



REGULAR MEETING OF THE MILPITAS CITY COUNCIL

AGENDA

TUESDAY, MARCH 15, 2022

CITY COUNCIL CHAMBERS, 455 E CALAVERAS BLVD, MILPITAS, CA

6:00 PM (CLOSED SESSION)

7:00 PM (PUBLIC BUSINESS)

For assistance in the following languages, you may call:

Đối với Việt Nam, gọi 408-586-3122

Para sa Tagalog, tumawag sa 408-586-3051

Para español, llame 408-586-3232

The City Council meeting is held in the City Council Chamber at City Hall, 455 E. Calaveras Blvd., Milpitas and via teleconference/Zoom webinar.

You may watch the Council meeting without providing public comment by accessing it via links here.

Meeting shall be livestreamed - Go to:

Facebook: <https://www.facebook.com/CityofMilpitas/>

YouTube: <https://www.ci.milpitas.ca.gov/youtube>

Web Streaming: <https://www.ci.milpitas.ca.gov/webstreaming>

PUBLIC COMMENT INSTRUCTIONS

Oral public comments may be provided live during the City Council meeting in person or by registering for the zoom meeting in advance. To register you will need to provide an email address (not disclosed) and a name. To minimize technical difficulties, please make sure that you have the latest version of the Zoom Application. Below is the link to register for this meeting only:

https://ci-milpitas-ca-gov.zoom.us/webinar/register/WN_Fp7UfV8SoCxSpICxS_Nbw

After you register a link will be sent to you to join the City Council meeting in order to give your comments. All registered meeting attendees who wish to speak must click on the "raise hand" icon when the Mayor calls for public comments. If participating by calling in on your phone, dial *9 to use the "raise hand" feature, and when you are called upon, hit *6 to unmute your phone. Your phone number will be displayed in the live meeting. The Mayor will call the speakers to begin.

All comments provided shall be limited to three minutes or less as determined by the Mayor. All members of the public will be limited to one comment per agenda item, and one comment for non-agenda items.

MILPITAS CITY COUNCIL CODE OF CONDUCT

- Be respectful and courteous (words, tone, and body language).
- Model civility.
- Avoid surprises.
- Praise publicly and criticize privately.
- Focus on the issue, not the person.
- Refrain from using electronic devices while on the Council dais.
- Disclose conflicts of interest and affiliations related to agenda items.
- Separate governing from campaigning.
- The Council speaks with one voice after making policy on issues.
- Respect the line between policy and administration.
- Council will hold one another accountable to comply with this Code of Conduct.

CALL MEETING TO ORDER by Mayor and ROLL CALL by City Clerk (6:00 PM)

ADJOURN TO CLOSED SESSION

(a) CONFERENCE WITH LEGAL COUNSEL – EXISTING LITIGATION

Pursuant to Government Code Section 54956.9(d)(1)

City as Plaintiff

County Sanitation District 2-3, West Valley Sanitation District, Burbank Sanitary District, Cupertino

(b) CONFERENCE WITH LEGAL COUNSEL - Anticipated Litigation

Pursuant to Government Code Section 54956.9(d)(2)

City as Defendant - see attached letter

(c) PUBLIC EMPLOYEE APPOINTMENT/HIRING

Pursuant to California Government Code Section 54957

Position: City Attorney

CLOSED SESSION ANNOUNCEMENT: (7:00 PM)

Report on action taken in Closed Session, if required per Government Code Section 54957.1, including the vote or abstention of each member present.

PLEDGE OF ALLEGIANCE

INVOCATION (Councilmember Dominguez)

PRESENTATIONS

- Chez the Ice Cream Man Appreciation Day (Proclamation)

PUBLIC FORUM (7:05 PM)

Those in the audience and via Zoom are invited to address City Council on any subject not on tonight's agenda. In-person speakers wishing to address the Council are requested, but not required to complete a Speaker Card and submit it to the Mayor. In-person speakers will then be asked to come up to the podium and state their name for the record. Those interested in speaking via Zoom may do so by following the instructions on page one (1) of the agenda. Comments may be limited to three (3) minutes or less at the Mayor's discretion. As an item not listed on the agenda, no response is required from City staff or the Council and no action can be taken. The City Council may instruct the City Manager to place the item on a future meeting agenda.

NOTE: If a member of the public wishes to share any presentation materials for Council consideration, they must be submitted to the Clerk's Office by email to CityClerk@ci.milpitas.ca.gov by 12:00 p.m. on the day of the meeting. No presentations will be accepted in person in the Council Chambers.

ANNOUNCEMENTS AND FUTURE AGENDA ITEMS (7:10 PM)

Members of the City Council or City Manager may make brief announcements at this time. Members of the City Council may also suggest future agenda items at this time. For future agenda items, the City Council shall not debate the topic or engage in discussion but shall simply state a "yes" or "no" as to whether to direct the City Manager to place the item on a future meeting agenda. If a majority of the City Council agrees to place an item on a future meeting agenda, the City Manager shall place the item on a future agenda for City Council discussion.

ANNOUNCEMENT OF CONFLICT OF INTEREST AND CAMPAIGN CONTRIBUTIONS

READING OF THE CITY COUNCIL CODE OF CONDUCT

APPROVAL OF AGENDA

CONSENT CALENDAR (7:20 PM)

Consent calendar items are considered to be routine and will be considered for adoption by one motion. There will be no separate discussion of these items unless a City Councilmember, member of the audience or staff requests the Council to

remove an item from (or be added to) the consent calendar. Any person desiring to speak on any item on the consent calendar should ask to have that item removed from the consent calendar.

C1. Receive the City Council Calendars of Meetings for March and April 2022 (Staff Contact: Wendy Wood, City Clerk, 408-586-3001)

Recommendation: Receive the City Council Calendars of Meetings for March and April 2022.

C2. Approve the City Council Regular Meeting Minutes of March 1, 2022 (Staff Contact: Wendy Wood, City Clerk, 408-586-3001)

Recommendation: Approved the City Council Regular Meeting minutes of March 1, 2022.

C3. Receive the Preview List of Anticipated Items for the Next Regular City Council Meeting (Staff Contact: Wendy Wood, City Clerk, 408-586-3001)

Recommendation: Receive the list of anticipated agenda items for the next regular City Council meeting.

C4. Receive and Review the List of Agenda Items Requested by City Councilmembers (Contact: Mayor and City Councilmembers, 408-586-3000)

Recommendation: Review the list of items that have been requested by City Councilmembers and provide direction to staff as necessary. No substantive discussion about any specific item shall occur and the City Council shall hold all debate about the item until it is scheduled as a full agenda item.

C5. Adopt a Resolution Granting Acceptance of the Public Improvements for the Ellison Park Residential Project Public Improvement Plan No. 2-1220; Approve a Reduction in the Performance Bond to \$79,900.00 Which Shall Remain in Effect for the Duration of the One-Year Warranty Period; and Grant Authorization to the City Engineer to Release the Performance Bond After the One-Year Warranty Period Without Further City Council Action Provided All Required Warranty Work is Completed to the Satisfaction of the City Engineer (Staff Contact: Steve Erickson, Engineering Director/City Engineer, 408-586-3301)

Recommendation: Adopt a resolution granting acceptance of the public improvements for the Ellison Park Residential Project Public Improvement Plan No. 2-1220; approve a reduction in the performance bond to \$79,900.00 which shall remain in effect for the duration of the one-year warranty period; and grant authorization to the City Engineer to release the performance bond after the one-year warranty period without further City Council action provided all required warranty work is completed to the satisfaction of the City Engineer.

C6. Adopt a Resolution Granting Acceptance of the Completed Public Improvements for the Lucente Residential Project, Public Improvement Plans No. 2-1212, and Approve a Reduction of the Faithful Performance Bond to \$85,500.00 Which Shall Remain in Effect for the Duration of the Warranty Period, and Grant Authorization to the City Engineer to Release the Performance Bond After the One-Year Warranty Period Without Further City Council Action Provided All Required Warranty Work has Been Completed to the Satisfaction of the City Engineer (Staff Contact: Steve Erickson, Engineering Director/City Engineer, 408-586-3301)

Recommendation: Adopt a resolution granting acceptance of the completed public improvements for the Lucente Residential Project, Public Improvement Plans No. 2-1212, and approve a reduction of the faithful performance bond to \$85,500.00 which shall remain in effect for the duration of the warranty period, and grant authorization to the City Engineer to release the performance bond after the one-year warranty period without further City Council action provided all required warranty work has been completed to the satisfaction of the City Engineer.

- C7. Adopt a Resolution Approving and Authorizing the City Manager to Execute a Six-year Sole-Source Services Agreement with Symbium Corporation for the Unlimited Use of Proprietary Web-based Tools (Symbium PlanCheck and Build Business) as a Cloud-based Service for the Not-To-Exceed Amount of \$210,000.00 and Approve appropriation of \$90,000.00 from Permit Automation Fund 506 for this project (Staff Contact: Ned Thomas, Planning Director, 408-586-3273)**

Recommendation: Adopt a resolution approving and authorizing the City Manager to execute a six-year sole-source services agreement with Symbium Corporation for the unlimited use of proprietary web-based tools (Symbium Plancheck and Build Business) as a cloud-based service for the not-to-exceed amount of \$210,000.00. Approve appropriation of \$90,000.00 from Permit Automation Fund 506 to this project.

- C8. Adopt Resolutions Approving and Authorizing the City Manager to Execute the 2021 Amended and Restated Water Supply Agreement Between the City and County of San Francisco Wholesale Customers in Alameda County, San Mateo County, and Santa Clara County and Approving a Minimum Purchase Transfer Agreement from the City of Mountain View to the City of East Palo Alto (Staff Contact: Tony Ndah, Public Works Director, 408-586-2602)**

Recommendation: Adopt a resolution approving and authorizing the City Manager to execute the 2021 amended and restated Water Supply Agreement between the City and County of San Francisco Wholesale Customers in Alameda County, San Mateo County, and Santa Clara County; and (2) Adopt a resolution approving a Minimum Purchase Transfer Agreement from the City of Mountain View to the City of East Palo Alto.

- C9. Approve the Pickleball Pilot Program at Gill Park and related Budget Action (Staff Contacts: Renee Lorentzen, Recreation and Community Services Director, 408-586-3409, Tony Ndah, Public Work Director, 408-586-2602)**

Recommendation: Approve the Pickleball Pilot Program at Gill Park Handball Courts and appropriate \$75,000 from the General Government CIP Fund to the Minor Sports Courts Rehabilitation Project

- C10. Amend Resolution 7779 Delegating Authority to the Public Works Director to Take Emergency Action and Receive a Report on the Emergency Repair of Pump at the Main Lift Sewer Pump Station; and Determine By a Four-Fifths Vote There is a Need to Continue the Emergency Repair (Staff Contact: Tony Ndah, Public Works Director, 408-586-2602)**

Recommendation: (1) Amend Resolution 7779 delegating authority to the Public Works Director to take emergency action and award emergency contracts without giving notice soliciting competitive bids; (2) Receive a report from the Public Works Director on the emergency repair of pump at the Main Lift Sewer Pump Station; and (3) Determine by a four-fifths vote that there is a need to continue the emergency action.

- C11. Receive Monthly Report for Unhoused Services (Staff Contact: Sharon Goei, Building Safety and Housing Director, 408-586-3260)**

Recommendation: Receive January 2022 report for unhoused services.

- C12. Receive the 2021 Housing Element Annual Progress Report and Housing Successor Agency Annual Report and Authorize the Submittal of Both Reports to California Department of Housing and Community Development (HCD) and Governor's Office of Planning and Research (OPR) (Staff Contact: Sharon Goei, Building Safety and Housing Director, 408-586-3260 and Robert Musallam, Housing and Neighborhood Services Administrator, 408-586-3275)**

Recommendation: Receive the 2021 Housing Element Annual Progress Report and Housing Successor Agency Annual Report and authorize the submittal of both reports to California Department of Housing and Community Development (HCD) and Governor's Office of Planning and Research (OPR).

C13. Report on Bids and Award Construction Contract to Mercoza in the Amount of \$327,680.00 for Citywide Sidewalk Repairs (Staff Contacts: Tony Ndah, Public Works Director, 408-586-2602 and Chris Schroeder, Purchasing Agent, 408-586-3161)

Recommendation: (1) Receive report on bids and award a construction contract to the lowest responsible bidder submitting a responsive bid, Mercoza, in the amount of \$327,680.00 for the Citywide Sidewalk Repair Project; and (2) Authorize the City Manager to negotiate and execute contract change order(s) in an aggregate amount not to exceed \$35,000.00 for the Citywide Sidewalk Repairs Project.

C14. Consider the Request Received by the City Clerk and Approve a Fee Waiver of \$1,500.00 for the Milpitas Kiwanis Club Foundation Crab Feed on April 8, 2022 at the Milpitas Community Center and a Fee Waiver of \$1,300.00 for the Milpitas Chamber of Commerce for an ADU Community Educational Event on April 30, 2022, at the Milpitas Community Center (Staff Contact: Wendy Wood, City Clerk, 408-586-3001)

Recommendation: Consider the request received by the City Clerk and approve a Fee Waiver of \$1,500.00 for the Milpitas Kiwanis Club Foundation Crab Feed on April 8, 2022 at the Milpitas Community Center and a Fee Waiver of \$1,300.00 for the Milpitas Chamber of Commerce for an ADU Community Educational Event on April 30, 2022, at the Milpitas Community Center.

C15. Accept Commissioner Resignation (Staff Contact: Wendy Wood, City Clerk, 408-586-3001)

Recommendation: Accept the resignation of Commissioner Crystal Caidoy from the Parks, Recreation, and Cultural Resources Commission and direct the City Clerk to post the notice of the unscheduled vacancy.

C16. Consider the Recommendations from Mayor Tran for Appointments to City Commissions (Contact: Mayor Tran, 408- 586-3029)

Recommendation: Consider the recommendations from Mayor Tran and approve the appointments to City Commissions.

C17. Authorize and Approve Travel to Yosemite, CA for Councilmember Anthony Phan to Attend the 30th Annual Yosemite Policymakers Conference to be Held on March 17 – 20, 2022 for a Total Estimated Amount of \$1,200.00 (Staff Contact: Ashwini Kantak, Assistant City Manager, 408-586-3053)

Recommendation: Authorize and approve travel to Yosemite, CA for Councilmember Anthony Phan to attend the 30th Annual Yosemite Policymakers Conference to be held on March 17 – 20, 2022 for a total estimated amount of \$1,200.00.

PUBLIC HEARINGS (7:25 PM)

Members of the public may be allotted up to three (3) minutes or less at the Mayor's discretion, to comment on any public hearing item. Applicants/Appellants and their representatives may be allotted up to a total of ten (10) minutes for opening statements and up to a total of five (5) minutes maximum for closing statements. Items requested/recommended for continuance are subject to Council's consent at the meeting.

18. 2022 Weed Abatement Public Hearing and Adopt a Resolution to Abate the Weeds (Staff Contact: Albert Zamora, Deputy Fire Chief / Fire Marshal, 408-586-3371)

Recommendation: Conduct a Public Hearing and adopt a resolution directing the County of Santa Clara Consumer and Environmental Protection Agency- Weed Abatement Program to abate the nuisance, keep an account of the cost, and embody such account in a report and assessment list to the City Council in accordance with the Milpitas Municipal Code.

COMMUNITY DEVELOPMENT (7:45 PM)

- 19.** Receive a Presentation and Provide Direction to Staff on a Draft Zoning Ordinance Amendment amending Sections of Title V, Chapter 100, and Title XI, Chapter 10, of the Milpitas Municipal Code Relating to Mobile Food Vending (Food Trucks) (Staff Contact: Ned Thomas, Planning Director, 408-586-3273 and Avery Stark, Associate Planner, 408-586-3288)

Recommendation: (1) Receive a presentation from staff; and (2) Provide direction to staff on a draft Zoning Ordinance Amendment setting forth regulations related to mobile food vending.

COMMUNITY SERVICES AND SUSTAINABLE INFRASTRUCTURE (8:30 PM)

- 20.** Review the Proposed Streets, Parks and Facilities Naming Policy and Provide Feedback to Staff (Staff Contact: Renee Lorentzen, Recreation and Community Services Director, 408-586-3409)

Recommendation: (1) Review the proposed Streets, Parks and Facilities Naming Policy and provide feedback to staff; (2) Review the City Naming Lists and provide feedback to staff; and (3) Authorize staff to begin process for naming McCandless Park.

LEADERSHIP AND SUPPORT SERVICES (9:00 PM)

- 21.** Receive Report on 2022 Citywide Community Engagement Survey (Staff Contact: Ashwini Kantak, Assistant City Manager, 408-586-3053 and Charmaine Angelo, Public Information Officer, 408-586-3055)

Recommendation: Receive a report on results of the 2022 Citywide Community Engagement Survey.

- 22.** Provide Direction on American Rescue Plan Act (ARPA) Funding for Council Priority Items and Modifications to the ARPA Investment Plan and Provide Input on Proposed Process for Future Changes to the ARPA Investment Plan (Staff Contact: Ashwini Kantak, Assistant City Manager, 408-586-3053 and Lauren Lai, Director of Finance, 408-586-3111)

Recommendations: (1) Consider Council priority items for American Rescue Plan Act (ARPA) funding and provide direction to staff on any required modifications to the ARPA Investment Plan to allow for the additional allocation; and (2) Review and provide input to staff on proposed process for future changes to the ARPA Investment Plan

- 23.** Receive Report Regarding Mayoral/Council Term Limits and Provide Direction to Staff on Future Ballot Measures, If Any (Staff Contact: Christopher J. Diaz, City Attorney, 408-586-3040 and Ashwini Kantak, Assistant City Manager, 408-586-3053)

Recommendation: Receive report regarding Mayor/Council term limits and provide direction to staff on future ballot measures, if any.

REPORTS OF MAYOR & COUNCILMEMBERS (11:00 PM)

- 24.** Per Councilmember Chua, Discuss the City's Lobbyist Ordinance (Contact: Councilmember Chua, 408-586-3023)

ADJOURNMENT (11:30 PM)

KNOW YOUR RIGHTS UNDER THE OPEN GOVERNMENT ORDINANCE

Government's duty is to serve the public, reaching its decisions in full view of the public. Commissions and other City agencies exist to conduct the people's business. This ordinance assures that deliberations are conducted before the people and City operations are open to the people's review. For more information on your rights under the Open Government Ordinance or to report a violation, contact the City Attorney's office at Milpitas City Hall, 455 E. Calaveras Blvd., Milpitas, CA 95035
e-mail: cdiaz@ci.milpitas.ca.gov / Phone: 408-586-3040

The Open Government Ordinance is codified in the Milpitas Municipal Code as Title I Chapter 310 and is available online at the City's website www.ci.milpitas.ca.gov by selecting the Milpitas Municipal Code link.

Materials related to an item on this agenda submitted to the City Council after initial distribution of the agenda packet are available for public inspection at the City Clerk's office at Milpitas City Hall, 3rd floor 455 E. Calaveras Blvd., Milpitas and on City website. City Council agendas and related materials can be viewed online: www.ci.milpitas.ca.gov/government/council/agenda_minutes.asp (select meeting date)

APPLY TO SERVE ON A CITY COMMISSION

Commission application forms are available online at www.ci.milpitas.ca.gov or at Milpitas City Hall. Contact the City Clerk's Office at 408-586-3001 for more information.

If you need assistance, per the Americans with Disabilities Act, for any City of Milpitas public meeting, please call the City Clerk at 408-586-3001 or send an e-mail to CityClerk@ci.milpitas.ca.gov prior to the meeting. You may request a larger font agenda.

Sent via Electronic Mail to:

Mayor Rich Tran rtran@ci.milpitas.ca.gov;
Vice Mayor Carmen Montano, cmontano@ci.milpitas.ca.gov;
Councilmember Evelyn Chua, echua@ci.milpitas.ca.gov;
Councilmember Anthony Phan, aphan@ci.milpitas.ca.gov;
Councilmember, Karina Dominguez, kdominguez@ci.milpitas.ca.gov;
City Manager Steven G. Harris, citymanageroffice@ci.milpitas.ca.gov;
City Attorney, Christopher J. Diaz, Best Best & Krieger, cdiaz@ci.milpitas.ca.gov;

Via facsimile to:

Jared Hernandez, Chief of Police, (408) 586-2488

February 28, 2022

RE: Request to Cancel Encampment Sweeps in the City of Milpitas

We write on behalf of the Law Foundation of Silicon Valley to ask that the City of Milpitas (“the City”) cancel its planned sweep of the Railroad Encampment scheduled for March 1, 2022. The Notices issued by the Milpitas Police Department (“MPD”) are insufficient notices and violate the fourth, eighth, and fourteenth amendment.

Irrespective of the sufficiency of the notices, we encourage the City to suspend all encampment sweeps during the COVID-19 pandemic as is recommended by the Center for Disease Control (CDC).¹ Specifically, we ask the City to allow the unhoused residents of Milpitas to remain at their encampments through the duration of the COVID-19 public health crisis. During a pandemic, and certainly for the foreseeable future, sweeps will continue to pose a serious health crisis as they disrupt consistent access to services and ability for outreach and health workers to provide continuous care.

The unhoused members of our community are particularly harmed when their personal property is taken during encampment sweeps because they lose whatever practical tools they have for survival or to transition out of homelessness and are deprived of due process.

For these reasons, we, individuals and organizations who are part of and/or support the unhoused community in Milpitas, request that the City of Milpitas cancel its planned encampments sweeps until such time as it complies with all legal requirements and the State-Wide Covid-19 state of emergency has lifted.

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¹ See Center for Disease Control, “Considerations for Encampments” at <https://www.cdc.gov/coronavirus/2019-ncov/community/homeless-shelters/unsheltered-homelessness.html>.

I. Factual Background

A. March 1, 2022 Notices

On or about February 18, 2022, the Milpitas Police Department (“MPD”) began posting warning notices on vehicles (“Vehicle Notices”) in or around the Railroad Homeless Encampment (“the Encampment”). These notices declared that vehicles were parked in violation of the law and subject to a fine and being towed. Said notice cited to three (3) different provisions of the Milpitas Municipal Code and declared that the vehicle “appears to be in violation of one or more of the above laws.” In addition to the Vehicle Notices, MPD also posted notices of clean-up and removal (“Sweep Notices”). The Sweep Notices state that the City will conduct a clean-up of “this area and remove all items found,” including “personal property, temporary shelters, and garbage.” They provided an additional warning:

ANY UNCLAIMED, PERSONAL PROPERTY FOUND AT THE TIME OF THE CLEAN-UP WILL BE STORED BY THE MILPITAS POLICE DEPARTMENT FOR A PERIOD OF FOUR MONTHS. HOWEVER, ITEMS THAT APPEAR TO BE ABANDONED OR THAT POSE A DANGER TO PUBLIC HEALTH OR SAFETY MAY BE IMMEDIATELY DESTROYED.

The Sweep Notices cite to no federal, state, or local statute under which the City seeks to confiscate and/or destroy the personal property of its citizenry. Both the Vehicle and Sweep Notices (collectively, “the Notices”) assert that the MPD will return on March 1, 2022 to enforce the warnings provided on the Notices.

II. Encampment sweeps premised on the Vehicle and Sweep Notices are unconstitutional under the Fourth and Fourteenth Amendments

A. Deprivation of property under the Notices without due process of law is violative of the Fourteenth Amendment.

In *Lavan v. City of Los Angeles*, the court declared that homeless people's property, “perhaps representing everything they own, *must* be considered ‘property’ for purposes of [the Fourteenth Amendment] due process analysis.” (*Lavan v. City of Los Angeles* (C.D. Cal. 2011) 797 F. Supp. 2d 1005, 1016, emphasis added, aff’d, 693 F.3d 1022.) Accordingly, before a City “can seize and destroy” a homeless person’s property, “it must provide notice and an opportunity to be heard at a meaningful time and in a meaningful manner.” (*Id.* citing *Mathews v. Eldridge* (1976) 424 U.S. 319, 339-43, internal citations omitted.) Although a City may lawfully remove hazardous debris and trash, a homeless person’s property, “while it may look like ‘junk’ to some people, its value should not be discounted.” (*Id.* at 1016 citing *Pottinger v. City of Miami* (S.D. Fla. 1992) 810 F. Supp. 1551, 1559.)

Moreover, vagueness may invalidate a law for two reasons under the Fourteenth Amendment: (1) it may fail to provide the kind of notice that will enable ordinary people to understand what conduct it prohibits; or (2) it may authorize or even encourage arbitrary and discriminatory enforcement. (*See City of Chicago v. Morales* (1999) 527 U.S. 41, 56.)

Any deprivation of property based on the Sweep Notices is violative of the Fourteenth Amendment. The Sweep Notices cites no federal, state, or local law under which the City may seize personal property of the residents of the Encampment. Accordingly, seizure of any property

pursuant to the Sweep Notices violates due process as it has failed to inform the resident under what authority and why their property is being seized. The Sweep Notices also dictates that “any unclaimed, personal property found at the time of the clean-up” will be seized by the MPD regardless of whether the items have been abandoned. Again, unless property is hazardous or trash, the City violates the Fourteenth Amendment by depriving its citizenry of their property without due process of law. In addition, the Sweep Notices are unconstitutionally vague. They indicate that the city will conduct a clean-up of “this area and remove all items found.” The Notice does not indicate the extent or range of what “this area” means for purposes of the sweep. People finding the notice on or around their property must guess the range of the area that falls under the Sweep Notices.

Any deprivation of property based on the Vehicle Notices is also violative of the Fourteenth Amendment. The Vehicle Notices cite to three (3) separate provisions of the Milpitas Municipal Code and declares that the vehicles “appears to be in violation of one or more of the above laws.” The Vehicle Notices are unconstitutionally vague. Due process has not been provided if owners are left to speculate as to which laws they may have violated.

B. Seizure of property under the Notices is unreasonable in violation of the Fourth Amendment.

The Fourth Amendment protects against unreasonable searches and seizures. In considering whether seizure of property at homeless encampments is reasonable, the *Lavan* Court warned against treating the property of the homeless as “abandoned” or “trash” simply because the owner of said property is not present during the sweep. (*Id.* at 1012-1013 (“The Court is unpersuaded by the City’s argument that because the homeless in this case stepped away momentarily to, *inter alia*, get water or shower, they abandoned all their possessions.”)) Abandonment is determined by the intent of the owner and should be determined based on the words, acts, or other objective indications that the person has abandoned the property. (*Id.* at 1013.)

Seizure of any property under the Sweep Notices violates the Fourth Amendment. The Sweep Notices declares that “any unclaimed, personal property found at the time of the clean-up” will be seized by the MPD and that “items that appear to be abandoned... may be immediately destroyed.” Such actions are expressly prohibited by the Fourth Amendment and *Lavan, supra*. Unclaimed property cannot simply be seized unless it has been deemed abandoned. In determining abandonment, MPD must rely on objective indicators not a blanket rule that property that “appears” to be abandoned will be destroyed.

III. The planned Vehicle and Encampment Sweep will likely violate the Eighth Amendment as it is cruel and unusual punishment to threaten criminal sanctions for someone who is unhoused without access to alternative shelter.

Encampment sweeps on public property are unconstitutional. The Ninth Circuit ruled in *Martin v. City of Boise*, that the cruel and unusual punishments clause of the Eighth Amendment precludes criminal enforcement against homeless individuals who are involuntarily sitting, lying, and sleeping on public property when they have no access to alternative shelters. 902 F.3d 1031, 1048 (9th Cir. 2018), opinion amended and superseded on denial of reh'g, 920 F.3d 584 (9th Cir. 2019). The decision was amended on denial of rehearing on April 1, 2019, solidifying that

localities cannot threaten prosecution for innocent conduct when homeless individuals do not have a single place where they can lawfully be. As a result, if encampment residents are forced to leave without providing them with adequate alternate shelter, this would violate *Martin*.

The City of Milpitas has no shelters within its borders for alternative short or long-term housing. The Sweep Notices nevertheless state the MPD will remove “all items found, including...temporary shelters.” The City seeks to displace its homeless residents without an alternative. As the court in *Martin* noted, “as long as there is no option of sleeping indoors, the government cannot criminalize indigent, homeless people for sleeping outdoors, on public property, on the false premise they had a choice in the matter.” (*Id.* at 617.) As the City has no shelters and has not provided meaningful offers of alternative housing that meets the needs of the indigent population at the Encampment, it violates the Eighth Amendment by seizing and destroying their property and levying fines and fees against them.

IV. Encampment sweeps will exacerbate the effects of the continuing COVID-19 Pandemic on the Unhoused Community.

Encampment sweeps have a destabilizing impact upon unhoused residents of a community, even without the added trauma of a public health crisis such as COVID-19. The Center for Disease Control has recognized that homelessness is closely connected to declines in physical and mental health; homeless persons experience high rates of health problems such as HIV infection, alcohol and drug abuse, mental illness, tuberculosis, and other conditions which can weaken a person’s immune system making that person highly susceptible to communicable diseases.² Sweeps of homeless encampments while there is a public health crisis could lead to the loss of an unhoused person’s medications and other belongings, as well as the potential loss of contact with outreach workers, which could make it harder for them to get medical help. Conducting encampment sweeps now would have an even greater impact upon the unhoused community. Many people who are unhoused cannot access healthcare and may have weakened immune systems due to ongoing health problems. If an unhoused person is exposed to the virus and is forced from their encampment and moved to another location, there is great risk that the virus will spread from one encampment to another and throughout the community.

V. Requests

A. We request that the City of Milpitas cancel the planned encampment sweeps.

The Law Foundation of Silicon Valley requests that the City of Milpitas cancel its planned encampments sweeps scheduled for March 1, 2022. Moving forward with the sweeps on March 1, 2022 will subject the City to liability under the Fourth, Eighth, and Fourteenth Amendments. Moreover, there are better and dignified alternative solutions to the City’s concerns.

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² See Center for Disease Control, Interim Guidance for Homeless Shelters Plan, prepare and respond to coronavirus disease 2019. <https://www.cdc.gov/coronavirus/2019-ncov/community/homeless-shelters/plan-prepare-respond.html>

B. Provide access to hygiene facilities and trash pickup.

Maintaining personal hygiene and minimizing the transmission of germs can be challenging for households experiencing homelessness, particularly in communities with limited access to public bathrooms. Providing access to hygienic facilities for toileting, bathing, and handwashing can help minimize the impact of encampments and help reduce the spread of COVID-19. Community advocates have requested porta-loos and handwashing stations, as well as regular trash pickups in the past without success. We encourage the City to place trash cans, porta-potties, and handwashing stations or hand sanitizer dispensers at encampment sites and provide regular trash pickup to protect the health and safety of its residents and stem the spread of the pandemic.

C. MPD should not assist encampment sweeps.

After speaking with people living in encampments and other service providers who support them, they recommend that agencies send outreach workers who can connect encampment residents to services, particularly rapid re-housing services, instead of police officers. The presence of police officers at encampment sweeps heighten the stress level of the residents and may exacerbate residents' mental health symptoms. The police officers are not trained mental health professionals – nor should they be required to act in that capacity. MPD enforcement of encampments sweeps provide a harsh short-term solution to a long-term problem. While the Law Foundation of Silicon Valley does not endorse any encampment sweeps, should they happen, we recommend that outreach workers from homeless service providers be sent instead of MPD to help link residents to services³, to deescalate conflict, and better coordinate with encampment leaders⁴ to keep everyone safe. These approaches are necessary for the duration of the current COVID-19 crisis, and are also best practices for the long term, from both a public health and fiscal policy perspective.

Sincerely,
/s/ Hai Dao
Hai Dao
Law Foundation of Silicon Valley

Community Partners:

Sasha Ellis, on behalf of Bay Area Legal Aid
E Conner, on behalf of National Lawyers Guild-SFBA
Right to Shelter Committee, National Lawyers Guild-SFBA

³ As the CDC recommends, “[l]ack of housing contributes to poor physical and [mental](https://www.cdc.gov/coronavirus/2019-ncov/community/homeless-shelters/unsheltered-homelessness.html) health outcomes, and linkages to permanent housing for people experiencing homelessness should continue to be a priority.” <https://www.cdc.gov/coronavirus/2019-ncov/community/homeless-shelters/unsheltered-homelessness.html>.

⁴ “People with lived experiences of homelessness can help with planning and response. These individuals can serve as peer navigators to strengthen outreach and engagement efforts.” <https://www.cdc.gov/coronavirus/2019-ncov/community/homeless-shelters/unsheltered-homelessness.html>.

February 2022						
S	M	T	W	T	F	S
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April 2022						
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Item # C1.

Milpitas City Council Calendar

March 2022

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		1 6:00 PM -Closed Session 7:00 PM -City Council	2 2:00 PM -Santa Clara VTA Monthly Briefing - Northeast Group (CM) 7:00 PM -Community Advisory Commission (EC)	3 4:30 PM - Milpitas Chamber of Commerce Board (EC) 5:30 PM - Santa Clara VTA Board of Directors (CM)	4	5
6	7 7:00 PM -Parks, Recreation & Cultural Resources Commission (CM)	8 4:00 PM -Milpitas HOPE Suicide Prevention Task Force	9 12:00 PM-Santa Clara Valley Water District Water Commission (CM) 7:00 PM -Planning Commission 7:00 PM -Silicon Valley Clean Energy Board of Directors (EC)	10 4:00 PM -Santa Clara VTA Policy Advisory Committee (AP) 4:00 PM -Treatment Plant Advisory Committee (CM) 6:00 PM -Community Town Hall: Budget Meeting 7:00 PM -Cities Assoc of SCC (CM)	11 3:00 PM-City Council Transportation Subcommittee (RT/CM) *4:30 PM -City Council Finance Subcommittee (RT/CM)	12 9:30 AM -Milpitas BART site visit (Council)
13	14 4:30 PM -Economic Development and Trade Commission (KD) 6:00 PM -Housing Element Community Workshop 7:00 PM - Special Youth Advisory Commission (EC)	15 6:00 PM -Closed Session 7:00 PM -City Council	16 6:00 PM -Energy and Environmental Sustainability Commission (EC)	17 10:00 AM -VTA Congestion Management Program Planning-CMPP (CM) 11:30 AM -Special Santa Clara VTA Board of Directors (CM) 5:30 PM -Measure F Oversight Committee 6:30 PM -Bay Area Water Supply Conserv Agency (CM) 7:00 PM -Public Safety and Emergency Preparedness Commission (KD)	18	19
20	21 5:30 PM -Science, Technology, and Innovation Commission (RT) 7:00 PM -Library and Education Commission (EC)	22	23 10:00 AM Grand Opening Stratford School (Council) 7:00 PM -Planning Commission	24 4:00 PM -Silicon Valley Regional Interoperability Authority (SVRIA) (KD)	25 4:00 PM -City/School Collaborative Subcommittee (RT/CM)	26
27	28 7:00 PM -Arts Commission (RT)	29	30	31  Cesar Chavez Day City Hall Closed		

**Finance Subcommittee will only meet as needed*

March 2022						
S	M	T	W	T	F	S
		1	2	3	4	5
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May 2022						
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22	23	24	25	26	27	28
29	30	31				

Item # C1.

Milpitas City Council Calendar

April 2022

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
					10:00 AM -Wastewater Facility Site Visit (CM)	
3	7:00 PM -Parks, Recreation & Cultural Resources Commission (CM)	7:00 PM -Closed Session 7:00 PM -City Council	2:00 PM -Santa Clara VTA Monthly Briefing - Northeast Group (CM) 5:30 PM -Veterans Commission (RT) 7:00 PM -Community Advisory Commission (EC)	4:30 PM -Milpitas Chamber of Commerce Board (EC) 5:30 PM -Santa Clara VTA Board of Directors (CM) 6:00 PM -Community Outreach: Budget Meeting	3:00 PM -City Council Transportation Subcommittee (RT/CM)	
10	4:30 PM -Economic Development and Trade Commission (KD)	4:00 PM -Milpitas HOPE Suicide Prevention Task Force	7:00 PM -Silicon Valley Clean Energy Board of Directors (EC) 7:00 PM -Planning Commission	4:00 PM -Treatment Plant Advisory Committee (CM) 4:00 PM -Santa Clara VTA Policy Advisory Committee (AP) 7:00 PM -Youth Advisory Commission (EC) 7:00 PM -Cities Assoc of SCC (CM)	*4:30 PM -City Council Finance Subcommittee (RT/CM)	
17	7:00 PM -Science, Technology, and Innovation Commission (RT)	7:00 PM -Closed Session 7:00 PM -City Council	6:00 PM -Energy and Environmental Sustainability Commission (EC)	10:00 AM -Santa Clara VTA Congestion Mgmt Prog Planning Comm-CMPP (CM) 6:30 PM -BAWSCA Board of Directors Mtg (CM)	4:00 PM -City/School Collaborative Subcommittee – City hosting (RT/CM)	
24		1:30 PM -Senior Advisory Commission (EC)	5:30 PM -Cities Assoc. of SCC - Recycling and Waste Reduction Commission (AP) 7:00 PM -Planning Commission			

**Finance Subcommittee will only meet as needed*



REGULAR MEETING OF THE MILPITAS CITY COUNCIL

AGENDA

TUESDAY, MARCH 1, 2022

MILPITAS, CA

6:00 PM (CLOSED SESSION)

7:00 PM (PUBLIC BUSINESS)

The City Council of the City of Milpitas convened on the regular City Council meeting day of March 1, 2022, in the City Council Chamber at City Hall, 455 E. Calaveras Blvd., Milpitas, and via teleconference/Zoom webinar.

CALL MEETING TO ORDER by Mayor and ROLL CALL by City Clerk

Mayor Tran called the regular City Council meeting to order at 6:00 PM. Roll Call was taken by City Clerk Wood.

PRESENT: Mayor Tran, Vice Mayor Montano, Councilmembers Chua, Dominguez, and Phan

ABSENT: None

ADJOURN TO CLOSED SESSION

(a) DISCUSSION WITH LABOR NEGOTIATORS

Pursuant to Government Code Section 54957.6

Agency designated representative: Jeannine Seher, Human Resources Director

Employee Organizations: MEA, Pro-Tech, Mid-Con

(b) CONFERENCE WITH LEGAL COUNSEL – EXISTING LITIGATION

Pursuant to Government Code Section 54956.9(d)(1)

Deborah Logan v. City of Milpitas, et al.

Santa Clara County Superior Court Case No. 19CV347649

(c) PUBLIC EMPLOYEE PERFORMANCE EVALUATION

Pursuant to California Government Code Section 54957

Position: City Manager

CLOSED SESSION ANNOUNCEMENT:

Report on action taken in Closed Session, if required per Government Code Section 54957.1, including the vote or abstention of each member present.

Attorney Merewitz stated there was no reportable action.

PLEDGE OF ALLEGIANCE

The Pledge of Allegiance was led by Mayor Tran.

INVOCATION

Councilmember Dominguez led the invocation.

PRESENTATIONS

Vice Mayor Montano presented commendations to Juliette Gomez, Demetress Morris, and Nyla Choates to recognize their involvement in the community. She also recognized Tshaka Campbell for being the Santa Clara County Honorary Poet Laureate.

Mayor Tran proclaimed the month of March as American Red Cross Month, National Women's Heritage Month, and Youth Art Month.

PUBLIC FORUM

Those in the audience and via Zoom are invited to address City Council on any subject not on tonight's agenda. In-person speakers wishing to address the Council are requested, but not required to complete a Speaker Card and submit it to the Mayor. In-person speakers will then be asked to come up to the podium and state their name for the record. Those interested in speaking via Zoom may do so by following the instructions on page one (1) of the agenda. Comments may be limited to three (3) minutes or less at the Mayor's discretion. As an item not listed on the agenda, no response is required from City staff or the Council and no action can be taken. The City Council may instruct the City Manager to place the item on a future meeting agenda.

The following people spoke under Public Forum:

1. Bob Livengood
2. Voltaire Montemayor
3. Howard Beale
4. Jacqueline Romero
5. Allysson McDonald

ANNOUNCEMENTS AND FUTURE AGENDA ITEMS

Members of the City Council or City Manager may make brief announcements at this time. Members of the City Council may also suggest future agenda items at this time. For future agenda items, the City Council shall not debate the topic or engage in discussion but shall simply state a "yes" or "no" as to whether to direct the City Manager to place the item on a future meeting agenda. If a majority of the City Council agrees to place an item on a future meeting agenda, the City Manager shall place the item on a future agenda for City Council discussion.

City Manager McHarris announced as of March 2, 2022, the Santa Clara County Public Health Department will no longer require indoor masking. They recommend everyone stay up to date on vaccinations and boosters. Those not vaccinated or at high risk are strongly encouraged to wear masks indoors. The California Department of Public Health continues to require masking in higher risk settings such as public transit, health care facilities, and long-term care facilities.

Mayor Tran made the following requests:

1. A reform of the City's Speed hump policy.
2. Fee waiver for the Kiwanis Annual Crab Feed.
3. Fee waiver for the Christian Worship Center's Easter egg hunt.
4. Fee waiver for the Ayer High School Annual Reunion.
5. Add a mobile stage to the Juneteenth event.
6. Proclaim Saturday, March 19, 2022, as Chez the Ice Cream Man Appreciation Day.

Councilmember Chua recognized the Milpitas Community Theater Cast Members and requested the City Manager agendaize an update to the Lobbyist Ordinance for the next meeting.

Councilmember Phan requested the meeting be adjourned in honor of Terry Sandoval.

Vice Mayor Montano thanked Bob Livengood for his work with Charity Bingo and commented on Women's Heritage Month. She also made the following requests:

1. Fee waiver for the Chamber of Commerce for either the Oktoberfest or Arts and Wine festival.

City Manager McHarris stated that he will reach out to the faith-based group currently in Milpitas and provide an info memo or email to the Council.

Councilmember Dominguez requested a fee waiver for the Filipino American South Bay Community to hold a pop-up resource fair at a City Park.

remove an item from (or be added to) the consent calendar. Any person desiring to speak on any item on the consent calendar should ask to have that item removed from the consent calendar.

Motion: to approve the Consent Calendar.

Motion/Second: Mayor Tran / Councilmember Dominguez

Motion carried by the following roll call vote:

AYES: Councilmembers Chua, Dominguez, Phan, Vice Mayor Montano, Mayor Tran

NOES: None

C1. Receive the City Council Calendar of Meetings for March 2022 (Staff Contact: Wendy Wood, City Clerk, 408-586-3001)

Received the City Council Calendar of Meetings for March 2022.

C2. Approve the City Council Regular Meeting Minutes of February 15, 2022 (Staff Contact: Wendy Wood, City Clerk, 408-586-3001)

Approved the City Council Regular Meeting minutes of February 15, 2022.

C3. Receive the Preview List of Anticipated Items for the Next Regular City Council Meeting (Staff Contact: Wendy Wood, City Clerk, 408-586-3001)

Received the list of anticipated agenda items for the next regular City Council meeting.

C4. Receive and Review the List of Agenda Items Requested by City Councilmembers (Contact: Mayor and City Councilmembers, 408-586-3000)

Reviewed the list of items that have been requested by City Councilmembers.

C5. Approve and Authorize the City Manager to Execute Amendment No. 4 with PSOMAS for Mapping and Field Investigation of the Traffic Signal Intersection and Fiber Optic System in the City GIS for the total amount of \$93,201, for a Total Not-To-Exceed Contract Amount of \$339,529, for Technology Project, Project No. 3427 (Staff Contact: Steve Erickson, Engineering Director/City Engineer, 408-586-3301)

Approved and authorized the City Manager to Execute Amendment No. 4 with PSOMAS for Mapping and Field Investigation of the Traffic Signal Intersection and Fiber Optic System in the City GIS for the total amount of \$93,201, for a total not-to-exceed contract amount of \$339,529, for Technology Project, Project No. 3427.

C6. Approve and Authorize the City Manager to Execute a Design Services Agreement with Kimley-Horn in the Amount Not to Exceed \$475,034.00 for Design Services for the Street Resurfacing Project 2023, Project No. 4303 (Staff Contact: Steve Chan, Transportation and Traffic Manager, 408-586-3324)

Approved and authorized the City Manager to execute a Design Services Agreement with Kimley-Horn in the amount not to exceed \$475,034.00 for design services for the Street Resurfacing Project 2023, Project No. 4303.

C7. Adopt a Resolution Initiating Proceedings for the Annual Levy and Collection of Assessments and Ordering the Preparation of the Annual Engineer's Report for Landscaping and Lighting

Maintenance Assessment District No. 95-1 (McCarthy Ranch) (Staff Contact: Steve Erickson, Engineering Director/City Engineer, 408-586-3301)

Adopted **Resolution No. 9123** Initiating the Proceedings for the Annual Levy and Collection of Assessments and ordering the preparation of the Annual Engineer's Report for Landscaping and Lighting Maintenance Assessment District No. 95-1 (McCarthy Ranch).

- C8. Adopt a Resolution Initiating Proceedings for the Annual Levy and Collection of Assessments and Ordering the Preparation of the Annual Engineer's Report for Landscaping and Lighting Maintenance Assessment District No. 98-1 (Sinclair Horizon) (Staff Contact: Steve Erickson, Engineering Director/City Engineer, 408-586-3301)**

Adopted **Resolution No. 9124** Initiating Proceedings for the Annual Levy and Collection of Assessments and Ordering the Preparation of the Annual Engineer's Report for Landscaping and Lighting Maintenance Assessment District No. 98-1 (Sinclair Horizon)

- C9. Adopt a Resolution Amending and Restating the Wage Theft Procurement Policy (Staff Contact: Lauren Lai, Finance Director, 408-586-3111)**

Adopted **Resolution No. 9125** to amend and restate the City's Wage Theft Procurement Policy

- C10. Approve Amendments to the Professional Services Agreement with Ascent Environmental for Consultant Services and Master Funding Agreement with the Metropolitan Transportation Commission for the Priority Development Area Planning Grant Program Related to Preparation of the Gateway/Main Street Specific Plan Update and Authorize the City Manager to Execute the Amended Agreements and Supplement to the Master Funding Agreement with the Metropolitan Transportation Commission (Staff Contact: Ned Thomas, Planning Director, 408-586-3273)**

Approved amendments to the Professional Services Agreement with Ascent Environmental for consultant services and Master Funding Agreement with the Metropolitan Transportation Commission for the Priority Development Area Planning Grant Program related to the preparation of the Gateway/Main Street Specific Plan Update and authorized the City Manager to execute the amended agreements and Supplement to the Master Funding Agreement with the Metropolitan Transportation Commission.

- C11. Approve a Budget Appropriation in the amount of \$103,931 to the Equipment Fund Non-departmental FY 2021-22 Operating Budget and Approve the Replacement Purchase of Two Police Vehicles Through a Sourcewell Cooperative Contract with National Auto Fleet Group (Staff Contact: Frank Morales, Police Captain, 408-586-2521)**

Approved a budget appropriation in the amount of \$103,931 to the Equipment Fund Non-Departmental FY 2021-22 operating budget and approve the replacement purchase of two Police vehicles through a Sourcewell cooperative contract with National Auto Fleet.

- C12. Award RFP No. 22-036 to JAM Services and Authorize the City Manager to Purchase Illuminated Overhead Street Signs for the Not-To-Exceed Amount of \$104,535.86 (Staff Contact: Tony Ndah, Public Works Director, 408-586-2602)**

Awarded RFP No. 22-036 to JAM Services and authorized the City Manager to purchase illuminated overhead street signs for the not-to-exceed amount of \$104,535.86.

- C13. Accept Committee Member Resignation (Staff Contact: Wendy Wood, City Clerk, 408-586-3001)**

Accepted the resignation of Commissioner Harsh Patel from the Measure F Oversight Committee and direct the City Clerk to post the notice of the unscheduled vacancy.

- C14. Adopt a Resolution Authorizing the City Manager or Designee to Donate Obsolete Fire Safety Personal Protective Equipment (Jackets, Pants, and Boots) to the City of Dagupan (Staff Contact: Lauren Lai, Finance Director, 408-586-3111 and Brian Sherrard, Fire Chief, 408-586-2811)**

Adopted **Resolution No. 9126** Authorizing the City Manager or Designee to Donate Obsolete Fire Safety Personal Protective Equipment (Jackets, Pants, and Boots) to the City of Dagupan.

- C15. Motion to Reconfirm Findings and Determinations Under Resolution No. 9105 and Assembly Bill 361 for the Continuation of Virtual Meetings (Staff Contact: Christopher J. Diaz, City Attorney, 408-586-3040)**

Moved to reconfirm findings and determinations under Resolution No. 9105 and Assembly Bill 361 for the continuation of virtual meetings.

- C16. Authorize and Approve Travel to Monterey, CA for City Manager Steve McHarris to Attend the Innovating Commerce Serving Communities (ICSC) Conference Scheduled for March 8 - 9, 2022 (Staff Contact: Ashwini Kantak, Assistant City Manager, 408-586-3053)**

Authorized and approved Travel to Monterey, CA for City Manager Steve McHarris to Attend the Innovating Commerce Serving Communities (ICSC) Conference scheduled for March 8 – 9, 2022.

COMMUNITY DEVELOPMENT

- 17. Provide Direction on Homelessness Task Force Recommendations (Staff Contact: Sharon Goei, Building Safety and Housing Director, 408-586-3260)**

Building Safety and Housing Director Goei presented the staff report.

Mayor Tran stated support for the homelessness help center, safe parking areas, and prevention programs.

Vice Mayor Montano proposed a day work center and a feasibility study for a navigation center.

Councilmember Dominguez requested the City provide a dumpster or trash cans.

Councilmember Chua stated she supports everything except for the accountability item.

Councilmember Phan spoke about providing dumpsters and expanding the shower program.

The following people spoke during public comment:

1. Salman Siraj
2. Howard Beal
3. Christopher Denise
4. Loreto Dimaandal
5. Allysson McDonald
6. Norma Morales
7. Jacqueline Romero
8. Sanae Alexander

No motion was made for this item

COMMUNITY SERVICES AND SUSTAINABLE INFRASTRUCTURE

- 18. Review the Proposed Streets, Parks and Facilities Naming Policy and Provide Feedback to Staff (Staff Contact: Renee Lorentzen, Recreation and Community Services Director, 408-586-3409)**

This item was not heard.

LEADERSHIP AND SUPPORT SERVICES

- 19. Receive Report on 2022 Citywide Community Engagement Survey (Staff Contact: Ashwini Kantak, Assistant City Manager, 408-586-3053 and Charmaine Angelo, Public Information Officer, 408-586-3055)**

This item was not heard.

- 20. Provide Direction on American Rescue Plan Act (ARPA) Funding for Council Priority Items and Modifications to the ARPA Investment Plan and Provide Input on Proposed Process for Future Changes to the ARPA Investment Plan (Staff Contact: Ashwini Kantak, Assistant City Manager, 408-586-3053 and Lauren Lai, Director of Finance, 408-586-3111)**

This item was not heard.

- *21. Consider Resolution to Adopt Draft Goals and Performance Measures to Provide a Framework for Evaluating Potential City Participation in Middle-Income Workforce Housing Projects; and Consider Proposal to Convert the Turing Apartments to Low, Median, and Moderate Income Housing with Housing Bonds from the California Statewide Communities Development Authority Community Improvement Authority (Authority) (Staff Contact: Ashwini Kantak, Assistant City Manager, 408-586-3053)**

- * This item was taken out of order after item C16.**

Assistant City Manager Kantak presented the staff report.

Co-Founder of Waterford Property Company, Sean Rawson, gave a presentation on the proposed project and answered questions from Council.

Council discussed the item, asked clarifying questions, and commented on concerns.

The following people spoke during public comment:

1. Lamar
2. Allysson McDonald
3. Sanae Alexander
4. Salman Siraj
5. Peter Zack

Senior Vice President from Fieldman Rolapp and Associates Un Chu Reardon provided clarifying information regarding the bonds.

After discussion, motion: to continue this item to the next meeting.

Motion/Second: Councilmember Dominguez / Councilmember Chua

Motion failed by the following vote:

AYES: 2

NOES: 3 (Councilmember Phan, Vice Mayor Montano, Mayor Tran)

After further discussion, motion: to approve **Resolution No. 9127** adopting, Goals and Performance Measures to evaluate the City's potential participation in future middle-income workforce housing projects; approve the proposal to convert the Turing Apartments located at 1355 McCandless Drive to low, median, and moderate income housing; approve **Resolution No. 9128** authorizing the City to become a member of the CSCDA Community Improvement Authority; and authorize the City Manager to execute the Public Benefit Agreement without the blue line revisions included in Attachment 3 of the agenda packet.

Motion/Second: Councilmember Phan / Councilmember Dominguez

Motion carried by the following roll call vote:

AYES: Dominguez, Phan, Mayor Tran

NOES: Councilmember Chua

ABSTAIN: Vice Mayor Montano

ADJOURNMENT

Mayor Tran adjourned the meeting at 11:52 PM.

MILPITAS CITY COUNCIL AGENDA PREVIEW LIST

Item # C3.

April 5, 2022

CLOSED SESSION

INVOCATION (assigned to Councilmember Chua)

PRESENTATION

- Vietnamese-American Heritage Month (Proclamation)
- National Public Safety Telecommunications Week (Proclamation)

CONSENT CALENDAR

1. Receive City Council calendar for April 2022 (City Clerk)
2. Approve City Council Regular Meeting minutes of March 15, 2022 (City Clerk)
3. Preview list of items for April 19, 2022 (City Clerk)
4. Councilmember Request List (City Clerk)

PUBLIC HEARING

5. Conduct a public hearing to provide input on the FY2022-2025 draft Consolidated Plan and discuss funding allocations for FY2022-2023 Community Development Block Grant and the corresponding Annual Action Plan (Sharon Goei)

COMMUNITY DEVELOPMENT

COMMUNITY SERVICES

6. Receive a Presentation of Responses to Council Inquiries related to the 2023-27 Capital Improvement Program and Provide Direction to Staff (Steve Erickson)
7. Approve Updates to the City Facility Use Manual (Renee Lorentzen)
8. Receive a Presentation on the Draft Climate Action Plan Update and Provide Direction to Staff (Elaine Marshall)
9. Receive a Presentation of the Community Odor Study (Tony Ndah)

PUBLIC SAFETY

LEADERSHIP

REPORTS

**MILPITAS CITY COUNCIL
AGENDA ITEM REQUESTS**

Item # C4.

			NOTE: Deferred and completed items are not listed		
2022	OPEN				
Request No.	Topic	Submitted by:	A, F, CM, or CCM	Date requested or Rec'd Form	STATUS and/or DATE scheduled on City Council meeting agenda:
1	Fee waiver for the Filipino American South Bay Community to hold pop-up resource fair at a City Park	Dominguez	A	3/1/2022	Staff has engaged with representatives of the organization to identify potential eligibility avenues such as partnering with a Milpitas based non-profit organization consistent with the Policy.
2	Fee waiver for the Filipino American Real Estate Professional Association to hold an ADU workshop at the Community Center	Chua	A	3/1/2022	Staff engaged with representatives of the organization to identify potential eligibility avenues such as partnering with a Milpitas based non-profit organization consistent with the Policy; scheduled for 3-15-2022 meeting
3	Requested a discussion be agendized in the next three meetings to implement a faith-based circle group for Milpitas that will meet quarterly	Dominguez	A	3/1/2022	The Pastor Fellowship group has been meeting virtually and is planning their first meeting in-person in April. The group currently consists of 5-6 pastors, and the group is working towards adding additional representatives from more culturally diverse parishes in the coming months. Further, staff reached out to a member of the group to discuss potential areas of cooperation with the City.
4	Police Department contact the Post Office to help stop mail theft.	Montano	A	3/1/2022	As a matter of practice, the Police Department regularly notifies the Postal Inspector regarding cases of mail theft.

**MILPITAS CITY COUNCIL
AGENDA ITEM REQUESTS**

Item # C4.

5	Create a plan for future solar paneling at City facilities	Montano	A	3/1/2022	Scheduled for Spring Quarterly City Council Workplan Items Prioritization Discussion
6	Fee waiver for the Chamber of Commerce for either the Oktoberfest or Arts and Wine festival	Montano	A	3/1/2022	Staff reached out to the Chamber. The Chamber may seek a fee waiver next fiscal year.
7	Agendize an update to the Lobbyist Ordinance for the next meeting	Chua	A	3/1/2022	Scheduled for 3/15 City Council Agenda
8	Proclaim Saturday, March 19, 2022, as Chez the Ice Cream Man Appreciation Day	Tran	A	3/1/2022	Scheduled for 3/15 City Council Agenda
9	Add a mobile stage to the Juneteenth event	Tran	A	3/1/2022	
10	Fee waiver for the Christian Worship Center's Easter egg hunt	Tran	A	3/1/2022	Staff has engaged with representatives of the organization.
11	Fee waiver for the Kiwanis Annual Crab Feed	Tran	A	3/1/2022	Scheduled for Council consideration for the 3/15/2022.
12	A reform of the City's Speed hump policy	Tran	A	3/1/2022	The review of the Speed Hump Policy is an ongoing Council referral. Staff will agendize the item for the April 8, 2022 Transportation Subcommittee meeting
13	Requested a regional meeting of Police Chiefs to address neighborhood safety	Chua	A	2/15/2022	Chief Hernandez discussed the request at the February 17, 2022 Santa Clara County Police Chief Association Meeting and there is no interest from the contributing agencies to participate in a coordinated Neighborhood Public Safety response at this time. The Milpitas Police Department will continue to provide our community with evidence based crime prevention Public Service Announcements (PSA).

**MILPITAS CITY COUNCIL
AGENDA ITEM REQUESTS**

Item # C4.

14	Requested the City Attorney's office explore encampment ordinances from the City of Oakland, Los Angeles, or other regional cities and would like a discussion on the existing policies to be brought back before the July recess.	Tran	A	2/15/2022	Scheduled for Spring Quarterly City Council Workplan Items Prioritization Discussion
15	Requested information on how early in the morning trash collection can start and check if the time can be pushed out so that it does not disrupt the nearby neighborhood	Dominguez	A	2/8/2022	Staff will contact MSI review the contract with MSI
16	Requested a program to help support the safety of the shopping center, creating a partnership with the businesses, and allocating at least \$70,000 to support security	Dominguez	A	2/1/2022	Post the pandemic lock-downs, during the last six to nine months, the Police Department has primarily focused on crime prevention community engagement events for residential areas and has been in process to expand such events to our business community with crime prevention information and events anticipated to be scheduled for late February/early March. The funding allocation will be scheduled for the Spring Quarterly City Council Workplan Items Prioritization Discussion.
17	Look into putting the City Hall address on the building facade	Montano	A	2/1/2022	Staff will meet with Vice-Mayor Montano to seek clarification regarding this request
18	Designate the California Oak Tree as the City's official heritage tree	Montano	A	2/1/2022	Scheduled for Spring Quarterly City Council Workplan Items Prioritization Discussion
19	Evaluate reopening the childcare center with a non-profit organization running the center	Montano	A	2/1/2022	
20	Look into possible rebates for Commercial businesses similar to Valley Water District's conservation rebate program for residents	Montano	A	2/1/2022	Staff will respond via email.

**MILPITAS CITY COUNCIL
AGENDA ITEM REQUESTS**

Item # C4.

21	Reduce the park rental fees for the Samuel Ayer High School reunion	Montano; Tran	A	2/1/2022; ; 3/01/2022	Staff has engaged with representatives of the organization to identify potential eligibility avenues such as partnering with a Milpitas based non-profit organization consistent with the Policy.
22	Requested an appropriation in an amount not to exceed \$250,000 to procure a contract to address the streetlights that are pending fieldwork.	Tran	A	2/1/2022	At this time, staff has sufficient Council approved resources to address the remaining streetlight outages; however, will bring relevant actions for Council consideration, if needed.
23	Requested a meeting for the subcommittee for the Old Town Main Street be scheduled next month	Montano	A	1/18/2022	
24	Requesting discussion on pickleball courts	Chua	A	1/18/2022	At the 1/25/2022 budget Study Session direction was given to staff to provide information at the CIP budget meeting scheduled for 2/8/2022; scheduled for approval on 3/15/2022
25	Requested that staff study the placement of a City sign for the Milpitas Police Department and explore the cost of a new sign	Dominguez	A	1/18/2021	Staff has been working on upgrading signage and landscaping around the Police Department and Public Works Building.
26	Requested that Police Department work with Safeway shopping center businesses, minority owned small businesses, and the Chambers of Commerce to provide a business watch presentation	Dominguez	A	1/18/2021	Scheduled for Spring Quarterly City Council Workplan Items Prioritization Discussion
27	Explore a lease for the vacant land adjacent to the Library for City use	Tran	A	1/18/2022	
28	Requested staff to look into an ordinance for the number of people allowed in a house.	Montano	A	12/7/2021	Scheduled for Spring Quarterly City Council Workplan Items Prioritization Discussion

**MILPITAS CITY COUNCIL
AGENDA ITEM REQUESTS**

Item # C4.

29	Requested staff check to see if the City has an ordinance for house numbers	Chua	A	12/7/2021	Scheduled for Spring Quarterly City Council Workplan Items Prioritization Discussion
30	Requested staff to look at creating a pilot project to accommodate pickleball at Peter Gill Park and would like a feasibility study with a goal of making these courts multi-purpose	Chua	A	11/16/2021	Scheduled for Spring Quarterly City Council Workplan Items Prioritization Discussion
31	Request for the City to make the temporary third-party food deliver fee caps permanent and add additional provisions for enforcement	Phan	A	11/16/2021	Scheduled for Spring Quarterly City Council Workplan Items Prioritization Discussion
32	Staff to look into mural Art on Great Mall Parkway on the VTA owned Light rail pillars	Montano	A	11/16/2021	Scheduled for Spring Quarterly City Council Workplan Items Prioritization Discussion
33	Look at creating an ordinance for a blanket business permit that would grandfather and waive all fees for any business started separate from their original business if they are creating anything that is helping save lives during the pandemic.	Dominguez	A	11/2/2021	Scheduled for Spring Quarterly City Council Workplan Items Prioritization Discussion
34	Staff to look into County reimbursements to the City for the extra services provided to HomeKey.	Chua	A	11/2/2021	Staff to contact the County an issue an Email/Information Memorandum
35	Host a Town Hall at City Hall in January, February, and March for the community to share comments about the issue of the unhoused.	Tran	A	11/2/2021	Scheduled for Spring Quarterly City Council Workplan Items Prioritization Discussion

**MILPITAS CITY COUNCIL
AGENDA ITEM REQUESTS**

Item # C4.

	ACTIVE				
	Topic	Submitted by:	A, F, CM, or CCM	Date requested or Rec'd Form	STATUS and/or DATE scheduled on City Council meeting agenda:
36	Park Champions	Chua	A	10/19/2021	Approved to move forward at the 1/11/2022 Council meeting
37	Have a picture of Albert Bogel Sr. put up in the Senior Center	Montano	A	10/19/2021	Approved to move forward at the 1/11/2022 Council meeting
38	Requested that the City provide the Commissioners with an appreciation gifts	Chua	A	10/19/2021	Approved to move forward at the 1/11/2022 Council meeting
39	Requested an agenda item on November 2 Council meeting allowing the Council to rescind direction given to 1355 California Circle and include direction to allow the project application to move forward without being tied to a specific plan	Chua	A	10/19/2021	At the 1/18/2022 council meeting, Council voted 4-1 to rescind the direction and direct staff and the application to explore option one in the presentation to amend the General Plan and remove Council policy for the preparation of a Specific Plan
40	Requested the executive staff to look into reflective road markers as an effective way to reduce cars doing donuts in the street	Chua	A	10/19/2021	At the 11/12/21 Transportation Subcommittee, the Subcommittee directed to bring back this request to Council as part of the 2022-23 budget process. Staff provided that information at the CIP Study Session on 2/8/2022.
41	Requested staff look into increasing the number of Park and Recreation Commissioners from seven to nine.	Montano	A	10/5/2021	Approved to move forward at the 1/11/2022 Council meeting
42	Requested Staff see if there is anything that can be done to address an increase in illegal dumping	Phan	A	10/5/2021	Staff issued an Information Memorandum on February 25, 2022.

**MILPITAS CITY COUNCIL
AGENDA ITEM REQUESTS**

Item # C4.

43	Requested staff work with the Vice Mayor and Mayor to explore and discuss building height limits near the hillside by January 2022	Tran	A	9/21/2021	Approved to move forward at the 1/11/2022 Council meeting
44	Requested the City extend the outdoor dining options through March of next year	Phan	A	9/21/2021	Planning Director to provide information on current outdoor dining extension
45	Work with the school district to have a contest to create art murals for the pillars on Main Street	Montano	A	9/7/2021	Approved to move forward at the 1/11/2022 Council meeting
46	Partner with the Rotary Club of Silicon Andhra to promote the stem cell donor outreach with a webinar and campaign to help increase the number of donors	Chua	A	8/17/2021	Staff will include the stem cell donor information in regularly scheduled wellness event
47	Include a bust of Maria Lemire on the Mural in front of the Senior Center	Montano	A	8/17/2021	Approved to move forward at the 1/11/2022 Council meeting
48	Create an "Incentive Corner," which will be a sub-page with links to different freebies, grants, and incentives from the City and the regions, including the Water District and Silicon Valley Clean Energy	Chua	A	8/17/2021	Staff will implement this item in March 2022
49	City to highlight mental health resources on the website	Dominguez	A	8/17/2021	Staff will issue an Email
50	Requested staff look into donating old, obsolete, noncompliance items from the Fire Department to Sister City Dagupan	Chua	A	8/9/2021	Approved to move forward at the 1/11/2022 Council meeting
51	Look into allowing outdoor music and would like the ordinance brought back to Council.	Montano	A	8/5/2021	Approved to move forward at the 1/11/2022 Council meeting
52	Look into opening up the Senior Center on Saturdays for half a day	Chua	A	8/5/2021	Approved to move forward at the 1/11/2022 Council meeting
53	Look into bringing back a roller rink	Montano	A	8/5/2021	Approved to move forward at the 1/11/2022 Council meeting

**MILPITAS CITY COUNCIL
AGENDA ITEM REQUESTS**

Item # C4.

54	Look into how the City can be a resource for small businesses to help guide them on what to do in terms of ADA (Americans with Disabilities Act) requirements due to the quick changes made to facilities during the pandemic	Chua	A	8/5/2021	"SV Small Businesses & ADA Compliance" webinar on 11/3/21. Several Milpitas business reps, & staff from Econ. Dev. & Building participated. Staff met with reps from CA Comm. on Disability Access to discuss business education & outreach.
55	Discussion in the next fiscal year, to have a sliding scale permitting program for seniors and low-income residence for necessary safety renovations	Tran	A	5/4/2021	8/09/2021 Council voted 5-0 to move this item forward and modify the existing Milpitas Assistance program to include seniors; Staff will bring this item for funding consideration as part of the FY 2022-23 budget process
56	Discussion to reduce the City's Senior Center facilities deposit	Montano	A	5/4/2021	8/09/2021 Council voted 5-0 to refer this item as part of the development of the FY 2022-23 Master Fee Schedule
57	Requested that the City have mini-libraries in the low-income areas of the City.	Montano	A	4/20/2021	8/09/2021 Council voted 3-1-1 to move this item forward, staff to follow up with Vice Mayor Montano on specific vision. Staff met with the Vice Mayor. The City will continue to facilitate libraries as needed but will not take a lead role in funding or operating them.
58	Staff to create a plan on how to increase the number of local businesses doing business with the City	Chua	A	4/6/2021	At 8/9/2021 Council meeting, Council voted that this item may have to come back for additional discussion because there may be some legal considerations.
59	Staff to look into creating a rose garden with a children's memorial site	Montano	A	4/6/2021	8/09/2021 Council voted 4-1 to discuss details with Vice Mayor Montano and refer this item as part of the development of the 2023-2027 CIP

**MILPITAS CITY COUNCIL
AGENDA ITEM REQUESTS**

Item # C4.

60	Staff to look into creating "Welcome to Milpitas" signs in key areas of in the City	Montano	A	4/6/2021	this item forward and Council provided direction that the signs should align with the efforts currently underway with the Metro Plan and Main Street Gateway Specific Plan process and work with private development. Staff was directed to work with Vice Mayor on additional clarification. In November, Vice Mayor
61	Staff to provide information to place a measure on the ballot to change the directly elected Mayor to a rotational at-large position	Tran	CCM	3/16/2021	To be brought forward in Spring of 2022, once new City Attorney is in place; scheduled for 3/15/2022
62	Staff to provide information on a landmark policy for the City of Milpitas	Tran	A	3/16/2021	8/09/2021 Council voted 5-0 to move this item forward; this item will be included for funding consideration in the development of the FY 2023-27 CIP for assessment of historical and cultural resources and development of landmark policy
63	Amendment to the existing ordinance for third-party food delivery vendor services to prohibit regulatory response fees	Phan	A	2/16/2021	Agendized for discussion on 3/16/2021, deferred to 4/06/2021; CC direction for City Attorney to prepare a report; At the 11/12/2021 Transportation Subcommittee, the Subcommittee directed to bring back this request to Council as part of the FY 2022-23 budget process.
64	Ordinance to ban vaping in the City	Montano	A	12/15/2020	certain areas adopted by Council on 6/15/2021. Policy related to access to products will be brought forward in Spring 2022
65	Review City policy on speed bumps	Tran	A	12/15/2020	Presented to Transportation Subcommittee on 02/12/2021; voted on 3/16/2021 to revisit this item; Scheduled for April 8, 2022 Transportation Subcommittee Meeting

**MILPITAS CITY COUNCIL
AGENDA ITEM REQUESTS**

Item # C4.

66	Consider change in term limits for Mayor + Councilmembers	Montano	A	6/16/2020	8/4/2020: Voted 3 -2 to pursue; 2/02/2021 to agendize for a future meeting; 3/16/2021 voted 3-1-1 to move forward. Scheduled for 3/15/2022
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CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Adopt a Resolution Granting Acceptance of the Public Improvements for the Ellison Park Residential Project Public Improvement Plan No. 2-1220; Approve a Reduction in the Performance Bond to \$79,900.00 Which Shall Remain in Effect for the Duration of the One-Year Warranty Period; and Grant Authorization to the City Engineer to Release the Performance Bond After the One-Year Warranty Period Without Further City Council Action Provided All Required Warranty Work is Completed to the Satisfaction of the City Engineer (Staff Contact: Steve Erickson, Engineering Director/City Engineer, 408-586-3301)
Category:	Consent Calendar-Community Development
Meeting Date:	3/15/2022
	<u>Recommendation:</u> Adopt a resolution granting acceptance of the public improvements for the Ellison Park Residential Project Public Improvement Plan No. 2-1220; approve a reduction in the performance bond to \$79,900.00 which shall remain in effect for the duration of the one-year warranty period; and grant authorization to the City Engineer to release the performance bond after the one-year warranty period without further City Council action provided all required warranty work is completed to the satisfaction of the City Engineer.

Background:

On January 3, 2017, the City Council approved the Final Map for Tract No. 10372, Community Facilities District 2008-1 (Annexation No. 11), public improvement plans, and the Subdivision Improvement Agreement for the Ellison Park Residential Project located near 1757 Houret Court, and 231, 247 and 271 Houret Drive. Public improvements completed as part of the Project included construction of curb, gutters, sidewalk, driveway aprons, storm water treatment facilities, utility laterals, streetlights, landscaping and other miscellaneous items of work along Montague Expressway, Houret Drive and Houret Court.

Analysis:

The Developer, New Home Company Northern California LLC, has completed all required public improvements in accordance with the approved plans and the Subdivision Improvement Agreement, and they are now ready for acceptance by the City Council and commencement of the 1-year warranty period.

Staff recommends the City Council adopt a Resolution (**Attachment 1**) granting acceptance of the public improvements, approve a reduction of the performance bond to \$79,900.00, which is 10% of the security's original value, and grant authorization to the City Engineer to release the performance bond after the one-year warranty period without further City Council action provided all required warranty work is completed to the satisfaction of the City Engineer.

Policy Alternatives:

Alternative 1:

Not approve resolution granting acceptance of public improvements.

Pros: None

Cons: Not granting acceptance of the completed public improvements would violate the terms of the Subdivision Improvement Agreement and would limit public use of the improvements.

Reason not recommended: Granting acceptance of public improvements is the final step for the completion and close-out of the Project and would allow public use of sidewalk improvements. Staff recommends adoption of a resolution granting acceptance of public improvements.

Fiscal Impact:

The public improvements have been constructed by the Developer as a requirement of the Subdivision Improvement Agreement. The City will have perpetual maintenance responsibilities for the improvements following the acceptance of the project and completion of the 1-year warranty period. The Public Works Department provides future maintenance of newly accepted City infrastructure through budget appropriations as the Council adopts the operating budget.

California Environmental Quality Act:

Granting acceptance of public improvements and reducing faithful performance bond for public improvements are not considered projects under CEQA as there will be no direct or reasonably foreseeable indirect physical change in the environment. Further, environmental analysis of the construction of public improvements was analyzed at the time the overall project, including the Subdivision Improvement Agreement was considered and approved by the City Council.

Recommendation:

Adopt a resolution granting acceptance of the public improvements for the Ellison Park Residential Project Public Improvement Plan No. 2-1220; approve a reduction in the performance bond to \$79,900.00 which shall remain in effect for the duration of the one-year warranty period; and grant authorization to the City Engineer to release the performance bond after the one-year warranty period without further City Council action provided all required warranty work is completed to the satisfaction of the City Engineer.

Attachments:

1. Resolution

A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF MILPITAS APPROVING ACCEPTANCE AND REDUCING PERFORMANCE BOND FOR THE ELLISON PARK RESIDENTIAL PROJECT AND GRANTING AUTHORIZATION TO THE CITY ENGINEER TO RELEASE THE PERFORMANCE BOND AFTER THE ONE-YEAR WARRANTY PERIOD

WHEREAS, the City Council of the City of Milpitas on January 3, 2017, approved the plans and specifications for the Ellison Park Residential Project, (the “Project”) to be completed by The New Home Company Northern California, LLC as part of its Residential Project on 1757 Houret Court, and 231, 247 and 271 Houret Drive; and

WHEREAS, the City of Milpitas has heretofore entered into a subdivision improvement agreement on January 3, 2017 with The New Home Company Northern California, LLC, for the Ellison Park Residential Project; and

WHEREAS, The New Home Company Northern California, LLC, as Principal, and Philadelphia Indemnity Insurance Company, as Surety, executed and posted a certain Performance Bond No. PB02497500464 conditioned upon the faithful performance of the provisions of said subdivision improvement agreement and upon the faithful performance of all improvement work required thereunder; and

WHEREAS, said public improvements for the Ellison Park Residential Project have been completed and the subdivision improvement agreement provides that the security shall extend for a period of one year after the date of acceptance of said improvements to cover the warranty period of said improvements under said agreement; and

WHEREAS, the City Council is willing to consent to a reduction in the penal sum of said security during said one-year warranty period; and

WHEREAS, the City Engineer of the City of Milpitas has made a final inspection of said improvements for the Ellison Park Residential Project and recommends that the City Council of the City of Milpitas accept the same as constructed in accordance with the approved plans and specifications.

NOW, THEREFORE, the City Council of the City of Milpitas hereby finds, determines, and resolves as follows:

1. The City Council has considered the full record before it, which may include but is not limited to such things as the staff report, testimony by staff and the public, and other materials and evidence submitted or provided to it. Furthermore, the recitals set forth above are found to be true and correct and are incorporated herein by reference.
2. Those certain public improvements constructed as part of the Ellison Park Residential Project, are hereby accepted as constructed in accordance with the approved plans and specifications upon recommendation of the City Engineer of the City of Milpitas.
3. The penal sum of the faithful performance bond securing said improvements may be reduced to the sum of \$79,900.00, upon request of Principal and Surety, with said penal sum as reduced to apply from the date of completion and acceptance of said improvements and to extend for the balance of the term of one year of said security. Provided, however, that nothing herein contained shall in any way be deemed to be a waiver, release or relinquish by City of any obligations imposed upon the developer or his surety, or sureties, by law or by the above referend public improvement agreement, save and except as expressly set forth herein.
4. The City Council grants authorization to the City Engineer to release the performance bond after the one-year warranty period without further City Council action provided all required warranty work is completed to the satisfaction of the City Engineer.

PASSED AND ADOPTED this _____ day of _____, 2022, by the following vote:

AYES:

NOES:

ABSENT:

ABSTAIN:

ATTEST:

APPROVED:

Wendy Wood, City Clerk

Rich Tran, Mayor

APPROVED AS TO FORM:

Christopher J. Diaz, City Attorney



CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Adopt a Resolution Granting Acceptance of the Completed Public Improvements for the Lucente Residential Project, Public Improvement Plans No. 2-1212, and Approve a Reduction of the Faithful Performance Bond to \$85,500.00 Which Shall Remain in Effect for the Duration of the Warranty Period, and Grant Authorization to the City Engineer to Release the Performance Bond After the One-Year Warranty Period Without Further City Council Action Provided All Required Warranty Work has Been Completed to the Satisfaction of the City Engineer (Staff Contact: Steve Erickson, Engineering Director/City Engineer, 408-586-3301)
Category:	Consent Calendar-Community Development
Meeting Date:	3/15/2022
	<u>Recommendation:</u> Adopt a resolution granting acceptance of the completed public improvements for the Lucente Residential Project, Public Improvement Plans No. 2-1212, and approve a reduction of the faithful performance bond to \$85,500.00 which shall remain in effect for the duration of the warranty period, and grant authorization to the City Engineer to release the performance bond after the one-year warranty period without further City Council action provided all required warranty work has been completed to the satisfaction of the City Engineer.

Background:

On January 11, 2016, the City Council approved the Final Map for Tract No. 10375 and the Subdivision Improvement Agreement and public improvement plans for the Lucente Residential Project located at 1256 Piper Drive. Public improvements to be constructed with the Project include curb, gutters, sidewalk, driveway aprons, storm water treatment facilities, utility laterals, streetlights, landscaping and other miscellaneous items of work along Piper Drive and Garden Street.

Analysis:

The Developer, KB Homes South Bay Inc. has completed all public improvements in accordance with the Subdivision Improvement Agreement and the approved public improvement plans. The completed public improvements are now ready for City Council acceptance and commencement of the 1-year warranty period.

Staff recommends the City Council adopt a Resolution (**Attachment 1**) granting acceptance of the completed public improvements, approve a reduction of the performance bond to \$85,500.00 which is 10% of the security's original value, and grant authorization to the City Engineer to release the performance bond after the one-year warranty period without further City Council action provided all required warranty work is completed to the satisfaction of the City Engineer.

Policy Alternatives:

Alternative 1:

Not approve resolution granting acceptance of public improvements.

Pros: None

Cons: Not granting acceptance of the completed public improvements would violate the terms of the Subdivision Improvement Agreement and would limit public use of the improvements.

Reason not recommended: Granting acceptance of public improvements is the final step for the completion and close-out of the Project and would allow public use of sidewalk improvements. Staff recommends adoption of a resolution granting acceptance of public improvements.

Fiscal Impact:

The public improvements have been constructed by the Developer as a requirement of the Subdivision Improvement Agreement. The City will have perpetual maintenance responsibilities for the improvements following the acceptance of the project and completion of the 1-year warranty period. The Public Works Department provides future maintenance of newly accepted City infrastructure through budget appropriations as the Council adopts the operating budget.

California Environmental Quality Act:

Granting acceptance of public improvements and reducing faithful performance bond for public improvements are not considered projects under CEQA as there will be no direct or reasonably foreseeable indirect physical change in the environment. Further, environmental analysis of the construction of public improvements was analyzed at the time the overall project, including the Subdivision Improvement Agreement was considered and approved by the City Council.

Recommendation:

Adopt a resolution granting acceptance of the completed public improvements for the Lucente Residential Project, Public Improvement Plans No. 2-1212, and approve a reduction of the faithful performance bond to \$85,500.00 which shall remain in effect for the duration of the warranty period, and grant authorization to the City Engineer to release the performance bond after the one-year warranty period without further City Council action provided all required warranty work has been completed to the satisfaction of the City Engineer.

Attachments:

1. Resolution

A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF MILPITAS APPROVING ACCEPTANCE AND REDUCING PERFORMANCE BOND OF THE LUCENTE RESIDENTIAL PROJECT AND GRANTING AUTHORIZATION TO THE CITY ENGINEER TO RELEASE THE PERFORMANCE BOND AFTER THE ONE-YEAR WARRANTY PERIOD

WHEREAS, the City Council of the City of Milpitas on January 11, 2016, approved the plans and specifications for the Lucente Residential Project, (the “Project”) to be completed by KB Home South Bay Inc., as part of its Residential Project on 1256 Piper Drive; and

WHEREAS, the City of Milpitas has heretofore entered into a subdivision improvement agreement on January 11, 2016 with KB Home South Bay, Inc, for the Lucente Residential Project; and

WHEREAS, KB Home South Bay, Inc., as Principal, and The Hanover Insurance Company, as Surety, executed and posted a certain Performance Bond No. 1047968 conditioned upon the faithful performance of the provisions of said subdivision improvement agreement and upon the faithful performance of all improvement work required thereunder; and

WHEREAS, said public improvements for the Lucente Residential Project have been completed and the subdivision improvement agreement provides that the security shall extend for a period of one year after the date of acceptance of said improvements to cover the warranty period of said improvements under said agreement; and

WHEREAS, the City Council is willing to consent to a reduction in the penal sum of said security during said one-year warranty period; and

WHEREAS, the City Engineer of the City of Milpitas has made a final inspection of said improvements for the Lucente Residential Project and recommends that the City Council of the City of Milpitas accept the same as constructed in accordance with the approved plans and specifications.

NOW, THEREFORE, the City Council of the City of Milpitas hereby finds, determines, and resolves as follows:

1. The City Council has considered the full record before it, which may include but is not limited to such things as the staff report, testimony by staff and the public, and other materials and evidence submitted or provided to it. Furthermore, the recitals set forth above are found to be true and correct and are incorporated herein by reference.
2. Those certain public improvements constructed as part of the Lucente Residential Project, are hereby accepted as constructed in accordance with the approved plans and specifications upon recommendation of the City Engineer of the City of Milpitas.
3. The penal sum of the faithful performance bond securing said improvements may be reduced to the sum of \$85,500.00, upon request of Principal and Surety, with said penal sum as reduced to apply from the date of completion and acceptance of said improvements and to extend for the balance of the term of one year of said security. Provided, however, that nothing herein contained shall in any way be deemed to be a waiver, release or relinquish by City of any obligations imposed upon the developer or his surety, or sureties, by law or by the above referend public improvement agreement, save and except as expressly set forth herein.
4. The City Council grants authorization to the City Engineer to release the performance bond after the one-year warranty period without further City Council action provided all required warranty work is completed to the satisfaction of the City Engineer.

PASSED AND ADOPTED this _____ day of _____, 2022, by the following vote:

Item # C6.

AYES:

NOES:

ABSENT:

ABSTAIN:

ATTEST:

APPROVED:

Wendy Wood, City Clerk

Rich Tran, Mayor

APPROVED AS TO FORM:

Christopher J. Diaz, City Attorney



CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Adopt a Resolution Approving and Authorizing the City Manager to Execute a Six-year Sole-Source Services Agreement with Symbium Corporation for the Unlimited Use of Proprietary Web-based Tools (Symbium PlanCheck and Build Business) as a Cloud-based Service for the Not-To-Exceed Amount of \$210,000.00 and Approve appropriation of \$90,000 from Permit Automation Fund 506 for this project (Staff Contact: Ned Thomas, Planning Director, 408-586-3273)
Category:	Consent Calendar-Community Development
Meeting Date:	3/15/2022
	<u>Recommendation:</u> Adopt a resolution approving and authorizing the City Manager to execute a six-year sole-source services agreement with Symbium Corporation for the unlimited use of proprietary web-based tools (Symbium Plancheck and Build Business) as a cloud-based service for the not-to-exceed amount of \$210,000.00. Approve appropriation of \$90,000 from Permit Automation Fund 506 to this project.

Background:

In 2020, the City of Milpitas entered into a three-year sole-source agreement with Symbium Corporation to use its cloud-based “Build” software to help Milpitas residents navigate the City’s zoning regulations for Accessory Dwelling Units (ADUs). Specifically, Build allows homeowners to quickly learn if they can build an Accessory Dwelling Unit (ADU) on their property, explore designs from ADU pros or sketch their own, and become informed on the cost and next steps for getting an ADU designed, approved, and built.

The City now proposes to expand its relationship with Symbium for access to two additional web-based tools called Plancheck and Build Business. These proprietary tools are eligible for sole-source procurement, and both will empower residents to easily access and apply local zoning requirements to their own properties. These tools will also increase staff efficiency by significantly reducing time spent repeatedly answering questions about site feasibility and selection. Interactive tools like Plancheck and Build Business do not replace personalized planning and zoning assistance in person, via email, or over the phone. Rather, these services will enhance customer service by adding a visual element to help City staff communicate more effectively with customers and provide clear feedback and instructions.

Implementation of Plancheck and Build Business will help achieve the following key goals of the City’s Economic Development Strategy (May 2020), IT Strategic Plan (June 2020), and the Development Services Study (April 2019):

- Improved Customer Services to both external in internal parties
- Transition to electronic submittal for all development permit applications
- Improved Staff Productivity
- Address delays and challenges in City permitting processes and permitting requirements

- Facilitate efficient development review, zoning verification, permit scoping, and fee calculations.

In January 2022, the City of Milpitas was also awarded a free one-year license to Symbium Plancheck, through a no-cost pilot program offered through the Association of Bay Area Governments (ABAG). This will be in addition to the requested agreement; Symbium is still offering the City an additional year free of charge + the ABAG pilot. Thus, the City will get six years of service for the cost of four years, along with the Build Business module at no cost. ABAG also determined that Symbium was eligible for Sole Source. See attachment 3.

Analysis:

After conducting a good faith review of the available sources and pursuant to Milpitas Municipal Code Section I-2-3.09 (Sole Source Procurement), the City's Purchasing Agent has determined that Symbium Corporation is the only source to provide a range of cloud-based software-as-a-service ("SaaS") solutions that allow End-Users to streamline specific planning, zoning permitting, or other government-facing and constituent facing processes.

The Planning Department does not currently have an online portal for residents, developers, or contractors to submit plan sets and other materials for review. The current system was set up as a temporary response to the pandemic and requires applicants to submit their development applications via email, which causes delays when required items are missing. Symbium Plancheck would upgrade and streamline the permit application system by facilitating the following online services:

- Initiate feasibility analysis and regulatory review of proposed development projects. This would include residential permit applications eligible for streamlined review under recent state legislation (SB 330, SB 35, SB 9).
- Identify appropriate application forms based on the proposed project and inform the applicant about specific information to submit for each type of permit.
- Provide consistent feedback and analysis in response to inquiries from prospective applicants and store information in a location that is accessible to all staff members in the department
- Allow online submittal of plans for residential, commercial, and industrial development projects, and other planning-related permits (tree removal, special events, ADUs, etc.).
- Decrease training times by enabling new staff to easily filter through the most complex zoning codes and begin compliance reviews on day one.
- Integrate with permit tracking system by pulling in information (reduces duplicate entries).

Policy Alternatives:

Alternative 1: Do not enter into a contract with Symbium Corporation for use of their proprietary software (Plancheck and Build Business) to enhance customer service.

Pros: The City would save \$210,000 in costs.

Cons: The City would miss an opportunity to achieve the customer service and process streamlining goals outlined in its strategic plans for Economic Development, IT, and the development review process.

Reason not recommended: The City has benefitted from its current sole-source agreement with Symbium Corporation for use of its online ADU site analysis tool. The purchase and implementation of Plancheck and Build Business will ensure that the City leads in technology-based solutions to enhance customer services and increase productivity.

Fiscal Impact:

The City of Milpitas was awarded a free one-year license to Symbium Plancheck through a no-cost pilot program offered through the Association of Bay Area Governments (ABAG). A one-time fee of \$210,000 covers configuration and maintenance for five years of service, with an additional year funded through the grant. This project will be funded by Permit Automation Fund 506 through the shifting of \$210,000 IT staff cost to American Rescue Plan Act (ARPA) funding. The total contract of \$210,000 was partially appropriated in the amount of \$120,000, which leaves a remaining appropriation request of \$90,000.

California Environmental Quality Act:

A contract for the use of cloud-based software services is not a project under CEQA. It is instead more akin to a continuing administrative activity pursuant to CEQA Guideline 15378(b)(2) which is defined to include the purchase of supplies and other administrative activities to ensure the organization has the tools available to provide various services to its residents.

Recommendation

Adopt a resolution approving and authorizing the City Manager to execute a six-year sole-source services agreement with Symbium Corporation for the unlimited use of proprietary web-based tools (Symbium Plancheck and Build Business) as a cloud-based service for the not-to-exceed amount of \$210,000.00. Approve appropriation of \$90,000 from Permit Automation Fund 506 to this project.

Attachments:

1. Resolution
2. Symbium Corporation Exhibit A-2 – ORDER
3. Sole Source Justification Form
4. ABAG Letter confirming Milpitas' Award of Free Plancheck License
5. ABAG Symbium Sole Source Justification Memo
6. BCF

RESOLUTION NO. _____

**A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF MILPITAS APPROVING AND
AUTHORIZING THE CITY MANAGER TO EXECUTE A SIX-YEAR SOLE-SOURCE SERVICES
AGREEMENT WITH SYMBIUM CORPORATION FOR UNLIMITED USE OF PROPRIETARY WEB-
BASED TOOLS (PLANCHECK AND BUILD BUSINESS) AS A CLOUD-BASED SERVICE FOR THE
NOT-TO-EXCEED AMOUNT OF \$210,000.00**

WHEREAS, after conducting a good faith review of the available sources and pursuant to Milpitas Municipal Code Section I-2-3.09 (Sole Source Procurement), the City's Purchasing Agent has determined that Symbium Corporation is the only source to provide a range of cloud-based software-as-a-service ("SaaS") solutions that allow End-Users to streamline specific planning, zoning permitting, or other government-facing and constituent facing processes, and

WHEREAS, Symbium provides Services under the trade names identified in an applicable Order and described on Symbium's Site.

NOW, THEREFORE, the City Council of the City of Milpitas hereby finds, determines, and resolves as follows:

1. The City Council has considered the full record before it, which may include but is not limited to such things as the staff report, testimony by staff and the public, and other materials and evidence submitted or provided to it. Furthermore, the recitals set forth above are found to be true and correct and are incorporated herein by reference.
2. The City Manager, or his designee, is hereby authorized to execute, deliver, and perform the Agreement Between the Symbium Corporation and the City of Milpitas Granting Program Funds for the Symbium Build Business and Plancheck Funds, attached hereto as **Exhibit A**
3. The City Council hereby approves Symbium Corporation as the sole source provider for the procurement of Symbium Build Business and Plancheck pursuant to Milpitas Municipal Code Section I-2-3.09 (Sole Source Procurement).
4. The City Council hereby approves the purchase of the software-as-a-service from Symbium Corporation and authorizes the City Manager, or his designee, to execute the contract and related documents for the purchase in the Not-To-Exceed amount of \$210,000.00.

PASSED AND ADOPTED this _____ day of _____, 2022, by the following vote: AYES:

NOES:

ABSENT:

ABSTAIN:

ATTEST:

APPROVED

Wendy Wood, City Clerk

Rich Tran, Mayor

APPROVED AS TO FORM:

Christopher J. Diaz, City Attorney

EXHIBIT A-2 – ORDER

This Order, once executed, is governed by the Symbium Master Licensing Agreement between Symbium Corp. (“Symbium”) and the City of Milpitas (“Licensee”) (the “Agreement”). All fees set forth herein are due pursuant to the terms of the Agreement. All capitalized terms used but not defined herein will have the meaning assigned to them in the Agreement. This Order shall control in the event of any conflict between this Order and the Agreement.

Prepared For: City of Milpitas	Order No.: MILPITAS-002	Make Payment to: Symbium Corp.
City of Milpitas Avery Stark City of Milpitas 455 E. Calaveras Blvd. Milpitas CA 95035 408-586-3288 astark@ci.milpitas.ca.gov	Initial Term: 6 years Payment Frequency: Annually	Symbium Corp. 912 Cole Street, #375 San Francisco, CA 94117 support@symbium.com

SaaS Solution / Service	Description	Billing Annually
Symbium Plancheck	- Development and implementation of a city planner-facing web application to streamline residential site plan reviews. - Option to connect to Symbium.com and accept public submissions of permit applications for residential projects. - Configured in collaboration with Licensee. - Quarterly maintenance and updates.	\$210,000 prepaid for 6 years with year 1 at no cost ¹
Symbium Build Business	- Configuration and public deployment of a public-facing business zoning tool for the City to answer whether a business is allowed at a particular address, which processes apply, and which forms to complete. - Configured in collaboration with Licensee. - Quarterly maintenance and updates.	\$0 ²
Total Due in Advance		\$210,000

Additional Terms and Conditions:

- All fees due under this Order shall be paid pursuant to the Agreement. The initial fees due under this Order shall be due upon mutual execution.
- Termination for Convenience. Notwithstanding Section 14 of the Agreement, Licensee (the City) may terminate this Order at any time without cause upon ninety (90) days’ prior written notice to Symbium. Symbium shall issue a refund of prepaid but unused fees to Licensee in the event Licensee terminates this Order for convenience.
- ¹Fees for year 1 of Plancheck shall be waived as part of the Association of Bay Area Governments (“ABAG”) Plancheck Pilot program. Fees for year 2 of Plancheck shall be waived so long as years 3-6 (4 years) are paid in advance. Fees for ongoing maintenance of Plancheck for years 7-9 shall not exceed \$20,000/yr.
- ²Fees for a subscription to Symbium Build Business are \$20,000/year and shall be waived for the first 5 years so long as there is an active Plancheck subscription.
- The commencement date of each licensed Service shall be the last signature date of this Order and the renewal dates for all Symbium Services, including those under previous Orders, shall be independent of this Order such that any prior Service renewals shall not be extended to run concurrently with the current Order.
- Unless noted otherwise, the pricing above includes initial implementation and training to ensure proper use.
- Any additional Solutions or Services requested by Licensee that exceed the scope of this Order shall be subject to a separate signed Order between the Parties.
- Support is available by email: support@symbium.com.

[Signature page follows]

ACCEPTED AND AGREED BY:

Symbium Corp.		City of Milpitas	
BY:	DATE:	BY:	DATE:
NAME: Leila Banijamali		NAME:	
TITLE: CEO		TITLE:	
EMAIL: leila@symbium.com		EMAIL:	



CITY OF MILPITAS SOLE SOURCE OR SOLE BRAND (STANDARDIZATION) REQUEST

THIS FORM MUST BE COMPLETED AND APPROVED
PRIOR TO ANY PROCUREMENT

When a request is made for a sole source procurement or to restrict procurement to a specific brand (standardization) for the acquisition of supplies, equipment and materials or services (except for consultant services or contracts with other governmental agencies), as applicable, the requesting department must complete this form consistent with [Section I-2-3.06 - Sole Source Procurement](#) or [Section I-2-3.14 - Standardization](#).

Per the aforementioned Municipal Code section, a sole source contract is authorized when the Purchasing Agent determines in writing, after conducting a good faith review of available sources, that only one viable source exists for the required supplies, material, equipment, or general service, or that there is a compelling reason for using only one source. The detailed information you are providing will facilitate such a determination.

Per the aforementioned Municipal Code section, a standardization of supplies, materials or equipment, including information and communication technology products and services and subsequent sole brand procurement is authorized, when the Purchasing Agent has determined that it is required for the health, safety or welfare of the people or employees of the City, or that cost savings have been demonstrated. Among the factors that may be considered in determining to standardize on a single brand or trade name are that:

- a) In order to acquire a specific product(s) for the purpose of conducting a field test or experiment to determine the product's suitability for use by the City.
- b) When it is required for proper operation or function to match other products with respect to the repair or expansion or completion of a system or program already in use by the City, including, but not limited to, technology purchases required to achieve interoperability with existing hardware, software, systems or programs.
- c) In order to achieve significant cost savings based upon consideration of the following cost factors: (1) Timeliness and quality of installation, repair and maintenance; (2) Quality of user training; (3) Supplies and replacement parts; (4) Modification of existing equipment, materials or systems; (5) Future upgrades and updates; (6) Estimated amount and cost of reasonably foreseeable future

purchases of equipment that would be required to be compatible or functional with the product which is the subject of the standardization determination; and/or
(7) Administrative costs.

This form is not necessary for contracting for professional services or contracting with other governmental agencies.

Please answer in the space provided, or in an attachment address by specific reference, each question listed below in your justification. Be sure to answer each part of each question as each must be addressed; no response can be not applicable. Failure to respond fully to any of the questions may result in delay or rejection of the request due to inadequate justification. If additional information is necessary, please attach additional page(s) and/or documents, as needed.

1. This is a request for a (circle one) Sole Source Sole Brand exception.
2. Using appropriate detail, including brand name and model number, **briefly** describe the product you wish to procure. In the case of a general service use enough detail to clearly describe to someone not familiar with your department's operation what you are procuring.

If it is your assertion that the manufacturer or distributor is the only authorized source in the Bay Area, Northern California; or whatever the claim is; please substantiate that with a letter from the manufacturer or distributor. The letter must be on their stationary but can be sent via email. Attach a copy to this form.

Milpitas has an existing partnership and three-year term sole source agreement with Symbium for Build. This web-based app allows users to comprehend complex city planning regulations more easily. Specifically, Build allows property owners to easily learn if they can build an Accessory Dwelling Unit (ADU) on their land, explore designs from ADU pros or sketch their own, and become informed on the cost and next steps for getting an ADU designed, approved, and built.

The Planning Department is looking to expand that partnership to provide additional web-based services that are different products offered by Symbium, and suitable to the Sole Source procurement process. Discussed below is an outline of the two additional web-based tools the Department is requesting.

Symbium proposes configuring Symbium Plancheck (<https://symbium.com/plancheck>) for the City of Milpitas. Plancheck is a web-based city planner and citizen-facing tool that streamlines residential site plan reviews.

City planners will enter an address into the tool and select any project scope. The tool will instantly display only the relevant zoning regulations that will impact the

project, often even performing an instant compliance check against non-discretionary regulations.

Symbium proposes to configure Symbium Build Business (<https://symbium.com/buildbusiness>) for the City of Milpitas. Build Business is a webbased citizen facing tool the allows the public to understand what type of business is allowed at a particular address.

3. Please provide the total not-to-exceed amount of the purchase and/or agreement/contract as well as the requested term. (if buying software, the City's standard term is five years)

Total Cost: \$ 210,000.00

Term: 6 years

Detailed cost breakdown explanation per year:

- The City of Milpitas was awarded a free one-year license to Symbium Plancheck, through a no-cost pilot program offered through the Association of Bay Area Governments (ABAG). ABAG also determined that Symbium was eligible for Sole Source. See attachment F.
 - A one-time fee of \$210,000, which covers configuration and the maintenance for five years of service and any required updates due to zoning code changes;
4. For goods: What are the unique performance features of the product/brand requested that are not available in any other product/brand? For services: What unique qualifications, rights, degrees, certifications, licenses and/or experience does this vendor possess?

Characteristics Uniquely Positioning Symbium to Deliver these two services.

Symbium's qualifications and experience, which make it uniquely positioned to deliver in the categories of process improvements and economic/real estate analysis, can best be measured by the following:

- Team. Developing these regulation-enabled Comlaw systems requires a well-rounded team with complementary skills in law, planning, architecture, and logic programming.

- **Experience.** Symbium secured its position as a Complaw leader in the local planning space for cities and counties across California with the launches of Symbium Build (parcel-specific ADU feasibility in California) and Symbium Build+ (jurisdiction-wide ADU and economic insights). The company has been empowering the public via citizen-facing planning tools and now makes a giant leap forward with Symbium Plancheck and the tool's ability to streamline compliance review and permit approvals across residential zoning codes.
- **Recent Awards / Recognitions.** Symbium has been awarded the 2021 Facebook grant for Housing Innovation, the 2021 GovTech 100, the American Bar Association's 2021 Women of Legal Tech recognition, and the 2020 Ivory Prize for its work in housing innovation and transforming planning codes into intuitive web applications.

5. What other products/services have been examined and rejected, and why?
(Please provide a specific meaningful explanation, one vendor and one feature at a time. For products be sure to clearly identify the product by name and model number and include the name, address, email, and telephone number of the company representative whose product you tested.)

Symbium is the sole provider of Complaw tools that enable legal analysis of properties against local zoning codes. In the universe of permit streamlining tools, the closest applications that are currently available on the market include Bluebeam, OpenCounter, and Camino, all differentiated in further detail below:

- **Bluebeam:** This tool offers streamlining of drawing management and submittal review, with a strong focus on the actual building plans. The tool is used by various building and planning departments to mark up plans and manage workflows. However, it does not offer legal analysis on zoning, has a complicated integration process and does not streamline the compliance checks.

- **Open Counter:** This company has a residential portal that provides information about residential fees and required permits but it does not provide regulatory requirements. It is primarily a workflow tool.

- **Camino:** This company offers a land management tool, which is essentially a DIY configurable workflow to manage paper submissions. The jurisdiction, in this case, must perform the bulk of the work to get this configured and working. Though the tool does have a citizen-facing component, it does not have the ability to handle regulatory requirements and does not focus primarily on the needs of City planning departments. Similar to Bluebeam and OpenCounter, this is primarily a workflow tool.

There are other tools that have not been identified in detail but also provide some aspect of permit streamlining, including Accela, TRACKiT, and EnerGov but those tools are strictly workflow-based permit tracking systems with no regulatory analysis component. Further, Symbium Plancheck can be integrated into those tools (given an open API) to supercharge their capabilities for local planning departments.

The following chart provides a feature analysis of the closest available tools for permit streamlining:

Sole Source Justification	Symbium Plancheck	Bluebeam	OpenCounter	Camino
Planner-facing permit streamlining tool	✓	✓	✓	✓
Citizen-facing regulatory feasibility and permit application submission interface	✓			
Instantly filter through a list of the specific, detailed zoning regulations that impact the project	✓			
Integrate into existing online permitting system	✓		✓	
Track time spent on all projects to generate reports supporting permit fee increases	✓			
Generate list of required planning forms for a complete submittal	✓		✓	✓
Ability to generate templated comment letters	✓			
Swift configuration in under 3 months	✓			

As described in the descriptions and chart above, the closest services that help to streamline some aspect of the zoning code do not provide the combination of features that is offered in Symbium Plancheck. For these reasons, the procurement would qualify as sole source.

6. If justification is based on matching and/or intermixing with existing equipment (standardization or sole brand only – (sole brand may only be used by authority of the City Council)), list the quantity, manufacturer, brand, and model of the existing equipment, and identify measurable cost savings consistent with the sole brand requirements identified on page one of the request form (attach calculations as necessary).

I HEREBY CERTIFY THAT:

1. I have read and understand the City's requirements for competitive bidding, as well as the criteria for justification for sole source and sole brand procurements.
2. I have gathered the required technical information and have made a concentrated effort to review comparable and/or equal equipment/service.
3. There is validity as to the information contained herein justifying my request for sole source or sole brand procurement and meeting the City's criteria.
4. A sole source or sole brand procurement in this case would withstand a possible audit or a vendor's protest.

Requestor: AVERY STARK Date:02-17-2022

Department Head: Ned Thomas Date:02-17-2022

PURCHASING DIVISION USE ONLY:

APPROVED: ☒ Yes ☐ No

Purchasing Agent: Chris Schroeder Date: 3/11/22

Purchasing Agent's Written Determination:

I have reviewed the Symbium and ABAG sole source documentation. Milpitas also has a 3 year sole source contract for Symbium Build. I find that the sole source for Symbium Plan Check and Business Build is synchronous with Symbium Build and the sole source justification is warranted for all three products.

SOLE SOURCE OR SOLE BRAND REQUEST

A. OVERVIEW

Purchasing recognizes that departments often invest a great deal of time and effort in selecting a source or brand, prior to submitting a requisition to Purchasing. Even though the departmental review process prior to the submittal of a requisition may be sound, it is highly recommended to quickly engage with Purchasing as soon and early in the process as possible to ensure all documentation and justifications for the request are consistent with the Municipal Code.

Likewise, Purchasing can be an effective partner in a competitive review process given adequate time and involvement in your requirement definition.

In an effort to expedite sole source or sole brand requisitions through Purchasing, you are directed to review the Sole Source or Sole Brand Request form herein. If the Department feels the request meets the criteria, follow the instructions in filling out the form and attach it to the requisition. After review, if Purchasing concurs with your sole source or sole brand justification, the requisition may be expedited without the competitive solicitation requirements.

This is an internal City review process. Departments are directed to use discretion in their discussion with vendors so as to not compromise any competitive advantage that Purchasing may utilize; in the event the sole source or sole brand justification is rejected. Rather than merely a shift of the review burden, this process acknowledges the significant effort a department may undertake when identifying a vendor or brand and provides you with the method by which to make requisitioning efforts more efficient adhering to the City's Purchasing Ordinance.

In order for Purchasing to accept a request for sole source/sole brand, the certification form referenced is made a part of the Purchasing Agent's written determination as provided by the Municipal Code must be signed by the Department Head. The completed form will remain on file for audit purposes.

Sole Source Requests Over \$100,000

Sole Source requests over \$100,000 require submission of an Agenda Report [Sample - Sole Source Agenda Report](#) and approval by City Council and require submission of a resolution as in the [Sample - Sole Source Resolution](#). If you are making a second sole source purchase, over \$100,000, within the five-year life of the original sole source purchase you are still required to submit an AR to City Council, and at a minimum, the report should confirm the findings in the prior sole source resolution are still accurate and that nothing has changed in the marketplace or elsewhere. If anything has changed, then a new resolution is required. If

nothing has changed, then the Department can rely on the prior resolution but should include language in the AR indicating that all previous findings and conclusions are still accurate, and staff is not aware of any new information that would change those findings or conclusions in the prior sole source resolution.

B. PROCEDURE Sole source or sole brand procurements are an exception to competitive solicitation requirements and, therefore, require a detailed justification. In processing sole source or sole brand requests for supplies, equipment and/or services (except for consultant services or contracts with other governmental agencies), Purchasing adheres to and is governed by the principles set forth in City of [Milpitas Municipal Code Section I-2-3.06 - Sole Source Procurement](#) or [Section I-2-3.14 - Standardization](#) as approved by the City Council.

If the requesting Department is requesting a particular vendor, brand or product, staff must make this fact clear on your requisition. If approved, the request will then be restrictive and non-competitive and will fall into a sole source or sole brand category.

Such a request should not be made unless Department staff is confident that the request is reasonable and appropriately justified to meet the City's requirements and withstand any possible audit or scrutiny. The City's requirements and the format for submitting such requests are contained herein.

The following factors DO NOT apply to sole source requests and should not be included in any sole source and/or sole brand justification request. They will not be considered and only tend to confuse the evaluation process and delay the procurement.

1. Personal preference or experience with or for a particular product or vendor.
2. Cost, vendor performance, and/or local service (these are generally considered award factors in competitive bidding).
3. Features which exceed the minimum department requirements.
4. Explanation of the need and/or basic use for the equipment, unless the information relates to a request for "unique factors" (refer to question three from the Sole Source/Sole Brand Request form). In other words, it is not appropriate to only state the Department is requesting a specific tree trimmer so staff can trim trees, instead explain why this particular trimmer with these exact performance specifications is the only one that will meet the Department's need(s).
5. A request for "no substitution" submitted without justification. This is just a sole source or sole brand request without justification and will be rejected



**ASSOCIATION
OF BAY AREA
GOVERNMENTS**



**Bay Area Housing
Finance Authority**

Association of Bay Area Governments
Bay Area Housing Finance Authority
375 Beale Street
San Francisco, CA 94105
www.mtc.ca.gov

Memorandum

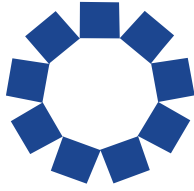
DATE: January 13, 2022
TO: ABAG Housing Committee and BAHFA Oversight Committee
FR: Executive Director
RE: Summary of Plancheck software pilot

On November 18, 2021, the ABAG Executive Board approved \$500,000 of the Regional Early Action Planning (REAP) Grant funds to support a pilot of Symbium Plancheck Software. Symbium will configure their Plancheck software for 10 local Bay Area jurisdictions with populations under 700,000 ("Eligible Jurisdictions") as part of a 1-year pilot. The software helps streamline the residential permitting process by automating the legal analysis of properties against non-discretionary local zoning codes. Plancheck saves staff time by automating responses to routine questions, allowing them to focus on more complex, discretionary analyses. Plancheck also ensures that regulations are consistently applied and reduces the time needed to train new planning staff on complex regulations.

ABAG solicited letters of interest ("LOIs") from all Eligible Jurisdictions to participate in the pilot and eight LOIs were received. Six responses were complete and met all application requirements, including a checklist to reflect the commitment of the local jurisdiction to accelerate housing production using the State's criteria for the new Prohousing Designation and a narrative on how Plancheck would be used to reduce significant bottlenecks in permit processing in the jurisdiction. The six jurisdictions with complete applications are awarded pilot licenses as summarized below and will be invited to conduct follow-up work with Symbium to verify the compatibility of local codes with the Plancheck software. Two other jurisdictions submitted incomplete applications. Given that there are currently four unused licenses, ABAG will reopen the request for LOIs and the two jurisdictions with incomplete applications will be invited to reapply. ABAG's contract with Symbium also guarantees favorable pricing to all Eligible Jurisdictions that choose to independently contract with Symbium outside of the pilot.

Jurisdiction	Application Status	Awarded
Campbell	Complete	Yes
Milpitas	Complete	Yes
Moraga	Complete	Yes
Palo Alto	Complete	Yes
San Pablo	Complete	Yes
Tiburon	Complete	Yes
Los Altos	Incomplete	No, invited to apply in 2 nd round
Los Altos Hills	Incomplete	No, invited to apply in 2 nd round

Therese W. McMillan



ASSOCIATION
OF BAY AREA
GOVERNMENTS

Bay Area Metro Center
375 Beale Street, Suite 700
San Francisco, CA 94105
415.820.7900
www.abag.ca.gov

Memorandum

TO: Therese W. McMillan, Executive Director

DATE: October 14, 2021

FR: Heather Peters, Principal Regional Housing Planner

RE: Sole Source Justification: Symbium Corp. Plancheck Program Software Licenses

This memo is a sole source justification based on compelling business reasons to negotiate and enter into a not to exceed \$500,000 contract with Symbium Corp. (“Symbium”) to provide Plan Check Program Software Licenses (“Project”) to 10 local jurisdictions. Symbium will configure their Plancheck program for 10 local jurisdiction members of the Association of Bay Area Governments (“ABAG”) as part of a 1-year pilot with each jurisdiction. Plancheck is a web-based planner-facing tool to streamline residential site plan reviews with an option to connect to an applicant-facing portal for permit application submissions. The Agreement shall be until December 31st, 2023 and will be funded with the non-federal Regional Early Action Planning (REAP) Grants fund source.

BACKGROUND AND PROJECT DESCRIPTION

The key to Symbium’s business is Complaw®, which is concerned with the representation of laws and regulations, such as planning codes, in a computable form. Symbium’s Complaw-enabled web applications make zoning regulations and large data sets easy to navigate and compute, empowering anyone to use their online tools to quickly assess what’s possible on a piece of property or across a jurisdiction. Symbium’s proprietary technology, which was developed by the founding team at Stanford, accelerates the development of complex Complaw enabled applications. Symbium is the sole provider of Complaw-enabled applications, which provide accurate and detailed regulatory analyses, and which can be configured and maintained in a lightweight manner. This translates to lower procurement costs and shorter timelines to both configure applications at the outset and update them when regulations change over time.

Symbium will configure their Plancheck program for 10 local jurisdiction members of the Association of Bay Area Governments (“ABAG”) as part of a 1-year pilot with each jurisdiction. Plancheck is a web-based planner-facing tool to streamline residential site plan reviews with an option to connect to an applicant-facing portal for permit application submissions. Pilot jurisdiction planners will be able to enter an address into the tool, select any project scope, and the tool will instantly display only the relevant zoning regulations that will impact the project, often even performing an instant compliance check against non-discretionary regulations. Symbium will offer an option to any Plancheck partner to connect to its public-facing portal, to be launched at Symbium.com, where applicants will also be able to perform initial feasibility checks on the zoning regulations for their projects and submit their complete

applications for permits directly to the Partner for assignment to staff. At the Partner's request, Symbium will deliver a link to the Partner to incorporate into the relevant place on their planning website, which applicants may use to streamline the feasibility of projects and delivery of permit applications.

UNIQUE EXPERIENCE AND SKILLS OF SYMBIUM:

The compelling business reason to negotiate and enter into a not to exceed \$500,000 contract with Symbium to provide software licenses is that Symbium is a recognized expert in the local planning field and the good (software) is only available from a single source (Symbium). Symbium's good (software) will provide a unique tool to enable local jurisdictions to streamline their residential site plan reviews.

Symbium is the sole provider of Complaw tools that enable legal analysis of properties against local zoning codes. In the universe of permit streamlining tools, the closest applications that are currently available on the market do not offer legal analysis on zoning, do not streamline the process, are complicated, do not have the same capacity or are not appropriate for what local jurisdictions need in this kind of tool. Symbium's tool is not strictly a workflow-based permit tracking system like other systems on the market, it analyzes feasibility, filters through detailed zoning regulation, integrates into existing online permitting system, tracks time spent on projects, generates required forms and more. Their sophisticated tool will drastically save local jurisdictions on staff time and enable them to efficiently go through their residential site plan reviews. It will also provide consistent interpretations of complex zoning codes to enhance predictability for applicants, reduce the risk of litigation, and greatly streamline the onboarding and training of new planning staff and consultants.

RECOMMENDATION

For the reasons above, Symbium Corp. is being recommended to be sole sourced for the Project. Staff will begin the contracting process to approve Symbium Corp. to provide 10 licenses for their Plancheck software in an amount not to exceed \$500,000. The term of the agreement shall be until December 31st, 2023.

SUBMITTED

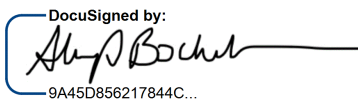
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Matt Maloney, Director,
Regional Planning Program

DATE: 10/14/2021

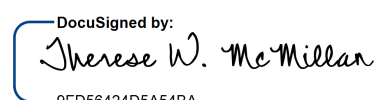
CONCUR

DocuSigned by:

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Alix Bockelman, Deputy
Executive Director, Policy

DATE: 10/15/2021

APPROVED

DocuSigned by:

 9ED5642AD5A54B4

Therese W. McMillan,
Executive Director

DATE: 10/19/2021

City of Milpitas, California

BUDGET CHANGE FORM

Type of Change	From*		To*	
	Account	Amount	Account	Amount
Check one: ☐ Budget Appropriation ☐ Budget Transfer	506-2970	\$90,000	506-5124237 506-1124241	\$10,000 \$80,000

Recommendation: Adopt a resolution authorizing the City Manager to execute a six-year sole-source services agreement with Symbium Corporation for the unlimited use of proprietary web-based tools (Symbium Plancheck and Build Business) as a cloud-based service for the not-to-exceed amount of \$210,000.00. Approve appropriation of \$90,000 from Permit Automation Fund 506 to this project.

Background:

In 2020, the City of Milpitas entered into a three-year sole-source agreement with Symbium Corporation to use its cloud-based "Build" software to help Milpitas residents navigate the City's zoning regulations for Accessory Dwelling Units (ADUs). Specifically, Build allows homeowners to quickly learn if they can build an Accessory Dwelling Unit (ADU) on their property, explore designs from ADU pros or sketch their own, and become informed on the cost and next steps for getting an ADU designed, approved, and built.

The City now proposes to expand its relationship with Symbium for access to two additional web-based tools called Plancheck and Build Business. These proprietary tools are eligible for sole-source procurement, and both will empower residents to easily access and apply local zoning requirements to their own properties. These tools will also increase staff efficiency by significantly reducing time spent repeatedly answering questions about site feasibility and selection. Interactive tools like Plancheck and Build Business do not replace personalized planning and zoning assistance in person, via email, or over the phone. Rather, these services will enhance customer service by adding a visual element to help City staff communicate more effectively with customers and provide clear feedback and instructions.

Implementation of Plancheck and Build Business will help achieve the following key goals of the City's Economic Development Strategy (May 2020), IT Strategic Plan (June 2020), and the Matrix Study (April 2019):

- Improved Customer Services to both external in internal parties
- Transition to electronic submittal for all development permit applications
- Improved Staff Productivity
- Address delays and challenges in City permitting processes and permitting requirements
- Facilitate efficient development review, zoning verification, permit scoping, and fee calculations.

As of February 11, 2022, the City of Milpitas was also awarded a free one-year license to Symbium Plancheck, through a no-cost pilot program offered through the Association of Bay Area Governments (ABAG). This will be in addition to the requested agreement; Symbium is still offering the City an additional year free of charge + the ABAG pilot, so we will essentially be getting six years of service for the cost of four years, and this also includes Build Business at no cost. ABAG also determined that Symbium was eligible for Sole Source. See attachment 3.

Analysis:

After conducting a good faith review of the available sources and pursuant to Milpitas Municipal Code Section I-2-3.09 (Sole Source Procurement), the City's Purchasing Agent has determined that Symbium Corporation is the only source to provide a range of cloud-based software-as-a-service ("SaaS") solutions that allow End-Users to streamline specific planning, zoning permitting, or other government-facing and constituent facing processes.

The Planning Department does not currently have an online portal for residents, developers, or contractors to submit plan sets and other materials for review. The current system was set up as a temporary response to the pandemic and requires applicants to submit their development applications via email, which causes delays when required items are missing. Symbium Plancheck would upgrade and streamline the permit application system by facilitating the following online services:

- Initiate feasibility analysis and regulatory review of proposed development projects. This would include residential permit applications eligible for streamlined review under recent state legislation (SB 330, SB 35, SB 9).
- Identify appropriate application forms based on the proposed project and inform the applicant about specific information to submit for each type of permit.
- Provide consistent feedback and analysis in response to inquiries from prospective applicants and store information in a location that is accessible to all staff members in the department
- Allow online submittal of plans for residential, commercial, and industrial development projects, and other planning-related permits (tree removal, special events, ADUs, etc.).
- Decrease training times by enabling new staff to easily filter through the most complex zoning codes and begin compliance reviews on day one.
- Integrate with permit tracking system by pulling in information (reduces duplicate entries).

Policy Alternative:

Alternative 1: Do not enter into a contract with Symbium Corporation for use of their proprietary software (Plancheck and Build Business) to enhance customer service.

Pros: None

Cons: The City would miss an opportunity to achieve the customer service and process streamlining goals outlined in its strategic plans for Economic Development, IT, and the development review process (Matrix).

Reason not recommended: The City has benefitted from its current sole-source agreement with Symbium Corporation for use of its online ADU site analysis tool. The purchase and implementation of Plancheck and Build Business will ensure that the City leads in technology-based solutions to enhance customer services and increase productivity.

Fiscal Impact:

The City of Milpitas was awarded a free one-year license to Symbium Plancheck through a no-cost pilot program offered through the Association of Bay Area Governments (ABAG). A one-time fee of \$210,000, which covers configuration and maintenance for five years of service. This project will be funded by Permit Automation Fund 506 through the shifting of \$210,000 IT staff cost to American Rescue Plan Act (ARPA) funding. The total contract of \$210,000 was partially appropriated in the amount of \$120,000, which leaves a remaining appropriation request of \$90,000.

California Environmental Quality Act:

A contract for the use of cloud-based software services is not a project under CEQA.

Recommendations:

Adopt a resolution authorizing the City Manager to execute a six-year sole-source services agreement with Symbium Corporation for the unlimited use of proprietary web-based tools (Symbium Plancheck and Build Business) as a cloud-based service for the not-to-exceed amount of \$210,000.00. The total contract of \$210,000 was partially appropriated in the amount of \$120,000, which leaves a remaining appropriation request of \$90,000.

Attachments:

1. Resolution
2. Symbium Corporation Exhibit A-2 – ORDER
3. Budget change form (if needed)
4. Sole Source Justification Form
5. ABAG Letter confirming Milpitas' Award of Free Plancheck License
6. ABAG Symbium Sole Source Justification Memo
7. BCF

☐ **Check if City Council Approval required.**
Meeting Date: March 15, 2022

Requested by:	Department Head: Ned Thomas	Date: March 15, 2022
Reviewed by:	Finance Director: Lauren Lai	Date: March 15, 2022
Date approved by City Council, if required:		Confirmed by:

FI/24786/V

Form 30-222 (Rev. 1/92)



CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Adopt Resolutions Approving and Authorizing the City Manager to Execute the 2021 Amended and Restated Water Supply Agreement Between the City and County of San Francisco Wholesale Customers in Alameda County, San Mateo County, and Santa Clara County and Approving a Minimum Purchase Transfer Agreement from the City of Mountain View to the City of East Palo Alto (Staff Contact: Tony Ndah, Public Works Director, 408-586-2602)
Category	Community Services and Sustainable Infrastructure
Meeting Date:	3/15/2022
	<u>Recommendation:</u> Adopt a resolution approving and authorizing the City Manager to execute the 2021 amended and restated Water Supply Agreement between the City and County of San Francisco Wholesale Customers in Alameda County, San Mateo County, and Santa Clara County; and (2) Adopt a resolution approving a Minimum Purchase Transfer Agreement from the City of Mountain View to the City of East Palo Alto.

Background:

In June 2009, the City of Milpitas entered into a new Water Supply Agreement (WSA) with the City and County of San Francisco (San Francisco) and Wholesale Customers in Alameda County, San Mateo County and Santa Clara County. The WSA establishes the terms by which the twenty-six Wholesale Customers, including the City of Milpitas, purchase water from the San Francisco Regional Water System (RWS).

When the WSA was developed, four agencies with access to sources of water supply not available to either San Francisco or the other Wholesale Customers at the time were required to purchase a “minimum annual quantity of water” from the RWS. Those four multi-source agencies are Alameda County Water District (ACWD), Milpitas, Mountain View, and Sunnyvale (Minimum Purchase Agencies). These four Minimum Purchase Agencies are subject to a “take or pay” Minimum Purchase requirement, which guarantees an ongoing financial stake in the RWS and ensures financial stability for all Wholesale Customers as well as San Francisco retail customers that rely on the RWS. These provisions are specified in Section 3.07 of the WSA.

In September 2017, the Bay Area Water Supply and Conservation Agency (BAWSCA) and the Water Management Representatives (WMRs) of the BAWSCA member agencies, of whom Milpitas is a member, began the process of negotiating potential amendments to the Minimum Purchase Quantities provisions. Throughout 2017 and 2018, the WMRs held multiple meetings during which the four agencies currently subject to Minimum Purchase Quantity requirements shared their interests and concerns regarding changes to the Minimum Purchase Quantity requirements and allowing transfers of Minimum Purchase Quantities between BAWSCA member agencies.

On February 19, 2019, the Milpitas City Council by Resolution No. 8846 approved the 2018 Amended and Restated WSA which among other items clarified the process for redistribution of positive water allocations to BAWSCA members and established an administrative process for reconciling costs from the wholesale capital fund. The 2018 Amended and Restated WSA does not currently allow a Minimum Purchase Agency to transfer portions of its minimum purchase requirement and the associated financial obligation to another Wholesale Customer. During this amendment ratification process, the Wholesale Customers expressed a collective interest in working together to develop a process for the expedited and permanent transfer of Minimum Purchase Quantities.

Under Article 3 of the 2018 Amended and Restated WSA, the San Francisco Public Utilities Commission (SFPUC) agrees to deliver up to 184 million gallons per day (MGD) to its Wholesale Customers, referred to as "Supply Assurance,". Through BAWSCA, the Wholesale Customers have allocated shares of the Supply Assurance among themselves, referred to as Individual Supply Guarantees (ISG). Section 3.04 of the 2018 Amended and Restated WSA provides provisions which enables the temporary transfers of water supply between Wholesale Customers.

In 2019, the Wholesale Customers directed BAWSCA to draft a proposed amendment to the 2018 Amended and Restated WSA to provide procedures for expedited and permanent transfers of Minimum Purchase Quantities while safeguarding the financial and water supply interests of Wholesale Customers not participating in such transfers.

Mountain View and East Palo Alto Minimum Purchase Transfer Agreement

In 2017, the City of Mountain View ("Mountain View") and the City of East Palo Alto ("East Palo Alto") were interested in transferring 1.0 million gallons per day ("MGD") of Mountain View's Minimum Purchase Quantity to East Palo Alto, however, at the time, there was no procedure in the WSA to effectuate such a transfer without amending the WSA. Therefore, the parties elected to execute a water rights transfer agreement by which East Palo Alto agreed to pay Mountain View \$5 Million for the permanent transfer of all rights, title, interest to 1.0 MGD of Mountain View's Individual Supply Guarantee (ISG) to East Palo Alto.

The Councils of East Palo Alto and Mountain View each approved the conversion of the 1.0 MGD of Mountain View's ISG sold to East Palo Alto in 2017 into a transfer of up to 1.0 MGD of Mountain View's Minimum Purchase Quantity to East Palo Alto, in increments of 0.25 MGD, subject to the City Councils' approval of an agreement for each incremental transfer and the approval of the Wholesale Customers and San Francisco. East Palo Alto and Mountain View are authorized and prepared to execute a negotiated agreement memorializing a 0.25 MGD transfer of Mountain View's Minimum Purchase Quantity to East Palo Alto.

In conjunction with consideration of the proposed 2021 Amendment to the WSA, East Palo Alto and Mountain View propose the Wholesale Customers and San Francisco approve the terms and conditions for converting up to 1.0 MGD of Mountain View's ISG purchased by East Palo Alto in 2017 into a transfer of 1.0 MGD of Mountain View's Minimum Purchase Quantity to East Palo Alto, in 0.25 MGD increments, if Mountain View and East Palo Alto mutually agree to such incremental transfers in the future and provided the conditions outlined below are met. Because the 2017 Mountain View/East Palo Alto ISG transfer predates the Minimum Purchase Amendment, the Mountain View/East Palo Alto Minimum Purchase Transfer must be accomplished separately from the adoption of the Minimum Purchase Amendment.

Analysis:

The proposed amendment to the Water Supply Agreement and the Minimum Purchase Transfer Agreement from the City of Mountain View to the City of East Palo Alto do not affect the City's ISG and minimum water purchase requirements with SFPUC. However, the proposed 2021 Amendment to Water Supply Agreement allows Wholesale Customers with ISGs to permanently transfer a portion of Minimum Purchase Quantity through an expedited procedure. The proposed amendment offers the following benefits:

1. Procedural safeguards built into the process by which a Wholesale Customer transfers a portion of its Minimum Purchase Quantity and ISG ensure that such transfers will not result in new or different risks to the water supply and financial interests of Wholesale Customers not participating in a transfer.
2. A Minimum Purchase Customer may transfer a portion of its Minimum Purchase Quantity within its respective ISG to reduce its financial obligation to pay for imputed sales for Minimum Purchase water that it did not use.
3. Intra-system water transfers are one potential solution to long term water reliability needs among the Wholesale Customers. This expedited, permanent transfer procedure will allow intra-system water transfers of Minimum Purchase Quantity to occur without a contract amendment approved by all the Wholesale Customers, thus removing administrative obstacles to such transfers.

4. Expedited permanent intra-system transfers of portions of Minimum Purchase Quantity and ISG will facilitate the development of new water supplies by the SFPUC that are necessary to support the Cities of San Jose and Santa Clara becoming permanent Wholesale Customers.
5. The Wholesale Customers may increase the 6 MGD cap on the total aggregate amount of Minimum Purchase Quantity that may be transferred by all of the Minimum Purchase Customers over the course of one or multiple transfers if demand for Minimum Purchase Quantity transfers exceeds 6 MGD in the future.

San Francisco, acting by and through the SFPUC, approved the 2021 Amended and Restated Water Supply Agreement, as negotiated by BAWSCA, on January 26, 2021, pending approval by the requisite number (supermajority) of the Wholesale Customers. All twenty-six Wholesale Customers are now presenting the 2021 Amended and Restated Water Supply Agreement and associated resolution to their governing bodies for approval.

Milpitas has continuously met the minimum purchase requirement when drought water-use restrictions were not in place. As a result, there is no immediate or near-term need for the City to transfer any portion of its Minimum Purchase Quantity. Formalizing an expedited process of transfers ensures common understanding and protections among all parties, and allows certain agencies to access the process once the amendment is approved.

Mountain View and East Palo Alto Minimum Purchase Transfer Agreement

The transfer agreement would provide advance approval for the conversion of up to 1.0 MGD of Mountain View's ISG, sold to East Palo Alto in 2017 into a transfer of up to 1.0 MGD of Mountain View's ISG plus up to 1.0 MGD of Mountain View's Minimum Purchase Quantity to East Palo Alto, in 0.25 MGD increments, if all of the following terms and conditions are satisfied:

- a. Mountain View will transfer up to 1.0 MGD of its Minimum Purchase Quantity to East Palo Alto, in increments of 0.25 MGD, subject to the Mountain View City Council's and the East Palo Alto City Council's approval of an agreement for each incremental transfer.
- b. For each incremental transfer, a Temporary Modified Minimum Annual Purchase Quantity will be calculated for East Palo Alto that is equal to the City's five-year average water use from the SFPUC for the most recent non-drought years prior to the 2017 ISG purchase, plus the incremental transfer amount(s).
- c. For each incremental transfer, Mountain View will maintain, and be responsible for paying any imputed sales for, its current Minimum Purchase requirement in effect at that time, as set forth in Attachment E of the WSA, including up to 1.0 MGD ISG transfer to East Palo Alto, until East Palo Alto's water use meets the Temporary Modified Minimum Annual Purchase Quantity for three consecutive years.
- d. East Palo Alto will not be required to pay imputed sales associated with the Temporary Modified Minimum Annual Purchase Quantity for any incremental transfer of the 1.0 MGD of Mountain View's Minimum Purchase requirement.
- e. For each incremental transfer, once East Palo Alto has met the Temporary Modified Minimum Annual Purchase Quantity for three consecutive years, the incremental portion of Mountain View's Minimum Purchase Quantity transferred to East Palo Alto will become East Palo Alto's Minimum Purchase Quantity, and Mountain View's Minimum Purchase Quantity will be reduced by an equivalent amount. East Palo Alto's new Minimum Purchase Quantity will be included in Attachment E and both cities' Individual Water Sales Contracts will be updated to reflect this transfer.
- f. With exception of the incremental transfers that are the subject of this resolution and the agreement between East Palo Alto and Mountain View described herein, any additional transfers of Minimum

Purchase Quantity, either from another Wholesale Customer or from Mountain View in excess of the 1.0 MGD, are subject to Section 3.04 of the 2021 WSA.

Policy Alternatives:

Alternative 1: City Council does not adopt the resolution approving the 2021 Amended and Restated Water Supply Agreement Between the City and County of San Francisco Wholesale Customers in Alameda County, San Mateo County, and Santa Clara County.

Pros: None

Cons: If more than one third of the Member Agencies fail to approve the proposed 2021 amendment, member agencies will lose the flexibility to manage their long term water supply and Minimum Purchase Guarantee commitments to ensure the best interests of individual communities are met.

Reason not recommended: Formalizing an expedited process of transfers ensures common understanding and protections among all parties, and allows certain agencies to access the process once the amendment is approved. Though unforeseen, this amendment would give the City the ability to negotiate and access a permanent water transfer should it be needed in the future.

Fiscal Impact:

None. The proposed amendment to the Water Supply Agreement and the Minimum Purchase Transfer Agreement from the City of Mountain View to the City of East Palo Alto do not affect the City's ISG and minimum water purchase requirements with SFPUC.

California Environmental Quality Act:

By the definition provided in the California Environmental Quality Act (CEQA) Guidelines Section 15378(b)(5), this action does not qualify as a "project" for the purpose of CEQA as this action has no potential to result in either a direct physical change in the environment, or a reasonably foreseeable indirect physical change in the environment.

Recommendation:

1. Adopt a resolution approving and authorizing the City Manager to execute the 2021 amended and restated Water Supply Agreement between the City and County of San Francisco wholesale customers in Alameda County, San Mateo County, and Santa Clara.
2. Adopt resolution approving a Minimum Purchase Transfer Agreement between the City of Mountain View to the City of East Palo Alto.

Attachments:

1. Resolution Approving the 2021 Amended and Restated Water Supply Agreement
2. 2021 Amended and Restated Water Supply Agreement with Attachments
3. Redlined 2018 Amended and Restated Water Supply Agreement showing changes to Sections 3.04, 3.07, and 2.03.
4. Resolution Approving a Minimum Purchase Transfer from the City of Mountain View to the City of East Palo Alto.
5. Minimum Water Purchase Transfer Agreement Between the City of East Palo Alto and the City of Mountain View.

RESOLUTION NO. [REDACTED]

**A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF MILPITAS APPROVING AND
AUTHORIZING THE CITY MANAGER TO EXECUTE AN AMENDMENT TO THE
AMENDED AND RESTATED WATER SUPPLY AGREEMENT BETWEEN THE CITY AND
COUNTY OF SAN FRANCISCO AND WHOLESALE CUSTOMERS IN ALAMEDA COUNTY,
SAN MATEO COUNTY, AND SANTA CLARA COUNTY**

WHEREAS, water supply agencies in Alameda, San Mateo, and Santa Clara Counties have purchased water from the City and County of San Francisco (San Francisco) for many years; and

WHEREAS, the San Francisco Public Utilities Commission (SFPUC or Commission) operates the Regional Water System, which delivers water to communities in Alameda, San Mateo, and Santa Clara Counties, as well as to customers within San Francisco (collectively, “the Parties”); and

WHEREAS, the Parties entered into the “Settlement Agreement and Master Water Sales Contract between the City and County of San Francisco and Certain Suburban Purchasers in San Mateo County, Santa Clara County and Alameda County” in 1984; and

WHEREAS, in April 2003, water supply agencies in Alameda, San Mateo and Santa Clara Counties established the Bay Area Water Supply and Conservation Agency (BAWSCA), as authorized by Water Code Section 81300 *et seq.*; and

WHEREAS, upon expiration of the 1984 “Settlement Agreement and Master Water Sales Contract”, the Parties entered into the “Water Supply Agreement between San Francisco and Wholesale Customers in Alameda County, San Mateo County, and Santa Clara County” (“Water Supply Agreement”) on July 1, 2009, authorized by SFPUC Resolution No. 09-0069; and

WHEREAS, in 2017, the Wholesale Customers directed BAWSCA to act as its authorized representative in discussions and negotiations with San Francisco to amend the Water Supply Agreement to address a number of substantive issues and these negotiations resulted in the Parties' adoption of the Amended and Restated Water Supply Agreement (Amended and Restated Water Supply Agreement) in 2018, authorized by SFPUC Resolution No. 18-0212, dated December 11, 2018; and

WHEREAS, on February 19, 2019, Milpitas City Council adopted Resolution No. 8846 which approved the Amended and Restated Water Supply Agreement; and

Resolution No. __

WHEREAS, under Article 3 of the Amended and Restated Water Supply Agreement, the SFPUC agrees to deliver water to the Wholesale Customers up to the amount of 184 million gallons per day (MGD), referred to as the “Supply Assurance,” and the Wholesale Customers have allocated shares of the Supply Assurance among themselves, referred to as Individual Supply Guarantees (“ISG”); and

WHEREAS, Section 3.04 of the Amended and Restated Water Supply Agreement enables a Wholesale Customer that has an ISG to transfer a portion of its ISG to one or more other Wholesale Customers, subject to several conditions; and

WHEREAS, under Section 3.07 of the Amended and Restated Water Supply Agreement, four Wholesale Customers (Alameda County Water District and the Cities of Milpitas, Mountain View, and Sunnyvale, collectively, the “Minimum Purchase Customers”) may purchase water from sources other than the SFPUC, but they are each obligated to purchase a specific minimum annual quantity of water from the SFPUC, referred to as a “Minimum Purchase requirement”; and

WHEREAS, if a Minimum Purchase Customer does not meet its Minimum Purchase requirement in a particular fiscal year, it must pay the SFPUC for the difference between its metered water purchases during the fiscal year and its minimum annual purchase quantity set forth in Attachment E of the Amended and Restated Water Supply Agreement; and

WHEREAS, the Amended and Restated Water Supply Agreement does not currently allow a Minimum Purchase Customer to transfer a portion of its Minimum Purchase requirement and the associated financial obligation to another Wholesale Customer; and

WHEREAS, in September 2017, BAWSCA and the Water Management Representatives (WMRs) of the BAWSCA member agencies began reviewing the issue of Minimum Purchase Quantities, as described in Section 3.07.C of the Water Supply Agreement, and discussing the creation of a process to transfer Minimum Purchase Quantities; and

WHEREAS, throughout 2017 and 2018, the WMRs held multiple meetings during which the agencies currently subject to Minimum Purchase Quantity requirements and the other Wholesale Customers shared their interests and concerns regarding changes to the Minimum Purchase Quantity requirements and allowing transfers of Minimum Purchase Quantities; and

WHEREAS, at the time the Amended and Restated Water Supply Agreement was approved, the Parties expressed a collective interest in working together to develop a process for the expedited and permanent transfer of Minimum Purchase Quantities; and

Resolution No. __

WHEREAS, in 2019, the Wholesale Customers directed BAWSCA to draft a proposed amendment to the Amended and Restated Water Supply Agreement to provide a procedure for expedited and permanent transfers of Minimum Purchase Quantities that safeguards the financial and water supply interests of Wholesale Customers not participating in such transfers; and

WHEREAS, the Parties recognize that, both before and after the most recent statewide drought, after meeting drought-related conservation mandates, several BAWSCA member agencies were unable to meet their respective Minimum Purchase requirements described in Article 3.07 of the Amended and Restated Water Supply Agreement, which requires payment for water up to the required Minimum Purchase level even if such water is not delivered and used; and

WHEREAS, several of the Wholesale Customers with Minimum Purchase requirements might be interested in transferring a portion of their Minimum Purchase Quantity within their respective ISGs to reduce the financial obligation to pay for imputed sales for Minimum Purchase water that is not used; and

WHEREAS, with its Alternative Water Supply Program, the SFPUC is in the early stages of planning for fourteen projects to support the Wholesale and Retail Customers' ability to respond to climate change and address future water supply challenges and vulnerabilities, such as regulatory changes, earthquakes, disasters, emergencies, and increases in population and employment; and

WHEREAS, the City of San Jose (San Jose) and the City of Santa Clara (Santa Clara) are temporary, interruptible Wholesale Customers of the SFPUC Regional Water System and both cities wish to become permanent Wholesale Customers; and

WHEREAS, pursuant to Section 4.06 of the Amended and Restated Water Supply Agreement, by December 31, 2028, San Francisco must complete any necessary California Environmental Quality Act (CEQA) review and must decide whether or not to make San Jose and Santa Clara permanent Wholesale Customers of the Regional Water System with a combined Individual Supply Guarantee (ISG) of 9 million gallons per day (MGD) allocated equally between the two cities, as well as how much water in excess of 9 MGD it will supply to San Jose and Santa Clara; and

WHEREAS, Section 4.06 of the Amended and Restated Water Supply Agreement provides: "San Francisco will make San Jose and Santa Clara permanent customers only if, and to the extent that, San Francisco determines that Regional Water System long term water supplies are available;" and

WHEREAS, according to SFPUC's December 2021 Alternative Water Supply Planning Quarterly Update (Quarterly Update), "[f]or San Jose and Santa Clara to become permanent customers of
Resolution No. __

the SFPUC, an additional 9 MGD of new, year-round supplies would be needed to meet historic demand levels and up to 15.5 MGD would be needed to meet planned demand through 2045;" and

WHEREAS, according to its December Quarterly Update, SFPUC is planning with the "intention to be able to make San Jose and Santa Clara permanent customers," but is prioritizing instream flow obligations to meet existing permanent customer demands, including drought supplies; and

WHEREAS, SFPUC has budgeted \$298.3 million over the next ten years to fund water supply projects; and

WHEREAS, SFPUC, San Jose, Santa Clara, and BAWSCA are actively working together to consider water supply projects that may offer potential sources of supply to support San Jose and Santa Clara as permanent Wholesale Customers; and

WHEREAS, BAWSCA and SFPUC have identified intra-system water transfers as one potential solution to long term water reliability needs among the Wholesale Customers; and

WHEREAS, a Minimum Purchase Customer might be more inclined to transfer a portion of its ISG to another Wholesale Customer under Section 3.04 of the Amended and Restated Water Supply Agreement if it was able to include a simultaneous transfer of a portion of its Minimum Purchase requirement and the associated financial obligation; and

WHEREAS, allowing simplified permanent intra-system transfers of portions of Minimum Purchase Quantity and ISG will facilitate the development of new water supplies by SFPUC that are necessary to support San Jose and Santa Clara as permanent Wholesale Customers; and

WHEREAS, the Parties have developed a process to allow for the transfer of a Wholesale Customer's Minimum Purchase Quantity in conjunction with an ISG transfer pursuant to Section 3.04, which ensures that such transfers will not result in new or different risks to the water supply and financial interests of Wholesale Customers not participating in a transfer; and

WHEREAS, the Parties agree that the total aggregate amount of Minimum Purchase Quantity that may be transferred by all of the Wholesale Customers subject to Minimum Purchase requirements as first specified in Attachment E of the Amended and Restated Water Supply Agreement, over the course of one or multiple transfers, is limited to 6 MGD; and

WHEREAS, if demand for Minimum Purchase Quantity transfers exceeds 6 MGD in the future, the Parties agree to consider further amending Section 3.04 of the Amended and Restated Water Supply Agreement to increase the total aggregate cap on the amount of Minimum Purchase Quantity that may be transferred; and

WHEREAS, a proposed transfer that does not meet the requirements of Section 3.04 of the Amended and Restated Water Supply Agreement, as amended by this Resolution, may be presented as an amendment to the Amended and Restated Water Supply Agreement pursuant to Section 2.03 of the Amended and Restated Water Supply Agreement; and

WHEREAS, the Parties agree to consider a proposal by the City of Mountain View (Mountain View) and the City of East Palo Alto (East Palo Alto) to amend the Amended and Restated Water Supply Agreement to allow for the conversion of Mountain View's 2017 sale of 1 MGD of ISG to East Palo Alto into a transfer of 1 MGD of Mountain View's ISG that includes Minimum Purchase Quantity to East Palo Alto, over a period of time, and in a manner that protects the other Wholesale Customers' financial and water supply interests; and

WHEREAS, if such a conversion is approved by the Parties, the 1 MGD of Mountain View's Minimum Purchase Quantity would be counted towards the total aggregate 6 MGD cap on Minimum Purchase Quantity transfers; and

WHEREAS, the Parties now desire to adopt an amendment to the Amended and Restated Water Supply Agreement to permit Wholesale Customers with an ISG to transfer, or accept a transfer, of both a portion of a Wholesale Customer's ISG and its Minimum Purchase Quantity; and

WHEREAS, an updated Amended and Restated Water Supply Agreement, reflecting this amendment, in the form negotiated by BAWSCA (2021 Amended and Restated Water Supply Agreement), was presented to and approved by SFPUC on January 26, 2021 pursuant to SFPUC Resolution No. 21-0009; and

WHEREAS, the amendment considered now is not a "project" for the purposes of CEQA as it involves an administrative activity that does not result in a direct change to the environment (see 14 CCR Section 15378(b)(5)), and would not result in a direct or reasonably foreseeable indirect physical change in the environment (see 14 CCR Section 15060(c)(2)); and

NOW, THEREFORE, BE IT RESOLVED that the City Council of the City of Milpitas finds and resolves as follows:

Resolution No. __

1. City Council approves the modifications included in the "2021 Amended and Restated Water Supply Agreement Between the City and County of San Francisco Wholesale Customers in Alameda County, San Mateo County, and Santa Clara County" dated January 2021 (2021 Amended and Restated Water Supply Agreement), attached hereto as **Exhibit A.**

2. The City Manager is authorized and directed to sign the 2021 Amended and Restated Water Supply Agreement, in the form previously approved by the San Francisco Public Utilities Commission and attached hereto as **Exhibit A.**

PASSED AND ADOPTED this (date here) by the following vote:

AYES:

NOES:

ABSENT:

ABSTAIN:

ATTEST:

APPROVED:

Wendy Wood, City Clerk

Rich Tran, Mayor

APPROVED AS TO FORM:

Christopher J. Diaz, City Attorney

2021

AMENDED AND RESTATED

WATER SUPPLY AGREEMENT

between

THE CITY AND COUNTY OF SAN FRANCISCO

and

WHOLESALE CUSTOMERS

in

ALAMEDA COUNTY, SAN MATEO COUNTY AND

SANTA CLARA COUNTY

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AMENDED AND RESTATED

WHOLESALE WATER SUPPLY AGREEMENT

Introductory Statement

Both San Francisco, as the Regional Water System owner and operator, and its Wholesale Customers share a commitment to the Regional Water System providing a reliable supply of high quality water at a fair price, and achieving these goals in an environmentally sustainable manner.

Article 1. Parties, Effective Date, And Defined Terms

1.01. Definitions

The capitalized terms used in this Agreement shall have the meanings set forth in Attachment A.

1.02. Parties

The parties to this Agreement are the City and County of San Francisco and such of the following entities (all of which purchase water from San Francisco) as have executed this Agreement:

- Alameda County Water District
- California Water Service Company
- City of Brisbane
- City of Burlingame
- City of Daly City
- City of East Palo Alto
- City of Hayward
- City of Menlo Park
- City of Millbrae
- City of Milpitas
- City of Mountain View
- City of Palo Alto

City of Redwood City
 City of San Bruno
 City of San José
 City of Santa Clara
 City of Sunnyvale
 Coastside County Water District
 Estero Municipal Improvement District
 Guadalupe Valley Municipal Improvement District
 Mid-Peninsula Water District
 North Coast County Water District
 Purissima Hills Water District
 Stanford University
 Town of Hillsborough
 Westborough Water District

The entities listed above which have executed this Agreement shall be collectively referred to as the "Wholesale Customers."

1.03. Effective Date

A. Except as provided in subsection C, this Agreement shall become effective only when it has been approved by San Francisco and by each of the entities listed in Section 1.02 and when San Francisco and each of those entities (except for the City of Hayward) have entered into an Individual Water Sales Contract as provided in Section 9.01.

B. If San Francisco and all of the entities listed in Section 1.02 approve this Agreement and (except for the City of Hayward) an Individual Water Sales Contract on or before July 1, 2009, the effective date shall be July 1, 2009. If San Francisco and all of the entities listed in Section 1.02 approve this Agreement and (except for the City of Hayward) an Individual Water Sales Contract after July 1, 2009 but on or before September 1, 2009, the effective date shall be the date on which the last entity listed in Section 1.02 approves this Agreement and, if required, an Individual Water Sales Contract.

C. If by September 1, 2009 this Agreement has been approved by fewer than all of the entities listed in Section 1.02 or fewer than all of such entities (other than the City of Hayward) have entered into an Individual Water Sales Contract, but it has been approved by entities representing at least 75% in number and 75% of the water purchased from SFPUC by

all listed agencies during FY 2007-08 (i.e., 173.39 MGD), then San Francisco shall have the option to waive the requirement in subsection A that all listed agencies have approved this Agreement and an Individual Water Sales Contract as a condition precedent to this Agreement and any Individual Water Sales Contract becoming effective. San Francisco shall have 60 days from September 1, 2009 (i.e., until October 31, 2009) within which to decide whether or not to waive the condition. If San Francisco decides to waive the condition, those listed agencies that have approved this Agreement and Individual Water Sales Contract before October 31, 2009 will be bound thereby and this Agreement and Individual Water Sales Contracts will become effective as to them, as of the date of San Francisco's waiver. For purposes of determining whether listed agencies that have approved this Agreement represent at least 75% of the water purchased during FY 2007-08, the quantity of water attributable to each listed entity shall be as set forth on Attachment B.

D. The provisions of Article 9 that apply to fewer than all Wholesale Customers (i.e., Sections 9.02 - 9.07) shall not become effective unless San Francisco and the entity to which the section applies have each approved (1) this Agreement, and (2) the underlying Individual Water Sales Contract, unless otherwise provided in Article 9. This provision does not affect the continued enforceability of provisions in those sections that derive from independently enforceable judgments, orders or agreements.

Article 2. Term; Amendments During Term

2.01. Term

The term ("Term") of this Agreement shall be twenty five (25) years. The Term shall begin on July 1, 2009, regardless of whether the Effective Date is before or after that date, and shall end on June 30, 2034. Except as provided in Article 9, the term of all Individual Water Sales Contracts shall also begin on July 1, 2009 and end on June 30, 2034.

2.02. Extension and Renewal of Term

A. In December 2031, the SFPUC may provide written notice to the Wholesale Customers that it is willing to extend the Term of this Agreement. Between January 1, 2032 and June 30, 2032, any Wholesale Customer may accept the SFPUC's offer to extend the Term by providing a written notice of extension to the SFPUC. If such notices of extension are received from Wholesale Customers representing at least two-thirds in number as of June 30, 2032 and seventy five percent (75%) of the quantity of water delivered by the SFPUC to all Wholesale Customers during fiscal year 2030-31, the Term shall be extended for another five (5) years ("First Extension Term"), through June 30, 2039. No party to this Agreement which does not wish to remain a party during the Extension Term shall be compelled to do so by the actions of other parties under this section.

B. In December 2036, the SFPUC may provide written notice to the Wholesale Customers that it is willing to extend the Term of this Agreement. Between January 1, 2037 and June 30, 2037, any Wholesale Customer may accept the SFPUC's offer to extend the Term by providing a written notice of extension to the SFPUC. If such notices of extension are received from Wholesale Customers representing at least two-thirds in number as of June 30, 2037 and seventy five percent (75%) of the quantity of water delivered by the SFPUC to all Wholesale Customers during fiscal year 2035-36, the Term shall be extended for another five (5) years ("Second Extension Term"), through June 30, 2044. No party to this Agreement which does not wish to remain a party during the Extension Term shall be compelled to do so by the actions of other parties under this section.

C. After the expiration of the Term, and, if applicable, the Extension Terms, this Agreement may be renewed by mutual consent of the parties, subject to any modifications thereof which may be determined at that time. If fewer than all of the parties desire to renew this Agreement beyond its Term, with or without modifications, the SFPUC and the Wholesale

Customers who wish to extend the Agreement shall be free to do so, provided that no party to this Agreement which does not wish to become a party to such a renewed Agreement shall be compelled to do so by the actions of other parties under this section.

2.03. Amendments

A. Amendments to Agreement; General

1. This Agreement may be amended with the written consent of all parties.
2. This Agreement may also be amended with the written consent of San Francisco and of Wholesale Customers representing at least two-thirds in number (i.e., 18 as of July 1, 2009) and seventy five percent (75%) of the quantity of water delivered by San Francisco to all Wholesale Customers during the fiscal year immediately preceding the amendment.
3. No amendment which adversely affects a Fundamental Right of a Wholesale Customer may be made without the written consent of that customer. Amendments to Article 5 which merely affect the allocation of costs between City Retail customers on the one hand and Wholesale Customers collectively on the other, and amendments to Articles 6 and 7 which merely alter budgetary, accounting and auditing procedures do not affect Fundamental Rights and may be made with the consent of parties meeting the requirements of Section 2.03.A.2.
4. When an amendment has been approved by San Francisco and the number of Wholesale Customers required in Section 2.03.A.2, San Francisco shall notify each of the Wholesale Customers in writing of the amendment's adoption. Notwithstanding any provision of law or this Agreement, any Wholesale Customer that claims that the amendment violates its Fundamental Rights under Section 2.03.A.3, shall have 30 days from the date San Francisco delivers the notice of its adoption in which to challenge the amendment's validity through a judicial action. If no such action is filed within 30 days, the amendment shall be finally and conclusively deemed to have been adopted in compliance with this section.

B. Amendments to Article 9

1. Notwithstanding the provisions of Sections 2.03.A.2 and 2.03.A.3, any provision of Article 9 which applies only to an individual Wholesale Customer may be amended with the written concurrence of San Francisco and the Wholesale Customer to which it applies;

provided that the amendment will not, directly or indirectly, adversely affect the Fundamental Rights of the other Wholesale Customers.

2. Before making any such amendment effective, San Francisco shall give notice, with a copy of the text of the proposed amendment, to all other Wholesale Customers. The Wholesale Customers shall have 30 days in which to object to the amendment on the ground that it is not permissible under this subsection. If no such objection is received by San Francisco, the proposed amendment shall become effective. If one or more Wholesale Customers object to the amendment, San Francisco, the individual Wholesale Customer with which San Francisco intends to effect the amendment, and the Wholesale Customer(s) which lodged the objection shall meet to discuss the matter.

3. If the dispute cannot be resolved and San Francisco and the Wholesale Customer involved elect to proceed with the amendment, either San Francisco or the Wholesale Customer shall give written notice of such election to each Wholesale Customer that has objected. Any Wholesale Customer that has objected to such amendment shall have 30 days from receipt of this notice within which to commence an action challenging the validity of such amendment, and such amendment shall be deemed effective as of the end of this 30-day period unless restrained by order of court.

C. **Amendments to Attachments.** The following attachments may be amended with the written concurrence of San Francisco and BAWSCA on behalf of the Wholesale Customers:

<u>Attachment</u>	<u>Name</u>
C	Individual Supply Guarantees (amendments reflecting Section 3.04 transfers only)
E	Minimum Annual Purchase Quantities (amendments reflecting Section 3.04 transfers only)
E-1	Temporary Modified Minimum Annual Purchase Quantities
G	Water Quality Notification and Communications Plan (2019 Update of 2017 Plan, Rev. 6)
J	Water Use Measurement and Tabulation
L-1	Identification of WSIP Projects as Regional/Retail
N-1	Balancing Account/Rate Setting Calculation Table
N-2	Wholesale Revenue Requirement Schedules

N-3	Schedule of Projected Water Sales, Wholesale Revenue Requirement and Wholesale Rates
P	Management Representation Letter
R	Classification of Existing System Assets (subject to Section 5.11)

Amendments to these attachments shall be approved on behalf of San Francisco by the Commission and on behalf of BAWSCA by its Board of Directors, unless the Commission by resolution delegates such authority to the General Manager of the SFPUC or the Board of Directors by resolution delegates such authority to the General Manager/CEO of BAWSCA.

D. **Amendments to Individual Water Sales Contracts.** Individual Water Sales Contracts described in Section 9.01 may be amended with the written concurrence of San Francisco and the Wholesale Customer which is a party to that Individual Water Sales Contract; provided that the amendment is not inconsistent with this Agreement or in derogation of the Fundamental Rights of other Wholesale Customers under this Agreement.

Article 3. Water Supply

3.01. Supply Assurance

A. San Francisco agrees to deliver water to the Wholesale Customers up to the amount of the Supply Assurance. The Supply Assurance is for the benefit of the entities listed in Section 1.02, irrespective of whether or not they have executed this Agreement. Water delivered by San Francisco to Retail Customers shall not be included in the Supply Assurance. Until December 31, 2018, the foregoing commitment is subject to Article 4.

B. Both the Supply Assurance and the Individual Supply Guarantees identified in Section 3.02 are expressed in terms of daily deliveries on an annual average basis and do not themselves constitute a guarantee by San Francisco to meet peak daily or hourly demands of the Wholesale Customers, irrespective of what those peak demands may be. The parties acknowledge, however, that the Regional Water System has been designed and constructed to meet peak daily and hourly demands and that its capacity to do so has not yet been reached. San Francisco agrees to operate the Regional Water System to meet peak requirements of the Wholesale Customers to the extent possible without adversely affecting its ability to meet peak demands of Retail Customers. This Agreement shall not preclude San Francisco from undertaking to meet specific peak demand requirements of individual Wholesale Customers in their Individual Water Sales Contracts.

C. The Supply Assurance is perpetual and shall survive the expiration or earlier termination of this Agreement. Similarly, the Individual Supply Guarantees identified in Section 3.02 and/or the Individual Water Sales Contracts are perpetual and shall survive the expiration or earlier termination of this Agreement or the Individual Water Sales Contracts.

D. Notwithstanding the Supply Assurance established by this section, the Individual Supply Guarantees identified in Section 3.02 and the Individual Water Sales Contracts, the amount of water made available by San Francisco to the Wholesale Customers is subject to reduction, to the extent and for the period made necessary by reason of water shortage, Drought, Emergencies, or by malfunctioning or rehabilitation of facilities in the Regional Water System. Any such reduction will be implemented in accordance with Section 3.11. The amount of water made available to the Wholesale Customers may not be reduced, however, merely because the water recycling and groundwater projects which the WSIP envisions to be constructed within San Francisco, or the conservation programs intended to reduce water use

by Retail Customers that are included in the WSIP, do not generate the yield or savings (10 MGD combined) anticipated by San Francisco.

3.02. Allocation of Supply Assurance

A. Pursuant to Section 7.02 of the 1984 Agreement, a portion of the Supply Assurance has been allocated among 24 of the 26 Wholesale Customers. These Individual Supply Guarantees are also expressed in terms of annual average metered deliveries of millions of gallons per day and are listed in Attachment C.

B. Three Wholesale Customers do not have Individual Supply Guarantees. The cities of San Jose and Santa Clara do not have an Individual Supply Guarantees because San Francisco has provided water to them on a temporary and interruptible basis as described in Sections 4.05 and 9.06. The City of Hayward does not have an Individual Supply Guarantee because of the terms of the 1962 contract between it and San Francisco, as further described in Section 9.03.

C. If the total amount of water delivered by San Francisco to Hayward and to the Wholesale Customers that are listed on Attachment C exceeds 184 MGD over a period of three consecutive fiscal years (i.e., July 1 through June 30), then the Individual Supply Guarantees of those Wholesale Customers listed on Attachment C shall be reduced pro rata so that their combined entitlement and the sustained use by Hayward does not exceed 184 MGD. The procedure for calculating the pro rata reduction in Individual Supply Guarantees is set out in Attachment D.

1. The provisions of this subsection C are not in derogation of the reservation of claims to water in excess of the Supply Assurance which are contained in Section 8.07. Nor do they constitute an acknowledgement by Wholesale Customers other than Hayward that San Francisco is obligated or entitled to reduce their Individual Supply Guarantees in the circumstances described herein. The provisions of this subsection C shall, however, be operative unless and until a court determines that its provisions violate rights of the Wholesale Customers derived independently of this Agreement.

2. The foregoing paragraph is not intended to and shall not constitute a contractual commitment on the part of San Francisco to furnish more water than the Supply Assurance to the Wholesale Customers or a concession by San Francisco that the provisions of this subsection violate any rights of the Wholesale Customers.

D. Notwithstanding the reservation of claims contained in Sections 3.02.C and 8.07, it shall be the responsibility of each Wholesale Customer to limit its purchases of water from San Francisco so as to remain within its Individual Supply Guarantee. San Francisco shall not be liable to any Wholesale Customer or be obligated to supply more water to any Wholesale Customer individually or to the Wholesale Customers collectively than the amount to which it or they are otherwise entitled under this Agreement due to the use by any Wholesale Customer of more water than the amount to which it is entitled under this Agreement.

E. San Francisco shall install such new connections between the Regional Water System and the distribution system of any Wholesale Customer that are necessary to deliver the quantities of water to which the Wholesale Customer is entitled under this Agreement. San Francisco shall have the right to determine the location of such connections, in light of the need to maintain the structural integrity of the Regional Water System and, where applicable, the need to limit peaking directly off of Regional Water System pipelines by a Wholesale Customer's individual retail customers, the need to ensure that a Wholesale Customer's individual retail customers have access to alternative sources of water in the event of a reduction in San Francisco's ability to provide them with water, and other factors which may affect the desirability or undesirability of a particular location. San Francisco's decisions regarding the location of new connections and the location, size and type of any new meters shall not be reviewable by a court except for an abuse of discretion or failure to provide a Wholesale Customer with connections and meters adequate to deliver the quantity of water to which it is entitled under this Agreement.

3.03. Wholesale Customer Service Areas

A. Each of the Individual Water Sales Contracts described in Section 9.01 will contain, as an exhibit, a map of the Wholesale Customer's service area. A Wholesale Customer may not deliver water furnished to it by San Francisco outside the boundary of its service area without the prior written consent of San Francisco, except for deliveries to another Wholesale Customer on an emergency and temporary basis pursuant to Section 3.07.B.

B. If a Wholesale Customer wishes to expand its service area, it shall request San Francisco's consent to the expansion and provide information reasonably requested by San Francisco about the amount of water projected to be purchased from San Francisco to meet demand within the area proposed to be added to the service area.

C. San Francisco may refuse a Wholesale Customer's request to expand its service area on any reasonable basis. If San Francisco denies a request by a Wholesale Customer to expand its service area, or fails to act on the request for six months after it has been submitted, the Wholesale Customer may challenge San Francisco's denial or delay in court. Such a challenge may be based on the Wholesale Customers' claim, reserved in Section 8.07, that San Francisco is obligated under federal or state law to furnish water, included within its Individual Supply Guarantee, to it for delivery outside its then-existing service area and that it is entitled to enlarge its service area to supply water to such customers. San Francisco reserves the right to contest any such claim on any applicable ground. This subsection does not apply to San Jose and Santa Clara, whose maximum service areas are fixed pursuant to Section 9.06.

D. This section will not prevent San Francisco and any Wholesale Customer, other than San Jose and Santa Clara, from agreeing in an Individual Water Sales Contract or an amendment thereto that:

- the Wholesale Customer may expand its service area without subsequent San Francisco approval to a definitive size but no larger, or
- the Wholesale Customer will not expand its service area beyond its present limits without San Francisco approval

and waiving the provisions of this section with respect to any additional expansion.

E. If two or more Wholesale Customers agree to adjust the boundaries of their respective service areas so that one assumes an obligation to serve customers in an area that was previously within the service area of another Wholesale Customer, they may also correspondingly adjust their respective Individual Supply Guarantees. Such adjustments are not subject to the requirements of Section 3.04 and shall require only the consent of San Francisco and the Wholesale Customers involved, so long as the Supply Assurance and the Individual Supply Guarantees of other Wholesale Customers are not affected. Service area boundary adjustments that would result in the expansion of any California Water Service Company service areas are subject to the requirements of Section 9.02.D. Any adjustment of service area boundaries that would result in the supply of water in violation of this Agreement or the Act shall be void.

F. San Francisco acknowledges that it has heretofore consented in writing to deliveries of water by individual Wholesale Customers outside their service area boundaries and

agrees that nothing in this Agreement is intended to affect such prior authorizations, which remain in full force and effect according to their terms. Such authorizations shall be identified in the Individual Water Sales Contracts.

3.04. Permanent Transfers of Individual Supply Guarantees and Minimum Annual Purchase Quantities

A. A Wholesale Customer that has an Individual Supply Guarantee may transfer a portion of it to one or more other Wholesale Customers, as provided in this section.

B. Transfers of a portion of an Individual Supply Guarantee must be permanent, as opposed to temporary or time-limited. Notwithstanding the previous sentence, a portion of an Individual Supply Guarantee that has been transferred under this section may be included in another transfer under this section at a later date. The minimum quantity that may be transferred is 1/10th of a MGD.

C. Transfers of a portion of a Minimum Annual Purchase Quantity may be included in transfers of a portion of an Individual Supply Guarantee and are subject to the same requirements for Individual Supply Guarantee transfers in this section as well as the following conditions:

1. Transferor of Minimum Annual Purchase Quantity. A Wholesale Customer subject to the minimum annual purchase requirements of Section 3.07.C may transfer both a portion of its Individual Supply Guarantee and a portion of its Minimum Annual Purchase Quantity to one or more Wholesale Customers that have an Individual Supply Guarantee. The process by which such a transfer may be proposed and approved is set forth in subparts D and E of this section. A Wholesale Customer that had a Minimum Annual Purchase Quantity at the start of the Term of this Agreement may not cumulatively transfer, over the course of one or multiple transfers, more than half (50%) of its Minimum Annual Purchase Quantity as first specified in Attachment E at the start of the Term of this Agreement. Wholesale Customers that had a Minimum Annual Purchase Quantity at the start of the Term of this Agreement may not cumulatively transfer, over the course of one or multiple transfers, more than 6 MGD of the total aggregate Minimum Annual Purchase Quantity specified in Attachment E at the start of the Term of this Agreement. A Wholesale Customer that received a Minimum Annual Purchase Quantity through a transfer under this section may cumulatively transfer, over the course of one or multiple transfers, a portion of or all of the Minimum Annual Purchase Quantity it received

pursuant to this section. The effect of such a transfer will be a reduction in the transferor's Individual Supply Guarantee, specified in Attachment C, and a reduction in the transferor's Minimum Annual Purchase Quantity, specified in Attachment E. The SFPUC and BAWSCA will update Attachments C and E to reflect such changes, pursuant to Section 3.04.F. The reduction in the transferor's permanent Minimum Annual Purchase Quantity shall become effective in the same fiscal year in which the transfer becomes effective.

2. Transferee of Minimum Annual Purchase Quantity. A Wholesale Customer that has an Individual Supply Guarantee may be the recipient, or transferee, of both a portion of Individual Supply Guarantee and a portion of Minimum Annual Purchase Quantity from another Wholesale Customer that has an Individual Supply Guarantee, whether or not the transferee is already subject to the minimum annual purchase requirements of Section 3.07.C. When such a transfer is approved and effective, the transferee will initially have a revised Individual Supply Guarantee and a Temporary Modified Minimum Annual Purchase Quantity, which will be reflected on Attachments C and E-1, respectively, pursuant to Section 3.04.F. A Temporary Modified Minimum Annual Purchase Quantity will become effective in the same fiscal year in which the transfer becomes effective. The transferee's Temporary Modified Minimum Annual Purchase Quantity will ultimately be replaced by a permanent Minimum Annual Purchase Quantity, as described in this sub-section, which will be reflected on Attachment E pursuant to Section 3.04.F.

3. Calculation of Temporary Modified Minimum Annual Purchase Quantity. The Temporary Modified Minimum Annual Purchase Quantity that a transferee receives from a transfer under this sub-section is the sum of (1) the average annual (fiscal year) quantity of water purchased by the transferee from the SFPUC (plus Imputed Sales, if applicable) in the most recent five previous non-drought fiscal years, plus (2) the relevant reduction in the transferor's Minimum Annual Purchase Quantity. For this calculation, the five previous non-drought fiscal years need not be consecutive. Notwithstanding the preceding sentences in this paragraph, if a transferee has an existing Temporary Modified Minimum Annual Purchase Quantity at the time of a new transfer under this sub-section, the transferee's new Temporary Modified Minimum Annual Purchase Quantity under the new transfer will be the sum of (1) the transferee's existing Temporary Modified Minimum Annual Purchase Quantity, plus (2) the relevant reduction in the transferor's Minimum Annual Purchase Quantity. Attachment E-2 contains sample calculations of the Temporary Modified Minimum Annual Purchase Quantity for

transferees who are subject to, or not yet subject to, the minimum annual purchase requirements of Section 3.07.C.

4. Duration and Expiration of Temporary Modified Minimum Annual Purchase Quantity.

a. Once a transfer under this sub-section is approved and effective, the transferee is required to purchase from the SFPUC its Temporary Modified Minimum Annual Purchase Quantity until the quantity of water delivered annually to the transferee by the SFPUC meets or exceeds the Temporary Modified Minimum Annual Purchase Quantity for three consecutive fiscal years. It may take many years for the quantity of water delivered to meet or exceed this amount. The transferee's Temporary Modified Minimum Annual Purchase Quantity is subject to waiver by the SFPUC as described in Section 3.07.C. However, even in the event of such a waiver, a fiscal year in which the transferee still purchases from the SFPUC an amount of water that meets or exceeds its Temporary Modified Minimum Annual Purchase Quantity will count as a fiscal year in which the transferee has met or exceeded its Temporary Modified Minimum Annual Purchase Quantity for the purposes of this paragraph.

b. Once the quantity of water delivered to the transferee by the SFPUC reaches the milestone described in the preceding paragraph, the transferee will no longer be subject to the Temporary Modified Minimum Annual Purchase Quantity. Instead, the transferee will have a new permanent Minimum Annual Purchase Quantity, which will equal the sum of (1) its previous Minimum Annual Purchase Quantity, if applicable, plus (2) the relevant reduction in the transferor's Minimum Annual Purchase Quantity. The transferee's new permanent Minimum Annual Purchase Quantity will be reflected on Attachment E, and its expired Temporary Modified Minimum Annual Purchase Quantity will be removed from Attachment E-1, pursuant to Section 3.04.F. Any other Temporary Modified Minimum Annual Purchase Quantities of the transferee will remain in effect on Attachment E-1.

D. Transfers of portions of Individual Supply Guarantees, including transfers of portions of Minimum Annual Purchase Quantities, are subject to approval by the SFPUC. SFPUC review is limited to determining (1) whether a proposed transfer complies with the Act, and (2) whether the affected facilities in the Regional Water System have sufficient capacity to accommodate delivery of the increased amount of water to the proposed transferee.

E. The participants in a proposed transfer shall provide written notice to the SFPUC and BAWSCA specifying (1) the amount of the Individual Supply Guarantee proposed to be

transferred, (2) the proposed effective date of the transfer, which shall not be less than 60 days after the notice is submitted to the SFPUC, and (3) the Individual Supply Guarantees of both participants resulting from the transfer. If a proposed transfer includes the transfer of a portion of Minimum Annual Purchase Quantity, then the participants will provide additional written notice specifying (4) the amount of the Minimum Annual Purchase Quantity proposed to be transferred, (5) transferee's Temporary Modified Minimum Annual Purchase Quantity and permanent Minimum Annual Purchase Quantity under the transfer, and (6) the transferor's new Minimum Annual Purchase Quantity under the transfer. The SFPUC may require that the participants in any proposed transfer provide additional information reasonably necessary to evaluate the operational impacts of the proposed transfer and any additional information that will assist the SFPUC in its review of the proposed transfer. The SFPUC will not unreasonably withhold or delay its approval of a proposed transfer; if the SFPUC does not act on the written notice provided by the participants within 60 days, the transfer will be deemed to have been approved. An approved transfer becomes effective on the proposed effective date set forth in the written notice of the proposed transfer provided to the SFPUC and BAWSCA.

F. Within 30 days after the transfer has become effective, both the transferor and the transferee will provide written notice to the SFPUC and BAWSCA. By September 30 of each year during the Term, the SFPUC and BAWSCA will prepare an updated Attachment C, and updated Attachments E and E-1 where applicable, to reflect the effects of transfers occurring during the immediately preceding fiscal year. By September 30 of each year during the Term, the Individual Water Sales Contracts between San Francisco and any Wholesale Customers who are participants in a transfer under this Section will be amended with the written concurrence of San Francisco and those Wholesale Customers to reflect the effects of transfers occurring during the immediately preceding fiscal year, as necessary.

G. Amounts transferred will remain subject to pro rata reduction under the circumstances described in Section 3.02.C and according to the formula set forth in Attachment D.

H. A proposed transfer that does not satisfy the requirements of this section may be presented as an amendment to this Agreement pursuant to Section 2.03.

3.05. Restrictions on Resale

Each Wholesale Customer agrees that it will not sell any water purchased from San Francisco to a private party for resale by such private party to others in violation of the Act.

Each Wholesale Customer also agrees that it will not sell water purchased from San Francisco to another Wholesale Customer without prior written approval of the SFPUC, except on a temporary and emergency basis as permitted in Section 3.07.B.2. The SFPUC agrees that it will not unreasonably withhold its consent to a request by a Wholesale Customer to deliver water to another Wholesale Customer for resale.

3.06. Conservation; Use of Local Sources; Water Management Charge

A. In order to support the continuation and expansion of water conservation programs, water recycling, and development of alternative supplies within the Wholesale Customers' service areas, the SFPUC will, if requested by BAWSCA, include the Water Management Charge in water bills sent to Wholesale Customers. The SFPUC will deliver all Water Management Charge revenue to BAWSCA monthly and shall deliver an annual accounting of Water Management Charge revenue to BAWSCA within 90 days after the end of each fiscal year. The SFPUC's obligations to collect and deliver Water Management Charge revenue to BAWSCA under this subsection are conditioned on BAWSCA's delivery to the SFPUC of an annual report describing the projects and programs on which Water Management Charge funds received from the SFPUC during the previous fiscal year were expended and an estimate of the amount of water savings attributable to conservation programs and of the yield of alternative supplies developed. This report will be due within 180 days after the end of each fiscal year during which Water Management Charge funds were received.

B. The SFPUC will work together with BAWSCA to explore ways to support water conservation programs, recycling projects, and conjunctive use alternatives outside the Wholesale Service Area, in particular projects and programs that have the potential to increase both flows in the lower Tuolumne River (downstream of New Don Pedro Reservoir) and water deliveries to the Regional Water System.

C. Each Wholesale Customer shall take all actions within its legal authority related to water conservation that are necessary to insure that the SFPUC (a) remains eligible for (i) state and federal grants and (ii) access to the Drought Water Bank operated by the California Department of Water Resources, as well as other Drought-related water purchase or transfer

programs, and (b) complies with future legal requirements imposed on the Regional Water System by the federal government, the State, or any other third party as conditions for receiving funding or water supply.

D. San Francisco and each Wholesale Customer agree that they will diligently apply their best efforts to use both surface water and groundwater sources located within their respective service areas and available recycled water to the maximum feasible extent, taking into account the environmental impacts, the public health effects and the effects on supply reliability of such use, as well as the cost of developing such sources.

3.07. Restrictions on Purchases of Water from Others; Minimum Annual Purchases

A. Each Wholesale Customer (except for Alameda County Water District and the cities of Milpitas, Mountain View and Sunnyvale) agrees that it will not contract for, purchase or receive, with or without compensation, directly or indirectly, from any person, corporation, governmental agency or other entity, any water for delivery or use within its service area without the prior written consent of San Francisco.

B. The prohibition in subsection A does not apply to:

1. recycled water;
2. water necessary on an emergency and temporary basis, provided that the Wholesale Customer promptly gives San Francisco notice of the nature of the emergency, the amount of water that has been or is to be purchased, and the expected duration of the emergency; or
3. water in excess of a Wholesale Customer's Individual Supply Guarantee.

C. Alameda County Water District and the cities of Milpitas, Mountain View and Sunnyvale may purchase water from sources other than San Francisco, provided that San Francisco shall require that each purchase a minimum annual quantity of water from San Francisco. These Minimum Annual Purchase Quantities are set out in Attachment E and shall also be included in the Individual Water Sales Contracts between San Francisco and each of these four Wholesale Customers. Pursuant to Section 3.04, certain Wholesale Customers may also be required to purchase Temporary Modified Minimum Annual Purchase Quantities, set out in Attachment E-1, from San Francisco. Attachment E will be updated pursuant to Section 3.04 to reflect any reduction in existing Minimum Annual Purchase Quantities and any addition of

new Minimum Annual Purchase Quantities when Temporary Modified Minimum Annual Purchase Quantities expire and are removed from Attachment E-1; Individual Water Sales Contracts between San Francisco and any Wholesale Customers who are participants in a transfer under Section 3.04 will similarly be amended, as necessary. After the end of each fiscal year, the SFPUC will send a written notice to each Wholesale Customer that is subject to the minimum annual purchase requirements of this section with a copy to BAWSCA. The notice will include: (1) the quantity of water delivered to the Wholesale Customer during the previous fiscal year; (2) whether or not the Wholesale Customer met its minimum annual purchase requirement under this section; (3) any Imputed Sales charged to the Wholesale Customer; and (4) the status of any Temporary Modified Minimum Annual Purchase Quantity of the Wholesale Customer, if applicable. The minimum annual purchase requirements set out in Attachments E and E-1 will be waived during a Drought or other period of water shortage if the water San Francisco makes available to these Wholesale Customers is less than its Minimum Annual Purchase Quantity, and may be waived during a state of emergency declared by the Governor of California that impacts water supply use or deliveries from the Regional Water System.

3.08. Water Quality

A. San Francisco shall deliver treated water to Wholesale Customers (except Coastside County Water District, which receives untreated water from Crystal Springs and Pilarcitos Reservoirs) that complies with primary maximum contaminant level and treatment technique standards at the regulatory entry points designated in the San Francisco Regional Water System Domestic Water Supply Permit (currently Permit No. 02-04-04P3810001) issued by the California Department of Public Health (CDPH).

B. San Francisco will provide notice to the Wholesale Customers in accordance with the Water Quality Notification and Communications Plan (2019 Update of 2017 Plan, Rev. 6), attached hereto as Attachment G. San Francisco will regularly update its plan in consultation with the Wholesale Customers and the CDPH. The next update will be completed one year after the Effective Date and include expanded coverage of secondary maximum contaminant level exceedances and water quality communication triggers. The plan will note that the Wholesale Customers will receive the same notification no later than the San Francisco water system (currently Permit No. 02-04-01P3810011) except for distribution-related issues.

C. San Francisco and the Wholesale Customers will establish a Water Quality Committee. The Water Quality Committee will meet at least quarterly to collaboratively address

water quality issues, such as Water Quality Notification and Communications Plan updates, regulatory issues, and water quality planning studies/ applied research. San Francisco and each Wholesale Customer will designate a representative to serve on the committee. There will be a Chair and Vice Chair position for the Water Quality Committee. The Chair and Vice Chair positions will be held by San Francisco and the Wholesale Customers and rotate between them on an annual basis.

3.09. Completion of WSIP

San Francisco will complete construction of the physical facilities in the WSIP by December 30, 2021. The SFPUC agrees to provide for full public review and comment by local and state interests of any proposed changes that delay previously adopted project completion dates or that delete projects. The SFPUC shall meet and consult with BAWSCA before proposing to the Commission any changes in the scope of WSIP projects which reduce their capacity or ability to achieve adopted Level of Service Goals and Objectives. The SFPUC retains discretion to determine whether to approve the physical facilities in the WSIP until after it completes the CEQA process as set forth in Section 4.07.

3.10. Regional Water System Repair, Maintenance and Operation

A. San Francisco will keep the Regional Water System in good working order and repair consistent with prudent utility practice.

B. San Francisco will submit reports to its Retail and Wholesale Customers on the "State of the Regional Water System," including reports on completed and planned maintenance, repair or replacement projects or programs, by September of every even-numbered year, with reports to start in September 2010.

C. San Francisco will cooperate with any audit of the SFPUC's asset management practices that may be initiated and financed by BAWSCA or the Wholesale Customers. BAWSCA may contract with third parties to conduct the audits. San Francisco will consider the findings and recommendations of such audits and will provide a written response indicating agreement with the recommendations, or disagreement with particular recommendations and the reasons why, within 90 calendar days after receipt.

D. San Francisco will continue to operate its reservoirs in a manner that assigns higher priority to the delivery of water to the Bay Area and the environment than to the

generation of electric power. The SFPUC, as the Regional Water System operator, is solely responsible for making day-to-day operational decisions.

3.11. Shortages

A. **Localized Water Reductions.** Notwithstanding San Francisco's obligations to deliver the Supply Assurance to the Wholesale Customers collectively and the Individual Supply Guarantees to Wholesale Customers individually, San Francisco may reduce the amount of water available or interrupt water deliveries to specific geographical areas within the Regional Water System service area to the extent that such reductions are necessary due to Emergencies, or in order to install, repair, rehabilitate, replace, investigate or inspect equipment in, or perform other maintenance work on, the Regional Water System. Such reductions or interruptions may be imposed by San Francisco without corresponding reductions or interruptions in the amount of water available to SFPUC water users outside the specific geographical area where reductions or interruptions are necessary, if the system's ability to supply water outside the specific geographical area has not been impaired. In the event of such a reduction or interruption, San Francisco will restore the supply of water to the specific geographical area as soon as is possible. Except in cases of Emergencies (during which oral notice shall be sufficient), San Francisco will give the affected Wholesale Customer(s) reasonable written notice of such localized reductions or interruptions, the reasons therefor, and the probable duration thereof.

B. **System-Wide Shortages and SFPUC Response to Regional Emergencies.** Following a major system emergency event, the SFPUC will work closely with its Wholesale Customers to monitor customer demand, including the demand source. In the event that any individual Wholesale Service Area or Retail Service Area customer's uncontrolled distribution system leaks could result in major water waste and endanger the supply provided by the Regional Water System as a whole, flow through some customer connections may need to be temporarily reduced or terminated. SFPUC will work closely with customers to assess the nature of the demand (e.g. fire-fighting versus leakage), so that public health and safety protection can be given top priority.

1. All emergencies that require use of non-potable source water will require use of chlorine, or other suitable disinfectant, if feasible.

2. San Francisco will use its best efforts to meet the seismic reliability and delivery reliability Level of Service Goals and Objectives adopted by the Commission in conjunction with the WSIP. San Francisco will distribute water on an equitable basis throughout the Regional Water System service area following a regional Emergency, subject to physical limitations caused by damage to the Regional Water System.

3. San Francisco's response to Emergencies will be guided by the then-current version of the ERRP. The SFPUC shall periodically review, and the Commission may amend, the ERRP to ensure that it remains an up-to-date and effective management tool.

4. The SFPUC will give the Wholesale Customers notice of any proposal to amend the ERRP in a manner that would affect them. The notice will be delivered at least thirty days in advance of the date on which the proposal is to be considered by the Commission and will be accompanied by the text of the proposed amendment.

C. **Shortages Caused by Drought; Acquisition of Dry Year Supplies.**

Notwithstanding San Francisco's obligations to deliver the Supply Assurance to the Wholesale Customers collectively and the Individual Supply Guarantees to Wholesale Customers individually, San Francisco may reduce the amount of water available to the Wholesale Customers in response to Drought.

1. The Tier 1 Shortage Plan (Attachment H) will continue to be used to allocate water from the Regional Water System between Retail and Wholesale Customers during system-wide shortages of 20% or less.

2. San Francisco and the Wholesale Customers may negotiate in good faith revisions to the Tier 1 Shortage Plan to adjust for and accommodate anticipated changes due to demand hardening in the SFPUC's Wholesale and Retail Service Areas. Until agreement is reached, the current Tier 1 Shortage Plan will remain in effect.

3. The SFPUC will honor allocations of water among the Wholesale Customers ("Tier 2 Allocations") provided by BAWSCA or if unanimously agreed to by all Wholesale Customers. If BAWSCA or all Wholesale Customers do not provide the SFPUC with Tier 2 Allocations, then the SFPUC may make a final allocation decision after first meeting and discussing allocations with BAWSCA and the Wholesale Customers. For Regional Water System shortages in excess of 20%, San Francisco shall (a) follow the Tier 1 Shortage Plan allocations up to the 20% reduction, (b) meet and discuss how to implement incremental

reductions above 20% with the Wholesale Customers, and (c) make a final determination of allocations above the 20% reduction. After the SFPUC has made the final allocation decision, the Wholesale Customers shall be free to challenge the allocation on any applicable legal or equitable basis.

4. San Francisco will use its best efforts to identify potential sources of dry year water supplies and establish the contractual and other means to access and deliver those supplies in sufficient quantity to meet a goal of not more than 20 percent system-wide shortage in any year of the design drought.

5. San Francisco will cooperate with BAWSCA to improve water supply reliability. As an example of such cooperation, San Francisco may invite a representative of BAWSCA to attend and participate in meetings with third parties for development of dry year water supplies. If San Francisco does not invite a BAWSCA representative to attend a specific scheduled meeting, it will promptly (within 30 days of any such meeting) provide BAWSCA with a written or oral report on the meeting, including any decisions reached at it, as well as information about planned subsequent meetings. Progress in securing dry year water supplies will be reported to the SFPUC and the BAWSCA board of directors during the first quarter of each calendar year.

3.12. Wheeling of Water from Outside SFPUC System

Subject to the Wheeling Statute, the SFPUC will not deny use of Regional Water System unused capacity for wheeling when such capacity is available for wheeling purposes during periods when the SFPUC has declared a water shortage emergency under Water Code Section 350 if the following conditions are met:

A. The transferor pays reasonable charges incurred by the SFPUC as a result of the wheeling, including capital, operation, maintenance, administrative and replacement costs (as such are defined in the Wheeling Statute).

B. Wheeled water that is stored in the Regional Water System spills first.

C. Wheeled water will not unreasonably: (1) impact fish and wildlife resources in Regional Water System reservoirs; (2) diminish the quality of water delivered for consumptive uses; or (3) increase the risk of exotic species impairing Regional Water System operations. The transferor may at its own expense provide for treatment to mitigate these effects.

D. Priority will be given to wheeling by Wholesale Customers or BAWSCA over arrangements for third-party public entities.

3.13. Limits on New Customers

A. **New Wholesale Customers Prior to December 31, 2028.** Until December 31, 2028, San Francisco will not enter into contracts to supply water to any entity other than a Wholesale Customer (whether permanent or temporary, firm or interruptible) unless:

1. It completes any necessary environmental review under CEQA of the proposed new wholesale water service obligations as provided in Section 4.07;
2. It concurrently completes any necessary environmental review under CEQA as provided in Section 4.07 and commits to make both San Jose and Santa Clara permanent customers with Individual Supply Guarantees equal to at least 9 MGD; and
3. This Agreement is amended to incorporate any commitments to proposed new wholesale customers and to San Jose and Santa Clara, and to address the effects, if any, of the new customer(s) on water supply reliability, water quality and cost to existing customers of the Regional Water System.

B. **New Wholesale Customers After December 31, 2028.** As of January 1, 2029, San Francisco will not enter into contracts to supply water to any entity other than a Wholesale Customer (whether permanent or temporary, firm or interruptible) unless:

1. It completes any necessary environmental review under CEQA of the proposed new wholesale water service obligations as provided in Section 4.07;
2. It concurrently completes any necessary environmental review under CEQA as provided in Section 4.07 and commits to make both San Jose and Santa Clara permanent customers with Individual Supply Guarantees equal to at least 9 MGD;
3. Doing so increases the reliability of the Regional Water System; and
4. This Agreement is concurrently amended (a) to reflect that increased reliability by means of an increased commitment by San Francisco to deliver water during Droughts and (b) to address the effects, if any, of the new customer(s) on water supply, water quality and cost to existing customers of the Regional Water System.

C. **New Retail Customers.** San Francisco may enter into new retail water service obligations outside of the City and County of San Francisco:

1. Only in Alameda, San Mateo, Santa Clara, San Joaquin and Tuolumne Counties;
2. That are within or immediately adjacent to areas in which it currently serves other Retail Customers; and
3. Until the aggregate additional demand represented by the new retail customers reaches 0.5 MGD.

The limitations on serving new Retail Customers described in this subsection do not apply to historical obligations to supply water that may be contained in prior agreements between the SFPUC or its predecessor the Spring Valley Water Company, and individual users or property owners located adjacent to Regional Water System transmission pipelines.

D. **Water Exchanges and Cost Sharing Agreements with Other Water Suppliers.** Subject to completion of necessary environmental review under CEQA, San Francisco may at any time enter into water exchanges or cost sharing agreements with other water suppliers to enhance dry year or normal year water deliveries, provided that San Francisco cannot incur new water service obligations to such other water suppliers unless the requirements for taking on new wholesale customers in subsections A and B above are met.

3.14. Measurement of Water

A. The parties recognize that continuous and accurate measurement of water deliveries to and from the Regional Water System and maintenance of complete and accurate records of those measurements is necessary (1) for the costs of the Regional Water System to be allocated in accordance with this Agreement, (2) for implementation of other provisions of this Agreement, and (3) for effective operation and maintenance of a water system serving a large urbanized region.

B. It is the responsibility of the SFPUC to obtain and record these measurements. To do so, the SFPUC shall install, maintain and operate measuring and recording equipment at the following locations: (1) inputs to the Regional Water System from all water sources ("System Input Meters"), (2) internal flow meters to support operation of the Regional Water System ("In-Line Meters"), (3) deliveries to the City at the San Francisco-San Mateo County line ("County-

Line Meters”) and to three reservoirs in San Francisco (“In-City Terminal Reservoir Meters”), (4) deliveries to SFPUC Retail Customers located outside the boundaries of the City, and (5) deliveries to the Wholesale Customers, as described and illustrated in Attachment J.

C. The SFPUC shall inspect, test, service, and calibrate the measuring and recording equipment installed at the locations described in subsection B and will repair or replace them when necessary, in order to ensure that their accuracy is consistent with specifications provided in Attachment J.

D. The SFPUC shall continue to contract with a qualified independent metering consultant to perform periodic inspection, testing, servicing and calibration of the County-Line Meters, the In-City Terminal Reservoir Meters, and the System Input and In-Line Meters described in Attachment J, as well as the portion of the SFPUC’s Supervisory Control and Data Acquisition (SCADA) system that utilizes the flow signals produced by that measuring and recording equipment. The method, schedule and frequency for calibration and maintenance of the County-Line Meters and the In-City Terminal Reservoir Meters are specified in Attachment J. The SFPUC shall provide copies of the metering consultant’s reports to BAWSCA.

E. System Input Meters measure water deliveries into the Regional Water System from sources such as Hetch Hetchy and the SFPUC’s water treatment plants. System Input Meters also measure deliveries from the Regional Water System to outside sources or from such sources to the Regional Water System through interties with the Santa Clara Valley Water District and the East Bay Municipal Utility District. In-Line Meters measure internal system flows and are located on the Bay Division Pipelines and other main transmission pipelines. These meters are collectively referred to as the “System Input and In-line Meters.” Similar to the County-Line Meters, the System Input and In-Line Meters have secondary metering equipment, such as differential pressure transmitters and flow recorders. The System Input and In-Line Meters, and all associated secondary metering equipment, shall be calibrated and maintained according to the method, schedule, and frequency specified in the Procedures Manual described in subsection G, below.

F. The locations of the smaller and more numerous meters described in subsection B (4) and (5) are not illustrated in Attachment J; however, they are also critical in the determination of cost allocations, and accordingly require continued maintenance and

calibration. It is the responsibility of the SFPUC to maintain the accuracy of these meters and their secondary metering equipment.

G. The SFPUC will prepare a Procedures Manual which will describe in detail the procedures for periodic inspection, testing, servicing and calibration of the measuring and recording equipment described in subsection B. Once the Procedures Manual is completed, the SFPUC and BAWSCA may agree that it should supersede some or all of the requirements in Attachment J regarding the County-Line and the In-City Terminal Reservoir Meters. Unless and until such an agreement is reached and documented, however, the requirements in Attachment J, Section D will continue in force as minimum standards for meter maintenance and calibration of the County-Line and In-City Terminal Reservoir Meters (subject to modification under the circumstances described in Attachment J, Section A.4).

H. If BAWSCA and the SFPUC are unable to agree on the water use calculations required by Attachment J for a particular year, the Wholesale Customers may file a demand for arbitration challenging the SFPUC's determination of the Wholesale Revenue Requirement for that year on the basis of its reliance on disputed water use calculations. Such a challenge must be brought in the manner and within the time specified in Section 8.01.

3.15. New Sources of Water Supply to Maintain Supply Assurance

A. **Urgent Reductions of Existing Surface Water Supplies.** Sudden and unanticipated events may require San Francisco to act promptly to protect the health, safety and economic well-being of its Retail and Wholesale Customers. Such sudden events include, but are not limited to drought, earthquakes, terrorist acts, catastrophic failures of facilities owned and operated by San Francisco, and other natural or man-made events. If such events diminish San Francisco's ability to maintain the Supply Assurance, San Francisco may increase the Wholesale Revenue Requirement to pay for planning, evaluation and implementation of replacement sources of supply when such needs arise and without the prior approval of the Wholesale Customers. San Francisco will keep the Wholesale Customers informed of actions being taken under this subsection, progress made, and contingency actions the Wholesale Customers may need to consider taking. To the extent appropriate and applicable, San Francisco will act in accordance with Section 3.11 and the ERRP. Nothing in this subsection limits San Francisco's obligations under Section 3.11 to pursue additional sources of supply to augment supplies available during drought.

B. **Non-Urgent Reductions of Existing Surface Water Supplies.** Climate change, regulatory actions and other events may impact San Francisco's ability to maintain the Supply Assurance from its existing surface water supplies, but on timescales long enough to permit San Francisco to collaborate with its Wholesale Customers on how best to address possible impacts to water supply. If such events diminish San Francisco's ability to maintain the Supply Assurance, San Francisco may increase the Wholesale Revenue Requirement to pay for planning, evaluation and implementation of replacement sources of supply when such needs arise and without the prior approval of the Wholesale Customers. San Francisco will keep the Wholesale Customers informed of actions being taken under this subsection, progress made, and contingency actions the Wholesale Customers may need to consider taking. San Francisco will solicit input and recommendations from BAWSCA and the Wholesale Customers, and take those recommendations into consideration. Prior to Commission approval of plans or taking other actions that would impact the Wholesale Revenue Requirement, San Francisco will hold a public hearing to receive written and oral comments. Nothing in this subsection modifies San Francisco's obligation to maintain the ability to provide the Supply Assurance under this Agreement.

3.16. **New Sources of Water Supply to Increase Supply Assurance**

A. **Surface Water Supplies From Existing Watersheds After 2018.** The Commission action in SFPUC Resolution Number 08-0200, adopted October 30, 2008 requires certain decisions by San Francisco regarding whether to supply more than 265 MGD from its watersheds following 2018. Such decisions are to be made by December 31, 2018, subject to the exercise of San Francisco's retained CEQA discretion in Section 4.07. San Francisco's future decisions may include an offer to increase the Supply Assurance at the request of some or all of its Wholesale Customers. Costs associated with providing additional water from its existing water supplies in San Mateo, Santa Clara, Alameda, Tuolumne, and Stanislaus Counties shall be allocated to Wholesale and Retail Customers as described in Article 5.

B. **New Water Supplies.** If San Francisco seeks to develop additional water supplies from new sources to increase the Supply Assurance available to Wholesale Customers, studies and resulting water supply projects will be conducted jointly with BAWSCA under separate agreement(s) specifying the purpose of the projects, the anticipated regional benefits and how costs of studies and implementation will be allocated and charged. Nothing in this Agreement shall serve as precedent for the allocation of such new supply capital costs

between Retail and Wholesale Customers or associated operational expenses, which shall only occur following approval of both parties and amendment of this Agreement, if necessary, under Section 2.03.

3.17. Westside Basin Groundwater Storage and Recovery Project

In August 2014, the SFPUC approved a WSIP project called the Groundwater Storage and Recovery Project ("Project"), which authorized the SFPUC to enter into an agreement governing the operation of the Project with the Participating Pumpers entitled "Agreement for Groundwater Storage and Recovery from the Southern Portion of the Westside Groundwater Basin by and among the San Francisco Public Utilities Commission, the City of Daly City, the City of San Bruno, and California Water Service Company" ("Project Operating Agreement"), which became effective on December 16, 2014. The Project produces Regional benefits for all customers of the Regional Water System by making use of available groundwater storage capacity in the Southern portion of the Westside Basin through the supply of additional surface water ("In Lieu Water") to the Participating Pumpers from the Regional Water System, in exchange for a corresponding reduction in groundwater pumping at existing wells owned by the Participating Pumpers. The new groundwater supply that accrues to storage as a result of delivery of In Lieu Water will be recovered from the SFPUC Storage Account during water shortages using new Regional Project Facilities or Shared Facilities operated by the Participating Pumpers and the SFPUC. Project mitigation capital costs and annual Project operations and maintenance expenses and water supplies shall be allocated as follows:

A. All In Lieu Water delivered to the Participating Pumpers shall be (1) temporary and interruptible in nature and (2) at the sole discretion of the SFPUC based on the total volume of water available to the Regional Water System.

B. All In Lieu Water delivered to the Participating Pumpers shall be considered a delivery of water to storage and shall not be construed to affect or increase the Individual Supply Guarantees of these Wholesale Customers or to otherwise entitle them to any claim of water in excess of their Individual Supply Guarantees.

C. In the event that it is necessary to reduce the Participating Pumpers' aggregate designated quantity of groundwater production allocation pursuant to Section 4.7 of the Project Operating Agreement, the SFPUC may supply an annual maximum of up to 500 acre feet of Participating Pumper Replacement Water from the Regional Water System at a price

comparable to the Participating Pumpers' then-current groundwater cost, as may be adjusted annually as provided for in Section 4.7 of the Project Operating Agreement. Each of the Participating Pumpers may elect to take delivery of its share of Participating Pumper Replacement Water either as interruptible surface water deliveries from the Regional Water System or as a transfer of storage credits from the SFPUC Storage Account. All revenue received from such water sales or transfers shall be considered revenue related to the sale of water and allocated between Retail Customers and Wholesale Customers on the basis of Proportional Water Use. All volumes of Participating Pumper Replacement Water delivered shall not be construed to affect or increase the Individual Supply Guarantees of these Wholesale Customers or to otherwise entitle them to any claim of water in excess of their Individual Supply Guarantees.

D. Any operation and maintenance expenses incurred by the Participating Pumpers and the SFPUC that are related to the operation of Project Facilities and Shared Facilities for Project purposes shall be included as Regional pumping expenses under Section 5.05.B of this Agreement and included as part of the Wholesale Revenue Requirement. For rate setting purposes, estimated Project operation and maintenance expenses shall be used as set forth in Section 6.01 of this Agreement. Operation and maintenance expenses associated with the Participating Pumpers' Existing Facilities that do not provide Regional benefits shall not be included in the Wholesale Revenue Requirement. On a case-by-case basis, the SFPUC may include operation and maintenance expenses associated operation of the Participating Pumpers' Existing Facilities in the Wholesale Revenue Requirement provided that such expenses (1) are solely attributable to Project operations for a Regional benefit and (2) are not caused by the Participating Pumper's failure to operate and maintain its existing wells in a reasonable and prudent manner consistent with water utility industry standards. The SFPUC shall provide the Wholesale Customers with copies of Project Operation and Maintenance Expenses documentation provided by the Participating Pumpers under Section 9.2 of the Project Operating Agreement.

E. The Project Mitigation, Monitoring and Reporting Program ("MMRP") adopted by the SFPUC included mitigation measure HY-6 to prevent well interference impacts to the Irrigation Well Owners. In mitigation measure HY-6, the SFPUC agreed to provide standby supplies of Irrigation Well Owner Replacement Water from the Regional Water System, to alter Project operations, and implement other actions (e.g., well replacement) to avoid well interference impacts that require the consent of the Irrigation Well Owners. The SFPUC's

Project mitigation and other obligations to the Irrigation Well Owners are memorialized in substantially identical “Groundwater Well Monitoring and Mitigation Agreements” with one or more of the Irrigation Well Owners. For purposes of this Agreement, water supplies, and the capital costs and operations and maintenance expenses associated with providing Irrigation Well Owner Replacement Water and implementing other mitigation actions identified in the Project MMRP, shall be allocated as follows:

1. Irrigation Well Owner Replacement Water shall be limited to a cumulative maximum of 1.76 mgd and shall be delivered only in volumes necessary for mitigating well interference impacts as provided in the Project MMRP. The supply of Irrigation Well Owner Replacement Water by the SFPUC shall not be considered a new water supply commitment to Retail Customers or Wholesale Customers under Section 3.13 of this Agreement. The annual volume of Irrigation Well Owner Replacement Water supplied shall be metered and allocated as water from the Regional Water System during shortages between Retail Customers and Wholesale Customers in proportion to and consistent with the provisions of the Shortage Allocation Plan. All revenue received from Irrigation Well Owners for metered deliveries of Irrigation Well Owner Replacement Water shall be considered revenue related to the sale of water and allocated between Retail Customers and Wholesale Customers on the basis of Proportional Water Use.

2. All Project capital costs incurred by the SFPUC in complying with the mitigation measures in the Project MMRP shall be considered Regional capital costs under Section 5.04 of this Agreement.

3. Operations and maintenance expenses incurred by the SFPUC in maintaining Project mitigation assets described in the Project MMRP shall be considered Regional transmission and distribution expenses under Section 5.05.D of this Agreement. Well pumping expenses that are required to be paid by the SFPUC in the agreements with the Irrigation Well Owners shall be considered Regional pumping expenses under Section 5.05.B of this Agreement.

4. Any wheeling charges imposed by California Water Service Company for delivery of Irrigation Well Owner Replacement Water shall be considered Regional transmission and distribution expenses under Section 5.05.D of this Agreement.

F. The SFPUC will audit (1) operation and maintenance expenses submitted by the Participating Pumpers, and (2) well pumping expenses submitted by the Irrigation Well Owners,

for reimbursement to confirm that such costs were incurred, respectively, as a result of (1) operating Project Facilities and Shared Facilities for a Regional benefit and (2) complying with mitigation obligations in the Project MMRP. Costs associated with the use of Project Facilities or Shared Facilities for Direct Retail or Direct Wholesale purposes, or that do not otherwise provide Regional benefits, shall not be included in the Wholesale Revenue Requirement. The SFPUC is responsible for resolving disputes with the Participating Pumpers and Irrigation Well Owners concerning expense allocations. Project expense documentation, including documentation of negotiation and settlement of disputed costs, will be available for review during the Compliance Audit described in Section 7.04 of this Agreement. The Wholesale Customers may dispute the SFPUC's resolution of expense allocations through the arbitration provisions in Section 8.01 of this Agreement.

G. The SFPUC may direct the Participating Pumpers to recover water from the SFPUC Storage Account for any type of shortage referenced in Section 3.11 of this Agreement. Water recovered from the SFPUC Storage Account using Project Facilities and Shared Facilities may be used for (1) the benefit of all Regional Water System customers; (2) Retail Customers; or (3) one or more of the Participating Pumpers. The Wholesale Revenue Requirement shall only include operation and maintenance expenses incurred due to the operation of Project Facilities and Shared Facilities for Regional benefits, including expenses incurred due to compliance with mitigation measures in the Project MMRP.

H. All water recovered during shortages caused by drought from the SFPUC Storage Account for Regional benefit, by the Participating Pumpers and by the SFPUC for delivery to Retail and Wholesale Customers, shall be used to free up a comparable volume of surface water from the Regional Water System for allocation in accordance with the Tier 1 Shortage Plan.

I. If the Project is terminated for any reason, including breach of the Project Operating Agreement by one or more of the Participating Pumpers or the SFPUC, a force majeure event as specifically defined by the Project Operating Agreement, or due to regulatory action or legal action, then:

1. Any water remaining in the SFPUC Storage Account shall be used for the benefit of all customers of the Regional Water System;

2. Outstanding eligible operation and maintenance expenses, including costs incurred during recovery of remaining stored water, will be allocated as provided in this Section 3.17 of this Agreement; and

3. If Project Facilities are no longer capable of being used for a Regional benefit, the Wholesale Customers will be credited with their share of proceeds from disposition of Project Facilities or reimbursed their share of such capital costs for any Project Facilities which are retained by the SFPUC for Direct Retail benefit and not used for the benefit of the Wholesale Customers, on the basis of (a) original cost less depreciation and outstanding related Indebtedness or (b) original cost less accumulated depreciation for revenue funded Project Facilities.

J. In the event that a Participating Pumper establishes the occurrence of a force majeure event as defined in the Project Operating Agreement, the SFPUC may enter into negotiations with the Participating Pumper to take over the operation of the portion of any Shared Facilities used for Project purposes for continued Regional use. If the SFPUC cannot reach agreement regarding the continued use of Shared Facilities for ongoing Regional benefit, the Participating Pumper shall reimburse the SFPUC and the Wholesale Customers for their respective shares of previously incurred Project capital costs used to upgrade the Shared Facilities on the basis of (a) original cost less depreciation and outstanding related Indebtedness or (b) original cost less accumulated depreciation for revenue funded Shared Facilities. In the event that the SFPUC seeks to take over the operation of Shared Facilities for Direct Retail use, or one or more Wholesale Customers seeks to negotiate with a Participating Pumper to take over the operation of Shared Facilities for individual use or Direct Wholesale use, the party or parties benefiting from such transfer of Shared Facilities shall reimburse the other parties to this Agreement with their respective shares of previously incurred Project capital costs on the basis described in the previous sentence, or as the parties may otherwise agree.

3.18. Water Supply Agreement Amendment Required.

San Francisco may not change the existing condition of the Hetch Hetchy Reservoir by:

1. Abandoning or decommissioning O'Shaughnessy Dam; or
2. Draining Hetch Hetchy Reservoir, except for purposes of (i) repair, rehabilitation, maintenance, improvement, or reconstruction of O'Shaughnessy Dam or appurtenances, (ii) supplying water to the Bay

Area during drought, or (iii) meeting water release requirements under the Raker Act, or federal or state law,

unless the parties enter into an amendment to the Water Supply Agreement, in full force and effect, adopted in accordance with Section 2.03.

The amendment shall state, or restate, as the case may be:

- A. The level of service goals for seismic reliability and delivery reliability adopted by the Commission in conjunction with such proposed changes to the Regional Water System, provided such goals are at least as protective of the Wholesale Customers as the Level of Service Goals and Objectives;
- B. The level of water quality to be delivered, which is currently provided for in Section 3.08, and
- C. The specific cost allocation procedures, written as an amendment to Article 5, which apply to (1) the abandonment or decommissioning of O'Shaughnessy Dam, or (2) the draining of Hetch Hetchy Reservoir, and (3) the development, operation and maintenance of New Regional Assets that may be required to replace water supplied by Hetch Hetchy Reservoir and delivered to the Bay Area.

In the event that the parties are not able to agree upon and approve an amendment to the Water Supply Agreement as set forth above, San Francisco may not abandon or decommission O'Shaughnessy Dam or drain Hetch Hetchy Reservoir.

Article 4. Implementation of Interim Supply Limitation.

4.01. Interim Supply Limitation Imposed by SFPUC

In adopting the WSIP in Res. No. 08-0200, the Commission included full implementation of all proposed WSIP capital improvement projects to achieve Level of Service Goals and Objectives relating to public health, seismic safety, and delivery reliability, but decided to adopt a water supply element that includes the Interim Supply Limitation. This article describes how the parties will implement the Interim Supply Limitation imposed by the SFPUC between the Effective Date and December 31, 2018, and how the SFPUC will conduct water supply planning after December 31, 2018.

4.02. Retail and Wholesale Customer Allocations Under Interim Supply Limitation

The Interim Supply Limitation is allocated as follows between Retail and Wholesale Customers:

Retail Customers' allocation: 81 MGD

Wholesale Customers' allocation: 184 MGD

The Wholesale Customers' collective allocation of 184 MGD under the Interim Supply Limitation includes the demand of the cities of San Jose and Santa Clara, whose demand is not included in the Supply Assurance, as provided in Section 3.02.B. By December 31st, 2010, the Commission will establish each Wholesale Customer's Interim Supply Allocation at a public meeting.

4.03. Transfers of Interim Supply Allocations

A. Any Wholesale Customer, including Hayward, may transfer a portion of its Interim Supply Allocation to one or more other Wholesale Customers, as provided in this section. All Wholesale Customers are also eligible transferees, including California Water Service Company up to its Individual Supply Guarantee.

B. Transfers of a portion of an Interim Supply Allocation must be prospective. The duration of a transfer cannot be less than the balance of the fiscal year. The minimum quantity that may be transferred is 1/10th of a MGD.

C. Transfers of portions of Interim Supply Allocations are subject to approval by the SFPUC. SFPUC review is limited to determining (1) whether a proposed transfer complies with

the Act, and (2) whether the affected facilities in the Regional Water System have sufficient capacity to accommodate delivery of the increased amount of water to the proposed transferee.

D. The participants in a proposed transfer shall provide notice to the SFPUC specifying the amount of the Interim Supply Allocation proposed to be transferred and the proposed effective date of the transfer, which shall not be less than 60 days after the notice is submitted to the SFPUC. The SFPUC may require additional information reasonably necessary to evaluate the operational impacts of the transfer. The SFPUC will not unreasonably withhold or delay its approval; if the SFPUC does not act on the notice within 60 days, the transfer will be deemed to have been approved.

E. Within 30 days after the transfer has become effective, both the transferor and the transferee will provide written notice to the SFPUC and BAWSCA.

F. Transfers of Interim Supply Allocations shall continue in effect until the earlier of (1) delivery of written notice to the SFPUC by the transfer participants that the transfer has been rescinded or (2) December 31, 2018.

4.04. Environmental Enhancement Surcharge

A. **Establishment of Environmental Enhancement Surcharge.** Beginning with wholesale water rates for fiscal year 2011-2012, and continuing for the duration of the Interim Supply Limitation, the Commission will establish the Environmental Enhancement Surcharge concurrently with the budget-coordinated rate process set forth in Article 6 of this Agreement. The monetary amount of the Environmental Enhancement Surcharge per volume of water, such as dollars per acre-foot, will be equivalent for Retail Customer use in excess of 81 MGD and Wholesale Customer use in excess of 184 MGD. The Environmental Enhancement Surcharge will be simple to calculate so that Wholesale Customers can estimate potential surcharges for budgeting purposes and establish retail rates within their service areas.

B. **Application of Environmental Enhancement Surcharge.** Beginning in fiscal year 2011-12, the Environmental Enhancement Surcharge will be levied only if and when combined Retail Customer and Wholesale Customer purchases exceed the Interim Supply Limitation of 265 MGD and if the fund described in subsection D below has been established by the San Francisco Board of Supervisors. In that event, the Environmental Enhancement Surcharge will apply to Retail Customers for use in excess of 81 MGD and to individual

Wholesale Customers for use in excess of their Interim Supply Allocations established by the Commission pursuant to Section 4.02.

1. Environmental Enhancement Surcharges related to the Retail Customers' use in excess of their 81 MGD Retail Customer Allocation will be paid by the SFPUC, and no portion of such surcharges may be allocated to Wholesale Customers. The method of recovering the Environmental Enhancement Surcharges imposed upon Retail Customers shall be within the sole discretion of the SFPUC.

2. Environmental Enhancement Surcharges related to the individual Wholesale Customers' use in excess of their respective Interim Supply Allocations will be paid to the SFPUC by individual Wholesale Customers.

C. **Collection of Environmental Enhancement Surcharge.** Notwithstanding the budget-coordinated rate setting process contemplated in Article 6 of this Agreement, the Environmental Enhancement Surcharge for any given year will be determined retrospectively based on actual annual usage during the fiscal year in excess of the Interim Supply Allocation and paid in equal monthly installments over the remainder of the immediately following fiscal year.

D. **Establishment of Fund for Environmental Enhancement Surcharge Proceeds.** Environmental Enhancement Surcharges paid by the SFPUC and by Wholesale Customers will be placed into a restricted reserve fund. The SFPUC will request the San Francisco Board of Supervisors to establish this fund by ordinance and, if adopted, the fund will be subject to the following restrictions:

1. Interest earnings will stay in the reserve fund.
2. The reserve fund shall (a) be subject to automatic appropriation; (b) require unexpended and unencumbered fund balances to be carried forward from year to year; and (c) not be transferred to the San Francisco General Fund.
3. The reserve fund may be used only for specific environmental restoration and enhancement measures for the Sierra and local watersheds, such as those included in the Watershed Environmental Improvement Program.
4. Environmental Enhancement Surcharge proceeds shall be expended in an expeditious manner. Any Environmental Enhancement Surcharge

proceeds that remain in the reserve fund as of December 31, 2018 shall be used to complete projects previously approved under subsection E. Upon completion of the identified projects, the balance of any unexpended sums in the reserve fund shall be distributed to BAWSCA and the SFPUC in proportion to the total amount of surcharges assessed to the Wholesale and Retail Customers, respectively.

E. **Use of Environmental Enhancement Surcharge Proceeds.** Specific uses of Environmental Enhancement Surcharges will be decided by the SFPUC and BAWSCA General Managers following input from environmental stakeholders and other interested members of the public. If parties are unable to agree, then they will jointly select a third person to participate in making the decision.

4.05. San Jose/ Santa Clara Interim Supply Allocation and Process for Reduction/ Termination.

San Francisco will supply a combined annual average of 9 MGD to the cities of San Jose and Santa Clara through 2028. Water supplied by San Francisco may only be used in the defined service areas of San Jose and Santa Clara shown on Attachment Q-1 and Q-2, respectively. San Francisco may reduce the quantity of water specified in this section when it establishes the Interim Supply Allocations for Wholesale Customers in Section 4.02. The establishment of Interim Supply Allocations for San Jose and Santa Clara shall not be considered a reduction of supply within the meaning of this section, provided that the Interim Supply Allocations assigned to San Jose and Santa Clara do not effect a reduction greater than the aggregate average reduction in Individual Supply Guarantees for Wholesale Customers that have such guarantees. The application of Interim Supply Allocations to San Jose and Santa Clara, and water supply planning after December 31, 2018, are subject to the following provisions:

A. In December 2010 and in each December thereafter through 2027, the SFPUC shall prepare and the Commission shall consider, at a regularly scheduled public meeting, a Water Supply Development Report detailing progress made toward (1) meeting the Interim Supply Limitation by June 30, 2018 and (2) developing additional water supplies that will allow the Commission to designate San Jose and Santa Clara as permanent Wholesale Customers of the Regional Water System with a combined Individual Supply Guarantee of up to 9 MGD by the end of the Term on June 30, 2034.

B. The annual Water Supply Development Report shall be based on water purchase projections and work plans prepared by the SFPUC for the Retail Customers and by BAWSCA for the Wholesale Customers, respectively, and submitted to the Commission in June of each year beginning in 2010.

C. If the Commission finds that the projections in the Water Supply Development Report show that (1) the Interim Supply Limitation will not be met by June 30, 2018, as a result of Wholesale Customers' projected use exceeding 184 MGD, or (2) the purchases of the Wholesale Customers, including San Jose and Santa Clara, are projected to exceed 184 MGD before June 30, 2028, the Commission may issue a conditional ten year notice of interruption or reduction in supply of water to San Jose and Santa Clara.

D. Upon issuance of the conditional notice of interruption or reduction, the SFPUC will prepare a new analysis of water supply that will be utilized by the San Francisco Planning Department in its preparation of any necessary documentation under CEQA pursuant to Section 4.07 on the impacts of interrupting or reducing service to San Jose and Santa Clara.

E. Such notice of interruption or reduction will be rescinded if the Commission finds, based upon a subsequent annual Water Supply Development Report, that (1) sufficient progress has been made toward meeting the Interim Supply Limitation, or (2) projections show that the projected purchases of the Wholesale Customers, including San Jose and Santa Clara, will not exceed 184 MGD by June 30, 2028.

F. In no case shall any interruption or reduction of service to San Jose or Santa Clara pursuant to this section become effective less than two years from the completion of the CEQA process (not including resolution of any appeals or litigation) or ten years from the notice, whichever is longer. If the ten year notice is issued after 2018, such interruption or reduction would be effective after 2028.

G. If deliveries to San Jose and Santa Clara are interrupted, existing turnout facilities to San Jose and Santa Clara will remain in place for possible use during emergencies.

H. San Francisco and the cities of San Jose and Santa Clara will cooperate with BAWSCA and the Santa Clara Valley Water District in the identification and implementation of additional water sources and conservation measures for the cities' service areas that are

relevant to the water supply and the possible offer of permanent status for the two cities by the SFPUC.

4.06. San Francisco Decisions in 2028 Regarding Future Water Supply

A. By December 31, 2028, San Francisco will have completed any necessary CEQA review pursuant to Section 4.07 that is relevant to making San Jose and Santa Clara permanent customers of the Regional Water System and will decide whether or not to make San Jose and Santa Clara permanent customers of the Regional Water System with a combined Individual Supply Guarantee of 9 MGD allocated equally between the two cities, as well as how much water in excess of 9 MGD it will supply to San Jose and Santa Clara. San Francisco will make San Jose and Santa Clara permanent customers only if, and to the extent that, San Francisco determines that Regional Water System long term water supplies are available. In the event that San Francisco decides to afford permanent status to San Jose and Santa Clara, this Agreement will be amended pursuant to Section 2.03.

B. By December 31, 2028, San Francisco will have completed any necessary CEQA review pursuant to Section 4.07 and will decide how much water, if any, in excess of the Supply Assurance it will supply to Wholesale Customers from the Regional Water System to meet their projected future water demands until the year 2040, and whether to offer a corresponding increase in the Supply Assurance as a result of these determinations.

4.07. Retained Discretion of SFPUC and Wholesale Customers

A. This Agreement contemplates discretionary actions that the SFPUC and the Wholesale Customers may choose to take in the future that could result in physical changes to the environment ("Discretionary Actions"). The Discretionary Actions include decisions to:

1. Develop additional or alternate water resources by the SFPUC or one or more Wholesale Customers;
2. Implement the physical facilities comprising the WSIP by December 30, 2021;
3. Approve wheeling proposals by Wholesale Customers;
4. Approve new wholesale customers and water exchange or cost sharing agreements with other water suppliers;
5. Provide additional water to San Jose and/or Santa Clara;
6. Offer permanent status to San Jose and/or Santa Clara;

7. Reduce or terminate supply to San Jose and/or Santa Clara;
8. Provide additional water to Wholesale Customers in excess of the Supply Assurance to meet their projected future water demands;
9. Offer a corresponding volumetric increase in the Supply Assurance; and
10. Implement the Hetch Hetchy Water and Power projects listed in Attachment R-2.

The Discretionary Actions may require the SFPUC or Wholesale Customers to prepare environmental documents in accordance with CEQA prior to the SFPUC or the Wholesale Customers determining whether to proceed with any of the Discretionary Actions. Accordingly, and notwithstanding any provision of this Agreement to the contrary, nothing in this Agreement commits the SFPUC or the Wholesale Customers to approve or carry out any Discretionary Actions that are subject to CEQA. Furthermore, the SFPUC's or Wholesale Customers' decisions to approve any of these Discretionary Actions are subject to the requirement that San Francisco and each Wholesale Customer, as either a "Lead Agency" (as defined in Section 21067 of CEQA and Section 15367 of the CEQA Guidelines) or a "Responsible Agency" (as defined in Section 21069 of CEQA and Section 15381 of the CEQA Guidelines) shall have completed any CEQA-required environmental review prior to approving a proposed Discretionary Action.

B. In considering any proposed Discretionary Actions, the SFPUC and Wholesale Customers retain absolute discretion to: (1) make such modifications to any of the proposed Discretionary Actions as may be necessary to mitigate significant environmental impacts; (2) select feasible alternatives to the proposed Discretionary Actions that avoid significant adverse impacts; (3) require the implementation of specific measures to mitigate the significant adverse environmental impacts as part of the decision to approve the Discretionary Actions; (4) balance the benefits of the proposed Discretionary Actions against any significant environmental impacts before taking final actions to approve the proposed Discretionary Actions if such significant impacts cannot otherwise be avoided; or (5) determine not to proceed with the proposed Discretionary Actions.

Article 5. Wholesale Revenue Requirement

5.01. Scope of Agreement

This Article shall be applicable only to the water rates charged by San Francisco to the Wholesale Customers. Nothing contained in this Agreement shall limit, constrain, or in any way affect the rates which San Francisco may charge for water sold to Retail Customers or the methodology by which such rates are determined.

5.02. General Principles

This Article sets forth the method by which the Wholesale Customers' collective share of expenses incurred by the SFPUC in delivering water to them will be determined. This collective share is defined as the "Wholesale Revenue Requirement."

A. The SFPUC currently operates several enterprises, including the Water Enterprise, the Wastewater Enterprise, and the Hetch Hetchy Enterprise.

B. The Wastewater Enterprise is responsible for treating sewage within San Francisco and provides no benefit to the Wholesale Customers.

C. The Hetch Hetchy Enterprise is responsible for storing and transmitting water to the Water Enterprise, generating hydroelectric power and transmitting it to San Francisco, generating electric power within San Francisco, and distributing electricity and steam heat within San Francisco. Its water supply operations provide benefits to the Wholesale Customers.

D. The Water Enterprise delivers water to both Retail Customers, which are located both within and outside San Francisco, and to the Wholesale Customers, all of which are located outside San Francisco.

E. This Article implements two general principles as follows: (1) the Wholesale Customers should not pay for expenses of SFPUC operations from which they receive no benefit and (2) the Wholesale Customers should pay their share of expenses incurred by the SFPUC in delivering water to them on the basis of Proportional Annual Use unless otherwise explicitly provided in this Agreement.

F. To implement these general principles, the Wholesale Revenue Requirement will consist of, and be limited to, the Wholesale Customers' shares of the following categories of expense:

1. Capital cost recovery of Water Enterprise Existing Assets, and Hetch Hetchy Enterprise Existing Assets classified as Water-Only and the Water-Related portion of Joint assets (Section 5.03)
2. Contribution to the capital cost of Water Enterprise New Regional Assets (Section 5.04)
3. Water Enterprise operation and maintenance expenses, including power purchased from the Hetch Hetchy Enterprise that is used in the operation of the Water Enterprise (Section 5.05)
4. Water Enterprise administrative and general expenses (Section 5.06)
5. Water Enterprise property taxes (Section 5.07)
6. The Water Enterprise's share of the Hetch Hetchy Enterprise's operation and maintenance, administrative and general, and property tax expenses (Section 5.08)
7. The Water Enterprise's share of the Hetch Hetchy Enterprise's capital cost of New Assets classified as Water-Only and the Water-Related portion of Joint assets (Section 5.09)

In each of these cost categories, Direct Retail Expenses will be allocated entirely to Retail Customers. Direct Wholesale Expenses will be allocated entirely to the Wholesale Customers. Regional Expenses will be allocated between Retail Customers and Wholesale Customers as provided in this Article.

G. For purposes of establishing the rates to be charged Wholesale Customers, expenses will be based on the budget for, and estimates of water purchases in, the following fiscal year, as provided in Article 6. For purposes of accounting, the Wholesale Revenue Requirement will be determined on the basis of actual expenses incurred and actual water use, as provided in Article 7.

H. In addition, rates charged to Wholesale Customers may include the Wholesale Customers' contribution to a Wholesale Revenue Coverage Reserve, as provided in Section 6.06, which is not included in the Wholesale Revenue Requirement itself.

5.03. Capital Cost Recovery - Existing Regional Assets

A. SFPUC has previously advanced funds to acquire or construct Existing Assets used and useful in the delivery of water to both Wholesale Customers and Retail Customers. The parties estimate that the Wholesale Customers' share of the net book value of these assets, as of the expiration of the 1984 Agreement on June 30, 2009, will be approximately \$366,734,424, as shown on Attachment K-1.

B. In addition, SFPUC has also previously advanced funds received from Retail Customer revenues to acquire or construct assets included in Construction-Work-In-Progress (CWIP) as of June 30, 2009. The parties estimate that the Wholesale Customers' share of the book value of these revenue funded capital expenditures, as of the expiration of the 1984 Agreement on June 30, 2009, will be approximately \$15,594,990, as shown on Attachment K-2. The Wholesale Customers shall pay their share of the cost of Existing Assets and revenue-funded CWIP by amortizing the amounts shown on Attachment K-1 and Attachment K-2 over 25 years at an interest rate of 5.13 percent. The amounts to be included in the Wholesale Revenue Requirement pursuant to this section shall be the sum of the annual principal and interest amounts shown on Attachments K-3 (for Water Enterprise Regional Assets and the one Direct Wholesale Asset) and K-4 (for Hetch Hetchy Enterprise Water-Only Assets and the Water-Related portion [45 percent] of Joint assets) calculated on the basis of monthly amortization of principal as set forth on Attachments K-3 and K-4.

C. In addition, the Commission has previously appropriated funds, advanced through rates charged to Retail Customers, for construction of capital projects. Some of these projects are active, and have unexpended balances of appropriated funds that are not included in CWIP as of June 30, 2009. These projects, and the associated balances, are shown on Attachment K-5. Expenditures of funds from these balances during FY 2009-10, FY 2010-11 and FY 2011-12 will be reviewed in FY 2012-13. The SFPUC will prepare a report showing the amount expended in each year on each project and the total expended during all years on all projects that are categorized as Regional or, in the case of Hetch Hetchy Enterprise, are categorized as either Water-Only or Joint. The wholesale share of that total will be determined using the allocation principles in this Agreement based on Proportional Water Use during those three years. The result, plus accrued interest at the rate specified in Section 6.05.B, will be calculated by the SFPUC and its calculation reviewed by the Compliance Auditor as part of the Compliance Audit for FY 2012-13. The audited total will be paid based on a schedule of level

annual principal and interest amounts over ten years at an interest rate of 4.00%, calculated on a monthly amortization basis. All or any portion of the balance may be prepaid. The first year's payment will be included in the Wholesale Revenue Requirement for FY 2014-15.

D. The parties agree that the Wholesale Customers' share of the net book values of Existing Regional Assets as of June 30, 2008 as shown on Attachment K-1 are accurate. The compliance audit conducted on the calculation of the FY 2008-09 Suburban Revenue Requirement required by the 1984 Agreement will determine the actual amounts of depreciation on, and capital additions to, plant in service during that fiscal year. Those amounts will be compared to the corresponding estimates shown on Attachments K-1 and K-2. The differences will be added to or subtracted from the estimated asset values shown on Attachments K-1 and K-2 and the amortization schedules in Attachments K-3 and K-4 will be recalculated. The wholesale allocation factors shall be fixed at 70.1% for the Water Enterprise Existing Assets and 64.2% for Hetch Hetchy Enterprise Existing Assets for both the preliminary and final payment schedules. The SFPUC will prepare and provide to the Wholesale Customers revised Attachments K-1 through K-4 based on the Wholesale Customers' share of the net book value of the assets placed in service as of June 30, 2009 used to provide water service to the Wholesale Customers and the net book value of revenue-funded CWIP expended as of June 30, 2009. The revised Attachments K-1 through K-4 shall be approved by the General Manager of the SFPUC and the General Manager/CEO of BAWSCA and will be substituted for the original Attachments K-1 through K-4.

E. The original Attachments K-1 through K-4, based on estimates, shall be used for estimating the Wholesale Revenue Requirement for the fiscal year beginning July 1, 2009. The revised Attachments, based on audited actuals, shall be used to determine the actual Wholesale Revenue Requirement for FY 2009-10 and to determine the Wholesale Revenue Requirement(s) in all subsequent years, except as may be provided elsewhere in this Agreement.

F. The Wholesale Customers, acting through BAWSCA, may prepay the remaining unpaid Existing Assets principal balance, in whole or in part, at any time without penalty or early payment premium. Any prepayments will be applied in the month immediately following the month in which the prepayment is made and the revised monthly amount(s) will be used to calculate the Wholesale Revenue Requirement. Any partial prepayments must be in an amount at least equal to \$10 million. In the event of a partial prepayment, an updated schedule for the

remaining payments shall be prepared reflecting the unpaid balance after prepayment, amortized through the end of FY 2034, calculated as provided in this section. The updated schedule, approved by the General Manager of the SFPUC and the General Manager/CEO of BAWSCA, will be substituted for Attachment K-3 and/or Attachment K-4.

5.04. Capital Cost Contribution - New Regional Assets

A. **Debt-Funded Capital Additions.** The Wholesale Customers shall pay the wholesale share of Net Annual Debt Service for New Regional Assets. The Regional projects in the WSIP are identified in Attachment L-1.

1. The amount of Net Annual Debt Service for New Regional Assets will be determined for each series of Indebtedness issued. Until the proceeds of a particular series are Substantially Expended, the amount attributable to specific projects will be based on the expected use of proceeds shown in the "Certificate Regarding Use of Proceeds" executed by the SFPUC General Manager on behalf of the Commission in connection with the sale of the Indebtedness, provided such certificate identifies the use of proceeds at a level of detail equivalent to that shown on Attachment L-2, which is a copy of the certificate prepared for the 2006 Revenue Bonds, Series A. If a certificate does not identify the use of proceeds at that level of detail, the SFPUC General Manager shall prepare and execute a separate certificate which does identify the use of proceeds at the level of detail shown on Attachment L-2 and deliver it to BAWSCA within 15 days from the closing of the sale of the Indebtedness.

2. After the proceeds of a series are Substantially Expended, the SFPUC General Manager will prepare and execute a certificate showing the actual expenditure of proceeds at a level of detail equivalent to the initial General Manager certificate. The resulting allocation of Net Debt Service to New Regional Assets for a series of bonds will be used in the fiscal year in which the proceeds have been Substantially Expended and thereafter. Differences between the amount of Net Debt Service paid by Wholesale Customers prior to that year and the amount of Net Debt Service that they should have paid during that time based on the actual expenditure of proceeds will be taken into account in calculation of the balancing account for the fiscal year in which the proceeds were Substantially Expended. The application of the remaining proceeds shall be proportionate to the allocation of the Net Debt Service to New Regional Assets.

3. The Wholesale Customers' share of Net Annual Debt Service for the New Regional Assets that are categorized as Direct Wholesale will be 100 percent. (None of the

projects in the WSIP are categorized as Direct Wholesale.) The Wholesale Customers' share of Net Annual Debt Service for all other New Regional Assets will be determined each year and will be equal to the Wholesale Customers' Proportional Annual Use.

4. If Indebtedness is issued by the SFPUC to refund the 2006 Revenue Bonds, Series A or to refund any other long-term Indebtedness issued after July 1, 2009, the Net Annual Debt Service attributable to proceeds used for refunding will be allocated on the same basis as the Indebtedness being refunded.

5. The SFPUC will prepare an annual report showing for each issue of Indebtedness and through the most recently completed fiscal year: (1) net financing proceeds available to pay project costs, (2) actual earnings on proceeds, (3) actual expenditures by project. The report shall be substantially in the form of Attachment L-3 and shall be delivered to BAWSCA on or before November 30 of each year, commencing November 2009.

6. In addition to Net Debt Service, Wholesale Customers will pay a proportionate share of annual administrative costs associated with Indebtedness, such as bond trustee fees, credit rating agency fees, letter of credit issuer fees, San Francisco Revenue Bond Oversight Committee fees, etc., but only to the extent such fees are neither paid from proceeds of Indebtedness nor included in SFPUC operation and maintenance or administrative and general expenses.

B. **Revenue-Funded Capital Additions.** The Wholesale Customers shall pay the wholesale share of the appropriation contained in the SFPUC annual budget for each year to be used to acquire or construct New Regional Assets. If such appropriations are reimbursed from proceeds of Indebtedness, the Wholesale Customers will be credited for prior payments made under this Section 5.04.B.

The Wholesale Customers' share of the annual appropriation for revenue-funded New Regional Assets that are categorized as Direct Wholesale will be 100 percent. (None of the Repair and Replacement projects in the SFPUC's most recent capital improvement program updated on February 10, 2009, is categorized as Direct Wholesale.) The Wholesale Customers' share of the annual appropriation for all other revenue-funded New Regional Assets will be determined each year and will be equal to the Wholesale Customers' Proportional Annual Use in each fiscal year. The amount appropriated in each fiscal year for the wholesale share of New Regional Assets shall be contributed to the Wholesale Capital Fund described in Section 6.08 and reported on and administered as shown in that section and Attachments M-1 through M-3.

5.05. **Water Enterprise Operation and Maintenance Expenses**

There are five categories of Water Enterprise Operation and Maintenance Expenses, described below:

A. **Source of Supply**

1. Description: This category consists of the costs of labor, supervision and engineering; materials and supplies; and other expenses incurred in the operation and maintenance of collecting and impounding reservoirs, dams, wells and other water supply facilities located outside San Francisco; watershed protection; water supply planning; and the purchase of water.

2. Allocation: Direct Retail expenses, including water supply planning for Retail operations (such as City Retail water conservation programs), will be assigned to the Retail Customers. Regional expenses will be allocated between Retail Customers and Wholesale Customers on the basis of Proportional Annual Use. Direct Wholesale expenses will be assigned to the Wholesale Customers. (As of the Effective Date there are no Direct Wholesale expenses in the Source of Supply category.)

B. **Pumping**

1. Description: This category consists of the costs of labor, supervision and engineering; materials and supplies; and other expenses incurred in the operation and maintenance of water pumping plants, ancillary structures and equipment and surrounding grounds; and fuel and power purchased for pumping water.

2. Allocation: Direct Retail expenses will be assigned to the Retail Customers. Regional expenses will be allocated between Retail Customers and Wholesale Customers on the basis of Proportional Annual Use. Direct Wholesale expenses will be assigned to the Wholesale Customers. (As of the Effective Date there are no Direct Wholesale expenses in the Pumping category.)

C. **Treatment**

1. Description: This category consists of the costs of labor, supervision and engineering; materials and supplies and other expenses incurred in the operation and maintenance of water treatment plants and drinking water quality sampling and testing. The cost of water quality testing will not include expenses incurred on behalf of the Wastewater

Enterprise. Any remaining costs, after adjusting for the Wastewater Enterprise, will be reduced by the amount of revenue received for laboratory analyses of any type performed for agencies, businesses and/or individuals other than the Water and Hetch Hetchy Enterprises.

2. Allocation: Direct Retail expenses will be assigned to the Retail Customers. Regional expenses will be allocated between Retail Customers and Wholesale Customers on the basis of Proportional Annual Use. Direct Wholesale expenses will be assigned to the Wholesale Customers. (As of the Effective Date there are no Direct Wholesale expenses in the Treatment category.)

D. **Transmission and Distribution**

1. Description: This category consists of the cost of labor, supervision and engineering; materials and supplies; and other expenses incurred in the operation and maintenance of transmission and distribution pipelines, appurtenances, meters (other than those expenses payable by individual Wholesale Customers pursuant to Section 5.10.C.3), distribution reservoirs storing treated water, craft shops and auto shops servicing vehicles used for operation and maintenance of the Regional Water System rather than for Direct Retail facilities, and miscellaneous facilities related to the transmission and distribution of water.

2. Allocation: Direct Retail Transmission and Distribution expenses will be assigned to the Retail Customers. Regional Transmission and Distribution expenses will be allocated between Retail and Wholesale Customers on the basis of Proportional Annual Use. Expenses incurred for the operation and maintenance of three terminal reservoirs, i.e., Sunset Reservoir (North and South Basins), University Mound Reservoir (North and South Basins), and Merced Manor Reservoir, as well as transmission pipelines delivering water to them, are classified as Regional expenses notwithstanding the location of the reservoirs within San Francisco. Direct Wholesale expenses will be assigned to the Wholesale Customers. (As of the Effective Date the only Direct Wholesale expenses in the Transmission and Distribution category are associated with the Palo Alto pipeline.)

E. **Customer Services**

1. Description: This category consists of labor; materials and supplies; and other expenses incurred for meter reading, customer record keeping, and billing and collection for the Water Enterprise.

2. Allocation: Customer Services expenses will be allocated among the Water Enterprise, the Wastewater Enterprise, and Hetch Hetchy Enterprise in proportion to the time spent by employees in Customer Services for each operating department/enterprise. The Water Enterprise's share of Customer Services expense will be allocated 98 percent to the Retail Customers and two percent to the Wholesale Customers, as illustrated on Attachment N-2, Schedule 1.

5.06. Water Enterprise Administrative and General Expenses

Administrative and General expenses consist of the Water Enterprise's share of the cost of general government distributed through the full-cost Countywide Cost Allocation Plan, the services of SFPUC support bureaus, Water Enterprise administrative and general expenses that cannot be directly assigned to a specific operating and maintenance category, and the cost of the Compliance Audit. These four subcategories, and the method by which costs in each are to be calculated and allocated, are as follows:

A. Countywide Cost Allocation Plan

1. Description: This subcategory consists of the Water Enterprise's share of the costs of San Francisco general government and other City central service departments which are not directly billed to the Water Enterprise or other operating departments. All San Francisco operating departments are assigned a prorated share of these costs through the full-cost Countywide Cost Allocation Plan (COWCAP) prepared annually by the San Francisco Controller.

2. Allocation: The Water Enterprise's assigned share of central government costs as shown in the annual full-cost COWCAP prepared by the San Francisco Controller, will be allocated between Retail Customers and Wholesale Customers on the basis of the composite percentage of the allocated expenses in the five categories of operation and maintenance expense described in Section 5.05. The composite wholesale percentage shown on Attachment N-2, Schedule 1 is 42.07 percent, derived by dividing the wholesale share of Operation and Maintenance expenses (\$46,573,883) by total Operation and Maintenance expenses (\$110,700,133).

B. Services of SFPUC Bureaus

1. Description: This subcategory consists of the support services provided to the Water Enterprise by the SFPUC Bureaus, which presently consist of the General

Manager's Office, Business Services, External Affairs, and Infrastructure Bureau. Business Services presently includes Financial Services, Information Technology Services, Human Resource Services, Fleet Management, and Customer Services.

2. Allocation: There are three steps involved in determining the Wholesale Customers' share of SFPUC Bureau costs.

a. Step One: Bureau expenses which have either been recovered separately or which provide no benefit to Wholesale Customers will be excluded. Examples of Bureau expenses recovered separately include (1) Customer Services expenses, which are recovered as provided in Section 5.05.E, and (2) Infrastructure expenses, which are assigned to individual projects and capitalized. An example of a Bureau expense that provides no benefit to Wholesale Customers is Information Technology Services expenses for support of the San Francisco Municipal Railway. In addition, the SFPUC will continue its practice of assigning City Attorney Office expenses charged to the General Manager's Office for projects or lawsuits that relate to only one enterprise directly to that enterprise. For example, costs related to a lawsuit involving the Wastewater Enterprise will not be assigned to the Water Enterprise.

b. Step Two: Bureau expenses adjusted as provided in Step One will be allocated among the Water Enterprise, the Wastewater Enterprise and the Hetch Hetchy Enterprise on the basis of the actual salaries of employees in each enterprise or department, as illustrated on Attachment N-2, Schedule 7.

c. Step Three: The amount allocated to the Water Enterprise through Step Two will be allocated between Retail Customers and Wholesale Customers on the basis of Proportional Annual Use.

C. Water Enterprise Administrative and General

1. Description: This category includes expenses incurred by the Water Enterprise that are not readily assignable to specific operating divisions. This category includes the following expenses:

a. Water Administration: This includes the costs of labor and other expenses of the administrative section of the Water Enterprise, supervision and engineering expenses, professional services, travel and training, equipment purchases, and materials and supplies not directly assignable to a specific operating unit.

b. Services Provided by Other City Departments: This includes charges of other San Francisco departments directly billed to the Water Enterprise

administration by other San Francisco departments for services ordered by the Water Enterprise, such as legal services, risk management, telecommunications, employee relations, purchasing, mail services, and workers compensation claims paid.

c. Litigation and Claims Paid: This includes charges incurred for attorney services and claims and judgments paid in litigation arising from the operation of the Water Enterprise.

2. Allocation: In each of these three subcategories, expenses that benefit only Retail Customers will be excluded. For example, the cost of claims and judgments resulting from a break in or leak from pipelines or reservoirs in the Retail Service Area (with the exception of the three terminal reservoirs and pipelines delivering water to them) will be assigned to the Retail Customers. Remaining Water Enterprise Administrative and General expenses will be allocated between Retail Customers and Wholesale Customers on the basis of the composite percentage of allocated operation and maintenance expense categories described in Section 5.05.

D. Compliance Audit. The cost of the Compliance Audit described in Section 7.04 will be assigned 50 percent to the Retail Customers and 50 percent to the Wholesale Customers.

5.07. Water Enterprise Property Taxes

A. Description: This category consists of property taxes levied against property owned by San Francisco located in Alameda, San Mateo and Santa Clara counties and used and managed by the SFPUC.

B. Allocation: All property taxes paid, net of (1) reimbursements received from lessees and permit holders, and (2) refunds from the taxing authority, are Regional expenses. Net property taxes will be allocated between Retail Customers and Wholesale Customers on the basis of Proportional Annual Use.

5.08. Hetch Hetchy Enterprise Expenses

A. **Introduction.** There are two steps involved in determining the amount of the Wholesale Customers' share of Hetch Hetchy Enterprise expenses.

1. The first step is to determine the Water Enterprise's share of Hetch Hetchy Enterprise operation expenses, maintenance expenses, administrative and general expenses, and property taxes.

2. The second step is to determine the Wholesale Customers' share of expenses allocable to the Water Enterprise.

B. Determination of the Water-Related Portion of Hetch Hetchy Enterprise Expenses

1. Operation and Maintenance Expenses: This category consists of the cost of labor, materials and supplies, and other expenses incurred in operating and maintaining Hetch Hetchy Enterprise physical facilities.

a. Description: Expenses associated exclusively with the production and distribution of hydroelectric power (e.g., generating plants and power transmission lines and towers, transformers and associated electric equipment, purchased power, wheeling charges, rental of power lines, etc.) are categorized as Power-Only and are allocated to power. Expenses associated exclusively with the operation and maintenance of facilities that serve only the water function (e.g., water transmission pipelines and aqueducts, activities related to compliance with federal and state drinking water quality laws, etc.) are categorized as Water-Only and are allocated entirely to water. Expenses associated with the operation and maintenance of facilities that serve both the water and power functions (e.g., dams, security programs, etc.) are categorized as Joint and are reallocated as 55 percent Power-Related and 45 percent Water-Related.

2. Administrative and General Expenses: There are three subcategories of Hetch Hetchy Enterprise Administrative and General expenses.

a. Full-Cost Countywide Cost Allocation Plan: This subcategory consists of the cost of San Francisco general government and other City central service departments which are not directly billed to operating departments but allocated through the full-cost Countywide Cost Allocation Plan described in Section 5.06.A. Costs in this subcategory are classified as Joint, and are reallocated as 55 percent Power-Related and 45 percent Water-Related.

b. SFPUC Bureau Costs: This subcategory consists of the expenses described in Section 5.06.B. One hundred percent of Customer Services expenses allocated to the Hetch Hetchy Enterprise are categorized as Power-Only. The remaining amount of Bureau

expenses allocated to the Hetch Hetchy Enterprise pursuant to Section 5.06.B will be reallocated between power and water in proportion to the salaries of Hetch Hetchy Enterprise employees assigned to each function as shown on Attachment N-2, Schedule 7.1.

c. **Other Administrative and General:** This subcategory includes payments to the United States required by the Act, labor, supervision and engineering and other costs not readily assignable to a specific operation or maintenance function or program. Costs related to power administration (such as long range planning and policy analysis for energy development, administration of power contracts, and administration of work orders to City departments for energy services) are Power-Only costs. Costs related to water administration (such as legal and professional services for the protection of the City's water rights) are Water-Only costs and will be assigned to the Water Enterprise. Costs related to both power administration and water administration (such as general administration, office rents, office materials and supplies, and services of other City departments benefitting to both power and water) are Joint administrative and general costs and are reallocated as 55 percent Power-Related and 45 percent Water-Related.

3. **Property Taxes.** This category consists of property taxes levied against property owned by San Francisco in Tuolumne, Stanislaus, San Joaquin, and Alameda counties and operated and managed by the Hetch Hetchy Enterprise.

Allocation: Property taxes are classified as Joint costs. They will be reallocated as 55 percent Power-Related and 45 percent Water-Related.

C. **Calculation of Wholesale Customers' Share of Hetch Hetchy Enterprise Expenses.** The Water Enterprise's share of Hetch Hetchy Enterprise expenses consist of 100 percent of Water-Only expenses and the Water-Related portion (45%) of Joint expenses.

The Wholesale Customers' share of the sum of the Water Enterprise's share of Hetch Hetchy Enterprise expenses determined under subsection B shall be calculated by multiplying that dollar amount by Adjusted Proportional Annual Use.

5.09. Hetch Hetchy Enterprise Capital Costs

A. **Introduction.** Wholesale Customers are also allocated a share of Hetch Hetchy Enterprise capital costs.

B. **Components of Capital Costs.** The components of Hetch Hetchy Enterprise capital costs are as follows:

1. Existing Assets Cost Recovery. The Wholesale Customers' repayment of their share of Hetch Hetchy Existing Assets (Water-Only and the Water-Related portion [45 percent] of Joint assets) is shown on Attachment K-4 accompanying Section 5.03.

2. Debt Service on New Assets. The Water Enterprise will be assigned 100 percent of Net Annual Debt Service attributable to acquisition and construction of New Hetch Hetchy Enterprise assets that are Water-Only and the Water-Related portion (45 percent) of Net Annual Debt Service on New Hetch Hetchy Enterprise Joint assets. The provisions of Section 5.04.A apply to debt service on New Hetch Hetchy Enterprise assets.

3. Revenue-Funded Capital Additions. The Water Enterprise will be assigned 100 percent of capital expenditures from revenues for New Hetch Hetchy Enterprise assets that are Water-Only and the Water-Related portion (45 percent) of such expenditures for new Hetch Hetchy Enterprise Joint assets. The provisions of Section 5.04.B apply to the payment of New revenue-funded Hetch Hetchy Enterprise assets.

C. Calculation of Wholesale Customers' Share of Hetch Hetchy Enterprise Capital Costs. The Wholesale Customers' share of the Net Annual Debt Service and revenue funded capital expenditures determined under subsections B.2 and 3 shall be calculated by multiplying that dollar amount by Adjusted Proportional Annual Use.

5.10. Additional Agreements Related to Financial Issues

A. Wholesale Customers Not Entitled to Certain Revenues. The Wholesale Customers have no entitlement to any of the following sources of revenue to the SFPUC.

1. Revenues from leases or sales of SFPUC real property.
2. Revenues from the other utility services such as the sale of electric power, natural gas and steam.
3. Revenues from the sale of water to customers and entities other than the Wholesale Customers.
4. Revenues earned from the investment of SFPUC funds other than funds contributed by the Wholesale Customers to the Wholesale Revenue Coverage Reserve described in Section 6.06 or the Wholesale Capital Fund described in Section 6.08. Wholesale Customers are also entitled to the benefit of earnings on proceeds of Indebtedness (through

expenditure on New Regional Assets and /or application to Debt Service) and to interest on the Balancing Account as provided in Section 6.05.B.

5. Revenues not related to the sale of water.

B. **Wholesale Customers Not Charged with Certain Expenses**. The Wholesale Customers will not be charged with any of the following expenses:

1. Capital costs for assets constructed or acquired prior to July 1, 1984 other than Existing Asset costs that are repaid pursuant to Section 5.03.

2. Expenses incurred by the SFPUC for generation and distribution of electric power, including Hetch Hetchy Enterprise Power-Only expenses and the Power-Related share of Hetch Hetchy Enterprise Joint expenses. An exception to this is Regional energy costs incurred by the Water Enterprise, for which Wholesale Customers are charged on the basis of Proportional Annual Use.

3. Expenses incurred by SFPUC in providing water to Retail Customers.

4. Expenses associated with the SFPUC's accruals or allocations for uncollectible Retail Water accounts.

5. Attorneys' fees and costs incurred by the Wholesale Customers that a court of competent jurisdiction orders San Francisco to pay as part of a final, binding judgment against San Francisco as provided in Section 8.03.B.2.

6. Any expenses associated with funding any reserves (other than the required Wholesale Revenue Coverage Reserve described in Section 6.06) accrued and not anticipated to be paid within one year unless such reserve is established by mutual agreement of the SFPUC and BAWSCA.

7. Any expenses accrued in respect to pending or threatened litigation, damage or personal injury claims or other loss contingencies unless projected to be paid within one year. Otherwise, such expenses will be charged to the Wholesale Customers when actually paid.

8. Any expense associated with installing, relocating, enlarging, removing or modifying meters and service connections at the request of an individual Wholesale Customer.

9. The Retail Customers' portion of any Environmental Enhancement Surcharges imposed to enforce the Interim Supply Limitation set forth in Section 4.04.

C. Revenues Not Credited to Payment of Wholesale Revenue Requirement.

The following payments by Wholesale Customers, individually or collectively, are not credited as Wholesale revenues for purposes of Section 6.05.B:

1. Payments by individual Wholesale Customers of the Environmental Enhancement Surcharge imposed to enforce the Interim Supply Limitation set forth in Section 4.04.
2. Payments of attorneys' fees and costs incurred by San Francisco that a court of competent jurisdiction orders the Wholesale Customers to pay as part of a final, binding judgment against the Wholesale Customers, as provided in Section 8.03.B.3.
3. Payments by individual Wholesale Customers for installation, relocation, enlargement, removal or modification of meters and service connections requested by, and charged to, a Wholesale Customer.
4. Payments applied to the amortization of the ending balance in the balancing account under the 1984 Agreement, pursuant to Section 6.05.A.
5. Payments of the Water Management Charge which are delivered to BAWSCA pursuant to Section 3.06.
6. Payments directed to the Wholesale Revenue Coverage Reserve pursuant to Section 6.06.
7. Prepayments authorized by Sections 5.03.C and 5.03.F.

D. Other

1. The Wholesale Customers will receive a proportional benefit from funds received by the SFPUC from (a) governmental grants, rebates, reimbursements or other subventions, (b) private-sector grants for Regional capital or operating purposes of the Water Enterprise and the Water-Only and Water-related portion of Joint Hetch Hetchy Water Enterprise expenses, or (c) a SFPUC use of taxable bonds.

2. The Wholesale Customers will receive a proportionate benefit from recovery of damages, including liquidated damages, by SFPUC from judgments against or settlements with contractors, suppliers, sureties, etc., related to Regional Water System projects and the Water-Only and Water-Related portion of Joint Hetch Hetchy Enterprise projects.

3. The SFPUC will continue to charge Wholesale Customers for assets acquired or constructed with proceeds of Indebtedness on which Wholesale Customers paid Debt Service during the Term of this Agreement on the “cash” basis (as opposed to the “utility” basis) after the expiration or earlier termination of this Agreement. The undertaking in this Section 5.10.D.3 will survive the expiration or earlier termination of this Agreement.

5.11. Classification of Existing System Assets.

Existing System Assets of the Regional Water System include the water storage, transmission, and treatment systems owned and operated by San Francisco in Tuolumne, Stanislaus, San Joaquin, Alameda, Santa Clara, San Mateo and San Francisco Counties. These assets are managed by either the Water Enterprise or the Hetch Hetchy Enterprise and the assets have been classified for purposes of cost allocation.

A. **Water Enterprise Assets.** Water Enterprise assets are currently managed, operated, and maintained by the Water Enterprise and are generally located west of Alameda East Portal, in addition to the treatment facilities located at Tesla and the Thomas Shaft Emergency Disinfection Facility. These assets are classified as Direct Retail, Direct Wholesale, or Regional.

B. **Hetch Hetchy Enterprise Assets.** Hetch Hetchy Enterprise assets are currently managed, operated and maintained by the Hetch Hetchy Enterprise and are generally located east of the Alameda East Portal of the Coast Range Tunnel in Sunol Valley, Alameda County. These assets are classified as Power-Only, Water-Only, or Joint, in accordance with Sections 5.08 and 5.09. Through the Wholesale Revenue Requirement, the Wholesale Customers pay Existing System Asset capital costs and operating expenses in accordance with Section 5.02.F and do not pay capital costs or operating expenses associated with assets classified as Direct Retail, Power-Only, and the Power-Related portion of Joint assets.

C. **Attachment R Documents Classifications.** To facilitate WSA administration, Attachment R documents the classification of major Existing System Assets operated by the Hetch Hetchy Enterprise. Attachment R consists of three documents: R-1 Introduction, R-2 Special Classification of Discrete Projects for 2018 Amendment Purposes, and R-3 Major Hetch Hetchy Enterprise Existing System Assets. Attachment R may be modified as specified in Section 5.11.D and in the manner set forth in Section 2.03.C.

D. **Attachment R-3, Major Hetch Hetchy Enterprise Existing System Assets, is Not Exhaustive.** Existing System Assets include, but are not limited to, land; fixed infrastructure such as dams, tunnels, buildings, water treatment plants and pipelines; equipment such as pumps and vehicles; and related appurtenances. Major Hetch Hetchy Enterprise Existing System Assets, and their classifications, are listed in Attachment R-3. Attachment R-3 does not include all assets of the Regional Water System, but represents the parties' best efforts to document major Hetch Hetchy Enterprise Existing System Assets that would incur capital costs and operating expenses subject to cost allocation. The classification of assets listed on R-3 may not be changed during the Term, any Extension Term, and any renewal of the Agreement, however, Attachment R-3 may be modified by mutual agreement in accordance with Section 2.03.C to (1) add an asset that was inadvertently omitted, (2) to add a new asset, and (3) remove a destroyed or obsolete asset. In the event that the parties cannot agree on the classification of any omitted or new assets, the dispute shall be subject to arbitration under Section 8.01.

E. **Attachment R-3, Major Hetch Hetchy Enterprise Existing System Assets, Classifications are Fixed.** The classification of the major Hetch Hetchy Enterprise Existing System Assets is fixed and shall control the allocation of capital costs and operating expenses for the remainder of the Term, any Extension Terms, and any renewal of the Agreement. However, changes may be proposed in accordance with subsection G below. Capital costs and operating expenses are meant to be inclusive of all costs related to assets, including, but not limited to, any alterations, additions, improvements, rehabilitation, replacement of assets, and equipment that is appurtenant thereto. Since asset classifications are fixed in Attachment R-3, asset classifications may not be modified by mutual agreement in accordance with Section 2.03.C.

F. **Attachment R-2, Special Classification of Discrete Projects for 2018 Amendment Purposes.** Past, ongoing and future capital projects involving five Hetch Hetchy Enterprise Existing System Assets defined in Attachment R-2 have classifications that differ from the underlying asset classifications. These project-related classification changes shown on Attachment R-2, are part of the 2018 amendments to the Agreement and are not precedential for any other asset-related capital cost or operating expense. With the exception of the defined projects related to the five assets listed on R-2, the capital projects for all assets follow the asset classifications. Capital projects listed on Attachment R-2 must be approved by the SFPUC following necessary CEQA review.

G. **Five Year Notice of Intent to Renegotiate Cost Allocation.** In the event San Francisco or the Wholesale Customers, which may be represented by BAWSCA, wish to propose and negotiate a change in Existing System Asset classifications, or a change in the Water-Related portion (45 percent) of Joint expenses, for the next Water Supply Agreement, such party must provide the other at least 5 years' written notice prior to the expiration of the Term or Extension Term, or the renewal of the Agreement. At a minimum, the noticing party must provide a comprehensive analysis of the financial and rate impacts of the proposed change at least two years prior to the expiration of the Term or Extension Term, or the renewal of the Agreement.

To meet this requirement, the parties may agree to jointly analyze, under a separate agreement, system capacity and usage and/or new assets, as well as other possible alternative cost allocation methodologies. Either party may also unilaterally initiate such studies by consultants of their choice and bear all their own costs.

Article 6. Integration of Wholesale Revenue Requirement with SFPUC Budget Development and Rate Adjustments

6.01. General

A. The purpose of the allocation bases set forth in Article 5 is to determine the Wholesale Revenue Requirement for each fiscal year. The Wholesale Revenue Requirement can only be estimated in advance, based on projected costs and water deliveries. These projections are used to establish water rates applicable to the Wholesale Customers.

B. After the close of each fiscal year, the procedures described in Article 7 will be used to determine the actual Wholesale Revenue Requirement for that year, based on actual costs incurred, allocated according to the provisions of Article 5, and using actual water delivery data. The amount properly allocated to the Wholesale Customers shall be compared to the amount billed to the Wholesale Customers for the fiscal year, other than those identified in Section 5.10.C. The difference will be entered into a balancing account to be charged to, or credited to, the Wholesale Customers, as appropriate.

C. The balancing account shall be managed as described in Section 6.05.

6.02. Budget Development

The SFPUC General Manager will send a copy of the proposed SFPUC budget to BAWSCA at the same time as it is sent to the Commission. In addition, a copy of materials submitted to the Commission for consideration at meetings prior to the meeting at which the overall SFPUC budget is considered (including (a) operating budgets for the Water Enterprise and the Hetch Hetchy Enterprise, (b) budgets for SFPUC Bureaus, and (c) capital budgets for the Water Enterprise and the Hetch Hetchy Enterprise) will also be sent to BAWSCA concurrently with their submission to the Commission.

6.03. Rate Adjustments

A. **Budget Coordinated Rate Adjustments.** Adjustments to the rates applicable to the Wholesale Customers shall be coordinated with the budget development process described in this section except to the extent that Sections 6.03.B and 6.03.C authorize emergency rate increases and drought rate increases, respectively.

If the SFPUC intends to increase wholesale water rates during the ensuing fiscal year, it will comply with the following procedures:

1. Adjustments to the wholesale rates will be adopted by the Commission at a regularly scheduled meeting or at special meeting, properly noticed, called for the purpose of adjusting rates or for taking any other action under the jurisdiction of the Commission.

2. The SFPUC will send a written notice by mail or electronic means to each Wholesale Customer and to BAWSCA of the recommended adjustment at least thirty (30) days prior to the date of the meeting at which the Commission will consider the proposed adjustment. The notice will include the date, time and place of the Commission meeting.

3. The SFPUC shall prepare and provide to each Wholesale Customer and to BAWSCA the following materials: (a) a table illustrating how the increase or decrease in the Wholesale Revenue Requirement and wholesale rates were calculated, substantially in the form of Attachment N-1, (b) a schedule showing the projected expenses included in the Wholesale Revenue Requirement for the fiscal year for which the rates are being proposed, and supporting materials, substantially in the form of Attachment N-2, and (c) a schedule showing projected water sales, Wholesale Revenue Requirements and wholesale rates for the fiscal year for which rates are being set and the following four years, substantially in the form of Attachment N-3. These materials will be included with the notification required by Section 6.03.A.2.

4. Rate adjustments will be effective no sooner than thirty (30) days after adoption of the wholesale rate by the Commission.

5. San Francisco will use its best efforts to provide the Wholesale Customers with the information described above. San Francisco's failure to comply with the requirements set forth in this section shall not invalidate any action taken by the Commission (including, but not limited to, any rate increase or decrease adopted). In the event of such failure, the Wholesale Customers may either invoke arbitration, as set forth in Section 8.01, or seek injunctive relief, to compel San Francisco to remedy the failure as soon as is reasonably practical, and San Francisco shall be free to oppose the issuance of the requested judicial or arbitral relief on any applicable legal or equitable basis. The existence of this right to resort to arbitration shall not be deemed to preclude the right to seek injunctive relief.

6. Because delays in the budget process or other events may cause San Francisco to defer the effective date of Wholesale Customer rate adjustments until after the beginning of San Francisco's fiscal year, nothing contained in this Agreement shall require San Francisco to make any changes in the water rates charged to Wholesale Customers effective at

the start of San Francisco's fiscal year or at any other specific date. Nothing in the preceding sentence shall excuse non-compliance with the provisions of Section 6.02 and this section.

B. **Emergency Rate Increases.** The Commission may adjust the Wholesale Customers' rates without complying with the requirements of Section 6.03.A in response to an Emergency that damages the Regional Water System and disrupts San Francisco's ability to maintain normal deliveries of water to Retail and Wholesale Customers. In such an Emergency, the Commission may adopt an emergency rate surcharge applicable to Wholesale Customers without following the procedures set forth in this section, provided that any such rate surcharge imposed by the Commission shall be applicable to both Retail and Wholesale Customers and incorporate the same percentage increase for all customers. Any emergency rate surcharge adopted by the Commission shall remain in effect only until the next-budget coordinated rate-setting cycle.

C. **Drought Rates.** If the Commission declares a water shortage emergency under Water Code Section 350, implements the Tier 1 Shortage Plan (Attachment H) described in Section 3.11.C, and imposes drought rates on Retail Customers, it may concurrently adjust wholesale rates independently of coordination with the annual budget process. Those adjustments may be designed to encourage water conservation and may constitute changes to the structure of the rates within the meaning of Section 6.04. The parties agree, however, that, in adopting changes in rates in response to a declaration of water shortage emergency, the Commission shall comply with Section 6.03.A.1 and 2 but need not comply with Section 6.04.B. Drought Rate payments and payments of excess use charges levied in accordance with the Tier 1 Shortage Plan described in Section 3.11.C constitute Wholesale Customer Revenue and count towards the Wholesale Revenue Requirement. The SFPUC may use these revenues to purchase additional water for the Wholesale Customers from the State Drought Water Bank or other willing seller.

6.04. Rate Structure

A. This Agreement is not intended and shall not be construed to limit the Commission's right (a) to adjust the structure of the rate schedule applicable to the Wholesale Customers (i.e., the relationship among the several charges set out therein) or (b) to add, delete, or change the various charges which make up the rate schedule, provided that neither such charges nor the structure of the rate schedule(s) applicable to the Wholesale Customers shall be arbitrary, unreasonable, or unjustly discriminatory as among said customers. The

SFPUC will give careful consideration to proposals for changes in the rate schedule made jointly by the Wholesale Customers but, subject to the limitations set out above, shall retain the sole and exclusive right to determine the structure of the rate schedule.

B. If the SFPUC intends to recommend that the Commission adopt one or more changes to the structure of wholesale rates (currently set forth in SFPUC Rate Schedule W-25), it shall prepare and distribute to the Wholesale Customers and BAWSCA a report describing the proposed change(s), the purpose(s) for which it/they are being considered, and the estimated financial effect on individual Wholesale Customers or classes of customers. Wholesale Customers may submit comments on the report to the SFPUC for sixty (60) days after receiving the report. The SFPUC will consider these comments and, if it determines to recommend that the Commission adopt the change(s), as described in the report or as modified in response to comments, the SFPUC General Manager shall submit a report to the Commission recommending specific change(s) in the rate structure. Copies of the General Manager's report shall be sent to all Wholesale Customers and BAWSCA at least thirty (30) days prior to the Commission meeting at which the changes will be considered.

C. The SFPUC may recommend, and the Commission may adopt, changes in the structure of wholesale rates at any time. However, the new rate schedule implementing these changes will become effective at the beginning of the following fiscal year.

6.05. Balancing Account

A. **Balancing Account Established Under 1984 Agreement.** The amount of credit in favor of San Francisco as of the expiration of the term of 1984 Agreement (June 30, 2009) is not known with certainty as of preparation and execution of this Agreement. It will not be known with certainty until the Compliance Audit for FY 2008-09 is completed and disputes, if any, that the Wholesale Customers or the SFPUC may have with the calculation of the Suburban Revenue Requirement for that fiscal year and for previous fiscal years have been settled or decided by arbitration.

The parties anticipate that the amount of the credit in favor of San Francisco as of June 30, 2009 may be within the range of \$15 million to \$20 million.

In order to reduce the credit balance due San Francisco under the 1984 Agreement in an orderly manner, while avoiding unnecessary fluctuations in wholesale rates, the parties agree to implement the following procedure.

1. In setting wholesale rates for FY 2009-10, SFPUC will include a balancing account repayment of approximately \$2 million.

2. In setting wholesale rates for FY 2010-11 and following years, SFPUC will include a balancing account repayment of not less than \$2 million and not more than \$5 million annually until the full amount of the balance due, plus interest at the rate specified in Section 6.05.B, is repaid.

3. The actual ending balance as of June 30, 2009 will be determined, by the parties' agreement or arbitral ruling, after the Compliance Audit report for FY 2008-09 is delivered to BAWSCA. That amount, once determined, will establish the principal to be amortized through subsequent years' repayments pursuant to this Section 6.05.A.

B. Balancing Account Under This Agreement

1. Operation. After the close of each fiscal year, the SFPUC will compute the costs allocable to the Wholesale Customers for that fiscal year pursuant to Article 5, based on actual costs incurred by the SFPUC and actual amounts of water used by the Wholesale Customers and the Retail Customers. That amount will be compared to the amounts billed to the Wholesale Customers for that fiscal year (including any Excess Use Charges, but excluding revenues described in Section 5.10.C). The difference will be posted to a "balancing account" as a credit to, or charge against, the Wholesale Customers. Interest shall also be posted to the balancing account calculated by multiplying the amount of the opening balance by the average net interest rate, certified by the Controller as earned in the San Francisco Treasury for the previous fiscal year on the San Francisco County Pooled Investment Account. Interest, when posted, will carry the same mathematical sign (whether positive or negative) as carried by the opening balance. The amount posted to the balancing account in each year shall be added to, or subtracted from, the balance in the account from previous years. The calculation of the amount to be posted to the balancing account shall be included in the report prepared by the SFPUC pursuant to Section 7.02.

The opening balance for fiscal year 2009-10 shall be zero.

2. Integration of Balancing Account with Wholesale Rate Setting Process. If the amount in the balancing account is owed to the Wholesale Customers (a positive balance), the SFPUC shall take it into consideration in establishing wholesale rates. However, the SFPUC need not apply the entire amount to reduce wholesale rates for the immediately ensuing

year. Instead, the SFPUC may prorate a positive ending balance over a period of up to three successive years in order to avoid fluctuating decreases and increases in wholesale rates.

a. If a positive balance is maintained for three successive years and represents 10 percent or more of the Wholesale Revenue Requirement for the most recent fiscal year, the SFPUC shall consult with BAWSCA as to the Wholesale Customers' preferred application of the balance. The Wholesale Customers shall, through BAWSCA, direct that the positive balance be applied to one or more of the following purposes: (a) transfer to the Wholesale Revenue Coverage Reserve, (b) amortization of any remaining negative balance from the ending balancing account under the 1984 Agreement, (c) prepayment of the existing asset balance under Section 5.03, (d) water conservation or water supply projects administered by or through BAWSCA, (e) immediate reduction of wholesale rates, or (f) continued retention for future rate stabilization purposes. In the absence of a direction from BAWSCA, the SFPUC shall continue to retain the balance for rate stabilization in subsequent years.

b. If the amount in the balancing account is owed to the SFPUC (a negative balance), the SFPUC shall not be obligated to apply all or any part of the negative balance in establishing wholesale rates for the immediately ensuring year. Instead, the SFPUC may prorate the negative balance in whole or in part over multiple years in order to avoid fluctuating increases and decreases in wholesale rates.

