14%
Have Young Children at Home	27%	29%
Men Ages 50+	27%	21%
Indian	27%	12%
Mode of Interview Online	26%	58%
Post-Graduate Educated	26%	23%
Lived 11-20yrs in Milpitas	26%	15%
Have Children	25%	59%
Contact Method Email	25%	41%
Dads	25%	24%
Homeowners	24%	72%
Ages 50+	24%	44%
Ages 40-49	24%	17%
Filipino	24%	10%
Interviewed in English	23%	93%
Lived 21-30yrs in Milpitas	23%	20%
Vietnamese	23%	7%
Asian/Pacific Islanders	22%	46%
Moms	22%	33%
No Young Children at Home	22%	30%
Women Ages 50+	22%	22%
Non-College Educated Men	22%	17%
HH Income \$90,000-\$120,000	22%	11%
Interviewed in Vietnamese/Chin	22%	3%
People of Color	21%	71%
Men	21%	41%
Non-College Educated Women	21%	25%
Interviewed on Cell Phone	21%	24%
College-Educated Men	21%	24%
High School Educated	21%	21%
Women	20%	52%

BANNER	Q17	PERCENT
OVERALL	TOT NOT SAT	OF SAMPLE
	22%	100%
Some College or Less	20%	44%
Lived 0-10yrs in Milpitas	20%	37%
Some College Education	20%	23%
Four-year College or More	19%	49%
Ages 65+	19%	19%
Renters	19%	18%
Ages 18-49	18%	51%
Women Ages 18-49	17%	28%
College-Educated Women	17%	25%
Whites	17%	19%
Ages 30-39	17%	17%
Chinese	17%	14%
Mode of Interview Phone	16%	42%
Contact Method Phone	16%	42%
Lived 41+yrs in Milpitas	16%	15%
HH Income \$120,000-\$150,000	16%	10%
Latinos	14%	14%
Men with No Children	14%	14%
Four-year College Graduates	12%	26%
Ages 18-29	12%	18%
Men Ages 18-49	12%	18%
No Children	10%	32%
Ages 75+	10%	10%
Interviewed on Landline	9%	18%
Women with No Children	9%	15%
HH Income \$60,000-\$90,000	8%	14%
HH Income <\$60,000	5%	10%
Interviewed in Spanish	5%	4%

TABLE OF CONTENTS

Table 1: QA. ON CELL PHONE.....	7
Table 2: QB. AGE.....	9
Table 3: QC. RACE/ETHNICITY.....	12
Table 4: QD. GENDER.....	15
Table 5: QE. EDUCATION	17
Table 6: Q1. Would you say that things in Milpitas are generally headed in the right direction, or do you feel that things are pretty seriously off on the wrong track?	20
Table 7: Q2. Please tell me how satisfied you are with the overall quality of life in Milpitas	22
Table 8: Q3a. Would you say you generally approve or disapprove of the job that Milpitas City government overall is doing?.....	25
Table 9: Q3b. Would you say you generally approve or disapprove of the job that the City's budget management is doing?.....	28
Table 10: Q3c. Would you say you generally approve or disapprove of the job that the Milpitas Police Department is doing?.....	31
Table 11: Q3d. Would you say you generally approve or disapprove of the job that the Milpitas City Council is doing?	34
Table 12: Q3e. Would you say you generally approve or disapprove of the job that the Milpitas Fire Department is doing?	37
Table 13: Q4a. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Homelessness.....	40
Table 14: Q4b. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: The cost of housing	43
Table 15: Q4c. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Crime	46
Table 16: Q4d. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Illegal dumping	49
Table 17: Q4e. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Blight and abandoned buildings.....	52
Table 18: Q4f. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Too much growth and development.....	55
Table 19: Q4g. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Traffic congestion.....	58
Table 20: Q4h. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Jobs and the economy	61
Table 21: Q4i. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Drought	64
Table 22: Q4j. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Inflation and rising costs	67
Table 23: Q5a. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I am proud to live in Milpitas	70
Table 24: Q5b. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I feel different cultures are celebrated in Milpitas.....	73
Table 25: Q5c. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: Maintaining public infrastructure in Milpitas should be a top priority	76
Table 26: Q5d. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I trust the City to plan for Milpitas' future.....	79
Table 27: Q5e. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: Maintaining public safety services in Milpitas should be a top priority	82

TABLE OF CONTENTS

Table 28: Q5f. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I trust the City of Milpitas to properly manage our tax dollars.....	85
Table 29: Q5g. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: Milpitas City government operates in a way that is open and accountable to the public.....	88
Table 30: Q6a. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Diverse.....	91
Table 31: Q6b. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Safe.....	94
Table 32: Q6c. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Good place to live, play, and work	97
Table 33: Q6d. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Accepting	100
Table 34: Q6e. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Growing.....	103
Table 35: Q6f. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Up and coming	106
Table 36: Q6g. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Affordable.....	109
Table 37: Q6h. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Great location	112
Table 38: Q7. Do you think the rate of growth and development in general in Milpitas is (SPLIT SAMPLE A: too fast, about right, or too slow) (SPLIT SAMPLE B: too slow, about right, or too fast)?	115
Table 39: Q8. Keeping in mind that this survey is completely confidential, I'd like to know more about your experiences with public safety in Milpitas. Have you personally interacted with a Milpitas police officer for any reason in the last year?.....	118
Table 40: Q9. In general, how satisfied or dissatisfied were you with the professionalism of the Milpitas police officer?	121
Table 41: Q11a. Can you tell me how safe you feel bicycling in Milpitas?.....	124
Table 42: Q11b. Can you tell me how safe you feel walking in Milpitas?.....	127
Table 43: Q11c. Can you tell me how safe you feel driving in Milpitas?	130
Table 44: Q11d. Can you tell me how safe you feel in your neighborhood?.....	133
Table 45: Q11e. Can you tell me how safe you feel in the City park closest to your residence?.....	136
Table 46: Q11f. Can you tell me how safe you feel shopping in Milpitas?.....	139
Table 47: Q12. Please tell me how satisfied you are with the overall quality of City services.	142
Table 48: Q13a. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing recreation opportunities and programs at City parks and recreation centers	145
Table 49: Q13b. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Maintaining public parks in good physical condition.....	148
Table 50: Q13c. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing police services.....	151
Table 51: Q13d. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Preparing for emergencies and natural disasters.....	154
Table 52: Q13e. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing programs to help seniors	157

TABLE OF CONTENTS

Table 53: Q13f. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing bicycle lanes and paths	160
Table 54: Q13g. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Paving and repairing streets and roads	163
Table 55: Q13h. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Maintaining public facilities and infrastructure.....	166
Table 56: Q13i. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing opportunities to be involved in City government.....	169
Table 57: Q13j. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Recruiting new businesses and companies to the city	172
Table 58: Q13k. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Developing policies to support affordable housing	175
Table 59: Q13l. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing services to people who are homeless	178
Table 60: Q13m. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Removing blight and illegal dumping	181
Table 61: Q13n. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Enforcing traffic laws to protect the safety of pedestrians, cyclists, and drivers.....	184
Table 62: Q13o. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing afterschool programs for young people.....	187
Table 63: Q13p. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Maintaining the sewer and wastewater system.....	190
Table 64: Q17q. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Supporting a diverse range of arts and cultural activities	193
Table 65: Q13r. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Attracting new employers and jobs to the city	196
Table 66: Q13s. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Keeping the community informed about important City programs	199
Table 67: Q13t. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing programs that celebrate diversity and inclusion of different cultures.....	202
Table 68: Q13u. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Assisting new businesses in obtaining required permits and licenses	205
Table 69: Q13v. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Developing programs that promote sustainable living, such as clean energy, water conservation, and recycling.....	208
Table 70: Q13w. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing emergency 911 and fire response.....	211
Table 71: Q13x. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing rent relief to prevent residents from becoming homeless	214
Table 72: Q14a. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing recreation opportunities and programs at City parks and recreation centers.....	217
Table 73: Q14b. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Maintaining public parks in good physical condition	220
Table 74: Q14c. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing police services	223

TABLE OF CONTENTS

Table 75:	Q14d. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Preparing for emergencies and natural disasters	226
Table 76:	Q14e. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing programs to help seniors.....	229
Table 77:	Q14f. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing bicycle lanes and paths.....	232
Table 78:	Q14g. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Paving and repairing streets and roads.....	235
Table 79:	Q14h. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Maintaining public facilities and infrastructure	238
Table 80:	Q14i. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing opportunities to be involved in City government	241
Table 81:	Q14j. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Recruiting new businesses and companies to the city	244
Table 82:	Q14k. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Developing policies to support affordable housing	247
Table 83:	Q14l. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing services to people who are homeless.....	250
Table 84:	Q14m. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Removing blight and illegal dumping	253
Table 85:	Q14n. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Enforcing traffic laws to protect the safety of pedestrians, cyclists, and drivers	256
Table 86:	Q14o. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing afterschool programs for young people	259
Table 87:	Q14p. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Maintaining the sewer and wastewater system	262
Table 88:	Q14q. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Supporting a diverse range of arts and cultural activities	265
Table 89:	Q14r. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Attracting new employers and jobs to the city	268
Table 90:	Q14s. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Keeping the community informed about important City programs	271
Table 91:	Q14t. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing programs that celebrate diversity and inclusion of different cultures	274
Table 92:	Q14u. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Assisting new businesses in obtaining required permits and licenses	277
Table 93:	Q14v. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Developing programs that promote sustainable living, such as clean energy, water conservation, and recycling.....	280
Table 94:	Q14w. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing emergency 911 and fire response	283
Table 95:	Q14x. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing rent relief to prevent residents from becoming homeless.....	286
Table 96:	Q16. CONTACT WITH CITY	289
Table 97:	Q17. CITY CONTACT SATISFACTION	291

TABLE OF CONTENTS

Table 98: Q19. YEARS LIVED IN MILPITAS293

Table 99: Q20. CHILDREN.....298

Table 100: Q21. RESIDENCE299

Table 101: Q22. INCOME.....301

Table 102: LANGUAGE OF INTERVIEW306

Table 103: MODE OF INTERVIEW307

Table 104: CONTACT METHOD.....309

Table 105: A/B SPLIT311

Table 106: DEMOGRAPHIC COMBINATIONS.....313

TABLE OF CONTENTS

Table 1: QA. ON CELL PHONE

	QA ON CELL PHONE		DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION				
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	204	142	346	0	246	40	61	122	17	313	33	47	125	30	192	106	239	53	7	81	21
Yes, cell and can talk safely	59	100	0	59	0	63	65	38	59	82	59	62	53	51	89	60	61	58	67	64	66	32
No, not on cell	41	0	100	41	0	37	35	62	41	18	41	38	47	49	11	40	39	42	33	36	34	68
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	101	10	305	28	94	249	44	2	79	15	123	103	63	29	29	226	100	173	173		
Yes, cell and can talk safely	59	63	41	59	66	57	59	58	100	54	75	74	62	50	39	21	54	75	60	58		
No, not on cell	41	37	59	41	34	43	41	42	0	46	25	26	38	50	61	79	46	25	40	42		
	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW					
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	346	79	64	144	200	72	71	95	97	40	60	39	33	48	54	186	292	308	17	21		
Yes, cell and can talk safely	59	71	41	58	59	66	50	61	60	48	62	61	55	69	61	60	61	58	62	74		
No, not on cell	41	29	59	42	41	34	50	39	40	52	38	39	45	31	39	40	39	42	38	26		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	346	105	93	99	41	198	140	93	98	74	65	49	86	95	40	47	346	0	0			
Yes, cell and can talk safely	59	45	64	64	74	54	67	58	53	70	63	61	61	58	43	79	59	0	0			
No, not on cell	41	55	36	36	26	46	33	42	47	30	37	39	39	42	57	21	41	0	0			

Table 1: QA. ON CELL PHONE

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	170	168	101	76	50	73	17	17	227	107	34	122	42	98	65
Yes, cell and can talk safely	59	64	55	62	69	63	52	50	3	64	44	27	67	51	65	40
No, not on cell	41	36	45	38	31	37	48	50	97	36	56	73	33	49	35	60

Table 2: QB. AGE

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
18-49	56	72	57	65	47	62	44	51	55	50	57	51	43	51	71	57	53	57	47	45	50	67
18-24	9	17	10	15	3	9	9	8	12	7	9	7	6	7	16	10	8	9	3	29	4	19
25-29	11	13	17	15	7	15	3	9	18	0	13	4	11	12	3	12	7	13	4	0	8	0
30-34	11	17	11	15	7	11	9	12	8	22	11	10	8	10	20	10	18	8	16	0	15	34
35-39	10	9	5	7	13	10	10	9	6	7	10	12	5	7	21	10	9	11	10	0	10	3
40-44	8	7	8	8	8	9	7	7	5	11	8	10	8	8	10	8	8	8	9	4	9	2
45-49	7	8	5	7	7	7	6	7	7	3	7	7	7	8	2	8	5	8	6	13	4	9
50+	41	23	42	31	51	36	48	47	44	39	41	42	53	45	26	40	42	41	49	48	45	29
50-54	8	8	8	8	8	7	13	6	6	20	7	14	13	9	9	7	6	9	8	10	6	7
55-59	7	6	6	6	8	7	11	4	8	12	7	6	8	8	4	7	7	7	10	20	7	10
60-64	9	5	11	7	11	5	9	18	7	4	9	11	11	10	6	9	9	9	10	11	11	4
65-74	10	4	6	5	15	10	9	12	13	2	10	8	12	13	8	8	10	10	10	6	11	8
75+	7	0	12	5	9	7	6	7	10	1	8	3	9	6	0	9	9	6	11	0	11	0
BLANK	3	5	1	4	2	2	8	2	1	11	2	7	4	3	3	3	5	2	3	7	5	4
BLANK	3	5	1	4	2	2	8	2	1	11	2	7	4	3	3	3	5	2	3	7	5	4
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
18-49	56	56	44	57	49	51	59	50	65	54	41	80	58	58	29	6	46	78	56	56		
18-24	9	10	13	8	12	8	9	7	8	7	10	13	11	10	1	0	5	15	9	9		
25-29	11	13	0	12	5	10	11	9	0	13	0	12	8	25	0	0	7	20	11	11		
30-34	11	8	8	11	12	8	13	8	16	8	6	19	9	10	5	0	9	20	11	11		
35-39	10	8	19	10	9	9	11	9	15	10	7	18	10	2	11	0	10	10	10	10		
40-44	8	10	4	8	6	11	7	11	13	11	9	11	10	5	5	5	9	7	8	8		
45-49	7	8	0	7	6	6	7	4	13	5	9	7	10	6	8	2	7	6	7	7		
50+	41	41	46	40	46	44	39	48	17	43	49	18	39	38	68	91	52	18	41	41		
50-54	8	8	19	7	15	9	8	9	0	8	12	6	9	10	10	5	9	6	8	8		
55-59	7	6	6	7	9	9	5	9	6	7	15	2	11	8	11	4	9	4	7	7		
60-64	9	7	19	9	12	7	10	9	6	7	5	3	12	7	14	17	11	5	9	9		
65-74	10	10	1	10	8	9	10	6	4	8	12	4	5	8	26	26	13	3	10	10		
75+	7	10	1	7	3	10	5	14	1	12	5	3	1	4	6	39	9	0	7	7		
BLANK	3	3	10	3	5	5	2	3	18	3	11	2	3	4	3	3	2	4	3	3		
BLANK	3	3	10	3	5	5	2	3	18	3	11	2	3	4	3	3	2	4	3	3		

Table 2: QB. AGE

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY										LANGUAGE OF INTERVIEW		
	Total	YES/ <19	YES/ NT @	HAVE	NO	DADS	MOMS	MEN W/NO	WOMEN W/NO	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
		@ HME	HOME	CHLDN	CHLDN			CHLDN	CHLDN													
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21		
18-49	56	76	15	48	68	46	49	74	61	32	63	52	66	74	58	61	61	55	95	49		
18-24	9	4	0	2	17	2	2	22	14	6	14	6	12	16	8	10	10	8	20	18		
25-29	11	5	4	4	20	2	7	18	20	9	13	15	14	9	12	12	12	11	25	10		
30-34	11	10	2	7	16	8	5	16	18	6	8	12	8	6	17	11	12	11	6	9		
35-39	10	23	3	14	6	12	14	9	3	5	11	9	4	21	10	11	11	10	20	4		
40-44	8	20	2	12	4	11	12	6	2	2	11	4	12	15	5	9	9	8	23	0		
45-49	7	14	5	10	4	10	9	4	5	6	5	6	15	7	6	8	8	7	2	9		
50+	41	22	83	50	29	52	50	24	36	66	37	45	34	23	39	37	37	42	5	42		
50-54	8	9	9	9	6	10	9	5	7	11	6	10	3	9	6	7	8	8	0	4		
55-59	7	6	15	10	4	11	10	3	5	8	7	13	5	2	4	6	7	7	0	16		
60-64	9	1	19	9	9	9	9	6	11	13	9	6	10	7	13	9	8	9	0	4		
65-74	10	4	23	13	7	14	13	7	6	17	9	10	10	4	13	9	9	10	5	18		
75+	7	1	17	9	4	8	9	2	7	17	5	6	6	1	3	6	5	7	0	0		
BLANK	3	2	2	2	3	2	1	2	3	1	0	3	0	3	3	2	2	3	0	8		
BLANK	3	2	2	2	3	2	1	2	3	1	0	3	0	3	3	2	2	3	0	8		
	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81			
18-49	56	54	54	58	63	54	60	57	51	59	61	59	64	51	50	62	65	41	66			
18-24	9	22	10	4	1	15	3	20	12	3	2	17	11	4	9	8	15	3	5			
25-29	11	8	11	16	8	10	13	9	8	9	18	15	19	10	3	5	15	7	10			
30-34	11	9	9	14	12	9	13	12	7	11	16	6	21	13	16	6	15	7	10			
35-39	10	8	8	9	17	8	12	6	9	14	10	12	3	10	3	18	7	7	30			
40-44	8	3	10	6	16	7	10	6	8	12	7	4	7	7	9	13	8	9	6			
45-49	7	5	7	9	8	6	9	6	6	9	8	6	3	6	10	12	7	8	5			
50+	41	44	44	40	35	44	38	42	47	40	37	38	34	48	49	36	31	57	30			
50-54	8	4	6	13	9	5	12	4	6	12	12	4	3	11	7	10	8	9	6			
55-59	7	7	8	8	6	7	7	8	7	7	8	4	9	7	8	9	6	8	7			
60-64	9	17	8	6	7	12	6	11	13	6	7	10	8	11	12	6	7	12	5			
65-74	10	10	12	7	11	11	9	10	13	11	6	6	11	12	9	8	5	18	5			
75+	7	6	10	5	2	8	4	8	9	4	5	14	3	7	13	2	5	10	7			
BLANK	3	2	1	2	1	2	2	1	2	2	2	3	2	1	1	1	4	2	4			
BLANK	3	2	1	2	1	2	2	1	2	2	2	3	2	1	1	1	4	2	4			

Table 2: QB. AGE

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
18-49	56	58	54	100	100	100	0	0	0	100	0	0	100	0	100	0
18-24	9	11	8	45	0	0	0	0	0	16	0	0	19	0	14	0
25-29	11	9	12	55	0	0	0	0	0	20	0	0	16	0	23	0
30-34	11	11	11	0	52	0	0	0	0	20	0	0	19	0	20	0
35-39	10	10	9	0	48	0	0	0	0	18	0	0	18	0	17	0
40-44	8	9	7	0	0	53	0	0	0	14	0	0	15	0	14	0
45-49	7	7	7	0	0	47	0	0	0	13	0	0	13	0	13	0
50+	41	40	44	0	0	0	100	100	100	0	100	100	0	100	0	100
50-54	8	8	8	0	0	0	33	0	0	0	20	0	0	20	0	19
55-59	7	7	7	0	0	0	29	0	0	0	17	0	0	18	0	17
60-64	9	9	10	0	0	0	37	0	0	0	22	0	0	21	0	22
65-74	10	11	10	0	0	0	0	100	0	0	24	59	0	26	0	23
75+	7	6	8	0	0	0	0	0	100	0	17	41	0	15	0	19
BLANK	3	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0
BLANK	3	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0

Table 3: QC. RACE/ETHNICITY

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>WHITE</u>	14	9	15	12	16	12	21	13	17	10	14	14	24	21	8	10	19	11	23	0	21	10
Caucasian/White	14	9	15	12	16	12	21	13	17	10	14	14	24	21	8	10	19	11	23	0	21	10
<u>PEOPLE OF COLOR</u>	79	88	80	84	74	85	64	78	81	70	81	69	67	72	85	84	71	83	68	87	71	74
Latino/Hispanic	13	18	16	17	9	13	14	13	14	18	13	11	16	16	15	10	14	12	17	36	15	14
African American/Black	4	5	6	5	2	4	3	4	7	2	4	1	4	3	1	4	4	4	3	18	3	6
Chinese	14	12	11	11	17	17	7	13	15	7	14	13	7	12	22	14	15	14	14	6	15	12
Filipino	12	9	10	10	14	12	10	14	11	4	12	10	12	13	11	11	14	11	10	0	14	4
Indian or South Asian	13	16	11	14	12	16	5	13	17	16	13	12	9	10	17	15	8	15	13	8	10	3
Japanese	2	1	1	1	2	2	2	0	2	4	2	1	2	2	0	1	2	1	2	0	2	0
Korean	1	1	4	2	0	2	1	1	0	0	1	1	1	1	0	2	0	2	0	0	0	3
Vietnamese	14	16	15	15	13	13	16	16	10	14	14	11	8	9	9	20	6	18	2	0	3	20
Multiracial	2	1	0	1	3	2	2	0	0	2	2	2	2	3	0	1	3	1	4	9	3	3
Other	5	8	6	7	3	5	5	5	5	3	5	7	5	4	11	5	6	4	5	10	5	8
<u>RATHER NOT SAY</u>	7	3	5	4	9	3	15	9	2	20	4	18	9	7	7	6	9	5	8	13	8	16
Rather not say	7	3	5	4	9	3	15	9	2	20	4	18	9	7	7	6	9	5	8	13	8	16
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>WHITE</u>	14	18	7	14	13	19	11	19	11	20	15	13	9	10	17	36	15	13	14	14		
Caucasian/White	14	18	7	14	13	19	11	19	11	20	15	13	9	10	17	36	15	13	14	14		
<u>PEOPLE OF COLOR</u>	79	78	68	82	69	71	84	78	50	73	67	80	88	85	75	53	79	83	80	79		
Latino/Hispanic	13	14	15	13	18	14	14	19	3	15	9	13	12	15	7	18	12	16	13	13		
African American/Black	4	3	5	4	2	5	3	4	0	5	6	4	4	2	5	3	4	1	5	2		
Chinese	14	8	3	14	10	14	13	12	13	15	11	13	15	16	15	11	17	7	14	14		
Filipino	12	17	0	14	2	10	13	9	13	10	10	11	13	14	15	6	8	23	12	12		
Indian or South Asian	13	16	24	14	14	12	14	13	0	11	15	20	14	13	4	0	15	10	12	14		
Japanese	2	1	4	2	1	2	1	4	0	2	2	0	2	1	5	1	2	1	1	2		
Korean	1	1	0	1	1	1	2	0	0	1	0	0	2	1	0	6	1	2	2	1		
Vietnamese	14	13	0	15	10	7	18	8	10	7	8	11	20	14	20	3	12	18	14	14		
Multiracial	2	1	0	2	1	1	2	2	0	1	0	3	1	1	3	2	2	2	1	2		
Other	5	4	16	4	10	5	5	7	11	5	6	6	4	8	1	4	6	3	5	5		
<u>RATHER NOT SAY</u>	7	4	26	5	17	9	5	3	39	7	18	7	4	6	8	11	6	4	6	7		
Rather not say	7	4	26	5	17	9	5	3	39	7	18	7	4	6	8	11	6	4	6	7		

Table 3: QC. RACE/ETHNICITY

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19	YES/ NT @	HAVE	NO	DADS	MOMS	MEN	WOMEN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM
		@ HME	HOME	CHLDN	CHLDN			W/NO CHLDN	W/NO CHLDN											/CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
<u>WHITE</u>	14	10	24	16	12	13	20	13	12	100	0	0	0	0	0	0	0	15	0	0
Caucasian/White	14	10	24	16	12	13	20	13	12	100	0	0	0	0	0	0	0	15	0	0
<u>PEOPLE OF COLOR</u>	79	86	70	78	83	83	76	85	83	0	100	100	100	100	100	100	100	78	100	100
Latino/Hispanic	13	10	18	14	13	13	15	8	18	0	100	0	0	0	0	0	16	11	100	0
African American/Black	4	3	4	3	4	4	2	2	5	0	0	0	0	0	0	0	4	4	0	0
Chinese	14	12	10	11	18	13	9	22	16	0	0	100	0	0	0	25	18	14	0	41
Filipino	12	14	10	12	11	8	17	8	14	0	0	0	100	0	0	21	15	13	0	0
Indian or South Asian	13	21	8	15	12	19	11	14	9	0	0	0	0	100	0	23	16	14	0	0
Japanese	2	2	2	2	1	2	1	1	1	0	0	0	0	0	0	3	2	2	0	0
Korean	1	1	3	2	1	1	3	2	0	0	0	0	0	0	0	2	2	1	0	0
Vietnamese	14	15	11	13	16	15	11	19	15	0	0	0	0	0	100	25	18	13	0	59
Multiracial	2	2	1	1	3	2	1	4	1	0	0	0	0	0	0	0	2	2	0	0
Other	5	6	5	6	4	5	7	4	4	0	0	0	0	0	0	0	6	5	0	0
<u>RATHER NOT SAY</u>	7	5	6	5	5	4	4	2	5	0	0	0	0	0	0	0	0	7	0	0
Rather not say	7	5	6	5	5	4	4	2	5	0	0	0	0	0	0	0	0	7	0	0

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
WHITE	14	17	19	10	10	18	10	14	23	11	9	14	12	11	13	18	12	18	11
Caucasian/White	14	17	19	10	10	18	10	14	23	11	9	14	12	11	13	18	12	18	11
PEOPLE OF COLOR	79	76	78	87	84	77	86	83	74	84	88	79	86	84	83	79	84	74	76
Latino/Hispanic	13	24	18	7	4	21	6	17	25	4	8	24	14	15	14	10	17	9	6
African American/Black	4	6	4	2	3	5	2	5	3	1	3	1	4	4	7	1	5	2	2
Chinese	14	4	7	23	23	6	23	8	4	26	21	23	12	16	11	16	11	13	29
Filipino	12	8	18	17	3	14	11	12	16	7	17	8	16	14	14	6	10	18	3
Indian or South Asian	13	10	6	10	34	8	20	10	6	23	16	9	12	9	7	24	14	10	21
Japanese	2	0	1	4	2	0	3	1	0	3	3	1	2	1	0	3	1	2	1
Korean	1	0	1	1	2	0	1	1	0	2	0	0	1	1	10	0	2	0	1
Vietnamese	14	21	14	15	6	17	12	24	13	10	14	8	19	15	15	10	15	15	5
Multiracial	2	0	3	2	2	2	2	2	2	4	0	0	1	2	2	3	1	3	2
Other	5	3	6	6	4	5	5	4	5	5	6	5	4	7	3	6	7	2	6
RATHER NOT SAY	7	7	2	3	6	4	4	3	4	5	3	7	2	5	4	3	4	8	13
Rather not say	7	7	2	3	6	4	4	3	4	5	3	7	2	5	4	3	4	8	13

Table 3: QC. RACE/ETHNICITY

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
WHITE	14	12	16	10	7	7	19	24	35	8	23	28	7	19	9	26
Caucasian/White	14	12	16	10	7	7	19	24	35	8	23	28	7	19	9	26
PEOPLE OF COLOR	79	84	79	88	84	89	76	71	58	86	72	66	91	75	86	69
Latino/Hispanic	13	10	16	18	12	14	12	12	10	15	12	11	11	10	19	14
African American/Black	4	3	3	4	6	2	4	1	3	4	3	1	2	4	4	2
Chinese	14	17	12	15	14	10	17	14	12	13	15	13	17	18	10	13
Filipino	12	9	15	16	7	21	9	12	10	14	10	11	9	9	20	10
Indian or South Asian	13	17	10	16	17	19	10	5	2	17	7	4	23	10	13	5
Japanese	2	2	1	0	1	2	2	1	6	1	3	3	1	3	1	2
Korean	1	2	1	1	0	2	1	0	10	1	2	4	2	1	0	3
Vietnamese	14	16	13	14	18	10	14	18	5	14	13	13	18	15	12	12
Multiracial	2	3	1	0	4	3	1	2	0	2	1	1	4	1	1	1
Other	5	4	6	3	5	6	7	6	0	5	5	3	5	4	5	6
RATHER NOT SAY	7	4	5	2	9	4	6	5	7	5	6	6	2	6	5	5
Rather not say	7	4	5	2	9	4	6	5	7	5	6	6	2	6	5	5

Table 4: QD. GENDER

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
Men	47	53	44	49	45	51	44	40	47	61	47	46	44	42	59	49	42	50	39	40	41	48
Women	50	45	53	48	52	47	51	56	51	29	51	47	53	57	37	47	55	48	57	53	55	49
Non-binary	1	1	2	2	0	1	1	0	2	0	1	0	0	0	0	2	1	1	2	0	1	0
Rather not say	2	1	1	1	3	1	4	3	0	10	1	6	3	1	4	2	3	2	3	7	3	3

	Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT		
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
Men	47	49	53	47	49	41	50	36	25	41	39	51	49	49	41	34	46	51	47	47
Women	50	47	27	50	43	52	49	63	44	54	47	45	49	48	55	63	52	47	50	50
Non-binary	1	3	0	1	0	2	0	1	0	3	0	2	1	0	0	0	1	2	1	1
Rather not say	2	1	20	1	8	5	1	1	32	2	14	2	1	2	4	3	2	0	2	2

	Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
Men	47	48	46	47	47	100	0	100	0	41	37	59	36	61	54	53	49	47	34	64
Women	50	50	53	51	50	0	100	0	100	57	63	41	64	38	46	47	50	50	66	36
Non-binary	1	0	0	0	2	0	0	0	0	2	0	0	0	1	0	0	1	1	0	0
Rather not say	2	2	1	1	1	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0

Table 4: QD. GENDER

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
Men	47	47	44	48	58	45	52	100	0	100	0	52	48	47	43	56	49	44	50
Women	50	48	55	52	40	52	48	0	100	0	100	43	51	52	56	44	48	54	44
Non-binary	1	3	0	0	1	2	0	0	0	0	0	2	1	0	1	0	2	0	0
Rather not say	2	2	0	0	1	1	0	0	0	0	0	4	1	1	0	0	1	3	6

	QD GENDER		QB AGE					GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284
Men	47	100	0	47	47	51	47	50	40	48	46
Women	50	0	100	50	47	48	53	50	60	48	53
Non-binary	1	0	0	3	0	0	0	0	0	1	0
Rather not say	2	0	0	0	5	1	1	0	0	2	1

Table 5: QE. EDUCATION

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>NON-COLLEGE</u>	49	53	64	57	41	47	49	54	56	50	50	44	54	55	34	47	55	47	53	75	52	67
Less than high school	0	0	0	0	0	0	0	1	0	0	0	0	0	1	0	0	0	0	0	0	0	0
High school graduate	21	23	40	30	12	19	21	25	25	38	21	19	23	22	21	21	21	21	17	47	15	49
Vocational or technical school	3	6	1	4	2	4	1	3	3	0	4	3	5	5	0	3	5	2	7	0	6	0
Some college, but no degree	16	14	11	13	19	15	19	16	15	7	16	17	19	20	12	13	19	14	21	18	21	15
Associate degree	9	9	11	10	7	9	8	9	12	4	9	6	8	8	1	11	9	8	8	10	10	4
<u>COLLEGE+</u>	47	46	33	40	54	50	39	45	44	34	48	44	41	42	58	49	40	50	45	18	43	27
Four-year college degree	29	31	26	29	29	31	20	30	29	21	30	24	24	27	26	31	24	31	23	0	25	16
Graduate school	18	15	7	12	24	19	19	15	16	13	18	21	17	15	33	18	16	19	22	18	18	12
<u>RATHER NOT SAY</u>	4	2	3	2	5	2	12	1	0	16	2	12	6	3	7	4	5	3	3	7	5	6
Rather not say	4	2	3	2	5	2	12	1	0	16	2	12	6	3	7	4	5	3	3	7	5	6
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>NON-COLLEGE</u>	49	56	51	51	44	44	52	47	23	45	40	44	61	39	46	62	46	61	48	50		
Less than high school	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0		
High school graduate	21	23	36	22	23	21	22	20	3	21	19	21	27	13	20	23	21	20	20	22		
Vocational or technical school	3	2	0	4	2	3	4	1	10	2	4	4	3	3	5	1	3	4	3	4		
Some college, but no degree	16	16	8	16	13	14	17	17	7	15	12	14	19	13	14	25	14	25	15	17		
Associate degree	9	14	6	9	6	6	9	8	2	7	5	5	11	9	7	13	7	13	11	7		
<u>COLLEGE+</u>	47	44	33	47	46	49	45	51	34	51	41	53	38	57	53	23	50	38	47	47		
Four-year college degree	29	32	14	31	20	26	30	28	17	29	14	26	26	37	43	14	28	28	29	29		
Graduate school	18	12	18	16	25	23	15	22	16	22	27	27	12	21	11	9	21	10	18	18		
<u>RATHER NOT SAY</u>	4	1	17	2	11	7	2	2	43	4	18	3	1	4	1	15	4	1	5	3		
Rather not say	4	1	17	2	11	7	2	2	43	4	18	3	1	4	1	15	4	1	5	3		

Table 5: QE. EDUCATION

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19	YES/ NT @	HAVE	NO	DADS	MOMS	MEN	WOMEN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
		@ HME	HOME	CHLDN	CHLDN			W/NO CHLDN	W/NO CHLDN											
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
<u>NON-COLLEGE</u>	49	42	55	48	52	43	54	51	51	65	78	20	55	29	60	39	48	49	83	35
Less than high school	0	1	0	0	0	1	0	0	0	0	0	0	0	0	2	0	0	0	0	0
High school graduate	21	14	23	18	26	18	17	24	25	26	39	6	14	17	30	16	20	21	45	0
Vocational or technical school	3	5	3	4	3	3	4	1	6	2	8	1	2	0	3	1	4	3	11	8
Some college, but no degree	16	14	22	18	15	15	21	18	13	26	23	10	25	8	14	14	15	16	19	13
Associate degree	9	9	8	9	8	6	11	8	7	11	7	3	15	5	12	8	9	8	8	15
<u>COLLEGE+</u>	47	56	40	49	47	56	43	48	48	34	21	79	45	71	40	59	51	47	17	58
Four-year college degree	29	28	25	27	32	27	27	32	35	21	15	48	40	23	32	36	32	29	12	42
Graduate school	18	28	15	22	15	29	16	16	13	13	6	30	4	47	8	23	19	18	6	16
<u>RATHER NOT SAY</u>	4	2	4	3	1	1	3	1	1	1	1	1	0	0	0	2	1	4	0	6
Rather not say	4	2	4	3	1	1	3	1	1	1	1	1	0	0	0	2	1	4	0	6

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
<u>NON-COLLEGE</u>	49	100	100	0	0	100	0	100	100	0	0	70	53	61	57	26	57	47	24
Less than high school	0	1	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	1	0
High school graduate	21	99	0	0	0	43	0	44	40	0	0	35	25	23	17	11	30	13	8
Vocational or technical school	3	0	12	0	0	7	0	4	9	0	0	2	4	3	6	4	4	3	0
Some college, but no degree	16	0	57	0	0	33	0	33	33	0	0	17	18	23	20	8	13	21	12
Associate degree	9	0	31	0	0	17	0	17	18	0	0	15	6	12	13	4	10	8	4
<u>COLLEGE+</u>	47	0	0	100	100	0	100	0	0	100	100	30	47	37	34	73	40	50	64
Four-year college degree	29	0	0	100	0	0	62	0	0	57	67	21	37	25	22	33	29	32	21
Graduate school	18	0	0	0	100	0	38	0	0	43	33	9	11	12	12	40	12	19	43
<u>RATHER NOT SAY</u>	4	0	0	0	0	0	0	0	0	0	0	0	0	1	9	1	2	3	13
Rather not say	4	0	0	0	0	0	0	0	0	0	0	0	0	1	9	1	2	3	13

Table 5: QE. EDUCATION

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>NON-COLLEGE</u>	49	47	51	61	40	41	50	55	58	48	53	57	47	49	48	56
Less than high school	0	0	0	0	0	0	0	2	0	0	1	1	0	1	0	0
High school graduate	21	21	20	31	17	11	24	19	19	20	22	19	21	20	18	23
Vocational or technical school	3	2	5	3	4	5	2	7	1	4	3	5	3	2	5	4
Some college, but no degree	16	16	17	17	12	16	15	22	23	15	18	22	16	15	14	21
Associate degree	9	8	9	9	7	10	9	4	16	9	9	9	7	11	11	8
<u>COLLEGE+</u>	47	52	45	38	57	58	49	41	28	50	44	36	53	51	51	38
Four-year college degree	29	30	30	30	32	28	33	21	22	30	28	21	29	30	33	27
Graduate school	18	22	15	8	26	29	16	20	6	20	16	14	24	21	17	11
<u>RATHER NOT SAY</u>	4	1	4	2	3	1	1	4	14	2	4	8	0	1	1	6
Rather not say	4	1	4	2	3	1	1	4	14	2	4	8	0	1	1	6

Table 6: Q1. Would you say that things in Milpitas are generally headed in the right direction, or do you feel that things are pretty seriously off on the wrong track?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
Right direction	59	76	64	71	47	100	0	0	81	16	68	16	33	46	55	70	54	62	62	43	54	49
Wrong track	18	12	10	11	25	0	100	0	5	75	9	60	46	29	25	7	25	15	25	32	25	27
DK/NA	23	11	27	18	28	0	0	100	14	9	22	24	21	24	20	23	21	23	13	25	20	24

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
Right direction	59	78	16	66	22	56	62	69	29	62	34	68	58	62	49	38	59	66	59	59
Wrong track	18	8	55	12	53	25	14	17	57	19	47	11	21	17	21	32	19	16	18	18
DK/NA	23	14	29	21	25	20	24	15	14	20	19	21	22	20	30	30	22	18	23	23

	Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
Right direction	59	61	56	59	62	63	56	68	57	51	58	70	59	70	54	64	63	58	77	86
Wrong track	18	19	19	19	14	17	20	14	14	27	19	10	14	7	20	13	14	19	3	14
DK/NA	23	19	25	22	24	19	24	18	29	21	22	21	26	23	26	23	23	24	20	0

	QE EDUCATION						EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
Right direction	59	54	59	64	62	57	63	61	53	67	60	67	60	67	56	61	71	45	55
Wrong track	18	18	18	12	19	18	15	15	21	17	12	16	16	15	22	18	11	25	22
DK/NA	23	28	23	24	19	25	22	23	26	16	28	17	24	18	22	20	18	30	23

Table 6: Q1. Would you say that things in Milpitas are generally headed in the right direction, or do you feel that things are pretty seriously off on the wrong track?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
Right direction	59	64	56	70	61	64	48	56	61	65	52	58	72	52	59	53
Wrong track	18	17	18	10	17	15	25	17	15	14	21	16	13	22	15	21
DK/NA	23	20	26	19	23	21	27	27	23	21	26	26	15	26	26	26

Table 7: Q2. Please tell me how satisfied you are with the overall quality of life in Milpitas.

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL SATISFIED</u>	83	90	91	90	75	95	43	81	100	0	100	0	63	75	72	91	81	84	84	44	83	70
Very satisfied	26	35	36	35	18	36	7	17	100	0	32	0	12	21	16	33	25	28	32	13	27	8
Somewhat satisfied	56	55	55	55	57	59	37	64	0	0	68	0	52	54	57	58	56	56	52	31	56	62
<u>TOTAL DISSATISFIED</u>	17	10	9	10	24	5	57	17	0	100	0	100	37	25	28	8	19	16	16	56	17	30
Somewhat dissatisfied	12	3	7	5	19	3	35	15	0	0	0	69	20	15	20	8	10	12	9	13	9	13
Very dissatisfied	5	7	2	5	6	1	22	2	0	100	0	31	17	10	7	1	9	3	7	43	8	17
<u>DK/NA</u>	0	0	0	0	1	0	0	2	0	0	0	0	0	0	0	1	0	0	0	0	0	0
DK/NA	0	0	0	0	1	0	0	2	0	0	0	0	0	0	0	1	0	0	0	0	0	0

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>TOTAL SATISFIED</u>	83	93	38	89	46	80	85	88	57	84	66	90	78	81	79	80	83	83	84	81
Very satisfied	26	61	0	31	1	23	29	32	3	26	13	25	27	34	18	26	29	21	29	24
Somewhat satisfied	56	33	38	58	45	57	56	56	53	58	54	65	50	48	61	53	54	62	56	57
<u>TOTAL DISSATISFIED</u>	17	7	62	11	54	20	15	12	43	16	34	10	21	19	21	20	16	17	16	18
Somewhat dissatisfied	12	5	29	8	33	12	11	7	24	10	21	8	14	11	14	16	11	13	10	14
Very dissatisfied	5	2	32	3	22	8	4	6	19	6	12	2	7	7	6	4	5	4	6	4
<u>DK/NA</u>	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1
DK/NA	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1

Table 7: Q2. Please tell me how satisfied you are with the overall quality of life in Milpitas.

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>TOTAL SATISFIED</u>	83	85	83	84	84	86	83	81	87	83	85	84	86	84	85	85	85	82	85	94	
Very satisfied	26	24	28	26	29	26	26	27	30	32	29	29	24	34	19	26	27	26	30	32	
Somewhat satisfied	56	61	54	58	55	60	57	53	57	51	57	55	62	50	66	59	58	56	55	61	
<u>TOTAL DISSATISFIED</u>	17	15	17	16	16	14	17	17	13	16	15	15	14	16	13	14	15	17	15	6	
Somewhat dissatisfied	12	9	13	11	12	8	13	12	11	13	7	13	12	10	8	10	10	12	0	0	
Very dissatisfied	5	6	5	5	4	6	4	5	2	4	7	3	2	6	5	4	5	5	15	6	
<u>DK/NA</u>	0	0	0	0	1	0	0	2	0	0	0	1	0	0	2	1	0	0	0	0	
DK/NA	0	0	0	0	1	0	0	2	0	0	0	1	0	0	2	1	0	0	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>TOTAL SATISFIED</u>	83	84	84	86	81	84	84	85	84	82	86	80	87	87	83	83	90	73	81		
Very satisfied	26	31	29	26	23	30	25	29	29	24	27	29	31	37	26	20	35	18	17		
Somewhat satisfied	56	53	56	60	57	54	59	55	55	58	60	51	56	50	57	63	55	55	64		
<u>TOTAL DISSATISFIED</u>	17	15	15	14	19	15	16	14	16	18	14	20	12	13	17	17	10	26	19		
Somewhat dissatisfied	12	5	13	10	16	10	12	6	12	13	11	15	7	8	12	14	5	20	14		
Very dissatisfied	5	9	2	4	4	5	4	8	4	5	3	4	4	5	5	3	5	6	5		
<u>DK/NA</u>	0	1	0	0	0	1	0	2	0	0	0	0	1	0	0	0	0	1	0		
DK/NA	0	1	0	0	0	1	0	2	0	0	0	0	1	0	0	0	0	1	0		

Table 7: Q2. Please tell me how satisfied you are with the overall quality of life in Milpitas.

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL SATISFIED</u>	83	82	84	90	82	80	78	84	93	84	82	87	84	81	86	83
Very satisfied	26	26	27	39	17	22	23	35	36	26	28	35	24	29	28	27
Somewhat satisfied	56	56	57	51	65	58	55	49	57	58	54	52	61	51	58	55
<u>TOTAL DISSATISFIED</u>	17	17	16	9	18	20	22	14	7	15	17	11	15	18	14	17
Somewhat dissatisfied	12	10	13	7	11	15	14	13	6	11	12	10	10	10	11	15
Very dissatisfied	5	7	3	2	7	5	8	1	1	5	5	1	5	7	3	3
<u>DK/NA</u>	0	1	0	1	0	0	0	2	0	0	1	1	0	2	0	0
DK/NA	0	1	0	1	0	0	0	2	0	0	1	1	0	2	0	0

Table 8: Q3a. Would you say you generally approve or disapprove of the job that Milpitas City government overall is doing?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL APPROVE</u>	67	73	77	75	59	84	26	55	80	20	77	22	48	61	56	74	67	67	69	49	68	69
Strongly approve	14	17	21	19	10	22	4	3	39	5	17	2	5	11	2	19	14	15	17	0	17	0
Somewhat approve	53	57	56	56	49	63	22	51	41	15	60	20	43	50	54	55	53	53	51	49	51	69
<u>TOTAL DISAPPROVE</u>	20	12	12	12	28	6	66	22	5	72	11	67	43	31	33	9	22	19	21	40	19	27
Somewhat disapprove	13	5	9	7	20	4	34	19	4	17	8	37	19	18	21	7	10	15	8	14	9	15
Strongly disapprove	7	7	3	5	9	1	32	3	2	55	2	30	24	12	12	2	12	5	13	26	11	12
<u>DK/NA</u>	13	15	11	13	12	10	8	24	14	8	13	11	9	9	11	16	11	13	11	10	12	4
DK/NA	13	15	11	13	12	10	8	24	14	8	13	11	9	9	11	16	11	13	11	10	12	4
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>TOTAL APPROVE</u>	67	86	23	75	27	65	69	77	46	71	41	67	69	70	61	65	69	66	66	68		
Strongly approve	14	35	0	17	2	16	14	17	16	18	11	14	13	18	12	14	17	5	17	12		
Somewhat approve	53	51	23	58	25	49	55	60	29	54	30	53	55	52	49	51	52	61	49	56		
<u>TOTAL DISAPPROVE</u>	20	8	65	13	65	31	15	17	54	24	53	16	19	22	26	27	20	15	21	20		
Somewhat disapprove	13	7	32	9	35	17	11	9	28	14	28	13	12	13	17	14	13	11	13	13		
Strongly disapprove	7	1	32	3	30	13	4	8	27	10	26	3	7	9	9	14	7	4	8	6		
<u>DK/NA</u>	13	7	13	12	8	5	17	6	0	5	5	17	13	8	13	7	10	19	13	12		
DK/NA	13	7	13	12	8	5	17	6	0	5	5	17	13	8	13	7	10	19	13	12		

Table 8: Q3a. Would you say you generally approve or disapprove of the job that Milpitas City government overall is doing?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>TOTAL APPROVE</u>	67	70	68	69	65	72	68	61	69	65	69	65	68	69	69	69	69	66	87	83	
Strongly approve	14	19	9	15	14	15	15	10	16	15	13	7	17	21	13	14	15	14	8	16	
Somewhat approve	53	51	59	55	51	58	53	51	53	51	55	58	51	49	56	54	54	52	79	67	
<u>TOTAL DISAPPROVE</u>	20	20	22	21	17	23	19	22	13	22	24	19	16	18	19	18	19	21	3	8	
Somewhat disapprove	13	15	12	14	13	13	13	16	11	12	16	14	13	14	12	13	13	14	3	8	
Strongly disapprove	7	5	10	7	4	10	6	7	2	10	8	5	3	4	6	5	5	7	0	0	
<u>DK/NA</u>	13	10	9	10	18	5	13	16	18	12	8	16	16	12	12	14	13	13	11	8	
DK/NA	13	10	9	10	18	5	13	16	18	12	8	16	16	12	12	14	13	13	11	8	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>TOTAL APPROVE</u>	67	67	73	71	57	70	65	69	72	66	65	73	71	72	70	61	75	58	62		
Strongly approve	14	14	12	18	12	13	16	11	14	14	18	10	19	15	16	10	19	10	10		
Somewhat approve	53	53	60	53	45	57	50	58	58	52	47	63	52	57	54	50	56	48	52		
<u>TOTAL DISAPPROVE</u>	20	21	14	19	25	17	21	21	14	25	18	17	17	16	17	27	12	30	24		
Somewhat disapprove	13	9	10	16	17	9	16	11	8	17	15	10	13	11	10	20	7	22	11		
Strongly disapprove	7	12	4	3	8	8	5	10	6	8	2	7	4	5	6	7	5	8	12		
<u>DK/NA</u>	13	12	14	10	18	13	13	10	14	10	17	11	12	12	14	13	13	12	14		
DK/NA	13	12	14	10	18	13	13	10	14	10	17	11	12	12	14	13	13	12	14		

Table 8: Q3a. Would you say you generally approve or disapprove of the job that Milpitas City government overall is doing?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL APPROVE</u>	67	67	68	68	64	75	61	68	83	68	67	74	67	67	70	66
Strongly approve	14	12	15	17	10	20	12	20	14	15	14	17	11	14	17	14
Somewhat approve	53	55	53	51	54	54	50	48	69	53	53	57	56	53	53	52
<u>TOTAL DISAPPROVE</u>	20	23	17	17	18	18	26	22	11	18	23	17	20	27	15	20
Somewhat disapprove	13	14	12	10	13	13	18	14	3	12	14	10	13	15	11	13
Strongly disapprove	7	9	5	6	5	5	9	8	8	6	8	8	7	11	4	6
<u>DK/NA</u>	13	10	15	16	18	8	12	10	6	14	10	8	13	6	15	14
DK/NA	13	10	15	16	18	8	12	10	6	14	10	8	13	6	15	14

Table 9: Q3b. Would you say you generally approve or disapprove of the job that the City's budget management is doing?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL APPROVE</u>	52	58	58	58	46	65	19	44	67	20	59	20	36	47	32	60	49	54	49	56	50	46
Strongly approve	12	14	17	15	8	16	4	6	31	5	14	2	4	9	3	15	12	11	12	13	13	6
Somewhat approve	41	45	41	43	38	50	15	38	36	15	45	18	32	38	29	45	37	43	37	43	37	40
<u>TOTAL DISAPPROVE</u>	21	13	16	15	28	9	60	21	6	50	14	57	39	28	29	13	24	20	20	30	19	44
Somewhat disapprove	15	8	11	10	20	8	37	14	4	11	12	30	20	18	23	11	16	14	12	0	13	30
Strongly disapprove	6	5	5	5	7	1	23	7	2	39	2	27	19	11	7	2	8	6	8	30	6	13
<u>DK/NA</u>	27	28	26	27	26	25	21	35	27	29	27	23	25	24	38	27	27	26	31	14	31	10
DK/NA	27	28	26	27	26	25	21	35	27	29	27	23	25	24	38	27	27	26	31	14	31	10
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>TOTAL APPROVE</u>	52	75	10	59	22	51	54	59	26	57	31	55	57	48	49	44	53	50	51	53		
Strongly approve	12	32	0	14	0	11	12	14	0	13	3	8	13	16	10	12	12	9	14	9		
Somewhat approve	41	43	10	45	22	41	42	44	26	44	28	47	44	32	38	32	41	41	37	44		
<u>TOTAL DISAPPROVE</u>	21	8	66	14	61	27	18	17	53	21	47	13	21	26	23	34	20	22	21	21		
Somewhat disapprove	15	6	35	11	33	18	13	10	29	14	31	11	16	15	13	24	14	17	14	15		
Strongly disapprove	6	2	31	3	28	9	5	7	23	7	16	2	4	10	10	10	6	6	7	6		
<u>DK/NA</u>	27	17	24	27	17	22	28	24	22	22	22	32	23	26	28	23	27	28	28	26		
DK/NA	27	17	24	27	17	22	28	24	22	22	22	32	23	26	28	23	27	28	28	26		

Table 9: Q3b. Would you say you generally approve or disapprove of the job that the City's budget management is doing?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>TOTAL APPROVE</u>	52	53	49	51	54	57	47	51	57	50	59	49	54	51	53	52	53	51	73	60	
Strongly approve	12	17	8	13	10	15	11	8	11	12	8	10	20	7	12	12	12	11	13	14	
Somewhat approve	41	36	41	38	43	42	36	42	46	38	51	39	34	44	42	40	41	40	60	46	
<u>TOTAL DISAPPROVE</u>	21	24	23	24	16	19	27	18	14	24	15	13	19	18	24	19	19	22	3	7	
Somewhat disapprove	15	18	16	17	12	13	20	13	11	17	11	11	15	11	18	15	14	15	3	7	
Strongly disapprove	6	6	7	6	4	6	7	5	3	7	4	1	4	6	5	4	5	7	0	0	
<u>DK/NA</u>	27	23	28	25	30	24	26	31	29	26	25	39	27	32	23	29	28	27	24	33	
DK/NA	27	23	28	25	30	24	26	31	29	26	25	39	27	32	23	29	28	27	24	33	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>TOTAL APPROVE</u>	52	56	54	57	42	55	52	54	56	54	50	50	52	62	50	46	58	45	50		
Strongly approve	12	9	15	14	9	12	12	14	9	10	14	5	18	12	14	9	15	8	6		
Somewhat approve	41	48	39	43	34	43	40	40	47	43	36	45	34	50	36	38	43	37	43		
<u>TOTAL DISAPPROVE</u>	21	20	16	18	25	18	20	19	17	19	21	19	19	16	25	24	15	29	23		
Somewhat disapprove	15	13	12	14	16	12	15	11	14	14	15	15	12	11	20	18	10	22	15		
Strongly disapprove	6	7	4	4	9	5	6	8	3	5	7	4	7	5	5	6	5	7	7		
<u>DK/NA</u>	27	24	30	25	33	27	28	27	27	27	28	31	29	22	25	30	27	26	28		
DK/NA	27	24	30	25	33	27	28	27	27	27	28	31	29	22	25	30	27	26	28		

Table 9: Q3b. Would you say you generally approve or disapprove of the job that the City's budget management is doing?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL APPROVE</u>	52	53	52	60	49	56	48	50	61	55	51	55	55	52	55	50
Strongly approve	12	12	11	14	7	15	8	18	15	12	12	17	10	14	12	10
Somewhat approve	41	41	41	46	42	41	40	32	47	43	39	38	44	38	43	40
<u>TOTAL DISAPPROVE</u>	21	20	22	15	21	20	24	21	20	18	23	20	17	22	19	24
Somewhat disapprove	15	13	16	11	15	12	16	16	15	13	16	16	10	16	15	16
Strongly disapprove	6	7	6	4	5	7	8	5	5	5	7	5	7	6	4	8
<u>DK/NA</u>	27	27	26	25	31	24	28	29	18	27	27	25	28	26	26	27
DK/NA	27	27	26	25	31	24	28	29	18	27	27	25	28	26	26	27

Table 10: Q3c. Would you say you generally approve or disapprove of the job that the Milpitas Police Department is doing?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL APPROVE</u>	79	79	73	77	82	84	68	77	87	60	82	69	77	82	68	80	78	80	91	38	86	44
Strongly approve	41	40	34	38	44	45	40	31	59	32	43	32	50	45	39	38	43	40	68	6	51	5
Somewhat approve	39	39	39	39	38	39	28	46	28	29	39	37	27	37	29	42	35	41	23	32	34	39
<u>TOTAL DISAPPROVE</u>	12	13	15	14	9	9	25	8	6	38	9	23	16	12	19	10	17	9	5	62	9	55
Somewhat disapprove	8	9	10	10	7	6	18	7	3	24	6	17	11	9	12	7	12	7	2	32	6	43
Strongly disapprove	3	3	5	4	3	3	7	1	3	14	3	6	6	3	6	3	5	3	3	29	3	12
<u>DK/NA</u>	9	8	11	9	9	7	7	15	6	2	9	8	7	6	13	10	5	10	4	0	6	1
DK/NA	9	8	11	9	9	7	7	15	6	2	9	8	7	6	13	10	5	10	4	0	6	1
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>TOTAL APPROVE</u>	79	91	48	84	59	81	79	88	62	88	58	77	79	76	83	90	83	73	82	77		
Strongly approve	41	64	31	45	27	44	40	53	33	49	29	38	39	49	37	45	43	33	44	37		
Somewhat approve	39	28	17	39	32	37	38	35	29	39	28	40	40	27	45	46	39	39	37	40		
<u>TOTAL DISAPPROVE</u>	12	5	39	8	35	13	11	7	25	8	28	12	12	16	7	5	7	23	8	15		
Somewhat disapprove	8	4	25	6	23	7	9	4	11	5	12	9	9	12	3	4	5	16	5	11		
Strongly disapprove	3	1	14	2	13	6	2	2	13	3	16	3	3	4	5	1	2	7	3	3		
<u>DK/NA</u>	9	4	13	8	5	6	10	5	13	4	14	11	9	8	10	5	10	4	10	8		
DK/NA	9	4	13	8	5	6	10	5	13	4	14	11	9	8	10	5	10	4	10	8		

Table 10: Q3c. Would you say you generally approve or disapprove of the job that the Milpitas Police Department is doing?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>TOTAL APPROVE</u>	79	87	86	87	73	87	87	64	81	82	77	78	77	83	83	81	80	80	73	82	
Strongly approve	41	51	45	48	34	45	52	32	35	57	41	24	43	46	33	37	39	42	36	24	
Somewhat approve	39	36	41	38	39	43	35	32	47	24	37	54	35	38	49	44	41	38	37	58	
<u>TOTAL DISAPPROVE</u>	12	7	9	8	14	9	7	22	6	13	13	7	15	9	9	9	10	11	25	14	
Somewhat disapprove	8	5	8	6	10	7	5	16	5	10	9	4	9	8	8	7	8	8	25	10	
Strongly disapprove	3	2	1	2	4	2	2	6	1	3	4	2	6	1	1	2	3	3	0	4	
<u>DK/NA</u>	9	6	5	5	14	4	6	14	13	6	10	15	7	8	9	9	10	9	2	4	
DK/NA	9	6	5	5	14	4	6	14	13	6	10	15	7	8	9	9	10	9	2	4	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>TOTAL APPROVE</u>	79	74	83	82	78	79	80	75	83	76	86	78	77	86	84	75	77	84	76		
Strongly approve	41	33	47	42	43	41	42	36	44	39	45	34	38	40	32	50	38	44	44		
Somewhat approve	39	41	36	41	35	38	38	38	39	37	40	43	39	46	52	25	39	40	32		
<u>TOTAL DISAPPROVE</u>	12	14	12	9	10	13	9	20	8	13	5	11	14	8	6	15	14	8	13		
Somewhat disapprove	8	8	11	6	7	10	7	14	6	9	4	8	9	7	5	12	10	6	10		
Strongly disapprove	3	6	2	3	3	3	3	6	2	4	1	3	6	1	1	3	4	2	3		
<u>DK/NA</u>	9	12	5	9	12	8	10	6	9	11	9	11	8	5	10	10	9	8	12		
DK/NA	9	12	5	9	12	8	10	6	9	11	9	11	8	5	10	10	9	8	12		

Table 10: Q3c. Would you say you generally approve or disapprove of the job that the Milpitas Police Department is doing?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL APPROVE</u>	79	75	84	69	77	87	78	88	95	77	83	91	72	79	83	86
Strongly approve	41	38	43	33	37	47	42	46	45	38	44	46	36	40	40	46
Somewhat approve	39	38	41	36	41	40	35	42	49	39	39	45	36	39	43	40
<u>TOTAL DISAPPROVE</u>	12	16	7	20	12	5	13	5	2	13	9	4	18	14	8	6
Somewhat disapprove	8	11	5	13	11	3	9	4	2	10	6	3	14	9	5	4
Strongly disapprove	3	5	2	8	1	2	4	2	0	4	3	1	5	5	2	1
<u>DK/NA</u>	9	8	9	10	10	8	10	6	3	10	8	5	10	7	9	8
DK/NA	9	8	9	10	10	8	10	6	3	10	8	5	10	7	9	8

Table 11: Q3d. Would you say you generally approve or disapprove of the job that the Milpitas City Council is doing?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL APPROVE</u>	54	64	62	63	45	69	20	42	73	22	62	17	30	47	41	62	56	53	55	46	57	59
Strongly approve	15	21	19	20	9	20	5	7	36	14	16	6	6	10	2	20	13	15	14	29	14	12
Somewhat approve	39	43	43	43	36	48	15	35	37	8	45	11	24	36	38	42	43	38	41	17	43	47
<u>TOTAL DISAPPROVE</u>	25	13	20	16	35	11	68	28	9	70	16	68	55	36	32	15	27	24	27	54	24	38
Somewhat disapprove	15	8	9	8	22	8	33	21	8	15	12	31	27	22	21	8	15	15	14	13	14	17
Strongly disapprove	10	5	11	8	13	4	35	7	1	56	4	38	28	15	11	6	12	9	13	41	10	20
<u>DK/NA</u>	21	23	18	21	21	20	12	30	18	8	22	15	15	17	27	23	16	23	18	0	19	4
DK/NA	21	23	18	21	21	20	12	30	18	8	22	15	15	17	27	23	16	23	18	0	19	4
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>TOTAL APPROVE</u>	54	80	10	64	15	51	55	65	10	60	21	53	58	54	52	47	56	50	51	57		
Strongly approve	15	42	0	18	1	14	15	17	0	16	4	12	17	19	12	12	15	11	18	11		
Somewhat approve	39	38	10	46	14	38	40	48	10	43	17	41	41	36	40	35	41	39	33	46		
<u>TOTAL DISAPPROVE</u>	25	9	71	17	69	37	19	23	82	28	65	17	24	28	30	43	25	21	27	23		
Somewhat disapprove	15	7	26	12	32	21	11	13	41	19	31	15	15	12	17	21	15	13	17	13		
Strongly disapprove	10	1	45	5	37	15	8	10	41	10	35	3	9	15	13	22	10	8	11	10		
<u>DK/NA</u>	21	11	19	20	16	12	26	12	8	12	14	30	18	18	18	11	19	30	22	20		
DK/NA	21	11	19	20	16	12	26	12	8	12	14	30	18	18	18	11	19	30	22	20		

Table 11: Q3d. Would you say you generally approve or disapprove of the job that the Milpitas City Council is doing?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>TOTAL APPROVE</u>	54	55	57	56	52	59	54	46	59	52	53	50	51	57	60	55	55	53	70	60	
Strongly approve	15	17	14	16	15	17	15	12	16	11	16	10	17	17	14	15	16	14	30	16	
Somewhat approve	39	37	43	40	38	42	38	33	43	41	37	40	33	40	46	40	39	39	41	44	
<u>TOTAL DISAPPROVE</u>	25	26	32	29	18	29	28	23	14	30	25	22	25	19	22	23	23	26	17	18	
Somewhat disapprove	15	19	18	18	10	20	18	14	7	20	14	13	19	11	14	14	14	15	15	18	
Strongly disapprove	10	7	14	10	8	9	10	9	7	9	11	9	5	8	8	9	9	11	3	0	
<u>DK/NA</u>	21	19	11	16	29	12	18	31	27	18	22	28	25	24	18	23	22	21	12	22	
DK/NA	21	19	11	16	29	12	18	31	27	18	22	28	25	24	18	23	22	21	12	22	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>TOTAL APPROVE</u>	54	64	54	58	45	58	53	55	60	51	55	55	58	62	59	46	63	47	38		
Strongly approve	15	18	12	19	10	15	16	14	14	14	18	13	23	16	12	9	20	10	5		
Somewhat approve	39	46	42	38	35	44	37	41	47	37	37	41	35	46	47	37	43	36	33		
<u>TOTAL DISAPPROVE</u>	25	21	20	22	30	21	25	23	20	29	20	20	17	19	28	34	16	35	34		
Somewhat disapprove	15	13	14	15	15	14	15	14	14	19	10	9	7	13	17	24	8	22	22		
Strongly disapprove	10	8	6	8	14	7	10	9	5	11	10	11	9	6	11	9	8	13	13		
<u>DK/NA</u>	21	15	26	20	26	21	22	22	20	19	26	26	26	19	13	20	21	19	27		
DK/NA	21	15	26	20	26	21	22	22	20	19	26	26	26	19	13	20	21	19	27		

Table 11: Q3d. Would you say you generally approve or disapprove of the job that the Milpitas City Council is doing?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL APPROVE</u>	54	53	56	50	47	57	55	61	65	51	58	63	50	58	53	58
Strongly approve	15	14	15	22	6	16	14	23	12	14	16	18	13	15	15	16
Somewhat approve	39	39	41	29	42	41	42	39	53	37	43	44	37	42	39	43
<u>TOTAL DISAPPROVE</u>	25	27	23	22	22	25	29	24	26	23	27	24	24	30	20	25
Somewhat disapprove	15	17	13	14	13	18	18	12	8	15	15	10	15	18	13	12
Strongly disapprove	10	10	10	8	9	8	10	12	18	8	12	14	9	12	7	13
<u>DK/NA</u>	21	20	22	28	31	17	16	15	9	26	15	13	26	12	26	17
DK/NA	21	20	22	28	31	17	16	15	9	26	15	13	26	12	26	17

Table 12: Q3e. Would you say you generally approve or disapprove of the job that the Milpitas Fire Department is doing?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL APPROVE</u>	86	85	88	86	86	89	83	81	91	78	88	79	87	87	83	86	86	87	91	92	86	92
Strongly approve	54	56	49	53	54	58	54	42	68	56	54	53	58	58	49	50	58	52	72	66	61	48
Somewhat approve	33	29	39	33	32	31	29	39	23	21	34	26	29	29	33	36	28	35	19	26	25	44
<u>TOTAL DISAPPROVE</u>	2	3	3	3	2	1	7	1	2	11	2	7	2	3	7	1	5	1	1	0	4	4
Somewhat disapprove	2	1	2	2	2	1	6	1	0	7	1	5	1	3	3	1	3	1	0	0	3	4
Strongly disapprove	1	1	1	1	0	1	1	0	2	4	1	1	1	1	5	0	2	0	1	0	1	0
<u>DK/NA</u>	11	12	9	11	12	9	10	18	8	11	11	15	11	9	10	14	9	12	8	8	10	4
DK/NA	11	12	9	11	12	9	10	18	8	11	11	15	11	9	10	14	9	12	8	8	10	4
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>TOTAL APPROVE</u>	86	95	78	89	82	84	87	89	76	88	71	81	87	88	87	94	86	88	86	86		
Strongly approve	54	75	46	57	47	60	50	69	39	64	45	52	52	57	52	57	51	60	58	50		
Somewhat approve	33	20	32	32	34	24	37	20	37	24	26	29	35	31	35	38	35	28	29	37		
<u>TOTAL DISAPPROVE</u>	2	1	6	2	7	5	1	3	8	3	9	3	3	2	1	1	2	4	1	3		
Somewhat disapprove	2	0	1	1	6	3	1	2	8	3	3	2	2	2	1	1	2	2	1	3		
Strongly disapprove	1	0	5	1	1	2	0	1	0	1	6	2	1	0	0	0	0	2	0	1		
<u>DK/NA</u>	11	4	16	9	11	11	12	8	16	9	20	16	10	10	12	5	12	8	13	10		
DK/NA	11	4	16	9	11	11	12	8	16	9	20	16	10	10	12	5	12	8	13	10		

Table 12: Q3e. Would you say you generally approve or disapprove of the job that the Milpitas Fire Department is doing?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY										LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS			
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21			
<u>TOTAL APPROVE</u>	86	87	92	89	82	90	88	78	86	90	92	72	93	82	87	84	86	86	95	86			
Strongly approve	54	60	54	57	48	56	59	54	42	68	55	36	55	62	46	50	52	54	49	36			
Somewhat approve	33	26	38	32	34	35	29	25	44	23	37	36	38	20	41	34	34	32	47	50			
<u>TOTAL DISAPPROVE</u>	2	3	3	3	1	2	3	2	1	3	2	2	3	1	1	2	2	3	0	0			
Somewhat disapprove	2	1	2	2	1	2	1	2	1	3	2	2	0	0	1	1	1	2	0	0			
Strongly disapprove	1	1	0	1	0	0	2	0	0	1	0	0	3	1	0	1	1	1	0	0			
<u>DK/NA</u>	11	10	6	8	17	7	8	20	13	6	7	26	4	17	12	14	12	12	5	14			
DK/NA	11	10	6	8	17	7	8	20	13	6	7	26	4	17	12	14	12	12	5	14			
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD						
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD				
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81				
<u>TOTAL APPROVE</u>	86	89	89	89	73	89	83	90	89	81	85	85	86	90	94	83	86	88	78				
Strongly approve	54	55	63	49	47	60	48	65	54	46	51	62	57	45	55	56	53	56	47				
Somewhat approve	33	35	26	40	26	30	35	26	35	35	35	23	29	45	39	27	33	32	31				
<u>TOTAL DISAPPROVE</u>	2	2	2	3	2	2	2	0	4	4	0	0	3	1	2	4	3	2	3				
Somewhat disapprove	2	0	2	2	2	1	2	0	2	3	0	0	3	1	2	2	2	1	3				
Strongly disapprove	1	2	0	0	0	1	0	0	2	1	0	0	0	0	0	2	1	1	0				
<u>DK/NA</u>	11	9	9	8	25	9	14	9	8	15	14	15	12	8	4	13	11	10	19				
DK/NA	11	9	9	8	25	9	14	9	8	15	14	15	12	8	4	13	11	10	19				

Table 12: Q3e. Would you say you generally approve or disapprove of the job that the Milpitas Fire Department is doing?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL APPROVE</u>	86	85	87	86	84	86	84	89	97	85	88	92	84	88	87	87
Strongly approve	54	55	52	58	47	51	52	59	62	52	55	60	52	59	51	52
Somewhat approve	33	30	36	27	37	35	33	30	34	33	32	32	32	29	36	36
<u>TOTAL DISAPPROVE</u>	2	3	2	5	1	1	4	0	0	2	2	0	2	3	3	2
Somewhat disapprove	2	2	1	3	1	1	2	0	0	2	2	0	2	2	2	1
Strongly disapprove	1	0	1	2	0	0	1	0	0	1	1	0	0	1	1	0
<u>DK/NA</u>	11	12	10	9	15	13	12	10	3	12	10	8	14	10	10	11
DK/NA	11	12	10	9	15	13	12	10	3	12	10	8	14	10	10	11

Table 13: Q4a. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Homelessness

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>EXT/VERY SERIOUS PRB</u>	60	54	59	56	64	57	76	57	50	75	57	76	63	63	65	57	62	59	59	79	60	81
Extremely serious problem	29	26	20	24	33	24	52	23	21	52	25	45	44	36	26	23	31	27	30	57	32	31
Very serious problem	32	28	39	32	31	33	24	34	29	24	32	31	19	27	39	34	31	32	29	22	28	49
<u>SWT/NOT TOO SERIOUS PRB</u>	38	45	40	43	33	42	24	39	48	25	41	22	36	36	35	40	35	39	39	21	38	18
Somewhat serious problem	26	33	27	31	21	30	15	26	33	15	28	17	22	24	26	28	24	27	24	21	24	16
Not too serious problem	12	12	13	12	11	12	9	13	15	9	13	5	14	12	9	12	12	12	15	0	14	2
<u>DK/NA</u>	2	1	1	1	3	1	1	4	2	0	2	2	1	1	0	3	3	1	2	0	3	1
DK/NA	2	1	1	1	3	1	1	4	2	0	2	2	1	1	0	3	3	1	2	0	3	1
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>EXT/VERY SERIOUS PRB</u>	60	63	73	57	78	60	60	61	71	62	54	57	58	67	63	59	61	63	59	61		
Extremely serious problem	29	33	30	25	46	34	25	35	39	34	35	24	28	36	24	36	29	30	31	26		
Very serious problem	32	30	43	32	32	26	35	27	32	28	19	33	30	31	39	24	32	33	28	35		
<u>SWT/NOT TOO SERIOUS PRB</u>	38	36	27	41	22	37	39	38	29	36	41	41	42	32	35	36	37	36	40	36		
Somewhat serious problem	26	24	9	28	17	27	26	24	20	26	31	27	33	18	24	24	26	24	27	25		
Not too serious problem	12	12	18	13	5	10	13	14	10	10	10	14	9	14	11	12	11	12	13	11		
<u>DK/NA</u>	2	1	0	2	0	2	1	1	0	1	5	3	1	1	2	5	2	1	0	3		
DK/NA	2	1	0	2	0	2	1	1	0	1	5	3	1	1	2	5	2	1	0	3		

Table 13: Q4a. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Homelessness

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>EXT/VERY SERIOUS PRB</u>	60	66	66	66	54	57	74	51	57	67	66	49	61	56	57	56	58	60	66	60	
Extremely serious problem	29	35	30	33	22	26	40	21	23	35	40	15	26	19	24	22	27	28	43	33	
Very serious problem	32	31	35	33	32	31	34	30	34	32	26	34	34	37	33	34	31	32	23	27	
<u>SWT/NOT TOO SERIOUS PRB</u>	38	32	33	33	45	43	24	48	42	31	34	47	39	41	43	42	40	38	33	40	
Somewhat serious problem	26	22	21	21	32	24	19	32	30	25	24	30	29	22	29	27	27	26	33	19	
Not too serious problem	12	10	12	11	14	18	5	16	12	6	9	17	10	19	14	15	14	12	0	21	
<u>DK/NA</u>	2	2	1	2	1	1	2	1	1	2	0	4	0	3	0	2	2	2	2	0	
DK/NA	2	2	1	2	1	1	2	1	1	2	0	4	0	3	0	2	2	2	2	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>EXT/VERY SERIOUS PRB</u>	60	66	61	54	60	63	56	52	73	55	58	62	65	54	56	63	56	64	65		
Extremely serious problem	29	25	32	27	27	29	27	22	35	25	28	29	31	23	34	28	24	33	35		
Very serious problem	32	41	29	28	33	34	30	30	38	30	30	33	34	31	22	35	32	31	30		
<u>SWT/NOT TOO SERIOUS PRB</u>	38	34	36	45	38	35	42	45	26	44	40	34	35	44	44	37	43	33	32		
Somewhat serious problem	26	28	25	28	23	26	26	28	24	28	24	20	25	30	24	27	31	22	20		
Not too serious problem	12	6	11	16	14	9	16	17	2	16	16	14	10	14	19	10	12	11	11		
<u>DK/NA</u>	2	0	3	1	2	2	2	3	1	1	2	4	0	2	0	0	1	3	3		
DK/NA	2	0	3	1	2	2	2	3	1	1	2	4	0	2	0	0	1	3	3		

Table 13: Q4a. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Homelessness

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>EXT/VERY SERIOUS PRB</u>	60	54	67	57	63	60	64	57	60	60	61	58	58	48	63	73
Extremely serious problem	29	23	34	27	25	30	32	27	26	27	30	27	24	23	32	36
Very serious problem	32	30	33	30	37	30	31	30	34	32	31	32	34	25	31	37
<u>SWT/NOT TOO SERIOUS PRB</u>	38	45	31	43	36	37	35	43	35	39	37	39	40	50	35	26
Somewhat serious problem	26	28	23	32	22	27	28	25	20	27	26	23	25	32	26	20
Not too serious problem	12	17	8	11	15	10	7	18	15	12	11	17	15	17	10	6
<u>DK/NA</u>	2	2	1	1	1	3	1	1	5	2	2	3	2	2	1	1
DK/NA	2	2	1	1	1	3	1	1	5	2	2	3	2	2	1	1

Table 14: Q4b. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: The cost of housing

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>EXT/VERY SERIOUS PRB</u>	69	71	72	72	66	70	67	68	71	67	68	75	77	76	70	62	70	69	67	72	68	80
Extremely serious problem	40	34	43	38	42	36	52	39	37	54	37	55	54	48	26	36	41	40	39	50	38	60
Very serious problem	29	37	30	34	24	34	15	28	33	13	31	19	24	28	45	27	29	29	28	22	30	20
<u>SWT/NOT TOO SERIOUS PRB</u>	29	27	25	26	31	29	28	28	28	31	30	23	18	21	30	35	28	29	30	28	30	19
Somewhat serious problem	22	22	20	21	22	23	19	20	22	24	23	17	13	15	19	28	20	23	20	22	21	16
Not too serious problem	7	5	5	5	9	6	9	8	6	7	7	6	5	6	10	7	8	7	10	6	9	3
<u>DK/NA</u>	2	2	3	2	2	1	5	4	1	3	2	3	4	3	0	2	2	2	2	0	3	1
DK/NA	2	2	3	2	2	1	5	4	1	3	2	3	4	3	0	2	2	2	2	0	3	1
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>EXT/VERY SERIOUS PRB</u>	69	70	68	69	70	69	69	64	56	72	60	72	64	73	78	52	63	84	68	69		
Extremely serious problem	40	37	44	38	48	43	38	43	48	44	41	38	36	47	48	31	34	54	40	39		
Very serious problem	29	33	25	31	23	26	31	21	9	28	19	35	28	27	30	21	29	30	28	30		
<u>SWT/NOT TOO SERIOUS PRB</u>	29	29	28	29	29	28	29	31	44	26	35	27	33	25	20	43	34	16	30	28		
Somewhat serious problem	22	19	11	22	18	17	24	20	30	15	24	19	25	19	16	35	26	13	23	21		
Not too serious problem	7	10	17	6	11	11	6	11	13	11	11	8	8	6	4	8	8	3	7	7		
<u>DK/NA</u>	2	1	4	2	1	3	2	5	0	3	5	1	3	2	2	5	3	0	2	2		
DK/NA	2	1	4	2	1	3	2	5	0	3	5	1	3	2	2	5	3	0	2	2		

Table 14: Q4b. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: The cost of housing

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21		
<u>EXT/VERY SERIOUS PRB</u>	69	69	68	69	70	58	78	69	70	64	77	54	82	63	68	65	69	69	82	63		
Extremely serious problem	40	37	39	38	41	28	46	38	43	36	42	19	47	36	47	36	39	39	45	49		
Very serious problem	29	32	29	31	29	30	31	31	28	28	34	36	35	28	21	29	31	29	36	14		
<u>SWT/NOT TOO SERIOUS PRB</u>	29	30	30	30	27	41	21	28	26	30	21	44	18	34	31	34	29	29	17	37		
Somewhat serious problem	22	18	23	20	22	26	16	24	21	23	17	28	10	27	26	25	22	22	17	21		
Not too serious problem	7	11	8	10	5	15	5	4	5	7	4	16	8	7	5	9	8	7	0	17		
<u>DK/NA</u>	2	1	2	1	3	1	1	3	4	6	2	1	0	2	1	1	1	2	2	0		
DK/NA	2	1	2	1	3	1	1	3	4	6	2	1	0	2	1	1	1	2	2	0		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81			
<u>EXT/VERY SERIOUS PRB</u>	69	77	73	70	55	75	64	69	80	57	72	69	71	70	70	63	72	71	51			
Extremely serious problem	40	41	43	40	33	42	37	32	48	33	41	43	35	43	43	31	38	46	30			
Very serious problem	29	37	30	30	22	33	27	36	31	24	30	26	36	27	27	32	34	25	21			
<u>SWT/NOT TOO SERIOUS PRB</u>	29	21	25	28	44	23	34	30	17	40	27	31	25	29	29	34	26	26	48			
Somewhat serious problem	22	15	20	21	30	18	24	23	14	29	20	22	21	22	23	25	21	19	33			
Not too serious problem	7	6	4	6	14	5	9	7	3	11	8	9	4	7	6	9	5	7	15			
<u>DK/NA</u>	2	2	2	3	1	2	2	1	3	3	1	0	3	1	2	3	2	3	1			
DK/NA	2	2	2	3	1	2	2	1	3	3	1	0	3	1	2	3	2	3	1			

Table 14: Q4b. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: The cost of housing

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>EXT/VERY SERIOUS PRB</u>	69	63	75	76	71	71	66	71	48	73	64	62	68	57	78	71
Extremely serious problem	40	33	45	39	43	41	39	45	22	41	38	36	32	34	49	41
Very serious problem	29	30	30	37	27	30	27	26	26	32	27	26	35	23	29	30
<u>SWT/NOT TOO SERIOUS PRB</u>	29	35	23	20	29	29	30	27	48	26	32	35	30	41	21	25
Somewhat serious problem	22	26	18	18	25	12	26	16	40	19	26	26	23	29	14	23
Not too serious problem	7	9	5	2	4	17	5	11	8	7	7	10	7	11	7	3
<u>DK/NA</u>	2	2	2	3	0	0	4	2	4	1	3	3	2	2	1	4
DK/NA	2	2	2	3	0	0	4	2	4	1	3	3	2	2	1	4

Table 15: Q4c. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Crime

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>EXT/VERY SERIOUS PRB</u>	45	43	39	42	49	44	63	35	38	66	42	61	52	44	56	44	47	45	47	44	48	37
Extremely serious problem	18	13	15	14	21	15	30	15	12	28	15	31	18	17	32	15	16	18	17	33	16	20
Very serious problem	28	31	24	28	27	29	32	21	26	38	27	30	34	26	24	29	31	26	30	11	33	17
<u>SWT/NOT TOO SERIOUS PRB</u>	51	55	54	55	48	54	37	55	57	34	54	36	48	54	42	51	49	52	53	46	50	48
Somewhat serious problem	32	29	31	30	34	31	25	40	29	24	33	27	34	34	22	33	27	34	32	0	28	27
Not too serious problem	19	26	24	25	14	23	12	15	29	10	21	10	14	21	19	18	21	18	21	46	22	21
<u>DK/NA</u>	4	1	7	4	4	2	1	10	5	0	4	2	0	2	3	5	4	3	0	10	2	15
DK/NA	4	1	7	4	4	2	1	10	5	0	4	2	0	2	3	5	4	3	0	10	2	15
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>EXT/VERY SERIOUS PRB</u>	45	44	56	42	62	47	44	34	73	45	53	45	49	43	45	42	47	43	43	48		
Extremely serious problem	18	14	27	15	27	22	15	16	55	20	30	18	17	19	17	15	17	16	17	18		
Very serious problem	28	31	29	27	36	24	29	18	18	24	23	27	32	23	28	26	29	27	26	29		
<u>SWT/NOT TOO SERIOUS PRB</u>	51	52	31	55	33	50	52	64	27	52	43	51	46	56	53	54	50	56	54	48		
Somewhat serious problem	32	21	20	33	24	32	32	39	15	33	27	34	24	34	37	35	33	32	34	30		
Not too serious problem	19	31	12	22	9	19	20	25	12	19	16	17	22	22	16	19	17	24	20	18		
<u>DK/NA</u>	4	3	13	3	4	3	3	2	0	3	4	4	5	2	2	4	3	1	3	4		
DK/NA	4	3	13	3	4	3	3	2	0	3	4	4	5	2	2	4	3	1	3	4		