6.06. Wholesale Revenue Coverage Reserve

A. The SFPUC may include in wholesale rates for any fiscal year an additional dollar amount ("Wholesale Revenue Coverage"), which for any fiscal year shall equal the following:

1. The lesser of (i) 25% of the Wholesale Customers' share of Net Annual Debt Service for that fiscal year determined as described in Section 5.04.A, or (ii) the amount necessary to meet the Wholesale Customers' proportionate share of Debt Service coverage required by then-current Indebtedness for that fiscal year, minus

2. A credit for (i) the actual amounts previously deposited in the "Wholesale Revenue Coverage Reserve" (as defined in subsection B below), (ii) accrued interest on the amounts on deposit in the Wholesale Revenue Coverage Reserve, and (iii) an amount equal to any additional interest that would have accrued on the actual amounts previously deposited in the Wholesale Revenue Coverage Reserve assuming no withdrawals had been made therefrom.

B. During each fiscal year, the SFPUC will set aside and deposit that portion of revenue equal to Wholesale Revenue Coverage into a separate account that the SFPUC will establish and maintain, to be known as the "Wholesale Revenue Coverage Reserve." Deposits into the Wholesale Revenue Coverage Reserve shall be made no less frequently than monthly. The Wholesale Revenue Coverage Reserve shall be credited with interest at the rate specified in Section 6.05.B. The SFPUC may use amounts in the Wholesale Revenue Coverage Reserve for any lawful purpose. Any balance in the Wholesale Revenue Coverage Reserve in excess of the Wholesale Revenue Coverage amount as of the end of any fiscal year (as calculated in subsection 6.06(A) above) shall be applied as a credit against wholesale rates in the immediately following fiscal year unless otherwise directed by BAWSCA.

C. Within 180 days following the later of expiration of the Term or final payment of Debt Service due on Indebtedness issued during the Term to which Wholesale Customers were contributing, SFPUC shall rebate to the Wholesale Customers an amount equal to the Wholesale Revenue Coverage amount in effect for the fiscal year during which the Term expires or the final payment of Debt Service on Indebtedness is made based on each Wholesale Customer's Proportional Annual Use in the fiscal year during which the Term expires or the final payment of debt service on Indebtedness is made.

D. SFPUC shall provide a schedule of debt issuance (with assumptions), and the Wholesale Customers' share of Net Annual Debt Service (actual and projected) expected to be included in wholesale rates starting in 2009-10 through the expected completion of the WSIP. The schedule is to be updated annually prior to rate setting. If estimated Debt Service is used in rate setting, the SFPUC must be able to demonstrate that the Water Enterprise revenues will be sufficient to meet the additional bonds test for the proposed bonds and rate covenants for the upcoming year.

E. Conditions in the municipal bond market may change from those prevailing in 2009. If, prior to expiration of the Term, the SFPUC determines that it would be in the best financial interest of both Retail Customers and Wholesale Customers of the Regional Water System for the Debt Service coverage requirement to be increased in one or more series of proposed new Indebtedness above 1.25%, or for the coverage covenant to be strengthened in other ways, it will provide a written report to BAWSCA. The report will contain (1) a description of proposed covenant(s) in the bond indenture; (2) an explanation of how savings are expected to be achieved (e.g., increase in the SFPUC's credit rating over the then-current level; ability to

obtain credit enhancement, etc.); (3) the estimated all-in true interest cost savings; (4) a comparison of the Wholesale Revenue Requirements using the Debt Service coverage limitation in subsection A and under the proposed methodology; and (5) a comparison of the respective monetary benefits expected to be received by both Retail and Wholesale Customers. The SFPUC and BAWSCA agree to meet and confer in good faith about the proposed changes.

F. Any increase in Debt Service coverage proposed by the SFPUC shall be commensurate with Proportional Water Use by Retail and Wholesale Customers. If the SFPUC demonstrates that an increase in Debt Service coverage will result in equivalent percentage reductions in total Wholesale and Retail Debt Service payments over the life of the proposed new Indebtedness, based on Proportional Water Use, BAWSCA may agree to a modification of the Wholesale Revenue Coverage requirement in subsection A. If BAWSCA does not agree to a proposed modification in coverage requirements in the covenants for new Indebtedness, SFPUC may nevertheless proceed with the modification and the issuance of new Indebtedness. Any Wholesale Customer, or BAWSCA, may challenge an increase in the Wholesale Revenue Requirement resulting from the modification in Debt Service coverage through arbitration as provided in Section 8.01.A. If the arbitrator finds that the increase in Debt Service coverage (1) did not and will not result in equivalent percentage reductions in total Wholesale and Retail Debt Service payments over the life of the proposed new Indebtedness, based on Proportional Water Use, or (2) was not commensurate with Proportional Water Use, the arbitrator may order the Wholesale Revenue Requirement to be recalculated both retrospectively and prospectively to eliminate the differential impact to Wholesale or Retail Customers, subject to the limitation in Section 8.01.C.

6.07. Working Capital Requirement

A. The SFPUC maintains working capital in the form of unappropriated reserves for the purpose of bridging the gap between when the SFPUC incurs operating expenses required to provide service and when it receives revenues from its Retail and Wholesale Customers. The Wholesale Customers shall fund their share of working capital as part of the annual Wholesale Revenue Requirement calculation. The amount of wholesale working capital for which the Wholesale Customers will be responsible will be determined using the 60-day standard formula approach.

B. Applying this approach, annual wholesale working capital equals one-sixth of the wholesale allocation of operation and maintenance, administrative and general, and property tax

expenses for the Water and Hetch Hetchy Enterprises. Wholesale working capital shall be calculated separately for the Water and Hetch Hetchy Enterprises.

C. Each month, the sum of the Water Enterprise and Hetch Hetchy Enterprise working capital components will be compared with the ending balance in the Wholesale Revenue Coverage Reserve to determine if the Wholesale Customers provided the minimum required working capital. If the Wholesale Revenue Coverage Reserve is greater than the total Water Enterprise and Hetch Hetchy Enterprise working capital requirement, the Wholesale Customers will have provided their share of working capital. If the Wholesale Revenue Coverage Reserve is less than the total Water Enterprise and Hetch Hetchy Enterprise working capital requirement, the Wholesale Customers will be charged interest on the difference, which will be included in the adjustment to the Balancing Account under Section 6.05.B for the subsequent fiscal year.

6.08. Wholesale Capital Fund

A. The SFPUC currently funds revenue-funded capital projects through annual budget appropriations that are included in rates established for that fiscal year and transferred to a capital project fund from which expenditures are made. Consistent with the San Francisco Charter and Administrative Code, the SFPUC appropriates funds in advance of construction in order to maintain a positive balance in the capital project fund. The capital project fund also accrues interest and any unspent appropriations in excess of total project costs. It is the SFPUC's practice to regularly monitor the capital project fund balance to determine whether a surplus has accumulated, which can be credited against the next fiscal year's capital project appropriation.

B. The SFPUC shall establish a comparable Wholesale Revenue-Funded Capital Fund (Wholesale Capital Fund) to enable the Wholesale Customers to fund the wholesale share of revenue-funded New Regional Assets. The Wholesale Capital Fund balance is zero as of July 1, 2009. The SFPUC may include in wholesale rates for any fiscal year an amount equal to the wholesale share of the SFPUC's appropriation for revenue funded New Regional Assets for that year, which sum will be credited to the Wholesale Capital Fund. The wholesale share of other sources of funding, where legally permitted and appropriately accounted for under GAAP, will also be credited to the Wholesale Capital Fund, together with interest earnings on the Wholesale Capital Fund balance.

C. The SFPUC will expend revenues appropriated and transferred to the Wholesale Capital Fund only on New Regional Assets. The annual capital appropriation included in each fiscal year's budget will be provided to BAWSCA in accordance with Section 6.02 and will take into account the current and projected balance in the Wholesale Capital Fund, as well as current and projected unexpended and unencumbered surplus, as shown on attachment M-1, which will be prepared by the SFPUC each year.

D. Commencing on November 30, 2010 and thereafter in each fiscal year during the Term, the SFPUC will also provide an annual report to BAWSCA on the status of individual revenue-funded New Regional Assets, substantially in the form of Attachment M-2.

E. In order to prevent the accumulation of an excessive unexpended and unencumbered balance in the Wholesale Capital Fund, the status of the fund balance will be reviewed through the annual Compliance Audit, commencing in FY 2018-19. The FY 2018-19 Compliance Audit and the Wholesale Customer/BAWSCA review under Section 7.06 shall include Wholesale Capital Fund appropriations, expenditures and interest earnings for FY 2014-15 through 2017-18 for the purpose of determining whether a Balancing Account transfer is required. If the June 30 unencumbered balance of the Wholesale Capital Fund exceeds the lesser of the following: (i) the Target Balance; (ii) the unencumbered remaining cumulative appropriations, the amount of such excess shall be transferred to the credit of the Wholesale Customers to the Balancing Account described in Section 6.05.

In order to avoid funding delays for New Regional Asset capital projects resulting from prior year transfers of excess Wholesale Capital fund balances to the Wholesale Customers, if the June 30 unencumbered balance of the Wholesale Capital Fund is below the lesser of the following: (i) the Target Balance; (ii) the unencumbered remaining cumulative appropriation, such deficiency shall be posted to the Balancing Account described in Section 6.05 as a charge to the Wholesale Customers. Notwithstanding the foregoing, no such charge to the Wholesale Customers shall exceed \$4 million annually.

Amended Attachment M-3 illustrates the process for determining the Wholesale Capital Fund balance as of June 30, 2019.

F. Three years prior to the end of the Term, the SFPUC and BAWSCA will discuss the disposition of the Wholesale Capital Fund balance at the end of the Term. Absent

agreement, any balance remaining in the Wholesale Capital Fund at the end of the Term shall be transferred to the Balancing Account, to the credit of the Wholesale Customers.

6.09. SFPUC Adoption of Regional Water System 10-Year Capital Improvement Program

A. **Established Level of Service Goals and Objectives.** In approving the WSIP, the Commission adopted Level of Service Goals and Objectives that are, in part, used to develop capital programs related to water, including the 10-Year Capital Improvement Program for the Regional Water System (“10-Year CIP”). BAWSCA and the Wholesale Customers shall have the opportunity to review and provide written or oral comments on any changes to the Level of Service Goals and Objectives that may be submitted to the Commission for approval.

B. **Submittal of an Asset Management Policy.** Prior to December 31, 2020, the SFPUC shall develop and submit to the Commission for approval an Asset Management Policy applicable to the Regional Water System.

C. **Coordination of 10-Year CIP and SFPUC Budget Meetings.** The Commission annually reviews, updates, and adopts a 10-Year CIP pursuant to Section 8B.123 of the San Francisco Charter. At two-year intervals, the Commission holds two budget meetings concerning the 10-Year CIP. Over the course of the two budget meetings, the SFPUC reviews its budget priorities, potential changes to projects in the previously adopted 10-Year CIP, and the potential financial implications of such changes. In the event that Charter amendments are placed on the ballot that could alter or amend the City’s budget preparation and adoption efforts, BAWSCA shall be notified in advance of any proposed change that could result in a less robust CIP development effort, and BAWSCA and the SFPUC shall meet to consider BAWSCA’s comments on maintaining a robust CIP development effort.

D. **Mid-cycle Changes to the 10-Year CIP.** The SFPUC shall include within the Water Enterprise Capital Improvement Program Quarterly Projects Reports that it provides to the Commission (“CIP Quarterly Projects Reports”) discussion of any material changes proposed to projects that are included in the most recently adopted 10-Year CIP. The SFPUC defines a material change as a change that applies to a CIP project whose approved CIP budget is equal to or greater than \$5,000,000 that results in one or more of the following:

1. Increases the cost of the CIP project by more than 10%.
2. Increases the schedule of the CIP project by extending said schedule by 12 calendar months or greater.

3. Affects the SFPUC's ability to meet the Level of Service Goals and Objectives.

The SFPUC shall also include within the CIP Quarterly Projects Reports discussion of any new capital project that is not included in the most recently adopted 10-Year CIP if the SFPUC has 1) begun spending on the project and 2) anticipates that it will require total funding in excess of \$5,000,000. For such projects, the parties recognize that the work may be of an urgent nature and that details of those projects may be developing quickly to address a critical need. The SFPUC commits that, for these projects, an expanded discussion will be provided in quarterly reports generated 6 months following the creation of the project in the City's finance and accounting system. At a minimum, the discussion will include: 1) a detailed scope of work, 2) schedule, 3) cost breakdown, and 4) proposed source of funding. This level of detail shall continue to be included in subsequent quarterly reports through either the completion of the work or until the work is included as part of an adopted 10-Year CIP.

E. **BAWSCA and Wholesale Customer Notice and Review.** Beginning in 2020, at least 30 days before the first budget meeting, the SFPUC shall provide BAWSCA and the Wholesale Customers with written notice of the dates of the two budget meetings. At least 30 days before the first budget meeting, the SFPUC shall also provide BAWSCA and the Wholesale Customers with a draft of the 10-Year CIP and meet with those same parties to review potential candidate projects that it is considering for inclusion in the 10-Year CIP. Final materials for the first budget meeting will be made available to BAWSCA and the Wholesale Customers no less than 14 days prior to that budget meeting. Final materials for the second budget meeting will be made available to BAWSCA and the Wholesale Customers on the same date that they are made available to the Commission. Prior to the Commission's adoption of the 10-Year CIP at the second budget meeting, San Francisco shall respond, in writing, to all written comments by BAWSCA and the Wholesale Customers on the 10-Year CIP that were submitted prior to the date of the first budget meeting.

F. **Contents of Draft 10-Year CIP – Projects in Years One and Two of 10-Year Schedule.** The SFPUC's CIP projects generally fall into three categories: defined projects, placeholder concepts that could become projects, and programmatic spending for expenses likely to be made but for which there is no schedule. Projects in the near-term years of the 10-Year CIP have more definition than those in the outer years, and as a result more detailed information is available for them. For each project listed that has significant expected

expenditures identified in the first two years of the 10-Year CIP, the draft 10-Year CIP made available to BAWSCA and the Wholesale Customers shall include the following elements:

1. Project name.
2. Project description and justification.
3. Description of the project's relationship to the Level of Service Goals and Objectives.
4. Project asset classification for cost-allocation purposes, pursuant to Attachment R for Hetch Hetchy Enterprise assets, or as Regional or Retail for Water Enterprise assets.
5. Project schedule where applicable, broken down by phase, through to completion.
6. Total project budget estimate including a proposed inflation rate.

G. **Contents of Draft 10-Year CIP – Projects Listed After First Two Years of 10-Year Schedule.** For each project that is listed in years three through ten of the 10-Year CIP, the draft 10-Year CIP made available to BAWSCA and the Wholesale Customers shall include the following elements:

1. Project name.
2. Project description and justification.
3. Description of the project's relationship to the Level of Service Goals and Objectives.
4. Project asset classification for cost-allocation purposes, pursuant to Attachment R for Hetch Hetchy Enterprise assets, or as Regional or Retail for Water Enterprise assets.
5. Project schedule information that forms the basis for project planning if available.
6. Total project budget estimate.

H. **Additional Contents of Draft 10-Year CIP.** The draft 10-Year CIP made available to BAWSCA and the Wholesale Customers shall also include the following:

1. A discussion of any changes to projects in the previously adopted 10-Year CIP, the reasons for such changes, any impact of the proposed changes on the SFPUC's ability to achieve the Level of Service Goals

and Objectives, and the SFPUC's proposal for meeting the specific Level of Service Goals and Objectives in question.

2. A discussion of factors that have influenced the 10-Year CIP budget or identified projects, or have the potential to influence the overall budget or the number, cost and scale of identified projects, such as rate increase considerations, local rate setting policies, etc.
3. A discussion of how the CIP will be staffed.
4. A cash flow estimate for each project included as part of the first five years of the 10-Year CIP that considers historical spending and changes in the amount of work to be done.
5. Project spreadsheets that separate new projects from existing projects.
6. A summary roll-up for Regional costs, including all programmatic costs budgeted in the 10-Year CIP.

I. **Quarterly Reporting and Meetings.**

1. **CIP Quarterly Projects Reports.** The SFPUC shall include within the CIP Quarterly Projects Reports a detailed status update of each Regional project in the 10-Year CIP that has an estimated cost greater than \$5 million and a summary of the work completed to date for such projects. The CIP Quarterly Projects Reports shall focus on the first two years' projects in the 10-Year CIP, but shall also demonstrate a connection to the 10-Year CIP asset classification and the Level of Service Goals and Objectives. The CIP Quarterly Projects Reports shall identify any Regional project in the 10-Year CIP with an estimated cost greater than \$5 million that is behind schedule, and, for each project so identified, shall describe the SFPUC's plan and timeline for either making up the delay or adopting a revised project schedule. In each fourth quarter of the fiscal year CIP Quarterly Projects Report, the SFPUC will also address the status of Regional projects in the 10-Year CIP that have an estimated cost of less than \$5 million, noting any such projects that are behind schedule and describing the SFPUC's plan and timeline for either making up the delay or adopting a revised project schedule.

2. **Quarterly Meetings.** If requested by BAWSCA, the SFPUC shall hold quarterly meetings with BAWSCA to review each CIP Quarterly Projects Report, during which the SFPUC shall present information and detail about the individual projects and overall implementation of the 10-Year CIP, as well as the need for re-prioritization and/or the proposal

of new candidate projects for consideration as part of the next update of the 10-Year CIP. As part of the meeting held in each fourth quarter of the fiscal year, the SFPUC shall provide additional information and detail regarding the CIP development schedule and associated coordination proposed with BAWSCA.

Article 7. Accounting Procedures; Compliance Audit

7.01. SFPUC Accounting Principles, Practices

A. **Accounting Principles.** San Francisco will maintain the accounts of the SFPUC and the Water and Hetch Hetchy Enterprises in conformity with Generally Accepted Accounting Principles. San Francisco will apply all applicable pronouncements of the Governmental Accounting Standards Board (GASB) as well as statements and interpretations of the Financial Accounting Standards Board and Accounting Principles Board opinions issued on or before March 30, 1989, unless those pronouncements or opinions conflict with GASB pronouncements.

B. **General Rule.** San Francisco will maintain the accounting records of the SFPUC and the Water and Hetch Hetchy Enterprises in a format and level of detail sufficient to allow it to determine the annual Wholesale Revenue Requirement in compliance with this Agreement and to allow its determination of the Wholesale Revenue Requirement to be audited as provided in Section 7.04.

C. **Water Enterprise.** San Francisco will maintain an account structure which allows utility plant and operating and maintenance expenses to be segregated by location (inside San Francisco and outside San Francisco) and by function (Direct Retail, Regional and Direct Wholesale).

D. **Hetch Hetchy Enterprise.** San Francisco will maintain an account structure which allows utility plant and operating and maintenance expenses to be segregated into Water Only, Power Only and Joint categories.

E. **SFPUC.** San Francisco will maintain an account structure which allows any expenses of SFPUC bureaus that benefit only the Wastewater Enterprise, the Power-Only operations of the Hetch Hetchy Enterprise or Retail Customers to be excluded from the Wholesale Revenue Requirement.

F. **Utility Plant Ledgers.** San Francisco will maintain subsidiary plant ledgers for the Water and Hetch Hetchy Enterprises that contain unique identifying numbers for all assets included in the rate base and identify the original cost, annual depreciation, accumulated depreciation, date placed in service, useful life, salvage value if any, source of funding (e.g., bond series, revenues, grants), and classification for purposes of this Agreement.

G. **Debt.** San Francisco will maintain documentation identifying:

1. The portion of total bonded debt outstanding related to each series of each bond issue.
2. The portion of total interest expense related to each series of each bond issue.
3. The use of proceeds of each bond issue (including proceeds of commercial paper and/or other interim financial instruments redeemed or expected to be redeemed from bonds and earnings on the proceeds of financings) in sufficient detail to determine, for each bond issue, the proceeds and earnings of each (including proceeds and earnings of interim financing vehicles redeemed by a bond issue) and the total amounts expended on Direct Retail improvements and the total amounts expended on Regional improvements.

H. **Changes in Accounting.** Subject to subsections A thru G, San Francisco may change the chart of accounts and accounting practices of the SFPUC and the Water and Hetch Hetchy Enterprises. However, the allocation of any expense to the Wholesale Customers that is specified in the Agreement may not be changed merely because of a change in (1) the accounting system or chart of accounts used by SFPUC, (2) the account to which an expense is posted or (3) a change in the organizational structure of the SFPUC or the Water or Hetch Hetchy Enterprises.

I. **Audit.** San Francisco will arrange for an audit of the financial statements of Water and Hetch Hetchy Enterprises to be conducted each year by an independent certified public accountant, appointed by the Controller, in accordance with Generally Accepted Auditing Standards.

7.02. Calculation of and Report on Wholesale Revenue Requirement

A. Within five months after the close of each fiscal year, San Francisco will prepare a report showing its calculation of the Wholesale Revenue Requirement for the preceding fiscal year and the change in the balancing account as of the end of that fiscal year. The first such report will be prepared by November 30, 2010 and will cover fiscal year 2009-10 and the balancing account as of June 30, 2010.

B. The report will consist of the following items:

1. Statement of changes in the balancing account for the fiscal year being reported on, and for the immediately preceding fiscal year, substantially in the form of Attachment O.
2. Detailed supporting schedules 8.1 through 8.2 substantially in the form of Attachment N-2.
3. Description and explanation of any changes in San Francisco's accounting practices from those previously in effect.
4. Explanation of any line item of expense (shown on Attachment N-2, schedules 1 and 4) for which the amount allocated to the Wholesale Customers increased by (a) ten percent or more from the preceding fiscal year, or (b) more than \$1,000,000.
5. Representation letter signed by the SFPUC General Manager and by other SFPUC financial staff shown on Attachment P, as the General Manager may direct, subject to change in position titles at the discretion of the SFPUC.

C. The report will be delivered to the BAWSCA General Manager by the date identified in Subsection A.

Once the report has been delivered to BAWSCA, San Francisco will, upon request:

1. Provide BAWSCA with access to, and copies of, all worksheets and supporting documents used or prepared by San Francisco during its calculation of the Wholesale Revenue Requirement;
2. Make available to BAWSCA all supporting documentation and calculations used by San Francisco in preparing the report; and
3. Promptly provide answers to questions from BAWSCA staff about the report.

7.03. Appointment of Compliance Auditor

A. **Purpose.** The purpose of this section is to provide for an annual Compliance Audit by an independent certified public accountant of the procedures followed and the underlying data used by San Francisco in calculating the Wholesale Revenue Requirement for the preceding fiscal year. The annual Compliance Audit shall also determine whether the Wholesale Revenue Requirement has been calculated in accordance with the terms of the Agreement and whether amounts paid by the Wholesale Customers in excess of or less than

the Wholesale Revenue Requirement have been posted to the balancing account, together with interest as provided in Section 6.05.

B. **Method of Appointment.** The Controller shall select an independent certified public accountant ("Compliance Auditor") to conduct the Compliance Audit described below. The Compliance Auditor may be the same certified public accountant engaged by the Controller to audit the financial statements of the Water and Hetch Hetchy Enterprises. Subject to approval by the Controller and the General Manager of the SFPUC, the Compliance Auditor shall have the authority to engage such consultants as it deems necessary or appropriate to assist in the audit. The terms of this Article shall be incorporated into the contract between San Francisco and the Compliance Auditor, and the Wholesale Customers shall be deemed to be third-party beneficiaries of said contract.

7.04. Conduct of Compliance Audit

A. **Standards.** The Compliance Auditor shall perform the Compliance Audit in accordance with Generally Accepted Auditing Standards. In particular, its review shall be governed by the standards contained in Section AU 623 (Reports on Specified Elements, Accounts or Items of a Financial Statement) of the AICPA, Professional Standards, as amended from time to time.

B. **Preliminary Meeting; Periodic Status Reports; Access to Data.** Prior to commencing the audit, the Compliance Auditor shall meet with San Francisco and BAWSCA to discuss the audit plan, the procedures to be employed and the schedule to be followed. During the course of the audit, the Compliance Auditor shall keep San Francisco and BAWSCA informed of any unforeseen problems or circumstances which could cause a delay in the audit or any material expansion of the audit's scope. The Compliance Auditor shall be given full access to all records of the SFPUC and the Water and Hetch Hetchy Enterprises that the Auditor deems necessary for the audit.

C. **Audit Procedures.** The Compliance Auditor shall review San Francisco's calculation of the Wholesale Revenue Requirement and the underlying data in order to carry out the purpose of the audit described in Section 7.03.A and to issue the report described in Section 7.05. At a minimum, the Compliance Auditor shall address the following:

1. **Water Enterprise Operating and Maintenance Expenses.** The Compliance Auditor shall review Water Enterprise cost ledgers to determine whether the

recorded operating and maintenance expenses fairly reflect the costs incurred, were recorded on a basis consistent with applicable Generally Accepted Accounting Principles, and were allocated to the Wholesale Customers as provided in this Agreement.

2. Water Enterprise Administrative and General Expenses. The Compliance Auditor shall review Water Enterprise cost ledgers and other appropriate financial records, including those of the SFPUC, to determine whether the recorded administrative and general expenses fairly reflect the costs incurred by or allocated to the Water Enterprise, whether they were recorded on a basis consistent with applicable Generally Accepted Accounting Principles, whether SFPUC charges were allocated to the Water Enterprise in accordance with this Agreement, and whether the amount of administrative and general expenses allocated to the Wholesale Customers was determined as provided by this Agreement.

3. Property Taxes. The Compliance Auditor shall review Water Enterprise cost ledgers to determine whether the amount of property taxes shown on the report fairly reflects the property tax expense incurred by San Francisco for Water Enterprise property outside of San Francisco and whether there has been deducted from the amount to be allocated (1) all taxes actually reimbursed to San Francisco by tenants of Water Enterprise property under leases that require such reimbursement and (2) any refunds received from the taxing authority. The Compliance Auditor also shall determine whether the amount of property taxes allocated to the Wholesale Customers was determined as provided in this Agreement.

4. Debt Service. The Compliance Auditor shall review SFPUC records to determine whether debt service, and associated coverage requirements, were allocated to the Wholesale Customers as provided in this Agreement.

5. Amortization of Existing Assets in Service as of June 30, 2009. The Compliance Auditor shall review both Water and Hetch Hetchy Enterprise records to determine whether the payoff amount for Existing Assets allocated to the Wholesale Customers as shown on Attachment K-1 through K-4 was calculated as provided in Section 5.03 of this Agreement.

6. Revenue-Funded Capital Appropriations/Expenditures. The Compliance Auditor shall review San Francisco's calculation of actual expenditures on the wholesale share of revenue-funded New Regional Assets and remaining unexpended and unencumbered project balances in the "Wholesale Capital Fund" described in Section 6.08, to determine whether the procedures contained in that section were followed.

7. Hetch Hetchy Expenses. The Compliance Auditor shall determine whether Hetch Hetchy Enterprise expenses were allocated to the Wholesale Customers as provided in this Agreement.

D. Use of and Reliance on Audited Financial Statements and Water Use Data

1. In performing the audit, the Compliance Auditor shall incorporate any adjustments to the cost ledgers recommended by the independent certified public accountant, referred to in Section 7.01.I, which audited the financial statements of the Water and Hetch Hetchy Enterprises. The Compliance Auditor may rely upon the work performed by that independent certified public accountant if the Compliance Auditor reviews the work and is willing to take responsibility for it as part of the compliance audit.

2. In performing the Compliance Audit and issuing its report, the Compliance Auditor may rely on water use data furnished by the Water Enterprise, regardless of whether the Wholesale Customers contest the accuracy of such data. The Compliance Auditor shall have no obligation to independently verify the accuracy of the water use data provided by San Francisco; however, the Compliance Auditor shall disclose in its report any information which came to its attention suggesting that the water use data provided by San Francisco are inaccurate in any significant respect.

E. Exit Conference. Upon completion of the audit, the Compliance Auditor shall meet with San Francisco and BAWSCA to discuss audit findings, including (1) any material weakness in internal controls and (2) adjustments proposed by the Compliance Auditor and San Francisco's response (i.e., booked or waived).

7.05. Issuance of Compliance Auditor's Report

A. San Francisco will require the Compliance Auditor to issue its report no later than nine months after the fiscal year under audit (i.e., March 31 of the following calendar year). The Compliance Auditor's report shall be addressed and delivered to San Francisco and BAWSCA. The report shall contain:

1. A statement that the Auditor has audited the report on the calculation of the Wholesale Revenue Requirement and changes in the balancing account, and supporting documents, prepared by San Francisco as required by Section 7.02.

2. A statement that the audit was conducted in accordance with auditing standards generally accepted in the United States of America, and that the audit provides a reasonable basis for its opinion.

3. A statement that in the Compliance Auditor's opinion the Wholesale Revenue Requirement was calculated by San Francisco in accordance with this Agreement and that the change in the balancing account shown in San Francisco's report was calculated as required by this Agreement and presents fairly, in all material respects, changes in and the balance due to (or from) the Wholesale Customers as of the end of the fiscal year under audit.

7.06. Wholesale Customer Review

A. One or more Wholesale Customers, or BAWSCA, may engage an independent certified public accountant (CPA) to conduct a review (at its or their expense) of San Francisco's calculation of the annual Wholesale Revenue Requirement and a review of changes in the balancing account.

B. If a Wholesale Customer or BAWSCA wishes such a review to be conducted it will provide written notice to SFPUC within 30 days of the date the Compliance Auditor's report is issued. The notice will identify the CPA or accounting/auditing firm that will conduct the review and the specific aspects of the Compliance Auditor's report that are the subject of the review. If more than one notice of review is received by the SFPUC, the requesting Wholesale Customers shall combine and coordinate their reviews and select a lead auditor to act on their behalf for the purposes of requesting documents and conducting on-site investigations.

C. San Francisco will cooperate with the CPA appointed by a Wholesale Customer or BAWSCA. This cooperation includes making requested records promptly available, making knowledgeable SFPUC personnel available to timely and truthfully answer the CPA's questions and directing the Compliance Auditor to cooperate with the CPA.

D. The Wholesale Customer's review shall be completed within 60 days after the date the Compliance Auditor's report is issued. At the conclusion of the review, representatives of San Francisco and BAWSCA shall meet to discuss any differences between them concerning San Francisco's compliance with Articles 5 or 6 of this Agreement during the preceding fiscal year or San Francisco's calculation of the Wholesale Revenue Requirement for the preceding fiscal year. If such differences cannot be resolved, the dispute shall be submitted to arbitration in accordance with Section 8.01.

Article 8. Other Agreements of the Parties

8.01. Arbitration and Judicial Review

A. **General Principles re Scope of Arbitration.** All questions or disputes arising under the following subject areas shall be subject to mandatory, binding arbitration and shall not be subject to judicial determination:

1. the determination of the Wholesale Revenue Requirement, which shall include both the calculations used in the determination and the variables used in those calculations;
2. the SFPUC's adherence to accounting practices and conduct of the Compliance Audit; and
3. the SFPUC's classification of new or omitted assets for purposes of determining the Wholesale Revenue Requirement.

All other questions or disputes arising under this Agreement shall be subject to judicial determination. Disputes about the scope of arbitrability shall be resolved by the courts.

B. **Demand for Arbitration.** If any arbitrable question or dispute should arise, any Wholesale Customer or the SFPUC may commence arbitration proceedings hereunder by service of a written Demand for Arbitration. Demands for arbitration shall set forth all of the issues to be arbitrated, the general contentions relating to those issues, and the relief sought by the party serving the Demand. Within 45 days after service of a Demand upon it, any Wholesale Customer or the SFPUC may serve a Notice of Election to become a party to the arbitration and a Response to the issues set forth in the Demand. The Response shall include the party's general contentions and defenses with respect to the claims made in the Demand, and may include any otherwise arbitrable claims, contentions and demands that concern the fiscal year covered by the Demand. If a timely Notice of Election and Response is not filed by any such entity, it shall not be a party to the arbitration but shall nonetheless be bound by the award of the arbitrator. If no party to this Agreement serves a timely Notice of Election and Response, the party seeking arbitration shall be entitled to the relief sought in its Demand for Arbitration without the necessity of further proceedings. Any claims not made in a Demand or Response shall be deemed waived.

If a Demand or Notice of Election is made by the SFPUC, it shall be served by personal delivery or certified mail to each Wholesale Customer at the address of such customer as set forth in the billing records of the SFPUC. If a Demand or Notice of Election is made by a Wholesale Customer, service shall be by certified mail or personal delivery to the General Manager, SFPUC, 525 Golden Gate Avenue, 13th Floor, San Francisco, California 94102, and to each of the other Wholesale Customers. If arbitration is commenced, the Wholesale Customers shall use their best efforts to formulate a single, joint position with respect thereto. In any event, with respect to the appointment of arbitrators, as hereinafter provided, all Wholesale Customers that take the same position as to the issues to be arbitrated shall jointly and collectively be deemed to be a single party.

C. **Limitations Period.** All Demands For Arbitration shall be served within twelve months of receipt by BAWSCA of the Wholesale Revenue Requirement Compliance Auditor's Report for that year. If a party fails to file a Demand within the time period specified in this subsection, that party waives all present and future claims with respect to the fiscal year in question. If no such Demand is served within the twelve month period specified above, the SFPUC's determination of the Wholesale Revenue Requirement for that year shall be final and conclusive. Whether any particular claim is barred by the twelve month limitations period provided for herein shall be for the arbitrator to determine. Prior to the expiration of the twelve month limitations period, the parties to the dispute may agree by written stipulation to extend the period by up to six additional months.

The Arbitrator may order the alteration or recalculation of underlying Water Enterprise and/or Hetch Hetchy Enterprise accounts or asset classifications. Such changes shall be used to calculate the Wholesale Revenue Requirement for the fiscal year in dispute and shall also be used to determine future Wholesale Revenue Requirements, if otherwise applicable, even though the existing entries in such accounts or the asset classifications, in whole or in part, predate the twelve month period described above, so long as a timely arbitration Demand has been filed in accordance with this subsection.

D. **Number and Appointment of Arbitrators.** All arbitration proceedings under this section shall be conducted by a single arbitrator, selected by the SFPUC and a designated representative of the Wholesale Customers or each group of Wholesale Customers that take the same position with respect to the arbitration, within 75 days after service of the Demand. If the parties to the arbitration cannot agree on an arbitrator within 75 days, any party may petition

the Marin County Superior Court for the appointment of an arbitrator pursuant to Code of Civil Procedure Section 1281.6 (or any successor provision).

E. **Guidelines for Qualifications of Arbitrators.** The Wholesale Customers and the SFPUC acknowledge that the qualifications of the arbitrator will vary with the nature of the matter arbitrated, but, in general, agree that such qualifications may include service as a judge or expertise in one or more of the following fields: public utility law, water utility rate setting, water system and hydraulic engineering, utility accounting methods and practices, and water system operation and management. The parties to the arbitration shall use their best efforts to agree in advance upon the qualifications of any arbitrator to be appointed by the Superior Court.

F. **Powers of Arbitrator; Conduct of Proceedings**

1. Except as provided in this section, arbitrations under this section shall be conducted under and be governed by the provisions of California Code of Civil Procedure Sections 1282.2 through 1284.2 (hereinafter, collectively, "Code sections"), and arbitrators appointed hereunder shall have the powers and duties specified by the Code sections.

2. Within the meaning of the Code sections, the term "neutral arbitrator" shall mean the single arbitrator selected by the parties to the arbitration.

3. Unless waived in writing by the parties to the arbitration, the notice of hearing served by the arbitrator shall not be less than 90 days.

4. The lists of witnesses (including expert witnesses), and the lists of documents (including the reports of expert witnesses) referred to in Code of Civil Procedure Section 1282.2 shall be mutually exchanged, without necessity of demand therefore, no later than 60 days prior to the date of the hearing, unless otherwise agreed in writing by the parties to the arbitration. Upon application of any party, or on his or her own motion, the arbitrator may schedule one or more prehearing conferences for the purposes of narrowing and/or expediting resolution of the issues in dispute. Strict conformity to the rules of evidence is not required, except that the arbitrator shall apply applicable law relating to privileges and work product. The arbitrator shall consider evidence that he or she finds relevant and material to the dispute, giving the evidence such weight as is appropriate. The arbitrator may limit testimony to exclude evidence that would be immaterial or unduly repetitive, provided that all parties are afforded the opportunity to present material and relevant evidence.

5. Within thirty days after the close of the arbitration hearing, or such other time as the arbitrator shall determine, the parties will submit proposed findings and a proposed remedy to the arbitrator. The parties may file objections to their adversary's proposed findings and remedy within a time limit to be specified by the arbitrator. The arbitrator shall not base his or her award on information not obtained at the hearing.

6. The arbitrator shall render a written award no later than twelve months after the arbitrator is appointed, either by the parties or by the court, provided that such time may be waived or extended as provided in Code of Civil Procedure Section 1283.8.

7. The provisions for discovery set forth in Code of Civil Procedure Section 1283.05 are incorporated into and made part of this Agreement, except that: (a) leave of the arbitrator need not be obtained for the taking of depositions, including the depositions of expert witnesses; (b) the provisions of Code of Civil Procedure Section 2034.010 et seq., relating to discovery of expert witnesses, shall automatically be applicable to arbitration proceedings arising under this Agreement without the necessity for a formal demand pursuant to Section 2034.210 and the date for the exchange of expert discovery provided by Sections 2034.260 and 2034.270 shall be not later than 60 days prior to the date for the hearing; and (c) all reports, documents, and other materials prepared or reviewed by any expert designated to testify at the arbitration shall be discoverable. In appropriate circumstances, the arbitrator may order any party to this Agreement that is not a party to the arbitration to comply with any discovery request.

8. For the purposes of allocation of expenses and fees, as provided in Code of Civil Procedure Section 1284.2, if any two or more Wholesale Customers join together in a single, joint position in the arbitration, those Wholesale Customers shall be deemed to be a single party. If any Wholesale Customer or customers join together with the SFPUC in a single joint position in the arbitration, those Wholesale Customers and the SFPUC together shall be deemed to be a single party.

9. Subject to any other limitations imposed by the Agreement, the arbitrator shall have power to issue orders mandating compliance with the terms of the Agreement or enjoining violations of the Agreement. With respect to any arbitration brought to redress a claimed wholesale overpayment to the SFPUC, the arbitrator's power to award monetary relief shall be limited to entering an order requiring that an adjustment be made in the amount posted to the balancing account for the fiscal year covered by the Demand.

10. All awards of the arbitrator shall be binding on the SFPUC and the Wholesale Customers regardless of the participation or lack thereof by any Wholesale Customer or the SFPUC as a party to the arbitration proceeding. The parties to an arbitration shall have the power to modify or amend any arbitration award by mutual consent. The arbitrator shall apply California law.

8.02. Attorneys' Fees

A. **Arbitration or Litigation Between San Francisco and Wholesale Customers Arising under the Agreement or Individual Water Sales Contracts.** Each party will bear its own costs, including attorneys' fees, incurred in any arbitration or litigation arising under this Agreement or the Individual Water Sales Contracts between San Francisco and the Wholesale Customers. Notwithstanding the foregoing, and subject to the limitations contained herein, the SFPUC may allocate to the Wholesale Customers as an allowable expense, utilizing the composite rate used for allocating other Water Enterprise administrative and general expenses, any attorneys' fees and costs incurred by the SFPUC in connection with arbitration and/or litigation arising under this Agreement and/or the Individual Water Sales Contracts. Attorneys' fees incurred by the SFPUC for attorneys employed in the San Francisco City Attorney's office shall be billed at the hourly rates charged for the attorneys in question by the San Francisco City Attorney's Office to the SFPUC. Attorneys' fees incurred by the SFPUC for attorneys other than those employed in the San Francisco City Attorney's Office shall be limited to the hourly rates charged to the SFPUC for attorneys and paralegals with comparable experience employed in the San Francisco City Attorney's office and in no event shall exceed the highest hourly rate charged by any attorney or paralegal employed in the City Attorney's Office to the SFPUC.

B. Arbitration or Litigation Outside of Agreement Concerning the SFPUC Water System or Reserved Issues

1. The attorneys' fees and costs incurred by the SFPUC in litigation between San Francisco and one or more of the Wholesale Customers arising from matters outside of the Agreement, including, without limitation, litigation and/or arbitration concerning the issues specifically reserved in the Agreement, shall be allocated between the Retail Customers and the Wholesale Customers utilizing the composite rate used for allocating other Water Enterprise administrative and general expenses.

2. If, in any litigation described in subsection B.1 above, attorneys' fees and costs are awarded to one or more of the Wholesale Customers as prevailing parties, the

SFPUC's payment of the Wholesale Customers' attorneys' fees and costs shall not be an allowable expense pursuant to subsection A.

3. If, in any litigation described in subsection B.1, the SFPUC obtains an award of attorneys' fees and costs as a prevailing party against one or more of the Wholesale Customers, any such award shall be reduced to offset the amount of the SFPUC's fees and costs, if any, that have already been paid by the Wholesale Customers in the current or any prior fiscal years pursuant to subsection B.1 and the provisions of Articles 5 and 6 of the Agreement.

4. Nothing contained in this Agreement, including this subsection, shall authorize a court to award attorneys' fees and costs to a prevailing party as a matter of contract and/or the provisions of Civil Code Section 1717, in litigation between San Francisco and one or more of the Wholesale Customers arising from matters outside of the Agreement, including, without limitation, litigation and/or arbitration concerning the issues specifically reserved in the Agreement.

C. **Attorneys' Fees and Costs Incurred by the SFPUC in Connection with the Operation and Maintenance of the SFPUC Water Supply System.** All attorneys' fees and costs incurred by the SFPUC in connection with the operation and maintenance of the SFPUC's water supply system shall be allocated between Retail Customers and the Wholesale Customers utilizing the composite rate used for allocating other Water Enterprise administrative and general expenses.

8.03. Annual Meeting and Report

A. The parties wish to ensure that the Wholesale Customers may, in an orderly way, be informed of matters affecting the Regional Water System, including matters affecting the continuity and adequacy of their water supply from San Francisco.

For this purpose, the General Manager of the SFPUC shall meet annually with the Wholesale Customers and BAWSCA during the month of February, commencing February 2010. At these annual meetings, the SFPUC shall provide the Wholesale Customers a report on the following topics:

1. Capital additions under construction or being planned for the Regional Water System, including the status of planning studies, financing plans, environmental reviews, permit applications, etc.;

2. Water use trends and projections for Retail Customers and Wholesale Customers;
3. Water supply conditions and projections;
4. The status of any administrative proceedings or litigation affecting San Francisco's water rights or the SFPUC's ability to deliver water from the watersheds which currently supply the Regional Water System;
5. Existing or anticipated problems with the maintenance and repair of the Regional Water System or with water quality;
6. Projections of Wholesale Revenue Requirements for the next five years;
7. Any other topic which the SFPUC General Manager places on the agenda for the meeting;
8. Any topic which the Wholesale Customers, through BAWSCA, request be placed on the agenda, provided that the SFPUC is notified of the request at least 10 days before the meeting.

B. The General Manager of the SFPUC, the Assistant General Manager of the Water Enterprise, and the Assistant General Manager of Business Services-CFO will use their best efforts to attend the annual meetings. If one or more of these officers are unable to attend, they will designate an appropriately informed assistant to attend in their place.

8.04. Administrative Matters Delegated to BAWSCA

A. The Wholesale Customers hereby delegate the authority and responsibility for performing the following administrative functions contemplated in this Agreement to BAWSCA:

1. Approval of calculations of Proportional Annual Water Use required by Section 3.14 and Attachment J, "Water Use Measurement and Tabulation";
2. Approval of amendments to Attachments J and K-3 and K-4, "25-Year Payoff Schedules for Existing Rate Base";
3. Agreement that the Water Meter and Calibration Procedures Manual to be prepared by the SFPUC may supersede some or all of the requirements in Attachment J, as described in Section 3.14;

4. Conduct of Wholesale Customer review of SFPUC's calculation of annual Wholesale Revenue Requirement/Change in Balancing Account described in Section 7.06;

5. Approval of an adjustment to Wholesale Revenue Coverage as described in Section 6.06.

B. A majority of the Wholesale Customers may, without amending this Agreement, delegate additional administrative functions to BAWSCA. To be effective, such expanded delegation must be evidenced by resolutions adopted by the governing bodies of a majority of the Wholesale Customers. In 2014, all twenty-six Wholesale Customers adopted resolutions delegating authority to BAWSCA to initiate, defend and settle arbitration for the matters that, pursuant to Section 8.01 of this Agreement, are subject to mandatory, binding arbitration.

C. Unless otherwise explicitly stated, the administrative authority delegated to BAWSCA may be exercised by the General Manager/CEO of BAWSCA, rather than requiring action by the BAWSCA Board of Directors. In addition, the Wholesale Customers may, with the consent of BAWSCA, delegate to BAWSCA the initiation, defense, and settlement of arbitration proceedings provided for in Section 8.01.

8.05. Preservation of Water Rights; Notice of Water Rights Proceedings

A. It is the intention of San Francisco to preserve all of its water rights, irrespective of whether the water held under such water rights is allocated under this Agreement. Nothing in this Agreement shall be construed as an abandonment, or evidence of an intent to abandon, any of the water rights that San Francisco presently possesses.

B. San Francisco shall use its best efforts to give prompt notice to BAWSCA of any litigation or administrative proceedings to which San Francisco is a party involving water rights to the Regional Water System. The failure of San Francisco to provide notice as required by this section, for whatever reason, shall not give rise to any monetary liability.

8.06. SFPUC Rules and Regulations

The sale and delivery of all water under this Agreement shall be subject to such of the "Rules and Regulations Governing Water Service to Customers" of the Water Enterprise adopted by the Commission, as those rules and regulations may be amended from time to time, as are (1) applicable to the sale and delivery of water to the Wholesale Customers, (2) reasonable, and (3) not inconsistent with either this Agreement or with an Individual Water

Sales Contract. The SFPUC will give the Wholesale Customers notice of any proposal to amend the Rules and Regulations in a manner that would affect the Wholesale Customers. The notice will be delivered at least thirty days in advance of the date on which the proposal is to be considered by the Commission and will be accompanied by the text of the proposed amendment.

8.07. Reservations of, and Limitations on, Claims

A. **General Reservation of Raker Act Contentions.** The 1984 Agreement resolved a civil action brought against San Francisco by certain of the Wholesale Customers. Plaintiffs in that action contended that they, and other Wholesale Customers that are municipalities or special districts, were “co-grantees” within the meaning of Section 8 of the Act and were entitled to certain rights, benefits and privileges by virtue of that status. San Francisco disputed those claims.

Nothing in this Agreement, or in the Individual Water Sales Contracts, shall be construed or interpreted in any way to affect the ultimate resolution of the controversy between the parties concerning whether any of the Wholesale Customers are “co-grantees” under the Act and, if so, what rights, benefits and privileges accrue to them by reason of that claimed status.

B. **Claims Reserved but not Assertable During Term or Portions Thereof.** The following claims, which San Francisco disputes, are reserved but may not be asserted during the Term (or portions thereof, as indicated):

1. The Wholesale Customers’ claim that the Act entitles them to water at cost.
2. The Wholesale Customers’ claim that San Francisco is obligated under the Act or state law to supply them with additional water in excess of the Supply Assurance. This claim may not be asserted unless and until San Francisco decides not to meet projected water demands of Wholesale Customers in excess of the Supply Assurance pursuant to Section 4.06.
3. The claim by San Jose and Santa Clara that they are entitled under the Act, or any other federal or state law, to permanent, non-interruptible status and to be charged rates identical to those charged other Wholesale Customers. This claim may not be asserted unless and until San Francisco notifies San Jose or Santa Clara that it intends to interrupt or terminate water deliveries pursuant to Section 4.05.

4. The Wholesale Customers' claim that the SFPUC is not entitled to impose a surcharge for lost power generation revenues attributable to furnishing water in excess of the Supply Assurance. This claim may not be asserted unless and until SFPUC furnishes water in excess of the Supply Assurance during the Term and also includes such a surcharge in the price of such water.

5. Claims by Wholesale Customers (other than San Jose and Santa Clara, whose service areas are fixed) that SFPUC is obligated under the Act or state law to furnish water, within their Individual Supply Guarantee, for delivery to customers outside their existing service area and that Wholesale Customers are entitled to enlarge their service areas to supply those customers. Such claims may be asserted only after compliance with the procedure set forth in Section 3.03, followed by SFPUC's denial of, or failure for six months to act on, a written request by a Wholesale Customer to expand its service area.

C. **Waived Activities.** The Wholesale Customers (and the SFPUC, where specified) will refrain from the following activities during the Term (or portions thereof, as specified):

1. The Wholesale Customers and the SFPUC will not contend before any court, administrative agency or legislative body or committee that the methodology for determining the Wholesale Revenue Requirement (or the requirements for (a) amortization of the ending balance under the 1984 Agreement, or (b) contribution to the Wholesale Revenue Coverage) determined in accordance with this Agreement violates the Act or any other provision of federal law, state law, or San Francisco's City Charter, or is unfair, unreasonable or unlawful.

2. The Wholesale Customers will not challenge the transfer of funds by the SFPUC to any other San Francisco City department or fund, provided such transfer complies with the San Francisco City Charter. The transfer of its funds, whether or not permitted by the City Charter, will not excuse the SFPUC from its failure to perform any obligation imposed by this Agreement.

3. The Wholesale Customers and the SFPUC will not assert monetary claims against one another based on the 1984 Agreement other than otherwise arbitrable claims arising from the three fiscal years immediately preceding the start of the Term (i.e., FYs 2006-07, 2007-08 and 2008-09). Such claims, if any, shall be governed by the dispute resolution provisions of this Agreement, except that the time within which arbitration must be commenced shall be 18 months from delivery of the Compliance Auditor's report.

D. **Other**

1. This Agreement shall determine the respective monetary rights and obligations of the parties with respect to water sold by the SFPUC to the Wholesale Customers during the Term. Such rights and obligations shall not be affected by any judgments or orders issued by any court in litigation, whether or not between parties hereto, and whether or not related to the controversy over co-grantee status, except for arbitration and/or litigation expressly permitted in this Agreement. No judicial or other resolution of issues reserved by this section will affect the Wholesale Revenue Requirement which, during the Term, will be determined exclusively as provided in Articles 5, 6 and 7 of this Agreement.

2. Because delays in the budget process or other events may cause the SFPUC to defer the effective date of changes in wholesale rates until after the beginning of the fiscal year, this Agreement does not require the SFPUC to make changes in wholesale rates effective at the start of the fiscal year or at any other specific date.

3. The Wholesale Customers do not, by executing this Agreement, concede the legality of the SFPUC's establishing Interim Supply Allocations, as provided in Article 4 or imposing Environmental Enhancement Surcharges on water use in excess of such allocations. Any Wholesale Customer may challenge such allocation when imposed and/or such surcharges if and when levied, in any court of competent jurisdiction.

4. The furnishing of water in excess of the Supply Assurance by San Francisco to the Wholesale Customers shall not be deemed or construed to be a waiver by San Francisco of its claim that it has no obligation under any provision of law to supply such water to the Wholesale Customers, nor shall it constitute a dedication by San Francisco to the Wholesale Customers of such water.

8.08. Prohibition of Assignment

A. This Agreement shall be binding on, and shall inure to the benefit of, the parties and their respective successors and permitted assigns. Each Wholesale Customer agrees that it will not transfer or assign any rights or privileges under this Agreement, either in whole or in part, or make any transfer of all or any part of its water system or allow the use thereof in any manner whereby any provision of this Agreement will not continue to be binding on it, its assignee or transferee, or such user of the system. Any assignment or transfer in violation of this covenant, and any assignment or transfer that would result in the supply of water in violation of the Act, shall be void.

B. Nothing in this section shall prevent any Wholesale Customer (except the California Water Service Company and Stanford) from entering into a joint powers agreement or a municipal or multi-party water district with any other Wholesale Customer (except the two listed above) to exercise the rights and obligations granted to and imposed upon the Wholesale Customers hereunder, nor shall this section prevent any Wholesale Customer (except the two listed above) from succeeding to the rights and obligations of another Wholesale Customer hereunder as long as the Wholesale Service Area served by the Wholesale Customers involved in the succession is not thereby enlarged.

8.09. Notices

A. All notices and other documents that San Francisco is required or permitted to send to the Wholesale Customers under this Agreement shall be sent to each and all of the Wholesale Customers by United States mail, first class postage prepaid, addressed to each Wholesale Customer at the address to which monthly water bills are mailed by the Water Enterprise.

B. All notices or other documents which the Wholesale Customers are required or permitted to send to San Francisco under this Agreement shall be sent by United States mail, first class postage prepaid, addressed as follows:

General Manager
San Francisco Public Utilities Commission
525 Golden Gate Avenue, 13th Floor
San Francisco, CA 94102

C. Each Wholesale Customer is a member of BAWSCA. San Francisco shall send a copy of each notice or other document which it is required to send to all Wholesale Customers to BAWSCA addressed as follows:

General Manager/CEO
Bay Area Water Supply and Conservation Agency
155 Bovet Road, Suite 650
San Mateo, CA 94402

The failure of San Francisco to send a copy of such notices or documents to BAWSCA shall not invalidate any rate set or other action taken by San Francisco.

D. Any party (or BAWSCA) may change the address to which notice is to be sent to it under this Agreement by notice to San Francisco (in the case of a change desired by a Wholesale Customer or BAWSCA) and to the Wholesale Customer and BAWSCA (in the case of a change desired by San Francisco).

The requirements for notice set forth in Section 8.01 concerning arbitration shall prevail over this section, when they are applicable.

8.10. Incorporation of Attachments

Attachments A through R, referred to herein, are incorporated in and made a part of this Agreement.

8.11. Interpretation

In interpreting this Agreement, or any provision thereof, it shall be deemed to have been drafted by all signatories, and no presumption pursuant to Civil Code Section 1654 may be invoked to determine the Agreement's meaning. The marginal headings and titles to the sections and paragraphs of this Agreement are not a part of this Agreement and shall have no effect upon the construction or interpretation of any part hereof.

8.12. Actions and Approvals by San Francisco

Whenever action or approval by San Francisco is required or contemplated by this Agreement, authority to act or approve shall be exercised by the Commission, except if such action is required by law to be taken, or approval required to be given, by the San Francisco Board of Supervisors. The Commission may delegate authority to the General Manager in accordance with the San Francisco City Charter and Administrative Code, except for actions that this Agreement requires to be taken by the Commission.

8.13. Counterparts

Execution of this Agreement may be accomplished by execution of separate counterparts by each signatory. San Francisco shall deliver its executed counterpart to BAWSCA and the counterpart which each Wholesale Customer executes shall be delivered to San Francisco. The separate executed counterparts, taken together, shall constitute a single agreement.

8.14. Limitations on Damages

A. Unless otherwise prohibited by this Agreement, general or direct damages may be recovered for a breach of a party's obligations under this Agreement. No party is liable for, or may recover from any other party, special, indirect or consequential damages or incidental damages, including, but not limited to, lost profits or revenue. No damages may be awarded for a breach of Section 8.17.

B. The limitations in subsection A apply only to claims for damages for an alleged breach of this Agreement. These limitations do not apply to claims for damages for an alleged breach of a legal duty that arises independently of this Agreement, established by constitution or statute.

C. If damages would be an inadequate remedy for a breach of this Agreement, equitable relief may be awarded by a court in a case in which it is otherwise proper.

D. This section does not apply to any claim of breach for which arbitration is the exclusive remedy pursuant to Section 8.01.A.

8.15. Force Majeure

A. **Excuse from Performance.** No party shall be liable in damages to any other party for delay in performance of, or failure to perform, its obligations under this Agreement, including the obligations set forth in Sections 3.09 and 4.06, if such delay or failure is caused by a "Force Majeure Event."

B. **Notice.** The party claiming excuse shall deliver to the other parties a written notice of intent to claim excuse from performance under this Agreement by reason of a Force Majeure Event. Notice required by this section shall be given promptly in light of the circumstances, and, in the case of events described in (c), (d) or (e) of the definition of Force Majeure Event only, not later than ten (10) days after the occurrence of the Force Majeure Event. Such notice shall describe the Force Majeure Event, the services impacted by the claimed event, the length of time that the party expects to be prevented from performing, and the steps which the party intends to take to restore its ability to perform.

C. **Obligation to Restore Ability to Perform.** Any suspension of performance by a party pursuant to this section shall be only to the extent, and for a period of no longer duration

than, required by the nature of the Force Majeure Event, and the party claiming excuse shall use its best efforts to remedy its inability to perform as quickly as possible.

8.16. No Third-Party Beneficiaries

This Agreement is exclusively for the benefit of the parties and not for the benefit of any other Person. There are no third-party beneficiaries of this Agreement and no person not a party shall have any rights under or interests in this Agreement.

No party may assert a claim for damages on behalf of a person other than itself, including a person that is not a party.

8.17. Good Faith and Fair Dealing

San Francisco and the Wholesale Customers each acknowledge their obligation under California law to act in good faith toward, and deal fairly with, each other with respect to this Agreement.

Article 9. Implementation and Special Provisions Affecting Certain Wholesale Customers

9.01. General; Individual Water Sales Contracts

A. As described in Section 1.03, San Francisco previously entered into Individual Water Sales Contracts with each of the Wholesale Customers. The term of the majority of Individual Water Sales Contracts will expire on June 30, 2009, concurrently with the expiration of the 1984 Agreement. Except as provided below in this Article, each of the Wholesale Customers will execute a new Individual Water Sales Contract with San Francisco concurrently with its approval of the Agreement.

B. The Individual Water Sales Contracts will describe the service area of each Wholesale Customer, identify the location and size of connections between the Regional Water System and the Wholesale Customer's distribution system, provide for periodic rendering and payment of bills for water usage, and in some instances contain additional specialized provisions unique to the particular Wholesale Customer and not of general concern or applicability. A sample Individual Water Sales Contract is provided at Attachment F. The Individual Water Sales Contracts between San Francisco and the Wholesale Customers will not contain any provision inconsistent with Articles 1 through 8 of this Agreement except (1) as provided below in this Article or (2) to the extent that such provisions are not in derogation of the Fundamental Rights of other Wholesale Customers under this Agreement. Any provisions in an Individual Water Sales Contract which are in violation of this section shall be void.

9.02. California Water Service Company

A. The parties recognize that the California Water Service Company is an investor-owned utility company and, as such, has no claim to co-grantee status under the Act, which specifically bars private parties from receiving for resale any water produced by the Hetch Hetchy portion of the Regional Water System. Accordingly, the following provisions shall apply to the California Water Service Company, notwithstanding anything to the contrary elsewhere in this Agreement.

B. The total quantity of water delivered by San Francisco to the California Water Service Company shall not in any calendar year exceed 47,400 acre feet, which is the estimated average annual production of Local System Water. If San Francisco develops additional Local System Water after the Effective Date, it may (1) increase the maximum

delivery amount stated herein; and (2) increase the Supply Assurance, but not necessarily both. San Francisco has no obligation to deliver water to California Water Service Company in excess of the maximum stated herein, except as such maximum may be increased by San Francisco pursuant to this subsection. The maximum annual quantity of Local System Water set forth in this subsection is intended to be a limitation on the total quantity of water that may be allocated to California Water Service Company, and is not an Individual Supply Guarantee for purposes of Section 3.02. The maximum quantity of Local System Water set forth in this subsection is subject to reduction in response to (1) changes in long-term hydrology or (2) environmental water requirements that may be imposed by or negotiated with state and federal resource agencies in order to comply with state or federal law or to secure applicable permits for construction of Regional Water System facilities. San Francisco shall notify California Water Service Company of any anticipated reduction of the quantity of Local System Water set forth in this subsection, along with an explanation of the basis for the reduction.

C. Notwithstanding anything in Section 8.08 to the contrary, California Water Service Company shall have the right to assign to a public agency having the power of eminent domain all or a portion of the rights of California Water Service Company under any contract between it and San Francisco applicable to any individual district of California Water Service Company in connection with the acquisition by such public agency of all or a portion of the water system of California Water Service Company in such district. In the event of any such assignment of all the rights, privileges and obligations of California Water Service Company under such contract, California Water Service Company shall be relieved of all further obligations under such contract provided that the assignee public agency expressly assumes the obligations of California Water Service Company thereunder. In the event of such an assignment of a portion of the rights, privileges and obligations of California Water Service Company under such contract, California Water Service Company shall be relieved of such portion of such obligations so assigned thereunder provided that the assignee public agency shall expressly assume such obligations so assigned to it.

D. Should California Water Service Company seek to take over or otherwise acquire, in whole or in part, the service obligations of another Wholesale Customer under Section 3.03.E, it will so inform San Francisco at least six months prior to the effective date of the sale and provide information concerning the total additional demand proposed to be served, in order that San Francisco may compare the proposed additional demand to the then-current estimate of Local System Water. In this regard, California Water Service Company has notified

the SFPUC that it has reached an agreement to acquire the assets of Skyline County Water District ("Skyline") and assume the responsibility for providing water service to customers in the Skyline service area. California Water Service Company has advised the SFPUC that, on September 18, 2008, the California Public Utilities Commission approved California Water Service Company's acquisition of Skyline. The SFPUC anticipates approving the transfer of Skyline's Supply Guarantee as shown on Attachment C to California Water Service Company and the expansion of California Water Service Company's service area to include the current Skyline service area before the Effective Date of this Agreement. All parties to this Agreement authorize corresponding modifications of Attachment C, as well as any of the Agreement's other provisions, to reflect the foregoing transaction without the necessity of amending this Agreement.

E. Nothing in this Agreement shall preclude San Francisco from selling water to any county, city, town, district, political subdivision, or other public agency for resale to customers within the service area of the California Water Service Company. Nothing in this Agreement shall require or contemplate any delivery of water to California Water Service Company in violation of the Act.

F. Nothing in this Agreement shall alter, amend or modify the Findings of Fact and Conclusions of Law and the Judgment dated May 25, 1961, in that certain action entitled City and County of San Francisco v. California Water Service Company in the Superior Court of the State of California in and for the County of Marin, No. 23286, as modified by the Quitclaim Deed from California Water Service Company to San Francisco dated August 22, 1961. The rights and obligations of San Francisco and California Water Service Company under these documents shall continue as therein set forth.

9.03. City of Hayward

A. San Francisco and the City of Hayward ("Hayward") entered into a water supply contract on February 9, 1962 ("the 1962 contract") which provides, inter alia, that San Francisco will supply Hayward with all water supplemental to sources and supplies of water owned or controlled by Hayward as of that date, in sufficient quantity to supply the total water needs of the service area described on an exhibit to the 1962 contract "on a permanent basis." The service area map attached as Exhibit C to the 1962 contract was amended in 1974 to remove an area of land in the Hayward hills and in 2008 to make minor boundary adjustments identified in SFPUC Resolution No. 08-0035.

B. The intention of the parties is to continue the 1962 contract, as amended, in effect as the Individual Water Sales Contract between San Francisco and Hayward. Accordingly, it shall not be necessary for San Francisco and Hayward to enter into a new Individual Water Sales Contract pursuant to this Article and approval of this Agreement by Hayward shall constitute approval of both this Agreement and an Individual Water Sales Contract for purposes of Section 1.03. The 1962 contract, as amended, will continue to describe the service area of Hayward, while rates for water delivered to Hayward during the Term shall be governed by Article 5 hereof. The 1962 contract, as amended, will continue in force after the expiration of the Term.

9.04. Estero Municipal Improvement District

A. San Francisco and the Estero Municipal Improvement District ("Estero") entered into a water supply contract on August 24, 1961, the term of which continues until August 24, 2011 ("the 1961 Contract"). The 1961 Contract provides, inter alia, that San Francisco will supply Estero with all water supplemental to sources and supplies of water owned or controlled by Estero as of that date, in sufficient quantity to supply the total water needs of the service area described on an exhibit to the 1961 Contract.

B. The intention of the parties is to terminate the 1961 Contract and replace it with a new Individual Water Sales Contract which will become effective on July 1, 2009. The new Individual Water Sales Contract will describe the current service area of Estero. The Individual Supply Guarantee applicable to Estero shall be 5.9 MGD, rather than being determined as provided in the 1961 Contract.

9.05. Stanford University

A. The parties recognize that The Board of Trustees of The Leland Stanford Junior University ("Stanford") operates a non-profit university, and purchases water from San Francisco for redistribution to the academic and related facilities and activities of the university and to residents of Stanford, the majority of whom are either employed by or students of Stanford. Stanford agrees that all water furnished by San Francisco shall be used by Stanford only for domestic purposes and those directly connected with the academic and related facilities and activities of Stanford, and no water furnished by San Francisco shall be used in any area now or hereafter leased or otherwise used for industrial purposes or for commercial purposes

other than those campus support facilities that provide direct services to Stanford faculty, students or staff such as the U.S. Post Office, the bookstore and Student Union.

Nothing in this Agreement shall preclude San Francisco from selling water to any county, city, town, political subdivision or other public agency for resale to Stanford or to customers within the service area of Stanford.

B. Notwithstanding anything in Section 8.08 to the contrary, Stanford shall have the right to assign to a public agency having the power of eminent domain all or a portion of the rights of Stanford under this Agreement or the Individual Water Sales Contract between it and San Francisco in connection with the acquisition by such public agency of all or a portion of Stanford's water system. In the event of any such assignment of all the rights, privileges, and obligations of Stanford under such contract, Stanford shall be relieved of all further obligations under such contract, provided that the assignee public agency expressly assumes Stanford's obligations thereunder. In the event of such an assignment of a portion of the rights, privileges, and obligations of Stanford under such contract, Stanford shall be relieved of such obligations so assigned thereunder, provided that the assignee public agency shall expressly assume such obligations so assigned to it.

Nothing in this Agreement shall require or contemplate any delivery of water to Stanford in violation of the Act.

9.06. City of San Jose and City of Santa Clara

A. **Continued Supply on Temporary, Interruptible Basis.** During the term of the 1984 Agreement, San Francisco provided water to the City of San Jose ("San Jose") and the City of Santa Clara ("Santa Clara") on a temporary, interruptible basis pursuant to SFPUC Resolution No. 85-0256. Subject to termination or reduction of supply as provided in Section 4.05 of this Agreement, San Francisco will continue to supply water to San Jose and Santa Clara on a temporary, interruptible basis pending a decision by the Commission, pursuant to Section 4.05.H, as to whether to make San Jose and Santa Clara permanent customers of the Regional Water System. San Francisco will furnish water to San Jose and Santa Clara at the same rates as those applicable to other Wholesale Customers pursuant to this Agreement. Water delivered to San Jose and Santa Clara after July 1, 2009 may be limited by the SFPUC's ability to meet the full needs of all its other Retail and Wholesale Customers. The service areas of San Jose and Santa Clara set forth in their Individual Water Sales Contracts may not be

expanded using the procedure set forth in Section 3.03. The combined annual average water usage of San Jose and Santa Clara shall not exceed 9 MGD. The allocation of that total amount between San Jose and Santa Clara shall be as set forth in their Individual Water Sales Contracts.

B. **Reservation of Rights**. In signing this Agreement, neither San Jose nor Santa Clara waives any of its rights to contend, in the event that San Francisco (1) elects to terminate or interrupt water deliveries to either or both of the two cities prior to 2028 using the process set forth in Section 4.05, or (2) does not elect to take either city on as a permanent customer in 2028, that it is entitled to permanent customer status, pursuant to the Act or any other federal or state law. Santa Clara's reservation of rights is limited to its existing Service Area A, as shown on Attachment Q-2. Service Area B, south of Highway 101, was added in 2018 solely for the operational convenience of Santa Clara. Santa Clara waives its right to make claims described in this Section 9.06.B and Section 8.07.B.3 with respect to Service Area B. In signing this Agreement, San Francisco does not waive its right to deny any or all such contentions.

9.07. City of Brisbane, Guadalupe Valley Municipal Improvement District, Town of Hillsborough

A. The parties acknowledge that San Francisco has heretofore provided certain quantities of water to the City of Brisbane ("Brisbane"), Guadalupe Valley Municipal Improvement District ("Guadalupe") and the Town of Hillsborough ("Hillsborough") at specified rates or without charge pursuant to obligations arising out of agreements between the predecessors of San Francisco and these parties, which agreements are referred to in judicial orders, resolutions of the SFPUC and/or the 1960 contracts between San Francisco and Brisbane, Guadalupe and Hillsborough. The parties intend to continue those arrangements and accordingly agree as follows:

1. Nothing in this Agreement is intended to alter, amend or modify the terms of SFPUC Resolution No. 74-0653 or the indenture of July 18, 1908 between the Guadalupe Development Company and the Spring Valley Water Company.

2. Nothing in this Agreement is intended to alter, amend or modify the Findings of Fact and Conclusions of Law and Judgment dated May 25, 1961 in that certain action entitled City and County of San Francisco v. Town of Hillsborough in the Superior Court of the State of California in and for the County of Marin, No. 23282, as modified by the Satisfaction of Judgment filed October 23, 1961 and the Compromise and Release between

Hillsborough and San Francisco dated August 22, 1961. The rights and obligations of Hillsborough under these documents shall continue as therein set forth.

3. Nothing in this Agreement is intended to affect or prejudice any claims, rights or remedies of Guadalupe or of Crocker Estate Company, a corporation, or of Crocker Land Company, a corporation, or of San Francisco, or of their successors and assigns, respectively, with respect to or arising out of that certain deed dated May 22, 1884, from Charles Crocker to Spring Valley Water Works, a corporation, recorded on May 24, 1884, in Book 37 of Deeds at page 356, Records of San Mateo County, California, as amended by that certain Deed of Exchange of Easements in Real Property and Agreement for Trade in Connection Therewith, dated July 29, 1954, recorded on August 4, 1954, in Book 2628, at page 298, Official Records of said San Mateo County, or with respect to or arising out of that certain action involving the validity or enforceability of certain provisions of said deed entitled City and County of San Francisco v. Crocker Estate Company, in the Superior Court of the State of California in and for the County of Marin, No. 23281.

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ATTACHMENT A

Attachment A - Definitions

“1984 Agreement” refers to the 1984 Settlement Agreement and Master Water Sales Contract between the City and County of San Francisco and certain Suburban Purchasers in San Mateo County, Santa Clara County and Alameda County, which expires on June 30, 2009.

“Act” refers to the Raker Act, 38 Stat. 242, the Act of Congress, enacted in 1913, that authorized the construction of the Hetch Hetchy system on federal lands.

“Adjusted Proportional Annual Use” means the respective percentages of annual water use, as adjusted to reflect deliveries of water by the Hetch Hetchy Enterprise to outside City Retail Customers. The adjustment is calculated each year as described in Section B of Attachment J and is shown on lines 18 and 19 of Table 1 of that Attachment.

“Agreement” refers to this Water Supply Agreement, by and among San Francisco and the Wholesale Customers who approve this Agreement in accordance with Section 1.03.

“BAWSCA” refers to the Bay Area Water Supply and Conservation Agency established pursuant to Division 31 of the California Water Code (Water Code §§81300-81461) or its successor and permitted assigns.

“CEQA” refers to the California Environmental Quality Act found at §§21000 et seq. of the Public Resources Code and the Guidelines for the California Environmental Quality Act found at §§15000 et seq. of Title 14 of the California Code of Regulations, as amended from time to time.

“Commission” means the governing board of the SFPUC, whose members, as of the date of this Agreement, are appointed by the Mayor of San Francisco and confirmed by the San Francisco Board of Supervisors.

“Compliance Audit” refers to the annual audit of the Wholesale Revenue Requirement by the Compliance Auditor required by Sections 7.03 through 7.05.

“Compliance Auditor” refers to the independent certified public accountant chosen by the San Francisco Controller to conduct each fiscal year’s audit of the SFPUC’s calculation of the Wholesale Revenue Requirement as provided in Section 7.03.B.

“Countywide Cost Allocation Plan” refers to the full costs of the Water and Hetch Hetchy Enterprises’ prorated share of San Francisco city government expenses that are not directly billed to city departments, as determined by the Controller of the City and County of San Francisco.

“Debt Service” means principal and interest paid during a fiscal year on Indebtedness incurred by the SFPUC for the 2006 Revenue Bonds, Series A, and subsequently issued Indebtedness (exclusive of 2006 Revenue Bonds Series B and C), the proceeds of which are used or are scheduled to be used for the acquisition or construction of New Regional Assets or to refund such Indebtedness.

“Direct Retail” refers to Regional Water System capital or operating expenditures that are incurred to provide water service solely to Retail Customers.

“Direct Wholesale” refers to Regional Water System capital or operating expenditures that are incurred to provide water service solely to one or more Wholesale Customers.

“Drought” means a water shortage caused by lack of precipitation, as reflected in resolutions of the Commission calling for voluntary or mandatory water rationing based on evaluation of water stored or otherwise available to the Regional Water System, whether or not the Commission declares a water shortage emergency pursuant to Water Code §§ 350 et seq., as amended from time to time.

“Effective Date” refers to the date this Agreement will become effective in accordance with the terms of Section 1.03.

“Emergency” means a sudden, non-drought event, such as an earthquake, failure of Regional Water System infrastructure or other catastrophic event or natural disaster that results in an insufficient supply of water available to the Retail or Wholesale Service Areas for basic human consumption, firefighting, sanitation, and fire protection.

“Encumbrance” or **“Encumber”** refers to the process by which the City Controller certifies the availability of amounts previously appropriated by the Commission for specifically identified SFPUC capital projects performed either by third parties or through work orders to other City departments.

“Environmental Enhancement Surcharge” means the surcharge to be imposed by the SFPUC on individual parties to this Agreement whose use exceeds their Interim Supply Allocation when the collective use of water by all parties to this Agreement is in excess of the Interim Supply Limitation.

“ERRP” refers to a SFPUC document entitled *Emergency Response and Recovery Plan: Regional Water System* (“ERRP”) dated August 23, 2003, and updated November 2006.

“Excess Use Charges” are monthly charges set by the SFPUC, in the form of multipliers, that are applied to the Wholesale Customer water rates during times of mandatory rationing if a Wholesale Customer's water usage is greater than its shortage allocation. Excess Use Charges are further described in Section 4 of the Tier 1 Shortage Plan (Attachment H).

“Existing Assets” refers to Regional and Hetch Hetchy Water-Only and Water-Related capital assets plant in service as of June 30, 2009.

“Existing System Assets” refers to all Water Enterprise and Hetch Hetchy Enterprise assets and assets that are components of, or appurtenances thereto. Existing Assets are a subset of the Existing System Assets for repayment of capital costs under Section 5.03.

“Existing Facilities” means those wells and associated infrastructure owned by the Participating Pumpers and in existence as of the effective date of the Project Operating Agreement, and any replacements of Existing Facilities irrespective of location.

“Force Majeure Event” means an event not the fault of, and beyond the reasonable control of, the party claiming excuse which makes it impossible or extremely impracticable for such party to perform obligations imposed on it by this Agreement, by virtue of its effect on physical facilities and their operation or employees essential to such performance. Force Majeure Events include (a) an “act of God” such as an earthquake, flood, earth movement, or similar catastrophic event, (b) an act of the public enemy, terrorism, sabotage, civil disturbance or similar event, (c) a strike, work stoppage, picketing or similar concerted labor action, (d) delays in construction caused by unanticipated negligence or breach of contract by a third party or inability to obtain essential materials after diligent and timely efforts; or (e) an order or regulation issued by a federal or state regulatory agency after the Effective Date or a judgment or order entered by a federal or state court after the Effective Date.

“Fundamental Rights” of Wholesale Customers are their status as parties to this Agreement, their allocation of water recognized in Section 3.02, their protection against arbitrary, unreasonable, or unjustly discriminatory rates provided in Section 6.04, and any specific rights described in Article 9.

“Groundwater Storage and Recovery Project” refers to a WSIP project for groundwater storage and recovery in the Southern portion of the Westside Basin approved in SFPUC Resolution No. 14-0127 dated August 12, 2014.

“Hetch Hetchy Enterprise” refers to Hetch Hetchy Water and Power Enterprise, a SFPUC operating department.

“Imputed Sales” apply when a Wholesale Customer does not meet the minimum annual purchase requirements of Section 3.07.C, except in fiscal years in which a waiver of these requirements is in effect. Imputed Sales are calculated as the difference between (1) a Wholesale Customer’s metered water purchases during a fiscal year, from July 1 to June 30, and (2) the larger of (a) or (b) as follows: (a) the Wholesale Customer’s Minimum Annual Purchase Quantity, as specified in Attachment E, or (b) the Wholesale Customer’s Temporary Modified Minimum Annual Purchase Quantity, as specified in Attachment E-1. If a Wholesale Customer has more than one Temporary Modified Minimum Annual Purchase Quantity, the largest quantity is used for calculating Imputed Sales. Imputed Sales are considered wholesale water usage for the purposes of calculating the Proportional Annual Use, and any fees charged for Imputed Sales are considered wholesale revenues.

“In Lieu Water” refers to Regional Water System water, subject to the limitations set forth in Section 9.02 of this Agreement for water delivered to California Water Service Company, that the SFPUC delivers at no charge on an interruptible basis to the Participating Pumpers, to replace groundwater that the Participating Pumpers refrain from pumping using their Existing Facilities during storage periods under the Project Operating Agreement.

“Include” and its variants mean “including but not limited to” whenever used in this Agreement, regardless of whether or not it is capitalized.

“Indebtedness” includes revenue bonds, bond anticipation notes, certificates of participation (excluding certificates of participation towards which SFPUC contributes debt service as an operating expense), and commercial paper.

“Individual Water Sales Contract” refers to the contracts between each Wholesale Customer and San Francisco contemplated in Section 9.01 that details customer-specific matters such as location of service connections, service area maps and other matters specific to that customer.

“Individual Supply Guarantee” refers to each Wholesale Customer’s share of the Supply Assurance, as shown in Attachment C.

“Interim Supply Allocation” refers to each Wholesale Customer’s share, to be established by the SFPUC pursuant to Section 4.02, of the Interim Supply Limitation.

“Interim Supply Limitation” refers to the 265 MGD annual average limitation on water deliveries until December 31, 2018 from Regional Water System watersheds imposed by the SFPUC in its approval of the WSIP in Resolution Number 08-0200 dated October 30, 2008.

“Irrigation Well Owners” refers to the Hills of Eternity, Home of Peace, and Salem Cemetery; Eternal Home Cemetery; Woodlawn Cemetery; Holy Cross Cemetery; Italian Cemetery; Olivet Cemetery; Cypress Lawn Cemetery; and the California Golf Club, located within the Southern portion of the Westside Basin.

“Irrigation Well Owner Replacement Water” refers to water supplied by the Regional Water System delivered on a standby basis by the SFPUC, or wheeled through California Water Service Company’s South San Francisco District System, for delivery to Irrigation Well Owners as may be necessary under the MMRP.

“Joint,” when used in connection with Hetch Hetchy Enterprise assets or expenses, refers to assets used or expenses incurred in providing both water supply (“Water-Related”) and in the generation and transmission of electrical energy (“Power-Related”).

“Level of Service Goals and Objectives” refers to the “Phased WSIP Goals and Objectives” adopted by the Commission in Resolution No. 08-0200 dated October 30, 2008 as part of the approval of the WSIP and any amendments that may be adopted by the Commission.

“Local System Water” refers to Regional Water System water supplies developed in San Mateo, Alameda and Santa Clara Counties or otherwise not produced by the Hetch Hetchy Enterprise under rights of way granted by the Raker Act.

“MGD” refers to an average flow rate of one million gallons per day over a specific time period, often a year. For example, one MGD is equal to 365 million gallons per year or 1,120 acre feet per year.

“Minimum Annual Purchase Quantity” means the minimum amount of water that a Wholesale Customer that has an Individual Supply Guarantee agrees to purchase from San Francisco annually, as specified in Attachment E, as may be amended from time to time pursuant to Section 2.03.C.

“Mitigation, Monitoring and Reporting Program or “MMRP” refers to the CEQA required program of mitigation and monitoring adopted by the SFPUC as part of Groundwater Storage and Recovery Project approval in Resolution No. 14-0127.

“Net Annual Debt Service” refers to debt service less payments made from proceeds of Indebtedness (e.g., capitalized interest), earnings on bond proceeds (e.g., reserve fund earnings) used to pay Debt Service, and interest paid from renewed commercial paper, or from reserve fund liquidation.

“New Assets” refers to Regional and Hetch Hetchy Water-Only and Water-Related capital assets added to Regional Water System plant in service after June 30, 2009.

“New Regional Assets” refers to New Assets placed in service on or after July 1, 2009 that are used and useful in delivering water to Wholesale Customers. The following four categories comprise New Regional Assets:

1. Water Enterprise Regional Assets
2. Water Enterprise Direct Wholesale Assets
3. Hetch Hetchy Water Only Assets
4. Water-Related portion (45 percent) of Hetch Hetchy Joint Assets

“Participating Pumpers” refers to the Wholesale Customers pumping groundwater who are parties to the Project Operating Agreement; specifically, the cities of Daly City and San Bruno and the California Water Service Company, South San Francisco Service Area.

“Participating Pumper Replacement Water” refers to the quantity of Regional Water System water that may be made available by the SFPUC to some or all of the Participating Pumpers in accordance with Section 4.7 of the Project Operating Agreement.

“Power-Only,” when used with reference to Hetch Hetchy Enterprise capital costs and operating and maintenance expenses, means capital costs and expenses that are incurred solely for the construction and operation of assets used to generate and transmit electrical energy.

“Power-Related” refers to the power related portion (55%) of Joint Hetch Hetchy Enterprise assets or expenses.

“Prepayment” refers to payments of principal and interest amounts not due in the year the prepayment is made, as described in Section 5.03.

“Project Facility or Facilities” refers to all Groundwater Storage and Recovery Project assets, such as Project wells and all related fixed assets (e.g., real property, water treatment, connecting pipelines) that are acquired or constructed by the SFPUC pursuant to the Project Operating Agreement and operated as Regional Water System assets for the allocation of capital costs and operation and maintenance expenses under this Agreement.

“Project Operating Agreement” refers to the “Agreement for Groundwater Storage and Recovery from the Southern Portion of the Westside Groundwater Basin by and among the San Francisco Public Utilities Commission, the City of Daly City, the City of San Bruno, and California Water Service Company,” dated as of December 16, 2014.

“Proportional Annual Use” means the shares of deliveries from the Regional Water System used by City Retail Customers and by the Wholesale Customers in a fiscal year, expressed as a percentage. The percentages of annual use are calculated each year as described in Section B of Attachment J and are shown on lines 10 and 11 of Table 1 of that Attachment.

“Proportional Water Use” refers the general principle of allocating Regional Water System costs based on the relative purchases of water by Retail and Wholesale Customers.

“Regional,” when used with reference to Water Enterprise capital assets and operating expenses, refers to assets and expenses that benefit Wholesale and Regional Customers.

“Regional Water System” means the water storage, transmission and treatment system operated by the SFPUC in Tuolumne, Stanislaus, San Joaquin, Alameda, Santa Clara, San Mateo and San Francisco counties, including projects constructed under the WSIP, but excluding Direct Retail and Direct Wholesale assets.

“Retail Customers” means any customer that purchases water from San Francisco that is not a Wholesale Customer, whether located inside or outside of San Francisco.

“Retail Service Area” means the areas where SFPUC sells water to Retail Customers.

“Retail Water” means water sold by the SFPUC to its Retail Customers within and outside San Francisco.

“San Francisco” refers to the City and County of San Francisco.

“SFPUC” refers to the San Francisco Public Utilities Commission as an operating department of San Francisco, the General Manager of which reports to the Commission.

“SFPUC Bureaus” refers to the portions of the SFPUC that provide support services to the SFPUC Operating Departments. These presently consist of the General Manager’s Office, Business Services, and External Affairs.

“SFPUC Operating Departments” refers to the Water, Hetch Hetchy and Wastewater Program Enterprises under the control and management of the SFPUC pursuant to the San Francisco Charter.

“SFPUC Storage Account” refers to the book account maintained by the SFPUC showing the amount of water stored in the Southern Westside Basin pursuant to the Project Operating Agreement.

“Shared Facilities” refers to an Existing Facility that is owned by a Participating Pumper, as upgraded through the expenditure of Regional capital costs under Section 5.04 of this Agreement and operated in part as a Project Facility.

“Substantially Expended”: A bond issue series is substantially expended when 98% of the proceeds and investment earnings contributed to the project fund have been expended.

“Supply Assurance” means the 184 MGD maximum annual average metered supply of water dedicated by San Francisco to public use in the Wholesale Service Area (not including San Jose and Santa Clara) in the 1984 Agreement and Section 3.01 of this Agreement.

“Target Balance,” for purposes of determining the Wholesale Capital Fund unencumbered balance under Section 6.08.E and amended Attachment M-3 beginning in FY 2018-19, means

the sum of (i) the current year (FY 2018-19) wholesale share of the revenue funded capital appropriation for New Regional Assets pursuant to Section 5.04.B times the quotient of 4 divided by 5; plus (ii) the wholesale appropriation for the prior year (FY 2017-18) times the quotient of 3 divided by 5; plus (iii) the wholesale appropriation for the 2nd year prior (FY 2016-17) times the quotient of 2 divided by 5; plus (iv) the wholesale appropriation for the third year prior (FY 2015-16) times the quotient of 1 divided by 5. Such appropriations shall take into account any de-appropriations and/or reimbursements from bond proceeds or other sources. The fiscal years in parentheses used in this definition are for illustration purposes only.

“Temporary Modified Minimum Annual Purchase Quantity” means the minimum amount of water that a Wholesale Customer that has an Individual Supply Guarantee, which has received a permanent transfer of a portion of Individual Supply Guarantee and a portion of Minimum Annual Purchase Quantity pursuant to Section 3.04.C, agrees to purchase from San Francisco on a temporary annual basis, as described in Section 3.04.C and as specified in Attachment E-1, as may be amended from time to time pursuant to Section 2.03.C.

“Term” means the 25-year term commencing July 1, 2009, including one or both 5-year extensions authorized by Section 2.02.A and B.

“Tier 1 Shortage Plan” refers to the Water Shortage Allocation Plan (Attachment H) adopted by the SFPUC and the Wholesale Customers in conjunction with this Agreement describing the method for allocating water between the SFPUC and the Wholesale Customers collectively for shortages of up to 20% of deliveries from the Regional Water System, as amended from time-to-time.

“Water Enterprise” refers to the San Francisco Water Department (SFWD), an SFPUC Operating Department.

“Water Management Charge” refers to the charge collected by San Francisco on behalf of BAWSCA for local water resource development in the Wholesale Service Area pursuant to Section 3.06 of this Agreement.

“Water-Only,” when used with reference to Hetch Hetchy Enterprise capital costs and operating and maintenance expenses, means capital costs and expenses that are incurred solely for the construction and operation of assets used to protect water quality or to provide for the delivery of water for consumptive purposes.

“Water-Related” refers to the water related portion (45%) of Joint Hetch Hetchy Enterprise assets or expenses.

“Water Supply Development Report” refers to the annual report prepared pursuant to Section 4.05, and submitted to the Commission for purposes of estimating whether Regional Water System demand will be within the Interim Supply Limitation by June 30, 2018.

“Wheeling Statute” refers to Article 4 of Chapter 11 of the California Water Code, as amended from time to time.

“Wholesale Capital Fund” is the account established by the SFPUC for deposit of Wholesale Customer revenue that is used to fund the wholesale share of revenue-funded New Regional Assets, as described in Section 6.08.

“Wholesale Customer” or “Customers” means one or more of the 26 water customers identified in Section 1.02 that are contracting for purchase of water from San Francisco pursuant to this Agreement.

“Wholesale Revenue Coverage” refers to the additional dollar amount included in wholesale rates each fiscal year that is charged to Wholesale Customers by the SFPUC for their proportionate share of Debt Service coverage under Section 6.06.A.

“Wholesale Revenue Coverage Reserve” refers to the account established by the SFPUC for deposit of Wholesale Revenue Coverage under Section 6.06.B.

“Wholesale Revenue Requirement” means the calculated Wholesale Customer portion of SFPUC Regional Water System capital and operating costs as determined in accordance with the provisions of Article 5 of this Agreement, formerly called the “Suburban Revenue Requirement” in the 1984 Agreement.

“Wholesale Service Area” means the combined service areas of the Wholesale Customers, as delineated on the service area maps attached to each Individual Water Sales Contract.

“WSIP” refers to the Water System Improvement Program approved by the Commission in Resolution No. 08-0200 on October 30, 2008, as amended from time to time.

ATTACHMENT B

ATTACHMENT B

WHOLESALE CUSTOMER REGIONAL WATER SYSTEM PURCHASES FY 2007-2008*

(To determine 75% approval process for Section 1.02)

WHOLESALE CUSTOMER	MGD
Alameda County Water District	12.90
California Water Service Company	37.72
City of Brisbane	0.23
City of Burlingame	4.50
City of Daly City	4.49
City of East Palo Alto	2.16
City of Hayward	19.33
City of Menlo Park	3.69
City of Millbrae	2.46
City of Milpitas	6.95
City of Mountain View	10.51
City of Palo Alto	12.72
City of Redwood City	11.01
City of San Bruno	1.86
City of San Jose	4.80
City of Santa Clara	3.49
City of Sunnyvale	10.52
Coastside County Water District	2.08
Estero Municipal Improvement District	5.51
Guadalupe Valley Municipal Improvement District	0.40
Mid-Peninsula Water District	3.25
North Coast County Water District	3.25
Purissima Hills Water District	2.31
Skyline County Water District	0.16
Stanford University	2.31
Town of Hillsborough	3.83
Westborough Water District	0.95
Total	173.39

*Source: SFPUC Commercial Division Records

Note: FY 2007-2008 was a Leap Year with 366 days.

ATTACHMENT C

ATTACHMENT C
INDIVIDUAL SUPPLY GUARANTEES

	(1)	(2)
WHOLESALE CUSTOMER	100 Cubic Feet (per year)¹	Million Gallons Per Day (MGD)¹
Alameda County Water District	6,714,439	13.760
California Water Service Company ²	17,320,807	35.499
City of Brisbane	224,435	0.460
City of Burlingame	2,553,753	5.234
City of Daly City	2,094,386	4.292
City of East Palo Alto	1,689,713	3.463
City of Menlo Park	2,174,231	4.456
City of Millbrae	1,538,120	3.152
City of Milpitas	4,504,533	9.232
City of Mountain View	6,079,715	12.460
City of Palo Alto	8,087,730	16.575
City of Redwood City	5,333,115	10.930
City of San Bruno	1,583,899	3.246
City of Sunnyvale	6,138,122	12.580
Coastside County Water District	1,061,453	2.175
Estero Municipal Improvement District	2,878,807	5.900
Guadalupe Valley Municipal Improvement District	254,436	0.521
Mid-Peninsula Water District	1,898,707	3.891
North Coast County Water District	1,872,928	3.838
Purissima Hills Water District	792,832	1.625
Skyline County Water District	88,537	0.181
Stanford University	1,479,764	3.033
Town of Hillsborough	1,995,644	4.090
Westborough Water District	644,172	1.320
Total: ³	79,004,278	161.913

Footnotes:

1. 100 Cubic feet per year = Million Gallons per Day / 0.00000204946. Figures in column (1) are calculated using unrounded MGD values and are more precise than the figures listed in column (2)
2. Includes quantities from Los Trancos County Water District and Palomar Park Water District.
3. Total does not equal sum of MGD figures due to rounding. Total is not 184 MGD because the table does not include the City of Hayward. Cordilleras Mutual Water Association is not a party to this Agreement, but it has its own Supply assurance of 3,007 hundred cubic feet (CCF).

ATTACHMENT D

**PROCEDURE FOR PRO-RATA REDUCTION OF WHOLESALE CUSTOMERS' INDIVIDUAL
SUPPLY GUARANTEES
(SECTION 3.02).**

The 23 wholesale customers listed on Attachment C have individual Supply Guarantees that total approximately 161.9 MGD.

If the amount of water purchased from SFPUC by Hayward exceeds 22.1 MGD for three consecutive fiscal years, the individual Supply Guarantees of each of those 23 wholesale customers will be reduced as described below.

STEP ONE:

Obtain the average annual excess purchases during the three fiscal year period. For example, assume Hayward uses 25.0 MGD, 24.2 MGD and 26.0 MGD in three consecutive years. The average annual excess use for that period is 2.9 MGD; calculated as follows:

$$\frac{[25.0 \text{ MGD} + 24.2 \text{ MGD} + 26.0 \text{ MGD}]}{3} + 161.9 \text{ MGD} = 186.9 \text{ MGD}$$

$$186.9 \text{ MGD} - 184.0 \text{ MGD} = 2.9 \text{ MGD}$$

STEP TWO:

Allocate the excess purchases among the 23 Wholesale Customers in proportion to each customer's Supply Guarantee as a percentage of the total Supply Guarantees (161.9 MGD as of FY 2009-10).

For example, assume that Wholesale Customer A's Supply Guarantee is 12.0 MGD. Wholesale Customer A's percentage share of the total individual supply guarantees is 0.074, calculated as follows:

$$\frac{12.0 \text{ MGD}}{161.9 \text{ MGD}} = 0.074$$

and its share of the excess use is 0.22 MGD, calculated as follows:

$$2.9 \text{ MGD} \times 0.074 = 0.22 \text{ MGD}$$

STEP THREE:

Determine Wholesale Customer's adjusted Supply Guarantee by subtracting the result of Step Two from the Wholesale Customer's Supply Guarantee:

$$12 \text{ MGD} - 0.22 \text{ MGD} = 11.78 \text{ MGD}$$

* * * * *

Adjustments will be made at intervals comprised of distinct three-year periods of use by Hayward in excess of 22.1 MGD rather than overlapping periods. For example, assuming that the first adjustment were to occur in FY 2014-15 (based on use during FY 2011-12, FY 2012-13 and FY 2013-14), a second adjustment will not occur earlier than three full fiscal years thereafter (i.e., FY 2017-18, based on use by Hayward in FY 2014-15, FY 2015-16 and FY 2016-17). The figures used in the second and subsequent adjustments will reflect previous adjustments. For example, a second adjustment will use 158.9 MGD as the total of individual Supply Guarantees (161.6 MGD - 2.7 MGD = 158.9 MGD).

For purposes of simplicity, the volumetric units used in the foregoing example are MGD. For actual adjustment calculations, the unit employed will be hundreds of cubic feet ("ccf"), the unit by which the SFPUC measures water deliveries for billing purposes.

The procedure described and illustrated above is independent of and unrelated to the establishment by the SFPUC of Interim Supply Limitations described in Article 4.

ATTACHMENT E

ATTACHMENT E**MINIMUM ANNUAL PURCHASE QUANTITIES
(Section 3.07.C)**

AGENCY	MINIMUM ANNUAL PURCHASE QUANTITY (IN MGD)
Alameda County Water District	7.648
City of Milpitas	5.341
City of Mountain View	8.930
City of Sunnyvale	8.930

ATTACHMENT E-1

TEMPORARY MODIFIED MINIMUM ANNUAL PURCHASE QUANTITIES

(Sections 3.04 and 3.07.C)

AGENCY	TEMPORARY MODIFIED MINIMUM ANNUAL PURCHASE QUANTITY (IN MGD)	EFFECTIVE FISCAL YEAR OF TEMPORARY MODIFIED MINIMUM ANNUAL PURCHASE QUANTITY

Attachment E-2

Item # C8.

Illustrations of a Transfer of a Portion of a Minimum Annual Purchase Quantity Pursuant to Sections 3.04 and 3.07.C

Scenario 1: Transferee Not Already Subject to Temporary or Permanent Minimum Annual Purchase Requirements of Section 3.07.C

Line #	Wholesale Customer	A Pre-Transfer Permanent Minimum Purchase ¹	B 5 Previous Non- Drought-Year Average Usage	C Minimum Purchase Transfer	D = B + C Temporary Modified Minimum Purchase	E = A + C Post-Transfer Permanent Minimum Purchase
1	Transferor X	5.0	4.5	(1.0)	N/A	4.0
2	Transferee Z	N/A	6.0	1.0	7.0	1.0

	Year 0 <i>Pre-Transfer</i>	Year 1 <i>Transfer Effective</i>	Year 2	Year 3	Year 4 <i>1st Year Meeting Temp Min</i>	Year 5	Year 6 <i>3rd Year Meeting Temp Min</i>	Year 7	Year 8
Transferor X									
3 <i>Applicable Minimum Purchase</i> ²	5.0	4.0	4.0	4.0	4.0	4.0	4.0	4.0	4.0
4 Annual Purchase	4.5	4.5	4.0	3.5	4.0	4.0	4.5	4.0	3.5
5 = 3 - 4 <u>Imputed Sales</u>	0.5	-	-	0.5	-	-	-	-	0.5
6 = 4 + 5 Total Purchases	5.0	4.5	4.0	4.0	4.0	4.0	4.5	4.0	4.0
Transferee Z									
7 <i>Applicable Minimum Purchase</i>	N/A	7.0	7.0	7.0	7.0	7.0	7.0	1.0	1.0
8 Annual Purchase	6.0	6.0	6.5	6.5	7.0	7.0	7.5	7.0	7.5
9 = 7 - 8 <u>Imputed Sales</u>	-	1.0	0.5	0.5	-	-	-	-	-
10 = 8 + 9 Total Purchases	6.0	7.0	7.0	7.0	7.0	7.0	7.5	7.0	7.5

¹ "Minimum Purchase" and "Permanent Minimum Purchase" are used in the tables in this Attachment E-2 as shorthand references to the term Minimum Annual Purchase Quantity.

² "Applicable Minimum Purchase" is used in the tables in this Attachment E-2 to mean the larger of (a) or (b), as applicable: (a) the Wholesale Customer's Minimum Annual Purchase Quantity, as specified in Attachment E, or (b) the Wholesale Customer's Temporary Modified Minimum Annual Purchase Quantity, as specified in Attachment E-1.

Attachment E-2

Item # C8.

Illustrations of a Transfer of a Portion of a Minimum Annual Purchase Quantity Pursuant to Sections 3.04 and 3.07.C

Scenario 2: Transferee Already Subject to Permanent Minimum Annual Purchase Requirement

Line #	Wholesale Customer	A Pre-Transfer Permanent Minimum Purchase ¹	B 5 Previous Non- Drought-Year Average Usage	C Minimum Purchase Transfer	D = B + C Temporary Modified Minimum Purchase	E = A + C Post-Transfer Permanent Minimum Purchase
1	Transferor X	5.0	4.5	(1.0)	N/A	4.0
2	Transferee Z	1.0	6.0	1.0	7.0	2.0

	Year 0 <i>Pre-Transfer</i>	Year 1 <i>Transfer Effective</i>	Year 2	Year 3 <i>Meets Temp Min but Not Consecutive</i>	Year 4	Year 5 <i>1st Year Meeting Temp Min</i>	Year 6	Year 7 <i>3rd Consecutive Year Meeting Temp Min</i>	Year 8
Transferor X									
3 <i>Applicable Minimum Purchase</i> ²	5.0	4.0	4.0	4.0	4.0	4.0	4.0	4.0	4.0
4 Annual Purchase	4.5	4.5	4.0	3.5	4.0	4.0	4.5	4.0	3.5
5 = 3 - 4 <i>Imputed Sales</i>	0.5	-	-	0.5	-	-	-	-	0.5
6 = 4 + 5 <i>Total Purchases</i>	5.0	4.5	4.0	4.0	4.0	4.0	4.5	4.0	4.0
Transferee Z									
7 <i>Permanent Minimum Purchase</i>	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	2.0
8 <i>Applicable Minimum Purchase</i>	1.0	7.0	7.0	7.0	7.0	7.0	7.0	7.0	2.0
9 Annual Purchase	6.0	6.5	6.5	7.0	6.5	7.0	7.5	8.0	7.5
10 = 8 - 9 <i>Imputed Sales</i>	-	0.5	0.5	-	0.5	-	-	-	-
11 = 9 + 10 <i>Total Purchases</i>	6.0	7.0	7.0	7.0	7.0	7.0	7.5	8.0	7.5

¹ "Minimum Purchase" and "Permanent Minimum Purchase" are used in the tables in this Attachment E-2 as shorthand references to the term Minimum Annual Purchase Quantity.

² "Applicable Minimum Purchase" is used in the tables in this Attachment E-2 to mean the larger of (a) or (b), as applicable: (a) the Wholesale Customer's Minimum Annual Purchase Quantity, as specified in Attachment E, or (b) the Wholesale Customer's Temporary Modified Minimum Annual Purchase Quantity, as specified in Attachment E-1.

Attachment E-2

Item # C8.

Illustrations of a Transfer of a Portion of a Minimum Annual Purchase Quantity Pursuant to Sections 3.04 and 3.07.C

Scenario 3: Transferee Already Subject to Temporary Minimum Annual Purchase Requirement

Line #	Wholesale Customer	A Pre-Transfer Permanent Minimum Purchase ¹	B 5 Previous Non- Drought-Year Average Usage	C Existing Temporary Modified Minimum	D Minimum Purchase Transfer	E ³ Temporary Modified Minimum Purchase ⁴	F = A + D Post-Transfer Permanent Minimum ⁵
1	Transferor X	5.0	4.5	N/A	(1.0)	N/A	4.0
2	Transferor Y	3.0	3.0	N/A	(1.0)	N/A	2.0
3	Transferee Z						
4	Transfer 1: X -> Z	N/A	4.0	N/A	1.0	5.0	1.0
5	Transfer 2: Y -> Z	N/A	N/A3	5.0	1.0	6.0	2.0

	Year 0 Pre-Transfer	Year 1 Transfer 1 Effective	Year 2 1st Year Meeting Temp Min 1	Year 3 Transfer 2 Effective	Year 4 3rd Year Meeting Temp Min 1	Year 5 1st Year Meeting Temp Min 2	Year 6	Year 7 3rd Year Meeting Temp Min 2	Year 8
Transferor X									
6 Applicable Minimum Purchase ²	5.0	4.0	4.0	4.0	4.0	4.0	4.0	4.0	4.0
7 Annual Purchase	4.5	4.5	4.0	3.5	4.0	4.0	4.5	4.0	3.5
8 = 6 - 7 Imputed Sales	0.5	-	-	0.5	-	-	-	-	0.5
9 = 7 + 8 Total Purchases	5.0	4.5	4.0	4.0	4.0	4.0	4.5	4.0	4.0
Transferor Y									
10 Applicable Minimum Purchase	3.0	3.0	3.0	2.0	2.0	2.0	2.0	2.0	2.0
11 Annual Purchase	3.0	2.5	3.5	2.5	2.5	2.0	1.5	2.5	2.0
12 = 10 - 11 Imputed Sales	-	0.5	-	-	-	-	0.5	-	-
13 = 11 + 12 Total Purchases	3.0	3.0	3.5	2.5	2.5	2.0	2.0	2.5	2.0
Transferee Z									
14 Permanent Minimum Purchase	N/A	N/A	N/A	N/A	N/A	1.0	1.0	1.0	2.0
15 Applicable Minimum Purchase	N/A	5.0	5.0	6.0	6.0	6.0	6.0	6.0	2.0
16 Annual Purchase	4.0	4.5	5.0	5.0	5.5	6.0	6.0	6.5	6.0
17 = 15 - 16 Imputed Sales	-	0.5	-	1.0	0.5	-	-	-	-
18 = 16 + 17 Total Purchases	4.0	5.0	5.0	6.0	6.0	6.0	6.0	6.5	6.0

¹ "Minimum Purchase" and "Permanent Minimum Purchase" are used in the tables in this Attachment E-2 as shorthand references to the term Minimum Annual Purchase Quantity.

² "Applicable Minimum Purchase" is used in the tables in this Attachment E-2 to mean the larger of (a) or (b), as applicable: (a) the Wholesale Customer's Minimum Annual Purchase Quantity, as specified in Attachment E, or (b) the Wholesale Customer's Temporary Modified Minimum Annual Purchase Quantity, as specified in Attachment E-1.

³ The Temporary Modified Minimum Purchase for Transfer 1 is E = B + D; the Temporary Modified Minimum Purchase for Transfer 2 is E = C + D.

⁴ If a transferee already has a Temporary Modified Minimum Annual Purchase Quantity, the additional Minimum Annual Purchase Quantity from transfer 2 is added to the transferee's existing Temporary Modified Minimum Annual Purchase Quantity, not to the transferee's 5 non-drought-year average usage.

⁵ Cumulative total, including transfers 1 and 2.

ATTACHMENT F

ATTACHMENT F**WATER SALES CONTRACT**

This Contract, dated as of _____, 2009, is entered into by and between the City and County of San Francisco ("San Francisco") and

 _____ ("Customer").

RECITALS

San Francisco and the Customer have entered into a Water Supply Agreement ("WSA"), which sets forth the terms and conditions under which San Francisco will continue to furnish water for domestic and other municipal purposes to Customer and to other Wholesale Customers. The WSA contemplates that San Francisco and each individual Wholesale Customer will enter into an individual contract describing the location or locations at which water will be delivered to each customer by the San Francisco Public Utilities Commission ("SFPUC"), the customer's service area within which water so delivered is to be sold, and other provisions unique to the individual purchaser. This Water Sales Contract is the individual contract contemplated by the WSA.

AGREEMENTS OF THE PARTIES1. **Incorporation of the WSA**

The terms and conditions of the WSA are incorporated into this Contract as if set forth in full herein.

2. **Term**

Unless explicitly provided to the contrary in Article 9 of the WSA, the term of this Contract shall be identical to that provided in Section ____ of the WSA.

3. Service Area

Water delivered by San Francisco to the Customer may be used or sold within the service area shown on the map designated Exhibit A attached hereto. Except as provided in Section ____ of the WSA, Customer shall not deliver or sell any water provided by San Francisco outside of this area without the prior written consent of the General Manager of the SFPUC.

4. Location and Description of Service Connections

Sale and delivery of water to Customer will be made through a connection or connections to the SFPUC Regional Water System at the location or locations shown on Exhibit A attached hereto and with the applicable present account number, description, connection size, and meter size shown on Exhibit B attached hereto.

5. Interties With Other Systems.

Customer maintains interties with neighboring water systems at the location or locations shown on Exhibit A attached hereto and with the connection size(s) as shown on Exhibit C attached hereto.

6. Billing and Payment

San Francisco shall compute the amounts of water delivered and bill Customer therefor on a monthly basis. The bill shall show the separate components of the charge (e.g., service, consumption, demand). Customer shall pay the amount due within thirty (30) days after receipt of the bill.

If Customer disputes the accuracy of any portion of the water bill it shall (a) notify the General Manager of the SFPUC in writing of the specific nature of the dispute and (b) pay the undisputed portion of the bill within thirty (30) days after receipt. Customer shall meet with the General Manager of the SFPUC or a delegate to discuss the disputed portion of the bill.

7., 8., 9... Other Specialized Provisions

[Certain Wholesale Customers will require additional provisions in their individual contracts addressed to issues such as minimum and/or maximum water delivery quantities, prior authorized wheeling arrangements, maximum expansion of the service area, etc. These and other provisions addressing issues unique to the particular Wholesale Customer may be added here, subject to the provisions of Section 9.01 of the WSA.]

IN WITNESS WHEREOF, the parties hereto have executed this Contract, to become effective upon the effectiveness of the WSA, by their duly authorized representatives.

CITY AND COUNTY OF SAN FRANCISCO Acting by and through its Public Utilities Commission BY _____ Edward Harrington General Manager	Date: _____, 2009
NAME OF WHOLESALE CUSTOMER BY _____ Name: Title:	Date: _____, 2009

Note: This attachment is provided for the convenience of the prospective parties to the Water Supply Agreement and associated individual contracts. The format may be modified as desired by San Francisco and Wholesale Customer, subject to Section 9.01 of the WSA.

ATTACHMENT G

http://sfwater.org/cfapps/wholesale/detailPage.cfm?c_id=3739



San Francisco
Water Power Sewer
Services of the San Francisco Public Utilities Commission

Water Quality Notifications and Communications Plan

MARCH 2017 • REVISION 6

UPDATED BY:

SFPUC WATER QUALITY DIVISION

AND



MWH® now part of



Stantec

ATTACHMENT H

ATTACHMENT H

WATER SHORTAGE ALLOCATION PLAN

This Interim Water Shortage Allocation Plan (“Plan”) describes the method for allocating water between the San Francisco Public Utilities Commission (“SFPUC”) and the Wholesale Customers collectively during shortages caused by drought. The Plan implements a method for allocating water among the individual Wholesale Customers which has been adopted by the Wholesale Customers. The Plan includes provisions for transfers, banking, and excess use charges. The Plan applies only when the SFPUC determines that a system-wide water shortage due to drought exists, and all references to “shortages” and “water shortages” are to be so understood. This Plan was adopted pursuant to Section 7.03(a) of the 1984 Settlement Agreement and Master Water Sales Contract and has been updated to correspond to the terminology used in the June 2009 Water Supply Agreement between the City and County of San Francisco and Wholesale Customers in Alameda County, San Mateo County and Santa Clara County (“Agreement”).

SECTION 1. SHORTAGE CONDITIONS

1.1. Projected Available SFPUC Water Supply. The SFPUC shall make an annual determination as to whether or not a shortage condition exists. The determination of projected available water supply shall consider, among other things, stored water, projected runoff, water acquired by the SFPUC from non-SFPUC sources, inactive storage, reservoir losses, allowance for carryover storage, and water bank balances, if any, described in Section 3.

1.2 Projected SFPUC Purchases. The SFPUC will utilize purchase data, including volumes of water purchased by the Wholesale Customers and by Retail Customers (as those terms are used in the Agreement) in the year immediately prior to the drought, along with other available relevant information, as a basis for determining projected system-wide water purchases from the SFPUC for the upcoming year.

1.3. Shortage Conditions. The SFPUC will compare the available water supply (Section 1.1) with projected system-wide water purchases (Section 1.2). A shortage condition exists if the SFPUC determines that the projected available water supply is less than projected system-wide water purchases in the upcoming Supply Year (defined as the period from July 1 through June 30). When a shortage condition exists, SFPUC will determine whether voluntary or mandatory actions will be required to reduce purchases of SFPUC water to required levels.

1.3.1 Voluntary Response. If the SFPUC determines that voluntary actions will be sufficient to accomplish the necessary reduction in water use throughout its service area, the SFPUC and the Wholesale Customers will make good faith efforts to reduce their water purchases to stay within their annual shortage allocations and associated monthly water use budgets. The SFPUC will not impose excess use charges during periods of voluntary rationing, but may suspend the prospective accumulation of water bank credits, or impose a ceiling on further accumulation of bank credits, consistent with Section 3.2.1 of this Plan.

1.3.2 Mandatory Response. If the SFPUC determines that mandatory actions will be required to accomplish the necessary reduction in water use in the SFPUC service area, the SFPUC may implement excess use charges as set forth in Section 4 of this Plan.

1.4. Period of Shortage. A shortage period commences when the SFPUC determines that a water shortage exists, as set forth in a declaration of water shortage emergency issued by the SFPUC pursuant to California Water Code Sections 350 et seq. Termination of the water shortage emergency will be declared by resolution of the SFPUC.

SECTION 2. SHORTAGE ALLOCATIONS

2.1. Annual Allocations between the SFPUC and the Wholesale Customers. The annual water supply available during shortages will be allocated between the SFPUC and the collective Wholesale Customers as follows:

Level of System Wide Reduction in Water Use Required	Share of Available Water	
	SFPUC Share	Wholesale Customers Share
5% or less	35.5%	64.5%
6% through 10%	36.0%	64.0%
11% through 15%	37.0%	63.0%
16% through 20%	37.5%	62.5%

The water allocated to the SFPUC shall correspond to the total allocation for all Retail Customers. In the event that the SFPUC share of the available water supply in the above table results in Retail Customers having a positive allocation (i.e., a supply of additional water rather than a required percentage reduction in water use), the SFPUC's percentage share of the available water supply in the table shall be reduced to eliminate any positive allocation to Retail Customers, with a corresponding increase in the percentage share of the available water supply allocated to the Wholesale Customers. For any level of required reduction in system-wide water use during shortages, the SFPUC shall require Retail Customers to conserve a minimum of 5%, with any resulting reallocated supply credited to storage for inclusion in calculation of projected available water SFPUC water supply in a subsequent year (Section 1.1).

The parties agree to reevaluate the percentages of the available water supply allocated to Retail and Wholesale Customers by May 1, 2028.

2.2 Annual Allocations among the Wholesale Customers. The annual water supply allocated to the Wholesale Customers collectively during system wide shortages of 20 percent or less will be apportioned among them based on a methodology adopted by all of the Wholesale Customers, as described in Section 3.11(C) of the Agreement. In any year for which the methodology must be applied, the Bay Area Water Supply and Conservation Agency ("BAWSCA") will calculate each Wholesale Customer's individual percentage share of the amount of water allocated to the Wholesale Customers collectively pursuant to Section 2.1. Following the declaration or reconfirmation of a water shortage emergency by the SFPUC, BAWSCA will deliver to the SFPUC General Manager a list, signed by the President of BAWSCA's Board of Directors and

its General Manager, showing each Wholesale Customer together with its percentage share and stating that the list has been prepared in accordance with the methodology adopted by the Wholesale Customers. The SFPUC shall allocate water to each Wholesale Customer, as specified in the list. The shortage allocations so established may be transferred as provided in Section 2.5 of this Plan. If BAWSCA or all Wholesale Customers do not provide the SFPUC with individual allocations, the SFPUC may make a final allocation decision after first meeting and discussing allocations with BAWSCA and the Wholesale Customers.

The methodology adopted by the Wholesale Customers utilizes the rolling average of each individual Wholesale Customer's purchases from the SFPUC during the three immediately preceding Supply Years. The SFPUC agrees to provide BAWSCA by November 1 of each year a list showing the amount of water purchased by each Wholesale Customer during the immediately preceding Supply Year. The list will be prepared using Customer Service Bureau report MGT440 (or comparable official record in use at the time), adjusted as required for any reporting errors or omissions, and will be transmitted by the SFPUC General Manager or his designee.

2.3. Limited Applicability of Plan to System Wide Shortages Greater Than Twenty Percent.

The allocations of water between the SFPUC and the Wholesale Customers collectively, provided for in Section 2.1, apply only to shortages of 20 percent or less. The SFPUC and Wholesale Customers recognize the possibility of a drought occurring which could create system-wide shortages greater than 20 percent despite actions taken by the SFPUC aimed at reducing the probability and severity of water shortages in the SFPUC service area. If the SFPUC determines that a system wide water shortage greater than 20 percent exists, the SFPUC and the Wholesale Customers agree to meet within 10 days and discuss whether a change is required to the allocation set forth in Section 2.1 in order to mitigate undue hardships that might otherwise be experienced by individual Wholesale Customers or Retail Customers. Following these discussions, the Tier 1 water allocations set forth in Section 2.1 of this Plan, or a modified version thereof, may be adopted by mutual written consent of the SFPUC and the Wholesale Customers. If the SFPUC and Wholesale Customers meet and cannot agree on an appropriate Tier 1 allocation within 30 days of the SFPUC's determination of water shortage greater than 20 percent, then (1) the provisions of Section 3.11(C) of the Agreement will apply, unless (2) all of the Wholesale Customers direct in writing that a Tier 2 allocation methodology agreed to by them be used to apportion the water to be made available to the Wholesale Customers collectively, in lieu of the provisions of Section 3.11(C).

The provisions of this Plan relating to transfers (in Section 2.5), banking (in Section 3), and excess use charges (in Section 4) shall continue to apply during system-wide shortages greater than 20 percent.

2.4. Monthly Water Budgets. Within 10 days after adopting a declaration of water shortage emergency, the SFPUC will determine the amount of Tier 1 water allocated to the Wholesale Customers collectively pursuant to Section 2.1. The SFPUC General Manager, using the Tier 2 allocation percentages shown on the list delivered by BAWSCA pursuant to Section 2.2, will calculate each Wholesale Customer's individual annual allocation. The SFPUC General Manager, or his designee, will then provide each Wholesale Customer with a proposed schedule of monthly water budgets based on the pattern of monthly water purchases during the Supply Year immediately preceding the declaration of shortage (the "Default Schedule"). Each

Wholesale Customer may, within two weeks of receiving its Default Schedule, provide the SFPUC with an alternative monthly water budget that reschedules its annual Tier 2 shortage allocation over the course of the succeeding Supply Year. If a Wholesale Customer does not deliver an alternative monthly water budget to the SFPUC within two weeks of its receipt of the Default Schedule, then its monthly budget for the ensuing Supply Year shall be the Default Schedule proposed by the SFPUC.

Monthly Wholesale Customer water budgets will be derived from annual Tier 2 allocations for purposes of accounting for excess use. Monthly Wholesale Customer water budgets shall be adjusted during the year to account for transfers of shortage allocation under Section 2.5 and transfers of banked water under Section 3.4.

2.5. Transfers of Shortage Allocations. Voluntary transfers of shortage allocations between the SFPUC and any Wholesale Customers, and between any Wholesale Customers, will be permitted using the same procedure as that for transfers of banked water set forth in Section 3.4. The SFPUC and BAWSCA shall be notified of each transfer. Transfers of shortage allocations shall be deemed to be an emergency transfer and shall become effective on the third business day after notice of the transfer has been delivered to the SFPUC. Transfers of shortage allocations shall be in compliance with Section 3.05 of the Agreement. The transferring parties will meet with the SFPUC, if requested, to discuss any effect the transfer may have on its operations.

SECTION 3. SHORTAGE WATER BANKING

3.1. Water Bank Accounts. The SFPUC shall create a water bank account for itself and each Wholesale Customer during shortages in conjunction with its resale customer billing process. Bank accounts will account for amounts of water that are either saved or used in excess of the shortage allocation for each agency; the accounts are not used for tracking billings and payments. When a shortage period is in effect (as defined in Section 1.4), the following provisions for bank credits, debits, and transfers shall be in force. A statement of bank balance for each Wholesale Customer will be included with the SFPUC's monthly water bills.

3.2. Bank Account Credits. Each month, monthly purchases will be compared to the monthly budget for that month. Any unused shortage allocation by an agency will be credited to that agency's water bank account. Credits will accumulate during the entire shortage period, subject to potential restrictions imposed pursuant to Section 3.2.1. Credits remaining at the end of the shortage period will be zeroed out; no financial or other credit shall be granted for banked water.

3.2.1. Maximum Balances. The SFPUC may suspend the prospective accumulation of credits in all accounts. Alternatively, the SFPUC may impose a ceiling on further accumulation of credits in water bank balances based on a uniform ratio of the bank balance to the annual water allocation. In making a decision to suspend the prospective accumulation of water bank credits, the SFPUC shall consider the available water supply as set forth in Section 1.1 of this Plan and other reasonable, relevant factors.

3.3. Account Debits. Each month, monthly purchases will be compared to the budget for that month. Purchases in excess of monthly budgets will be debited against an agency's water bank account. Bank debits remaining at the end of the fiscal year will be subject to excess use charges (see Section 4).

3.4. Transfers of Banked Water. In addition to the transfers of shortage allocations provided for in Section 2.5, voluntary transfers of banked water will also be permitted between the SFPUC and any Wholesale Customer, and among the Wholesale Customers. The volume of transferred water will be credited to the transferee's water bank account and debited against the transferor's water bank account. The transferring parties must notify the SFPUC and BAWSCA of each transfer in writing (so that adjustments can be made to bank accounts), and will meet with the SFPUC, if requested, to discuss any affect the transfer may have on SFPUC operations. Transfers of banked water shall be deemed to be an emergency transfer and shall become effective on the third business day after notice of the transfer has been delivered to the SFPUC. If the SFPUC incurs extraordinary costs in implementing transfers, it will give written notice to the transferring parties within ten (10) business days after receipt of notice of the transfer. Extraordinary costs means additional costs directly attributable to accommodating transfers and which are not incurred in non-drought years nor simply as a result of the shortage condition itself. Extraordinary costs shall be calculated in accordance with the procedures in the Agreement and shall be subject to the disclosure and auditing requirements in the Agreement. In the case of transfers between Wholesale Customers, such extraordinary costs shall be considered to be expenses chargeable solely to individual Wholesale Customers and shall be borne equally by the parties to the transfer. In the case of transfers between the SFPUC and a Wholesale Customer, the SFPUC's share of any extraordinary transfer costs shall not be added to the Wholesale Revenue Requirement.

3.4.1. Transfer Limitations. The agency transferring banked water will be allowed to transfer no more than the accumulated balance in its bank. Transfers of estimated prospective banked credits and the "overdrafting" of accounts shall not be permitted. The price of transfer water originally derived from the SFPUC system is to be determined by the transferring parties and is not specified herein. Transfers of banked water shall be in compliance with Section 3.05 of the Agreement.

SECTION 4. WHOLESALE EXCESS USE CHARGES

4.1. Amount of Excess Use Charges. Monthly excess use charges shall be determined by the SFPUC at the time of the declared water shortage consistent with the calendar in Section 6 and in accordance with Section 6.03 of the Agreement. The excess use charges will be in the form of multipliers applied to the rate in effect at the time the excess use occurs. The same excess use charge multipliers shall apply to the Wholesale Customers and all Retail Customers. The excess use charge multipliers apply only to the charges for water delivered at the rate in effect at the time the excess use occurred.

4.2 Monitoring Suburban Water Use. During periods of voluntary rationing, water usage greater than a customer's allocation (as determined in Section 2) will be indicated on each SFPUC monthly water bill. During periods of mandatory rationing, monthly and cumulative water usage greater than a Wholesale Customer's shortage allocation and the associated excess use charges will be indicated on each SFPUC monthly water bill.

4.3. Suburban Excess Use Charge Payments. An annual reconciliation will be made of monthly excess use charges according to the calendar in Section 6. Annual excess use charges will be calculated by comparing total annual purchases for each Wholesale Customer with its

annual shortage allocation (as adjusted for transfers of shortage allocations and banked water, if any). Excess use charge payments by those Wholesale Customers with net excess use will be paid according to the calendar in Section 6. The SFPUC may dedicate excess use charges paid by Wholesale Customers toward the purchase of water from the State Drought Water Bank or other willing sellers in order to provide additional water to the Wholesale Customers. Excess use charges paid by the Wholesale Customers constitute Wholesale Customer revenue and shall be included within the SFPUC's annual Wholesale Revenue Requirement calculation.

SECTION 5. GENERAL PROVISIONS GOVERNING WATER SHORTAGE ALLOCATION PLAN

5.1. Construction of Terms. This Plan is for the sole benefit of the parties and shall not be construed as granting rights to any person other than the parties or imposing obligations on a party to any person other than another party.

5.2. Governing Law. This Plan is made under and shall be governed by the laws of the State of California.

5.3. Effect on Agreement. This Plan describes the method for allocating water between the SFPUC and the collective Wholesale Customers during system-wide water shortages of 20 percent or less. This Plan also provides for the SFPUC to allocate water among the Wholesale Customers in accordance with directions provided by the Wholesale Customers through BAWSCA under Section 2.2, and to implement a program by which such allocations may be voluntarily transferred among the Wholesale Customers. The provisions of this Plan are intended to implement Section 3.11(C) of the Agreement and do not affect, change or modify any other section, term or condition of the Agreement.

5.4. Inapplicability of Plan to Allocation of SFPUC System Water During Non-Shortage Periods. The SFPUC's agreement in this Plan to a respective share of SFPUC system water during years of shortage shall not be construed to provide a basis for the allocation of water between the SFPUC and the Wholesale Customers when no water shortage emergency exists.

5.5. Termination. This Plan shall expire at the end of the Term of the Agreement.. The SFPUC and the Wholesale Customers can mutually agree to revise or terminate this Plan prior to that date due to changes in the water delivery capability of the SFPUC system, the acquisition of new water supplies, and other factors affecting the availability of water from the SFPUC system during times of shortage.

SECTION 6. ALLOCATION CALENDAR

6.1. Annual Schedule. The annual schedule for the shortage allocation process is shown below. This schedule may be changed by the SFPUC to facilitate implementation.

6.1.1**In All Years**

1. SFPUC delivers list of annual purchases by each Wholesale Customer during the immediately preceding Supply Year
2. SFPUC meets with the Wholesale Customers and presents water supply forecast for the following Supply Year
3. SFPUC issues initial estimate of available water supply
4. SFPUC announces potential first year of drought (if applicable)
5. SFPUC and Wholesale Customers meet upon request to exchange information concerning water availability and projected system-wide purchases
6. SFPUC issues revised estimate of available water supply, and confirms continued potential shortage conditions, if applicable
7. SFPUC issues final estimate of available water supply
8. SFPUC determines amount of water available to Wholesale Customers collectively

Target Dates

November 1

February

February 1

February 1

February 1-May 31

March 1

April 15th or sooner if adequate snow course measurement data is available to form a robust estimate on available water supply for the coming year.

April 15th or sooner if adequate snow course measurement data is available to form a robust estimate on available water supply for the coming year.

In Drought Years

9. SFPUC formally declares the existence of water shortage emergency (or end of water shortage emergency, if applicable) under Water Code Sections 350 et. seq.
10. SFPUC declares the need for a voluntary or mandatory response
11. BAWSCA submits calculation to SFPUC of individual Wholesale Customers' percentage shares of water allocated to Wholesale Customers collectively
12. SFPUC determines individual shortage allocations, based on BAWSCA's submittal of individual agency percentage shares to SFPUC, and monthly water budgets (Default Schedule)
13. Wholesale Customers submit alternative monthly water budgets (optional)
14. Final drought shortage allocations are issued for the Supply Year beginning July 1 through June 30
15. Monthly water budgets become effective

Target Dates

April 15-30

April 15-30

April 15- 30

April 25—May 10

May 8-May 24

June 1

July 1

August 1 (of the beginning year) through June 30 (of the succeeding year)

August of the succeeding year

16. Excess use charges indicated on monthly Suburban bills
17. Excess use charges paid by Wholesale Customers for prior year

ATTACHMENT I

[NOT USED]

ATTACHMENT J

ATTACHMENT J

DEFINITIONS AND FORMULAS FOR
CALCULATING PROPORTIONAL ANNUAL WATER USE

TABLE OF CONTENTS

This Attachment contains four sections, three figures, and five tables.

Section A:	Water Meters
Section B:	Calculation of Proportional Annual Water Use
Section C:	Data Requirements and Schedule
Section D:	County Line and In-City Terminal Reservoir Meter Calibration and Maintenance
Figure 1:	Locations of SFPUC County-Line Meters and In-City Terminal Reservoirs
Figure 2:	Generalized Schematic of Lake Merced Pump Station
Figure 3:	Locations of System Input and In-Line Meters
Table 1:	Base Usage and Allocation Rates
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Table 3:	Locations of SFPUC System Input and In-line Meters
Table 4:	County-line Meters, In-City Terminal Reservoirs and Associated Metering Equipment
Table 5:	Meter Calibration and Maintenance Frequency

Table 1 presents the format for the water usage and allocation rate calculations for reference and to illustrate the definitions and formulas described in Sections A through C. Tables 2 and 3 list the meters whose locations are shown on Figures 1 and 3, respectively. Table

4 identifies the type of meter and associated metering equipment for the County-line Meters and Terminal Reservoirs. Table 5 identifies the meter calibration and maintenance frequency for the meters and equipment listed in Table 4.

SECTION A. WATER METERS

1. General

The Agreement provides that certain operating and maintenance expenses and the capital cost of certain categories of utility plant in service are to be allocated between San Francisco and the Wholesale Customers on the basis of proportionate annual usage of the Regional Water System. The purpose of this Attachment is to describe the meters and illustrate the method by which proportionate annual usage will be calculated.

2. Units of Measurement, Rounding, Conversion

The SFPUC will compile the usage data required to complete Table 1 annually. The units of measurement and conventions for converting and rounding will be as follows.

The data in the Table 1 will be presented, and the calculations contemplated by this Attachment shown, in units of millions of gallons per day (mgd), rounded to the nearest tenth of an mgd. Percentages (e.g., the City and Wholesale usage rates) shall be carried to two digits to the right of the decimal point and reduction factors shall be carried to four digits to the right of the decimal point. Data compiled by the SFPUC in units of hundreds of cubic feet per year (ccf) shall be converted to mgd by multiplying hundreds of cubic feet per year by 0.0000020493 (or 2.0493×10^{-6}) for non-leap years and 0.0000020437 (or 2.0437×10^{-6}) for leap years.

In rounding, if the rightmost digit dropped is 0 through 4, the preceding digit shall be left unchanged; if the rightmost digit dropped is 5 through 9, the preceding digit shall be increased by 1.

3. Location of Meters/Gauges

The SFPUC presently maintains meters and gauges that have been used to determine the proportionate usage of the Regional Water System, in accordance with the methods and calculations described in Exhibit J to the 1984 contract between San Francisco and the Wholesale Customers. These meters consist of “County-Line Meters,” “In-City Terminal Reservoir Meters” and “System Input and In-line Meters” as described in the following subsections. As new capital improvement projects are designed and constructed by the SFPUC, it may be necessary for new meters to be installed to ensure continued accurate determinations of the proportionate usage of the Regional Water System. “Planned meters” are included in the following subsections where planned capital improvement projects are likely to require the installation of additional meters.

a. County-line Meters

The SFPUC presently maintains meters at or near the San Mateo-San Francisco County line to measure flow through all transmission pipelines entering the City (“County-line Meters”). The existing and planned County-line Meters are listed in Table 2 and shown on Figures 1 and 2. Additional details pertaining to the County-line meters located at the Lake Merced Pump Station, and specifically to water deliveries from the pump station to Sunset Reservoir, Sutro Reservoir, and Lake Merced are provided below.

(1) County-Line deliveries to Sunset and Sutro Reservoirs

Water delivered to the City through the Sunset Supply Pipeline may be pumped from the Lake Merced Pump Station to either Sunset Reservoir or Sutro Reservoir located within the City. When water is pumped from the Lake Merced Pump Station to both Sunset and Sutro reservoirs simultaneously, the recording instrumentation on the Sunset and Sutro venturi meters are designed to record flows through both meters.

When water is pumped to Sutro Reservoir only (typically utilizing Pump No. 4 at the

Lake Merced Pump Station), the source water is from the Sunset Reservoir (not the County-line), and the direction of flow through the Sunset venturi meter is reversed. Under this pumping scenario, the recording instrumentation on the Sunset and Sutro venturi meters are designed to not record flow on their respective recorders such that the in-City transfer of water between Sunset and Sutro Reservoirs is not included as a County-line delivery to the City. Figure 2 provides a generalized schematic of the Lake Merced Pump Station and the typical direction of flow from the County-line, through the pump station.

(2) County-line deliveries to Lake Merced

In order to raise and maintain water levels in Lake Merced, the SFPUC occasionally delivers water directly from the Regional Water System to Lake Merced. Deliveries from the Regional Water System to Lake Merced are accomplished at the Lake Merced Pump Station. The procedure involves operating valves on the suction side of Sunset Pump No. 2 such that water may flow by gravity in the Sunset Supply Pipeline, from San Mateo County, across the County-line and into San Francisco, through Lake Merced Pump Station and into the Lake Merced wet well. A 16-inch pipeline connection on the suction side of Sunset Pump No. 2 allows for deliveries of water to the wet well (see Figure 2). Water deliveries from the Regional Water System to Lake Merced are considered County-line deliveries and an in-City usage in the calculation of water allocation rates.

b. In-City Terminal Reservoirs

Water usage by the City includes water deliveries from the SFPUC's "terminal reservoirs." The terminal reservoirs are: 1) Sunset Reservoir, 2) University Mound Reservoir, and 3) Merced Manor Reservoir. The terminal reservoirs are shown on Figure 1.

c. System Input and In-Line Meters

The SFPUC presently measures water flow into and through the Regional System utilizing "System Input and In-Line Meters." The existing and planned System Input and In-Line Meters are listed in Table 3 and shown on Figure 3.

d. Wholesale Customer Meters and City Retail Customer Meters Located Outside the Boundaries of the City

The SFPUC presently measures water deliveries from the Regional Water System to its Wholesale Customers at various locations where the water delivery systems of the individual Wholesale Customers tie into the Regional Water System. The meters at these locations are referred to as the Wholesale Customers' "master meters." The SFPUC also measures water deliveries from the Regional Water System to other customers located outside of the boundaries of the City that are not Wholesale Customers. Water deliveries to the Wholesale Customers and Retail Customers outside the City's boundaries that receive water from the Regional Water System are accounted for by the SFPUC's Customer Service Division as described in Section B.

4. Replacement and Relocation of Meters, Gauges, and Recording Devices.

The SFPUC presently equips all of its large venturi meters with differential pressure transmitters. The smaller meters utilize other methods and equipment to register and record flows. The SFPUC will maintain the meters, gauges, and recording devices described above in subsections (a), (b), (c), and (d) unless and until such meters, gauges, and recording devices are replaced.

The SFPUC may replace the meters, gauges, and recording devices described above in subsections (a), (b), (c), and (d) or install new meters, gauges, and recording devices at new locations, provided that such changes do not diminish the accuracy of the water flow measurements or impair the ability of the SFPUC to separate direct City water use from water use by the wholesale customers. Maintenance and calibration procedures for new or replaced equipment may change. Modified maintenance and calibration procedures for new or replaced equipment will conform to industry standards set forth in AWWA Manual M33, the applicable

standards in the International Society of Automation, and will implement the manufacturer's instructions for maintenance and calibration. The SFPUC will provide BAWSCA with advance written notice of any such changes, together with a brief explanation of the reasons therefor and a description of the type and location of the replacement. Such notice shall automatically amend the list of meters, gauges, and recording devices set forth above in subsections (a), (b), (c), and (d).

5. Recording of Water Flow Data

a. Flow Data

The City shall record and maintain data measuring base water flow throughout the SFPUC Regional Water System as necessary to determine proportional annual water usage.

b. Reservoir Data

The SFPUC shall record and maintain data measuring the levels of the terminal reservoirs described above in subsection A.3.b and shown on Figure 1 on an hourly basis. Flow values derived from reservoir level readings for all reservoirs in the SFPUC wholesale system shall be calculated using the tables contained in the SFPUC publication "Reservoir Data" (aka "The Weir Book"), which set forth the relationship between reservoir levels and water volumes, as such tables may be amended from time to time to reflect changes in the volumes of the various reservoirs. The tables to be used initially shall be those from the current edition of The Weir Book.

SECTION B. CALCULATION OF PROPORTIONAL ANNUAL USAGE

"Base rates" means the percentages of annual SFPUC deliveries attributed to the Wholesale Customers and to City Retail Customers.

The percentage of annual SFPUC metered deliveries attributed to the Wholesale Customers (i.e., the wholesale base rate) shall be calculated for each fiscal year as described below and illustrated in Table 1. The item numbers listed below correspond to the item numbers listed in Table 1.

- (1) "Gross San Francisco County line base deliveries" shall equal the total amount of water flowing into the City's distribution system through transmission pipelines entering the City, as measured by the County-Line Meters described in Section A.3.a. and shown on Figures 1 and 2.
- (2) "Daly City base deliveries" shall equal the water flowing to Daly City through meter accounts provided downstream of the County-Line meters or through SFPUC's City Distribution Division. At present these accounts are:
 - (a) CSPL1/Macdonald Avenue Service (Account number 010084-01-0)
 - (b) Guttenberg Street Service (Account number 010013-01-3)
 - (c) Carter Street Service (Account numbers 284070-01-8 and 284071-01-6)

These accounts represent a portion of the total deliveries to Daly City. The quantities of water delivered to these four Daly City accounts are reported monthly in Form MGT441 by the SFPUC's Customer Service Division. These connections to meters are presently located within the City, and thus record water which has already been recorded by the SFPUC's master meters at the County line. So long as this condition continues, Daly City base deliveries shall be subtracted from "Gross San Francisco County line base deliveries."

- (3) "Net San Francisco base deliveries" shall equal the result of subtracting "Daly City base deliveries" from "Gross San Francisco County line base deliveries."

- (4) "Other suburban raw water base deliveries" shall equal the sum of all deliveries of raw (untreated) water to customers of the SFPUC located outside the City other than deliveries to the Wholesale Customers. "Other suburban raw water base deliveries" include deliveries of raw water in Alameda and San Mateo Counties to SFPUC Retail Customers, City departments and commissions, and other users affiliated with San Francisco.
- (5) "Other suburban treated water base deliveries" shall equal the sum of all deliveries of treated water to customers of the SFPUC located outside the City other than deliveries to the Wholesale Customers. Other suburban treated water base deliveries include deliveries of treated water to the SFPUC's Retail Customers in San Mateo, Santa Clara and Alameda Counties (such as NASA Ames Research Center and LLNL), to City departments and commissions and other users affiliated with San Francisco (such as the San Francisco International Airport, the San Francisco County Jail, and tenants of land owned by the City Recreation and Park Department).
- (6) "Other suburban base deliveries" shall equal the sum of "Other suburban raw water deliveries" and "Other suburban treated water deliveries." The combined amount of raw and treated water delivered to suburban entities other than the Wholesale Customers is reported monthly in Form MGT440 by the SFPUC's Customer Service Division.
- (7) "Total City base usage" shall equal "Net San Francisco base deliveries" plus "Other suburban base deliveries."
- (8) "Total wholesale base usage" shall equal the sum of all metered deliveries to the Wholesale Customers measured at their SFPUC master meters (including all deliveries to Daly City which are comprised of deliveries through meters located outside San Francisco and meters located inside San Francisco, deliveries through the latter of which are designated above in paragraph B.1.2 as "Daly City base

deliveries”). The quantity of water delivered to the individual Wholesale Customers, and the combined amount of water delivered to all Wholesale Customers is reported monthly in Form MGT440 by the SFPUC’s Customer Service Division.

- (9) “Total system base usage” shall equal “City base usage” plus “Wholesale base usage.”
- (10) “Wholesale base rate” shall equal the percentage obtained by dividing “Wholesale base usage” by “Total system base usage.”
- (11) “City base rate” shall equal the percentage obtained by subtracting “Wholesale base rate” from 100 percent.
- (12) “Base system input” shall equal all amounts of water supplied to the SFPUC Regional Water System, which presently comes from the following sources:
 - (a) Hetch Hetchy water as measured at the venturi meters on the 58-inch, 61-inch, and 78.5-inch San Joaquin Pipeline Nos. 1, 2, and 3 near Oakdale.
 - (b) Water supplied by HHWPD to LLNL as measured at the customer meter. Water delivered from the system to LLNL shall be deemed negative in sign for the purpose of determining “Base system input.”
 - (c) Hetch Hetchy water pumped from the Alameda siphons to San Antonio Reservoir as measured at the venturi meter on the 60-inch San Antonio pipeline. Water delivered from the system to San Antonio Reservoir shall be deemed negative in sign for the purpose of determining “Base system input.”

- (d) Sunol Valley Water Treatment Plant as measured at the meter on the 78-inch effluent pipeline.
- (e) Harry Tracy Water Treatment Plant as measured at the venturi meters on the 60-inch and 78-inch effluent pipelines.
- (f) Raw water deliveries to all SFPUC Retail Customers outside the City boundaries as measured at the customer meter. These deliveries are considered positive for the purposes of Table 1. Currently, raw water deliveries to the system are represented by the following account numbers contained in Form MGT440 prepared by the SFPUC's Customer Service Division:

266081-01-7 (Calaveras Nursery)
 266081-02-5 (Calaveras Nursery)
 264355-01-7 (Caltrans)
 266084-02-9 (Color Spot Nursery)
 272701-02-0 (Color Spot Nursery)
 266069-02-0 (Crystal Springs Golf Course)
 266078-02-1 (Dell Franklin)
 266078-01-3 (Dells Nursery)
 266084-01-1 (Hi-C Nursery)
 272701-01-2 (Hi-C Nursery)
 284112-01-8 (Hansen Aggregates)
 266084-03-7 (Jeff Anhorn Nursery)
 272701-03-8 (Jeff Anhorn Nursery)
 266079-02-9 (Mission Valley Rock)
 281043-01-8 (Mission Valley Rock)
 267618-02-3 (Nagata Farms)
 267618-01-5 (Nagata Farms)
 266090-01-8 (Naka Nursery)

266091-01-6 (Naka Nursery)
 266090-02-6 (Naka Nursery)
 266091-02-4 (Naka Nursery)
 264315-02-9 (Pacific Nurseries)
 266076-01-7 (Sunol Christmas Tree Farm)
 266076-02-5 (Sunol Tree Farm)
 276095-01-5 (Sunol Valley Golf & Recreation)
 266077-02-3 (Ura Farm)
 264352-01-4 (Ura, John)
 266075-01-9 (Valley Crest)
 268276-01-1 (Valley Crest Nursery)
 266093-01-2 (Valley Crest Tree Company)
 268426-02-0 (Valley Crest Tree Company)
 266075-02-7 (Valley Crest Tree Company)
 266093-02-0 (Valley Crest Tree Company)
 268276-02-9 (Valley Crest Tree Company)
 266082-01-5 (Western Star Nursery)
 266089-01-0 (Western Star Nursery)
 267254-02-7 (Western Star Nursery)
 266082-02-3 (Western Star)
 266089-02-8 (Western Star)
 267254-03-5 (Western Star)

- (g) Raw water deliveries from Pilarcitos Reservoir and Crystal Springs Reservoir to Coastside County Water District as measured at the customer meters. These deliveries are considered positive for the purposes of Table 1. Currently, raw water deliveries to Coastside County Water District from both reservoirs are represented under account number 010027-01-9 contained in Form MGT441 prepared by the SFPUC's Customer Service Division:

- (h) Crystal Springs Balancing Reservoir. The flow into or out of the Crystal Springs Balancing Reservoir shall be calculated based on the changes in the amounts of water stored in the reservoir. The amounts of water stored shall be determined by the use of water level sensors, and the application of water level readings to a water level-storage capacity table. Decreases in storage, which indicate a flow from the Balancing Reservoir into the system, shall be deemed positive in sign. Increases in storage, which indicate a flow into the Balancing Reservoir from the system, shall be deemed negative in sign. Over the period of a year, the total flows into and out of Crystal Springs Balancing Reservoir are nearly equivalent. As such, total system input from Crystal Springs Reservoir shall be deemed zero for calculating current base rates.
- (i) Deliveries to Crystal Springs Reservoir as measured by the overflow weir at the Pulgas Pump Station. Deliveries from the system to Crystal Springs Reservoir (“spills”) shall be deemed negative in sign for the purpose of determining “Base system input.”
- (j) Terminal Reservoirs. The “terminal reservoirs” consist of Sunset Reservoir, University Mound Reservoir, and Merced Manor Reservoir, each located within the City of San Francisco. The flow into or out of the terminal reservoirs shall be calculated based on the changes in the amounts of water stored in them. The amounts of water stored shall be determined by the use of water level sensors, and the application of water levels to water level-storage capacity tables. Over the period of a year, the total flows into and out of terminal reservoirs are nearly equivalent. As such, total system input from the terminal reservoirs shall be deemed zero for calculating base rates.
- (k) Other Sources. Other sources of flow into, or from, the Regional Water System, shall be accounted for as “other sources.” Examples of other

sources of system input would include intertie water deliveries between the Regional System and the Santa Clara Valley Water District, and between the Regional System and the East Bay Municipal Utilities District, and deliveries of raw water from Crystal Springs Reservoir in the event of an emergency. Flows from the system shall be deemed negative in sign for the purpose of determining "Base system input."

- (13) "Total base system input" shall equal the sum of the system inputs from the sources described in paragraph B.1.12.
- (14) "Joint system loss reduction factor" shall equal "Total system base usage" divided by "Total base system input." "Joint system loss reduction factor" shall not exceed 1.0.
- (15) "Daly City reduction factor" shall equal "Net San Francisco base deliveries" divided by "Gross San Francisco County line base deliveries." "Daly City reduction factor" shall not exceed 1.0.
- (16) "Total suburban base deliveries" shall equal "Other suburban base deliveries" plus "Total wholesale base usage."
- (17) "Suburban reduction factor" shall equal "Wholesale base usage" divided by "Total suburban base deliveries." "Suburban reduction factor" shall not exceed 1.0.
- (18) "HHWPD Deliveries above Oakdale" shall equal the total amount of water delivered by the HHWPD to users located above the system input meters in Oakdale. Water users located above the system input meters in Oakdale are currently represented by Groveland Community Services District and the HHWPD facility at Moccasin.

- (19) “HH Reduction Factor” is calculated for the purpose of determining the Wholesale Customers’ share of the Hetch Hetchy Assessment. The factor shall equal a fraction, the numerator of which is the total system input measured at the Oakdale meters (Table 1, line 12.a) and the denominator of which is the sum of the total system input measured at the Oakdale meters (Table 1, line 12.a) plus the total “HHWPD deliveries above Oakdale” (Table 1, line 18).

SECTION C.

DATA REQUIREMENTS AND SCHEDULE

1. Collection and Dissemination of Data

The SFPUC presently compiles daily flow data for the County-line meters, System Input and In-Line Meters, and daily reservoir water level data, and provides copies of that data to the Wholesale Customers (through BAWSCA) on a monthly basis. The SFPUC also provides copies of wholesale “Suburban Resale” and City Retail water usage data to BAWSCA on a monthly basis. Additionally, the SFPUC provides BAWSCA access to flow data for the meters as reported and recorded by the SFPUC’s SCADA system.

The SFPUC shall continue to provide the flow and water usage data described above to BAWSCA on a monthly basis, and shall continue to allow BAWSCA access to the SCADA system data, so that a coordinated effort between the SFPUC and BAWSCA will allow for updating Table 1 of this Attachment annually on a timely basis.

It shall continue to be the SFPUC’s responsibility to compile the data necessary to update Table 1 of this Attachment annually and the City shall deliver to BAWSCA, for review and approval, copies of the updated Table 1 by September 15 for the fiscal year ending the preceding June 30, as shown by the schedule contained in Section C.3.

Upon reasonable notice to the General Manager of the SFPUC, BAWSCA shall be given access to all water flow and usage records compiled by the SFPUC, including raw data, at reasonable times during business hours and shall have the right to copy such records and data at its expense.

2. Lack of Data

The parties recognize that, because of human error, mechanical failure, or other unplanned events, portions of the data required for the calculation of the usage rates and ratios described in Sections B and C of this Attachment occasionally may be unavailable or incorrect. In the event that such data are unavailable or inaccurate, the SFPUC shall make a reasonable estimate of the unavailable or incorrect data or use the most accurate alternative data that are available, and substitute the estimate therefor.

If the SFPUC uses an estimate of the unavailable or inaccurate data or alternative data, it shall provide BAWSCA with the following:

- (1) a description of the unavailable or inaccurate data and the estimation or substitution of data used therefor;
- (2) an explanation of the cause of the missing or inaccurate data and the reasons underlying the SFPUC's estimation or substitution of alternate data; and
- (3) a statement of how the error or malfunction that caused the unavailability or inaccuracy of the data will be avoided in the future.

The SFPUC shall provide this information to BAWSCA upon calculation by the SFPUC of the usage rates and ratios described in this Attachment for the fiscal year in question.

3. Schedule for Completing the Annual Calculations of Water Usage Rates

The parties recognize the importance of updating Table 1 of this Attachment annually in a timely manner, and that historically, doing so has required a coordinated effort between the SFPUC and BAWSCA. To assure timely completion of the annual calculations of water usage rates and ratios, the parties agree to adhere to the following schedule.

(1) By August 15: The SFPUC shall forward to BAWSCA all data for the fiscal year ending the preceding June 30, necessary to make a determination of the base water usage and base allocation rates for the Wholesale Customers and the City.

(2) By September 15. The City shall deliver to BAWSCA, for review and approval, draft copies of the updated Table 1 for the fiscal year ending the preceding June 30.

(3) Between September 15 and October 15. The SFPUC and BAWSCA shall reconcile any discrepancies or inaccuracies in the draft calculations of water usage rates and shall reach agreement on a final updated Table 1 for the fiscal year ending the preceding June 30.

(4) By November 1. The SFPUC shall deliver to BAWSCA a finalized updated Table 1, signed by the SFPUC General Manager, or appropriate designee, representing the water usage rates agreed upon by the SFPUC and BAWSCA, for the fiscal year ended June 30.

(5) By November 15. BAWSCA shall return the finalized Table 1 to the SFPUC, counter-signed by the BAWSCA General Manager/CEO. If the SFPUC does not receive the countersigned Table 1 from BAWSCA by November 15, it may use the water use data as contained in the Table 1 delivered pursuant to paragraph (4) above, subject to arbitration as provided in section 8.01 of the Agreement.

SECTION D. COUNTY LINE AND IN-CITY TERMINAL RESERVOIR METER CALIBRATION AND MAINTENANCE

1. General

This section refers only to the County-Line and In-City Terminal Reservoir Meters. The term “meter(s)” includes the primary meter itself (most of the primary meters in the SFPUC’s water system are Venturi-type flow meters) as well as any and all of the associated equipment used to measure, record, and transmit flow and water level data. The metering equipment associated with the primary metering device (also referred to as the secondary metering equipment) includes differential pressure transmitters, recorders, telecommunications equipment and the portion of the SFPUC’s Supervisory Control and Data Acquisition (SCADA) System that is used to transmit flow and water level measurements from the water meter to the computer terminal that records the measured data.

The County-Line and In-City Terminal Reservoir meters, their general locations, and their associated metering equipment are listed in Table 4.

2. Frequency and Type of Work to be Performed

The meters, water level sensors, and associated metering equipment are to be inspected, tested, calibrated, and maintained according to the applicable meter calibration and maintenance frequency specified in Table 5.

3. Components of the Calibration and Maintenance Work

The SFPUC will contract with an independent metering consultant to perform periodic inspections, testing, servicing and calibrations of the meters and metering equipment for the County-line meters and In-City Terminal Reservoirs. The metering consultant's calibration and maintenance work will include the following components:

- Annual Pitot Tube Tests: Pitot tube flow tests shall be performed once a year on all Venturi-type flow meters. See Sections 4.b and 4.c for further detail.
- Quarterly Secondary Meter Equipment Testing and Calibration: The secondary metering equipment shall be tested for accuracy and calibrated quarterly at five input levels (0%, 25%, 50%, 75% and 100% of the full range of flow). See Section 4.a for further detail.
- Cleaning: Clean and remove dust, oils, dirt, etc. from all instruments.
- Flushing: Flush and clean Venturi tube differential pressure (D/P) sensing lines.
- Inspecting: Inspections for mechanical fatigue, leaky pipes and fittings, worn parts, and improper operation of electrical/electronic equipment.
- Lubrication: Mechanical parts shall be lubricated as needed.

4. Calibration Procedures

The metering consultant shall continue to calibrate and maintain the County-line meters and metering equipment listed in Table 4 in accordance with the frequency of work specified in Table 5. The work includes documenting meter readings and accuracy before and after calibration. Specific tasks to be completed by the metering consultant are as follows:

- a) Quarterly testing and calibration. The secondary metering equipment shall be tested and calibrated quarterly using NIST Traceable test equipment, and a "dead weight tester."

The system loop error for the secondary metering equipment is determined by connecting its output to the differential pressure transmitter and adjusting the dead weight tester to 5 places over the full range of flow: 0%, 25%, 50%, 75% and 100%, while all instruments in the loop are connected. For water level transmitters, provide simulated test head equal to full range of the transmitter being calibrated, comparing the simulated test head to its 4-20 milliamp output signal to determine transmitter error and calibration requirements. The system loop error for the secondary metering equipment may not exceed $\pm 2\%$. The individual components of the secondary metering equipment shall also be tested at the same 5 input levels and calibrated as necessary to ensure the error of the system and individual components does not exceed $\pm 2\%$.

- b) Annual Pitot Tube Testing and Calibration. Annual Pitot tube testing shall be conducted for a comparison of flow totalized by the Pitot tube test equipment and the totalizer used by the SFPUC for water measurement and billing purposes. Annual Pitot tube flow testing shall be performed on all flow meters for assessment of Venturi error using the Annubar continuous flow method at 22% of the pipe radius. Pitot tube flow testing must be conducted continuously for a minimum of 30 minutes per test.

The Pitot tube flow tests are first performed before any of the secondary metering instruments are calibrated to determine the total system error (system consisting of the primary metering device and secondary metering equipment). Once the total system loop error has been established, perform secondary loop instrument testing and calibration as per the quarterly testing and calibration procedures described in 4.a above. If the total system error exceeds $\pm 2\%$ after calibration of the secondary metering equipment, minor adjustments to the differential pressure transmitter shall be made to correct (calibrate) the error in the Venturi meter. Repeat Pitot tube testing must be performed after the individual instrument calibration and differential pressure transmitter adjustments have been performed to establish that total system loop error is within $\pm 2\%$.

- c) Pitot tube testing shall be conducted at a flow rate representing the typical flow for the meter (and, if operationally possible, at three different flows ranging from a minimum to near maximum capacity flow).
- d) The metering consultant shall perform the meter testing and calibration procedures utilizing the meter characteristic curves (for example, the pressure drop vs. flow for a Venturi meter) that have been obtained during previous meter calibration and maintenance work.
- e) During each quarterly site visit, the metering consultant shall inspect, assess and document the condition of all metering equipment, including meter, gauges, indicators, recorders, transmitters and other instrumentation, used in the measurement and recording of flow rates and cumulative flow totals and shall document all operational problems with the calibration instruments and meters during the calibration process. Problems may include air entrainment, leakage, flow disturbance and unstable meter readings.
- f) Prior to each quarterly site visit, the metering consultant shall review prior calibration records and reports for each meter to determine if previously-identified errors or equipment deficiencies were corrected as previously recommended.
- g) Each quarter, the metering consultant shall submit a final report (See Section 6) containing all of the calibration results for each meter tested and calibrated during the quarter. The metering consultant's report shall include a narrative description of the work conducted on each meter and meter calibration reports for the individual metering equipment. The quarterly report shall also address deficiencies that were not previously corrected according to the recommendations made in the prior report.

5. Calibration Instruments

The instrument used for flow testing of the primary meter (Venturi) must meet the accuracy standards required by the American Water Works Association (AWWA), and be

capable of measuring actual flows with an error of less than +/- 2%. If a particular calibration instrument is not rated for accuracy by the AWWA, its accuracy will be determined by reference to its manufacturer's representations as to accuracy.

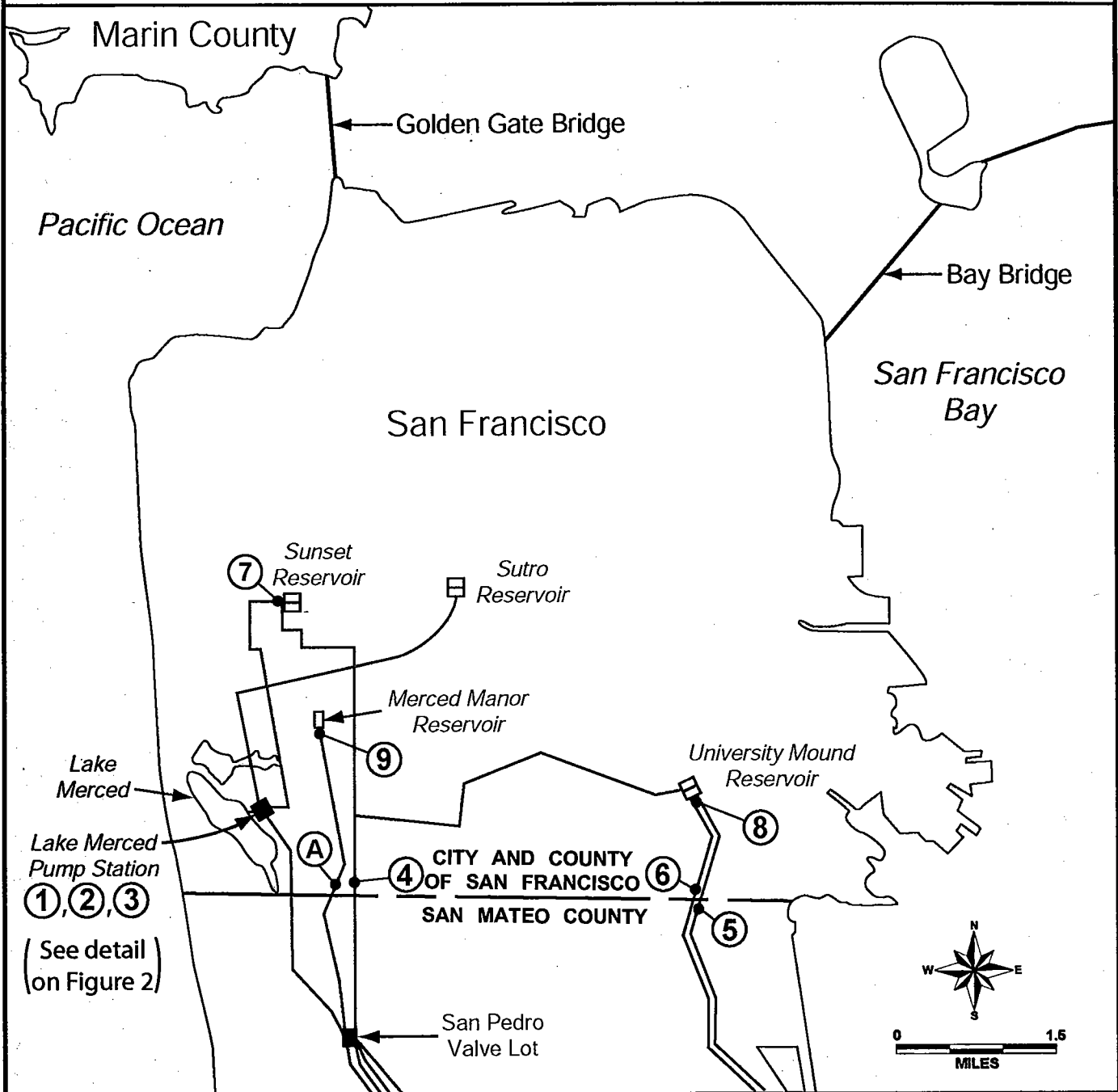
6. Calibration Reports

Within fourteen (14) working days after the beginning of each quarter, the metering consultant shall submit a written progress report of the work performed during the previous quarter. Each quarterly report will describe the results of the meter calibrations and any other tasks performed. The report will also include comments regarding any observations of abnormal conditions and any recommendations regarding these meters and their related equipment.

The reports must include complete descriptions and status of meters and related equipment, dates and times of service, all calibration specifics, pipeline dimensions, range of flow rates and totalized volumes, before and after error analysis and accuracy levels achieved, testing equipment used, and the name(s) of the person(s) that performed the work.

When appropriate and necessary, the metering consultant shall provide recommendations for improving the accuracy and reliability of the equipment and/or the methods of data collection. If, in the opinion of the metering consultant, the condition of a meter or its associated metering equipment is found to be defective, damaged, or otherwise in need of immediate repair or replacement, the metering consultant shall: 1) promptly notify the appropriate SFPUC personnel of the problem and recommend a solution to the problem so that the SFPUC can determine how to address it and, 2) include the problem description in its quarterly report.

Locations of SFPUC County-Line Meters and In-City Terminal Reservoirs

**METER****PIPELINE****LOCATION**

1

Sunset

Lake Merced Pump Station

2

Sutro

Lake Merced Pump Station

3

Lake Merced Outfall

Lake Merced Pump Station

4

San Andreas No. 2

Junipero Serra (Hwy. 280) South of Belle Ave.

5

Crystal Springs No. 1

PG&E Martin Service Center Yard

6

Crystal Springs No. 2

Tamasco Ct. South of Sunnydale Ave.

A

San Andreas No. 3 (Planned)

To be determined

METER**RESERVOIR****LOCATION**

7

Sunset Reservoir

26th Avenue and Ortega

8

University Mound Reservoir

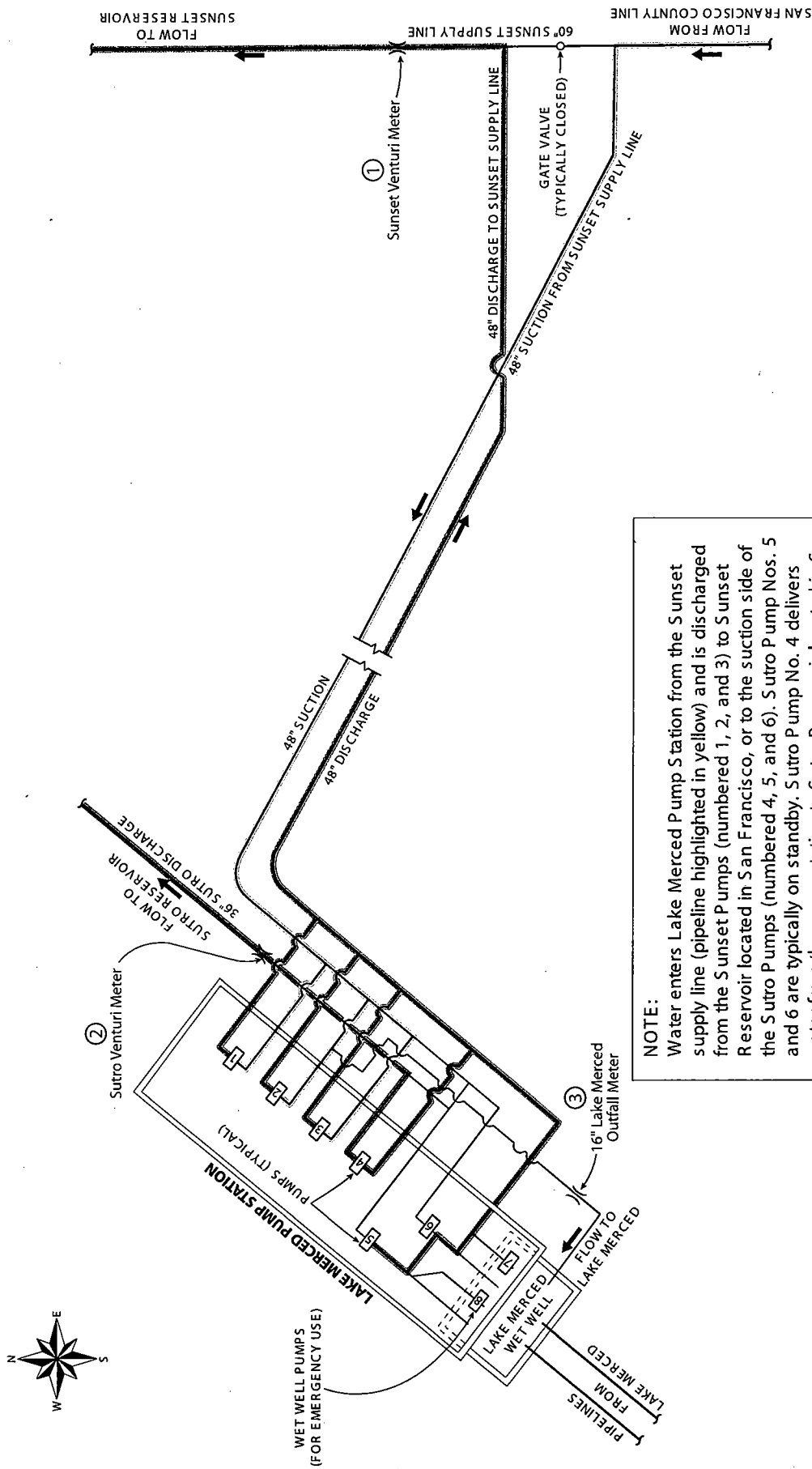
University Avenue and Bacon

9

Merced Manor Reservoir

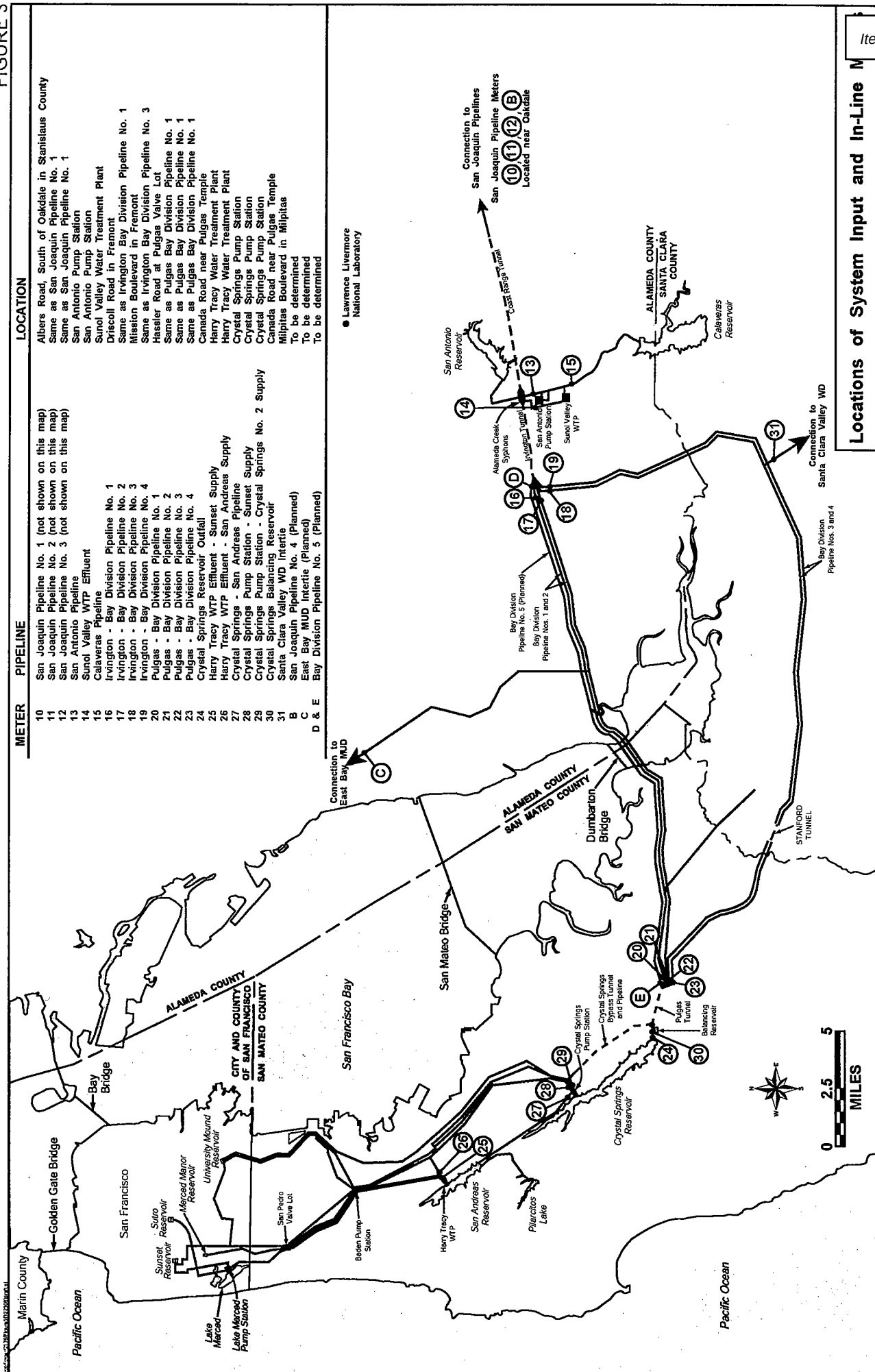
23rd Avenue and Ocean

Generalized Schematic of Lake Merced Pump Station



NOTE:
Water enters Lake Merced Pump Station from the Sunset supply line (pipeline highlighted in yellow) and is discharged from the Sunset Pumps (numbered 1, 2, and 3) to Sunset Reservoir located in San Francisco, or to the suction side of the Sutro Pumps (numbered 4, 5, and 6). Sutro Pump Nos. 5 and 6 are typically on standby. Sutro Pump No. 4 delivers water from the pump station to Sutro Reservoir located in San Francisco. Deliveries from the SFPUC water system to Lake Merced are accomplished by gravity through the 16-inch pipeline that connects to the suction side of Sunset Pump No. 2.

FIGURE 3



Item # C8.

Locations of System Input and In-Line M

Table 1
Base Usage (mgd) and Allocation Rates

(1) Usage	(2) Definition	(3) 2004-05	(4) 2005-06	(5) 2006-07	(6) 2007-08	(7) 2008-09	(8) 2009-10
1. Gross S.F. Co. line	B.1	79.5	78.3	75.7			
2. Daly City portion	B.2	0.2	0.2	0.2			
3. Net S.F.	(1-2)	79.3	78.1	75.5			
4. Other suburban raw water	B.4	0.4	0.5	0.7			
5. Other suburban treated water	B.5	4.1	3.4	3.9			
6. Total other suburban	(4+5)	4.5	3.9	4.6			
7. Total City usage	(3+6)	83.8	82.0	80.1			
8. Total wholesale usage	B.8	167.4	164.4	175.8			
9. Total system usage	(7+8)	251.2	246.4	255.9			
10. Wholesale alloc. rate	(8/9)	66.63%	66.72%	68.70%			
11. City alloc. rate	(100%-10)	33.37%	33.28%	31.30%			
12a. HHWPD input (Oakdale)	B.12	194.7	202.6	227.3			
12b. Deliveries to LLNL	B.12	-0.4	-0.9	-0.9			
12c. HH to San Ant. Res.	B.12	-3.8	-1.8	-11.6			
12d. Sunol Valley WTP	B.12	28.5	29.4	17.6			
12e. Harry Tracy WTP	B.12	45.2	40.4	41.2			
12f. Raw water deliveries	B.12	0.4	0.4	0.7			
12g. Deliveries to Coastside Co. WD	B.12	1.8	1.6	2.1			
12h. Crys. Sprs. Bal. Res.	B.12	0.0	0.0	0.0			
12i. Spill to CS Res.	B.12	-19.9	-42.6	-37.1			
12j. Terminal Reservoirs	B.12	0.0	0.0	0.0			
12k. Other sources	B.12	0.0	1.9	3.8			
13. Total system input	B.13	246.5	231.0	243.1			
14. Jt. sys. loss red. fact.	(9/13)	1.0000	1.0000	1.0000			
15. Daly City red. factor	(3/1)	0.9975	0.9974	0.9974			
16. Total suburban	(6+8)	171.9	168.3	180.4			
17. Suburban red. factor	(8/16)	0.9736	0.9768	0.9745			
18. HHWPD Deliveries above Oakdale	B.18						
19. HH Reduction Factor	B.19	99.56%					

Table 2
Locations of SFPUC County-Line Meters and In-City Terminal Reservoirs

County-Line Meters

<u>Meter</u>	<u>Pipeline</u>	<u>Location</u>
1	Sunset	Lake Merced Pump Station
2	Sutro	Lake Merced Pump Station
3	Lake Merced Outfall	Lake Merced Pump Station
4	San Andreas No. 2	Junipero Serra (Hwy. 280) South of Belle Ave.
5	Crystal Springs No. 1	PG&E Martin Service Center Yard
6	Crystal Springs No. 2	Tamasco Ct. South of Sunnydale Ave.
A	San Andreas No. 3 (Planned)	To be determined

In-City Terminal Reservoirs

<u>Meter</u>	<u>Reservoir</u>	<u>Location</u>
7	Sunset Reservoir	26 th Avenue and Ortega
8	University Mound Reservoir	University Avenue and Bacon
9	Merced Manor Reservoir	23 rd Avenue and Ocean

Table 3
Locations of SFPUC System Input and In-Line Meters

<u>Meter</u>	<u>Pipeline</u>	<u>Location</u>
10	San Joaquin Pipeline No. 1	Albers Road, South of Oakdale in Stanislaus County
11	San Joaquin Pipeline No. 2	Same as San Joaquin Pipeline No. 1
12	San Joaquin Pipeline No. 3	Same as San Joaquin Pipeline No. 1
13	San Antonio Pipeline	San Antonio Pump Station
14	Sunol Valley WTP Effluent	San Antonio Pump Station
15	Calaveras Pipeline	Sunol Valley Water Treatment Plant
16	Irvington – Bay Division Pipeline No. 1	Driscoll Road in Fremont
17	Irvington – Bay Division Pipeline No. 2	Same as Irvington Bay Division Pipeline No.1
18	Irvington – Bay Division Pipeline No. 3	Mission Boulevard in Fremont
19	Irvington – Bay Division Pipeline No. 4	Same as Irvington Bay Division Pipeline No.3
20	Pulgas – Bay Division Pipeline No. 1	Hassler Road at Pulgas Valve Lot
21	Pulgas – Bay Division Pipeline No. 2	Same as Pulgas Bay Division Pipeline No. 1
22	Pulgas – Bay Division Pipeline No. 3	Same as Pulgas Bay Division Pipeline No. 1
23	Pulgas – Bay Division Pipeline No. 4	Same as Pulgas Bay Division Pipeline No. 1
24	Crystal Springs Reservoir Outfall	Canada Road near Pulgas Temple
25	Harry Tracy WTP Effluent – Sunset Supply	Harry Tracy Water Treatment Plant
26	Harry Tracy WTP Effluent – San Andreas Supply	Harry Tracy Water Treatment Plant
27	Crystal Springs – San Andreas Pipeline	Crystal Springs Pump Station
28	Crystal Springs Pump Station – Sunset Supply	Crystal Springs Pump Station
29	Crystal Springs Pump Station – Crystal Springs No. 2 Supply	Crystal Springs Pump Station
30	Crystal Springs Balancing Reservoir	Canada Road near Pulgas Temple
31	Santa Clara Valley WD Intertie	Milpitas Boulevard in Milpitas
B	San Joaquin Pipeline No. 4 (Planned)	To be determined
C	East Bay MUD Intertie (Planned)	To be determined
D&E	Bay Division Pipeline No. 5 (Planned)	To be determined

TABLE 4
SFPUC COUNTY-LINE METERS, IN-CITY TERMINAL RESERVOIRS,
AND ASSOCIATED METERING EQUIPMENT

County-Line Meter	Meter Type	Location
1. Sunset	60" Venturi	Lake Merced Pump Station
Associated Metering Equipment:	• Rosemount D/P transmitter • Honeywell recorder • SCADA	
2. Sutro	36" Venturi	Lake Merced Pump Station
Associated Metering Equipment:	• Rosemount D/P transmitter • Honeywell recorder • SCADA	
3. Lake Merced Outfall	16" Mag. Meter	Lake Merced Pump Station
Associated Metering Equipment:	• Honeywell recorder • SCADA	
4. San Andreas No. 2	36" Venturi	Junipero Serra (Hwy. 280) south of Belle Avenue
Associated Metering Equipment:	• Yokogawa D/P transmitter • NLS display • AGM electronics • Honeywell recorder • SCADA	
5. Crystal Springs No. 1	44" Venturi	PG&E Martin Service Center Yard
Associated Metering Equipment:	• Yokogawa D/P transmitter • NLS display • AGM electronics • Honeywell recorder • SCADA	
6. Crystal Springs No. 2	60" Venturi	Tamasco Ct. south of Sunnydale Avenue
Associated Metering Equipment:	• Yokogawa D/P transmitter • NLS display • AGM electronics • SCADA	
In-City Terminal Reservoirs		
1. Sunset	Pressure Transducer	26 th Avenue and Ortega
Associated Metering Equipment:	• Honeywell recorder • SCADA	
2. Merced-Manor	Pressure Transducer	23 rd Avenue and Ocean
Associated Metering Equipment:	• Honeywell recorder • SCADA	
3. University Mound	Pressure Transducer	University Avenue and Bacon
Associated Metering Equipment:	• Honeywell recorder • SCADA	

TABLE 5
METER CALIBRATION AND MAINTENANCE FREQUENCY

METER/ EQUIPMENT	FREQUENCY			WORK TO BE PERFORMED (See Work Codes Listed Below)					
	Quarterly	Semi- Annual	Annual	CA	CL	FL	IN	LU	PT
Venturi Meters			X	X		X (1)	X (1)		X
Magnetic Meters		X		X (2)	X (2)		X (2)		
Yokagawa D/P Transmitters	X			X	X	X	X		
Rosemount D/P Transmitters	X			X	X	X	X		
Honeywell Recorders	X			X	X		X		
Water Level Sensors (Pressure Transducers)	X			X	X		X		
SCADA Electronics	X			X					
AGM Electronics	X			X					
NLS Digital Displays	X			X					
Electrostatic 24V DC Power Supplies			X				X (3)		
ASCO Solenoids			X		X		X (4)	X	

WORK CODES:

CA = CALIBRATE; CL = CLEAN; FL = FLUSH; IN = INSPECT; LU = LUBRICATE; PT = PITOT TUBE TEST.

NOTES:

- (1) Inspection and flushing requirements for Venturi meters refer to the pressure tubing from the meter to the differential pressure transmitter.
- (2) May calibrate using clamp-on meter where conditions allow. Inspection and cleaning requirements for magnetic meters refer to the sensors or probes that are inserted through the pipe wall.
- (3) Adjust voltage if necessary.
- (4) Replace rubber ware as needed.

ATTACHMENT K

ATTACHMENT K-1
WHOLESALE CUSTOMERS' SHARE OF NET BOOK VALUE OF EXISTING ASSETS
****PRELIMINARY - TO BE SUBSTITUTED WITH FINAL 6/30/09 VALUES****
(Section 5.03)

	Notes	Projected Value		
		Water	Hetch Hetchy	Total
Regional System Net Plant as of 6/30/08 (Actual)	1	\$ 435,639,907	\$ 66,135,724	
Less: Projected Depreciation on Regional Assets	2	\$ (32,526,143)	\$ (3,598,189)	
Plus: Projected FY 2008-09 Capital Additions	3	\$ 62,771,153	\$ -	
Projected Regional System Net Plant as of 6/30/09		\$ 465,884,917	\$ 62,537,535	
Plus: Projected Construction Work In Progress (CWIP) as of 6/30/09	4	\$ 16,928,503	\$ 5,807,023	
Projected Regional System Net Plant and CWIP as of 6/30/09		\$ 482,813,420	\$ 68,344,558	\$ 551,157,978
Allocation Factor:	5	70.1%	64.2%	
Wholesale Share of Projected Regional System Net Plant as of 6/30/09		\$ 326,585,327	\$ 40,149,098	\$ 366,734,424
Plus: Wholesale Share of Projected CWIP as of 6/30/09	6	\$ 11,866,881	\$ 3,728,109	\$ 15,594,989
Wholesale Share of Projected Net Plant and CWIP as 6/30/09		\$ 338,452,207	\$ 43,877,206	\$ 382,329,414
Interest Rate:		5.13%	5.13%	
Term (Yrs):		25	25	
Monthly Principal & Interest		\$ 2,004,277	\$ 259,836	\$ 2,264,113
Annual Wholesale Revenue Requirement Amount		\$ 24,051,326	\$ 3,118,033	\$ 27,169,359

Notes

- 1 FAACS 120A Report as of 6/30/08
- 2 SFPUC Estimate
- 3 SFPUC Estimate based on projects and amounts as follows:

	<u>Water Assets</u>
CUW358 Sunset Reservoir (North Basin)	\$ 57,382,744
CUW 365 Cross Connection Controls	\$ 3,679,415
CUW 394 Watershed Land Acquisition	\$ 1,708,994
Total Additions	\$ 62,771,153
4 CWIP based on balance as 6/30/08 plus YTD expenditures (see Attachment K-2)	
5 Fixed allocation factors based on dollar weighted 5-year average of J-Table allocation factors (2003-04 through 2007-08)	
6 Wholesale share CWIP based on balance as 6/30/08 plus YTD expenditures (see Attachment K-2)	

ATTACHMENT K-2
WHOLESALE CUSTOMERS' SHARE OF THE BOOK VALUE OF REVENUE FUNDED CAPITAL EXPENDITURES
****PRELIMINARY - TO BE SUBSTITUTED WITH FINAL 6/30/09 VALUES****
(Section 5.03)

[1] Project No.	[2] Project Description	[3] Rate Class	[4] CWIP as of 6/30/08	[5] FY 2008-09 Expenditures	[6] Reduction for 02A Funding	[7] CWIP as 6/30/09	[8] Water Related CWIP	[9] Wholesale Share
A. Water Enterprise								
1 Regional Projects								
CUW352	Alameda Creek Fishery	Joint	\$ 2,007,607	\$ 224,582	\$ 2,232,189	\$ -	\$ -	\$ -
CUW353	Seismic Upgrade @ Hayward Fault	Joint	\$ 3,129,234	\$ 1,967,625	\$ 5,096,859	\$ -	\$ -	\$ -
CUW354	LOWER CRYSTAL SPRINGS DAM-REV-SFWD	Joint	\$ 7,046,944	\$ 1,086,262	\$ 8,133,206	\$ -	\$ -	\$ -
CUW355	STANDBY POWER FACILITIES	Joint	\$ 3,715,276	\$ 6,596,849	\$ 10,312,125	\$ -	\$ -	\$ -
CUW357	Adit Leak Repairs	Joint	\$ 783	\$ 1,129	\$ 1,912	\$ -	\$ -	\$ -
CUW359	Irvington Tunnel	Joint	\$ 21,391,129	\$ 5,176,713	\$ 26,567,842	\$ -	\$ -	\$ -
CUW359		Joint	\$ 7,837,176	\$ -	\$ 7,837,176	\$ -	\$ -	\$ -
CUW361		Joint	\$ 368,057	\$ 1,383,959	\$ 1,752,016	\$ -	\$ -	\$ -
CUW361		Joint	\$ 1,255,545	\$ -	\$ 1,255,545	\$ -	\$ -	\$ -
CUW361	Pulgas Balancing Reservoir	Joint	\$ 1,248,002	\$ -	\$ 1,248,002	\$ -	\$ -	\$ -
CUW361		Joint	\$ 570,179	\$ -	\$ 570,179	\$ -	\$ -	\$ -
CUW361		Joint	\$ 712,921	\$ -	\$ 712,921	\$ -	\$ -	\$ -
CUW363	SCADA Phase II	Joint	\$ 1,335,371	\$ 1,738,045	\$ 3,073,416	\$ -	\$ -	\$ -
CUW363		Joint	\$ 1,062,050	\$ -	\$ 1,062,050	\$ -	\$ -	\$ -
CUW365	Cross Connection Control	Joint	\$ 3,635,172	\$ 547,801	\$ 4,182,973	\$ -	\$ -	\$ -
CUW367	HTWTP LT Impr	Joint	\$ 8,011,348	\$ 2,479,731	\$ 10,491,079	\$ -	\$ -	\$ -
CUW368		Joint	\$ 23,640,601	\$ -	\$ 23,640,601	\$ -	\$ -	\$ -
CUW368	BDPL Hydraulic Capacity	Joint	\$ 17,556,905	\$ 4,200,442	\$ 21,757,347	\$ -	\$ -	\$ -
CUW368		Joint	\$ 2,579,847	\$ -	\$ 2,579,847	\$ -	\$ -	\$ -
CUW370	Pipeline Readiness	Joint	\$ 5,320,934	\$ 328,070	\$ 5,649,004	\$ -	\$ -	\$ -
CUW371	CSPS and Pipeline	Joint	\$ 11,420,770	\$ 3,872,779	\$ 15,293,549	\$ -	\$ -	\$ -
CUW372	University Mound (N)	Joint	\$ 4,624,981	\$ 1,068,147	\$ 5,693,128	\$ -	\$ -	\$ -
CUW373		Joint	\$ 19,479,341	\$ 6,023,849	\$ 25,503,190	\$ -	\$ -	\$ -
CUW373	SIPL	Joint	\$ 7,199,051	\$ -	\$ 7,199,051	\$ -	\$ -	\$ -
CUW374		Joint	\$ 31,171,669	\$ 4,314,430	\$ 35,486,099	\$ -	\$ -	\$ -
CUW374	Calaveras Dam	Joint	\$ 2,366,343	\$ -	\$ 2,366,343	\$ -	\$ -	\$ -
CUW378	C SPL #2	Joint	\$ 7,453,098	\$ 913,369	\$ 8,366,467	\$ -	\$ -	\$ -
CUW379	SAPL #3	Joint	\$ 5,728,934	\$ 588,346	\$ 6,317,280	\$ -	\$ -	\$ -
CUW380	BDPK #3&4 Crossovers	Joint	\$ 3,855,357	\$ 1,083,888	\$ 4,939,245	\$ -	\$ -	\$ -
CUW381		Joint	\$ 5,450,995	\$ -	\$ 5,450,995	\$ -	\$ -	\$ -
CUW381	SVWTP Expansion	Joint	\$ 53,222	\$ 3,090,520	\$ 3,143,742	\$ -	\$ -	\$ -
CUW381		Joint	\$ 97,373	\$ -	\$ 97,373	\$ -	\$ -	\$ -
CUW382	SVWTP Treated Water Reservoir	Joint	\$ 5,799,505	\$ 575	\$ 5,800,080	\$ -	\$ -	\$ -
CUW384	Tesla	Joint	\$ 6,102,621	\$ 7,444,942	\$ 13,547,563	\$ -	\$ -	\$ -
CUW386	SAPS X-CONNECT & PUMP IMP 96A UEB	Joint	\$ 1,374,491	\$ 971,625	\$ 2,346,116	\$ -	\$ -	\$ -
CUW388		Joint	\$ 896,476	\$ 1,641,717	\$ 2,538,193	\$ -	\$ -	\$ -
CUW388	PEIR	Joint	\$ 1,331,676	\$ -	\$ 1,331,676	\$ -	\$ -	\$ -
CUW390	Desalination Pilot	Joint	\$ 175,165	\$ -	\$ 175,165	\$ -	\$ -	\$ -
CUW391	Baden/San Pedro Valve Lots	Joint	\$ 3,964,642	\$ 948,589	\$ 4,913,231	\$ -	\$ -	\$ -
CUW392	Program Management	Joint	\$ 2,452,297	\$ 5,081,444	\$ 7,533,741	\$ -	\$ -	\$ -
CUW393	BDPL #4 Condition Assessment	Joint	\$ 25,071	\$ 294,634	\$ 319,705	\$ -	\$ -	\$ -
CUW394	Watershed Environment Improvement	Joint	\$ 142,924	\$ 96,027	\$ 238,951	\$ -	\$ -	\$ -
CUW101	SAN ANDREAS PLANT EXPANSION #1	Joint	\$ 182	\$ 96,027	\$ -	\$ 96,209	\$ -	\$ 67,443
CUW111	LOWER CRYSTAL SPRINGS DAM-REV-SFWD	Joint	\$ 40,436	\$ -	\$ -	\$ 40,436	\$ -	\$ 28,346
CUW151	Baden PS	Joint	\$ 921	\$ 26,760	\$ 27,681	\$ -	\$ -	\$ 19,404
CUW161	Water Treatment Facilities	Joint	\$ 75,801	\$ 605	\$ 76,406	\$ -	\$ -	\$ 53,561
CUW178	SAPS X-CONNECT & PUMP IMP 96A UEB	Joint	\$ 104,902	\$ -	\$ 104,902	\$ -	\$ -	\$ 73,536
CUW202		Joint	\$ 50,808	\$ -	\$ 50,808	\$ -	\$ -	\$ 35,616
CUW202	Replace PCCP	Joint	\$ 285,003	\$ 64,256	\$ 349,259	\$ -	\$ -	\$ 244,831
CUW202		Joint	\$ 2,365	\$ -	\$ 2,365	\$ -	\$ -	\$ 1,658
CUW127	SCADA	Joint	\$ 50,029	\$ 2,481,274	\$ 2,531,303	\$ -	\$ -	\$ 1,774,443
CUW356	New Crystal Springs Bypass Tunnel	Joint	\$ 13,992,264	\$ 5,560,862	\$ 16,028,397	\$ 3,524,729	\$ -	\$ 2,470,835
CUW358	Sunset (N)	Joint	\$ 52,494,764	\$ 4,887,980	\$ 55,806,081	\$ 1,576,663	\$ -	\$ 1,105,241
CUW387	Tesla Portal Disinfection	Joint	\$ 2,377,262	\$ (1,996)	\$ 1,223,945	\$ 1,151,321	\$ -	\$ 807,076
CUW135		Joint	\$ 45,413	\$ -	\$ 45,413	\$ -	\$ -	\$ 31,835
CUW135	New Lines and Bypass Valves	Joint	\$ 153,983	\$ 620,156	\$ 774,139	\$ -	\$ -	\$ 542,671
CUW135		Joint	\$ 8,860	\$ -	\$ 8,860	\$ -	\$ -	\$ 6,211
CUW143		Joint	\$ 5,656	\$ -	\$ 5,656	\$ -	\$ -	\$ 3,965
CUW143	HH Water Treatment Plan	Joint	\$ 709,972	\$ 8,817	\$ 718,789	\$ -	\$ -	\$ 503,871
CUW143		Joint	\$ 96,292	\$ -	\$ 96,292	\$ -	\$ -	\$ 67,501
CUW186	SVWTP IMPROVEMENT PROJECT-CPB-SFWD	Joint	\$ 3,604	\$ -	\$ 3,604	\$ -	\$ -	\$ 2,526
CUW206		Joint	\$ 4,365	\$ -	\$ 4,365	\$ -	\$ -	\$ 3,060
CUW206	Tesla Portal/Thomas Shaft Emergency Disinfection	Joint	\$ 283,620	\$ 5,665	\$ 289,285	\$ -	\$ -	\$ 202,789
CUW206		Joint	\$ 227,004	\$ -	\$ 227,004	\$ -	\$ -	\$ 159,130
CUW231	Millbrae Labs	Joint	\$ 81,856	\$ 34,685	\$ 116,541	\$ -	\$ -	\$ 81,695
CUW236	TELSA/SJVH WQ MONITORING IMPR	Joint	\$ 152,963	\$ -	\$ 152,963	\$ -	\$ -	\$ 107,227
CUW366		Joint	\$ 16,523	\$ -	\$ 16,523	\$ -	\$ -	\$ 11,583
CUW366	HTWTP ST Improvements	Joint	\$ 1,398,798	\$ 5,732,626	\$ 7,131,424	\$ -	\$ -	\$ -
CUW366		Joint	\$ 1,452,901	\$ -	\$ 1,452,901	\$ -	\$ -	\$ -
CUW120	WATER QUALITY PLANNING STUDY	Joint	\$ 577	\$ -	\$ 577	\$ -	\$ -	\$ 404
CUW164	WATER VULNERABILITY STUDY-UEB	Joint	\$ 479	\$ -	\$ 479	\$ -	\$ -	\$ 336
CUW181	STANDBY POWER FACILITIES	Joint	\$ 5,905	\$ -	\$ 5,905	\$ -	\$ -	\$ 4,139
CUW210	Millbrae Administrative Bldg Remodel	Joint	\$ 7,803	\$ 321,553	\$ 329,356	\$ -	\$ -	\$ 230,879
CUW220	Calaveras Dam Evaluation	Joint	\$ 308,971	\$ -	\$ 308,971	\$ -	\$ -	\$ 216,589
CUW227	Watershed Facilities and Fencing	Joint	\$ 190,552	\$ 206,448	\$ 397,000	\$ -	\$ -	\$ 278,297
CUW228	Watershed Roads	Joint	\$ 358,434	\$ 85,337	\$ 443,771	\$ -	\$ -	\$ 311,083
CUW232	Crystal Springs Dam Discharge	Joint	\$ 363,823	\$ -	\$ 363,823	\$ -	\$ -	\$ 255,040
CUW242	Demolition of Unsafe Structures	Joint	\$ 311,548	\$ 22,741	\$ 334,289	\$ -	\$ -	\$ 234,337
CUW242		Joint	\$ 315	\$ -	\$ 315	\$ -	\$ -	\$ 221
CUW261	Regional R&R - Storage	Joint	\$ 275,694	\$ 277,958	\$ 553,652	\$ -	\$ -	\$ 388,110
CUW262	Regional R&R - Treatment	Joint	\$ 1,236,895	\$ 409,282	\$ 1,646,177	\$ -	\$ -	\$ 1,153,970
CUW262		Joint	\$ 277,383	\$ -	\$ 277,383	\$ -	\$ -	\$ 194,445

ATTACHMENT K-2
WHOLESALE CUSTOMERS' SHARE OF THE BOOK VALUE OF REVENUE FUNDED CAPITAL EXPENDITURES
****PRELIMINARY - TO BE SUBSTITUTED WITH FINAL 6/30/09 VALUES****
(Section 5.03)

[1] Project No.	[2] Project Description	[3] Rate Class	[4] CWIP as of 6/30/08	[5] FY 2008-09 Expenditures	[6] Reduction for O2A Funding	[7] CWIP as 6/30/09	[8] Water Related CWIP	[9] Wholesale Share
CUW263	Regional R&R - Transmission	Joint	\$ 768,422	\$ 797,659		\$ 1,566,081		\$ 1,097,823
CUW263		Joint	\$ 1,224,094	\$ -		\$ 1,224,094		\$ 858,090
CUW360	PLANNING - WSTD Sunol Quarry Reservoirs	Joint	\$ 2,513	\$ -		\$ 2,513		\$ 1,762
CUW934	BOA/BAW/13/F2/SFWD-CONT PROJ-OPER FD	Joint	\$ 59,479	\$ (2,210)	\$ 998,005	\$ (940,736)		\$ (659,456)
	TOTAL REGIONAL WATER PROJECTS		\$ 313,100,517	\$ 84,802,574	\$ 379,397,925	\$ 18,505,166		\$ 12,972,121
	Less Projects to be Capitalized in FY 2008-09					\$ 1,576,663		\$ 1,105,241
	ADJUSTED TOTAL REGIONAL WATER PROJECTS					\$ 16,928,503		\$ 11,866,881
2	Wholesale Direct							
	None							
B.	Hetch Hetchy Water & Power							
CUH703	Priest Reservoir By-pass	Joint	-	47,164		\$ 47,164	\$ 21,224	\$ 13,626
CUH762	SJPL Repairs	Water	53,616	255,011		\$ 308,627	\$ 308,627	\$ 198,139
CUH766	HH Security Improvements	Joint	164,478	261,601		\$ 426,079	\$ 191,736	\$ 123,094
CUH767	Power Transformers	Power	-	-		\$ -	\$ -	\$ -
CUH803	Street Lights	Power	-	40,506		\$ 40,506	\$ -	\$ -
CUH804	HH Roads	Joint	-	341,240		\$ 341,240	\$ 153,558	\$ 98,584
CUH829	HH SCADA	Joint	-	-		\$ -	\$ -	\$ -
CUH842	Moccasin Cottages Renovations	Joint	-	-		\$ -	\$ -	\$ -
CUH846	New Moccasin Penstock	Power	543,073	-		\$ 543,073	\$ -	\$ -
CUH851	Turbine Generator Renovations	Power	111,755	926,254		\$ 1,038,009	\$ -	\$ -
CUH868	Moccasin Energy Absorber	Power	-	-		\$ -	\$ -	\$ -
CUH876	Moccasin Phone System	Joint	-	15,677		\$ 15,677	\$ 7,055	\$ 4,529
CUH878	O'Shaughnessy Discharge/Toulumne River Channel Impr.	Joint	31,953	168,076		\$ 200,029	\$ 90,013	\$ 57,788
CUH891	Metering Muni Load	Power	18	4,361		\$ 4,379	\$ -	\$ -
CUH893	Cherry/Eleanor Pump Upgrade	Power	-	17,012		\$ 17,012	\$ -	\$ -
CUH896	Street Lights	Power	9,294	568,794		\$ 578,088	\$ -	\$ -
CUH899	Canyon Tunnel Penstock	Power	6,210	21,804		\$ 28,014	\$ -	\$ -
CUH915	UG Assessment/Hunters Point	Power	961,755	1,668,663		\$ 2,630,418	\$ -	\$ -
CUH926	Pipe Purchase	Water	-	13,667		\$ 13,667	\$ 13,667	\$ 8,774
CUH931	Microwave Replacement	Joint	3,157,491	156,270		\$ 3,313,761	\$ 1,491,192	\$ 957,346
CUH932	HH SCADA	Joint	-	-		\$ -	\$ -	\$ -
CUH925	Distribution System	Power	446,419	109,797		\$ 556,216	\$ -	\$ -
CUH941	HHP SCADA Security & Control, East/O'Shaughnessy	Joint	1,433,974	246,948		\$ 1,680,922	\$ 756,415	\$ 485,618
CUH942	O'Shaughnessy Dam Discharge Needle Valves	Joint	-	-		\$ -	\$ -	\$ -
CUH943	Renewable Energy	Power	-	-		\$ -	\$ -	\$ -
CUH945	SJPL Crossovers	Water	-	-		\$ -	\$ -	\$ -
CUH946	Facility Maintenance	Joint	-	239		\$ 239	\$ 108	\$ 69
CUH947	Sustainable Energy Account	Power	441,226	1,838,396		\$ 2,279,622	\$ -	\$ -
CUH948	Facility Maintenance - Transmission Lines	Power	70,631	101,295		\$ 171,926	\$ -	\$ -
CUH949	POW Maintenance	Power	-	-		\$ -	\$ -	\$ -
CUH950	HPH/KPH/MPH	Power	1,236,853	1,167,621		\$ 2,404,474	\$ -	\$ -
CUH955	Solar Monitoring	Power	222	-		\$ 222	\$ -	\$ -
CUH956	Facility Maintenance - Gate Valves	Water	275,213	-		\$ 275,213	\$ 275,213	\$ 176,687
CUH957	Moccasin Corrisson Control	Joint	48,023	110,986		\$ 159,009	\$ 71,554	\$ 45,938
CUH958	Generation Metering	Power	-	18,811		\$ 18,811	\$ -	\$ -
CUH959	Moccasin Reservoir Water Quality	Water	109,379	-		\$ 109,379	\$ 109,379	\$ 70,221
CUH960	Solar Power Project	Power	6,480	(5,333)		\$ 1,147	\$ -	\$ -
CUH861	MECA Solar	Power	-	26,369		\$ 26,369	\$ -	\$ -
CUH962	SF Electrical Reliability	Power	9,672,565	2,653		\$ 9,675,218	\$ -	\$ -
CUH964	Watershed Lan Purchase	Water	-	75,756		\$ 75,756	\$ 75,756	\$ 48,635
CUH966	MECA - Demand Reduction	Power	-	-		\$ -	\$ -	\$ -
CUH969	SFIA SCADA	Power	-	-		\$ -	\$ -	\$ -
CUH971	Neward - CCSF Transmission Project	Power	235,120	54,602		\$ 289,722	\$ -	\$ -
CUH972	Load Metering	Power	145,039	1,274		\$ 146,313	\$ -	\$ -
CUH973	Distribution Assessment	Power	-	-		\$ -	\$ -	\$ -
CUH975	Hetch Hetchy Water R&R	Power	-	130,100		\$ 130,100	\$ -	\$ -
CUH975	Hetch Hetchy Water R&R	Water	52,613	516,524		\$ 569,137	\$ 569,137	\$ 365,386
CUH975	Hetch Hetchy Water R&R	Joint	999,854	887,864		\$ 1,887,718	\$ 849,473	\$ 545,362
CUH976	KPH Rewind	Power	1,053,295	1,417,914		\$ 2,471,209	\$ -	\$ -
CUH977	Facilities Maintenance - Water	Joint	770,839	1,049,878		\$ 1,820,717	\$ 819,323	\$ 526,005
CUH978	Community Choice Aggregation	Power	5,571	101,075		\$ 106,646	\$ -	\$ -
CUH979	Hunters Point Distribution	Power	1,926,977	532,011		\$ 2,458,988	\$ -	\$ -
CUH981	Shore Power for Cruise Ships	Power	2,690	-		\$ 2,690	\$ -	\$ -
CUH986	SEA - Energy Efficiency	Power	15,262	-		\$ 15,262	\$ -	\$ -
CUW687	S25 Golden Gate	Joint	-	4,105		\$ 4,105	\$ 1,847	\$ 1,186
IUH004	Auto Maintenance	Joint	-	3,882		\$ 3,882	\$ 1,747	\$ 1,122
PUH501	SF Environment Energy/Green Power	Power	-	66,107		\$ 66,107	\$ -	\$ -
PYEAES	Youth Employment	Joint	-	-		\$ -	\$ -	\$ -
	TOTAL HHWP PROJECTS		23,987,888	12,964,974		36,952,862	5,807,023	\$ 3,728,109
C	TOTAL COMBINED WATER AND HHWP		\$ 337,088,405	\$ 97,767,548	\$ 379,397,925	\$ 55,458,028		\$ 15,594,990

Notes

- 6/30/08 CWIP per FAMIS
FY 2008-09 Expenditures posted through 3/20/09 per FAMIS
3. Wholesale share of CWIP 70.1% (see Note 5 Attachment K-1)
4. Water Related HHWP CWIP includes 100% of Water and 45% of Joint
5. Wholesale share of CWIP 64.2% (see Note 5 Attachment K-1)
6. Fund 2A expenditures are funded by Series 2006A bond proceeds, proceeds of commercial paper redeemed from 2006A proceeds and earnings on such proceeds, as applicable.

ATTACHMENT K-3
25 YEAR PAYOFF SCHEDULE FOR EXISTING RATE BASE
WATER ENTERPRISE REGIONAL ASSETS AND ONE DIRECT WHOLESALE ASSET
****PRELIMINARY - TO BE SUBSTITUTED WITH FINAL 6/30/09 VALUES****
(Section 5.03)

	<u>Water Assets</u>
6/30/09 Wholesale Share of Net Plant & CWIP (Attachment K-1)	338,452,207
Interest Rate:	5.13%
Term:	25
Monthly Principal & Interest Calculation:	2,004,277
Annual Wholesale Revenue Requirement:	24,051,326

Fiscal Yr Ending	Principal	Interest	Annual Payment (Wtr)	Year End Balance
Jun-10	6,848,259	17,203,067	24,051,326	331,603,948
Jun-11	7,207,954	16,843,372	24,051,326	324,395,994
Jun-12	7,586,541	16,464,785	24,051,326	316,809,453
Jun-13	7,985,013	16,066,313	24,051,326	308,824,439
Jun-14	8,404,415	15,646,911	24,051,326	300,420,024
Jun-15	8,845,844	15,205,482	24,051,326	291,574,180
Jun-16	9,310,459	14,740,867	24,051,326	282,263,721
Jun-17	9,799,478	14,251,848	24,051,326	272,464,243
Jun-18	10,314,181	13,737,145	24,051,326	262,150,062
Jun-19	10,855,919	13,195,407	24,051,326	251,294,143
Jun-20	11,426,110	12,625,216	24,051,326	239,868,033
Jun-21	12,026,250	12,025,076	24,051,326	227,841,784
Jun-22	12,657,911	11,393,415	24,051,326	215,183,873
Jun-23	13,322,749	10,728,577	24,051,326	201,861,123
Jun-24	14,022,507	10,028,819	24,051,326	187,838,616
Jun-25	14,759,019	9,292,307	24,051,326	173,079,597
Jun-26	15,534,215	8,517,111	24,051,326	157,545,382
Jun-27	16,350,127	7,701,199	24,051,326	141,195,254
Jun-28	17,208,894	6,842,432	24,051,326	123,986,361
Jun-29	18,112,766	5,938,560	24,051,326	105,873,594
Jun-30	19,064,113	4,987,213	24,051,326	86,809,482
Jun-31	20,065,428	3,985,898	24,051,326	66,744,054
Jun-32	21,119,335	2,931,991	24,051,326	45,624,719
Jun-33	22,228,597	1,822,729	24,051,326	23,396,122
Jun-34	23,396,122	655,204	24,051,326	0
Totals:	338,452,207	262,830,943	601,283,150	

ATTACHMENT K-4
25 YEAR PAYOFF SCHEDULE FOR EXISTING RATE BASE
HETCH HETCHY WATER ASSETS AND WATER-RELATED PORTION OF JOINT ASSETS
****PRELIMINARY - TO BE SUBSTITUTED WITH FINAL 6/30/09 VALUES****
(Section 5.03)

	<u>Hetch Hetchy</u>
6/30/09 Wholesale Share of Net Plant & CWIP (Attachment K-1)	43,877,206
Interest Rate:	5.13%
Term:	25
Monthly Principal & Interest Calculation:	259,836
Annual Wholesale Revenue Requirement:	3,118,033

Fiscal Yr Ending	Principal	Interest	Annual Payment (HH)	Year End Balance
Jun-10	887,814	2,230,219	3,118,033	42,989,393
Jun-11	934,445	2,183,588	3,118,033	42,054,948
Jun-12	983,525	2,134,507	3,118,033	41,071,423
Jun-13	1,035,183	2,082,849	3,118,033	40,036,239
Jun-14	1,089,555	2,028,478	3,118,033	38,946,685
Jun-15	1,146,782	1,971,250	3,118,033	37,799,903
Jun-16	1,207,015	1,911,017	3,118,033	36,592,887
Jun-17	1,270,412	1,847,621	3,118,033	35,322,475
Jun-18	1,337,138	1,780,894	3,118,033	33,985,337
Jun-19	1,407,370	1,710,663	3,118,033	32,577,967
Jun-20	1,481,290	1,636,743	3,118,033	31,096,678
Jun-21	1,559,092	1,558,940	3,118,033	29,537,585
Jun-22	1,640,981	1,477,051	3,118,033	27,896,604
Jun-23	1,727,172	1,390,861	3,118,033	26,169,432
Jun-24	1,817,889	1,300,144	3,118,033	24,351,544
Jun-25	1,913,371	1,204,662	3,118,033	22,438,173
Jun-26	2,013,868	1,104,165	3,118,033	20,424,305
Jun-27	2,119,643	998,389	3,118,033	18,304,662
Jun-28	2,230,974	887,058	3,118,033	16,073,688
Jun-29	2,348,153	769,880	3,118,033	13,725,535
Jun-30	2,471,486	646,546	3,118,033	11,254,048
Jun-31	2,601,298	516,735	3,118,033	8,652,751
Jun-32	2,737,927	380,106	3,118,033	5,914,824
Jun-33	2,881,733	236,300	3,118,033	3,033,091
Jun-34	3,033,091	84,941	3,118,033	0
	43,877,206	34,073,607	77,950,813	

ATTACHMENT K-5
UNEXPENDED APPROPRIATIONS FOR REVENUE-FUNDED REGIONAL ASSETS
CONSTRUCTION WORK IN PROGRESS AS OF MARCH 30, 2009
 (Section 5.04)

Project	Project Title	Fund Type	Subfund	Classification	Appropriation	YTD Expenditures	PTD Expenditures	Encumbrances	Available Balances	Notes
<u>Water Assets</u>										
CUW257	WATERSHED PROTECTION	5W	AAAACP	REGIONAL	1,448,720	29,653	413,529	141,643	893,548	
CUW250	WATERSHED TRAILS&RECREATION IMPROV	5W	AAAACP	REGIONAL	387,639	9,431	112,689	6,675	268,275	
CUW261	REGIONAL WATER STORAGE RNR - BUDGET	5W	AAAACP	REGIONAL	1,750,000	250,970	526,664	26,687	1,196,648	Annual R&R
CUW242	DEMOLITION UNSAFE STRUCTURES	5W	AAAACP	REGIONAL	1,000,000	22,647	407,820	21,524	570,656	
CUW263	CONVEYANCE/TRANSMISSION - BUDGET	5W	AAAACP	REGIONAL	7,825,000	763,603	3,378,543	125,990	4,320,466	Annual R&R
CUW264	WATERSHED ROADS - BUDGET	5W	AAAACP	REGIONAL	3,000,000	77,074	1,391,500	162,401	1,446,099	Annual R&R
CUW262	TREATMENT FACS/WQ IMPROVE-BUDGET	5W	AAAACP	REGIONAL	4,801,000	399,073	2,704,204	349,016	1,747,780	Annual R&R
CUW168	ALAMEDA CREEK FISH RELEASE	5W	AAAACP	REGIONAL	1,537,398	46,624	1,040,919	152,647	343,832	
CUW231	MILLBRAE LAB CAPITAL IMPROVEMENTS	5W	AAAACP	REGIONAL	770,000	19,119	532,135	0	237,865	
CUW227	WATERSHED FENCES/FACILITES	5W	AAAACP	REGIONAL	3,000,000	206,222	2,223,776	581,926	194,298	
CUW253	FACILITIES SECURITY PROJECT	5W	AAAACP	REGIONAL	5,300,000	73,048	4,146,944	113,124	1,039,931	
CUW210	MILLBRAE ADMIN BLDG INTERIM REMODEL	5W	AAAACP	REGIONAL	2,407,700	284,902	1,935,204	160	472,337	
CUW228	WATERSHED ROADS RECONSTRUCTION	5W	AAAACP	REGIONAL	5,170,000	82,992	4,413,061	18,598	738,340	
CUW202	SAN ANTONIO PIPELINE EMERGENCY REPA	5W	AAAACP	REGIONAL	1,400,000	6,012	1,269,190	61,727	69,083	
CUW148	ENVIRONMENTAL & REGULATORY COMP	5W	AAAACP	REGIONAL	3,241,279	0	3,014,995	184,774	41,510	
CUW135	NEW LINE & BYPASS VALVES	5W	AAAACP	REGIONAL	4,829,680	2,103	4,689,067	0	140,613	
CUW143	HETCH HETCHY WATER TREATMENT PLAN	5W	AAAACP	REGIONAL	18,821,529	0	18,452,053	47,947	321,529	
CUW161	TREATMENT FACILITIES IMPROVEMENTS	5W	AAAACP	REGIONAL	15,028,319	334	14,747,873	0	280,446	
CUW241	FACILITIES MAINT SUPPORT STRUCTURES	5W	AAAACP	REGIONAL	5,000,000	8,390	4,988,882	0	11,118	
CUW392	PROGRAM MANAGEMENT SERVICES - WSIF	5W	AAAACP	LOCAL/REGIONAL	1,837,000	(98,519)	751,659	71,973	1,013,368	
CUW127	INST SCADA SYSTEM	5W	AAAACP	LOCAL/REGIONAL	13,156,681	2,481,274	8,653,641	0	4,503,040	
CUW710	OCIP PROJECT CONTROL	5W	AAAACP	LOCAL/REGIONAL	2,497,881	235,706	2,496,959	0	922	
	TOTAL ALL PROJECTS				104,209,826	4,900,661	82,291,307	2,066,813	19,851,706	
	LOCAL PROJECTS			LOCAL	0	0	0	0	0	
	JOINT LOCAL AND REGIONAL PROJECTS			LOCAL/REGIONAL	17,491,562	2,618,462	11,902,259	71,973	5,517,330	
	REGIONAL PROJECTS			REGIONAL	86,718,264	2,282,199	70,389,048	1,994,840	14,334,376	
	TOTAL ALL PROJECTS				104,209,826	4,900,661	82,291,307	2,066,813	19,851,706	
<u>Hetchy Hetchy Assets</u>										
CUH975	WATER INFRASTRUCTURE - BUDGET	5T	AAAACP	WATER	9,000,000	1,534,488	2,806,592	3,565,023	2,628,385	
CUH964	WATERSHED PROPERTY PURCHASES	5T	AAAACP	WATER	800,000	75,756	454,756	0	345,244	
CUH957	FAC MAINTENANCE-WATER TRANSPORTAT	5T	AAAACP	WATER	3,400,000	110,986	2,885,394	209,138	305,469	
CUH703	PRIEST RESERVOIR DIVERSION CHANNEL	5T	AAAACP	WATER	21,210,344	47,164	20,166,993	0	1,043,351	
CUH926	PIPELINE PURCHASE REPLACEMENT PIPE	5T	AAAACP	WATER	159,860	13,667	157,489	0	2,371	
CUH762	SAN JOAQUIN PIPELINE REPAIRS	5T	AAAACP	WATER	41,469,206	255,011	41,215,761	134,652	118,792	
CUW687	525 GOLDEN GATE	5T	AAAACP	JOINT	280,600	4,105	26,437	0	254,163	
CUH977	FACILITIES MAINTENANCE - BUDGET	5T	AAAACP	JOINT	9,300,000	1,049,878	3,578,478	803,231	4,918,290	
CUH931	HH MICROWAVE REPLACEMENT	5T	AAAACP	JOINT	4,767,000	156,270	3,313,761	1,227,242	225,997	
CUH941	HH SCADA SECURITY & CONTROL, EAST	5T	AAAACP	JOINT	2,068,180	246,948	1,680,922	256,198	131,060	
CUH804	HETCH-HETCHY ROADS REBUILDING	5T	AAAACP	JOINT	4,175,027	341,240	3,544,483	113,314	517,230	
CUH766	HETCHY FACILITIES SECURITY IMPROV.	5T	AAAACP	JOINT	2,086,692	261,601	1,960,386	62,470	63,836	
CUH876	MOCCASIN PHONE SYSTEM	5T	AAAACP	JOINT	1,610,000	15,677	1,528,780	0	81,220	
CUH878	O'SHAUGENESSY DIS.REPAIRS	5T	AAAACP	JOINT	7,179,009	33,750	7,101,644	9,297	68,068	
CUH810	VARIOUS OLD JOB	5T	AAAACP	JOINT	7,613,638	18,690	7,538,034	1,561	74,044	
CUH946	FAC MAINTENANCE-SUPPORT STRUCTURE	5T	AAAACP	JOINT	2,281,454	239	2,273,485	0	7,969	
CUH949	RIGHT OF WAY MAINTENANCE	5T	AAAACP	JOINT	815,000	0	814,208	166	626	
	TOTAL ALL PROJECTS				118,216,010	4,165,470	101,047,602	6,382,292	10,786,117	
	POWER PROJECTS			POWER	0	0	0	0	0	
	WATER PROJECTS			WATER	76,039,410	2,037,072	67,686,985	3,908,812	4,443,613	
	JOINT PROJECTS			JOINT	42,176,600	2,128,397	33,360,617	2,473,480	6,342,504	
	TOTAL ALL PROJECTS				118,216,010	4,165,470	101,047,602	6,382,292	10,786,117	

1891569.2

REVISED ATTACHMENT K-1
WHOLESALE CUSTOMERS' SHARE OF NET BOOK VALUE OF EXISTING ASSETS
AS OF JUNE 30, 2009
(Section 5.03)

	Notes	Water		Hetch Hetchy		Total
Regional System Net Plant as of 6/30/09	1, 5	\$485,580,249	1	\$63,528,861	2	\$549,109,110
Regional Construction Work in Progress as 6/30/09	2	\$35,072,164	3	\$7,507,984	3	\$42,580,148
Total Net Plant and Construction Work in Progress		\$520,652,413		\$71,036,845		\$591,689,258
Regional System Allocation Factor	3	70.1%		64.2%		
Wholesale Share of Regional System Net Plant		\$340,391,755		\$40,785,529		\$381,177,284
Wholesale Share of Construction Work in Progress	4	\$11,025,550		\$4,820,126		\$15,845,676
Total Wholesale Share of Net Plant and CWIP		\$351,417,305		\$45,605,655		\$397,022,960
Interest Rate		5.13%		5.13%		
Term (Yrs)		25		25		
Monthly Principal & Interest		\$2,081,055		\$270,072		\$2,351,127
Annual Wholesale Revenue Requirement Amount		\$24,972,661		\$3,240,861		\$28,213,522

Notes

1. FAACS 120D Report as of 6/30/09
2. CWIP based on balance as 6/30/09, with adjustments from the Agreed-Up Procedures Report. See K-2 for details.
3. Fixed allocation factors based on dollar weighted 5-year average of J-Table allocation factors (2003-04 through 2007-08)
4. Projects CUW127 SCADA, CUW687/934 525 Golden Gate, and CUW690 Customer Care and Billing are specially allocated, see K-2 for details
5. A rounding difference of \$3,846 was identified by the SFPUC relating to various cumulative prior year differences in net utility plant. Under Section 5.03D, the Parties agreed that the Wholesale Customers' share of net book values of existing regional assets as of 06/30/2008 are accurate. However, to match Attachment K to the FY08-09 Audited SRRC, the SFPUC will credit the 1984 Balancing Account for \$79.

Original Rate Base, FY08-09 SRRC	\$19,367,641
Adjusted Rate Base	\$19,367,562
1984 Balancing Account Credit	\$79

APPROVED IN ACCORDANCE WITH ARTICLE V, SECTION 5.03D OF THE WATER SUPPLY AGREEMENT BETWEEN THE CITY & COUNTY OF SAN FRANCISCO & WHOLESALE CUSTOMERS:

CITY AND COUNTY OF SAN FRANCISCO

Acting by and through its Public Utilities Commission

By: _____

Edward Harrington
General ManagerDate: 3/4, 2011**BAY AREA WATER SUPPLY AND CONSERVATION AGENCY**

Acting on behalf of the Wholesale Customers

By: _____

Arthur R. Jensen
General ManagerDate: 3/7, 2011

REVISED ATTACHMENT K-2
 WHOLESALE CUSTOMERS' SHARE OF REVENUE FUNDED CAPITAL EXPENDITURES
 CONSTRUCTION WORK IN PROGRESS AS OF JUNE 30, 2009
 (Section 5.03)

(1)	(2)	(3)	(4)	(4a)	(4b)	(5)	(6)
Project No.	Project Description	Rate Class	CWIP as of 6/30/09	Adjustments	Adjusted CWIP as of 06/30/09	Water Related CWIP	Wholesale Share Funding Source / Notes
A. Water Enterprise							
1. Regional Projects							
CUW111/112	Lower Crystal Springs Dam	Joint	52,615	0	52,615		36,883 ACP/95A
CUW127	SCADA	Joint	30,952	0	30,952		13,951 ACP/98A Split 64.3%/35.9% Joint/City
CUW135	New Lines and Bypass Valves	Joint	69,818	(6,018)	63,800		44,724 98A
CUW143	HH Water Treatment	Joint	1,167	(1,167)	0		0 ACP
CUW168	Alameda HCP -EIS/EIR	Joint	26,428	0	26,428		18,526 ACP
CUW181	Standby Power Facilities	Joint	5,905	0	5,905		4,139 ACP
CUW202	Replace PCCP	Joint	414,754	0	414,754		290,743 ACP/96A/98A
CUW206	Thomas Shaft Roadway	Joint	530,329	0	530,329		371,761 96A/98B
CUW208	Lawrence-Livermore	City	0	0	0		0 ACP
CUW220	Calaveras Dam Evaluation	Joint	308,971	0	308,971		216,588 ACP
CUW227	Watershed Facilities and Fencing	Joint	235,658	0	235,658		165,196 ACP
CUW228	Watershed Roads	Joint	443,771	0	443,771		311,083 ACP
CUW231	Milbrae Labs Improvement	Joint	58,081	0	58,081		40,715 ACP/98B
CUW235	Tesla/SJVH WQ Monitoring	Joint	5,596	(5,596)	0		0 98B
CUW242	Demolition of Unsafe Structures	Joint	2,534	0	2,534		1,777 ACP
CUW248	Sunol/Niles Dam Removal	Joint	81,111	0	81,111		56,859 ACP
CUW253	WQ Projects	Joint	72,144	0	72,144		50,573 ACP
CUW261	Regional R&R - Storage	Joint	706,684	0	706,684		495,386 ACP
CUW262	Regional R&R - Treatment	Joint	575,064	0	575,064		403,120 ACP
CUW263	Regional R&R - Transmission	Joint	1,433,996	0	1,433,996		1,005,231 ACP
CUW264	Watershed Roads	Joint	198,163	0	198,163		138,912 ACP
CUW354	Lower Crystal Springs Dam	Joint	857,235	0	857,235		600,922 ACP
CUW355	Standby Power Facilities	Joint	37,875	0	37,875		28,550 ACP
CUW356	New Crystal Springs Bypass Tunnel	Joint	3,671,856	0	3,671,856		2,573,971 96A/98A
CUW359/CUW12	Irvington Tunnel	Joint	2,095,122	0	2,095,122		1,468,681 ACP
CUW368	BDPL Hydraulic Capacity	Joint	1,612,592	0	1,612,592		1,130,427 ACP
CUW371	CSPS and Pipeline	Joint	221,690	0	221,690		155,404 ACP
CUW374	Calaveras Dam	Joint	544,618	0	544,618		381,777 ACP
CUW382	SVWTP Treated Water Reservoir	Joint	32,153	0	32,153		22,539 ACP
CUW384/CUW231	Tesla Disinfection	Joint	230,019	0	230,019		161,244 ACP
CUW387	CSPL #2	Joint	1,195,062	0	1,195,062		837,739 96A/98B
CUW392	Program Management	Special	979,694	(979,694)	0		0 Special
CUW685	Emergency Operations Center	Joint	185	0	185		129 ACP
CUW687/934	525 Golden Gate	Joint	15,797,679	0	15,797,679		0 will be paid for as lease in lieu of rent
CUW690	Customer Care & Billing	Special	3,535,118	0	3,535,118		0 Note A
CUW710	OCIP	Special	2,496,959	(2,496,959)	0		0 Special
TOTAL REGIONAL PROJECTS			38,561,597	(3,489,434)	35,072,164		11,025,550
2. Wholesale Direct							
None							
B. Hetch Hetchy Water & Power							
CUH703	Priest Reservoir Bypass	Joint	574	0	574	256	166 ACP
CUH762	SJPL Repairs	Water	66,609	0	66,609	66,609	42,763 ACP
CUH766	HH Security Improvements	Joint	284,456	0	284,456	128,005	82,179 ACP
CUH804	HH Roads	Joint	567,503	0	567,503	255,376	163,952 ACP
CUH846	New Moccasin Penstock	Power	543,074	0	543,074	0	0 ACP
CUH931	Microwave Replacement	Joint	4,156,642	0	4,156,642	1,870,489	1,200,854 ACP
CUH941	HH SCADA Security & Control	Joint	702,709	0	702,709	316,219	203,013 ACP
CUH950	Penstock Renovation	Power	561,536	0	561,536	0	0 ACP
CUH957	Moccasin Corrosion Control	Water	314,805	0	314,805	314,805	202,105 ACP
CUH959	Moccasin Reservoir Water Quality	Water	109,379	0	109,379	109,379	70,221 ACP
CUH964	Watershed Land Purchase	Water	47,768	0	47,768	47,768	30,687 ACP
CUH975	HH Water R&R - Joint Facilities	Joint	2,495,322	0	2,495,322	1,122,695	720,898 ACP
CUH975	HH Water R&R - Kirkwood Penstock Assessment	Power	460,170	0	460,170	0	0 ACP
CUH975	HH Water R&R - SJPL Rehabilitation/RR Lime Slaker	Water	2,330,076	0	2,330,076	2,330,076	1,495,909 ACP
CUH977	Facilities Maintenance - Water	Joint	2,076,186	0	2,076,186	934,284	589,810 ACP
CUH998	Camp Mather Leach Field	Joint	26,270	0	26,270	11,822	7,589 ACP
TOTAL HETCH HETCHY WATER & POWER			14,743,078	0	14,743,078	7,507,984	4,820,126
TOTAL COMBINED WATER AND HHWP			53,304,675	(3,489,434)	49,815,242	7,507,984	15,845,676

Note A: CUW690 - Customer Care & Billing

This project will be specially allocated. SFPUC will reflect \$70,702.36 (\$3,535,117.97 x 2%) as an adjustment to the Balancing Account in favor of the Retail customers.

REVISED ATTACHMENT K-3
 (Section 5.03)
ANNUAL PAYMENTS FOR WHOLESALE SHARE OF 6/30/09 NET PLANT & CWIP
(WATER ASSETS)
Revised for February 2013 Prepayment

6/30/09 Wholesale Share of Net Plant & CWIP:	351,417,305
Interest Rate:	5.13%
Original Term:	25
Monthly Principal & Interest Calculation through 6/30/13:	2,081,055
Annual Wholesale Revenue Requirement through 6/30/13:	24,972,661

Fiscal Yr Ending	Principal	Interest	Total	Prepay- ment	End Bal (6/30)
Jun-10	7,110,596	17,862,065	24,972,661	-	344,306,709
Jun-11	7,484,069	17,488,591	24,972,661	-	336,822,640
Jun-12	7,877,159	17,095,502	24,972,661	-	328,945,481
Jun-13	13,715,985	11,256,676	24,972,661	315,229,496	0
Jun-14	-	-	-	-	-
Jun-15	-	-	-	-	-
Jun-16	-	-	-	-	-
Jun-17	-	-	-	-	-
Jun-18	-	-	-	-	-
Jun-19	-	-	-	-	-
Jun-20	-	-	-	-	-
Jun-21	-	-	-	-	-
Jun-22	-	-	-	-	-
Jun-23	-	-	-	-	-
Jun-24	-	-	-	-	-
Jun-25	-	-	-	-	-
Jun-26	-	-	-	-	-
Jun-27	-	-	-	-	-
Jun-28	-	-	-	-	-
Jun-29	-	-	-	-	-
Jun-30	-	-	-	-	-
Jun-31	-	-	-	-	-
Jun-32	-	-	-	-	-
Jun-33	-	-	-	-	-
Jun-34	-	-	-	-	-
	36,187,809	63,702,834	99,890,643	315,229,496	

Note: The monthly supporting calculation for fiscal year 2012-13 is attached.

Monthly Calculations for Updated K-3 Schedule for FY 2012-13
Based on February 2013 Prepayment
(Water)

6/30/12 Unpaid Balance	328,945,481
Interest Rate:	5.13%
Original Term:	25
Monthly Principal & Interest Calculation through 6/30/13	2,081,055
Annual Wholesale Revenue Requirement through 6/30/13:	24,972,661
Prepayment Date	2/27/13

Month Ending	Mo. Pmt	Beginning Balance	Principal ⁽¹⁾	Interest ⁽¹⁾	Total	Ending Balance	Prepay- ment
6/30/12		n/a	n/a	n/a	n/a	328,945,481	
7/30/12	2,081,055	328,945,481	674,813	1,406,242	2,081,055	328,270,667	-
8/30/12	2,081,055	328,270,667	677,698	1,403,357	2,081,055	327,592,970	-
9/30/12	2,081,055	327,592,970	680,595	1,400,460	2,081,055	326,912,374	-
10/30/12	2,081,055	326,912,374	683,505	1,397,550	2,081,055	326,228,870	-
11/30/12	2,081,055	326,228,870	686,427	1,394,628	2,081,055	325,542,443	-
12/30/12	2,081,055	325,542,443	689,361	1,391,694	2,081,055	324,853,082	-
1/30/13	2,081,055	324,853,082	692,308	1,388,747	2,081,055	324,160,774	-
2/28/13	2,081,055	324,160,774	695,268	1,385,787	2,081,055	323,465,506	315,229,496 ⁽¹⁾
3/30/13	2,081,055	8,236,010	2,045,846	35,209	2,081,055	6,190,164	-
4/30/13	2,081,055	6,190,164	2,054,592	26,463	2,081,055	4,135,572	-
5/30/13	2,081,055	4,135,572	2,063,375	17,680	2,081,055	2,072,196	-
6/30/13	2,081,055	2,072,196	2,072,196	8,859	2,081,055	0	-
Total (Rev K-3):			13,715,985	11,256,676	24,972,661		315,229,496
Current K-3 ⁽²⁾ :			8,290,896	16,681,765	24,972,661		
Additional Principal Amortized:			5,425,089				

- (1) Starting in March, the Prepayment is applied to the monthly interest calculations and monthly principal is calculated to maintain monthly principal and interest \$2,081,055 and the annual WRR amount at \$24,972,661 resulting in no impact to the 6/30/13 balancing account compared to no prepayment being made.
- (2) K-3 principal and interest for FY 12-13 on K-3 before prepayment.
 Provided for reference only.

REVISED ATTACHMENT K-4

(Section 5.03)

ANNUAL PAYMENTS FOR WHOLESALE SHARE OF 6/30/09 NET PLANT & CWIP

(HETCH HETCHY ASSETS)

Revised for February 2013 Prepayment

6/30/09 Wholesale Share of Net Plant & CWIP:	45,605,655
Interest Rate:	5.13%
Original Term:	25
Monthly Principal & Interest Calculation through 6/30/13:	270,072
Annual Wholesale Revenue Requirement through 6/30/13:	3,240,861

Fiscal Yr Ending	Principal	Interest	Total	Prepay- ment	End Bal (6/30)
Jun-10	922,787	2,318,074	3,240,861	-	44,682,868
Jun-11	971,255	2,269,606	3,240,861	-	43,711,612
Jun-12	1,022,269	2,218,592	3,240,861	-	42,689,343
Jun-13	1,780,010	1,460,850	3,240,861	40,909,333	0
Jun-14	-	-	-	-	-
Jun-15	-	-	-	-	-
Jun-16	-	-	-	-	-
Jun-17	-	-	-	-	-
Jun-18	-	-	-	-	-
Jun-19	-	-	-	-	-
Jun-20	-	-	-	-	-
Jun-21	-	-	-	-	-
Jun-22	-	-	-	-	-
Jun-23	-	-	-	-	-
Jun-24	-	-	-	-	-
Jun-25	-	-	-	-	-
Jun-26	-	-	-	-	-
Jun-27	-	-	-	-	-
Jun-28	-	-	-	-	-
Jun-29	-	-	-	-	-
Jun-30	-	-	-	-	-
Jun-31	-	-	-	-	-
Jun-32	-	-	-	-	-
Jun-33	-	-	-	-	-
Jun-34	-	-	-	-	-
	4,696,322	8,267,121	12,963,443	40,909,333	

Note: The monthly supporting calculation for fiscal year 2012-13 is attached.

**Monthly Calculations for Updated K Schedules for FY 2012-13
Based on February 2013 Prepayment
(Hetch Hetchy)**

6/30/12 Unpaid Balance	42,689,343
Interest Rate:	5.13%
Original Term:	25
Monthly Principal & Interest Calculation through 6/30/13	270,072
Annual Wholesale Revenue Requirement through 6/30/13:	3,240,861
Est. Prepayment Date	2/27/13

Month Ending	Mo. Pmt	Beginning Balance	Principal ⁽¹⁾	Interest ⁽¹⁾	Total	Ending Balance	Prepay- ment
6/30/12		n/a	n/a	n/a	n/a	42,689,343	
7/30/12	270,072	42,689,343	87,575	182,497	270,072	42,601,769	-
8/30/12	270,072	42,601,769	87,949	182,123	270,072	42,513,820	-
9/30/12	270,072	42,513,820	88,325	181,747	270,072	42,425,494	-
10/30/12	270,072	42,425,494	88,703	181,369	270,072	42,336,792	-
11/30/12	270,072	42,336,792	89,082	180,990	270,072	42,247,710	-
12/30/12	270,072	42,247,710	89,463	180,609	270,072	42,158,247	-
1/30/13	270,072	42,158,247	89,845	180,227	270,072	42,068,402	-
2/28/13	270,072	42,068,402	90,229	179,842	270,072	41,978,172	40,909,333 ⁽¹⁾
3/30/13	270,072	1,068,839	265,502	4,569	270,072	803,337	-
4/30/13	270,072	803,337	266,637	3,434	270,072	536,699	-
5/30/13	270,072	536,699	267,777	2,294	270,072	268,922	-
6/30/13	270,072	268,922	268,922	1,150	270,072	0	-

Total (Rev K-4):	1,780,010	1,460,850	3,240,861	40,909,333
Current K-4 ⁽²⁾ :	1,075,962	2,164,899	3,240,861	
Additional Principal Amortized (K-4):	704,048			Combined
Plus Additional K-3 Principal:	5,425,089			Prepayment
Combined Additional Principal:	6,129,137			356,138,829

- (1) Starting in March, the Prepayment is applied to the monthly interest calculations and monthly principal is calculated to maintain monthly principal and interest \$270,072 and the annual WRR amount at \$3,240,861, resulting in no impact to the 6/30/13 balancing account compared to no prepayment being made.
- (2) K-4 principal and interest for FY 12-13 on K-4 before prepayment.

REVISED ATTACHMENT K-5
 10 YEAR PAYOFF SCHEDULES FOR EXISTING RATE BASE
 WATER ENTERPRISE UNEXPENDED APPROPRIATIONS FOR REVENUE-FUNDED REGIONAL ASSETS
 CONSTRUCTION WORK IN PROGRESS (CWIP)
 AS OF JUNE 30, 2009
 (Section 5.03C)

				<u>Difference</u> <u>(Increase) from</u>		<u>Difference</u> <u>(Increase) from</u>
	<u>Revised</u>	<u>Audited</u>	<u>Audited</u>	<u>Original</u>	<u>Original</u>	
6/30/09 Wholesale Share of Unexpended Appropriations of CWIP	\$ 6,618,478	\$ 6,618,021	\$ 457	\$ 6,613,084	\$ 5,394	
Interest Rate:	4.00%					
Term:	10					
Monthly Principal & Interest Calculation:	\$67,009					
Annual Wholesale Revenue Requirement:	\$804,106	\$804,051	\$ 55	\$803,451	\$655	

Fiscal Yr Ending	Principal	Interest	Annual Payment	Year End Balance
Jun-15	\$549,366	\$254,740	\$804,106	\$6,069,112
Jun-16	\$571,748	\$232,358	\$804,106	\$5,497,363
Jun-17	\$595,042	\$209,064	\$804,106	\$4,902,321
Jun-18	\$619,285	\$184,821	\$804,106	\$4,283,035
Jul-19	\$644,516	\$159,590	\$804,106	\$3,638,519
Jun-20	\$670,775	\$133,332	\$804,106	\$2,967,745
Jun-21	\$698,103	\$106,004	\$804,106	\$2,269,642
Jun-22	\$726,545	\$77,562	\$804,106	\$1,543,097
Jul-23	\$756,145	\$47,961	\$804,106	\$786,952
Jun-24	\$786,952	\$17,155	\$804,106	\$0
Totals:	\$6,618,478	\$1,422,587	\$8,041,065	

REVISED ATTACHMENT K-5
 10 YEAR PAYOFF SCHEDULES FOR EXISTING RATE BASE
 HETCH HETCHY ENTERPRISE UNEXPENDED APPROPRIATIONS FOR REVENUE-FUNDED REGIONAL ASSETS
 CONSTRUCTION WORK IN PROGRESS (CWIP)
 AS OF JUNE 30, 2009
 (Section 5.03C)

6/30/09 Wholesale Share of Unexpended Appropriations of CWIP

Interest Rate:

Term:

Monthly Principal & Interest Calculation:

Annual Wholesale Revenue Requirement:

	<u>Revised</u>	<u>Audited</u>	<u>Difference</u> <u>(Increase) from</u> <u>Audited</u>	<u>Original</u>	<u>Difference</u> <u>(Increase)</u> <u>from Original</u>
\$	2,923,204	\$ 2,914,484	\$ 8,720	\$ 2,912,877	\$ 10,326
	4.00%				
	10				
	\$29,596				
	\$355,152	\$354,093	\$ 1,059	\$353,898	\$1,254

Fiscal Yr Ending	Principal	Interest	Total	End. Balance	Principal	Interest	Annual Payment	Year End Balance
Jun-15	\$20,592	\$9,004	\$29,596	\$2,680,563	\$242,640	\$112,512	\$355,152	\$2,680,563
Jun-16	\$21,431	\$8,165	\$29,596	\$2,428,037	\$252,526	\$102,626	\$355,152	\$2,428,037
Jun-17	\$22,304	\$7,292	\$29,596	\$2,165,223	\$262,814	\$92,338	\$355,152	\$2,165,223
Jun-18	\$23,213	\$6,383	\$29,596	\$1,891,701	\$273,522	\$81,631	\$355,152	\$1,891,701
Jul-19	\$24,159	\$5,437	\$29,596	\$1,607,036	\$284,665	\$70,487	\$355,152	\$1,607,036
Jun-20	\$25,143	\$4,453	\$29,596	\$1,310,773	\$296,263	\$58,889	\$355,152	\$1,310,773
Jun-21	\$26,167	\$3,429	\$29,596	\$1,002,440	\$308,333	\$46,819	\$355,152	\$1,002,440
Jun-22	\$27,233	\$2,363	\$29,596	\$681,544	\$320,895	\$34,257	\$355,152	\$681,544
Jul-23	\$28,343	\$1,253	\$29,596	\$347,575	\$333,969	\$21,183	\$355,152	\$347,575
Jun-24	\$29,498	\$98	\$29,596	(\$0)	\$347,575	\$7,577	\$355,152	(\$0)
Totals:	\$2,923,204	\$628,318	\$3,551,522		\$2,923,204	\$628,318	\$3,551,522	

										(E) = (E1) + (E2) + (E3)+(E4)+(E5) + (E6)						(F) = (C) + (D) - (E)		(G)	(H)		(I)		(J) = (A) - (B) - (E) - (G) - (H) - (I)						
																								Unexpended Balances of (H) - (I)					
																								Appropriation Transfer Out through Closeout Process		DEOBLIGATE / OBLIGATION		Appropriation after Closeout and Deobligate	
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										(E) = (E1) + (E2) + (E3)+(E4)+(E5) + (E6)	(F) = (C) + (D) - (E)	(G)	(H)	(I)	(J) = (A) - (B) - (E) - (G) - (H) - (I)				
																Unexpended Balances of Appropriation after Closeout and Deobligate			
																DEOBLIGATE / OBLIGATION	Appropriation Transfer Out through Closeout Process		
																As of June 30, 2015	As of June 30, 2015	As of June 30, 2015	
																Encumbrances	As of June 30, 2015	As of June 30, 2015	As of June 30, 2015
																Unused Balance	Total Expenditures	YTD FY 2014-15	YTD FY 2014-15
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ATTACHMENT L

ATTACHMENT L-1
IDENTIFICATION OF WSIP PROJECTS AS REGIONAL/RETAIL
(Section 5.04)

Project Number		Project Description
REGIONAL		
San Joaquin Region		
CUW373	Regional	San Joaquin Pipeline System Rehabilitation
CUW384	Regional	Tesla Advance Disinfection
CUW387	Regional	Tesla Portal Disinfection
Sunol Valley Region		
CUW352	Regional	Alameda Creek Fishery Enhancement
CUW355	Regional	Stand-by Power - Various Locations
CUW359	Regional	New Irvington Tunnel/Alameda Siphon No. 4
CUW370	Regional	Pipeline Readiness Improvements
CUW374	Regional	Calaveras Dam Replacement
CUW381	Regional	SVWTP 40 mgd Addition
CUW382	Regional	SVWTP Finished Water Reservoir
CUW386	Regional	San Antonio Pump Station Upgrade
Bay Division Region		
CUW353	Regional	Seismic Upgrade BDPL 3 & 4
CUW363	Regional	SCADA Phase II/Security Upgrades
CUW368	Regional	BDPL Reliability Upgrades
CUW380	Regional	BDPL 3 & 4 Crossover
CUW389	Regional	EBMUD Intertie
CUW393	Regional	BDPL 4 Slipline
Peninsula Region		
CUW354	Regional	Lower Crystal Springs Dam Improvement
CUW356	Regional	Crystal Springs Bypass Tunnel
CUW357	Regional	Adit Leak Repairs
CUW361	Regional	Pulgas Balancing Reservoir Rehabilitation and Improvements
CUW365	Regional	Cross Connection Control
CUW366	Regional	HTWTP Short Term Improvements
CUW367	Regional	HTWTP Long Term Improvements
CUW369	Regional	Capuchino Valve Lot Improvements
CUW371	Regional	Crystal Springs/San Andreas Transmission
CUW378	Regional	Crystal Springs Pipeline 2 Replacement
CUW379	Regional	San Andreas Pipeline 3 Installation
CUW390	Regional	Desalination
CUW391	Regional	Baden & San Pedro Valve Lots Improvements

ATTACHMENT L-1
IDENTIFICATION OF WSIP PROJECTS AS REGIONAL/RETAIL
(Section 5.04)

Project Number		Project Description
San Francisco Region		
CUW358	Regional	Sunset Reservoir Upgrades - North Basin
CUW372	Regional	University Mound Reservoir Upgrades - North Basin
System-Wide		
CUW388	Regional	PEIR
CUW392	Regional	Program Management Services
CUW394	Regional	Watershed Land Acquisition
RETAIL		
Reservoirs		
CUW307	Local	Summit Reservoir Rehabilitation
CUW310	Local	New Northwest Reservoir
CUW319	Local	Hunters Point Reservoir Rehabilitation
CUW334	Local	Stanford Heights Reservoir Rehabilitation
CUW335	Local	Potrero Heights Reservoir Rehabilitation
CUW337	Local	Sutro Reservoir Rehabilitation
Pump Stations/Tanks		
CUW306	Local	Crocker Amazon Pump Station Upgrade
CUW309	Local	Lake Merced Pump Station Upgrade
CUW314	Local	La Grande Tank Upgrade
CUW318	Local	Forest Hill Tank Rehabilitation
CUW320	Local	Forest Hill Pump Station Upgrade
CUW321	Local	Forest Knoll Pump Station Upgrade
CUW322	Local	Lincoln Park Pump Station Upgrade
CUW323	Local	Alemanys Pump Station Upgrade
CUW324	Local	Mount Davidson Pump Station Upgrade
CUW326	Local	Palo Alto Pump Station Upgrade
CUW326	Local	Sktview-AquaVista Pump Station Upgrade
CUW327	Local	Summit Pump Station Upgrade
CUW328	Local	McLaren #1 Tank Rehabilitation
CUW329	Local	Potrero Heights Tank Seismic Upgrade
CUW330	Local	Forest Knoll Tank Seismic Upgrade
CUW331	Local	Lincoln Park Tank Seismic Upgrade
CUW332	Local	McLaren #2 Tank Rehabilitation
CUW333	Local	Mount Davidson Tank Seismic Upgrade
CUW338	Local	La Grande Pump Station Upgrade
CUW339	Local	Potrero Heights Pump Station Upgrade
CUW340	Local	Vista Francisco Pump Station Upgrade

ATTACHMENT L-1
IDENTIFICATION OF WSIP PROJECTS AS REGIONAL/RETAIL
(Section 5.04)

Project Number		Project Description
Pipelines/Valves		
CUW304	Local	North University Mound System Upgrade
CUW308	Local	Motorize Key Valves
CUW311	Local	Sunset Circulation Improvements
CUW312	Local	Lincoln Way Transmission Line
CUW313	Local	Noe Valley Transmission Main, Phase 2
CUW315	Local	East/West Transmission Main
CUW316	Local	Fulton @ Sixthe Ave Main Replacement
Water Supply/Water Quality		
CUW301	Local	Groundwater
CUW302	Local	Recycled Water
CUW364	Local	Lawrence-Livermore National Laboratory Water Quality Improvements
Miscellaneous		
CUW303	Local	Vehicle Service Facility Upgrade
CUW305	Local	Fire Protection at CCD

03/13/06

\$507,815,000
PUBLIC UTILITIES COMMISSION
OF THE CITY AND COUNTY OF SAN FRANCISCO
SAN FRANCISCO WATER REVENUE BONDS, 2006 SERIES A

\$110,065,000
PUBLIC UTILITIES COMMISSION
OF THE CITY AND COUNTY OF SAN FRANCISCO
SAN FRANCISCO WATER REVENUE BONDS, 2006 REFUNDING SERIES B

CERTIFICATE REGARDING USE OF PROCEEDS

The undersigned hereby states and certifies as follows:

(i) The undersigned is the General Manager of the Public Utilities Commission of the City and County of San Francisco (the "Commission"), and is authorized to execute this certificate on behalf of the Commission and is knowledgeable with respect to the matters set forth herein.

(ii) On the date hereof, the Commission is issuing the two series of bonds captioned above (the "2006 Series A Bonds," the "2006 Refunding Series B Bonds" and, together, the "Bonds") pursuant to an Amended and Restated Indenture dated as of August 1, 2002 and the First Supplemental Indenture dated as of March 1, 2006 (collectively, the "Indenture"), both by and between the Commission and U.S. Bank National Association, as trustee (the "Trustee").

(iii) The Trustee will transfer and deposit the proceeds of the 2006 Series A Bonds received by the Trustee on the date hereof as follows:

(1) \$48,212,528.32 will be deposited in the 2006 Series A Capitalized Interest Account established within the Interest Fund;

(2) \$15,958,031.25 will be deposited in the 2006 Series A Reserve Account of the Bond Reserve Fund;

(3) \$623,906.09 will be deposited in the 2006 Series A Costs of Issuance Fund;

(4) \$120,622,352.19 will be deposited in the 2006 Series A Refunding Fund and transferred pursuant to Irrevocable Refunding Instructions of the Commission dated the date hereof; and

(5) the remaining \$338,600,816.86 will be transferred to the Treasurer for deposit to the 2006 Series A Project Fund.

(iv) The proceeds of the 2006 Series A Bonds transferred pursuant to the Irrevocable Refunding Instructions of the Commission will be used to defease and refund the Commission's Commercial Paper Notes (Water Series) on a current basis. The Notes were issued to finance a portion of the facilities described in Exhibit A hereto.

(v) The proceeds of the Bonds deposited in the 2006 Series A Project Fund will be used to finance a portion of the facilities described in Exhibit A hereto.

(vi) The Trustee will transfer and deposit the proceeds of the 2006 Refunding Series B Bonds received by the Trustee on the date hereof as follows:

(1) \$192,498.04 will be deposited in the 2006 Refunding Series B Costs of Issuance Fund; and

(2) \$111,178,241.95 will be deposited in the 2006 Refunding Series B Refunding Fund.

(vii) The proceeds of the Bonds deposited in the 2006 Refunding Series B Refunding Fund, together with amounts on deposit in the funds and accounts established under the Indenture for the Commission's San Francisco Water Revenue Bonds, 1996 Series A (the "1996 Series A Bonds") and its San Francisco Water Revenue Bonds, 2001 Series A (the "2001 Series A Bonds"), will be used to refund on an advance basis a portion of the outstanding 1996 Series A Bonds and a portion of the outstanding 2001 Series A Bonds. The portion of the 1996 Series A Bonds being refunded were issued to finance the facilities (the "1996 Project") described in Exhibit B hereto, and the portion of the 2001 Series A Bonds being refunded were used to finance the facilities (the "2001 Project") described in Exhibit B hereto.

(viii) Exhibit C hereto attached describes (A) each use to be made by any person of the Project, the 1996 Project and the 2001 Project other than use by the Commission and other non-federal governmental units and other than use by members of the public generally, and (B) payments (if any) directly or indirectly in respect of such use which are to be made after the date hereof;

(ix) Other than as set forth in Exhibit A and Exhibit B, no portion of the proceeds of the Bonds will be used, directly or indirectly, to make or finance a loan to any person (other than a State or local government unit) or to acquire property which will be sold or leased to any person (other than a State or local government unit) on an installment a sale basis except as referenced in Exhibit C.

(x) The Commission expects to use the Project for the purposes referenced and discussed in Exhibit A, Exhibit B, Exhibit C and Exhibit D or for other governmental purposes of the Commission during the entire term of the Bonds.

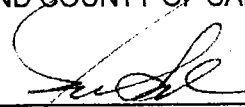
(xi) Set forth on Exhibit D is the Commission's methodology for determining governmental use and private use with respect to the water enterprise.

(xii) To the best knowledge of the undersigned, the above statements are reasonable and there are no other facts, estimates or circumstances, other than those set forth herein, that would materially affect the statements made herein.

Capitalized terms used but not defined herein have the meanings set forth in the Indenture.

IN WITNESS WHEREOF, I have hereunto set my name this 15th day of March, 2006.

PUBLIC UTILITIES COMMISSION OF THE
CITY AND COUNTY OF SAN FRANCISCO

By: 

General Manager

ATTACHMENT L-2 (CONTINUED)
WATER ENTERPRISE REVENUE BOND 2006 SERIES A
SUMMARY OF SOURCES AND USES OF FUNDS
(Section 5.04)

Source: Closing Documents (Certificate Regarding Use of Proceeds)

Proceeds

Principal	507,815,000.00
Plus Premium	19,109,138.35
Minus Underwriter's Discount	(932,940.06)
Minus Insurance	<u>(1,973,563.58)</u>
Net Proceeds	524,017,634.71

Use of Proceeds

Capitalized Interest Fund	48,212,528.32	
Bond Reserve Fund	15,958,031.25	
Insurance Fund	623,906.09	
Series A Refunding Fund	120,622,352.19	} 459,223,169.05
Series A Project Fund	<u>338,600,816.86</u>	
Total Uses	524,017,634.71	

	Commercial Paper	Project Fund	Total
Hetch Hetchy			
Tesla Portal Disinfection	251,262.58	1,147,302.42	1,398,565.00
Advance Disinfection	429,714.76	5,611,554.24	6,041,269.00
SJPL	<u>4,737,937.28</u>	<u>17,784,667.72</u>	<u>22,522,605.00</u>
Total Hetch Hetchy	5,418,914.62	24,543,524.38	29,962,439.00
SF Regional			
University Mound - North	55,728.10	5,964,279.90	6,020,008.00
Sunset - North	7,525,896.84	28,782,094.16	36,307,991.00
Groundwater	3,400,973.67	2,963,110.33	6,364,084.00
Recycled Water	<u>1,548,036.76</u>	<u>11,316,958.24</u>	<u>12,864,995.00</u>
Total SF Regional	12,530,635.37	49,026,442.63	61,557,078.00
SF Local	45,405,787.71	106,407,313.30	151,813,101.01
Sunol Valley Subregional			
Calaveras Dam	9,065,945.51	15,993,818.49	25,059,764.00
Stand-by Power	556,398.67	1,207,319.33	1,763,718.00
Pipeline Readiness	649,566.31	4,942,205.69	5,591,772.00
SAPS Upgrade	213,423.44	1,748,134.56	1,961,558.00
SVWTP Finished Water Res	3,317,203.82	7,838,383.18	11,155,587.00
Irvington Tunnel	4,084,139.65	18,247,176.35	22,331,316.00
Alameda Creek Fishery	656,765.00	1,327,119.00	1,983,884.00
SVWTP 40 mgd Addition	<u>25,378.75</u>	<u>3,474,585.25</u>	<u>3,499,964.00</u>
Total Sunol Valley Subregional	18,568,821.15	54,778,741.85	73,347,563.00

ATTACHMENT L-2 (CONTINUED)
WATER ENTERPRISE REVENUE BOND 2006 SERIES A
SUMMARY OF SOURCES AND USES OF FUNDS
(Section 5.04)

Miscellaneous				
PEIR	3,204,177.44	5,103,872.56	8,308,050.00	
PPPCMS Services	2,964,786.31	10,358,811.69	13,323,598.00	
Watershed Land Acquisition	-	502,660.00	502,660.00	
Total Miscellaneous	6,168,963.75	15,965,344.25	22,134,308.00	
LLNL	133,156.60	282,702.40	415,859.00	
Bay Division Subregional				
Seismic Upgrade BDPL 3 & 4	4,758,306.54	16,481,539.46	21,239,846.00	
BDPL Reliability	4,360,664.44	40,874,800.56	45,235,465.00	
BDPL 3 & 4 Crossover	802,494.94	493,817.06	1,296,312.00	
SCADA Phase II	65,497.37	1,247,963.63	1,313,461.00	
EBMUD Intertie	6,668,906.37	4,075,015.63	10,743,922.00	
BDPL 4 Slipline	-	1,219,251.00	1,219,251.00	
Total Bay Division Subregional	16,655,869.66	64,392,387.34	81,048,257.00	
Peninsula Subregional				
Capuchino Valve Lot	162,584.69	753,779.31	916,364.00	
CS/SA Transmission	2,288,853.10	3,448,975.90	5,737,829.00	
Adit Leak Repair	255,334.99	1,650,368.01	1,905,703.00	
HTWTP Short Term	2,874,763.69	3,582,860.31	6,457,624.00	
Cross Connection Control	1,150,559.48	324,549.52	1,475,109.00	
CS Bypass Tunnel	2,873,475.22	15,532,584.78	18,406,060.00	
LCS Dam Improvement	931,587.07	3,278,932.93	4,210,520.00	
Pulgas Balancing Reservoir	1,218,341.39	2,706,284.61	3,924,626.00	
HTWTP Long Term	1,107,185.77	2,549,793.23	3,656,979.00	
Baden & San Pedro Valve Lots	60,203.48	2,963,540.52	3,023,744.00	
Total Peninsula Subregional	12,922,888.88	36,791,669.12	49,714,558.00	
San Francisco Subregional				
CSPL 2 Replacement	1,269,111.95	5,019,824.05	6,288,936.00	
SAPL 3	1,492,584.40	1,942,479.60	3,435,064.00	
Desalination	55,618.10	596,473.90	652,092.00	
Total San Francisco Subregional	2,817,314.45	7,558,777.55	10,376,092.00	
Grand Total	120,622,352.19	359,746,902.82	480,369,255.01	
Regional			328,140,295.00	68.31%
Local			152,228,960.01	31.69%
			480,369,255.01	

This certificate is for illustration only. It was prepared in 2006 and shown groundwater and recycled water projects as regional instead of local. In addition, it does not reflect expenditures for the portions of regional assets which in rate base as of June 30, 2008 nor what is expected to be added to rate base through June 30, 2009. For these reasons, the percentages shown for regional and local projects are not accurate.

ATTACHMENT L-3
 WATER ENTERPRISE REVENUE BOND 2006 SERIES A
 ANNUAL REPORT ON EXPENDITURES OF AND EARNINGS ON PROCEEDS
 AS OF JUNE 30, 2009
 (Section 5.04 A)

Project Number		Project Description	Net Financing Proceeds ¹	Appropriated Interest Earnings ²	Adjusted Project Funding	Expenditures Thru 6/30/09 ³	Remaining Balance
REGIONAL PROGRAM							
San Joaquin Region							
CUW373	Regional	San Joaquin Pipeline System Rehabilitation	1,398,565				
CUW384	Regional	Tesla Advance Disinfection	6,041,269				
CUW387	Regional	Tesla Portal Disinfection	22,522,605				
Total San Joaquin Region			29,962,439				
Sunol Valley Region							
CUW352	Regional	Alameda Creek Fishery Enhancement	1,983,884				
CUW355	Regional	Stand-by Power - Various Locations	1,763,718				
CUW359	Regional	New Irvington Tunnel/Alameda Siphon No. 4	22,331,316				
CUW370	Regional	Pipeline Readiness Improvements	5,591,772				
CUW374	Regional	Calaveras Dam Replacement	25,059,764				
CUW381	Regional	SVWTP 40 mgd Addition	3,499,964				
CUW382	Regional	SVWTP Finished Water Reservoir	11,155,587				
CUW386	Regional	San Antonio Pump Station Upgrade	1,961,558				
Total Sunol Valley Region			73,347,563				
Bay Division Region							
CUW353	Regional	Seismic Upgrade BDPL 3 & 4	21,234,846				
CUW363	Regional	SCADA Phase II/Security Upgrades	1,313,461				
CUW368	Regional	BDPL Reliability Upgrades	45,235,465				
CUW380	Regional	BDPL 3 & 4 Crossover	21,239,846				
CUW389	Regional	EBMUD Intertie	10,743,922				
CUW393	Regional	BDPL 4 Slipline	1,219,251				
Total Bay Division Region			100,986,791				
Peninsula Region							
CUW354	Regional	Lower Crystal Springs Dam Improvement	4,210,520				
CUW356	Regional	Crystal Springs Bypass Tunnel	18,406,090				
CUW357	Regional	Adit Leak Repairs	1,905,703				
CUW361	Regional	Pulgas Balancing Reservoir Rehabilitation and Improvements	3,824,626				
CUW365	Regional	Cross Connection Control	1,475,109				
CUW366	Regional	HTWTP Short Term Improvements	6,457,624				
CUW367	Regional	HTWTP Long Term Improvements	3,656,979				
CUW369	Regional	Capuchino Valve Lot Improvements	916,364				
CUW371	Regional	Crystal Springs/San Andreas Transmission	5,737,829				
CUW378	Regional	Crystal Springs Pipeline 2 Replacement	6,288,936				
CUW379	Regional	San Andreas Pipeline 3 Installation	3,435,064				
CUW390	Regional	Desalination	652,092				
CUW391	Regional	Baden & San Pedro Valve Lots Improvements	3,023,744				
Total Peninsula Region			60,090,650				
San Francisco Region							
CUW358	Regional	Sunset Reservoir Upgrades - North Basin	6,020,008				
CUW372	Regional	University Mound Reservoir Upgrades - North Basin	36,307,991				
Total San Francisco Region			42,327,999				
System-Wide							
CUW388	Regional	PEIR	8,308,050				
CUW392	Regional	Program Management Services	13,323,598				
CUW394	Regional	Watershed Land Acquisition	502,660				
Total System-Wide			22,134,308				
Total Regional Program			328,849,750				
LOCAL PROGRAM							
Reservoirs							
CUW307	Local	Summit Reservoir Rehabilitation					
CUW310	Local	New Northwest Reservoir					
CUW319	Local	Hunters Point Reservoir Rehabilitation					
CUW334	Local	Stanford Heights Reservoir Rehabilitation					
CUW335	Local	Potrero Heights Reservoir Rehabilitation					
CUW337	Local	Sutro Reservoir Rehabilitation					
Total Reservoirs							
Pump Stations/Tanks							
CUW306	Local	Crocker Amazon Pump Station Upgrade					
CUW309	Local	Lake Merced Pump Station Upgrade					
CUW314	Local	La Grande Tank Upgrade					
CUW318	Local	Forest Hill Tank Rehabilitation					
CUW320	Local	Forest Hill Pump Station Upgrade					
CUW321	Local	Forest Knoll Pump Station Upgrade					
CUW322	Local	Lincoln Park Pump Station Upgrade					
CUW323	Local	Alemany Pump Station Upgrade					
CUW324	Local	Mount Davidson Pump Station Upgrade					

WATER ENTERPRISE REVENUE BOND 2006 SERIES A
ANNUAL REPORT ON EXPENDITURES OF AND EARNINGS ON PROCEEDS
AS OF JUNE 30, 2009
(Section 5.04 A)

Project Number		Project Description	Net Financing Proceeds ¹	Appropriated Interest Earnings ²	Adjusted Project Funding	Expenditures Thru 6/30/09 ³	Remaining Balance
CUW326	Local	Palo Alto Pump Station Upgrade					
CUW326	Local	Sktview-AquaVista Pump Station Upgrade					
CUW327	Local	Summit Pump Station Upgrade					
CUW328	Local	McLaren #1 Tank Rehabilitation					
CUW329	Local	Potrero Heights Tank Seismic Upgrade					
CUW330	Local	Forest Knoll Tank Seismic Upgrade					
CUW331	Local	Lincoln Park Tank Seismic Upgrade					
CUW332	Local	McLaren #2 Tank Rehabilitation					
CUW333	Local	Mount Davidson Tank Seismic Upgrade					
CUW338	Local	La Grande Pump Station Upgrade					
CUW339	Local	Potrero Heights Pump Station Upgrade					
CUW340	Local	Vista Francisco Pump Station Upgrade					
Total Pump Stations/Tanks							
Pipelines/Valves							
CUW304	Local	North University Mound System Upgrade					
CUW308	Local	Motorize Key Valves					
CUW311	Local	Sunset Circulation Improvements					
CUW312	Local	Lincoln Way Transmission Line					
CUW313	Local	Noe Valley Transmission Main, Phase 2					
CUW315	Local	East/West Transmission Main					
CUW316	Local	Fulton @ Sixth Ave Main Replacement					
Total Pipelines/Valves							
Water Supply/Water Quality							
CUW301	Local	Groundwater					
CUW302	Local	Recycled Water					
CUW364	Local	Lawrence-Livermore National Laboratory Water Quality Improvements					
Total Water Supply/Water Quality							
Miscellaneous							
CUW303	Local	Vehicle Service Facility Upgrade					
CUW305	Local	Fire Protection at CCD					
Total Miscellaneous							
Total Local Program							
Grand Total Regional and Local Programs							
Unappropriated Interest Earnings							
Percent of Net Proceeds⁴							
Percent of Net Proceeds and Earnings⁴							

¹Net financing proceeds available on date of issue (i.e. deposit to project fund)

²Cumulative net of arbitrage rebate liability

³Cumulative

⁴If financing sources Substantially Expended, proceed allocations are then fixed

ATTACHMENT M

REVENUE-FUNDED CAPITAL ADDITIONS (Section 5.04.B)

Subfund: 5W CPF WCF - Wholesale Customer Capital Fund (Water)

ATTACHMENT M-1

Page 1 of 2

Projected FAMIS as of July 1, 2009 (Day 1 of New Budget Year)

Based on Proportionate Annual Water Deliveries of ...									
68.7%									
Wholesale Customer Capital Fund (5W CPF WCF)									
Project	Title	FY 2009-10 Approved Budget - WHOLESALE SHARE	Total Appropriation - All Years^	All Years Actual Expenditures^	Fiscal Year 2009-10 Actual Expenditures^	Encumbered But Not Expended^	Appropriated, Unencumbered Balance^	Projected Expended & Encumbered through 6/30/2010	Projected Surplus / (Shortfall)
	CUW262	Regional Water RnR - Treatment Facilities	\$ 1,000,000	\$ 687,000	\$ -	\$ -	\$ 687,000	\$ 229,000	\$ 458,000
	CUW263	Regional Water RnR - Conveyance/Transmission Systems	\$ 7,000,000	\$ 4,809,000	\$ -	\$ -	\$ 4,809,000	\$ 1,603,000	\$ 3,206,000
	CUW264	Regional Water - Watersheds / ROW Management	\$ 500,000	\$ 343,500	\$ -	\$ -	\$ 343,500	\$ 114,000	\$ 229,500
	FUW100	Regional Water - Facilities Maintenance	\$ 3,700,000	\$ 2,541,900	\$ -	\$ -	\$ 2,541,900	\$ 847,000	\$ 1,694,900
	CUW261	Regional Water - Storage							
	Regional Total		\$ 12,200,000	\$ 8,381,400	\$ -	\$ -	\$ 8,381,400	\$ 2,793,000	\$ 5,588,400

Source: * SFPUC Commission Approved Budget, February 2009, Same Format
^ FAMIS - City's Official Financial System of Record

Ties to Budget Hearing Materials

REVENUE-FUNDED CAPITAL ADDITIONS (Section 5.04.B)

Subfund: 5W CPF WCF - Wholesale Customer Capital Fund (Water)

Projected FAMIS as of June 30, 2010 (Last Day of Budget Year)

Wholesale Customer Capital Fund (5W CPF WCF)										
68.7%										
Project Title	FY 2009-10 Approved Budget - Total Regional	FY 2009-10 Approved Budget - WHOLESALE SHARE	Total Appropriation - All Years^	Fiscal Year 2009-10 Actual		Encumbered But Not Expended^	Appropriated, Unencumbered Balance^	Projected Expended & Encumbered through 6/30/2011	Projected Surplus / (Shortfall)	
				Expenditures^	Expenditures^					
Regional Water RnR - Treatment Facilities	\$ 1,000,000	\$ 687,000	\$ 687,000	\$ 235,000	\$ 235,000	\$ -	\$ 452,000	\$ 409,000	\$ 43,000	
CUW262 Regional Water RnR - Conveyance/Transmission Systems	\$ 7,000,000	\$ 4,809,000	\$ 4,809,000	\$ 1,395,000	\$ 1,395,000	\$ 25,000	\$ 3,389,000	\$ 1,589,000	\$ 1,800,000	
CUW263 Regional Water - Watersheds / ROW Management	\$ 500,000	\$ 343,500	\$ 343,500	\$ 115,000	\$ 115,000	\$ 50,000	\$ 178,500	\$ 35,500	\$ 143,000	
CUW264 Regional Water - Facilities Maintenance	\$ 3,700,000	\$ 2,541,900	\$ 2,541,900	\$ 850,000	\$ 850,000	\$ 123,000	\$ 1,568,900	\$ 768,900	\$ 800,000	
FUW100 Regional Water - Storage	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
CUW261 Regional Water - Storage	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
Regional Total	\$ 12,200,000	\$ 8,381,400	\$ 8,381,400	\$ 2,595,000	\$ 2,595,000	\$ 198,000	\$ 5,588,400	\$ 2,802,400	\$ 2,786,000	

Source: * SFPUC Commission Approved Budget, February 2009, Same Format
^ FAMIS - City's Official Financial System of Record

Shown On Attachment N-2, Schedule 3
Revenue Capital - Actual Expenditures

Shown on Attachment N-2, Schedule 3
Continuing Appropriation
Needed for Multi-Year
Revenue Funded Capital

Ties to Budget Hearing Materials
Shown on Attachment N-2, Schedule 3

Item # C8.

REVENUE-FUNDED CAPITAL ADDITIONS (Section 5.04.B)
Subfund: 5T CPF WCF - Wholesale Customer Capital Fund (Hetch Hetchy)

Projected FAMIS as of July 1, 2009 (Day 1 of New Budget Year)

Based on Proportionate Annual Water Deliveries of ...										
68.1%										
Project	Title	FY 2009-10 Approved Budget* - Total Regional	FY 2009-10 Approved WHOLESALE SHARE	Total Appropriation - All Years^	All Years Actual Expenditures^	Fiscal Year 2009-10 Actual Expenditures^	Encumbered But Not Expended^	Appropriated, Unencumbered Balance^	Projected Expended & Encumbered through 6/30/2010	Projected Surplus / (Shortfall)
CUH931	HH Microwave Replacement	\$ 4,000,000	J \$ 1,224,900	\$ 1,224,900	\$ -	\$ -	\$ -	\$ 1,224,900	\$ 408,000	\$ 816,900
CUH977	HH Water R&R - Facilities Maintenance	\$ 3,500,000	J \$ 1,071,788	\$ 1,071,788	\$ -	\$ -	\$ -	\$ 1,071,788	\$ 357,000	\$ 714,788
CUH947	SEA - Go Solar Incentive Project	\$ 4,000,000	P \$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
CUH971	Alternative Transmission Studies	\$ 1,000,000	P \$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
CUH976	HH Water R&R - Power Infrastructure	\$ 16,700,000	P \$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
CUH979	Hunters Point Municipal Power	\$ -	P \$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
CUH983	Civic Center Sustainability District	\$ 1,090,000	P \$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
CUH986	General Fund Dept - Energy Efficiency	\$ 7,365,158	P \$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
	Renewable/Generation	\$ 3,501,307	P \$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
	Treasure Island Improvement Project	\$ 2,700,000	P \$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
	Enterprise Fund Dept - Energy Efficiency	\$ 325,722	P \$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
CUH975	HH Water R&R - Water Infrastructure	\$ 6,000,000	W \$ 4,083,000	\$ 4,083,000	\$ -	\$ -	\$ -	\$ -	\$ 1,361,000	\$ -
	Toulumne River Watershed Protection	\$ 2,000,000	W \$ 1,361,000	\$ 1,361,000	\$ -	\$ -	\$ -	\$ -	\$ 454,000	\$ -
Regional Total		\$ 52,182,187	\$ 7,740,688	\$ 7,740,688	\$ -	\$ -	\$ -	\$ 2,296,688	\$ 2,580,000	\$ 1,531,688

Source: * SFPLUC Commission Approved Budget, February 2009, Same Format
^ FAMIS - City's Official Financial System of Record

Ties to Budget Hearing Materials

REVENUE-FUNDED CAPITAL ADDITIONS (Section 5.04.B)
Subfund: 5T CPF WCF - Wholesale Customer Capital Fund (Hetch Hetchy)

Projected FAMIS as of June 30, 2010 (Last Day of Budget Year)

Wholesale Customer Capital Fund (5W CPF WCF)										
68.1%										
Project	Title	FY 2009-10 Approved Budget* - WHOLESALE SHARE	FY 2009-10 Approved Budget* - Total Regional	Total		Fiscal Year 2009-10 Actual Expenditures^	Encumbered But Not Expended^	Appropriated, Unencumbered Balance^	Projected Expended & Encumbered through 6/30/2011	Projected Surplus / (Shortfall)
				Appropriation - All Years^	All Years Actual Expenditures^					
CUH931	HH Microwave Replacement	J \$ 1,224,900	J \$ 1,224,900	\$ 1,224,900	\$ 1,224,900	\$ 1,224,900	\$ -	\$ -	\$ -	\$ -
CUH977	HH Water R&R - Facilities Maintenance	J \$ 1,071,788	J \$ 1,071,788	\$ 1,071,788	\$ 1,071,788	\$ 1,071,788	\$ -	\$ (1)	\$ (1)	\$ -
CUH947	SEA - Go Solar Incentive Project	P \$ -	P \$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
CUH971	Alternative Transmission Studies	P \$ -	P \$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
CUH976	HH Water R&R - Power Infrastructure	P \$ -	P \$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
CUH979	Hunters Point Municipal Power	P \$ -	P \$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
CUH983	Civic Center Sustainability District	P \$ -	P \$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
CUH986	General Fund Dept - Energy Efficiency	P \$ -	P \$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
	Renewable/Generation	P \$ -	P \$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
	Treasure Island Improvement Project	P \$ -	P \$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
	Enterprise Fund Dept - Energy Efficiency	P \$ -	P \$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
CUH975	HH Water R&R - Water Infrastructure	W \$ 4,083,000	W \$ 4,083,000	\$ 4,083,000	\$ 4,083,000	\$ 4,083,000	\$ -	\$ -	\$ -	\$ -
	Toulumne River Watershed Protection	W \$ 1,361,000	W \$ 1,361,000	\$ 1,361,000	\$ 1,361,000	\$ 1,361,000	\$ -	\$ -	\$ -	\$ -
Regional Total		\$ 7,740,688	\$ 7,740,688	\$ 7,740,688	\$ 7,740,688	\$ 7,740,688	\$ -	\$ (1)	\$ (1)	\$ -

* SFPLUC Commission Approved Budget, February 2009, Same Format
^ FAMIS - City's Official Financial System of Record

Ties to Budget Hearing Materials

Shown On Attachment N-2, Schedule 6
Revenue Capital - Actual Expenditures

Shown On Attachment N-2, Schedule 6
Continuing Appropriation
Needed for Multi-Year
Revenue Funded Capital

ATTACHMENT M-2

REVENUE FUNDED CAPITAL ANNUAL REPORTING REQUIREMENTS (Section 5.04B)

Part A. Updated Actual Information Through Most Recent Fiscal Year (Due in November)

Each year, the SFPUC will provide a report on the status of the regional revenue funded projects with the following information:

Project-level information (through close-out)

- 1 Scope of project
- 2 Current cost estimate/budget.
- 3 Expected milestone dates (ie, design, environmental, construction period, close-out, etc.)
- 4 Contract status
- 5 Reasons for status changes from prior report.
- 6 Other information relevant to whether project is on time/on budget.
- 7 For most recently completed fiscal year and estimated for current year:
 - 8 Total expenditures (capital and operating); amounts paid from other sources.
 - 9 Amount of encumbered and unencumbered appropriations
 - 10 Application of any unused appropriations

Wholesale Capital Fund

- 11 Beginning balance, deposits, capital expenditures (by project), earnings, ending balance.
- 12 Components of ending balance; wholesale portion of:
 - 13 Appropriated and encumbered
 - 14 Appropriated but unencumbered

Part B. Proposed Appropriations for Upcoming Year (Due in March)

- 15 Project information, to the extent not provided in Part A
- 16 Expected funding needs for regional projects
- 17 Unused or excess appropriations carried over.
- 18 Proposed appropriation for upcoming fiscal year.

Amended Attachment M-3
Wholesale Capital Fund and Balancing Account Adjustment
Reference Amended Section 6.08E

A. Cash Flow in Wholesale Capital Fund		Original 5 Year True-up Method FYEs 2010-2018									Amended Annual True-Up (FYE 2019 and Beyond)				
		FYE 2010	FYE 2011	FYE 2012	FYE 2013	FYE 2014	FYE 2015	FYE 2016	FYE 2017	FYE 2018	FYE 2019	FYE 2020	FYE 2021	FYE 2022	FYE 2023
1	Beginning Total Balance (1)	-	8,818,323	12,404,275	15,761,658	16,268,065	9,084,304	17,243,583	32,251,212	29,842,765	33,698,785	41,548,944	47,366,205	36,848,850	21,206,239
2	Annual Appropriation (2)	10,476,724	8,636,920	21,737,468	11,285,643	18,668,585	15,432,451	21,138,051	11,184,265	17,847,379	26,424,000	26,420,000	13,210,000	13,210,000	13,210,000
3	Annual Expenditures (3)	(1,778,695)	(5,202,897)	(18,553,119)	(10,916,349)	(5,758,565)	(7,331,312)	(6,245,954)	(13,892,649)	(14,361,409)	(18,089,498)	(16,723,232)	(28,485,215)	(33,563,793)	(22,018,000)
4	Interest Earnings (4)	120,294	151,929	173,034	137,113	180,672	58,140	115,532	299,936	370,050	475,153	664,783	757,859	711,183	409,280
June 30 Balances Before Balancing Account Transfers															
5	Total Balance (5)	8,818,323	12,404,275	15,761,658	16,268,065	29,358,756	17,243,583	32,251,212	29,842,765	33,698,785	42,508,440	51,910,495	32,848,850	17,206,239	12,807,520
6	Amount Encumbered as of June 30 (6)					(1,927,466)					(1,000,000)	(1,000,000)	(1,000,000)	(2,000,000)	(2,000,000)
7	Unencumbered Balance (7)	n/a	n/a	n/a	n/a	27,431,290	n/a	n/a	n/a	n/a	41,508,440	50,910,495	31,848,850	15,206,239	10,807,520
8	Transfer From/(To) Balancing Account (8)	n/a	n/a	n/a	n/a	(20,274,452)	n/a	n/a	n/a	n/a	(959,496)	(4,544,290)	4,000,000	4,000,000	4,000,000
Ending Balances After Balancing Account Transfers															
9	Ending Total Balance (9)	8,818,323	12,404,275	15,761,658	16,268,065	9,084,304	17,243,583	32,251,212	29,842,765	33,698,785	41,548,944	47,366,205	36,848,850	21,206,239	16,807,520
10	Unencumbered Ending Balance (10)	n/a	n/a	n/a	n/a	7,156,838	n/a	n/a	n/a	n/a	40,548,944	46,366,205	35,848,850	19,206,239	14,807,520
B. Calculation of Target Balance															
11	Target WCF Balance (11)					7,156,838					40,548,944	46,366,205	40,559,076	34,346,800	29,062,000
C. Calculation of Remaining Cumulative Appropriation															
12	Cumulative Appropriation Since FYE 2010 (12)	10,476,724	19,113,644	40,851,112	52,136,755	70,805,340	86,237,791	107,375,842	118,560,107	136,407,486	162,831,486	189,251,486	202,461,486	215,671,486	228,881,486
13	Cumulative Expenditures Since FYE 2010 (13)	(1,778,695)	(6,981,592)	(25,534,711)	(36,451,060)	(42,209,626)	(49,540,938)	(55,786,891)	(69,679,540)	(84,040,949)	(102,130,447)	(118,853,679)	(147,338,893)	(180,902,686)	(202,920,686)
14	Total Remaining Cumulative Appropriation (14)					28,595,715	36,696,854	51,588,951	48,880,567	52,366,537	60,701,040	70,397,808	55,122,593	34,768,800	25,960,800
15	Amount Encumbered as of June 30 (15)					(1,927,466)				-	(1,000,000)	(1,000,000)	(1,000,000)	(2,000,000)	(2,000,000)
16	Unencumbered Remaining Cumulative Appropriation (16)		n/a	n/a	n/a	26,668,249	n/a	n/a	n/a	n/a	59,701,040	69,397,808	54,122,593	32,768,800	23,960,800
D. Lesser of Target Balance and Unencumbered Remaining Cumulative Appropriation															
17	Lesser of Target Balance (line 11) and Unencumbered Remaining Appropriation (line 16) (17)										40,548,944	46,366,205	40,559,076	32,768,800	23,960,800
E. Calculation of Excess Fund Balance and Refund to Wholesale Customers Through Balancing Account															
18	Is Unencumbered Balance (line 7) more than line 17? (18)										Yes	Yes	No	No	No
19	Excess WCF Balance (applied as a negative entry on line 8) (19)										959,496	4,544,290	-	-	-
F. Calculation of Deficiency Fund Balance and Charge to Wholesale Customers Through Balancing Account (This Section is Only Applicable in Any Year When Line 18 is No)															
20	Is Unencumbered Balance (line 7) less than line 17? (20)												Yes	Yes	Yes
21	Tentative Amount Before Application of \$4 million cap (21)												8,710,226	17,562,561	13,153,280
22	Is line 21 more than \$4,000,000 maximum? (22)												Yes	Yes	Yes
23	Balancing Account Charge (applied as a positive entry on line 8):												4,000,000	4,000,000	4,000,000

Notes:

- (1) Beginning Total Balance (encumbered and unencumbered). Equal to the prior year ending total balance after balancing account transfers (line 9).
- (2) Wholesale Share of Revenue Funded Appropriations for Regional capital projects, adjusted for de-appropriations which have been factored into a wholesale revenue requirement, if applicable. FYE 2015 and forward are subject to compliance audit and 7.06 review.
Detail by Regional project in the format used in the 2010 - 2014 true-up to be separately provided.
- (3) Wholesale Share of actual Regional capital expenditures funded from Revenue Funded Capital, determined based on proportionate water use in the year of expenditure. Figures from FYE 15 and forward are subject to 7.06 and compliance audit review.
Detail by Regional project in the format used in the 2010 - 2014 true-up to be separately provided.
The figures in line 3 for FYE 18 and on are for illustrative purposes only.
- (4) Line 1 times the assumptions below for the SFPUC pool rate. FYE 2010 - 2014 figures are actual and tie to the first 5 year review.
Pool rate assumptions:

0.640%0.670%0.930%1.240%1.410%1.600%1.600%1.930%1.930%
- (5) Total encumbered and unencumbered balance of the Wholesale Capital Fund before Balancing Account adjustments: Line 1 + line 2 + line 3 + line 4.
- (6) Wholesale Share of the encumbrances for purchase orders or contracts in connection with revenue-funded Regional capital projects; calculated using the proportional annual use of the true-up year. Entered as a negative number.
Not applicable in years with no true-up (FYE 2010-13 and 2015-18). FYE 2014 figure is actual. FYE 2019 and forward are plug numbers included for illustration.
- (7) Unencumbered Balance Before Balancing Account transfers: Line 5 + line 6. FYE 2014 figure is actual. Not applicable (n/a) in years with no true-up (FYE 2010-13 and 2015-18).
- (8) Negative entries represent refunds to the Wholesale Customers through the Balancing Account and are calculated per Section E below, except for 2014 which is actual pursuant to the original 6.08E.
Positive entries represent charges to the Wholesale Customers through the Balancing Account and are calculated per Section F below.
- (9) Total Ending Balance After Balancing Account Transfers = Line 5 + line 8.
- (10) Unencumbered Ending Balance After Balancing Account Transfers = Line 7 + line 8. Must not exceed the amount on line 17, which is the lesser of the Target Balance (line 11) and the Unencumbered Remaining Cumulative Appropriation (line 16).
- (11) Starting in FYE 2019, the Target Balance is calculated by the formula below, where CY represent the Current Year (for which the transfer is being calculated), CY-1 is the prior year, CY-2 is 2 years prior, etc.:
[line 2: CY]*(4/5) + [line 2: CY-1]*(3/5) + [line 2: CY-2]*(2/5) +[line 2: CY-3]*(1/5); rounded to the nearest dollar. The FYE 2014 figure is the actual target balance under the original section 6.08E.
- (12) Cumulative Appropriations Since FYE 2010 = prior year line 12 + current year line 2.
- (13) Cumulative Expenditures Since FYE 2010 = prior year line 13 + current year line 3. Does not include encumbrances.
- (14) Total Remaining Cumulative Appropriation (encumbered and unencumbered) = line 12 + line 13.
- (15) Amount encumbered as of June 30 = line 6. Encumbrances are not cumulative.
- (16) Unencumbered Remaining Cumulative Appropriation = line 14 + line 15.
- (17) Lesser of Target Balance (line 11) and Unencumbered Remaining Cumulative Appropriation (line 16). Used in formulas in line 19 (Section E) and line 21 (Section F), as applicable.
- (18) If Yes, go to line 19 for calculation of the excess unencumbered balance. If No, go to line 20.
- (19) Calculation of Excess Balance: If line 18 = Yes, then line 7 minus line 17. The result appears as a negative amount on line 8.
- (20) If yes, then go to lines 21-23 for calculation of charge to Wholesale Customers.
- (21) Initial step in calculating charge: If line 20 = Yes, then line 17 minus line 7; go to line 22.
- (22) If the result on line 21 is greater than \$4,000,000, then the charge to the Wholesale Customers is capped at \$4,000,000.
- (23) Equal to the lesser of line 21 or \$4,000,000. The result appears as a positive number on line 8.

ATTACHMENT N

BALANCING ACCOUNT / RATE SETTING CALCULATION
REFERENCE SECTION 6.03.A.3.a

ATTACHMENT N-1
Page 1

Item # C8.

FY 2007-08 FY 2008-09 FY 2009-10

- Step 1:
- A. Balancing Account as of June 30, 2007
 - B. Interest on Balancing Account at Pooled Investment Rate for Fiscal Year
 - C. Wholesale Revenues for Fiscal Year
 - D. Wholesale Revenue Requirement for Fiscal Year
 - E. Settlement Credits or Other Adjustments
 - F. 1984 Agreement Balancing Account Credits
 - G. Balancing Account as of June 30, 2008

\$12,882,000
 \$554,000
 (\$113,932,000)
 \$119,224,000
 \$2,448,614
 \$0
 \$21,176,614

- Step 2:
- A. Balancing Account as of June 30, 2008
 - B. Interest on Balancing Account at Pooled Investment Rate for Fiscal Year
 - C. Wholesale Revenues for Fiscal Year
 - D. Wholesale Revenue Requirement for Fiscal Year
 - E. Settlement Credits or Other Adjustments
 - F. 1984 Agreement Balancing Account Credits
 - G. Balancing Account as of June 30, 2009

\$21,176,614
 \$529,000
 -\$123,604,000
 \$120,562,000
 \$21,000
 \$0
 \$18,684,614

- Step 3:
- A. Balancing Account as of June 30, 2009
 - B. Interest on Balancing Account at Pooled Investment Rate for Fiscal Year
 - C. Wholesale Revenues for Fiscal Year
 - D. Wholesale Revenue Requirement for Fiscal Year
 - E. Settlement Credits or Other Adjustments
 - F. 1984 Agreement Balancing Account Credits
 - G. Balancing Account as of June 30, 2010
 - H. Net Change in Wholesale Revenue Coverage
 - I. Total Revenue Deficiency or Surplus

\$0
 \$0
 -\$127,485,900
 \$140,994,733
 \$21,000
 \$1,997,220
 \$15,527,053
 \$4,488,233
 \$20,015,286

- J. Projected Water Sales in Ccf
- K. Deficiency or (Surplus) \$(Ccf)
- L. Deficiency or (Surplus) Ccf as a Percentage of Revenues

84,621,240 83,205,600 85,920,000
 \$0.23
 15.7%

Note: Dollar amounts are for illustrative purposes only. The Parties have not agreed on the amount of the balancing account as of June 30, 2007, revenue requirement for FY 2007-08, settlement credits for FY 2007-08, and the amount of the balancing account as of June 30, 2009.

**BALANCING ACCOUNT / RATE SETTING CALCULATION
METHOD OF CALCULATION
REFERENCE SECTION 6.03.A.3.a**

**ATTACHMENT N-1
Page 2**

N = The year for which rates are being set

N-1 = The current year

N-2 = The most recently completed year for which actual results are available

Calculation Method:

Step 1

Determine the actual revenue differential for year N-2

- A. Enter the beginning amount of the Balancing Account
- B. Calculate the interest earned at the Pooled Investment Account Rate for (A)
- C. Enter the actual Wholesale revenues billed
- D. Enter the Wholesale Revenue Requirement
- E. Enter settlement credits or adjustments, if any
- F. Enter carry-over 1984 Agreement credits owed the City, if any
- G. Calculate the ending amount of the Balancing Account

Step 2

Determine the projected revenue differential for year N-1

- A. Enter the beginning amount of the Balancing Account; this is the same amount as G in Step 1
- B. Calculate the interest earned at the Pooled Investment Account Rate for (A)
- C. Enter the actual Wholesale revenues billed
- D. Enter the Wholesale Revenue Requirement
- E. Enter settlement credits or adjustments, if any
- F. Enter carry-over 1984 Agreement credits owed the City, if any
- G. Calculate the ending amount of the Balancing Account

Step 3

Determine the projected revenue differential for year N

- A. Enter the beginning amount of the Balancing Account; this is the same amount as G in Step 2
- B. Calculate the interest earned at the Pooled Investment Account Rate for (A)
- C. Enter the actual Wholesale revenues billed
- D. Enter the Wholesale Revenue Requirement
- E. Enter settlement credits or adjustments, if any
- F. Enter carry-over 1984 Agreement credits owed the City, if any
- G. Calculate the ending amount of the Balancing Account
- H. Enter the net change in the Wholesale Revenue Coverage, if applicable
- I. Calculate the total revenue deficiency or surplus (G) + (H)
- J. Enter the projected water sales to Wholesale Customers in Ccf
- K. Calculate the required increase in the commodity portion of the rate by dividing (I) by (J)
- L. Calculate the required increase in revenues by dividing (I) by (C)

WHOLESALE REVENUE REQUIREMENT SCHEDULES
CALCULATION OF WHOLESALEREVENUE REQUIREMENT
FISCAL YEAR 2009-10
REFERENCE ARTICLE 5

ATTACHMENT N-2
SCHEDULE 1

EXPENSE CATEGORY	CONTRACT REFERENCE	SCHEDULE REFERENCE	TOTAL	DIRECT RETAIL	DIRECT WHOLESALEREVENUE	REGIONAL	JOINT EXPENSE ALLOCATION FACTOR	WHOLESALEREVENUE SHARE
OPERATING AND MAINTENANCE EXPENSE:								
SOURCE OF SUPPLY	5.05 (A)	SCH 8.1	\$ 14,943,953	\$ 1,251,062	\$ -	\$ 13,692,891	ANNUAL USE ¹	\$ 9,364,568
PUMPING	5.05 (B)	SCH 8.1	\$ 4,342,682	\$ 3,854,000	\$ -	\$ 488,682	ANNUAL USE ¹	\$ 334,210
TREATMENT	5.05 (C)	SCH 8.1	\$ 30,445,053	\$ -	\$ -	\$ 30,445,053	ANNUAL USE ¹	\$ 20,821,372
TRANSMISSION & DISTRIBUTION	5.05 (D)	SCH 8.1	\$ 53,416,232	\$ 30,163,286	\$ -	\$ 23,252,946	ANNUAL USE ¹	\$ 15,902,690
CUSTOMER ACCOUNTS ²	5.05 (E)	SCH 8.1	\$ 7,552,213	\$ 7,401,169	\$ 151,044	\$ -	2%	\$ 151,044
TOTAL O&M			\$ 110,700,133	\$ 42,669,517	\$ 151,044	\$ 67,879,572		\$ 46,573,883
COMPOSITE % (WHOLESALEREVENUE SHARE / TOTAL O&M)	5.06 (C)							42.07%
ADMINISTRATIVE AND GENERAL EXPENSES:								
COWCAP	5.06 (A)	SCH 8.1	\$ 1,238,009	\$ -	\$ -	\$ 1,238,009	COMPOSITE O&M	\$ 520,857
SERVICES OF SFPUC BUREAUS	5.06 (B)	SCH 7	\$ 22,465,291	\$ 8,178,424	\$ -	\$ 14,286,867	ANNUAL USE ¹	\$ 9,770,788
OTHER A&G	5.06 (C)	SCH 8.1	\$ 12,973,477	\$ 4,059,891	\$ -	\$ 8,913,586	COMPOSITE O&M	\$ 3,770,749
COMPLIANCE AUDIT	5.06 (D)	SCH 8.1	\$ 200,000	\$ -	\$ -	\$ 200,000	50%	\$ 100,000
TOTAL A&G			\$ 36,875,777	\$ 12,188,315	\$ -	\$ 24,687,462		\$ 14,162,394
PROPERTY TAXES	5.07	SCH 8.1	\$ 1,417,293	\$ -	\$ -	\$ 1,417,293	ANNUAL USE ¹	\$ 969,287
CAPITAL COST RECOVERY								
PRE-2009 ASSETS	5.03	ATT K						\$ 24,051,326
DEBT SERVICE ON NEW ASSETS	5.04 (A)	SCH 2						\$ 17,952,931
REVENUE FUNDED ASSETS - APPROPRIATED TO WHOLESALEREVENUE CAPITAL FUND	5.04 (B)	SCH 3						\$ 8,381,400
TOTAL CAPITAL COST RECOVERY								\$ 50,385,657
WHOLESALEREVENUE SHARE HETCH HETCHY WATER & POWER	5.04	SCH 4						\$ 28,903,512
WHOLESALEREVENUE REQUIREMENT								\$ 140,994,733
WHOLESALEREVENUE COVERAGE ³								\$ 4,488,233

¹Proportional Annual Use (68.39%)

²Water Enterprise Share of Customer Accounts Expenses (62% of Total Customer Accounts Expenses)

³25% of Wholesale Share of Debt Service

ATTACHMENT N-2
SCHEDULE 2WHOLESALE REVENUE REQUIREMENT SCHEDULES
WATER ENTERPRISE CAPITAL COST RECOVERY - ANNUAL DEBT SERVICE
FISCAL YEAR 2009-10
REFERENCE SECTION 5.04.A

	2006 BOND		2008 BOND		2009 BOND		XXXX BOND		XXXX BOND		XXXX BOND		TOTAL ALL OUTSTANDING BONDS
	ISSUE A	SERIES	ISSUE A	SERIES	ISSUE A	SERIES	ISSUE A	SERIES	ISSUE A	SERIES	ISSUE A	SERIES	
USE OF BOND PROCEEDS													
RETAIL PROJECTS													
REGIONAL PROJECTS													
PRINCIPAL PAYMENT													
RETAIL PROJECTS	\$ 8,765,000	31.61%	-	22.95%	-	19.42%	-	XX.XX%	-	XX.XX%	-	XX.XX%	\$ 8,765,000
REGIONAL PROJECTS	\$ 2,770,617	68.39%	-	77.05%	-	80.58%	-	YY.YY%	-	YY.YY%	-	YY.YY%	\$ 2,770,617
INTEREST PAYMENT (GROSS)													
RETAIL PROJECTS	\$ 23,353,388		\$ 5,561,386		\$ 5,561,386		\$ 56,181,932						\$ 85,096,706
REGIONAL PROJECTS	\$ 7,382,006		\$ 1,276,338		\$ 1,276,338		\$ 10,910,531						\$ 19,568,875
INTEREST PAYMENT (CAPITALIZED)													
RETAIL PROJECTS	\$ 15,971,382		\$ 4,285,048		\$ 4,285,048		\$ 45,271,401						\$ 65,527,831
REGIONAL PROJECTS													
INTEREST PAYMENT (NET)													
RETAIL PROJECTS	\$ 23,353,388		\$ 5,561,386		\$ 5,561,386		\$ 56,181,932						
REGIONAL PROJECTS	\$ 7,382,006		\$ 1,276,338		\$ 1,276,338		\$ 10,910,531						
TOTAL PRINCIPAL AND INTEREST PAYMENT	\$ 15,971,382		\$ 4,285,048		\$ 4,285,048		\$ 45,271,401						
RETAIL PROJECTS	\$ 32,113,388		\$ 5,561,386		\$ 5,561,386		\$ 56,181,932						\$ 37,679,774
REGIONAL PROJECTS	\$ 10,152,622		\$ 1,276,338		\$ 1,276,338		\$ 10,910,531						\$ 11,428,961
PROPORTIONAL ANNUAL USE	\$ 21,965,766		\$ 4,285,048		\$ 4,285,048		\$ 45,271,401						\$ 26,250,813
WHOLESALE SHARE	\$ 68.39%		\$ 68.39%		\$ 68.39%		\$ 68.39%						
	\$ 15,022,387		\$ 2,930,544		\$ 2,930,544		\$ 2,930,544						\$ 17,952,931
													(TO SCHEDULE 1)

Note: Allocation of bond proceeds shown are for illustrative purposes only. Regional projects will not include bond proceeds used to construct or acquire assets capitalized prior to 7/1/09. Regional projects also will not include in-city groundwater or in-city recycled water projects.

WHOLESALE REVENUE REQUIREMENT SCHEDULES
WATER ENTERPRISE CAPITAL COST RECOVERY - REVENUE FUNDED CAPITAL PROJECTS
FISCAL YEAR 2009-10
REFERENCE SECTION 5.04.B

ATTACHMENT N-2
SCHEDULE 3

PROJECT	CLASSIFICATION	ALLOCATION FACTOR	WHOLESALE SHARE	TOTAL APPROPRIATION ALL YEARS	ALL YEARS ACTUAL EXPENDITURES	FY 2009-10 ACTUAL EXPENDITURES	ENCUMBERED, NOT EXPENDED	APPROPRIATED, UNENCUMBERED BALANCE
CUH980 Treasure Island Improvement Project	3,800,000 RETAIL	0.0%	\$	\$	\$	\$	\$	\$
CUW253 Facilities Security	500,000 RETAIL	0.0%	\$	\$	\$	\$	\$	\$
CUW260 Local Water R&R	22,347,520 RETAIL	0.0%	\$	\$	\$	\$	\$	\$
CUW686 Automated Meter Reading System	36,001,000 RETAIL	0.0%	\$	\$	\$	\$	\$	\$
Total Local	62,648,520		\$	\$	\$	\$	\$	\$
CUW202 Replace Prestressed Concrete Cylr Pipe	- REGIONAL	68.7%	\$	\$	\$	\$	\$	\$
CUW261 Regional Water R&R - Storage	- REGIONAL	68.7%	\$	\$	\$	\$	\$	\$
CUW262 Regional Water R&R - Treatment Facilities	1,000,000 REGIONAL	68.7%	\$	\$	\$	\$	\$	\$
CUW263 Regional Water R&R Conveyance/Transmission	7,000,000 REGIONAL	68.7%	\$	\$	\$	\$	\$	\$
CUW264 Regional Watersheds/ROW Management	500,000 REGIONAL	68.7%	\$	\$	\$	\$	\$	\$
FUW100 Regional Facilities Maintenance	3,700,000 REGIONAL	68.7%	\$	\$	\$	\$	\$	\$
Total Regional	12,200,000		\$	\$	\$	\$	\$	\$
TOTAL ALL PROJECTS	74,848,520		\$	\$	\$	\$	\$	\$

WHOLESALE REVENUE REQUIREMENT SCHEDULES
CALCULATION OF WHOLESAL SHARE OF HETCH HETCHY WATER & POWER
FISCAL YEAR 2009-10
REFERENCE ARTICLE 5

ATTACHMENT N-2
SCHEDULE 4

EXPENSE CATEGORY	CONTRACT REFERENCE	SCHEDULE REFERENCE	TOTAL	POWER SPECIFIC	WATER SPECIFIC	JOINT	JOINT ALLOCATION PERCENTAGE	WATER- RELATED TOTAL	WHOLESAL ALLOCATION FACTOR	WHOLESAL SHARE
OPERATION AND MAINTENANCE										
OPERATION	5.08 B 1	SCH 8.2	\$ 44,612,220	\$ 31,853,965	\$ 9,557,861	\$ 3,200,394	45%	\$ 10,988,038	ADJUSTED PROPORTIONAL ANNUAL USE	\$ 7,484,165
MAINTENANCE	5.08 B 1	SCH 8.2	\$ 16,868,612	\$ 5,048,039	\$ 3,238,622	\$ 8,581,951	45%	\$ 7,700,500	ADJUSTED PROPORTIONAL ANNUAL USE	\$ 4,531,990
TOTAL OPERATION AND MAINTENANCE			\$ 61,480,832	\$ 36,902,004	\$ 12,796,483	\$ 11,782,345		\$ 18,008,538		\$ 12,316,055
ADMINISTRATIVE AND GENERAL										
COWCAP	5.08 B 2	SCH 8.2	\$ 1,139,579	\$ -	\$ -	\$ 1,139,579	45%	\$ 512,811	ADJUSTED PROPORTIONAL ANNUAL USE	\$ 348,968
SERVICES OF SFPUC BUREAUS	5.08 B 2	SCH 7	\$ 8,255,307	\$ 5,375,656	\$ 2,879,651	\$ -	45%	\$ 2,879,651	ADJUSTED PROPORTIONAL ANNUAL USE	\$ 1,959,603
OTHER A&G	5.08 B 2	SCH 8.2	\$ 25,581,481	\$ 14,913,071	\$ 36,070	\$ 10,632,340	45%	\$ 4,820,823	ADJUSTED PROPORTIONAL ANNUAL USE	\$ 3,280,434
CUSTOMER ACCOUNTS	5.08 B 2	SCH 8.2	\$ 347,403	\$ 347,403	\$ -	\$ -	45%	\$ -	ADJUSTED PROPORTIONAL ANNUAL USE	\$ -
TOTAL ADMINISTRATIVE AND GENERAL			\$ 35,323,770	\$ 20,686,130	\$ 2,913,721	\$ 11,771,919		\$ 8,213,085		\$ 5,589,004
PROPERTY TAXES	5.08 B 3	SCH 8.2	\$ 452,000	\$ -	\$ -	\$ 456,305	45%	\$ 205,337	ADJUSTED PROPORTIONAL ANNUAL USE	\$ 139,732
CAPITAL COST RECOVERY										
PRE-2009 ASSETS	5.08 B 1	ATT K-4								\$ 3,118,033
DEBT SERVICE ON NEW ASSETS	5.08 B 2	SCH 5								\$ -
REVENUE FUNDED ASSETS-APPROPRIATIONS TO WHOLESAL CAPITAL FUND	5.08 B 3	SCH 6								\$ 7,740,688
TOTAL CAPITAL COST RECOVERY										\$ 10,858,721
WHOLESAL SHARE OF HETCH HETCHY WATER & POWER										\$ 28,903,512
										(TO SCHEDULE 1)
WHOLESAL REVENUE COVERAGE ¹										\$ -

¹Adjusted Proportional Annual Use (68.39% X 99.50% = 68.05%)
²25% of Wholesale Share of Debt Service

ATTACHMENT N-2
SCHEDULE 5

WHOLESALE REVENUE REQUIREMENT SCHEDULES
HETCH HETCHY CAPITAL COST RECOVERY - ANNUAL DEBT SERVICE
FISCAL YEAR 2009-10
REFERENCE SECTION 5.09.B.1

	XXXX BOND ISSUE ALL SERIES	XXXX BOND ISSUE ALL SERIES	XXXX BOND ISSUE ALL SERIES	XXXX BOND ISSUE ALL SERIES	XXXX BOND ISSUE ALL SERIES	XXXX BOND ISSUE ALL SERIES	XXXX BOND ISSUE ALL SERIES	XXXX BOND ISSUE ALL SERIES	XXXX BOND ISSUE ALL SERIES	TOTAL ALL OUTSTANDING G BONDS
USE OF BOND PROCEEDS										
POWER PROJECTS	XX.XX%	XX.XX%	XX.XX%	XX.XX%	XX.XX%	XX.XX%	XX.XX%	XX.XX%	XX.XX%	
WATER PROJECTS	YY.YY%	YY.YY%	YY.YY%	YY.YY%	YY.YY%	YY.YY%	YY.YY%	YY.YY%	YY.YY%	
JOINT PROJECTS	ZZ.ZZ%	ZZ.ZZ%	ZZ.ZZ%	ZZ.ZZ%	ZZ.ZZ%	ZZ.ZZ%	ZZ.ZZ%	ZZ.ZZ%	ZZ.ZZ%	
PRINCIPAL PAYMENT										
POWER SHARE	-	-	-	-	-	-	-	-	-	-
WATER SHARE	-	-	-	-	-	-	-	-	-	-
JOINT SHARE	-	-	-	-	-	-	-	-	-	-
INTEREST PAYMENT (NET)										
POWER SHARE	-	-	-	-	-	-	-	-	-	-
WATER SHARE	-	-	-	-	-	-	-	-	-	-
JOINT SHARE	-	-	-	-	-	-	-	-	-	-
TOTAL PRINCIPAL AND INTEREST PAYMENT	-	-	-	-	-	-	-	-	-	-
POWER SHARE	-	-	-	-	-	-	-	-	-	-
WATER SHARE	-	-	-	-	-	-	-	-	-	-
JOINT SHARE	-	-	-	-	-	-	-	-	-	-
WATER RELATED PRINCIPAL AND INTEREST PAYMENT ¹	68.05%	68.05%	68.05%	68.05%	68.05%	68.05%	68.05%	68.05%	68.05%	
ADJUSTED PROPORTIONAL ANNUAL USE WHOLESALE SHARE										(TO SCHEDULE 4)

¹Water Related = 100% of Water Share + 45% of Joint Share

WHOLESALE REVENUE REQUIREMENT SCHEDULES
HETCH HETCHY CAPITAL COST RECOVERY - REVENUE FUNDED CAPITAL PROJECTS
FISCAL YEAR 2009-10
REFERENCE SECTION 5.04.B

PROJECT APPROPRIATION	CLASSIFICATION	WATER RELATED PERCENTAGE	WATER RELATED SHARE	ALLOCATION FACTOR	WHOLESALE SHARE	TOTAL APPROPRIATION ALL YEARS	ALL YEARS ACTUAL EXPENDITURES	FY 2009-10 ACTUAL EXPENDITURES	ENCUMBERED, NOT EXPENDED	APPROPRIATED, UNENCUMBERED BALANCE
CJH931	HH Microwave Replacement	45%	\$ 1,800,000	ADJUSTED PROPORTIONAL ANNUAL USE	\$ 1,224,900	\$ 1,224,900	\$ 1,224,900	\$ 1,224,900	\$ -	\$ -
CJH977	HH Water R&R - Facilities Maintenance	45%	\$ 1,575,000	ADJUSTED PROPORTIONAL ANNUAL USE	\$ 1,071,788	\$ 1,071,788	\$ 1,071,788	\$ 1,071,788	\$ -	\$ -
	Total Joint		\$ 3,375,000		\$ 2,296,688	\$ 2,296,688	\$ 2,296,688	\$ 2,296,688	\$ -	\$ -
CJH947	SEA - Go Solar Incentive Project	0%	\$ -	ADJUSTED PROPORTIONAL ANNUAL USE	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
CJH971	Alternative Transmission Studies	0%	\$ -	ADJUSTED PROPORTIONAL ANNUAL USE	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
CJH976	HH Water R&R - Power Infrastructure	0%	\$ -	ADJUSTED PROPORTIONAL ANNUAL USE	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
CJH979	Hunters Point Municipal Power	0%	\$ -	ADJUSTED PROPORTIONAL ANNUAL USE	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
CJH983	Civic Center Sustainability District	0%	\$ -	ADJUSTED PROPORTIONAL ANNUAL USE	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
CJH986	General Fund Dept - Energy Efficiency Renewable/Generation	0%	\$ -	ADJUSTED PROPORTIONAL ANNUAL USE	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
	Treasure Island Improvement Project	0%	\$ -	ADJUSTED PROPORTIONAL ANNUAL USE	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
	Enterprise Fund Dept - Energy Efficiency	0%	\$ -	ADJUSTED PROPORTIONAL ANNUAL USE	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
	Total Power		\$ -		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
CJH975	HH Water R&R - Water Infrastructure	100%	\$ 6,000,000	ADJUSTED PROPORTIONAL ANNUAL USE	\$ 4,083,000	\$ 4,083,000	\$ 4,083,000	\$ 4,083,000	\$ -	\$ -
	Toulumne River Watershed Protection	100%	\$ 2,000,000	ADJUSTED PROPORTIONAL ANNUAL USE	\$ 1,361,000	\$ 1,361,000	\$ 1,361,000	\$ 1,361,000	\$ -	\$ -
	Total Water		\$ 8,000,000		\$ 5,444,000	\$ 5,444,000	\$ 5,444,000	\$ 5,444,000	\$ -	\$ -
	TOTAL ALL WATER RELATED PROJECTS		\$ 11,375,000		\$ 7,740,688	\$ 7,740,688	\$ 7,740,688	\$ 7,740,688	\$ -	\$ -

ATTACHMENT N-2
SCHEDULE 7

WHOLESALE REVENUE REQUIREMENT SCHEDULES
SERVICES OF SFPUC BUREAUS - ALLOCATION TO ENTERPRISES
FISCAL YEAR 2009-10
REFERENCE SECTION 5.05.B

		EXPENDITURE		ADJUSTMENTS		ADJUSTED		HETCH HETCHY		HETCH HETCHY		WATER RETAIL		WATER REGIONAL		WASTEWATER		TOTAL	
		S		S		EXPENDITURE		POWER		WATER		S		S		S		S	
ALLOCATION FACTORS (SCHEDULE N-7.1)																			
PUC01	General Manager	\$	7,609,114	\$	-	\$	7,609,114	\$	847,180	\$	453,820	\$	1,288,884	\$	2,251,548	\$	2,767,682	\$	7,609,114
PUC1101	BizServ-Administration	\$	4,081,981	\$	-	\$	4,081,981	\$	454,478	\$	243,456	\$	691,434	\$	1,207,864	\$	1,484,749	\$	4,081,981
PUC1102	Finance	\$	8,817,687	\$	-	\$	8,817,687	\$	981,739	\$	525,902	\$	1,493,600	\$	2,609,166	\$	3,207,280	\$	8,817,687
PUC1103	ITS ¹	\$	18,048,158	\$	(1,835,357)	\$	16,212,801	\$	1,805,093	\$	966,959	\$	2,745,235	\$	4,797,391	\$	5,897,123	\$	16,212,801
PUC1106	Human Resources	\$	7,678,483	\$	-	\$	7,678,483	\$	854,903	\$	457,958	\$	1,300,634	\$	2,272,074	\$	2,792,914	\$	7,678,483
PUC1108	Customer Services	\$	12,262,428	\$	(12,262,428)	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-
PUC12	External Affairs	\$	3,882,455	\$	-	\$	3,882,455	\$	432,263	\$	231,556	\$	657,637	\$	1,148,824	\$	1,412,175	\$	3,882,455
TOTAL		\$	34,752,000	\$	(12,731,000)	\$	48,282,521	\$	5,375,656	\$	2,879,651	\$	8,178,424	\$	14,286,867	\$	17,561,923	\$	48,282,521
								(TO SCHEDULE 4)		(TO SCHEDULE 1)		(TO SCHEDULE 1)		(TO SCHEDULE 1)					

¹Adjustment for Transfer of SCADA Expenditures to T&D Joint (\$1,730,000)

WHOLESALE REVENUE REQUIREMENT SCHEDULES
 SERVICES OF SFPUC BUREAUS - ANNUAL SALARIES
 FISCAL YEAR 2009-10
 REFERENCE SECTION 5.05.B

ATTACHMENT N-2
 SCHEDULE 7.1

DEPARTMENT/DIVISION	ALLOCATION FACTOR	GROUP CODE	SALARIES	PERCENTAGE
HETCH HETCHY				
POWER		1 \$	6,677,939	6.27%
WATER		2 \$	1,775,910	1.67%
JOINT		\$	9,428,450	
WATER SHARE	45%	2 \$	4,242,803	3.98%
POWER SHARE	55%	1 \$	5,185,648	4.87%
WATER				
ADMINISTRATION (WTR01)		\$	1,009,246	
RETAIL SHARE	33.4%	3 \$	336,415	0.32%
REGIONAL SHARE	33.3%	4 \$	336,415	0.32%
HETCH HETCHY WATER SHARE	33.3%	2 \$	336,416	0.32%
CDD (WTR03)		3 \$	17,356,922	16.29%
WATER QUALITY (WTR04)		4 \$	7,282,589	6.83%
WATER SUPPLY & TREATMENT (WTR05)		4 \$	18,184,689	17.05%
NATURAL RESOURCES (WTR06)		4 \$	4,682,073	4.39%
WATER RESOURCE PLANNING		\$	1,419,760	
WATER CONSERVATION		3 \$	355,703	0.33%
RETAIL WATER RESOURCE PLANNING		3 \$	-	
REGIONAL SHARE (NET SALARIES)		4 \$	1,064,057	1.00%
WASTEWATER		5 \$	38,757,578	36.37%
SALARIES BY GROUP CODE				
HETCH HETCHY - POWER		1 \$	11,863,587	11.13% (TO SCHEDULE 7)
HETCH HETCHY - WATER		2 \$	6,355,129	5.96% (TO SCHEDULE 7)
WATER - RETAIL		3 \$	18,049,040	16.94% (TO SCHEDULE 7)
WATER- REGIONAL		4 \$	31,529,823	29.59% (TO SCHEDULE 7)
WASTEWATER		5 \$	38,757,578	36.37% (TO SCHEDULE 7)
TOTAL SALARIES		\$	106,555,156	100.00%

WHOLESALE REVENUE REQUIREMENT SCHEDULES
CALCULATION OF THE WHOLESALE REVENUE REQUIREMENT
FISCAL YEAR 2009-10
WATER ENTERPRISE SUMMARY OF OPERATING EXPENSES

ATTACHMENT N-2
SCHEDULE 8.1

	Retail	Wholesale	Regional	Total
Operating Expenses				
Transmission & Distributions	\$ 30,163,286	\$ -	\$ 23,252,946	\$ 53,416,232
Adjustments to Transmission & Distribution	\$ -	\$ -	\$ -	\$ -
Adjusted Transmission & Distribution	\$ 30,163,286	\$ -	\$ 23,252,946	\$ 53,416,232
Source of Supply	\$ 1,251,062	\$ -	\$ 13,692,891	\$ 14,943,953
Adjustments to Source of Supply	\$ -	\$ -	\$ -	\$ -
Adjusted Source of Supply	\$ 1,251,062	\$ -	\$ 13,692,891	\$ 14,943,953
Pumping	\$ 3,854,000	\$ -	\$ 488,682	\$ 4,342,682
Adjustments to Pumping	\$ -	\$ -	\$ -	\$ -
Adjusted Pumping	\$ 3,854,000	\$ -	\$ 488,682	\$ 4,342,682
Treatment	\$ -	\$ -	\$ 30,445,053	\$ 30,445,053
Adjustments to Treatment	\$ -	\$ -	\$ -	\$ -
Adjusted Treatment	\$ -	\$ -	\$ 30,445,053	\$ 30,445,053
Customer Accounts	\$ 7,401,169	\$ 151,044	\$ -	\$ 7,552,213
Adjustments to Customer Accounts	\$ -	\$ -	\$ -	\$ -
Adjusted Customer Accounts	\$ 7,401,169	\$ 151,044	\$ -	\$ 7,552,213
Total Adjusted Operating Expense	\$ 42,669,517	\$ 151,044	\$ 67,879,572	\$ 110,700,133
General & Administrative Expense				
COMCAP	\$ -	\$ -	\$ 1,238,009	\$ 1,238,009
Services of SFPUC Bureaus	\$ 8,178,424	\$ -	\$ 14,286,867	\$ 22,465,291
Other General & Administrative	\$ 4,009,891	\$ -	\$ 8,962,586	\$ 12,972,477
Adjustments to General & Administrative	\$ -	\$ -	\$ -	\$ -
Adjusted General & Administrative	\$ 4,009,891	\$ -	\$ 8,962,586	\$ 12,972,477
Compliance Audit	\$ 100,000	\$ 100,000	\$ -	\$ 200,000
Total General & Administrative	\$ 12,288,315	\$ 100,000	\$ 24,487,462	\$ 36,875,777
Property Taxes	\$ -	\$ -	\$ 1,417,293	\$ 1,417,293
Total	\$ 54,957,832	\$ 251,044	\$ 93,784,327	\$ 148,993,203

Source: FAMIS/EIS

Note: All adjustments to be separately identified above

WHOLESALE REVENUE REQUIREMENT SCHEDULES
CALCULATION OF THE WHOLESALE REVENUE REQUIREMENT
FISCAL YEAR 2009-10
HETCHY HETCHY WATER & POWER SUMMARY OF OPERATING EXPENSES

ATTACHMENT N-2
SCHEDULE 8.2

	Power	Water	Joint	Total
Operating Expenses				
Purchased Power & Wheeling	\$ 28,953,676			\$ 28,953,676
Adjustments to Purchased Power & Wheeling	\$ -			\$ -
Adjusted Purchased Power & Wheeling	\$ 28,953,676			\$ 28,953,676
Operations				
Hydraulic Generation	\$ 2,900,291	\$ -	\$ 3,200,394	\$ 6,100,685
Transmission & Distribution	\$ -	\$ -	\$ -	\$ -
Water Quality Expense	\$ -	\$ 9,557,862	\$ -	\$ 9,557,862
Adjustments to Operations	\$ -	\$ -	\$ -	\$ -
Adjusted Operations	\$ 2,900,291	\$ 9,557,862	\$ 3,200,394	\$ 15,658,547
Maintenance				
Hydraulic Generation	\$ 1,840,096	\$ 3,238,622	\$ 8,581,952	\$ 13,660,670
Transmission & Distribution	\$ 3,359,385	\$ -	\$ -	\$ 3,359,385
Water Quality Expense	\$ -	\$ -	\$ -	\$ -
Adjustments to Maintenance	\$ (151,442)	\$ -	\$ -	\$ (151,442)
Adjusted Maintenance	\$ 5,048,039	\$ 3,238,622	\$ 8,581,952	\$ 16,868,613
Total Adjusted Operating Expense	\$ 36,902,006	\$ 12,796,484	\$ 11,782,346	\$ 61,480,836
General & Administrative Expense				
COWCAP	\$ -	\$ -	\$ 1,139,579	\$ 1,139,579
Services of SFPUC Bureaus	\$ 5,375,656	\$ 2,879,651	\$ -	\$ 8,255,307
Customer Accounts	\$ 347,403	\$ -	\$ -	\$ 347,403
Adjustments to Customer Accounts	\$ -	\$ -	\$ -	\$ -
Adjusted Customer Accounts	\$ 347,403	\$ -	\$ -	\$ 347,403
Other General & Administrative	\$ 14,913,071	\$ 36,070	\$ 10,632,340	\$ 25,581,481
Adjustments to General & Administrative	\$ -	\$ -	\$ -	\$ -
Adjusted General & Administrative	\$ 14,913,071	\$ 36,070	\$ 10,632,340	\$ 25,581,481
Total General & Administrative	\$ 20,636,130	\$ 2,915,721	\$ 11,771,919	\$ 35,323,770
Property Taxes	\$ -	\$ -	\$ 452,000	\$ 452,000
Total	\$ 57,538,136	\$ 15,712,205	\$ 24,006,265	\$ 97,256,606

Source: FAMIS/EIS

Note: All adjustments to be separately identified above

ATTACHMENT N-3

SCHEDULE OF PROJECTED WATER SALES, WHOLESAL REVENUE REQUIREMENTS, AND WHOLESAL RATES
 CONTRACT REFERENCE: ARTICLE 6.03.A.3

	N	N+1	FISCAL YEAR N+2	N+3	N+4
OPERATION AND MAINTENANCE EXPENSES					
SOURCE OF SUPPLY	\$ 9,364,568	\$ -	\$ -	\$ -	\$ -
PUMPING	\$ 334,210	\$ -	\$ -	\$ -	\$ -
TREATMENT	\$ 20,821,372	\$ -	\$ -	\$ -	\$ -
TRANSMISSION & DISTRIBUTION	\$ 15,902,690	\$ -	\$ -	\$ -	\$ -
CUSTOMER ACCOUNTS	\$ 151,044	\$ -	\$ -	\$ -	\$ -
TOTAL OPERATION AND MAINTENANCE EXPENSES	\$ 46,573,884	\$ -	\$ -	\$ -	\$ -
ADMINISTRATIVE AND GENERAL EXPENSES					
COWCAP	\$ 520,857	\$ -	\$ -	\$ -	\$ -
SF PUBLIC UTILITIES COMMISSION	\$ 9,770,788	\$ -	\$ -	\$ -	\$ -
OTHER A&G	\$ 3,770,749	\$ -	\$ -	\$ -	\$ -
COMPLIANCE AUDIT	\$ 100,000	\$ -	\$ -	\$ -	\$ -
TOTAL ADMINISTRATIVE AND GENERAL EXPENSES	\$ 14,162,394	\$ -	\$ -	\$ -	\$ -
PROPERTY TAXES	\$ 969,287	\$ -	\$ -	\$ -	\$ -
CAPITAL COST RECOVERY					
PRE 2009 ASSETS	\$ 24,051,326	\$ -	\$ -	\$ -	\$ -
DEBT SERVICE ON NEW ASSETS	\$ 17,952,931	\$ -	\$ -	\$ -	\$ -
REVENUE FUNDED CAPITAL	\$ 8,381,400	\$ -	\$ -	\$ -	\$ -
TOTAL CAPITAL COST RECOVERY	\$ 50,385,657	\$ -	\$ -	\$ -	\$ -
WHOLESAL SHARE HHW&P	\$ 28,903,512	\$ -	\$ -	\$ -	\$ -
WHOLESAL REVENUE REQUIREMENT	\$ 140,994,734	\$ -	\$ -	\$ -	\$ -
BALANCING ACCOUNT AS OF JUNE 30	\$ -	\$ -	\$ -	\$ -	\$ -
INTEREST ON BALANCING ACCOUNT	\$ -	\$ -	\$ -	\$ -	\$ -
WHOLESAL REVENUES AT EXISTING RATE	\$ (127,485,900)	\$ -	\$ -	\$ -	\$ -
WHOLESAL EXCESS USE CHARGES	\$ -	\$ -	\$ -	\$ -	\$ -
SETTLEMENT CREDITS AND OTHER ADJUSTMENTS	\$ 21,000	\$ -	\$ -	\$ -	\$ -
1984 AGREEMENT BALANCING ACCOUNT CREDITS	\$ 1,997,220	\$ -	\$ -	\$ -	\$ -
WHOLESAL DEBIT SERVICE COVERAGE RESERVE	\$ 4,488,233	\$ -	\$ -	\$ -	\$ -
WHOLESAL DEFICIENCY OR CREDIT	\$ 20,015,287	\$ -	\$ -	\$ -	\$ -
PERCENT WHOLESAL DEFICIENCY OR CREDIT OF REVENUES AND EXCESS USE CHARGES	15.7%				
PROJECTED WATER SALES (CCF)	85,920,000	0	0	0	0
WHOLESAL DEFICIENCY OR CREDIT (\$/CCF)	0.23	0	0	0	0
PROJECTED WHOLESAL RATE (UNIT COST (\$/CCF))	1.66	0	0	0	0
PROJECTED SERVICE CHARGE REVENUES	\$ 4,620,300				
PROJECTED VOLUME CHARGE REVENUES	\$ 142,627,200				
TOTAL WHOLESAL REVENUES	\$ 147,247,500				

ATTACHMENT O

ATTACHMENT O
STATEMENT OF WHOLESALE REVENUE REQUIREMENT/ CHANGES IN BALANCING ACCOUNT
YEAR ENDED JUNE 30
(Section 7.02.B)

	FY 2008-09 Allocation to Wholesale Customers	FY 2009-10 Allocation to Wholesale Customers	Difference
Wholesale Revenue Requirement Calculation:			
Operating and maintenance (O&M) expense:			
San Francisco Water Enterprise:			
Source of supply	\$ 9,133,025	\$ 9,364,568	\$ 231,543
Pumping	\$ 325,946	\$ 334,210	\$ 8,264
Purification	\$ 20,437,460	\$ 20,821,372	\$ 383,912
Transmission and distribution	\$ 9,350,279	\$ 15,902,690	\$ 6,552,411
Customer Accounts	\$ 224,255	\$ 151,044	\$ (73,211)
Total SFWE operating and maintenance	\$ 39,470,965	\$ 46,573,884	\$ 7,102,919
Hetch Hetchy Water and Power (HHWP):			
Operating expenses	\$ 10,359,786	\$ 7,484,165	\$ (2,875,621)
Maintenance expenses	\$ 4,526,240	\$ 4,831,890	\$ 305,650
Total HHWP operating and maintenance	\$ 14,886,026	\$ 12,316,055	\$ (2,569,971)
Administrative and general (A&G) expenses:			
COWCAP			
SFWE	\$ 512,438	\$ 520,857	\$ 8,419
HHWP	\$ 162,364	\$ 348,968	\$ 186,604
SF Public Utilities Commission:			
SFWE	\$ 7,461,835	\$ 9,770,788	\$ 2,308,953
HHWP	\$ 2,357,622	\$ 1,959,603	\$ (398,019)
Other A&G – SFWE	\$ 8,234,799	\$ 3,770,749	\$ (4,464,050)
Other A&G – HHWP	\$ -	\$ 3,280,434	\$ 3,280,434
Compliance audit	\$ 95,338	\$ 100,000	\$ 4,662
Total administrative and general expenses	\$ 18,824,396	\$ 19,751,399	\$ 927,003
Property taxes (outside city only):			
SFWE	\$ 964,040	\$ 969,287	\$ 5,247
HHWP	\$ 120,923	\$ 139,732	\$ 18,809
Total property taxes	\$ 1,084,963	\$ 1,109,019	\$ 24,056
Capital Cost Recovery			
Pre-2009 Assets			
SFWE		\$ 24,051,326	
HHWP		\$ 3,118,033	
Debt Service on New Assets			
SFWE		\$ 17,952,931	
HHWP		\$ -	
Revenue Funded Assets			
SFWE		\$ 8,381,400	
HHWP		\$ 7,740,688	
Total Capital Cost Recovery	\$ 46,378,941	\$ 61,244,378	\$ 14,865,437
Total Wholesale Revenue Requirement	\$ 120,645,291	\$ 140,994,735	\$ 20,349,444
Balancing Account July 1	\$ 21,176,614	\$ -	
Interest on adjusted beginning balance	\$ 529,415	\$ -	
Wholesale revenues billed	\$ (123,604,000)	\$ (147,247,500)	
Excess use charges billed	\$ -	\$ -	
Wholesale Revenue Coverage Reserve	\$ -	\$ 4,488,233	
Other adjustments	\$ -	\$ -	
Settlement adjustments	\$ 21,006	\$ 21,006	
1984 Agreement Balancing Account Credits	\$ -	\$ 1,997,220	
Balancing Account June 30	\$ 18,768,326	\$ 253,694	

ATTACHMENT P

Attachment P
REPRESENTATION LETTER

Certification Pursuant to Water Sales Agreement (the Agreement) between the City and County of San Francisco (San Francisco) and certain wholesale customers in the counties of San Mateo, Santa Clara, and Alameda (the Wholesale Customers) effective July 1, 2009.

Each of the undersigned certifies that:

1. I have reviewed San Francisco Water Department and Hetch Hetchy Water & Power Department Report on the Calculation of the Wholesale Revenue Requirement and Statement of Changes in the Balancing Account (the Statement) for the year ended June 30, 200X;

Based on my knowledge, this report and Statement do not contain any untrue statements of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by the report;

Based on my knowledge, the Statement and other financial information included in the report, fairly presents in all material respects the proper costs incurred and allocated to the Wholesale Customers in accordance with the provisions of the Agreement.

The below certifying officers and I are responsible for establishing and maintaining internal control over financial reporting and have:

Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting for purposes of the preparation of the Statement.

Evaluated the effectiveness of the allocation procedures to ensure compliance with the terms of the Agreement.

The Statement fully complies with the contractual requirements of the Agreement and fairly presents, in all material respects, the allocation of costs to the Wholesale Customers in accordance with the Agreement.

General Manager, SFPUC

Date

Assistant General Manager & Chief Financial Officer, SFPUC

Date

Finance Director, SFPUC

Date

Accounting Manager, SFPUC

Date

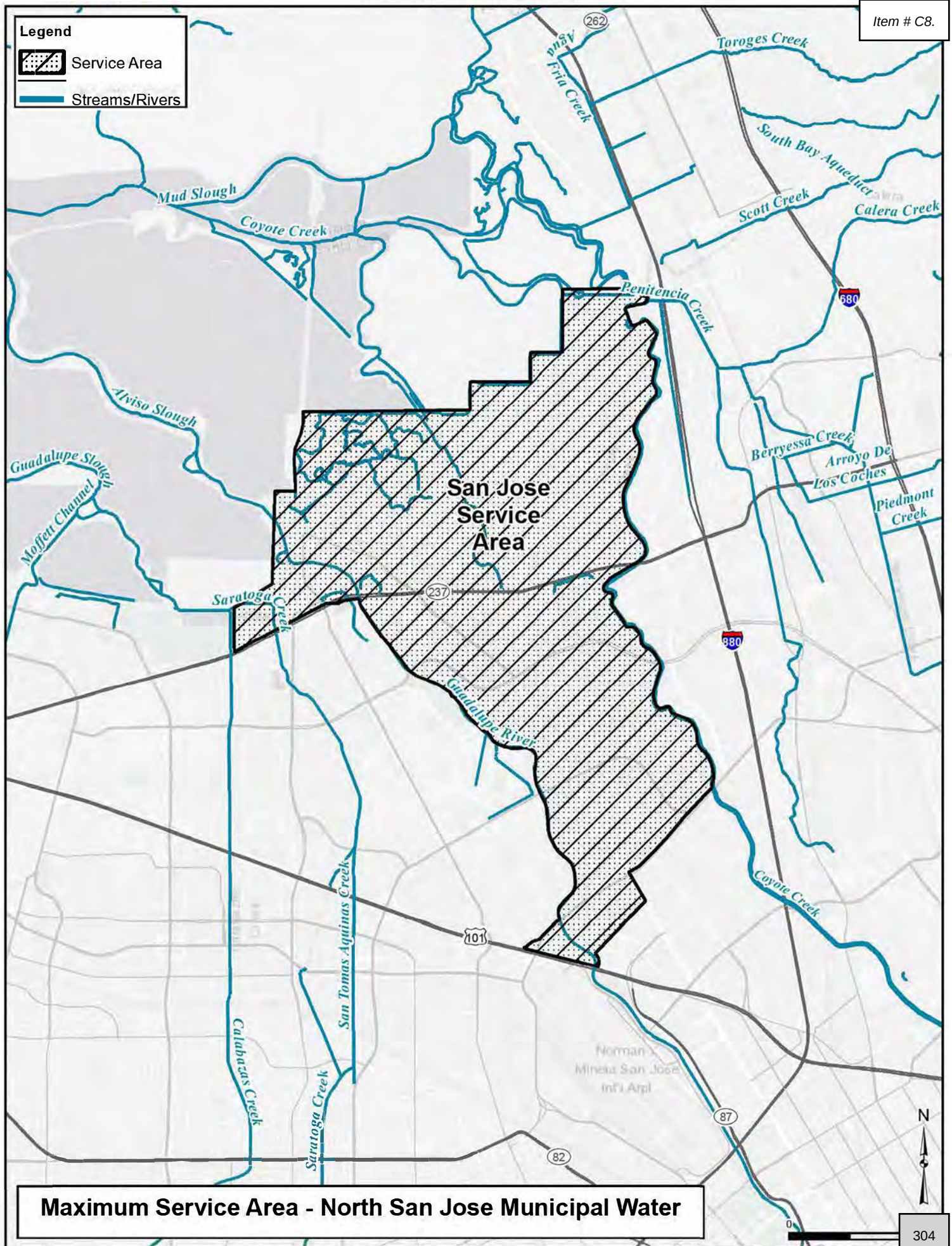
Financial Planning Manager, SFPUC

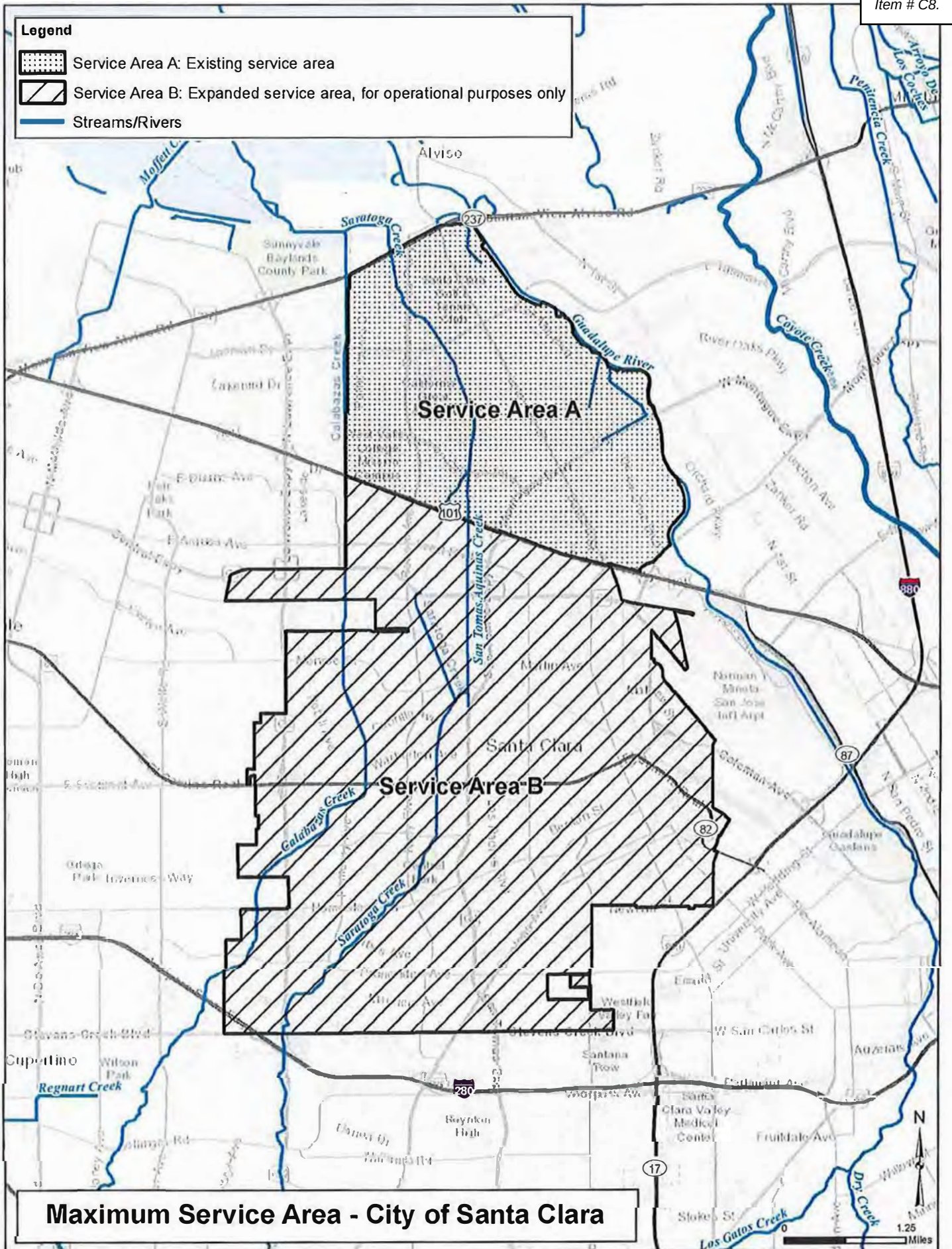
Date

Senior Rates Administrator, SFPUC

Date

ATTACHMENT Q





ATTACHMENT R

ATTACHMENT R-1

INTRODUCTION TO ATTACHMENT R

Attachment R is composed of three documents (1) this **R-1 Introduction to Attachment R**, (2) **R-2 Special Classification of Discrete Projects for 2018 WSA Amendment Purposes**, and (3) **R-3 Major Hetch Hetchy Enterprise Existing System Assets**. These R series attachments provide a record for purposes of maintaining the historical basis for the allocation of capital costs and operating expenses associated with Existing System Assets generally, with greater detail provided for major Hetch Hetchy Enterprise Existing System Assets due to the complexity of tracking the Water-Only, Power-Only, and Joint classifications as inputs to the Wholesale Revenue Requirement under Sections 5.08 and 5.09 of the Agreement.

Attachment R-2, Special Classification of Discrete Projects for 2018 WSA Amendment Purposes defines a limited number of capital projects involving five Hetch Hetchy Enterprise Existing System Assets where the parties have agreed to classify defined capital project costs separately from the assets' underlying classification listed on Attachment R-3. The classification listed in Attachment R-3 will continue to control the allocation of capital costs and operating expenses once the defined capital projects described in Attachment R-2 are complete.

Attachment R-3, Major Hetch Hetchy Enterprise Existing System Assets is a record of major assets at the "facility group" level (see below) as of January 1, 2019. The table contains six columns and 578 rows. The facility groups are broken down into individual facilities or assets. The facility group name and classification are provided for each asset. Assets listed on Attachment R-3 are classified as Joint, Water-Only, or Power-Only. Each asset is also assigned a unique identification ("ID") number for ease of reference. Attachment R-3 is not a complete record of all Hetch Hetchy Enterprise Existing System Assets.

General Explanation of Classification.

A "facility group" is a location where a group of facilities is located. A single facility may constitute a facility group. A "facility" is a primary asset in a facility group whose function determines its classification and the classification of appurtenances or sub-assets. An appurtenance is an asset or sub-asset that supports the function of the facility to which it is appurtenant. In most cases the classification of the appurtenance is determined by the classification of the facility to which the appurtenance belongs. The function of the appurtenance may not necessarily control its classification.

The classification of appurtenant assets generally follows the classification of the facility group served. These appurtenant assets include security, offices/housing, and utilities serving the facility group such as domestic water, wastewater, communications and solid waste disposal. Power distribution assets that provide power to a facility group (e.g. lower voltage power distribution lines) generally carry the classification of the facility group served, but do not include power generation or higher voltage transmission lines for export of power elsewhere, which remain classified as Power-Only. With limited exceptions for roads exclusively accessing Power-Only facilities, roads and bridges are classified as Joint because most roads serve multiple facilities or Joint facilities. Equipment and rolling stock are generally classified as Joint unless the asset has a specialized purpose serving the Power function. Capital costs and operating expenses related to Camp Mather are charged to Power in order to segregate these costs from the Wholesale Revenue Requirement.

ATTACHMENT R-2

**SPECIAL CLASSIFICATION OF DISCRETE PROJECTS FOR
2018 WSA AMENDMENT PURPOSES**

Asset	Asset Classification	Project	Project Classification¹
Lower Cherry Aqueduct	Joint	Lower Cherry Aqueduct Project	Water ²
Mountain Tunnel	Joint	Mountain Tunnel Interim Work	Water ³
Mountain Tunnel	Joint	Mountain Tunnel Long Term Repairs	Water ³
Mountain Tunnel	Joint	Mountain Tunnel Flow Control Facility (FCF) Project	Joint ⁵
Kirkwood Penstock	Power	Kirkwood Penstock Project	Joint ⁴
Moccasin Powerhouse Penstock	Power	Moccasin Penstock Project	Joint ⁴
Moccasin Lower Dam	Water	Moccasin Dam Interim Repairs	Joint ⁵
Moccasin Lower Dam	Water	Moccasin Dam Long-Term Improvements	Joint ⁵

These Project Classifications are Exceptions to the Fixed Asset Classifications in Attachment R-3

Attachment R-3 lists major Hetch Hetchy Enterprise Existing System Assets and their agreed-upon classifications (Power, Joint or Water). The classification for all Existing System Assets is fixed and applies to all related expenditures, including capital, regulatory, operating and maintenance expenses, and whether the expenditure alters, rebuilds or replaces the asset, and any appurtenances.

¹ Expires June 30, 2034

² Project capital costs may include costs incurred in FY 2013-14 and subsequent Fiscal Years until project is complete

³ Project capital costs may include costs incurred in FY 2011-12 and subsequent Fiscal Years until project is complete

⁴ Project capital costs may include costs incurred in FY 2009-10 and subsequent Fiscal Years until project is complete

⁵ Project capital costs may include costs incurred in FY 2017-18 and subsequent Fiscal Years until project is complete

In 2018, the parties agreed to classify certain capital projects (but not the underlying asset classifications shown on Attachment R-3) for a select number of Hetch Hetchy Enterprise Existing System Assets. These projects are defined below. These project-related classification changes, shown on this Attachment R-2, are part of the 2018 amendments to the Agreement and are not precedential for any other asset-related capital cost or operating expense.

The capital costs for the projects defined below shall be allocated in accordance with the project classifications shown on this Attachment R-2 so long as the projects are approved by the SFPUC following necessary CEQA review. Once the project, as defined below, is complete and the Commission adopts a project administrative closeout resolution authorizing final payment to the contractor(s), the separate project classification expires and all subsequent capital costs and operating expenses related to the asset will follow the existing asset classification shown on Attachment R-3. The project classification exceptions will expire on June 30, 2034 and all future capital and operating costs and expenses will follow the asset classification, even if a project has not been completed by the SFPUC by that date.

Unless specified otherwise, the capital costs for each project specified below includes costs incurred by the SFPUC for the construction of the project using debt or revenue funding, along with all project-related planning costs, engineering costs, engineering services, costs to obtain project-related regulatory permits, fees for environmental consultants, mitigation costs, legal fees, and other costs that are required to construct and place the project in operation as a water conveyance or power generation facility, or to serve both functions. The allocation of project capital costs includes expenditures incurred in fiscal years prior to FY 2018-19 where noted.

Project Classification Descriptions⁶

1. **Lower Cherry Aqueduct Project** means repairs along the Lower Cherry Aqueduct system from and including the Cherry Creek Diversion Dam downstream to and including a connection to the pool behind Early Intake Dam, including expenditures incurred in FY 2013-14 and subsequent fiscal years until the project is complete.
2. **Mountain Tunnel Interim Work** means the investigations, interim repairs to the tunnel as well as improvements to access roads and adits for Adit 5/6 and Adit 8/9 already funded or included in the FY 2017-18 ten-year CIP, including expenditures incurred in FY 2011-12 and subsequent fiscal years until the project is complete.
3. **Mountain Tunnel Long Term Repairs** means repair or replacement of tunnel lining not performed as part of the Mountain Tunnel Interim Work, contact grouting of the entire tunnel lining, completion of hydraulic improvements, installation of steel lining in sections of the tunnel to accommodate increased pressure, extension of the siphon crossing under the South Fork of the Tuolumne River, an enlarged concrete portal and bulkhead at Early Intake, and roadway access improvements to tunnel entry points at the South Fork Tuolumne River crossing, Adit 8-9 and Adit 5-6. Project capital costs include costs incurred in FY 2011-12 and subsequent fiscal years until the project is complete.

⁶ SFPUC and BAWSCA discussed and agreed to omit the following projects from this special project classification: 1) Early Intake Diversion Dam and Reservoir, 2) Moccasin Power Tunnel, and 3) Kirkwood Generator Bypass and Moccasin Generator #1 & 2 Bypasses. All capital costs and operating expenses related to these assets will follow the existing asset classification shown on Attachment R-3.

4. **Mountain Tunnel Flow Control Facility (FCF) Project** means construction of a FCF at the downstream end of Mountain Tunnel to reduce lining damage by eliminating the daily cycling between open channel and pressurized flow conditions inside the tunnel, and to allow access to the tunnel when the elevation of the water surface in Priest Reservoir is higher than the elevation of Priest Portal. The project consists of constructing a bypass tunnel, a FCF access shaft and related appurtenances, installing flow control valves and associated mechanical, electrical, and instrumentation as well as construction of a new Mountain Tunnel adit at Priest Reservoir, and a new access road to the FCF. The bypass will be fully steel lined to accommodate higher operating pressures, and a concrete plug will be constructed at the upstream end where water is diverted into the FCF. Project capital costs include costs incurred in FY 2017-18 and subsequent fiscal years until the project is complete.
5. **Kirkwood Penstock Project** means repair, rehabilitation or replacement of the penstock between the Canyon Portal Valve House and the outside of the northern wall of the Kirkwood Powerhouse. The Joint classification for this project would exclude valves, electronic controls and other appurtenances needed for power operations but not for delivery of water to the Bay Area. Project capital costs include costs incurred in FY 2009-10 and subsequent fiscal years until the project is complete.
6. **Moccasin Dam Interim Repairs** means repairs and improvements related to damage caused by the March 22, 2018 storm with the goal of returning the reservoir to service at a restricted water pool elevation. The interim measures include repairs and improvements to the Moccasin Creek Diversion Dam and Bypass, Moccasin Reservoir, access and automation improvements at Gate No. 3 Tower, the Lower Moccasin Dam Auxiliary Spillway, and the downstream channel of Moccasin Creek. Project capital costs include costs incurred in FY 2017-18 and subsequent fiscal years until the project is complete.
7. **Moccasin Dam Long-Term Improvements** means upgrading the Moccasin Reservoir facilities to meet long-term operational and dam safety needs, including the Lower Moccasin Dam, Moccasin Creek Diversion Dam, spillways, outlet works, and other appurtenant facilities, excluding the Moccasin Low Head Hydropower Plant and appurtenances. The work consists of repairs and upgrades to restore the capability to accommodate changes in flow associated with water delivery and power generation, provide hydraulic control for delivery of water to the Bay Area, permit the discharge of excess water downstream to Don Pedro Reservoir, and satisfy State regulatory requirements and guidelines. The Joint classification for this project would include all work, regardless of whether or not specific elements are required by the State of California. Project capital costs include costs incurred in FY 2017-18 and subsequent fiscal years until project is complete.
8. **Moccasin Penstock Project** means the repair, rehabilitation or replacement of the Moccasin Penstocks to ensure reliable water delivery to the Bay Area and support power generation at Moccasin Powerhouse. Project facilities would extend from the western end of the Moccasin Power Tunnel to the eastern wall of the Moccasin Powerhouse. The Joint classification for this project would exclude valves, electronic controls and other appurtenances needed for power operations but not for delivery of water to the Bay Area. Project capital costs include costs incurred in FY 2009-10 and subsequent fiscal years until the project is complete.

Major Hetch Hetchy Enterprise Existing System Assets

A 3
Item # C8.

Maximo Record Number	Maximo ID Location	SFPUC Facility Group	Facility	Classification	Maximo Record Number
1	CPSCADA	Canyon Tunnel	CANYON PORTAL SCADA RTU (FUT.)	Joint	1
2	OSHCANTNL	Canyon Tunnel	OSHAUGHNESSY CANYON POWER TUNNEL	Joint	2
3	CV	Cherry and Eleanor Dams/Compounds	CHERRY VALLEY DAMS AND BUILDINGS	Joint	3
4	CVBLDGS	Cherry and Eleanor Dams/Compounds	CHERRY VALLEY BUILDINGS	Joint	4
5	CVFUEL	Cherry and Eleanor Dams/Compounds	CHERRY VALLEY FUELING STATION	Joint	5
6	CVPS	Cherry and Eleanor Dams/Compounds	CHERRY VALLEY PUMP STATION	Power	6
7	ELBAT	Cherry and Eleanor Dams/Compounds	ELEANOR BATTERY BANK	Joint	7
8	ELCOT	Cherry and Eleanor Dams/Compounds	COTTAGE, LAKE ELEANOR	Joint	8
9	ELDORM	Cherry and Eleanor Dams/Compounds	DORM, COOKHOUSE, GARAGE LAKE ELEANOR	Joint	9
10	ELDWSCT	Cherry and Eleanor Dams/Compounds	LAKE ELEANOR WATER TANK	Joint	10
11	ELEANOR	Cherry and Eleanor Dams/Compounds	LAKE ELEANOR EQUIPMENT	Joint	11
12	ELWHSE	Cherry and Eleanor Dams/Compounds	WAREHOUSE, LAKE ELEANOR	Joint	12
13	CVPSPRORLY	Cherry and Eleanor Dams/Compounds	CHERRY VALLEY PUMP STATION PROTECTIVE RELAYS	Power	13
14	CVDM	Cherry and Eleanor Dams/Compounds	CHERRY VALLEY DAM	Joint	14
15	CVDWS	Cherry and Eleanor Dams/Compounds	CHERRY VALLEY DOMESTIC WATER SYSTEM	Joint	15
16	CVVH	Cherry and Eleanor Dams/Compounds	CHERRY VALLEY VALVE HOUSE	Joint	16
17	ELNCHRTNL	Cherry and Eleanor Dams/Compounds	ELEANOR - CHERRY TUNNEL	Joint	17
18	ELNRDM	Cherry and Eleanor Dams/Compounds	ELEANOR DAM	Joint	18
19	ICP	Early Intake Dam and Reservoir	INTAKE CAMP EQUIPMENT AND GROUNDS	Joint	19
20	ICPCT	Early Intake Dam and Reservoir	INTAKE CAMP COTTAGES	Joint	20
21	ICPFUEL	Early Intake Dam and Reservoir	INTAKE CAMP FUELING SYSTEM	Joint	21
22	ICPLINERIGSH	Early Intake Dam and Reservoir	INTAKE CAMP LINEMENS RIGGING SHED BUILDING	NA	22
23	ICPMAIL	This row not included by SFPUC	INTAKE MAIL SHACK	NA	23
24	ICPSAND	Early Intake Dam and Reservoir	INTAKE CAMP SAND STORAGE BUILDING	Joint	24
25	ICPSEW	Early Intake Dam and Reservoir	INTAKE CAMP SEWAGE SYSTEM	Joint	25
26	ICPTV	Early Intake Dam and Reservoir	INTAKE CAMP TV SYSTEM	Joint	26
27	ICPWSTN	Early Intake Dam and Reservoir	INTAKE WEATHER STATION	Joint	27
28	IWSSCADA	Early Intake Dam and Reservoir	INTAKE DOMESTIC WATER SYS RTU	Joint	28
29	ICPEL	Early Intake Dam and Reservoir	INTAKE CAMP ELECTRICAL SYSTEM	Joint	29
30	ICPDWSBFP	Early Intake Dam and Reservoir	INTAKE DOMESTIC WATER BACK FLOW PREVENTERS, ICP	Joint	30
31	ICPPPOOL	Early Intake Dam and Reservoir	INTAKE CAMP SWIMMING POOL	Joint	31
32	ICPWTS	Early Intake Dam and Reservoir	INTAKE CAMP WATER SYSTEM	Joint	32
33	ICPDM	Early Intake Dam and Reservoir	INTAKE CAMP DAM	Joint	33
34	INTRES	Early Intake Dam and Reservoir	INTAKE RESERVOIR	Joint	34
35	GPL	Holm Powerhouse	22.9KV-GRANITE PORTAL LINE	Power	35
36	H1	Holm Powerhouse	HOLM UNIT #1	Power	36
37	H1PRORLY	Holm Powerhouse	HPH UNIT #1 PROTECTIVE RELAYS	Power	37
38	H2	Holm Powerhouse	HOLM UNIT #2	Power	38
39	H2PRORLY	Holm Powerhouse	HPH UNIT #2 PROTECTIVE RELAYS	Power	39
40	HAX	Holm Powerhouse	HPH EXCITERS, GOVERNORS, TAIL RACE AND OTHER	Power	40
41	HL2TTGE	Holm Powerhouse	HPH LINE #2 TRANSFER TRIP GE	Power	41
42	HPH	Holm Powerhouse	HOLM POWERHOUSE	Power	42
43	HPHBATTERY	Holm Powerhouse	HPH BATTERY SYSTEM	Power	43
44	HPHPEN	Holm Powerhouse	HOLM POWERHOUSE PENSTOCK	Power	44
45	HPHPRORLYTMP	Holm Powerhouse	TEMP HOLING SPOT FOR PRO RLYS	Power	45
46	HPHRF#1	Holm Powerhouse	HOLM POWERHOUSE ROOF FAN #1	Power	46
47	HPHRF#2	Holm Powerhouse	HOLM POWERHOUSE ROOF FAN #2	Power	47
48	HPHWW	Holm Powerhouse	HPH TSOV, SLIDE GATES AT TAILRACE, ETC	Power	48
49	HPRORLY	Holm Powerhouse	HPH PROTECTIVE RELAYS	Power	49
50	HSPARES	Holm Powerhouse	ALL HOLM POWERHOUSE SPARES	Power	50
51	HVH	Holm Powerhouse	HOLM VALVE HOUSE	Power	51

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Maximo Record Number	Maximo ID Location	SFPUC Facility Group	Facility	Classification	Maximo Record Number
52	CVPWRTNL	Holm Powerhouse	CHERRY POWER TUNNEL	Power	52
53	GPSCADA	Holm Powerhouse	GRANITE PORTAL SCADA RTU (FUT.)	Power	53
54	H1ASCADA	Holm Powerhouse	HPH UNIT 1 ANNUNCIATOR RTU	Power	54
55	H2ASCADA	Holm Powerhouse	HPH UNIT 2 ANNUNCIATOR RTU	Power	55
56	HPHSCADA	Holm Powerhouse	HOLM POWERHOUSE SCADA RTU	Power	56
57	HPHVMS	Holm Powerhouse	HPH VIBRATION MONITORING SYSTEM	Power	57
58	KPH2SCADA	Kirkwood Powerhouse	KPH PENSTOCK MONITORING SYS RTU	Power	58
59	KPH	Kirkwood Powerhouse	KIRKWOOD POWERHOUSE	Power	59
60	KPHB	Kirkwood Powerhouse	KPH BATHROOM	Power	60
61	KPHOFFICE	Kirkwood Powerhouse	KPH OPERATOR OFFICE	Power	61
62	KVH	Kirkwood Powerhouse	KIRKWOOD VALVE HOUSE	Joint	62
63	K1	Kirkwood Powerhouse	KIRKWOOD UNIT #1	Power	63
64	K1PRORLY	Kirkwood Powerhouse	KPH UNIT #1 PROTECTIVE RELAYS	Power	64
65	K2	Kirkwood Powerhouse	KIRKWOOD UNIT #2	Power	65
66	K2PRORLY	Kirkwood Powerhouse	KPH UNIT #2 PROTECTIVE RELAYS	Power	66
67	K3	Kirkwood Powerhouse	KIRKWOOD UNIT #3	Power	67
68	K3PRORLY	Kirkwood Powerhouse	KPH UNIT #3 PROTECTIVE RELAYS	Power	68
69	KAX	Kirkwood Powerhouse	KPH EXCITERS, GOVERNORS, TAIL RACE AND OTHER	Power	69
70	KAXBKR5211	Kirkwood Powerhouse	KPH BREAKER LOCATION 52-11 MATHER / ICP LINE	Power	70
71	KAXBKR5212	Kirkwood Powerhouse	KPH BREAKER LOCATION 52-12 CANYON PORTAL LINE	Power	71
72	KAXBKR5221	Kirkwood Powerhouse	KPH BREAKER LOCATION 52-21 MATHER / ICP LINE	Power	72
73	KAXBKR5222	Kirkwood Powerhouse	KPH BREAKER LOCATION 52-22 MATHER 22KV LINE	Power	73
74	KAXBKR52S1	Kirkwood Powerhouse	KPH1 BREAKER LOCATION 52-S1 STATION SERVICE	Power	74
75	KAXBKR52S2	Kirkwood Powerhouse	KPH2 BREAKER LOCATION 52-S2 STATION SERVICE	Power	75
76	KAXBKR52S3	Kirkwood Powerhouse	KPH3 BREAKER LOCATION 52-S3 STATION SERVICE	Power	76
77	KAXBKRBT	Kirkwood Powerhouse	KPH BREAKER LOCATION 52-BUS TIE	Power	77
78	KAXBKRBT23	Kirkwood Powerhouse	KPH BREAKER LOCATION 23-BUS TIE	Power	78
79	KAXBKRBT32	Kirkwood Powerhouse	KPH BREAKER LOCATION 32-BUS TIE	Power	79
80	KAXBKRSS1	Kirkwood Powerhouse	KPH1 BREAKER LOCATION 52-SS1 STATION SERVICE	Power	80
81	KAXBKRSS2	Kirkwood Powerhouse	KPH2 BREAKER LOCATION 52-SS2 STATION SERVICE	Power	81
82	KAXBKRSS3	Kirkwood Powerhouse	KPH3 BREAKER LOCATION 52-SS3 STATION SERVICE	Power	82
83	KAXBREAKERS	Kirkwood Powerhouse	KIRKWOOD POWERHOUSE BREAKERS	Power	83
84	KPHBATTERY	Kirkwood Powerhouse	KPH BATTERY SYSTEM	Power	84
85	KPHDCV	Kirkwood Powerhouse	KPH DELUGE CONTROL VALVE	Power	85
86	KPHGENBRK	Kirkwood Powerhouse	KPH SPARE GENERATOR BREAKER	Power	86
87	KPHOILFLT	Kirkwood Powerhouse	KPH PORTABLE XFMR OIL FILTER	Power	87
88	KPHPEN	Kirkwood Powerhouse	KIRKWOOD POWERHOUSE PENSTOCK	Power	88
89	KPHRF	Kirkwood Powerhouse	KPH RECIRCULATING FAN	Power	89
90	KPRORLY	Kirkwood Powerhouse	KPH PROTECTIVE RELAYS	Power	90
91	KSPARES	Kirkwood Powerhouse	ALL KIRKWOOD POWERHOUSE SPARES	Power	91
92	KPHAXWPV	Kirkwood Powerhouse	KPH AUX WHEEL PIT VENT	Power	92
93	KPHBYP SYS	Kirkwood Powerhouse	KPH GENERATOR BYPASS	Power	93
94	KPHWW	Kirkwood Powerhouse	KPH TSOV, SLIDE GATES AT TAILRACE, ETC	Power	94
95	K1ASCADA	Kirkwood Powerhouse	KPH UNIT 1 ANNUNCIATOR RTU	Power	95
96	K2ASCADA	Kirkwood Powerhouse	KPH UNIT 2 ANNUNCIATOR RTU	Power	96
97	KPH1SCADA	Kirkwood Powerhouse	KPH SCADA RTU	Power	97
98	VIBMONSYS	Kirkwood Powerhouse	ALL VIBRATION MONITORING SYSTEMS & EQUIPMENT	Power	98
99	KPHVMS	Kirkwood Powerhouse	KPH VIBRATION MONITORING SYSTEM	Power	99
100	KPHTRBMTR	Kirkwood Powerhouse	KPH TURBIDIMETER	Water	100
102	RAKERLANDS	Support Systems, Utilities and Other	RAKER ACT LANDS & US LAND APPLICATIONS	Joint	102
103	SJLANDS	Support Systems, Utilities and Other	SAN JOAQUIN COUNTY LANDS	Joint	103

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104	STANISLANDS	Support Systems, Utilities and Other	STANISLAUS COUNTY LANDS	Joint	104
105	TUOLUMNELAN	Support Systems, Utilities and Other	TUOLUMNE & MARIPOSA COUNTY LANDS	Joint	105
106	CC	Lower Cherry Creek Aqueduct	CHERRY CREEK EQUIPMENT AND BUILDING	Joint	106
107	CCAQ	Lower Cherry Creek Aqueduct	CHERRY CREEK AQUEDUCT	Joint	107
108	CCDDM	Lower Cherry Creek Aqueduct	CHERRY CREEK DIVERSION DAM	Joint	108
109	CHDIVTUN	Lower Cherry Creek Aqueduct	CHERRY DIVERSION TUNNEL	Joint	109
110	CVDIVCANAL	Lower Cherry Creek Aqueduct	CHERRY TO INTAKE DIVERSION CANAL	Joint	110
118	MLSSCADA	Moccasin Administrative Compound	MOCCASIN LIFT STATION RTU	Joint	118
119	MPHWS	Moccasin Administrative Compound	MOCCASIN WEATHER STATION	Joint	119
120	MWSSCADA	Moccasin Administrative Compound	MOCCASIN DOMESTIC WATER SYS RTU	Joint	120
121	EQP-HH	Moccasin Administrative Compound	NON-AUTOMOTIVE EQUIPMENT	Joint	121
122	ETESTEQUIP	Moccasin Administrative Compound	ELECTRONIC TEST EQUIPMENT	Joint	122
126	MCPARC	Moccasin Administrative Compound	MOCCASIN ARCHIVES / RECORDS OFFICE	Joint	126
127	MCPBH	Moccasin Administrative Compound	MOCCASIN BUNKHOUSE	Joint	127
128	MCPBLPRK	Moccasin Administrative Compound	MOCCASIN CAMP BALL PARK	Joint	128
129	MCPCARP	Moccasin Administrative Compound	MOCCASIN CARPENTER SHOP BUILDING	Joint	129
130	MCPCARPORT	Moccasin Administrative Compound	SHOP AREA CAR PORTS	Joint	130
131	MCPCH	Moccasin Administrative Compound	MOCCASIN CLUBHOUSE/ADMIN. BLDG.	Joint	131
132	MCPCH	Moccasin Administrative Compound	MOCCASIN CONSTRUCTION MANAGEMENT OFFICES, MOCCASIN	Joint	132
133	MCPCH	Moccasin Administrative Compound	COTTAGE 10	Joint	133
134	MCPCH	Moccasin Administrative Compound	CMB SURVEY ADMINISTRATIVE OFFICE	Joint	134
135	MCPCH	Moccasin Administrative Compound	ITS ADMINISTRATIVE OFFICE	Joint	135
136	MCPCH	Moccasin Administrative Compound	GUEST COTTAGE 15	Joint	136
137	MCPCH	Moccasin Administrative Compound	MOCCASIN FINANCE OFFICE	Joint	137
138	MCPCH	Moccasin Administrative Compound	TRAINING OFFICE	Joint	138
139	MCPCH	Moccasin Administrative Compound	EXERCISE BUILDING	Joint	139
140	MCPCH	Moccasin Administrative Compound	WATERSHED ADMINISTRATIVE OFFICE	Joint	140
141	MCPCH	Moccasin Administrative Compound	GUEST COTTAGE 41	Joint	141
142	MCPCH	Moccasin Administrative Compound	MCP CARDBOARD COMPACTOR	Joint	142
143	MCPCH	Moccasin Administrative Compound	MOCCASIN CAMP COTTAGES	Joint	143
144	MCPCH	Moccasin Administrative Compound	MOCCASIN CAMP ELECTRIC SHOP	Joint	144
145	MCPCH	Moccasin Administrative Compound	MOCCASIN ENGINEERING OFFICE	Joint	145
146	MCPCH	Moccasin Administrative Compound	MOCCASIN FIRE TRUCK GARAGE	Joint	146
147	MCPCH	Moccasin Administrative Compound	MOCCASIN FIELD OFFICE BUILDING	Joint	147
148	MCPCH	Moccasin Administrative Compound	MOCCASIN CAMP FUELING STATION	Joint	148
149	MCPCH	Moccasin Administrative Compound	MOCCASIN GARDENERS SHOP	Joint	149
150	MCPCH	Moccasin Administrative Compound	MOCCASIN GREENHOUSE	Joint	150
151	MCPCH	Moccasin Administrative Compound	MOCCASIN POWER LINE SHOP BUILDING	Power	151
152	MCPCH	Moccasin Administrative Compound	MOCCASIN MACHINE AND AUTO SHOP BLDG	Joint	152
153	MCPCH	Moccasin Administrative Compound	MOCCASIN EMERGENCY RESPONSE CENTER	Joint	153
154	MCPCH	Moccasin Administrative Compound	MOCCASIN MAINTENANCE FACILITY	Joint	154
156	MCPCH	Moccasin Administrative Compound	MOCC CAMP OLD MOCCASIN POWERHOUSE: Long term storage	Joint	156
157	MCPCH	Moccasin Administrative Compound	MOCCASIN CAMP PAINT SHOP	Joint	157
158	MCPCH	Moccasin Administrative Compound	PLANNING AND SCHEDULING BUILDING	Joint	158
159	MCPCH	Moccasin Administrative Compound	MOCCASIN PLUMBERS SHOP	Joint	159
160	MCPCH	Moccasin Administrative Compound	MOCCASIN CAMP SWIMMING POOL	Joint	160
161	MCPCH	Moccasin Administrative Compound	MOCCASIN RECREATIONAL FACILITY	Joint	161
162	MCPCH	Moccasin Administrative Compound	MOCCASIN SAWMILL FACILITY	Joint	162
163	MCPCH	Moccasin Administrative Compound	MOCCASIN SCADA TRAILER, MOCCASIN	Joint	163
164	MCPCH	Moccasin Administrative Compound	MOCCASIN SCHOOL BUILDING	Joint	164
165	MCPCH	Moccasin Administrative Compound	MOCCASIN CAMP SEWAGE LIFT STATION 1	Joint	165

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Maximo Record Number	Maximo ID Location	SFPUC Facility Group	Facility	Classification	Maximo Record Number
166	MCPSEWSYS	Moccasin Administrative Compound	MOCCASIN CAMP SEWAGE SYSTEM	Joint	166
167	MCPTECH	Moccasin Administrative Compound	MOCCASIN CAMP TECH SHOP	Joint	167
168	MCPTGSTMPFAC	Moccasin Administrative Compound	MOCCASIN TEMPORARY GUEST ACCOMMODATIONS	Joint	168
169	MCPTOOLRM	Moccasin Administrative Compound	MOCCASIN TOOL ROOM BUILDING	Joint	169
170	MCPUEB	Moccasin Administrative Compound	MOCCASIN Bldg 57	Joint	170
171	MCPWHSE	Moccasin Administrative Compound	MOCCASIN WAREHOUSE & SHOPS BLDG	Joint	171
173	MCPSL	Moccasin Administrative Compound	MOCCASIN CAMP STREET LIGHTS	Joint	173
174	MCPDWS	Moccasin Administrative Compound	MOCCASIN DOMESTIC WATER SYSTEM	Joint	174
175	MCPDWSBFP	Moccasin Administrative Compound	MOCCASIN DOMESTIC WATER SYSTEM BACK FLOW PREVENTER	Joint	175
176	ELECTDVCS	Moccasin Administrative Compound	SMALL ELECTRONIC DEVICES AND EQUIPMENT, MOCCASIN	Joint	176
177	MCPWQ2	Moccasin Administrative Compound	MCP WATER QUALITY BUILDING 2	Water	177
178	MCPWQLABS	Moccasin Administrative Compound	MCP WATER QUALITY LABS	Water	178
179	MPFLOSCADA	Moccasin Powerhouse	MPH PENSTOCK FLOW MTRING SCADA RTU	Power	179
180	MPH	Moccasin Powerhouse	MOCCASIN POWERHOUSE	Power	180
181	MPHAUXCMP	Moccasin Powerhouse	MPH AUX. AIR COMPRESSOR	Power	181
182	MPHCR	Moccasin Powerhouse	MPH MAIN CONTROL ROOM	Joint	182
183	MPHHWT	Moccasin Powerhouse	MOCCASIN POWERHOUSE HOT WATER TANK	Joint	183
184	MPHOILROOM	Moccasin Powerhouse	MPH OIL TREATMENT ROOM	Power	184
185	MPHSTOR	Moccasin Powerhouse	MOCCASIN PH STORAGE BUILDING	Power	185
186	M1	Moccasin Powerhouse	MOCCASIN UNIT #1	Power	186
187	M1PRORLY	Moccasin Powerhouse	MPH UNIT #1 PROTECTIVE RELAYS	Power	187
188	M2	Moccasin Powerhouse	MOCCASIN UNIT #2	Power	188
189	M2PRORLY	Moccasin Powerhouse	MPH UNIT #2 PROTECTIVE RELAYS	Power	189
190	MAX	Moccasin Powerhouse	MPH EXCITERS, GOVERNORS, TAIL RACE AND OTHER	Power	190
191	MAX52BT	Moccasin Powerhouse	52-BT BUS TIE CIRCUIT BREAKER LOCATION	Power	191
192	MAXBRK	Moccasin Powerhouse	MOCCASIN POWERHOUSE CIRCUIT BREAKERS	Power	192
193	MAXBRKSS1	Moccasin Powerhouse	52-SS1 STATION SERVICE CIRCUIT BREAKER LOCATION	Power	193
194	MAXBRKSS2	Moccasin Powerhouse	VILLAGE XFMR 52-SS2 STATION SERVICE LOCATION	Power	194
195	MBRK52S1	Moccasin Powerhouse	52-S1 CIRCUIT BREAKER LOCATION	Power	195
196	MBRK52S2	Moccasin Powerhouse	52-S2 CIRCUIT BREAKER LOCATION	Power	196
197	MPHBATTERY	Moccasin Powerhouse	MPH BATTERY SYSTEM	Power	197
198	MPHDELVAL	Moccasin Powerhouse	MPH DELUGE VALVE SYSTEM	Power	198
199	MPHMCB	Moccasin Powerhouse	MPH MAIN CONTROL BOARD	Power	199
200	MPHPEN	Moccasin Powerhouse	MOCCASIN POWERHOUSE PENSTOCK	Power	200
201	MPRORLY	Moccasin Powerhouse	MPH PROTECTIVE RELAYS	Power	201
202	MSPARES	Moccasin Powerhouse	ALL MPH SPARE EQUIPMENT	Power	202
203	MSY	Moccasin Powerhouse	MOCCASIN SWITCHYARD	Power	203
204	MSYLIGHTS	Moccasin Powerhouse	MSY MERCURY VAPOR LIGHTS	Power	204
205	PWRSCHEDE	Moccasin Powerhouse	MPH POWER SCHEDULING COMPUTERS	Power	205
206	MOCCPWTUS	Moccasin Powerhouse	MOCCASIN POWER TUNNEL SURGE SHAFT	Power	206
207	MPHBYPSYS1	Moccasin Powerhouse	MPH GENERATOR BYPASS #1	Power	207
208	MPHBYPSYS2	Moccasin Powerhouse	MPH GENERATOR BYPASS #2	Power	208
209	MPHWW	Moccasin Powerhouse	MPH TSOV, SLIDE GATES AT TAILRACE, ETC	Power	209
210	BNVMSCPU	Moccasin Powerhouse	BENTLY-NEVADA VIBRATION MONITORING SYS CENTRAL PRO	Power	210
211	MPHSCADA	Moccasin Powerhouse	MOCCASIN POWERHOUSE SCADA RTU	Power	211
212	PMBSCADA	Moccasin Powerhouse	PG&E MAIL BOX SCADA RTU	Power	212
213	MLHSCADA	Moccasin Administrative Compound	MOCCASIN LOW-HEAD PWR STA SCADA RTU	Power	213
214	MLHVMS	Moccasin Administrative Compound	MOCC. LOWHEAD VIBRATION MONITORING SYSTEM	Power	214
215	MPHVMS	Moccasin Administrative Compound	MPH VIBRATION MONITORING SYSTEM	Power	215
216	MLH	Moccasin Administrative Compound	MOCCASIN LOW HEAD POWER PLANT	Power	216
217	MLHPEN	Moccasin Administrative Compound	MOCCASIN LOWHEAD PENSTOCK	Power	217

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218	M3	Moccasin Administrative Compound	MOCCASIN LOWHEAD UNIT	Power	218
219	MLHBATTERY	Moccasin Administrative Compound	MOCCASIN LOW-HEAD BATTERY SYS	Power	219
220	MLHMCB	Moccasin Administrative Compound	MOCC LOWHEAD MAIN CONTROL BOARD	Power	220
221	MLHPRORLY	Moccasin Administrative Compound	MLH PROTECTIVE RELAYS	Power	221
222	MLHTS	Moccasin Administrative Compound	MOCCASIN LOW HEAD TELEPHONE SYSTEM	Power	222
223	MPHRESBYP	Moccasin Administrative Compound	MOCCASIN RESERVOIR BYPASS	Water	223
224	MLHPRGCTRL	Moccasin Administrative Compound	MLH PROGRAMABLE CONTROLLER	Power	224
225	MCPFDHWM	Moccasin Administrative Compound	DOMESTIC WATER METERS / HATCHERY	Joint	225
226	MCPBR	Moccasin Administrative Compound	MCP TIMBER BRIDGE / TRASH RACK	Water	226
227	MCPCANAL	Moccasin Administrative Compound	MOCCASIN CANAL	Water	227
228	MCPRES	Moccasin Administrative Compound	MOCCASIN CAMP RESERVOIR	Water	228
229	MOCCLDM	Moccasin Administrative Compound	MOCCASIN LOWER DAM, MOCCASIN	Water	229
230	MOCCUDM	Moccasin Administrative Compound	MOCCASIN CREEK UPPER DIVERSION DAM , MOCCASIN	Water	230
231	MG3SCADA	Moccasin Administrative Compound	MOCCASIN GATE NO. 3 RTU	NA	231
232	FTHTNLJACPU	Moccasin Administrative Compound	MOCCASIN RESERVOIR TURBIDITY SUPPLY JACK PUMP SITE	Water	232
233	KBP	Mountain Tunnel	KIRKWOOD/INTAKE BYPASS SYSTEM	Joint	233
234	MTNTNLDIV	Mountain Tunnel	MOUNTAIN TUNNEL AND ADITS	Joint	234
235	SF	Mountain Tunnel	SOUTH FORK EQUIPMENT & BUILDINGS	Joint	235
236	SFFUEL	Mountain Tunnel	SOUTH FORK FUELING STATION	Joint	236
237	SFOFF	Mountain Tunnel	SOUTH FORK OFFICE BUILDING	Joint	237
238	MT1-2AD	Mountain Tunnel	MTN TNL DIV 1-2 TUNNEL ACCESS	Joint	238
239	MT3-4AD	Mountain Tunnel	MTN TNL DIV 3-4 TUNNEL ACCESS	Joint	239
240	MT5-6AD	Mountain Tunnel	MTN TNL DIV 5-6 TUNNEL ACCESS	Joint	240
241	MT8-9AD	Mountain Tunnel	MTN TNL DIV 8-9 TUNNEL ACCESS	Joint	241
242	MTBIGCRSH	Mountain Tunnel	MTN TNL DIV BIG CREEK SHAFT,	Joint	242
243	MTDSFC	Mountain Tunnel	SOUTH FORK CROSSING	Joint	243
244	MTEIAD	Mountain Tunnel	MTN TNL DIV ACCESS AT EARLY INTAKE	Joint	244
TBD		Mountain Tunnel	Flow Control Facility	Joint	TBD
245	MTPROUT	Mountain Tunnel	Mountain Tunnel Priest Outlet	Joint	245
246	MTSECGROT	Mountain Tunnel	MTN TNL DIV SECOND GARROTE SHAFT,	Joint	246
247	SFDWS	Mountain Tunnel	SOUTH FORK DOMESTIC WATER SYSTEM	Joint	247
248	OSHSCADA	O'Shaughnessy Dam and Reservoir/Compou	OSHAUGHNESSY DAM RTU	Joint	248
249	OSHS	O'Shaughnessy Dam and Reservoir/Compou	OSHAUGHNESSY STREAM GAUGE	Joint	249
250	OSHWSTN	O'Shaughnessy Dam and Reservoir/Compou	OSHAUGHNESSY WEATHER STATION	Joint	250
251	OSH	O'Shaughnessy Dam and Reservoir/Compou	OSHAUGHNESSY DAM AND AREA BLDGS.	Joint	251
252	OSHCT	O'Shaughnessy Dam and Reservoir/Compou	OSHAUGHNESSY COTTAGES	Joint	252
253	OSHEL	O'Shaughnessy Dam and Reservoir/Compou	OSHAUGHNESSY CAMP ELECTRICAL	Joint	253
254	OSHEQP	O'Shaughnessy Dam and Reservoir/Compou	ALL OSHAUGHNESSY EQUIPMENT	Joint	254
255	OSHDIVTNL	O'Shaughnessy Dam and Reservoir/Compou	OSHAUGHNESSY DIVERSION TUNNEL	Joint	255
256	OSHDM	O'Shaughnessy Dam and Reservoir/Compou	OSHAUGHNESSY DAM	Joint	256
257	OSHDMWELLAU	O'Shaughnessy Dam and Reservoir/Compou	OSH DOMESTIC WELL AUXILIARY BUILDING	Joint	257
258	OSHDWS	O'Shaughnessy Dam and Reservoir/Compou	OSHAUGHNESSY DAM DOMESTIC WTR SYS	Joint	258
259	OSHDWSBFP	O'Shaughnessy Dam and Reservoir/Compou	OSH DOMESTIC WATER BACK FLOW PREVENTERS, OSH	Joint	259
260	OSHDWW	O'Shaughnessy Dam and Reservoir/Compou	OSHAUGHNESSY DOMESTIC WATER WELL SYSTEM, OSH	Joint	260
261	OSHFUEL	O'Shaughnessy Dam and Reservoir/Compou	OSHAUGHNESSY FUELING STATION	Joint	261
262	OSHG1	O'Shaughnessy Dam and Reservoir/Compou	OSH DAM GALLERY #1	Joint	262
263	OSHG2	O'Shaughnessy Dam and Reservoir/Compou	OSH DAM GALLERY #2	Joint	263
264	OSHGARS	O'Shaughnessy Dam and Reservoir/Compou	OSHAUGHNESSY GARAGE #5	Joint	264
265	OSHGARS7	O'Shaughnessy Dam and Reservoir/Compou	OSHAUGHNESSY GARAGE #7	Joint	265
266	OSHRCKSCRN	O'Shaughnessy Dam and Reservoir/Compou	ROCK SCREENING PLANT	NA	266
267	OSHSEWSYS	O'Shaughnessy Dam and Reservoir/Compou	OSHAUGHNESSY SEWAGE SYSTEM	Joint	267

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268	OSHSTORE3	O'Shaughnessy Dam and Reservoir/Compou	OSHAUGHNESSY STORE HOUSE 3	Joint	268
269	OSHSTORE6A	O'Shaughnessy Dam and Reservoir/Compou	OSHAUGHNESSY STORE HOUSE 6-A	Joint	269
270	OSHWDSHD3A	O'Shaughnessy Dam and Reservoir/Compou	OSHAUGHNESSY WOODSHED 3-A	Joint	270
271	OSHWH12	O'Shaughnessy Dam and Reservoir/Compou	OSHAUGHNESSY WAREHOUSE #12	Joint	271
272	OSHWLHSE	O'Shaughnessy Dam and Reservoir/Compou	OSHAUGHNESSY WELL HOUSE	Joint	272
273	OSHWTRSHED	O'Shaughnessy Dam and Reservoir/Compou	HETCH HETCHY RESERVOIR WATERSHED water quality activities	NA	273
274	OWQSCADA	O'Shaughnessy Dam and Reservoir/Compou	OSHAUGHNESSY WATER QUALITY RTU	Water	274
275	OLDOAKYD	Facilities West of Moccasin Gate Tower	120/240V-OLD OAKDALE YARD LINE	Joint	275
276	OAKCT	Facilities West of Moccasin Gate Tower	OAKDALE EMPLOYEE COTTAGE	Joint	276
277	OAKDALE	Facilities West of Moccasin Gate Tower	OLD OAKDALE YARD	Joint	277
278	OAKGAR	Facilities West of Moccasin Gate Tower	OAKDALE GARAGE	Joint	278
279	OAKLINE	Facilities West of Moccasin Gate Tower	OAKDALE LINE SHOP BUILDING	Joint	279
280	OAKOFFICE	Facilities West of Moccasin Gate Tower	OAKDALE OFFICE BUILDING	Joint	280
281	OAKWHSE	Facilities West of Moccasin Gate Tower	OAKDALE WAREHOUSE BUILDING	Joint	281
282	CPL	Support Systems, Utilities and Other	2.4KV-CANYON PORTAL LINE	Joint	282
283	CRL	Support Systems, Utilities and Other	22.9KV-CHERRY RIDGE LINE	Joint	283
284	CRLC	Support Systems, Utilities and Other	22.9KV-CHERRY COMP TO RISER ACROSS DAM LINE	Joint	284
285	CRLCH	Support Systems, Utilities and Other	22.9KV-CHERRY COMPOUND LINE	Joint	285
286	HL	Support Systems, Utilities and Other	22.9KV-HOLM LINE	Joint	286
287	ICL	Support Systems, Utilities and Other	22.9KV-INTAKE CAMP LINE	Joint	287
288	INTCMP	Support Systems, Utilities and Other	(OLD) INTAKE CAMP LINE	NA	288
289	INT-OSH	Support Systems, Utilities and Other	22.9KV-INTAKE TO OSH LINE	Joint	289
290	IRL	Support Systems, Utilities and Other	22.9KV-INTAKE RADIO SITE LINE	Joint	290
291	KRT	Support Systems, Utilities and Other	(OLD) KPH TO RIDGE LINE TIE LINE	NA	291
292	MATA	Support Systems, Utilities and Other	MATHER "A" LINE	Power	292
293	MATB	Support Systems, Utilities and Other	2.4KV-MATHER "B" LINE	Power	293
294	MCPA	Support Systems, Utilities and Other	2.4KV-MOCCASIN CAMP "A" LINE	Joint	294
295	MCPB	Support Systems, Utilities and Other	2.4KV-MOCCASIN CAMP "B" LINE	Joint	295
296	MPL	Support Systems, Utilities and Other	2.4KV-MOCCASIN PEAK LINE	Joint	296
297	OAKPORT	Support Systems, Utilities and Other	120/240V-OAKDALE PORTAL LINE	Water	297
298	POLES	Support Systems, Utilities and Other	DISTRIBUTION POLE LINES	Joint	298
299	PRL	Support Systems, Utilities and Other	2.4KV-PRIEST RESERVOIR LINE	Joint	299
300	PRLN	Support Systems, Utilities and Other	PRIEST RESERVOIR COMM/SIGNAL LINE	Joint	300
301	RLT	Support Systems, Utilities and Other	(OLD) RIDGE LINE TIE LINE	NA	301
302	RRLINE	Support Systems, Utilities and Other	120/240V-ROCK RIVER LINE	Water	302
303	SJVHLN	Support Systems, Utilities and Other	120/240V-SAN JOAQUIN VALVE HOUSE LINE	Water	303
304	MAXBRKVT1	Support Systems, Utilities and Other	VILLAGE XFMR 1, CIRCUIT BREAKER, MPH1 LOCATION	Joint	304
305	MAXBRKVT2	Support Systems, Utilities and Other	VILLAGE XFMR 2 CIRCUIT BREAKER LOCATION	Joint	305
306	TESLP	Support Systems, Utilities and Other	12KV-TESLA PORTAL LINE	Water	306
307	INTHSFPWLACV	Support Systems, Utilities and Other	TOP INTAKE HILL/ SOUTH FORK RIVER TOWER LINE ROADS	Joint	307
308	ISYL	Support Systems, Utilities and Other	22.9KV-INTAKE SWITCHYARD LINE	Power	308
309	ISYOILFLT	Support Systems, Utilities and Other	TRAILER MOUNTED OIL FILTER	Power	309
310	ISYPLCCOMM	Support Systems, Utilities and Other	ISY POWER LINE CARRIER EQUIP	Power	310
312	ISY	Support Systems, Utilities and Other	INTAKE SWITCHYARD	Power	312
313	ISYB	Support Systems, Utilities and Other	ISY BOGUE UNIT	Power	313
314	ISYBUSTIE	Support Systems, Utilities and Other	INTAKE SWITCHYARD H.V. BUS TIE	Power	314
315	ISYCRB	Support Systems, Utilities and Other	INTAKE SWITCHYARD CONTROL ROOM/BUILDING	Power	315
316	ISYLIGHTS	Support Systems, Utilities and Other	SWITCHYARD LIGHTS	Power	316
317	ISYLINE1	Support Systems, Utilities and Other	INTAKE SWITCHYARD H.V. LINE 1	Power	317
318	ISYLINE10	Support Systems, Utilities and Other	INTAKE SWITCHYARD H.V. LINE 10	Power	318
319	ISYLINE11	Support Systems, Utilities and Other	INTAKE SWITCHYARD H.V. LINE 11	Power	319

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320	ISYLINE2	Support Systems, Utilities and Other	INTAKE SWITCHYARD H.V. LINE 2	Power	320
321	ISYLINE2.4	Support Systems, Utilities and Other	INTAKE CAMP LINE 2.4KV	Power	321
322	ISYLINE5	Support Systems, Utilities and Other	INTAKE SWITCHYARD H.V. LINE 5	Power	322
323	ISYLINE6	Support Systems, Utilities and Other	INTAKE SWITCHYARD H.V. LINE 6	Power	323
324	ISYLINE9	Support Systems, Utilities and Other	INTAKE SWITCHYARD H.V. LINE 9	Power	324
325	ISYPRORLY	Support Systems, Utilities and Other	ISY PROTECTIVE RELAYS	Power	325
326	LINE11TWR	Support Systems, Utilities and Other	TRANSMISSION TOWERS, LINE 11	Power	326
327	LINE1-2TWR	Support Systems, Utilities and Other	TOWERS FOR TRANSMISSION LINES 1 & 2	Power	327
328	LINE3-4TWR	Support Systems, Utilities and Other	TRANSMISSION TOWERS, LINES 3 & 4	Power	328
329	LINE5-6TWR	Support Systems, Utilities and Other	TRANSMISSION TOWERS, LINES 5 & 6	Power	329
330	LINE7-8TWR	Support Systems, Utilities and Other	TRANSMISSION TOWERS, LINES 7 & 8	Power	330
331	LINE910TWR	Support Systems, Utilities and Other	TRANSMISSION TOWERS, LINES 9 & 10	Power	331
333	MSYLINE3	Support Systems, Utilities and Other	MSY H.V. LINE 3	Power	333
334	MSYLINE4	Support Systems, Utilities and Other	MSY H.V. LINE 4	Power	334
335	MSYLINE5	Support Systems, Utilities and Other	MSY H.V. LINE 5	Power	335
336	MSYLINE6	Support Systems, Utilities and Other	MSY H.V. LINE 6	Power	336
337	122OSS	Support Systems, Utilities and Other	OAKDALE SUBSTATION (TID)	Power	337
338	CSPRORLY	Support Systems, Utilities and Other	CALAVERUS SUBSTATION PROTECTIVE RELAYS	Power	338
339	CSSPARES	Support Systems, Utilities and Other	ALL CAL SUB SPARE EQUIPMENT	Power	339
340	MID_TID_SUBS	Support Systems, Utilities and Other	NON HETCH HETCHY SUBSTATIONS	Power	340
341	ROP	Support Systems, Utilities and Other	ROP SWITCH ROOM	Power	341
342	STSUB	Support Systems, Utilities and Other	STANDIFORD SUBSTATION, MODESTO	Power	342
343	DAVISSUB	This row not included by SFPUC	DAVIS SUB STATION	NA	343
344	WDCALSUB	Support Systems, Utilities and Other	CALAVERAS SUBSTATION	Power	344
345	ISYSCADA	Support Systems, Utilities and Other	INTAKE SWITCHYARD SCADA RTU	Power	345
346	CALSCADA	Support Systems, Utilities and Other	CALAVERAS SUB SCADA RTU	Power	346
347	ROPREVMTR	Support Systems, Utilities and Other	JEM TWO ELEMENT METER	Power	347
348	ROPREVREC	Support Systems, Utilities and Other	ROP REVNUC METERING RECORDER	Power	348
349	TISSCADA	Support Systems, Utilities and Other	TREASURE ISLAND SCADA RTU	Power	349
350	REVMETERS	Support Systems, Utilities and Other	PROJECT BILLABLE REVENUE METERS	Power	350
351	PRSTSCADA	Priest Regulating Dam and Reservoir	PRIEST RESERVOIR SCADA RTU	Power	351
352	WPVSCADA	Priest Regulating Dam and Reservoir	WEST PORTAL VALVEHOUSE RTU	Power	352
353	PRBYPASS	Priest Regulating Dam and Reservoir	PRIEST BYPASS SYSTEM FROM MTN TUNNEL TO GATE TOWER	Joint	353
354	PRCANAL	Priest Regulating Dam and Reservoir	PRIEST CANAL	Power	354
355	AUXBUIER	Priest Regulating Dam and Reservoir	PRIEST RES. AUXILIARY BUILDING ELECTRICAL ROOM	Joint	355
356	AUXBUIGR	Priest Regulating Dam and Reservoir	PRIEST RES. AUXILIARY BUILDING GENERATOR ROOM	Joint	356
357	AUXBUIMR	Priest Regulating Dam and Reservoir	PRIEST RES. AUXILIARY BUILDING MECHANICAL ROOM	Joint	357
358	PRGTTWRMN	Priest Regulating Dam and Reservoir	PRIEST GATE TOWER MAIN , PRIEST	Power	358
360	PRMCPWLCRDCV	Support Systems, Utilities and Other	PRIEST TO MOCCASIN POWER LINE ROADS	Power	360
361	PRSRES	Priest Regulating Dam and Reservoir	PRIEST RESERVOIR	Power	361
362	WESTPORTAL	Priest Regulating Dam and Reservoir	WEST PORTAL EQUIPMENT	Power	362
363	MOCCPWTUN	Priest Regulating Dam and Reservoir	MOCCASIN POWER TUNNEL	Power	363
364	PRIESTCOTT	Priest Regulating Dam and Reservoir	PRIEST COTTAGE	Joint	364
365	PRIESTDM	Priest Regulating Dam and Reservoir	PRIEST DAM	Power	365
366	PRWT1	Priest Regulating Dam and Reservoir	PRIEST DOMESTIC WATER TANK	Joint	366
367	MCPSTORE		MOCCASIN GENERAL STORE BLDG		367
368	KPHASS		KIRKWOOD P.H. AUTO SPRINKLER SYSTEM		368
369	ELSURVCAB		ELEANOR MIGUEL MEADOW SURVEY CABIN		369
370	GRP		(OLD) GRANITE PORTAL LINE		370
371	JONESPOINT		JONES POINT MICROWAVE COMMUNICATION SITE		371
372	JPCSBATA		JONES POINT BATTERY BANK *A* (3 12 VOLT GELL CELL		372

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373	JPCSBATB		JONES POINT BATTERY BANK *B* (3 12 VOLT GELL CELL		373
374	JPCSBLDG		JONES POINT COMM SITE EQUIP BUILDING		374
375	JPDISH1		JONES PIONT ANTENNA DISH PATH 1 TO DUCKWALL REPEAT		375
376	JPDISH2		JONES PIONT ANTENNA DISH PATH 2 TO INTAKE SWITCHYA		376
377	JPPVCTRLA		JONES POINT PHOTOVOLTAIC CHARGER CONTROL BATTERY B		377
378	JPPVCTRLB		JONES POINT PHOTOVOLTAIC CHARGER CONTROL BATTERY B		378
379	JPSOLPNLA		JONES POINT SOLAR PANNELS *A*		379
380	JPSOLPNLB		JONES POINT SOLAR PANNELS *B*		380
381	JPTOWER		JONES PIONT TOWER STRUCTURE		381
382	JPTXALARM		JONES POINT REPEATER TRANSMIT ALARM UNIT		382
383	MCPTV		MOCCASIN CABLE TELEVISION SYS		383
384	OAKLAND		OAKLAND EQUIPMENT AND BUILDINGS		384
385	BMIS		MAINFRAME COMPUTER IN S.F.		385
386	HH RRAS		ASSETS THAT ARE RETIRED OR NO LONGER IN SERVICE		386
387	SANFRAN		SAN FRANCISCO EQUIPMENT & BUILDINGS		387
388	VALDIV		VALLEY DIVISION EQUIPMENT		388
389	1155MKT		1155 MARKET STREET		389
390	COLLEGE		SF CITY COLLEGE		390
391	MOSCONE		MOSCONE CENTER		391
392	TESCT		TESLA COTTAGE		392
393	TESGAR		TESLA GARAGE		393
394	TESLAFUEL		TESLA PORTAL FUELING STATION		394
395	MOCCPENSRCV	Support Systems, Utilities and Other	MOCCASIN CAMP PENSTOCK SOUTH SIDE ROAD CULVERT	Joint	395
396	PRIESTAUXBUI	Support Systems, Utilities and Other	PRIEST RES. AUXILIARY BUILDING, CONTROL ROOM, SUBS	Joint	396
397	PRIESTDIRDCV	Support Systems, Utilities and Other	PRIEST DIRT ROADS PRIEST CULVERT	Joint	397
398	PRIESTDIRTRD	Support Systems, Utilities and Other	PRIEST AREA DIRT ROADS, PRIEST	Joint	398
399	PRIESTPARDCV	Support Systems, Utilities and Other	PRIEST AREA PAVED ROADS, PRIEST CULVERT	Joint	399
400	PRIESTPAVERD	Support Systems, Utilities and Other	PRIEST AREA PAVED ROADS, PRIEST	Joint	400
401	PRIESTRDS	Support Systems, Utilities and Other	PRIEST AREA ROADS, PRIEST	Joint	401
402	OSHBR	Support Systems, Utilities and Other	OSHAUGHNESSY TIMBER BRIDGE	Joint	402
403	OSHROADS	Support Systems, Utilities and Other	OSH AREA ROADS	Joint	403
404	CSTRGTNACRCV	Support Systems, Utilities and Other	PIPELINE TUNNEL RD. - CULVERTS	Joint	404
405	CSTRGTNLACCR	Support Systems, Utilities and Other	PIPELINE TUNNEL RD. - BIRD RD TO ALAMEDA EAST	Joint	405
406	DRDTOEEMRD	Support Systems, Utilities and Other	POWER LINE ACCESS RD - DIRT ACC. RD TO 2 TOWERS	Joint	406
407	EMRYRDACCRD	Support Systems, Utilities and Other	PIPELINE & PWRLINE ACCESS RD (EMERY RD - BIRD RD)	Joint	407
408	EMRYRDACRDCV	Support Systems, Utilities and Other	PIPELINE & PWRLINE ACCESS RD CULVERTS	Joint	408
409	FRHYPWLACCRD	Support Systems, Utilities and Other	FERRETTI ROAD TO HWY 120 TOWER LINE ROADS	Joint	409
410	FRHYPWLACRCV	Support Systems, Utilities and Other	FERRETTI ROAD TO HWY 120 TOWER LINE ROADS	Joint	410
411	FTDMPRACC	Support Systems, Utilities and Other	MARSHES FLAT TO MOCCASIN PEAK RADIO SITE ROAD ,	Joint	411
412	FTDMPRACCCV	Support Systems, Utilities and Other	MARSHES FLAT TO MOCCASIN PEAK RADIO SITE ROAD ,	Joint	412
413	HYMRPWLACCR	Support Systems, Utilities and Other	HWY 120 TO MERRELL ROAD TOWER LINE ROADS	Joint	413
414	ICPCHEL	Support Systems, Utilities and Other	CHERRY OIL TO ELEANOR ROAD, INTAKE /ELEANOR	Joint	414
415	ICPCHELVCV	Support Systems, Utilities and Other	CHERRY OIL TO ELEANOR ROAD CULVERT	Joint	415
416	ICPCHERRY	Support Systems, Utilities and Other	ROAD FROM INTAKE TO CHERRY VALLEY, EARLY INTAKE	Joint	416
417	ICPCHERRYCV	Support Systems, Utilities and Other	ROAD FROM INTAKE TO CHERRY VALLEY, EARLY INTAKE CULV	Joint	417
418	ICPHILLRD	Support Systems, Utilities and Other	ROAD-INTAKE HILL FROM RED HILLS TO INTAKE	Joint	418
419	ICPHILLRDCV	Support Systems, Utilities and Other	ROAD INTAKE HILLFROM RED HILLS TO INTAKE, CULVERTS	Joint	419
420	ICPHPHRD	Support Systems, Utilities and Other	CHERRY OIL TO HPH ROAD,INTAKE/HPH ROAD	Power	420
421	ICPHPHRDCV	Support Systems, Utilities and Other	CHERRY OIL ROADTO HPH ROAD,INTAKE/HPH ROAD CULVERT	Power	421
422	ICPMATHER	Support Systems, Utilities and Other	ROAD FROM TOP OF INTAKE HILL TO CAMP MATHER	Joint	422
423	ICPREDHILL	Support Systems, Utilities and Other	ROADWAY-HWY120 TO INTAKE HILL EARLY INTAKE	Joint	423

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424	ICPREDHILLCV	Support Systems, Utilities and Other	ROADWAY-HWY120 TO INTAKE HILL EARLY INTAKE	Joint	424
425	ICPROADS	Support Systems, Utilities and Other	INTAKE/CHERRY/MATHER/ELEANOR AREA ROADS	Joint	425
426	J59RRRPLACRD	Support Systems, Utilities and Other	POWER LINE ACCESS RD - RD J59 TO ROCK RIVER ROAD	Joint	426
428	MCDIRTRDSCV	Support Systems, Utilities and Other	MOCCASIN DIRT ROADS CULVERTS	Joint	428
429	MCPAVERDS	Support Systems, Utilities and Other	MOCCASIN AREA PAVED ROADS	Joint	429
430	MCPAVERDSCV	Support Systems, Utilities and Other	MOCCASIN AREA PAVED ROADS CULVERTS	Joint	430
431	MCPROADS	Support Systems, Utilities and Other	MOCCASIN AREA ROADS	Joint	431
433	MCPRRGCV	Support Systems, Utilities and Other	MOCCASIN TO PRIEST RAILROAD GRADE , MOCCASIN	Joint	433
434	MOCCPENSTSRD	Support Systems, Utilities and Other	MOCCASIN AREA ROADS PENSTOCK SOUTH SIDE MCP	Joint?	434
435	MOCTOMARSFL	Support Systems, Utilities and Other	MOCCASIN TO MARSH FLAT TOWER 239S TOWER LINE	Joint	435
436	MRPCPWLACCRD	Support Systems, Utilities and Other	MERRELL ROAD TO PRIEST TOWER LINE ROADS	Joint	436
437	MRPCPWLACRCV	Support Systems, Utilities and Other	MERRELL ROAD TO PRIEST TOWER LINE ROADS	Joint	437
438	MSJPWLACCRD	Support Systems, Utilities and Other	POWER LINE ACCESS RD - BIRD RD TO MISSION SAN JOSE	Joint	438
439	MT5-6ACRO	Support Systems, Utilities and Other	MOUNTAIN TUNNEL ACCESS ROAD TO 5-6 ADIT	Joint	439
440	MT5-6ACROCV	Support Systems, Utilities and Other	MOUNTAIN TUNNEL ACCESS ROAD TO 5-6 ADIT CULVERT	Joint	440
441	RMBWPLACCRD	Support Systems, Utilities and Other	PIPELINE ACCESS RD - RMB TO EMERY RD	Joint	441
442	RMBWPLACRDC	Support Systems, Utilities and Other	PIPELINE ACCESS CULVERT RD - RMB TO EMERY RD	Joint	442
443	RMBWPWLACCR	Support Systems, Utilities and Other	POWER LINE ACCESS RD - RMB TO J59	Joint	443
444	RRRLIMPTWLRD	Support Systems, Utilities and Other	POWER LINE ACCESS RD - ROCK RIVER ROAD LIME PIT	Joint	444
446	SFRFRPWLACV	Support Systems, Utilities and Other	SOUTH FORK RIVER TO FERRETTI ROAD TOWER LINE ROADS	Joint	446
447	WESTPORTALRD	Support Systems, Utilities and Other	WEST PORTAL AREA ROADS	Joint	447
448	WILRDTODACRD	Support Systems, Utilities and Other	POWER LINE ACCESS RD - WILMS ROAD TO DIRT ACC. RD	Joint	448
449	WPPAVERDSCV	Support Systems, Utilities and Other	WEST PORTAL AREA PAVED ROADS CULVERT	Joint	449
450	INTHSFPWLACC	Support Systems, Utilities and Other	TOP INTAKE HILL/ SOUTH FORK RIVER TOWER LINE ROADS	Joint	450
451	MARSFLDONPCV	Support Systems, Utilities and Other	MARSH FLAT TO DON PEDRO TOWER 243S TO TOWER 258S	Joint	451
452	MARSFLTODONP	Support Systems, Utilities and Other	MARSH FLAT TO DON PEDRO TOWER 243S TO TOWER 258S	Joint	452
453	MOCMARSFLCCV	Support Systems, Utilities and Other	MOCCASIN TO MARSH FLAT TOWER 239S TOWER LINE	Joint	453
454	MOCMARSFLCV	Support Systems, Utilities and Other	MOCCASIN TO MARSH FLAT TOWER 239S TOWER LINE	Joint	454
455	PRMCPWLACCRD	Support Systems, Utilities and Other	PRIEST TO MOCCASIN TOWER LINE ROADS	Joint	455
456	VDPLACCRD	Support Systems, Utilities and Other	ALL PIPELINE ACCESS ROADS	Joint	456
457	ICPMATHERCV	Support Systems, Utilities and Other	ROAD FROM TOP OF INTAKE HILL TO CAMP MATHER CULVER	Joint	457
458	V-HH-EQP	Support Systems, Utilities and Other	HEAVY EQUIPMENT	Joint	458
459	DWTXALARM	Support Systems, Utilities and Other	DUCKWALL REPEATER TRANSMIT ALARM UNIT	Joint	459
460	MPRRALMRX	Support Systems, Utilities and Other	MPR REPEATER ALARM RECEIVER	Joint	460
461	MPRSCADA	Support Systems, Utilities and Other	MOCCASIN PEAK RADIO SITE RTU	Joint	461
462	SCADA	Support Systems, Utilities and Other	HHWP SCADA SYSTEM	Joint	462
463	SCADAMSTER	Support Systems, Utilities and Other	NEW L&G 6800 SCADA MASTER	NA	463
464	SCADAMSTR	Support Systems, Utilities and Other	SCADA MASTER STATION A & B	NA	464
465	SCADAMSTR-TG	Support Systems, Utilities and Other	SCADA MASTER, NEW TG8000 EMS SCADA	NA	465
466	HHMOCCNET	Support Systems, Utilities and Other	PROJECT NOVELL 386 NETWORK	NA	466
467	BLKNGCARR	Support Systems, Utilities and Other	BLOCKING CARRIER SYSTEMS	Power	467
468	BORCS	Support Systems, Utilities and Other	BURNOUT RIDGE COMMUNICATION SITE	Joint	468
469	BORMICROWAV	Support Systems, Utilities and Other	BURN OUT RIDGE MICROWAVE COMMUNICATION SITE	Joint	469
470	COMM	Support Systems, Utilities and Other	HHWP COMMUNICATION SYSTEMS	Joint	470
471	COMPTREQP	Support Systems, Utilities and Other	COMPUTER EQUIP, ELECTRONIC DEVICES & SECURITY KEYS	Joint	471
472	CTSMICROWAVE	Support Systems, Utilities and Other	CHERRY MICROWAVE COMMUNICATION SITE	Joint	472
473	CVCS	Support Systems, Utilities and Other	CHERRY VALLEY COMMUNICATION SITE	Joint	473
474	DATACOMM	Support Systems, Utilities and Other	DATA COMMUNICATION SYSTEMS	Joint	474
475	DUCKWALL	Support Systems, Utilities and Other	DUCKWALL MICROWAVE COMMUNICATION SITE	Joint	475
476	DWCSBATA	Support Systems, Utilities and Other	COMM SITE BATTERY BANK *A* (5-12 VOLT GELL CELL BA	Joint	476
477	DWCSBATB	Support Systems, Utilities and Other	COMM SITE BATTERY BANK *B* (5-12 VOLT GELL CELL BA	Joint	477

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478	DWCSBLDG	Support Systems, Utilities and Other	DUCKWALL COMM SITE EQUIP BUILDING	Joint	478
479	DWDISH1	Support Systems, Utilities and Other	DUCKWALL ANTENNA DISH PATH 1 TO JONES POINT REPEAT	Joint	479
480	DWDISH2	Support Systems, Utilities and Other	DUCKWALL ANTENNA DISH PATH 2 TO MOCCASIN PEAK REPE	Joint	480
481	DWPVCTRLA	Support Systems, Utilities and Other	DUCKWALL PHOTOVOLTAIC CHARGER CONTROL BATTERY BANK	Joint	481
482	DWPVCTRLB	Support Systems, Utilities and Other	DUCKWALL PHOTOVOLTAIC CHARGER CONTROL BATTERY BANK	Joint	482
483	DWSOLPNLA	Support Systems, Utilities and Other	DUCKWALL SOLAR PANNELS *A*	Joint	483
484	DWSOLPNLB	Support Systems, Utilities and Other	DUCKWALL SOLAR PANNEL *B*	Joint	484
485	DWTOWER	Support Systems, Utilities and Other	DUCKWALL TOWER STRUCTURE	Joint	485
486	ICPRAD	Support Systems, Utilities and Other	ICP RADIO BUILDING	Joint	486
487	ICPRADIOSITE	Support Systems, Utilities and Other	EARLY INTAKE RADIO SITE	Joint	487
488	IRSMICROWAVE	Support Systems, Utilities and Other	INTAKE MICROWAVE COMMUNICATION SITE	Joint	488
489	MCPMICROWAV	Support Systems, Utilities and Other	MOCCASIN CAMP MICROWAVE COMMUNICATION SITE BUILDING	Joint	489
490	MCPRADST	Support Systems, Utilities and Other	OLD MOCCASIN RADIO STATION BLDG	NA	490
491	MICROCOMM	Support Systems, Utilities and Other	MICROWAVE COMMUNICATION SYSTEMS	Joint	491
492	MPR	Support Systems, Utilities and Other	MOCCASIN PK. RADIO SITE	Joint	492
493	MPRBLDG	Support Systems, Utilities and Other	MOCCASIN PK. RADIO SITE BUILDING	Joint	493
494	MPRFRBBA	Support Systems, Utilities and Other	MPR FLOTROL RECTIFIER BATT BANK A	Joint	494
495	MPRFRBBB	Support Systems, Utilities and Other	MPR FLOTROL RECTIFIER BATT BANK B	Joint	495
496	MPRGEN	Support Systems, Utilities and Other	MOCCASIN PEAK RADIO SITE STAND-BY GENERATOR / LP	Joint	496
497	MPRGENCU	Support Systems, Utilities and Other	MPR STNBY GENERATOR CTRL UNIT	Joint	497
498	MPRHAL	Support Systems, Utilities and Other	MOCC PEAK RADIO BUILDING HALON SYS	Joint	498
499	OPTICCOMM	Support Systems, Utilities and Other	OPTICAL FIBER COMMUNICATION SYSTEMS	Joint	499
500	PPPCS	Support Systems, Utilities and Other	POOPENAUT PASS COMMUNICATION SITE	Joint	500
501	PPPMICROWAVE	Support Systems, Utilities and Other	POOPANAUNT PASS MICROWAVE COMMUNICATION SITE	Joint	501
502	RADIOCOMM	Support Systems, Utilities and Other	RADIO COMMUNICATION SYSTEMS	Joint	502
503	TELCOMM	Support Systems, Utilities and Other	TELEPHONE COMMUNICATION SYSTEMS	Joint	503
504	TRANFTRIP	Support Systems, Utilities and Other	TRANSFER TRIP SYSTEMS	Power	504
505	WESTPORTCS	Support Systems, Utilities and Other	WEST PORTAL COMMUNICATION SITE	Joint	505
506	PWRLNCARR	Support Systems, Utilities and Other	POWER LINE CARRIER SYSTEMS	Power	506
507	HHKEYS	Support Systems, Utilities and Other	HETCH HETCHY SECURITY KEYS, MOCCASIN	Joint	507
508	WSBSCADA	Facilities West of Moccasin Gate Tower	WARNERVILLE SHOP BLDG RTU	Joint	508
509	WSYSCADA	Facilities West of Moccasin Gate Tower	WARNERVILLE SWITCHYARD SCADA RTU	Joint	509
510	WSYCRB	Facilities West of Moccasin Gate Tower	WSY CONTROL ROOM/BUILDING, WSY	Power	510
511	WSYCT	Facilities West of Moccasin Gate Tower	WARNERVILLE COTTAGES	Joint	511
512	WSYDWS	Facilities West of Moccasin Gate Tower	WARNERVILLE DOMESTIC WATER SYSTEM , WARNERVILLE	Joint	512
513	WSYFUEL	Facilities West of Moccasin Gate Tower	WARNERVILLE FUELING STATION	Joint	513
514	WSYSHPS	Facilities West of Moccasin Gate Tower	WARNERVILLE SHOPS/OFFICE BUILDING	Joint	514
515	WSY	Facilities West of Moccasin Gate Tower	WARNERVILLE SWITCHYARD/SUBSTATION	Power	515
516	WSY115KVT1	Facilities West of Moccasin Gate Tower	115KV NUMBER 1 TRANSFORMER BUS	Power	516
517	WSY115KVT2	Facilities West of Moccasin Gate Tower	115KV NUMBER 2 TRANSFORMER BUS	Power	517
518	WSY115KVT3	Facilities West of Moccasin Gate Tower	115KV NUMBER 3 TRANSFORMER BUS	Power	518
519	WSYBUSTIE	Facilities West of Moccasin Gate Tower	WARNERVILLE SW YARD BUS TIE 230KV	Power	519
520	WSYDELG	Facilities West of Moccasin Gate Tower	WARNERVILLE SUB DELUGE SYSTEM	Power	520
521	WSYLINE5	Facilities West of Moccasin Gate Tower	WARNERVILLE SWITCHYARD H.V. LINE 5	Power	521
522	WSYLINE6	Facilities West of Moccasin Gate Tower	WARNERVILLE SWITCHYARD H.V. LINE 6	Power	522
523	WSYLINE7	Facilities West of Moccasin Gate Tower	WARNERVILLE SWITCHYARD 115KV LINE 7	Power	523
524	WSYLINE8	Facilities West of Moccasin Gate Tower	WARNERVILLE SWITCHYARD 115KV LINE 8	Power	524
525	WSYPGEL2BG	Facilities West of Moccasin Gate Tower	WSY PGE LINE 2 BELLOTA GREGG	Power	525
526	WSYPRORLY	Facilities West of Moccasin Gate Tower	WSY PROTECTIVE RELAYS	Power	526
527	WSYSUMP	Facilities West of Moccasin Gate Tower	WARNERVILLE SWITCH YARD SUMP PUMP	Power	527
528	WSYTB1	Facilities West of Moccasin Gate Tower	230KV NUMBER 1 TRANSFORMER BUS	Power	528

Major Hetch Hetchy Enterprise Existing System Assets

A 3
Item # C8.

Maximo Record Number	Maximo ID Location	SFPUC Facility Group	Facility	Classification	Maximo Record Number
529	WSYTB2&3	Facilities West of Moccasin Gate Tower	230KV BUS FOR NUMBER 2&3 XFMR	Power	529
530	WSYDWBFP	Facilities West of Moccasin Gate Tower	WARNERVILLE BACK FLOW PREVENTERS, WSY	Joint	530
531	OPVSCADA	Facilities West of Moccasin Gate Tower	OAKDALE PORTAL VALVEHOUSE RTU	Water	531
532	ARVHSCADA	Facilities West of Moccasin Gate Tower	ALBERS RD VALVE HOUSE SCADA RTU	Water	532
533	101PJ4VH	Facilities West of Moccasin Gate Tower	SJPL3 and SJPL4 JUNCTION VALVEHOUSE	Water	533
534	ALBERVH	Facilities West of Moccasin Gate Tower	ALBERS RD VALVE HOUSE	Water	534
535	ALMPORTAL	Facilities West of Moccasin Gate Tower	ALAMEDA EAST PORTAL	Water	535
536	AVH	Facilities West of Moccasin Gate Tower	ALAMEDA VALVE HOUSE #2	Water	536
537	CASHCRVH	Facilities West of Moccasin Gate Tower	CASHMAN CREEK VALVE HOUSE	Water	537
538	CSTRNGTNL	Facilities West of Moccasin Gate Tower	COAST RANGE TUNNEL / TESLA - SUNOL	Water	538
539	EMERYCOAUX	Facilities West of Moccasin Gate Tower	EMERY ROAD CROSSOVER AUX CONTROL BUILDING	Water	539
540	EMERYCOVH	Facilities West of Moccasin Gate Tower	EMERY ROAD CROSSOVER VALVE HOUSE	Water	540
541	FTDBRNAD	Facilities West of Moccasin Gate Tower	FOOTHILL TNL BROWNS TUNNEL ACCESS	Water	541
542	FTDRMBE	Facilities West of Moccasin Gate Tower	FOOTHILL TUNNEL RED MNTN BAR EAST	Water	542
543	FTDRMBSPH	Facilities West of Moccasin Gate Tower	RED MNTN BAR SIPHON , RED MOUNTAIN BAR	Water	543
544	FTDRMBSS	Facilities West of Moccasin Gate Tower	RED MNTN BAR EAST SURGE SHAFT , RED MOUNTAIN BAR	Water	544
545	FTHTNLDIV	Facilities West of Moccasin Gate Tower	FOOTHILL TUNNEL DIVISION	Water	545
546	OAKPORTAL	Facilities West of Moccasin Gate Tower	OAKDALE PORTAL VALVE HOUSES	Water	546
547	PELICANCOVH	Facilities West of Moccasin Gate Tower	PELICAN CROSSOVER VALVE HOUSE	Water	547
548	PELICANXOAUX	Facilities West of Moccasin Gate Tower	PELICAN CROSSOVER AUX CONTROL BUILDING	Water	548
549	PL2THSEAU	Facilities West of Moccasin Gate Tower	SJPL2, THROTTLING STATION #1, AUXILIARY	Water	549
550	PL2THSWAU	Facilities West of Moccasin Gate Tower	SJPL2, THROTTLING STATION #2, AUXILIARY	Water	550
551	RMBGATHOU	Facilities West of Moccasin Gate Tower	RED MOUNTAIN BAR WEST GATE HOUSE, RMB	Water	551
552	RMBSCADA	Facilities West of Moccasin Gate Tower	RED MTN. BAR SLIDE GATE RTU	Water	552
553	ROSELCOAUX	Facilities West of Moccasin Gate Tower	ROSELLE AVE CROSSOVER AUX BUILDING	Water	553
554	ROSELCOVH	Facilities West of Moccasin Gate Tower	ROSELLE AVE. CROSSOVER VALVE HOUSE	Water	554
555	RR	Facilities West of Moccasin Gate Tower	ROCK RIVER	Water	555
556	RRLSCADA	Facilities West of Moccasin Gate Tower	ROCK RIVER LIME PLANT RTU	Water	556
557	SJCSCADA	Facilities West of Moccasin Gate Tower	SAN JOAQUIN PIPELINE CROSS-OVER RTU	Water	557
558	SJPL	Facilities West of Moccasin Gate Tower	SAN JOAQUIN VALLEY PIPELINES	Water	558
559	SJPL2THSE	Facilities West of Moccasin Gate Tower	SAN JOAQUIN PIPELINE 2, THROTTLING STATION #1	Water	559
560	SJPL2THSW	Facilities West of Moccasin Gate Tower	SAN JOAQUIN PIPELINE 2, THROTTLING STATION #2	Water	560
561	SJPL3THS	Facilities West of Moccasin Gate Tower	SAN JOAQUIN PIPELINE 3,4 THROTTLING STATION	Water	561
562	SJVH	Facilities West of Moccasin Gate Tower	SAN JOAQUIN VALVE HOUSE	Water	562
563	SJVHAUXBLDG	Facilities West of Moccasin Gate Tower	SAN JOAQUIN VALVE HOUSE AUXILLARY BUILDING	Water	563
564	SJVSCADA	Facilities West of Moccasin Gate Tower	SAN JOAQUIN VALVEHOUSE RTU	Water	564
565	TESCHLOR	Facilities West of Moccasin Gate Tower	TESLA CHLORINATION BUILDING	Water	565
566	TESGENHSE	Facilities West of Moccasin Gate Tower	TESLA GENERATOR HOUSE	Water	566
567	TESLA-HH	Facilities West of Moccasin Gate Tower	TESLA PORTAL EQUIPMENT AND BLDGS	Water	567
568	TESPORTAL	Facilities West of Moccasin Gate Tower	TESLA PORTAL VALVE HOUSES	Water	568
569	TESPUMPHSE	Facilities West of Moccasin Gate Tower	TESLA PUMPHOUSE	Water	569
570	TPVSCADA	Facilities West of Moccasin Gate Tower	TESLA PORTAL VALVEHOUSE RTU	Water	570
571	TSLDWS	Facilities West of Moccasin Gate Tower	TESLA DOMESTIC WATER SYSTEM	Water	571
572	TSLSEWSYS	Facilities West of Moccasin Gate Tower	TESLA PORTAL SEWAGE SYSTEM	Water	572
573	TUTF	Facilities West of Moccasin Gate Tower	TESLA ULTRAVIOLET TREATMENT FACILITY	Water	573
574	TUVH	Facilities West of Moccasin Gate Tower	TESLA ULTRAVIOLET VALVE HOUSE	Water	574
575	VDHHSHAFT	Facilities West of Moccasin Gate Tower	HETCH HETCHY SURGE SHAFT	Water	575
576	VDOAKOVR	Facilities West of Moccasin Gate Tower	FTHL TNL OAKDALE PORTAL OVERFLOW SHAFT	Water	576
577	VPEDROADT	Facilities West of Moccasin Gate Tower	FOOTHILL TNL PEDRO ACCESS	Water	577
578	VDRMBW	Facilities West of Moccasin Gate Tower	RED MNTN BAR WEST	Water	578

3.04 Permanent Transfers of Individual Supply Guarantees and Minimum Annual Purchase Quantities

A. A Wholesale Customer that has an Individual Supply Guarantee may transfer a portion of it to one or more other Wholesale Customers, as provided in this section.

B. Transfers of a portion of an Individual Supply Guarantee must be permanent, as opposed to temporary or time-limited. Notwithstanding the previous sentence, a portion of an Individual Supply Guarantee that has been transferred under this section may be included in another transfer under this section at a later date. The minimum quantity that may be transferred is 1/10th of a MGD.

C. Transfers of a portion of a Minimum Annual Purchase Quantity may be included in transfers of a portion of an Individual Supply Guarantee and are subject to the same requirements for Individual Supply Guarantee transfers in this section as well as the following conditions:

1. Transferor of Minimum Annual Purchase Quantity. A Wholesale Customer subject to the minimum annual purchase requirements of Section 3.07.C may transfer both a portion of its Individual Supply Guarantee and a portion of its Minimum Annual Purchase Quantity to one or more Wholesale Customers that have an Individual Supply Guarantee. The process by which such a transfer may be proposed and approved is set forth in subparts D and E of this section. A Wholesale Customer that had a Minimum Annual Purchase Quantity at the start of the Term of this Agreement may not cumulatively transfer, over the course of one or multiple transfers, more than half (50%) of its Minimum Annual Purchase Quantity as first specified in Attachment E at the start of the Term of this Agreement. Wholesale Customers that had a Minimum Annual Purchase Quantity at the start of the Term of this Agreement may not cumulatively transfer, over the course of one or multiple transfers, more than 6 MGD of the total aggregate Minimum Annual Purchase Quantity specified in Attachment E at the start of the Term of this Agreement. A Wholesale Customer that received a Minimum Annual Purchase Quantity through a transfer under this section may cumulatively transfer, over the course of one or multiple transfers, a portion of or all of the Minimum Annual Purchase Quantity it received pursuant to this section. The effect of such a transfer will be a reduction in the transferor's Individual Supply Guarantee, specified in Attachment C, and a reduction in the transferor's

Minimum Annual Purchase Quantity, specified in Attachment E. The SFPUC and BAWSCA will update Attachments C and E to reflect such changes, pursuant to Section 3.04.F. The reduction in the transferor's permanent Minimum Annual Purchase Quantity shall become effective in the same fiscal year in which the transfer becomes effective.

2. Transferee of Minimum Annual Purchase Quantity. A Wholesale Customer that has an Individual Supply Guarantee may be the recipient, or transferee, of both a portion of Individual Supply Guarantee and a portion of Minimum Annual Purchase Quantity from another Wholesale Customer that has an Individual Supply Guarantee, whether or not the transferee is already subject to the minimum annual purchase requirements of Section 3.07.C. When such a transfer is approved and effective, the transferee will initially have a revised Individual Supply Guarantee and a Temporary Modified Minimum Annual Purchase Quantity, which will be reflected on Attachments C and E-1, respectively, pursuant to Section 3.04.F. A Temporary Modified Minimum Annual Purchase Quantity will become effective in the same fiscal year in which the transfer becomes effective. The transferee's Temporary Modified Minimum Annual Purchase Quantity will ultimately be replaced by a permanent Minimum Annual Purchase Quantity, as described in this sub-section, which will be reflected on Attachment E pursuant to Section 3.04.F.

3. Calculation of Temporary Modified Minimum Annual Purchase Quantity. The Temporary Modified Minimum Annual Purchase Quantity that a transferee receives from a transfer under this sub-section is the sum of (1) the average annual (fiscal year) quantity of water purchased by the transferee from the SFPUC (plus Imputed Sales, if applicable) in the most recent five previous non-drought fiscal years, plus (2) the relevant reduction in the transferor's Minimum Annual Purchase Quantity. For this calculation, the five previous non-drought fiscal years need not be consecutive. Notwithstanding the preceding sentences in this paragraph, if a transferee has an existing Temporary Modified Minimum Annual Purchase Quantity at the time of a new transfer under this sub-section, the transferee's new Temporary Modified Minimum Annual Purchase Quantity under the new transfer will be the sum of (1) the transferee's existing Temporary Modified Minimum Annual Purchase Quantity, plus (2) the relevant reduction in the transferor's Minimum Annual Purchase Quantity. Attachment E-2 contains sample calculations of the Temporary Modified Minimum Annual Purchase Quantity for transferees who are subject to, or not yet subject to, the minimum annual purchase requirements of Section 3.07.C.

4. Duration and Expiration of Temporary Modified Minimum Annual Purchase Quantity.

a. Once a transfer under this sub-section is approved and effective, the transferee is required to purchase from the SFPUC its Temporary Modified Minimum Annual Purchase Quantity until the quantity of water delivered annually to the transferee by the SFPUC meets or exceeds the Temporary Modified Minimum Annual Purchase Quantity for three consecutive fiscal years. It may take many years for the quantity of water delivered to meet or exceed this amount. The transferee's Temporary Modified Minimum Annual Purchase Quantity is subject to waiver by the SFPUC as described in Section 3.07.C. However, even in the event of such a waiver, a fiscal year in which the transferee still purchases from the SFPUC an amount of water that meets or exceeds its Temporary Modified Minimum Annual Purchase Quantity will count as a fiscal year in which the transferee has met or exceeded its Temporary Modified Minimum Annual Purchase Quantity for the purposes of this paragraph.

b. Once the quantity of water delivered to the transferee by the SFPUC reaches the milestone described in the preceding paragraph, the transferee will no longer be subject to the Temporary Modified Minimum Annual Purchase Quantity. Instead, the transferee will have a new permanent Minimum Annual Purchase Quantity, which will equal the sum of (1) its previous Minimum Annual Purchase Quantity, if applicable, plus (2) the relevant reduction in the transferor's Minimum Annual Purchase Quantity. The transferee's new permanent Minimum Annual Purchase Quantity will be reflected on Attachment E, and its expired Temporary Modified Minimum Annual Purchase Quantity will be removed from Attachment E-1, pursuant to Section 3.04.F. Any other Temporary Modified Minimum Annual Purchase Quantities of the transferee will remain in effect on Attachment E-1.

D. Transfers of portions of Individual Supply Guarantees, including transfers of portions of Minimum Annual Purchase Quantities, are subject to approval by the SFPUC.

SFPUC review is limited to determining (1) whether a proposed transfer complies with the Act, and (2) whether the affected facilities in the Regional Water System have sufficient capacity to accommodate delivery of the increased amount of water to the proposed transferee.

E. The participants in a proposed transfer shall provide written notice to the SFPUC and BAWSCA specifying (1) the amount of the Individual Supply Guarantee proposed to be transferred, (2) the proposed effective date of the transfer, which shall not be less than 60 days

after the notice is submitted to the SFPUC, and (3) the Individual Supply Guarantees of both participants resulting from the transfer. ~~If a proposed transfer includes the transfer of a portion of Minimum Annual Purchase Quantity, then the participants will provide additional written notice specifying~~ (4) the amount of the Minimum Annual Purchase Quantity proposed to be transferred, (5) transferee's Temporary Modified Minimum Annual Purchase Quantity and permanent Minimum Annual Purchase Quantity under the transfer, and (6) the transferor's new Minimum Annual Purchase Quantity under the transfer. The SFPUC may require that the participants in any proposed transfer provide additional information reasonably necessary to evaluate the operational impacts of the ~~transfer~~proposed transfer and any additional information that will assist the SFPUC in its review of the proposed transfer. The SFPUC will not unreasonably withhold or delay its approval of a proposed transfer; if the SFPUC does not act on the written notice provided by the participants within 60 days, the transfer will be deemed to have been approved. An approved transfer becomes effective on the proposed effective date set forth in the written notice of the proposed transfer provided to the SFPUC and BAWSCA.

F. Within 30 days after the transfer has become effective, both the transferor and the transferee will provide written notice to the SFPUC and BAWSCA. By September 30 of each year during the Term, the SFPUC and BAWSCA will prepare an updated Attachment C, and updated Attachments E and E-1 where applicable, to reflect the effects of transfers occurring during the immediately preceding fiscal year. By September 30 of each year during the Term, the Individual Water Sales Contracts between San Francisco and any Wholesale Customers who are participants in a transfer under this Section will be amended with the written concurrence of San Francisco and those Wholesale Customers to reflect the effects of transfers occurring during the immediately preceding fiscal year, as necessary.

G. Amounts transferred will remain subject to pro rata reduction under the circumstances described in Section 3.02.C and according to the formula set forth in Attachment D.

H. A proposed transfer that does not satisfy the requirements of this section may be presented as an amendment to this Agreement pursuant to Section 2.03.

3.07 Restrictions on Purchases of Water from Others; Minimum Annual Purchases

A. Each Wholesale Customer (except for Alameda County Water District and the cities of Milpitas, Mountain View and Sunnyvale) agrees that it will not contract for, purchase or receive, with or without compensation, directly or indirectly, from any person, corporation, governmental agency or other entity, any water for delivery or use within its service area without the prior written consent of San Francisco.

B. The prohibition in subsection A does not apply to:

1. recycled water;
2. water necessary on an emergency and temporary basis, provided that the Wholesale Customer promptly gives San Francisco notice of the nature of the emergency, the amount of water that has been or is to be purchased, and the expected duration of the emergency; or
3. water in excess of a Wholesale Customer's Individual Supply Guarantee.

C. Alameda County Water District and the cities of Milpitas, Mountain View and Sunnyvale may purchase water from sources other than San Francisco, provided that San Francisco shall require that each purchase a minimum annual quantity of water from San Francisco. ~~These minimum quantities~~ Minimum Annual Purchase Quantities are set out in Attachment E and shall also be included in the Individual Water Sales Contracts between San Francisco and each of these four Wholesale Customers. ~~The minimum purchase requirement in these Individual Water Sales Contracts~~ Pursuant to Section 3.04, certain Wholesale Customers may also be required to purchase Temporary Modified Minimum Annual Purchase Quantities, set out in Attachment E-1, from San Francisco. Attachment E will be updated pursuant to Section 3.04 to reflect any reduction in existing Minimum Annual Purchase Quantities and any addition of new Minimum Annual Purchase Quantities when Temporary Modified Minimum Annual Purchase Quantities expire and are removed from Attachment E-1; Individual Water Sales Contracts between San Francisco and any Wholesale Customers who are participants in a transfer under Section 3.04 will similarly be amended, as necessary. After the end of each fiscal year, the SFPUC will send a written notice to each Wholesale Customer that is subject to the minimum annual purchase requirements of this section with a copy to BAWSCA. The notice will include: (1) the quantity of water delivered to the Wholesale Customer during the previous fiscal year; (2) whether or not the Wholesale Customer met its minimum annual purchase

requirement under this section; (3) any Imputed Sales charged to the Wholesale Customer; and (4) the status of any Temporary Modified Minimum Annual Purchase Quantity of the Wholesale Customer, if applicable. The minimum annual purchase requirements set out in Attachments E and E-1 will be waived during a Drought or other period of water shortage if the water San Francisco makes available to these Wholesale Customers is less than its ~~minimum-purchase quantity~~-Minimum Annual Purchase Quantity, and may be waived during a state of emergency declared by the Governor of California that impacts water supply use or deliveries from the Regional Water System.

2.03 Amendments

...

C. Amendments to Attachments. The following attachments may be amended with the written concurrence of San Francisco and BAWSCA on behalf of the Wholesale Customers:

<u>Attachment</u>	<u>Name</u>
<u>C</u>	<u>Individual Supply Guarantees (amendments reflecting section 3.04 transfers only)</u>
<u>E</u>	<u>Minimum Annual Purchase Quantities (amendments reflecting section 3.04 transfers only)</u>
<u>E-1</u>	<u>Temporary Modified Minimum Annual Purchase Quantities</u>
G	Water Quality Notification and Communications Plan (2019 Update of 2017 Plan, Rev. 6)
J	Water Use Measurement and Tabulation
L-1	Identification of WSIP Projects as Regional/Retail
N-1	Balancing Account/Rate Setting Calculation Table
N-2	Wholesale Revenue Requirement Schedules
N-3	Schedule of Projected Water Sales, Wholesale Revenue Requirement and Wholesale Rates
P	Management Representation Letter
R	Classification of Existing System Assets (Subject to Section 5.11)

Amendments to these attachments shall be approved on behalf of San Francisco by the Commission and on behalf of BAWSCA by its Board of Directors, unless the Commission by resolution delegates such authority to the General Manager of the SFPUC or the Board of Directors by resolution delegates such authority to the General Manager/CEO of BAWSCA.

RESOLUTION NO.

**A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF MILPITAS APPROVING A
MINIMUM PURCHASE TRANSFER FROM
THE CITY OF MOUNTAIN VIEW TO THE CITY OF EAST PALO ALTO**

WHEREAS, the City and County of San Francisco ("San Francisco") Public Utilities Commission ("SFPUC" or "Commission") operates the Regional Water System, which delivers water to water supply agencies in Alameda, San Mateo, and Santa Clara Counties (collectively, "the Parties"); and

WHEREAS, in April 2003, water supply agencies in Alameda, San Mateo and Santa Clara Counties established the Bay Area Water Supply and Conservation Agency ("BAWSCA"), as authorized by Water Code Section 81300 *et seq.*; and

WHEREAS, in November of 2018, San Francisco and the Wholesale Customers (the "Parties") entered into the Amended and Restated Water Supply Agreement ("WSA"); and

WHEREAS, the Parties have identified intra-system water transfers as one potential solution to long-term water reliability needs among the Wholesale Customers; and

WHEREAS, in 2017, the City of Mountain View ("Mountain View") and the City of East Palo Alto ("East Palo Alto") were interested in transferring 1.0 million gallons per day ("MGD") of Mountain View's Minimum Annual Purchase Quantity ("Minimum Purchase") to East Palo Alto, however, at the time, there was no procedure in the WSA to effectuate such a transfer without amending the WSA; and

WHEREAS, in 2017, Mountain View and East Palo Alto executed a water rights transfer agreement in which East Palo Alto agreed to pay Mountain View \$5 Million for the permanent transfer of all rights, title, interest to 1.0 MGD of Mountain View's Individual Supply Guarantee (ISG) to East Palo Alto; and

WHEREAS, in August 2018, BAWSCA and San Francisco provided the Wholesale Customers a revised Attachment C to the Water Supply Agreement reflecting the updated ISG amounts for Mountain View and East Palo Alto, as a result of the 1.0 MGD transfer of ISG from Mountain View to East Palo Alto; and

WHEREAS, Mountain View continues to be subject to a Minimum Purchase of 8.93 MGD and the financial obligation of paying for imputed sales for the portion of Minimum Purchase that it does not use; and

WHEREAS, in 2020, Mountain View and East Palo Alto began discussing a possible future transfer of a portion of Mountain View's Minimum Purchase to East Palo Alto; and

WHEREAS, on January 26, 2021, the SFPUC adopted the 2021 Amended and Restated Water Supply Agreement ("2021 WSA"), which includes a new procedure by which Wholesale Customers with ISGs may participate in permanent expedited transfers of a portion of Minimum Purchase and ISG, without creating new or different risks to the water supply and financial interests of Wholesale Customers not participating in such transfers; and

WHEREAS, the 2021 WSA has been or will be presented to the governing body of each Wholesale Customer, and if approved, will permit Wholesale Customers with an ISG to transfer and accept a portion of another Wholesale Customer's Minimum Purchase, if certain requirements are satisfied; and

WHEREAS, on April 20, 2021, East Palo Alto approved the conversion of the 1.0 MGD of Mountain View's ISG sold to East Palo Alto in 2017 into a transfer of up to 1.0 MGD of Mountain View's Minimum Purchase to East Palo Alto, in increments of 0.25 MGD or other amount, subject to the City Council's approval of an agreement for each incremental transfer and the approval of the Wholesale Customers and San Francisco; and

WHEREAS, on June 8, 2021, Mountain View approved the conversion of the 1.0 MGD of Mountain View's ISG sold to East Palo Alto in 2017 into a transfer of up to 1.0 MGD of Mountain View's Minimum Purchase to East Palo Alto, in increments of 0.25 MGD, subject to the City Council's approval of an agreement for each incremental transfer and the approval of the Wholesale Customers and San Francisco; and

WHEREAS, East Palo Alto and Mountain View are authorized and prepared to execute a negotiated agreement memorializing the terms and conditions of a 0.25 MGD transfer of Mountain View's Minimum Purchase to East Palo Alto; and

WHEREAS, as noted below, one of the conditions of the negotiated agreement between Mountain View and East Palo Alto is that, in exchange for the 0.25 MGD of Minimum Purchase transfer, Mountain View will provide East Palo Alto with an immediate Right-of-First Refusal for drought water transfers at the same volume as the Minimum Purchase transfer, pursuant to Appendix H of the 2021 WSA; and

WHEREAS, in conjunction with consideration of the 2021 WSA, East Palo Alto and Mountain View propose the Wholesale Customers and San Francisco approve, in advance, the terms and conditions for converting up to 1.0 MGD of Mountain View's ISG purchased by East Palo Alto in 2017 into a transfer of 1.0 MGD of Mountain View's Minimum Purchase to East Palo Alto, in 0.25 MGD increments, if Mountain View and East Palo Alto mutually agree to such incremental transfers in the future and provided the conditions outlined below are met; and

WHEREAS, if up to 1.0 MGD of Mountain View's ISG purchased by East Palo Alto in 2017 is converted into a transfer of up to 1.0 MGD of Mountain View's Minimum Purchase to East Palo Alto, up to 1.0 MGD of Minimum Purchase, in 0.25 MGD increments, will be counted towards the total Minimum Purchase that may be transferred pursuant to Section 3.04.C.1 of the 2021 WSA; and

WHEREAS, this parallel action continues to require the calculation of a Temporary Modified Minimum Annual Purchase Quantity, set out in Attachment E-1 in the 2021 WSA; however, the transferor, Mountain View, is responsible for the imputed sales associated with transfers to East Palo Alto up to 1.0 MGD, until the terms and conditions outlined below are satisfied; and

WHEREAS, in accordance with the water transfer provisions of the 2021 WSA, Mountain View and East Palo Alto will coordinate with San Francisco and BAWSCA to document Temporary Modified Minimum Annual Purchase Quantities to be included on Attachment E-1, transferred Minimum Annual Purchase Quantities to be included on Attachment E, when timely, and amendments to each cities' Individual Water Sales Contract with San Francisco.

NOW, THEREFORE, BE IT RESOLVED that the City Council of the City of Milpitas finds and resolves as follows:

1. The City Council approves, in advance, the conversion of up to 1.0 MGD of Mountain View's ISG, sold to East Palo Alto in 2017 into a transfer of 1.0 MGD of Mountain View's ISG plus up to 1.0 MGD of Mountain View's Minimum Purchase to East Palo Alto, in 0.25 MGD increments, if all of the following terms and conditions are satisfied:
 - a. Mountain View will transfer up to 1.0 MGD of its Minimum Purchase to East Palo Alto, in increments of 0.25 MGD, subject to the Mountain View City Council's and the East Palo Alto City Council's approval of an agreement for each incremental transfer.

- b. For each incremental transfer, a Temporary Modified Minimum Annual Purchase Quantity will be calculated for East Palo Alto that is equal to the City's five-year average water use from the SFPUC for the most recent non-drought years prior to the 2017 ISG purchase, plus the incremental transfer amount(s).
- c. For each incremental transfer, Mountain View will maintain, and be responsible for paying any imputed sales for, its Minimum Purchase requirement in effect at that time, as set forth in Attachment E of the WSA, including up to 1.0 MGD ISG transfer to East Palo Alto, until East Palo Alto's water use meets the Temporary Modified Minimum Annual Purchase Quantity for three consecutive years.
- d. East Palo Alto will not be required to pay imputed sales associated with the Temporary Modified Minimum Annual Purchase Quantity for any incremental transfer of the 1.0 MGD of Mountain View's Minimum Purchase requirement.
- e. For each incremental transfer, once East Palo Alto has met the Temporary Modified Minimum Annual Purchase Quantity for three consecutive years, the incremental portion of Mountain View's Minimum Purchase transferred to East Palo Alto will become East Palo Alto's Minimum Purchase, and Mountain View's Minimum Purchase will be reduced by an equivalent amount. East Palo Alto's new Minimum Purchase will be included in Attachment E and both cities' Individual Water Sales Contracts will be updated to reflect this transfer.
- f. With exception of the incremental transfers that are the subject of this resolution and the agreement between East Palo Alto and Mountain View described herein, any additional transfers of Minimum Purchase, either from another Wholesale Customer or from Mountain View in excess of the 1.0 MGD, are subject to Section 3.04 of the 2021 WSA.

PASSED AND ADOPTED this (date here) by the following vote:

AYES:

NOES:

ABSENT:

ABSTAIN:

ATTEST:

APPROVED:

Wendy Wood, City Clerk

Rich Tran, Mayor

APPROVED AS TO FORM:

Christopher J. Diaz, City Attorney

**MINIMUM WATER PURCHASE TRANSFER AGREEMENT
BETWEEN THE CITY OF EAST PALO ALTO
AND THE CITY OF MOUNTAIN VIEW**

This MINIMUM WATER PURCHASE TRANSFER AGREEMENT (“Agreement”) is entered into on this ____ day of November 2021, by and between the CITY OF MOUNTAIN VIEW, a California charter city and municipal corporation, whose address is 500 Castro Street, P.O. Box 7540, Mountain View, California, 94039-7540 (hereinafter “Mountain View”), and the CITY OF EAST PALO ALTO, a municipal corporation, whose address is 2415 University Avenue, Second Floor, East Palo Alto, California, 94303 (hereinafter “East Palo Alto”), (Mountain View and East Palo Alto hereinafter collectively “Parties” or individually “Party”).

RECITALS

A. WHEREAS, Mountain View and East Palo Alto purchase drinking water from the San Francisco Regional Water System, under the terms of the *Water Supply Agreement between the City and County of San Francisco and Wholesale Customers in Alameda County, San Mateo County, and Santa Clara County*, adopted in 2009 and as amended (“Water Supply Agreement”). As part of the Water Supply Agreement, Mountain View and East Palo Alto each have an individual supply guarantee (“Supply Guarantee”), and Mountain View has a Minimum Annual Purchase Quantity (“Minimum Purchase”); and

B. WHEREAS, in 2017, Mountain View transferred one (1.0) million gallons per day (“MGD”) of Mountain View’s Supply Guarantee to East Palo Alto in exchange for a one-time payment of Five Million Dollars (\$5,000,000). At the time of the 2017 transfer, the Water Supply Agreement did not allow for transfers of Minimum Purchase among the Wholesale Customers, as defined below. Since that time, an amendment to the Water Supply Agreement has been negotiated that, if approved, will allow future combined transfers of Minimum Purchase and Supply Guarantee between Wholesale Customers that have Supply Guarantees (“2021 Amendment”); and

C. WHEREAS, in conjunction with consideration of the 2021 Amendment, Mountain View and East Palo Alto have proposed that the Parties to the Water Supply Agreement, Wholesale Customers, and the City and County of San Francisco (“San Francisco”), approve, in advance, conversion of the 2017 Supply Guarantee transfer from Mountain View to East Palo Alto into a Supply Guarantee transfer that includes a Minimum Purchase transfer of up to one (1.0) MGD, in twenty-five hundredths (0.25) MGD increments (“Proposed Conversion”); and

D. WHEREAS, East Palo Alto and Mountain View have approved the Proposed Conversion and authorized their City Managers to negotiate and execute an agreement

transferring twenty-five hundredths (0.25) MGD of Mountain View's Minimum Purchase to East Palo Alto; in exchange, Mountain View will provide East Palo Alto with the right of first refusal for drought water transfers conducted, pursuant to Attachment H of the Water Supply Agreement, in the same volume of approved Minimum Purchase transfers. These actions were approved by the East Palo Alto City Council on April 20, 2021 and by the Mountain View City Council on June 22, 2021; and

E. WHEREAS, this Agreement sets forth the terms and conditions negotiated between Mountain View and East Palo Alto for the Proposed Conversion and initial twenty-five hundredths (0.25) MGD Minimum Purchase transfer. Any future incremental Minimum Purchase transfers beyond twenty-five hundredths (0.25) MGD, up to one (1.0) MGD, will require approval by East Palo Alto and Mountain View, subject to any additional terms and conditions negotiated at that time in accordance with Article B, Section 4, of this Agreement. Nothing in this Agreement obligates East Palo Alto and/or Mountain View to enter into future additional incremental Minimum Purchase transfers; and

F. WHEREAS, in the event Mountain View engages in a transfer of Supply Guarantee and Minimum Purchase to East Palo Alto beyond the one (1.0) MGD contemplated in this Agreement, or any other transfer of Supply Guarantee and Minimum Purchase, the terms of the Water Supply Agreement will apply.

AGREEMENT

ARTICLE A. DEFINITIONS.

As used in this Agreement, the following terms have the following meanings:

1. **"Agreement"** refers to this Minimum Water Purchase Transfer Agreement, by and between East Palo Alto and Mountain View.
2. **"BAWSCA"** refers to the Bay Area Water Supply and Conservation Agency.
3. **"Imputed Sales"** means payment for water above a Wholesale Customer's metered water purchases from San Francisco and below: (a) the Minimum Annual Purchase Quantity, as specified in Attachment E of the Water Supply Agreement; or (b) the Temporary Modified Minimum Annual Purchase Quantity, as specified in Attachment E-1 of the Water Supply Agreement.
4. **"Individual Supply Guarantee"** and **"Supply Guarantee"** refer to each Wholesale Customer's share of the Wholesale Customers' Supply Assurance from San Francisco, as shown in Attachment C of the Water Supply Agreement.

5. **“Individual Water Sales Contract”** refers to the contract between each Wholesale Customer and San Francisco contemplated in Section 9.01 of the Water Supply Agreement.
6. **“MGD”** refers to an average flow rate measured in million gallons per day.
7. **“Minimum Annual Purchase Quantity”** and **“Minimum Purchase”** refer to the minimum amount of water that a Wholesale Customer agrees to purchase from San Francisco annually, as specified in Attachment E of the Water Supply Agreement.
8. **“San Francisco”** refers to the City and County of San Francisco.
9. **“Temporary Modified Minimum Annual Purchase Quantity”** and **“Temporary Minimum”** refer to the minimum amount of water that a Wholesale Customer agrees to purchase from San Francisco on a temporary basis, as specified in Attachment E-1 of the Water Supply Agreement.
10. **“Water Supply Agreement”** refers to the Water Supply Agreement between the City and County of San Francisco and Wholesale Customers in Alameda County, San Mateo County, and Santa Clara County, as may be amended from time to time.
11. **“Wholesale Customers”** means the twenty-six (26) water customers, identified in Section 1.02 of the Water Supply Agreement, who purchase water from San Francisco pursuant to the Water Supply Agreement.

ARTICLE B. GENERAL PROVISIONS.

1. **Term.** The terms of this Agreement are as follows:
 - a. **Effectivity.** This Agreement shall be effective upon approval by San Francisco and the Wholesale Customers representing at least two-thirds in number and seventy five percent (75%) of the quantity of water delivered by San Francisco to all Wholesale Customers during 2021 via resolutions adopted by the respective governing bodies.
 - b. **Expiration.** This Agreement shall expire concurrent with the Water Supply Agreement, which expires in 2034 unless extended by one (1) or both five (5) year extensions, authorized by Section 2.02.A and Section 2.02.B of the Water Supply Agreement. The term of this Agreement will not continue by virtue of renewal of the Water Supply Agreement pursuant to Section 2.02.C of the Water Supply Agreement unless a written amendment extending the term of this Agreement is agreed to by the Parties at that time and approved by San Francisco and the Wholesale Customers.

2. **Temporary Modified Minimum Annual Purchase Quantities.** Upon effectivity of this Agreement, the Bay Area Water Supply and Conservation Agency ("BAWSCA") will calculate a Temporary Modified Minimum Annual Purchase Quantity ("Temporary Minimum") for East Palo Alto that is equal to East Palo Alto's five (5) year average annual water purchase from San Francisco for the most recent nondrought years prior to the 2017 Individual Supply Guarantee transfer from Mountain View to East Palo Alto, plus increments of twenty-five hundredths (0.25) MGD as follows:

a. Temporary Minimum No. 1 (East Palo Alto's five (5) year average annual water purchase from San Francisco for the most recent nondrought years prior to the 2017 Individual Supply Guarantee transfer, plus twenty-five hundredths (0.25) MGD incremental transfer): $1.840 \text{ MGD} + 0.25 \text{ MGD} = 2.09 \text{ MGD}$.

b. Temporary Minimum No. 2 (prior Temporary Minimum, plus twenty-five hundredths (0.25) MGD incremental transfer): $2.09 \text{ MGD} + 0.25 \text{ MGD} = 2.340 \text{ MGD}$.

c. Temporary Minimum No. 3 (prior Temporary Minimum, plus twenty-five hundredths (0.25) MGD incremental transfer): $2.340 \text{ MGD} + 0.25 = 2.590 \text{ MGD}$.

d. Temporary Minimum No. 4 (prior Temporary Minimum, plus twenty-five hundredths (0.25) MGD incremental transfer): $2.590 \text{ MGD} + 0.25 \text{ MGD} = 2.840 \text{ MGD}$.

The calculations listed in Subsections b. through d. are included for illustrative purposes only. Any additional incremental transfer of the 1.0 MGD Minimum Purchase contemplated by this Agreement is subject to mutual approval as described in Section 4.b.

The Temporary Minimums listed above assume East Palo Alto does not receive any Minimum Purchase transfer from any other Wholesale Customer or a Minimum Purchase transfer from Mountain View in excess of the one (1.0) MGD that is the subject of this Agreement. In the event East Palo Alto receives a Minimum Purchase transfer from another Wholesale Customer, or a Minimum Purchase transfer from Mountain View in excess of the one (1.0) MGD that is the subject of this Agreement, the Temporary Minimums Nos. 2, 3, and 4 listed above are subject to change in accordance with Section 3.04 of the Water Supply Agreement, as amended, and as illustrated in the example included in Exhibit A.

3. **Payment of Imputed Sales.** East Palo Alto will not be required to pay Imputed Sales associated with any of the Temporary Minimums as set forth in Section 2 above. Mountain View will maintain responsibility for paying Imputed Sales associated with Mountain View's Minimum Annual Purchase Quantity ("Minimum Purchase"), as set forth in Attachment E of the Water Supply Agreement. Attachment E of the Water Supply Agreement will be updated to reflect Minimum Purchase transfers completed

pursuant to this Agreement as described in Section 4.c. below, adjusting East Palo Alto's and Mountain View's Minimum Purchases accordingly.

4. **Minimum Annual Purchase Quantity Transfers.**

a. **Initial Transfer.** East Palo Alto agrees to accept an initial transfer of twenty-five hundredths (0.25) MGD Minimum Purchase from Mountain View based on the conditions set forth herein.

b. **Additional Incremental Transfers.** Three (3) additional incremental transfers of twenty-five hundredths (0.25) MGD Minimum Purchase, up to one (1.0) MGD, may be mutually approved by Mountain View and East Palo Alto at any time during the duration of this Agreement. Additional terms and conditions consistent with the Water Supply Agreement may be negotiated between Mountain View and East Palo Alto and made part of this Agreement by amendment.

c. **Triggers.** For all incremental Minimum Purchase transfers pursuant to this Agreement mutually approved by East Palo Alto and Mountain View (initial or subsequent), once East Palo Alto's metered water purchases from San Francisco meet or exceed the corresponding Temporary Minimum set forth in Article B, Section 2, of this Agreement for three (3) consecutive fiscal years, one (1) increment of twenty-five hundredths (0.25) MGD of Mountain View's Minimum Purchase will be transferred to East Palo Alto.

d. **Future Transfers.** In the event Mountain View engages in a transfer of Supply Guarantee and Minimum Purchase to East Palo Alto beyond the one (1.0) MGD contemplated in this Agreement, or any other transfer of Supply Guarantee and Minimum Purchase, the terms of the Water Supply Agreement will apply.

5. **Drought Transfer Right of First Refusal.** In the event that Mountain View proposes to sell or otherwise transfer water pursuant to Attachment H of the Water Supply Agreement, East Palo Alto shall have the right of first refusal to purchase such water. This right of first refusal shall apply to the same volume of water as the total approved incremental Minimum Purchase transfer or transfers (initial and/or subsequent), at a price to be negotiated by the Parties.

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ARTICLE C. NOTIFICATIONS.

Mountain View agrees to provide BAWSCA and San Francisco with a copy of this Agreement, and any future amendments to this Agreement, so that BAWSCA and San Francisco may enact the following administrative actions related to this Agreement:

1. Modify Attachment E-1 of the Water Supply Agreement to reflect relevant Temporary Minimum(s) for East Palo Alto, as approved pursuant to this Agreement.
2. Modify Attachment E of the Water Supply Agreement to reflect updates to the Minimum Purchase volumes for Mountain View and East Palo Alto pursuant to the terms of this Agreement.
3. Modify the Individual Sales Contract for Mountain View and East Palo Alto to reflect updates to the Minimum Purchase volumes pursuant to the terms of this Agreement.
4. Track the total volume of Minimum Purchase transferred by the Wholesale Customers.

ARTICLE D. MISCELLANEOUS PROVISIONS.

1. **Entire Agreement.** This Agreement contains the entire understanding between the Parties with respect to the subject matter herein. There are no representations, agreements, or understandings (whether oral or written) between or among the Parties relating to the subject matter of this Agreement which are not fully expressed herein.
2. **Amendments.** This Agreement may be amended in writing and signed by both Parties.
3. **Authority to Execute.** The persons executing this Agreement on behalf of the Parties warrant that they are duly authorized to execute this Agreement.
4. **Headings.** The headings in this Agreement are inserted for convenience purposes only and shall not affect the terms of this Agreement.
5. **Notices.** Any notice given under this Agreement shall be in writing and shall be given by delivering the same to such Party in person, by delivering the same to such Party by reputable overnight courier or express service, or by sending the same to such Party by registered or certified mail, return receipt requested, with postage prepaid. The

address(es) of each Party for the giving of notices hereunder are, until changed as hereinafter provided, the following:

To MOUNTAIN VIEW: Public Works Director
City of Mountain View
500 Castro Street
P.O. Box 7540
Mountain View, CA 94039-7540

With a copy to: City Clerk
City of Mountain View
500 Castro Street
P.O. Box 7540
Mountain View, CA 94039-7540

To EAST PALO ALTO: City Manager
City of East Palo Alto
2415 University Avenue, Second Floor
East Palo Alto, CA 94303

With a copy to: Public Works Director
City of East Palo Alto
1960 Tate Street
East Palo Alto, CA 94303

Any notice will be deemed given on the date of delivery, on the date of refusal to accept delivery, or when delivery is first attempted but cannot be made due to a change of address for which no notice was given. A Party may change its notice address(es) at any time by giving written notice of such change to the other Party in the manner provided herein. Notice given by counsel shall be deemed given by the Party represented by such counsel.

6. **Applicable Laws and Venue.** This Agreement shall be construed and enforced pursuant to the laws of the State of California. Any suit, claim, or legal proceeding of any kind related to this Agreement shall be filed and heard in a court of competent jurisdiction in the County of Santa Clara.

7. **Counterparts.** This Agreement may be executed in counterparts, each of which shall be deemed to be an original, but all of which in the aggregate shall constitute one and the same instrument, and the Parties agree that signatures on this Agreement shall be sufficient to bind the Parties.

IN WITNESS WHEREOF, this Minimum Water Purchase Transfer Agreement, dated November ____, 2021, between the City of Mountain View and the City of East Palo Alto, is executed.

“MOUNTAIN VIEW”:
CITY OF MOUNTAIN VIEW,
a California charter city and municipal
corporation

“EAST PALO ALTO”:
CITY OF EAST PALO ALTO,
a California municipal corporation

By: _____
Kimbra McCarthy, City Manager

By: _____
Jaime M. Fontes, City Manager

Attest: _____
City Clerk

Attest: _____
City Clerk

APPROVED AS TO CONTENT:

APPROVED AS TO FORM:

Public Works Director

City Attorney

FINANCIAL APPROVAL:

Finance and Administrative
Services Director

APPROVED AS TO FORM:

City Attorney

Exhibit A

Illustrations of a Transfer of a Portion of Minimum Annual Purchase Quantity from Mountain View to East Palo Alto

Scenario 3: Transferee Already Subject to Temporary Minimum Annual Purchase Requirement

Item # C8.

Line #	Wholesale Customer	A Pre-Transfer Permanent Minimum Purchase ¹	B 5 Previous Non- Drought-Year Average Usage	C Existing Temporary Modified Minimum	D Minimum Purchase Transfer	E ² Temporary Modified Minimum Purchase ³ (TMMP)	F = A + D Post-Transfer Permanent Minimum ⁴
1	Transferor Mountain View (1st Trans)	8.930	N/A	N/A	(0.25)	N/A	8.680
2	Transferor Y	3.0	N/A	N/A	(1.0)	N/A	2.0
3	Transferor Mountain View (2nd Trans)	8.680	N/A	N/A	(0.25)	N/A	8.430
4	Transferee East Palo Alto						
5	Transfer 1: MV -> EPA	N/A	1.840	N/A	0.25	2.090 *	0.25
6	Transfer 2: Y -> EPA	N/A	N/A	2.090 *	1.0	3.090	1.25
7	Transfer 3: MV -> EPA	1.25	2.890	N/A	0.25	3.140 **	1.50

	Year 0 Pre-Transfer	Year 1 Transfer 1 Effective	Year 2 1st Year Meeting Temp Min 1	Year 3 Transfer 2 Effective	Year 4 3rd Year Meeting Temp Min 1	Year 5 1st Year Meeting Temp Min 2	Year 6	Year 7 3rd Year Meeting Temp Min 2	Year 8	Year 9 Transfer 3 Effective	Year 10 1st Year Meeting Temp Min 3	Year 11 2nd Year Meeting Temp Min 3	Year 12 3rd Year Meeting Temp Min 3	Year 13
Transferor Mountain View														
8 Permanent Minimum Purchase	8.930	8.930	8.930	8.930	8.930	8.680	8.680	8.680	8.680	8.680	8.680	8.680	8.680	8.430
9 Annual Purchase	7.797	7.797	7.797	7.797	7.797	7.797	7.797	7.797	7.797	7.797	7.797	7.797	7.797	7.797
10 = 8 - 9 Imputed Sales	1.133	1.133	1.133	1.133	1.133	0.883	0.883	0.883	0.883	0.883	0.883	0.883	0.883	0.633
11 = 9 + 10 Total Purchases	8.930	8.930	8.930	8.930	8.930	8.680	8.680	8.680	8.680	8.680	8.680	8.680	8.680	8.430
Transferor Y														
12 Permanent Minimum Purchase	3.0	3.0	3.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0
13 Annual Purchase	3.0	3.0	3.0	3.0	3.0	2.0	1.8	2.0	2.0	2.0	2.0	2.0	2.0	2.0
14 = 12 - 13 Imputed Sales	-	-	-	-	-	-	0.2	-	-	-	-	-	-	-
15 = 13 + 14 Total Purchases	3.0	3.0	3.0	3.0	3.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0
Transferee East Palo Alto														
16 Permanent Minimum Purchase	N/A	N/A	N/A	N/A	N/A	0.25	0.25	0.25	1.25	1.25	1.25	1.25	1.25	1.50
17 TMMP Not Financially Obligated	N/A	2.090	2.090	N/A ⁵	N/A ⁵	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
18 TMMP Financially Obligated	N/A	N/A	N/A	3.090	3.090	3.090	3.090	3.090	N/A	3.140	3.140	3.140	3.140	N/A
19 Annual Purchase	1.890	1.890	2.090	2.090	2.590	3.090	3.090	3.090	2.590	3.000	3.140	3.140	3.140	3.000
20=17or18-19 Imputed Sales	-	-	-	1.000	0.500	-	-	-	-	0.140	-	-	-	-
21 = 19 + 20 Total Purchases	1.890	1.890	2.090	3.090	3.090	3.090	3.090	3.090	2.590	3.140	3.140	3.140	3.140	3.000

¹ “Minimum Purchase” and "Permanent Minimum Purchase" are used in the tables in this Exhibit A as shorthand references to the term Minimum Annual Purchase Quantity.

² The Temporary Modified Minimum Purchase for Transfer 1 and Transfer 3 is E = B + D; the Temporary Modified Minimum Purchase for Transfer 2 is E = C + D. (See * and ** below for calculation details.)

³ If a transferee already has a Temporary Modified Minimum Annual Purchase Quantity, the additional Minimum Annual Purchase Quantity from transfer 2 is added to the transferee's existing Temporary Modified Minimum Annual Purchase Quantity, not to the transferee's 5 non-drought-year average usage.

⁴ Cumulative total, including transfers 1, 2, and 3.

⁵ Although EPA is assigned a new TMMP (3.090 mgd) due to Transfer 2, the three consecutive non-drought years requirement associated with the prior TMMP (2.090 mgd) resulting from Transfer 1 still exists.

As a result, EPA is assigned a permanent MP of 0.25 mgd in Year 5 after meeting the prior TMMP in Years 2-4, based on the example in this illustration.

* East Palo Alto Actual Purchase (MGD) in Previous Non-Drought Years

FY13-14	1.482	1st Transfer from MV starting FY17-18 (MV transferred 1mgd ISG to EPA in June 2017)
FY12-13	2.076	0.25 mgd
FY11-12	1.945	Average FY09-10 thru FY13-14
FY10-11	1.880	1.840 mgd
FY09-10	1.815	EPA's 1st Temporary Modified Minimum Purchase Would Be (MGD)
		2.090 mgd = 1.840 + 0.25

**	Year 4	2.590	3rd Transfer from MV starting Year 9
	Year 5	3.090	0.25 mgd
	Year 6	3.090	Average Year 4 thru Year 8
	Year 7	3.090	2.890 mgd
	Year 8	2.590	EPA's 3rd Temporary Modified Minimum Purchase Would Be (MGD)
			3.140 mgd = 2.890 + 0.25

Item # C8.



CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Approve the Pickleball Pilot Program at Gill Park and related Budget Action (Staff Contacts: Renee Lorentzen, Recreation and Community Services Director, 408-586-3409, Tony Ndah, Public Work Director, 408-586-2602)
Category:	Consent Calendar-Community Services and Sustainable Infrastructure
Meeting Date:	3/15/2022
	<u>Recommendation:</u> Approve the Pickleball Pilot Program at Gill Park Handball Courts and appropriate \$75,000 from the General Government CIP Fund to the Minor Sports Courts Rehabilitation Project

Background:

On December 14, 2021, the City Council approved a new Parks and Recreation Master Plan. A Park and Recreation Master Plan is a strategic document that studies the existing park system, facilities and recreation programming, and identifies a planning blueprint to improve, protect and expand the City's network of parks, facilities and recreational services for the future. As identified in the new Plan, key sports resonated with the community for installation and/or expansion for the growing community – one of which was Pickleball. As part of the approval of the Parks and Recreation Master Plan, Council engaged in an extensive discussion regarding Pickleball and a Pickleball Program Pilot (Pilot).

At the on February 8, 2022, 2023–27 Capital Improvement Program (CIP) Study Session, staff presented the cost of Pilot at Gill Park. At the Study Session, the City Council requested staff return to City Council at a future meeting to review and approve a Pickleball Pilot project. The proposed project would utilize and enhance two existing multi-use two handball/pickleball courts at Gill Park.

Currently, there are 10 existing recreational regulation and non-regulation pickleball courts in Milpitas available at various periods throughout the year at three locations. However, the City currently does not offer regulation pickleball courts dedicated only to pickleball.

Six pickleball courts at the Milpitas Sports Center are available indoors in the Large Gym through the Adult Drop-In Sport Program weekly on Tuesdays from 5:30 – 9 p.m., Wednesdays from 8 – 11 a.m., and every other Friday from 8 – 10:30 a.m. The large gym is not currently lined for regulation pickleball courts. City-owned nets and court delineators are set up by City Staff. Morning sessions are limited for approximately 8-weeks in the summer to accommodate youth sports camps in the Large Gym.

Two pickleball courts each at both the Browne Park and Gill Park Courts are on existing outdoor sports courts for Tennis and Handball, respectively. Pickleball court lines are painted per regulation size, however players must bring and set up their own nets. Utilization of the courts is first come first serve. Rules of Tennis courts are outlined in the City's Facility Use Manual, Section XIV. B-E.

- Court Time Limit: Courts must be relinquished to players waiting after one hour of play for singles or 1 hour 30 minutes for doubles.
- Waiting Players should state their intent of play to current occupants upon arrival.
- Maximum of four (4) players per court.
- No single player may use the court when others are waiting.

Analysis:

The implementation of a new Pickleball Pilot Program would include improvements to the physical program site at Gill Park, onsite storage of nets, newly established program hours on shared courts, and development of an ambassador program that engages volunteers responsible for setting up and removing nets for the program.

After discussion with a Pickleball community representative, the outline of the pilot program site work at Gill Park is as follows:

- Extension of concrete play surfaces to accommodate two full pickleball courts;
- Resurface and restripe court for pickleball per USA Pickleball Association;
- Installation of 4-foot tall fencing and gates;
- Miscellaneous maintenance tasks (e.g. painting, signage, tree removal, irrigation repairs/replacements), and;
- Purchase of storage unit and portable nets which will be stored on site.

Pilot Program Use and Hours Establishment

As mentioned above, the Pickleball Pilot Program will require data collection and community outreach to establish the new Pilot Program hours on shared courts. Initially, a brief staff observation period of court drop-in use to identify both high and low use patterns at the Gill Handball Courts needs to be conducted. This data will help to establish best pilot program hours and pilot court rules on the shared courts to maximize court usage with the least amount of disruption to the existing uses. Proposed Pilot Program hours and pilot court rules will be discussed with the Pickleball community. Any regular users of the handball courts will also need to be informed of the new pilot program hours at the site.

Pickleball Ambassador Program

Upon confirmation of the Pilot Program schedules, volunteers from the Pickleball community will need to be identified for the Ambassador Program. This program will engage a select group of volunteers who will have access to onsite storage and be responsible for setting up and removing nets for the program. Staff will establish schedules of committed volunteers for the program.

Program Launch timeline, Assessment and Follow Up

It is estimated that site work and program establishment will take approximately three months with construction and program development scheduled to occur concurrently. Staff issued an Invitation for Bids (IFB) on February 25, 2022, to solicit pricing from responsible contractors for the construction efforts needed for the pickleball courts. The bidding period will close on March 25, 2022. Staff will review the bids and award the contract to lowest responsive and responsible bidder to begin construction efforts.

Staff will conduct a bi-monthly assessment including but not limited to utilization, demand, and community feedback. A decibel assessment will also be conducted for any noise impacts to the surrounding neighborhood(s). If the project is approved, staff will return to Council upon the completion of the one-year pilot to report on utilization and community feedback, as well as recommendations for long-term solutions. Due to the estimated start date of the pilot program around July 1, usage data collected for the first 6 months of the pilot will primarily include fall and winter months where weather could affect usage levels. The length of the pilot program will also allow for the pickleball community to grow. Staff will provide a mid-program update to City Council via an information memorandum with data from the first 6 months of usage. Data will also include usage of the indoor Pickleball courts at the Milpitas Sports Center.

Fiscal Impact:

Pilot Program is estimated to not exceed \$75,000. Staff recommends funding the project by appropriating \$75,000 from the General Government CIP Fund to the Minor Sports Courts Rehabilitation Project (CIP 5113).

The action being considered is exempt from the provisions of the California Environmental Quality Act (CEQA) pursuant to Article 19 (Categorical Exemptions), Section 15301 – Existing Facilities (e).

Recommendation:

Approve the Pickleball Pilot Program at Gill Park Handball Courts and appropriate \$75,000 from the General Government CIP Fund to the Minor Sports Courts Rehabilitation Project CIP 5113.

Attachments:

1. Budget Change Form

City of Milpitas, California

BUDGET CHANGE FORM

Type of Change	From*		To*	
	Account	Amount	Account	Amount
Check one: ☐ Budget Appropriation ☐ Budget Transfer	330-2931 321-9515113153852	\$75,000 \$75,000	330-3940 321-951511374800	\$75,000 \$75,000

Approve the Pickleball Pilot Program at Gill Park Handball Courts and appropriate \$75,000 from the General Government CIP Fund to the Minor Sports Courts Rehabilitation Project

Background:

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Staff will conduct a bi-monthly assessment including but not limited to utilization, demand, and community feedback. A decibel assessment will also be conducted for any noise impacts to the surrounding neighborhood(s). If the project is approved, staff will return to Council upon the completion of the one-year pilot to report on utilization and community feedback, as well as recommendations for long-term solutions. Due to the estimated start date of the pilot program around July 1, usage data collected for the first 6 months of the pilot will primarily include fall and winter months where weather could affect usage levels. The length of the pilot program will also allow for the pickleball community to grow. Staff will provide a mid-program update to City Council via an information memorandum with data from the first 6 months of usage. Data will also include usage of the indoor Pickleball courts at the Milpitas Sports Center.

Fiscal Impact:

Pilot Program is estimated to not exceed \$75,000. Staff recommends funding the project by appropriating \$75,000 from the General Government CIP Fund to the Minor Sports Courts Rehabilitation Project (CIP 5113).

California Environmental Quality Act:

The action being considered is exempt from the provisions of the California Environmental Quality Act (CEQA) pursuant to Article 19 (Categorical Exemptions), Section 15301 – Existing Facilities (e).

Recommendation:

Approve the Pickleball Pilot Program at Gill Park Handball Courts and appropriate \$75,000 from the General Government CIP Fund to the Minor Sports Courts Rehabilitation Project CIP 5113.

☐ **Check if City Council Approval required.**

Meeting Date: March 15, 2022

Requested by:	Department Head: Renee Lorentzen	Date: March 15, 2022
Reviewed by:	Finance Director: Lauren Lai	Date: March 15, 2022
Date approved by City Council, if required:		Confirmed by:



CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Amend Resolution 7779 Delegating Authority to the Public Works Director to Take Emergency Action and Receive a Report on the Emergency Repair of Pump at the Main Lift Sewer Pump Station; and Determine By a Four-Fifths Vote There is a Need to Continue the Emergency Repair (Staff Contact: Tony Ndah, Public Works Director, 408-586-2602)
Category:	Consent Calendar-Community Services and Sustainable Infrastructure
Meeting Date:	3/15/2022
	<u>Recommendation:</u> (1) Amend Resolution 7779 delegating authority to the Public Works Director to take emergency action and award emergency contracts without giving notice soliciting competitive bids; (2) Receive a report from the Public Works Director on the emergency repair of pump at the Main Lift Sewer Pump Station; and (3) Determine by a four-fifths vote that there is a need to continue the emergency action.

Background:

State law allows the City Council to delegate authority to City staff to award emergency contracts for the repair or replacement of public facilities without seeking competitive bids. On September 2, 2008, the City Council approved Resolution 7779 relating to the City of Milpitas delegating to the Public Works Director the authority to take emergency action and to let emergency contracts without giving notice soliciting competitive bids.

Pursuant to Public Contract Code section 22050 and Council Resolution No. 7779, the Director of Public Works in the case of emergency may authorize a repair of a public facility and procure the work without giving notice for bids to let contracts. An emergency is defined as “a sudden, unexpected occurrence that poses a clear and imminent danger, requiring immediate action to prevent or mitigate the loss or impairment of life, health, property, or essential public services.” Additionally, State law requires that, as the authorized City official, the Public Works Director shall make after the fact reports to the City Council, not later than seven (7) days after the action, or at its next regularly scheduled meeting if that meeting will occur not later than fourteen (14) days after the action, as to the reasons why the emergency action was necessary and why the emergency would not permit a delay resulting from a competitive solicitation for bids. The City Council must review the emergency action to determine, by a four-fifths vote, that there is a need to continue the emergency action unless the Public Works Director has terminated the action prior to the City Council reviewing the emergency action.

The 2022-26 Adopted Capital Improvement Program, as approved by the City Council, included funding to rebuild or replace Pump No. 3 in, however Pump No. 3 failed before the project could be competitively bid. In order to keep the Main Lift Sewer Pump Station operating at design capacity and with working reserves that will be necessary during upcoming force main and San Jose Headworks construction projects, all four pumps need to be operational. In addition, current economic trends escalated the cost and delivery time to purchase a new pump beyond that programmed in the CIP to replace the pump. A new pump is approximately \$212,500.00 and requires a lead time of twenty-four weeks. The cost to rebuild the pump is significantly lower than the cost to purchase a new pump. The rebuild of Pump No. 3 costs approximately \$90,095.31 and requires a lead time of eight weeks. Due to the cost and lead time required to have the pump in working order and per the requirements public contract code, the Public Works Director executed a contract with Koffler Electrical on February 28, 2022 to complete the emergency repair of Pump No. 3 at Main Lift Pump Station located at 1425 North McCarthy Boulevard. Per the requirements of the Public Contract Code, the Public

Works Director is providing this emergency report to the City Council regarding the emergency repair of a pump at Main Lift Sewer Pump Station.

Analysis:

Due to the size of the repair at the Main Lift Sewer Pump Station and the urgent need to rebuild and put the pump back into operation, the Public Works Director determined the rebuild of the pump constituted an emergency because there was a clear and imminent danger, requiring immediate action to prevent or mitigate the loss or impairment of life, health, property, or essential public services and the emergency would not permit a delay by the competitive solicitation of bids. In order to know the extent of the cost to rebuild or replace the pump, a contractor was called out to pull the pump, take it back to their repair shop to disassemble, and inspect it. In accordance with Public Contract Code section 22050 and pursuant to authority delegated by the City Council under Council Resolution No. 7779, the Public Works Director authorized Koffler Electrical to complete the rebuild of Pump No. 3.

The total cost for the repair is approximately \$90,095.31 and the work is now underway. The Public Works Director seeks City Council approval to amend Resolution 7779 delegating the Public Works Director to take emergency action and award emergency contracts and determine there is a need to continue the emergency action. The agreement with Koffler has been executed and the repairs are currently underway.

Fiscal Impact:

There are sufficient funds available within CIP 6124 for Sewer Pump Station Rehabilitation for the emergency work at Main Lift Sewer Pump Station. CIP6124 funding source comes from the Sewer Infrastructure Fund. As of 02/22/2022, the balance for CIP 6124 is \$195,202.

California Environmental Quality Act:

The emergency repair work is exempt from CEQA, per CEQA Guidelines Section 15301, Existing Facilities and 15302, Replacement or Reconstruction. It is also exempt as emergency repairs pursuant to CEQA Guideline 15269.

Recommendations:

1. Amend Resolution 7779 delegating to the Public Works Director to take emergency action and award emergency contracts without giving notice soliciting competitive bids.
2. Receive a report from the Public Works Director on the emergency repair of pump at Main Lift Pump Station.
3. Determine by a four-fifths vote that there is a need to continue the emergency action.

Attachment:

1. Redlined Resolution 7779
2. Original Resolution 7779

RESOLUTION NO.

A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF MILPITAS DELEGATING TO THE PUBLIC WORKS DIRECTOR THE AUTHORITY TO TAKE EMERGENCY ACTION AND TO LET EMERGENCY CONTRACTS WITHOUT GIVING NOTICE SOLICITING COMPETITIVE BIDS

WHEREAS, in the event of an emergency which results in damage to City public facilities requiring immediate remedial action, it would be detrimental to public health, safety, and welfare if the remedial action were delayed by the issuance of a notice for bids to let contracts; and

WHEREAS, Public Contract Code section 1102 defines an emergency as a sudden, unexpected occurrence that poses a clear and imminent danger, requiring immediate action to prevent or mitigate the loss or impairment of life, health, property, or essential public services; and

WHEREAS, pursuant to Sections 22035 and 22050 of the Public Contract Code, the City may undertake immediate action to repair or replace public facilities and to procure the necessary equipment, services, and supplies for those purposes, without giving notice for bids to let contracts, in the case of an emergency; and

WHEREAS, pursuant to Section 22050 of the Public Contract Code, the City Council, by a four-fifths vote, may delegate by resolution the authority to order such emergency action to the Public Works Director.

WHEREAS, on September 2, 2008, the City Council adopted Resolution No. 7779 delegating authority to the Public Works Director pursuant to Public Contract Code 22050 and this new resolution is intended to clarify, amend, and replace the prior resolution and shall control moving forward.

NOW THEREFORE, BE IT RESOLVED by the City Council of the City of Milpitas that:

1. The foregoing recitals are true and correct, are incorporated herein and by this reference made an operative part hereof.
2. Pursuant to Public Contract Code Sections 22035 and 22050(b)(1), the authority to order emergency remedial action and to let emergency contracts without giving notice is delegated to the Public Works Director by a four-fifths vote of this City Council.
3. If the Public Works Director, pursuant to the authorization set forth herein, orders any emergency action, he or she shall report to the City Council, not later than seven days after the action, or at its next regularly scheduled meeting if that meeting will occur not later than 14 days after the action, the reasons justifying why the emergency did not permit any delay that would have been caused by a competitive solicitation for bids and why the action was necessary to respond to the emergency.
4. The Public Works Director shall work with the Purchasing Agent to execute an emergency contract as soon as reasonably possible prior to starting the emergency work. Additionally, the Public Works Director shall have the authority to execute one or more change orders related to the emergency work.
5. The City Council shall continue to review the emergency action at every regularly scheduled meeting thereafter until the action is terminated. At each review, the City Council shall determine, by a four-fifths vote, whether there is a need to continue the action, unless the Public Works

Director terminates the action prior to the City Council reviewing the emergency action and making a determination pursuant to this resolution and Section 22050 of the Public Contract Code.

6. When the City Council reviews the emergency action pursuant to this resolution, it shall terminate the action at the earliest date that conditions warrant so that the remainder of the action may be completed by giving notice for bids to let contracts.

PASSED AND ADOPTED this 15th day of March 2022, by the following vote:

AYES:

NOES:

ABSENT:

ABSTAIN:

ATTEST:

RESOLUTION NO.

A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF MILPITAS DELEGATING TO THE PUBLIC WORKS DIRECTOR THE AUTHORITY TO TAKE EMERGENCY ACTION AND TO LET EMERGENCY CONTRACTS WITHOUT GIVING NOTICE SOLICITING COMPETITIVE BIDS

WHEREAS, in the event of an emergency which results in damage to City public facilities requiring immediate remedial action, it would be detrimental to public health, safety, and welfare if the remedial action were delayed by the issuance of a notice for bids to let contracts; and

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1. The foregoing recitals are true and correct, are incorporated herein and by this reference made an operative part hereof.
2. Pursuant to Public Contract Code Sections 22035 and 22050(b)(1), the authority to order emergency remedial action and to let emergency contracts without giving notice is delegated to the Public Works Director by a four-fifths vote of this City Council.
3. If the Public Works Director, pursuant to the authorization set forth herein, orders any emergency action, he or she shall report to the City Council, not later than seven days after the action, or at its next regularly scheduled meeting if that meeting will occur not later than 14 days after the action, the reasons justifying why the emergency did not permit any delay that would have been caused by a competitive solicitation for bids and why the action was necessary to respond to the emergency.
4. The Public Works Director shall work with the Purchasing Agent to execute an emergency contract as soon as reasonably possible prior to starting the emergency work. Additionally, the Public Works Director shall have the authority to execute one or more change orders related to the emergency work.
5. The City Council shall continue to review the emergency action at every regularly scheduled meeting thereafter until the action is terminated. At each review, the City Council shall determine, by a four-fifths vote, whether there is a need to continue the action, unless the Public Works

Director terminates the action prior to the City Council reviewing the emergency action and making a determination pursuant to this resolution and Section 22050 of the Public Contract Code.

6. When the City Council reviews the emergency action pursuant to this resolution, it shall terminate the action at the earliest date that conditions warrant so that the remainder of the action may be completed by giving notice for bids to let contracts.

PASSED AND ADOPTED this 15th day of March 2022, by the following vote:

AYES:

NOES:

ABSENT:

ABSTAIN:

ATTEST:



CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Receive Monthly Report for Unhoused Services (Staff Contact: Sharon Goei, Building Safety and Housing Director, 408-586-3260)
Category:	Consent Calendar-Community Development
Meeting Date:	3/15/2022
	<u>Recommendation:</u> Receive January 2022 report for unhoused services.

Background:

On November 10, 2020, the City Council approved and authorized staff to enter into an agreement for homeless outreach, assessment, and street-based case management services with Santa Clara County Office of Supportive Housing. On March 1, 2021, the County's Homeless Engagement and Access Team (HEAT), via Abode Services, began conducting outreach to engage and provide resources to the City's unhoused residents.

On December 1, 2020, the City Council directed staff to implement a six-month pilot mobile shower and laundry Dignity on Wheels program with WeHOPE. The nonprofit service provider, WeHOPE, began providing mobile shower and laundry services every Sunday starting March 21, 2021, on the site on Winsor Street, immediately south of the Milpitas Library. On September 7, 2021, the City Council directed staff to continue the mobile shower and laundry program for an additional 12 months.

This report reflects the January 2022 progress for unhoused services.

Analysis:

In January 2022, the HEAT Team continued to collaborate with City staff and County Office of Supportive Housing to conduct outreach throughout the City of Milpitas to engage and provide resources to the City's unhoused residents. The HEAT Team provided basic needs items and transportation resources. The Team continued to foster rapport with unhoused residents to provide housing and employment resources, as well as to coordinate care with the Office of Supportive Housing. During the month of January, the HEAT Team enrolled 5 clients and completed 5 assessments. Adding to 116 clients enrolled and 119 clients assessed since services began in March 2021, this makes a total of 121 clients enrolled and 124 clients assessed. Since the HEAT Team has been conducting proactive outreach throughout Milpitas, they have been able to locate and connect with unhoused residents both at known and new locations. For the unhoused individuals that did not provide identifying information for the Team to enroll or assess, the Team provided basic needs items and community resources. See Attachment 2 for the HEAT Team January 2022 report.

During the month of January, WeHOPE provided four sessions to the unhoused community, providing a total of 59 showers and 26 loads of laundry, serving 25 individuals. See Attachment 3 for the WeHOPE Dignity on Wheels January 2022 report.

In addition to working closely with the above service providers, City departments continued to collaborate in providing assistance to the unhoused residents as well as addressing the health and safety of the community. Referrals to the HEAT Team continue to be provided through the City's referral process. This process has reduced internal messaging and maximized the HEAT Team's ability to quickly respond to requests for assessments and to provide updates to City staff. For a summary of the various activities and services for Milpitas unhoused residents as described above, refer to Attachment 1 for the January 2022 report for unhoused services.

Fiscal Impact:

There is no fiscal impact to the City budget other than staff time related to this item.

California Environmental Quality Act:

The action being considered has no potential for causing a significant effect on the environment and is exempt from the California Environmental Quality Act (CEQA) pursuant to CEQA Guidelines Section 15061(b)(3).

Recommendation:

Receive January 2022 report for unhoused services.

Attachments:

1. January 2022 report for unhoused services
2. January 2022 HEAT Team report
3. January 2022 WeHOPE Dignity on Wheels report

JANUARY 2022 REPORT FOR UNHOUSED SERVICES													Item # C
Outreach Location		Type	Jurisdiction	Unhoused Count	Date Counted	Date Referred	Clients Enrolled	Date Enrolled	Clients Assessed	Date Assessed	Clients Housed	Date Housed	Notes
1	Hillview Bridge	Encampment	Valley Water			2/26/2021							
2	Topaz Street 1	Encampment	City			N/A							
3	Serra Center	Encampment	Private Property			3/26/2021							
4	Ocean Supermarket	Encampment or Outreach	Private Property	1	1/21/2022	N/A	1	1/21/2022	1	1/21/2022			
5	Dixon Road 1	Encampment	City			3/25/2021							
6	Dixon Road 2	RV Vehicles	City			3/25/2021							
7	Calaveras Blvd Overpass	Encampment	City			3/19/2021							
8	Dempsey Road 1	Encampment	City			3/25/2021							
9	Sinclair Frontage Road	Encampment	Union Pacific Railroad			3/25/2021							
10	Yosemite Business Park	Encampment	Private Property			3/25/2021							
11	Gibraltar Court	Trailers	City			3/25/2021							
12	Topaz Street 2	Encampment	City			3/25/2021							
13	Railroad Court	Camp/Trailers	City			3/25/2021							
14	Abel Plaza	Encampment	Private Property			3/25/2021							
15	S. Main Street	Encampment	City			3/25/2021							
16	S. Abbott Avenue	Encampment	City (if on street) or County (if on County property)			3/25/2021							
17	W. Calaveras Blvd	Encampment	City			3/25/2021							
18	Ethyl Court	Camp/Cars	City			3/25/2021							
19	Hammond Way	Cars/Trailers	City			3/25/2021							
20	Coyote Creek Trail 1	Encampment	Valley Water			3/25/2021							
21	Coyote Creek Trail 2	Encampment	Valley Water			3/25/2021							
22	Coyote Creek Trail 3	Encampment	Valley Water			3/25/2021							
23	Calaveras Plaza Shopping Center	Outreach (contact made in non-encampment setting)	N/A			N/A							
24	Dignity on Wheels Mobile Shower and Laundry	Outreach (contact made in non-encampment setting)	N/A			N/A							
25	Dixon Landing Shopping Center	Outreach (contact made in non-encampment setting)	N/A			N/A							
26	Great Mall	Outreach (contact made in non-encampment setting)	N/A			N/A							
27	Milpitas Library	Outreach (contact made in non-encampment setting)	N/A			N/A							
28	Main Street	Outreach (contact made in non-encampment setting)	N/A			N/A							
29	Other (Street, Panhandle, Vehicle Dweller, or Unidentified Location)	Outreach (contact made in non-encampment setting)	N/A			N/A							
30	Dempsey Road 2	Encampment	Private Property			N/A							
31	Serra Center	Outreach (contact made in non-encampment setting)	N/A			N/A							
32	E. Calaveras Blvd	Outreach (contact made in non-encampment setting)	N/A			N/A							
33	Dempsey Road 3	Outreach (contact made in non-encampment setting)	N/A			N/A							
34	Galaxy Court	Outreach (contact made in non-encampment setting)	N/A			N/A							
35	Ranch Drive	Outreach (contact made in non-encampment setting)	N/A			N/A							
36	Jacklin Rd	Vehicle	City			N/A							
37	Folsom Ct	Outreach (contact made in non-encampment setting)	N/A			N/A							
38	Other (near Extended Stay)	Outreach (contact made in non-encampment setting)	N/A			N/A							
39	S. Park Victoria	Outreach (contact made in non-encampment setting)	N/A			N/A							
40	O'Toole Elms Park	Outreach (contact made in non-encampment setting)	City			N/A							
41	America's Best Value Inn	Outreach (contact made in non-encampment setting)	Private Property	1	1/7/2022	N/A	1	1/7/2022	1	1/7/2022			
42	Milpitas Sports Center Park	Outreach (contact made in non-encampment setting)	City	1	1/5/2022	N/A	1	1/5/2022	1	1/5/2022			
43	Foothill Park	Outreach (contact made in non-encampment setting)	City	2	1/12/2022	N/A	2	1/12/2022	2	1/12/2022			
			Total	5			5		5				

WeHOPE Dignity on Wheels Mobile Shower and Laundry	Session Location	Service Dates	Number of Sessions	Total Unduplicated Individuals Served	Showers Provided	Loads of Laundry Provided
	Milpitas Library	1/2/2022, 1/9/2022, 1/16/2022, 1/30/2022	4	25	59	26

Santa Clara County Office of Supportive Housing
 Abode Services
 Milpitas HEAT Team
 January 2022 Report

In January, Abode's HEAT staff continued to render outreach services throughout the City of Milpitas in collaboration with Milpitas PD and the City of Milpitas to locate, identify, and assess new individuals for housing services.

The team was successful in connecting with transient unhoused individuals at new and known locations. The Abode HEAT staff supplemented outreach efforts by providing basic needs items and transportation resources while in the field. In addition, the team continued to coordinate care with the Office of Supportive Housing staff and supported individuals selected for potential housing opportunities in completing various housing readiness tasks and managing their mental health stability. The team continued to oscillate to various community concern encampments and continued to foster rapport with the homeless communities in order to provide appropriate housing and employment resources.

The following table reflects the number of new outreach contacts, the total number of unhoused enrolled into the SCC HEAT program, as well as the number of VI-SPDAT assessments administered:

Milpitas HEAT Contact, Enrolled, Assessed Clients: January

Outreach Location	Outreach Contact	Enrolled	Assessments
Milpitas Outreach - Milpitas Sports park	1	1	1
01/05/2022	1	1	1
Milpitas Outreach (Vehicle Dweller)- Best Value Inn	1	1	1
01/07/2022	1	1	1
Milpitas Outreach - Foothill Park	2	2	2
01/12/2022	2	2	2
Milpitas Outreach-Ocean Market	1	1	1
01/21/2022	1	1	1
Grand Total	5	5	5

Milpitas Outreach= Contact made with client in non-encampment setting

Milpitas Encampment= Contact made at a location where a tent and/or other structures are used as shelter



Reporting Period		Total unduplicated individuals served during reporting period			Total unduplicated individuals served during contract term					Total Field Visits this month						
1/1/2022-1/31/2022		25			98					53						
									Age (for Field Visits)							
Session Locations		Service Date(s)	Hours	Unduplicated Individuals at Sessions	Showers Provided	Loads of Laundry Provided	>19	20-29	30-39	40-49	50-59	60-69	70-79	80+	Doesn't Know or Refused	
TOTALS FOR MONTH			16 hours	25	59	26	0	0	8	15	11	17	1	1	0	
Sundays		1/2/2022														
		1/9/2022														
		1/16/2022														
		1/30/2022														
Gender (unduplicated)						Ethnicity (for Field Visits)							Race (for Field Visits)			
Male	Female	Trans Female (M to F)	Trans Male (F to M)	Gender Non-Conforming	Doesn't Know or Refused	White	Black of African American	Asian	American Indian or Alaskan Native	Native Hawaiian or Other Pacific Islander	Multiple Races	Doesn't Know or Refused	Non-Hispanic/Non-Latino	Hispanic/Latino	Doesn't Know or Refused	
1	0	0	0	0	0	13	2	10	9	0	0	19	12	6	35	



CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Receive the 2021 Housing Element Annual Progress Report and Housing Successor Agency Annual Report and Authorize the Submittal of Both Reports to California Department of Housing and Community Development (HCD) and Governor's Office of Planning and Research (OPR) (Staff Contact: Sharon Goei, Building Safety and Housing Director, 408-586-3260 and Robert Musallam, Housing and Neighborhood Services Administrator, 408-586-3275)
Category:	Consent Calendar-Community Development
Meeting Date:	3/15/2022
	<u>Recommendation:</u> Receive the 2021 Housing Element Annual Progress Report and Housing Successor Agency Annual Report and authorize the submittal of both reports to California Department of Housing and Community Development (HCD) and Governor's Office of Planning and Research (OPR).

Background:

Government Code Section 65400 mandates that all cities and counties provide by April 1 of each year an Annual Progress Report of the Housing Element to the legislative body, the California Department of Housing and Community Development (HCD), and the Governor's Office of Planning and Research (OPR) on the status of the City's Housing Element and housing permit activity. More specifically, the State requests a report describing the community's progress in meeting its Regional Housing Needs Allocation (RHNA) goals to maintain, improve, and develop housing through permitting and housing related programs. The City's Housing Element was certified by the State when it demonstrated that adequate sites have been identified to accommodate the City's RHNA housing growth, whereas the Annual Report tracks the actual progress of permitting and constructing new housing. The reporting timeframe covers the RHNA cycle of 2015-2023.

In March 2015, a new State reporting requirement was established, which mandates that jurisdictions also submit a Housing Successor Agency Annual Report with the Annual Progress Report. The Housing Successor Annual Report details activities the Milpitas Housing Authority has undertaken over the 2020-2021 fiscal year relating to the Low and Moderate-Income Housing Asset Fund (LMIHAF). The format of the report is prepared in accordance with the forms adopted by HCD. Both reports are attached for reference.

Analysis:

The information that follows provides a summary of the City's housing production for calendar year 2021. The attachments include the full report to the California Department of Housing and Community Development and Office of Planning and Research. Some tables have been left blank because they do not apply.

Housing Element Annual Progress Report

Following recent changes in state law, this report tracks the entire development process from application through certificate of occupancy. The following table provides an overview which is followed by a breakdown for each of these development milestones. Some projects are recorded in several categories. For instance, applications for certain projects were submitted and entitled in 2021, and other projects were issued building permits and/or certificates of occupancy in 2021.

Housing Progress in 2021	
Type	Housing Units

Applications	193
Entitlements	110
Building Permits	229
Occupancy	97

Housing Applications

Attachment 1, Table A lists the housing development applications submitted to the Planning Department. In 2021, the City received applications to develop a total of 193 units. The below table summarizes this data. For full details, see Attachment 1, Table A.

Housing Applications Submitted in 2021					
Unit Type	Extremely Low / Very Low	Low	Moderate	Above Moderate	Total Units
Multifamily	0	0	0	2	2
ADU	19	17	17	5	58
Single Family	0	0	19	114	133
Two to Four Unit	0	0	0	0	0
Total	19	17	36	121	193

Housing Entitlements, Building Permits, and Occupancy

Attachment 1, Table A2 lists the projects that have completed the entitlement process, have been issued building permits, or have passed the final inspection conducted by the Building Safety and Housing Department. A few units in Table A were also entitled by the City in 2021 so they also appear on the Completed Entitlement section of Table A2.

In 2021, the City issued planning entitlements for 110 units. Fifty-one (51) of the units are deed restricted for low-income residents who earn up to 50% of the area median income (AMI). The below table summarizes entitlement data. For full details, see Attachment 1, Table A2.

Housing Entitlements Approved in 2021					
Unit Type	Extremely Low / Very Low	Low	Moderate	Above Moderate	Total Units
Multifamily	0	51	34	0	85
ADU	8	7	7	2	24
Single Family	0	0	0	1	1
Two to Four Unit	0	0	0	0	0
Total	8	58	41	3	110

Building permits are what the State uses to measure progress toward the City's Regional Housing Needs Allocation (RHNA) goals. In 2021, the City issued building permits for a total of 229 units. The below table summarizes building permit data. For full details, see Attachment 1, Table A2.

Housing Building Permits Issued in 2021					
Unit Type	Extremely Low / Very Low	Low	Moderate	Above Moderate	Total Units
Multifamily	91	10	0	1	102
ADU	10	10	9	3	32
Single Family	0	0	4	91	95
Two to Four Unit	0	0	0	0	0
Total	101	20	13	95	229

In 2021, the City conducted final inspection and issued occupancy for 97 housing units. The majority of these units were townhomes from older projects that were not subject to inclusionary policies. For full details, see Attachment 1, Table A2.

Housing Occupancy Issued in 2021					
Unit Type	Extremely Low / Very Low	Low	Moderate	Above Moderate	Total Units
Multifamily	0	0	0	0	0
ADU	14	5	5	1	25
Single Family	0	0	0	72	72
Two to Four Unit	0	0	0	0	0
Total	14	5	5	73	97

Overall Progress on RHNA Goals

While this report tracks all steps in the development cycle, RHNA production goals are measured by building permits issued. For the 2015-2023 RHNA cycle, the total housing production goal for the City of Milpitas is 3,290 housing units. The City has far exceeded its goal for above moderate-income housing units. In 2021, the City added 95 additional above moderate-income units and 134 affordable units.

The remaining RHNA goal is to permit 1,863 affordable units. This is summarized in the table below. For details on the City's yearly progress since 2015, see Attachment 1, Table B.

Milpitas RHNA by Income Level					
	Extremely Low / Very Low	Low	Moderate	Above Moderate	Total Units
RHNA Goals for 2015-2023	1,004	570	565	1,151	3,290
Building Permits 2015-2021	243	20	13	2,758	3,034
Remaining Balance of RHNA	761	550	552	0	1,863

Most jurisdictions throughout California have challenges meeting their RHNA goals, including those in the Bay Area. As housing production is a regional issue that transcends city boundaries and barriers, shared housing strategies can benefit all communities in the area. Toward this end, Housing and Planning staff regularly attend regional meetings and will continue to exchange best practices and lessons learned.

Housing Programs

The annual submittal also reports on the City's progress on implementing housing related policies and programs. The following highlights programs where the City made progress in 2021:

- Staff prepared amendments to the Affordable Housing Ordinance to encourage more on-site affordable housing production in 2021. Staff also proposed changes to add clarity and consistency throughout the ordinance. Staff presented these amendments to Council in early 2022. Council adopted these amendments to the Affordable Housing Ordinance on February 1, 2022.
- The City anticipates the construction of approximately over 300 new affordable units in the next few years. These will be built as stand-alone affordable housing and mixed-income housing in compliance with the City's Affordable Housing Ordinance.
- The City adopted its new General Plan in March 2021. The new General Plan identifies areas that will need to be predesignated for either greater residential densities or mixed uses that allow residential use.
- The City is also updating the Metro Specific Plan (formerly known as the Transit Area Specific Plan) and Gateway/Main St. Specific Plan (formerly known as the Midtown Specific Plan) with new design guidelines, densities, and land use designations. The City is also preparing Objective Design Standards for residential and mixed-use developments to establish clear and implementable design criteria which will help ensure that new projects are attractive and meet the intent of the City's General Plan.

- The City is implementing Housing Opportunity Zones and utilizing incentive-based zoning in its specific plan updates to provide incentives (permit streamlining, CEQA streamlining, objective design standards, and financial incentives) for affordable developers and mixed-income housing.
- The City prepared a Development Handbook and Accessory Dwelling Unit (ADU) Toolkit to clarify the City's development review process and ADU regulations. The City is also implementing an ADU Incentive Program and Safe ADU Legalization Program to encourage residents to obtain ADU permits to ensure that new ADUs and existing but unpermitted ADUs meet building codes and health and safety standards. These efforts are expected to improve customer service, reduce permit processing times, and streamline ADU production.
- The City Council continued funding the Rent Relief Program to provide assistance to Milpitas residents and families that have emergency housing needs such as rent, deposit relief, emergency hardship, eviction prevention, domestic violence relocation, child homelessness relief, and Section 8 Good Faith Deposit assistance.
- In fiscal year 2021-22, the City awarded Project Sentinel CDBG funds for Fair Housing assistance and for COVID-19 related rent relief/reduction services through negotiations with tenant, property owner, mortgage holder, and mediators. Project Sentinel also hosted one educational workshop on fair housing laws and the local eviction moratorium.

Housing Successor Agency Annual Report

The Housing Successor Annual Report (Attachment 2) addresses the requirements of California Health and Safety Code Section 34176.1(f) regarding the Low- and Moderate-Income Housing Asset Fund (LMIHAF). This Report outlines the financial and housing covenant details of the Milpitas Housing Authority (Housing Successor) for 2020-21 (Fiscal Year). The purpose of this Report is to provide the governing body of the Housing Successor an annual report on the housing assets and activities of the Housing Successor under Part 1.85, Division 24 of the California Health and Safety Code, in particular sections 34176 and 34176.1 (Dissolution Law).

This Report includes discussion on the deposits, ending balance, and expenditures from the LMIHAF, as well as a description of the Housing Successor's assets. The Report also discusses the Housing Successor's current projects, acquisitions of any real property since February 1, 2012, or any outstanding obligations. Finally, as required by law, three separate tests are discussed – the income test, senior housing test, and excess surplus test. The results of these tests are discussed in Attachment 2.

Policy Alternative:

Alternative: Do not accept or authorize the submittal of the Housing Element Annual Progress Report and Housing Successor Agency Annual Report to HCD and OPR.

Pros: None.

Cons: If the City does not submit the reports to HCD and OPR, the City would not be in compliance with Government Code Section 65400.

Reason not recommended: Per Government Code Section 65400, failure to submit the reports will result in a court order or judgment compelling compliance.

Fiscal Impact:

Receiving and submitting the Housing Element Annual Progress Report and Housing Successor Agency Annual Report to HCD and OPR will result in no fiscal impact to the City.

California Environmental Quality Act:

The action being considered has no potential for causing a significant effect on the environment and is exempt from the California Environmental Quality Act (CEQA) pursuant to CEQA Guidelines Section 15061(b)(3).

Recommendation:

Receive the 2021 Housing Element Annual Progress Report and Housing Successor Agency Annual Report and authorize the submittal of both reports to California Department of Housing and Community Development (HCD) and Governor's Office of Planning and Research (OPR).