Table 15: Q4c. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Crime

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21		
<u>EXT/VERY SERIOUS PRB</u>	45	51	48	49	38	46	52	34	42	41	43	53	47	49	42	47	45	45	28	60		
Extremely serious problem	18	20	18	19	14	18	20	15	13	13	13	22	21	16	16	19	18	17	10	30		
Very serious problem	28	31	30	30	23	28	32	18	29	28	31	31	26	33	26	28	28	28	18	29		
<u>SWT/NOT TOO SERIOUS PRB</u>	51	47	49	48	58	50	47	62	55	57	57	43	52	47	55	49	52	51	72	38		
Somewhat serious problem	32	27	35	31	36	30	32	37	35	40	32	25	30	32	39	30	31	32	39	25		
Not too serious problem	19	20	14	17	23	20	14	26	20	17	25	18	22	15	16	19	21	19	32	12		
<u>DK/NA</u>	4	2	3	3	4	4	1	4	3	2	0	5	2	4	3	3	3	4	0	3		
DK/NA	4	2	3	3	4	4	1	4	3	2	0	5	2	4	3	3	3	4	0	3		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81			
<u>EXT/VERY SERIOUS PRB</u>	45	39	40	44	56	40	48	37	43	44	54	41	49	45	36	46	42	47	56			
Extremely serious problem	18	8	18	15	25	14	19	14	13	18	21	19	18	12	21	19	14	19	29			
Very serious problem	28	32	22	28	30	26	29	22	30	26	33	22	32	33	16	26	28	27	27			
<u>SWT/NOT TOO SERIOUS PRB</u>	51	54	57	54	42	56	49	57	55	53	45	50	48	50	64	52	55	49	42			
Somewhat serious problem	32	42	30	31	27	35	30	34	36	31	29	31	28	31	37	32	30	36	27			
Not too serious problem	19	12	26	23	15	20	20	23	18	22	16	19	20	18	27	20	25	13	16			
<u>DK/NA</u>	4	7	3	2	2	5	2	6	3	3	1	9	3	5	0	3	4	4	2			
DK/NA	4	7	3	2	2	5	2	6	3	3	1	9	3	5	0	3	4	4	2			

Table 15: Q4c. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Crime

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>EXT/VERY SERIOUS PRB</u>	45	40	49	38	45	50	51	34	46	44	46	39	40	41	48	50
Extremely serious problem	18	16	17	14	13	24	21	14	14	17	18	14	16	16	15	19
Very serious problem	28	24	32	24	32	25	30	21	32	27	28	25	24	25	32	30
<u>SWT/NOT TOO SERIOUS PRB</u>	51	55	49	59	50	49	48	57	50	53	50	54	57	52	49	49
Somewhat serious problem	32	32	32	31	29	31	35	41	29	30	35	36	31	33	29	38
Not too serious problem	19	23	17	27	21	18	13	16	21	23	15	18	26	19	20	11
<u>DK/NA</u>	4	5	2	3	4	2	2	8	4	3	4	7	3	7	3	1
DK/NA	4	5	2	3	4	2	2	8	4	3	4	7	3	7	3	1

Table 16: Q4d. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Illegal dumping

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>EXT/VERY SERIOUS PRB</u>	44	42	33	39	49	41	54	41	42	51	42	51	52	49	41	40	46	43	42	45	44	48
Extremely serious problem	22	19	11	16	28	20	32	18	21	44	20	30	30	28	16	18	25	21	27	27	26	16
Very serious problem	22	23	22	23	20	21	22	23	22	7	22	20	22	21	25	22	21	22	15	18	18	32
<u>SWT/NOT TOO SERIOUS PRB</u>	50	56	57	56	43	52	44	48	52	49	50	47	44	47	55	51	50	50	54	55	51	52
Somewhat serious problem	35	37	34	36	34	37	32	33	34	33	34	38	29	31	34	38	38	34	44	31	38	42
Not too serious problem	15	19	23	20	9	15	12	16	18	16	16	9	16	16	21	12	12	16	10	24	13	10
<u>DK/NA</u>	7	2	9	5	8	6	2	11	6	0	7	3	4	4	4	10	4	8	4	0	5	0
DK/NA	7	2	9	5	8	6	2	11	6	0	7	3	4	4	4	10	4	8	4	0	5	0
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>EXT/VERY SERIOUS PRB</u>	44	49	38	43	50	44	43	37	56	40	61	45	43	46	44	36	45	46	45	43		
Extremely serious problem	22	22	26	21	32	28	19	21	47	25	38	19	23	26	23	17	23	21	24	20		
Very serious problem	22	26	12	22	18	16	24	16	9	15	23	25	20	20	21	20	22	24	20	23		
<u>SWT/NOT TOO SERIOUS PRB</u>	50	47	59	51	49	53	49	61	44	57	37	51	51	46	49	51	48	51	48	52		
Somewhat serious problem	35	36	50	35	41	37	34	42	29	40	26	32	40	35	29	41	35	34	32	38		
Not too serious problem	15	10	8	16	8	16	15	19	15	17	11	19	12	11	20	10	13	17	16	14		
<u>DK/NA</u>	7	5	3	6	1	3	8	2	0	4	2	5	6	8	7	13	8	3	8	6		
DK/NA	7	5	3	6	1	3	8	2	0	4	2	5	6	8	7	13	8	3	8	6		

Table 16: Q4d. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Illegal dumping

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21		
<u>EXT/VERY SERIOUS PRB</u>	44	53	48	51	35	48	54	30	40	50	42	30	50	51	35	40	42	44	36	43		
Extremely serious problem	22	32	20	27	15	22	31	11	19	20	20	18	23	24	20	21	22	22	12	30		
Very serious problem	22	21	28	24	20	26	23	19	21	29	22	12	27	28	15	19	20	22	23	13		
<u>SWT/NOT TOO SERIOUS PRB</u>	50	42	42	42	59	44	40	65	52	45	57	60	47	40	56	51	51	49	64	57		
Somewhat serious problem	35	26	30	28	44	24	31	43	43	29	40	43	30	32	42	37	36	35	38	35		
Not too serious problem	15	16	12	14	16	19	9	21	10	16	17	17	17	8	14	14	15	14	26	22		
<u>DK/NA</u>	7	5	10	7	6	8	6	5	8	6	1	11	3	8	9	9	7	7	0	0		
DK/NA	7	5	10	7	6	8	6	5	8	6	1	11	3	8	9	9	7	7	0	0		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81			
<u>EXT/VERY SERIOUS PRB</u>	44	40	50	41	43	46	42	43	49	37	48	37	50	43	33	44	39	49	48			
Extremely serious problem	22	16	24	25	19	21	23	20	22	15	31	12	27	19	14	25	16	28	28			
Very serious problem	22	24	26	16	24	25	19	23	27	22	16	25	23	25	18	19	23	21	20			
<u>SWT/NOT TOO SERIOUS PRB</u>	50	53	46	51	51	49	51	50	47	56	46	58	46	53	53	49	56	42	48			
Somewhat serious problem	35	41	32	34	33	36	34	32	38	33	35	44	36	37	32	31	36	32	41			
Not too serious problem	15	12	14	17	18	13	17	18	9	23	11	13	10	16	21	18	20	10	7			
<u>DK/NA</u>	7	7	4	8	6	5	7	7	4	7	7	5	4	4	15	7	5	9	4			
DK/NA	7	7	4	8	6	5	7	7	4	7	7	5	4	4	15	7	5	9	4			

Table 16: Q4d. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Illegal dumping

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>EXT/VERY SERIOUS PRB</u>	44	40	48	39	42	49	52	39	25	43	44	33	38	42	49	46
Extremely serious problem	22	17	26	19	26	20	25	16	19	22	22	17	17	17	27	26
Very serious problem	22	22	21	20	16	29	27	23	6	21	22	16	21	25	22	20
<u>SWT/NOT TOO SERIOUS PRB</u>	50	53	46	52	54	48	43	52	55	52	47	53	57	49	45	47
Somewhat serious problem	35	33	37	34	41	26	33	39	41	34	36	40	35	30	32	41
Not too serious problem	15	21	9	18	13	22	10	13	14	17	11	13	22	19	13	5
<u>DK/NA</u>	7	7	7	9	3	3	5	9	20	5	9	14	5	10	6	8
DK/NA	7	7	7	9	3	3	5	9	20	5	9	14	5	10	6	8

Table 17: Q4e. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Blight and abandoned buildings

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>EXT/VERY SERIOUS PRB</u>	28	27	33	30	26	30	29	21	26	25	27	30	26	27	30	28	29	27	25	10	29	36
Extremely serious problem	10	7	12	9	10	10	13	7	9	13	9	13	9	7	9	12	10	9	10	0	12	0
Very serious problem	18	20	21	20	16	21	15	14	16	12	18	17	17	19	21	17	19	18	15	10	16	36
<u>SWT/NOT TOO SERIOUS PRB</u>	61	64	62	63	59	63	57	59	64	58	62	55	64	62	62	59	60	61	66	82	59	61
Somewhat serious problem	28	26	22	25	31	27	29	27	21	24	28	27	34	29	33	26	25	29	24	12	25	16
Not too serious problem	33	37	41	39	28	35	28	31	42	33	34	28	31	34	29	33	35	32	41	70	34	45
<u>DK/NA</u>	11	9	5	7	15	7	14	20	10	18	11	16	10	11	8	12	11	12	9	8	12	4
DK/NA	11	9	5	7	15	7	14	20	10	18	11	16	10	11	8	12	11	12	9	8	12	4
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>EXT/VERY SERIOUS PRB</u>	28	26	42	28	32	29	27	23	39	29	29	27	30	27	23	31	27	33	26	30		
Extremely serious problem	10	13	14	10	11	11	9	7	39	8	22	8	17	8	6	5	10	9	9	10		
Very serious problem	18	13	28	18	21	18	18	17	0	21	7	20	13	19	17	25	17	24	17	19		
<u>SWT/NOT TOO SERIOUS PRB</u>	61	65	54	61	62	62	60	71	44	64	58	64	56	63	61	58	60	58	63	58		
Somewhat serious problem	28	20	33	27	33	23	31	25	18	22	26	27	31	19	28	38	28	31	30	26		
Not too serious problem	33	45	21	34	29	40	30	46	26	42	32	37	25	44	34	20	32	27	33	33		
<u>DK/NA</u>	11	9	4	11	6	9	13	6	17	8	14	9	14	10	16	11	12	9	11	12		
DK/NA	11	9	4	11	6	9	13	6	17	8	14	9	14	10	16	11	12	9	11	12		

Table 17: Q4e. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Blight and abandoned buildings

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
<u>EXT/VERY SERIOUS PRB</u>	28	28	31	29	24	26	32	22	28	24	28	27	32	33	20	28	28	28	17	38
Extremely serious problem	10	12	10	11	6	12	10	7	6	6	13	9	9	16	2	9	10	10	11	0
Very serious problem	18	16	21	18	18	15	22	15	21	19	15	18	23	17	18	19	18	18	6	38
<u>SWT/NOT TOO SERIOUS PRB</u>	61	59	58	58	66	63	56	69	62	69	71	55	54	55	61	57	60	61	81	53
Somewhat serious problem	28	29	25	27	29	24	30	25	35	32	34	24	30	28	30	28	27	28	29	27
Not too serious problem	33	30	33	32	37	39	26	44	27	37	37	31	24	27	31	29	32	33	52	26
<u>DK/NA</u>	11	13	11	12	9	11	12	9	10	7	1	18	15	12	20	15	12	12	2	9
DK/NA	11	13	11	12	9	11	12	9	10	7	1	18	15	12	20	15	12	12	2	9

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
<u>EXT/VERY SERIOUS PRB</u>	28	34	28	24	25	31	24	29	32	19	30	30	42	27	18	21	30	24	33
Extremely serious problem	10	13	9	8	5	11	7	11	11	7	6	7	15	9	6	6	9	7	19
Very serious problem	18	21	19	16	20	20	17	18	21	11	24	23	27	18	11	14	20	16	14
<u>SWT/NOT TOO SERIOUS PRB</u>	61	57	60	64	64	59	64	61	56	69	58	58	49	65	72	69	63	61	51
Somewhat serious problem	28	28	24	32	25	25	29	21	29	26	32	18	21	35	27	33	25	35	19
Not too serious problem	33	30	36	32	40	33	35	39	27	43	27	40	27	30	44	36	39	26	32
<u>DK/NA</u>	11	9	12	12	11	11	12	10	12	12	11	11	10	8	11	10	7	15	16
DK/NA	11	9	12	12	11	11	12	10	12	12	11	11	10	8	11	10	7	15	16

Table 17: Q4e. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Blight and abandoned buildings

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>EXT/VERY SERIOUS PRB</u>	28	24	31	25	33	27	29	30	21	28	28	26	25	22	31	33
Extremely serious problem	10	9	9	12	10	10	11	5	0	11	8	3	12	5	8	10
Very serious problem	18	15	22	12	22	17	18	25	21	17	20	23	13	17	23	23
<u>SWT/NOT TOO SERIOUS PRB</u>	61	65	57	68	64	58	59	50	65	64	58	56	67	63	61	53
Somewhat serious problem	28	24	32	28	25	31	30	22	32	28	28	26	25	24	32	31
Not too serious problem	33	41	26	39	39	27	29	28	33	36	30	30	42	39	29	22
<u>DK/NA</u>	11	12	11	8	4	15	12	20	15	8	14	18	8	15	8	14
DK/NA	11	12	11	8	4	15	12	20	15	8	14	18	8	15	8	14

Table 18: Q4f. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Too much growth and development

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>EXT/VERY SERIOUS PRB</u>	36	31	36	33	39	31	62	30	27	59	34	49	84	61	7	21	38	36	37	32	40	27
Extremely serious problem	18	15	14	14	22	13	44	13	14	41	15	34	64	35	6	7	23	16	26	32	24	15
Very serious problem	18	17	22	19	17	18	18	17	13	18	19	15	20	26	1	14	15	19	11	0	16	12
<u>SWT/NOT TOO SERIOUS PRB</u>	59	64	58	61	56	65	36	60	66	41	61	49	15	36	87	73	54	61	57	68	54	62
Somewhat serious problem	28	31	30	31	26	29	19	34	29	25	30	20	12	25	18	33	30	28	36	39	32	20
Not too serious problem	31	33	28	31	30	36	17	26	37	15	31	29	3	11	69	39	25	33	21	28	22	42
<u>DK/NA</u>	5	5	6	6	4	4	2	10	6	0	5	3	1	3	6	6	8	3	6	0	6	11
DK/NA	5	5	6	6	4	4	2	10	6	0	5	3	1	3	6	6	8	3	6	0	6	11
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>EXT/VERY SERIOUS PRB</u>	36	37	37	34	47	44	33	36	32	46	37	29	37	38	35	55	37	34	37	35		
Extremely serious problem	18	18	19	17	32	25	16	17	26	23	31	14	18	17	24	30	18	17	21	16		
Very serious problem	18	19	17	17	14	19	18	19	6	23	6	15	19	21	12	25	19	17	17	19		
<u>SWT/NOT TOO SERIOUS PRB</u>	59	60	63	61	52	53	61	64	68	53	54	64	57	59	65	41	59	58	59	58		
Somewhat serious problem	28	33	33	30	25	23	31	30	19	24	19	24	28	29	38	29	32	23	28	29		
Not too serious problem	31	27	31	30	27	31	30	34	49	30	35	40	29	29	27	12	28	35	32	30		
<u>DK/NA</u>	5	4	0	5	1	3	6	0	0	1	9	6	6	4	0	5	4	8	3	6		
DK/NA	5	4	0	5	1	3	6	0	0	1	9	6	6	4	0	5	4	8	3	6		

Table 18: Q4f. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Too much growth and development

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>EXT/VERY SERIOUS PRB</u>	36	39	45	42	28	36	47	29	28	45	37	28	47	28	26	33	34	37	26	27	
Extremely serious problem	18	17	21	19	16	18	19	14	18	22	17	13	25	14	14	16	17	19	0	6	
Very serious problem	18	22	24	23	12	18	28	15	10	23	19	15	22	14	12	16	18	18	26	21	
<u>SWT/NOT TOO SERIOUS PRB</u>	59	57	54	55	65	62	49	66	63	51	62	66	43	67	72	62	61	58	74	73	
Somewhat serious problem	28	20	33	26	32	25	28	25	41	27	45	24	22	25	37	27	30	28	44	40	
Not too serious problem	31	37	21	29	32	37	22	40	22	25	18	42	21	42	35	35	32	30	29	33	
<u>DK/NA</u>	5	4	1	3	7	2	3	6	9	3	1	6	10	5	2	5	4	5	0	0	
DK/NA	5	4	1	3	7	2	3	6	9	3	1	6	10	5	2	5	4	5	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>EXT/VERY SERIOUS PRB</u>	36	33	42	34	29	38	32	38	39	28	37	41	45	33	37	29	33	41	36		
Extremely serious problem	18	19	20	16	14	20	15	22	19	12	18	23	17	20	12	15	14	23	22		
Very serious problem	18	14	21	19	14	18	17	16	20	16	19	18	28	14	25	15	19	18	13		
<u>SWT/NOT TOO SERIOUS PRB</u>	59	60	55	60	68	57	63	58	56	69	56	55	48	63	59	67	61	56	58		
Somewhat serious problem	28	40	25	27	25	32	26	26	38	24	29	26	21	40	27	25	31	29	18		
Not too serious problem	31	20	30	32	44	26	37	32	18	45	27	29	27	24	33	41	31	27	40		
<u>DK/NA</u>	5	7	4	6	3	5	5	4	5	4	6	4	7	3	4	4	6	4	6		
DK/NA	5	7	4	6	3	5	5	4	5	4	6	4	7	3	4	4	6	4	6		

Table 18: Q4f. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Too much growth and development

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>EXT/VERY SERIOUS PRB</u>	36	32	39	38	28	35	39	47	35	34	40	42	30	37	38	43
Extremely serious problem	18	17	19	18	12	18	24	21	15	16	21	19	14	20	16	22
Very serious problem	18	16	20	20	16	17	15	26	20	18	19	24	16	16	21	20
<u>SWT/NOT TOO SERIOUS PRB</u>	59	64	55	54	67	63	58	51	60	61	56	54	66	60	56	54
Somewhat serious problem	28	25	33	22	22	31	33	32	43	24	34	36	20	32	30	37
Not too serious problem	31	39	22	31	45	32	24	19	17	37	22	18	46	27	25	17
<u>DK/NA</u>	5	4	6	8	5	2	4	2	5	5	3	3	4	4	7	3
DK/NA	5	4	6	8	5	2	4	2	5	5	3	3	4	4	7	3

Table 19: Q4g. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Traffic congestion

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>EXT/VERY SERIOUS PRB</u>	49	46	55	49	48	47	57	47	49	59	46	62	67	59	42	42	47	50	42	47	47	52
Extremely serious problem	20	19	16	17	23	18	36	13	16	50	17	39	39	30	19	13	21	20	21	27	21	21
Very serious problem	29	27	39	32	25	29	21	34	33	9	30	23	28	29	24	29	26	30	21	19	26	31
<u>SWT/NOT TOO SERIOUS PRB</u>	49	52	44	49	50	52	40	50	49	39	52	35	33	40	55	56	51	49	56	53	52	48
Somewhat serious problem	32	33	31	32	32	34	21	36	28	31	34	19	23	27	28	37	35	30	38	40	34	36
Not too serious problem	18	19	13	17	18	19	19	14	21	8	18	16	10	13	27	19	17	18	17	14	18	12
<u>DK/NA</u>	2	2	1	2	2	1	3	3	2	2	1	3	0	1	3	2	2	1	2	0	2	0
DK/NA	2	2	1	2	2	1	3	3	2	2	1	3	0	1	3	2	2	1	2	0	2	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>EXT/VERY SERIOUS PRB</u>	49	51	56	47	60	46	51	41	64	46	49	45	48	52	54	54	49	49	47	51		
Extremely serious problem	20	17	26	18	32	24	19	17	28	23	29	18	15	27	23	24	20	21	21	20		
Very serious problem	29	34	29	29	28	22	31	23	36	23	20	27	32	25	31	30	29	28	26	31		
<u>SWT/NOT TOO SERIOUS PRB</u>	49	46	44	51	39	52	48	58	36	53	48	53	51	47	44	45	49	50	52	47		
Somewhat serious problem	32	27	32	34	23	35	30	37	21	35	36	34	31	28	31	33	31	34	32	32		
Not too serious problem	18	18	13	18	16	17	18	20	15	18	12	19	20	18	13	13	18	16	20	15		
<u>DK/NA</u>	2	3	0	1	1	2	1	2	0	1	4	2	1	1	2	1	1	1	1	2		
DK/NA	2	3	0	1	1	2	1	2	0	1	4	2	1	1	2	1	1	1	1	1	2	

Table 19: Q4g. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Traffic congestion

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
<u>EXT/VERY SERIOUS PRB</u>	49	50	53	52	45	50	53	42	48	53	58	43	45	51	39	45	46	48	66	68
Extremely serious problem	20	21	22	22	17	18	25	16	18	18	21	15	24	17	17	20	20	20	9	35
Very serious problem	29	30	31	30	29	32	28	26	30	35	37	28	21	33	22	25	27	28	57	33
<u>SWT/NOT TOO SERIOUS PRB</u>	49	49	44	47	53	49	46	54	52	45	42	56	53	47	59	53	52	50	34	32
Somewhat serious problem	32	30	31	30	34	27	33	30	38	25	29	32	37	31	40	34	34	32	34	15
Not too serious problem	18	19	13	16	19	21	12	24	14	20	13	24	16	17	19	19	18	18	0	17
<u>DK/NA</u>	2	1	3	2	2	2	1	4	0	2	0	1	2	2	2	2	2	2	0	0
DK/NA	2	1	3	2	2	2	1	4	0	2	0	1	2	2	2	2	2	2	0	0
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81	
<u>EXT/VERY SERIOUS PRB</u>	49	48	48	48	46	48	48	47	48	43	52	54	51	52	53	48	49	48	50	
Extremely serious problem	20	16	19	18	22	18	19	18	19	16	23	17	21	17	22	21	17	21	29	
Very serious problem	29	32	28	30	25	30	28	30	29	27	29	37	29	35	31	26	32	26	21	
<u>SWT/NOT TOO SERIOUS PRB</u>	49	51	49	51	53	50	52	50	51	55	48	45	47	47	43	52	49	51	48	
Somewhat serious problem	32	41	28	30	33	34	31	29	38	29	34	32	25	33	22	32	32	32	30	
Not too serious problem	18	9	21	21	19	16	20	21	13	26	14	13	22	14	22	20	17	18	18	
<u>DK/NA</u>	2	1	3	1	1	2	1	3	2	2	0	0	2	1	4	1	2	2	2	
DK/NA	2	1	3	1	1	2	1	3	2	2	0	0	2	1	4	1	2	2	2	

Table 19: Q4g. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Traffic congestion

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>EXT/VERY SERIOUS PRB</u>	49	46	51	48	54	55	42	57	39	52	45	49	49	41	54	48
Extremely serious problem	20	18	22	16	21	21	18	32	16	20	21	25	17	18	22	23
Very serious problem	29	28	28	32	33	34	24	25	23	33	24	24	33	22	32	25
<u>SWT/NOT TOO SERIOUS PRB</u>	49	52	48	49	46	45	55	42	60	47	53	49	49	57	46	50
Somewhat serious problem	32	29	36	31	31	27	42	20	33	30	35	25	27	31	32	39
Not too serious problem	18	23	13	18	16	18	13	22	27	17	18	24	21	26	14	10
<u>DK/NA</u>	2	2	1	3	0	0	2	2	1	1	2	2	2	2	0	2
DK/NA	2	2	1	3	0	0	2	2	1	1	2	2	2	2	0	2

Table 20: Q4h. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Jobs and the economy

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>EXT/VERY SERIOUS PRB</u>	34	35	46	39	29	35	39	29	30	42	34	36	35	36	33	33	39	32	30	10	37	46
Extremely serious problem	12	16	16	16	8	13	17	6	11	33	11	19	15	14	12	11	15	11	12	0	14	22
Very serious problem	22	19	30	23	21	22	22	23	19	9	23	17	20	22	22	22	24	21	19	10	23	24
<u>SWT/NOT TOO SERIOUS PRB</u>	58	60	46	54	61	59	54	56	62	51	58	56	55	54	63	59	53	60	59	90	54	53
Somewhat serious problem	31	34	26	31	32	31	30	34	26	32	32	29	32	29	25	35	26	34	26	29	27	22
Not too serious problem	26	26	20	24	29	29	24	21	35	19	26	27	22	25	38	25	27	26	33	61	27	31
<u>DK/NA</u>	8	5	8	7	10	6	7	16	8	7	8	7	10	10	4	8	8	8	11	0	9	1
DK/NA	8	5	8	7	10	6	7	16	8	7	8	7	10	10	4	8	8	8	11	0	9	1
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>EXT/VERY SERIOUS PRB</u>	34	37	47	33	40	33	35	25	46	32	36	35	35	32	37	31	30	43	30	38		
Extremely serious problem	12	17	26	11	20	15	11	10	11	17	6	10	16	15	13	3	9	16	9	15		
Very serious problem	22	20	21	22	20	18	24	15	35	15	30	25	19	18	24	28	21	27	21	23		
<u>SWT/NOT TOO SERIOUS PRB</u>	58	56	50	59	58	57	58	62	48	57	57	58	58	62	46	58	60	52	62	53		
Somewhat serious problem	31	22	26	33	31	28	33	21	31	27	34	30	37	32	25	28	34	24	31	32		
Not too serious problem	26	34	24	26	28	29	25	41	17	30	23	28	21	30	21	31	26	28	31	21		
<u>DK/NA</u>	8	8	4	8	2	10	8	13	6	11	7	7	7	6	17	11	9	5	7	9		
DK/NA	8	8	4	8	2	10	8	13	6	11	7	7	7	6	17	11	9	5	7	9		

Table 20: Q4h. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Jobs and the economy

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>EXT/VERY SERIOUS PRB</u>	34	29	40	34	33	31	36	32	34	31	40	28	41	23	36	32	34	33	55	46	
Extremely serious problem	12	12	12	12	13	11	12	13	10	12	5	9	8	16	22	13	11	12	14	24	
Very serious problem	22	17	28	22	21	20	24	18	24	18	36	19	33	8	14	19	22	22	41	22	
<u>SWT/NOT TOO SERIOUS PRB</u>	58	65	49	57	59	64	52	59	58	59	54	61	52	67	57	59	58	58	40	54	
Somewhat serious problem	31	30	26	28	34	28	30	31	38	29	24	25	29	41	43	35	32	32	14	25	
Not too serious problem	26	35	23	29	24	36	22	28	20	30	30	36	23	26	14	24	26	26	27	29	
<u>DK/NA</u>	8	7	12	9	8	4	13	9	7	10	5	11	7	10	8	9	8	9	4	0	
DK/NA	8	7	12	9	8	4	13	9	7	10	5	11	7	10	8	9	8	9	4	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>EXT/VERY SERIOUS PRB</u>	34	46	31	34	23	37	30	38	36	26	34	38	50	37	39	20	39	31	25		
Extremely serious problem	12	21	11	10	7	15	9	17	13	9	9	17	20	12	12	5	16	8	9		
Very serious problem	22	25	20	24	16	22	21	21	23	18	25	21	30	25	27	14	23	22	16		
<u>SWT/NOT TOO SERIOUS PRB</u>	58	44	60	60	70	53	63	55	52	67	59	52	44	57	53	74	54	59	65		
Somewhat serious problem	31	28	30	34	36	29	35	27	32	33	36	29	21	31	27	39	31	33	31		
Not too serious problem	26	15	31	26	33	24	29	27	20	35	22	23	23	27	26	35	24	27	34		
<u>DK/NA</u>	8	10	9	7	7	10	7	7	12	6	7	9	6	6	8	6	7	10	10		
DK/NA	8	10	9	7	7	10	7	7	12	6	7	9	6	6	8	6	7	10	10		

Table 20: Q4h. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Jobs and the economy

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>EXT/VERY SERIOUS PRB</u>	34	32	35	39	37	31	35	32	20	36	32	27	36	26	35	36
Extremely serious problem	12	13	10	14	16	12	10	11	0	14	9	7	17	6	11	10
Very serious problem	22	19	25	26	21	19	25	21	20	22	23	20	19	20	25	26
<u>SWT/NOT TOO SERIOUS PRB</u>	58	62	55	55	57	64	54	55	65	58	56	59	58	66	59	48
Somewhat serious problem	31	30	34	31	27	33	34	32	33	30	33	33	26	36	36	31
Not too serious problem	26	32	21	24	30	31	21	23	32	28	23	27	32	31	23	17
<u>DK/NA</u>	8	7	10	5	5	6	10	13	15	6	12	13	6	8	6	15
DK/NA	8	7	10	5	5	6	10	13	15	6	12	13	6	8	6	15

Table 21: Q4i. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Drought

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>EXT/VERY SERIOUS PRB</u>	49	48	46	47	51	51	52	42	51	59	49	51	56	54	45	46	52	48	51	59	51	60
Extremely serious problem	20	22	23	23	18	19	26	19	23	41	19	27	28	24	22	17	24	19	22	53	23	31
Very serious problem	29	25	23	24	33	32	26	23	28	18	30	23	28	30	22	29	28	29	29	6	28	29
<u>SWT/NOT TOO SERIOUS PRB</u>	48	51	46	49	47	48	45	50	46	34	48	46	41	41	52	52	41	51	43	24	44	21
Somewhat serious problem	29	33	26	30	28	30	26	29	22	16	30	27	28	25	30	32	27	30	28	13	29	17
Not too serious problem	19	18	20	19	19	18	19	21	25	18	19	19	13	16	22	20	15	20	15	11	15	5
<u>DK/NA</u>	3	2	8	4	2	2	3	8	3	7	3	4	3	5	3	2	7	1	6	17	5	18
DK/NA	3	2	8	4	2	2	3	8	3	7	3	4	3	5	3	2	7	1	6	17	5	18
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>EXT/VERY SERIOUS PRB</u>	49	54	22	49	47	51	48	50	68	51	52	48	45	52	53	49	50	47	49	49		
Extremely serious problem	20	28	10	21	22	23	20	21	16	24	18	17	21	23	22	18	21	20	20	20		
Very serious problem	29	26	12	29	26	29	28	29	52	27	34	31	24	29	31	31	29	27	28	29		
<u>SWT/NOT TOO SERIOUS PRB</u>	48	45	70	48	50	44	50	42	32	45	42	48	52	47	47	43	47	50	47	48		
Somewhat serious problem	29	22	42	30	29	26	30	28	17	28	19	29	30	30	27	31	30	28	28	30		
Not too serious problem	19	23	27	18	21	18	20	14	15	17	23	19	22	17	20	12	17	22	20	18		
<u>DK/NA</u>	3	1	9	3	3	5	2	8	0	4	6	4	4	1	0	8	3	3	4	3		
DK/NA	3	1	9	3	3	5	2	8	0	4	6	4	4	1	0	8	3	3	4	3		

Table 21: Q4i. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Drought

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21		
<u>EXT/VERY SERIOUS PRB</u>	49	49	53	51	46	48	55	42	51	64	60	45	39	57	36	45	46	49	59	38		
Extremely serious problem	20	22	23	22	19	20	25	15	23	31	28	17	17	20	17	17	18	20	38	16		
Very serious problem	29	28	30	29	27	28	30	28	28	33	32	28	22	37	19	28	28	29	21	22		
<u>SWT/NOT TOO SERIOUS PRB</u>	48	49	41	45	51	50	40	56	45	35	38	50	59	41	63	53	51	48	40	62		
Somewhat serious problem	29	25	31	28	32	27	28	33	33	21	28	31	32	24	40	32	31	30	25	22		
Not too serious problem	19	24	10	18	19	23	12	23	13	14	10	19	27	16	23	21	20	18	15	40		
<u>DK/NA</u>	3	2	6	4	3	2	5	2	4	2	2	5	2	3	1	2	3	3	2	0		
DK/NA	3	2	6	4	3	2	5	2	4	2	2	5	2	3	1	2	3	3	2	0		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81			
<u>EXT/VERY SERIOUS PRB</u>	49	48	46	50	50	47	50	45	49	43	57	49	56	40	53	51	47	50	54			
Extremely serious problem	20	23	22	21	16	22	19	17	26	16	22	21	27	16	23	20	23	17	20			
Very serious problem	29	25	24	29	34	25	31	28	22	27	36	27	29	24	29	32	24	33	35			
<u>SWT/NOT TOO SERIOUS PRB</u>	48	47	51	48	47	49	48	54	44	53	41	44	41	56	47	47	49	48	45			
Somewhat serious problem	29	27	30	33	27	29	30	30	29	30	31	29	25	36	31	27	30	30	23			
Not too serious problem	19	20	21	15	20	20	17	24	15	23	11	14	16	19	16	20	19	18	21			
<u>DK/NA</u>	3	5	3	2	3	4	2	1	7	3	1	7	3	4	0	2	4	2	1			
DK/NA	3	5	3	2	3	4	2	1	7	3	1	7	3	4	0	2	4	2	1			

Table 21: Q4i. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Drought

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>EXT/VERY SERIOUS PRB</u>	49	44	53	44	51	46	51	53	51	47	51	52	46	42	49	59
Extremely serious problem	20	17	24	24	18	15	21	25	16	19	21	21	16	18	24	22
Very serious problem	29	27	30	20	32	31	30	28	35	28	31	31	30	24	25	37
<u>SWT/NOT TOO SERIOUS PRB</u>	48	54	42	53	47	51	46	46	40	50	45	43	53	55	47	36
Somewhat serious problem	29	30	29	31	28	31	31	29	21	30	29	26	30	30	31	28
Not too serious problem	19	24	13	22	19	20	15	17	19	20	16	18	23	25	16	8
<u>DK/NA</u>	3	2	4	3	3	3	3	1	10	3	4	5	1	3	4	5
DK/NA	3	2	4	3	3	3	3	1	10	3	4	5	1	3	4	5

Table 22: Q4j. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Inflation and rising costs

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>EXT/VERY SERIOUS PRB</u>	70	67	65	66	74	67	81	71	69	73	69	76	81	77	63	66	70	70	71	65	71	70
Extremely serious problem	37	29	41	34	40	33	53	35	30	58	34	50	56	47	28	30	39	37	37	45	38	47
Very serious problem	33	39	24	33	33	33	28	36	39	15	34	26	25	30	35	35	31	34	34	20	33	23
<u>SWT/NOT TOO SERIOUS PRB</u>	28	30	32	31	24	32	17	24	30	24	29	21	17	20	37	32	26	28	27	35	27	18
Somewhat serious problem	22	25	24	25	19	26	13	19	23	20	24	15	15	16	29	26	20	23	23	35	21	17
Not too serious problem	6	5	7	6	5	6	4	5	8	4	6	5	2	4	8	6	6	5	4	0	6	1
<u>DK/NA</u>	2	2	3	3	2	1	2	6	1	3	2	3	2	3	0	2	4	2	3	0	2	12
DK/NA	2	2	3	3	2	1	2	6	1	3	2	3	2	3	0	2	4	2	3	0	2	12
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>EXT/VERY SERIOUS PRB</u>	70	68	83	69	77	68	70	67	77	69	65	69	65	75	71	75	65	84	71	69		
Extremely serious problem	37	35	66	34	52	41	35	40	55	40	46	34	36	44	35	38	31	48	37	37		
Very serious problem	33	33	17	35	25	27	35	27	22	29	20	36	29	31	36	37	34	35	35	31		
<u>SWT/NOT TOO SERIOUS PRB</u>	28	30	13	29	22	31	27	32	23	30	33	27	32	24	29	23	32	15	28	27		
Somewhat serious problem	22	22	10	23	19	23	22	25	19	23	22	20	28	20	22	19	27	11	22	22		
Not too serious problem	6	8	3	6	4	7	5	7	4	7	10	8	4	4	7	4	6	4	6	5		
<u>DK/NA</u>	2	1	4	2	1	1	3	1	0	1	2	4	3	1	1	2	2	1	1	4		
DK/NA	2	1	4	2	1	1	3	1	0	1	2	4	3	1	1	2	2	1	1	4		

Table 22: Q4j. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Inflation and rising costs

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21		
<u>EXT/VERY SERIOUS PRB</u>	70	71	77	74	65	67	81	69	61	67	71	56	78	71	79	71	71	70	82	76		
Extremely serious problem	37	41	33	37	36	31	44	38	32	30	36	23	51	34	40	38	37	37	36	24		
Very serious problem	33	30	44	37	29	37	37	31	29	37	35	33	28	37	40	33	34	32	45	52		
<u>SWT/NOT TOO SERIOUS PRB</u>	28	27	22	25	32	32	19	28	35	31	27	42	20	27	20	27	28	28	17	24		
Somewhat serious problem	22	20	16	18	27	24	13	21	32	26	27	30	15	17	15	20	22	22	17	13		
Not too serious problem	6	7	6	6	5	8	5	8	3	6	0	12	5	10	4	7	6	6	0	11		
<u>DK/NA</u>	2	1	1	1	4	1	1	3	4	2	1	2	2	2	1	2	2	2	2	0		
DK/NA	2	1	1	1	4	1	1	3	4	2	1	2	2	2	1	2	2	2	2	0		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81			
<u>EXT/VERY SERIOUS PRB</u>	70	74	74	68	60	74	65	79	71	58	72	82	78	65	78	61	66	77	62			
Extremely serious problem	37	32	42	37	30	38	34	37	38	32	37	39	42	33	47	30	34	42	35			
Very serious problem	33	42	32	31	30	36	31	42	33	26	36	42	35	32	31	31	33	35	27			
<u>SWT/NOT TOO SERIOUS PRB</u>	28	22	24	30	39	23	33	19	26	39	27	17	22	31	21	38	31	21	35			
Somewhat serious problem	22	19	22	23	26	21	25	17	23	27	22	16	18	28	14	26	25	18	24			
Not too serious problem	6	3	2	6	13	2	9	2	3	12	6	1	4	3	7	11	6	4	11			
<u>DK/NA</u>	2	4	2	2	1	3	2	2	3	2	0	1	0	4	1	1	3	2	3			
DK/NA	2	4	2	2	1	3	2	2	3	2	0	1	0	4	1	1	3	2	3			

Table 22: Q4j. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Inflation and rising costs

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>EXT/VERY SERIOUS PRB</u>	70	68	72	72	71	67	71	73	62	70	70	69	67	69	73	71
Extremely serious problem	37	34	39	38	43	40	34	35	28	40	33	32	37	31	42	35
Very serious problem	33	33	34	34	28	26	37	39	34	30	37	37	30	38	31	36
<u>SWT/NOT TOO SERIOUS PRB</u>	28	30	25	25	27	32	27	23	38	27	28	29	30	28	24	28
Somewhat serious problem	22	22	21	20	22	25	22	20	31	22	23	24	22	23	21	23
Not too serious problem	6	7	4	6	5	7	5	3	7	6	5	5	8	5	3	5
<u>DK/NA</u>	2	2	2	2	3	2	2	4	0	2	2	2	2	2	3	1
DK/NA	2	2	2	2	3	2	2	4	0	2	2	2	2	2	3	1

Table 23: Q5a. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I am proud to live in Milpitas

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL AGREE</u>	86	87	92	89	83	93	65	86	95	44	93	53	74	84	67	92	83	88	87	65	85	79
Strongly agree	41	42	49	45	36	50	23	31	71	24	46	14	36	43	22	42	44	39	58	28	50	20
Somewhat agree	46	45	43	44	47	43	42	55	24	20	47	39	39	41	45	50	39	49	29	37	35	60
<u>TOTAL DISAGREE</u>	12	10	5	8	16	6	34	10	3	56	6	44	25	16	29	6	15	11	10	18	13	15
Somewhat disagree	10	8	5	7	12	5	26	9	2	35	5	34	21	13	18	5	9	10	5	11	9	12
Strongly disagree	2	2	0	1	4	1	8	1	2	21	1	10	4	2	11	1	6	1	5	7	5	3
<u>DK/NA</u>	2	2	3	3	1	1	1	4	1	0	1	3	1	0	4	2	3	1	3	17	2	6
DK/NA	2	2	3	3	1	1	1	4	1	0	1	3	1	0	4	2	3	1	3	17	2	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>TOTAL AGREE</u>	86	95	45	92	54	84	89	88	75	86	76	84	86	91	87	85	90	80	87	85		
Strongly agree	41	69	19	46	12	44	40	49	38	46	38	35	37	50	41	47	42	39	44	38		
Somewhat agree	46	26	26	46	41	40	49	38	37	40	39	49	48	40	46	38	48	41	44	47		
<u>TOTAL DISAGREE</u>	12	4	42	7	42	15	10	11	25	13	24	13	14	8	11	13	10	17	11	13		
Somewhat disagree	10	4	25	6	32	10	8	9	3	10	9	11	11	6	8	11	8	14	9	10		
Strongly disagree	2	0	17	1	10	6	1	2	22	3	15	2	3	2	3	2	2	3	2	3		
<u>DK/NA</u>	2	1	13	1	4	1	2	1	0	1	0	2	1	1	2	2	0	3	1	2		
DK/NA	2	1	13	1	4	1	2	1	0	1	0	2	1	1	2	2	0	3	1	2		

Table 23: Q5a. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I am proud to live in Milpitas

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
<u>TOTAL AGREE</u>	86	86	88	87	87	88	87	86	89	83	93	89	84	87	87	87	88	86	97	100
Strongly agree	41	42	40	41	40	38	44	35	44	47	37	31	50	52	30	41	41	41	41	33
Somewhat agree	46	44	48	46	47	50	43	50	45	35	56	58	34	36	57	47	48	45	57	67
<u>TOTAL DISAGREE</u>	12	13	10	12	10	11	12	13	8	16	6	10	13	13	12	11	10	13	3	0
Somewhat disagree	10	10	9	9	9	10	9	11	7	15	6	7	9	10	12	9	8	10	3	0
Strongly disagree	2	4	1	3	1	1	3	1	1	2	0	2	3	3	0	2	2	3	0	0
<u>DK/NA</u>	2	1	1	1	3	1	1	2	3	1	1	2	3	0	1	1	1	2	0	0
DK/NA	2	1	1	1	3	1	1	2	3	1	1	2	3	0	1	1	1	2	0	0

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
<u>TOTAL AGREE</u>	86	90	88	87	83	89	85	89	89	82	88	82	87	90	92	85	89	85	79
Strongly agree	41	42	44	42	34	43	39	42	44	33	47	43	43	34	46	39	45	36	39
Somewhat agree	46	48	44	44	49	45	46	47	45	50	41	39	44	56	45	46	44	49	40
<u>TOTAL DISAGREE</u>	12	9	10	11	17	10	13	11	10	16	10	11	11	9	4	15	8	14	21
Somewhat disagree	10	6	9	9	13	8	11	9	7	12	9	11	10	8	4	11	7	10	20
Strongly disagree	2	3	1	1	4	2	2	1	3	3	1	0	1	1	1	4	1	4	2
<u>DK/NA</u>	2	1	2	3	1	2	2	1	2	2	2	7	1	1	4	0	3	1	0
DK/NA	2	1	2	3	1	2	2	1	2	2	2	7	1	1	4	0	3	1	0

Table 23: Q5a. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I am proud to live in Milpitas

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL AGREE</u>	86	86	88	86	80	88	88	90	93	84	90	91	82	91	87	88
Strongly agree	41	37	44	44	26	43	42	49	52	37	45	50	33	42	40	48
Somewhat agree	46	49	44	42	54	45	47	41	40	47	44	41	49	49	47	40
<u>TOTAL DISAGREE</u>	12	13	11	12	17	11	10	9	7	14	9	8	16	9	11	10
Somewhat disagree	10	11	9	10	15	9	6	7	5	12	6	7	15	4	9	8
Strongly disagree	2	2	2	2	2	2	4	2	2	2	3	2	1	4	2	2
<u>DK/NA</u>	2	1	2	2	4	1	1	1	0	2	1	1	2	1	2	1
DK/NA	2	1	2	2	4	1	1	1	0	2	1	1	2	1	2	1

Table 24: Q5b. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I feel different cultures are celebrated in Milpitas

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL AGREE</u>	84	93	84	89	79	94	66	74	95	78	87	70	72	79	93	88	78	87	80	62	81	58
Strongly agree	45	56	53	55	36	50	34	42	59	52	48	34	43	39	42	51	44	46	43	51	45	41
Somewhat agree	39	38	30	35	43	43	33	32	36	26	39	36	29	39	50	37	34	40	37	11	36	17
<u>TOTAL DISAGREE</u>	9	5	6	5	13	5	25	8	4	12	7	20	18	14	5	6	14	7	12	9	13	26
Somewhat disagree	6	2	5	3	8	3	17	5	2	2	5	12	8	9	1	4	7	5	2	9	6	18
Strongly disagree	3	2	2	2	5	2	8	3	3	10	3	7	10	5	4	2	7	2	10	0	7	8
<u>DK/NA</u>	6	2	10	5	8	2	8	17	1	10	6	10	10	7	2	6	7	6	8	29	6	16
DK/NA	6	2	10	5	8	2	8	17	1	10	6	10	10	7	2	6	7	6	8	29	6	16
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL AGREE</u>	84	93	71	88	64	81	87	85	83	82	78	89	86	90	70	75	83	89	84	0		
Strongly agree	45	58	26	52	18	49	45	52	27	50	43	55	43	45	50	23	39	65	45	0		
Somewhat agree	39	35	45	36	46	32	42	32	57	32	35	33	43	44	20	51	44	24	39	0		
<u>TOTAL DISAGREE</u>	9	4	4	6	29	11	8	5	5	11	13	8	12	7	12	9	9	10	9	0		
Somewhat disagree	6	1	0	4	19	8	5	4	0	8	10	6	6	6	6	4	7	4	6	0		
Strongly disagree	3	3	4	2	10	3	3	1	5	3	3	2	5	1	6	5	3	6	3	0		
<u>DK/NA</u>	6	2	25	6	7	8	5	11	12	7	9	4	2	4	18	17	8	2	6	0		
DK/NA	6	2	25	6	7	8	5	11	12	7	9	4	2	4	18	17	8	2	6	0		

Table 24: Q5b. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I feel different cultures are celebrated in Milpitas

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL AGREE</u>	84	85	81	83	87	86	80	89	85	84	72	91	91	94	79	89	85	84	66	100	
Strongly agree	45	45	34	40	55	39	40	60	50	49	35	42	68	49	36	46	47	45	34	76	
Somewhat agree	39	40	47	43	32	47	40	29	35	35	37	49	23	45	43	42	39	39	32	24	
<u>TOTAL DISAGREE</u>	9	11	8	9	8	10	9	9	7	10	19	9	0	2	10	6	9	10	0	0	
Somewhat disagree	6	7	6	7	5	6	7	6	4	6	11	9	0	2	3	4	6	6	0	0	
Strongly disagree	3	4	2	3	3	4	2	2	3	4	8	0	0	0	7	2	3	4	0	0	
<u>DK/NA</u>	6	5	12	8	5	4	12	3	7	6	9	0	9	3	12	6	6	6	34	0	
DK/NA	6	5	12	8	5	4	12	3	7	6	9	0	9	3	12	6	6	6	34	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL AGREE</u>	84	79	83	91	83	81	88	84	78	88	87	69	88	90	79	92	89	78	84		
Strongly agree	45	48	38	55	44	42	51	46	37	48	54	45	54	40	29	59	55	37	34		
Somewhat agree	39	31	45	35	39	39	37	38	41	40	33	24	34	50	50	33	35	41	49		
<u>TOTAL DISAGREE</u>	9	10	11	5	13	10	8	12	9	9	7	23	4	7	14	7	5	13	13		
Somewhat disagree	6	3	7	4	11	5	7	4	6	7	6	12	4	3	13	4	3	9	8		
Strongly disagree	3	7	4	1	1	5	1	8	3	1	1	11	0	4	1	3	2	5	5		
<u>DK/NA</u>	6	11	6	4	5	9	4	4	13	3	6	7	8	3	7	1	5	9	4		
DK/NA	6	11	6	4	5	9	4	4	13	3	6	7	8	3	7	1	5	9	4		

Table 24: Q5b. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I feel different cultures are celebrated in Milpitas

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL AGREE</u>	84	87	82	88	92	83	73	87	92	88	79	89	92	78	84	80
Strongly agree	45	48	43	63	38	49	42	38	20	50	37	31	54	38	46	37
Somewhat agree	39	39	39	25	54	34	30	49	72	38	42	58	38	40	38	43
<u>TOTAL DISAGREE</u>	9	10	8	11	7	5	13	10	2	8	11	6	6	16	11	6
Somewhat disagree	6	6	6	8	5	4	8	2	2	6	5	2	4	9	8	2
Strongly disagree	3	4	3	3	2	2	6	7	0	2	5	4	2	7	3	3
<u>DK/NA</u>	6	3	9	1	1	12	14	4	6	4	10	5	1	6	6	14
DK/NA	6	3	9	1	1	12	14	4	6	4	10	5	1	6	6	14

Table 25: Q5c. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: Maintaining public infrastructure in Milpitas should be a top priority

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL AGREE</u>	91	94	89	92	91	96	82	86	95	88	91	93	89	91	96	91	94	90	92	100	94	92
Strongly agree	57	54	69	60	55	64	46	50	66	59	57	57	62	59	78	53	64	54	67	68	64	66
Somewhat agree	34	40	20	32	36	32	36	36	29	28	34	36	26	32	18	38	29	36	25	32	30	26
<u>TOTAL DISAGREE</u>	5	3	6	4	6	3	13	4	5	12	5	6	8	7	4	3	4	6	4	0	3	8
Somewhat disagree	3	3	1	2	5	1	10	4	1	3	4	2	5	6	4	1	3	4	3	0	3	8
Strongly disagree	2	0	5	2	1	2	3	0	3	9	1	4	3	1	0	2	0	2	1	0	1	0
<u>DK/NA</u>	4	3	5	4	4	1	5	11	1	0	4	1	4	2	0	5	3	4	4	0	3	0
DK/NA	4	3	5	4	4	1	5	11	1	0	4	1	4	2	0	5	3	4	4	0	3	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL AGREE</u>	91	94	67	92	85	89	93	92	100	91	85	94	91	97	89	80	90	92	91	0		
Strongly agree	57	64	53	57	54	67	53	74	73	69	57	58	51	63	55	62	56	63	57	0		
Somewhat agree	34	30	14	35	31	23	40	18	27	21	28	36	40	33	34	18	34	29	34	0		
<u>TOTAL DISAGREE</u>	5	4	33	4	14	7	4	4	0	6	9	6	6	1	0	10	6	4	5	0		
Somewhat disagree	3	0	33	2	13	3	3	3	0	2	9	3	5	1	0	9	4	2	3	0		
Strongly disagree	2	4	0	2	1	3	1	1	0	4	0	3	2	0	0	1	2	2	2	0		
<u>DK/NA</u>	4	1	0	4	1	4	3	5	0	4	6	0	3	2	11	10	4	4	4	0		
DK/NA	4	1	0	4	1	4	3	5	0	4	6	0	3	2	11	10	4	4	4	0		

Table 25: Q5c. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: Maintaining public infrastructure in Milpitas should be a top priority

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL AGREE</u>	91	92	90	91	92	96	86	95	93	94	81	99	96	100	84	95	90	92	66	100	
Strongly agree	57	63	52	58	55	62	53	61	51	59	50	58	68	70	47	60	57	57	66	48	
Somewhat agree	34	29	38	33	37	34	33	34	41	34	31	41	28	30	37	35	33	34	0	52	
<u>TOTAL DISAGREE</u>	5	5	4	5	5	4	5	3	2	5	9	1	4	0	3	2	5	5	0	0	
Somewhat disagree	3	3	4	3	3	4	3	3	2	4	9	1	0	0	3	1	4	4	0	0	
Strongly disagree	2	2	1	1	2	0	2	0	0	1	0	0	4	0	0	1	2	2	0	0	
<u>DK/NA</u>	4	4	5	5	3	0	9	2	5	2	9	0	0	0	13	3	4	3	34	0	
DK/NA	4	4	5	5	3	0	9	2	5	2	9	0	0	0	13	3	4	3	34	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL AGREE</u>	91	77	94	95	98	87	96	93	84	96	95	95	90	92	88	98	92	89	97		
Strongly agree	57	50	56	57	66	54	60	56	53	68	51	71	52	52	48	71	60	52	65		
Somewhat agree	34	26	38	38	32	33	35	37	31	29	44	24	38	40	40	27	32	37	32		
<u>TOTAL DISAGREE</u>	5	11	4	4	1	7	3	7	4	2	3	4	4	8	4	2	4	7	3		
Somewhat disagree	3	7	2	4	1	4	3	7	2	2	3	3	4	6	4	2	2	5	3		
Strongly disagree	2	5	2	0	0	3	0	0	2	0	0	2	0	2	0	0	2	2	0		
<u>DK/NA</u>	4	12	2	1	1	6	1	0	12	1	1	1	6	0	8	0	4	5	0		
DK/NA	4	12	2	1	1	6	1	0	12	1	1	1	6	0	8	0	4	5	0		

Table 25: Q5c. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: Maintaining public infrastructure in Milpitas should be a top priority

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL AGREE</u>	91	95	89	89	99	86	88	100	88	92	91	95	99	90	88	92
Strongly agree	57	62	53	58	68	48	52	65	59	59	56	62	72	51	46	61
Somewhat agree	34	33	36	31	31	38	36	35	30	33	35	33	27	39	42	30
<u>TOTAL DISAGREE</u>	5	4	4	10	1	5	7	0	5	5	5	2	1	9	7	2
Somewhat disagree	3	4	3	5	1	2	7	0	3	3	5	1	1	9	5	1
Strongly disagree	2	0	1	5	0	3	0	0	2	3	0	1	0	0	2	1
<u>DK/NA</u>	4	1	7	1	0	9	5	0	6	3	4	3	1	1	5	7
DK/NA	4	1	7	1	0	9	5	0	6	3	4	3	1	1	5	7

Table 26: Q5d. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I trust the City to plan for Milpitas' future

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL AGREE</u>	68	80	78	79	58	89	21	51	93	39	76	27	35	53	62	82	68	69	68	61	69	56
Strongly agree	23	29	33	30	16	33	7	11	42	23	26	10	11	18	15	29	17	26	15	37	16	20
Somewhat agree	45	51	45	49	42	57	15	39	52	16	51	17	24	36	47	53	50	43	53	23	53	35
<u>TOTAL DISAGREE</u>	23	17	16	17	30	7	73	26	4	54	16	61	60	38	36	9	28	21	27	39	27	38
Somewhat disagree	15	9	11	10	20	7	34	21	4	6	13	25	26	21	31	8	17	14	12	13	16	23
Strongly disagree	8	9	4	7	9	0	39	5	0	48	3	37	34	17	5	1	12	7	15	26	12	14
<u>DK/NA</u>	9	3	6	4	13	4	5	24	3	7	8	12	6	9	2	9	4	11	5	0	4	7
DK/NA	9	3	6	4	13	4	5	24	3	7	8	12	6	9	2	9	4	11	5	0	4	7
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL AGREE</u>	68	96	21	81	13	57	76	57	65	58	53	74	71	72	54	55	68	76	68	0		
Strongly agree	23	55	0	29	0	21	25	17	10	21	21	27	17	32	15	17	25	23	23	0		
Somewhat agree	45	41	21	52	13	36	51	41	55	37	33	47	55	39	39	38	43	52	45	0		
<u>TOTAL DISAGREE</u>	23	4	79	12	80	32	17	30	27	30	39	19	21	19	31	37	22	17	23	0		
Somewhat disagree	15	4	49	9	45	20	12	15	17	18	25	15	11	17	14	19	14	13	15	0		
Strongly disagree	8	0	30	3	35	13	5	15	10	12	14	4	10	2	17	17	8	5	8	0		
<u>DK/NA</u>	9	1	0	7	7	11	7	13	8	11	7	7	7	9	15	9	9	7	9	0		
DK/NA	9	1	0	7	7	11	7	13	8	11	7	7	7	9	15	9	9	7	9	0		

Table 26: Q5d. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I trust the City to plan for Milpitas' future

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL AGREE</u>	68	72	61	67	72	70	65	69	75	55	59	76	77	87	63	76	72	68	66	79	
Strongly agree	23	29	18	24	25	27	20	25	22	19	24	17	35	24	23	23	24	22	66	41	
Somewhat agree	45	44	43	43	48	43	45	44	53	36	36	59	42	64	39	54	48	47	0	38	
<u>TOTAL DISAGREE</u>	23	21	28	24	19	26	22	25	15	35	29	13	15	9	24	15	20	24	0	21	
Somewhat disagree	15	13	18	16	15	15	15	19	12	21	24	12	13	7	12	11	14	15	0	21	
Strongly disagree	8	7	10	9	4	11	7	6	3	14	5	1	2	2	12	4	6	9	0	0	
<u>DK/NA</u>	9	7	11	9	8	4	13	6	10	10	12	11	8	3	13	9	8	8	34	0	
DK/NA	9	7	11	9	8	4	13	6	10	10	12	11	8	3	13	9	8	8	34	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL AGREE</u>	68	57	71	75	67	65	72	68	62	70	76	64	79	79	68	68	79	53	73		
Strongly agree	23	25	27	22	20	26	21	31	20	21	23	26	22	27	33	18	30	17	10		
Somewhat agree	45	32	44	53	47	39	51	38	42	49	53	38	57	52	35	50	49	36	64		
<u>TOTAL DISAGREE</u>	23	33	17	19	24	24	21	28	21	25	16	34	13	18	19	26	17	32	23		
Somewhat disagree	15	18	9	14	21	13	16	13	13	18	14	22	8	9	13	23	10	22	15		
Strongly disagree	8	15	8	5	4	11	5	15	8	7	2	12	5	10	6	4	7	10	8		
<u>DK/NA</u>	9	10	12	6	9	11	7	4	17	6	8	2	9	3	13	6	4	15	3		
DK/NA	9	10	12	6	9	11	7	4	17	6	8	2	9	3	13	6	4	15	3		

Table 26: Q5d. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I trust the City to plan for Milpitas' future

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL AGREE</u>	68	68	67	74	78	67	52	77	76	73	62	76	74	62	72	63
Strongly agree	23	25	20	24	27	26	17	30	15	26	20	24	28	21	23	18
Somewhat agree	45	44	47	50	50	41	35	47	60	48	43	53	47	41	49	44
<u>TOTAL DISAGREE</u>	23	27	20	21	18	19	34	17	19	19	27	18	23	31	17	23
Somewhat disagree	15	16	14	20	9	11	19	10	8	14	15	9	13	19	15	12
Strongly disagree	8	11	6	1	9	8	14	7	10	6	12	8	10	12	2	11
<u>DK/NA</u>	9	5	12	5	5	15	14	6	5	7	11	6	3	7	11	14
DK/NA	9	5	12	5	5	15	14	6	5	7	11	6	3	7	11	14

Table 27: Q5e. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: Maintaining public safety services in Milpitas should be a top priority

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL AGREE</u>	94	91	96	93	95	96	91	91	94	86	95	89	91	93	95	94	94	94	98	73	96	88
Strongly agree	56	48	54	51	61	53	61	60	60	38	56	57	81	67	44	50	55	58	81	58	57	51
Somewhat agree	38	42	42	42	34	43	30	31	34	48	39	32	9	26	51	44	39	37	17	15	38	37
<u>TOTAL DISAGREE</u>	3	8	1	5	2	3	7	2	2	14	3	7	6	5	0	3	2	5	0	0	1	6
Somewhat disagree	2	4	0	2	2	2	2	2	0	0	2	4	1	3	0	2	2	3	0	0	1	6
Strongly disagree	1	4	1	3	0	1	5	0	2	14	1	3	5	2	0	1	0	2	0	0	0	0
<u>DK/NA</u>	3	1	4	2	3	2	2	7	4	0	2	4	3	2	5	3	4	1	2	27	3	7
DK/NA	3	1	4	2	3	2	2	7	4	0	2	4	3	2	5	3	4	1	2	27	3	7

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347
<u>TOTAL AGREE</u>	94	97	80	95	92	96	94	100	78	99	85	95	95	95	90	89	94	95	0	94
Strongly agree	56	68	53	56	59	63	52	75	30	69	43	54	45	66	53	71	55	58	0	56
Somewhat agree	38	28	26	39	33	33	42	25	48	30	42	41	50	29	36	18	39	37	0	38
<u>TOTAL DISAGREE</u>	3	2	12	4	5	2	5	0	11	1	4	3	1	5	5	4	3	5	0	3
Somewhat disagree	2	1	0	3	0	2	3	0	11	1	4	1	1	2	4	4	2	4	0	2
Strongly disagree	1	1	12	1	5	0	2	0	0	0	0	2	0	3	1	0	1	1	0	1
<u>DK/NA</u>	3	1	8	1	3	3	2	0	11	0	11	2	3	0	5	7	3	0	0	3
DK/NA	3	1	8	1	3	3	2	0	11	0	11	2	3	0	5	7	3	0	0	3

Table 27: Q5e. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: Maintaining public safety services in Milpitas should be a top priority

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL AGREE</u>	94	95	95	95	93	91	98	91	97	95	98	82	98	96	95	93	93	94	100	91	
Strongly agree	56	60	58	59	55	57	61	48	61	64	54	48	52	68	43	53	53	57	31	49	
Somewhat agree	38	36	37	36	39	34	37	43	36	32	44	35	46	28	52	40	40	37	69	42	
<u>TOTAL DISAGREE</u>	3	1	4	2	5	3	2	7	2	4	2	3	2	4	5	3	4	3	0	9	
Somewhat disagree	2	1	4	2	2	3	2	2	1	3	0	3	2	0	2	2	2	2	0	0	
Strongly disagree	1	0	0	0	3	0	0	5	1	1	2	0	0	4	2	2	1	1	0	9	
<u>DK/NA</u>	3	3	2	3	2	6	0	2	1	1	0	15	0	0	0	4	3	3	0	0	
DK/NA	3	3	2	3	2	6	0	2	1	1	0	15	0	0	0	4	3	3	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>TOTAL AGREE</u>	94	97	94	92	92	95	92	92	98	87	97	89	96	95	96	93	93	94	98		
Strongly agree	56	51	58	49	71	55	57	53	55	50	65	66	45	44	71	64	51	61	61		
Somewhat agree	38	45	36	43	22	40	35	39	43	37	32	22	51	51	25	29	42	33	36		
<u>TOTAL DISAGREE</u>	3	1	3	5	5	2	5	3	2	7	2	6	4	1	4	4	5	3	0		
Somewhat disagree	2	1	2	4	1	2	3	1	2	4	1	3	1	0	4	4	2	3	0		
Strongly disagree	1	0	1	1	4	1	2	1	0	4	1	3	3	1	0	0	3	0	0		
<u>DK/NA</u>	3	2	3	3	3	2	3	5	0	5	1	5	0	4	0	3	2	3	2		
DK/NA	3	2	3	3	3	2	3	5	0	5	1	5	0	4	0	3	2	3	2		

Table 27: Q5e. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: Maintaining public safety services in Milpitas should be a top priority

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL AGREE</u>	94	90	98	96	91	95	94	95	92	94	94	94	89	91	99	97
Strongly agree	56	51	60	56	38	65	55	60	78	52	60	67	44	59	60	61
Somewhat agree	38	38	37	41	52	30	39	36	14	42	34	27	45	32	39	36
<u>TOTAL DISAGREE</u>	3	5	2	2	9	1	1	5	0	4	2	3	8	2	1	2
Somewhat disagree	2	3	2	0	5	1	1	3	0	2	2	2	3	2	1	1
Strongly disagree	1	2	0	2	4	0	0	1	0	2	0	1	4	0	0	1
<u>DK/NA</u>	3	5	1	2	0	4	5	0	8	2	4	3	4	7	0	1
DK/NA	3	5	1	2	0	4	5	0	8	2	4	3	4	7	0	1

Table 28: Q5f. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I trust the City of Milpitas to properly manage our tax dollars

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL AGREE</u>	67	80	67	75	60	80	30	65	84	25	76	31	46	60	50	78	70	67	74	66	76	51
Strongly agree	17	26	20	23	10	20	7	15	33	5	19	8	8	18	9	17	19	16	26	15	23	4
Somewhat agree	51	55	47	51	50	59	23	50	51	20	57	24	38	42	40	61	51	51	48	50	53	48
<u>TOTAL DISAGREE</u>	25	18	23	20	30	14	70	20	9	75	17	65	51	34	47	13	28	24	24	34	22	47
Somewhat disagree	18	11	15	13	23	12	42	13	4	26	13	40	31	21	33	11	20	17	12	34	13	43
Strongly disagree	8	6	8	7	8	2	27	7	4	49	4	25	21	12	14	2	8	7	12	0	9	4
<u>DK/NA</u>	7	2	10	5	9	6	0	15	8	0	8	4	3	6	3	9	2	9	1	0	2	1
DK/NA	7	2	10	5	9	6	0	15	8	0	8	4	3	6	3	9	2	9	1	0	2	1
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL AGREE</u>	67	87	34	76	32	59	72	71	14	69	27	72	72	60	65	57	71	62	0	67		
Strongly agree	17	39	17	20	8	20	15	30	0	26	3	13	22	25	8	11	15	16	0	17		
Somewhat agree	51	48	16	56	24	39	57	41	14	44	24	60	50	35	57	46	56	46	0	51		
<u>TOTAL DISAGREE</u>	25	9	66	19	64	33	22	14	86	22	69	18	21	40	23	34	22	32	0	25		
Somewhat disagree	18	7	0	16	27	22	16	11	38	15	43	16	17	25	9	25	16	29	0	18		
Strongly disagree	8	2	66	3	37	11	6	3	48	7	25	2	5	15	14	9	6	3	0	8		
<u>DK/NA</u>	7	4	0	6	4	8	6	15	0	9	4	9	6	1	12	9	7	7	0	7		
DK/NA	7	4	0	6	4	8	6	15	0	9	4	9	6	1	12	9	7	7	0	7		

Table 28: Q5f. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I trust the City of Milpitas to properly manage our tax dollars

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13
<u>TOTAL AGREE</u>	67	60	74	67	70	71	64	69	73	74	75	59	59	80	66	66	68	67	68	86
Strongly agree	17	15	16	16	19	17	15	19	18	15	14	9	16	31	22	19	18	16	13	30
Somewhat agree	51	45	57	51	51	54	48	50	55	59	61	49	44	49	44	47	51	50	54	56
<u>TOTAL DISAGREE</u>	25	32	23	28	21	19	34	24	17	21	24	21	33	20	26	24	23	26	30	14
Somewhat disagree	18	24	14	19	15	12	26	17	13	11	17	13	33	15	24	20	18	18	25	14
Strongly disagree	8	7	9	8	7	7	8	7	4	9	7	8	0	5	2	4	6	8	5	0
<u>DK/NA</u>	7	8	3	6	9	10	2	7	11	6	1	20	8	0	8	10	8	8	3	0
DK/NA	7	8	3	6	9	10	2	7	11	6	1	20	8	0	8	10	8	8	3	0
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42	
<u>TOTAL AGREE</u>	67	75	73	71	53	74	64	76	73	64	64	75	62	75	83	57	75	63	53	
Strongly agree	17	19	20	17	11	19	15	20	18	16	14	25	19	9	26	12	23	9	12	
Somewhat agree	51	56	53	54	42	54	49	56	54	48	50	51	43	67	57	45	51	53	41	
<u>TOTAL DISAGREE</u>	25	23	22	17	36	23	24	19	25	24	25	20	34	18	14	35	20	31	28	
Somewhat disagree	18	17	20	10	21	19	14	16	23	13	15	2	26	11	14	28	13	23	20	
Strongly disagree	8	6	2	7	15	4	10	4	2	11	10	18	8	6	1	7	7	8	7	
<u>DK/NA</u>	7	2	5	12	11	3	12	5	2	12	11	5	5	7	3	8	5	6	19	
DK/NA	7	2	5	12	11	3	12	5	2	12	11	5	5	7	3	8	5	6	19	

Table 28: Q5f. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I trust the City of Milpitas to properly manage our tax dollars

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL AGREE</u>	67	69	67	71	64	74	63	65	83	69	67	73	69	73	72	61
Strongly agree	17	18	16	29	10	21	14	14	7	20	13	11	18	17	23	8
Somewhat agree	51	52	51	42	54	53	49	51	76	49	54	62	50	56	50	53
<u>TOTAL DISAGREE</u>	25	22	26	22	31	19	28	29	4	25	24	19	21	22	25	27
Somewhat disagree	18	15	20	17	19	14	19	20	4	17	17	13	14	16	21	18
Strongly disagree	8	7	6	5	11	5	9	9	0	7	8	5	7	6	4	9
<u>DK/NA</u>	7	8	7	7	5	7	9	6	13	6	9	9	10	5	3	12
DK/NA	7	8	7	7	5	7	9	6	13	6	9	9	10	5	3	12

Table 29: Q5g. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: Milpitas City government operates in a way that is open and accountable to the public

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL AGREE</u>	62	69	60	65	59	73	37	56	71	20	68	38	43	53	48	74	56	67	63	9	65	22
Strongly agree	21	29	27	28	14	26	8	19	41	9	22	16	13	19	16	24	21	21	30	9	25	5
Somewhat agree	41	40	33	37	45	47	29	37	31	11	45	22	30	34	32	50	35	45	34	0	40	17
<u>TOTAL DISAGREE</u>	26	19	32	24	28	16	61	24	13	80	20	58	47	35	42	15	33	23	22	91	21	77
Somewhat disagree	19	15	25	19	19	14	36	19	11	55	15	38	30	27	28	10	23	17	10	64	12	67
Strongly disagree	7	3	7	5	9	2	26	5	2	25	4	20	18	8	13	5	9	6	13	27	9	10
<u>DK/NA</u>	11	12	8	11	12	11	2	20	16	0	13	4	10	12	10	11	12	11	14	0	14	1
DK/NA	11	12	8	11	12	11	2	20	16	0	13	4	10	12	10	11	12	11	14	0	14	1
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL AGREE</u>	62	90	23	69	33	58	67	86	14	71	18	64	69	52	70	52	67	54	0	62		
Strongly agree	21	49	23	23	17	18	23	32	0	23	2	19	24	31	13	11	18	27	0	21		
Somewhat agree	41	41	0	46	15	40	44	54	14	48	16	45	45	21	57	41	49	27	0	41		
<u>TOTAL DISAGREE</u>	26	2	77	21	62	36	21	9	86	23	76	21	20	40	30	26	23	32	0	26		
Somewhat disagree	19	2	17	17	34	20	19	3	19	14	38	21	14	29	12	15	17	29	0	19		
Strongly disagree	7	0	59	3	27	16	3	6	66	9	37	0	5	11	18	10	6	2	0	7		
<u>DK/NA</u>	11	8	0	10	5	7	12	5	0	7	6	15	12	9	0	22	10	14	0	11		
DK/NA	11	8	0	10	5	7	12	5	0	7	6	15	12	9	0	22	10	14	0	11		

Table 29: Q5g. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: Milpitas City government operates in a way that is open and accountable to the public

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL AGREE</u>	62	63	71	67	59	65	70	60	60	69	66	60	57	71	72	65	65	62	41	87	
Strongly agree	21	14	21	17	27	16	19	32	24	13	20	22	27	35	23	26	24	22	4	23	
Somewhat agree	41	49	50	50	32	49	51	29	36	56	46	38	29	36	48	39	41	40	37	64	
<u>TOTAL DISAGREE</u>	26	26	23	25	27	24	24	27	23	19	33	20	24	20	20	22	23	26	56	8	
Somewhat disagree	19	21	13	17	21	19	15	22	19	16	26	8	17	20	20	16	17	19	51	8	
Strongly disagree	7	5	11	8	6	5	8	4	4	3	7	13	7	0	0	5	6	7	5	0	
<u>DK/NA</u>	11	11	6	8	14	11	7	13	17	12	1	20	19	9	9	13	12	12	3	5	
DK/NA	11	11	6	8	14	11	7	13	17	12	1	20	19	9	9	13	12	12	3	5	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42	
<u>TOTAL AGREE</u>	62	59	72	66	53	66	61	64	69	59	65	65	55	74	71	53	65	58	63	
Strongly agree	21	21	24	24	15	23	20	29	18	17	24	41	21	15	20	17	28	14	15	
Somewhat agree	41	38	48	42	38	44	41	35	51	42	41	24	34	58	51	36	37	45	48	
<u>TOTAL DISAGREE</u>	26	35	15	16	38	24	24	24	23	27	21	20	36	19	11	35	24	30	24	
Somewhat disagree	19	29	11	11	27	19	17	22	17	19	14	9	33	14	6	26	19	20	17	
Strongly disagree	7	6	4	5	11	5	8	2	6	8	7	12	3	5	5	9	5	10	7	
<u>DK/NA</u>	11	5	13	18	9	9	14	12	8	14	15	15	9	7	19	11	11	12	12	
DK/NA	11	5	13	18	9	9	14	12	8	14	15	15	9	7	19	11	11	12	12	

Table 29: Q5g. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: Milpitas City government operates in a way that is open and accountable to the public

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL AGREE</u>	62	61	66	55	52	65	68	74	76	56	71	75	55	70	61	72
Strongly agree	21	23	20	34	16	22	23	17	4	24	18	11	26	19	23	18
Somewhat agree	41	38	45	21	35	43	46	58	72	32	53	64	29	51	37	54
<u>TOTAL DISAGREE</u>	26	26	24	28	35	26	25	23	4	30	21	15	30	20	25	22
Somewhat disagree	19	22	17	22	28	18	17	16	4	23	14	11	26	14	20	15
Strongly disagree	7	5	6	6	7	7	8	7	0	7	7	4	4	6	6	8
<u>DK/NA</u>	11	13	11	17	13	10	7	3	20	14	8	10	14	11	14	6
DK/NA	11	13	11	17	13	10	7	3	20	14	8	10	14	11	14	6

Table 30: Q6a. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Diverse

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL WELL</u>	88	93	88	91	85	93	73	86	94	66	91	73	81	87	90	89	85	89	86	100	85	87
Very well	45	51	46	49	41	45	40	49	56	38	48	32	46	45	58	44	48	44	53	31	51	30
Somewhat well	43	42	42	42	43	48	33	37	38	28	43	41	35	42	32	45	37	45	33	69	33	57
<u>TOTAL NOT WELL</u>	10	7	10	8	11	6	26	5	6	30	7	23	16	12	10	7	13	8	12	0	13	13
Not too well	7	7	5	6	8	4	21	4	2	20	5	17	13	9	10	5	10	6	8	0	9	13
Not at all well	2	0	5	2	3	2	6	0	3	10	2	6	4	3	0	2	3	2	4	0	4	0
<u>DK</u>	3	0	3	1	4	1	1	9	0	5	2	4	3	1	0	4	2	3	2	0	3	0
DK	3	0	3	1	4	1	1	9	0	5	2	4	3	1	0	4	2	3	2	0	3	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL WELL</u>	88	93	98	91	73	84	90	95	64	86	76	83	87	96	76	97	88	84	88	0		
Very well	45	53	44	49	27	50	44	52	51	51	48	50	41	51	43	33	40	55	45	0		
Somewhat well	43	39	54	42	46	34	46	43	13	35	28	33	46	45	34	64	48	29	43	0		
<u>TOTAL NOT WELL</u>	10	6	2	7	26	14	7	5	36	12	24	16	11	2	10	1	9	14	10	0		
Not too well	7	2	2	5	19	9	7	4	36	6	23	12	11	2	4	0	7	9	7	0		
Not at all well	2	4	0	1	7	5	0	1	0	6	2	4	0	1	6	1	1	6	2	0		
<u>DK</u>	3	1	0	3	1	1	3	0	0	2	0	1	2	1	14	1	3	1	3	0		
DK	3	1	0	3	1	1	3	0	0	2	0	1	2	1	14	1	3	1	3	0		

Table 30: Q6a. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Diverse

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8
<u>TOTAL WELL</u>	88	88	88	88	89	89	86	93	91	91	87	97	100	92	74	90	88	87	100	100
Very well	45	46	39	43	48	43	43	59	41	63	33	41	57	49	37	45	44	45	32	53
Somewhat well	43	41	49	45	41	47	44	34	49	28	54	55	43	43	37	45	45	42	68	47
<u>TOTAL NOT WELL</u>	10	12	5	9	8	9	9	4	6	8	13	2	0	8	14	6	9	10	0	0
Not too well	7	12	4	8	5	9	8	4	5	6	13	2	0	8	13	6	7	8	0	0
Not at all well	2	0	1	1	3	0	1	0	1	2	0	0	0	0	2	0	2	2	0	0
<u>DK</u>	3	0	7	3	3	1	5	3	3	1	0	1	0	0	12	3	3	3	0	0
DK	3	0	7	3	3	1	5	3	3	1	0	1	0	0	12	3	3	3	0	0
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39	
<u>TOTAL WELL</u>	88	78	91	93	88	85	91	89	86	91	91	83	90	93	86	93	91	85	84	
Very well	45	43	48	51	41	46	47	58	39	44	51	38	47	38	43	60	49	40	46	
Somewhat well	43	34	43	42	48	39	44	31	48	47	39	45	43	54	43	34	42	45	38	
<u>TOTAL NOT WELL</u>	10	17	7	5	9	11	7	10	8	7	7	12	6	7	14	7	8	10	16	
Not too well	7	9	7	4	8	8	6	7	8	7	4	11	4	7	13	6	6	6	16	
Not at all well	2	8	0	1	1	4	1	3	0	0	3	1	1	0	1	1	2	3	0	
<u>DK</u>	3	6	2	2	3	3	2	1	5	2	2	5	4	0	0	0	1	6	0	
DK	3	6	2	2	3	3	2	1	5	2	2	5	4	0	0	0	1	6	0	

Table 30: Q6a. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Diverse

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL WELL</u>	88	90	89	88	78	95	86	92	98	86	90	95	91	88	87	91
Very well	45	50	43	51	43	52	51	23	24	48	40	24	56	42	44	38
Somewhat well	43	40	46	36	34	43	35	69	74	37	50	71	35	47	42	53
<u>TOTAL NOT WELL</u>	10	8	7	12	21	3	8	3	0	13	5	2	8	8	11	3
Not too well	7	7	6	7	21	1	4	3	0	11	3	2	8	5	10	2
Not at all well	2	1	1	5	0	2	4	0	0	2	2	0	0	3	1	1
<u>DK</u>	3	2	4	0	1	3	6	5	2	1	5	4	1	3	2	6
DK	3	2	4	0	1	3	6	5	2	1	5	4	1	3	2	6

Table 31: Q6b. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Safe

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL WELL</u>	86	87	89	88	84	92	56	94	95	45	91	57	75	84	79	88	81	88	83	66	83	65
Very well	35	39	47	42	27	40	22	30	55	35	38	17	25	34	40	34	39	33	40	55	37	47
Somewhat well	51	48	42	46	57	52	35	64	40	10	54	40	50	51	39	54	42	55	43	11	45	18
<u>TOTAL NOT WELL</u>	13	11	11	11	15	8	41	6	5	55	8	43	25	16	21	10	18	11	15	34	16	35
Not too well	11	10	10	10	11	6	30	6	3	37	6	33	18	11	21	8	12	10	7	34	10	26
Not at all well	3	1	1	1	4	1	11	0	1	18	1	10	7	4	0	2	6	1	8	0	6	8
<u>DK</u>	1	2	0	1	0	0	3	1	0	0	1	0	0	0	0	1	1	1	2	0	1	0
DK	1	2	0	1	0	0	3	1	0	0	1	0	0	0	0	1	1	1	2	0	1	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL WELL</u>	86	95	78	92	61	88	86	89	85	87	92	88	84	91	88	77	86	84	86	0		
Very well	35	53	20	38	13	38	34	47	17	41	25	31	38	38	24	38	33	42	35	0		
Somewhat well	51	42	58	54	48	50	52	41	67	46	67	56	46	53	63	39	53	43	51	0		
<u>TOTAL NOT WELL</u>	13	4	22	7	39	12	13	11	15	13	8	12	14	9	12	22	14	13	13	0		
Not too well	11	2	11	6	27	5	13	7	12	5	7	11	12	6	4	21	12	7	11	0		
Not at all well	3	2	10	1	13	7	0	3	3	8	1	1	2	3	8	1	2	7	3	0		
<u>DK</u>	1	1	0	1	0	0	1	1	0	0	0	0	2	0	1	1	0	2	1	0		
DK	1	1	0	1	0	0	1	1	0	0	0	0	2	0	1	1	0	2	1	0		