Attachments:

1. Housing Element Annual Progress Report
2. Housing Successor Agency Annual Report

Jurisdiction	Milpitas	
Reporting Year	2021	(Jan. 1 - Dec. 31)
Planning Period	5th Cycle	01/31/2015 - 01/31/2023

ANNUAL ELEMENT PROGRESS REPORT
Housing Element Implementation

Note: "+" indicates an optional field

Cells in grey contain auto-calculation formulas

(CCR Title 25 §6202)

Table A
Housing Development Applications Submitted

Project Identifier					Unit Types		Date Application Submitted	Proposed Units - Affordability by Household Incomes								Total Approved Units by Project	Total Disapproved Units by Project	Streamlining	Density Bonus Applications		Application Status	Notes
1					2	3	4	5							6	7	8	9	10		11	12
Prior APN*	Current APN	Street Address	Project Name*	Local Jurisdiction Tracking ID*	Unit Category (SFA,SFD,2 to 4,5+,ADU,MH)	Tenure R=Renter O=Owner	Date Application Submitted+ (see instructions)	Very Low-Income Deed Restricted	Very Low-Income Non Deed Restricted	Low-Income Deed Restricted	Low-Income Non Deed Restricted	Moderate-Income Deed Restricted	Moderate-Income Non Deed Restricted	Above Moderate-Income	Total PROPOSED Units by Project	Total APPROVED Units by project	Total DISAPPROVED Units by Project	Was APPLICATION SUBMITTED Pursuant to GC 65913.4(b)? (SB 35 Streamlining)	Was a Density Bonus requested for this housing development?	Was a Density Bonus approved for this housing development?	Please indicate the status of the application.	Notes*
Summary Row: Start Data Entry Below								0	19	0	17	19	17	121	193	67	0					
	8636034	2001 Tarob Ct		P-SD21-0004	SFA	O	04/30/2021					5		27	32	32	0	No	No	N/A	Approved	
	2907009	1339 TERRA VISTA CT		P-SD21-0005	SFD	O	06/02/2021							1	1	0	0	No	No	N/A	Pending	
	8812022	355 S Temple Dr		P-SD21-0006	SFD	O	07/12/2021							1	1	1	0	No	No	N/A	Approved	
	2907010	1333 TERRA VISTA CT		P-SD21-0009	SFD	O	09/07/2021							1	1	0	0	No	No	N/A	Pending	
	2907014	1311 COUNTRYSIDE CT		P-SD21-0010	SFD	O	11/17/2021							1	1	0	0	No	No	N/A	Pending	
	4230008	489 Vista Ridge Dr		P-SD21-0011	SFD	O	11/19/2021							1	1	0	0	No	No	N/A	Pending	
	8641010	1752 HOURET CT		P-SD21-0012	SFA	O	12/01/2021					8		48	56	0	0	No	No	N/A	Pending	
	8641010	1752 HOURET CT		P-SD21-0012	ADU	O	12/01/2021	8			7		7	2	24	0	0	No	No	N/A	Pending	
	8625027	612 S MAIN ST		P-SD21-0013	SFA	O	12/17/2021					6		34	40	0	0	No	No	N/A	Pending	
	8803066	1129 Edsel Dr		P-SD21-0003	5+	R	04/05/2021							2	2	0	0	No	No	N/A	Pending	
	2220017	255 Heath St		P-ADU21-0002	ADU	O	01/19/2021		1						1	1	0	No	No	N/A	Approved	
	2210023	656 Coyote St		P-ADU21-0003	ADU	O	02/08/2021		1						1	1	0	No	No	N/A	Approved	
	8814106	349 Falcato Dr		P-ADU21-0004	ADU	O	07/30/2021		1						1	1	0	No	No	N/A	Approved	
	8609077	335 Sylvia Av		P-ADU21-0005	ADU	O	03/08/2021		1						1	1	0	No	No	N/A	Approved	
	8806020	1365 Zion Ct		P-ADU21-0006	ADU	O	03/09/2021		1						1	1	0	No	No	N/A	Approved	
	8833198	918 Dempsey Rd		P-ADU21-0007	ADU	O	03/15/2021		1						1	1	0	No	No	N/A	Approved	
	2214019	803 Penitencia St		P-ADU21-0008	ADU	O	03/18/2021		1						1	1	0	No	No	N/A	Approved	
	2904024	1119 Fox Hollow Ct		P-ADU21-0009	ADU	O	03/22/2021		1						1	1	0	No	No	N/A	Approved	
	2813009	653 Hamilton Av		P-ADU21-0010	ADU	O	04/05/2021		1						1	1	0	No	No	N/A	Approved	
	2209015	294 Barker St		P-ADU21-0011	ADU	O	04/15/2021		1						1	1	0	No	No	N/A	Approved	
	2608003	525 Coelho St		P-ADU21-0012	ADU	O	04/27/2021		1						1	1	0	No	No	N/A	Approved	
	8817026	2141 Sepulveda Av		P-ADU21-0013	ADU	O	05/11/2021				1				1	1	0	No	No	N/A	Approved	
	2619027	926 Campbell St		P-ADU21-0014	ADU	O	03/02/2021				1				1	1	0	No	No	N/A	Approved	
	8614100	1295 Stardust Wy		P-ADU21-0015	ADU	O	05/14/2021				1				1	1	0	No	No	N/A	Approved	
	8621034	1580 Fallen Leaf Dr		P-ADU21-0016	ADU	O	05/19/2021				1				1	1	0	No	No	N/A	Approved	
	8812029	445 S Temple Dr		P-ADU21-0017	ADU	O	05/21/2021				1				1	1	0	No	No	N/A	Approved	
	2944007	1119 N Park Victoria Dr		P-ADU21-0019	ADU	O	07/06/2021				1				1	1	0	No	No	N/A	Approved	
	2608037	549 Greathouse Dr		P-ADU21-0020	ADU	O	07/08/2021				1				1	1	0	No	No	N/A	Approved	
	2206013	678 N ABEL ST		P-ADU21-0021	ADU	O	07/08/2021				1				1	1	0	No	No	N/A	Approved	
	2601061	425 Gross St		P-ADU21-0022	ADU	O	07/09/2021				1				1	1	0	No	No	N/A	Approved	
	8803026	1135 Shirley Dr		P-ADU21-0023	ADU	O	07/14/2021				1				1	1	0	No	No	N/A	Approved	
	2608099	429 Taylor Dr		P-ADU21-0024	ADU	O	08/09/2021						1		1	1	0	No	No	N/A	Approved	
	2920018	1547 Braly Av		P-ADU21-0026	ADU	O	08/27/2021						1		1	1	0	No	No	N/A	Approved	
	2209017	322 Marylinn Dr		P-ADU21-0027	ADU	O	09/13/2021						1		1	1	0	No	No	N/A	Approved	
	2912053	343 Park Hill Dr		P-ADU21-0028	ADU	O	10/11/2021						1		1	1	0	No	No	N/A	Approved	
	2201015	2021 N Milpitas Bl		P-ADU21-0029	ADU	O	11/01/2021						1		1	1	0	No	No	N/A	Approved	
	2201015	2021 N Milpitas Bl		P-ADU21-0030	ADU	O	11/01/2021						1		1	1	0	No	No	N/A	Approved	
	2948024	2241 Churchill Dr		P-ADU21-0031	ADU	O	11/15/2021						1		1	1	0	No	No	N/A	Approved	
	2206024	765 Vasona St		P-ADU21-0032	ADU	O	11/22/2021						1		1	1	0	No	No	N/A	Approved	
	2806085	679 Corinthia Dr		P-MS21-0015	ADU	O	02/01/2021						1		1	1	0	No	No	N/A	Approved	
	8827004	1576 Edsel Dr		P-ADU20-0022	ADU	O	5/24/2021						1		1	1	0	No	No	N/A	Approved	
	2608104	424 Woodcock Ct		P-ADU21-0018	ADU	O	6/10/2021							1	1	1	0	No	No	N/A	Approved	
	8815122	1831 Armand Dr		P-ADU21-0025	ADU	O	8/23/2021							1	1	1	0	No	No	N/A	Approved	
	4230012	523 Vista Ridge Dr		P-MS21-0235	ADU	O	12/7/2021							1	1	1	0	No	No	N/A	Approved	

Project Identifier					Unit Types		Affordability by Household Incomes - Completed Entitlement							
1					2	3	4							5
Prior APN*	Current APN	Street Address	Project Name*	Local Jurisdiction Tracking ID*	Unit Category (SFA,SFD,2 to 4,5+,ADU,MH)	Tenure R=Renter O=Owner	Very Low-Income Deed Restricted	Very Low-Income Non Deed Restricted	Low- Income Deed Restricted	Low- Income Non Deed Restricted	Moderate-Income Deed Restricted	Moderate-Income Non Deed Restricted	Above Moderate-Income	Entitlement Date Approved
Summary Row: Start Data Entry Below							0	8	51	7	34	7	3	
2904040	2904040	1032 Peony Dr	ROBSON HOMES LLC	B-BP19-0669	ADU	O								
2904040	2904040	1038 Peony Dr	ROBSON HOMES LLC	B-BP19-0654	ADU	O								
2904040	2904040	1051 N Park Victoria Dr	ROBSON HOMES LLC	B-BP19-0734	SFD	O								
2904040	2904040	1059 N Park Victoria Dr	ROBSON HOMES LLC	B-BP19-0708	SFD	O								
2904040	2904040	1062 Liliac Ln	ROBSON HOMES LLC	B-BP19-0771	ADU	O								
2904040	2904040	1067 N Park Victoria Dr	ROBSON HOMES LLC	B-BP19-0736	SFD	O								
2904040	2904040	1070 Liliac Ln	ROBSON HOMES LLC	B-BP19-0581	ADU	O								
2904040	2904040	1075 N Park Victoria Dr	ROBSON HOMES LLC	B-BP19-0707	SFD	O								
2904040	2904040	1083 N Park Victoria Dr	ROBSON HOMES LLC	B-BP19-0709	SFD	O								
2904040	2904040	1091 N Park Victoria Dr	ROBSON HOMES LLC	B-BP19-0710	SFD	O								
8617039	8617039	126 Evergreen Wy	ESPINOZA ALFREDO	B-BP20-0297	ADU	O								
8811009	8811009	193 S Temple Dr	CAO TRAN N	B-BP20-0088	ADU	O								
2208028	2208028	198 Orion Ct	NILAVAR AJAY AND POOJA C	B-BP19-0168	ADU	O								
2208028	2208028	198 Orion Ct	NILAVAR AJAY & POOJA C	B-BP20-0280	ADU	O								
2810060	2810060	468 Dundee Av	LE THUA DUC AND TUYET THI ET A	B-BP18-0003	ADU	O								

2810060	2810060	468 Dundee Av	LE THUA DUC AND TUYET THI ET A	B-BP19-0339	ADU	O								
2608086	2608086	552 Greathouse Dr	LAWRENCE DAVID S & AUSTERLITZ MARIA F	B-BP21-0166	ADU	O								
2210023	2210023	652 Coyote St	TRAN YOUNG	B-BP21-0016	ADU	O								
2214019	2214019	803 Penitencia St	VOORA NAGA VENKATA MURALI K & NITCHANAMET	B-BP20-0427	ADU	O								
8636040	8636040	1918 JOSHUA TREE CL		B-MU19-0071	SFA	O								
8636040	8636040	1920 JOSHUA TREE CL		B-MU19-0072	SFA	O								
8636040	8636040	1922 JOSHUA TREE CL		B-MU19-0073	SFA	O								
8636040	8636040	1926 JOSHUA TREE CL		B-MU19-0074	SFA	O								
8636040	8636040	1928 JOSHUA TREE CL		B-MU19-0075	SFA	O								
8636040	8636040	1930 JOSHUA TREE CL		B-MU19-0076	SFA	O								
8636040	8636040	1932 JOSHUA TREE CL		B-MU19-0077	SFA	O								
8636040	8636040	1936 JOSHUA TREE CL		B-MU19-0078	SFA	O								
8636040	8636040	1938 JOSHUA TREE CL		B-MU19-0079	SFA	O								
8636040	8636040	1968 TAROB CT		B-MU19-0081	SFA	O								
8636040	8636040	1970 TAROB CT		B-MU19-0082	SFA	O								
8636040	8636040	1976 TAROB CT		B-MU19-0084	SFA	O								
8636040	8636040	1978 TAROB CT		B-MU19-0085	SFA	O								
8636039	8636039	2052 TAROB CT		B-MU19-0087	SFA	O								
8636039	8636039	2056 TAROB CT		B-MU19-0088	SFA	O								
8636039	8636039	2058 TAROB CT		B-MU19-0089	SFA	O								
8636039	8636039	2062 TAROB CT		B-MU19-0090	SFA	O								
8636039	8636039	2066 TAROB CT		B-MU19-0091	SFA	O								
8636039	8636039	2068 TAROB CT		B-MU19-0092	SFA	O								
8636039	8636039	2070 TAROB CT		B-MU19-0093	SFA	O								
8636039	8636039	2060 TAROB CT		B-MU19-0095	SFA	O								
8636039	8636039	2012 TAROB CT		B-MU19-0100	SFA	O								
8636039	8636039	2016 TAROB CT		B-MU19-0101	SFA	O								
8636039	8636039	2020 TAROB CT		B-MU19-0103	SFA	O								
8636039	8636039	2022 TAROB CT		B-MU19-0104	SFA	O								
8636039	8636039	2061 JOSHUA TREE CL		B-MU19-0105	SFA	O								
8636039	8636039	2059 JOSHUA TREE CL		B-MU19-0106	SFA	O								
8636039	8636039	2057 JOSHUA TREE CL		B-MU19-0107	SFA	O								
8636039	8636039	2055 JOSHUA TREE CL		B-MU19-0108	SFA	O								
8636039	8636039	522 SAGE CT		B-MU19-0110	SFA	O								
8636039	8636039	520 SAGE CT		B-MU19-0111	SFA	O								
8636039	8636039	518 SAGE CT		B-MU19-0112	SFA	O								
8636039	8636039	516 SAGE CT		B-MU19-0113	SFA	O								
8636039	8636039	512 SAGE CT		B-MU19-0114	SFA	O								
8636039	8636039	510 SAGE CT		B-MU19-0115	SFA	O								
8636039	8636039	508 SAGE CT		B-MU19-0116	SFA	O								
8636039	8636039	506 SAGE CT		B-MU19-0117	SFA	O								

8636039	8636039	2025 JOSHUA TREE CL		B-MU19-0118	SFA	O								
8636039	8636039	2027 JOSHUA TREE CL		B-MU19-0119	SFA	O								
8636039	8636039	2029 JOSHUA TREE CL		B-MU19-0120	SFA	O								
8636039	8636039	2031 JOSHUA TREE CL		B-MU19-0121	SFA	O								
8636039	8636039	2033 JOSHUA TREE CL		B-MU19-0122	SFA	O								
8636039	8636039	2035 JOSHUA TREE CL		B-MU19-0123	SFA	O								
8636039	8636039	2039 JOSHUA TREE CL		B-MU19-0125	SFA	O								
8636039	8636039	2077 JOSHUA TREE CL		B-MU19-0126	SFA	O								
8636039	8636039	2075 JOSHUA TREE CL		B-MU19-0127	SFA	O								
8636039	8636039	2073 JOSHUA TREE CL		B-MU19-0128	SFA	O								
8636039	8636039	2071 JOSHUA TREE CL		B-MU19-0129	SFA	O								
8636039	8636039	2069 JOSHUA TREE CL		B-MU19-0130	SFA	O								
8637020	8637020	360 RIESLING AV 20		B-MU17-0580	SFA	O								
8637020	8637020	360 RIESLING AV 21		B-MU17-0581	SFA	O								
8637020	8637020	360 RIESLING AV 22		B-MU17-0582	SFA	O								
8637020	8637020	360 RIESLING AV 30		B-MU17-0583	SFA	O								
8637020	8637020	360 RIESLING AV 31		B-MU17-0584	SFA	O								
8637020	8637020	360 RIESLING AV 32		B-MU17-0585	SFA	O								
8627052	8627052	267 RED BERRY LN		B-MU18-0378	SFA	O								
8808030	8808030	370 Monmouth Dr	DANG HA V AND NGUYEN SONKHE T	B-BP18-0339	ADU	O								
2943092	2943092	1467 Brian Ct	YCARO PATRICK AND SUSANNA	B-BP19-0157	ADU	O								
2210034	2210034	810 Coyote St	DANG DUC AND PHAM HA THUY THI	B-BP19-0239	ADU	O								
8609077	8609077	335 Sylvia Av	VANLEUVEN DEWANE L AND WANG LIHUA	B-BP19-0304	ADU	O								
2621015	2621015	1051 Columbus Dr	MARTIS ALOYSIUS AND KARKADA VIDYA	B-BP19-0407	ADU	O								
2944034	2944034	1135 Berg Ct	TRUONG RICHARD ET AL	B-BP19-0546	ADU	O								
8803004	8803004	165 S Park Victoria Dr	SINGH, SUKHDEV	B-BP19-0555	ADU	O								

8803001	8803001	125 S Park Victoria Dr	SREERAMINENI, RAVI & DAS	B-BP19-0672	ADU	O								
2942043	2942043	1567 Kennedy Dr	HOANG AN NGOC AND TRAN THU NGU	B-BP20-0050	ADU	O								
2904024	2904024	1119 Fox Hollow Ct	Huy Le	B-BP20-0168	ADU	O								
2625006	2625006	1332 Cirolero St	HUYNH MINH-KHANG TAN & NGUYEN KATHY THUY	B-BP20-0170	ADU	O								
2625006	2625006	1330 Cirolero St	HUYNH MINH-KHANG TAN & NGUYEN KATHY THUY	B-BP20-0288	ADU	O								
8636013	8636013	355 Sango Ct	Sango Court Apartments	B-BP19-0751	5+	R								
8636038	8636038	1852 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0001	SFA	O								
8636038	8636038	1856 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0002	SFA	O								
8636038	8636038	1858 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0003	SFA	O								
8636038	8636038	1860 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0004	SFA	O								
8636038	8636038	1862 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0005	SFA	O								
8636038	8636038	1866 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0006	SFA	O								
8636038	8636038	1868 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0007	SFA	O								
8636038	8636038	1870 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0008	SFA	O								
8636038	8636038	1872 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0009	SFA	O								
8636038	8636038	555 LUNDY PL	Parkside At Tarob Ct	B-MU21-0010	SFA	O								
8636038	8636038	557 LUNDY PL	Parkside At Tarob Ct	B-MU21-0011	SFA	O								
8636038	8636038	559 LUNDY PL	Parkside At Tarob Ct	B-MU21-0012	SFA	O								
8636038	8636038	561 LUNDY PL	Parkside At Tarob Ct	B-MU21-0013	SFA	O								
8636038	8636038	563 LUNDY PL	Parkside At Tarob Ct	B-MU21-0014	SFA	O								
8636038	8636038	565 LUNDY PL	Parkside At Tarob Ct	B-MU21-0015	SFA	O								
8636038	8636038	567 LUNDY PL	Parkside At Tarob Ct	B-MU21-0016	SFA	O								
8636038	8636038	569 LUNDY PL	Parkside At Tarob Ct	B-MU21-0017	SFA	O								
8636038	8636038	571 LUNDY PL	Parkside At Tarob Ct	B-MU21-0018	SFA	O								
8636038	8636038	1922 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0019	SFA	O								
8636038	8636038	1926 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0020	SFA	O								
8636038	8636038	1928 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0021	SFA	O								
8636038	8636038	1930 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0022	SFA	O								
8636038	8636038	1932 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0023	SFA	O								
8636038	8636038	1902 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0024	SFA	O								

8636038	8636038	1906 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0025	SFA	O								
8636038	8636038	1908 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0026	SFA	O								
8636038	8636038	1910 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0027	SFA	O								
8636038	8636038	1912 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0028	SFA	O								
8636038	8636038	1916 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0029	SFA	O								
8636038	8636038	1952 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0030	SFA	O								
8636038	8636038	1956 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0031	SFA	O								
8636038	8636038	1958 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0032	SFA	O								
8636038	8636038	1960 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0033	SFA	O								
8636038	8636038	1968 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0034	SFA	O								
8636038	8636038	1970 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0035	SFA	O								
8636038	8636038	1972 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0036	SFA	O								
8636038	8636038	1976 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0037	SFA	O								
8636038	8636038	1978 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0038	SFA	O								
8636038	8636038	1980 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0039	SFA	O								
8636038	8636038	1982 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0040	SFA	O								
8636038	8636038	1992 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0041	SFA	O								
8636038	8636038	1996 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0042	SFA	O								
8636038	8636038	1998 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0043	SFA	O								
8636038	8636038	2000 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0044	SFA	O								
8636038	8636038	2002 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0045	SFA	O								
8636038	8636038	2006 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0046	SFA	O								
8636038	8636038	2008 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0047	SFA	O								
8636038	8636038	2010 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0048	SFA	O								
8636038	8636038	2012 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0049	SFA	O								
8636038	8636038	1831 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0050	SFA	O								
8636038	8636038	1833 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0051	SFA	O								
8636038	8636038	1835 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0052	SFA	O								
8636038	8636038	1837 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0053	SFA	O								
8636038	8636038	1839 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0054	SFA	O								
8636038	8636038	1815 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0055	SFA	O								
8636038	8636038	1817 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0056	SFA	O								
8636038	8636038	1819 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0057	SFA	O								

8636038	8636038	1821 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0058	SFA	O								
8636038	8636038	1823 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0059	SFA	O								
8636038	8636038	1825 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0060	SFA	O								
8828070	8828070	1630 Everglades Dr	PITCHAIMUTHU KANNAN AND GANESA	B-BP19-0303	ADU	O								
8820028	8820028	2118 Yosemite Dr	DONG LIBIN	B-BP19-0469	ADU	O								
2904040	2904040	1078 Liliac Ln	ROBSON HOMES LLC	B-BP19-0660	ADU	O								
2904040	2904040	1086 Liliac Ln	ROBSON HOMES LLC	B-BP19-0668	ADU	O								
2904040	2904040	1015 N Park Victoria Dr	ROBSON HOMES LLC	B-BP19-0732	SFD	O								
2904040	2904040	1031 N Park Victoria Dr	ROBSON HOMES LLC	B-BP19-0733	SFD	O								
2904040	2904040	1023 N Park Victoria Dr	ROBSON HOMES LLC	B-BP19-0735	SFD	O								
2904040	2904040	1039 N Park Victoria Dr	ROBSON HOMES LLC	B-BP19-0737	SFD	O								
2904040	2904040	1002 Peony Dr	ROBSON HOMES LLC	B-BP19-0772	ADU	O								
2904040	2904040	1018 Peony Dr	ROBSON HOMES LLC	B-BP19-0779	ADU	O								
2904040	2904040	1010 Peony Dr	ROBSON HOMES LLC	B-BP19-0780	ADU	O								
2904040	2904040	1026 Peony Dr	ROBSON HOMES LLC	B-BP19-0781	ADU	O								
2615060	2615060	171 Midwick Dr	CHEW SOON & LAI YUEN	B-BP20-0156	ADU	O								
2206013	2206013	680 N ABEL ST	JOHNSON SALLY T TRUSTEE	B-BP20-0199	ADU	O								
2944007	2944007	1119 N Park Victoria Dr	ALKAKOS FARID AND CAROLINA	B-BP20-0236	ADU	O								
8823090	8823090	1613 Rocky Mountain Av	CRAIG EMILY M AND LEE MICHAEL	B-BP20-0287	ADU	O								
2603053	2603053	227 Mazey St	DANG HUNG MANH AND DO JENNIFER T	B-BP20-0305	ADU	O								

8833198	8833198	918 Dempsey Rd	NGUYEN HUNG QUOC & NGOC THAM	B-BP20-0337	ADU	O								
8814106	8814106	349 Falcato Dr	CARTWRIGHT FRANS R & MELINDA	B-BP21-0060	ADU	O								
2813009	2813009	657 Hamilton Av	BUCCAT MARLENE P TRUSTEE	B-BP21-0098	ADU	O								
2619027	2619027	660 Kevenaire Dr	NGUYEN HARRISON	B-BP21-0119	ADU	O								
2608104	2608104	426 Woodcock Ct	LAM TRINA B AND CHITTARATH PHONENY	B-BP21-0130	ADU	O								
2608003	2608003	531 Coelho St	KHIEM PHAM, HA PHAM	B-BP21-0189	ADU	O								
2608037	2608037	551 Greathouse Dr	LAU CHUN WAI AND CHEUNG SHUET LAI	B-BP21-0294	ADU	O								
8603094	8603094	1565 Barber Ln	1565 BARBER LANE PROPERTY LLC	B-BP21-0366	ADU	O								
2814059	2814059	433 Donahe Pl	YU SHAO-WEN AND PEI Y	B-BP21-0524	ADU	O								
8828070	8828070	1632 Everglades Dr	PITCHAIMUTHU KANNAN AND GANESA	B-BP21-0650	ADU	O								
8825044	8825044	1889 GRAND TETON DR	Schaub Residence	B-BP20-0031	SFD	O								
2904040	2904040	1051 Peony Dr	Robson Homes Finch Hollow	B-BP19-0703	SFD	O								
2904040	2904040	1059 Peony Dr	Robson Homes Finch Hollow	B-BP19-0720	SFD	O								
2904040	2904040	1019 Peony Dr	Robson Homes Finch Hollow	B-BP19-0715	SFD	O								
2904040	2904040	1026 Rankin Dr	Robson Homes Finch Hollow	B-BP19-0716	SFD	O								
2904040	2904040	1020 Rankin Dr	Robson Homes Finch Hollow	B-BP19-0726	SFD	O								
2904040	2904040	1011 Peony Dr	Robson Homes Finch Hollow	B-BP19-0730	SFD	O								
2904040	2904040	1116 Dogwood St	Robson Homes Finch Hollow	B-BP19-0702	SFD	O								
2904040	2904040	1150 Dogwood St	Robson Homes Finch Hollow	B-BP19-0713	SFD	O								
2904040	2904040	1169 Dogwood St	Robson Homes Finch Hollow	B-BP19-0714	SFD	O								
2904040	2904040	1170 Dogwood St	Robson Homes Finch Hollow	B-BP19-0723	SFD	O								
2904040	2904040	1159 Dogwood St	Robson Homes Finch Hollow	B-BP19-0724	SFD	O								
2904040	2904040	1160 Dogwood St	Robson Homes Finch Hollow	B-BP19-0728	SFD	O								

4230015	4230015	529 Vista Ridge Drive	Wu Residence	B-BP19-0197	SFD	O								
2904040	2904040	1135 Dogwood St	Robson Homes Finch Hollow	B-BP19-0704	SFD	O								
2904040	2904040	1106 Dogwood St	Robson Homes Finch Hollow	B-BP19-0705	SFD	O								
2904040	2904040	1126 Dogwood St	Robson Homes Finch Hollow	B-BP19-0706	SFD	O								
2904040	2904040	1115 Creed St	Robson Homes Finch Hollow	B-BP19-0719	SFD	O								
2904040	2904040	1136 Dogwood St	Robson Homes Finch Hollow	B-BP19-0722	SFD	O								
2904040	2904040	1125 Dogwood St	Robson Homes Finch Hollow	B-BP19-0725	SFD	O								
2904040	2904040	1115 Dogwood St	Robson Homes Finch Hollow	B-BP19-0729	SFD	O								
2601042	2601042	364 Oliver St	Singh Residence	B-BP18-0607	SFD	O								
2928043	2928043	1709 Golden Hills Dr	Nguyen Residence	B-BP18-0171	SFD	O								
2904040	2904040	1058 Rankin Dr	Robson Homes Finch Hollow	B-BP19-0717	SFD	O								
2904040	2904040	1072 Rankin Dr	Robson Homes Finch Hollow	B-BP19-0718	SFD	O								
2904040	2904040	1103 Creed St	Robson Homes Finch Hollow	B-BP19-0721	SFD	O								
2904040	2904040	1066 Rankin Dr	Robson Homes Finch Hollow	B-BP19-0731	SFD	O								
2805026	2805026	859 Alisal Ct	Gupta Residence	B-BP19-0043	SFD	O								
2907013	2907013	1303 COUNTRYSIDE CT	1499 Country Club Drive Llc Residence	B-BP18-0461	SFD	O								
2944007	2944007	1121 N Park Victoria Dr	1121 N Park Victoria Dr	P-ADU21-0001	ADU	O		1						01/19/2021
2220017	2220017	255 Heath St	255 Heath St	P-ADU21-0002	ADU	O		1						01/28/2021
2210023	2210023	656 Coyote St	656 Coyote St	P-ADU21-0003	ADU	O		1						02/08/2021
8814106	8814106	349 Falcato Dr	349 Falcato Dr	P-ADU21-0004	ADU	O		1						07/30/2021
8609077	8609077	335 Sylvia Av	335 Sylvia Av	P-ADU21-0005	ADU	O		1						03/08/2021
8806020	8806020	1365 Zion Ct	1365 Zion Ct	P-ADU21-0006	ADU	O		1						06/18/2021
8833198	8833198	918 Dempsey Rd	918 Dempsey Rd	P-ADU21-0007	ADU	O		1						03/15/2021
2214019	2214019	803 Penitencia St	803 Penitencia St	P-ADU21-0008	ADU	O		1						03/18/2021
2904024	2904024	1119 Fox Hollow Ct	1119 Fox Hollow Ct	P-ADU21-0009	ADU	O				1				03/22/2021

2813009	2813009	653 Hamilton Av	653 Hamilton Av	P-ADU21-0010	ADU	O				1				04/05/2021
2209015	2209015	294 Barker St	294 Barker St	P-ADU21-0011	ADU	O				1				04/15/2021
2608003	2608003	525 Coelho St	525 Coelho St	P-ADU21-0012	ADU	O				1				04/27/2021
8817026	8817026	2141 Sepulveda Av	2141 Sepulveda Av	P-ADU21-0013	ADU	O				1				05/11/2021
2619027	2619027	926 Campbell St	926 Campbell St	P-ADU21-0014	ADU	O				1				03/04/2021
8621034	8621034	1580 Fallen Leaf Dr	1580 Fallen Leaf Dr	P-ADU21-0016	ADU	O				1				06/04/2021
2944007	2944007	1119 N Park Victoria Dr	1119 N Park Victoria Dr	P-ADU21-0019	ADU	O						1		07/06/2021
2601061	2601061	425 Gross St	425 Gross St	P-ADU21-0022	ADU	O						1		07/09/2021
2608037	2608037	549 Greathouse Dr	549 Greathouse Dr	P-ADU21-0020	ADU	O						1		07/08/2021
2206013	2206013	678 N ABEL ST	678 N ABEL ST	P-ADU21-0021	ADU	O						1		07/08/2021
2920018	2920018	1547 Braly Av	1547 Braly Av	P-ADU21-0026	ADU	O						1		08/27/2021
8803026	8803026	1135 Shirley Dr	1135 Shirley Dr	P-ADU21-0023	ADU	O						1		07/26/2021
2608099	2608099	429 Taylor Dr	429 Taylor Dr	P-ADU21-0024	ADU	O						1		08/09/2021
2209017	2209017	322 Marylinn Dr	322 Marylinn Dr	P-ADU21-0027	ADU	O							1	09/13/2021
2912053	2912053	343 Park Hill Dr	343 Park Hill Dr	P-ADU21-0028	ADU	O							1	10/11/2021
2220017	2220017	2021 N Milpitas Bl	2021 N Milpitas Bl	P-MS21-0004	ADU	O								01/28/2021
2201015	2201015	308 Sango Ct	308 Sango Ct	P-ADU21-0029	5+	O								11/01/2021
2201015	2201015	1752 HOURET CT	1752 HOURET CT	P-ADU21-0030	SFA	O								11/01/2021
2806085	2806085	780 E CAPITOL AV	780 E CAPITOL AV	P-MS21-0015	ADU	O								02/03/2021
2619027	2619027	563 Corinthia Dr	563 Corinthia Dr	P-MS21-0018	ADU	O								03/04/2021
2813009	2813009	210 S MAIN ST	210 S MAIN ST	P-MS21-0034	ADU	O								03/29/2021

8817026	8817026	901 Courtland Ct	901 Courtland Ct	P-MS21-0084	ADU	O								05/11/2021
8806020	8806020	929 Canada Dr	929 Canada Dr	P-MS21-0115	ADU	O								06/18/2021
8823090	8823090	2043 Amur Ct	2043 Amur Ct	P-ADU20-0021	ADU	O								12/09/2021
8636036	8636036	308 Sango Ct	308 Sango Ct	P-SD19-0014	5+	R			51		34			08/05/2021
8812022	8812022	355 S Temple Dr	355 S Temple Dr	P-SD21-0006	SFD	O							1	10/14/2021
2904040	2904040	1180 Dogwood St	ROBSON HOMES LLC	B-BP19-0711	SFA	O								
2904040	2904040	1190 Dogwood St	ROBSON HOMES LLC	B-BP19-0712	SFA	O								
2904040	2904040	1189 Dogwood St	ROBSON HOMES LLC	B-BP19-0738	SFA	O								
2904040	2904040	1179 Dogwood St	ROBSON HOMES LLC	B-BP19-0739	SFA	O								

Project Identifier					Unit Types		Affordability by Household Incomes - Building Permits								
1					2	3	7							8	9
Prior APN ⁺	Current APN	Street Address	Project Name ⁺	Local Jurisdiction Tracking ID ⁺	Unit Category (SFA,SFD,2 to 4,5+,ADU,MH)	Tenure R=Renter O=Owner	Very Low- Income Deed Restricted	Very Low- Income Non Deed Restricted	Low- Income Deed Restricted	Low- Income Non Deed Restricted	Moderate- Income Deed Restricted	Moderate- Income Non Deed Restricted	Above Moderate- Income	Building Permits <u>Date Issued</u>	# of Units Issued Building Permits
Summary Row: Start Data Entry Below							91	10	10	10	4	9	95		229
2904040	2904040	1032 Peony Dr	ROBSON HOMES LLC	B-BP19-0669	ADU	O		1						2/3/2021	1
2904040	2904040	1038 Peony Dr	ROBSON HOMES LLC	B-BP19-0654	ADU	O		1						2/3/2021	1
2904040	2904040	1051 N Park Victoria Dr	ROBSON HOMES LLC	B-BP19-0734	SFD	O							1	2/3/2021	1
2904040	2904040	1059 N Park Victoria Dr	ROBSON HOMES LLC	B-BP19-0708	SFD	O							1	2/3/2021	1
2904040	2904040	1062 Liliac Ln	ROBSON HOMES LLC	B-BP19-0771	ADU	O		1						2/3/2021	1
2904040	2904040	1067 N Park Victoria Dr	ROBSON HOMES LLC	B-BP19-0736	SFD	O							1	2/3/2021	1
2904040	2904040	1070 Liliac Ln	ROBSON HOMES LLC	B-BP19-0581	ADU	O		1						2/3/2021	1
2904040	2904040	1075 N Park Victoria Dr	ROBSON HOMES LLC	B-BP19-0707	SFD	O							1	2/3/2021	1
2904040	2904040	1083 N Park Victoria Dr	ROBSON HOMES LLC	B-BP19-0709	SFD	O							1	2/3/2021	1
2904040	2904040	1091 N Park Victoria Dr	ROBSON HOMES LLC	B-BP19-0710	SFD	O							1	2/3/2021	1
8617039	8617039	126 Evergreen Wy	ESPINOZA ALFREDO	B-BP20-0297	ADU	O		1						3/29/2021	1
8811009	8811009	193 S Temple Dr	CAO TRAN N	B-BP20-0088	ADU	O		1						3/23/2021	1
2208028	2208028	198 Orion Ct	NILAVAR AJAY AND POOJA C	B-BP19-0168	ADU	O									0
2208028	2208028	198 Orion Ct	NILAVAR AJAY & POOJA C	B-BP20-0280	ADU	O									0
2810060	2810060	468 Dundee Av	LE THUA DUC AND TUYET THI ET A	B-BP18-0003	ADU	O									0
2810060	2810060	468 Dundee Av	LE THUA DUC AND TUYET THI ET A	B-BP19-0339	ADU	O									0

2608086	2608086	552 Greathouse Dr	LAWRENCE DAVID S & AUSTERLITZ MARIA F	B-BP21-0166	ADU	O		1						4/30/2021	1
2210023	2210023	652 Coyote St	TRAN YOUNG	B-BP21-0016	ADU	O		1						3/4/2021	1
2214019	2214019	803 Penitencia St	VOORA NAGA VENKATA MURALI K & NITCHANAMET	B-BP20-0427	ADU	O		1						3/18/2021	1
8636040	8636040	1918 JOSHUA TREE CL		B-MU19-0071	SFA	O									0
8636040	8636040	1920 JOSHUA TREE CL		B-MU19-0072	SFA	O									0
8636040	8636040	1922 JOSHUA TREE CL		B-MU19-0073	SFA	O									0
8636040	8636040	1926 JOSHUA TREE CL		B-MU19-0074	SFA	O									0
8636040	8636040	1928 JOSHUA TREE CL		B-MU19-0075	SFA	O									0
8636040	8636040	1930 JOSHUA TREE CL		B-MU19-0076	SFA	O									0
8636040	8636040	1932 JOSHUA TREE CL		B-MU19-0077	SFA	O									0
8636040	8636040	1936 JOSHUA TREE CL		B-MU19-0078	SFA	O									0
8636040	8636040	1938 JOSHUA TREE CL		B-MU19-0079	SFA	O									0
8636040	8636040	1968 TAROB CT		B-MU19-0081	SFA	O									0
8636040	8636040	1970 TAROB CT		B-MU19-0082	SFA	O									0
8636040	8636040	1976 TAROB CT		B-MU19-0084	SFA	O									0
8636040	8636040	1978 TAROB CT		B-MU19-0085	SFA	O									0
8636039	8636039	2052 TAROB CT		B-MU19-0087	SFA	O									0
8636039	8636039	2056 TAROB CT		B-MU19-0088	SFA	O									0
8636039	8636039	2058 TAROB CT		B-MU19-0089	SFA	O									0
8636039	8636039	2062 TAROB CT		B-MU19-0090	SFA	O									0
8636039	8636039	2066 TAROB CT		B-MU19-0091	SFA	O									0
8636039	8636039	2068 TAROB CT		B-MU19-0092	SFA	O									0
8636039	8636039	2070 TAROB CT		B-MU19-0093	SFA	O									0
8636039	8636039	2060 TAROB CT		B-MU19-0095	SFA	O									0
8636039	8636039	2012 TAROB CT		B-MU19-0100	SFA	O									0
8636039	8636039	2016 TAROB CT		B-MU19-0101	SFA	O									0
8636039	8636039	2020 TAROB CT		B-MU19-0103	SFA	O									0
8636039	8636039	2022 TAROB CT		B-MU19-0104	SFA	O									0
8636039	8636039	2061 JOSHUA TREE CL		B-MU19-0105	SFA	O									0
8636039	8636039	2059 JOSHUA TREE CL		B-MU19-0106	SFA	O									0
8636039	8636039	2057 JOSHUA TREE CL		B-MU19-0107	SFA	O									0
8636039	8636039	2055 JOSHUA TREE CL		B-MU19-0108	SFA	O									0
8636039	8636039	522 SAGE CT		B-MU19-0110	SFA	O									0
8636039	8636039	520 SAGE CT		B-MU19-0111	SFA	O									0
8636039	8636039	518 SAGE CT		B-MU19-0112	SFA	O									0
8636039	8636039	516 SAGE CT		B-MU19-0113	SFA	O									0
8636039	8636039	512 SAGE CT		B-MU19-0114	SFA	O									0
8636039	8636039	510 SAGE CT		B-MU19-0115	SFA	O									0
8636039	8636039	508 SAGE CT		B-MU19-0116	SFA	O									0
8636039	8636039	506 SAGE CT		B-MU19-0117	SFA	O									0
8636039	8636039	2025 JOSHUA TREE CL		B-MU19-0118	SFA	O									0
8636039	8636039	2027 JOSHUA TREE CL		B-MU19-0119	SFA	O									0
8636039	8636039	2029 JOSHUA TREE CL		B-MU19-0120	SFA	O									0
8636039	8636039	2031 JOSHUA TREE CL		B-MU19-0121	SFA	O									0

8636039	8636039	2033 JOSHUA TREE CL		B-MU19-0122	SFA	O									0
8636039	8636039	2035 JOSHUA TREE CL		B-MU19-0123	SFA	O									0
8636039	8636039	2039 JOSHUA TREE CL		B-MU19-0125	SFA	O									0
8636039	8636039	2077 JOSHUA TREE CL		B-MU19-0126	SFA	O									0
8636039	8636039	2075 JOSHUA TREE CL		B-MU19-0127	SFA	O									0
8636039	8636039	2073 JOSHUA TREE CL		B-MU19-0128	SFA	O									0
8636039	8636039	2071 JOSHUA TREE CL		B-MU19-0129	SFA	O									0
8636039	8636039	2069 JOSHUA TREE CL		B-MU19-0130	SFA	O									0
8637020	8637020	360 RIESLING AV 20		B-MU17-0580	SFA	O									0
8637020	8637020	360 RIESLING AV 21		B-MU17-0581	SFA	O									0
8637020	8637020	360 RIESLING AV 22		B-MU17-0582	SFA	O									0
8637020	8637020	360 RIESLING AV 30		B-MU17-0583	SFA	O									0
8637020	8637020	360 RIESLING AV 31		B-MU17-0584	SFA	O									0
8637020	8637020	360 RIESLING AV 32		B-MU17-0585	SFA	O									0
8627052	8627052	267 RED BERRY LN		B-MU18-0378	SFA	O									0
8808030	8808030	370 Monmouth Dr	DANG HA V AND NGUYEN SONKHE T	B-BP18-0339	ADU	O									0
2943092	2943092	1467 Brian Ct	YCARO PATRICK AND SUSANNA	B-BP19-0157	ADU	O									0
2210034	2210034	810 Coyote St	DANG DUC AND PHAM HA THUY THI	B-BP19-0239	ADU	O									0
8609077	8609077	335 Sylvia Av	VANLEUVEN DEWANE L AND WANG LIHUA	B-BP19-0304	ADU	O									0
2621015	2621015	1051 Columbus Dr	MARTIS ALOYSIUS AND KARKADA VIDYA	B-BP19-0407	ADU	O									0
2944034	2944034	1135 Berg Ct	TRUONG RICHARD ET AL	B-BP19-0546	ADU	O									0
8803004	8803004	165 S Park Victoria Dr	SINGH, SUKHDEV	B-BP19-0555	ADU	O									0
8803001	8803001	125 S Park Victoria Dr	SREERAMINENI, RAVI & DAS	B-BP19-0672	ADU	O									0
2942043	2942043	1567 Kennedy Dr	HOANG AN NGOC AND TRAN THU NGU	B-BP20-0050	ADU	O									0
2904024	2904024	1119 Fox Hollow Ct	Huy Le	B-BP20-0168	ADU	O									0

2625006	2625006	1332 Cirolero St	HUYNH MINH-KHANG TAN & NGUYEN KATHY THUY	B-BP20-0170	ADU	O									0
2625006	2625006	1330 Cirolero St	HUYNH MINH-KHANG TAN & NGUYEN KATHY THUY	B-BP20-0288	ADU	O									0
8636013	8636013	355 Sango Ct	Sango Court Apartments	B-BP19-0751	5+	R	91		10				1	12/14/2021	102
															0
8636038	8636038	1852 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0001	SFA	O							1	6/28/2021	1
8636038	8636038	1856 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0002	SFA	O							1	6/28/2021	1
8636038	8636038	1858 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0003	SFA	O							1	6/28/2021	1
8636038	8636038	1860 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0004	SFA	O							1	6/28/2021	1
8636038	8636038	1862 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0005	SFA	O							1	6/28/2021	1
8636038	8636038	1866 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0006	SFA	O							1	6/28/2021	1
8636038	8636038	1868 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0007	SFA	O							1	6/28/2021	1
8636038	8636038	1870 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0008	SFA	O							1	6/28/2021	1
8636038	8636038	1872 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0009	SFA	O							1	6/28/2021	1
8636038	8636038	555 LUNDY PL	Parkside At Tarob Ct	B-MU21-0010	SFA	O							1	6/28/2021	1
8636038	8636038	557 LUNDY PL	Parkside At Tarob Ct	B-MU21-0011	SFA	O							1	6/28/2021	1
8636038	8636038	559 LUNDY PL	Parkside At Tarob Ct	B-MU21-0012	SFA	O							1	6/28/2021	1
8636038	8636038	561 LUNDY PL	Parkside At Tarob Ct	B-MU21-0013	SFA	O							1	6/28/2021	1
8636038	8636038	563 LUNDY PL	Parkside At Tarob Ct	B-MU21-0014	SFA	O							1	6/28/2021	1
8636038	8636038	565 LUNDY PL	Parkside At Tarob Ct	B-MU21-0015	SFA	O							1	6/28/2021	1
8636038	8636038	567 LUNDY PL	Parkside At Tarob Ct	B-MU21-0016	SFA	O							1	6/28/2021	1
8636038	8636038	569 LUNDY PL	Parkside At Tarob Ct	B-MU21-0017	SFA	O							1	6/28/2021	1
8636038	8636038	571 LUNDY PL	Parkside At Tarob Ct	B-MU21-0018	SFA	O							1	6/28/2021	1
8636038	8636038	1922 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0019	SFA	O							1	7/24/2021	1
8636038	8636038	1926 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0020	SFA	O							1	7/24/2021	1
8636038	8636038	1928 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0021	SFA	O							1	7/24/2021	1
8636038	8636038	1930 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0022	SFA	O							1	7/24/2021	1
8636038	8636038	1932 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0023	SFA	O							1	7/24/2021	1
8636038	8636038	1902 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0024	SFA	O							1	7/24/2021	1
8636038	8636038	1906 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0025	SFA	O							1	7/24/2021	1
8636038	8636038	1908 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0026	SFA	O							1	7/24/2021	1
8636038	8636038	1910 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0027	SFA	O							1	7/24/2021	1
8636038	8636038	1912 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0028	SFA	O							1	7/24/2021	1
8636038	8636038	1916 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0029	SFA	O							1	7/24/2021	1
8636038	8636038	1952 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0030	SFA	O							1	9/9/2021	1
8636038	8636038	1956 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0031	SFA	O							1	9/9/2021	1
8636038	8636038	1958 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0032	SFA	O							1	9/9/2021	1

8636038	8636038	1960 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0033	SFA	O							1	9/9/2021	1
8636038	8636038	1968 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0034	SFA	O							1	9/9/2021	1
8636038	8636038	1970 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0035	SFA	O							1	9/9/2021	1
8636038	8636038	1972 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0036	SFA	O							1	9/9/2021	1
8636038	8636038	1976 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0037	SFA	O							1	9/9/2021	1
8636038	8636038	1978 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0038	SFA	O							1	9/9/2021	1
8636038	8636038	1980 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0039	SFA	O							1	9/9/2021	1
8636038	8636038	1982 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0040	SFA	O							1	9/9/2021	1
8636038	8636038	1992 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0041	SFA	O							1	10/16/2021	1
8636038	8636038	1996 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0042	SFA	O							1	10/16/2021	1
8636038	8636038	1998 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0043	SFA	O							1	10/16/2021	1
8636038	8636038	2000 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0044	SFA	O							1	10/16/2021	1
8636038	8636038	2002 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0045	SFA	O							1	10/16/2021	1
8636038	8636038	2006 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0046	SFA	O							1	10/16/2021	1
8636038	8636038	2008 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0047	SFA	O							1	10/16/2021	1
8636038	8636038	2010 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0048	SFA	O							1	10/16/2021	1
8636038	8636038	2012 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0049	SFA	O							1	10/16/2021	1
8636038	8636038	1831 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0050	SFA	O							1	10/16/2021	1
8636038	8636038	1833 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0051	SFA	O							1	10/16/2021	1
8636038	8636038	1835 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0052	SFA	O							1	10/16/2021	1
8636038	8636038	1837 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0053	SFA	O							1	10/16/2021	1
8636038	8636038	1839 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0054	SFA	O							1	10/16/2021	1
8636038	8636038	1815 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0055	SFA	O							1	10/16/2021	1
8636038	8636038	1817 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0056	SFA	O							1	10/16/2021	1
8636038	8636038	1819 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0057	SFA	O							1	10/16/2021	1
8636038	8636038	1821 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0058	SFA	O							1	10/16/2021	1
8636038	8636038	1823 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0059	SFA	O							1	10/16/2021	1
8636038	8636038	1825 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0060	SFA	O							1	10/16/2021	1
8828070	8828070	1630 Everglades Dr	PITCHAIMUTHU KANNAN AND GANESA	B-BP19-0303	ADU	O		1						12/7/2021	1
8820028	8820028	2118 Yosemite Dr	DONG LIBIN	B-BP19-0469	ADU	O				1				7/8/2021	1
2904040	2904040	1078 Liliac Ln	ROBSON HOMES LLC	B-BP19-0660	ADU	O				1				2/3/2021	1
2904040	2904040	1086 Liliac Ln	ROBSON HOMES LLC	B-BP19-0668	ADU	O				1				2/3/2021	1

2904040	2904040	1015 N Park Victoria Dr	ROBSON HOMES LLC	B-BP19-0732	SFD	O							1	2/7/2021	1
2904040	2904040	1031 N Park Victoria Dr	ROBSON HOMES LLC	B-BP19-0733	SFD	O							1	2/7/2021	1
2904040	2904040	1023 N Park Victoria Dr	ROBSON HOMES LLC	B-BP19-0735	SFD	O							1	2/7/2021	1
2904040	2904040	1039 N Park Victoria Dr	ROBSON HOMES LLC	B-BP19-0737	SFD	O							1	2/7/2021	1
2904040	2904040	1002 Peony Dr	ROBSON HOMES LLC	B-BP19-0772	ADU	O				1				2/7/2021	1
2904040	2904040	1018 Peony Dr	ROBSON HOMES LLC	B-BP19-0779	ADU	O				1				2/7/2021	1
2904040	2904040	1010 Peony Dr	ROBSON HOMES LLC	B-BP19-0780	ADU	O				1				2/7/2021	1
2904040	2904040	1026 Peony Dr	ROBSON HOMES LLC	B-BP19-0781	ADU	O				1				2/7/2021	1
2615060	2615060	171 Midwick Dr	CHEW SOON & LAI YUEN	B-BP20-0156	ADU	O				1				3/18/2021	1
2206013	2206013	680 N ABEL ST	JOHNSON SALLY T TRUSTEE	B-BP20-0199	ADU	O				1				12/22/2021	1
2944007	2944007	1119 N Park Victoria Dr	ALKAKOS FARID AND CAROLINA	B-BP20-0236	ADU	O				1				7/30/2021	1
8823090	8823090	1613 Rocky Mountain Av	CRAIG EMILY M AND LEE MICHAEL	B-BP20-0287	ADU	O						1		7/27/2021	1
2603053	2603053	227 Mazey St	DANG HUNG MANH AND DO JENNIFER T	B-BP20-0305	ADU	O						1		2/4/2021	1
8833198	8833198	918 Dempsey Rd	NGUYEN HUNG QUOC & NGOC THAM	B-BP20-0337	ADU	O						1		9/8/2021	1
8814106	8814106	349 Falcato Dr	CARTWRIGHT FRANS R & MELINDA	B-BP21-0060	ADU	O						1		9/17/2021	1
2813009	2813009	657 Hamilton Av	BUCCAT MARLENE P TRUSTEE	B-BP21-0098	ADU	O						1		11/12/2021	1
2619027	2619027	660 Kevenaire Dr	NGUYEN HARRISON	B-BP21-0119	ADU	O						1		11/7/2021	1
2608104	2608104	426 Woodcock Ct	LAM TRINA B AND CHITTARATH PHONENY	B-BP21-0130	ADU	O						1		8/26/2021	1
2608003	2608003	531 Coelho St	KHIEM PHAM, HA PHAM	B-BP21-0189	ADU	O						1		8/16/2021	1
2608037	2608037	551 Greathouse Dr	LAU CHUN WAI AND CHEUNG SHUET LAI	B-BP21-0294	ADU	O						1		10/7/2021	1

8603094	8603094	1565 Barber Ln	1565 BARBER LANE PROPERTY LLC	B-BP21-0366	ADU	O							1	10/28/2021	1
2814059	2814059	433 Donahe Pl	YU SHAO-WEN AND PEI Y	B-BP21-0524	ADU	O							1	10/7/2021	1
8828070	8828070	1632 Everglades Dr	PITCHAIMUTHU KANNAN AND GANESA	B-BP21-0650	ADU	O							1	12/7/2021	1
8825044	8825044	1889 GRAND TETON DR	Schaub Residence	B-BP20-0031	SFD	O							1	1/21/2021	1
2904040	2904040	1051 Peony Dr	Robson Homes Finch Hollow	B-BP19-0703	SFD	O							1	2/3/2021	1
2904040	2904040	1059 Peony Dr	Robson Homes Finch Hollow	B-BP19-0720	SFD	O							1	2/3/2021	1
2904040	2904040	1019 Peony Dr	Robson Homes Finch Hollow	B-BP19-0715	SFD	O							1	2/7/2021	1
2904040	2904040	1026 Rankin Dr	Robson Homes Finch Hollow	B-BP19-0716	SFD	O							1	2/7/2021	1
2904040	2904040	1020 Rankin Dr	Robson Homes Finch Hollow	B-BP19-0726	SFD	O							1	2/7/2021	1
2904040	2904040	1011 Peony Dr	Robson Homes Finch Hollow	B-BP19-0730	SFD	O							1	2/7/2021	1
2904040	2904040	1116 Dogwood St	Robson Homes Finch Hollow	B-BP19-0702	SFD	O							1	6/17/2021	1
2904040	2904040	1150 Dogwood St	Robson Homes Finch Hollow	B-BP19-0713	SFD	O							1	6/26/2021	1
2904040	2904040	1169 Dogwood St	Robson Homes Finch Hollow	B-BP19-0714	SFD	O							1	6/26/2021	1
2904040	2904040	1170 Dogwood St	Robson Homes Finch Hollow	B-BP19-0723	SFD	O							1	6/26/2021	1
2904040	2904040	1159 Dogwood St	Robson Homes Finch Hollow	B-BP19-0724	SFD	O							1	6/26/2021	1
2904040	2904040	1160 Dogwood St	Robson Homes Finch Hollow	B-BP19-0728	SFD	O							1	6/26/2021	1
4230015	4230015	529 Vista Ridge Drive	Wu Residence	B-BP19-0197	SFD	O							1	7/22/2021	1
2904040	2904040	1135 Dogwood St	Robson Homes Finch Hollow	B-BP19-0704	SFD	O							1	9/4/2021	1
2904040	2904040	1106 Dogwood St	Robson Homes Finch Hollow	B-BP19-0705	SFD	O							1	9/4/2021	1
2904040	2904040	1126 Dogwood St	Robson Homes Finch Hollow	B-BP19-0706	SFD	O							1	9/4/2021	1
2904040	2904040	1115 Creed St	Robson Homes Finch Hollow	B-BP19-0719	SFD	O							1	9/4/2021	1
2904040	2904040	1136 Dogwood St	Robson Homes Finch Hollow	B-BP19-0722	SFD	O							1	9/4/2021	1
2904040	2904040	1125 Dogwood St	Robson Homes Finch Hollow	B-BP19-0725	SFD	O							1	9/4/2021	1
2904040	2904040	1115 Dogwood St	Robson Homes Finch Hollow	B-BP19-0729	SFD	O							1	9/4/2021	1
2601042	2601042	364 Oliver St	Singh Residence	B-BP18-0607	SFD	O									0
2928043	2928043	1709 Golden Hills Dr	Nguyen Residence	B-BP18-0171	SFD	O									0
2904040	2904040	1058 Rankin Dr	Robson Homes Finch Hollow	B-BP19-0717	SFD	O									0
2904040	2904040	1072 Rankin Dr	Robson Homes Finch Hollow	B-BP19-0718	SFD	O									0
2904040	2904040	1103 Creed St	Robson Homes Finch Hollow	B-BP19-0721	SFD	O									0
2904040	2904040	1066 Rankin Dr	Robson Homes Finch Hollow	B-BP19-0731	SFD	O									0
2805026	2805026	859 Alisal Ct	Gupta Residence	B-BP19-0043	SFD	O									0
2907013	2907013	1303 COUNTRYSIDE CT	1499 Country Club Drive Llc Residence	B-BP18-0461	SFD	O									0

2944007	2944007	1121 N Park Victoria Dr	1121 N Park Victoria Dr	P-ADU21-0001	ADU	O										0
2220017	2220017	255 Heath St	255 Heath St	P-ADU21-0002	ADU	O										0
2210023	2210023	656 Coyote St	656 Coyote St	P-ADU21-0003	ADU	O										0
8814106	8814106	349 Falcato Dr	349 Falcato Dr	P-ADU21-0004	ADU	O										0
8609077	8609077	335 Sylvia Av	335 Sylvia Av	P-ADU21-0005	ADU	O										0
8806020	8806020	1365 Zion Ct	1365 Zion Ct	P-ADU21-0006	ADU	O										0
8833198	8833198	918 Dempsey Rd	918 Dempsey Rd	P-ADU21-0007	ADU	O										0
2214019	2214019	803 Penitencia St	803 Penitencia St	P-ADU21-0008	ADU	O										0
2904024	2904024	1119 Fox Hollow Ct	1119 Fox Hollow Ct	P-ADU21-0009	ADU	O										0
2813009	2813009	653 Hamilton Av	653 Hamilton Av	P-ADU21-0010	ADU	O										0
2209015	2209015	294 Barker St	294 Barker St	P-ADU21-0011	ADU	O										0
2608003	2608003	525 Coelho St	525 Coelho St	P-ADU21-0012	ADU	O										0
8817026	8817026	2141 Sepulveda Av	2141 Sepulveda Av	P-ADU21-0013	ADU	O										0
2619027	2619027	926 Campbell St	926 Campbell St	P-ADU21-0014	ADU	O										0
8621034	8621034	1580 Fallen Leaf Dr	1580 Fallen Leaf Dr	P-ADU21-0016	ADU	O										0
2944007	2944007	1119 N Park Victoria Dr	1119 N Park Victoria Dr	P-ADU21-0019	ADU	O										0
2601061	2601061	425 Gross St	425 Gross St	P-ADU21-0022	ADU	O										0
2608037	2608037	549 Greathouse Dr	549 Greathouse Dr	P-ADU21-0020	ADU	O										0

2206013	2206013	678 N ABEL ST	678 N ABEL ST	P-ADU21-0021	ADU	O									0
2920018	2920018	1547 Braly Av	1547 Braly Av	P-ADU21-0026	ADU	O									0
8803026	8803026	1135 Shirley Dr	1135 Shirley Dr	P-ADU21-0023	ADU	O									0
2608099	2608099	429 Taylor Dr	429 Taylor Dr	P-ADU21-0024	ADU	O									0
2209017	2209017	322 Marylinn Dr	322 Marylinn Dr	P-ADU21-0027	ADU	O									0
2912053	2912053	343 Park Hill Dr	343 Park Hill Dr	P-ADU21-0028	ADU	O									0
2220017	2220017	2021 N Milpitas Bl	2021 N Milpitas Bl	P-MS21-0004	ADU	O									0
2201015	2201015	308 Sango Ct	308 Sango Ct	P-ADU21-0029	5+	O									0
2201015	2201015	1752 HOURET CT	1752 HOURET CT	P-ADU21-0030	SFA	O									0
2806085	2806085	780 E CAPITOL AV	780 E CAPITOL AV	P-MS21-0015	ADU	O									0
2619027	2619027	563 Corinthia Dr	563 Corinthia Dr	P-MS21-0018	ADU	O									0
2813009	2813009	210 S MAIN ST	210 S MAIN ST	P-MS21-0034	ADU	O									0
8817026	8817026	901 Courtland Ct	901 Courtland Ct	P-MS21-0084	ADU	O									0
8806020	8806020	929 Canada Dr	929 Canada Dr	P-MS21-0115	ADU	O									0
8823090	8823090	2043 Amur Ct	2043 Amur Ct	P-ADU20-0021	ADU	O									0
8636036	8636036	308 Sango Ct	308 Sango Ct	P-SD19-0014	5+	R									0
8812022	8812022	355 S Temple Dr	355 S Temple Dr	P-SD21-0006	SFD	O									0
2904040	2904040	1180 Dogwood St	ROBSON HOMES LLC	B-BP19-0711	SFA	O					1			6/26/2021	1
2904040	2904040	1190 Dogwood St	ROBSON HOMES LLC	B-BP19-0712	SFA	O					1			6/26/2021	1
2904040	2904040	1189 Dogwood St	ROBSON HOMES LLC	B-BP19-0738	SFA	O					1			6/26/2021	1
2904040	2904040	1179 Dogwood St	ROBSON HOMES LLC	B-BP19-0739	SFA	O					1			6/26/2021	1

Project Identifier					Unit Types		Affordability by Household Incomes - Certificates of Occupancy								
1					2	3	10						11	12	
Prior APN ⁺	Current APN	Street Address	Project Name ⁺	Local Jurisdiction Tracking ID ⁺	Unit Category (SFA, SFD, 2 to 4, 5+, ADU, MH)	Tenure R=Renter O=Owner	Very Low-Income Deed Restricted	Very Low-Income Non Deed Restricted	Low-Income Deed Restricted	Low-Income Non Deed Restricted	Moderate-Income Deed Restricted	Moderate-Income Non Deed Restricted	Above Moderate-Income	Certificates of Occupancy or other forms of readiness (see instructions) <u>Date Issued</u>	# of Units issued Certificates of Occupancy or other forms of readiness
Summary Row: Start Data Entry Below							0	14	0	5	0	5	73		97
2904040	2904040	1032 Peony Dr	ROBSON HOMES LLC	B-BP19-0669	ADU	O		1						12/15/2021	1
2904040	2904040	1038 Peony Dr	ROBSON HOMES LLC	B-BP19-0654	ADU	O		1						12/15/2021	1
2904040	2904040	1051 N Park Victoria Dr	ROBSON HOMES LLC	B-BP19-0734	SFD	O							1	12/15/2021	1
2904040	2904040	1059 N Park Victoria Dr	ROBSON HOMES LLC	B-BP19-0708	SFD	O							1	12/15/2021	1
2904040	2904040	1062 Liliac Ln	ROBSON HOMES LLC	B-BP19-0771	ADU	O		1						12/14/2021	1
2904040	2904040	1067 N Park Victoria Dr	ROBSON HOMES LLC	B-BP19-0736	SFD	O							1	12/14/2021	1
2904040	2904040	1070 Liliac Ln	ROBSON HOMES LLC	B-BP19-0581	ADU	O		1						12/7/2021	1
2904040	2904040	1075 N Park Victoria Dr	ROBSON HOMES LLC	B-BP19-0707	SFD	O							1	12/7/2021	1
2904040	2904040	1083 N Park Victoria Dr	ROBSON HOMES LLC	B-BP19-0709	SFD	O							1	12/3/2021	1
2904040	2904040	1091 N Park Victoria Dr	ROBSON HOMES LLC	B-BP19-0710	SFD	O							1	12/3/2021	1
8617039	8617039	126 Evergreen Wy	ESPINOZA ALFREDO	B-BP20-0297	ADU	O		1						9/22/2021	1
8811009	8811009	193 S Temple Dr	CAO TRAN N	B-BP20-0088	ADU	O		1						12/10/2021	1
2208028	2208028	198 Orion Ct	NILAVER AJAY AND POOJA C	B-BP19-0168	ADU	O		1						2/26/2021	1
2208028	2208028	198 Orion Ct	NILAVER AJAY & POOJA C	B-BP20-0280	ADU	O		1						9/25/2021	1
2810060	2810060	468 Dundee Av	LE THUA DUC AND TUYET THI ET A	B-BP18-0003	ADU	O		1						3/5/2021	1
2810060	2810060	468 Dundee Av	LE THUA DUC AND TUYET THI ET A	B-BP19-0339	ADU	O		1						3/4/2021	1

2608086	2608086	552 Greathouse Dr	LAWRENCE DAVID S & AUSTERLITZ MARIA F	B-BP21-0166	ADU	O		1						7/23/2021	1
2210023	2210023	652 Coyote St	TRAN YOUNG	B-BP21-0016	ADU	O		1						4/12/2021	1
2214019	2214019	803 Penitencia St	VOORA NAGA VENKATA MURALI K & NITCHANAMET	B-BP20-0427	ADU	O		1						10/22/2021	1
8636040	8636040	1918 JOSHUA TREE CL		B-MU19-0071	SFA	O							1	2/11/2021	1
8636040	8636040	1920 JOSHUA TREE CL		B-MU19-0072	SFA	O							1	2/11/2021	1
8636040	8636040	1922 JOSHUA TREE CL		B-MU19-0073	SFA	O							1	2/11/2021	1
8636040	8636040	1926 JOSHUA TREE CL		B-MU19-0074	SFA	O							1	2/11/2021	1
8636040	8636040	1928 JOSHUA TREE CL		B-MU19-0075	SFA	O							1	2/11/2021	1
8636040	8636040	1930 JOSHUA TREE CL		B-MU19-0076	SFA	O							1	2/11/2021	1
8636040	8636040	1932 JOSHUA TREE CL		B-MU19-0077	SFA	O							1	2/11/2021	1
8636040	8636040	1936 JOSHUA TREE CL		B-MU19-0078	SFA	O							1	2/11/2021	1
8636040	8636040	1938 JOSHUA TREE CL		B-MU19-0079	SFA	O							1	2/11/2021	1
8636040	8636040	1968 TAROB CT		B-MU19-0081	SFA	O							1	3/2/2021	1
8636040	8636040	1970 TAROB CT		B-MU19-0082	SFA	O							1	3/2/2021	1
8636040	8636040	1976 TAROB CT		B-MU19-0084	SFA	O							1	3/2/2021	1
8636040	8636040	1978 TAROB CT		B-MU19-0085	SFA	O							1	3/2/2021	1
8636039	8636039	2052 TAROB CT		B-MU19-0087	SFA	O							1	4/16/2021	1
8636039	8636039	2056 TAROB CT		B-MU19-0088	SFA	O							1	9/19/2021	1
8636039	8636039	2058 TAROB CT		B-MU19-0089	SFA	O							1	4/16/2021	1
8636039	8636039	2062 TAROB CT		B-MU19-0090	SFA	O							1	9/19/2021	1
8636039	8636039	2066 TAROB CT		B-MU19-0091	SFA	O							1	9/19/2021	1
8636039	8636039	2068 TAROB CT		B-MU19-0092	SFA	O							1	9/19/2021	1
8636039	8636039	2070 TAROB CT		B-MU19-0093	SFA	O							1	9/19/2021	1
8636039	8636039	2060 TAROB CT		B-MU19-0095	SFA	O							1	4/16/2021	1
8636039	8636039	2012 TAROB CT		B-MU19-0100	SFA	O							1	7/20/2021	1
8636039	8636039	2016 TAROB CT		B-MU19-0101	SFA	O							1	7/20/2021	1
8636039	8636039	2020 TAROB CT		B-MU19-0103	SFA	O							1	7/20/2021	1
8636039	8636039	2022 TAROB CT		B-MU19-0104	SFA	O							1	7/20/2021	1
8636039	8636039	2061 JOSHUA TREE CL		B-MU19-0105	SFA	O							1	9/2/2021	1
8636039	8636039	2059 JOSHUA TREE CL		B-MU19-0106	SFA	O							1	9/2/2021	1
8636039	8636039	2057 JOSHUA TREE CL		B-MU19-0107	SFA	O							1	9/2/2021	1
8636039	8636039	2055 JOSHUA TREE CL		B-MU19-0108	SFA	O							1	9/2/2021	1
8636039	8636039	522 SAGE CT		B-MU19-0110	SFA	O							1	10/21/2021	1
8636039	8636039	520 SAGE CT		B-MU19-0111	SFA	O							1	10/15/2021	1
8636039	8636039	518 SAGE CT		B-MU19-0112	SFA	O							1	10/15/2021	1
8636039	8636039	516 SAGE CT		B-MU19-0113	SFA	O							1	10/15/2021	1
8636039	8636039	512 SAGE CT		B-MU19-0114	SFA	O							1	10/15/2021	1
8636039	8636039	510 SAGE CT		B-MU19-0115	SFA	O							1	10/15/2021	1
8636039	8636039	508 SAGE CT		B-MU19-0116	SFA	O							1	10/15/2021	1
8636039	8636039	506 SAGE CT		B-MU19-0117	SFA	O							1	10/15/2021	1
8636039	8636039	2025 JOSHUA TREE CL		B-MU19-0118	SFA	O							1	9/28/2021	1
8636039	8636039	2027 JOSHUA TREE CL		B-MU19-0119	SFA	O							1	9/28/2021	1
8636039	8636039	2029 JOSHUA TREE CL		B-MU19-0120	SFA	O							1	9/28/2021	1
8636039	8636039	2031 JOSHUA TREE CL		B-MU19-0121	SFA	O							1	9/28/2021	1

8636039	8636039	2033 JOSHUA TREE CL		B-MU19-0122	SFA	O							1	9/28/2021	1
8636039	8636039	2035 JOSHUA TREE CL		B-MU19-0123	SFA	O							1	9/28/2021	1
8636039	8636039	2039 JOSHUA TREE CL		B-MU19-0125	SFA	O							1	9/28/2021	1
8636039	8636039	2077 JOSHUA TREE CL		B-MU19-0126	SFA	O							1	11/29/2021	1
8636039	8636039	2075 JOSHUA TREE CL		B-MU19-0127	SFA	O							1	10/22/2021	1
8636039	8636039	2073 JOSHUA TREE CL		B-MU19-0128	SFA	O							1	10/22/2021	1
8636039	8636039	2071 JOSHUA TREE CL		B-MU19-0129	SFA	O							1	10/22/2021	1
8636039	8636039	2069 JOSHUA TREE CL		B-MU19-0130	SFA	O							1	10/22/2021	1
8637020	8637020	360 RIESLING AV 20		B-MU17-0580	SFA	O							1	1/12/2021	1
8637020	8637020	360 RIESLING AV 21		B-MU17-0581	SFA	O							1	1/12/2021	1
8637020	8637020	360 RIESLING AV 22		B-MU17-0582	SFA	O							1	1/12/2021	1
8637020	8637020	360 RIESLING AV 30		B-MU17-0583	SFA	O							1	1/12/2021	1
8637020	8637020	360 RIESLING AV 31		B-MU17-0584	SFA	O							1	1/12/2021	1
8637020	8637020	360 RIESLING AV 32		B-MU17-0585	SFA	O							1	1/12/2021	1
8627052	8627052	267 RED BERRY LN		B-MU18-0378	SFA	O							1	6/15/2021	1
8808030	8808030	370 Monmouth Dr	DANG HA V AND NGUYEN SONKHE T	B-BP18-0339	ADU	O		1						5/7/2021	1
2943092	2943092	1467 Brian Ct	YCARO PATRICK AND SUSANNA	B-BP19-0157	ADU	O				1				9/3/2021	1
2210034	2210034	810 Coyote St	DANG DUC AND PHAM HA THUY THI	B-BP19-0239	ADU	O				1				6/28/2021	1
8609077	8609077	335 Sylvia Av	VANLEUVEN DEWANE L AND WANG LIHUA	B-BP19-0304	ADU	O				1				1/27/2021	1
2621015	2621015	1051 Columbus Dr	MARTIS ALOYSIUS AND KARKADA VIDYA	B-BP19-0407	ADU	O				1				9/1/2021	1
2944034	2944034	1135 Berg Ct	TRUONG RICHARD ET AL	B-BP19-0546	ADU	O				1				6/7/2021	1
8803004	8803004	165 S Park Victoria Dr	SINGH, SUKHDEV	B-BP19-0555	ADU	O						1		1/25/2021	1
8803001	8803001	125 S Park Victoria Dr	SREERAMINENI, RAVI & DAS	B-BP19-0672	ADU	O						1		6/16/2021	1
2942043	2942043	1567 Kennedy Dr	HOANG AN NGOC AND TRAN THU NGU	B-BP20-0050	ADU	O						1		9/19/2021	1
2904024	2904024	1119 Fox Hollow Ct	Huy Le	B-BP20-0168	ADU	O						1		7/21/2021	1

2625006	2625006	1332 Cirolero St	HUYNH MINH-KHANG TAN & NGUYEN KATHY THUY	B-BP20-0170	ADU	O						1		4/5/2021	1
2625006	2625006	1330 Cirolero St	HUYNH MINH-KHANG TAN & NGUYEN KATHY THUY	B-BP20-0288	ADU	O							1	4/5/2021	1
8636013	8636013	355 Sango Ct	Sango Court Apartments	B-BP19-0751	5+	R									0
															0
8636038	8636038	1852 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0001	SFA	O									0
8636038	8636038	1856 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0002	SFA	O									0
8636038	8636038	1858 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0003	SFA	O									0
8636038	8636038	1860 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0004	SFA	O									0
8636038	8636038	1862 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0005	SFA	O									0
8636038	8636038	1866 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0006	SFA	O									0
8636038	8636038	1868 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0007	SFA	O									0
8636038	8636038	1870 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0008	SFA	O									0
8636038	8636038	1872 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0009	SFA	O									0
8636038	8636038	555 LUNDY PL	Parkside At Tarob Ct	B-MU21-0010	SFA	O									0
8636038	8636038	557 LUNDY PL	Parkside At Tarob Ct	B-MU21-0011	SFA	O									0
8636038	8636038	559 LUNDY PL	Parkside At Tarob Ct	B-MU21-0012	SFA	O									0
8636038	8636038	561 LUNDY PL	Parkside At Tarob Ct	B-MU21-0013	SFA	O									0
8636038	8636038	563 LUNDY PL	Parkside At Tarob Ct	B-MU21-0014	SFA	O									0
8636038	8636038	565 LUNDY PL	Parkside At Tarob Ct	B-MU21-0015	SFA	O									0
8636038	8636038	567 LUNDY PL	Parkside At Tarob Ct	B-MU21-0016	SFA	O									0
8636038	8636038	569 LUNDY PL	Parkside At Tarob Ct	B-MU21-0017	SFA	O									0
8636038	8636038	571 LUNDY PL	Parkside At Tarob Ct	B-MU21-0018	SFA	O									0
8636038	8636038	1922 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0019	SFA	O									0
8636038	8636038	1926 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0020	SFA	O									0
8636038	8636038	1928 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0021	SFA	O									0
8636038	8636038	1930 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0022	SFA	O									0
8636038	8636038	1932 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0023	SFA	O									0
8636038	8636038	1902 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0024	SFA	O									0
8636038	8636038	1906 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0025	SFA	O									0
8636038	8636038	1908 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0026	SFA	O									0
8636038	8636038	1910 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0027	SFA	O									0
8636038	8636038	1912 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0028	SFA	O									0
8636038	8636038	1916 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0029	SFA	O									0
8636038	8636038	1952 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0030	SFA	O									0
8636038	8636038	1956 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0031	SFA	O									0
8636038	8636038	1958 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0032	SFA	O									0

8636038	8636038	1960 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0033	SFA	O									0
8636038	8636038	1968 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0034	SFA	O									0
8636038	8636038	1970 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0035	SFA	O									0
8636038	8636038	1972 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0036	SFA	O									0
8636038	8636038	1976 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0037	SFA	O									0
8636038	8636038	1978 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0038	SFA	O									0
8636038	8636038	1980 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0039	SFA	O									0
8636038	8636038	1982 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0040	SFA	O									0
8636038	8636038	1992 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0041	SFA	O									0
8636038	8636038	1996 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0042	SFA	O									0
8636038	8636038	1998 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0043	SFA	O									0
8636038	8636038	2000 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0044	SFA	O									0
8636038	8636038	2002 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0045	SFA	O									0
8636038	8636038	2006 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0046	SFA	O									0
8636038	8636038	2008 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0047	SFA	O									0
8636038	8636038	2010 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0048	SFA	O									0
8636038	8636038	2012 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0049	SFA	O									0
8636038	8636038	1831 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0050	SFA	O									0
8636038	8636038	1833 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0051	SFA	O									0
8636038	8636038	1835 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0052	SFA	O									0
8636038	8636038	1837 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0053	SFA	O									0
8636038	8636038	1839 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0054	SFA	O									0
8636038	8636038	1815 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0055	SFA	O									0
8636038	8636038	1817 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0056	SFA	O									0
8636038	8636038	1819 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0057	SFA	O									0
8636038	8636038	1821 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0058	SFA	O									0
8636038	8636038	1823 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0059	SFA	O									0
8636038	8636038	1825 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0060	SFA	O									0
8828070	8828070	1630 Everglades Dr	PITCHAIMUTHU KANNAN AND GANESA	B-BP19-0303	ADU	O									0
8820028	8820028	2118 Yosemite Dr	DONG LIBIN	B-BP19-0469	ADU	O									0
2904040	2904040	1078 Liliac Ln	ROBSON HOMES LLC	B-BP19-0660	ADU	O									0

2904040	2904040	1086 Liliac Ln	ROBSON HOMES LLC	B-BP19-0668	ADU	O									0
2904040	2904040	1015 N Park Victoria Dr	ROBSON HOMES LLC	B-BP19-0732	SFD	O									0
2904040	2904040	1031 N Park Victoria Dr	ROBSON HOMES LLC	B-BP19-0733	SFD	O									0
2904040	2904040	1023 N Park Victoria Dr	ROBSON HOMES LLC	B-BP19-0735	SFD	O									0
2904040	2904040	1039 N Park Victoria Dr	ROBSON HOMES LLC	B-BP19-0737	SFD	O									0
2904040	2904040	1002 Peony Dr	ROBSON HOMES LLC	B-BP19-0772	ADU	O									0
2904040	2904040	1018 Peony Dr	ROBSON HOMES LLC	B-BP19-0779	ADU	O									0
2904040	2904040	1010 Peony Dr	ROBSON HOMES LLC	B-BP19-0780	ADU	O									0
2904040	2904040	1026 Peony Dr	ROBSON HOMES LLC	B-BP19-0781	ADU	O									0
2615060	2615060	171 Midwick Dr	CHEW SOON & LAI YUEN	B-BP20-0156	ADU	O									0
2206013	2206013	680 N ABEL ST	JOHNSON SALLY T TRUSTEE	B-BP20-0199	ADU	O									0
2944007	2944007	1119 N Park Victoria Dr	ALKAKOS FARID AND CAROLINA	B-BP20-0236	ADU	O									0
8823090	8823090	1613 Rocky Mountain Av	CRAIG EMILY M AND LEE MICHAEL	B-BP20-0287	ADU	O									0
2603053	2603053	227 Mazey St	DANG HUNG MANH AND DO JENNIFER T	B-BP20-0305	ADU	O									0
8833198	8833198	918 Dempsey Rd	NGUYEN HUNG QUOC & NGOC THAM	B-BP20-0337	ADU	O									0
8814106	8814106	349 Falcato Dr	CARTWRIGHT FRANS R & MELINDA	B-BP21-0060	ADU	O									0
2813009	2813009	657 Hamilton Av	BUCCAT MARLENE P TRUSTEE	B-BP21-0098	ADU	O									0
2619027	2619027	660 Kevenaire Dr	NGUYEN HARRISON	B-BP21-0119	ADU	O									0
2608104	2608104	426 Woodcock Ct	LAM TRINA B AND CHITTARATH PHONENY	B-BP21-0130	ADU	O									0

2608003	2608003	531 Coelho St	KHIEM PHAM, HA PHAM	B-BP21-0189	ADU	O									0
2608037	2608037	551 Greathouse Dr	LAU CHUN WAI AND CHEUNG SHUET LAI	B-BP21-0294	ADU	O									0
8603094	8603094	1565 Barber Ln	1565 BARBER LANE PROPERTY LLC	B-BP21-0366	ADU	O									0
2814059	2814059	433 Donahe Pl	YU SHAO-WEN AND PEI Y	B-BP21-0524	ADU	O									0
8828070	8828070	1632 Everglades Dr	PITCHAIMUTHU KANNAN AND GANESA	B-BP21-0650	ADU	O									0
8825044	8825044	1889 GRAND TETON DR	Schaub Residence	B-BP20-0031	SFD	O									0
2904040	2904040	1051 Peony Dr	Robson Homes Finch Hollow	B-BP19-0703	SFD	O							1	12/14/2021	1
2904040	2904040	1059 Peony Dr	Robson Homes Finch Hollow	B-BP19-0720	SFD	O							1	12/16/2021	1
2904040	2904040	1019 Peony Dr	Robson Homes Finch Hollow	B-BP19-0715	SFD	O									0
2904040	2904040	1026 Rankin Dr	Robson Homes Finch Hollow	B-BP19-0716	SFD	O									0
2904040	2904040	1020 Rankin Dr	Robson Homes Finch Hollow	B-BP19-0726	SFD	O									0
2904040	2904040	1011 Peony Dr	Robson Homes Finch Hollow	B-BP19-0730	SFD	O									0
2904040	2904040	1116 Dogwood St	Robson Homes Finch Hollow	B-BP19-0702	SFD	O									0
2904040	2904040	1150 Dogwood St	Robson Homes Finch Hollow	B-BP19-0713	SFD	O									0
2904040	2904040	1169 Dogwood St	Robson Homes Finch Hollow	B-BP19-0714	SFD	O									0
2904040	2904040	1170 Dogwood St	Robson Homes Finch Hollow	B-BP19-0723	SFD	O									0
2904040	2904040	1159 Dogwood St	Robson Homes Finch Hollow	B-BP19-0724	SFD	O									0
2904040	2904040	1160 Dogwood St	Robson Homes Finch Hollow	B-BP19-0728	SFD	O									0
4230015	4230015	529 Vista Ridge Drive	Wu Residence	B-BP19-0197	SFD	O									0
2904040	2904040	1135 Dogwood St	Robson Homes Finch Hollow	B-BP19-0704	SFD	O									0
2904040	2904040	1106 Dogwood St	Robson Homes Finch Hollow	B-BP19-0705	SFD	O									0
2904040	2904040	1126 Dogwood St	Robson Homes Finch Hollow	B-BP19-0706	SFD	O									0
2904040	2904040	1115 Creed St	Robson Homes Finch Hollow	B-BP19-0719	SFD	O									0
2904040	2904040	1136 Dogwood St	Robson Homes Finch Hollow	B-BP19-0722	SFD	O									0
2904040	2904040	1125 Dogwood St	Robson Homes Finch Hollow	B-BP19-0725	SFD	O									0
2904040	2904040	1115 Dogwood St	Robson Homes Finch Hollow	B-BP19-0729	SFD	O									0
2601042	2601042	364 Oliver St	Singh Residence	B-BP18-0607	SFD	O							1	1/7/2021	1
2928043	2928043	1709 Golden Hills Dr	Nguyen Residence	B-BP18-0171	SFD	O							1	8/20/2021	1
2904040	2904040	1058 Rankin Dr	Robson Homes Finch Hollow	B-BP19-0717	SFD	O							1	8/11/2021	1
2904040	2904040	1072 Rankin Dr	Robson Homes Finch Hollow	B-BP19-0718	SFD	O							1	8/12/2021	1
2904040	2904040	1103 Creed St	Robson Homes Finch Hollow	B-BP19-0721	SFD	O							1	7/28/2021	1

2904040	2904040	1066 Rankin Dr	Robson Homes Finch Hollow	B-BP19-0731	SFD	O							1	11/5/2021	1
2805026	2805026	859 Alisal Ct	Gupta Residence	B-BP19-0043	SFD	O							1	1/25/2021	1
2907013	2907013	1303 COUNTRYSIDE CT	1499 Country Club Drive Llc Residence	B-BP18-0461	SFD	O							1	7/29/2021	1
2944007	2944007	1121 N Park Victoria Dr	1121 N Park Victoria Dr	P-ADU21-0001	ADU	O									0
2220017	2220017	255 Heath St	255 Heath St	P-ADU21-0002	ADU	O									0
2210023	2210023	656 Coyote St	656 Coyote St	P-ADU21-0003	ADU	O									0
8814106	8814106	349 Falcato Dr	349 Falcato Dr	P-ADU21-0004	ADU	O									0
8609077	8609077	335 Sylvia Av	335 Sylvia Av	P-ADU21-0005	ADU	O									0
8806020	8806020	1365 Zion Ct	1365 Zion Ct	P-ADU21-0006	ADU	O									0
8833198	8833198	918 Dempsey Rd	918 Dempsey Rd	P-ADU21-0007	ADU	O									0
2214019	2214019	803 Penitencia St	803 Penitencia St	P-ADU21-0008	ADU	O									0
2904024	2904024	1119 Fox Hollow Ct	1119 Fox Hollow Ct	P-ADU21-0009	ADU	O									0
2813009	2813009	653 Hamilton Av	653 Hamilton Av	P-ADU21-0010	ADU	O									0
2209015	2209015	294 Barker St	294 Barker St	P-ADU21-0011	ADU	O									0
2608003	2608003	525 Coelho St	525 Coelho St	P-ADU21-0012	ADU	O									0
8817026	8817026	2141 Sepulveda Av	2141 Sepulveda Av	P-ADU21-0013	ADU	O									0
2619027	2619027	926 Campbell St	926 Campbell St	P-ADU21-0014	ADU	O									0
8621034	8621034	1580 Fallen Leaf Dr	1580 Fallen Leaf Dr	P-ADU21-0016	ADU	O									0
2944007	2944007	1119 N Park Victoria Dr	1119 N Park Victoria Dr	P-ADU21-0019	ADU	O									0

2601061	2601061	425 Gross St	425 Gross St	P-ADU21-0022	ADU	O									0
2608037	2608037	549 Greathouse Dr	549 Greathouse Dr	P-ADU21-0020	ADU	O									0
2206013	2206013	678 N ABEL ST	678 N ABEL ST	P-ADU21-0021	ADU	O									0
2920018	2920018	1547 Braly Av	1547 Braly Av	P-ADU21-0026	ADU	O									0
8803026	8803026	1135 Shirley Dr	1135 Shirley Dr	P-ADU21-0023	ADU	O									0
2608099	2608099	429 Taylor Dr	429 Taylor Dr	P-ADU21-0024	ADU	O									0
2209017	2209017	322 Marylinn Dr	322 Marylinn Dr	P-ADU21-0027	ADU	O									0
2912053	2912053	343 Park Hill Dr	343 Park Hill Dr	P-ADU21-0028	ADU	O									0
2220017	2220017	2021 N Milpitas Bl	2021 N Milpitas Bl	P-MS21-0004	ADU	O									0
2201015	2201015	308 Sango Ct	308 Sango Ct	P-ADU21-0029	5+	O									0
2201015	2201015	1752 HOURET CT	1752 HOURET CT	P-ADU21-0030	SFA	O									0
2806085	2806085	780 E CAPITOL AV	780 E CAPITOL AV	P-MS21-0015	ADU	O									0
2619027	2619027	563 Corinthia Dr	563 Corinthia Dr	P-MS21-0018	ADU	O									0
2813009	2813009	210 S MAIN ST	210 S MAIN ST	P-MS21-0034	ADU	O									0
8817026	8817026	901 Courtland Ct	901 Courtland Ct	P-MS21-0084	ADU	O									0
8806020	8806020	929 Canada Dr	929 Canada Dr	P-MS21-0115	ADU	O									0
8823090	8823090	2043 Amur Ct	2043 Amur Ct	P-ADU20-0021	ADU	O									0
8636036	8636036	308 Sango Ct	308 Sango Ct	P-SD19-0014	5+	R									0
8812022	8812022	355 S Temple Dr	355 S Temple Dr	P-SD21-0006	SFD	O									0
2904040	2904040	1180 Dogwood St	ROBSON HOMES LLC	B-BP19-0711	SFA	O									0
2904040	2904040	1190 Dogwood St	ROBSON HOMES LLC	B-BP19-0712	SFA	O									0
2904040	2904040	1189 Dogwood St	ROBSON HOMES LLC	B-BP19-0738	SFA	O									0
2904040	2904040	1179 Dogwood St	ROBSON HOMES LLC	B-BP19-0739	SFA	O									0

Project Identifier					Unit Types			Streamlining	Infill	Housing with Financial Assistance and/or Deed Restrictions	Housing without Financial Assistance or Deed Restrictions	Term of Affordability or Deed Restriction	Demolished/Destroyed Units			Density Bonus				Notes	
1					2	3	13	14	15	16	17	18	19	20			21	22	23	24	25
Prior APN*	Current APN	Street Address	Project Name*	Local Jurisdiction Tracking ID*	Unit Category (SFA,SFD,2 to 4,5+,ADU,MH)	Tenure R=Renter O=Owner	How many of the units were Extremely Low Income?*	Was Project APPROVED using GC 65913.4(b)? (SB 35 Streamlining) Y/N	Infill Units? Y/N*	Assistance Programs for Each Development (may select multiple - see instructions)	Deed Restriction Type (may select multiple - see instructions)	For units affordable without financial assistance or deed restrictions, explain how the locality determined the units were affordable (see instructions)	Term of Affordability or Deed Restriction (years) (if affordable in perpetuity enter 1000)*	Number of Demolished/Destr oyed Units	Demolished or Destroyed Units	Demolished/Des troyed Units Owner or Renter	Total Density Bonus Applied to the Project (Percentage Increase in Total Allowable Units or Total Maximum Allowable Residential Gross Floor Area)	Number of Other Incentives, Concessions, Waivers, or Other Modifications Given to the Project (Excluding Parking Waivers or Parking Reductions)	List the incentives, concessions, waivers, and modifications (Excluding Parking Waivers or Parking Modifications)	Did the project receive a reduction or waiver of parking standards? (Y/N)	Notes*
Summary Row: Start Data Entry Below							0	0						0		0					
2904040	2904040	1032 Peony Dr	ROBSON HOMES LLC	B-BP19-0669	ADU	O		N				https://www.ci.milpitas.ca.gov/wp-content/uploads/2022/03/DRAFT_ADU-Affordability-Report_Sep-8_2021.pdf									
2904040	2904040	1038 Peony Dr	ROBSON HOMES LLC	B-BP19-0654	ADU	O		N				https://www.ci.milpitas.ca.gov/wp-content/uploads/2022/03/DRAFT_ADU-Affordability-Report_Sep-8_2021.pdf									
2904040	2904040	1051 N Park Victoria Dr	ROBSON HOMES LLC	B-BP19-0734	SFD	O		N													
2904040	2904040	1059 N Park Victoria Dr	ROBSON HOMES LLC	B-BP19-0708	SFD	O		N													
2904040	2904040	1062 Liliac Ln	ROBSON HOMES LLC	B-BP19-0771	ADU	O		N				https://www.ci.milpitas.ca.gov/wp-content/uploads/2022/03/DRAFT_ADU-Affordability-Report_Sep-8_2021.pdf									
2904040	2904040	1067 N Park Victoria Dr	ROBSON HOMES LLC	B-BP19-0736	SFD	O		N													
2904040	2904040	1070 Liliac Ln	ROBSON HOMES LLC	B-BP19-0581	ADU	O		N				https://www.ci.milpitas.ca.gov/wp-content/uploads/2022/03/DRAFT_ADU-Affordability-Report_Sep-8_2021.pdf									
2904040	2904040	1075 N Park Victoria Dr	ROBSON HOMES LLC	B-BP19-0707	SFD	O		N													
2904040	2904040	1083 N Park Victoria Dr	ROBSON HOMES LLC	B-BP19-0709	SFD	O		N													
2904040	2904040	1091 N Park Victoria Dr	ROBSON HOMES LLC	B-BP19-0710	SFD	O		N													
8617039	8617039	126 Evergreen Wy	ESPINOZA ALFREDO	B-BP20-0297	ADU	O		N				https://www.ci.milpitas.ca.gov/wp-content/uploads/2022/03/DRAFT_ADU-Affordability-Report_Sep-8_2021.pdf									
8811009	8811009	193 S Temple Dr	CAO TRAN N	B-BP20-0088	ADU	O		N				https://www.ci.milpitas.ca.gov/wp-content/uploads/2022/03/DRAFT_ADU-Affordability-Report_Sep-8_2021.pdf									
2208028	2208028	198 Orion Ct	NILAVER AJAY AND POOJA C	B-BP19-0168	ADU	O		N				https://www.ci.milpitas.ca.gov/wp-content/uploads/2022/03/DRAFT_ADU-Affordability-Report_Sep-8_2021.pdf									
2208028	2208028	198 Orion Ct	NILAVER AJAY & POOJA C	B-BP20-0280	ADU	O		N				https://www.ci.milpitas.ca.gov/wp-content/uploads/2022/03/DRAFT_ADU-Affordability-Report_Sep-8_2021.pdf									
2810060	2810060	468 Dundee Av	LE THUA DUC AND TUYET THI ET A	B-BP18-0003	ADU	O		N				https://www.ci.milpitas.ca.gov/wp-content/uploads/2022/03/DRAFT_ADU-Affordability-Report_Sep-8_2021.pdf									
2810060	2810060	468 Dundee Av	LE THUA DUC AND TUYET THI ET A	B-BP19-0339	ADU	O		N				https://www.ci.milpitas.ca.gov/wp-content/uploads/2022/03/DRAFT_ADU-Affordability-Report_Sep-8_2021.pdf									
2608086	2608086	552 Greathouse Dr	LAWRENCE DAVID S & AUSTERLITZ MARIA F	B-BP21-0166	ADU	O		N				https://www.ci.milpitas.ca.gov/wp-content/uploads/2022/03/DRAFT_ADU-Affordability-Report_Sep-8_2021.pdf									
2210023	2210023	652 Coyote St	TRAN YOUNG	B-BP21-0016	ADU	O		N				https://www.ci.milpitas.ca.gov/wp-content/uploads/2022/03/DRAFT_ADU-Affordability-Report_Sep-8_2021.pdf									
2214019	2214019	803 Penitencia St	VOORA NAGA VENKATA MURALI K & NITCHANAMET	B-BP20-0427	ADU	O		N				https://www.ci.milpitas.ca.gov/wp-content/uploads/2022/03/DRAFT_ADU-Affordability-Report_Sep-8_2021.pdf									
8636040	8636040	1918 JOSHUA TREE CL		B-MU19-0071	SFA	O		N													
8636040	8636040	1920 JOSHUA TREE CL		B-MU19-0072	SFA	O		N													
8636040	8636040	1922 JOSHUA TREE CL		B-MU19-0073	SFA	O		N													
8636040	8636040	1926 JOSHUA TREE CL		B-MU19-0074	SFA	O		N													
8636040	8636040	1928 JOSHUA TREE CL		B-MU19-0075	SFA	O		N													
8636040	8636040	1930 JOSHUA TREE CL		B-MU19-0076	SFA	O		N													
8636040	8636040	1932 JOSHUA TREE CL		B-MU19-0077	SFA	O		N													
8636040	8636040	1936 JOSHUA TREE CL		B-MU19-0078	SFA	O		N													
8636040	8636040	1938 JOSHUA TREE CL		B-MU19-0079	SFA	O		N													
8636040	8636040	1968 TAROB CT		B-MU19-0081	SFA	O		N													
8636040	8636040	1970 TAROB CT		B-MU19-0082	SFA	O		N													
8636040	8636040	1976 TAROB CT		B-MU19-0084	SFA	O		N													
8636040	8636040	1978 TAROB CT		B-MU19-0085	SFA	O		N													
8636039	8636039	2052 TAROB CT		B-MU19-0087	SFA	O		N													
8636039	8636039	2056 TAROB CT		B-MU19-0088	SFA	O		N													
8636039	8636039	2058 TAROB CT		B-MU19-0089	SFA	O		N													
8636039	8636039	2062 TAROB CT		B-MU19-0090	SFA	O		N													
8636039	8636039	2066 TAROB CT		B-MU19-0091	SFA	O		N													
8636039	8636039	2068 TAROB CT		B-MU19-0092	SFA	O		N													
8636039	8636039	2070 TAROB CT		B-MU19-0093	SFA	O		N													
8636039	8636039	2080 TAROB CT		B-MU19-0095	SFA	O		N													
8636039	8636039	2012 TAROB CT		B-MU19-0100	SFA	O		N													
8636039	8636039	2016 TAROB CT		B-MU19-0101	SFA	O		N													
8636039	8636039	2020 TAROB CT		B-MU19-0103	SFA	O		N													
8636039	8636039	2022 TAROB CT		B-MU19-0104	SFA	O		N													
8636039	8636039	2061 JOSHUA TREE CL		B-MU19-0105	SFA	O		N													

8636039	8636039	2059 JOSHUA TREE CL		B-MU19-0106	SFA	O		N												
8636039	8636039	2057 JOSHUA TREE CL		B-MU19-0107	SFA	O		N												
8636039	8636039	2055 JOSHUA TREE CL		B-MU19-0108	SFA	O		N												
8636039	8636039	522 SAGE CT		B-MU19-0110	SFA	O		N												
8636039	8636039	520 SAGE CT		B-MU19-0111	SFA	O		N												
8636039	8636039	518 SAGE CT		B-MU19-0112	SFA	O		N												
8636039	8636039	516 SAGE CT		B-MU19-0113	SFA	O		N												
8636039	8636039	512 SAGE CT		B-MU19-0114	SFA	O		N												
8636039	8636039	510 SAGE CT		B-MU19-0115	SFA	O		N												
8636039	8636039	508 SAGE CT		B-MU19-0116	SFA	O		N												
8636039	8636039	506 SAGE CT		B-MU19-0117	SFA	O		N												
8636039	8636039	2025 JOSHUA TREE CL		B-MU19-0118	SFA	O		N												
8636039	8636039	2027 JOSHUA TREE CL		B-MU19-0119	SFA	O		N												
8636039	8636039	2029 JOSHUA TREE CL		B-MU19-0120	SFA	O		N												
8636039	8636039	2031 JOSHUA TREE CL		B-MU19-0121	SFA	O		N												
8636039	8636039	2033 JOSHUA TREE CL		B-MU19-0122	SFA	O		N												
8636039	8636039	2035 JOSHUA TREE CL		B-MU19-0123	SFA	O		N												
8636039	8636039	2039 JOSHUA TREE CL		B-MU19-0125	SFA	O		N												
8636039	8636039	2077 JOSHUA TREE CL		B-MU19-0126	SFA	O		N												
8636039	8636039	2075 JOSHUA TREE CL		B-MU19-0127	SFA	O		N												
8636039	8636039	2073 JOSHUA TREE CL		B-MU19-0128	SFA	O		N												
8636039	8636039	2071 JOSHUA TREE CL		B-MU19-0129	SFA	O		N												
8636039	8636039	2069 JOSHUA TREE CL		B-MU19-0130	SFA	O		N												
8637020	8637020	360 RIESLING AV 20		B-MU17-0580	SFA	O		N												
8637020	8637020	360 RIESLING AV 21		B-MU17-0581	SFA	O		N												
8637020	8637020	360 RIESLING AV 22		B-MU17-0582	SFA	O		N												
8637020	8637020	360 RIESLING AV 30		B-MU17-0583	SFA	O		N												
8637020	8637020	360 RIESLING AV 31		B-MU17-0584	SFA	O		N												
8637020	8637020	360 RIESLING AV 32		B-MU17-0585	SFA	O		N												
8627052	8627052	267 RED BERRY LN		B-MU18-0378	SFA	O		N												
8808030	8808030	370 Monmouth Dr	DANG HA V AND NGUYEN SONKHE T	B-BP18-0339	ADU	O		N				https://www.ci.milpitas.ca.gov/wp-content/uploads/2022/03/DRAFT_ADU-Affordability-Report_Sep-8_2021.pdf								
2943092	2943092	1467 Brian Ct	YCARO PATRICK AND SUSANNA	B-BP19-0157	ADU	O		N				https://www.ci.milpitas.ca.gov/wp-content/uploads/2022/03/DRAFT_ADU-Affordability-Report_Sep-8_2021.pdf								
2210034	2210034	810 Coyote St	DANG DUC AND PHAM HA THUY THI	B-BP19-0239	ADU	O		N				https://www.ci.milpitas.ca.gov/wp-content/uploads/2022/03/DRAFT_ADU-Affordability-Report_Sep-8_2021.pdf								
8609077	8609077	335 Sylvia Av	VANLEUVEN DEWANE L AND WANG LIHUA	B-BP19-0304	ADU	O		N				https://www.ci.milpitas.ca.gov/wp-content/uploads/2022/03/DRAFT_ADU-Affordability-Report_Sep-8_2021.pdf								
2621015	2621015	1051 Columbus Dr	MARTIS ALOYSIUS AND KARKADA VIDYA	B-BP19-0407	ADU	O		N				https://www.ci.milpitas.ca.gov/wp-content/uploads/2022/03/DRAFT_ADU-Affordability-Report_Sep-8_2021.pdf								
2944034	2944034	1135 Berg Ct	TRUONG RICHARD ET AL	B-BP19-0546	ADU	O		N				https://www.ci.milpitas.ca.gov/wp-content/uploads/2022/03/DRAFT_ADU-Affordability-Report_Sep-8_2021.pdf								
8803004	8803004	165 S Park Victoria Dr	SINGH, SUKHDEV	B-BP19-0555	ADU	O		N				https://www.ci.milpitas.ca.gov/wp-content/uploads/2022/03/DRAFT_ADU-Affordability-Report_Sep-8_2021.pdf								
8803001	8803001	125 S Park Victoria Dr	SREERAMINENI, RAVI & DAS	B-BP19-0672	ADU	O		N				https://www.ci.milpitas.ca.gov/wp-content/uploads/2022/03/DRAFT_ADU-Affordability-Report_Sep-8_2021.pdf								
2942043	2942043	1567 Kennedy Dr	HOANG AN NGOC AND TRAN THU NGU	B-BP20-0050	ADU	O		N				https://www.ci.milpitas.ca.gov/wp-content/uploads/2022/03/DRAFT_ADU-Affordability-Report_Sep-8_2021.pdf								
2904024	2904024	1119 Fox Hollow Ct	Huy Le	B-BP20-0168	ADU	O		N				https://www.ci.milpitas.ca.gov/wp-content/uploads/2022/03/DRAFT_ADU-Affordability-Report_Sep-8_2021.pdf								
2625006	2625006	1332 Cirolero St	HUYNH MINH-KHANG TAN & NGUYEN KATHY THUY	B-BP20-0170	ADU	O		N				https://www.ci.milpitas.ca.gov/wp-content/uploads/2022/03/DRAFT_ADU-Affordability-Report_Sep-8_2021.pdf								
2625006	2625006	1330 Cirolero St	HUYNH MINH-KHANG TAN & NGUYEN KATHY THUY	B-BP20-0288	ADU	O		N				https://www.ci.milpitas.ca.gov/wp-content/uploads/2022/03/DRAFT_ADU-Affordability-Report_Sep-8_2021.pdf								
8636013	8636013	355 Sango Ct	Sango Court Apartments	B-BP19-0751	5+	R		N			DB		55				36.0%	4	On-Site Improvements, Off-site Improvements, Development Standards Modification	Yes
								N												
8636038	8636038	1852 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0001	SFA	O		N												
8636038	8636038	1856 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0002	SFA	O		N												
8636038	8636038	1858 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0003	SFA	O		N												
8636038	8636038	1860 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0004	SFA	O		N												
8636038	8636038	1862 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0005	SFA	O		N												

8636038	8636038	1866 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0006	SFA	O		N													
8636038	8636038	1868 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0007	SFA	O		N													
8636038	8636038	1870 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0008	SFA	O		N													
8636038	8636038	1872 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0009	SFA	O		N													
8636038	8636038	555 LUNDY PL	Parkside At Tarob Ct	B-MU21-0010	SFA	O		N													
8636038	8636038	557 LUNDY PL	Parkside At Tarob Ct	B-MU21-0011	SFA	O		N													
8636038	8636038	559 LUNDY PL	Parkside At Tarob Ct	B-MU21-0012	SFA	O		N													
8636038	8636038	561 LUNDY PL	Parkside At Tarob Ct	B-MU21-0013	SFA	O		N													
8636038	8636038	563 LUNDY PL	Parkside At Tarob Ct	B-MU21-0014	SFA	O		N													
8636038	8636038	565 LUNDY PL	Parkside At Tarob Ct	B-MU21-0015	SFA	O		N													
8636038	8636038	567 LUNDY PL	Parkside At Tarob Ct	B-MU21-0016	SFA	O		N													
8636038	8636038	569 LUNDY PL	Parkside At Tarob Ct	B-MU21-0017	SFA	O		N													
8636038	8636038	571 LUNDY PL	Parkside At Tarob Ct	B-MU21-0018	SFA	O		N													
8636038	8636038	1922 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0019	SFA	O		N													
8636038	8636038	1926 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0020	SFA	O		N													
8636038	8636038	1928 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0021	SFA	O		N													
8636038	8636038	1930 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0022	SFA	O		N													
8636038	8636038	1932 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0023	SFA	O		N													
8636038	8636038	1902 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0024	SFA	O		N													
8636038	8636038	1906 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0025	SFA	O		N													
8636038	8636038	1908 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0026	SFA	O		N													
8636038	8636038	1910 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0027	SFA	O		N													
8636038	8636038	1912 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0028	SFA	O		N													
8636038	8636038	1916 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0029	SFA	O		N													
8636038	8636038	1952 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0030	SFA	O		N													
8636038	8636038	1956 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0031	SFA	O		N													
8636038	8636038	1958 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0032	SFA	O		N													
8636038	8636038	1960 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0033	SFA	O		N													
8636038	8636038	1968 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0034	SFA	O		N													
8636038	8636038	1970 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0035	SFA	O		N													
8636038	8636038	1972 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0036	SFA	O		N													
8636038	8636038	1976 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0037	SFA	O		N													
8636038	8636038	1978 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0038	SFA	O		N													
8636038	8636038	1980 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0039	SFA	O		N													
8636038	8636038	1982 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0040	SFA	O		N													
8636038	8636038	1992 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0041	SFA	O		N													
8636038	8636038	1996 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0042	SFA	O		N													
8636038	8636038	1998 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0043	SFA	O		N													
8636038	8636038	2000 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0044	SFA	O		N													
8636038	8636038	2002 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0045	SFA	O		N													
8636038	8636038	2006 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0046	SFA	O		N													
8636038	8636038	2008 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0047	SFA	O		N													
8636038	8636038	2010 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0048	SFA	O		N													
8636038	8636038	2012 TERRACOTTA CT	Parkside At Tarob Ct	B-MU21-0049	SFA	O		N													
8636038	8636038	1831 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0050	SFA	O		N													
8636038	8636038	1833 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0051	SFA	O		N													
8636038	8636038	1835 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0052	SFA	O		N													
8636038	8636038	1837 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0053	SFA	O		N													
8636038	8636038	1839 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0054	SFA	O		N													
8636038	8636038	1815 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0055	SFA	O		N													
8636038	8636038	1817 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0056	SFA	O		N													
8636038	8636038	1819 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0057	SFA	O		N													
8636038	8636038	1821 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0058	SFA	O		N													
8636038	8636038	1823 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0059	SFA	O		N													
8636038	8636038	1825 JOSHUA TREE CL	Parkside At Tarob Ct	B-MU21-0060	SFA	O		N													
8828070	8828070	1630 Everglades Dr	PITCHAMUTHU KANNAN AND GANESA	B-BP19-0303	ADU	O		N													
8820028	8820028	2118 Yosemite Dr	DONG LIBIN	B-BP19-0469	ADU	O		N													
2904040	2904040	1078 Liliac Ln	ROBSON HOMES LLC	B-BP19-0660	ADU	O		N													
2904040	2904040	1086 Liliac Ln	ROBSON HOMES LLC	B-BP19-0668	ADU	O		N													
2904040	2904040	1015 N Park Victoria Dr	ROBSON HOMES LLC	B-BP19-0732	SFD	O		N													

2904040	2904040	1031 N Park Victoria Dr	ROBSON HOMES LLC	B-BP19-0733	SFD	O		N					https://www.ci.milpitas.ca.gov/wp-content/uploads/2022/03/DRAFT_ADU-Affordability-Report_Sep-8_2021.pdf							
2904040	2904040	1023 N Park Victoria Dr	ROBSON HOMES LLC	B-BP19-0735	SFD	O		N												
2904040	2904040	1039 N Park Victoria Dr	ROBSON HOMES LLC	B-BP19-0737	SFD	O		N												
2904040	2904040	1002 Peony Dr	ROBSON HOMES LLC	B-BP19-0772	ADU	O		N												
2904040	2904040	1018 Peony Dr	ROBSON HOMES LLC	B-BP19-0779	ADU	O		N												
2904040	2904040	1010 Peony Dr	ROBSON HOMES LLC	B-BP19-0780	ADU	O		N												
2904040	2904040	1026 Peony Dr	ROBSON HOMES LLC	B-BP19-0781	ADU	O		N												
2615060	2615060	171 Midwick Dr	CHEW SOON & LAI YUEN	B-BP20-0156	ADU	O		N												
2206013	2206013	680 N ABEL ST	JOHNSON SALLY T TRUSTEE	B-BP20-0199	ADU	O		N												
2944007	2944007	1119 N Park Victoria Dr	ALKAKOS FARID AND CAROLINA	B-BP20-0236	ADU	O		N												
8823090	8823090	1613 Rocky Mountain Av	CRAIG EMILY M AND LEE MICHAEL	B-BP20-0287	ADU	O		N												
2603053	2603053	227 Mazey St	DANG HUNG MANH AND DO JENNIFER T	B-BP20-0305	ADU	O		N												
8833198	8833198	918 Dempsey Rd	NGUYEN HUNG QUOC & NGOC THAM	B-BP20-0337	ADU	O		N												
8814106	8814106	349 Falcato Dr	CARTWRIGHT FRANS R & MELINDA	B-BP21-0060	ADU	O		N												
2813009	2813009	657 Hamilton Av	BUCCAT MARLENE P TRUSTEE	B-BP21-0098	ADU	O		N												
2619027	2619027	660 Kevenaire Dr	NGUYEN HARRISON	B-BP21-0119	ADU	O		N												
2608104	2608104	426 Woodcock Ct	LAM TRINA B AND CHITTARATH PHONENY	B-BP21-0130	ADU	O		N												
2608003	2608003	531 Coelho St	KHIEM PHAM, HA PHAM	B-BP21-0189	ADU	O		N												
2608037	2608037	551 Greathouse Dr	LAU CHUN WAI AND CHEUNG SHUET LAI	B-BP21-0294	ADU	O		N												
8603094	8603094	1565 Barber Ln	1565 BARBER LANE PROPERTY LLC	B-BP21-0366	ADU	O		N												
2814059	2814059	433 Donahe Pl	YU SHAO-WEN AND PEI Y	B-BP21-0524	ADU	O		N												
8828070	8828070	1632 Everglades Dr	PITCHAIMUTHU KANNAN AND GANESA	B-BP21-0650	ADU	O		N												
8825044	8825044	1889 GRAND TETON DR	Schaub Residence	B-BP20-0031	SFD	O		N												
2904040	2904040	1051 Peony Dr	Robson Homes Finch Hollow	B-BP19-0703	SFD	O		N												
2904040	2904040	1059 Peony Dr	Robson Homes Finch Hollow	B-BP19-0720	SFD	O		N												
2904040	2904040	1019 Peony Dr	Robson Homes Finch Hollow	B-BP19-0715	SFD	O		N												
2904040	2904040	1026 Rankin Dr	Robson Homes Finch Hollow	B-BP19-0716	SFD	O		N												
2904040	2904040	1020 Rankin Dr	Robson Homes Finch Hollow	B-BP19-0726	SFD	O		N												
2904040	2904040	1011 Peony Dr	Robson Homes Finch Hollow	B-BP19-0730	SFD	O		N												
2904040	2904040	1116 Dogwood St	Robson Homes Finch Hollow	B-BP19-0702	SFD	O		N												
2904040	2904040	1150 Dogwood St	Robson Homes Finch Hollow	B-BP19-0713	SFD	O		N												
2904040	2904040	1169 Dogwood St	Robson Homes Finch Hollow	B-BP19-0714	SFD	O		N												
2904040	2904040	1170 Dogwood St	Robson Homes Finch Hollow	B-BP19-0723	SFD	O		N												
2904040	2904040	1159 Dogwood St	Robson Homes Finch Hollow	B-BP19-0724	SFD	O		N												
2904040	2904040	1160 Dogwood St	Robson Homes Finch Hollow	B-BP19-0728	SFD	O		N												
4230015	4230015	529 Vista Ridge Drive	Wu Residence	B-BP19-0197	SFD	O		N												
2904040	2904040	1135 Dogwood St	Robson Homes Finch Hollow	B-BP19-0704	SFD	O		N												
2904040	2904040	1106 Dogwood St	Robson Homes Finch Hollow	B-BP19-0705	SFD	O		N												
2904040	2904040	1126 Dogwood St	Robson Homes Finch Hollow	B-BP19-0706	SFD	O		N												
2904040	2904040	1115 Creed St	Robson Homes Finch Hollow	B-BP19-0719	SFD	O		N												

2904040	2904040	1136 Dogwood St	Robson Homes Finch Hollow	B-BP19-0722	SFD	O		N												
2904040	2904040	1125 Dogwood St	Robson Homes Finch Hollow	B-BP19-0725	SFD	O		N												
2904040	2904040	1115 Dogwood St	Robson Homes Finch Hollow	B-BP19-0729	SFD	O		N												
2601042	2601042	364 Oliver St	Singh Residence	B-BP18-0607	SFD	O		N												
2928043	2928043	1709 Golden Hills Dr	Nguyen Residence	B-BP18-0171	SFD	O		N												
2904040	2904040	1058 Rankin Dr	Robson Homes Finch Hollow	B-BP19-0717	SFD	O		N												
2904040	2904040	1072 Rankin Dr	Robson Homes Finch Hollow	B-BP19-0718	SFD	O		N												
2904040	2904040	1103 Creed St	Robson Homes Finch Hollow	B-BP19-0721	SFD	O		N												
2904040	2904040	1066 Rankin Dr	Robson Homes Finch Hollow	B-BP19-0731	SFD	O		N												
2805026	2805026	859 Alisal Ct	Gupta Residence	B-BP19-0043	SFD	O		N												
2907013	2907013	1303 COUNTRYSIDE CT	1499 Country Club Drive Llc Residence	B-BP18-0461	SFD	O		N												
2944007	2944007	1121 N Park Victoria Dr	1121 N Park Victoria Dr	P-ADU21-0001	ADU	O		N												
2220017	2220017	255 Heath St	255 Heath St	P-ADU21-0002	ADU	O		N												
2210023	2210023	656 Coyote St	656 Coyote St	P-ADU21-0003	ADU	O		N												
8814106	8814106	349 Falcato Dr	349 Falcato Dr	P-ADU21-0004	ADU	O		N												
8609077	8609077	335 Sylvia Av	335 Sylvia Av	P-ADU21-0005	ADU	O		N												
8806020	8806020	1365 Zion Ct	1365 Zion Ct	P-ADU21-0006	ADU	O		N												
8833198	8833198	918 Dempsey Rd	918 Dempsey Rd	P-ADU21-0007	ADU	O		N												
2214019	2214019	803 Penitencia St	803 Penitencia St	P-ADU21-0008	ADU	O		N												
2904024	2904024	1119 Fox Hollow Ct	1119 Fox Hollow Ct	P-ADU21-0009	ADU	O		N												
2813009	2813009	653 Hamilton Av	653 Hamilton Av	P-ADU21-0010	ADU	O		N												
2209015	2209015	294 Barker St	294 Barker St	P-ADU21-0011	ADU	O		N												
2608003	2608003	525 Coelho St	525 Coelho St	P-ADU21-0012	ADU	O		N												
8817026	8817026	2141 Sepulveda Av	2141 Sepulveda Av	P-ADU21-0013	ADU	O		N												
2619027	2619027	926 Campbell St	926 Campbell St	P-ADU21-0014	ADU	O		N												
8621034	8621034	1580 Fallen Leaf Dr	1580 Fallen Leaf Dr	P-ADU21-0016	ADU	O		N												
2944007	2944007	1119 N Park Victoria Dr	1119 N Park Victoria Dr	P-ADU21-0019	ADU	O		N												
2601061	2601061	425 Gross St	425 Gross St	P-ADU21-0022	ADU	O		N												
2608037	2608037	549 Greathouse Dr	549 Greathouse Dr	P-ADU21-0020	ADU	O		N												
2206013	2206013	678 N ABEL ST	678 N ABEL ST	P-ADU21-0021	ADU	O		N												
2920018	2920018	1547 Braly Av	1547 Braly Av	P-ADU21-0026	ADU	O		N												
8803026	8803026	1135 Shirley Dr	1135 Shirley Dr	P-ADU21-0023	ADU	O		N												
2608099	2608099	429 Taylor Dr	429 Taylor Dr	P-ADU21-0024	ADU	O		N												
2209017	2209017	322 Marylenn Dr	322 Marylenn Dr	P-ADU21-0027	ADU	O		N												
2912053	2912053	343 Park Hill Dr	343 Park Hill Dr	P-ADU21-0028	ADU	O		N												
2220017	2220017	2021 N Milpitas Bl	2021 N Milpitas Bl	P-MS21-0004	ADU	O		N												
2201015	2201015	308 Sango Ct	308 Sango Ct	P-ADU21-0029	5+	O		N												

2201015	2201015	1752 HOURET CT	1752 HOURET CT	P-ADU21-0030	SFA	O		N												
2806085	2806085	780 E CAPITOL AV	780 E CAPITOL AV	P-MS21-0015	ADU	O		N												
2619027	2619027	563 Corinthia Dr	563 Corinthia Dr	P-MS21-0018	ADU	O		N												
2813009	2813009	210 S MAIN ST	210 S MAIN ST	P-MS21-0034	ADU	O		N												
8817026	8817026	901 Courtland Ct	901 Courtland Ct	P-MS21-0084	ADU	O		N												
8806020	8806020	929 Canada Dr	929 Canada Dr	P-MS21-0115	ADU	O		N												
8823090	8823090	2043 Amur Ct	2043 Amur Ct	P-ADU20-0021	ADU	O		N												
8636036	8636036	308 Sango Ct	308 Sango Ct	P-SD19-0014	5+	R		N	N		DB		55				27.0%	On-Site Improvements, Off-site Improvements, Development Standards Modification, Other	Yes	85 BMR
8812022	8812022	355 S Temple Dr	355 S Temple Dr	P-SD21-0006	SFD	O		N												
2904040	2904040	1180 Dogwood St	ROBSON HOMES LLC	B-BP19-0711	SFA	O		N			INC		55							
2904040	2904040	1190 Dogwood St	ROBSON HOMES LLC	B-BP19-0712	SFA	O		N			INC		55							
2904040	2904040	1189 Dogwood St	ROBSON HOMES LLC	B-BP19-0738	SFA	O		N			INC		55							
2904040	2904040	1179 Dogwood St	ROBSON HOMES LLC	B-BP19-0739	SFA	O		N			INC		55							

Jurisdiction	Milpitas	
Reporting Year	2021	(Jan. 1 - Dec. 31)
Planning Period	5th Cycle	01/31/2015 - 01/31/2023

ANNUAL ELEMENT PROGRESS REPORT

Housing Element Implementation

(CCR Title 25 §6202)

This table is auto-populated once you enter your jurisdiction name and current year data. Past year information comes from previous APRs.

Please contact HCD if your data is different than the material supplied here

Table B													
Regional Housing Needs Allocation Progress													
Permitted Units Issued by Affordability													
		1	2									3	4
Income Level		RHNA Allocation by Income Level	2015	2016	2017	2018	2019	2020	2021	2022	2023	Total Units to Date (all years)	Total Remaining RHNA by Income Level
Very Low	Deed Restricted	1,004	-	-	-	10	-	132	91	-	-	243	761
	Non-Deed Restricted		-	-	-	-	-	-	10	-	-		
Low	Deed Restricted	570	-	-	-	-	-	-	10	-	-	20	550
	Non-Deed Restricted		-	-	-	-	-	-	10	-	-		
Moderate	Deed Restricted	565	-	-	-	-	-	-	4	-	-	13	552
	Non-Deed Restricted		-	-	-	-	-	-	9	-	-		
Above Moderate		1,151	270	82	111	1,776	141	283	95	-	-	2,758	-
Total RHNA		3,290											
Total Units			270	82	111	1,786	141	415	229	-	-	3,034	1,863

Note: units serving extremely low-income households are included in the very low-income permitted units totals and must be reported as very low-income units.

Please note: For the last year of the 5th cycle, Table B will only include units that were permitted during the portion of the year that was in the 5th cycle. For the first year of the 6th cycle, Table B will include units that were permitted since the start of the planning period.

Please note: The APR form can only display data for one planning period. To view progress for a different planning period, you may login to HCD's online APR system, or contact HCD staff at apr@hcd.ca.gov.

ANNUAL ELEMENT PROGRESS REPORT

Housing Element Implementation

(CCR Title 25 §6202)

Jurisdiction		Milpitas	
Reporting Year		2021	(Jan. 1 - Dec. 31)
Table D			
Program Implementation Status pursuant to GC Section 65583			
Housing Programs Progress Report Describe progress of all programs including local efforts to remove governmental constraints to the maintenance, improvement, and development of housing as identified in the housing element.			
1	2	3	4
Name of Program	Objective	Timeframe in H.E	Status of Program Implementation
Program A.1.1: Facilitate land acquisition and site assembly.	The City will continue to work with local property owners to assemble small sites for future developments.	Report annually, ongoing	City staff is working with a few property owners to assemble small parcels, with a focus on the Midtown Specific Plan area and Metro Specific Plan area (former Transit Area Specific Plan, or TASP). As staff undertakes both the Metro (TASP) and the Midtown Specific Plan update in 2020, 2021, and 2022, staff will work closely with property owners to incentivize and identify other sites for lot assemblage to allow greater residential densities in close proximity to public transit.
Program A.2.1: Consider land use re-designations as needed	The City will consider land use re-designations as needed in order to accommodate specific residential projects.	Ongoing	The City adopted its new General Plan in March 2021. The new General Plan identifies areas that will need to be predesignated for either greater residential densities or mixed uses that allow residential use.
Program B.1.1: Enforce housing code and regulations to correct code violations while minimizing the displacement of residents.	The City will continue to enforce its existing codes through code enforcement.	Ongoing	The City's code enforcement officers enforce the Neighborhood Beautification Ordinance and the following subsections of the Milpitas Municode: Solid Waste, Graffiti, Animal, Zoning Signs, Noise, Junk Car, and Administrative Citations.
Program B.1.2:	The City will assist any households displaced through code enforcement activities to relocate to other suitable housing that is affordable to the households that are displaced.	Ongoing	No activity to report in 2021.

Program B.2.1: Provide assistance for the rehabilitation of housing units occupied by very low-income and low-income households.	The City will provide funds to assist very low- and low-income owner households to undertake repairs to their homes to bring them up to standard.	Ongoing	In FY 2021, the City allocated \$173,970 in CDBG funds for this service which is administered by Rebuilding Together Silicon Valley.
Program B.2.2:	The City will continue to provide CDBG funds to Rebuilding Together to provide safety, accessibility, and mobility repairs to mobile and single family homes owned by very low- and low-income households.	Report annually, ongoing	In FY 2021, the City allocated \$173,970 in CDBG funds for this service which is administered by Rebuilding Together Silicon Valley.
Program B.2.3:	The City will continue to support Project Sentinel, which provides fair housing assistance, landlord-tenant mediation services, and mortgage default counseling to Milpitas residents.	Report annually, ongoing	In fiscal year 2020/2021, the City awarded Project Sentinel a total of \$56,290 in CDBG funds for Fair Housing assistance and \$50,000 for COVID-19 related rent relief/reduction services through negotiations with tenant, property owner, mortgage holder, and mediators.
Program B.3.1: Monitor the need to replace infrastructure as needed to conserve older neighborhoods.	The City will allocate resources to rehabilitate and/or replace infrastructure in older neighborhoods whose infrastructure has reached obsolescence.	Ongoing	The Public Works Utilities Engineering Division is developing new master plans for water, sewer and stormwater along with an all utility financial master plan. This assessment evaluates the infrastructure of the City as a whole (versus looking at only older neighborhoods) to determine the likelihood of failure and the potential impact. These master plans will inform the City's financial master plan.
Program B.4.1: Collaborate with other public and private entities to ensure that no extremely low-, very low-, or low-income residents are adversely impacted by the conversion of existing affordable housing projects to market rate rents.	The City will continue to monitor the status of the 149 units at risk of conversion to market rates at Sunnyhills Apartments.	By the March 2018 expiration of the HUD contract	In March 2018, the City and the owner reached an agreement to renew the HUD contract for an additional five years, with the City reimbursing the owner for \$250,000 per year for 5 years, for improvements and repairs completed on the property.

Program B.5.1: Maintain the existing stock of housing affordable to ELI, VLI, and moderate-income households that is provided through the private market and provide tenant protections for apartmentns at risk of condo conversion	The City will continue to administer its condominium conversion ordinance to minimize the negative impacts of conversions on the rental market.	Ongoing	Ongoing, and the City currently sees very few condominium conversions for rental projects.
Program B.5.2:	The City will continue to administer its mobile home rent control ordinance, which regulates rental rates and the rights and responsibilities of tenants and property owners for the three mobile home parks in Milpitas.	Ongoing	No activity to report in 2021.
Program C.1.1: Continue to facilitate housing production through implementation of the TASP and Midtown Specific Plan.	Continue to expedite environmental review in the TASP area by utilizing the Specific Plan EIR for projects that are consistent with the TASP.	Report annually, ongoing	When possible, the City is tiering off the Metro (TASP) EIR to streamline the required CEQA analysis for development projects in the Metro (TASP) area that are consistent with the Metro (TASP).
Program C.1.2:	The City will continue to implement the planning and design guidelines specified in the Midtown and Transit Specific Plans, including minimum densities, intensive land utilization, and mixed-use zoning.	Ongoing	Ongoing, the City is also updating the Metro Specific Plan (formerly known as the Transit Area Specific Plan) and Gateway/Main St. Specific Plan (formerly known as the Midtown Specific Plan) with new design guidelines, densities, and land use designations. The City is also preparing Objective Design Standards for residential and mixed-use developments to establish clear and implementable design criteria which will help ensure that new projects are attractive and meet the intent of the City's General Plan.
Program C.2.1: Address public infrastructure constraints to housing production where feasible.	The City will continue to coordinate sanitary and storm sewer improvements with the Cities of San Jose and Santa Clara if needed to acquire sufficient wastewater capacity to serve residential development. Measures may include reduction of wastewater flows, and the purchase of surplus capacity.	Ongoing	This work is ongoing. The City is currently updating its Utility Master Plan to plan for future development and anticipated growth in Milpitas. Staff will coordinate the Utility Master Plan Update with the Metro (TASP) and Midtown Plan Updates to ensure that there will be adequate water and sewer infrastructure to support the City's development potential.

Program C.2.2:	The City will continue to work with Valley Water to reduce the extent of the flood plain on the housing sites identified in the Midtown Specific Plan in accordance with the Safety Element Update.	Ongoing	This work is ongoing.
Program C.2.3:	The City will explore alternatives to the on-site retention of stormwater on each housing site, including the development of an area-wide retention pond or allowances for porous pavement to absorb runoff.	Ongoing	Staff has not yet begun to coordinate on this effort with the Engineering Department, but is open to the exploration.
Program C.2.4:	The City will continue to pursue state and federal grants and other financing to reduce the cost of off-site traffic improvements for housing developers in the City.	Ongoing	Staff collaborates with the Engineering Department on any financing options and/or grants to reduce off-site traffic improvement costs to developers.
Program C.2.5:	The City will continue to monitor additional infrastructure needed for access to the Union Pacific Site.	Ongoing	The Midtown Specific Plan update will explore options for the site.
C.3.1: Facilitate development of executive-luxury style housing to support the City's economic development strategy.	The City will continue to work with builders developing high-rise buildings and with custom homebuilders to assist in the creation of additional executive-luxury style housing within the City.	Ongoing	The City has been working with Lyon Living on its luxury mixed-use development.
Program D.1.1: Seek out new funding sources to support the development and preservation of housing that is affordable to extremely low-, very low-, low-, and moderate-income households and housing for individuals with special housing needs.	Advocate for policies and legislation at the state and federal level that increase funding available to support the development and preservation of housing that is affordable to ELI, VLI, LI and moderate income households.	Report annually, ongoing	The City did not advocate for any specific policies or legislation at the state or federal level in 2021 but did receive periodic updates on COVID-19 response and on the Federal CARES Act. The City is using CARES Act funding to provide rent relief to prevent homelessness and to prevent further spread of COVID-19 among vulnerable populations. Milpitas received additional federal dollars due to the higher risk of eviction in this area.

Program D.1.2:	The City will continue to monitor federal, State, and other public and private funding sources that support the development and preservation of housing that is affordable to extremely low-, very low-, low-, and moderate-income households and submit applications for funding as appropriate.	Report annually, ongoing	Staff will continue to monitor state housing bills and how Milpitas can help avoid mass evictions and prevent homelessness as the pandemic continues. City staff secured Regional Early Action Planning (REAP) Grants and Priority Development Area Planning (PDA) Grants from ABAG/MTC for housing planning. The City continues to monitor federal appropriations that may impact Community Development Block Grant program funding for Milpitas.
Program D.2.1: Facilitate the development of at least 565 new housing units affordable to moderate-income households, 570 units affordable to low-income households and 1,004 new housing units affordable to very low-income households.	The City will continue to operate its Below-Market Rate Financing Program for new construction.	Report annually, ongoing	The City anticipates the construction of approximately over 300 new affordable units in the next few years. These will be built as stand-alone affordable housing and mixed-income housing in compliance with the City's Affordable Housing Ordinance.
Program D.2.2:	The City will continue to promote affordable units in residential projects. In conformance with Section XI-10-6.03 of the City's Zoning Ordinance, affordable housing requirements are negotiated on a project-by-project basis, aiming for a minimum percentage (20 percent) of units in all housing developments to be affordable to extremely low-, very low-, low-, and/or moderate-income households.	Report annually, ongoing	On June 19, 2018, the City of Milpitas passed Ordinance 297. The Ordinance created a 15% Inclusionary Housing requirement requiring any new project of 10 units or more to build at least 15% of the total units as affordable or pay a fee in lieu of building the units. On February 1, 2022, the City adopted amendments to the ordinance to encourage on-site production. The City will prepare administrative guidelines to assist with implementation.
Program D.2.3:	The City will continue to provide density bonuses in accordance to the City's Density Bonus Ordinance.	Report annually, ongoing	The City worked with a number of developers to utilize the density bonus, including 308 Sango, 600 Barber lane, the Sunnyhills apartments and other developments being proposed.
Program D.2.4:	When possible, the City will continue to provide fee reductions, waivers, or financial assistance to cover the cost of fees for housing developments that provide units that are affordable to extremely low-, very low-, low-, or moderate-income households.	Report annually, ongoing	The City Council authorized the allocation of \$327,696 in Rent Relief assistance to Milpitas residents and families that have emergency housing needs such as rent, deposit relief, emergency hardship, eviction prevention, domestic violence relocation, child homelessness relief, and Section 8 Good Faith Deposit assistance. To date, the program has assisted 124 households with a total of 379 residents.

Program D.2.5:	When possible, the City will allow for deviations from development standards or provide other incentives to developers that agree to provide community benefits such as housing that is affordable extremely low-, very low-, low-, and/or moderate- income households.	Report annually, ongoing	The City prepared a Development Handbook and ADU Toolkit to clarify the City's development review process and ADU regulations. The City is also implementing a web-based ADU tool to allow homeowners to visualize where an ADU can be located on their property. The City is implementing an ADU Incentive Program and Safe ADU Legalization Program to encourage ADU production and improve safety. These efforts are expected to improve customer service, reduce permit processing times, and streamline ADU production. The City will also implement Housing Opportunity Zones and utilize incentive-based zoning in its specific plan updates to provide incentives (permit streamlining, CEQA streamlining, relaxed development standards, and financial incentives) for affordable developers and mixed-income housing.
Program D.3.1: Promote homeownership opportunities for low- and moderate-income households.	The City will continue to provide assistance to first-time homebuyers to purchase below market rate units.	Report annually, ongoing	The City placed \$50,000 in the FY 2021 budget for first-time homebuyer down payment assistance. In 2021, the program assisted two households with down payment assistance.
Program D.4.1: Support the development of housing for individuals and households with special housing needs.	The City will encourage affordable housing developers to include units for extremely low-income households in future developments and will provide its housing trust funds to help subsidize development costs to achieve affordability targeting to extremely low-households.	Report annually, ongoing	No activity to report in 2021.
Program D.4.2:	The City will continue to facilitate the development of emergency and transitional housing through financial and/or other incentives.	Report annually, ongoing	In 2020, the City endorsed the County's 2020-2025 Community Plan to End Homelessness and two Councilmembers served on the County's Unhoused Task Force where development of emergency and transitional housing was discussed.
Program D.4.3:	The City will modify its Zoning Ordinance to allow transitional and supportive housing in all mixed-use zoning districts that allow residential uses, subject to the same requirements as other residential uses in the same zones.	Report annually, ongoing	Staff will be updating the Zoning Code in 2021-22, and will consider this option in the process. The City will implement Housing Opportunity Zones through overlay zoning districts to incentivize transitional and supportive housing.
Program D.4.4:	The City will continue to support emergency services and housing resources consistent with the City's ongoing commitment to and participation in the Santa Clara County Continuum of Care Plan.	Report annually, ongoing	In 2020, the City endorsed the County's 2020-2025 Community Plan to End Homelessness and two Councilmembers served on the County's Unhoused Task Force. The City allocated funding for mobile shower and laundry service in Milpitas, and allocated funding for homeless street outreach and case management in partnership with the County's Office of Supportive Housing. The City also formed a Homelessness Task Force that met monthly in 2021.

Program D.4.6:	Milpitas will require units that are accessible to individuals with disabilities in new housing developments.	Report annually, ongoing	Milpitas will continue to require accessible units in new housing developments as required by the governing laws such as those given in the response below, and any local requirements as stipulated by ordinance.
Program D.4.7:	Milpitas will continue to enforce Title 24 of the California Building Code and the Americans with Disabilities Act (ADA) when reviewing proposed development plans.	Report annually, ongoing	Milpitas will continue to enforce Chapter 11A HOUSING ACCESSIBILITY, Chapter 11B ACCESSIBILITY TO PUBLIC BUILDINGS, PUBLIC ACCOMODATIONS, COMMERCIAL BUILDINGS, AND PUBLIC HOUSING of the California Building Code, Title 24 Part 2, and other accessibility laws such as the Unruh Civil Rights Act for units that are subject to its requirements. Refer to Division I, Part 2, of the California Civil Code for additional information regarding application and interpretation.
Program D.4.8	The City will provide information on housing resources and suitable housing opportunities in Milpitas to individuals with disabilities.	Report annually, ongoing	The City provides information to residents on website, social media, and via responses to inquiries.
Program D.4.9	Working with the San Andreas Regional Center, Milpitas will implement an outreach program that informs residents on housing and services available for persons with developmental disabilities. The program could include the development of an informational brochure, updating the City's housing assistance resource web page to provide additional information on services, and providing housing-related training for individuals and families through workshops.	Report annually, ongoing	The City's Recreation and Community Services has continued to promote inclusive programming through its classes and programs with a more streamlined intake process with a single point of contact. Staff conducted a Families with Special Needs Focus group for feedback on current programs and ideas for new programming. RCS staff continue to work on offering programs that promote inclusiveness. Special Events now include quiet spaces and in some cases special adaptive sessions. Families with children with special needs are referred to San Andreas Regional Center if they are unaware of services for their family.
Program D.4.10	During project review, City staff shall encourage the inclusion of studio and four- bedroom units in new projects as feasible and provide financial and regulatory incentives when possible.	Report annually, ongoing	Staff worked with several developers, including 1380-1400 S Main Street, to allow for greater numbers of studio units in the City.
Program D.5.10	Consistent with the Midtown Specific Plan, the City will favorably consider applications for live-work units in zoning districts where live-work units are a permitted or conditionally-permitted use.	Report annually, ongoing	Staff will analyze the success of live-work units in the City, and explore options for the Midtown area during the update.

Program D.5.2: Support alternative housing types such as live/work lofts and manufactured housing.	The City will continue to permit manufactured housing in R1 zones subject to the same architectural requirements and development standards as other dwellings in the same zone.	Report annually, ongoing	Complete. Under current zoning, a single manufactured home may be permitted on lots zoned for single-family dwellings where it has been determined the lot and structure are compatible: In districts where site plan and architectural review is not generally required for single-family dwellings, the site plan and architectural review process shall be utilized to initially determine if a lot and structure is compatible for a manufactured home. Compatibility of a lot and structure shall be determined by such factors as height, bulk and character of other structures in the neighborhood. If a lot and structure is determined to be compatible, site plan and architectural review is limited only to specifying roof overhang, roofing material and siding material based on the following standards.
Program D.5.3:	The City will modify the zoning ordinance to allow manufactured housing in all zoning districts where residential development is allowed, subject to the same 104 architectural requirements and development standards as other dwellings in the same zone.	Report annually, ongoing	Staff hasn't considered this option, but will explore when the Zoning Code is updated in 2021-22.
Program D.6.1:	The City will continue to encourage new residential developers to provide space for childcare facilities to promote the integration of this needed service in residential areas as they are developed.	Report annually, ongoing	This is an item staff can consider for both the Metro (TASP) and Midtown Plan updates.
E.1.1.	The City will work with appropriate local, State, and federal agencies to ensure that fair housing laws are enforced.	Report annually, ongoing	In 2021, the City awarded Project Sentinel a total of \$56,290 in CDBG funds for Fair Housing assistance.
Program E.1.2: Work to eliminate all unlawful discrimination in housing with respect to age, race, gender, sexual orientation, marital or familial status, ethnic background, medical condition, or other arbitrary factors, so that all residents can obtain decent housing throughout the City.	The City will continue to implement its ordinances and policies prohibiting discrimination in housing practices.	Report annually, ongoing	In 2019, the City awarded Project Sentinel a \$50,000 contract to administer the Milpitas Rent Review Ordinance. The program helps tenants and landlords resolve rent increase disputes, prohibits discrimination based on a tenant's source of income, and prohibits landlord retaliation. Additional funding was not needed in 2021.

Program E.1.3:	The City will carry out necessary actions to address any impediments to fair housing choice identified in the City's HUD-mandated Analysis of Impediments to Fair Housing (AI).	Report annually, ongoing	In 2021, the City hired a consultant to prepare an Assessment of Fair Housing or AFH. The AFH would replace the Analysis of Impediments and will ensure the City's new Housing Element is in compliance with Assembly Bill 686 (2019).
Program E.1.4	The City will continue to distribute information on fair housing laws through flyers, brochures, public service announcements, and other means.	Report annually, ongoing	In 2021, Project Sentinel hosted two educational workshops to distribute information about fair housing laws and the local eviction moratorium. The promotion for the workshops included social media announcements and flyer distribution.
Program E.1.5	The City will continue to fund an appropriate agency, such as Project Sentinel, to advocate for Milpitas households that may have experienced unfair or illegal housing practices.	Report annually, ongoing	In 2021, the City awarded Project Sentinel a total of \$56,290 in CDBG funds for Fair Housing assistance.
Program F.1.1:	The City will continue to partner with local utility providers to promote participation of Milpitas' low-income residents in available energy efficiency programs, such as PG&E's Energy Partners Program.	Report annually, ongoing	The City of Milpitas implemented the Milpitas Assistance Program (MAP) which provides low-income residents subsidy for Recreation and Community Services programs, water utilities bill discounts, and reduction of building permit fees from Building Safety and Housing for replacement of a water heater, furnace, or air conditioner. The City also implemented a Residential Building Incentive Program (RBIP) that provides discounts on building permit fees for installation of solar photovoltaic or thermal systems.
Program F.1.2: Promote energy efficiency in new and existing residential development.	The City will continue to promote use of passive solar devices and promote energy audits of existing homes.	Report annually, ongoing	This has been addressed in the recently adopted 2019 California Energy and Green Building Standards (CALGreen) Codes.
Program F.1.3:	Milpitas will continue to implement the City's Green Building Ordinance	Report annually, ongoing	The Milpitas Municipal Code Chapter 20, Green Building Regulations, was adopted on June 16, 2009 and revised November 19, 2013. It continues to provide requirements related to sustainability in building construction.
Program F.1.4:	The City will continue to encourage the incorporation of energy- and water-saving principles in the design and planning of new residential developments, including features such as solar orientation and the use of recycled water.	Report annually, ongoing	The Milpitas Municipal Code Chapter 20 Green Building Regulations are designed to achieve the following goals: 1.) increase energy efficiency; 2.) encourage water and resource conservation; 3.) reduce waste generated by construction products, and 4.) promote the health of residents, workers and visitors to the City.
Program F.1.5:	The City will continue to encourage mixed-use and transit-oriented development at transit nodes.	Report annually, ongoing	The Metro (TASP) and Midtown updates will continue to support mixed-uses and TOD at nodes near the new BART station, along key corridors (Great Mall Parkway, Main Street, etc.), and near commercial/employment centers. The Metro (TASP) and Midtown updates will explore allowing higher densities in these areas.

[illegible]



Jurisdiction	Milpitas	
Reporting Period	2021	(Jan. 1 - Dec. 31)

Note: "+" indicates an optional field

Cells in grey contain auto-calculation formulas

ANNUAL ELEMENT PROGRESS REPORT
Housing Element Implementation
 (CCR Title 25 §6202)

Table H						
Locally Owned Surplus Sites						
Parcel Identifier				Designation	Size	Notes
1	2	3	4	5	6	7
APN	Street Address/Intersection	Existing Use	Number of Units	Surplus Designation	Parcel Size (in acres)	Notes
Summary Row: Start Data Entry Below						
8341002	1452 South Main Street	Industrial		Excess	0.87	N/A
8341003	1474 South Main Street	Industrial		Excess	0.85	N/A
2230041	North McCarthy Blvd at Dixon Landing Road	Vacant		Excess	1.43	Flood control project (soon to be exempt surplus).
2230042	North McCarthy Blvd at Dixon Landing Road	Public Facilities		Excess	1.44	Flood control project and I-880 on ramp
2230043	North McCarthy Blvd at Dixon Landing Road	Public Facilities		Excess	3.05	I-880 on ramp

Jurisdiction	Milpitas	
Reporting Year	2021	(Jan. 1 - Dec. 31)
Planning Period	5th Cycle	01/31/2015 - 01/31/2023

Building Permits Issued by Affordability Summary		
Income Level		Current Year
Very Low	Deed Restricted	91
	Non-Deed Restricted	10
Low	Deed Restricted	10
	Non-Deed Restricted	10
Moderate	Deed Restricted	4
	Non-Deed Restricted	9
Above Moderate		95
Total Units		229

Note: Units serving extremely low-income households are included in the very low-income permitted units totals

Units by Structure Type	Entitled	Permitted	Completed
SFA	0	64	56
SFD	1	31	16
2 to 4	0	0	0
5+	85	102	0
ADU	24	32	25
MH	0	0	0
Total	110	229	97

Housing Applications Summary	
Total Housing Applications Submitted:	44
Number of Proposed Units in All Applications Received:	193
Total Housing Units Approved:	67
Total Housing Units Disapproved:	0

Use of SB 35 Streamlining Provisions	
Number of Applications for Streamlining	0
Number of Streamlining Applications Approved	0
Total Developments Approved with Streamlining	0
Total Units Constructed with Streamlining	0

Units Constructed - SB 35 Streamlining Permits			
Income	Rental	Ownership	Total
Very Low	0	0	0
Low	0	0	0
Moderate	0	0	0
Above Moderate	0	0	0
Total	0	0	0

Cells in grey contain auto-calculation formulas

HOUSING SUCCESSOR ANNUAL REPORT

April 1, 2022

LOW AND MODERATE INCOME HOUSING ASSET FUND
FOR FISCAL YEAR 2020-21
PURSUANT TO
CALIFORNIA HEALTH AND SAFETY CODE SECTION 34176.1(f)
FOR THE
MILPITAS HOUSING AUTHORITY

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2021 Housing Successor Annual Report

April 1, 2022

INTRODUCTION

This Housing Successor Annual Report ("Report") addresses the requirements of California Health and Safety Code Section 34176.1(f) regarding the Low and Moderate Income Housing Asset Fund ("LMIHAF"). This Report outlines the financial and housing covenant details of the Milpitas Housing Authority ("Housing Successor") for 2020-21 (the "Fiscal Year"). The purpose of this Report is to provide the governing body of the Housing Successor an annual report on the housing assets and activities of the Housing Successor under Part 1.85, Division 24 of the California Health and Safety Code, in particular sections 34176 and 34176.1 ("Dissolution Law").

This report includes discussion on the deposits to, ending balance of, and expenditures from the LMIHAF. A description of the Housing Successor's assets, and any transfers of assets to other housing successor agencies are addressed as well. The report also discusses the Housing Successor's current projects, acquisitions of any real property since February 1, 2012, or any outstanding obligations. Finally, as required by law, three separate tests are discussed – the income test, senior housing test, and excess surplus test.

The following Report is based upon information prepared by Housing Successor staff and conforms with Sections 1 through 13, of Section 34176.1(f) of the Dissolution Law.

In addition, this Report and the former redevelopment agency's pre-dissolution Implementation Plans are to be made available to the public on the City's website. (<http://www.ci.milpitas.ca.gov>)

I. AMOUNT DEPOSITED INTO LMIHAF

This section provides the total amount of funds deposited into the LMIHAF during the Fiscal Year. Any amounts deposited for items listed on the Recognized Obligation Payment Schedule ("ROPS") must be distinguished from the other amounts deposited.

Revenues (amount deposit to the LMIHAF):	
Loan repayments	\$116,800
Rental/lease income	\$139,680
Interest income	\$572,872
Total:	\$829,352

A total of \$829,352 was deposited into the LMIHAF during the Fiscal Year. Of the total funds deposited into the LMIHAF, a total of \$0 was held for items listed on the ROPS.

II. ENDING BALANCE OF LMIHAF

This section provides a statement of the balance in the LMIHAF as of the close of the Fiscal Year. Any amounts deposited for items listed on the ROPS must be distinguished from the other amounts deposited.

At the close of the Fiscal Year, the ending balance in the LMIHAF was \$39,768,067, of which \$0 is held for items listed on the ROPS.

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April 1, 2022

III. DESCRIPTION OF EXPENDITURES FROM LMIHAF

This section provides a description of the expenditures made from the LMIHAF during the Fiscal Year. The expenditures are to be categorized. There was a total of \$357,580 expended from the LMIHAF, divided into the following categories:

TABLE 1: DESCRIPTION OF LMIHAF EXPENDITURES

Description of Expenditures	Total Expenditures
Maintenance, Monitoring and Administration Expenditures	\$327,996
Homeless Prevention and Rapid Rehousing Services Expenditures	\$29,584
Housing Development Expenditures (Total of Next Three Lines)	\$0
<i>Expenditures on Low Income Units</i>	\$0
<i>Expenditures on Very Low Income Units</i>	\$0
<i>Expenditures on Extremely Low Income Units</i>	\$0
Total LMIHAF Expenditures in Fiscal Year	\$357,580

IV. STATUTORY VALUE OF ASSETS OWNED BY HOUSING SUCCESSOR

This section provides the statutory value of real property owned by the Housing Successor, the value of loans and grants receivables, and the sum of these two amounts.

TABLE 2: STATUTORY VALUE OF ASSETS OWNED BY HOUSING SUCCESSOR

Asset Type	Statutory Value of Assets
Loans Receivable	\$29,101,316
Land held for resale	\$2,333,018
Total Value of Real Property and Loans Receivable	\$31,434,334

V. DESCRIPTION OF TRANSFERS

This section describes transfers, if any, to another housing successor agency made in previous fiscal year(s), including whether the funds are unencumbered and the status of projects, if any, for which the transferred LMIHAF will be used. The sole purpose of the transfers must be for the development of transit priority projects, permanent supportive housing, housing for agricultural employees or special needs housing.

The Housing Successor did not make any LMIHAF transfers to other housing successor(s) under Section 34176.1(c)(2) during the Fiscal Year.

VI. PROJECT DESCRIPTIONS

This section describes any project for which the Housing Successor receives or holds property tax revenue pursuant to the ROPS and the status of that project.

The Housing Successor does not receive or hold property tax revenue pursuant to the ROPS during the Fiscal Year.

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VII. STATUS OF COMPLIANCE WITH SECTION 33334.16

This section provides a status update on compliance with Section 33334.16 for interests in real property acquired by the former redevelopment agency prior to February 1, 2012. For interests in real property acquired on or after February 1, 2012, provide a status update on the project.

With respect to interests in real property acquired by the former redevelopment agency prior to February 1, 2012, the time period described in Section 33334.16 shall be deemed to have commenced on the date that the Department of Finance approved the property as a housing asset in the LMIHAF (August 31, 2012); thus, as to real property acquired by the former redevelopment agency now held by the Housing Successor in the LMIHAF, the Housing Successor must initiate activities consistent with the development of the real property for the purpose for which it was acquired within five years of the date of the DOF approved such property as a housing asset.

The following provides a status update on the real property or properties housing asset(s) that were acquired prior to February 1, 2012 and compliance with five-year period:

TABLE 3: SECTION 33334.16 COMPLIANCE

Address of Property	Date of Acquisition	Deadline to Initiate Development Activity	Status of Housing Successor Activity
1504, 1556, 1620 S. Main St. (APN 086-22-027,028,033,034,041,042)	11/1/2009	8/31/2022	APN 086-22-033,034,041,042 sold to Milpitas Phase I, LP on April 11, 2018 for the Senior Lifestyles Development with 48 extremely-low income units in phase I and 2 combined.
1432-1446 S. Main St. (APN 083-41-001)	2/28/2011	8/31/2022	The Housing Authority has determined that it will be unable to initiate development of the site for affordable housing prior to the deadline to initiate development activity. The Housing Authority is preparing to market the property for sale pursuant to Section 33334.16, with the proceeds of sale to be deposited in the LMIHAF to be used for the development of affordable housing elsewhere in the City.
254 Parc Place Dr. (APN 086-54-052)	1/27/2011	8/31/2022	This is a rental unit for very low and low-income households with the option to purchase. Staff is working with occupants to purchase unit.

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600 S. Abel St. #208 (APN 086-61-177)	5/24/2011	8/31/2022	This was a rental unit for very low and low-income households with the option to purchase, but the prior tenant has moved out. Staff is working to sell the unit to an eligible low income household.
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Health and Safety Code Section 33334.16 required former redevelopment agencies to initiate activities, such as zone changes or disposition and development agreements within five years of acquiring a property.

The following provides a status update on the project(s) for property or properties that have been acquired by the Housing Successor using LMIHAF on or after February 1, 2012.

The Housing Successor did not acquire property on or after February 1, 2012.

VIII. DESCRIPTION OF OUTSTANDING OBLIGATIONS UNDER SECTION 33413.

This section describes the outstanding inclusionary housing obligations, if any, under Section 33413 that remained outstanding prior to dissolution of the former redevelopment agency as of February 1, 2012 along with the Housing Successor's progress in meeting those prior obligations, if any, of the former redevelopment agency and how the Housing Successor plans to meet unmet obligations, if any.

The housing successor does not have any obligations to fulfill under Section 33413.

IX. EXTREMELY-LOW INCOME TEST

Section 34176.1(a)(3)(A) requires that the Housing Successor must require at least 30% of the LMIHAF (excluding funds used for maintenance, monitoring and administrative expenses, and homeless prevention/rapid rehousing services) to be expended for development of rental housing affordable to and occupied by households earning 30% or less of the AMI. If the Housing Successor fails to comply with the Extremely-Low Income (ELI) requirement in any five-year report, then the Housing Successor must ensure that at least 50% of the funds expended from the LMIHAF in each subsequent fiscal year be expended for development of rental housing affordable to and occupied by households earning 30% or less of the AMI until the Housing Successor demonstrates compliance with the Extremely-Low Income requirement.

In fiscal year 2019/2020 the City satisfied the Extremely-Low Income test by expending 86.14% of the LMIHAF over the previous five fiscal years. The City is not required to perform this test in fiscal year 2021/2022. The next five-year Extremely Low-Income test will be required in the Annual Report for fiscal year 2024/2025.

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X. SENIOR HOUSING TEST

This section provides the percentage of units of deed-restricted rental housing restricted to seniors and assisted individually or jointly by the Housing Successor, its former Redevelopment Agency, and the City within the previous 10 years in relation to the aggregate number of units of deed-restricted rental housing assisted individually or jointly by the Housing Successor, its former Redevelopment Agency and the City within the same time period. For this Report the ten-year period reviewed is January 1, 2011 to January 1, 2021.

If the percentage of assisted senior rental housing is more than 50 percent of the total of all assisted rental housing, no additional senior rental housing can be assisted until the percentage falls to 50 percent or less.

TABLE 4: SENIOR HOUSING TEST

Unit Category	# of Units
Assisted Senior Rental Units	15
Total Assisted Rental Units	197
Senior Housing Test (%)	7.6%

XI. EXCESS SURPLUS TEST

Excess Surplus is defined in Section 34176.1(d) as an unencumbered amount in the account that exceeds the greater of one million dollars (\$1,000,000) or the aggregate amount deposited into the account during the Housing Successor's preceding four Fiscal Years, whichever is greater. The housing successor is required to encumber the excess surplus amount or transfer that amount to another jurisdiction as provided in Health and Safety Code Section 34176.1(c)(2) within three fiscal years. If not, the excess surplus amount must be transferred to HCD to use pursuant to the Multifamily Housing Program or the Joe Serna, Jr. Farmworker Housing Grant Program.

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The following provides the Excess Surplus test for the 2020/2021 fiscal year:

Test for fiscal year ending June 30, 2021	
Opening fund balance of prior year	\$39,413,095
Less: Unavailable Funds:	
Loans Receivable	(\$29,101,316)
Land Held for Resale	(\$2,333,018)
Sango Court Loan Encumbered	(\$6,500,000)
Various Contract	(262,707)
Unencumbered Fund Balance	\$1,216,054
Limitation (greater of \$1,000,000 or four years deposits).	
Aggregate amount deposited for the last four years:	
2019-2020	\$857,421
2018-2019	\$1,019,065
2017-2018	\$886,290
2016-2017	\$907,029
Total Amount Deposited	\$3,669,806
Excess Surplus	None

This analysis indicates there is no excess surplus as of 6/30/2021.

XII. DESCRIPTION OF OUTSTANDING OBLIGATIONS UNDER SECTION 34176.1(D)(13).

This section provides an inventory of homeownership units assisted by the former Redevelopment agency or the Housing Successor that are subject to covenants or restrictions of to an adopted program that protects the former Redevelopment Agency's investment of moneys from the Low- and Moderate-Income Housing Fund pursuant to subdivision (f) of Section 33334.3.

This inventory shall include all the following information:

(A) Number of those units:

The number of homeownership units assisted by the former Redevelopment agency is 189.

(B) In the first report pursuant to this subdivision, the number of units lost to the portfolio after February 1, 2012, and the reason or reasons for those losses. For subsequent reports, the number of the units lost to the portfolio in the last fiscal year and the reason for those losses:

There are no losses of inventory to report from February 1, 2012 to FY 2020/2021.

2021 Housing Successor Annual Report
April 1, 2022

(C) Any funds returned to the Housing Successor as part of an adopted program that protects the former Redevelopment agency's investment of moneys from the Low- and Moderate-Income Housing Fund:

No funds were returned to the Housing Successor.

(D) Whether the Housing Successor has contracted with any outside entity for the management of the units and, if so, the identity of the entity:

The Housing Successor does not contract with any outside entity.



CITY OF MILPITAS AGENDA REPORT (AR)

Item # C13.

Item Title:	Report on Bids and Award Construction Contract to Mercoza in the Amount of \$327,680.00 for Citywide Sidewalk Repairs (Staff Contacts: Tony Ndah, Public Works Director, 408-586-2602 and Chris Schroeder, Purchasing Agent, 408-586-3161)
Category:	Consent Calendar-Community Services and Sustainable Infrastructure
Meeting Date:	3/15/2022
	<u>Recommendation:</u> (1) Receive report on bids and award a construction contract to the lowest responsible bidder submitting a responsive bid, Mercoza, in the amount of \$327,680.00 for the Citywide Sidewalk Repair Project; and (2) Authorize the City Manager to negotiate and execute contract change order(s) in an aggregate amount not to exceed \$35,000.00 for the Citywide Sidewalk Repairs Project.

Background:

In 2016, Council approved CIP No. 3426, Annual Sidewalk, Curb, and Gutter Repair to provide funding for the repairs and replacement of sidewalk and curb and gutter to eliminate safety and trip hazards caused by tree roots and drainage issues in the City right-of-way and facilities, base and structural failure, and do not meet ADA requirements.

Annually, in Spring, the City issues an Invitation for Bids for citywide sidewalk repairs to cost-effectively contract for this requirement and plan for the repairs in the dry Spring and Summer months. Award of this contract will repair 14,500 square feet of sidewalk and 804 linear feet of curb and gutter at 125 locations across the City and resolve approximately 80 work order requests reported through the City's MyMilpitas application.

Analysis:

On February 4, 2022, the Purchasing Division released an Invitation for Bid (IFB) 22-056 for Citywide Sidewalk Repair (Spring 2022) at various City locations. The IFB was publicly noticed in accordance with the City's municipal code and advertised on the City's website. Email notifications were sent to companies registered with the City via ProcureNow.com, the City's eProcurement system and a bid notification placed on PublicPurchase.com. Upon release, 2,241 firms received the solicitation notification, 23 firms downloaded the IFB documents, and nine (9) firms participated in the mandatory pre-bid meeting. The Purchasing Division received four (4) bids by the March 4, 2022 deadline to respond to the IFB. After reviewing the required bid documents, Mercoza was the lowest responsible bidder submitting a responsive bid. The bid submitted was within the City's estimate for these services.

BIDDING CONTRACTOR	BASE BID
1. Mercoza	\$327,680.00
2. Spencon Construction	\$378,940.00
3. JJR Construction, Inc.	\$383,725.00
4. Golden Bay Construction, Inc.	\$489,036.00

Staff is requesting authority to execute change orders related to this project for the not-to-exceed amount of \$35,000.00. This change order authority will allow for the more efficient administration of the repairs outlined in this project due to the expected discovery of other issues likely to be identified during the excavation and removal of the damaged concrete which has been visually observed. Once construction at these sites begins there is the expectation of additional work necessary for the successful repair of the job site.

Based on the competitive bidding process, staff recommends the City Council award the bid for citywide sidewalk repairs to Mercoza for the base bid amount of \$327,680.00 and authorize the City Manager to

execute contract change orders in an aggregate amount not to exceed \$35,000.00. As stated above, approval of this contract will enable Public Works to eliminate the backlog of sidewalk repair requests and repair 14,500 square feet and 804 linear feet of curb and gutter at 125 locations across the City.

Policy Alternatives:

Alternative 1: Direct City staff to provide the required services with in-house resources.

Pros: Increased work options for City staff.

Cons: City staff do not have sufficient resources to provide these services, in addition to the ongoing operations and maintenance of the City's infrastructure.

Reason not recommended: The City does not have enough resources to perform the sidewalk repairs, as well as continue staff work on operation and maintenance of the City's infrastructure. The timeline for the replacement of the sidewalk would be delayed.

Fiscal Impact:

The Citywide Sidewalk Repair Project construction contract is in the amount of \$327,680, with the authority to execute contract change order(s) in the aggregate amount not to exceed \$35,000. Sufficient funds for the project are available in CIP 3426 – Annual Sidewalk, Curb, and Gutter Repair. Funding for CIP 3426 comes from the Gas Tax Fund, General Government CIP Fund, Sewer Fund, Sewer Infrastructure Fund, and Water Fund. As of March 8, 2022, the balance in CIP 3426 is \$583,871.

California Environmental Quality Act:

The City Council's action to award a contract for sidewalk repair exempt from environmental review pursuant to CEQA Guideline 15301(c) allowing for repair of sidewalks as the proposed work contemplates the repair and maintenance of existing public facilities (sidewalks) involving negligible or no expansion of use.

Recommendation:

1. Receive report on bids and award a construction contract to the lowest responsible bidder submitting a responsive bid, Mercoza, in the amount of \$327,680.00 for the Citywide Sidewalk Repair Project, for a total amount not to exceed \$327,680.00.
2. Authorize the City Manager to negotiate and execute contract change order(s) in an aggregate amount not to exceed \$35,000.00 for the Citywide Sidewalk Repair Project.

Attachment

1. Construction contract with Mercoza for Project 22-056 Citywide Sidewalk Repair (Spring 2022)



CITY OF MILPITAS
MILPITAS, CALIFORNIA

CONTRACT DOCUMENTS AND SPECIFICATIONS FOR
IFB NO. 22-056

**Citywide Sidewalk
Repairs (Spring 2022)**

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00 11 16 – NOTICE INVITING BIDS

NOTICE IS HEREBY GIVEN that the City Council of the City of Milpitas ("City") invites and will receive electronic Bids up to but not later than 2:00 p.m. on Friday, March 4, 2022 via [ProcureNow.com](https://www.procurennow.com), the City's eProcurement website, for the furnishing to City of all labor, equipment, materials, tools, services, transportation, permits, utilities, and all other items necessary for **Citywide Sidewalk Repairs** (the "Project"). At said time, Bids will be publicly opened and read aloud at the City Office. Bids received after said time shall be returned unopened. Bids shall be valid for a period of 90 calendar days after the Bid opening date.

Bids must be submitted on the City's Bid Forms. Bidders may obtain a copy of the Contract Documents from [ProcureNow.com](https://www.procurennow.com) and no other method of obtaining documents may be accepted. To the extent required by section 20103.7 of the Public Contract Code, upon request from a contractor plan room service, the City shall provide an electronic copy of the Contract Documents at no charge to the contractor plan room.

It is the responsibility of each prospective bidder to download and print all Bid Documents for review and to verify the completeness of Bid Documents before submitting a bid. Any Addenda will be posted [ProcureNow.com](https://www.procurennow.com). It is the responsibility of each prospective bidder to check [ProcureNow.com](https://www.procurennow.com) on a daily basis through the close of bids for any applicable addenda or updates. The City does not assume any liability or responsibility based on any defective or incomplete copying, excerpting, scanning, faxing, downloading or printing of the Bid Documents. Information on [ProcureNow.com](https://www.procurennow.com) may change without notice to prospective bidders. The Contract Documents shall supersede any information posted or transmitted by [ProcureNow.com](https://www.procurennow.com).

Each Bid shall be accompanied by cash, a certified or cashier's check, or Bid Bond secured from a surety company satisfactory to the City Council, the amount of which shall not be less than ten percent (10%) of the submitted Total Bid Price, made payable to City of Milpitas as bid security. The bid security shall be provided as a guarantee that within five (5) working days after the City provides the successful bidder the Notice of Award, the successful Bidder will enter into a contract and provide the necessary bonds and certificates of insurance. The bid security will be declared forfeited if the successful Bidder fails to comply within said time. No interest will be paid on funds deposited with City.

A **MANDATORY** Pre-Bid Conference is scheduled for February 15, 2022 at 2:00 p.m. PDT to review the Project's existing conditions at [www.Zoom.com](https://www.zoom.com) and a link to the pre-bid conference shall be located at [ProcureNow.com](https://www.procurennow.com). Representatives of the City and consulting engineers, if any, will be present. Bidders need only to attend one Pre-Bid Conference. Questions asked by Bidders at the Pre-Bid Conference not specifically addressed within the Contract Documents shall be answered in writing, and issued as an Addendum. Bids will not be accepted from any bidder who did not attend one of the mandatory Pre-Bid Conferences.

The successful Bidder will be required to furnish a Faithful Performance Bond and a Labor and Material Payment Bond each in an amount equal to one hundred percent (100%) of the Contract Price. Each bond shall be in the forms set forth herein, shall be secured from a surety company that meets all State of California bonding requirements, as defined in California Code of Civil Procedure Section 995.120, and that is a California admitted surety insurer.

Pursuant to Section 22300 of the Public Contract Code of the State of California, the successful Bidder may substitute certain securities for funds withheld by City to ensure its performance under the contract.

Pursuant to Labor Code Section 1773, City has obtained the prevailing rate of per diem wages and the prevailing wage rate for holiday and overtime work applicable in Santa Clara County from the Director of the Department of Industrial Relations for each craft, classification, or type of worker needed to execute this contract. A copy of these prevailing wage rates may be obtained via the internet at: www.dir.ca.gov/dlsr/

In addition, a copy of the prevailing rate of per diem wages is available at the City's Department of Public Works and shall be made available to interested parties upon request. The successful bidder shall post a copy of the prevailing wage rates at each job site. It shall be mandatory upon the Bidder to whom the Contract is awarded, and upon any subcontractors, to comply with all Labor Code provisions, which include but are not limited to the payment of not less than the said specified prevailing wage rates to all workers employed by them in the execution of the Contract, employment of apprentices, hours of labor and debarment of contractors and subcontractors.

Pursuant to Labor Code sections 1725.5 and 1771.1, all contractors and subcontractors that wish to bid on, be listed in a bid proposal, or enter into a contract to perform public work must be registered with the Department of Industrial Relations. No Bid will be accepted nor any contract entered into without proof of the contractor's and subcontractors' current registration with the Department of Industrial Relations to perform public work. If awarded a contract, the Bidder and its subcontractors, of any tier, shall maintain active registration with the Department of Industrial Relations for the duration of the Project. Notwithstanding the foregoing, the contractor registration requirements mandated by Labor Code Sections 1725.5 and 1771.1 shall not apply to work performed on a public works project that is exempt pursuant to the small project exemption specified in Labor Code Sections 1725.5 and 1771.1.

This Project is subject to compliance monitoring and enforcement by the Department of Industrial Relations. In bidding on this Project, it shall be the Bidder's sole responsibility to evaluate and include the cost of complying with all labor compliance requirements under this contract and applicable law in its Bid.

Unless otherwise provided in the Instructions for Bidders, each Bidder shall be a licensed contractor pursuant to sections 7000 et seq. of the Business and Professions Code in the following classification(s) throughout the time it submits its Bid and for the duration of the contract: General Contractor – A.

Substitution requests shall be made within 35 calendar days after the award of the contract. Pursuant to Public Contract Code Section 3400(b), the City may make findings designating that certain additional materials, methods or services by specific brand or trade name other than those listed in the Standard Specifications be used for the Project. Such findings, if any, as well as the materials, methods or services and their specific brand or trade names that must be used for the Project may be found in the Special Conditions.

City shall award the contract for the Project to the lowest responsive, responsible Bidder as determined by the City from the **BASE BID ALONE**. City reserves the right to reject any or all bids or to waive any irregularities or informalities in any bids or in the bidding process.

For further information, contact Zachary DeVine, Buyer, at City of Milpitas City Hall, 455 E. Calaveras Boulevard, Milpitas, CA 95035, zdevine@ci.milpitas.ca.gov or (408) 586-3163.

END OF NOTICE INVITING BIDS

00 21 13 – INSTRUCTIONS TO BIDDERS

1. SECURING DOCUMENTS

Bids must be submitted to the City on the Bid Forms which are a part of the Bid Package for the Project. Bid and Contract Documents may be obtained from the City as specified in the Notice Inviting Bids. Prospective bidders are encouraged to telephone in advance to determine the availability of Contract Documents. Any charge for the Contract Documents is stated in the Notice Inviting Bids.

The City may also make the Contract Documents available for review at one or more plan rooms, as indicated in the Notice Inviting Bids. Please Note: Prospective Bidders who choose to review the Contract Documents at a plan room must contact the City via Prints Charles Reprographics to obtain the required Contract Documents if they decide to submit a bid for the Project.

Addenda, if any, issued during the bid period will be posted on www.printscharlesrepro.com. Failure to acknowledge addenda may make a bid nonresponsive and not eligible for award of the contract.

2. EXAMINATION OF SITE AND CONTRACT DOCUMENTS

At its own expense and prior to submitting its Bid, each Bidder shall visit the site of the proposed work and fully acquaint itself with the conditions relating to the construction and labor required so that the Bidder may fully understand the work, including but not limited to difficulties and restrictions attending the execution of the work under the contract. Each Bidder shall carefully examine the Drawings, and shall read the Specifications, Contract, and all other documents referenced herein. Each Bidder shall also determine the local conditions which may in any way affect the performance of the work, including local tax structure, contractors' licensing requirements, availability of required insurance, the prevailing wages and other relevant cost factors, shall familiarize itself with all federal, state and local laws, ordinances, rules, regulations and codes affecting the performance of the work, including the cost of permits and licenses required for the work, and shall make such surveys and investigations, including investigations of subsurface or latent physical conditions at the site or where work is to be performed as may be required. Bidders are responsible for consulting the standards referenced in the Contract. The failure or omission of any Bidder to receive or examine any contract documents, forms, instruments, addenda, or other documents, or to visit the site and acquaint itself with conditions there existing shall in no way relieve any Bidder from any obligation with respect to its Bid or to the contract and no relief for error or omission will be given except as required under State law. The submission of a Bid shall be taken as conclusive evidence of compliance with this Article.

Storm, surface, nuisance, or other waters may be encountered at various times during construction of the Project. Federal and State laws require the City and its contractors to appropriately manage such waters pursuant to the requirements of California State Water Resources Control Board Order Number 2009-0009-DWQ and any amendment or renewal thereof, the Federal Clean Water Act, and the California Porter Cologne Water Quality Control Act. By submitting a Bid, each Bidder acknowledges that it has investigated the risk arising from such waters, has prepared its Bid accordingly, and assumes any and all risks and liabilities arising therefrom.

3. INTERPRETATION OF DRAWINGS AND DOCUMENTS

Prospective Bidders unclear as to the true meaning of any part of the Drawings, Specifications or other proposed contract documents may submit to the Engineer of the City a written request for interpretation. The prospective Bidder submitting the request is responsible for prompt delivery. Interpretation of the Drawings, Specifications or other proposed contract documents will be made only by a written addendum duly issued and a copy of such addenda will be mailed or delivered to each prospective Bidder who has purchased a set of Drawings and Specifications. The City will not be responsible for any other explanation or interpretations of the proposed documents. If a Prospective Bidders becomes aware of any errors or omissions in any part of the Contract Documents, it is the obligation of the Prospective Bidder to promptly bring it to the attention of the City.

4. INSPECTION OF SITE; PRE-BID CONFERENCE

Each prospective bidder is responsible for fully acquainting itself with the conditions of the Project Site (which may include more than one site), as well as those relating to the construction and labor of the Project, to fully understand the facilities, difficulties and restrictions which may impact the cost or effort required to complete the Project. To this end, a Pre-Bid Meeting and Site Walk will be held on the date(s) and time(s) indicated in the Notice Inviting Bids.

5. ADDENDA

The City reserves the right to revise the Contract Documents prior to the Bid opening date. Revisions, if any, shall be made by written Addenda. All Addenda issued by the City shall be included in the Bid and made part of the Contract Documents. Pursuant to Public Contract Code Section 4104.5, if the City issues an Addendum which includes material changes to the Project less than 72 hours prior to the deadline for submission of Bids, the City will extend the deadline for submission of Bids. The City may determine, in its sole discretion, whether an Addendum warrants postponement of the Bid submission date. Each prospective Bidder shall provide City a name, address, email address, and facsimile number to which Addenda may be sent, as well as a telephone number by which the City can contact the Bidder. Any Addenda will be posted on www.printscharlesrepro.com. Please Note: Bidders are responsible for ensuring that they have received any and all Addenda. To this end, each Bidder should **contact Zachary DeVine, Buyer** at City of Milpitas City Hall, 455 E. Calaveras Boulevard, Milpitas, CA 95035, zdevine@ci.milpitas.ca.gov or (408) 586-3163 to verify that it has received all Addenda issued, if any, prior to the Bid opening. The Bidder shall indicate the Addenda received prior to bidding in the space provided in the Bid Form. Failure to indicate all Addenda may be sufficient cause for rejecting the Bid.

6. ALTERNATE BIDS

If alternate bid items are called for in the Contract Documents, the time required for completion of the alternate bid items has already been factored into the Contract duration and no additional Contract time will be awarded for any of the alternate bid items. The City may elect to include one or more of the alternate bid items, or to otherwise remove certain work from the Project scope of work. Accordingly, each bidder must ensure that each bid item contains a proportionate share of profit, overhead, and other costs or expenses which will be incurred by the bidder.

7. COMPLETION OF BID FORMS

Bids shall only be prepared using copies of the Bid Forms which are included in the Contract Documents. The use of substitute Bid Forms other than clear and correct photocopies of those provided by the City will not be permitted. Bids shall be executed by an authorized signatory as described in these Instructions to Bidders. In addition, Bidders shall fill in all blank spaces (including inserting "N/A" where applicable), and initial all interlineations, alterations, or erasures to the Bid Forms. Bidders shall neither delete, modify, nor supplement the printed matter on the Bid Forms nor make substitutions thereon. **USE OF BLACK OR BLUE INK, INDELIBLE PENCIL, OR A TYPEWRITER IS REQUIRED.** Deviations in the Bid Forms may result in the Bid being deemed non-responsive.

8. MODIFICATIONS OF BIDS

Each Bidder shall submit its Bid in strict conformity with the requirements of the Contract Documents. Unauthorized additions, modifications, revisions, conditions, limitations, exclusions or provisions attached to a Bid may render it non-responsive and may cause its rejection. Bidders shall not delete, modify, or supplement the printed matter on the Bid Forms, or make substitutions thereon. Oral, telephonic and electronic modifications will not be considered.

9. SUBCONTRACTORS

Bidder shall set forth the name, address of the place of business, and contractor license number of each subcontractor who will perform work, labor, furnish materials or render services to the bidder on said contract and each subcontractor licensed by the State of California who, under subcontract to bidder, specially fabricates and installs a portion of the Work described in the Drawings and Specifications in an amount in excess of one half of one percent (0.5%) of the total bid price, and shall indicate the portion of the work to be done by such subcontractor in accordance with Public Contract Code Section 4104.

The successful bidder will be required to self-perform at least sixty percent (60%) of the work.

10. LICENSING REQUIREMENTS

Pursuant to Business and Professions Code Section 7028.15 and Public Contract Code Section 3300, all bidders must possess proper licenses for performance of this Contract. Subcontractors must possess the appropriate licenses for each specialty subcontracted. Pursuant to Business and Professions Code Section 7028.5, the City shall consider any bid submitted by a contractor not currently licensed in accordance with state law and pursuant to the requirements found in the Contract Documents to be nonresponsive, and the City shall reject the Bid. The City shall have the right to request, and Bidders shall provide within ten (10) calendar days, evidence satisfactory to the City of all valid license(s) currently held by that Bidder and each of the Bidder's subcontractors, before awarding the Contract.

Notwithstanding anything contained herein, if the Work involves federal funds, the Contractor shall be properly licensed by the time the Contract is awarded, pursuant to the provisions of Public Contract Code section 20103.5.

11. BID GUARANTEE (BOND)

Each bid shall be accompanied by: (a) cash; (b) a certified or cashier's check made payable to City of Milpitas; or (c) a Bid Bond secured from a surety company satisfactory to the City Council, the amount of which shall not be less than ten percent (10%) of the Total Bid Price, made payable to City of Milpitas as bid security. Personal sureties and unregistered surety companies are unacceptable. The surety insurer shall be California admitted surety insurer, as defined in Code of Civil Procedure Section 995.120. The bid security shall be provided as a guarantee that within ten (10) working days after the City provides the successful bidder the Notice of Award, the successful bidder will enter into a contract and provide the necessary bonds and certificates of insurance. The bid security will be declared forfeited if the successful bidder fails to comply within said time, and City may enter into a contract with the next lowest responsive responsible bidder, or may call for new bids. No interest shall be paid on funds deposited with the City. City will return the security accompanying the bids of all unsuccessful bidders no later than 60 calendar days after award of the contract.

12. IRAN CONTRACTING ACT OF 2010

In accordance with Public Contract Code Section 2200 *et seq.*, the City requires that any person that submits a bid or proposal or otherwise proposes to enter into or renew a contract with the City with respect to goods or services of one million dollars (\$1,000,000) or more, certify at the time the bid is submitted or the contract is renewed, that the person is not identified on a list created pursuant to subdivision (b) of Public Contract Code Section 2203 as a person engaging in investment activities in Iran described in subdivision (a) of Public Contract Code Section 2202.5, or as a person described in subdivision (b) of Public Contract Code Section 2202.5, as applicable.

The form of such Iran Contracting Certificate is included with the bid package and must be signed and dated under penalty of perjury.

13. NONCOLLUSION DECLARATION

Bidders on all public works contracts are required to submit a declaration of noncollusion with their bid. This form is included with the bid package and must be signed and dated under penalty of perjury.

14. PUBLIC WORKS CONTRACTOR REGISTRATION CERTIFICATION

Pursuant to Labor Code sections 1725.5 and 1771.1, all contractors and subcontractors that wish to bid on, be listed in a bid proposal, or enter into a contract to perform public work must be registered with the Department of Industrial Relations. No bid will be accepted nor any contract entered into without proof of the contractor's and subcontractors' current registration with the Department of Industrial Relations to perform public work. If awarded a contract, the bidder and its subcontractors, of any tier, shall maintain active registration with the Department of Industrial Relations for the duration of the Project. To this end, Bidder shall sign and submit with its Bid the Public Works Contractor Registration Certification on the form provided, attesting to the facts contained therein. Failure to submit this form may render the bid non-responsive. In addition, each Bidder shall provide the registration number for each listed subcontractor in the space provided in the Designation of Subcontractors form.

15. WAGE THEFT CERTIFICATION

Bidders on public works contracts are required to submit a certification disclosing whether the Bidder or any of its proposed subcontractors has been found by a final court order or administrative action of an investigatory government agency to have violated federal, state or local wage and hour laws, including but not limited to the federal Fair Labor Standards Act, the California Labor Code and the Milpitas Minimum Wage Ordinance, within the past five (5) years from the bid submission deadline.

16. BIDDER INFORMATION AND EXPERIENCE FORM

Each Bidder shall complete the questionnaire provided herein and shall submit the questionnaire along with its Bid. Failure to provide all information requested within the questionnaire along with the Bid may cause the bid to be rejected as non-responsive. The City reserves the right to reject any Bid if an investigation of the information submitted does not satisfy the Engineer that the Bidder is qualified to properly carry out the terms of the contract.

17. WORKERS' COMPENSATION CERTIFICATION

In accordance with the provisions of Labor Code Section 3700, Contractor shall secure the payment of compensation to its employees. Contractor shall sign and file with the City the following certificate prior to performing the work under this Contract:

I am aware of the provisions of Section 3700 of the Labor Code, which require every employer to be insured against liability for workers' compensation or to undertake self-insurance in accordance with the provisions of that code, and I will comply with such provisions before commencing the performance of the work of this contract.

The form of such Workers' Compensation Certificate is included as part of this document.

18. SIGNING OF BIDS

All Bids submitted shall be executed by the Bidder or its authorized representative. Bidders may be asked to provide evidence in the form of an authenticated resolution of its Board of Directors or a Power of Attorney evidencing the capacity of the person signing the Bid to bind the Bidder to each Bid and to any Contract arising therefrom.

If a Bidder is a joint venture or partnership, it may be asked to submit an authenticated Power of Attorney executed by each joint venturer or partner appointing and designating one of the joint venturers or partners as a management sponsor to execute the Bid on behalf of Bidder. Only that joint venturer or partner shall execute the Bid. The Power of Attorney shall also: (1) authorize that particular joint venturer or partner to act for and bind Bidder in all matters relating to the Bid; and (2) provide that each venturer or partner shall be jointly and severally liable for any and all of the duties and obligations of Bidder assumed under the Bid and under any Contract arising therefrom. The Bid shall be executed by the designated joint venturer or partner on behalf of the joint venture or partnership in its legal name.

19. SUBMISSION OF SEALED BIDS

Once the Bid and supporting documents have been completed and signed as set forth herein, they shall be placed, along with the Bid Guarantee and other required materials, in a sealed

envelope, addressed and delivered or mailed, postage prepaid, to the City staff member identified in the bid documents before the time and day set for the receipt of documents. The envelope shall bear the title of the work and the name of the bidder. No oral or telephonic bids will be considered. No forms transmitted via the internet, e-mail, facsimile, or any other electronic means will be considered unless specifically authorized by the City as provided herein. Bids received after the time and day set for the receipt of bids shall be returned to the bidder unopened. The envelope shall also contain the following in the lower left-hand corner thereof:

**Bid Documents of: (Bidder's Name) _____
for the (INSERT PROJECT NAME)**

Only where expressly permitted in the Notice Inviting Bids may bidders submit their bids via electronic transmission pursuant to Public Contract Code sections 1600 and 1601. Any acceptable method(s) of electronic transmission shall be stated in the Notice Inviting Bids. City may reject any bid not strictly complying with City's designated methods for delivery.

20. OPENING OF BIDS

At the time and place set for the opening and reading of bids, or any time thereafter, each and every bid received prior to the time and day set for the receipt of bids will be publicly opened and read. The City will leave unopened any Bid received after the specified date and time, and any such unopened Bid will be returned to the bidder. It is the bidder's sole responsibility to ensure that its Bid is received as specified. Bids may be submitted earlier than the date(s) and time(s) indicated.

The public reading of each bid will include the following information:

- A. The name and business location of the bidder.
- B. The nature and amount of the bid security furnished by bidder.
- C. The bid amount.

Bidders or their representatives and other interested persons may be present at the opening of the bids. The City may, in its sole discretion, elect to postpone the opening of the submitted Bids. The City reserves the right to reject any or all Bids and to waive any informality or irregularity in any Bid.

21. WITHDRAWAL OF BID

Any bid may be withdrawn either personally or by written request, incurring no penalty, at any time prior to the scheduled closing time for receipt of bids. Requests to withdraw bids shall be worded so as not to reveal the amount of the original bid. Withdrawn bids may be resubmitted until the time and day set for the receipt of bids, provided that resubmitted bids are in conformance with the instructions herein.

Bids may be withdrawn after bid opening only by providing written notice to City within five (5) working days of the bid opening and in compliance with Public Contract Code Section 5100 *et seq.*, or as otherwise may be allowed with the consent of the City.

22. BIDDERS INTERESTED IN MORE THAN ONE BID

No Bidder shall be allowed to make, file or be interested in more than one bid for the same work unless alternate bids are specifically called for. A person, firm or corporation that has submitted a sub-proposal to a Bidder, or that has quoted prices of materials to a Bidder, is not thereby disqualified from submitting a sub-proposal or quoting prices to other bidders. No person, firm, corporation, or other entity may submit a sub-proposal to a Bidder, or quote prices of materials to a Bidder, when also submitting a prime Bid on the same Project.

23. SUBSTITUTION OF SECURITY

The Contract Documents call for monthly progress payments based upon the percentage of the Work completed. The City will retain a percentage of each progress payment as provided by the Contract Documents. At the request and expense of the successful Bidder, the City will substitute securities for the amount so retained in accordance with Public Contract Code Section 22300.

24. PREVAILING WAGES

The City has obtained from the Director of the Department of Industrial Relations the general prevailing rate of per diem wages in the locality in which this work is to be performed for each craft or type of worker needed to execute the Contract. These rates are available at the City or may be obtained online at <http://www.dir.ca.gov>. Bidders are advised that a copy of these rates must be posted by the successful Bidder at the job site(s).

25. DEBARMENT OF CONTRACTORS AND SUBCONTRACTORS

In accordance with the provisions of the Labor Code, contractors or subcontractors may not perform work on a public works project with a subcontractor who is ineligible to perform work on a public project pursuant to Labor Code Sections 1777.1 or 1777.7. Any contract on a public works project entered into between a contractor and a debarred subcontractor is void as a matter of law. A debarred subcontractor may not receive any public money for performing work as a subcontractor on a public works contract. Any public money that is paid to a debarred subcontractor by the Contractor for the Project shall be returned to the City. The Contractor shall be responsible for the payment of wages to workers of a debarred subcontractor who has been allowed to work on the Project.

26. INSURANCE REQUIREMENTS

Prior to commencing work, the successful bidder shall purchase and maintain insurance as set forth in the General Conditions.

27. PERFORMANCE BOND AND PAYMENT BOND REQUIREMENTS

The successful bidder will be required to furnish a Labor and Material Payment Bond and a Faithful Performance Bond each in an amount equal to one hundred percent (100%) of the contract price. Each bond shall be secured from a surety company that meets all State of California bonding requirements, as defined in California Code of Civil Procedure Section 995.120 and is admitted by the State of California. Each bond shall be accompanied, upon the request of City, with all documents required by California Code of Civil Procedure Section 995.660 to the extent required by law. All bonding and insurance requirements shall be

completed and submitted to City within ten (10) working days from the date the City provides the successful bidder with the Notice of Award.

28. SALES AND OTHER APPLICABLE TAXES, PERMITS, LICENSES AND FEES

Contractor and its subcontractors performing work under this Contract will be required to pay California sales tax and other applicable taxes, and to pay for permits, licenses and fees required by the agencies with authority in the jurisdiction in which the Work will be located, unless otherwise expressly provided by the Contract Documents.

29. FILING OF BID PROTESTS

Bidders may file a "protest" of a Bid with the City of Milpitas City Engineer. In order for a Bidder's protest to be considered valid, the protest must:

- A. Be filed in writing within five (5) calendar days after the bid opening date;
- B. Clearly identify the specific irregularity or accusation;
- C. Specify in detail the grounds for protest and the facts supporting the protest; and
- D. Include all relevant, supporting documentation with the protest at time of filing.

If the protest does not comply with each of these requirements, the City may reject the protest without further review.

If the protest is timely and complies with the above requirements, the City Engineer, or other designated City staff member, shall review the protest, any response from the challenged Bidder(s), and all other relevant information. The City Engineer will provide a written decision to the protestor.

The procedure and time limits set forth in this Article are mandatory and are the sole and exclusive remedy in the event of a Bid protest. Failure to comply with these procedures shall constitute a failure to exhaust administrative remedies and a waiver of any right to further pursue the Bid protest, including filing a Government Code Claim or legal proceedings.

30. BASIS OF AWARD; BALANCED BID

The City shall award the Contract to the lowest responsible Bidder submitting a responsive Bid. The lowest Bid will be determined on the basis of the Total Base Bid alone unless otherwise set forth in the Notice Inviting Bids.

The City may reject any Bid which, in its opinion when compared to other Bids received or to the City's internal estimates, does not accurately reflect the cost to perform the Work. The City may reject as non-responsive any Bid which unevenly weights or allocates costs, including but not limited to overhead and profit to one or more particular bid items.

31. AWARD PROCESS

Once all Bids are opened and reviewed to determine the lowest responsive and responsible Bidder, the City Council may award the contract. The apparent successful Bidder should begin to prepare the following documents: (1) the Performance Bond; (2) the Payment Bond; and (3)

the required insurance certificates and endorsements. Once the City notifies the Bidder of the award, the Bidder will have fourteen (14) calendar days from the date of this notification to execute the Contract and supply the City with all of the required documents and certifications. Regardless of whether the Bidder supplies the required documents and certifications in a timely manner, the Contract time will begin to run twenty-one (21) calendar days from the date of the Notice of Award. Once the City receives all of the properly drafted and executed documents, certifications from the Bidder, and any other documents as maybe specified in the Contract Documents, the City shall issue a Notice to Proceed to that Bidder.

32. EXECUTION OF CONTRACT

As required herein the Bidder to whom an award is made shall execute the Contract in the amount determined by the Contract Documents. The City may require appropriate evidence that the persons executing the Contract are duly empowered to do so. The Contract and bond forms to be executed by the successful Bidder are included within these Specifications and shall not be detached.

00 41 43 – BID FORMS**1.1 Bid Acknowledgement.****NAME OF BIDDER:** Mercoza

To the Honorable City Council of the City of Milpitas, attn City Clerk:

The undersigned hereby declare that we have carefully examined the location of the proposed Work, and have read and examined the Contract Documents, including all plans, specifications, and all addenda, if any for the following Project:

CITYWIDE SIDEWALK REPAIRS (IFB NO. 22-056)

- A We hereby propose to furnish all labor, materials, equipment, tools, transportation, and services, and to discharge all duties and obligations necessary and required to perform and complete the Project, as described and in strict conformity with the Contract Documents for the Total Bid Price indicated herein.
- B The undersigned agrees that this Bid constitutes a firm offer to the City which cannot be withdrawn for the number of calendar days indicated in the Notice Inviting Bids from and after the Bid opening, or until a Contract for the Work is fully executed by the City and a third party, whichever is earlier.
- C The undersigned has by careful examination of the Contract Documents and any addenda thereto, and by examination of the actual Site conditions, satisfied itself as to the nature and location of all Work, the plans and specifications, and the general and local conditions to be encountered in the performance of any Work, the requirements of the Contract and all other matters which can in any way affect the Work or the cost thereof.
- D The undersigned acknowledges receipt, understanding, and full consideration of the following addenda to the Contract Documents:
- List Addenda No's. 1
- E Attached hereto and by this reference incorporated herein and made a part of this Bid are the following forms which have been completed and executed by undersigned Bidder:
1. Designation of Subcontractors form.
 2. Bidder Information and Experience form.
 3. Noncollusion Declaration form.
 4. Iran Contracting Act Certification form.
 5. Public Works Contractor Registration Certification form.

6. Attached is the completed Wage Theft Certification form.
7. Contractor's Certificate Regarding Workers' Compensation form.
8. Bid Guarantee in the amount of not less than 10% of the Total Bid Price.
- F If awarded a contract, the undersigned hereby agrees to sign the contract and furnish the necessary bonds and certificates of insurance within fourteen (14) days after the City provides the successful bidder with the Notice of Award.
- G Upon receipt of the signed contract and other required documents, the contract will be executed by the City, after which the City will prepare a letter giving Contractor Notice to Proceed. The official starting date shall be the date of the Notice to Proceed, unless otherwise specified. The undersigned agrees to begin the Work within ten (10) working days of the date of the Notice to Proceed, unless otherwise specified.
- H Bidder is an individual _____, or corporation X, or partnership _____, organized under the laws of the State of California.
- I Bidder represents and confirms that license(s) required by California State Contractor's License Law for the performance of the subject project are in full effect and proper order. The following are the Bidder's applicable license number(s), with their expiration date(s) and class of license(s):
988861, 06/30/2022, A-General

If the Bidder is a joint venture, each member of the joint venture must include the required licensing information.

(SIGNATURES CONTINUED ON NEXT PAGE)

J The undersigned that the representations made herein herein are true and correct and all of the information submitted in connection with this Bid are made under penalty of perjury under the laws of the State of California.

Executed at SANTA CLARA, on this 4th day of MARCH, 2022.

(Bidder's Name – Print or Type)

Jason A Duran Martinez, CEO/CFO

(Name and Title)

(Corporate Seal)

(Signature)

Names of individual members of firm or names and titles of all officers of corporation and their addresses are listed below:

Name Jason A Duran Martinez Title CEO/CFO

Complete Address 75 E Santa Clara St, Ste 900, San Jose, CA 95113

Phone 408-613-8067

Fax _____

Name Amador Duran Title Secretary

Complete Address 75 E Santa Clara St, Ste 900, San Jose, CA 95113

Phone 866-518-4492

Fax 408-904-5615

Name _____ Title _____

Complete Address _____

Phone _____

Fax _____

Name _____ Title _____

Complete Address _____

Phone _____

Fax _____

1.2 BID SCHEDULE

NO.	ITEM DESCRIPTION	UNIT OF MEASURE	EST. QTY.	UNIT PRICE	TOTAL ITEM PRICE
1.	Mobilization	LS	1	\$1,000	\$1,000
2.	Diversion of Recyclable Waste Materials	LS	1	\$500	\$500
3.	Curb And Gutter Replacement	Linear Feet	804	\$45	\$36,180
4.	Sidewalk Repair/Replacement	Square Feet	14,500	\$20	\$290,000
TOTAL BASE BID PRICE					\$327,680

Bidders must provide pricing for every bid item. The costs for any Work shown or required in the Contract Documents, but not specifically identified as a line item are to be included in the related line items and no additional compensation shall be due to Contractor for the performance of the Work.

In case of discrepancy between the Unit Price and the Total Item Price set forth for a unit basis item, the unit price shall prevail and shall be utilized as the basis for determining the lowest responsive, responsible Bidder. However, if the amount set forth as a unit price is ambiguous, unintelligible or uncertain for any cause, or is omitted, or is the same amount as the entry in the "Item Price" column, then the amount set forth in the "Item Price" column for the item shall prevail and shall be divided by the estimated quantity for the item and the price thus obtained shall be the Unit Price.

For purposes of evaluating Bids, the City will correct any apparent errors in the extension of unit prices and any apparent errors in the addition of lump sum and extended prices.

The estimated quantities for Unit Price items are for purposes of comparing Bids only and the City makes no representation that the actual quantities of work performed will not vary from the estimates. Final payment shall be determined by the Engineer from measured quantities of work performed based upon the Unit Price.

**TOTAL BID PRICE BASED ON BID SCHEDULE TOTAL OF UNIT PRICES
FOR CITYWIDE SIDEWALK REPAIRS (SPRING 2022)**

\$ 327,680

Total Bid Price in Numbers

\$ Three Hundred Twenty-Seven Thousand Six Hundred Eighty

Total Bid Price in Written Form

In case of discrepancy between the written price and the numerical price, the written price shall prevail.

If the Contract Documents specify Alternate Bid items, the following Alternate Bid amounts shall be added to or deducted from the Total Bid Price entered above (please check the appropriate box), in the City's sole discretion. The City can choose to include any, all, or none of the Alternate Bid items in the Work. If the City selects any of the Alternate Bid items, the corresponding Alternate Bid prices shall be added to or deducted from Base Bid Price for the Work. The City can award/select Alternate Bid items at any time(s).

ALTERNATE BIDS	BID PRICE (IN WRITTEN FORM)	BID PRICE (IN NUMBERS)
ALTERNATE #1 ☒ Add ☐ Deduct PRICE PER LINEAR FOOT OF CURB/GUTTER REPLACEMENT		
ALTERNATE #2 ☒ Add ☐ Deduct PRICE PER SQUARE FOOT OF SIDEWALK REPLACEMENT		

1.3 List of Subcontractors

In compliance with the Subletting and Subcontracting Fair Practices Act Chapter 4 (commencing at Section 4100), Part 1, Division 2 of the Public Contract Code of the State of California and any amendments thereof, Bidder shall set forth below: (a) the name and the location of the place of business, (b) the California contractor license number, (c) the DIR public works contractor registration number unless exempt pursuant to Labor Code Sections 1725.5 and 1771.1, and (d) the portion of the work which will be done by each subcontractor who will perform work or labor or render service to the Bidder in or about the construction of the work or improvement to be performed under this Contract in an amount in excess of one-half of one percent (0.5%) of the Bidder's Total Bid Price. Notwithstanding the foregoing, if the work involves the construction of streets and highways, then the Bidder shall list each subcontractor who will perform work or labor or render service to the Bidder in or about the work in an amount in excess of one-half of one percent (0.5%) of the Bidder's Total Bid Price or \$10,000, whichever is greater. No additional time shall be granted to provide the below requested information.

If a Bidder fails to specify a subcontractor or if a contractor specifies more than one subcontractor for the same portion of work, then the Bidder shall be deemed to have agreed that it is fully qualified to perform that portion of work and that it shall perform that portion itself.

As stated in the Instructions to Bidders, Bidder is required to complete at least **SIXTY PERCENT (60%)** of the contract value with its own forces. Bidder shall indicate the value of each subcontractor's work and the sum may not exceed the allowable amount.

Work to be done by Subcontractor	Name of Subcontractor	Location of Business	CSLB Contractor License No.	DIR Registration Number	% of the Work
NONE					

Work to be done by Subcontractor	Name of Subcontractor	Location of Business	CSLB Contractor License No.	DIR Registration Number	% of the Work

(Attach additional sheets if necessary)

Name of Bidder MERLOZA
Signature [Signature]
Name and Title SAJON AMADOR OUEAR MARTINEZ
Dated 03/04/22

1.4 Bidder Information and Experience Form**A. INFORMATION ABOUT BIDDER**

NOTE: Indicate not applicable ("N/A") where appropriate. If Bidder is a joint venture, pages shall be duplicated and information provided for all parties to the joint venture.

- 1.0 Name of Bidder: Mercoza
- 2.0 Type, if Entity: Corporation
- 3.0 Bidder Address: 75 E Santa Clara St, Ste 900, San Jose, CA 95113
- 408-904-5615 408-613-8067
- Facsimile Number Telephone Number
- jason@mercoza.com
- Email Address
- 4.0 How many years has Bidder's organization been in business as a Contractor?
8 Years
- 5.0 How many years has Bidder's organization been in business under its present name?
8 Years
- 5.1 Under what other or former names has Bidder's organization operated?
N/A
- 6.0 If Bidder's organization is a corporation, answer the following:
- 6.1 Date of Incorporation: 01/03/2018
- 6.2 State of Incorporation: CA
- 6.3 President's Name: Jason Amador Duran Martinez
- 6.4 Vice-President's Name(s): N/A
-
- 6.5 Secretary's Name: Amador Duran
- 6.6 Treasurer's Name: Jason Amador Duran Martinez
- 7.0 If an individual or a partnership, answer the following:
- 7.1 Date of Organization: N/A

7.2. Name and address of all partners (state whether general or limited partnership):

N/A

8.0 If other than a corporation or partnership, describe organization and name principals:

N/A

9.0 List other states in which Bidder's organization is legally qualified to do business.

N/A

10.0 What type of work does the Bidder normally perform with its own forces?

Concrete

11.0 Has Bidder ever failed to complete any work awarded to it? If so, note when, where, and why:

N/A

12.0 Within the last five years, has any officer or partner of Bidder's organization ever been an officer or partner of another organization when it failed to complete a contract? If so, attach a separate sheet of explanation:

N/A

13.0 List Trade References:

White Cap

Central Concrete

Statewide Safety Systems

Grianger

14.0 List Bank References (Bank and Branch Address):

Wells Fargo, West Gate Branch
1730 Saratoga Ave, San Jose, CA 95129

15.0 Name of Bonding Company and Name and Address of Agent:

Philadelphia Indemnity Insurance Company
Justin L Kelly, 3419 Via Lido, Ste 424, Newport Beach, CA 92663

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B. LIST OF CURRENT PROJECTS (BACKLOG)

[**Duplicate Page if needed for listing additional current projects.**]

Project Name, & Owner Contact Information	Description of Bidder's Work	Completion Date	Cost of Bidder's Work
Leo Fontana 925-779-7075	Concrete, Fountain Granite	04/15/2022	\$458,013
CIP 257 925-625-7040	Sidewalk Replacement	04/01/2022	\$84,725
Prewett Park 925-779-7025	Sidewalk, Deck Coat	04/01/2022	\$398,000

C. LIST OF COMPLETED PROJECTS – LAST THREE YEARS

[**Duplicate Page if needed for listing additional completed projects.**]

[illegible]

D. EXPERIENCE AND TECHNICAL QUALIFICATIONS QUESTIONNAIRE**Personnel:**

The Bidder shall identify the key personnel to be assigned to this project in a management, construction supervision or engineering capacity.

1. List each person's job title, name and percent of time to be allocated to this project:

Project Manager/Supervisor, Jason Duran, full time

2. Summarize each person's specialized education:

Associates Degree

3. List each person's years of construction experience relevant to the project:

18 Years

4. Summarize such experience:

Project Management; Change Orders, Scheduling, RFI's, Submittals

Supervisor; Work directly with foreman, Train, safety management, material orders

Bidder agrees that personnel named in this Bid will remain on this Project until completion of all relevant Work, unless substituted by personnel of equivalent experience and qualifications approved in advance by the City.

Additional Bidder's Statements:

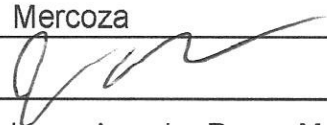
If the Bidder feels that there is additional information which has not been included in the questionnaire above, and which would contribute to the qualification review, it may add that information in a statement here or on an attached sheet, appropriately marked:

E. VERIFICATION AND EXECUTION

These Bid Forms shall be executed only by a duly authorized official of the Bidder:

I declare under penalty of perjury under the laws of the State of California that the foregoing information is true and correct:

Name of Bidder Mercoza

Signature 

Name Jason Amador Duran Martinez

Title CEO/CFO

Date 03/04/2022

1.5 Non-Collusion Declaration

The undersigned declares:

I am the CEO/CFO of Mercoza, the party making the foregoing Bid.

The Bid is not made in the interest of, or on behalf of, any undisclosed person, partnership, company, association, organization, or corporation. The Bid is genuine and not collusive or sham. The Bidder has not directly or indirectly induced or solicited any other Bidder to put in a false or sham bid. The Bidder has not directly or indirectly colluded, conspired, connived, or agreed with any Bidder or anyone else to put in a sham bid, or to refrain from bidding. The Bidder has not in any manner, directly or indirectly, sought by agreement, communication, or conference with anyone to fix the Bid Price of the Bidder or any other Bidder, or to fix any overhead, profit, or cost element of the Bid Price, or of that of any other Bidder. All statements contained in the Bid are true. The Bidder has not, directly or indirectly, submitted his or her Bid Price or any breakdown thereof, or the contents thereof, or divulged information or data relative thereto, to any corporation, partnership, company, association, organization, bid depository, or to any member or agent thereof to effectuate a collusive or sham bid, and has not paid, and will not pay, any person or entity for such purpose.

Any person executing this declaration on behalf of a Bidder that is a corporation, partnership, joint venture, limited liability company, limited liability partnership, or any other entity, hereby represents that he or she has full power to execute, and does execute, this declaration on behalf of the Bidder.

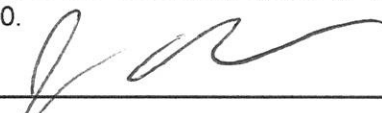
I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct and that this declaration is executed on 03/04/2022 [date], at San Jose [city], California [state].

Name of Bidder Mercoza
 Signature 
 Name Jason Amador Duran Martinez
 Title CEO/CFO

1.6 Iran Contracting Act Certification.
(Public Contract Code section 2200 et seq.)

As required by California Public Contract Code Section 2204, the Contractor certifies subject to penalty for perjury that the option checked below relating to the Contractor's status in regard to the Iran Contracting Act of 2010 (Public Contract Code Section 2200 et seq.) is true and correct:

- ☒ The Contractor is not:
- (1) identified on the current list of person and entities engaged in investment activities in Iran prepared by the California Department of General Services in accordance with subdivision (b) of Public Contract Code Section 2203; or
 - (2) a financial institution that extends, for 45 days or more, credit in the amount of \$20,000,000 or more to any other person or entity identified on the current list of persons and entities engaging in investment activities in Iran prepared by the California Department of General Services in accordance with subdivision (b) of Public Contract Code Section 2203, if that person or entity uses or will use the credit to provide goods or services in the energy sector in Iran.
- ☐ The City has exempted the Contractor from the requirements of the Iran Contracting Act of 2010 after making a public finding that, absent the exemption, the City will be unable to obtain the goods and/or services to be provided pursuant to the Contract.
- ☒ The amount of the Contract payable to the Contractor for the Project does not exceed \$1,000,000.

Signature:  _____

Printed Name: Jason Amador Duran Martinez

Title: CEO/CFO

Firm Name: Mercoza

Date: 03/04/2022

Note: In accordance with Public Contract Code Section 2205, false certification of this form shall be reported to the California Attorney General and may result in civil penalties equal to the greater of \$250,000 or twice the Contract amount, termination of the Contract and/or ineligibility to bid on contracts for three years.

1.7 Public Works Contractor Registration Certification

Pursuant to Labor Code sections 1725.5 and 1771.1, all contractors and subcontractors that wish to bid on, be listed in a bid proposal, or enter into a contract to perform public work must be registered with the Department of Industrial Relations. See <http://www.dir.ca.gov/Public-Works/PublicWorks.html> for additional information.

No bid will be accepted nor any contract entered into without proof of the contractor's and subcontractors' current registration with the Department of Industrial Relations to perform public work.

Bidder hereby certifies that it is aware of the registration requirements set forth in Labor Code sections 1725.5 and 1771.1 and is currently registered as a contractor with the Department of Industrial Relations.¹

Name of Bidder: Mercoza

DIR Registration Number: 1000429912

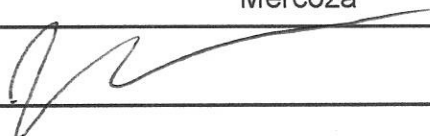
DIR Registration Expiration: 6/30/2023

Small Project Exemption: Yes or X No

Unless Bidder is exempt pursuant to the small project exemption, Bidder further acknowledges:

1. Bidder shall maintain a current DIR registration for the duration of the project.
2. Bidder shall include the requirements of Labor Code sections 1725.5 and 1771.1 in its contract with subcontractors and ensure that all subcontractors are registered at the time of bid opening and maintain registration status for the duration of the project.
3. Failure to submit this form or comply with any of the above requirements may result in a finding that the bid is non-responsive.

Name of Bidder Mercoza

Signature 

Name and Title Jason Amador Duran Martinez, CEO/CFO

Dated 03/04/2022

¹ If the Project is exempt from the contractor registration requirements pursuant to the small project exemption under Labor Code Sections 1725.5 and 1771.1, please mark "Yes" in response to "Small Project Exemption."

1.8 Wage Theft Certification

The Bidder certifies subject to penalty for perjury that the option checked below relating to the Bidder and its subcontractors' status in regard to wage theft is true and correct:

- ☒ Neither the Bidder nor any of its subcontractors have been found by a final court order or administrative action of an investigatory government agency to have violated federal, state or local wage and hour laws, including but not limited to the federal Fair Labor Standards Act, the California Labor Code and the Milpitas Minimum Wage Ordinance, within the past five (5) years from the bid submission deadline.
- ☐ The Bidder or its subcontractors have been found by a final court order or administrative action of an investigatory government agency to have violated federal, state or local wage and hour laws, including but not limited to the federal Fair Labor Standards Act, the California Labor Code and the Milpitas Minimum Wage Ordinance, within the past five (5) years from the bid submission deadline. For each violation, the Bidder shall provide a copy of (i) the final court order and/or final administrative decision/action; and (ii) documents demonstrating either that the order/decision/action has been fully satisfied, or if the order/decision/action has not been fully satisfied, documents evidencing a payment or other alternative plan approved by the court/government agency to satisfy the order/decision/action and proof that the Bidder or its subcontractors are in compliance with that plan as of the bid submission deadline.
- ☐ The City has exempted the Bidder from the requirements of the City of Milpitas Wage Theft Procurement Policy.

Signature: _____

Printed Name: Jason Amador Duran Martinez

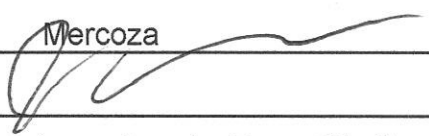
Title: CEO/CFO

Firm Name: Mercoza

Date: 03/04/2022

1.9 Contractor's Certificate Regarding Workers' Compensation.

I am aware of the provisions of section 3700 of the Labor Code which require every employer to be insured against liability for workers' compensation or to undertake self-insurance in accordance with the provisions of that code, and I will comply with such provisions before commencing the performance of the work of this Contract.

Name of Bidder MercozaSignature Name Jason Amador Duran MartinezTitle CEO/CFODated 03/04/2022

1.10 Bid Bond

Note: Not required when other form of Bidder's Security, e.g. cash, certified check or cashier's check, accompanies bid.

The makers of this bond are, Mercoza, as Principal, and Philadelphia Indemnity Insurance Company, as Surety and are held and firmly bound unto the City of Milpitas, hereinafter called the City, in the penal sum of TEN PERCENT (10%) OF THE TOTAL BID PRICE of the Principal submitted to CITY for the work described below, for the payment of which sum in lawful money of the United States, well and truly to be made, we bind ourselves, our heirs, executors, administrators, successors and assigns, jointly and severally, firmly by these presents.

THE CONDITION OF THIS OBLIGATION IS SUCH that whereas the Principal has submitted the accompanying bid dated March 4, 20 22, for Citywide Sidewalk Repairs (Spring 2022).

If the Principal does not withdraw its Bid within the time specified in the Contract Documents; and if the Principal is awarded the Contract and provides all documents to the City as required by the Contract Documents; then this obligation shall be null and void. Otherwise, this bond will remain in full force and effect.

Surety, for value received, hereby stipulates and agrees that no change, extension of time, alteration or addition to the terms of the Contract Documents shall in affect its obligation under this bond, and Surety does hereby waive notice of any such changes.

In the event a lawsuit is brought upon this bond by the City and judgment is recovered, the Surety shall pay all litigation expenses incurred by the City in such suit, including reasonable attorneys' fees, court costs, expert witness fees and expenses.

IN WITNESS WHEREOF, the above-bound parties have executed this instrument under their several seals this 21 day of February, 2022, the name and corporate seal of each corporation.

(Corporate Seal)

Mercoza

Contractor/Principal

By

Title

Philadelphia Indemnity Insurance Company

Surety

By

Attorney-in-Fact

Title

(Corporate Seal)

(Attach Attorney-in-Fact Certificate)

PHILADELPHIA INDEMNITY INSURANCE COMPANY

One Bala Plaza, Suite 100
Bala Cynwyd, PA 19004-0950

Power of Attorney

KNOW ALL PERSONS BY THESE PRESENTS: That **PHILADELPHIA INDEMNITY INSURANCE COMPANY** (the Company), a corporation organized and existing under the laws of the Commonwealth of Pennsylvania, does hereby constitute and appoint **Justin L. Kelley of White Lion Bonding & Insurance Services** its true and lawful Attorney-in-fact with full authority to execute on its behalf bonds, undertakings, recognizances and other contracts of indemnity and writings obligatory in the nature thereof, issued in the course of its business and to bind the Company thereby, in an amount not to exceed **\$50,000,000**.

This Power of Attorney is granted and is signed and sealed by facsimile under and by the authority of the following Resolution adopted by the Board of Directors of **PHILADELPHIA INDEMNITY INSURANCE COMPANY** on the 14th of November, 2016.

RESOLVED:

That the Board of Directors hereby authorizes the President or any Vice President of the Company: (1) Appoint Attorney(s) in Fact and authorize the Attorney(s) in Fact to execute on behalf of the Company bonds and undertakings, contracts of indemnity and other writings obligatory in the nature thereof and to attach the seal of the Company thereto; and (2) to remove, at any time, any such Attorney-in-Fact and revoke the authority given. And, be it

**FURTHER
RESOLVED:**

That the signatures of such officers and the seal of the Company may be affixed to any such Power of Attorney or certificate relating thereto by facsimile, and any such Power of Attorney so executed and certified by facsimile signatures and facsimile seal shall be valid and binding upon the Company in the future with respect to any bond or undertaking to which it is attached.

IN TESTIMONY WHEREOF, PHILADELPHIA INDEMNITY INSURANCE COMPANY HAS CAUSED THIS INSTRUMENT TO BE SIGNED AND ITS CORPORATE SEAL TO BE AFFIXED BY ITS AUTHORIZED OFFICE THIS 5TH DAY OF MARCH, 2021.

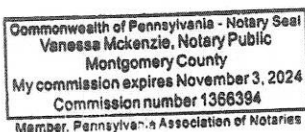
(Seal)



John Glomb, President & CEO
Philadelphia Indemnity Insurance Company

On this 5th day of March, 2021 before me came the individual who executed the preceding instrument, to me personally known, and being by me duly sworn said that he is the therein described and authorized officer of the **PHILADELPHIA INDEMNITY INSURANCE COMPANY**; that the seal affixed to said instrument is the Corporate seal of said Company; that the said Corporate Seal and his signature were duly affixed.

Notary Public:



residing at:

Bala Cynwyd, PA

My commission expires:

November 3, 2024

I, Edward Sayago, Corporate Secretary of **PHILADELPHIA INDEMNITY INSURANCE COMPANY**, do hereby certify that the foregoing resolution of the Board of Directors and the Power of Attorney issued pursuant thereto on the 5th day March, 2021 are true and correct and are still in full force and effect. I do further certify that John Glomb, who executed the Power of Attorney as President, was on the date of execution of the attached Power of Attorney the duly elected President of **PHILADELPHIA INDEMNITY INSURANCE COMPANY**.

In Testimony Whereof I have subscribed my name and affixed the facsimile seal of each Company this 21 day of February, 2022

Edward Sayago, Corporate Secretary
PHILADELPHIA INDEMNITY INSURANCE COMPANY



Notary Acknowledgment

A notary public or other officer completing this certificate verifies only the identity of the individual who signed the document to which this certificate is attached, and not the truthfulness, accuracy, or validity of that document.

STATE OF CALIFORNIA
COUNTY OF Orange

On February 21, 2022, before me, Lindsey Jo Woller, Notary Public, personally appeared Justin L Kelley, who proved to me on the basis of satisfactory

evidence to be the person(s) whose name(s) is/are subscribed to the within instrument and acknowledged to me that he/she/they executed the same in his/her/their authorized capacity(ies), and that by his/her/their signature(s) on the instrument the person(s), or the entity upon behalf of which the person(s) acted, executed the instrument.

I certify under PENALTY OF PERJURY under the laws of the State of California that the foregoing paragraph is true and correct.

WITNESS my hand and official seal.



[Handwritten Signature]

OPTIONAL

Though the information below is not required by law, it may prove valuable to persons relying on the document and could prevent fraudulent removal and reattachment of this form to another document.

CAPACITY CLAIMED BY SIGNER

- ☐ Individual
☐ Corporate Officer

- ☐ Partner(s) ☐ Limited
 ☐ General

- ☐ Attorney-In-Fact
☐ Trustee(s)
☐ Guardian/Conservator
☐ Other:

Signer is representing:
Name Of Person(s) Or Entity(ies)

DESCRIPTION OF ATTACHED DOCUMENT

Title or Type of Document

Number of Pages

Date of Document

Signer(s) Other Than Named Above

NOTE: This acknowledgment is to be completed for the Attorney-in-Fact. The Power-of-Attorney to local representatives of the bonding company must also be attached.

END OF BID BOND

Notary Acknowledgment

A notary public or other officer completing this certificate verifies only the identity of the individual who signed the document to which this certificate is attached, and not the truthfulness, accuracy, or validity of that document.

STATE OF CALIFORNIA

COUNTY OF Contra Costa

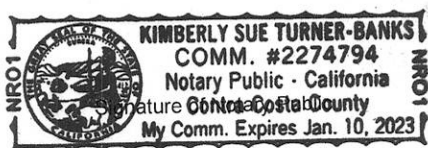
On March 2nd, 2022, before me, Kimberly Turner-Banks, Notary Public, personally appeared Jason Amador Duran Martinez, who proved to me on the basis of satisfactory

Name(s) of Signer(s)

evidence to be the person(s) whose name(s) is/are subscribed to the within instrument and acknowledged to me that he/she/they executed the same in his/her/their authorized capacity(ies), and that by his/her/their signature(s) on the instrument the person(s), or the entity upon behalf of which the person(s) acted, executed the instrument.

I certify under PENALTY OF PERJURY under the laws of the State of California that the foregoing paragraph is true and correct.

WITNESS my hand and official seal.



OPTIONAL

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CAPACITY CLAIMED BY SIGNER

- ☐ Individual
☐ Corporate Officer

Title(s)

- ☐ Partner(s) ☐ Limited
☐ General
- ☐ Attorney-In-Fact
☐ Trustee(s)
☐ Guardian/Conservator
☐ Other:

Signer is representing:
 Name Of Person(s) Or Entity(ies)

DESCRIPTION OF ATTACHED DOCUMENT

Title or Type of Document

Number of Pages

Date of Document

Signer(s) Other Than Named Above

NOTE: This acknowledgment is to be completed for Contractor/Principal.

00 52 13 – CONTRACT

This CONTRACT, No. 22-056 is made and entered into this 15th day of March, 2022, by and between City of Milpitas, sometimes hereinafter called "City," and MERCOZA, sometimes hereinafter called "Contractor."

WITNESSETH: That the parties hereto have mutually covenanted and agreed, and by these presents do covenant and agree with each other as follows:

a. **SCOPE OF WORK.** The Contractor shall perform all Work within the time stipulated in the Contract, and shall provide all labor, materials, equipment, tools, utility services, and transportation to complete all of the Work required in strict compliance with the Contract Documents as specified in Article 5, below, for the following Project:

CITYWIDE SIDEWALK REPAIRS (SPRING 2022)

The Contractor and its surety shall be liable to the City for any damages arising as a result of the Contractor's failure to comply with this obligation.

b. **TIME FOR COMPLETION.** Time is of the essence in the performance of the Work. The Work shall be commenced on the date stated in the City's Notice to Proceed. The Contractor shall complete all Work required by the Contract Documents within **One Hundred Eighty (180) calendar days** from the commencement date stated in the Notice to Proceed. By its signature hereunder, Contractor agrees the time for completion set forth above is adequate and reasonable to complete the Work.

c. **CONTRACT PRICE.** The City shall pay to the Contractor as full compensation for the performance of the Contract, subject to any additions or deductions as provided in the Contract Documents, and including all applicable taxes and costs, the sum of Three Hundred Twenty-Seven Thousand Six Hundred Eighty Dollars (\$ 327,680.00). Payment shall be made as set forth in the General Conditions.

d. **LIQUIDATED DAMAGES.** In accordance with Government Code section 53069.85, it is agreed that the Contractor will pay the City the sum set forth in Section 00 73 13, Article 1.11 for each and every calendar day of delay beyond the time prescribed in the Contract Documents for finishing the Work, as Liquidated Damages and not as a penalty or forfeiture. In the event this is not paid, the Contractor agrees the City may deduct that amount from any money due or that may become due the Contractor under the Contract. This Article does not exclude recovery of other damages specified in the Contract Documents.

e. **COMPONENT PARTS OF THE CONTRACT.** The "Contract Documents" include the following:

- Notice Inviting Bids
- Instructions to Bidders
- Bid Form
- Bid Bond
- Designation of Subcontractors
- Information Required of Bidders

Non-Collusion Declaration Form
 Iran Contracting Act Certification
 Public Works Contractor Registration Certification
 Wage Theft Certification
 Performance Bond
 Payment (Labor and Materials) Bond
 General Conditions
 Special Conditions
 Technical Specifications
 Addenda
 Plans and Drawings
 Caltrans Standard Specifications, except Division 1
 Caltrans Standard Plans
 Applicable Local Agency Standards and Specifications, as last revised
 Approved and fully executed change orders
 Any other documents contained in or incorporated into the Contract

The Contractor shall complete the Work in strict accordance with all of the Contract Documents.

All of the Contract Documents are intended to be complementary. Work required by one of the Contract Documents and not by others shall be done as if required by all. This Contract shall supersede any prior agreement of the parties.

f. **PROVISIONS REQUIRED BY LAW AND CONTRACTOR COMPLIANCE.** Each and every provision of law required to be included in these Contract Documents shall be deemed to be included in these Contract Documents. The Contractor shall comply with all requirements of applicable federal, state and local laws, rules and regulations, including, but not limited to, the provisions of the California Labor Code and California Public Contract Code which are applicable to this Work.

g. **INDEMNIFICATION.** Contractor shall provide indemnification and defense as set forth in the General Conditions.

h. **PREVAILING WAGES.** Contractor shall be required to pay the prevailing rate of wages in accordance with the Labor Code which such rates shall be made available at the City's Administrative Office or may be obtained online at <http://www.dir.ca.gov> and which must be posted at the job site.

i. **WAGE THEFT PREVENTION.**

(a) Contractor, and any subcontractor it employs to complete work under this Contract, shall comply with all applicable federal, state and local wage and hour laws. Applicable laws may include, but are not limited to, the Federal Fair Labor Standards Act, the California Labor Code and the Milpitas Minimum Wage Ordinance.

(b) BY SIGNING THIS CONTRACT, CONTRACTOR AFFIRMS THAT IT HAS DISCLOSED ANY FINAL JUDGMENTS, DECISIONS OR ORDERS FROM A COURT OR INVESTIGATORY GOVERNMENT AGENCY, FINDING IN THE FIVE (5) YEARS PRIOR TO EXECUTING THIS CONTRACT THAT CONTRACTOR OR ITS SUBCONTRACTORS HAS VIOLATED ANY APPLICABLE WAGE AND HOUR LAWS. CONTRACTOR FURTHER AFFIRMS THAT IT OR ITS SUBCONTRACTOR(S) HAS EITHER FULLY SATISFIED EACH

JUDGMENT, DECISION OR ORDER, OR, IF ANY JUDGMENT, DECISION OR ORDER HAS NOT BEEN FULLY SATISFIED, CONTRACTOR AFFIRMS THAT IT OR ITS SUBCONTRACTOR(S) IS CURRENTLY SATISFYING SAID JUDGMENT, DECISION OR ORDER THROUGH A PAYMENT OR ALTERNATIVE PLAN APPROVED BY THE APPLICABLE COURT/GOVERNMENT AGENCY AND THAT CONTRACTOR OR ITS SUBCONTRACTOR(S) ARE IN COMPLIANCE WITH SAID PLAN AS OF THE DATE OF EXECUTING THIS CONTRACT.

(c) If at any time during the term of this Contract, a court or investigatory government agency issues a final judgment, decision or order finding that Contractor or a subcontractor it employs to perform work under this Contract has violated any applicable wage and hour law, or Contractor learns of such a judgment, decision, or order that was not previously disclosed in its bid/proposal, Contractor shall inform the City no more than fifteen (15) calendar days after the judgment, decision or order becomes final or from the date of learning of the final judgment, decision or order. Contractor or its subcontractor(s) shall, within thirty (30) calendar days after notifying the City, either (i) fully satisfy any such judgment, decision, or order and provide the City with documentary evidence of satisfying said judgment, decision or order; or (ii) provide the City documentary evidence of a payment or other alternative plan approved by the court/government agency to satisfy the judgment, decision or order. If the Contractor or its subcontractor is subject to a payment or other alternative plan, the Contractor or its subcontractor shall continue to submit documentary evidence every thirty (30) calendar days during the term of the Contract demonstrating continued compliance with the plan until the judgment, decision or order has been fully satisfied.

(d) For purposes of this Section, a "final judgment, decision, or order" refers to one for which all appeals have been exhausted or the time period to appeal has expired. Relevant investigatory government agencies include: the United States Department of Labor, the California Division of Labor Standards Enforcement, the City, or any other governmental entity or division tasked with the investigation and enforcement of wage and hour laws.

(e) Failure to comply with any part of this Section constitutes a material breach of this Contract. Such breach may serve as a basis for immediate termination of this Contract and/or any other remedies available under this Contract and/or law.

(f) Notice provided to the City shall be addressed to: Attention: Finance Director, 455 E. Calaveras Blvd. Milpitas, CA 95035. The Notice provisions of this Section are separate from any other notice provisions in this Contract and, accordingly, only notice provided to the above address satisfies the notice requirements in this Section.

[REMAINDER OF PAGE LEFT INTENTIONALLY BLANK]

IN WITNESS WHEREOF, this Contract has been duly executed by the above-named parties,
on the day and year above written.

CITY OF MILIPITAS

MERCOZA

By _____
Steven G. McHarris
City Manager

By: _____

Its: _____

Printed
Name: _____

**(CONTRACTOR'S SIGNATURE MUST BE
NOTARIZED AND CORPORATE
SEAL AFFIXED, IF APPLICABLE)**

APPROVED AS TO FORM:

By: _____
City Attorney

END OF CONTRACT

Notary Acknowledgment

A notary public or other officer completing this certificate verifies only the identity of the individual who signed the document to which this certificate is attached, and not the truthfulness, accuracy, or validity of that document.

STATE OF CALIFORNIA

COUNTY OF _____

On _____, 20____, before me, _____, Notary Public, personally appeared _____, who proved to me on the basis of satisfactory

evidence to be the person(s) whose name(s) is/are subscribed to the within instrument and acknowledged to me that he/she/they executed the same in his/her/their authorized capacity(ies), and that by his/her/their signature(s) on the instrument the person(s), or the entity upon behalf of which the person(s) acted, executed the instrument.

I certify under PENALTY OF PERJURY under the laws of the State of California that the foregoing paragraph is true and correct.

WITNESS my hand and official seal.

Signature of Notary Public _____

OPTIONAL

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CAPACITY CLAIMED BY SIGNER

DESCRIPTION OF ATTACHED DOCUMENT

- ☐ Individual
☐ Corporate Officer

 Title(s)

- ☐ Partner(s) ☐ Limited
 ☐ General

- ☐ Attorney-In-Fact
☐ Trustee(s)
☐ Guardian/Conservator
☐ Other:

Signer is representing:
 Name Of Person(s) Or Entity(ies)

 Title or Type of Document

 Number of Pages

 Date of Document

 Signer(s) Other Than Named Above

00 61 13 – BOND FORMS**1.1 Performance Bond.**

KNOW ALL PERSONS BY THESE PRESENTS:

THAT WHEREAS, the City of Milpitas, (hereinafter referred to as "City") has awarded to _____, (hereinafter referred to as the "Contractor") an agreement for _____, (hereinafter referred to as the "Project").

WHEREAS, the work to be performed by the Contractor is more particularly set forth in the Contract Documents for the Project dated _____, (hereinafter referred to as "Contract Documents"), the terms and conditions of which are expressly incorporated herein by reference; and

WHEREAS, the Contractor is required by said Contract Documents to perform the terms thereof and to furnish a bond for the faithful performance of said Contract Documents.

NOW, THEREFORE, we, _____, the undersigned Contractor and _____ as Surety, a corporation organized and duly authorized to transact business under the laws of the State of California, are held and firmly bound unto the City in the sum of _____ DOLLARS, (\$_____), said sum being not less than one hundred percent (100%) of the total amount of the Contract, for which amount well and truly to be made, we bind ourselves, our heirs, executors and administrators, successors and assigns, jointly and severally, firmly by these presents.

THE CONDITION OF THIS OBLIGATION IS SUCH, that, if the Contractor, his or its heirs, executors, administrators, successors or assigns, shall in all things stand to and abide by, and well and truly keep and perform the covenants, conditions and agreements in the Contract Documents and any alteration thereof made as therein provided, on its part, to be kept and performed at the time and in the manner therein specified, and in all respects according to their intent and meaning; and shall faithfully fulfill all obligations including the one (1) year guarantee of all materials and workmanship; and shall indemnify and save harmless the City, its officials, officers, employees, and authorized volunteers, as stipulated in said Contract Documents, then this obligation shall become null and void; otherwise it shall be and remain in full force and effect.

As a part of the obligation secured hereby and in addition to the face amount specified therefore, there shall be included costs and reasonable expenses and fees including reasonable attorney's fees, incurred by City in enforcing such obligation.

As a condition precedent to the satisfactory completion of the Contract Documents, unless otherwise provided for in the Contract Documents, the above obligation shall hold good for a period of one (1) year after the acceptance of the work by City, during which time if Contractor shall fail to make full, complete, and satisfactory repair and replacements and totally protect the City from loss or damage resulting from or caused by defective materials or faulty workmanship. The obligations of Surety hereunder shall continue so long as any obligation of Contractor remains. Nothing herein shall limit the City's rights or the Contractor or Surety's obligations under the Contract, law or equity, including, but not limited to, California Code of Civil Procedure Section 337.15.

Whenever Contractor shall be, and is declared by the City to be, in default under the Contract Documents, the Surety shall remedy the default pursuant to the Contract Documents, or shall promptly, at the City's option:

- i Take over and complete the Project in accordance with all terms and conditions in the Contract Documents; or
- ii Obtain a bid or bids for completing the Project in accordance with all terms and conditions in the Contract Documents and upon determination by Surety of the lowest responsive and responsible bidder, arrange for a Contract between such bidder, the Surety and the City, and make available as work progresses sufficient funds to pay the cost of completion of the Project, less the balance of the contract price, including other costs and damages for which Surety may be liable. The term "balance of the contract price" as used in this paragraph shall mean the total amount payable to Contractor by the City under the Contract and any modification thereto, less any amount previously paid by the City to the Contractor and any other set offs pursuant to the Contract Documents.
- iii Permit the City to complete the Project in any manner consistent with California law and make available as work progresses sufficient funds to pay the cost of completion of the Project, less the balance of the contract price, including other costs and damages for which Surety may be liable. The term "balance of the contract price" as used in this paragraph shall mean the total amount payable to Contractor by the City under the Contract and any modification thereto, less any amount previously paid by the City to the Contractor and any other set offs pursuant to the Contract Documents.

Surety expressly agrees that the City may reject any contractor or subcontractor which may be proposed by Surety in fulfillment of its obligations in the event of default by the Contractor.

Surety shall not utilize Contractor in completing the Project nor shall Surety accept a bid from Contractor for completion of the Project if the City, when declaring the Contractor in default, notifies Surety of the City's objection to Contractor's further participation in the completion of the Project.

The Surety, for value received, hereby stipulates and agrees that no change, extension of time, alteration or addition to the terms of the Contract Documents or to the Project to be performed thereunder shall in any way affect its obligations on this bond, and it does hereby waive notice of any such change, extension of time, alteration or addition to the terms of the Contract Documents or to the Project.

[REMAINDER OF PAGE LEFT INTENTIONALLY BLANK]

IN WITNESS WHEREOF, we have hereunto set our hands and seals this _____ day of _____, 20____.

(Corporate Seal)

Contractor/Principal

By _____

Title _____

(Corporate Seal)

Surety

By _____

Attorney-in-Fact

(Attach Attorney-in-Fact Certificate)

Title _____

(The rate of premium on this bond is _____ per thousand. The total amount of premium charges is \$_____.

(The above must be filled in by corporate attorney.)

THIS IS A REQUIRED FORM

Any claims under this bond may be addressed to:

(Name and Address of Surety)

(Name and Address of Agent or Representative for service of process in California, if different from above)

(Telephone number of Surety and Agent or Representative for service of process in California)

Notary Acknowledgment

A notary public or other officer completing this certificate verifies only the identity of the individual who signed the document to which this certificate is attached, and not the truthfulness, accuracy, or validity of that document.

STATE OF CALIFORNIA

COUNTY OF _____

On _____, 20____, before me, _____, Notary Public, personally appeared _____, who proved to me on the basis of satisfactory

evidence to be the person(s) whose name(s) is/are subscribed to the within instrument and acknowledged to me that he/she/they executed the same in his/her/their authorized capacity(ies), and that by his/her/their signature(s) on the instrument the person(s), or the entity upon behalf of which the person(s) acted, executed the instrument.

I certify under PENALTY OF PERJURY under the laws of the State of California that the foregoing paragraph is true and correct.

WITNESS my hand and official seal.

Signature of Notary Public _____

OPTIONAL

Though the information below is not required by law, it may prove valuable to persons relying on the document and could prevent fraudulent removal and reattachment of this form to another document.

CAPACITY CLAIMED BY SIGNER

DESCRIPTION OF ATTACHED DOCUMENT

- ☐ Individual
☐ Corporate Officer

 Title(s)

- ☐ Partner(s) ☐ Limited
 ☐ General

- ☐ Attorney-In-Fact
☐ Trustee(s)
☐ Guardian/Conservator
☐ Other:

Signer is representing:
 Name Of Person(s) Or Entity(ies)

 Title or Type of Document

 Number of Pages

 Date of Document

 Signer(s) Other Than Named Above

NOTE: This acknowledgment is to be completed for Contractor/Principal.

Notary Acknowledgment

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STATE OF CALIFORNIA

COUNTY OF _____

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WITNESS my hand and official seal.

Signature of Notary Public _____

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☐ Other:

Signer is representing:
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 Title or Type of Document

 Number of Pages

 Date of Document

 Signer(s) Other Than Named Above

NOTE: This acknowledgment is to be completed for the Attorney-in-Fact. The Power-of-Attorney to local representatives of the bonding company must also be attached.

END OF PERFORMANCE BOND

1.2 Payment Bond (Labor and Materials).

KNOW ALL MEN BY THESE PRESENTS That

WHEREAS, the City of Milpitas (hereinafter designated as the "City"), by action taken or a resolution passed _____, 20____, has awarded to _____ hereinafter designated as the "Principal," a contract for the work described as follows: _____ (the "Project"); and

WHEREAS, said Principal is required to furnish a bond in connection with said contract; providing that if said Principal or any of its Subcontractors shall fail to pay for any materials, provisions, provender, equipment, or other supplies used in, upon, for or about the performance of the work contracted to be done, or for any work or labor done thereon of any kind, or for amounts due under the Unemployment Insurance Code or for any amounts required to be deducted, withheld, and paid over to the Employment Development Department from the wages of employees of said Principal and its Subcontractors with respect to such work or labor the Surety on this bond will pay for the same to the extent hereinafter set forth.

NOW THEREFORE, we, the Principal and _____ as Surety, are held and firmly bound unto the City in the penal sum of _____ Dollars (\$_____) lawful money of the United States of America, for the payment of which sum well and truly to be made, we bind ourselves, our heirs, executors, administrators, successors and assigns, jointly and severally, firmly by these presents.

THE CONDITION OF THIS OBLIGATION IS SUCH that if said Principal, his or its subcontractors, heirs, executors, administrators, successors or assigns, shall fail to pay any of the persons named in Civil Code Section 9100, fail to pay for any materials, provisions or other supplies, used in, upon, for or about the performance of the work contracted to be done, or for any work or labor thereon of any kind, or amounts due under the Unemployment Insurance Code with respect to work or labor performed under the contract, or for any amounts required to be deducted, withheld, and paid over to the Employment Development Department or Franchise Tax Board from the wages of employees of the contractor and his subcontractors pursuant to Revenue and Taxation Code Section 18663, with respect to such work and labor the Surety or Sureties will pay for the same, in an amount not exceeding the sum herein above specified, and also, in case suit is brought upon this bond, all litigation expenses incurred by the City in such suit, including reasonable attorneys' fees, court costs, expert witness fees and investigation expenses.

This bond shall inure to the benefit of any of the persons named in Civil Code Section 9100 so as to give a right of action to such persons or their assigns in any suit brought upon this bond.

It is further stipulated and agreed that the Surety on this bond shall not be exonerated or released from the obligation of this bond by any change, extension of time for performance, addition, alteration or modification in, to, or of any contract, plans, specifications, or agreement pertaining or relating to any scheme or work of improvement herein above described, or pertaining or relating to the furnishing of labor, materials, or equipment therefore, nor by any change or modification of any terms of payment or extension of the time for any payment pertaining or relating to any scheme or work of improvement herein above described, nor by any rescission or attempted rescission or attempted rescission of the contract, agreement or bond, nor by any conditions precedent or subsequent in the bond attempting to limit the right of recovery of claimants otherwise entitled to recover under any such contract or agreement or

under the bond, nor by any fraud practiced by any person other than the claimant seeking to recover on the bond and that this bond be construed most strongly against the Surety and in favor of all persons for whose benefit such bond is given, and under no circumstances shall Surety be released from liability to those for whose benefit such bond has been given, by reason of any breach of contract between the owner or City and original contractor or on the part of any obligee named in such bond, but the sole conditions of recovery shall be that claimant is a person described in Civil Code Section 9100, and has not been paid the full amount of his claim and that Surety does hereby waive notice of any such change, extension of time, addition, alteration or modification herein mentioned, including but not limited to the provisions of sections 2819 and 2845 of the California Civil Code.

IN WITNESS WHEREOF, we have hereunto set our hands and seals this _____ day of _____, 20__.

(Corporate Seal)

Contractor/Principal

By _____

Title _____

(Corporate Seal)

Surety

By _____
Attorney-in-Fact

(Attach Attorney-in-Fact Certificate)

Title _____

Notary Acknowledgment

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STATE OF CALIFORNIA

COUNTY OF _____

On _____, 20____, before me, _____, Notary Public, personally appeared _____, who proved to me on the basis of satisfactory

evidence to be the person(s) whose name(s) is/are subscribed to the within instrument and acknowledged to me that he/she/they executed the same in his/her/their authorized capacity(ies), and that by his/her/their signature(s) on the instrument the person(s), or the entity upon behalf of which the person(s) acted, executed the instrument.

I certify under PENALTY OF PERJURY under the laws of the State of California that the foregoing paragraph is true and correct.

WITNESS my hand and official seal.

Signature of Notary Public _____

OPTIONAL

Though the information below is not required by law, it may prove valuable to persons relying on the document and could prevent fraudulent removal and reattachment of this form to another document.

CAPACITY CLAIMED BY SIGNER

DESCRIPTION OF ATTACHED DOCUMENT

- ☐ Individual
☐ Corporate Officer

 Title(s)

- ☐ Partner(s) ☐ Limited
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CAPACITY CLAIMED BY SIGNER

DESCRIPTION OF ATTACHED DOCUMENT

- ☐ Individual
☐ Corporate Officer

 Title(s)

- ☐ Partner(s) ☐ Limited
 ☐ General

- ☐ Attorney-In-Fact
☐ Trustee(s)
☐ Guardian/Conservator
☐ Other:

Signer is representing:
 Name Of Person(s) Or Entity(ies)

 Title or Type of Document

 Number of Pages

 Date of Document

 Signer(s) Other Than Named Above

NOTE: This acknowledgment is to be completed for the Attorney-in-Fact. The Power-of-Attorney to local representatives of the bonding company must also be attached.

END OF PAYMENT BOND

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00 72 13 – GENERAL CONDITIONS

ARTICLE 1 DEFINED TERMS

Whenever used in the Contract Documents and printed with initial capital letters, the terms listed below will have the meanings indicated which are applicable to both the singular and plural thereof. In addition to terms specifically defined below, terms with initial capital letters in the Contract Documents include references to identified articles and paragraphs, and the titles of other documents or forms.

- A. Act of God -- An earthquake of magnitude of 3.5 or higher on the Richter scale or a tidal wave.
- B. Addenda -- Written or graphic instruments issued prior to the submission of Bids which clarify, correct, or change the Contract Documents.
- C. Additional Work -- New or unforeseen work will be classified as "Additional Work" when the City's Representative determines that it is not covered by the Contract.
- D. Applicable Laws -- The laws, statutes, ordinances, rules, codes, regulations, permits, and licenses of any kind, issued by local, state or federal governmental authorities or private authorities with jurisdiction (including utilities), to the extent they apply to the Work.
- E. Bid -- The offer or proposal of a Bidder submitted on the prescribed form setting forth the prices and other terms for the Work to be performed.
- F. Bidder -- The individual or entity who submits a Bid directly to the City.
- G. Caltrans Standard Specifications - Standard Specifications of the State of California, Department of Transportation, Current Edition. Any reference therein to a State agency or officer shall be interpreted as if the corresponding City office or agent acting under this contract were so specified.
- H. Caltrans Standard Plans - Standard plans of the State of California, Department of Transportation, Current Edition. All metric measurements or quantities in the Caltrans Standard Plans shall be disregarded, and equivalent United States measures used.
- I. Change Order ("CO") -- A document that authorizes an addition, deletion, or revision in the Work or an adjustment in the Contract Price or the Contract Times, issued on or after the Effective Date of the Contract, in accordance with the Contract Documents and in the form contained in the Contract Documents.
- J. Change Order Request ("COR") -- A request made by the Contractor for an adjustment in the Contract Price and/or Contract Times as the result of a Contractor-claimed change to the Work. This term may also be referred to as a Change Order Proposal ("COP"), or Request for Change ("RFC").
- K. City -- The City of Milpitas.

- L. City Council, Council -- The City Council of the City.
- M. City's Representative -- The individual or entity as identified in the Special Conditions to act as the City's Representative.
- N. Claim -- A demand or assertion by the City or Contractor seeking an adjustment of Contract Price or Contract Times, or both, or other relief with respect to the terms of the Contract. A demand for money or services by a third party is not a Claim.
- O. Contract -- The entire integrated written agreement between the City and Contractor concerning the Work. "Contract" may be used interchangeably with "Agreement" in the Contract Documents. The Contract supersedes prior negotiations, representations, or agreements, whether written or oral, and includes all Contract Documents.
- P. Contract Documents -- The documents listed in Section 00 52 13, Article 5. Some documents provided by the City to the Bidders and Contractor, including but not limited to reports and drawings of subsurface and physical conditions are not Contract Documents.
- Q. Contract Price -- Amount to be paid by the City to the Contractor as full compensation for the performance of the Contract and completion of the Work, subject to any additions or deductions as provided in the Contract Documents, and including all applicable taxes and costs.
- R. Contract Times -- The number of days or the dates stated in the Contract Documents to: achieve defined Milestones, if any; and to complete the Work so that it is ready for final payment.
- S. Contractor -- The individual or entity with which the City has contracted for performance of the Work.
- T. Contractor's Designated On-Site Representative -- The Contractor's Designated On-Site Representative will be as identified in Section 00 72 13, Article 3 and shall not be changed without prior written consent of the City.
- U. Daily Rate -- The Daily Rate stipulated in the Contract Documents as full compensation to the Contractor due to the City's unreasonable delay to the Project that was not contemplated by the parties.
- V. Day -- A calendar day of 24 hours measured from midnight to the next midnight.
- W. Defective Work -- Work that is unsatisfactory, faulty, or deficient; or that does not conform to the Contract Documents; or that does not meet the requirements of any inspection, reference standard, test, or approval referenced in the Contract Documents.
- X. Demobilization -- The complete dismantling and removal by the Contractor of all of the Contractor's temporary facilities, equipment, and personnel at the Site.

- Y. Drawings -- That part of the Contract Documents prepared by of the Engineer of Record which graphically shows the scope, extent, and character of the Work to be performed by Contractor. Shop Drawings and other Contractor submittals are not Drawings as so defined.
- Z. Effective Date of the Contract -- The date indicated in the Contract on which it becomes effective, but if no such date is indicated, it means the date on which the Contract is signed and delivered by the last of the two parties to sign and deliver.
- AA. Engineer, whenever not qualified, shall mean the City Engineer or its designee, acting either directly or through properly authorized agents, such agents acting severally within the scope of the particular duties entrusted to them. On all questions concerning the acceptance of materials, machinery, the classifications of material, the execution of work, conflicting interest of the contractors performing related work and the determination of costs, the decision of the Engineer, duly authorized by the City Council, shall be binding and final upon both parties.
- BB. Engineer of Record -- The individual, partnership, corporation, joint venture, or other legal entity named as such in Section 00 73 13, Article 1.1. or any succeeding entity designated by the City.
- CC. Hazardous Waste -- The term "Hazardous Waste" shall have the meaning provided in Section 104 of the Solid Waste Disposal Act (42 U.S.C. § 6903) as amended from time to time or, as defined in Section 25117 of the Health and Safety Code, that is required to be removed to a class I, class II, or class III disposal site in accordance with provisions of existing law, whichever is more restrictive.
- DD. Holiday -- The Holidays are defined as legal Federal, State, and City holidays including:

New Year's Day - January 1
 Martin Luther King Jr.'s Birthday – Third Monday in January
 Lincoln's Birthday – February 12
 President's Day – Third Monday in February
 Memorial Day - Last Monday in May
 Independence Day - July 4
 Labor Day - First Monday in September
 Veteran's Day - November 11
 Thanksgiving Day - Fourth Thursday in November
 Friday after Thanksgiving
 Christmas Eve – December 24
 Christmas Day - December 25

If any Holiday listed above falls on a Saturday, Saturday and the preceding Friday are both Holidays. If the Holiday should fall on a Sunday, Sunday and the following Monday are both Holidays.

- EE. Notice of Award -- The written notice by the City to the Successful Bidder stating that upon timely compliance by the Successful Bidder with the conditions precedent listed therein, the City will sign and deliver the Contract.
- FF. Notice of Completion -- The form which may be executed by the City and recorded by the county where the Project is located constituting final acceptance of the Project.
- GG. Notice to Proceed -- A written notice given by the City to Contractor fixing the date on which the Contractor may proceed with the Work and when Contract Times will commence to run.
- HH. Project -- The total construction of which the Work to be performed under the Contract Documents may be the whole, or a part.
- II. Recyclable Waste Materials -- Materials removed from the Site which are required to be diverted to a recycling center rather than an area landfill. Recyclable Waste Materials include asphalt, concrete, brick, concrete block, and rock.
- JJ. Schedule of Submittals -- A schedule, prepared and maintained by Contractor, of required submittals and the time requirements to facilitate scheduled performance of related construction activities.
- KK. Shop Drawings -- All drawings, diagrams, illustrations, schedules, and other data or information which are specifically prepared or assembled by or for Contractor and submitted by Contractor to illustrate some portion of the Work.
- LL. Specifications -- That part of the Contract Documents consisting of written requirements for materials, equipment, systems, standards and workmanship as applied to the Work, and certain administrative requirements and procedural matters applicable thereto.
- MM. Stop Payment Notice -- A written notice as defined in Civil Code section 8044.
- NN. Subcontractor -- An individual or entity other than a Contractor having a contract with any other entity than the City for performance of any portion of the Work at the Site.
- OO. Submittal -- Written and graphic information and physical samples prepared and supplied by the Contractor demonstrating various portions of the Work.
- PP. Successful Bidder -- The Bidder submitting a responsive Bid to whom the City makes an award.
- QQ. Supplier -- A manufacturer, fabricator, supplier, distributor, material man, or vendor having a direct contract with Contractor or with any Subcontractor to furnish materials or equipment used in the performance of the Work or to be incorporated in the Work.

- RR. Underground Facilities -- All underground pipelines, conduits, ducts, cables, wires, manholes, vaults, tanks, tunnels, or other such facilities or attachments, and any encasements containing such facilities, including those that convey electricity, gases, steam, liquid petroleum products, telephone or other communications, cable television, water, wastewater, storm water, other liquids or chemicals, or traffic or other control systems.
- SS. Unit Price Work -- Work to be paid for on the basis of unit prices as provided by the Contractor in its bid or as adjusted in accordance with the Contract Documents.
- TT. Warranty -- A written guarantee provided to the City by the Contractor that the Work will remain free of defects and suitable for its intended use for the period required by the Contract Documents or the longest period permitted by the law of this State, whichever is longer.
- UU. Work -- The entire construction or the various separately identifiable parts thereof required to be provided under the Contract Documents. Work includes and is the result of performing or providing all labor, services, and documentation necessary to produce such construction, and furnishing, installing, and incorporating all materials and equipment into such construction, all as required by the Contract Documents.

ARTICLE 2 CONTRACT DOCUMENTS

- A. **Contract Documents.** The Contract Documents are complementary, and what is called for by one shall be as binding as if called for by all.
- B. **Interpretations.** The Contract Documents are intended to be fully cooperative and complementary. If the Contractor observes that any documents are in conflict, the Contractor shall promptly notify the Engineer in writing. In case of conflicts between the Contract Documents, the order of precedence shall be as follows:
1. Change Orders
 2. Contract
 3. Addenda
 4. Special Conditions
 5. Technical Specifications
 6. Plans (Contract Drawings)
 7. General Conditions
 8. Instructions to Bidders
 9. Notice Inviting Bids
 10. Contractor's Bid Forms
 11. City Standard Specifications
 12. City Standard Drawings
 13. Caltrans Standard Specifications, except Division 1
 14. Caltrans Standard Plans
 15. Reference Documents

With reference to the Drawings, the order of precedence shall be as follows:

1. Figures govern over scaled dimensions
 2. Detail drawings govern over general drawings
 3. Addenda or Change Order drawings govern over Contract Drawings
 4. Contract Drawings govern over Standard Drawings
 5. Contract Drawings govern over Shop Drawings
- C. **Conflicts in Contract Documents.** Notwithstanding the orders of precedence established above, in the event of conflicts, the higher standard, higher quality, and most expensive shall always apply.
- D. **Organization of Contract Documents.** Organization of the Contract Documents into divisions, sections, and articles, and arrangement of drawings shall not control the Contractor in dividing Project Work among subcontractors or in establishing the extent of Work to be performed by any trade.

ARTICLE 3 PRECONSTRUCTION AND CONSTRUCTION COMMUNICATION

Before any Work at the site is started, a conference attended by the City, Contractor, City's Representative, and others as appropriate will be held to establish a working understanding among the parties as to the Work and to discuss the schedules referred to herein, procedures for handling Shop Drawings and other submittals, processing Applications for Payment, and maintaining required records.

At this conference the City and Contractor each shall designate, in writing, a specific individual to act as its authorized representative with respect to the services and responsibilities under the Contract. Such individuals shall have the authority to transmit instructions, receive information, render decisions relative to the Contract, and otherwise act on behalf of each respective party.

ARTICLE 4 CONTRACT DOCUMENTS: COPIES & MAINTENANCE

Contractor will be furnished, free of charge, **five (5)** copies of the Contract Documents. Additional copies may be obtained at cost of reproduction.

Contractor shall maintain a clean, undamaged set of Contract Documents, including submittals, at the Project site.

ARTICLE 5 EXAMINATION OF DRAWINGS, SPECIFICATIONS AND SITE OF WORK

- A. **Examination of Contract Documents.** Before commencing any portion of the Work, Contractor shall again carefully examine all applicable Contract Documents, the Project site, and other information given to Contractor as to materials and methods of construction and other Project requirements. Contractor shall immediately notify the Engineer of any potential error, inconsistency, ambiguity, conflict, or lack of detail or explanation. If Contractor performs, permits, or causes the performance of any Work which is in error, inconsistent or ambiguous, or not sufficiently detailed or explained, Contractor shall bear any and all resulting costs, including, without limitation, the cost of

correction. In no case shall the Contractor or any subcontractor proceed with Work if uncertain as to the applicable requirements.

- B. **Additional Instructions.** After notification of any error, inconsistency, ambiguity, conflict, or lack of detail or explanation, the Engineer will provide any required additional instructions, by means of drawings or other written direction, necessary for proper execution of Work.
- C. **Quality of Parts, Construction and Finish.** All parts of the Work shall be of the best quality of their respective kinds and the Contractor must use all diligence to inform itself fully as to the required construction and finish.
- D. **Contractor's Variation from Contract Document Requirements.** If it is found that the Contractor has varied from the requirements of the Contract Documents including the requirement to comply with all applicable laws, ordinances, rules and regulations, the Engineer may at any time, before or after completion of the Work, order the improper Work removed, remade or replaced by the Contractor at the Contractor's expense.

ARTICLE 6 EXISTENCE OF UTILITIES AT THE WORK SITE

- A. The City has endeavored to determine the existence of utilities at the Project site from the records of the owners of known utilities in the vicinity of the Project. The positions of these utilities as derived from such records are shown on the Plans.
- B. Unless indicated otherwise on the Plans and Specifications, no excavations were made to verify the locations shown for underground utilities. The service connections to these utilities may not be shown on the Plans. Any connections shown on the Plans are general locations. It shall be the responsibility of the Contractor to determine the exact location of all service connections. The Contractor shall make its own investigations, including exploratory excavations, to determine the locations and type of service connections, prior to commencing Work which could result in damage to such utilities. The Contractor shall immediately notify the City in writing of any utility discovered in a different position than shown on the Plans or which is not shown on the Plans.
- C. If applicable, all water meters, water valves, fire hydrants, electrical utility vaults, telephone vaults, gas utility valves, and other subsurface structures shall be relocated or adjusted to final grade by the Contractor. Locations of existing utilities shown on the Plans are approximate and may not be complete. The Contractor shall be responsible for coordinating its Work with all utility companies during the construction of the Work.
- D. Notwithstanding the above, pursuant to section 4215 of the Government Code, the City has the responsibility to identify, with reasonable accuracy, main or trunkline facilities on the plans and specifications. In the event that main or trunkline utility facilities are not identified with reasonable accuracy in the plans and specifications made a part of the invitation for Bids, the City shall assume the responsibility for their timely removal, relocation, or protection.

- E. Contractor, except in an emergency, shall contact the appropriate regional notification center (USA North), Northern California Underground Service Alert at 811 or 1-800-227-2600 or on-line at usanorth811.org at least two working days prior to commencing any excavation if the excavation will be performed in an area which is known, or reasonably should be known, to contain subsurface installations other than the underground facilities owned or operated by the City, and obtain an inquiry identification number from that notification center. No excavation shall be commenced or carried out by the Contractor unless such an inquiry identification number has been assigned to the Contractor or any subcontractor of the Contractor and the City has been given the identification number by the Contractor.

ARTICLE 7 SOILS INVESTIGATIONS

- A. Reports and Drawings. The Special Conditions identify:
1. those reports known to the City of explorations and tests of subsurface conditions at or contiguous to the site; and
 2. those drawings known to the City of physical conditions relating to existing surface or subsurface structures at the site (except Underground Facilities).
- B. Limited Reliance by Contractor on Technical Data Authorized. Contractor may rely upon the accuracy of the "technical data" contained in such reports and drawings, which were expressly not created or obtained to evaluate or assist in the evaluation of constructability, and are not Contract Documents. Contractor shall make its own interpretation of the "technical data" and shall be solely responsible for any such interpretations. Except for reliance on the accuracy of such "technical data," Contractor may not rely upon or make any claim against the City, City's Representative, or Engineer of Record, or any of their officers, directors, members, partners, employees, agents, consultants, or subcontractors, with respect to:
1. the completeness of such reports and drawings for Contractor's purposes, including without limitation any aspects of the means, methods, techniques, sequences, and procedures of construction to be employed by Contractor, and safety precautions and programs incident thereto; or
 2. other data, interpretations, opinions, conclusions and information contained in such reports or shown or indicated in such drawings; or
 3. any Contractor interpretation of or conclusion drawn from any "technical data" or any such other data, interpretations, opinions, or information.

ARTICLE 8 CONTRACTOR'S SUPERVISION

Contractor shall continuously keep at the Project site, a competent and experienced full-time Project superintendent acceptable to the City. Superintendent must be able to proficiently speak, read and write in English and shall have the authority to make decisions on behalf of the Contractor. Contractor shall continuously provide efficient supervision of the Project.

ARTICLE 9 WORKERS

- A. Contractor shall at all times enforce strict discipline and good order among its employees. Contractor shall not employ on the Project any unfit person or any one not skilled in the Work assigned to him or her.
- B. Any person in the employ of the Contractor whom the City may deem incompetent or unfit shall be dismissed from the Work and shall not be employed on this Project.

ARTICLE 10 INDEPENDENT CONTRACTORS

Contractor shall be an independent contractor for the City and not an employee. Contractor understands and agrees that it and all of its employees shall not be considered officers, employees, or agents of City and are not entitled to benefits of any kind normally provided employees of City, including but not limited to, state unemployment compensation or workers' compensation. Contractor assumes full responsibility for the acts and omissions of its employees or agents related to the Work.

ARTICLE 11 SUBCONTRACTS

- A. Contractor agrees to bind every subcontractor to the terms of the Contract Documents as far as such terms are applicable to subcontractor's portion of the Work. Contractor shall be as fully responsible to the City for the acts and omissions of its subcontractors and of persons either directly or indirectly employed by its subcontractors, as Contractor is for acts and omissions of persons directly employed by Contractor. Nothing contained in these Contract Documents shall create any contractual relationship between any subcontractor and the City.
- B. The City reserves the right to accept all subcontractors. The City's acceptance of any subcontractor under this Contract shall not in any way relieve Contractor of its obligations in the Contract Documents.
- C. Prior to substituting any subcontractor listed in the Bid Forms, Contractor must comply with the requirements of the Subletting and Subcontracting Fair Practices Act pursuant to California Public Contract Code section 4100 et seq.

ARTICLE 12 VERIFICATION OF EMPLOYMENT ELIGIBILITY

By executing this Contract, Contractor verifies that it fully complies with all requirements and restrictions of state and federal law respecting the employment of undocumented aliens, including, but not limited to, the Immigration Reform and Control Act of 1986, as may be amended from time to time, and shall require all subcontractors, sub-subcontractors and consultants to comply with the same. Each person executing this Contract on behalf of Contractor verifies that he or she is a duly authorized officer of Contractor and that any of the following shall be grounds for the City to terminate the Contract for cause: (1) failure of the Contractor or its subcontractors, sub-subcontractors or consultants to meet any of the requirements provided for in this Article; (2) any misrepresentation or material omission concerning compliance with such requirements; or (3) failure to immediately remove from the Work any person found not to be in compliance with such requirements.

ARTICLE 13 REQUESTS FOR SUBSTITUTION

- A. For the purposes of this provision, the term “substitution” shall mean the substitution of any material, method or service substantially equal to or better in every respect to that indicated in the Standard Specifications or otherwise referenced herein.
- B. Pursuant to Public Contract Code section 3400(b), the City may make a finding that is described in the Notice Inviting Bids that designates certain products, things, or services by specific brand or trade name.
- C. Unless specifically designated in the Special Conditions, whenever any material, process, or article is indicated or specified by grade, patent, or proprietary name or by name of manufacturer, such specifications shall be deemed to be used for the purpose of facilitating the description of the material, process, or article desired and shall be deemed to be followed by the words “or equal.” Contractor may, unless otherwise stated, offer for substitution any material, process, or article which may be substantially equal to or better in every respect to that so indicated or specified in the Contract Documents. However, the City has adopted uniform standards for certain materials, processes, and articles.
- D. The Contractor shall submit substitution requests, together with substantiating data, for substitution of any “or equal” material, process, or article no later than 15 (15) calendar days after award of Contract. Provisions regarding submission of substitution requests shall not in any way authorize an extension of time for the performance of this Contract. If a substitution request is rejected by the City, the Contractor shall provide the material, method or service specified herein. The City shall not be responsible for any costs incurred by the Contractor associated with substitution requests. The burden of proof as to the equality of any material, process, or article shall rest with the Contractor. The Engineer has the complete and sole discretion to determine if a material, process, or article is substantially equal to or better than that specified and to approve or reject all substitution requests.
- E. Substantiating data as described above shall include, at a minimum, the following information:
 - 1. A signed affidavit from the Contractor stating that the material, process, or article proposed as a substitution is substantially equal to or better than that specified in every way except as may be listed on the affidavit.
 - 2. Illustrations, specifications, catalog cut sheets, and any other relevant data required to prove that the material, process, or article is substantially equal to or better than that specified.
 - 3. A statement of the cost implications of the substitution being requested, indicating whether and why the proposed substitution will reduce or increase the amount of the contract.
 - 4. Information detailing the durability and lifecycle costs of the proposed substitution.

- F. Failure to submit all the required substantiating data detailed above in a timely manner so that the substitution request can be adequately reviewed may result in rejection of the substitution request. The Engineer is not obligated to review multiple submittals related the same substitution request resulting from the Contractor's failure to initially submit a complete package.
- G. Time limitations within this Article shall be strictly complied with and in no case will an extension of time for completion of the contract be granted because of Contractor's failure to provide substitution requests at the time and in the manner described herein.
- H. The Contractor shall bear the costs of all City work associated with the review of substitution requests.
- I. If substitution requests approved by the Engineer require that Contractor furnish materials, methods or services more expensive than that specified, the increased costs shall be borne by Contractor.

ARTICLE 14 SHOP DRAWINGS

- A. Contractor shall check and verify all field measurements and shall submit with such promptness as to provide adequate time for review and cause no delay in its own Work or in that of any other contractor, subcontractor, or worker on the Project, six (6) copies of all shop drawings, calculations, schedules, and materials list, and all other provisions required by the Contract Documents. Contractor shall sign all submittals affirming that submittals have been reviewed and approved by Contractor prior to submission to Engineer. Each signed submittal shall affirm that the submittal meets all the requirements of the Contract Documents except as specifically and clearly noted and listed on the transmittal letter of the submittal.
- B. Contractor shall make any corrections required by the Engineer, and file with the Engineer six (6) corrected copies each, and furnish such other copies as may be needed for completion of the Work. Engineer's acceptance of shop drawings shall not relieve Contractor from responsibility for deviations from the Contract Documents unless Contractor has, in writing, called Engineer's attention to such deviations at time of submission and has secured the Engineer's written acceptance. Engineer's acceptance of shop drawings shall not relieve Contractor from responsibility for errors in shop drawings.

ARTICLE 15 SUBMITTALS

- A. Contractor shall furnish to the Engineer for approval, prior to purchasing or commencing any Work, a log of all samples, material lists and certifications, mix designs, schedules, and other submittals, as required in the Contract Documents. The log shall indicate whether samples will be provided in accordance with other provisions of this Contract.
- B. Contractor will provide samples and submittals, together with catalogs and supporting data required by the Engineer, to the Engineer within a reasonable time period to provide for adequate review and avoid delays in the Work.

- C. These requirements shall not authorize any extension of time for performance of this Contract. Engineer will check and approve such samples, but only for conformance with design concept of work and for compliance with information given in the Contract Documents. Work shall be in accordance with approved samples and submittals.

ARTICLE 16 MATERIALS

- A. Except as otherwise specifically stated in the Contract Documents, Contractor shall provide and pay for all materials, labor, tools, equipment, lights, power, transportation, superintendence, temporary constructions of every nature, and all other services and facilities of every nature whatsoever necessary to execute and complete this Contract within specified time.
- B. Unless otherwise specified, all materials shall be new and the best of their respective kinds and grades as noted and/or specified, and workmanship shall be of good quality.
- C. Materials shall be furnished in ample quantities and at such times as to ensure uninterrupted progress of the Work and shall be stored properly and protected as required by the Contract Documents. Contractor shall be entirely responsible for damage or loss by weather or other causes to materials or Work.
- D. No materials, supplies, or equipment for Work under this Contract shall be purchased subject to any chattel mortgage or under a conditional sale or other agreement by which an interest therein or in any part thereof is retained by the seller or supplier. Contractor warrants good title to all material, supplies, and equipment installed or incorporated in the Work and agrees upon completion of all work to deliver the Project, to the City free from any claims, liens, or charges.
- E. Materials shall be stored on the Project site in such manner so as not to interfere with any operations of the City or any independent contractor.
- F. Contractor shall verify all measurements, dimensions, elevations, and quantities before ordering any materials or performing any Work, and the City shall not be liable for Contractor's failure to do so. No additional compensation, over and above payment for the actual quantities at the prices set out in the Bid Form, will be allowed because of differences between actual measurements, dimension, elevations and quantities and those indicated on the Plans and in the Specifications. Any difference therein shall be submitted to the Engineer for consideration before proceeding with the Work.
- G. The City shall provide compensation for actual quantities of materials installed in accordance with the Contract Documents and at the price set forth in the Contractor's bid and/or executed change order. The City is not obligated to pay for materials stored on/off site but not yet installed in accordance with the Contract Documents.

ARTICLE 17 PERMITS AND LICENSES

- A. Contractor shall obtain all other necessary permits and licenses for the construction of the Project, including encroachment permits, and shall pay all fees required by law and shall comply with all laws, ordinances, rules and regulations relating to the Work and to the preservation of public health and safety. Before acceptance of the Project, the Contractor shall submit all licenses, permits, certificates of inspection and required approvals to the City. Any construction permits required by City for performing any work on this project will be issued by City at no charge to Contractor. Contractor and all subcontractors shall maintain a City business license at all times they are performing the Work.

ARTICLE 18 TRENCHES

- A. **Trenches Five Feet or More in Depth.** Contractor shall submit to the Engineer at the preconstruction meeting, a detailed plan showing the design of shoring, bracing, sloping or other provisions to be made for worker protection from hazards of caving ground during the excavation of any trench or trenches five feet or more in depth. If such plan varies from shoring system standards established by the Construction Safety Orders of the California Code of Regulations, Department of Industrial Relations, the plan shall be prepared by a California registered civil or structural engineer. The plan shall not be less effective than the shoring, bracing, sloping, or other provisions of the Construction Safety Orders, as defined in the California Code of Regulations. The Contractor shall designate in writing the "competent person" as defined in Title 8, California Code of Regulations, who shall be present at the Work Site each day that trenching/excavation is in progress. The "competent person" shall prepare and provide daily trenching/excavation inspection reports to the Engineer. Contractor shall also submit a copy of its annual California Occupational Safety and Health Administration (Cal/OSHA) trench/excavation permit.
- B. **Excavations Deeper than Four Feet.** If the Work involves excavating trenches or other excavations that extend deeper than four feet below the surface, Contractor shall promptly, and before the excavation is further disturbed, notify the City in writing of any of the following conditions:
1. Material that the Contractor believes may be material that is hazardous waste, as defined in section 25117 of the Health and Safety Code, that is required to be removed to a Class I, Class II, or Class III disposal site in accordance with provisions of existing law.
 2. Subsurface or latent physical conditions at the site differing from those indicated.
 3. Unknown physical conditions at the site of any unusual nature, different materially from those ordinarily encountered and generally recognized as inherent in work of the character provided for in the Contract

The City shall promptly investigate the conditions, and if it finds that the conditions do so materially differ, or do involve hazardous waste, and cause a

decrease or increase in Contractor's cost of, or the time required for, performance of any part of the Work, shall issue a change order under the procedures described in the Contract Documents.

In the event that a dispute arises between the City and the Contractor as to whether the conditions materially differ, or involve hazardous waste, or cause a decrease or increase in the Contractor's cost of, or time required for, performance of any part of the Work, the Contractor shall not be excused from any scheduled completion date provided for by the Contract, but shall proceed with all Work to be performed under the Contract. Contractor shall retain any and all rights provided either by contract or by law which pertain to the resolution of disputes and protests between the parties.

ARTICLE 19 DIVERSION OF RECYCLABLE WASTE MATERIALS

In compliance with the applicable City's waste reduction and recycling efforts, Contractor shall divert all Recyclable Waste Materials to appropriate recycling centers as required for compliance with the local jurisdiction's waste diversion ordinances, and provide the City Engineer with detailed records and quantities of the materials that were sent to recycling centers. Contractor will be required to submit weight tickets and written proof of diversion with its monthly progress payment requests. Contractor shall complete and execute any certification forms required by City or other applicable agencies to document Contractor's compliance with these diversion requirements. All costs incurred for these waste diversion efforts shall be the responsibility of the Contractor.

ARTICLE 20 REMOVAL OF HAZARDOUS MATERIALS

Should Contractor encounter material reasonably believed to be polychlorinated biphenyl (PCB) or other toxic wastes and hazardous materials which have not been rendered harmless at the Project site, the Contractor shall immediately stop work at the affected Project site and shall report the condition to the City in writing. The City shall contract for any services required to directly remove and/or abate PCBs and other toxic wastes and hazardous materials, if required by the Project site(s), and shall not require the Contractor to subcontract for such services. The Work in the affected area shall not thereafter be resumed except by written agreement of the City and Contractor.

ARTICLE 21 SANITARY FACILITIES

Contractor shall provide sanitary temporary toilet buildings and hand washing facilities for the use of all workers. All toilets and hand washing facilities shall comply with all applicable federal, state and local laws, codes, ordinances, and regulations. Toilets shall be kept supplied with toilet paper and shall have workable door fasteners. Toilets and hand washing facilities shall be serviced no less than once weekly and shall be present in a quantity of not less than 1 per 20 workers as required by Cal/OSHA regulations. The toilets and hand washing facilities shall be maintained in a sanitary condition at all times. Use of toilet and hand washing facilities in the Work under construction shall not be permitted. Any other sanitary facilities required by Cal/OSHA shall be the responsibility of the Contractor.

ARTICLE 22 AIR POLLUTION CONTROL

Contractor shall comply with all air pollution and dust control rules, regulations, ordinances and statutes, including, but not limited to, those required by the Air Quality Management District. All containers of paint, thinner, curing compound, solvent or liquid asphalt shall be labeled to indicate that the contents fully comply with the applicable material requirements.

ARTICLE 23 LAYOUT AND FIELD ENGINEERING

All field engineering required for laying out the Work and establishing grades for earthwork operations shall be furnished by the Contractor at its expense.

ARTICLE 24 TESTS AND INSPECTIONS

- A. If the Contract Documents, the Engineer, or any instructions, laws, ordinances, or public authority requires any part of the Work to be tested or Approved, Contractor shall provide the Engineer at least two (2) working days' notice of its readiness for observation or inspection. If inspection is by a public authority other than the City, Contractor shall promptly inform the City of the date fixed for such inspection. Required certificates of inspection (or similar) shall be secured by Contractor. Costs for City testing and City inspection shall be paid by the City. Costs of tests for Work found not to be in compliance shall be paid by the Contractor.
- B. If any Work is done or covered up without the required testing or approval, the Contractor shall uncover or deconstruct the Work, and the Work shall be redone after completion of the testing at the Contractor's cost in compliance with the Contract Documents.
- C. Where inspection and testing are to be conducted by an independent laboratory or agency, materials or samples of materials to be inspected or tested shall be selected by such laboratory or agency, or by the City, and not by Contractor. All tests or inspections of materials shall be made in accordance with the commonly recognized standards of national organizations.
- D. In advance of manufacture of materials to be supplied by Contractor which must be tested or inspected, Contractor shall notify the City so that the City may arrange for testing at the source of supply. Any materials which have not satisfactorily passed such testing and inspection shall not be incorporated into the Work.
- E. If the manufacture of materials to be inspected or tested will occur in a plant or location greater than sixty (60) miles from the City, the Contractor shall pay for any excessive or unusual costs associated with such testing or inspection, including but not limited to excessive travel time, standby time and required lodging.
- F. Reexamination of Work may be ordered by the City. If so ordered, Work must be uncovered or deconstructed by Contractor. If Work is found to be in accordance with the Contract Documents, the City shall pay the costs of reexamination and

reconstruction. If such work is found not to be in accordance with the Contract Documents, Contractor shall pay all costs.

ARTICLE 25 PROTECTION OF WORK AND PROPERTY

- A. The Contractor shall be responsible for all damages to persons or property that occurs as a result of the Work. Contractor shall be responsible for the proper care and protection of all materials delivered and Work performed until completion and final Acceptance by the City. All Work shall be solely at the Contractor's risk. Contractor shall adequately protect adjacent property from settlement or loss of lateral support as necessary. Contractor shall comply with all applicable safety laws and building codes to prevent accidents or injury to persons on, about, or adjacent to the Project site where Work is being performed. Contractor shall erect and properly maintain at all times, as required by field conditions and progress of work, all necessary safeguards, signs, barriers, lights, and watchmen for protection of workers and the public, and shall post danger signs warning against hazards created in the course of construction.
- B. In an emergency affecting safety of life or of work or of adjoining property, Contractor, without special instruction or authorization from the Engineer, is hereby permitted to act to prevent such threatened loss or injury; and Contractor shall so act, without appeal, if so authorized or instructed by the Engineer or the City. Any compensation claimed by Contractor on account of emergency work shall be determined by and agreed upon by the City and the Contractor.

ARTICLE 26 CONTRACTOR'S MEANS AND METHODS

Contractor is solely responsible for the means and methods utilized to perform the Work. In no case shall the Contractor's means and methods deviate from commonly used industry standards.

ARTICLE 27 AUTHORIZED REPRESENTATIVES

The City shall designate representatives, who shall have the right to be present at the Project site at all times. The City may designate an inspector who shall have the right to observe all of the Contractor's Work. The inspector shall not be responsible for the Contractor's failure to carry out the Work in accordance with the Contract Documents. Contractor shall provide safe and proper facilities for such access.

ARTICLE 28 HOURS OF WORK

- A. As provided in Article 3 (commencing at section 1810), Chapter 1, Part 7, Division 2 of the Labor Code, Contractor stipulates that eight (8) hours of labor shall constitute a legal day's work. The time of service of any worker employed at any time by the Contractor or by any subcontractor on any subcontract under this Contract upon the Work or upon any part of the Work contemplated by this Contract is limited and restricted to eight (8) hours during any one calendar day and 40 hours during any one calendar week, except as hereinafter provided. Notwithstanding the provisions herein above set forth, work performed by employees of Contractor in excess of eight (8) hours per day, and 40 hours during any one week, shall be permitted upon this public work upon

compensation for all hours worked in excess of eight (8) hours per day at not less than one and one-half times the basic rate of pay.

- B. The Contractor and every subcontractor shall keep an accurate record showing the name of and actual hours worked each calendar day and each calendar week by each worker employed in connection with the Work or any part of the Work contemplated by this Contract. The record shall be kept open at all reasonable hours to the inspection of the City and to the Division of Labor Law Enforcement, Department of Industrial Relations of the State of California.
- C. The Contractor shall pay to the City a penalty of twenty-five dollars (\$25.00) for each worker employed in the execution of this Contract by the Contractor or by any subcontractor for each calendar day during which such worker is required or permitted to work more than eight (8) hours in any calendar day and 40 hours in any one calendar week in violation of the provisions of Article 3 (commencing at section 1810), Chapter 1, Part 7, Division 2 of the Labor Code.
- D. Any work necessary to be performed after regular working hours, or on Saturdays and Sundays or other holidays, shall be performed without additional expense to the City. Contractor shall also timely notify the City when work will be performed outside regular working hours or on weekends or holidays.
- E. City will provide inspection during normal working hours from 7:00 a.m. to 3:30 p.m. Monday through Friday. Inspection before or after this time will be charged to the Contractor as reimbursable inspection time. Inspections on weekends requires two days' notice for review and approval. Upon written request and approval the 8.5 hour working day may be changed to other limits subject to city/county ordinance.
- F. Refer to the most current version of the City of Milpitas Noise Abatement Ordinance, Ord. 196.6 of the Municipal Code Section V-213. It shall be unlawful for any person to engage or permit to engage in construction of any building or related road or walkway, pool, or landscape improvement or in the construction operations related thereto including to operate, permit, use, or cause to operate any of the following at the Project site, other than between the hours of 7:00 a.m. to 7:00 p.m., Monday through Sunday, unless otherwise approved by the City:
 - 1. Powered Vehicles
 - 2. Construction Equipment
 - 3. Loading and Unloading Vehicles
 - 4. Domestic Power Tools

ARTICLE 29 PAYROLL RECORDS; LABOR COMPLIANCE

- A. Pursuant to Labor Code section 1776, Contractor and all subcontractors shall maintain weekly certified payroll records, showing the names, addresses, Social Security numbers, work classifications, straight time and overtime hours worked each day and week, and the actual per diem wages paid to each journeyman,

apprentice, worker, or other employee employed by them in connection with the Work under this Contract. Contractor shall certify under penalty of perjury that records maintained and submitted by Contractor are true and accurate. Contractor shall also require subcontractor(s) to certify weekly payroll records under penalty of perjury.

- B. In accordance with Labor Code section 1771.4, the Contractor and each subcontractor shall furnish the certified payroll records directly to the Department of Industrial Relations ("DIR") on the specified interval and format prescribed by the DIR, which may include electronic submission. Contractor shall comply with all requirements and regulations from the DIR relating to labor compliance monitoring and enforcement. The requirement to submit certified payroll records directly to the Labor Commissioner under Labor Code section 1771.4 shall not apply to work performed on a public works project that is exempt pursuant to the small project exemption specified in Labor Code Section 1771.4.
- C. Any stop orders issued by the Department of Industrial Relations against Contractor or any subcontractor that affect Contractor's performance of Work, including any delay, shall be Contractor's sole responsibility. Any delay arising out of or resulting from such stop orders shall be considered Contractor caused delay subject to any applicable liquidated damages and shall not be compensable by the City. Contractor shall defend, indemnify and hold the City, its officials, officers, employees and agents free and harmless from any claim or liability arising out of stop orders issued by the Department of Industrial Relations against Contractor or any subcontractor.
- D. The payroll records described herein shall be certified and submitted by the Contractor at a time designated by the City. The Contractor shall also provide the following:
 - 1. A certified copy of the employee's payroll records shall be made available for inspection or furnished to such employee or his or her authorized representative on request.
 - 2. A certified copy of all payroll records described herein shall be made available for inspection or furnished upon request of the DIR.
- E. Unless submitted electronically, the certified payroll records shall be on forms provided by the Division of Labor Standards Enforcement ("DLSE") of the DIR or shall contain the same information as the forms provided by the DLSE.
- F. Any copy of records made available for inspection as copies and furnished upon request to the public or any public agency, the City, the Division of Apprenticeship Standards or the Division of Labor Standards Enforcement shall be marked or obliterated in such a manner as to prevent disclosure of an individual's name, address and social security number. The name and address of the Contractor awarded the Contract or performing the contract shall not be marked or obliterated.
- G. In the event of noncompliance with the requirements of this Article, the Contractor shall have ten (10) calendar days in which to comply subsequent to

receipt of written notice specifying in what respects the Contractor must comply with this Article. Should noncompliance still be evident after such 10-day period, the Contractor shall pay a penalty of one hundred dollars (\$100.00) to the City for each calendar day, or portion thereof, for each worker, until strict compliance is effectuated. Upon the request of the Division of Apprenticeship Standards or the Division of Labor Standards Enforcement, such penalties shall be withheld from progress payment then due.

- H. The responsibility for compliance with this Article shall rest upon the Contractor.

ARTICLE 30 PREVAILING RATES OF WAGES

- A. The Contractor is aware of the requirements of Labor Code sections 1720 *et seq.* and 1770 *et seq.*, as well as California Code of Regulations, Title 8, Section 16000 *et seq.* ("Prevailing Wage Laws"), which require the payment of prevailing wage rates and the performance of other requirements on certain "public works" and "maintenance" projects. Since this Project involves an applicable "public works" or "maintenance" project, as defined by the Prevailing Wage Laws, and since the total compensation is \$1,000 or more, Contractor agrees to fully comply with such Prevailing Wage Laws. The Contractor shall obtain a copy of the prevailing rates of per diem wages at the commencement of this Contract from the website of the Division of Labor Statistics and Research of the Department of Industrial Relations located at www.dir.ca.gov. In the alternative, the Contractor may view a copy of the prevailing rate of per diem wages which are on file at the City's Administration Office and shall be made available to interested parties upon request. Contractor shall make copies of the prevailing rates of per diem wages for each craft, classification, or type of worker needed to perform work on the Project available to interested parties upon request, and shall post copies at the Contractor's principal place of business and at the Project site. Contractor shall defend, indemnify and hold the City, its officials, officers, employees and authorized volunteers free and harmless from any claims, liabilities, costs, penalties or interest arising out of any failure or alleged failure to comply with the Prevailing Wage Laws.
- B. The Contractor shall forfeit as a penalty to the City not more than Two Hundred Dollars (\$200.00), pursuant to Labor Code section 1775, for each calendar day, or portion thereof, for each worker paid less than the prevailing wage rate as determined by the Director of the Department of Industrial Relations for such work or craft in which such worker is employed for any public work done under the Contract by it or by any subcontractor under it. The difference between such prevailing wage rate and the amount paid to each worker for each calendar day or portion thereof, for which each worker was paid less than the prevailing wage rate, shall be paid to each worker by the Contractor.
- C. Contractor shall post, at appropriate conspicuous points on the Project site, a schedule showing all determined general prevailing wage rates and all authorized deductions, if any, from unpaid wages actually earned.

ARTICLE 31 PUBLIC WORKS CONTRACTOR REGISTRATION

Pursuant to Labor Code sections 1725.5 and 1771.1, the Contractor and its subcontractors must be registered with the Department of Industrial Relations prior to the execution of a contract to perform public works. By entering into this Contract, Contractor represents that it is aware of the registration requirement and is currently registered with the DIR. Contractor shall maintain a current registration for the duration of the Project. Contractor shall further include the requirements of Labor Code sections 1725.5 and 1771.1 in any subcontract and ensure that all subcontractors are registered at the time this Contract is entered into and maintain registration for the duration of the Project. Notwithstanding the foregoing, the contractor registration requirements mandated by Labor Code Sections 1725.5 and 1771.1 shall not apply to work performed on a public works project that is exempt pursuant to the small project exemption specified in Labor Code Sections 1725.5 and 1771.1.

ARTICLE 32 EMPLOYMENT OF APPRENTICES

- A. Contractor and all subcontractors shall comply with the requirements of Labor Code sections 1777.5 and 1777.6 in the employment of apprentices.
- B. Information relative to apprenticeship standards, wage schedules, and other requirements may be obtained from the Director of Industrial Relations, ex officio the Administrator of Apprenticeship, San Francisco, California, or from the Division of Apprenticeship Standards and its branch offices.
- C. Knowing violations of Labor Code section 1777.5 will result in forfeiture not to exceed one hundred dollars (\$100.00) for each calendar day of non-compliance pursuant to Labor Code section 1777.7.
- D. The responsibility for compliance with this Article shall rest upon the Contractor.

ARTICLE 33 NONDISCRIMINATION/EQUAL EMPLOYMENT OPPORTUNITY

Pursuant to Labor Code section 1735 and other applicable provisions of law, the Contractor and its subcontractors shall not discriminate against any employee or applicant for employment because of race, religious creed, color, national origin, ancestry, physical disability, mental disability, medical condition, marital status, sex, age, sexual orientation, or any other classifications protected by law on this Project. The Contractor will take affirmative action to insure that employees are treated during employment or training without regard to their race, religious creed, color, national origin, ancestry, physical disability, mental disability, medical condition, marital status, sex, age, sexual orientation, or any other classifications protected by law.

Employment Eligibility; Contractor. By executing this Contract, Contractor verifies that it fully complies with all requirements and restrictions of state and federal law respecting the employment of undocumented aliens, including, but not limited to, the Immigration Reform and Control Act of 1986, as may be amended from time to time. Such requirements and restrictions include, but are not limited to, examination and retention of documentation confirming the identity and immigration status of each employee of the Contractor. Contractor also verifies that it has not committed a violation of any such law within the five (5) years immediately preceding the date of execution of this Contract, and shall not violate any such law at any time during the term of the Contract. Contractor shall avoid any violation of any such law during the term of this

Contract by participating in an electronic verification of work authorization program operated by the United States Department of Homeland Security, by participating in an equivalent federal work authorization program operated by the United States Department of Homeland Security to verify information of newly hired employees, or by some other legally acceptable method. Contractor shall maintain records of each such verification, and shall make them available to the City or its representatives for inspection and copy at any time during normal business hours. The City shall not be responsible for any costs or expenses related to Contractor's compliance with the requirements provided for or referred to herein.

Employment Eligibility; Subcontractors, Sub-subcontractors and Consultants. To the same extent and under the same conditions as Contractor, Contractor shall require all of its subcontractors, sub-subcontractors and consultants performing any part of the Work or of this Contract to make the same verifications and comply with all requirements and restrictions provided for herein.

Employment Eligibility; Failure to Comply. Each person executing this Contract on behalf of Contractor verifies that he or she is a duly authorized officer of Contractor, and understands that any of the following shall be grounds for the City to terminate the Contract for cause: (1) failure of Contractor or its subcontractors, sub-subcontractors or consultants to meet any of the requirements provided for herein; (2) any misrepresentation or material omission concerning compliance with such requirements; or (3) failure to immediately remove from the Work any person found not to be in compliance with such requirements.

ARTICLE 34 DEBARMENT OF CONTRACTORS AND SUBCONTRACTORS

Contractors or subcontractors may not perform work on a public works project with a subcontractor who is ineligible to perform work on a public project pursuant to Labor Code section 1777.1 or 1777.7. Any contract on a public works project entered into between a contractor and a debarred subcontractor is void as a matter of law. A debarred subcontractor may not receive any public money for performing work as a subcontractor on a public works contract. Any public money that is paid, or may have been paid to a debarred subcontractor by a contractor on the project shall be returned to the City. The Contractor shall be responsible for the payment of wages to workers of a debarred subcontractor who has been allowed to work on the project.

ARTICLE 35 LABOR/EMPLOYMENT SAFETY

The Contractor shall comply with all applicable laws and regulations of the federal, state, and local government, including Cal/OSHA requirements and requirements for verification of employees' legal right to work in the United States.

The Contractor shall maintain emergency first aid treatment for his employees which complies with the Federal Occupational Safety and Health Act of 1970 (29 U.S.C. § 651 *et seq.*), and California Code of Regulations, Title 8, Industrial Relations Division 1, Department of Industrial Relations, Chapter 4. The Contractor shall ensure the availability of emergency medical services for its employees in accordance with California Code of Regulations, Title 8, Section 1512.

The Contractor shall submit the Illness and Injury Prevention Program and a Project site specific safety program to the City prior to beginning Work at the Project site. Contractor shall maintain

a confined space program that meets or exceeds the City Standards. Contractor shall adhere to the City's lock out tag out program.

ARTICLE 36 INSURANCE

The Contractor shall obtain, and at all times during performance of the Work of Contract, maintain all of the insurance described in this Article. Contractor shall not commence Work under this Contract until it has provided evidence satisfactory to the City that it has secured all insurance required hereunder. Contractor shall not allow any subcontractor to commence work on any subcontract until it has provided evidence satisfactory to the City that the subcontractor has secured all insurance required under this Article. Failure to provide and maintain all required insurance shall be grounds for the City to terminate this Contract for cause. Contractor shall furnish City with original certificates of insurance and endorsements effective coverage required by this Contract on forms satisfactory to the City. The certificates and endorsements for each insurance policy shall be signed by a person authorized by that insurer to bind coverage on its behalf, and shall be on forms acceptable to the City. All certificates and endorsements must be received and approved by the City before Work commences.

- A. **Additional Insureds; Waiver of Subrogation.** The City, its elected and appointed officials, officers, attorneys, agents employees and volunteers shall be named as Additional Insureds on Contractor's All Risk policy and on Contractor's and its subcontractors' policies of Commercial General Liability and Automobile Liability insurance using, for Contractor's policy/ies of Commercial General Liability insurance, ISO CG forms 20 10 and 20 37 (or endorsements providing the exact same coverage, including completed operations), and, for subcontractors' policies of Commercial General Liability insurance, ISO CG form 20 38 (or endorsements providing the exact same coverage). Notwithstanding the minimum limits set forth in this Contract for any type of insurance coverage, all available insurance proceeds in excess of the specified minimum limits of coverage shall be available to the parties required to be named as Additional Insureds hereunder. Contractor and its insurance carriers shall provide a Waiver of Subrogation in favor of those parties.
- B. **Workers' Compensation Insurance.** The Contractor shall provide workers' compensation insurance for all of the employees engaged in Work under this Contract, on or at the Site, and, in case of any sublet Work, the Contractor shall require the subcontractor similarly to provide workers' compensation insurance for all the latter's employees as prescribed by State law. Any class of employee or employees not covered by a subcontractor's insurance shall be covered by the Contractor's insurance. In case any class of employees engaged in work under this Contract, on or at the Site, is not protected under the Workers' Compensation Statutes, the Contractor shall provide or shall cause a subcontractor to provide, adequate insurance coverage for the protection of such employees not otherwise protected. The Contractor is required to secure payment of compensation to his employees in accordance with the provisions of section 3700 of the Labor Code. The Contractor shall file with the City certificates of his insurance protecting workers. Company or companies providing insurance coverage shall be acceptable to the City, if in the form and coverage as set forth in the Contract Documents.

- C. **Employer's Liability Insurance.** Contractor shall provide Employer's Liability Insurance, including Occupational Disease, in the amount of at least one million dollars (\$1,000,000.00) per person per accident. Contractor shall provide City with a certificate of Employer's Liability Insurance. Such insurance shall comply with the provisions of the Contract Documents. The policy shall be endorsed, if applicable, to provide a Borrowed Servant/Alternate Employer Endorsement and contain a Waiver of Subrogation in favor of the City.
- D. **Commercial General Liability Insurance.** Contractor shall provide "occurrence" form Commercial General Liability insurance coverage at least as broad as the most current ISO CGL Form 00 01, including but not limited to, premises liability, contractual liability, products/completed operations, personal and advertising injury which may arise from or out of Contractor's operations, use, and management of the Site, or the performance of its obligations hereunder. The policy shall not contain any exclusion contrary to this Contract including but not limited to endorsements or provisions limiting coverage for (1) contractual liability (including but not limited to ISO CG 24 26 or 21 39); or (2) cross-liability for claims or suits against one insured against another. Policy limits shall not be less than \$1,000,000 per occurrence for bodily injury, personal injury and property damage. If Commercial General Liability Insurance or other form with a general aggregate limit is used, either the general aggregate limit shall apply separately to this project/location or the general aggregate limit shall be twice the required occurrence limit. Defense costs shall be paid in addition to the limits.
1. Such policy shall comply with all the requirements of this Article. The limits set forth herein shall apply separately to each insured against whom claims are made or suits are brought, except with respect to the limits of liability. Further the limits set forth herein shall not be construed to relieve the Contractor from liability in excess of such coverage, nor shall it limit Contractor's indemnification obligations to the City, and shall not preclude the City from taking such other actions available to the City under other provisions of the Contract Documents or law.
 2. All general liability policies provided pursuant to the provisions of this Article shall comply with the provisions of the Contract Documents.
 3. All general liability policies shall be written to apply to all bodily injury, including death, property damage, personal injury, owned and non-owned equipment, blanket contractual liability, completed operations liability, explosion, collapse, under-ground excavation, removal of lateral support, and other covered loss, however occasioned, occurring during the policy term, and shall specifically insure the performance by Contractor of that part of the indemnification contained in these General Conditions relating to liability for injury to or death of persons and damage to property.
 4. If the coverage contains one or more aggregate limits, a minimum of 50% of any such aggregate limit must remain available at all times; if over 50% of any aggregate limit has been paid or reserved, the City may require additional coverage to be purchased by Contractor to restore the required limits. Contractor may combine primary, umbrella, and as broad as

possible excess liability coverage to achieve the total limits indicated above. Any umbrella or excess liability policy shall include the additional insured endorsement described in the Contract Documents.

5. All policies of general liability insurance shall permit and Contractor does hereby waive any right of subrogation which any insurer of Contractor may acquire from Contractor by virtue of the payment of any loss.
- E. **Automobile Liability Insurance.** Contractor shall provide "occurrence" form Automobile Liability Insurance at least as broad as ISO CA 00 01 (Any Auto) in the amount of, at least, one million dollars (\$1,000,000) per accident for bodily injury and property damage. Such insurance shall provide coverage with respect to the ownership, operation, maintenance, use, loading or unloading of any auto owned, leased, hired or borrowed by Contractor or for which Contractor is responsible, in a form and with insurance companies acceptable to the City. All policies of automobile insurance shall permit and Contractor does hereby waive any right of subrogation which any insurer of Contractor may acquire from Contractor by virtue of the payment of any loss.
- F. **Builder's Risk ["All Risk"]** [RESERVED]
- G. **Pollution Liability Coverage.** [RESERVED].
- H. Contractor shall require all tiers of sub-contractors working under this Contract to provide the insurance required under this Article unless otherwise agreed to in writing by City. Contractor shall make certain that any and all subcontractors hired by Contractor are insured in accordance with this Contract. If any subcontractor's coverage does not comply with the foregoing provisions, Contractor shall indemnify and hold the City harmless from any damage, loss, cost, or expense, including attorneys' fees, incurred by the City as a result thereof.

ARTICLE 37 FORM AND PROOF OF CARRIAGE OF INSURANCE

- A. Any insurance carrier providing insurance coverage required by the Contract Documents shall be admitted to and authorized to do business in the State of California unless waived, in writing, by the City's Risk Manager. Carrier(s) shall have an A.M. Best rating of not less than an A:VII. Insurance deductibles or self-insured retentions must be declared by the Contractor. At the election of the City the Contractor shall either 1) reduce or eliminate such deductibles or self-insured retentions, or 2) procure a bond which guarantees payment of losses and related investigations, claims administration, and defense costs and expenses. If umbrella or excess liability coverage is used to meet any required limit(s) specified herein, the Contractor shall provide a "follow form" endorsement satisfactory to the City indicating that such coverage is subject to the same terms and conditions as the underlying liability policy.
- B. Each insurance policy required by this Contract shall be endorsed to state that: (1) coverage shall not be suspended, voided, reduced or cancelled except after thirty (30) days prior written notice by certified mail, return receipt requested, has been given to the City; and (2) any failure to comply with reporting or other

provisions of the policies, including breaches of warranties, shall not affect coverage provided to the City, its officials, officers, agents, employees, and volunteers.

- C. The Certificate(s) and policies of insurance shall contain or shall be endorsed to contain the covenant of the insurance carrier(s) that it shall provide no less than thirty (30) days written notice be given to the City prior to any material modification or cancellation of such insurance. In the event of a material modification or cancellation of coverage, the City may terminate the Contract or stop the Work in accordance with the Contract Documents, unless the City receives, prior to such effective date, another properly executed original Certificate of Insurance and original copies of endorsements or certified original policies, including all endorsements and attachments thereto evidencing coverage's set forth herein and the insurance required herein is in full force and effect. Contractor shall not take possession, or use the Site, or commence operations under this Contract until the City has been furnished original Certificate(s) of Insurance and certified original copies of endorsements or policies of insurance including all endorsements and any and all other attachments as required in this Article. The original endorsements for each policy and the Certificate of Insurance shall be signed by an individual authorized by the insurance carrier to do so on its behalf.
- D. The Certificate(s) of Insurance, policies and endorsements shall so covenant and shall be construed as primary, and the City's insurance and/or deductibles and/or self-insured retentions or self-insured programs shall not be construed as contributory.
- E. City reserves the right to adjust the monetary limits of insurance coverages during the term of this Contract including any extension thereof if, in the City's reasonable judgment, the amount or type of insurance carried by the Contractor becomes inadequate.
- F. Contractor shall report to the City, in addition to the Contractor's insurer, any and all insurance claims submitted by the Contractor in connection with the Work under this Contract.

ARTICLE 38 TIME FOR COMPLETION AND LIQUIDATED DAMAGES

- A. **Time for Completion/Liquidated Damages.** Time is of the essence in the completion of the Work. Work shall be commenced within **ten (10) Days** of the date stated in the City's Notice to Proceed and shall be completed by Contractor specified in the Contract Documents. The City is under no obligation to consider early completion of the Project; and the Contract completion date shall not be amended by the City's receipt or acceptance of the Contractor's proposed earlier completion date. Furthermore, Contractor shall not, under any circumstances, receive additional compensation from the City (including but not limited to indirect, general, administrative or other forms of overhead costs) for the period between the time of earlier completion proposed by the Contractor and the Contract completion date. If the Work is not completed as stated in the Contract Documents, it is understood that the City will suffer damage. In accordance with Government Code section 53069.85, being impractical and infeasible to

determine the amount of actual damage, it is agreed that Contractor shall pay to the City as fixed and liquidated damages, and not as a penalty, the sum stipulated in the Contract for each calendar day of delay until the Work is fully completed as determined by the City. Contractor and its surety shall be liable for any liquidated damages. Any money due or to become due the Contractor may be retained to cover liquidated damages.

- B. **Inclement Weather.** Contractor shall abide by the Engineer's determination of what constitutes inclement weather. Time extensions for inclement weather shall only be granted when the Work stopped during inclement weather is on the critical path of the Project schedule. The Contractor shall implement measures and make contingencies as may be required to protect the Work and to all allow Work to proceed during wet or inclement weather to prevent delay or stoppage.
- C. **Extension of Time.** Contractor shall not be charged liquidated damages because of any delays in completion of the Work due to unforeseeable causes beyond the control and without the fault or negligence of Contractor (or its subcontractors or suppliers). Contractor shall within five (5) Days of identifying any such delay notify the City in writing of causes of delay. The City shall ascertain the facts and extent of delay and grant extension of time for completing the Work when, in its judgment, the facts justify such an extension. Time extensions to the Project shall be requested by the Contractor as they occur and without delay. No delay claims shall be permitted unless the event or occurrence delays the completion of the Project beyond the Contract completion date.
- D. **No Damages for Reasonable Delay.** The City's liability to Contractor for delays for which the City is responsible shall be limited to only an extension of time unless such delays were unreasonable under the circumstances. In no case shall the City be liable for any costs which are borne by the Contractor in the regular course of business, including, but not limited to, home office overhead and other ongoing costs. Damages caused by unreasonable City delay, including delays caused by items that are the responsibility of the City pursuant to Government Code section 4215, shall be based on actual costs only, no proportions or formulas shall be used to calculate any delay damages.

ARTICLE 39 SCHEDULE OF VALUES, COST BREAKDOWN AND PERIODIC ESTIMATES

Contractor shall furnish on forms Approved by the City:

- A. When requested by the Engineer, and within ten (10) Days of Notice to Proceed with the Contract, the Contractor shall provide a Schedule of Values consisting of a detailed estimate giving a complete breakdown of the Contract price for each lump sum bid item in the Contract.
- B. A monthly itemized estimate of Work done for the purpose of making progress payments. In order for the City to consider and evaluate each progress payment application, the Contractor shall submit a detailed measurement of Work performed and a progress estimate of the value thereof before the tenth (10th) Day of the following month.

- C. Contractor shall submit, with each of its payment requests, an adjusted list of actual quantities, verified by the Engineer, for unit price items listed, if any, in the Bid Form.
- D. Following the City's Acceptance of the Work, the Contractor shall submit to the City a written statement of the final quantities of unit price items for inclusion in the final payment request.
- E. The City shall have the right to adjust any estimate of quantity and to subsequently correct any error made in any estimate for payment.

Contractor shall certify under penalty of perjury, that all cost breakdowns and periodic estimates accurately reflect the Work on the Project.

ARTICLE 40 PROGRESS ESTIMATES AND PAYMENT

- A. By the tenth (10th) Day of the following calendar month, Contractor shall submit to Engineer a payment request which shall set forth in detail the value of the Work done for the period beginning with the date work was first commenced and ending on the end of the calendar month for which the payment request is prepared. Contractor shall include any amount earned for authorized extra work. From the total thus computed, a deduction shall be made in the amount of five percent (5%) for retention, except where the City has adopted a finding that the Work done under the Contract is substantially complex, and then the amount withheld as retention shall be the percentage specified in the Notice Inviting Bids. From the remainder a further deduction may be made in accordance with Section B below. The amount computed, less the amount withheld for retention and any amounts withheld as set forth below, shall be the amount of the Contractor's payment request.
- B. The Contractor shall provide an updated project schedule with each payment request.
- C. The City may withhold a sufficient amount or amounts of any payment or payments otherwise due to Contractor, as in his judgment may be necessary to cover:
 - 1. Payments which may be past due and payable for just claims against Contractor or any subcontractors for labor or materials furnished in and about the performance of work on the Project under this Contract.
 - 2. Defective work not remedied.
 - 3. Failure of Contractor to make proper payments to his subcontractor or for material or labor.
 - 4. Completion of the Contract if there is a reasonable doubt that the Work can be completed for balance then unpaid.
 - 5. Damage to another contractor or a third party.

6. Amounts which may be due the City for claims against Contractor.
 7. Failure of Contractor to keep the record ("as-built") drawings up to date.
 8. Failure to provide update on construction schedule as required herein.
 9. Site cleanup.
 10. Failure to comply with Contract Documents.
 11. Liquidated damages.
 12. Legally permitted penalties.
- D. The City may apply such withheld amount or amounts to payment of such claims or obligations at its discretion with the exception of subsections (B)(1), (3), and (5) of this Article, which must be retained or applied in accordance with applicable law. In so doing, the City shall be deemed the agent of Contractor and any payment so made by the City shall be considered as a payment made under contract by the City to Contractor and the City shall not be liable to Contractor for such payments made in good faith. Such payments may be made without prior judicial determination of claim or obligations. The City will render Contractor a proper accounting of such funds disbursed on behalf of Contractor.
- E. Upon receipt, the Engineer shall review the payment request to determine whether it is undisputed and suitable for payment. If the payment request is determined to be unsuitable for payment, it shall be returned to Contractor as soon as practicable but not later than seven (7) Days after receipt, accompanied by a document setting forth in writing the reasons why the payment request is not proper. The City shall make the progress payment within 30 calendar days after the receipt of an undisputed and properly submitted payment request from Contractor, provided that a release of liens and claims has been received from the Contractor pursuant to Civil Code section 8132. The number of days available to the City to make a payment without incurring interest pursuant to this paragraph shall be reduced by the number of days by which the Engineer exceeds the seven (7) Day requirement.
- F. A payment request shall be considered properly executed if funds are available for payment of the payment request and payment is not delayed due to an audit inquiry by the financial officer of the City.

ARTICLE 41 SECURITIES FOR MONEY WITHHELD

Pursuant to section 22300 of the Public Contract Code of the State of California, Contractor may request the City to make retention payments directly to an escrow agent or may substitute securities for any money withheld by the City to ensure performance under the contract. At the request and expense of Contractor, securities equivalent to the amount withheld shall be deposited with the City or with a state or federally chartered bank as the escrow agent who shall return such securities to Contractor upon satisfactory completion of the contract. Deposit of securities with an escrow agent shall be subject to a written agreement substantially in the form provided in section 22300 of the Public Contract Code.

ARTICLE 42 CHANGES AND EXTRA WORK.

A. Contract Change Orders.

1. The City, without invalidating the Contract, may order changes in the Work consisting of additions, deletions or other revisions, and the Contract Price and Contract Time shall be adjusted accordingly. Except as otherwise provided herein, all such changes in the Work shall be authorized by Change Order, and shall be performed under the applicable conditions of the Contract Documents. A Change Order signed by the Contractor indicates the Contractor's agreement therewith, including any adjustment in the Contract Price or the Contract Time, and the full and final settlement of all costs (direct, indirect and overhead) related to the Work authorized by the Change Order.
2. Contractor shall promptly execute changes in the Work as directed in writing by the City even when the parties have not reached agreement on whether the change increases the scope of Work or affects the Contract Price or Contract Time. All claims for additional compensation shall be presented in writing. No claim will be considered after the Work in question has been completed unless a written Change Order has been issued or a timely written notice of claim has been made by Contractor.
3. Whenever any change is made as provided for herein, such change shall be considered and treated as though originally included in the Contract, and shall be subject to all terms, conditions, and provisions of the original Contract.
4. Contractor shall not be entitled to claim or bring suit for damages, whether for loss of profits or otherwise, on account of any decrease or omission of any item or portion of Work to be done.
5. No dispute, disagreement, or failure of the parties to reach agreement on the terms of the Change Order shall relieve the Contractor from the obligation to proceed with performance of the work, including Additional Work, promptly and expeditiously.
6. Contractor shall make available to the City any of the Contractor's documents related to the Project immediately upon request of the City, as set forth in Article 52.
7. Any alterations, extensions of time, Additional Work, or any other changes may be made without securing consent of the Contractor's surety or sureties.

B. Contract Price Change.

1. Process for Determining Adjustments in Contract Price.
 - a. Owner Initiated Change. The Contractor must submit a complete cost proposal, including any change in the Contract Price or

Contract Time, within seven (7) Days after receipt of a scope of a proposed change order initiated by the City, unless the City requests that proposals be submitted in less than seven (7) Days.

- b. Contractor Initiated Change. The Contractor must give written notice of a proposed change order required for compliance with the Contract Documents within seven (7) Days of discovery of the facts giving rise to the proposed change order.
- c. Whenever possible, any changes to the Contract amount shall be in a lump sum mutually agreed to by the Contractor and the City.
- d. Price quotations from the Contractor shall be accompanied by sufficiently detailed supporting documentation to permit verification by the City, including but not limited to estimates and quotations from subcontractors or material suppliers, as the City may reasonably request. Contractor shall certify the accuracy of all Change Order Requests under penalty of perjury.
- e. If the Contractor fails to submit a complete cost proposal within the seven (7) Day period (or as requested), the City has the right to order the Contractor in writing to commence the Work immediately on a time and materials basis and/or issue a lump sum change to the Contract Price and/or Contract Time in accordance with the City's estimate. If the change is issued based on the City's estimate, the Contractor will waive its right to dispute the action unless within fifteen (15) Days following completion of the added/deleted work, the Contractor presents written proof that the City's estimate was in error.

2. Unit Price Change Orders.

- a. When the actual quantity of a Unit Price item is found to vary from the Bid Form, compensation for the change in quantity will be calculated by multiplying the actual quantity by the Unit Price. This calculation may result in either an additive or deductive Final Change Order pursuant to the Contract Documents. Contractor shall immediately inform the Engineer when the actual quantities vary from estimated quantities.
- b. No Mark up for Overhead and Profit. Because the Contract Unit Prices provided in the Bid Form include Overhead and Profit as determined by Contractor at the time of Bid submission, no mark up or deduction for Overhead and Profit will be included in Unit Price Change Orders.
- c. Bid items included on the Bid Form may be deducted from the Work in their entirety without any negotiated extra costs.
- d. Contractor acknowledges that unit quantities are estimates and agrees that the estimated unit quantities listed on the Bid Form will

be adjusted to reflect the actual unit quantities which may result in an adjustment to the Contract Unit Prices. Such an adjustment will be made by execution of a final additive or deductive Change Order following Contractor's completion of the Work. Upon notification, Contractor's failure to respond within seven (7) Days will result in City's issuance of a unit quantity adjustment to the Contract Unit Prices and/or Contract Time in accordance with the Contract Documents.

3. Lump Sum Change Orders. Compensation for Lump Sum Change Orders shall be limited to expenditures necessitated specifically by the Additional Work, and shall be segregated as follows:

- a. Labor. The costs of labor will be the actual cost for wages prevailing locally for each craft or type of worker at the time the Additional Work is done, plus employer payments of payroll taxes and insurance, health and welfare, pension, vacation, apprenticeship funds, and other direct costs resulting from Federal, State or local laws, as well as assessment or benefits required by lawful collective bargaining agreements. The use of a labor classification which would increase the Additional Work cost will not be permitted unless the Contractor establishes the necessity for such new classifications. Labor costs for equipment operators and helpers shall be reported only when such costs are not included in the invoice for equipment rental.
- b. Materials. The cost of materials reported shall be at invoice or lowest current price at which such materials are locally available in the quantities involved, plus sales tax, freight, and delivery. Materials costs shall be based upon supplier or manufacturer's invoice. If invoices or other satisfactory evidence of cost are not furnished within fifteen (15) Days of delivery, then the City shall determine the materials cost, at its sole discretion.
- c. Tool and Equipment Use. Costs for the use of small tools, which are tools that have a replacement value of \$1,000 or less, shall be considered included in the Overhead and Profit mark-ups established below. Regardless of ownership, the rates to be used in determining equipment use costs shall not exceed listed rates prevailing locally at equipment rental agencies, or distributors, at the time the Work is performed.

4. Time and Materials Change Orders.

- a. General. The term Time and Materials means the sum of all costs reasonably and necessarily incurred and paid by Contractor for labor, materials, and equipment in the proper performance of Additional Work. Except as otherwise may be agreed to in writing by the City, such costs shall be in amounts no higher than those prevailing in the locality of the Project, and shall include only the following items.

- b. **Timely and Final Documentation.**
- i. **T&M Daily Sheets.** Contractor must submit timesheets, materials invoices, records of equipment hours, and records of rental equipment hours to the City's Representative for an approval signature **each day** Additional Work is performed. Failure to get the City's Representative's approval signature each Day shall result in a waiver of Contractor's right to claim these costs. The City's Representative's signature on time sheets only serves as verification that the Work was performed and is not indicative of City's agreement to Contractor's entitlement to the cost.
 - ii. **T&M Daily Summary Sheets.** All documentation of incurred costs ("T&M Daily Summary Sheets") shall be submitted by Contractor within **three (3) Days** of incurring the cost for labor, material, equipment, and special services as Additional Work is performed. Contractor's actual costs shall be presented in a summary table in an electronic spreadsheet file by labor, material, equipment, and special services. Each T&M Daily Summary Sheet shall include Contractor's actual costs incurred for the Additional Work performed that day and a cumulative total of Contractor's actual costs incurred for the Additional Work. Contractor's failure to provide a T&M Daily Summary Sheet showing a total cost summary within three (3) Days but within five (5) Days of performance of the Work will result in the Contractor's otherwise allowable overhead and profit being reduced by 50% for that portion of Additional Work which was not documented in a timely manner. Contractor's failure to submit the T&M Daily Summary Sheet within five (5) Days of performance of the Work will result in a total waiver of Contractor's right to claim these costs.
 - iii. **T&M Total Cost Summary Sheet.** Contractor shall submit a T&M Total Cost Summary Sheet, which shall include total actual costs, within **seven (7) Days** following completion of City approved Additional Work. Contractor's total actual cost shall be presented in a summary table in an electronic spreadsheet file by labor, material, equipment, and special services. Contractor's failure to submit the T&M Total Cost Summary Sheet within seven (7) Days of completion of the Additional Work will result in Contractor's waiver for any reimbursement of any costs associated with the T&M Summary Sheets or the performance of the Additional Work.
- c. **Labor.** The Contractor will be paid the cost of labor for the workers used in the actual and direct performance of the Work.

The cost of labor will be the sum of the actual wages paid (which shall include any employer payments to or on behalf of the workers for health and welfare, pension, vacation, and similar purposes) substantiated by timesheets and certified payroll for wages prevailing for each craft or type of workers performing the Additional Work at the time the Additional Work is done, and the labor surcharge set forth in the Department of Transportation publication entitled *Labor Surcharge and Equipment Rental Rates*, which is in effect on the date upon which the Work is accomplished and which is a part of the Contract. The labor surcharge shall constitute full compensation for all payments imposed by Federal, State, or local laws and for all other payments made to, or on behalf of, the workers, other than actual wages.

- i. Equipment Operator Exception. Labor costs for equipment operators and helpers shall be paid only when such costs are not included in the invoice for equipment rental.
- ii. Foreman Exception. The labor costs for foremen shall be proportioned to all of their assigned work and only that applicable to the Additional Work shall be paid. Indirect labor costs, including, without limitation, the superintendent, project manager, and other labor identified in the Contract Documents will be considered Overhead.
- d. Materials. The cost of materials reported shall be itemized at invoice or lowest current price at which materials are locally available and delivered to the Project site in the quantities involved, plus the cost of sales tax, freight, delivery, and storage.
 - i. Trade discounts available to the purchaser shall be credited to the City notwithstanding the fact that such discounts may not have been taken by Contractor.
 - ii. For materials secured by other than a direct purchase and direct billing to the purchaser, the cost shall be deemed to be the price paid to the actual supplier as determined by the City's Representative.
 - iii. Payment for materials from sources owned wholly or in part by the purchaser shall not exceed the price paid by the purchaser for similar materials from said sources on Additional Work items or the current wholesale price for such materials delivered to the Project site, whichever price is lower.
 - iv. If, in the opinion of the City's Representative, the cost of materials is excessive, or Contractor does not furnish satisfactory evidence of the cost of such materials, then the cost shall be deemed to be the lowest current

wholesale price for the total quantity concerned delivered to the Project site less trade discounts.

- v. The City reserves the right to furnish materials for the Additional Work and no Claim shall be allowed by Contractor for costs of such materials or Indirect Costs or profit on City furnished materials.

e. Equipment.

- i. Rental Time. The rental time to be paid for equipment on the Project site shall be the time the equipment is in productive operation on the Additional Work being performed and, in addition, shall include the time required to move the equipment to the location of the Additional Work and return it to the original location or to another location requiring no more time than that required to return it to its original location; except that moving time will not be paid if the equipment is used on other than the Additional Work, even though located at the site of the Additional Work.

- (a) Rental Time Not Allowed. Rental time will not be allowed while equipment is inoperative due to breakdowns.

- (b) Computation Method. The following shall be used in computing the rental time of equipment on the Project site.

- (i) When hourly rates are paid, any part of an hour less than 30 minutes of operation shall be considered to be 1/2-hour of operation, and any part of an hour in excess of 30 minutes will be considered one hour of operation.
- (ii) When daily rates are paid, any part of a day less than 4 hours operation shall be considered to be 1/2-day of operation, and any part of an hour in excess of 4 hours will be considered one day of operation.

- ii. Rental Rates. Contractor will be paid for the use of equipment at the lesser of (i) the actual rental rate, or (ii) the rental rate listed for that equipment in the California Department of Transportation publication entitled *Labor Surcharge and Equipment Rental Rates*, which is in effect on the date upon which the Contract was executed. Such rental rates will be used to compute payments for equipment whether the equipment is under Contractor's

control through direct ownership, leasing, renting, or another method of acquisition. The rental rate to be applied for use of each item of equipment shall be the rate (i.e., daily, monthly) resulting in the least total cost to the City for the total period of use. If it is deemed necessary by Contractor to use equipment not listed in the publication, an equitable rental rate for the equipment will be established by the City's Representative. Contractor may furnish cost data which might assist the City's Representative in the establishment of the rental rate.

iii. Contractor-Owned Equipment.

- (a) For Contractor-owned equipment, the allowed equipment rental rate will be limited to the monthly equipment rental rate using a utilization rate of 173 hours per month.
- (b) For Contractor-owned equipment, the rental time to be paid for equipment on the Site shall be the time the equipment is in productive operation, unless, in the instance of standby time, the equipment could be actively used by Contractor on another project, then City shall pay for the entirety of the time the equipment is on Site. It shall be Contractor's burden to demonstrate to the City that the equipment could be actively used on another project.
 - (i) All equipment shall, in the opinion of the City's Representative, be in good working condition and suitable for the purpose for which the equipment is to be used.
 - (ii) Before construction equipment is used on the Additional Work, Contractor shall plainly stencil or stamp an identifying number thereon at a conspicuous location, and shall furnish to the City's Representative, in duplicate, a description of the equipment and its identifying number and the scheduled Additional Work activities planned.
 - (iii) Unless otherwise specified, manufacturer's rating and manufacturer approved modifications shall be used to classify equipment for the determination of applicable rental rates. Equipment which has no direct power unit shall be powered

by a unit of at least the minimum rating recommended by the manufacturer.

- f. Special Services. Special work or services are defined as that Additional Work characterized by extraordinary complexity, sophistication, or innovation or a combination of the foregoing attributes which are unique to the construction industry.
 - i. Invoices for Special Services. When the City's Representative and Contractor determine that a special service is required which cannot be performed by the forces of Contractor or those of any of its Subcontractors, the special service may be performed by an entity especially skilled in the Additional Work. Invoices for special services based upon the current fair market value thereof may be accepted without complete itemization of labor, material, and equipment rental costs, after validation of market values by the City's Representative.
 - ii. Discount and Allowance. All invoices for special services will be adjusted by deducting all trade discounts offered or available, whether the discounts were taken or not. In lieu of Overhead and Profit specified herein, a total allowance not to exceed fifteen percent (15%) for Overhead and Profit will be added to invoices for Special Services.
 - iii. When the City determines, in its sole discretion, that competitive bidding is necessary for certain special services, Contractor shall solicit competitive bids for those special services.
- g. Excluded Costs. The term Time and Material shall not include any of the following costs or any other home or field office overhead costs, all of which are to be considered administrative costs covered by Contractor's allowance for Overhead and Profit.
 - i. Overhead Cost. Payroll costs and other compensation of Contractor's officers, executives, principals, general managers, engineers, architects, estimators, attorneys, auditors, accountants, purchasing and contracting agents, timekeepers, clerks, and other personnel employed by Contractor whether at the Site or in Contractor's principal office or any branch office, material yard, or shop for general administration of the Additional Work;
 - ii. Office Expenses. Expenses of Contractor's principal and branch offices;
 - iii. Capital Expenses. Any part of Contractor's capital expenses, including interest on Contractor's capital

employed for the Additional Work and charges against Contractor for delinquent payments;

- iv. Negligence. Costs due to the negligence of Contractor or any Subcontractor or Supplier, or anyone directly or indirectly employed by any of them or for whose acts any of them may be liable, including without limitation the correction of Defective Work, disposal of materials or equipment wrongly supplied, and making good any damage to property;
 - v. Other. Other overhead or general expense costs of any kind and the cost of any item not specifically and expressly included in the Contract Documents;
 - vi. Small Tools. Cost of small tools valued at less than \$1,000 and that remain the property of Contractor;
 - vii. Administrative Costs. Costs associated with the preparation of Change Orders (whether or not ultimately authorized), cost estimates, or the preparation or filing of Claims;
 - viii. Anticipated Lost Profits. Expenses of Contractor associated with anticipated lost profits or lost revenues, lost income or earnings, lost interest on earnings, or unpaid retention;
 - ix. Home Office Overhead. Costs derived from the computation of a "home office overhead" rate by application of the *Eichleay, Allegheny*, burden fluctuation, or other similar methods;
 - x. Special Consultants and Attorneys. Costs of special consultants or attorneys, whether or not in the direct employ of Contractor, employed for services specifically related to the resolution of a Claim, dispute, or other matter arising out of or relating to the performance of the Additional Work.
- h. Overhead, Profit and Other Charges. The mark-up for overhead (including supervision) and profit on work added to the Contract shall be according to the following:
- i. "Net Cost" is defined as consisting of costs of labor, materials, and tools and equipment only excluding overhead and profit. The costs of applicable insurance and bond premium will be reimbursed to the Contractor and subcontractors at cost only, without mark-up. Contractor shall provide City with documentation of the costs, including, but not limited to, payroll records,

invoices, and such other information as City may reasonably request.

- ii. For Work performed by the Contractor's forces, the added cost for overhead and profit shall not exceed fifteen percent (15%) of the Net Cost of the Work.
 - iii. For Work performed by a subcontractor, the added cost for overhead and profit shall not exceed fifteen percent (15%) of the subcontractor's Net Cost of the Work to which the Contractor may add five percent (5%) of the subcontractor's Net Cost.
 - iv. For Work performed by a sub-subcontractor, the added cost for overhead and profit shall not exceed fifteen percent (15%) of the sub-subcontractor's Net Cost for Work to which the subcontractor and general contractor may each add an additional five percent (5%) of the Net Cost of the lower tier subcontractor.
 - v. No additional mark-up will be allowed for lower tier subcontractors, and in no case shall the added cost for overhead and profit payable by City exceed twenty-five percent (25%) of the Net Cost as defined herein, of the party that performs the Work.
5. All of the following costs are included in the markups for overhead and profit described above, and Contractor shall not receive any additional compensation for: Submittals, drawings, field drawings, Shop Drawings, including submissions of drawings; field inspection; General Superintendence; General administration and preparation of cost proposals, schedule analysis, Change Orders, and other supporting documentation; computer services; reproduction services; Salaries of project engineer, superintendent, timekeeper, storekeeper, and secretaries; Janitorial services; Small tools, incidentals and consumables; Temporary On-Site facilities (Offices, Telephones, High Speed Internet Access, Plumbing, Electrical Power, Lighting; Platforms, Fencing, Water), Jobsite and Home office overhead or other expenses; vehicles and fuel used for work otherwise included in the Contract Documents; Surveying; Estimating; Protection of Work; Handling and disposal fees; Final Cleanup; Other Incidental Work; Related Warranties; insurance and bond premiums.
6. For added or deducted Work by subcontractors, the Contractor shall furnish to the City the subcontractor's signed detailed record of the cost of labor, material and equipment, including the subcontractor markup for overhead and profit. The same requirement shall apply to sub-subcontractors

7. For added or deducted work furnished by a vendor or supplier, the Contractor shall furnish to the City a detailed record of the cost to the Contractor, signed by such vendor or supplier.
8. Any change in the Work involving both additions and deletions shall indicate a net total cost, including subcontracts and materials. Allowance for overhead and profit, as specified herein, shall be applied if the net total cost is an increase in the Contract Price; overhead and profit allowances shall not be applied if the net total cost is a deduction to the Contract Price. The estimated cost of deductions shall be based on labor and material prices on the date the Contract was executed.
9. Contractor shall not reserve a right to assert impact costs, extended job site costs, extended overhead, constructive acceleration and/or actual acceleration beyond what is stated in the Change Order for Work. No claims shall be allowed for impact, extended overhead costs, constructive acceleration and/or actual acceleration due to a multiplicity of changes and/or clarifications. The Contractor may not change or modify the City's change order form in an attempt to reserve additional rights.
10. If the City disagrees with the proposal submitted by Contractor, it will notify the Contractor and the City will provide its opinion of the appropriate price and/or time extension. If the Contractor agrees with the City, a Change Order will be issued by the City. If no agreement can be reached, the City shall have the right to issue a unilateral Change Order setting forth its determination of the reasonable additions or savings in costs and time attributable to the extra or deleted work. Such determination shall become final and binding if the Contractor fails to submit a claim in writing to the City within fifteen (15) Days of the issuance of the unilateral Change Order, disputing the terms of the unilateral Change Order, and providing such supporting documentation for its position as the City may require.

C. Change of Contract Times.

1. The Contract Times may only be changed by a Change Order.
2. All changes in the Contract Price and/or adjustments to the Contract Times related to each change shall be included in Contractor's COR pursuant to this Article. No cost or time will be allowed for cumulative effects of multiple changes. All Change Orders must state that the Contract Time is not changed or is either increased or decreased by a specific number of days. Failure to include a change to time shall waive any change to the time unless the parties mutually agree in writing to postpone a determination of the change to time resulting from the Change Order.
3. Notice of the amount of the request for adjustment in the Contract Times with supporting data shall be delivered within seven (7) Days after such start of occurrence, unless City's Representative allows an additional period of time to ascertain more accurate data in support of the request.

No extension of time or additional compensation shall be given for a delay if the Contractor failed to give notice in the manner and within the time prescribed.

4. City may elect, at City's sole discretion, to grant an extension in Contract Times, without Contractor's request, because of delays or other factors.
5. Use of Float and Critical Path.
 - a. Float is for the benefit of the Project. Float shall not be considered for the exclusive use or benefit of either the City or the Contractor.
 - b. Contractor shall not be entitled to compensation, and City will not compensate Contractor, for delays which impact early completion. Any difference in time between the Contractor's early completion and the Contract Time shall be considered a part of the Project float.
6. Contractor's entitlement to an extension of the Contract Times is limited to a City-caused extension of the critical path, reduced by the Contractor's concurrent delays, and established by a proper time impact analysis. No time extension shall be allowed unless, and then only to the extent that, the City-caused delay extends the critical path beyond the previously approved Contract Time. If approved, the increase in time required to complete the Work shall be added to the Contract Time.
 - a. Contractor shall not be entitled to an adjustment in the Contract Price or Contract Times for delays within the control of Contractor. Delays attributable to and within the control of a Subcontractor or Supplier shall be deemed to be delays within the control of Contractor.
 - b. If Contractor is delayed in the performance or progress of the Work by fire, flood, epidemic, abnormal weather conditions (as determined by the City), Acts of God, acts or failures to act of utility owners not under the control of City, or other causes not the fault of and beyond control of City and Contractor, then Contractor shall be entitled to an time extension when the Work stopped is on the critical path. Such a non-compensable adjustment shall be Contractor's sole and exclusive remedy for such delays. Contractor must submit a timely request in accordance with the requirements of this Article.
 - c. Utility-Related Delays.
 - i. Contractor shall immediately notify in writing the utility owner and City's Representative of its construction schedule and any subsequent changes in the construction schedule which will affect the time available for protection, removal, or relocation of utilities. Requests for extensions

of time arising out of utility relocation or repair delays shall be filed in accordance with this Article.

- ii. Contractor shall not be entitled to damages or additional payment for delays attributable to utility relocations or alterations if correctly located, as noted in the Contract Documents or by the Underground Service Alert survey.

7. Content for Requests for Contract Extension. Contractor's justification for entitlement shall be clear and complete citing specific Contract Document references and reasons on which Contractor's entitlement is based. At a minimum, each request for a time extension must include:

- a. Each request for an extension of Contract Time must identify the impacting event, in narrative form, providing a description of the delay event and sufficient justification as to why the Contractor is entitled to a time extension. Contractor must demonstrate that the delay arises from unforeseeable causes beyond the control and without the fault or negligence of both Contractor and any Subcontractors or Suppliers, or any other persons or organizations employed by any of them or for whose acts any of them may be liable, and that such causes in fact lead to performance or completion of the Work, or specified part in question, beyond the corresponding Contract Times, despite Contractor's reasonable and diligent actions to guard against those effects.
- b. Each request for an extension of Contract Time must include a time impact analysis in CPM format, using the Contemporaneous Impacted As-Planned Schedule Analysis to calculate the impact of the delay event.

8. No Damages for Reasonable Delay.

- a. City's liability to Contractor for delays for which City is responsible shall be limited to only an extension of time unless such delays were unreasonable under the circumstances. In no case shall City be liable for any costs which are borne by the Contractor in the regular course of business, including, but not limited to, home office overhead and other ongoing costs.
- b. City and City's Representative, and the officers, members, partners, employees, agents, consultants, or subcontractors of each of them, shall not be liable to Contractor for any claims, costs, losses, or damages (including but not limited to all fees and charges of engineers, architects, attorneys, and other professionals and all court or arbitration or other dispute resolution costs) sustained by Contractor on or in connection with any other project or anticipated project.

9. Contractor's failure, neglect, or refusal to comply with the requirements of the Contract Documents, or any portion thereof, shall bar Contractor's request for extensions of the Contract Times. Such failure, neglect, or refusal prejudices City's and City's Representative's ability to recognize and mitigate delay, and such failure, neglect, or refusal prevent the timely analysis of requests for extensions of Contract Times, and whether such extensions may be warranted. Contractor hereby waives all rights to extensions of Contract Times due to delays or accelerations that result from or occur during periods of time for which Contractor fails, neglects, or refuses to fully comply with the requirements of this Article.
10. Contractor's submission of daily construction reports and schedule updates in accordance with these Contract Documents is required for the evaluation of the merits of time extension request. Failure of the Contractor to submit daily construction reports and schedule updates shall constitute a waiver of its right to seek a time extension or additional compensation.

ARTICLE 43 FINAL ACCEPTANCE AND PAYMENT

- A. Final Inspection. Upon written notice from Contractor that the entire Work is complete, the Engineer will promptly make a final inspection and will notify Contractor in writing of all particulars in which this inspection reveals that the Work is incomplete or defective. Contractor shall immediately take such measures as are necessary to complete such Work or remedy such deficiencies.
- B. Final Acceptance. After Contractor has, in the opinion of the Engineer, satisfactorily completed all corrections identified during the final inspection and has delivered, in accordance with the Contract Documents, all maintenance and operating instructions, schedules, guarantees, bonds, certificates or other evidence of insurance, certificates of inspection, marked-up record documents (as-builts), and other documents required by the Contract Documents, the City shall execute and file with the County in which the Project is located a Notice of Completion, constituting final acceptance and completion of the Project, except as may be expressly noted.
- C. Final Payment.
 1. Application for Payment. Upon execution of the Notice of Completion, Contractor may make application for final payment following the procedure for progress payments. The final application for payment shall be accompanied (except as previously delivered) by: all documentation called for in the Contract Documents, including but not limited to a fully completed Conditional Waiver and Release on Final Payment
 2. City's Review of Application and Acceptance. If, on the basis of the City's observation of the Work during construction and final inspection, and review of the final Application for Payment and accompanying documentation as required by the Contract Documents, the City is satisfied that the Work has been completed and Contractor has satisfied all other requirements for final payment, the City will process the final

payment application. Otherwise, the City will return the payment application to Contractor, indicating in writing the reasons for refusing to recommend final payment, in which case Contractor shall make the necessary corrections and resubmit the application for payment.

3. Payment Becomes Due. Within sixty (60) Days after the presentation to the City of the proper and complete final application for payment and accompanying documentation, the amount recommended by the Engineer, less any sum the City is entitled to set off pursuant to the Contract Documents, will become due and will be paid by the City to Contractor.

- D. Waiver of Claims. The making and acceptance of final payment will constitute a waiver of all Claims by Contractor against the City other than those previously made in accordance with the requirements herein and expressly acknowledged by the City in writing as still unsettled.

ARTICLE 44 OCCUPANCY

The City reserves the right to occupy or utilize any portion of the Work at any time before completion, and such occupancy or use shall not constitute acceptance of any part of Work covered by this Contract. This use shall not relieve the Contractor of its responsibilities under the Contract.

ARTICLE 45 INDEMNIFICATION

To the fullest extent permitted by law, Contractor shall immediately defend (with counsel of the City's choosing), indemnify and hold harmless the City, officials, officers, agents, employees, and representatives, and each of them from and against:

- A. Any and all claims, demands, causes of action, costs, expenses, injuries, losses or liabilities, in law or in equity, of every kind or nature whatsoever, but not limited to, injury to or death, including wrongful death, of any person, and damages to or destruction of property of any person, arising out of, related to, or in any manner directly or indirectly connected with the Work or this Contract, including claims made by subcontractors for nonpayment, including without limitation the payment of all consequential damages and attorney's fees and other related costs and expenses, however caused, regardless of whether the allegations are false, fraudulent, or groundless, and regardless of any negligence of the City or its officers, employees, or authorized volunteers (including passive negligence), except the sole negligence or willful misconduct or active negligence of the City or its officials, officers, employees, or authorized volunteers.
- B. Contractor's defense and indemnity obligation herein includes, but is not limited to damages, fines, penalties, attorney's fees and costs arising from claims under the Americans with Disabilities Act (ADA) or other federal or state disability access or discrimination laws arising from Contractor's Work during the course of construction of the improvements or after the Work is complete, as the result of defects or negligence in Contractor's construction of the improvements.

- C. Any and all actions, proceedings, damages, costs, expenses, fines, penalties or liabilities, in law or equity, of every kind or nature whatsoever, arising out of, resulting from, or on account of the violation of any governmental law or regulation, compliance with which is the responsibility of Contractor;
- D. Any and all losses, expenses, damages (including damages to the Work itself), attorney's fees, and other costs, including all costs of defense which any of them may incur with respect to the failure, neglect, or refusal of Contractor to faithfully perform the Work and all of Contractor's obligations under the agreement. Such costs, expenses, and damages shall include all costs, including attorney's fees, incurred by the indemnified parties in any lawsuit to which they are a party.

Contractor shall immediately defend, at Contractor's own cost, expense and risk, with the City Council's choosing, any and all such aforesaid suits, actions or other legal proceedings of every kind that may be brought or instituted against the City, its officials, officers, agents, employees and representatives. Contractor shall pay and satisfy any judgment, award or decree that may be rendered against the City, its officials, officers, employees, agents, employees and representatives, in any such suit, action or other legal proceeding. Contractor shall reimburse the City, its officials, officers, agents, employees and representatives for any and all legal expenses and costs incurred by each of them in connection therewith or in enforcing the indemnity herein provided. The only limitations on this provision shall be those imposed by Civil Code section 2782.

ARTICLE 46 PROCEDURE FOR RESOLVING DISPUTES

Contractor shall timely comply with all notices and requests for changes to the Contract Time or Contract Price, including but not limited to all requirements of Article 42, Changes and Extra Work, as a prerequisite to filing any claim governed by this Article. The failure to timely submit a notice of delay or notice of change, or to timely request a change to the Contract Price or Contract Time, or to timely provide any other notice or request required herein shall constitute a waiver of the right to further pursue the claim under the Contract or at law.

- A. **Intent.** Effective January 1, 1991, Section 20104 et seq., of the California Public Contract Code prescribes a process utilizing informal conferences, non-binding judicial supervised mediation, and judicial arbitration to resolve disputes on construction claims of \$375,000 or less. Effective January 1, 2017, Section 9204 of the Public Contract Code prescribes a process for negotiation and mediation to resolve disputes on construction claims. The intent of this Article is to implement Sections 20104 et seq. and Section 9204 of the California Public Contract Code. This Article shall be construed to be consistent with said statutes.
- B. **Claims.** For purposes of this Article, "Claim" means a separate demand by the Contractor, after a change order duly requested in accordance with Article 42 "Changes and Extra Work" has been denied by the City, for (A) a time extension, (B) payment of money or damages arising from Work done by or on behalf of the Contractor pursuant to the Contract, or (C) an amount the payment of which is disputed by the City. Claims governed by this Article may not be filed unless and until the Contractor completes all procedures for giving notice of delay or change and for the requesting of a time extension or change order, including but not necessarily limited to the procedures contained in Article 42, Changes and Extra Work, and Contractor's request for a change has been denied in whole or in part. Claims

governed by this Article must be filed no later than the date of final payment. The claim shall be submitted in writing to the City and shall include on its first page the following in 16 point capital font: "THIS IS A CLAIM." Furthermore, the claim shall include the documents necessary to substantiate the claim. Nothing herein is intended to extend the time limit or supersede notice requirements otherwise provided by contract for the filing of claims, including all requirements pertaining to compensation or payment for extra Work, disputed Work, and/or changed conditions. Failure to follow such contractual requirements shall bar any claims or subsequent lawsuits for compensation or payment thereon.

C. Supporting Documentation. The Contractor shall submit all claims in the following format:

1. Summary of claim merit and price, reference Contract Document provisions pursuant to which the claim is made
2. List of documents relating to claim:
 - Specifications
 - Drawings
 - Clarifications (Requests for Information)
 - Schedules
 - Other
3. Chronology of events and correspondence
4. Analysis of claim merit
5. Analysis of claim cost
6. Time Impact Analysis in CPM format

D. City's Response. Upon receipt of a claim pursuant to this Article, City shall conduct a reasonable review of the claim and, within a period not to exceed 45 Days, shall provide the Contractor a written statement identifying what portion of the claim is disputed and what portion is undisputed. Any payment due on an undisputed portion of the claim will be processed and made within 60 Days after the City issues its written statement.

1. If the City needs approval from its governing body to provide the Contractor a written statement identifying the disputed portion and the undisputed portion of the claim, and the City's governing body does not meet within the 45 Days or within the mutually agreed to extension of time following receipt of a claim sent by registered mail or certified mail, return receipt requested, the City shall have up to three Days following the next duly publicly noticed meeting of the City's governing body after the 45-Day period, or extension, expires to provide the

Contractor a written statement identifying the disputed portion and the undisputed portion.

2. Within 30 Days of receipt of a claim, the City may request in writing additional documentation supporting the claim or relating to defenses or claims the City may have against the Contractor. If additional information is thereafter required, it shall be requested and provided pursuant to this subdivision, upon mutual agreement of City and the Contractor. The City's written response to the claim, as further documented, shall be submitted to the Contractor within 30 Days (if the claim is less than \$15,000, within 15 Days) after receipt of the further documentation, or within a period of time no greater than that taken by the Contractor in producing the additional information or requested documentation, whichever is greater.
- E. **Meet and Confer.** If the Contractor disputes the City's written response, or the City fails to respond within the time prescribed, the Contractor may so notify the City, in writing, either within 15 Days of receipt of the City's response or within 15 Days of the City's failure to respond within the time prescribed, respectively, and demand in writing an informal conference to meet and confer for settlement of the issues in dispute. Upon receipt of a demand, the City shall schedule a meet and confer conference within 30 Days for settlement of the dispute.
- F. **Mediation.** Within 10 business Days following the conclusion of the meet and confer conference, if the claim or any portion of the claim remains in dispute, the City shall provide the Contractor a written statement identifying the portion of the claim that remains in dispute and the portion that is undisputed. Any payment due on an undisputed portion of the claim shall be processed and made within 60 Days after the City issues its written statement. Any disputed portion of the claim, as identified by the Contractor in writing, shall be submitted to nonbinding mediation, with the City and the Contractor sharing the associated costs equally. The City and Contractor shall mutually agree to a mediator within 10 business Days after the disputed portion of the claim has been identified in writing, unless the parties agree to select a mediator at a later time.
1. If the parties cannot agree upon a mediator, each party shall select a mediator and those mediators shall select a qualified neutral third party to mediate with regard to the disputed portion of the claim. Each party shall bear the fees and costs charged by its respective mediator in connection with the selection of the neutral mediator.
 2. For purposes of this section, mediation includes any nonbinding process, including, but not limited to, neutral evaluation or a dispute review board, in which an independent third party or board assists the parties in dispute resolution through negotiation or by issuance of an evaluation. Any mediation utilized shall conform to the timeframes in this section.
 3. Unless otherwise agreed to by the City and the Contractor in writing, the mediation conducted pursuant to this section shall excuse any further obligation under Public Contract Code Section 20104.4 to mediate after litigation has been commenced.

4. The mediation shall be held no earlier than the date the Contractor completes the Work or the date that the Contractor last performs Work, whichever is earlier. All unresolved claims shall be considered jointly in a single mediation, unless a new unrelated claim arises after mediation is completed.
- G. Procedures After Mediation.** If following the mediation, the claim or any portion remains in dispute, the Contractor must file a claim pursuant to Chapter 1 (commencing with Section 900) and Chapter 2 (commencing with Section 910) of Part 3 of Division 3.6 of Title 1 of the Government Code prior to initiating litigation. For purposes of those provisions, the running of the period of time within which a claim must be filed shall be tolled from the time the Contractor submits his or her written claim pursuant to subdivision (a) until the time the claim is denied, including any period of time utilized by the meet and confer conference.
- H. Civil Actions.** The following procedures are established for all civil actions filed to resolve claims of \$375,000 or less:
1. Within 60 Days, but no earlier than 30 Days, following the filing or responsive pleadings, the court shall submit the matter to non-binding mediation unless waived by mutual stipulation of both parties or unless mediation was held prior to commencement of the action in accordance with Public Contract Code section 9204 and the terms of this Contract. The mediation process shall provide for the selection within 15 Days by both parties of a disinterested third person as mediator, shall be commenced within 30 Days of the submittal, and shall be concluded within 15 Days from the commencement of the mediation unless a time requirement is extended upon a good cause showing to the court.
 2. If the matter remains in dispute, the case shall be submitted to judicial arbitration pursuant to Chapter 2.5 (commencing with Section 1141.10) of Title 3 of Part 3 of the Code of Civil Procedure, notwithstanding Section 1114.11 of that code. The Civil Discovery Act of 1986 (Article 3 (commencing with Section 2016) of Chapter 3 of Title 3 of Part 4 of the Code of Civil Procedure) shall apply to any proceeding brought under this subdivision consistent with the rules pertaining to judicial arbitration. In addition to Chapter 2.5 (commencing with Section 1141.10) of Title 3 of Part 3 of the Code of Civil Procedure, (A) arbitrators shall, when possible, be experienced in construction law, and (B) any party appealing an arbitration award who does not obtain a more favorable judgment shall, in addition to payment of costs and fees under that chapter, also pay the attorney's fees on appeal of the other party.
- I. Government Code Claims.** In addition to any and all contract requirements pertaining to notices of and requests for compensation or payment for extra Work, disputed Work, construction claims and/or changed conditions, the Contractor must comply with the claim procedures set forth in Government Code Sections 900, et seq. prior to filing any lawsuit against the City. Such Government Code claims and any subsequent lawsuit based upon the Government Code claims shall be limited to those matters that remain unresolved after all procedures pertaining to extra Work, disputed Work, construction claims, and/or changed conditions have been followed by Contractor. If no such Government Code claim is submitted, or if the prerequisite contractual requirements are not satisfied, no action against the City may be filed. **A Government Code claim must be filed no earlier than the date the Work is**

completed or the date the Contractor last performs Work on the Project, whichever occurs first. A Government Code claim shall be inclusive of all unresolved claims unless a new unrelated claim arises after the Government Code claim is submitted.

- J. **Non-Waiver.** The City's failure to respond to a claim from the Contractor within the time periods described in this Article or to otherwise meet the time requirements of this Article shall result in the claim being deemed rejected in its entirety.

ARTICLE 47 CITY'S RIGHT TO TERMINATE CONTRACT

A. Termination for Cause by the City:

1. In the sole estimation of the City, if the Contractor refuses or fails to prosecute the Work or any separable part thereof with such diligence as will insure its completion within the time specified by the Contract Documents, or any extension thereof, or fails to complete such Work within such time, or if the Contractor should be adjudged a bankrupt, or if it should make a general assignment for the benefit of its creditors, or if a receiver should be appointed on account of its insolvency, or the Contractor or any of its subcontractors should violate any of the provisions of this Contract, the City may serve written notice upon the Contractor and its Surety of the City's intention to terminate this Contract. This notice of intent to terminate shall contain the reasons for such intention to terminate this Contract, and a statement to the effect that the Contractor's right to perform this Contract shall cease and terminate upon the expiration of ten (10) calendar days unless such violations have ceased and arrangements satisfactory to the City have been made for correction of said violations.
2. In the event that the City serves such written notice of termination upon the Contractor and the Surety, the Surety shall have the right to take over and perform the Contract. If the Surety does not: (1) give the City written notice of Surety's intention to take over and commence performance of the Contract within 15 calendar days of the City's service of said notice of intent to terminate upon Surety; and (2) actually commence performance of the Contract within 30 calendar days of the City's service of said notice upon Surety; then the City may take over the Work and prosecute the same to completion by separate contract or by any other method it may deem advisable for the account and at the expense of the Contractor.
3. In the event that the City elects to obtain an alternative performance of the Contract as specified above: (1) the City may, without liability for so doing, take possession of and utilize in completion of the Work such materials, appliances, plants and other property belonging to the Contractor that are on the site and reasonably necessary for such completion (A special lien to secure the claims of the City in the event of such suspension is hereby created against any property of Contractor taken into the possession of the City under the terms hereof and such lien may be enforced by sale of such property under the direction of the City Council without notice to Contractor. The proceeds of the sale after

deducting all expenses thereof and connected therewith shall be credited to Contractor. If the net credits shall be in excess of the claims of the City against Contractor, the balance will be paid to Contractor or Contractor's legal representatives.); and (2) Surety shall be liable to the City for any cost or other damage to the City necessitated by the City securing an alternate performance pursuant to this Article.

B. Termination for Convenience by the City:

1. The City may terminate performance of the Work called for by the Contract Documents in whole or, from time to time, in part, if the City determines that a termination is in the City's interest.
2. The Contractor shall terminate all or any part of the Work upon delivery to the Contractor of a Notice of Termination specifying that the termination is for the convenience of the City, the extent of termination, and the Effective Date of such termination.
3. After receipt of Notice of Termination, and except as directed by the City's Representative, the Contractor shall, regardless of any delay in determining or adjusting any amounts due under this Termination for Convenience clause, immediately proceed with the following obligations:
 - a. Stop Work as specified in the Notice.
 - b. Complete any Work specified in the Notice of Termination in a least cost/shortest time manner while still maintaining the quality called for under the Contract Documents.
 - c. Leave the property upon which the Contractor was working and upon which the facility (or facilities) forming the basis of the Contract Document is situated in a safe and sanitary manner such that it does not pose any threat to the public health or safety.
 - d. Terminate all subcontracts to the extent that they relate to the portions of the Work terminated.
 - e. Place no further subcontracts or orders, except as necessary to complete the continued portion of the Contract.
 - f. Submit to the City's Representative, within ten (10) calendar days from the Effective Date of the Notice of Termination, all of the usual documentation called for by the Contract Documents to substantiate all costs incurred by the Contractor for labor, materials and equipment through the Effective Date of the Notice of Termination. Any documentation substantiating costs incurred by the Contractor solely as a result of the City's exercise of its right to terminate this Contract pursuant to this clause, which costs the contractor is authorized under the Contract documents to incur, shall: (1) be submitted to and received by the Engineer no later than 30 calendar days after the Effective Date of the Notice

of Termination; (2) describe the costs incurred with particularity; and (3) be conspicuously identified as "Termination Costs occasioned by the City's Termination for Convenience."

4. Termination of the Contract shall not relieve Surety of its obligation for any just claims arising out of or relating to the Work performed.
5. In the event that the City exercises its right to terminate this Contract pursuant to this clause, the City shall pay the Contractor, upon the Contractor's submission of the documentation required by this clause and other applicable provisions of the Contract Documents, the following amounts:
 - a. All actual reimbursable costs incurred according to the provisions of this Contract.
 - b. A reasonable allowance for profit on the cost of the Work performed, provided Contractor establishes to the satisfaction of the City's Representative that it is reasonably probable that Contractor would have made a profit had the Contract been completed and provided further, that the profit allowed shall in no event exceed fifteen (15%) percent of the costs.
 - c. A reasonable allowance for Contractor's administrative costs in determining the amount payable due to termination of the Contract under this Article.
- C. Notwithstanding any other provision of this Article, when immediate action is necessary to protect life and safety or to reduce significant exposure or liability, the City may immediately order Contractor to cease Work on the Project until such safety or liability issues are addressed to the satisfaction of the City or the Contract is terminated.

ARTICLE 48 WARRANTY AND GUARANTEE OF WORK

- A. Contractor hereby warrants that materials and Work shall be completed in conformance with the Contract Documents and that the materials and Work provided will fulfill the requirements of this Warranty. Contractor hereby agrees to repair or replace, at the discretion of the City, any or all Work that may prove to be defective in its workmanship, materials furnished, methods of installation or fail to conform to the Contract Document requirements together with any other Work which may be damaged or displaced by such defect(s) within a period of one (1) year from the date of the Notice of Completion of the Project without any expense whatever to the City, ordinary wear and tear and unusual abuse and neglect excepted. Contractor shall be required to promptly repair or replace defective equipment or materials, at Contractor's option. All costs associated with such corrective actions and testing, including the removal, replacement, and reinstitution of equipment and materials necessary to gain access, shall be the sole responsibility of the Contractor.

- B. For any Work so corrected, Contractor's obligation hereunder to correct defective Work shall be reinstated for an additional one (1) year period, commencing with the date of acceptance of such corrected Work. The reinstatement of the one (1) year warranty shall apply only to that portion of work that was corrected. Contractor shall perform such tests as City may require to verify that any corrective actions, including, without limitation, redesign, repairs, and replacements comply with the requirements of the Contract. In the event of Contractor's failure to comply with the above-mentioned conditions within ten (10) calendar days after being notified in writing of required repairs, to the reasonable satisfaction of the City, the City shall have the right to correct and replace any defective or non-conforming Work and any work damaged by such work or the replacement or correction thereof at Contractor's sole expense. Contractor shall be obligated to fully reimburse the City for any expenses incurred hereunder immediately upon demand.
- C. In addition to the warranty set forth in this Article, Contractor shall obtain for City all warranties that would be given in normal commercial practice and assign to City any and all manufacturer's or installer's warranties for equipment or materials not manufactured by Contractor and provided as part of the Work, to the extent that such third-party warranties are assignable and extend beyond the warranty period set forth in this Article. Contractor shall furnish the City with all warranty and guarantee documents prior to final Acceptance of the Project by the City as required.
- D. When specifically indicated in the Contract Documents or when directed by the Engineer, the City may furnish materials or products to the Contractor for installation. In the event any act or failure to act by Contractor shall cause a warranty applicable to any materials or products purchased by the City for installation by the Contractor to be voided or reduced, Contractor shall indemnify City from and against any cost, expense, or other liability arising therefrom, and shall be responsible to the City for the cost of any repairs, replacement or other costs that would have been covered by the warranty but for such act or failure to act by Contractor.
- E. The Contractor shall remedy at its expense any damage to City-owned or controlled real or personal property.
- F. The City shall notify the Contractor, in writing, within a reasonable time after the discovery of any failure, defect, or damage. The Contractor shall within ten (10) calendar days after being notified commence and perform with due diligence all necessary Work. If the Contractor fails to promptly remedy any defect, or damage; the City shall have the right to replace, repair or otherwise remedy the defect, or damage at the Contractor's expense.
- G. In the event of any emergency constituting an immediate hazard to health, safety, property, or licensees, when caused by Work of the Contractor not in accordance with the Contract requirements, the City may undertake at Contractor's expense, and without prior notice, all Work necessary to correct such condition.
- H. Acceptance of Defective Work.

1. If, instead of requiring correction or removal and replacement of Defective Work, the City prefers to accept it, City may do so. Contractor shall pay all claims, costs, losses, and damages (including but not limited to all fees and charges of engineers, architects, attorneys, and other professionals and all court or arbitration or other dispute resolution costs) attributable to City's evaluation of and determination to accept such Defective Work and for the diminished value of the Work.
2. If any acceptance of defective work occurs prior to release of the Project Retention, a Change Order will be issued incorporating the necessary revisions in the Contract Documents with respect to the Work, and City shall be entitled to an appropriate decrease in the Contract Price, reflecting the diminished value of Work and all costs incurred by City.
3. If the Project Retention is held in an escrow account as permitted by the Contract Documents, Contractor will promptly alert the escrow holder, in writing, of the amount of Retention to be paid to City.
4. If the acceptance of Defective Work occurs after release of the Project Retention, an appropriate amount will be paid by Contractor to City.

I. City May Correct Defective Work.

1. If Contractor fails within a reasonable time after written notice from City's Representative to correct Defective Work, or to remove and replace rejected Work as required by City, or if Contractor fails to perform the Work in accordance with the Contract Documents, or if Contractor fails to comply with any other provision of the Contract Documents, City may, after seven (7) Days' written notice to Contractor, correct, or remedy any such deficiency.
2. In connection with such corrective or remedial action, City may exclude Contractor from all or part of the Site, take possession of all or part of the Work and suspend Contractor's services related thereto, take possession of Contractor's tools, appliances, construction equipment and machinery at the Site, and incorporate in the Work all materials and equipment stored at the Site or for which City has paid Contractor but which are stored elsewhere. Contractor shall allow City and City's Representative, and the agents, employees, other contractors, and consultants of each of them, access to the Site to enable City to exercise the rights and remedies to correct the Defective Work.
3. All claims, costs, losses, and damages (including but not limited to all fees and charges of engineers, architects, attorneys, and other professionals and all court or arbitration or other dispute resolution costs) incurred or sustained by City correcting the Defective Work will be charged against Contractor, and a Change Order will be issued incorporating the necessary revisions into the Contract Documents with respect to the Work; and City shall be entitled to an appropriate decrease in the Contract Price.

4. Such claims, costs, losses and damages will include, but not be limited to, all costs of repair, or replacement of work of others destroyed or damaged by correction, removal, or replacement of Defective Work.
 5. If the Change Order is executed after all payments under the Contract have been paid by City and the Project Retention is held in an escrow account as permitted by the Contract Documents, Contractor will promptly alert the escrow holder, in writing, of the amount of Retention to be paid to City.
 6. If the Change Order is executed after release of the Project Retention, an appropriate amount will be paid by Contractor to City.
 7. Contractor shall not be allowed an extension of the Contract Times because of any delay in the performance of the Work attributable to City correcting Defective work.
- J. Nothing in the Warranty or in the Contract Documents shall be construed to limit the rights and remedies available to City at law or in equity, including, but not limited to, Code of Civil Procedure section 337.15.

ARTICLE 49 DOCUMENT RETENTION & EXAMINATION

- A. In accordance with Government Code section 8546.7, records of both the City and the Contractor shall be subject to examination and audit by the State Auditor General for a period of three (3) years after final payment.
- B. Contractor shall make available to the City any of the Contractor's other documents related to the Project immediately upon request of the City.
- C. In addition to the State Auditor rights above, the City shall have the right to examine and audit all books, estimates, records, contracts, documents, bid documents, subcontracts, and other data of the Contractor (including computations and projections) related to negotiating, pricing, or performing the modification in order to evaluate the accuracy and completeness of the cost or pricing data at no additional cost to the City, for a period of four (4) years after final payment.

ARTICLE 50 SEPARATE CONTRACTS

- A. The City reserves the right to let other contracts in connection with this Work or on the Project site. Contractor shall permit other contractors reasonable access and storage of their materials and execution of their work and shall properly connect and coordinate its Work with theirs.
- B. To ensure proper execution of its subsequent Work, Contractor shall immediately inspect work already in place and shall at once report to the Engineer any problems with the Work in place or discrepancies with the Contract Documents.
- C. Contractor shall ascertain to its own satisfaction the scope of the Project and nature of any other contracts that have been or may be awarded by the City in

prosecution of the Project to the end that Contractor may perform this Contract in the light of such other contracts, if any. Nothing herein contained shall be interpreted as granting to Contractor exclusive occupancy at site of the Project. Contractor shall not cause any unnecessary hindrance or delay to any other contractor working on the Project. If simultaneous execution of any contract for the Project is likely to cause interference with performance of some other contract or contracts, the Engineer shall decide which Contractor shall cease Work temporarily and which contractor shall continue or whether work can be coordinated so that contractors may proceed simultaneously. The City shall not be responsible for any damages suffered or for extra costs incurred by Contractor resulting directly or indirectly from award, performance, or attempted performance of any other contract or contracts on the Project site.

ARTICLE 51 NOTICE AND SERVICE THEREOF

All notices shall be in writing and either served by personal delivery or mailed to the other party as designated in the Bid Forms. Written notice to the Contractor shall be addressed to Contractor's principal place of business unless Contractor designates another address in writing for service of notice. Notice to City shall be addressed to the City as designated in the Notice Inviting Bids unless City designates another address in writing for service of notice. Notice shall be effective upon receipt or five (5) calendar days after being sent by first class mail, whichever is earlier. Notice given by facsimile shall not be effective unless acknowledged in writing by the receiving party.

ARTICLE 52 NOTICE OF THIRD PARTY CLAIMS

Pursuant to Public Contract Code section 9201, the City shall provide the Contractor with timely notification of the receipt of any third-party claims relating to the Contract. The City is entitled to recover reasonable costs incurred in providing such notification.

ARTICLE 53 STATE LICENSE BOARD NOTICE

Contractors are required by law to be licensed and regulated by the Contractors' State License Board which has jurisdiction to investigate complaints against contractors if a complaint regarding a patent act or omission is filed within four (4) years of the date of the alleged violation. A complaint regarding a latent act or omission pertaining to structural defects must be filed within ten (10) years of the date of the alleged violation. Any questions concerning a contractor may be referred to the Registrar, Contractors' State License Board, P.O. Box 26000, Sacramento, California 95826.

ARTICLE 54 INTEGRATION

- A. **Oral Modifications Ineffective.** No oral order, objection, direction, claim or notice by any party or person shall affect or modify any of the terms or obligations contained in the Contract Documents.
- B. **Contract Documents Represent Entire Contract.** The Contract Documents represent the entire agreement of the City and Contractor.

ARTICLE 55 ASSIGNMENT OF CONTRACT

Contractor shall not assign, transfer, convey, sublet or otherwise dispose of the rights or title of interest of any or all of this contract without the prior written consent of the City. Any assignment or change of Contractor's name or legal entity without the written consent of the City shall be void. Any assignment of money due or to become due under this Contract shall be subject to a prior lien for services rendered or Material supplied for performance of Work called for under the Contract Documents in favor of all persons, firms, or corporations rendering such services or supplying such Materials to the extent that claims are filed pursuant to the Civil Code, the Code of Civil Procedure or the Government Code.

ARTICLE 56 CHANGE IN NAME AND NATURE OF CONTRACTOR'S LEGAL ENTITY

Should a change be contemplated in the name or nature of the Contractor's legal entity, the Contractor shall first notify the City in order that proper steps may be taken to have the change reflected on the Contract and all related documents. No change of Contractor's name or nature will affect City's rights under the Contract, including but not limited to the bonds.

ARTICLE 57 ASSIGNMENT OF ANTITRUST ACTIONS

Pursuant to Public Contract Code section 7103.5, in entering into a public works contract or subcontract to supply goods, services, or materials pursuant to a public works contract, Contractor or subcontractor offers and agrees to assign to the City all rights, title, and interest in and to all causes of action it may have under Section 4 of the Clayton Act (15 USC, Section 15) or under the Cartwright Act (Chapter 2 (commencing with Section 16700) of Part 2 of Division 7 of the Business and Professions Code), arising from the purchase of goods, services, or materials pursuant to this contract or any subcontract. This assignment shall be made and become effective at the time the City tenders final payment to the Contractor, without further acknowledgment by the parties.

ARTICLE 58 PROHIBITED INTERESTS

No City official or representative who is authorized in such capacity and on behalf of the City to negotiate, supervise, make, accept, or approve, or to take part in negotiating, supervising, making, accepting or approving any engineering, inspection, construction or material supply contract or any subcontract in connection with construction of the project, shall be or become directly or indirectly interested financially in the Contract.

ARTICLE 59 CONTROLLING LAW

Notwithstanding any subcontract or other contract with any subcontractor, supplier, or other person or organization performing any part of the Work, this Contract shall be governed by the law of the State of California excluding any choice of law provisions.

ARTICLE 60 JURISDICTION; VENUE

Contractor and any subcontractor, supplier, or other person or organization performing any part of the Work agrees that any action or suits at law or in equity arising out of or related to the bidding, award, or performance of the Work shall be maintained in the Superior Court of Santa Clara County, California, and expressly consent to the jurisdiction of said court, regardless of residence or domicile, and agree that said court shall be a proper venue for any such action.

ARTICLE 61 LAWS AND REGULATIONS

- A. Contractor shall give all notices and comply with all laws, ordinances, rules and regulations bearing on conduct of work as indicated and specified. If Contractor observes that drawings and specifications are at variance therewith, it shall promptly notify the Engineer in writing and any necessary changes shall be adjusted as provided for in this Contract for changes in work. If Contractor performs any work knowing it to be contrary to such laws, ordinances, rules and regulations, and without such notice to the Engineer, it shall bear all costs arising therefrom.
- B. Contractor shall be responsible for familiarity with the Americans with Disabilities Act ("ADA") (42 U.S.C. § 12101 et seq.). The Work will be performed in compliance with ADA regulations.

ARTICLE 62 PATENTS

Contractor shall hold and save the City, officials, officers, employees, and authorized volunteers harmless from liability of any nature or kind of claim therefrom including costs and expenses for or on account of any patented or unpatented invention, article or appliance manufactured, furnished or used by Contractor in the performance of this contract.

ARTICLE 63 OWNERSHIP OF CONTRACT DOCUMENTS

All Contract Documents furnished by the City are City property. They are not to be used by Contractor or any subcontractor on other work nor shall Contractor claim any right to such documents. With exception of one complete set of Contract Documents, all documents shall be returned to the City on request at completion of the Work.

ARTICLE 64 NOTICE OF TAXABLE POSSESSORY INTEREST

In accordance with Revenue and Taxation Code section 107.6, the Contract Documents may create a possessory interest subject to personal property taxation for which Contractor will be responsible.

ARTICLE 65 SURVIVAL OF OBLIGATIONS

All representations, indemnifications, warranties, and guarantees made in, required by, or given in accordance with the Contract Documents, as well as all continuing obligations indicated in the Contract Documents, will survive final payment, completion, and acceptance of the Work or termination or completion of the Contract or termination of the services of Contractor.

00 73 13 – SPECIAL CONDITIONS

1.1 Engineer of Record.

- A For purposes of this Project, the Engineer of Record or Engineer shall be: Tony Ndah, Director of Public Works.

1.2 Location of the Project.

- A The Project is located: At various locations throughout the City.
- B The general location of the Project is shown on City Drawing No. [NOT APPLICABLE]

1.3 Status of the Project Area and Rights-of-Way.

- A City, at its expense, will provide all rights-of-way or permits, or both, covering the crossing of private property and public and private rights-of-way necessary for the permanent Work; provided, however, Contractor shall, at its expense, obtain any bonds or insurance policies or pay any fees and enter into any agreements required by a controlling authority, e.g., Caltrans or Southern Pacific Railroad Company, before Contractor enters upon any property or right-of-way under the jurisdiction of any such controlling authority for the purpose of performing Work.
- B City has acquired or is negotiating to acquire any rights-of-way, or both, necessary for the permanent Work.
- C If such permits are required, all operations of Contractor shall conform to the restrictions, regulations, and requirements set forth in said permits, copies of which will be included in the Contract Documents.
- D Contractor may be required, as a condition for receiving final payment, to obtain, and provide City's Representative with copies of, executed damage releases from the owners of public and private property whose property has been damaged by the Work. The damage releases will be on a form provided by City.
- E Contractor shall, also, as a condition for receiving final payment, obtain, and provide City's Representative with copies of, executed damage releases from the owners of certain public and private property or areas which have been crossed by the Work or otherwise affected by the Work. The damage releases will be on a form provided by City.

1.4 Site Data.

- A The data provided herein is for the information of Contractor and is subject to all limitations and conditions set forth in the Contract Documents.
- B Subsurface Exploration Data. [RESERVED]

C Other Site Data. The following data are available for inspection at City's office:

1. Department of Public Work

Copies of these reports, drawings and other materials may be examined at City's office during regular business hours.

1.5 Pre-Purchased or Pre-Negotiated Material.

[NOT USED.]

1.6 Designation of City's Representative.

A Unless otherwise modified by City, City's Representative shall be Joseph Aguilera, Public Works Manager.

1.7 Project Retention

In accordance with Public Contract Code § 7201, City will withhold 5% of each progress payment as retention on the Project.

1.8 Liquidated Damages Due to Contractor Delay.

A Time is of the essence. Should Contractor fail to complete all or any part of the Work within the time specified in the Contract Documents, City will suffer damage, the amount of which is difficult, if not impossible, to ascertain and, pursuant to the authority of Government Code section 53069.85, City shall therefore be entitled to **\$100.00** per Day as liquidated damages for each Day or part thereof that actual completion extends beyond the time specified.

B Liquidated damages may be deducted from progress payments due to Contractor, Project retention or may be collected directly from Contractor, or from Contractor's surety. These provisions for liquidated damages shall not prevent City, in case of Contractor's default, from terminating the Contractor.

1.9 Utility Outages – Notices to Residents.

A Should Contractor's operations require interruption of any utility service, Contractor shall notify City at least ten (10) Days prior to the scheduled outage. Contractor will notify all impacted residents on a form provided by City at least seven (7) Days prior to the scheduled outage.

B Contractor shall be responsible for providing, at its cost, any temporary utility or facilities necessitated by the utility outage.

1.10 Schedule Constraints.

NOT USED.

1.11 Safety Programs.

[NOT USED.]

1.12 Coordination with Other Contractors.

NOT USED.

END OF SPECIAL CONDITIONS

01 00 00 – GENERAL REQUIREMENTS

PART 1 GENERAL

1.1 DESCRIPTION

- A. Sidewalk, gutter, and curb repair and replacement at various locations throughout the City of Milpitas.

1.2 RELATED REQUIREMENTS SPECIFIED ELSEWHERE

- A. [RESERVED]

PART 2 (NOT USED)

PART 3 EXECUTION

3.1 LAYOUT OF WORK AND QUANTITY SURVEYS

- A. General. The Contractor shall utilize a properly licensed surveyor to perform all layout surveys required for the control and completion of the Work, and all necessary surveys to compute quantities of Work performed.

City and/or the Engineer of Record has established primary control to be used by the Contractor for establishing lines and grades required for the Work.

Primary control consists of benchmarks and horizontal control points in the vicinity of the Work. A listing and identification of the primary control is provided on the Drawings. Before beginning any layout work or construction activity, the Contractor shall check and verify primary control, and shall advise the City Representative of any discrepancies.

- B. Quantity surveys. The Contractor shall perform such surveys and computations as are necessary to determine quantities of Work performed or placed during each progress payment period, and shall perform all surveys necessary for the City Representative to determine final quantities of Work in place. The City Representative will determine final quantities based upon the survey data provided by the Contractor, and the design lines and grades. If requested by the City Representative, the Contractor shall provide an electronic copy of data used for quantity computations.

All surveys performed for measurement of final quantities of Work and material shall be subject to approval of City's Representative. Unless waived by City's Representative in each specific case, quantity surveys made by the Contractor shall be made in the presence of City's Representative.

- C. Surveying

- 1. Accuracy. Degree of accuracy shall be an order high enough to satisfy tolerances specified for the Work and the following:

- (a) Right-of-way and alignment of tangents and curves shall be within 0.1 foot.
 - (b) Structure points shall be set within 0.01 foot, except where operational function of the special features or installation of metalwork and equipment require closer tolerances. When formwork has been placed and is ready for concrete, the Contractor shall check the formwork for conformance with the drawings and to ensure that the forms are sufficiently within the tolerance limits for the completed work.
 - (c) Cross-section points shall be located within 0.1 foot, horizontally and vertically.
 - (d) Aerial Mapping shall meet National Mapping Standards for 2-foot contour intervals.
- D. Records. Survey data shall be recorded in accordance with recognized professional surveying standards. Original field notes, computations, and other surveying data shall be recorded on electronic data collectors or in standard field books and must be of sufficient quality to enable the Contractor to prepare accurate record drawings as required by the Contract Documents.
- E. Cost. Unless otherwise called for by the Contract Documents, the cost of all material, equipment, and labor required for surveys for the layout of work and quantity surveys shall be included in the Schedule of Pay Items for items of work requiring the surveys. No additional compensation shall be made to the Contractor for this Work.

3.2 SCHEDULE

- A. Estimated Schedule. Within 21 Days after the issuance of the Notice of Award, Contractor shall prepare a Project schedule and shall submit this to the Engineer for Approval. The receipt or Approval of any schedules by the Engineer or the City shall not in any way relieve the Contractor of its obligations under the Contract Documents. The Contractor is fully responsible to determine and provide for any and all staffing and resources at levels which allow for good quality and timely completion of the Project. Contractor's failure to incorporate all elements of Work required for the performance of the Contract or any inaccuracy in the schedule shall not excuse the Contractor from performing all Work required for a completed Project within the specified Contract time period. If the required schedule is not received by the time the first payment under the Contract is due, Contractor shall not be paid until the schedule is received, reviewed and accepted by the Engineer.
- B. Schedule Contents. The schedule shall indicate the beginning and completion dates of all phases of construction; critical path for all critical, sequential time related activities; and "float time" for all "slack" or "gaps" in the non-critical activities. The schedule shall clearly identify all staffing and other resources which in the Contractor's judgment are needed to complete the Project within the

time specified for completion. The overall Project Schedule duration shall be within the Contract time.

- C. Weather Allowance. The schedule shall allow adequate time for inclement weather.
- D. Schedule Updates. Contractor shall continuously update its construction schedule. Contractor shall submit an updated and accurate construction schedule to the Engineer monthly when requested to do so by Engineer. Contractor shall also submit schedules showing a three week detailed look-ahead at bi-weekly meetings conducted with the City. The Engineer may withhold progress payments or other amounts due under the Contract Documents if Contractor fails to submit an updated and accurate construction schedule.

3.3 TEMPORARY FIELD OFFICE

NOT USED.

3.4 PROTECTION OF WORK AND PROPERTY

- A. All traffic detector loops, fences, walls, culverts, monuments, or other obstructions (except property line monuments within five (5) feet of the centerline of the mains) which are removed, damaged, or destroyed in the course of the Work, shall be replaced or repaired to the original condition at no additional cost to City. Contractor shall be responsible for the cost to repair, replace, relocate, and replacement of utilities whether or not those obstructions have been shown on the Plans, unless otherwise stated herein. It is then the Contractor's responsibility to employ at its expense a Licensed Land Surveyor to restore all property line monuments located more than five (5) feet from the centerline of the mains, which are destroyed or obliterated. Property line monuments located within five (5) feet of the centerline of the mains will be replaced by the City at no expense to the Contractor, provided the City is notified at least 48 hours before the property line monuments are damaged.
- B. Contractor shall provide such heat, covering, and enclosures as are necessary to protect all Work, materials, equipment, appliances, and tools against damage by weather conditions.
- C. Contractor shall take adequate precautions to protect existing sidewalks, curbs, pavements, utilities, and other adjoining property and structures, and to avoid damage thereto, and Contractor shall repair any damage thereto caused by the Work operations. Contractor shall:
 - 1. Enclose the working area with a substantial barricade, and arrange work to cause minimum amount of inconvenience and danger to the public.
 - 2. Provide substantial barricades around any shrubs or trees indicated to be preserved.

3. Deliver materials to the Project site over a route designated by the Engineer.
 4. Provide any and all dust control required and follow the Applicable air quality regulations as appropriate. If the Contractor does not comply, the City shall have the immediate authority to provide dust control and deduct the cost from payments to the Contractor.
 5. Confine Contractor's apparatus, the storage of materials, and the operations of its workers to limits required by law, ordinances, permits, or directions of the Engineer. Contractor shall not unreasonably encumber the Project site with its materials.
 6. Take care to prevent disturbing or covering any survey markers, monuments, or other devices marking property boundaries or corners. If such markers are disturbed by accident, they shall be replaced by a civil engineer or land surveyor acceptable to the City, at no cost to the City.
 7. Ensure that existing facilities, fences and other structures are all adequately protected and that, upon completion of all Work, all facilities that may have been damaged are restored to a condition acceptable to the City.
 8. Preserve and protect from injury all buildings, pole lines and all direction, warning and mileage signs that have been placed within the right-of-way.
 9. At the completion of work each day, leave the Project site in a clean, safe condition.
 10. Comply with any approved stage construction and traffic control plans. Access to residences and businesses shall be maintained at all times, unless otherwise permitted in writing by the City.
 11. Cover and or protect work and project site as may be required to prevent or mitigate schedule delay and to allow work to proceed during wet weather or wet conditions.
- D. These precautionary measures will apply continuously and not be limited to normal working hours. Full compensation for the Work involved in the preservation of life, safety and property as above specified shall be considered as included in the prices paid for the various contract items of Work, and no additional allowance will be made therefore.
- E. Should damage to persons or property occur as a result of the Work, Contractor shall be responsible for proper investigation, documentation, including video or photography, to adequately memorialize and make a record of what transpired. The City shall be entitled to inspect and copy any such documentation, video, or photographs.

3.5 SITE CONDITIONS SURVEYS

A. Work Included.

Contractor shall conduct thorough pre-construction and post-construction site condition surveys of the entire project area. Site Conditions surveys shall include written documentation of the conditions found, as well as photographs and video recordings of the area within at least 80 feet of any construction area and staging area. The written notes, photographs, and video shall be suitable for forensic purposes to resolve any damage claims that may arise as a result of construction.

B. Submittals.

1. Written documentation of site condition survey at pre-construction and post-construction.
2. Photographs as described herein of pre-construction and post-construction conditions.
3. Video recordings as described herein of pre-construction and post-construction conditions.
4. Submittals shall be made within three days of the surveys. All post-construction data shall be submitted prior to the final project inspection.

C. Site Condition Written Documentation.

Written documentation shall include the time, date, and conditions under which the site survey was made. The documentation shall note the condition of structures, pavement, sidewalks, utilities, fences, and etc. within the work areas.

D. Photographs & Video Recording.

1. General – Prior to starting Work, Contractor shall provide a video recording of the project site. Contractor shall take enough photographs during each site survey to provide a record of conditions existing prior to construction and conditions after construction. Pre-construction video and photographs shall be taken prior to any construction or mobilization of equipment, but not more than one week prior to actual start of work. The pre-construction photographs may be staged at different times to match the progression of the Work.
2. The photographs shall document existing damage to public and private facilities, both prior to and after construction. Conditions to be documented include, but are not limited to: sidewalk cracks, broken curbs, separated property walls, improvements within public right-of-ways, access roads used, utility covers and markings, signs, pavement striping, pavement, unique or unusual conditions, adjacent driveways, landscaping, survey markers, and any feature directed by the Engineer. Private property that is adjacent to the public right-of-way shall be documented to the extent visible from the public right-of-way.

3. Photographs shall include items to indicate scale, as needed. In particular, scales or other items shall be laid next to close ups of structural cracks and other damaged areas being recorded. Scaling shall also be used to document elevation differences, as needed.
4. One set of color prints and the preconstruction site video shall be submitted. Additional sets shall be available for reviewing in settling any construction disputes. A set of photos shall also be furnished in electronic format. The resolution shall be at least equal to 7 mega-pixels. All photos shall be documented as to time and date taken, photographer, project number, location, and orientation. Documentation shall include a brief description of objects photographed.

E. Video Recording.

1. Video recordings shall document the conditions of the entire area affected by construction, as well as nearby structures and facilities. The general documentation requirements for videos are the same as for photographs. Video recorders shall accurately and continuously record the time and date.
2. Video recordings shall include an audio portion made simultaneously during the videoing. The audio recording shall describe the location, time, orientation, and objects being recorded. Special commentary shall be provided for unusual conditions or damage noted.
3. Video equipment shall be capable of producing high resolution images and shall have zoom capabilities.
4. Video recordings shall provide an overall picture of the sites and shall provide detailed images of damaged areas. Video shall extend to the maximum height of structures.
5. The Engineer shall have the right to reject any audio video recordings submitted with unintelligible audio, uncontrolled pan or zoom, or of poor quality. Video recordings shall be repeated when rejected.
6. Video recordings shall be submitted with labels indicating the project, date, recorder, and other pertinent information. Recordings shall be submitted on standard DVDs in a standard format.

F. Timing.

Contractor shall provide written notice of the time scheduled for the site conditions survey and the place it is to begin. Contractor shall obtain the Engineer's concurrence prior to beginning the condition survey. The Engineer reserves the right to cancel the survey due to weather conditions or other problems. Videoing shall be done during times of good visibility and no videoing or photography shall be done during periods of visible precipitation or when standing water obscures pavement. Contractor shall provide the Engineer with

an opportunity to have a representative present when taking the photos and provide guidance during photographing.

G. Site Surveyor.

The site condition surveyor(s) shall be experienced in construction and potential damage concerns. The site condition surveyor(s) shall be familiar with the photography and video equipment being used.

H. Field Quality Control.

Prior to submitting videos and photographs, the Contractor shall spot check the photos and videos in the field to insure they accurately reflect the actual conditions and to insure they are correctly labeled.

I. Soils Compaction Testing.

1. All soils compaction testing will be done by a licensed geotechnical engineer furnished by the City. Soils compaction testing will be done for all footings and foundations prior to placement of rebar or concrete.
2. For pipeline construction, soil compaction testing will be done at 100-foot intervals or as ordered by the project soils/geotechnical report at the bottom of the trench prior to placement of pipe bedding; at the top of the pipe bedding above the pipe; every two vertical feet of trench backfill or as otherwise ordered by the project soils/geotechnical report; at the top of the trench backfill, which could be the bottom of the pavement section; and at the top of the aggregate base prior to pavement construction.

3.6 SUBMITTAL REQUIREMENTS FOR MANUALS AND RECORD DRAWINGS

A. General. The Contractor shall furnish all materials and perform all Work required for furnishing submittals to City in accordance with Contract Documents. The Contractor shall submit Project Record Drawings, Technical Manual, Spare Parts, and other required items within 5 days following completion of project construction, and prior to Contractor's request for Project Acceptance.

B. Technical Manuals.

1. The Contractor shall submit technical operation and maintenance information for each item of mechanical, electrical and instrumentation equipment in an organized manner in the Technical Manual. It shall be written so that it can be used and understood by City's operation and maintenance staff.
2. The Technical Manual shall be subdivided first by specification section number; second, by equipment item; and last, by "Category." The Contractor shall furnish to City four (4) identical Technical Manuals. Each set shall consist of one or more volumes, each of which shall be bound in a standard binder.

- C. Spare Parts List - The Contractor shall furnish to City six (6) identical sets of spare parts information for all mechanical, electrical, and instrumentation equipment. The spare parts list shall include the current list price of each spare part. The spare parts list shall include those spare parts which each manufacturer recommends be maintained by City in inventory. Each manufacturer or supplier shall indicate the name, address, and telephone number of its nearest outlet of spare parts to assist City in ordering. The Contractor shall cross-reference all spare parts lists to the equipment numbers designated in the Contract Documents. The spare parts lists shall be bound in standard size, 3-ring binder.
- D. Record Drawings
1. The Contractor shall maintain one record set of Drawings at the Site. On these, it shall mark all Project conditions, locations, configurations, and any other changes or deviations which may vary from the information represented in the original Contract Documents, including buried or concealed construction and utility features which are revealed during the course of construction. Special attention shall be given to recording the horizontal and vertical location of all buried utilities that differ from the locations indicated, or which were not indicated on the Contract Drawings. Said record drawings shall be supplemented by any detailed sketches as necessary or directed to fully indicate the Work as actually constructed. These master record drawings of the as-built conditions, including all revisions made necessary by Addenda and Change Orders shall be maintained up-to-date during the progress of the Project. Red ink shall be used for alterations and notes. Notes shall identify relevant Change Orders by number and date.
 2. For all Projects involving the installation of any pipeline, Contractor shall survey and record the top of the pipe at a minimum of every 100 linear feet, and at each bend, recording both the horizontal and vertical locations.
 3. Record drawings shall be accessible to City's Representative at all times during the construction period. The record drawings shall be kept up to date and will be checked by the City prior to each progress payment. Failure on the Contractor's part to keep record drawings current could result in withholding partial payment.
 4. Upon Completion of the Project and as a condition of final acceptance, the Contractor shall finalize and deliver a complete set of Record Drawings to City's Representative. The information submitted by the Contractor will be assumed to be correct, and the Contractor shall be responsible for, and liable to City, for the accuracy of such information, and for any errors or omissions which may or may not appear on the Record Drawings.
- E. Cost. Unless otherwise called for by the Contract Documents, the cost of all material, equipment, and labor required to complete the Manuals and Record Drawings shall be included in Contractor's bid and distributed in the Schedule of Pay. No additional compensation shall be made to the Contractor for this Work.

3.7 MATERIALS

A. Materials to be Furnished by the Contractor

1. Inspection of Materials. Materials furnished by the Contractor which will become a part of the Project shall be subject to inspection at any one or more of the following locations, as determined by City's Representative: at the place of production or manufacture, at the shipping point, or at the site of the Work. To allow sufficient time to provide for inspection, the Contractor shall submit to City's Representative, at the time of issuance, copies of purchase orders or other written instrument confirming procurement of the materials, including drawings and other pertinent information, covering materials on which inspection will be made.
2. No later than fourteen (14) Days prior to manufacture of material, Contractor shall inform City's Representative, in writing, the date the material is to be manufactured.
3. Contractors Obligations. The inspection of materials at any of the locations specified above or the waiving of the inspection thereof shall not impact whether the materials and equipment conform to the Contract Documents. Contractor will not be relieved from furnishing materials meeting the requirements of the Contract Documents due to City's inspection or lack of inspection of the equipment or materials. Acceptance of any materials will be made only after materials are installed in the Project.
4. Cost. Unless otherwise called for by the Contract Documents, the cost of all material, equipment, and labor required to accommodate City's testing efforts, including any travel required by Contractor's forces, shall be included in Contractor's bid and distributed in the Schedule of Pay Items related to the materials requiring testing. No additional compensation shall be made to the Contractor for this Work.

3.8 LOCAL CONDITIONS AND REQUIREMENTS

A. Access to Work and Haul Routes

1. General. All work on the rights-of-way necessary for access to the Site shall be performed by the Contractor. Contractors anticipated Haul Routes shall be in compliance with the City's approved Truck Routes available from the Engineer.
2. Access, Damage, Restoration. The Contractor shall make his own investigation of the condition of available public or private roads and of clearances, restrictions, bridge-load limits, permit or bond requirements, and other limitations that affect or may affect transportation and ingress or egress at the Site.
3. The Contractor shall maintain and repair any damage arising out of Contractor's operations to all roads used during construction of the

Project, and upon completion of all Work, but prior to final acceptance, the roads shall be restored to their original condition. Prior to using any road for access to the Site, the Contractor shall conduct a photograph and/or video survey of the roadway with a copy submitted to City's Representative.

4. Cost. Unless otherwise called for by the Contract Documents, the cost of all material, equipment, and labor required to complete this Work, shall be included in Contractor's bid and distributed in the Schedule of Pay Items. No additional compensation shall be made to the Contractor for this Work.
- B. Power. Contractor shall provide at its own expense all necessary power required for operations under the contract. The Contractor shall provide and maintain in good order such modern equipment and installations as shall be adequate in the opinion of the Engineer to perform in a safe and satisfactory manner the Work required by the contract.
- C. Construction Water.
1. Construction water shall not be used for purposes other than those required to satisfactorily complete the contract.
 2. Construction recycled water will be made available to the contractor from one of three fill locations within the city limits. If there is a need for construction recycled water during construction, the contractor shall apply for a city construction recycled water meter at the city hall finance counter prior to the beginning of work. A security deposit of \$2,000 is required for the construction water meter from which the meter rental fee and cost of water will be deducted. If the rental fee and the water costs exceed the \$2,000.00 deposited, an invoice will be issued to the contractor for payment.
 3. Construction potable water will only be made available to the contractor if it can be demonstrated that recycled water cannot be used for the construction activities. potable water will be made available from existing city fire hydrant(s) nearest the proposed construction site as approved by the engineer, or by such other means as may be expressly approved in writing by the engineer. If there is a need for water during construction, the contractor shall apply for a city construction water meter at the city hall finance counter prior to the beginning of work. a security deposit of \$2,000 is required for the construction water meter from which the meter rental fee and cost of water will be deducted. If the rental fee and the water costs exceed the \$2,000.00 deposited, an invoice will be issued to the contractor for payment.
 4. All required water, all work and materials required for obtaining, pumping, transporting and applying and otherwise disposing of said water shall be in an approved manner and shall be performed by, and at the expense of the contractor and no extra or separate compensation will be made thereof.

D. Operation of Existing Water Facilities

1. The Contractor shall not operate any of the existing water systems, including pumps, motors, valves, and hydrants, but shall contact the City two (2) working days in advance with a list and location of the water system facilities that will require operating, opening, stopping, or closure by the City.
2. At the option of the Engineer, the Contractor may be permitted to operate valves for the purpose of making connections to existing mains. The City will perform all notification to existing customers regarding temporary loss of service.
3. Contractor shall submit a request on City's standard form for any shut-down of existing water facilities.

E. Construction at Existing Utilities

1. General. Where the Work to be performed crosses or otherwise interferes with water, sewer, gas, or oil pipelines; buried cable; or other public or private utilities, the Contractor shall perform construction in such a manner so that no damage will result to either public or private utilities. It shall be the responsibility of the Contractor to determine the actual locations of, and make accommodations to maintain, all utilities.
2. Permission, Notice and Liability. Before any utility is taken out of service, permission shall be obtained by the Contractor from the owner. The owner, any impacted resident or business owner and the City Representative will be advised of the nature and duration of the utility outage as well as the Contractor's plan for providing temporary utilities if required by the owner. The Contractor shall be liable for all damage which may result from its failure to maintain utilities during the progress of the Work, and the Contractor shall indemnify City as required by the Contract Documents from all claims arising out of or connected with damage to utilities encountered during construction; damages resulting from disruption of service; and injury to persons or damage to property resulting from the negligent, accidental, or intentional breaching of utilities.
3. Cost. Unless otherwise called for by the Contract Documents, the cost of all material, equipment, and labor required to complete this Work, shall be included in Contractor's bid and distributed in the Schedule of Pay Items. No additional compensation shall be made to the Contractor for this Work.

F. Traffic Control

1. General. Contractor shall abide by traffic control plans approved by the City.
2. Protections. Roads subject to interference by the Work shall be kept open or suitable temporary passages through the Work shall be provided and

maintained by the Contractor. The Contractor shall provide, erect, and maintain all necessary barricades, suitable and sufficient flasher lights, flag persons, danger signals, and signs, and shall take all necessary precautions for the protection of the Work and the safety of the public. No construction work along public or private roads may proceed until the Contractor has proper barricades, flasher lights, flag persons, signals, and signs in place at the construction site.

3. Cost. Unless otherwise called for by the Contract Documents, the cost of all material, equipment, and labor required to complete this Work, shall be included in Contractor's bid and distributed in the Schedule of Pay Items. No additional compensation shall be made to the Contractor for this Work.

G. Cleaning Up

1. Contractor at all times shall keep premises free from debris such as waste, rubbish, and excess materials and equipment. Contractor shall not store debris under, in, or about the premises. Contractor shall also clean all asphalt and concrete areas to the degree necessary to remove oil, grease, fuel, or other stains caused by Contractor operations or equipment, including all USA markings. The use of water, resulting in mud on streets, will not be permitted as substitute for sweeping or other methods. Dust control may require having a water truck onsite for the duration of the project, and/or use of temporary hoses and pipelines to convey water.
2. Contractor shall fully clean up the site at the completion of the Work. If the Contractor fails to immediately clean up at the completion of the Work, the City may do so and the cost of such clean up shall be charged back to the Contractor.

3.9 ENVIRONMENTAL QUALITY PROTECTION

A. Environmental Conditions

NOT USED.

B. Landscape and Vegetation Preservation

1. General. The Contractor shall exercise care to preserve the natural landscape and vegetation, and shall conduct operations so as to prevent unnecessary destruction, scarring, or defacing of the natural surroundings in the vicinity of the Work.
2. Damage and Restoration. Movement of crews and equipment within the rights-of-way and over routes provided for access to the Work shall be performed in a manner to prevent damage to property. When no longer required, construction roads shall be restored to original contours.
3. Upon completion of the Work, and following removal of construction facilities and required cleanup, land used for construction purposes and

not required for the completed installation shall be scarified and regraded, as required, so that all surfaces are left in a condition that will facilitate natural revegetation, provide for proper drainage, and prevent erosion.

4. Cost. Unless otherwise called for by the Contract Documents, the cost of all material, equipment, and labor required to complete this Work, shall be included in Contractor's bid and distributed in the Schedule of Pay Items. No additional compensation shall be made to the Contractor for this Work.

C. Protected Species

1. General. If, in the performance of the Work, evidence of the possible occurrence of any State or Federally listed threatened or endangered plant or animal is discovered, the Contractor shall notify the City Representative immediately, giving the location and nature of the findings. Written confirmation of the evidence, location and nature of the findings shall be forwarded to City within 2 Days.
2. Procedures. The Contractor shall immediately cease all construction activities in the immediate area of the discovery to the extent necessary to protect the endangered plant or animal.

If directed by the City Representative, Contractor will refrain from working in the immediate area, suspend the Work in its entirety, or alter its performance to ensure full compliance with all applicable permits, laws and regulations. Any City directed changes to the Work as a result of a siting will be pursuant to the Contract Documents.

3. False Siting. Any costs or delays incurred by City or the Contractor due to unreasonable or false notification of an endangered plant or animal will be borne by the Contractor.
4. Cost. Unless otherwise called for by the Contract Documents, the cost of all material, equipment, and labor required to comply with this paragraph, shall be included in Contractor's bid and distributed in the Schedule of Pay Items. No additional compensation shall be made to the Contractor for this Work.

D. Preservation of Historical and Archeological Resources

1. General. If, in the performance of the Work, Contractor should unearth cultural resources (for example, human remains, animal bones, stone tools, artifacts and/or midden deposits) through excavation, grading, watering or other means, the Contractor shall notify the Construction/Archeological Monitor and/or the City Representative immediately, giving the location and nature of the findings. Written confirmation of the evidence, location and nature of the findings shall be forwarded to the Construction/Archeological Monitor and/or City within 2 Days.

2. Procedures. The Contractor shall immediately cease all construction activities in the immediate area of the discovery to the extent necessary to protect the cultural resource.

If directed by the City Representative, Contractor will refrain from working in the immediate area, suspend the Work in its entirety, or re-sequence and/or alter its performance to ensure full compliance with all applicable permits, laws and regulations. Should the presence of cultural resources be confirmed, the Contractor will assist the City Representative and the Construction/Archeological Monitor in the preparation and implementation of a data recovery plan. The Contractor shall provide such cooperation and assistance as may be necessary to preserve the cultural resources for removal or other disposition. Any City directed changes to the Work as a result of the cultural resource will be pursuant to the Contract Documents.

3. Contractor's Liability. Should Contractor, without permission, injure, destroy, excavate, appropriate, or remove any cultural resource on or adjacent to the Site, it will be subject to disciplinary action, arrest and penalty under applicable law. The Contractor shall be principally responsible for all costs of mitigation and/or restoration of cultural resources related to the unauthorized actions identified above. Contractor shall be required to pay for unauthorized damage and mitigation costs to cultural resources (historical and archeological resources) as a result of unauthorized activities that damage cultural resources and shall indemnify City pursuant to the Contract Documents.
4. Cost. Unless otherwise called for by the Contract Documents, the cost of all material, equipment, and labor required to comply with this paragraph, shall be included in Contractor's bid and distributed in the Schedule of Pay Items. No additional compensation shall be made to the Contractor for this Work.

E. Dust and Pollution Control

1. Contractor shall provide all necessary material, equipment and labor to prevent and control the emission of dust and any other potential pollutant on site. Contractor shall remove construction caused debris from streets and sidewalks as directed by the Engineer.
2. Contractor shall not discharge into the atmosphere from any source smoke, dust or other air contaminants in violation of the law, rules, and regulations of the governing agency.
3. Cost. Unless otherwise called for by the Contract Documents, the cost of all material, equipment, and labor required to comply with this paragraph, shall be included in Contractor's bid and distributed in the Schedule of Pay Items. No additional compensation shall be made to the Contractor for this Work.

F. Management of Storm, Surface and Other Waters

1. Storm water, surface water, groundwater, and nuisance, or other waters may be encountered at various times during construction of the Project. Federal and State laws require the City and its contractors to manage such waters pursuant to the requirements of California State Water Resources Control Board Order Number 2009-0009-DWQ, the Federal Clean Water Act, and the California Porter Cologne Water Quality Control Act. Contractor acknowledges that it has investigated the risk arising from such waters in conjunction with the Project, has prepared its Bid accordingly, and assumes any and all risks and liabilities arising therefrom.

2. The Contractor shall keep itself and all subcontractors, staff, and employees fully informed of and in compliance with all local, state and federal laws, rules and regulations that may impact, or be implicated by the performance of the Work including, without limitation, all applicable provisions of the City's ordinances regulating discharges of storm water; the Federal Water Pollution Control Act (33 U.S.C. § 1251 et seq.); the California Porter-Cologne Water Quality Control Act (Water Code § 13000 et seq.); and any and all regulations, policies, or permits issued pursuant to any such authority. These include, but are not limited to the San Francisco Bay Regional Water Quality Control Board Order No. R2-2015-0049 (NPDES Permit No. CAS 612008), and State Water Resources Control Board Order No. 2010-0014-DWQ, Order No. 2009-0009-DWQ, and Order No. 2012-0006-DWQ, and any amendment or renewal thereof ("Construction General Permit"). Contractor must perform all construction operations in such a manner as to comply, and ensure all subcontractors to comply, with all applicable Federal, State, and local laws, orders, and regulations concerning the control and abatement of water pollution; and all terms and conditions of any applicable permits issued for the Project. In the event there is a conflict between Federal, State, and local laws, regulations, and requirements, the most stringent shall apply.

3. Compliance with Construction General Permit. Contractor must comply with all aspects of the Construction General Permit, State Water Resources Control Board (State Board) Water Quality Order No. 2009-0009-DWQ, as amended by Order Nos. 2010-0014-DWQ and 2012-0006-DWQ, and any amendment or renewal thereof (NPDES CAS000002), for all projects that involve construction on or disturbance of one acre or more of land or which are part of a larger common plan of development or sale.
 - (a) Permit registration. Unless otherwise specified in the Special Conditions, Contractor must prepare the Notice of Intet for coverage under the Construction General Permit and all Permit Registration Documents (PRDs), including but not limited to the Storm Water Pollution Prevention Plan (SWPPP), as those terms are defined in the Construction General Permit. Contractor must coordinate submittal of all PRDs with th eCity's Legally Responsible Person and/or Authorized Signatory, as those terms are defined in the Construction General Permit. The Contractor

must submit the PRDs, including the SWPPP to the City Representative for review not less than fifteen (15) Days prior to the start of on- site construction work. City will file the Notice of Intent and PRDs and pay the filing fee.

- (b) Before any Construction General Permit related documents may be submitted to the State Board or implemented on the Project site, they must first be reviewed and accepted by City. Acceptance by the City does not relieve the Contractor from ensuring such documents comply with all laws applicable laws, regulations, and orders.
- (c) Contractor must ensure that the SWPPP is developed by a Qualified SWPPP Developer and implemented by a Qualified SWPPP Practitioner as those terms are defined in the Permit. Contractor must implement the SWPPP and all other provisions of the Construction General Permit, including the monitoring and reporting requirements, preparing and submitting all reports, plans, inspections, and monitoring information in compliance with the Construction General Permit. The SWPPP must include industry standard requirements for water quality control including but not be limited to the following:
 - (1) Sediment and erosion control measures to manage sediment and erosion including vegetative practices, structural control, silt fences, straw dikes, sediment controls or operator controls as appropriate. Storm water management measures shall be instituted as required, including velocity dissipaters, and solid waste controls shall address controls for building materials and offsite tracking of sediment.
 - (2) Wastewater and storm water management controls to divert offsite surface flows around the Project site and to divert surface flows within the Project area away from areas of open earth or stockpiles of building and other materials. Wastewater from general construction activities, such as drain water collection, aggregate processing, concrete batching, drilling, grouting, or other construction operations, shall not enter flowing or dry watercourses without having met the authorized non-storm water discharge requirements listed in State Board Water Quality Order No. 2009-0009-DWQ, Section III.C., including proper notification to the Regional Water Board.
 - (3) Pollution prevention measures including methods of dewatering, unwatering, excavating, or stockpiling earth and rock materials which include prevention measures to control silting and erosion, and which will intercept and settle any runoff of sediment-laden waters.

- (4) Turbidity prevention measures for prevention of excess turbidity including, but are not restricted to, intercepting ditches, settling ponds, gravel filter entrapment dikes, flocculating processes, recirculation, combinations thereof, or other approved methods that are not harmful to aquatic life. All such wastewaters discharged into surface waters, shall contain the least concentration of settleable material possible, and shall meet all conditions of section 402, the National Pollutant Discharge Elimination System (NPDES) permit.
 - (5) Overall construction site management measures to address changes at the Project site as the Project moves through different phases and changes that account for rainy and dry season management practices.
 - (6) Pollution control measures and construction activity methods that will prevent entrance, or accidental spillage, of solid matter, contaminants, debris, or other pollutants or wastes, into streams, flowing or dry watercourses, lakes, wetlands, reservoirs, or underground water sources. Such pollutants and wastes include, but are not restricted to: refuse, garbage, cement, sanitary waste, industrial waste, hazardous materials, radioactive substances, oil and other petroleum products, aggregate processing, tailings, mineral salts, and thermal pollution.
 - (7) Control measures for stockpiled or deposited materials prohibiting the stockpile or deposit of excavated materials, or other construction materials, near or on stream banks, lake shorelines, or other watercourse perimeters where they can be washed away by high water or storm runoff, or can, in any way, encroach upon the watercourse.
 - (8) Develop and implement a Rain Event Action Plan (REAP), if required, that must be designed and implemented to protect all exposed portions of the site 48 hours prior to any likely precipitation event.
 - (9) Monitoring, reporting and record keeping, as necessary to achieve compliance with applicable Permit requirements, including but not limited to annual reports and rain event reports.
- (d) City retains the right to procure and maintain coverage under the Construction General Permit for the Project site if the Contractor fails to draft a SWPPP or other Construction General Permit related document, or fails to proceed in a manner that is satisfactory to City. City reserves the right to implement its own SWPPP at the Project site, and hire additional contractors to maintain compliance. Whether Contractor has adequately

maintained compliance with the Construction General Permit shall be City's sole determination. In the event that Contractor has failed or is unable to maintain compliance with the Construction General Permit, any costs or fines incurred by City in implementing a SWPPP, or otherwise maintaining compliance with the Construction General Permit shall be paid by the Contractor.

4. For those Work sites where construction activity results in the disturbance of less than one acre of total land area and/or do not need coverage under the Construction General Permit, the Contractor shall be responsible for preparing and implementing construction industry best management practices to eliminate or reduce the discharge of pollutants from construction sites, such as the best management practices set forth in the CASQA Construction BMP Handbook.
5. In addition to compliance with the Permit, Contractor shall comply with the lawful requirements of any applicable municipality, district, drainage district, flood control district, and other local agencies regarding discharges of storm water, surface water, groundwater or other nuisance waters off of the Project site.
6. Contractor violations.
 - (a) Failure to implement the SWPPP or otherwise comply with the Construction General Permit or local state and federal laws is a violation of this Contract. Notwithstanding any other indemnity contained in this Agreement, Contractor agrees to indemnify, defend – with counsel acceptable to the City – and hold harmless the City, its officials, officers, agents, employees and authorized volunteers from and against any and all claims, demands, losses or liabilities of any kind or nature which the City, its officials, officers, agents, employees and authorized volunteers may sustain or incur for noncompliance with the laws, regulations, and ordinances listed above, arising out of or in connection with the Work, except for liability resulting from the sole established negligence, willful misconduct or active negligence of the City, its officials, officers, agents, employees or authorized volunteers.
 - (b) City reserves the right to defend any enforcement action or civil action brought against the City for Contractor's failure to comply with any applicable water quality law, regulation, or policy. Contractor hereby agrees to be bound by, and to reimburse the City for the costs associated with, any enforcement action and/or settlement reached between the City and any relevant enforcement entity.
 - (c) City may seek damages from Contractor for delay in completing the Contract in accordance with the Contract Documents, caused by Contractor's failure to comply with the the laws, regulations and

policies described in this Article, or any other relevant water quality law, regulation, order, or policy.

- (d) If noncompliance with any relevant law, regulation or permit, order, or policy occurs, the Contractor shall report this to the City Representative immediately, with the specific information submitted in writing within 2 Days. Consistent violations of applicable Federal, State, or local laws, orders, regulations, or Water Quality Standards may result in City stopping all site activity until compliance is ensured. The Contractor shall not be entitled to any change in Contract Price or Contract Times, claim for damage, or additional compensation by reason of such a work stoppage. Corrective measures required to bring activities into compliance shall be at the Contractor's expense.

7. Oil storage tanks management.

- (a) Storage tank placement. All oil or other petroleum product (hereinafter referred to collectively as oil) storage tanks shall be placed at least 20 feet from streams, flowing or dry watercourses, lakes, wetlands, reservoirs, and any other water source.
- (b) Storage area dikes. Storage areas shall be diked at least 12 inches high or graded and sloped to permit safe containment of leaks and spills equal to the capacity of all tanks and/or containers located within each area, plus a sufficient amount of freeboard to contain the 25-year rainstorm.
- (c) Diked area barriers. Diked areas shall have an impermeable barrier at least 10 mils thick. Areas used for refueling operations shall have an impermeable liner at least 10 mils thick buried under 2 to 4 inches of soil.
- (d) Spill Prevention Control and Countermeasure Plan (SPCC). Where the location of a construction site is such that oil from an accidental spillage could reasonably be expected to enter into or upon the navigable waters of the United States or adjoining shorelines, and the aggregate storage of oil at the site is over 1,320 gallons or a single container has a capacity in excess of 660 gallons, the Contractor shall prepare an SPCC Plan. The Contractor shall submit the SPCC Plan to the Engineer at least 30 days prior to delivery or storage of oil at the site. The Plan must have been reviewed and certified by a registered professional engineer in accordance with 40 C.F.R., part 112

8. Underground tank prohibition. The Contractor shall not use underground storage tanks.

9. Construction safety standards. The Contractor shall comply with the sanitation and potable water requirements of Section 7 of United States

Bureau of Reclamation's publication "Reclamation Safety And Health Standards."

10. Other Permits.
 - (a) Other permits applicable to the Project are listed in the Special Conditions. The Contractor shall obtain all other necessary licenses and permits.
 - (b) Monitoring. The Contractor is required to conduct monitoring in order to meet the requirements of the permits, which may include sampling, testing and inspections.
 - (c) Recordkeeping. The Contractor shall retain all records and data required by the permits for the time specified in the contract.
11. Cost. Except as specified herein, the cost of complying with this section shall be included in the Schedule of Pay Items for work which necessitate the water pollution prevention measures required by this paragraph.

END OF GENERAL REQUIREMENTS

EXHIBIT "A"

CHANGE ORDER FORM



City of Milpitas
455 E. Calveras Boulevard
Milpitas, California 93035

CONTRACT CHANGE ORDER NO. ____

Date: [INSERT]

To: [CONTRACTOR NAME]

[ADDRESS]

[ADDRESS]

Attn: [CONTRACTOR REP]

Project: [INSERT]

This Change Order covers changes to the contract as described herein. The Contractor shall construct, furnish equipment and materials, and perform all work as necessary or required to complete the Change Order items for the amount agreed upon between the Contractor and City of Milpitas and set forth herein.

Item No.	Description of Changes	Increase/ (Decrease) in Contract Amount	Contract Time Extension, Days
1			
2			
	Totals	\$	

Original Contract Amount:	\$XX.00
Change by Previous Change Order(s):	\$XX.00
Contract Price Prior to this Change Order:	\$XX.00
Current Change Order Amount:	\$XX.00
Revised Contract Amount including this Change Order:	\$XX.00

The Contract Price and Contract Time shall be adjusted as set forth above. The undersigned Contractor approves the foregoing Change Order as to the changes, if any, in the contract price specified for each item including any and all supervision costs and other miscellaneous costs relating to the change in work, and as to the extension of time allowed, if any, for completion of the entire work on account of said Change Order. The Contractor agrees to furnish all labor and materials and perform all other necessary work, inclusive of the directly or indirectly related to the approved time extension, required to complete the Change order items. This document will become a supplement of the contract and all provisions will apply hereto. It is understood that the Change Order shall be effective when approved by the City.

Contractor accepts the terms and conditions stated above as full and final settlement of any and all claims arising out of or related to the subject of this Change Order and acknowledges that the compensation (time and cost) set forth herein comprises the total compensation due for the work or change defined in the Change Order, including all impact on any unchanged work. By signing this Change Order, the Contractor acknowledges and agrees that the stipulated compensation includes payment for all Work contained in the Change Order, plus all payment for any acceleration or interruption of schedules, extended overhead costs, delay, and all impact or cumulative impact on all Work under this Contract. The signing of this Change Order acknowledges full mutual accord and satisfaction for the change and that the stated time and/or cost constitute the total equitable adjustment owed the Contractor as a result of the change. The Contractor hereby releases and agrees to waive all rights, without exception or reservation of any kind whatsoever, to file any further claim or request for equitable adjustment of any type, for any reasonably foreseeable cause that shall arise out of, or as a result of, this Change Order and/or its impact on the remainder of the Work under the Contract.

Accepted:

	_____ (Signature) Contractor's Authorized Representative	_____ Date
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Recommended:

	_____ (Signature) Tony Ndah, Director of Public Works	_____ Date
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Approved:

	_____ (Signature) Steven G. McHarris, City Manager	_____ Date
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This Contract Change Order consists of **2 pages** and any exhibits attached to this Contract Change Order shall not be part of the Contract Change Order unless specifically initialed by or on behalf of both the Contractor and the City of Milpitas.

Contract Change Order #

Site	Sidewalk Location	Size	Sidewalk Total Sq. Ft. Per Site	Curb/Gutter (LF)	Grind
1	901-1039 Chipman Dr	4x20 4x23	172		
2	62 Vienna Dr	5x51	255	51 LF C&G	
3	901 Calaveras Blvd	7x19	133		
4	750 Sequioa Dr	Grind			X
5	329 Norwich Ave	4x28	112	28 LF C&G	
6	199 Balboa Dr	4x8	32		
7	247 Buskirk St	Grind			X
8	1350 Daniel Ct	10x4	40		
9	1803 Yosemite Dr	Grind			X2
10	521 Marylinn Dr	4x8	32		
11	Pinewood Ct	4x25	100		
12	813 Las Lomas	4x28	112		
13	757 Las Lomas	4x7	28		
14	375 Smithwood St	4x6	24		
15	275 Enriquez	4x62	248		
16	620 Calle Del Prado	4X100 4x6	424		
17	490 Singley	4x325	1300		
18	1690 Valmy	4x40	160		
19	889 Los Positos	4x10	40		
20	1550 Braly Ave	4x8	32		
21	1381 Mt Shasta Ave	4x8	32		
22	97 Lonetree Ct	4x5	20		
23	361 Perry St	6x12	72	12 LF C&G	
24	967 Whitcomb Ct	4x8 4x32	160		
25	300 Valmy St	4x17	68	17 LF C&G	
26	2327 Farmcrest St	Grind			X
27	2314 Farmcrest St	4x20	80		
28	2271 Lynwood Ter	4x20	80		
29	Lynwood Ter at Pinard St	4x112	448		

30	2253 Lynwood Ter	4x20 4x18	152		
31	Cascade St at Moulton Dr	4x10	40		
32	1109 Moulton Dr	4x20	80		
33	379 Gross St	4x8 4x14	88	8 LF Curb 14 LF Curb	
34	1394 Elkwood Dr	4x11	44		
35	1148 Edsel	4x53	212		
36	Belbrook Wy at Vienna Dr				
37	551 Hamilton Ave	4x36	144		
38	2255 Cuesta Dr	4x10	40		
39	415 Ferriera Ct	4x14	56		
40	1383 Mt Shasta	4x8	32		
41	1430 California Cir	4x12	48		
42	1493 Michael Ct Michael at Evans	4x8 6x12	104		
43	2002 Statford Dr	4x8	32		
44	1706 Clear Lake Ave	4x24	96		
45	464 Cestaric Dr 471 Cestaric Dr	4x76 4x20	384		
46	Across from 1015 Oregon Way Across from 1005 Oregon Way 1009 Oregon Way	4x16 4x12 4x20	192		
47	95 Piedmont Rd	4x8	32		
48	735 Berkshire Pl	4x8	32		
49	2112 Mesa Verde Dr	4x16	64		X
50	114 Piedmont Rd	4x20	80		
51	Santa Rita Dr at Los Pinos Santa Rita Dr at Los Pinos	4x9 4x4	52		
52	Santa Rita Dr	Grind			X
53	1651 N Milpitas Blvd	10x12	120		
54	2249 Farmcrest St			5 LF C&G	
55	533 Marylinn	4x12	48		

56	380 Monmouth Dr 380 Monmouth Dr 390 Monmouth Dr	4x20 4x8 4x24	208	52 LF Gutter	
57	1640 N Milpitas Blvd	9x25	225		
58	1816 Canton Dr	4x22 4x10	128	22 LF C&G 10 LF C&G	
59	1811 Canton Dr	4x12	48		
60	655 Stemel Ct	4x6	24		
61	368 Capella Way	Grind			X
62	235 Boulder St	4x16	64		
63	Roswell at Edsel	4X75	300	75 LF C&G	
64	593 Los Pinos Ave	4x9	36		
65	844 Horcajo St	4x25	100	25 LF C&G	
66	225 Butler St	Grind			X
67	1529 McCandless Dr	Grind			X
68	376 Donahe Dr	4x49	196		
69	52 Abel St	4x4	16		
70	750 Russel Ln	Grind			X
71	1051 Crescent Terrace	4x24	96		
72	2176 Blueridge Dr	4x18	72		
73	2151 Fieldcrest Dr	4x6	24		
74	2092 Blueridge Way	4x10	40		
75	292 Falcato Dr	4x24	96		
76	217 Autrey St	4x9	36		
77	292 S Temple Dr	4x11	44	11 LF C&G	
78	236 Rodrigues Ave	4x6	24		
79	902 Lauryn Ridge Ct	4x9	36	27 LF C&G	
80	132 Washington Dr	4x41	164		
81	SB Evans E of Park Victoria	4x32 4x4	144		
82	SB Evans N of Calle Oriente	4x10	40		X

83	SB Evans S of Calle Oriente	4x16 4x12 4x10 4x24 6x38	476	16 LF C&G	
84	SB Evans S of Michael	6x11 6x26 6x6	258		X
85	SB Evans S of Kennedy	4x6 4x4 4x20 4x4 4x4	152		
86	SB Evans N of Poppy	4x220 8x12 8x31	1224	22 LF C&G	
87	SB Piedmont S of Uriadas Ranch	6x10	60		
88	NB Piedmont S of Uridas Ranch	7x12 9x42		24 LF C&G	
89	SB Piedmont S of Aguilar	9x20 9x6 9x63 9x28 6x8 5x8 5x12 4x15 5x12			X
90	SB Piedmont N of Yosemite	4x18	72		X
91	SB Piedmont N of Bliss	4x14	56		
92	SB Piedmont N of Pinard	4x17	68		
93	NB N Park Victoria S of Hampton	4x27 4x16	172		
94	NB N Park Victoria N of London	4x42	168		

95	NB N Park Victoria S of Kirkwall	4x9 4x14	92		X
96	NB N Park Victoria S of Sussex	4x23	92		
97	504-528 Hamilton	4x170	680	170 LF C&G	
98	Robert Browne Park	13X13 9x14 4x39	451	39 LF C&G 13 LF C&G	X
99	909 Canada Dr	4X16	64		
100	1701-1719 N Park Victoria Dr	Grind			X
101	1265 N Milpitas Blvd	9x9 4x11 9x12	233	23 LF C&G	
102	253 N Hillview	4x20	80		
103	1113 Moonlight Way			19 LF C&G	
104	542 Hamilton	4x10	40		
105	Cardoza Park East parking lot	4x44 4x5 4x11	240	6 LF Curb 5 LF Curb	
106	2201 Cuesta Dr	4x4 10x14	156		
107	1187 Park Grove Dr	4x4	16	4 LF C&G	
108	1122 Park Brook Ct	4x25	100		
109	1134 Park Brook Ct	4x17	68	17 LF C&G	
110	1146 Park Brook Ct	4x17	68	17 LF C&G	
111	1194 Park Brook Ct	4x9	36	20 LF C&G	
112	Mt Diablo @ Portola	4x27	108	27 LF C&G	
113	1490 Michael Ct	4x8	32		
114	1305 Platt Ave	4x42	168	42LF C&G	
115	416 Bixby Dr				X
116	525 N Abel St	4x4	16		
117	1200 Sassone Ct	4x10	40		
118	939 Hamilton Ave	4x20	80		
119	355 Roswell	4x14 4x4 DW	72	5LF C&G	
120	1182 Park Grove Dr	4x4	16	4 LF C&G	

22-056 - Exhibit B - Job Site Location List

Item # C13.

121	13 Jason Dr	4x4	16		
122	1619 Calaveras Blvd	4x16	64		
123	404 Bixby Dr	4x24	96	24 LF C&G	
124	428 Bixby Dr	4x30	120		
125	19 Heath St	4x8	32		

Total Sq. Ft. 14519

Exhibit C
“Scope of Services”
Citywide Sidewalk Repairs

SCOPE OF SERVICES

I. SCOPE

The City of Milpitas has an immediate need for concrete repair work on public right-of-way sidewalks. The work shall be performed in accordance with these specifications in Exhibit “D” and in conformity with the lines, grades, and typical cross-sections shown on the plans.

1. Area of Coverage:

The following locations within City of Milpitas jurisdiction are identified in Exhibit B. The site list includes street location, sidewalk replacement dimension(s), linear feet of curb and gutter replacement (if applicable), and whether the site requires concrete grinding.

2. Specification Reference(s):

Where State Specifications and Standard Plans are referred to, it shall mean City of Milpitas, Engineering Division, **Standard Drawings, No. 419, 420, 422, 423, 425, 426, 427, 430, 432, 434, and 436** (See Exhibit “D”)

3. Fees and Permits:

The contractor shall procure all permits required to carry out and complete specified work. Where payment for permits are to be made to the City of Milpitas, such fees are waived.

Repair of Sidewalk, Curbs and Gutters

Sidewalk Repairs shall consist of repairing failed sections of existing sidewalks indicated by Table A in Section I of these specifications.

Failed sections of sidewalks, curbs, or gutters shall be saw cut to the depth of the failed section at the removal boundary. Boundaries shall be existing score marks or expansion joints, or as designated by the City Project Manager.

The contractor shall remove the failed concrete section to a depth of four inches (4") or to the bottom of the concrete if the concrete depth is greater than four (4") inches.

Removal of the failed concrete shall be performed in such a manner that the saw cut edge of the remaining concrete is undisturbed and undamaged.

All concrete locations shall be shaved to provide a smooth transition between concrete slabs. The shave areas shall be uniform, smooth, contain minimal grooving and be straight at the backline with little or no scarring of the adjacent concrete. Any transitions shall conform to the latest American Disability Act Accessibility Guidelines.

Preparation

Subgrade preparation for sidewalks shall be made to the required depth and to a width that will permit the installation and bracing of the forms.

The subgrade shall be shaped and compacted to a firm, even surface in reasonably close conformity with the grade and section on the plans. All soft and yielding material shall be removed and replaced with acceptable material, which shall then be compacted.

The prepared subgrade shall then be brought to true line and grade with a minimum depth of two inches (2") of mineral aggregate base, unless specified otherwise on the drawings.

Traffic Control

The Contractor shall submit a traffic control plan for approval by the City prior to the commencement of work. The contractor shall provide all necessary signs, advance warning signs, barricades, caution tape, guards, flagmen, arrow boards and other safety devices as may be required by the City Project Manager to give advised and reasonable protection, safety, and warning to persons and vehicular traffic in the area. All traffic control devices and methods shall conform to the applicable sections of the current State Specifications and the "Manual of Traffic Controls for Construction and Maintenance Work Zones", except as specified herein.

The costs of providing traffic control, including all necessary personnel, directional and safety equipment, and all work involved in traffic control, shall be included in the various bid items for this contract and no additional payment will be allowed.

Dust Control

The provisions of Section 10 of the State Specifications shall govern, except that the water is not a pay item, and the entire cost of preventing dust nuisance shall be at the expense of the Contractor.

Licenses and Permits

The Contractor shall procure a Hydrant Permit as per the requirements. Inquiries regarding Hydrant permits should be directed to 408-586-3100. Full compensation for obtaining and complying with the requirements of WATER METER RENTAL shall be considered as included in the prices paid for the various Contract items of work and no additional compensation will be allowed.

Safety Compliance

Contractor accepts responsibility for determining that all necessary safeguards and PPE for protection of contractor's employees are available or will be furnished to employees. All work performed must conform to CAL-OSHA standards. If the Contractor is observed failing to meet these requirements, the City reserves the right to issue a "Stop Work" notice at which point the Contractor will cease operations at the work site until safety compliance is implemented and formal notice to resume operations by the City Project Manager has been issued. The Contractor is responsible for any cost(s) associated with the disruption of operations as a result safety non-compliance delay.

The Contractor shall inform the City Project Manager immediately if a safety hazard is discovered within a City public right of way.

Hours of Work

All work is to be done from 8 a.m. to 5 p.m. Any request(s) for work outside of these times must be approved in advance in writing or via email communication with and by the City Project Manager.

Recycling and Reuse

Excess material including, but not limited to, broken concrete and paving materials, clean earth, clean mud, clean soil shall be removed from the job site for recycling at the Contractors expenses.

The Contractor shall be responsible for the removal; hauling, loading, stockpiling, inspecting, testing, and re-handling as necessary for recycling of excess material offsite in a legal manner and no additional compensation shall be made.

The City defines clean mud, soil, dirt, earth etc. as having an Environmental Screening Levels (ESLs) equal to or below the Commercial/Industrial Land Use defined by the Current San Francisco Regional Water Quality Control Board Table A with exception to Arsenic and Vanadium at levels up to 5.5 mg/kg (Background levels) for excess Material from within City right-of-way.

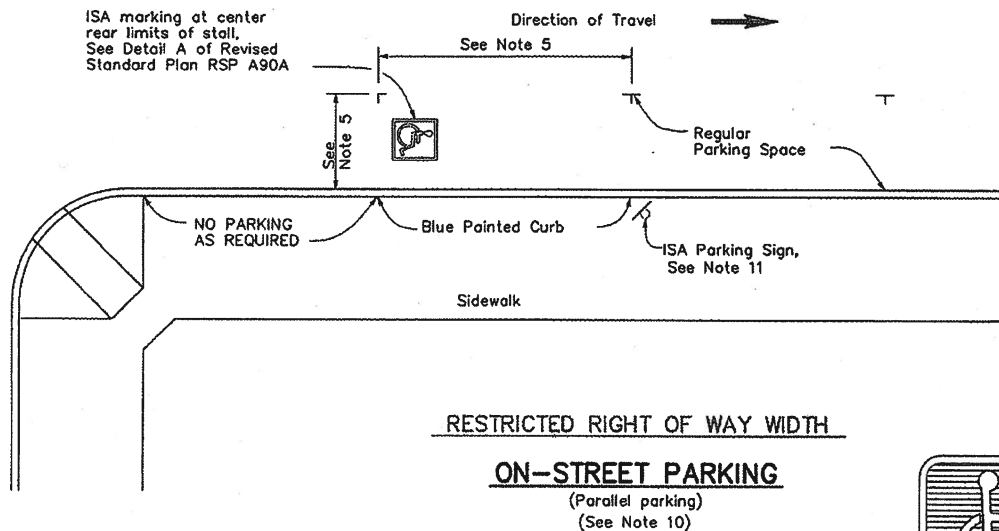
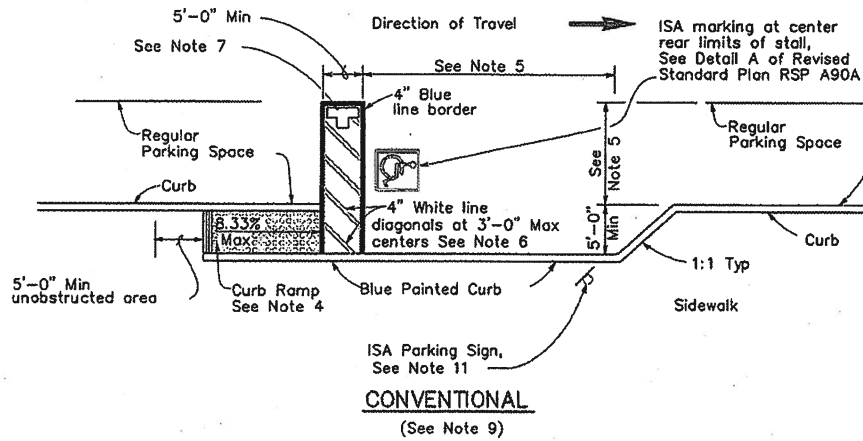
The Contractor shall, as appropriate, reuse any useful construction materials generated during the project. The Contractor shall recycle all paving materials including, but not limited to aggregate base material, asphalt, and concrete. The Contractor shall perform all recycling or reuse of material by removing from the job site at no additional cost to the City. The Contractor shall provide a copy of the "Weight Ticket" listing the descriptions and quantities of all materials recycled to the City Project Manager.

The contractor is advised that extreme care shall be required of him in the construction of all construction joints with existing concrete. All such joints shall be subject to the approval of the City Project Manager.

Water

Potable water will be made available from existing City fire hydrant(s) nearest the proposed construction site as approved by the City Project Manager. If there is a need for water during construction, the Contractor shall apply for a City construction water meter at the City Hall Finance Counter prior to the beginning of work. A security deposit of \$2,000 is required for the construction water meter from which the meter rental fee and 'cost of water will be deducted. If the rental fee and the water costs exceed the \$2,000.00 deposited, an invoice will be issued to the contractor for payment.

All required water, all work, and materials required for obtaining, pumping, transporting and applying and otherwise disposing of said water shall be in an approved manner and shall be performed by, and at the expense of the Contractor and no extra or separate compensation will be made thereof.



NO PARKING

PAVEMENT MARKING
See Note 7



SIGN R99 (CA)

SIGN R99C (CA)
See Note 3PLAQUE R99B (CA)
SIGN R99 (CA) with PLAQUE R99B (CA)
See Note 3

ISA = International Symbol of Accessibility

CITY OF MILPITAS, ENGINEERING DIVISION

STANDARD DRAWING

NO. 422

ACCESSIBLE PARKING
ON-STREET

DATE : 6/15/10

REVISION

DATE

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1997

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2001

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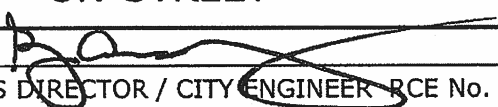
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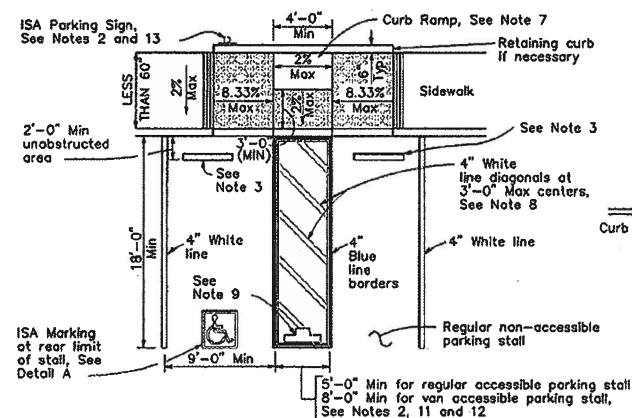
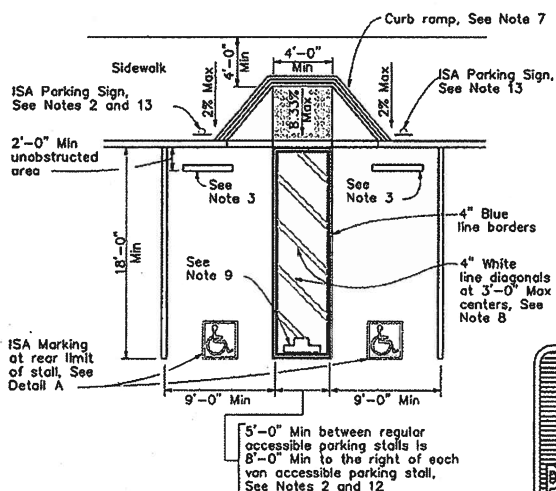
PUBLIC WORKS DIRECTOR / CITY ENGINEER RCE No. 40283

SHEET 1 OF 2

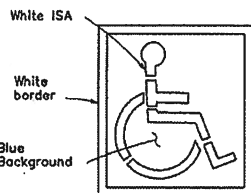
NOTES:

1. Parking spaces shall be so located that persons with disabilities are not compelled to wheel or walk behind parked cars other than their own.
2. Surface slopes of accessible on-street parking spaces shall be the minimum feasible.
3. Where Plaque R99B (CA) or Sign R99C (CA) are installed, the bottom of the sign or plaque panel shall be a minimum of 7'-0" above the surrounding surface.
4. Curb ramps shall conform to the details shown on City's Standard Drawing Nos. 419 and 420.
5. Accessible on-street parking spaces shall not be less than 20'-0" in length and not less than 8'-0" in width.
6. Glue-on or bolt down tactile warning plates shall not be used.
7. The words "NO PARKING", shall be painted in white letters no less than 1'-0" high on a contrasting background and located so that it is visible to traffic enforcement officials. See Standard Plan A24E for square foot area for painting the words "NO PARKING".
8. There shall be no obstructions on the sidewalk adjacent to and for the full length of the parking space, except for the ISA parking sign shown.
9. The Conventional detail should be the primary choice of accessible on-street parking. However, if the sidewalk lacks adequate space to construct a standard curb ramp, the Restricted Right of Way detail should be used.
10. If the Restricted Right of Way width detail is selected and it conflicts with a bus stop or other uses, this detail may apply to the other end of the block.
11. Accessible Parking Only Sign shall be Sign R99C (CA) or Sign R99 (CA) with Plaque R99B (CA).

CITY OF MILPITAS, ENGINEERING DIVISION			STANDARD DRAWING
REVISION	DATE	ACCESSIBLE PARKING ON-STREET	NO. 422
1	1997		DATE : 6/15/10
2	2001		SHEET 2 OF 2
3	2010		570
		APPROVED BY:  PUBLIC WORKS DIRECTOR / CITY ENGINEER RCE No. 40283	

**SINGLE PARKING STALL****DOUBLE PARKING STALL****TABLE A**

Total Number of Parking Spaces or Stalls	Minimum Number of Disabled Accessible Parking Spaces or Stalls
1-25	1
26-50	2
51-75	3
76-100	4
101-150	5
151-200	6
201-300	7
301-400	8
401-500	9
501-1000	2 percent of total
Greater than 1001	20 plus 1 for each 100 or fraction thereof over 1001



White ISA
White border
Blue Background
ISA MARKING
See Revised Std Plan RSP A24C

DETAIL A

SIGN R99 (CA)



PLAQUE R99B (CA)

SIGN R99 (CA) with PLAQUE R99B (CA)
See Note 6SIGN R99C (CA)
See Note 6SIGN R100B (CA)
See Note 10SIGN R7-8b
See Notes 2 and 6

ISA = International Symbol of Accessibility

OFF-STREET PARKING SIGNS(Parking lot or garage)
See Note 6**CITY OF MILPITAS, ENGINEERING DIVISION**

REVISION

DATE

1

1997

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**ACCESSIBLE PARKING
OFF-STREET**

3

APPROVED BY:

PUBLIC WORKS DIRECTOR / CITY ENGINEER BCE No. 40283

**STANDARD DRAWING
NO. 423**

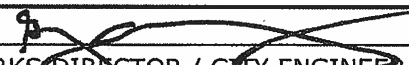
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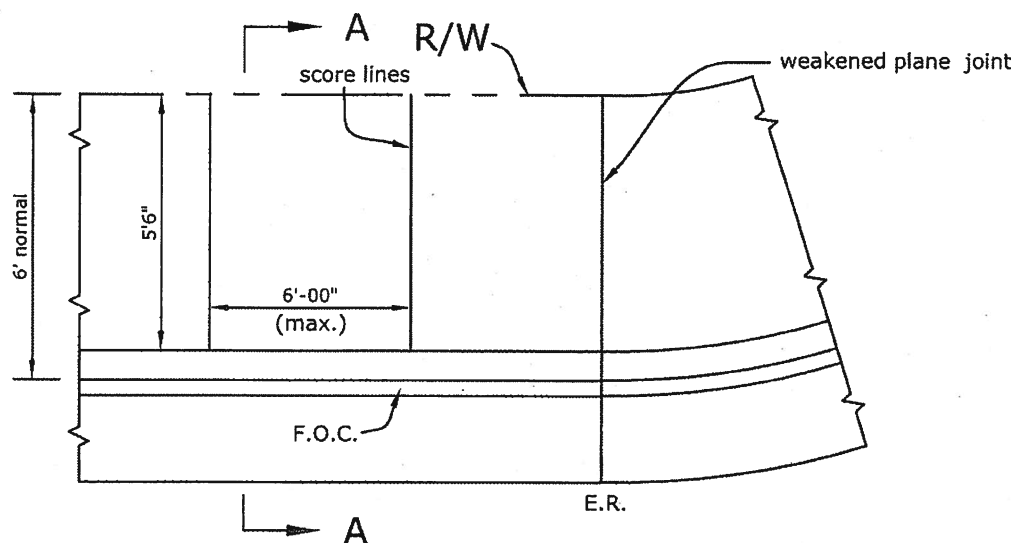
SHEET 1 OF 2

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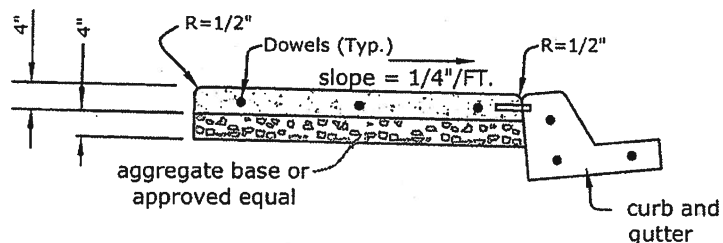
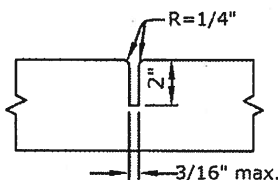
NOTES:

1. Accessible parking spaces serving a particular building shall be located on the shortest accessible route of travel from adjacent parking to an accessible entrance. In parking facilities that do not serve a particular building, accessible parking shall be located on the shortest accessible route of travel to an accessible pedestrian entrance of the parking facility.
2. One in every eight accessible off-street parking stalls, but not less than one, shall be served by an accessible aisle of 8'-0" minimum width and shall be signed van accessible. The R7-8b sign shall be mounted below the R99B (CA) plaque or the R99C (CA) sign.
3. In each parking stall, a curb or bumper shall be provided and located to prevent encroachment of vehicles over the required width of walkways. Parking stalls shall be so located that persons with disabilities are not compelled to wheel or walk behind parked cars other than their own.
4. Surface slopes of accessible off-street parking stalls shall be the minimum possible and shall not exceed 2 percent in any direction.
5. Table A shall be used to determine the required number of accessible parking stalls in each parking lot or garage.
6. Where Plaque R99B (CA), Sign R99C (CA) or Sign R7-8b are installed, the bottom of the sign or plaque panel shall be a minimum of 7'-0" above the surrounding surface.
7. Curb ramps shall conform to the details shown on City's Standard Drawing Nos. 419 and 420.
8. Blue paint, instead of white may be used for marking accessibility aisles in areas where snow may cause white markings to not be visible.
9. The words "NO PARKING", shall be painted in white letters no less than 1'-0" high and located so that it is visible to traffic enforcement officials. See Revised Standard Plan RSP A90B for details of the "NO PARKING" pavement marking.
10. A R100B (CA) sign shall be posted in a conspicuous place at each entrance to off-street parking facilities or immediately adjacent to and visible from each stall. The sign shall include the address where the towed vehicle may be reclaimed and the telephone number of the local traffic law enforcement agency.
11. Where a single (non-van) accessible parking space is provided, the loading and unloading access aisle shall be on the passenger side of the vehicle as the vehicle is going forward into the parking space.
12. Where a van accessible parking space is provided, the loading and unloading access aisle shall be 8'-0" wide minimum, and shall be on the passenger side of the vehicle as the vehicle is going forward into the parking space.
13. Accessible Parking Only Sign shall be Sign R99C (CA) or Sign R99 (CA) with Plaque R99B (CA).
14. Glue-on or bolt down tactile warning plates shall not be used.

CITY OF MILPITAS, ENGINEERING DIVISION		STANDARD DRAWING NO. 423
REVISION	DATE	
1	1997	DATE : 6/15/10
2	2001	
3	2010	
APPROVED BY:  PUBLIC WORKS DIRECTOR / CITY ENGINEER RCE No. 40283		SHEET 2 OF 2



PLAN



WEAKENED PLANE JOINT

SECTION A-A

Notes:

1. Weakened plane joints shall be constructed at ends of curb returns; curb inlets, other structures and at 12' intervals except in driveway sections. Joints shall match adjacent improvements.
2. Use Portland Cement Concrete containing not less than 564 lbs. of Type I or I/II Portland Cement per cubic yard with a compressive strength of not less than 3000 psi. at 28 days, with a medium broom finish.
3. Score lines shall be 1/4" deep.
4. Use 3-#4 X 9" dowels at the expansion joints or when jointing new sidewalk to existing.
5. Dowels connecting new sidewalk to an existing concrete curb shall be 6" from ends and 5'-6" max. from center of 12' curb and gutter sections.
6. Meandering sidewalk shall be within PSUE as shown on plans.
7. Industrial sidewalk shall be constructed on both sides of the street.

NOT TO SCALE

CITY OF MILPITAS, ENGINEERING DIVISION

STANDARD DRAWING
NO. 425

REVISION

DATE

1

1975

INDUSTRIAL SIDEWALK

2

2001

DATE : 6/15/10

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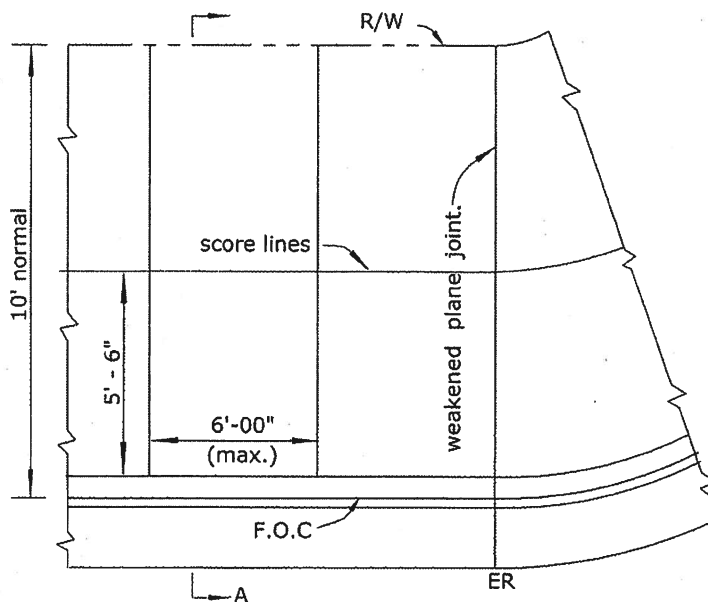
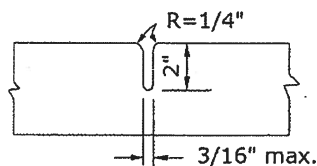
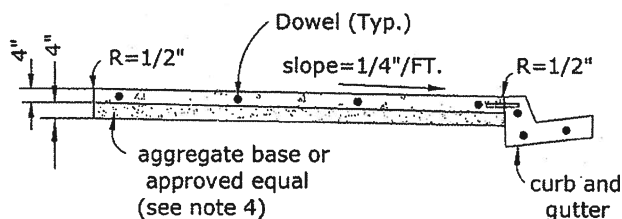
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PUBLIC WORKS DIRECTOR / CITY ENGINEER RCE No. 40283

SHEET 1 OF 1

573

PLANWEAKENED PLANE JOINTSECTION ANOTES:

1. Weakened plane joints shall be constructed at ends of curbs returns, curb inlets, other structures and at 12' intervals except in driveway sections. Joints shall match adjacent improvements.
2. Use Portland Cement Concrete containing not less than 564 lbs. of Type I or I/II Portland Cement per cubic yard with a compressive strength of not less than 3000 psi. at 28 days, with a medium broom finish.
3. Score lines shall be 1/4" deep.
4. Use 4-#4 X 9" dowels at the expansion joints or when jointing new sidewalk to existing.
5. Dowels connecting new sidewalk to an existing concrete curb shall be 6" from ends and 5'-6" max. from center of 12' curb and gutter sections.
6. Commercial sidewalk shall be constructed on both sides of the street.

NOT TO SCALE

CITY OF MILPITAS, ENGINEERING DIVISION

STANDARD DRAWING
NO. 426

REVISION

DATE

1

1975

COMMERCIAL SIDEWALK

2

2001

DATE : 6/15/10

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2010

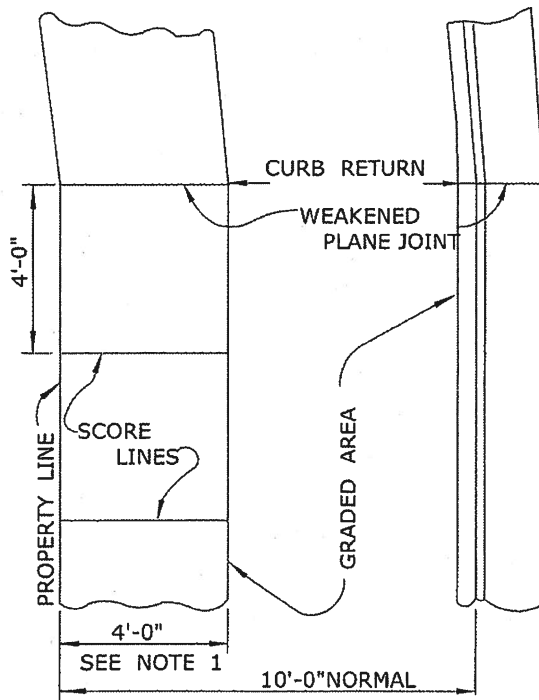
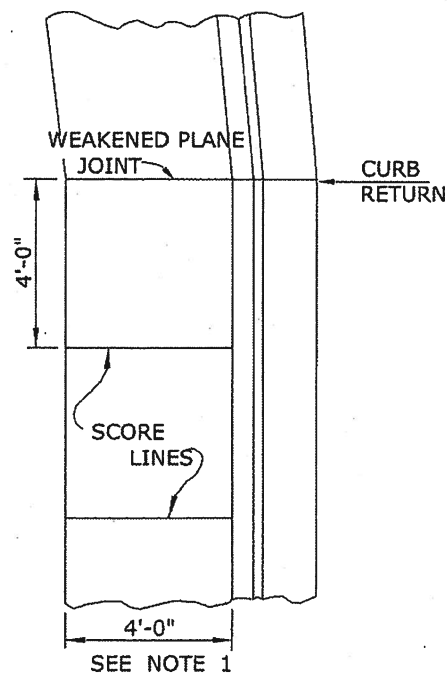
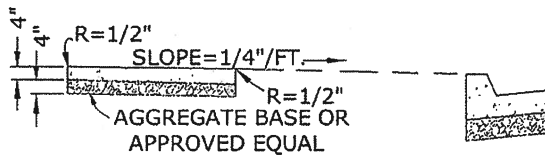
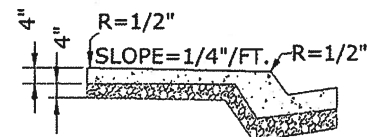
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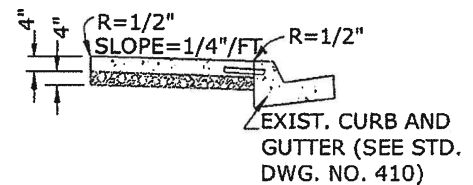
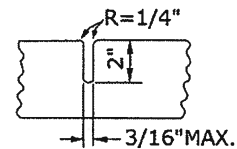
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SHEET 1 OF 1

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**PLAN****PLAN****TYPICAL SECTION
CURB & WALK SEPARATED****TYPICAL SECTION
CURB & WALK CONTIGUOUS****NOTES:**

1. Width of the sidewalk shall be 4' unless otherwise noted on plans. Residential sidewalk shall be constructed on both sides of residential street.
2. Weakened plane joints shall be constructed at ends of curb returns, curb inlets, other structures and at 12' intervals except in driveway section. Joints shall match adjacent improvements.
3. Use Portland Cement Concrete containing not less than 564 lbs. of Type I or I/II Portland Cement per cubic yard with a compressive strength of not less than 3000 psi. at 28 days, with a medium broom finish.
4. Score lines shall be 1/4" deep & 48" apart.
5. Use 3-#4 X 9" dowels at the expansion joints or when jointing new sidewalk to existing.

**TYPICAL SECTION
CURB & WALK CONTIGUOUS****WEAKENED PLANE JOINT**

NOT TO SCALE

CITY OF MILPITAS, ENGINEERING DIVISION**STANDARD DRAWING
NO. 427**

REVISION

DATE

RESIDENTIAL SIDEWALK

DATE : 6/15/10

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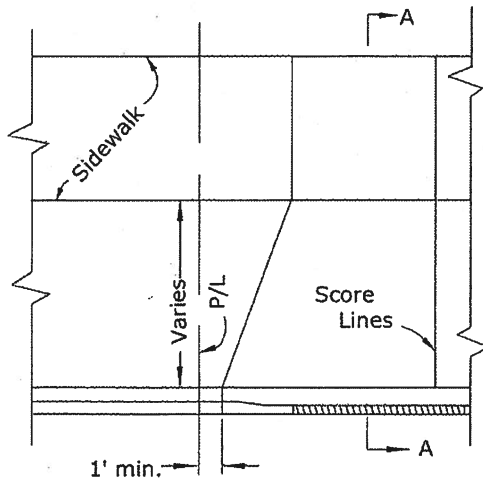
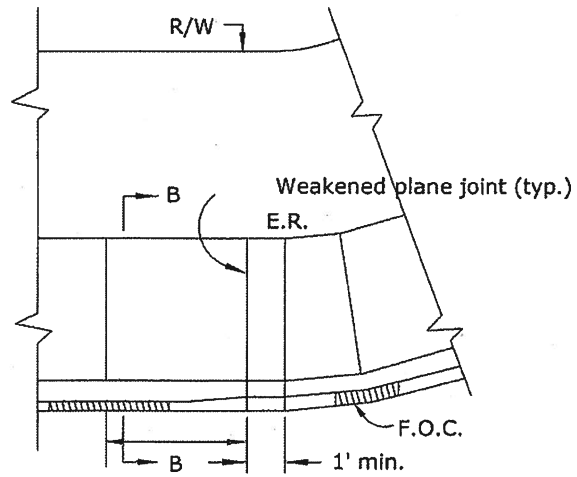
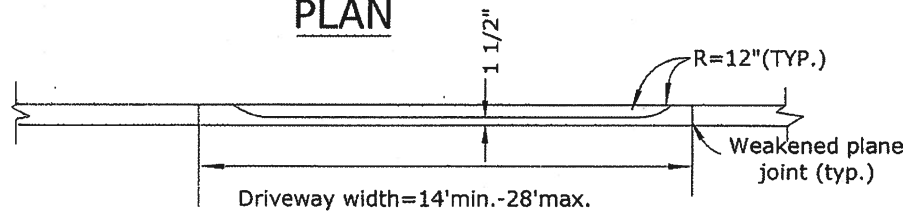
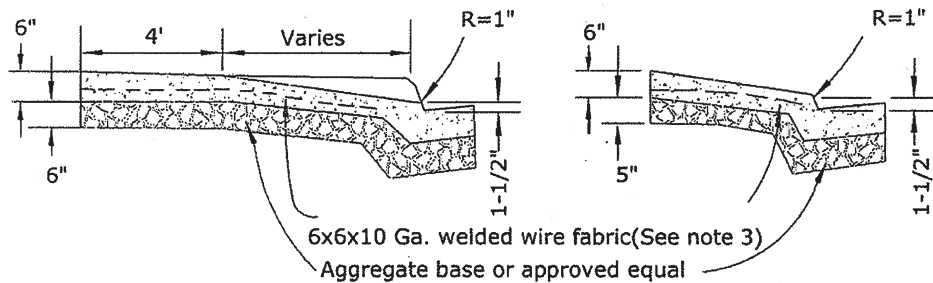
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PUBLIC WORKS DIRECTOR / CITY ENGINEER RCE No. 40283

SHEET 1 OF 1

575

**CURB & WALK SEPARATED****CURB & WALK CONTIGUOUS****PLAN****ELEVATION****SECTION A-A****SECTION B-B****NOTES:**

1. Score lines shall be 1/4 inch deep and 48 inches apart in sidewalk areas.
2. Use Portland Cement Concrete containing not less than 564 lbs. of Type I or I/II Portland Cement per cubic yard with a compressive strength of not less than 3000 psi. at 28 days, with a medium broom finish min.
3. Welded wire fabric shall be used when driveway serves more than one residential units.
4. Driveway locations shall be approved by the City Engineer.
5. The minimum spacing between driveways serving the same parcel shall be 18 feet.
6. Limits of driveway width shall be as shown unless otherwise approved by the City Engineer.
7. Access to developed site shall be maintained.

NOT TO SCALE

CITY OF MILPITAS, ENGINEERING DIVISION

STANDARD DRAWING
NO. 430

REVISION

DATE

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1975

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2001

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2010

RESIDENTIAL DRIVEWAY

3

APPROVED BY:

PUBLIC WORKS DIRECTOR / CITY ENGINEER RCE No. 40283

DATE : 6/15/10

SHEET 1 OF 1

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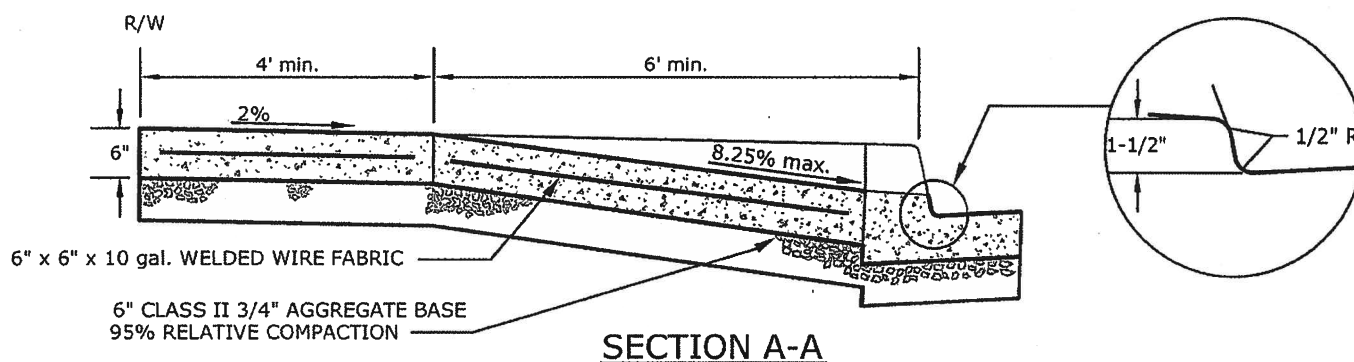
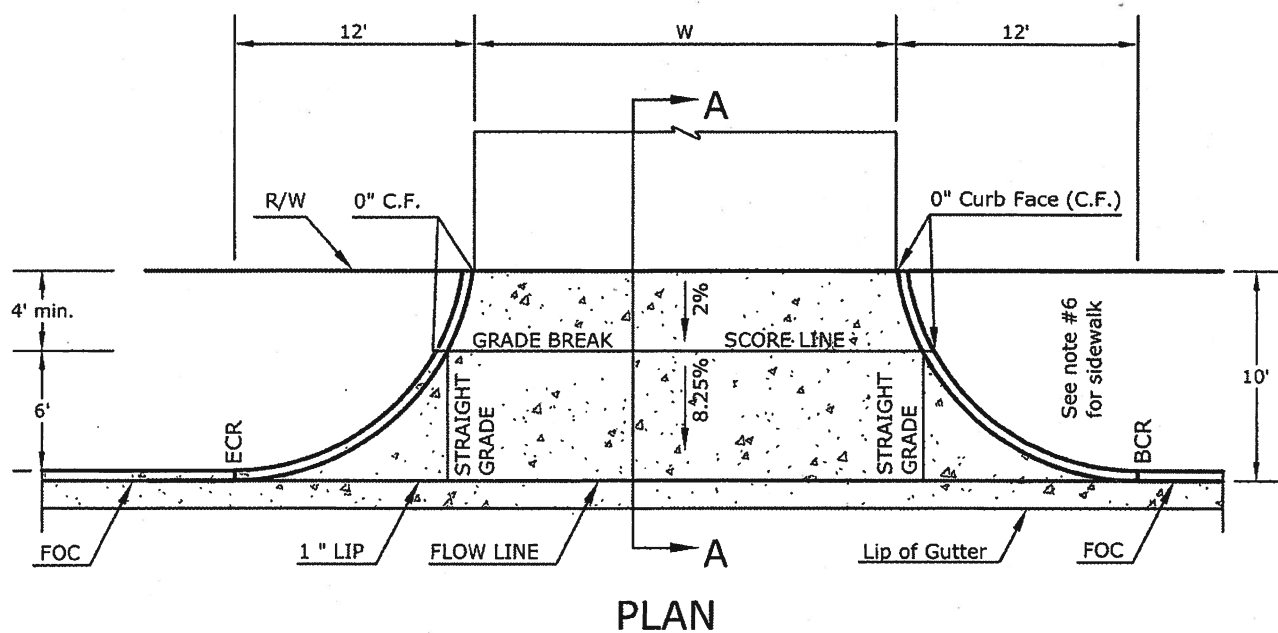


1. Score lines shall be $\frac{1}{4}$ inch deep.
2. Use Portland Cement Concrete containing not less than 564 lbs. of Type I or I/II Portland Cement per cubic yard with a compressive strength of not less than 3000 psi. at 28 days, with a medium broom finish min.
3. Driveway locations shall be approved by the City Engineer.
4. The minimum spacing between driveways serving the same parcel shall be 22 feet (edge to edge).
5. Access to developed site shall be maintained.
6. Subject to Standard Drawing No. 405 as it relates to sight distance.
7. For industrial driveway see sidewalk transition Standard Drawing No.436, option 5 or 6.
8. For commercial driveway see sidewalk transition Standard Drawing No.436, option 4.
9. Approaches under 33' in width shall be scored 1" deep at center of approach and for approaches 33' or more in width shall be scored 1" deep at 1/3 lines.
10. The sidewalk within the radius return shall be scored at the break line.

DRIVEWAY TYPE	W (ft)
Commercial two-way	36
Commercial one-way	20
Industrial two-way	32
Industrial one-way	20

NOT TO SCALE

577

**NOTES:**

- Score lines shall be $\frac{1}{4}$ inch deep.
- Use Portland Cement Concrete containing not less than 564 lbs. of Type I or I/II Portland Cement per cubic yard with a compressive strength of not less than 3000 psi. at 28 days, with a medium broom finish min.
- Driveway locations shall be approved by the City Engineer.
- The minimum spacing between driveways serving the same parcel shall be 22 feet (edge to edge).
- Access to developed site shall be maintained.
- For industrial driveway see sidewalk transition Standard Drawing No.436, option 2 or 3.
- For commercial driveway see sidewalk transition Standard Drawing No.436, option 1.
- Approaches under 33' in width shall be scored 1" deep at center of approach and for approaches 33' or more in width shall be scored 1" deep at 1/3 lines.
- The sidewalk within the radius return shall be scored at the break line.
- Stop signs may be required with this type of driveway approach.

DRIVEWAY TYPE	W (ft)
Commercial two-way	36
Commercial one-way	20
Industrial two-way	32
Industrial one-way	20

NOT TO SCALE

CITY OF MILPITAS, ENGINEERING DIVISION

STANDARD DRAWING
NO. 434

REVISION DATE

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2000

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2001

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2010

COMMERCIAL/INDUSTRIAL
DRIVEWAY WITH CURB RETURN

3

APPROVED BY:

PUBLIC WORKS DIRECTOR / CITY ENGINEER RCE No. 40283

DATE : 6/15/10

SHEET 1 OF

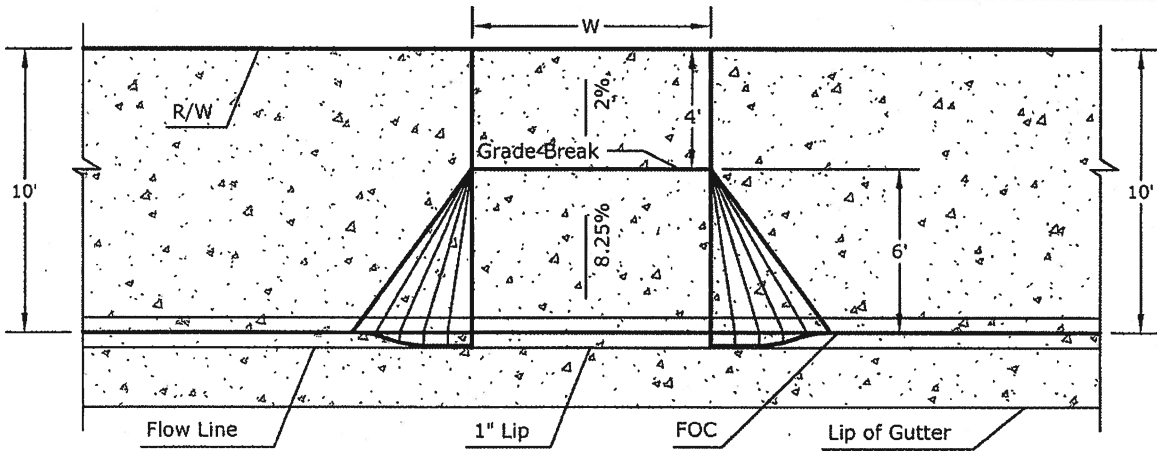
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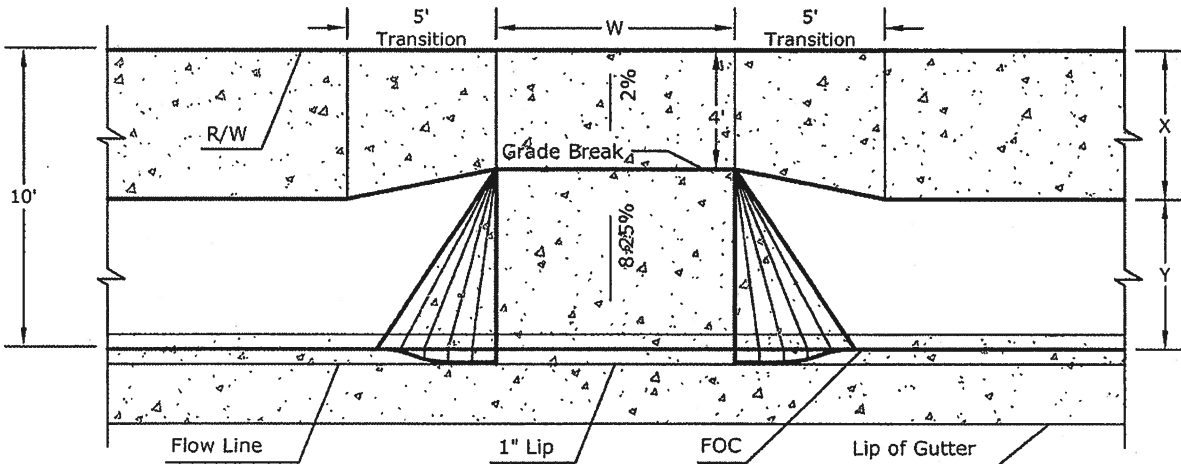
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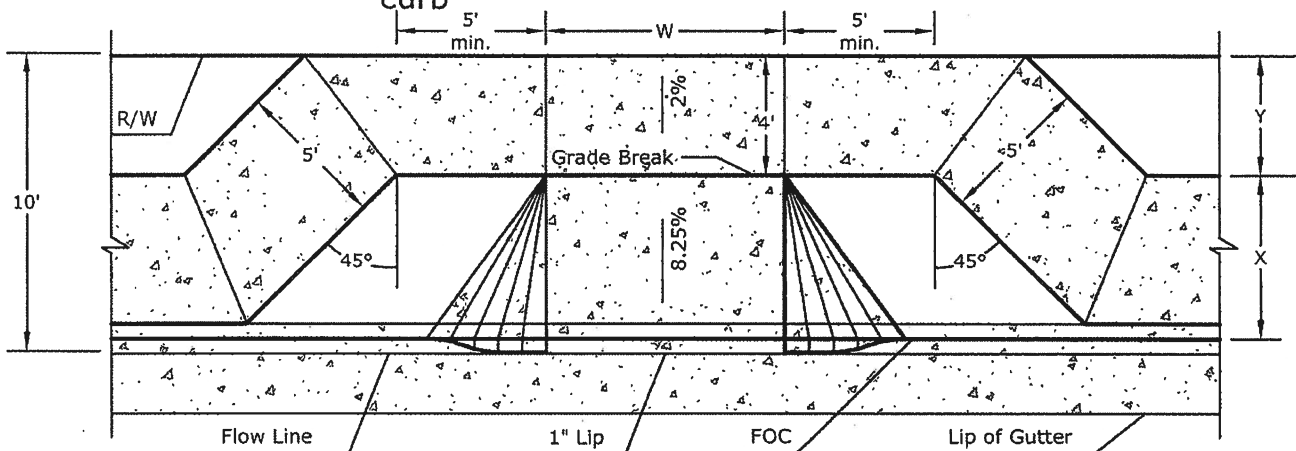
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OPTION 4: 10' Sidewalk adjacent to curb



OPTION 5: 5' Sidewalk separated from curb



NOT TO SCALE

OPTION 6: Sidewalk adjacent to curb

	X	Y
Residential	5'	5'
Industrial	6'	4'

CITY OF MILPITAS, ENGINEERING DIVISION

STANDARD DRAWING

REVISION

DATE

SIDEWALK TRANSITIONS
OVER DRIVEWAYS

NO. 436

DATE : 6/15/10

SHEET 2 OF 2

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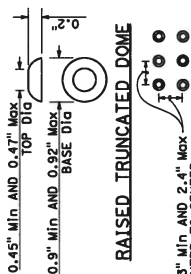
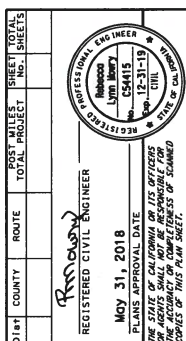
2010

3

APPROVED BY:

PUBLIC WORKS DIRECTOR / CITY ENGINEER RCE No. 40283

580

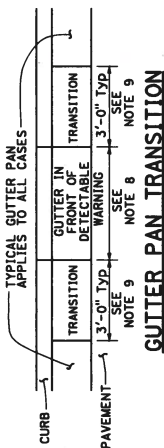


2.3" MIN AND 2.4" MAX -

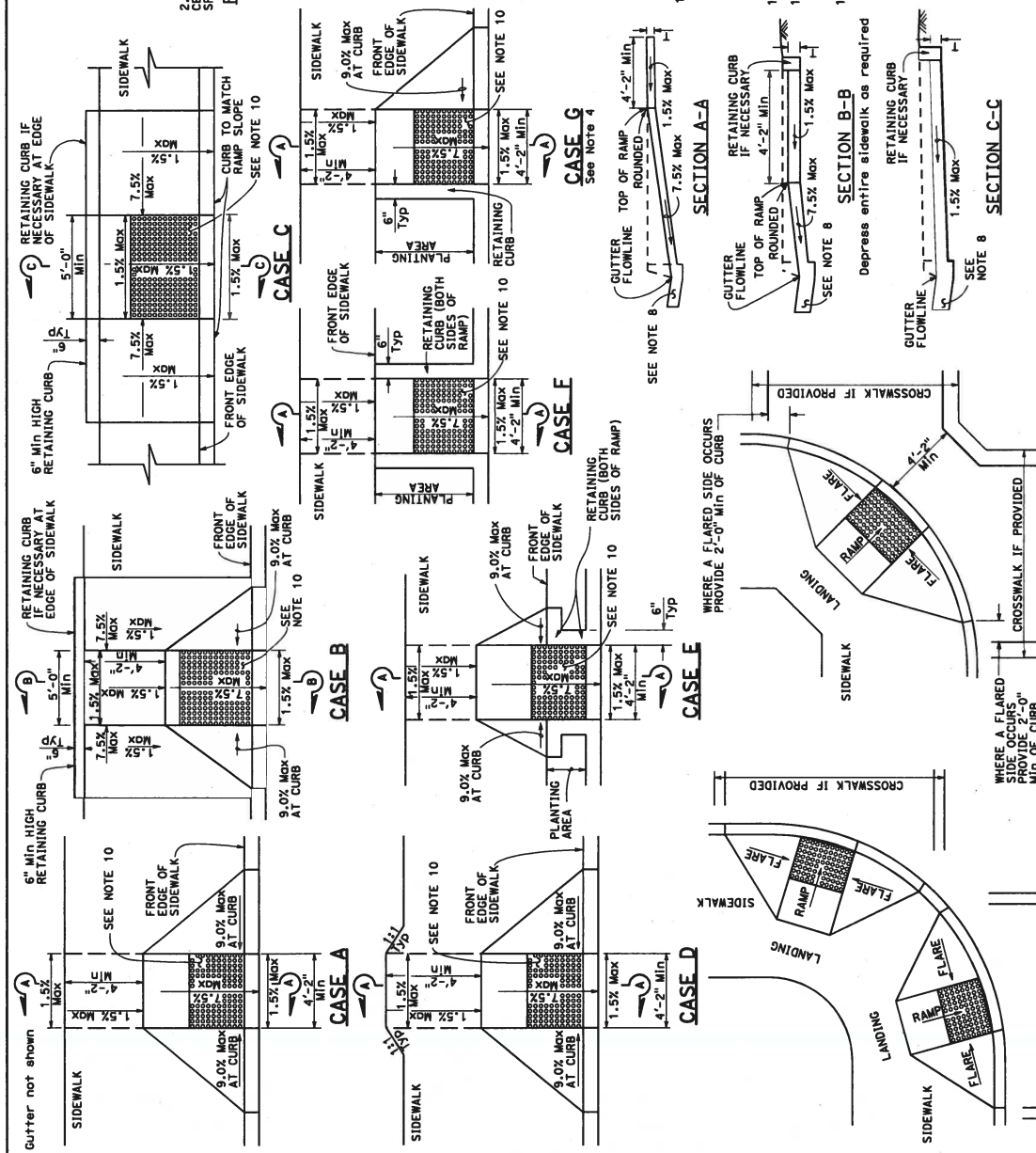
**USED TRUNCATED DOME PATTERN (IN-LINE)
DETECTABLE WARNING SURFACE**

NOTES: See Note 10

1. As site conditions dictate, Case A, though Case 6 curb ramps may be used for corner installations similar to those shown in Detail A and Detail B. The case of curb ramps shown in Detail A do not have to be the same. Case A through Case 6 curb ramps also may be used at mid block locations, as site conditions dictate. The use of Case 6 curb ramps may require a different configuration, including the conform to existing sidewalk, see Project Plans.
2. If distance from curb to back of detectable ramp is less than 1'-0" in Case B, the detectable ramp shall be depressed longitudinally as in Case B or C or may be widened as in Case D.
3. When ramp is located in center of curb return, crosswalk configuration must be similar to that shown for Detail B.
4. As site conditions dictate, the retaining curb side and the flared side of the Case 6 ramp shall be constructed in reversed position.
5. The ramp portion of the curb ramp is a typical rectangle, unless modified in the Project Plans.
6. Side slope of ramp flares vary uniformly from a maximum of 9.0% at curb to conform with longitudinal sidewalk slope adjacent to top of the ramp, except in Case C and Case F.
7. The adjacent surfaces at transitions at curb ramps to walks, gutters, and streets shall be at the same level.
8. Counter slopes of adjoining curbs and road surfaces immediately adjacent to and within 2'-0" inches of the curb ramp shall not be steeper than 1:10 (9.0%). Gutter pan slope shall not exceed 1" of depth for each 2'-0" of width.
9. Transition gutter pan slope from 1" of depth for each 2'-0" of width to match 9. Typical gutter pan slope per Standard Plan A87A.
10. The detectable warning surface will be a rectangle as shown at back of curb, and within 2'-0" of the curb ramp, and shall extend the full width and 3'-0" depth of the warning surface that extends the full width and 3'-0" depth of the ramp. Detectable warning surfaces shall extend the full width of the ramp except a maximum gap of 1" inch is allowed on each side of the ramp. Detectable warning surfaces shall conform to the requirements in the Standard Specifications.
11. Sidewalk and ramp thickness, "T", shall be 3/4" minimum.
12. Utility pull boxes, manholes, vaults and all other utility facilities within the boundaries of the curb ramp will be relocated or adjusted to grade by the owner prior to, or in conjunction with, curb ramp construction.
13. Detectable warning surface may have to be cut to allow removal of utility covers while maintaining detectable warning width and depth.



NOTE 3 NOTE 8
GUTTER PAN TRANSITION

STATE OF CALIFORNIA
DEPARTMENT OF TRANSPORTATION

DETAIL B
TYPICAL ONE-RAMP
CORNER INSTALLATION

See Notes 1 and 3

DETAIL A
TYPICAL TWO-RAMP
CORNER INSTALLATION

See Note 1

2018 STANDARD PLAN A88B

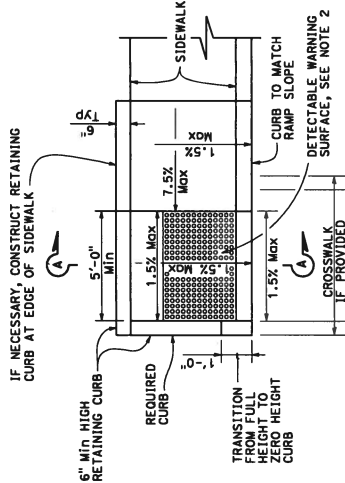
Item # C13.

DIST	COUNTY	ROUTE	POST MILES	SHEET TOTALS
				NO. SHEETS

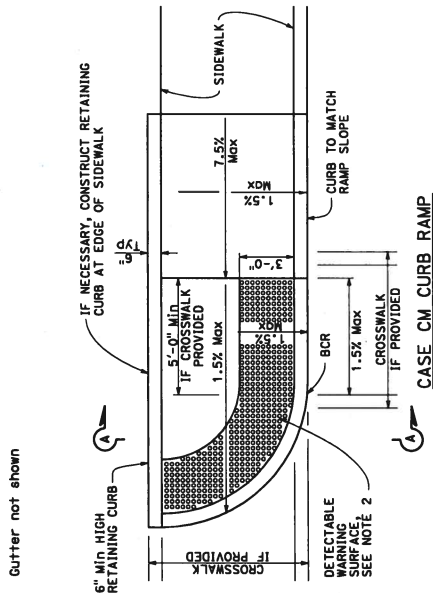
REGISTERED CIVIL ENGINEER
 May 31, 2018
 PLANS APPROVAL DATE
 FOR THE STATE OF CALIFORNIA
 THE ENGINEER SHALL BE RESPONSIBLE FOR
 THE ACCURACY OF THE INFORMATION AND
 THE COMPLETENESS OF THE SCANNED
 COPIES OF THESE PLANS SHEETS.

NOTES:

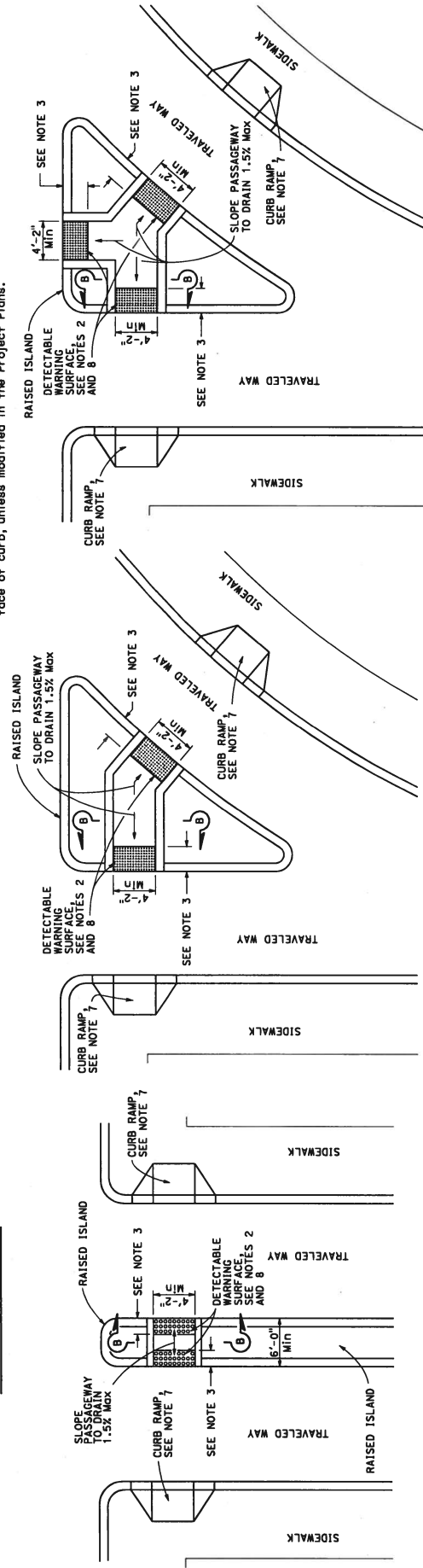
1. Sidewalk, ramp and passageway thickness, $\frac{1}{4}$ " shall be $\frac{3}{8}$ " minimum.
2. For details of detectable warning surfaces, see Standard Plan A88A.
3. Where an island passageway length is greater than or equal to 8'-0", but less than 14'-0", each side of the island shall have a detectable warning surface and 2'-0" depth of the passageway length. Where an island passageway length is greater than or equal to 14'-0", each detectable warning surface shall have a length of 14'-0".
4. The adjacent surfaces at transitions of curb ramps to walks, gutters, and streets shall be at the same level.
5. Utility pull boxes, manholes, vaults and all other utility structures shall be located and constructed so as to be relocated or adjusted to grade by the owner prior to, or in conjunction with, curb ramp construction.
6. Detectable warning surface may have to be cut to allow removal of utility covers while maintaining detectable warning width and depth.
7. For additional curb ramp details, see Standard Plan A88A.
8. The detectable warning surface will be a rectangle as shown at the face of curb, unless modified in the Project plans.



CASE CH CURB RAMP



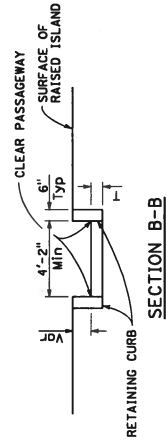
CASE CM CURB RAMP



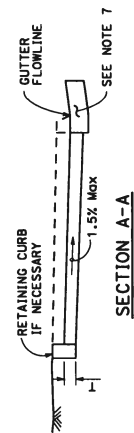
TYPE A PASSAGEWAY

TYPE B PASSAGEWAY

TYPE C PASSAGEWAY



SECTION B-B



SECTION A-A

STATE OF CALIFORNIA
 DEPARTMENT OF TRANSPORTATION

ISLAND RAMP AND CURB RAMP AND PASSAGEWAY DETAILS

NO SCALE

A88B

Return to Table of Contents



CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Consider the Request Received by the City Clerk and Approve a Fee Waiver of \$1,500 for the Milpitas Kiwanis Club Foundation Crab Feed on April 8, 2022 at the Milpitas Community Center and a Fee Waiver of \$1,300 for the Milpitas Chamber of Commerce for an ADU Community Educational Event on April 30, 2022, at the Milpitas Community Center (Staff Contact: Wendy Wood, City Clerk, 408-586-3001)
Category:	Consent Calendar-Leadership and Support Services
Meeting Date:	3/15/2022
	<u>Recommendation:</u> Consider the request received by the City Clerk and approve a Fee Waiver of \$1,500 for the Milpitas Kiwanis Club Foundation Crab Feed on April 8, 2022 at the Milpitas Community Center and a Fee Waiver of \$1,300 for the Milpitas Chamber of Commerce for an ADU Community Educational Event on April 30, 2022, at the Milpitas Community Center.

Background:

On March 2, 2022, the City Clerk received a "Donation or Fee Waiver/Reduction Request Application Forms" from the Milpitas Kiwanis Club Foundation and on March 11, 2022 the City Clerk received a "Donation or Fee Waiver/Reduction Request Application Forms" from the Milpitas Chamber of Commerce.

The Milpitas Kiwanis Club Foundation requests the City Council to waive the fee for renting the Community Center on April 8, 2022, for its annual Crab Feed to benefit Milpitas Youth. Kiwanis requests the City Council to waive \$1,700 rental fee for the facility, but the City Council Donation and Fee Waiver/Reduction Policy states fee waiver/reduction amount are subject to \$1,500 maximum annually. Therefore, staff is recommending a fee waiver in the amount of \$1,500.

The Milpitas Chamber of Commerce requests the City Council to waive the fee for renting the Community Center on April 30, 2022, for an event to educate the community of Milpitas on the application process to build an Accessory Dwelling Unit (ADU). The Milpitas Chamber of Commerce is requesting a waiver in the amount of \$1,300 for the rental of the Community Center.

The adopted Fiscal Year 2021-22 Budget includes \$25,000 for donations, fee waivers, and events. To date, no fee waivers or requests for donations have been received during Fiscal Year 2021-22 and the fund balance is currently \$25,000.

Analysis

Milpitas City Council adopted the "City Council Donation and Fee Waiver/Reduction Policy" on April 16, 2013. This policy allows Milpitas non-profit organizations to request city fees to be waived up to \$1,500 or a donation amount up to \$500 to be granted upon request. Requesting organizations must be local Milpitas non-profits and provide proof of non-profit status from the federal Internal Revenue Service or the state Franchise Tax Board. A requesting organization must also meet other requirements contained in the policy including ensuring a certain percentage of the funds raised are for the general benefit of the Milpitas community. Groups are required to file a follow up report with City Clerk after the event for which the fee waiver or funds were requested where these additional requirements will be verified.

As required, the Milpitas Kiwanis Club Foundation and the Milpitas Chamber of Commerce have each provided a copy of their determination letter from the Internal Revenue Service stating they are a tax-exempt organization and have met the requirements as outlined by the Fee Waiver Policy.

Policy Alternative:

Alternative: Do not approve the fee waivers as requested.

Pros: The City's General Fund will not incur the costs of the fees waived and would receive revenue.

Con: Denial of the request would negatively impact the non-profit organizations.

Reason not recommended: Denial of this request would negatively impact services provided to the community from the Kiwanis and Chamber of Commerce.

Fiscal Impact:

\$25,000 was approved and included in the FY 2021-22 City budget for City Council's Unallocated Community Promotions. If the requests are approved by City Council, then \$22,200 would remain in that line item of the current year's budget.

Recommendation:

Consider the request received by the City Clerk and approve a Fee Waiver of \$1,500 for the Milpitas Kiwanis Club Foundation Crab Feed on April 8, 2022 at the Milpitas Community Center and a Fee Waiver of \$1,300 for the Milpitas Chamber of Commerce for an ADU Community Educational Event on April 30, 2022, at the Milpitas Community Center.

Attachments:

1. Milpitas Kiwanis Club Foundation Application and Internal Revenue Service (IRS) non-profit letter
2. Milpitas Chamber of Commerce Application and Internal Revenue Service (IRS) non-profit letter
3. City Council Donation and Fee Waiver/Reduction Policy

City of Milpitas
Donation or Fee Waiver/Reduction Request Application Form
for Non-Profit Organizations

Complete this form and return it to Milpitas City Clerk

Please provide a copy of the IRS tax-exempt letter with the application.

Name of Organization: Milpitas Kiwanis Club Foundation

Is there a Milpitas branch or affiliation? YES

Mailing Address: 1874 Yosemite Dr., Milpitas 95035

Contact Person: Ron Lind Telephone No. [REDACTED]

Email Address: [REDACTED]

What is your request? Donation Amount Requested _____ OR

Fee Requested to be waived (type and \$ amount) Community Center Fee \$1700

Event date(s): 4-8-22

What is the purpose of the event? Crab Feed to raise money for Foundation Programs in Milpitas

How will the Milpitas community benefit from this event? The Kiwanis Club supports at-risk

Milpitas youth through scholarships, school clothing (Kohl's Cares for Kids event), and a Literacy Program. we also support the Food Pantry.

What % of the fund raising proceeds will benefit Milpitas community? 100%

How will the City's contribution (if granted) be recognized in any publicity? In the program, at the event and on our Facebook page.

Within 60 days after completion of the event for which a donation was received or a fee waiver/reduction was granted by the City of Milpitas, your organization will provide a written report to the City Clerk to include at minimum: number of participants, copies of all publicity of the event, any benefit to the community, amount of funds raised and an accounting of how the proceeds of the event will be dispersed.

Signature of Officer: Ronald J. Lind

Date: 3-2-22

Print Name & Title: Ronald J. Lind, Secretary

City of Milpitas
Donation or Fee Waiver/Reduction Request Application Form
for Non-Profit Organizations

Complete this form and return it to Milpitas City Clerk

Please provide a copy of the IRS tax-exempt letter with the application.

Name of Organization: Milpitas Chamber of Commerce 501c3 #94-1437366

Is there a Milpitas branch or affiliation? Yes

Mailing Address: 828 N. Hillview Dr.
Milpitas, CA

Contact Person: Warren Wettenstein Telephone No. 408-262-2613

Email Address: President@milpitaschamber.com

What is your request? Donation Amount Requested _____ OR

Fee Requested to be waived (type and \$ amount) \$1,300 of Community Center Facility Hourly Rental Rates

Event date(s): Saturday, April 30, 2022

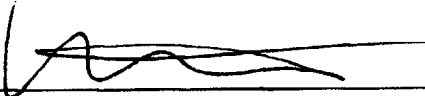
What is the purpose of the event? To provide free education to the Community of Milpitas on how easy the process to apply for an ADU permit.

How will the Milpitas community benefit from this event? By educating the community on the process for applying to build an ADU, additional affordable housing can be built in Milpitas, as well as revenue stream for owner.

What % of the fund raising proceeds will benefit Milpitas community? This is not a fundraiser

How will the City's contribution (if granted) be recognized in any publicity? All promotional materials will have the following statement: "The program is made possible, in part, by the City of Milpitas."

Within 60 days after completion of the event for which a donation was received or a fee waiver/reduction was granted by the City of Milpitas, your organization will provide a written report to the City Clerk to include at minimum: number of participants, copies of all publicity of the event, any benefit to the community, amount of funds raised and an accounting of how the proceeds of the event will be dispersed.

Signature of Officer: 

Date: March 10, 2022

Print Name & Title: Warren Wettenstein, President



Entity Status Letter

Date: 3/11/2022

ESL ID: 2895354604

Why You Received This Letter

According to our records, the following entity information is true and accurate as of the date of this letter.

Entity ID: 0332695

Entity Name: MILPITAS CHAMBER OF COMMERCE

- ☒ 1. The entity is in good standing with the Franchise Tax Board.
- ☐ 2. The entity is **not** in good standing with the Franchise Tax Board.
- ☒ 3. The entity is currently exempt from tax under Revenue and Taxation Code (R&TC) Section 23701 e.
- ☐ 4. We do not have current information about the entity.
- ☐ 5. The entity was administratively dissolved/cancelled on _____ through the Franchise Tax Board Administrative Dissolution process.

Important Information

- This information does not necessarily reflect the entity's current legal or administrative status with any other agency of the state of California or other governmental agency or body.
- If the entity's powers, rights, and privileges were suspended or forfeited at any time in the past, or if the entity did business in California at a time when it was not qualified or not registered to do business in California, this information does not reflect the status or voidability of contracts made by the entity in California during the period the entity was suspended or forfeited (R&TC Sections 23304.1, 23304.5, 23305a, 23305.1).
- The entity certificate of revivor may have a time limitation or may limit the functions the revived entity can perform, or both (R&TC Section 23305b).

Connect With Us

Web: ftb.ca.gov

Phone: 800.852.5711 from 7 a.m. to 5 p.m. weekdays, except state holidays
916.845.6500 from outside the United States

TTY/TDD: 800.822.6268 for persons with hearing or speech impairments

CITY OF MILPITAS, CALIFORNIA
STANDARD OPERATING PROCEDURE

Item # C14.

SUBJECT: CITY COUNCIL DONATION AND FEE WAIVER/REDUCTION POLICY

1. Purpose

The City of Milpitas recognizes the value of partnership with other agencies and organizations in providing services that benefit the community and its residents. To that end, the City may provide a donation or grant a reduction and/or waiver of fees to intergovernmental agencies or non-profit organizations that provide Milpitas community benefit.

2. Donation and Fee Waiver Budget

With each budget cycle, the City Council will establish an annual budget amount for donations or fee waivers/reductions for unspecified community events. Except for extraordinary circumstances, donations and or fee waivers/reductions will not be granted once the budgeted amount has been expended.

3. Requirements

- a) Any requests for donation or fee waiver/reduction must be submitted in writing using the attached application form.
- b) Requests for donations or fee waivers/reductions will be considered by the City Council during a regularly scheduled meeting.
- c) To be eligible, the organization must be a non-profit organization as described by the Internal Revenue Section such as 501(c)(3) or an intergovernmental agency. In either case, only events that provide community benefit within the City of Milpitas shall be eligible. If fund raising is involved, the organization must demonstrate that at least 60% of fund raised will be of general benefit to the Milpitas community. The organization must be non-discriminatory, and non-political in nature, based in Milpitas or have a local affiliation within the City.
- d) If the request for donation or fee waiver/reduction is for a community event, the event must be advertised, open to the public and no entrance fee shall be charged for the event.
- e) Fee waivers/reductions only apply to services provided by the City during its regular course of business. Such fees may include rental fees for the City's facilities or equipment, building permit fees or fire permit fees. Any City staff overtime costs required due to the event cannot be waived.
- f) The City Council may grant donation or fee waiver/reduction to each organization once annually, regardless of how many branches or affiliations it may have in the City.
- g) The fee waiver/reduction amount is further subject to \$1,500 maximum annually and the donation amount is subject to \$500 maximum annually for each organization. A fee waiver/reduction request cannot be combined with a donation request.
- h) To the extent possible, the City's contribution should be recognized in the event fliers and/or advertising.
- i) Within 60 days after completion of the event in which a donation was received or a fee waiver/reduction was granted by the City, the organization will provide a written report to the City Clerk to include at minimum: number of participants, copies of all publicity of the event, any benefit to the community, amount of funds raised and an accounting of how the proceeds of the event will be dispersed.
- j) Failure to abide by the rules and procedures as set forth in this document will result in the organization being denied for funding and/or fee waiver/reduction in the future.



CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Accept Commissioner Resignation (Staff Contact: Wendy Wood, City Clerk, 408-586-3001)
Category:	Consent Calendar-Leadership and Support Services
Meeting Date:	3/15/2022
	<u>Recommendation:</u> Accept the resignation of Commissioner Crystal Caidoy from the Parks, Recreation, and Cultural Resources Commission and direct the City Clerk to post the notice of the unscheduled vacancy.

Background:

In accordance with the City of Milpitas Commission By-Laws, any member or alternate member of a Commission who is no longer available to serve must submit a resignation in writing by sending a written communication to the Mayor and the City Clerk, per adopted City Council Resolution No. 7702. The written resignation must then be accepted and confirmed by City Council via action on the consent calendar at a regularly scheduled City Council meeting. Crystal Caidoy submitted her resignation from the Parks, Recreation, and Cultural Resources Commission and staff notified the City Clerk on March 7, 2022.

Analysis:

By state law, a Notice of an Unscheduled Vacancy must be posted by the City Clerk to advertise the vacant Commission seat. Final appointment to the board, commission, or committee for the Unscheduled Vacancy shall not be made by the legislative body for at least ten working days after the posting of the notice in the Clerk's office.

Fiscal Impact:

There is no fiscal impact associated with this item.

Recommendation:

Accept the resignation of Commissioner Crystal Caidoy from the Parks, Recreation, and Cultural Resources Commission and direct the City Clerk to post the notice of the unscheduled vacancy.

Attachments:

1. Email from Commissioner Crystal Caidoy

Wendy Wood

From: Kristal Caidoy
Sent: Friday, December 31, 2021 11:40 PM
To: Joshua Clevenger
Subject: Re: PRCRC Meeting
Attachments: image003.png

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links.

Hi, I won't be able to attend. I have moved, so I won't be a commissioner for Milpitas

Thanks,

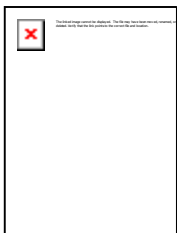
Kristal Caidoy

On Thu, Dec 30, 2021, 13:20 Joshua Clevenger <jclevenger@ci.milpitas.ca.gov> wrote:

Hello Commissioners,

I wanted to check that everyone is planning and able to attend our January meeting on Monday 1/3/2022. Please let me know if you will be able to or unable to attend this meeting.

Thank you!!

**Josh Clevenger**

Recreation Services Supervisor

Phone (408) 586-3207 **Cell** (408) 515-5762 **Fax** (408) 942-2460

Email JClevenger@ci.milpitas.ca.gov

1325 E. Calaveras Blvd., Milpitas CA 95035

www.ci.milpitas.ca.gov





CITY OF MILPITAS AGENDA REPORT (AR)

Item # C16.

Item Title:	Consider the Recommendations from Mayor Tran for Appointments to City Commissions (Contact: Mayor Tran, 408- 586-3029)
Category:	Consent Calendar-Leadership and Support Services
Meeting Date:	3/15/2022
	<u>Recommendation:</u> Consider the recommendations from Mayor Tran and approve the appointments to City Commissions.

Background:

The City of Milpitas has 13 Commissions (including the Measure F Oversight Committee), with the members appointed by the Mayor and confirmed by the City Council, that advise the Milpitas elected officials on a variety of community interest and policy areas. Mayor Tran is making the following recommendation.

Library and Education Advisory Commission

1. Appoint Barbara Martens to serve as a Commissioner with a short-term to expire June 2024.
2. Appoint Ann Anderson to serve as Alternate No.1 with a short-term to expire June 2024.

Senior Advisory Commission

1. Reappoint Barbara Ebright to serve as a Commissioner with a short-term to expire December 2023.

Analysis:

Any resident interested in serving on a City Commission must complete a Commission Application and submit the form to the City Clerk. Copies of the applications are provided to the Mayor for his consideration. Per Government Code 40605, in a general law city where the office of Mayor is an elective office, the Mayor with the approval of the City Council, shall make all appointments to boards, commissions, and committees unless otherwise specifically provided by statute.

Current Commissioners may seek to be re-appointed upon the expiration of their current term. Re-appointment to a new term is not automatic. Those Commissioners seeking reappointment shall contact the Mayor to express their request. Re-appointment must be recommended by the Mayor and confirmed by the City Council.

All recommended Commissioner appointments have been reviewed and confirmed by the City Clerk's office.

Fiscal Impact:

There is no fiscal impact associated with this item.

Recommendation:

Receive Mayor Tran's recommendation and approve the appointments to City Commissions.

Attachments:

1. Applications
2. Request for Reappointment

COMMISSION/COMMITTEE APPLYING FOR: Library and Education Commission

Name Barbara Martens

Address Type Residence

Address [REDACTED]

City MILPITAS

Postal/Zip Code 95035

Mobile Number [REDACTED]

E-Mail Address [REDACTED]

Present Employer Retired

Occupation Retired

List community organizations to which you belong or have belonged (additional information may be attached).

If application is for Veterans Commission, indicate branch and service in any U.S. military organization (retired or active duty).

Briefly describe the personal qualifications you possess which you believe would be an asset (additional information may be attached):

I believe a city library is a very important part of every city. It gives the majority of citizens access to a palathra of information education and entertainment.

A good librarian and a well stocked library offers unlimited access for entertainment. Education and imagination and can be a gateway to open many life doors for anyone.

As far as my personal qualifications, I spent years in management, Served on a Union board as an officer for several years. But mostly I'm intensely interested in the youth of this community. My 2nd career working at schools with Milpitas unified really open my eyes to the importance of having safe, productive places for youth to thrive. A good library and librarian create such an atmosphere.

Date Feb 21, 2022

I have sufficient time to devote to this responsibility and will attend the required meetings if I am appointed to fill a future vacancy. I hereby certify that all statements contained in this application are true.

Barbara Martens

Appointments to Commissions or Committees are made by the Mayor with the concurrence of the City Council. Applications not acted upon will expire after one year from the date submitted unless renewed by the applicant. Once submitted, your application will be submitted to the City Clerk.

NOTE: ALL COMMISSION APPLICATIONS ARE PUBLIC RECORD

City Clerk's Office

FEB 21 2022

RECEIVED

COMMISSION/COMMITTEE APPLYING FOR: Library and Education Commission

Name Ann Christie Anderson

Address Type Residence

Address [REDACTED]

City Milpitas

Postal/Zip Code 95035

Mobile Number [REDACTED]

E-Mail Address [REDACTED]

Present Employer Milpitas Unified School District

Business Address (Optional) 1777 Strawberry Lane

City Milpitas

Postal / Zip code 95035

Occupation Retired Teacher

List community organizations to which you belong or have belonged (additional information may be attached).

Name of Organization Temple Beth Torah, Fremont

If application is for Veterans Commission, indicate branch and service in any U.S. military organization (retired or active duty).

Briefly describe the personal qualifications you possess which you believe would be an asset (additional information may be attached):

Teacher of children with Special Needs for 25 years., I retired 7 years ago for Milpitas Unified School District. I am currently a substitute teacher for Milpitas Unified and a Professor at National University. I mentor interns and student teachers planning to work with children with Special Needs. I am an avid reader and until the pandemic I was at the library at least once a week checking out books or tutoring children.

I am a member of the Milpitas CERT team for the past 3 years.

Date Apr 22, 2021

I have sufficient time to devote to this responsibility and will attend the required meetings if I am appointed to fill a future vacancy. I hereby certify that all statements contained in this application are true.



Appointments to Commissions or Committees are made by the Mayor with the concurrence of the City Council. Applications not acted upon will expire after one year from the date submitted unless renewed by the applicant. Once submitted, your application will be submitted to the City Clerk.

NOTE: ALL COMMISSION APPLICATIONS ARE PUBLIC RECORD

Wendy Wood

From: Barbara Ebright [REDACTED]
Sent: Friday, February 25, 2022 1:47 PM
To: Rich Tran; Wendy Wood
Cc: Barbara Ebright
Subject: Reappointment to Senior Advisory Commission

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links.

Dear Mayor Tran,
I would like to continue to be on the Senior Advisory Commission.
Thank you,
Barbara Ebright



CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Authorize and Approve Travel to Yosemite, CA for Councilmember Anthony Phan to Attend the 30th Annual Yosemite Policymakers Conference to be held on March 17 – 20, 2022 for a total estimated amount of \$1,200 (Staff Contact: Ashwini Kantak, Assistant City Manager, 408-586-3053)
Category:	Consent Calendar-Leadership and Support Services
Meeting Date:	3/15/2022
	<u>Recommendation:</u> Authorize and Approve Travel to Yosemite, CA for Councilmember Anthony Phan to Attend the 30 th Annual Yosemite Policymakers Conference to be held on March 17 – 20, 2022 for a total estimated amount of \$1,200.

Background:

The Local Government Commission holds its Annual Yosemite Policymakers Conference each March in Yosemite, California. This popular conference is scheduled for March 17 – 20, 2022. The Councilmember's attendance at this conference will provide him with tools and innovative solutions to address community needs. This year's conference will focus on Recovery & Resiliency as our state imagines a path forward from the COVID-19 pandemic and faces increasingly extreme climate events. The conference will cover the areas of housing, transportation, and energy, and the opportunities for resiliency and equity amid the pressing perils that threaten our communities. The preliminary agenda is attached to this report.

Analysis:

The City of Milpitas Travel and Expense Policy requires all travel for the elected officials and City Manager to be approved by City Council. Council approval of this request will allow Councilmember Phan to garner additional knowledge from other California policymakers to share with their colleagues. Continued participation and attendance in regional conferences and events is a way to ensure that the Milpitas community is fully represented at the regional, state, and national levels.

Policy Alternatives:

Not Applicable

Fiscal Impact:

The total estimated expenses for the Yosemite conference in Yosemite are \$1,200 (includes the registration and hotel fees, as well as per diem and mileage reimbursements).

To date, Councilmember Phan has a remaining balance of \$4,442.42 in his Individual Elected Official allocation of \$5,000 for Conferences/Meetings/Memberships to cover the travel expenses related to the Yosemite conference. With the approval of this Yosemite Conference travel, the new estimated remaining balance will be \$3,242.42.

California Environmental Quality Act:

By the definition provided in the California Environmental Quality Act (CEQA) Guidelines Section 15378, this action does not qualify as a "project" for the purpose of CEQA.

Recommendation:

Authorize and Approve Travel to Yosemite, CA for Councilmember Anthony Phan to Attend the 30th Annual Yosemite Policymakers Conference to be held on March 17 – 20, 2022 for a total estimated amount of \$1,200.

Attachments:

1. Draft 30th Annual Yosemite Policymakers Conference Agenda
2. Council budget tracking

ATTACHMENT 1



The conference will take place from Thursday evening, March 17th to Sunday morning, March 20th. The below agenda will be updated as more speakers are confirmed. All conference sessions will be held in the Garden Terrace Room at the Yosemite Valley Lodge.

[Download official attendee information here.](#)

Thursday, March 17

6:00 PM *Conference Registration*
Participants free for dinner on their own

7:30 – 9:00 PM

Opening Remarks: Crossroads for Policymakers

- ☐ Kate Wright, Chief Executive Officer, CivicWell
- ☐ Leticia Perez, Kern County Supervisor; CivicWell Board Chair

Kickoff Dialogues

Roger Dickinson, Policy Director, CivicWell; Former Assemblymember (facilitator)

- ☐ **Investments in a more Resilient California:** State Senator Bob Wieckowski (D-Fremont), the chair of the Senate Budget and Fiscal Review Subcommittee on Resources, Environmental Protection and Energy
- ☐ **Next Generation Movement and Mobility:** Lori Pepper, Deputy Secretary for Innovative Mobility Solutions at CalSTA

Friday, March 18

Participants free for breakfast on their own

9:30 – 11:30 AM

Powering Our Communities: Advancing Clean Energy

- ☐ Josh Brock, Vice President of CCA Commercial Operations, Calpine Energy Solutions, LLC
- ☐ Desiree Haus, Facilities Solutions Specialist, SitelogIQ
- ☐ Tanya Peacock, Senior Director, Government Affairs and Policy, Bloom Energy
- ☐ Das Williams, Santa Barbara County Supervisor

Community Economic Resilience Fund

Micah Weinberg, CEO, California Forward

11:30 – 7:30 PM Conference Break

Participants free for lunch and dinner on their own

7:30 – 9:00 PM

Recovery and Resiliency

- ☐ Carl Guardino, Executive Vice President, Global Government Affairs & Policy, Bloom Energy
- ☐ Wade Crowfoot, Secretary, Natural Resources Agency
- ☐ David Shabazian, Director, Department of Conservation
- ☐ Lynn von Koch-Liebert, Executive Director, Strategic Growth Council

Saturday, March 19

8:00 – 9:00 AM Breakfast – Base Camp Eatery

9:00 – 10:00 AM

Supporting Virtual Life Post-Pandemic

- ☐ Darren Suen, Vice Mayor, City of Elk Grove
- ☐ Rochelle Swanson, Government Affairs Manager, Crown Castle

10:00 – 10:15 AM Networking Break

10:15 – 11:15 AM

Equitable and Adaptive Leadership

- ☐ BJ Snowden, Interim Associate Vice President of Equity and Institutional Effectiveness, American River College
- ☐ Alana Mathews, Director, Prosecutors Alliance California and Adjunct Professor, University of the Pacific McGeorge School of Law

11:15 AM – 12:00 PM

CivicWell Remarks

12:00 – 1:00 PM *Lunchtime Discussions (boxed lunch for registered conference attendees)*

1:00 – 5:00 PM *Conference Break*

5:00 – 6:45 PM *Dinner*

6:45 – 9:00 PM

Addressing the Housing and Homelessness Crisis

Phil Ting, California State Assemblymember (keynote)

Jason Elliott, Senior Counselor to Governor Gavin Newsom (keynote)

Panel

- ☐ Steve Hansen, Managing Partner, Sacramento Office, Lighthouse Public Affairs
- ☐ Matt Horton, Director, Center for Regional Economics and California Center, Milken Institute
- ☐ Meea Kang, Senior Vice President, Related California LLC
- ☐ Anu Natarajan, Lead, Facebook: Housing Initiative

Sunday, March 20

8:00 – 9:30 AM *Breakfast – Base Camp Eatery*

Travel and Training FY 21-22 Budget Tracking for Council

ATTACH Item # C17.

Mayor Tran				
	Training/Travel Event	FY21-22 Amount Expended/Estimated	Total	Remaining Balance
			\$ -	\$ 5,000.00
		\$ -		

Vice Mayor Montano				
	Training/Travel Event	FY21-22 Amount Expended/Estimated	Total	Remaining Balance
			\$ 2,145.69	\$ 2,854.31
1	2021 League of CA Cities Annual Conference & Expo in Sacramento from 9/22/2021 to 9/24/2021	\$ 1,550.69		
2	Critical Thinking and Influential Leadership - Virtual Seminar 2/9/2022 - 2/11/2022	\$ 595.00		

Councilmember Dominguez				
	Training/Travel Event	FY21-22 Amount Expended/Estimated	Total	Remaining Balance
			\$ -	\$ 5,000.00
		\$ -		

Councilmember Phan				
	Training/Travel Event	FY21-22 Amount Expended/Estimated	Total	Remaining Balance
			\$ 557.58	\$ 4,442.42
1	2021 Asian Pacific American Leadership Foundation 6th Annual CALNET Leadership Retreat from 11/4/2021 to 11/5/2021	\$ 557.58		

Councilmember Chua				
	Training/Travel Event	FY21-22 Amount Expended/Estimated	Total	Remaining Balance
			\$ 1,440.16	\$ 3,559.84
1	2021 League of CA Cities Annual Conference & Expo in Sacramento from 9/22/2021 to 9/24/2021	\$ 1,440.16		



CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	2022 Weed Abatement Public Hearing and Adopt a Resolution to Abate the Weeds (Staff Contact: Albert Zamora, Deputy Fire Chief / Fire Marshal, 408-586-3371)
Category:	Public Hearings - Public Safety
Meeting Date:	3/15/2022
	<u>Recommendation:</u> Conduct a Public Hearing and adopt a resolution directing the County of Santa Clara Consumer and Environmental Protection Agency- Weed Abatement Program to abate the nuisance, keep an account of the cost, and embody such account in a report and assessment list to the City Council in accordance with the Milpitas Municipal Code.

Background:

On February 2, 1976, both the City of Milpitas and the County of Santa Clara Consumer and Environmental Protection Agency - Weed Abatement Program entered into an Agreement for the County to abate weeds for the City of Milpitas. The purpose of the Agreement is to promote the efficiency and economy of operations in the abatement of weeds by the City and the County.

The major procedural functions to be performed by the County and / or City shall include but not limited to:

1. The County shall prepare the list of parcels requiring abatement of weeds in the City and transmit the said list to the City for review and approval for processing.
2. The County shall prepare the notice of weed abatement and cause such notice to be mailed to the owners of the parcels requiring weed abatement.
3. The City Council shall conduct public hearings on the proposed removal of weeds pursuant to the provisions of the City Ordinance when the City Fire Marshal presents such appropriate resolutions for adoption. The City Council may by resolution declare the weeds on the respective parcels of the land as nuisance, and make the determination to proceed with the abatement of weeds, and authorize the performance of the service to remove the weeds in accordance with the aforementioned Agreement.
4. Upon proper authorization by the City, the County shall remove the weeds on the designated properties.
5. The County shall render to the City an itemized assessment report for the cost of the weed abatement services performed per the respective parcels.
6. The City Council, after a public hearing, shall require the County Assessor's Office to include the costs of the weed abatement services performed for the City for the current year, as a special assessment on bills for taxes levied against the affected parcels. Such special assessments shall be liens on the respective properties.
7. Pursuant to California Health and Safety Code 14915, a copy of the report, as confirmed, shall be turned over to the auditor of the county, on or before the tenth day of August following such

confirmation, and the auditor shall enter the amounts of the assessments against the respective parcels of land as they appear on the current assessment roll, (Amended by Stats. 1939, Ch. 354).

Analysis:

On February 15, 2022, the City Council adopted Resolution No. 9118 declaring weeds on certain described properties to be a public nuisance, and to set a public hearing for March 15, 2022. A copy of the resolution was forwarded to the County of Santa Clara Consumer and Environmental Protection Agency- Weed Abatement Program (County). Furthermore, a notice for the public hearing was sent by the City Clerk's Office to the local newspaper for publication, as well as mailed to the affected property owners of the proposed abatement by the City of Milpitas and the County. The purpose of the public hearing is for the parcel owners who object to the removal of the weeds to state their objections before the weeds are removed and the costs made a lien upon the property. A list of properties to be abated is included in the City Council's agenda packet along with a resolution directing the County to abate the weeds.

Jurisdictional Oversight:

The City of Milpitas is the Authority Having Jurisdiction (AHJ) relative to the enforcement and abatement of overgrown vegetation and weeds throughout the city limits, both public and private, except for the following agencies:

1. **California Department of Transportation** – On / Off ramps, certain areas under joint contractual agreements between City of Milpitas Public Works Department and Cal-Trans, embankments, and right of ways along the 880 and 680 Freeways.
2. **Santa Clara Valley Water District** – All creeks and associated tributary waterways.
3. **San Jose Roads and Airports** – Medium strip along Montague Expressway after the Freeway 680 Overpass (heading east bound) to Dempsey Rd.

Fiscal Impact:

There is no fiscal impact to the City. At the first City Council meeting in August of each year during a public hearing, the City's municipal code provides that the City Council hear the assessment report for the list of properties where the weeds were abated within the City, together with any objections of the property owners liable to be assessed, and to make such modifications on the proposed assessment as it deems necessary. Following the adoption by the City Council, the resolution will be recorded, and the changes thereon become a lien on the land involved to be collected in the same manner as property taxes.

California Environmental Quality Act:

This project is exempt from CEQA.

Recommendations:

1. Open the Public Hearing for public comment and close the Public Hearing.
2. Adopt a resolution directing the County of Santa Clara Consumer and Environmental Protection Agency- Weed Abatement Program to abate the nuisance, keep an account of the cost, and embody such account in a report and assessment list to the City Council in accordance with the Milpitas Municipal Code.

Attachment:

1. Resolution with attached Exhibit A - 2022 Weed Abatement Program Commencement Report (44 parcels) for the City of Milpitas

**2022 WEED ABATEMENT PROGRAM
COMMENCEMENT REPORT
CITY OF MILPITAS**

EXHIBIT "A"

634	N	ABEL	ST	022-06-010
7280		MARYLINN	DR	022-07-007
1735		CALIFORNIA	CL	022-37-002
1301		CALIFORNIA	CL	022-38-002
		DIXON	RD	026-05-023
1878	N	MILPITAS	BL	026-05-024
				026-06-012
1750		ARIZONA	AV	026-07-044
		BOTHELO	LN	028-23-017
				028-24-006
860		EVANS	RD	029-06-016
826		CALAVERAS RIDGE	DR	029-06-031
898		CALAVERAS RIDGE	DR	029-06-038
322	N	PARK VICTORIA	DR	029-16-006
1220		COUNTRY CLUB	DR	029-52-014
1039		CAMARILLO	CT	029-52-015
517		VISTA RIDGE	DR	042-30-009
519		VISTA RIDGE	DR	042-30-010
529		VISTA RIDGE	DR	042-30-015
410		VISTA RIDGE	DR	042-30-024
350		VISTA RIDGE	DR	042-30-025
531		VISTA RIDGE	DR	042-30-029
				086-25-018
	S	MAIN	ST	086-25-028
				086-25-030
	S	MAIN	ST	086-25-051
				086-26-040
		MILPITAS	BL	086-28-006
		VISTA	WY	086-29-005
		WRIGLEY	WY	086-29-036
		YOSEMITE	DR	086-29-047
876		YOSEMITE	DR	086-30-047
		YOSEMITE	DR	086-30-048
		AMES	AV	086-30-060
				086-31-003
				086-32-084
375		DEMPSEY	RD	088-01-002
335	S	PARK VICTORIA	DR	088-03-019
		DEMPSEY	RD	088-04-060
	S	PARK VICTORIA	DR	088-04-062
		DEMPSEY	RD	088-04-076
		OLD PIEDMONT	RD	092-34-008
1250		PIEDMONT	RD	092-34-014
2235		URIDIAS RANCH	RD	092-37-050

A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF MILPITAS AUTHORIZING THE CITY MANAGER TO CONTRACT WITH THE OFFICE OF SANTA CLARA COUNTY CONSUMER AND ENVIRONMENTAL PROTECTION AGENCY – WEED ABATEMENT PROGRAM TO ABATE WEEDS AND/OR CAUSE THE REMOVAL OF RUBBISH, REFUSE OR DIRT DECLARED TO BE A PUBLIC NUISANCE, TO KEEP AN ACCOUNT OF THE COSTS OF ABATING SUCH NUISANCE, AND TO FILE SUCH ACCOUNT IN A REPORT AND ASSESSMENT LIST WITH THE CITY COUNCIL

WHEREAS, the City Council of the City of Milpitas adopted Resolution No. 9118 on February 15, 2022, declaring weeds and/or the accumulation of rubbish, refuse or dirt on the properties listed on the annual list attached hereto as **Exhibit A** to be a public nuisance and setting a public hearing in accordance with Title V, Chapter 202 of the Milpitas Municipal Code; and

WHEREAS, a public hearing was duly noticed as required by law and such hearing was held on March 15, 2022, to hear public comments and consider any objections to the proposed removal of the weeds, rubbish, refuse and/or dirt; and

WHEREAS, the City Council duly considered and overruled any objections to the proposed nuisance abatement by the Office of Santa Clara County Consumer and Environmental Protection Agency – Weed Abatement Program.

NOW, THEREFORE, the City Council of the City of Milpitas hereby finds, determines, and resolves as follows:

1. The City Council has considered the full record before it, which may include but is not limited to such things as the staff report, testimony by staff and the public, and other materials and evidence submitted or provided to it. Furthermore, the recitals set forth above are found to be true and correct and are incorporated herein by reference.
2. The City Manager is hereby ordered and authorized to contract with the Office of Santa Clara County Consumer and Environmental Protection Agency – Weed Abatement Program to abate such public nuisances existing on those properties included on the attached **Exhibit A**. The Office of Santa Clara County Consumer and Environmental Protection Agency – Weed Abatement Program shall keep an account of the cost of abatement on each listed parcel and submit to the City Clerk, for confirmation by the City Council, an itemized written report showing such costs to be assessed on the listed properties as provided for in the Milpitas Municipal Code, Sections V-202-7.00 through V-202-10.00.

PASSED AND ADOPTED this ____ day of _____, 2022, by the following vote:

AYES:

NOES:

ABSENT:

ABSTAIN:

ATTEST:

APPROVED:

Wendy Wood, City Clerk

Rich Tran, Mayor

APPROVED AS TO FORM:

Christopher J. Diaz, City Attorney



CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Receive a Presentation and Provide Direction to Staff on a Draft Zoning Ordinance Amendment amending Sections of Title V, Chapter 100, and Title XI, Chapter 10, of the Milpitas Municipal Code Relating to Mobile Food Vending (Food Trucks) (Staff Contact: Ned Thomas, Planning Director, 408-586-3273 and Avery Stark, Associate Planner, 408-586-3288)
Category:	Community Development
Meeting Date:	3/15/2022
	<u>Recommendation:</u> (1) Receive a presentation from staff; and (2) Provide direction to staff on a draft Zoning Ordinance Amendment setting forth regulations related to mobile food vending.

Background:

Mobile food vehicles, commonly known as food trucks, have become increasingly popular and prevalent as part of the food and beverage industry over the past decade. Food trucks are extremely popular with consumers due to the convenience and novelty of being located in different places at different times (often at festivals or special food truck events), the creativity and liveliness of the food truck movement, the unique types of cuisine served, and the affordability of the food. They are also beneficial for local economic development, since they provide low-cost and low-barrier business opportunities for food entrepreneurs, bring diverse dining options to areas that may have few or no brick-and-mortar restaurants, and generate foot traffic and customers who may also support other nearby local businesses.

The growing popularity of food trucks across the nation, in large cities and small towns alike, has created the need for local regulations that address public health and safety issues while also encouraging and supporting a thriving food truck industry. While food safety and health standards for food trucks are regulated at the county level – in the case of Milpitas, by the Santa Clara County Department of Environmental Health – the process of setting standards and requirements for location, site design, signage, and operating characteristics (e.g. hours of operation, noise, trash management) for food trucks falls within the purview of city government.

With the growing prevalence of food trucks, Planning staff has recognized the need to adopt a thorough, comprehensive set of standards to regulate food trucks operating in Milpitas. The Planning Department currently has a written set of guidelines for owners and operators of food trucks; however, they are not codified in the City's zoning regulations and are therefore not legally enforceable. The only existing reference to mobile food vending in the City's Municipal Code is found in Title V–Public Health, Safety and Welfare; Chapter 100–Traffic; Subsection V-100-10.11–Unlawful Parking–Peddlers, Vendors. This section of the code currently states that vehicles selling any type of goods or merchandise (including food) are prohibited from stopping or parking on any city street for a period exceeding 10 minutes.

Since the summer of 2020, staff has been working on developing draft citywide regulations for mobile food vending. This effort was initiated in part in response to the submittal in 2018 of an application for a mobile food service area ("food truck park") at 25 South Abbott Avenue. Due to the lack of a specific land use classification for mobile food truck facilities in the City's zoning ordinance or other regulations in the Milpitas Municipal Code pertaining to food trucks, the Planning Director determined that the proposed mobile food park at 25 South Abbott Avenue was similar in nature to a restaurant with outdoor seating and referred the

application to the Planning Commission for a decision. The application, which included a request for a Site Development Permit and Conditional Use Permit for the proposed mobile food park, was approved by the Planning Commission on May 27, 2020.

Through the review process for 25 South Abbott Ave., Planning staff concluded that it would be beneficial to prepare and adopt specific regulations for mobile food vending throughout the city, in order to clarify for both City staff and food truck operators what are the zoning requirements, review process, and other rules that apply to such uses. The draft regulations are intended to allow a balance between freedom and opportunity for these small businesses and protection of public safety and welfare.

The Planning Commission considered the draft mobile food vending regulations at a public hearing on February 24, 2021. Members of the Commission generally supported the draft ordinance and voted unanimously (7-0) to recommend approval, with a few specific modifications included in the motion. Staff has subsequently revised the draft ordinance according to the recommendations received from the Planning Commission and is now bringing the proposed regulations to the City Council for review and discussion. Further detail on the Planning Commissioners' comments and the specific changes made to the ordinance is provided below on page 6.

Proposed Zoning Ordinance Amendments

The proposed Zoning Ordinance amendment establishes new regulations for mobile food vehicles by adding a new section (Section 13.18–Mobile Food Vending) to Chapter 10 of Title XI (Zoning, Planning and Annexation) of the Milpitas Municipal Code. These draft regulations for mobile food vending have been crafted and vetted to minimize regulatory barriers and to make it as easy as possible for food truck operators to establish business in Milpitas, while at the same time providing necessary rules to avoid potential impacts from food trucks, especially in residential areas.

The ordinance would include new definitions related to mobile food vending and related facilities such as commissaries (i.e. commercial kitchens where food to be sold off-site from mobile food vehicles is stored and prepared).¹ Mobile food vending and related uses would be added to the use tables for residential, commercial, mixed-use, industrial, institutional, and public open space zoning districts, allowing mobile food vending either by-right or conditionally in these zones. Minor amendments are also proposed to Section 15 (Special Events and Activities) of the Zoning Code and Subsection 10.11 (Unlawful Parking– Peddlers, Vendors) of Municipal Code Title V, Chapter 100–Traffic to ensure consistency with the new mobile food vending regulations.

The proposed regulations would allow mobile food vehicles to operate on private property and within the public right-of-way (i.e. parked on public streets) in most non-residential areas of the city. Mobile food vending would also be allowed, subject to certain limitations and restrictions, in residential zones.

The table on the following page summarizes the proposed mobile food vending regulations by zoning district.

¹ The Santa Clara County Department of Environmental Health requires food served from mobile food trucks to be prepared in an approved commissary facility.

Table 1: Summary of Proposed Mobile Food Vending Regulations

Zoning District	Summary of Regulations
Low- and Medium-Density Residential Zones (R1, R2, R3)	<u>Public Right-of-Way</u>: May be permitted only as part of a special event (with Special Event permit). <u>Private Property</u>: Individual food truck permitted only on a parcel with a museum, hospital, school, or place of religious assembly and worship.
High-Density Residential Zones (R4, R5)	<u>Public Right-of-Way</u>: Permitted <u>Private Property</u>: Individual food truck permitted on a parcel with a museum, hospital, school, or place of religious assembly and worship; individual food truck on a parcel with multi-family residential use may be permitted only as part of a special event (with Special Event permit). Mobile food parks* prohibited in all residential zones.
All Commercial Zones	Individual food trucks permitted on private parcels and in public rights-of-way. Mobile food parks* conditionally permitted in all commercial zones.
Mixed Use Zones – MXD, MXD3	Individual food trucks permitted on private parcels and in public rights-of-way. Mobile food parks* conditionally permitted.
MXD2	Individual food trucks permitted on private parcels and in public rights-of-way. Mobile food parks* prohibited.
All Industrial Zones	Individual food trucks permitted on private parcels and in public rights-of-way. Mobile food parks* prohibited in all industrial zones.
Institutional Zone	Individual food trucks permitted on private parcels and in public rights-of-way. Two or more food trucks may be permitted through a Special Event permit. Mobile food parks* prohibited.
Park and Public Open Space Zone	Individual food trucks permitted. Mobile food parks* prohibited.
Citywide, all zoning districts	Two or more food trucks on a private parcel or in a public park/open space may be permitted through a Special Event permit (operating for seven consecutive days or less).

* Mobile food parks are defined as sites with two or more mobile food vehicles operating together on the same parcel for a period of more than seven consecutive days.

Commissaries generally would not be permitted in residential districts (unless part of a civic or community use such as a church or social club, in which case they could be allowed through the Conditional Use Permit process). Commissaries and catering establishments would be permitted by right in the C1, C2, and HS commercial zones and the M1 and MP industrial zones. They would be conditionally permitted in the CO and TC commercial zones, MXD and MXD-3 mixed-use zones and Institutional zone.

Review and approval procedures for mobile food vending are outlined in the draft ordinance and are based on the use regulations for the applicable zoning district, the number of food trucks operating on the site, and the duration of operations at that site.

For mobile food vending ***on private property (when permitted under use regulations for the applicable zone) and in public parks:***

		Duration of Operations	
		Seven (7) consecutive days or less	More than seven (7) consecutive days
Number of mobile food vehicles on property	One (1)	Minor Site Development Permit (Staff Review)	
	Two (2) or more	Special Event Permit	(Mobile Food Park) Conditional Use Permit or Not Permitted (as indicated in use regulations by zone)

For mobile food vending ***in the public right-of-way (on City streets):***

Planning staff, in consultation with other City departments including Traffic Engineering, Fire, and the City Attorney, considered what would be the appropriate review process for mobile food vending in the public right-of-way. Because the Zoning Code regulates land uses on private and publicly owned parcels, but not on City streets, review and permitting of mobile food vending within the public right-of-way does not fall within the authority of the Zoning Code.

Thus, in all areas of the city except low- and medium-density residential zones – R1, R2 and R3, a mobile food vehicle proposing to operate in the public right-of-way would be required to obtain a City business license but would not require any other City permits or approvals. At the time of application for a business license to operate a food truck in the public right-of-way, Planning staff would advise the applicant as to the rules and regulations that apply to mobile food vending on city streets. Per the draft ordinance, mobile food vehicles operating in the public right-of-way are required to comply with all local regulations, state laws, and posted restrictions pertaining to traffic and parking.

As described above, mobile food vending in the public right-of-way in R1, R2, and R3 areas would require a Special Event Permit. This provision would allow a single food truck to operate in the public right-of-way in conjunction with a private event.

Location and Siting Requirements

The proposed regulations specify location and siting requirements for mobile food vending. The Planning Director would have discretion to waive or reduce operational and siting standards where appropriate, based on site-specific conditions and subject to required findings for approval.

For vending on private property, a mobile food vehicle operator must obtain written permission from the property owner. The draft regulations stipulate that the vehicle must be parked on a paved surface, clear of

lanes and loading zones, and at least 15 feet from a driveway or curb cut. The siting of a mobile food vehicle must not reduce the number of parking spaces that are required by the zoning code for the existing use or uses on the lot.

For vending in public parks, approval of location and siting would be required from the City of Milpitas Recreation Services Department (through the Minor Site Development Permit or Special Event Permit review process) and a vehicle must be parked legally on a paved surface while in operation. For vending in the public right-of-way, as noted above, mobile food vehicles must be parked in a legal parking space while in operation and must comply with all parking rules and restrictions, including time limits and payment at metered parking spaces. Customers may be served only from the sidewalk or curb side of the vehicle.

In addition, mobile food vehicles must maintain a minimum distance of 150 feet from existing restaurants and freeway on/off ramps.

Site Design Standards

Off-street parking is not required for mobile food vending uses (since they do not typically function as a primary use on a lot), except in the case of mobile food parks, where two or more vehicles are operating on a site for more than seven consecutive days. For mobile food parks, the same off-street parking requirement applies as for restaurants offering takeout service, which is one space per 2.5 seats provided on site for customers plus one space per 60 square feet of lot area dedicated to the mobile food operations. The operation of mobile food vehicles must not impede safe movement of, and clear lines of sight for, vehicles, bicycles, and pedestrians. Vehicles must not obstruct access to sidewalks or alleys or interfere with circulation through a parking lot.

Seating areas and related amenities such as tables, chairs, and canopies for mobile food vending on private property (both individual food trucks and mobile food parks) would be subject to review and discretion through the Minor Site Development Permit or Conditional Use Permit process. For any mobile food vending operation requiring a Special Event Permit, seating and dining areas would be subject to the rules and requirements for special events in Section 15 of the Zoning Code. Seating areas for on-site dining would not be allowed for food trucks in public rights-of-way.

Restrooms would not be required for individual mobile food vehicle on private property or in parks, or for mobile food vehicles in the public right-of-way. For mobile food parks, a single restroom (gender neutral) would be required for every five vehicles operating on the site. The restroom requirements for Special Event Permits apply to any mobile food vending operation requiring such a permit.

Operational Standards

Standard proposed hours of operation for all mobile food vending activities in the city are 7:00 am to 10:00 pm. Extended hours may be allowed at the Planning Director's discretion or pursuant to a Special Event Permit. Mobile food vehicles may not be parked on the site or in the public right-of-way outside of these hours, overnight, or while not in active operation.

Noise associated with mobile food vending operations is regulated by the Noise Abatement ordinance of the Milpitas Municipal Code (Title V, Chapter 213) and food truck operators must comply with this ordinance.

Any signage advertising mobile food vending operations would be limited to signs permanently attached to or painted on the vehicle. The standards and requirements of the Signs chapter of the Zoning Code (Section XI-10-24) apply.

Trash management requirements and procedures would apply to mobile food vending operations. For all mobile food uses other than those requiring a Special Event Permit, the operator must provide receptacles for trash, recycling, and organic waste (if collection services are available). Operators must also keep the area within a 25-foot radius of the vehicle or site clean and free of trash generated by the mobile food vending use. Trash management requirements for Special Event Permits apply to mobile food operations that require such a permit. In addition, polystyrene (styrofoam) food wares would be prohibited for all mobile

food vending operations, and any disposable foodservice packaging or serving items must be recyclable or compostable.

Finally, mobile food vehicles would not be allowed to connect to temporary or permanent on-site utilities such as water, gas, electricity, telephone, or cable.

Other Required Permits

All mobile food vehicles operating in Milpitas would be required to have a valid City business license and all applicable permits required by the Santa Clara County Health Department.

Minor Amendments to Subsection V-100-10.11–Unlawful Parking–Peddlers, Vendors

In addition to the amendments to the Zoning Code described above, the proposed ordinance includes minor changes to the “Unlawful Parking–Peddlers, Vendors” section of the Traffic Code (Title V, Chapter 100 of the Municipal Code) for consistency between this section and the new mobile food vending regulations. Currently the regulations for parking or stopping for peddlers and vendors apply to “any vehicle, wagon or push-cart from which goods, wares, merchandise, fruits, vegetables or foodstuffs are sold, displayed, solicited or offered for sale or bartered or exchanged.” The proposed ordinance includes language clarifying that the provisions of Subsection V-100-10.11 do not apply to mobile food vehicles as defined in the Zoning Code. This eliminates a conflict between the provisions of the Traffic Code and the new mobile food regulations in the Zoning Code.

Minor Amendments to Subsection XI-10-15.04 – Special Events and Activities - Definitions

The proposed ordinance also includes minor changes in the “Definitions” section of the Special Events and Activities section of the Zoning Code. This section currently includes the following definition: “Food Truck Event” means an event where more than three food trucks gather in one location.” This definition would be deleted and a new definition for “Mobile Food Vending Event” would be added to include events where two or more vehicles gather in a location for seven consecutive days or less, consistent with the provisions of the new mobile food regulations.

Planning Commission Comments and Direction:

At its meeting on February 24, 2021, the Planning Commission requested that staff revise the draft regulations to allow more flexibility for mobile food vending in residential areas for occasions such as block parties or other special events, subject to City review and approval. The draft ordinance originally prohibited food trucks from operating in all residential zones and included a requirement for a food truck to maintain a 150-foot separation from residentially zoned properties – standards which are typical and common for cities where specific mobile food vending regulations are included in the municipal code. The Commission also recommended allowing flexibility in the regulations, at discretion of the Planning Director, to reduce or waive any of the siting or operational standards based on site-specific conditions (for example, the requirement for a food truck in operation to be located at least 15 feet from a driveway or curb cut).

Following the Planning Commission hearing, staff conducted additional background research on mobile food vending regulations in other cities in the Bay Area as well as around the U.S., focusing on zoning provisions that apply to mobile food vending in residential areas. Based on this research, and to better align the proposed regulations with the Commission’s guidance, staff amended the draft ordinance to allow more flexibility for food trucks to operate in residential areas during events such as block parties, National Night Out, or other private events. These changes are reflected in the current version of the proposed regulations, as summarized above in Table 1.

Policy Alternatives:

This is an informational item for Council feedback and direction on the draft ordinance. A specific policy proposal and alternatives will be brought before the Council for consideration and a vote at a later date.

Fiscal Impact:

This is an informational item for Council feedback and direction on the draft ordinance. As such, there is no fiscal impact.

California Environmental Quality Act:

This report represents ongoing work on updates to the City of Milpitas Zoning Ordinance (Milpitas Municipal Code Title XI, Chapter 10). It is anticipated that the draft ordinance for mobile food vending regulations that is brought forward for City Council consideration will be exempt from environmental review pursuant to CEQA Guidelines Section 15061(b)(3) (common sense exemption), which states that CEQA only applies to projects which have the potential for causing a significant effect on the environment.

Recommendations:

1. Receive a presentation from staff.
2. Discuss the presentation and provide direction to staff on key issues outlined in this report.

Attachments:

1. Draft Ordinance, Mobile Food Vending Regulations
2. Summary of Mobile Food Vending Regulations in Other Cities

New Section to be added to Zoning Ordinance:

XI-10-13.18 – Mobile Food Vending

A. Purpose and Intent

The purpose of this section is to allow mobile food vendors to operate in appropriate areas of the city and to protect and maintain public safety, health and welfare while providing opportunities for small businesses, adding vibrancy and activity to streetscapes and neighborhoods, and expanding food access in areas underserved by brick and mortar restaurants.

B. Definitions

“Catering establishment” means an establishment in which the principal use is the preparation of food and meals on the premises, and where such food and meals are delivered to another location for serving and consumption.

“Commissary” means a fixed-location kitchen where food is stored and prepared for off-site vending from mobile food vehicles. Commissaries serving mobile food vendors may include shared-use commercial kitchens, private commercial kitchens, restaurant kitchens, and kitchens associated with civic and community organizations such as churches or social clubs; but do not include catering service establishments.

“Mobile Food Park” means a site with two or more mobile food vehicles located together on the same parcel and operating at the same time for more than seven consecutive days.

“Mobile Food Vehicle” means a motorized, wheeled vehicle or towed vehicle designed and equipped to store, prepare, serve and sell food, but which does not include mobile food vending wagons or push-carts as regulated in Milpitas Municipal Code Section V-100-10-11.

“Mobile Food Vending” means the selling or offering to sell products from a mobile food vehicle.

C. Mobile Food Vending Review Procedures

1. On Private Property

- a. One mobile food vehicle operating on a parcel, when permitted under the use regulations for the applicable zone, may be approved subject to approval of a Minor Site Development Permit (Staff Review) pursuant to Subsection XI-10-57.03(B)(2) of this Chapter.
- b. A mobile food park operating for more than seven consecutive days may be approved subject to a Minor Conditional Use Permit (Zoning Administrator Review) pursuant to Subsection XI-10-57.04(E)(2)(a) of this Chapter.
- c. Two or more mobile food vehicles operating on a parcel for a period of seven consecutive days or less shall require a Special Event Permit pursuant to Section 15 of this Chapter.

2. In Public Parks and Open Spaces

- a. One mobile food vehicle operating within a public park or open space may be approved subject to approval of a Minor Site Development Permit (Staff Review) pursuant to Subsection XI-10-57.03(B)(2) of this Chapter.
- b. Two or more mobile food vehicles operating together within a public park or open space for a period of seven consecutive days or less shall require a Special Event Permit pursuant to Section 15 of this Chapter.
- c. Mobile food parks shall not be permitted within public parks and open spaces.

3. In Public Right-of-Way

- a. Mobile food vending in the public right-of-way is permitted subject to the review and approval of the Milpitas Planning Department, as follows:
 - i. In low- and medium-density residential zoning districts R1, R2, and R3, mobile food vending in the public right-of-way may be permitted as part of a special event for which a Special Event Permit has been issued pursuant to Subsection XI-10-15.07 of this Chapter, or as part of another official event authorized by the City (e.g., National Night Out).
 - ii. In high-density residential zoning districts R4 and R5; all commercial, industrial, mixed-use, and institutional zoning districts; and within the Midtown and Transit Area Specific Plan areas; mobile food vending in the public right-of-way is permitted upon issuance of all required permits per Section XI-10-13.18(H).

D. Location and Siting Requirements

1. On Private Property

- a. The operator of a mobile food vehicle operating on a privately owned parcel shall obtain prior written permission from the property owner and shall have an original signed copy of such permission available at all times while the mobile food vehicle is in operation on the property.
- b. A mobile food vehicle shall be parked on a paved surface outside any designated fire lane and outside any parking or loading space that is required for the principal use on the property.
 - i. Mobile food vending operations shall not reduce the available parking on the property below the minimum number of parking spaces required to serve the existing use(s) on the lot.
 - ii. For a property that is nonconforming with respect to parking, mobile food vending operations shall not reduce the total existing amount of parking on the lot.
- c. Unless otherwise approved pursuant to Section XI-10-13.18(G)(1), a mobile food vehicle shall maintain a minimum setback of 15 feet from all driveway curb cuts while in operation.

2. In Public Right-of-Way

- a. A mobile food vehicle operating in the public right-of-way shall be parked in a legal parking space and comply with all City parking regulations while in operation.
- b. A mobile food vehicle may only serve customers from an adjacent sidewalk or the side of the vehicle closest to the curb and shall not serve customers from the side of the vehicle closest to the motorized travel lanes of the street.

3. In Public Parks and Open Spaces

- a. The location and siting of mobile food vending operations within a public park or open space shall be subject to the approval of the City of Milpitas Recreation and Community Services Department, through the Minor Site Development Permit or Special Event Permit process as required per Section XI-10-13.18(C)(2)(a) or (b).
- b. A mobile food vehicle operating within a public park shall be parked in a legal parking space on a paved surface outside any designated fire lane.

4. Separation from Other Uses.

- a. A mobile food vehicle in operation shall be located a minimum of 150 feet from any existing restaurant.
- b. A mobile food vehicle in operation shall be located a minimum of 150 feet from a freeway on- or off-ramp.

E. Site Design Standards

1. Parking

- a. For one mobile food vehicle operating on private property or in a public park, no parking shall be required to serve the mobile food vending use. The mobile food vehicle shall comply with Subsection XI-10-13.18(D)(1)(b) with respect to parking for other existing uses on a lot.
- b. For mobile food parks, one parking space shall be required per 2.5 seats provided on site for customers, plus one parking space per 60 square feet of lot area dedicated to the mobile food vending operation (see Table 53.09-1). Such parking shall be provided in addition to any required parking serving other existing uses on the lot.

2. Access and Circulation

- a. All mobile food vending operations shall be located so as not to impede safe movement of vehicular, bicycle or pedestrian traffic, and to maintain a clear line of sight for vehicles, bicycles and pedestrians.
- b. No mobile food vehicle shall obstruct access to or circulation through any parking lot access to any public sidewalk or alley.

3. Seating Areas

- a. For mobile food vehicles operating in the public right-of-way, on-site seating (including tables, chairs, canopies, umbrellas, or similar amenities) shall not be permitted.
- b. For one mobile food vehicle operating on private property, the site plan submitted for Minor Site Development Permit review per Subsection XI-10-13.18(C)(1)(a) shall show all proposed temporary amenities and structures for on-site seating and dining. For mobile food parks, the site plan submitted for Minor Conditional Use Permit review per Subsection XI-10-13.18(C)(1)(b) shall show all proposed temporary and permanent amenities and structures for on-site seating and dining.
- c. Mobile food vending operations requiring a Special Event Permit shall be subject to the requirements and procedures in Section 15 of this Chapter for seating, dining areas and similar amenities.

4. Restrooms

- a. For one mobile food vehicle operating on private property or for mobile food vehicles operating in the public right-of-way, no restrooms shall be required.
- b. For mobile food parks, one single-stall, gender-neutral restroom shall be provided for every five mobile food vehicles operating on the site. In calculating the restroom requirement, fractional numbers shall be rounded down to the nearest whole number.
- c. Mobile food vending operations requiring a Special Event Permit shall be subject to the requirements and procedures in Section 15 of this Chapter for restrooms.

F. Operational Standards and Requirements

- 1. Mobility of operations. Mobile food vehicles shall not connect to temporary or permanent on-site water, gas, electricity, telephone or cable sources.
- 2. Hours of operation. Unless otherwise approved pursuant to Section XI-10-13.18(G)(1), hours of operation for mobile food vending shall be between 7:00 am and 10:00 pm.
- 3. Parking and storage of mobile food vehicles. Outside of hours of active operations mobile food vehicles shall be removed from the operating site, whether on private property or in the public right-of-way. Mobile vehicles shall not be parked overnight at the location of operation.
- 4. Noise. Mobile food vending operations shall comply with the provisions of Milpitas Municipal Code Title V, Chapter 213 – Noise Abatement.
- 5. Signage. Any signage advertising the products and services of a mobile food vehicle must be permanently attached to or painted on the vehicle. All such signs shall be subject to the provisions of Section XI-10-24 of this chapter. No signs or banners that are separate from the mobile food vehicle shall be placed at the operating site or within the public right-of-way.

6. Trash management and disposal.

- a. For one mobile food vehicle operating on private property or in the public right-of-way, and for mobile food parks:
 - i. All mobile food vending operations shall provide separate and clearly marked receptacles for trash, recycling and/or compost, according to the collection services available, at the operating site. Operators of mobile food vehicles shall properly dispose of all trash, recycling and/or compost generated by their operations daily.
 - ii. The operator of a mobile food vehicle shall keep the area within a 25-foot radius of the vehicle, including private property, sidewalks, and roadways, clean and free of paper, food waste and other refuse generated by the operation.
- b. Mobile food vending operations requiring a Special Event Permit shall be subject to the requirements and procedures in Section 15 of this Chapter for trash management and disposal.
- c. Mobile food vending operations, if using disposable food service ware for packaging and serving, shall use products that are recyclable or compostable. Use of polystyrene foam food service ware is prohibited per Milpitas Municipal Code Title III, Chapter 8 – Prohibition of Expanded Polystyrene (EPS) Foam Food Service Ware.

G. Exceptions to Standards and Requirements

1. Exceptions or reductions to the Location and Siting Requirements, Site Design Standards, and Operational and Standards in Subsections XI-10-13.18(D) through (F) may be granted at the discretion of the Planning Director and the Fire Marshal based on site-specific conditions and subject to the following findings:
 - a. The proposed number, configuration, and operation of mobile food vehicles is generally consistent with the overall intent of these regulations;
 - b. The proposed mobile food vending activity will not be detrimental or injurious to property or improvements in the vicinity nor to the public health, safety, and general welfare.

H. Other Permits and Licenses Required

1. Mobile food vehicles operating within the City of Milpitas must obtain a permit for mobile food facilities from the Santa Clara County Dept. of Environmental Health. The County health permit shall be displayed on the vehicle in a location visible to the public.
2. All mobile food vehicles operating within the boundaries of the City of Milpitas shall obtain a current City of Milpitas business license prior to establishing a vending location on public or private property or setting up operations. The license shall at all times be displayed on the vehicle in a location visible to the public.
3. All mobile food vehicles shall clearly display current and valid vehicle registration on their license plates while vending at the operating site or in the public right-of-way.

Amendments to Use Tables in the Zoning Ordinance:

XI-10-4.02 - Residential Use Regulations

**Table XI-10-4.02-1
Residential Zone Uses**

Use	R1	R2	R3	R4	R5
1. Commercial					
Commercial services ^{1,2}	NP	NP	C	C	C
2. Professional Offices and related uses					
Offices ^{1,2}	NP	NP	C	C	C
3. Public/Quasi-Public and Institutional Uses					
Child care center	C	C	C	C	P
Nursing home ³	NP	C	C	C	C
Park, playground or community center (non-profit)	C	C	C	C	C
Parking lots	C	C	C	C	C
School (not trade or vocational)	C	C	C	C	C
Places of Assembly	C	C	C	C	C
4. Residential Uses					
Condominiums and condo conversions	NP	SFR: C Duplex: C	C	C	C
Duplex (Two dwellings)	NP	P	NP	NP	NP
Group dwelling	NP	NP	NP	C	C
Guest house	C	NP	NP	NP	NP
Manufactured home ⁴	P	P	NP	NP	NP
Multi-family dwellings (Three or more units)	NP	NP	P	P	P
Planned unit development ⁵	P	P	P	P	P
Accessory dwelling unit ⁶	P	SFR: P Duplex: P	P	P	P
Single-family dwelling	P	P	NP	NP	NP
Single-room occupancy residences ⁷	NP	NP	C	C	C
Transitional and supportive housing	P ⁸	P ⁸	P ⁹	P ⁹	P ⁹
5. Restaurants or Food Service					
Restaurants ^{1,2}	NP	NP	C	P/C	P/C
Catering Establishment ¹⁰	NP	NP	NP	NP	NP
Mobile Food Vending (individual vehicle) ¹¹	P ^{12, 13, 14}	P ^{12, 13, 14}	P ^{12, 13, 14}	P ^{12, 13, 14}	P ^{12, 13, 14}
Mobile Food Park	NP	NP	NP	NP	NP
Commissary ¹⁰	NP	NP	NP	NP	NP
6. Unclassified Uses					
Agriculture ¹⁵	P	P	P	NP	NP
Boarding house (three or more persons)	NP	C	C	C	C

Use	R1	R2	R3	R4	R5
Golf course ¹⁶	C	C	C	NP	NP
Live work units ¹⁷	NP	NP	C	C	C
Model home complex ¹⁸	P	P	P	P	P
Short-Term Rentals ¹⁹	P	P	P	P	P

¹ Refer to Subsection XI-10-4.03(A), Residential Zone Special Uses, of this Chapter, for standards.

² Refer to Subsection XI-10-4.03(B), Residential Zone Special Uses, of this Chapter, for standards.

³ Licensed nursing home serving more than six persons, except when used primarily for contagious sickness, mental or drug alcohol addict cases.

⁴ Refer to Subsection XI-10-13.07, Manufactured Homes, of this Chapter, for standards.

⁵ Refer to Subsection XI-10-54.07, Planned Unit Developments, of this Title, for standards.

⁶ In conjunction with existing or proposed legal single-family, duplex, or multi-family dwellings. Refer to Subsection XI-10-13.08, Accessory Dwelling Units, of this Chapter, for standards.

⁷ Refer to XI-10-13.13, Special Uses, Single Room Occupancy Residences, of this Chapter.

⁸ Permitted only in single family dwellings.

⁹ Permitted only in multi-family dwellings.

¹⁰ May be permitted with approval of a Conditional Use Permit for kitchens associated with a civic or community organization, such as a church or social club.

¹¹ Refer to Subsection XI-10-13.18, Mobile Food Vending, of this Chapter.

¹² Mobile food vending in the R1, R2, and R3 zones may be permitted in the public right-of-way as part of an approved special event. See Subsection XI-10-13.18(C)(3)(a)(i). Mobile food vending in the R4 and R5 zones is permitted in the public right-of-way upon issuance of all required City and County permits (see Subsection XI-10-13.18(H)). ¹³ In all residential zones, mobile food vending on private property may be permitted on a parcel having a current certificate of use and occupancy as a museum, hospital, school, or place of religious assembly and worship, provided that the mobile food vending use shall not operate more frequently than once per week and for no longer than three consecutive days.

¹⁴ In the R1, R2, and R3 residential zones, mobile food vending shall not be permitted on a private property having a residential use. In the R4 and R5 residential zones, mobile food vending on private property having residential use may be permitted as part of an approved special event. See Subsection XI-10-13.18(C)(3)(a)(i).

¹⁵ Except for the raising of animals or fowl for commercial purposes, or the sale of any products at retail on the premises.

¹⁶ Except for driving tee or range, miniature course and similar uses operated for commercial purposes.

¹⁷ Allowed commercial uses to be specified through the Conditional Use Permit process.

¹⁸ Refer to Subsection XI-10-13.11€ , Model Home Complexes and Sales Offices, of this Chapter for temporary tract offices.

¹⁹ Subject to the requirements of Subsection XI-10-13.16, Short-Term Rentals, of this Chapter.

XI-10-5.02 – Commercial Use Regulations

**Table XI-10-5.02-1
Commercial Zone Uses**

Use	CO	C1	C2	HS	TC
1. Commercial Uses					
Alcoholic beverage sales	C ⁶	C	C	NP	C
Art/photography studio or gallery	NP	P	P	P	P
Bookstore	NP	P	P	P	P
Commercial services ¹	P	P	P	NP	P
Funeral home or mortician	NP	NP	C	C	NP
Furniture sales	NP	P	P	P	P
Grocery store (supermarkets)					
Within 1,000 ft. of residential zone	NP	C	C	C	C
Not within 1,000 ft. of residential zone	NP	P	P	P	P
Head/smoke/tobacco shop	NP	C	C	NP	C
Home improvement (hardware, blinds, interior decorating, etc.)	NP	P	P	C	P
Not fully enclosed operation	NP	C	C	C	C
Household appliance store ⁷	NP	NP	P	P	NP
Small appliance repair	NP	NP	MCS	P	NP
Large appliance repair	NP	NP	NP	P	NP
Janitorial services	NP	NP	P	P	NP
Newsstand					
Indoor	P	P	P	NP	P
Outdoor	C	C	C	NP	C
Nursery (flower or plant)					
Indoor	NP	NP	P ²	P	P
Outdoor	NP	NP	C	P	NP
Office supply sales (stationery, equipment)	P	P	P	P	P
Paint and wallpaper stores	NP	NP	P	P	P
Pawnshops	NP	NP	C	NP	NP
Pet stores	NP	NP	P	P	P
Printing (newspaper, publishing)	NP	NP	P	P	P
Rentals (medical supplies, costumes, party equipment, office equipment)	NP	NP	P	P	P
Retail stores, general merchandise	NP	P	P	NP	P
Tanning salon	NP	NP	P	NP	P
Thrift store ³	NP	C	P	P	P

Use	CO	C1	C2	HS	TC
2. Entertainment and Recreation					
Adult business ⁴	NP	NP	NP	P	NP
Bowling alley	NP	NP	P	P	P
Commercial athletic facilities					
Indoor	NP	C	P	P	P
Outdoor	NP	NP	NP	C	NP
Motion picture theater (See 7 below)					
Recreation or entertainment facility	NP	C	C	C	C
Shooting range, indoor	NP	NP	NP	C	NP
3. Health and Veterinarian Uses					
Animal grooming (no boarding)	NP	P	P	P	P
Hospital	C	NP	C	C	C
Kennel	NP	NP	C	NP	NP
Massage establishment ¹⁵	NP	NP	MC	MC	MC
Massage establishment, accessory ¹⁵	NP	NP	MCS	MCS	MCS
Medical and dental office	P	P	P	NP	P
Medical and dental clinic	P	C	C	NP	P
Medical support laboratories	P	C	C	C	C
Optician and optometrist shop	P	P	P	NP	P
Pharmacy or drug store	NP	P	P	P	P
Sauna and steam bath	NP	NP	NP	P	NP
Veterinary clinic	NP	NP	P	P	P
4. Industrial Uses ⁵					
Assembly from pre-processed materials	NP	NP	C	NP	NP
Commercial fueling facility	NP	NP	NP	C	NP
Commercial laboratory	NP	NP	C	P	NP
Contractor's yards and offices	NP	NP	C	C	NP
Disinfection and extermination business	NP	NP	C	P	NP
Dry cleaning plant	NP	NP	NP	P	NP
Food storage locker	NP	NP	NP	P	NP
Landscape contractor	NP	NP	C	P	NP
Lumberyards	NP	NP	C	C	NP
Mini-storage complex	NP	NP	C	C	NP
Plumbing, metalworking, glassworking or woodworking	NP	NP	C	C	NP
Research & development	NP	NP	C	NP	NP
Sign sales and fabrication (Electric and neon sign, sign painting)	NP	NP	C	P	NP
Warehousing and wholesale	NP	NP	C	NP	NP
5. Lodging					
Hotel and motel	NP	NP	C	C	C
6. Professional Offices, Financial Institutions and Related Uses					

Use	CO	C1	C2	HS	TC
Automatic teller machines (freestanding) ⁶	NP	P	P	P	P
Financial institutions (banks, savings and loans, etc.)	P	P	P	P	P
General offices (administrative and business services, real estate, travel agencies, etc.)	P	P	P	P	P
7. Public, Quasi-Public and Assembly Uses					
Auction hall	NP	NP	C	C	C
Child care					
Child care center	C	C	C	C	C
Day care school	C	C	C	C	C
Large family child care home	NP	NP	NP	NP	C
Small family child care home	NP	NP	NP	NP	C
Places of assembly	C	C	C	C	C
Cultural center	NP	NP	C	C	C
Educational institutions					
Schools, private (elementary, middle, high)	NP	NP	C	NP	C
Trade and vocational school	C	NP	P	P	C
Farmer's market (not including flea market)	NP	C	C	C	C
Instruction					
Group ⁸	MCS	MCS	MCS	MCS	MCS
Private	P	P	P	P	P
Motion picture theater					
Indoor	NP	C	C	C	C
Outdoor	NP	NP	NP	C	NP
Parking facility, storage garage	NP	P	P	C	C
Public utilities	C	C	C	C	C
Transportation facility (taxi, limousine, etc.)	NP	NP	C	C	C
8. Restaurants or Food Service					
Banquet hall	NP	NP	C	C	C
Bar or nightclub	NP	NP	C	C	C
Catering establishment	C	NP	P	P	P
Restaurants	C ⁷	P	P	P	P
With live entertainment/dancing	NP	NP	C	C	C
With drive-in or drive-through	NP	C	C	C	C
With ancillary on-premise beer & wine with no separate bar	NP	MC	PMC	MC	MC
Mobile Food Vending (individual vehicle) ¹⁶	P	P	P	P	P
Mobile Food Park ¹⁶	MC	MC	MC	MC	MC
Commissary	MC	P	P	P	MC
9. Residential Uses					
Caretaker (in conjunction with contractor's yard or mini-storage complex)	NP	NP	C	C	NP

Use	CO	C1	C2	HS	TC
Emergency shelters ⁹	NP	NP	NP	P/C	NP
Single-room occupancy residences ¹⁰	NP	NP	NP	C	NP
10. Vehicle Related Uses					
Auto repair (tire, oil change, smog check, etc.)	NP	NP	C	C	NP
Auto sales and rental, outdoor (new and used cars, RV and truck)	NP	NP	C	C	NP
Auto broker (wholesale, no vehicles on site)	MCS	MCS	MCS	MCS	MCS
Car wash	NP	NP	C	C	NP
Service stations (with or without repair or retail) ¹¹	C	C	C	C	C
Drive through uses (restaurants, pharmacies, etc.)	NP	C	C	C	C
11. Unclassified Uses					
Accessory structures ¹²	P	P	P	P	P
Model home complex ¹³	NP	NP	NP	NP	P
Mortuary or crematory	NP	NP	NP	C	NP
Radio or television station	NP	NP	C	P	NP
Temporary seasonal sales ¹⁴	NP	P	P	P	P

Refer to the definition for "Commercial Services" in Section 2, Definitions, of this Chapter.

² Provided that all incidental equipment and supplies, including fertilizer and empty cans, are kept within a building.

³ Refer to XI-10-5.04, Commercial Zone Special Development Standards, of this Chapter.

⁴ In accordance with the Title III, Chapter 4, Adult Business Ordinance, and Subsection 13.04, Adult Businesses, of this Chapter.

⁵ For conditionally permitted uses, refer to Subsection 57.04(C) (9), Certain Industrial Uses within Commercial Districts, of this Chapter.

⁶ Refer to Subsection 57.03, Site Development Permits and Minor Site Development Permits, of this Chapter.

⁷ When intended to serve the occupants and patrons of the permitted use (office, etc.) and conducted and entered from within the building and provided there is no exterior display of advertising.

⁸ Refer to Subsection 5.02-1, Commercial Zone Special Uses, of this Section.

⁹ Refer to XI-10-13.14, Special Uses, Emergency Shelters, of this Chapter.

¹⁰ Refer to XI-10-13.13, Special Uses, Single Room Occupancy Residences, of this Chapter.

¹¹ Refer to Subsection XI-10-6.02-2, Special Uses, of this Chapter, for standards. Service stations shall follow the "General development policy: Gasoline service stations, and automotive service centers" adopted by the City Council on December 19, 1995.

¹² Not including warehouses on the same site as the permitted use.

¹³ No tract sign shall be permitted within 600 feet of a Santa Clara County Expressway.

¹⁴ Refer to Section 13.11, Temporary Uses and Structures, of this Chapter.

¹⁵ Massage establishments are subject to Title III, Chapter 6 of the Milpitas Municipal Code and Subsection XI-10-13.16 of this title. Refer to Subsection XI-10-13.16, of this Title, for special provisions for massage establishments.

¹⁶ Refer to Subsection XI-10-13.18, Mobile Food Vending, of this Chapter.

XI-10-6.02 - Mixed Use Regulations

**Table XI-10-6.02-1
Mixed Use Zone Uses**

Use	MXD	MXD2		MXD3
		Ground Level (Facing Retail street)	Upper Floor	
1. Commercial Uses				
Alcohol beverage sales	C	C	C	C
Commercial services ¹	MCS	MCS	MCS	MCS
Grocery stores (supermarkets)	C	C	C	C
Pawnshops ²	C	C	C	C
Pet shops	C	NP	NP	NP
Retail stores, general merchandise ³	MCS	MCS	MCS	MCS
Tanning salons	P	P	P	P
Thrift shops (used merchandise)				
Retail	P	P	P	P
With collections	C	C	C	C
2. Entertainment and Recreation				
Commercial athletic facilities	P	P	P	P
Motion picture theater (see 6 below)				
Recreation or entertainment facility	C	C	C	C
3. Health and Veterinarian Uses				
Animal grooming (no boarding)	P	P	NP	P
Hospitals or sanitariums ⁴	C	C	C	C
Massage establishment ¹⁷	MC	MC	MC	MC
Massage establishment, accessory ¹⁷	MCS	MCS	MCS	MCS
Medical or dental offices and clinics	P	NP	P	P
Medical support laboratories	P	P	P	P
Optician and optometrist shop	P	P	P	P
Pharmacy or drug store	P	P	P	P
Veterinarian clinic	P	P	P	P
4. Lodging				

Bed and breakfast	P	P	NP	NP
Boarding houses (3 or more persons)	C	C	C	C
Group dwellings	C	C	C	C
Hotels	C	P	P	P
Motels	C	C	C	C
5. Professional Offices, Financial Institutions and Related Uses⁴				
Financial institutions (banks, savings and loans, etc.)	MCS	NP	MCS	P
Offices ³	MCS	NP	MCS	P
6. Public/Quasi Public and Assembly Uses				
Child care				
Child care center	C	P	C	P
Day care school	C	C	C	
Large family child care home	P	P	C	P
Small family child care home	P	P	P	P
Instruction				
Group ¹³	P	NP	NP	NP
Private	P	P	P	P
Park, playground or community center ⁵	O	O	O	O
Places of assembly ⁴	C	C	C	C
Public utilities	C	C	C	C
Schools, private (elementary, middle and high) ⁴	C	C	C	C
Theaters (Indoor)	C	C	C	C
Trade and vocational schools ⁴	C	C	C	C
Transportation facilities ²	C	C	C	C
7. Residential Uses				
Multi-family housing ⁷	P	NP	P	P
Transitional and supportive housing ⁷	P	NP	P	P
Accessory Dwelling Unit ¹⁹	P	NP	P	P
8. Restaurants or Food Service				
Bar or nightclub	C	C	C	C
Brewery/Eateries ¹⁰	MCS	MCS	NP	MCS
Catering establishments	C	C	C	C
Restaurants ²	P/C	P/C	NP	P/C
With dancing and entertainment	C	C	C	C
With ancillary on-premise beer & wine with no separate bar	P	P	P	P
Mobile Food Vending (individual vehicle) ²⁰	P	P	NP	P
Mobile Food Park ²⁰	MC	NP	NP	MC
Commissary	MC	NP	NP	MC
9. Unclassified Uses				
Artisan Studios & Live-work units, woodworking or glassworking, plumbing or metalworking and sign shops ²	MCS	MCS	MCS	MCS
Lobbies and entries for upper floor uses	P	P	NP	P

Model home complex ¹¹	P	P	P	P
Mixed use developments ¹²	P	P	P	P
Planned Unit Development ¹³	P	P	P	P
Temporary seasonal sales ¹⁴	P	P	P	P
Short-Term Rentals ¹⁸	P	NP	P	P
10. Vehicle-Related Repair, Sales and Services				
Auto sales and rental ¹⁵	C	C	C	C
Auto broker (wholesale, no vehicles on site) ²	MCS	MCS	MCS	MCS
Vehicle service uses ¹⁶	C	NP	NP	C

¹ Refer to Subsection XI-10-6.02-1(B), Performance standards for certain uses, of this Chapter, for standards.

² Refer to Subsection XI-10-6.02-1, Special Uses, of this Chapter, for standards.

³ Refer to Subsection XI-10-6.02-1(B) Performance standards for certain uses, of this Chapter.

⁴ Refer to Subsection XI-10-6.02-2, Quasi-Public Uses, of this Chapter, for standards.

⁵ For parks, playgrounds or community center owned and operated by a government agency or a nonprofit community organization.

⁶ Refer to XI-10-13.14, Special Uses, Emergency Shelters, of this Chapter.

⁷ Ground level residential is prohibited in the Ground Level Commercial Area as shown on the Midtown Specific Plan Land Use Map, Figure 3.1.

⁸ Refer to XI-10-13.13, Special Uses, Single Room Occupancy Residences, of this Chapter.

⁹ Uses serving upper-floor residential uses, such as common gathering space, lobby, and resident services, may be allowed as ground floor uses where residential uses would otherwise not be permitted.

¹⁰ Reserved.

¹¹ Refer to Subsection XI-10-13.11(E), Model Home Complexes and Sales Offices, of this Chapter for temporary tract offices.

¹² Which include only permitted uses.

¹³ Refer to Section XI-10-54.07, Planned Unit Developments, of this Chapter, for standards.

¹⁴ Refer to Section XI-10-13.11(D), Temporary Seasonal Sales, of this Chapter.

¹⁵ New and used auto, recreational vehicle and boat sales, excluding commercial vehicles, trucks, buses, vans, and farm equipment, with accessory repairs and services, only allowed if fully enclosed within a building. Bicycle and auto rental agency, excluding commercial vehicles, trucks, buses, vans, boats and RV rentals, only if fully enclosed within a building.

¹⁶ Refer to Subsection XI-10-6.02-2, Special Uses, of this Chapter, for standards. Service stations shall follow the "General development policy: Gasoline service stations, and automotive service centers" adopted by the City Council on December 19, 1995.

¹⁷ Massage establishments are subject to Title III, Chapter 6 of the Milpitas Municipal Code and Subsection XI-10-13.16 of this title. Refer to Subsection XI-10-13.16, of this Title, for special provisions for massage establishments.

¹⁸ Only allowed within a dwelling unit, subject to the requirements of Subsection XI-10-13.17, Short-Term Rentals, of this Chapter.

¹⁹ Only allowed within multi-family dwellings, subject to the requirements of Subsection XI-10-13.08, Accessory Dwelling Units, of this Chapter.

²⁰ Refer to Subsection XI-10-13.18, Mobile Food Vending, of this Chapter.

XI-10-7.02 - Industrial Use Regulations

**Table XI-10-7.02-1
Industrial Zone Uses**

Use	M1	M2	MP
1. Commercial Uses			
Adult Businesses ¹	P	NP	NP
Business support services	P	NP	P
Commercial services	P	NP	P
Janitorial services	P	NP	P
Office supplies	C	NP	C
Printing (newspaper, blueprint, publishing)	P	NP	C
Retail stores, general merchandise ²	C	NP	C
2. Entertainment and Recreation Uses			
Billiards	C	NP	C
Commercial athletic facilities	C	NP	C
3. Health and Veterinarian Uses			
Hospitals	NP	NP	C
Kennel	P	NP	NP
Medical support laboratories	P	NP	P
Medical and dental offices and clinics ²	P	NP	P
Veterinarian hospital	P	NP	P
4. Industrial Uses			
Assembly from pre-processed materials ³	P	P	P
Auto assembly facility	NP	P	NP
Bottling facility	P	P	NP
Building material sales (equipment rental) ⁴	NP	C	NP
Commercial fueling facility	C	C	NP
Commercial laboratory	P	P	P
Contractor's yard and offices ⁴	NP	C	NP

Use	M1	M2	MP
Distribution facility	P	P	P
Freight and trucking yard ⁴	NP	P	NP
Mini-storage complex	C	C	NP
Plumbing, metalworking, glassworking or woodworking	P	P	NP
Plant or facility (research & development, assembly, manufacturing, packaging, processing, repairing, etc. or materials, merchandise or products)	P	P	P
Pottery or tile manufacturing	P	P	NP
Recycling processing facility	C	C	NP
Warehousing and wholesale	P	P	P
5. Lodging Uses			
Hotels/motels	C	NP	C
6. Professional Office Uses			
Administrative, professional or research ²	P	NP	P
Financial institutions (banks, savings and loans, etc.)	C	NP	P
7. Public, Quasi-Public and Assembly Uses			
Auditorium ⁵	NP	NP	C
Conference center ⁵	NP	NP	C
Vocational school	C	NP	C
Farmer's market (not including flea market) ⁶	NP	NP	C
Public utilities ⁷	P	P	P
Transportation facility (taxi, parcel service, armored car, etc.) ⁴	NP	P	NP
Temporary Public Safety Uses ⁸	C	C	C
Places of assembly ¹²	C	NP	C
8. Residential Uses			
Caretaker's residence	C	C	NP
9. Restaurants or Food Service Uses			
Catering establishment	P	NP	P
Restaurants			
With on-site service of alcohol	C	NP	C
Without on-site service of alcohol	C	NP	C
With live entertainment/dancing	NP	NP	NP
Drive-in or drive-thru	C	NP	C
Mobile Food Vending (individual vehicle) ¹³	P	P	P
Mobile Food Park	NP	NP	NP
Commissary	P	NP	P
10. Vehicle Related Uses			
Auto junk yard ⁴	NP	C	NP
Auto repair (tire, oil change, smog check, etc.) ⁹	C	P	C ¹⁰
Service stations (with or without repair or retail) ⁹	C	C	C
With car wash	NP	C	C

Use	M1	M2	MP
Vehicle sales and rental (auto, RV and truck-new and used in operable condition) ¹¹	C	C	C ¹⁰
Auto broker (wholesale, no vehicles on site) ¹²	MCS	MCS	MCS

¹ In accordance with the Title III, Chapter 4, Adult Business Ordinance and Subsection XI-10-13.04, Adult Businesses, of this Chapter.

² When found necessary to serve and appropriate to the industrial area.

³ Assembling, packaging, or distribution from previously prepared materials, such as cloth, plastic, paper, leather, precious or semi-precious metals or stones, electric or electronic instruments and devices such as television, radios, and pharmaceutical products.

⁴ When conducted wholly within a completely enclosed building or within an area enclosed on all sides with a solid wall or fence (e.g. chain link with slats) not less than eight feet in height.

⁵ Shall be ancillary to the primary use or associated with business or industrial uses.

⁶ Refer to Subsection XI-10-13.10, Farmers Markets, of this Chapter.

⁷ Includes service facilities, electric transmission and distribution substations and public utility service centers.

⁸ See Subsection XI-10-13.11(I), Temporary Public Safety Uses.

⁹ Entrances to the services bays shall not be open to the street, but shall be so designed to face the rear or interior side property line.

¹⁰ Within MP zones, rental and repair may be considered only when ancillary to new auto dealerships.

¹¹ Within MP zones, boat and camper sales are prohibited. Dealerships shall be on property at least three acres or greater in area.

¹² See Subsection XI-10-7.04(A)(1), Industrial Zone Special Development and Performance Standards.

¹³ Refer to Subsection XI-10-13.18, Mobile Food Vending, of this Chapter.

XI-10-10.02 - Institutional Use Regulations

**Table 10.02-1
Institutional Zone Uses**

Use	Institutional Zone
Correctional facility	C
Educational institutions: ¹	
Public colleges or universities	O
Private colleges or universities	C
Public schools	O
Farmer's market (not including flea market)	C
Government offices and related facilities (Federal, State and Local)	C
Hospital or sanitarium (Public) ¹	C

Use	Institutional Zone
Library (Public)	C
Medical clinic or offices (Public)	C
Catering establishment	C
Mobile Food Vending (individual vehicle) ³	P
Mobile Food Park	NP
Commissary	MC
Museum	C
Parks	C
Public safety uses	C
Public service uses	C
Public utilities	C
Temporary seasonal sales ²	P
Transportation facility	C

¹ State has authority over permitting process regarding public facilities.

² Refer to Section XI-10-13.11(D), Temporary Seasonal Sales, of this Chapter.

³ Refer to Subsection XI-10-13.18, Mobile Food Vending, of this Chapter.

Section 39 – POS Park and Public Open Space District

XI-10-39.02 – Uses Permitted

The following are the principal permitted uses in a POS District:

39.02-1 Public parks and recreational facilities, with the exception of public community centers and public indoor sports centers.

39.02-2 Public trails.

39.02-3 Public community gardens.

The following are permitted as accessory uses in a POS District:

39.02-4 One mobile food vehicle, subject to approval of a Minor Site Development Permit pursuant to Subsection XI-10-57.03(B)(2) of this Chapter. See also Subsection XI-10-13.18.

39.02-5 Two or more mobile food vehicles operating together for a period of seven consecutive days or less, subject to approval of a Special Event Permit pursuant to Section 15 of this Chapter. See also Subsection XI-10-13.18.

XI-10-39.03 – Conditional Uses

The following uses may also be permitted if their location is first approved by the Planning Commission, as provided for in Section 57, after considering a recommendation from the Parks, Recreation, and Cultural Resources Commission:

39.03-1 Public community centers and public indoor sports centers.

39.03-2 Day care centers.

39.03-3 Public utility facilities.

39.03-4 Radio or television transmitters.

Amend:

Section V-100-10.11 – Unlawful Parking – Peddlers, Vendors

10.11-1 Except as otherwise provided in this section, no person shall stand or park any vehicle, wagon or push-cart from which goods, wares, merchandise, fruits, vegetables or foodstuffs are sold, displayed, solicited or offered for sale or bartered or exchanged, or any lunch wagon or eating car or vehicle, on any portion of any street within this City, except that such vehicles, wagons or push-carts may stand or park only at the request of a bona fide purchaser for a period of time not to exceed ten (10) minutes at any one place. The provisions of this Subsection shall not apply to persons delivering such articles upon order of, or by agreement with a customer from a store or other fixed place of business or distribution.

10.11-2 Deleted by Ord. 43.139.

10.11-3 Deleted by Ord. 43.139.

10.11-4 Deleted by Ord. 43.139.

10.11-5 It shall be unlawful to sell, display, solicit or offer for sale, barter or exchange or otherwise peddle or vend any goods, wares or merchandise (including, but not limited to wearing apparel, flowers or foodstuffs) from the sidewalk, curb or street (and whether on foot or from any vehicle, wagon or cart, or otherwise) at any of the following locations within the City of Milpitas:

1. Abbott Avenue from Spence Avenue to Calaveras Boulevard
2. Abel Street (Entire)
3. Calaveras Boulevard/SR-237 from and including the western City Limit to Coyote Creek to and including its intersection with Carnegie Drive
4. Capitol Avenue from Abel Street to the south City Limits
5. Dixon Landing Road (Entire)
6. Dixon Road from Milpitas Boulevard to Arizona Avenue
7. Jacklin Road from Milpitas Boulevard to and including Park Victoria Drive

8. Landess Avenue those portions within the City of Milpitas
9. Main Street from Curtis Avenue to south City Limits
10. McCarthy Boulevard (Entire)
11. Milpitas Boulevard (Entire)
12. Montague Expressway (Entire)
13. Park Victoria Drive from Ayer Street to south City Limits
14. Serra Way (Entire)

10.11-6 Application

- (a) The provisions of V-100-10.11-5 shall be applicable to any vehicle, wagon or push-cart, to which V-100-10.11-1 applies.
- (b) The provisions of this Section V-100-10.11 shall not apply to mobile food vehicles as defined in Section XI-10-13.18(B).
- (c) The provisions of V-100-10.11-5 shall be applicable to any wagon or push-cart to which V-100-10.11-1 applies.

Amendments to existing regulations in the Zoning Ordinance:

Section 15 - Special Events and Activities

XI-10-15.04 - Definitions

The definitions set forth in this part shall govern the application and interpretation of this Section.

1. "Amplified Sound" means any sound created by the use of sound amplification equipment and/or performance with electric or acoustic instruments associated with a special event.
2. "Athletic Events" means a physical or endurance activity that includes but is not limited to races, runs, walkathons, bicycle tours and the like.
3. "Block Party" means a party for all the residents of a block or neighborhood, typically held on a temporarily closed City street.
4. "Business day" means any day except Saturday, Sunday and holidays observed by the City of Milpitas.
5. "Business License" means a permit issued by the City of Milpitas that allows individuals, companies, or other entities to transact and conduct business within the City limits.
6. "City Official" means an authorized officer of the City of Milpitas as appointed by the City Manager or City Council.
7. "Director" means the Director or head of the department(s) designated to issue Special Event Permits, or such other person or persons designated by the Director to fulfill the responsibilities identified as the Director's responsibilities herein.
8. "Downtown" means the main business or commercial areas within the Specific Plan districts and the Town Center Zoning District.
9. "First Amendment Event" means conduct, the sole or principal object of which is the expression, dissemination or communication by verbal, visual, literary, or auditory means of opinion, views or ideas. Expressive activity includes, but is not limited to, public oratory and distribution of literature.
10. "Indigent Natural Person" includes, but is not limited to, a person enrolled or participating in a federal or state government assistance program for low-income or indigent persons such as general assistance, CalWORKS, Medi-Cal, food stamps, Supplemental Security Income (SSI), Women, Infants and Children (WIC), U.S. Department of Housing and Urban Development (HUD) Section 8 rental housing subsidy, and other subsidized or public housing.
11. "Indoor/Outdoor Facility Rental Agreement" means a rental agreement issued by the Recreation Services Department to conduct a special event in a park.
12. "Mobile Food Vending Event" means an event where two or more mobile food vehicles gather in one location for a period of seven consecutive days or less.
13. "Outside Agency" means any local, state or federal regulatory agency responsible for administering permits to allow certain activities within their purview. Outside agencies includes but not limited to other City jurisdictions, Santa Clara Valley Water District (SCVWD), Santa Clara Valley Transportation Authority (VTA), California Department of

Transportation (Caltrans), California Department of Alcoholic Beverage Control, Santa Clara County Department of Environmental Health and Santa Clara County Roads and Airports.

14. "Parade" means an organized group marching in procession on a street. Parades do not include races, runs or other athletic events.
15. "Park", for purposes of this Section, means all outdoor areas managed by the Recreation Services Department, which are identified as a City park by the City, made available for use by the public as a park for recreation or open space purposes, and over which the City has the right of use for such purposes. The term "park" does not include outdoor areas adjacent to community centers not otherwise located within a City park, or property owned by school districts even if the property is used by the City for recreational purposes.
16. "Paseo" means a mall designed and used for pedestrian passage between two or more parallel streets and which is owned or controlled by the City. The definition of "paseo" includes any adjacent sidewalks.
17. "Permittee" means a person, company, corporation or entity that is given a permit or permission to hold a Special Event.
18. "Permit Applicant" means a person, company, corporation or entity that applies for a permit.
19. "Plaza" means a public square or similar open area in the downtown which is owned or controlled by the City. The definition of "plaza" includes any adjacent sidewalks.
20. "Public Right-of-Way" means any street, alley, or similar parcel of land, which is deeded, dedicated, or otherwise permanently appropriated to the public for public use.
21. "Regulations" means the policies, rules and regulations mandated by the City which govern the Special Event Permit and use of City sidewalks, streets, plazas, paseos, and parks.
22. "Simple Assembly" means a gathering of persons at a park, plaza or paseo that does not include any of the following:
 - a) The placement or erection of equipment or temporary structures other than one portable table and two chairs; or
 - b) Activities referenced in Section XI-10-15.04(23)(c) of this Code.
 - c) For purposes of illustration, a simple assembly can be a large gathering of 150 persons; no equipment or structures (other than a table and two chairs) are placed or erected; and the other activities (i.e., cooking, sale or public distribution of food and commercial merchandise) are not involved. Nothing herein prevents the use of handheld equipment, including a loudspeaker, and handheld signs at a simple assembly.
23. "Special Event" means an outdoor event that consists of any of the following:
 - a) A parade or assembly consisting of persons, animals, vehicles, or any combination thereof, which is to intended to assemble or travel in unison on any street and which does not comply with applicable traffic regulations, laws, or controls;
 - b) An organized assemblage of 150 or more persons at a plaza or park, or 75 or more persons on a paseo, or any assemblage that exceeds the maximum capacity of

- the plaza, park or paseo facility gathered for a common purpose under the direction or control of a person or organization; or
- c) An activity or event on a public right-of-way, plaza, paseo, park or private property which involves:
 - i. The placement or erection of equipment or temporary structures other than one portable table and two chairs, including but not limited to a booth, tent, canopy, stage, barricade, fencing, generator, heating equipment, sound amplifier, vehicle or float;
 - ii. The use of live animals, fireworks, pyrotechnics, electrical power and/or cabling, or equipment or materials that can create a risk of damage to public or private property or injury to persons;
 - iii. Cooking or the sale, preparation for sale or commercial distribution of food or beverages;
 - iv. The sale of commercial merchandise.
 - d) An activity which involves blocking off a street or other use of a street which obstructs the normal traffic thereon.
 - e) Examples of Special Events include, but are not limited to, concerts, parades, carnivals, fairs, festivals, block parties, public dances, street fairs, community events, sporting or athletic events, parties, meals, mobile food vending events, celebrations and receptions.
 - f) For definitions of "Major" or "Minor" Special Events, see Table XI-10-15.03-1: Review Requirements for Special Events.
24. "Special Event Permit" means a permit issued pursuant to this Section, which authorizes the holder to conduct a Special Event at a Special Event Venue in accordance with its terms and conditions. A Special Event Permit includes a Temporary Street Closure Permit, Temporary Assembly Permit, Business License, and any outside agency regulatory permits that may be required for the operations and activities for the aforementioned Special Event.
 25. "Special Event Venue" means the outdoor area (i.e., private property, street, park, paseo, or plaza) for which a Special Event Permit has been issued.
 26. "Street" means a public or private right-of-way used for vehicular traffic that is owned, controlled or maintained by the City. The definition of "street" includes the entire street right-of-way inclusive of any and all adjacent sidewalks.
 27. "Temporary Street Closure Permit" means a permit issued by the Chief of Police of the Milpitas Police Department or designee to conduct a special event on a public street.
 28. "Temporary Assembly Permit" means a permit that is issued by the City of Milpitas Fire Marshal for the temporary assembly of 50 or more people associated with a Special Event.
 29. "Temporary Collection Service Agreement" means an agreement between the Permittee and City's public service provider for the trash and recycling collection.
 30. "Written Request" means written, typed or email correspondence submitted by the applicant to the Director or Designee. Text messages are not included.

Summary of Research on Mobile Food Vending Regulations

1. GENERAL TRENDS AND OBSERVATIONS

Defining Different Types of Mobile Food Vending

Many cities only include a general definition for food trucks (or mobile food vehicles) and don't get into other, more specific categories.

However, some cities differentiate food trucks from other mobile food vending types, such as ice cream trucks (which have historically not been restricted in residential areas, and which primarily vend in these areas) and smaller food carts (which, if allowed, usually have a separate set of requirements and a different approval process).

Zoning Districts Where Permitted

Nearly all cities allow food trucks in commercial and industrial zones and prohibit them in residential zones (*see also section on "Mobile Food Vending Regulations for Residential Zones" below on pages 4-5*).

Some cities don't allow food trucks in office zones but do allow them in general commercial or neighborhood commercial zones. Some cities, typically larger ones, restrict mobile food vendors from operating in their downtowns or centrally located historic districts.

Most cities allow food trucks in mixed-use zones.

For public parks, regulations vary greatly from city to city. Some allow food trucks in parks with a zoning or other City permit, while others are silent on this point in their regulations (which likely means it would not be permitted). Some allow mobile food vending in parks only by special approval (e.g. City Manager authorization, only in connection with an organized event).

Number of mobile food vending vehicles permitted

Many cities don't address this in their mobile food vending regulations.

Examples of cities that do:

Denver, CO – No more than one food truck per parcel, unless part of a special event (festival, carnival, bazaar, etc.)

Raleigh, NC – Parcels less than 0.5 acre – only one food truck
 Parcels between 0.5 acre and 1 acre – up to two food trucks
 Parcels over 1 acre – up to three food trucks

Oakland, CA - Regulations include categories and different requirements for individual food trucks and "group sites" (2 or more food trucks).

Review and approval process

There is significant variation in terms of the review and approval process for mobile food vending in different cities. Some cities allow food truck operations through approval of an

existing permit type – typically a ‘temporary use,’ ‘special use,’ or ‘special event’ or similar. Other cities establish a new, specific permit type for food truck operations, e.g. a ‘mobile food truck permit.’ Some cities adopt regulations and standards for mobile food vending and define where (i.e. which zoning districts) it is permitted and prohibited, but do not require the approval of a planning or land use permit (business licenses and health permits are typically required in all cases).

Other Permits/Licenses Required

Many cities require that food truck operators: (1) obtain a City business license, and (2) maintain a valid permit for mobile food facilities from the County health department and display this permit in a location visible to the public.

Location/Siting Requirements

On private property

Many cities require that a food truck operator must obtain prior written permission from property owner and must have an original copy of this permission at all times while the food truck is onsite or in operation.

Many cities require that a food truck be parked on a paved surface outside any designated fire lane and outside any parking or loading space that is required for the principal use on the property.

In public right-of-way

Many cities require that a food truck be parked in a legal parking space and comply with all City and State traffic and parking restrictions.

Site design criteria

Parking

Most cities do not include specific parking requirements for food trucks, since in most cases they are considered a temporary use or an accessory use. Many cities require site plans for food trucks operating on private property to show parking spaces, but there is usually no prescribed parking requirement.

Some cities state that food trucks on private property may not park in required spaces (i.e. parking spaces that are required to serve the principal use on the lot).

Parking requirements for food trucks are most relevant for group vending sites.

Access, circulation

Some cities include requirements for mobile food vending operations related to access and circulation, e.g. that they must not impede safe movement of vehicular or pedestrian traffic, parking lot circulation or access to any public alley or sidewalk; or that they must maintain a clear line of sight for vehicles, bicyclists, and pedestrians.

For food trucks in public right-of-way, some cities state that vehicles may only serve customers from an adjacent sidewalk or the curbside of the vehicle.

Separation from restaurants and other uses:

Most cities include a minimum required separation from restaurants. Requirements for minimum distance from food trucks to restaurants vary from 150 to 500 feet. Some cities allow the minimum distance from restaurants to be reduced or waived with Planning Director approval, or with written consent from all restaurant owners within a certain number of feet.

Some cities also include separation requirements from other types of land uses (e.g. residential uses, typically around 150 feet; and schools, typically 200-300 feet).

Space for dining

Most cities do not address this in their regulations, unless it is to say that tables, chairs, canopies, etc., are not allowed.

Standards, allowances, or restrictions for dining areas are most relevant for group vending sites. For individual food trucks, it seems to be assumed that food will be purchased for take-away to be eaten somewhere else.

Restrooms

Most cities do not address this in their regulations.

Standards or requirements for restrooms are most relevant for group vending sites.

Operational characteristics

Hours

Most cities allow mobile food trucks to operate from 7am to 9pm, or 7am to 10pm. Some allow late night operation until 3am (usually restricted to certain locations e.g. downtown, in commercial zones or at a certain distance from residential zones; may also be restricted to Friday and Saturday only).

Duration

Most cities do not address this in their regulations, but some include restrictions such as: No more than X calendar days per year, no more than X consecutive days in a specific location, or no more than X consecutive hours at a specific location.

Noise

Some cities state that no amplified music is allowed. Many cities cite the jurisdiction's noise ordinance and require food trucks to adhere to these rules.

Advertising

Many cities state that no signs/banners for mobile food vendors are allowed in the public right-of-way or across roadways. Some cities state that food truck signs must be permanently attached to or painted on the vehicle.