Table 31: Q6b. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Safe

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL WELL</u>	86	89	80	85	90	84	87	85	93	83	97	86	95	86	82	85	88	86	82	79	
Very well	35	33	26	30	41	29	30	42	36	37	45	36	25	29	32	30	35	34	48	34	
Somewhat well	51	56	54	55	49	54	56	43	57	45	51	50	70	56	49	55	52	52	34	45	
<u>TOTAL NOT WELL</u>	13	11	19	15	9	16	13	13	5	16	3	14	5	14	15	14	11	13	18	21	
Not too well	11	9	15	12	8	14	10	12	5	13	0	12	5	12	14	13	10	11	0	16	
Not at all well	3	2	4	3	1	2	3	2	0	3	3	2	0	2	1	2	2	2	18	5	
<u>DK</u>	1	0	0	0	2	0	0	1	2	1	0	0	0	0	3	1	1	1	0	0	
DK	1	0	0	0	2	0	0	1	2	1	0	0	0	0	3	1	1	1	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL WELL</u>	86	85	89	95	80	87	89	84	90	84	96	90	88	89	76	89	88	87	75		
Very well	35	47	34	37	26	39	33	46	31	27	40	61	37	24	40	30	42	27	27		
Somewhat well	51	38	55	58	54	48	57	38	58	57	56	29	52	66	36	58	46	60	47		
<u>TOTAL NOT WELL</u>	13	13	11	4	18	12	10	16	9	14	4	10	9	10	24	11	11	12	25		
Not too well	11	10	8	3	16	8	8	12	6	11	3	8	9	8	17	10	10	8	21		
Not at all well	3	3	3	2	3	3	2	4	3	3	1	2	0	2	8	1	1	4	4		
<u>DK</u>	1	2	0	0	1	1	1	0	2	1	0	0	3	0	0	0	1	1	0		
DK	1	2	0	0	1	1	1	0	2	1	0	0	3	0	0	0	1	1	0		

Table 31: Q6b. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Safe

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL WELL</u>	86	83	88	93	87	89	84	91	66	90	83	81	84	83	95	83
Very well	35	35	33	49	38	16	37	28	31	36	33	29	35	36	36	32
Somewhat well	51	48	55	44	49	73	48	64	36	54	50	52	49	48	59	51
<u>TOTAL NOT WELL</u>	13	16	11	7	13	11	16	8	30	10	16	17	16	15	5	17
Not too well	11	12	9	7	11	10	9	7	28	9	12	15	16	6	4	16
Not at all well	3	4	2	0	2	1	7	1	2	1	5	2	0	8	2	1
<u>DK</u>	1	1	1	0	0	0	0	1	4	0	1	2	0	2	0	0
DK	1	1	1	0	0	0	0	1	4	0	1	2	0	2	0	0

Table 32: Q6c. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Good place to live, play, and work

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL WELL</u>	87	91	93	92	83	96	59	88	99	49	94	51	69	82	82	93	87	87	90	78	90	72
Very well	41	52	58	55	28	49	27	33	74	32	46	16	31	44	37	40	44	40	48	37	46	28
Somewhat well	46	38	35	37	55	46	33	55	25	16	48	35	38	38	45	52	44	47	42	41	44	44
<u>TOTAL NOT WELL</u>	12	8	6	7	17	4	37	12	1	45	6	45	28	17	17	7	11	12	9	22	8	28
Not too well	11	7	6	7	14	4	30	12	1	36	5	37	25	15	13	7	7	12	4	22	4	28
Not at all well	1	1	0	0	2	0	7	0	0	10	0	7	3	2	4	0	3	1	5	0	4	0
<u>DK</u>	1	2	1	1	0	0	4	0	0	6	0	4	3	1	1	0	2	0	1	0	2	0
DK	1	2	1	1	0	0	4	0	0	6	0	4	3	1	1	0	2	0	1	0	2	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL WELL</u>	87	100	87	93	57	87	89	91	94	86	87	84	86	89	94	88	89	86	87	0		
Very well	41	67	0	48	14	45	41	59	10	49	30	40	42	46	34	42	41	45	41	0		
Somewhat well	46	33	87	45	43	42	48	32	84	38	58	44	44	43	61	47	48	41	46	0		
<u>TOTAL NOT WELL</u>	12	0	13	6	43	13	10	9	6	14	13	14	13	10	6	12	10	13	12	0		
Not too well	11	0	2	6	37	11	9	5	6	11	11	13	12	7	6	10	8	12	11	0		
Not at all well	1	0	10	0	6	2	1	4	0	3	2	0	1	3	0	1	2	0	1	0		
<u>DK</u>	1	0	0	1	0	0	1	0	0	0	0	2	0	1	0	0	1	1	1	0		
DK	1	0	0	1	0	0	1	0	0	0	0	2	0	1	0	0	1	1	1	0		

Table 32: Q6c. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Good place to live, play, and work

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL WELL</u>	87	87	89	88	88	86	90	82	91	83	100	87	82	93	84	86	89	87	100	84	
Very well	41	41	33	38	46	39	36	44	46	45	39	44	43	42	36	41	42	41	48	41	
Somewhat well	46	45	56	50	41	46	55	39	45	38	61	43	38	51	48	46	47	46	52	43	
<u>TOTAL NOT WELL</u>	12	13	11	12	11	14	10	14	8	17	0	9	18	7	16	13	11	12	0	0	
Not too well	11	13	8	11	10	14	8	13	8	15	0	9	18	5	16	12	10	11	0	0	
Not at all well	1	0	2	1	1	0	2	2	0	2	0	0	0	2	0	1	1	1	0	0	
<u>DK</u>	1	0	0	0	2	0	0	3	1	1	0	4	0	0	0	1	1	0	0	16	
DK	1	0	0	0	2	0	0	3	1	1	0	4	0	0	0	1	1	0	0	16	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL WELL</u>	87	87	89	89	86	88	88	85	90	86	91	82	96	89	89	88	92	84	81		
Very well	41	50	45	43	30	47	38	52	42	34	44	63	53	33	46	38	55	28	30		
Somewhat well	46	36	44	46	56	41	50	33	49	52	47	19	42	55	43	50	37	56	50		
<u>TOTAL NOT WELL</u>	12	13	10	10	14	11	12	15	9	14	9	14	4	11	11	12	7	16	19		
Not too well	11	13	8	8	12	11	10	15	7	11	9	12	4	11	8	10	7	13	18		
Not at all well	1	0	2	2	1	1	2	0	2	3	1	2	0	0	3	2	0	2	1		
<u>DK</u>	1	0	1	1	0	0	0	0	1	1	0	4	0	0	0	0	1	1	0		
DK	1	0	1	1	0	0	0	0	1	1	0	4	0	0	0	0	1	1	0		

Table 32: Q6c. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Good place to live, play, and work

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL WELL</u>	87	84	89	85	89	83	88	93	90	86	89	91	82	89	89	90
Very well	41	41	40	53	31	36	45	42	35	40	42	39	39	45	40	40
Somewhat well	46	43	49	32	58	47	43	51	55	46	47	53	43	44	49	49
<u>TOTAL NOT WELL</u>	12	14	10	15	11	15	11	7	10	13	10	9	17	11	11	9
Not too well	11	13	9	15	9	14	9	7	8	12	8	8	15	9	11	7
Not at all well	1	2	1	0	2	1	2	0	2	1	2	1	2	1	0	2
<u>DK</u>	1	1	0	0	0	2	1	0	0	0	1	0	1	0	0	1
DK	1	1	0	0	0	2	1	0	0	0	1	0	1	0	0	1

Table 33: Q6d. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Accepting

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL WELL</u>	91	92	97	94	89	98	68	92	99	64	96	69	79	88	88	95	88	93	90	80	90	68
Very well	45	51	57	54	37	53	29	39	65	34	50	22	41	43	40	47	47	44	53	17	51	20
Somewhat well	46	42	39	41	52	46	39	53	34	31	46	48	38	44	48	48	40	49	37	62	39	48
<u>TOTAL NOT WELL</u>	6	5	2	4	8	1	25	5	0	36	2	27	18	11	12	2	10	5	7	20	7	32
Not too well	5	5	2	4	6	1	19	5	0	26	2	20	14	8	12	1	6	4	3	20	3	32
Not at all well	1	0	0	0	3	0	6	0	0	10	0	6	4	3	0	0	4	0	5	0	4	0
<u>DK</u>	2	3	1	2	3	1	7	3	0	0	2	4	3	2	0	3	2	2	3	0	3	0
DK	2	3	1	2	3	1	7	3	0	0	2	4	3	2	0	3	2	2	3	0	3	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL WELL</u>	91	98	84	97	63	91	92	97	83	92	86	93	86	97	86	94	93	86	91	0		
Very well	45	58	39	51	24	53	42	58	60	54	50	48	47	52	33	36	43	50	45	0		
Somewhat well	46	40	45	46	39	38	50	39	23	39	36	46	39	46	53	58	50	36	46	0		
<u>TOTAL NOT WELL</u>	6	0	16	1	34	8	5	2	17	7	12	5	9	2	10	4	5	9	6	0		
Not too well	5	0	11	1	27	5	5	2	12	4	8	5	9	1	4	4	5	4	5	0		
Not at all well	1	0	4	0	7	3	0	0	5	2	3	1	0	1	6	0	0	5	1	0		
<u>DK</u>	2	2	0	2	3	1	3	1	0	1	2	1	5	0	4	2	2	5	2	0		
DK	2	2	0	2	3	1	3	1	0	1	2	1	5	0	4	2	2	5	2	0		

Table 33: Q6d. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Accepting

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL WELL</u>	91	91	92	91	93	90	92	94	93	84	97	95	100	100	80	93	94	91	100	100	
Very well	45	51	35	44	45	41	46	55	35	37	43	47	69	44	33	46	47	46	18	53	
Somewhat well	46	40	56	48	48	50	46	39	58	47	54	49	31	56	47	47	47	46	82	47	
<u>TOTAL NOT WELL</u>	6	8	6	7	3	7	7	4	2	12	3	4	0	0	13	5	4	6	0	0	
Not too well	5	8	5	7	2	7	6	4	1	10	3	4	0	0	11	4	4	5	0	0	
Not at all well	1	0	1	1	1	0	1	0	1	3	0	0	0	0	2	0	0	1	0	0	
<u>DK</u>	2	1	2	2	4	3	0	3	5	3	0	1	0	0	7	2	2	3	0	0	
DK	2	1	2	2	4	3	0	3	5	3	0	1	0	0	7	2	2	3	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL WELL</u>	91	89	91	95	90	90	93	87	92	94	93	88	92	91	93	96	94	88	90		
Very well	45	47	50	47	36	49	43	55	42	42	43	54	58	31	40	46	54	35	43		
Somewhat well	46	42	42	48	54	42	50	32	50	52	49	34	33	60	53	50	41	54	47		
<u>TOTAL NOT WELL</u>	6	9	7	4	5	8	4	12	5	2	6	8	3	8	7	2	4	8	9		
Not too well	5	6	6	3	4	6	3	9	4	2	4	7	2	8	6	2	4	5	8		
Not at all well	1	3	1	1	1	2	1	3	1	0	2	1	1	1	1	0	0	3	1		
<u>DK</u>	2	2	2	2	5	2	3	1	3	4	2	4	5	1	0	1	2	3	1		
DK	2	2	2	2	5	2	3	1	3	4	2	4	5	1	0	1	2	3	1		

Table 33: Q6d. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Accepting

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL WELL</u>	91	91	92	95	89	95	90	90	93	93	91	92	93	88	93	93
Very well	45	48	41	56	39	46	49	33	35	47	43	34	52	41	39	44
Somewhat well	46	43	51	40	50	49	41	57	58	46	48	58	41	46	54	49
<u>TOTAL NOT WELL</u>	6	6	5	5	10	2	8	4	2	6	6	3	6	7	6	5
Not too well	5	5	4	3	10	2	4	4	2	5	4	3	6	4	4	4
Not at all well	1	1	1	1	0	1	4	0	0	1	2	0	0	3	1	1
<u>DK</u>	2	3	2	0	1	3	2	5	5	1	3	5	1	5	2	1
DK	2	3	2	0	1	3	2	5	5	1	3	5	1	5	2	1

Table 34: Q6e. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Growing

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL WELL</u>	82	88	82	85	78	89	59	79	92	64	86	63	65	80	54	90	79	84	80	100	78	97
Very well	31	39	29	35	27	38	13	27	41	22	34	18	39	40	14	28	35	29	38	70	36	38
Somewhat well	51	48	53	50	51	52	46	52	52	42	52	45	25	41	40	62	44	54	42	30	42	59
<u>TOTAL NOT WELL</u>	14	9	14	11	17	8	28	16	5	36	10	32	21	14	44	6	15	13	10	0	15	3
Not too well	11	7	9	8	14	8	20	11	5	28	9	21	9	9	40	5	13	10	10	0	13	3
Not at all well	3	1	4	3	3	0	9	5	0	8	1	12	12	5	4	1	2	3	0	0	3	0
<u>DK</u>	5	4	4	4	6	2	13	4	2	0	4	5	15	6	2	4	6	3	9	0	7	0
DK	5	4	4	4	6	2	13	4	2	0	4	5	15	6	2	4	6	3	9	0	7	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL WELL</u>	82	94	52	86	65	71	87	78	34	76	56	79	88	79	82	78	84	80	0	82		
Very well	31	44	25	32	29	34	30	28	12	35	34	35	23	35	32	24	32	30	0	31		
Somewhat well	51	50	26	54	36	36	57	50	22	41	22	44	65	44	50	54	53	49	0	51		
<u>TOTAL NOT WELL</u>	14	3	41	10	33	24	10	22	41	21	31	20	9	12	11	14	12	19	0	14		
Not too well	11	2	25	9	22	19	8	22	27	18	22	19	8	4	10	9	9	16	0	11		
Not at all well	3	1	17	2	11	4	2	0	15	3	9	1	1	8	1	5	3	3	0	3		
<u>DK</u>	5	3	7	3	3	6	3	0	25	3	13	1	3	9	7	8	4	2	0	5		
DK	5	3	7	3	3	6	3	0	25	3	13	1	3	9	7	8	4	2	0	5		

Table 34: Q6e. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Growing

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL WELL</u>	82	77	79	78	85	81	76	91	81	82	87	77	72	87	88	81	83	81	100	92	
Very well	31	37	24	31	32	35	27	30	35	33	30	21	30	33	20	27	30	31	28	35	
Somewhat well	51	40	55	47	53	46	49	61	46	49	57	56	42	54	68	54	53	50	72	57	
<u>TOTAL NOT WELL</u>	14	18	17	18	10	13	20	5	13	16	13	7	25	13	6	12	12	15	0	0	
Not too well	11	17	10	14	8	9	16	4	10	14	9	7	17	11	6	10	9	12	0	0	
Not at all well	3	1	6	4	2	3	4	0	3	1	4	0	8	2	0	2	3	3	0	0	
<u>DK</u>	5	5	4	5	5	6	3	4	6	3	0	16	3	0	6	7	5	5	0	8	
DK	5	5	4	5	5	6	3	4	6	3	0	16	3	0	6	7	5	5	0	8	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>TOTAL WELL</u>	82	94	86	78	73	89	76	95	86	77	74	78	86	90	73	74	85	75	86		
Very well	31	33	34	27	32	33	29	36	31	28	30	29	27	26	32	34	35	27	26		
Somewhat well	51	61	52	50	41	56	47	59	55	49	43	49	59	64	41	40	50	49	60		
<u>TOTAL NOT WELL</u>	14	6	12	15	19	9	17	4	13	13	20	11	13	7	22	22	11	20	7		
Not too well	11	6	8	13	13	7	13	3	9	10	16	11	8	5	22	18	8	16	7		
Not at all well	3	0	4	2	6	2	3	1	3	3	4	0	5	3	0	4	3	4	0		
<u>DK</u>	5	0	2	7	9	1	8	1	2	10	6	11	1	3	5	4	4	5	7		
DK	5	0	2	7	9	1	8	1	2	10	6	11	1	3	5	4	4	5	7		

Table 34: Q6e. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Growing

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL WELL</u>	82	86	79	74	83	81	85	79	93	79	85	84	89	82	73	87
Very well	31	32	30	30	25	40	31	20	39	31	30	28	31	32	31	27
Somewhat well	51	54	49	44	58	41	54	59	53	49	55	57	58	51	42	60
<u>TOTAL NOT WELL</u>	14	9	17	17	17	11	10	16	7	15	11	12	5	13	22	9
Not too well	11	7	13	14	17	9	5	14	4	14	7	10	5	9	19	6
Not at all well	3	2	3	3	0	2	5	2	4	2	4	3	0	4	3	4
<u>DK</u>	5	5	4	9	0	8	5	5	0	5	4	3	6	5	5	4
DK	5	5	4	9	0	8	5	5	0	5	4	3	6	5	5	4

Table 35: Q6f. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Up and coming

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL WELL</u>	67	75	64	70	63	79	47	51	80	49	72	40	47	65	43	74	63	70	58	66	64	63
Very well	16	25	14	20	12	24	5	6	38	20	19	5	15	21	5	16	22	14	33	42	26	10
Somewhat well	50	50	49	50	50	55	42	45	42	28	53	36	32	44	38	59	40	56	25	23	39	53
<u>TOTAL NOT WELL</u>	24	19	21	20	28	14	49	29	10	51	17	54	40	26	53	15	27	22	29	34	23	35
Not too well	18	16	15	16	21	13	31	22	7	25	15	34	31	20	43	10	23	16	23	34	19	31
Not at all well	6	4	5	4	7	1	18	7	2	26	2	20	9	6	10	4	4	6	5	0	4	4
<u>DK</u>	10	6	16	10	9	7	4	21	11	0	10	6	13	10	4	11	10	9	14	0	12	1
DK	10	6	16	10	9	7	4	21	11	0	10	6	13	10	4	11	10	9	14	0	12	1
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL WELL</u>	67	84	41	72	39	61	71	81	26	69	36	70	70	64	62	55	69	64	0	67		
Very well	16	33	13	19	9	23	14	34	0	26	14	18	11	20	18	11	17	15	0	16		
Somewhat well	50	50	28	53	31	38	57	47	26	43	22	52	59	44	44	44	53	49	0	50		
<u>TOTAL NOT WELL</u>	24	8	59	19	49	32	20	18	72	23	57	23	17	28	29	29	22	26	0	24		
Not too well	18	7	27	17	27	22	15	15	6	18	33	21	13	14	25	22	17	22	0	18		
Not at all well	6	1	32	3	22	10	4	3	66	5	24	2	4	14	4	8	6	4	0	6		
<u>DK</u>	10	8	0	8	12	7	10	2	2	8	7	7	13	8	9	16	8	10	0	10		
DK	10	8	0	8	12	7	10	2	2	8	7	7	13	8	9	16	8	10	0	10		

Table 35: Q6f. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Up and coming

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL WELL</u>	67	65	67	66	68	71	64	67	72	62	78	53	57	77	78	67	70	65	87	81	
Very well	16	20	17	19	15	25	14	14	17	12	22	15	9	27	14	17	18	16	13	30	
Somewhat well	50	45	51	47	53	46	50	53	56	49	56	38	47	50	64	50	52	49	74	51	
<u>TOTAL NOT WELL</u>	24	26	25	26	22	18	30	22	20	28	16	27	30	17	11	21	20	25	10	6	
Not too well	18	19	18	19	18	16	21	18	15	23	13	22	18	13	11	16	15	19	10	6	
Not at all well	6	7	7	7	4	2	9	3	6	5	3	5	12	4	0	5	5	6	0	0	
<u>DK</u>	10	9	8	8	10	11	6	11	8	10	6	20	13	6	10	12	10	10	3	13	
DK	10	9	8	8	10	11	6	11	8	10	6	20	13	6	10	12	10	10	3	13	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>TOTAL WELL</u>	67	73	71	61	63	72	62	75	72	62	62	64	72	76	59	57	70	61	68		
Very well	16	7	20	14	28	14	19	19	10	19	20	22	16	13	8	17	20	11	18		
Somewhat well	50	67	52	47	35	58	43	56	62	43	42	41	56	64	51	40	50	50	50		
<u>TOTAL NOT WELL</u>	24	20	17	26	30	18	27	14	21	25	30	23	18	17	30	36	20	31	17		
Not too well	18	19	12	21	20	15	20	11	17	22	18	22	12	13	25	29	16	23	14		
Not at all well	6	1	5	5	9	3	7	3	4	3	11	1	6	4	5	7	4	8	2		
<u>DK</u>	10	7	11	13	7	9	11	11	7	13	8	13	10	6	11	6	10	8	15		
DK	10	7	11	13	7	9	11	11	7	13	8	13	10	6	11	6	10	8	15		

Table 35: Q6f. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Up and coming

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL WELL</u>	67	68	67	67	72	69	62	67	71	69	64	68	72	64	70	64
Very well	16	19	15	10	18	29	15	14	15	18	15	14	20	19	18	11
Somewhat well	50	50	52	57	54	40	47	53	56	51	50	54	53	45	52	53
<u>TOTAL NOT WELL</u>	24	20	25	21	28	23	26	25	7	24	22	18	18	20	26	24
Not too well	18	17	18	14	24	15	19	20	7	18	17	15	15	18	18	17
Not at all well	6	3	7	7	4	9	6	5	0	6	5	3	3	2	8	7
<u>DK</u>	10	12	7	12	0	8	13	8	22	6	13	14	10	16	4	12
DK	10	12	7	12	0	8	13	8	22	6	13	14	10	16	4	12

Table 36: Q6g. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Affordable

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL WELL</u>	45	49	51	50	40	45	28	56	55	29	47	35	18	33	38	56	39	49	38	0	44	7
Very well	7	8	14	10	3	7	3	7	15	11	7	5	0	3	4	10	4	8	5	0	5	1
Somewhat well	38	41	37	39	37	38	24	49	40	18	40	30	18	30	34	46	34	41	33	0	39	6
<u>TOTAL NOT WELL</u>	51	49	45	47	56	53	68	35	36	71	50	62	80	65	59	38	56	48	59	100	51	92
Not too well	34	34	30	33	36	39	32	25	22	23	36	27	36	40	39	28	37	32	39	51	31	70
Not at all well	17	14	15	15	20	14	36	11	13	49	14	34	44	25	20	10	19	16	20	49	19	22
<u>DK</u>	4	2	4	3	5	2	4	9	9	0	4	3	3	1	3	6	5	3	3	0	6	1
DK	4	2	4	3	5	2	4	9	9	0	4	3	3	1	3	6	5	3	3	0	6	1
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL WELL</u>	45	63	17	49	27	45	45	53	24	51	28	48	59	35	37	29	52	26	0	45		
Very well	7	14	2	7	2	7	7	14	14	7	8	5	13	3	7	3	8	5	0	7		
Somewhat well	38	49	15	42	25	38	39	38	10	44	20	43	46	32	30	26	44	21	0	38		
<u>TOTAL NOT WELL</u>	51	33	83	47	73	53	51	42	76	47	72	50	38	60	61	58	44	74	0	51		
Not too well	34	26	41	34	38	34	35	40	34	33	35	33	26	37	43	41	32	47	0	34		
Not at all well	17	6	42	13	35	19	16	2	42	14	37	17	12	24	18	17	12	28	0	17		
<u>DK</u>	4	4	0	3	0	2	3	5	0	2	0	2	3	5	2	13	4	0	0	4		
DK	4	4	0	3	0	2	3	5	0	2	0	2	3	5	2	13	4	0	0	4		

Table 36: Q6g. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Affordable

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13		
<u>TOTAL WELL</u>	45	48	50	49	41	52	47	32	51	46	42	59	41	41	41	47	46	45	20	44		
Very well	7	5	10	7	6	7	8	4	8	6	7	12	0	11	3	8	7	7	0	7		
Somewhat well	38	43	40	41	36	45	39	28	43	39	35	47	41	30	37	39	39	39	20	38		
<u>TOTAL NOT WELL</u>	51	49	49	49	54	45	52	64	43	52	55	33	54	59	54	49	50	51	77	48		
Not too well	34	28	30	29	40	29	29	48	31	32	32	31	41	43	38	37	35	34	48	35		
Not at all well	17	21	19	20	14	15	23	16	12	21	23	1	13	16	17	12	15	17	30	13		
<u>DK</u>	4	3	1	2	5	4	1	4	6	2	4	8	5	0	5	4	4	4	3	8		
DK	4	3	1	2	5	4	1	4	6	2	4	8	5	0	5	4	4	4	3	8		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42			
<u>TOTAL WELL</u>	45	53	42	45	43	47	44	42	51	40	49	48	48	57	44	35	50	33	61			
Very well	7	5	4	10	9	4	9	1	7	9	9	9	6	12	7	3	10	3	4			
Somewhat well	38	48	38	35	35	42	35	41	44	31	40	39	42	45	37	31	39	30	57			
<u>TOTAL NOT WELL</u>	51	43	55	50	56	50	52	53	48	56	48	47	48	39	56	64	47	62	36			
Not too well	34	36	31	35	37	33	35	39	28	37	33	39	32	30	35	39	33	40	25			
Not at all well	17	7	24	15	19	16	17	14	20	18	15	8	16	10	21	26	15	22	11			
<u>DK</u>	4	4	3	5	1	4	4	6	2	4	3	5	3	4	0	1	3	5	4			
DK	4	4	3	5	1	4	4	6	2	4	3	5	3	4	0	1	3	5	4			

Table 36: Q6g. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Affordable

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL WELL</u>	45	40	49	44	38	46	55	38	58	42	51	46	36	49	48	53
Very well	7	5	8	3	3	6	13	2	14	4	10	7	5	6	4	14
Somewhat well	38	35	41	41	34	39	42	36	44	38	41	39	31	43	44	39
<u>TOTAL NOT WELL</u>	51	55	48	48	62	52	42	59	34	55	45	48	61	44	49	45
Not too well	34	38	31	28	51	24	28	43	25	36	31	36	43	31	29	31
Not at all well	17	16	18	20	12	28	14	16	8	19	13	13	18	13	20	14
<u>DK</u>	4	5	3	8	0	2	4	4	8	3	4	6	3	7	4	2
DK	4	5	3	8	0	2	4	4	8	3	4	6	3	7	4	2

Table 37: Q6h. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Great location

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL WELL</u>	88	87	93	90	87	90	85	85	92	81	92	74	89	92	64	92	87	89	90	100	88	100
Very well	43	44	41	43	44	48	37	37	66	51	48	25	55	48	32	43	44	44	63	77	50	22
Somewhat well	45	44	51	47	43	43	48	48	26	29	44	49	33	44	32	49	43	45	27	23	38	78
<u>TOTAL NOT WELL</u>	10	11	4	8	13	8	15	12	5	19	7	26	11	8	36	6	13	10	10	0	12	0
Not too well	6	8	4	6	6	5	7	7	5	13	5	12	6	6	21	2	7	6	6	0	6	0
Not at all well	4	4	0	2	7	3	8	5	0	6	2	14	5	2	15	3	6	4	4	0	7	0
<u>DK</u>	1	1	3	2	0	1	0	2	3	0	1	0	0	0	0	3	0	1	0	0	0	0
DK	1	1	3	2	0	1	0	2	3	0	1	0	0	0	0	3	0	1	0	0	0	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL WELL</u>	88	92	82	90	79	88	90	98	81	90	79	83	89	94	90	91	92	82	0	88		
Very well	43	64	56	43	36	51	41	62	41	52	49	39	38	50	51	43	47	35	0	43		
Somewhat well	45	28	26	47	42	37	49	36	40	39	30	43	51	44	38	48	45	47	0	45		
<u>TOTAL NOT WELL</u>	10	5	18	9	21	12	8	2	19	10	21	16	10	6	6	9	7	18	0	10		
Not too well	6	1	16	4	16	8	5	2	19	5	18	11	5	2	3	4	5	9	0	6		
Not at all well	4	4	2	4	6	4	3	0	0	5	3	5	4	4	3	5	2	9	0	4		
<u>DK</u>	1	4	0	1	0	0	2	0	0	0	0	1	2	0	4	0	1	0	0	1		
DK	1	4	0	1	0	0	2	0	0	0	0	1	2	0	4	0	1	0	0	1		

Table 37: Q6h. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Great location

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL WELL</u>	88	87	92	90	86	90	91	82	91	88	97	73	82	98	90	86	89	88	95	92	
Very well	43	51	43	47	40	52	44	43	41	47	37	32	38	67	32	44	45	43	64	36	
Somewhat well	45	37	48	42	46	38	47	39	50	41	60	40	44	32	58	42	44	45	31	57	
<u>TOTAL NOT WELL</u>	10	10	7	9	13	7	8	16	9	11	3	23	16	2	8	12	10	11	5	0	
Not too well	6	10	5	8	4	6	8	5	3	11	3	5	8	2	4	5	5	6	5	0	
Not at all well	4	0	2	1	8	2	0	11	6	0	0	18	8	0	4	7	5	5	0	0	
<u>DK</u>	1	2	1	2	1	3	1	2	0	1	0	4	2	0	2	2	2	1	0	8	
DK	1	2	1	2	1	3	1	2	0	1	0	4	2	0	2	2	2	1	0	8	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>TOTAL WELL</u>	88	91	91	87	83	91	85	88	94	83	87	78	94	92	98	83	90	86	90		
Very well	43	33	42	42	62	38	50	42	36	52	48	31	28	35	64	57	43	40	57		
Somewhat well	45	58	49	44	21	53	35	46	58	32	39	48	66	56	34	26	47	46	33		
<u>TOTAL NOT WELL</u>	10	9	8	10	17	8	13	11	6	13	12	22	6	4	2	17	8	14	10		
Not too well	6	6	4	5	9	5	7	4	6	7	6	2	1	4	2	13	6	7	3		
Not at all well	4	3	3	4	8	3	6	6	0	6	6	20	5	0	0	3	2	6	7		
<u>DK</u>	1	0	1	4	0	0	2	1	0	4	1	0	0	4	0	0	2	1	0		
DK	1	0	1	4	0	0	2	1	0	4	1	0	0	4	0	0	2	1	0		

Table 37: Q6h. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Great location

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL WELL</u>	88	86	91	80	86	91	91	94	92	85	92	93	86	85	86	98
Very well	43	47	42	35	41	62	39	44	50	45	42	46	51	40	40	44
Somewhat well	45	39	49	45	45	29	52	50	43	41	50	47	35	45	46	54
<u>TOTAL NOT WELL</u>	10	12	9	18	14	7	6	6	8	13	6	7	12	12	13	2
Not too well	6	5	6	10	9	6	1	2	8	9	3	4	6	4	9	1
Not at all well	4	6	3	8	5	1	5	4	0	5	4	2	6	7	4	1
<u>DK</u>	1	2	1	1	0	3	3	0	0	1	2	0	1	4	1	0
DK	1	2	1	1	0	3	3	0	0	1	2	0	1	4	1	0

Table 38: Q7. Do you think the rate of growth and development in general in Milpitas is (SPLIT SAMPLE A: too fast, about right, or too slow) (SPLIT SAMPLE B: too slow, about right, or too fast)?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL TOO FAST</u>	41	31	43	36	46	32	67	43	33	79	37	60	100	100	0	0	53	35	55	72	53	59
Much too fast	17	12	15	13	21	10	44	15	8	55	13	37	100	42	0	0	20	16	26	43	21	21
Somewhat too fast	24	19	28	23	25	23	23	28	25	24	24	22	0	58	0	0	33	19	29	28	32	38
<u>TOTAL TOO SLOW</u>	10	13	2	9	11	9	13	8	6	14	9	16	0	0	100	0	9	10	10	0	8	6
Somewhat too slow	7	9	2	6	8	8	7	7	3	11	6	12	0	0	75	0	5	9	6	0	5	2
Much too slow	2	4	1	2	3	1	6	2	3	3	2	4	0	0	25	0	5	1	4	0	3	4
<u>ABOUT RIGHT/DK/NA</u>	49	56	54	55	43	59	20	48	61	7	54	24	0	0	0	100	38	55	36	28	39	36
About right	45	53	49	51	39	56	18	37	58	7	50	21	0	0	0	91	32	51	33	20	33	33
DK/NA	4	3	6	4	5	2	2	12	4	0	4	3	0	0	0	9	5	4	3	8	6	3

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>TOTAL TOO FAST</u>	41	29	55	39	57	55	34	54	28	58	43	33	37	42	46	65	42	33	43	39
Much too fast	17	7	35	14	36	25	13	21	18	24	29	9	15	19	21	40	17	15	21	13
Somewhat too fast	24	22	20	25	21	30	21	33	10	34	13	25	22	23	25	25	25	18	22	26
<u>TOTAL TOO SLOW</u>	10	3	23	9	17	13	8	12	18	11	18	19	7	8	1	2	8	16	7	13
Somewhat too slow	7	1	18	7	10	8	7	9	10	8	7	14	6	6	1	1	6	13	5	9
Much too slow	2	1	5	2	7	5	1	3	8	3	11	5	1	2	0	1	2	2	2	3
<u>ABOUT RIGHT/DK/NA</u>	49	68	22	52	26	33	58	34	54	31	39	48	56	50	53	32	50	51	50	48
About right	45	65	14	48	24	30	53	31	54	29	35	43	53	48	42	27	47	45	46	44
DK/NA	4	3	8	4	3	3	5	3	0	2	4	4	3	2	11	5	3	7	5	4

Table 38: Q7. Do you think the rate of growth and development in general in Milpitas is (SPLIT SAMPLE A: too fast, about right, or too slow) (SPLIT SAMPLE B: too slow, about right, or too fast)?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>TOTAL TOO FAST</u>	41	39	49	44	36	39	49	31	43	60	49	36	45	31	25	34	37	41	65	17	
Much too fast	17	16	21	18	15	17	20	14	16	30	21	9	18	12	10	12	15	17	26	14	
Somewhat too fast	24	23	28	26	21	23	28	16	27	31	28	27	27	18	15	22	23	24	39	3	
<u>TOTAL TOO SLOW</u>	10	15	8	12	8	14	9	11	5	5	11	15	9	13	6	10	11	10	12	0	
Somewhat too slow	7	10	7	8	7	12	5	9	5	1	10	13	6	9	5	8	8	8	12	0	
Much too slow	2	5	1	3	1	2	4	1	1	4	2	2	3	3	1	2	2	3	0	0	
<u>ABOUT RIGHT/DK/NA</u>	49	46	43	45	56	47	43	58	51	34	40	49	46	57	69	56	52	49	24	83	
About right	45	44	41	43	49	46	40	51	47	32	37	42	41	54	58	50	48	44	21	80	
DK/NA	4	1	3	2	7	1	3	8	4	2	3	7	5	2	10	6	5	4	3	3	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>TOTAL TOO FAST</u>	41	43	48	38	34	46	37	41	51	32	42	49	34	36	42	44	36	46	45		
Much too fast	17	18	19	14	16	19	15	18	20	14	16	20	12	13	15	19	13	22	19		
Somewhat too fast	24	24	29	24	18	27	22	23	32	18	26	29	22	23	27	24	23	25	26		
<u>TOTAL TOO SLOW</u>	10	10	5	9	18	7	12	8	6	15	9	8	6	5	9	23	9	9	19		
Somewhat too slow	7	7	4	7	13	5	9	8	3	12	7	8	4	5	8	15	6	7	13		
Much too slow	2	3	1	2	4	2	3	1	3	3	2	0	1	1	0	8	2	2	6		
<u>ABOUT RIGHT/DK/NA</u>	49	48	47	53	48	47	51	50	43	53	49	43	61	59	49	33	55	45	36		
About right	45	42	43	48	46	42	47	45	40	50	44	35	58	57	45	31	51	40	33		
DK/NA	4	6	4	5	3	5	4	5	3	4	4	9	3	2	4	2	4	5	3		

Table 38: Q7. Do you think the rate of growth and development in general in Milpitas is (SPLIT SAMPLE A: too fast, about right, or too slow) (SPLIT SAMPLE B: too slow, about right, or too fast)?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL TOO FAST</u>	41	36	47	38	34	42	46	52	35	38	45	45	31	42	47	48
Much too fast	17	16	18	14	10	16	23	20	23	13	22	21	12	21	15	23
Somewhat too fast	24	20	28	24	23	26	23	32	12	24	23	24	19	22	32	24
<u>TOTAL TOO SLOW</u>	10	12	7	9	19	7	8	8	0	12	6	4	13	12	12	2
Somewhat too slow	7	10	4	6	15	6	6	7	0	9	5	4	11	10	7	1
Much too slow	2	2	3	4	4	1	2	0	0	3	1	0	2	2	5	1
<u>ABOUT RIGHT/DK/NA</u>	49	52	46	53	47	50	47	41	65	50	48	51	56	46	42	51
About right	45	47	43	47	42	47	43	39	59	45	45	47	51	43	39	47
DK/NA	4	5	3	6	5	3	4	1	6	5	4	3	6	3	3	4

Table 39: Q8. Keeping in mind that this survey is completely confidential, I'd like to know more about your experiences with public safety in Milpitas. Have you personally interacted with a Milpitas police officer for any reason in the last year?

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
TOTAL YES	32	31	29	31	33	29	45	29	30	58	31	36	38	41	30	24	100	0	100	100	100	100
Yes, self	20	19	19	19	21	20	29	13	21	45	19	26	24	26	18	16	63	0	67	93	61	69
Yes, household member	5	7	7	7	4	4	6	8	4	8	6	4	5	9	7	2	17	0	11	0	16	19
Yes, both	7	6	3	5	8	5	9	8	6	5	7	6	9	7	5	7	21	0	23	7	22	12
NO	67	68	70	69	65	70	54	68	70	42	68	62	61	57	70	75	0	100	0	0	0	0
No, neither	67	68	70	69	65	70	54	68	70	42	68	62	61	57	70	75	0	100	0	0	0	0
DK/NA	1	0	1	0	2	0	1	2	0	0	1	1	1	1	0	1	0	0	0	0	0	0
DK/NA	1	0	1	0	2	0	1	2	0	0	1	1	1	1	0	1	0	0	0	0	0	0

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
TOTAL YES	32	30	38	32	36	47	24	48	52	47	49	37	19	32	34	45	29	42	29	34
Yes, self	20	20	22	20	24	28	15	33	30	27	33	23	10	20	24	31	17	29	21	19
Yes, household member	5	4	0	6	1	9	4	6	0	11	3	10	6	2	1	2	6	4	3	8
Yes, both	7	6	16	6	11	10	5	8	22	9	13	5	3	9	9	12	6	9	6	7
NO	67	70	59	68	61	52	76	52	48	52	51	62	80	67	64	55	70	58	70	64
No, neither	67	70	59	68	61	52	76	52	48	52	51	62	80	67	64	55	70	58	70	64
DK/NA	1	0	3	0	3	1	1	0	0	1	0	1	0	2	2	0	1	0	1	2
DK/NA	1	0	3	0	3	1	1	0	0	1	0	1	0	2	2	0	1	0	1	2

Table 39: Q8. Keeping in mind that this survey is completely confidential, I'd like to know more about your experiences with public safety in Milpitas. Have you personally interacted with a Milpitas police officer for any reason in the last year?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
<u>TOTAL YES</u>	32	29	37	33	28	27	38	26	31	44	36	33	36	21	13	26	29	33	27	17
Yes, self	20	17	23	20	19	21	20	21	18	26	21	24	20	14	10	17	19	20	15	12
Yes, household member	5	7	5	6	4	4	8	1	8	9	6	5	5	3	2	3	4	6	2	0
Yes, both	7	5	9	7	5	3	11	4	5	9	9	5	11	4	2	5	6	7	11	5
<u>NO</u>	67	70	62	66	70	72	61	73	68	55	62	66	63	79	87	74	70	66	73	83
No, neither	67	70	62	66	70	72	61	73	68	55	62	66	63	79	87	74	70	66	73	83
<u>DK/NA</u>	1	1	1	1	1	1	1	1	1	1	3	1	1	0	0	0	1	1	0	0
DK/NA	1	1	1	1	1	1	1	1	1	1	3	1	1	0	0	0	1	1	0	0

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
<u>TOTAL YES</u>	32	32	38	26	29	36	27	31	39	25	30	50	29	20	38	35	31	31	40
Yes, self	20	19	25	16	19	22	17	24	21	18	17	36	14	15	17	25	19	21	23
Yes, household member	5	10	5	3	4	7	3	4	10	2	5	6	8	4	10	3	7	2	9
Yes, both	7	3	9	7	6	6	6	3	8	4	9	7	8	1	11	8	5	9	8
<u>NO</u>	67	68	60	72	70	64	71	68	60	74	68	50	71	79	62	63	69	67	58
No, neither	67	68	60	72	70	64	71	68	60	74	68	50	71	79	62	63	69	67	58
<u>DK/NA</u>	1	0	1	2	0	1	1	1	1	1	1	1	0	0	1	2	0	2	1
DK/NA	1	0	1	2	0	1	1	1	1	1	1	1	0	0	1	2	0	2	1

Table 39: Q8. Keeping in mind that this survey is completely confidential, I'd like to know more about your experiences with public safety in Milpitas. Have you personally interacted with a Milpitas police officer for any reason in the last year?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL YES</u>	32	28	35	23	40	27	30	32	42	30	33	36	27	29	34	36
Yes, self	20	21	19	13	27	23	19	17	22	21	19	19	24	18	18	20
Yes, household member	5	3	7	7	8	1	4	4	10	6	5	6	2	5	10	4
Yes, both	7	4	9	2	6	3	8	11	10	4	9	11	2	6	6	12
<u>NO</u>	67	71	64	76	59	71	68	68	58	68	67	64	72	71	65	63
No, neither	67	71	64	76	59	71	68	68	58	68	67	64	72	71	65	63
<u>DK/NA</u>	1	1	1	1	0	2	1	0	0	1	1	0	1	1	2	1
DK/NA	1	1	1	1	0	2	1	0	0	1	1	0	1	1	2	1

Table 40: Q9. In general, how satisfied or dissatisfied were you with the professionalism of the Milpitas police officer?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	222	64	42	106	116	119	56	47	55	21	179	42	45	118	21	83	222	0	119	12	184	33
<u>TOTAL SATISFIED</u>	83	84	66	77	89	84	84	81	90	73	85	75	85	83	75	85	83	0	100	0	100	0
Very satisfied	54	55	42	50	57	62	54	32	69	40	56	46	68	56	56	51	54	0	100	0	65	0
Somewhat satisfied	29	29	23	27	32	21	30	49	22	32	29	29	17	27	19	34	29	0	0	0	35	0
<u>TOTAL DISSATISFIED</u>	15	10	34	20	11	14	16	17	5	27	13	24	15	17	9	14	15	0	0	100	0	100
Somewhat dissatisfied	10	3	28	13	6	9	9	11	2	3	10	8	4	9	9	10	10	0	0	0	0	64
Very dissatisfied	5	7	6	7	4	4	7	6	3	25	3	16	12	7	0	4	5	0	0	100	0	36
<u>DK/NA</u>	2	6	0	3	0	3	0	2	5	0	2	1	0	0	16	1	2	0	0	0	0	0
DK/NA	2	6	0	3	0	3	0	2	5	0	2	1	0	0	16	1	2	0	0	0	0	0

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	222	47	10	175	33	105	103	45	9	81	24	80	34	45	29	33	141	67	102	120
<u>TOTAL SATISFIED</u>	83	93	57	85	73	82	84	88	83	87	64	81	90	71	90	92	89	72	87	80
Very satisfied	54	65	34	55	44	58	49	77	52	63	44	51	55	51	57	61	56	51	61	48
Somewhat satisfied	29	28	23	30	29	23	35	11	30	25	20	30	35	20	33	31	33	21	25	32
<u>TOTAL DISSATISFIED</u>	15	7	43	13	27	15	16	12	17	12	23	15	7	29	10	8	11	24	13	17
Somewhat dissatisfied	10	1	8	10	12	6	13	3	8	7	3	12	5	15	5	4	6	17	6	13
Very dissatisfied	5	6	35	3	16	9	2	9	9	5	19	3	2	15	5	4	5	7	7	4
<u>DK/NA</u>	2	0	0	2	0	4	0	0	0	1	14	4	3	0	0	0	0	4	0	3
DK/NA	2	0	0	2	0	4	0	0	0	1	14	4	3	0	0	0	0	4	0	3

Table 40: Q9. In general, how satisfied or dissatisfied were you with the professionalism of the Milpitas police officer?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	222	54	61	115	87	46	69	38	47	43	32	32	30	19	13	99	158	213	5	4
<u>TOTAL SATISFIED</u>	83	84	85	85	81	84	85	74	85	91	86	86	86	95	48	82	82	84	39	71
Very satisfied	54	56	58	57	53	53	60	46	57	66	62	51	39	81	17	48	52	55	39	33
Somewhat satisfied	29	29	27	28	28	31	25	28	28	26	23	34	48	14	30	34	30	30	0	38
<u>TOTAL DISSATISFIED</u>	15	10	15	13	18	15	11	23	15	8	14	13	4	5	52	14	16	14	61	29
Somewhat dissatisfied	10	6	6	6	14	5	7	23	8	8	1	10	4	0	52	12	9	9	6	29
Very dissatisfied	5	4	9	7	4	11	4	0	7	0	14	2	0	5	0	2	7	4	55	0
<u>DK/NA</u>	2	6	0	3	1	1	4	2	0	1	0	1	9	0	0	3	2	2	0	0
DK/NA	2	6	0	3	1	1	4	2	0	1	0	1	9	0	0	3	2	2	0	0

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	222	47	74	52	37	121	89	48	70	42	47	35	37	31	26	55	106	83	33
<u>TOTAL SATISFIED</u>	83	59	91	88	90	79	89	76	80	86	92	86	78	78	85	82	77	92	80
Very satisfied	54	43	58	52	72	52	60	48	53	55	65	66	42	31	53	64	50	56	61
Somewhat satisfied	29	17	34	36	18	27	28	29	26	31	26	19	35	47	32	18	27	37	19
<u>TOTAL DISSATISFIED</u>	15	35	8	10	10	18	10	23	16	12	8	14	22	20	15	12	20	7	20
Somewhat dissatisfied	10	23	4	10	5	11	8	17	7	7	8	3	20	16	13	4	13	5	9
Very dissatisfied	5	12	5	0	6	7	2	6	9	5	0	11	2	4	2	8	7	2	11
<u>DK/NA</u>	2	6	1	2	0	3	1	1	4	2	0	0	0	1	0	6	3	1	0
DK/NA	2	6	1	2	0	3	1	1	4	2	0	0	0	1	0	6	3	1	0

Table 40: Q9. In general, how satisfied or dissatisfied were you with the professionalism of the Milpitas police officer?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	222	92	121	32	58	28	51	22	20	118	93	43	51	38	63	54
<u>TOTAL SATISFIED</u>	83	81	84	70	79	84	86	88	100	78	90	94	78	84	76	94
Very satisfied	54	50	56	26	52	63	67	54	65	48	63	59	46	57	46	68
Somewhat satisfied	29	31	28	44	27	21	19	34	35	30	26	35	32	27	30	25
<u>TOTAL DISSATISFIED</u>	15	17	14	20	21	13	14	12	0	19	10	6	19	16	20	6
Somewhat dissatisfied	10	12	8	9	21	6	4	8	0	14	4	4	15	9	14	1
Very dissatisfied	5	5	5	11	0	7	10	3	0	5	6	2	4	7	5	5
<u>DK/NA</u>	2	1	2	10	0	3	0	0	0	4	0	0	3	0	4	0
DK/NA	2	1	2	10	0	3	0	0	0	4	0	0	3	0	4	0

Table 41: Q11a. Can you tell me how safe you feel bicycling in Milpitas?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL SAFE</u>	56	65	69	66	45	64	37	51	68	36	60	36	43	51	40	63	46	61	46	66	45	55
Very safe	21	30	24	28	15	26	13	15	33	12	23	11	13	21	14	23	20	22	21	42	19	28
Somewhat safe	35	35	44	39	30	38	23	36	34	23	37	25	30	30	25	40	25	39	24	24	25	27
<u>TOTAL UNSAFE</u>	14	15	10	13	16	12	24	13	9	46	11	31	25	20	21	8	20	11	23	22	22	15
Somewhat unsafe	10	8	8	8	12	8	14	11	6	24	8	19	13	14	15	5	13	8	14	8	14	10
Very unsafe	4	7	2	5	3	3	10	2	3	22	3	12	11	6	6	3	7	3	8	14	8	5
<u>NEITHER/DK/NO OPINION</u>	30	20	21	21	39	24	39	37	23	19	29	33	32	29	39	29	34	28	32	12	33	30
Neither safe nor unsafe	12	9	13	10	15	12	15	12	8	11	13	11	11	13	18	11	12	13	8	5	8	25
DK/No opinion	17	12	8	10	24	13	24	24	16	8	16	23	21	16	21	18	22	15	23	7	25	6

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>TOTAL SAFE</u>	56	69	34	62	27	48	61	59	44	50	42	52	69	54	54	43	59	54	58	54
Very safe	21	41	9	25	5	22	21	32	19	24	15	24	25	22	12	13	21	22	23	19
Somewhat safe	35	28	26	38	23	26	40	28	25	26	27	28	44	32	42	30	37	32	35	34
<u>TOTAL UNSAFE</u>	14	10	36	11	36	20	11	14	28	20	19	17	9	19	9	16	13	14	13	16
Somewhat unsafe	10	6	32	8	22	14	8	11	15	15	10	13	5	13	4	14	9	9	9	11
Very unsafe	4	4	5	2	14	5	4	2	13	4	8	4	4	6	4	2	4	5	4	4
<u>NEITHER/DK/NO OPINION</u>	30	21	29	27	37	32	27	27	28	30	39	31	22	27	38	41	28	32	29	31
Neither safe nor unsafe	12	5	2	12	13	14	12	12	8	14	15	12	10	13	13	15	11	18	12	13
DK/No opinion	17	16	27	15	24	19	16	15	20	17	24	19	12	14	24	25	17	14	17	18

Table 41: Q11a. Can you tell me how safe you feel bicycling in Milpitas?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>TOTAL SAFE</u>	56	60	50	55	59	61	51	54	62	43	70	49	53	60	62	56	59	54	85	80	
Very safe	21	27	15	21	21	25	18	22	19	18	32	9	24	20	19	18	22	21	30	22	
Somewhat safe	35	34	35	34	37	37	33	32	43	25	38	40	30	40	44	38	38	33	55	58	
<u>TOTAL UNSAFE</u>	14	13	13	13	16	15	10	20	14	18	13	16	14	16	9	14	13	15	8	3	
Somewhat unsafe	10	9	8	8	12	10	6	14	11	11	9	11	9	16	4	10	10	11	0	3	
Very unsafe	4	4	5	4	4	5	4	6	2	7	4	5	5	0	6	4	4	4	8	0	
<u>NEITHER/DK/NO OPINION</u>	30	27	38	32	25	24	39	27	24	39	17	34	33	24	28	30	27	31	7	17	
Neither safe nor unsafe	12	18	13	16	9	11	20	10	9	13	7	15	18	12	15	15	13	13	5	4	
DK/No opinion	17	9	25	16	16	13	19	17	15	26	11	19	15	12	13	15	15	18	3	13	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>TOTAL SAFE</u>	56	61	58	61	44	59	55	57	61	55	54	50	60	72	65	47	66	49	33		
Very safe	21	27	22	21	16	24	19	26	21	20	17	28	31	21	15	16	28	14	17		
Somewhat safe	35	34	36	40	28	35	36	32	39	35	36	23	29	51	51	31	39	35	16		
<u>TOTAL UNSAFE</u>	14	14	13	13	21	13	16	18	9	16	15	30	8	11	3	20	13	15	17		
Somewhat unsafe	10	7	8	10	17	8	13	11	5	12	13	19	8	6	1	15	8	12	12		
Very unsafe	4	7	4	3	4	5	3	7	4	5	2	11	0	5	2	6	5	3	5		
<u>NEITHER/DK/NO OPINION</u>	30	25	29	26	35	28	30	24	30	29	31	19	32	17	32	33	21	36	50		
Neither safe nor unsafe	12	10	12	10	16	11	12	9	13	11	13	4	17	9	16	14	10	12	22		
DK/No opinion	17	16	17	16	19	17	17	15	17	17	17	15	15	8	15	19	10	24	27		

Table 41: Q11a. Can you tell me how safe you feel bicycling in Milpitas?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL SAFE</u>	56	56	56	62	49	62	60	56	38	57	55	48	52	62	62	49
Very safe	21	23	19	33	20	18	18	24	9	24	18	18	21	24	24	13
Somewhat safe	35	33	37	29	29	45	42	32	28	33	37	30	31	38	38	36
<u>TOTAL UNSAFE</u>	14	17	12	18	22	14	11	7	5	18	9	6	23	10	14	9
Somewhat unsafe	10	11	9	12	15	11	7	5	5	13	6	5	15	7	12	5
Very unsafe	4	6	3	6	6	3	4	3	0	5	3	2	8	2	2	4
<u>NEITHER/DK/NO OPINION</u>	30	27	33	20	30	24	29	37	58	25	36	45	25	28	25	42
Neither safe nor unsafe	12	10	15	11	16	14	10	13	12	14	11	12	14	6	14	16
DK/No opinion	17	16	18	9	13	10	19	24	45	11	25	33	11	23	10	26

Table 42: Q11b. Can you tell me how safe you feel walking in Milpitas?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL SAFE</u>	78	84	79	82	75	86	57	75	89	45	83	56	73	76	60	84	77	80	83	55	80	66
Very safe	34	40	40	40	27	40	18	29	55	15	37	16	32	33	30	35	37	32	44	38	39	34
Somewhat safe	45	44	39	42	47	46	38	47	34	30	46	40	42	43	29	49	39	48	39	17	41	32
<u>TOTAL UNSAFE</u>	12	11	11	11	14	7	34	8	6	48	8	34	21	14	28	7	15	10	11	33	12	25
Somewhat unsafe	11	10	9	9	12	6	28	8	6	40	7	28	17	11	27	7	12	10	9	19	9	16
Very unsafe	1	1	2	1	2	1	6	0	0	9	1	6	4	3	1	0	4	0	2	14	3	9
<u>NEITHER/DK/NO OPINION</u>	9	5	11	7	12	7	9	17	5	7	9	10	6	10	13	9	8	10	6	12	8	9
Neither safe nor unsafe	7	3	8	5	10	5	7	13	2	6	7	10	4	8	11	7	4	9	4	5	4	6
DK/No opinion	2	2	3	2	2	1	2	4	2	1	2	0	2	2	2	2	4	1	2	7	4	2

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>TOTAL SAFE</u>	78	94	40	86	43	77	81	85	74	78	71	74	83	81	80	74	80	74	81	76
Very safe	34	61	5	39	9	34	33	47	0	39	16	33	30	39	26	39	31	36	34	33
Somewhat safe	45	33	35	47	34	43	48	37	74	39	55	41	53	41	54	35	49	38	46	43
<u>TOTAL UNSAFE</u>	12	3	42	6	40	14	10	10	25	11	24	14	10	11	10	17	9	19	11	13
Somewhat unsafe	11	2	31	6	33	11	9	9	24	8	20	12	10	8	9	16	8	18	10	11
Very unsafe	1	0	11	1	7	3	1	1	1	3	4	2	1	3	1	1	1	2	1	2
<u>NEITHER/DK/NO OPINION</u>	9	3	18	8	17	10	9	6	1	11	6	12	7	9	11	9	11	7	8	11
Neither safe nor unsafe	7	2	15	6	16	8	7	6	0	9	5	9	5	6	9	7	8	5	6	9
DK/No opinion	2	1	2	2	1	2	2	0	1	2	1	2	2	2	1	2	2	2	2	2

Table 42: Q11b. Can you tell me how safe you feel walking in Milpitas?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>TOTAL SAFE</u>	78	72	78	75	84	75	76	80	89	75	86	72	86	81	79	79	80	78	100	87	
Very safe	34	35	34	35	34	36	35	41	26	38	48	21	47	22	32	30	35	32	74	39	
Somewhat safe	45	37	44	40	50	39	41	39	62	38	38	51	40	59	47	49	46	45	26	48	
<u>TOTAL UNSAFE</u>	12	16	12	14	8	12	15	11	6	13	8	12	10	11	11	12	11	13	0	6	
Somewhat unsafe	11	15	9	12	8	12	12	10	6	11	6	10	10	9	11	11	10	11	0	6	
Very unsafe	1	1	3	2	1	0	3	1	0	2	2	1	0	2	0	1	1	2	0	0	
<u>NEITHER/DK/NO OPINION</u>	9	12	10	11	8	13	9	9	5	12	6	16	4	9	11	10	9	10	0	7	
Neither safe nor unsafe	7	11	8	10	5	11	9	7	3	10	6	11	1	7	11	7	7	8	0	7	
DK/No opinion	2	1	1	1	2	2	0	2	3	2	0	5	3	2	0	2	2	2	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>TOTAL SAFE</u>	78	81	77	82	77	78	80	75	82	77	84	83	78	86	73	74	82	78	64		
Very safe	34	36	36	36	28	36	33	42	31	34	32	46	42	28	35	30	40	27	28		
Somewhat safe	45	45	40	46	49	42	47	33	51	44	51	37	36	59	38	44	42	51	36		
<u>TOTAL UNSAFE</u>	12	14	11	8	11	12	9	13	12	11	7	11	11	9	16	12	11	12	18		
Somewhat unsafe	11	12	9	6	11	11	8	13	10	9	6	9	11	8	13	10	9	11	15		
Very unsafe	1	2	1	2	1	1	1	1	2	1	1	2	0	1	3	2	1	2	3		
<u>NEITHER/DK/NO OPINION</u>	9	5	13	10	11	9	10	12	6	12	9	7	11	5	11	14	7	10	18		
Neither safe nor unsafe	7	5	10	7	10	8	8	9	6	9	7	6	7	4	8	12	5	8	18		
DK/No opinion	2	0	3	3	1	2	2	3	0	3	2	1	4	0	3	2	2	2	0		

Table 42: Q11b. Can you tell me how safe you feel walking in Milpitas?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL SAFE</u>	78	76	81	83	73	84	76	84	71	79	77	79	76	77	84	78
Very safe	34	37	31	41	34	28	28	37	44	35	33	40	38	37	31	30
Somewhat safe	45	39	50	42	39	56	48	47	27	45	44	39	38	40	52	48
<u>TOTAL UNSAFE</u>	12	12	12	12	15	8	13	3	17	12	11	9	13	10	10	13
Somewhat unsafe	11	11	10	10	14	8	11	2	17	11	10	8	12	9	9	11
Very unsafe	1	1	2	1	1	0	2	1	0	1	2	1	1	1	1	2
<u>NEITHER/DK/NO OPINION</u>	9	12	7	6	12	8	11	12	12	9	11	12	11	14	6	9
Neither safe nor unsafe	7	9	6	4	9	7	8	11	8	7	9	10	9	9	4	9
DK/No opinion	2	3	1	2	3	1	2	1	4	2	2	2	2	5	2	0

Table 43: Q11c. Can you tell me how safe you feel driving in Milpitas?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL SAFE</u>	79	81	81	81	77	86	58	79	87	50	83	63	59	71	72	88	75	82	82	62	81	53
Very safe	31	34	34	34	28	36	19	29	50	26	33	20	29	29	30	33	30	32	38	42	32	18
Somewhat safe	48	47	46	47	49	50	39	50	37	23	49	42	30	41	42	55	45	49	45	20	48	35
<u>TOTAL UNSAFE</u>	10	11	7	9	11	6	28	7	5	41	7	26	30	16	16	4	10	10	9	30	9	14
Somewhat unsafe	8	9	5	7	8	5	19	6	3	29	5	18	21	12	13	3	5	8	5	5	5	5
Very unsafe	2	2	3	2	3	1	9	1	2	12	1	7	9	4	3	1	5	1	4	25	4	9
<u>NEITHER/DK/NO OPINION</u>	11	8	12	9	12	9	14	14	9	10	11	12	11	13	11	9	15	9	8	8	10	33
Neither safe nor unsafe	9	5	10	7	11	8	14	10	7	10	9	12	10	12	10	7	13	8	6	8	7	33
DK/No opinion	1	2	2	2	1	1	0	4	2	0	2	0	1	1	1	2	3	1	2	0	3	0

	Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT		
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>TOTAL SAFE</u>	79	90	61	84	54	73	82	82	78	75	64	79	82	75	84	78	82	77	80	78
Very safe	31	56	19	35	11	33	31	48	17	38	16	28	26	42	29	34	33	26	31	31
Somewhat safe	48	34	43	49	43	40	51	34	61	38	48	51	56	33	55	44	49	51	49	47
<u>TOTAL UNSAFE</u>	10	4	32	6	31	15	8	10	19	13	22	11	8	11	7	12	8	11	11	9
Somewhat unsafe	8	2	27	5	25	10	7	8	13	10	11	10	6	8	2	11	6	7	9	6
Very unsafe	2	2	5	2	6	5	1	2	6	4	11	1	2	3	5	2	2	4	1	3
<u>NEITHER/DK/NO OPINION</u>	11	7	7	10	15	12	10	8	3	11	14	10	10	14	10	10	10	12	9	12
Neither safe nor unsafe	9	5	7	8	15	10	9	8	3	9	14	9	7	14	10	7	9	11	8	11
DK/No opinion	1	2	0	1	0	2	1	0	0	2	0	1	3	0	0	2	1	1	1	2

Table 43: Q11c. Can you tell me how safe you feel driving in Milpitas?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>TOTAL SAFE</u>	79	77	79	78	83	77	79	77	88	70	86	89	76	90	77	83	82	78	98	92	
Very safe	31	37	30	34	29	36	33	30	27	38	39	26	31	33	28	30	31	31	48	31	
Somewhat safe	48	39	49	44	54	41	46	47	61	32	47	63	44	56	49	53	50	48	50	61	
<u>TOTAL UNSAFE</u>	10	10	11	10	9	10	10	12	6	17	5	3	10	6	8	7	8	11	0	0	
Somewhat unsafe	8	9	6	8	7	7	7	11	5	12	4	3	9	6	6	6	6	8	0	0	
Very unsafe	2	1	5	3	1	3	3	1	1	4	2	0	1	0	2	1	2	3	0	0	
<u>NEITHER/DK/NO OPINION</u>	11	13	10	12	8	13	11	11	6	14	9	8	14	5	15	10	10	11	2	8	
Neither safe nor unsafe	9	13	8	11	7	11	11	8	6	11	7	8	10	4	14	9	9	10	2	8	
DK/No opinion	1	0	2	1	2	2	0	3	1	2	2	0	4	1	1	1	1	2	0	0	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81	
<u>TOTAL SAFE</u>	79	72	81	83	80	77	82	72	81	80	84	77	81	84	88	76	81	79	71	
Very safe	31	27	34	33	31	31	32	31	30	34	30	26	34	28	42	30	34	29	24	
Somewhat safe	48	45	47	50	49	46	49	41	50	46	54	51	48	55	45	47	47	50	46	
<u>TOTAL UNSAFE</u>	10	15	11	5	8	13	6	15	11	7	5	12	9	7	7	10	9	11	10	
Somewhat unsafe	8	10	9	3	8	9	5	11	8	6	4	10	5	5	7	8	7	8	8	
Very unsafe	2	6	2	2	0	4	1	5	3	1	2	2	4	3	0	2	2	3	2	
<u>NEITHER/DK/NO OPINION</u>	11	13	8	12	12	10	12	13	8	13	10	11	10	9	6	14	9	10	19	
Neither safe nor unsafe	9	11	6	11	11	8	11	8	8	11	10	9	9	8	6	12	7	10	16	
DK/No opinion	1	2	2	1	0	2	1	4	0	2	1	1	1	1	0	2	2	0	3	

Table 43: Q11c. Can you tell me how safe you feel driving in Milpitas?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL SAFE</u>	79	76	82	79	74	83	78	85	83	78	80	84	76	76	80	84
Very safe	31	33	29	40	23	30	26	41	37	31	31	39	30	35	31	28
Somewhat safe	48	43	53	39	52	52	52	44	46	47	49	45	46	41	49	56
<u>TOTAL UNSAFE</u>	10	11	9	11	12	7	12	5	7	10	9	6	12	10	9	9
Somewhat unsafe	8	9	7	11	10	6	5	4	7	9	5	5	11	5	8	5
Very unsafe	2	3	2	0	2	0	7	1	0	1	4	1	1	5	1	4
<u>NEITHER/DK/NO OPINION</u>	11	13	9	10	13	11	11	10	10	11	10	10	12	14	11	7
Neither safe nor unsafe	9	10	9	8	13	10	9	9	5	10	8	7	10	9	11	7
DK/No opinion	1	3	0	1	0	1	2	1	5	1	2	3	2	4	0	1

Table 44: Q11d. Can you tell me how safe you feel in your neighborhood?

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL SAFE</u>	85	88	87	88	82	90	69	84	95	56	88	67	78	81	76	89	82	86	86	73	85	78
Very safe	44	50	51	50	37	49	29	41	66	24	48	26	50	49	41	40	44	44	56	38	47	36
Somewhat safe	41	38	36	37	44	40	40	43	29	32	41	40	28	32	35	49	38	42	30	34	38	43
<u>TOTAL UNSAFE</u>	6	4	5	5	8	4	19	4	0	29	4	19	11	9	11	4	8	5	7	19	7	15
Somewhat unsafe	5	4	4	4	7	3	15	4	0	22	3	16	8	6	11	4	6	5	6	5	5	6
Very unsafe	1	0	1	1	2	1	4	0	0	7	1	4	3	3	0	0	3	0	1	14	2	9
<u>NEITHER/DK/NO OPINION</u>	9	8	8	8	10	7	12	12	5	15	8	14	11	10	13	7	9	9	6	8	8	6
Neither safe nor unsafe	8	7	6	6	9	6	11	9	4	15	6	14	10	9	12	6	6	8	5	8	4	6
DK/No opinion	1	1	1	1	1	1	1	4	0	0	2	0	0	1	1	1	4	0	1	0	4	0

	Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT		
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>TOTAL SAFE</u>	85	95	68	89	64	82	86	90	65	85	71	81	84	89	92	79	86	81	84	85
Very safe	44	67	24	49	20	47	43	64	17	52	30	45	39	52	35	47	41	49	44	44
Somewhat safe	41	28	44	41	44	35	43	26	49	33	41	37	45	36	57	32	45	32	40	42
<u>TOTAL UNSAFE</u>	6	0	25	4	21	10	4	6	27	9	15	8	7	6	1	10	6	7	7	6
Somewhat unsafe	5	0	22	4	15	7	4	5	27	6	11	6	6	4	1	9	5	4	6	5
Very unsafe	1	0	4	0	6	3	0	1	0	2	4	1	1	2	0	1	1	2	1	1
<u>NEITHER/DK/NO OPINION</u>	9	5	7	7	15	8	10	4	7	6	13	11	10	5	6	11	8	12	9	9
Neither safe nor unsafe	8	4	7	6	15	7	8	4	7	5	13	9	8	5	6	10	7	10	8	7
DK/No opinion	1	1	0	1	0	1	2	0	0	1	0	2	2	0	0	1	1	2	1	1

Table 44: Q11d. Can you tell me how safe you feel in your neighborhood?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>TOTAL SAFE</u>	85	83	83	83	89	82	84	92	86	84	85	89	87	86	85	86	86	84	95	96	
Very safe	44	44	45	45	46	49	41	49	43	49	57	35	51	41	33	41	45	43	76	44	
Somewhat safe	41	38	37	38	43	33	43	43	44	35	28	54	36	45	51	45	41	41	19	52	
<u>TOTAL UNSAFE</u>	6	4	7	6	5	5	5	5	6	6	8	5	2	5	3	4	5	7	0	0	
Somewhat unsafe	5	4	5	4	5	5	2	5	5	4	7	4	2	4	2	3	4	6	0	0	
Very unsafe	1	1	2	2	0	1	2	0	0	2	2	1	0	1	1	1	1	1	0	0	
<u>NEITHER/DK/NO OPINION</u>	9	13	10	12	6	12	11	3	8	10	7	6	11	9	12	10	9	9	5	4	
Neither safe nor unsafe	8	13	9	11	5	11	11	2	6	9	7	4	8	8	11	8	7	8	5	4	
DK/No opinion	1	0	1	1	1	1	0	1	2	2	0	2	3	1	2	2	1	1	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>TOTAL SAFE</u>	85	87	86	88	82	86	85	88	86	84	87	90	83	91	81	82	88	83	77		
Very safe	44	46	51	43	39	49	41	55	43	40	43	61	44	40	46	44	50	38	33		
Somewhat safe	41	41	35	45	42	38	44	32	43	44	44	29	38	51	35	38	37	44	45		
<u>TOTAL UNSAFE</u>	6	5	6	5	6	6	5	4	7	7	3	7	8	2	5	5	5	7	14		
Somewhat unsafe	5	4	6	3	5	5	4	4	6	6	2	6	8	2	2	3	4	5	12		
Very unsafe	1	1	0	2	0	1	1	0	1	1	2	1	1	0	3	2	1	1	2		
<u>NEITHER/DK/NO OPINION</u>	9	8	8	7	13	8	9	8	8	9	10	3	9	7	13	13	8	11	8		
Neither safe nor unsafe	8	8	6	5	11	7	8	6	8	7	8	3	6	6	13	10	6	9	7		
DK/No opinion	1	0	2	2	1	1	2	2	0	1	2	0	3	0	0	3	1	1	1		

Table 44: Q11d. Can you tell me how safe you feel in your neighborhood?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL SAFE</u>	85	86	85	86	81	91	84	90	74	86	84	84	89	83	85	85
Very safe	44	47	41	52	42	41	38	48	51	45	43	49	51	43	40	42
Somewhat safe	41	39	43	34	39	50	46	42	23	41	41	35	38	39	45	43
<u>TOTAL UNSAFE</u>	6	6	6	8	9	2	6	1	9	6	6	5	5	7	6	4
Somewhat unsafe	5	5	4	7	8	1	4	1	9	6	4	5	4	6	5	3
Very unsafe	1	1	1	1	1	0	2	0	0	1	1	0	0	1	1	2
<u>NEITHER/DK/NO OPINION</u>	9	8	10	6	10	7	10	8	16	8	11	12	7	10	9	11
Neither safe nor unsafe	8	7	9	6	8	7	8	6	13	7	8	9	7	6	8	10
DK/No opinion	1	2	1	0	1	0	2	2	3	1	2	3	0	4	1	1

Table 45: Q11e. Can you tell me how safe you feel in the City park closest to your residence?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLINE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL SAFE</u>	82	84	81	83	81	88	61	81	92	55	86	62	73	78	72	87	80	83	84	73	84	67
Very safe	39	47	35	42	35	47	20	31	60	22	43	20	36	38	38	40	44	36	57	49	48	27
Somewhat safe	43	37	46	41	45	41	40	50	32	33	43	42	37	40	34	47	36	47	27	23	36	40
<u>TOTAL UNSAFE</u>	7	4	4	4	10	3	23	3	1	33	4	23	13	9	12	4	7	6	7	14	7	11
Somewhat unsafe	5	1	4	2	8	3	15	3	1	12	4	14	7	6	10	4	5	5	5	0	5	6
Very unsafe	1	3	0	2	1	0	8	0	0	20	0	8	6	3	2	0	2	1	2	14	2	5
<u>NEITHER/DK/NO OPINION</u>	12	12	15	13	10	9	16	16	7	13	11	15	13	13	16	9	13	11	9	13	9	22
Neither safe nor unsafe	9	9	12	11	8	7	14	13	6	13	8	14	12	10	15	7	10	9	7	13	6	22
DK/No opinion	2	3	3	3	2	2	2	3	1	0	2	1	2	3	1	2	3	2	2	0	4	0

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>TOTAL SAFE</u>	82	93	67	87	53	80	83	87	79	83	68	84	83	81	85	72	82	80	82	82
Very safe	39	66	17	43	14	44	36	58	27	47	34	40	31	45	36	42	36	44	41	36
Somewhat safe	43	26	50	44	39	35	47	29	52	36	34	43	52	35	48	29	46	36	41	45
<u>TOTAL UNSAFE</u>	7	1	22	1	32	9	5	6	15	7	16	4	7	6	4	18	7	5	8	6
Somewhat unsafe	5	1	18	1	23	7	4	5	10	6	10	4	3	4	4	18	5	5	6	4
Very unsafe	1	0	4	0	9	2	1	1	6	1	6	0	4	2	0	1	2	0	2	1
<u>NEITHER/DK/NO OPINION</u>	12	6	12	11	15	12	11	7	6	10	16	12	10	13	12	10	11	15	10	13
Neither safe nor unsafe	9	4	12	9	15	9	10	5	3	8	13	10	8	13	7	7	9	12	9	10
DK/No opinion	2	2	0	3	0	3	2	2	3	3	3	2	3	0	5	3	2	3	2	3

Table 45: Q11e. Can you tell me how safe you feel in the City park closest to your residence?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>TOTAL SAFE</u>	82	80	77	79	87	81	77	86	88	77	83	89	88	90	75	84	84	81	97	89	
Very safe	39	37	39	38	40	44	33	45	35	46	42	34	43	42	29	36	39	38	56	37	
Somewhat safe	43	43	38	41	47	37	44	42	53	31	41	55	45	48	47	48	45	43	41	52	
<u>TOTAL UNSAFE</u>	7	8	12	10	2	7	11	3	1	8	6	2	2	3	8	5	5	7	0	0	
Somewhat unsafe	5	5	11	8	2	4	10	3	0	8	4	1	2	2	3	4	4	6	0	0	
Very unsafe	1	3	1	2	1	3	1	0	1	0	2	1	0	1	5	2	2	2	0	0	
<u>NEITHER/DK/NO OPINION</u>	12	12	11	11	11	12	12	11	11	15	11	9	10	7	16	11	11	12	3	11	
Neither safe nor unsafe	9	11	8	10	9	9	11	9	8	10	10	9	8	6	14	9	9	9	3	11	
DK/No opinion	2	1	3	2	2	3	1	2	3	5	1	0	3	1	3	2	2	2	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>TOTAL SAFE</u>	82	81	85	82	83	83	83	82	84	82	84	84	84	87	79	78	83	81	79		
Very safe	39	34	42	41	38	38	40	44	33	41	38	51	37	30	45	40	42	33	43		
Somewhat safe	43	47	43	42	45	45	43	37	51	40	46	33	47	57	34	37	41	48	36		
<u>TOTAL UNSAFE</u>	7	5	6	4	7	5	5	7	5	5	5	5	1	4	15	7	4	10	9		
Somewhat unsafe	5	1	5	3	6	4	4	4	4	3	4	4	1	2	15	5	2	9	7		
Very unsafe	1	4	0	1	1	2	1	3	1	1	1	1	0	3	0	2	2	1	2		
<u>NEITHER/DK/NO OPINION</u>	12	13	10	14	10	11	12	12	11	13	11	12	15	9	6	15	13	9	12		
Neither safe nor unsafe	9	12	7	11	9	9	10	8	10	11	10	8	13	7	5	12	11	7	11		
DK/No opinion	2	2	3	3	1	3	2	4	1	2	2	3	2	2	0	3	3	2	1		

Table 45: Q11e. Can you tell me how safe you feel in the City park closest to your residence?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL SAFE</u>	82	82	82	85	83	83	80	84	68	84	79	77	83	79	84	78
Very safe	39	43	34	45	38	33	33	46	42	39	38	44	44	40	32	36
Somewhat safe	43	39	47	40	45	50	47	38	25	45	41	33	39	39	52	43
<u>TOTAL UNSAFE</u>	7	6	7	4	6	6	8	4	17	5	9	9	5	6	4	11
Somewhat unsafe	5	4	6	3	3	5	7	4	17	4	8	9	3	5	4	10
Very unsafe	1	2	1	1	3	1	2	0	0	2	1	0	3	1	1	1
<u>NEITHER/DK/NO OPINION</u>	12	13	11	11	11	11	12	12	16	11	12	13	12	15	11	11
Neither safe nor unsafe	9	10	9	11	11	9	9	9	4	10	8	7	11	9	11	8
DK/No opinion	2	3	1	0	0	2	3	3	11	1	4	6	1	6	0	3

Table 46: Q11f. Can you tell me how safe you feel shopping in Milpitas?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL SAFE</u>	77	85	87	86	67	85	58	70	86	56	82	53	68	70	60	86	77	77	79	88	77	81
Very safe	32	41	38	40	24	38	16	27	54	17	36	12	25	26	31	37	36	30	40	28	33	52
Somewhat safe	45	44	49	46	44	47	42	43	32	40	46	41	43	44	29	49	41	47	39	60	44	29
<u>TOTAL UNSAFE</u>	11	9	3	7	15	8	27	8	7	39	7	31	16	14	27	6	12	10	12	0	12	6
Somewhat unsafe	8	3	3	3	13	6	18	7	4	19	6	22	11	11	14	5	8	8	9	0	9	6
Very unsafe	3	6	0	4	2	1	9	1	2	20	1	9	5	3	13	0	4	2	4	0	3	0
<u>NEITHER/DK/NO OPINION</u>	12	6	9	7	17	8	15	22	7	5	11	16	16	16	14	9	11	12	9	12	11	13
Neither safe nor unsafe	10	4	6	5	16	7	13	16	7	3	10	13	15	14	12	7	8	11	8	5	7	10
DK/No opinion	2	2	3	2	2	0	2	6	1	2	2	3	1	2	2	2	3	1	0	7	3	3

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>TOTAL SAFE</u>	77	87	60	83	48	71	81	82	56	72	67	73	81	77	76	80	78	78	77	76
Very safe	32	58	16	36	12	28	35	37	11	30	19	30	29	38	30	31	31	35	31	33
Somewhat safe	45	29	45	47	36	43	46	46	45	42	48	42	51	39	46	49	47	43	46	44
<u>TOTAL UNSAFE</u>	11	5	20	7	33	14	9	8	32	12	20	14	8	11	8	13	10	12	11	11
Somewhat unsafe	8	4	9	6	22	8	7	7	15	9	7	11	3	10	8	12	8	8	9	8
Very unsafe	3	1	11	1	11	5	2	1	17	3	13	4	5	1	0	1	2	4	2	3
<u>NEITHER/DK/NO OPINION</u>	12	8	20	10	19	15	11	10	12	16	13	13	12	12	16	7	12	10	12	12
Neither safe nor unsafe	10	7	9	9	16	14	9	10	7	14	11	11	10	10	13	6	11	8	10	10
DK/No opinion	2	1	11	1	3	2	2	0	5	2	2	2	2	2	2	1	1	2	2	2

Table 46: Q11f. Can you tell me how safe you feel shopping in Milpitas?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>TOTAL SAFE</u>	77	67	79	73	84	72	74	88	82	76	84	75	78	78	75	77	79	76	87	92	
Very safe	32	30	32	31	34	35	28	39	28	34	34	21	28	34	30	29	32	32	18	43	
Somewhat safe	45	37	47	41	50	37	46	49	54	41	51	54	50	45	45	49	47	44	70	48	
<u>TOTAL UNSAFE</u>	11	14	11	13	8	12	12	8	8	13	5	11	14	6	12	10	9	12	8	0	
Somewhat unsafe	8	7	9	8	7	7	9	8	7	11	3	10	11	4	8	8	7	9	0	0	
Very unsafe	3	7	2	5	0	5	3	0	0	2	3	2	3	2	4	3	3	3	8	0	
<u>NEITHER/DK/NO OPINION</u>	12	19	10	15	9	16	14	4	11	11	10	13	8	16	13	12	12	13	5	8	
Neither safe nor unsafe	10	19	9	14	6	14	14	2	8	10	10	9	5	15	13	11	10	11	5	8	
DK/No opinion	2	0	1	1	3	1	0	2	2	2	1	4	3	1	0	2	2	2	0	0	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81	
<u>TOTAL SAFE</u>	77	85	79	75	69	81	73	86	78	72	75	84	82	85	72	69	86	68	65	
Very safe	32	38	34	33	24	36	29	46	26	27	31	39	36	30	44	26	40	24	22	
Somewhat safe	45	46	44	43	46	45	44	39	52	44	44	45	45	55	28	43	46	44	43	
<u>TOTAL UNSAFE</u>	11	10	8	9	16	9	12	9	10	13	11	8	9	7	11	13	7	15	15	
Somewhat unsafe	8	6	7	8	13	6	10	6	7	9	10	8	9	4	7	8	3	13	13	
Very unsafe	3	5	1	2	3	3	2	3	3	3	1	1	0	3	4	4	4	2	1	
<u>NEITHER/DK/NO OPINION</u>	12	5	13	15	15	10	15	5	12	16	14	8	9	8	17	18	7	16	20	
Neither safe nor unsafe	10	4	12	12	14	8	13	3	12	14	12	5	5	8	17	16	5	15	19	
DK/No opinion	2	1	2	3	1	1	2	2	0	2	2	3	4	1	0	2	2	1	2	

Table 46: Q11f. Can you tell me how safe you feel shopping in Milpitas?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL SAFE</u>	77	78	77	83	71	74	75	84	85	76	79	84	80	76	74	81
Very safe	32	36	28	35	33	27	25	46	32	32	31	40	37	34	27	29
Somewhat safe	45	42	49	48	38	47	50	38	53	44	47	44	42	42	47	53
<u>TOTAL UNSAFE</u>	11	11	11	11	13	11	10	4	10	12	9	7	12	9	12	8
Somewhat unsafe	8	8	9	8	6	9	10	4	10	8	8	7	7	8	9	8
Very unsafe	3	3	2	3	7	2	1	0	0	4	0	0	5	1	3	0
<u>NEITHER/DK/NO OPINION</u>	12	11	12	6	16	15	15	12	4	12	12	9	9	15	14	10
Neither safe nor unsafe	10	9	11	5	12	14	12	11	3	10	10	8	8	11	13	10
DK/No opinion	2	2	1	0	4	1	2	1	1	2	2	1	1	4	2	0

Table 47: Q12. Please tell me how satisfied you are with the overall quality of City services.