Trash disposal

Many cities require that mobile food vending operators provide separate and clearly marked receptacles for trash/recycling. Some go further to state that operators must properly dispose of

all trash and recycling generated by the use on a daily basis. Some cities use language to the effect that operators must keep sidewalks, roadways, and other spaces adjacent to the operating site clean and free of paper, food waste, and other refuse generated from the mobile food vending operation. Some cities provide a specific distance within which the food truck operator is responsible for picking up litter and keeping the area clean (e.g. 25 feet).

Commissaries

Most cities do not address this in their regulations.

Note: County Health Departments typically require food sold by mobile food vehicles to be prepared in an approved commissary or commercial kitchen.

Night parking of food trucks

Many cities do not address this in their regulations. Some state that food trucks may not be parked overnight in the public right-of-way or on the private lot where they are operating.

2. MOBILE FOOD VENDING REGULATIONS FOR RESIDENTIAL ZONES

Examples from Bay Area Cities

San Leandro, CA (pop. 90,000)

- Mobile food vending prohibited in all residential zones; no exceptions

Santa Rosa, CA (pop. 180,000)

- Mobile food vending prohibited in all residential zones; no exceptions

Mountain View, CA (pop. 81,600)

Note: mobile food vending regulations are not in the zoning code; they have their own chapter in the municipal code.

- Private property – mobile food vending not permitted on lots used for single-family home or duplex, or on vacant lots (otherwise permitted – on lots with multi-family residential)
- Public property – certain streets are named where mobile food vending is not allowed (otherwise permitted, including in all residential zones)

Examples from other U.S. cities

Louisville, CO (Denver/Boulder area, pop. 21,000)

- Mobile food vending prohibited in all residential zones; no exceptions

Aurora, CO (suburb of Denver, pop. 386,000)

- Mobile food vending prohibited in all residential zones; no exceptions

Boulder, CO (pop. 330,000)

- On private property – mobile food vending prohibited in all residential zones

- In public right-of-way – mobile food vending conditionally permitted in R-1 (low-density residential), and prohibited in other residential zones

Austin, TX (pop. 961,855)

- Mobile food vending prohibited in all residential zones; no exceptions

Miami-Dade County, FL (pop. 2,700,000)

- Residential zones (all) - Mobile food vending permitted only on properties having a current certificate of use and occupancy as a museum, hospital, school, or church, provided such use does not operate more frequently than once per week and no longer than three consecutive days

San Diego, CA (pop. 1,386,000)

- Low density residential zones – mobile food vending prohibited; no exceptions
- Multi-family residential zones – mobile food vending permitted by right only where accessory to a development with at least 16 dwelling units, and where food and beverage service is limited to residents and their guests



CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Review the Proposed Streets, Parks and Facilities Naming Policy, the current City Naming Lists, Authorize the Process for naming McCandless Park and Provide Feedback to Staff (Staff Contact: Renee Lorentzen, Recreation and Community Services Director, 408-586-3409)
Category:	Community Services and Sustainable Infrastructure
Meeting Date:	3/15/2022
	Recommendation: (1) Review the Proposed Streets, Parks and Facilities Naming Policy and Provide Feedback to Staff; (2) Review City Naming Lists and Provide Feedback to Staff; and (3) Authorize Staff to begin process for naming McCandless Park.

Background:

On April 21, 2006, the City Council adopted Standard Operating Procedures (SOP) for naming City streets, parks and facilities through Council Subcommittee recommendation and Council action. After naming several streets and facilities, the Council at that time discontinued the subcommittee. On January 7, 2016, the then City Council established a Streets, Parks and Facilities Naming Subcommittee that made recommendations to the existing Naming Policy, the Naming Lists, and naming several City streets, parks and facilities. This Subcommittee met through November 8, 2017.

On February 26, 2019, City Council sunset the Streets, Parks and Facilities Naming Subcommittee and directed staff to assign naming recommendations for streets to the Planning Commission and for parks and facilities to the Parks, Recreation and Cultural Resources Commission. Based on the City Council direction and the input from the previous Naming Subcommittee, staff is bringing forward an updated policy in the new City Council Policy format for naming streets, parks and facilities.

This staff report was scheduled to be heard on the February 15, 2022 City Council meeting, was deferred to the March 1, 2022 City Council meeting and then to the March 15, 2022 City Council meeting.

Analysis:

This staff report provides a summary of the attached draft City Streets, Parks and Facilities Naming Policy (Policy), discusses the current naming list and provides the information regarding the naming of McCandless Park.

Draft Policy Summary

Below, please find highlights of the Policy from the Purpose, Policy, and Procedure sections.

The Purpose of the Policy is to establish the guidelines, criteria and processes for naming City streets, parks and other facilities.

For naming of facilities, the draft Policy requires that

- The Planning Commission shall evaluate names of City streets and shall make recommendations to the City Council.
- The Parks, Recreation and Cultural Resources Commission shall evaluate names of City parks and facilities and shall make recommendations to the City Council.
- Naming recommendations are made from City established and City Council approved Naming Lists.
- The Policy does not prohibit the duplicative use of a name on a street, park or facility, but does not allow duplication within an asset type such as street, park or facility.

The draft Policy also allows for the consideration to rename a City asset per the policy statement as follows:

A deliberative process by City staff will be conducted to ensure that renaming of a street, park and facility will not diminish the original justification for the name or the prior contributors. Parks and facilities named after individuals shall not be changed unless it is found that because of the individual's character the continued use of their name would not be in the best interest of the community. Parks that have been named by deed restriction shall not be considered for renaming.

Further, the policy recommends that when naming parks and facilities near schools that the naming effort is coordinated with the Milpitas Unified School District when possible.

The draft Policy identifies criteria and guiding factors for naming or renaming a street, park or facility as follows:

1. Neighborhood or geographical identification, such as street, school, or other descriptive names;
2. Natural or geological features of the area;
3. Historical or cultural significance: the name of a historical figure can be considered if the figure had a significant and extraordinary historical influence on the area, state, national or international level;
4. The name of any person or family that has made a significant impact in the community and/or in development of the street, park, facility;
5. An individual or organization that contributed significantly to the acquisition or development of the park or facility to be named. This can include either a deed or substantial monetary contribution, or contribution toward acquisition and/or development of the park or facility. (Naming rights are not guaranteed if the donation is a dedication as required by the subdivision.
6. The articulated preference of residents of the neighborhood surrounding the street, park, facility;
7. A name should represent community values and consider future generations and ethnic diversity; If the name of an individual or family is to be considered, the use of such name shall have the approval of the individual (or his/her surviving family) or family when reasonably possible.
8. Avoid confusing or similar sounding names. (Public Safety Dispatch test)
9. Avoid changing street names along any continuous alignment. (Continuity test)

The draft Policy procedures implement the policy statements such as maintaining Naming Lists, the recommendation process from the Planning and Parks and Recreation and Cultural Resources Commission, and the steps for renaming streets, parks or facilities.

Naming Lists

The City currently has three (3) naming lists (attached) covering three naming categories with approved naming areas (streets, parks and/or facilities). Those lists are:

Naming List Category	Approved Naming Area
California Native Plants, Flowers, Trees	Streets
U.S. Presidents	Streets, Parks
Influential People	Streets, Parks
Milpitas Historical Names	Streets, Parks, Facilities

Naming lists were last updated in 2017. Feedback from the City Council on the lists is requested, including new names to add to the existing lists or creating additional lists through new Naming criteria genres.

Naming of McCandless Park

The new City park on McCandless Drive is anticipated to have a partial opening of its playgrounds, picnic areas, and community garden in late summer or early fall of 2022. This 4-acre park, adjacent to the new Mabel Mattos Elementary School, will also have in later park development phases, dog park areas, and lit field for sports use. This park is not currently named. Signage for the park requires ordering by early spring 2022 so that it can be installed before the park opens.

To keep with the park project timeline, staff is seeking the approval of City Council to move forward with the process to name the park based on the Naming Policy feedback received at this meeting.

Next Steps

After receiving Council input, staff will return with a final Policy no later than the second Council meeting in April.

Fiscal Impact:

There is no fiscal impact associated with this item.

California Environmental Quality Act:

By the definition provided in the CEQA Guidelines Section 15378, this action does not qualify as a “project” for the purpose of CEQA as this action has no potential to result in either a direct physical change in the environment, or a reasonably foreseeable indirect physical change in the environment.

Recommendation:

1. Review the Proposed Streets, Parks and Facilities Naming Policy and Provide Feedback to Staff.
2. Review City Naming Lists and Provide Feedback to Staff.
3. Authorize Staff to begin process for naming McCandless Park.

Attachments:

1. Proposed Streets, Parks, and Facilities Naming Policy
2. City Naming Lists – President List
3. City Naming Lists – Milpitas Historical Names
4. City Naming Lists – California Native Plant, Flower, Tree



CITY OF MILPITAS

Item # 20.

Revision	Date
Original	04/21/2006

CITY COUNCIL POLICY

Policy No: Click or tap here to enter text.	CITY STREETS, PARKS AND FACILITIES NAMING POLICY	Effective Date: 2/15/2022
Revision No: 1	Policy Administrator: Recreation and Community Services	Next Review Due: As needed
Related Policies and Procedures: Incorporates and replaces SOP 1.3	Approved by: Click or tap here to enter text. Council meeting date, agenda item #, and vote	Date Approved: 2/15/2022

1. PURPOSE

- 1.1. This Policy establishes the guidelines, criteria, and processes for naming City streets, parks, and other facilities.
- 1.2. This Policy is consistent with Milpitas [Municipal Code, Title XI-1000](#) and [Government Code Section 34093](#).

2. POLICY

- 2.1. The City shall have the sole authority and the City Council shall have the final authority to approve names of City Streets, Parks, and other Facilities.
- 2.2. The Planning Commission shall evaluate names of City streets, and shall make recommendations to the City Council.
- 2.3. The Parks, Recreation, and Cultural Resources Commission shall evaluate names of City parks and facilities, and shall make recommendations to the City Council.
- 2.4. Although the City will have full control and final decision-making authority on any names selected, public input will be received, and other names may be raised and requested to be considered by the City Council.
- 2.5. From time to time, the City Council shall approve names to be added to a list(s) of names suitable for streets, parks, and facilities.
- 2.6. No duplication of names within an asset type (i.e., park, facility, plaza) will be approved.
- 2.7. A deliberative process by City staff will be conducted to ensure that renaming of a street, park, and facility will not diminish the original justification for the name of the prior contributors. Parks and facilities named after individuals shall not be changed unless it is found that because of the individual's character the continued use of their name would not be in the best interest of the community. Parks that have been named by deed restriction shall not be considered for renaming.
- 2.8. The following criteria and factors shall be considered with naming or renaming a street, park, or facility:
 - 2.8.1. Neighborhood or geographical identification, such as street, school, or other descriptive names;
 - 2.8.2. Natural or geological features of the area;



Revision	Date
Original	04/21/2006

CITY STREETS, PARKS, AND FACILITIES NAMING POLICY / POLICY #

- 2.8.3. Historical or cultural significance: the name of a historical figure can be considered, if the figure had a significant and extraordinary historical influence on the area, state, national, or international level;
- 2.8.4. The name of any person or family that has made a significant impact in the community and/or in development of the street, park, or facility;
- 2.8.5. An individual or organization that contributed significantly to the acquisition or development of the park or facility to be named. This can include either a deed or substantial monetary contribution, or contribution toward the acquisition, and/or development of the park or facility. (Naming rights are not guaranteed if the donation is a dedication as required by the subdivision.)
- 2.8.6. The articulated preference of residents of the neighborhood surrounding the street, park, facility;
- 2.8.7. A name should represent community values and consider future generations and ethnic diversity;
- 2.8.8. If the name of an individual or family is to be considered, the use of such name shall have the approval of the individual (or his/her surviving family) or family when reasonably possible;
- 2.8.9. Avoid confusing or similar sounding names (Public Safety Dispatch test);
- 2.8.10. Avoid changing street names along any continuous alignment (Continuity test).
- 2.9. Naming of parks and facilities near schools shall be coordinated with the Milpitas Unified School District as much as possible.
- 2.10. All naming and/or renaming of a park or facility will be set forth by a Council Resolution.
- 2.11. Should policy conflict with any City Ordinance, Code or other laws and regulations, the respective City Ordinance, Code or other laws and regulations shall prevail.

3. PROCEDURE

- 3.1. Maintaining a List of Names for Naming Streets, Parks, and Facilities.
 - 3.1.1. The Recreation and Community Services Department shall maintain a List of Names for Naming Streets, Parks, and Facilities.
 - 3.1.2. As needed, the Director of Recreation and Community Services shall bring additions to the List of Names for Naming Streets, Parks, and Facilities to Council for approval at any regular or special meeting.
- 3.2. Naming of Streets, Parks, and Facilities
 - 3.2.1. City street naming recommendations shall be brought to the Planning Commission for recommendation to the City Council and may be considered at any regular or special meeting.
 - 3.2.2. City park and facility naming recommendations shall be brought to the Parks, Recreation, and Cultural Resources Commission for recommendation to the City Council and may be considered at any regular or special meeting.
 - 3.2.3. Naming recommendations shall be from the City Council approved List of Names available from the Director of Recreation and Community Services.



Revision	Date
Original	04/21/2006

CITY STREETS, PARKS, AND FACILITIES NAMING POLICY / POLICY #

- 3.3. Proposed names for new City streets, parks, and facilities should be considered during the entitlement process prior to the final map approval.
- 3.4. Names being considered for streets shall be reviewed by the City and County emergency services dispatch and Post Office to discourage names that are too similar or confusing that may hinder emergency response; or are otherwise inappropriate for public safety purposes.
- 3.5. The following City Departments will contribute to the establishment and maintenance of databases for named streets, parks, and facilities:
 - 3.5.1. Information and Technology Department – Maintain database of all City assets (streets, parks, and facilities)
 - 3.5.2. Recreation and Community Services Department – Maintain Naming Lists, information about historical references, person's full names, ancestry, dates of birth and death, and other information of interest about the person or group, and the significance of their name to Milpitas' history and/or to that particular named asset.
 - 3.5.3. Planning Department – Coordinate Street Naming related to new development, prepare, and maintain GIS databases for mapping of new facilities.
- 3.6. Renaming of a street, park, or facility
 - 3.6.1. The renaming of a street, park, or facility may be initiated by City Council, City Commission, City staff, a group, or individuals.
 - 3.6.2. The initiation of renaming by non-City organizations or individuals shall be made by participating during Public Forum at the appropriate advisory City Commission or City Council meeting.
 - 3.6.3. The City Commission may place the request on the agenda for review of the proposed name(s), taking of public comment, and discussion of the renaming proposal consistent with this Policy.
 - 3.6.4. When a City Commission considers the renaming proposal of a street, park, or facility, staff shall notify the surrounding neighborhood in a ¼ mile radius.
 - 3.6.5. If the City Commission supports the renaming proposal, it will make a recommendation to the City Council for Council consideration.
- 3.7. The name of a park or facility that is sold, transferred to non-city ownership, or otherwise deemed to no longer be a City of Milpitas property, should be transferred to another location eligible for naming. Should there not be an appropriate location, the name shall be added to the appropriate Naming List for future use.



City of Milpitas
Facilities, Streets & Park Naming Subcommittee
Naming List – US Presidents
Approved for: Streets & Parks

Item # 20.

PRESIDENT

EXISTING STREET LOCATION

- | | |
|---------------------------|----------------------------------|
| 1. George Washington | Washington Dr./N. Milpitas Blvd. |
| 2. John Adams | Adams Ave./N. Temple |
| 3. Thomas Jefferson | |
| 4. James Madison | |
| 5. James Monroe | |
| 6. John Quincy Adams | Adams Ave./N. Temple |
| 7. Martin Van Buren | |
| 8. William Henry Harrison | |
| 9. John Tyler | |
| 10. James K. Polk | |
| 11. Zachary Taylor | Taylor Dr./Conway St. |
| 12. Millard Fillmore | |
| 13. Franklin Pierce | |
| 14. James Buchanan | |
| 15. Abraham Lincoln | |
| 16. Andrew Johnson | |
| 17. Ulysses S. Grant | |
| 18. Rutherford B. Hayes | |

PRESIDENT**EXISTING STREET LOCATION**

19. James A. Garfield

20. Chester Arthur

21. Grover Cleveland

22. Benjamin Harrison

23. Grover Cleveland

24. William McKinley

25. Theodore Roosevelt

26. William Howard Taft

27. Woodrow Wilson

Wilson Way/N. Milpitas Blvd.

28. Warren G. Harding

29. Calvin Coolidge

30. Herbert Hoover

31. Franklin D. Roosevelt

32. Harry S Truman

33. Dwight D. Eisenhower

34. John F. Kennedy

Kennedy Dr./Fanyon St.

35. Lyndon B. Johnson

36. Gerald Ford

37. Jimmy Carter

38. Ronald Reagan

39. George Bush

PRESIDENT

EXISTING STREET LOCATION

40. Bill Clinton

41. George W. Bush

42. Barack Obama



City of Milpitas
Facilities, Streets & Park Naming Subcommittee
Naming List – Milpitas Historical Names
Approved for: Streets, Parks, Facilities

NAME	SUGGESTED BY	DEDICATION LOCATION
<u>19th CENTURY</u>		
1. Charles Beverson Milpitas Cattle Rancher/Dairy Farmer	Commission: PRCRC	
2. Alfred Doten Milpitas literary figure/author	Commission: PRCRC	
3. Alfred French Ran first hotel that brought tourism to Milpitas	Commission: PRCRC	
4. JW Johnson First Town Constable	Commission: PRCRC	
5. Augustus Rathbone First Storekeeper	Commission: PRCRC	Augustus Rathbone Park
<u>20th CENTURY</u>		
6. Chew Family Part of Milpitas' early agricultural history, the Chew's had 15 acres where they ran their Flower Farm business	Naming Subcommittee	
7. Albert Currlin One of the first Doctors in Milpitas	Commission: PRCRC	Dedication Plaque: Valley Health Center

NAME	SUGGESTED BY	DEDICATION LOCATION
8. Sal Cracolice Ran Milpitas' first Pharmacy, started first Youth Center	Naming Subcommittee	Sal Cracolice Building (through June 2016)
9. Ernestina Garcia Civil Rights Activist	Commission: PRCRC	
10. Joe House Mayor (1974 – 1976)	Commission: PRCRC	
11. Bob McGuire First Parks and Recreation Director	Commission: PRCRC	Dedication Plaque: Comm. Center Amphitheater Bob McGuire Park
12. Ray Madruga Early Ironworker, invented "Milpitas Plow"	Commission: PRCRC	
13. Mabel Mattos	NA	Street: Mattos Dr./Edsel Bench/Farm Equipment: Alviso Adobe
14. Ford	Naming Subcommittee	
15. Dick Delong	Commission: PRCRC	Street: Delong Dr./Tradezone Blvd.
16. Joe Smith	Commission: PRCRC	Street: Smith Ln./Pimentel Cir.
17. Rogers Family (Ben, Jim)	NA	Ben Rogers Park
18. Weller Family (Joseph, Abraham)	NA	Street: Weller Ln./N. Main St./Weller Elementary
19. Denny Weisgerber	NA	Denny Weisgerber Community Room: Senior Center
<u>21st CENTURY</u>		
20. Larry Voellger Started Milpitas' first Public art Program (Art in Your Park)/ Long Serving Arts Commissioner	Naming Subcommittee	Public Art Project Dedication: Higuera Adobe Park

21. Jimmy Chamoures

Naming Subcommittee

Instrumental in the rebuilding of the Milpitas Post Newspaper in the mid 90's/Started Milpitas Yellow Pages



City of Milpitas
Facilities, Streets & Park Naming Subcommittee
Naming List – California Native Plants, Flowers, Trees
Approved for: Streets

NAME	EXISTING STREET LOCATION
1. Maple	Maple Ave./N. Abbott Ave.
2. Paprika	
3. Pomegranate	
4. Terracotta	Terracotta Ct./Dogwood Ct.
5. Beacon	Beacon Dr./Canton Dr.
6. Chamise	
7. Fern Family	
a. Fernleaf Dr.	Fernleaf Dr./ Sandisk Dr.
8. Snapdragon	
9. Manzanita	Manzanita Court/Blue Spruce Way
10. Poppy Family	
a. Poppy Lane	Poppy Ln./E. Calaveras Blvd.
b. Poppy Court	Poppy Ct./Poppy Ln.
11. Sagebrush	Sage Brush St./Milkweed
12. Finnis	
13. Milkweed	
14. Butterfly Weed	
15. California Aster	
16. Pacific Aster	
17. Desert Holly	
18. Coyote Brush	
19. Chuparosa	
20. Barberry	
21. Goldenstar	
22. Lily Family	
23. Camas	
24. Harebell	
25. Berkeley Sedge	
26. Anemone	
27. Purple Owls Clover	
28. Lilac	
29. Redbud	
30. Willow	Willow Ave./N. Abbott Ave.
31. Rabbit Brush	
32. Thistle	Thistle Pl./Clover Cir.
33. Clarkia	
34. Chinese Houses	
35. Dogwood	Dogwood Ct./Terracotta Ct.

NAME	EXISTING STREET LOCATION
36. Sacred Thorn	
37. Dichondra	
38. Shooting Star	
39. Bleeding Heart	
40. Candleholder	
41. Lance Leaf	
42. Cactus	
43. Canyon Prince	
44. Desert Tea	
45. Stream Orchid	
46. Rabbit Brush	
47. Yerba Santa	
48. Buckwheat	
49. St. Catherine's Lace	
50. Golden Yarrow	
51. Lizard Tail	
52. Fremontea	
53. Bush Family	
54. Bedstraw	
55. Snapdragon	
56. Sunrose	Sunrose Ct./Joshu Tree Ct.
57. Toyon	
58. Coral Bells	
59. Alumroot	
60. Cardinal	
61. Bridget Bloom	
62. Wooly Rose	
63. Desert Lavender – “Lavender”	Lavender Loop/Currant Rd.
64. Iris	
65. Scarlet Gilia	
66. Walnut	Walnut Dr./N. Abbott Ave.
67. Chuparosa	
68. Goldfields	
69. <i>Mallow Family</i>	
70. Tidy Tips	
71. El Tigre	
72. Sage	Sage Ct/Tarob Ct.
73. Tiger Lily	Tiger Lily St./Sunflower Ln.
74. Western Flax	
75. Bitterroot	
76. Cardinal Flower	
77. Honeysuckle	
78. Water Primrose	
79. Lupine	

NAME	EXISTING STREET LOCATION
80. Chamisso Bush	
81. Catalina Ironwood	
82. Laurel	
83. Blazing Star	
84. Wishbone Bush	
85. Mustang Mint – “Mint”	Mint Way/Cherry Cir.
86. Myrtle	Myrtle Ln./Clover Cir.
87. Needlegrass	
88. Beavertail	
89. Pricklypear	
90. Cactus	
91. Clover	Clover Cir/Myrtle Ln.
92. Redwood Sorrel	
93. Palo Verde	
94. Peony	
95. Scarlet Bugler	
96. Desert Bluebell	
97. Fiesta Flower	
98. Pine	
a. Pinewood Way	Pinewood Way/Fallen Leaf Dr.
b. Pinewood Court	Pinewood Way/Pinewood Ct.
c. Pinehurst Court	Pinehurst Ct./Tularcitos Dr.
99. Sycamore	Sycamore Dr./Barber Ln.
100. Cottonwood	Cottonwood Dr./Barber Ln.
101. Desert Peach	
102. Desert Almond	
103. Cherry	Cherry Cir./Mint Way
104. Coffee Berry	Coffee Berry Ln./Wild Rose Ln.
105. Red Berry	Red Berry Ln./Sunflower Ln.
106. Lemonade Berry	
107. Sugar Bush	
108. Currant Family	
a. Currant	Currant Rd./Lavender Loop
109. Matilija Poppy	
110. Wild Rose	
111. Baja Rose	
112. Chia	
113. Sage Family	
a. Sagemeadow Court	Sagemeadow Ct./ Beresford Ct.
114. Mexican Elderberry	
115. Checker	
116. Catchfly	
117. Grass Family	

NAME		EXISTING STREET LOCATION
118.	Goldenrod	
119.	La Luna	
120.	Aster Family	
121.	Clover	Clover Cir & Clover Ct.
122.	Southern Cattail	
123.	Sunflower	Sunflower Ln./S. Main St.
124.	Wild Grape	
125.	Joshua Tree	Joshua Tree Cir./Lundy Rd.
126.	Nightshade	Nightshade Rd./Garden St.
127.	Oak	
	a. Oakhurst Way	Oakhurst Way/Sandhurst Way
	b. Oak Ridge Road	Oak Ridge Rd./Calaveras Blvd.



**CITY OF MILPITAS
AGENDA REPORT
(AR)**

Item Title:	Receive Report on 2022 Citywide Community Engagement Survey (Staff Contact: Ashwini Kantak, Assistant City Manager, 408-586-3053 and Charmaine Angelo, Public Information Officer, 408-586-3055)
Category:	Leadership and Support Services
Meeting Date:	3/15/2022
	<u>Recommendation:</u> Receive a report on results of the 2022 Citywide Community Engagement Survey.

Background:

As discussed at the January 25, 2022, Council Budget Study Session, a Citywide survey was conducted by Fairbank, Maslin, Mauling, Metz & Associates (FM3), a California-based company that has been conducting public policy-oriented opinion research since 1981. FM3 has worked with hundreds of local government agencies in research and strategic services. For the past three years, FM3 has been assisting the City with gathering public opinion and feedback from Milpitas residents City Council and Staff use the survey results to inform strategic funding decisions associated with the annual budget process. The outcome of the collaborative budget prioritization process impacts all City programs and services that in turn, directly affect the daily lives of everyone in Milpitas.

Analysis:

In order to conduct a true community satisfaction survey of adult residents, FM3 conducted an “address-based” survey with some combination of phone numbers, emails, and residential addresses. The survey was conducted January 3 through January 17, 2022, and was available in English, Mandarin, Spanish, and Vietnamese. Both email and mailed postcards were sent to geographical clusters throughout the City directing recipients to complete an online survey and after the first wave was completed, remaining open areas were targeted to complete a telephone survey. Because of the strong response from the community, FM3 was able to provide statistically sound and fully representative results from the adult residents of Milpitas at a 95% confidence interval, clearly demonstrating that the community is eager to provide their feedback to the City Council and administration and have a very strong favorable sentiment towards Milpitas and the services offered.

Representatives from FM3 will make a formal presentation to the City Council of the results, during the Council meeting. Topline results include:

- The overall quality of life rating has increased from last year’s 79% to 83%, suggesting that residents continue to view living in Milpitas favorably;
- 84% of residents agree that Milpitas’ diversity is an asset, different cultures are celebrated, and the City is family friendly;
- Large majorities continue to be proud to live in Milpitas, and see it as accepting (91%) and safe (86%);
- The share of those who trust the City to manage their tax dollars has increased by 3% in the last year, 68% trust the City to plan for Milpitas’ future;
- Just two in five now believe the City is growing too fast (41%), while 45% think it is growing at the right pace.
- Police, 911 response and infrastructure continue to rate as residents’ top priorities;

- Residents' allocation of \$100 to the budget suggests three different tiers of priorities. Tier one is public safety; tier two is economic development and neighborhoods/housing; and tier three is environment, community wellness and transportation.

As with the Council provided feedback at the Council Budget Study Session, this online and telephone survey is just one additional tool being used to facilitate preparation of the Fiscal Year 2022-23 annual city budget. In addition to this survey, there will be numerous community meetings for the general public, business community, external agencies with which Milpitas partners, and non-profit and volunteer agencies as well as an Open Townhall online community survey. The intent is to provide the Council with a collective representation of information for consideration as priorities and goals are identified, and to effectively prepare the budget for Council's consideration over the next several months. Further, it is the intent to budget and plan future community surveys so as to continually have current, statistically-valid public opinion polling completed on a regular basis for Council's consideration.

Fiscal Impact:

There is no fiscal impact associated with receiving the report on the survey results. However, as noted above, findings from the survey may inform budget actions in the proposed FY 2022-23 budget.

California Environmental Quality Act:

By the definition provided in the CEQA Guidelines Section 15378, this action does not qualify as a "project" for the purpose of CEQA as this action has no potential to result in either a direct physical change in the environment, or a reasonably foreseeable indirect physical change in the environment.

Recommendation:

Receive a report on results of the 2022 Citywide Community Engagement Survey.

Attachment:

1. 2022 City of Milpitas Community Survey Results - Matrix Table
2. 2022 City of Milpitas Community Survey Results - Rank Table
3. 2022 City of Milpitas Community Survey Results – XTAB
4. 2022 City of Milpitas Community Survey Results - Mean Score Summary Table

Table 1: Q3 JOB APPROVAL RATING RANK MATRIX TABLE (STRONGLY APPROVE)

	QA ON CELL PHONE		DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION				
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
E MILPITAS FIRE DEPARTMENT	54	56	49	53	54	58	54	42	68	56	54	53	58	58	49	50	58	52	72	66	61	48
C MILPITAS POLICE DEPARTMENT	41	40	34	38	44	45	40	31	59	32	43	32	50	45	39	38	43	40	68	6	51	5
D MILPITAS CITY COUNCIL	15	21	19	20	9	20	5	7	36	14	16	6	6	10	2	20	13	15	14	29	14	12
A MILPITAS CITY GOV'T OVERALL	14	17	21	19	10	22	4	3	39	5	17	2	5	11	2	19	14	15	17	0	17	0
B CITY'S BUDGET MANAGEMENT	12	14	17	15	8	16	4	6	31	5	14	2	4	9	3	15	12	11	12	13	13	6

	Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT		
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
E MILPITAS FIRE DEPARTMENT	54	75	46	57	47	60	50	69	39	64	45	52	52	57	52	57	51	60	58	50
C MILPITAS POLICE DEPARTMENT	41	64	31	45	27	44	40	53	33	49	29	38	39	49	37	45	43	33	44	37
D MILPITAS CITY COUNCIL	15	42	0	18	1	14	15	17	0	16	4	12	17	19	12	12	15	11	18	11
A MILPITAS CITY GOV'T OVERALL	14	35	0	17	2	16	14	17	16	18	11	14	13	18	12	14	17	5	17	12
B CITY'S BUDGET MANAGEMENT	12	32	0	14	0	11	12	14	0	13	3	8	13	16	10	12	12	9	14	9

	Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
E MILPITAS FIRE DEPARTMENT	54	60	54	57	48	56	59	54	42	68	55	36	55	62	46	50	52	54	49	36
C MILPITAS POLICE DEPARTMENT	41	51	45	48	34	45	52	32	35	57	41	24	43	46	33	37	39	42	36	24
D MILPITAS CITY COUNCIL	15	17	14	16	15	17	15	12	16	11	16	10	17	17	14	15	16	14	30	16
A MILPITAS CITY GOV'T OVERALL	14	19	9	15	14	15	15	10	16	15	13	7	17	21	13	14	15	14	8	16
B CITY'S BUDGET MANAGEMENT	12	17	8	13	10	15	11	8	11	12	8	10	20	7	12	12	12	11	13	14

Table 1: Q3 JOB APPROVAL RATING RANK MATRIX TABLE (STRONGLY APPROVE)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
E MILPITAS FIRE DEPARTMENT	54	55	63	49	47	60	48	65	54	46	51	62	57	45	55	56	53	56	47
C MILPITAS POLICE DEPARTMENT	41	33	47	42	43	41	42	36	44	39	45	34	38	40	32	50	38	44	44
D MILPITAS CITY COUNCIL	15	18	12	19	10	15	16	14	14	14	18	13	23	16	12	9	20	10	5
A MILPITAS CITY GOV'T OVERALL	14	14	12	18	12	13	16	11	14	14	18	10	19	15	16	10	19	10	10
B CITY'S BUDGET MANAGEMENT	12	9	15	14	9	12	12	14	9	10	14	5	18	12	14	9	15	8	6

	QD GENDER			QB AGE								GENDER BY AGE				
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
E MILPITAS FIRE DEPARTMENT	54	55	52	58	47	51	52	59	62	52	55	60	52	59	51	52
C MILPITAS POLICE DEPARTMENT	41	38	43	33	37	47	42	46	45	38	44	46	36	40	40	46
D MILPITAS CITY COUNCIL	15	14	15	22	6	16	14	23	12	14	16	18	13	15	15	16
A MILPITAS CITY GOV'T OVERALL	14	12	15	17	10	20	12	20	14	15	14	17	11	14	17	14
B CITY'S BUDGET MANAGEMENT	12	12	11	14	7	15	8	18	15	12	12	17	10	14	12	10

Table 2: Q3 JOB APPROVAL RATING RANK MATRIX TABLE (TOTAL APPROVE)

	QA ON CELL PHONE		DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION				
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
E MILPITAS FIRE DEPARTMENT	86	85	88	86	86	89	83	81	91	78	88	79	87	87	83	86	86	87	91	92	86	92
C MILPITAS POLICE DEPARTMENT	79	79	73	77	82	84	68	77	87	60	82	69	77	82	68	80	78	80	91	38	86	44
A MILPITAS CITY GOV'T OVERALL	67	73	77	75	59	84	26	55	80	20	77	22	48	61	56	74	67	67	69	49	68	69
D MILPITAS CITY COUNCIL	54	64	62	63	45	69	20	42	73	22	62	17	30	47	41	62	56	53	55	46	57	59
B CITY'S BUDGET MANAGEMENT	52	58	58	58	46	65	19	44	67	20	59	20	36	47	32	60	49	54	49	56	50	46

	Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT		
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
E MILPITAS FIRE DEPARTMENT	86	95	78	89	82	84	87	89	76	88	71	81	87	88	87	94	86	88	86	86
C MILPITAS POLICE DEPARTMENT	79	91	48	84	59	81	79	88	62	88	58	77	79	76	83	90	83	73	82	77
A MILPITAS CITY GOV'T OVERALL	67	86	23	75	27	65	69	77	46	71	41	67	69	70	61	65	69	66	66	68
D MILPITAS CITY COUNCIL	54	80	10	64	15	51	55	65	10	60	21	53	58	54	52	47	56	50	51	57
B CITY'S BUDGET MANAGEMENT	52	75	10	59	22	51	54	59	26	57	31	55	57	48	49	44	53	50	51	53

	Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
E MILPITAS FIRE DEPARTMENT	86	87	92	89	82	90	88	78	86	90	92	72	93	82	87	84	86	86	95	86
C MILPITAS POLICE DEPARTMENT	79	87	86	87	73	87	87	64	81	82	77	78	77	83	83	81	80	80	73	82
A MILPITAS CITY GOV'T OVERALL	67	70	68	69	65	72	68	61	69	65	69	65	68	69	69	69	69	66	87	83
D MILPITAS CITY COUNCIL	54	55	57	56	52	59	54	46	59	52	53	50	51	57	60	55	55	53	70	60
B CITY'S BUDGET MANAGEMENT	52	53	49	51	54	57	47	51	57	50	59	49	54	51	53	52	53	51	73	60

Table 2: Q3 JOB APPROVAL RATING RANK MATRIX TABLE (TOTAL APPROVE)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
E MILPITAS FIRE DEPARTMENT	86	89	89	89	73	89	83	90	89	81	85	85	86	90	94	83	86	88	78
C MILPITAS POLICE DEPARTMENT	79	74	83	82	78	79	80	75	83	76	86	78	77	86	84	75	77	84	76
A MILPITAS CITY GOV'T OVERALL	67	67	73	71	57	70	65	69	72	66	65	73	71	72	70	61	75	58	62
D MILPITAS CITY COUNCIL	54	64	54	58	45	58	53	55	60	51	55	55	58	62	59	46	63	47	38
B CITY'S BUDGET MANAGEMENT	52	56	54	57	42	55	52	54	56	54	50	50	52	62	50	46	58	45	50

	QD GENDER				QB AGE				GENDER BY AGE							
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
E MILPITAS FIRE DEPARTMENT	86	85	87	86	84	86	84	89	97	85	88	92	84	88	87	87
C MILPITAS POLICE DEPARTMENT	79	75	84	69	77	87	78	88	95	77	83	91	72	79	83	86
A MILPITAS CITY GOV'T OVERALL	67	67	68	68	64	75	61	68	83	68	67	74	67	67	70	66
D MILPITAS CITY COUNCIL	54	53	56	50	47	57	55	61	65	51	58	63	50	58	53	58
B CITY'S BUDGET MANAGEMENT	52	53	52	60	49	56	48	50	61	55	51	55	55	52	55	50

Table 3: Q3 JOB APPROVAL RATING RANK MATRIX TABLE (TOTAL DISAPPROVE)

	QA ON CELL PHONE		DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION				
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
D MILPITAS CITY COUNCIL	25	13	20	16	35	11	68	28	9	70	16	68	55	36	32	15	27	24	27	54	24	38
B CITY'S BUDGET MANAGEMENT	21	13	16	15	28	9	60	21	6	50	14	57	39	28	29	13	24	20	20	30	19	44
A MILPITAS CITY GOV'T OVERALL	20	12	12	12	28	6	66	22	5	72	11	67	43	31	33	9	22	19	21	40	19	27
C MILPITAS POLICE DEPARTMENT	12	13	15	14	9	9	25	8	6	38	9	23	16	12	19	10	17	9	5	62	9	55
E MILPITAS FIRE DEPARTMENT	2	3	3	3	2	1	7	1	2	11	2	7	2	3	7	1	5	1	1	0	4	4

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
D MILPITAS CITY COUNCIL	25	9	71	17	69	37	19	23	82	28	65	17	24	28	30	43	25	21	27	23
B CITY'S BUDGET MANAGEMENT	21	8	66	14	61	27	18	17	53	21	47	13	21	26	23	34	20	22	21	21
A MILPITAS CITY GOV'T OVERALL	20	8	65	13	65	31	15	17	54	24	53	16	19	22	26	27	20	15	21	20
C MILPITAS POLICE DEPARTMENT	12	5	39	8	35	13	11	7	25	8	28	12	12	16	7	5	7	23	8	15
E MILPITAS FIRE DEPARTMENT	2	1	6	2	7	5	1	3	8	3	9	3	3	2	1	1	2	4	1	3

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY										LANGUAGE OF INTERVIEW	
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
D MILPITAS CITY COUNCIL	25	26	32	29	18	29	28	23	14	30	25	22	25	19	22	23	23	26	17	18	
B CITY'S BUDGET MANAGEMENT	21	24	23	24	16	19	27	18	14	24	15	13	19	18	24	19	19	22	3	7	
A MILPITAS CITY GOV'T OVERALL	20	20	22	21	17	23	19	22	13	22	24	19	16	18	19	18	19	21	3	8	
C MILPITAS POLICE DEPARTMENT	12	7	9	8	14	9	7	22	6	13	13	7	15	9	9	9	10	11	25	14	
E MILPITAS FIRE DEPARTMENT	2	3	3	3	1	2	3	2	1	3	2	2	3	1	1	2	2	3	0	0	

Table 3: Q3 JOB APPROVAL RATING RANK MATRIX TABLE (TOTAL DISAPPROVE)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
D MILPITAS CITY COUNCIL	25	21	20	22	30	21	25	23	20	29	20	20	17	19	28	34	16	35	34
B CITY'S BUDGET MANAGEMENT	21	20	16	18	25	18	20	19	17	19	21	19	19	16	25	24	15	29	23
A MILPITAS CITY GOV'T OVERALL	20	21	14	19	25	17	21	21	14	25	18	17	17	16	17	27	12	30	24
C MILPITAS POLICE DEPARTMENT	12	14	12	9	10	13	9	20	8	13	5	11	14	8	6	15	14	8	13
E MILPITAS FIRE DEPARTMENT	2	2	2	3	2	2	2	0	4	4	0	0	3	1	2	4	3	2	3

	QD GENDER				QB AGE				GENDER BY AGE							
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
D MILPITAS CITY COUNCIL	25	27	23	22	22	25	29	24	26	23	27	24	24	30	20	25
B CITY'S BUDGET MANAGEMENT	21	20	22	15	21	20	24	21	20	18	23	20	17	22	19	24
A MILPITAS CITY GOV'T OVERALL	20	23	17	17	18	18	26	22	11	18	23	17	20	27	15	20
C MILPITAS POLICE DEPARTMENT	12	16	7	20	12	5	13	5	2	13	9	4	18	14	8	6
E MILPITAS FIRE DEPARTMENT	2	3	2	5	1	1	4	0	0	2	2	0	2	3	3	2

Table 4: Q4 PROBLEMS FACING MILPITAS RANK MARIX TABLE (EXTREMELY SERIOUS PROBLEM)

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
B THE COST OF HOUSING	40	34	43	38	42	36	52	39	37	54	37	55	54	48	26	36	41	40	39	50	38	60
J INFLATION AND RISING COSTS	37	29	41	34	40	33	53	35	30	58	34	50	56	47	28	30	39	37	37	45	38	47
A HOMELESSNESS	29	26	20	24	33	24	52	23	21	52	25	45	44	36	26	23	31	27	30	57	32	31
D ILLEGAL DUMPING	22	19	11	16	28	20	32	18	21	44	20	30	30	28	16	18	25	21	27	27	26	16
G TRAFFIC CONGESTION	20	19	16	17	23	18	36	13	16	50	17	39	39	30	19	13	21	20	21	27	21	21
I DROUGHT	20	22	23	23	18	19	26	19	23	41	19	27	28	24	22	17	24	19	22	53	23	31
F TOO MUCH GROWTH/DEV.	18	15	14	14	22	13	44	13	14	41	15	34	64	35	6	7	23	16	26	32	24	15
C CRIME	18	13	15	14	21	15	30	15	12	28	15	31	18	17	32	15	16	18	17	33	16	20
H JOBS AND THE ECONOMY	12	16	16	16	8	13	17	6	11	33	11	19	15	14	12	11	15	11	12	0	14	22
E BLIGHT/ABANDONED BUILDINGS	10	7	12	9	10	10	13	7	9	13	9	13	9	7	9	12	10	9	10	0	12	0

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
B THE COST OF HOUSING	40	37	44	38	48	43	38	43	48	44	41	38	36	47	48	31	34	54	40	39
J INFLATION AND RISING COSTS	37	35	66	34	52	41	35	40	55	40	46	34	36	44	35	38	31	48	37	37
A HOMELESSNESS	29	33	30	25	46	34	25	35	39	34	35	24	28	36	24	36	29	30	31	26
D ILLEGAL DUMPING	22	22	26	21	32	28	19	21	47	25	38	19	23	26	23	17	23	21	24	20
G TRAFFIC CONGESTION	20	17	26	18	32	24	19	17	28	23	29	18	15	27	23	24	20	21	21	20
I DROUGHT	20	28	10	21	22	23	20	21	16	24	18	17	21	23	22	18	21	20	20	20
F TOO MUCH GROWTH/DEV.	18	18	19	17	32	25	16	17	26	23	31	14	18	17	24	30	18	17	21	16
C CRIME	18	14	27	15	27	22	15	16	55	20	30	18	17	19	17	15	17	16	17	18
H JOBS AND THE ECONOMY	12	17	26	11	20	15	11	10	11	17	6	10	16	15	13	3	9	16	9	15
E BLIGHT/ABANDONED BUILDINGS	10	13	14	10	11	11	9	7	39	8	22	8	17	8	6	5	10	9	9	10

Table 4: Q4 PROBLEMS FACING MILPITAS RANK MARIX TABLE (EXTREMELY SERIOUS PROBLEM)

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19	YES/ NT @	HAVE	NO	DADS	MOMS	MEN W/NO	WOMEN W/NO	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
		@ HME	HOME	CHLDN	CHLDN			CHLDN	CHLDN											
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
B THE COST OF HOUSING	40	37	39	38	41	28	46	38	43	36	42	19	47	36	47	36	39	39	45	49
J INFLATION AND RISING COSTS	37	41	33	37	36	31	44	38	32	30	36	23	51	34	40	38	37	37	36	24
A HOMELESSNESS	29	35	30	33	22	26	40	21	23	35	40	15	26	19	24	22	27	28	43	33
D ILLEGAL DUMPING	22	32	20	27	15	22	31	11	19	20	20	18	23	24	20	21	22	22	12	30
G TRAFFIC CONGESTION	20	21	22	22	17	18	25	16	18	18	21	15	24	17	17	20	20	20	9	35
I DROUGHT	20	22	23	22	19	20	25	15	23	31	28	17	17	20	17	17	18	20	38	16
F TOO MUCH GROWTH/DEV.	18	17	21	19	16	18	19	14	18	22	17	13	25	14	14	16	17	19	0	6
C CRIME	18	20	18	19	14	18	20	15	13	13	13	22	21	16	16	19	18	17	10	30
H JOBS AND THE ECONOMY	12	12	12	12	13	11	12	13	10	12	5	9	8	16	22	13	11	12	14	24
E BLIGHT/ABANDONED BUILDINGS	10	12	10	11	6	12	10	7	6	6	13	9	9	16	2	9	10	10	11	0

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
B THE COST OF HOUSING	40	41	43	40	33	42	37	32	48	33	41	43	35	43	43	31	38	46	30
J INFLATION AND RISING COSTS	37	32	42	37	30	38	34	37	38	32	37	39	42	33	47	30	34	42	35
A HOMELESSNESS	29	25	32	27	27	29	27	22	35	25	28	29	31	23	34	28	24	33	35
D ILLEGAL DUMPING	22	16	24	25	19	21	23	20	22	15	31	12	27	19	14	25	16	28	28
G TRAFFIC CONGESTION	20	16	19	18	22	18	19	18	19	16	23	17	21	17	22	21	17	21	29
I DROUGHT	20	23	22	21	16	22	19	17	26	16	22	21	27	16	23	20	23	17	20
F TOO MUCH GROWTH/DEV.	18	19	20	16	14	20	15	22	19	12	18	23	17	20	12	15	14	23	22
C CRIME	18	8	18	15	25	14	19	14	13	18	21	19	18	12	21	19	14	19	29
H JOBS AND THE ECONOMY	12	21	11	10	7	15	9	17	13	9	9	17	20	12	12	5	16	8	9
E BLIGHT/ABANDONED BUILDINGS	10	13	9	8	5	11	7	11	11	7	6	7	15	9	6	6	9	7	19

Table 4: Q4 PROBLEMS FACING MILPITAS RANK MARIX TABLE (EXTREMELY SERIOUS PROBLEM)

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
B THE COST OF HOUSING	40	33	45	39	43	41	39	45	22	41	38	36	32	34	49	41
J INFLATION AND RISING COSTS	37	34	39	38	43	40	34	35	28	40	33	32	37	31	42	35
A HOMELESSNESS	29	23	34	27	25	30	32	27	26	27	30	27	24	23	32	36
D ILLEGAL DUMPING	22	17	26	19	26	20	25	16	19	22	22	17	17	17	27	26
G TRAFFIC CONGESTION	20	18	22	16	21	21	18	32	16	20	21	25	17	18	22	23
I DROUGHT	20	17	24	24	18	15	21	25	16	19	21	21	16	18	24	22
F TOO MUCH GROWTH/DEV.	18	17	19	18	12	18	24	21	15	16	21	19	14	20	16	22
C CRIME	18	16	17	14	13	24	21	14	14	17	18	14	16	16	15	19
H JOBS AND THE ECONOMY	12	13	10	14	16	12	10	11	0	14	9	7	17	6	11	10
E BLIGHT/ABANDONED BUILDINGS	10	9	9	12	10	10	11	5	0	11	8	3	12	5	8	10

Table 5: Q4 PROBLEMS FACING MILPITAS RANK MARIX TABLE (EXTREMELY/VERY SERIOUS PROBLEM)

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLINE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
J INFLATION AND RISING COSTS	70	67	65	66	74	67	81	71	69	73	69	76	81	77	63	66	70	70	71	65	71	70
B THE COST OF HOUSING	69	71	72	72	66	70	67	68	71	67	68	75	77	76	70	62	70	69	67	72	68	80
A HOMELESSNESS	60	54	59	56	64	57	76	57	50	75	57	76	63	63	65	57	62	59	59	79	60	81
I DROUGHT	49	48	46	47	51	51	52	42	51	59	49	51	56	54	45	46	52	48	51	59	51	60
G TRAFFIC CONGESTION	49	46	55	49	48	47	57	47	49	59	46	62	67	59	42	42	47	50	42	47	47	52
C CRIME	45	43	39	42	49	44	63	35	38	66	42	61	52	44	56	44	47	45	47	44	48	37
D ILLEGAL DUMPING	44	42	33	39	49	41	54	41	42	51	42	51	52	49	41	40	46	43	42	45	44	48
F TOO MUCH GROWTH/DEV.	36	31	36	33	39	31	62	30	27	59	34	49	84	61	7	21	38	36	37	32	40	27
H JOBS AND THE ECONOMY	34	35	46	39	29	35	39	29	30	42	34	36	35	36	33	33	39	32	30	10	37	46
E BLIGHT/ABANDONED BUILDINGS	28	27	33	30	26	30	29	21	26	25	27	30	26	27	30	28	29	27	25	10	29	36

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
J INFLATION AND RISING COSTS	70	68	83	69	77	68	70	67	77	69	65	69	65	75	71	75	65	84	71	69
B THE COST OF HOUSING	69	70	68	69	70	69	69	64	56	72	60	72	64	73	78	52	63	84	68	69
A HOMELESSNESS	60	63	73	57	78	60	60	61	71	62	54	57	58	67	63	59	61	63	59	61
I DROUGHT	49	54	22	49	47	51	48	50	68	51	52	48	45	52	53	49	50	47	49	49
G TRAFFIC CONGESTION	49	51	56	47	60	46	51	41	64	46	49	45	48	52	54	54	49	49	47	51
C CRIME	45	44	56	42	62	47	44	34	73	45	53	45	49	43	45	42	47	43	43	48
D ILLEGAL DUMPING	44	49	38	43	50	44	43	37	56	40	61	45	43	46	44	36	45	46	45	43
F TOO MUCH GROWTH/DEV.	36	37	37	34	47	44	33	36	32	46	37	29	37	38	35	55	37	34	37	35
H JOBS AND THE ECONOMY	34	37	47	33	40	33	35	25	46	32	36	35	35	32	37	31	30	43	30	38
E BLIGHT/ABANDONED BUILDINGS	28	26	42	28	32	29	27	23	39	29	29	27	30	27	23	31	27	33	26	30

Table 5: Q4 PROBLEMS FACING MILPITAS RANK MARIX TABLE (EXTREMELY/VERY SERIOUS PROBLEM)

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19	YES/ NT @	HAVE	NO	DADS	MOMS	MEN W/NO	WOMEN W/NO	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
		@ HME	HOME	CHLDN	CHLDN			CHLDN	CHLDN											
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
J INFLATION AND RISING COSTS	70	71	77	74	65	67	81	69	61	67	71	56	78	71	79	71	71	70	82	76
B THE COST OF HOUSING	69	69	68	69	70	58	78	69	70	64	77	54	82	63	68	65	69	69	82	63
A HOMELESSNESS	60	66	66	66	54	57	74	51	57	67	66	49	61	56	57	56	58	60	66	60
I DROUGHT	49	49	53	51	46	48	55	42	51	64	60	45	39	57	36	45	46	49	59	38
G TRAFFIC CONGESTION	49	50	53	52	45	50	53	42	48	53	58	43	45	51	39	45	46	48	66	68
C CRIME	45	51	48	49	38	46	52	34	42	41	43	53	47	49	42	47	45	45	28	60
D ILLEGAL DUMPING	44	53	48	51	35	48	54	30	40	50	42	30	50	51	35	40	42	44	36	43
F TOO MUCH GROWTH/DEV.	36	39	45	42	28	36	47	29	28	45	37	28	47	28	26	33	34	37	26	27
H JOBS AND THE ECONOMY	34	29	40	34	33	31	36	32	34	31	40	28	41	23	36	32	34	33	55	46
E BLIGHT/ABANDONED BUILDINGS	28	28	31	29	24	26	32	22	28	24	28	27	32	33	20	28	28	28	17	38

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
J INFLATION AND RISING COSTS	70	74	74	68	60	74	65	79	71	58	72	82	78	65	78	61	66	77	62
B THE COST OF HOUSING	69	77	73	70	55	75	64	69	80	57	72	69	71	70	70	63	72	71	51
A HOMELESSNESS	60	66	61	54	60	63	56	52	73	55	58	62	65	54	56	63	56	64	65
I DROUGHT	49	48	46	50	50	47	50	45	49	43	57	49	56	40	53	51	47	50	54
G TRAFFIC CONGESTION	49	48	48	48	46	48	48	47	48	43	52	54	51	52	53	48	49	48	50
C CRIME	45	39	40	44	56	40	48	37	43	44	54	41	49	45	36	46	42	47	56
D ILLEGAL DUMPING	44	40	50	41	43	46	42	43	49	37	48	37	50	43	33	44	39	49	48
F TOO MUCH GROWTH/DEV.	36	33	42	34	29	38	32	38	39	28	37	41	45	33	37	29	33	41	36
H JOBS AND THE ECONOMY	34	46	31	34	23	37	30	38	36	26	34	38	50	37	39	20	39	31	25
E BLIGHT/ABANDONED BUILDINGS	28	34	28	24	25	31	24	29	32	19	30	30	42	27	18	21	30	24	33

Table 5: Q4 PROBLEMS FACING MILPITAS RANK MARIX TABLE (EXTREMELY/VERY SERIOUS PROBLEM)

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
J INFLATION AND RISING COSTS	70	68	72	72	71	67	71	73	62	70	70	69	67	69	73	71
B THE COST OF HOUSING	69	63	75	76	71	71	66	71	48	73	64	62	68	57	78	71
A HOMELESSNESS	60	54	67	57	63	60	64	57	60	60	61	58	58	48	63	73
I DROUGHT	49	44	53	44	51	46	51	53	51	47	51	52	46	42	49	59
G TRAFFIC CONGESTION	49	46	51	48	54	55	42	57	39	52	45	49	49	41	54	48
C CRIME	45	40	49	38	45	50	51	34	46	44	46	39	40	41	48	50
D ILLEGAL DUMPING	44	40	48	39	42	49	52	39	25	43	44	33	38	42	49	46
F TOO MUCH GROWTH/DEV.	36	32	39	38	28	35	39	47	35	34	40	42	30	37	38	43
H JOBS AND THE ECONOMY	34	32	35	39	37	31	35	32	20	36	32	27	36	26	35	36
E BLIGHT/ABANDONED BUILDINGS	28	24	31	25	33	27	29	30	21	28	28	26	25	22	31	33

Table 6: Q5 STATEMENTS ABOUT THE CITY OF MILPITAS RANK MATRIX TABLE (STRONGLY AGREE)

	QA ON CELL PHONE		DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION				
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
C PUBLIC INFRAST./TOP PRIORITY	57	54	69	60	55	64	46	50	66	59	57	57	62	59	78	53	64	54	67	68	64	66
E PUBLIC SAFETY/TOP PRIORITY	56	48	54	51	61	53	61	60	60	38	56	57	81	67	44	50	55	58	81	58	57	51
B DIFF. CULTURES CELEBRATED	45	56	53	55	36	50	34	42	59	52	48	34	43	39	42	51	44	46	43	51	45	41
A PROUD TO LIVE IN MILPITAS	41	42	49	45	36	50	23	31	71	24	46	14	36	43	22	42	44	39	58	28	50	20
D TRUST TO PLAN FOR FUTURE	23	29	33	30	16	33	7	11	42	23	26	10	11	18	15	29	17	26	15	37	16	20
G GOV'T OPEN AND ACCOUNTABLE	21	29	27	28	14	26	8	19	41	9	22	16	13	19	16	24	21	21	30	9	25	5
F TRUST MANAGE TAX DOLLARS	17	26	20	23	10	20	7	15	33	5	19	8	8	18	9	17	19	16	26	15	23	4

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
C PUBLIC INFRAST./TOP PRIORITY	57	64	53	57	54	67	53	74	73	69	57	58	51	63	55	62	56	63	57	0
E PUBLIC SAFETY/TOP PRIORITY	56	68	53	56	59	63	52	75	30	69	43	54	45	66	53	71	55	58	0	56
B DIFF. CULTURES CELEBRATED	45	58	26	52	18	49	45	52	27	50	43	55	43	45	50	23	39	65	45	0
A PROUD TO LIVE IN MILPITAS	41	69	19	46	12	44	40	49	38	46	38	35	37	50	41	47	42	39	44	38
D TRUST TO PLAN FOR FUTURE	23	55	0	29	0	21	25	17	10	21	21	27	17	32	15	17	25	23	23	0
G GOV'T OPEN AND ACCOUNTABLE	21	49	23	23	17	18	23	32	0	23	2	19	24	31	13	11	18	27	0	21
F TRUST MANAGE TAX DOLLARS	17	39	17	20	8	20	15	30	0	26	3	13	22	25	8	11	15	16	0	17

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
C PUBLIC INFRAST./TOP PRIORITY	57	63	52	58	55	62	53	61	51	59	50	58	68	70	47	60	57	57	66	48
E PUBLIC SAFETY/TOP PRIORITY	56	60	58	59	55	57	61	48	61	64	54	48	52	68	43	53	53	57	31	49
B DIFF. CULTURES CELEBRATED	45	45	34	40	55	39	40	60	50	49	35	42	68	49	36	46	47	45	34	76
A PROUD TO LIVE IN MILPITAS	41	42	40	41	40	38	44	35	44	47	37	31	50	52	30	41	41	41	41	33
D TRUST TO PLAN FOR FUTURE	23	29	18	24	25	27	20	25	22	19	24	17	35	24	23	23	24	22	66	41
G GOV'T OPEN AND ACCOUNTABLE	21	14	21	17	27	16	19	32	24	13	20	22	27	35	23	26	24	22	4	23
F TRUST MANAGE TAX DOLLARS	17	15	16	16	19	17	15	19	18	15	14	9	16	31	22	19	18	16	13	30

Table 6: Q5 STATEMENTS ABOUT THE CITY OF MILPITAS RANK MATRIX TABLE (STRONGLY AGREE)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
C PUBLIC INFRAST./TOP PRIORITY	57	50	56	57	66	54	60	56	53	68	51	71	52	52	48	71	60	52	65
E PUBLIC SAFETY/TOP PRIORITY	56	51	58	49	71	55	57	53	55	50	65	66	45	44	71	64	51	61	61
B DIFF. CULTURES CELEBRATED	45	48	38	55	44	42	51	46	37	48	54	45	54	40	29	59	55	37	34
A PROUD TO LIVE IN MILPITAS	41	42	44	42	34	43	39	42	44	33	47	43	43	34	46	39	45	36	39
D TRUST TO PLAN FOR FUTURE	23	25	27	22	20	26	21	31	20	21	23	26	22	27	33	18	30	17	10
G GOV'T OPEN AND ACCOUNTABLE	21	21	24	24	15	23	20	29	18	17	24	41	21	15	20	17	28	14	15
F TRUST MANAGE TAX DOLLARS	17	19	20	17	11	19	15	20	18	16	14	25	19	9	26	12	23	9	12
	QD GENDER							QB AGE				GENDER BY AGE							
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+			
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151			
C PUBLIC INFRAST./TOP PRIORITY	57	62	53	58	68	48	52	65	59	59	56	62	72	51	46	61			
E PUBLIC SAFETY/TOP PRIORITY	56	51	60	56	38	65	55	60	78	52	60	67	44	59	60	61			
B DIFF. CULTURES CELEBRATED	45	48	43	63	38	49	42	38	20	50	37	31	54	38	46	37			
A PROUD TO LIVE IN MILPITAS	41	37	44	44	26	43	42	49	52	37	45	50	33	42	40	48			
D TRUST TO PLAN FOR FUTURE	23	25	20	24	27	26	17	30	15	26	20	24	28	21	23	18			
G GOV'T OPEN AND ACCOUNTABLE	21	23	20	34	16	22	23	17	4	24	18	11	26	19	23	18			
F TRUST MANAGE TAX DOLLARS	17	18	16	29	10	21	14	14	7	20	13	11	18	17	23	8			

Table 7: Q5 STATEMENTS ABOUT THE CITY OF MILPITAS RANK MATRIX TABLE (TOTAL AGREE)

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
E PUBLIC SAFETY/TOP PRIORITY	94	91	96	93	95	96	91	91	94	86	95	89	91	93	95	94	94	94	98	73	96	88
C PUBLIC INFRAST./TOP PRIORITY	91	94	89	92	91	96	82	86	95	88	91	93	89	91	96	91	94	90	92	100	94	92
A PROUD TO LIVE IN MILPITAS	86	87	92	89	83	93	65	86	95	44	93	53	74	84	67	92	83	88	87	65	85	79
B DIFF. CULTURES CELEBRATED	84	93	84	89	79	94	66	74	95	78	87	70	72	79	93	88	78	87	80	62	81	58
D TRUST TO PLAN FOR FUTURE	68	80	78	79	58	89	21	51	93	39	76	27	35	53	62	82	68	69	68	61	69	56
F TRUST MANAGE TAX DOLLARS	67	80	67	75	60	80	30	65	84	25	76	31	46	60	50	78	70	67	74	66	76	51
G GOV'T OPEN AND ACCOUNTABLE	62	69	60	65	59	73	37	56	71	20	68	38	43	53	48	74	56	67	63	9	65	22

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
E PUBLIC SAFETY/TOP PRIORITY	94	97	80	95	92	96	94	100	78	99	85	95	95	95	90	89	94	95	0	94
C PUBLIC INFRAST./TOP PRIORITY	91	94	67	92	85	89	93	92	100	91	85	94	91	97	89	80	90	92	91	0
A PROUD TO LIVE IN MILPITAS	86	95	45	92	54	84	89	88	75	86	76	84	86	91	87	85	90	80	87	85
B DIFF. CULTURES CELEBRATED	84	93	71	88	64	81	87	85	83	82	78	89	86	90	70	75	83	89	84	0
D TRUST TO PLAN FOR FUTURE	68	96	21	81	13	57	76	57	65	58	53	74	71	72	54	55	68	76	68	0
F TRUST MANAGE TAX DOLLARS	67	87	34	76	32	59	72	71	14	69	27	72	72	60	65	57	71	62	0	67
G GOV'T OPEN AND ACCOUNTABLE	62	90	23	69	33	58	67	86	14	71	18	64	69	52	70	52	67	54	0	62

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
E PUBLIC SAFETY/TOP PRIORITY	94	95	95	95	93	91	98	91	97	95	98	82	98	96	95	93	93	94	100	91
C PUBLIC INFRAST./TOP PRIORITY	91	92	90	91	92	96	86	95	93	94	81	99	96	100	84	95	90	92	66	100
A PROUD TO LIVE IN MILPITAS	86	86	88	87	87	88	87	86	89	83	93	89	84	87	87	87	88	86	97	100
B DIFF. CULTURES CELEBRATED	84	85	81	83	87	86	80	89	85	84	72	91	91	94	79	89	85	84	66	100
D TRUST TO PLAN FOR FUTURE	68	72	61	67	72	70	65	69	75	55	59	76	77	87	63	76	72	68	66	79
F TRUST MANAGE TAX DOLLARS	67	60	74	67	70	71	64	69	73	74	75	59	59	80	66	66	68	67	68	86
G GOV'T OPEN AND ACCOUNTABLE	62	63	71	67	59	65	70	60	60	69	66	60	57	71	72	65	65	62	41	87

Table 7: Q5 STATEMENTS ABOUT THE CITY OF MILPITAS RANK MATRIX TABLE (TOTAL AGREE)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
E PUBLIC SAFETY/TOP PRIORITY	94	97	94	92	92	95	92	92	98	87	97	89	96	95	96	93	93	94	98
C PUBLIC INFRAST./TOP PRIORITY	91	77	94	95	98	87	96	93	84	96	95	95	90	92	88	98	92	89	97
A PROUD TO LIVE IN MILPITAS	86	90	88	87	83	89	85	89	89	82	88	82	87	90	92	85	89	85	79
B DIFF. CULTURES CELEBRATED	84	79	83	91	83	81	88	84	78	88	87	69	88	90	79	92	89	78	84
D TRUST TO PLAN FOR FUTURE	68	57	71	75	67	65	72	68	62	70	76	64	79	79	68	68	79	53	73
F TRUST MANAGE TAX DOLLARS	67	75	73	71	53	74	64	76	73	64	64	75	62	75	83	57	75	63	53
G GOV'T OPEN AND ACCOUNTABLE	62	59	72	66	53	66	61	64	69	59	65	65	55	74	71	53	65	58	63
	QD GENDER							QB AGE				GENDER BY AGE							
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+			
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151			
E PUBLIC SAFETY/TOP PRIORITY	94	90	98	96	91	95	94	95	92	94	94	94	89	91	99	97			
C PUBLIC INFRAST./TOP PRIORITY	91	95	89	89	99	86	88	100	88	92	91	95	99	90	88	92			
A PROUD TO LIVE IN MILPITAS	86	86	88	86	80	88	88	90	93	84	90	91	82	91	87	88			
B DIFF. CULTURES CELEBRATED	84	87	82	88	92	83	73	87	92	88	79	89	92	78	84	80			
D TRUST TO PLAN FOR FUTURE	68	68	67	74	78	67	52	77	76	73	62	76	74	62	72	63			
F TRUST MANAGE TAX DOLLARS	67	69	67	71	64	74	63	65	83	69	67	73	69	73	72	61			
G GOV'T OPEN AND ACCOUNTABLE	62	61	66	55	52	65	68	74	76	56	71	75	55	70	61	72			

Table 8: Q5 STATEMENTS ABOUT THE CITY OF MILPITAS RANK MATRIX TABLE (TOTAL DISAGREE)

	QA ON CELL PHONE		DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION				
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
G GOV'T OPEN AND ACCOUNTABLE	26	19	32	24	28	16	61	24	13	80	20	58	47	35	42	15	33	23	22	91	21	77
F TRUST MANAGE TAX DOLLARS	25	18	23	20	30	14	70	20	9	75	17	65	51	34	47	13	28	24	24	34	22	47
D TRUST TO PLAN FOR FUTURE	23	17	16	17	30	7	73	26	4	54	16	61	60	38	36	9	28	21	27	39	27	38
A PROUD TO LIVE IN MILPITAS	12	10	5	8	16	6	34	10	3	56	6	44	25	16	29	6	15	11	10	18	13	15
B DIFF. CULTURES CELEBRATED	9	5	6	5	13	5	25	8	4	12	7	20	18	14	5	6	14	7	12	9	13	26
C PUBLIC INFRAST./TOP PRIORITY	5	3	6	4	6	3	13	4	5	12	5	6	8	7	4	3	4	6	4	0	3	8
E PUBLIC SAFETY/TOP PRIORITY	3	8	1	5	2	3	7	2	2	14	3	7	6	5	0	3	2	5	0	0	1	6

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
G GOV'T OPEN AND ACCOUNTABLE	26	2	77	21	62	36	21	9	86	23	76	21	20	40	30	26	23	32	0	26
F TRUST MANAGE TAX DOLLARS	25	9	66	19	64	33	22	14	86	22	69	18	21	40	23	34	22	32	0	25
D TRUST TO PLAN FOR FUTURE	23	4	79	12	80	32	17	30	27	30	39	19	21	19	31	37	22	17	23	0
A PROUD TO LIVE IN MILPITAS	12	4	42	7	42	15	10	11	25	13	24	13	14	8	11	13	10	17	11	13
B DIFF. CULTURES CELEBRATED	9	4	4	6	29	11	8	5	5	11	13	8	12	7	12	9	9	10	9	0
C PUBLIC INFRAST./TOP PRIORITY	5	4	33	4	14	7	4	4	0	6	9	6	6	1	0	10	6	4	5	0
E PUBLIC SAFETY/TOP PRIORITY	3	2	12	4	5	2	5	0	11	1	4	3	1	5	5	4	3	5	0	3

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY										LANGUAGE OF INTERVIEW	
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
G GOV'T OPEN AND ACCOUNTABLE	26	26	23	25	27	24	24	27	23	19	33	20	24	20	20	22	23	26	56	8	
F TRUST MANAGE TAX DOLLARS	25	32	23	28	21	19	34	24	17	21	24	21	33	20	26	24	23	26	30	14	
D TRUST TO PLAN FOR FUTURE	23	21	28	24	19	26	22	25	15	35	29	13	15	9	24	15	20	24	0	21	
A PROUD TO LIVE IN MILPITAS	12	13	10	12	10	11	12	13	8	16	6	10	13	13	12	11	10	13	3	0	
B DIFF. CULTURES CELEBRATED	9	11	8	9	8	10	9	9	7	10	19	9	0	2	10	6	9	10	0	0	
C PUBLIC INFRAST./TOP PRIORITY	5	5	4	5	5	4	5	3	2	5	9	1	4	0	3	2	5	5	0	0	
E PUBLIC SAFETY/TOP PRIORITY	3	1	4	2	5	3	2	7	2	4	2	3	2	4	5	3	4	3	0	9	

Table 8: Q5 STATEMENTS ABOUT THE CITY OF MILPITAS RANK MATRIX TABLE (TOTAL DISAGREE)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
G GOV'T OPEN AND ACCOUNTABLE	26	35	15	16	38	24	24	24	23	27	21	20	36	19	11	35	24	30	24
F TRUST MANAGE TAX DOLLARS	25	23	22	17	36	23	24	19	25	24	25	20	34	18	14	35	20	31	28
D TRUST TO PLAN FOR FUTURE	23	33	17	19	24	24	21	28	21	25	16	34	13	18	19	26	17	32	23
A PROUD TO LIVE IN MILPITAS	12	9	10	11	17	10	13	11	10	16	10	11	11	9	4	15	8	14	21
B DIFF. CULTURES CELEBRATED	9	10	11	5	13	10	8	12	9	9	7	23	4	7	14	7	5	13	13
C PUBLIC INFRAST./TOP PRIORITY	5	11	4	4	1	7	3	7	4	2	3	4	4	8	4	2	4	7	3
E PUBLIC SAFETY/TOP PRIORITY	3	1	3	5	5	2	5	3	2	7	2	6	4	1	4	4	5	3	0
	QD GENDER							QB AGE				GENDER BY AGE							
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+			
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151			
G GOV'T OPEN AND ACCOUNTABLE	26	26	24	28	35	26	25	23	4	30	21	15	30	20	25	22			
F TRUST MANAGE TAX DOLLARS	25	22	26	22	31	19	28	29	4	25	24	19	21	22	25	27			
D TRUST TO PLAN FOR FUTURE	23	27	20	21	18	19	34	17	19	19	27	18	23	31	17	23			
A PROUD TO LIVE IN MILPITAS	12	13	11	12	17	11	10	9	7	14	9	8	16	9	11	10			
B DIFF. CULTURES CELEBRATED	9	10	8	11	7	5	13	10	2	8	11	6	6	16	11	6			
C PUBLIC INFRAST./TOP PRIORITY	5	4	4	10	1	5	7	0	5	5	5	2	1	9	7	2			
E PUBLIC SAFETY/TOP PRIORITY	3	5	2	2	9	1	1	5	0	4	2	3	8	2	1	2			

Table 9: Q6 WORDS/PHRASES TO DESCRIBE MILPITAS RANK MATRIX TABLE (VERY WELL)

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	104	73	173	173	205	62	80	99	22	291	62	73	148	44	174	120	242	63	7	96	20
D ACCEPTING	45	51	57	54	37	53	29	39	65	34	50	22	41	43	40	47	47	44	53	17	51	20
A DIVERSE	45	51	46	49	41	45	40	49	56	38	48	32	46	45	58	44	48	44	53	31	51	30
H GREAT LOCATION	43	44	41	43	44	48	37	37	66	51	48	25	55	48	32	43	44	44	63	77	50	22
C GOOD PLACE TO LIVE, PLAY	41	52	58	55	28	49	27	33	74	32	46	16	31	44	37	40	44	40	48	37	46	28
B SAFE	35	39	47	42	27	40	22	30	55	35	38	17	25	34	40	34	39	33	40	55	37	47
E GROWING	31	39	29	35	27	38	13	27	41	22	34	18	39	40	14	28	35	29	38	70	36	38
F UP AND COMING	16	25	14	20	12	24	5	6	38	20	19	5	15	21	5	16	22	14	33	42	26	10
G AFFORDABLE	7	8	14	10	3	7	3	7	15	11	7	5	0	3	4	10	4	8	5	0	5	1

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	51	118	220	59	9	95	26	113	90	72	47	43	245	83	346	347
D ACCEPTING	45	58	39	51	24	53	42	58	60	54	50	48	47	52	33	36	43	50	45	0
A DIVERSE	45	53	44	49	27	50	44	52	51	51	48	50	41	51	43	33	40	55	45	0
H GREAT LOCATION	43	64	56	43	36	51	41	62	41	52	49	39	38	50	51	43	47	35	0	43
C GOOD PLACE TO LIVE, PLAY	41	67	0	48	14	45	41	59	10	49	30	40	42	46	34	42	41	45	41	0
B SAFE	35	53	20	38	13	38	34	47	17	41	25	31	38	38	24	38	33	42	35	0
E GROWING	31	44	25	32	29	34	30	28	12	35	34	35	23	35	32	24	32	30	0	31
F UP AND COMING	16	33	13	19	9	23	14	34	0	26	14	18	11	20	18	11	17	15	0	16
G AFFORDABLE	7	14	2	7	2	7	7	14	14	7	8	5	13	3	7	3	8	5	0	7

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY										LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	347	95	83	178	157	86	94	77	78	49	45	49	42	48	49	194	277	330	10	13		
D ACCEPTING	45	51	35	44	45	41	46	55	35	37	43	47	69	44	33	46	47	46	18	53		
A DIVERSE	45	46	39	43	48	43	43	59	41	63	33	41	57	49	37	45	44	45	32	53		
H GREAT LOCATION	43	51	43	47	40	52	44	43	41	47	37	32	38	67	32	44	45	43	64	36		
C GOOD PLACE TO LIVE, PLAY	41	41	33	38	46	39	36	44	46	45	39	44	43	42	36	41	42	41	48	41		
B SAFE	35	33	26	30	41	29	30	42	36	37	45	36	25	29	32	30	35	34	48	34		
E GROWING	31	37	24	31	32	35	27	30	35	33	30	21	30	33	20	27	30	31	28	35		
F UP AND COMING	16	20	17	19	15	25	14	14	17	12	22	15	9	27	14	17	18	16	13	30		
G AFFORDABLE	7	5	10	7	6	7	8	4	8	6	7	12	0	11	3	8	7	7	0	7		

Table 9: Q6 WORDS/PHRASES TO DESCRIBE MILPITAS RANK MATRIX TABLE (VERY WELL)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	347	77	97	101	62	174	163	82	91	89	82	39	66	80	37	81	173	134	42
D ACCEPTING	45	47	50	47	36	49	43	55	42	42	43	54	58	31	40	46	54	35	43
A DIVERSE	45	43	48	51	41	46	47	58	39	44	51	38	47	38	43	60	49	40	46
H GREAT LOCATION	43	33	42	42	62	38	50	42	36	52	48	31	28	35	64	57	43	40	57
C GOOD PLACE TO LIVE, PLAY	41	50	45	43	30	47	38	52	42	34	44	63	53	33	46	38	55	28	30
B SAFE	35	47	34	37	26	39	33	46	31	27	40	61	37	24	40	30	42	27	27
E GROWING	31	33	34	27	32	33	29	36	31	28	30	29	27	26	32	34	35	27	26
F UP AND COMING	16	7	20	14	28	14	19	19	10	19	20	22	16	13	8	17	20	11	18
G AFFORDABLE	7	5	4	10	9	4	9	1	7	9	9	9	6	12	7	3	10	3	4

	QD GENDER			QB AGE						GENDER BY AGE						
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	76
D ACCEPTING	45	48	41	56	39	46	49	33	35	47	43	34	52	41	39	44
A DIVERSE	45	50	43	51	43	52	51	23	24	48	40	24	56	42	44	38
H GREAT LOCATION	43	47	42	35	41	62	39	44	50	45	42	46	51	40	40	44
C GOOD PLACE TO LIVE, PLAY	41	41	40	53	31	36	45	42	35	40	42	39	39	45	40	40
B SAFE	35	35	33	49	38	16	37	28	31	36	33	29	35	36	36	32
E GROWING	31	32	30	30	25	40	31	20	39	31	30	28	31	32	31	27
F UP AND COMING	16	19	15	10	18	29	15	14	15	18	15	14	20	19	18	11
G AFFORDABLE	7	5	8	3	3	6	13	2	14	4	10	7	5	6	4	14

Table 10: Q6 WORDS/PHRASES TO DESCRIBE MILPITAS RANK MATRIX TABLE (TOTAL WELL)

	QA ON CELL PHONE		DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION				
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	104	73	173	173	205	62	80	99	22	291	62	73	148	44	174	120	242	63	7	96	20
D ACCEPTING	91	92	97	94	89	98	68	92	99	64	96	69	79	88	88	95	88	93	90	80	90	68
H GREAT LOCATION	88	87	93	90	87	90	85	85	92	81	92	74	89	92	64	92	87	89	90	100	88	100
A DIVERSE	88	93	88	91	85	93	73	86	94	66	91	73	81	87	90	89	85	89	86	100	85	87
C GOOD PLACE TO LIVE, PLAY	87	91	93	92	83	96	59	88	99	49	94	51	69	82	82	93	87	87	90	78	90	72
B SAFE	86	87	89	88	84	92	56	94	95	45	91	57	75	84	79	88	81	88	83	66	83	65
E GROWING	82	88	82	85	78	89	59	79	92	64	86	63	65	80	54	90	79	84	80	100	78	97
F UP AND COMING	67	75	64	70	63	79	47	51	80	49	72	40	47	65	43	74	63	70	58	66	64	63
G AFFORDABLE	45	49	51	50	40	45	28	56	55	29	47	35	18	33	38	56	39	49	38	0	44	7

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	51	118	220	59	9	95	26	113	90	72	47	43	245	83	346	347
D ACCEPTING	91	98	84	97	63	91	92	97	83	92	86	93	86	97	86	94	93	86	91	0
H GREAT LOCATION	88	92	82	90	79	88	90	98	81	90	79	83	89	94	90	91	92	82	0	88
A DIVERSE	88	93	98	91	73	84	90	95	64	86	76	83	87	96	76	97	88	84	88	0
C GOOD PLACE TO LIVE, PLAY	87	100	87	93	57	87	89	91	94	86	87	84	86	89	94	88	89	86	87	0
B SAFE	86	95	78	92	61	88	86	89	85	87	92	88	84	91	88	77	86	84	86	0
E GROWING	82	94	52	86	65	71	87	78	34	76	56	79	88	79	82	78	84	80	0	82
F UP AND COMING	67	84	41	72	39	61	71	81	26	69	36	70	70	64	62	55	69	64	0	67
G AFFORDABLE	45	63	17	49	27	45	45	53	24	51	28	48	59	35	37	29	52	26	0	45

	Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY										LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	347	95	83	178	157	86	94	77	78	49	45	49	42	48	49	194	277	330	10	13		
D ACCEPTING	91	91	92	91	93	90	92	94	93	84	97	95	100	100	80	93	94	91	100	100		
H GREAT LOCATION	88	87	92	90	86	90	91	82	91	88	97	73	82	98	90	86	89	88	95	92		
A DIVERSE	88	88	88	88	89	89	86	93	91	91	87	97	100	92	74	90	88	87	100	100		
C GOOD PLACE TO LIVE, PLAY	87	87	89	88	88	86	90	82	91	83	100	87	82	93	84	86	89	87	100	84		
B SAFE	86	89	80	85	90	84	87	85	93	83	97	86	95	86	82	85	88	86	82	79		
E GROWING	82	77	79	78	85	81	76	91	81	82	87	77	72	87	88	81	83	81	100	92		
F UP AND COMING	67	65	67	66	68	71	64	67	72	62	78	53	57	77	78	67	70	65	87	81		
G AFFORDABLE	45	48	50	49	41	52	47	32	51	46	42	59	41	41	41	47	46	45	20	44		

Table 10: Q6 WORDS/PHRASES TO DESCRIBE MILPITAS RANK MATRIX TABLE (TOTAL WELL)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	347	77	97	101	62	174	163	82	91	89	82	39	66	80	37	81	173	134	42
D ACCEPTING	91	89	91	95	90	90	93	87	92	94	93	88	92	91	93	96	94	88	90
H GREAT LOCATION	88	91	91	87	83	91	85	88	94	83	87	78	94	92	98	83	90	86	90
A DIVERSE	88	78	91	93	88	85	91	89	86	91	91	83	90	93	86	93	91	85	84
C GOOD PLACE TO LIVE, PLAY	87	87	89	89	86	88	88	85	90	86	91	82	96	89	89	88	92	84	81
B SAFE	86	85	89	95	80	87	89	84	90	84	96	90	88	89	76	89	88	87	75
E GROWING	82	94	86	78	73	89	76	95	86	77	74	78	86	90	73	74	85	75	86
F UP AND COMING	67	73	71	61	63	72	62	75	72	62	62	64	72	76	59	57	70	61	68
G AFFORDABLE	45	53	42	45	43	47	44	42	51	40	49	48	48	57	44	35	50	33	61

	QD GENDER							QB AGE				GENDER BY AGE				
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	76
D ACCEPTING	91	91	92	95	89	95	90	90	93	93	91	92	93	88	93	93
H GREAT LOCATION	88	86	91	80	86	91	91	94	92	85	92	93	86	85	86	98
A DIVERSE	88	90	89	88	78	95	86	92	98	86	90	95	91	88	87	91
C GOOD PLACE TO LIVE, PLAY	87	84	89	85	89	83	88	93	90	86	89	91	82	89	89	90
B SAFE	86	83	88	93	87	89	84	91	66	90	83	81	84	83	95	83
E GROWING	82	86	79	74	83	81	85	79	93	79	85	84	89	82	73	87
F UP AND COMING	67	68	67	67	72	69	62	67	71	69	64	68	72	64	70	64
G AFFORDABLE	45	40	49	44	38	46	55	38	58	42	51	46	36	49	48	53

Table 11: Q6 WORDS/PHRASES TO DESCRIBE MILPITAS RANK MATRIX TABLE (TOTAL NOT WELL)

	QA ON CELL PHONE		DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION				
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	104	73	173	173	205	62	80	99	22	291	62	73	148	44	174	120	242	63	7	96	20
G AFFORDABLE	51	49	45	47	56	53	68	35	36	71	50	62	80	65	59	38	56	48	59	100	51	92
F UP AND COMING	24	19	21	20	28	14	49	29	10	51	17	54	40	26	53	15	27	22	29	34	23	35
E GROWING	14	9	14	11	17	8	28	16	5	36	10	32	21	14	44	6	15	13	10	0	15	3
B SAFE	13	11	11	11	15	8	41	6	5	55	8	43	25	16	21	10	18	11	15	34	16	35
C GOOD PLACE TO LIVE, PLAY	12	8	6	7	17	4	37	12	1	45	6	45	28	17	17	7	11	12	9	22	8	28
H GREAT LOCATION	10	11	4	8	13	8	15	12	5	19	7	26	11	8	36	6	13	10	10	0	12	0
A DIVERSE	10	7	10	8	11	6	26	5	6	30	7	23	16	12	10	7	13	8	12	0	13	13
D ACCEPTING	6	5	2	4	8	1	25	5	0	36	2	27	18	11	12	2	10	5	7	20	7	32
	Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT				
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	51	118	220	59	9	95	26	113	90	72	47	43	245	83	346	347		
G AFFORDABLE	51	33	83	47	73	53	51	42	76	47	72	50	38	60	61	58	44	74	0	51		
F UP AND COMING	24	8	59	19	49	32	20	18	72	23	57	23	17	28	29	29	22	26	0	24		
E GROWING	14	3	41	10	33	24	10	22	41	21	31	20	9	12	11	14	12	19	0	14		
B SAFE	13	4	22	7	39	12	13	11	15	13	8	12	14	9	12	22	14	13	13	0		
C GOOD PLACE TO LIVE, PLAY	12	0	13	6	43	13	10	9	6	14	13	14	13	10	6	12	10	13	12	0		
H GREAT LOCATION	10	5	18	9	21	12	8	2	19	10	21	16	10	6	6	9	7	18	0	10		
A DIVERSE	10	6	2	7	26	14	7	5	36	12	24	16	11	2	10	1	9	14	10	0		
D ACCEPTING	6	0	16	1	34	8	5	2	17	7	12	5	9	2	10	4	5	9	6	0		
	Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW					
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	347	95	83	178	157	86	94	77	78	49	45	49	42	48	49	194	277	330	10	13		
G AFFORDABLE	51	49	49	49	54	45	52	64	43	52	55	33	54	59	54	49	50	51	77	48		
F UP AND COMING	24	26	25	26	22	18	30	22	20	28	16	27	30	17	11	21	20	25	10	6		
E GROWING	14	18	17	18	10	13	20	5	13	16	13	7	25	13	6	12	12	15	0	0		
B SAFE	13	11	19	15	9	16	13	13	5	16	3	14	5	14	15	14	11	13	18	21		
C GOOD PLACE TO LIVE, PLAY	12	13	11	12	11	14	10	14	8	17	0	9	18	7	16	13	11	12	0	0		
H GREAT LOCATION	10	10	7	9	13	7	8	16	9	11	3	23	16	2	8	12	10	11	5	0		
A DIVERSE	10	12	5	9	8	9	9	4	6	8	13	2	0	8	14	6	9	10	0	0		
D ACCEPTING	6	8	6	7	3	7	7	4	2	12	3	4	0	0	13	5	4	6	0	0		

Table 11: Q6 WORDS/PHRASES TO DESCRIBE MILPITAS RANK MATRIX TABLE (TOTAL NOT WELL)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	347	77	97	101	62	174	163	82	91	89	82	39	66	80	37	81	173	134	42
G AFFORDABLE	51	43	55	50	56	50	52	53	48	56	48	47	48	39	56	64	47	62	36
F UP AND COMING	24	20	17	26	30	18	27	14	21	25	30	23	18	17	30	36	20	31	17
E GROWING	14	6	12	15	19	9	17	4	13	13	20	11	13	7	22	22	11	20	7
B SAFE	13	13	11	4	18	12	10	16	9	14	4	10	9	10	24	11	11	12	25
C GOOD PLACE TO LIVE, PLAY	12	13	10	10	14	11	12	15	9	14	9	14	4	11	11	12	7	16	19
H GREAT LOCATION	10	9	8	10	17	8	13	11	6	13	12	22	6	4	2	17	8	14	10
A DIVERSE	10	17	7	5	9	11	7	10	8	7	7	12	6	7	14	7	8	10	16
D ACCEPTING	6	9	7	4	5	8	4	12	5	2	6	8	3	8	7	2	4	8	9

	QD GENDER			QB AGE						GENDER BY AGE						
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	76
G AFFORDABLE	51	55	48	48	62	52	42	59	34	55	45	48	61	44	49	45
F UP AND COMING	24	20	25	21	28	23	26	25	7	24	22	18	18	20	26	24
E GROWING	14	9	17	17	17	11	10	16	7	15	11	12	5	13	22	9
B SAFE	13	16	11	7	13	11	16	8	30	10	16	17	16	15	5	17
C GOOD PLACE TO LIVE, PLAY	12	14	10	15	11	15	11	7	10	13	10	9	17	11	11	9
H GREAT LOCATION	10	12	9	18	14	7	6	6	8	13	6	7	12	12	13	2
A DIVERSE	10	8	7	12	21	3	8	3	0	13	5	2	8	8	11	3
D ACCEPTING	6	6	5	5	10	2	8	4	2	6	6	3	6	7	6	5

Table 12: Q11 SAFETY IN MILPITAS RANK MATRIX TABLE (VERY SAFE)

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
D IN YOUR NEIGHBORHOOD	44	50	51	50	37	49	29	41	66	24	48	26	50	49	41	40	44	44	56	38	47	36
E IN THE CITY PARK	39	47	35	42	35	47	20	31	60	22	43	20	36	38	38	40	44	36	57	49	48	27
B WALKING IN MILPITAS	34	40	40	40	27	40	18	29	55	15	37	16	32	33	30	35	37	32	44	38	39	34
F SHOPPING IN MILPITAS	32	41	38	40	24	38	16	27	54	17	36	12	25	26	31	37	36	30	40	28	33	52
C DRIVING IN MILPITAS	31	34	34	34	28	36	19	29	50	26	33	20	29	29	30	33	30	32	38	42	32	18
A BICYCLING IN MILPITAS	21	30	24	28	15	26	13	15	33	12	23	11	13	21	14	23	20	22	21	42	19	28
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
D IN YOUR NEIGHBORHOOD	44	67	24	49	20	47	43	64	17	52	30	45	39	52	35	47	41	49	44	44		
E IN THE CITY PARK	39	66	17	43	14	44	36	58	27	47	34	40	31	45	36	42	36	44	41	36		
B WALKING IN MILPITAS	34	61	5	39	9	34	33	47	0	39	16	33	30	39	26	39	31	36	34	33		
F SHOPPING IN MILPITAS	32	58	16	36	12	28	35	37	11	30	19	30	29	38	30	31	31	35	31	33		
C DRIVING IN MILPITAS	31	56	19	35	11	33	31	48	17	38	16	28	26	42	29	34	33	26	31	31		
A BICYCLING IN MILPITAS	21	41	9	25	5	22	21	32	19	24	15	24	25	22	12	13	21	22	23	19		
		Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21		
D IN YOUR NEIGHBORHOOD	44	44	45	45	46	49	41	49	43	49	57	35	51	41	33	41	45	43	76	44		
E IN THE CITY PARK	39	37	39	38	40	44	33	45	35	46	42	34	43	42	29	36	39	38	56	37		
B WALKING IN MILPITAS	34	35	34	35	34	36	35	41	26	38	48	21	47	22	32	30	35	32	74	39		
F SHOPPING IN MILPITAS	32	30	32	31	34	35	28	39	28	34	34	21	28	34	30	29	32	32	18	43		
C DRIVING IN MILPITAS	31	37	30	34	29	36	33	30	27	38	39	26	31	33	28	30	31	31	48	31		
A BICYCLING IN MILPITAS	21	27	15	21	21	25	18	22	19	18	32	9	24	20	19	18	22	21	30	22		

Table 12: Q11 SAFETY IN MILPITAS RANK MATRIX TABLE (VERY SAFE)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
D IN YOUR NEIGHBORHOOD	44	46	51	43	39	49	41	55	43	40	43	61	44	40	46	44	50	38	33
E IN THE CITY PARK	39	34	42	41	38	38	40	44	33	41	38	51	37	30	45	40	42	33	43
B WALKING IN MILPITAS	34	36	36	36	28	36	33	42	31	34	32	46	42	28	35	30	40	27	28
F SHOPPING IN MILPITAS	32	38	34	33	24	36	29	46	26	27	31	39	36	30	44	26	40	24	22
C DRIVING IN MILPITAS	31	27	34	33	31	31	32	31	30	34	30	26	34	28	42	30	34	29	24
A BICYCLING IN MILPITAS	21	27	22	21	16	24	19	26	21	20	17	28	31	21	15	16	28	14	17
	QD GENDER			QB AGE								GENDER BY AGE							
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+			
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151			
D IN YOUR NEIGHBORHOOD	44	47	41	52	42	41	38	48	51	45	43	49	51	43	40	42			
E IN THE CITY PARK	39	43	34	45	38	33	33	46	42	39	38	44	44	40	32	36			
B WALKING IN MILPITAS	34	37	31	41	34	28	28	37	44	35	33	40	38	37	31	30			
F SHOPPING IN MILPITAS	32	36	28	35	33	27	25	46	32	32	31	40	37	34	27	29			
C DRIVING IN MILPITAS	31	33	29	40	23	30	26	41	37	31	31	39	30	35	31	28			
A BICYCLING IN MILPITAS	21	23	19	33	20	18	18	24	9	24	18	18	21	24	24	13			

Table 13: Q11 SAFETY IN MILPITAS RANK MATRIX TABLE (TOTAL SAFE)

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
D IN YOUR NEIGHBORHOOD	85	88	87	88	82	90	69	84	95	56	88	67	78	81	76	89	82	86	86	73	85	78
E IN THE CITY PARK	82	84	81	83	81	88	61	81	92	55	86	62	73	78	72	87	80	83	84	73	84	67
C DRIVING IN MILPITAS	79	81	81	81	77	86	58	79	87	50	83	63	59	71	72	88	75	82	82	62	81	53
B WALKING IN MILPITAS	78	84	79	82	75	86	57	75	89	45	83	56	73	76	60	84	77	80	83	55	80	66
F SHOPPING IN MILPITAS	77	85	87	86	67	85	58	70	86	56	82	53	68	70	60	86	77	77	79	88	77	81
A BICYCLING IN MILPITAS	56	65	69	66	45	64	37	51	68	36	60	36	43	51	40	63	46	61	46	66	45	55
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
D IN YOUR NEIGHBORHOOD	85	95	68	89	64	82	86	90	65	85	71	81	84	89	92	79	86	81	84	85		
E IN THE CITY PARK	82	93	67	87	53	80	83	87	79	83	68	84	83	81	85	72	82	80	82	82		
C DRIVING IN MILPITAS	79	90	61	84	54	73	82	82	78	75	64	79	82	75	84	78	82	77	80	78		
B WALKING IN MILPITAS	78	94	40	86	43	77	81	85	74	78	71	74	83	81	80	74	80	74	81	76		
F SHOPPING IN MILPITAS	77	87	60	83	48	71	81	82	56	72	67	73	81	77	76	80	78	78	77	76		
A BICYCLING IN MILPITAS	56	69	34	62	27	48	61	59	44	50	42	52	69	54	54	43	59	54	58	54		
	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21		
D IN YOUR NEIGHBORHOOD	85	83	83	83	89	82	84	92	86	84	85	89	87	86	85	86	86	84	95	96		
E IN THE CITY PARK	82	80	77	79	87	81	77	86	88	77	83	89	88	90	75	84	84	81	97	89		
C DRIVING IN MILPITAS	79	77	79	78	83	77	79	77	88	70	86	89	76	90	77	83	82	78	98	92		
B WALKING IN MILPITAS	78	72	78	75	84	75	76	80	89	75	86	72	86	81	79	79	80	78	100	87		
F SHOPPING IN MILPITAS	77	67	79	73	84	72	74	88	82	76	84	75	78	78	75	77	79	76	87	92		
A BICYCLING IN MILPITAS	56	60	50	55	59	61	51	54	62	43	70	49	53	60	62	56	59	54	85	80		

Table 13: Q11 SAFETY IN MILPITAS RANK MATRIX TABLE (TOTAL SAFE)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
D IN YOUR NEIGHBORHOOD	85	87	86	88	82	86	85	88	86	84	87	90	83	91	81	82	88	83	77
E IN THE CITY PARK	82	81	85	82	83	83	83	82	84	82	84	84	84	87	79	78	83	81	79
C DRIVING IN MILPITAS	79	72	81	83	80	77	82	72	81	80	84	77	81	84	88	76	81	79	71
B WALKING IN MILPITAS	78	81	77	82	77	78	80	75	82	77	84	83	78	86	73	74	82	78	64
F SHOPPING IN MILPITAS	77	85	79	75	69	81	73	86	78	72	75	84	82	85	72	69	86	68	65
A BICYCLING IN MILPITAS	56	61	58	61	44	59	55	57	61	55	54	50	60	72	65	47	66	49	33
	QD GENDER							QB AGE				GENDER BY AGE							
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+			
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151			
D IN YOUR NEIGHBORHOOD	85	86	85	86	81	91	84	90	74	86	84	84	89	83	85	85			
E IN THE CITY PARK	82	82	82	85	83	83	80	84	68	84	79	77	83	79	84	78			
C DRIVING IN MILPITAS	79	76	82	79	74	83	78	85	83	78	80	84	76	76	80	84			
B WALKING IN MILPITAS	78	76	81	83	73	84	76	84	71	79	77	79	76	77	84	78			
F SHOPPING IN MILPITAS	77	78	77	83	71	74	75	84	85	76	79	84	80	76	74	81			
A BICYCLING IN MILPITAS	56	56	56	62	49	62	60	56	38	57	55	48	52	62	62	49			

Table 14: Q11 SAFETY IN MILPITAS RANK MATRIX TABLE (TOTAL UNSAFE)

	QA ON CELL PHONE		DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION				
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
A BICYCLING IN MILPITAS	14	15	10	13	16	12	24	13	9	46	11	31	25	20	21	8	20	11	23	22	22	15
B WALKING IN MILPITAS	12	11	11	11	14	7	34	8	6	48	8	34	21	14	28	7	15	10	11	33	12	25
F SHOPPING IN MILPITAS	11	9	3	7	15	8	27	8	7	39	7	31	16	14	27	6	12	10	12	0	12	6
C DRIVING IN MILPITAS	10	11	7	9	11	6	28	7	5	41	7	26	30	16	16	4	10	10	9	30	9	14
E IN THE CITY PARK	7	4	4	4	10	3	23	3	1	33	4	23	13	9	12	4	7	6	7	14	7	11
D IN YOUR NEIGHBORHOOD	6	4	5	5	8	4	19	4	0	29	4	19	11	9	11	4	8	5	7	19	7	15
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
A BICYCLING IN MILPITAS	14	10	36	11	36	20	11	14	28	20	19	17	9	19	9	16	13	14	13	16		
B WALKING IN MILPITAS	12	3	42	6	40	14	10	10	25	11	24	14	10	11	10	17	9	19	11	13		
F SHOPPING IN MILPITAS	11	5	20	7	33	14	9	8	32	12	20	14	8	11	8	13	10	12	11	11		
C DRIVING IN MILPITAS	10	4	32	6	31	15	8	10	19	13	22	11	8	11	7	12	8	11	11	9		
E IN THE CITY PARK	7	1	22	1	32	9	5	6	15	7	16	4	7	6	4	18	7	5	8	6		
D IN YOUR NEIGHBORHOOD	6	0	25	4	21	10	4	6	27	9	15	8	7	6	1	10	6	7	7	6		
	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY										LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21		
A BICYCLING IN MILPITAS	14	13	13	13	16	15	10	20	14	18	13	16	14	16	9	14	13	15	8	3		
B WALKING IN MILPITAS	12	16	12	14	8	12	15	11	6	13	8	12	10	11	11	12	11	13	0	6		
F SHOPPING IN MILPITAS	11	14	11	13	8	12	12	8	8	13	5	11	14	6	12	10	9	12	8	0		
C DRIVING IN MILPITAS	10	10	11	10	9	10	10	12	6	17	5	3	10	6	8	7	8	11	0	0		
E IN THE CITY PARK	7	8	12	10	2	7	11	3	1	8	6	2	2	3	8	5	5	7	0	0		
D IN YOUR NEIGHBORHOOD	6	4	7	6	5	5	5	5	6	6	8	5	2	5	3	4	5	7	0	0		

Table 14: Q11 SAFETY IN MILPITAS RANK MATRIX TABLE (TOTAL UNSAFE)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81	
A BICYCLING IN MILPITAS	14	14	13	13	21	13	16	18	9	16	15	30	8	11	3	20	13	15	17	
B WALKING IN MILPITAS	12	14	11	8	11	12	9	13	12	11	7	11	11	9	16	12	11	12	18	
F SHOPPING IN MILPITAS	11	10	8	9	16	9	12	9	10	13	11	8	9	7	11	13	7	15	15	
C DRIVING IN MILPITAS	10	15	11	5	8	13	6	15	11	7	5	12	9	7	7	10	9	11	10	
E IN THE CITY PARK	7	5	6	4	7	5	5	7	5	5	5	5	1	4	15	7	4	10	9	
D IN YOUR NEIGHBORHOOD	6	5	6	5	6	6	5	4	7	7	3	7	8	2	5	5	5	7	14	
	QD GENDER							QB AGE					GENDER BY AGE							
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+				
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151				
A BICYCLING IN MILPITAS	14	17	12	18	22	14	11	7	5	18	9	6	23	10	14	9				
B WALKING IN MILPITAS	12	12	12	12	15	8	13	3	17	12	11	9	13	10	10	13				
F SHOPPING IN MILPITAS	11	11	11	11	13	11	10	4	10	12	9	7	12	9	12	8				
C DRIVING IN MILPITAS	10	11	9	11	12	7	12	5	7	10	9	6	12	10	9	9				
E IN THE CITY PARK	7	6	7	4	6	6	8	4	17	5	9	9	5	6	4	11				
D IN YOUR NEIGHBORHOOD	6	6	6	8	9	2	6	1	9	6	6	5	5	7	6	4				

Table 15: Q13 SPECIFIC CITY SERVICES PROVIDED TO MILPITAS RESIDENTS RANK MATRIX TABLE (EXTREMELY IMPORTANT)

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	104	73	173	173	205	62	80	99	22	291	62	73	148	44	174	120	242	63	7	96	20
W EMERGENCY 911/FIRE RESP.	51	33	35	34	67	51	53	48	54	42	50	55	63	55	61	45	44	54	59	58	49	27
C POLICE SERVICES	48	34	45	38	58	47	67	38	53	65	46	62	59	57	58	40	48	48	54	66	47	51
P SEWER/WASTEWATER SYSTEM	47	35	31	33	60	43	55	50	48	32	45	58	63	56	59	36	49	46	57	85	53	34
H PUBLIC FACILITIES/INFRAST.	43	38	38	38	48	45	51	32	52	59	41	51	54	50	60	35	46	42	47	66	45	53
G STREETS AND ROADS	43	38	38	38	47	42	46	41	42	54	42	45	51	46	43	40	47	41	47	29	49	35
D EMERGENCIES/NAT DISASTERS	40	41	44	42	38	41	42	38	47	52	40	40	54	47	18	38	39	41	45	12	43	10
M BLIGHT AND ILLEGAL DUMPING	38	29	24	27	50	32	57	41	33	57	35	57	55	49	29	31	39	38	35	63	40	34
B PUBLIC PARKS	37	22	44	31	44	39	34	36	43	54	36	41	46	39	38	36	36	38	36	66	33	58
N TRAFFIC LAWS	37	40	16	30	44	40	29	36	40	32	37	40	56	45	46	28	41	35	53	85	45	25
E PROGRAMS TO HELP SENIORS	37	27	37	31	43	40	28	35	42	33	38	30	37	38	28	37	41	35	41	37	42	31
K AFFORDABLE HOUSING	35	36	32	34	36	38	25	34	37	31	37	25	30	37	33	33	34	35	31	37	35	28
V SUSTAINABLE LIVING	35	35	28	32	37	38	30	30	34	25	35	37	41	36	48	30	39	33	47	36	39	47
L HOMELESS SERVICES	35	37	37	37	32	35	31	36	42	42	35	33	37	35	36	35	34	35	30	49	30	52
S COMMUNITY INFORMED	33	34	20	28	38	32	38	32	38	37	31	43	28	36	42	28	37	32	37	34	40	25
O AFTERSCHOOL PROGRAMS	33	25	28	26	40	32	38	32	35	23	34	30	40	37	33	30	34	34	42	9	35	32
R NEW EMPLOYERS AND JOBS	32	29	31	30	33	29	25	42	34	13	31	34	35	40	40	22	35	30	34	15	33	53
A RECREATION OPPORTUNITIES	30	18	34	25	35	35	18	26	39	14	31	23	30	27	25	33	30	30	29	17	31	20
J NEW BUSINESSES/COMPANIES	28	22	31	26	30	28	26	27	33	48	27	32	32	24	38	29	25	29	30	37	26	20
X RENT RELIEF	27	32	18	26	28	30	24	23	28	10	29	20	39	28	37	24	36	23	41	36	38	32
U PERMITS AND LICENSES	27	23	27	24	29	26	25	30	32	2	27	26	27	35	39	17	23	29	30	15	23	29
F BICYCLE LANES AND PATHS	24	21	31	25	22	28	16	20	28	32	25	19	30	30	26	18	28	22	26	55	25	44
T DIVERSITY/CULTURE INCLUSION	23	24	22	23	23	24	22	22	32	0	24	19	16	26	24	20	26	22	24	0	25	34
Q DIVERSE RANGE OF ARTS	21	18	15	17	25	24	18	16	33	5	22	16	18	24	26	17	24	19	31	27	29	9
I GOVERNMENT OPPORTUNITIES	16	14	17	15	18	17	14	17	21	24	17	14	19	19	14	14	19	15	15	29	18	26

Table 15: Q13 SPECIFIC CITY SERVICES PROVIDED TO MILPITAS RESIDENTS RANK MATRIX TABLE (EXTREMELY IMPORTANT)

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	51	118	220	59	9	95	26	113	90	72	47	43	245	83	346	347
W EMERGENCY 911/FIRE RESP.	51	52	47	50	55	64	42	71	50	67	54	45	45	62	52	58	52	46	0	51
C POLICE SERVICES	48	62	42	46	60	52	46	57	39	55	41	41	41	50	56	75	54	36	48	0
P SEWER/WASTEWATER SYSTEM	47	60	48	47	43	56	41	52	42	59	46	44	42	47	58	50	49	41	0	47
H PUBLIC FACILITIES/INFRAST.	43	57	62	41	56	53	38	53	39	53	49	41	41	50	39	42	45	40	43	0
G STREETS AND ROADS	43	45	64	38	61	44	42	42	63	44	42	36	35	50	48	56	45	37	43	0
D EMERGENCIES/NAT DISASTERS	40	61	26	41	43	43	40	42	38	45	34	31	55	42	33	36	38	44	40	0
M BLIGHT AND ILLEGAL DUMPING	38	37	39	33	64	43	36	41	82	39	58	37	33	42	42	44	39	30	38	0
B PUBLIC PARKS	37	43	44	35	47	46	32	45	56	47	43	38	21	43	51	47	41	25	37	0
N TRAFFIC LAWS	37	47	37	37	40	47	32	52	20	50	39	43	19	43	44	41	39	38	0	37
E PROGRAMS TO HELP SENIORS	37	48	26	38	29	46	33	39	50	50	29	33	24	44	51	49	36	41	37	0
K AFFORDABLE HOUSING	35	49	0	37	28	33	37	38	0	37	16	27	39	47	39	23	28	61	35	0
V SUSTAINABLE LIVING	35	41	18	36	30	41	31	53	5	47	21	39	20	37	43	43	33	41	0	35
L HOMELESS SERVICES	35	50	25	35	34	35	35	38	36	36	29	29	39	35	29	44	37	34	35	0
S COMMUNITY INFORMED	33	53	20	35	24	47	26	55	34	51	35	37	24	30	45	33	34	32	0	33
O AFTERSCHOOL PROGRAMS	33	48	19	35	21	39	31	43	53	42	28	37	31	29	33	35	35	33	0	33
R NEW EMPLOYERS AND JOBS	32	40	5	35	13	37	30	38	22	43	20	35	26	37	26	26	30	38	0	32
A RECREATION OPPORTUNITIES	30	42	27	29	27	32	29	28	15	35	18	30	22	35	25	41	30	27	30	0
J NEW BUSINESSES/COMPANIES	28	30	13	25	41	31	27	27	14	34	23	29	29	24	24	31	29	23	28	0
X RENT RELIEF	27	32	26	28	20	28	25	34	0	32	17	32	17	36	28	16	21	45	0	27
U PERMITS AND LICENSES	27	36	30	28	21	30	25	48	7	36	10	26	30	27	22	26	28	26	0	27
F BICYCLE LANES AND PATHS	24	27	23	22	27	27	22	33	3	30	14	20	16	28	24	41	24	21	24	0
T DIVERSITY/CULTURE INCLUSION	23	43	9	25	10	27	23	43	5	33	10	27	22	22	18	21	24	22	0	23
Q DIVERSE RANGE OF ARTS	21	36	10	22	13	31	15	44	17	36	16	25	16	16	29	17	20	24	0	21
I GOVERNMENT OPPORTUNITIES	16	24	25	16	18	21	14	18	12	21	21	16	19	16	11	17	15	15	16	0

Table 15: Q13 SPECIFIC CITY SERVICES PROVIDED TO MILPITAS RESIDENTS RANK MATRIX TABLE (EXTREMELY IMPORTANT)

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19	YES/ NT @	HAVE	NO	DADS	MOMS	MEN	WOMEN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
		@ HME	HOME	CHLDN	CHLDN			W/NO CHLDN	W/NO CHLDN												
Column n-Size	347	95	83	178	157	86	94	77	78	49	45	49	42	48	49	194	277	330	10	13	
W EMERGENCY 911/FIRE RESP.	51	54	60	57	44	49	64	34	55	56	50	42	59	65	37	51	50	52	43	28	
C POLICE SERVICES	48	53	60	56	37	50	62	31	41	61	46	38	43	55	49	47	46	48	86	27	
P SEWER/WASTEWATER SYSTEM	47	50	53	52	42	35	66	34	48	57	48	27	67	58	34	45	45	48	33	20	
H PUBLIC FACILITIES/INFRAST.	43	49	35	43	42	45	40	40	42	51	51	40	25	56	36	37	42	44	52	7	
G STREETS AND ROADS	43	57	44	51	32	49	53	40	27	39	42	31	34	47	54	43	43	43	66	11	
D EMERGENCIES/NAT DISASTERS	40	39	33	36	43	38	34	41	42	49	40	16	59	52	37	39	39	41	32	34	
M BLIGHT AND ILLEGAL DUMPING	38	44	31	38	32	42	35	32	34	43	37	23	48	54	31	37	36	39	48	18	
B PUBLIC PARKS	37	45	39	42	28	35	49	31	23	36	34	26	36	49	38	38	36	37	86	18	
N TRAFFIC LAWS	37	39	41	40	35	32	48	36	36	54	33	24	47	53	31	38	36	39	0	16	
E PROGRAMS TO HELP SENIORS	37	26	44	34	36	27	42	31	38	36	34	29	53	36	23	37	37	37	66	7	
K AFFORDABLE HOUSING	35	30	31	31	40	26	36	37	40	32	50	19	60	31	34	34	36	35	66	23	
V SUSTAINABLE LIVING	35	33	29	31	40	28	35	35	44	29	35	22	35	48	44	37	37	35	28	40	
L HOMELESS SERVICES	35	34	38	36	33	32	42	33	29	30	54	21	36	29	41	33	37	33	86	34	
S COMMUNITY INFORMED	33	42	31	37	28	29	45	22	34	31	28	19	58	46	26	37	34	34	13	27	
O AFTERSCHOOL PROGRAMS	33	45	34	40	28	26	50	15	40	35	36	12	57	41	28	34	32	33	36	29	
R NEW EMPLOYERS AND JOBS	32	33	23	28	36	27	31	28	44	27	28	29	42	33	41	35	33	32	36	13	
A RECREATION OPPORTUNITIES	30	31	37	34	25	34	34	31	17	18	20	26	49	44	24	37	33	31	18	0	
J NEW BUSINESSES/COMPANIES	28	31	36	33	22	37	30	25	15	23	18	22	29	35	29	30	29	28	34	7	
X RENT RELIEF	27	31	21	26	30	23	30	20	40	15	37	10	56	26	22	27	30	27	38	37	
U PERMITS AND LICENSES	27	34	27	31	24	24	37	14	35	16	14	21	39	39	27	32	29	28	0	21	
F BICYCLE LANES AND PATHS	24	23	24	23	21	16	30	15	23	22	28	17	32	35	12	24	25	23	68	7	
T DIVERSITY/CULTURE INCLUSION	23	27	22	24	22	16	32	9	36	13	26	5	38	42	19	24	25	23	23	23	
Q DIVERSE RANGE OF ARTS	21	28	19	24	18	21	26	13	24	17	20	11	34	35	14	22	23	20	43	23	
I GOVERNMENT OPPORTUNITIES	16	24	14	19	10	20	18	11	6	15	9	9	22	17	7	14	16	17	0	0	

Table 15: Q13 SPECIFIC CITY SERVICES PROVIDED TO MILPITAS RESIDENTS RANK MATRIX TABLE (EXTREMELY IMPORTANT)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	347	77	97	101	62	174	163	82	91	89	82	39	66	80	37	81	173	134	42
W EMERGENCY 911/FIRE RESP.	51	42	43	52	67	43	58	36	51	47	68	34	40	39	69	63	34	65	75
C POLICE SERVICES	48	50	55	34	55	53	42	43	59	44	40	49	36	52	48	54	38	62	45
P SEWER/WASTEWATER SYSTEM	47	42	52	47	45	47	46	32	61	36	55	48	41	31	70	54	33	64	50
H PUBLIC FACILITIES/INFRASTR.	43	43	50	35	49	47	40	45	47	41	39	48	44	35	28	52	38	46	56
G STREETS AND ROADS	43	36	50	41	37	44	39	48	44	43	35	32	38	41	52	46	38	51	32
D EMERGENCIES/NAT DISASTERS	40	47	51	36	30	49	34	57	41	29	39	47	47	37	18	43	42	42	27
M BLIGHT AND ILLEGAL DUMPING	38	38	44	30	41	42	34	40	45	39	27	23	27	39	26	42	27	49	54
B PUBLIC PARKS	37	53	34	26	37	42	30	41	42	29	30	23	25	33	44	39	31	44	43
N TRAFFIC LAWS	37	35	36	37	45	36	40	36	36	30	50	40	34	22	50	42	30	44	43
E PROGRAMS TO HELP SENIORS	37	34	37	40	28	36	35	30	39	31	41	43	33	27	37	23	31	47	30
K AFFORDABLE HOUSING	35	33	52	33	22	44	29	41	45	25	34	54	43	34	17	24	34	43	12
V SUSTAINABLE LIVING	35	25	37	36	43	32	38	34	30	26	49	36	41	28	42	34	32	37	39
L HOMELESS SERVICES	35	45	42	26	20	44	24	45	40	22	27	52	39	25	37	31	37	34	26
S COMMUNITY INFORMED	33	26	36	34	36	31	35	26	35	24	45	44	22	33	44	31	28	38	38
O AFTERSCHOOL PROGRAMS	33	26	39	33	35	33	34	18	47	23	44	23	32	30	47	36	26	43	32
R NEW EMPLOYERS AND JOBS	32	32	33	32	30	33	31	31	36	23	38	31	41	27	51	26	30	32	38
A RECREATION OPPORTUNITIES	30	26	33	28	31	30	29	34	25	33	26	26	27	25	33	32	25	37	26
J NEW BUSINESSES/COMPANIES	28	39	25	18	34	30	24	35	24	31	17	38	17	21	31	28	26	30	29
X RENT RELIEF	27	19	28	31	30	24	31	22	27	20	42	34	30	17	44	23	26	30	23
U PERMITS AND LICENSES	27	20	30	29	30	26	29	17	35	22	38	26	17	33	37	27	24	28	30
F BICYCLE LANES AND PATHS	24	31	25	19	19	27	19	20	31	17	21	33	16	12	38	26	25	24	17
T DIVERSITY/CULTURE INCLUSION	23	24	32	15	23	28	18	13	44	12	24	24	20	29	42	14	23	21	28
Q DIVERSE RANGE OF ARTS	21	19	23	19	24	21	21	19	22	13	28	27	24	12	44	15	17	25	25
I GOVERNMENT OPPORTUNITIES	16	22	16	17	11	19	15	20	15	14	15	17	16	11	13	16	15	20	10

Table 15: Q13 SPECIFIC CITY SERVICES PROVIDED TO MILPITAS RESIDENTS RANK MATRIX TABLE (EXTREMELY IMPORTANT)

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	76
W EMERGENCY 911/FIRE RESP.	51	42	60	54	34	52	53	55	70	46	56	61	44	38	49	72
C POLICE SERVICES	48	43	53	26	46	49	60	58	68	40	61	62	35	55	44	66
P SEWER/WASTEWATER SYSTEM	47	34	58	41	44	40	52	45	62	42	52	52	29	43	54	60
H PUBLIC FACILITIES/INFRASTR.	43	43	42	46	55	27	42	46	28	44	41	38	47	38	41	43
G STREETS AND ROADS	43	45	41	29	47	50	41	53	37	42	44	47	49	40	37	47
D EMERGENCIES/NAT DISASTERS	40	41	38	48	43	31	37	48	33	41	39	42	41	42	41	37
M BLIGHT AND ILLEGAL DUMPING	38	39	37	25	42	31	43	54	35	33	45	46	34	46	31	43
B PUBLIC PARKS	37	34	37	31	46	29	37	43	41	36	39	42	36	31	32	46
N TRAFFIC LAWS	37	33	43	40	28	31	38	44	53	33	42	48	30	37	38	48
E PROGRAMS TO HELP SENIORS	37	30	41	42	35	20	40	46	47	33	42	46	23	41	40	44
K AFFORDABLE HOUSING	35	32	38	52	38	21	35	43	8	38	32	29	32	32	45	32
V SUSTAINABLE LIVING	35	31	39	28	39	28	31	44	52	32	37	47	29	34	37	41
L HOMELESS SERVICES	35	32	36	35	42	20	32	41	47	34	37	44	35	28	30	44
S COMMUNITY INFORMED	33	26	40	28	34	33	36	31	39	32	35	34	24	29	39	41
O AFTERSCHOOL PROGRAMS	33	20	44	25	37	38	32	28	49	33	34	37	20	22	44	45
R NEW EMPLOYERS AND JOBS	32	27	37	28	36	23	39	25	27	30	33	25	21	38	40	29
A RECREATION OPPORTUNITIES	30	33	27	35	25	26	23	46	50	29	33	48	34	32	22	34
J NEW BUSINESSES/COMPANIES	28	32	22	24	38	12	33	18	46	26	31	29	33	32	17	31
X RENT RELIEF	27	21	34	39	20	22	25	23	26	28	25	24	19	23	37	27
U PERMITS AND LICENSES	27	19	35	22	28	25	35	19	25	25	29	22	16	23	35	36
F BICYCLE LANES AND PATHS	24	18	28	29	17	23	24	33	26	23	26	30	18	19	25	33
T DIVERSITY/CULTURE INCLUSION	23	13	34	27	27	16	22	19	20	24	21	20	9	19	40	23
Q DIVERSE RANGE OF ARTS	21	17	24	25	22	22	21	15	12	23	18	14	15	21	32	16
I GOVERNMENT OPPORTUNITIES	16	17	14	13	20	13	17	22	12	15	17	18	12	22	15	13

Table 16: Q13 SPECIFIC CITY SERVICES PROVIDED TO MILPITAS RESIDENTS RANK MATRIX TABLE (EXTREMELY/VERY IMPORTANT)

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
	347	104	73	173	173	205	62	80	99	22	291	62	73	148	44	174	120	242	63	7	96	20
Column n-Size	347	104	73	173	173	205	62	80	99	22	291	62	73	148	44	174	120	242	63	7	96	20
W EMERGENCY 911/FIRE RESP.	86	79	85	81	90	86	90	81	81	80	86	86	99	90	87	82	81	88	82	100	79	100
G STREETS AND ROADS	85	78	85	81	89	81	87	93	82	75	85	84	88	89	74	83	87	84	90	51	92	57
H PUBLIC FACILITIES/INFRAST.	83	75	87	80	87	85	79	83	82	80	83	83	87	85	86	82	85	83	90	80	85	81
P SEWER/WASTEWATER SYSTEM	83	76	81	78	87	81	86	84	79	68	82	88	84	86	87	79	82	84	91	85	87	67
B PUBLIC PARKS	83	78	86	81	84	86	78	77	85	78	83	79	83	82	71	84	84	82	88	89	84	86
C POLICE SERVICES	80	70	85	76	84	78	94	74	77	95	78	89	90	85	80	76	86	78	94	75	89	64
D EMERGENCIES/NAT DISASTERS	80	71	84	76	84	81	81	76	83	73	80	80	92	83	65	80	79	80	86	51	81	67
N TRAFFIC LAWS	78	70	78	73	82	77	75	82	73	63	76	86	82	79	76	77	72	81	86	100	77	59
V SUSTAINABLE LIVING	74	77	71	75	73	77	68	70	87	56	75	69	74	73	77	74	72	76	85	100	72	74
M BLIGHT AND ILLEGAL DUMPING	73	68	68	68	79	72	72	79	74	76	73	75	75	77	57	73	78	71	79	89	79	67
E PROGRAMS TO HELP SENIORS	73	60	84	69	76	74	70	72	77	72	72	77	78	76	51	73	81	69	83	75	83	69
S COMMUNITY INFORMED	71	70	60	65	77	69	73	75	76	68	71	75	73	76	68	68	72	71	83	85	77	57
O AFTERSCHOOL PROGRAMS	70	71	74	72	69	71	64	74	72	43	72	67	68	73	77	67	67	73	77	51	74	50
K AFFORDABLE HOUSING	69	71	78	74	64	72	57	72	81	57	70	62	67	71	66	68	69	69	66	63	70	63
A RECREATION OPPORTUNITIES	67	58	78	66	68	70	67	58	71	58	68	62	72	71	44	67	73	64	75	38	76	53
R NEW EMPLOYERS AND JOBS	66	65	66	65	67	67	64	67	67	67	66	70	54	63	80	65	64	68	73	49	63	80
L HOMELESS SERVICES	65	63	79	69	60	69	55	62	73	65	65	62	58	63	59	67	67	64	67	75	66	73
U PERMITS AND LICENSES	64	69	59	65	63	65	57	68	78	57	64	61	65	73	69	55	55	69	64	23	62	33
J NEW BUSINESSES/COMPANIES	60	50	70	58	63	63	58	56	70	71	60	60	61	59	47	63	60	61	62	68	60	57
X RENT RELIEF	60	70	59	65	55	66	45	57	66	30	65	39	57	52	75	63	61	60	63	36	63	52
F BICYCLE LANES AND PATHS	60	61	77	67	53	65	51	53	69	75	60	60	66	65	49	57	65	58	59	75	63	75
T DIVERSITY/CULTURE INCLUSION	57	64	60	62	51	60	49	54	59	21	59	49	55	55	64	56	52	60	59	27	55	44
I GOVERNMENT OPPORTUNITIES	55	51	53	52	58	58	57	45	59	59	55	57	53	54	38	58	55	54	55	51	56	50
Q DIVERSE RANGE OF ARTS	53	61	51	57	48	57	42	49	65	30	54	49	45	50	61	52	52	54	54	36	52	46

Table 16: Q13 SPECIFIC CITY SERVICES PROVIDED TO MILPITAS RESIDENTS RANK MATRIX TABLE (EXTREMELY/VERY IMPORTANT)

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	51	118	220	59	9	95	26	113	90	72	47	43	245	83	346	347
W EMERGENCY 911/FIRE RESP.	86	91	88	86	93	87	85	86	89	89	82	79	79	99	93	86	85	89	0	86
G STREETS AND ROADS	85	84	100	83	91	86	85	85	100	85	91	77	83	89	88	99	86	79	85	0
H PUBLIC FACILITIES/INFRAS.	83	88	64	85	75	87	81	81	87	87	87	84	77	91	85	80	84	82	83	0
P SEWER/WASTEWATER SYSTEM	83	93	66	83	81	89	79	94	88	91	82	87	72	79	97	86	82	86	0	83
B PUBLIC PARKS	83	91	64	84	78	86	82	91	97	86	85	78	85	87	82	82	85	78	83	0
C POLICE SERVICES	80	92	55	80	80	90	75	94	100	90	90	80	71	80	93	89	85	68	80	0
D EMERGENCIES/NAT DISASTERS	80	82	53	80	76	86	77	84	97	85	86	80	73	83	87	84	80	78	80	0
N TRAFFIC LAWS	78	83	76	77	83	81	76	81	91	82	80	81	67	74	95	79	80	74	0	78
V SUSTAINABLE LIVING	74	87	29	78	58	76	74	77	45	77	70	75	76	72	75	67	73	80	0	74
M BLIGHT AND ILLEGAL DUMPING	73	75	86	71	89	80	71	85	97	80	79	68	65	79	80	90	77	65	73	0
E PROGRAMS TO HELP SENIORS	73	86	67	76	59	82	68	84	79	86	67	65	62	84	86	87	73	70	73	0
S COMMUNITY INFORMED	71	87	54	73	61	78	67	87	58	85	55	72	67	67	84	69	73	68	0	71
O AFTERSCHOOL PROGRAMS	70	86	68	73	60	73	70	78	65	75	65	78	63	65	81	62	68	81	0	70
K AFFORDABLE HOUSING	69	79	30	74	52	74	67	79	82	76	64	70	63	72	77	69	64	80	69	0
A RECREATION OPPORTUNITIES	67	73	54	68	66	70	67	67	76	72	63	66	66	62	73	74	72	58	67	0
R NEW EMPLOYERS AND JOBS	66	81	40	71	49	68	65	66	83	71	61	70	59	66	67	69	66	73	0	66
L HOMELESS SERVICES	65	73	45	67	53	63	66	68	77	62	65	65	57	76	57	69	64	70	65	0
U PERMITS AND LICENSES	64	84	60	67	49	68	62	81	63	74	48	64	71	65	63	43	66	62	0	64
J NEW BUSINESSES/COMPANIES	60	75	43	61	58	66	59	62	75	66	67	59	57	60	67	64	66	48	60	0
X RENT RELIEF	60	68	39	64	43	61	60	59	36	63	56	68	57	55	66	42	55	76	0	60
F BICYCLE LANES AND PATHS	60	75	50	62	53	65	59	66	43	70	42	59	52	70	60	60	62	53	60	0
T DIVERSITY/CULTURE INCLUSION	57	79	44	60	43	59	57	73	19	67	33	59	62	49	63	42	56	67	0	57
I GOVERNMENT OPPORTUNITIES	55	70	45	58	46	61	52	55	82	60	64	53	51	56	69	52	56	53	55	0
Q DIVERSE RANGE OF ARTS	53	72	33	57	36	57	51	63	17	60	46	61	53	37	66	35	49	69	0	53

Table 16: Q13 SPECIFIC CITY SERVICES PROVIDED TO MILPITAS RESIDENTS RANK MATRIX TABLE (EXTREMELY/VERY IMPORTANT)

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY										LANGUAGE OF INTERVIEW		
	Total	YES/ <19	YES/ NT @	HAVE	NO	DADS	MOMS	MEN	WOMEN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
		@ HME	HOME	CHLDN	CHLDN			W/NO CHLDN	W/NO CHLDN													
Column n-Size	347	95	83	178	157	86	94	77	78	49	45	49	42	48	49	194	277	330	10	13		
W EMERGENCY 911/FIRE RESP.	86	89	93	91	80	90	91	85	77	91	90	77	88	86	86	84	85	85	97	100		
G STREETS AND ROADS	85	91	88	89	79	89	89	78	83	81	78	84	94	87	86	88	85	86	66	71		
H PUBLIC FACILITIES/INFRAST.	83	89	80	85	81	84	85	85	77	86	79	77	83	90	82	83	83	84	86	45		
P SEWER/WASTEWATER SYSTEM	83	87	87	87	78	85	88	74	80	96	81	66	88	87	78	79	80	83	64	100		
B PUBLIC PARKS	83	87	85	86	79	84	89	71	86	84	81	72	86	98	84	85	83	83	100	69		
C POLICE SERVICES	80	89	91	90	69	84	95	67	68	87	78	78	75	76	78	77	78	79	100	91		
D EMERGENCIES/NAT DISASTERS	80	78	84	81	77	78	83	76	76	86	78	73	89	88	64	78	78	80	66	88		
N TRAFFIC LAWS	78	77	88	82	73	76	88	67	81	89	76	66	80	85	73	75	75	78	70	76		
V SUSTAINABLE LIVING	74	75	77	76	72	76	78	69	78	79	83	57	83	83	77	74	76	73	74	92		
M BLIGHT AND ILLEGAL DUMPING	73	79	82	80	64	78	82	66	66	71	78	69	78	79	62	73	73	74	82	44		
E PROGRAMS TO HELP SENIORS	73	67	77	72	72	67	78	76	68	75	78	69	82	76	51	70	72	73	100	54		
S COMMUNITY INFORMED	71	70	83	76	65	73	81	56	72	77	80	58	75	80	62	68	69	70	75	92		
O AFTERSCHOOL PROGRAMS	70	75	70	73	68	72	74	63	73	72	82	37	86	80	74	68	70	69	97	93		
K AFFORDABLE HOUSING	69	61	64	62	75	53	72	75	74	65	77	54	96	62	59	65	70	69	100	48		
A RECREATION OPPORTUNITIES	67	74	71	72	60	69	76	52	65	55	73	60	86	62	65	68	69	68	52	54		
R NEW EMPLOYERS AND JOBS	66	69	71	70	62	65	75	61	66	62	69	55	79	67	79	68	67	65	70	83		
L HOMELESS SERVICES	65	61	65	63	67	52	75	61	69	60	76	47	82	69	59	63	67	65	86	41		
U PERMITS AND LICENSES	64	65	69	67	62	63	68	59	68	61	57	49	69	74	68	65	65	63	73	92		
J NEW BUSINESSES/COMPANIES	60	72	62	67	53	69	66	55	49	65	51	54	63	76	53	61	60	60	82	61		
X RENT RELIEF	60	65	54	60	60	55	64	54	68	57	80	28	79	64	50	54	61	59	70	94		
F BICYCLE LANES AND PATHS	60	62	55	59	61	54	63	63	57	59	61	55	80	58	46	60	62	60	82	38		
T DIVERSITY/CULTURE INCLUSION	57	58	58	58	56	53	64	49	65	52	72	32	73	73	52	56	60	55	65	80		
I GOVERNMENT OPPORTUNITIES	55	58	53	56	51	57	55	51	50	50	49	44	64	52	47	51	54	54	66	70		
Q DIVERSE RANGE OF ARTS	53	55	49	52	54	45	59	44	62	49	63	34	80	58	43	52	55	50	91	88		

Table 16: Q13 SPECIFIC CITY SERVICES PROVIDED TO MILPITAS RESIDENTS RANK MATRIX TABLE (EXTREMELY/VERY IMPORTANT)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	347	77	97	101	62	174	163	82	91	89	82	39	66	80	37	81	173	134	42
W EMERGENCY 911/FIRE RESP.	86	85	83	84	91	84	87	86	84	88	85	80	83	78	93	91	81	90	91
G STREETS AND ROADS	85	78	87	90	81	83	86	89	81	81	92	80	92	76	90	84	81	91	82
H PUBLIC FACILITIES/INFRAST.	83	81	88	79	88	85	83	87	83	86	79	85	83	66	91	90	80	87	88
P SEWER/WASTEWATER SYSTEM	83	79	84	81	87	82	83	75	87	84	82	86	73	73	95	89	78	90	79
B PUBLIC PARKS	83	90	78	81	88	83	83	76	88	81	86	86	75	77	82	91	81	85	81
C POLICE SERVICES	80	83	79	74	84	80	78	75	83	77	79	90	79	72	83	79	76	87	75
D EMERGENCIES/NAT DISASTERS	80	82	82	75	79	82	76	84	79	73	80	90	78	69	78	80	76	86	77
N TRAFFIC LAWS	78	78	75	79	78	76	78	68	84	74	84	72	68	74	92	77	73	84	77
V SUSTAINABLE LIVING	74	74	78	71	77	76	73	74	79	68	78	64	82	72	85	72	75	75	68
M BLIGHT AND ILLEGAL DUMPING	73	77	70	71	75	73	73	76	74	71	74	65	76	72	70	74	68	78	81
E PROGRAMS TO HELP SENIORS	73	70	75	76	64	73	71	70	74	71	72	90	72	60	81	62	69	80	65
S COMMUNITY INFORMED	71	67	80	64	73	74	67	72	76	56	77	84	60	71	82	67	65	76	78
O AFTERSCHOOL PROGRAMS	70	75	75	66	67	75	66	71	78	62	71	78	63	67	82	70	72	74	51
K AFFORDABLE HOUSING	69	72	84	64	57	79	61	76	81	55	69	94	72	60	67	58	74	67	56
A RECREATION OPPORTUNITIES	67	78	71	56	66	74	60	70	77	58	62	70	61	69	73	61	66	69	66
R NEW EMPLOYERS AND JOBS	66	77	64	61	65	70	62	63	78	61	64	67	64	61	79	66	65	68	66
L HOMELESS SERVICES	65	58	79	63	53	70	59	62	75	52	68	96	63	58	62	62	69	63	52
U PERMITS AND LICENSES	64	61	65	66	67	63	66	59	68	63	70	54	61	66	75	65	65	66	54
J NEW BUSINESSES/COMPANIES	60	66	59	56	60	62	58	62	60	62	53	65	56	49	64	60	58	65	55
X RENT RELIEF	60	59	66	63	52	63	59	59	67	49	68	54	68	58	77	57	65	57	50
F BICYCLE LANES AND PATHS	60	60	65	59	55	63	58	65	59	55	61	64	63	53	74	57	67	53	50
T DIVERSITY/CULTURE INCLUSION	57	60	68	50	51	65	50	59	71	41	59	66	54	67	59	46	62	54	40
I GOVERNMENT OPPORTUNITIES	55	44	62	58	51	54	56	48	57	58	53	48	59	45	56	52	52	56	66
Q DIVERSE RANGE OF ARTS	53	58	64	46	45	61	45	59	62	29	61	62	55	62	66	39	57	50	42

Table 16: Q13 SPECIFIC CITY SERVICES PROVIDED TO MILPITAS RESIDENTS RANK MATRIX TABLE (EXTREMELY/VERY IMPORTANT)

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	76
W EMERGENCY 911/FIRE RESP.	86	87	85	86	79	91	83	94	92	85	87	93	88	86	83	87
G STREETS AND ROADS	85	85	86	79	88	81	86	82	98	83	87	88	84	86	85	87
H PUBLIC FACILITIES/INFRAST.	83	86	80	87	80	82	85	93	69	83	84	83	90	81	75	86
P SEWER/WASTEWATER SYSTEM	83	79	85	77	80	89	82	89	88	81	84	88	78	82	83	86
B PUBLIC PARKS	83	78	86	79	87	82	84	78	84	83	83	81	79	80	86	86
C POLICE SERVICES	80	77	82	58	83	87	83	83	98	75	86	89	75	78	73	92
D EMERGENCIES/NAT DISASTERS	80	78	81	82	75	71	83	83	96	77	85	88	75	82	76	88
N TRAFFIC LAWS	78	71	85	69	76	79	79	91	87	74	83	89	70	73	78	92
V SUSTAINABLE LIVING	74	72	78	72	68	78	77	80	73	72	77	77	65	81	82	74
M BLIGHT AND ILLEGAL DUMPING	73	73	75	63	70	67	77	89	91	67	83	90	70	78	64	87
E PROGRAMS TO HELP SENIORS	73	71	74	68	69	61	82	79	88	67	83	83	65	78	65	87
S COMMUNITY INFORMED	71	64	77	72	56	74	75	81	78	67	77	80	58	75	76	79
O AFTERSCHOOL PROGRAMS	70	67	74	73	68	73	71	69	68	71	70	68	65	69	76	71
K AFFORDABLE HOUSING	69	64	74	91	64	66	66	64	63	74	65	64	69	57	78	72
A RECREATION OPPORTUNITIES	67	63	70	58	75	70	62	76	73	68	68	75	64	62	70	73
R NEW EMPLOYERS AND JOBS	66	63	71	47	68	72	73	74	62	62	71	69	57	70	69	73
L HOMELESS SERVICES	65	56	72	77	70	62	56	55	81	70	60	66	61	49	77	70
U PERMITS AND LICENSES	64	61	67	64	59	70	67	62	63	64	65	62	58	67	70	63
J NEW BUSINESSES/COMPANIES	60	62	57	51	58	53	70	66	70	54	69	68	60	64	45	73
X RENT RELIEF	60	55	66	75	47	69	57	51	61	63	57	56	55	55	73	57
F BICYCLE LANES AND PATHS	60	59	61	67	61	57	62	53	61	62	59	56	62	56	61	62
T DIVERSITY/CULTURE INCLUSION	57	51	64	58	50	56	60	56	60	55	59	57	43	62	69	57
I GOVERNMENT OPPORTUNITIES	55	54	54	52	52	61	52	61	51	54	54	57	50	58	55	51
Q DIVERSE RANGE OF ARTS	53	44	61	62	57	48	50	46	53	56	49	49	40	52	72	48

Table 17: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (VERY SATISFIED)

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
	347	104	73	173	173	205	62	80	99	22	291	62	73	148	44	174	120	242	63	7	96	20
Column n-Size	347	104	73	173	173	205	62	80	99	22	291	62	73	148	44	174	120	242	63	7	96	20
W EMERGENCY 911/FIRE RESP.	40	45	39	43	38	41	36	41	54	19	41	38	59	48	27	37	42	39	57	61	48	19
C POLICE SERVICES	37	36	46	40	33	44	32	22	57	39	39	27	41	40	26	35	46	33	64	11	50	13
B PUBLIC PARKS	31	39	46	42	20	38	15	27	53	20	35	12	24	29	42	31	35	30	48	11	39	6
P SEWER/WASTEWATER SYSTEM	26	33	29	31	21	31	22	17	49	3	27	23	24	30	24	23	23	28	33	24	27	8
H PUBLIC FACILITIES/INFRAST.	26	34	42	37	14	34	12	17	47	16	29	10	12	19	50	28	24	27	30	11	25	20
N TRAFFIC LAWS	25	25	28	26	23	26	22	22	42	9	25	25	24	29	22	22	19	28	32	0	24	0
G STREETS AND ROADS	24	28	44	35	13	28	13	24	32	32	25	19	22	24	25	24	23	24	26	37	24	20
A RECREATION OPPORTUNITIES	21	22	32	26	17	28	13	13	37	6	24	11	20	22	25	21	21	22	27	0	21	14
O AFTERSCHOOL PROGRAMS	21	31	24	28	14	21	24	19	29	25	21	25	24	28	7	20	24	20	24	15	25	22
V SUSTAINABLE LIVING	21	26	31	28	14	21	23	19	31	14	21	21	23	27	11	18	21	21	27	15	22	22
F BICYCLE LANES AND PATHS	21	30	26	28	13	23	11	22	36	30	21	17	15	21	0	23	23	20	24	66	20	46
D EMERGENCIES/NAT DISASTERS	21	24	32	27	14	23	14	20	35	8	23	5	19	21	6	23	24	19	29	0	26	10
E PROGRAMS TO HELP SENIORS	20	24	34	28	12	24	8	21	28	29	21	18	20	22	9	20	21	20	21	49	19	26
Q DIVERSE RANGE OF ARTS	20	26	31	28	12	21	26	14	39	23	19	26	18	25	15	18	22	20	30	15	26	4
S COMMUNITY INFORMED	17	18	29	22	11	21	11	10	32	6	18	12	16	16	12	19	18	17	26	0	22	1
J NEW BUSINESSES/COMPANIES	17	27	19	24	10	22	3	14	26	16	18	8	11	14	2	21	18	16	20	0	20	4
T DIVERSITY/CULTURE INCLUSION	17	24	21	23	11	17	19	13	33	14	17	16	15	17	12	18	16	17	29	15	19	5
X RENT RELIEF	16	25	23	24	8	16	18	15	25	23	16	17	15	18	8	16	15	17	15	9	17	9
L HOMELESS SERVICES	15	14	35	22	9	18	6	16	21	32	15	15	10	17	4	16	17	15	14	49	14	37
M BLIGHT AND ILLEGAL DUMPING	14	23	24	23	6	16	14	10	25	9	16	8	11	16	8	13	19	13	24	0	20	10
U PERMITS AND LICENSES	14	19	24	21	7	18	9	7	32	0	15	9	15	11	8	18	10	16	16	0	11	6
I GOVERNMENT OPPORTUNITIES	13	18	18	18	8	18	8	5	20	20	14	10	8	12	4	15	17	11	21	0	17	14
K AFFORDABLE HOUSING	12	15	23	18	6	14	5	13	16	21	12	12	11	13	10	12	18	10	24	11	20	6
R NEW EMPLOYERS AND JOBS	12	17	13	15	8	12	17	7	23	6	11	16	11	14	10	10	11	12	15	0	12	6

Table 17: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (VERY SATISFIED)

Column n-Size	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
	347	81	16	280	51	118	220	59	9	95	26	113	90	72	47	43	245	83	346	347
W EMERGENCY 911/FIRE RESP.	40	68	41	42	37	52	36	69	37	55	42	32	32	53	41	59	39	46	0	40
C POLICE SERVICES	37	63	9	42	18	43	35	47	44	46	32	32	39	39	43	35	38	33	37	0
B PUBLIC PARKS	31	56	0	37	7	33	31	42	0	39	8	28	36	38	27	21	31	29	31	0
P SEWER/WASTEWATER SYSTEM	26	56	15	30	9	36	23	53	17	42	18	20	28	33	30	20	28	19	0	26
H PUBLIC FACILITIES/INFRAST.	26	55	0	31	4	25	27	32	0	29	8	27	34	17	25	20	26	28	26	0
N TRAFFIC LAWS	25	51	15	28	9	28	24	40	15	33	14	14	29	28	28	35	24	22	0	25
G STREETS AND ROADS	24	44	0	26	8	22	26	29	0	26	10	15	29	29	22	30	23	28	24	0
A RECREATION OPPORTUNITIES	21	37	13	26	4	23	21	28	48	23	25	21	19	25	26	17	22	18	21	0
O AFTERSCHOOL PROGRAMS	21	42	19	23	18	21	23	26	26	22	20	19	27	27	11	15	22	22	0	21
V SUSTAINABLE LIVING	21	42	12	24	8	26	20	31	16	29	15	16	26	24	18	23	24	9	0	21
F BICYCLE LANES AND PATHS	21	42	13	24	7	16	23	25	0	20	0	15	25	19	25	26	21	25	21	0
D EMERGENCIES/NAT DISASTERS	21	42	2	26	2	19	22	21	3	21	10	14	32	16	13	26	22	16	21	0
E PROGRAMS TO HELP SENIORS	20	34	2	23	2	18	23	21	3	21	5	10	26	20	19	35	19	25	20	0
Q DIVERSE RANGE OF ARTS	20	38	26	22	14	24	19	35	16	29	9	15	26	32	6	18	20	13	0	20
S COMMUNITY INFORMED	17	34	0	20	6	25	15	37	0	32	0	17	21	13	11	26	19	10	0	17
J NEW BUSINESSES/COMPANIES	17	41	10	19	5	12	20	16	0	15	0	10	24	11	17	29	18	15	17	0
T DIVERSITY/CULTURE INCLUSION	17	39	24	18	11	18	16	34	16	21	9	9	13	30	16	25	16	14	0	17
X RENT RELIEF	16	34	17	18	12	19	15	23	5	24	4	9	30	17	10	14	17	11	0	16
L HOMELESS SERVICES	15	24	12	17	2	17	14	14	0	21	0	17	10	15	13	26	15	15	15	0
M BLIGHT AND ILLEGAL DUMPING	14	26	0	17	5	11	16	12	0	13	2	9	21	6	19	21	14	17	14	0
U PERMITS AND LICENSES	14	40	20	16	9	13	16	30	0	18	0	6	18	19	17	17	16	9	0	14
I GOVERNMENT OPPORTUNITIES	13	31	0	16	1	12	14	17	0	15	0	7	20	7	20	18	15	10	13	0
K AFFORDABLE HOUSING	12	19	2	12	6	9	14	11	3	11	1	8	7	10	19	32	15	8	12	0
R NEW EMPLOYERS AND JOBS	12	30	13	13	7	11	13	21	0	13	5	5	11	19	13	24	12	11	0	12

Table 17: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (VERY SATISFIED)

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19	YES/ NT @	HAVE	NO	DADS	MOMS	MEN W/NO	WOMEN W/NO	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
		@ HME	HOME	CHLDN	CHLDN			CHLDN	CHLDN													
Column n-Size	347	95	83	178	157	86	94	77	78	49	45	49	42	48	49	194	277	330	10	13		
W EMERGENCY 911/FIRE RESP.	40	35	47	41	41	41	40	44	38	53	45	28	41	41	36	38	39	41	13	44		
C POLICE SERVICES	37	42	39	40	31	38	42	35	24	50	38	22	47	38	24	32	34	37	18	31		
B PUBLIC PARKS	31	34	26	30	36	30	31	36	36	28	44	29	25	45	20	29	33	31	18	35		
P SEWER/WASTEWATER SYSTEM	26	23	25	24	29	20	29	29	29	32	21	17	33	35	22	27	27	26	22	23		
H PUBLIC FACILITIES/INFRAST.	26	36	27	32	22	33	31	23	18	20	33	21	18	36	26	24	28	26	14	30		
N TRAFFIC LAWS	25	18	29	23	26	29	19	27	27	28	33	19	23	21	24	22	24	24	46	28		
G STREETS AND ROADS	24	26	28	27	21	22	31	25	18	10	38	20	44	27	15	27	27	23	68	31		
A RECREATION OPPORTUNITIES	21	20	19	20	23	12	26	21	26	22	26	17	35	29	11	22	21	22	0	28		
O AFTERSCHOOL PROGRAMS	21	24	14	19	25	20	19	22	28	18	35	15	35	16	19	20	22	20	49	30		
V SUSTAINABLE LIVING	21	19	22	20	22	16	25	17	29	27	30	13	26	17	19	19	20	20	32	30		
F BICYCLE LANES AND PATHS	21	27	22	25	17	21	29	16	20	8	39	16	26	18	18	19	23	19	82	23		
D EMERGENCIES/NAT DISASTERS	21	29	21	25	17	26	25	18	17	16	21	20	33	22	21	23	22	21	0	38		
E PROGRAMS TO HELP SENIORS	20	22	23	23	18	18	27	22	16	15	29	18	32	19	19	24	22	19	68	23		
Q DIVERSE RANGE OF ARTS	20	23	23	23	18	21	25	15	21	20	22	7	35	26	19	21	21	19	27	35		
S COMMUNITY INFORMED	17	16	24	20	15	17	22	12	19	28	38	4	8	21	11	12	16	16	43	30		
J NEW BUSINESSES/COMPANIES	17	19	20	20	13	13	27	18	10	7	14	13	22	28	12	21	19	17	0	31		
T DIVERSITY/CULTURE INCLUSION	17	20	12	16	19	20	13	12	24	7	22	8	20	23	21	19	19	17	3	16		
X RENT RELIEF	16	18	12	15	18	11	19	11	24	13	19	7	19	26	11	16	17	16	6	23		
L HOMELESS SERVICES	15	14	21	17	15	18	18	14	13	8	12	17	36	8	4	18	18	15	34	31		
M BLIGHT AND ILLEGAL DUMPING	14	16	22	18	11	15	22	8	15	11	33	15	12	6	14	11	16	13	32	42		
U PERMITS AND LICENSES	14	9	18	13	16	11	15	13	20	16	14	8	10	26	11	15	15	14	11	23		
I GOVERNMENT OPPORTUNITIES	13	16	18	17	10	15	19	13	9	12	16	15	15	15	7	14	13	13	14	31		
K AFFORDABLE HOUSING	12	13	22	17	8	12	23	7	10	8	18	12	9	13	4	11	13	12	0	31		
R NEW EMPLOYERS AND JOBS	12	13	8	11	13	11	11	13	15	10	15	9	15	12	13	12	13	11	14	23		

Table 17: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (VERY SATISFIED)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	347	77	97	101	62	174	163	82	91	89	82	39	66	80	37	81	173	134	42
W EMERGENCY 911/FIRE RESP.	40	30	46	41	39	39	40	47	34	37	43	58	34	30	39	43	43	39	34
C POLICE SERVICES	37	49	43	31	26	46	29	50	41	30	28	55	43	29	21	36	40	37	22
B PUBLIC PARKS	31	39	37	28	25	38	27	41	37	23	32	43	40	31	26	31	42	21	20
P SEWER/WASTEWATER SYSTEM	26	26	27	29	22	27	27	20	34	28	25	34	19	24	37	23	31	21	21
H PUBLIC FACILITIES/INFRAST.	26	34	27	25	23	30	24	38	20	19	31	37	42	18	31	22	37	16	8
N TRAFFIC LAWS	25	23	26	26	19	25	23	26	25	27	20	26	17	28	27	22	26	25	17
G STREETS AND ROADS	24	30	21	23	20	25	22	33	20	17	28	42	34	15	36	17	35	15	9
A RECREATION OPPORTUNITIES	21	24	26	17	16	25	17	24	27	10	25	36	25	18	7	20	26	15	23
O AFTERSCHOOL PROGRAMS	21	25	26	18	18	26	18	22	29	19	17	28	27	29	22	11	28	18	3
V SUSTAINABLE LIVING	21	27	21	20	16	24	19	13	35	18	20	20	24	26	30	12	28	13	16
F BICYCLE LANES AND PATHS	21	24	28	23	9	26	17	23	30	15	21	49	27	20	27	8	28	16	2
D EMERGENCIES/NAT DISASTERS	21	32	21	19	16	26	17	32	21	15	21	40	29	15	17	17	27	17	5
E PROGRAMS TO HELP SENIORS	20	33	16	21	8	23	16	31	17	12	21	47	26	14	30	7	28	16	0
Q DIVERSE RANGE OF ARTS	20	19	22	17	25	21	20	17	25	18	22	17	30	24	18	13	28	13	9
S COMMUNITY INFORMED	17	25	17	14	13	20	14	14	28	14	14	9	19	21	21	14	22	10	17
J NEW BUSINESSES/COMPANIES	17	11	22	20	7	17	15	20	16	14	17	32	29	9	21	12	24	12	0
T DIVERSITY/CULTURE INCLUSION	17	12	16	21	19	14	20	12	16	20	21	21	19	15	28	12	23	12	6
X RENT RELIEF	16	22	15	15	13	18	14	9	26	12	16	16	23	21	20	6	24	8	7
L HOMELESS SERVICES	15	27	11	18	1	18	11	19	14	12	11	32	16	5	32	5	22	9	6
M BLIGHT AND ILLEGAL DUMPING	14	18	18	16	5	18	12	12	24	11	13	41	23	5	23	7	23	7	0
U PERMITS AND LICENSES	14	19	15	13	9	17	12	11	23	12	11	21	11	17	25	6	21	6	9
I GOVERNMENT OPPORTUNITIES	13	14	14	16	8	14	13	15	14	12	14	31	23	6	14	6	18	9	3
K AFFORDABLE HOUSING	12	9	10	13	13	10	13	6	13	11	15	27	15	6	26	7	18	7	3
R NEW EMPLOYERS AND JOBS	12	9	15	11	13	12	12	12	14	12	12	13	16	10	14	11	15	10	4

Table 17: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (VERY SATISFIED)

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	76
W EMERGENCY 911/FIRE RESP.	40	42	39	47	20	33	47	41	69	33	49	52	41	44	26	54
C POLICE SERVICES	37	38	33	30	32	36	43	46	46	32	44	46	34	46	27	42
B PUBLIC PARKS	31	31	33	48	27	26	28	31	24	34	28	28	34	27	37	29
P SEWER/WASTEWATER SYSTEM	26	24	29	38	20	23	22	25	36	27	25	30	28	18	28	31
H PUBLIC FACILITIES/INFRAST.	26	27	24	36	24	28	15	30	32	29	22	30	30	24	27	20
N TRAFFIC LAWS	25	27	23	28	12	19	27	31	40	20	30	34	24	30	17	30
G STREETS AND ROADS	24	24	25	28	17	27	20	11	55	24	24	29	27	21	23	26
A RECREATION OPPORTUNITIES	21	16	26	33	14	27	10	23	30	24	17	26	20	10	27	23
O AFTERSCHOOL PROGRAMS	21	20	22	31	18	20	22	7	18	23	18	12	23	17	25	19
V SUSTAINABLE LIVING	21	15	27	25	18	19	20	18	30	21	21	23	17	13	26	29
F BICYCLE LANES AND PATHS	21	18	24	18	18	26	19	28	26	20	22	27	18	17	24	27
D EMERGENCIES/NAT DISASTERS	21	23	20	18	15	20	20	32	28	17	24	30	21	25	15	24
E PROGRAMS TO HELP SENIORS	20	21	21	29	12	15	16	26	40	19	23	32	21	19	18	25
Q DIVERSE RANGE OF ARTS	20	18	23	33	18	18	18	12	14	23	16	13	20	15	28	17
S COMMUNITY INFORMED	17	14	20	27	6	14	16	14	37	16	19	24	16	12	16	26
J NEW BUSINESSES/COMPANIES	17	16	18	13	13	18	13	21	48	14	21	32	15	18	14	24
T DIVERSITY/CULTURE INCLUSION	17	16	17	21	13	18	14	13	21	17	15	16	16	16	19	14
X RENT RELIEF	16	11	21	24	15	11	16	10	12	17	14	11	11	10	24	17
L HOMELESS SERVICES	15	15	15	22	16	5	7	22	43	15	17	31	15	16	13	18
M BLIGHT AND ILLEGAL DUMPING	14	11	18	6	21	16	10	19	18	14	14	19	12	10	17	17
U PERMITS AND LICENSES	14	11	17	17	1	15	21	9	29	10	19	17	10	14	11	25
I GOVERNMENT OPPORTUNITIES	13	14	13	12	11	11	12	23	22	11	16	22	11	17	12	16
K AFFORDABLE HOUSING	12	9	16	3	12	8	13	20	38	8	19	27	8	10	8	27
R NEW EMPLOYERS AND JOBS	12	12	12	10	9	14	13	16	6	11	13	12	9	15	13	11

Table 18: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (TOTAL SATISFIED)

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLINE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	104	73	173	173	205	62	80	99	22	291	62	73	148	44	174	120	242	63	7	96	20
B PUBLIC PARKS	86	89	92	90	81	92	77	76	94	88	88	72	83	85	81	87	85	86	89	80	87	69
W EMERGENCY 911/FIRE RESP.	84	92	95	93	74	87	81	78	84	67	85	81	89	90	75	82	82	86	82	100	81	98
C POLICE SERVICES	81	81	90	85	77	89	73	66	91	76	83	70	75	78	81	84	86	79	93	61	90	58
N TRAFFIC LAWS	77	77	88	81	72	86	56	69	79	52	80	63	55	71	70	83	68	83	76	23	70	71
H PUBLIC FACILITIES/INFRAST.	73	82	89	85	62	88	45	59	88	41	80	39	55	65	82	79	69	75	78	66	70	65
P SEWER/WASTEWATER SYSTEM	71	72	91	80	62	79	56	64	82	24	74	60	65	70	58	76	62	78	67	39	62	75
A RECREATION OPPORTUNITIES	70	74	78	75	65	78	51	64	83	58	73	52	69	67	66	73	75	69	83	78	76	62
G STREETS AND ROADS	69	79	75	77	61	80	45	61	83	59	75	41	64	62	66	76	63	72	70	62	66	45
S COMMUNITY INFORMED	66	74	78	76	57	75	44	62	85	28	71	46	55	66	56	70	57	73	69	24	59	46
F BICYCLE LANES AND PATHS	65	71	72	71	59	73	43	62	76	71	68	49	62	63	34	71	68	64	77	78	69	64
T DIVERSITY/CULTURE INCLUSION	64	70	77	73	55	74	53	46	80	44	66	53	53	64	46	68	59	67	74	58	59	55
E PROGRAMS TO HELP SENIORS	62	67	76	71	53	70	52	50	74	66	64	51	55	61	39	66	72	58	70	83	71	75
D EMERGENCIES/NAT DISASTERS	61	71	73	71	50	68	44	55	72	41	65	39	53	56	45	66	54	64	56	62	55	44
O AFTERSCHOOL PROGRAMS	60	72	74	73	47	69	48	46	73	65	62	51	52	59	37	67	58	63	57	58	57	74
J NEW BUSINESSES/COMPANIES	58	68	81	73	44	70	35	46	76	45	62	38	42	53	21	68	59	58	67	37	62	35
Q DIVERSE RANGE OF ARTS	57	66	75	70	45	67	52	38	74	55	60	46	54	56	35	65	50	63	56	58	50	57
V SUSTAINABLE LIVING	57	59	72	64	51	63	42	55	68	39	58	54	56	54	39	65	47	64	42	85	46	56
M BLIGHT AND ILLEGAL DUMPING	56	68	71	69	44	65	46	41	75	38	60	34	40	48	55	63	51	59	58	49	53	41
R NEW EMPLOYERS AND JOBS	55	59	70	64	46	66	38	40	71	16	58	38	52	52	38	61	41	63	42	66	39	56
U PERMITS AND LICENSES	53	58	78	66	41	63	36	43	64	32	56	43	57	56	23	59	48	57	44	100	42	83
I GOVERNMENT OPPORTUNITIES	53	61	77	67	38	61	37	43	65	42	56	38	42	51	19	59	50	54	53	49	51	45
K AFFORDABLE HOUSING	46	57	58	58	35	56	24	39	57	45	48	36	33	38	31	55	44	47	47	49	44	41
X RENT RELIEF	45	59	61	60	31	50	33	43	56	42	47	37	40	43	28	52	34	52	36	9	40	10
L HOMELESS SERVICES	43	54	57	55	31	49	28	40	48	42	45	33	35	40	24	48	39	45	37	49	39	37

Table 18: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (TOTAL SATISFIED)

Column n-Size	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	51	118	220	59	9	95	26	113	90	72	47	43	245	83	346	347
B PUBLIC PARKS	86	93	69	92	62	90	85	91	87	91	88	86	89	91	76	80	86	87	86	0
W EMERGENCY 911/FIRE RESP.	84	93	75	89	77	83	86	96	54	87	71	80	87	87	83	85	85	89	0	84
C POLICE SERVICES	81	91	77	87	55	84	81	85	75	84	85	75	85	80	84	87	84	79	81	0
N TRAFFIC LAWS	77	93	58	83	61	70	80	87	46	81	35	72	85	77	85	59	78	75	0	77
H PUBLIC FACILITIES/INFRAS.	73	90	23	81	36	77	72	88	54	81	60	73	78	78	57	71	72	74	73	0
P SEWER/WASTEWATER SYSTEM	71	87	33	79	40	70	73	97	34	82	33	59	82	79	70	69	75	66	0	71
A RECREATION OPPORTUNITIES	70	82	42	78	42	73	69	79	94	74	68	68	72	78	67	61	69	75	70	0
G STREETS AND ROADS	69	88	5	76	30	62	74	76	19	67	43	66	76	73	63	65	71	66	69	0
S COMMUNITY INFORMED	66	85	29	75	32	58	71	79	9	68	26	63	79	54	66	76	71	63	0	66
F BICYCLE LANES AND PATHS	65	83	78	72	43	65	64	73	43	72	39	58	69	73	58	67	66	64	65	0
T DIVERSITY/CULTURE INCLUSION	64	82	46	69	55	66	64	80	28	70	52	59	74	66	62	53	65	65	0	64
E PROGRAMS TO HELP SENIORS	62	73	25	69	36	61	64	64	60	64	47	53	67	64	54	76	60	68	62	0
D EMERGENCIES/NAT DISASTERS	61	71	21	67	30	53	65	63	10	57	36	54	76	59	38	66	59	66	61	0
O AFTERSCHOOL PROGRAMS	60	86	35	67	40	49	67	62	31	54	31	52	75	66	51	52	63	61	0	60
J NEW BUSINESSES/COMPANIES	58	82	38	65	26	57	61	59	68	59	51	54	66	53	51	68	60	59	58	0
Q DIVERSE RANGE OF ARTS	57	77	49	62	52	52	60	67	25	59	30	46	71	67	54	46	60	53	0	57
V SUSTAINABLE LIVING	57	79	41	63	41	55	59	63	46	60	40	44	73	55	65	52	66	38	0	57
M BLIGHT AND ILLEGAL DUMPING	56	77	45	62	29	56	57	58	8	59	42	48	68	47	49	72	57	64	56	0
R NEW EMPLOYERS AND JOBS	55	73	36	63	27	47	59	62	6	56	20	37	71	59	59	60	59	48	0	55
U PERMITS AND LICENSES	53	71	35	61	33	39	62	50	6	43	27	43	68	55	58	44	58	50	0	53
I GOVERNMENT OPPORTUNITIES	53	69	25	60	21	44	58	49	14	50	19	43	64	52	41	66	54	48	53	0
K AFFORDABLE HOUSING	46	58	27	51	22	42	49	41	24	45	28	42	53	45	32	55	48	45	46	0
X RENT RELIEF	45	72	26	53	21	39	51	52	12	47	14	37	68	36	41	39	51	33	0	45
L HOMELESS SERVICES	43	56	19	49	14	47	42	44	7	48	41	40	55	33	33	51	43	43	43	0

Table 18: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (TOTAL SATISFIED)

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19	YES/ NT @	HAVE	NO	DADS	MOMS	MEN W/NO	WOMEN W/NO	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
		@ HME	HOME	CHLDN	CHLDN			CHLDN	CHLDN											
Column n-Size	347	95	83	178	157	86	94	77	78	49	45	49	42	48	49	194	277	330	10	13
B PUBLIC PARKS	86	91	80	86	89	89	83	84	93	84	90	88	92	89	83	85	87	85	100	93
W EMERGENCY 911/FIRE RESP.	84	80	87	83	86	86	82	85	90	86	97	75	82	83	87	82	85	83	100	92
C POLICE SERVICES	81	81	80	81	82	81	80	82	81	81	83	75	90	85	74	81	82	81	86	82
N TRAFFIC LAWS	77	77	73	75	80	78	74	82	77	69	79	73	70	85	82	78	79	76	78	85
H PUBLIC FACILITIES/INFRAST.	73	77	73	75	73	71	79	72	73	70	81	67	85	78	64	74	75	73	100	77
P SEWER/WASTEWATER SYSTEM	71	67	75	71	72	73	71	76	70	70	77	64	67	71	79	71	73	70	81	81
A RECREATION OPPORTUNITIES	70	74	66	70	72	64	75	67	75	65	76	62	89	68	68	69	71	69	86	93
G STREETS AND ROADS	69	74	69	72	72	74	70	69	73	55	69	71	86	77	62	74	74	69	68	93
S COMMUNITY INFORMED	66	68	66	67	65	66	70	58	75	63	75	59	73	78	61	67	69	65	74	86
F BICYCLE LANES AND PATHS	65	69	63	66	65	67	66	61	71	53	86	57	82	77	48	64	68	64	100	61
T DIVERSITY/CULTURE INCLUSION	64	64	64	64	64	59	71	63	67	56	76	45	77	82	72	69	69	63	76	78
E PROGRAMS TO HELP SENIORS	62	59	62	61	61	54	68	64	62	52	70	65	84	45	58	64	63	61	100	82
D EMERGENCIES/NAT DISASTERS	61	63	54	59	66	52	65	66	70	49	74	49	90	57	63	65	64	61	68	55
O AFTERSCHOOL PROGRAMS	60	51	57	54	69	57	53	71	69	52	77	48	59	75	73	63	64	59	71	86
J NEW BUSINESSES/COMPANIES	58	55	53	54	63	49	60	65	64	50	67	52	77	57	46	59	60	57	100	77
Q DIVERSE RANGE OF ARTS	57	57	64	60	56	61	62	60	53	55	72	44	58	69	69	59	61	56	69	85
V SUSTAINABLE LIVING	57	51	62	56	57	65	50	48	66	59	71	67	55	48	51	56	58	57	47	72
M BLIGHT AND ILLEGAL DUMPING	56	53	63	57	59	58	56	58	58	52	77	55	50	44	58	54	58	55	100	73
R NEW EMPLOYERS AND JOBS	55	54	61	57	54	65	53	55	55	59	64	56	45	50	76	56	58	53	95	78
U PERMITS AND LICENSES	53	44	55	49	61	54	47	56	68	47	68	50	45	56	65	55	56	52	71	80
I GOVERNMENT OPPORTUNITIES	53	48	53	51	58	45	57	56	62	46	67	44	64	52	48	54	56	52	82	55
K AFFORDABLE HOUSING	46	53	47	50	46	47	54	45	48	36	50	52	54	45	45	51	49	45	86	67
X RENT RELIEF	45	38	45	42	50	49	37	45	57	35	60	40	45	50	47	46	49	44	55	70
L HOMELESS SERVICES	43	44	45	44	43	40	48	41	44	29	48	41	64	38	38	47	47	42	82	61

Table 18: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (TOTAL SATISFIED)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	347	77	97	101	62	174	163	82	91	89	82	39	66	80	37	81	173	134	42
B PUBLIC PARKS	86	90	89	88	82	89	86	92	87	80	94	90	88	96	82	85	90	85	68
W EMERGENCY 911/FIRE RESP.	84	89	88	82	77	88	80	91	89	78	82	79	90	94	79	77	93	74	75
C POLICE SERVICES	81	88	78	78	82	82	80	88	78	76	84	79	81	89	84	79	85	79	72
N TRAFFIC LAWS	77	88	74	79	68	81	74	81	79	76	72	75	80	89	87	60	81	71	75
H PUBLIC FACILITIES/INFRAST.	73	71	74	79	68	73	75	69	75	74	77	77	74	77	79	73	85	61	66
P SEWER/WASTEWATER SYSTEM	71	76	77	70	62	77	67	80	76	69	65	61	84	85	71	59	80	65	53
A RECREATION OPPORTUNITIES	70	70	77	72	62	74	68	72	75	61	76	85	72	78	51	68	75	67	56
G STREETS AND ROADS	69	73	61	79	70	66	75	68	63	73	78	74	79	69	67	69	77	63	56
S COMMUNITY INFORMED	66	75	66	64	61	70	63	63	77	60	67	69	68	79	71	53	76	56	58
F BICYCLE LANES AND PATHS	65	65	67	80	47	66	67	68	68	62	74	79	72	76	52	54	71	62	47
T DIVERSITY/CULTURE INCLUSION	64	73	65	59	65	69	61	66	73	56	66	50	79	72	69	52	73	56	52
E PROGRAMS TO HELP SENIORS	62	56	70	66	41	64	57	66	65	53	61	72	71	73	85	33	71	53	55
D EMERGENCIES/NAT DISASTERS	61	62	59	68	56	60	63	58	65	58	70	75	69	71	61	50	71	52	42
O AFTERSCHOOL PROGRAMS	60	81	61	55	45	70	51	71	70	54	49	69	69	69	64	51	73	53	30
J NEW BUSINESSES/COMPANIES	58	59	59	65	42	59	56	61	60	52	61	75	61	72	72	39	73	43	46
Q DIVERSE RANGE OF ARTS	57	68	54	58	56	60	58	63	58	55	60	46	78	68	61	45	70	49	34
V SUSTAINABLE LIVING	57	70	53	57	50	61	55	52	69	63	46	61	52	78	68	43	64	50	51
M BLIGHT AND ILLEGAL DUMPING	56	70	52	63	42	60	55	61	57	57	53	83	67	60	78	38	69	51	19
R NEW EMPLOYERS AND JOBS	55	63	63	56	38	63	49	66	63	52	46	46	62	67	56	49	64	47	42
U PERMITS AND LICENSES	53	70	56	52	39	62	47	61	65	47	47	53	67	73	49	42	66	42	37
I GOVERNMENT OPPORTUNITIES	53	55	55	61	38	55	52	53	59	48	57	78	68	51	71	32	67	42	25
K AFFORDABLE HOUSING	46	51	41	53	41	45	48	45	47	45	53	59	49	50	65	28	58	39	21
X RENT RELIEF	45	55	43	46	36	48	43	46	51	46	39	61	42	64	53	23	60	34	23
L HOMELESS SERVICES	43	52	36	54	28	43	44	39	44	43	45	53	52	44	58	29	55	36	14

Table 18: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (TOTAL SATISFIED)

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	76
B PUBLIC PARKS	86	86	86	93	91	86	80	91	66	90	80	81	88	82	93	79
W EMERGENCY 911/FIRE RESP.	84	85	85	83	82	77	88	91	89	81	89	90	86	83	79	93
C POLICE SERVICES	81	82	80	78	77	87	75	92	92	80	82	92	80	85	79	79
N TRAFFIC LAWS	77	79	75	67	83	79	76	83	74	76	78	79	83	74	70	81
H PUBLIC FACILITIES/INFRAST.	73	71	75	86	74	75	59	75	88	79	68	80	75	66	81	69
P SEWER/WASTEWATER SYSTEM	71	74	71	72	62	73	75	77	76	69	76	77	77	72	64	79
A RECREATION OPPORTUNITIES	70	66	72	79	61	81	63	81	59	73	67	72	68	63	75	69
G STREETS AND ROADS	69	71	69	77	56	78	62	77	83	69	70	80	71	71	69	68
S COMMUNITY INFORMED	66	62	72	67	55	64	71	80	76	62	74	78	56	71	70	77
F BICYCLE LANES AND PATHS	65	64	67	70	62	70	60	78	64	67	65	72	66	64	71	66
T DIVERSITY/CULTURE INCLUSION	64	60	69	62	64	61	67	66	66	63	66	66	64	58	64	74
E PROGRAMS TO HELP SENIORS	62	59	65	65	54	67	48	78	92	61	63	84	61	57	64	68
D EMERGENCIES/NAT DISASTERS	61	58	66	70	51	69	52	66	75	63	59	70	65	50	65	68
O AFTERSCHOOL PROGRAMS	60	63	59	67	50	52	67	62	65	57	66	63	64	63	54	68
J NEW BUSINESSES/COMPANIES	58	56	62	63	54	64	48	65	81	60	58	71	61	49	60	65
Q DIVERSE RANGE OF ARTS	57	59	58	64	43	54	68	55	57	54	63	56	57	61	53	65
V SUSTAINABLE LIVING	57	57	58	54	43	56	67	66	78	50	68	71	48	71	52	67
M BLIGHT AND ILLEGAL DUMPING	56	58	55	57	54	57	52	62	73	56	58	67	59	59	53	57
R NEW EMPLOYERS AND JOBS	55	59	53	55	39	47	74	59	56	47	67	58	51	70	45	65
U PERMITS AND LICENSES	53	54	55	55	45	35	67	49	77	46	64	60	50	60	45	68
I GOVERNMENT OPPORTUNITIES	53	50	59	62	41	56	45	59	72	53	53	64	51	49	59	57
K AFFORDABLE HOUSING	46	44	51	46	43	57	34	59	68	48	46	62	49	39	50	52
X RENT RELIEF	45	47	45	49	35	37	53	48	55	40	52	51	42	53	41	52
L HOMELESS SERVICES	43	41	45	44	36	51	38	46	63	43	44	53	41	41	45	47

Table 19: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (TOTAL DISSATISFIED)

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
	347	104	73	173	173	205	62	80	99	22	291	62	73	148	44	174	120	242	63	7	96	20
Column n-Size	347	104	73	173	173	205	62	80	99	22	291	62	73	148	44	174	120	242	63	7	96	20
L HOMELESS SERVICES	31	28	33	30	32	29	52	17	33	48	29	42	35	32	49	27	40	26	44	38	38	52
K AFFORDABLE HOUSING	30	28	30	29	32	24	54	28	22	49	28	43	41	37	36	24	35	28	32	51	31	59
G STREETS AND ROADS	27	18	22	20	34	15	55	34	15	41	21	59	36	35	34	19	33	25	27	38	29	55
M BLIGHT AND ILLEGAL DUMPING	26	13	20	15	37	21	41	27	16	23	23	45	34	35	20	19	34	22	31	51	32	49
V SUSTAINABLE LIVING	24	32	20	27	21	24	38	13	19	41	23	28	16	23	41	20	34	19	35	0	31	40
X RENT RELIEF	23	25	28	27	20	26	33	8	16	13	22	31	22	24	41	18	33	19	25	42	21	77
S COMMUNITY INFORMED	22	23	19	21	22	17	42	18	5	51	17	45	28	21	36	19	29	17	16	61	25	50
J NEW BUSINESSES/COMPANIES	20	12	13	12	27	15	37	19	11	36	18	29	30	24	37	14	25	17	18	63	21	54
R NEW EMPLOYERS AND JOBS	20	25	18	22	17	15	34	21	17	66	16	38	18	20	48	12	28	15	22	34	25	33
F BICYCLE LANES AND PATHS	19	21	21	21	18	18	29	14	21	23	18	26	21	20	46	14	21	18	18	22	20	29
Q DIVERSE RANGE OF ARTS	17	20	10	15	19	18	14	17	12	22	16	25	17	20	27	12	25	13	14	27	21	35
I GOVERNMENT OPPORTUNITIES	17	14	10	12	22	14	28	16	12	23	15	28	19	15	36	16	20	15	15	51	16	44
D EMERGENCIES/NAT DISASTERS	17	11	21	15	19	15	30	11	14	33	15	26	21	18	39	12	26	13	24	38	23	42
P SEWER/WASTEWATER SYSTEM	15	22	7	16	15	12	29	13	10	66	11	34	19	15	27	12	22	11	14	61	20	23
H PUBLIC FACILITIES/INFRAS.	15	12	4	9	21	7	42	15	3	34	9	45	28	20	14	10	22	12	19	34	20	35
A RECREATION OPPORTUNITIES	14	10	15	12	16	13	23	11	7	13	12	26	14	13	24	14	14	14	6	22	10	38
O AFTERSCHOOL PROGRAMS	13	14	12	13	14	12	19	13	9	18	13	16	18	17	26	8	16	12	13	27	15	9
T DIVERSITY/CULTURE INCLUSION	13	17	14	16	11	12	14	15	9	20	12	17	9	9	20	14	17	11	4	27	14	35
N TRAFFIC LAWS	12	13	7	10	14	7	32	10	11	45	8	33	31	19	23	4	18	9	13	77	12	29
C POLICE SERVICES	11	11	6	9	13	6	19	17	7	4	10	16	13	11	13	11	10	11	6	22	6	32
B PUBLIC PARKS	10	4	7	5	15	6	20	14	5	12	7	28	17	12	19	7	13	9	10	20	10	31
U PERMITS AND LICENSES	9	15	6	11	7	6	21	8	6	39	7	18	13	11	22	5	12	7	5	0	11	7
E PROGRAMS TO HELP SENIORS	8	5	11	7	9	6	14	8	8	15	6	16	13	8	5	8	7	9	6	17	6	9
W EMERGENCY 911/FIRE RESP.	3	5	1	3	3	3	6	0	4	15	2	6	1	1	11	3	5	2	2	0	3	0

Table 19: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (TOTAL DISSATISFIED)

Column n-Size	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	51	118	220	59	9	95	26	113	90	72	47	43	245	83	346	347
L HOMELESS SERVICES	31	29	48	26	60	30	31	28	60	29	33	29	27	40	34	22	29	37	31	0
K AFFORDABLE HOUSING	30	27	37	26	54	37	27	36	61	35	45	34	32	28	30	21	25	42	30	0
G STREETS AND ROADS	27	12	95	20	70	36	22	22	81	31	56	27	24	23	30	35	27	26	27	0
M BLIGHT AND ILLEGAL DUMPING	26	17	55	21	58	32	22	28	89	27	52	23	20	38	31	24	26	21	26	0
V SUSTAINABLE LIVING	24	15	49	21	49	27	22	19	43	21	46	33	17	24	18	20	19	41	0	24
X RENT RELIEF	23	10	43	20	44	24	23	21	38	16	46	33	13	26	22	11	15	51	0	23
S COMMUNITY INFORMED	22	11	61	16	57	32	17	21	63	23	58	23	10	32	29	14	19	31	0	22
J NEW BUSINESSES/COMPANIES	20	10	29	17	36	24	16	22	28	22	33	25	14	23	20	14	18	22	20	0
R NEW EMPLOYERS AND JOBS	20	13	40	16	49	28	17	19	55	21	47	34	14	16	5	10	17	29	0	20
F BICYCLE LANES AND PATHS	19	14	7	15	29	19	20	17	10	17	26	25	18	16	11	19	19	18	19	0
Q DIVERSE RANGE OF ARTS	17	15	20	17	24	23	15	20	30	18	39	26	13	13	12	13	16	26	0	17
I GOVERNMENT OPPORTUNITIES	17	16	42	13	39	23	13	10	56	16	53	24	13	14	21	8	17	18	17	0
D EMERGENCIES/NAT DISASTERS	17	13	46	15	32	25	12	15	67	23	33	19	10	20	20	19	17	17	17	0
P SEWER/WASTEWATER SYSTEM	15	12	67	12	47	20	14	2	40	10	51	23	10	12	16	11	14	18	0	15
H PUBLIC FACILITIES/INFRAST.	15	5	44	10	42	16	13	8	34	12	30	15	13	15	16	16	15	17	15	0
A RECREATION OPPORTUNITIES	14	12	25	11	27	11	15	4	3	9	18	20	11	9	11	20	15	13	14	0
O AFTERSCHOOL PROGRAMS	13	5	21	12	24	22	10	18	49	17	39	20	11	11	9	9	12	19	0	13
T DIVERSITY/CULTURE INCLUSION	13	12	21	13	20	10	15	0	27	6	22	18	10	11	12	10	13	18	0	13
N TRAFFIC LAWS	12	1	39	7	36	21	9	6	54	8	61	14	8	16	7	19	11	17	0	12
C POLICE SERVICES	11	8	10	8	29	8	12	11	0	9	2	13	6	13	13	10	9	16	11	0
B PUBLIC PARKS	10	7	31	4	36	8	10	7	13	8	12	10	5	9	13	20	11	5	10	0
U PERMITS AND LICENSES	9	4	30	6	31	17	6	7	60	10	39	11	11	8	3	7	10	8	0	9
E PROGRAMS TO HELP SENIORS	8	9	38	6	19	10	6	4	3	10	13	8	8	7	7	11	9	3	8	0
W EMERGENCY 911/FIRE RESP.	3	3	13	2	11	7	1	2	32	2	23	4	5	2	0	1	2	6	0	3

Table 19: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (TOTAL DISSATISFIED)

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19	YES/ NT @	HAVE	NO	DADS	MOMS	MEN W/NO	WOMEN W/NO	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
		@ HME	HOME	CHLDN	CHLDN			CHLDN	CHLDN												
Column n-Size	347	95	83	178	157	86	94	77	78	49	45	49	42	48	49	194	277	330	10	13	
L HOMELESS SERVICES	31	30	29	30	30	33	27	33	29	49	35	19	21	21	35	24	27	31	18	12	
K AFFORDABLE HOUSING	30	28	25	27	30	23	29	35	22	40	34	23	31	14	30	24	27	31	14	11	
G STREETS AND ROADS	27	24	31	27	20	26	29	23	19	43	26	17	4	23	38	20	22	27	32	7	
M BLIGHT AND ILLEGAL DUMPING	26	27	24	26	21	23	28	19	23	38	17	18	21	32	15	21	22	27	0	11	
V SUSTAINABLE LIVING	24	29	19	24	24	18	28	33	14	15	14	10	31	45	23	26	25	25	8	16	
X RENT RELIEF	23	23	22	22	24	16	28	30	19	15	27	13	28	20	32	23	24	23	41	30	
S COMMUNITY INFORMED	22	17	24	20	23	18	22	28	14	21	24	20	22	19	24	21	21	22	26	14	
J NEW BUSINESSES/COMPANIES	20	24	18	21	16	21	22	13	14	22	17	27	16	11	20	18	19	20	0	23	
R NEW EMPLOYERS AND JOBS	20	21	15	18	20	16	18	17	22	13	25	7	18	35	6	16	18	21	0	8	
F BICYCLE LANES AND PATHS	19	18	20	19	20	19	18	25	11	23	7	21	13	16	19	19	18	20	0	12	
Q DIVERSE RANGE OF ARTS	17	16	16	16	18	18	14	22	14	15	13	24	21	22	6	18	17	18	6	6	
I GOVERNMENT OPPORTUNITIES	17	20	18	19	11	25	12	11	7	18	4	13	11	28	11	15	15	17	0	12	
D EMERGENCIES/NAT DISASTERS	17	12	19	15	14	16	15	8	16	20	8	17	5	18	9	12	15	16	32	23	
P SEWER/WASTEWATER SYSTEM	15	16	15	15	15	16	14	15	12	13	14	8	16	23	13	15	14	16	0	14	
H PUBLIC FACILITIES/INFRAST.	15	11	12	12	15	13	10	13	18	25	7	12	5	17	12	11	12	15	0	7	
A RECREATION OPPORTUNITIES	14	14	17	15	12	17	14	11	13	16	10	18	5	22	9	16	14	14	14	7	
O AFTERSCHOOL PROGRAMS	13	27	13	20	6	13	26	7	5	11	16	6	24	19	5	12	13	14	24	0	
T DIVERSITY/CULTURE INCLUSION	13	11	13	12	14	15	9	19	10	10	14	13	10	12	6	10	12	13	0	16	
N TRAFFIC LAWS	12	15	16	16	9	12	17	3	14	15	11	6	19	8	7	10	11	13	3	6	
C POLICE SERVICES	11	4	16	10	11	9	11	15	8	12	17	13	10	5	10	9	10	11	14	7	
B PUBLIC PARKS	10	8	14	11	6	10	12	10	4	15	10	6	0	11	2	8	8	10	0	7	
U PERMITS AND LICENSES	9	13	10	12	5	11	11	11	0	15	6	5	7	14	2	7	7	9	4	6	
E PROGRAMS TO HELP SENIORS	8	6	12	9	7	11	7	5	4	9	2	7	4	9	4	6	8	8	0	7	
W EMERGENCY 911/FIRE RESP.	3	6	2	4	1	4	3	0	0	3	0	0	7	4	2	3	2	3	0	8	

Table 19: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (TOTAL DISSATISFIED)

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	347	77	97	101	62	174	163	82	91	89	82	39	66	80	37	81	173	134	42
L HOMELESS SERVICES	31	29	42	22	28	36	24	38	37	31	17	42	26	34	25	27	30	30	38
K AFFORDABLE HOUSING	30	25	37	27	26	32	27	33	29	29	24	35	34	25	23	29	29	28	47
G STREETS AND ROADS	27	27	33	18	25	31	20	28	34	23	16	26	14	26	27	27	20	32	41
M BLIGHT AND ILLEGAL DUMPING	26	8	34	21	35	23	26	17	29	27	25	10	21	21	13	38	15	31	59
V SUSTAINABLE LIVING	24	24	25	17	30	25	22	34	16	17	26	27	30	12	18	29	27	19	25
X RENT RELIEF	23	29	28	21	14	28	19	27	31	20	17	6	37	26	22	26	27	23	12
S COMMUNITY INFORMED	22	20	20	23	24	20	23	21	17	25	21	25	20	15	22	30	21	22	23
J NEW BUSINESSES/COMPANIES	20	14	19	21	25	17	23	12	18	23	22	20	14	12	16	25	12	28	26
R NEW EMPLOYERS AND JOBS	20	20	13	16	28	16	21	13	18	20	21	14	19	19	25	23	22	17	18
F BICYCLE LANES AND PATHS	19	22	15	10	34	18	19	19	13	25	12	12	10	15	38	28	21	14	30
Q DIVERSE RANGE OF ARTS	17	17	20	15	15	19	15	20	19	20	9	32	8	16	13	21	15	16	28
I GOVERNMENT OPPORTUNITIES	17	16	11	12	28	13	18	17	7	22	13	8	9	18	12	22	12	20	28
D EMERGENCIES/NAT DISASTERS	17	14	19	15	13	17	15	12	18	17	12	19	15	9	24	16	15	18	21
P SEWER/WASTEWATER SYSTEM	15	17	10	12	22	13	16	10	13	18	13	25	12	9	9	23	16	12	23
H PUBLIC FACILITIES/INFRASTR.	15	11	14	13	21	13	16	11	14	18	14	19	17	2	14	17	9	19	27
A RECREATION OPPORTUNITIES	14	7	9	15	23	8	18	5	10	22	14	10	16	5	29	19	12	13	27
O AFTERSCHOOL PROGRAMS	13	5	15	14	19	11	16	4	17	15	15	6	15	11	8	18	13	11	22
T DIVERSITY/CULTURE INCLUSION	13	16	12	15	6	14	11	17	11	15	8	27	7	18	9	12	16	11	9
N TRAFFIC LAWS	12	8	11	11	18	9	13	5	14	10	16	5	10	7	10	22	10	14	13
C POLICE SERVICES	11	6	13	13	9	10	11	4	15	18	4	12	15	5	11	7	9	11	20
B PUBLIC PARKS	10	2	9	9	12	6	10	5	7	14	5	10	8	2	18	9	5	11	28
U PERMITS AND LICENSES	9	9	5	8	12	7	10	7	6	13	7	5	9	5	8	14	11	6	8
E PROGRAMS TO HELP SENIORS	8	9	5	10	9	6	10	6	3	11	8	15	9	4	5	6	7	10	5
W EMERGENCY 911/FIRE RESP.	3	5	0	2	3	2	2	0	3	5	0	4	0	2	1	5	3	3	3

Table 19: Q14 SATISFACTION WITH CITY SERVICES RANK MATRIX TABLE (TOTAL DISSATISFIED)

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	76
L HOMELESS SERVICES	31	33	28	37	35	25	33	25	10	33	27	19	36	29	30	25
K AFFORDABLE HOUSING	30	30	27	36	36	24	34	19	14	33	27	17	30	31	32	23
G STREETS AND ROADS	27	25	27	16	36	19	38	20	17	24	30	19	24	28	23	32
M BLIGHT AND ILLEGAL DUMPING	26	23	28	18	22	32	35	21	21	23	29	21	18	29	27	29
V SUSTAINABLE LIVING	24	26	21	28	36	18	18	19	4	28	16	13	34	13	22	19
X RENT RELIEF	23	23	24	31	34	17	19	15	8	28	16	12	29	14	29	18
S COMMUNITY INFORMED	22	23	19	21	31	18	20	11	17	24	17	14	28	16	18	18
J NEW BUSINESSES/COMPANIES	20	19	19	20	25	21	21	12	5	22	16	9	16	21	26	12
R NEW EMPLOYERS AND JOBS	20	17	20	22	35	11	12	2	20	24	11	9	19	12	27	10
F BICYCLE LANES AND PATHS	19	22	15	21	19	18	24	8	19	19	19	13	22	21	13	17
Q DIVERSE RANGE OF ARTS	17	21	14	20	24	7	20	10	13	18	16	11	21	21	15	12
I GOVERNMENT OPPORTUNITIES	17	20	10	12	15	21	21	19	4	15	17	13	16	26	10	10
D EMERGENCIES/NAT DISASTERS	17	14	16	20	20	7	20	10	8	17	16	9	10	21	18	11
P SEWER/WASTEWATER SYSTEM	15	15	13	14	21	10	16	7	9	16	13	8	14	15	14	11
H PUBLIC FACILITIES/INFRAST.	15	14	15	10	8	17	26	8	7	11	18	8	11	18	11	18
A RECREATION OPPORTUNITIES	14	14	15	9	20	11	12	12	26	13	14	18	13	15	14	14
O AFTERSCHOOL PROGRAMS	13	9	17	18	24	14	9	3	4	19	7	4	11	7	25	7
T DIVERSITY/CULTURE INCLUSION	13	17	10	19	12	7	15	10	13	13	13	11	16	18	11	9
N TRAFFIC LAWS	12	8	16	14	10	10	17	11	4	12	13	8	3	13	19	13
C POLICE SERVICES	11	11	11	12	8	7	19	7	8	9	14	7	11	11	7	16
B PUBLIC PARKS	10	10	10	2	8	12	11	8	34	7	14	19	8	12	6	16
U PERMITS AND LICENSES	9	10	7	16	10	4	9	3	3	11	6	3	11	9	9	4
E PROGRAMS TO HELP SENIORS	8	9	5	11	6	4	10	8	3	7	8	6	6	13	6	5
W EMERGENCY 911/FIRE RESP.	3	2	2	7	2	2	2	1	0	4	1	0	2	2	4	0

BANNER OVERALL	Q1 RIGHT DIREC 59%	PERCENT OF SAMPLE 100%
Interviewed in Vietnamese/Chin	86%	3%
Interviewed in Spanish	77%	3%
Interviewed on Cell Phone	76%	30%
Men Ages 18-49	72%	27%
Mode of Interview Phone	71%	50%
Contact Method Phone	71%	50%
Ages 18-29	70%	20%
Chinese	70%	14%
Indian	70%	13%
Lived 0-10yrs in Milpitas	68%	32%
Men with No Children	68%	21%
College-Educated Men	67%	24%
HH Income \$90,000-\$120,000	67%	22%
HH Income <\$60,000	67%	10%
Renters	66%	23%
Ages 18-49	65%	56%
Asian/Pacific Islanders	64%	56%
Men	64%	47%
Four-year College Graduates	64%	29%
Interviewed on Landline	64%	20%
Ages 40-49	64%	15%
People of Color	63%	79%
Four-year College or More	63%	47%
Dads	63%	24%
No Children	62%	44%
Lived 21-30yrs in Milpitas	62%	21%
Post-Graduate Educated	62%	18%
Have Young Children at Home	61%	27%
Non-College Educated Men	61%	22%
HH Income \$150,000+	61%	22%
Ages 30-39	61%	21%
Ages 75+	61%	7%
College-Educated Women	60%	22%
HH Income \$60,000-\$90,000	60%	18%
Homeowners	59%	69%

BANNER OVERALL	Q1 RIGHT DIREC 59%	PERCENT OF SAMPLE 100%
Have Children	59%	51%
Some College Education	59%	28%
Women Ages 18-49	59%	27%
Filipino	59%	12%
Interviewed in English	58%	94%
Lived 11-20yrs in Milpitas	58%	25%
Ages 65+	58%	17%
Latinos	58%	13%
Some College or Less	57%	49%
Women with No Children	57%	22%
Women	56%	50%
Moms	56%	26%
No Young Children at Home	56%	24%
Ages 65-74	56%	10%
HH Income \$120,000-\$150,000	56%	10%
Contact Method Postcard	55%	12%
High School Educated	54%	21%
Vietnamese	54%	14%
Non-College Educated Women	53%	26%
Women Ages 50+	53%	22%
Ages 50+	52%	41%
Men Ages 50+	52%	19%
Whites	51%	14%
Lived 31-40yrs in Milpitas	49%	12%
Ages 50-64	48%	24%
Mode of Interview Online	47%	50%
Contact Method Email	45%	38%
Lived 41+yrs in Milpitas	38%	11%

BANNER	Q1	PERCENT
OVERALL	WRONG TRACK	OF SAMPLE
	18%	100%
Lived 41+yrs in Milpitas	32%	11%
Whites	27%	14%
Mode of Interview Online	25%	50%
Contact Method Email	25%	38%
Ages 50-64	25%	24%
Men Ages 50+	22%	19%
Contact Method Postcard	22%	12%
HH Income \$120,000-\$150,000	22%	10%
Ages 50+	21%	41%
Non-College Educated Women	21%	26%
Lived 11-20yrs in Milpitas	21%	25%
Women Ages 50+	21%	22%
Lived 31-40yrs in Milpitas	21%	12%
Moms	20%	26%
Vietnamese	20%	14%
Interviewed in English	19%	94%
Homeowners	19%	69%
Have Children	19%	51%
Have Young Children at Home	19%	27%
No Young Children at Home	19%	24%
Post-Graduate Educated	19%	18%
Latinos	19%	13%
Women	18%	50%
Some College or Less	18%	49%
Some College Education	18%	28%
HH Income \$150,000+	18%	22%
High School Educated	18%	21%
Men	17%	47%
Dads	17%	24%
College-Educated Men	17%	24%
Lived 21-30yrs in Milpitas	17%	21%
Ages 30-39	17%	21%
Ages 65-74	17%	10%
Renters	16%	23%
HH Income \$60,000-\$90,000	16%	18%

BANNER	Q1	PERCENT
OVERALL	WRONG TRACK	OF SAMPLE
	18%	100%
Ages 65+	16%	17%
HH Income <\$60,000	16%	10%
Four-year College or More	15%	47%
Women Ages 18-49	15%	27%
HH Income \$90,000-\$120,000	15%	22%
Non-College Educated Men	15%	22%
Ages 40-49	15%	15%
Ages 75+	15%	7%
People of Color	14%	79%
Ages 18-49	14%	56%
No Children	14%	44%
Women with No Children	14%	22%
Men with No Children	14%	21%
Filipino	14%	12%
Interviewed in Vietnamese/Chin	14%	3%
Asian/Pacific Islanders	13%	56%
Men Ages 18-49	13%	27%
Interviewed on Cell Phone	12%	30%
Four-year College Graduates	12%	29%
College-Educated Women	12%	22%
Mode of Interview Phone	11%	50%
Contact Method Phone	11%	50%
Lived 0-10yrs in Milpitas	11%	32%
Ages 18-29	10%	20%
Interviewed on Landline	10%	20%
Chinese	10%	14%
Indian	7%	13%
Interviewed in Spanish	3%	3%

BANNER OVERALL	Q1 DK/NA 23%	PERCENT OF SAMPLE 100%
Contact Method Email	30%	38%
Lived 31-40yrs in Milpitas	30%	12%
Lived 41+yrs in Milpitas	30%	11%
Women with No Children	29%	22%
Mode of Interview Online	28%	50%
College-Educated Women	28%	22%
High School Educated	28%	21%
Ages 50-64	27%	24%
Interviewed on Landline	27%	20%
Ages 65-74	27%	10%
Women	26%	50%
Ages 50+	26%	41%
Women Ages 18-49	26%	27%
Non-College Educated Women	26%	26%
Women Ages 50+	26%	22%
Men Ages 50+	26%	19%
Ages 65+	26%	17%
Vietnamese	26%	14%
Filipino	26%	12%
Some College or Less	25%	49%
No Young Children at Home	25%	24%
Interviewed in English	24%	94%
No Children	24%	44%
Four-year College Graduates	24%	29%
Moms	24%	26%
HH Income \$60,000-\$90,000	24%	18%
People of Color	23%	79%
Asian/Pacific Islanders	23%	56%
Some College Education	23%	28%
Non-College Educated Men	23%	22%
Ages 30-39	23%	21%
Indian	23%	13%
Contact Method Postcard	23%	12%
Ages 75+	23%	7%
Homeowners	22%	69%

BANNER OVERALL	Q1 DK/NA 23%	PERCENT OF SAMPLE 100%
Have Children	22%	51%
Four-year College or More	22%	47%
Lived 11-20yrs in Milpitas	22%	25%
Latinos	22%	13%
HH Income \$120,000-\$150,000	22%	10%
Ages 18-49	21%	56%
Lived 0-10yrs in Milpitas	21%	32%
Ages 40-49	21%	15%
Whites	21%	14%
Chinese	21%	14%
Men	20%	47%
HH Income \$150,000+	20%	22%
Lived 21-30yrs in Milpitas	20%	21%
Interviewed in Spanish	20%	3%
Have Young Children at Home	19%	27%
Dads	19%	24%
Ages 18-29	19%	20%
Post-Graduate Educated	19%	18%
Mode of Interview Phone	18%	50%
Contact Method Phone	18%	50%
Renters	18%	23%
HH Income \$90,000-\$120,000	18%	22%
Men with No Children	18%	21%
HH Income <\$60,000	17%	10%
College-Educated Men	16%	24%
Men Ages 18-49	15%	27%
Interviewed on Cell Phone	11%	30%
Interviewed in Vietnamese/Chin	0%	3%

BANNER	Q2	PERCENT
OVERALL	VERY SAT	OF SAMPLE
	26%	100%
Ages 18-29	39%	20%
HH Income \$90,000-\$120,000	37%	22%
Interviewed on Landline	36%	20%
Ages 75+	36%	7%
Mode of Interview Phone	35%	50%
Contact Method Phone	35%	50%
Interviewed on Cell Phone	35%	30%
Ages 65+	35%	17%
Ages 65-74	35%	10%
Lived 21-30yrs in Milpitas	34%	21%
Indian	34%	13%
Whites	32%	14%
Interviewed in Vietnamese/Chin	32%	3%
High School Educated	31%	21%
HH Income \$60,000-\$90,000	31%	18%
Some College or Less	30%	49%
Women with No Children	30%	22%
Interviewed in Spanish	30%	3%
Homeowners	29%	69%
No Children	29%	44%
Some College Education	29%	28%
Non-College Educated Women	29%	26%
Non-College Educated Men	29%	22%
Men Ages 50+	29%	19%
Chinese	29%	14%
Latinos	29%	13%
HH Income <\$60,000	29%	10%
Ages 50+	28%	41%
Women Ages 18-49	28%	27%
No Young Children at Home	28%	24%
People of Color	27%	79%
Women	27%	50%
Lived 11-20yrs in Milpitas	27%	25%
Women Ages 50+	27%	22%
College-Educated Women	27%	22%

BANNER	Q2	PERCENT
OVERALL	VERY SAT	OF SAMPLE
	26%	100%
Men with No Children	27%	21%
Interviewed in English	26%	94%
Ages 18-49	26%	56%
Asian/Pacific Islanders	26%	56%
Have Children	26%	51%
Men	26%	47%
Four-year College Graduates	26%	29%
Moms	26%	26%
Dads	26%	24%
Lived 41+yrs in Milpitas	26%	11%
HH Income \$120,000-\$150,000	26%	10%
Four-year College or More	25%	47%
Lived 0-10yrs in Milpitas	25%	32%
Men Ages 18-49	24%	27%
Have Young Children at Home	24%	27%
College-Educated Men	24%	24%
Filipino	24%	12%
Ages 50-64	23%	24%
Post-Graduate Educated	23%	18%
Ages 40-49	22%	15%
Renters	21%	23%
HH Income \$150,000+	20%	22%
Vietnamese	19%	14%
Mode of Interview Online	18%	50%
Contact Method Email	18%	38%
Lived 31-40yrs in Milpitas	18%	12%
Ages 30-39	17%	21%
Contact Method Postcard	17%	12%

BANNER OVERALL	Q2 VERY DISSAT 5%	PERCENT OF SAMPLE 100%
Interviewed in Spanish	15%	3%
High School Educated	9%	21%
Ages 50-64	8%	24%
Non-College Educated Men	8%	22%
Men	7%	47%
Interviewed on Cell Phone	7%	30%
Lived 11-20yrs in Milpitas	7%	25%
Lived 21-30yrs in Milpitas	7%	21%
Ages 30-39	7%	21%
Men Ages 50+	7%	19%
Latinos	7%	13%
Mode of Interview Online	6%	50%
Contact Method Email	6%	38%
Have Young Children at Home	6%	27%
Dads	6%	24%
Indian	6%	13%
Lived 31-40yrs in Milpitas	6%	12%
Interviewed in Vietnamese/Chin	6%	3%
Interviewed in English	5%	94%
People of Color	5%	79%
Homeowners	5%	69%
Ages 18-49	5%	56%
Have Children	5%	51%
Mode of Interview Phone	5%	50%
Contact Method Phone	5%	50%
Some College or Less	5%	49%
Ages 50+	5%	41%
Men Ages 18-49	5%	27%
College-Educated Men	5%	24%
No Young Children at Home	5%	24%
HH Income \$90,000-\$120,000	5%	22%
Men with No Children	5%	21%
Ages 40-49	5%	15%
Vietnamese	5%	14%
Contact Method Postcard	5%	12%

BANNER OVERALL	Q2 VERY DISSAT 5%	PERCENT OF SAMPLE 100%
HH Income \$120,000-\$150,000	5%	10%
Asian/Pacific Islanders	4%	56%
Four-year College or More	4%	47%
No Children	4%	44%
Four-year College Graduates	4%	29%
Moms	4%	26%
Non-College Educated Women	4%	26%
Renters	4%	23%
HH Income \$60,000-\$90,000	4%	18%
Post-Graduate Educated	4%	18%
Whites	4%	14%
Lived 41+yrs in Milpitas	4%	11%
HH Income <\$60,000	4%	10%
Women	3%	50%
Women Ages 18-49	3%	27%
Women Ages 50+	3%	22%
HH Income \$150,000+	3%	22%
College-Educated Women	3%	22%
Chinese	3%	14%
Lived 0-10yrs in Milpitas	2%	32%
Some College Education	2%	28%
Women with No Children	2%	22%
Interviewed on Landline	2%	20%
Ages 18-29	2%	20%
Filipino	2%	12%
Ages 65+	1%	17%
Ages 65-74	1%	10%
Ages 75+	1%	7%

BANNER	Q2	PERCENT
OVERALL	TOTAL SAT	OF SAMPLE
	83%	100%
Interviewed in Vietnamese/Chin	94%	3%
Ages 75+	93%	7%
Interviewed on Landline	91%	20%
Mode of Interview Phone	90%	50%
Contact Method Phone	90%	50%
Lived 0-10yrs in Milpitas	90%	32%
Interviewed on Cell Phone	90%	30%
Ages 18-29	90%	20%
Women with No Children	87%	22%
HH Income \$90,000-\$120,000	87%	22%
HH Income \$60,000-\$90,000	87%	18%
Ages 65+	87%	17%
Four-year College Graduates	86%	29%
Women Ages 18-49	86%	27%
Dads	86%	24%
College-Educated Women	86%	22%
Filipino	86%	12%
People of Color	85%	79%
Asian/Pacific Islanders	85%	56%
Have Young Children at Home	85%	27%
Non-College Educated Men	85%	22%
Vietnamese	85%	14%
Latinos	85%	13%
Interviewed in Spanish	85%	3%
Ages 18-49	84%	56%
Have Children	84%	51%
Women	84%	50%
Some College or Less	84%	49%
Four-year College or More	84%	47%
No Children	84%	44%
Some College Education	84%	28%
Men Ages 18-49	84%	27%
Non-College Educated Women	84%	26%
High School Educated	84%	21%
Chinese	84%	14%

BANNER	Q2	PERCENT
OVERALL	TOTAL SAT	OF SAMPLE
	83%	100%
Indian	84%	13%
Ages 65-74	84%	10%
Homeowners	83%	69%
Moms	83%	26%
No Young Children at Home	83%	24%
Renters	83%	23%
HH Income \$150,000+	83%	22%
Women Ages 50+	83%	22%
Whites	83%	14%
HH Income \$120,000-\$150,000	83%	10%
Interviewed in English	82%	94%
Men	82%	47%
Ages 50+	82%	41%
College-Educated Men	82%	24%
Ages 30-39	82%	21%
Lived 21-30yrs in Milpitas	81%	21%
Men with No Children	81%	21%
Men Ages 50+	81%	19%
Post-Graduate Educated	81%	18%
Contact Method Postcard	81%	12%
Ages 40-49	80%	15%
Lived 41+yrs in Milpitas	80%	11%
HH Income <\$60,000	80%	10%
Lived 31-40yrs in Milpitas	79%	12%
Lived 11-20yrs in Milpitas	78%	25%
Ages 50-64	78%	24%
Mode of Interview Online	75%	50%
Contact Method Email	73%	38%

BANNER	Q2	PERCENT
OVERALL	TOTAL DISSAT	OF SAMPLE
	17%	100%
Contact Method Email	26%	38%
Mode of Interview Online	24%	50%
Ages 50-64	22%	24%
Lived 11-20yrs in Milpitas	21%	25%
Lived 31-40yrs in Milpitas	21%	12%
Ages 40-49	20%	15%
Lived 41+yrs in Milpitas	20%	11%
HH Income <\$60,000	20%	10%
Lived 21-30yrs in Milpitas	19%	21%
Post-Graduate Educated	19%	18%
Contact Method Postcard	19%	12%
College-Educated Men	18%	24%
Ages 30-39	18%	21%
Men Ages 50+	18%	19%
Interviewed in English	17%	94%
Men	17%	47%
Ages 50+	17%	41%
Moms	17%	26%
No Young Children at Home	17%	24%
Renters	17%	23%
Women Ages 50+	17%	22%
HH Income \$150,000+	17%	22%
Men with No Children	17%	21%
HH Income \$120,000-\$150,000	17%	10%
Homeowners	16%	69%
Have Children	16%	51%
Women	16%	50%
Four-year College or More	16%	47%
No Children	16%	44%
Non-College Educated Women	16%	26%
Whites	16%	14%
Indian	16%	13%
People of Color	15%	79%
Ages 18-49	15%	56%
Some College or Less	15%	49%

BANNER	Q2	PERCENT
OVERALL	TOTAL DISSAT	OF SAMPLE
	17%	100%
Some College Education	15%	28%
Men Ages 18-49	15%	27%
Have Young Children at Home	15%	27%
High School Educated	15%	21%
Chinese	15%	14%
Latinos	15%	13%
Interviewed in Spanish	15%	3%
Asian/Pacific Islanders	14%	56%
Four-year College Graduates	14%	29%
Women Ages 18-49	14%	27%
Dads	14%	24%
Non-College Educated Men	14%	22%
College-Educated Women	14%	22%
Filipino	14%	12%
Ages 65-74	14%	10%
Women with No Children	13%	22%
HH Income \$90,000-\$120,000	13%	22%
Vietnamese	13%	14%
HH Income \$60,000-\$90,000	12%	18%
Ages 65+	11%	17%
Mode of Interview Phone	10%	50%
Contact Method Phone	10%	50%
Lived 0-10yrs in Milpitas	10%	32%
Interviewed on Cell Phone	10%	30%
Ages 18-29	9%	20%
Interviewed on Landline	9%	20%
Ages 75+	7%	7%
Interviewed in Vietnamese/Chin	6%	3%

BANNER	Q7	PERCENT
OVERALL	MUCH TOO FAST OF	SAMPLE
	17%	100%
Lived 41+yrs in Milpitas	40%	11%
Whites	30%	14%
Interviewed in Spanish	26%	3%
Ages 50-64	23%	24%
Women Ages 50+	23%	22%
Ages 75+	23%	7%
Ages 50+	22%	41%
Contact Method Email	22%	38%
Mode of Interview Online	21%	50%
No Young Children at Home	21%	24%
Men Ages 50+	21%	19%
Ages 65+	21%	17%
Latinos	21%	13%
Lived 31-40yrs in Milpitas	21%	12%
Moms	20%	26%
Non-College Educated Women	20%	26%
Ages 65-74	20%	10%
HH Income <\$60,000	20%	10%
Some College or Less	19%	49%
Some College Education	19%	28%
HH Income \$150,000+	19%	22%
Lived 21-30yrs in Milpitas	19%	21%
Contact Method Postcard	19%	12%
Have Children	18%	51%
Women	18%	50%
Non-College Educated Men	18%	22%
High School Educated	18%	21%
Filipino	18%	12%
Interviewed in English	17%	94%
Homeowners	17%	69%
Dads	17%	24%
Men	16%	47%
Have Young Children at Home	16%	27%
Women with No Children	16%	22%
College-Educated Women	16%	22%

BANNER	Q7	PERCENT
OVERALL	MUCH TOO FAST OF	SAMPLE
	17%	100%
Post-Graduate Educated	16%	18%
Ages 40-49	16%	15%
People of Color	15%	79%
Four-year College or More	15%	47%
No Children	15%	44%
Women Ages 18-49	15%	27%
Lived 11-20yrs in Milpitas	15%	25%
Renters	15%	23%
Interviewed on Landline	15%	20%
HH Income \$120,000-\$150,000	15%	10%
Four-year College Graduates	14%	29%
College-Educated Men	14%	24%
Men with No Children	14%	21%
Ages 18-29	14%	20%
Interviewed in Vietnamese/Chin	14%	3%
Ages 18-49	13%	56%
Mode of Interview Phone	13%	50%
Contact Method Phone	13%	50%
HH Income \$90,000-\$120,000	13%	22%
Asian/Pacific Islanders	12%	56%
Interviewed on Cell Phone	12%	30%
Men Ages 18-49	12%	27%
HH Income \$60,000-\$90,000	12%	18%
Indian	12%	13%
Ages 30-39	10%	21%
Vietnamese	10%	14%
Lived 0-10yrs in Milpitas	9%	32%
Chinese	9%	14%

BANNER	Q7	PERCENT
OVERALL	TOO FAST	OF SAMPLE
	41%	100%
Lived 41+yrs in Milpitas	65%	11%
Interviewed in Spanish	65%	3%
Whites	60%	14%
Ages 65-74	52%	10%
Non-College Educated Women	51%	26%
Moms	49%	26%
No Young Children at Home	49%	24%
Latinos	49%	13%
HH Income <\$60,000	49%	10%
Some College Education	48%	28%
Women Ages 50+	48%	22%
Women	47%	50%
Women Ages 18-49	47%	27%
Mode of Interview Online	46%	50%
Some College or Less	46%	49%
Contact Method Email	46%	38%
Ages 50-64	46%	24%
Lived 31-40yrs in Milpitas	46%	12%
Ages 50+	45%	41%
Ages 65+	45%	17%
Contact Method Postcard	45%	12%
Filipino	45%	12%
Have Children	44%	51%
HH Income \$150,000+	44%	22%
Women with No Children	43%	22%
High School Educated	43%	21%
Interviewed on Landline	43%	20%
Homeowners	42%	69%
College-Educated Women	42%	22%
Lived 21-30yrs in Milpitas	42%	21%
Men Ages 50+	42%	19%
Ages 40-49	42%	15%
HH Income \$120,000-\$150,000	42%	10%
Interviewed in English	41%	94%
Non-College Educated Men	41%	22%

BANNER	Q7	PERCENT
OVERALL	TOO FAST	OF SAMPLE
	41%	100%
Have Young Children at Home	39%	27%
Dads	39%	24%
Ages 18-49	38%	56%
Four-year College Graduates	38%	29%
Ages 18-29	38%	20%
People of Color	37%	79%
Four-year College or More	37%	47%
Lived 11-20yrs in Milpitas	37%	25%
Mode of Interview Phone	36%	50%
Contact Method Phone	36%	50%
Men	36%	47%
No Children	36%	44%
HH Income \$90,000-\$120,000	36%	22%
Chinese	36%	14%
Ages 75+	35%	7%
Asian/Pacific Islanders	34%	56%
Ages 30-39	34%	21%
Post-Graduate Educated	34%	18%
HH Income \$60,000-\$90,000	34%	18%
Lived 0-10yrs in Milpitas	33%	32%
Renters	33%	23%
College-Educated Men	32%	24%
Interviewed on Cell Phone	31%	30%
Men Ages 18-49	31%	27%
Men with No Children	31%	21%
Indian	31%	13%
Vietnamese	25%	14%
Interviewed in Vietnamese/Chin	17%	3%

BANNER OVERALL	Q7 TOO SLOW 10%	PERCENT OF SAMPLE 100%
HH Income \$150,000+	23%	22%
Lived 0-10yrs in Milpitas	19%	32%
Ages 30-39	19%	21%
Contact Method Postcard	19%	12%
Post-Graduate Educated	18%	18%
Renters	16%	23%
Have Young Children at Home	15%	27%
College-Educated Men	15%	24%
Chinese	15%	14%
Dads	14%	24%
Interviewed on Cell Phone	13%	30%
Men Ages 18-49	13%	27%
Indian	13%	13%
Ages 18-49	12%	56%
Have Children	12%	51%
Men	12%	47%
Four-year College or More	12%	47%
Women Ages 18-49	12%	27%
Men Ages 50+	12%	19%
Interviewed in Spanish	12%	3%
People of Color	11%	79%
Mode of Interview Online	11%	50%
Men with No Children	11%	21%
Latinos	11%	13%
Interviewed in English	10%	94%
Asian/Pacific Islanders	10%	56%
High School Educated	10%	21%
Mode of Interview Phone	9%	50%
Contact Method Phone	9%	50%
Contact Method Email	9%	38%
Four-year College Graduates	9%	29%
Moms	9%	26%
College-Educated Women	9%	22%
Ages 18-29	9%	20%
Filipino	9%	12%

BANNER OVERALL	Q7 TOO SLOW 10%	PERCENT OF SAMPLE 100%
HH Income \$120,000-\$150,000	9%	10%
Homeowners	8%	69%
No Children	8%	44%
No Young Children at Home	8%	24%
Ages 50-64	8%	24%
Non-College Educated Men	8%	22%
Lived 21-30yrs in Milpitas	8%	21%
Ages 65-74	8%	10%
HH Income <\$60,000	8%	10%
Women	7%	50%
Some College or Less	7%	49%
Lived 11-20yrs in Milpitas	7%	25%
Ages 40-49	7%	15%
Ages 50+	6%	41%
Non-College Educated Women	6%	26%
HH Income \$60,000-\$90,000	6%	18%
Vietnamese	6%	14%
Some College Education	5%	28%
Women with No Children	5%	22%
HH Income \$90,000-\$120,000	5%	22%
Whites	5%	14%
Ages 65+	4%	17%
Women Ages 50+	2%	22%
Interviewed on Landline	2%	20%
Lived 41+yrs in Milpitas	2%	11%
Lived 31-40yrs in Milpitas	1%	12%
Ages 75+	0%	7%
Interviewed in Vietnamese/Chin	0%	3%

BANNER OVERALL	Q7 RIGHT/DK 49%	PERCENT OF SAMPLE 100%
Interviewed in Vietnamese/Chin	83%	3%
Vietnamese	69%	14%
Ages 75+	65%	7%
HH Income \$60,000-\$90,000	61%	18%
HH Income \$90,000-\$120,000	59%	22%
Men with No Children	58%	21%
Indian	57%	13%
Asian/Pacific Islanders	56%	56%
No Children	56%	44%
Interviewed on Cell Phone	56%	30%
Men Ages 18-49	56%	27%
Lived 11-20yrs in Milpitas	56%	25%
Mode of Interview Phone	55%	50%
Contact Method Phone	55%	50%
Interviewed on Landline	54%	20%
Four-year College Graduates	53%	29%
College-Educated Men	53%	24%
Ages 18-29	53%	20%
Lived 31-40yrs in Milpitas	53%	12%
People of Color	52%	79%
Men	52%	47%
Four-year College or More	51%	47%
Renters	51%	23%
Women with No Children	51%	22%
Women Ages 50+	51%	22%
Ages 65+	51%	17%
Homeowners	50%	69%
Ages 18-49	50%	56%
Non-College Educated Men	50%	22%
Lived 21-30yrs in Milpitas	50%	21%
Ages 40-49	50%	15%
Interviewed in English	49%	94%
College-Educated Women	49%	22%
Chinese	49%	14%
HH Income \$120,000-\$150,000	49%	10%

BANNER OVERALL	Q7 RIGHT/DK 49%	PERCENT OF SAMPLE 100%
Ages 50+	48%	41%
Lived 0-10yrs in Milpitas	48%	32%
High School Educated	48%	21%
Post-Graduate Educated	48%	18%
Some College or Less	47%	49%
Some College Education	47%	28%
Ages 50-64	47%	24%
Dads	47%	24%
Ages 30-39	47%	21%
Women	46%	50%
Have Young Children at Home	46%	27%
Men Ages 50+	46%	19%
Filipino	46%	12%
Have Children	45%	51%
Contact Method Email	45%	38%
Mode of Interview Online	43%	50%
Non-College Educated Women	43%	26%
Moms	43%	26%
No Young Children at Home	43%	24%
HH Income <\$60,000	43%	10%
Women Ages 18-49	42%	27%
Ages 65-74	41%	10%
Latinos	40%	13%
Contact Method Postcard	36%	12%
Whites	34%	14%
HH Income \$150,000+	33%	22%
Lived 41+yrs in Milpitas	32%	11%
Interviewed in Spanish	24%	3%

BANNER	Q8	PERCENT
OVERALL	TOTAL YES	OF SAMPLE
	32%	100%
HH Income <\$60,000	50%	10%
Lived 41+yrs in Milpitas	45%	11%
Whites	44%	14%
Renters	42%	23%
Ages 75+	42%	7%
Ages 30-39	40%	21%
Contact Method Postcard	40%	12%
Non-College Educated Women	39%	26%
Some College Education	38%	28%
Moms	38%	26%
HH Income \$120,000-\$150,000	38%	10%
Lived 0-10yrs in Milpitas	37%	32%
No Young Children at Home	37%	24%
Some College or Less	36%	49%
Women Ages 50+	36%	22%
Ages 65+	36%	17%
Latinos	36%	13%
Filipino	36%	12%
Women	35%	50%
HH Income \$150,000+	35%	22%
Women Ages 18-49	34%	27%
Lived 31-40yrs in Milpitas	34%	12%
Interviewed in English	33%	94%
Have Children	33%	51%
Mode of Interview Online	33%	50%
Ages 50+	33%	41%
Chinese	33%	14%
High School Educated	32%	21%
Lived 21-30yrs in Milpitas	32%	21%
Ages 65-74	32%	10%
Mode of Interview Phone	31%	50%
Contact Method Phone	31%	50%
Contact Method Email	31%	38%
Interviewed on Cell Phone	31%	30%
Non-College Educated Men	31%	22%

BANNER	Q8	PERCENT
OVERALL	TOTAL YES	OF SAMPLE
	32%	100%
Women with No Children	31%	22%
Ages 18-49	30%	56%
Ages 50-64	30%	24%
College-Educated Women	30%	22%
People of Color	29%	79%
Homeowners	29%	69%
Have Young Children at Home	29%	27%
Interviewed on Landline	29%	20%
Men Ages 50+	29%	19%
HH Income \$60,000-\$90,000	29%	18%
Post-Graduate Educated	29%	18%
Men	28%	47%
No Children	28%	44%
Four-year College or More	27%	47%
Men Ages 18-49	27%	27%
Dads	27%	24%
Ages 40-49	27%	15%
Interviewed in Spanish	27%	3%
Asian/Pacific Islanders	26%	56%
Four-year College Graduates	26%	29%
Men with No Children	26%	21%
College-Educated Men	25%	24%
Ages 18-29	23%	20%
Indian	21%	13%
HH Income \$90,000-\$120,000	20%	22%
Lived 11-20yrs in Milpitas	19%	25%
Interviewed in Vietnamese/Chin	17%	3%
Vietnamese	13%	14%

BANNER	Q9	PERCENT
OVERALL	VERY SAT	OF SAMPLE
	54%	100%
Indian	81%	8%
Post-Graduate Educated	72%	16%
Women Ages 50+	68%	25%
Ages 50-64	67%	23%
Whites	66%	19%
HH Income <\$60,000	66%	16%
College-Educated Women	65%	21%
Ages 75+	65%	9%
HH Income \$150,000+	64%	25%
Ages 50+	63%	42%
Ages 40-49	63%	13%
Latinos	62%	14%
Contact Method Postcard	61%	15%
Lived 41+yrs in Milpitas	61%	15%
Four-year College or More	60%	40%
Moms	60%	31%
Ages 65+	59%	19%
Some College Education	58%	34%
No Young Children at Home	58%	28%
Mode of Interview Online	57%	52%
Have Children	57%	52%
Women with No Children	57%	21%
Men Ages 50+	57%	17%
Lived 31-40yrs in Milpitas	57%	13%
Homeowners	56%	63%
Women	56%	55%
Contact Method Email	56%	38%
Have Young Children at Home	56%	25%
Interviewed in English	55%	96%
Interviewed on Cell Phone	55%	29%
College-Educated Men	55%	19%
Lived 11-20yrs in Milpitas	55%	15%
Ages 65-74	54%	10%
No Children	53%	39%
Non-College Educated Women	53%	31%

BANNER	Q9	PERCENT
OVERALL	VERY SAT	OF SAMPLE
	54%	100%
Dads	53%	21%
HH Income \$120,000-\$150,000	53%	12%
People of Color	52%	71%
Some College or Less	52%	55%
Ages 30-39	52%	26%
Four-year College Graduates	52%	24%
Lived 0-10yrs in Milpitas	51%	36%
Renters	51%	30%
Lived 21-30yrs in Milpitas	51%	20%
Chinese	51%	15%
Mode of Interview Phone	50%	48%
Contact Method Phone	50%	48%
Men	50%	42%
Ages 18-49	48%	53%
Asian/Pacific Islanders	48%	45%
Non-College Educated Men	48%	22%
Women Ages 18-49	46%	29%
Men Ages 18-49	46%	23%
Men with No Children	46%	17%
High School Educated	43%	21%
Interviewed on Landline	42%	19%
HH Income \$60,000-\$90,000	42%	17%
Filipino	39%	14%
Interviewed in Spanish	39%	2%
Interviewed in Vietnamese/Chin	33%	2%
HH Income \$90,000-\$120,000	31%	14%
Ages 18-29	26%	14%
Vietnamese	17%	6%

BANNER OVERALL	Q9 VERY DISSAT 5%	PERCENT OF SAMPLE 100%
Interviewed in Spanish	55%	2%
Lived 21-30yrs in Milpitas	15%	20%
Latinos	14%	14%
High School Educated	12%	21%
Dads	11%	21%
HH Income <\$60,000	11%	16%
Contact Method Postcard	11%	15%
Ages 18-29	11%	14%
Ages 50-64	10%	23%
Non-College Educated Women	9%	31%
No Young Children at Home	9%	28%
HH Income \$150,000+	8%	25%
People of Color	7%	71%
Some College or Less	7%	55%
Have Children	7%	52%
Mode of Interview Phone	7%	48%
Contact Method Phone	7%	48%
Renters	7%	30%
Interviewed on Cell Phone	7%	29%
Women with No Children	7%	21%
Men Ages 50+	7%	17%
Ages 40-49	7%	13%
Ages 50+	6%	42%
Non-College Educated Men	6%	22%
Interviewed on Landline	6%	19%
Post-Graduate Educated	6%	16%
Homeowners	5%	63%
Women	5%	55%
Ages 18-49	5%	53%
Men	5%	42%
Some College Education	5%	34%
Women Ages 18-49	5%	29%
Women Ages 50+	5%	25%
College-Educated Men	5%	19%
Lived 31-40yrs in Milpitas	5%	13%

BANNER OVERALL	Q9 VERY DISSAT 5%	PERCENT OF SAMPLE 100%
Indian	5%	8%
Interviewed in English	4%	96%
Mode of Interview Online	4%	52%
No Children	4%	39%
Moms	4%	31%
Have Young Children at Home	4%	25%
Men Ages 18-49	4%	23%
Lived 41+yrs in Milpitas	4%	15%
HH Income \$90,000-\$120,000	4%	14%
Lived 0-10yrs in Milpitas	3%	36%
Ages 65-74	3%	10%
Asian/Pacific Islanders	2%	45%
Four-year College or More	2%	40%
Contact Method Email	2%	38%
Ages 65+	2%	19%
HH Income \$60,000-\$90,000	2%	17%
Chinese	2%	15%
Lived 11-20yrs in Milpitas	2%	15%
HH Income \$120,000-\$150,000	2%	12%
Ages 30-39	0%	26%
Four-year College Graduates	0%	24%
College-Educated Women	0%	21%
Whites	0%	19%
Men with No Children	0%	17%
Filipino	0%	14%
Ages 75+	0%	9%
Vietnamese	0%	6%
Interviewed in Vietnamese/Chin	0%	2%

BANNER	Q9	PERCENT
OVERALL	TOTAL SAT	OF SAMPLE
	83%	100%
Ages 75+	100%	9%
Indian	95%	8%
Women Ages 50+	94%	25%
Ages 65+	94%	19%
Contact Method Email	92%	38%
College-Educated Women	92%	21%
Lived 41+yrs in Milpitas	92%	15%
Some College Education	91%	34%
Whites	91%	19%
Ages 50+	90%	42%
Post-Graduate Educated	90%	16%
Lived 11-20yrs in Milpitas	90%	15%
Lived 31-40yrs in Milpitas	90%	13%
Homeowners	89%	63%
Mode of Interview Online	89%	52%
Four-year College or More	89%	40%
Four-year College Graduates	88%	24%
Ages 65-74	88%	10%
Ages 50-64	86%	23%
College-Educated Men	86%	19%
HH Income <\$60,000	86%	16%
Chinese	86%	15%
Filipino	86%	14%
Latinos	86%	14%
Have Children	85%	52%
Moms	85%	31%
No Young Children at Home	85%	28%
Women with No Children	85%	21%
HH Income \$120,000-\$150,000	85%	12%
Interviewed in English	84%	96%
Women	84%	55%
Interviewed on Cell Phone	84%	29%
Have Young Children at Home	84%	25%
Dads	84%	21%
Men Ages 50+	84%	17%

BANNER	Q9	PERCENT
OVERALL	TOTAL SAT	OF SAMPLE
	83%	100%
Ages 40-49	84%	13%
People of Color	82%	71%
Asian/Pacific Islanders	82%	45%
HH Income \$150,000+	82%	25%
Men	81%	42%
No Children	81%	39%
Lived 0-10yrs in Milpitas	81%	36%
Non-College Educated Women	80%	31%
Contact Method Postcard	80%	15%
Some College or Less	79%	55%
Ages 30-39	79%	26%
Ages 18-49	78%	53%
Men Ages 18-49	78%	23%
HH Income \$60,000-\$90,000	78%	17%
HH Income \$90,000-\$120,000	78%	14%
Mode of Interview Phone	77%	48%
Contact Method Phone	77%	48%
Women Ages 18-49	76%	29%
Non-College Educated Men	76%	22%
Men with No Children	74%	17%
Renters	72%	30%
Lived 21-30yrs in Milpitas	71%	20%
Interviewed in Vietnamese/Chin	71%	2%
Ages 18-29	70%	14%
Interviewed on Landline	66%	19%
High School Educated	59%	21%
Vietnamese	48%	6%
Interviewed in Spanish	39%	2%

BANNER	Q9	PERCENT
OVERALL	TOTAL DISSAT	OF SAMPLE
	15%	100%
Interviewed in Spanish	61%	2%
Vietnamese	52%	6%
High School Educated	35%	21%
Interviewed on Landline	34%	19%
Lived 21-30yrs in Milpitas	29%	20%
Interviewed in Vietnamese/Chin	29%	2%
Renters	24%	30%
Non-College Educated Men	23%	22%
Men with No Children	23%	17%
HH Income \$60,000-\$90,000	22%	17%
Ages 30-39	21%	26%
Mode of Interview Phone	20%	48%
Contact Method Phone	20%	48%
Women Ages 18-49	20%	29%
Contact Method Postcard	20%	15%
HH Income \$90,000-\$120,000	20%	14%
Ages 18-29	20%	14%
Ages 18-49	19%	53%
Men Ages 18-49	19%	23%
Some College or Less	18%	55%
No Children	18%	39%
Men	17%	42%
People of Color	16%	71%
Non-College Educated Women	16%	31%
Men Ages 50+	16%	17%
Lived 0-10yrs in Milpitas	15%	36%
No Young Children at Home	15%	28%
Women with No Children	15%	21%
Dads	15%	21%
HH Income \$120,000-\$150,000	15%	12%
Interviewed in English	14%	96%
Women	14%	55%
Asian/Pacific Islanders	14%	45%
Ages 50-64	14%	23%
HH Income <\$60,000	14%	16%

BANNER	Q9	PERCENT
OVERALL	TOTAL DISSAT	OF SAMPLE
	15%	100%
Latinos	14%	14%
Have Children	13%	52%
Chinese	13%	15%
Ages 40-49	13%	13%
HH Income \$150,000+	12%	25%
College-Educated Men	12%	19%
Ages 65-74	12%	10%
Homeowners	11%	63%
Mode of Interview Online	11%	52%
Moms	11%	31%
Ages 50+	10%	42%
Four-year College or More	10%	40%
Interviewed on Cell Phone	10%	29%
Have Young Children at Home	10%	25%
Four-year College Graduates	10%	24%
Post-Graduate Educated	10%	16%
Lived 31-40yrs in Milpitas	10%	13%
Some College Education	8%	34%
College-Educated Women	8%	21%
Whites	8%	19%
Lived 41+yrs in Milpitas	8%	15%
Contact Method Email	7%	38%
Lived 11-20yrs in Milpitas	7%	15%
Women Ages 50+	6%	25%
Ages 65+	6%	19%
Indian	5%	8%
Filipino	4%	14%
Ages 75+	0%	9%

BANNER	Q12	PERCENT
OVERALL	VERY SAT	OF SAMPLE
	23%	100%
Interviewed in Vietnamese/Chin	35%	3%
Interviewed in Spanish	34%	3%
Ages 75+	33%	7%
Filipino	32%	12%
Interviewed on Cell Phone	31%	30%
HH Income <\$60,000	31%	10%
Mode of Interview Phone	29%	50%
Contact Method Phone	29%	50%
HH Income \$60,000-\$90,000	29%	18%
Whites	29%	14%
Lived 21-30yrs in Milpitas	28%	21%
Some College Education	27%	28%
Lived 11-20yrs in Milpitas	27%	25%
Non-College Educated Men	27%	22%
Ages 65+	27%	17%
Ages 40-49	27%	15%
Indian	27%	13%
Some College or Less	26%	49%
Dads	26%	24%
No Young Children at Home	26%	24%
Interviewed on Landline	26%	20%
Ages 18-29	26%	20%
Have Children	25%	51%
Four-year College Graduates	25%	29%
Have Young Children at Home	25%	27%
HH Income \$90,000-\$120,000	25%	22%
Men Ages 50+	25%	19%
Homeowners	24%	69%
Men	24%	47%
Moms	24%	26%
High School Educated	24%	21%
Latinos	24%	13%
Asian/Pacific Islanders	23%	56%
Ages 18-49	23%	56%
Ages 50+	23%	41%

BANNER	Q12	PERCENT
OVERALL	VERY SAT	OF SAMPLE
	23%	100%
Women Ages 18-49	23%	27%
Men Ages 18-49	23%	27%
Non-College Educated Women	23%	26%
Men with No Children	23%	21%
Ages 65-74	23%	10%
Interviewed in English	22%	94%
People of Color	22%	79%
No Children	22%	44%
Renters	22%	23%
College-Educated Women	22%	22%
Women	21%	50%
Four-year College or More	21%	47%
College-Educated Men	21%	24%
Women Ages 50+	21%	22%
Vietnamese	21%	14%
HH Income \$120,000-\$150,000	21%	10%
Ages 50-64	20%	24%
Lived 31-40yrs in Milpitas	20%	12%
Women with No Children	19%	22%
Lived 41+yrs in Milpitas	19%	11%
Contact Method Email	18%	38%
Lived 0-10yrs in Milpitas	18%	32%
HH Income \$150,000+	17%	22%
Ages 30-39	17%	21%
Mode of Interview Online	16%	50%
Post-Graduate Educated	15%	18%
Chinese	13%	14%
Contact Method Postcard	11%	12%

BANNER OVERALL	Q12 VERY DISSAT 4%	PERCENT OF SAMPLE 100%
Ages 50-64	7%	24%
No Young Children at Home	7%	24%
Lived 21-30yrs in Milpitas	7%	21%
Indian	7%	13%
Lived 41+yrs in Milpitas	7%	11%
High School Educated	6%	21%
Men Ages 50+	6%	19%
HH Income <\$60,000	6%	10%
Mode of Interview Online	5%	50%
Non-College Educated Men	5%	22%
Ages 30-39	5%	21%
Lived 31-40yrs in Milpitas	5%	12%
Contact Method Postcard	5%	12%
Interviewed in English	4%	94%
Have Children	4%	51%
Some College or Less	4%	49%
Men	4%	47%
Ages 50+	4%	41%
Contact Method Email	4%	38%
Dads	4%	24%
College-Educated Men	4%	24%
HH Income \$150,000+	4%	22%
HH Income \$90,000-\$120,000	4%	22%
Interviewed on Landline	4%	20%
Post-Graduate Educated	4%	18%
Latinos	4%	13%
People of Color	3%	79%
Homeowners	3%	69%
Ages 18-49	3%	56%
Mode of Interview Phone	3%	50%
Contact Method Phone	3%	50%
Four-year College or More	3%	47%
Men Ages 18-49	3%	27%
Moms	3%	26%
Women Ages 50+	3%	22%

BANNER OVERALL	Q12 VERY DISSAT 4%	PERCENT OF SAMPLE 100%
Men with No Children	3%	21%
Asian/Pacific Islanders	2%	56%
Women	2%	50%
No Children	2%	44%
Interviewed on Cell Phone	2%	30%
Four-year College Graduates	2%	29%
Some College Education	2%	28%
Have Young Children at Home	2%	27%
Non-College Educated Women	2%	26%
Lived 11-20yrs in Milpitas	2%	25%
Renters	2%	23%
Ages 18-29	2%	20%
HH Income \$60,000-\$90,000	2%	18%
Whites	2%	14%
Lived 0-10yrs in Milpitas	1%	32%
Women Ages 18-49	1%	27%
College-Educated Women	1%	22%
Ages 40-49	1%	15%
Chinese	1%	14%
Ages 75+	1%	7%
Women with No Children	0%	22%
Ages 65+	0%	17%
Vietnamese	0%	14%
Filipino	0%	12%
Ages 65-74	0%	10%
HH Income \$120,000-\$150,000	0%	10%
Interviewed in Spanish	0%	3%
Interviewed in Vietnamese/Chin	0%	3%

BANNER OVERALL	Q12 TOTAL SAT 80%	PERCENT OF SAMPLE 100%
Interviewed in Spanish	100%	3%
Interviewed in Vietnamese/Chin	93%	3%
Filipino	92%	12%
Interviewed on Landline	89%	20%
Mode of Interview Phone	88%	50%
Contact Method Phone	88%	50%
Interviewed on Cell Phone	87%	30%
Women with No Children	87%	22%
HH Income \$60,000-\$90,000	87%	18%
HH Income \$90,000-\$120,000	86%	22%
Vietnamese	86%	14%
HH Income <\$60,000	86%	10%
Four-year College Graduates	85%	29%
Ages 75+	85%	7%
Asian/Pacific Islanders	84%	56%
Lived 11-20yrs in Milpitas	84%	25%
High School Educated	84%	21%
No Children	83%	44%
Women Ages 18-49	83%	27%
Non-College Educated Women	83%	26%
Non-College Educated Men	83%	22%
College-Educated Women	83%	22%
Ages 65+	83%	17%
Ages 40-49	83%	15%
Indian	83%	13%
People of Color	82%	79%
Homeowners	82%	69%
Some College or Less	82%	49%
Dads	82%	24%
Ages 65-74	82%	10%
Ages 18-49	81%	56%
Men	81%	47%
Lived 0-10yrs in Milpitas	81%	32%
Some College Education	81%	28%
Men with No Children	81%	21%

BANNER OVERALL	Q12 TOTAL SAT 80%	PERCENT OF SAMPLE 100%
Ages 18-29	81%	20%
Men Ages 50+	81%	19%
Women	80%	50%
Four-year College or More	80%	47%
Have Young Children at Home	80%	27%
Men Ages 18-49	80%	27%
Ages 30-39	80%	21%
Interviewed in English	79%	94%
Have Children	79%	51%
Ages 50+	79%	41%
College-Educated Men	79%	24%
Renters	79%	23%
Lived 21-30yrs in Milpitas	79%	21%
Chinese	79%	14%
Latinos	79%	13%
HH Income \$120,000-\$150,000	79%	10%
Moms	78%	26%
No Young Children at Home	78%	24%
Whites	78%	14%
Women Ages 50+	77%	22%
Ages 50-64	76%	24%
HH Income \$150,000+	75%	22%
Lived 31-40yrs in Milpitas	75%	12%
Lived 41+yrs in Milpitas	74%	11%
Post-Graduate Educated	73%	18%
Contact Method Postcard	73%	12%
Mode of Interview Online	72%	50%
Contact Method Email	72%	38%

BANNER	Q12	PERCENT
OVERALL	TOTAL DISSAT	OF SAMPLE
	13%	100%
Ages 50-64	20%	24%
Post-Graduate Educated	19%	18%
Latinos	19%	13%
Contact Method Postcard	19%	12%
Mode of Interview Online	18%	50%
Contact Method Email	18%	38%
HH Income \$150,000+	18%	22%
Lived 21-30yrs in Milpitas	18%	21%
Lived 41+yrs in Milpitas	18%	11%
Lived 31-40yrs in Milpitas	17%	12%
No Young Children at Home	16%	24%
Men Ages 50+	16%	19%
Have Children	15%	51%
Ages 50+	15%	41%
Interviewed in English	14%	94%
Men	14%	47%
Moms	14%	26%
College-Educated Men	14%	24%
Dads	14%	24%
Women Ages 50+	14%	22%
Non-College Educated Men	14%	22%
High School Educated	14%	21%
Indian	14%	13%
Homeowners	13%	69%
Four-year College or More	13%	47%
Have Young Children at Home	13%	27%
Men Ages 18-49	13%	27%
Ages 30-39	13%	21%
Whites	13%	14%
People of Color	12%	79%
Ages 18-49	12%	56%
Some College or Less	12%	49%
Renters	12%	23%
Men with No Children	12%	21%
HH Income <\$60,000	12%	10%

BANNER	Q12	PERCENT
OVERALL	TOTAL DISSAT	OF SAMPLE
	13%	100%
Women	11%	50%
Lived 11-20yrs in Milpitas	11%	25%
College-Educated Women	11%	22%
Ages 18-29	11%	20%
Some College Education	10%	28%
Non-College Educated Women	10%	26%
HH Income \$90,000-\$120,000	10%	22%
Ages 40-49	10%	15%
Vietnamese	10%	14%
Chinese	10%	14%
Ages 65-74	10%	10%
Asian/Pacific Islanders	9%	56%
No Children	9%	44%
Interviewed on Cell Phone	9%	30%
Four-year College Graduates	9%	29%
Women Ages 18-49	9%	27%
Mode of Interview Phone	8%	50%
Contact Method Phone	8%	50%
Lived 0-10yrs in Milpitas	8%	32%
HH Income \$60,000-\$90,000	8%	18%
Ages 65+	8%	17%
Interviewed on Landline	7%	20%
Women with No Children	6%	22%
HH Income \$120,000-\$150,000	6%	10%
Ages 75+	6%	7%
Filipino	2%	12%
Interviewed in Spanish	0%	3%
Interviewed in Vietnamese/Chin	0%	3%

BANNER OVERALL	Q16 DEF YES 32%	PERCENT OF SAMPLE 100%
Interviewed in Spanish	57%	3%
Ages 75+	47%	7%
Contact Method Postcard	46%	12%
Lived 41+yrs in Milpitas	46%	11%
Whites	45%	14%
HH Income \$150,000+	44%	22%
Moms	41%	26%
No Young Children at Home	41%	24%
Post-Graduate Educated	41%	18%
Have Children	37%	51%
Mode of Interview Online	37%	50%
Lived 0-10yrs in Milpitas	37%	32%
Ages 65+	37%	17%
Lived 31-40yrs in Milpitas	37%	12%
College-Educated Women	36%	22%
Men Ages 50+	36%	19%
Ages 40-49	36%	15%
Ages 50+	35%	41%
Contact Method Email	35%	38%
Homeowners	34%	69%
Women	34%	50%
Four-year College or More	34%	47%
Have Young Children at Home	34%	27%
Women Ages 18-49	34%	27%
Latinos	34%	13%
Ages 50-64	33%	24%
Women Ages 50+	33%	22%
Chinese	33%	14%
Interviewed in English	32%	94%
Dads	32%	24%
College-Educated Men	32%	24%
High School Educated	32%	21%
Lived 21-30yrs in Milpitas	32%	21%
HH Income \$120,000-\$150,000	32%	10%
HH Income <\$60,000	32%	10%

BANNER OVERALL	Q16 DEF YES 32%	PERCENT OF SAMPLE 100%
Interviewed in Vietnamese/Chin	32%	3%
Non-College Educated Women	31%	26%
Ages 65-74	30%	10%
People of Color	29%	79%
Ages 18-49	29%	56%
Some College or Less	29%	49%
Four-year College Graduates	29%	29%
Ages 18-29	29%	20%
Indian	29%	13%
Men	28%	47%
Interviewed on Landline	28%	20%
Asian/Pacific Islanders	27%	56%
Mode of Interview Phone	27%	50%
Contact Method Phone	27%	50%
Some College Education	27%	28%
Interviewed on Cell Phone	26%	30%
Ages 30-39	26%	21%
HH Income \$60,000-\$90,000	26%	18%
Filipino	26%	12%
Renters	25%	23%
No Children	24%	44%
Non-College Educated Men	24%	22%
Women with No Children	22%	22%
Men with No Children	22%	21%
Men Ages 18-49	21%	27%
Lived 11-20yrs in Milpitas	19%	25%
HH Income \$90,000-\$120,000	16%	22%
Vietnamese	16%	14%

BANNER	Q17	PERCENT
OVERALL	VERY SAT	OF SAMPLE
	43%	100%
Interviewed in Spanish	74%	4%
HH Income <\$60,000	70%	10%
Non-College Educated Women	61%	25%
Latinos	60%	14%
Ages 75+	60%	10%
Women Ages 50+	59%	22%
Women with No Children	58%	15%
Lived 41+yrs in Milpitas	56%	15%
Women	51%	52%
Renters	51%	18%
Vietnamese	50%	7%
No Young Children at Home	49%	30%
Some College Education	49%	23%
Moms	48%	33%
Lived 21-30yrs in Milpitas	48%	20%
Indian	48%	12%
HH Income \$120,000-\$150,000	48%	10%
People of Color	47%	71%
Mode of Interview Phone	47%	42%
Contact Method Phone	47%	42%
Women Ages 18-49	47%	28%
Four-year College Graduates	47%	26%
Ages 50-64	47%	25%
Interviewed on Cell Phone	47%	24%
HH Income \$90,000-\$120,000	47%	11%
Ages 50+	46%	44%
Some College or Less	46%	44%
No Children	46%	32%
College-Educated Men	46%	24%
Interviewed on Landline	46%	18%
HH Income \$150,000+	45%	31%
Ages 65+	45%	19%
Ages 30-39	45%	17%
Four-year College or More	44%	49%
Asian/Pacific Islanders	44%	46%

BANNER	Q17	PERCENT
OVERALL	VERY SAT	OF SAMPLE
	43%	100%
College-Educated Women	44%	25%
Have Children	43%	59%
Men Ages 18-49	43%	18%
Ages 18-49	42%	51%
High School Educated	42%	21%
HH Income \$60,000-\$90,000	42%	14%
Interviewed in English	41%	93%
Homeowners	41%	72%
Post-Graduate Educated	41%	23%
Whites	41%	19%
Ages 40-49	41%	17%
Mode of Interview Online	40%	58%
Contact Method Email	40%	41%
Contact Method Postcard	40%	17%
Ages 18-29	39%	18%
Lived 11-20yrs in Milpitas	39%	15%
Men with No Children	39%	14%
Filipino	39%	10%
Lived 0-10yrs in Milpitas	38%	37%
Dads	38%	24%
Men	37%	41%
Have Young Children at Home	37%	29%
Chinese	36%	14%
Lived 31-40yrs in Milpitas	36%	14%
Interviewed in Vietnamese/Chin	36%	3%
Men Ages 50+	33%	21%
Ages 65-74	28%	9%
Non-College Educated Men	25%	17%

BANNER	Q17	PERCENT
OVERALL	NOT AT ALL	SAT OF SAMPLE
	8%	100%
Contact Method Postcard	18%	17%
Ages 30-39	15%	17%
Ages 40-49	13%	17%
Interviewed in Vietnamese/Chin	13%	3%
Mode of Interview Online	12%	58%
Have Young Children at Home	12%	29%
Lived 21-30yrs in Milpitas	11%	20%
Lived 11-20yrs in Milpitas	11%	15%
Filipino	11%	10%
Vietnamese	11%	7%
Homeowners	10%	72%
Ages 18-49	10%	51%
Contact Method Email	10%	41%
Interviewed in English	8%	93%
Lived 0-10yrs in Milpitas	8%	37%
Women Ages 18-49	8%	28%
Lived 31-40yrs in Milpitas	8%	14%
Chinese	8%	14%
Have Children	7%	59%
Women	7%	52%
HH Income \$150,000+	7%	31%
Some College Education	7%	23%
HH Income \$120,000-\$150,000	7%	10%
People of Color	6%	71%
Four-year College or More	6%	49%
Asian/Pacific Islanders	6%	46%
Moms	6%	33%
College-Educated Women	6%	25%
Dads	6%	24%
Post-Graduate Educated	6%	23%
Men Ages 18-49	6%	18%
Men	5%	41%
Four-year College Graduates	5%	26%
Non-College Educated Women	5%	25%
College-Educated Men	5%	24%

BANNER	Q17	PERCENT
OVERALL	NOT AT ALL	SAT OF SAMPLE
	8%	100%
Whites	5%	19%
HH Income \$90,000-\$120,000	5%	11%
Some College or Less	4%	44%
Ages 50-64	4%	25%
Interviewed on Cell Phone	4%	24%
Ages 18-29	4%	18%
Non-College Educated Men	4%	17%
Men with No Children	4%	14%
Ages 65-74	4%	9%
Ages 50+	3%	44%
Mode of Interview Phone	3%	42%
Contact Method Phone	3%	42%
No Young Children at Home	3%	30%
Women Ages 50+	3%	22%
Men Ages 50+	3%	21%
Lived 41+yrs in Milpitas	3%	15%
HH Income \$60,000-\$90,000	3%	14%
HH Income <\$60,000	3%	10%
No Children	2%	32%
Ages 65+	2%	19%
Latinos	2%	14%
High School Educated	1%	21%
Women with No Children	1%	15%
Ages 75+	1%	10%
Interviewed on Landline	0%	18%
Renters	0%	18%
Indian	0%	12%
Interviewed in Spanish	0%	4%

BANNER	Q17	PERCENT
OVERALL	TOTAL SAT	OF SAMPLE
	78%	100%
HH Income <\$60,000	95%	10%
Interviewed in Spanish	95%	4%
HH Income \$60,000-\$90,000	92%	14%
Interviewed on Landline	91%	18%
Women with No Children	91%	15%
No Children	90%	32%
Ages 75+	90%	10%
Four-year College Graduates	88%	26%
Men Ages 18-49	88%	18%
Ages 18-29	88%	18%
Men with No Children	86%	14%
Latinos	86%	14%
Mode of Interview Phone	84%	42%
Contact Method Phone	84%	42%
Lived 41+yrs in Milpitas	84%	15%
HH Income \$120,000-\$150,000	84%	10%
Women Ages 18-49	83%	28%
College-Educated Women	83%	25%
Whites	83%	19%
Ages 30-39	83%	17%
Chinese	83%	14%
Ages 18-49	82%	51%
Four-year College or More	81%	49%
Ages 65+	81%	19%
Renters	81%	18%
Women	80%	52%
Some College or Less	80%	44%
Lived 0-10yrs in Milpitas	80%	37%
Some College Education	80%	23%
People of Color	79%	71%
Men	79%	41%
Non-College Educated Women	79%	25%
College-Educated Men	79%	24%
Interviewed on Cell Phone	79%	24%
High School Educated	79%	21%

BANNER	Q17	PERCENT
OVERALL	TOTAL SAT	OF SAMPLE
	78%	100%
Asian/Pacific Islanders	78%	46%
Moms	78%	33%
No Young Children at Home	78%	30%
Women Ages 50+	78%	22%
Non-College Educated Men	78%	17%
HH Income \$90,000-\$120,000	78%	11%
Interviewed in Vietnamese/Chin	78%	3%
Interviewed in English	77%	93%
Lived 21-30yrs in Milpitas	77%	20%
Vietnamese	77%	7%
Homeowners	76%	72%
Ages 50+	76%	44%
Ages 40-49	76%	17%
Filipino	76%	10%
Have Children	75%	59%
Contact Method Email	75%	41%
Dads	75%	24%
Mode of Interview Online	74%	58%
Post-Graduate Educated	74%	23%
Lived 11-20yrs in Milpitas	74%	15%
Have Young Children at Home	73%	29%
Men Ages 50+	73%	21%
Indian	73%	12%
Ages 50-64	72%	25%
Lived 31-40yrs in Milpitas	72%	14%
Contact Method Postcard	71%	17%
Ages 65-74	71%	9%
HH Income \$150,000+	69%	31%

BANNER OVERALL	Q17	PERCENT
	TOT NOT SAT	OF SAMPLE
	22%	100%
HH Income \$150,000+	31%	31%
Contact Method Postcard	29%	17%
Ages 65-74	29%	9%
Ages 50-64	28%	25%
Lived 31-40yrs in Milpitas	28%	14%
Have Young Children at Home	27%	29%
Men Ages 50+	27%	21%
Indian	27%	12%
Mode of Interview Online	26%	58%
Post-Graduate Educated	26%	23%
Lived 11-20yrs in Milpitas	26%	15%
Have Children	25%	59%
Contact Method Email	25%	41%
Dads	25%	24%
Homeowners	24%	72%
Ages 50+	24%	44%
Ages 40-49	24%	17%
Filipino	24%	10%
Interviewed in English	23%	93%
Lived 21-30yrs in Milpitas	23%	20%
Vietnamese	23%	7%
Asian/Pacific Islanders	22%	46%
Moms	22%	33%
No Young Children at Home	22%	30%
Women Ages 50+	22%	22%
Non-College Educated Men	22%	17%
HH Income \$90,000-\$120,000	22%	11%
Interviewed in Vietnamese/Chin	22%	3%
People of Color	21%	71%
Men	21%	41%
Non-College Educated Women	21%	25%
Interviewed on Cell Phone	21%	24%
College-Educated Men	21%	24%
High School Educated	21%	21%
Women	20%	52%

BANNER OVERALL	Q17	PERCENT
	TOT NOT SAT	OF SAMPLE
	22%	100%
Some College or Less	20%	44%
Lived 0-10yrs in Milpitas	20%	37%
Some College Education	20%	23%
Four-year College or More	19%	49%
Ages 65+	19%	19%
Renters	19%	18%
Ages 18-49	18%	51%
Women Ages 18-49	17%	28%
College-Educated Women	17%	25%
Whites	17%	19%
Ages 30-39	17%	17%
Chinese	17%	14%
Mode of Interview Phone	16%	42%
Contact Method Phone	16%	42%
Lived 41+yrs in Milpitas	16%	15%
HH Income \$120,000-\$150,000	16%	10%
Latinos	14%	14%
Men with No Children	14%	14%
Four-year College Graduates	12%	26%
Ages 18-29	12%	18%
Men Ages 18-49	12%	18%
No Children	10%	32%
Ages 75+	10%	10%
Interviewed on Landline	9%	18%
Women with No Children	9%	15%
HH Income \$60,000-\$90,000	8%	14%
HH Income <\$60,000	5%	10%
Interviewed in Spanish	5%	4%

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	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	204	142	346	0	246	40	61	122	17	313	33	47	125	30	192	106	239	53	7	81	21
Yes, cell and can talk safely	59	100	0	59	0	63	65	38	59	82	59	62	53	51	89	60	61	58	67	64	66	32
No, not on cell	41	0	100	41	0	37	35	62	41	18	41	38	47	49	11	40	39	42	33	36	34	68

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	346	101	10	305	28	94	249	44	2	79	15	123	103	63	29	29	226	100	173	173
Yes, cell and can talk safely	59	63	41	59	66	57	59	58	100	54	75	74	62	50	39	21	54	75	60	58
No, not on cell	41	37	59	41	34	43	41	42	0	46	25	26	38	50	61	79	46	25	40	42

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	346	79	64	144	200	72	71	95	97	40	60	39	33	48	54	186	292	308	17	21
Yes, cell and can talk safely	59	71	41	58	59	66	50	61	60	48	62	61	55	69	61	60	61	58	62	74
No, not on cell	41	29	59	42	41	34	50	39	40	52	38	39	45	31	39	40	39	42	38	26

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	346	105	93	99	41	198	140	93	98	74	65	49	86	95	40	47	346	0	0
Yes, cell and can talk safely	59	45	64	64	74	54	67	58	53	70	63	61	61	58	43	79	59	0	0
No, not on cell	41	55	36	36	26	46	33	42	47	30	37	39	39	42	57	21	41	0	0

Table 1: QA. ON CELL PHONE

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	170	168	101	76	50	73	17	17	227	107	34	122	42	98	65
Yes, cell and can talk safely	59	64	55	62	69	63	52	50	3	64	44	27	67	51	65	40
No, not on cell	41	36	45	38	31	37	48	50	97	36	56	73	33	49	35	60

Table 2: QB. AGE

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
18-49	56	72	57	65	47	62	44	51	55	50	57	51	43	51	71	57	53	57	47	45	50	67
18-24	9	17	10	15	3	9	9	8	12	7	9	7	6	7	16	10	8	9	3	29	4	19
25-29	11	13	17	15	7	15	3	9	18	0	13	4	11	12	3	12	7	13	4	0	8	0
30-34	11	17	11	15	7	11	9	12	8	22	11	10	8	10	20	10	18	8	16	0	15	34
35-39	10	9	5	7	13	10	10	9	6	7	10	12	5	7	21	10	9	11	10	0	10	3
40-44	8	7	8	8	8	9	7	7	5	11	8	10	8	8	10	8	8	8	9	4	9	2
45-49	7	8	5	7	7	7	6	7	7	3	7	7	7	8	2	8	5	8	6	13	4	9
50+	41	23	42	31	51	36	48	47	44	39	41	42	53	45	26	40	42	41	49	48	45	29
50-54	8	8	8	8	8	7	13	6	6	20	7	14	13	9	9	7	6	9	8	10	6	7
55-59	7	6	6	6	8	7	11	4	8	12	7	6	8	8	4	7	7	7	10	20	7	10
60-64	9	5	11	7	11	5	9	18	7	4	9	11	11	10	6	9	9	9	10	11	11	4
65-74	10	4	6	5	15	10	9	12	13	2	10	8	12	13	8	8	10	10	10	6	11	8
75+	7	0	12	5	9	7	6	7	10	1	8	3	9	6	0	9	9	6	11	0	11	0
BLANK	3	5	1	4	2	2	8	2	1	11	2	7	4	3	3	3	5	2	3	7	5	4
BLANK	3	5	1	4	2	2	8	2	1	11	2	7	4	3	3	3	5	2	3	7	5	4
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
18-49	56	56	44	57	49	51	59	50	65	54	41	80	58	58	29	6	46	78	56	56		
18-24	9	10	13	8	12	8	9	7	8	7	10	13	11	10	1	0	5	15	9	9		
25-29	11	13	0	12	5	10	11	9	0	13	0	12	8	25	0	0	7	20	11	11		
30-34	11	8	8	11	12	8	13	8	16	8	6	19	9	10	5	0	9	20	11	11		
35-39	10	8	19	10	9	9	11	9	15	10	7	18	10	2	11	0	10	10	10	10		
40-44	8	10	4	8	6	11	7	11	13	11	9	11	10	5	5	5	9	7	8	8		
45-49	7	8	0	7	6	6	7	4	13	5	9	7	10	6	8	2	7	6	7	7		
50+	41	41	46	40	46	44	39	48	17	43	49	18	39	38	68	91	52	18	41	41		
50-54	8	8	19	7	15	9	8	9	0	8	12	6	9	10	10	5	9	6	8	8		
55-59	7	6	6	7	9	9	5	9	6	7	15	2	11	8	11	4	9	4	7	7		
60-64	9	7	19	9	12	7	10	9	6	7	5	3	12	7	14	17	11	5	9	9		
65-74	10	10	1	10	8	9	10	6	4	8	12	4	5	8	26	26	13	3	10	10		
75+	7	10	1	7	3	10	5	14	1	12	5	3	1	4	6	39	9	0	7	7		
BLANK	3	3	10	3	5	5	2	3	18	3	11	2	3	4	3	3	2	4	3	3		
BLANK	3	3	10	3	5	5	2	3	18	3	11	2	3	4	3	3	2	4	3	3		

Table 2: QB. AGE

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19	YES/ NT @	HAVE	NO	DADS	MOMS	MEN W/NO	WOMEN W/NO	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
		@ HME	HOME	CHLDN	CHLDN			CHLDN	CHLDN											
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
18-49	56	76	15	48	68	46	49	74	61	32	63	52	66	74	58	61	61	55	95	49
18-24	9	4	0	2	17	2	2	22	14	6	14	6	12	16	8	10	10	8	20	18
25-29	11	5	4	4	20	2	7	18	20	9	13	15	14	9	12	12	12	11	25	10
30-34	11	10	2	7	16	8	5	16	18	6	8	12	8	6	17	11	12	11	6	9
35-39	10	23	3	14	6	12	14	9	3	5	11	9	4	21	10	11	11	10	20	4
40-44	8	20	2	12	4	11	12	6	2	2	11	4	12	15	5	9	9	8	23	0
45-49	7	14	5	10	4	10	9	4	5	6	5	6	15	7	6	8	8	7	2	9
50+	41	22	83	50	29	52	50	24	36	66	37	45	34	23	39	37	37	42	5	42
50-54	8	9	9	9	6	10	9	5	7	11	6	10	3	9	6	7	8	8	0	4
55-59	7	6	15	10	4	11	10	3	5	8	7	13	5	2	4	6	7	7	0	16
60-64	9	1	19	9	9	9	9	6	11	13	9	6	10	7	13	9	8	9	0	4
65-74	10	4	23	13	7	14	13	7	6	17	9	10	10	4	13	9	9	10	5	18
75+	7	1	17	9	4	8	9	2	7	17	5	6	6	1	3	6	5	7	0	0
BLANK	3	2	2	2	3	2	1	2	3	1	0	3	0	3	3	2	2	3	0	8
BLANK	3	2	2	2	3	2	1	2	3	1	0	3	0	3	3	2	2	3	0	8
	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81	
18-49	56	54	54	58	63	54	60	57	51	59	61	59	64	51	50	62	65	41	66	
18-24	9	22	10	4	1	15	3	20	12	3	2	17	11	4	9	8	15	3	5	
25-29	11	8	11	16	8	10	13	9	8	9	18	15	19	10	3	5	15	7	10	
30-34	11	9	9	14	12	9	13	12	7	11	16	6	21	13	16	6	15	7	10	
35-39	10	8	8	9	17	8	12	6	9	14	10	12	3	10	3	18	7	7	30	
40-44	8	3	10	6	16	7	10	6	8	12	7	4	7	7	9	13	8	9	6	
45-49	7	5	7	9	8	6	9	6	6	9	8	6	3	6	10	12	7	8	5	
50+	41	44	44	40	35	44	38	42	47	40	37	38	34	48	49	36	31	57	30	
50-54	8	4	6	13	9	5	12	4	6	12	12	4	3	11	7	10	8	9	6	
55-59	7	7	8	8	6	7	7	8	7	7	8	4	9	7	8	9	6	8	7	
60-64	9	17	8	6	7	12	6	11	13	6	7	10	8	11	12	6	7	12	5	
65-74	10	10	12	7	11	11	9	10	13	11	6	6	11	12	9	8	5	18	5	
75+	7	6	10	5	2	8	4	8	9	4	5	14	3	7	13	2	5	10	7	
BLANK	3	2	1	2	1	2	2	1	2	2	2	3	2	1	1	1	4	2	4	
BLANK	3	2	1	2	1	2	2	1	2	2	2	3	2	1	1	1	4	2	4	

Table 2: QB. AGE

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
18-49	56	58	54	100	100	100	0	0	0	100	0	0	100	0	100	0
18-24	9	11	8	45	0	0	0	0	0	16	0	0	19	0	14	0
25-29	11	9	12	55	0	0	0	0	0	20	0	0	16	0	23	0
30-34	11	11	11	0	52	0	0	0	0	20	0	0	19	0	20	0
35-39	10	10	9	0	48	0	0	0	0	18	0	0	18	0	17	0
40-44	8	9	7	0	0	53	0	0	0	14	0	0	15	0	14	0
45-49	7	7	7	0	0	47	0	0	0	13	0	0	13	0	13	0
50+	41	40	44	0	0	0	100	100	100	0	100	100	0	100	0	100
50-54	8	8	8	0	0	0	33	0	0	0	20	0	0	20	0	19
55-59	7	7	7	0	0	0	29	0	0	0	17	0	0	18	0	17
60-64	9	9	10	0	0	0	37	0	0	0	22	0	0	21	0	22
65-74	10	11	10	0	0	0	0	100	0	0	24	59	0	26	0	23
75+	7	6	8	0	0	0	0	0	100	0	17	41	0	15	0	19
BLANK	3	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0
BLANK	3	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0

Table 3: QC. RACE/ETHNICITY

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>WHITE</u>	14	9	15	12	16	12	21	13	17	10	14	14	24	21	8	10	19	11	23	0	21	10
Caucasian/White	14	9	15	12	16	12	21	13	17	10	14	14	24	21	8	10	19	11	23	0	21	10
<u>PEOPLE OF COLOR</u>	79	88	80	84	74	85	64	78	81	70	81	69	67	72	85	84	71	83	68	87	71	74
Latino/Hispanic	13	18	16	17	9	13	14	13	14	18	13	11	16	16	15	10	14	12	17	36	15	14
African American/Black	4	5	6	5	2	4	3	4	7	2	4	1	4	3	1	4	4	4	3	18	3	6
Chinese	14	12	11	11	17	17	7	13	15	7	14	13	7	12	22	14	15	14	14	6	15	12
Filipino	12	9	10	10	14	12	10	14	11	4	12	10	12	13	11	11	14	11	10	0	14	4
Indian or South Asian	13	16	11	14	12	16	5	13	17	16	13	12	9	10	17	15	8	15	13	8	10	3
Japanese	2	1	1	1	2	2	2	0	2	4	2	1	2	2	0	1	2	1	2	0	2	0
Korean	1	1	4	2	0	2	1	1	0	0	1	1	1	1	0	2	0	2	0	0	0	3
Vietnamese	14	16	15	15	13	13	16	16	10	14	14	11	8	9	9	20	6	18	2	0	3	20
Multiracial	2	1	0	1	3	2	2	0	0	2	2	2	2	3	0	1	3	1	4	9	3	3
Other	5	8	6	7	3	5	5	5	5	3	5	7	5	4	11	5	6	4	5	10	5	8
<u>RATHER NOT SAY</u>	7	3	5	4	9	3	15	9	2	20	4	18	9	7	7	6	9	5	8	13	8	16
Rather not say	7	3	5	4	9	3	15	9	2	20	4	18	9	7	7	6	9	5	8	13	8	16
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>WHITE</u>	14	18	7	14	13	19	11	19	11	20	15	13	9	10	17	36	15	13	14	14		
Caucasian/White	14	18	7	14	13	19	11	19	11	20	15	13	9	10	17	36	15	13	14	14		
<u>PEOPLE OF COLOR</u>	79	78	68	82	69	71	84	78	50	73	67	80	88	85	75	53	79	83	80	79		
Latino/Hispanic	13	14	15	13	18	14	14	19	3	15	9	13	12	15	7	18	12	16	13	13		
African American/Black	4	3	5	4	2	5	3	4	0	5	6	4	4	2	5	3	4	1	5	2		
Chinese	14	8	3	14	10	14	13	12	13	15	11	13	15	16	15	11	17	7	14	14		
Filipino	12	17	0	14	2	10	13	9	13	10	10	11	13	14	15	6	8	23	12	12		
Indian or South Asian	13	16	24	14	14	12	14	13	0	11	15	20	14	13	4	0	15	10	12	14		
Japanese	2	1	4	2	1	2	1	4	0	2	2	0	2	1	5	1	2	1	1	2		
Korean	1	1	0	1	1	1	2	0	0	1	0	0	2	1	0	6	1	2	2	1		
Vietnamese	14	13	0	15	10	7	18	8	10	7	8	11	20	14	20	3	12	18	14	14		
Multiracial	2	1	0	2	1	1	2	2	0	1	0	3	1	1	3	2	2	2	1	2		
Other	5	4	16	4	10	5	5	7	11	5	6	6	4	8	1	4	6	3	5	5		
<u>RATHER NOT SAY</u>	7	4	26	5	17	9	5	3	39	7	18	7	4	6	8	11	6	4	6	7		
Rather not say	7	4	26	5	17	9	5	3	39	7	18	7	4	6	8	11	6	4	6	7		

Table 3: QC. RACE/ETHNICITY

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM	
		/CHNS																			
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>WHITE</u>	14	10	24	16	12	13	20	13	12	100	0	0	0	0	0	0	0	15	0	0	
Caucasian/White	14	10	24	16	12	13	20	13	12	100	0	0	0	0	0	0	0	15	0	0	
<u>PEOPLE OF COLOR</u>	79	86	70	78	83	83	76	85	83	0	100	100	100	100	100	100	100	78	100	100	
Latino/Hispanic	13	10	18	14	13	13	15	8	18	0	100	0	0	0	0	0	16	11	100	0	
African American/Black	4	3	4	3	4	4	2	2	5	0	0	0	0	0	0	0	4	4	0	0	
Chinese	14	12	10	11	18	13	9	22	16	0	0	100	0	0	0	25	18	14	0	41	
Filipino	12	14	10	12	11	8	17	8	14	0	0	0	100	0	0	21	15	13	0	0	
Indian or South Asian	13	21	8	15	12	19	11	14	9	0	0	0	0	100	0	23	16	14	0	0	
Japanese	2	2	2	2	1	2	1	1	1	0	0	0	0	0	0	3	2	2	0	0	
Korean	1	1	3	2	1	1	3	2	0	0	0	0	0	0	0	2	2	1	0	0	
Vietnamese	14	15	11	13	16	15	11	19	15	0	0	0	0	0	100	25	18	13	0	59	
Multiracial	2	2	1	1	3	2	1	4	1	0	0	0	0	0	0	0	2	2	0	0	
Other	5	6	5	6	4	5	7	4	4	0	0	0	0	0	0	0	6	5	0	0	
<u>RATHER NOT SAY</u>	7	5	6	5	5	4	4	2	5	0	0	0	0	0	0	0	0	7	0	0	
Rather not say	7	5	6	5	5	4	4	2	5	0	0	0	0	0	0	0	0	7	0	0	

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
WHITE	14	17	19	10	10	18	10	14	23	11	9	14	12	11	13	18	12	18	11
Caucasian/White	14	17	19	10	10	18	10	14	23	11	9	14	12	11	13	18	12	18	11
PEOPLE OF COLOR	79	76	78	87	84	77	86	83	74	84	88	79	86	84	83	79	84	74	76
Latino/Hispanic	13	24	18	7	4	21	6	17	25	4	8	24	14	15	14	10	17	9	6
African American/Black	4	6	4	2	3	5	2	5	3	1	3	1	4	4	7	1	5	2	2
Chinese	14	4	7	23	23	6	23	8	4	26	21	23	12	16	11	16	11	13	29
Filipino	12	8	18	17	3	14	11	12	16	7	17	8	16	14	14	6	10	18	3
Indian or South Asian	13	10	6	10	34	8	20	10	6	23	16	9	12	9	7	24	14	10	21
Japanese	2	0	1	4	2	0	3	1	0	3	3	1	2	1	0	3	1	2	1
Korean	1	0	1	1	2	0	1	1	0	2	0	0	1	1	10	0	2	0	1
Vietnamese	14	21	14	15	6	17	12	24	13	10	14	8	19	15	15	10	15	15	5
Multiracial	2	0	3	2	2	2	2	2	2	4	0	0	1	2	2	3	1	3	2
Other	5	3	6	6	4	5	5	4	5	5	6	5	4	7	3	6	7	2	6
RATHER NOT SAY	7	7	2	3	6	4	4	3	4	5	3	7	2	5	4	3	4	8	13
Rather not say	7	7	2	3	6	4	4	3	4	5	3	7	2	5	4	3	4	8	13

Table 3: QC. RACE/ETHNICITY

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
WHITE	14	12	16	10	7	7	19	24	35	8	23	28	7	19	9	26
Caucasian/White	14	12	16	10	7	7	19	24	35	8	23	28	7	19	9	26
PEOPLE OF COLOR	79	84	79	88	84	89	76	71	58	86	72	66	91	75	86	69
Latino/Hispanic	13	10	16	18	12	14	12	12	10	15	12	11	11	10	19	14
African American/Black	4	3	3	4	6	2	4	1	3	4	3	1	2	4	4	2
Chinese	14	17	12	15	14	10	17	14	12	13	15	13	17	18	10	13
Filipino	12	9	15	16	7	21	9	12	10	14	10	11	9	9	20	10
Indian or South Asian	13	17	10	16	17	19	10	5	2	17	7	4	23	10	13	5
Japanese	2	2	1	0	1	2	2	1	6	1	3	3	1	3	1	2
Korean	1	2	1	1	0	2	1	0	10	1	2	4	2	1	0	3
Vietnamese	14	16	13	14	18	10	14	18	5	14	13	13	18	15	12	12
Multiracial	2	3	1	0	4	3	1	2	0	2	1	1	4	1	1	1
Other	5	4	6	3	5	6	7	6	0	5	5	3	5	4	5	6
RATHER NOT SAY	7	4	5	2	9	4	6	5	7	5	6	6	2	6	5	5
Rather not say	7	4	5	2	9	4	6	5	7	5	6	6	2	6	5	5

Table 4: QD. GENDER

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
Men	47	53	44	49	45	51	44	40	47	61	47	46	44	42	59	49	42	50	39	40	41	48
Women	50	45	53	48	52	47	51	56	51	29	51	47	53	57	37	47	55	48	57	53	55	49
Non-binary	1	1	2	2	0	1	1	0	2	0	1	0	0	0	0	2	1	1	2	0	1	0
Rather not say	2	1	1	1	3	1	4	3	0	10	1	6	3	1	4	2	3	2	3	7	3	3

	Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT		
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
Men	47	49	53	47	49	41	50	36	25	41	39	51	49	49	41	34	46	51	47	47
Women	50	47	27	50	43	52	49	63	44	54	47	45	49	48	55	63	52	47	50	50
Non-binary	1	3	0	1	0	2	0	1	0	3	0	2	1	0	0	0	1	2	1	1
Rather not say	2	1	20	1	8	5	1	1	32	2	14	2	1	2	4	3	2	0	2	2

	Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
Men	47	48	46	47	47	100	0	100	0	41	37	59	36	61	54	53	49	47	34	64
Women	50	50	53	51	50	0	100	0	100	57	63	41	64	38	46	47	50	50	66	36
Non-binary	1	0	0	0	2	0	0	0	0	2	0	0	0	1	0	0	1	1	0	0
Rather not say	2	2	1	1	1	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0

Table 4: QD. GENDER

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
Men	47	47	44	48	58	45	52	100	0	100	0	52	48	47	43	56	49	44	50
Women	50	48	55	52	40	52	48	0	100	0	100	43	51	52	56	44	48	54	44
Non-binary	1	3	0	0	1	2	0	0	0	0	0	2	1	0	1	0	2	0	0
Rather not say	2	2	0	0	1	1	0	0	0	0	0	4	1	1	0	0	1	3	6

	QD GENDER		QB AGE					GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284
Men	47	100	0	47	47	51	47	50	40	48	46
Women	50	0	100	50	47	48	53	50	60	48	53
Non-binary	1	0	0	3	0	0	0	0	0	1	0
Rather not say	2	0	0	0	5	1	1	0	0	2	1

Table 5: QE. EDUCATION

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>NON-COLLEGE</u>	49	53	64	57	41	47	49	54	56	50	50	44	54	55	34	47	55	47	53	75	52	67
Less than high school	0	0	0	0	0	0	0	1	0	0	0	0	0	1	0	0	0	0	0	0	0	0
High school graduate	21	23	40	30	12	19	21	25	25	38	21	19	23	22	21	21	21	21	17	47	15	49
Vocational or technical school	3	6	1	4	2	4	1	3	3	0	4	3	5	5	0	3	5	2	7	0	6	0
Some college, but no degree	16	14	11	13	19	15	19	16	15	7	16	17	19	20	12	13	19	14	21	18	21	15
Associate degree	9	9	11	10	7	9	8	9	12	4	9	6	8	8	1	11	9	8	8	10	10	4
<u>COLLEGE+</u>	47	46	33	40	54	50	39	45	44	34	48	44	41	42	58	49	40	50	45	18	43	27
Four-year college degree	29	31	26	29	29	31	20	30	29	21	30	24	24	27	26	31	24	31	23	0	25	16
Graduate school	18	15	7	12	24	19	19	15	16	13	18	21	17	15	33	18	16	19	22	18	18	12
<u>RATHER NOT SAY</u>	4	2	3	2	5	2	12	1	0	16	2	12	6	3	7	4	5	3	3	7	5	6
Rather not say	4	2	3	2	5	2	12	1	0	16	2	12	6	3	7	4	5	3	3	7	5	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>NON-COLLEGE</u>	49	56	51	51	44	44	52	47	23	45	40	44	61	39	46	62	46	61	48	50		
Less than high school	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0		
High school graduate	21	23	36	22	23	21	22	20	3	21	19	21	27	13	20	23	21	20	20	22		
Vocational or technical school	3	2	0	4	2	3	4	1	10	2	4	4	3	3	5	1	3	4	3	4		
Some college, but no degree	16	16	8	16	13	14	17	17	7	15	12	14	19	13	14	25	14	25	15	17		
Associate degree	9	14	6	9	6	6	9	8	2	7	5	5	11	9	7	13	7	13	11	7		
<u>COLLEGE+</u>	47	44	33	47	46	49	45	51	34	51	41	53	38	57	53	23	50	38	47	47		
Four-year college degree	29	32	14	31	20	26	30	28	17	29	14	26	26	37	43	14	28	28	29	29		
Graduate school	18	12	18	16	25	23	15	22	16	22	27	27	12	21	11	9	21	10	18	18		
<u>RATHER NOT SAY</u>	4	1	17	2	11	7	2	2	43	4	18	3	1	4	1	15	4	1	5	3		
Rather not say	4	1	17	2	11	7	2	2	43	4	18	3	1	4	1	15	4	1	5	3		

Table 5: QE. EDUCATION

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19	YES/ NT @	HAVE	NO	DADS	MOMS	MEN	WOMEN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
		@ HME	HOME	CHLDN	CHLDN			W/NO CHLDN	W/NO CHLDN												
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>NON-COLLEGE</u>	49	42	55	48	52	43	54	51	51	65	78	20	55	29	60	39	48	49	83	35	
Less than high school	0	1	0	0	0	1	0	0	0	0	0	0	0	0	2	0	0	0	0	0	
High school graduate	21	14	23	18	26	18	17	24	25	26	39	6	14	17	30	16	20	21	45	0	
Vocational or technical school	3	5	3	4	3	3	4	1	6	2	8	1	2	0	3	1	4	3	11	8	
Some college, but no degree	16	14	22	18	15	15	21	18	13	26	23	10	25	8	14	14	15	16	19	13	
Associate degree	9	9	8	9	8	6	11	8	7	11	7	3	15	5	12	8	9	8	8	15	
<u>COLLEGE+</u>	47	56	40	49	47	56	43	48	48	34	21	79	45	71	40	59	51	47	17	58	
Four-year college degree	29	28	25	27	32	27	27	32	35	21	15	48	40	23	32	36	32	29	12	42	
Graduate school	18	28	15	22	15	29	16	16	13	13	6	30	4	47	8	23	19	18	6	16	
<u>RATHER NOT SAY</u>	4	2	4	3	1	1	3	1	1	1	1	1	0	0	0	2	1	4	0	6	
Rather not say	4	2	4	3	1	1	3	1	1	1	1	1	0	0	0	2	1	4	0	6	

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
<u>NON-COLLEGE</u>	49	100	100	0	0	100	0	100	100	0	0	70	53	61	57	26	57	47	24
Less than high school	0	1	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	1	0
High school graduate	21	99	0	0	0	43	0	44	40	0	0	35	25	23	17	11	30	13	8
Vocational or technical school	3	0	12	0	0	7	0	4	9	0	0	2	4	3	6	4	4	3	0
Some college, but no degree	16	0	57	0	0	33	0	33	33	0	0	17	18	23	20	8	13	21	12
Associate degree	9	0	31	0	0	17	0	17	18	0	0	15	6	12	13	4	10	8	4
<u>COLLEGE+</u>	47	0	0	100	100	0	100	0	0	100	100	30	47	37	34	73	40	50	64
Four-year college degree	29	0	0	100	0	0	62	0	0	57	67	21	37	25	22	33	29	32	21
Graduate school	18	0	0	0	100	0	38	0	0	43	33	9	11	12	12	40	12	19	43
<u>RATHER NOT SAY</u>	4	0	0	0	0	0	0	0	0	0	0	0	0	1	9	1	2	3	13
Rather not say	4	0	0	0	0	0	0	0	0	0	0	0	0	1	9	1	2	3	13

Table 5: QE. EDUCATION

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>NON-COLLEGE</u>	49	47	51	61	40	41	50	55	58	48	53	57	47	49	48	56
Less than high school	0	0	0	0	0	0	0	2	0	0	1	1	0	1	0	0
High school graduate	21	21	20	31	17	11	24	19	19	20	22	19	21	20	18	23
Vocational or technical school	3	2	5	3	4	5	2	7	1	4	3	5	3	2	5	4
Some college, but no degree	16	16	17	17	12	16	15	22	23	15	18	22	16	15	14	21
Associate degree	9	8	9	9	7	10	9	4	16	9	9	9	7	11	11	8
<u>COLLEGE+</u>	47	52	45	38	57	58	49	41	28	50	44	36	53	51	51	38
Four-year college degree	29	30	30	30	32	28	33	21	22	30	28	21	29	30	33	27
Graduate school	18	22	15	8	26	29	16	20	6	20	16	14	24	21	17	11
<u>RATHER NOT SAY</u>	4	1	4	2	3	1	1	4	14	2	4	8	0	1	1	6
Rather not say	4	1	4	2	3	1	1	4	14	2	4	8	0	1	1	6

Table 6: Q1. Would you say that things in Milpitas are generally headed in the right direction, or do you feel that things are pretty seriously off on the wrong track?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
Right direction	59	76	64	71	47	100	0	0	81	16	68	16	33	46	55	70	54	62	62	43	54	49
Wrong track	18	12	10	11	25	0	100	0	5	75	9	60	46	29	25	7	25	15	25	32	25	27
DK/NA	23	11	27	18	28	0	0	100	14	9	22	24	21	24	20	23	21	23	13	25	20	24

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
Right direction	59	78	16	66	22	56	62	69	29	62	34	68	58	62	49	38	59	66	59	59
Wrong track	18	8	55	12	53	25	14	17	57	19	47	11	21	17	21	32	19	16	18	18
DK/NA	23	14	29	21	25	20	24	15	14	20	19	21	22	20	30	30	22	18	23	23

	Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
Right direction	59	61	56	59	62	63	56	68	57	51	58	70	59	70	54	64	63	58	77	86
Wrong track	18	19	19	19	14	17	20	14	14	27	19	10	14	7	20	13	14	19	3	14
DK/NA	23	19	25	22	24	19	24	18	29	21	22	21	26	23	26	23	23	24	20	0

	QE EDUCATION						EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
Right direction	59	54	59	64	62	57	63	61	53	67	60	67	60	67	56	61	71	45	55
Wrong track	18	18	18	12	19	18	15	15	21	17	12	16	16	15	22	18	11	25	22
DK/NA	23	28	23	24	19	25	22	23	26	16	28	17	24	18	22	20	18	30	23

Table 6: Q1. Would you say that things in Milpitas are generally headed in the right direction, or do you feel that things are pretty seriously off on the wrong track?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
Right direction	59	64	56	70	61	64	48	56	61	65	52	58	72	52	59	53
Wrong track	18	17	18	10	17	15	25	17	15	14	21	16	13	22	15	21
DK/NA	23	20	26	19	23	21	27	27	23	21	26	26	15	26	26	26

Table 7: Q2. Please tell me how satisfied you are with the overall quality of life in Milpitas.

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL SATISFIED</u>	83	90	91	90	75	95	43	81	100	0	100	0	63	75	72	91	81	84	84	44	83	70
Very satisfied	26	35	36	35	18	36	7	17	100	0	32	0	12	21	16	33	25	28	32	13	27	8
Somewhat satisfied	56	55	55	55	57	59	37	64	0	0	68	0	52	54	57	58	56	56	52	31	56	62
<u>TOTAL DISSATISFIED</u>	17	10	9	10	24	5	57	17	0	100	0	100	37	25	28	8	19	16	16	56	17	30
Somewhat dissatisfied	12	3	7	5	19	3	35	15	0	0	0	69	20	15	20	8	10	12	9	13	9	13
Very dissatisfied	5	7	2	5	6	1	22	2	0	100	0	31	17	10	7	1	9	3	7	43	8	17
<u>DK/NA</u>	0	0	0	0	1	0	0	2	0	0	0	0	0	0	0	1	0	0	0	0	0	0
DK/NA	0	0	0	0	1	0	0	2	0	0	0	0	0	0	0	1	0	0	0	0	0	0

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>TOTAL SATISFIED</u>	83	93	38	89	46	80	85	88	57	84	66	90	78	81	79	80	83	83	84	81
Very satisfied	26	61	0	31	1	23	29	32	3	26	13	25	27	34	18	26	29	21	29	24
Somewhat satisfied	56	33	38	58	45	57	56	56	53	58	54	65	50	48	61	53	54	62	56	57
<u>TOTAL DISSATISFIED</u>	17	7	62	11	54	20	15	12	43	16	34	10	21	19	21	20	16	17	16	18
Somewhat dissatisfied	12	5	29	8	33	12	11	7	24	10	21	8	14	11	14	16	11	13	10	14
Very dissatisfied	5	2	32	3	22	8	4	6	19	6	12	2	7	7	6	4	5	4	6	4
<u>DK/NA</u>	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1
DK/NA	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1

Table 7: Q2. Please tell me how satisfied you are with the overall quality of life in Milpitas.

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21		
<u>TOTAL SATISFIED</u>	83	85	83	84	84	86	83	81	87	83	85	84	86	84	85	85	85	82	85	94		
Very satisfied	26	24	28	26	29	26	26	27	30	32	29	29	24	34	19	26	27	26	30	32		
Somewhat satisfied	56	61	54	58	55	60	57	53	57	51	57	55	62	50	66	59	58	56	55	61		
<u>TOTAL DISSATISFIED</u>	17	15	17	16	16	14	17	17	13	16	15	15	14	16	13	14	15	17	15	6		
Somewhat dissatisfied	12	9	13	11	12	8	13	12	11	13	7	13	12	10	8	10	10	12	0	0		
Very dissatisfied	5	6	5	5	4	6	4	5	2	4	7	3	2	6	5	4	5	5	15	6		
<u>DK/NA</u>	0	0	0	0	1	0	0	2	0	0	0	1	0	0	2	1	0	0	0	0		
DK/NA	0	0	0	0	1	0	0	2	0	0	0	1	0	0	2	1	0	0	0	0		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81			
<u>TOTAL SATISFIED</u>	83	84	84	86	81	84	84	85	84	82	86	80	87	87	83	83	90	73	81			
Very satisfied	26	31	29	26	23	30	25	29	29	24	27	29	31	37	26	20	35	18	17			
Somewhat satisfied	56	53	56	60	57	54	59	55	55	58	60	51	56	50	57	63	55	55	64			
<u>TOTAL DISSATISFIED</u>	17	15	15	14	19	15	16	14	16	18	14	20	12	13	17	17	10	26	19			
Somewhat dissatisfied	12	5	13	10	16	10	12	6	12	13	11	15	7	8	12	14	5	20	14			
Very dissatisfied	5	9	2	4	4	5	4	8	4	5	3	4	4	5	5	3	5	6	5			
<u>DK/NA</u>	0	1	0	0	0	1	0	2	0	0	0	0	1	0	0	0	0	1	0			
DK/NA	0	1	0	0	0	1	0	2	0	0	0	0	1	0	0	0	0	1	0			

Table 7: Q2. Please tell me how satisfied you are with the overall quality of life in Milpitas.

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL SATISFIED</u>	83	82	84	90	82	80	78	84	93	84	82	87	84	81	86	83
Very satisfied	26	26	27	39	17	22	23	35	36	26	28	35	24	29	28	27
Somewhat satisfied	56	56	57	51	65	58	55	49	57	58	54	52	61	51	58	55
<u>TOTAL DISSATISFIED</u>	17	17	16	9	18	20	22	14	7	15	17	11	15	18	14	17
Somewhat dissatisfied	12	10	13	7	11	15	14	13	6	11	12	10	10	10	11	15
Very dissatisfied	5	7	3	2	7	5	8	1	1	5	5	1	5	7	3	3
<u>DK/NA</u>	0	1	0	1	0	0	0	2	0	0	1	1	0	2	0	0
DK/NA	0	1	0	1	0	0	0	2	0	0	1	1	0	2	0	0

Table 8: Q3a. Would you say you generally approve or disapprove of the job that Milpitas City government overall is doing?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL APPROVE</u>	67	73	77	75	59	84	26	55	80	20	77	22	48	61	56	74	67	67	69	49	68	69
Strongly approve	14	17	21	19	10	22	4	3	39	5	17	2	5	11	2	19	14	15	17	0	17	0
Somewhat approve	53	57	56	56	49	63	22	51	41	15	60	20	43	50	54	55	53	53	51	49	51	69
<u>TOTAL DISAPPROVE</u>	20	12	12	12	28	6	66	22	5	72	11	67	43	31	33	9	22	19	21	40	19	27
Somewhat disapprove	13	5	9	7	20	4	34	19	4	17	8	37	19	18	21	7	10	15	8	14	9	15
Strongly disapprove	7	7	3	5	9	1	32	3	2	55	2	30	24	12	12	2	12	5	13	26	11	12
<u>DK/NA</u>	13	15	11	13	12	10	8	24	14	8	13	11	9	9	11	16	11	13	11	10	12	4
DK/NA	13	15	11	13	12	10	8	24	14	8	13	11	9	9	11	16	11	13	11	10	12	4
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>TOTAL APPROVE</u>	67	86	23	75	27	65	69	77	46	71	41	67	69	70	61	65	69	66	66	68		
Strongly approve	14	35	0	17	2	16	14	17	16	18	11	14	13	18	12	14	17	5	17	12		
Somewhat approve	53	51	23	58	25	49	55	60	29	54	30	53	55	52	49	51	52	61	49	56		
<u>TOTAL DISAPPROVE</u>	20	8	65	13	65	31	15	17	54	24	53	16	19	22	26	27	20	15	21	20		
Somewhat disapprove	13	7	32	9	35	17	11	9	28	14	28	13	12	13	17	14	13	11	13	13		
Strongly disapprove	7	1	32	3	30	13	4	8	27	10	26	3	7	9	9	14	7	4	8	6		
<u>DK/NA</u>	13	7	13	12	8	5	17	6	0	5	5	17	13	8	13	7	10	19	13	12		
DK/NA	13	7	13	12	8	5	17	6	0	5	5	17	13	8	13	7	10	19	13	12		

Table 8: Q3a. Would you say you generally approve or disapprove of the job that Milpitas City government overall is doing?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>TOTAL APPROVE</u>	67	70	68	69	65	72	68	61	69	65	69	65	68	69	69	69	69	66	87	83	
Strongly approve	14	19	9	15	14	15	15	10	16	15	13	7	17	21	13	14	15	14	8	16	
Somewhat approve	53	51	59	55	51	58	53	51	53	51	55	58	51	49	56	54	54	52	79	67	
<u>TOTAL DISAPPROVE</u>	20	20	22	21	17	23	19	22	13	22	24	19	16	18	19	18	19	21	3	8	
Somewhat disapprove	13	15	12	14	13	13	13	16	11	12	16	14	13	14	12	13	13	14	3	8	
Strongly disapprove	7	5	10	7	4	10	6	7	2	10	8	5	3	4	6	5	5	7	0	0	
<u>DK/NA</u>	13	10	9	10	18	5	13	16	18	12	8	16	16	12	12	14	13	13	11	8	
DK/NA	13	10	9	10	18	5	13	16	18	12	8	16	16	12	12	14	13	13	11	8	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>TOTAL APPROVE</u>	67	67	73	71	57	70	65	69	72	66	65	73	71	72	70	61	75	58	62		
Strongly approve	14	14	12	18	12	13	16	11	14	14	18	10	19	15	16	10	19	10	10		
Somewhat approve	53	53	60	53	45	57	50	58	58	52	47	63	52	57	54	50	56	48	52		
<u>TOTAL DISAPPROVE</u>	20	21	14	19	25	17	21	21	14	25	18	17	17	16	17	27	12	30	24		
Somewhat disapprove	13	9	10	16	17	9	16	11	8	17	15	10	13	11	10	20	7	22	11		
Strongly disapprove	7	12	4	3	8	8	5	10	6	8	2	7	4	5	6	7	5	8	12		
<u>DK/NA</u>	13	12	14	10	18	13	13	10	14	10	17	11	12	12	14	13	13	12	14		
DK/NA	13	12	14	10	18	13	13	10	14	10	17	11	12	12	14	13	13	12	14		

Table 8: Q3a. Would you say you generally approve or disapprove of the job that Milpitas City government overall is doing?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL APPROVE</u>	67	67	68	68	64	75	61	68	83	68	67	74	67	67	70	66
Strongly approve	14	12	15	17	10	20	12	20	14	15	14	17	11	14	17	14
Somewhat approve	53	55	53	51	54	54	50	48	69	53	53	57	56	53	53	52
<u>TOTAL DISAPPROVE</u>	20	23	17	17	18	18	26	22	11	18	23	17	20	27	15	20
Somewhat disapprove	13	14	12	10	13	13	18	14	3	12	14	10	13	15	11	13
Strongly disapprove	7	9	5	6	5	5	9	8	8	6	8	8	7	11	4	6
<u>DK/NA</u>	13	10	15	16	18	8	12	10	6	14	10	8	13	6	15	14
DK/NA	13	10	15	16	18	8	12	10	6	14	10	8	13	6	15	14

Table 9: Q3b. Would you say you generally approve or disapprove of the job that the City's budget management is doing?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL APPROVE</u>	52	58	58	58	46	65	19	44	67	20	59	20	36	47	32	60	49	54	49	56	50	46
Strongly approve	12	14	17	15	8	16	4	6	31	5	14	2	4	9	3	15	12	11	12	13	13	6
Somewhat approve	41	45	41	43	38	50	15	38	36	15	45	18	32	38	29	45	37	43	37	43	37	40
<u>TOTAL DISAPPROVE</u>	21	13	16	15	28	9	60	21	6	50	14	57	39	28	29	13	24	20	20	30	19	44
Somewhat disapprove	15	8	11	10	20	8	37	14	4	11	12	30	20	18	23	11	16	14	12	0	13	30
Strongly disapprove	6	5	5	5	7	1	23	7	2	39	2	27	19	11	7	2	8	6	8	30	6	13
<u>DK/NA</u>	27	28	26	27	26	25	21	35	27	29	27	23	25	24	38	27	27	26	31	14	31	10
DK/NA	27	28	26	27	26	25	21	35	27	29	27	23	25	24	38	27	27	26	31	14	31	10
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>TOTAL APPROVE</u>	52	75	10	59	22	51	54	59	26	57	31	55	57	48	49	44	53	50	51	53		
Strongly approve	12	32	0	14	0	11	12	14	0	13	3	8	13	16	10	12	12	9	14	9		
Somewhat approve	41	43	10	45	22	41	42	44	26	44	28	47	44	32	38	32	41	41	37	44		
<u>TOTAL DISAPPROVE</u>	21	8	66	14	61	27	18	17	53	21	47	13	21	26	23	34	20	22	21	21		
Somewhat disapprove	15	6	35	11	33	18	13	10	29	14	31	11	16	15	13	24	14	17	14	15		
Strongly disapprove	6	2	31	3	28	9	5	7	23	7	16	2	4	10	10	10	6	6	7	6		
<u>DK/NA</u>	27	17	24	27	17	22	28	24	22	22	22	32	23	26	28	23	27	28	28	26		
DK/NA	27	17	24	27	17	22	28	24	22	22	22	32	23	26	28	23	27	28	28	26		

Table 9: Q3b. Would you say you generally approve or disapprove of the job that the City's budget management is doing?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>TOTAL APPROVE</u>	52	53	49	51	54	57	47	51	57	50	59	49	54	51	53	52	53	51	73	60	
Strongly approve	12	17	8	13	10	15	11	8	11	12	8	10	20	7	12	12	12	11	13	14	
Somewhat approve	41	36	41	38	43	42	36	42	46	38	51	39	34	44	42	40	41	40	60	46	
<u>TOTAL DISAPPROVE</u>	21	24	23	24	16	19	27	18	14	24	15	13	19	18	24	19	19	22	3	7	
Somewhat disapprove	15	18	16	17	12	13	20	13	11	17	11	11	15	11	18	15	14	15	3	7	
Strongly disapprove	6	6	7	6	4	6	7	5	3	7	4	1	4	6	5	4	5	7	0	0	
<u>DK/NA</u>	27	23	28	25	30	24	26	31	29	26	25	39	27	32	23	29	28	27	24	33	
DK/NA	27	23	28	25	30	24	26	31	29	26	25	39	27	32	23	29	28	27	24	33	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>TOTAL APPROVE</u>	52	56	54	57	42	55	52	54	56	54	50	50	52	62	50	46	58	45	50		
Strongly approve	12	9	15	14	9	12	12	14	9	10	14	5	18	12	14	9	15	8	6		
Somewhat approve	41	48	39	43	34	43	40	40	47	43	36	45	34	50	36	38	43	37	43		
<u>TOTAL DISAPPROVE</u>	21	20	16	18	25	18	20	19	17	19	21	19	19	16	25	24	15	29	23		
Somewhat disapprove	15	13	12	14	16	12	15	11	14	14	15	15	12	11	20	18	10	22	15		
Strongly disapprove	6	7	4	4	9	5	6	8	3	5	7	4	7	5	5	6	5	7	7		
<u>DK/NA</u>	27	24	30	25	33	27	28	27	27	27	28	31	29	22	25	30	27	26	28		
DK/NA	27	24	30	25	33	27	28	27	27	27	28	31	29	22	25	30	27	26	28		

Table 9: Q3b. Would you say you generally approve or disapprove of the job that the City's budget management is doing?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL APPROVE</u>	52	53	52	60	49	56	48	50	61	55	51	55	55	52	55	50
Strongly approve	12	12	11	14	7	15	8	18	15	12	12	17	10	14	12	10
Somewhat approve	41	41	41	46	42	41	40	32	47	43	39	38	44	38	43	40
<u>TOTAL DISAPPROVE</u>	21	20	22	15	21	20	24	21	20	18	23	20	17	22	19	24
Somewhat disapprove	15	13	16	11	15	12	16	16	15	13	16	16	10	16	15	16
Strongly disapprove	6	7	6	4	5	7	8	5	5	5	7	5	7	6	4	8
<u>DK/NA</u>	27	27	26	25	31	24	28	29	18	27	27	25	28	26	26	27
DK/NA	27	27	26	25	31	24	28	29	18	27	27	25	28	26	26	27

Table 10: Q3c. Would you say you generally approve or disapprove of the job that the Milpitas Police Department is doing?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL APPROVE</u>	79	79	73	77	82	84	68	77	87	60	82	69	77	82	68	80	78	80	91	38	86	44
Strongly approve	41	40	34	38	44	45	40	31	59	32	43	32	50	45	39	38	43	40	68	6	51	5
Somewhat approve	39	39	39	39	38	39	28	46	28	29	39	37	27	37	29	42	35	41	23	32	34	39
<u>TOTAL DISAPPROVE</u>	12	13	15	14	9	9	25	8	6	38	9	23	16	12	19	10	17	9	5	62	9	55
Somewhat disapprove	8	9	10	10	7	6	18	7	3	24	6	17	11	9	12	7	12	7	2	32	6	43
Strongly disapprove	3	3	5	4	3	3	7	1	3	14	3	6	6	3	6	3	5	3	3	29	3	12
<u>DK/NA</u>	9	8	11	9	9	7	7	15	6	2	9	8	7	6	13	10	5	10	4	0	6	1
DK/NA	9	8	11	9	9	7	7	15	6	2	9	8	7	6	13	10	5	10	4	0	6	1
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>TOTAL APPROVE</u>	79	91	48	84	59	81	79	88	62	88	58	77	79	76	83	90	83	73	82	77		
Strongly approve	41	64	31	45	27	44	40	53	33	49	29	38	39	49	37	45	43	33	44	37		
Somewhat approve	39	28	17	39	32	37	38	35	29	39	28	40	40	27	45	46	39	39	37	40		
<u>TOTAL DISAPPROVE</u>	12	5	39	8	35	13	11	7	25	8	28	12	12	16	7	5	7	23	8	15		
Somewhat disapprove	8	4	25	6	23	7	9	4	11	5	12	9	9	12	3	4	5	16	5	11		
Strongly disapprove	3	1	14	2	13	6	2	2	13	3	16	3	3	4	5	1	2	7	3	3		
<u>DK/NA</u>	9	4	13	8	5	6	10	5	13	4	14	11	9	8	10	5	10	4	10	8		
DK/NA	9	4	13	8	5	6	10	5	13	4	14	11	9	8	10	5	10	4	10	8		

Table 10: Q3c. Would you say you generally approve or disapprove of the job that the Milpitas Police Department is doing?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21		
<u>TOTAL APPROVE</u>	79	87	86	87	73	87	87	64	81	82	77	78	77	83	83	81	80	80	73	82		
Strongly approve	41	51	45	48	34	45	52	32	35	57	41	24	43	46	33	37	39	42	36	24		
Somewhat approve	39	36	41	38	39	43	35	32	47	24	37	54	35	38	49	44	41	38	37	58		
<u>TOTAL DISAPPROVE</u>	12	7	9	8	14	9	7	22	6	13	13	7	15	9	9	9	10	11	25	14		
Somewhat disapprove	8	5	8	6	10	7	5	16	5	10	9	4	9	8	8	7	8	8	25	10		
Strongly disapprove	3	2	1	2	4	2	2	6	1	3	4	2	6	1	1	2	3	3	0	4		
<u>DK/NA</u>	9	6	5	5	14	4	6	14	13	6	10	15	7	8	9	9	10	9	2	4		
DK/NA	9	6	5	5	14	4	6	14	13	6	10	15	7	8	9	9	10	9	2	4		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81			
<u>TOTAL APPROVE</u>	79	74	83	82	78	79	80	75	83	76	86	78	77	86	84	75	77	84	76			
Strongly approve	41	33	47	42	43	41	42	36	44	39	45	34	38	40	32	50	38	44	44			
Somewhat approve	39	41	36	41	35	38	38	38	39	37	40	43	39	46	52	25	39	40	32			
<u>TOTAL DISAPPROVE</u>	12	14	12	9	10	13	9	20	8	13	5	11	14	8	6	15	14	8	13			
Somewhat disapprove	8	8	11	6	7	10	7	14	6	9	4	8	9	7	5	12	10	6	10			
Strongly disapprove	3	6	2	3	3	3	3	6	2	4	1	3	6	1	1	3	4	2	3			
<u>DK/NA</u>	9	12	5	9	12	8	10	6	9	11	9	11	8	5	10	10	9	8	12			
DK/NA	9	12	5	9	12	8	10	6	9	11	9	11	8	5	10	10	9	8	12			

Table 10: Q3c. Would you say you generally approve or disapprove of the job that the Milpitas Police Department is doing?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL APPROVE</u>	79	75	84	69	77	87	78	88	95	77	83	91	72	79	83	86
Strongly approve	41	38	43	33	37	47	42	46	45	38	44	46	36	40	40	46
Somewhat approve	39	38	41	36	41	40	35	42	49	39	39	45	36	39	43	40
<u>TOTAL DISAPPROVE</u>	12	16	7	20	12	5	13	5	2	13	9	4	18	14	8	6
Somewhat disapprove	8	11	5	13	11	3	9	4	2	10	6	3	14	9	5	4
Strongly disapprove	3	5	2	8	1	2	4	2	0	4	3	1	5	5	2	1
<u>DK/NA</u>	9	8	9	10	10	8	10	6	3	10	8	5	10	7	9	8
DK/NA	9	8	9	10	10	8	10	6	3	10	8	5	10	7	9	8

Table 11: Q3d. Would you say you generally approve or disapprove of the job that the Milpitas City Council is doing?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL APPROVE</u>	54	64	62	63	45	69	20	42	73	22	62	17	30	47	41	62	56	53	55	46	57	59
Strongly approve	15	21	19	20	9	20	5	7	36	14	16	6	6	10	2	20	13	15	14	29	14	12
Somewhat approve	39	43	43	43	36	48	15	35	37	8	45	11	24	36	38	42	43	38	41	17	43	47
<u>TOTAL DISAPPROVE</u>	25	13	20	16	35	11	68	28	9	70	16	68	55	36	32	15	27	24	27	54	24	38
Somewhat disapprove	15	8	9	8	22	8	33	21	8	15	12	31	27	22	21	8	15	15	14	13	14	17
Strongly disapprove	10	5	11	8	13	4	35	7	1	56	4	38	28	15	11	6	12	9	13	41	10	20
<u>DK/NA</u>	21	23	18	21	21	20	12	30	18	8	22	15	15	17	27	23	16	23	18	0	19	4
DK/NA	21	23	18	21	21	20	12	30	18	8	22	15	15	17	27	23	16	23	18	0	19	4
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>TOTAL APPROVE</u>	54	80	10	64	15	51	55	65	10	60	21	53	58	54	52	47	56	50	51	57		
Strongly approve	15	42	0	18	1	14	15	17	0	16	4	12	17	19	12	12	15	11	18	11		
Somewhat approve	39	38	10	46	14	38	40	48	10	43	17	41	41	36	40	35	41	39	33	46		
<u>TOTAL DISAPPROVE</u>	25	9	71	17	69	37	19	23	82	28	65	17	24	28	30	43	25	21	27	23		
Somewhat disapprove	15	7	26	12	32	21	11	13	41	19	31	15	15	12	17	21	15	13	17	13		
Strongly disapprove	10	1	45	5	37	15	8	10	41	10	35	3	9	15	13	22	10	8	11	10		
<u>DK/NA</u>	21	11	19	20	16	12	26	12	8	12	14	30	18	18	18	11	19	30	22	20		
DK/NA	21	11	19	20	16	12	26	12	8	12	14	30	18	18	18	11	19	30	22	20		

Table 11: Q3d. Would you say you generally approve or disapprove of the job that the Milpitas City Council is doing?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>TOTAL APPROVE</u>	54	55	57	56	52	59	54	46	59	52	53	50	51	57	60	55	55	53	70	60	
Strongly approve	15	17	14	16	15	17	15	12	16	11	16	10	17	17	14	15	16	14	30	16	
Somewhat approve	39	37	43	40	38	42	38	33	43	41	37	40	33	40	46	40	39	39	41	44	
<u>TOTAL DISAPPROVE</u>	25	26	32	29	18	29	28	23	14	30	25	22	25	19	22	23	23	26	17	18	
Somewhat disapprove	15	19	18	18	10	20	18	14	7	20	14	13	19	11	14	14	14	15	15	18	
Strongly disapprove	10	7	14	10	8	9	10	9	7	9	11	9	5	8	8	9	9	11	3	0	
<u>DK/NA</u>	21	19	11	16	29	12	18	31	27	18	22	28	25	24	18	23	22	21	12	22	
DK/NA	21	19	11	16	29	12	18	31	27	18	22	28	25	24	18	23	22	21	12	22	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>TOTAL APPROVE</u>	54	64	54	58	45	58	53	55	60	51	55	55	58	62	59	46	63	47	38		
Strongly approve	15	18	12	19	10	15	16	14	14	14	18	13	23	16	12	9	20	10	5		
Somewhat approve	39	46	42	38	35	44	37	41	47	37	37	41	35	46	47	37	43	36	33		
<u>TOTAL DISAPPROVE</u>	25	21	20	22	30	21	25	23	20	29	20	20	17	19	28	34	16	35	34		
Somewhat disapprove	15	13	14	15	15	14	15	14	14	19	10	9	7	13	17	24	8	22	22		
Strongly disapprove	10	8	6	8	14	7	10	9	5	11	10	11	9	6	11	9	8	13	13		
<u>DK/NA</u>	21	15	26	20	26	21	22	22	20	19	26	26	26	19	13	20	21	19	27		
DK/NA	21	15	26	20	26	21	22	22	20	19	26	26	26	19	13	20	21	19	27		

Table 11: Q3d. Would you say you generally approve or disapprove of the job that the Milpitas City Council is doing?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL APPROVE</u>	54	53	56	50	47	57	55	61	65	51	58	63	50	58	53	58
Strongly approve	15	14	15	22	6	16	14	23	12	14	16	18	13	15	15	16
Somewhat approve	39	39	41	29	42	41	42	39	53	37	43	44	37	42	39	43
<u>TOTAL DISAPPROVE</u>	25	27	23	22	22	25	29	24	26	23	27	24	24	30	20	25
Somewhat disapprove	15	17	13	14	13	18	18	12	8	15	15	10	15	18	13	12
Strongly disapprove	10	10	10	8	9	8	10	12	18	8	12	14	9	12	7	13
<u>DK/NA</u>	21	20	22	28	31	17	16	15	9	26	15	13	26	12	26	17
DK/NA	21	20	22	28	31	17	16	15	9	26	15	13	26	12	26	17

Table 12: Q3e. Would you say you generally approve or disapprove of the job that the Milpitas Fire Department is doing?

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL APPROVE</u>	86	85	88	86	86	89	83	81	91	78	88	79	87	87	83	86	86	87	91	92	86	92
Strongly approve	54	56	49	53	54	58	54	42	68	56	54	53	58	58	49	50	58	52	72	66	61	48
Somewhat approve	33	29	39	33	32	31	29	39	23	21	34	26	29	29	33	36	28	35	19	26	25	44
<u>TOTAL DISAPPROVE</u>	2	3	3	3	2	1	7	1	2	11	2	7	2	3	7	1	5	1	1	0	4	4
Somewhat disapprove	2	1	2	2	2	1	6	1	0	7	1	5	1	3	3	1	3	1	0	0	3	4
Strongly disapprove	1	1	1	1	0	1	1	0	2	4	1	1	1	1	5	0	2	0	1	0	1	0
<u>DK/NA</u>	11	12	9	11	12	9	10	18	8	11	11	15	11	9	10	14	9	12	8	8	10	4
DK/NA	11	12	9	11	12	9	10	18	8	11	11	15	11	9	10	14	9	12	8	8	10	4
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>TOTAL APPROVE</u>	86	95	78	89	82	84	87	89	76	88	71	81	87	88	87	94	86	88	86	86		
Strongly approve	54	75	46	57	47	60	50	69	39	64	45	52	52	57	52	57	51	60	58	50		
Somewhat approve	33	20	32	32	34	24	37	20	37	24	26	29	35	31	35	38	35	28	29	37		
<u>TOTAL DISAPPROVE</u>	2	1	6	2	7	5	1	3	8	3	9	3	3	2	1	1	2	4	1	3		
Somewhat disapprove	2	0	1	1	6	3	1	2	8	3	3	2	2	2	1	1	2	2	1	3		
Strongly disapprove	1	0	5	1	1	2	0	1	0	1	6	2	1	0	0	0	0	2	0	1		
<u>DK/NA</u>	11	4	16	9	11	11	12	8	16	9	20	16	10	10	12	5	12	8	13	10		
DK/NA	11	4	16	9	11	11	12	8	16	9	20	16	10	10	12	5	12	8	13	10		

Table 12: Q3e. Would you say you generally approve or disapprove of the job that the Milpitas Fire Department is doing?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21		
<u>TOTAL APPROVE</u>	86	87	92	89	82	90	88	78	86	90	92	72	93	82	87	84	86	86	95	86		
Strongly approve	54	60	54	57	48	56	59	54	42	68	55	36	55	62	46	50	52	54	49	36		
Somewhat approve	33	26	38	32	34	35	29	25	44	23	37	36	38	20	41	34	34	32	47	50		
<u>TOTAL DISAPPROVE</u>	2	3	3	3	1	2	3	2	1	3	2	2	3	1	1	2	2	3	0	0		
Somewhat disapprove	2	1	2	2	1	2	1	2	1	3	2	2	0	0	1	1	1	2	0	0		
Strongly disapprove	1	1	0	1	0	0	2	0	0	1	0	0	3	1	0	1	1	1	0	0		
<u>DK/NA</u>	11	10	6	8	17	7	8	20	13	6	7	26	4	17	12	14	12	12	5	14		
DK/NA	11	10	6	8	17	7	8	20	13	6	7	26	4	17	12	14	12	12	5	14		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81			
<u>TOTAL APPROVE</u>	86	89	89	89	73	89	83	90	89	81	85	85	86	90	94	83	86	88	78			
Strongly approve	54	55	63	49	47	60	48	65	54	46	51	62	57	45	55	56	53	56	47			
Somewhat approve	33	35	26	40	26	30	35	26	35	35	35	23	29	45	39	27	33	32	31			
<u>TOTAL DISAPPROVE</u>	2	2	2	3	2	2	2	0	4	4	0	0	3	1	2	4	3	2	3			
Somewhat disapprove	2	0	2	2	2	1	2	0	2	3	0	0	3	1	2	2	2	1	3			
Strongly disapprove	1	2	0	0	0	1	0	0	2	1	0	0	0	0	0	2	1	1	0			
<u>DK/NA</u>	11	9	9	8	25	9	14	9	8	15	14	15	12	8	4	13	11	10	19			
DK/NA	11	9	9	8	25	9	14	9	8	15	14	15	12	8	4	13	11	10	19			

Table 12: Q3e. Would you say you generally approve or disapprove of the job that the Milpitas Fire Department is doing?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL APPROVE</u>	86	85	87	86	84	86	84	89	97	85	88	92	84	88	87	87
Strongly approve	54	55	52	58	47	51	52	59	62	52	55	60	52	59	51	52
Somewhat approve	33	30	36	27	37	35	33	30	34	33	32	32	32	29	36	36
<u>TOTAL DISAPPROVE</u>	2	3	2	5	1	1	4	0	0	2	2	0	2	3	3	2
Somewhat disapprove	2	2	1	3	1	1	2	0	0	2	2	0	2	2	2	1
Strongly disapprove	1	0	1	2	0	0	1	0	0	1	1	0	0	1	1	0
<u>DK/NA</u>	11	12	10	9	15	13	12	10	3	12	10	8	14	10	10	11
DK/NA	11	12	10	9	15	13	12	10	3	12	10	8	14	10	10	11

Table 13: Q4a. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Homelessness

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>EXT/VERY SERIOUS PRB</u>	60	54	59	56	64	57	76	57	50	75	57	76	63	63	65	57	62	59	59	79	60	81
Extremely serious problem	29	26	20	24	33	24	52	23	21	52	25	45	44	36	26	23	31	27	30	57	32	31
Very serious problem	32	28	39	32	31	33	24	34	29	24	32	31	19	27	39	34	31	32	29	22	28	49
<u>SWT/NOT TOO SERIOUS PRB</u>	38	45	40	43	33	42	24	39	48	25	41	22	36	36	35	40	35	39	39	21	38	18
Somewhat serious problem	26	33	27	31	21	30	15	26	33	15	28	17	22	24	26	28	24	27	24	21	24	16
Not too serious problem	12	12	13	12	11	12	9	13	15	9	13	5	14	12	9	12	12	12	15	0	14	2
<u>DK/NA</u>	2	1	1	1	3	1	1	4	2	0	2	2	1	1	0	3	3	1	2	0	3	1
DK/NA	2	1	1	1	3	1	1	4	2	0	2	2	1	1	0	3	3	1	2	0	3	1
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>EXT/VERY SERIOUS PRB</u>	60	63	73	57	78	60	60	61	71	62	54	57	58	67	63	59	61	63	59	61		
Extremely serious problem	29	33	30	25	46	34	25	35	39	34	35	24	28	36	24	36	29	30	31	26		
Very serious problem	32	30	43	32	32	26	35	27	32	28	19	33	30	31	39	24	32	33	28	35		
<u>SWT/NOT TOO SERIOUS PRB</u>	38	36	27	41	22	37	39	38	29	36	41	41	42	32	35	36	37	36	40	36		
Somewhat serious problem	26	24	9	28	17	27	26	24	20	26	31	27	33	18	24	24	26	24	27	25		
Not too serious problem	12	12	18	13	5	10	13	14	10	10	10	14	9	14	11	12	11	12	13	11		
<u>DK/NA</u>	2	1	0	2	0	2	1	1	0	1	5	3	1	1	2	5	2	1	0	3		
DK/NA	2	1	0	2	0	2	1	1	0	1	5	3	1	1	2	5	2	1	0	3		

Table 13: Q4a. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Homelessness

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>EXT/VERY SERIOUS PRB</u>	60	66	66	66	54	57	74	51	57	67	66	49	61	56	57	56	58	60	66	60	
Extremely serious problem	29	35	30	33	22	26	40	21	23	35	40	15	26	19	24	22	27	28	43	33	
Very serious problem	32	31	35	33	32	31	34	30	34	32	26	34	34	37	33	34	31	32	23	27	
<u>SWT/NOT TOO SERIOUS PRB</u>	38	32	33	33	45	43	24	48	42	31	34	47	39	41	43	42	40	38	33	40	
Somewhat serious problem	26	22	21	21	32	24	19	32	30	25	24	30	29	22	29	27	27	26	33	19	
Not too serious problem	12	10	12	11	14	18	5	16	12	6	9	17	10	19	14	15	14	12	0	21	
<u>DK/NA</u>	2	2	1	2	1	1	2	1	1	2	0	4	0	3	0	2	2	2	2	0	
DK/NA	2	2	1	2	1	1	2	1	1	2	0	4	0	3	0	2	2	2	2	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>EXT/VERY SERIOUS PRB</u>	60	66	61	54	60	63	56	52	73	55	58	62	65	54	56	63	56	64	65		
Extremely serious problem	29	25	32	27	27	29	27	22	35	25	28	29	31	23	34	28	24	33	35		
Very serious problem	32	41	29	28	33	34	30	30	38	30	30	33	34	31	22	35	32	31	30		
<u>SWT/NOT TOO SERIOUS PRB</u>	38	34	36	45	38	35	42	45	26	44	40	34	35	44	44	37	43	33	32		
Somewhat serious problem	26	28	25	28	23	26	26	28	24	28	24	20	25	30	24	27	31	22	20		
Not too serious problem	12	6	11	16	14	9	16	17	2	16	16	14	10	14	19	10	12	11	11		
<u>DK/NA</u>	2	0	3	1	2	2	2	3	1	1	2	4	0	2	0	0	1	3	3		
DK/NA	2	0	3	1	2	2	2	3	1	1	2	4	0	2	0	0	1	3	3		

Table 13: Q4a. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Homelessness

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>EXT/VERY SERIOUS PRB</u>	60	54	67	57	63	60	64	57	60	60	61	58	58	48	63	73
Extremely serious problem	29	23	34	27	25	30	32	27	26	27	30	27	24	23	32	36
Very serious problem	32	30	33	30	37	30	31	30	34	32	31	32	34	25	31	37
<u>SWT/NOT TOO SERIOUS PRB</u>	38	45	31	43	36	37	35	43	35	39	37	39	40	50	35	26
Somewhat serious problem	26	28	23	32	22	27	28	25	20	27	26	23	25	32	26	20
Not too serious problem	12	17	8	11	15	10	7	18	15	12	11	17	15	17	10	6
<u>DK/NA</u>	2	2	1	1	1	3	1	1	5	2	2	3	2	2	1	1
DK/NA	2	2	1	1	1	3	1	1	5	2	2	3	2	2	1	1

Table 14: Q4b. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: The cost of housing

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>EXT/VERY SERIOUS PRB</u>	69	71	72	72	66	70	67	68	71	67	68	75	77	76	70	62	70	69	67	72	68	80
Extremely serious problem	40	34	43	38	42	36	52	39	37	54	37	55	54	48	26	36	41	40	39	50	38	60
Very serious problem	29	37	30	34	24	34	15	28	33	13	31	19	24	28	45	27	29	29	28	22	30	20
<u>SWT/NOT TOO SERIOUS PRB</u>	29	27	25	26	31	29	28	28	28	31	30	23	18	21	30	35	28	29	30	28	30	19
Somewhat serious problem	22	22	20	21	22	23	19	20	22	24	23	17	13	15	19	28	20	23	20	22	21	16
Not too serious problem	7	5	5	5	9	6	9	8	6	7	7	6	5	6	10	7	8	7	10	6	9	3
<u>DK/NA</u>	2	2	3	2	2	1	5	4	1	3	2	3	4	3	0	2	2	2	2	0	3	1
DK/NA	2	2	3	2	2	1	5	4	1	3	2	3	4	3	0	2	2	2	2	0	3	1
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>EXT/VERY SERIOUS PRB</u>	69	70	68	69	70	69	69	64	56	72	60	72	64	73	78	52	63	84	68	69		
Extremely serious problem	40	37	44	38	48	43	38	43	48	44	41	38	36	47	48	31	34	54	40	39		
Very serious problem	29	33	25	31	23	26	31	21	9	28	19	35	28	27	30	21	29	30	28	30		
<u>SWT/NOT TOO SERIOUS PRB</u>	29	29	28	29	29	28	29	31	44	26	35	27	33	25	20	43	34	16	30	28		
Somewhat serious problem	22	19	11	22	18	17	24	20	30	15	24	19	25	19	16	35	26	13	23	21		
Not too serious problem	7	10	17	6	11	11	6	11	13	11	11	8	8	6	4	8	8	3	7	7		
<u>DK/NA</u>	2	1	4	2	1	3	2	5	0	3	5	1	3	2	2	5	3	0	2	2		
DK/NA	2	1	4	2	1	3	2	5	0	3	5	1	3	2	2	5	3	0	2	2		

Table 14: Q4b. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: The cost of housing

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY										LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21		
<u>EXT/VERY SERIOUS PRB</u>	69	69	68	69	70	58	78	69	70	64	77	54	82	63	68	65	69	69	82	63		
Extremely serious problem	40	37	39	38	41	28	46	38	43	36	42	19	47	36	47	36	39	39	45	49		
Very serious problem	29	32	29	31	29	30	31	31	28	28	34	36	35	28	21	29	31	29	36	14		
<u>SWT/NOT TOO SERIOUS PRB</u>	29	30	30	30	27	41	21	28	26	30	21	44	18	34	31	34	29	29	17	37		
Somewhat serious problem	22	18	23	20	22	26	16	24	21	23	17	28	10	27	26	25	22	22	17	21		
Not too serious problem	7	11	8	10	5	15	5	4	5	7	4	16	8	7	5	9	8	7	0	17		
<u>DK/NA</u>	2	1	2	1	3	1	1	3	4	6	2	1	0	2	1	1	1	2	2	0		
DK/NA	2	1	2	1	3	1	1	3	4	6	2	1	0	2	1	1	1	2	2	0		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81			
<u>EXT/VERY SERIOUS PRB</u>	69	77	73	70	55	75	64	69	80	57	72	69	71	70	70	63	72	71	51			
Extremely serious problem	40	41	43	40	33	42	37	32	48	33	41	43	35	43	43	31	38	46	30			
Very serious problem	29	37	30	30	22	33	27	36	31	24	30	26	36	27	27	32	34	25	21			
<u>SWT/NOT TOO SERIOUS PRB</u>	29	21	25	28	44	23	34	30	17	40	27	31	25	29	29	34	26	26	48			
Somewhat serious problem	22	15	20	21	30	18	24	23	14	29	20	22	21	22	23	25	21	19	33			
Not too serious problem	7	6	4	6	14	5	9	7	3	11	8	9	4	7	6	9	5	7	15			
<u>DK/NA</u>	2	2	2	3	1	2	2	1	3	3	1	0	3	1	2	3	2	3	1			
DK/NA	2	2	2	3	1	2	2	1	3	3	1	0	3	1	2	3	2	3	1			

Table 14: Q4b. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: The cost of housing

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>EXT/VERY SERIOUS PRB</u>	69	63	75	76	71	71	66	71	48	73	64	62	68	57	78	71
Extremely serious problem	40	33	45	39	43	41	39	45	22	41	38	36	32	34	49	41
Very serious problem	29	30	30	37	27	30	27	26	26	32	27	26	35	23	29	30
<u>SWT/NOT TOO SERIOUS PRB</u>	29	35	23	20	29	29	30	27	48	26	32	35	30	41	21	25
Somewhat serious problem	22	26	18	18	25	12	26	16	40	19	26	26	23	29	14	23
Not too serious problem	7	9	5	2	4	17	5	11	8	7	7	10	7	11	7	3
<u>DK/NA</u>	2	2	2	3	0	0	4	2	4	1	3	3	2	2	1	4
DK/NA	2	2	2	3	0	0	4	2	4	1	3	3	2	2	1	4

Table 15: Q4c. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Crime

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>EXT/VERY SERIOUS PRB</u>	45	43	39	42	49	44	63	35	38	66	42	61	52	44	56	44	47	45	47	44	48	37
Extremely serious problem	18	13	15	14	21	15	30	15	12	28	15	31	18	17	32	15	16	18	17	33	16	20
Very serious problem	28	31	24	28	27	29	32	21	26	38	27	30	34	26	24	29	31	26	30	11	33	17
<u>SWT/NOT TOO SERIOUS PRB</u>	51	55	54	55	48	54	37	55	57	34	54	36	48	54	42	51	49	52	53	46	50	48
Somewhat serious problem	32	29	31	30	34	31	25	40	29	24	33	27	34	34	22	33	27	34	32	0	28	27
Not too serious problem	19	26	24	25	14	23	12	15	29	10	21	10	14	21	19	18	21	18	21	46	22	21
<u>DK/NA</u>	4	1	7	4	4	2	1	10	5	0	4	2	0	2	3	5	4	3	0	10	2	15
DK/NA	4	1	7	4	4	2	1	10	5	0	4	2	0	2	3	5	4	3	0	10	2	15
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>EXT/VERY SERIOUS PRB</u>	45	44	56	42	62	47	44	34	73	45	53	45	49	43	45	42	47	43	43	48		
Extremely serious problem	18	14	27	15	27	22	15	16	55	20	30	18	17	19	17	15	17	16	17	18		
Very serious problem	28	31	29	27	36	24	29	18	18	24	23	27	32	23	28	26	29	27	26	29		
<u>SWT/NOT TOO SERIOUS PRB</u>	51	52	31	55	33	50	52	64	27	52	43	51	46	56	53	54	50	56	54	48		
Somewhat serious problem	32	21	20	33	24	32	32	39	15	33	27	34	24	34	37	35	33	32	34	30		
Not too serious problem	19	31	12	22	9	19	20	25	12	19	16	17	22	22	16	19	17	24	20	18		
<u>DK/NA</u>	4	3	13	3	4	3	3	2	0	3	4	4	5	2	2	4	3	1	3	4		
DK/NA	4	3	13	3	4	3	3	2	0	3	4	4	5	2	2	4	3	1	3	4		

Table 15: Q4c. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Crime

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>EXT/VERY SERIOUS PRB</u>	45	51	48	49	38	46	52	34	42	41	43	53	47	49	42	47	45	45	28	60	
Extremely serious problem	18	20	18	19	14	18	20	15	13	13	13	22	21	16	16	19	18	17	10	30	
Very serious problem	28	31	30	30	23	28	32	18	29	28	31	31	26	33	26	28	28	28	18	29	
<u>SWT/NOT TOO SERIOUS PRB</u>	51	47	49	48	58	50	47	62	55	57	57	43	52	47	55	49	52	51	72	38	
Somewhat serious problem	32	27	35	31	36	30	32	37	35	40	32	25	30	32	39	30	31	32	39	25	
Not too serious problem	19	20	14	17	23	20	14	26	20	17	25	18	22	15	16	19	21	19	32	12	
<u>DK/NA</u>	4	2	3	3	4	4	1	4	3	2	0	5	2	4	3	3	3	4	0	3	
DK/NA	4	2	3	3	4	4	1	4	3	2	0	5	2	4	3	3	3	4	0	3	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>EXT/VERY SERIOUS PRB</u>	45	39	40	44	56	40	48	37	43	44	54	41	49	45	36	46	42	47	56		
Extremely serious problem	18	8	18	15	25	14	19	14	13	18	21	19	18	12	21	19	14	19	29		
Very serious problem	28	32	22	28	30	26	29	22	30	26	33	22	32	33	16	26	28	27	27		
<u>SWT/NOT TOO SERIOUS PRB</u>	51	54	57	54	42	56	49	57	55	53	45	50	48	50	64	52	55	49	42		
Somewhat serious problem	32	42	30	31	27	35	30	34	36	31	29	31	28	31	37	32	30	36	27		
Not too serious problem	19	12	26	23	15	20	20	23	18	22	16	19	20	18	27	20	25	13	16		
<u>DK/NA</u>	4	7	3	2	2	5	2	6	3	3	1	9	3	5	0	3	4	4	2		
DK/NA	4	7	3	2	2	5	2	6	3	3	1	9	3	5	0	3	4	4	2		

Table 15: Q4c. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Crime

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>EXT/VERY SERIOUS PRB</u>	45	40	49	38	45	50	51	34	46	44	46	39	40	41	48	50
Extremely serious problem	18	16	17	14	13	24	21	14	14	17	18	14	16	16	15	19
Very serious problem	28	24	32	24	32	25	30	21	32	27	28	25	24	25	32	30
<u>SWT/NOT TOO SERIOUS PRB</u>	51	55	49	59	50	49	48	57	50	53	50	54	57	52	49	49
Somewhat serious problem	32	32	32	31	29	31	35	41	29	30	35	36	31	33	29	38
Not too serious problem	19	23	17	27	21	18	13	16	21	23	15	18	26	19	20	11
<u>DK/NA</u>	4	5	2	3	4	2	2	8	4	3	4	7	3	7	3	1
DK/NA	4	5	2	3	4	2	2	8	4	3	4	7	3	7	3	1

Table 16: Q4d. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Illegal dumping

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>EXT/VERY SERIOUS PRB</u>	44	42	33	39	49	41	54	41	42	51	42	51	52	49	41	40	46	43	42	45	44	48
Extremely serious problem	22	19	11	16	28	20	32	18	21	44	20	30	30	28	16	18	25	21	27	27	26	16
Very serious problem	22	23	22	23	20	21	22	23	22	7	22	20	22	21	25	22	21	22	15	18	18	32
<u>SWT/NOT TOO SERIOUS PRB</u>	50	56	57	56	43	52	44	48	52	49	50	47	44	47	55	51	50	50	54	55	51	52
Somewhat serious problem	35	37	34	36	34	37	32	33	34	33	34	38	29	31	34	38	38	34	44	31	38	42
Not too serious problem	15	19	23	20	9	15	12	16	18	16	16	9	16	16	21	12	12	16	10	24	13	10
<u>DK/NA</u>	7	2	9	5	8	6	2	11	6	0	7	3	4	4	4	10	4	8	4	0	5	0
DK/NA	7	2	9	5	8	6	2	11	6	0	7	3	4	4	4	10	4	8	4	0	5	0
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>EXT/VERY SERIOUS PRB</u>	44	49	38	43	50	44	43	37	56	40	61	45	43	46	44	36	45	46	45	43		
Extremely serious problem	22	22	26	21	32	28	19	21	47	25	38	19	23	26	23	17	23	21	24	20		
Very serious problem	22	26	12	22	18	16	24	16	9	15	23	25	20	20	21	20	22	24	20	23		
<u>SWT/NOT TOO SERIOUS PRB</u>	50	47	59	51	49	53	49	61	44	57	37	51	51	46	49	51	48	51	48	52		
Somewhat serious problem	35	36	50	35	41	37	34	42	29	40	26	32	40	35	29	41	35	34	32	38		
Not too serious problem	15	10	8	16	8	16	15	19	15	17	11	19	12	11	20	10	13	17	16	14		
<u>DK/NA</u>	7	5	3	6	1	3	8	2	0	4	2	5	6	8	7	13	8	3	8	6		
DK/NA	7	5	3	6	1	3	8	2	0	4	2	5	6	8	7	13	8	3	8	6		

Table 16: Q4d. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Illegal dumping

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>EXT/VERY SERIOUS PRB</u>	44	53	48	51	35	48	54	30	40	50	42	30	50	51	35	40	42	44	36	43	
Extremely serious problem	22	32	20	27	15	22	31	11	19	20	20	18	23	24	20	21	22	22	12	30	
Very serious problem	22	21	28	24	20	26	23	19	21	29	22	12	27	28	15	19	20	22	23	13	
<u>SWT/NOT TOO SERIOUS PRB</u>	50	42	42	42	59	44	40	65	52	45	57	60	47	40	56	51	51	49	64	57	
Somewhat serious problem	35	26	30	28	44	24	31	43	43	29	40	43	30	32	42	37	36	35	38	35	
Not too serious problem	15	16	12	14	16	19	9	21	10	16	17	17	17	8	14	14	15	14	26	22	
<u>DK/NA</u>	7	5	10	7	6	8	6	5	8	6	1	11	3	8	9	9	7	7	0	0	
DK/NA	7	5	10	7	6	8	6	5	8	6	1	11	3	8	9	9	7	7	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>EXT/VERY SERIOUS PRB</u>	44	40	50	41	43	46	42	43	49	37	48	37	50	43	33	44	39	49	48		
Extremely serious problem	22	16	24	25	19	21	23	20	22	15	31	12	27	19	14	25	16	28	28		
Very serious problem	22	24	26	16	24	25	19	23	27	22	16	25	23	25	18	19	23	21	20		
<u>SWT/NOT TOO SERIOUS PRB</u>	50	53	46	51	51	49	51	50	47	56	46	58	46	53	53	49	56	42	48		
Somewhat serious problem	35	41	32	34	33	36	34	32	38	33	35	44	36	37	32	31	36	32	41		
Not too serious problem	15	12	14	17	18	13	17	18	9	23	11	13	10	16	21	18	20	10	7		
<u>DK/NA</u>	7	7	4	8	6	5	7	7	4	7	7	5	4	4	15	7	5	9	4		
DK/NA	7	7	4	8	6	5	7	7	4	7	7	5	4	4	15	7	5	9	4		

Table 16: Q4d. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Illegal dumping

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>EXT/VERY SERIOUS PRB</u>	44	40	48	39	42	49	52	39	25	43	44	33	38	42	49	46
Extremely serious problem	22	17	26	19	26	20	25	16	19	22	22	17	17	17	27	26
Very serious problem	22	22	21	20	16	29	27	23	6	21	22	16	21	25	22	20
<u>SWT/NOT TOO SERIOUS PRB</u>	50	53	46	52	54	48	43	52	55	52	47	53	57	49	45	47
Somewhat serious problem	35	33	37	34	41	26	33	39	41	34	36	40	35	30	32	41
Not too serious problem	15	21	9	18	13	22	10	13	14	17	11	13	22	19	13	5
<u>DK/NA</u>	7	7	7	9	3	3	5	9	20	5	9	14	5	10	6	8
DK/NA	7	7	7	9	3	3	5	9	20	5	9	14	5	10	6	8

Table 17: Q4e. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Blight and abandoned buildings

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>EXT/VERY SERIOUS PRB</u>	28	27	33	30	26	30	29	21	26	25	27	30	26	27	30	28	29	27	25	10	29	36
Extremely serious problem	10	7	12	9	10	10	13	7	9	13	9	13	9	7	9	12	10	9	10	0	12	0
Very serious problem	18	20	21	20	16	21	15	14	16	12	18	17	17	19	21	17	19	18	15	10	16	36
<u>SWT/NOT TOO SERIOUS PRB</u>	61	64	62	63	59	63	57	59	64	58	62	55	64	62	62	59	60	61	66	82	59	61
Somewhat serious problem	28	26	22	25	31	27	29	27	21	24	28	27	34	29	33	26	25	29	24	12	25	16
Not too serious problem	33	37	41	39	28	35	28	31	42	33	34	28	31	34	29	33	35	32	41	70	34	45
<u>DK/NA</u>	11	9	5	7	15	7	14	20	10	18	11	16	10	11	8	12	11	12	9	8	12	4
DK/NA	11	9	5	7	15	7	14	20	10	18	11	16	10	11	8	12	11	12	9	8	12	4
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>EXT/VERY SERIOUS PRB</u>	28	26	42	28	32	29	27	23	39	29	29	27	30	27	23	31	27	33	26	30		
Extremely serious problem	10	13	14	10	11	11	9	7	39	8	22	8	17	8	6	5	10	9	9	10		
Very serious problem	18	13	28	18	21	18	18	17	0	21	7	20	13	19	17	25	17	24	17	19		
<u>SWT/NOT TOO SERIOUS PRB</u>	61	65	54	61	62	62	60	71	44	64	58	64	56	63	61	58	60	58	63	58		
Somewhat serious problem	28	20	33	27	33	23	31	25	18	22	26	27	31	19	28	38	28	31	30	26		
Not too serious problem	33	45	21	34	29	40	30	46	26	42	32	37	25	44	34	20	32	27	33	33		
<u>DK/NA</u>	11	9	4	11	6	9	13	6	17	8	14	9	14	10	16	11	12	9	11	12		
DK/NA	11	9	4	11	6	9	13	6	17	8	14	9	14	10	16	11	12	9	11	12		

Table 17: Q4e. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Blight and abandoned buildings

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21		
<u>EXT/VERY SERIOUS PRB</u>	28	28	31	29	24	26	32	22	28	24	28	27	32	33	20	28	28	28	17	38		
Extremely serious problem	10	12	10	11	6	12	10	7	6	6	13	9	9	16	2	9	10	10	11	0		
Very serious problem	18	16	21	18	18	15	22	15	21	19	15	18	23	17	18	19	18	18	6	38		
<u>SWT/NOT TOO SERIOUS PRB</u>	61	59	58	58	66	63	56	69	62	69	71	55	54	55	61	57	60	61	81	53		
Somewhat serious problem	28	29	25	27	29	24	30	25	35	32	34	24	30	28	30	28	27	28	29	27		
Not too serious problem	33	30	33	32	37	39	26	44	27	37	37	31	24	27	31	29	32	33	52	26		
<u>DK/NA</u>	11	13	11	12	9	11	12	9	10	7	1	18	15	12	20	15	12	12	2	9		
DK/NA	11	13	11	12	9	11	12	9	10	7	1	18	15	12	20	15	12	12	2	9		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81			
<u>EXT/VERY SERIOUS PRB</u>	28	34	28	24	25	31	24	29	32	19	30	30	42	27	18	21	30	24	33			
Extremely serious problem	10	13	9	8	5	11	7	11	11	7	6	7	15	9	6	6	9	7	19			
Very serious problem	18	21	19	16	20	20	17	18	21	11	24	23	27	18	11	14	20	16	14			
<u>SWT/NOT TOO SERIOUS PRB</u>	61	57	60	64	64	59	64	61	56	69	58	58	49	65	72	69	63	61	51			
Somewhat serious problem	28	28	24	32	25	25	29	21	29	26	32	18	21	35	27	33	25	35	19			
Not too serious problem	33	30	36	32	40	33	35	39	27	43	27	40	27	30	44	36	39	26	32			
<u>DK/NA</u>	11	9	12	12	11	11	12	10	12	12	11	11	10	8	11	10	7	15	16			
DK/NA	11	9	12	12	11	11	12	10	12	12	11	11	10	8	11	10	7	15	16			

Table 17: Q4e. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Blight and abandoned buildings

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>EXT/VERY SERIOUS PRB</u>	28	24	31	25	33	27	29	30	21	28	28	26	25	22	31	33
Extremely serious problem	10	9	9	12	10	10	11	5	0	11	8	3	12	5	8	10
Very serious problem	18	15	22	12	22	17	18	25	21	17	20	23	13	17	23	23
<u>SWT/NOT TOO SERIOUS PRB</u>	61	65	57	68	64	58	59	50	65	64	58	56	67	63	61	53
Somewhat serious problem	28	24	32	28	25	31	30	22	32	28	28	26	25	24	32	31
Not too serious problem	33	41	26	39	39	27	29	28	33	36	30	30	42	39	29	22
<u>DK/NA</u>	11	12	11	8	4	15	12	20	15	8	14	18	8	15	8	14
DK/NA	11	12	11	8	4	15	12	20	15	8	14	18	8	15	8	14

Table 18: Q4f. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Too much growth and development

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>EXT/VERY SERIOUS PRB</u>	36	31	36	33	39	31	62	30	27	59	34	49	84	61	7	21	38	36	37	32	40	27
Extremely serious problem	18	15	14	14	22	13	44	13	14	41	15	34	64	35	6	7	23	16	26	32	24	15
Very serious problem	18	17	22	19	17	18	18	17	13	18	19	15	20	26	1	14	15	19	11	0	16	12
<u>SWT/NOT TOO SERIOUS PRB</u>	59	64	58	61	56	65	36	60	66	41	61	49	15	36	87	73	54	61	57	68	54	62
Somewhat serious problem	28	31	30	31	26	29	19	34	29	25	30	20	12	25	18	33	30	28	36	39	32	20
Not too serious problem	31	33	28	31	30	36	17	26	37	15	31	29	3	11	69	39	25	33	21	28	22	42
<u>DK/NA</u>	5	5	6	6	4	4	2	10	6	0	5	3	1	3	6	6	8	3	6	0	6	11
DK/NA	5	5	6	6	4	4	2	10	6	0	5	3	1	3	6	6	8	3	6	0	6	11
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>EXT/VERY SERIOUS PRB</u>	36	37	37	34	47	44	33	36	32	46	37	29	37	38	35	55	37	34	37	35		
Extremely serious problem	18	18	19	17	32	25	16	17	26	23	31	14	18	17	24	30	18	17	21	16		
Very serious problem	18	19	17	17	14	19	18	19	6	23	6	15	19	21	12	25	19	17	17	19		
<u>SWT/NOT TOO SERIOUS PRB</u>	59	60	63	61	52	53	61	64	68	53	54	64	57	59	65	41	59	58	59	58		
Somewhat serious problem	28	33	33	30	25	23	31	30	19	24	19	24	28	29	38	29	32	23	28	29		
Not too serious problem	31	27	31	30	27	31	30	34	49	30	35	40	29	29	27	12	28	35	32	30		
<u>DK/NA</u>	5	4	0	5	1	3	6	0	0	1	9	6	6	4	0	5	4	8	3	6		
DK/NA	5	4	0	5	1	3	6	0	0	1	9	6	6	4	0	5	4	8	3	6		

Table 18: Q4f. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Too much growth and development

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21		
<u>EXT/VERY SERIOUS PRB</u>	36	39	45	42	28	36	47	29	28	45	37	28	47	28	26	33	34	37	26	27		
Extremely serious problem	18	17	21	19	16	18	19	14	18	22	17	13	25	14	14	16	17	19	0	6		
Very serious problem	18	22	24	23	12	18	28	15	10	23	19	15	22	14	12	16	18	18	26	21		
<u>SWT/NOT TOO SERIOUS PRB</u>	59	57	54	55	65	62	49	66	63	51	62	66	43	67	72	62	61	58	74	73		
Somewhat serious problem	28	20	33	26	32	25	28	25	41	27	45	24	22	25	37	27	30	28	44	40		
Not too serious problem	31	37	21	29	32	37	22	40	22	25	18	42	21	42	35	35	32	30	29	33		
<u>DK/NA</u>	5	4	1	3	7	2	3	6	9	3	1	6	10	5	2	5	4	5	0	0		
DK/NA	5	4	1	3	7	2	3	6	9	3	1	6	10	5	2	5	4	5	0	0		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81			
<u>EXT/VERY SERIOUS PRB</u>	36	33	42	34	29	38	32	38	39	28	37	41	45	33	37	29	33	41	36			
Extremely serious problem	18	19	20	16	14	20	15	22	19	12	18	23	17	20	12	15	14	23	22			
Very serious problem	18	14	21	19	14	18	17	16	20	16	19	18	28	14	25	15	19	18	13			
<u>SWT/NOT TOO SERIOUS PRB</u>	59	60	55	60	68	57	63	58	56	69	56	55	48	63	59	67	61	56	58			
Somewhat serious problem	28	40	25	27	25	32	26	26	38	24	29	26	21	40	27	25	31	29	18			
Not too serious problem	31	20	30	32	44	26	37	32	18	45	27	29	27	24	33	41	31	27	40			
<u>DK/NA</u>	5	7	4	6	3	5	5	4	5	4	6	4	7	3	4	4	6	4	6			
DK/NA	5	7	4	6	3	5	5	4	5	4	6	4	7	3	4	4	6	4	6			

Table 18: Q4f. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Too much growth and development

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>EXT/VERY SERIOUS PRB</u>	36	32	39	38	28	35	39	47	35	34	40	42	30	37	38	43
Extremely serious problem	18	17	19	18	12	18	24	21	15	16	21	19	14	20	16	22
Very serious problem	18	16	20	20	16	17	15	26	20	18	19	24	16	16	21	20
<u>SWT/NOT TOO SERIOUS PRB</u>	59	64	55	54	67	63	58	51	60	61	56	54	66	60	56	54
Somewhat serious problem	28	25	33	22	22	31	33	32	43	24	34	36	20	32	30	37
Not too serious problem	31	39	22	31	45	32	24	19	17	37	22	18	46	27	25	17
<u>DK/NA</u>	5	4	6	8	5	2	4	2	5	5	3	3	4	4	7	3
DK/NA	5	4	6	8	5	2	4	2	5	5	3	3	4	4	7	3

Table 19: Q4g. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Traffic congestion

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>EXT/VERY SERIOUS PRB</u>	49	46	55	49	48	47	57	47	49	59	46	62	67	59	42	42	47	50	42	47	47	52
Extremely serious problem	20	19	16	17	23	18	36	13	16	50	17	39	39	30	19	13	21	20	21	27	21	21
Very serious problem	29	27	39	32	25	29	21	34	33	9	30	23	28	29	24	29	26	30	21	19	26	31
<u>SWT/NOT TOO SERIOUS PRB</u>	49	52	44	49	50	52	40	50	49	39	52	35	33	40	55	56	51	49	56	53	52	48
Somewhat serious problem	32	33	31	32	32	34	21	36	28	31	34	19	23	27	28	37	35	30	38	40	34	36
Not too serious problem	18	19	13	17	18	19	19	14	21	8	18	16	10	13	27	19	17	18	17	14	18	12
<u>DK/NA</u>	2	2	1	2	2	1	3	3	2	2	1	3	0	1	3	2	2	1	2	0	2	0
DK/NA	2	2	1	2	2	1	3	3	2	2	1	3	0	1	3	2	2	1	2	0	2	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>EXT/VERY SERIOUS PRB</u>	49	51	56	47	60	46	51	41	64	46	49	45	48	52	54	54	49	49	47	51		
Extremely serious problem	20	17	26	18	32	24	19	17	28	23	29	18	15	27	23	24	20	21	21	20		
Very serious problem	29	34	29	29	28	22	31	23	36	23	20	27	32	25	31	30	29	28	26	31		
<u>SWT/NOT TOO SERIOUS PRB</u>	49	46	44	51	39	52	48	58	36	53	48	53	51	47	44	45	49	50	52	47		
Somewhat serious problem	32	27	32	34	23	35	30	37	21	35	36	34	31	28	31	33	31	34	32	32		
Not too serious problem	18	18	13	18	16	17	18	20	15	18	12	19	20	18	13	13	18	16	20	15		
<u>DK/NA</u>	2	3	0	1	1	2	1	2	0	1	4	2	1	1	2	1	1	1	1	2		
DK/NA	2	3	0	1	1	2	1	2	0	1	4	2	1	1	2	1	1	1	1	1	2	

Table 19: Q4g. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Traffic congestion

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>EXT/VERY SERIOUS PRB</u>	49	50	53	52	45	50	53	42	48	53	58	43	45	51	39	45	46	48	66	68	
Extremely serious problem	20	21	22	22	17	18	25	16	18	18	21	15	24	17	17	20	20	20	9	35	
Very serious problem	29	30	31	30	29	32	28	26	30	35	37	28	21	33	22	25	27	28	57	33	
<u>SWT/NOT TOO SERIOUS PRB</u>	49	49	44	47	53	49	46	54	52	45	42	56	53	47	59	53	52	50	34	32	
Somewhat serious problem	32	30	31	30	34	27	33	30	38	25	29	32	37	31	40	34	34	32	34	15	
Not too serious problem	18	19	13	16	19	21	12	24	14	20	13	24	16	17	19	19	18	18	0	17	
<u>DK/NA</u>	2	1	3	2	2	2	1	4	0	2	0	1	2	2	2	2	2	2	0	0	
DK/NA	2	1	3	2	2	2	1	4	0	2	0	1	2	2	2	2	2	2	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>EXT/VERY SERIOUS PRB</u>	49	48	48	48	46	48	48	47	48	43	52	54	51	52	53	48	49	48	50		
Extremely serious problem	20	16	19	18	22	18	19	18	19	16	23	17	21	17	22	21	17	21	29		
Very serious problem	29	32	28	30	25	30	28	30	29	27	29	37	29	35	31	26	32	26	21		
<u>SWT/NOT TOO SERIOUS PRB</u>	49	51	49	51	53	50	52	50	51	55	48	45	47	47	43	52	49	51	48		
Somewhat serious problem	32	41	28	30	33	34	31	29	38	29	34	32	25	33	22	32	32	32	30		
Not too serious problem	18	9	21	21	19	16	20	21	13	26	14	13	22	14	22	20	17	18	18		
<u>DK/NA</u>	2	1	3	1	1	2	1	3	2	2	0	0	2	1	4	1	2	2	2		
DK/NA	2	1	3	1	1	2	1	3	2	2	0	0	2	1	4	1	2	2	2		

Table 19: Q4g. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Traffic congestion

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>EXT/VERY SERIOUS PRB</u>	49	46	51	48	54	55	42	57	39	52	45	49	49	41	54	48
Extremely serious problem	20	18	22	16	21	21	18	32	16	20	21	25	17	18	22	23
Very serious problem	29	28	28	32	33	34	24	25	23	33	24	24	33	22	32	25
<u>SWT/NOT TOO SERIOUS PRB</u>	49	52	48	49	46	45	55	42	60	47	53	49	49	57	46	50
Somewhat serious problem	32	29	36	31	31	27	42	20	33	30	35	25	27	31	32	39
Not too serious problem	18	23	13	18	16	18	13	22	27	17	18	24	21	26	14	10
<u>DK/NA</u>	2	2	1	3	0	0	2	2	1	1	2	2	2	2	0	2
DK/NA	2	2	1	3	0	0	2	2	1	1	2	2	2	2	0	2

Table 20: Q4h. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Jobs and the economy

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>EXT/VERY SERIOUS PRB</u>	34	35	46	39	29	35	39	29	30	42	34	36	35	36	33	33	39	32	30	10	37	46
Extremely serious problem	12	16	16	16	8	13	17	6	11	33	11	19	15	14	12	11	15	11	12	0	14	22
Very serious problem	22	19	30	23	21	22	22	23	19	9	23	17	20	22	22	22	24	21	19	10	23	24
<u>SWT/NOT TOO SERIOUS PRB</u>	58	60	46	54	61	59	54	56	62	51	58	56	55	54	63	59	53	60	59	90	54	53
Somewhat serious problem	31	34	26	31	32	31	30	34	26	32	32	29	32	29	25	35	26	34	26	29	27	22
Not too serious problem	26	26	20	24	29	29	24	21	35	19	26	27	22	25	38	25	27	26	33	61	27	31
<u>DK/NA</u>	8	5	8	7	10	6	7	16	8	7	8	7	10	10	4	8	8	8	11	0	9	1
DK/NA	8	5	8	7	10	6	7	16	8	7	8	7	10	10	4	8	8	8	11	0	9	1
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>EXT/VERY SERIOUS PRB</u>	34	37	47	33	40	33	35	25	46	32	36	35	35	32	37	31	30	43	30	38		
Extremely serious problem	12	17	26	11	20	15	11	10	11	17	6	10	16	15	13	3	9	16	9	15		
Very serious problem	22	20	21	22	20	18	24	15	35	15	30	25	19	18	24	28	21	27	21	23		
<u>SWT/NOT TOO SERIOUS PRB</u>	58	56	50	59	58	57	58	62	48	57	57	58	58	62	46	58	60	52	62	53		
Somewhat serious problem	31	22	26	33	31	28	33	21	31	27	34	30	37	32	25	28	34	24	31	32		
Not too serious problem	26	34	24	26	28	29	25	41	17	30	23	28	21	30	21	31	26	28	31	21		
<u>DK/NA</u>	8	8	4	8	2	10	8	13	6	11	7	7	7	6	17	11	9	5	7	9		
DK/NA	8	8	4	8	2	10	8	13	6	11	7	7	7	6	17	11	9	5	7	9		

Table 20: Q4h. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Jobs and the economy

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21		
<u>EXT/VERY SERIOUS PRB</u>	34	29	40	34	33	31	36	32	34	31	40	28	41	23	36	32	34	33	55	46		
Extremely serious problem	12	12	12	12	13	11	12	13	10	12	5	9	8	16	22	13	11	12	14	24		
Very serious problem	22	17	28	22	21	20	24	18	24	18	36	19	33	8	14	19	22	22	41	22		
<u>SWT/NOT TOO SERIOUS PRB</u>	58	65	49	57	59	64	52	59	58	59	54	61	52	67	57	59	58	58	40	54		
Somewhat serious problem	31	30	26	28	34	28	30	31	38	29	24	25	29	41	43	35	32	32	14	25		
Not too serious problem	26	35	23	29	24	36	22	28	20	30	30	36	23	26	14	24	26	26	27	29		
<u>DK/NA</u>	8	7	12	9	8	4	13	9	7	10	5	11	7	10	8	9	8	9	4	0		
DK/NA	8	7	12	9	8	4	13	9	7	10	5	11	7	10	8	9	8	9	4	0		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81			
<u>EXT/VERY SERIOUS PRB</u>	34	46	31	34	23	37	30	38	36	26	34	38	50	37	39	20	39	31	25			
Extremely serious problem	12	21	11	10	7	15	9	17	13	9	9	17	20	12	12	5	16	8	9			
Very serious problem	22	25	20	24	16	22	21	21	23	18	25	21	30	25	27	14	23	22	16			
<u>SWT/NOT TOO SERIOUS PRB</u>	58	44	60	60	70	53	63	55	52	67	59	52	44	57	53	74	54	59	65			
Somewhat serious problem	31	28	30	34	36	29	35	27	32	33	36	29	21	31	27	39	31	33	31			
Not too serious problem	26	15	31	26	33	24	29	27	20	35	22	23	23	27	26	35	24	27	34			
<u>DK/NA</u>	8	10	9	7	7	10	7	7	12	6	7	9	6	6	8	6	7	10	10			
DK/NA	8	10	9	7	7	10	7	7	12	6	7	9	6	6	8	6	7	10	10			

Table 20: Q4h. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Jobs and the economy

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>EXT/VERY SERIOUS PRB</u>	34	32	35	39	37	31	35	32	20	36	32	27	36	26	35	36
Extremely serious problem	12	13	10	14	16	12	10	11	0	14	9	7	17	6	11	10
Very serious problem	22	19	25	26	21	19	25	21	20	22	23	20	19	20	25	26
<u>SWT/NOT TOO SERIOUS PRB</u>	58	62	55	55	57	64	54	55	65	58	56	59	58	66	59	48
Somewhat serious problem	31	30	34	31	27	33	34	32	33	30	33	33	26	36	36	31
Not too serious problem	26	32	21	24	30	31	21	23	32	28	23	27	32	31	23	17
<u>DK/NA</u>	8	7	10	5	5	6	10	13	15	6	12	13	6	8	6	15
DK/NA	8	7	10	5	5	6	10	13	15	6	12	13	6	8	6	15

Table 21: Q4i. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Drought

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>EXT/VERY SERIOUS PRB</u>	49	48	46	47	51	51	52	42	51	59	49	51	56	54	45	46	52	48	51	59	51	60
Extremely serious problem	20	22	23	23	18	19	26	19	23	41	19	27	28	24	22	17	24	19	22	53	23	31
Very serious problem	29	25	23	24	33	32	26	23	28	18	30	23	28	30	22	29	28	29	29	6	28	29
<u>SWT/NOT TOO SERIOUS PRB</u>	48	51	46	49	47	48	45	50	46	34	48	46	41	41	52	52	41	51	43	24	44	21
Somewhat serious problem	29	33	26	30	28	30	26	29	22	16	30	27	28	25	30	32	27	30	28	13	29	17
Not too serious problem	19	18	20	19	19	18	19	21	25	18	19	19	13	16	22	20	15	20	15	11	15	5
<u>DK/NA</u>	3	2	8	4	2	2	3	8	3	7	3	4	3	5	3	2	7	1	6	17	5	18
DK/NA	3	2	8	4	2	2	3	8	3	7	3	4	3	5	3	2	7	1	6	17	5	18
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>EXT/VERY SERIOUS PRB</u>	49	54	22	49	47	51	48	50	68	51	52	48	45	52	53	49	50	47	49	49		
Extremely serious problem	20	28	10	21	22	23	20	21	16	24	18	17	21	23	22	18	21	20	20	20		
Very serious problem	29	26	12	29	26	29	28	29	52	27	34	31	24	29	31	31	29	27	28	29		
<u>SWT/NOT TOO SERIOUS PRB</u>	48	45	70	48	50	44	50	42	32	45	42	48	52	47	47	43	47	50	47	48		
Somewhat serious problem	29	22	42	30	29	26	30	28	17	28	19	29	30	30	27	31	30	28	28	30		
Not too serious problem	19	23	27	18	21	18	20	14	15	17	23	19	22	17	20	12	17	22	20	18		
<u>DK/NA</u>	3	1	9	3	3	5	2	8	0	4	6	4	4	1	0	8	3	3	4	3		
DK/NA	3	1	9	3	3	5	2	8	0	4	6	4	4	1	0	8	3	3	4	3		

Table 21: Q4i. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Drought

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
<u>EXT/VERY SERIOUS PRB</u>	49	49	53	51	46	48	55	42	51	64	60	45	39	57	36	45	46	49	59	38
Extremely serious problem	20	22	23	22	19	20	25	15	23	31	28	17	17	20	17	17	18	20	38	16
Very serious problem	29	28	30	29	27	28	30	28	28	33	32	28	22	37	19	28	28	29	21	22
<u>SWT/NOT TOO SERIOUS PRB</u>	48	49	41	45	51	50	40	56	45	35	38	50	59	41	63	53	51	48	40	62
Somewhat serious problem	29	25	31	28	32	27	28	33	33	21	28	31	32	24	40	32	31	30	25	22
Not too serious problem	19	24	10	18	19	23	12	23	13	14	10	19	27	16	23	21	20	18	15	40
<u>DK/NA</u>	3	2	6	4	3	2	5	2	4	2	2	5	2	3	1	2	3	3	2	0
DK/NA	3	2	6	4	3	2	5	2	4	2	2	5	2	3	1	2	3	3	2	0

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
<u>EXT/VERY SERIOUS PRB</u>	49	48	46	50	50	47	50	45	49	43	57	49	56	40	53	51	47	50	54
Extremely serious problem	20	23	22	21	16	22	19	17	26	16	22	21	27	16	23	20	23	17	20
Very serious problem	29	25	24	29	34	25	31	28	22	27	36	27	29	24	29	32	24	33	35
<u>SWT/NOT TOO SERIOUS PRB</u>	48	47	51	48	47	49	48	54	44	53	41	44	41	56	47	47	49	48	45
Somewhat serious problem	29	27	30	33	27	29	30	30	29	30	31	29	25	36	31	27	30	30	23
Not too serious problem	19	20	21	15	20	20	17	24	15	23	11	14	16	19	16	20	19	18	21
<u>DK/NA</u>	3	5	3	2	3	4	2	1	7	3	1	7	3	4	0	2	4	2	1
DK/NA	3	5	3	2	3	4	2	1	7	3	1	7	3	4	0	2	4	2	1

Table 21: Q4i. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Drought

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>EXT/VERY SERIOUS PRB</u>	49	44	53	44	51	46	51	53	51	47	51	52	46	42	49	59
Extremely serious problem	20	17	24	24	18	15	21	25	16	19	21	21	16	18	24	22
Very serious problem	29	27	30	20	32	31	30	28	35	28	31	31	30	24	25	37
<u>SWT/NOT TOO SERIOUS PRB</u>	48	54	42	53	47	51	46	46	40	50	45	43	53	55	47	36
Somewhat serious problem	29	30	29	31	28	31	31	29	21	30	29	26	30	30	31	28
Not too serious problem	19	24	13	22	19	20	15	17	19	20	16	18	23	25	16	8
<u>DK/NA</u>	3	2	4	3	3	3	3	1	10	3	4	5	1	3	4	5
DK/NA	3	2	4	3	3	3	3	1	10	3	4	5	1	3	4	5

Table 22: Q4j. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Inflation and rising costs

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>EXT/VERY SERIOUS PRB</u>	70	67	65	66	74	67	81	71	69	73	69	76	81	77	63	66	70	70	71	65	71	70
Extremely serious problem	37	29	41	34	40	33	53	35	30	58	34	50	56	47	28	30	39	37	37	45	38	47
Very serious problem	33	39	24	33	33	33	28	36	39	15	34	26	25	30	35	35	31	34	34	20	33	23
<u>SWT/NOT TOO SERIOUS PRB</u>	28	30	32	31	24	32	17	24	30	24	29	21	17	20	37	32	26	28	27	35	27	18
Somewhat serious problem	22	25	24	25	19	26	13	19	23	20	24	15	15	16	29	26	20	23	23	35	21	17
Not too serious problem	6	5	7	6	5	6	4	5	8	4	6	5	2	4	8	6	6	5	4	0	6	1
<u>DK/NA</u>	2	2	3	3	2	1	2	6	1	3	2	3	2	3	0	2	4	2	3	0	2	12
DK/NA	2	2	3	3	2	1	2	6	1	3	2	3	2	3	0	2	4	2	3	0	2	12
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>EXT/VERY SERIOUS PRB</u>	70	68	83	69	77	68	70	67	77	69	65	69	65	75	71	75	65	84	71	69		
Extremely serious problem	37	35	66	34	52	41	35	40	55	40	46	34	36	44	35	38	31	48	37	37		
Very serious problem	33	33	17	35	25	27	35	27	22	29	20	36	29	31	36	37	34	35	35	31		
<u>SWT/NOT TOO SERIOUS PRB</u>	28	30	13	29	22	31	27	32	23	30	33	27	32	24	29	23	32	15	28	27		
Somewhat serious problem	22	22	10	23	19	23	22	25	19	23	22	20	28	20	22	19	27	11	22	22		
Not too serious problem	6	8	3	6	4	7	5	7	4	7	10	8	4	4	7	4	6	4	6	5		
<u>DK/NA</u>	2	1	4	2	1	1	3	1	0	1	2	4	3	1	1	2	2	1	1	4		
DK/NA	2	1	4	2	1	1	3	1	0	1	2	4	3	1	1	2	2	1	1	4		

Table 22: Q4j. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Inflation and rising costs

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21		
<u>EXT/VERY SERIOUS PRB</u>	70	71	77	74	65	67	81	69	61	67	71	56	78	71	79	71	71	70	82	76		
Extremely serious problem	37	41	33	37	36	31	44	38	32	30	36	23	51	34	40	38	37	37	36	24		
Very serious problem	33	30	44	37	29	37	37	31	29	37	35	33	28	37	40	33	34	32	45	52		
<u>SWT/NOT TOO SERIOUS PRB</u>	28	27	22	25	32	32	19	28	35	31	27	42	20	27	20	27	28	28	17	24		
Somewhat serious problem	22	20	16	18	27	24	13	21	32	26	27	30	15	17	15	20	22	22	17	13		
Not too serious problem	6	7	6	6	5	8	5	8	3	6	0	12	5	10	4	7	6	6	0	11		
<u>DK/NA</u>	2	1	1	1	4	1	1	3	4	2	1	2	2	2	1	2	2	2	2	0		
DK/NA	2	1	1	1	4	1	1	3	4	2	1	2	2	2	1	2	2	2	2	0		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81			
<u>EXT/VERY SERIOUS PRB</u>	70	74	74	68	60	74	65	79	71	58	72	82	78	65	78	61	66	77	62			
Extremely serious problem	37	32	42	37	30	38	34	37	38	32	37	39	42	33	47	30	34	42	35			
Very serious problem	33	42	32	31	30	36	31	42	33	26	36	42	35	32	31	31	33	35	27			
<u>SWT/NOT TOO SERIOUS PRB</u>	28	22	24	30	39	23	33	19	26	39	27	17	22	31	21	38	31	21	35			
Somewhat serious problem	22	19	22	23	26	21	25	17	23	27	22	16	18	28	14	26	25	18	24			
Not too serious problem	6	3	2	6	13	2	9	2	3	12	6	1	4	3	7	11	6	4	11			
<u>DK/NA</u>	2	4	2	2	1	3	2	2	3	2	0	1	0	4	1	1	3	2	3			
DK/NA	2	4	2	2	1	3	2	2	3	2	0	1	0	4	1	1	3	2	3			

Table 22: Q4j. I'd like to read you some problems facing Milpitas that other people have mentioned. For each one I read, please tell me whether you think it is an extremely serious problem, a very serious problem, somewhat serious problem, or a not too serious problem in Milpitas: Inflation and rising costs

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>EXT/VERY SERIOUS PRB</u>	70	68	72	72	71	67	71	73	62	70	70	69	67	69	73	71
Extremely serious problem	37	34	39	38	43	40	34	35	28	40	33	32	37	31	42	35
Very serious problem	33	33	34	34	28	26	37	39	34	30	37	37	30	38	31	36
<u>SWT/NOT TOO SERIOUS PRB</u>	28	30	25	25	27	32	27	23	38	27	28	29	30	28	24	28
Somewhat serious problem	22	22	21	20	22	25	22	20	31	22	23	24	22	23	21	23
Not too serious problem	6	7	4	6	5	7	5	3	7	6	5	5	8	5	3	5
<u>DK/NA</u>	2	2	2	2	3	2	2	4	0	2	2	2	2	2	3	1
DK/NA	2	2	2	2	3	2	2	4	0	2	2	2	2	2	3	1

Table 23: Q5a. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I am proud to live in Milpitas

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL AGREE</u>	86	87	92	89	83	93	65	86	95	44	93	53	74	84	67	92	83	88	87	65	85	79
Strongly agree	41	42	49	45	36	50	23	31	71	24	46	14	36	43	22	42	44	39	58	28	50	20
Somewhat agree	46	45	43	44	47	43	42	55	24	20	47	39	39	41	45	50	39	49	29	37	35	60
<u>TOTAL DISAGREE</u>	12	10	5	8	16	6	34	10	3	56	6	44	25	16	29	6	15	11	10	18	13	15
Somewhat disagree	10	8	5	7	12	5	26	9	2	35	5	34	21	13	18	5	9	10	5	11	9	12
Strongly disagree	2	2	0	1	4	1	8	1	2	21	1	10	4	2	11	1	6	1	5	7	5	3
<u>DK/NA</u>	2	2	3	3	1	1	1	4	1	0	1	3	1	0	4	2	3	1	3	17	2	6
DK/NA	2	2	3	3	1	1	1	4	1	0	1	3	1	0	4	2	3	1	3	17	2	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>TOTAL AGREE</u>	86	95	45	92	54	84	89	88	75	86	76	84	86	91	87	85	90	80	87	85		
Strongly agree	41	69	19	46	12	44	40	49	38	46	38	35	37	50	41	47	42	39	44	38		
Somewhat agree	46	26	26	46	41	40	49	38	37	40	39	49	48	40	46	38	48	41	44	47		
<u>TOTAL DISAGREE</u>	12	4	42	7	42	15	10	11	25	13	24	13	14	8	11	13	10	17	11	13		
Somewhat disagree	10	4	25	6	32	10	8	9	3	10	9	11	11	6	8	11	8	14	9	10		
Strongly disagree	2	0	17	1	10	6	1	2	22	3	15	2	3	2	3	2	2	3	2	3		
<u>DK/NA</u>	2	1	13	1	4	1	2	1	0	1	0	2	1	1	2	2	0	3	1	2		
DK/NA	2	1	13	1	4	1	2	1	0	1	0	2	1	1	2	2	0	3	1	2		

Table 23: Q5a. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I am proud to live in Milpitas

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>TOTAL AGREE</u>	86	86	88	87	87	88	87	86	89	83	93	89	84	87	87	87	88	86	97	100	
Strongly agree	41	42	40	41	40	38	44	35	44	47	37	31	50	52	30	41	41	41	41	33	
Somewhat agree	46	44	48	46	47	50	43	50	45	35	56	58	34	36	57	47	48	45	57	67	
<u>TOTAL DISAGREE</u>	12	13	10	12	10	11	12	13	8	16	6	10	13	13	12	11	10	13	3	0	
Somewhat disagree	10	10	9	9	9	10	9	11	7	15	6	7	9	10	12	9	8	10	3	0	
Strongly disagree	2	4	1	3	1	1	3	1	1	2	0	2	3	3	0	2	2	3	0	0	
<u>DK/NA</u>	2	1	1	1	3	1	1	2	3	1	1	2	3	0	1	1	1	2	0	0	
DK/NA	2	1	1	1	3	1	1	2	3	1	1	2	3	0	1	1	1	2	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>TOTAL AGREE</u>	86	90	88	87	83	89	85	89	89	82	88	82	87	90	92	85	89	85	79		
Strongly agree	41	42	44	42	34	43	39	42	44	33	47	43	43	34	46	39	45	36	39		
Somewhat agree	46	48	44	44	49	45	46	47	45	50	41	39	44	56	45	46	44	49	40		
<u>TOTAL DISAGREE</u>	12	9	10	11	17	10	13	11	10	16	10	11	11	9	4	15	8	14	21		
Somewhat disagree	10	6	9	9	13	8	11	9	7	12	9	11	10	8	4	11	7	10	20		
Strongly disagree	2	3	1	1	4	2	2	1	3	3	1	0	1	1	1	4	1	4	2		
<u>DK/NA</u>	2	1	2	3	1	2	2	1	2	2	2	7	1	1	4	0	3	1	0		
DK/NA	2	1	2	3	1	2	2	1	2	2	2	7	1	1	4	0	3	1	0		

Table 23: Q5a. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I am proud to live in Milpitas

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL AGREE</u>	86	86	88	86	80	88	88	90	93	84	90	91	82	91	87	88
Strongly agree	41	37	44	44	26	43	42	49	52	37	45	50	33	42	40	48
Somewhat agree	46	49	44	42	54	45	47	41	40	47	44	41	49	49	47	40
<u>TOTAL DISAGREE</u>	12	13	11	12	17	11	10	9	7	14	9	8	16	9	11	10
Somewhat disagree	10	11	9	10	15	9	6	7	5	12	6	7	15	4	9	8
Strongly disagree	2	2	2	2	2	2	4	2	2	2	3	2	1	4	2	2
<u>DK/NA</u>	2	1	2	2	4	1	1	1	0	2	1	1	2	1	2	1
DK/NA	2	1	2	2	4	1	1	1	0	2	1	1	2	1	2	1

Table 24: Q5b. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I feel different cultures are celebrated in Milpitas

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL AGREE</u>	84	93	84	89	79	94	66	74	95	78	87	70	72	79	93	88	78	87	80	62	81	58
Strongly agree	45	56	53	55	36	50	34	42	59	52	48	34	43	39	42	51	44	46	43	51	45	41
Somewhat agree	39	38	30	35	43	43	33	32	36	26	39	36	29	39	50	37	34	40	37	11	36	17
<u>TOTAL DISAGREE</u>	9	5	6	5	13	5	25	8	4	12	7	20	18	14	5	6	14	7	12	9	13	26
Somewhat disagree	6	2	5	3	8	3	17	5	2	2	5	12	8	9	1	4	7	5	2	9	6	18
Strongly disagree	3	2	2	2	5	2	8	3	3	10	3	7	10	5	4	2	7	2	10	0	7	8
<u>DK/NA</u>	6	2	10	5	8	2	8	17	1	10	6	10	10	7	2	6	7	6	8	29	6	16
DK/NA	6	2	10	5	8	2	8	17	1	10	6	10	10	7	2	6	7	6	8	29	6	16
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL AGREE</u>	84	93	71	88	64	81	87	85	83	82	78	89	86	90	70	75	83	89	84	0		
Strongly agree	45	58	26	52	18	49	45	52	27	50	43	55	43	45	50	23	39	65	45	0		
Somewhat agree	39	35	45	36	46	32	42	32	57	32	35	33	43	44	20	51	44	24	39	0		
<u>TOTAL DISAGREE</u>	9	4	4	6	29	11	8	5	5	11	13	8	12	7	12	9	9	10	9	0		
Somewhat disagree	6	1	0	4	19	8	5	4	0	8	10	6	6	6	6	4	7	4	6	0		
Strongly disagree	3	3	4	2	10	3	3	1	5	3	3	2	5	1	6	5	3	6	3	0		
<u>DK/NA</u>	6	2	25	6	7	8	5	11	12	7	9	4	2	4	18	17	8	2	6	0		
DK/NA	6	2	25	6	7	8	5	11	12	7	9	4	2	4	18	17	8	2	6	0		

Table 24: Q5b. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I feel different cultures are celebrated in Milpitas

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL AGREE</u>	84	85	81	83	87	86	80	89	85	84	72	91	91	94	79	89	85	84	66	100	
Strongly agree	45	45	34	40	55	39	40	60	50	49	35	42	68	49	36	46	47	45	34	76	
Somewhat agree	39	40	47	43	32	47	40	29	35	35	37	49	23	45	43	42	39	39	32	24	
<u>TOTAL DISAGREE</u>	9	11	8	9	8	10	9	9	7	10	19	9	0	2	10	6	9	10	0	0	
Somewhat disagree	6	7	6	7	5	6	7	6	4	6	11	9	0	2	3	4	6	6	0	0	
Strongly disagree	3	4	2	3	3	4	2	2	3	4	8	0	0	0	7	2	3	4	0	0	
<u>DK/NA</u>	6	5	12	8	5	4	12	3	7	6	9	0	9	3	12	6	6	6	34	0	
DK/NA	6	5	12	8	5	4	12	3	7	6	9	0	9	3	12	6	6	6	34	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL AGREE</u>	84	79	83	91	83	81	88	84	78	88	87	69	88	90	79	92	89	78	84		
Strongly agree	45	48	38	55	44	42	51	46	37	48	54	45	54	40	29	59	55	37	34		
Somewhat agree	39	31	45	35	39	39	37	38	41	40	33	24	34	50	50	33	35	41	49		
<u>TOTAL DISAGREE</u>	9	10	11	5	13	10	8	12	9	9	7	23	4	7	14	7	5	13	13		
Somewhat disagree	6	3	7	4	11	5	7	4	6	7	6	12	4	3	13	4	3	9	8		
Strongly disagree	3	7	4	1	1	5	1	8	3	1	1	11	0	4	1	3	2	5	5		
<u>DK/NA</u>	6	11	6	4	5	9	4	4	13	3	6	7	8	3	7	1	5	9	4		
DK/NA	6	11	6	4	5	9	4	4	13	3	6	7	8	3	7	1	5	9	4		

Table 24: Q5b. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I feel different cultures are celebrated in Milpitas

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL AGREE</u>	84	87	82	88	92	83	73	87	92	88	79	89	92	78	84	80
Strongly agree	45	48	43	63	38	49	42	38	20	50	37	31	54	38	46	37
Somewhat agree	39	39	39	25	54	34	30	49	72	38	42	58	38	40	38	43
<u>TOTAL DISAGREE</u>	9	10	8	11	7	5	13	10	2	8	11	6	6	16	11	6
Somewhat disagree	6	6	6	8	5	4	8	2	2	6	5	2	4	9	8	2
Strongly disagree	3	4	3	3	2	2	6	7	0	2	5	4	2	7	3	3
<u>DK/NA</u>	6	3	9	1	1	12	14	4	6	4	10	5	1	6	6	14
DK/NA	6	3	9	1	1	12	14	4	6	4	10	5	1	6	6	14

Table 25: Q5c. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: Maintaining public infrastructure in Milpitas should be a top priority

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL AGREE</u>	91	94	89	92	91	96	82	86	95	88	91	93	89	91	96	91	94	90	92	100	94	92
Strongly agree	57	54	69	60	55	64	46	50	66	59	57	57	62	59	78	53	64	54	67	68	64	66
Somewhat agree	34	40	20	32	36	32	36	36	29	28	34	36	26	32	18	38	29	36	25	32	30	26
<u>TOTAL DISAGREE</u>	5	3	6	4	6	3	13	4	5	12	5	6	8	7	4	3	4	6	4	0	3	8
Somewhat disagree	3	3	1	2	5	1	10	4	1	3	4	2	5	6	4	1	3	4	3	0	3	8
Strongly disagree	2	0	5	2	1	2	3	0	3	9	1	4	3	1	0	2	0	2	1	0	1	0
<u>DK/NA</u>	4	3	5	4	4	1	5	11	1	0	4	1	4	2	0	5	3	4	4	0	3	0
DK/NA	4	3	5	4	4	1	5	11	1	0	4	1	4	2	0	5	3	4	4	0	3	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL AGREE</u>	91	94	67	92	85	89	93	92	100	91	85	94	91	97	89	80	90	92	91	0		
Strongly agree	57	64	53	57	54	67	53	74	73	69	57	58	51	63	55	62	56	63	57	0		
Somewhat agree	34	30	14	35	31	23	40	18	27	21	28	36	40	33	34	18	34	29	34	0		
<u>TOTAL DISAGREE</u>	5	4	33	4	14	7	4	4	0	6	9	6	6	1	0	10	6	4	5	0		
Somewhat disagree	3	0	33	2	13	3	3	3	0	2	9	3	5	1	0	9	4	2	3	0		
Strongly disagree	2	4	0	2	1	3	1	1	0	4	0	3	2	0	0	1	2	2	2	0		
<u>DK/NA</u>	4	1	0	4	1	4	3	5	0	4	6	0	3	2	11	10	4	4	4	0		
DK/NA	4	1	0	4	1	4	3	5	0	4	6	0	3	2	11	10	4	4	4	0		

Table 25: Q5c. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: Maintaining public infrastructure in Milpitas should be a top priority

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL AGREE</u>	91	92	90	91	92	96	86	95	93	94	81	99	96	100	84	95	90	92	66	100	
Strongly agree	57	63	52	58	55	62	53	61	51	59	50	58	68	70	47	60	57	57	66	48	
Somewhat agree	34	29	38	33	37	34	33	34	41	34	31	41	28	30	37	35	33	34	0	52	
<u>TOTAL DISAGREE</u>	5	5	4	5	5	4	5	3	2	5	9	1	4	0	3	2	5	5	0	0	
Somewhat disagree	3	3	4	3	3	4	3	3	2	4	9	1	0	0	3	1	4	4	0	0	
Strongly disagree	2	2	1	1	2	0	2	0	0	1	0	0	4	0	0	1	2	2	0	0	
<u>DK/NA</u>	4	4	5	5	3	0	9	2	5	2	9	0	0	0	13	3	4	3	34	0	
DK/NA	4	4	5	5	3	0	9	2	5	2	9	0	0	0	13	3	4	3	34	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL AGREE</u>	91	77	94	95	98	87	96	93	84	96	95	95	90	92	88	98	92	89	97		
Strongly agree	57	50	56	57	66	54	60	56	53	68	51	71	52	52	48	71	60	52	65		
Somewhat agree	34	26	38	38	32	33	35	37	31	29	44	24	38	40	40	27	32	37	32		
<u>TOTAL DISAGREE</u>	5	11	4	4	1	7	3	7	4	2	3	4	4	8	4	2	4	7	3		
Somewhat disagree	3	7	2	4	1	4	3	7	2	2	3	3	4	6	4	2	2	5	3		
Strongly disagree	2	5	2	0	0	3	0	0	2	0	0	2	0	2	0	0	2	2	0		
<u>DK/NA</u>	4	12	2	1	1	6	1	0	12	1	1	1	6	0	8	0	4	5	0		
DK/NA	4	12	2	1	1	6	1	0	12	1	1	1	6	0	8	0	4	5	0		

Table 25: Q5c. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: Maintaining public infrastructure in Milpitas should be a top priority

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL AGREE</u>	91	95	89	89	99	86	88	100	88	92	91	95	99	90	88	92
Strongly agree	57	62	53	58	68	48	52	65	59	59	56	62	72	51	46	61
Somewhat agree	34	33	36	31	31	38	36	35	30	33	35	33	27	39	42	30
<u>TOTAL DISAGREE</u>	5	4	4	10	1	5	7	0	5	5	5	2	1	9	7	2
Somewhat disagree	3	4	3	5	1	2	7	0	3	3	5	1	1	9	5	1
Strongly disagree	2	0	1	5	0	3	0	0	2	3	0	1	0	0	2	1
<u>DK/NA</u>	4	1	7	1	0	9	5	0	6	3	4	3	1	1	5	7
DK/NA	4	1	7	1	0	9	5	0	6	3	4	3	1	1	5	7

Table 26: Q5d. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I trust the City to plan for Milpitas' future

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL AGREE</u>	68	80	78	79	58	89	21	51	93	39	76	27	35	53	62	82	68	69	68	61	69	56
Strongly agree	23	29	33	30	16	33	7	11	42	23	26	10	11	18	15	29	17	26	15	37	16	20
Somewhat agree	45	51	45	49	42	57	15	39	52	16	51	17	24	36	47	53	50	43	53	23	53	35
<u>TOTAL DISAGREE</u>	23	17	16	17	30	7	73	26	4	54	16	61	60	38	36	9	28	21	27	39	27	38
Somewhat disagree	15	9	11	10	20	7	34	21	4	6	13	25	26	21	31	8	17	14	12	13	16	23
Strongly disagree	8	9	4	7	9	0	39	5	0	48	3	37	34	17	5	1	12	7	15	26	12	14
<u>DK/NA</u>	9	3	6	4	13	4	5	24	3	7	8	12	6	9	2	9	4	11	5	0	4	7
DK/NA	9	3	6	4	13	4	5	24	3	7	8	12	6	9	2	9	4	11	5	0	4	7
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL AGREE</u>	68	96	21	81	13	57	76	57	65	58	53	74	71	72	54	55	68	76	68	0		
Strongly agree	23	55	0	29	0	21	25	17	10	21	21	27	17	32	15	17	25	23	23	0		
Somewhat agree	45	41	21	52	13	36	51	41	55	37	33	47	55	39	39	38	43	52	45	0		
<u>TOTAL DISAGREE</u>	23	4	79	12	80	32	17	30	27	30	39	19	21	19	31	37	22	17	23	0		
Somewhat disagree	15	4	49	9	45	20	12	15	17	18	25	15	11	17	14	19	14	13	15	0		
Strongly disagree	8	0	30	3	35	13	5	15	10	12	14	4	10	2	17	17	8	5	8	0		
<u>DK/NA</u>	9	1	0	7	7	11	7	13	8	11	7	7	7	9	15	9	9	7	9	0		
DK/NA	9	1	0	7	7	11	7	13	8	11	7	7	7	9	15	9	9	7	9	0		

Table 26: Q5d. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I trust the City to plan for Milpitas' future

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL AGREE</u>	68	72	61	67	72	70	65	69	75	55	59	76	77	87	63	76	72	68	66	79	
Strongly agree	23	29	18	24	25	27	20	25	22	19	24	17	35	24	23	23	24	22	66	41	
Somewhat agree	45	44	43	43	48	43	45	44	53	36	36	59	42	64	39	54	48	47	0	38	
<u>TOTAL DISAGREE</u>	23	21	28	24	19	26	22	25	15	35	29	13	15	9	24	15	20	24	0	21	
Somewhat disagree	15	13	18	16	15	15	15	19	12	21	24	12	13	7	12	11	14	15	0	21	
Strongly disagree	8	7	10	9	4	11	7	6	3	14	5	1	2	2	12	4	6	9	0	0	
<u>DK/NA</u>	9	7	11	9	8	4	13	6	10	10	12	11	8	3	13	9	8	8	34	0	
DK/NA	9	7	11	9	8	4	13	6	10	10	12	11	8	3	13	9	8	8	34	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL AGREE</u>	68	57	71	75	67	65	72	68	62	70	76	64	79	79	68	68	79	53	73		
Strongly agree	23	25	27	22	20	26	21	31	20	21	23	26	22	27	33	18	30	17	10		
Somewhat agree	45	32	44	53	47	39	51	38	42	49	53	38	57	52	35	50	49	36	64		
<u>TOTAL DISAGREE</u>	23	33	17	19	24	24	21	28	21	25	16	34	13	18	19	26	17	32	23		
Somewhat disagree	15	18	9	14	21	13	16	13	13	18	14	22	8	9	13	23	10	22	15		
Strongly disagree	8	15	8	5	4	11	5	15	8	7	2	12	5	10	6	4	7	10	8		
<u>DK/NA</u>	9	10	12	6	9	11	7	4	17	6	8	2	9	3	13	6	4	15	3		
DK/NA	9	10	12	6	9	11	7	4	17	6	8	2	9	3	13	6	4	15	3		

Table 26: Q5d. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I trust the City to plan for Milpitas' future

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL AGREE</u>	68	68	67	74	78	67	52	77	76	73	62	76	74	62	72	63
Strongly agree	23	25	20	24	27	26	17	30	15	26	20	24	28	21	23	18
Somewhat agree	45	44	47	50	50	41	35	47	60	48	43	53	47	41	49	44
<u>TOTAL DISAGREE</u>	23	27	20	21	18	19	34	17	19	19	27	18	23	31	17	23
Somewhat disagree	15	16	14	20	9	11	19	10	8	14	15	9	13	19	15	12
Strongly disagree	8	11	6	1	9	8	14	7	10	6	12	8	10	12	2	11
<u>DK/NA</u>	9	5	12	5	5	15	14	6	5	7	11	6	3	7	11	14
DK/NA	9	5	12	5	5	15	14	6	5	7	11	6	3	7	11	14

Table 27: Q5e. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: Maintaining public safety services in Milpitas should be a top priority

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL AGREE</u>	94	91	96	93	95	96	91	91	94	86	95	89	91	93	95	94	94	94	98	73	96	88
Strongly agree	56	48	54	51	61	53	61	60	60	38	56	57	81	67	44	50	55	58	81	58	57	51
Somewhat agree	38	42	42	42	34	43	30	31	34	48	39	32	9	26	51	44	39	37	17	15	38	37
<u>TOTAL DISAGREE</u>	3	8	1	5	2	3	7	2	2	14	3	7	6	5	0	3	2	5	0	0	1	6
Somewhat disagree	2	4	0	2	2	2	2	2	0	0	2	4	1	3	0	2	2	3	0	0	1	6
Strongly disagree	1	4	1	3	0	1	5	0	2	14	1	3	5	2	0	1	0	2	0	0	0	0
<u>DK/NA</u>	3	1	4	2	3	2	2	7	4	0	2	4	3	2	5	3	4	1	2	27	3	7
DK/NA	3	1	4	2	3	2	2	7	4	0	2	4	3	2	5	3	4	1	2	27	3	7
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL AGREE</u>	94	97	80	95	92	96	94	100	78	99	85	95	95	95	90	89	94	95	0	94		
Strongly agree	56	68	53	56	59	63	52	75	30	69	43	54	45	66	53	71	55	58	0	56		
Somewhat agree	38	28	26	39	33	33	42	25	48	30	42	41	50	29	36	18	39	37	0	38		
<u>TOTAL DISAGREE</u>	3	2	12	4	5	2	5	0	11	1	4	3	1	5	5	4	3	5	0	3		
Somewhat disagree	2	1	0	3	0	2	3	0	11	1	4	1	1	2	4	4	2	4	0	2		
Strongly disagree	1	1	12	1	5	0	2	0	0	0	0	2	0	3	1	0	1	1	0	1		
<u>DK/NA</u>	3	1	8	1	3	3	2	0	11	0	11	2	3	0	5	7	3	0	0	3		
DK/NA	3	1	8	1	3	3	2	0	11	0	11	2	3	0	5	7	3	0	0	3		

Table 27: Q5e. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: Maintaining public safety services in Milpitas should be a top priority

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL AGREE</u>	94	95	95	95	93	91	98	91	97	95	98	82	98	96	95	93	93	94	100	91	
Strongly agree	56	60	58	59	55	57	61	48	61	64	54	48	52	68	43	53	53	57	31	49	
Somewhat agree	38	36	37	36	39	34	37	43	36	32	44	35	46	28	52	40	40	37	69	42	
<u>TOTAL DISAGREE</u>	3	1	4	2	5	3	2	7	2	4	2	3	2	4	5	3	4	3	0	9	
Somewhat disagree	2	1	4	2	2	3	2	2	1	3	0	3	2	0	2	2	2	2	0	0	
Strongly disagree	1	0	0	0	3	0	0	5	1	1	2	0	0	4	2	2	1	1	0	9	
<u>DK/NA</u>	3	3	2	3	2	6	0	2	1	1	0	15	0	0	0	4	3	3	0	0	
DK/NA	3	3	2	3	2	6	0	2	1	1	0	15	0	0	0	4	3	3	0	0	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42	
<u>TOTAL AGREE</u>	94	97	94	92	92	95	92	92	98	87	97	89	96	95	96	93	93	94	98	
Strongly agree	56	51	58	49	71	55	57	53	55	50	65	66	45	44	71	64	51	61	61	
Somewhat agree	38	45	36	43	22	40	35	39	43	37	32	22	51	51	25	29	42	33	36	
<u>TOTAL DISAGREE</u>	3	1	3	5	5	2	5	3	2	7	2	6	4	1	4	4	5	3	0	
Somewhat disagree	2	1	2	4	1	2	3	1	2	4	1	3	1	0	4	4	2	3	0	
Strongly disagree	1	0	1	1	4	1	2	1	0	4	1	3	3	1	0	0	3	0	0	
<u>DK/NA</u>	3	2	3	3	3	2	3	5	0	5	1	5	0	4	0	3	2	3	2	
DK/NA	3	2	3	3	3	2	3	5	0	5	1	5	0	4	0	3	2	3	2	

Table 27: Q5e. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: Maintaining public safety services in Milpitas should be a top priority

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL AGREE</u>	94	90	98	96	91	95	94	95	92	94	94	94	89	91	99	97
Strongly agree	56	51	60	56	38	65	55	60	78	52	60	67	44	59	60	61
Somewhat agree	38	38	37	41	52	30	39	36	14	42	34	27	45	32	39	36
<u>TOTAL DISAGREE</u>	3	5	2	2	9	1	1	5	0	4	2	3	8	2	1	2
Somewhat disagree	2	3	2	0	5	1	1	3	0	2	2	2	3	2	1	1
Strongly disagree	1	2	0	2	4	0	0	1	0	2	0	1	4	0	0	1
<u>DK/NA</u>	3	5	1	2	0	4	5	0	8	2	4	3	4	7	0	1
DK/NA	3	5	1	2	0	4	5	0	8	2	4	3	4	7	0	1

Table 28: Q5f. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I trust the City of Milpitas to properly manage our tax dollars

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL AGREE</u>	67	80	67	75	60	80	30	65	84	25	76	31	46	60	50	78	70	67	74	66	76	51
Strongly agree	17	26	20	23	10	20	7	15	33	5	19	8	8	18	9	17	19	16	26	15	23	4
Somewhat agree	51	55	47	51	50	59	23	50	51	20	57	24	38	42	40	61	51	51	48	50	53	48
<u>TOTAL DISAGREE</u>	25	18	23	20	30	14	70	20	9	75	17	65	51	34	47	13	28	24	24	34	22	47
Somewhat disagree	18	11	15	13	23	12	42	13	4	26	13	40	31	21	33	11	20	17	12	34	13	43
Strongly disagree	8	6	8	7	8	2	27	7	4	49	4	25	21	12	14	2	8	7	12	0	9	4
<u>DK/NA</u>	7	2	10	5	9	6	0	15	8	0	8	4	3	6	3	9	2	9	1	0	2	1
DK/NA	7	2	10	5	9	6	0	15	8	0	8	4	3	6	3	9	2	9	1	0	2	1
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL AGREE</u>	67	87	34	76	32	59	72	71	14	69	27	72	72	60	65	57	71	62	0	67		
Strongly agree	17	39	17	20	8	20	15	30	0	26	3	13	22	25	8	11	15	16	0	17		
Somewhat agree	51	48	16	56	24	39	57	41	14	44	24	60	50	35	57	46	56	46	0	51		
<u>TOTAL DISAGREE</u>	25	9	66	19	64	33	22	14	86	22	69	18	21	40	23	34	22	32	0	25		
Somewhat disagree	18	7	0	16	27	22	16	11	38	15	43	16	17	25	9	25	16	29	0	18		
Strongly disagree	8	2	66	3	37	11	6	3	48	7	25	2	5	15	14	9	6	3	0	8		
<u>DK/NA</u>	7	4	0	6	4	8	6	15	0	9	4	9	6	1	12	9	7	7	0	7		
DK/NA	7	4	0	6	4	8	6	15	0	9	4	9	6	1	12	9	7	7	0	7		

Table 28: Q5f. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I trust the City of Milpitas to properly manage our tax dollars

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL AGREE</u>	67	60	74	67	70	71	64	69	73	74	75	59	59	80	66	66	68	67	68	86	
Strongly agree	17	15	16	16	19	17	15	19	18	15	14	9	16	31	22	19	18	16	13	30	
Somewhat agree	51	45	57	51	51	54	48	50	55	59	61	49	44	49	44	47	51	50	54	56	
<u>TOTAL DISAGREE</u>	25	32	23	28	21	19	34	24	17	21	24	21	33	20	26	24	23	26	30	14	
Somewhat disagree	18	24	14	19	15	12	26	17	13	11	17	13	33	15	24	20	18	18	25	14	
Strongly disagree	8	7	9	8	7	7	8	7	4	9	7	8	0	5	2	4	6	8	5	0	
<u>DK/NA</u>	7	8	3	6	9	10	2	7	11	6	1	20	8	0	8	10	8	8	3	0	
DK/NA	7	8	3	6	9	10	2	7	11	6	1	20	8	0	8	10	8	8	3	0	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42	
<u>TOTAL AGREE</u>	67	75	73	71	53	74	64	76	73	64	64	75	62	75	83	57	75	63	53	
Strongly agree	17	19	20	17	11	19	15	20	18	16	14	25	19	9	26	12	23	9	12	
Somewhat agree	51	56	53	54	42	54	49	56	54	48	50	51	43	67	57	45	51	53	41	
<u>TOTAL DISAGREE</u>	25	23	22	17	36	23	24	19	25	24	25	20	34	18	14	35	20	31	28	
Somewhat disagree	18	17	20	10	21	19	14	16	23	13	15	2	26	11	14	28	13	23	20	
Strongly disagree	8	6	2	7	15	4	10	4	2	11	10	18	8	6	1	7	7	8	7	
<u>DK/NA</u>	7	2	5	12	11	3	12	5	2	12	11	5	5	7	3	8	5	6	19	
DK/NA	7	2	5	12	11	3	12	5	2	12	11	5	5	7	3	8	5	6	19	

Table 28: Q5f. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: I trust the City of Milpitas to properly manage our tax dollars

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL AGREE</u>	67	69	67	71	64	74	63	65	83	69	67	73	69	73	72	61
Strongly agree	17	18	16	29	10	21	14	14	7	20	13	11	18	17	23	8
Somewhat agree	51	52	51	42	54	53	49	51	76	49	54	62	50	56	50	53
<u>TOTAL DISAGREE</u>	25	22	26	22	31	19	28	29	4	25	24	19	21	22	25	27
Somewhat disagree	18	15	20	17	19	14	19	20	4	17	17	13	14	16	21	18
Strongly disagree	8	7	6	5	11	5	9	9	0	7	8	5	7	6	4	9
<u>DK/NA</u>	7	8	7	7	5	7	9	6	13	6	9	9	10	5	3	12
DK/NA	7	8	7	7	5	7	9	6	13	6	9	9	10	5	3	12

Table 29: Q5g. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: Milpitas City government operates in a way that is open and accountable to the public

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL AGREE</u>	62	69	60	65	59	73	37	56	71	20	68	38	43	53	48	74	56	67	63	9	65	22
Strongly agree	21	29	27	28	14	26	8	19	41	9	22	16	13	19	16	24	21	21	30	9	25	5
Somewhat agree	41	40	33	37	45	47	29	37	31	11	45	22	30	34	32	50	35	45	34	0	40	17
<u>TOTAL DISAGREE</u>	26	19	32	24	28	16	61	24	13	80	20	58	47	35	42	15	33	23	22	91	21	77
Somewhat disagree	19	15	25	19	19	14	36	19	11	55	15	38	30	27	28	10	23	17	10	64	12	67
Strongly disagree	7	3	7	5	9	2	26	5	2	25	4	20	18	8	13	5	9	6	13	27	9	10
<u>DK/NA</u>	11	12	8	11	12	11	2	20	16	0	13	4	10	12	10	11	12	11	14	0	14	1
DK/NA	11	12	8	11	12	11	2	20	16	0	13	4	10	12	10	11	12	11	14	0	14	1

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347
<u>TOTAL AGREE</u>	62	90	23	69	33	58	67	86	14	71	18	64	69	52	70	52	67	54	0	62
Strongly agree	21	49	23	23	17	18	23	32	0	23	2	19	24	31	13	11	18	27	0	21
Somewhat agree	41	41	0	46	15	40	44	54	14	48	16	45	45	21	57	41	49	27	0	41
<u>TOTAL DISAGREE</u>	26	2	77	21	62	36	21	9	86	23	76	21	20	40	30	26	23	32	0	26
Somewhat disagree	19	2	17	17	34	20	19	3	19	14	38	21	14	29	12	15	17	29	0	19
Strongly disagree	7	0	59	3	27	16	3	6	66	9	37	0	5	11	18	10	6	2	0	7
<u>DK/NA</u>	11	8	0	10	5	7	12	5	0	7	6	15	12	9	0	22	10	14	0	11
DK/NA	11	8	0	10	5	7	12	5	0	7	6	15	12	9	0	22	10	14	0	11

Table 29: Q5g. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: Milpitas City government operates in a way that is open and accountable to the public

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL AGREE</u>	62	63	71	67	59	65	70	60	60	69	66	60	57	71	72	65	65	62	41	87	
Strongly agree	21	14	21	17	27	16	19	32	24	13	20	22	27	35	23	26	24	22	4	23	
Somewhat agree	41	49	50	50	32	49	51	29	36	56	46	38	29	36	48	39	41	40	37	64	
<u>TOTAL DISAGREE</u>	26	26	23	25	27	24	24	27	23	19	33	20	24	20	20	22	23	26	56	8	
Somewhat disagree	19	21	13	17	21	19	15	22	19	16	26	8	17	20	20	16	17	19	51	8	
Strongly disagree	7	5	11	8	6	5	8	4	4	3	7	13	7	0	0	5	6	7	5	0	
<u>DK/NA</u>	11	11	6	8	14	11	7	13	17	12	1	20	19	9	9	13	12	12	3	5	
DK/NA	11	11	6	8	14	11	7	13	17	12	1	20	19	9	9	13	12	12	3	5	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>TOTAL AGREE</u>	62	59	72	66	53	66	61	64	69	59	65	65	55	74	71	53	65	58	63		
Strongly agree	21	21	24	24	15	23	20	29	18	17	24	41	21	15	20	17	28	14	15		
Somewhat agree	41	38	48	42	38	44	41	35	51	42	41	24	34	58	51	36	37	45	48		
<u>TOTAL DISAGREE</u>	26	35	15	16	38	24	24	24	23	27	21	20	36	19	11	35	24	30	24		
Somewhat disagree	19	29	11	11	27	19	17	22	17	19	14	9	33	14	6	26	19	20	17		
Strongly disagree	7	6	4	5	11	5	8	2	6	8	7	12	3	5	5	9	5	10	7		
<u>DK/NA</u>	11	5	13	18	9	9	14	12	8	14	15	15	9	7	19	11	11	12	12		
DK/NA	11	5	13	18	9	9	14	12	8	14	15	15	9	7	19	11	11	12	12		

Table 29: Q5g. For each of the following statements, please tell me if you strongly agree, somewhat agree, somewhat disagree, or strongly disagree with the statement: Milpitas City government operates in a way that is open and accountable to the public

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL AGREE</u>	62	61	66	55	52	65	68	74	76	56	71	75	55	70	61	72
Strongly agree	21	23	20	34	16	22	23	17	4	24	18	11	26	19	23	18
Somewhat agree	41	38	45	21	35	43	46	58	72	32	53	64	29	51	37	54
<u>TOTAL DISAGREE</u>	26	26	24	28	35	26	25	23	4	30	21	15	30	20	25	22
Somewhat disagree	19	22	17	22	28	18	17	16	4	23	14	11	26	14	20	15
Strongly disagree	7	5	6	6	7	7	8	7	0	7	7	4	4	6	6	8
<u>DK/NA</u>	11	13	11	17	13	10	7	3	20	14	8	10	14	11	14	6
DK/NA	11	13	11	17	13	10	7	3	20	14	8	10	14	11	14	6

Table 30: Q6a. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Diverse

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL WELL</u>	88	93	88	91	85	93	73	86	94	66	91	73	81	87	90	89	85	89	86	100	85	87
Very well	45	51	46	49	41	45	40	49	56	38	48	32	46	45	58	44	48	44	53	31	51	30
Somewhat well	43	42	42	42	43	48	33	37	38	28	43	41	35	42	32	45	37	45	33	69	33	57
<u>TOTAL NOT WELL</u>	10	7	10	8	11	6	26	5	6	30	7	23	16	12	10	7	13	8	12	0	13	13
Not too well	7	7	5	6	8	4	21	4	2	20	5	17	13	9	10	5	10	6	8	0	9	13
Not at all well	2	0	5	2	3	2	6	0	3	10	2	6	4	3	0	2	3	2	4	0	4	0
<u>DK</u>	3	0	3	1	4	1	1	9	0	5	2	4	3	1	0	4	2	3	2	0	3	0
DK	3	0	3	1	4	1	1	9	0	5	2	4	3	1	0	4	2	3	2	0	3	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL WELL</u>	88	93	98	91	73	84	90	95	64	86	76	83	87	96	76	97	88	84	88	0		
Very well	45	53	44	49	27	50	44	52	51	51	48	50	41	51	43	33	40	55	45	0		
Somewhat well	43	39	54	42	46	34	46	43	13	35	28	33	46	45	34	64	48	29	43	0		
<u>TOTAL NOT WELL</u>	10	6	2	7	26	14	7	5	36	12	24	16	11	2	10	1	9	14	10	0		
Not too well	7	2	2	5	19	9	7	4	36	6	23	12	11	2	4	0	7	9	7	0		
Not at all well	2	4	0	1	7	5	0	1	0	6	2	4	0	1	6	1	1	6	2	0		
<u>DK</u>	3	1	0	3	1	1	3	0	0	2	0	1	2	1	14	1	3	1	3	0		
DK	3	1	0	3	1	1	3	0	0	2	0	1	2	1	14	1	3	1	3	0		

Table 30: Q6a. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Diverse

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL WELL</u>	88	88	88	88	89	89	86	93	91	91	87	97	100	92	74	90	88	87	100	100	
Very well	45	46	39	43	48	43	43	59	41	63	33	41	57	49	37	45	44	45	32	53	
Somewhat well	43	41	49	45	41	47	44	34	49	28	54	55	43	43	37	45	45	42	68	47	
<u>TOTAL NOT WELL</u>	10	12	5	9	8	9	9	4	6	8	13	2	0	8	14	6	9	10	0	0	
Not too well	7	12	4	8	5	9	8	4	5	6	13	2	0	8	13	6	7	8	0	0	
Not at all well	2	0	1	1	3	0	1	0	1	2	0	0	0	0	2	0	2	2	0	0	
<u>DK</u>	3	0	7	3	3	1	5	3	3	1	0	1	0	0	12	3	3	3	0	0	
DK	3	0	7	3	3	1	5	3	3	1	0	1	0	0	12	3	3	3	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL WELL</u>	88	78	91	93	88	85	91	89	86	91	91	83	90	93	86	93	91	85	84		
Very well	45	43	48	51	41	46	47	58	39	44	51	38	47	38	43	60	49	40	46		
Somewhat well	43	34	43	42	48	39	44	31	48	47	39	45	43	54	43	34	42	45	38		
<u>TOTAL NOT WELL</u>	10	17	7	5	9	11	7	10	8	7	7	12	6	7	14	7	8	10	16		
Not too well	7	9	7	4	8	8	6	7	8	7	4	11	4	7	13	6	6	6	16		
Not at all well	2	8	0	1	1	4	1	3	0	0	3	1	1	0	1	1	2	3	0		
<u>DK</u>	3	6	2	2	3	3	2	1	5	2	2	5	4	0	0	0	1	6	0		
DK	3	6	2	2	3	3	2	1	5	2	2	5	4	0	0	0	1	6	0		

Table 30: Q6a. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Diverse

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL WELL</u>	88	90	89	88	78	95	86	92	98	86	90	95	91	88	87	91
Very well	45	50	43	51	43	52	51	23	24	48	40	24	56	42	44	38
Somewhat well	43	40	46	36	34	43	35	69	74	37	50	71	35	47	42	53
<u>TOTAL NOT WELL</u>	10	8	7	12	21	3	8	3	0	13	5	2	8	8	11	3
Not too well	7	7	6	7	21	1	4	3	0	11	3	2	8	5	10	2
Not at all well	2	1	1	5	0	2	4	0	0	2	2	0	0	3	1	1
<u>DK</u>	3	2	4	0	1	3	6	5	2	1	5	4	1	3	2	6
DK	3	2	4	0	1	3	6	5	2	1	5	4	1	3	2	6

Table 31: Q6b. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Safe

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL WELL</u>	86	87	89	88	84	92	56	94	95	45	91	57	75	84	79	88	81	88	83	66	83	65
Very well	35	39	47	42	27	40	22	30	55	35	38	17	25	34	40	34	39	33	40	55	37	47
Somewhat well	51	48	42	46	57	52	35	64	40	10	54	40	50	51	39	54	42	55	43	11	45	18
<u>TOTAL NOT WELL</u>	13	11	11	11	15	8	41	6	5	55	8	43	25	16	21	10	18	11	15	34	16	35
Not too well	11	10	10	10	11	6	30	6	3	37	6	33	18	11	21	8	12	10	7	34	10	26
Not at all well	3	1	1	1	4	1	11	0	1	18	1	10	7	4	0	2	6	1	8	0	6	8
<u>DK</u>	1	2	0	1	0	0	3	1	0	0	1	0	0	0	0	1	1	1	2	0	1	0
DK	1	2	0	1	0	0	3	1	0	0	1	0	0	0	0	1	1	1	2	0	1	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL WELL</u>	86	95	78	92	61	88	86	89	85	87	92	88	84	91	88	77	86	84	86	0		
Very well	35	53	20	38	13	38	34	47	17	41	25	31	38	38	24	38	33	42	35	0		
Somewhat well	51	42	58	54	48	50	52	41	67	46	67	56	46	53	63	39	53	43	51	0		
<u>TOTAL NOT WELL</u>	13	4	22	7	39	12	13	11	15	13	8	12	14	9	12	22	14	13	13	0		
Not too well	11	2	11	6	27	5	13	7	12	5	7	11	12	6	4	21	12	7	11	0		
Not at all well	3	2	10	1	13	7	0	3	3	8	1	1	2	3	8	1	2	7	3	0		
<u>DK</u>	1	1	0	1	0	0	1	1	0	0	0	0	2	0	1	1	0	2	1	0		
DK	1	1	0	1	0	0	1	1	0	0	0	0	2	0	1	1	0	2	1	0		

Table 31: Q6b. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Safe

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL WELL</u>	86	89	80	85	90	84	87	85	93	83	97	86	95	86	82	85	88	86	82	79	
Very well	35	33	26	30	41	29	30	42	36	37	45	36	25	29	32	30	35	34	48	34	
Somewhat well	51	56	54	55	49	54	56	43	57	45	51	50	70	56	49	55	52	52	34	45	
<u>TOTAL NOT WELL</u>	13	11	19	15	9	16	13	13	5	16	3	14	5	14	15	14	11	13	18	21	
Not too well	11	9	15	12	8	14	10	12	5	13	0	12	5	12	14	13	10	11	0	16	
Not at all well	3	2	4	3	1	2	3	2	0	3	3	2	0	2	1	2	2	2	18	5	
<u>DK</u>	1	0	0	0	2	0	0	1	2	1	0	0	0	0	3	1	1	1	0	0	
DK	1	0	0	0	2	0	0	1	2	1	0	0	0	0	3	1	1	1	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL WELL</u>	86	85	89	95	80	87	89	84	90	84	96	90	88	89	76	89	88	87	75		
Very well	35	47	34	37	26	39	33	46	31	27	40	61	37	24	40	30	42	27	27		
Somewhat well	51	38	55	58	54	48	57	38	58	57	56	29	52	66	36	58	46	60	47		
<u>TOTAL NOT WELL</u>	13	13	11	4	18	12	10	16	9	14	4	10	9	10	24	11	11	12	25		
Not too well	11	10	8	3	16	8	8	12	6	11	3	8	9	8	17	10	10	8	21		
Not at all well	3	3	3	2	3	3	2	4	3	3	1	2	0	2	8	1	1	4	4		
<u>DK</u>	1	2	0	0	1	1	1	0	2	1	0	0	3	0	0	0	1	1	0		
DK	1	2	0	0	1	1	1	0	2	1	0	0	3	0	0	0	1	1	0		

Table 31: Q6b. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Safe

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL WELL</u>	86	83	88	93	87	89	84	91	66	90	83	81	84	83	95	83
Very well	35	35	33	49	38	16	37	28	31	36	33	29	35	36	36	32
Somewhat well	51	48	55	44	49	73	48	64	36	54	50	52	49	48	59	51
<u>TOTAL NOT WELL</u>	13	16	11	7	13	11	16	8	30	10	16	17	16	15	5	17
Not too well	11	12	9	7	11	10	9	7	28	9	12	15	16	6	4	16
Not at all well	3	4	2	0	2	1	7	1	2	1	5	2	0	8	2	1
<u>DK</u>	1	1	1	0	0	0	0	1	4	0	1	2	0	2	0	0
DK	1	1	1	0	0	0	0	1	4	0	1	2	0	2	0	0

Table 32: Q6c. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Good place to live, play, and work

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL WELL</u>	87	91	93	92	83	96	59	88	99	49	94	51	69	82	82	93	87	87	90	78	90	72
Very well	41	52	58	55	28	49	27	33	74	32	46	16	31	44	37	40	44	40	48	37	46	28
Somewhat well	46	38	35	37	55	46	33	55	25	16	48	35	38	38	45	52	44	47	42	41	44	44
<u>TOTAL NOT WELL</u>	12	8	6	7	17	4	37	12	1	45	6	45	28	17	17	7	11	12	9	22	8	28
Not too well	11	7	6	7	14	4	30	12	1	36	5	37	25	15	13	7	7	12	4	22	4	28
Not at all well	1	1	0	0	2	0	7	0	0	10	0	7	3	2	4	0	3	1	5	0	4	0
<u>DK</u>	1	2	1	1	0	0	4	0	0	6	0	4	3	1	1	0	2	0	1	0	2	0
DK	1	2	1	1	0	0	4	0	0	6	0	4	3	1	1	0	2	0	1	0	2	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL WELL</u>	87	100	87	93	57	87	89	91	94	86	87	84	86	89	94	88	89	86	87	0		
Very well	41	67	0	48	14	45	41	59	10	49	30	40	42	46	34	42	41	45	41	0		
Somewhat well	46	33	87	45	43	42	48	32	84	38	58	44	44	43	61	47	48	41	46	0		
<u>TOTAL NOT WELL</u>	12	0	13	6	43	13	10	9	6	14	13	14	13	10	6	12	10	13	12	0		
Not too well	11	0	2	6	37	11	9	5	6	11	11	13	12	7	6	10	8	12	11	0		
Not at all well	1	0	10	0	6	2	1	4	0	3	2	0	1	3	0	1	2	0	1	0		
<u>DK</u>	1	0	0	1	0	0	1	0	0	0	0	2	0	1	0	0	1	1	1	0		
DK	1	0	0	1	0	0	1	0	0	0	0	2	0	1	0	0	1	1	1	0		

Table 32: Q6c. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Good place to live, play, and work

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8
<u>TOTAL WELL</u>	87	87	89	88	88	86	90	82	91	83	100	87	82	93	84	86	89	87	100	84
Very well	41	41	33	38	46	39	36	44	46	45	39	44	43	42	36	41	42	41	48	41
Somewhat well	46	45	56	50	41	46	55	39	45	38	61	43	38	51	48	46	47	46	52	43
<u>TOTAL NOT WELL</u>	12	13	11	12	11	14	10	14	8	17	0	9	18	7	16	13	11	12	0	0
Not too well	11	13	8	11	10	14	8	13	8	15	0	9	18	5	16	12	10	11	0	0
Not at all well	1	0	2	1	1	0	2	2	0	2	0	0	0	2	0	1	1	1	0	0
<u>DK</u>	1	0	0	0	2	0	0	3	1	1	0	4	0	0	0	1	1	0	0	16
DK	1	0	0	0	2	0	0	3	1	1	0	4	0	0	0	1	1	0	0	16

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39
<u>TOTAL WELL</u>	87	87	89	89	86	88	88	85	90	86	91	82	96	89	89	88	92	84	81
Very well	41	50	45	43	30	47	38	52	42	34	44	63	53	33	46	38	55	28	30
Somewhat well	46	36	44	46	56	41	50	33	49	52	47	19	42	55	43	50	37	56	50
<u>TOTAL NOT WELL</u>	12	13	10	10	14	11	12	15	9	14	9	14	4	11	11	12	7	16	19
Not too well	11	13	8	8	12	11	10	15	7	11	9	12	4	11	8	10	7	13	18
Not at all well	1	0	2	2	1	1	2	0	2	3	1	2	0	0	3	2	0	2	1
<u>DK</u>	1	0	1	1	0	0	0	0	1	1	0	4	0	0	0	0	1	1	0
DK	1	0	1	1	0	0	0	0	1	1	0	4	0	0	0	0	1	1	0

Table 32: Q6c. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Good place to live, play, and work

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL WELL</u>	87	84	89	85	89	83	88	93	90	86	89	91	82	89	89	90
Very well	41	41	40	53	31	36	45	42	35	40	42	39	39	45	40	40
Somewhat well	46	43	49	32	58	47	43	51	55	46	47	53	43	44	49	49
<u>TOTAL NOT WELL</u>	12	14	10	15	11	15	11	7	10	13	10	9	17	11	11	9
Not too well	11	13	9	15	9	14	9	7	8	12	8	8	15	9	11	7
Not at all well	1	2	1	0	2	1	2	0	2	1	2	1	2	1	0	2
<u>DK</u>	1	1	0	0	0	2	1	0	0	0	1	0	1	0	0	1
DK	1	1	0	0	0	2	1	0	0	0	1	0	1	0	0	1

Table 33: Q6d. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Accepting

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL WELL</u>	91	92	97	94	89	98	68	92	99	64	96	69	79	88	88	95	88	93	90	80	90	68
Very well	45	51	57	54	37	53	29	39	65	34	50	22	41	43	40	47	47	44	53	17	51	20
Somewhat well	46	42	39	41	52	46	39	53	34	31	46	48	38	44	48	48	40	49	37	62	39	48
<u>TOTAL NOT WELL</u>	6	5	2	4	8	1	25	5	0	36	2	27	18	11	12	2	10	5	7	20	7	32
Not too well	5	5	2	4	6	1	19	5	0	26	2	20	14	8	12	1	6	4	3	20	3	32
Not at all well	1	0	0	0	3	0	6	0	0	10	0	6	4	3	0	0	4	0	5	0	4	0
<u>DK</u>	2	3	1	2	3	1	7	3	0	0	2	4	3	2	0	3	2	2	3	0	3	0
DK	2	3	1	2	3	1	7	3	0	0	2	4	3	2	0	3	2	2	3	0	3	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL WELL</u>	91	98	84	97	63	91	92	97	83	92	86	93	86	97	86	94	93	86	91	0		
Very well	45	58	39	51	24	53	42	58	60	54	50	48	47	52	33	36	43	50	45	0		
Somewhat well	46	40	45	46	39	38	50	39	23	39	36	46	39	46	53	58	50	36	46	0		
<u>TOTAL NOT WELL</u>	6	0	16	1	34	8	5	2	17	7	12	5	9	2	10	4	5	9	6	0		
Not too well	5	0	11	1	27	5	5	2	12	4	8	5	9	1	4	4	5	4	5	0		
Not at all well	1	0	4	0	7	3	0	0	5	2	3	1	0	1	6	0	0	5	1	0		
<u>DK</u>	2	2	0	2	3	1	3	1	0	1	2	1	5	0	4	2	2	5	2	0		
DK	2	2	0	2	3	1	3	1	0	1	2	1	5	0	4	2	2	5	2	0		

Table 33: Q6d. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Accepting

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL WELL</u>	91	91	92	91	93	90	92	94	93	84	97	95	100	100	80	93	94	91	100	100	
Very well	45	51	35	44	45	41	46	55	35	37	43	47	69	44	33	46	47	46	18	53	
Somewhat well	46	40	56	48	48	50	46	39	58	47	54	49	31	56	47	47	47	46	82	47	
<u>TOTAL NOT WELL</u>	6	8	6	7	3	7	7	4	2	12	3	4	0	0	13	5	4	6	0	0	
Not too well	5	8	5	7	2	7	6	4	1	10	3	4	0	0	11	4	4	5	0	0	
Not at all well	1	0	1	1	1	0	1	0	1	3	0	0	0	0	2	0	0	1	0	0	
<u>DK</u>	2	1	2	2	4	3	0	3	5	3	0	1	0	0	7	2	2	3	0	0	
DK	2	1	2	2	4	3	0	3	5	3	0	1	0	0	7	2	2	3	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL WELL</u>	91	89	91	95	90	90	93	87	92	94	93	88	92	91	93	96	94	88	90		
Very well	45	47	50	47	36	49	43	55	42	42	43	54	58	31	40	46	54	35	43		
Somewhat well	46	42	42	48	54	42	50	32	50	52	49	34	33	60	53	50	41	54	47		
<u>TOTAL NOT WELL</u>	6	9	7	4	5	8	4	12	5	2	6	8	3	8	7	2	4	8	9		
Not too well	5	6	6	3	4	6	3	9	4	2	4	7	2	8	6	2	4	5	8		
Not at all well	1	3	1	1	1	2	1	3	1	0	2	1	1	1	1	0	0	3	1		
<u>DK</u>	2	2	2	2	5	2	3	1	3	4	2	4	5	1	0	1	2	3	1		
DK	2	2	2	2	5	2	3	1	3	4	2	4	5	1	0	1	2	3	1		

Table 33: Q6d. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Accepting

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL WELL</u>	91	91	92	95	89	95	90	90	93	93	91	92	93	88	93	93
Very well	45	48	41	56	39	46	49	33	35	47	43	34	52	41	39	44
Somewhat well	46	43	51	40	50	49	41	57	58	46	48	58	41	46	54	49
<u>TOTAL NOT WELL</u>	6	6	5	5	10	2	8	4	2	6	6	3	6	7	6	5
Not too well	5	5	4	3	10	2	4	4	2	5	4	3	6	4	4	4
Not at all well	1	1	1	1	0	1	4	0	0	1	2	0	0	3	1	1
<u>DK</u>	2	3	2	0	1	3	2	5	5	1	3	5	1	5	2	1
DK	2	3	2	0	1	3	2	5	5	1	3	5	1	5	2	1

Table 34: Q6e. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Growing

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL WELL</u>	82	88	82	85	78	89	59	79	92	64	86	63	65	80	54	90	79	84	80	100	78	97
Very well	31	39	29	35	27	38	13	27	41	22	34	18	39	40	14	28	35	29	38	70	36	38
Somewhat well	51	48	53	50	51	52	46	52	52	42	52	45	25	41	40	62	44	54	42	30	42	59
<u>TOTAL NOT WELL</u>	14	9	14	11	17	8	28	16	5	36	10	32	21	14	44	6	15	13	10	0	15	3
Not too well	11	7	9	8	14	8	20	11	5	28	9	21	9	9	40	5	13	10	10	0	13	3
Not at all well	3	1	4	3	3	0	9	5	0	8	1	12	12	5	4	1	2	3	0	0	3	0
<u>DK</u>	5	4	4	4	6	2	13	4	2	0	4	5	15	6	2	4	6	3	9	0	7	0
DK	5	4	4	4	6	2	13	4	2	0	4	5	15	6	2	4	6	3	9	0	7	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL WELL</u>	82	94	52	86	65	71	87	78	34	76	56	79	88	79	82	78	84	80	0	82		
Very well	31	44	25	32	29	34	30	28	12	35	34	35	23	35	32	24	32	30	0	31		
Somewhat well	51	50	26	54	36	36	57	50	22	41	22	44	65	44	50	54	53	49	0	51		
<u>TOTAL NOT WELL</u>	14	3	41	10	33	24	10	22	41	21	31	20	9	12	11	14	12	19	0	14		
Not too well	11	2	25	9	22	19	8	22	27	18	22	19	8	4	10	9	9	16	0	11		
Not at all well	3	1	17	2	11	4	2	0	15	3	9	1	1	8	1	5	3	3	0	3		
<u>DK</u>	5	3	7	3	3	6	3	0	25	3	13	1	3	9	7	8	4	2	0	5		
DK	5	3	7	3	3	6	3	0	25	3	13	1	3	9	7	8	4	2	0	5		

Table 34: Q6e. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Growing

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL WELL</u>	82	77	79	78	85	81	76	91	81	82	87	77	72	87	88	81	83	81	100	92	
Very well	31	37	24	31	32	35	27	30	35	33	30	21	30	33	20	27	30	31	28	35	
Somewhat well	51	40	55	47	53	46	49	61	46	49	57	56	42	54	68	54	53	50	72	57	
<u>TOTAL NOT WELL</u>	14	18	17	18	10	13	20	5	13	16	13	7	25	13	6	12	12	15	0	0	
Not too well	11	17	10	14	8	9	16	4	10	14	9	7	17	11	6	10	9	12	0	0	
Not at all well	3	1	6	4	2	3	4	0	3	1	4	0	8	2	0	2	3	3	0	0	
<u>DK</u>	5	5	4	5	5	6	3	4	6	3	0	16	3	0	6	7	5	5	0	8	
DK	5	5	4	5	5	6	3	4	6	3	0	16	3	0	6	7	5	5	0	8	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>TOTAL WELL</u>	82	94	86	78	73	89	76	95	86	77	74	78	86	90	73	74	85	75	86		
Very well	31	33	34	27	32	33	29	36	31	28	30	29	27	26	32	34	35	27	26		
Somewhat well	51	61	52	50	41	56	47	59	55	49	43	49	59	64	41	40	50	49	60		
<u>TOTAL NOT WELL</u>	14	6	12	15	19	9	17	4	13	13	20	11	13	7	22	22	11	20	7		
Not too well	11	6	8	13	13	7	13	3	9	10	16	11	8	5	22	18	8	16	7		
Not at all well	3	0	4	2	6	2	3	1	3	3	4	0	5	3	0	4	3	4	0		
<u>DK</u>	5	0	2	7	9	1	8	1	2	10	6	11	1	3	5	4	4	5	7		
DK	5	0	2	7	9	1	8	1	2	10	6	11	1	3	5	4	4	5	7		

Table 34: Q6e. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Growing

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL WELL</u>	82	86	79	74	83	81	85	79	93	79	85	84	89	82	73	87
Very well	31	32	30	30	25	40	31	20	39	31	30	28	31	32	31	27
Somewhat well	51	54	49	44	58	41	54	59	53	49	55	57	58	51	42	60
<u>TOTAL NOT WELL</u>	14	9	17	17	17	11	10	16	7	15	11	12	5	13	22	9
Not too well	11	7	13	14	17	9	5	14	4	14	7	10	5	9	19	6
Not at all well	3	2	3	3	0	2	5	2	4	2	4	3	0	4	3	4
<u>DK</u>	5	5	4	9	0	8	5	5	0	5	4	3	6	5	5	4
DK	5	5	4	9	0	8	5	5	0	5	4	3	6	5	5	4

Table 35: Q6f. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Up and coming

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL WELL</u>	67	75	64	70	63	79	47	51	80	49	72	40	47	65	43	74	63	70	58	66	64	63
Very well	16	25	14	20	12	24	5	6	38	20	19	5	15	21	5	16	22	14	33	42	26	10
Somewhat well	50	50	49	50	50	55	42	45	42	28	53	36	32	44	38	59	40	56	25	23	39	53
<u>TOTAL NOT WELL</u>	24	19	21	20	28	14	49	29	10	51	17	54	40	26	53	15	27	22	29	34	23	35
Not too well	18	16	15	16	21	13	31	22	7	25	15	34	31	20	43	10	23	16	23	34	19	31
Not at all well	6	4	5	4	7	1	18	7	2	26	2	20	9	6	10	4	4	6	5	0	4	4
<u>DK</u>	10	6	16	10	9	7	4	21	11	0	10	6	13	10	4	11	10	9	14	0	12	1
DK	10	6	16	10	9	7	4	21	11	0	10	6	13	10	4	11	10	9	14	0	12	1
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL WELL</u>	67	84	41	72	39	61	71	81	26	69	36	70	70	64	62	55	69	64	0	67		
Very well	16	33	13	19	9	23	14	34	0	26	14	18	11	20	18	11	17	15	0	16		
Somewhat well	50	50	28	53	31	38	57	47	26	43	22	52	59	44	44	44	53	49	0	50		
<u>TOTAL NOT WELL</u>	24	8	59	19	49	32	20	18	72	23	57	23	17	28	29	29	22	26	0	24		
Not too well	18	7	27	17	27	22	15	15	6	18	33	21	13	14	25	22	17	22	0	18		
Not at all well	6	1	32	3	22	10	4	3	66	5	24	2	4	14	4	8	6	4	0	6		
<u>DK</u>	10	8	0	8	12	7	10	2	2	8	7	7	13	8	9	16	8	10	0	10		
DK	10	8	0	8	12	7	10	2	2	8	7	7	13	8	9	16	8	10	0	10		

Table 35: Q6f. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Up and coming

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL WELL</u>	67	65	67	66	68	71	64	67	72	62	78	53	57	77	78	67	70	65	87	81	
Very well	16	20	17	19	15	25	14	14	17	12	22	15	9	27	14	17	18	16	13	30	
Somewhat well	50	45	51	47	53	46	50	53	56	49	56	38	47	50	64	50	52	49	74	51	
<u>TOTAL NOT WELL</u>	24	26	25	26	22	18	30	22	20	28	16	27	30	17	11	21	20	25	10	6	
Not too well	18	19	18	19	18	16	21	18	15	23	13	22	18	13	11	16	15	19	10	6	
Not at all well	6	7	7	7	4	2	9	3	6	5	3	5	12	4	0	5	5	6	0	0	
<u>DK</u>	10	9	8	8	10	11	6	11	8	10	6	20	13	6	10	12	10	10	3	13	
DK	10	9	8	8	10	11	6	11	8	10	6	20	13	6	10	12	10	10	3	13	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>TOTAL WELL</u>	67	73	71	61	63	72	62	75	72	62	62	64	72	76	59	57	70	61	68		
Very well	16	7	20	14	28	14	19	19	10	19	20	22	16	13	8	17	20	11	18		
Somewhat well	50	67	52	47	35	58	43	56	62	43	42	41	56	64	51	40	50	50	50		
<u>TOTAL NOT WELL</u>	24	20	17	26	30	18	27	14	21	25	30	23	18	17	30	36	20	31	17		
Not too well	18	19	12	21	20	15	20	11	17	22	18	22	12	13	25	29	16	23	14		
Not at all well	6	1	5	5	9	3	7	3	4	3	11	1	6	4	5	7	4	8	2		
<u>DK</u>	10	7	11	13	7	9	11	11	7	13	8	13	10	6	11	6	10	8	15		
DK	10	7	11	13	7	9	11	11	7	13	8	13	10	6	11	6	10	8	15		

Table 35: Q6f. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Up and coming

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL WELL</u>	67	68	67	67	72	69	62	67	71	69	64	68	72	64	70	64
Very well	16	19	15	10	18	29	15	14	15	18	15	14	20	19	18	11
Somewhat well	50	50	52	57	54	40	47	53	56	51	50	54	53	45	52	53
<u>TOTAL NOT WELL</u>	24	20	25	21	28	23	26	25	7	24	22	18	18	20	26	24
Not too well	18	17	18	14	24	15	19	20	7	18	17	15	15	18	18	17
Not at all well	6	3	7	7	4	9	6	5	0	6	5	3	3	2	8	7
<u>DK</u>	10	12	7	12	0	8	13	8	22	6	13	14	10	16	4	12
DK	10	12	7	12	0	8	13	8	22	6	13	14	10	16	4	12

Table 36: Q6g. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Affordable

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL WELL</u>	45	49	51	50	40	45	28	56	55	29	47	35	18	33	38	56	39	49	38	0	44	7
Very well	7	8	14	10	3	7	3	7	15	11	7	5	0	3	4	10	4	8	5	0	5	1
Somewhat well	38	41	37	39	37	38	24	49	40	18	40	30	18	30	34	46	34	41	33	0	39	6
<u>TOTAL NOT WELL</u>	51	49	45	47	56	53	68	35	36	71	50	62	80	65	59	38	56	48	59	100	51	92
Not too well	34	34	30	33	36	39	32	25	22	23	36	27	36	40	39	28	37	32	39	51	31	70
Not at all well	17	14	15	15	20	14	36	11	13	49	14	34	44	25	20	10	19	16	20	49	19	22
<u>DK</u>	4	2	4	3	5	2	4	9	9	0	4	3	3	1	3	6	5	3	3	0	6	1
DK	4	2	4	3	5	2	4	9	9	0	4	3	3	1	3	6	5	3	3	0	6	1
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL WELL</u>	45	63	17	49	27	45	45	53	24	51	28	48	59	35	37	29	52	26	0	45		
Very well	7	14	2	7	2	7	7	14	14	7	8	5	13	3	7	3	8	5	0	7		
Somewhat well	38	49	15	42	25	38	39	38	10	44	20	43	46	32	30	26	44	21	0	38		
<u>TOTAL NOT WELL</u>	51	33	83	47	73	53	51	42	76	47	72	50	38	60	61	58	44	74	0	51		
Not too well	34	26	41	34	38	34	35	40	34	33	35	33	26	37	43	41	32	47	0	34		
Not at all well	17	6	42	13	35	19	16	2	42	14	37	17	12	24	18	17	12	28	0	17		
<u>DK</u>	4	4	0	3	0	2	3	5	0	2	0	2	3	5	2	13	4	0	0	4		
DK	4	4	0	3	0	2	3	5	0	2	0	2	3	5	2	13	4	0	0	4		

Table 36: Q6g. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Affordable

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL WELL</u>	45	48	50	49	41	52	47	32	51	46	42	59	41	41	41	47	46	45	20	44	
Very well	7	5	10	7	6	7	8	4	8	6	7	12	0	11	3	8	7	7	0	7	
Somewhat well	38	43	40	41	36	45	39	28	43	39	35	47	41	30	37	39	39	39	20	38	
<u>TOTAL NOT WELL</u>	51	49	49	49	54	45	52	64	43	52	55	33	54	59	54	49	50	51	77	48	
Not too well	34	28	30	29	40	29	29	48	31	32	32	31	41	43	38	37	35	34	48	35	
Not at all well	17	21	19	20	14	15	23	16	12	21	23	1	13	16	17	12	15	17	30	13	
<u>DK</u>	4	3	1	2	5	4	1	4	6	2	4	8	5	0	5	4	4	4	3	8	
DK	4	3	1	2	5	4	1	4	6	2	4	8	5	0	5	4	4	4	3	8	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>TOTAL WELL</u>	45	53	42	45	43	47	44	42	51	40	49	48	48	57	44	35	50	33	61		
Very well	7	5	4	10	9	4	9	1	7	9	9	9	6	12	7	3	10	3	4		
Somewhat well	38	48	38	35	35	42	35	41	44	31	40	39	42	45	37	31	39	30	57		
<u>TOTAL NOT WELL</u>	51	43	55	50	56	50	52	53	48	56	48	47	48	39	56	64	47	62	36		
Not too well	34	36	31	35	37	33	35	39	28	37	33	39	32	30	35	39	33	40	25		
Not at all well	17	7	24	15	19	16	17	14	20	18	15	8	16	10	21	26	15	22	11		
<u>DK</u>	4	4	3	5	1	4	4	6	2	4	3	5	3	4	0	1	3	5	4		
DK	4	4	3	5	1	4	4	6	2	4	3	5	3	4	0	1	3	5	4		

Table 36: Q6g. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Affordable

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL WELL</u>	45	40	49	44	38	46	55	38	58	42	51	46	36	49	48	53
Very well	7	5	8	3	3	6	13	2	14	4	10	7	5	6	4	14
Somewhat well	38	35	41	41	34	39	42	36	44	38	41	39	31	43	44	39
<u>TOTAL NOT WELL</u>	51	55	48	48	62	52	42	59	34	55	45	48	61	44	49	45
Not too well	34	38	31	28	51	24	28	43	25	36	31	36	43	31	29	31
Not at all well	17	16	18	20	12	28	14	16	8	19	13	13	18	13	20	14
<u>DK</u>	4	5	3	8	0	2	4	4	8	3	4	6	3	7	4	2
DK	4	5	3	8	0	2	4	4	8	3	4	6	3	7	4	2

Table 37: Q6h. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Great location

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL WELL</u>	88	87	93	90	87	90	85	85	92	81	92	74	89	92	64	92	87	89	90	100	88	100
Very well	43	44	41	43	44	48	37	37	66	51	48	25	55	48	32	43	44	44	63	77	50	22
Somewhat well	45	44	51	47	43	43	48	48	26	29	44	49	33	44	32	49	43	45	27	23	38	78
<u>TOTAL NOT WELL</u>	10	11	4	8	13	8	15	12	5	19	7	26	11	8	36	6	13	10	10	0	12	0
Not too well	6	8	4	6	6	5	7	7	5	13	5	12	6	6	21	2	7	6	6	0	6	0
Not at all well	4	4	0	2	7	3	8	5	0	6	2	14	5	2	15	3	6	4	4	0	7	0
<u>DK</u>	1	1	3	2	0	1	0	2	3	0	1	0	0	0	0	3	0	1	0	0	0	0
DK	1	1	3	2	0	1	0	2	3	0	1	0	0	0	0	3	0	1	0	0	0	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL WELL</u>	88	92	82	90	79	88	90	98	81	90	79	83	89	94	90	91	92	82	0	88		
Very well	43	64	56	43	36	51	41	62	41	52	49	39	38	50	51	43	47	35	0	43		
Somewhat well	45	28	26	47	42	37	49	36	40	39	30	43	51	44	38	48	45	47	0	45		
<u>TOTAL NOT WELL</u>	10	5	18	9	21	12	8	2	19	10	21	16	10	6	6	9	7	18	0	10		
Not too well	6	1	16	4	16	8	5	2	19	5	18	11	5	2	3	4	5	9	0	6		
Not at all well	4	4	2	4	6	4	3	0	0	5	3	5	4	4	3	5	2	9	0	4		
<u>DK</u>	1	4	0	1	0	0	2	0	0	0	0	1	2	0	4	0	1	0	0	1		
DK	1	4	0	1	0	0	2	0	0	0	0	1	2	0	4	0	1	0	0	1		

Table 37: Q6h. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Great location

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL WELL</u>	88	87	92	90	86	90	91	82	91	88	97	73	82	98	90	86	89	88	95	92	
Very well	43	51	43	47	40	52	44	43	41	47	37	32	38	67	32	44	45	43	64	36	
Somewhat well	45	37	48	42	46	38	47	39	50	41	60	40	44	32	58	42	44	45	31	57	
<u>TOTAL NOT WELL</u>	10	10	7	9	13	7	8	16	9	11	3	23	16	2	8	12	10	11	5	0	
Not too well	6	10	5	8	4	6	8	5	3	11	3	5	8	2	4	5	5	6	5	0	
Not at all well	4	0	2	1	8	2	0	11	6	0	0	18	8	0	4	7	5	5	0	0	
<u>DK</u>	1	2	1	2	1	3	1	2	0	1	0	4	2	0	2	2	2	1	0	8	
DK	1	2	1	2	1	3	1	2	0	1	0	4	2	0	2	2	2	1	0	8	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42	
<u>TOTAL WELL</u>	88	91	91	87	83	91	85	88	94	83	87	78	94	92	98	83	90	86	90	
Very well	43	33	42	42	62	38	50	42	36	52	48	31	28	35	64	57	43	40	57	
Somewhat well	45	58	49	44	21	53	35	46	58	32	39	48	66	56	34	26	47	46	33	
<u>TOTAL NOT WELL</u>	10	9	8	10	17	8	13	11	6	13	12	22	6	4	2	17	8	14	10	
Not too well	6	6	4	5	9	5	7	4	6	7	6	2	1	4	2	13	6	7	3	
Not at all well	4	3	3	4	8	3	6	6	0	6	6	20	5	0	0	3	2	6	7	
<u>DK</u>	1	0	1	4	0	0	2	1	0	4	1	0	0	4	0	0	2	1	0	
DK	1	0	1	4	0	0	2	1	0	4	1	0	0	4	0	0	2	1	0	

Table 37: Q6h. I am going to read you some words and phrases that might describe Milpitas. Please tell me whether you think each of the phrases below describes Milpitas very well, somewhat well, not too well, or not at all well: Great location

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL WELL</u>	88	86	91	80	86	91	91	94	92	85	92	93	86	85	86	98
Very well	43	47	42	35	41	62	39	44	50	45	42	46	51	40	40	44
Somewhat well	45	39	49	45	45	29	52	50	43	41	50	47	35	45	46	54
<u>TOTAL NOT WELL</u>	10	12	9	18	14	7	6	6	8	13	6	7	12	12	13	2
Not too well	6	5	6	10	9	6	1	2	8	9	3	4	6	4	9	1
Not at all well	4	6	3	8	5	1	5	4	0	5	4	2	6	7	4	1
<u>DK</u>	1	2	1	1	0	3	3	0	0	1	2	0	1	4	1	0
DK	1	2	1	1	0	3	3	0	0	1	2	0	1	4	1	0

Table 38: Q7. Do you think the rate of growth and development in general in Milpitas is (SPLIT SAMPLE A: too fast, about right, or too slow) (SPLIT SAMPLE B: too slow, about right, or too fast)?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL TOO FAST</u>	41	31	43	36	46	32	67	43	33	79	37	60	100	100	0	0	53	35	55	72	53	59
Much too fast	17	12	15	13	21	10	44	15	8	55	13	37	100	42	0	0	20	16	26	43	21	21
Somewhat too fast	24	19	28	23	25	23	23	28	25	24	24	22	0	58	0	0	33	19	29	28	32	38
<u>TOTAL TOO SLOW</u>	10	13	2	9	11	9	13	8	6	14	9	16	0	0	100	0	9	10	10	0	8	6
Somewhat too slow	7	9	2	6	8	8	7	7	3	11	6	12	0	0	75	0	5	9	6	0	5	2
Much too slow	2	4	1	2	3	1	6	2	3	3	2	4	0	0	25	0	5	1	4	0	3	4
<u>ABOUT RIGHT/DK/NA</u>	49	56	54	55	43	59	20	48	61	7	54	24	0	0	0	100	38	55	36	28	39	36
About right	45	53	49	51	39	56	18	37	58	7	50	21	0	0	0	91	32	51	33	20	33	33
DK/NA	4	3	6	4	5	2	2	12	4	0	4	3	0	0	0	9	5	4	3	8	6	3
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>TOTAL TOO FAST</u>	41	29	55	39	57	55	34	54	28	58	43	33	37	42	46	65	42	33	43	39		
Much too fast	17	7	35	14	36	25	13	21	18	24	29	9	15	19	21	40	17	15	21	13		
Somewhat too fast	24	22	20	25	21	30	21	33	10	34	13	25	22	23	25	25	25	18	22	26		
<u>TOTAL TOO SLOW</u>	10	3	23	9	17	13	8	12	18	11	18	19	7	8	1	2	8	16	7	13		
Somewhat too slow	7	1	18	7	10	8	7	9	10	8	7	14	6	6	1	1	6	13	5	9		
Much too slow	2	1	5	2	7	5	1	3	8	3	11	5	1	2	0	1	2	2	2	3		
<u>ABOUT RIGHT/DK/NA</u>	49	68	22	52	26	33	58	34	54	31	39	48	56	50	53	32	50	51	50	48		
About right	45	65	14	48	24	30	53	31	54	29	35	43	53	48	42	27	47	45	46	44		
DK/NA	4	3	8	4	3	3	5	3	0	2	4	4	3	2	11	5	3	7	5	4		

Table 38: Q7. Do you think the rate of growth and development in general in Milpitas is (SPLIT SAMPLE A: too fast, about right, or too slow) (SPLIT SAMPLE B: too slow, about right, or too fast)?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>TOTAL TOO FAST</u>	41	39	49	44	36	39	49	31	43	60	49	36	45	31	25	34	37	41	65	17	
Much too fast	17	16	21	18	15	17	20	14	16	30	21	9	18	12	10	12	15	17	26	14	
Somewhat too fast	24	23	28	26	21	23	28	16	27	31	28	27	27	18	15	22	23	24	39	3	
<u>TOTAL TOO SLOW</u>	10	15	8	12	8	14	9	11	5	5	11	15	9	13	6	10	11	10	12	0	
Somewhat too slow	7	10	7	8	7	12	5	9	5	1	10	13	6	9	5	8	8	8	12	0	
Much too slow	2	5	1	3	1	2	4	1	1	4	2	2	3	3	1	2	2	3	0	0	
<u>ABOUT RIGHT/DK/NA</u>	49	46	43	45	56	47	43	58	51	34	40	49	46	57	69	56	52	49	24	83	
About right	45	44	41	43	49	46	40	51	47	32	37	42	41	54	58	50	48	44	21	80	
DK/NA	4	1	3	2	7	1	3	8	4	2	3	7	5	2	10	6	5	4	3	3	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>TOTAL TOO FAST</u>	41	43	48	38	34	46	37	41	51	32	42	49	34	36	42	44	36	46	45		
Much too fast	17	18	19	14	16	19	15	18	20	14	16	20	12	13	15	19	13	22	19		
Somewhat too fast	24	24	29	24	18	27	22	23	32	18	26	29	22	23	27	24	23	25	26		
<u>TOTAL TOO SLOW</u>	10	10	5	9	18	7	12	8	6	15	9	8	6	5	9	23	9	9	19		
Somewhat too slow	7	7	4	7	13	5	9	8	3	12	7	8	4	5	8	15	6	7	13		
Much too slow	2	3	1	2	4	2	3	1	3	3	2	0	1	1	0	8	2	2	6		
<u>ABOUT RIGHT/DK/NA</u>	49	48	47	53	48	47	51	50	43	53	49	43	61	59	49	33	55	45	36		
About right	45	42	43	48	46	42	47	45	40	50	44	35	58	57	45	31	51	40	33		
DK/NA	4	6	4	5	3	5	4	5	3	4	4	9	3	2	4	2	4	5	3		

Table 38: Q7. Do you think the rate of growth and development in general in Milpitas is (SPLIT SAMPLE A: too fast, about right, or too slow) (SPLIT SAMPLE B: too slow, about right, or too fast)?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL TOO FAST</u>	41	36	47	38	34	42	46	52	35	38	45	45	31	42	47	48
Much too fast	17	16	18	14	10	16	23	20	23	13	22	21	12	21	15	23
Somewhat too fast	24	20	28	24	23	26	23	32	12	24	23	24	19	22	32	24
<u>TOTAL TOO SLOW</u>	10	12	7	9	19	7	8	8	0	12	6	4	13	12	12	2
Somewhat too slow	7	10	4	6	15	6	6	7	0	9	5	4	11	10	7	1
Much too slow	2	2	3	4	4	1	2	0	0	3	1	0	2	2	5	1
<u>ABOUT RIGHT/DK/NA</u>	49	52	46	53	47	50	47	41	65	50	48	51	56	46	42	51
About right	45	47	43	47	42	47	43	39	59	45	45	47	51	43	39	47
DK/NA	4	5	3	6	5	3	4	1	6	5	4	3	6	3	3	4

Table 39: Q8. Keeping in mind that this survey is completely confidential, I'd like to know more about your experiences with public safety in Milpitas. Have you personally interacted with a Milpitas police officer for any reason in the last year?

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL YES</u>	32	31	29	31	33	29	45	29	30	58	31	36	38	41	30	24	100	0	100	100	100	100
Yes, self	20	19	19	19	21	20	29	13	21	45	19	26	24	26	18	16	63	0	67	93	61	69
Yes, household member	5	7	7	7	4	4	6	8	4	8	6	4	5	9	7	2	17	0	11	0	16	19
Yes, both	7	6	3	5	8	5	9	8	6	5	7	6	9	7	5	7	21	0	23	7	22	12
<u>NO</u>	67	68	70	69	65	70	54	68	70	42	68	62	61	57	70	75	0	100	0	0	0	0
No, neither	67	68	70	69	65	70	54	68	70	42	68	62	61	57	70	75	0	100	0	0	0	0
<u>DK/NA</u>	1	0	1	0	2	0	1	2	0	0	1	1	1	1	0	1	0	0	0	0	0	0
DK/NA	1	0	1	0	2	0	1	2	0	0	1	1	1	1	0	1	0	0	0	0	0	0

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>TOTAL YES</u>	32	30	38	32	36	47	24	48	52	47	49	37	19	32	34	45	29	42	29	34
Yes, self	20	20	22	20	24	28	15	33	30	27	33	23	10	20	24	31	17	29	21	19
Yes, household member	5	4	0	6	1	9	4	6	0	11	3	10	6	2	1	2	6	4	3	8
Yes, both	7	6	16	6	11	10	5	8	22	9	13	5	3	9	9	12	6	9	6	7
<u>NO</u>	67	70	59	68	61	52	76	52	48	52	51	62	80	67	64	55	70	58	70	64
No, neither	67	70	59	68	61	52	76	52	48	52	51	62	80	67	64	55	70	58	70	64
<u>DK/NA</u>	1	0	3	0	3	1	1	0	0	1	0	1	0	2	2	0	1	0	1	2
DK/NA	1	0	3	0	3	1	1	0	0	1	0	1	0	2	2	0	1	0	1	2

Table 39: Q8. Keeping in mind that this survey is completely confidential, I'd like to know more about your experiences with public safety in Milpitas. Have you personally interacted with a Milpitas police officer for any reason in the last year?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
<u>TOTAL YES</u>	32	29	37	33	28	27	38	26	31	44	36	33	36	21	13	26	29	33	27	17
Yes, self	20	17	23	20	19	21	20	21	18	26	21	24	20	14	10	17	19	20	15	12
Yes, household member	5	7	5	6	4	4	8	1	8	9	6	5	5	3	2	3	4	6	2	0
Yes, both	7	5	9	7	5	3	11	4	5	9	9	5	11	4	2	5	6	7	11	5
<u>NO</u>	67	70	62	66	70	72	61	73	68	55	62	66	63	79	87	74	70	66	73	83
No, neither	67	70	62	66	70	72	61	73	68	55	62	66	63	79	87	74	70	66	73	83
<u>DK/NA</u>	1	1	1	1	1	1	1	1	1	1	3	1	1	0	0	0	1	1	0	0
DK/NA	1	1	1	1	1	1	1	1	1	1	3	1	1	0	0	0	1	1	0	0

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81	
<u>TOTAL YES</u>	32	32	38	26	29	36	27	31	39	25	30	50	29	20	38	35	31	31	40	
Yes, self	20	19	25	16	19	22	17	24	21	18	17	36	14	15	17	25	19	21	23	
Yes, household member	5	10	5	3	4	7	3	4	10	2	5	6	8	4	10	3	7	2	9	
Yes, both	7	3	9	7	6	6	6	3	8	4	9	7	8	1	11	8	5	9	8	
<u>NO</u>	67	68	60	72	70	64	71	68	60	74	68	50	71	79	62	63	69	67	58	
No, neither	67	68	60	72	70	64	71	68	60	74	68	50	71	79	62	63	69	67	58	
<u>DK/NA</u>	1	0	1	2	0	1	1	1	1	1	1	1	0	0	1	2	0	2	1	
DK/NA	1	0	1	2	0	1	1	1	1	1	1	1	0	0	1	2	0	2	1	

Table 39: Q8. Keeping in mind that this survey is completely confidential, I'd like to know more about your experiences with public safety in Milpitas. Have you personally interacted with a Milpitas police officer for any reason in the last year?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL YES</u>	32	28	35	23	40	27	30	32	42	30	33	36	27	29	34	36
Yes, self	20	21	19	13	27	23	19	17	22	21	19	19	24	18	18	20
Yes, household member	5	3	7	7	8	1	4	4	10	6	5	6	2	5	10	4
Yes, both	7	4	9	2	6	3	8	11	10	4	9	11	2	6	6	12
<u>NO</u>	67	71	64	76	59	71	68	68	58	68	67	64	72	71	65	63
No, neither	67	71	64	76	59	71	68	68	58	68	67	64	72	71	65	63
<u>DK/NA</u>	1	1	1	1	0	2	1	0	0	1	1	0	1	1	2	1
DK/NA	1	1	1	1	0	2	1	0	0	1	1	0	1	1	2	1

Table 40: Q9. In general, how satisfied or dissatisfied were you with the professionalism of the Milpitas police officer?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	222	64	42	106	116	119	56	47	55	21	179	42	45	118	21	83	222	0	119	12	184	33
<u>TOTAL SATISFIED</u>	83	84	66	77	89	84	84	81	90	73	85	75	85	83	75	85	83	0	100	0	100	0
Very satisfied	54	55	42	50	57	62	54	32	69	40	56	46	68	56	56	51	54	0	100	0	65	0
Somewhat satisfied	29	29	23	27	32	21	30	49	22	32	29	29	17	27	19	34	29	0	0	0	35	0
<u>TOTAL DISSATISFIED</u>	15	10	34	20	11	14	16	17	5	27	13	24	15	17	9	14	15	0	0	100	0	100
Somewhat dissatisfied	10	3	28	13	6	9	9	11	2	3	10	8	4	9	9	10	10	0	0	0	0	64
Very dissatisfied	5	7	6	7	4	4	7	6	3	25	3	16	12	7	0	4	5	0	0	100	0	36
<u>DK/NA</u>	2	6	0	3	0	3	0	2	5	0	2	1	0	0	16	1	2	0	0	0	0	0
DK/NA	2	6	0	3	0	3	0	2	5	0	2	1	0	0	16	1	2	0	0	0	0	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	222	47	10	175	33	105	103	45	9	81	24	80	34	45	29	33	141	67	102	120		
<u>TOTAL SATISFIED</u>	83	93	57	85	73	82	84	88	83	87	64	81	90	71	90	92	89	72	87	80		
Very satisfied	54	65	34	55	44	58	49	77	52	63	44	51	55	51	57	61	56	51	61	48		
Somewhat satisfied	29	28	23	30	29	23	35	11	30	25	20	30	35	20	33	31	33	21	25	32		
<u>TOTAL DISSATISFIED</u>	15	7	43	13	27	15	16	12	17	12	23	15	7	29	10	8	11	24	13	17		
Somewhat dissatisfied	10	1	8	10	12	6	13	3	8	7	3	12	5	15	5	4	6	17	6	13		
Very dissatisfied	5	6	35	3	16	9	2	9	9	5	19	3	2	15	5	4	5	7	7	4		
<u>DK/NA</u>	2	0	0	2	0	4	0	0	0	1	14	4	3	0	0	0	0	4	0	3		
DK/NA	2	0	0	2	0	4	0	0	0	1	14	4	3	0	0	0	0	4	0	3		

Table 40: Q9. In general, how satisfied or dissatisfied were you with the professionalism of the Milpitas police officer?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	222	54	61	115	87	46	69	38	47	43	32	32	30	19	13	99	158	213	5	4	
<u>TOTAL SATISFIED</u>	83	84	85	85	81	84	85	74	85	91	86	86	86	95	48	82	82	84	39	71	
Very satisfied	54	56	58	57	53	53	60	46	57	66	62	51	39	81	17	48	52	55	39	33	
Somewhat satisfied	29	29	27	28	28	31	25	28	28	26	23	34	48	14	30	34	30	30	0	38	
<u>TOTAL DISSATISFIED</u>	15	10	15	13	18	15	11	23	15	8	14	13	4	5	52	14	16	14	61	29	
Somewhat dissatisfied	10	6	6	6	14	5	7	23	8	8	1	10	4	0	52	12	9	9	6	29	
Very dissatisfied	5	4	9	7	4	11	4	0	7	0	14	2	0	5	0	2	7	4	55	0	
<u>DK/NA</u>	2	6	0	3	1	1	4	2	0	1	0	1	9	0	0	3	2	2	0	0	
DK/NA	2	6	0	3	1	1	4	2	0	1	0	1	9	0	0	3	2	2	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	222	47	74	52	37	121	89	48	70	42	47	35	37	31	26	55	106	83	33		
<u>TOTAL SATISFIED</u>	83	59	91	88	90	79	89	76	80	86	92	86	78	78	85	82	77	92	80		
Very satisfied	54	43	58	52	72	52	60	48	53	55	65	66	42	31	53	64	50	56	61		
Somewhat satisfied	29	17	34	36	18	27	28	29	26	31	26	19	35	47	32	18	27	37	19		
<u>TOTAL DISSATISFIED</u>	15	35	8	10	10	18	10	23	16	12	8	14	22	20	15	12	20	7	20		
Somewhat dissatisfied	10	23	4	10	5	11	8	17	7	7	8	3	20	16	13	4	13	5	9		
Very dissatisfied	5	12	5	0	6	7	2	6	9	5	0	11	2	4	2	8	7	2	11		
<u>DK/NA</u>	2	6	1	2	0	3	1	1	4	2	0	0	0	1	0	6	3	1	0		
DK/NA	2	6	1	2	0	3	1	1	4	2	0	0	0	1	0	6	3	1	0		

Table 40: Q9. In general, how satisfied or dissatisfied were you with the professionalism of the Milpitas police officer?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	222	92	121	32	58	28	51	22	20	118	93	43	51	38	63	54
<u>TOTAL SATISFIED</u>	83	81	84	70	79	84	86	88	100	78	90	94	78	84	76	94
Very satisfied	54	50	56	26	52	63	67	54	65	48	63	59	46	57	46	68
Somewhat satisfied	29	31	28	44	27	21	19	34	35	30	26	35	32	27	30	25
<u>TOTAL DISSATISFIED</u>	15	17	14	20	21	13	14	12	0	19	10	6	19	16	20	6
Somewhat dissatisfied	10	12	8	9	21	6	4	8	0	14	4	4	15	9	14	1
Very dissatisfied	5	5	5	11	0	7	10	3	0	5	6	2	4	7	5	5
<u>DK/NA</u>	2	1	2	10	0	3	0	0	0	4	0	0	3	0	4	0
DK/NA	2	1	2	10	0	3	0	0	0	4	0	0	3	0	4	0

Table 41: Q11a. Can you tell me how safe you feel bicycling in Milpitas?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL SAFE</u>	56	65	69	66	45	64	37	51	68	36	60	36	43	51	40	63	46	61	46	66	45	55
Very safe	21	30	24	28	15	26	13	15	33	12	23	11	13	21	14	23	20	22	21	42	19	28
Somewhat safe	35	35	44	39	30	38	23	36	34	23	37	25	30	30	25	40	25	39	24	24	25	27
<u>TOTAL UNSAFE</u>	14	15	10	13	16	12	24	13	9	46	11	31	25	20	21	8	20	11	23	22	22	15
Somewhat unsafe	10	8	8	8	12	8	14	11	6	24	8	19	13	14	15	5	13	8	14	8	14	10
Very unsafe	4	7	2	5	3	3	10	2	3	22	3	12	11	6	6	3	7	3	8	14	8	5
<u>NEITHER/DK/NO OPINION</u>	30	20	21	21	39	24	39	37	23	19	29	33	32	29	39	29	34	28	32	12	33	30
Neither safe nor unsafe	12	9	13	10	15	12	15	12	8	11	13	11	11	13	18	11	12	13	8	5	8	25
DK/No opinion	17	12	8	10	24	13	24	24	16	8	16	23	21	16	21	18	22	15	23	7	25	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>TOTAL SAFE</u>	56	69	34	62	27	48	61	59	44	50	42	52	69	54	54	43	59	54	58	54		
Very safe	21	41	9	25	5	22	21	32	19	24	15	24	25	22	12	13	21	22	23	19		
Somewhat safe	35	28	26	38	23	26	40	28	25	26	27	28	44	32	42	30	37	32	35	34		
<u>TOTAL UNSAFE</u>	14	10	36	11	36	20	11	14	28	20	19	17	9	19	9	16	13	14	13	16		
Somewhat unsafe	10	6	32	8	22	14	8	11	15	15	10	13	5	13	4	14	9	9	9	11		
Very unsafe	4	4	5	2	14	5	4	2	13	4	8	4	4	6	4	2	4	5	4	4		
<u>NEITHER/DK/NO OPINION</u>	30	21	29	27	37	32	27	27	28	30	39	31	22	27	38	41	28	32	29	31		
Neither safe nor unsafe	12	5	2	12	13	14	12	12	8	14	15	12	10	13	13	15	11	18	12	13		
DK/No opinion	17	16	27	15	24	19	16	15	20	17	24	19	12	14	24	25	17	14	17	18		

Table 41: Q11a. Can you tell me how safe you feel bicycling in Milpitas?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>TOTAL SAFE</u>	56	60	50	55	59	61	51	54	62	43	70	49	53	60	62	56	59	54	85	80	
Very safe	21	27	15	21	21	25	18	22	19	18	32	9	24	20	19	18	22	21	30	22	
Somewhat safe	35	34	35	34	37	37	33	32	43	25	38	40	30	40	44	38	38	33	55	58	
<u>TOTAL UNSAFE</u>	14	13	13	13	16	15	10	20	14	18	13	16	14	16	9	14	13	15	8	3	
Somewhat unsafe	10	9	8	8	12	10	6	14	11	11	9	11	9	16	4	10	10	11	0	3	
Very unsafe	4	4	5	4	4	5	4	6	2	7	4	5	5	0	6	4	4	4	8	0	
<u>NEITHER/DK/NO OPINION</u>	30	27	38	32	25	24	39	27	24	39	17	34	33	24	28	30	27	31	7	17	
Neither safe nor unsafe	12	18	13	16	9	11	20	10	9	13	7	15	18	12	15	15	13	13	5	4	
DK/No opinion	17	9	25	16	16	13	19	17	15	26	11	19	15	12	13	15	15	18	3	13	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>TOTAL SAFE</u>	56	61	58	61	44	59	55	57	61	55	54	50	60	72	65	47	66	49	33		
Very safe	21	27	22	21	16	24	19	26	21	20	17	28	31	21	15	16	28	14	17		
Somewhat safe	35	34	36	40	28	35	36	32	39	35	36	23	29	51	51	31	39	35	16		
<u>TOTAL UNSAFE</u>	14	14	13	13	21	13	16	18	9	16	15	30	8	11	3	20	13	15	17		
Somewhat unsafe	10	7	8	10	17	8	13	11	5	12	13	19	8	6	1	15	8	12	12		
Very unsafe	4	7	4	3	4	5	3	7	4	5	2	11	0	5	2	6	5	3	5		
<u>NEITHER/DK/NO OPINION</u>	30	25	29	26	35	28	30	24	30	29	31	19	32	17	32	33	21	36	50		
Neither safe nor unsafe	12	10	12	10	16	11	12	9	13	11	13	4	17	9	16	14	10	12	22		
DK/No opinion	17	16	17	16	19	17	17	15	17	17	17	15	15	8	15	19	10	24	27		

Table 41: Q11a. Can you tell me how safe you feel bicycling in Milpitas?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL SAFE</u>	56	56	56	62	49	62	60	56	38	57	55	48	52	62	62	49
Very safe	21	23	19	33	20	18	18	24	9	24	18	18	21	24	24	13
Somewhat safe	35	33	37	29	29	45	42	32	28	33	37	30	31	38	38	36
<u>TOTAL UNSAFE</u>	14	17	12	18	22	14	11	7	5	18	9	6	23	10	14	9
Somewhat unsafe	10	11	9	12	15	11	7	5	5	13	6	5	15	7	12	5
Very unsafe	4	6	3	6	6	3	4	3	0	5	3	2	8	2	2	4
<u>NEITHER/DK/NO OPINION</u>	30	27	33	20	30	24	29	37	58	25	36	45	25	28	25	42
Neither safe nor unsafe	12	10	15	11	16	14	10	13	12	14	11	12	14	6	14	16
DK/No opinion	17	16	18	9	13	10	19	24	45	11	25	33	11	23	10	26

Table 42: Q11b. Can you tell me how safe you feel walking in Milpitas?

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL SAFE</u>	78	84	79	82	75	86	57	75	89	45	83	56	73	76	60	84	77	80	83	55	80	66
Very safe	34	40	40	40	27	40	18	29	55	15	37	16	32	33	30	35	37	32	44	38	39	34
Somewhat safe	45	44	39	42	47	46	38	47	34	30	46	40	42	43	29	49	39	48	39	17	41	32
<u>TOTAL UNSAFE</u>	12	11	11	11	14	7	34	8	6	48	8	34	21	14	28	7	15	10	11	33	12	25
Somewhat unsafe	11	10	9	9	12	6	28	8	6	40	7	28	17	11	27	7	12	10	9	19	9	16
Very unsafe	1	1	2	1	2	1	6	0	0	9	1	6	4	3	1	0	4	0	2	14	3	9
<u>NEITHER/DK/NO OPINION</u>	9	5	11	7	12	7	9	17	5	7	9	10	6	10	13	9	8	10	6	12	8	9
Neither safe nor unsafe	7	3	8	5	10	5	7	13	2	6	7	10	4	8	11	7	4	9	4	5	4	6
DK/No opinion	2	2	3	2	2	1	2	4	2	1	2	0	2	2	2	2	4	1	2	7	4	2

	Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT		
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>TOTAL SAFE</u>	78	94	40	86	43	77	81	85	74	78	71	74	83	81	80	74	80	74	81	76
Very safe	34	61	5	39	9	34	33	47	0	39	16	33	30	39	26	39	31	36	34	33
Somewhat safe	45	33	35	47	34	43	48	37	74	39	55	41	53	41	54	35	49	38	46	43
<u>TOTAL UNSAFE</u>	12	3	42	6	40	14	10	10	25	11	24	14	10	11	10	17	9	19	11	13
Somewhat unsafe	11	2	31	6	33	11	9	9	24	8	20	12	10	8	9	16	8	18	10	11
Very unsafe	1	0	11	1	7	3	1	1	1	3	4	2	1	3	1	1	1	2	1	2
<u>NEITHER/DK/NO OPINION</u>	9	3	18	8	17	10	9	6	1	11	6	12	7	9	11	9	11	7	8	11
Neither safe nor unsafe	7	2	15	6	16	8	7	6	0	9	5	9	5	6	9	7	8	5	6	9
DK/No opinion	2	1	2	2	1	2	2	0	1	2	1	2	2	2	1	2	2	2	2	2

Table 42: Q11b. Can you tell me how safe you feel walking in Milpitas?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>TOTAL SAFE</u>	78	72	78	75	84	75	76	80	89	75	86	72	86	81	79	79	80	78	100	87	
Very safe	34	35	34	35	34	36	35	41	26	38	48	21	47	22	32	30	35	32	74	39	
Somewhat safe	45	37	44	40	50	39	41	39	62	38	38	51	40	59	47	49	46	45	26	48	
<u>TOTAL UNSAFE</u>	12	16	12	14	8	12	15	11	6	13	8	12	10	11	11	12	11	13	0	6	
Somewhat unsafe	11	15	9	12	8	12	12	10	6	11	6	10	10	9	11	11	10	11	0	6	
Very unsafe	1	1	3	2	1	0	3	1	0	2	2	1	0	2	0	1	1	2	0	0	
<u>NEITHER/DK/NO OPINION</u>	9	12	10	11	8	13	9	9	5	12	6	16	4	9	11	10	9	10	0	7	
Neither safe nor unsafe	7	11	8	10	5	11	9	7	3	10	6	11	1	7	11	7	7	8	0	7	
DK/No opinion	2	1	1	1	2	2	0	2	3	2	0	5	3	2	0	2	2	2	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>TOTAL SAFE</u>	78	81	77	82	77	78	80	75	82	77	84	83	78	86	73	74	82	78	64		
Very safe	34	36	36	36	28	36	33	42	31	34	32	46	42	28	35	30	40	27	28		
Somewhat safe	45	45	40	46	49	42	47	33	51	44	51	37	36	59	38	44	42	51	36		
<u>TOTAL UNSAFE</u>	12	14	11	8	11	12	9	13	12	11	7	11	11	9	16	12	11	12	18		
Somewhat unsafe	11	12	9	6	11	11	8	13	10	9	6	9	11	8	13	10	9	11	15		
Very unsafe	1	2	1	2	1	1	1	1	2	1	1	2	0	1	3	2	1	2	3		
<u>NEITHER/DK/NO OPINION</u>	9	5	13	10	11	9	10	12	6	12	9	7	11	5	11	14	7	10	18		
Neither safe nor unsafe	7	5	10	7	10	8	8	9	6	9	7	6	7	4	8	12	5	8	18		
DK/No opinion	2	0	3	3	1	2	2	3	0	3	2	1	4	0	3	2	2	2	0		

Table 42: Q11b. Can you tell me how safe you feel walking in Milpitas?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL SAFE</u>	78	76	81	83	73	84	76	84	71	79	77	79	76	77	84	78
Very safe	34	37	31	41	34	28	28	37	44	35	33	40	38	37	31	30
Somewhat safe	45	39	50	42	39	56	48	47	27	45	44	39	38	40	52	48
<u>TOTAL UNSAFE</u>	12	12	12	12	15	8	13	3	17	12	11	9	13	10	10	13
Somewhat unsafe	11	11	10	10	14	8	11	2	17	11	10	8	12	9	9	11
Very unsafe	1	1	2	1	1	0	2	1	0	1	2	1	1	1	1	2
<u>NEITHER/DK/NO OPINION</u>	9	12	7	6	12	8	11	12	12	9	11	12	11	14	6	9
Neither safe nor unsafe	7	9	6	4	9	7	8	11	8	7	9	10	9	9	4	9
DK/No opinion	2	3	1	2	3	1	2	1	4	2	2	2	2	5	2	0

Table 43: Q11c. Can you tell me how safe you feel driving in Milpitas?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL SAFE</u>	79	81	81	81	77	86	58	79	87	50	83	63	59	71	72	88	75	82	82	62	81	53
Very safe	31	34	34	34	28	36	19	29	50	26	33	20	29	29	30	33	30	32	38	42	32	18
Somewhat safe	48	47	46	47	49	50	39	50	37	23	49	42	30	41	42	55	45	49	45	20	48	35
<u>TOTAL UNSAFE</u>	10	11	7	9	11	6	28	7	5	41	7	26	30	16	16	4	10	10	9	30	9	14
Somewhat unsafe	8	9	5	7	8	5	19	6	3	29	5	18	21	12	13	3	5	8	5	5	5	5
Very unsafe	2	2	3	2	3	1	9	1	2	12	1	7	9	4	3	1	5	1	4	25	4	9
<u>NEITHER/DK/NO OPINION</u>	11	8	12	9	12	9	14	14	9	10	11	12	11	13	11	9	15	9	8	8	10	33
Neither safe nor unsafe	9	5	10	7	11	8	14	10	7	10	9	12	10	12	10	7	13	8	6	8	7	33
DK/No opinion	1	2	2	2	1	1	0	4	2	0	2	0	1	1	1	2	3	1	2	0	3	0

	Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT		
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>TOTAL SAFE</u>	79	90	61	84	54	73	82	82	78	75	64	79	82	75	84	78	82	77	80	78
Very safe	31	56	19	35	11	33	31	48	17	38	16	28	26	42	29	34	33	26	31	31
Somewhat safe	48	34	43	49	43	40	51	34	61	38	48	51	56	33	55	44	49	51	49	47
<u>TOTAL UNSAFE</u>	10	4	32	6	31	15	8	10	19	13	22	11	8	11	7	12	8	11	11	9
Somewhat unsafe	8	2	27	5	25	10	7	8	13	10	11	10	6	8	2	11	6	7	9	6
Very unsafe	2	2	5	2	6	5	1	2	6	4	11	1	2	3	5	2	2	4	1	3
<u>NEITHER/DK/NO OPINION</u>	11	7	7	10	15	12	10	8	3	11	14	10	10	14	10	10	10	12	9	12
Neither safe nor unsafe	9	5	7	8	15	10	9	8	3	9	14	9	7	14	10	7	9	11	8	11
DK/No opinion	1	2	0	1	0	2	1	0	0	2	0	1	3	0	0	2	1	1	1	2

Table 43: Q11c. Can you tell me how safe you feel driving in Milpitas?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>TOTAL SAFE</u>	79	77	79	78	83	77	79	77	88	70	86	89	76	90	77	83	82	78	98	92	
Very safe	31	37	30	34	29	36	33	30	27	38	39	26	31	33	28	30	31	31	48	31	
Somewhat safe	48	39	49	44	54	41	46	47	61	32	47	63	44	56	49	53	50	48	50	61	
<u>TOTAL UNSAFE</u>	10	10	11	10	9	10	10	12	6	17	5	3	10	6	8	7	8	11	0	0	
Somewhat unsafe	8	9	6	8	7	7	7	11	5	12	4	3	9	6	6	6	6	8	0	0	
Very unsafe	2	1	5	3	1	3	3	1	1	4	2	0	1	0	2	1	2	3	0	0	
<u>NEITHER/DK/NO OPINION</u>	11	13	10	12	8	13	11	11	6	14	9	8	14	5	15	10	10	11	2	8	
Neither safe nor unsafe	9	13	8	11	7	11	11	8	6	11	7	8	10	4	14	9	9	10	2	8	
DK/No opinion	1	0	2	1	2	2	0	3	1	2	2	0	4	1	1	1	1	2	0	0	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81	
<u>TOTAL SAFE</u>	79	72	81	83	80	77	82	72	81	80	84	77	81	84	88	76	81	79	71	
Very safe	31	27	34	33	31	31	32	31	30	34	30	26	34	28	42	30	34	29	24	
Somewhat safe	48	45	47	50	49	46	49	41	50	46	54	51	48	55	45	47	47	50	46	
<u>TOTAL UNSAFE</u>	10	15	11	5	8	13	6	15	11	7	5	12	9	7	7	10	9	11	10	
Somewhat unsafe	8	10	9	3	8	9	5	11	8	6	4	10	5	5	7	8	7	8	8	
Very unsafe	2	6	2	2	0	4	1	5	3	1	2	2	4	3	0	2	2	3	2	
<u>NEITHER/DK/NO OPINION</u>	11	13	8	12	12	10	12	13	8	13	10	11	10	9	6	14	9	10	19	
Neither safe nor unsafe	9	11	6	11	11	8	11	8	8	11	10	9	9	8	6	12	7	10	16	
DK/No opinion	1	2	2	1	0	2	1	4	0	2	1	1	1	1	0	2	2	0	3	

Table 43: Q11c. Can you tell me how safe you feel driving in Milpitas?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL SAFE</u>	79	76	82	79	74	83	78	85	83	78	80	84	76	76	80	84
Very safe	31	33	29	40	23	30	26	41	37	31	31	39	30	35	31	28
Somewhat safe	48	43	53	39	52	52	52	44	46	47	49	45	46	41	49	56
<u>TOTAL UNSAFE</u>	10	11	9	11	12	7	12	5	7	10	9	6	12	10	9	9
Somewhat unsafe	8	9	7	11	10	6	5	4	7	9	5	5	11	5	8	5
Very unsafe	2	3	2	0	2	0	7	1	0	1	4	1	1	5	1	4
<u>NEITHER/DK/NO OPINION</u>	11	13	9	10	13	11	11	10	10	11	10	10	12	14	11	7
Neither safe nor unsafe	9	10	9	8	13	10	9	9	5	10	8	7	10	9	11	7
DK/No opinion	1	3	0	1	0	1	2	1	5	1	2	3	2	4	0	1

Table 44: Q11d. Can you tell me how safe you feel in your neighborhood?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL SAFE</u>	85	88	87	88	82	90	69	84	95	56	88	67	78	81	76	89	82	86	86	73	85	78
Very safe	44	50	51	50	37	49	29	41	66	24	48	26	50	49	41	40	44	44	56	38	47	36
Somewhat safe	41	38	36	37	44	40	40	43	29	32	41	40	28	32	35	49	38	42	30	34	38	43
<u>TOTAL UNSAFE</u>	6	4	5	5	8	4	19	4	0	29	4	19	11	9	11	4	8	5	7	19	7	15
Somewhat unsafe	5	4	4	4	7	3	15	4	0	22	3	16	8	6	11	4	6	5	6	5	5	6
Very unsafe	1	0	1	1	2	1	4	0	0	7	1	4	3	3	0	0	3	0	1	14	2	9
<u>NEITHER/DK/NO OPINION</u>	9	8	8	8	10	7	12	12	5	15	8	14	11	10	13	7	9	9	6	8	8	6
Neither safe nor unsafe	8	7	6	6	9	6	11	9	4	15	6	14	10	9	12	6	6	8	5	8	4	6
DK/No opinion	1	1	1	1	1	1	1	4	0	0	2	0	0	1	1	1	4	0	1	0	4	0

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>TOTAL SAFE</u>	85	95	68	89	64	82	86	90	65	85	71	81	84	89	92	79	86	81	84	85
Very safe	44	67	24	49	20	47	43	64	17	52	30	45	39	52	35	47	41	49	44	44
Somewhat safe	41	28	44	41	44	35	43	26	49	33	41	37	45	36	57	32	45	32	40	42
<u>TOTAL UNSAFE</u>	6	0	25	4	21	10	4	6	27	9	15	8	7	6	1	10	6	7	7	6
Somewhat unsafe	5	0	22	4	15	7	4	5	27	6	11	6	6	4	1	9	5	4	6	5
Very unsafe	1	0	4	0	6	3	0	1	0	2	4	1	1	2	0	1	1	2	1	1
<u>NEITHER/DK/NO OPINION</u>	9	5	7	7	15	8	10	4	7	6	13	11	10	5	6	11	8	12	9	9
Neither safe nor unsafe	8	4	7	6	15	7	8	4	7	5	13	9	8	5	6	10	7	10	8	7
DK/No opinion	1	1	0	1	0	1	2	0	0	1	0	2	2	0	0	1	1	2	1	1

Table 44: Q11d. Can you tell me how safe you feel in your neighborhood?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>TOTAL SAFE</u>	85	83	83	83	89	82	84	92	86	84	85	89	87	86	85	86	86	84	95	96	
Very safe	44	44	45	45	46	49	41	49	43	49	57	35	51	41	33	41	45	43	76	44	
Somewhat safe	41	38	37	38	43	33	43	43	44	35	28	54	36	45	51	45	41	41	19	52	
<u>TOTAL UNSAFE</u>	6	4	7	6	5	5	5	5	6	6	8	5	2	5	3	4	5	7	0	0	
Somewhat unsafe	5	4	5	4	5	5	2	5	5	4	7	4	2	4	2	3	4	6	0	0	
Very unsafe	1	1	2	2	0	1	2	0	0	2	2	1	0	1	1	1	1	1	0	0	
<u>NEITHER/DK/NO OPINION</u>	9	13	10	12	6	12	11	3	8	10	7	6	11	9	12	10	9	9	5	4	
Neither safe nor unsafe	8	13	9	11	5	11	11	2	6	9	7	4	8	8	11	8	7	8	5	4	
DK/No opinion	1	0	1	1	1	1	0	1	2	2	0	2	3	1	2	2	1	1	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>TOTAL SAFE</u>	85	87	86	88	82	86	85	88	86	84	87	90	83	91	81	82	88	83	77		
Very safe	44	46	51	43	39	49	41	55	43	40	43	61	44	40	46	44	50	38	33		
Somewhat safe	41	41	35	45	42	38	44	32	43	44	44	29	38	51	35	38	37	44	45		
<u>TOTAL UNSAFE</u>	6	5	6	5	6	6	5	4	7	7	3	7	8	2	5	5	5	7	14		
Somewhat unsafe	5	4	6	3	5	5	4	4	6	6	2	6	8	2	2	3	4	5	12		
Very unsafe	1	1	0	2	0	1	1	0	1	1	2	1	1	0	3	2	1	1	2		
<u>NEITHER/DK/NO OPINION</u>	9	8	8	7	13	8	9	8	8	9	10	3	9	7	13	13	8	11	8		
Neither safe nor unsafe	8	8	6	5	11	7	8	6	8	7	8	3	6	6	13	10	6	9	7		
DK/No opinion	1	0	2	2	1	1	2	2	0	1	2	0	3	0	0	3	1	1	1		

Table 44: Q11d. Can you tell me how safe you feel in your neighborhood?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL SAFE</u>	85	86	85	86	81	91	84	90	74	86	84	84	89	83	85	85
Very safe	44	47	41	52	42	41	38	48	51	45	43	49	51	43	40	42
Somewhat safe	41	39	43	34	39	50	46	42	23	41	41	35	38	39	45	43
<u>TOTAL UNSAFE</u>	6	6	6	8	9	2	6	1	9	6	6	5	5	7	6	4
Somewhat unsafe	5	5	4	7	8	1	4	1	9	6	4	5	4	6	5	3
Very unsafe	1	1	1	1	1	0	2	0	0	1	1	0	0	1	1	2
<u>NEITHER/DK/NO OPINION</u>	9	8	10	6	10	7	10	8	16	8	11	12	7	10	9	11
Neither safe nor unsafe	8	7	9	6	8	7	8	6	13	7	8	9	7	6	8	10
DK/No opinion	1	2	1	0	1	0	2	2	3	1	2	3	0	4	1	1

Table 45: Q11e. Can you tell me how safe you feel in the City park closest to your residence?

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL SAFE</u>	82	84	81	83	81	88	61	81	92	55	86	62	73	78	72	87	80	83	84	73	84	67
Very safe	39	47	35	42	35	47	20	31	60	22	43	20	36	38	38	40	44	36	57	49	48	27
Somewhat safe	43	37	46	41	45	41	40	50	32	33	43	42	37	40	34	47	36	47	27	23	36	40
<u>TOTAL UNSAFE</u>	7	4	4	4	10	3	23	3	1	33	4	23	13	9	12	4	7	6	7	14	7	11
Somewhat unsafe	5	1	4	2	8	3	15	3	1	12	4	14	7	6	10	4	5	5	5	0	5	6
Very unsafe	1	3	0	2	1	0	8	0	0	20	0	8	6	3	2	0	2	1	2	14	2	5
<u>NEITHER/DK/NO OPINION</u>	12	12	15	13	10	9	16	16	7	13	11	15	13	13	16	9	13	11	9	13	9	22
Neither safe nor unsafe	9	9	12	11	8	7	14	13	6	13	8	14	12	10	15	7	10	9	7	13	6	22
DK/No opinion	2	3	3	3	2	2	2	3	1	0	2	1	2	3	1	2	3	2	2	0	4	0

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>TOTAL SAFE</u>	82	93	67	87	53	80	83	87	79	83	68	84	83	81	85	72	82	80	82	82
Very safe	39	66	17	43	14	44	36	58	27	47	34	40	31	45	36	42	36	44	41	36
Somewhat safe	43	26	50	44	39	35	47	29	52	36	34	43	52	35	48	29	46	36	41	45
<u>TOTAL UNSAFE</u>	7	1	22	1	32	9	5	6	15	7	16	4	7	6	4	18	7	5	8	6
Somewhat unsafe	5	1	18	1	23	7	4	5	10	6	10	4	3	4	4	18	5	5	6	4
Very unsafe	1	0	4	0	9	2	1	1	6	1	6	0	4	2	0	1	2	0	2	1
<u>NEITHER/DK/NO OPINION</u>	12	6	12	11	15	12	11	7	6	10	16	12	10	13	12	10	11	15	10	13
Neither safe nor unsafe	9	4	12	9	15	9	10	5	3	8	13	10	8	13	7	7	9	12	9	10
DK/No opinion	2	2	0	3	0	3	2	2	3	3	3	2	3	0	5	3	2	3	2	3

Table 45: Q11e. Can you tell me how safe you feel in the City park closest to your residence?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>TOTAL SAFE</u>	82	80	77	79	87	81	77	86	88	77	83	89	88	90	75	84	84	81	97	89	
Very safe	39	37	39	38	40	44	33	45	35	46	42	34	43	42	29	36	39	38	56	37	
Somewhat safe	43	43	38	41	47	37	44	42	53	31	41	55	45	48	47	48	45	43	41	52	
<u>TOTAL UNSAFE</u>	7	8	12	10	2	7	11	3	1	8	6	2	2	3	8	5	5	7	0	0	
Somewhat unsafe	5	5	11	8	2	4	10	3	0	8	4	1	2	2	3	4	4	6	0	0	
Very unsafe	1	3	1	2	1	3	1	0	1	0	2	1	0	1	5	2	2	2	0	0	
<u>NEITHER/DK/NO OPINION</u>	12	12	11	11	11	12	12	11	11	15	11	9	10	7	16	11	11	12	3	11	
Neither safe nor unsafe	9	11	8	10	9	9	11	9	8	10	10	9	8	6	14	9	9	9	3	11	
DK/No opinion	2	1	3	2	2	3	1	2	3	5	1	0	3	1	3	2	2	2	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>TOTAL SAFE</u>	82	81	85	82	83	83	83	82	84	82	84	84	84	87	79	78	83	81	79		
Very safe	39	34	42	41	38	38	40	44	33	41	38	51	37	30	45	40	42	33	43		
Somewhat safe	43	47	43	42	45	45	43	37	51	40	46	33	47	57	34	37	41	48	36		
<u>TOTAL UNSAFE</u>	7	5	6	4	7	5	5	7	5	5	5	5	1	4	15	7	4	10	9		
Somewhat unsafe	5	1	5	3	6	4	4	4	4	3	4	4	1	2	15	5	2	9	7		
Very unsafe	1	4	0	1	1	2	1	3	1	1	1	1	0	3	0	2	2	1	2		
<u>NEITHER/DK/NO OPINION</u>	12	13	10	14	10	11	12	12	11	13	11	12	15	9	6	15	13	9	12		
Neither safe nor unsafe	9	12	7	11	9	9	10	8	10	11	10	8	13	7	5	12	11	7	11		
DK/No opinion	2	2	3	3	1	3	2	4	1	2	2	3	2	2	0	3	3	2	1		

Table 45: Q11e. Can you tell me how safe you feel in the City park closest to your residence?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL SAFE</u>	82	82	82	85	83	83	80	84	68	84	79	77	83	79	84	78
Very safe	39	43	34	45	38	33	33	46	42	39	38	44	44	40	32	36
Somewhat safe	43	39	47	40	45	50	47	38	25	45	41	33	39	39	52	43
<u>TOTAL UNSAFE</u>	7	6	7	4	6	6	8	4	17	5	9	9	5	6	4	11
Somewhat unsafe	5	4	6	3	3	5	7	4	17	4	8	9	3	5	4	10
Very unsafe	1	2	1	1	3	1	2	0	0	2	1	0	3	1	1	1
<u>NEITHER/DK/NO OPINION</u>	12	13	11	11	11	11	12	12	16	11	12	13	12	15	11	11
Neither safe nor unsafe	9	10	9	11	11	9	9	9	4	10	8	7	11	9	11	8
DK/No opinion	2	3	1	0	0	2	3	3	11	1	4	6	1	6	0	3

Table 46: Q11f. Can you tell me how safe you feel shopping in Milpitas?

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL SAFE</u>	77	85	87	86	67	85	58	70	86	56	82	53	68	70	60	86	77	77	79	88	77	81
Very safe	32	41	38	40	24	38	16	27	54	17	36	12	25	26	31	37	36	30	40	28	33	52
Somewhat safe	45	44	49	46	44	47	42	43	32	40	46	41	43	44	29	49	41	47	39	60	44	29
<u>TOTAL UNSAFE</u>	11	9	3	7	15	8	27	8	7	39	7	31	16	14	27	6	12	10	12	0	12	6
Somewhat unsafe	8	3	3	3	13	6	18	7	4	19	6	22	11	11	14	5	8	8	9	0	9	6
Very unsafe	3	6	0	4	2	1	9	1	2	20	1	9	5	3	13	0	4	2	4	0	3	0
<u>NEITHER/DK/NO OPINION</u>	12	6	9	7	17	8	15	22	7	5	11	16	16	16	14	9	11	12	9	12	11	13
Neither safe nor unsafe	10	4	6	5	16	7	13	16	7	3	10	13	15	14	12	7	8	11	8	5	7	10
DK/No opinion	2	2	3	2	2	0	2	6	1	2	2	3	1	2	2	2	3	1	0	7	3	3

	Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT		
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>TOTAL SAFE</u>	77	87	60	83	48	71	81	82	56	72	67	73	81	77	76	80	78	78	77	76
Very safe	32	58	16	36	12	28	35	37	11	30	19	30	29	38	30	31	31	35	31	33
Somewhat safe	45	29	45	47	36	43	46	46	45	42	48	42	51	39	46	49	47	43	46	44
<u>TOTAL UNSAFE</u>	11	5	20	7	33	14	9	8	32	12	20	14	8	11	8	13	10	12	11	11
Somewhat unsafe	8	4	9	6	22	8	7	7	15	9	7	11	3	10	8	12	8	8	9	8
Very unsafe	3	1	11	1	11	5	2	1	17	3	13	4	5	1	0	1	2	4	2	3
<u>NEITHER/DK/NO OPINION</u>	12	8	20	10	19	15	11	10	12	16	13	13	12	12	16	7	12	10	12	12
Neither safe nor unsafe	10	7	9	9	16	14	9	10	7	14	11	11	10	10	13	6	11	8	10	10
DK/No opinion	2	1	11	1	3	2	2	0	5	2	2	2	2	2	2	1	1	2	2	2

Table 46: Q11f. Can you tell me how safe you feel shopping in Milpitas?

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>TOTAL SAFE</u>	77	67	79	73	84	72	74	88	82	76	84	75	78	78	75	77	79	76	87	92	
Very safe	32	30	32	31	34	35	28	39	28	34	34	21	28	34	30	29	32	32	18	43	
Somewhat safe	45	37	47	41	50	37	46	49	54	41	51	54	50	45	45	49	47	44	70	48	
<u>TOTAL UNSAFE</u>	11	14	11	13	8	12	12	8	8	13	5	11	14	6	12	10	9	12	8	0	
Somewhat unsafe	8	7	9	8	7	7	9	8	7	11	3	10	11	4	8	8	7	9	0	0	
Very unsafe	3	7	2	5	0	5	3	0	0	2	3	2	3	2	4	3	3	3	8	0	
<u>NEITHER/DK/NO OPINION</u>	12	19	10	15	9	16	14	4	11	11	10	13	8	16	13	12	12	13	5	8	
Neither safe nor unsafe	10	19	9	14	6	14	14	2	8	10	10	9	5	15	13	11	10	11	5	8	
DK/No opinion	2	0	1	1	3	1	0	2	2	2	1	4	3	1	0	2	2	2	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>TOTAL SAFE</u>	77	85	79	75	69	81	73	86	78	72	75	84	82	85	72	69	86	68	65		
Very safe	32	38	34	33	24	36	29	46	26	27	31	39	36	30	44	26	40	24	22		
Somewhat safe	45	46	44	43	46	45	44	39	52	44	44	45	45	55	28	43	46	44	43		
<u>TOTAL UNSAFE</u>	11	10	8	9	16	9	12	9	10	13	11	8	9	7	11	13	7	15	15		
Somewhat unsafe	8	6	7	8	13	6	10	6	7	9	10	8	9	4	7	8	3	13	13		
Very unsafe	3	5	1	2	3	3	2	3	3	3	1	1	0	3	4	4	4	2	1		
<u>NEITHER/DK/NO OPINION</u>	12	5	13	15	15	10	15	5	12	16	14	8	9	8	17	18	7	16	20		
Neither safe nor unsafe	10	4	12	12	14	8	13	3	12	14	12	5	5	8	17	16	5	15	19		
DK/No opinion	2	1	2	3	1	1	2	2	0	2	2	3	4	1	0	2	2	1	2		

Table 46: Q11f. Can you tell me how safe you feel shopping in Milpitas?

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL SAFE</u>	77	78	77	83	71	74	75	84	85	76	79	84	80	76	74	81
Very safe	32	36	28	35	33	27	25	46	32	32	31	40	37	34	27	29
Somewhat safe	45	42	49	48	38	47	50	38	53	44	47	44	42	42	47	53
<u>TOTAL UNSAFE</u>	11	11	11	11	13	11	10	4	10	12	9	7	12	9	12	8
Somewhat unsafe	8	8	9	8	6	9	10	4	10	8	8	7	7	8	9	8
Very unsafe	3	3	2	3	7	2	1	0	0	4	0	0	5	1	3	0
<u>NEITHER/DK/NO OPINION</u>	12	11	12	6	16	15	15	12	4	12	12	9	9	15	14	10
Neither safe nor unsafe	10	9	11	5	12	14	12	11	3	10	10	8	8	11	13	10
DK/No opinion	2	2	1	0	4	1	2	1	1	2	2	1	1	4	2	0

Table 47: Q12. Please tell me how satisfied you are with the overall quality of City services.

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>TOTAL SATISFIED</u>	80	87	89	88	72	90	55	74	95	44	86	50	66	76	72	85	79	81	81	43	81	68
Very satisfied	23	31	26	29	16	30	10	13	52	7	26	9	10	16	7	31	21	24	25	22	24	9
Somewhat satisfied	57	56	63	59	56	60	45	60	43	37	61	41	56	60	66	54	58	57	56	21	57	59
<u>TOTAL DISSATISFIED</u>	13	9	7	8	18	5	39	14	0	55	7	42	28	18	23	7	15	12	12	42	13	27
Somewhat dissatisfied	10	7	3	5	14	4	28	10	0	32	6	29	20	13	14	5	10	9	9	14	10	14
Very dissatisfied	4	2	4	3	5	1	11	5	0	23	2	13	8	5	9	2	4	3	3	28	3	13
<u>DK/NA</u>	7	4	4	4	10	5	6	12	5	1	6	8	6	6	5	8	6	7	7	15	6	5
DK/NA	7	4	4	4	10	5	6	12	5	1	6	8	6	6	5	8	6	7	7	15	6	5
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>TOTAL SATISFIED</u>	80	100	0	100	0	75	83	85	36	83	47	81	84	79	75	74	82	79	79	81		
Very satisfied	23	100	0	28	0	21	25	32	1	26	2	18	27	28	20	19	24	22	22	23		
Somewhat satisfied	57	0	0	72	0	55	58	53	35	58	44	63	57	51	54	55	58	57	57	57		
<u>TOTAL DISSATISFIED</u>	13	0	100	0	100	19	10	10	45	13	42	8	11	18	17	18	13	12	15	12		
Somewhat dissatisfied	10	0	0	0	72	14	7	8	16	10	25	8	9	11	12	11	9	10	12	7		
Very dissatisfied	4	0	100	0	28	6	3	2	29	2	17	1	2	7	5	7	3	2	3	5		
<u>DK/NA</u>	7	0	0	0	0	5	7	4	19	4	11	11	5	3	8	8	5	9	6	8		
DK/NA	7	0	0	0	0	5	7	4	19	4	11	11	5	3	8	8	5	9	6	8		

Table 47: Q12. Please tell me how satisfied you are with the overall quality of City services.

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>TOTAL SATISFIED</u>	80	80	78	79	83	82	78	81	87	78	79	79	92	83	86	84	82	79	100	93	
Very satisfied	23	25	26	25	22	26	24	23	19	29	24	13	32	27	21	23	22	22	34	35	
Somewhat satisfied	57	56	52	54	62	55	53	58	68	49	55	66	60	55	65	61	60	57	66	58	
<u>TOTAL DISSATISFIED</u>	13	13	16	15	9	14	14	12	6	13	19	10	2	14	10	9	12	14	0	0	
Somewhat dissatisfied	10	11	9	10	7	10	11	9	5	11	14	9	2	7	10	7	8	10	0	0	
Very dissatisfied	4	2	7	4	2	4	3	3	0	2	4	1	0	7	0	2	3	4	0	0	
<u>DK/NA</u>	7	7	6	6	7	4	8	7	7	10	2	11	6	4	4	7	6	7	0	7	
DK/NA	7	7	6	6	7	4	8	7	7	10	2	11	6	4	4	7	6	7	0	7	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81		
<u>TOTAL SATISFIED</u>	80	84	81	85	73	82	80	83	83	79	83	86	87	86	79	75	88	72	73		
Very satisfied	23	24	27	25	15	26	21	27	23	21	22	31	29	25	21	17	29	18	11		
Somewhat satisfied	57	60	55	60	58	57	59	55	60	58	61	54	58	62	58	58	59	54	62		
<u>TOTAL DISSATISFIED</u>	13	14	10	9	19	12	13	14	10	14	11	12	8	10	6	18	8	18	19		
Somewhat dissatisfied	10	8	8	7	15	8	10	9	8	11	10	6	7	6	6	13	5	14	14		
Very dissatisfied	4	6	2	2	4	4	3	5	2	4	1	6	2	4	0	4	3	4	5		
<u>DK/NA</u>	7	2	9	5	9	6	7	3	8	7	6	2	5	4	15	7	4	10	8		
DK/NA	7	2	9	5	9	6	7	3	8	7	6	2	5	4	15	7	4	10	8		

Table 47: Q12. Please tell me how satisfied you are with the overall quality of City services.

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
<u>TOTAL SATISFIED</u>	80	81	80	81	80	83	76	82	85	81	79	83	80	81	83	77
Very satisfied	23	24	21	26	17	27	20	23	33	23	23	27	23	25	23	21
Somewhat satisfied	57	57	59	55	63	56	56	59	52	58	56	56	57	56	61	56
<u>TOTAL DISSATISFIED</u>	13	14	11	11	13	10	20	10	6	12	15	8	13	16	9	14
Somewhat dissatisfied	10	10	9	9	9	9	13	10	5	9	11	8	10	10	8	11
Very dissatisfied	4	4	2	2	5	1	7	0	1	3	4	0	3	6	1	3
<u>DK/NA</u>	7	5	8	8	7	8	5	7	10	8	6	8	7	3	8	9
DK/NA	7	5	8	8	7	8	5	7	10	8	6	8	7	3	8	9

Table 48: Q13a. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing recreation opportunities and programs at City parks and recreation centers

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	67	58	78	66	68	70	67	58	71	58	68	62	72	71	44	67	73	64	75	38	76	53
Extremely important	30	18	34	25	35	35	18	26	39	14	31	23	30	27	25	33	30	30	29	17	31	20
Very important	37	39	44	41	33	36	49	32	32	44	37	39	42	44	19	34	44	35	47	20	45	34
<u>SMWT/NOT TOO IMPORTANT</u>	31	37	22	31	30	27	30	39	26	34	30	35	26	27	56	31	24	34	25	51	21	40
Somewhat important	27	31	19	26	27	24	27	34	23	25	26	30	19	24	51	26	21	30	23	51	18	40
Not too important	4	6	3	4	3	3	3	5	3	9	3	6	6	3	5	4	3	4	2	0	4	0
<u>NO OPINION/DK/NA</u>	2	5	0	3	2	2	3	2	3	7	2	3	2	3	0	2	3	2	0	11	3	6
No opinion/DK/NA	2	5	0	3	2	2	3	2	3	7	2	3	2	3	0	2	3	2	0	11	3	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>EXT/VERY IMPORTANT</u>	67	73	54	68	66	70	67	67	76	72	63	66	66	62	73	74	72	58	67	0		
Extremely important	30	42	27	29	27	32	29	28	15	35	18	30	22	35	25	41	30	27	30	0		
Very important	37	30	26	39	39	39	37	39	62	38	44	36	44	27	48	33	42	31	37	0		
<u>SMWT/NOT TOO IMPORTANT</u>	31	26	46	30	32	28	31	31	21	27	36	31	30	38	24	26	26	40	31	0		
Somewhat important	27	21	36	27	28	23	28	27	21	23	26	25	27	34	22	24	23	34	27	0		
Not too important	4	5	10	3	4	5	3	4	0	4	10	6	3	4	2	2	3	6	4	0		
<u>NO OPINION/DK/NA</u>	2	1	0	2	2	1	3	2	3	1	1	4	3	0	3	0	3	2	2	0		
No opinion/DK/NA	2	1	0	2	2	1	3	2	3	1	1	4	3	0	3	0	3	2	2	0		

Table 48: Q13a. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing recreation opportunities and programs at City parks and recreation centers

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>EXT/VERY IMPORTANT</u>	67	74	71	72	60	69	76	52	65	55	73	60	86	62	65	68	69	68	52	54	
Extremely important	30	31	37	34	25	34	34	31	17	18	20	26	49	44	24	37	33	31	18	0	
Very important	37	43	34	39	35	35	42	22	48	37	54	34	37	18	41	31	37	37	34	54	
<u>SMWT/NOT TOO IMPORTANT</u>	31	24	28	26	37	29	22	42	34	44	27	34	12	38	28	29	28	30	48	30	
Somewhat important	27	21	23	22	34	25	20	37	33	41	24	30	12	33	27	26	25	26	48	30	
Not too important	4	3	6	4	3	4	3	6	1	3	2	4	0	5	2	3	3	4	0	0	
<u>NO OPINION/DK/NA</u>	2	3	1	2	3	2	2	5	1	1	0	6	3	0	6	4	3	2	0	16	
No opinion/DK/NA	2	3	1	2	3	2	2	5	1	1	0	6	3	0	6	4	3	2	0	16	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>EXT/VERY IMPORTANT</u>	67	78	71	56	66	74	60	70	77	58	62	70	61	69	73	61	66	69	66		
Extremely important	30	26	33	28	31	30	29	34	25	33	26	26	27	25	33	32	25	37	26		
Very important	37	52	38	28	35	44	31	36	52	25	37	44	34	44	40	29	41	31	40		
<u>SMWT/NOT TOO IMPORTANT</u>	31	22	25	43	31	24	38	28	21	39	37	27	36	31	24	35	31	31	29		
Somewhat important	27	22	22	37	26	22	33	26	19	31	34	27	32	28	23	29	26	27	28		
Not too important	4	0	3	6	5	1	6	2	1	8	3	0	4	3	1	6	4	4	1		
<u>NO OPINION/DK/NA</u>	2	0	4	1	3	2	2	3	2	3	0	3	3	0	3	3	3	1	4		
No opinion/DK/NA	2	0	4	1	3	2	2	3	2	3	0	3	3	0	3	3	3	1	4		

Table 48: Q13a. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing recreation opportunities and programs at City parks and recreation centers

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	67	63	70	58	75	70	62	76	73	68	68	75	64	62	70	73
Extremely important	30	33	27	35	25	26	23	46	50	29	33	48	34	32	22	34
Very important	37	30	44	23	50	44	40	30	23	39	35	27	29	30	48	39
<u>SMWT/NOT TOO IMPORTANT</u>	31	34	28	38	25	27	36	21	27	30	31	23	34	35	28	27
Somewhat important	27	29	26	34	21	26	31	19	27	27	28	22	28	31	27	25
Not too important	4	5	2	4	4	1	5	2	0	3	3	1	5	4	1	3
<u>NO OPINION/DK/NA</u>	2	4	1	5	0	3	1	3	0	2	1	2	3	3	2	0
No opinion/DK/NA	2	4	1	5	0	3	1	3	0	2	1	2	3	3	2	0

Table 49: Q13b. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Maintaining public parks in good physical condition

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	83	78	86	81	84	86	78	77	85	78	83	79	83	82	71	84	84	82	88	89	84	86
Extremely important	37	22	44	31	44	39	34	36	43	54	36	41	46	39	38	36	36	38	36	66	33	58
Very important	45	56	41	50	40	47	45	42	42	24	47	38	37	44	33	48	48	44	52	22	50	28
<u>SMWT/NOT TOO IMPORTANT</u>	16	20	14	18	15	13	19	22	14	16	16	19	15	15	29	15	14	17	12	0	15	8
Somewhat important	15	18	12	16	15	13	19	19	13	11	15	16	14	14	29	15	11	17	12	0	12	8
Not too important	1	2	2	2	0	1	1	2	0	5	1	2	1	2	0	0	3	0	0	0	3	0
<u>NO OPINION/DK/NA</u>	1	2	0	1	1	1	2	1	1	6	1	2	2	2	0	0	2	1	0	11	2	6
No opinion/DK/NA	1	2	0	1	1	1	2	1	1	6	1	2	2	2	0	0	2	1	0	11	2	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>EXT/VERY IMPORTANT</u>	83	91	64	84	78	86	82	91	97	86	85	78	85	87	82	82	85	78	83	0		
Extremely important	37	43	44	35	47	46	32	45	56	47	43	38	21	43	51	47	41	25	37	0		
Very important	45	48	20	49	31	40	49	45	41	40	43	40	64	44	30	35	44	54	45	0		
<u>SMWT/NOT TOO IMPORTANT</u>	16	8	36	15	22	14	17	9	3	14	15	18	15	12	18	18	14	21	16	0		
Somewhat important	15	8	36	14	22	12	17	9	3	11	15	16	14	12	17	18	13	21	15	0		
Not too important	1	0	0	1	0	2	0	0	0	3	0	2	1	0	1	0	1	0	1	0		
<u>NO OPINION/DK/NA</u>	1	0	0	1	0	0	1	0	0	0	0	3	0	0	0	0	0	1	1	1	0	
No opinion/DK/NA	1	0	0	1	0	0	1	0	0	0	0	3	0	0	0	0	0	1	1	1	0	

Table 49: Q13b. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Maintaining public parks in good physical condition

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8		
<u>EXT/VERY IMPORTANT</u>	83	87	85	86	79	84	89	71	86	84	81	72	86	98	84	85	83	83	100	69		
Extremely important	37	45	39	42	28	35	49	31	23	36	34	26	36	49	38	38	36	37	86	18		
Very important	45	42	46	44	51	49	39	40	63	48	47	46	49	49	46	48	47	46	14	52		
<u>SMWT/NOT TOO IMPORTANT</u>	16	12	15	14	19	16	11	25	13	15	19	22	14	2	16	13	16	17	0	14		
Somewhat important	15	11	14	12	18	16	9	24	12	15	19	22	14	2	16	13	15	16	0	14		
Not too important	1	2	0	1	1	0	2	1	1	0	0	0	0	0	0	0	1	1	0	0		
<u>NO OPINION/DK/NA</u>	1	0	0	0	2	0	0	4	1	1	0	6	0	0	0	1	1	1	0	16		
No opinion/DK/NA	1	0	0	0	2	0	0	4	1	1	0	6	0	0	0	1	1	1	0	16		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39			
<u>EXT/VERY IMPORTANT</u>	83	90	78	81	88	83	83	76	88	81	86	86	75	77	82	91	81	85	81			
Extremely important	37	53	34	26	37	42	30	41	42	29	30	23	25	33	44	39	31	44	43			
Very important	45	36	44	55	51	41	53	36	46	52	56	63	50	44	38	52	50	41	38			
<u>SMWT/NOT TOO IMPORTANT</u>	16	10	21	19	10	17	15	24	11	17	14	14	24	23	17	7	18	15	15			
Somewhat important	15	10	20	17	10	16	14	24	9	16	12	14	22	23	12	7	16	15	15			
Not too important	1	0	2	2	0	1	1	0	2	1	1	0	2	0	5	0	2	0	0			
<u>NO OPINION/DK/NA</u>	1	0	1	0	3	0	1	0	1	2	0	0	1	0	1	2	1	0	4			
No opinion/DK/NA	1	0	1	0	3	0	1	0	1	2	0	0	1	0	1	2	1	0	4			

Table 49: Q13b. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Maintaining public parks in good physical condition

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	83	78	86	79	87	82	84	78	84	83	83	81	79	80	86	86
Extremely important	37	34	37	31	46	29	37	43	41	36	39	42	36	31	32	46
Very important	45	44	49	47	41	53	47	35	43	47	43	38	42	48	54	39
<u>SMWT/NOT TOO IMPORTANT</u>	16	20	13	18	13	18	16	21	16	16	17	19	20	20	13	14
Somewhat important	15	19	12	18	9	18	15	21	16	15	17	19	20	19	10	14
Not too important	1	0	2	0	4	0	1	0	0	1	0	0	0	1	3	0
<u>NO OPINION/DK/NA</u>	1	2	0	3	0	0	0	1	0	1	0	0	2	0	1	0
No opinion/DK/NA	1	2	0	3	0	0	0	1	0	1	0	0	2	0	1	0

Table 50: Q13c. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing police services

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	80	70	85	76	84	78	94	74	77	95	78	89	90	85	80	76	86	78	94	75	89	64
Extremely important	48	34	45	38	58	47	67	38	53	65	46	62	59	57	58	40	48	48	54	66	47	51
Very important	32	36	41	38	26	31	27	36	24	31	33	27	31	28	23	36	38	29	40	9	42	13
<u>SMWT/NOT TOO IMPORTANT</u>	16	29	15	23	9	20	5	15	22	5	18	9	6	10	20	21	13	18	6	13	11	30
Somewhat important	15	27	14	22	8	19	3	14	21	5	17	7	5	9	14	21	11	17	5	13	10	18
Not too important	1	2	1	2	1	0	2	2	1	0	1	2	1	1	6	1	2	1	1	0	1	12
<u>NO OPINION/DK/NA</u>	4	1	0	0	7	2	1	10	1	0	4	2	4	6	0	3	1	5	0	11	0	6
No opinion/DK/NA	4	1	0	0	7	2	1	10	1	0	4	2	4	6	0	3	1	5	0	11	0	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>EXT/VERY IMPORTANT</u>	80	92	55	80	80	90	75	94	100	90	90	80	71	80	93	89	85	68	80	0		
Extremely important	48	62	42	46	60	52	46	57	39	55	41	41	41	50	56	75	54	36	48	0		
Very important	32	30	13	35	20	38	29	37	61	35	50	40	30	30	38	15	31	31	32	0		
<u>SMWT/NOT TOO IMPORTANT</u>	16	8	12	17	14	9	20	6	0	8	10	18	28	13	4	3	13	26	16	0		
Somewhat important	15	8	12	17	10	7	20	5	0	6	10	14	28	13	4	3	12	24	15	0		
Not too important	1	0	0	1	4	2	1	1	0	2	0	4	0	0	0	0	0	2	1	0		
<u>NO OPINION/DK/NA</u>	4	0	33	2	6	1	5	0	0	1	0	2	2	7	3	7	2	6	4	0		
No opinion/DK/NA	4	0	33	2	6	1	5	0	0	1	0	2	2	7	3	7	2	6	4	0		

Table 50: Q13c. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing police services

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>EXT/VERY IMPORTANT</u>	80	89	91	90	69	84	95	67	68	87	78	78	75	76	78	77	78	79	100	91	
Extremely important	48	53	60	56	37	50	62	31	41	61	46	38	43	55	49	47	46	48	86	27	
Very important	32	36	31	33	31	34	33	36	27	26	32	40	33	21	29	31	32	31	14	64	
<u>SMWT/NOT TOO IMPORTANT</u>	16	11	4	8	26	11	5	30	23	11	14	19	18	19	20	19	18	17	0	9	
Somewhat important	15	11	4	8	23	11	5	24	23	10	14	18	18	19	20	18	17	16	0	9	
Not too important	1	0	0	0	3	0	0	6	0	1	0	1	0	0	0	1	1	1	0	0	
<u>NO OPINION/DK/NA</u>	4	0	5	2	6	5	0	3	9	2	8	3	7	5	2	4	4	4	0	0	
No opinion/DK/NA	4	0	5	2	6	5	0	3	9	2	8	3	7	5	2	4	4	4	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>EXT/VERY IMPORTANT</u>	80	83	79	74	84	80	78	75	83	77	79	90	79	72	83	79	76	87	75		
Extremely important	48	50	55	34	55	53	42	43	59	44	40	49	36	52	48	54	38	62	45		
Very important	32	33	24	40	28	28	36	33	24	33	39	41	43	20	35	25	38	24	30		
<u>SMWT/NOT TOO IMPORTANT</u>	16	13	18	20	14	16	18	19	14	21	15	10	19	24	17	16	23	6	20		
Somewhat important	15	13	18	18	12	16	16	19	14	16	15	10	18	23	14	14	22	6	17		
Not too important	1	0	0	3	2	0	2	0	0	4	0	0	1	1	3	2	2	0	3		
<u>NO OPINION/DK/NA</u>	4	4	3	5	2	4	4	6	2	2	7	0	3	4	0	5	0	8	5		
No opinion/DK/NA	4	4	3	5	2	4	4	6	2	2	7	0	3	4	0	5	0	8	5		

Table 50: Q13c. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing police services

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	80	77	82	58	83	87	83	83	98	75	86	89	75	78	73	92
Extremely important	48	43	53	26	46	49	60	58	68	40	61	62	35	55	44	66
Very important	32	33	30	32	37	37	23	26	30	35	25	27	40	23	29	27
<u>SMWT/NOT TOO IMPORTANT</u>	16	20	14	29	17	13	13	14	2	20	11	9	23	15	20	8
Somewhat important	15	17	14	28	15	13	11	14	2	19	10	9	21	13	20	8
Not too important	1	2	0	1	2	0	2	0	0	1	1	0	2	2	0	0
<u>NO OPINION/DK/NA</u>	4	4	4	13	0	0	4	3	0	5	3	2	2	6	7	0
No opinion/DK/NA	4	4	4	13	0	0	4	3	0	5	3	2	2	6	7	0

Table 51: Q13d. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Preparing for emergencies and natural disasters

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	80	71	84	76	84	81	81	76	83	73	80	80	92	83	65	80	79	80	86	51	81	67
Extremely important	40	41	44	42	38	41	42	38	47	52	40	40	54	47	18	38	39	41	45	12	43	10
Very important	40	29	40	34	46	40	39	39	36	21	40	39	38	36	47	42	40	39	41	39	38	57
<u>SMWT/NOT TOO IMPORTANT</u>	17	25	16	21	13	17	19	16	15	27	16	20	8	13	27	19	20	16	14	37	19	27
Somewhat important	16	23	16	20	11	17	14	15	15	26	15	17	7	13	26	17	20	14	14	37	19	27
Not too important	1	2	0	1	2	0	5	1	0	1	1	2	2	1	1	2	0	2	0	0	0	0
<u>NO OPINION/DK/NA</u>	3	4	0	3	3	2	0	8	2	0	3	1	0	4	8	2	1	4	0	11	0	6
No opinion/DK/NA	3	4	0	3	3	2	0	8	2	0	3	1	0	4	8	2	1	4	0	11	0	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>EXT/VERY IMPORTANT</u>	80	82	53	80	76	86	77	84	97	85	86	80	73	83	87	84	80	78	80	0		
Extremely important	40	61	26	41	43	43	40	42	38	45	34	31	55	42	33	36	38	44	40	0		
Very important	40	21	26	39	33	43	37	41	59	41	52	49	18	41	54	48	42	34	40	0		
<u>SMWT/NOT TOO IMPORTANT</u>	17	17	14	18	17	14	19	16	3	14	12	16	25	16	13	9	18	17	17	0		
Somewhat important	16	17	0	17	12	13	17	16	0	14	11	15	21	16	13	9	17	14	16	0		
Not too important	1	0	14	1	5	0	1	0	3	0	1	1	3	0	0	0	1	4	1	0		
<u>NO OPINION/DK/NA</u>	3	1	33	2	6	1	4	0	0	1	2	4	2	1	0	7	3	5	3	0		
No opinion/DK/NA	3	1	33	2	6	1	4	0	0	1	2	4	2	1	0	7	3	5	3	0		

Table 51: Q13d. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Preparing for emergencies and natural disasters

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>EXT/VERY IMPORTANT</u>	80	78	84	81	77	78	83	76	76	86	78	73	89	88	64	78	78	80	66	88	
Extremely important	40	39	33	36	43	38	34	41	42	49	40	16	59	52	37	39	39	41	32	34	
Very important	40	38	51	44	33	40	49	35	34	37	38	57	30	36	28	40	40	39	34	54	
<u>SMWT/NOT TOO IMPORTANT</u>	17	19	11	15	21	15	16	22	22	12	15	25	11	12	28	19	18	17	34	12	
Somewhat important	16	16	11	14	20	13	14	22	20	12	15	25	11	10	22	17	17	15	34	12	
Not too important	1	3	0	2	1	2	2	0	2	0	0	0	0	3	6	2	1	1	0	0	
<u>NO OPINION/DK/NA</u>	3	3	6	4	2	7	2	2	2	1	7	3	0	0	8	3	4	3	0	0	
No opinion/DK/NA	3	3	6	4	2	7	2	2	2	1	7	3	0	0	8	3	4	3	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>EXT/VERY IMPORTANT</u>	80	82	82	75	79	82	76	84	79	73	80	90	78	69	78	80	76	86	77		
Extremely important	40	47	51	36	30	49	34	57	41	29	39	47	47	37	18	43	42	42	27		
Very important	40	35	30	39	48	32	43	28	38	44	41	43	31	32	60	37	34	44	50		
<u>SMWT/NOT TOO IMPORTANT</u>	17	14	14	25	18	14	22	8	19	25	18	10	17	27	18	17	21	11	19		
Somewhat important	16	11	14	22	18	13	20	8	17	24	16	10	12	26	18	16	20	10	17		
Not too important	1	2	0	2	0	1	2	0	2	1	2	0	5	0	0	1	1	1	3		
<u>NO OPINION/DK/NA</u>	3	4	5	1	3	5	2	8	2	2	1	0	5	5	4	3	3	3	4		
No opinion/DK/NA	3	4	5	1	3	5	2	8	2	2	1	0	5	5	4	3	3	3	4		

Table 51: Q13d. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Preparing for emergencies and natural disasters

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	80	78	81	82	75	71	83	83	96	77	85	88	75	82	76	88
Extremely important	40	41	38	48	43	31	37	48	33	41	39	42	41	42	41	37
Very important	40	37	42	34	33	40	45	35	62	35	46	46	35	40	35	51
<u>SMWT/NOT TOO IMPORTANT</u>	17	17	18	15	22	23	14	16	4	20	13	11	20	13	21	12
Somewhat important	16	16	16	13	20	23	14	16	4	18	13	11	19	13	19	12
Not too important	1	1	2	2	2	0	0	0	0	1	0	0	1	0	1	0
<u>NO OPINION/DK/NA</u>	3	5	2	3	3	6	4	1	0	4	2	0	4	5	3	0
No opinion/DK/NA	3	5	2	3	3	6	4	1	0	4	2	0	4	5	3	0

Table 52: Q13e. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing programs to help seniors

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	73	60	84	69	76	74	70	72	77	72	72	77	78	76	51	73	81	69	83	75	83	69
Extremely important	37	27	37	31	43	40	28	35	42	33	38	30	37	38	28	37	41	35	41	37	42	31
Very important	36	33	47	39	33	34	42	36	35	39	34	47	42	38	24	36	40	34	42	38	40	39
<u>SMWT/NOT TOO IMPORTANT</u>	23	32	16	26	20	24	23	20	21	8	25	13	15	15	48	26	16	26	17	13	15	24
Somewhat important	21	30	15	24	18	22	20	20	18	6	23	11	14	14	48	24	15	24	17	13	15	20
Not too important	2	2	1	2	2	2	3	0	2	2	2	3	2	1	0	3	1	2	0	0	0	5
<u>NO OPINION/DK/NA</u>	4	8	1	5	3	1	8	9	2	20	3	9	6	9	1	1	3	5	0	11	3	6
No opinion/DK/NA	4	8	1	5	3	1	8	9	2	20	3	9	6	9	1	1	3	5	0	11	3	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>EXT/VERY IMPORTANT</u>	73	86	67	76	59	82	68	84	79	86	67	65	62	84	86	87	73	70	73	0		
Extremely important	37	48	26	38	29	46	33	39	50	50	29	33	24	44	51	49	36	41	37	0		
Very important	36	37	41	38	30	37	35	44	28	36	39	32	38	40	35	38	38	29	36	0		
<u>SMWT/NOT TOO IMPORTANT</u>	23	14	0	22	27	17	26	16	18	14	30	32	30	16	14	5	22	25	23	0		
Somewhat important	21	14	0	21	24	16	24	14	10	13	27	29	29	15	11	4	21	24	21	0		
Not too important	2	0	0	2	3	1	2	1	8	1	3	3	2	1	3	1	2	2	2	0		
<u>NO OPINION/DK/NA</u>	4	1	33	2	14	1	6	0	3	0	3	3	8	0	0	8	4	5	4	0		
No opinion/DK/NA	4	1	33	2	14	1	6	0	3	0	3	3	8	0	0	8	4	5	4	0		

Table 52: Q13e. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing programs to help seniors

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8		
<u>EXT/VERY IMPORTANT</u>	73	67	77	72	72	67	78	76	68	75	78	69	82	76	51	70	72	73	100	54		
Extremely important	37	26	44	34	36	27	42	31	38	36	34	29	53	36	23	37	37	37	66	7		
Very important	36	41	34	38	36	39	36	45	30	39	43	40	29	40	28	34	36	36	34	47		
<u>SMWT/NOT TOO IMPORTANT</u>	23	28	18	23	25	24	21	21	30	22	15	28	13	24	40	26	23	23	0	46		
Somewhat important	21	26	17	22	23	23	19	15	30	20	14	28	13	24	32	24	21	21	0	41		
Not too important	2	1	1	1	3	1	2	6	0	2	2	0	0	0	8	2	2	2	0	5		
<u>NO OPINION/DK/NA</u>	4	5	5	5	2	9	1	3	2	3	7	3	5	0	8	4	5	4	0	0		
No opinion/DK/NA	4	5	5	5	2	9	1	3	2	3	7	3	5	0	8	4	5	4	0	0		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39			
<u>EXT/VERY IMPORTANT</u>	73	70	75	76	64	73	71	70	74	71	72	90	72	60	81	62	69	80	65			
Extremely important	37	34	37	40	28	36	35	30	39	31	41	43	33	27	37	23	31	47	30			
Very important	36	35	38	36	36	37	36	40	36	40	31	47	38	33	44	39	39	33	35			
<u>SMWT/NOT TOO IMPORTANT</u>	23	20	21	23	31	21	26	17	25	26	26	9	27	30	18	33	26	17	31			
Somewhat important	21	17	20	22	29	19	25	12	25	25	24	6	27	30	10	31	24	15	29			
Not too important	2	3	1	2	2	2	2	5	0	2	2	3	0	0	8	2	2	2	2			
<u>NO OPINION/DK/NA</u>	4	10	3	1	4	6	2	14	1	3	2	2	1	11	1	5	5	3	4			
No opinion/DK/NA	4	10	3	1	4	6	2	14	1	3	2	2	1	11	1	5	5	3	4			

Table 52: Q13e. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing programs to help seniors

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	73	71	74	68	69	61	82	79	88	67	83	83	65	78	65	87
Extremely important	37	30	41	42	35	20	40	46	47	33	42	46	23	41	40	44
Very important	36	41	33	26	34	41	43	33	42	33	40	37	42	37	25	43
<u>SMWT/NOT TOO IMPORTANT</u>	23	22	25	28	26	35	11	19	12	29	13	16	28	14	33	13
Somewhat important	21	19	24	24	25	34	10	19	12	27	13	16	23	13	33	13
Not too important	2	3	1	5	1	1	1	0	0	2	1	0	4	1	1	0
<u>NO OPINION/DK/NA</u>	4	8	1	3	6	3	6	2	0	4	4	1	7	9	2	1
No opinion/DK/NA	4	8	1	3	6	3	6	2	0	4	4	1	7	9	2	1

Table 53: Q13f. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing bicycle lanes and paths

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	60	61	77	67	53	65	51	53	69	75	60	60	66	65	49	57	65	58	59	75	63	75
Extremely important	24	21	31	25	22	28	16	20	28	32	25	19	30	30	26	18	28	22	26	55	25	44
Very important	36	40	46	42	30	37	36	34	41	43	35	41	37	34	23	40	37	36	33	20	38	31
<u>SMWT/NOT TOO IMPORTANT</u>	34	34	23	29	39	32	42	35	29	22	34	37	30	31	39	37	32	36	38	13	34	19
Somewhat important	28	30	22	27	29	29	27	26	27	10	30	21	19	24	33	32	28	29	32	13	29	19
Not too important	6	3	1	2	10	3	15	8	2	13	4	16	12	7	6	5	4	7	6	0	5	0
<u>NO OPINION/DK/NA</u>	6	6	0	3	8	3	7	12	1	3	6	3	4	5	12	6	3	7	3	11	2	6
No opinion/DK/NA	6	6	0	3	8	3	7	12	1	3	6	3	4	5	12	6	3	7	3	11	2	6
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>EXT/VERY IMPORTANT</u>	60	75	50	62	53	65	59	66	43	70	42	59	52	70	60	60	62	53	60	0		
Extremely important	24	27	23	22	27	27	22	33	3	30	14	20	16	28	24	41	24	21	24	0		
Very important	36	48	26	40	26	38	36	34	40	40	28	39	37	42	35	19	39	31	36	0		
<u>SMWT/NOT TOO IMPORTANT</u>	34	23	50	33	42	31	35	32	57	27	49	34	43	27	28	35	33	40	34	0		
Somewhat important	28	22	36	29	26	26	30	29	36	24	33	28	36	24	16	30	26	32	28	0		
Not too important	6	2	14	4	16	5	5	3	21	3	16	6	7	3	12	6	6	8	6	0		
<u>NO OPINION/DK/NA</u>	6	2	0	5	5	4	6	1	0	3	10	6	5	4	12	4	5	8	6	0		
No opinion/DK/NA	6	2	0	5	5	4	6	1	0	3	10	6	5	4	12	4	5	8	6	0		

Table 53: Q13f. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing bicycle lanes and paths

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>EXT/VERY IMPORTANT</u>	60	62	55	59	61	54	63	63	57	59	61	55	80	58	46	60	62	60	82	38	
Extremely important	24	23	24	23	21	16	30	15	23	22	28	17	32	35	12	24	25	23	68	7	
Very important	36	39	31	35	40	38	33	48	34	38	33	37	48	23	33	35	37	37	14	31	
<u>SMWT/NOT TOO IMPORTANT</u>	34	34	38	36	32	43	28	33	33	32	39	40	20	42	35	34	33	34	18	62	
Somewhat important	28	24	30	27	29	32	21	26	33	22	33	30	16	36	29	28	27	28	18	38	
Not too important	6	10	8	9	3	11	8	8	0	10	6	10	4	5	6	6	6	6	0	25	
<u>NO OPINION/DK/NA</u>	6	4	7	5	7	3	8	4	10	8	0	6	0	0	20	6	5	6	0	0	
No opinion/DK/NA	6	4	7	5	7	3	8	4	10	8	0	6	0	0	20	6	5	6	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>EXT/VERY IMPORTANT</u>	60	60	65	59	55	63	58	65	59	55	61	64	63	53	74	57	67	53	50		
Extremely important	24	31	25	19	19	27	19	20	31	17	21	33	16	12	38	26	25	24	17		
Very important	36	29	40	40	36	36	39	46	28	38	40	31	47	41	36	31	42	29	34		
<u>SMWT/NOT TOO IMPORTANT</u>	34	29	29	38	39	29	38	31	29	42	33	35	25	46	23	38	29	39	42		
Somewhat important	28	27	22	29	31	24	30	26	24	31	29	30	20	41	18	26	27	28	33		
Not too important	6	2	7	9	8	5	8	5	4	12	4	5	6	5	5	12	2	11	9		
<u>NO OPINION/DK/NA</u>	6	10	6	3	6	8	4	3	12	3	6	1	12	1	3	5	3	8	8		
No opinion/DK/NA	6	10	6	3	6	8	4	3	12	3	6	1	12	1	3	5	3	8	8		

Table 53: Q13f. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing bicycle lanes and paths

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	60	59	61	67	61	57	62	53	61	62	59	56	62	56	61	62
Extremely important	24	18	28	29	17	23	24	33	26	23	26	30	18	19	25	33
Very important	36	41	33	38	44	34	38	20	35	39	33	26	44	37	36	29
<u>SMWT/NOT TOO IMPORTANT</u>	34	38	30	30	32	39	29	45	39	33	35	42	33	43	33	28
Somewhat important	28	29	26	27	25	30	24	33	37	27	29	34	25	33	28	24
Not too important	6	9	4	3	8	8	5	12	2	6	6	8	8	10	5	3
<u>NO OPINION/DK/NA</u>	6	3	9	3	7	4	9	3	0	5	6	2	5	0	6	11
No opinion/DK/NA	6	3	9	3	7	4	9	3	0	5	6	2	5	0	6	11

Table 54: Q13g. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Paving and repairing streets and roads

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	85	78	85	81	89	81	87	93	82	75	85	84	88	89	74	83	87	84	90	51	92	57
Extremely important	43	38	38	38	47	42	46	41	42	54	42	45	51	46	43	40	47	41	47	29	49	35
Very important	42	40	47	42	42	39	42	52	40	22	43	39	36	43	31	44	40	43	43	22	43	22
<u>SMWT/NOT TOO IMPORTANT</u>	14	21	15	19	10	18	13	6	17	25	14	16	12	10	26	16	12	15	10	37	8	36
Somewhat important	12	20	6	14	10	15	12	6	11	25	11	16	9	9	26	13	10	13	7	37	7	36
Not too important	2	2	9	4	0	3	1	0	7	0	3	0	3	1	0	3	1	3	2	0	2	0
<u>NO OPINION/DK/NA</u>	1	1	0	0	1	1	0	1	1	0	1	0	0	1	0	0	1	1	0	11	0	6
No opinion/DK/NA	1	1	0	0	1	1	0	1	1	0	1	0	0	1	0	0	1	1	0	11	0	6

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0
<u>EXT/VERY IMPORTANT</u>	85	84	100	83	91	86	85	85	100	85	91	77	83	89	88	99	86	79	85	0
Extremely important	43	45	64	38	61	44	42	42	63	44	42	36	35	50	48	56	45	37	43	0
Very important	42	39	36	45	30	43	43	43	37	41	49	41	47	39	40	43	41	42	42	0
<u>SMWT/NOT TOO IMPORTANT</u>	14	16	0	16	9	14	14	15	0	15	9	21	17	10	12	1	13	20	14	0
Somewhat important	12	8	0	13	9	10	13	13	0	10	9	15	16	10	12	1	11	19	12	0
Not too important	2	7	0	3	0	4	1	2	0	5	0	6	2	0	0	0	3	1	2	0
<u>NO OPINION/DK/NA</u>	1	0	0	1	0	0	1	0	0	0	0	2	0	0	0	0	1	1	1	0
No opinion/DK/NA	1	0	0	1	0	0	1	0	0	0	0	2	0	0	0	0	1	1	1	0

Table 54: Q13g. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Paving and repairing streets and roads

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>EXT/VERY IMPORTANT</u>	85	91	88	89	79	89	89	78	83	81	78	84	94	87	86	88	85	86	66	71	
Extremely important	43	57	44	51	32	49	53	40	27	39	42	31	34	47	54	43	43	43	66	11	
Very important	42	34	44	38	47	41	36	39	55	42	36	53	60	40	32	45	43	43	0	61	
<u>SMWT/NOT TOO IMPORTANT</u>	14	9	12	11	20	10	11	19	16	19	22	13	6	13	14	11	14	13	34	29	
Somewhat important	12	8	9	8	17	8	9	19	16	11	22	13	6	13	14	11	13	11	34	29	
Not too important	2	2	3	2	3	2	2	1	0	8	0	0	0	0	0	0	1	2	0	0	
<u>NO OPINION/DK/NA</u>	1	0	0	0	1	0	0	2	1	1	0	3	0	0	0	1	1	1	0	0	
No opinion/DK/NA	1	0	0	0	1	0	0	2	1	1	0	3	0	0	0	1	1	1	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>EXT/VERY IMPORTANT</u>	85	78	87	90	81	83	86	89	81	81	92	80	92	76	90	84	81	91	82		
Extremely important	43	36	50	41	37	44	39	48	44	43	35	32	38	41	52	46	38	51	32		
Very important	42	42	36	48	44	38	47	41	37	38	58	48	54	35	38	38	42	40	50		
<u>SMWT/NOT TOO IMPORTANT</u>	14	22	13	10	17	17	13	11	18	17	8	20	7	24	10	14	19	9	14		
Somewhat important	12	13	12	10	17	12	12	9	16	16	8	15	6	21	10	14	14	9	14		
Not too important	2	9	1	0	0	4	0	2	2	1	0	5	1	2	0	0	4	0	0		
<u>NO OPINION/DK/NA</u>	1	0	1	0	3	0	1	0	1	2	0	0	1	0	0	2	0	0	4		
No opinion/DK/NA	1	0	1	0	3	0	1	0	1	2	0	0	1	0	0	2	0	0	4		

Table 54: Q13g. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Paving and repairing streets and roads

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	85	85	86	79	88	81	86	82	98	83	87	88	84	86	85	87
Extremely important	43	45	41	29	47	50	41	53	37	42	44	47	49	40	37	47
Very important	42	40	45	50	41	31	45	29	60	42	43	42	34	46	48	41
<u>SMWT/NOT TOO IMPORTANT</u>	14	14	13	17	12	19	14	17	2	16	13	11	15	13	14	13
Somewhat important	12	13	12	13	12	19	9	17	2	14	10	11	15	10	14	10
Not too important	2	1	1	5	0	0	5	0	0	2	3	0	0	3	0	3
<u>NO OPINION/DK/NA</u>	1	1	0	3	0	0	0	1	0	1	0	0	2	0	1	0
No opinion/DK/NA	1	1	0	3	0	0	0	1	0	1	0	0	2	0	1	0

Table 55: Q13h. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Maintaining public facilities and infrastructure

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	83	75	87	80	87	85	79	83	82	80	83	83	87	85	86	82	85	83	90	80	85	81
Extremely important	43	38	38	38	48	45	51	32	52	59	41	51	54	50	60	35	46	42	47	66	45	53
Very important	40	37	49	42	39	40	27	51	30	21	42	32	34	35	25	47	39	41	43	13	40	28
<u>SMWT/NOT TOO IMPORTANT</u>	14	24	8	18	10	13	21	11	14	20	13	17	13	10	14	17	11	15	5	9	11	13
Somewhat important	14	23	8	17	10	13	20	11	14	20	13	16	11	9	14	17	10	15	5	0	11	8
Not too important	0	1	0	1	0	0	1	0	0	0	0	1	2	1	0	0	1	0	0	9	0	5
<u>NO OPINION/DK/NA</u>	3	1	5	2	3	2	0	6	4	0	3	0	0	5	0	1	4	2	5	11	4	6
No opinion/DK/NA	3	1	5	2	3	2	0	6	4	0	3	0	0	5	0	1	4	2	5	11	4	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>EXT/VERY IMPORTANT</u>	83	88	64	85	75	87	81	81	87	87	87	84	77	91	85	80	84	82	83	0		
Extremely important	43	57	62	41	56	53	38	53	39	53	49	41	41	50	39	42	45	40	43	0		
Very important	40	32	3	43	19	35	43	28	48	34	38	43	36	41	46	38	39	43	40	0		
<u>SMWT/NOT TOO IMPORTANT</u>	14	12	2	13	19	9	17	14	13	8	13	14	22	9	15	5	13	17	14	0		
Somewhat important	14	12	2	13	19	9	16	14	3	8	9	13	22	9	15	5	12	17	14	0		
Not too important	0	0	0	0	0	1	0	0	10	0	4	1	1	0	0	0	1	0	0	0		
<u>NO OPINION/DK/NA</u>	3	0	33	2	6	3	2	6	0	4	0	2	1	0	0	15	3	1	3	0		
No opinion/DK/NA	3	0	33	2	6	3	2	6	0	4	0	2	1	0	0	15	3	1	3	0		

Table 55: Q13h. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Maintaining public facilities and infrastructure

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8		
<u>EXT/VERY IMPORTANT</u>	83	89	80	85	81	84	85	85	77	86	79	77	83	90	82	83	83	84	86	45		
Extremely important	43	49	35	43	42	45	40	40	42	51	51	40	25	56	36	37	42	44	52	7		
Very important	40	40	44	42	39	40	45	45	35	35	28	37	58	34	47	46	42	41	34	38		
<u>SMWT/NOT TOO IMPORTANT</u>	14	11	12	12	17	12	11	13	21	14	14	13	17	10	16	14	14	13	14	55		
Somewhat important	14	10	12	11	17	11	10	13	21	14	14	11	17	10	16	13	13	13	14	44		
Not too important	0	1	1	1	0	1	1	0	0	0	0	2	0	0	0	0	1	0	0	11		
<u>NO OPINION/DK/NA</u>	3	0	8	4	2	4	4	2	2	0	7	10	0	0	1	3	3	3	0	0		
No opinion/DK/NA	3	0	8	4	2	4	4	2	2	0	7	10	0	0	1	3	3	3	0	0		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39			
<u>EXT/VERY IMPORTANT</u>	83	81	88	79	88	85	83	87	83	86	79	85	83	66	91	90	80	87	88			
Extremely important	43	43	50	35	49	47	40	45	47	41	39	48	44	35	28	52	38	46	56			
Very important	40	38	38	44	39	38	42	41	36	45	40	37	39	31	63	38	42	41	32			
<u>SMWT/NOT TOO IMPORTANT</u>	14	10	11	20	10	11	16	9	12	13	20	5	15	30	9	8	18	11	9			
Somewhat important	14	10	11	19	10	10	15	8	12	13	19	5	15	30	7	6	17	10	9			
Not too important	0	0	1	1	0	0	1	1	0	0	1	0	0	0	2	1	1	0	0			
<u>NO OPINION/DK/NA</u>	3	9	1	1	2	4	1	4	5	2	1	11	2	4	0	2	2	3	4			
No opinion/DK/NA	3	9	1	1	2	4	1	4	5	2	1	11	2	4	0	2	2	3	4			

Table 55: Q13h. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Maintaining public facilities and infrastructure

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	83	86	80	87	80	82	85	93	69	83	84	83	90	81	75	86
Extremely important	43	43	42	46	55	27	42	46	28	44	41	38	47	38	41	43
Very important	40	43	38	41	24	54	43	47	41	39	44	45	43	43	33	44
<u>SMWT/NOT TOO IMPORTANT</u>	14	12	17	10	20	17	11	7	18	16	11	11	9	14	24	9
Somewhat important	14	11	16	10	19	16	11	7	18	15	11	11	8	14	23	9
Not too important	0	0	1	0	1	1	0	0	0	1	0	0	1	0	1	0
<u>NO OPINION/DK/NA</u>	3	3	3	3	0	1	4	0	14	2	5	6	2	5	2	4
No opinion/DK/NA	3	3	3	3	0	1	4	0	14	2	5	6	2	5	2	4

Table 56: Q13i. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing opportunities to be involved in City government

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	55	51	53	52	58	58	57	45	59	59	55	57	53	54	38	58	55	54	55	51	56	50
Extremely important	16	14	17	15	18	17	14	17	21	24	17	14	19	19	14	14	19	15	15	29	18	26
Very important	39	38	36	37	40	42	43	28	38	34	38	43	34	35	24	44	36	40	40	22	38	23
<u>SMWT/NOT TOO IMPORTANT</u>	37	41	42	41	33	34	39	43	35	41	36	41	41	37	52	35	39	37	40	37	38	44
Somewhat important	31	31	39	34	28	31	27	35	32	18	31	28	30	28	49	31	34	30	36	37	34	32
Not too important	6	9	3	7	6	4	12	8	3	23	5	13	12	10	3	4	5	7	5	0	4	12
<u>NO OPINION/DK/NA</u>	8	8	5	7	9	7	3	13	5	0	9	2	6	8	10	7	6	9	5	11	6	6
No opinion/DK/NA	8	8	5	7	9	7	3	13	5	0	9	2	6	8	10	7	6	9	5	11	6	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>EXT/VERY IMPORTANT</u>	55	70	45	58	46	61	52	55	82	60	64	53	51	56	69	52	56	53	55	0		
Extremely important	16	24	25	16	18	21	14	18	12	21	21	16	19	16	11	17	15	15	16	0		
Very important	39	46	20	42	28	40	38	37	70	39	43	38	33	41	58	35	41	38	39	0		
<u>SMWT/NOT TOO IMPORTANT</u>	37	28	22	35	43	34	39	41	18	37	25	41	39	34	28	37	37	36	37	0		
Somewhat important	31	25	0	32	28	28	33	37	8	33	10	32	33	28	26	33	31	28	31	0		
Not too important	6	3	22	4	15	6	6	5	10	4	14	9	6	5	3	4	6	7	6	0		
<u>NO OPINION/DK/NA</u>	8	2	33	7	11	5	9	4	0	3	12	6	10	10	3	11	7	12	8	0		
No opinion/DK/NA	8	2	33	7	11	5	9	4	0	3	12	6	10	10	3	11	7	12	8	0		