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL SATISFIED</u>	80	87	89	88	72	90	55	74	95	44	86	50	66	76	72	85	79	81	81	43	81	68
Very satisfied	23	31	26	29	16	30	10	13	52	7	26	9	10	16	7	31	21	24	25	22	24	9
Somewhat satisfied	57	56	63	59	56	60	45	60	43	37	61	41	56	60	66	54	58	57	56	21	57	59
<u>TOTAL DISSATISFIED</u>	13	9	7	8	18	5	39	14	0	55	7	42	28	18	23	7	15	12	12	42	13	27
Somewhat dissatisfied	10	7	3	5	14	4	28	10	0	32	6	29	20	13	14	5	10	9	9	14	10	14
Very dissatisfied	4	2	4	3	5	1	11	5	0	23	2	13	8	5	9	2	4	3	3	28	3	13
<u>DK/NA</u>	7	4	4	4	10	5	6	12	5	1	6	8	6	6	5	8	6	7	7	15	6	5
DK/NA	7	4	4	4	10	5	6	12	5	1	6	8	6	6	5	8	6	7	7	15	6	5
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>TOTAL SATISFIED</u>	80	100	0	100	0	75	83	85	36	83	47	81	84	79	75	74	82	79	79	81		
Very satisfied	23	100	0	28	0	21	25	32	1	26	2	18	27	28	20	19	24	22	22	23		
Somewhat satisfied	57	0	0	72	0	55	58	53	35	58	44	63	57	51	54	55	58	57	57	57		
<u>TOTAL DISSATISFIED</u>	13	0	100	0	100	19	10	10	45	13	42	8	11	18	17	18	13	12	15	12		
Somewhat dissatisfied	10	0	0	0	72	14	7	8	16	10	25	8	9	11	12	11	9	10	12	7		
Very dissatisfied	4	0	100	0	28	6	3	2	29	2	17	1	2	7	5	7	3	2	3	5		
<u>DK/NA</u>	7	0	0	0	0	5	7	4	19	4	11	11	5	3	8	8	5	9	6	8		
DK/NA	7	0	0	0	0	5	7	4	19	4	11	11	5	3	8	8	5	9	6	8		

Table 47: Q12. Please tell me how satisfied you are with the overall quality of City services.

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21		
<u>TOTAL SATISFIED</u>	80	80	78	79	83	82	78	81	87	78	79	79	92	83	86	84	82	79	100	93		
Very satisfied	23	25	26	25	22	26	24	23	19	29	24	13	32	27	21	23	22	22	34	35		
Somewhat satisfied	57	56	52	54	62	55	53	58	68	49	55	66	60	55	65	61	60	57	66	58		
<u>TOTAL DISSATISFIED</u>	13	13	16	15	9	14	14	12	6	13	19	10	2	14	10	9	12	14	0	0		
Somewhat dissatisfied	10	11	9	10	7	10	11	9	5	11	14	9	2	7	10	7	8	10	0	0		
Very dissatisfied	4	2	7	4	2	4	3	3	0	2	4	1	0	7	0	2	3	4	0	0		
<u>DK/NA</u>	7	7	6	6	7	4	8	7	7	10	2	11	6	4	4	7	6	7	0	7		
DK/NA	7	7	6	6	7	4	8	7	7	10	2	11	6	4	4	7	6	7	0	7		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81			
<u>TOTAL SATISFIED</u>	80	84	81	85	73	82	80	83	83	79	83	86	87	86	79	75	88	72	73			
Very satisfied	23	24	27	25	15	26	21	27	23	21	22	31	29	25	21	17	29	18	11			
Somewhat satisfied	57	60	55	60	58	57	59	55	60	58	61	54	58	62	58	58	59	54	62			
<u>TOTAL DISSATISFIED</u>	13	14	10	9	19	12	13	14	10	14	11	12	8	10	6	18	8	18	19			
Somewhat dissatisfied	10	8	8	7	15	8	10	9	8	11	10	6	7	6	6	13	5	14	14			
Very dissatisfied	4	6	2	2	4	4	3	5	2	4	1	6	2	4	0	4	3	4	5			
<u>DK/NA</u>	7	2	9	5	9	6	7	3	8	7	6	2	5	4	15	7	4	10	8			
DK/NA	7	2	9	5	9	6	7	3	8	7	6	2	5	4	15	7	4	10	8			

Table 47: Q12. Please tell me how satisfied you are with the overall quality of City services.

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL SATISFIED</u>	80	81	80	81	80	83	76	82	85	81	79	83	80	81	83	77
Very satisfied	23	24	21	26	17	27	20	23	33	23	23	27	23	25	23	21
Somewhat satisfied	57	57	59	55	63	56	56	59	52	58	56	56	57	56	61	56
<u>TOTAL DISSATISFIED</u>	13	14	11	11	13	10	20	10	6	12	15	8	13	16	9	14
Somewhat dissatisfied	10	10	9	9	9	9	13	10	5	9	11	8	10	10	8	11
Very dissatisfied	4	4	2	2	5	1	7	0	1	3	4	0	3	6	1	3
<u>DK/NA</u>	7	5	8	8	7	8	5	7	10	8	6	8	7	3	8	9
DK/NA	7	5	8	8	7	8	5	7	10	8	6	8	7	3	8	9

Table 48: Q13a. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing recreation opportunities and programs at City parks and recreation centers

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	67	58	78	66	68	70	67	58	71	58	68	62	72	71	44	67	73	64	75	38	76	53
Extremely important	30	18	34	25	35	35	18	26	39	14	31	23	30	27	25	33	30	30	29	17	31	20
Very important	37	39	44	41	33	36	49	32	32	44	37	39	42	44	19	34	44	35	47	20	45	34
<u>SMWT/NOT TOO IMPORTANT</u>	31	37	22	31	30	27	30	39	26	34	30	35	26	27	56	31	24	34	25	51	21	40
Somewhat important	27	31	19	26	27	24	27	34	23	25	26	30	19	24	51	26	21	30	23	51	18	40
Not too important	4	6	3	4	3	3	3	5	3	9	3	6	6	3	5	4	3	4	2	0	4	0
<u>NO OPINION/DK/NA</u>	2	5	0	3	2	2	3	2	3	7	2	3	2	3	0	2	3	2	0	11	3	6
No opinion/DK/NA	2	5	0	3	2	2	3	2	3	7	2	3	2	3	0	2	3	2	0	11	3	6
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>EXT/VERY IMPORTANT</u>	67	73	54	68	66	70	67	67	76	72	63	66	66	62	73	74	72	58	67	0		
Extremely important	30	42	27	29	27	32	29	28	15	35	18	30	22	35	25	41	30	27	30	0		
Very important	37	30	26	39	39	39	37	39	62	38	44	36	44	27	48	33	42	31	37	0		
<u>SMWT/NOT TOO IMPORTANT</u>	31	26	46	30	32	28	31	31	21	27	36	31	30	38	24	26	26	40	31	0		
Somewhat important	27	21	36	27	28	23	28	27	21	23	26	25	27	34	22	24	23	34	27	0		
Not too important	4	5	10	3	4	5	3	4	0	4	10	6	3	4	2	2	3	6	4	0		
<u>NO OPINION/DK/NA</u>	2	1	0	2	2	1	3	2	3	1	1	4	3	0	3	0	3	2	2	0		
No opinion/DK/NA	2	1	0	2	2	1	3	2	3	1	1	4	3	0	3	0	3	2	2	0		

Table 48: Q13a. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing recreation opportunities and programs at City parks and recreation centers

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8		
<u>EXT/VERY IMPORTANT</u>	67	74	71	72	60	69	76	52	65	55	73	60	86	62	65	68	69	68	52	54		
Extremely important	30	31	37	34	25	34	34	31	17	18	20	26	49	44	24	37	33	31	18	0		
Very important	37	43	34	39	35	35	42	22	48	37	54	34	37	18	41	31	37	37	34	54		
<u>SMWT/NOT TOO IMPORTANT</u>	31	24	28	26	37	29	22	42	34	44	27	34	12	38	28	29	28	30	48	30		
Somewhat important	27	21	23	22	34	25	20	37	33	41	24	30	12	33	27	26	25	26	48	30		
Not too important	4	3	6	4	3	4	3	6	1	3	2	4	0	5	2	3	3	4	0	0		
<u>NO OPINION/DK/NA</u>	2	3	1	2	3	2	2	5	1	1	0	6	3	0	6	4	3	2	0	16		
No opinion/DK/NA	2	3	1	2	3	2	2	5	1	1	0	6	3	0	6	4	3	2	0	16		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39			
<u>EXT/VERY IMPORTANT</u>	67	78	71	56	66	74	60	70	77	58	62	70	61	69	73	61	66	69	66			
Extremely important	30	26	33	28	31	30	29	34	25	33	26	26	27	25	33	32	25	37	26			
Very important	37	52	38	28	35	44	31	36	52	25	37	44	34	44	40	29	41	31	40			
<u>SMWT/NOT TOO IMPORTANT</u>	31	22	25	43	31	24	38	28	21	39	37	27	36	31	24	35	31	31	29			
Somewhat important	27	22	22	37	26	22	33	26	19	31	34	27	32	28	23	29	26	27	28			
Not too important	4	0	3	6	5	1	6	2	1	8	3	0	4	3	1	6	4	4	1			
<u>NO OPINION/DK/NA</u>	2	0	4	1	3	2	2	3	2	3	0	3	3	0	3	3	3	1	4			
No opinion/DK/NA	2	0	4	1	3	2	2	3	2	3	0	3	3	0	3	3	3	1	4			

Table 48: Q13a. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing recreation opportunities and programs at City parks and recreation centers

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	67	63	70	58	75	70	62	76	73	68	68	75	64	62	70	73
Extremely important	30	33	27	35	25	26	23	46	50	29	33	48	34	32	22	34
Very important	37	30	44	23	50	44	40	30	23	39	35	27	29	30	48	39
<u>SMWT/NOT TOO IMPORTANT</u>	31	34	28	38	25	27	36	21	27	30	31	23	34	35	28	27
Somewhat important	27	29	26	34	21	26	31	19	27	27	28	22	28	31	27	25
Not too important	4	5	2	4	4	1	5	2	0	3	3	1	5	4	1	3
<u>NO OPINION/DK/NA</u>	2	4	1	5	0	3	1	3	0	2	1	2	3	3	2	0
No opinion/DK/NA	2	4	1	5	0	3	1	3	0	2	1	2	3	3	2	0

Table 49: Q13b. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Maintaining public parks in good physical condition

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	83	78	86	81	84	86	78	77	85	78	83	79	83	82	71	84	84	82	88	89	84	86
Extremely important	37	22	44	31	44	39	34	36	43	54	36	41	46	39	38	36	36	38	36	66	33	58
Very important	45	56	41	50	40	47	45	42	42	24	47	38	37	44	33	48	48	44	52	22	50	28
<u>SMWT/NOT TOO IMPORTANT</u>	16	20	14	18	15	13	19	22	14	16	16	19	15	15	29	15	14	17	12	0	15	8
Somewhat important	15	18	12	16	15	13	19	19	13	11	15	16	14	14	29	15	11	17	12	0	12	8
Not too important	1	2	2	2	0	1	1	2	0	5	1	2	1	2	0	0	3	0	0	0	3	0
<u>NO OPINION/DK/NA</u>	1	2	0	1	1	1	2	1	1	6	1	2	2	2	0	0	2	1	0	11	2	6
No opinion/DK/NA	1	2	0	1	1	1	2	1	1	6	1	2	2	2	0	0	2	1	0	11	2	6
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>EXT/VERY IMPORTANT</u>	83	91	64	84	78	86	82	91	97	86	85	78	85	87	82	82	85	78	83	0		
Extremely important	37	43	44	35	47	46	32	45	56	47	43	38	21	43	51	47	41	25	37	0		
Very important	45	48	20	49	31	40	49	45	41	40	43	40	64	44	30	35	44	54	45	0		
<u>SMWT/NOT TOO IMPORTANT</u>	16	8	36	15	22	14	17	9	3	14	15	18	15	12	18	18	14	21	16	0		
Somewhat important	15	8	36	14	22	12	17	9	3	11	15	16	14	12	17	18	13	21	15	0		
Not too important	1	0	0	1	0	2	0	0	0	3	0	2	1	0	1	0	1	0	1	0		
<u>NO OPINION/DK/NA</u>	1	0	0	1	0	0	1	0	0	0	0	3	0	0	0	0	1	1	1	0		
No opinion/DK/NA	1	0	0	1	0	0	1	0	0	0	0	3	0	0	0	0	1	1	1	0		

Table 49: Q13b. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Maintaining public parks in good physical condition

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>EXT/VERY IMPORTANT</u>	83	87	85	86	79	84	89	71	86	84	81	72	86	98	84	85	83	83	100	69	
Extremely important	37	45	39	42	28	35	49	31	23	36	34	26	36	49	38	38	36	37	86	18	
Very important	45	42	46	44	51	49	39	40	63	48	47	46	49	49	46	48	47	46	14	52	
<u>SMWT/NOT TOO IMPORTANT</u>	16	12	15	14	19	16	11	25	13	15	19	22	14	2	16	13	16	17	0	14	
Somewhat important	15	11	14	12	18	16	9	24	12	15	19	22	14	2	16	13	15	16	0	14	
Not too important	1	2	0	1	1	0	2	1	1	0	0	0	0	0	0	0	1	1	0	0	
<u>NO OPINION/DK/NA</u>	1	0	0	0	2	0	0	4	1	1	0	6	0	0	0	1	1	1	0	16	
No opinion/DK/NA	1	0	0	0	2	0	0	4	1	1	0	6	0	0	0	1	1	1	0	16	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>EXT/VERY IMPORTANT</u>	83	90	78	81	88	83	83	76	88	81	86	86	75	77	82	91	81	85	81		
Extremely important	37	53	34	26	37	42	30	41	42	29	30	23	25	33	44	39	31	44	43		
Very important	45	36	44	55	51	41	53	36	46	52	56	63	50	44	38	52	50	41	38		
<u>SMWT/NOT TOO IMPORTANT</u>	16	10	21	19	10	17	15	24	11	17	14	14	24	23	17	7	18	15	15		
Somewhat important	15	10	20	17	10	16	14	24	9	16	12	14	22	23	12	7	16	15	15		
Not too important	1	0	2	2	0	1	1	0	2	1	1	0	2	0	5	0	2	0	0		
<u>NO OPINION/DK/NA</u>	1	0	1	0	3	0	1	0	1	2	0	0	1	0	1	2	1	0	4		
No opinion/DK/NA	1	0	1	0	3	0	1	0	1	2	0	0	1	0	1	2	1	0	4		

Table 49: Q13b. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Maintaining public parks in good physical condition

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	83	78	86	79	87	82	84	78	84	83	83	81	79	80	86	86
Extremely important	37	34	37	31	46	29	37	43	41	36	39	42	36	31	32	46
Very important	45	44	49	47	41	53	47	35	43	47	43	38	42	48	54	39
<u>SMWT/NOT TOO IMPORTANT</u>	16	20	13	18	13	18	16	21	16	16	17	19	20	20	13	14
Somewhat important	15	19	12	18	9	18	15	21	16	15	17	19	20	19	10	14
Not too important	1	0	2	0	4	0	1	0	0	1	0	0	0	1	3	0
<u>NO OPINION/DK/NA</u>	1	2	0	3	0	0	0	1	0	1	0	0	2	0	1	0
No opinion/DK/NA	1	2	0	3	0	0	0	1	0	1	0	0	2	0	1	0

Table 50: Q13c. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing police services

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	80	70	85	76	84	78	94	74	77	95	78	89	90	85	80	76	86	78	94	75	89	64
Extremely important	48	34	45	38	58	47	67	38	53	65	46	62	59	57	58	40	48	48	54	66	47	51
Very important	32	36	41	38	26	31	27	36	24	31	33	27	31	28	23	36	38	29	40	9	42	13
<u>SMWT/NOT TOO IMPORTANT</u>	16	29	15	23	9	20	5	15	22	5	18	9	6	10	20	21	13	18	6	13	11	30
Somewhat important	15	27	14	22	8	19	3	14	21	5	17	7	5	9	14	21	11	17	5	13	10	18
Not too important	1	2	1	2	1	0	2	2	1	0	1	2	1	1	6	1	2	1	1	0	1	12
<u>NO OPINION/DK/NA</u>	4	1	0	0	7	2	1	10	1	0	4	2	4	6	0	3	1	5	0	11	0	6
No opinion/DK/NA	4	1	0	0	7	2	1	10	1	0	4	2	4	6	0	3	1	5	0	11	0	6
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>EXT/VERY IMPORTANT</u>	80	92	55	80	80	90	75	94	100	90	90	80	71	80	93	89	85	68	80	0		
Extremely important	48	62	42	46	60	52	46	57	39	55	41	41	41	50	56	75	54	36	48	0		
Very important	32	30	13	35	20	38	29	37	61	35	50	40	30	30	38	15	31	31	32	0		
<u>SMWT/NOT TOO IMPORTANT</u>	16	8	12	17	14	9	20	6	0	8	10	18	28	13	4	3	13	26	16	0		
Somewhat important	15	8	12	17	10	7	20	5	0	6	10	14	28	13	4	3	12	24	15	0		
Not too important	1	0	0	1	4	2	1	1	0	2	0	4	0	0	0	0	0	2	1	0		
<u>NO OPINION/DK/NA</u>	4	0	33	2	6	1	5	0	0	1	0	2	2	7	3	7	2	6	4	0		
No opinion/DK/NA	4	0	33	2	6	1	5	0	0	1	0	2	2	7	3	7	2	6	4	0		

Table 50: Q13c. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing police services

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8		
<u>EXT/VERY IMPORTANT</u>	80	89	91	90	69	84	95	67	68	87	78	78	75	76	78	77	78	79	100	91		
Extremely important	48	53	60	56	37	50	62	31	41	61	46	38	43	55	49	47	46	48	86	27		
Very important	32	36	31	33	31	34	33	36	27	26	32	40	33	21	29	31	32	31	14	64		
<u>SMWT/NOT TOO IMPORTANT</u>	16	11	4	8	26	11	5	30	23	11	14	19	18	19	20	19	18	17	0	9		
Somewhat important	15	11	4	8	23	11	5	24	23	10	14	18	18	19	20	18	17	16	0	9		
Not too important	1	0	0	0	3	0	0	6	0	1	0	1	0	0	0	1	1	1	0	0		
<u>NO OPINION/DK/NA</u>	4	0	5	2	6	5	0	3	9	2	8	3	7	5	2	4	4	4	0	0		
No opinion/DK/NA	4	0	5	2	6	5	0	3	9	2	8	3	7	5	2	4	4	4	0	0		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39			
<u>EXT/VERY IMPORTANT</u>	80	83	79	74	84	80	78	75	83	77	79	90	79	72	83	79	76	87	75			
Extremely important	48	50	55	34	55	53	42	43	59	44	40	49	36	52	48	54	38	62	45			
Very important	32	33	24	40	28	28	36	33	24	33	39	41	43	20	35	25	38	24	30			
<u>SMWT/NOT TOO IMPORTANT</u>	16	13	18	20	14	16	18	19	14	21	15	10	19	24	17	16	23	6	20			
Somewhat important	15	13	18	18	12	16	16	19	14	16	15	10	18	23	14	14	22	6	17			
Not too important	1	0	0	3	2	0	2	0	0	4	0	0	1	1	3	2	2	0	3			
<u>NO OPINION/DK/NA</u>	4	4	3	5	2	4	4	6	2	2	7	0	3	4	0	5	0	8	5			
No opinion/DK/NA	4	4	3	5	2	4	4	6	2	2	7	0	3	4	0	5	0	8	5			

Table 50: Q13c. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing police services

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	80	77	82	58	83	87	83	83	98	75	86	89	75	78	73	92
Extremely important	48	43	53	26	46	49	60	58	68	40	61	62	35	55	44	66
Very important	32	33	30	32	37	37	23	26	30	35	25	27	40	23	29	27
<u>SMWT/NOT TOO IMPORTANT</u>	16	20	14	29	17	13	13	14	2	20	11	9	23	15	20	8
Somewhat important	15	17	14	28	15	13	11	14	2	19	10	9	21	13	20	8
Not too important	1	2	0	1	2	0	2	0	0	1	1	0	2	2	0	0
<u>NO OPINION/DK/NA</u>	4	4	4	13	0	0	4	3	0	5	3	2	2	6	7	0
No opinion/DK/NA	4	4	4	13	0	0	4	3	0	5	3	2	2	6	7	0

Table 51: Q13d. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Preparing for emergencies and natural disasters

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	80	71	84	76	84	81	81	76	83	73	80	80	92	83	65	80	79	80	86	51	81	67
Extremely important	40	41	44	42	38	41	42	38	47	52	40	40	54	47	18	38	39	41	45	12	43	10
Very important	40	29	40	34	46	40	39	39	36	21	40	39	38	36	47	42	40	39	41	39	38	57
<u>SMWT/NOT TOO IMPORTANT</u>	17	25	16	21	13	17	19	16	15	27	16	20	8	13	27	19	20	16	14	37	19	27
Somewhat important	16	23	16	20	11	17	14	15	15	26	15	17	7	13	26	17	20	14	14	37	19	27
Not too important	1	2	0	1	2	0	5	1	0	1	1	2	2	1	1	2	0	2	0	0	0	0
<u>NO OPINION/DK/NA</u>	3	4	0	3	3	2	0	8	2	0	3	1	0	4	8	2	1	4	0	11	0	6
No opinion/DK/NA	3	4	0	3	3	2	0	8	2	0	3	1	0	4	8	2	1	4	0	11	0	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>EXT/VERY IMPORTANT</u>	80	82	53	80	76	86	77	84	97	85	86	80	73	83	87	84	80	78	80	0		
Extremely important	40	61	26	41	43	43	40	42	38	45	34	31	55	42	33	36	38	44	40	0		
Very important	40	21	26	39	33	43	37	41	59	41	52	49	18	41	54	48	42	34	40	0		
<u>SMWT/NOT TOO IMPORTANT</u>	17	17	14	18	17	14	19	16	3	14	12	16	25	16	13	9	18	17	17	0		
Somewhat important	16	17	0	17	12	13	17	16	0	14	11	15	21	16	13	9	17	14	16	0		
Not too important	1	0	14	1	5	0	1	0	3	0	1	1	3	0	0	0	1	4	1	0		
<u>NO OPINION/DK/NA</u>	3	1	33	2	6	1	4	0	0	1	2	4	2	1	0	7	3	5	3	0		
No opinion/DK/NA	3	1	33	2	6	1	4	0	0	1	2	4	2	1	0	7	3	5	3	0		

Table 51: Q13d. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Preparing for emergencies and natural disasters

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>EXT/VERY IMPORTANT</u>	80	78	84	81	77	78	83	76	76	86	78	73	89	88	64	78	78	80	66	88	
Extremely important	40	39	33	36	43	38	34	41	42	49	40	16	59	52	37	39	39	41	32	34	
Very important	40	38	51	44	33	40	49	35	34	37	38	57	30	36	28	40	40	39	34	54	
<u>SMWT/NOT TOO IMPORTANT</u>	17	19	11	15	21	15	16	22	22	12	15	25	11	12	28	19	18	17	34	12	
Somewhat important	16	16	11	14	20	13	14	22	20	12	15	25	11	10	22	17	17	15	34	12	
Not too important	1	3	0	2	1	2	2	0	2	0	0	0	0	3	6	2	1	1	0	0	
<u>NO OPINION/DK/NA</u>	3	3	6	4	2	7	2	2	2	1	7	3	0	0	8	3	4	3	0	0	
No opinion/DK/NA	3	3	6	4	2	7	2	2	2	1	7	3	0	0	8	3	4	3	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>EXT/VERY IMPORTANT</u>	80	82	82	75	79	82	76	84	79	73	80	90	78	69	78	80	76	86	77		
Extremely important	40	47	51	36	30	49	34	57	41	29	39	47	47	37	18	43	42	42	27		
Very important	40	35	30	39	48	32	43	28	38	44	41	43	31	32	60	37	34	44	50		
<u>SMWT/NOT TOO IMPORTANT</u>	17	14	14	25	18	14	22	8	19	25	18	10	17	27	18	17	21	11	19		
Somewhat important	16	11	14	22	18	13	20	8	17	24	16	10	12	26	18	16	20	10	17		
Not too important	1	2	0	2	0	1	2	0	2	1	2	0	5	0	0	1	1	1	3		
<u>NO OPINION/DK/NA</u>	3	4	5	1	3	5	2	8	2	2	1	0	5	5	4	3	3	3	4		
No opinion/DK/NA	3	4	5	1	3	5	2	8	2	2	1	0	5	5	4	3	3	3	4		

Table 51: Q13d. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Preparing for emergencies and natural disasters

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	80	78	81	82	75	71	83	83	96	77	85	88	75	82	76	88
Extremely important	40	41	38	48	43	31	37	48	33	41	39	42	41	42	41	37
Very important	40	37	42	34	33	40	45	35	62	35	46	46	35	40	35	51
<u>SMWT/NOT TOO IMPORTANT</u>	17	17	18	15	22	23	14	16	4	20	13	11	20	13	21	12
Somewhat important	16	16	16	13	20	23	14	16	4	18	13	11	19	13	19	12
Not too important	1	1	2	2	2	0	0	0	0	1	0	0	1	0	1	0
<u>NO OPINION/DK/NA</u>	3	5	2	3	3	6	4	1	0	4	2	0	4	5	3	0
No opinion/DK/NA	3	5	2	3	3	6	4	1	0	4	2	0	4	5	3	0

Table 52: Q13e. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing programs to help seniors

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	73	60	84	69	76	74	70	72	77	72	72	77	78	76	51	73	81	69	83	75	83	69
Extremely important	37	27	37	31	43	40	28	35	42	33	38	30	37	38	28	37	41	35	41	37	42	31
Very important	36	33	47	39	33	34	42	36	35	39	34	47	42	38	24	36	40	34	42	38	40	39
<u>SMWT/NOT TOO IMPORTANT</u>	23	32	16	26	20	24	23	20	21	8	25	13	15	15	48	26	16	26	17	13	15	24
Somewhat important	21	30	15	24	18	22	20	20	18	6	23	11	14	14	48	24	15	24	17	13	15	20
Not too important	2	2	1	2	2	2	3	0	2	2	2	3	2	1	0	3	1	2	0	0	0	5
<u>NO OPINION/DK/NA</u>	4	8	1	5	3	1	8	9	2	20	3	9	6	9	1	1	3	5	0	11	3	6
No opinion/DK/NA	4	8	1	5	3	1	8	9	2	20	3	9	6	9	1	1	3	5	0	11	3	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>EXT/VERY IMPORTANT</u>	73	86	67	76	59	82	68	84	79	86	67	65	62	84	86	87	73	70	73	0		
Extremely important	37	48	26	38	29	46	33	39	50	50	29	33	24	44	51	49	36	41	37	0		
Very important	36	37	41	38	30	37	35	44	28	36	39	32	38	40	35	38	38	29	36	0		
<u>SMWT/NOT TOO IMPORTANT</u>	23	14	0	22	27	17	26	16	18	14	30	32	30	16	14	5	22	25	23	0		
Somewhat important	21	14	0	21	24	16	24	14	10	13	27	29	29	15	11	4	21	24	21	0		
Not too important	2	0	0	2	3	1	2	1	8	1	3	3	2	1	3	1	2	2	2	0		
<u>NO OPINION/DK/NA</u>	4	1	33	2	14	1	6	0	3	0	3	3	8	0	0	8	4	5	4	0		
No opinion/DK/NA	4	1	33	2	14	1	6	0	3	0	3	3	8	0	0	8	4	5	4	0		

Table 52: Q13e. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing programs to help seniors

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8		
<u>EXT/VERY IMPORTANT</u>	73	67	77	72	72	67	78	76	68	75	78	69	82	76	51	70	72	73	100	54		
Extremely important	37	26	44	34	36	27	42	31	38	36	34	29	53	36	23	37	37	37	66	7		
Very important	36	41	34	38	36	39	36	45	30	39	43	40	29	40	28	34	36	36	34	47		
<u>SMWT/NOT TOO IMPORTANT</u>	23	28	18	23	25	24	21	21	30	22	15	28	13	24	40	26	23	23	0	46		
Somewhat important	21	26	17	22	23	23	19	15	30	20	14	28	13	24	32	24	21	21	0	41		
Not too important	2	1	1	1	3	1	2	6	0	2	2	0	0	0	8	2	2	2	0	5		
<u>NO OPINION/DK/NA</u>	4	5	5	5	2	9	1	3	2	3	7	3	5	0	8	4	5	4	0	0		
No opinion/DK/NA	4	5	5	5	2	9	1	3	2	3	7	3	5	0	8	4	5	4	0	0		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39			
<u>EXT/VERY IMPORTANT</u>	73	70	75	76	64	73	71	70	74	71	72	90	72	60	81	62	69	80	65			
Extremely important	37	34	37	40	28	36	35	30	39	31	41	43	33	27	37	23	31	47	30			
Very important	36	35	38	36	36	37	36	40	36	40	31	47	38	33	44	39	39	33	35			
<u>SMWT/NOT TOO IMPORTANT</u>	23	20	21	23	31	21	26	17	25	26	26	9	27	30	18	33	26	17	31			
Somewhat important	21	17	20	22	29	19	25	12	25	25	24	6	27	30	10	31	24	15	29			
Not too important	2	3	1	2	2	2	2	5	0	2	2	3	0	0	8	2	2	2	2			
<u>NO OPINION/DK/NA</u>	4	10	3	1	4	6	2	14	1	3	2	2	1	11	1	5	5	3	4			
No opinion/DK/NA	4	10	3	1	4	6	2	14	1	3	2	2	1	11	1	5	5	3	4			

Table 52: Q13e. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing programs to help seniors

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	73	71	74	68	69	61	82	79	88	67	83	83	65	78	65	87
Extremely important	37	30	41	42	35	20	40	46	47	33	42	46	23	41	40	44
Very important	36	41	33	26	34	41	43	33	42	33	40	37	42	37	25	43
<u>SMWT/NOT TOO IMPORTANT</u>	23	22	25	28	26	35	11	19	12	29	13	16	28	14	33	13
Somewhat important	21	19	24	24	25	34	10	19	12	27	13	16	23	13	33	13
Not too important	2	3	1	5	1	1	1	0	0	2	1	0	4	1	1	0
<u>NO OPINION/DK/NA</u>	4	8	1	3	6	3	6	2	0	4	4	1	7	9	2	1
No opinion/DK/NA	4	8	1	3	6	3	6	2	0	4	4	1	7	9	2	1

Table 53: Q13f. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing bicycle lanes and paths

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	60	61	77	67	53	65	51	53	69	75	60	60	66	65	49	57	65	58	59	75	63	75
Extremely important	24	21	31	25	22	28	16	20	28	32	25	19	30	30	26	18	28	22	26	55	25	44
Very important	36	40	46	42	30	37	36	34	41	43	35	41	37	34	23	40	37	36	33	20	38	31
<u>SMWT/NOT TOO IMPORTANT</u>	34	34	23	29	39	32	42	35	29	22	34	37	30	31	39	37	32	36	38	13	34	19
Somewhat important	28	30	22	27	29	29	27	26	27	10	30	21	19	24	33	32	28	29	32	13	29	19
Not too important	6	3	1	2	10	3	15	8	2	13	4	16	12	7	6	5	4	7	6	0	5	0
<u>NO OPINION/DK/NA</u>	6	6	0	3	8	3	7	12	1	3	6	3	4	5	12	6	3	7	3	11	2	6
No opinion/DK/NA	6	6	0	3	8	3	7	12	1	3	6	3	4	5	12	6	3	7	3	11	2	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>EXT/VERY IMPORTANT</u>	60	75	50	62	53	65	59	66	43	70	42	59	52	70	60	60	62	53	60	0		
Extremely important	24	27	23	22	27	27	22	33	3	30	14	20	16	28	24	41	24	21	24	0		
Very important	36	48	26	40	26	38	36	34	40	40	28	39	37	42	35	19	39	31	36	0		
<u>SMWT/NOT TOO IMPORTANT</u>	34	23	50	33	42	31	35	32	57	27	49	34	43	27	28	35	33	40	34	0		
Somewhat important	28	22	36	29	26	26	30	29	36	24	33	28	36	24	16	30	26	32	28	0		
Not too important	6	2	14	4	16	5	5	3	21	3	16	6	7	3	12	6	6	8	6	0		
<u>NO OPINION/DK/NA</u>	6	2	0	5	5	4	6	1	0	3	10	6	5	4	12	4	5	8	6	0		
No opinion/DK/NA	6	2	0	5	5	4	6	1	0	3	10	6	5	4	12	4	5	8	6	0		

Table 53: Q13f. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing bicycle lanes and paths

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>EXT/VERY IMPORTANT</u>	60	62	55	59	61	54	63	63	57	59	61	55	80	58	46	60	62	60	82	38	
Extremely important	24	23	24	23	21	16	30	15	23	22	28	17	32	35	12	24	25	23	68	7	
Very important	36	39	31	35	40	38	33	48	34	38	33	37	48	23	33	35	37	37	14	31	
<u>SMWT/NOT TOO IMPORTANT</u>	34	34	38	36	32	43	28	33	33	32	39	40	20	42	35	34	33	34	18	62	
Somewhat important	28	24	30	27	29	32	21	26	33	22	33	30	16	36	29	28	27	28	18	38	
Not too important	6	10	8	9	3	11	8	8	0	10	6	10	4	5	6	6	6	6	0	25	
<u>NO OPINION/DK/NA</u>	6	4	7	5	7	3	8	4	10	8	0	6	0	0	20	6	5	6	0	0	
No opinion/DK/NA	6	4	7	5	7	3	8	4	10	8	0	6	0	0	20	6	5	6	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>EXT/VERY IMPORTANT</u>	60	60	65	59	55	63	58	65	59	55	61	64	63	53	74	57	67	53	50		
Extremely important	24	31	25	19	19	27	19	20	31	17	21	33	16	12	38	26	25	24	17		
Very important	36	29	40	40	36	36	39	46	28	38	40	31	47	41	36	31	42	29	34		
<u>SMWT/NOT TOO IMPORTANT</u>	34	29	29	38	39	29	38	31	29	42	33	35	25	46	23	38	29	39	42		
Somewhat important	28	27	22	29	31	24	30	26	24	31	29	30	20	41	18	26	27	28	33		
Not too important	6	2	7	9	8	5	8	5	4	12	4	5	6	5	5	12	2	11	9		
<u>NO OPINION/DK/NA</u>	6	10	6	3	6	8	4	3	12	3	6	1	12	1	3	5	3	8	8		
No opinion/DK/NA	6	10	6	3	6	8	4	3	12	3	6	1	12	1	3	5	3	8	8		

Table 53: Q13f. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing bicycle lanes and paths

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	60	59	61	67	61	57	62	53	61	62	59	56	62	56	61	62
Extremely important	24	18	28	29	17	23	24	33	26	23	26	30	18	19	25	33
Very important	36	41	33	38	44	34	38	20	35	39	33	26	44	37	36	29
<u>SMWT/NOT TOO IMPORTANT</u>	34	38	30	30	32	39	29	45	39	33	35	42	33	43	33	28
Somewhat important	28	29	26	27	25	30	24	33	37	27	29	34	25	33	28	24
Not too important	6	9	4	3	8	8	5	12	2	6	6	8	8	10	5	3
<u>NO OPINION/DK/NA</u>	6	3	9	3	7	4	9	3	0	5	6	2	5	0	6	11
No opinion/DK/NA	6	3	9	3	7	4	9	3	0	5	6	2	5	0	6	11

Table 54: Q13g. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Paving and repairing streets and roads

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	85	78	85	81	89	81	87	93	82	75	85	84	88	89	74	83	87	84	90	51	92	57
Extremely important	43	38	38	38	47	42	46	41	42	54	42	45	51	46	43	40	47	41	47	29	49	35
Very important	42	40	47	42	42	39	42	52	40	22	43	39	36	43	31	44	40	43	43	22	43	22
<u>SMWT/NOT TOO IMPORTANT</u>	14	21	15	19	10	18	13	6	17	25	14	16	12	10	26	16	12	15	10	37	8	36
Somewhat important	12	20	6	14	10	15	12	6	11	25	11	16	9	9	26	13	10	13	7	37	7	36
Not too important	2	2	9	4	0	3	1	0	7	0	3	0	3	1	0	3	1	3	2	0	2	0
<u>NO OPINION/DK/NA</u>	1	1	0	0	1	1	0	1	1	0	1	0	0	1	0	0	1	1	0	11	0	6
No opinion/DK/NA	1	1	0	0	1	1	0	1	1	0	1	0	0	1	0	0	1	1	0	11	0	6

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0
<u>EXT/VERY IMPORTANT</u>	85	84	100	83	91	86	85	85	100	85	91	77	83	89	88	99	86	79	85	0
Extremely important	43	45	64	38	61	44	42	42	63	44	42	36	35	50	48	56	45	37	43	0
Very important	42	39	36	45	30	43	43	43	37	41	49	41	47	39	40	43	41	42	42	0
<u>SMWT/NOT TOO IMPORTANT</u>	14	16	0	16	9	14	14	15	0	15	9	21	17	10	12	1	13	20	14	0
Somewhat important	12	8	0	13	9	10	13	13	0	10	9	15	16	10	12	1	11	19	12	0
Not too important	2	7	0	3	0	4	1	2	0	5	0	6	2	0	0	0	3	1	2	0
<u>NO OPINION/DK/NA</u>	1	0	0	1	0	0	1	0	0	0	0	2	0	0	0	0	1	1	1	0
No opinion/DK/NA	1	0	0	1	0	0	1	0	0	0	0	2	0	0	0	0	1	1	1	0

Table 54: Q13g. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Paving and repairing streets and roads

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>EXT/VERY IMPORTANT</u>	85	91	88	89	79	89	89	78	83	81	78	84	94	87	86	88	85	86	66	71	
Extremely important	43	57	44	51	32	49	53	40	27	39	42	31	34	47	54	43	43	43	66	11	
Very important	42	34	44	38	47	41	36	39	55	42	36	53	60	40	32	45	43	43	0	61	
<u>SMWT/NOT TOO IMPORTANT</u>	14	9	12	11	20	10	11	19	16	19	22	13	6	13	14	11	14	13	34	29	
Somewhat important	12	8	9	8	17	8	9	19	16	11	22	13	6	13	14	11	13	11	34	29	
Not too important	2	2	3	2	3	2	2	1	0	8	0	0	0	0	0	0	1	2	0	0	
<u>NO OPINION/DK/NA</u>	1	0	0	0	1	0	0	2	1	1	0	3	0	0	0	1	1	1	0	0	
No opinion/DK/NA	1	0	0	0	1	0	0	2	1	1	0	3	0	0	0	1	1	1	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>EXT/VERY IMPORTANT</u>	85	78	87	90	81	83	86	89	81	81	92	80	92	76	90	84	81	91	82		
Extremely important	43	36	50	41	37	44	39	48	44	43	35	32	38	41	52	46	38	51	32		
Very important	42	42	36	48	44	38	47	41	37	38	58	48	54	35	38	38	42	40	50		
<u>SMWT/NOT TOO IMPORTANT</u>	14	22	13	10	17	17	13	11	18	17	8	20	7	24	10	14	19	9	14		
Somewhat important	12	13	12	10	17	12	12	9	16	16	8	15	6	21	10	14	14	9	14		
Not too important	2	9	1	0	0	4	0	2	2	1	0	5	1	2	0	0	4	0	0		
<u>NO OPINION/DK/NA</u>	1	0	1	0	3	0	1	0	1	2	0	0	1	0	0	2	0	0	4		
No opinion/DK/NA	1	0	1	0	3	0	1	0	1	2	0	0	1	0	0	2	0	0	4		

Table 54: Q13g. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Paving and repairing streets and roads

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	85	85	86	79	88	81	86	82	98	83	87	88	84	86	85	87
Extremely important	43	45	41	29	47	50	41	53	37	42	44	47	49	40	37	47
Very important	42	40	45	50	41	31	45	29	60	42	43	42	34	46	48	41
<u>SMWT/NOT TOO IMPORTANT</u>	14	14	13	17	12	19	14	17	2	16	13	11	15	13	14	13
Somewhat important	12	13	12	13	12	19	9	17	2	14	10	11	15	10	14	10
Not too important	2	1	1	5	0	0	5	0	0	2	3	0	0	3	0	3
<u>NO OPINION/DK/NA</u>	1	1	0	3	0	0	0	1	0	1	0	0	2	0	1	0
No opinion/DK/NA	1	1	0	3	0	0	0	1	0	1	0	0	2	0	1	0

Table 55: Q13h. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Maintaining public facilities and infrastructure

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	83	75	87	80	87	85	79	83	82	80	83	83	87	85	86	82	85	83	90	80	85	81
Extremely important	43	38	38	38	48	45	51	32	52	59	41	51	54	50	60	35	46	42	47	66	45	53
Very important	40	37	49	42	39	40	27	51	30	21	42	32	34	35	25	47	39	41	43	13	40	28
<u>SMWT/NOT TOO IMPORTANT</u>	14	24	8	18	10	13	21	11	14	20	13	17	13	10	14	17	11	15	5	9	11	13
Somewhat important	14	23	8	17	10	13	20	11	14	20	13	16	11	9	14	17	10	15	5	0	11	8
Not too important	0	1	0	1	0	0	1	0	0	0	0	1	2	1	0	0	1	0	0	9	0	5
<u>NO OPINION/DK/NA</u>	3	1	5	2	3	2	0	6	4	0	3	0	0	5	0	1	4	2	5	11	4	6
No opinion/DK/NA	3	1	5	2	3	2	0	6	4	0	3	0	0	5	0	1	4	2	5	11	4	6

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0
<u>EXT/VERY IMPORTANT</u>	83	88	64	85	75	87	81	81	87	87	87	84	77	91	85	80	84	82	83	0
Extremely important	43	57	62	41	56	53	38	53	39	53	49	41	41	50	39	42	45	40	43	0
Very important	40	32	3	43	19	35	43	28	48	34	38	43	36	41	46	38	39	43	40	0
<u>SMWT/NOT TOO IMPORTANT</u>	14	12	2	13	19	9	17	14	13	8	13	14	22	9	15	5	13	17	14	0
Somewhat important	14	12	2	13	19	9	16	14	3	8	9	13	22	9	15	5	12	17	14	0
Not too important	0	0	0	0	0	1	0	0	10	0	4	1	1	0	0	0	1	0	0	0
<u>NO OPINION/DK/NA</u>	3	0	33	2	6	3	2	6	0	4	0	2	1	0	0	15	3	1	3	0
No opinion/DK/NA	3	0	33	2	6	3	2	6	0	4	0	2	1	0	0	15	3	1	3	0

Table 55: Q13h. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Maintaining public facilities and infrastructure

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>EXT/VERY IMPORTANT</u>	83	89	80	85	81	84	85	85	77	86	79	77	83	90	82	83	83	84	86	45	
Extremely important	43	49	35	43	42	45	40	40	42	51	51	40	25	56	36	37	42	44	52	7	
Very important	40	40	44	42	39	40	45	45	35	35	28	37	58	34	47	46	42	41	34	38	
<u>SMWT/NOT TOO IMPORTANT</u>	14	11	12	12	17	12	11	13	21	14	14	13	17	10	16	14	14	13	14	55	
Somewhat important	14	10	12	11	17	11	10	13	21	14	14	11	17	10	16	13	13	13	14	44	
Not too important	0	1	1	1	0	1	1	0	0	0	0	2	0	0	0	0	1	0	0	11	
<u>NO OPINION/DK/NA</u>	3	0	8	4	2	4	4	2	2	0	7	10	0	0	1	3	3	3	0	0	
No opinion/DK/NA	3	0	8	4	2	4	4	2	2	0	7	10	0	0	1	3	3	3	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>EXT/VERY IMPORTANT</u>	83	81	88	79	88	85	83	87	83	86	79	85	83	66	91	90	80	87	88		
Extremely important	43	43	50	35	49	47	40	45	47	41	39	48	44	35	28	52	38	46	56		
Very important	40	38	38	44	39	38	42	41	36	45	40	37	39	31	63	38	42	41	32		
<u>SMWT/NOT TOO IMPORTANT</u>	14	10	11	20	10	11	16	9	12	13	20	5	15	30	9	8	18	11	9		
Somewhat important	14	10	11	19	10	10	15	8	12	13	19	5	15	30	7	6	17	10	9		
Not too important	0	0	1	1	0	0	1	1	0	0	1	0	0	0	2	1	1	0	0		
<u>NO OPINION/DK/NA</u>	3	9	1	1	2	4	1	4	5	2	1	11	2	4	0	2	2	3	4		
No opinion/DK/NA	3	9	1	1	2	4	1	4	5	2	1	11	2	4	0	2	2	3	4		

Table 55: Q13h. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Maintaining public facilities and infrastructure

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	83	86	80	87	80	82	85	93	69	83	84	83	90	81	75	86
Extremely important	43	43	42	46	55	27	42	46	28	44	41	38	47	38	41	43
Very important	40	43	38	41	24	54	43	47	41	39	44	45	43	43	33	44
<u>SMWT/NOT TOO IMPORTANT</u>	14	12	17	10	20	17	11	7	18	16	11	11	9	14	24	9
Somewhat important	14	11	16	10	19	16	11	7	18	15	11	11	8	14	23	9
Not too important	0	0	1	0	1	1	0	0	0	1	0	0	1	0	1	0
<u>NO OPINION/DK/NA</u>	3	3	3	3	0	1	4	0	14	2	5	6	2	5	2	4
No opinion/DK/NA	3	3	3	3	0	1	4	0	14	2	5	6	2	5	2	4

Table 56: Q13i. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing opportunities to be involved in City government

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	55	51	53	52	58	58	57	45	59	59	55	57	53	54	38	58	55	54	55	51	56	50
Extremely important	16	14	17	15	18	17	14	17	21	24	17	14	19	19	14	14	19	15	15	29	18	26
Very important	39	38	36	37	40	42	43	28	38	34	38	43	34	35	24	44	36	40	40	22	38	23
<u>SMWT/NOT TOO IMPORTANT</u>	37	41	42	41	33	34	39	43	35	41	36	41	41	37	52	35	39	37	40	37	38	44
Somewhat important	31	31	39	34	28	31	27	35	32	18	31	28	30	28	49	31	34	30	36	37	34	32
Not too important	6	9	3	7	6	4	12	8	3	23	5	13	12	10	3	4	5	7	5	0	4	12
<u>NO OPINION/DK/NA</u>	8	8	5	7	9	7	3	13	5	0	9	2	6	8	10	7	6	9	5	11	6	6
No opinion/DK/NA	8	8	5	7	9	7	3	13	5	0	9	2	6	8	10	7	6	9	5	11	6	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>EXT/VERY IMPORTANT</u>	55	70	45	58	46	61	52	55	82	60	64	53	51	56	69	52	56	53	55	0		
Extremely important	16	24	25	16	18	21	14	18	12	21	21	16	19	16	11	17	15	15	16	0		
Very important	39	46	20	42	28	40	38	37	70	39	43	38	33	41	58	35	41	38	39	0		
<u>SMWT/NOT TOO IMPORTANT</u>	37	28	22	35	43	34	39	41	18	37	25	41	39	34	28	37	37	36	37	0		
Somewhat important	31	25	0	32	28	28	33	37	8	33	10	32	33	28	26	33	31	28	31	0		
Not too important	6	3	22	4	15	6	6	5	10	4	14	9	6	5	3	4	6	7	6	0		
<u>NO OPINION/DK/NA</u>	8	2	33	7	11	5	9	4	0	3	12	6	10	10	3	11	7	12	8	0		
No opinion/DK/NA	8	2	33	7	11	5	9	4	0	3	12	6	10	10	3	11	7	12	8	0		

Table 56: Q13i. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing opportunities to be involved in City government

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8		
<u>EXT/VERY IMPORTANT</u>	55	58	53	56	51	57	55	51	50	50	49	44	64	52	47	51	54	54	66	70		
Extremely important	16	24	14	19	10	20	18	11	6	15	9	9	22	17	7	14	16	17	0	0		
Very important	39	34	39	37	41	37	37	40	44	35	40	35	42	35	40	37	38	37	66	70		
<u>SMWT/NOT TOO IMPORTANT</u>	37	37	39	38	40	34	41	41	41	42	42	49	24	45	42	41	38	37	34	30		
Somewhat important	31	26	33	29	37	25	34	37	38	34	42	38	24	40	31	34	33	31	34	14		
Not too important	6	11	6	9	3	9	7	3	3	8	0	11	0	5	11	7	6	6	0	16		
<u>NO OPINION/DK/NA</u>	8	5	8	6	9	9	4	9	9	8	9	7	12	3	11	8	8	8	0	0		
No opinion/DK/NA	8	5	8	6	9	9	4	9	9	8	9	7	12	3	11	8	8	8	0	0		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39			
<u>EXT/VERY IMPORTANT</u>	55	44	62	58	51	54	56	48	57	58	53	48	59	45	56	52	52	56	66			
Extremely important	16	22	16	17	11	19	15	20	15	14	15	17	16	11	13	16	15	20	10			
Very important	39	22	45	42	39	35	41	29	42	43	38	31	43	34	43	36	37	36	56			
<u>SMWT/NOT TOO IMPORTANT</u>	37	48	25	37	42	35	39	35	36	38	41	46	30	50	34	40	41	34	30			
Somewhat important	31	42	20	28	39	30	32	27	33	31	34	41	26	40	30	31	34	28	26			
Not too important	6	6	5	9	4	5	7	8	3	7	7	5	4	10	4	9	7	6	4			
<u>NO OPINION/DK/NA</u>	8	9	13	4	7	11	5	16	7	5	6	6	11	5	10	8	7	10	4			
No opinion/DK/NA	8	9	13	4	7	11	5	16	7	5	6	6	11	5	10	8	7	10	4			

Table 56: Q13i. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing opportunities to be involved in City government

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	55	54	54	52	52	61	52	61	51	54	54	57	50	58	55	51
Extremely important	16	17	14	13	20	13	17	22	12	15	17	18	12	22	15	13
Very important	39	37	40	39	33	48	35	39	39	39	36	39	38	35	40	37
<u>SMWT/NOT TOO IMPORTANT</u>	37	36	40	40	41	32	36	31	49	38	37	38	42	29	38	44
Somewhat important	31	29	35	38	27	26	32	27	46	31	33	35	32	25	32	41
Not too important	6	7	5	2	14	6	4	4	3	8	4	3	10	4	6	4
<u>NO OPINION/DK/NA</u>	8	10	6	8	7	7	12	8	0	7	9	5	8	13	7	5
No opinion/DK/NA	8	10	6	8	7	7	12	8	0	7	9	5	8	13	7	5

Table 57: Q13j. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Recruiting new businesses and companies to the city

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	60	50	70	58	63	63	58	56	70	71	60	60	61	59	47	63	60	61	62	68	60	57
Extremely important	28	22	31	26	30	28	26	27	33	48	27	32	32	24	38	29	25	29	30	37	26	20
Very important	33	28	39	32	33	35	31	29	38	23	34	27	29	34	9	35	35	32	32	31	34	37
<u>SMWT/NOT TOO IMPORTANT</u>	37	48	30	41	34	36	39	39	27	28	37	39	36	39	53	34	37	37	38	20	38	36
Somewhat important	30	43	25	36	25	31	30	29	25	17	31	27	18	29	52	29	32	30	33	9	33	22
Not too important	7	5	5	5	9	5	9	10	2	11	6	12	18	10	1	5	6	7	5	12	4	15
<u>NO OPINION/DK/NA</u>	2	2	0	1	3	1	3	6	3	1	2	2	3	3	0	2	3	2	0	11	3	6
No opinion/DK/NA	2	2	0	1	3	1	3	6	3	1	2	2	3	3	0	2	3	2	0	11	3	6

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0
<u>EXT/VERY IMPORTANT</u>	60	75	43	61	58	66	59	62	75	66	67	59	57	60	67	64	66	48	60	0
Extremely important	28	30	13	25	41	31	27	27	14	34	23	29	29	24	24	31	29	23	28	0
Very important	33	46	30	36	18	35	32	35	60	33	44	31	28	36	43	33	37	25	33	0
<u>SMWT/NOT TOO IMPORTANT</u>	37	25	57	37	42	33	38	38	22	34	29	38	41	40	29	32	32	48	37	0
Somewhat important	30	20	48	30	32	23	33	28	13	25	18	32	34	27	25	30	27	37	30	0
Not too important	7	5	9	7	9	9	6	9	10	9	11	7	6	13	3	2	4	12	7	0
<u>NO OPINION/DK/NA</u>	2	0	0	2	0	1	3	0	3	0	4	2	2	0	4	5	2	4	2	0
No opinion/DK/NA	2	0	0	2	0	1	3	0	3	0	4	2	2	0	4	5	2	4	2	0

Table 57: Q13j. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Recruiting new businesses and companies to the city

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>EXT/VERY IMPORTANT</u>	60	72	62	67	53	69	66	55	49	65	51	54	63	76	53	61	60	60	82	61	
Extremely important	28	31	36	33	22	37	30	25	15	23	18	22	29	35	29	30	29	28	34	7	
Very important	33	41	26	34	31	32	36	30	34	42	33	32	34	41	23	31	31	32	48	53	
<u>SMWT/NOT TOO IMPORTANT</u>	37	28	34	31	44	30	31	43	48	33	49	43	32	24	42	36	38	38	18	39	
Somewhat important	30	19	29	24	37	25	22	33	43	30	38	36	28	18	30	28	30	31	18	35	
Not too important	7	9	5	7	7	5	9	10	5	3	11	7	4	5	12	7	7	7	0	5	
<u>NO OPINION/DK/NA</u>	2	0	4	2	3	1	3	2	3	2	0	3	5	0	5	3	2	2	0	0	
No opinion/DK/NA	2	0	4	2	3	1	3	2	3	2	0	3	5	0	5	3	2	2	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>EXT/VERY IMPORTANT</u>	60	66	59	56	60	62	58	62	60	62	53	65	56	49	64	60	58	65	55		
Extremely important	28	39	25	18	34	30	24	35	24	31	17	38	17	21	31	28	26	30	29		
Very important	33	27	35	38	26	31	33	27	36	31	36	27	39	28	33	32	32	35	25		
<u>SMWT/NOT TOO IMPORTANT</u>	37	32	37	43	36	35	41	36	35	37	46	35	38	48	35	38	41	32	41		
Somewhat important	30	32	27	35	27	29	32	30	30	29	36	28	27	45	28	28	36	23	35		
Not too important	7	0	10	8	9	6	8	7	5	8	9	7	11	2	7	10	5	10	6		
<u>NO OPINION/DK/NA</u>	2	2	4	0	4	3	2	1	5	2	2	0	6	3	1	2	1	3	4		
No opinion/DK/NA	2	2	4	0	4	3	2	1	5	2	2	0	6	3	1	2	1	3	4		

Table 57: Q13j. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Recruiting new businesses and companies to the city

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	60	62	57	51	58	53	70	66	70	54	69	68	60	64	45	73
Extremely important	28	32	22	24	38	12	33	18	46	26	31	29	33	32	17	31
Very important	33	30	35	27	20	41	37	48	25	28	38	38	27	32	29	42
<u>SMWT/NOT TOO IMPORTANT</u>	37	36	39	46	42	45	30	25	30	44	29	27	39	34	53	24
Somewhat important	30	29	33	35	35	34	27	21	29	35	26	24	31	29	42	23
Not too important	7	7	7	11	7	11	3	3	1	9	3	2	8	5	11	1
<u>NO OPINION/DK/NA</u>	2	1	3	3	0	1	0	9	0	1	2	5	2	1	2	3
No opinion/DK/NA	2	1	3	3	0	1	0	9	0	1	2	5	2	1	2	3

Table 58: Q13k. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Developing policies to support affordable housing

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	69	71	78	74	64	72	57	72	81	57	70	62	67	71	66	68	69	69	66	63	70	63
Extremely important	35	36	32	34	36	38	25	34	37	31	37	25	30	37	33	33	34	35	31	37	35	28
Very important	34	35	46	40	29	33	32	38	43	26	34	37	37	34	33	34	35	34	35	26	35	35
<u>SMWT/NOT TOO IMPORTANT</u>	28	26	22	24	31	27	37	22	17	42	26	37	31	24	31	30	30	27	34	25	30	31
Somewhat important	21	19	20	20	22	22	17	21	15	14	21	20	13	14	20	26	21	21	23	13	20	25
Not too important	7	7	1	5	9	5	21	1	2	28	5	17	18	10	11	4	9	6	11	12	9	6
<u>NO OPINION/DK/NA</u>	3	3	0	2	5	1	5	6	2	1	4	1	2	5	3	2	2	4	0	11	1	6
No opinion/DK/NA	3	3	0	2	5	1	5	6	2	1	4	1	2	5	3	2	2	4	0	11	1	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>EXT/VERY IMPORTANT</u>	69	79	30	74	52	74	67	79	82	76	64	70	63	72	77	69	64	80	69	0		
Extremely important	35	49	0	37	28	33	37	38	0	37	16	27	39	47	39	23	28	61	35	0		
Very important	34	30	30	37	24	41	30	41	82	40	48	43	24	25	38	46	36	19	34	0		
<u>SMWT/NOT TOO IMPORTANT</u>	28	20	36	24	41	25	29	20	15	23	33	26	35	26	23	23	33	17	28	0		
Somewhat important	21	18	12	20	18	18	22	13	0	17	24	19	27	18	20	17	24	14	21	0		
Not too important	7	3	25	4	23	7	7	8	15	7	9	7	8	7	3	6	9	3	7	0		
<u>NO OPINION/DK/NA</u>	3	1	33	2	7	1	4	0	3	0	3	4	2	2	0	8	4	3	3	0		
No opinion/DK/NA	3	1	33	2	7	1	4	0	3	0	3	4	2	2	0	8	4	3	3	0		

Table 58: Q13k. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Developing policies to support affordable housing

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8		
<u>EXT/VERY IMPORTANT</u>	69	61	64	62	75	53	72	75	74	65	77	54	96	62	59	65	70	69	100	48		
Extremely important	35	30	31	31	40	26	36	37	40	32	50	19	60	31	34	34	36	35	66	23		
Very important	34	30	33	32	35	28	36	38	34	34	27	34	36	31	25	32	34	34	34	25		
<u>SMWT/NOT TOO IMPORTANT</u>	28	37	31	34	22	40	27	22	23	32	16	41	4	38	35	32	26	28	0	52		
Somewhat important	21	23	25	24	20	23	23	18	22	21	16	35	4	30	22	24	21	21	0	39		
Not too important	7	15	6	10	2	17	4	4	1	11	0	6	0	8	13	8	6	7	0	12		
<u>NO OPINION/DK/NA</u>	3	2	6	4	3	7	1	3	3	3	7	5	0	0	6	3	4	3	0	0		
No opinion/DK/NA	3	2	6	4	3	7	1	3	3	3	7	5	0	0	6	3	4	3	0	0		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39			
<u>EXT/VERY IMPORTANT</u>	69	72	84	64	57	79	61	76	81	55	69	94	72	60	67	58	74	67	56			
Extremely important	35	33	52	33	22	44	29	41	45	25	34	54	43	34	17	24	34	43	12			
Very important	34	39	32	30	35	35	32	35	36	30	35	41	29	26	50	34	40	24	44			
<u>SMWT/NOT TOO IMPORTANT</u>	28	21	15	34	38	17	36	20	16	39	30	4	24	33	33	38	24	29	38			
Somewhat important	21	13	13	26	26	13	26	12	14	26	27	2	21	25	31	26	20	22	19			
Not too important	7	8	2	8	11	4	9	8	2	14	4	2	3	9	2	12	5	7	19			
<u>NO OPINION/DK/NA</u>	3	7	1	2	5	4	3	4	3	6	0	2	4	6	0	3	2	4	6			
No opinion/DK/NA	3	7	1	2	5	4	3	4	3	6	0	2	4	6	0	3	2	4	6			

Table 58: Q13k. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Developing policies to support affordable housing

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	69	64	74	91	64	66	66	64	63	74	65	64	69	57	78	72
Extremely important	35	32	38	52	38	21	35	43	8	38	32	29	32	32	45	32
Very important	34	32	36	39	26	45	31	21	55	36	33	35	38	25	33	40
<u>SMWT/NOT TOO IMPORTANT</u>	28	31	24	6	34	32	29	33	34	23	31	33	28	35	21	27
Somewhat important	21	20	22	4	23	26	22	27	30	17	25	29	16	24	19	25
Not too important	7	11	2	2	11	6	8	5	3	6	6	4	12	11	1	3
<u>NO OPINION/DK/NA</u>	3	5	2	3	1	2	4	3	3	2	4	3	3	8	1	1
No opinion/DK/NA	3	5	2	3	1	2	4	3	3	2	4	3	3	8	1	1

Table 59: Q13L. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing services to people who are homeless

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	65	63	79	69	60	69	55	62	73	65	65	62	58	63	59	67	67	64	67	75	66	73
Extremely important	35	37	37	37	32	35	31	36	42	42	35	33	37	35	36	35	34	35	30	49	30	52
Very important	30	26	41	32	28	34	24	26	30	23	30	29	21	29	23	32	33	29	37	26	35	21
<u>SMWT/NOT TOO IMPORTANT</u>	31	34	21	29	32	30	39	26	26	34	30	33	40	30	41	29	31	30	33	13	33	20
Somewhat important	21	26	20	23	19	23	16	20	20	10	23	12	22	18	32	22	17	23	19	0	18	13
Not too important	9	8	1	6	13	7	22	6	6	24	7	22	18	12	9	7	14	7	13	13	15	7
<u>NO OPINION/DK/NA</u>	5	2	0	1	8	1	7	12	2	1	5	4	2	7	0	4	2	6	0	11	1	6
No opinion/DK/NA	5	2	0	1	8	1	7	12	2	1	5	4	2	7	0	4	2	6	0	11	1	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>EXT/VERY IMPORTANT</u>	65	73	45	67	53	63	66	68	77	62	65	65	57	76	57	69	64	70	65	0		
Extremely important	35	50	25	35	34	35	35	38	36	36	29	29	39	35	29	44	37	34	35	0		
Very important	30	24	20	32	19	28	32	30	41	26	36	37	17	41	29	25	27	37	30	0		
<u>SMWT/NOT TOO IMPORTANT</u>	31	27	22	30	40	33	29	32	0	35	23	29	39	22	39	21	32	26	31	0		
Somewhat important	21	24	0	24	11	21	22	21	0	23	14	15	35	14	26	15	22	18	21	0		
Not too important	9	3	22	6	29	11	8	11	0	12	9	14	4	8	13	7	10	8	9	0		
<u>NO OPINION/DK/NA</u>	5	0	33	3	8	5	4	0	23	3	12	5	4	2	4	9	5	4	5	0		
No opinion/DK/NA	5	0	33	3	8	5	4	0	23	3	12	5	4	2	4	9	5	4	5	0		

Table 59: Q13I. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing services to people who are homeless

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>EXT/VERY IMPORTANT</u>	65	61	65	63	67	52	75	61	69	60	76	47	82	69	59	63	67	65	86	41	
Extremely important	35	34	38	36	33	32	42	33	29	30	54	21	36	29	41	33	37	33	86	34	
Very important	30	27	27	27	34	20	33	28	41	30	22	27	46	40	18	30	29	32	0	7	
<u>SMWT/NOT TOO IMPORTANT</u>	31	36	28	32	29	40	24	35	25	38	17	45	18	29	31	32	28	30	14	59	
Somewhat important	21	21	20	21	24	25	16	25	25	30	17	35	18	14	18	23	20	21	14	31	
Not too important	9	15	8	12	4	15	8	10	0	8	0	9	0	15	13	9	8	9	0	28	
<u>NO OPINION/DK/NA</u>	5	2	7	4	5	8	1	4	6	2	7	8	0	2	11	5	5	5	0	0	
No opinion/DK/NA	5	2	7	4	5	8	1	4	6	2	7	8	0	2	11	5	5	5	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>EXT/VERY IMPORTANT</u>	65	58	79	63	53	70	59	62	75	52	68	96	63	58	62	62	69	63	52		
Extremely important	35	45	42	26	20	44	24	45	40	22	27	52	39	25	37	31	37	34	26		
Very important	30	12	37	37	32	27	35	17	36	30	41	45	23	33	25	31	32	29	26		
<u>SMWT/NOT TOO IMPORTANT</u>	31	35	18	33	41	25	36	31	22	44	27	4	28	37	35	33	29	28	44		
Somewhat important	21	26	14	24	26	19	24	22	18	27	22	4	24	32	19	21	23	19	19		
Not too important	9	9	3	10	15	6	12	9	4	17	6	0	4	6	16	13	6	10	25		
<u>NO OPINION/DK/NA</u>	5	7	3	4	6	5	5	7	3	5	4	0	9	5	3	4	1	9	4		
No opinion/DK/NA	5	7	3	4	6	5	5	7	3	5	4	0	9	5	3	4	1	9	4		

Table 59: Q13I. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing services to people who are homeless

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	65	56	72	77	70	62	56	55	81	70	60	66	61	49	77	70
Extremely important	35	32	36	35	42	20	32	41	47	34	37	44	35	28	30	44
Very important	30	24	36	42	28	42	24	14	33	37	23	22	26	21	47	25
<u>SMWT/NOT TOO IMPORTANT</u>	31	38	24	20	28	32	38	40	19	26	35	31	35	42	19	30
Somewhat important	21	24	19	15	18	23	28	32	7	18	26	22	23	27	15	24
Not too important	9	14	5	5	10	9	10	7	13	8	10	10	12	15	4	6
<u>NO OPINION/DK/NA</u>	5	6	3	3	2	6	6	5	0	4	4	3	4	9	4	0
No opinion/DK/NA	5	6	3	3	2	6	6	5	0	4	4	3	4	9	4	0

Table 60: Q13m. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Removing blight and illegal dumping

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	73	68	68	68	79	72	72	79	74	76	73	75	75	77	57	73	78	71	79	89	79	67
Extremely important	38	29	24	27	50	32	57	41	33	57	35	57	55	49	29	31	39	38	35	63	40	34
Very important	35	39	44	41	29	40	14	38	41	18	38	17	20	28	28	42	38	34	43	26	39	32
<u>SMWT/NOT TOO IMPORTANT</u>	24	29	32	30	17	27	28	11	25	18	24	21	22	19	43	25	21	25	20	0	20	27
Somewhat important	20	24	24	24	16	22	27	11	15	18	20	20	21	18	40	19	18	21	16	0	17	27
Not too important	4	5	8	6	1	5	2	1	10	0	4	0	1	1	3	6	2	4	4	0	3	0
<u>NO OPINION/DK/NA</u>	3	2	0	1	5	1	0	10	1	6	3	5	3	4	0	2	2	4	1	11	1	6
No opinion/DK/NA	3	2	0	1	5	1	0	10	1	6	3	5	3	4	0	2	2	4	1	11	1	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>EXT/VERY IMPORTANT</u>	73	75	86	71	89	80	71	85	97	80	79	68	65	79	80	90	77	65	73	0		
Extremely important	38	37	39	33	64	43	36	41	82	39	58	37	33	42	42	44	39	30	38	0		
Very important	35	38	46	38	25	37	35	44	15	41	20	31	31	36	38	47	37	35	35	0		
<u>SMWT/NOT TOO IMPORTANT</u>	24	25	14	27	11	18	26	15	3	17	21	27	33	18	18	10	21	33	24	0		
Somewhat important	20	15	14	23	11	13	23	14	3	11	21	18	31	16	18	10	18	28	20	0		
Not too important	4	11	0	4	0	4	3	1	0	5	0	9	2	2	0	0	4	5	4	0		
<u>NO OPINION/DK/NA</u>	3	0	0	2	0	2	3	0	0	3	0	5	2	3	3	0	2	3	3	0		
No opinion/DK/NA	3	0	0	2	0	2	3	0	0	3	0	5	2	3	3	0	2	3	3	0		

Table 60: Q13m. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Removing blight and illegal dumping

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8
<u>EXT/VERY IMPORTANT</u>	73	79	82	80	64	78	82	66	66	71	78	69	78	79	62	73	73	74	82	44
Extremely important	38	44	31	38	32	42	35	32	34	43	37	23	48	54	31	37	36	39	48	18
Very important	35	35	50	42	31	36	47	33	31	27	40	46	30	25	32	36	37	35	34	26
<u>SMWT/NOT TOO IMPORTANT</u>	24	20	17	18	31	21	17	32	26	27	22	25	22	12	34	23	24	23	18	56
Somewhat important	20	17	15	16	26	19	13	26	26	22	19	24	22	12	27	21	20	20	0	56
Not too important	4	3	3	3	5	1	4	6	0	5	3	1	0	0	7	2	3	3	18	0
<u>NO OPINION/DK/NA</u>	3	2	1	1	5	1	2	2	8	2	0	6	0	8	4	4	3	3	0	0
No opinion/DK/NA	3	2	1	1	5	1	2	2	8	2	0	6	0	8	4	4	3	3	0	0
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39	
<u>EXT/VERY IMPORTANT</u>	73	77	70	71	75	73	73	76	74	71	74	65	76	72	70	74	68	78	81	
Extremely important	38	38	44	30	41	42	34	40	45	39	27	23	27	39	26	42	27	49	54	
Very important	35	38	26	42	34	31	39	37	29	32	47	42	49	33	44	31	41	29	27	
<u>SMWT/NOT TOO IMPORTANT</u>	24	23	27	23	23	25	23	22	24	27	18	35	19	28	30	20	30	18	13	
Somewhat important	20	15	22	21	22	19	22	18	21	25	18	35	18	26	16	20	24	17	13	
Not too important	4	8	4	2	1	6	1	5	4	3	0	0	2	2	13	1	6	1	1	
<u>NO OPINION/DK/NA</u>	3	0	3	6	2	2	4	1	2	2	8	0	5	0	0	6	1	4	6	
No opinion/DK/NA	3	0	3	6	2	2	4	1	2	2	8	0	5	0	0	6	1	4	6	

Table 60: Q13m. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Removing blight and illegal dumping

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	73	73	75	63	70	67	77	89	91	67	83	90	70	78	64	87
Extremely important	38	39	37	25	42	31	43	54	35	33	45	46	34	46	31	43
Very important	35	34	38	38	27	36	34	35	56	34	38	44	36	31	34	44
<u>SMWT/NOT TOO IMPORTANT</u>	24	26	21	29	29	33	21	8	6	30	15	7	28	21	30	10
Somewhat important	20	22	19	20	25	30	19	8	6	25	14	7	23	19	27	9
Not too important	4	3	2	8	4	3	2	0	0	5	1	0	5	2	3	1
<u>NO OPINION/DK/NA</u>	3	1	5	8	2	0	2	3	3	4	2	3	2	1	6	3
No opinion/DK/NA	3	1	5	8	2	0	2	3	3	4	2	3	2	1	6	3

Table 61: Q13n. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Enforcing traffic laws to protect the safety of pedestrians, cyclists, and drivers

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	78	70	78	73	82	77	75	82	73	63	76	86	82	79	76	77	72	81	86	100	77	59
Extremely important	37	40	16	30	44	40	29	36	40	32	37	40	56	45	46	28	41	35	53	85	45	25
Very important	41	29	62	43	38	37	46	46	33	31	39	46	26	34	30	49	31	46	34	15	32	34
<u>SMWT/NOT TOO IMPORTANT</u>	20	30	21	26	14	22	25	10	23	27	22	12	18	20	24	19	23	19	13	0	17	41
Somewhat important	17	27	13	21	12	19	21	9	21	25	18	10	16	17	23	15	18	16	12	0	17	13
Not too important	3	2	8	5	2	4	4	1	2	3	4	1	2	2	1	4	5	2	1	0	1	28
<u>NO OPINION/DK/NA</u>	2	1	1	1	4	1	1	8	5	9	2	3	0	1	0	4	5	1	1	0	6	0
No opinion/DK/NA	2	1	1	1	4	1	1	8	5	9	2	3	0	1	0	4	5	1	1	0	6	0
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>EXT/VERY IMPORTANT</u>	78	83	76	77	83	81	76	81	91	82	80	81	67	74	95	79	80	74	0	78		
Extremely important	37	47	37	37	40	47	32	52	20	50	39	43	19	43	44	41	39	38	0	37		
Very important	41	36	39	40	43	34	44	30	71	32	40	38	48	31	51	38	42	37	0	41		
<u>SMWT/NOT TOO IMPORTANT</u>	20	16	24	21	17	19	21	19	9	18	20	17	30	26	4	15	17	26	0	20		
Somewhat important	17	16	22	18	16	18	17	18	9	17	20	16	27	17	4	12	16	17	0	17		
Not too important	3	1	2	4	1	1	4	1	0	1	0	1	3	9	0	2	1	9	0	3		
<u>NO OPINION/DK/NA</u>	2	1	0	1	0	0	3	0	0	0	0	2	4	0	1	7	3	0	0	2		
No opinion/DK/NA	2	1	0	1	0	0	3	0	0	0	0	2	4	0	1	7	3	0	0	2		

Table 61: Q13n. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Enforcing traffic laws to protect the safety of pedestrians, cyclists, and drivers

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>EXT/VERY IMPORTANT</u>	78	77	88	82	73	76	88	67	81	89	76	66	80	85	73	75	75	78	70	76	
Extremely important	37	39	41	40	35	32	48	36	36	54	33	24	47	53	31	38	36	39	0	16	
Very important	41	39	47	42	38	44	39	31	44	35	43	42	33	32	42	37	39	39	70	60	
<u>SMWT/NOT TOO IMPORTANT</u>	20	22	12	17	24	22	12	29	17	10	24	26	16	15	27	22	22	19	30	24	
Somewhat important	17	21	11	16	18	21	12	18	16	10	23	23	16	14	13	17	19	17	25	16	
Not too important	3	0	1	1	6	1	0	11	1	1	1	3	0	1	14	5	4	3	5	9	
<u>NO OPINION/DK/NA</u>	2	1	0	1	3	1	0	4	3	1	0	8	4	0	0	3	3	3	0	0	
No opinion/DK/NA	2	1	0	1	3	1	0	4	3	1	0	8	4	0	0	3	3	3	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>EXT/VERY IMPORTANT</u>	78	78	75	79	78	76	78	68	84	74	84	72	68	74	92	77	73	84	77		
Extremely important	37	35	36	37	45	36	40	36	36	30	50	40	34	22	50	42	30	44	43		
Very important	41	43	39	42	33	40	38	32	48	44	34	32	34	52	42	34	43	40	33		
<u>SMWT/NOT TOO IMPORTANT</u>	20	20	22	19	22	21	20	25	16	25	14	23	26	25	8	23	26	12	20		
Somewhat important	17	13	20	17	19	17	18	16	16	22	13	21	16	23	8	22	21	11	15		
Not too important	3	7	2	2	3	4	2	9	0	3	1	2	10	2	0	1	5	1	5		
<u>NO OPINION/DK/NA</u>	2	2	4	3	1	3	2	6	0	2	2	5	6	1	0	0	1	4	4		
No opinion/DK/NA	2	2	4	3	1	3	2	6	0	2	2	5	6	1	0	0	1	4	4		

Table 61: Q13n. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Enforcing traffic laws to protect the safety of pedestrians, cyclists, and drivers

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	78	71	85	69	76	79	79	91	87	74	83	89	70	73	78	92
Extremely important	37	33	43	40	28	31	38	44	53	33	42	48	30	37	38	48
Very important	41	38	42	29	48	48	40	46	34	41	41	41	39	37	41	45
<u>SMWT/NOT TOO IMPORTANT</u>	20	25	14	28	21	18	21	9	4	23	15	7	27	22	19	8
Somewhat important	17	19	14	24	14	18	19	8	4	19	13	6	18	20	19	7
Not too important	3	6	1	4	8	0	2	2	0	4	2	1	9	2	0	1
<u>NO OPINION/DK/NA</u>	2	4	1	2	3	3	1	0	8	3	2	3	3	4	2	0
No opinion/DK/NA	2	4	1	2	3	3	1	0	8	3	2	3	3	4	2	0

Table 62: Q13o. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing afterschool programs for young people

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	70	71	74	72	69	71	64	74	72	43	72	67	68	73	77	67	67	73	77	51	74	50
Extremely important	33	25	28	26	40	32	38	32	35	23	34	30	40	37	33	30	34	34	42	9	35	32
Very important	37	46	46	46	29	39	26	43	37	20	38	37	29	36	43	37	34	39	35	42	39	17
<u>SMWT/NOT TOO IMPORTANT</u>	25	26	22	24	26	27	34	12	23	48	24	27	28	24	20	27	23	25	14	49	15	50
Somewhat important	18	24	7	17	18	19	21	10	22	32	17	19	14	17	17	18	12	20	9	15	9	14
Not too important	7	1	14	7	7	7	12	2	1	16	7	9	14	7	3	8	11	5	6	34	7	37
<u>NO OPINION/DK/NA</u>	5	3	4	4	6	2	3	14	6	9	5	5	3	3	3	7	9	2	8	0	11	0
No opinion/DK/NA	5	3	4	4	6	2	3	14	6	9	5	5	3	3	3	7	9	2	8	0	11	0
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>EXT/VERY IMPORTANT</u>	70	86	68	73	60	73	70	78	65	75	65	78	63	65	81	62	68	81	0	70		
Extremely important	33	48	19	35	21	39	31	43	53	42	28	37	31	29	33	35	35	33	0	33		
Very important	37	39	49	38	39	34	39	35	11	33	36	41	31	35	48	27	34	49	0	37		
<u>SMWT/NOT TOO IMPORTANT</u>	25	12	32	23	38	23	26	21	24	20	31	18	32	35	16	19	26	18	0	25		
Somewhat important	18	11	22	17	24	18	18	20	16	17	21	15	26	18	9	15	20	10	0	18		
Not too important	7	1	10	6	14	5	8	1	9	4	11	2	6	17	7	4	6	8	0	7		
<u>NO OPINION/DK/NA</u>	5	2	0	4	2	4	4	1	11	5	4	5	5	0	3	19	6	0	0	5		
No opinion/DK/NA	5	2	0	4	2	4	4	1	11	5	4	5	5	0	3	19	6	0	0	5		

Table 62: Q13o. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing afterschool programs for young people

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13		
<u>EXT/VERY IMPORTANT</u>	70	75	70	73	68	72	74	63	73	72	82	37	86	80	74	68	70	69	97	93		
Extremely important	33	45	34	40	28	26	50	15	40	35	36	12	57	41	28	34	32	33	36	29		
Very important	37	31	37	33	40	46	24	47	33	37	46	25	29	39	46	35	38	36	61	64		
<u>SMWT/NOT TOO IMPORTANT</u>	25	21	22	22	28	20	23	32	24	18	16	53	9	20	24	27	26	26	3	7		
Somewhat important	18	15	16	15	20	12	18	21	20	13	12	34	9	17	11	18	18	18	3	7		
Not too important	7	7	6	7	8	8	6	12	5	5	4	18	0	3	14	9	8	8	0	0		
<u>NO OPINION/DK/NA</u>	5	3	7	5	4	8	3	5	3	10	2	10	5	0	2	5	4	5	0	0		
No opinion/DK/NA	5	3	7	5	4	8	3	5	3	10	2	10	5	0	2	5	4	5	0	0		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42			
<u>EXT/VERY IMPORTANT</u>	70	75	75	66	67	75	66	71	78	62	71	78	63	67	82	70	72	74	51			
Extremely important	33	26	39	33	35	33	34	18	47	23	44	23	32	30	47	36	26	43	32			
Very important	37	50	36	33	31	42	32	53	31	39	26	55	30	37	35	33	46	32	19			
<u>SMWT/NOT TOO IMPORTANT</u>	25	22	18	29	30	19	30	19	20	33	26	15	31	31	17	25	24	20	44			
Somewhat important	18	12	14	23	20	13	22	11	15	23	20	8	20	25	13	15	17	15	27			
Not too important	7	10	4	7	10	6	8	8	5	11	6	6	11	6	4	10	7	4	17			
<u>NO OPINION/DK/NA</u>	5	3	8	5	3	6	4	10	2	5	4	8	6	2	1	5	4	6	5			
No opinion/DK/NA	5	3	8	5	3	6	4	10	2	5	4	8	6	2	1	5	4	6	5			

Table 62: Q13o. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing afterschool programs for young people

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	70	67	74	73	68	73	71	69	68	71	70	68	65	69	76	71
Extremely important	33	20	44	25	37	38	32	28	49	33	34	37	20	22	44	45
Very important	37	47	29	48	31	35	39	40	19	38	36	32	45	48	32	26
<u>SMWT/NOT TOO IMPORTANT</u>	25	26	24	25	28	18	26	28	12	25	24	22	29	22	21	26
Somewhat important	18	16	18	22	14	13	19	21	12	16	18	18	16	18	18	19
Not too important	7	9	5	4	14	5	7	7	0	8	6	4	14	4	3	8
<u>NO OPINION/DK/NA</u>	5	7	3	2	4	8	2	3	20	4	6	10	6	9	3	3
No opinion/DK/NA	5	7	3	2	4	8	2	3	20	4	6	10	6	9	3	3

Table 63: Q13p. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Maintaining the sewer and wastewater system

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	83	76	81	78	87	81	86	84	79	68	82	88	84	86	87	79	82	84	91	85	87	67
Extremely important	47	35	31	33	60	43	55	50	48	32	45	58	63	56	59	36	49	46	57	85	53	34
Very important	36	41	51	45	27	38	32	34	31	36	37	29	20	30	28	43	33	37	34	0	34	33
<u>SMWT/NOT TOO IMPORTANT</u>	14	21	18	20	7	16	14	7	16	23	14	10	16	13	8	16	12	15	5	15	5	33
Somewhat important	13	20	18	19	7	16	11	7	15	17	13	9	15	12	6	15	11	14	4	15	4	33
Not too important	1	2	0	1	0	0	2	0	1	6	1	1	1	0	2	1	1	0	1	0	2	0
<u>NO OPINION/DK/NA</u>	4	3	1	2	5	3	0	9	5	9	4	2	0	2	5	5	6	2	3	0	7	0
No opinion/DK/NA	4	3	1	2	5	3	0	9	5	9	4	2	0	2	5	5	6	2	3	0	7	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>EXT/VERY IMPORTANT</u>	83	93	66	83	81	89	79	94	88	91	82	87	72	79	97	86	82	86	0	83		
Extremely important	47	60	48	47	43	56	41	52	42	59	46	44	42	47	58	50	49	41	0	47		
Very important	36	32	18	36	38	33	38	43	46	32	36	42	29	32	39	36	33	44	0	36		
<u>SMWT/NOT TOO IMPORTANT</u>	14	7	21	15	12	10	16	6	12	8	18	9	25	18	2	7	15	12	0	14		
Somewhat important	13	6	21	14	12	9	16	6	12	6	18	8	25	18	2	5	14	12	0	13		
Not too important	1	1	0	1	0	1	0	0	0	2	0	2	0	0	0	2	1	0	0	1		
<u>NO OPINION/DK/NA</u>	4	1	13	2	7	1	5	0	0	1	0	4	4	3	1	7	4	2	0	4		
No opinion/DK/NA	4	1	13	2	7	1	5	0	0	1	0	4	4	3	1	7	4	2	0	4		

Table 63: Q13p. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Maintaining the sewer and wastewater system

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>EXT/VERY IMPORTANT</u>	83	87	87	87	78	85	88	74	80	96	81	66	88	87	78	79	80	83	64	100	
Extremely important	47	50	53	52	42	35	66	34	48	57	48	27	67	58	34	45	45	48	33	20	
Very important	36	37	34	35	36	50	22	40	32	39	32	39	21	28	44	34	34	34	31	80	
<u>SMWT/NOT TOO IMPORTANT</u>	14	9	13	11	18	14	9	19	17	3	19	26	7	5	22	15	16	14	36	0	
Somewhat important	13	9	12	10	17	12	9	18	17	3	17	24	7	5	22	15	16	13	36	0	
Not too important	1	1	1	1	1	2	0	1	0	0	2	1	0	0	0	0	1	1	0	0	
<u>NO OPINION/DK/NA</u>	4	3	0	2	5	1	3	7	3	1	0	8	5	8	0	6	4	4	0	0	
No opinion/DK/NA	4	3	0	2	5	1	3	7	3	1	0	8	5	8	0	6	4	4	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>EXT/VERY IMPORTANT</u>	83	79	84	81	87	82	83	75	87	84	82	86	73	73	95	89	78	90	79		
Extremely important	47	42	52	47	45	47	46	32	61	36	55	48	41	31	70	54	33	64	50		
Very important	36	37	32	34	42	35	37	43	26	48	27	38	32	41	26	35	45	27	29		
<u>SMWT/NOT TOO IMPORTANT</u>	14	16	12	16	10	14	14	16	13	15	13	9	21	27	5	9	20	5	13		
Somewhat important	13	16	12	15	9	14	13	16	13	13	13	5	21	26	5	9	19	5	12		
Not too important	1	0	0	1	1	0	1	0	0	2	0	4	0	1	0	0	1	0	1		
<u>NO OPINION/DK/NA</u>	4	5	4	3	3	4	3	9	0	1	5	5	6	1	0	3	2	4	8		
No opinion/DK/NA	4	5	4	3	3	4	3	9	0	1	5	5	6	1	0	3	2	4	8		

Table 63: Q13p. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Maintaining the sewer and wastewater system

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	83	79	85	77	80	89	82	89	88	81	84	88	78	82	83	86
Extremely important	47	34	58	41	44	40	52	45	62	42	52	52	29	43	54	60
Very important	36	45	27	35	36	49	30	43	26	39	32	36	50	39	29	27
<u>SMWT/NOT TOO IMPORTANT</u>	14	16	13	18	15	6	18	11	4	14	14	8	16	14	12	14
Somewhat important	13	14	13	18	13	6	18	10	4	13	13	7	15	14	12	14
Not too important	1	1	0	0	1	0	0	2	0	0	0	1	1	1	0	0
<u>NO OPINION/DK/NA</u>	4	5	3	5	5	4	1	0	8	5	2	3	6	4	5	0
No opinion/DK/NA	4	5	3	5	5	4	1	0	8	5	2	3	6	4	5	0

Table 64: Q17q. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Supporting a diverse range of arts and cultural activities

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	53	61	51	57	48	57	42	49	65	30	54	49	45	50	61	52	52	54	54	36	52	46
Extremely important	21	18	15	17	25	24	18	16	33	5	22	16	18	24	26	17	24	19	31	27	29	9
Very important	32	43	37	40	24	34	24	33	32	24	32	33	27	26	35	36	27	35	22	9	23	37
<u>SMWT/NOT TOO IMPORTANT</u>	45	37	48	42	48	42	56	43	32	64	43	49	55	48	37	44	44	45	46	64	43	54
Somewhat important	32	31	36	33	31	34	27	31	25	33	32	31	32	33	24	33	30	33	31	0	30	35
Not too important	12	6	12	9	16	8	29	12	7	31	11	17	23	15	13	10	13	12	15	64	13	18
<u>NO OPINION/DK/NA</u>	3	2	1	1	4	1	2	8	3	6	3	2	0	1	2	4	5	1	1	0	5	0
No opinion/DK/NA	3	2	1	1	4	1	2	8	3	6	3	2	0	1	2	4	5	1	1	0	5	0
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>EXT/VERY IMPORTANT</u>	53	72	33	57	36	57	51	63	17	60	46	61	53	37	66	35	49	69	0	53		
Extremely important	21	36	10	22	13	31	15	44	17	36	16	25	16	16	29	17	20	24	0	21		
Very important	32	36	23	35	23	26	36	19	0	25	29	36	37	21	37	19	29	45	0	32		
<u>SMWT/NOT TOO IMPORTANT</u>	45	28	67	42	63	42	47	37	83	38	54	35	46	63	31	55	47	31	0	45		
Somewhat important	32	25	44	31	43	28	36	29	37	28	28	29	29	47	21	32	35	25	0	32		
Not too important	12	2	23	11	19	14	11	8	46	10	26	6	16	16	9	23	13	6	0	12		
<u>NO OPINION/DK/NA</u>	3	1	0	2	2	1	2	0	0	2	0	3	1	0	3	10	3	0	0	3		
No opinion/DK/NA	3	1	0	2	2	1	2	0	0	2	0	3	1	0	3	10	3	0	0	3		

Table 64: Q17q. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Supporting a diverse range of arts and cultural activities

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>EXT/VERY IMPORTANT</u>	53	55	49	52	54	45	59	44	62	49	63	34	80	58	43	52	55	50	91	88	
Extremely important	21	28	19	24	18	21	26	13	24	17	20	11	34	35	14	22	23	20	43	23	
Very important	32	27	30	28	35	24	33	31	39	31	43	23	46	22	29	30	32	30	49	65	
<u>SMWT/NOT TOO IMPORTANT</u>	45	42	49	46	44	51	39	55	35	50	37	58	19	42	54	45	42	47	9	12	
Somewhat important	32	30	32	31	34	40	23	42	28	40	28	31	11	39	47	33	31	34	3	5	
Not too important	12	12	18	15	10	11	16	13	7	10	9	28	7	4	7	12	11	13	5	6	
<u>NO OPINION/DK/NA</u>	3	3	1	2	2	4	1	1	3	1	0	8	2	0	3	3	3	3	0	0	
No opinion/DK/NA	3	3	1	2	2	4	1	1	3	1	0	8	2	0	3	3	3	3	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>EXT/VERY IMPORTANT</u>	53	58	64	46	45	61	45	59	62	29	61	62	55	62	66	39	57	50	42		
Extremely important	21	19	23	19	24	21	21	19	22	13	28	27	24	12	44	15	17	25	25		
Very important	32	39	41	27	20	40	25	40	40	15	33	35	32	49	22	24	40	26	17		
<u>SMWT/NOT TOO IMPORTANT</u>	45	42	33	49	55	37	52	37	38	69	35	32	41	36	34	60	42	45	57		
Somewhat important	32	39	18	38	40	27	39	28	26	53	25	23	36	23	17	44	33	31	33		
Not too important	12	3	15	11	15	10	13	8	12	16	10	9	4	13	16	16	9	14	24		
<u>NO OPINION/DK/NA</u>	3	0	3	5	1	2	3	4	0	2	4	5	4	3	0	1	1	5	2		
No opinion/DK/NA	3	0	3	5	1	2	3	4	0	2	4	5	4	3	0	1	1	5	2		

Table 64: Q17q. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Supporting a diverse range of arts and cultural activities

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	53	44	61	62	57	48	50	46	53	56	49	49	40	52	72	48
Extremely important	21	17	24	25	22	22	21	15	12	23	18	14	15	21	32	16
Very important	32	27	36	37	35	26	29	31	41	33	31	35	25	31	40	32
<u>SMWT/NOT TOO IMPORTANT</u>	45	52	37	38	39	49	49	51	39	41	48	46	59	43	24	52
Somewhat important	32	40	25	27	29	44	29	37	32	32	31	35	45	33	21	29
Not too important	12	12	12	11	10	5	20	15	6	9	17	11	13	10	3	23
<u>NO OPINION/DK/NA</u>	3	4	2	0	4	3	1	2	8	2	3	5	1	6	3	0
No opinion/DK/NA	3	4	2	0	4	3	1	2	8	2	3	5	1	6	3	0

Table 65: Q13r. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Attracting new employers and jobs to the city

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	66	65	66	65	67	67	64	67	67	67	66	70	54	63	80	65	64	68	73	49	63	80
Extremely important	32	29	31	30	33	29	25	42	34	13	31	34	35	40	40	22	35	30	34	15	33	53
Very important	35	36	35	35	34	38	38	24	33	54	35	35	18	22	41	43	29	38	39	34	30	27
<u>SMWT/NOT TOO IMPORTANT</u>	29	35	27	31	27	30	36	21	28	24	29	28	43	33	20	28	29	29	23	51	28	20
Somewhat important	23	31	20	26	21	22	30	21	22	24	23	23	31	25	18	23	24	23	20	0	25	8
Not too important	6	4	7	5	6	7	6	0	6	0	6	5	12	8	2	4	4	6	4	51	3	12
<u>NO OPINION/DK/NA</u>	5	1	7	4	6	3	0	12	5	9	5	2	4	4	0	7	8	3	3	0	9	0
No opinion/DK/NA	5	1	7	4	6	3	0	12	5	9	5	2	4	4	0	7	8	3	3	0	9	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>EXT/VERY IMPORTANT</u>	66	81	40	71	49	68	65	66	83	71	61	70	59	66	67	69	66	73	0	66		
Extremely important	32	40	5	35	13	37	30	38	22	43	20	35	26	37	26	26	30	38	0	32		
Very important	35	41	36	36	36	31	35	29	61	28	41	35	33	29	41	44	35	34	0	35		
<u>SMWT/NOT TOO IMPORTANT</u>	29	19	60	24	51	25	31	18	17	21	39	24	35	34	29	20	29	25	0	29		
Somewhat important	23	16	52	20	41	20	26	13	17	17	27	21	32	22	26	10	22	22	0	23		
Not too important	6	3	8	4	9	5	5	5	0	3	12	3	3	12	3	10	7	3	0	6		
<u>NO OPINION/DK/NA</u>	5	1	0	4	0	7	4	16	0	9	0	6	6	0	4	11	5	2	0	5		
No opinion/DK/NA	5	1	0	4	0	7	4	16	0	9	0	6	6	0	4	11	5	2	0	5		

Table 65: Q13r. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Attracting new employers and jobs to the city

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>EXT/VERY IMPORTANT</u>	66	69	71	70	62	65	75	61	66	62	69	55	79	67	79	68	67	65	70	83	
Extremely important	32	33	23	28	36	27	31	28	44	27	28	29	42	33	41	35	33	32	36	13	
Very important	35	36	48	41	27	38	44	33	22	35	41	26	37	34	38	33	34	33	34	70	
<u>SMWT/NOT TOO IMPORTANT</u>	29	27	25	26	33	30	21	35	28	34	27	34	17	28	21	26	28	29	30	17	
Somewhat important	23	21	19	20	28	20	19	30	23	26	27	28	16	21	17	20	23	24	30	17	
Not too important	6	6	6	6	5	11	3	5	6	8	0	5	2	7	4	5	5	6	0	0	
<u>NO OPINION/DK/NA</u>	5	4	4	4	5	5	4	4	5	3	4	11	4	5	0	6	5	5	0	0	
No opinion/DK/NA	5	4	4	4	5	5	4	4	5	3	4	11	4	5	0	6	5	5	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>EXT/VERY IMPORTANT</u>	66	77	64	61	65	70	62	63	78	61	64	67	64	61	79	66	65	68	66		
Extremely important	32	32	33	32	30	33	31	31	36	23	38	31	41	27	51	26	30	32	38		
Very important	35	45	31	30	35	37	32	32	43	38	26	36	23	34	28	40	35	36	28		
<u>SMWT/NOT TOO IMPORTANT</u>	29	21	29	34	29	26	32	29	20	35	29	28	27	34	21	34	31	28	23		
Somewhat important	23	19	22	27	26	21	26	21	18	28	24	27	21	27	13	29	26	22	17		
Not too important	6	2	7	7	4	5	6	8	2	7	5	1	6	7	8	5	5	6	6		
<u>NO OPINION/DK/NA</u>	5	2	7	5	6	5	5	8	2	4	7	5	9	5	0	0	4	4	11		
No opinion/DK/NA	5	2	7	5	6	5	5	8	2	4	7	5	9	5	0	0	4	4	11		

Table 65: Q13r. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Attracting new employers and jobs to the city

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	66	63	71	47	68	72	73	74	62	62	71	69	57	70	69	73
Extremely important	32	27	37	28	36	23	39	25	27	30	33	25	21	38	40	29
Very important	35	35	34	19	32	49	34	50	35	32	38	44	36	32	28	44
<u>SMWT/NOT TOO IMPORTANT</u>	29	32	25	48	24	24	27	24	17	33	24	21	38	24	25	24
Somewhat important	23	24	21	39	22	19	23	14	8	27	18	12	33	13	20	22
Not too important	6	8	4	9	2	5	4	10	8	5	6	9	6	11	5	2
<u>NO OPINION/DK/NA</u>	5	6	4	5	7	3	1	1	21	5	4	10	5	6	6	3
No opinion/DK/NA	5	6	4	5	7	3	1	1	21	5	4	10	5	6	6	3

Table 66: Q13s. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Keeping the community informed about important City programs

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	71	70	60	65	77	69	73	75	76	68	71	75	73	76	68	68	72	71	83	85	77	57
Extremely important	33	34	20	28	38	32	38	32	38	37	31	43	28	36	42	28	37	32	37	34	40	25
Very important	38	36	40	37	38	37	35	43	37	31	39	32	45	39	27	40	35	39	46	50	37	33
<u>SMWT/NOT TOO IMPORTANT</u>	25	27	38	32	18	28	25	16	15	32	24	25	22	22	25	27	22	26	17	15	19	43
Somewhat important	22	27	30	28	17	27	20	13	14	17	23	20	20	21	19	25	18	25	14	15	13	43
Not too important	2	0	8	3	1	1	5	3	1	15	2	5	2	1	7	2	4	1	4	0	5	0
<u>NO OPINION/DK/NA</u>	4	4	2	3	5	3	2	9	9	0	5	0	4	2	6	5	6	3	0	0	4	0
No opinion/DK/NA	4	4	2	3	5	3	2	9	9	0	5	0	4	2	6	5	6	3	0	0	4	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>EXT/VERY IMPORTANT</u>	71	87	54	73	61	78	67	87	58	85	55	72	67	67	84	69	73	68	0	71		
Extremely important	33	53	20	35	24	47	26	55	34	51	35	37	24	30	45	33	34	32	0	33		
Very important	38	34	33	39	37	31	41	32	24	34	20	35	42	36	39	36	39	36	0	38		
<u>SMWT/NOT TOO IMPORTANT</u>	25	11	46	23	39	19	29	13	42	15	30	23	29	32	14	21	24	29	0	25		
Somewhat important	22	11	26	21	31	16	27	13	24	14	23	22	26	30	10	16	21	29	0	22		
Not too important	2	0	20	2	8	2	3	0	19	1	7	1	3	2	4	5	3	0	0	2		
<u>NO OPINION/DK/NA</u>	4	2	0	4	0	4	4	0	0	0	15	5	5	2	1	10	3	3	0	4		
No opinion/DK/NA	4	2	0	4	0	4	4	0	0	0	15	5	5	2	1	10	3	3	0	4		

Table 66: Q13s. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Keeping the community informed about important City programs

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13		
<u>EXT/VERY IMPORTANT</u>	71	70	83	76	65	73	81	56	72	77	80	58	75	80	62	68	69	70	75	92		
Extremely important	33	42	31	37	28	29	45	22	34	31	28	19	58	46	26	37	34	34	13	27		
Very important	38	28	52	39	36	44	36	34	38	46	52	38	17	34	35	32	36	36	62	65		
<u>SMWT/NOT TOO IMPORTANT</u>	25	25	16	21	31	23	16	39	24	20	20	32	15	18	36	26	26	25	25	8		
Somewhat important	22	22	12	17	30	22	13	37	24	17	20	28	15	16	36	25	25	23	25	8		
Not too important	2	2	4	3	1	1	4	3	0	3	0	4	0	2	0	1	1	3	0	0		
<u>NO OPINION/DK/NA</u>	4	5	1	3	4	4	3	5	4	3	0	10	10	2	2	6	5	4	0	0		
No opinion/DK/NA	4	5	1	3	4	4	3	5	4	3	0	10	10	2	2	6	5	4	0	0		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42			
<u>EXT/VERY IMPORTANT</u>	71	67	80	64	73	74	67	72	76	56	77	84	60	71	82	67	65	76	78			
Extremely important	33	26	36	34	36	31	35	26	35	24	45	44	22	33	44	31	28	38	38			
Very important	38	42	44	30	37	43	33	45	41	32	32	40	38	38	37	36	37	38	40			
<u>SMWT/NOT TOO IMPORTANT</u>	25	27	17	30	27	21	29	22	21	39	19	11	36	26	18	28	32	19	15			
Somewhat important	22	27	14	27	27	20	27	22	18	35	18	11	34	22	18	26	28	17	15			
Not too important	2	0	3	3	1	2	2	0	3	4	1	0	2	4	0	2	3	2	0			
<u>NO OPINION/DK/NA</u>	4	6	4	7	0	4	4	6	3	5	4	5	4	3	0	5	3	5	7			
No opinion/DK/NA	4	6	4	7	0	4	4	6	3	5	4	5	4	3	0	5	3	5	7			

Table 66: Q13s. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Keeping the community informed about important City programs

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	71	64	77	72	56	74	75	81	78	67	77	80	58	75	76	79
Extremely important	33	26	40	28	34	33	36	31	39	32	35	34	24	29	39	41
Very important	38	39	37	44	22	41	40	50	39	35	42	45	34	47	37	38
<u>SMWT/NOT TOO IMPORTANT</u>	25	30	19	20	40	25	22	19	9	29	19	15	38	18	19	19
Somewhat important	22	28	18	20	35	25	19	17	3	27	16	11	36	16	19	15
Not too important	2	2	2	0	5	0	2	2	6	2	3	4	2	2	0	4
<u>NO OPINION/DK/NA</u>	4	5	3	8	4	1	3	0	13	4	4	5	4	7	5	1
No opinion/DK/NA	4	5	3	8	4	1	3	0	13	4	4	5	4	7	5	1

Table 67: Q13t. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing programs that celebrate diversity and inclusion of different cultures

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	57	64	60	62	51	60	49	54	59	21	59	49	55	55	64	56	52	60	59	27	55	44
Extremely important	23	24	22	23	23	24	22	22	32	0	24	19	16	26	24	20	26	22	24	0	25	34
Very important	34	40	38	39	28	36	27	32	27	21	35	30	39	29	40	35	26	38	35	27	31	10
<u>SMWT/NOT TOO IMPORTANT</u>	38	33	35	34	42	38	50	29	35	67	36	49	37	38	36	39	44	35	38	73	39	56
Somewhat important	25	27	23	25	25	28	22	19	30	36	25	22	12	23	23	27	26	24	25	0	28	8
Not too important	13	6	13	9	17	10	28	11	5	31	10	27	25	15	13	12	17	11	13	73	11	49
<u>NO OPINION/DK/NA</u>	5	3	5	4	7	2	1	16	5	13	5	3	8	7	0	5	5	4	3	0	6	0
No opinion/DK/NA	5	3	5	4	7	2	1	16	5	13	5	3	8	7	0	5	5	4	3	0	6	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>EXT/VERY IMPORTANT</u>	57	79	44	60	43	59	57	73	19	67	33	59	62	49	63	42	56	67	0	57		
Extremely important	23	43	9	25	10	27	23	43	5	33	10	27	22	22	18	21	24	22	0	23		
Very important	34	36	35	35	33	32	35	30	14	35	23	31	40	27	45	21	32	45	0	34		
<u>SMWT/NOT TOO IMPORTANT</u>	38	19	56	36	55	40	36	27	75	31	65	38	31	47	35	46	39	31	0	38		
Somewhat important	25	16	23	26	27	23	24	18	40	20	34	31	21	23	24	21	27	21	0	25		
Not too important	13	2	33	10	28	16	12	9	35	11	30	7	10	24	11	25	11	10	0	13		
<u>NO OPINION/DK/NA</u>	5	2	0	4	2	2	6	0	6	1	2	3	7	5	3	12	5	2	0	5		
No opinion/DK/NA	5	2	0	4	2	2	6	0	6	1	2	3	7	5	3	12	5	2	0	5		

Table 67: Q13t. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing programs that celebrate diversity and inclusion of different cultures

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>EXT/VERY IMPORTANT</u>	57	58	58	58	56	53	64	49	65	52	72	32	73	73	52	56	60	55	65	80	
Extremely important	23	27	22	24	22	16	32	9	36	13	26	5	38	42	19	24	25	23	23	23	
Very important	34	31	37	34	34	37	32	40	29	39	47	27	35	32	33	32	35	32	42	57	
<u>SMWT/NOT TOO IMPORTANT</u>	38	38	39	38	37	41	34	42	30	42	28	56	22	27	41	37	35	39	35	20	
Somewhat important	25	27	24	26	23	27	24	26	22	28	20	36	20	23	23	27	25	25	35	13	
Not too important	13	10	15	13	14	15	10	17	8	14	8	20	2	4	18	11	10	14	0	6	
<u>NO OPINION/DK/NA</u>	5	4	3	4	7	5	2	8	5	7	0	12	5	0	7	7	5	5	0	0	
No opinion/DK/NA	5	4	3	4	7	5	2	8	5	7	0	12	5	0	7	7	5	5	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>EXT/VERY IMPORTANT</u>	57	60	68	50	51	65	50	59	71	41	59	66	54	67	59	46	62	54	40		
Extremely important	23	24	32	15	23	28	18	13	44	12	24	24	20	29	42	14	23	21	28		
Very important	34	36	36	35	28	36	32	46	27	29	35	42	34	39	17	32	39	33	13		
<u>SMWT/NOT TOO IMPORTANT</u>	38	35	26	43	49	30	45	31	27	56	35	28	37	30	41	52	34	38	56		
Somewhat important	25	21	19	31	30	20	31	18	23	38	24	11	28	25	26	33	25	22	34		
Not too important	13	14	6	12	18	10	14	14	5	18	11	16	10	4	15	19	9	16	22		
<u>NO OPINION/DK/NA</u>	5	5	6	7	0	6	5	10	2	3	6	6	9	3	0	2	4	8	4		
No opinion/DK/NA	5	5	6	7	0	6	5	10	2	3	6	6	9	3	0	2	4	8	4		

Table 67: Q13t. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing programs that celebrate diversity and inclusion of different cultures

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	57	51	64	58	50	56	60	56	60	55	59	57	43	62	69	57
Extremely important	23	13	34	27	27	16	22	19	20	24	21	20	9	19	40	23
Very important	34	38	31	31	23	40	38	37	40	30	38	38	34	43	29	33
<u>SMWT/NOT TOO IMPORTANT</u>	38	43	32	36	48	39	37	37	31	41	36	35	51	32	28	39
Somewhat important	25	27	23	26	29	31	22	23	23	28	22	23	34	20	23	24
Not too important	13	15	9	10	19	8	15	14	8	13	13	12	17	13	5	14
<u>NO OPINION/DK/NA</u>	5	7	4	6	3	4	3	7	9	4	5	8	6	6	3	5
No opinion/DK/NA	5	7	4	6	3	4	3	7	9	4	5	8	6	6	3	5

Table 68: Q13u. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Assisting new businesses in obtaining required permits and licenses

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	64	69	59	65	63	65	57	68	78	57	64	61	65	73	69	55	55	69	64	23	62	33
Extremely important	27	23	27	24	29	26	25	30	32	2	27	26	27	35	39	17	23	29	30	15	23	29
Very important	37	46	33	40	34	38	32	38	45	54	37	35	39	39	30	38	32	40	34	9	39	4
<u>SMWT/NOT TOO IMPORTANT</u>	29	25	36	30	27	30	36	20	17	31	28	31	27	22	26	34	33	26	29	77	26	61
Somewhat important	24	20	33	26	23	26	26	17	12	17	24	26	15	16	17	33	27	23	23	77	21	58
Not too important	4	5	3	4	5	3	10	3	5	14	4	5	12	6	9	1	7	3	5	0	5	3
<u>NO OPINION/DK/NA</u>	8	6	5	5	10	6	7	12	6	13	7	8	8	4	5	11	11	5	8	0	12	7
No opinion/DK/NA	8	6	5	5	10	6	7	12	6	13	7	8	8	4	5	11	11	5	8	0	12	7
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>EXT/VERY IMPORTANT</u>	64	84	60	67	49	68	62	81	63	74	48	64	71	65	63	43	66	62	0	64		
Extremely important	27	36	30	28	21	30	25	48	7	36	10	26	30	27	22	26	28	26	0	27		
Very important	37	48	30	39	28	38	37	33	57	38	37	38	41	38	40	17	38	35	0	37		
<u>SMWT/NOT TOO IMPORTANT</u>	29	14	40	27	48	26	31	9	37	17	52	26	23	33	34	31	27	32	0	29		
Somewhat important	24	12	34	22	42	16	28	7	26	10	38	21	21	27	32	25	23	28	0	24		
Not too important	4	2	6	4	6	9	2	2	11	7	15	6	2	6	2	6	4	4	0	4		
<u>NO OPINION/DK/NA</u>	8	2	0	6	3	7	7	10	0	9	0	10	6	2	3	26	7	7	0	8		
No opinion/DK/NA	8	2	0	6	3	7	7	10	0	9	0	10	6	2	3	26	7	7	0	8		

Table 68: Q13u. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Assisting new businesses in obtaining required permits and licenses

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>EXT/VERY IMPORTANT</u>	64	65	69	67	62	63	68	59	68	61	57	49	69	74	68	65	65	63	73	92	
Extremely important	27	34	27	31	24	24	37	14	35	16	14	21	39	39	27	32	29	28	0	21	
Very important	37	30	42	36	38	39	31	45	33	45	42	29	29	36	41	33	37	35	73	71	
<u>SMWT/NOT TOO IMPORTANT</u>	29	28	23	26	31	30	23	33	28	28	37	38	24	20	29	27	28	30	6	8	
Somewhat important	24	22	19	21	28	25	18	29	24	22	35	33	15	15	27	23	24	25	6	8	
Not too important	4	6	4	5	4	5	5	3	4	6	2	5	9	5	2	5	4	5	0	0	
<u>NO OPINION/DK/NA</u>	8	7	8	8	7	7	9	8	4	11	7	12	7	6	3	7	7	7	21	0	
No opinion/DK/NA	8	7	8	8	7	7	9	8	4	11	7	12	7	6	3	7	7	7	21	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>EXT/VERY IMPORTANT</u>	64	61	65	66	67	63	66	59	68	63	70	54	61	66	75	65	65	66	54		
Extremely important	27	20	30	29	30	26	29	17	35	22	38	26	17	33	37	27	24	28	30		
Very important	37	41	35	37	37	38	37	43	33	42	32	28	44	33	38	37	40	37	24		
<u>SMWT/NOT TOO IMPORTANT</u>	29	36	22	29	26	28	28	29	25	31	25	38	30	26	25	31	30	26	31		
Somewhat important	24	32	21	24	19	26	22	29	21	25	19	28	30	23	24	23	26	24	20		
Not too important	4	4	1	5	8	2	6	1	4	6	6	10	0	3	1	9	4	2	11		
<u>NO OPINION/DK/NA</u>	8	3	13	6	6	9	6	11	6	6	5	8	9	8	0	4	5	8	15		
No opinion/DK/NA	8	3	13	6	6	9	6	11	6	6	5	8	9	8	0	4	5	8	15		

Table 68: Q13u. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Assisting new businesses in obtaining required permits and licenses

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	64	61	67	64	59	70	67	62	63	64	65	62	58	67	70	63
Extremely important	27	19	35	22	28	25	35	19	25	25	29	22	16	23	35	36
Very important	37	42	32	42	31	45	32	42	39	39	36	41	42	44	35	28
<u>SMWT/NOT TOO IMPORTANT</u>	29	30	26	31	28	21	32	29	17	27	29	24	33	26	22	32
Somewhat important	24	26	22	23	25	20	29	24	17	23	25	21	29	23	16	28
Not too important	4	4	5	9	3	2	4	5	0	5	3	3	4	3	6	4
<u>NO OPINION/DK/NA</u>	8	9	6	5	13	9	1	9	20	9	6	13	9	7	8	5
No opinion/DK/NA	8	9	6	5	13	9	1	9	20	9	6	13	9	7	8	5

Table 69: Q13v. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Developing programs that promote sustainable living, such as clean energy, water conservation, and recycling

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	74	77	71	75	73	77	68	70	87	56	75	69	74	73	77	74	72	76	85	100	72	74
Extremely important	35	35	28	32	37	38	30	30	34	25	35	37	41	36	48	30	39	33	47	36	39	47
Very important	39	42	44	42	36	39	38	40	54	31	40	32	33	37	29	44	33	43	38	64	33	27
<u>SMWT/NOT TOO IMPORTANT</u>	22	18	26	21	23	20	32	18	8	44	20	31	26	25	18	20	22	21	15	0	22	26
Somewhat important	17	13	21	16	18	18	20	13	5	20	17	20	14	18	14	17	12	19	3	0	13	8
Not too important	5	5	5	5	5	3	13	5	3	24	4	11	12	8	4	3	10	2	11	0	9	18
<u>NO OPINION/DK/NA</u>	4	5	3	4	4	2	0	11	5	0	5	0	0	2	5	6	5	3	0	0	6	0
No opinion/DK/NA	4	5	3	4	4	2	0	11	5	0	5	0	0	2	5	6	5	3	0	0	6	0
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>EXT/VERY IMPORTANT</u>	74	87	29	78	58	76	74	77	45	77	70	75	76	72	75	67	73	80	0	74		
Extremely important	35	41	18	36	30	41	31	53	5	47	21	39	20	37	43	43	33	41	0	35		
Very important	39	46	11	42	27	35	43	24	41	30	49	36	56	36	32	25	40	39	0	39		
<u>SMWT/NOT TOO IMPORTANT</u>	22	12	58	20	37	23	22	18	55	20	30	20	20	24	25	23	23	14	0	22		
Somewhat important	17	9	41	15	27	15	17	12	44	12	26	14	18	17	21	17	18	12	0	17		
Not too important	5	3	17	4	10	7	4	6	11	8	4	6	2	8	3	5	5	2	0	5		
<u>NO OPINION/DK/NA</u>	4	1	13	3	5	2	4	5	0	2	0	4	4	4	0	10	3	6	0	4		
No opinion/DK/NA	4	1	13	3	5	2	4	5	0	2	0	4	4	4	0	10	3	6	0	4		

Table 69: Q13v. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Developing programs that promote sustainable living, such as clean energy, water conservation, and recycling

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>EXT/VERY IMPORTANT</u>	74	75	77	76	72	76	78	69	78	79	83	57	83	83	77	74	76	73	74	92	
Extremely important	35	33	29	31	40	28	35	35	44	29	35	22	35	48	44	37	37	35	28	40	
Very important	39	42	48	45	33	49	42	33	34	50	48	35	48	36	33	38	39	38	45	52	
<u>SMWT/NOT TOO IMPORTANT</u>	22	24	20	22	22	22	20	23	19	21	11	35	13	8	21	20	19	23	21	8	
Somewhat important	17	22	15	19	16	18	18	18	12	13	11	24	13	4	21	16	16	17	21	8	
Not too important	5	2	5	3	6	4	2	5	7	7	0	12	0	4	0	4	3	5	0	0	
<u>NO OPINION/DK/NA</u>	4	1	3	2	5	2	2	9	3	1	5	8	4	9	2	5	5	4	5	0	
No opinion/DK/NA	4	1	3	2	5	2	2	9	3	1	5	8	4	9	2	5	5	4	5	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>EXT/VERY IMPORTANT</u>	74	74	78	71	77	76	73	74	79	68	78	64	82	72	85	72	75	75	68		
Extremely important	35	25	37	36	43	32	38	34	30	26	49	36	41	28	42	34	32	37	39		
Very important	39	49	40	36	34	44	35	40	49	42	29	28	40	44	43	39	42	38	29		
<u>SMWT/NOT TOO IMPORTANT</u>	22	19	17	26	23	18	25	14	19	30	19	25	11	26	15	25	21	21	28		
Somewhat important	17	11	17	23	13	14	19	14	12	21	17	19	8	20	15	21	16	19	16		
Not too important	5	8	0	3	10	3	6	0	7	10	2	6	3	6	0	5	5	3	13		
<u>NO OPINION/DK/NA</u>	4	7	6	3	0	6	2	12	2	1	2	10	7	2	0	3	4	4	4		
No opinion/DK/NA	4	7	6	3	0	6	2	12	2	1	2	10	7	2	0	3	4	4	4		

Table 69: Q13v. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Developing programs that promote sustainable living, such as clean energy, water conservation, and recycling

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	74	72	78	72	68	78	77	80	73	72	77	77	65	81	82	74
Extremely important	35	31	39	28	39	28	31	44	52	32	37	47	29	34	37	41
Very important	39	41	39	44	30	50	46	36	21	40	40	30	37	47	45	34
<u>SMWT/NOT TOO IMPORTANT</u>	22	22	20	17	29	21	22	18	19	23	21	18	28	14	14	26
Somewhat important	17	17	15	13	19	18	21	16	9	17	18	13	21	11	9	23
Not too important	5	5	5	4	10	3	1	2	10	6	3	5	6	3	6	3
<u>NO OPINION/DK/NA</u>	4	6	2	11	3	1	1	2	8	5	2	5	7	5	4	0
No opinion/DK/NA	4	6	2	11	3	1	1	2	8	5	2	5	7	5	4	0

Table 70: Q13w. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing emergency 911 and fire response

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	86	79	85	81	90	86	90	81	81	80	86	86	99	90	87	82	81	88	82	100	79	100
Extremely important	51	33	35	34	67	51	53	48	54	42	50	55	63	55	61	45	44	54	59	58	49	27
Very important	35	46	49	47	23	35	37	33	27	38	36	31	36	35	26	37	36	34	23	42	30	73
<u>SMWT/NOT TOO IMPORTANT</u>	9	19	9	15	4	11	7	6	14	11	9	6	1	6	9	12	8	10	8	0	8	0
Somewhat important	8	15	8	12	3	10	3	6	10	5	8	5	0	5	3	12	4	10	6	0	5	0
Not too important	1	4	1	3	0	1	4	0	4	6	2	1	1	2	6	0	4	0	3	0	2	0
<u>NO OPINION/DK/NA</u>	5	3	6	4	6	3	3	13	5	9	4	7	0	4	4	6	11	2	10	0	13	0
No opinion/DK/NA	5	3	6	4	6	3	3	13	5	9	4	7	0	4	4	6	11	2	10	0	13	0
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>EXT/VERY IMPORTANT</u>	86	91	88	86	93	87	85	86	89	89	82	79	79	99	93	86	85	89	0	86		
Extremely important	51	52	47	50	55	64	42	71	50	67	54	45	45	62	52	58	52	46	0	51		
Very important	35	40	41	36	38	24	43	15	39	22	28	34	35	37	41	28	33	43	0	35		
<u>SMWT/NOT TOO IMPORTANT</u>	9	8	0	11	2	9	10	9	0	8	14	15	13	1	2	7	10	9	0	9		
Somewhat important	8	7	0	9	2	4	10	9	0	6	0	11	13	1	2	5	9	6	0	8		
Not too important	1	1	0	2	0	5	0	0	0	2	14	4	0	0	0	2	1	3	0	1		
<u>NO OPINION/DK/NA</u>	5	1	12	3	5	3	5	5	11	3	4	6	7	0	5	7	5	2	0	5		
No opinion/DK/NA	5	1	12	3	5	3	5	5	11	3	4	6	7	0	5	7	5	2	0	5		

Table 70: Q13w. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing emergency 911 and fire response

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>EXT/VERY IMPORTANT</u>	86	89	93	91	80	90	91	85	77	91	90	77	88	86	86	84	85	85	97	100	
Extremely important	51	54	60	57	44	49	64	34	55	56	50	42	59	65	37	51	50	52	43	28	
Very important	35	35	33	34	36	42	27	51	22	35	40	34	28	21	49	33	35	33	54	72	
<u>SMWT/NOT TOO IMPORTANT</u>	9	6	4	5	14	7	5	11	18	8	6	13	9	8	14	11	10	10	3	0	
Somewhat important	8	2	3	3	14	4	2	11	18	4	6	12	2	8	14	9	9	8	3	0	
Not too important	1	4	2	3	0	3	3	0	0	4	0	1	7	0	0	2	1	2	0	0	
<u>NO OPINION/DK/NA</u>	5	5	3	4	6	3	5	4	5	1	4	10	4	5	0	5	5	5	0	0	
No opinion/DK/NA	5	5	3	4	6	3	5	4	5	1	4	10	4	5	0	5	5	5	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>EXT/VERY IMPORTANT</u>	86	85	83	84	91	84	87	86	84	88	85	80	83	78	93	91	81	90	91		
Extremely important	51	42	43	52	67	43	58	36	51	47	68	34	40	39	69	63	34	65	75		
Very important	35	43	40	32	24	41	29	50	33	42	17	46	43	39	23	27	47	25	15		
<u>SMWT/NOT TOO IMPORTANT</u>	9	10	9	13	3	10	9	8	12	9	9	10	8	19	5	7	15	4	1		
Somewhat important	8	7	8	13	2	7	9	6	9	8	9	8	7	19	3	4	12	4	0		
Not too important	1	4	2	0	1	3	0	2	3	1	0	2	1	0	3	3	3	0	1		
<u>NO OPINION/DK/NA</u>	5	5	7	3	6	6	4	6	4	3	5	10	9	3	2	2	4	5	8		
No opinion/DK/NA	5	5	7	3	6	6	4	6	4	3	5	10	9	3	2	2	4	5	8		

Table 70: Q13w. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing emergency 911 and fire response

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	86	87	85	86	79	91	83	94	92	85	87	93	88	86	83	87
Extremely important	51	42	60	54	34	52	53	55	70	46	56	61	44	38	49	72
Very important	35	45	25	32	46	39	30	39	22	39	31	32	44	48	34	15
<u>SMWT/NOT TOO IMPORTANT</u>	9	8	10	10	10	4	16	6	0	8	11	4	8	10	9	13
Somewhat important	8	7	9	6	10	4	14	5	0	7	9	3	8	6	6	13
Not too important	1	1	2	4	0	0	2	2	0	1	2	1	0	4	3	0
<u>NO OPINION/DK/NA</u>	5	5	5	5	10	5	1	0	8	7	2	3	4	4	8	0
No opinion/DK/NA	5	5	5	5	10	5	1	0	8	7	2	3	4	4	8	0

Table 71: Q13x. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing rent relief to prevent residents from becoming homeless

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	60	70	59	65	55	66	45	57	66	30	65	39	57	52	75	63	61	60	63	36	63	52
Extremely important	27	32	18	26	28	30	24	23	28	10	29	20	39	28	37	24	36	23	41	36	38	32
Very important	33	38	40	39	27	36	22	34	37	20	36	19	18	25	38	39	26	37	22	0	25	20
<u>SMWT/NOT TOO IMPORTANT</u>	34	27	33	29	38	30	53	28	31	57	29	57	37	44	25	28	30	36	31	64	27	48
Somewhat important	23	20	33	25	21	23	27	21	25	31	21	33	18	30	15	20	22	24	19	50	19	43
Not too important	11	7	0	4	17	7	26	7	6	27	8	24	20	14	10	8	8	12	12	15	9	5
<u>NO OPINION/DK/NA</u>	6	3	9	6	6	4	2	14	3	13	6	4	5	4	1	9	8	5	6	0	10	0
No opinion/DK/NA	6	3	9	6	6	4	2	14	3	13	6	4	5	4	1	9	8	5	6	0	10	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>EXT/VERY IMPORTANT</u>	60	68	39	64	43	61	60	59	36	63	56	68	57	55	66	42	55	76	0	60		
Extremely important	27	32	26	28	20	28	25	34	0	32	17	32	17	36	28	16	21	45	0	27		
Very important	33	36	13	35	23	33	35	25	36	31	39	36	40	20	39	26	34	31	0	33		
<u>SMWT/NOT TOO IMPORTANT</u>	34	26	61	30	57	37	33	41	64	35	44	25	38	44	31	39	38	20	0	34		
Somewhat important	23	18	41	22	35	19	26	22	28	17	24	19	27	31	19	18	24	20	0	23		
Not too important	11	8	21	8	21	19	7	19	36	18	20	5	11	13	12	22	14	1	0	11		
<u>NO OPINION/DK/NA</u>	6	6	0	6	0	2	8	0	0	2	0	7	6	1	3	19	7	4	0	6		
No opinion/DK/NA	6	6	0	6	0	2	8	0	0	2	0	7	6	1	3	19	7	4	0	6		

Table 71: Q13x. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing rent relief to prevent residents from becoming homeless

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>EXT/VERY IMPORTANT</u>	60	65	54	60	60	55	64	54	68	57	80	28	79	64	50	54	61	59	70	94	
Extremely important	27	31	21	26	30	23	30	20	40	15	37	10	56	26	22	27	30	27	38	37	
Very important	33	34	33	33	30	32	34	34	28	42	42	19	23	38	28	28	31	32	32	57	
<u>SMWT/NOT TOO IMPORTANT</u>	34	30	41	35	33	40	31	40	25	32	20	61	15	28	50	39	34	35	30	6	
Somewhat important	23	22	22	22	26	25	18	32	19	21	17	37	10	17	39	27	24	24	30	0	
Not too important	11	8	19	14	7	15	13	8	6	11	3	23	4	11	11	12	9	11	0	6	
<u>NO OPINION/DK/NA</u>	6	4	5	5	6	5	5	6	7	11	0	11	7	8	0	7	5	6	0	0	
No opinion/DK/NA	6	4	5	5	6	5	5	6	7	11	0	11	7	8	0	7	5	6	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>EXT/VERY IMPORTANT</u>	60	59	66	63	52	63	59	59	67	49	68	54	68	58	77	57	65	57	50		
Extremely important	27	19	28	31	30	24	31	22	27	20	42	34	30	17	44	23	26	30	23		
Very important	33	40	37	32	21	38	28	37	40	30	26	21	38	41	33	34	39	27	27		
<u>SMWT/NOT TOO IMPORTANT</u>	34	33	28	33	43	30	37	33	27	46	27	34	26	41	23	39	29	37	43		
Somewhat important	23	30	22	21	22	25	22	29	20	26	17	24	22	35	8	23	25	22	19		
Not too important	11	4	6	12	21	5	15	3	7	20	10	10	4	6	15	16	4	15	23		
<u>NO OPINION/DK/NA</u>	6	8	7	4	6	7	5	9	6	4	5	11	6	1	0	4	6	6	8		
No opinion/DK/NA	6	8	7	4	6	7	5	9	6	4	5	11	6	1	0	4	6	6	8		

Table 71: Q13x. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing rent relief to prevent residents from becoming homeless

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	60	55	66	75	47	69	57	51	61	63	57	56	55	55	73	57
Extremely important	27	21	34	39	20	22	25	23	26	28	25	24	19	23	37	27
Very important	33	34	33	36	27	46	33	28	35	35	32	31	36	32	36	30
<u>SMWT/NOT TOO IMPORTANT</u>	34	39	28	21	46	22	41	45	19	31	38	34	40	38	20	39
Somewhat important	23	28	18	16	36	16	28	28	5	23	24	19	30	25	15	23
Not too important	11	11	10	5	10	7	14	17	14	8	14	15	10	13	5	16
<u>NO OPINION/DK/NA</u>	6	6	6	4	7	9	2	4	20	6	5	10	6	7	7	4
No opinion/DK/NA	6	6	6	4	7	9	2	4	20	6	5	10	6	7	7	4

Table 72: Q14a. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing recreation opportunities and programs at City parks and recreation centers

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	70	74	78	75	65	78	51	64	83	58	73	52	69	67	66	73	75	69	83	78	76	62
Very satisfied	21	22	32	26	17	28	13	13	37	6	24	11	20	22	25	21	21	22	27	0	21	14
Somewhat satisfied	49	52	46	49	48	51	38	51	46	51	50	41	49	45	42	53	54	47	56	78	55	47
<u>TOTAL DISSATISFIED</u>	14	10	15	12	16	13	23	11	7	13	12	26	14	13	24	14	14	14	6	22	10	38
Somewhat dissatisfied	11	10	10	10	12	11	15	9	5	2	11	13	7	7	24	13	8	12	5	13	6	23
Very dissatisfied	3	0	6	2	4	2	8	2	2	11	1	13	7	6	0	1	5	2	2	9	4	15
<u>NO OPINION/DK/NA</u>	16	16	7	12	19	9	26	25	10	29	15	22	17	20	10	13	12	17	11	0	14	0
No opinion/DK/NA	16	16	7	12	19	9	26	25	10	29	15	22	17	20	10	13	12	17	11	0	14	0
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL SATISFIED</u>	70	82	42	78	42	73	69	79	94	74	68	68	72	78	67	61	69	75	70	0		
Very satisfied	21	37	13	26	4	23	21	28	48	23	25	21	19	25	26	17	22	18	21	0		
Somewhat satisfied	49	45	29	52	38	49	49	51	47	51	43	47	53	53	41	43	47	57	49	0		
<u>TOTAL DISSATISFIED</u>	14	12	25	11	27	11	15	4	3	9	18	20	11	9	11	20	15	13	14	0		
Somewhat dissatisfied	11	9	0	9	17	6	13	1	0	4	12	17	5	9	9	14	11	11	11	0		
Very dissatisfied	3	3	25	2	10	5	2	2	3	5	6	3	5	0	2	6	4	2	3	0		
<u>NO OPINION/DK/NA</u>	16	6	33	11	31	17	16	17	3	17	14	12	18	13	22	19	16	12	16	0		
No opinion/DK/NA	16	6	33	11	31	17	16	17	3	17	14	12	18	13	22	19	16	12	16	0		

Table 72: Q14a. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing recreation opportunities and programs at City parks and recreation centers

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL SATISFIED</u>	70	74	66	70	72	64	75	67	75	65	76	62	89	68	68	69	71	69	86	93	
Very satisfied	21	20	19	20	23	12	26	21	26	22	26	17	35	29	11	22	21	22	0	28	
Somewhat satisfied	49	53	47	50	49	52	49	45	49	43	50	44	54	39	57	47	50	47	86	65	
<u>TOTAL DISSATISFIED</u>	14	14	17	15	12	17	14	11	13	16	10	18	5	22	9	16	14	14	14	7	
Somewhat dissatisfied	11	9	16	12	9	14	11	9	10	13	10	14	5	14	8	13	11	11	14	7	
Very dissatisfied	3	4	1	3	3	3	3	2	3	3	0	5	0	7	1	3	3	3	0	0	
<u>NO OPINION/DK/NA</u>	16	13	17	15	16	19	11	22	12	19	15	20	7	10	23	15	15	16	0	0	
No opinion/DK/NA	16	13	17	15	16	19	11	22	12	19	15	20	7	10	23	15	15	16	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL SATISFIED</u>	70	70	77	72	62	74	68	72	75	61	76	85	72	78	51	68	75	67	56		
Very satisfied	21	24	26	17	16	25	17	24	27	10	25	36	25	18	7	20	26	15	23		
Somewhat satisfied	49	46	51	55	47	49	52	48	47	52	51	49	47	60	44	47	49	52	34		
<u>TOTAL DISSATISFIED</u>	14	7	9	15	23	8	18	5	10	22	14	10	16	5	29	19	12	13	27		
Somewhat dissatisfied	11	5	7	10	20	6	14	3	9	18	9	10	13	5	20	15	10	9	22		
Very dissatisfied	3	2	2	5	3	2	4	2	2	4	5	0	3	0	9	4	2	4	4		
<u>NO OPINION/DK/NA</u>	16	23	14	13	15	18	14	23	15	17	10	5	12	17	20	13	12	20	17		
No opinion/DK/NA	16	23	14	13	15	18	14	23	15	17	10	5	12	17	20	13	12	20	17		

Table 72: Q14a. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing recreation opportunities and programs at City parks and recreation centers

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	70	66	72	79	61	81	63	81	59	73	67	72	68	63	75	69
Very satisfied	21	16	26	33	14	27	10	23	30	24	17	26	20	10	27	23
Somewhat satisfied	49	51	46	47	46	53	53	58	29	48	50	46	48	54	48	46
<u>TOTAL DISSATISFIED</u>	14	14	15	9	20	11	12	12	26	13	14	18	13	15	14	14
Somewhat dissatisfied	11	11	12	9	14	6	9	10	25	10	12	16	10	12	11	12
Very dissatisfied	3	3	3	0	5	4	3	3	1	3	3	2	3	3	4	2
<u>NO OPINION/DK/NA</u>	16	19	13	12	20	9	25	7	15	14	19	10	19	21	10	17
No opinion/DK/NA	16	19	13	12	20	9	25	7	15	14	19	10	19	21	10	17

Table 73: Q14b. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Maintaining public parks in good physical condition

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	86	89	92	90	81	92	77	76	94	88	88	72	83	85	81	87	85	86	89	80	87	69
Very satisfied	31	39	46	42	20	38	15	27	53	20	35	12	24	29	42	31	35	30	48	11	39	6
Somewhat satisfied	55	50	46	48	61	54	62	49	41	68	54	60	59	55	39	56	50	57	41	68	48	63
<u>TOTAL DISSATISFIED</u>	10	4	7	5	15	6	20	14	5	12	7	28	17	12	19	7	13	9	10	20	10	31
Somewhat dissatisfied	9	4	7	5	13	6	17	11	4	6	6	22	15	10	19	6	11	8	9	20	9	27
Very dissatisfied	1	0	0	0	3	0	3	3	0	6	0	6	2	2	0	1	1	1	2	0	1	3
<u>NO OPINION/DK/NA</u>	4	7	1	5	4	2	3	10	1	0	5	0	0	3	0	5	3	5	1	0	3	0
No opinion/DK/NA	4	7	1	5	4	2	3	10	1	0	5	0	0	3	0	5	3	5	1	0	3	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL SATISFIED</u>	86	93	69	92	62	90	85	91	87	91	88	86	89	91	76	80	86	87	86	0		
Very satisfied	31	56	0	37	7	33	31	42	0	39	8	28	36	38	27	21	31	29	31	0		
Somewhat satisfied	55	37	69	55	55	57	53	50	87	51	81	58	53	52	49	59	55	58	55	0		
<u>TOTAL DISSATISFIED</u>	10	7	31	4	36	8	10	7	13	8	12	10	5	9	13	20	11	5	10	0		
Somewhat dissatisfied	9	6	9	4	29	7	9	4	10	6	10	8	4	8	12	20	9	5	9	0		
Very dissatisfied	1	1	22	0	7	1	1	2	3	1	1	2	1	2	1	0	2	0	1	0		
<u>NO OPINION/DK/NA</u>	4	0	0	4	2	2	6	2	0	2	0	4	6	0	11	0	3	8	4	0		
No opinion/DK/NA	4	0	0	4	2	2	6	2	0	2	0	4	6	0	11	0	3	8	4	0		

Table 73: Q14b. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Maintaining public parks in good physical condition

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL SATISFIED</u>	86	91	80	86	89	89	83	84	93	84	90	88	92	89	83	85	87	85	100	93	
Very satisfied	31	34	26	30	36	30	31	36	36	28	44	29	25	45	20	29	33	31	18	35	
Somewhat satisfied	55	57	54	56	53	59	53	48	57	57	46	59	67	44	64	56	54	54	82	57	
<u>TOTAL DISSATISFIED</u>	10	8	14	11	6	10	12	10	4	15	10	6	0	11	2	8	8	10	0	7	
Somewhat dissatisfied	9	6	13	9	6	8	11	8	4	11	10	6	0	6	2	7	7	9	0	7	
Very dissatisfied	1	2	1	1	1	2	1	1	0	3	0	0	0	5	0	1	1	1	0	0	
<u>NO OPINION/DK/NA</u>	4	1	5	3	5	1	5	6	3	1	0	6	8	0	15	7	5	4	0	0	
No opinion/DK/NA	4	1	5	3	5	1	5	6	3	1	0	6	8	0	15	7	5	4	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL SATISFIED</u>	86	90	89	88	82	89	86	92	87	80	94	90	88	96	82	85	90	85	68		
Very satisfied	31	39	37	28	25	38	27	41	37	23	32	43	40	31	26	31	42	21	20		
Somewhat satisfied	55	51	52	60	57	51	59	51	50	57	62	47	48	65	56	54	48	64	48		
<u>TOTAL DISSATISFIED</u>	10	2	9	9	12	6	10	5	7	14	5	10	8	2	18	9	5	11	28		
Somewhat dissatisfied	9	2	8	6	11	5	8	5	6	10	5	10	7	2	18	7	5	10	21		
Very dissatisfied	1	0	1	2	2	1	2	1	1	4	0	0	1	0	0	2	0	1	7		
<u>NO OPINION/DK/NA</u>	4	8	2	3	5	5	4	3	6	6	1	0	5	3	0	6	5	4	4		
No opinion/DK/NA	4	8	2	3	5	5	4	3	6	6	1	0	5	3	0	6	5	4	4		

Table 73: Q14b. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Maintaining public parks in good physical condition

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	86	86	86	93	91	86	80	91	66	90	80	81	88	82	93	79
Very satisfied	31	31	33	48	27	26	28	31	24	34	28	28	34	27	37	29
Somewhat satisfied	55	55	53	45	64	60	52	60	42	56	52	53	54	55	56	50
<u>TOTAL DISSATISFIED</u>	10	10	10	2	8	12	11	8	34	7	14	19	8	12	6	16
Somewhat dissatisfied	9	8	10	2	6	11	9	6	34	6	13	18	6	10	6	15
Very dissatisfied	1	2	1	0	2	1	2	1	0	1	1	1	2	2	0	1
<u>NO OPINION/DK/NA</u>	4	5	4	5	1	1	9	1	0	2	6	1	4	6	1	5
No opinion/DK/NA	4	5	4	5	1	1	9	1	0	2	6	1	4	6	1	5

Table 74: Q14c. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing police services

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	81	81	90	85	77	89	73	66	91	76	83	70	75	78	81	84	86	79	93	61	90	58
Very satisfied	37	36	46	40	33	44	32	22	57	39	39	27	41	40	26	35	46	33	64	11	50	13
Somewhat satisfied	44	45	44	45	44	46	41	44	35	37	45	44	34	38	55	48	41	46	29	49	40	45
<u>TOTAL DISSATISFIED</u>	11	11	6	9	13	6	19	17	7	4	10	16	13	11	13	11	10	11	6	22	6	32
Somewhat dissatisfied	7	9	2	6	7	4	13	9	5	0	6	10	10	8	9	6	5	7	3	0	4	12
Very dissatisfied	4	2	3	2	6	2	6	8	2	4	4	6	3	3	4	5	4	4	3	22	2	20
<u>NO OPINION/DK/NA</u>	8	8	4	6	9	4	8	17	2	20	7	14	11	11	6	5	4	10	1	17	3	9
No opinion/DK/NA	8	8	4	6	9	4	8	17	2	20	7	14	11	11	6	5	4	10	1	17	3	9
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL SATISFIED</u>	81	91	77	87	55	84	81	85	75	84	85	75	85	80	84	87	84	79	81	0		
Very satisfied	37	63	9	42	18	43	35	47	44	46	32	32	39	39	43	35	38	33	37	0		
Somewhat satisfied	44	27	67	45	37	41	46	38	31	38	53	44	45	41	41	52	46	46	44	0		
<u>TOTAL DISSATISFIED</u>	11	8	10	8	29	8	12	11	0	9	2	13	6	13	13	10	9	16	11	0		
Somewhat dissatisfied	7	6	0	4	22	6	6	8	0	7	2	9	3	8	2	10	5	11	7	0		
Very dissatisfied	4	2	10	4	7	2	5	2	0	2	0	4	3	5	11	0	4	5	4	0		
<u>NO OPINION/DK/NA</u>	8	1	13	6	16	8	8	4	25	7	13	12	9	6	3	3	7	5	8	0		
No opinion/DK/NA	8	1	13	6	16	8	8	4	25	7	13	12	9	6	3	3	7	5	8	0		

Table 74: Q14c. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing police services

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL SATISFIED</u>	81	81	80	81	82	81	80	82	81	81	83	75	90	85	74	81	82	81	86	82	
Very satisfied	37	42	39	40	31	38	42	35	24	50	38	22	47	38	24	32	34	37	18	31	
Somewhat satisfied	44	39	42	41	51	43	38	46	56	31	45	53	43	47	51	49	48	44	68	51	
<u>TOTAL DISSATISFIED</u>	11	4	16	10	11	9	11	15	8	12	17	13	10	5	10	9	10	11	14	7	
Somewhat dissatisfied	7	3	8	5	8	5	6	8	8	7	17	10	5	0	2	4	6	7	14	0	
Very dissatisfied	4	1	8	5	3	4	5	6	0	5	0	3	5	5	8	5	4	4	0	7	
<u>NO OPINION/DK/NA</u>	8	15	3	9	7	10	9	4	11	7	0	12	0	11	16	9	8	8	0	11	
No opinion/DK/NA	8	15	3	9	7	10	9	4	11	7	0	12	0	11	16	9	8	8	0	11	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL SATISFIED</u>	81	88	78	78	82	82	80	88	78	76	84	79	81	89	84	79	85	79	72		
Very satisfied	37	49	43	31	26	46	29	50	41	30	28	55	43	29	21	36	40	37	22		
Somewhat satisfied	44	39	35	48	56	37	51	38	37	47	56	25	37	60	63	44	45	42	50		
<u>TOTAL DISSATISFIED</u>	11	6	13	13	9	10	11	4	15	18	4	12	15	5	11	7	9	11	20		
Somewhat dissatisfied	7	0	10	8	5	6	7	2	9	9	4	10	10	5	7	5	6	6	11		
Very dissatisfied	4	6	2	5	4	4	4	2	5	8	0	2	5	1	4	2	2	5	9		
<u>NO OPINION/DK/NA</u>	8	6	9	9	9	8	9	8	8	6	12	9	4	6	6	13	6	10	8		
No opinion/DK/NA	8	6	9	9	9	8	9	8	8	6	12	9	4	6	6	13	6	10	8		

Table 74: Q14c. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing police services

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	81	82	80	78	77	87	75	92	92	80	82	92	80	85	79	79
Very satisfied	37	38	33	30	32	36	43	46	46	32	44	46	34	46	27	42
Somewhat satisfied	44	43	46	48	45	52	32	46	46	48	38	46	46	39	52	37
<u>TOTAL DISSATISFIED</u>	11	11	11	12	8	7	19	7	8	9	14	7	11	11	7	16
Somewhat dissatisfied	7	6	8	7	6	2	11	4	8	5	9	6	5	7	6	10
Very dissatisfied	4	5	3	5	1	5	8	3	0	3	5	2	6	4	1	6
<u>NO OPINION/DK/NA</u>	8	7	9	10	16	6	7	1	0	11	4	1	9	4	14	4
No opinion/DK/NA	8	7	9	10	16	6	7	1	0	11	4	1	9	4	14	4

Table 75: Q14d. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Preparing for emergencies and natural disasters

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	61	71	73	71	50	68	44	55	72	41	65	39	53	56	45	66	54	64	56	62	55	44
Very satisfied	21	24	32	27	14	23	14	20	35	8	23	5	19	21	6	23	24	19	29	0	26	10
Somewhat satisfied	40	47	41	44	36	45	29	35	37	34	41	34	34	36	39	44	30	44	27	62	29	34
<u>TOTAL DISSATISFIED</u>	17	11	21	15	19	15	30	11	14	33	15	26	21	18	39	12	26	13	24	38	23	42
Somewhat dissatisfied	12	10	10	10	14	12	20	7	8	11	12	14	9	12	35	9	17	10	16	20	17	24
Very dissatisfied	5	1	11	5	4	3	10	4	6	21	3	12	12	6	4	4	8	3	8	17	7	18
<u>NO OPINION/DK/NA</u>	22	18	7	14	31	17	26	34	14	26	20	35	26	25	16	21	20	23	21	0	21	14
No opinion/DK/NA	22	18	7	14	31	17	26	34	14	26	20	35	26	25	16	21	20	23	21	0	21	14
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL SATISFIED</u>	61	71	21	67	30	53	65	63	10	57	36	54	76	59	38	66	59	66	61	0		
Very satisfied	21	42	2	26	2	19	22	21	3	21	10	14	32	16	13	26	22	16	21	0		
Somewhat satisfied	40	29	19	41	28	34	43	42	7	36	27	40	44	43	25	40	37	50	40	0		
<u>TOTAL DISSATISFIED</u>	17	13	46	15	32	25	12	15	67	23	33	19	10	20	20	19	17	17	17	0		
Somewhat dissatisfied	12	7	22	12	15	14	10	7	67	9	33	13	5	19	14	13	13	13	12	0		
Very dissatisfied	5	6	23	3	17	11	1	8	0	14	0	6	5	1	6	6	4	4	5	0		
<u>NO OPINION/DK/NA</u>	22	16	33	19	38	22	23	22	23	19	31	27	14	21	42	15	24	17	22	0		
No opinion/DK/NA	22	16	33	19	38	22	23	22	23	19	31	27	14	21	42	15	24	17	22	0		

Table 75: Q14d. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Preparing for emergencies and natural disasters

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL SATISFIED</u>	61	63	54	59	66	52	65	66	70	49	74	49	90	57	63	65	64	61	68	55	
Very satisfied	21	29	21	25	17	26	25	18	17	16	21	20	33	22	21	23	22	21	0	38	
Somewhat satisfied	40	34	34	34	49	26	40	48	53	33	53	29	56	36	42	42	42	40	68	17	
<u>TOTAL DISSATISFIED</u>	17	12	19	15	14	16	15	8	16	20	8	17	5	18	9	12	15	16	32	23	
Somewhat dissatisfied	12	12	15	13	8	16	11	3	13	15	6	16	5	16	9	11	11	11	32	23	
Very dissatisfied	5	0	4	2	6	0	4	5	3	5	2	2	0	2	0	2	4	5	0	0	
<u>NO OPINION/DK/NA</u>	22	25	27	26	20	32	21	26	15	31	18	34	6	25	29	22	21	23	0	23	
No opinion/DK/NA	22	25	27	26	20	32	21	26	15	31	18	34	6	25	29	22	21	23	0	23	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL SATISFIED</u>	61	62	59	68	56	60	63	58	65	58	70	75	69	71	61	50	71	52	42		
Very satisfied	21	32	21	19	16	26	17	32	21	15	21	40	29	15	17	17	27	17	5		
Somewhat satisfied	40	30	38	50	40	35	46	26	43	43	49	35	40	56	44	32	44	35	37		
<u>TOTAL DISSATISFIED</u>	17	14	19	15	13	17	15	12	18	17	12	19	15	9	24	16	15	18	21		
Somewhat dissatisfied	12	4	15	12	11	10	12	7	13	12	11	9	12	9	21	13	10	13	18		
Very dissatisfied	5	10	4	4	2	6	3	4	5	4	1	10	4	0	3	3	5	5	3		
<u>NO OPINION/DK/NA</u>	22	24	22	16	31	23	22	30	18	25	18	6	16	19	15	35	14	30	37		
No opinion/DK/NA	22	24	22	16	31	23	22	30	18	25	18	6	16	19	15	35	14	30	37		

Table 75: Q14d. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Preparing for emergencies and natural disasters

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	61	58	66	70	51	69	52	66	75	63	59	70	65	50	65	68
Very satisfied	21	23	20	18	15	20	20	32	28	17	24	30	21	25	15	24
Somewhat satisfied	40	35	46	52	36	49	32	34	48	45	35	40	44	24	50	44
<u>TOTAL DISSATISFIED</u>	17	14	16	20	20	7	20	10	8	17	16	9	10	21	18	11
Somewhat dissatisfied	12	10	13	14	17	7	11	7	6	13	9	7	8	12	16	7
Very dissatisfied	5	4	3	6	3	0	9	3	2	3	6	2	1	9	2	4
<u>NO OPINION/DK/NA</u>	22	28	18	10	29	24	28	25	16	21	25	21	26	30	17	21
No opinion/DK/NA	22	28	18	10	29	24	28	25	16	21	25	21	26	30	17	21

Table 76: Q14e. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing programs to help seniors

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	62	67	76	71	53	70	52	50	74	66	64	51	55	61	39	66	72	58	70	83	71	75
Very satisfied	20	24	34	28	12	24	8	21	28	29	21	18	20	22	9	20	21	20	21	49	19	26
Somewhat satisfied	42	42	42	42	41	46	43	28	46	37	43	34	35	38	30	46	51	38	50	34	51	48
<u>TOTAL DISSATISFIED</u>	8	5	11	7	9	6	14	8	8	15	6	16	13	8	5	8	7	9	6	17	6	9
Somewhat dissatisfied	5	3	3	3	6	3	10	6	4	5	4	10	8	5	5	5	3	6	3	0	3	0
Very dissatisfied	3	1	8	4	2	4	4	2	4	9	3	6	5	3	0	3	4	3	3	17	3	9
<u>NO OPINION/DK/NA</u>	30	29	12	22	38	24	35	43	18	20	30	33	32	31	56	26	22	33	24	0	23	16
No opinion/DK/NA	30	29	12	22	38	24	35	43	18	20	30	33	32	31	56	26	22	33	24	0	23	16

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0
<u>TOTAL SATISFIED</u>	62	73	25	69	36	61	64	64	60	64	47	53	67	64	54	76	60	68	62	0
Very satisfied	20	34	2	23	2	18	23	21	3	21	5	10	26	20	19	35	19	25	20	0
Somewhat satisfied	42	38	22	45	33	43	41	43	57	43	42	43	41	45	35	41	41	43	42	0
<u>TOTAL DISSATISFIED</u>	8	9	38	6	19	10	6	4	3	10	13	8	8	7	7	11	9	3	8	0
Somewhat dissatisfied	5	4	12	4	11	3	4	0	0	1	12	3	5	4	7	6	5	3	5	0
Very dissatisfied	3	5	26	3	8	7	1	4	3	8	1	4	3	2	0	5	4	0	3	0
<u>NO OPINION/DK/NA</u>	30	19	38	25	46	29	31	32	38	26	40	39	25	29	39	13	31	29	30	0
No opinion/DK/NA	30	19	38	25	46	29	31	32	38	26	40	39	25	29	39	13	31	29	30	0

Table 76: Q14e. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing programs to help seniors

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL SATISFIED</u>	62	59	62	61	61	54	68	64	62	52	70	65	84	45	58	64	63	61	100	82	
Very satisfied	20	22	23	23	18	18	27	22	16	15	29	18	32	19	19	24	22	19	68	23	
Somewhat satisfied	42	37	39	38	43	36	41	42	46	37	41	46	52	26	39	40	41	41	32	59	
<u>TOTAL DISSATISFIED</u>	8	6	12	9	7	11	7	5	4	9	2	7	4	9	4	6	8	8	0	7	
Somewhat dissatisfied	5	6	9	8	2	10	6	3	1	9	0	3	4	7	4	5	4	5	0	0	
Very dissatisfied	3	0	3	1	5	1	1	2	3	1	2	4	0	2	0	2	4	3	0	7	
<u>NO OPINION/DK/NA</u>	30	34	26	30	32	36	25	31	34	39	28	28	13	46	38	30	29	31	0	11	
No opinion/DK/NA	30	34	26	30	32	36	25	31	34	39	28	28	13	46	38	30	29	31	0	11	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL SATISFIED</u>	62	56	70	66	41	64	57	66	65	53	61	72	71	73	85	33	71	53	55		
Very satisfied	20	33	16	21	8	23	16	31	17	12	21	47	26	14	30	7	28	16	0		
Somewhat satisfied	42	23	54	45	34	41	40	35	48	41	40	25	45	58	55	26	42	37	55		
<u>TOTAL DISSATISFIED</u>	8	9	5	10	9	6	10	6	3	11	8	15	9	4	5	6	7	10	5		
Somewhat dissatisfied	5	4	3	6	8	3	7	5	2	9	5	1	7	3	5	6	3	7	4		
Very dissatisfied	3	5	2	4	1	3	3	1	1	3	3	14	2	0	0	1	4	3	1		
<u>NO OPINION/DK/NA</u>	30	35	26	24	50	30	34	28	31	36	31	13	20	24	11	61	22	38	40		
No opinion/DK/NA	30	35	26	24	50	30	34	28	31	36	31	13	20	24	11	61	22	38	40		

Table 76: Q14e. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing programs to help seniors

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	62	59	65	65	54	67	48	78	92	61	63	84	61	57	64	68
Very satisfied	20	21	21	29	12	15	16	26	40	19	23	32	21	19	18	25
Somewhat satisfied	42	39	45	36	42	51	32	52	52	42	40	52	39	37	46	42
<u>TOTAL DISSATISFIED</u>	8	9	5	11	6	4	10	8	3	7	8	6	6	13	6	5
Somewhat dissatisfied	5	7	3	2	4	3	8	8	2	3	7	5	4	11	3	3
Very dissatisfied	3	2	2	8	2	1	3	0	1	4	2	0	2	2	3	2
<u>NO OPINION/DK/NA</u>	30	32	29	24	40	29	42	14	5	31	29	11	34	30	30	28
No opinion/DK/NA	30	32	29	24	40	29	42	14	5	31	29	11	34	30	30	28

Table 77: Q14f. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing bicycle lanes and paths

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	65	71	72	71	59	73	43	62	76	71	68	49	62	63	34	71	68	64	77	78	69	64
Very satisfied	21	30	26	28	13	23	11	22	36	30	21	17	15	21	0	23	23	20	24	66	20	46
Somewhat satisfied	44	41	45	43	46	50	31	40	41	41	47	32	47	41	34	48	45	44	53	12	49	18
<u>TOTAL DISSATISFIED</u>	19	21	21	21	18	18	29	14	21	23	18	26	21	20	46	14	21	18	18	22	20	29
Somewhat dissatisfied	14	19	9	15	12	11	24	13	17	23	13	21	18	17	29	9	16	13	13	22	16	16
Very dissatisfied	5	1	12	5	5	7	5	1	4	0	5	6	3	4	17	5	5	5	5	0	4	13
<u>NO OPINION/DK/NA</u>	16	8	7	8	24	9	29	24	3	6	14	25	17	17	20	14	11	18	6	0	12	7
No opinion/DK/NA	16	8	7	8	24	9	29	24	3	6	14	25	17	17	20	14	11	18	6	0	12	7
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL SATISFIED</u>	65	83	78	72	43	65	64	73	43	72	39	58	69	73	58	67	66	64	65	0		
Very satisfied	21	42	13	24	7	16	23	25	0	20	0	15	25	19	25	26	21	25	21	0		
Somewhat satisfied	44	41	64	49	36	50	41	48	43	52	39	43	44	54	33	41	46	39	44	0		
<u>TOTAL DISSATISFIED</u>	19	14	7	15	29	19	20	17	10	17	26	25	18	16	11	19	19	18	19	0		
Somewhat dissatisfied	14	10	2	12	19	12	16	13	6	10	18	17	17	13	9	5	13	15	14	0		
Very dissatisfied	5	4	4	3	10	7	5	3	5	7	7	8	1	3	3	14	6	3	5	0		
<u>NO OPINION/DK/NA</u>	16	3	16	13	29	16	16	11	47	11	35	16	13	11	31	15	15	18	16	0		
No opinion/DK/NA	16	3	16	13	29	16	16	11	47	11	35	16	13	11	31	15	15	18	16	0		

Table 77: Q14f. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing bicycle lanes and paths

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL SATISFIED</u>	65	69	63	66	65	67	66	61	71	53	86	57	82	77	48	64	68	64	100	61	
Very satisfied	21	27	22	25	17	21	29	16	20	8	39	16	26	18	18	19	23	19	82	23	
Somewhat satisfied	44	42	41	41	47	46	37	45	52	44	47	41	56	58	31	45	44	45	18	38	
<u>TOTAL DISSATISFIED</u>	19	18	20	19	20	19	18	25	11	23	7	21	13	16	19	19	18	20	0	12	
Somewhat dissatisfied	14	15	10	13	15	15	9	20	10	19	7	17	10	10	19	13	13	14	0	12	
Very dissatisfied	5	3	10	6	5	4	9	5	1	4	0	4	3	6	0	6	6	6	0	0	
<u>NO OPINION/DK/NA</u>	16	13	17	15	16	14	16	14	18	24	7	22	6	7	33	17	14	16	0	27	
No opinion/DK/NA	16	13	17	15	16	14	16	14	18	24	7	22	6	7	33	17	14	16	0	27	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL SATISFIED</u>	65	65	67	80	47	66	67	68	68	62	74	79	72	76	52	54	71	62	47		
Very satisfied	21	24	28	23	9	26	17	23	30	15	21	49	27	20	27	8	28	16	2		
Somewhat satisfied	44	41	39	57	39	40	50	45	38	48	53	30	46	55	25	46	43	45	46		
<u>TOTAL DISSATISFIED</u>	19	22	15	10	34	18	19	19	13	25	12	12	10	15	38	28	21	14	30		
Somewhat dissatisfied	14	18	13	8	24	15	14	18	12	18	9	12	10	15	20	20	15	11	17		
Very dissatisfied	5	5	2	2	10	3	5	1	2	7	3	0	0	1	17	8	5	3	12		
<u>NO OPINION/DK/NA</u>	16	12	19	10	19	16	14	13	19	13	14	9	18	9	10	18	8	24	23		
No opinion/DK/NA	16	12	19	10	19	16	14	13	19	13	14	9	18	9	10	18	8	24	23		

Table 77: Q14f. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing bicycle lanes and paths

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	65	64	67	70	62	70	60	78	64	67	65	72	66	64	71	66
Very satisfied	21	18	24	18	18	26	19	28	26	20	22	27	18	17	24	27
Somewhat satisfied	44	46	43	52	44	45	41	50	38	47	42	45	47	46	47	39
<u>TOTAL DISSATISFIED</u>	19	22	15	21	19	18	24	8	19	19	19	13	22	21	13	17
Somewhat dissatisfied	14	18	10	15	15	17	17	7	0	15	12	4	20	14	10	9
Very dissatisfied	5	4	5	5	5	1	6	1	19	4	7	8	2	7	3	8
<u>NO OPINION/DK/NA</u>	16	14	18	9	19	12	17	14	17	13	16	15	12	15	16	17
No opinion/DK/NA	16	14	18	9	19	12	17	14	17	13	16	15	12	15	16	17

Table 78: Q14g. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Paving and repairing streets and roads

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	69	79	75	77	61	80	45	61	83	59	75	41	64	62	66	76	63	72	70	62	66	45
Very satisfied	24	28	44	35	13	28	13	24	32	32	25	19	22	24	25	24	23	24	26	37	24	20
Somewhat satisfied	45	51	31	43	48	53	32	37	51	27	50	22	42	38	41	52	40	47	44	25	42	25
<u>TOTAL DISSATISFIED</u>	27	18	22	20	34	15	55	34	15	41	21	59	36	35	34	19	33	25	27	38	29	55
Somewhat dissatisfied	16	12	12	12	21	10	28	24	9	19	13	36	18	22	24	11	12	18	6	0	11	24
Very dissatisfied	10	6	10	7	14	5	28	10	6	23	8	22	18	13	11	8	20	6	21	38	19	31
<u>NO OPINION/DK/NA</u>	4	3	3	3	5	4	0	5	1	0	4	1	0	3	0	5	4	4	3	0	5	0
No opinion/DK/NA	4	3	3	3	5	4	0	5	1	0	4	1	0	3	0	5	4	4	3	0	5	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL SATISFIED</u>	69	88	5	76	30	62	74	76	19	67	43	66	76	73	63	65	71	66	69	0		
Very satisfied	24	44	0	26	8	22	26	29	0	26	10	15	29	29	22	30	23	28	24	0		
Somewhat satisfied	45	43	5	50	21	40	48	47	19	41	33	51	47	44	41	35	49	39	45	0		
<u>TOTAL DISSATISFIED</u>	27	12	95	20	70	36	22	22	81	31	56	27	24	23	30	35	27	26	27	0		
Somewhat dissatisfied	16	6	33	12	46	17	16	9	0	15	22	18	17	15	8	22	16	17	16	0		
Very dissatisfied	10	6	62	9	24	19	6	13	81	15	33	9	7	8	22	14	11	9	10	0		
<u>NO OPINION/DK/NA</u>	4	0	0	3	0	2	5	2	0	3	2	7	0	4	7	0	2	8	4	0		
No opinion/DK/NA	4	0	0	3	0	2	5	2	0	3	2	7	0	4	7	0	2	8	4	0		

Table 78: Q14g. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Paving and repairing streets and roads

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL SATISFIED</u>	69	74	69	72	72	74	70	69	73	55	69	71	86	77	62	74	74	69	68	93	
Very satisfied	24	26	28	27	21	22	31	25	18	10	38	20	44	27	15	27	27	23	68	31	
Somewhat satisfied	45	49	40	45	51	51	39	44	55	45	31	51	42	50	47	48	47	46	0	62	
<u>TOTAL DISSATISFIED</u>	27	24	31	27	20	26	29	23	19	43	26	17	4	23	38	20	22	27	32	7	
Somewhat dissatisfied	16	18	15	17	15	18	15	16	15	26	19	9	4	19	25	14	14	17	14	0	
Very dissatisfied	10	6	16	11	6	8	14	7	5	17	7	8	0	5	13	6	7	10	18	7	
<u>NO OPINION/DK/NA</u>	4	1	0	1	8	0	2	8	7	1	4	12	10	0	0	5	4	4	0	0	
No opinion/DK/NA	4	1	0	1	8	0	2	8	7	1	4	12	10	0	0	5	4	4	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL SATISFIED</u>	69	73	61	79	70	66	75	68	63	73	78	74	79	69	67	69	77	63	56		
Very satisfied	24	30	21	23	20	25	22	33	20	17	28	42	34	15	36	17	35	15	9		
Somewhat satisfied	45	43	40	55	50	41	53	35	43	56	51	32	45	54	32	52	43	48	47		
<u>TOTAL DISSATISFIED</u>	27	27	33	18	25	31	20	28	34	23	16	26	14	26	27	27	20	32	41		
Somewhat dissatisfied	16	12	22	10	22	18	15	18	18	15	14	11	11	22	14	18	12	20	23		
Very dissatisfied	10	15	11	7	3	13	6	10	15	9	2	15	3	4	13	10	7	12	18		
<u>NO OPINION/DK/NA</u>	4	0	6	4	6	3	4	4	3	3	6	0	6	5	6	4	3	5	4		
No opinion/DK/NA	4	0	6	4	6	3	4	4	3	3	6	0	6	5	6	4	3	5	4		

Table 78: Q14g. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Paving and repairing streets and roads

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	69	71	69	77	56	78	62	77	83	69	70	80	71	71	69	68
Very satisfied	24	24	25	28	17	27	20	11	55	24	24	29	27	21	23	26
Somewhat satisfied	45	47	44	49	38	50	43	66	28	46	46	51	44	50	47	42
<u>TOTAL DISSATISFIED</u>	27	25	27	16	36	19	38	20	17	24	30	19	24	28	23	32
Somewhat dissatisfied	16	16	17	13	25	10	18	16	14	17	17	16	15	19	19	15
Very dissatisfied	10	9	10	2	12	9	20	4	3	8	13	3	9	9	3	16
<u>NO OPINION/DK/NA</u>	4	4	4	7	8	3	0	3	0	6	1	1	5	1	8	0
No opinion/DK/NA	4	4	4	7	8	3	0	3	0	6	1	1	5	1	8	0

Table 79: Q14h. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Maintaining public facilities and infrastructure

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	73	82	89	85	62	88	45	59	88	41	80	39	55	65	82	79	69	75	78	66	70	65
Very satisfied	26	34	42	37	14	34	12	17	47	16	29	10	12	19	50	28	24	27	30	11	25	20
Somewhat satisfied	48	48	47	47	48	54	33	42	41	26	51	28	43	47	32	51	45	48	47	55	45	46
<u>TOTAL DISSATISFIED</u>	15	12	4	9	21	7	42	15	3	34	9	45	28	20	14	10	22	12	19	34	20	35
Somewhat dissatisfied	11	10	4	8	15	6	26	12	3	12	8	28	18	14	10	9	15	10	10	13	14	23
Very dissatisfied	4	2	0	1	6	0	15	3	0	22	1	17	10	7	4	1	7	2	9	20	6	11
<u>NO OPINION/DK/NA</u>	12	7	7	7	17	6	13	26	8	25	11	16	17	14	3	11	9	13	3	0	10	0
No opinion/DK/NA	12	7	7	7	17	6	13	26	8	25	11	16	17	14	3	11	9	13	3	0	10	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL SATISFIED</u>	73	90	23	81	36	77	72	88	54	81	60	73	78	78	57	71	72	74	73	0		
Very satisfied	26	55	0	31	4	25	27	32	0	29	8	27	34	17	25	20	26	28	26	0		
Somewhat satisfied	48	35	23	50	32	52	45	56	54	52	52	46	44	61	32	50	46	46	48	0		
<u>TOTAL DISSATISFIED</u>	15	5	44	10	42	16	13	8	34	12	30	15	13	15	16	16	15	17	15	0		
Somewhat dissatisfied	11	4	13	9	27	9	11	2	22	5	25	13	9	12	6	14	11	13	11	0		
Very dissatisfied	4	1	31	1	15	7	1	6	13	8	5	3	4	3	11	2	4	4	4	0		
<u>NO OPINION/DK/NA</u>	12	5	33	9	22	7	15	5	12	6	11	11	9	8	27	13	13	9	12	0		
No opinion/DK/NA	12	5	33	9	22	7	15	5	12	6	11	11	9	8	27	13	13	9	12	0		

Table 79: Q14h. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Maintaining public facilities and infrastructure

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8
<u>TOTAL SATISFIED</u>	73	77	73	75	73	71	79	72	73	70	81	67	85	78	64	74	75	73	100	77
Very satisfied	26	36	27	32	22	33	31	23	18	20	33	21	18	36	26	24	28	26	14	30
Somewhat satisfied	48	41	45	43	51	38	48	49	55	50	48	46	66	42	38	50	47	47	86	47
<u>TOTAL DISSATISFIED</u>	15	11	12	12	15	13	10	13	18	25	7	12	5	17	12	11	12	15	0	7
Somewhat dissatisfied	11	9	9	9	13	10	7	11	14	16	7	10	5	13	12	10	10	12	0	0
Very dissatisfied	4	2	3	3	3	3	2	1	4	9	0	2	0	5	0	2	2	4	0	7
<u>NO OPINION/DK/NA</u>	12	12	15	13	12	16	12	15	9	5	12	21	11	5	25	15	13	12	0	16
No opinion/DK/NA	12	12	15	13	12	16	12	15	9	5	12	21	11	5	25	15	13	12	0	16

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39
<u>TOTAL SATISFIED</u>	73	71	74	79	68	73	75	69	75	74	77	77	74	77	79	73	85	61	66
Very satisfied	26	34	27	25	23	30	24	38	20	19	31	37	42	18	31	22	37	16	8
Somewhat satisfied	48	37	47	54	45	43	51	31	54	55	46	40	32	59	48	51	47	45	58
<u>TOTAL DISSATISFIED</u>	15	11	14	13	21	13	16	11	14	18	14	19	17	2	14	17	9	19	27
Somewhat dissatisfied	11	6	9	10	20	8	14	7	9	13	13	17	14	1	12	13	8	13	19
Very dissatisfied	4	5	4	3	1	5	3	4	5	4	0	2	3	1	2	4	1	6	7
<u>NO OPINION/DK/NA</u>	12	18	13	8	11	15	9	21	11	9	9	4	9	21	7	10	7	20	8
No opinion/DK/NA	12	18	13	8	11	15	9	21	11	9	9	4	9	21	7	10	7	20	8

Table 79: Q14h. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Maintaining public facilities and infrastructure

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	73	71	75	86	74	75	59	75	88	79	68	80	75	66	81	69
Very satisfied	26	27	24	36	24	28	15	30	32	29	22	30	30	24	27	20
Somewhat satisfied	48	44	52	50	50	48	43	45	57	49	46	50	45	42	54	49
<u>TOTAL DISSATISFIED</u>	15	14	15	10	8	17	26	8	7	11	18	8	11	18	11	18
Somewhat dissatisfied	11	10	12	8	6	14	19	6	5	9	13	5	8	13	10	13
Very dissatisfied	4	4	3	2	2	3	7	2	2	2	5	2	3	5	2	5
<u>NO OPINION/DK/NA</u>	12	15	10	4	18	7	15	17	5	10	14	12	13	15	8	13
No opinion/DK/NA	12	15	10	4	18	7	15	17	5	10	14	12	13	15	8	13

Table 80: Q14i. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing opportunities to be involved in City government

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	53	61	77	67	38	61	37	43	65	42	56	38	42	51	19	59	50	54	53	49	51	45
Very satisfied	13	18	18	18	8	18	8	5	20	20	14	10	8	12	4	15	17	11	21	0	17	14
Somewhat satisfied	40	43	59	49	30	44	29	38	45	22	42	27	34	39	15	44	33	42	32	49	34	31
<u>TOTAL DISSATISFIED</u>	17	14	10	12	22	14	28	16	12	23	15	28	19	15	36	16	20	15	15	51	16	44
Somewhat dissatisfied	12	8	2	6	18	10	19	11	6	6	11	17	11	10	28	11	13	11	9	12	12	23
Very dissatisfied	5	5	8	6	4	4	9	5	6	17	4	12	7	5	8	5	6	5	6	39	4	21
<u>NO OPINION/DK/NA</u>	30	26	13	21	40	25	34	41	23	35	30	34	39	34	45	25	30	31	32	0	33	11
No opinion/DK/NA	30	26	13	21	40	25	34	41	23	35	30	34	39	34	45	25	30	31	32	0	33	11
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL SATISFIED</u>	53	69	25	60	21	44	58	49	14	50	19	43	64	52	41	66	54	48	53	0		
Very satisfied	13	31	0	16	1	12	14	17	0	15	0	7	20	7	20	18	15	10	13	0		
Somewhat satisfied	40	38	25	44	20	32	44	32	14	35	19	36	44	45	21	48	39	38	40	0		
<u>TOTAL DISSATISFIED</u>	17	16	42	13	39	23	13	10	56	16	53	24	13	14	21	8	17	18	17	0		
Somewhat dissatisfied	12	7	9	10	24	13	11	3	43	6	44	15	10	12	14	4	12	12	12	0		
Very dissatisfied	5	9	33	3	15	10	2	7	13	10	9	9	3	2	6	3	4	6	5	0		
<u>NO OPINION/DK/NA</u>	30	16	33	27	39	33	29	41	30	34	28	33	23	34	38	26	29	34	30	0		
No opinion/DK/NA	30	16	33	27	39	33	29	41	30	34	28	33	23	34	38	26	29	34	30	0		

Table 80: Q14i. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing opportunities to be involved in City government

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8
<u>TOTAL SATISFIED</u>	53	48	53	51	58	45	57	56	62	46	67	44	64	52	48	54	56	52	82	55
Very satisfied	13	16	18	17	10	15	19	13	9	12	16	15	15	15	7	14	13	13	14	31
Somewhat satisfied	40	32	35	34	47	29	39	43	53	34	51	29	49	36	41	40	42	39	68	24
<u>TOTAL DISSATISFIED</u>	17	20	18	19	11	25	12	11	7	18	4	13	11	28	11	15	15	17	0	12
Somewhat dissatisfied	12	14	14	14	7	18	11	8	7	10	2	13	8	23	11	14	11	12	0	12
Very dissatisfied	5	5	4	5	4	6	2	4	1	8	1	0	3	5	0	2	4	5	0	0
<u>NO OPINION/DK/NA</u>	30	32	29	31	31	31	30	32	31	37	29	43	25	21	40	31	30	31	18	33
No opinion/DK/NA	30	32	29	31	31	31	30	32	31	37	29	43	25	21	40	31	30	31	18	33
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39	
<u>TOTAL SATISFIED</u>	53	55	55	61	38	55	52	53	59	48	57	78	68	51	71	32	67	42	25	
Very satisfied	13	14	14	16	8	14	13	15	14	12	14	31	23	6	14	6	18	9	3	
Somewhat satisfied	40	41	41	44	30	41	39	37	45	36	43	47	45	44	57	26	49	33	22	
<u>TOTAL DISSATISFIED</u>	17	16	11	12	28	13	18	17	7	22	13	8	9	18	12	22	12	20	28	
Somewhat dissatisfied	12	6	8	8	24	7	14	10	5	16	13	4	9	12	10	16	6	17	23	
Very dissatisfied	5	10	3	4	3	6	4	7	2	6	1	4	0	6	2	6	6	3	6	
<u>NO OPINION/DK/NA</u>	30	29	34	27	34	32	30	31	33	29	30	13	23	31	17	46	21	38	47	
No opinion/DK/NA	30	29	34	27	34	32	30	31	33	29	30	13	23	31	17	46	21	38	47	

Table 80: Q14i. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing opportunities to be involved in City government

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	53	50	59	62	41	56	45	59	72	53	53	64	51	49	59	57
Very satisfied	13	14	13	12	11	11	12	23	22	11	16	22	11	17	12	16
Somewhat satisfied	40	36	45	51	31	45	33	36	50	42	37	42	40	32	47	41
<u>TOTAL DISSATISFIED</u>	17	20	10	12	15	21	21	19	4	15	17	13	16	26	10	10
Somewhat dissatisfied	12	13	9	6	12	16	12	19	3	11	12	12	11	16	9	9
Very dissatisfied	5	7	1	5	3	5	9	0	1	4	5	0	5	9	1	2
<u>NO OPINION/DK/NA</u>	30	30	31	26	43	23	34	23	24	32	30	23	33	26	32	33
No opinion/DK/NA	30	30	31	26	43	23	34	23	24	32	30	23	33	26	32	33

Table 81: Q14j. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Recruiting new businesses and companies to the city

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	58	68	81	73	44	70	35	46	76	45	62	38	42	53	21	68	59	58	67	37	62	35
Very satisfied	17	27	19	24	10	22	3	14	26	16	18	8	11	14	2	21	18	16	20	0	20	4
Somewhat satisfied	42	41	62	49	34	48	32	32	49	29	44	30	31	38	19	48	41	42	46	37	42	31
<u>TOTAL DISSATISFIED</u>	20	12	13	12	27	15	37	19	11	36	18	29	30	24	37	14	25	17	18	63	21	54
Somewhat dissatisfied	14	10	3	7	21	11	25	14	5	14	14	17	15	15	32	11	19	12	12	31	16	36
Very dissatisfied	6	2	10	5	6	4	13	5	7	22	4	12	16	9	5	3	6	5	6	32	5	17
<u>NO OPINION/DK/NA</u>	22	20	7	15	29	15	27	36	13	20	20	33	28	23	42	18	16	25	15	0	17	11
No opinion/DK/NA	22	20	7	15	29	15	27	36	13	20	20	33	28	23	42	18	16	25	15	0	17	11
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL SATISFIED</u>	58	82	38	65	26	57	61	59	68	59	51	54	66	53	51	68	60	59	58	0		
Very satisfied	17	41	10	19	5	12	20	16	0	15	0	10	24	11	17	29	18	15	17	0		
Somewhat satisfied	42	41	27	46	21	45	41	42	68	44	51	44	42	42	34	39	41	43	42	0		
<u>TOTAL DISSATISFIED</u>	20	10	29	17	36	24	16	22	28	22	33	25	14	23	20	14	18	22	20	0		
Somewhat dissatisfied	14	5	13	13	22	14	13	15	0	12	22	17	10	16	12	14	13	16	14	0		
Very dissatisfied	6	5	16	4	14	10	3	7	28	10	11	8	4	6	8	0	5	6	6	0		
<u>NO OPINION/DK/NA</u>	22	8	33	18	39	19	23	20	3	20	16	21	20	24	29	18	22	19	22	0		
No opinion/DK/NA	22	8	33	18	39	19	23	20	3	20	16	21	20	24	29	18	22	19	22	0		

Table 81: Q14j. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Recruiting new businesses and companies to the city

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL SATISFIED</u>	58	55	53	54	63	49	60	65	64	50	67	52	77	57	46	59	60	57	100	77	
Very satisfied	17	19	20	20	13	13	27	18	10	7	14	13	22	28	12	21	19	17	0	31	
Somewhat satisfied	42	36	33	35	50	36	33	47	53	43	54	39	54	29	34	38	40	40	100	46	
<u>TOTAL DISSATISFIED</u>	20	24	18	21	16	21	22	13	14	22	17	27	16	11	20	18	19	20	0	23	
Somewhat dissatisfied	14	17	15	16	11	16	16	10	11	15	11	27	12	8	18	16	14	14	0	23	
Very dissatisfied	6	7	3	5	5	5	6	3	3	7	5	0	4	3	2	2	5	6	0	0	
<u>NO OPINION/DK/NA</u>	22	21	28	24	22	30	18	22	22	28	16	21	7	32	34	23	21	23	0	0	
No opinion/DK/NA	22	21	28	24	22	30	18	22	22	28	16	21	7	32	34	23	21	23	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL SATISFIED</u>	58	59	59	65	42	59	56	61	60	52	61	75	61	72	72	39	73	43	46		
Very satisfied	17	11	22	20	7	17	15	20	16	14	17	32	29	9	21	12	24	12	0		
Somewhat satisfied	42	48	38	45	35	42	41	40	44	39	44	43	32	63	51	27	49	30	46		
<u>TOTAL DISSATISFIED</u>	20	14	19	21	25	17	23	12	18	23	22	20	14	12	16	25	12	28	26		
Somewhat dissatisfied	14	4	13	19	19	9	19	7	11	19	20	16	10	8	12	21	7	22	18		
Very dissatisfied	6	10	6	2	6	8	3	5	7	5	2	5	4	4	3	5	5	6	8		
<u>NO OPINION/DK/NA</u>	22	27	22	14	33	24	21	27	22	24	17	5	24	17	12	35	15	29	28		
No opinion/DK/NA	22	27	22	14	33	24	21	27	22	24	17	5	24	17	12	35	15	29	28		

Table 81: Q14j. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Recruiting new businesses and companies to the city

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	58	56	62	63	54	64	48	65	81	60	58	71	61	49	60	65
Very satisfied	17	16	18	13	13	18	13	21	48	14	21	32	15	18	14	24
Somewhat satisfied	42	39	44	50	42	46	34	44	33	46	36	39	46	31	46	41
<u>TOTAL DISSATISFIED</u>	20	19	19	20	25	21	21	12	5	22	16	9	16	21	26	12
Somewhat dissatisfied	14	14	15	11	19	13	16	8	5	15	13	7	11	17	20	9
Very dissatisfied	6	5	4	8	6	7	5	3	0	7	4	2	5	4	6	3
<u>NO OPINION/DK/NA</u>	22	25	19	18	21	16	31	24	14	18	26	20	23	29	14	24
No opinion/DK/NA	22	25	19	18	21	16	31	24	14	18	26	20	23	29	14	24

Table 82: Q14k. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Developing policies to support affordable housing

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	46	57	58	58	35	56	24	39	57	45	48	36	33	38	31	55	44	47	47	49	44	41
Very satisfied	12	15	23	18	6	14	5	13	16	21	12	12	11	13	10	12	18	10	24	11	20	6
Somewhat satisfied	34	42	35	39	29	42	18	26	41	23	36	23	22	25	20	44	26	38	24	37	25	35
<u>TOTAL DISSATISFIED</u>	30	28	30	29	32	24	54	28	22	49	28	43	41	37	36	24	35	28	32	51	31	59
Somewhat dissatisfied	16	12	19	15	17	15	21	12	15	2	17	10	10	16	25	13	16	16	14	9	14	31
Very dissatisfied	15	16	12	14	15	9	33	16	7	47	11	33	31	20	10	11	19	13	17	43	17	28
<u>NO OPINION/DK/NA</u>	23	15	11	14	33	20	22	33	21	6	24	21	26	25	34	20	21	25	21	0	24	0
No opinion/DK/NA	23	15	11	14	33	20	22	33	21	6	24	21	26	25	34	20	21	25	21	0	24	0
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL SATISFIED</u>	46	58	27	51	22	42	49	41	24	45	28	42	53	45	32	55	48	45	46	0		
Very satisfied	12	19	2	12	6	9	14	11	3	11	1	8	7	10	19	32	15	8	12	0		
Somewhat satisfied	34	39	25	39	16	33	35	30	22	34	27	34	47	35	13	23	33	37	34	0		
<u>TOTAL DISSATISFIED</u>	30	27	37	26	54	37	27	36	61	35	45	34	32	28	30	21	25	42	30	0		
Somewhat dissatisfied	16	17	0	16	15	16	15	16	44	15	19	21	11	16	14	13	16	16	16	0		
Very dissatisfied	15	9	37	9	39	21	12	20	17	20	26	13	21	12	16	9	10	26	15	0		
<u>NO OPINION/DK/NA</u>	23	15	36	23	24	21	24	23	15	20	26	24	15	26	38	23	26	13	23	0		
No opinion/DK/NA	23	15	36	23	24	21	24	23	15	20	26	24	15	26	38	23	26	13	23	0		

Table 82: Q14k. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Developing policies to support affordable housing

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL SATISFIED</u>	46	53	47	50	46	47	54	45	48	36	50	52	54	45	45	51	49	45	86	67	
Very satisfied	12	13	22	17	8	12	23	7	10	8	18	12	9	13	4	11	13	12	0	31	
Somewhat satisfied	34	40	25	33	37	35	31	39	38	28	32	39	45	32	41	39	36	33	86	36	
<u>TOTAL DISSATISFIED</u>	30	28	25	27	30	23	29	35	22	40	34	23	31	14	30	24	27	31	14	11	
Somewhat dissatisfied	16	12	14	13	17	9	17	20	16	20	23	15	18	3	19	14	15	16	14	11	
Very dissatisfied	15	16	11	14	12	14	13	15	6	19	11	8	13	10	10	10	12	16	0	0	
<u>NO OPINION/DK/NA</u>	23	19	28	23	25	30	16	19	29	24	16	25	15	42	26	26	24	24	0	23	
No opinion/DK/NA	23	19	28	23	25	30	16	19	29	24	16	25	15	42	26	26	24	24	0	23	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL SATISFIED</u>	46	51	41	53	41	45	48	45	47	45	53	59	49	50	65	28	58	39	21		
Very satisfied	12	9	10	13	13	10	13	6	13	11	15	27	15	6	26	7	18	7	3		
Somewhat satisfied	34	42	30	40	27	35	35	39	34	33	38	32	34	44	39	21	39	32	17		
<u>TOTAL DISSATISFIED</u>	30	25	37	27	26	32	27	33	29	29	24	35	34	25	23	29	29	28	47		
Somewhat dissatisfied	16	5	18	19	16	13	18	10	15	16	20	17	23	10	18	13	15	14	25		
Very dissatisfied	15	20	19	8	10	19	9	23	14	13	5	18	11	14	5	16	14	14	22		
<u>NO OPINION/DK/NA</u>	23	24	22	19	33	23	25	23	23	26	22	6	17	25	12	43	14	33	33		
No opinion/DK/NA	23	24	22	19	33	23	25	23	23	26	22	6	17	25	12	43	14	33	33		

Table 82: Q14k. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Developing policies to support affordable housing

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	46	44	51	46	43	57	34	59	68	48	46	62	49	39	50	52
Very satisfied	12	9	16	3	12	8	13	20	38	8	19	27	8	10	8	27
Somewhat satisfied	34	35	35	43	31	49	21	39	30	40	27	35	41	29	42	25
<u>TOTAL DISSATISFIED</u>	30	30	27	36	36	24	34	19	14	33	27	17	30	31	32	23
Somewhat dissatisfied	16	13	17	21	21	10	15	15	3	18	13	10	12	16	22	11
Very dissatisfied	15	17	11	15	15	14	19	4	10	15	14	7	18	16	9	12
<u>NO OPINION/DK/NA</u>	23	25	22	18	21	19	32	23	18	20	27	21	21	29	18	26
No opinion/DK/NA	23	25	22	18	21	19	32	23	18	20	27	21	21	29	18	26

Table 83: Q14I. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing services to people who are homeless

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	43	54	57	55	31	49	28	40	48	42	45	33	35	40	24	48	39	45	37	49	39	37
Very satisfied	15	14	35	22	9	18	6	16	21	32	15	15	10	17	4	16	17	15	14	49	14	37
Somewhat satisfied	28	40	22	33	23	31	22	24	27	10	30	17	25	23	20	32	22	30	23	0	24	0
<u>TOTAL DISSATISFIED</u>	31	28	33	30	32	29	52	17	33	48	29	42	35	32	49	27	40	26	44	38	38	52
Somewhat dissatisfied	19	17	22	19	18	21	22	9	27	8	19	15	18	19	26	17	20	18	23	9	19	25
Very dissatisfied	12	10	12	11	13	8	30	8	6	40	9	27	18	13	23	10	20	9	20	29	19	27
<u>NO OPINION/DK/NA</u>	26	19	10	15	37	22	20	43	19	11	26	26	30	28	27	25	21	29	19	13	23	12
No opinion/DK/NA	26	19	10	15	37	22	20	43	19	11	26	26	30	28	27	25	21	29	19	13	23	12

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0
<u>TOTAL SATISFIED</u>	43	56	19	49	14	47	42	44	7	48	41	40	55	33	33	51	43	43	43	0
Very satisfied	15	24	12	17	2	17	14	14	0	21	0	17	10	15	13	26	15	15	15	0
Somewhat satisfied	28	32	7	32	12	29	28	30	7	27	41	23	45	18	20	25	28	28	28	0
<u>TOTAL DISSATISFIED</u>	31	29	48	26	60	30	31	28	60	29	33	29	27	40	34	22	29	37	31	0
Somewhat dissatisfied	19	24	0	19	19	15	21	14	34	14	15	20	14	22	24	15	18	23	19	0
Very dissatisfied	12	5	48	7	41	15	10	15	26	15	18	9	14	18	10	7	11	14	12	0
<u>NO OPINION/DK/NA</u>	26	15	33	24	26	23	28	28	33	23	26	31	18	27	33	27	28	20	26	0
No opinion/DK/NA	26	15	33	24	26	23	28	28	33	23	26	31	18	27	33	27	28	20	26	0

Table 83: Q14I. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing services to people who are homeless

	Q20 CHILDREN					PARENTS		QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8
<u>TOTAL SATISFIED</u>	43	44	45	44	43	40	48	41	44	29	48	41	64	38	38	47	47	42	82	61
Very satisfied	15	14	21	17	15	18	18	14	13	8	12	17	36	8	4	18	18	15	34	31
Somewhat satisfied	28	30	24	27	28	23	30	27	30	22	36	24	28	30	34	29	29	27	48	31
<u>TOTAL DISSATISFIED</u>	31	30	29	30	30	33	27	33	29	49	35	19	21	21	35	24	27	31	18	12
Somewhat dissatisfied	19	16	18	17	22	18	16	22	22	33	18	12	18	13	21	16	16	19	0	5
Very dissatisfied	12	14	12	13	9	15	11	11	7	16	17	7	4	7	14	8	11	12	18	7
<u>NO OPINION/DK/NA</u>	26	26	26	26	27	27	25	26	27	22	17	39	15	41	27	29	26	27	0	27
No opinion/DK/NA	26	26	26	26	27	27	25	26	27	22	17	39	15	41	27	29	26	27	0	27

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39
<u>TOTAL SATISFIED</u>	43	52	36	54	28	43	44	39	44	43	45	53	52	44	58	29	55	36	14
Very satisfied	15	27	11	18	1	18	11	19	14	12	11	32	16	5	32	5	22	9	6
Somewhat satisfied	28	24	25	36	26	25	33	20	30	31	34	22	36	39	26	24	33	27	8
<u>TOTAL DISSATISFIED</u>	31	29	42	22	28	36	24	38	37	31	17	42	26	34	25	27	30	30	38
Somewhat dissatisfied	19	15	23	17	19	20	18	17	23	21	14	9	20	22	21	19	19	17	23
Very dissatisfied	12	14	19	5	9	17	7	21	14	10	3	33	6	12	4	8	11	13	15
<u>NO OPINION/DK/NA</u>	26	20	22	24	44	21	32	23	19	26	38	5	22	21	17	44	15	34	48
No opinion/DK/NA	26	20	22	24	44	21	32	23	19	26	38	5	22	21	17	44	15	34	48

Table 83: Q14I. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing services to people who are homeless

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	43	41	45	44	36	51	38	46	63	43	44	53	41	41	45	47
Very satisfied	15	15	15	22	16	5	7	22	43	15	17	31	15	16	13	18
Somewhat satisfied	28	26	30	23	20	46	31	24	19	28	28	22	27	26	32	29
<u>TOTAL DISSATISFIED</u>	31	33	28	37	35	25	33	25	10	33	27	19	36	29	30	25
Somewhat dissatisfied	19	19	18	24	19	13	21	20	8	19	18	15	18	20	19	17
Very dissatisfied	12	15	10	13	15	12	12	6	2	14	9	4	18	10	11	8
<u>NO OPINION/DK/NA</u>	26	26	27	19	29	23	29	28	27	24	28	28	23	29	25	28
No opinion/DK/NA	26	26	27	19	29	23	29	28	27	24	28	28	23	29	25	28

Table 84: Q14m. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Removing blight and illegal dumping

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	56	68	71	69	44	65	46	41	75	38	60	34	40	48	55	63	51	59	58	49	53	41
Very satisfied	14	23	24	23	6	16	14	10	25	9	16	8	11	16	8	13	19	13	24	0	20	10
Somewhat satisfied	42	45	47	46	38	49	32	31	50	29	45	26	29	32	47	50	33	46	34	49	33	31
<u>TOTAL DISSATISFIED</u>	26	13	20	15	37	21	41	27	16	23	23	45	34	35	20	19	34	22	31	51	32	49
Somewhat dissatisfied	16	10	16	12	19	16	11	18	12	5	16	16	12	20	11	13	15	16	13	22	14	25
Very dissatisfied	10	2	4	3	18	5	30	10	3	18	7	29	23	15	9	7	19	7	18	29	18	24
<u>NO OPINION/DK/NA</u>	18	20	10	16	20	13	14	32	10	39	17	21	26	17	25	17	14	19	11	0	15	10
No opinion/DK/NA	18	20	10	16	20	13	14	32	10	39	17	21	26	17	25	17	14	19	11	0	15	10
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL SATISFIED</u>	56	77	45	62	29	56	57	58	8	59	42	48	68	47	49	72	57	64	56	0		
Very satisfied	14	26	0	17	5	11	16	12	0	13	2	9	21	6	19	21	14	17	14	0		
Somewhat satisfied	42	51	45	45	25	45	41	46	8	46	39	39	47	41	30	51	42	48	42	0		
<u>TOTAL DISSATISFIED</u>	26	17	55	21	58	32	22	28	89	27	52	23	20	38	31	24	26	21	26	0		
Somewhat dissatisfied	16	12	3	15	19	14	16	11	25	12	20	12	14	27	16	11	16	15	16	0		
Very dissatisfied	10	5	52	6	38	18	6	18	64	14	32	11	6	11	15	13	10	6	10	0		
<u>NO OPINION/DK/NA</u>	18	6	0	17	13	13	21	14	3	14	7	29	12	15	20	5	17	15	18	0		
No opinion/DK/NA	18	6	0	17	13	13	21	14	3	14	7	29	12	15	20	5	17	15	18	0		

Table 84: Q14m. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Removing blight and illegal dumping

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8
<u>TOTAL SATISFIED</u>	56	53	63	57	59	58	56	58	58	52	77	55	50	44	58	54	58	55	100	73
Very satisfied	14	16	22	18	11	15	22	8	15	11	33	15	12	6	14	11	16	13	32	42
Somewhat satisfied	42	37	41	39	47	43	34	50	43	41	44	40	38	38	44	43	42	42	68	31
<u>TOTAL DISSATISFIED</u>	26	27	24	26	21	23	28	19	23	38	17	18	21	32	15	21	22	27	0	11
Somewhat dissatisfied	16	17	15	16	15	16	17	12	18	20	9	17	21	22	9	16	15	16	0	11
Very dissatisfied	10	10	9	9	6	7	11	7	6	18	8	1	0	10	6	5	7	11	0	0
<u>NO OPINION/DK/NA</u>	18	20	14	17	21	18	16	23	19	11	5	27	29	24	27	25	20	18	0	16
No opinion/DK/NA	18	20	14	17	21	18	16	23	19	11	5	27	29	24	27	25	20	18	0	16
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39	
<u>TOTAL SATISFIED</u>	56	70	52	63	42	60	55	61	57	57	53	83	67	60	78	38	69	51	19	
Very satisfied	14	18	18	16	5	18	12	12	24	11	13	41	23	5	23	7	23	7	0	
Somewhat satisfied	42	51	34	47	37	42	43	49	34	46	40	42	44	55	55	30	46	43	19	
<u>TOTAL DISSATISFIED</u>	26	8	34	21	35	23	26	17	29	27	25	10	21	21	13	38	15	31	59	
Somewhat dissatisfied	16	2	24	14	24	15	18	12	17	17	18	5	15	17	8	26	12	19	22	
Very dissatisfied	10	6	11	7	12	9	9	5	12	10	7	5	6	4	5	13	3	12	37	
<u>NO OPINION/DK/NA</u>	18	23	13	16	23	17	19	22	14	16	22	7	13	19	9	24	16	19	22	
No opinion/DK/NA	18	23	13	16	23	17	19	22	14	16	22	7	13	19	9	24	16	19	22	

Table 84: Q14m. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Removing blight and illegal dumping

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	56	58	55	57	54	57	52	62	73	56	58	67	59	59	53	57
Very satisfied	14	11	18	6	21	16	10	19	18	14	14	19	12	10	17	17
Somewhat satisfied	42	47	37	51	33	41	41	43	55	42	44	48	47	49	36	40
<u>TOTAL DISSATISFIED</u>	26	23	28	18	22	32	35	21	21	23	29	21	18	29	27	29
Somewhat dissatisfied	16	15	17	15	8	27	19	15	4	16	16	11	14	16	19	15
Very dissatisfied	10	8	11	2	14	4	16	5	16	7	14	10	4	12	8	14
<u>NO OPINION/DK/NA</u>	18	19	17	25	24	12	13	17	6	21	13	13	23	12	20	13
No opinion/DK/NA	18	19	17	25	24	12	13	17	6	21	13	13	23	12	20	13

Table 85: Q14n. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Enforcing traffic laws to protect the safety of pedestrians, cyclists, and drivers

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	77	77	88	81	72	86	56	69	79	52	80	63	55	71	70	83	68	83	76	23	70	71
Very satisfied	25	25	28	26	23	26	22	22	42	9	25	25	24	29	22	22	19	28	32	0	24	0
Somewhat satisfied	52	52	60	55	49	60	34	47	38	43	55	38	31	42	48	61	49	55	44	23	46	71
<u>TOTAL DISSATISFIED</u>	12	13	7	10	14	7	32	10	11	45	8	33	31	19	23	4	18	9	13	77	12	29
Somewhat dissatisfied	9	12	2	8	11	6	24	6	11	33	6	24	14	13	21	4	13	7	8	15	10	14
Very dissatisfied	3	1	5	3	3	1	8	4	0	12	1	10	17	6	2	1	5	2	5	61	3	15
<u>NO OPINION/DK/NA</u>	11	10	6	8	14	7	12	21	10	3	12	4	14	10	7	13	15	8	11	0	18	0
No opinion/DK/NA	11	10	6	8	14	7	12	21	10	3	12	4	14	10	7	13	15	8	11	0	18	0

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347
<u>TOTAL SATISFIED</u>	77	93	58	83	61	70	80	87	46	81	35	72	85	77	85	59	78	75	0	77
Very satisfied	25	51	15	28	9	28	24	40	15	33	14	14	29	28	28	35	24	22	0	25
Somewhat satisfied	52	42	43	55	52	42	56	47	31	48	21	57	56	49	57	24	54	54	0	52
<u>TOTAL DISSATISFIED</u>	12	1	39	7	36	21	9	6	54	8	61	14	8	16	7	19	11	17	0	12
Somewhat dissatisfied	9	1	24	6	26	14	8	2	32	7	37	13	6	9	1	17	9	12	0	9
Very dissatisfied	3	0	15	2	10	7	1	3	22	2	24	0	2	7	5	3	3	5	0	3
<u>NO OPINION/DK/NA</u>	11	6	3	10	3	9	11	7	0	10	4	14	8	7	8	21	11	8	0	11
No opinion/DK/NA	11	6	3	10	3	9	11	7	0	10	4	14	8	7	8	21	11	8	0	11

Table 85: Q14n. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Enforcing traffic laws to protect the safety of pedestrians, cyclists, and drivers

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL SATISFIED</u>	77	77	73	75	80	78	74	82	77	69	79	73	70	85	82	78	79	76	78	85	
Very satisfied	25	18	29	23	26	29	19	27	27	28	33	19	23	21	24	22	24	24	46	28	
Somewhat satisfied	52	59	44	52	53	49	54	55	50	40	47	54	47	64	58	56	55	53	32	57	
<u>TOTAL DISSATISFIED</u>	12	15	16	16	9	12	17	3	14	15	11	6	19	8	7	10	11	13	3	6	
Somewhat dissatisfied	9	14	9	12	7	9	12	3	10	12	7	4	11	8	7	7	7	10	3	6	
Very dissatisfied	3	1	7	4	2	3	5	0	3	3	4	2	8	0	0	3	3	3	0	0	
<u>NO OPINION/DK/NA</u>	11	8	11	9	12	10	9	15	9	16	9	21	11	6	10	12	10	11	19	9	
No opinion/DK/NA	11	8	11	9	12	10	9	15	9	16	9	21	11	6	10	12	10	11	19	9	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42	
<u>TOTAL SATISFIED</u>	77	88	74	79	68	81	74	81	79	76	72	75	80	89	87	60	81	71	75	
Very satisfied	25	23	26	26	19	25	23	26	25	27	20	26	17	28	27	22	26	25	17	
Somewhat satisfied	52	65	48	53	48	56	51	54	55	50	52	49	63	61	60	38	55	47	57	
<u>TOTAL DISSATISFIED</u>	12	8	11	11	18	9	13	5	14	10	16	5	10	7	10	22	10	14	13	
Somewhat dissatisfied	9	4	10	10	10	7	10	3	11	9	10	4	6	5	10	16	8	12	8	
Very dissatisfied	3	4	1	1	8	2	4	2	3	2	6	1	4	3	0	6	3	2	5	
<u>NO OPINION/DK/NA</u>	11	4	15	11	15	10	12	14	7	13	12	20	10	4	3	18	8	14	12	
No opinion/DK/NA	11	4	15	11	15	10	12	14	7	13	12	20	10	4	3	18	8	14	12	

Table 85: Q14n. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Enforcing traffic laws to protect the safety of pedestrians, cyclists, and drivers

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	77	79	75	67	83	79	76	83	74	76	78	79	83	74	70	81
Very satisfied	25	27	23	28	12	19	27	31	40	20	30	34	24	30	17	30
Somewhat satisfied	52	51	52	38	71	60	49	52	34	56	47	45	59	43	53	50
<u>TOTAL DISSATISFIED</u>	12	8	16	14	10	10	17	11	4	12	13	8	3	13	19	13
Somewhat dissatisfied	9	6	12	11	10	8	9	11	4	10	8	8	2	11	17	6
Very dissatisfied	3	2	4	3	0	2	8	0	0	2	5	0	1	2	2	7
<u>NO OPINION/DK/NA</u>	11	14	9	19	7	11	7	6	22	12	9	13	14	13	11	7
No opinion/DK/NA	11	14	9	19	7	11	7	6	22	12	9	13	14	13	11	7

Table 86: Q14o. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing afterschool programs for young people

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	60	72	74	73	47	69	48	46	73	65	62	51	52	59	37	67	58	63	57	58	57	74
Very satisfied	21	31	24	28	14	21	24	19	29	25	21	25	24	28	7	20	24	20	24	15	25	22
Somewhat satisfied	39	41	50	45	33	48	24	27	44	40	42	26	28	31	30	48	34	43	33	43	32	52
<u>TOTAL DISSATISFIED</u>	13	14	12	13	14	12	19	13	9	18	13	16	18	17	26	8	16	12	13	27	15	9
Somewhat dissatisfied	10	12	10	12	8	10	10	9	9	5	10	10	12	14	19	5	10	10	7	0	9	0
Very dissatisfied	4	1	2	1	6	2	9	4	0	13	3	6	6	3	7	3	6	2	6	27	6	9
<u>NO OPINION/DK/NA</u>	26	15	13	14	39	18	33	42	18	17	25	33	30	24	37	25	26	25	30	15	29	17
No opinion/DK/NA	26	15	13	14	39	18	33	42	18	17	25	33	30	24	37	25	26	25	30	15	29	17

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347
<u>TOTAL SATISFIED</u>	60	86	35	67	40	49	67	62	31	54	31	52	75	66	51	52	63	61	0	60
Very satisfied	21	42	19	23	18	21	23	26	26	22	20	19	27	27	11	15	22	22	0	21
Somewhat satisfied	39	44	16	44	22	27	44	35	5	32	11	33	48	39	40	37	41	39	0	39
<u>TOTAL DISSATISFIED</u>	13	5	21	12	24	22	10	18	49	17	39	20	11	11	9	9	12	19	0	13
Somewhat dissatisfied	10	5	0	11	11	14	8	18	0	15	12	15	9	9	4	8	8	17	0	10
Very dissatisfied	4	0	21	1	13	8	2	0	49	2	27	5	2	3	6	1	4	2	0	4
<u>NO OPINION/DK/NA</u>	26	9	44	21	36	29	23	20	21	29	31	28	14	23	40	39	26	20	0	26
No opinion/DK/NA	26	9	44	21	36	29	23	20	21	29	31	28	14	23	40	39	26	20	0	26

Table 86: Q14o. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing afterschool programs for young people

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13		
<u>TOTAL SATISFIED</u>	60	51	57	54	69	57	53	71	69	52	77	48	59	75	73	63	64	59	71	86		
Very satisfied	21	24	14	19	25	20	19	22	28	18	35	15	35	16	19	20	22	20	49	30		
Somewhat satisfied	39	27	43	35	44	37	34	49	41	34	42	33	24	58	54	43	42	39	23	56		
<u>TOTAL DISSATISFIED</u>	13	27	13	20	6	13	26	7	5	11	16	6	24	19	5	12	13	14	24	0		
Somewhat dissatisfied	10	17	11	14	6	8	20	7	5	8	15	6	19	10	5	9	11	10	21	0		
Very dissatisfied	4	10	2	6	0	5	6	0	0	4	1	0	5	8	0	3	3	4	3	0		
<u>NO OPINION/DK/NA</u>	26	22	30	25	26	30	21	23	27	37	7	46	17	7	22	25	23	27	5	14		
No opinion/DK/NA	26	22	30	25	26	30	21	23	27	37	7	46	17	7	22	25	23	27	5	14		

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>TOTAL SATISFIED</u>	60	81	61	55	45	70	51	71	70	54	49	69	69	69	64	51	73	53	30		
Very satisfied	21	25	26	18	18	26	18	22	29	19	17	28	27	29	22	11	28	18	3		
Somewhat satisfied	39	56	35	37	27	44	33	49	42	35	32	41	42	40	41	41	45	35	27		
<u>TOTAL DISSATISFIED</u>	13	5	15	14	19	11	16	4	17	15	15	6	15	11	8	18	13	11	22		
Somewhat dissatisfied	10	4	12	13	12	8	12	2	14	12	12	6	14	10	4	12	12	7	12		
Very dissatisfied	4	2	3	1	7	2	3	2	3	4	3	0	0	2	5	5	1	4	10		
<u>NO OPINION/DK/NA</u>	26	13	24	32	36	19	33	25	12	31	35	25	16	19	28	31	14	36	48		
No opinion/DK/NA	26	13	24	32	36	19	33	25	12	31	35	25	16	19	28	31	14	36	48		

Table 86: Q14o. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing afterschool programs for young people

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	60	63	59	67	50	52	67	62	65	57	66	63	64	63	54	68
Very satisfied	21	20	22	31	18	20	22	7	18	23	18	12	23	17	25	19
Somewhat satisfied	39	42	37	36	32	33	45	54	47	34	48	51	41	46	29	49
<u>TOTAL DISSATISFIED</u>	13	9	17	18	24	14	9	3	4	19	7	4	11	7	25	7
Somewhat dissatisfied	10	7	13	16	15	10	6	3	4	14	5	3	10	3	18	7
Very dissatisfied	4	3	4	2	9	4	3	1	0	5	2	0	2	4	7	0
<u>NO OPINION/DK/NA</u>	26	28	24	15	26	34	23	35	31	24	27	33	25	29	21	26
No opinion/DK/NA	26	28	24	15	26	34	23	35	31	24	27	33	25	29	21	26

Table 87: Q14p. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Maintaining the sewer and wastewater system

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	71	72	91	80	62	79	56	64	82	24	74	60	65	70	58	76	62	78	67	39	62	75
Very satisfied	26	33	29	31	21	31	22	17	49	3	27	23	24	30	24	23	23	28	33	24	27	8
Somewhat satisfied	45	39	63	49	42	48	34	47	33	22	47	37	41	40	33	53	39	50	34	15	35	67
<u>TOTAL DISSATISFIED</u>	15	22	7	16	15	12	29	13	10	66	11	34	19	15	27	12	22	11	14	61	20	23
Somewhat dissatisfied	11	16	6	12	10	8	17	12	6	50	9	22	12	9	19	10	14	9	5	34	11	17
Very dissatisfied	4	6	2	4	5	3	12	2	5	16	3	12	7	7	8	2	8	2	9	27	8	7
<u>NO OPINION/DK/NA</u>	14	7	1	4	23	9	15	23	8	10	15	6	16	14	15	12	16	11	20	0	18	2
No opinion/DK/NA	14	7	1	4	23	9	15	23	8	10	15	6	16	14	15	12	16	11	20	0	18	2
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL SATISFIED</u>	71	87	33	79	40	70	73	97	34	82	33	59	82	79	70	69	75	66	0	71		
Very satisfied	26	56	15	30	9	36	23	53	17	42	18	20	28	33	30	20	28	19	0	26		
Somewhat satisfied	45	31	18	49	31	34	50	44	17	40	15	40	53	46	40	49	47	47	0	45		
<u>TOTAL DISSATISFIED</u>	15	12	67	12	47	20	14	2	40	10	51	23	10	12	16	11	14	18	0	15		
Somewhat dissatisfied	11	12	42	9	31	13	10	2	29	7	34	15	9	8	11	8	9	13	0	11		
Very dissatisfied	4	0	25	3	16	7	4	0	11	3	17	8	1	3	5	3	5	5	0	4		
<u>NO OPINION/DK/NA</u>	14	2	0	9	13	10	13	1	25	8	16	18	9	9	14	20	11	16	0	14		
No opinion/DK/NA	14	2	0	9	13	10	13	1	25	8	16	18	9	9	14	20	11	16	0	14		

Table 87: Q14p. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Maintaining the sewer and wastewater system

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL SATISFIED</u>	71	67	75	71	72	73	71	76	70	70	77	64	67	71	79	71	73	70	81	81	
Very satisfied	26	23	25	24	29	20	29	29	29	32	21	17	33	35	22	27	27	26	22	23	
Somewhat satisfied	45	44	50	47	43	54	42	47	41	38	55	47	34	36	57	44	46	44	59	58	
<u>TOTAL DISSATISFIED</u>	15	16	15	15	15	16	14	15	12	13	14	8	16	23	13	15	14	16	0	14	
Somewhat dissatisfied	11	13	9	11	11	10	11	11	6	8	12	6	16	15	8	11	11	11	0	8	
Very dissatisfied	4	3	6	4	5	6	3	4	6	5	2	1	0	8	6	4	4	5	0	6	
<u>NO OPINION/DK/NA</u>	14	17	10	14	13	11	15	9	18	17	9	29	17	5	7	14	13	14	19	5	
No opinion/DK/NA	14	17	10	14	13	11	15	9	18	17	9	29	17	5	7	14	13	14	19	5	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>TOTAL SATISFIED</u>	71	76	77	70	62	77	67	80	76	69	65	61	84	85	71	59	80	65	53		
Very satisfied	26	26	27	29	22	27	27	20	34	28	25	34	19	24	37	23	31	21	21		
Somewhat satisfied	45	50	50	40	40	50	40	60	42	41	39	27	65	60	34	36	49	44	33		
<u>TOTAL DISSATISFIED</u>	15	17	10	12	22	13	16	10	13	18	13	25	12	9	9	23	16	12	23		
Somewhat dissatisfied	11	14	8	8	13	11	10	7	11	14	7	23	5	7	4	16	12	7	19		
Very dissatisfied	4	3	3	3	9	3	6	4	2	4	7	2	6	3	5	7	4	5	4		
<u>NO OPINION/DK/NA</u>	14	7	13	18	16	10	17	10	11	13	22	13	4	6	20	18	4	23	23		
No opinion/DK/NA	14	7	13	18	16	10	17	10	11	13	22	13	4	6	20	18	4	23	23		

Table 87: Q14p. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Maintaining the sewer and wastewater system

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	71	74	71	72	62	73	75	77	76	69	76	77	77	72	64	79
Very satisfied	26	24	29	38	20	23	22	25	36	27	25	30	28	18	28	31
Somewhat satisfied	45	50	42	34	42	50	54	52	40	42	51	47	49	54	36	48
<u>TOTAL DISSATISFIED</u>	15	15	13	14	21	10	16	7	9	16	13	8	14	15	14	11
Somewhat dissatisfied	11	10	9	10	13	9	10	6	9	11	9	7	11	9	8	9
Very dissatisfied	4	5	5	4	8	2	6	2	0	5	4	1	3	5	7	2
<u>NO OPINION/DK/NA</u>	14	11	16	13	17	16	8	16	15	16	11	16	9	14	22	10
No opinion/DK/NA	14	11	16	13	17	16	8	16	15	16	11	16	9	14	22	10

Table 88: Q14q. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Supporting a diverse range of arts and cultural activities

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	57	66	75	70	45	67	52	38	74	55	60	46	54	56	35	65	50	63	56	58	50	57
Very satisfied	20	26	31	28	12	21	26	14	39	23	19	26	18	25	15	18	22	20	30	15	26	4
Somewhat satisfied	37	40	44	42	33	46	26	24	35	32	41	20	36	31	20	47	28	43	26	43	24	53
<u>TOTAL DISSATISFIED</u>	17	20	10	15	19	18	14	17	12	22	16	25	17	20	27	12	25	13	14	27	21	35
Somewhat dissatisfied	14	16	8	12	16	15	10	14	9	12	13	21	14	18	14	11	18	12	14	0	18	26
Very dissatisfied	3	4	2	3	3	3	4	3	3	10	3	4	3	2	12	1	7	1	0	27	4	9
<u>NO OPINION/DK/NA</u>	25	14	15	15	36	15	34	44	14	23	24	29	29	25	38	23	25	24	30	15	29	8
No opinion/DK/NA	25	14	15	15	36	15	34	44	14	23	24	29	29	25	38	23	25	24	30	15	29	8
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL SATISFIED</u>	57	77	49	62	52	52	60	67	25	59	30	46	71	67	54	46	60	53	0	57		
Very satisfied	20	38	26	22	14	24	19	35	16	29	9	15	26	32	6	18	20	13	0	20		
Somewhat satisfied	37	39	23	40	39	28	42	31	9	30	22	31	46	35	48	28	39	40	0	37		
<u>TOTAL DISSATISFIED</u>	17	15	20	17	24	23	15	20	30	18	39	26	13	13	12	13	16	26	0	17		
Somewhat dissatisfied	14	12	5	15	12	18	13	20	28	16	22	20	12	12	8	12	14	20	0	14		
Very dissatisfied	3	3	14	2	12	6	2	0	3	2	17	6	1	1	4	1	3	5	0	3		
<u>NO OPINION/DK/NA</u>	25	8	31	21	24	25	25	14	45	23	31	28	15	20	34	41	24	22	0	25		
No opinion/DK/NA	25	8	31	21	24	25	25	14	45	23	31	28	15	20	34	41	24	22	0	25		

Table 88: Q14q. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Supporting a diverse range of arts and cultural activities

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL SATISFIED</u>	57	57	64	60	56	61	62	60	53	55	72	44	58	69	69	59	61	56	69	85	
Very satisfied	20	23	23	23	18	21	25	15	21	20	22	7	35	26	19	21	21	19	27	35	
Somewhat satisfied	37	34	41	37	38	40	37	45	32	35	50	37	23	43	50	38	40	37	43	50	
<u>TOTAL DISSATISFIED</u>	17	16	16	16	18	18	14	22	14	15	13	24	21	22	6	18	17	18	6	6	
Somewhat dissatisfied	14	11	12	11	16	12	11	21	11	12	7	21	14	22	6	16	13	15	4	6	
Very dissatisfied	3	5	4	4	2	6	3	1	3	2	5	3	7	0	0	2	4	3	3	0	
<u>NO OPINION/DK/NA</u>	25	27	20	24	26	21	23	18	33	30	15	32	21	9	25	23	22	26	24	9	
No opinion/DK/NA	25	27	20	24	26	21	23	18	33	30	15	32	21	9	25	23	22	26	24	9	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>TOTAL SATISFIED</u>	57	68	54	58	56	60	58	63	58	55	60	46	78	68	61	45	70	49	34		
Very satisfied	20	19	22	17	25	21	20	17	25	18	22	17	30	24	18	13	28	13	9		
Somewhat satisfied	37	49	32	41	32	39	38	46	33	37	38	29	48	44	42	32	42	35	25		
<u>TOTAL DISSATISFIED</u>	17	17	20	15	15	19	15	20	19	20	9	32	8	16	13	21	15	16	28		
Somewhat dissatisfied	14	9	20	12	12	15	12	19	13	15	9	32	8	12	12	13	12	12	26		
Very dissatisfied	3	8	0	3	3	4	3	2	6	6	0	0	0	4	1	8	3	4	2		
<u>NO OPINION/DK/NA</u>	25	15	26	27	28	21	27	17	23	24	31	22	13	16	26	34	15	35	38		
No opinion/DK/NA	25	15	26	27	28	21	27	17	23	24	31	22	13	16	26	34	15	35	38		

Table 88: Q14q. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Supporting a diverse range of arts and cultural activities

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	57	59	58	64	43	54	68	55	57	54	63	56	57	61	53	65
Very satisfied	20	18	23	33	18	18	18	12	14	23	16	13	20	15	28	17
Somewhat satisfied	37	41	35	31	25	36	50	43	43	30	47	43	38	46	25	48
<u>TOTAL DISSATISFIED</u>	17	21	14	20	24	7	20	10	13	18	16	11	21	21	15	12
Somewhat dissatisfied	14	17	12	15	22	7	16	9	4	15	12	7	19	16	12	10
Very dissatisfied	3	4	3	6	2	0	4	1	9	3	4	4	3	5	3	3
<u>NO OPINION/DK/NA</u>	25	20	28	15	32	39	13	35	30	28	21	33	21	18	32	23
No opinion/DK/NA	25	20	28	15	32	39	13	35	30	28	21	33	21	18	32	23

Table 89: Q14r. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Attracting new employers and jobs to the city

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	55	59	70	64	46	66	38	40	71	16	58	38	52	52	38	61	41	63	42	66	39	56
Very satisfied	12	17	13	15	8	12	17	7	23	6	11	16	11	14	10	10	11	12	15	0	12	6
Somewhat satisfied	43	42	57	49	37	54	21	34	48	10	48	22	42	38	29	51	30	51	27	66	27	51
<u>TOTAL DISSATISFIED</u>	20	25	18	22	17	15	34	21	17	66	16	38	18	20	48	12	28	15	22	34	25	33
Somewhat dissatisfied	16	23	13	19	13	14	18	19	17	42	14	26	16	18	31	10	23	12	20	34	19	32
Very dissatisfied	4	2	5	3	4	1	15	3	0	25	2	12	2	2	17	1	4	3	2	0	5	1
<u>NO OPINION/DK/NA</u>	26	16	12	14	37	20	28	38	13	18	26	24	30	28	14	27	31	22	36	0	36	10
No opinion/DK/NA	26	16	12	14	37	20	28	38	13	18	26	24	30	28	14	27	31	22	36	0	36	10

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347
<u>TOTAL SATISFIED</u>	55	73	36	63	27	47	59	62	6	56	20	37	71	59	59	60	59	48	0	55
Very satisfied	12	30	13	13	7	11	13	21	0	13	5	5	11	19	13	24	12	11	0	12
Somewhat satisfied	43	43	23	50	20	36	46	41	6	43	15	33	60	40	47	37	48	37	0	43
<u>TOTAL DISSATISFIED</u>	20	13	40	16	49	28	17	19	55	21	47	34	14	16	5	10	17	29	0	20
Somewhat dissatisfied	16	12	21	14	36	20	15	15	17	18	29	31	6	14	5	6	14	26	0	16
Very dissatisfied	4	1	20	2	12	7	2	5	38	3	19	3	8	2	0	4	3	3	0	4
<u>NO OPINION/DK/NA</u>	26	14	24	21	25	26	24	19	39	23	33	28	15	25	36	30	24	23	0	26
No opinion/DK/NA	26	14	24	21	25	26	24	19	39	23	33	28	15	25	36	30	24	23	0	26

Table 89: Q14r. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Attracting new employers and jobs to the city

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13
<u>TOTAL SATISFIED</u>	55	54	61	57	54	65	53	55	55	59	64	56	45	50	76	56	58	53	95	78
Very satisfied	12	13	8	11	13	11	11	13	15	10	15	9	15	12	13	12	13	11	14	23
Somewhat satisfied	43	41	52	46	40	53	42	42	40	49	50	47	30	38	64	44	45	41	81	56
<u>TOTAL DISSATISFIED</u>	20	21	15	18	20	16	18	17	22	13	25	7	18	35	6	16	18	21	0	8
Somewhat dissatisfied	16	15	12	14	18	12	16	15	19	12	21	5	18	30	2	13	15	17	0	8
Very dissatisfied	4	5	3	4	2	4	2	2	3	1	4	2	0	4	4	3	3	4	0	0
<u>NO OPINION/DK/NA</u>	26	25	24	25	26	19	29	29	23	28	11	37	37	15	18	28	24	27	5	14
No opinion/DK/NA	26	25	24	25	26	19	29	29	23	28	11	37	37	15	18	28	24	27	5	14

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42
<u>TOTAL SATISFIED</u>	55	63	63	56	38	63	49	66	63	52	46	46	62	67	56	49	64	47	42
Very satisfied	12	9	15	11	13	12	12	12	14	12	12	13	16	10	14	11	15	10	4
Somewhat satisfied	43	53	48	45	25	50	37	54	49	40	35	33	46	56	42	37	49	37	38
<u>TOTAL DISSATISFIED</u>	20	20	13	16	28	16	21	13	18	20	21	14	19	19	25	23	22	17	18
Somewhat dissatisfied	16	20	10	13	22	14	17	12	16	15	19	14	12	19	21	19	19	12	16
Very dissatisfied	4	0	3	3	6	2	4	1	2	5	3	0	7	0	4	3	3	5	2
<u>NO OPINION/DK/NA</u>	26	18	24	28	34	21	30	21	19	28	32	40	19	15	19	28	14	36	40
No opinion/DK/NA	26	18	24	28	34	21	30	21	19	28	32	40	19	15	19	28	14	36	40

Table 89: Q14r. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Attracting new employers and jobs to the city

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	55	59	53	55	39	47	74	59	56	47	67	58	51	70	45	65
Very satisfied	12	12	12	10	9	14	13	16	6	11	13	12	9	15	13	11
Somewhat satisfied	43	47	41	44	30	33	60	43	51	36	54	46	42	55	32	54
<u>TOTAL DISSATISFIED</u>	20	17	20	22	35	11	12	2	20	24	11	9	19	12	27	10
Somewhat dissatisfied	16	14	18	18	29	8	10	0	20	19	9	8	16	9	23	10
Very dissatisfied	4	3	2	4	6	3	2	2	0	4	2	1	3	4	4	0
<u>NO OPINION/DK/NA</u>	26	24	26	23	26	43	14	40	24	30	22	33	30	17	28	25
No opinion/DK/NA	26	24	26	23	26	43	14	40	24	30	22	33	30	17	28	25

Table 90: Q14s. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Keeping the community informed about important City programs

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	66	74	78	76	57	75	44	62	85	28	71	46	55	66	56	70	57	73	69	24	59	46
Very satisfied	17	18	29	22	11	21	11	10	32	6	18	12	16	16	12	19	18	17	26	0	22	1
Somewhat satisfied	50	57	50	54	45	54	33	52	54	22	53	34	39	49	44	51	39	56	44	24	37	45
<u>TOTAL DISSATISFIED</u>	22	23	19	21	22	17	42	18	5	51	17	45	28	21	36	19	29	17	16	61	25	50
Somewhat dissatisfied	16	15	15	15	18	14	30	11	5	31	13	31	24	17	22	15	21	14	8	34	16	43
Very dissatisfied	5	8	5	6	4	3	12	6	0	19	4	13	5	4	13	4	8	3	9	27	9	7
<u>NO OPINION/DK/NA</u>	12	3	2	3	21	8	14	20	9	22	12	9	17	14	8	11	14	10	15	15	16	4
No opinion/DK/NA	12	3	2	3	21	8	14	20	9	22	12	9	17	14	8	11	14	10	15	15	16	4

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347
<u>TOTAL SATISFIED</u>	66	85	29	75	32	58	71	79	9	68	26	63	79	54	66	76	71	63	0	66
Very satisfied	17	34	0	20	6	25	15	37	0	32	0	17	21	13	11	26	19	10	0	17
Somewhat satisfied	50	51	29	56	25	33	56	42	9	36	26	46	58	41	55	49	51	53	0	50
<u>TOTAL DISSATISFIED</u>	22	11	61	16	57	32	17	21	63	23	58	23	10	32	29	14	19	31	0	22
Somewhat dissatisfied	16	8	27	14	36	23	14	19	33	20	35	17	8	29	18	8	14	27	0	16
Very dissatisfied	5	3	33	3	21	9	4	2	30	4	23	6	2	3	11	6	5	4	0	5
<u>NO OPINION/DK/NA</u>	12	5	11	8	11	10	12	0	27	8	16	14	12	14	5	11	11	7	0	12
No opinion/DK/NA	12	5	11	8	11	10	12	0	27	8	16	14	12	14	5	11	11	7	0	12

Table 90: Q14s. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Keeping the community informed about important City programs

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL SATISFIED</u>	66	68	66	67	65	66	70	58	75	63	75	59	73	78	61	67	69	65	74	86	
Very satisfied	17	16	24	20	15	17	22	12	19	28	38	4	8	21	11	12	16	16	43	30	
Somewhat satisfied	50	52	42	48	50	48	48	46	57	35	38	54	65	57	50	56	53	50	32	56	
<u>TOTAL DISSATISFIED</u>	22	17	24	20	23	18	22	28	14	21	24	20	22	19	24	21	21	22	26	14	
Somewhat dissatisfied	16	12	18	15	17	11	18	27	8	13	17	16	12	16	24	17	16	16	26	14	
Very dissatisfied	5	5	6	5	5	7	4	1	6	7	8	4	9	3	0	4	4	6	0	0	
<u>NO OPINION/DK/NA</u>	12	15	10	13	12	17	8	14	11	16	1	22	5	3	15	12	11	13	0	0	
No opinion/DK/NA	12	15	10	13	12	17	8	14	11	16	1	22	5	3	15	12	11	13	0	0	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42	
<u>TOTAL SATISFIED</u>	66	75	66	64	61	70	63	63	77	60	67	69	68	79	71	53	76	56	58	
Very satisfied	17	25	17	14	13	20	14	14	28	14	14	9	19	21	21	14	22	10	17	
Somewhat satisfied	50	50	49	50	48	49	50	49	50	46	53	59	49	59	50	38	54	47	41	
<u>TOTAL DISSATISFIED</u>	22	20	20	23	24	20	23	21	17	25	21	25	20	15	22	30	21	22	23	
Somewhat dissatisfied	16	12	16	20	17	14	19	18	11	21	16	20	18	8	8	25	15	16	23	
Very dissatisfied	5	8	4	3	7	6	5	4	6	4	5	5	2	7	15	5	6	6	0	
<u>NO OPINION/DK/NA</u>	12	5	14	13	15	10	14	15	6	15	13	6	11	6	6	17	3	22	19	
No opinion/DK/NA	12	5	14	13	15	10	14	15	6	15	13	6	11	6	6	17	3	22	19	

Table 90: Q14s. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Keeping the community informed about important City programs

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	66	62	72	67	55	64	71	80	76	62	74	78	56	71	70	77
Very satisfied	17	14	20	27	6	14	16	14	37	16	19	24	16	12	16	26
Somewhat satisfied	50	48	52	40	49	50	55	66	39	46	55	55	40	59	54	52
<u>TOTAL DISSATISFIED</u>	22	23	19	21	31	18	20	11	17	24	17	14	28	16	18	18
Somewhat dissatisfied	16	19	14	19	23	10	14	10	8	18	12	9	26	9	12	14
Very dissatisfied	5	4	5	1	7	7	6	1	9	5	5	4	2	6	6	5
<u>NO OPINION/DK/NA</u>	12	15	9	12	14	19	9	9	7	15	8	8	16	13	12	4
No opinion/DK/NA	12	15	9	12	14	19	9	9	7	15	8	8	16	13	12	4

Table 91: Q14t. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing programs that celebrate diversity and inclusion of different cultures

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	64	70	77	73	55	74	53	46	80	44	66	53	53	64	46	68	59	67	74	58	59	55
Very satisfied	17	24	21	23	11	17	19	13	33	14	17	16	15	17	12	18	16	17	29	15	19	5
Somewhat satisfied	47	46	56	50	44	57	34	33	47	30	50	37	38	48	34	50	43	50	45	43	40	50
<u>TOTAL DISSATISFIED</u>	13	17	14	16	11	12	14	15	9	20	12	17	9	9	20	14	17	11	4	27	14	35
Somewhat dissatisfied	10	14	5	10	10	10	12	9	8	15	9	15	6	5	15	13	11	9	2	0	13	3
Very dissatisfied	3	3	8	5	1	3	1	6	1	5	4	2	3	5	6	2	6	2	2	27	1	32
<u>NO OPINION/DK/NA</u>	23	13	9	11	35	14	33	39	12	35	21	31	38	27	34	17	23	22	22	15	26	10
No opinion/DK/NA	23	13	9	11	35	14	33	39	12	35	21	31	38	27	34	17	23	22	22	15	26	10

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347
<u>TOTAL SATISFIED</u>	64	82	46	69	55	66	64	80	28	70	52	59	74	66	62	53	65	65	0	64
Very satisfied	17	39	24	18	11	18	16	34	16	21	9	9	13	30	16	25	16	14	0	17
Somewhat satisfied	47	43	21	50	44	48	48	46	12	49	43	49	60	36	46	28	49	51	0	47
<u>TOTAL DISSATISFIED</u>	13	12	21	13	20	10	15	0	27	6	22	18	10	11	12	10	13	18	0	13
Somewhat dissatisfied	10	12	6	10	13	7	11	0	22	5	14	13	8	9	9	5	9	15	0	10
Very dissatisfied	3	0	14	3	6	3	4	0	5	1	8	5	1	2	3	5	3	3	0	3
<u>NO OPINION/DK/NA</u>	23	6	34	18	26	25	20	20	45	24	26	23	17	23	26	37	22	17	0	23
No opinion/DK/NA	23	6	34	18	26	25	20	20	45	24	26	23	17	23	26	37	22	17	0	23

Table 91: Q14t. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing programs that celebrate diversity and inclusion of different cultures

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13
<u>TOTAL SATISFIED</u>	64	64	64	64	64	59	71	63	67	56	76	45	77	82	72	69	69	63	76	78
Very satisfied	17	20	12	16	19	20	13	12	24	7	22	8	20	23	21	19	19	17	3	16
Somewhat satisfied	47	44	53	48	46	39	58	51	43	49	53	37	57	59	51	50	49	46	73	63
<u>TOTAL DISSATISFIED</u>	13	11	13	12	14	15	9	19	10	10	14	13	10	12	6	10	12	13	0	16
Somewhat dissatisfied	10	8	9	8	11	10	7	17	5	9	11	12	10	10	6	9	10	10	0	16
Very dissatisfied	3	2	5	4	3	5	2	1	5	1	2	2	0	2	0	1	2	3	0	0
<u>NO OPINION/DK/NA</u>	23	25	22	24	21	25	20	18	23	33	11	42	13	6	22	21	19	24	24	5
No opinion/DK/NA	23	25	22	24	21	25	20	18	23	33	11	42	13	6	22	21	19	24	24	5

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42
<u>TOTAL SATISFIED</u>	64	73	65	59	65	69	61	66	73	56	66	50	79	72	69	52	73	56	52
Very satisfied	17	12	16	21	19	14	20	12	16	20	21	21	19	15	28	12	23	12	6
Somewhat satisfied	47	61	49	38	45	54	41	54	57	36	46	29	59	57	42	41	50	43	47
<u>TOTAL DISSATISFIED</u>	13	16	12	15	6	14	11	17	11	15	8	27	7	18	9	12	16	11	9
Somewhat dissatisfied	10	8	10	14	3	9	10	13	6	13	7	22	7	10	4	11	10	10	9
Very dissatisfied	3	8	2	1	2	5	2	4	5	2	1	5	0	8	4	1	5	1	0
<u>NO OPINION/DK/NA</u>	23	10	23	26	30	17	27	17	16	29	26	23	14	10	22	35	11	33	39
No opinion/DK/NA	23	10	23	26	30	17	27	17	16	29	26	23	14	10	22	35	11	33	39

Table 91: Q14t. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing programs that celebrate diversity and inclusion of different cultures

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	64	60	69	62	64	61	67	66	66	63	66	66	64	58	64	74
Very satisfied	17	16	17	21	13	18	14	13	21	17	15	16	16	16	19	14
Somewhat satisfied	47	44	51	41	52	42	53	53	44	45	52	50	48	42	45	60
<u>TOTAL DISSATISFIED</u>	13	17	10	19	12	7	15	10	13	13	13	11	16	18	11	9
Somewhat dissatisfied	10	14	7	18	5	5	13	4	13	9	10	8	14	12	5	9
Very dissatisfied	3	3	3	2	7	2	2	6	0	4	3	3	1	6	6	0
<u>NO OPINION/DK/NA</u>	23	23	21	18	24	32	18	25	22	24	20	23	21	24	25	17
No opinion/DK/NA	23	23	21	18	24	32	18	25	22	24	20	23	21	24	25	17

Table 92: Q14u. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Assisting new businesses in obtaining required permits and licenses

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	53	58	78	66	41	63	36	43	64	32	56	43	57	56	23	59	48	57	44	100	42	83
Very satisfied	14	19	24	21	7	18	9	7	32	0	15	9	15	11	8	18	10	16	16	0	11	6
Somewhat satisfied	39	39	53	45	34	44	27	36	32	32	41	34	41	45	15	42	38	41	28	100	31	77
<u>TOTAL DISSATISFIED</u>	9	15	6	11	7	6	21	8	6	39	7	18	13	11	22	5	12	7	5	0	11	7
Somewhat dissatisfied	7	13	4	9	5	6	13	6	6	18	6	10	13	9	13	4	9	6	2	0	7	5
Very dissatisfied	2	2	2	2	2	0	8	2	0	21	1	7	0	2	9	1	4	1	3	0	5	1
<u>NO OPINION/DK/NA</u>	38	27	16	23	53	32	43	49	30	28	37	40	30	34	55	36	40	35	51	0	47	10
No opinion/DK/NA	38	27	16	23	53	32	43	49	30	28	37	40	30	34	55	36	40	35	51	0	47	10

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347
<u>TOTAL SATISFIED</u>	53	71	35	61	33	39	62	50	6	43	27	43	68	55	58	44	58	50	0	53
Very satisfied	14	40	20	16	9	13	16	30	0	18	0	6	18	19	17	17	16	9	0	14
Somewhat satisfied	39	31	15	45	24	25	46	20	6	25	27	37	50	35	41	28	42	41	0	39
<u>TOTAL DISSATISFIED</u>	9	4	30	6	31	17	6	7	60	10	39	11	11	8	3	7	10	8	0	9
Somewhat dissatisfied	7	4	16	5	22	10	6	2	19	6	24	10	6	7	3	5	8	8	0	7
Very dissatisfied	2	0	15	1	8	7	0	5	41	4	15	1	5	1	0	2	2	0	0	2
<u>NO OPINION/DK/NA</u>	38	25	35	33	37	45	32	43	34	48	35	46	21	37	39	48	32	42	0	38
No opinion/DK/NA	38	25	35	33	37	45	32	43	34	48	35	46	21	37	39	48	32	42	0	38

Table 92: Q14u. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Assisting new businesses in obtaining required permits and licenses

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL SATISFIED</u>	53	44	55	49	61	54	47	56	68	47	68	50	45	56	65	55	56	52	71	80	
Very satisfied	14	9	18	13	16	11	15	13	20	16	14	8	10	26	11	15	15	14	11	23	
Somewhat satisfied	39	35	37	36	45	43	32	43	47	31	54	42	36	30	54	41	41	38	60	57	
<u>TOTAL DISSATISFIED</u>	9	13	10	12	5	11	11	11	0	15	6	5	7	14	2	7	7	9	4	6	
Somewhat dissatisfied	7	9	7	8	5	8	9	11	0	14	1	3	7	14	2	6	6	7	4	6	
Very dissatisfied	2	4	3	4	0	3	2	0	0	1	5	2	0	0	0	1	1	2	0	0	
<u>NO OPINION/DK/NA</u>	38	43	35	39	34	36	42	33	32	38	26	45	48	30	33	38	36	39	26	14	
No opinion/DK/NA	38	43	35	39	34	36	42	33	32	38	26	45	48	30	33	38	36	39	26	14	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>TOTAL SATISFIED</u>	53	70	56	52	39	62	47	61	65	47	47	53	67	73	49	42	66	42	37		
Very satisfied	14	19	15	13	9	17	12	11	23	12	11	21	11	17	25	6	21	6	9		
Somewhat satisfied	39	51	41	38	30	45	35	50	41	35	36	32	55	56	24	36	45	36	27		
<u>TOTAL DISSATISFIED</u>	9	9	5	8	12	7	10	7	6	13	7	5	9	5	8	14	11	6	8		
Somewhat dissatisfied	7	9	3	8	10	6	8	7	4	11	6	5	6	4	7	13	9	4	8		
Very dissatisfied	2	0	2	0	3	1	1	0	2	2	1	0	3	2	1	1	2	2	0		
<u>NO OPINION/DK/NA</u>	38	21	39	40	49	31	44	32	29	40	46	42	24	22	43	44	23	52	55		
No opinion/DK/NA	38	21	39	40	49	31	44	32	29	40	46	42	24	22	43	44	23	52	55		

Table 92: Q14u. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Assisting new businesses in obtaining required permits and licenses

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	53	54	55	55	45	35	67	49	77	46	64	60	50	60	45	68
Very satisfied	14	11	17	17	1	15	21	9	29	10	19	17	10	14	11	25
Somewhat satisfied	39	43	38	38	44	20	46	40	48	35	45	43	40	46	33	43
<u>TOTAL DISSATISFIED</u>	9	10	7	16	10	4	9	3	3	11	6	3	11	9	9	4
Somewhat dissatisfied	7	9	6	14	7	2	8	1	3	8	5	2	10	8	7	4
Very dissatisfied	2	2	1	3	2	2	0	2	0	2	1	1	1	1	2	1
<u>NO OPINION/DK/NA</u>	38	36	38	28	45	61	25	48	20	44	30	37	39	32	46	27
No opinion/DK/NA	38	36	38	28	45	61	25	48	20	44	30	37	39	32	46	27

Table 93: Q14v. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Developing programs that promote sustainable living, such as clean energy, water conservation, and recycling

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	57	59	72	64	51	63	42	55	68	39	58	54	56	54	39	65	47	64	42	85	46	56
Very satisfied	21	26	31	28	14	21	23	19	31	14	21	21	23	27	11	18	21	21	27	15	22	22
Somewhat satisfied	37	33	41	36	37	42	19	37	37	25	37	33	32	27	28	47	25	43	15	70	24	34
<u>TOTAL DISSATISFIED</u>	24	32	20	27	21	24	38	13	19	41	23	28	16	23	41	20	34	19	35	0	31	40
Somewhat dissatisfied	20	25	18	22	18	20	30	12	12	35	20	24	16	20	31	18	28	16	33	0	28	34
Very dissatisfied	3	7	2	5	2	3	7	1	7	6	4	3	0	3	10	2	6	2	2	0	3	6
<u>NO OPINION/DK/NA</u>	19	9	9	9	29	13	21	32	13	20	19	18	28	23	19	15	20	17	23	15	23	4
No opinion/DK/NA	19	9	9	9	29	13	21	32	13	20	19	18	28	23	19	15	20	17	23	15	23	4
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL SATISFIED</u>	57	79	41	63	41	55	59	63	46	60	40	44	73	55	65	52	66	38	0	57		
Very satisfied	21	42	12	24	8	26	20	31	16	29	15	16	26	24	18	23	24	9	0	21		
Somewhat satisfied	37	37	29	39	33	30	39	32	30	31	25	29	47	32	48	29	42	29	0	37		
<u>TOTAL DISSATISFIED</u>	24	15	49	21	49	27	22	19	43	21	46	33	17	24	18	20	19	41	0	24		
Somewhat dissatisfied	20	14	49	17	46	21	20	19	42	19	29	25	16	23	16	16	17	31	0	20		
Very dissatisfied	3	1	0	4	2	6	3	0	2	2	16	8	1	1	2	4	2	10	0	3		
<u>NO OPINION/DK/NA</u>	19	5	10	16	11	18	18	18	11	19	14	23	10	21	17	28	15	21	0	19		
No opinion/DK/NA	19	5	10	16	11	18	18	18	11	19	14	23	10	21	17	28	15	21	0	19		

Table 93: Q14v. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Developing programs that promote sustainable living, such as clean energy, water conservation, and recycling

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL SATISFIED</u>	57	51	62	56	57	65	50	48	66	59	71	67	55	48	51	56	58	57	47	72	
Very satisfied	21	19	22	20	22	16	25	17	29	27	30	13	26	17	19	19	20	20	32	30	
Somewhat satisfied	37	32	40	36	35	50	25	32	37	32	42	53	29	31	32	36	38	37	15	43	
<u>TOTAL DISSATISFIED</u>	24	29	19	24	24	18	28	33	14	15	14	10	31	45	23	26	25	25	8	16	
Somewhat dissatisfied	20	24	15	20	22	15	23	30	14	12	12	10	24	42	19	23	22	21	8	8	
Very dissatisfied	3	6	3	5	2	4	6	3	0	3	2	0	7	3	4	3	3	3	0	9	
<u>NO OPINION/DK/NA</u>	19	19	19	19	19	16	21	19	21	26	15	23	14	7	26	18	18	18	45	12	
No opinion/DK/NA	19	19	19	19	19	16	21	19	21	26	15	23	14	7	26	18	18	18	45	12	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42	
<u>TOTAL SATISFIED</u>	57	70	53	57	50	61	55	52	69	63	46	61	52	78	68	43	64	50	51	
Very satisfied	21	27	21	20	16	24	19	13	35	18	20	20	24	26	30	12	28	13	16	
Somewhat satisfied	37	43	32	37	34	37	36	38	34	45	26	42	28	52	37	31	36	37	35	
<u>TOTAL DISSATISFIED</u>	24	24	25	17	30	25	22	34	16	17	26	27	30	12	18	29	27	19	25	
Somewhat dissatisfied	20	18	22	14	29	20	20	27	13	16	23	24	28	9	18	23	22	16	25	
Very dissatisfied	3	6	3	2	1	5	2	6	3	1	3	3	2	4	0	6	5	3	0	
<u>NO OPINION/DK/NA</u>	19	6	22	26	20	15	23	15	15	19	28	12	18	10	14	28	9	30	24	
No opinion/DK/NA	19	6	22	26	20	15	23	15	15	19	28	12	18	10	14	28	9	30	24	

Table 93: Q14v. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Developing programs that promote sustainable living, such as clean energy, water conservation, and recycling

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	57	57	58	54	43	56	67	66	78	50	68	71	48	71	52	67
Very satisfied	21	15	27	25	18	19	20	18	30	21	21	23	17	13	26	29
Somewhat satisfied	37	42	31	28	25	37	47	48	48	29	47	48	31	58	27	37
<u>TOTAL DISSATISFIED</u>	24	26	21	28	36	18	18	19	4	28	16	13	34	13	22	19
Somewhat dissatisfied	20	22	18	21	34	15	17	13	4	24	14	9	30	10	18	17
Very dissatisfied	3	4	3	7	2	2	2	6	0	4	2	3	4	3	4	2
<u>NO OPINION/DK/NA</u>	19	17	21	19	21	26	15	15	18	22	16	17	18	16	26	15
No opinion/DK/NA	19	17	21	19	21	26	15	15	18	22	16	17	18	16	26	15

Table 94: Q14w. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing emergency 911 and fire response

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	84	92	95	93	74	87	81	78	84	67	85	81	89	90	75	82	82	86	82	100	81	98
Very satisfied	40	45	39	43	38	41	36	41	54	19	41	38	59	48	27	37	42	39	57	61	48	19
Somewhat satisfied	44	47	56	51	37	46	45	37	30	49	44	43	30	41	47	45	40	46	25	39	33	79
<u>TOTAL DISSATISFIED</u>	3	5	1	3	3	3	6	0	4	15	2	6	1	1	11	3	5	2	2	0	3	0
Somewhat dissatisfied	3	4	1	3	3	3	6	0	4	15	2	6	1	0	11	3	4	2	2	0	2	0
Very dissatisfied	0	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	0	0	0	1	0
<u>NO OPINION/DK/NA</u>	13	2	4	3	23	10	12	22	12	18	13	13	10	10	14	16	13	12	15	0	16	2
No opinion/DK/NA	13	2	4	3	23	10	12	22	12	18	13	13	10	10	14	16	13	12	15	0	16	2

	Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT		
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347
<u>TOTAL SATISFIED</u>	84	93	75	89	77	83	86	96	54	87	71	80	87	87	83	85	85	89	0	84
Very satisfied	40	68	41	42	37	52	36	69	37	55	42	32	32	53	41	59	39	46	0	40
Somewhat satisfied	44	26	33	47	40	31	50	27	17	32	29	48	55	33	42	26	46	42	0	44
<u>TOTAL DISSATISFIED</u>	3	3	13	2	11	7	1	2	32	2	23	4	5	2	0	1	2	6	0	3
Somewhat dissatisfied	3	3	13	2	9	6	1	2	32	1	23	3	5	2	0	1	2	5	0	3
Very dissatisfied	0	0	0	0	2	1	0	0	0	1	0	1	0	0	0	0	0	1	0	0
<u>NO OPINION/DK/NA</u>	13	4	12	9	12	10	13	3	14	11	5	16	8	11	17	14	14	5	0	13
No opinion/DK/NA	13	4	12	9	12	10	13	3	14	11	5	16	8	11	17	14	14	5	0	13

Table 94: Q14w. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing emergency 911 and fire response

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL SATISFIED</u>	84	80	87	83	86	86	82	85	90	86	97	75	82	83	87	82	85	83	100	92	
Very satisfied	40	35	47	41	41	41	40	44	38	53	45	28	41	41	36	38	39	41	13	44	
Somewhat satisfied	44	45	40	43	45	45	42	41	52	33	51	47	41	42	50	44	46	42	87	49	
<u>TOTAL DISSATISFIED</u>	3	6	2	4	1	4	3	0	0	3	0	0	7	4	2	3	2	3	0	8	
Somewhat dissatisfied	3	6	1	4	1	3	3	0	0	1	0	0	7	4	2	3	2	3	0	8	
Very dissatisfied	0	0	1	0	0	1	0	0	0	2	0	0	0	0	0	0	0	0	0	0	
<u>NO OPINION/DK/NA</u>	13	14	10	12	13	10	15	14	10	11	3	25	11	13	11	15	13	14	0	0	
No opinion/DK/NA	13	14	10	12	13	10	15	14	10	11	3	25	11	13	11	15	13	14	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>TOTAL SATISFIED</u>	84	89	88	82	77	88	80	91	89	78	82	79	90	94	79	77	93	74	75		
Very satisfied	40	30	46	41	39	39	40	47	34	37	43	58	34	30	39	43	43	39	34		
Somewhat satisfied	44	58	41	41	38	49	40	44	55	41	39	21	56	63	40	34	51	35	41		
<u>TOTAL DISSATISFIED</u>	3	5	0	2	3	2	2	0	3	5	0	4	0	2	1	5	3	3	3		
Somewhat dissatisfied	3	5	0	1	3	2	2	0	3	4	0	4	0	2	1	4	3	3	3		
Very dissatisfied	0	0	0	1	0	0	0	0	0	1	0	0	0	0	0	1	0	0	0		
<u>NO OPINION/DK/NA</u>	13	6	12	16	20	9	18	9	8	17	18	17	10	5	20	18	3	23	22		
No opinion/DK/NA	13	6	12	16	20	9	18	9	8	17	18	17	10	5	20	18	3	23	22		

Table 94: Q14w. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing emergency 911 and fire response

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	84	85	85	83	82	77	88	91	89	81	89	90	86	83	79	93
Very satisfied	40	42	39	47	20	33	47	41	69	33	49	52	41	44	26	54
Somewhat satisfied	44	42	46	36	62	44	40	50	20	48	39	38	45	39	53	39
<u>TOTAL DISSATISFIED</u>	3	2	2	7	2	2	2	1	0	4	1	0	2	2	4	0
Somewhat dissatisfied	3	2	2	6	2	2	2	1	0	3	1	0	1	2	4	0
Very dissatisfied	0	0	0	1	0	0	0	0	0	0	0	0	1	0	0	0
<u>NO OPINION/DK/NA</u>	13	13	12	11	16	21	11	8	11	15	10	9	12	15	17	7
No opinion/DK/NA	13	13	12	11	16	21	11	8	11	15	10	9	12	15	17	7

Table 95: Q14x. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing rent relief to prevent residents from becoming homeless

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	45	59	61	60	31	50	33	43	56	42	47	37	40	43	28	52	34	52	36	9	40	10
Very satisfied	16	25	23	24	8	16	18	15	25	23	16	17	15	18	8	16	15	17	15	9	17	9
Somewhat satisfied	29	34	39	36	23	34	15	28	31	19	31	19	24	25	20	35	19	36	21	0	24	1
<u>TOTAL DISSATISFIED</u>	23	25	28	27	20	26	33	8	16	13	22	31	22	24	41	18	33	19	25	42	21	77
Somewhat dissatisfied	15	18	17	18	12	18	21	2	11	9	14	21	9	14	29	12	24	11	19	15	16	50
Very dissatisfied	8	8	11	9	8	8	12	6	5	3	8	9	13	10	12	6	9	8	6	27	5	27
<u>NO OPINION/DK/NA</u>	31	16	10	14	49	24	34	49	27	46	31	33	38	32	31	30	33	29	39	49	38	12
No opinion/DK/NA	31	16	10	14	49	24	34	49	27	46	31	33	38	32	31	30	33	29	39	49	38	12
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL SATISFIED</u>	45	72	26	53	21	39	51	52	12	47	14	37	68	36	41	39	51	33	0	45		
Very satisfied	16	34	17	18	12	19	15	23	5	24	4	9	30	17	10	14	17	11	0	16		
Somewhat satisfied	29	37	8	35	9	20	35	29	7	23	10	29	38	19	31	25	34	22	0	29		
<u>TOTAL DISSATISFIED</u>	23	10	43	20	44	24	23	21	38	16	46	33	13	26	22	11	15	51	0	23		
Somewhat dissatisfied	15	9	23	15	22	13	15	8	6	10	24	17	9	24	11	9	9	36	0	15		
Very dissatisfied	8	1	20	6	22	10	8	12	33	7	21	16	5	3	10	2	6	15	0	8		
<u>NO OPINION/DK/NA</u>	31	18	31	27	35	38	26	27	50	37	40	29	18	38	37	50	34	16	0	31		
No opinion/DK/NA	31	18	31	27	35	38	26	27	50	37	40	29	18	38	37	50	34	16	0	31		

Table 95: Q14x. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing rent relief to prevent residents from becoming homeless

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL SATISFIED</u>	45	38	45	42	50	49	37	45	57	35	60	40	45	50	47	46	49	44	55	70	
Very satisfied	16	18	12	15	18	11	19	11	24	13	19	7	19	26	11	16	17	16	6	23	
Somewhat satisfied	29	20	33	26	32	38	17	34	33	22	41	33	26	24	36	30	31	28	48	48	
<u>TOTAL DISSATISFIED</u>	23	23	22	22	24	16	28	30	19	15	27	13	28	20	32	23	24	23	41	30	
Somewhat dissatisfied	15	14	15	14	15	12	17	20	11	11	7	4	28	20	30	19	17	15	0	21	
Very dissatisfied	8	9	6	8	9	4	11	10	8	3	20	9	0	0	2	3	8	7	41	9	
<u>NO OPINION/DK/NA</u>	31	39	33	36	26	35	35	26	25	50	13	46	27	30	21	31	27	33	5	0	
No opinion/DK/NA	31	39	33	36	26	35	35	26	25	50	13	46	27	30	21	31	27	33	5	0	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42	
<u>TOTAL SATISFIED</u>	45	55	43	46	36	48	43	46	51	46	39	61	42	64	53	23	60	34	23	
Very satisfied	16	22	15	15	13	18	14	9	26	12	16	16	23	21	20	6	24	8	7	
Somewhat satisfied	29	33	28	31	24	30	28	37	25	34	23	45	20	42	34	17	36	25	16	
<u>TOTAL DISSATISFIED</u>	23	29	28	21	14	28	19	27	31	20	17	6	37	26	22	26	27	23	12	
Somewhat dissatisfied	15	18	17	17	7	17	14	18	17	15	12	3	30	11	15	18	18	16	2	
Very dissatisfied	8	11	11	4	7	11	5	8	14	5	5	3	7	14	7	8	9	7	10	
<u>NO OPINION/DK/NA</u>	31	16	30	32	49	23	39	28	18	34	44	33	21	11	25	51	14	44	65	
No opinion/DK/NA	31	16	30	32	49	23	39	28	18	34	44	33	21	11	25	51	14	44	65	

Table 95: Q14x. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing rent relief to prevent residents from becoming homeless

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	45	47	45	49	35	37	53	48	55	40	52	51	42	53	41	52
Very satisfied	16	11	21	24	15	11	16	10	12	17	14	11	11	10	24	17
Somewhat satisfied	29	36	25	25	20	26	37	38	43	23	38	40	31	43	17	34
<u>TOTAL DISSATISFIED</u>	23	23	24	31	34	17	19	15	8	28	16	12	29	14	29	18
Somewhat dissatisfied	15	16	14	17	21	12	12	14	8	17	12	12	20	11	14	13
Very dissatisfied	8	7	10	14	13	5	7	1	0	11	4	0	9	3	14	5
<u>NO OPINION/DK/NA</u>	31	30	30	20	32	46	28	37	36	31	32	37	29	33	31	30
No opinion/DK/NA	31	30	30	20	32	46	28	37	36	31	32	37	29	33	31	30

Table 96: Q16. CONTACT WITH CITY

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
Yes	32	26	28	27	37	30	44	28	28	48	31	38	47	43	41	21	47	25	51	74	47	46
No	63	72	72	72	54	66	49	65	68	49	65	55	48	52	53	74	47	71	42	19	47	48
DK/NA	5	1	0	1	9	3	7	8	4	3	4	8	5	5	6	5	6	4	6	7	6	6

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
Yes	32	29	49	30	47	100	0	100	100	100	100	37	19	32	37	46	34	25	34	30
No	63	69	44	65	47	0	100	0	0	0	0	58	77	64	58	47	62	70	62	63
DK/NA	5	2	7	4	6	0	0	0	0	0	0	5	4	4	6	7	4	5	3	6

	Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
Yes	32	34	41	37	24	32	41	22	22	45	34	33	26	29	16	27	29	32	57	32
No	63	60	55	58	73	64	53	72	76	49	66	58	67	69	80	68	67	63	43	68
DK/NA	5	6	4	5	4	4	6	6	2	7	0	9	7	2	4	5	4	5	0	0

	QE EDUCATION						EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
Yes	32	32	27	29	41	29	34	24	31	32	36	32	26	16	32	44	27	35	46
No	63	65	69	65	54	67	61	70	66	63	58	59	69	81	66	51	72	56	46
DK/NA	5	3	5	6	5	4	6	6	2	5	6	9	5	2	2	5	1	9	8

Table 96: Q16. CONTACT WITH CITY

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
Yes	32	28	34	29	26	36	33	30	47	29	35	37	21	36	34	33
No	63	66	62	65	71	61	61	65	48	66	60	58	74	57	62	63
DK/NA	5	6	4	7	3	3	6	5	6	4	6	5	5	7	5	4

Table 97: Q17. CITY CONTACT SATISFACTION

	QA ON CELL PHONE		DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION				
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	223	54	40	94	129	124	55	44	52	17	179	44	56	122	28	73	105	116	61	9	86	15
<u>TOTAL SATISFIED</u>	78	79	91	84	74	86	58	79	88	65	82	63	74	83	68	74	77	78	83	48	82	65
Very satisfied	43	47	46	47	40	53	29	32	58	31	47	26	36	42	41	45	43	43	57	48	46	37
Somewhat satisfied	35	31	45	37	34	34	29	47	30	34	35	37	38	41	27	29	34	36	26	0	36	28
<u>TOTAL NOT SATISFIED</u>	22	21	9	16	26	14	42	21	12	35	18	37	26	17	32	26	23	22	17	52	18	35
Not too satisfied	14	17	9	14	14	9	23	15	11	15	12	19	20	13	20	13	14	14	9	42	9	25
Not at all satisfied	8	4	0	3	12	4	19	6	1	20	6	18	6	4	12	13	9	8	8	9	9	11

	Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT		
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	223	46	13	168	43	223	0	95	18	174	49	82	33	45	31	33	162	40	118	106
<u>TOTAL SATISFIED</u>	78	97	34	86	52	78	0	100	0	100	0	80	74	77	72	84	76	81	80	76
Very satisfied	43	66	18	48	23	43	0	100	0	55	0	38	39	48	36	56	41	51	50	34
Somewhat satisfied	35	31	17	38	29	35	0	0	0	45	0	42	35	29	36	27	35	30	30	41
<u>TOTAL NOT SATISFIED</u>	22	3	66	14	48	22	0	0	100	0	100	20	26	23	28	16	24	19	20	24
Not too satisfied	14	2	23	10	29	14	0	0	0	0	63	12	15	12	20	13	14	19	12	16
Not at all satisfied	8	0	42	4	19	8	0	0	100	0	37	8	11	11	8	3	10	0	8	9

	Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	223	65	67	132	72	53	75	32	34	43	30	32	22	26	16	103	159	207	10	7
<u>TOTAL SATISFIED</u>	78	73	78	75	90	75	78	86	91	83	86	83	76	73	77	78	79	77	95	78
Very satisfied	43	37	49	43	46	38	48	39	58	41	60	36	39	48	50	44	47	41	74	36
Somewhat satisfied	35	36	28	32	44	37	30	48	33	41	26	47	37	24	27	35	33	36	22	42
<u>TOTAL NOT SATISFIED</u>	22	27	22	25	10	25	22	14	9	17	14	17	24	27	23	22	21	23	5	22
Not too satisfied	14	15	19	17	8	19	15	9	8	13	13	9	13	27	12	15	15	14	5	8
Not at all satisfied	8	12	3	7	2	6	6	4	1	5	2	8	11	0	11	6	6	8	0	13

Table 97: Q17. CITY CONTACT SATISFACTION

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	223	46	51	58	52	98	110	37	56	53	55	22	32	25	23	69	94	92	37
<u>TOTAL SATISFIED</u>	78	79	80	88	74	80	81	78	79	79	83	95	92	78	84	69	84	75	71
Very satisfied	43	42	49	47	41	46	44	25	61	46	44	70	42	47	48	45	47	40	40
Somewhat satisfied	35	38	31	41	33	34	37	52	19	33	40	25	50	30	37	25	37	35	31
<u>TOTAL NOT SATISFIED</u>	22	21	20	12	26	20	19	22	21	21	17	5	8	22	16	31	16	25	29
Not too satisfied	14	19	13	7	20	16	13	18	16	16	11	2	6	17	9	24	14	15	10
Not at all satisfied	8	1	7	5	6	4	6	4	5	5	6	3	3	5	7	7	3	10	18

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	223	91	117	40	37	37	55	21	23	114	98	43	40	48	63	49
<u>TOTAL SATISFIED</u>	78	79	80	88	83	76	72	71	90	82	76	81	88	73	83	78
Very satisfied	43	37	51	39	45	41	47	28	60	42	46	45	43	33	47	59
Somewhat satisfied	35	42	29	49	38	35	24	42	30	41	29	36	45	40	37	19
<u>TOTAL NOT SATISFIED</u>	22	21	20	12	17	24	28	29	10	18	24	19	12	27	17	22
Not too satisfied	14	16	13	8	2	11	25	26	9	7	21	17	6	24	9	19
Not at all satisfied	8	5	7	4	15	13	4	4	1	10	3	2	6	3	8	3

Table 98: Q19. YEARS LIVED IN MILPITAS

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<11 YEARS	32	45	22	36	27	37	19	29	29	14	34	18	16	26	61	30	36	29	34	18	35	36
Two years or less	5	7	2	5	6	6	2	5	3	0	6	4	5	3	8	7	5	5	8	0	6	3
Three to four years	8	13	3	9	6	9	6	4	5	2	8	7	2	4	32	5	8	7	4	0	8	0
Five to six years	8	7	7	7	8	7	4	10	7	5	8	4	3	8	10	6	13	5	12	7	13	14
Seven to ten years	11	18	10	15	7	13	6	9	14	7	12	4	6	10	11	12	10	11	10	11	9	19
11-20 YEARS	25	31	27	30	21	25	29	24	26	34	24	32	22	23	19	28	15	30	16	5	17	7
11 to 15 years	12	18	9	15	9	11	18	9	9	31	10	18	12	11	11	13	8	14	7	0	9	5
16 to 20 years	13	13	18	15	12	14	11	15	17	3	13	13	10	12	8	16	7	17	9	5	8	2
21-40 YEARS	33	21	34	26	39	32	34	34	34	45	32	38	37	35	17	34	34	32	33	67	32	49
21 to 30 years	21	15	22	18	23	22	20	18	26	30	20	23	23	21	16	21	20	20	19	55	17	40
31 to 40 years	12	5	12	8	16	10	14	16	8	15	12	15	15	14	1	13	13	12	14	11	14	9
41+ YEARS	11	3	16	8	13	7	19	14	11	7	10	12	24	17	3	7	15	9	17	10	16	8
41 years or more	11	3	16	8	13	7	19	14	11	7	10	12	24	17	3	7	15	9	17	10	16	8
DK/REFUSED	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
DK/Refused	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Table 98: Q19. YEARS LIVED IN MILPITAS

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<11 YEARS	32	25	8	32	20	37	29	33	34	37	33	100	0	0	0	0	26	49	30	33
Two years or less	5	2	4	4	5	4	6	7	0	5	2	17	0	0	0	0	3	15	5	6
Three to four years	8	7	0	8	5	11	6	6	6	10	17	24	0	0	0	0	6	16	7	8
Five to six years	8	7	4	8	4	6	8	4	18	6	8	24	0	0	0	0	9	4	8	8
Seven to ten years	11	9	0	11	7	15	10	15	11	17	7	35	0	0	0	0	9	15	11	10
11-20 YEARS	25	30	12	27	21	15	31	13	19	14	17	0	100	0	0	0	26	24	26	24
11 to 15 years	12	6	8	12	13	8	14	7	19	7	14	0	47	0	0	0	12	12	13	11
16 to 20 years	13	24	4	14	9	6	17	7	0	7	3	0	53	0	0	0	14	12	13	14
21-40 YEARS	33	36	59	32	44	34	32	35	41	33	38	0	0	100	100	0	35	24	31	34
21 to 30 years	21	25	41	20	28	20	21	23	28	20	21	0	0	100	0	0	20	18	20	21
31 to 40 years	12	11	17	11	16	14	11	12	13	13	17	0	0	0	100	0	14	6	11	14
41+ YEARS	11	9	21	10	14	15	8	20	5	16	11	0	0	0	0	100	13	3	12	9
41 years or more	11	9	21	10	14	15	8	20	5	16	11	0	0	0	0	100	13	3	12	9
DK/REFUSED	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0
DK/Refused	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0

Table 98: Q19. YEARS LIVED IN MILPITAS

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
<11 YEARS	32	44	13	30	34	33	28	38	30	29	31	28	29	48	24	31	32	32	28	33
Two years or less	5	9	2	6	6	5	6	7	4	9	5	5	3	10	3	5	5	6	11	0
Three to four years	8	12	4	9	7	12	6	5	6	7	6	4	9	11	6	7	8	8	0	3
Five to six years	8	11	2	7	7	6	8	6	9	7	6	5	7	10	3	6	6	8	2	0
Seven to ten years	11	12	4	8	14	10	7	19	11	5	14	15	10	17	11	13	13	10	16	29
11-20 YEARS	25	30	15	23	28	26	20	26	31	16	23	27	27	28	35	30	28	25	23	25
11 to 15 years	12	12	7	10	15	10	9	11	19	3	11	14	7	10	23	14	13	12	2	20
16 to 20 years	13	18	9	14	13	16	11	14	12	12	13	14	20	17	12	16	15	13	21	5
21-40 YEARS	33	22	47	34	31	32	35	32	30	29	31	36	39	24	39	34	33	32	34	39
21 to 30 years	21	15	24	19	22	21	17	23	22	14	24	23	23	21	21	22	22	21	28	16
31 to 40 years	12	7	23	15	9	11	18	9	8	15	7	13	15	3	18	13	12	12	6	23
41+ YEARS	11	3	25	13	7	10	17	4	9	27	14	8	5	0	3	5	7	11	15	4
41 years or more	11	3	25	13	7	10	17	4	9	27	14	8	5	0	3	5	7	11	15	4
DK/REFUSED	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0
DK/Refused	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0

Table 98: Q19. YEARS LIVED IN MILPITAS

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
<11 YEARS	32	31	26	29	47	28	35	28	28	39	31	32	28	25	26	45	36	20	51
Two years or less	5	1	7	4	13	4	7	3	4	8	6	3	4	3	10	8	5	4	13
Three to four years	8	10	6	5	12	8	8	7	8	10	4	9	8	2	2	16	9	4	12
Five to six years	8	7	5	7	12	6	9	3	9	8	9	2	6	9	3	11	7	5	17
Seven to ten years	11	13	8	13	10	10	12	15	7	12	12	17	11	11	10	11	15	6	9
11-20 YEARS	25	32	30	23	17	31	21	32	30	21	20	24	34	36	17	16	30	22	15
11 to 15 years	12	9	16	11	12	13	11	11	15	10	12	9	18	17	8	9	15	10	6
16 to 20 years	13	23	14	12	5	18	9	21	15	11	8	15	16	19	10	7	15	13	9
21-40 YEARS	33	25	29	44	31	27	39	29	26	35	43	22	33	31	34	32	26	42	30
21 to 30 years	21	14	18	26	24	16	25	19	14	24	27	18	24	16	18	23	18	23	25
31 to 40 years	12	11	11	18	7	11	14	10	12	11	17	4	10	15	16	9	8	19	5
41+ YEARS	11	11	15	5	5	13	5	11	16	5	5	22	4	8	22	7	8	15	4
41 years or more	11	11	15	5	5	13	5	11	16	5	5	22	4	8	22	7	8	15	4
DK/REFUSED	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
DK/Refused	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	QD GENDER							QB AGE					GENDER BY AGE						
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+			
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151			
<11 YEARS	32	34	28	39	56	38	15	12	13	45	14	12	48	12	40	16			
Two years or less	5	6	5	8	11	4	2	3	2	8	2	3	7	4	8	1			
Three to four years	8	9	6	14	13	8	2	0	1	12	2	1	14	2	10	1			
Five to six years	8	6	9	3	19	7	4	2	10	10	5	5	8	3	11	6			
Seven to ten years	11	14	9	14	13	19	6	7	0	15	5	4	20	3	11	7			
11-20 YEARS	25	26	25	25	23	33	34	13	5	26	24	10	26	28	28	20			
11 to 15 years	12	10	13	8	14	17	15	4	4	13	10	4	12	9	14	12			
16 to 20 years	13	16	11	17	9	16	19	9	1	13	13	6	14	19	13	9			
21-40 YEARS	33	32	33	37	21	25	40	48	23	28	39	38	25	42	30	37			
21 to 30 years	21	22	20	36	12	14	22	17	12	21	19	15	19	26	25	13			
31 to 40 years	12	11	13	0	9	10	18	31	11	6	20	23	6	16	5	23			
41+ YEARS	11	8	13	0	0	4	11	27	58	1	23	40	0	19	2	28			
41 years or more	11	8	13	0	0	4	11	27	58	1	23	40	0	19	2	28			
DK/REFUSED	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
DK/Refused	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			

Table 99: Q20. CHILDREN

	QA ON CELL PHONE		DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION				
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
HAVE CHILDREN	51	41	43	42	60	51	54	49	50	53	52	48	54	54	60	46	52	50	55	64	53	44
Yes, children under 19 at home	27	28	16	23	31	28	29	23	24	32	28	24	26	26	41	25	25	28	25	18	25	16
Yes, no children under 19 at home	24	13	27	19	29	22	25	26	25	21	24	24	29	28	19	21	28	22	29	47	28	28
NO CHILDREN	44	58	57	58	31	47	35	45	49	33	45	41	39	39	36	50	39	47	39	29	38	48
No, no children	44	58	57	58	31	47	35	45	49	33	45	41	39	39	36	50	39	47	39	29	38	48
DK/NA/REF	5	1	0	1	9	2	11	6	2	13	4	11	7	6	4	4	9	3	6	7	9	8
DK/NA/Refused	5	1	0	1	9	2	11	6	2	13	4	11	7	6	4	4	9	3	6	7	9	8
	Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT				
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
HAVE CHILDREN	51	57	57	50	56	59	46	60	54	57	66	48	47	47	61	64	60	35	50	51		
Yes, children under 19 at home	27	29	14	27	27	29	26	25	44	27	36	38	33	20	15	9	31	23	27	27		
Yes, no children under 19 at home	24	27	43	23	29	30	21	35	10	30	30	10	14	27	46	55	29	12	23	24		
NO CHILDREN	44	43	28	46	31	32	51	35	9	37	15	48	50	47	32	27	36	61	43	45		
No, no children	44	43	28	46	31	32	51	35	9	37	15	48	50	47	32	27	36	61	43	45		
DK/NA/REF	5	0	15	3	14	9	2	5	36	6	19	4	4	5	7	9	4	4	6	3		
DK/NA/Refused	5	0	15	3	14	9	2	5	36	6	19	4	4	5	7	9	4	4	6	3		

Table 99: Q20. CHILDREN

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
<u>HAVE CHILDREN</u>	51	100	100	100	0	100	100	0	0	59	53	39	53	58	47	50	50	51	66	44
Yes, children under 19 at home	27	100	0	53	0	55	52	0	0	19	21	23	32	44	29	31	29	28	28	7
Yes, no children under 19 at home	24	0	100	47	0	45	48	0	0	41	32	16	20	14	18	18	21	23	38	37
<u>NO CHILDREN</u>	44	0	0	0	100	0	0	100	100	39	43	58	41	40	51	47	46	44	34	56
No, no children	44	0	0	0	100	0	0	100	100	39	43	58	41	40	51	47	46	44	34	56
<u>DK/NA/REF</u>	5	0	0	0	0	0	0	0	0	1	4	3	7	2	2	3	3	5	0	0
DK/NA/Refused	5	0	0	0	0	0	0	0	0	1	4	3	7	2	2	3	3	5	0	0

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
HAVE CHILDREN	51	44	54	47	62	50	53	47	54	55	50	27	42	53	70	67	42	62	55
Yes, children under 19 at home	27	19	27	26	42	23	32	24	24	32	33	3	27	25	30	46	23	29	38
Yes, no children under 19 at home	24	25	28	21	20	27	20	23	30	24	17	24	15	28	40	21	19	32	17
NO CHILDREN	44	54	41	50	36	47	44	48	43	41	47	68	58	47	30	30	58	32	28
No, no children	44	54	41	50	36	47	44	48	43	41	47	68	58	47	30	30	58	32	28
DK/NA/REF	5	2	5	3	2	4	3	5	2	3	2	5	0	1	0	3	1	7	17
DK/NA/Refused	5	2	5	3	2	4	3	5	2	3	2	5	0	1	0	3	1	7	17

	QD GENDER				QB AGE					GENDER BY AGE						
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
HAVE CHILDREN	51	51	52	16	49	73	61	66	63	44	62	64	41	66	47	59
Yes, children under 19 at home	27	28	27	11	43	63	18	12	6	37	15	9	34	20	42	10
Yes, no children under 19 at home	24	23	25	5	6	10	43	54	57	7	48	55	8	46	6	49
NO CHILDREN	44	44	44	82	48	23	34	29	26	54	31	28	57	26	50	37
No, no children	44	44	44	82	48	23	34	29	26	54	31	28	57	26	50	37
DK/NA/REF	5	4	4	2	3	4	5	5	11	3	6	7	1	8	3	4
DK/NA/Refused	5	4	4	2	3	4	5	5	11	3	6	7	1	8	3	4

Table 100: Q21. RESIDENCE

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
Own	69	60	73	65	73	70	72	67	76	73	70	68	68	72	57	70	63	72	66	53	68	46
Rent	23	37	17	29	17	26	20	18	18	20	23	23	20	19	37	24	30	20	29	37	26	48
DK/NA/Refused	8	3	10	6	9	4	8	16	6	8	7	9	12	10	6	6	6	8	5	10	6	6

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
Own	69	73	63	71	67	72	68	69	90	70	79	58	71	69	83	87	100	0	71	68
Rent	23	22	12	23	20	18	26	21	0	18	15	36	22	20	11	7	0	100	22	24
DK/NA/Refused	8	5	25	6	13	10	6	10	10	11	5	7	7	11	7	6	0	0	7	8

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY										LANGUAGE OF INTERVIEW	
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
Own	69	78	85	81	57	84	79	51	64	76	65	82	46	78	61	68	69	70	49	66	
Rent	23	20	11	16	32	13	19	38	26	21	28	12	44	18	29	25	24	22	51	25	
DK/NA/Refused	8	2	4	3	11	3	1	11	10	3	7	6	10	4	9	7	7	8	0	10	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
Own	69	70	61	68	82	65	73	56	73	78	69	40	60	84	80	78	65	72	78
Rent	23	21	34	22	13	29	19	37	22	15	23	47	37	14	18	17	29	20	8
DK/NA/Refused	8	9	5	10	5	6	8	7	5	7	8	13	3	1	3	5	6	8	14

Table 100: Q21. RESIDENCE

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
Own	69	68	72	41	60	73	84	91	92	57	87	92	54	87	60	88
Rent	23	25	22	40	33	21	14	6	1	32	10	4	35	11	31	9
DK/NA/Refused	8	7	7	18	7	6	2	2	7	11	3	4	11	2	9	3

Table 101: Q22. INCOME

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>\$0-\$60K</u>	10	15	13	14	6	11	9	7	11	9	10	12	12	12	8	9	16	7	19	32	16	15
\$30,000 and under	3	4	5	4	2	4	2	1	4	0	3	2	5	5	0	2	5	2	7	0	5	3
\$30,001 - \$60,000	7	11	8	10	4	7	7	6	7	9	6	10	7	7	8	6	11	5	12	32	11	12
<u>\$60K-\$90K</u>	18	26	24	25	11	18	16	19	21	15	19	13	12	15	11	22	17	19	13	7	15	25
\$60,001 - \$90,000	18	26	24	25	11	18	16	19	21	15	19	13	12	15	11	22	17	19	13	7	15	25
<u>\$90K-\$120K</u>	22	27	28	28	17	25	19	18	31	22	23	17	17	19	12	26	14	26	8	11	13	19
\$90,001 - \$120,000	22	27	28	28	17	25	19	18	31	22	23	17	17	19	12	26	14	26	8	11	13	19
<u>\$120K-\$150K</u>	10	8	16	11	9	10	12	10	10	10	10	10	9	10	9	10	12	9	12	5	12	12
\$120,001 - \$150,000	10	8	16	11	9	10	12	10	10	10	10	10	9	10	9	10	12	9	12	5	12	12
<u>\$150K+</u>	22	18	7	13	31	23	23	20	17	12	22	23	25	24	53	15	25	21	29	34	24	20
\$150,001 - \$180,000	6	6	0	3	8	5	7	7	6	0	6	4	12	8	13	2	6	5	6	12	6	6
More than \$180,000	17	12	7	10	23	18	16	13	11	12	16	18	13	16	40	13	18	16	23	22	18	14
<u>REFUSED</u>	17	6	12	9	26	12	21	27	10	32	15	26	25	19	8	17	17	17	19	11	19	10
Refused	17	6	12	9	26	12	21	27	10	32	15	26	25	19	8	17	17	17	19	11	19	10

Table 101: Q22. INCOME

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>\$0-\$60K</u>	10	14	16	11	9	10	10	16	3	12	2	10	10	9	4	21	6	21	9	11
\$30,000 and under	3	3	8	3	3	4	3	6	0	5	0	2	2	3	2	8	2	5	3	3
\$30,001 - \$60,000	7	11	8	7	6	6	7	10	3	7	2	8	7	5	1	13	4	16	6	8
<u>\$60K-\$90K</u>	18	23	8	20	11	14	20	14	4	17	5	16	25	21	15	7	16	29	19	17
\$60,001 - \$90,000	18	23	8	20	11	14	20	14	4	17	5	16	25	21	15	7	16	29	19	17
<u>\$90K-\$120K</u>	22	24	25	24	17	11	29	12	7	11	11	18	32	17	27	17	27	14	21	23
\$90,001 - \$120,000	22	24	25	24	17	11	29	12	7	11	11	18	32	17	27	17	27	14	21	23
<u>\$120K-\$150K</u>	10	9	1	10	4	10	11	11	9	11	7	8	7	9	13	21	12	8	11	9
\$120,001 - \$150,000	10	9	1	10	4	10	11	11	9	11	7	8	7	9	13	21	12	8	11	9
<u>\$150K+</u>	22	16	27	21	30	31	18	32	26	27	43	32	14	25	17	15	25	17	22	23
\$150,001 - \$180,000	6	6	5	6	4	7	6	6	0	7	7	6	5	9	2	6	5	7	5	6
More than \$180,000	17	11	22	15	26	24	13	26	26	20	36	26	10	16	15	9	20	10	16	17
<u>REFUSED</u>	17	13	23	15	29	24	13	14	50	22	31	15	13	20	25	19	15	12	19	16
Refused	17	13	23	15	29	24	13	14	50	22	31	15	13	20	25	19	15	12	19	16

Table 101: Q22. INCOME

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>\$0-\$60K</u>	10	1	10	5	15	5	6	17	12	10	19	16	7	7	6	9	10	10	15	19	
\$30,000 and under	3	1	4	2	4	2	3	5	3	3	3	8	2	0	3	3	3	3	0	9	
\$30,001 - \$60,000	7	1	6	3	11	3	4	13	9	7	15	8	5	7	3	6	7	7	15	10	
<u>\$60K-\$90K</u>	18	18	11	15	24	13	17	27	21	16	19	16	25	17	25	20	20	18	8	19	
\$60,001 - \$90,000	18	18	11	15	24	13	17	27	21	16	19	16	25	17	25	20	20	18	8	19	
<u>\$90K-\$120K</u>	22	20	26	23	23	27	19	18	30	17	26	26	25	16	24	22	23	21	40	28	
\$90,001 - \$120,000	22	20	26	23	23	27	19	18	30	17	26	26	25	16	24	22	23	21	40	28	
<u>\$120K-\$150K</u>	10	11	17	14	7	12	16	6	7	10	11	8	12	6	11	10	11	10	23	4	
\$120,001 - \$150,000	10	11	17	14	7	12	16	6	7	10	11	8	12	6	11	10	11	10	23	4	
<u>\$150K+</u>	22	38	20	30	15	33	27	20	11	28	18	26	11	41	16	24	22	23	13	14	
\$150,001 - \$180,000	6	7	5	6	5	5	7	5	5	9	11	4	4	7	1	4	5	6	11	4	
More than \$180,000	17	31	15	23	10	28	20	15	6	19	7	22	7	35	15	20	17	17	3	9	
<u>REFUSED</u>	17	12	15	13	15	10	15	11	18	19	8	9	21	13	19	14	14	18	0	16	
Refused	17	12	15	13	15	10	15	11	18	19	8	9	21	13	19	14	14	18	0	16	

Table 101: Q22. INCOME

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
<u>\$0-\$60K</u>	10	17	13	7	5	14	7	17	11	6	7	100	0	0	0	0	14	7	5
\$30,000 and under	3	6	3	2	2	4	2	4	3	2	3	31	0	0	0	0	4	1	4
\$30,001 - \$60,000	7	11	10	5	3	10	4	13	8	4	4	69	0	0	0	0	10	5	1
<u>\$60K-\$90K</u>	18	21	18	23	11	19	18	25	15	13	24	0	100	0	0	0	25	14	4
\$60,001 - \$90,000	18	21	18	23	11	19	18	25	15	13	24	0	100	0	0	0	25	14	4
<u>\$90K-\$120K</u>	22	24	30	19	14	28	18	26	31	19	16	0	0	100	0	0	28	18	12
\$90,001 - \$120,000	22	24	30	19	14	28	18	26	31	19	16	0	0	100	0	0	28	18	12
<u>\$120K-\$150K</u>	10	8	14	8	7	12	7	11	12	7	7	0	0	0	100	0	11	10	5
\$120,001 - \$150,000	10	8	14	8	7	12	7	11	12	7	7	0	0	0	100	0	11	10	5
<u>\$150K+</u>	22	11	13	26	50	12	35	9	15	43	26	0	0	0	0	100	13	28	41
\$150,001 - \$180,000	6	3	6	7	6	5	7	4	6	7	7	0	0	0	0	26	3	9	6
More than \$180,000	17	8	6	18	44	7	28	5	9	36	19	0	0	0	0	74	10	20	35
<u>REFUSED</u>	17	18	13	17	13	15	16	12	16	12	19	0	0	0	0	0	9	23	34
Refused	17	18	13	17	13	15	16	12	16	12	19	0	0	0	0	0	9	23	34

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN										MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
				18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+				
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>\$0-\$60K</u>	10	11	9	16	8	7	7	6	21	11	9	12	13	8	8	10
\$30,000 and under	3	3	3	5	3	4	1	3	8	4	2	5	4	2	3	2
\$30,001 - \$60,000	7	8	6	10	6	3	7	3	13	7	7	7	9	6	5	8
<u>\$60K-\$90K</u>	18	19	18	27	21	12	15	19	9	21	15	15	21	15	21	15
\$60,001 - \$90,000	18	19	18	27	21	12	15	19	9	21	15	15	21	15	21	15
<u>\$90K-\$120K</u>	22	22	23	16	24	19	27	27	21	20	26	24	19	28	23	24
\$90,001 - \$120,000	22	22	23	16	24	19	27	27	21	20	26	24	19	28	23	24
<u>\$120K-\$150K</u>	10	9	11	6	9	12	11	9	19	9	12	13	7	13	11	11
\$120,001 - \$150,000	10	9	11	6	9	12	11	9	19	9	12	13	7	13	11	11
<u>\$150K+</u>	22	27	20	15	25	37	24	19	7	25	20	14	30	23	22	18
\$150,001 - \$180,000	6	6	6	6	5	7	8	6	1	6	6	4	5	7	7	5
More than \$180,000	17	21	13	10	21	30	16	13	6	19	14	10	25	15	15	12
<u>REFUSED</u>	17	12	19	20	12	12	16	20	23	15	18	21	10	14	15	22
Refused	17	12	19	20	12	12	16	20	23	15	18	21	10	14	15	22

Table 102: LANGUAGE OF INTERVIEW

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>ENGLISH</u>	94	87	92	89	100	92	97	98	93	89	94	97	94	95	97	94	96	94	97	78	98	88
English	94	87	92	89	100	92	97	98	93	89	94	97	94	95	97	94	96	94	97	78	98	88
<u>SPANISH</u>	3	5	5	5	0	3	0	2	3	7	3	2	4	4	3	1	2	3	2	22	1	9
Spanish	3	5	5	5	0	3	0	2	3	7	3	2	4	4	3	1	2	3	2	22	1	9
<u>VIETNAMESE/CHINESE</u>	3	8	4	6	0	4	2	0	4	4	3	1	3	1	0	5	2	4	1	0	1	3
Vietnamese	2	4	2	4	0	3	1	0	3	0	2	0	1	0	0	3	0	2	0	0	0	3
Chinese	1	3	2	2	0	2	1	0	1	4	1	1	2	1	0	2	1	1	1	0	1	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>ENGLISH</u>	94	92	100	93	100	93	95	90	95	92	96	95	95	94	93	95	95	91	95	94		
English	94	92	100	93	100	93	95	90	95	92	96	95	95	94	93	95	95	91	95	94		
<u>SPANISH</u>	3	4	0	3	0	4	2	8	0	5	1	2	2	3	1	4	2	6	2	3		
Spanish	3	4	0	3	0	4	2	8	0	5	1	2	2	3	1	4	2	6	2	3		
<u>VIETNAMESE/CHINESE</u>	3	5	0	4	0	3	3	3	5	3	3	3	3	2	6	1	3	3	2	4		
Vietnamese	2	4	0	2	0	2	2	3	0	2	0	1	2	2	4	1	1	3	1	3		
Chinese	1	1	0	1	0	1	1	0	5	1	3	2	1	0	2	0	2	0	2	1		

Table 102: LANGUAGE OF INTERVIEW

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY										LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS			
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21			
<u>ENGLISH</u>	94	97	91	94	94	94	94	94	94	100	81	91	100	100	87	95	93	100	0	0			
English	94	97	91	94	94	94	94	94	94	100	81	91	100	100	87	95	93	100	0	0			
<u>SPANISH</u>	3	3	4	3	2	3	4	1	3	0	19	0	0	0	0	0	3	0	100	0			
Spanish	3	3	4	3	2	3	4	1	3	0	19	0	0	0	0	0	3	0	100	0			
<u>VIETNAMESE/CHINESE</u>	3	1	5	3	4	3	2	6	2	0	0	9	0	0	13	5	4	0	0	100			
Vietnamese	2	0	3	2	2	2	1	3	1	0	0	0	0	0	13	3	2	0	0	59			
Chinese	1	1	1	1	2	1	1	2	1	0	0	9	0	0	0	2	2	0	0	41			

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81	
<u>ENGLISH</u>	94	95	93	95	96	94	95	94	93	95	95	90	96	92	93	97	89	100	100	
English	94	95	93	95	96	94	95	94	93	95	95	90	96	92	93	97	89	100	100	
<u>SPANISH</u>	3	5	3	1	1	4	1	2	6	1	1	4	1	5	6	2	5	0	0	
Spanish	3	5	3	1	1	4	1	2	6	1	1	4	1	5	6	2	5	0	0	
<u>VIETNAMESE/CHINESE</u>	3	0	4	4	3	2	4	4	1	4	4	6	3	4	1	2	6	0	0	
Vietnamese	2	0	4	1	2	2	2	4	1	2	2	4	2	2	1	0	4	0	0	
Chinese	1	0	0	3	1	0	2	0	0	2	2	2	1	1	0	2	2	0	0	

	QD GENDER				QB AGE						GENDER BY AGE					
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>ENGLISH</u>	94	94	94	90	95	94	97	93	100	93	97	96	94	96	92	97
English	94	94	94	90	95	94	97	93	100	93	97	96	94	96	92	97
<u>SPANISH</u>	3	2	3	6	3	4	0	1	0	4	0	1	3	0	6	0
Spanish	3	2	3	6	3	4	0	1	0	4	0	1	3	0	6	0
<u>VIETNAMESE/CHINESE</u>	3	4	2	4	2	2	3	6	0	3	3	3	3	4	2	2
Vietnamese	2	3	1	3	1	0	3	2	0	2	2	1	2	3	1	1
Chinese	1	2	1	1	1	2	0	3	0	1	1	2	1	1	1	1

Table 103: MODE OF INTERVIEW

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
Telephone	50	100	100	100	0	60	32	38	67	47	55	28	39	44	44	56	48	52	44	60	44	63
Online	50	0	0	0	100	40	68	62	33	53	45	72	61	56	56	44	52	48	56	40	56	37

	Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT		
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
Telephone	50	64	38	55	30	42	57	46	13	45	31	56	59	44	34	40	47	62	50	50
Online	50	36	62	45	70	58	43	54	87	55	69	44	41	56	66	60	53	38	50	50

	Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY										LANGUAGE OF INTERVIEW	
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
Telephone	50	42	39	41	65	43	39	66	63	42	67	40	40	53	55	48	53	47	100	100
Online	50	58	61	59	35	57	61	34	37	58	33	60	60	47	45	52	47	53	0	0

	QE EDUCATION				EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
Telephone	50	71	48	49	33	58	43	61	55	44	42	69	69	62	57	30	100	0	0
Online	50	29	52	51	67	42	57	39	45	56	58	31	31	38	43	70	0	100	100

Table 103: MODE OF INTERVIEW

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
Telephone	50	52	48	73	52	48	44	25	35	58	38	29	65	32	53	43
Online	50	48	52	27	48	52	56	75	65	42	62	71	35	68	47	57

Table 104: CONTACT METHOD

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
Telephone	50	100	100	100	0	60	32	38	67	47	55	28	39	44	44	56	48	52	44	60	44	63
Email	38	0	0	0	77	29	54	50	26	42	34	59	48	43	33	35	38	38	39	11	42	18
Postcard	12	0	0	0	23	11	14	12	8	11	11	13	13	13	23	9	15	10	17	29	14	20

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
Telephone	50	64	38	55	30	42	57	46	13	45	31	56	59	44	34	40	47	62	50	50
Email	38	30	46	34	52	41	34	38	50	40	47	25	34	42	61	56	40	34	39	38
Postcard	12	6	16	11	17	17	9	15	37	15	22	19	7	14	5	5	13	4	11	12

	Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
Telephone	50	42	39	41	65	43	39	66	63	42	67	40	40	53	55	48	53	47	100	100
Email	38	41	52	47	28	43	50	24	32	49	28	37	57	28	41	40	36	41	0	0
Postcard	12	16	8	13	7	14	11	10	5	9	6	24	3	19	4	13	11	12	0	0

	QE EDUCATION						EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
Telephone	50	71	48	49	33	58	43	61	55	44	42	69	69	62	57	30	100	0	0
Email	38	24	45	42	40	36	41	35	39	36	46	26	29	32	37	49	0	100	0
Postcard	12	4	7	9	28	6	16	4	7	20	12	5	2	6	6	21	0	0	100

Table 104: CONTACT METHOD

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
Telephone	50	52	48	73	52	48	44	25	35	58	38	29	65	32	53	43
Email	38	36	41	18	26	44	47	69	53	28	54	62	18	61	37	47
Postcard	12	12	10	9	22	8	9	6	12	14	9	8	17	7	10	10

Table 105: A/B SPLIT

		QA ON CELL PHONE		DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
A	50	51	48	50	50	50	50	50	54	61	51	47	61	52	36	51	46	52	52	59	48	39
B	50	49	52	50	50	50	50	50	46	39	49	53	39	48	64	49	54	48	48	41	52	61

		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
A	50	49	37	50	55	53	50	62	49	54	47	48	52	50	44	59	51	48	100	0
B	50	51	63	50	45	47	50	38	51	46	53	52	48	50	56	41	49	52	0	100

		Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
A	50	50	49	50	49	52	48	47	51	50	50	50	50	47	50	50	50	50	45	40	
B	50	50	51	50	51	48	52	53	49	50	50	50	50	53	50	50	50	50	55	60	

		QE EDUCATION					EDUCATION BY GENDER					Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
A	50	48	50	50	50	49	50	47	51	53	47	44	52	48	53	48	50	51	48
B	50	52	50	50	50	51	50	53	49	47	53	56	48	52	47	52	50	49	52

Table 105: A/B SPLIT

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
A	50	50	50	50	50	50	50	50	50	50	50	50	50	50	49	50
B	50	50	50	50	50	50	50	50	50	50	50	50	50	50	51	50

Table 106: DEMOGRAPHIC COMBINATIONS

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	671	201	137	337	334	400	117	154	179	32	560	109	116	279	65	326	212	452	114	11	176	32
<u>PARENTS</u>	96	99	100	99	93	98	92	94	99	89	97	92	94	94	96	98	94	97	96	100	94	94
DADS	25	23	18	21	28	26	24	21	24	33	26	22	24	23	36	24	22	26	21	43	22	21
MOMS	27	18	26	21	33	25	31	28	27	20	27	28	31	31	24	24	32	24	36	26	33	24
MEN W/NO CHILDREN	22	29	27	28	15	25	17	17	22	24	21	23	18	16	24	26	18	23	15	0	16	27
WOMEN W/NO CHILDREN	23	29	28	29	17	22	18	29	25	11	24	19	21	24	13	24	22	23	23	31	23	22
<u>EDUCATION BY GENDER</u>	98	99	97	98	97	99	92	99	100	93	99	93	96	98	96	98	97	98	100	100	97	97
NON-COLLEGE MEN	23	27	29	28	18	24	20	23	25	36	23	20	24	23	20	24	23	23	20	24	21	34
NON-COLLEGE WOMEN	27	26	34	29	24	23	32	30	29	20	27	26	30	33	16	23	33	24	33	57	31	35
COLLEGE+ MEN	25	26	17	22	28	28	25	18	23	26	25	28	20	19	39	28	20	28	20	19	20	16
COLLEGE+ WOMEN	23	21	18	19	27	23	16	28	23	12	24	19	22	24	21	23	22	23	27	0	25	12
<u>GENDER BY AGE</u>	98	96	99	97	99	98	96	99	99	93	98	96	98	98	98	98	97	98	98	100	97	98
MEN 18-49	28	40	30	36	20	34	20	19	25	31	28	26	20	21	37	32	24	30	21	18	23	30
MEN 50+	20	11	15	13	27	17	24	23	22	30	19	21	24	20	23	19	18	21	19	25	18	19
WOMEN 18-49	28	32	25	29	27	27	24	32	29	19	29	25	24	31	33	24	30	27	25	31	27	38
WOMEN 50+	22	13	29	19	26	20	27	25	23	13	22	24	30	26	4	23	26	21	33	26	29	11

Table 106: DEMOGRAPHIC COMBINATIONS

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	671	151	19	541	84	206	431	94	11	165	41	210	171	138	81	71	468	157	334	337
<u>PARENTS</u>	96	100	93	97	90	94	98	95	86	95	89	98	97	96	93	93	97	96	95	97
DADS	25	29	38	25	29	26	25	21	28	24	32	26	25	25	23	23	30	14	26	24
MOMS	27	29	28	26	30	36	22	39	42	35	39	24	21	23	40	43	31	22	26	28
MEN W/NO CHILDREN	22	22	25	22	21	16	24	13	12	17	11	26	22	25	15	8	16	35	20	23
WOMEN W/NO CHILDREN	23	20	2	25	10	17	27	21	4	19	7	22	28	24	15	19	21	25	23	22
<u>EDUCATION BY GENDER</u>	98	100	100	99	95	97	98	98	91	97	97	98	100	99	100	87	97	99	97	98
NON-COLLEGE MEN	23	28	38	24	25	18	25	10	15	17	20	21	29	21	18	24	18	36	22	24
NON-COLLEGE WOMEN	27	27	19	27	20	27	27	36	23	27	28	24	32	19	26	40	28	25	27	26
COLLEGE+ MEN	25	23	32	25	29	26	25	26	25	26	27	31	21	29	24	11	28	16	27	24
COLLEGE+ WOMEN	23	22	11	24	20	27	21	26	28	28	22	23	18	30	32	12	23	22	22	24
<u>GENDER BY AGE</u>	98	99	100	98	99	97	98	97	90	98	95	97	98	99	97	99	98	97	98	98
MEN 18-49	28	28	32	28	29	19	32	18	20	21	11	43	28	26	14	1	22	42	28	28
MEN 50+	20	22	38	20	25	23	17	17	14	21	32	8	21	24	27	34	24	10	20	20
WOMEN 18-49	28	28	6	29	19	31	27	31	42	32	26	36	30	34	13	6	24	37	28	28
WOMEN 50+	22	21	23	21	26	24	22	31	13	23	26	11	18	15	43	59	28	8	23	22
	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	671	185	162	347	298	167	181	145	153	95	90	97	83	89	97	387	544	633	17	21
<u>PARENTS</u>	96	100	100	100	100	100	100	100	100	99	96	97	93	97	98	97	97	96	100	100
DADS	25	49	47	48	0	100	0	0	0	22	23	23	17	36	26	26	25	25	29	25
MOMS	27	51	53	52	0	0	100	0	0	38	30	16	36	22	21	24	25	27	38	19
MEN W/NO CHILDREN	22	0	0	0	49	0	0	100	0	20	13	33	15	23	28	25	23	21	5	39
WOMEN W/NO CHILDREN	23	0	0	0	51	0	0	0	100	19	30	25	26	16	23	22	23	23	29	18
<u>EDUCATION BY GENDER</u>	98	100	96	98	99	99	97	99	99	99	99	99	100	100	100	98	99	98	100	94
NON-COLLEGE MEN	23	20	22	21	25	43	0	51	0	22	29	12	22	17	37	22	23	23	22	28
NON-COLLEGE WOMEN	27	23	33	28	26	0	54	0	51	43	49	8	33	11	23	18	24	26	61	8
COLLEGE+ MEN	25	29	25	27	23	56	0	48	0	19	7	45	14	44	17	31	26	25	12	30
COLLEGE+ WOMEN	23	28	16	22	25	0	43	0	48	14	14	33	31	27	23	28	25	23	6	29
<u>GENDER BY AGE</u>	98	98	99	99	97	98	99	98	97	99	100	97	100	99	97	98	98	98	100	92
MEN 18-49	28	34	9	22	36	46	0	74	0	14	23	32	21	47	34	33	31	28	32	31
MEN 50+	20	14	37	25	11	52	0	24	0	26	14	25	15	14	20	19	18	20	2	26
WOMEN 18-49	28	42	7	26	31	0	49	0	61	17	40	20	46	28	24	28	30	27	64	18
WOMEN 50+	22	8	46	26	19	0	50	0	36	41	23	21	19	9	19	18	19	23	3	16

Table 106: DEMOGRAPHIC COMBINATIONS

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	671	140	192	201	123	332	324	154	178	169	155	66	124	152	69	155	337	259	75
<u>PARENTS</u>	96	97	96	97	98	96	97	95	98	97	98	96	100	99	100	97	99	94	89
DADS	25	23	21	23	39	22	29	47	0	55	0	12	17	30	30	36	21	27	32
MOMS	27	22	34	24	24	29	24	0	54	0	50	17	25	23	41	32	21	35	27
MEN W/NO CHILDREN	22	25	21	23	19	22	21	48	0	41	0	38	32	17	14	19	28	13	20
WOMEN W/NO CHILDREN	23	27	20	27	17	23	23	0	43	0	47	29	26	30	16	11	29	19	10
<u>EDUCATION BY GENDER</u>	98	100	100	100	100	100	100	100	100	100	100	100	100	99	91	99	98	99	93
NON-COLLEGE MEN	23	49	44	0	0	46	0	100	0	0	0	39	31	26	25	9	28	21	9
NON-COLLEGE WOMEN	27	51	56	0	0	54	0	0	100	0	0	29	21	36	31	18	29	27	16
COLLEGE+ MEN	25	0	0	48	59	0	52	0	0	100	0	15	18	21	18	47	22	24	44
COLLEGE+ WOMEN	23	0	0	52	41	0	48	0	0	0	100	17	30	17	17	26	19	27	25
<u>GENDER BY AGE</u>	98	98	99	98	99	99	98	99	98	98	98	99	98	99	99	99	97	99	99
MEN 18-49	28	29	25	27	36	27	31	57	0	59	0	37	32	23	19	36	36	13	42
MEN 50+	20	20	19	20	22	19	21	42	0	40	0	16	16	24	24	19	13	31	12
WOMEN 18-49	28	24	29	31	26	27	29	0	51	0	61	23	32	28	30	26	29	27	26
WOMEN 50+	22	25	26	20	14	26	18	0	47	0	37	23	18	24	25	17	19	28	20

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	671	326	345	134	137	103	165	69	49	375	283	117	187	132	187	151
<u>PARENTS</u>	96	96	97	98	99	96	95	96	89	98	94	93	99	92	97	96
DADS	25	51	0	5	25	35	31	33	28	21	31	31	41	66	0	0
MOMS	27	0	52	11	26	37	30	33	35	24	32	34	0	0	47	59
MEN W/NO CHILDREN	22	44	0	43	26	14	13	16	6	29	12	11	57	26	0	0
WOMEN W/NO CHILDREN	23	0	44	39	23	10	22	14	21	25	20	17	0	0	50	37
<u>EDUCATION BY GENDER</u>	98	99	96	98	100	100	99	96	86	99	96	92	100	99	99	94
NON-COLLEGE MEN	23	47	0	33	19	17	21	23	27	24	23	24	47	49	0	0
NON-COLLEGE WOMEN	27	0	52	27	21	25	29	32	31	24	30	32	0	0	48	56
COLLEGE+ MEN	25	52	0	16	31	35	25	27	13	26	24	22	53	51	0	0
COLLEGE+ WOMEN	23	0	45	23	29	24	24	14	15	25	20	14	0	0	51	38
<u>GENDER BY AGE</u>	98	98	98	100	100	100	100	100	100	100	100	100	100	100	100	100
MEN 18-49	28	58	0	48	50	52	0	0	0	50	0	0	100	0	0	0
MEN 50+	20	40	0	0	0	0	47	50	40	0	47	46	0	100	0	0
WOMEN 18-49	28	0	54	52	50	48	0	0	0	50	0	0	0	0	100	0
WOMEN 50+	22	0	44	0	0	0	53	50	60	0	53	54	0	0	0	100

Table 1: Q15 MILPITAS CITY BUDGET FUNDING PRIORITY MEAN SCORE SUMMARY TABLE

	Total	QA ON CELL PHONE		DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
		YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
PUBLIC SAFETY	22.46	20.37	18.80	19.73	25.19	20.78	29.46	21.30	20.28	26.24	21.70	26.40	28.02	23.81	23.67	21.10	23.46	21.99	26.95	23.41	24.58	16.47
NEIGHBORHOODS/HOUSING	17.23	19.04	16.93	18.18	16.27	17.65	15.99	17.10	18.48	18.13	17.27	16.97	16.83	17.46	17.89	16.90	18.10	16.82	16.76	22.29	17.78	19.74
ECONOMIC DEVELOPMENT	16.60	16.58	20.80	18.31	14.90	17.23	14.46	16.68	17.67	13.28	17.16	13.87	13.91	14.70	16.98	18.10	15.02	17.40	14.56	16.14	14.32	19.36
ENVIRONMENT	15.03	14.57	15.35	14.89	15.17	14.92	14.03	16.09	14.85	14.24	14.95	15.44	13.79	15.47	15.70	14.53	15.18	14.94	14.54	20.55	14.40	19.03
CMMNTY WELLNESS/OPEN SPACE	14.65	13.57	15.03	14.17	15.14	14.42	13.75	15.96	13.73	16.05	14.56	15.05	14.48	14.96	12.37	14.85	15.55	14.24	14.84	7.12	16.57	11.52
TRANSPORTATION/TRANSIT	14.03	15.87	13.08	14.73	13.33	15.00	12.32	12.86	14.98	12.06	14.36	12.27	12.99	13.60	13.38	14.51	12.70	14.62	12.35	10.49	12.35	13.88
	Total	Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
		VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
PUBLIC SAFETY	22.46	21.77	31.13	21.53	27.72	25.72	20.87	24.29	29.63	24.10	31.47	19.66	21.96	22.76	23.95	29.68	22.91	20.61	22.06	22.86		
NEIGHBORHOODS/HOUSING	17.23	18.35	14.77	17.79	15.05	17.18	17.11	17.43	13.95	17.49	16.10	18.54	16.78	16.49	17.85	15.09	16.30	20.19	18.33	16.12		
ECONOMIC DEVELOPMENT	16.60	16.28	17.18	16.82	15.70	15.71	17.21	16.58	15.96	16.04	14.52	15.70	18.30	17.58	14.68	15.64	16.63	16.21	16.57	16.64		
ENVIRONMENT	15.03	15.07	15.23	15.04	15.17	15.75	14.63	15.98	18.39	15.82	15.51	16.51	14.29	14.33	15.21	13.58	15.17	14.84	15.53	14.53		
CMMNTY WELLNESS/OPEN SPACE	14.65	13.27	11.30	14.53	13.61	13.04	15.41	13.92	10.94	13.87	10.08	14.81	14.50	13.69	14.87	16.18	15.19	13.39	14.26	15.04		
TRANSPORTATION/TRANSIT	14.03	15.27	10.40	14.29	12.75	12.60	14.78	11.82	11.13	12.68	12.32	14.78	14.17	15.15	13.44	9.84	13.80	14.76	13.25	14.81		
	Total	Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY										LANGUAGE OF INTERVIEW		
		YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21		
PUBLIC SAFETY	22.46	22.84	25.09	23.89	20.44	23.76	23.77	19.45	20.88	27.31	19.98	22.97	20.03	21.15	19.84	21.27	21.06	22.53	19.53	22.60		
NEIGHBORHOODS/HOUSING	17.23	16.24	16.21	16.23	18.21	16.09	16.50	18.70	17.52	15.66	18.45	16.08	19.38	16.01	18.06	17.10	17.80	17.17	16.10	20.05		
ECONOMIC DEVELOPMENT	16.60	15.93	16.79	16.33	17.17	15.59	16.71	18.33	16.30	14.49	16.90	16.50	15.27	17.87	17.17	16.98	17.05	16.71	15.53	14.23		
ENVIRONMENT	15.03	15.83	14.66	15.29	14.63	15.56	15.19	13.56	15.52	15.67	14.82	15.40	16.15	15.07	14.45	14.91	14.75	15.16	13.79	11.88		
CMMNTY WELLNESS/OPEN SPACE	14.65	14.08	14.85	14.43	15.02	15.07	13.91	14.50	15.94	13.72	15.27	15.79	14.37	14.06	14.11	15.03	14.98	14.64	16.39	13.61		
TRANSPORTATION/TRANSIT	14.03	15.08	12.41	13.83	14.53	13.94	13.93	15.47	13.83	13.15	14.59	13.25	14.79	15.83	16.37	14.71	14.37	13.79	18.66	17.63		

Table 1: Q15 MILPITAS CITY BUDGET FUNDING PRIORITY MEAN SCORE SUMMARY TABLE

	Total	QE EDUCATION						EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
		HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
PUBLIC SAFETY	22.46	21.45	22.02	21.11	25.00	21.77	22.60	21.21	21.75	22.85	22.41	22.28	17.98	20.88	21.13	25.83	19.73	25.09	25.52
NEIGHBORHOODS/HOUSING	17.23	18.62	17.71	17.24	15.04	18.10	16.40	18.90	17.22	15.66	17.18	17.65	17.65	18.48	16.95	15.54	18.18	16.54	15.41
ECONOMIC DEVELOPMENT	16.60	16.29	15.58	17.36	17.26	15.88	17.32	15.77	16.17	17.99	16.58	18.96	18.14	16.96	16.89	15.09	18.31	14.61	15.85
ENVIRONMENT	15.03	15.99	15.35	15.11	13.86	15.63	14.63	15.11	15.96	14.03	15.27	14.81	15.23	15.16	16.69	14.35	14.89	15.07	15.49
CMMNTY WELLNESS/OPEN SPACE	14.65	13.61	14.76	15.43	14.17	14.27	14.95	15.13	13.91	14.33	15.62	13.41	15.80	13.66	16.04	14.55	14.17	15.30	14.61
TRANSPORTATION/TRANSIT	14.03	14.03	14.59	13.75	14.66	14.35	14.10	13.87	14.99	15.14	12.94	12.89	15.19	14.86	12.30	14.63	14.73	13.39	13.12
	Total	QD GENDER						QB AGE				GENDER BY AGE							
		MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+			
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151			
PUBLIC SAFETY	22.46	21.98	22.48	19.71	19.49	22.91	24.91	25.95	25.79	20.49	25.31	25.88	19.72	25.37	20.49	25.14			
NEIGHBORHOODS/HOUSING	17.23	17.45	17.05	19.18	16.93	16.11	16.57	17.10	15.10	17.51	16.45	16.28	17.29	17.02	17.82	15.95			
ECONOMIC DEVELOPMENT	16.60	16.88	16.37	16.97	17.31	15.82	16.98	15.37	16.00	16.79	16.42	15.63	18.16	15.06	15.36	17.65			
ENVIRONMENT	15.03	14.49	15.39	15.04	16.25	14.50	15.06	14.77	14.01	15.35	14.81	14.46	13.84	15.61	16.63	14.09			
CMMNTY WELLNESS/OPEN SPACE	14.65	14.70	14.88	13.67	14.92	16.13	13.86	13.54	16.47	14.80	14.22	14.74	15.18	14.03	14.93	14.47			
TRANSPORTATION/TRANSIT	14.03	14.49	13.83	15.43	15.10	14.52	12.62	13.27	12.63	15.06	12.78	13.01	15.81	12.91	14.77	12.69			



CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Provide Direction on American Rescue Plan Act (ARPA) Funding for Council Priority Items and Modifications to the ARPA Investment Plan and Provide Input on Proposed Process for Future Changes to the ARPA Investment Plan
Category:	Leadership and Support Services
Meeting Date:	3/1/2022
Staff Contact:	Ashwini Kantak, Assistant City Manager, 408-586-3053 Lauren Lai, Director of Finance, 408-586-3111
Recommendations:	1. Consider Council priority items for American Rescue Plan Act (ARPA) funding and provide direction to staff on any required modifications to the ARPA Investment Plan to allow for the additional allocation 2. Review and provide input to staff on proposed process for future changes to the ARPA Investment Plan

Background:

In March 2020, due to the rampant spread of the Coronavirus (Pandemic), a state of emergency was declared at the local, state, and federal levels and stay-at-home orders issued, which had an enormous impact on the local, state and national economy as well as the City's finances.

On March 11, 2021, President Biden signed into law the American Rescue Plan Act (ARPA), a \$1.9 trillion stimulus package, to counteract the economic impacts of the pandemic. The City's ARPA allocation of \$16,736,815 is available in two tranches; the first half was received in June 2021, and the second half will be provided in June 2022. Funds need to be either expended or encumbered by December 31, 2024, with all funds to be expended by December 31, 2026.

On May 11 ([link to staff report](#)), staff presented preliminary information on ARPA's Coronavirus State and Local Fiscal Recovery Funding. Staff also provided information on other funding through ARPA that could benefit the Milpitas community since the Coronavirus Local Fiscal Recovery Funding (CLFRF) is only a portion of the total ARPA funding. Staff received Council input on ARPA Plan spending priorities in May and June ([June 8 Council Meeting agenda report](#)). A majority of the spending priorities were related to financial assistance and social services to those impacted by the pandemic, economic vitality, infrastructure, public safety, and technology.

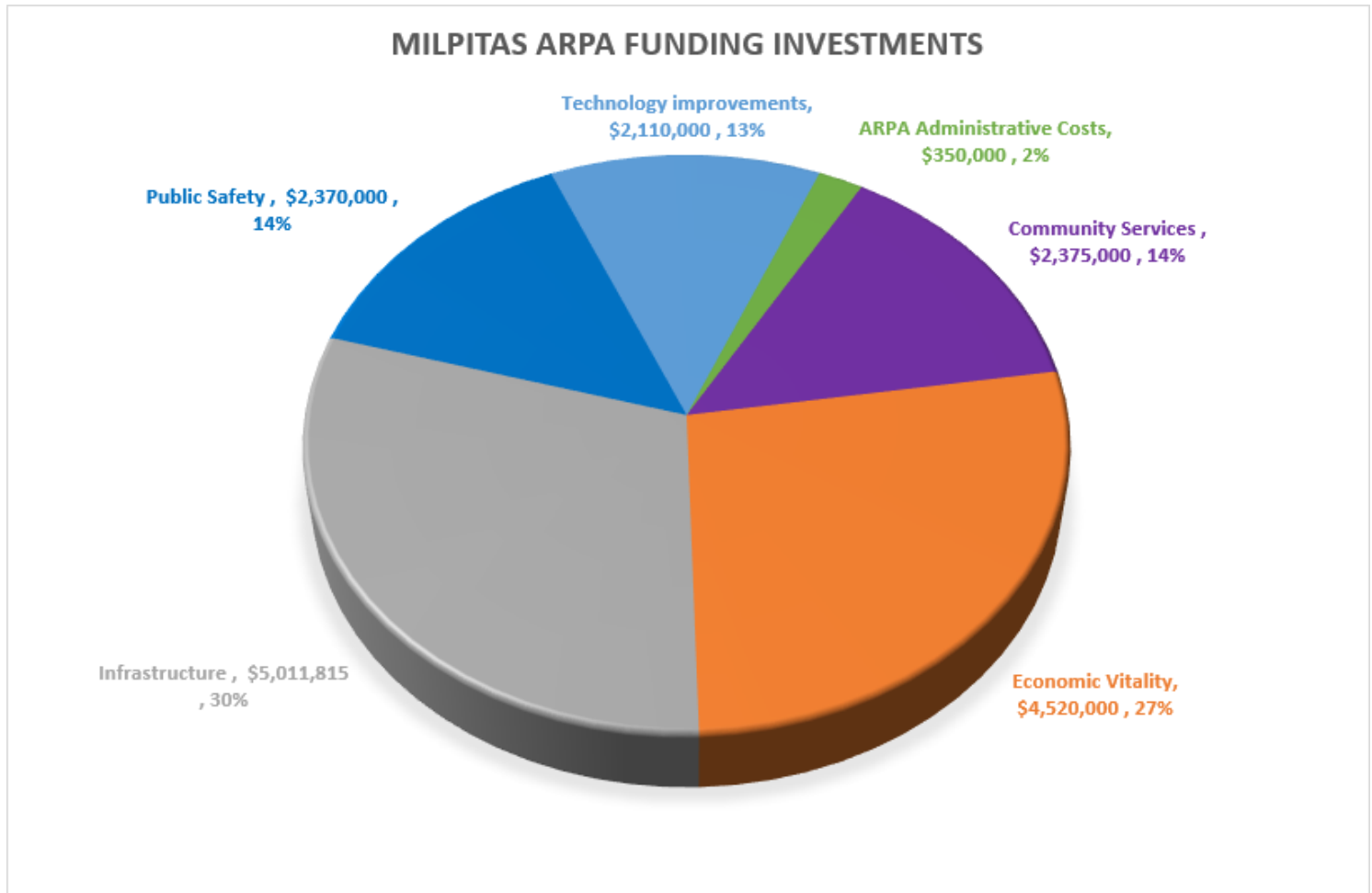
On June 21 ([link to the agenda report](#)), Council approved the ARPA Investment Framework including the Fiscal Guidelines and Five Investment Areas. Fiscal Guidelines include the following:

1. Identify and promote **other ARPA or State funding sources** to the extent possible before dedicating local ARPA funds.
2. Use one-time ARPA funds for **one-time expenditures** such as investment in infrastructure or technology with minimum ongoing operating costs.
3. **Avoid ongoing General Fund commitments** with additional programs and positions.
4. **Avoid creating a structural budget deficit** if restoring any reduced services.
5. Leverage **regional agencies, non-profit partners, and existing programs** to maximize efficiency in delivering programs and services.

On August 9 ([link to the agenda report](#)), Council approved funding for 25 programs in the ARPA Investment Plan and delegated authority to the City Manager to proceed with appropriation actions and contract approval.

up to the approved amount for each program approved by Council, once compliance with ARPA procurement, contracting, and reporting requirements are confirmed. This will allow the funding to go to residents and businesses significantly impacted by the pandemic, in an efficient and expeditious manner.

Funding for the Five Investment areas of **Community Services**, **Economic Vitality**, **Infrastructure**, **Public Safety**, and **Technology** is as follows:



On January 11, 2022 ([link to the agenda report](#)), Council approved program funding re-allocations to enhance service delivery and/or streamline implementation, especially procurement.

Based on Council feedback at the January 25, 2022, Budget Study Session and as a part of the Fiscal Year 2022-23 budget development, Staff is requesting the Council consideration of priority items for potential ARPA funding and direction to staff on any required modifications to the ARPA Investment Plan to allow for the additional allocation.

Analysis:

As part of the budget development process, Staff strategically evaluates priorities and funding options. In this process, Staff is exploring the option of ARPA funding for various City services that may align with the Council's Five ARPA Investment Areas. Council may want to consider these priority items for ARPA funding and provide direction to staff on modifications, if any, to the ARPA Investment Plan. Since there may not be sufficient funding to re-allocate from other ARPA programs, staff is also seeking Council input on whether other funding sources should be evaluated for funding the items discussed below. If Council determines these to be priorities that need to be incorporated into the Fiscal Year 2022-2023 budget development, then Staff will receive that information accordingly.

Business Improvement District (\$75,000)

ARPA funding could be used for the business improvement district (BID) feasibility analysis and technical support for property owners and business owners on Main Street to assist with the formation of a BID and an engineer's report. A feasibility and analysis study will cost approximately \$75,000 in one-time funding.

A business improvement district (BID) is a geographic area in which businesses opt to pay a self-assessed levy to fund projects and services within the district's boundaries. The services provided by BIDs are supplemental to those already provided by the City of Milpitas. In alignment with Strategy 31 of the Economic Development Strategy (EDS) to position Main Street (Midtown) as a community destination for local, independent retail and restaurants, the Office of Economic Development is proposing that a consultant conduct a feasibility analysis for the creation of either a property-based BID or a business-based BID for a portion of downtown on North and South Main Street.

Specifically, the BID is aligned with EDS Implementation Actions 31.3: Provide technical support for property/business owners on Main Street to explore forming a BID; funding services for BID formation consultant, and Action 31.6: Work with businesses to explore/implement rebranding of Main Street; possible funding from a new area BID. In addition, the formation of a BID would support the vision of Main Street as will be articulated in the ongoing Milpitas Gateway - Main Street Specific Plan update, for which its purpose is described in the General Plan 2040 as "to create an economically-viable main street type development that serves as a cultural hub of the city." Furthermore, the section Fiscal Sustainability under the Economic Development Element of the General Plan specifies Action ED-2c to "evaluate the feasibility of creating business improvement districts...to fund improvements and maintenance that support economic development."

As part of COVID-19 economic recovery, the City Council has been particularly focused on Main Street Revitalization efforts including the Pilot Storefront Improvement Grant Program, for both of which a BID would serve as a positive catalyst. BIDs are employed as an economic development tool to fund services such as cleaning streets, providing security, making capital improvements, construction of pedestrian and streetscape enhancements, various public infrastructure improvements, restoring and re-establishing historic districts, and marketing the area.

The formation of a BID is also aligned with Council Priority Area Economic Development and Job Growth (as listed in FY22 Adopted Budget and Financial Plan); and at the October 5, 2021, City Council meeting, Council recommended that the BID topic be sent to the Economic Development and Trade Commission, which will consider this matter on February 14, 2022. On February 14, 2022, the Economic Development and Trade Commission discussed establishing a BID. The response was favorable as it would complement Main Street Revitalization efforts through branding, the Specific Plan, and spur economic vitality by assisting the small business community.

Staff is requesting Council consideration of a potential allocation of \$75,000 of ARPA funding to the BID feasibility and analysis.

Unhoused Services (\$100,000)

ARPA funding could be used to continue the current services with Santa Clara County Office of Supportive Housing and the County's Homeless Engagement and Access Team (HEAT). Under the current \$200,000 agreement with the County, the HEAT Team, via Abode Services, began providing homeless outreach, assessment, and street-based case management services in March 2021. The HEAT Team performs outreach throughout Milpitas to engage and provide resources to the City's unhoused residents. The HEAT Team conducts assessments to enable more unhoused Milpitas residents to be enrolled into the County's community queue, which provides housing referrals to County-funded housing programs for placement into housing.

From March through December 2021, the HEAT Team conducted assessments for 119 unhoused Milpitas residents. Since services began, the HEAT Team's outreach and assessment of clients has increased the number of Milpitas clients that have been assessed and that are in the community queue, leading to more Milpitas clients being housed or being in the process to be housed.

For instance, during the contract period, a total of 32 unhoused residents in Milpitas have been referred to a housing program thus far. While this is not a performance measure in the agreement with the County, it demonstrates the benefit of increasing the assessments. The following highlights the current status of the 32 unhoused individuals referred to a housing program.

- 7 clients have been permanently housed.
- 7 clients are in housing search looking for an apartment.
- 8 clients are working on apartment applications with the County's Client Engagement Team for permanent housing.
- 10 clients have been referred to housing but have not yet been located by outreach workers.

The funding for this initial year of services will be expended by the end of this fiscal year. Given the major outreach and assessment effort completed in the first year of services, staff anticipates requiring reduced funding for ongoing services. Staff is requesting Council consideration of three potential options:

1. An allocation of \$100,000 of ARPA funding to continue current services. This level will fund approximately one full-time outreach worker for Milpitas.
2. A potential allocation of \$50,000 will fund approximately a 0.5 FTE. This will increase the response time for City referrals and decrease the City's flexibility to make requests at any time.
3. If the City chooses not to contract with the County for enhanced outreach services, the County will continue to provide these services but Milpitas referrals will be considered as part of County wide referrals, without an expedited response time or any reporting. Instead of the City making Milpitas referrals directly to Abode Services through the streamlined process the City established last year, the City will need to send Milpitas referrals to the County.

The County has also indicated that they are not resourced to provide monthly reports but will instead provide quarterly reports, similar to what they do for other cities. This change in frequency of reporting is proposed regardless of whether these services are funded at \$100,000 or \$50,000.

Another type of service the County provides cities is intensive project-based case management for permanent supportive housing. When supportive housing units in upcoming projects become available for occupancy, this type of service may be explored at \$13,500 per client per year. However, staff is not recommending this service currently as new supportive housing units are not available and the level of funding required is also not sustainable.

In response to a request at the February 15 Council meeting, included below is information about other cities in Santa Clara County that have contracted with the County for outreach and/or case management.

City	Contract Amount	Services
Morgan Hill	\$50,000	Outreach (in FY 23 this funding will be shifting to homelessness prevention)
Mountain View	\$585,000	Intensive Case Management for Permanent Supportive Housing (\$125,000) Outreach (\$60,000) Safe Parking (\$400,000)
Santa Clara	\$125,000	Intensive Case Management for Permanent Supportive Housing
San Jose	\$1,000,000	Intensive Case Management for Permanent Supportive Housing

Milpitas Sustainable Neighbor Education Program (\$60,000)

Per Councilmember Chua's request at the January 11 Council meeting, \$60,000 of ARPA funding could be allocated to fund a Sustainable Neighbor Education Program. The purpose of this program is to support Milpitas in achieving its CAP (Climate Action Plan) goals by demonstrating how the community can utilize the

many city-promoted and city-supported sustainability and resiliency programs to reduce GHG emissions; developing and instilling long term skills and behaviors that can be shared with neighbors, family, friends and future generations to continue a low environmental impact community; promoting “how-to” steps that work; and proving Milpitas’ resilience to global trends, like climate change and pandemics.

The funding would be used to recruit up to 8 - 10 Milpitas volunteers (from different housing types) that will receive specific training and technical assistance to identify and implement a sustainability plan that can serve as a road map for various home improvements and behavioral changes that will reduce GHG emissions and resource impact. The program will provide training and support (coaching, technical assistance, and connecting to financial incentives such as rebates from SVCE or Energy Upgrade California program) over the course of participation; develop documentation (written, audio and video) of the challenges faced by each participant, coaching provided, attempts made, and failures and successes encountered. The program will highlight learnings; publish and highlight key changes that contribute to significantly lowering a resident’s GHG emissions and environmental impact through home electrification (building, appliances, products, services and behavior) and other indoor and outdoor water efficiency retrofits and encourage other Milpitas residents to learn from their neighbors and implement their own actions at home. City will also seek funding from Silicon Valley Clean Energy to augment/enhance this budget.

Estimated costs of the program:

Fellow or intern to develop and administer program	\$25,000
Grant/incentive for each volunteer participant of up to \$2,000 each	\$20,000
Outreach and education materials include video showcases that will serve as models to encourage other residents to make similar electrification/sustainability retrofits.	\$15,000
Total	\$60,000

Parks (\$350,000)

While the current ARPA Investment Plan allocates a signification amount of \$4.4 million (or 26%) of the total \$16.7 million Milpitas ARPA funding, there has been Council discussion about funding an additional \$350,000 to complete short-time improvements for the remaining two parks that were determined to be in poor condition. ARPA could be a funding source, albeit it may be difficult to re-allocate up to \$350,000 from the existing Five Investment Areas.

Potential Re-allocation of Milpitas ARPA Programs

Since the City received its first tranche of ARPA funding in June 2021, more information, opportunities, and priorities present themselves which weren’t known when the 25 ARPA funded programs were authorized. Accordingly, Council may want to consider re-allocation from and/or within some programs such as Main Street Revitalization, Chamber of Commerce, Accessory Dwelling Units Program, and Community Events.

Main St. Revitalization (\$500,000) -- Since spring 2020, the Pilot Storefront Improvement Grant Program (See Attachment 1 for additional information) has been underway. This \$50,000 program is funded by the Community Benefit Fund. The Pilot Program’s purpose is to improve the appearance of commercial storefronts to encourage economic vitality, enhance business marketability, increase property values, and attract residents, visitors, and new businesses to the enhanced business district. The Pilot Program is designed to benefit businesses located on Main Street and be a catalyst for future investment in the downtown and Main Street Revitalization. While there have been applicants and some interest in the Pilot Program, based upon the information to date, it appears the current ARPA allocation of \$400,000 to Main St. Revitalization may not be expediently deployed as intended. Council may want to consider reducing this amount to \$270,000 and reallocating \$70,000 to the BID study and \$60,000 to the Milpitas Sustainable Program. This will allow for longer term enhancements and services on Main Street, contingent on the

businesses agreeing to form a BID, and will play an important role in the revitalization of Main Street through infrastructure improvements, landscaping, branding and economic vitality elements. Also, this will support the City's efforts in achieving its CAP (Climate Action Plan) goals through city-supported sustainability and resiliency programs to reduce GHG emissions

Chamber of Commerce (\$200,000) – In 2021 and early 2022, the City Council met multiple times to consider ARPA funding to assist the Milpitas business community through its Economic Vitality Investment Framework. The approved ARPA Investment Plan included \$200,000 of ARPA funding for the Milpitas Chamber of Commerce (Chamber) to support local businesses through the following events and business assistance activities: Crab Feed, Art and Wine Festival, Business Workshops, and Job Fair(s).

ARPA is governed by federal rules and has rigorous reporting and compliance requirements. The ARPA Investment Plan envisioned the Chamber as a beneficiary. Unlike sub-recipients, beneficiaries do not require a competitive procurement process and the reporting requirements are less rigorous. As stated above, the Council was interested in having the Chamber use the money towards specific events and activities. Given the funding amount of \$200,000 and the potential appearance of the Chamber delivering services on behalf of the City, the Chamber could be classified as a sub-recipient. This would require a competitive solicitation (with no guarantee of the Chamber receiving the funding), specific commitments on deliverables and rigorous reporting requirements. Even if the Chamber is the successful sub-recipient through a competitive procurement process, it could result in challenges around reporting given the uncertainty around the specific programs and events as described below.

Due to the pandemic's public health and safety concerns, availability of financial and human resources, and interest by the business community, the Chamber is experiencing challenges in scheduling and implementation of previously proposed events and programs. Therefore, staff recommends the following ARPA funding modifications based on conversations with Chamber representatives:

- Chamber ARPA funding will consist of 2 tranches of \$100,000 each, with flexibility for staffing resources.
- The first tranche (Year 1) will be disbursed upon execution of a grant agreement by and between the City of Milpitas and the Chamber. The second tranche (Year 2) will be contingent upon a successful first year of ARPA funding for Chamber staffing resources and be considered as part of the overall City Council ARPA funding priorities.
- ARPA funding flexibility for staffing resources will be additive and an enhancement to the current Chamber staffing.
- The additional staffing will allow the Chamber to assist local businesses that have been negatively impacted by the pandemic through various programs, initiatives and events for business resiliency and recovery.
- The Chamber will fundraise to ensure that additional staffing services levels continue after receiving the one-time ARPA funding from the City.

Since the grant award will exceed \$50,000, the Chamber will be required to provide information regarding proposed objectives, outcomes, number of people served, etc. which will be outlined in the grant agreement.

Rental and mortgage assistance to low and moderate income residents (\$1,200,000)

The Council approved the Milpitas rental and mortgage assistance program to assist those impacted financially by COVID. Also, Council previously expressed the policy of leveraging other governmental resources with Milpitas ARPA funding. In the area of rental and mortgage assistance, various State and Federal funding sources exist. For this reason, Council may want to consider reducing this amount by up to \$100,000 and reallocating up to \$100,000 to continue the unhoused services with the County. This would enable the City to continue assisting the unhoused who may also have been negatively impacted by the pandemic.

Community Events – Council approved \$200,000 in ARPA funding for Community Events to support business revitalization. Funding would provide enhancements to the July 4th 2022 celebrations with the addition of a Ferris Wheel and a parade, four pop-up events related to agriculture, art walks, and camping in the park, cultural events reflective of our community such as Holi, Hoi An (Vietnamese Lantern Festival), and Día de los Muertos (Day of the Dead). \$70,000 of this funding is already committed for the first year, leaving \$62,000 of uncommitted funds for year 1. For all three program years, there is a total of \$130,000 of uncommitted funds. An example of an event that could be considered for funding in lieu of other community events is a 3-Day Roller Skating Summer Event, estimated at \$105,000 and recently approved by Council as a priority item. Another event that could be considered for funding could be a 3-Day Holiday Magic event in December 2022.

Uncommitted estimated costs of ARPA Community Events are:

Event Description	Estimated Cost
4 th of July Enhancements Ferris Wheel (3-year funding), Parade (1-year funding)	\$75,000
Earth Day/Agriculture (3-year funding)	\$7,500
Art Walk/Project Event (2-year funding)	\$5,000
Camping in the Park (3-year funding)	\$10,500
Holi Event (2-year funding)	\$6,000
Lantern Festival (2-year funding)	\$8,000
Day of the Dead (2-year funding)	\$6,000
Marketing & Outreach (3-year funding)	\$12,000
Total	\$130,000

Proposed process for future changes to the ARPA Investment Plan

While on August 9, Council approved funding for 25 programs in the ARPA Investment Plan and delegated authority to the City Manager to proceed with appropriation actions and contract approvals, up to the approved amount for each program approved by Council, Staff recommends an annual review of the ARPA funding allocation as a part of the annual budget development. The fiscal year 2022-23 budget development is currently underway, and Staff is requesting Council consideration of these and other priorities which may warrant ARPA funding re-allocation. This proposed process for ARPA funding would align with the citywide budget development and also maximize efficacy of budget management and service delivery.

TABLE 1: SUMMARY OF ARPA INVESTMENT PLAN – as of January 11, 2022 (For Reference)

No.	Program/Activity	Proposed Funding	FY 21-22 Funding	Estimated Time
Community Services				
1.	Rent relief and mortgage assistance to low and moderate income residents – related to pandemic	\$1,200,000	\$600,000	2 years
2.	Social services – mental health services, services for domestic violence and abuse victims and LGBTQ plus community, senior nutrition program	\$500,000	\$125,000	3 years
3.	Financial assistance to low and moderate income residents for utility payments, recreation classes, and digital access	\$400,000	\$100,000	3 years
4a.	Beautify Milpitas program	\$100,000	\$25,000	4 years
4b.	Weed Abatement	\$90,000	\$90,000	1 year
5.	Pilot curbside trash pickup program	\$85,000	\$85,000	3 months
	Subtotal	\$2,375,000	\$1,025,000	
Economic Vitality				
6.	Small business assistance – related to pandemic	\$1,500,000	\$1,500,000	1 year
7.	Assistance to hotels	\$200,000	\$200,000	1 year
8.	Accessory Dwelling Unit program	\$1,290,000	\$500,000	3 years
9.	Main Street Revitalization	\$500,000	\$250,000	2 years
10.	Community events	\$200,000	\$100,000	2 years
11.	Financial assistance to the Chamber of Commerce	\$200,000	\$100,000	2 years
12.	Workforce development	\$300,000	\$150,000	2 years
13.	Limited term Economic Development Specialist position	\$330,000	\$165,000	2 years
	Subtotal	\$4,520,000	\$2,965,000	
Infrastructure				
14.	Parks Rehabilitation	\$4,386,815	\$2,000,000	4 years
15.	Public Safety Facilities' Rehabilitation	\$250,000	-	1 year (FY 22-23)
16.	Mobile Emergency Operations Center (in lieu of COVID Safe Facilities Improvements)	\$375,000	\$375,000	1 year
	Subtotal	\$5,011,815	\$2,375,000	
Public Safety				
17.	Public Safety staffing (funding for 2 Police and 4 Fire positions for one year)	\$1,200,000	\$800,000	2 years
18.	Fire Vehicles (fire pumper)	\$920,000	\$920,000	1 year
19.	Implementation of High Priority Emergency Management Program Assessment Study	\$200,000	\$100,000	2 years
20.	Virtual Reality Simulator Training Equipment	\$50,000	\$50,000	1 year
	Subtotal	\$2,370,000	\$1,870,000	
Technology				
21.	Human Resources Information System	\$1,100,000	\$100,000	TBD
22.	Financial Management System	\$100,000	\$100,000	1 year
23.	Cybersecurity programs and training	\$300,000	\$100,000	4 years
24.	Technology infrastructure	\$610,000	\$320,000	4 years
	Subtotal	\$2,110,000	\$620,000	
Recommendations for Unassigned Allocation				
25.	ARPA Funds Administration	\$350,000	\$100,000	4 years
	Subtotal	\$350,000	\$100,000	
	Grand Total	\$16,736,815	\$8,955,000	

Policy Alternative:

Alternative 1: Do not approved the proposed process for future changes to the ARPA Investment Plan.

Pros: Provides additional flexibility to change the ARPA Investment Plan.

Cons: As ARPA funds are expended for the various programs and projects, it will not be efficient or at times even feasible to continue to re-allocate funding.

Reason for not Recommending: Considering any re-allocation of ARPA funding through the budget process will allow Council to consider the funding in the context of all priorities. This process will also allow for more efficient use of staff time.

Fiscal Impact:

The ARPA allocation to the City is in the amount of \$16,736,815. Re-allocation of funding does not impact the total ARPA revenue and/or appropriation. Leveraging ARPA funding for priorities that may otherwise have to be funded by the General Fund or other Funds could allow for other additional services and programs to be funded.

California Environmental Quality Act:

This item is not a Project under CEQA in accordance with CEQA Guidelines Section 15061(b)(3) (Common Sense Exemption) as it can be seen with certainty that a general discussion of funding priorities by the City Council will not have a significant effect on the environment. Further, the item is also not a Project pursuant to CEQA Guidelines Section 15378(b)(2) as an administrative activity which is defined in the CEQA Guidelines to include the purchase of supplies and personnel related actions. It is further exempt under CEQA Guideline 15378(b)(4) as it is a government fiscal activity that does not involve a commitment to any specific project which may result in a potentially significant physical impact on the environment. Although the use of funding will be discussed for various potential projects, future environmental analysis will be conducted for the various potential projects prior to the City making any commitment or approval of any project, or it is covered by the CEQA Guideline 15061(b)(3) and/or 15378(b)(2).

Recommendations:

1. Consider Council priority items for American Rescue Plan Act (ARPA) funding and provide direction to staff on any required modifications to the ARPA Investment Plan to allow for the additional allocation
2. Review and provide input to staff on proposed process for future changes to the ARPA Investment Plan

Attachments

1. Storefront Grant Program

Attachment 1 - Storefront Improvement Grant Program

In Spring 2020, the Office of Economic Development launched the Pilot Storefront Improvement Grant Program with \$50,000 from the Community Benefit Fund. The Pilot Program's purpose is to improve the appearance of commercial storefronts to encourage economic vitality, enhance business marketability, increase property values, and attract residents, visitors, and new businesses to the enhanced business district. The Pilot Program is designed to benefit businesses located on Main Street and be a catalyst for future investment in the downtown and Main Street Revitalization. Eligible improvements include, but are not limited to paint, lighting, signage, awnings, windows, outdoor seating/dining, landscaping, benches, and historic architectural features.

Staff has entered into a contract with Architectural firm William Maston and Associates to assist applicants with design services. Staff has marketed one grant at \$15,000 including design services, and a second grant at \$20,000 grant, which does not include design services but instead allows the applicant to utilize \$5,000 for an Architect of their choosing for the required permit and design plan set.

Due to the limited nature of the Pilot Program, staff targeted smaller buildings with one to three businesses located along Main Street. Outreach was conducted to businesses and property owners including Neeka Corporation, Tequila Shots, Red Chillies, The Best Sandwiches, and Reiki Energy Healing/Black Cat Comics.

The property owner of 167 and 187 South Main Street, where Red Chillies and The Best Sandwiches reside, submitted the Pilot Program's first application in August 2021. There is a current proposal to design and build a shared outdoor dining area between the two restaurants to create a festive and safe destination to dine outdoors during the pandemic and beyond. The applicant will receive up to \$15,000 in grant funding and design services from the Architect retained by the City and will be required to pay for up to 25% of the overall improvement costs. The architectural team will provide design sketches, as-builts, and guide the applicant through the City's permitting process. Staff has met several times with the business and property owners, Architect, and other City staff from Planning, Building Safety, and Fire Departments to analyze the site and work through any anticipated issues. Preliminary drawings have been prepared and staff is currently collaborating on solutions for meeting minimum parking and accessibility requirements.

While staff received one grant application in 2021, other property and business owners expressed interest in the Pilot Program, but shared concerns related to the pandemic, future tax increases due to improved properties, and inability to get property owners' consent for improvements.

To start marketing the second Pilot Program grant project without design services, as well as garner interest in the future ARPA funded Storefront Improvement Grant Program, staff conducted in-person outreach to approximately a dozen property and business owners along Main Street on January 28, 2022. As a result of the recent outreach, staff has received interest from five additional property and business owners to participate in the grant program. They include Seema Beauty Salon, Bombay Chaat House, Gurus of Dance, NPS Medical Clinic and

Olinger's Real Estate. Each interested party has received a flyer, Program Guidelines and Application. On February 8, 2022, staff received an application from Seema Beauty Salon, a property and business owner. Based on the recent strong interest, staff anticipates receiving several completed applications soon.

To continue spurring Main Street revitalization through ARPA investment, staff recommends the following Storefront Improvement Grant Program structure:

Level 1 Grants: Up to \$15,000 for the following improvements: paint, landscaping, and signage.

Level 2 Grants: Up to \$25,000 for the following improvements: lighting, awnings, outdoor seating and dining, benches, windows, historic architectural features, and more.

In addition to the grant amount, grantees will receive design services from an architectural firm obtained via a Request for Proposals (RFP) at a contract amount of not to exceed \$75,000. The design services will consist of conceptual drawings and guiding applicants through the City's permitting process. Taking into consideration number of potential applicants, staff capacity, and the ability to complete the projects within the deadlines required by ARPA, staff is recommending that the ARPA funded grant program could include five Level 1 Grants of up to \$15,000 each, six Level 2 Grants of up to \$25,000 each and design services for a total grant program amount of \$300,000.

The completion of these projects will help create placemaking and the pedestrian-scale appeal that is desired along Main Street. Presently, staff continues to implement the Pilot Storefront Improvement Grant Program and will apply any lessons learned and necessary changes to the ARPA-funded Storefront Improvement Grant Program to best set up business and property owners for success.



CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Consider resolution to adopt Draft Goals and Performance Measures to provide a framework for evaluating potential City participation in middle-income workforce housing projects; and consider proposal to convert the Turing Apartments to low, median, and moderate income-housing with housing bonds from the California Statewide Communities Development Authority Community Improvement Authority (Authority).
Category:	Community Development
Meeting Date:	3/1/2022
Staff Contact:	Ashwini Kantak, Assistant City Manager, 408-586-3053
Recommendations:	1. Consider resolution to adopt Draft Goals and Performance Measures to provide a framework for evaluating potential City participation in middle-income workforce housing projects, with revisions as directed by the Council; 2. Consider proposal to convert the Turing Apartments located at 1355 McCandless Drive to low, median, and moderate-income housing; and 3. Consider resolution to authorize the City to become a member of the Authority and the City Manager to execute the Recommended Public Benefit Agreement as amended by the City Council.

Background

On November 1, 2021, the City Council directed staff to return with a framework and goals for evaluating the Turing Apartments proposal as well as future middle-income workforce housing proposals that may be considered by the Council; and to work further with the Project Team (California Statewide Communities Development Authority Community Improvement Authority (“Authority”), Waterford Property, and Lyon Living) to resolve identified concerns consistent with the framework and goals. The Council further authorized staff to require the project proponent to fund additional work by staff, consultants, and City Attorney to complete the evaluation of the proposal.

On February 15, 2022, the City Council considered the Draft Goals and Performance Measures to provide a policy framework for evaluating middle-income workforce housing proposals. Additionally, the Council further considered the proposal from the Project Team to purchase and convert the Turing Apartments into low, median, and moderate-income housing (“Project”). Outstanding concerns were discussed, including level of affordability, financial and legal risks to the City, bond structure, refinancing, capital improvement assessments, and payment of City fees (Host, Infrastructure, and Monitoring Fees). The Council continued the item to March 1, 2022, to allow further discussion with the Project Team to clarify or resolve these concerns. The February 15th agenda report (Attachment 1) provides an evaluation of these concerns and other pertinent issues regarding the Project. Attachments to the agenda report are available by clicking this [link](#).

Analysis

Policy Framework: Draft Goals and Performance Measures

As directed by the Council, staff has prepared Draft Goals and Performance Measures (Attachment 2) that provide a policy framework for evaluating middle-income workforce housing proposals. This framework incorporates the staff and consultant recommendations that were previously approved by the Council on November 1st and address affordability considerations, financial considerations, level of capital investment, and transparency and oversight. The Draft Goals and Performance Measures are not specifically prepared for the Turing proposal and are intended to provide a policy framework for evaluating other Authority or similar housing proposals that might be presented to the City. Staff continues to recommend adoption of the Draft Goals and Performance Measures with amendments as directed by the Council.

Draft Public Benefit Agreement

Attachment 3 provides the latest version of the Draft Public Benefit Agreement (PBA) that incorporates all the revisions agreed to date by the Project Team. This latest PBA also highlights amendments and revisions recommended by staff that have not been accepted by the Project Team (deletions in strike-out, additions and amendments in blue). Most of these revisions were presented to the Council at its February 15th meeting. If the Council decides to move forward with approving the PBA, in addition to the amendments agreed upon between the City and Project Team, staff recommends Council consideration of and direction on the proposed additions and amendments in the PBA.

Turing Latest Amendments to Project Proposal

Since the February 15th Council meeting, the Project Team has proposed or accepted amendments to the PBA between the City and Authority to respond to concerns discussed at the Council meeting. Agreed upon amendments since the February meeting include the following items:

1. **Affordability Covenant:** The affordability terms for the Project will be contained in the Regulatory Agreement. The PBA will include language that any proposed changes to the affordability covenants in the Regulatory Agreement will require the consent of the City. (Section 10)
2. **City Host Fee:** Terms for payment of the Host Fee will be included in the Indenture Agreement. The Indenture is between the Authority and Bond Trustee and governs the bond issuance and contains terms for project management and repayment of the bonds. The Indenture will require the annual Host Fee to be paid before payment of operating expenses and annual fees to the Authority or Project Administrator. (Section 14.l)
3. **Infrastructure Fee (Community Facility District (CFD) 2008-1):** The PBA commits the Project to payment of the annual special tax, with annual increase based on the Consumer Price Index (CPI) even if the property may be determined to be exempt from the special tax in the future. (Section 14.m)
4. **Property Needs Assessment:** This assessment will be prepared every five years during the bond period (previously ten years). (Section 14.o)
5. **Refinancing:** The City's consent will be required on any proposed refinancing that would increase the debt or extend the term of the of the bond. Further, no additional debt can be incurred without City consent unless required for to fund capital improvements, and no additional debt is allowed for a "cash out" payment to Owner, Program Administrator, or Project Manager. (Section 14.r).
6. **Additional Insured:** The City will be included as an additional insured on insurance policies for the Project to the extend allowed by the insurer. (Section 14.s)

Although substantial agreement has been reached on the items above, some changes are recommended to mitigate City risk and potential financial impact in the future.

Recommended PBA Provisions to Mitigate City Risk and Potential Financial Impact

The above revisions address some of the Council's issues and concerns, but other proposed provisions have not been accepted by the Project Team. Staff reviewed the outstanding provisions that were previously discussed with the Council on February 15th and identified essential amendments and additions that should continue to be included in the PBA if the Council decides to approve the Project (Attachment 3). Attachment 4 lists these essential PBA amendments and additions, which pertain to issues that directly impact the City such as financial and legal risks and the City's future purchase option. For each issue, the relevant goal is cited from the Draft Goals and Performance Measures, and the risks or consequences to the City are summarized if the provision is not included in the PBA. A summary of the outstanding issues staff is recommending be addressed in the PBA include:

- A. Financial Risk to City
 - 1. Definition of "Indenture" – Paydown of Bond Principal
 - 2. Infrastructure Fee (City CFD special tax) - \$275,693 (2022) with annual CPI increase
 - 3. City Monitoring Fee – starts at \$37,100/year and increases by 2%
 - 4. Limits on Project Refinancing
- B. Repurchase Option
 - 1. Terms of Conveyance
 - 2. Property Needs Assessment
- C. Legal Risk to City
 - 1. Indemnification
 - 2. Defaults and Remedies
- D. Affordability
 - 1. Inconsistent Provisions
 - 2. Rent Reductions to Existing Tenants

Key Changes to Previously Offered Items

Rent Reduction for Existing Qualified Tenants

One significant change in the latest proposal from the Project Team pertains to the rent reduction for existing qualified tenants. It was previously represented that existing qualified tenants would receive a rent reduction of 10-18% based on household income and that this provision would be included in the Regulatory Agreement. This public benefit was a significant factor for justifying the City become a member of the Authority and approve the PBA. The Project Team now indicates that these terms can no longer be included in the Regulatory Agreement due to bond underwriting constraints and changing financial conditions that affect the ability to market the bonds to investors. Existing tenants might qualify for a potential rent reduction if they meet the income limits for a moderate, median, or low-income household, but there is no certainty of rent reductions given the proposed maximum allowable rents for the Project.

Since rent reductions have been a central feature of the Project proposal from the Project Team, staff continues to recommend including a rent reduction provision for existing qualified tenants in the PBA and Regulatory Agreement. This provision is highlighted in Section 14.s of the PBA.

Childcare Facility

Additionally, the PBA does not include a provision that commits to establishing a childcare facility in the Project. Lyon Living, which will continue to own the commercial portion of the project, submitted a letter at the February 15th Council meeting (Attachment 5) that updates their efforts to lease space to a

childcare operator. Currently, there is no assurance that a childcare facility will be provided on the property.

Previously Recommended PBA Provisions

Several previously recommended provisions have been removed from the latest version of the PBA for the purpose of focusing on issues that would have the most direct impact on the City's financial and legal risks based on the concerns expressed by the Council. Although staff has deleted these items from the proposed PBA, they are recommended to be included in PBAs for any future similar projects considered by Council. These items continue to be declined by the Project Team and consist of the following:

1. **Affordability Covenant:** While deeper affordability levels and lower maximum rents for the Project have been recommended by staff, the affordability provisions for existing and future tenants are included in the Regulatory Agreement and not in the PBA. These provisions include setting the affordability level to include 40% of units serving low-income household (80% or below average median income (AMI)), 20% of units serving median income households (81-100% AMI), and 40% of units serving moderate-income households (101-120% AMI). The Regulatory Agreement also caps annual rent increases to four percent or as allowed by HUD, whichever is less.
2. **Annual Project Reports:** Submittal of annual reports to the City for project monitoring continue to be included in the PBA; language regarding administrative provisions for independent assessments and City approval authority has been removed.
3. **Local Preference Policy:** A provision has been added to the Regulatory Agreement that agrees to develop a local preference program for Milpitas teachers and school district with City direction.

Fiscal Impact

The latest proposal from the Project Team commits to paying the annual Host Fee and CFD special tax with annual increases as prescribed in the PBA. The Host Fee will also be referenced in the Indenture Agreement with requirement that the fee must be paid before operating expenses and administrative fees. However, the Project Team has continued to decline paying a Monitoring Fee to cover ongoing City administrative costs for oversight of the Project as the Host participant in the PBA.

California Environmental Quality Act

The project consists of adoption of a policy framework with goals and performance measures for evaluating potential City participation in acquiring and converting existing residential projects to middle-income workforce housing. The project also includes authorizing the acquisition and financing of an existing residential project with Authority tax-exempt government bonds. Both actions do not include or require any physical alteration or expansion of the residential project. The City finds that the project is not subject to the California Environmental Quality Act (CEQA) pursuant to Section 15061 of the CEQA Guidelines because it can be seen with certainty that there is no possibility that the project will have a significant effect on the environment.

Recommendations:

1. Consider resolution to adopt Draft Goals and Performance Measures to provide a framework for evaluating potential City participation in middle-income workforce housing projects, with revisions as directed by the Council;
2. Consider proposal to convert the Turing Apartments located at 1355 McCandless Drive to low, median, and moderate-income housing; and

3. Consider resolution to authorize City to become a member of the Authority and the City Manager to execute the Recommended Public Benefit Agreement with amendments as directed by the City Council.

Attachments

1. [Council Agenda Report, February 15, 2022, Attachments](#)
2. Resolution for Adoption of Goals and Performance Measures
3. Resolution for Authority Membership and Recommended Public Benefit Agreement
4. Public Benefit Agreement: Discussion of Issues
5. Lyon Living letter, February 15, 2022

Attachment # 1

Council Agenda Report, February 15, 2022, Attachments

<https://www.ci.milpitas.ca.gov/pdfs/council/2022/021522/Regular%20Meeting%20of%20the%20Milpitas%20City%20Council%20Packet%20Document.pdf>

RESOLUTION NO. _____**RESOLUTION APPROVING A SET OF GOALS AND PERFORMANCE MEASURES FOR EVALUATING CITY PARTICIPATION IN MIDDLE-INCOME WORKFORCE HOUSING PROPOSALS**

WHEREAS, the City of Milpitas (the “City”), has been approached by the California Statewide Community Development Authority / Community Improvement Authority (Authority) to participate in a middle-income housing project involving an existing multi-family project in the City; and

WHEREAS, in advance of the City’s anticipated role in reviewing and approving this project and future income-based housing projects, the City Council desires to establish a set of Goals and Performance Measures for the purpose of uniformly evaluating and regulating City participation in these types of projects; and

WHEREAS, City staff have prepared a set of Goals and Performance Measures, attached hereto as Exhibit A, that provide a policy framework for evaluating middle-income workforce housing proposals, intended to apply to the current Authority project, as well as future Authority or similar housing projects by other entities; and

WHEREAS, these Goals and Performance Measures are intended to identify such factors as “affordability considerations,” “transparency and oversight,” “financial considerations,” and “level of capital investment” to guide the City Council in making a fair and balanced assessment of all middle-income workforce housing proposals it may consider; and

WHEREAS, it is in the public interest and for the public benefit that the City Council adopt these Goals and Performance Measures for the aforesaid purposes.

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL AS FOLLOWS:

Section 1. The foregoing recitals are true and correct.

Section 2. The City hereby adopts the Goals and Performance Measures for evaluating potential City participation in middle-income workforce housing projects, in the form attached hereto as Exhibit A.

Section 3. The adoption of this Resolution shall not obligate the City or any department thereof to (i) provide any financing to acquire or construct any housing project or any refinancing of any housing project; (ii) approve any application or request for or take any other action in connection with any planning approval, permit or other action necessary for the acquisition, construction, rehabilitation or operation of any housing project.

Section 4. This resolution shall take effect immediately upon its passage.

ADOPTED by the City Council of the City of Milpitas at a regular meeting of the City Council held on the ____ day of February 2022, by the following vote:

AYES:

NOES:

ABSTAIN:

ABSENT:

Mayor

ATTEST:

City Clerk

SIGNATURE PAGE FOR JPA AGREEMENT

IN WITNESS WHEREOF, the CITY OF MILPITAS has caused this Agreement to be executed and attested by its duly authorized representatives as of the ____ day of February, 2022.

Additional Member:

CITY OF MILPITAS

By _____

Name:

Title:

ATTEST:

Clerk

EXHIBIT A:

Goals and Performance Measures for Evaluating City Participation in
Middle-Income Workforce Housing Proposals



City of Milpitas
Framework for Evaluating
City Participation in Middle-Income Workforce Housing Proposals
DRAFT GOALS AND PERFORMANCE MEASURES

AFFORDABILITY CONSIDERATIONS

GOAL A: AFFORDABILITY LEVEL

Project will primarily serve Moderate Income Households during the entire bond period.

Performance Measures:

- A1. Housing units will be below market-rate and affordable to Moderate-Income Households earning 81-120% average median income (AMI), as defined by the California Department of Housing and Community Development (HCD) maximum household income and rent limits for Santa Clara County. Units for Low-Income Households (80% AMI or below) as defined by HCD are also encouraged.
- A2. Maximum rents shall be based on Moderate Income Households paying a maximum of the 30% of their gross household income for housing costs consisting of rent and utility expenses paid by tenants.

GOAL B: RENT INCREASES

Rent increases will be limited to maintain the affordability of the project for primarily Moderate Income Households during the entire bond period.

Performance Measures:

- B1. Annual rent increases will not exceed 4% or the annual allowable percentage rent increase established by federal Department of Housing and Urban Development (HUD), whichever is lower.
- B2. Owner or Property Administrator agrees to submit proposed rent increases for City review and approval that verifies affordability requirements/covenants will continue to be maintained. City will be allowed 30 days to review and approve the rent increase proposal.

- B3. Owner or Property Administrator agrees to submit an annual report to City that certifies and confirms that affordability covenants, including rent increases, comply with HCD standards for affordability to Moderate Income Households.

GOAL C: EXISTING TENANTS

Existing project tenants will not be displaced by the public benefit, regulatory, or other agreements.

Performance Measures:

- C1. Non-Qualified Tenants (exceeding 120% AMI per California Tax Credit Allocation Committee (CTCAC) standards) will be allowed to remain in unit paying market rents until they choose to move out.
- C2. Qualified Tenants (120% AMI or below per CTCAC standards) will be allowed to benefit from a minimum 10% reduction in current project market rents.

GOAL D: LOCAL PREFERENCE POLICY

A preference program will be established for qualifying residents and employees with a primary work location in the City of Milpitas.

Performance Measures:

- D1. Subject to City review and approval, Owner or Property Administrator agrees to establish and administer a tenant preference program with administrative guidelines, marketing plan, and screening procedures that define benefiting households and employees. Confirm compliance with state and federal fair housing regulations.
- D2. Priority will be provided to qualifying teachers and administrative, maintenance, and support staff that are employed by the Milpitas Unified School District or other public education institution with a Milpitas job location.

GOAL E: REGIONAL HOUSING NEEDS ALLOCATION (RHNA) CREDIT

Projects will qualify for full or partial RHNA credit, if feasible.

Performance Measures:

- E1. Project complies with AB 787 criteria for full or partial RHNA credit:
 - a. No existing units affordable to very low, low, or moderate-income households;
 - b. Affordable to moderate income households for 55 years;
 - c. At least 10% reduction in average monthly rents from previous 12 months;
 - d. Rents based on 100% AMI established by CTCAC;
 - e. Units in decent, safe, and sanitary condition;
 - f. Project not acquired by eminent domain;
 - g. Government monitoring program established to ensure affordability and occupancy by qualifying households; and
 - h. A public entity shall hold an assignable right to purchase development.

FINANCIAL CONSIDERATIONS

GOAL F: QUALIFICATIONS OF PROJECT TEAM

Project will be owned and managed by a highly experienced and reputable Property Administrator and Property Manager.

Performance Measures:

- F1. Property Administrator demonstrates a minimum of ten years of extensive expertise and financial capability in financing, developing, and managing at least 5,000 units of comparable market-rate and affordable (income and rent restricted) residential projects in California.
- F2. Property Manager demonstrates a minimum of ten years of extensive financial and operations experience managing a portfolio of at least 5,000 units of comparable market-rate and affordable (income and rent restricted) residential projects in California, including administering local preference programs.

GOAL G: CITY EVALUATION OF PROPOSALS

Proposals will be evaluated for compliance with Goals and Performance Measures with professional and technical assistance as necessary.

Performance Measure:

- G1. Project proponent deposits funds as determined by the City to retain independent financial, economic, and/or property management consultants to analyze the proposal and provide findings and recommendations on affordability terms, cashflow analysis, pro forma, property condition assessment, capital improvement needs, bond/financing structure, administrative fees, and draft agreements.

GOAL H CITY REVENUES

City participation will not result in a loss of City property taxes, special taxes, or property tax in lieu of vehicle license fees (PTILVLF).

Performance Measures:

- H1. Project will fully backfill the City's any lost property tax and PTILVLF revenues through an upfront and/or annual payment of a Host Fee to the City with an annual increase of 2%. Host Fee shall be based on the post-sale assessed valuation of the property.
- H2. Host and other applicable City fees will be paid before operating expenses, administrator fees, debt service (bond principal and interest), and any bond reserve fund deposits, and will be paid from other sources if operating revenue is insufficient to meet this obligation.
- H3. For mixed used projects, property taxes pertaining to the non-residential portion of the property will continue to be paid.

- H4. Where applicable, an annual Infrastructure Fee will be paid equivalent to City special taxes pertaining to inclusion in a community facilities district or assessment district with annual increase as specified.

GOAL I. PROJECT FINANCIAL VIABILITY

Project demonstrates positive cashflow and ability to fully cover its debt service and operating expenses during the bond or agreement period to reduce financial risks and assure long-term viability.

Performance Measures:

- I1. Through consultation with an independent real estate or economic consultant, income and expense assumptions conservatively reflect historical trends for residential projects in Milpitas or Santa Clara County.
 - I2. Project Condition Report demonstrates a minimum 1.0 Debt Coverage Ratio (DCR) during the entire bond period with rental income based on conservative assumptions and the affordability goals and performance measures in Goals A and B.
 - I3. Cash flow analysis and pro forma demonstrates ability to cover amortized principal and interest payments during the bond term based on conservative assumptions.
-

GOAL J: CITY FINANCIAL RISK/BOND STRUCTURE

The financing plan and bond structure for the project is sound and consistent with industry standards for multi-family revenue bonds and reduces City risks and liability.

Performance Measures:

- J1. A minimum of 25% of the aggregate principal within 10 years of the bond issuance; bond term will not exceed 35 years.
- J2. Bonds will be optionally redeemable within 10 years of issuance with call premium consistent with investment grade municipal bonds.
- J3. Bond principal redemption will be mandatory and paid under the same lien position as bond interest payments.
- J4. Administrator fees will be paid after payment of bond interest and principal, any bond reserve fund deposits, and payable with annual excess cashflow only.
- J5. Bond issuance fees and expenses will be in line with other similar middle income housing programs in California.
- J6. Bond issuer will notify the City of any material changes to the project during the bond term, including updates to cashflow analyses or pro formas as needed.
- J7. Public Benefit Agreement or Regulatory Agreement includes indemnification clause that limits the City's liability and exposure at the Project Host and program participant.

- J8. City will be entitled to 100% of the property's reversion value at the end of the bond term, without any obligation to share any proceeds to other taxing entities.

GOAL K: REFINANCING/ADDITIONAL DEBT

City will have the authority to approve any refinancing, restructuring, or issuance of additional debt.

Performance Measure:

- K1. Public Benefit Agreement, Regulatory Agreement, and/or Indenture includes provisions that stipulate the City's approval authority for any debt refinancing, restructuring, or issuance of additional debt or encumbrances during the bond term.

LEVEL OF CAPITAL INVESTMENT

GOAL L: CAPITAL IMPROVEMENTS

Capital improvement needs for the project are fully identified and funded for the entire bond or agreement period.

Performance Measures:

- L1. Capital improvement and replacement needs with estimated costs are determined that cover the entire bond period.
- L2. Project Condition Report (pro forma or cash flow analysis) demonstrates that capital improvement and replacement costs will be covered by project reserves and operating income during the entire bond period.
- L3. An updated capital improvement assessment will be prepared at least every five years, or sooner if requested by the City, that assesses the capital needs and expenses for the project during the remaining bond term and the sufficiency of reserve funds and operating income.
- L4. Owner or Property Administrator agrees to fund an independent consultant approved by the City to prepare the capital improvement assessment and agrees to adjust reserve funds to cover revised capital costs for the project, if necessary.

TRANSPARENCY AND OVERSIGHT

GOAL M: CITY ENFORCEMENT AUTHORITY

City will have enforcement authority over management of the project to ensure compliance with goals and performance measures during the bond or agreement period.

Performance Measures:

- M1. Public Benefit Agreement or Regulatory Agreement cites the City's authority and remedies to enforce compliance with the housing affordability requirements.

- M2. Public Benefit Agreement or Regulatory Agreement defines the City's enforcement abilities, remedies, consequences, and resolution process if, upon review of annual certification and reports, project operations or responsible parties are found to be out of compliance with agreements.

GOAL N: MONITORING AND REPORTING

City will be provided with regular reports regarding the financial and operational performance of the project during the bond or agreement period for project monitoring.

Performance Measures:

- N1. Certification: Owner or Property Administrator agrees to submit to the City an annual Certificate of Continuing Program Compliance for the project.
- N2. Property Financial, Management, and Maintenance Reports: Owner or Property Administrator agrees to submit an annual report to the City that describes the project operations and finances, including but not limited to:
 - a. Rent roll and rent increases;
 - b. Vacancy rate;
 - c. Operating income and expenses;
 - d. Cashflow projection, operating funds, and reserves;
 - e. Bond interest and redemption payments and all bond specific payments;
 - f. Completed and planned capital improvements and replacements; and
 - g. Documentation on the general condition of the Project.
- N3. Independent Review: City reserves the right to require the property owner to fund an independent property and/or financial management consultant to review the reports required under G2 and provide an assessment of the project based on industry standards and best practices for management of residential property.
- N4. Monitoring Fee: Owner or Project Administrator agrees to submit to City an annual monitoring fee to cover City staff costs for project oversight and monitoring, with provision for an annual fee increase.

GOAL O: PROJECT ADMINISTRATION AND MANAGEMENT

Project proponent demonstrates to the City that the project will comply with best real estate practices for management of residential property.

Performance Measures:

- O1. Owner or Property Administrator agrees to submit the following plans for City review and approval prior to execution of PBA: Tenant Selection Plan, with screening and qualification procedures; Local Preference Policy (per Goal D); Maintenance Plan; Property Management Plan, including staffing; and Marketing Plan.
- O2. City will have the authority to review and approve the selection of any replacement Property Administrator or Property Manager that may be proposed during the bond period, including new or revised agreements pertaining to the replacement company.

RESOLUTION NO. _____**RESOLUTION APPROVING, AUTHORIZING AND DIRECTING EXECUTION OF A JOINT EXERCISE OF POWERS AGREEMENT RELATING TO THE CSCDA COMMUNITY IMPROVEMENT AUTHORITY, AND THE FORM OF A PUBLIC BENEFIT AGREEMENT; AND APPROVING THE ISSUANCE OF REVENUE BONDS BY THE AUTHORITY FOR THE PURPOSE OF FINANCING THE ACQUISITION, CONSTRUCTION OR IMPROVEMENT OF A PROJECT**

WHEREAS, pursuant to Chapter 5 of Division 7 of Title 1 of the Government Code of the State of California (the “Act”), certain public agencies (the “Members”) have entered into a Joint Exercise of Powers Agreement Relating to the CSCDA Community Improvement Authority, dated as of October 15, 2020 (the “Agreement”), in order to form the CSCDA Community Improvement Authority (the “Authority”), for the purpose of promoting economic, cultural and community development, and in order to exercise any powers common to the Members or granted by the Act, including by the issuance of bonds, notes or other evidences of indebtedness; and

WHEREAS, the City of Milpitas (the “City”), has determined that it is in the public interest and for the public benefit that the City become an Additional Member of the Authority pursuant to Section 12 of the Agreement in order to facilitate the promotion of economic, cultural and community development activities in the City, including the financing of projects therefor by the Authority; and

WHEREAS, the Agreement has been filed with the City, and the members of the City Council of the City (the “City Council”), with the assistance of its staff, have reviewed said document; and

WHEREAS, the Authority is authorized to issue and sell revenue bonds for the purpose, among others, of financing or refinancing the construction, acquisition and rehabilitation of capital projects; and

WHEREAS, among projects that may be financed by the Authority, the Authority proposes to issue from time to time its governmental purpose revenue bonds (the “Bonds”) to finance the acquisition, construction, development and certain related costs of a multifamily housing development within the City known as “Turing at the Fields Apartments” and located at 1355 McCandless Drive, Milpitas, California 95035 (the “Project”); and

WHEREAS, the Authority proposes to grant to the City in connection with the financing of the Project the right to cause the Authority to sell such Project, starting upon the date fifteen (15) years from the issuance of the Bonds pursuant to a Public Benefit Agreement (the “Public Benefit Agreement”), by and between the Authority and the City, the form of which is attached hereto as Exhibit A; and

WHEREAS, it is in the public interest and for the public benefit that the City Council approve the issuance of the Bonds by the Authority for the aforesaid purposes;

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL, AS FOLLOWS:

Section 1. The foregoing recitals are true and correct.

Section 2. The City hereby requests to become an Additional Member of the Authority pursuant to Section 12 of the Agreement. The Agreement is hereby approved and the Mayor or the designee thereof is hereby authorized and directed to execute said document, and the City Clerk or such Clerk's designee is hereby authorized and directed to attest thereto.

Section 3. The proposed form of Public Benefit Agreement attached hereto as Exhibit A is hereby approved. In connection with the Project, the City Manager or the designee thereof is hereby authorized and directed to execute an agreement in substantially said form, with such changes therein as such officer executing the same may require or approve, such approval to be conclusively evidenced by the execution and delivery thereof. It is the intent of this Resolution that the City Manager or the designee thereof be empowered to approve any changes to the form of Public Benefit Agreement submitted to this meeting, whether or not such changes may be deemed material, including any changes to any related documents, without the need of returning to City Council, unless the changes are to the timing or pricing of sales of the Project that the City may cause the Authority to undertake and are materially adverse to the interests of the City.

Section 4. The City Council hereby approves the issuance of Bonds by the Authority to finance the Project within the City from time to time. For the avoidance of doubt, any future issuance of bonds by the Authority to finance the acquisition, construction, development and certain related costs of other multifamily housing developments within the City shall be subject to approval by the City Council.

Section 5. The issuance of Bonds shall be subject to the approval of the Authority of all financing documents relating thereto to which the Authority is a party. The City shall have no responsibility or liability whatsoever with respect to the Bonds.

Section 6. The adoption of this Resolution shall not obligate the City or any department thereof to (i) provide any financing to acquire or construct any Project or any refinancing of any Project; (ii) approve any application or request for or take any other action in connection with any planning approval, permit or other action necessary for the acquisition, construction, rehabilitation or operation of any Project; (iii) make any contribution or advance any funds whatsoever to the Authority; or (iv) except as provided in this Resolution, take any further action with respect to the Authority or its membership therein.

Section 7. The executing officers(s), the City Clerk and all other proper officers and officials of the City are hereby authorized and directed to execute such other agreements, documents and certificates, and to perform such other acts and deeds, as may be necessary or convenient to effect the purposes of this Resolution and the transactions herein authorized.

Section 8. The City Clerk shall forward a certified copy of this Resolution and an originally executed Agreement to the Authority:

CSCDA Community Improvement Authority
1100 K Street, Suite 101
Sacramento, California 95814
Attention: Chair

Section 9. This resolution shall take effect immediately upon its passage.

ADOPTED by the City Council of the City of Milpitas at a regular meeting of the City Council held on the ____ day of February, 2022, by the following vote:

AYES:

NOES:

ABSTAIN:

ABSENT:

Mayor

ATTEST:

City Clerk

SIGNATURE PAGE FOR JPA AGREEMENT

IN WITNESS WHEREOF, the CITY OF MILPITAS has caused this Agreement to be executed and attested by its duly authorized representatives as of the ____ day of February, 2022.

Additional Member:

CITY OF MILPITAS

By _____

Name:

Title:

ATTEST:

Clerk

EXHIBIT A:
Public Benefit Agreement

[TO BE INSERTED]

RECORDING REQUESTED BY
CSCDA Community Improvement Authority

WHEN RECORDED RETURN TO:
Orrick, Herrington & Sutcliffe LLP
405 Howard Street
San Francisco, CA 94105
Attention: Steffi Chan

THIS DOCUMENT IS EXEMPT FROM RECORDING FEES PURSUANT TO SECTION
27383 OF THE CALIFORNIA GOVERNMENT CODE

PUBLIC BENEFIT AGREEMENT

By and Between

CSCDA COMMUNITY IMPROVEMENT AUTHORITY

and

THE CITY OF MILPITAS

Dated as of _____

Relating to

**CSCDA COMMUNITY IMPROVEMENT AUTHORITY
ESSENTIAL HOUSING SENIOR LIEN REVENUE BONDS, SERIES 2021A
(TURING-MILPITAS) (SOCIAL BONDS)**

**CSCDA COMMUNITY IMPROVEMENT AUTHORITY
ESSENTIAL HOUSING MEZZANINE LIEN REVENUE BONDS, SERIES 2021B
(TURING-MILPITAS) (SOCIAL BONDS)**

and

**CSCDA COMMUNITY IMPROVEMENT AUTHORITY
ESSENTIAL HOUSING SUBORDINATE LIEN REVENUE BONDS, SERIES 2021C
(TURING-MILPITAS)**

PUBLIC BENEFIT AGREEMENT

This PUBLIC BENEFIT AGREEMENT (“Agreement”) is dated as of _____ by and between the CSCDA COMMUNITY IMPROVEMENT AUTHORITY a joint exercise of powers agency organized and existing under the laws of the State of California (including its successors and assigns, “Owner”) and THE CITY OF MILPITAS (“Host”).

BACKGROUND

WHEREAS, Owner proposes to issue Bonds (as hereinafter defined) to finance Owner’s acquisition of the certain multifamily rental housing project (the “Project”) located at 1355 McCandless Drive, Milpitas, California, located on the real property site described in Exhibit A hereto; and

WHEREAS, Owner intends to sell the Project at the instigation of the Host or upon the retirement of all Project Debt (as defined herein) pursuant to this Agreement.

AGREEMENT

In consideration of the mutual covenants herein contained, and such other good and valuable consideration the receipt and sufficiency of which is hereby acknowledged, Owner and Host mutually agree as follows:

Section 1. Right to Cause Sale. Host shall have the right to cause (“Sale Right”) Owner to sell the Property (as herein defined) upon payment by the purchaser thereof (the “Purchaser”) of the applicable Sale Price (as herein provided) within the Sale Right Term (as herein defined) as provided in Section 4 hereof or following the Sale Right Term as provided in Section 5 hereof, and in each case, in compliance with and observance of all of the terms and conditions of this Agreement.

Section 2. Definitions. Capitalized terms used in this Agreement shall have the meanings assigned to them in this Section 2; capitalized terms used in this Agreement and not defined in this Section 2 or elsewhere herein shall have the meanings assigned to them in the Indenture (herein defined).

a. “Bonds” – collectively, (i) the CSCDA Community Improvement Authority Essential Housing Senior Lien Revenue Bonds, Series 2021A (Turing-Milpitas) (Social Bonds) (the “Series A Bonds”), (ii) the CSCDA Community Improvement Authority Essential Housing Mezzanine Lien Revenue Bonds, Series 2021B (Turing-Milpitas) (Social Bonds) (the “Series B Bonds”), and (iii) the CSCDA Community Improvement Authority Essential Housing Subordinate Lien Revenue Bonds, Series 2021C (Turing-Milpitas) (the “Series C Bonds”), with such other series and sub-series designations as may be set forth in the Indenture, originally issued to finance Owner’s acquisition of the Project and related transaction costs.

b. “Bond Trustee” – Wilmington Trust, National Association or any successor trustee under the Indenture.

- c. “Closing” – shall have the meaning set forth in Section 8 hereof.
- d. “Conveyance” – that transaction or series of transactions by which Owner shall transfer, bargain, sell and convey any and all right, title or interest in and to the Property under this Agreement.
- e. “Extraordinary Costs and Expenses” – shall have the meaning set forth in the Indenture.
- f. “Indenture” – the Trust Indenture between Owner, as issuer, and Bond Trustee, as trustee, pursuant to which the Bonds were issued, with reference to Owner’s payment of the Host Fee and Community Facilities District special tax. Infrastructure Fee; and provide that principal payment for all Bonds shall be paid in parity or at same priority level as bond interest payments, and that Owner shall pay at least twenty-five percent (25%) of all Bond principal within 10 years of Bond issuance; and Host shall receive timely notification of any changes to management, financial changes, or other significant matters.
- g. “Minimum Sale Price” – means the lowest price at which the Property may be sold, as described in Section 4(c) hereof.
- h. “Outstanding” – with respect to Bonds, as of any given date, all Bonds which have been authenticated and delivered by the Trustee under the Indenture, except: (i) Bonds cancelled at or prior to such date or delivered to or acquired by the Trustee at or prior to such date for cancellation; (ii) Bonds deemed to be paid in accordance with Article VIII of the Indenture; and (iii) Bonds in lieu of which other Bonds have been authenticated under the Indenture.
- i. “Owner Indemnified Person” – Owner and each of its officers, governing members, directors, officials, employees, attorneys, agents and members.
- j. “Project Administrator” – Waterford Property Company, LLC and its successors and assigns.
- k. “Project Debt” – any debt secured by the Project and incurred to finance or refinance Owner’s acquisition of the Project and related transaction costs, including any portion of the Bonds and any bonds, notes or other indebtedness issued by Owner to improve the Project or to refund the Bonds in whole or in part.
- l. “Property” – means all of Owner’s right, title and interest (which includes fee simple title to the real property) in and to all property and assets used in or otherwise related to the operation of the Project including, without limitation, all real property and interests in real property, all tangible and intangible personal property including furniture, fixtures, equipment, supplies, intellectual property, licenses, permits, approvals, and contractual rights of any kind or nature together with the right to own and carry on the business and operations of the Project. The definition of Property does not include any commercial portion of the Project, which will be under separate ownership and not owned by Owner.

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m. “Regulatory Agreement” – means the Regulatory Agreement and Declaration of Restrictive Covenants by and between Owner and Bond Trustee, relating to the Bonds.

n. “Sale Price” – purchase price of the Property to be paid by the Purchaser upon sale of the Property by Owner pursuant to Host’s Sale Right in compliance with Section 4 hereof or sale by Owner pursuant to Section 5 hereof.

o. “Sale Right” – means the right of Host to cause Owner to sell the Property pursuant to Section 1 hereof.

p. “Sale Right Exercise Date” – the date fifteen (15) years from the issuance of the Bonds.

q. “Sale Right Term” – shall commence on the Sale Right Exercise Date and, if not exercised, shall terminate on the date on which no Project Debt remains outstanding.

r. “Transaction Costs” – to the extent not otherwise described herein, any costs or expenses of any kind or nature associated with or incurred by Owner and/or Bond Trustee in connection with the consummation of the Conveyance, regardless of whether such costs and expenses are customarily borne by the seller or purchaser in any such transaction, including but not limited to taxes, recording fees and other impositions, Owner’s and Bond Trustee’s legal and other professional fees, fees for verification agents, bidding agents, escrow agents, custodians or trustees, assumption fees, prepayment fees, the cost of the appraisal, brokers’ fees and expenses, surveys, inspections, title commitments, title insurance premiums and other title-related fees, and all amounts required for indemnification of Owner, Bond Trustee and Project Administrator.

Section 3. Effectiveness; Term and Termination. The Sale Right shall become effective on the Sale Right Exercise Date and may be exercised during the Sale Right Term. Owner agrees that it will not enter into any agreement to sell all or any part of the Property during the Sale Right Term other than as may be required by the Indenture (e.g., in the event of default), without the specific written request of the Host and delivery of an Opinion of Bond Counsel to Bond Trustee substantially to the effect that such sale will not, in and of itself, adversely affect the exclusion of interest on the Bonds from gross income for purposes of federal income taxation.

Section 4. Manner of Exercise.

a. Host’s Notice. To exercise the Sale Right, Host shall provide a notice (an “Exercise Notice”) to Owner (with a copy to the Project Administrator) at any time during the Sale Right Term. Upon receipt of the Exercise Notice, Owner shall prepare and submit to Host within sixty (60) days of Owner’s receipt of the Exercise Notice a new Property Conditions Assessment and appraisal prepared by qualified independent consultants approved by the Host.

b. Owner’s Best Efforts to Sell. Unless Host notifies Owner in writing that it is withdrawing its Exercise Notice within fifteen (15) business days of delivering the Exercise Notice under Section 4(a) hereof, Owner shall exercise its best efforts in selling and conveying

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good and marketable title to the Property within ninety (90) days following receipt of the Exercise Notice, or as soon as possible thereafter, but only if it can sell at or above the Minimum Sale Price. The obligation of Owner to sell and convey the Property shall be on a best efforts basis. Owner shall endeavor to sell the Property at a commercially reasonable price, subject to subsection (c) of this Section, by such means as it shall determine to be suitable for such purpose; provided that Host may direct Owner to sell the Property to Host, to a non-profit corporation designated by Host or to a limited partnership (that has a non-profit corporation as a general partner) designated by Host at a price less than commercially reasonable but at or above the Minimum Sale Price; provided further that Owner's determination of the manner of sale and Sale Price shall be final and incontestable, and Owner shall incur no liability to any party as a result of or otherwise in connection with the sale or failure to sell. Subject to subsection (c), nothing herein shall require or prevent Owner selling the Property subject to the restrictions set forth in the Regulatory Agreement or similar types of restrictions established by Owner with the approval of Host. Owner shall direct the Bond Trustee in the foregoing as and to the extent necessary or appropriate.

c. Sale Price. The Sale Price shall be at least equal to the sum of the amounts set forth below (net of any adjustments or prorations of the type described in Section 8(b)) (the "Minimum Sale Price"):

- i. an amount sufficient to either prepay, redeem in whole or fully defease for redemption on the earliest call date all Project Debt; plus
- ii. any fees or other amounts not identified in clause (i) that may be necessary to effect the complete release from and discharge of any lien, mortgage, or other encumbrance on the Property; plus
- iii. any amounts due to Owner (including Owner Indemnified Persons, as provided in the Indenture), the Bond Trustee or any predecessor or successor, or any other Person under any indenture, loan agreement, bond, note, or other instrument relating to any Project Debt (including, without limitation, indemnification amounts, arbitrage, rebate, Owner's Extraordinary Costs and Expenses, recurrent and extraordinary fees and expenses, and reimbursable costs and expenses of any kind or nature); plus
- iv. Transaction Costs; minus
- v. Any funds held by or for Owner under the Indenture applied to the retirement of Project Debt. Owner may retain such portion of monies in the Extraordinary Expense Fund or similar fund under the Indenture it deems reasonable as a reserve against future expected costs and expenses of the type described in subparagraph (iii). Owner's determination of this amount shall be final and incontestable.

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Section 5. Mandatory Conveyance. Upon the retirement of all Project Debt, Owner shall use its best efforts to effect a Conveyance within ninety (90) days thereafter, subject to Section 4(c) hereof; provided, however, that Host, by notice to Owner within two (2) weeks after notice from Owner that no Project Debt remains outstanding, shall have the option to cause Owner to sell the Property (i) to a non-profit corporation or a limited partnership (that has a non-profit corporation as a general partner) designated by Host upon payment by such non-profit corporation or limited partnership, as applicable, of a sale price approved by Host, which sale price shall be at least equal to the Minimum Sale Price, or (ii) to Host upon payment of the Minimum Sale Price. Nothing herein shall require or prevent Owner selling the Property subject to the restrictions set forth in the Regulatory Agreement or similar types of restrictions established by Owner with the approval of Host.

Section 6. Surplus Cash; Surplus Conveyance Proceeds. Upon a Conveyance of the Property, Owner shall apply the proceeds of such Conveyance (i) to redeem the Bonds then Outstanding, (ii) to prepay, redeem in whole or fully defease any other Project Debt, and (iii) to pay any fees or other amounts listed in Section 4(c)(ii) – (iv). Any proceeds remaining following the foregoing payments (such remaining amounts hereinafter referred to as “*Surplus Conveyance Proceeds*”) shall be transferred to Host.

Section 7. Terms of Conveyance.

a. The Conveyance shall be in the nature of a grant deed to Purchaser in which Owner shall deliver one or more deeds, bills of sale, or other instruments of transfer without recourse or warranty of any kind or nature.

b. The Property will be conveyed to Purchaser in ~~AS-IS CONDITION, WITH ALL FAULTS, and without representations or warranties of any kind or nature as to the condition of the Property good and clean order, except for ordinary wear and tear, with all capital improvements completed as recommended in Section 14(o) below.~~

c. There shall be no partial transfer and that, upon consummation of the Conveyance, Owner shall be fully divested of any and all right, title or interest in and to the Property.

Section 8. Closing.

a. The closing of the Conveyance (“*Closing*”) shall take place, in the case of a Conveyance pursuant to Section 4 hereof, not later than the ninetieth (90th) calendar day following Owner’s receipt of the Exercise Notice, or as soon as possible thereafter, and in the case of a mandatory conveyance pursuant to Section 5 hereof, not later than the ninetieth (90th) calendar day following the retirement of all Project Debt, or as soon as possible thereafter.

b. Prorations. All general and special real property taxes and assessments, and rents shall be prorated as of the Closing, with Purchaser responsible for all such items to the extent arising or due at any time following the Closing. General real property taxes shall be prorated at the time of Closing based on the net general real property taxes for the year of Closing.

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Section 9. Recording. This Agreement, and any amendment thereto, shall be recorded with the recorder's office of the County; *provided*, that upon termination of the term of this Agreement, Host shall cooperate with Owner to remove any such recorded Agreement or amendment thereto from title to the Property upon Owner's reasonable request therefor and, in any event, by no later than thirty (30) days after the expiration of the original term of this Agreement. In the event that, within said time, Host fails to so cooperate and provide its original signature to a termination of such recorded Agreement or amendment thereto, then Host hereby irrevocably constitutes and appoints Owner as Host's true and lawful attorney (and agent-in-fact) to execute in Host's name any such termination.

Section 10. Inconsistent Provisions. In the event of any inconsistency between the terms of this Agreement and the Regulatory Agreement, the Regulatory Agreement shall prevail. Owner agrees to not amend Sections 4 or 5 of the Regulatory Agreement, [attached hereto and incorporated herein by reference as Exhibit B](#), without the Host's prior written consent, ~~which consent shall not be unreasonably withheld.~~

Section 11. Maintenance of Membership. In order to preserve the Property's exemption from property tax, Host agrees to remain a member of Owner joint powers authority so long as any Bonds remain Outstanding.

Section 12. Assignment. Neither party to this Agreement shall assign its interests, obligations, rights and/or responsibilities under this Agreement without the prior written consent of the other party.

Section 13. Limitation on Liability.

a. Owner shall not be directly, indirectly, contingently or otherwise liable for any costs, expenses, losses, damages, claims or actions, of any conceivable kind on any conceivable theory, under or by reason of or in connection with this Agreement or any sale or Conveyance or failure or price thereof or application of proceeds thereof, except only as to moneys available therefor under and in accordance with the Indenture or this Agreement.

b. No Owner Indemnified Person shall be individually or personally liable for the payment of any sum hereunder or be subject to any personal liability or accountability by reason of the execution and delivery of this Agreement, or by any proceedings for the sale or Conveyance or failure or price thereof, or Host's exercise or waiver of same, or otherwise except in the case of such Owner Indemnified Person's own willful misconduct.

c. Host shall not be directly, indirectly, contingently or otherwise liable for any costs, expenses, losses, damages, claims or actions, of any conceivable kind on any conceivable theory, under or by reason of or in connection with this Agreement or any sale or Conveyance or failure or price thereof or application of proceeds thereof. Host shall not be individually or personally liable for the payment of any sum hereunder or be subject to any personal liability or accountability by reason of the execution and delivery of this Agreement.

d. The remedy in any claim or action brought under this Agreement shall be limited to specific performance and shall not include monetary damages.

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Section 14. Notices, Governing Law, Binding Effect and Other Miscellaneous Provisions.

a. Notices. All notices provided for in this Agreement shall be in writing and shall be given to Owner or Host at the address set forth below or at such other address as they individually may specify thereafter by written notice in accordance herewith:

If to Owner or Designated Agent:	Authority	CSCDA Community Improvement 1700 North Broadway, Suite 405 Walnut Creek, California 94596 Attention: Jon Penkower Email: jpenkower@cscda.org
With a copy to:		Waterford Property Company, LLC 130 Newport Center, Suite 230 Newport Beach, California 92660 Attention: John Drachman Email: jdrachman@waterfordco.com
Host:	If to	The City of Milpitas 455 East Calaveras Blvd. Milpitas, California 95035 Attention: City Manager

Such notices shall be deemed effective upon actual delivery or upon the date that any such delivery was attempted and acceptance thereof was refused, or if mailed, certified return receipt requested, postage prepaid, properly addressed, three (3) days after posting.

b. Consents and Approvals. All consents and approvals and waivers required or asserted hereunder shall be in writing, signed by the party from whom such consent, approval, waiver, or notice is requested.

c. Non-liability of Host or Owner Officers and Employees. No officer or employee of the Host shall be personally liable to the Owner, or any successor in interest, in the event of any default or breach by Host of any obligation of the terms of this Agreement. No officer or employee of the Owner shall be personally liable to Host, or any successor in interest, in the event of any default or breach by Owner of any obligation of the terms of this Agreement.

d. Pronouns. Where appropriate to the context, words of one gender include all genders, and the singular includes the plural and vice versa.

e. Amendments. This Agreement may not be modified except in a written instrument signed by Host and Owner.

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f. Complete Agreement; Negotiated Benefits. This Agreement together with all schedules and exhibits attached hereto and made part thereof supersedes all previous agreements, understandings and representations made by or between the parties hereto. This Agreement shall inure solely and exclusively to the benefit of the Owner and Host, and no other party shall have any right, remedy, or claim under or by reason of this Agreement. The parties understand that any amount paid to Host under this Agreement is the result of a negotiated agreement and is not imposed for purposes of Article XIII C, section 1 of the California Constitution.

g. Governing Law. This Agreement shall be governed by and construed in accordance with the laws of the State of California, without regard to conflicts of law principles. All claims of whatever character arising out of this Agreement, or under any statute or common law relating in any way, directly or indirectly, to the subject matter hereof or to the dealings between Owner and any other party hereto, if and to the extent that such claim potentially could or actually does involve Owner, shall be filed and maintained in the Superior Court of California, County of Sacramento, California. By executing and delivering this Agreement, each party hereto irrevocably: (i) accepts generally and unconditionally the exclusive jurisdiction and venue of such court; (ii) waives any defense of forum non-conveniens; and (iii) agrees not to seek removal of such proceedings to any court or forum other than as specified above. The foregoing shall not be deemed or construed to constitute a waiver by Owner of any prior notice or procedural requirements applicable to actions or claims against or involving governmental units and/or political subdivisions of the State of California that may exist at the time of and in connection with such matter.

h. Legal Construction. In case any one or more of the provisions contained in this Agreement shall for any reason be held by a court of competent jurisdiction to be invalid, illegal or unenforceable in any respect, such invalid provision shall be deemed severable, and shall not affect the validity or enforceability of any other provisions of this Agreement, all of which shall remain fully enforceable.

i. Term. This Agreement shall terminate upon the Conveyance.

j. Captions. The captions used in this Agreement are solely for convenience, and shall not be deemed to constitute a part of the substance of the Agreement for purpose of its construction.

k. Counterparts. This Agreement may be executed in any number of counterparts and each of such counterparts shall for all purposes be deemed to be an original; and all such counterparts shall together constitute but one and the same Agreement.

l. Host Fee. The Indenture shall require that the Owner, or Bond Trustee on its behalf, shall pay to Host on each anniversary of the date hereof, commencing with the first anniversary and terminating upon Conveyance, an annual Host Fee of \$361,970 with annual increases of two percent (2.00%) on the residential portion of the Project (the "Host Fee"); provided, however, that such fee shall be payable as an Operating Expense solely from revenues of the Project available therefor under and in accordance with the Indenture and to the extent permitted by law. In accordance with the Indenture, the annual Host Fee shall be paid first before

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any other Operating Expenses are paid and shall be paid to Host before any annual payments of any kind to Owner and Project Administrator are made and shall accrue to Host and be paid from future years Operating Revenue if insufficient Operating Revenue is available to meet this obligation at any time during the term of the Public Benefit Agreement until Conveyance.

m. Infrastructure Fee.

Community Facilities District Special Taxes. i. If the City ~~2008~~2008-1 CFD ("CFD") ~~special tax~~ is still being collected on other properties within the boundaries of the CFD but the Property is exempt from the CFD obligation ~~to pay such, or for any other reason that the special tax~~ ~~tax is not collected~~, then the Owner will make ~~in-lieu payment in the same amounts, at the same times and to the same party as would be required if the Property was not exempt, provided that the Owner shall have any right to prepay its obligation to the CFD and other rights of owners of properties within the boundaries of the CFD.~~ an annual in-lieu Infrastructure Fee payment to the Host by June 1.

ii. The Indenture shall provide that the Owner, or Bond Trustee on its behalf, shall pay to Host on each anniversary of the date hereof, commencing with the first anniversary and terminating upon Conveyance an annual Infrastructure Fee of \$275,693 with annual increase based on the year-over year change as of December of the prior year based upon the CPI for San Francisco All Urban Consumers Index, the CPI San Francisco All Urban Wage Earners and Clerical Worker's Index ("Infrastructure Fee"); provided, however, that such fee shall be payable as an Operating Expense solely from revenues of the Project available therefor under and in accordance with the Indenture and to the extent permitted by law.

iii. In accordance with the Indenture, the annual Infrastructure Fee shall be paid first before any other Operating Expenses are paid and shall be paid to Host before any annual payments of any kind to Owner and Project Administrator are made and shall accrue to Host and be paid from future years Operating Revenue if insufficient Operating Revenue is available to meet this obligation at any time during the term of the Public Benefit Agreement until Conveyance.

n.n. Regulatory Agreement Reporting. Owner shall provide or cause to be provided to Host the Certificate of Continuing Program Compliance in accordance with Section 4(e) of the Regulatory Agreement.

n.o. Property Needs Assessment. The Property was evaluated by a Property Needs Assessment dated October 7, 2021. Commencing in January 2026, and on every five-year anniversary thereafter, Owner shall provide Host with a Property Needs Assessment conducted by an independent consultant selected by the Project Administrator ~~assessing with approval of the Host to assess the capital needs of the Project over the subsequent five years and the sufficiency of reserve funds and operating income to fund capital costs for the remaining bond term.~~ Reserve

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funds shall be adjusted as necessary to fully cover revised capital needs based on the Property Needs Assessment.

o.p. Property Management. During the term of this Agreement, Host shall have the authority to review the selection of the original and any replacement property management company and the management agreement with that company for the Project. If Host determines that the management of the Project during the term of this Agreement is deficient in any manner, Host may provide notice of the deficiency to Owner, and Host and Owner shall meet and confer in good faith to discuss the alleged management deficiency and attempt to reach agreement upon one or more appropriate remedies to address the alleged management deficiency. Upon Host's acquisition of the Project, Host shall not be obligated to continue the contracts with any property management company for the Project.

p.q. Property Financial, Management, and Maintenance Report. Beginning on January 31, 2023 and continuing annually thereafter during the term of this Agreement, Owner shall, or cause Project Administrator to, submit an annual property maintenance report to Host by January 31st of each calendar year that includes, but are not limited to: (i) an overview of all capital expenditures at the Property for the previous year; (ii) a projected schedule of capital expenditures for the following year; (iii) current rent roll; (iv) current vacancy rate; (v) past year's and next year's operating income and expenses; (vi) cash flow projection, current operating funds, and current reserve funds; (vii) bond interest and redemption payments and all bond specific payments; and (viii) a description and reasonable photo documentation of the Project's general condition.

r. Additional Indenture Provisions. The following provisions shall be contained in the Indenture:

i. Project Refinancing. In the event of a refinancing of the Owner's acquisition of the Project prior to the Sale Right Exercise Date, neither the Owner nor the Project Administrator shall be paid any fee or other compensation in connection with such refinancing other than customary reasonable expenses relating to the transaction. The Owner shall not refinance the Bonds, without the prior written consent of the City, which consent shall not be unreasonably withheld, except that such consent shall not be required for a refinancing that neither increases the amount of debt or extends the maturity of such debt. Except for refinancing authorized in the preceding sentence, the Owner shall not incur any additional debt on the Property, without the prior written consent of Host which consent ~~shall not be unreasonably~~ may be withheld, unless the Owner provides evidence to the Host that the Extraordinary Expense Fund or other Project capital reserve funds are depleted or near depletion and that the new debt is used to fund improvements at the Property. Under no circumstances shall the Owner incur additional debt or encumbrances for a "cash out," payment to Owner, Program Administrator, or Project Manager.

ii. Owner or Project Administrator will submit to the Host an annual monitoring fee of \$100 per unit or \$37,100 for 2023 to cover City staff costs for project

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oversight and monitoring with an annual increase of two percent (2.00%) (“Monitoring Fee”). The annual Monitoring Fee shall be paid to Host before any annual payments of any kind to Owner and Project Administrator are made and shall accrue to Host and be paid from future years Operating Revenue if insufficient Operating Revenue is available to meet this obligation at any time during the term of the Public Benefit Agreement until Conveyance.

s. Affordability Covenant; Rent Reductions. The Regulatory Agreement shall reflect rent reduction for existing Project qualifying tenants: 18% reduction from current rents for low-income households; 12% reduction from current rents for median income households; and 10% reduction from current rents for moderate-income households.

t. Indemnification.

i. Host shall have the same indemnification status as an Owner Indemnified Person and this shall extend to each of Host’s officers, governing members, directors, officials, employees, attorneys, agents, and members.

ii. Owner shall defend (with counsel reasonably acceptable to Host) Host against any claim or action by any party challenging Host’s involvement in this Project and any of the agreements related to this Project.

u. Defaults and Remedies:

1. Default. Failure or delay by either party to perform any term or provision of this Agreement, which is not cured within 30 days after receipt of notice from the other party, constitutes a default under this Agreement. The party who so fails or delays must immediately commence to cure, correct or remedy such failure or delay, and shall complete such cure, correction or remedy with due diligence. The injured party shall give written notice of default to the party in default specifying the default complained of by the injured party. Except as required to protect against further damages, the injured party may not initiate proceedings against the party in default until 30 days after giving such notice. Failure or delay in giving such notice shall not constitute a waiver of any default, nor shall it change the time of default.

2. Remedies.

(a) Any uncured violation of this Agreement by Owner and Project Administrator shall cause all annual payments of any kind to Owner and Project Administrator to be suspended until compliance with this Agreement is achieved during the term of the Public Benefit Agreement until Conveyance.

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(b) Host may institute any appropriate legal actions or proceedings necessary to ensure compliance with this Agreement, including but not limited to:

(i) Actions for monetary damages; and

(ii) Actions for injunctive relief or damages

v. **Additional Insured.** Host shall be an additional insured on property insurance policies for the Project to the extent permitted by the insurer.

[SIGNATURE PAGE TO FOLLOW]

[Link to previous setting changed from on in original to off in modified.]

IN WITNESS WHEREOF, the parties have executed this Agreement as of the date set forth above.

**CSCDA COMMUNITY
IMPROVEMENT AUTHORITY**

By:

Jon Penkower
Authorized
Signatory

THE CITY OF MILPITAS

By:

Steven
McHarris
City Manager

ATTEST:

By: _____

City Clerk

APPROVED AS TO FORM

By: _____

[\[Link to previous setting changed from on in original to off in modified.\]](#)

City Attorney

[\[Link to previous setting changed from on in original to off in modified.\]](#)

A Notary Public or other officer completing this certificate verifies only the identity of the individual who signed the document to which this certificate is attached, and not the truthfulness, accuracy, or validity of that document.

State of California)
County of _____)

On _____, before me, _____,
(insert name and title of the officer)

Notary Public, personally appeared _____,
who proved to me on the basis of satisfactory evidence to be the person(s) whose name(s) is/are
subscribed to the within instrument and acknowledged to me that he/she/they executed the same
in his/her/their authorized capacity(ies), and that by his/her/their signature(s) on the instrument
the person(s), or the entity upon behalf of which the person(s) acted, executed the instrument.

I certify under PENALTY OF PERJURY under the laws of the State of California that
the foregoing paragraph is true and correct.

WITNESS my hand and official seal.

Signature _____ (Seal)

EXHIBIT A

LEGAL DESCRIPTION OF REAL PROPERTY

The Land referred to herein is situated in the State of California, County of Santa Clara, City of Milpitas, and described as follows:

EXHIBIT B
REGULATORY AGREEMENT

[TO BE INSERTED]

ATTACHMENT 4**PUBLIC BENEFIT AGREEMENT-- DISCUSSION OF ISSUES:**

- A. Financial Risk to City**
 - 1. Definition of “Indenture” – Paydown of Bond Principal
 - 2. Infrastructure Fee (City CFD special tax) - \$275,693 (2022) with annual CPI increase
 - 3. City Monitoring Fee - starts at \$37,100/year and increases by 2%
 - 4. Project Refinancing
- B. Purchase Option**
 - 1. Terms of Conveyance
 - 2. Property Needs Assessment
- C. Legal Risk to City**
 - 1. Indemnification
 - 2. Defaults and Remedies
- D. Affordability**
 - 1. Inconsistent Provisions
 - 2. Rent Reductions

A. Financial Risk to City

The following provisions in I.A. to be added to the Indenture and referenced in the Public Benefit Agreement (PBA) to ensure compliance:

1. Definition of “Indenture” – Paydown of Bond Principal (Section 2(f))

“Indenture” – the Trust Indenture between Owner, as issuer, and Bond Trustee, as trustee, pursuant to which the Bonds were issued, with reference to Owner’s payment of the Host Fee and ~~Community Facilities District special tax~~ Infrastructure Fee; and provide that principal payment for all Bonds shall be paid in parity or at same priority level as bond interest payments, and that Owner shall pay at least twenty-five percent (25%) of all Bond principal within 10 years of Bond issuance; and Host shall receive timely notification of any changes to management, financial changes, or other significant matters.

Aligns with Proposed GOAL J, City Financial Risk/Bond Structure:

Financial plan and bond structure are sound and consistent with industry standards for multi-family revenue bonds to reduce City risks and liability.

City Risk, if deleted:

- a. *Per bond analysis, only about 6.9% (\$21 million) of the \$303 million bond principal would be paid down by Year 15.*
- b. *With outstanding principal of about \$282 million, it will be difficult to fully cover debt and other expenses if City chooses to exercise purchase option at Year 15.*
- c. *If timely notification of significant changes is not provided, City will not be well positioned to address any tenant or community concerns.*

2. Infrastructure Fee (City CFD special tax) - \$275,693 (2022) with annual CPI increase (Section 14 (m))

~~Community Facilities District Special Taxes.~~ i. If the City ~~2008~~2008-1 CFD (“CFD”) special tax is still being collected on other properties within the boundaries of the CFD but the Property is exempt from the CFD obligation ~~to pay such, or for any other reason that the special tax is not collected~~, then the Owner will make ~~in-lieu payment in the same amounts, at the same times and to the same party as would be required if the Property was not exempt, provided that the Owner shall have any right to prepay its obligation to the CFD and other rights of owners of properties within the boundaries of the CFD.~~ an annual in-lieu Infrastructure Fee payment to the Host by June 1.

ii. The Indenture shall provide that the Owner, or Bond Trustee on its behalf, shall pay to Host on each anniversary of the date hereof, commencing with the first anniversary and terminating upon Conveyance an annual Infrastructure Fee of \$275,693 with annual increase based on the year-over year change as of December of the prior year based upon the CPI for San Francisco All Urban Consumers Index, the CPI San Francisco All Urban Wage Earners and Clerical Worker's Index (“Infrastructure Fee”); provided, however, that such fee shall be payable as an Operating Expense solely from revenues of the Project available therefor under and in accordance with the Indenture and to the extent permitted by law.

iii. In accordance with the Indenture, the annual Infrastructure Fee shall be paid first before any other Operating Expenses are paid and shall be paid to Host before any annual payments

of any kind to Owner and Project Administrator are made and shall accrue to Host and be paid from future years Operating Revenue if insufficient Operating Revenue is available to meet this obligation at any time during the term of the Public Benefit Agreement until Conveyance.

Aligns with Proposed GOAL H, City Revenue:

No loss of City property taxes, including CFD 2008-1 special tax.

City Risk, if deleted: City may lose approximately \$275,000 annually and increases by minimum of 2% (\$13.8M over 35 years) if the JPA becomes exempt from paying CFD special tax in the future. Without this provision in the PBA and Indenture, City will not be assured of City receiving this revenue.

3. Additional Indenture Provisions - Monitoring Fee - starts at \$37,100/year and increases by 2% (Section 14(r)(ii))

Owner or Project Administrator will submit to the Host an annual monitoring fee of \$100 per unit or \$37,100 for 2023 to cover City staff costs for project oversight and monitoring with an annual increase of two percent (2.00%) (“Monitoring Fee”). The annual Monitoring Fee shall be paid to Host before any annual payments of any kind to Owner and Project Administrator are made and shall accrue to Host and be paid from future years Operating Revenue if insufficient Operating Revenue is available to meet this obligation at any time during the term of the Public Benefit Agreement until Conveyance.

Aligns with Proposed GOAL N, Monitoring and Reporting:

Fee to cover ongoing City administrative costs for project oversight and monitoring.

City Risk, if deleted

Staffing costs to review annual reports and provide updates to Council will be borne by the City's General Fund.

4. Additional Indenture Provisions: Project Refinancing (Section 14(r)(i))

In the event of a refinancing of the Owner's acquisition of the Project prior to the Sale Right Exercise Date, neither the Owner nor the Project Administrator shall be paid any fee or other compensation in connection with such refinancing other than customary reasonable expenses relating to the transaction. The Owner shall not refinance the Bonds, without the prior written consent of the City, which consent shall not be unreasonably withheld, except that such consent shall not be required for a refinancing that neither increases the amount of debt or extends the maturity of such debt. Except for refinancing authorized in the preceding sentence, the Owner shall not incur any additional debt on the Property, without the prior written consent of Host which consent ~~shall not be unreasonably~~ may be withheld, unless the Owner provides evidence to the Host that the Extraordinary Expense Fund or other Project capital reserve funds are depleted or near depletion and that the new debt is used to fund improvements at the Property. Under no circumstances shall the Owner incur additional debt or encumbrances for a “cash out,” payment to Owner, Program Administrator, or Project Manager.

Aligns with Proposed GOAL K, Refinancing/Additional Debt:

City authority to approve any refinancing, restructuring, or issuance of additional debt.

City Risk, if deleted:

While revised language requires City consent for refinancing or adding debt, added amendment further protects City by preventing Project from adding debt for capital improvement before first depleting or nearly depleting capital reserve funds.

B. Purchase Option

1. **Terms of Conveyance** (Section 7(b))

The Property will be conveyed to Purchaser in ~~AS IS CONDITION, WITH ALL FAULTS, and without representations or warranties of any kind or nature as to the condition of the Property~~ good and clean order, except for ordinary wear and tear, with all capital improvements completed as recommended in Section 14(o) below.

Aligns with Proposed GOAL L, Capital Improvements:

Capital improvement needs are fully identified and funded for entire bond period.

City Risk, if deleted:

If property is transferred to the City in "as is" condition, City may need to invest significant funds for capital improvements and deferred maintenance and repairs. This can affect future market value and purchase price of property and City's net proceeds at conveyance. capital needs of the Project

2. **Property Needs Assessment** (Section 14(o))

The Property was evaluated by a Property Needs Assessment dated October 7, 2021. Commencing in January 2026, and on every five-year anniversary thereafter, Owner shall provide Host with a Property Needs Assessment conducted by an independent consultant selected by the Project Administrator ~~assessing with approval of the Host to assess the capital needs of the Project over the subsequent five years and the sufficiency of reserve funds and operating income to fund capital costs for the remaining bond term.~~ Reserve funds shall be adjusted as necessary to fully cover revised capital needs based on the Property Needs Assessment.

Aligns with Proposed GOAL L, Capital Improvements:

Capital Needs Assessment prepared at least every ten years and sufficiency of capital reserve funds confirmed.

City Risk, if deleted:

- a. Although frequent assessments are beneficial, the City will have no assurance of adequate funds and improvements to address assessment findings and may receive a property with significant capital improvement needs.
- b. Without City approval of independent consultant, no assurance of an impartial capital needs assessments.

C. Legal Risk to City

1. **Indemnification** (Section 14(t))

- i. Host shall have the same indemnification status as an Owner Indemnified Person and this shall extend to each of Host's officers, governing members, directors, officials, employees, attorneys, agents, and members.
- ii. Owner shall defend (with counsel reasonably acceptable to Host) Host against any claim or action by any party challenging Host's involvement in this Project and any of the agreements related to this Project.

Aligns with Proposed GOAL I, City Financial Risk/Bond Structure:
Protection and reduction of City risk and liability.

City Risk, if deleted:

- a. City will not be protected against legal challenges and potential liability in the same manner as other parties.
- b. Although the City is not party to the bonds, as the Host participant in the PBA, City may still be named in any action challenging the bond issuance or program implementation.
- c. Additional insured provision is a good addition but does not adequately address necessary Indemnification protection for the City.

2. **Defaults and Remedies** (Section 14(u))

Default. Failure or delay by either party to perform any term or provision of this Agreement, which is not cured within 30 days after receipt of notice from the other party, constitutes a default under this Agreement. The party who so fails or delays must immediately commence to cure, correct or remedy such failure or delay, and shall complete such cure, correction or remedy with due diligence. The injured party shall give written notice of default to the party in default specifying the default complained of by the injured party. Except as required to protect against further damages, the injured party may not initiate proceedings against the party in default until 30 days after giving such notice. Failure or delay in giving such notice shall not constitute a waiver of any default, nor shall it change the time of default.

Remedies.

- a. Any uncured violation of this Agreement by Owner and Project Administrator shall cause all annual payments of any kind to Owner and Project Administrator to be suspended until compliance with this Agreement is achieved during the term of the Public Benefit Agreement until Conveyance.
- b. Host may institute any appropriate legal actions or proceedings necessary to ensure compliance with this Agreement, including but not limited to: (i) Actions for monetary damages; and (ii) Actions for injunctive relief.

Aligns with Proposed GOAL I, City Financial Risk/Bond Structure, and GOAL M, City Enforcement Authority: Protection and reduction of City risk and liability. City oversight of management of Project.

City risk, if deleted:

- a. City would not be protected against legal challenges and potential liability in the same manner as other parties.

- b. Without these provision in the both the PBA and Regulatory Agreement, City does not have a recourse to address non-compliance.

D. Affordability

The following provisions in II.A. to be added to the Regulatory Agreement and referenced in the PBA to assure compliance:

1. Inconsistent Provisions (Section 10)

In the event of any inconsistency between the terms of this Agreement and the Regulatory Agreement, the Regulatory Agreement shall prevail. Owner agrees to not amend Sections 4 or 5 of the Regulatory Agreement, [attached hereto and incorporated herein by reference as Exhibit B](#), without the Host's prior written consent, ~~which consent shall not be unreasonably withheld.~~

Aligns with Proposed GOAL A, Affordability:

Project will primarily serve moderate-income households

City Risk, if deleted:

Without this added amendment pertaining to the affordability covenants, City will have no authority over the affordability terms for the Project since City is not a party to the Regulatory Agreement.

2. Rent Reductions (Section 14(s))

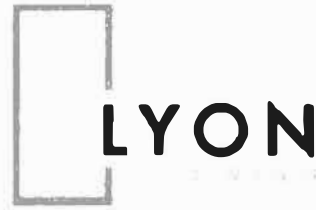
[The Regulatory Agreement shall reflect rent reduction for existing Project qualifying tenants: 18% reduction from current rents for low-income households; 12% reduction from current rents for median income households; and 10% reduction from current rents for moderate-income households.](#)

Aligns with Proposed GOAL C, Existing Tenants:

Qualified existing tenants will benefit from a rent reduction of at least 10%.

Potential Impact, if deleted:

- a. Key provision offered by applicant in initial proposal, but latest representation is that this provision cannot be contained in PBA or Regulatory Agreement.
- b. Without reference to rent reduction for existing tenants in PBA, City will have no ability to ensure this benefit for existing middle-income residents.



February 15, 2022

VIA ELECTRONIC MAIL

Ms. Carmen Montano
Vice Mayor
City of Milpitas
455 E. Calaveras Blvd., Milpitas, CA 95035
Email: cmontano@ci.milpitas.ca.gov

RE: LYON LIVING/ THE FIELDS CHILDCARE FACILITY

Dear Ms. Montano:

We are pleased to inform you on our progress to bring a quality child care facility to The Fields, our signature mixed use project in Milpitas, California. To date our efforts have attracted significant interest from a well-respected national childcare provider offering quality childcare and academics for infants to 6th grade children. This provider currently operates multiple locations in San Jose. Their dedication to early childhood learning techniques while promoting and protecting the health and well-being of the children in their care is impressive. This healthy learning environment will well serve the parents and children in our community.

Specifically, negotiations are ongoing for approximately 8,000 square feet in the area shown on Attachment A. Their site selection protocol requires studying test fits to determine the amount of classroom area to best accommodate the children. Attachment B demonstrates a floor plan currently under consideration as part of their test fit analysis. Interior courtyard area may be converted to use as outdoor space for the children's use during operating hours of the facility. Next steps include financial analysis by the operator and determination of a rent structure for the lease.

Although this is very promising and represents substantial progress, not every deal comes to fruition. Therefore, our efforts for alternative providers remain in full force. We have contacted Michael Garcia at the Santa Clara County Office of Education, Director of Child Care Planning & Support to source additional operators. Absent any potential concerns from the operators' side (such as final site approval or outdoor space requirements), we hope to narrow our search. We are making all possible efforts to negotiate a lease with a respected child care operator at The Fields.

We welcome your questions or comments.

Very truly yours,

A handwritten signature in blue ink, appearing to be 'KS' or 'K. Suryan', written over a circular blue ink stamp.

Kyle Suryan
Managing Partner

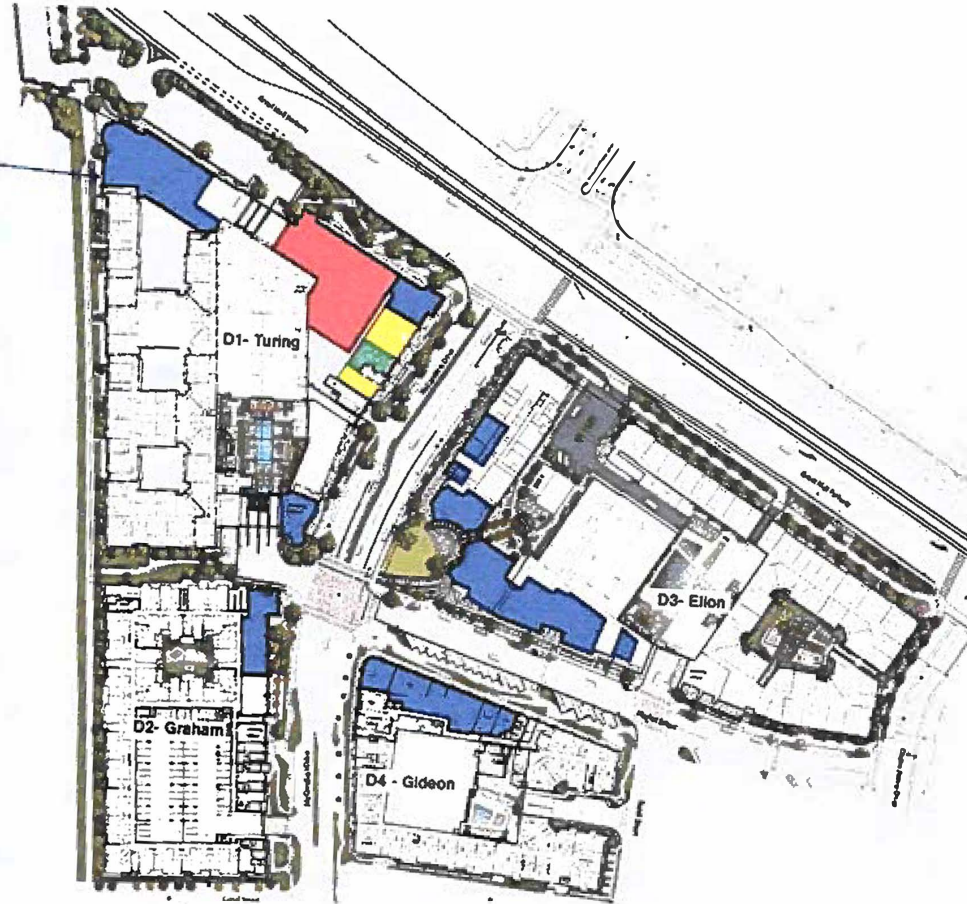
Enclosures: (2)
cc: (w/enc., via email)

District Masterplan

Childcare
location for Turing

- Available Retail
- In Lease / LOI
- Lease Executed
- Trader Joe's Location

D1 - Turing: Retail available now
 D2 - Graham: Retail available now
 D3 - Elion: Retail available Q4 2023
 D4 - Gideon: Retail available Q4 2022



ATTACHMENT A

ATTACHMENT B

[illegible]

Preliminary test fit for Child Care Operator at Tuning.
Currently requesting LOI following Operator site approval.
Actively seeking additional operators.