Table 56: Q13i. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing opportunities to be involved in City government

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8
<u>EXT/VERY IMPORTANT</u>	55	58	53	56	51	57	55	51	50	50	49	44	64	52	47	51	54	54	66	70
Extremely important	16	24	14	19	10	20	18	11	6	15	9	9	22	17	7	14	16	17	0	0
Very important	39	34	39	37	41	37	37	40	44	35	40	35	42	35	40	37	38	37	66	70
<u>SMWT/NOT TOO IMPORTANT</u>	37	37	39	38	40	34	41	41	41	42	42	49	24	45	42	41	38	37	34	30
Somewhat important	31	26	33	29	37	25	34	37	38	34	42	38	24	40	31	34	33	31	34	14
Not too important	6	11	6	9	3	9	7	3	3	8	0	11	0	5	11	7	6	6	0	16
<u>NO OPINION/DK/NA</u>	8	5	8	6	9	9	4	9	9	8	9	7	12	3	11	8	8	8	0	0
No opinion/DK/NA	8	5	8	6	9	9	4	9	9	8	9	7	12	3	11	8	8	8	0	0
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39	
<u>EXT/VERY IMPORTANT</u>	55	44	62	58	51	54	56	48	57	58	53	48	59	45	56	52	52	56	66	
Extremely important	16	22	16	17	11	19	15	20	15	14	15	17	16	11	13	16	15	20	10	
Very important	39	22	45	42	39	35	41	29	42	43	38	31	43	34	43	36	37	36	56	
<u>SMWT/NOT TOO IMPORTANT</u>	37	48	25	37	42	35	39	35	36	38	41	46	30	50	34	40	41	34	30	
Somewhat important	31	42	20	28	39	30	32	27	33	31	34	41	26	40	30	31	34	28	26	
Not too important	6	6	5	9	4	5	7	8	3	7	7	5	4	10	4	9	7	6	4	
<u>NO OPINION/DK/NA</u>	8	9	13	4	7	11	5	16	7	5	6	6	11	5	10	8	7	10	4	
No opinion/DK/NA	8	9	13	4	7	11	5	16	7	5	6	6	11	5	10	8	7	10	4	

Table 56: Q13i. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing opportunities to be involved in City government

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	55	54	54	52	52	61	52	61	51	54	54	57	50	58	55	51
Extremely important	16	17	14	13	20	13	17	22	12	15	17	18	12	22	15	13
Very important	39	37	40	39	33	48	35	39	39	39	36	39	38	35	40	37
<u>SMWT/NOT TOO IMPORTANT</u>	37	36	40	40	41	32	36	31	49	38	37	38	42	29	38	44
Somewhat important	31	29	35	38	27	26	32	27	46	31	33	35	32	25	32	41
Not too important	6	7	5	2	14	6	4	4	3	8	4	3	10	4	6	4
<u>NO OPINION/DK/NA</u>	8	10	6	8	7	7	12	8	0	7	9	5	8	13	7	5
No opinion/DK/NA	8	10	6	8	7	7	12	8	0	7	9	5	8	13	7	5

Table 57: Q13j. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Recruiting new businesses and companies to the city

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	60	50	70	58	63	63	58	56	70	71	60	60	61	59	47	63	60	61	62	68	60	57
Extremely important	28	22	31	26	30	28	26	27	33	48	27	32	32	24	38	29	25	29	30	37	26	20
Very important	33	28	39	32	33	35	31	29	38	23	34	27	29	34	9	35	35	32	32	31	34	37
<u>SMWT/NOT TOO IMPORTANT</u>	37	48	30	41	34	36	39	39	27	28	37	39	36	39	53	34	37	37	38	20	38	36
Somewhat important	30	43	25	36	25	31	30	29	25	17	31	27	18	29	52	29	32	30	33	9	33	22
Not too important	7	5	5	5	9	5	9	10	2	11	6	12	18	10	1	5	6	7	5	12	4	15
<u>NO OPINION/DK/NA</u>	2	2	0	1	3	1	3	6	3	1	2	2	3	3	0	2	3	2	0	11	3	6
No opinion/DK/NA	2	2	0	1	3	1	3	6	3	1	2	2	3	3	0	2	3	2	0	11	3	6

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0
<u>EXT/VERY IMPORTANT</u>	60	75	43	61	58	66	59	62	75	66	67	59	57	60	67	64	66	48	60	0
Extremely important	28	30	13	25	41	31	27	27	14	34	23	29	29	24	24	31	29	23	28	0
Very important	33	46	30	36	18	35	32	35	60	33	44	31	28	36	43	33	37	25	33	0
<u>SMWT/NOT TOO IMPORTANT</u>	37	25	57	37	42	33	38	38	22	34	29	38	41	40	29	32	32	48	37	0
Somewhat important	30	20	48	30	32	23	33	28	13	25	18	32	34	27	25	30	27	37	30	0
Not too important	7	5	9	7	9	9	6	9	10	9	11	7	6	13	3	2	4	12	7	0
<u>NO OPINION/DK/NA</u>	2	0	0	2	0	1	3	0	3	0	4	2	2	0	4	5	2	4	2	0
No opinion/DK/NA	2	0	0	2	0	1	3	0	3	0	4	2	2	0	4	5	2	4	2	0

Table 57: Q13j. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Recruiting new businesses and companies to the city

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>EXT/VERY IMPORTANT</u>	60	72	62	67	53	69	66	55	49	65	51	54	63	76	53	61	60	60	82	61	
Extremely important	28	31	36	33	22	37	30	25	15	23	18	22	29	35	29	30	29	28	34	7	
Very important	33	41	26	34	31	32	36	30	34	42	33	32	34	41	23	31	31	32	48	53	
<u>SMWT/NOT TOO IMPORTANT</u>	37	28	34	31	44	30	31	43	48	33	49	43	32	24	42	36	38	38	18	39	
Somewhat important	30	19	29	24	37	25	22	33	43	30	38	36	28	18	30	28	30	31	18	35	
Not too important	7	9	5	7	7	5	9	10	5	3	11	7	4	5	12	7	7	7	0	5	
<u>NO OPINION/DK/NA</u>	2	0	4	2	3	1	3	2	3	2	0	3	5	0	5	3	2	2	0	0	
No opinion/DK/NA	2	0	4	2	3	1	3	2	3	2	0	3	5	0	5	3	2	2	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>EXT/VERY IMPORTANT</u>	60	66	59	56	60	62	58	62	60	62	53	65	56	49	64	60	58	65	55		
Extremely important	28	39	25	18	34	30	24	35	24	31	17	38	17	21	31	28	26	30	29		
Very important	33	27	35	38	26	31	33	27	36	31	36	27	39	28	33	32	32	35	25		
<u>SMWT/NOT TOO IMPORTANT</u>	37	32	37	43	36	35	41	36	35	37	46	35	38	48	35	38	41	32	41		
Somewhat important	30	32	27	35	27	29	32	30	30	29	36	28	27	45	28	28	36	23	35		
Not too important	7	0	10	8	9	6	8	7	5	8	9	7	11	2	7	10	5	10	6		
<u>NO OPINION/DK/NA</u>	2	2	4	0	4	3	2	1	5	2	2	0	6	3	1	2	1	3	4		
No opinion/DK/NA	2	2	4	0	4	3	2	1	5	2	2	0	6	3	1	2	1	3	4		

Table 57: Q13j. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Recruiting new businesses and companies to the city

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	60	62	57	51	58	53	70	66	70	54	69	68	60	64	45	73
Extremely important	28	32	22	24	38	12	33	18	46	26	31	29	33	32	17	31
Very important	33	30	35	27	20	41	37	48	25	28	38	38	27	32	29	42
<u>SMWT/NOT TOO IMPORTANT</u>	37	36	39	46	42	45	30	25	30	44	29	27	39	34	53	24
Somewhat important	30	29	33	35	35	34	27	21	29	35	26	24	31	29	42	23
Not too important	7	7	7	11	7	11	3	3	1	9	3	2	8	5	11	1
<u>NO OPINION/DK/NA</u>	2	1	3	3	0	1	0	9	0	1	2	5	2	1	2	3
No opinion/DK/NA	2	1	3	3	0	1	0	9	0	1	2	5	2	1	2	3

Table 58: Q13k. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Developing policies to support affordable housing

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	69	71	78	74	64	72	57	72	81	57	70	62	67	71	66	68	69	69	66	63	70	63
Extremely important	35	36	32	34	36	38	25	34	37	31	37	25	30	37	33	33	34	35	31	37	35	28
Very important	34	35	46	40	29	33	32	38	43	26	34	37	37	34	33	34	35	34	35	26	35	35
<u>SMWT/NOT TOO IMPORTANT</u>	28	26	22	24	31	27	37	22	17	42	26	37	31	24	31	30	30	27	34	25	30	31
Somewhat important	21	19	20	20	22	22	17	21	15	14	21	20	13	14	20	26	21	21	23	13	20	25
Not too important	7	7	1	5	9	5	21	1	2	28	5	17	18	10	11	4	9	6	11	12	9	6
<u>NO OPINION/DK/NA</u>	3	3	0	2	5	1	5	6	2	1	4	1	2	5	3	2	2	4	0	11	1	6
No opinion/DK/NA	3	3	0	2	5	1	5	6	2	1	4	1	2	5	3	2	2	4	0	11	1	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>EXT/VERY IMPORTANT</u>	69	79	30	74	52	74	67	79	82	76	64	70	63	72	77	69	64	80	69	0		
Extremely important	35	49	0	37	28	33	37	38	0	37	16	27	39	47	39	23	28	61	35	0		
Very important	34	30	30	37	24	41	30	41	82	40	48	43	24	25	38	46	36	19	34	0		
<u>SMWT/NOT TOO IMPORTANT</u>	28	20	36	24	41	25	29	20	15	23	33	26	35	26	23	23	33	17	28	0		
Somewhat important	21	18	12	20	18	18	22	13	0	17	24	19	27	18	20	17	24	14	21	0		
Not too important	7	3	25	4	23	7	7	8	15	7	9	7	8	7	3	6	9	3	7	0		
<u>NO OPINION/DK/NA</u>	3	1	33	2	7	1	4	0	3	0	3	4	2	2	0	8	4	3	3	0		
No opinion/DK/NA	3	1	33	2	7	1	4	0	3	0	3	4	2	2	0	8	4	3	3	0		

Table 58: Q13k. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Developing policies to support affordable housing

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>EXT/VERY IMPORTANT</u>	69	61	64	62	75	53	72	75	74	65	77	54	96	62	59	65	70	69	100	48	
Extremely important	35	30	31	31	40	26	36	37	40	32	50	19	60	31	34	34	36	35	66	23	
Very important	34	30	33	32	35	28	36	38	34	34	27	34	36	31	25	32	34	34	34	25	
<u>SMWT/NOT TOO IMPORTANT</u>	28	37	31	34	22	40	27	22	23	32	16	41	4	38	35	32	26	28	0	52	
Somewhat important	21	23	25	24	20	23	23	18	22	21	16	35	4	30	22	24	21	21	0	39	
Not too important	7	15	6	10	2	17	4	4	1	11	0	6	0	8	13	8	6	7	0	12	
<u>NO OPINION/DK/NA</u>	3	2	6	4	3	7	1	3	3	3	7	5	0	0	6	3	4	3	0	0	
No opinion/DK/NA	3	2	6	4	3	7	1	3	3	3	7	5	0	0	6	3	4	3	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>EXT/VERY IMPORTANT</u>	69	72	84	64	57	79	61	76	81	55	69	94	72	60	67	58	74	67	56		
Extremely important	35	33	52	33	22	44	29	41	45	25	34	54	43	34	17	24	34	43	12		
Very important	34	39	32	30	35	35	32	35	36	30	35	41	29	26	50	34	40	24	44		
<u>SMWT/NOT TOO IMPORTANT</u>	28	21	15	34	38	17	36	20	16	39	30	4	24	33	33	38	24	29	38		
Somewhat important	21	13	13	26	26	13	26	12	14	26	27	2	21	25	31	26	20	22	19		
Not too important	7	8	2	8	11	4	9	8	2	14	4	2	3	9	2	12	5	7	19		
<u>NO OPINION/DK/NA</u>	3	7	1	2	5	4	3	4	3	6	0	2	4	6	0	3	2	4	6		
No opinion/DK/NA	3	7	1	2	5	4	3	4	3	6	0	2	4	6	0	3	2	4	6		

Table 58: Q13k. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Developing policies to support affordable housing

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	69	64	74	91	64	66	66	64	63	74	65	64	69	57	78	72
Extremely important	35	32	38	52	38	21	35	43	8	38	32	29	32	32	45	32
Very important	34	32	36	39	26	45	31	21	55	36	33	35	38	25	33	40
<u>SMWT/NOT TOO IMPORTANT</u>	28	31	24	6	34	32	29	33	34	23	31	33	28	35	21	27
Somewhat important	21	20	22	4	23	26	22	27	30	17	25	29	16	24	19	25
Not too important	7	11	2	2	11	6	8	5	3	6	6	4	12	11	1	3
<u>NO OPINION/DK/NA</u>	3	5	2	3	1	2	4	3	3	2	4	3	3	8	1	1
No opinion/DK/NA	3	5	2	3	1	2	4	3	3	2	4	3	3	8	1	1

Table 59: Q13L. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing services to people who are homeless

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	65	63	79	69	60	69	55	62	73	65	65	62	58	63	59	67	67	64	67	75	66	73
Extremely important	35	37	37	37	32	35	31	36	42	42	35	33	37	35	36	35	34	35	30	49	30	52
Very important	30	26	41	32	28	34	24	26	30	23	30	29	21	29	23	32	33	29	37	26	35	21
<u>SMWT/NOT TOO IMPORTANT</u>	31	34	21	29	32	30	39	26	26	34	30	33	40	30	41	29	31	30	33	13	33	20
Somewhat important	21	26	20	23	19	23	16	20	20	10	23	12	22	18	32	22	17	23	19	0	18	13
Not too important	9	8	1	6	13	7	22	6	6	24	7	22	18	12	9	7	14	7	13	13	15	7
<u>NO OPINION/DK/NA</u>	5	2	0	1	8	1	7	12	2	1	5	4	2	7	0	4	2	6	0	11	1	6
No opinion/DK/NA	5	2	0	1	8	1	7	12	2	1	5	4	2	7	0	4	2	6	0	11	1	6
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>EXT/VERY IMPORTANT</u>	65	73	45	67	53	63	66	68	77	62	65	65	57	76	57	69	64	70	65	0		
Extremely important	35	50	25	35	34	35	35	38	36	36	29	29	39	35	29	44	37	34	35	0		
Very important	30	24	20	32	19	28	32	30	41	26	36	37	17	41	29	25	27	37	30	0		
<u>SMWT/NOT TOO IMPORTANT</u>	31	27	22	30	40	33	29	32	0	35	23	29	39	22	39	21	32	26	31	0		
Somewhat important	21	24	0	24	11	21	22	21	0	23	14	15	35	14	26	15	22	18	21	0		
Not too important	9	3	22	6	29	11	8	11	0	12	9	14	4	8	13	7	10	8	9	0		
<u>NO OPINION/DK/NA</u>	5	0	33	3	8	5	4	0	23	3	12	5	4	2	4	9	5	4	5	0		
No opinion/DK/NA	5	0	33	3	8	5	4	0	23	3	12	5	4	2	4	9	5	4	5	0		

Table 59: Q13I. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing services to people who are homeless

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>EXT/VERY IMPORTANT</u>	65	61	65	63	67	52	75	61	69	60	76	47	82	69	59	63	67	65	86	41	
Extremely important	35	34	38	36	33	32	42	33	29	30	54	21	36	29	41	33	37	33	86	34	
Very important	30	27	27	27	34	20	33	28	41	30	22	27	46	40	18	30	29	32	0	7	
<u>SMWT/NOT TOO IMPORTANT</u>	31	36	28	32	29	40	24	35	25	38	17	45	18	29	31	32	28	30	14	59	
Somewhat important	21	21	20	21	24	25	16	25	25	30	17	35	18	14	18	23	20	21	14	31	
Not too important	9	15	8	12	4	15	8	10	0	8	0	9	0	15	13	9	8	9	0	28	
<u>NO OPINION/DK/NA</u>	5	2	7	4	5	8	1	4	6	2	7	8	0	2	11	5	5	5	0	0	
No opinion/DK/NA	5	2	7	4	5	8	1	4	6	2	7	8	0	2	11	5	5	5	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>EXT/VERY IMPORTANT</u>	65	58	79	63	53	70	59	62	75	52	68	96	63	58	62	62	69	63	52		
Extremely important	35	45	42	26	20	44	24	45	40	22	27	52	39	25	37	31	37	34	26		
Very important	30	12	37	37	32	27	35	17	36	30	41	45	23	33	25	31	32	29	26		
<u>SMWT/NOT TOO IMPORTANT</u>	31	35	18	33	41	25	36	31	22	44	27	4	28	37	35	33	29	28	44		
Somewhat important	21	26	14	24	26	19	24	22	18	27	22	4	24	32	19	21	23	19	19		
Not too important	9	9	3	10	15	6	12	9	4	17	6	0	4	6	16	13	6	10	25		
<u>NO OPINION/DK/NA</u>	5	7	3	4	6	5	5	7	3	5	4	0	9	5	3	4	1	9	4		
No opinion/DK/NA	5	7	3	4	6	5	5	7	3	5	4	0	9	5	3	4	1	9	4		

Table 59: Q13I. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing services to people who are homeless

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	65	56	72	77	70	62	56	55	81	70	60	66	61	49	77	70
Extremely important	35	32	36	35	42	20	32	41	47	34	37	44	35	28	30	44
Very important	30	24	36	42	28	42	24	14	33	37	23	22	26	21	47	25
<u>SMWT/NOT TOO IMPORTANT</u>	31	38	24	20	28	32	38	40	19	26	35	31	35	42	19	30
Somewhat important	21	24	19	15	18	23	28	32	7	18	26	22	23	27	15	24
Not too important	9	14	5	5	10	9	10	7	13	8	10	10	12	15	4	6
<u>NO OPINION/DK/NA</u>	5	6	3	3	2	6	6	5	0	4	4	3	4	9	4	0
No opinion/DK/NA	5	6	3	3	2	6	6	5	0	4	4	3	4	9	4	0

Table 60: Q13m. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Removing blight and illegal dumping

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>EXT/VERY IMPORTANT</u>	73	68	68	68	79	72	72	79	74	76	73	75	75	77	57	73	78	71	79	89	79	67
Extremely important	38	29	24	27	50	32	57	41	33	57	35	57	55	49	29	31	39	38	35	63	40	34
Very important	35	39	44	41	29	40	14	38	41	18	38	17	20	28	28	42	38	34	43	26	39	32
<u>SMWT/NOT TOO IMPORTANT</u>	24	29	32	30	17	27	28	11	25	18	24	21	22	19	43	25	21	25	20	0	20	27
Somewhat important	20	24	24	24	16	22	27	11	15	18	20	20	21	18	40	19	18	21	16	0	17	27
Not too important	4	5	8	6	1	5	2	1	10	0	4	0	1	1	3	6	2	4	4	0	3	0
<u>NO OPINION/DK/NA</u>	3	2	0	1	5	1	0	10	1	6	3	5	3	4	0	2	2	4	1	11	1	6
No opinion/DK/NA	3	2	0	1	5	1	0	10	1	6	3	5	3	4	0	2	2	4	1	11	1	6
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>EXT/VERY IMPORTANT</u>	73	75	86	71	89	80	71	85	97	80	79	68	65	79	80	90	77	65	73	0		
Extremely important	38	37	39	33	64	43	36	41	82	39	58	37	33	42	42	44	39	30	38	0		
Very important	35	38	46	38	25	37	35	44	15	41	20	31	31	36	38	47	37	35	35	0		
<u>SMWT/NOT TOO IMPORTANT</u>	24	25	14	27	11	18	26	15	3	17	21	27	33	18	18	10	21	33	24	0		
Somewhat important	20	15	14	23	11	13	23	14	3	11	21	18	31	16	18	10	18	28	20	0		
Not too important	4	11	0	4	0	4	3	1	0	5	0	9	2	2	0	0	4	5	4	0		
<u>NO OPINION/DK/NA</u>	3	0	0	2	0	2	3	0	0	3	0	5	2	3	3	0	2	3	3	0		
No opinion/DK/NA	3	0	0	2	0	2	3	0	0	3	0	5	2	3	3	0	2	3	3	0		

Table 60: Q13m. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Removing blight and illegal dumping

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>EXT/VERY IMPORTANT</u>	73	79	82	80	64	78	82	66	66	71	78	69	78	79	62	73	73	74	82	44	
Extremely important	38	44	31	38	32	42	35	32	34	43	37	23	48	54	31	37	36	39	48	18	
Very important	35	35	50	42	31	36	47	33	31	27	40	46	30	25	32	36	37	35	34	26	
<u>SMWT/NOT TOO IMPORTANT</u>	24	20	17	18	31	21	17	32	26	27	22	25	22	12	34	23	24	23	18	56	
Somewhat important	20	17	15	16	26	19	13	26	26	22	19	24	22	12	27	21	20	20	0	56	
Not too important	4	3	3	3	5	1	4	6	0	5	3	1	0	0	7	2	3	3	18	0	
<u>NO OPINION/DK/NA</u>	3	2	1	1	5	1	2	2	8	2	0	6	0	8	4	4	3	3	0	0	
No opinion/DK/NA	3	2	1	1	5	1	2	2	8	2	0	6	0	8	4	4	3	3	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>EXT/VERY IMPORTANT</u>	73	77	70	71	75	73	73	76	74	71	74	65	76	72	70	74	68	78	81		
Extremely important	38	38	44	30	41	42	34	40	45	39	27	23	27	39	26	42	27	49	54		
Very important	35	38	26	42	34	31	39	37	29	32	47	42	49	33	44	31	41	29	27		
<u>SMWT/NOT TOO IMPORTANT</u>	24	23	27	23	23	25	23	22	24	27	18	35	19	28	30	20	30	18	13		
Somewhat important	20	15	22	21	22	19	22	18	21	25	18	35	18	26	16	20	24	17	13		
Not too important	4	8	4	2	1	6	1	5	4	3	0	0	2	2	13	1	6	1	1		
<u>NO OPINION/DK/NA</u>	3	0	3	6	2	2	4	1	2	2	8	0	5	0	0	6	1	4	6		
No opinion/DK/NA	3	0	3	6	2	2	4	1	2	2	8	0	5	0	0	6	1	4	6		

Table 60: Q13m. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Removing blight and illegal dumping

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>EXT/VERY IMPORTANT</u>	73	73	75	63	70	67	77	89	91	67	83	90	70	78	64	87
Extremely important	38	39	37	25	42	31	43	54	35	33	45	46	34	46	31	43
Very important	35	34	38	38	27	36	34	35	56	34	38	44	36	31	34	44
<u>SMWT/NOT TOO IMPORTANT</u>	24	26	21	29	29	33	21	8	6	30	15	7	28	21	30	10
Somewhat important	20	22	19	20	25	30	19	8	6	25	14	7	23	19	27	9
Not too important	4	3	2	8	4	3	2	0	0	5	1	0	5	2	3	1
<u>NO OPINION/DK/NA</u>	3	1	5	8	2	0	2	3	3	4	2	3	2	1	6	3
No opinion/DK/NA	3	1	5	8	2	0	2	3	3	4	2	3	2	1	6	3

Table 61: Q13n. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Enforcing traffic laws to protect the safety of pedestrians, cyclists, and drivers

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	78	70	78	73	82	77	75	82	73	63	76	86	82	79	76	77	72	81	86	100	77	59
Extremely important	37	40	16	30	44	40	29	36	40	32	37	40	56	45	46	28	41	35	53	85	45	25
Very important	41	29	62	43	38	37	46	46	33	31	39	46	26	34	30	49	31	46	34	15	32	34
<u>SMWT/NOT TOO IMPORTANT</u>	20	30	21	26	14	22	25	10	23	27	22	12	18	20	24	19	23	19	13	0	17	41
Somewhat important	17	27	13	21	12	19	21	9	21	25	18	10	16	17	23	15	18	16	12	0	17	13
Not too important	3	2	8	5	2	4	4	1	2	3	4	1	2	2	1	4	5	2	1	0	1	28
<u>NO OPINION/DK/NA</u>	2	1	1	1	4	1	1	8	5	9	2	3	0	1	0	4	5	1	1	0	6	0
No opinion/DK/NA	2	1	1	1	4	1	1	8	5	9	2	3	0	1	0	4	5	1	1	0	6	0
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>EXT/VERY IMPORTANT</u>	78	83	76	77	83	81	76	81	91	82	80	81	67	74	95	79	80	74	0	78		
Extremely important	37	47	37	37	40	47	32	52	20	50	39	43	19	43	44	41	39	38	0	37		
Very important	41	36	39	40	43	34	44	30	71	32	40	38	48	31	51	38	42	37	0	41		
<u>SMWT/NOT TOO IMPORTANT</u>	20	16	24	21	17	19	21	19	9	18	20	17	30	26	4	15	17	26	0	20		
Somewhat important	17	16	22	18	16	18	17	18	9	17	20	16	27	17	4	12	16	17	0	17		
Not too important	3	1	2	4	1	1	4	1	0	1	0	1	3	9	0	2	1	9	0	3		
<u>NO OPINION/DK/NA</u>	2	1	0	1	0	0	3	0	0	0	0	2	4	0	1	7	3	0	0	2		
No opinion/DK/NA	2	1	0	1	0	0	3	0	0	0	0	2	4	0	1	7	3	0	0	2		

Table 61: Q13n. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Enforcing traffic laws to protect the safety of pedestrians, cyclists, and drivers

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13		
<u>EXT/VERY IMPORTANT</u>	78	77	88	82	73	76	88	67	81	89	76	66	80	85	73	75	75	78	70	76		
Extremely important	37	39	41	40	35	32	48	36	36	54	33	24	47	53	31	38	36	39	0	16		
Very important	41	39	47	42	38	44	39	31	44	35	43	42	33	32	42	37	39	39	70	60		
<u>SMWT/NOT TOO IMPORTANT</u>	20	22	12	17	24	22	12	29	17	10	24	26	16	15	27	22	22	19	30	24		
Somewhat important	17	21	11	16	18	21	12	18	16	10	23	23	16	14	13	17	19	17	25	16		
Not too important	3	0	1	1	6	1	0	11	1	1	1	3	0	1	14	5	4	3	5	9		
<u>NO OPINION/DK/NA</u>	2	1	0	1	3	1	0	4	3	1	0	8	4	0	0	3	3	3	0	0		
No opinion/DK/NA	2	1	0	1	3	1	0	4	3	1	0	8	4	0	0	3	3	3	0	0		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42			
<u>EXT/VERY IMPORTANT</u>	78	78	75	79	78	76	78	68	84	74	84	72	68	74	92	77	73	84	77			
Extremely important	37	35	36	37	45	36	40	36	36	30	50	40	34	22	50	42	30	44	43			
Very important	41	43	39	42	33	40	38	32	48	44	34	32	34	52	42	34	43	40	33			
<u>SMWT/NOT TOO IMPORTANT</u>	20	20	22	19	22	21	20	25	16	25	14	23	26	25	8	23	26	12	20			
Somewhat important	17	13	20	17	19	17	18	16	16	22	13	21	16	23	8	22	21	11	15			
Not too important	3	7	2	2	3	4	2	9	0	3	1	2	10	2	0	1	5	1	5			
<u>NO OPINION/DK/NA</u>	2	2	4	3	1	3	2	6	0	2	2	5	6	1	0	0	1	4	4			
No opinion/DK/NA	2	2	4	3	1	3	2	6	0	2	2	5	6	1	0	0	1	4	4			

Table 61: Q13n. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Enforcing traffic laws to protect the safety of pedestrians, cyclists, and drivers

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	78	71	85	69	76	79	79	91	87	74	83	89	70	73	78	92
Extremely important	37	33	43	40	28	31	38	44	53	33	42	48	30	37	38	48
Very important	41	38	42	29	48	48	40	46	34	41	41	41	39	37	41	45
<u>SMWT/NOT TOO IMPORTANT</u>	20	25	14	28	21	18	21	9	4	23	15	7	27	22	19	8
Somewhat important	17	19	14	24	14	18	19	8	4	19	13	6	18	20	19	7
Not too important	3	6	1	4	8	0	2	2	0	4	2	1	9	2	0	1
<u>NO OPINION/DK/NA</u>	2	4	1	2	3	3	1	0	8	3	2	3	3	4	2	0
No opinion/DK/NA	2	4	1	2	3	3	1	0	8	3	2	3	3	4	2	0

Table 62: Q13o. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing afterschool programs for young people

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	70	71	74	72	69	71	64	74	72	43	72	67	68	73	77	67	67	73	77	51	74	50
Extremely important	33	25	28	26	40	32	38	32	35	23	34	30	40	37	33	30	34	34	42	9	35	32
Very important	37	46	46	46	29	39	26	43	37	20	38	37	29	36	43	37	34	39	35	42	39	17
<u>SMWT/NOT TOO IMPORTANT</u>	25	26	22	24	26	27	34	12	23	48	24	27	28	24	20	27	23	25	14	49	15	50
Somewhat important	18	24	7	17	18	19	21	10	22	32	17	19	14	17	17	18	12	20	9	15	9	14
Not too important	7	1	14	7	7	7	12	2	1	16	7	9	14	7	3	8	11	5	6	34	7	37
<u>NO OPINION/DK/NA</u>	5	3	4	4	6	2	3	14	6	9	5	5	3	3	3	7	9	2	8	0	11	0
No opinion/DK/NA	5	3	4	4	6	2	3	14	6	9	5	5	3	3	3	7	9	2	8	0	11	0
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>EXT/VERY IMPORTANT</u>	70	86	68	73	60	73	70	78	65	75	65	78	63	65	81	62	68	81	0	70		
Extremely important	33	48	19	35	21	39	31	43	53	42	28	37	31	29	33	35	35	33	0	33		
Very important	37	39	49	38	39	34	39	35	11	33	36	41	31	35	48	27	34	49	0	37		
<u>SMWT/NOT TOO IMPORTANT</u>	25	12	32	23	38	23	26	21	24	20	31	18	32	35	16	19	26	18	0	25		
Somewhat important	18	11	22	17	24	18	18	20	16	17	21	15	26	18	9	15	20	10	0	18		
Not too important	7	1	10	6	14	5	8	1	9	4	11	2	6	17	7	4	6	8	0	7		
<u>NO OPINION/DK/NA</u>	5	2	0	4	2	4	4	1	11	5	4	5	5	0	3	19	6	0	0	5		
No opinion/DK/NA	5	2	0	4	2	4	4	1	11	5	4	5	5	0	3	19	6	0	0	5		

Table 62: Q13o. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing afterschool programs for young people

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>EXT/VERY IMPORTANT</u>	70	75	70	73	68	72	74	63	73	72	82	37	86	80	74	68	70	69	97	93	
Extremely important	33	45	34	40	28	26	50	15	40	35	36	12	57	41	28	34	32	33	36	29	
Very important	37	31	37	33	40	46	24	47	33	37	46	25	29	39	46	35	38	36	61	64	
<u>SMWT/NOT TOO IMPORTANT</u>	25	21	22	22	28	20	23	32	24	18	16	53	9	20	24	27	26	26	3	7	
Somewhat important	18	15	16	15	20	12	18	21	20	13	12	34	9	17	11	18	18	18	3	7	
Not too important	7	7	6	7	8	8	6	12	5	5	4	18	0	3	14	9	8	8	0	0	
<u>NO OPINION/DK/NA</u>	5	3	7	5	4	8	3	5	3	10	2	10	5	0	2	5	4	5	0	0	
No opinion/DK/NA	5	3	7	5	4	8	3	5	3	10	2	10	5	0	2	5	4	5	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>EXT/VERY IMPORTANT</u>	70	75	75	66	67	75	66	71	78	62	71	78	63	67	82	70	72	74	51		
Extremely important	33	26	39	33	35	33	34	18	47	23	44	23	32	30	47	36	26	43	32		
Very important	37	50	36	33	31	42	32	53	31	39	26	55	30	37	35	33	46	32	19		
<u>SMWT/NOT TOO IMPORTANT</u>	25	22	18	29	30	19	30	19	20	33	26	15	31	31	17	25	24	20	44		
Somewhat important	18	12	14	23	20	13	22	11	15	23	20	8	20	25	13	15	17	15	27		
Not too important	7	10	4	7	10	6	8	8	5	11	6	6	11	6	4	10	7	4	17		
<u>NO OPINION/DK/NA</u>	5	3	8	5	3	6	4	10	2	5	4	8	6	2	1	5	4	6	5		
No opinion/DK/NA	5	3	8	5	3	6	4	10	2	5	4	8	6	2	1	5	4	6	5		

Table 62: Q13o. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing afterschool programs for young people

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	70	67	74	73	68	73	71	69	68	71	70	68	65	69	76	71
Extremely important	33	20	44	25	37	38	32	28	49	33	34	37	20	22	44	45
Very important	37	47	29	48	31	35	39	40	19	38	36	32	45	48	32	26
<u>SMWT/NOT TOO IMPORTANT</u>	25	26	24	25	28	18	26	28	12	25	24	22	29	22	21	26
Somewhat important	18	16	18	22	14	13	19	21	12	16	18	18	16	18	18	19
Not too important	7	9	5	4	14	5	7	7	0	8	6	4	14	4	3	8
<u>NO OPINION/DK/NA</u>	5	7	3	2	4	8	2	3	20	4	6	10	6	9	3	3
No opinion/DK/NA	5	7	3	2	4	8	2	3	20	4	6	10	6	9	3	3

Table 63: Q13p. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Maintaining the sewer and wastewater system

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	83	76	81	78	87	81	86	84	79	68	82	88	84	86	87	79	82	84	91	85	87	67
Extremely important	47	35	31	33	60	43	55	50	48	32	45	58	63	56	59	36	49	46	57	85	53	34
Very important	36	41	51	45	27	38	32	34	31	36	37	29	20	30	28	43	33	37	34	0	34	33
<u>SMWT/NOT TOO IMPORTANT</u>	14	21	18	20	7	16	14	7	16	23	14	10	16	13	8	16	12	15	5	15	5	33
Somewhat important	13	20	18	19	7	16	11	7	15	17	13	9	15	12	6	15	11	14	4	15	4	33
Not too important	1	2	0	1	0	0	2	0	1	6	1	1	1	0	2	1	1	0	1	0	2	0
<u>NO OPINION/DK/NA</u>	4	3	1	2	5	3	0	9	5	9	4	2	0	2	5	5	6	2	3	0	7	0
No opinion/DK/NA	4	3	1	2	5	3	0	9	5	9	4	2	0	2	5	5	6	2	3	0	7	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>EXT/VERY IMPORTANT</u>	83	93	66	83	81	89	79	94	88	91	82	87	72	79	97	86	82	86	0	83		
Extremely important	47	60	48	47	43	56	41	52	42	59	46	44	42	47	58	50	49	41	0	47		
Very important	36	32	18	36	38	33	38	43	46	32	36	42	29	32	39	36	33	44	0	36		
<u>SMWT/NOT TOO IMPORTANT</u>	14	7	21	15	12	10	16	6	12	8	18	9	25	18	2	7	15	12	0	14		
Somewhat important	13	6	21	14	12	9	16	6	12	6	18	8	25	18	2	5	14	12	0	13		
Not too important	1	1	0	1	0	1	0	0	0	2	0	2	0	0	0	2	1	0	0	1		
<u>NO OPINION/DK/NA</u>	4	1	13	2	7	1	5	0	0	1	0	4	4	3	1	7	4	2	0	4		
No opinion/DK/NA	4	1	13	2	7	1	5	0	0	1	0	4	4	3	1	7	4	2	0	4		

Table 63: Q13p. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Maintaining the sewer and wastewater system

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>EXT/VERY IMPORTANT</u>	83	87	87	87	78	85	88	74	80	96	81	66	88	87	78	79	80	83	64	100	
Extremely important	47	50	53	52	42	35	66	34	48	57	48	27	67	58	34	45	45	48	33	20	
Very important	36	37	34	35	36	50	22	40	32	39	32	39	21	28	44	34	34	34	31	80	
<u>SMWT/NOT TOO IMPORTANT</u>	14	9	13	11	18	14	9	19	17	3	19	26	7	5	22	15	16	14	36	0	
Somewhat important	13	9	12	10	17	12	9	18	17	3	17	24	7	5	22	15	16	13	36	0	
Not too important	1	1	1	1	1	2	0	1	0	0	2	1	0	0	0	0	1	1	0	0	
<u>NO OPINION/DK/NA</u>	4	3	0	2	5	1	3	7	3	1	0	8	5	8	0	6	4	4	0	0	
No opinion/DK/NA	4	3	0	2	5	1	3	7	3	1	0	8	5	8	0	6	4	4	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>EXT/VERY IMPORTANT</u>	83	79	84	81	87	82	83	75	87	84	82	86	73	73	95	89	78	90	79		
Extremely important	47	42	52	47	45	47	46	32	61	36	55	48	41	31	70	54	33	64	50		
Very important	36	37	32	34	42	35	37	43	26	48	27	38	32	41	26	35	45	27	29		
<u>SMWT/NOT TOO IMPORTANT</u>	14	16	12	16	10	14	14	16	13	15	13	9	21	27	5	9	20	5	13		
Somewhat important	13	16	12	15	9	14	13	16	13	13	13	5	21	26	5	9	19	5	12		
Not too important	1	0	0	1	1	0	1	0	0	2	0	4	0	1	0	0	1	0	1		
<u>NO OPINION/DK/NA</u>	4	5	4	3	3	4	3	9	0	1	5	5	6	1	0	3	2	4	8		
No opinion/DK/NA	4	5	4	3	3	4	3	9	0	1	5	5	6	1	0	3	2	4	8		

Table 63: Q13p. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Maintaining the sewer and wastewater system

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	83	79	85	77	80	89	82	89	88	81	84	88	78	82	83	86
Extremely important	47	34	58	41	44	40	52	45	62	42	52	52	29	43	54	60
Very important	36	45	27	35	36	49	30	43	26	39	32	36	50	39	29	27
<u>SMWT/NOT TOO IMPORTANT</u>	14	16	13	18	15	6	18	11	4	14	14	8	16	14	12	14
Somewhat important	13	14	13	18	13	6	18	10	4	13	13	7	15	14	12	14
Not too important	1	1	0	0	1	0	0	2	0	0	0	1	1	1	0	0
<u>NO OPINION/DK/NA</u>	4	5	3	5	5	4	1	0	8	5	2	3	6	4	5	0
No opinion/DK/NA	4	5	3	5	5	4	1	0	8	5	2	3	6	4	5	0

Table 64: Q17q. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Supporting a diverse range of arts and cultural activities

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	53	61	51	57	48	57	42	49	65	30	54	49	45	50	61	52	52	54	54	36	52	46
Extremely important	21	18	15	17	25	24	18	16	33	5	22	16	18	24	26	17	24	19	31	27	29	9
Very important	32	43	37	40	24	34	24	33	32	24	32	33	27	26	35	36	27	35	22	9	23	37
<u>SMWT/NOT TOO IMPORTANT</u>	45	37	48	42	48	42	56	43	32	64	43	49	55	48	37	44	44	45	46	64	43	54
Somewhat important	32	31	36	33	31	34	27	31	25	33	32	31	32	33	24	33	30	33	31	0	30	35
Not too important	12	6	12	9	16	8	29	12	7	31	11	17	23	15	13	10	13	12	15	64	13	18
<u>NO OPINION/DK/NA</u>	3	2	1	1	4	1	2	8	3	6	3	2	0	1	2	4	5	1	1	0	5	0
No opinion/DK/NA	3	2	1	1	4	1	2	8	3	6	3	2	0	1	2	4	5	1	1	0	5	0
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>EXT/VERY IMPORTANT</u>	53	72	33	57	36	57	51	63	17	60	46	61	53	37	66	35	49	69	0	53		
Extremely important	21	36	10	22	13	31	15	44	17	36	16	25	16	16	29	17	20	24	0	21		
Very important	32	36	23	35	23	26	36	19	0	25	29	36	37	21	37	19	29	45	0	32		
<u>SMWT/NOT TOO IMPORTANT</u>	45	28	67	42	63	42	47	37	83	38	54	35	46	63	31	55	47	31	0	45		
Somewhat important	32	25	44	31	43	28	36	29	37	28	28	29	29	47	21	32	35	25	0	32		
Not too important	12	2	23	11	19	14	11	8	46	10	26	6	16	16	9	23	13	6	0	12		
<u>NO OPINION/DK/NA</u>	3	1	0	2	2	1	2	0	0	2	0	3	1	0	3	10	3	0	0	3		
No opinion/DK/NA	3	1	0	2	2	1	2	0	0	2	0	3	1	0	3	10	3	0	0	3		

Table 64: Q17q. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Supporting a diverse range of arts and cultural activities

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>EXT/VERY IMPORTANT</u>	53	55	49	52	54	45	59	44	62	49	63	34	80	58	43	52	55	50	91	88	
Extremely important	21	28	19	24	18	21	26	13	24	17	20	11	34	35	14	22	23	20	43	23	
Very important	32	27	30	28	35	24	33	31	39	31	43	23	46	22	29	30	32	30	49	65	
<u>SMWT/NOT TOO IMPORTANT</u>	45	42	49	46	44	51	39	55	35	50	37	58	19	42	54	45	42	47	9	12	
Somewhat important	32	30	32	31	34	40	23	42	28	40	28	31	11	39	47	33	31	34	3	5	
Not too important	12	12	18	15	10	11	16	13	7	10	9	28	7	4	7	12	11	13	5	6	
<u>NO OPINION/DK/NA</u>	3	3	1	2	2	4	1	1	3	1	0	8	2	0	3	3	3	3	0	0	
No opinion/DK/NA	3	3	1	2	2	4	1	1	3	1	0	8	2	0	3	3	3	3	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>EXT/VERY IMPORTANT</u>	53	58	64	46	45	61	45	59	62	29	61	62	55	62	66	39	57	50	42		
Extremely important	21	19	23	19	24	21	21	19	22	13	28	27	24	12	44	15	17	25	25		
Very important	32	39	41	27	20	40	25	40	40	15	33	35	32	49	22	24	40	26	17		
<u>SMWT/NOT TOO IMPORTANT</u>	45	42	33	49	55	37	52	37	38	69	35	32	41	36	34	60	42	45	57		
Somewhat important	32	39	18	38	40	27	39	28	26	53	25	23	36	23	17	44	33	31	33		
Not too important	12	3	15	11	15	10	13	8	12	16	10	9	4	13	16	16	9	14	24		
<u>NO OPINION/DK/NA</u>	3	0	3	5	1	2	3	4	0	2	4	5	4	3	0	1	1	5	2		
No opinion/DK/NA	3	0	3	5	1	2	3	4	0	2	4	5	4	3	0	1	1	5	2		

Table 64: Q17q. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Supporting a diverse range of arts and cultural activities

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	53	44	61	62	57	48	50	46	53	56	49	49	40	52	72	48
Extremely important	21	17	24	25	22	22	21	15	12	23	18	14	15	21	32	16
Very important	32	27	36	37	35	26	29	31	41	33	31	35	25	31	40	32
<u>SMWT/NOT TOO IMPORTANT</u>	45	52	37	38	39	49	49	51	39	41	48	46	59	43	24	52
Somewhat important	32	40	25	27	29	44	29	37	32	32	31	35	45	33	21	29
Not too important	12	12	12	11	10	5	20	15	6	9	17	11	13	10	3	23
<u>NO OPINION/DK/NA</u>	3	4	2	0	4	3	1	2	8	2	3	5	1	6	3	0
No opinion/DK/NA	3	4	2	0	4	3	1	2	8	2	3	5	1	6	3	0

Table 65: Q13r. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Attracting new employers and jobs to the city

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	66	65	66	65	67	67	64	67	67	67	66	70	54	63	80	65	64	68	73	49	63	80
Extremely important	32	29	31	30	33	29	25	42	34	13	31	34	35	40	40	22	35	30	34	15	33	53
Very important	35	36	35	35	34	38	38	24	33	54	35	35	18	22	41	43	29	38	39	34	30	27
<u>SMWT/NOT TOO IMPORTANT</u>	29	35	27	31	27	30	36	21	28	24	29	28	43	33	20	28	29	29	23	51	28	20
Somewhat important	23	31	20	26	21	22	30	21	22	24	23	23	31	25	18	23	24	23	20	0	25	8
Not too important	6	4	7	5	6	7	6	0	6	0	6	5	12	8	2	4	4	6	4	51	3	12
<u>NO OPINION/DK/NA</u>	5	1	7	4	6	3	0	12	5	9	5	2	4	4	0	7	8	3	3	0	9	0
No opinion/DK/NA	5	1	7	4	6	3	0	12	5	9	5	2	4	4	0	7	8	3	3	0	9	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>EXT/VERY IMPORTANT</u>	66	81	40	71	49	68	65	66	83	71	61	70	59	66	67	69	66	73	0	66		
Extremely important	32	40	5	35	13	37	30	38	22	43	20	35	26	37	26	26	30	38	0	32		
Very important	35	41	36	36	36	31	35	29	61	28	41	35	33	29	41	44	35	34	0	35		
<u>SMWT/NOT TOO IMPORTANT</u>	29	19	60	24	51	25	31	18	17	21	39	24	35	34	29	20	29	25	0	29		
Somewhat important	23	16	52	20	41	20	26	13	17	17	27	21	32	22	26	10	22	22	0	23		
Not too important	6	3	8	4	9	5	5	5	0	3	12	3	3	12	3	10	7	3	0	6		
<u>NO OPINION/DK/NA</u>	5	1	0	4	0	7	4	16	0	9	0	6	6	0	4	11	5	2	0	5		
No opinion/DK/NA	5	1	0	4	0	7	4	16	0	9	0	6	6	0	4	11	5	2	0	5		

Table 65: Q13r. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Attracting new employers and jobs to the city

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>EXT/VERY IMPORTANT</u>	66	69	71	70	62	65	75	61	66	62	69	55	79	67	79	68	67	65	70	83	
Extremely important	32	33	23	28	36	27	31	28	44	27	28	29	42	33	41	35	33	32	36	13	
Very important	35	36	48	41	27	38	44	33	22	35	41	26	37	34	38	33	34	33	34	70	
<u>SMWT/NOT TOO IMPORTANT</u>	29	27	25	26	33	30	21	35	28	34	27	34	17	28	21	26	28	29	30	17	
Somewhat important	23	21	19	20	28	20	19	30	23	26	27	28	16	21	17	20	23	24	30	17	
Not too important	6	6	6	6	5	11	3	5	6	8	0	5	2	7	4	5	5	6	0	0	
<u>NO OPINION/DK/NA</u>	5	4	4	4	5	5	4	4	5	3	4	11	4	5	0	6	5	5	0	0	
No opinion/DK/NA	5	4	4	4	5	5	4	4	5	3	4	11	4	5	0	6	5	5	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>EXT/VERY IMPORTANT</u>	66	77	64	61	65	70	62	63	78	61	64	67	64	61	79	66	65	68	66		
Extremely important	32	32	33	32	30	33	31	31	36	23	38	31	41	27	51	26	30	32	38		
Very important	35	45	31	30	35	37	32	32	43	38	26	36	23	34	28	40	35	36	28		
<u>SMWT/NOT TOO IMPORTANT</u>	29	21	29	34	29	26	32	29	20	35	29	28	27	34	21	34	31	28	23		
Somewhat important	23	19	22	27	26	21	26	21	18	28	24	27	21	27	13	29	26	22	17		
Not too important	6	2	7	7	4	5	6	8	2	7	5	1	6	7	8	5	5	6	6		
<u>NO OPINION/DK/NA</u>	5	2	7	5	6	5	5	8	2	4	7	5	9	5	0	0	4	4	11		
No opinion/DK/NA	5	2	7	5	6	5	5	8	2	4	7	5	9	5	0	0	4	4	11		

Table 65: Q13r. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Attracting new employers and jobs to the city

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	66	63	71	47	68	72	73	74	62	62	71	69	57	70	69	73
Extremely important	32	27	37	28	36	23	39	25	27	30	33	25	21	38	40	29
Very important	35	35	34	19	32	49	34	50	35	32	38	44	36	32	28	44
<u>SMWT/NOT TOO IMPORTANT</u>	29	32	25	48	24	24	27	24	17	33	24	21	38	24	25	24
Somewhat important	23	24	21	39	22	19	23	14	8	27	18	12	33	13	20	22
Not too important	6	8	4	9	2	5	4	10	8	5	6	9	6	11	5	2
<u>NO OPINION/DK/NA</u>	5	6	4	5	7	3	1	1	21	5	4	10	5	6	6	3
No opinion/DK/NA	5	6	4	5	7	3	1	1	21	5	4	10	5	6	6	3

Table 66: Q13s. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Keeping the community informed about important City programs

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	71	70	60	65	77	69	73	75	76	68	71	75	73	76	68	68	72	71	83	85	77	57
Extremely important	33	34	20	28	38	32	38	32	38	37	31	43	28	36	42	28	37	32	37	34	40	25
Very important	38	36	40	37	38	37	35	43	37	31	39	32	45	39	27	40	35	39	46	50	37	33
<u>SMWT/NOT TOO IMPORTANT</u>	25	27	38	32	18	28	25	16	15	32	24	25	22	22	25	27	22	26	17	15	19	43
Somewhat important	22	27	30	28	17	27	20	13	14	17	23	20	20	21	19	25	18	25	14	15	13	43
Not too important	2	0	8	3	1	1	5	3	1	15	2	5	2	1	7	2	4	1	4	0	5	0
<u>NO OPINION/DK/NA</u>	4	4	2	3	5	3	2	9	9	0	5	0	4	2	6	5	6	3	0	0	4	0
No opinion/DK/NA	4	4	2	3	5	3	2	9	9	0	5	0	4	2	6	5	6	3	0	0	4	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>EXT/VERY IMPORTANT</u>	71	87	54	73	61	78	67	87	58	85	55	72	67	67	84	69	73	68	0	71		
Extremely important	33	53	20	35	24	47	26	55	34	51	35	37	24	30	45	33	34	32	0	33		
Very important	38	34	33	39	37	31	41	32	24	34	20	35	42	36	39	36	39	36	0	38		
<u>SMWT/NOT TOO IMPORTANT</u>	25	11	46	23	39	19	29	13	42	15	30	23	29	32	14	21	24	29	0	25		
Somewhat important	22	11	26	21	31	16	27	13	24	14	23	22	26	30	10	16	21	29	0	22		
Not too important	2	0	20	2	8	2	3	0	19	1	7	1	3	2	4	5	3	0	0	2		
<u>NO OPINION/DK/NA</u>	4	2	0	4	0	4	4	0	0	0	15	5	5	2	1	10	3	3	0	4		
No opinion/DK/NA	4	2	0	4	0	4	4	0	0	0	15	5	5	2	1	10	3	3	0	4		

Table 66: Q13s. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Keeping the community informed about important City programs

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13		
<u>EXT/VERY IMPORTANT</u>	71	70	83	76	65	73	81	56	72	77	80	58	75	80	62	68	69	70	75	92		
Extremely important	33	42	31	37	28	29	45	22	34	31	28	19	58	46	26	37	34	34	13	27		
Very important	38	28	52	39	36	44	36	34	38	46	52	38	17	34	35	32	36	36	62	65		
<u>SMWT/NOT TOO IMPORTANT</u>	25	25	16	21	31	23	16	39	24	20	20	32	15	18	36	26	26	25	25	8		
Somewhat important	22	22	12	17	30	22	13	37	24	17	20	28	15	16	36	25	25	23	25	8		
Not too important	2	2	4	3	1	1	4	3	0	3	0	4	0	2	0	1	1	3	0	0		
<u>NO OPINION/DK/NA</u>	4	5	1	3	4	4	3	5	4	3	0	10	10	2	2	6	5	4	0	0		
No opinion/DK/NA	4	5	1	3	4	4	3	5	4	3	0	10	10	2	2	6	5	4	0	0		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42			
<u>EXT/VERY IMPORTANT</u>	71	67	80	64	73	74	67	72	76	56	77	84	60	71	82	67	65	76	78			
Extremely important	33	26	36	34	36	31	35	26	35	24	45	44	22	33	44	31	28	38	38			
Very important	38	42	44	30	37	43	33	45	41	32	32	40	38	38	37	36	37	38	40			
<u>SMWT/NOT TOO IMPORTANT</u>	25	27	17	30	27	21	29	22	21	39	19	11	36	26	18	28	32	19	15			
Somewhat important	22	27	14	27	27	20	27	22	18	35	18	11	34	22	18	26	28	17	15			
Not too important	2	0	3	3	1	2	2	0	3	4	1	0	2	4	0	2	3	2	0			
<u>NO OPINION/DK/NA</u>	4	6	4	7	0	4	4	6	3	5	4	5	4	3	0	5	3	5	7			
No opinion/DK/NA	4	6	4	7	0	4	4	6	3	5	4	5	4	3	0	5	3	5	7			

Table 66: Q13s. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Keeping the community informed about important City programs

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	71	64	77	72	56	74	75	81	78	67	77	80	58	75	76	79
Extremely important	33	26	40	28	34	33	36	31	39	32	35	34	24	29	39	41
Very important	38	39	37	44	22	41	40	50	39	35	42	45	34	47	37	38
<u>SMWT/NOT TOO IMPORTANT</u>	25	30	19	20	40	25	22	19	9	29	19	15	38	18	19	19
Somewhat important	22	28	18	20	35	25	19	17	3	27	16	11	36	16	19	15
Not too important	2	2	2	0	5	0	2	2	6	2	3	4	2	2	0	4
<u>NO OPINION/DK/NA</u>	4	5	3	8	4	1	3	0	13	4	4	5	4	7	5	1
No opinion/DK/NA	4	5	3	8	4	1	3	0	13	4	4	5	4	7	5	1

Table 67: Q13t. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing programs that celebrate diversity and inclusion of different cultures

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	57	64	60	62	51	60	49	54	59	21	59	49	55	55	64	56	52	60	59	27	55	44
Extremely important	23	24	22	23	23	24	22	22	32	0	24	19	16	26	24	20	26	22	24	0	25	34
Very important	34	40	38	39	28	36	27	32	27	21	35	30	39	29	40	35	26	38	35	27	31	10
<u>SMWT/NOT TOO IMPORTANT</u>	38	33	35	34	42	38	50	29	35	67	36	49	37	38	36	39	44	35	38	73	39	56
Somewhat important	25	27	23	25	25	28	22	19	30	36	25	22	12	23	23	27	26	24	25	0	28	8
Not too important	13	6	13	9	17	10	28	11	5	31	10	27	25	15	13	12	17	11	13	73	11	49
<u>NO OPINION/DK/NA</u>	5	3	5	4	7	2	1	16	5	13	5	3	8	7	0	5	5	4	3	0	6	0
No opinion/DK/NA	5	3	5	4	7	2	1	16	5	13	5	3	8	7	0	5	5	4	3	0	6	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>EXT/VERY IMPORTANT</u>	57	79	44	60	43	59	57	73	19	67	33	59	62	49	63	42	56	67	0	57		
Extremely important	23	43	9	25	10	27	23	43	5	33	10	27	22	22	18	21	24	22	0	23		
Very important	34	36	35	35	33	32	35	30	14	35	23	31	40	27	45	21	32	45	0	34		
<u>SMWT/NOT TOO IMPORTANT</u>	38	19	56	36	55	40	36	27	75	31	65	38	31	47	35	46	39	31	0	38		
Somewhat important	25	16	23	26	27	23	24	18	40	20	34	31	21	23	24	21	27	21	0	25		
Not too important	13	2	33	10	28	16	12	9	35	11	30	7	10	24	11	25	11	10	0	13		
<u>NO OPINION/DK/NA</u>	5	2	0	4	2	2	6	0	6	1	2	3	7	5	3	12	5	2	0	5		
No opinion/DK/NA	5	2	0	4	2	2	6	0	6	1	2	3	7	5	3	12	5	2	0	5		

Table 67: Q13t. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing programs that celebrate diversity and inclusion of different cultures

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>EXT/VERY IMPORTANT</u>	57	58	58	58	56	53	64	49	65	52	72	32	73	73	52	56	60	55	65	80	
Extremely important	23	27	22	24	22	16	32	9	36	13	26	5	38	42	19	24	25	23	23	23	
Very important	34	31	37	34	34	37	32	40	29	39	47	27	35	32	33	32	35	32	42	57	
<u>SMWT/NOT TOO IMPORTANT</u>	38	38	39	38	37	41	34	42	30	42	28	56	22	27	41	37	35	39	35	20	
Somewhat important	25	27	24	26	23	27	24	26	22	28	20	36	20	23	23	27	25	25	35	13	
Not too important	13	10	15	13	14	15	10	17	8	14	8	20	2	4	18	11	10	14	0	6	
<u>NO OPINION/DK/NA</u>	5	4	3	4	7	5	2	8	5	7	0	12	5	0	7	7	5	5	0	0	
No opinion/DK/NA	5	4	3	4	7	5	2	8	5	7	0	12	5	0	7	7	5	5	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>EXT/VERY IMPORTANT</u>	57	60	68	50	51	65	50	59	71	41	59	66	54	67	59	46	62	54	40		
Extremely important	23	24	32	15	23	28	18	13	44	12	24	24	20	29	42	14	23	21	28		
Very important	34	36	36	35	28	36	32	46	27	29	35	42	34	39	17	32	39	33	13		
<u>SMWT/NOT TOO IMPORTANT</u>	38	35	26	43	49	30	45	31	27	56	35	28	37	30	41	52	34	38	56		
Somewhat important	25	21	19	31	30	20	31	18	23	38	24	11	28	25	26	33	25	22	34		
Not too important	13	14	6	12	18	10	14	14	5	18	11	16	10	4	15	19	9	16	22		
<u>NO OPINION/DK/NA</u>	5	5	6	7	0	6	5	10	2	3	6	6	9	3	0	2	4	8	4		
No opinion/DK/NA	5	5	6	7	0	6	5	10	2	3	6	6	9	3	0	2	4	8	4		

Table 67: Q13t. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing programs that celebrate diversity and inclusion of different cultures

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	57	51	64	58	50	56	60	56	60	55	59	57	43	62	69	57
Extremely important	23	13	34	27	27	16	22	19	20	24	21	20	9	19	40	23
Very important	34	38	31	31	23	40	38	37	40	30	38	38	34	43	29	33
<u>SMWT/NOT TOO IMPORTANT</u>	38	43	32	36	48	39	37	37	31	41	36	35	51	32	28	39
Somewhat important	25	27	23	26	29	31	22	23	23	28	22	23	34	20	23	24
Not too important	13	15	9	10	19	8	15	14	8	13	13	12	17	13	5	14
<u>NO OPINION/DK/NA</u>	5	7	4	6	3	4	3	7	9	4	5	8	6	6	3	5
No opinion/DK/NA	5	7	4	6	3	4	3	7	9	4	5	8	6	6	3	5

Table 68: Q13u. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Assisting new businesses in obtaining required permits and licenses

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	64	69	59	65	63	65	57	68	78	57	64	61	65	73	69	55	55	69	64	23	62	33
Extremely important	27	23	27	24	29	26	25	30	32	2	27	26	27	35	39	17	23	29	30	15	23	29
Very important	37	46	33	40	34	38	32	38	45	54	37	35	39	39	30	38	32	40	34	9	39	4
<u>SMWT/NOT TOO IMPORTANT</u>	29	25	36	30	27	30	36	20	17	31	28	31	27	22	26	34	33	26	29	77	26	61
Somewhat important	24	20	33	26	23	26	26	17	12	17	24	26	15	16	17	33	27	23	23	77	21	58
Not too important	4	5	3	4	5	3	10	3	5	14	4	5	12	6	9	1	7	3	5	0	5	3
<u>NO OPINION/DK/NA</u>	8	6	5	5	10	6	7	12	6	13	7	8	8	4	5	11	11	5	8	0	12	7
No opinion/DK/NA	8	6	5	5	10	6	7	12	6	13	7	8	8	4	5	11	11	5	8	0	12	7
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>EXT/VERY IMPORTANT</u>	64	84	60	67	49	68	62	81	63	74	48	64	71	65	63	43	66	62	0	64		
Extremely important	27	36	30	28	21	30	25	48	7	36	10	26	30	27	22	26	28	26	0	27		
Very important	37	48	30	39	28	38	37	33	57	38	37	38	41	38	40	17	38	35	0	37		
<u>SMWT/NOT TOO IMPORTANT</u>	29	14	40	27	48	26	31	9	37	17	52	26	23	33	34	31	27	32	0	29		
Somewhat important	24	12	34	22	42	16	28	7	26	10	38	21	21	27	32	25	23	28	0	24		
Not too important	4	2	6	4	6	9	2	2	11	7	15	6	2	6	2	6	4	4	0	4		
<u>NO OPINION/DK/NA</u>	8	2	0	6	3	7	7	10	0	9	0	10	6	2	3	26	7	7	0	8		
No opinion/DK/NA	8	2	0	6	3	7	7	10	0	9	0	10	6	2	3	26	7	7	0	8		

Table 68: Q13u. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Assisting new businesses in obtaining required permits and licenses

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>EXT/VERY IMPORTANT</u>	64	65	69	67	62	63	68	59	68	61	57	49	69	74	68	65	65	63	73	92	
Extremely important	27	34	27	31	24	24	37	14	35	16	14	21	39	39	27	32	29	28	0	21	
Very important	37	30	42	36	38	39	31	45	33	45	42	29	29	36	41	33	37	35	73	71	
<u>SMWT/NOT TOO IMPORTANT</u>	29	28	23	26	31	30	23	33	28	28	37	38	24	20	29	27	28	30	6	8	
Somewhat important	24	22	19	21	28	25	18	29	24	22	35	33	15	15	27	23	24	25	6	8	
Not too important	4	6	4	5	4	5	5	3	4	6	2	5	9	5	2	5	4	5	0	0	
<u>NO OPINION/DK/NA</u>	8	7	8	8	7	7	9	8	4	11	7	12	7	6	3	7	7	7	21	0	
No opinion/DK/NA	8	7	8	8	7	7	9	8	4	11	7	12	7	6	3	7	7	7	21	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>EXT/VERY IMPORTANT</u>	64	61	65	66	67	63	66	59	68	63	70	54	61	66	75	65	65	66	54		
Extremely important	27	20	30	29	30	26	29	17	35	22	38	26	17	33	37	27	24	28	30		
Very important	37	41	35	37	37	38	37	43	33	42	32	28	44	33	38	37	40	37	24		
<u>SMWT/NOT TOO IMPORTANT</u>	29	36	22	29	26	28	28	29	25	31	25	38	30	26	25	31	30	26	31		
Somewhat important	24	32	21	24	19	26	22	29	21	25	19	28	30	23	24	23	26	24	20		
Not too important	4	4	1	5	8	2	6	1	4	6	6	10	0	3	1	9	4	2	11		
<u>NO OPINION/DK/NA</u>	8	3	13	6	6	9	6	11	6	6	5	8	9	8	0	4	5	8	15		
No opinion/DK/NA	8	3	13	6	6	9	6	11	6	6	5	8	9	8	0	4	5	8	15		

Table 68: Q13u. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Assisting new businesses in obtaining required permits and licenses

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	64	61	67	64	59	70	67	62	63	64	65	62	58	67	70	63
Extremely important	27	19	35	22	28	25	35	19	25	25	29	22	16	23	35	36
Very important	37	42	32	42	31	45	32	42	39	39	36	41	42	44	35	28
<u>SMWT/NOT TOO IMPORTANT</u>	29	30	26	31	28	21	32	29	17	27	29	24	33	26	22	32
Somewhat important	24	26	22	23	25	20	29	24	17	23	25	21	29	23	16	28
Not too important	4	4	5	9	3	2	4	5	0	5	3	3	4	3	6	4
<u>NO OPINION/DK/NA</u>	8	9	6	5	13	9	1	9	20	9	6	13	9	7	8	5
No opinion/DK/NA	8	9	6	5	13	9	1	9	20	9	6	13	9	7	8	5

Table 69: Q13v. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Developing programs that promote sustainable living, such as clean energy, water conservation, and recycling

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	74	77	71	75	73	77	68	70	87	56	75	69	74	73	77	74	72	76	85	100	72	74
Extremely important	35	35	28	32	37	38	30	30	34	25	35	37	41	36	48	30	39	33	47	36	39	47
Very important	39	42	44	42	36	39	38	40	54	31	40	32	33	37	29	44	33	43	38	64	33	27
<u>SMWT/NOT TOO IMPORTANT</u>	22	18	26	21	23	20	32	18	8	44	20	31	26	25	18	20	22	21	15	0	22	26
Somewhat important	17	13	21	16	18	18	20	13	5	20	17	20	14	18	14	17	12	19	3	0	13	8
Not too important	5	5	5	5	5	3	13	5	3	24	4	11	12	8	4	3	10	2	11	0	9	18
<u>NO OPINION/DK/NA</u>	4	5	3	4	4	2	0	11	5	0	5	0	0	2	5	6	5	3	0	0	6	0
No opinion/DK/NA	4	5	3	4	4	2	0	11	5	0	5	0	0	2	5	6	5	3	0	0	6	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>EXT/VERY IMPORTANT</u>	74	87	29	78	58	76	74	77	45	77	70	75	76	72	75	67	73	80	0	74		
Extremely important	35	41	18	36	30	41	31	53	5	47	21	39	20	37	43	43	33	41	0	35		
Very important	39	46	11	42	27	35	43	24	41	30	49	36	56	36	32	25	40	39	0	39		
<u>SMWT/NOT TOO IMPORTANT</u>	22	12	58	20	37	23	22	18	55	20	30	20	20	24	25	23	23	14	0	22		
Somewhat important	17	9	41	15	27	15	17	12	44	12	26	14	18	17	21	17	18	12	0	17		
Not too important	5	3	17	4	10	7	4	6	11	8	4	6	2	8	3	5	5	2	0	5		
<u>NO OPINION/DK/NA</u>	4	1	13	3	5	2	4	5	0	2	0	4	4	4	0	10	3	6	0	4		
No opinion/DK/NA	4	1	13	3	5	2	4	5	0	2	0	4	4	4	0	10	3	6	0	4		

Table 69: Q13v. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Developing programs that promote sustainable living, such as clean energy, water conservation, and recycling

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13		
<u>EXT/VERY IMPORTANT</u>	74	75	77	76	72	76	78	69	78	79	83	57	83	83	77	74	76	73	74	92		
Extremely important	35	33	29	31	40	28	35	35	44	29	35	22	35	48	44	37	37	35	28	40		
Very important	39	42	48	45	33	49	42	33	34	50	48	35	48	36	33	38	39	38	45	52		
<u>SMWT/NOT TOO IMPORTANT</u>	22	24	20	22	22	22	20	23	19	21	11	35	13	8	21	20	19	23	21	8		
Somewhat important	17	22	15	19	16	18	18	18	12	13	11	24	13	4	21	16	16	17	21	8		
Not too important	5	2	5	3	6	4	2	5	7	7	0	12	0	4	0	4	3	5	0	0		
<u>NO OPINION/DK/NA</u>	4	1	3	2	5	2	2	9	3	1	5	8	4	9	2	5	5	4	5	0		
No opinion/DK/NA	4	1	3	2	5	2	2	9	3	1	5	8	4	9	2	5	5	4	5	0		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42			
<u>EXT/VERY IMPORTANT</u>	74	74	78	71	77	76	73	74	79	68	78	64	82	72	85	72	75	75	68			
Extremely important	35	25	37	36	43	32	38	34	30	26	49	36	41	28	42	34	32	37	39			
Very important	39	49	40	36	34	44	35	40	49	42	29	28	40	44	43	39	42	38	29			
<u>SMWT/NOT TOO IMPORTANT</u>	22	19	17	26	23	18	25	14	19	30	19	25	11	26	15	25	21	21	28			
Somewhat important	17	11	17	23	13	14	19	14	12	21	17	19	8	20	15	21	16	19	16			
Not too important	5	8	0	3	10	3	6	0	7	10	2	6	3	6	0	5	5	3	13			
<u>NO OPINION/DK/NA</u>	4	7	6	3	0	6	2	12	2	1	2	10	7	2	0	3	4	4	4			
No opinion/DK/NA	4	7	6	3	0	6	2	12	2	1	2	10	7	2	0	3	4	4	4			

Table 69: Q13v. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Developing programs that promote sustainable living, such as clean energy, water conservation, and recycling

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	74	72	78	72	68	78	77	80	73	72	77	77	65	81	82	74
Extremely important	35	31	39	28	39	28	31	44	52	32	37	47	29	34	37	41
Very important	39	41	39	44	30	50	46	36	21	40	40	30	37	47	45	34
<u>SMWT/NOT TOO IMPORTANT</u>	22	22	20	17	29	21	22	18	19	23	21	18	28	14	14	26
Somewhat important	17	17	15	13	19	18	21	16	9	17	18	13	21	11	9	23
Not too important	5	5	5	4	10	3	1	2	10	6	3	5	6	3	6	3
<u>NO OPINION/DK/NA</u>	4	6	2	11	3	1	1	2	8	5	2	5	7	5	4	0
No opinion/DK/NA	4	6	2	11	3	1	1	2	8	5	2	5	7	5	4	0

Table 70: Q13w. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing emergency 911 and fire response

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	86	79	85	81	90	86	90	81	81	80	86	86	99	90	87	82	81	88	82	100	79	100
Extremely important	51	33	35	34	67	51	53	48	54	42	50	55	63	55	61	45	44	54	59	58	49	27
Very important	35	46	49	47	23	35	37	33	27	38	36	31	36	35	26	37	36	34	23	42	30	73
<u>SMWT/NOT TOO IMPORTANT</u>	9	19	9	15	4	11	7	6	14	11	9	6	1	6	9	12	8	10	8	0	8	0
Somewhat important	8	15	8	12	3	10	3	6	10	5	8	5	0	5	3	12	4	10	6	0	5	0
Not too important	1	4	1	3	0	1	4	0	4	6	2	1	1	2	6	0	4	0	3	0	2	0
<u>NO OPINION/DK/NA</u>	5	3	6	4	6	3	3	13	5	9	4	7	0	4	4	6	11	2	10	0	13	0
No opinion/DK/NA	5	3	6	4	6	3	3	13	5	9	4	7	0	4	4	6	11	2	10	0	13	0

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347
<u>EXT/VERY IMPORTANT</u>	86	91	88	86	93	87	85	86	89	89	82	79	79	99	93	86	85	89	0	86
Extremely important	51	52	47	50	55	64	42	71	50	67	54	45	45	62	52	58	52	46	0	51
Very important	35	40	41	36	38	24	43	15	39	22	28	34	35	37	41	28	33	43	0	35
<u>SMWT/NOT TOO IMPORTANT</u>	9	8	0	11	2	9	10	9	0	8	14	15	13	1	2	7	10	9	0	9
Somewhat important	8	7	0	9	2	4	10	9	0	6	0	11	13	1	2	5	9	6	0	8
Not too important	1	1	0	2	0	5	0	0	0	2	14	4	0	0	0	2	1	3	0	1
<u>NO OPINION/DK/NA</u>	5	1	12	3	5	3	5	5	11	3	4	6	7	0	5	7	5	2	0	5
No opinion/DK/NA	5	1	12	3	5	3	5	5	11	3	4	6	7	0	5	7	5	2	0	5

Table 70: Q13w. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing emergency 911 and fire response

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>EXT/VERY IMPORTANT</u>	86	89	93	91	80	90	91	85	77	91	90	77	88	86	86	84	85	85	97	100	
Extremely important	51	54	60	57	44	49	64	34	55	56	50	42	59	65	37	51	50	52	43	28	
Very important	35	35	33	34	36	42	27	51	22	35	40	34	28	21	49	33	35	33	54	72	
<u>SMWT/NOT TOO IMPORTANT</u>	9	6	4	5	14	7	5	11	18	8	6	13	9	8	14	11	10	10	3	0	
Somewhat important	8	2	3	3	14	4	2	11	18	4	6	12	2	8	14	9	9	8	3	0	
Not too important	1	4	2	3	0	3	3	0	0	4	0	1	7	0	0	2	1	2	0	0	
<u>NO OPINION/DK/NA</u>	5	5	3	4	6	3	5	4	5	1	4	10	4	5	0	5	5	5	0	0	
No opinion/DK/NA	5	5	3	4	6	3	5	4	5	1	4	10	4	5	0	5	5	5	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>EXT/VERY IMPORTANT</u>	86	85	83	84	91	84	87	86	84	88	85	80	83	78	93	91	81	90	91		
Extremely important	51	42	43	52	67	43	58	36	51	47	68	34	40	39	69	63	34	65	75		
Very important	35	43	40	32	24	41	29	50	33	42	17	46	43	39	23	27	47	25	15		
<u>SMWT/NOT TOO IMPORTANT</u>	9	10	9	13	3	10	9	8	12	9	9	10	8	19	5	7	15	4	1		
Somewhat important	8	7	8	13	2	7	9	6	9	8	9	8	7	19	3	4	12	4	0		
Not too important	1	4	2	0	1	3	0	2	3	1	0	2	1	0	3	3	3	0	1		
<u>NO OPINION/DK/NA</u>	5	5	7	3	6	6	4	6	4	3	5	10	9	3	2	2	4	5	8		
No opinion/DK/NA	5	5	7	3	6	6	4	6	4	3	5	10	9	3	2	2	4	5	8		

Table 70: Q13w. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing emergency 911 and fire response

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	86	87	85	86	79	91	83	94	92	85	87	93	88	86	83	87
Extremely important	51	42	60	54	34	52	53	55	70	46	56	61	44	38	49	72
Very important	35	45	25	32	46	39	30	39	22	39	31	32	44	48	34	15
<u>SMWT/NOT TOO IMPORTANT</u>	9	8	10	10	10	4	16	6	0	8	11	4	8	10	9	13
Somewhat important	8	7	9	6	10	4	14	5	0	7	9	3	8	6	6	13
Not too important	1	1	2	4	0	0	2	2	0	1	2	1	0	4	3	0
<u>NO OPINION/DK/NA</u>	5	5	5	5	10	5	1	0	8	7	2	3	4	4	8	0
No opinion/DK/NA	5	5	5	5	10	5	1	0	8	7	2	3	4	4	8	0

Table 71: Q13x. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live: Providing rent relief to prevent residents from becoming homeless

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>EXT/VERY IMPORTANT</u>	60	70	59	65	55	66	45	57	66	30	65	39	57	52	75	63	61	60	63	36	63	52
Extremely important	27	32	18	26	28	30	24	23	28	10	29	20	39	28	37	24	36	23	41	36	38	32
Very important	33	38	40	39	27	36	22	34	37	20	36	19	18	25	38	39	26	37	22	0	25	20
<u>SMWT/NOT TOO IMPORTANT</u>	34	27	33	29	38	30	53	28	31	57	29	57	37	44	25	28	30	36	31	64	27	48
Somewhat important	23	20	33	25	21	23	27	21	25	31	21	33	18	30	15	20	22	24	19	50	19	43
Not too important	11	7	0	4	17	7	26	7	6	27	8	24	20	14	10	8	8	12	12	15	9	5
<u>NO OPINION/DK/NA</u>	6	3	9	6	6	4	2	14	3	13	6	4	5	4	1	9	8	5	6	0	10	0
No opinion/DK/NA	6	3	9	6	6	4	2	14	3	13	6	4	5	4	1	9	8	5	6	0	10	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>EXT/VERY IMPORTANT</u>	60	68	39	64	43	61	60	59	36	63	56	68	57	55	66	42	55	76	0	60		
Extremely important	27	32	26	28	20	28	25	34	0	32	17	32	17	36	28	16	21	45	0	27		
Very important	33	36	13	35	23	33	35	25	36	31	39	36	40	20	39	26	34	31	0	33		
<u>SMWT/NOT TOO IMPORTANT</u>	34	26	61	30	57	37	33	41	64	35	44	25	38	44	31	39	38	20	0	34		
Somewhat important	23	18	41	22	35	19	26	22	28	17	24	19	27	31	19	18	24	20	0	23		
Not too important	11	8	21	8	21	19	7	19	36	18	20	5	11	13	12	22	14	1	0	11		
<u>NO OPINION/DK/NA</u>	6	6	0	6	0	2	8	0	0	2	0	7	6	1	3	19	7	4	0	6		
No opinion/DK/NA	6	6	0	6	0	2	8	0	0	2	0	7	6	1	3	19	7	4	0	6		

Table 71: Q13x. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing rent relief to prevent residents from becoming homeless

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>EXT/VERY IMPORTANT</u>	60	65	54	60	60	55	64	54	68	57	80	28	79	64	50	54	61	59	70	94	
Extremely important	27	31	21	26	30	23	30	20	40	15	37	10	56	26	22	27	30	27	38	37	
Very important	33	34	33	33	30	32	34	34	28	42	42	19	23	38	28	28	31	32	32	57	
<u>SMWT/NOT TOO IMPORTANT</u>	34	30	41	35	33	40	31	40	25	32	20	61	15	28	50	39	34	35	30	6	
Somewhat important	23	22	22	22	26	25	18	32	19	21	17	37	10	17	39	27	24	24	30	0	
Not too important	11	8	19	14	7	15	13	8	6	11	3	23	4	11	11	12	9	11	0	6	
<u>NO OPINION/DK/NA</u>	6	4	5	5	6	5	5	6	7	11	0	11	7	8	0	7	5	6	0	0	
No opinion/DK/NA	6	4	5	5	6	5	5	6	7	11	0	11	7	8	0	7	5	6	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>EXT/VERY IMPORTANT</u>	60	59	66	63	52	63	59	59	67	49	68	54	68	58	77	57	65	57	50		
Extremely important	27	19	28	31	30	24	31	22	27	20	42	34	30	17	44	23	26	30	23		
Very important	33	40	37	32	21	38	28	37	40	30	26	21	38	41	33	34	39	27	27		
<u>SMWT/NOT TOO IMPORTANT</u>	34	33	28	33	43	30	37	33	27	46	27	34	26	41	23	39	29	37	43		
Somewhat important	23	30	22	21	22	25	22	29	20	26	17	24	22	35	8	23	25	22	19		
Not too important	11	4	6	12	21	5	15	3	7	20	10	10	4	6	15	16	4	15	23		
<u>NO OPINION/DK/NA</u>	6	8	7	4	6	7	5	9	6	4	5	11	6	1	0	4	6	6	8		
No opinion/DK/NA	6	8	7	4	6	7	5	9	6	4	5	11	6	1	0	4	6	6	8		

Table 71: Q13x. Now let me ask you about some specific City services provided to Milpitas residents. After I mention each one, please tell me how important each service is to making Milpitas a good place to live:
Providing rent relief to prevent residents from becoming homeless

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>EXT/VERY IMPORTANT</u>	60	55	66	75	47	69	57	51	61	63	57	56	55	55	73	57
Extremely important	27	21	34	39	20	22	25	23	26	28	25	24	19	23	37	27
Very important	33	34	33	36	27	46	33	28	35	35	32	31	36	32	36	30
<u>SMWT/NOT TOO IMPORTANT</u>	34	39	28	21	46	22	41	45	19	31	38	34	40	38	20	39
Somewhat important	23	28	18	16	36	16	28	28	5	23	24	19	30	25	15	23
Not too important	11	11	10	5	10	7	14	17	14	8	14	15	10	13	5	16
<u>NO OPINION/DK/NA</u>	6	6	6	4	7	9	2	4	20	6	5	10	6	7	7	4
No opinion/DK/NA	6	6	6	4	7	9	2	4	20	6	5	10	6	7	7	4

Table 72: Q14a. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing recreation opportunities and programs at City parks and recreation centers

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	70	74	78	75	65	78	51	64	83	58	73	52	69	67	66	73	75	69	83	78	76	62
Very satisfied	21	22	32	26	17	28	13	13	37	6	24	11	20	22	25	21	21	22	27	0	21	14
Somewhat satisfied	49	52	46	49	48	51	38	51	46	51	50	41	49	45	42	53	54	47	56	78	55	47
<u>TOTAL DISSATISFIED</u>	14	10	15	12	16	13	23	11	7	13	12	26	14	13	24	14	14	14	6	22	10	38
Somewhat dissatisfied	11	10	10	10	12	11	15	9	5	2	11	13	7	7	24	13	8	12	5	13	6	23
Very dissatisfied	3	0	6	2	4	2	8	2	2	11	1	13	7	6	0	1	5	2	2	9	4	15
<u>NO OPINION/DK/NA</u>	16	16	7	12	19	9	26	25	10	29	15	22	17	20	10	13	12	17	11	0	14	0
No opinion/DK/NA	16	16	7	12	19	9	26	25	10	29	15	22	17	20	10	13	12	17	11	0	14	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL SATISFIED</u>	70	82	42	78	42	73	69	79	94	74	68	68	72	78	67	61	69	75	70	0		
Very satisfied	21	37	13	26	4	23	21	28	48	23	25	21	19	25	26	17	22	18	21	0		
Somewhat satisfied	49	45	29	52	38	49	49	51	47	51	43	47	53	53	41	43	47	57	49	0		
<u>TOTAL DISSATISFIED</u>	14	12	25	11	27	11	15	4	3	9	18	20	11	9	11	20	15	13	14	0		
Somewhat dissatisfied	11	9	0	9	17	6	13	1	0	4	12	17	5	9	9	14	11	11	11	0		
Very dissatisfied	3	3	25	2	10	5	2	2	3	5	6	3	5	0	2	6	4	2	3	0		
<u>NO OPINION/DK/NA</u>	16	6	33	11	31	17	16	17	3	17	14	12	18	13	22	19	16	12	16	0		
No opinion/DK/NA	16	6	33	11	31	17	16	17	3	17	14	12	18	13	22	19	16	12	16	0		

Table 72: Q14a. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing recreation opportunities and programs at City parks and recreation centers

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8
<u>TOTAL SATISFIED</u>	70	74	66	70	72	64	75	67	75	65	76	62	89	68	68	69	71	69	86	93
Very satisfied	21	20	19	20	23	12	26	21	26	22	26	17	35	29	11	22	21	22	0	28
Somewhat satisfied	49	53	47	50	49	52	49	45	49	43	50	44	54	39	57	47	50	47	86	65
<u>TOTAL DISSATISFIED</u>	14	14	17	15	12	17	14	11	13	16	10	18	5	22	9	16	14	14	14	7
Somewhat dissatisfied	11	9	16	12	9	14	11	9	10	13	10	14	5	14	8	13	11	11	14	7
Very dissatisfied	3	4	1	3	3	3	3	2	3	3	0	5	0	7	1	3	3	3	0	0
<u>NO OPINION/DK/NA</u>	16	13	17	15	16	19	11	22	12	19	15	20	7	10	23	15	15	16	0	0
No opinion/DK/NA	16	13	17	15	16	19	11	22	12	19	15	20	7	10	23	15	15	16	0	0
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39	
<u>TOTAL SATISFIED</u>	70	70	77	72	62	74	68	72	75	61	76	85	72	78	51	68	75	67	56	
Very satisfied	21	24	26	17	16	25	17	24	27	10	25	36	25	18	7	20	26	15	23	
Somewhat satisfied	49	46	51	55	47	49	52	48	47	52	51	49	47	60	44	47	49	52	34	
<u>TOTAL DISSATISFIED</u>	14	7	9	15	23	8	18	5	10	22	14	10	16	5	29	19	12	13	27	
Somewhat dissatisfied	11	5	7	10	20	6	14	3	9	18	9	10	13	5	20	15	10	9	22	
Very dissatisfied	3	2	2	5	3	2	4	2	2	4	5	0	3	0	9	4	2	4	4	
<u>NO OPINION/DK/NA</u>	16	23	14	13	15	18	14	23	15	17	10	5	12	17	20	13	12	20	17	
No opinion/DK/NA	16	23	14	13	15	18	14	23	15	17	10	5	12	17	20	13	12	20	17	

Table 72: Q14a. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing recreation opportunities and programs at City parks and recreation centers

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	70	66	72	79	61	81	63	81	59	73	67	72	68	63	75	69
Very satisfied	21	16	26	33	14	27	10	23	30	24	17	26	20	10	27	23
Somewhat satisfied	49	51	46	47	46	53	53	58	29	48	50	46	48	54	48	46
<u>TOTAL DISSATISFIED</u>	14	14	15	9	20	11	12	12	26	13	14	18	13	15	14	14
Somewhat dissatisfied	11	11	12	9	14	6	9	10	25	10	12	16	10	12	11	12
Very dissatisfied	3	3	3	0	5	4	3	3	1	3	3	2	3	3	4	2
<u>NO OPINION/DK/NA</u>	16	19	13	12	20	9	25	7	15	14	19	10	19	21	10	17
No opinion/DK/NA	16	19	13	12	20	9	25	7	15	14	19	10	19	21	10	17

Table 73: Q14b. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Maintaining public parks in good physical condition

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	86	89	92	90	81	92	77	76	94	88	88	72	83	85	81	87	85	86	89	80	87	69
Very satisfied	31	39	46	42	20	38	15	27	53	20	35	12	24	29	42	31	35	30	48	11	39	6
Somewhat satisfied	55	50	46	48	61	54	62	49	41	68	54	60	59	55	39	56	50	57	41	68	48	63
<u>TOTAL DISSATISFIED</u>	10	4	7	5	15	6	20	14	5	12	7	28	17	12	19	7	13	9	10	20	10	31
Somewhat dissatisfied	9	4	7	5	13	6	17	11	4	6	6	22	15	10	19	6	11	8	9	20	9	27
Very dissatisfied	1	0	0	0	3	0	3	3	0	6	0	6	2	2	0	1	1	1	2	0	1	3
<u>NO OPINION/DK/NA</u>	4	7	1	5	4	2	3	10	1	0	5	0	0	3	0	5	3	5	1	0	3	0
No opinion/DK/NA	4	7	1	5	4	2	3	10	1	0	5	0	0	3	0	5	3	5	1	0	3	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL SATISFIED</u>	86	93	69	92	62	90	85	91	87	91	88	86	89	91	76	80	86	87	86	0		
Very satisfied	31	56	0	37	7	33	31	42	0	39	8	28	36	38	27	21	31	29	31	0		
Somewhat satisfied	55	37	69	55	55	57	53	50	87	51	81	58	53	52	49	59	55	58	55	0		
<u>TOTAL DISSATISFIED</u>	10	7	31	4	36	8	10	7	13	8	12	10	5	9	13	20	11	5	10	0		
Somewhat dissatisfied	9	6	9	4	29	7	9	4	10	6	10	8	4	8	12	20	9	5	9	0		
Very dissatisfied	1	1	22	0	7	1	1	2	3	1	1	2	1	2	1	0	2	0	1	0		
<u>NO OPINION/DK/NA</u>	4	0	0	4	2	2	6	2	0	2	0	4	6	0	11	0	3	8	4	0		
No opinion/DK/NA	4	0	0	4	2	2	6	2	0	2	0	4	6	0	11	0	3	8	4	0		

Table 73: Q14b. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Maintaining public parks in good physical condition

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL SATISFIED</u>	86	91	80	86	89	89	83	84	93	84	90	88	92	89	83	85	87	85	100	93	
Very satisfied	31	34	26	30	36	30	31	36	36	28	44	29	25	45	20	29	33	31	18	35	
Somewhat satisfied	55	57	54	56	53	59	53	48	57	57	46	59	67	44	64	56	54	54	82	57	
<u>TOTAL DISSATISFIED</u>	10	8	14	11	6	10	12	10	4	15	10	6	0	11	2	8	8	10	0	7	
Somewhat dissatisfied	9	6	13	9	6	8	11	8	4	11	10	6	0	6	2	7	7	9	0	7	
Very dissatisfied	1	2	1	1	1	2	1	1	0	3	0	0	0	5	0	1	1	1	0	0	
<u>NO OPINION/DK/NA</u>	4	1	5	3	5	1	5	6	3	1	0	6	8	0	15	7	5	4	0	0	
No opinion/DK/NA	4	1	5	3	5	1	5	6	3	1	0	6	8	0	15	7	5	4	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL SATISFIED</u>	86	90	89	88	82	89	86	92	87	80	94	90	88	96	82	85	90	85	68		
Very satisfied	31	39	37	28	25	38	27	41	37	23	32	43	40	31	26	31	42	21	20		
Somewhat satisfied	55	51	52	60	57	51	59	51	50	57	62	47	48	65	56	54	48	64	48		
<u>TOTAL DISSATISFIED</u>	10	2	9	9	12	6	10	5	7	14	5	10	8	2	18	9	5	11	28		
Somewhat dissatisfied	9	2	8	6	11	5	8	5	6	10	5	10	7	2	18	7	5	10	21		
Very dissatisfied	1	0	1	2	2	1	2	1	1	4	0	0	1	0	0	2	0	1	7		
<u>NO OPINION/DK/NA</u>	4	8	2	3	5	5	4	3	6	6	1	0	5	3	0	6	5	4	4		
No opinion/DK/NA	4	8	2	3	5	5	4	3	6	6	1	0	5	3	0	6	5	4	4		

Table 73: Q14b. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Maintaining public parks in good physical condition

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	86	86	86	93	91	86	80	91	66	90	80	81	88	82	93	79
Very satisfied	31	31	33	48	27	26	28	31	24	34	28	28	34	27	37	29
Somewhat satisfied	55	55	53	45	64	60	52	60	42	56	52	53	54	55	56	50
<u>TOTAL DISSATISFIED</u>	10	10	10	2	8	12	11	8	34	7	14	19	8	12	6	16
Somewhat dissatisfied	9	8	10	2	6	11	9	6	34	6	13	18	6	10	6	15
Very dissatisfied	1	2	1	0	2	1	2	1	0	1	1	1	2	2	0	1
<u>NO OPINION/DK/NA</u>	4	5	4	5	1	1	9	1	0	2	6	1	4	6	1	5
No opinion/DK/NA	4	5	4	5	1	1	9	1	0	2	6	1	4	6	1	5

Table 74: Q14c. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing police services

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	81	81	90	85	77	89	73	66	91	76	83	70	75	78	81	84	86	79	93	61	90	58
Very satisfied	37	36	46	40	33	44	32	22	57	39	39	27	41	40	26	35	46	33	64	11	50	13
Somewhat satisfied	44	45	44	45	44	46	41	44	35	37	45	44	34	38	55	48	41	46	29	49	40	45
<u>TOTAL DISSATISFIED</u>	11	11	6	9	13	6	19	17	7	4	10	16	13	11	13	11	10	11	6	22	6	32
Somewhat dissatisfied	7	9	2	6	7	4	13	9	5	0	6	10	10	8	9	6	5	7	3	0	4	12
Very dissatisfied	4	2	3	2	6	2	6	8	2	4	4	6	3	3	4	5	4	4	3	22	2	20
<u>NO OPINION/DK/NA</u>	8	8	4	6	9	4	8	17	2	20	7	14	11	11	6	5	4	10	1	17	3	9
No opinion/DK/NA	8	8	4	6	9	4	8	17	2	20	7	14	11	11	6	5	4	10	1	17	3	9
		Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT		
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL SATISFIED</u>	81	91	77	87	55	84	81	85	75	84	85	75	85	80	84	87	84	79	81	0		
Very satisfied	37	63	9	42	18	43	35	47	44	46	32	32	39	39	43	35	38	33	37	0		
Somewhat satisfied	44	27	67	45	37	41	46	38	31	38	53	44	45	41	41	52	46	46	44	0		
<u>TOTAL DISSATISFIED</u>	11	8	10	8	29	8	12	11	0	9	2	13	6	13	13	10	9	16	11	0		
Somewhat dissatisfied	7	6	0	4	22	6	6	8	0	7	2	9	3	8	2	10	5	11	7	0		
Very dissatisfied	4	2	10	4	7	2	5	2	0	2	0	4	3	5	11	0	4	5	4	0		
<u>NO OPINION/DK/NA</u>	8	1	13	6	16	8	8	4	25	7	13	12	9	6	3	3	7	5	8	0		
No opinion/DK/NA	8	1	13	6	16	8	8	4	25	7	13	12	9	6	3	3	7	5	8	0		

Table 74: Q14c. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing police services

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL SATISFIED</u>	81	81	80	81	82	81	80	82	81	81	83	75	90	85	74	81	82	81	86	82	
Very satisfied	37	42	39	40	31	38	42	35	24	50	38	22	47	38	24	32	34	37	18	31	
Somewhat satisfied	44	39	42	41	51	43	38	46	56	31	45	53	43	47	51	49	48	44	68	51	
<u>TOTAL DISSATISFIED</u>	11	4	16	10	11	9	11	15	8	12	17	13	10	5	10	9	10	11	14	7	
Somewhat dissatisfied	7	3	8	5	8	5	6	8	8	7	17	10	5	0	2	4	6	7	14	0	
Very dissatisfied	4	1	8	5	3	4	5	6	0	5	0	3	5	5	8	5	4	4	0	7	
<u>NO OPINION/DK/NA</u>	8	15	3	9	7	10	9	4	11	7	0	12	0	11	16	9	8	8	0	11	
No opinion/DK/NA	8	15	3	9	7	10	9	4	11	7	0	12	0	11	16	9	8	8	0	11	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL SATISFIED</u>	81	88	78	78	82	82	80	88	78	76	84	79	81	89	84	79	85	79	72		
Very satisfied	37	49	43	31	26	46	29	50	41	30	28	55	43	29	21	36	40	37	22		
Somewhat satisfied	44	39	35	48	56	37	51	38	37	47	56	25	37	60	63	44	45	42	50		
<u>TOTAL DISSATISFIED</u>	11	6	13	13	9	10	11	4	15	18	4	12	15	5	11	7	9	11	20		
Somewhat dissatisfied	7	0	10	8	5	6	7	2	9	9	4	10	10	5	7	5	6	6	11		
Very dissatisfied	4	6	2	5	4	4	4	2	5	8	0	2	5	1	4	2	2	5	9		
<u>NO OPINION/DK/NA</u>	8	6	9	9	9	8	9	8	8	6	12	9	4	6	6	13	6	10	8		
No opinion/DK/NA	8	6	9	9	9	8	9	8	8	6	12	9	4	6	6	13	6	10	8		

Table 74: Q14c. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing police services

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	81	82	80	78	77	87	75	92	92	80	82	92	80	85	79	79
Very satisfied	37	38	33	30	32	36	43	46	46	32	44	46	34	46	27	42
Somewhat satisfied	44	43	46	48	45	52	32	46	46	48	38	46	46	39	52	37
<u>TOTAL DISSATISFIED</u>	11	11	11	12	8	7	19	7	8	9	14	7	11	11	7	16
Somewhat dissatisfied	7	6	8	7	6	2	11	4	8	5	9	6	5	7	6	10
Very dissatisfied	4	5	3	5	1	5	8	3	0	3	5	2	6	4	1	6
<u>NO OPINION/DK/NA</u>	8	7	9	10	16	6	7	1	0	11	4	1	9	4	14	4
No opinion/DK/NA	8	7	9	10	16	6	7	1	0	11	4	1	9	4	14	4

Table 75: Q14d. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Preparing for emergencies and natural disasters

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	61	71	73	71	50	68	44	55	72	41	65	39	53	56	45	66	54	64	56	62	55	44
Very satisfied	21	24	32	27	14	23	14	20	35	8	23	5	19	21	6	23	24	19	29	0	26	10
Somewhat satisfied	40	47	41	44	36	45	29	35	37	34	41	34	34	36	39	44	30	44	27	62	29	34
<u>TOTAL DISSATISFIED</u>	17	11	21	15	19	15	30	11	14	33	15	26	21	18	39	12	26	13	24	38	23	42
Somewhat dissatisfied	12	10	10	10	14	12	20	7	8	11	12	14	9	12	35	9	17	10	16	20	17	24
Very dissatisfied	5	1	11	5	4	3	10	4	6	21	3	12	12	6	4	4	8	3	8	17	7	18
<u>NO OPINION/DK/NA</u>	22	18	7	14	31	17	26	34	14	26	20	35	26	25	16	21	20	23	21	0	21	14
No opinion/DK/NA	22	18	7	14	31	17	26	34	14	26	20	35	26	25	16	21	20	23	21	0	21	14

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0
<u>TOTAL SATISFIED</u>	61	71	21	67	30	53	65	63	10	57	36	54	76	59	38	66	59	66	61	0
Very satisfied	21	42	2	26	2	19	22	21	3	21	10	14	32	16	13	26	22	16	21	0
Somewhat satisfied	40	29	19	41	28	34	43	42	7	36	27	40	44	43	25	40	37	50	40	0
<u>TOTAL DISSATISFIED</u>	17	13	46	15	32	25	12	15	67	23	33	19	10	20	20	19	17	17	17	0
Somewhat dissatisfied	12	7	22	12	15	14	10	7	67	9	33	13	5	19	14	13	13	13	12	0
Very dissatisfied	5	6	23	3	17	11	1	8	0	14	0	6	5	1	6	6	4	4	5	0
<u>NO OPINION/DK/NA</u>	22	16	33	19	38	22	23	22	23	19	31	27	14	21	42	15	24	17	22	0
No opinion/DK/NA	22	16	33	19	38	22	23	22	23	19	31	27	14	21	42	15	24	17	22	0

Table 75: Q14d. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Preparing for emergencies and natural disasters

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL SATISFIED</u>	61	63	54	59	66	52	65	66	70	49	74	49	90	57	63	65	64	61	68	55	
Very satisfied	21	29	21	25	17	26	25	18	17	16	21	20	33	22	21	23	22	21	0	38	
Somewhat satisfied	40	34	34	34	49	26	40	48	53	33	53	29	56	36	42	42	42	40	68	17	
<u>TOTAL DISSATISFIED</u>	17	12	19	15	14	16	15	8	16	20	8	17	5	18	9	12	15	16	32	23	
Somewhat dissatisfied	12	12	15	13	8	16	11	3	13	15	6	16	5	16	9	11	11	11	32	23	
Very dissatisfied	5	0	4	2	6	0	4	5	3	5	2	2	0	2	0	2	4	5	0	0	
<u>NO OPINION/DK/NA</u>	22	25	27	26	20	32	21	26	15	31	18	34	6	25	29	22	21	23	0	23	
No opinion/DK/NA	22	25	27	26	20	32	21	26	15	31	18	34	6	25	29	22	21	23	0	23	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL SATISFIED</u>	61	62	59	68	56	60	63	58	65	58	70	75	69	71	61	50	71	52	42		
Very satisfied	21	32	21	19	16	26	17	32	21	15	21	40	29	15	17	17	27	17	5		
Somewhat satisfied	40	30	38	50	40	35	46	26	43	43	49	35	40	56	44	32	44	35	37		
<u>TOTAL DISSATISFIED</u>	17	14	19	15	13	17	15	12	18	17	12	19	15	9	24	16	15	18	21		
Somewhat dissatisfied	12	4	15	12	11	10	12	7	13	12	11	9	12	9	21	13	10	13	18		
Very dissatisfied	5	10	4	4	2	6	3	4	5	4	1	10	4	0	3	3	5	5	3		
<u>NO OPINION/DK/NA</u>	22	24	22	16	31	23	22	30	18	25	18	6	16	19	15	35	14	30	37		
No opinion/DK/NA	22	24	22	16	31	23	22	30	18	25	18	6	16	19	15	35	14	30	37		

Table 75: Q14d. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Preparing for emergencies and natural disasters

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	61	58	66	70	51	69	52	66	75	63	59	70	65	50	65	68
Very satisfied	21	23	20	18	15	20	20	32	28	17	24	30	21	25	15	24
Somewhat satisfied	40	35	46	52	36	49	32	34	48	45	35	40	44	24	50	44
<u>TOTAL DISSATISFIED</u>	17	14	16	20	20	7	20	10	8	17	16	9	10	21	18	11
Somewhat dissatisfied	12	10	13	14	17	7	11	7	6	13	9	7	8	12	16	7
Very dissatisfied	5	4	3	6	3	0	9	3	2	3	6	2	1	9	2	4
<u>NO OPINION/DK/NA</u>	22	28	18	10	29	24	28	25	16	21	25	21	26	30	17	21
No opinion/DK/NA	22	28	18	10	29	24	28	25	16	21	25	21	26	30	17	21

Table 76: Q14e. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing programs to help seniors

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	62	67	76	71	53	70	52	50	74	66	64	51	55	61	39	66	72	58	70	83	71	75
Very satisfied	20	24	34	28	12	24	8	21	28	29	21	18	20	22	9	20	21	20	21	49	19	26
Somewhat satisfied	42	42	42	42	41	46	43	28	46	37	43	34	35	38	30	46	51	38	50	34	51	48
<u>TOTAL DISSATISFIED</u>	8	5	11	7	9	6	14	8	8	15	6	16	13	8	5	8	7	9	6	17	6	9
Somewhat dissatisfied	5	3	3	3	6	3	10	6	4	5	4	10	8	5	5	5	3	6	3	0	3	0
Very dissatisfied	3	1	8	4	2	4	4	2	4	9	3	6	5	3	0	3	4	3	3	17	3	9
<u>NO OPINION/DK/NA</u>	30	29	12	22	38	24	35	43	18	20	30	33	32	31	56	26	22	33	24	0	23	16
No opinion/DK/NA	30	29	12	22	38	24	35	43	18	20	30	33	32	31	56	26	22	33	24	0	23	16

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0
<u>TOTAL SATISFIED</u>	62	73	25	69	36	61	64	64	60	64	47	53	67	64	54	76	60	68	62	0
Very satisfied	20	34	2	23	2	18	23	21	3	21	5	10	26	20	19	35	19	25	20	0
Somewhat satisfied	42	38	22	45	33	43	41	43	57	43	42	43	41	45	35	41	41	43	42	0
<u>TOTAL DISSATISFIED</u>	8	9	38	6	19	10	6	4	3	10	13	8	8	7	7	11	9	3	8	0
Somewhat dissatisfied	5	4	12	4	11	3	4	0	0	1	12	3	5	4	7	6	5	3	5	0
Very dissatisfied	3	5	26	3	8	7	1	4	3	8	1	4	3	2	0	5	4	0	3	0
<u>NO OPINION/DK/NA</u>	30	19	38	25	46	29	31	32	38	26	40	39	25	29	39	13	31	29	30	0
No opinion/DK/NA	30	19	38	25	46	29	31	32	38	26	40	39	25	29	39	13	31	29	30	0

Table 76: Q14e. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing programs to help seniors

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8
<u>TOTAL SATISFIED</u>	62	59	62	61	61	54	68	64	62	52	70	65	84	45	58	64	63	61	100	82
Very satisfied	20	22	23	23	18	18	27	22	16	15	29	18	32	19	19	24	22	19	68	23
Somewhat satisfied	42	37	39	38	43	36	41	42	46	37	41	46	52	26	39	40	41	41	32	59
<u>TOTAL DISSATISFIED</u>	8	6	12	9	7	11	7	5	4	9	2	7	4	9	4	6	8	8	0	7
Somewhat dissatisfied	5	6	9	8	2	10	6	3	1	9	0	3	4	7	4	5	4	5	0	0
Very dissatisfied	3	0	3	1	5	1	1	2	3	1	2	4	0	2	0	2	4	3	0	7
<u>NO OPINION/DK/NA</u>	30	34	26	30	32	36	25	31	34	39	28	28	13	46	38	30	29	31	0	11
No opinion/DK/NA	30	34	26	30	32	36	25	31	34	39	28	28	13	46	38	30	29	31	0	11

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39	
<u>TOTAL SATISFIED</u>	62	56	70	66	41	64	57	66	65	53	61	72	71	73	85	33	71	53	55	
Very satisfied	20	33	16	21	8	23	16	31	17	12	21	47	26	14	30	7	28	16	0	
Somewhat satisfied	42	23	54	45	34	41	40	35	48	41	40	25	45	58	55	26	42	37	55	
<u>TOTAL DISSATISFIED</u>	8	9	5	10	9	6	10	6	3	11	8	15	9	4	5	6	7	10	5	
Somewhat dissatisfied	5	4	3	6	8	3	7	5	2	9	5	1	7	3	5	6	3	7	4	
Very dissatisfied	3	5	2	4	1	3	3	1	1	3	3	14	2	0	0	1	4	3	1	
<u>NO OPINION/DK/NA</u>	30	35	26	24	50	30	34	28	31	36	31	13	20	24	11	61	22	38	40	
No opinion/DK/NA	30	35	26	24	50	30	34	28	31	36	31	13	20	24	11	61	22	38	40	

Table 76: Q14e. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing programs to help seniors

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	62	59	65	65	54	67	48	78	92	61	63	84	61	57	64	68
Very satisfied	20	21	21	29	12	15	16	26	40	19	23	32	21	19	18	25
Somewhat satisfied	42	39	45	36	42	51	32	52	52	42	40	52	39	37	46	42
<u>TOTAL DISSATISFIED</u>	8	9	5	11	6	4	10	8	3	7	8	6	6	13	6	5
Somewhat dissatisfied	5	7	3	2	4	3	8	8	2	3	7	5	4	11	3	3
Very dissatisfied	3	2	2	8	2	1	3	0	1	4	2	0	2	2	3	2
<u>NO OPINION/DK/NA</u>	30	32	29	24	40	29	42	14	5	31	29	11	34	30	30	28
No opinion/DK/NA	30	32	29	24	40	29	42	14	5	31	29	11	34	30	30	28

Table 77: Q14f. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing bicycle lanes and paths

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	65	71	72	71	59	73	43	62	76	71	68	49	62	63	34	71	68	64	77	78	69	64
Very satisfied	21	30	26	28	13	23	11	22	36	30	21	17	15	21	0	23	23	20	24	66	20	46
Somewhat satisfied	44	41	45	43	46	50	31	40	41	41	47	32	47	41	34	48	45	44	53	12	49	18
<u>TOTAL DISSATISFIED</u>	19	21	21	21	18	18	29	14	21	23	18	26	21	20	46	14	21	18	18	22	20	29
Somewhat dissatisfied	14	19	9	15	12	11	24	13	17	23	13	21	18	17	29	9	16	13	13	22	16	16
Very dissatisfied	5	1	12	5	5	7	5	1	4	0	5	6	3	4	17	5	5	5	5	0	4	13
<u>NO OPINION/DK/NA</u>	16	8	7	8	24	9	29	24	3	6	14	25	17	17	20	14	11	18	6	0	12	7
No opinion/DK/NA	16	8	7	8	24	9	29	24	3	6	14	25	17	17	20	14	11	18	6	0	12	7

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0
<u>TOTAL SATISFIED</u>	65	83	78	72	43	65	64	73	43	72	39	58	69	73	58	67	66	64	65	0
Very satisfied	21	42	13	24	7	16	23	25	0	20	0	15	25	19	25	26	21	25	21	0
Somewhat satisfied	44	41	64	49	36	50	41	48	43	52	39	43	44	54	33	41	46	39	44	0
<u>TOTAL DISSATISFIED</u>	19	14	7	15	29	19	20	17	10	17	26	25	18	16	11	19	19	18	19	0
Somewhat dissatisfied	14	10	2	12	19	12	16	13	6	10	18	17	17	13	9	5	13	15	14	0
Very dissatisfied	5	4	4	3	10	7	5	3	5	7	7	8	1	3	3	14	6	3	5	0
<u>NO OPINION/DK/NA</u>	16	3	16	13	29	16	16	11	47	11	35	16	13	11	31	15	15	18	16	0
No opinion/DK/NA	16	3	16	13	29	16	16	11	47	11	35	16	13	11	31	15	15	18	16	0

Table 77: Q14f. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing bicycle lanes and paths

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY							LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8
<u>TOTAL SATISFIED</u>	65	69	63	66	65	67	66	61	71	53	86	57	82	77	48	64	68	64	100	61
Very satisfied	21	27	22	25	17	21	29	16	20	8	39	16	26	18	18	19	23	19	82	23
Somewhat satisfied	44	42	41	41	47	46	37	45	52	44	47	41	56	58	31	45	44	45	18	38
<u>TOTAL DISSATISFIED</u>	19	18	20	19	20	19	18	25	11	23	7	21	13	16	19	19	18	20	0	12
Somewhat dissatisfied	14	15	10	13	15	15	9	20	10	19	7	17	10	10	19	13	13	14	0	12
Very dissatisfied	5	3	10	6	5	4	9	5	1	4	0	4	3	6	0	6	6	6	0	0
<u>NO OPINION/DK/NA</u>	16	13	17	15	16	14	16	14	18	24	7	22	6	7	33	17	14	16	0	27
No opinion/DK/NA	16	13	17	15	16	14	16	14	18	24	7	22	6	7	33	17	14	16	0	27
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39	
<u>TOTAL SATISFIED</u>	65	65	67	80	47	66	67	68	68	62	74	79	72	76	52	54	71	62	47	
Very satisfied	21	24	28	23	9	26	17	23	30	15	21	49	27	20	27	8	28	16	2	
Somewhat satisfied	44	41	39	57	39	40	50	45	38	48	53	30	46	55	25	46	43	45	46	
<u>TOTAL DISSATISFIED</u>	19	22	15	10	34	18	19	19	13	25	12	12	10	15	38	28	21	14	30	
Somewhat dissatisfied	14	18	13	8	24	15	14	18	12	18	9	12	10	15	20	20	15	11	17	
Very dissatisfied	5	5	2	2	10	3	5	1	2	7	3	0	0	1	17	8	5	3	12	
<u>NO OPINION/DK/NA</u>	16	12	19	10	19	16	14	13	19	13	14	9	18	9	10	18	8	24	23	
No opinion/DK/NA	16	12	19	10	19	16	14	13	19	13	14	9	18	9	10	18	8	24	23	

Table 77: Q14f. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing bicycle lanes and paths

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	65	64	67	70	62	70	60	78	64	67	65	72	66	64	71	66
Very satisfied	21	18	24	18	18	26	19	28	26	20	22	27	18	17	24	27
Somewhat satisfied	44	46	43	52	44	45	41	50	38	47	42	45	47	46	47	39
<u>TOTAL DISSATISFIED</u>	19	22	15	21	19	18	24	8	19	19	19	13	22	21	13	17
Somewhat dissatisfied	14	18	10	15	15	17	17	7	0	15	12	4	20	14	10	9
Very dissatisfied	5	4	5	5	5	1	6	1	19	4	7	8	2	7	3	8
<u>NO OPINION/DK/NA</u>	16	14	18	9	19	12	17	14	17	13	16	15	12	15	16	17
No opinion/DK/NA	16	14	18	9	19	12	17	14	17	13	16	15	12	15	16	17

Table 78: Q14g. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Paving and repairing streets and roads

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	69	79	75	77	61	80	45	61	83	59	75	41	64	62	66	76	63	72	70	62	66	45
Very satisfied	24	28	44	35	13	28	13	24	32	32	25	19	22	24	25	24	23	24	26	37	24	20
Somewhat satisfied	45	51	31	43	48	53	32	37	51	27	50	22	42	38	41	52	40	47	44	25	42	25
<u>TOTAL DISSATISFIED</u>	27	18	22	20	34	15	55	34	15	41	21	59	36	35	34	19	33	25	27	38	29	55
Somewhat dissatisfied	16	12	12	12	21	10	28	24	9	19	13	36	18	22	24	11	12	18	6	0	11	24
Very dissatisfied	10	6	10	7	14	5	28	10	6	23	8	22	18	13	11	8	20	6	21	38	19	31
<u>NO OPINION/DK/NA</u>	4	3	3	3	5	4	0	5	1	0	4	1	0	3	0	5	4	4	3	0	5	0
No opinion/DK/NA	4	3	3	3	5	4	0	5	1	0	4	1	0	3	0	5	4	4	3	0	5	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL SATISFIED</u>	69	88	5	76	30	62	74	76	19	67	43	66	76	73	63	65	71	66	69	0		
Very satisfied	24	44	0	26	8	22	26	29	0	26	10	15	29	29	22	30	23	28	24	0		
Somewhat satisfied	45	43	5	50	21	40	48	47	19	41	33	51	47	44	41	35	49	39	45	0		
<u>TOTAL DISSATISFIED</u>	27	12	95	20	70	36	22	22	81	31	56	27	24	23	30	35	27	26	27	0		
Somewhat dissatisfied	16	6	33	12	46	17	16	9	0	15	22	18	17	15	8	22	16	17	16	0		
Very dissatisfied	10	6	62	9	24	19	6	13	81	15	33	9	7	8	22	14	11	9	10	0		
<u>NO OPINION/DK/NA</u>	4	0	0	3	0	2	5	2	0	3	2	7	0	4	7	0	2	8	4	0		
No opinion/DK/NA	4	0	0	3	0	2	5	2	0	3	2	7	0	4	7	0	2	8	4	0		

Table 78: Q14g. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Paving and repairing streets and roads

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL SATISFIED</u>	69	74	69	72	72	74	70	69	73	55	69	71	86	77	62	74	74	69	68	93	
Very satisfied	24	26	28	27	21	22	31	25	18	10	38	20	44	27	15	27	27	23	68	31	
Somewhat satisfied	45	49	40	45	51	51	39	44	55	45	31	51	42	50	47	48	47	46	0	62	
<u>TOTAL DISSATISFIED</u>	27	24	31	27	20	26	29	23	19	43	26	17	4	23	38	20	22	27	32	7	
Somewhat dissatisfied	16	18	15	17	15	18	15	16	15	26	19	9	4	19	25	14	14	17	14	0	
Very dissatisfied	10	6	16	11	6	8	14	7	5	17	7	8	0	5	13	6	7	10	18	7	
<u>NO OPINION/DK/NA</u>	4	1	0	1	8	0	2	8	7	1	4	12	10	0	0	5	4	4	0	0	
No opinion/DK/NA	4	1	0	1	8	0	2	8	7	1	4	12	10	0	0	5	4	4	0	0	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL SATISFIED</u>	69	73	61	79	70	66	75	68	63	73	78	74	79	69	67	69	77	63	56		
Very satisfied	24	30	21	23	20	25	22	33	20	17	28	42	34	15	36	17	35	15	9		
Somewhat satisfied	45	43	40	55	50	41	53	35	43	56	51	32	45	54	32	52	43	48	47		
<u>TOTAL DISSATISFIED</u>	27	27	33	18	25	31	20	28	34	23	16	26	14	26	27	27	20	32	41		
Somewhat dissatisfied	16	12	22	10	22	18	15	18	18	15	14	11	11	22	14	18	12	20	23		
Very dissatisfied	10	15	11	7	3	13	6	10	15	9	2	15	3	4	13	10	7	12	18		
<u>NO OPINION/DK/NA</u>	4	0	6	4	6	3	4	4	3	3	6	0	6	5	6	4	3	5	4		
No opinion/DK/NA	4	0	6	4	6	3	4	4	3	3	6	0	6	5	6	4	3	5	4		

Table 78: Q14g. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Paving and repairing streets and roads

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	69	71	69	77	56	78	62	77	83	69	70	80	71	71	69	68
Very satisfied	24	24	25	28	17	27	20	11	55	24	24	29	27	21	23	26
Somewhat satisfied	45	47	44	49	38	50	43	66	28	46	46	51	44	50	47	42
<u>TOTAL DISSATISFIED</u>	27	25	27	16	36	19	38	20	17	24	30	19	24	28	23	32
Somewhat dissatisfied	16	16	17	13	25	10	18	16	14	17	17	16	15	19	19	15
Very dissatisfied	10	9	10	2	12	9	20	4	3	8	13	3	9	9	3	16
<u>NO OPINION/DK/NA</u>	4	4	4	7	8	3	0	3	0	6	1	1	5	1	8	0
No opinion/DK/NA	4	4	4	7	8	3	0	3	0	6	1	1	5	1	8	0

Table 79: Q14h. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Maintaining public facilities and infrastructure

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	73	82	89	85	62	88	45	59	88	41	80	39	55	65	82	79	69	75	78	66	70	65
Very satisfied	26	34	42	37	14	34	12	17	47	16	29	10	12	19	50	28	24	27	30	11	25	20
Somewhat satisfied	48	48	47	47	48	54	33	42	41	26	51	28	43	47	32	51	45	48	47	55	45	46
<u>TOTAL DISSATISFIED</u>	15	12	4	9	21	7	42	15	3	34	9	45	28	20	14	10	22	12	19	34	20	35
Somewhat dissatisfied	11	10	4	8	15	6	26	12	3	12	8	28	18	14	10	9	15	10	10	13	14	23
Very dissatisfied	4	2	0	1	6	0	15	3	0	22	1	17	10	7	4	1	7	2	9	20	6	11
<u>NO OPINION/DK/NA</u>	12	7	7	7	17	6	13	26	8	25	11	16	17	14	3	11	9	13	3	0	10	0
No opinion/DK/NA	12	7	7	7	17	6	13	26	8	25	11	16	17	14	3	11	9	13	3	0	10	0
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL SATISFIED</u>	73	90	23	81	36	77	72	88	54	81	60	73	78	78	57	71	72	74	73	0		
Very satisfied	26	55	0	31	4	25	27	32	0	29	8	27	34	17	25	20	26	28	26	0		
Somewhat satisfied	48	35	23	50	32	52	45	56	54	52	52	46	44	61	32	50	46	46	48	0		
<u>TOTAL DISSATISFIED</u>	15	5	44	10	42	16	13	8	34	12	30	15	13	15	16	16	15	17	15	0		
Somewhat dissatisfied	11	4	13	9	27	9	11	2	22	5	25	13	9	12	6	14	11	13	11	0		
Very dissatisfied	4	1	31	1	15	7	1	6	13	8	5	3	4	3	11	2	4	4	4	0		
<u>NO OPINION/DK/NA</u>	12	5	33	9	22	7	15	5	12	6	11	11	9	8	27	13	13	9	12	0		
No opinion/DK/NA	12	5	33	9	22	7	15	5	12	6	11	11	9	8	27	13	13	9	12	0		

Table 79: Q14h. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Maintaining public facilities and infrastructure

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8
<u>TOTAL SATISFIED</u>	73	77	73	75	73	71	79	72	73	70	81	67	85	78	64	74	75	73	100	77
Very satisfied	26	36	27	32	22	33	31	23	18	20	33	21	18	36	26	24	28	26	14	30
Somewhat satisfied	48	41	45	43	51	38	48	49	55	50	48	46	66	42	38	50	47	47	86	47
<u>TOTAL DISSATISFIED</u>	15	11	12	12	15	13	10	13	18	25	7	12	5	17	12	11	12	15	0	7
Somewhat dissatisfied	11	9	9	9	13	10	7	11	14	16	7	10	5	13	12	10	10	12	0	0
Very dissatisfied	4	2	3	3	3	3	2	1	4	9	0	2	0	5	0	2	2	4	0	7
<u>NO OPINION/DK/NA</u>	12	12	15	13	12	16	12	15	9	5	12	21	11	5	25	15	13	12	0	16
No opinion/DK/NA	12	12	15	13	12	16	12	15	9	5	12	21	11	5	25	15	13	12	0	16

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39
<u>TOTAL SATISFIED</u>	73	71	74	79	68	73	75	69	75	74	77	77	74	77	79	73	85	61	66
Very satisfied	26	34	27	25	23	30	24	38	20	19	31	37	42	18	31	22	37	16	8
Somewhat satisfied	48	37	47	54	45	43	51	31	54	55	46	40	32	59	48	51	47	45	58
<u>TOTAL DISSATISFIED</u>	15	11	14	13	21	13	16	11	14	18	14	19	17	2	14	17	9	19	27
Somewhat dissatisfied	11	6	9	10	20	8	14	7	9	13	13	17	14	1	12	13	8	13	19
Very dissatisfied	4	5	4	3	1	5	3	4	5	4	0	2	3	1	2	4	1	6	7
<u>NO OPINION/DK/NA</u>	12	18	13	8	11	15	9	21	11	9	9	4	9	21	7	10	7	20	8
No opinion/DK/NA	12	18	13	8	11	15	9	21	11	9	9	4	9	21	7	10	7	20	8

Table 79: Q14h. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Maintaining public facilities and infrastructure

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	73	71	75	86	74	75	59	75	88	79	68	80	75	66	81	69
Very satisfied	26	27	24	36	24	28	15	30	32	29	22	30	30	24	27	20
Somewhat satisfied	48	44	52	50	50	48	43	45	57	49	46	50	45	42	54	49
<u>TOTAL DISSATISFIED</u>	15	14	15	10	8	17	26	8	7	11	18	8	11	18	11	18
Somewhat dissatisfied	11	10	12	8	6	14	19	6	5	9	13	5	8	13	10	13
Very dissatisfied	4	4	3	2	2	3	7	2	2	2	5	2	3	5	2	5
<u>NO OPINION/DK/NA</u>	12	15	10	4	18	7	15	17	5	10	14	12	13	15	8	13
No opinion/DK/NA	12	15	10	4	18	7	15	17	5	10	14	12	13	15	8	13

Table 80: Q14i. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing opportunities to be involved in City government

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	53	61	77	67	38	61	37	43	65	42	56	38	42	51	19	59	50	54	53	49	51	45
Very satisfied	13	18	18	18	8	18	8	5	20	20	14	10	8	12	4	15	17	11	21	0	17	14
Somewhat satisfied	40	43	59	49	30	44	29	38	45	22	42	27	34	39	15	44	33	42	32	49	34	31
<u>TOTAL DISSATISFIED</u>	17	14	10	12	22	14	28	16	12	23	15	28	19	15	36	16	20	15	15	51	16	44
Somewhat dissatisfied	12	8	2	6	18	10	19	11	6	6	11	17	11	10	28	11	13	11	9	12	12	23
Very dissatisfied	5	5	8	6	4	4	9	5	6	17	4	12	7	5	8	5	6	5	6	39	4	21
<u>NO OPINION/DK/NA</u>	30	26	13	21	40	25	34	41	23	35	30	34	39	34	45	25	30	31	32	0	33	11
No opinion/DK/NA	30	26	13	21	40	25	34	41	23	35	30	34	39	34	45	25	30	31	32	0	33	11
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL SATISFIED</u>	53	69	25	60	21	44	58	49	14	50	19	43	64	52	41	66	54	48	53	0		
Very satisfied	13	31	0	16	1	12	14	17	0	15	0	7	20	7	20	18	15	10	13	0		
Somewhat satisfied	40	38	25	44	20	32	44	32	14	35	19	36	44	45	21	48	39	38	40	0		
<u>TOTAL DISSATISFIED</u>	17	16	42	13	39	23	13	10	56	16	53	24	13	14	21	8	17	18	17	0		
Somewhat dissatisfied	12	7	9	10	24	13	11	3	43	6	44	15	10	12	14	4	12	12	12	0		
Very dissatisfied	5	9	33	3	15	10	2	7	13	10	9	9	3	2	6	3	4	6	5	0		
<u>NO OPINION/DK/NA</u>	30	16	33	27	39	33	29	41	30	34	28	33	23	34	38	26	29	34	30	0		
No opinion/DK/NA	30	16	33	27	39	33	29	41	30	34	28	33	23	34	38	26	29	34	30	0		

Table 80: Q14i. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing opportunities to be involved in City government

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL SATISFIED</u>	53	48	53	51	58	45	57	56	62	46	67	44	64	52	48	54	56	52	82	55	
Very satisfied	13	16	18	17	10	15	19	13	9	12	16	15	15	15	7	14	13	13	14	31	
Somewhat satisfied	40	32	35	34	47	29	39	43	53	34	51	29	49	36	41	40	42	39	68	24	
<u>TOTAL DISSATISFIED</u>	17	20	18	19	11	25	12	11	7	18	4	13	11	28	11	15	15	17	0	12	
Somewhat dissatisfied	12	14	14	14	7	18	11	8	7	10	2	13	8	23	11	14	11	12	0	12	
Very dissatisfied	5	5	4	5	4	6	2	4	1	8	1	0	3	5	0	2	4	5	0	0	
<u>NO OPINION/DK/NA</u>	30	32	29	31	31	31	30	32	31	37	29	43	25	21	40	31	30	31	18	33	
No opinion/DK/NA	30	32	29	31	31	31	30	32	31	37	29	43	25	21	40	31	30	31	18	33	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39	
<u>TOTAL SATISFIED</u>	53	55	55	61	38	55	52	53	59	48	57	78	68	51	71	32	67	42	25	
Very satisfied	13	14	14	16	8	14	13	15	14	12	14	31	23	6	14	6	18	9	3	
Somewhat satisfied	40	41	41	44	30	41	39	37	45	36	43	47	45	44	57	26	49	33	22	
<u>TOTAL DISSATISFIED</u>	17	16	11	12	28	13	18	17	7	22	13	8	9	18	12	22	12	20	28	
Somewhat dissatisfied	12	6	8	8	24	7	14	10	5	16	13	4	9	12	10	16	6	17	23	
Very dissatisfied	5	10	3	4	3	6	4	7	2	6	1	4	0	6	2	6	6	3	6	
<u>NO OPINION/DK/NA</u>	30	29	34	27	34	32	30	31	33	29	30	13	23	31	17	46	21	38	47	
No opinion/DK/NA	30	29	34	27	34	32	30	31	33	29	30	13	23	31	17	46	21	38	47	

Table 80: Q14i. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing opportunities to be involved in City government

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	53	50	59	62	41	56	45	59	72	53	53	64	51	49	59	57
Very satisfied	13	14	13	12	11	11	12	23	22	11	16	22	11	17	12	16
Somewhat satisfied	40	36	45	51	31	45	33	36	50	42	37	42	40	32	47	41
<u>TOTAL DISSATISFIED</u>	17	20	10	12	15	21	21	19	4	15	17	13	16	26	10	10
Somewhat dissatisfied	12	13	9	6	12	16	12	19	3	11	12	12	11	16	9	9
Very dissatisfied	5	7	1	5	3	5	9	0	1	4	5	0	5	9	1	2
<u>NO OPINION/DK/NA</u>	30	30	31	26	43	23	34	23	24	32	30	23	33	26	32	33
No opinion/DK/NA	30	30	31	26	43	23	34	23	24	32	30	23	33	26	32	33

Table 81: Q14j. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Recruiting new businesses and companies to the city

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	58	68	81	73	44	70	35	46	76	45	62	38	42	53	21	68	59	58	67	37	62	35
Very satisfied	17	27	19	24	10	22	3	14	26	16	18	8	11	14	2	21	18	16	20	0	20	4
Somewhat satisfied	42	41	62	49	34	48	32	32	49	29	44	30	31	38	19	48	41	42	46	37	42	31
<u>TOTAL DISSATISFIED</u>	20	12	13	12	27	15	37	19	11	36	18	29	30	24	37	14	25	17	18	63	21	54
Somewhat dissatisfied	14	10	3	7	21	11	25	14	5	14	14	17	15	15	32	11	19	12	12	31	16	36
Very dissatisfied	6	2	10	5	6	4	13	5	7	22	4	12	16	9	5	3	6	5	6	32	5	17
<u>NO OPINION/DK/NA</u>	22	20	7	15	29	15	27	36	13	20	20	33	28	23	42	18	16	25	15	0	17	11
No opinion/DK/NA	22	20	7	15	29	15	27	36	13	20	20	33	28	23	42	18	16	25	15	0	17	11
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL SATISFIED</u>	58	82	38	65	26	57	61	59	68	59	51	54	66	53	51	68	60	59	58	0		
Very satisfied	17	41	10	19	5	12	20	16	0	15	0	10	24	11	17	29	18	15	17	0		
Somewhat satisfied	42	41	27	46	21	45	41	42	68	44	51	44	42	42	34	39	41	43	42	0		
<u>TOTAL DISSATISFIED</u>	20	10	29	17	36	24	16	22	28	22	33	25	14	23	20	14	18	22	20	0		
Somewhat dissatisfied	14	5	13	13	22	14	13	15	0	12	22	17	10	16	12	14	13	16	14	0		
Very dissatisfied	6	5	16	4	14	10	3	7	28	10	11	8	4	6	8	0	5	6	6	0		
<u>NO OPINION/DK/NA</u>	22	8	33	18	39	19	23	20	3	20	16	21	20	24	29	18	22	19	22	0		
No opinion/DK/NA	22	8	33	18	39	19	23	20	3	20	16	21	20	24	29	18	22	19	22	0		

Table 81: Q14j. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Recruiting new businesses and companies to the city

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL SATISFIED</u>	58	55	53	54	63	49	60	65	64	50	67	52	77	57	46	59	60	57	100	77	
Very satisfied	17	19	20	20	13	13	27	18	10	7	14	13	22	28	12	21	19	17	0	31	
Somewhat satisfied	42	36	33	35	50	36	33	47	53	43	54	39	54	29	34	38	40	40	100	46	
<u>TOTAL DISSATISFIED</u>	20	24	18	21	16	21	22	13	14	22	17	27	16	11	20	18	19	20	0	23	
Somewhat dissatisfied	14	17	15	16	11	16	16	10	11	15	11	27	12	8	18	16	14	14	0	23	
Very dissatisfied	6	7	3	5	5	5	6	3	3	7	5	0	4	3	2	2	5	6	0	0	
<u>NO OPINION/DK/NA</u>	22	21	28	24	22	30	18	22	22	28	16	21	7	32	34	23	21	23	0	0	
No opinion/DK/NA	22	21	28	24	22	30	18	22	22	28	16	21	7	32	34	23	21	23	0	0	
	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39		
<u>TOTAL SATISFIED</u>	58	59	59	65	42	59	56	61	60	52	61	75	61	72	72	39	73	43	46		
Very satisfied	17	11	22	20	7	17	15	20	16	14	17	32	29	9	21	12	24	12	0		
Somewhat satisfied	42	48	38	45	35	42	41	40	44	39	44	43	32	63	51	27	49	30	46		
<u>TOTAL DISSATISFIED</u>	20	14	19	21	25	17	23	12	18	23	22	20	14	12	16	25	12	28	26		
Somewhat dissatisfied	14	4	13	19	19	9	19	7	11	19	20	16	10	8	12	21	7	22	18		
Very dissatisfied	6	10	6	2	6	8	3	5	7	5	2	5	4	4	3	5	5	6	8		
<u>NO OPINION/DK/NA</u>	22	27	22	14	33	24	21	27	22	24	17	5	24	17	12	35	15	29	28		
No opinion/DK/NA	22	27	22	14	33	24	21	27	22	24	17	5	24	17	12	35	15	29	28		

Table 81: Q14j. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Recruiting new businesses and companies to the city

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	58	56	62	63	54	64	48	65	81	60	58	71	61	49	60	65
Very satisfied	17	16	18	13	13	18	13	21	48	14	21	32	15	18	14	24
Somewhat satisfied	42	39	44	50	42	46	34	44	33	46	36	39	46	31	46	41
<u>TOTAL DISSATISFIED</u>	20	19	19	20	25	21	21	12	5	22	16	9	16	21	26	12
Somewhat dissatisfied	14	14	15	11	19	13	16	8	5	15	13	7	11	17	20	9
Very dissatisfied	6	5	4	8	6	7	5	3	0	7	4	2	5	4	6	3
<u>NO OPINION/DK/NA</u>	22	25	19	18	21	16	31	24	14	18	26	20	23	29	14	24
No opinion/DK/NA	22	25	19	18	21	16	31	24	14	18	26	20	23	29	14	24

Table 82: Q14k. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Developing policies to support affordable housing

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	46	57	58	58	35	56	24	39	57	45	48	36	33	38	31	55	44	47	47	49	44	41
Very satisfied	12	15	23	18	6	14	5	13	16	21	12	12	11	13	10	12	18	10	24	11	20	6
Somewhat satisfied	34	42	35	39	29	42	18	26	41	23	36	23	22	25	20	44	26	38	24	37	25	35
<u>TOTAL DISSATISFIED</u>	30	28	30	29	32	24	54	28	22	49	28	43	41	37	36	24	35	28	32	51	31	59
Somewhat dissatisfied	16	12	19	15	17	15	21	12	15	2	17	10	10	16	25	13	16	16	14	9	14	31
Very dissatisfied	15	16	12	14	15	9	33	16	7	47	11	33	31	20	10	11	19	13	17	43	17	28
<u>NO OPINION/DK/NA</u>	23	15	11	14	33	20	22	33	21	6	24	21	26	25	34	20	21	25	21	0	24	0
No opinion/DK/NA	23	15	11	14	33	20	22	33	21	6	24	21	26	25	34	20	21	25	21	0	24	0
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL SATISFIED</u>	46	58	27	51	22	42	49	41	24	45	28	42	53	45	32	55	48	45	46	0		
Very satisfied	12	19	2	12	6	9	14	11	3	11	1	8	7	10	19	32	15	8	12	0		
Somewhat satisfied	34	39	25	39	16	33	35	30	22	34	27	34	47	35	13	23	33	37	34	0		
<u>TOTAL DISSATISFIED</u>	30	27	37	26	54	37	27	36	61	35	45	34	32	28	30	21	25	42	30	0		
Somewhat dissatisfied	16	17	0	16	15	16	15	16	44	15	19	21	11	16	14	13	16	16	16	0		
Very dissatisfied	15	9	37	9	39	21	12	20	17	20	26	13	21	12	16	9	10	26	15	0		
<u>NO OPINION/DK/NA</u>	23	15	36	23	24	21	24	23	15	20	26	24	15	26	38	23	26	13	23	0		
No opinion/DK/NA	23	15	36	23	24	21	24	23	15	20	26	24	15	26	38	23	26	13	23	0		

Table 82: Q14k. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Developing policies to support affordable housing

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8
<u>TOTAL SATISFIED</u>	46	53	47	50	46	47	54	45	48	36	50	52	54	45	45	51	49	45	86	67
Very satisfied	12	13	22	17	8	12	23	7	10	8	18	12	9	13	4	11	13	12	0	31
Somewhat satisfied	34	40	25	33	37	35	31	39	38	28	32	39	45	32	41	39	36	33	86	36
<u>TOTAL DISSATISFIED</u>	30	28	25	27	30	23	29	35	22	40	34	23	31	14	30	24	27	31	14	11
Somewhat dissatisfied	16	12	14	13	17	9	17	20	16	20	23	15	18	3	19	14	15	16	14	11
Very dissatisfied	15	16	11	14	12	14	13	15	6	19	11	8	13	10	10	10	12	16	0	0
<u>NO OPINION/DK/NA</u>	23	19	28	23	25	30	16	19	29	24	16	25	15	42	26	26	24	24	0	23
No opinion/DK/NA	23	19	28	23	25	30	16	19	29	24	16	25	15	42	26	26	24	24	0	23
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39	
<u>TOTAL SATISFIED</u>	46	51	41	53	41	45	48	45	47	45	53	59	49	50	65	28	58	39	21	
Very satisfied	12	9	10	13	13	10	13	6	13	11	15	27	15	6	26	7	18	7	3	
Somewhat satisfied	34	42	30	40	27	35	35	39	34	33	38	32	34	44	39	21	39	32	17	
<u>TOTAL DISSATISFIED</u>	30	25	37	27	26	32	27	33	29	29	24	35	34	25	23	29	29	28	47	
Somewhat dissatisfied	16	5	18	19	16	13	18	10	15	16	20	17	23	10	18	13	15	14	25	
Very dissatisfied	15	20	19	8	10	19	9	23	14	13	5	18	11	14	5	16	14	14	22	
<u>NO OPINION/DK/NA</u>	23	24	22	19	33	23	25	23	23	26	22	6	17	25	12	43	14	33	33	
No opinion/DK/NA	23	24	22	19	33	23	25	23	23	26	22	6	17	25	12	43	14	33	33	

Table 82: Q14k. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Developing policies to support affordable housing

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	46	44	51	46	43	57	34	59	68	48	46	62	49	39	50	52
Very satisfied	12	9	16	3	12	8	13	20	38	8	19	27	8	10	8	27
Somewhat satisfied	34	35	35	43	31	49	21	39	30	40	27	35	41	29	42	25
<u>TOTAL DISSATISFIED</u>	30	30	27	36	36	24	34	19	14	33	27	17	30	31	32	23
Somewhat dissatisfied	16	13	17	21	21	10	15	15	3	18	13	10	12	16	22	11
Very dissatisfied	15	17	11	15	15	14	19	4	10	15	14	7	18	16	9	12
<u>NO OPINION/DK/NA</u>	23	25	22	18	21	19	32	23	18	20	27	21	21	29	18	26
No opinion/DK/NA	23	25	22	18	21	19	32	23	18	20	27	21	21	29	18	26

Table 83: Q14I. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing services to people who are homeless

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	43	54	57	55	31	49	28	40	48	42	45	33	35	40	24	48	39	45	37	49	39	37
Very satisfied	15	14	35	22	9	18	6	16	21	32	15	15	10	17	4	16	17	15	14	49	14	37
Somewhat satisfied	28	40	22	33	23	31	22	24	27	10	30	17	25	23	20	32	22	30	23	0	24	0
<u>TOTAL DISSATISFIED</u>	31	28	33	30	32	29	52	17	33	48	29	42	35	32	49	27	40	26	44	38	38	52
Somewhat dissatisfied	19	17	22	19	18	21	22	9	27	8	19	15	18	19	26	17	20	18	23	9	19	25
Very dissatisfied	12	10	12	11	13	8	30	8	6	40	9	27	18	13	23	10	20	9	20	29	19	27
<u>NO OPINION/DK/NA</u>	26	19	10	15	37	22	20	43	19	11	26	26	30	28	27	25	21	29	19	13	23	12
No opinion/DK/NA	26	19	10	15	37	22	20	43	19	11	26	26	30	28	27	25	21	29	19	13	23	12
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL SATISFIED</u>	43	56	19	49	14	47	42	44	7	48	41	40	55	33	33	51	43	43	43	0		
Very satisfied	15	24	12	17	2	17	14	14	0	21	0	17	10	15	13	26	15	15	15	0		
Somewhat satisfied	28	32	7	32	12	29	28	30	7	27	41	23	45	18	20	25	28	28	28	0		
<u>TOTAL DISSATISFIED</u>	31	29	48	26	60	30	31	28	60	29	33	29	27	40	34	22	29	37	31	0		
Somewhat dissatisfied	19	24	0	19	19	15	21	14	34	14	15	20	14	22	24	15	18	23	19	0		
Very dissatisfied	12	5	48	7	41	15	10	15	26	15	18	9	14	18	10	7	11	14	12	0		
<u>NO OPINION/DK/NA</u>	26	15	33	24	26	23	28	28	33	23	26	31	18	27	33	27	28	20	26	0		
No opinion/DK/NA	26	15	33	24	26	23	28	28	33	23	26	31	18	27	33	27	28	20	26	0		

Table 83: Q14I. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing services to people who are homeless

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/	YES/	HAVE	NO	DADS	MOMS	MEN	WOMEN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL	PPLE	ENGLS	SPNSH	VTNM	
		<19	NT @	CHLDN	CHLDN			W/NO	W/NO												CHLDN
		@ HME	HOME																		
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8	
<u>TOTAL SATISFIED</u>	43	44	45	44	43	40	48	41	44	29	48	41	64	38	38	47	47	42	82	61	
Very satisfied	15	14	21	17	15	18	18	14	13	8	12	17	36	8	4	18	18	15	34	31	
Somewhat satisfied	28	30	24	27	28	23	30	27	30	22	36	24	28	30	34	29	29	27	48	31	
<u>TOTAL DISSATISFIED</u>	31	30	29	30	30	33	27	33	29	49	35	19	21	21	35	24	27	31	18	12	
Somewhat dissatisfied	19	16	18	17	22	18	16	22	22	33	18	12	18	13	21	16	16	19	0	5	
Very dissatisfied	12	14	12	13	9	15	11	11	7	16	17	7	4	7	14	8	11	12	18	7	
<u>NO OPINION/DK/NA</u>	26	26	26	26	27	27	25	26	27	22	17	39	15	41	27	29	26	27	0	27	
No opinion/DK/NA	26	26	26	26	27	27	25	26	27	22	17	39	15	41	27	29	26	27	0	27	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR	SOME	COLL	POST-	NON-	COLL+	NCOLL	NCOLL	COLL+	COLL+	\$0-	\$60K-	\$90K-	\$120K-	\$150K+	PHONE	EMAIL	POST	
		LESS	COLL	GRAD	GRAD	COLL		COLL	MEN	WOMEN	MEN									WOMEN
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39	
<u>TOTAL SATISFIED</u>	43	52	36	54	28	43	44	39	44	43	45	53	52	44	58	29	55	36	14	
Very satisfied	15	27	11	18	1	18	11	19	14	12	11	32	16	5	32	5	22	9	6	
Somewhat satisfied	28	24	25	36	26	25	33	20	30	31	34	22	36	39	26	24	33	27	8	
<u>TOTAL DISSATISFIED</u>	31	29	42	22	28	36	24	38	37	31	17	42	26	34	25	27	30	30	38	
Somewhat dissatisfied	19	15	23	17	19	20	18	17	23	21	14	9	20	22	21	19	19	17	23	
Very dissatisfied	12	14	19	5	9	17	7	21	14	10	3	33	6	12	4	8	11	13	15	
<u>NO OPINION/DK/NA</u>	26	20	22	24	44	21	32	23	19	26	38	5	22	21	17	44	15	34	48	
No opinion/DK/NA	26	20	22	24	44	21	32	23	19	26	38	5	22	21	17	44	15	34	48	

Table 83: Q14I. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing services to people who are homeless

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	43	41	45	44	36	51	38	46	63	43	44	53	41	41	45	47
Very satisfied	15	15	15	22	16	5	7	22	43	15	17	31	15	16	13	18
Somewhat satisfied	28	26	30	23	20	46	31	24	19	28	28	22	27	26	32	29
<u>TOTAL DISSATISFIED</u>	31	33	28	37	35	25	33	25	10	33	27	19	36	29	30	25
Somewhat dissatisfied	19	19	18	24	19	13	21	20	8	19	18	15	18	20	19	17
Very dissatisfied	12	15	10	13	15	12	12	6	2	14	9	4	18	10	11	8
<u>NO OPINION/DK/NA</u>	26	26	27	19	29	23	29	28	27	24	28	28	23	29	25	28
No opinion/DK/NA	26	26	27	19	29	23	29	28	27	24	28	28	23	29	25	28

Table 84: Q14m. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Removing blight and illegal dumping

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	346	104	69	173	173	204	62	80	99	22	291	55	73	148	24	174	102	242	63	7	88	13
<u>TOTAL SATISFIED</u>	56	68	71	69	44	65	46	41	75	38	60	34	40	48	55	63	51	59	58	49	53	41
Very satisfied	14	23	24	23	6	16	14	10	25	9	16	8	11	16	8	13	19	13	24	0	20	10
Somewhat satisfied	42	45	47	46	38	49	32	31	50	29	45	26	29	32	47	50	33	46	34	49	33	31
<u>TOTAL DISSATISFIED</u>	26	13	20	15	37	21	41	27	16	23	23	45	34	35	20	19	34	22	31	51	32	49
Somewhat dissatisfied	16	10	16	12	19	16	11	18	12	5	16	16	12	20	11	13	15	16	13	22	14	25
Very dissatisfied	10	2	4	3	18	5	30	10	3	18	7	29	23	15	9	7	19	7	18	29	18	24
<u>NO OPINION/DK/NA</u>	18	20	10	16	20	13	14	32	10	39	17	21	26	17	25	17	14	19	11	0	15	10
No opinion/DK/NA	18	20	10	16	20	13	14	32	10	39	17	21	26	17	25	17	14	19	11	0	15	10
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	346	77	9	274	51	118	216	59	9	95	23	105	90	71	37	43	245	77	346	0		
<u>TOTAL SATISFIED</u>	56	77	45	62	29	56	57	58	8	59	42	48	68	47	49	72	57	64	56	0		
Very satisfied	14	26	0	17	5	11	16	12	0	13	2	9	21	6	19	21	14	17	14	0		
Somewhat satisfied	42	51	45	45	25	45	41	46	8	46	39	39	47	41	30	51	42	48	42	0		
<u>TOTAL DISSATISFIED</u>	26	17	55	21	58	32	22	28	89	27	52	23	20	38	31	24	26	21	26	0		
Somewhat dissatisfied	16	12	3	15	19	14	16	11	25	12	20	12	14	27	16	11	16	15	16	0		
Very dissatisfied	10	5	52	6	38	18	6	18	64	14	32	11	6	11	15	13	10	6	10	0		
<u>NO OPINION/DK/NA</u>	18	6	0	17	13	13	21	14	3	14	7	29	12	15	20	5	17	15	18	0		
No opinion/DK/NA	18	6	0	17	13	13	21	14	3	14	7	29	12	15	20	5	17	15	18	0		

Table 84: Q14m. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Removing blight and illegal dumping

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	346	93	81	175	149	86	87	68	78	48	45	48	42	43	48	194	277	330	8	8
<u>TOTAL SATISFIED</u>	56	53	63	57	59	58	56	58	58	52	77	55	50	44	58	54	58	55	100	73
Very satisfied	14	16	22	18	11	15	22	8	15	11	33	15	12	6	14	11	16	13	32	42
Somewhat satisfied	42	37	41	39	47	43	34	50	43	41	44	40	38	38	44	43	42	42	68	31
<u>TOTAL DISSATISFIED</u>	26	27	24	26	21	23	28	19	23	38	17	18	21	32	15	21	22	27	0	11
Somewhat dissatisfied	16	17	15	16	15	16	17	12	18	20	9	17	21	22	9	16	15	16	0	11
Very dissatisfied	10	10	9	9	6	7	11	7	6	18	8	1	0	10	6	5	7	11	0	0
<u>NO OPINION/DK/NA</u>	18	20	14	17	21	18	16	23	19	11	5	27	29	24	27	25	20	18	0	16
No opinion/DK/NA	18	20	14	17	21	18	16	23	19	11	5	27	29	24	27	25	20	18	0	16
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	346	70	97	100	62	167	163	72	91	89	73	31	66	73	37	74	173	134	39	
<u>TOTAL SATISFIED</u>	56	70	52	63	42	60	55	61	57	57	53	83	67	60	78	38	69	51	19	
Very satisfied	14	18	18	16	5	18	12	12	24	11	13	41	23	5	23	7	23	7	0	
Somewhat satisfied	42	51	34	47	37	42	43	49	34	46	40	42	44	55	55	30	46	43	19	
<u>TOTAL DISSATISFIED</u>	26	8	34	21	35	23	26	17	29	27	25	10	21	21	13	38	15	31	59	
Somewhat dissatisfied	16	2	24	14	24	15	18	12	17	17	18	5	15	17	8	26	12	19	22	
Very dissatisfied	10	6	11	7	12	9	9	5	12	10	7	5	6	4	5	13	3	12	37	
<u>NO OPINION/DK/NA</u>	18	23	13	16	23	17	19	22	14	16	22	7	13	19	9	24	16	19	22	
No opinion/DK/NA	18	23	13	16	23	17	19	22	14	16	22	7	13	19	9	24	16	19	22	

Table 84: Q14m. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Removing blight and illegal dumping

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	346	163	173	69	73	52	83	35	24	194	142	59	93	66	93	76
<u>TOTAL SATISFIED</u>	56	58	55	57	54	57	52	62	73	56	58	67	59	59	53	57
Very satisfied	14	11	18	6	21	16	10	19	18	14	14	19	12	10	17	17
Somewhat satisfied	42	47	37	51	33	41	41	43	55	42	44	48	47	49	36	40
<u>TOTAL DISSATISFIED</u>	26	23	28	18	22	32	35	21	21	23	29	21	18	29	27	29
Somewhat dissatisfied	16	15	17	15	8	27	19	15	4	16	16	11	14	16	19	15
Very dissatisfied	10	8	11	2	14	4	16	5	16	7	14	10	4	12	8	14
<u>NO OPINION/DK/NA</u>	18	19	17	25	24	12	13	17	6	21	13	13	23	12	20	13
No opinion/DK/NA	18	19	17	25	24	12	13	17	6	21	13	13	23	12	20	13

Table 85: Q14n. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Enforcing traffic laws to protect the safety of pedestrians, cyclists, and drivers

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	77	77	88	81	72	86	56	69	79	52	80	63	55	71	70	83	68	83	76	23	70	71
Very satisfied	25	25	28	26	23	26	22	22	42	9	25	25	24	29	22	22	19	28	32	0	24	0
Somewhat satisfied	52	52	60	55	49	60	34	47	38	43	55	38	31	42	48	61	49	55	44	23	46	71
<u>TOTAL DISSATISFIED</u>	12	13	7	10	14	7	32	10	11	45	8	33	31	19	23	4	18	9	13	77	12	29
Somewhat dissatisfied	9	12	2	8	11	6	24	6	11	33	6	24	14	13	21	4	13	7	8	15	10	14
Very dissatisfied	3	1	5	3	3	1	8	4	0	12	1	10	17	6	2	1	5	2	5	61	3	15
<u>NO OPINION/DK/NA</u>	11	10	6	8	14	7	12	21	10	3	12	4	14	10	7	13	15	8	11	0	18	0
No opinion/DK/NA	11	10	6	8	14	7	12	21	10	3	12	4	14	10	7	13	15	8	11	0	18	0

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347
<u>TOTAL SATISFIED</u>	77	93	58	83	61	70	80	87	46	81	35	72	85	77	85	59	78	75	0	77
Very satisfied	25	51	15	28	9	28	24	40	15	33	14	14	29	28	28	35	24	22	0	25
Somewhat satisfied	52	42	43	55	52	42	56	47	31	48	21	57	56	49	57	24	54	54	0	52
<u>TOTAL DISSATISFIED</u>	12	1	39	7	36	21	9	6	54	8	61	14	8	16	7	19	11	17	0	12
Somewhat dissatisfied	9	1	24	6	26	14	8	2	32	7	37	13	6	9	1	17	9	12	0	9
Very dissatisfied	3	0	15	2	10	7	1	3	22	2	24	0	2	7	5	3	3	5	0	3
<u>NO OPINION/DK/NA</u>	11	6	3	10	3	9	11	7	0	10	4	14	8	7	8	21	11	8	0	11
No opinion/DK/NA	11	6	3	10	3	9	11	7	0	10	4	14	8	7	8	21	11	8	0	11

Table 85: Q14n. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Enforcing traffic laws to protect the safety of pedestrians, cyclists, and drivers

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL SATISFIED</u>	77	77	73	75	80	78	74	82	77	69	79	73	70	85	82	78	79	76	78	85	
Very satisfied	25	18	29	23	26	29	19	27	27	28	33	19	23	21	24	22	24	24	46	28	
Somewhat satisfied	52	59	44	52	53	49	54	55	50	40	47	54	47	64	58	56	55	53	32	57	
<u>TOTAL DISSATISFIED</u>	12	15	16	16	9	12	17	3	14	15	11	6	19	8	7	10	11	13	3	6	
Somewhat dissatisfied	9	14	9	12	7	9	12	3	10	12	7	4	11	8	7	7	7	10	3	6	
Very dissatisfied	3	1	7	4	2	3	5	0	3	3	4	2	8	0	0	3	3	3	0	0	
<u>NO OPINION/DK/NA</u>	11	8	11	9	12	10	9	15	9	16	9	21	11	6	10	12	10	11	19	9	
No opinion/DK/NA	11	8	11	9	12	10	9	15	9	16	9	21	11	6	10	12	10	11	19	9	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42	
<u>TOTAL SATISFIED</u>	77	88	74	79	68	81	74	81	79	76	72	75	80	89	87	60	81	71	75	
Very satisfied	25	23	26	26	19	25	23	26	25	27	20	26	17	28	27	22	26	25	17	
Somewhat satisfied	52	65	48	53	48	56	51	54	55	50	52	49	63	61	60	38	55	47	57	
<u>TOTAL DISSATISFIED</u>	12	8	11	11	18	9	13	5	14	10	16	5	10	7	10	22	10	14	13	
Somewhat dissatisfied	9	4	10	10	10	7	10	3	11	9	10	4	6	5	10	16	8	12	8	
Very dissatisfied	3	4	1	1	8	2	4	2	3	2	6	1	4	3	0	6	3	2	5	
<u>NO OPINION/DK/NA</u>	11	4	15	11	15	10	12	14	7	13	12	20	10	4	3	18	8	14	12	
No opinion/DK/NA	11	4	15	11	15	10	12	14	7	13	12	20	10	4	3	18	8	14	12	

Table 85: Q14n. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Enforcing traffic laws to protect the safety of pedestrians, cyclists, and drivers

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	77	79	75	67	83	79	76	83	74	76	78	79	83	74	70	81
Very satisfied	25	27	23	28	12	19	27	31	40	20	30	34	24	30	17	30
Somewhat satisfied	52	51	52	38	71	60	49	52	34	56	47	45	59	43	53	50
<u>TOTAL DISSATISFIED</u>	12	8	16	14	10	10	17	11	4	12	13	8	3	13	19	13
Somewhat dissatisfied	9	6	12	11	10	8	9	11	4	10	8	8	2	11	17	6
Very dissatisfied	3	2	4	3	0	2	8	0	0	2	5	0	1	2	2	7
<u>NO OPINION/DK/NA</u>	11	14	9	19	7	11	7	6	22	12	9	13	14	13	11	7
No opinion/DK/NA	11	14	9	19	7	11	7	6	22	12	9	13	14	13	11	7

Table 86: Q14o. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing afterschool programs for young people

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	60	72	74	73	47	69	48	46	73	65	62	51	52	59	37	67	58	63	57	58	57	74
Very satisfied	21	31	24	28	14	21	24	19	29	25	21	25	24	28	7	20	24	20	24	15	25	22
Somewhat satisfied	39	41	50	45	33	48	24	27	44	40	42	26	28	31	30	48	34	43	33	43	32	52
<u>TOTAL DISSATISFIED</u>	13	14	12	13	14	12	19	13	9	18	13	16	18	17	26	8	16	12	13	27	15	9
Somewhat dissatisfied	10	12	10	12	8	10	10	9	9	5	10	10	12	14	19	5	10	10	7	0	9	0
Very dissatisfied	4	1	2	1	6	2	9	4	0	13	3	6	6	3	7	3	6	2	6	27	6	9
<u>NO OPINION/DK/NA</u>	26	15	13	14	39	18	33	42	18	17	25	33	30	24	37	25	26	25	30	15	29	17
No opinion/DK/NA	26	15	13	14	39	18	33	42	18	17	25	33	30	24	37	25	26	25	30	15	29	17
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL SATISFIED</u>	60	86	35	67	40	49	67	62	31	54	31	52	75	66	51	52	63	61	0	60		
Very satisfied	21	42	19	23	18	21	23	26	26	22	20	19	27	27	11	15	22	22	0	21		
Somewhat satisfied	39	44	16	44	22	27	44	35	5	32	11	33	48	39	40	37	41	39	0	39		
<u>TOTAL DISSATISFIED</u>	13	5	21	12	24	22	10	18	49	17	39	20	11	11	9	9	12	19	0	13		
Somewhat dissatisfied	10	5	0	11	11	14	8	18	0	15	12	15	9	9	4	8	8	17	0	10		
Very dissatisfied	4	0	21	1	13	8	2	0	49	2	27	5	2	3	6	1	4	2	0	4		
<u>NO OPINION/DK/NA</u>	26	9	44	21	36	29	23	20	21	29	31	28	14	23	40	39	26	20	0	26		
No opinion/DK/NA	26	9	44	21	36	29	23	20	21	29	31	28	14	23	40	39	26	20	0	26		

Table 86: Q14o. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing afterschool programs for young people

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL SATISFIED</u>	60	51	57	54	69	57	53	71	69	52	77	48	59	75	73	63	64	59	71	86	
Very satisfied	21	24	14	19	25	20	19	22	28	18	35	15	35	16	19	20	22	20	49	30	
Somewhat satisfied	39	27	43	35	44	37	34	49	41	34	42	33	24	58	54	43	42	39	23	56	
<u>TOTAL DISSATISFIED</u>	13	27	13	20	6	13	26	7	5	11	16	6	24	19	5	12	13	14	24	0	
Somewhat dissatisfied	10	17	11	14	6	8	20	7	5	8	15	6	19	10	5	9	11	10	21	0	
Very dissatisfied	4	10	2	6	0	5	6	0	0	4	1	0	5	8	0	3	3	4	3	0	
<u>NO OPINION/DK/NA</u>	26	22	30	25	26	30	21	23	27	37	7	46	17	7	22	25	23	27	5	14	
No opinion/DK/NA	26	22	30	25	26	30	21	23	27	37	7	46	17	7	22	25	23	27	5	14	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42	
<u>TOTAL SATISFIED</u>	60	81	61	55	45	70	51	71	70	54	49	69	69	69	64	51	73	53	30	
Very satisfied	21	25	26	18	18	26	18	22	29	19	17	28	27	29	22	11	28	18	3	
Somewhat satisfied	39	56	35	37	27	44	33	49	42	35	32	41	42	40	41	41	45	35	27	
<u>TOTAL DISSATISFIED</u>	13	5	15	14	19	11	16	4	17	15	15	6	15	11	8	18	13	11	22	
Somewhat dissatisfied	10	4	12	13	12	8	12	2	14	12	12	6	14	10	4	12	12	7	12	
Very dissatisfied	4	2	3	1	7	2	3	2	3	4	3	0	0	2	5	5	1	4	10	
<u>NO OPINION/DK/NA</u>	26	13	24	32	36	19	33	25	12	31	35	25	16	19	28	31	14	36	48	
No opinion/DK/NA	26	13	24	32	36	19	33	25	12	31	35	25	16	19	28	31	14	36	48	

Table 86: Q14o. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing afterschool programs for young people

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	60	63	59	67	50	52	67	62	65	57	66	63	64	63	54	68
Very satisfied	21	20	22	31	18	20	22	7	18	23	18	12	23	17	25	19
Somewhat satisfied	39	42	37	36	32	33	45	54	47	34	48	51	41	46	29	49
<u>TOTAL DISSATISFIED</u>	13	9	17	18	24	14	9	3	4	19	7	4	11	7	25	7
Somewhat dissatisfied	10	7	13	16	15	10	6	3	4	14	5	3	10	3	18	7
Very dissatisfied	4	3	4	2	9	4	3	1	0	5	2	0	2	4	7	0
<u>NO OPINION/DK/NA</u>	26	28	24	15	26	34	23	35	31	24	27	33	25	29	21	26
No opinion/DK/NA	26	28	24	15	26	34	23	35	31	24	27	33	25	29	21	26

Table 87: Q14p. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Maintaining the sewer and wastewater system

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	71	72	91	80	62	79	56	64	82	24	74	60	65	70	58	76	62	78	67	39	62	75
Very satisfied	26	33	29	31	21	31	22	17	49	3	27	23	24	30	24	23	23	28	33	24	27	8
Somewhat satisfied	45	39	63	49	42	48	34	47	33	22	47	37	41	40	33	53	39	50	34	15	35	67
<u>TOTAL DISSATISFIED</u>	15	22	7	16	15	12	29	13	10	66	11	34	19	15	27	12	22	11	14	61	20	23
Somewhat dissatisfied	11	16	6	12	10	8	17	12	6	50	9	22	12	9	19	10	14	9	5	34	11	17
Very dissatisfied	4	6	2	4	5	3	12	2	5	16	3	12	7	7	8	2	8	2	9	27	8	7
<u>NO OPINION/DK/NA</u>	14	7	1	4	23	9	15	23	8	10	15	6	16	14	15	12	16	11	20	0	18	2
No opinion/DK/NA	14	7	1	4	23	9	15	23	8	10	15	6	16	14	15	12	16	11	20	0	18	2
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL SATISFIED</u>	71	87	33	79	40	70	73	97	34	82	33	59	82	79	70	69	75	66	0	71		
Very satisfied	26	56	15	30	9	36	23	53	17	42	18	20	28	33	30	20	28	19	0	26		
Somewhat satisfied	45	31	18	49	31	34	50	44	17	40	15	40	53	46	40	49	47	47	0	45		
<u>TOTAL DISSATISFIED</u>	15	12	67	12	47	20	14	2	40	10	51	23	10	12	16	11	14	18	0	15		
Somewhat dissatisfied	11	12	42	9	31	13	10	2	29	7	34	15	9	8	11	8	9	13	0	11		
Very dissatisfied	4	0	25	3	16	7	4	0	11	3	17	8	1	3	5	3	5	5	0	4		
<u>NO OPINION/DK/NA</u>	14	2	0	9	13	10	13	1	25	8	16	18	9	9	14	20	11	16	0	14		
No opinion/DK/NA	14	2	0	9	13	10	13	1	25	8	16	18	9	9	14	20	11	16	0	14		

Table 87: Q14p. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Maintaining the sewer and wastewater system

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL SATISFIED</u>	71	67	75	71	72	73	71	76	70	70	77	64	67	71	79	71	73	70	81	81	
Very satisfied	26	23	25	24	29	20	29	29	29	32	21	17	33	35	22	27	27	26	22	23	
Somewhat satisfied	45	44	50	47	43	54	42	47	41	38	55	47	34	36	57	44	46	44	59	58	
<u>TOTAL DISSATISFIED</u>	15	16	15	15	15	16	14	15	12	13	14	8	16	23	13	15	14	16	0	14	
Somewhat dissatisfied	11	13	9	11	11	10	11	11	6	8	12	6	16	15	8	11	11	11	0	8	
Very dissatisfied	4	3	6	4	5	6	3	4	6	5	2	1	0	8	6	4	4	5	0	6	
<u>NO OPINION/DK/NA</u>	14	17	10	14	13	11	15	9	18	17	9	29	17	5	7	14	13	14	19	5	
No opinion/DK/NA	14	17	10	14	13	11	15	9	18	17	9	29	17	5	7	14	13	14	19	5	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>TOTAL SATISFIED</u>	71	76	77	70	62	77	67	80	76	69	65	61	84	85	71	59	80	65	53		
Very satisfied	26	26	27	29	22	27	27	20	34	28	25	34	19	24	37	23	31	21	21		
Somewhat satisfied	45	50	50	40	40	50	40	60	42	41	39	27	65	60	34	36	49	44	33		
<u>TOTAL DISSATISFIED</u>	15	17	10	12	22	13	16	10	13	18	13	25	12	9	9	23	16	12	23		
Somewhat dissatisfied	11	14	8	8	13	11	10	7	11	14	7	23	5	7	4	16	12	7	19		
Very dissatisfied	4	3	3	3	9	3	6	4	2	4	7	2	6	3	5	7	4	5	4		
<u>NO OPINION/DK/NA</u>	14	7	13	18	16	10	17	10	11	13	22	13	4	6	20	18	4	23	23		
No opinion/DK/NA	14	7	13	18	16	10	17	10	11	13	22	13	4	6	20	18	4	23	23		

Table 87: Q14p. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Maintaining the sewer and wastewater system

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	71	74	71	72	62	73	75	77	76	69	76	77	77	72	64	79
Very satisfied	26	24	29	38	20	23	22	25	36	27	25	30	28	18	28	31
Somewhat satisfied	45	50	42	34	42	50	54	52	40	42	51	47	49	54	36	48
<u>TOTAL DISSATISFIED</u>	15	15	13	14	21	10	16	7	9	16	13	8	14	15	14	11
Somewhat dissatisfied	11	10	9	10	13	9	10	6	9	11	9	7	11	9	8	9
Very dissatisfied	4	5	5	4	8	2	6	2	0	5	4	1	3	5	7	2
<u>NO OPINION/DK/NA</u>	14	11	16	13	17	16	8	16	15	16	11	16	9	14	22	10
No opinion/DK/NA	14	11	16	13	17	16	8	16	15	16	11	16	9	14	22	10

Table 88: Q14q. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Supporting a diverse range of arts and cultural activities

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	57	66	75	70	45	67	52	38	74	55	60	46	54	56	35	65	50	63	56	58	50	57
Very satisfied	20	26	31	28	12	21	26	14	39	23	19	26	18	25	15	18	22	20	30	15	26	4
Somewhat satisfied	37	40	44	42	33	46	26	24	35	32	41	20	36	31	20	47	28	43	26	43	24	53
<u>TOTAL DISSATISFIED</u>	17	20	10	15	19	18	14	17	12	22	16	25	17	20	27	12	25	13	14	27	21	35
Somewhat dissatisfied	14	16	8	12	16	15	10	14	9	12	13	21	14	18	14	11	18	12	14	0	18	26
Very dissatisfied	3	4	2	3	3	3	4	3	3	10	3	4	3	2	12	1	7	1	0	27	4	9
<u>NO OPINION/DK/NA</u>	25	14	15	15	36	15	34	44	14	23	24	29	29	25	38	23	25	24	30	15	29	8
No opinion/DK/NA	25	14	15	15	36	15	34	44	14	23	24	29	29	25	38	23	25	24	30	15	29	8
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL SATISFIED</u>	57	77	49	62	52	52	60	67	25	59	30	46	71	67	54	46	60	53	0	57		
Very satisfied	20	38	26	22	14	24	19	35	16	29	9	15	26	32	6	18	20	13	0	20		
Somewhat satisfied	37	39	23	40	39	28	42	31	9	30	22	31	46	35	48	28	39	40	0	37		
<u>TOTAL DISSATISFIED</u>	17	15	20	17	24	23	15	20	30	18	39	26	13	13	12	13	16	26	0	17		
Somewhat dissatisfied	14	12	5	15	12	18	13	20	28	16	22	20	12	12	8	12	14	20	0	14		
Very dissatisfied	3	3	14	2	12	6	2	0	3	2	17	6	1	1	4	1	3	5	0	3		
<u>NO OPINION/DK/NA</u>	25	8	31	21	24	25	25	14	45	23	31	28	15	20	34	41	24	22	0	25		
No opinion/DK/NA	25	8	31	21	24	25	25	14	45	23	31	28	15	20	34	41	24	22	0	25		

Table 88: Q14q. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Supporting a diverse range of arts and cultural activities

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13		
<u>TOTAL SATISFIED</u>	57	57	64	60	56	61	62	60	53	55	72	44	58	69	69	59	61	56	69	85		
Very satisfied	20	23	23	23	18	21	25	15	21	20	22	7	35	26	19	21	21	19	27	35		
Somewhat satisfied	37	34	41	37	38	40	37	45	32	35	50	37	23	43	50	38	40	37	43	50		
<u>TOTAL DISSATISFIED</u>	17	16	16	16	18	18	14	22	14	15	13	24	21	22	6	18	17	18	6	6		
Somewhat dissatisfied	14	11	12	11	16	12	11	21	11	12	7	21	14	22	6	16	13	15	4	6		
Very dissatisfied	3	5	4	4	2	6	3	1	3	2	5	3	7	0	0	2	4	3	3	0		
<u>NO OPINION/DK/NA</u>	25	27	20	24	26	21	23	18	33	30	15	32	21	9	25	23	22	26	24	9		
No opinion/DK/NA	25	27	20	24	26	21	23	18	33	30	15	32	21	9	25	23	22	26	24	9		

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42	
<u>TOTAL SATISFIED</u>	57	68	54	58	56	60	58	63	58	55	60	46	78	68	61	45	70	49	34	
Very satisfied	20	19	22	17	25	21	20	17	25	18	22	17	30	24	18	13	28	13	9	
Somewhat satisfied	37	49	32	41	32	39	38	46	33	37	38	29	48	44	42	32	42	35	25	
<u>TOTAL DISSATISFIED</u>	17	17	20	15	15	19	15	20	19	20	9	32	8	16	13	21	15	16	28	
Somewhat dissatisfied	14	9	20	12	12	15	12	19	13	15	9	32	8	12	12	13	12	12	26	
Very dissatisfied	3	8	0	3	3	4	3	2	6	6	0	0	0	4	1	8	3	4	2	
<u>NO OPINION/DK/NA</u>	25	15	26	27	28	21	27	17	23	24	31	22	13	16	26	34	15	35	38	
No opinion/DK/NA	25	15	26	27	28	21	27	17	23	24	31	22	13	16	26	34	15	35	38	

Table 88: Q14q. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Supporting a diverse range of arts and cultural activities

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	57	59	58	64	43	54	68	55	57	54	63	56	57	61	53	65
Very satisfied	20	18	23	33	18	18	18	12	14	23	16	13	20	15	28	17
Somewhat satisfied	37	41	35	31	25	36	50	43	43	30	47	43	38	46	25	48
<u>TOTAL DISSATISFIED</u>	17	21	14	20	24	7	20	10	13	18	16	11	21	21	15	12
Somewhat dissatisfied	14	17	12	15	22	7	16	9	4	15	12	7	19	16	12	10
Very dissatisfied	3	4	3	6	2	0	4	1	9	3	4	4	3	5	3	3
<u>NO OPINION/DK/NA</u>	25	20	28	15	32	39	13	35	30	28	21	33	21	18	32	23
No opinion/DK/NA	25	20	28	15	32	39	13	35	30	28	21	33	21	18	32	23

Table 89: Q14r. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Attracting new employers and jobs to the city

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	55	59	70	64	46	66	38	40	71	16	58	38	52	52	38	61	41	63	42	66	39	56
Very satisfied	12	17	13	15	8	12	17	7	23	6	11	16	11	14	10	10	11	12	15	0	12	6
Somewhat satisfied	43	42	57	49	37	54	21	34	48	10	48	22	42	38	29	51	30	51	27	66	27	51
<u>TOTAL DISSATISFIED</u>	20	25	18	22	17	15	34	21	17	66	16	38	18	20	48	12	28	15	22	34	25	33
Somewhat dissatisfied	16	23	13	19	13	14	18	19	17	42	14	26	16	18	31	10	23	12	20	34	19	32
Very dissatisfied	4	2	5	3	4	1	15	3	0	25	2	12	2	2	17	1	4	3	2	0	5	1
<u>NO OPINION/DK/NA</u>	26	16	12	14	37	20	28	38	13	18	26	24	30	28	14	27	31	22	36	0	36	10
No opinion/DK/NA	26	16	12	14	37	20	28	38	13	18	26	24	30	28	14	27	31	22	36	0	36	10
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL SATISFIED</u>	55	73	36	63	27	47	59	62	6	56	20	37	71	59	59	60	59	48	0	55		
Very satisfied	12	30	13	13	7	11	13	21	0	13	5	5	11	19	13	24	12	11	0	12		
Somewhat satisfied	43	43	23	50	20	36	46	41	6	43	15	33	60	40	47	37	48	37	0	43		
<u>TOTAL DISSATISFIED</u>	20	13	40	16	49	28	17	19	55	21	47	34	14	16	5	10	17	29	0	20		
Somewhat dissatisfied	16	12	21	14	36	20	15	15	17	18	29	31	6	14	5	6	14	26	0	16		
Very dissatisfied	4	1	20	2	12	7	2	5	38	3	19	3	8	2	0	4	3	3	0	4		
<u>NO OPINION/DK/NA</u>	26	14	24	21	25	26	24	19	39	23	33	28	15	25	36	30	24	23	0	26		
No opinion/DK/NA	26	14	24	21	25	26	24	19	39	23	33	28	15	25	36	30	24	23	0	26		

Table 89: Q14r. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Attracting new employers and jobs to the city

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13		
<u>TOTAL SATISFIED</u>	55	54	61	57	54	65	53	55	55	59	64	56	45	50	76	56	58	53	95	78		
Very satisfied	12	13	8	11	13	11	11	13	15	10	15	9	15	12	13	12	13	11	14	23		
Somewhat satisfied	43	41	52	46	40	53	42	42	40	49	50	47	30	38	64	44	45	41	81	56		
<u>TOTAL DISSATISFIED</u>	20	21	15	18	20	16	18	17	22	13	25	7	18	35	6	16	18	21	0	8		
Somewhat dissatisfied	16	15	12	14	18	12	16	15	19	12	21	5	18	30	2	13	15	17	0	8		
Very dissatisfied	4	5	3	4	2	4	2	2	3	1	4	2	0	4	4	3	3	4	0	0		
<u>NO OPINION/DK/NA</u>	26	25	24	25	26	19	29	29	23	28	11	37	37	15	18	28	24	27	5	14		
No opinion/DK/NA	26	25	24	25	26	19	29	29	23	28	11	37	37	15	18	28	24	27	5	14		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42			
<u>TOTAL SATISFIED</u>	55	63	63	56	38	63	49	66	63	52	46	46	62	67	56	49	64	47	42			
Very satisfied	12	9	15	11	13	12	12	12	14	12	12	13	16	10	14	11	15	10	4			
Somewhat satisfied	43	53	48	45	25	50	37	54	49	40	35	33	46	56	42	37	49	37	38			
<u>TOTAL DISSATISFIED</u>	20	20	13	16	28	16	21	13	18	20	21	14	19	19	25	23	22	17	18			
Somewhat dissatisfied	16	20	10	13	22	14	17	12	16	15	19	14	12	19	21	19	19	12	16			
Very dissatisfied	4	0	3	3	6	2	4	1	2	5	3	0	7	0	4	3	3	5	2			
<u>NO OPINION/DK/NA</u>	26	18	24	28	34	21	30	21	19	28	32	40	19	15	19	28	14	36	40			
No opinion/DK/NA	26	18	24	28	34	21	30	21	19	28	32	40	19	15	19	28	14	36	40			

Table 89: Q14r. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Attracting new employers and jobs to the city

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	55	59	53	55	39	47	74	59	56	47	67	58	51	70	45	65
Very satisfied	12	12	12	10	9	14	13	16	6	11	13	12	9	15	13	11
Somewhat satisfied	43	47	41	44	30	33	60	43	51	36	54	46	42	55	32	54
<u>TOTAL DISSATISFIED</u>	20	17	20	22	35	11	12	2	20	24	11	9	19	12	27	10
Somewhat dissatisfied	16	14	18	18	29	8	10	0	20	19	9	8	16	9	23	10
Very dissatisfied	4	3	2	4	6	3	2	2	0	4	2	1	3	4	4	0
<u>NO OPINION/DK/NA</u>	26	24	26	23	26	43	14	40	24	30	22	33	30	17	28	25
No opinion/DK/NA	26	24	26	23	26	43	14	40	24	30	22	33	30	17	28	25

Table 90: Q14s. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Keeping the community informed about important City programs

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	66	74	78	76	57	75	44	62	85	28	71	46	55	66	56	70	57	73	69	24	59	46
Very satisfied	17	18	29	22	11	21	11	10	32	6	18	12	16	16	12	19	18	17	26	0	22	1
Somewhat satisfied	50	57	50	54	45	54	33	52	54	22	53	34	39	49	44	51	39	56	44	24	37	45
<u>TOTAL DISSATISFIED</u>	22	23	19	21	22	17	42	18	5	51	17	45	28	21	36	19	29	17	16	61	25	50
Somewhat dissatisfied	16	15	15	15	18	14	30	11	5	31	13	31	24	17	22	15	21	14	8	34	16	43
Very dissatisfied	5	8	5	6	4	3	12	6	0	19	4	13	5	4	13	4	8	3	9	27	9	7
<u>NO OPINION/DK/NA</u>	12	3	2	3	21	8	14	20	9	22	12	9	17	14	8	11	14	10	15	15	16	4
No opinion/DK/NA	12	3	2	3	21	8	14	20	9	22	12	9	17	14	8	11	14	10	15	15	16	4
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL SATISFIED</u>	66	85	29	75	32	58	71	79	9	68	26	63	79	54	66	76	71	63	0	66		
Very satisfied	17	34	0	20	6	25	15	37	0	32	0	17	21	13	11	26	19	10	0	17		
Somewhat satisfied	50	51	29	56	25	33	56	42	9	36	26	46	58	41	55	49	51	53	0	50		
<u>TOTAL DISSATISFIED</u>	22	11	61	16	57	32	17	21	63	23	58	23	10	32	29	14	19	31	0	22		
Somewhat dissatisfied	16	8	27	14	36	23	14	19	33	20	35	17	8	29	18	8	14	27	0	16		
Very dissatisfied	5	3	33	3	21	9	4	2	30	4	23	6	2	3	11	6	5	4	0	5		
<u>NO OPINION/DK/NA</u>	12	5	11	8	11	10	12	0	27	8	16	14	12	14	5	11	11	7	0	12		
No opinion/DK/NA	12	5	11	8	11	10	12	0	27	8	16	14	12	14	5	11	11	7	0	12		

Table 90: Q14s. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Keeping the community informed about important City programs

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL SATISFIED</u>	66	68	66	67	65	66	70	58	75	63	75	59	73	78	61	67	69	65	74	86	
Very satisfied	17	16	24	20	15	17	22	12	19	28	38	4	8	21	11	12	16	16	43	30	
Somewhat satisfied	50	52	42	48	50	48	48	46	57	35	38	54	65	57	50	56	53	50	32	56	
<u>TOTAL DISSATISFIED</u>	22	17	24	20	23	18	22	28	14	21	24	20	22	19	24	21	21	22	26	14	
Somewhat dissatisfied	16	12	18	15	17	11	18	27	8	13	17	16	12	16	24	17	16	16	26	14	
Very dissatisfied	5	5	6	5	5	7	4	1	6	7	8	4	9	3	0	4	4	6	0	0	
<u>NO OPINION/DK/NA</u>	12	15	10	13	12	17	8	14	11	16	1	22	5	3	15	12	11	13	0	0	
No opinion/DK/NA	12	15	10	13	12	17	8	14	11	16	1	22	5	3	15	12	11	13	0	0	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42	
<u>TOTAL SATISFIED</u>	66	75	66	64	61	70	63	63	77	60	67	69	68	79	71	53	76	56	58	
Very satisfied	17	25	17	14	13	20	14	14	28	14	14	9	19	21	21	14	22	10	17	
Somewhat satisfied	50	50	49	50	48	49	50	49	50	46	53	59	49	59	50	38	54	47	41	
<u>TOTAL DISSATISFIED</u>	22	20	20	23	24	20	23	21	17	25	21	25	20	15	22	30	21	22	23	
Somewhat dissatisfied	16	12	16	20	17	14	19	18	11	21	16	20	18	8	8	25	15	16	23	
Very dissatisfied	5	8	4	3	7	6	5	4	6	4	5	5	2	7	15	5	6	6	0	
<u>NO OPINION/DK/NA</u>	12	5	14	13	15	10	14	15	6	15	13	6	11	6	6	17	3	22	19	
No opinion/DK/NA	12	5	14	13	15	10	14	15	6	15	13	6	11	6	6	17	3	22	19	

Table 90: Q14s. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Keeping the community informed about important City programs

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	66	62	72	67	55	64	71	80	76	62	74	78	56	71	70	77
Very satisfied	17	14	20	27	6	14	16	14	37	16	19	24	16	12	16	26
Somewhat satisfied	50	48	52	40	49	50	55	66	39	46	55	55	40	59	54	52
<u>TOTAL DISSATISFIED</u>	22	23	19	21	31	18	20	11	17	24	17	14	28	16	18	18
Somewhat dissatisfied	16	19	14	19	23	10	14	10	8	18	12	9	26	9	12	14
Very dissatisfied	5	4	5	1	7	7	6	1	9	5	5	4	2	6	6	5
<u>NO OPINION/DK/NA</u>	12	15	9	12	14	19	9	9	7	15	8	8	16	13	12	4
No opinion/DK/NA	12	15	9	12	14	19	9	9	7	15	8	8	16	13	12	4

Table 91: Q14t. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing programs that celebrate diversity and inclusion of different cultures

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	64	70	77	73	55	74	53	46	80	44	66	53	53	64	46	68	59	67	74	58	59	55
Very satisfied	17	24	21	23	11	17	19	13	33	14	17	16	15	17	12	18	16	17	29	15	19	5
Somewhat satisfied	47	46	56	50	44	57	34	33	47	30	50	37	38	48	34	50	43	50	45	43	40	50
<u>TOTAL DISSATISFIED</u>	13	17	14	16	11	12	14	15	9	20	12	17	9	9	20	14	17	11	4	27	14	35
Somewhat dissatisfied	10	14	5	10	10	10	12	9	8	15	9	15	6	5	15	13	11	9	2	0	13	3
Very dissatisfied	3	3	8	5	1	3	1	6	1	5	4	2	3	5	6	2	6	2	2	27	1	32
<u>NO OPINION/DK/NA</u>	23	13	9	11	35	14	33	39	12	35	21	31	38	27	34	17	23	22	22	15	26	10
No opinion/DK/NA	23	13	9	11	35	14	33	39	12	35	21	31	38	27	34	17	23	22	22	15	26	10

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347
<u>TOTAL SATISFIED</u>	64	82	46	69	55	66	64	80	28	70	52	59	74	66	62	53	65	65	0	64
Very satisfied	17	39	24	18	11	18	16	34	16	21	9	9	13	30	16	25	16	14	0	17
Somewhat satisfied	47	43	21	50	44	48	48	46	12	49	43	49	60	36	46	28	49	51	0	47
<u>TOTAL DISSATISFIED</u>	13	12	21	13	20	10	15	0	27	6	22	18	10	11	12	10	13	18	0	13
Somewhat dissatisfied	10	12	6	10	13	7	11	0	22	5	14	13	8	9	9	5	9	15	0	10
Very dissatisfied	3	0	14	3	6	3	4	0	5	1	8	5	1	2	3	5	3	3	0	3
<u>NO OPINION/DK/NA</u>	23	6	34	18	26	25	20	20	45	24	26	23	17	23	26	37	22	17	0	23
No opinion/DK/NA	23	6	34	18	26	25	20	20	45	24	26	23	17	23	26	37	22	17	0	23

Table 91: Q14t. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing programs that celebrate diversity and inclusion of different cultures

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13		
<u>TOTAL SATISFIED</u>	64	64	64	64	64	59	71	63	67	56	76	45	77	82	72	69	69	63	76	78		
Very satisfied	17	20	12	16	19	20	13	12	24	7	22	8	20	23	21	19	19	17	3	16		
Somewhat satisfied	47	44	53	48	46	39	58	51	43	49	53	37	57	59	51	50	49	46	73	63		
<u>TOTAL DISSATISFIED</u>	13	11	13	12	14	15	9	19	10	10	14	13	10	12	6	10	12	13	0	16		
Somewhat dissatisfied	10	8	9	8	11	10	7	17	5	9	11	12	10	10	6	9	10	10	0	16		
Very dissatisfied	3	2	5	4	3	5	2	1	5	1	2	2	0	2	0	1	2	3	0	0		
<u>NO OPINION/DK/NA</u>	23	25	22	24	21	25	20	18	23	33	11	42	13	6	22	21	19	24	24	5		
No opinion/DK/NA	23	25	22	24	21	25	20	18	23	33	11	42	13	6	22	21	19	24	24	5		

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42	
<u>TOTAL SATISFIED</u>	64	73	65	59	65	69	61	66	73	56	66	50	79	72	69	52	73	56	52	
Very satisfied	17	12	16	21	19	14	20	12	16	20	21	21	19	15	28	12	23	12	6	
Somewhat satisfied	47	61	49	38	45	54	41	54	57	36	46	29	59	57	42	41	50	43	47	
<u>TOTAL DISSATISFIED</u>	13	16	12	15	6	14	11	17	11	15	8	27	7	18	9	12	16	11	9	
Somewhat dissatisfied	10	8	10	14	3	9	10	13	6	13	7	22	7	10	4	11	10	10	9	
Very dissatisfied	3	8	2	1	2	5	2	4	5	2	1	5	0	8	4	1	5	1	0	
<u>NO OPINION/DK/NA</u>	23	10	23	26	30	17	27	17	16	29	26	23	14	10	22	35	11	33	39	
No opinion/DK/NA	23	10	23	26	30	17	27	17	16	29	26	23	14	10	22	35	11	33	39	

Table 91: Q14t. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing programs that celebrate diversity and inclusion of different cultures

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	64	60	69	62	64	61	67	66	66	63	66	66	64	58	64	74
Very satisfied	17	16	17	21	13	18	14	13	21	17	15	16	16	16	19	14
Somewhat satisfied	47	44	51	41	52	42	53	53	44	45	52	50	48	42	45	60
<u>TOTAL DISSATISFIED</u>	13	17	10	19	12	7	15	10	13	13	13	11	16	18	11	9
Somewhat dissatisfied	10	14	7	18	5	5	13	4	13	9	10	8	14	12	5	9
Very dissatisfied	3	3	3	2	7	2	2	6	0	4	3	3	1	6	6	0
<u>NO OPINION/DK/NA</u>	23	23	21	18	24	32	18	25	22	24	20	23	21	24	25	17
No opinion/DK/NA	23	23	21	18	24	32	18	25	22	24	20	23	21	24	25	17

Table 92: Q14u. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Assisting new businesses in obtaining required permits and licenses

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	53	58	78	66	41	63	36	43	64	32	56	43	57	56	23	59	48	57	44	100	42	83
Very satisfied	14	19	24	21	7	18	9	7	32	0	15	9	15	11	8	18	10	16	16	0	11	6
Somewhat satisfied	39	39	53	45	34	44	27	36	32	32	41	34	41	45	15	42	38	41	28	100	31	77
<u>TOTAL DISSATISFIED</u>	9	15	6	11	7	6	21	8	6	39	7	18	13	11	22	5	12	7	5	0	11	7
Somewhat dissatisfied	7	13	4	9	5	6	13	6	6	18	6	10	13	9	13	4	9	6	2	0	7	5
Very dissatisfied	2	2	2	2	2	0	8	2	0	21	1	7	0	2	9	1	4	1	3	0	5	1
<u>NO OPINION/DK/NA</u>	38	27	16	23	53	32	43	49	30	28	37	40	30	34	55	36	40	35	51	0	47	10
No opinion/DK/NA	38	27	16	23	53	32	43	49	30	28	37	40	30	34	55	36	40	35	51	0	47	10

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347
<u>TOTAL SATISFIED</u>	53	71	35	61	33	39	62	50	6	43	27	43	68	55	58	44	58	50	0	53
Very satisfied	14	40	20	16	9	13	16	30	0	18	0	6	18	19	17	17	16	9	0	14
Somewhat satisfied	39	31	15	45	24	25	46	20	6	25	27	37	50	35	41	28	42	41	0	39
<u>TOTAL DISSATISFIED</u>	9	4	30	6	31	17	6	7	60	10	39	11	11	8	3	7	10	8	0	9
Somewhat dissatisfied	7	4	16	5	22	10	6	2	19	6	24	10	6	7	3	5	8	8	0	7
Very dissatisfied	2	0	15	1	8	7	0	5	41	4	15	1	5	1	0	2	2	0	0	2
<u>NO OPINION/DK/NA</u>	38	25	35	33	37	45	32	43	34	48	35	46	21	37	39	48	32	42	0	38
No opinion/DK/NA	38	25	35	33	37	45	32	43	34	48	35	46	21	37	39	48	32	42	0	38

Table 92: Q14u. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Assisting new businesses in obtaining required permits and licenses

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL SATISFIED</u>	53	44	55	49	61	54	47	56	68	47	68	50	45	56	65	55	56	52	71	80	
Very satisfied	14	9	18	13	16	11	15	13	20	16	14	8	10	26	11	15	15	14	11	23	
Somewhat satisfied	39	35	37	36	45	43	32	43	47	31	54	42	36	30	54	41	41	38	60	57	
<u>TOTAL DISSATISFIED</u>	9	13	10	12	5	11	11	11	0	15	6	5	7	14	2	7	7	9	4	6	
Somewhat dissatisfied	7	9	7	8	5	8	9	11	0	14	1	3	7	14	2	6	6	7	4	6	
Very dissatisfied	2	4	3	4	0	3	2	0	0	1	5	2	0	0	0	1	1	2	0	0	
<u>NO OPINION/DK/NA</u>	38	43	35	39	34	36	42	33	32	38	26	45	48	30	33	38	36	39	26	14	
No opinion/DK/NA	38	43	35	39	34	36	42	33	32	38	26	45	48	30	33	38	36	39	26	14	
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD				
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD		
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42		
<u>TOTAL SATISFIED</u>	53	70	56	52	39	62	47	61	65	47	47	53	67	73	49	42	66	42	37		
Very satisfied	14	19	15	13	9	17	12	11	23	12	11	21	11	17	25	6	21	6	9		
Somewhat satisfied	39	51	41	38	30	45	35	50	41	35	36	32	55	56	24	36	45	36	27		
<u>TOTAL DISSATISFIED</u>	9	9	5	8	12	7	10	7	6	13	7	5	9	5	8	14	11	6	8		
Somewhat dissatisfied	7	9	3	8	10	6	8	7	4	11	6	5	6	4	7	13	9	4	8		
Very dissatisfied	2	0	2	0	3	1	1	0	2	2	1	0	3	2	1	1	2	2	0		
<u>NO OPINION/DK/NA</u>	38	21	39	40	49	31	44	32	29	40	46	42	24	22	43	44	23	52	55		
No opinion/DK/NA	38	21	39	40	49	31	44	32	29	40	46	42	24	22	43	44	23	52	55		

Table 92: Q14u. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Assisting new businesses in obtaining required permits and licenses

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	53	54	55	55	45	35	67	49	77	46	64	60	50	60	45	68
Very satisfied	14	11	17	17	1	15	21	9	29	10	19	17	10	14	11	25
Somewhat satisfied	39	43	38	38	44	20	46	40	48	35	45	43	40	46	33	43
<u>TOTAL DISSATISFIED</u>	9	10	7	16	10	4	9	3	3	11	6	3	11	9	9	4
Somewhat dissatisfied	7	9	6	14	7	2	8	1	3	8	5	2	10	8	7	4
Very dissatisfied	2	2	1	3	2	2	0	2	0	2	1	1	1	1	2	1
<u>NO OPINION/DK/NA</u>	38	36	38	28	45	61	25	48	20	44	30	37	39	32	46	27
No opinion/DK/NA	38	36	38	28	45	61	25	48	20	44	30	37	39	32	46	27

Table 93: Q14v. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Developing programs that promote sustainable living, such as clean energy, water conservation, and recycling

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	57	59	72	64	51	63	42	55	68	39	58	54	56	54	39	65	47	64	42	85	46	56
Very satisfied	21	26	31	28	14	21	23	19	31	14	21	21	23	27	11	18	21	21	27	15	22	22
Somewhat satisfied	37	33	41	36	37	42	19	37	37	25	37	33	32	27	28	47	25	43	15	70	24	34
<u>TOTAL DISSATISFIED</u>	24	32	20	27	21	24	38	13	19	41	23	28	16	23	41	20	34	19	35	0	31	40
Somewhat dissatisfied	20	25	18	22	18	20	30	12	12	35	20	24	16	20	31	18	28	16	33	0	28	34
Very dissatisfied	3	7	2	5	2	3	7	1	7	6	4	3	0	3	10	2	6	2	2	0	3	6
<u>NO OPINION/DK/NA</u>	19	9	9	9	29	13	21	32	13	20	19	18	28	23	19	15	20	17	23	15	23	4
No opinion/DK/NA	19	9	9	9	29	13	21	32	13	20	19	18	28	23	19	15	20	17	23	15	23	4
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL SATISFIED</u>	57	79	41	63	41	55	59	63	46	60	40	44	73	55	65	52	66	38	0	57		
Very satisfied	21	42	12	24	8	26	20	31	16	29	15	16	26	24	18	23	24	9	0	21		
Somewhat satisfied	37	37	29	39	33	30	39	32	30	31	25	29	47	32	48	29	42	29	0	37		
<u>TOTAL DISSATISFIED</u>	24	15	49	21	49	27	22	19	43	21	46	33	17	24	18	20	19	41	0	24		
Somewhat dissatisfied	20	14	49	17	46	21	20	19	42	19	29	25	16	23	16	16	17	31	0	20		
Very dissatisfied	3	1	0	4	2	6	3	0	2	2	16	8	1	1	2	4	2	10	0	3		
<u>NO OPINION/DK/NA</u>	19	5	10	16	11	18	18	18	11	19	14	23	10	21	17	28	15	21	0	19		
No opinion/DK/NA	19	5	10	16	11	18	18	18	11	19	14	23	10	21	17	28	15	21	0	19		

Table 93: Q14v. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Developing programs that promote sustainable living, such as clean energy, water conservation, and recycling

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13	
<u>TOTAL SATISFIED</u>	57	51	62	56	57	65	50	48	66	59	71	67	55	48	51	56	58	57	47	72	
Very satisfied	21	19	22	20	22	16	25	17	29	27	30	13	26	17	19	19	20	20	32	30	
Somewhat satisfied	37	32	40	36	35	50	25	32	37	32	42	53	29	31	32	36	38	37	15	43	
<u>TOTAL DISSATISFIED</u>	24	29	19	24	24	18	28	33	14	15	14	10	31	45	23	26	25	25	8	16	
Somewhat dissatisfied	20	24	15	20	22	15	23	30	14	12	12	10	24	42	19	23	22	21	8	8	
Very dissatisfied	3	6	3	5	2	4	6	3	0	3	2	0	7	3	4	3	3	3	0	9	
<u>NO OPINION/DK/NA</u>	19	19	19	19	19	16	21	19	21	26	15	23	14	7	26	18	18	18	45	12	
No opinion/DK/NA	19	19	19	19	19	16	21	19	21	26	15	23	14	7	26	18	18	18	45	12	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME						CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD	
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42	
<u>TOTAL SATISFIED</u>	57	70	53	57	50	61	55	52	69	63	46	61	52	78	68	43	64	50	51	
Very satisfied	21	27	21	20	16	24	19	13	35	18	20	20	24	26	30	12	28	13	16	
Somewhat satisfied	37	43	32	37	34	37	36	38	34	45	26	42	28	52	37	31	36	37	35	
<u>TOTAL DISSATISFIED</u>	24	24	25	17	30	25	22	34	16	17	26	27	30	12	18	29	27	19	25	
Somewhat dissatisfied	20	18	22	14	29	20	20	27	13	16	23	24	28	9	18	23	22	16	25	
Very dissatisfied	3	6	3	2	1	5	2	6	3	1	3	3	2	4	0	6	5	3	0	
<u>NO OPINION/DK/NA</u>	19	6	22	26	20	15	23	15	15	19	28	12	18	10	14	28	9	30	24	
No opinion/DK/NA	19	6	22	26	20	15	23	15	15	19	28	12	18	10	14	28	9	30	24	

Table 93: Q14v. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Developing programs that promote sustainable living, such as clean energy, water conservation, and recycling

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	57	57	58	54	43	56	67	66	78	50	68	71	48	71	52	67
Very satisfied	21	15	27	25	18	19	20	18	30	21	21	23	17	13	26	29
Somewhat satisfied	37	42	31	28	25	37	47	48	48	29	47	48	31	58	27	37
<u>TOTAL DISSATISFIED</u>	24	26	21	28	36	18	18	19	4	28	16	13	34	13	22	19
Somewhat dissatisfied	20	22	18	21	34	15	17	13	4	24	14	9	30	10	18	17
Very dissatisfied	3	4	3	7	2	2	2	6	0	4	2	3	4	3	4	2
<u>NO OPINION/DK/NA</u>	19	17	21	19	21	26	15	15	18	22	16	17	18	16	26	15
No opinion/DK/NA	19	17	21	19	21	26	15	15	18	22	16	17	18	16	26	15

Table 94: Q14w. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing emergency 911 and fire response

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	84	92	95	93	74	87	81	78	84	67	85	81	89	90	75	82	82	86	82	100	81	98
Very satisfied	40	45	39	43	38	41	36	41	54	19	41	38	59	48	27	37	42	39	57	61	48	19
Somewhat satisfied	44	47	56	51	37	46	45	37	30	49	44	43	30	41	47	45	40	46	25	39	33	79
<u>TOTAL DISSATISFIED</u>	3	5	1	3	3	3	6	0	4	15	2	6	1	1	11	3	5	2	2	0	3	0
Somewhat dissatisfied	3	4	1	3	3	3	6	0	4	15	2	6	1	0	11	3	4	2	2	0	2	0
Very dissatisfied	0	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	0	0	0	1	0
<u>NO OPINION/DK/NA</u>	13	2	4	3	23	10	12	22	12	18	13	13	10	10	14	16	13	12	15	0	16	2
No opinion/DK/NA	13	2	4	3	23	10	12	22	12	18	13	13	10	10	14	16	13	12	15	0	16	2

	Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT		
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347
<u>TOTAL SATISFIED</u>	84	93	75	89	77	83	86	96	54	87	71	80	87	87	83	85	85	89	0	84
Very satisfied	40	68	41	42	37	52	36	69	37	55	42	32	32	53	41	59	39	46	0	40
Somewhat satisfied	44	26	33	47	40	31	50	27	17	32	29	48	55	33	42	26	46	42	0	44
<u>TOTAL DISSATISFIED</u>	3	3	13	2	11	7	1	2	32	2	23	4	5	2	0	1	2	6	0	3
Somewhat dissatisfied	3	3	13	2	9	6	1	2	32	1	23	3	5	2	0	1	2	5	0	3
Very dissatisfied	0	0	0	0	2	1	0	0	0	1	0	1	0	0	0	0	0	1	0	0
<u>NO OPINION/DK/NA</u>	13	4	12	9	12	10	13	3	14	11	5	16	8	11	17	14	14	5	0	13
No opinion/DK/NA	13	4	12	9	12	10	13	3	14	11	5	16	8	11	17	14	14	5	0	13

Table 94: Q14w. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing emergency 911 and fire response

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13
<u>TOTAL SATISFIED</u>	84	80	87	83	86	86	82	85	90	86	97	75	82	83	87	82	85	83	100	92
Very satisfied	40	35	47	41	41	41	40	44	38	53	45	28	41	41	36	38	39	41	13	44
Somewhat satisfied	44	45	40	43	45	45	42	41	52	33	51	47	41	42	50	44	46	42	87	49
<u>TOTAL DISSATISFIED</u>	3	6	2	4	1	4	3	0	0	3	0	0	7	4	2	3	2	3	0	8
Somewhat dissatisfied	3	6	1	4	1	3	3	0	0	1	0	0	7	4	2	3	2	3	0	8
Very dissatisfied	0	0	1	0	0	1	0	0	0	2	0	0	0	0	0	0	0	0	0	0
<u>NO OPINION/DK/NA</u>	13	14	10	12	13	10	15	14	10	11	3	25	11	13	11	15	13	14	0	0
No opinion/DK/NA	13	14	10	12	13	10	15	14	10	11	3	25	11	13	11	15	13	14	0	0

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42
<u>TOTAL SATISFIED</u>	84	89	88	82	77	88	80	91	89	78	82	79	90	94	79	77	93	74	75
Very satisfied	40	30	46	41	39	39	40	47	34	37	43	58	34	30	39	43	43	39	34
Somewhat satisfied	44	58	41	41	38	49	40	44	55	41	39	21	56	63	40	34	51	35	41
<u>TOTAL DISSATISFIED</u>	3	5	0	2	3	2	2	0	3	5	0	4	0	2	1	5	3	3	3
Somewhat dissatisfied	3	5	0	1	3	2	2	0	3	4	0	4	0	2	1	4	3	3	3
Very dissatisfied	0	0	0	1	0	0	0	0	0	1	0	0	0	0	0	1	0	0	0
<u>NO OPINION/DK/NA</u>	13	6	12	16	20	9	18	9	8	17	18	17	10	5	20	18	3	23	22
No opinion/DK/NA	13	6	12	16	20	9	18	9	8	17	18	17	10	5	20	18	3	23	22

Table 94: Q14w. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing emergency 911 and fire response

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	84	85	85	83	82	77	88	91	89	81	89	90	86	83	79	93
Very satisfied	40	42	39	47	20	33	47	41	69	33	49	52	41	44	26	54
Somewhat satisfied	44	42	46	36	62	44	40	50	20	48	39	38	45	39	53	39
<u>TOTAL DISSATISFIED</u>	3	2	2	7	2	2	2	1	0	4	1	0	2	2	4	0
Somewhat dissatisfied	3	2	2	6	2	2	2	1	0	3	1	0	1	2	4	0
Very dissatisfied	0	0	0	1	0	0	0	0	0	0	0	0	1	0	0	0
<u>NO OPINION/DK/NA</u>	13	13	12	11	16	21	11	8	11	15	10	9	12	15	17	7
No opinion/DK/NA	13	13	12	11	16	21	11	8	11	15	10	9	12	15	17	7

Table 95: Q14x. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing rent relief to prevent residents from becoming homeless

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	347	100	73	173	173	205	62	80	84	14	282	62	46	136	44	168	120	222	57	5	96	20
<u>TOTAL SATISFIED</u>	45	59	61	60	31	50	33	43	56	42	47	37	40	43	28	52	34	52	36	9	40	10
Very satisfied	16	25	23	24	8	16	18	15	25	23	16	17	15	18	8	16	15	17	15	9	17	9
Somewhat satisfied	29	34	39	36	23	34	15	28	31	19	31	19	24	25	20	35	19	36	21	0	24	1
<u>TOTAL DISSATISFIED</u>	23	25	28	27	20	26	33	8	16	13	22	31	22	24	41	18	33	19	25	42	21	77
Somewhat dissatisfied	15	18	17	18	12	18	21	2	11	9	14	21	9	14	29	12	24	11	19	15	16	50
Very dissatisfied	8	8	11	9	8	8	12	6	5	3	8	9	13	10	12	6	9	8	6	27	5	27
<u>NO OPINION/DK/NA</u>	31	16	10	14	49	24	34	49	27	46	31	33	38	32	31	30	33	29	39	49	38	12
No opinion/DK/NA	31	16	10	14	49	24	34	49	27	46	31	33	38	32	31	30	33	29	39	49	38	12
		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	347	81	16	280	41	106	220	36	9	80	26	113	84	72	47	30	235	83	0	347		
<u>TOTAL SATISFIED</u>	45	72	26	53	21	39	51	52	12	47	14	37	68	36	41	39	51	33	0	45		
Very satisfied	16	34	17	18	12	19	15	23	5	24	4	9	30	17	10	14	17	11	0	16		
Somewhat satisfied	29	37	8	35	9	20	35	29	7	23	10	29	38	19	31	25	34	22	0	29		
<u>TOTAL DISSATISFIED</u>	23	10	43	20	44	24	23	21	38	16	46	33	13	26	22	11	15	51	0	23		
Somewhat dissatisfied	15	9	23	15	22	13	15	8	6	10	24	17	9	24	11	9	9	36	0	15		
Very dissatisfied	8	1	20	6	22	10	8	12	33	7	21	16	5	3	10	2	6	15	0	8		
<u>NO OPINION/DK/NA</u>	31	18	31	27	35	38	26	27	50	37	40	29	18	38	37	50	34	16	0	31		
No opinion/DK/NA	31	18	31	27	35	38	26	27	50	37	40	29	18	38	37	50	34	16	0	31		

Table 95: Q14x. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing rent relief to prevent residents from becoming homeless

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	347	95	83	178	157	80	94	77	75	49	45	49	42	48	49	194	273	325	10	13		
<u>TOTAL SATISFIED</u>	45	38	45	42	50	49	37	45	57	35	60	40	45	50	47	46	49	44	55	70		
Very satisfied	16	18	12	15	18	11	19	11	24	13	19	7	19	26	11	16	17	16	6	23		
Somewhat satisfied	29	20	33	26	32	38	17	34	33	22	41	33	26	24	36	30	31	28	48	48		
<u>TOTAL DISSATISFIED</u>	23	23	22	22	24	16	28	30	19	15	27	13	28	20	32	23	24	23	41	30		
Somewhat dissatisfied	15	14	15	14	15	12	17	20	11	11	7	4	28	20	30	19	17	15	0	21		
Very dissatisfied	8	9	6	8	9	4	11	10	8	3	20	9	0	0	2	3	8	7	41	9		
<u>NO OPINION/DK/NA</u>	31	39	33	36	26	35	35	26	25	50	13	46	27	30	21	31	27	33	5	0		
No opinion/DK/NA	31	39	33	36	26	35	35	26	25	50	13	46	27	30	21	31	27	33	5	0		
	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD			
Column n-Size	347	77	97	101	62	174	163	82	87	80	82	39	60	80	33	81	173	131	42			
<u>TOTAL SATISFIED</u>	45	55	43	46	36	48	43	46	51	46	39	61	42	64	53	23	60	34	23			
Very satisfied	16	22	15	15	13	18	14	9	26	12	16	16	23	21	20	6	24	8	7			
Somewhat satisfied	29	33	28	31	24	30	28	37	25	34	23	45	20	42	34	17	36	25	16			
<u>TOTAL DISSATISFIED</u>	23	29	28	21	14	28	19	27	31	20	17	6	37	26	22	26	27	23	12			
Somewhat dissatisfied	15	18	17	17	7	17	14	18	17	15	12	3	30	11	15	18	18	16	2			
Very dissatisfied	8	11	11	4	7	11	5	8	14	5	5	3	7	14	7	8	9	7	10			
<u>NO OPINION/DK/NA</u>	31	16	30	32	49	23	39	28	18	34	44	33	21	11	25	51	14	44	65			
No opinion/DK/NA	31	16	30	32	49	23	39	28	18	34	44	33	21	11	25	51	14	44	65			

Table 95: Q14x. I am going to read you the same list of services provided to residents. This time, after I mention each one, please tell me how satisfied you are with that service: Providing rent relief to prevent residents from becoming homeless

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	347	163	174	69	73	52	83	35	24	194	142	59	94	66	95	75
<u>TOTAL SATISFIED</u>	45	47	45	49	35	37	53	48	55	40	52	51	42	53	41	52
Very satisfied	16	11	21	24	15	11	16	10	12	17	14	11	11	10	24	17
Somewhat satisfied	29	36	25	25	20	26	37	38	43	23	38	40	31	43	17	34
<u>TOTAL DISSATISFIED</u>	23	23	24	31	34	17	19	15	8	28	16	12	29	14	29	18
Somewhat dissatisfied	15	16	14	17	21	12	12	14	8	17	12	12	20	11	14	13
Very dissatisfied	8	7	10	14	13	5	7	1	0	11	4	0	9	3	14	5
<u>NO OPINION/DK/NA</u>	31	30	30	20	32	46	28	37	36	31	32	37	29	33	31	30
No opinion/DK/NA	31	30	30	20	32	46	28	37	36	31	32	37	29	33	31	30

Table 96: Q16. CONTACT WITH CITY

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
Yes	32	26	28	27	37	30	44	28	28	48	31	38	47	43	41	21	47	25	51	74	47	46
No	63	72	72	72	54	66	49	65	68	49	65	55	48	52	53	74	47	71	42	19	47	48
DK/NA	5	1	0	1	9	3	7	8	4	3	4	8	5	5	6	5	6	4	6	7	6	6

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
Yes	32	29	49	30	47	100	0	100	100	100	100	37	19	32	37	46	34	25	34	30
No	63	69	44	65	47	0	100	0	0	0	0	58	77	64	58	47	62	70	62	63
DK/NA	5	2	7	4	6	0	0	0	0	0	0	5	4	4	6	7	4	5	3	6

	Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
Yes	32	34	41	37	24	32	41	22	22	45	34	33	26	29	16	27	29	32	57	32
No	63	60	55	58	73	64	53	72	76	49	66	58	67	69	80	68	67	63	43	68
DK/NA	5	6	4	5	4	4	6	6	2	7	0	9	7	2	4	5	4	5	0	0

	QE EDUCATION						EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
Yes	32	32	27	29	41	29	34	24	31	32	36	32	26	16	32	44	27	35	46
No	63	65	69	65	54	67	61	70	66	63	58	59	69	81	66	51	72	56	46
DK/NA	5	3	5	6	5	4	6	6	2	5	6	9	5	2	2	5	1	9	8

Table 96: Q16. CONTACT WITH CITY

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
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Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
Yes	32	28	34	29	26	36	33	30	47	29	35	37	21	36	34	33
No	63	66	62	65	71	61	61	65	48	66	60	58	74	57	62	63
DK/NA	5	6	4	7	3	3	6	5	6	4	6	5	5	7	5	4

Table 97: Q17. CITY CONTACT SATISFACTION

	QA ON CELL PHONE		DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION				
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	223	54	40	94	129	124	55	44	52	17	179	44	56	122	28	73	105	116	61	9	86	15
<u>TOTAL SATISFIED</u>	78	79	91	84	74	86	58	79	88	65	82	63	74	83	68	74	77	78	83	48	82	65
Very satisfied	43	47	46	47	40	53	29	32	58	31	47	26	36	42	41	45	43	43	57	48	46	37
Somewhat satisfied	35	31	45	37	34	34	29	47	30	34	35	37	38	41	27	29	34	36	26	0	36	28
<u>TOTAL NOT SATISFIED</u>	22	21	9	16	26	14	42	21	12	35	18	37	26	17	32	26	23	22	17	52	18	35
Not too satisfied	14	17	9	14	14	9	23	15	11	15	12	19	20	13	20	13	14	14	9	42	9	25
Not at all satisfied	8	4	0	3	12	4	19	6	1	20	6	18	6	4	12	13	9	8	8	9	9	11

	Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT		
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	223	46	13	168	43	223	0	95	18	174	49	82	33	45	31	33	162	40	118	106
<u>TOTAL SATISFIED</u>	78	97	34	86	52	78	0	100	0	100	0	80	74	77	72	84	76	81	80	76
Very satisfied	43	66	18	48	23	43	0	100	0	55	0	38	39	48	36	56	41	51	50	34
Somewhat satisfied	35	31	17	38	29	35	0	0	0	45	0	42	35	29	36	27	35	30	30	41
<u>TOTAL NOT SATISFIED</u>	22	3	66	14	48	22	0	0	100	0	100	20	26	23	28	16	24	19	20	24
Not too satisfied	14	2	23	10	29	14	0	0	0	0	63	12	15	12	20	13	14	19	12	16
Not at all satisfied	8	0	42	4	19	8	0	0	100	0	37	8	11	11	8	3	10	0	8	9

	Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	223	65	67	132	72	53	75	32	34	43	30	32	22	26	16	103	159	207	10	7
<u>TOTAL SATISFIED</u>	78	73	78	75	90	75	78	86	91	83	86	83	76	73	77	78	79	77	95	78
Very satisfied	43	37	49	43	46	38	48	39	58	41	60	36	39	48	50	44	47	41	74	36
Somewhat satisfied	35	36	28	32	44	37	30	48	33	41	26	47	37	24	27	35	33	36	22	42
<u>TOTAL NOT SATISFIED</u>	22	27	22	25	10	25	22	14	9	17	14	17	24	27	23	22	21	23	5	22
Not too satisfied	14	15	19	17	8	19	15	9	8	13	13	9	13	27	12	15	15	14	5	8
Not at all satisfied	8	12	3	7	2	6	6	4	1	5	2	8	11	0	11	6	6	8	0	13

Table 97: Q17. CITY CONTACT SATISFACTION

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	223	46	51	58	52	98	110	37	56	53	55	22	32	25	23	69	94	92	37
<u>TOTAL SATISFIED</u>	78	79	80	88	74	80	81	78	79	79	83	95	92	78	84	69	84	75	71
Very satisfied	43	42	49	47	41	46	44	25	61	46	44	70	42	47	48	45	47	40	40
Somewhat satisfied	35	38	31	41	33	34	37	52	19	33	40	25	50	30	37	25	37	35	31
<u>TOTAL NOT SATISFIED</u>	22	21	20	12	26	20	19	22	21	21	17	5	8	22	16	31	16	25	29
Not too satisfied	14	19	13	7	20	16	13	18	16	16	11	2	6	17	9	24	14	15	10
Not at all satisfied	8	1	7	5	6	4	6	4	5	5	6	3	3	5	7	7	3	10	18

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	223	91	117	40	37	37	55	21	23	114	98	43	40	48	63	49
<u>TOTAL SATISFIED</u>	78	79	80	88	83	76	72	71	90	82	76	81	88	73	83	78
Very satisfied	43	37	51	39	45	41	47	28	60	42	46	45	43	33	47	59
Somewhat satisfied	35	42	29	49	38	35	24	42	30	41	29	36	45	40	37	19
<u>TOTAL NOT SATISFIED</u>	22	21	20	12	17	24	28	29	10	18	24	19	12	27	17	22
Not too satisfied	14	16	13	8	2	11	25	26	9	7	21	17	6	24	9	19
Not at all satisfied	8	5	7	4	15	13	4	4	1	10	3	2	6	3	8	3

Table 98: Q19. YEARS LIVED IN MILPITAS

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<11 YEARS	32	45	22	36	27	37	19	29	29	14	34	18	16	26	61	30	36	29	34	18	35	36
Two years or less	5	7	2	5	6	6	2	5	3	0	6	4	5	3	8	7	5	5	8	0	6	3
Three to four years	8	13	3	9	6	9	6	4	5	2	8	7	2	4	32	5	8	7	4	0	8	0
Five to six years	8	7	7	7	8	7	4	10	7	5	8	4	3	8	10	6	13	5	12	7	13	14
Seven to ten years	11	18	10	15	7	13	6	9	14	7	12	4	6	10	11	12	10	11	10	11	9	19
11-20 YEARS	25	31	27	30	21	25	29	24	26	34	24	32	22	23	19	28	15	30	16	5	17	7
11 to 15 years	12	18	9	15	9	11	18	9	9	31	10	18	12	11	11	13	8	14	7	0	9	5
16 to 20 years	13	13	18	15	12	14	11	15	17	3	13	13	10	12	8	16	7	17	9	5	8	2
21-40 YEARS	33	21	34	26	39	32	34	34	34	45	32	38	37	35	17	34	34	32	33	67	32	49
21 to 30 years	21	15	22	18	23	22	20	18	26	30	20	23	23	21	16	21	20	20	19	55	17	40
31 to 40 years	12	5	12	8	16	10	14	16	8	15	12	15	15	14	1	13	13	12	14	11	14	9
41+ YEARS	11	3	16	8	13	7	19	14	11	7	10	12	24	17	3	7	15	9	17	10	16	8
41 years or more	11	3	16	8	13	7	19	14	11	7	10	12	24	17	3	7	15	9	17	10	16	8
DK/REFUSED	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
DK/Refused	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Table 98: Q19. YEARS LIVED IN MILPITAS

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<11 YEARS	32	25	8	32	20	37	29	33	34	37	33	100	0	0	0	0	26	49	30	33
Two years or less	5	2	4	4	5	4	6	7	0	5	2	17	0	0	0	0	3	15	5	6
Three to four years	8	7	0	8	5	11	6	6	6	10	17	24	0	0	0	0	6	16	7	8
Five to six years	8	7	4	8	4	6	8	4	18	6	8	24	0	0	0	0	9	4	8	8
Seven to ten years	11	9	0	11	7	15	10	15	11	17	7	35	0	0	0	0	9	15	11	10
11-20 YEARS	25	30	12	27	21	15	31	13	19	14	17	0	100	0	0	0	26	24	26	24
11 to 15 years	12	6	8	12	13	8	14	7	19	7	14	0	47	0	0	0	12	12	13	11
16 to 20 years	13	24	4	14	9	6	17	7	0	7	3	0	53	0	0	0	14	12	13	14
21-40 YEARS	33	36	59	32	44	34	32	35	41	33	38	0	0	100	100	0	35	24	31	34
21 to 30 years	21	25	41	20	28	20	21	23	28	20	21	0	0	100	0	0	20	18	20	21
31 to 40 years	12	11	17	11	16	14	11	12	13	13	17	0	0	0	100	0	14	6	11	14
41+ YEARS	11	9	21	10	14	15	8	20	5	16	11	0	0	0	0	100	13	3	12	9
41 years or more	11	9	21	10	14	15	8	20	5	16	11	0	0	0	0	100	13	3	12	9
DK/REFUSED	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0
DK/Refused	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0

Table 98: Q19. YEARS LIVED IN MILPITAS

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
<11 YEARS	32	44	13	30	34	33	28	38	30	29	31	28	29	48	24	31	32	32	28	33
Two years or less	5	9	2	6	6	5	6	7	4	9	5	5	3	10	3	5	5	6	11	0
Three to four years	8	12	4	9	7	12	6	5	6	7	6	4	9	11	6	7	8	8	0	3
Five to six years	8	11	2	7	7	6	8	6	9	7	6	5	7	10	3	6	6	8	2	0
Seven to ten years	11	12	4	8	14	10	7	19	11	5	14	15	10	17	11	13	13	10	16	29
11-20 YEARS	25	30	15	23	28	26	20	26	31	16	23	27	27	28	35	30	28	25	23	25
11 to 15 years	12	12	7	10	15	10	9	11	19	3	11	14	7	10	23	14	13	12	2	20
16 to 20 years	13	18	9	14	13	16	11	14	12	12	13	14	20	17	12	16	15	13	21	5
21-40 YEARS	33	22	47	34	31	32	35	32	30	29	31	36	39	24	39	34	33	32	34	39
21 to 30 years	21	15	24	19	22	21	17	23	22	14	24	23	23	21	21	22	22	21	28	16
31 to 40 years	12	7	23	15	9	11	18	9	8	15	7	13	15	3	18	13	12	12	6	23
41+ YEARS	11	3	25	13	7	10	17	4	9	27	14	8	5	0	3	5	7	11	15	4
41 years or more	11	3	25	13	7	10	17	4	9	27	14	8	5	0	3	5	7	11	15	4
DK/REFUSED	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0
DK/Refused	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0

Table 98: Q19. YEARS LIVED IN MILPITAS

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
<11 YEARS	32	31	26	29	47	28	35	28	28	39	31	32	28	25	26	45	36	20	51
Two years or less	5	1	7	4	13	4	7	3	4	8	6	3	4	3	10	8	5	4	13
Three to four years	8	10	6	5	12	8	8	7	8	10	4	9	8	2	2	16	9	4	12
Five to six years	8	7	5	7	12	6	9	3	9	8	9	2	6	9	3	11	7	5	17
Seven to ten years	11	13	8	13	10	10	12	15	7	12	12	17	11	11	10	11	15	6	9
11-20 YEARS	25	32	30	23	17	31	21	32	30	21	20	24	34	36	17	16	30	22	15
11 to 15 years	12	9	16	11	12	13	11	11	15	10	12	9	18	17	8	9	15	10	6
16 to 20 years	13	23	14	12	5	18	9	21	15	11	8	15	16	19	10	7	15	13	9
21-40 YEARS	33	25	29	44	31	27	39	29	26	35	43	22	33	31	34	32	26	42	30
21 to 30 years	21	14	18	26	24	16	25	19	14	24	27	18	24	16	18	23	18	23	25
31 to 40 years	12	11	11	18	7	11	14	10	12	11	17	4	10	15	16	9	8	19	5
41+ YEARS	11	11	15	5	5	13	5	11	16	5	5	22	4	8	22	7	8	15	4
41 years or more	11	11	15	5	5	13	5	11	16	5	5	22	4	8	22	7	8	15	4
DK/REFUSED	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
DK/Refused	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	QD GENDER							QB AGE					GENDER BY AGE						
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+			
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151			
<11 YEARS	32	34	28	39	56	38	15	12	13	45	14	12	48	12	40	16			
Two years or less	5	6	5	8	11	4	2	3	2	8	2	3	7	4	8	1			
Three to four years	8	9	6	14	13	8	2	0	1	12	2	1	14	2	10	1			
Five to six years	8	6	9	3	19	7	4	2	10	10	5	5	8	3	11	6			
Seven to ten years	11	14	9	14	13	19	6	7	0	15	5	4	20	3	11	7			
11-20 YEARS	25	26	25	25	23	33	34	13	5	26	24	10	26	28	28	20			
11 to 15 years	12	10	13	8	14	17	15	4	4	13	10	4	12	9	14	12			
16 to 20 years	13	16	11	17	9	16	19	9	1	13	13	6	14	19	13	9			
21-40 YEARS	33	32	33	37	21	25	40	48	23	28	39	38	25	42	30	37			
21 to 30 years	21	22	20	36	12	14	22	17	12	21	19	15	19	26	25	13			
31 to 40 years	12	11	13	0	9	10	18	31	11	6	20	23	6	16	5	23			
41+ YEARS	11	8	13	0	0	4	11	27	58	1	23	40	0	19	2	28			
41 years or more	11	8	13	0	0	4	11	27	58	1	23	40	0	19	2	28			
DK/REFUSED	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
DK/Refused	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			

Table 99: Q20. CHILDREN

	QA ON CELL PHONE		DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION				
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>HAVE CHILDREN</u>	51	41	43	42	60	51	54	49	50	53	52	48	54	54	60	46	52	50	55	64	53	44
Yes, children under 19 at home	27	28	16	23	31	28	29	23	24	32	28	24	26	26	41	25	25	28	25	18	25	16
Yes, no children under 19 at home	24	13	27	19	29	22	25	26	25	21	24	24	29	28	19	21	28	22	29	47	28	28
<u>NO CHILDREN</u>	44	58	57	58	31	47	35	45	49	33	45	41	39	39	36	50	39	47	39	29	38	48
No, no children	44	58	57	58	31	47	35	45	49	33	45	41	39	39	36	50	39	47	39	29	38	48
<u>DK/NA/REF</u>	5	1	0	1	9	2	11	6	2	13	4	11	7	6	4	4	9	3	6	7	9	8
DK/NA/Refused	5	1	0	1	9	2	11	6	2	13	4	11	7	6	4	4	9	3	6	7	9	8
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>HAVE CHILDREN</u>	51	57	57	50	56	59	46	60	54	57	66	48	47	47	61	64	60	35	50	51		
Yes, children under 19 at home	27	29	14	27	27	29	26	25	44	27	36	38	33	20	15	9	31	23	27	27		
Yes, no children under 19 at home	24	27	43	23	29	30	21	35	10	30	30	10	14	27	46	55	29	12	23	24		
<u>NO CHILDREN</u>	44	43	28	46	31	32	51	35	9	37	15	48	50	47	32	27	36	61	43	45		
No, no children	44	43	28	46	31	32	51	35	9	37	15	48	50	47	32	27	36	61	43	45		
<u>DK/NA/REF</u>	5	0	15	3	14	9	2	5	36	6	19	4	4	5	7	9	4	4	6	3		
DK/NA/Refused	5	0	15	3	14	9	2	5	36	6	19	4	4	5	7	9	4	4	6	3		

Table 99: Q20. CHILDREN

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
<u>HAVE CHILDREN</u>	51	100	100	100	0	100	100	0	0	59	53	39	53	58	47	50	50	51	66	44
Yes, children under 19 at home	27	100	0	53	0	55	52	0	0	19	21	23	32	44	29	31	29	28	28	7
Yes, no children under 19 at home	24	0	100	47	0	45	48	0	0	41	32	16	20	14	18	18	21	23	38	37
<u>NO CHILDREN</u>	44	0	0	0	100	0	0	100	100	39	43	58	41	40	51	47	46	44	34	56
No, no children	44	0	0	0	100	0	0	100	100	39	43	58	41	40	51	47	46	44	34	56
<u>DK/NA/REF</u>	5	0	0	0	0	0	0	0	0	1	4	3	7	2	2	3	3	5	0	0
DK/NA/Refused	5	0	0	0	0	0	0	0	0	1	4	3	7	2	2	3	3	5	0	0

	QE EDUCATION						EDUCATION BY GENDER				Q22 INCOME						CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
HAVE CHILDREN	51	44	54	47	62	50	53	47	54	55	50	27	42	53	70	67	42	62	55
Yes, children under 19 at home	27	19	27	26	42	23	32	24	24	32	33	3	27	25	30	46	23	29	38
Yes, no children under 19 at home	24	25	28	21	20	27	20	23	30	24	17	24	15	28	40	21	19	32	17
NO CHILDREN	44	54	41	50	36	47	44	48	43	41	47	68	58	47	30	30	58	32	28
No, no children	44	54	41	50	36	47	44	48	43	41	47	68	58	47	30	30	58	32	28
DK/NA/REF	5	2	5	3	2	4	3	5	2	3	2	5	0	1	0	3	1	7	17
DK/NA/Refused	5	2	5	3	2	4	3	5	2	3	2	5	0	1	0	3	1	7	17

	QD GENDER				QB AGE					GENDER BY AGE						
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
HAVE CHILDREN	51	51	52	16	49	73	61	66	63	44	62	64	41	66	47	59
Yes, children under 19 at home	27	28	27	11	43	63	18	12	6	37	15	9	34	20	42	10
Yes, no children under 19 at home	24	23	25	5	6	10	43	54	57	7	48	55	8	46	6	49
NO CHILDREN	44	44	44	82	48	23	34	29	26	54	31	28	57	26	50	37
No, no children	44	44	44	82	48	23	34	29	26	54	31	28	57	26	50	37
DK/NA/REF	5	4	4	2	3	4	5	5	11	3	6	7	1	8	3	4
DK/NA/Refused	5	4	4	2	3	4	5	5	11	3	6	7	1	8	3	4

Table 100: Q21. RESIDENCE

	QA ON CELL PHONE		DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION				
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
Own	69	60	73	65	73	70	72	67	76	73	70	68	68	72	57	70	63	72	66	53	68	46
Rent	23	37	17	29	17	26	20	18	18	20	23	23	20	19	37	24	30	20	29	37	26	48
DK/NA/Refused	8	3	10	6	9	4	8	16	6	8	7	9	12	10	6	6	6	8	5	10	6	6

	Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT		
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
Own	69	73	63	71	67	72	68	69	90	70	79	58	71	69	83	87	100	0	71	68
Rent	23	22	12	23	20	18	26	21	0	18	15	36	22	20	11	7	0	100	22	24
DK/NA/Refused	8	5	25	6	13	10	6	10	10	11	5	7	7	11	7	6	0	0	7	8

	Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
Own	69	78	85	81	57	84	79	51	64	76	65	82	46	78	61	68	69	70	49	66
Rent	23	20	11	16	32	13	19	38	26	21	28	12	44	18	29	25	24	22	51	25
DK/NA/Refused	8	2	4	3	11	3	1	11	10	3	7	6	10	4	9	7	7	8	0	10

	QE EDUCATION				EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
Own	69	70	61	68	82	65	73	56	73	78	69	40	60	84	80	78	65	72	78
Rent	23	21	34	22	13	29	19	37	22	15	23	47	37	14	18	17	29	20	8
DK/NA/Refused	8	9	5	10	5	6	8	7	5	7	8	13	3	1	3	5	6	8	14

Table 100: Q21. RESIDENCE

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
Own	69	68	72	41	60	73	84	91	92	57	87	92	54	87	60	88
Rent	23	25	22	40	33	21	14	6	1	32	10	4	35	11	31	9
DK/NA/Refused	8	7	7	18	7	6	2	2	7	11	3	4	11	2	9	3

Table 101: Q22. INCOME

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>\$0-\$60K</u>	10	15	13	14	6	11	9	7	11	9	10	12	12	12	8	9	16	7	19	32	16	15
\$30,000 and under	3	4	5	4	2	4	2	1	4	0	3	2	5	5	0	2	5	2	7	0	5	3
\$30,001 - \$60,000	7	11	8	10	4	7	7	6	7	9	6	10	7	7	8	6	11	5	12	32	11	12
<u>\$60K-\$90K</u>	18	26	24	25	11	18	16	19	21	15	19	13	12	15	11	22	17	19	13	7	15	25
\$60,001 - \$90,000	18	26	24	25	11	18	16	19	21	15	19	13	12	15	11	22	17	19	13	7	15	25
<u>\$90K-\$120K</u>	22	27	28	28	17	25	19	18	31	22	23	17	17	19	12	26	14	26	8	11	13	19
\$90,001 - \$120,000	22	27	28	28	17	25	19	18	31	22	23	17	17	19	12	26	14	26	8	11	13	19
<u>\$120K-\$150K</u>	10	8	16	11	9	10	12	10	10	10	10	10	9	10	9	10	12	9	12	5	12	12
\$120,001 - \$150,000	10	8	16	11	9	10	12	10	10	10	10	10	9	10	9	10	12	9	12	5	12	12
<u>\$150K+</u>	22	18	7	13	31	23	23	20	17	12	22	23	25	24	53	15	25	21	29	34	24	20
\$150,001 - \$180,000	6	6	0	3	8	5	7	7	6	0	6	4	12	8	13	2	6	5	6	12	6	6
More than \$180,000	17	12	7	10	23	18	16	13	11	12	16	18	13	16	40	13	18	16	23	22	18	14
<u>REFUSED</u>	17	6	12	9	26	12	21	27	10	32	15	26	25	19	8	17	17	17	19	11	19	10
Refused	17	6	12	9	26	12	21	27	10	32	15	26	25	19	8	17	17	17	19	11	19	10

Table 101: Q22. INCOME

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
<u>\$0-\$60K</u>	10	14	16	11	9	10	10	16	3	12	2	10	10	9	4	21	6	21	9	11
\$30,000 and under	3	3	8	3	3	4	3	6	0	5	0	2	2	3	2	8	2	5	3	3
\$30,001 - \$60,000	7	11	8	7	6	6	7	10	3	7	2	8	7	5	1	13	4	16	6	8
<u>\$60K-\$90K</u>	18	23	8	20	11	14	20	14	4	17	5	16	25	21	15	7	16	29	19	17
\$60,001 - \$90,000	18	23	8	20	11	14	20	14	4	17	5	16	25	21	15	7	16	29	19	17
<u>\$90K-\$120K</u>	22	24	25	24	17	11	29	12	7	11	11	18	32	17	27	17	27	14	21	23
\$90,001 - \$120,000	22	24	25	24	17	11	29	12	7	11	11	18	32	17	27	17	27	14	21	23
<u>\$120K-\$150K</u>	10	9	1	10	4	10	11	11	9	11	7	8	7	9	13	21	12	8	11	9
\$120,001 - \$150,000	10	9	1	10	4	10	11	11	9	11	7	8	7	9	13	21	12	8	11	9
<u>\$150K+</u>	22	16	27	21	30	31	18	32	26	27	43	32	14	25	17	15	25	17	22	23
\$150,001 - \$180,000	6	6	5	6	4	7	6	6	0	7	7	6	5	9	2	6	5	7	5	6
More than \$180,000	17	11	22	15	26	24	13	26	26	20	36	26	10	16	15	9	20	10	16	17
<u>REFUSED</u>	17	13	23	15	29	24	13	14	50	22	31	15	13	20	25	19	15	12	19	16
Refused	17	13	23	15	29	24	13	14	50	22	31	15	13	20	25	19	15	12	19	16

Table 101: Q22. INCOME

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
<u>\$0-\$60K</u>	10	1	10	5	15	5	6	17	12	10	19	16	7	7	6	9	10	10	15	19
\$30,000 and under	3	1	4	2	4	2	3	5	3	3	3	8	2	0	3	3	3	3	0	9
\$30,001 - \$60,000	7	1	6	3	11	3	4	13	9	7	15	8	5	7	3	6	7	7	15	10
<u>\$60K-\$90K</u>	18	18	11	15	24	13	17	27	21	16	19	16	25	17	25	20	20	18	8	19
\$60,001 - \$90,000	18	18	11	15	24	13	17	27	21	16	19	16	25	17	25	20	20	18	8	19
<u>\$90K-\$120K</u>	22	20	26	23	23	27	19	18	30	17	26	26	25	16	24	22	23	21	40	28
\$90,001 - \$120,000	22	20	26	23	23	27	19	18	30	17	26	26	25	16	24	22	23	21	40	28
<u>\$120K-\$150K</u>	10	11	17	14	7	12	16	6	7	10	11	8	12	6	11	10	11	10	23	4
\$120,001 - \$150,000	10	11	17	14	7	12	16	6	7	10	11	8	12	6	11	10	11	10	23	4
<u>\$150K+</u>	22	38	20	30	15	33	27	20	11	28	18	26	11	41	16	24	22	23	13	14
\$150,001 - \$180,000	6	7	5	6	5	5	7	5	5	9	11	4	4	7	1	4	5	6	11	4
More than \$180,000	17	31	15	23	10	28	20	15	6	19	7	22	7	35	15	20	17	17	3	9
<u>REFUSED</u>	17	12	15	13	15	10	15	11	18	19	8	9	21	13	19	14	14	18	0	16
Refused	17	12	15	13	15	10	15	11	18	19	8	9	21	13	19	14	14	18	0	16

Table 101: Q22. INCOME

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
<u>\$0-\$60K</u>	10	17	13	7	5	14	7	17	11	6	7	100	0	0	0	0	14	7	5
\$30,000 and under	3	6	3	2	2	4	2	4	3	2	3	31	0	0	0	0	4	1	4
\$30,001 - \$60,000	7	11	10	5	3	10	4	13	8	4	4	69	0	0	0	0	10	5	1
<u>\$60K-\$90K</u>	18	21	18	23	11	19	18	25	15	13	24	0	100	0	0	0	25	14	4
\$60,001 - \$90,000	18	21	18	23	11	19	18	25	15	13	24	0	100	0	0	0	25	14	4
<u>\$90K-\$120K</u>	22	24	30	19	14	28	18	26	31	19	16	0	0	100	0	0	28	18	12
\$90,001 - \$120,000	22	24	30	19	14	28	18	26	31	19	16	0	0	100	0	0	28	18	12
<u>\$120K-\$150K</u>	10	8	14	8	7	12	7	11	12	7	7	0	0	0	100	0	11	10	5
\$120,001 - \$150,000	10	8	14	8	7	12	7	11	12	7	7	0	0	0	100	0	11	10	5
<u>\$150K+</u>	22	11	13	26	50	12	35	9	15	43	26	0	0	0	0	100	13	28	41
\$150,001 - \$180,000	6	3	6	7	6	5	7	4	6	7	7	0	0	0	0	26	3	9	6
More than \$180,000	17	8	6	18	44	7	28	5	9	36	19	0	0	0	0	74	10	20	35
<u>REFUSED</u>	17	18	13	17	13	15	16	12	16	12	19	0	0	0	0	0	9	23	34
Refused	17	18	13	17	13	15	16	12	16	12	19	0	0	0	0	0	9	23	34
	QD GENDER							QB AGE					GENDER BY AGE						
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+			
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151			
<u>\$0-\$60K</u>	10	11	9	16	8	7	7	6	21	11	9	12	13	8	8	10			
\$30,000 and under	3	3	3	5	3	4	1	3	8	4	2	5	4	2	3	2			
\$30,001 - \$60,000	7	8	6	10	6	3	7	3	13	7	7	7	9	6	5	8			
<u>\$60K-\$90K</u>	18	19	18	27	21	12	15	19	9	21	15	15	21	15	21	15			
\$60,001 - \$90,000	18	19	18	27	21	12	15	19	9	21	15	15	21	15	21	15			
<u>\$90K-\$120K</u>	22	22	23	16	24	19	27	27	21	20	26	24	19	28	23	24			
\$90,001 - \$120,000	22	22	23	16	24	19	27	27	21	20	26	24	19	28	23	24			
<u>\$120K-\$150K</u>	10	9	11	6	9	12	11	9	19	9	12	13	7	13	11	11			
\$120,001 - \$150,000	10	9	11	6	9	12	11	9	19	9	12	13	7	13	11	11			
<u>\$150K+</u>	22	27	20	15	25	37	24	19	7	25	20	14	30	23	22	18			
\$150,001 - \$180,000	6	6	6	6	5	7	8	6	1	6	6	4	5	7	7	5			
More than \$180,000	17	21	13	10	21	30	16	13	6	19	14	10	25	15	15	12			
<u>REFUSED</u>	17	12	19	20	12	12	16	20	23	15	18	21	10	14	15	22			
Refused	17	12	19	20	12	12	16	20	23	15	18	21	10	14	15	22			

Table 102: LANGUAGE OF INTERVIEW

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
<u>ENGLISH</u>	94	87	92	89	100	92	97	98	93	89	94	97	94	95	97	94	96	94	97	78	98	88
English	94	87	92	89	100	92	97	98	93	89	94	97	94	95	97	94	96	94	97	78	98	88
<u>SPANISH</u>	3	5	5	5	0	3	0	2	3	7	3	2	4	4	3	1	2	3	2	22	1	9
Spanish	3	5	5	5	0	3	0	2	3	7	3	2	4	4	3	1	2	3	2	22	1	9
<u>VIETNAMESE/CHINESE</u>	3	8	4	6	0	4	2	0	4	4	3	1	3	1	0	5	2	4	1	0	1	3
Vietnamese	2	4	2	4	0	3	1	0	3	0	2	0	1	0	0	3	0	2	0	0	0	3
Chinese	1	3	2	2	0	2	1	0	1	4	1	1	2	1	0	2	1	1	1	0	1	0
	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
<u>ENGLISH</u>	94	92	100	93	100	93	95	90	95	92	96	95	95	94	93	95	95	91	95	94		
English	94	92	100	93	100	93	95	90	95	92	96	95	95	94	93	95	95	91	95	94		
<u>SPANISH</u>	3	4	0	3	0	4	2	8	0	5	1	2	2	3	1	4	2	6	2	3		
Spanish	3	4	0	3	0	4	2	8	0	5	1	2	2	3	1	4	2	6	2	3		
<u>VIETNAMESE/CHINESE</u>	3	5	0	4	0	3	3	3	5	3	3	3	3	2	6	1	3	3	2	4		
Vietnamese	2	4	0	2	0	2	2	3	0	2	0	1	2	2	4	1	1	3	1	3		
Chinese	1	1	0	1	0	1	1	0	5	1	3	2	1	0	2	0	2	0	2	1		

Table 102: LANGUAGE OF INTERVIEW

	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
<u>ENGLISH</u>	94	97	91	94	94	94	94	94	94	100	81	91	100	100	87	95	93	100	0	0	
English	94	97	91	94	94	94	94	94	94	100	81	91	100	100	87	95	93	100	0	0	
<u>SPANISH</u>	3	3	4	3	2	3	4	1	3	0	19	0	0	0	0	0	3	0	100	0	
Spanish	3	3	4	3	2	3	4	1	3	0	19	0	0	0	0	0	3	0	100	0	
<u>VIETNAMESE/CHINESE</u>	3	1	5	3	4	3	2	6	2	0	0	9	0	0	13	5	4	0	0	100	
Vietnamese	2	0	3	2	2	2	1	3	1	0	0	0	0	0	13	3	2	0	0	59	
Chinese	1	1	1	1	2	1	1	2	1	0	0	9	0	0	0	2	2	0	0	41	

	QE EDUCATION					EDUCATION BY GENDER						Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
ENGLISH	94	95	93	95	96	94	95	94	93	95	95	90	96	92	93	97	89	100	100
English	94	95	93	95	96	94	95	94	93	95	95	90	96	92	93	97	89	100	100
SPANISH	3	5	3	1	1	4	1	2	6	1	1	4	1	5	6	2	5	0	0
Spanish	3	5	3	1	1	4	1	2	6	1	1	4	1	5	6	2	5	0	0
VIETNAMESE/CHINESE	3	0	4	4	3	2	4	4	1	4	4	6	3	4	1	2	6	0	0
Vietnamese	2	0	4	1	2	2	2	4	1	2	2	4	2	2	1	0	4	0	0
Chinese	1	0	0	3	1	0	2	0	0	2	2	2	1	1	0	2	2	0	0

	QD GENDER				QB AGE					GENDER BY AGE						
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
ENGLISH	94	94	94	90	95	94	97	93	100	93	97	96	94	96	92	97
English	94	94	94	90	95	94	97	93	100	93	97	96	94	96	92	97
SPANISH	3	2	3	6	3	4	0	1	0	4	0	1	3	0	6	0
Spanish	3	2	3	6	3	4	0	1	0	4	0	1	3	0	6	0
VIETNAMESE/CHINESE	3	4	2	4	2	2	3	6	0	3	3	3	3	4	2	2
Vietnamese	2	3	1	3	1	0	3	2	0	2	2	1	2	3	1	1
Chinese	1	2	1	1	1	2	0	3	0	1	1	2	1	1	1	1

Table 103: MODE OF INTERVIEW

	QA ON CELL PHONE			DATA CLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
Telephone	50	100	100	100	0	60	32	38	67	47	55	28	39	44	44	56	48	52	44	60	44	63
Online	50	0	0	0	100	40	68	62	33	53	45	72	61	56	56	44	52	48	56	40	56	37

	Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT		
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
Telephone	50	64	38	55	30	42	57	46	13	45	31	56	59	44	34	40	47	62	50	50
Online	50	36	62	45	70	58	43	54	87	55	69	44	41	56	66	60	53	38	50	50

	Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY										LANGUAGE OF INTERVIEW	
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
Telephone	50	42	39	41	65	43	39	66	63	42	67	40	40	53	55	48	53	47	100	100
Online	50	58	61	59	35	57	61	34	37	58	33	60	60	47	45	52	47	53	0	0

	QE EDUCATION				EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD					
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
Telephone	50	71	48	49	33	58	43	61	55	44	42	69	69	62	57	30	100	0	0
Online	50	29	52	51	67	42	57	39	45	56	58	31	31	38	43	70	0	100	100

Table 103: MODE OF INTERVIEW

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----	-----
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
Telephone	50	52	48	73	52	48	44	25	35	58	38	29	65	32	53	43
Online	50	48	52	27	48	52	56	75	65	42	62	71	35	68	47	57

Table 104: CONTACT METHOD

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
Telephone	50	100	100	100	0	60	32	38	67	47	55	28	39	44	44	56	48	52	44	60	44	63
Email	38	0	0	0	77	29	54	50	26	42	34	59	48	43	33	35	38	38	39	11	42	18
Postcard	12	0	0	0	23	11	14	12	8	11	11	13	13	13	23	9	15	10	17	29	14	20

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
Telephone	50	64	38	55	30	42	57	46	13	45	31	56	59	44	34	40	47	62	50	50
Email	38	30	46	34	52	41	34	38	50	40	47	25	34	42	61	56	40	34	39	38
Postcard	12	6	16	11	17	17	9	15	37	15	22	19	7	14	5	5	13	4	11	12

	Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21
Telephone	50	42	39	41	65	43	39	66	63	42	67	40	40	53	55	48	53	47	100	100
Email	38	41	52	47	28	43	50	24	32	49	28	37	57	28	41	40	36	41	0	0
Postcard	12	16	8	13	7	14	11	10	5	9	6	24	3	19	4	13	11	12	0	0

	QE EDUCATION						EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD			
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
Telephone	50	71	48	49	33	58	43	61	55	44	42	69	69	62	57	30	100	0	0
Email	38	24	45	42	40	36	41	35	39	36	46	26	29	32	37	49	0	100	0
Postcard	12	4	7	9	28	6	16	4	7	20	12	5	2	6	6	21	0	0	100

Table 104: CONTACT METHOD

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
Telephone	50	52	48	73	52	48	44	25	35	58	38	29	65	32	53	43
Email	38	36	41	18	26	44	47	69	53	28	54	62	18	61	37	47
Postcard	12	12	10	9	22	8	9	6	12	14	9	8	17	7	10	10

Table 105: A/B SPLIT

		QA ON CELL PHONE		DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
A	50	51	48	50	50	50	50	50	54	61	51	47	61	52	36	51	46	52	52	59	48	39
B	50	49	52	50	50	50	50	50	46	39	49	53	39	48	64	49	54	48	48	41	52	61

		Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347
A	50	49	37	50	55	53	50	62	49	54	47	48	52	50	44	59	51	48	100	0
B	50	51	63	50	45	47	50	38	51	46	53	52	48	50	56	41	49	52	0	100

		Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW			
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS	
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21	
A	50	50	49	50	49	52	48	47	51	50	50	50	50	47	50	50	50	50	45	40	
B	50	50	51	50	51	48	52	53	49	50	50	50	50	53	50	50	50	50	55	60	

		QE EDUCATION					EDUCATION BY GENDER					Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST- GRAD	NON- COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0- \$60K	\$60K- \$90K	\$90K- \$120K	\$120K- \$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
A	50	48	50	50	50	49	50	47	51	53	47	44	52	48	53	48	50	51	48
B	50	52	50	50	50	51	50	53	49	47	53	56	48	52	47	52	50	49	52

Table 105: A/B SPLIT

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
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Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151
A	50	50	50	50	50	50	50	50	50	50	50	50	50	50	49	50
B	50	50	50	50	50	50	50	50	50	50	50	50	50	50	51	50

Table 106: DEMOGRAPHIC COMBINATIONS

	QA ON CELL PHONE			DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
	Total	YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	671	201	137	337	334	400	117	154	179	32	560	109	116	279	65	326	212	452	114	11	176	32
<u>PARENTS</u>	96	99	100	99	93	98	92	94	99	89	97	92	94	94	96	98	94	97	96	100	94	94
DADS	25	23	18	21	28	26	24	21	24	33	26	22	24	23	36	24	22	26	21	43	22	21
MOMS	27	18	26	21	33	25	31	28	27	20	27	28	31	31	24	24	32	24	36	26	33	24
MEN W/NO CHILDREN	22	29	27	28	15	25	17	17	22	24	21	23	18	16	24	26	18	23	15	0	16	27
WOMEN W/NO CHILDREN	23	29	28	29	17	22	18	29	25	11	24	19	21	24	13	24	22	23	23	31	23	22
<u>EDUCATION BY GENDER</u>	98	99	97	98	97	99	92	99	100	93	99	93	96	98	96	98	97	98	100	100	97	97
NON-COLLEGE MEN	23	27	29	28	18	24	20	23	25	36	23	20	24	23	20	24	23	23	20	24	21	34
NON-COLLEGE WOMEN	27	26	34	29	24	23	32	30	29	20	27	26	30	33	16	23	33	24	33	57	31	35
COLLEGE+ MEN	25	26	17	22	28	28	25	18	23	26	25	28	20	19	39	28	20	28	20	19	20	16
COLLEGE+ WOMEN	23	21	18	19	27	23	16	28	23	12	24	19	22	24	21	23	22	23	27	0	25	12
<u>GENDER BY AGE</u>	98	96	99	97	99	98	96	99	99	93	98	96	98	98	98	98	97	98	98	100	97	98
MEN 18-49	28	40	30	36	20	34	20	19	25	31	28	26	20	21	37	32	24	30	21	18	23	30
MEN 50+	20	11	15	13	27	17	24	23	22	30	19	21	24	20	23	19	18	21	19	25	18	19
WOMEN 18-49	28	32	25	29	27	27	24	32	29	19	29	25	24	31	33	24	30	27	25	31	27	38
WOMEN 50+	22	13	29	19	26	20	27	25	23	13	22	24	30	26	4	23	26	21	33	26	29	11

Table 106: DEMOGRAPHIC COMBINATIONS

	Q12 CITY SERVICE SATISFACTION					Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT	
	Total	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B
Column n-Size	671	151	19	541	84	206	431	94	11	165	41	210	171	138	81	71	468	157	334	337
<u>PARENTS</u>	96	100	93	97	90	94	98	95	86	95	89	98	97	96	93	93	97	96	95	97
DADS	25	29	38	25	29	26	25	21	28	24	32	26	25	25	23	23	30	14	26	24
MOMS	27	29	28	26	30	36	22	39	42	35	39	24	21	23	40	43	31	22	26	28
MEN W/NO CHILDREN	22	22	25	22	21	16	24	13	12	17	11	26	22	25	15	8	16	35	20	23
WOMEN W/NO CHILDREN	23	20	2	25	10	17	27	21	4	19	7	22	28	24	15	19	21	25	23	22
<u>EDUCATION BY GENDER</u>	98	100	100	99	95	97	98	98	91	97	97	98	100	99	100	87	97	99	97	98
NON-COLLEGE MEN	23	28	38	24	25	18	25	10	15	17	20	21	29	21	18	24	18	36	22	24
NON-COLLEGE WOMEN	27	27	19	27	20	27	27	36	23	27	28	24	32	19	26	40	28	25	27	26
COLLEGE+ MEN	25	23	32	25	29	26	25	26	25	26	27	31	21	29	24	11	28	16	27	24
COLLEGE+ WOMEN	23	22	11	24	20	27	21	26	28	28	22	23	18	30	32	12	23	22	22	24
<u>GENDER BY AGE</u>	98	99	100	98	99	97	98	97	90	98	95	97	98	99	97	99	98	97	98	98
MEN 18-49	28	28	32	28	29	19	32	18	20	21	11	43	28	26	14	1	22	42	28	28
MEN 50+	20	22	38	20	25	23	17	17	14	21	32	8	21	24	27	34	24	10	20	20
WOMEN 18-49	28	28	6	29	19	31	27	31	42	32	26	36	30	34	13	6	24	37	28	28
WOMEN 50+	22	21	23	21	26	24	22	31	13	23	26	11	18	15	43	59	28	8	23	22
	Q20 CHILDREN					PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW		
	Total	YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPL OF CLR	ENGLS	SPNSH	VTNM /CHNS
Column n-Size	671	185	162	347	298	167	181	145	153	95	90	97	83	89	97	387	544	633	17	21
<u>PARENTS</u>	96	100	100	100	100	100	100	100	100	99	96	97	93	97	98	97	97	96	100	100
DADS	25	49	47	48	0	100	0	0	0	22	23	23	17	36	26	26	25	25	29	25
MOMS	27	51	53	52	0	0	100	0	0	38	30	16	36	22	21	24	25	27	38	19
MEN W/NO CHILDREN	22	0	0	0	49	0	0	100	0	20	13	33	15	23	28	25	23	21	5	39
WOMEN W/NO CHILDREN	23	0	0	0	51	0	0	0	100	19	30	25	26	16	23	22	23	23	29	18
<u>EDUCATION BY GENDER</u>	98	100	96	98	99	99	97	99	99	99	99	99	100	100	100	98	99	98	100	94
NON-COLLEGE MEN	23	20	22	21	25	43	0	51	0	22	29	12	22	17	37	22	23	23	22	28
NON-COLLEGE WOMEN	27	23	33	28	26	0	54	0	51	43	49	8	33	11	23	18	24	26	61	8
COLLEGE+ MEN	25	29	25	27	23	56	0	48	0	19	7	45	14	44	17	31	26	25	12	30
COLLEGE+ WOMEN	23	28	16	22	25	0	43	0	48	14	14	33	31	27	23	28	25	23	6	29
<u>GENDER BY AGE</u>	98	98	99	99	97	98	99	98	97	99	100	97	100	99	97	98	98	98	100	92
MEN 18-49	28	34	9	22	36	46	0	74	0	14	23	32	21	47	34	33	31	28	32	31
MEN 50+	20	14	37	25	11	52	0	24	0	26	14	25	15	14	20	19	18	20	2	26
WOMEN 18-49	28	42	7	26	31	0	49	0	61	17	40	20	46	28	24	28	30	27	64	18
WOMEN 50+	22	8	46	26	19	0	50	0	36	41	23	21	19	9	19	18	19	23	3	16

Table 106: DEMOGRAPHIC COMBINATIONS

	QE EDUCATION							EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
	Total	HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	671	140	192	201	123	332	324	154	178	169	155	66	124	152	69	155	337	259	75
<u>PARENTS</u>	96	97	96	97	98	96	97	95	98	97	98	96	100	99	100	97	99	94	89
DADS	25	23	21	23	39	22	29	47	0	55	0	12	17	30	30	36	21	27	32
MOMS	27	22	34	24	24	29	24	0	54	0	50	17	25	23	41	32	21	35	27
MEN W/NO CHILDREN	22	25	21	23	19	22	21	48	0	41	0	38	32	17	14	19	28	13	20
WOMEN W/NO CHILDREN	23	27	20	27	17	23	23	0	43	0	47	29	26	30	16	11	29	19	10
<u>EDUCATION BY GENDER</u>	98	100	100	100	100	100	100	100	100	100	100	100	100	99	91	99	98	99	93
NON-COLLEGE MEN	23	49	44	0	0	46	0	100	0	0	0	39	31	26	25	9	28	21	9
NON-COLLEGE WOMEN	27	51	56	0	0	54	0	0	100	0	0	29	21	36	31	18	29	27	16
COLLEGE+ MEN	25	0	0	48	59	0	52	0	0	100	0	15	18	21	18	47	22	24	44
COLLEGE+ WOMEN	23	0	0	52	41	0	48	0	0	0	100	17	30	17	17	26	19	27	25
<u>GENDER BY AGE</u>	98	98	99	98	99	99	98	99	98	98	98	99	98	99	99	99	97	99	99
MEN 18-49	28	29	25	27	36	27	31	57	0	59	0	37	32	23	19	36	36	13	42
MEN 50+	20	20	19	20	22	19	21	42	0	40	0	16	16	24	24	19	13	31	12
WOMEN 18-49	28	24	29	31	26	27	29	0	51	0	61	23	32	28	30	26	29	27	26
WOMEN 50+	22	25	26	20	14	26	18	0	47	0	37	23	18	24	25	17	19	28	20

	QD GENDER			QB AGE									GENDER BY AGE			
	Total	MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+
Column n-Size	671	326	345	134	137	103	165	69	49	375	283	117	187	132	187	151
<u>PARENTS</u>	96	96	97	98	99	96	95	96	89	98	94	93	99	92	97	96
DADS	25	51	0	5	25	35	31	33	28	21	31	31	41	66	0	0
MOMS	27	0	52	11	26	37	30	33	35	24	32	34	0	0	47	59
MEN W/NO CHILDREN	22	44	0	43	26	14	13	16	6	29	12	11	57	26	0	0
WOMEN W/NO CHILDREN	23	0	44	39	23	10	22	14	21	25	20	17	0	0	50	37
<u>EDUCATION BY GENDER</u>	98	99	96	98	100	100	99	96	86	99	96	92	100	99	99	94
NON-COLLEGE MEN	23	47	0	33	19	17	21	23	27	24	23	24	47	49	0	0
NON-COLLEGE WOMEN	27	0	52	27	21	25	29	32	31	24	30	32	0	0	48	56
COLLEGE+ MEN	25	52	0	16	31	35	25	27	13	26	24	22	53	51	0	0
COLLEGE+ WOMEN	23	0	45	23	29	24	24	14	15	25	20	14	0	0	51	38
<u>GENDER BY AGE</u>	98	98	98	100	100	100	100	100	100	100	100	100	100	100	100	100
MEN 18-49	28	58	0	48	50	52	0	0	0	50	0	0	100	0	0	0
MEN 50+	20	40	0	0	0	0	47	50	40	0	47	46	0	100	0	0
WOMEN 18-49	28	0	54	52	50	48	0	0	0	50	0	0	0	0	100	0
WOMEN 50+	22	0	44	0	0	0	53	50	60	0	53	54	0	0	0	100

Table 1: Q15 MILPITAS CITY BUDGET FUNDING PRIORITY MEAN SCORE SUMMARY TABLE

	Total	QA ON CELL PHONE		DATA CLLCTN MODE		Q1 MILPITAS DIRECTION			Q2 LIFE QUALITY				Q7 GROWTH RATE				Q8 POLICE CONTACT		Q9 POLICE SATISFACTION			
		YES	NO	PHONE	ONLNE	RIGHT DIREC	WRNG TRACK	DK/NA	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	MUCH TOO FAST	TOO FAST	TOO SLOW	ABT RIGHT /DK	TOTAL YES	NO	VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT
Column n-Size	693	204	142	346	346	409	125	159	183	36	573	117	119	283	68	341	222	464	119	12	184	33
PUBLIC SAFETY	22.46	20.37	18.80	19.73	25.19	20.78	29.46	21.30	20.28	26.24	21.70	26.40	28.02	23.81	23.67	21.10	23.46	21.99	26.95	23.41	24.58	16.47
NEIGHBORHOODS/HOUSING	17.23	19.04	16.93	18.18	16.27	17.65	15.99	17.10	18.48	18.13	17.27	16.97	16.83	17.46	17.89	16.90	18.10	16.82	16.76	22.29	17.78	19.74
ECONOMIC DEVELOPMENT	16.60	16.58	20.80	18.31	14.90	17.23	14.46	16.68	17.67	13.28	17.16	13.87	13.91	14.70	16.98	18.10	15.02	17.40	14.56	16.14	14.32	19.36
ENVIRONMENT	15.03	14.57	15.35	14.89	15.17	14.92	14.03	16.09	14.85	14.24	14.95	15.44	13.79	15.47	15.70	14.53	15.18	14.94	14.54	20.55	14.40	19.03
CMMNTY WELLNESS/OPEN SPACE	14.65	13.57	15.03	14.17	15.14	14.42	13.75	15.96	13.73	16.05	14.56	15.05	14.48	14.96	12.37	14.85	15.55	14.24	14.84	7.12	16.57	11.52
TRANSPORTATION/TRANSIT	14.03	15.87	13.08	14.73	13.33	15.00	12.32	12.86	14.98	12.06	14.36	12.27	12.99	13.60	13.38	14.51	12.70	14.62	12.35	10.49	12.35	13.88
	Total	Q12 CITY SERVICE SATISFACTION				Q16 CONTACT WITH CITY		Q17 CITY CONTACT SATISFACTION				Q19 RESIDENCY LENGTH					Q21 RESIDENCE		A/B SPLIT			
		VERY SAT	VERY DSSAT	TOTAL SAT	TOTAL DSSAT	YES	NO	VERY SAT	NT AT ALL	TOTAL SAT	TOTAL NOT	<11 YEARS	11-20 YEARS	21-30 YEARS	31-40 YEARS	41+ YEARS	OWN	RENT	A	B		
Column n-Size	693	157	26	554	92	223	436	95	18	174	49	218	174	143	84	73	481	160	346	347		
PUBLIC SAFETY	22.46	21.77	31.13	21.53	27.72	25.72	20.87	24.29	29.63	24.10	31.47	19.66	21.96	22.76	23.95	29.68	22.91	20.61	22.06	22.86		
NEIGHBORHOODS/HOUSING	17.23	18.35	14.77	17.79	15.05	17.18	17.11	17.43	13.95	17.49	16.10	18.54	16.78	16.49	17.85	15.09	16.30	20.19	18.33	16.12		
ECONOMIC DEVELOPMENT	16.60	16.28	17.18	16.82	15.70	15.71	17.21	16.58	15.96	16.04	14.52	15.70	18.30	17.58	14.68	15.64	16.63	16.21	16.57	16.64		
ENVIRONMENT	15.03	15.07	15.23	15.04	15.17	15.75	14.63	15.98	18.39	15.82	15.51	16.51	14.29	14.33	15.21	13.58	15.17	14.84	15.53	14.53		
CMMNTY WELLNESS/OPEN SPACE	14.65	13.27	11.30	14.53	13.61	13.04	15.41	13.92	10.94	13.87	10.08	14.81	14.50	13.69	14.87	16.18	15.19	13.39	14.26	15.04		
TRANSPORTATION/TRANSIT	14.03	15.27	10.40	14.29	12.75	12.60	14.78	11.82	11.13	12.68	12.32	14.78	14.17	15.15	13.44	9.84	13.80	14.76	13.25	14.81		
	Total	Q20 CHILDREN				PARENTS				QC RACE/ETHNICITY								LANGUAGE OF INTERVIEW				
		YES/ <19 @ HME	YES/ NT @ HOME	HAVE CHLDN	NO CHLDN	DADS	MOMS	MEN W/NO CHLDN	WOMEN W/NO CHLDN	WHITE	LATNO	CHNSE	FLPNO	INDN	VTNMS	TOTAL ASIAN	PPLE OF CLR	ENGLS	SPNSH	VTNM /CHNS		
Column n-Size	693	188	164	352	307	167	181	145	153	97	90	97	83	91	97	388	550	655	17	21		
PUBLIC SAFETY	22.46	22.84	25.09	23.89	20.44	23.76	23.77	19.45	20.88	27.31	19.98	22.97	20.03	21.15	19.84	21.27	21.06	22.53	19.53	22.60		
NEIGHBORHOODS/HOUSING	17.23	16.24	16.21	16.23	18.21	16.09	16.50	18.70	17.52	15.66	18.45	16.08	19.38	16.01	18.06	17.10	17.80	17.17	16.10	20.05		
ECONOMIC DEVELOPMENT	16.60	15.93	16.79	16.33	17.17	15.59	16.71	18.33	16.30	14.49	16.90	16.50	15.27	17.87	17.17	16.98	17.05	16.71	15.53	14.23		
ENVIRONMENT	15.03	15.83	14.66	15.29	14.63	15.56	15.19	13.56	15.52	15.67	14.82	15.40	16.15	15.07	14.45	14.91	14.75	15.16	13.79	11.88		
CMMNTY WELLNESS/OPEN SPACE	14.65	14.08	14.85	14.43	15.02	15.07	13.91	14.50	15.94	13.72	15.27	15.79	14.37	14.06	14.11	15.03	14.98	14.64	16.39	13.61		
TRANSPORTATION/TRANSIT	14.03	15.08	12.41	13.83	14.53	13.94	13.93	15.47	13.83	13.15	14.59	13.25	14.79	15.83	16.37	14.71	14.37	13.79	18.66	17.63		

Table 1: Q15 MILPITAS CITY BUDGET FUNDING PRIORITY MEAN SCORE SUMMARY TABLE

	Total	QE EDUCATION						EDUCATION BY GENDER				Q22 INCOME					CONTACT METHOD		
		HS OR LESS	SOME COLL	COLL GRAD	POST-GRAD	NON-COLL	COLL+	NCOLL MEN	NCOLL WOMEN	COLL+ MEN	COLL+ WOMEN	\$0-\$60K	\$60K-\$90K	\$90K-\$120K	\$120K-\$150K	\$150K+	PHONE	EMAIL	POST CARD
Column n-Size	693	147	194	201	125	341	326	154	178	169	155	70	125	153	70	155	346	266	81
PUBLIC SAFETY	22.46	21.45	22.02	21.11	25.00	21.77	22.60	21.21	21.75	22.85	22.41	22.28	17.98	20.88	21.13	25.83	19.73	25.09	25.52
NEIGHBORHOODS/HOUSING	17.23	18.62	17.71	17.24	15.04	18.10	16.40	18.90	17.22	15.66	17.18	17.65	17.65	18.48	16.95	15.54	18.18	16.54	15.41
ECONOMIC DEVELOPMENT	16.60	16.29	15.58	17.36	17.26	15.88	17.32	15.77	16.17	17.99	16.58	18.96	18.14	16.96	16.89	15.09	18.31	14.61	15.85
ENVIRONMENT	15.03	15.99	15.35	15.11	13.86	15.63	14.63	15.11	15.96	14.03	15.27	14.81	15.23	15.16	16.69	14.35	14.89	15.07	15.49
CMMNTY WELLNESS/OPEN SPACE	14.65	13.61	14.76	15.43	14.17	14.27	14.95	15.13	13.91	14.33	15.62	13.41	15.80	13.66	16.04	14.55	14.17	15.30	14.61
TRANSPORTATION/TRANSIT	14.03	14.03	14.59	13.75	14.66	14.35	14.10	13.87	14.99	15.14	12.94	12.89	15.19	14.86	12.30	14.63	14.73	13.39	13.12
	Total	QD GENDER						QB AGE				GENDER BY AGE							
		MEN	WOMEN	18-29	30-39	40-49	50-64	65-74	75+	18-49	50+	65+	MEN 18-49	MEN 50+	WOMEN 18-49	WOMEN 50+			
Column n-Size	693	326	346	139	146	104	166	69	49	388	284	118	187	132	187	151			
PUBLIC SAFETY	22.46	21.98	22.48	19.71	19.49	22.91	24.91	25.95	25.79	20.49	25.31	25.88	19.72	25.37	20.49	25.14			
NEIGHBORHOODS/HOUSING	17.23	17.45	17.05	19.18	16.93	16.11	16.57	17.10	15.10	17.51	16.45	16.28	17.29	17.02	17.82	15.95			
ECONOMIC DEVELOPMENT	16.60	16.88	16.37	16.97	17.31	15.82	16.98	15.37	16.00	16.79	16.42	15.63	18.16	15.06	15.36	17.65			
ENVIRONMENT	15.03	14.49	15.39	15.04	16.25	14.50	15.06	14.77	14.01	15.35	14.81	14.46	13.84	15.61	16.63	14.09			
CMMNTY WELLNESS/OPEN SPACE	14.65	14.70	14.88	13.67	14.92	16.13	13.86	13.54	16.47	14.80	14.22	14.74	15.18	14.03	14.93	14.47			
TRANSPORTATION/TRANSIT	14.03	14.49	13.83	15.43	15.10	14.52	12.62	13.27	12.63	15.06	12.78	13.01	15.81	12.91	14.77	12.69			



CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Provide Direction on American Rescue Plan Act (ARPA) Funding for Council Priority Items and Modifications to the ARPA Investment Plan and Provide Input on Proposed Process for Future Changes to the ARPA Investment Plan (Staff Contact: Ashwini Kantak, Assistant City Manager, 408-586-3053 and Lauren Lai, Director of Finance, 408-586-3111)
Category:	Leadership and Support Services
Meeting Date:	3/15/2022
	<u>Recommendations:</u> (1) Consider Council priority items for American Rescue Plan Act (ARPA) funding and provide direction to staff on any required modifications to the ARPA Investment Plan to allow for the additional allocation; and (2) Review and provide input to staff on proposed process for future changes to the ARPA Investment Plan

Background:

In March 2020, due to the rampant spread of the Coronavirus (Pandemic), a state of emergency was declared at the local, state, and federal levels and stay-at-home orders issued, which had an enormous impact on the local, state and national economy as well as the City's finances.

On March 11, 2021, President Biden signed into law the American Rescue Plan Act (ARPA), a \$1.9 trillion stimulus package, to counteract the economic impacts of the pandemic. The City's ARPA allocation of \$16,736,815 is available in two tranches; the first half was received in June 2021, and the second half will be provided in June 2022. Funds need to be either expended or encumbered by December 31, 2024, with all funds to be expended by December 31, 2026.

On May 11 ([link to staff report](#)), staff presented preliminary information on ARPA's Coronavirus State and Local Fiscal Recovery Funding. Staff also provided information on other funding through ARPA that could benefit the Milpitas community since the Coronavirus Local Fiscal Recovery Funding (CLFRF) is only a portion of the total ARPA funding. Staff received Council input on ARPA Plan spending priorities in May and June ([June 8 Council Meeting agenda report](#)). A majority of the spending priorities were related to financial assistance and social services to those impacted by the pandemic, economic vitality, infrastructure, public safety, and technology.

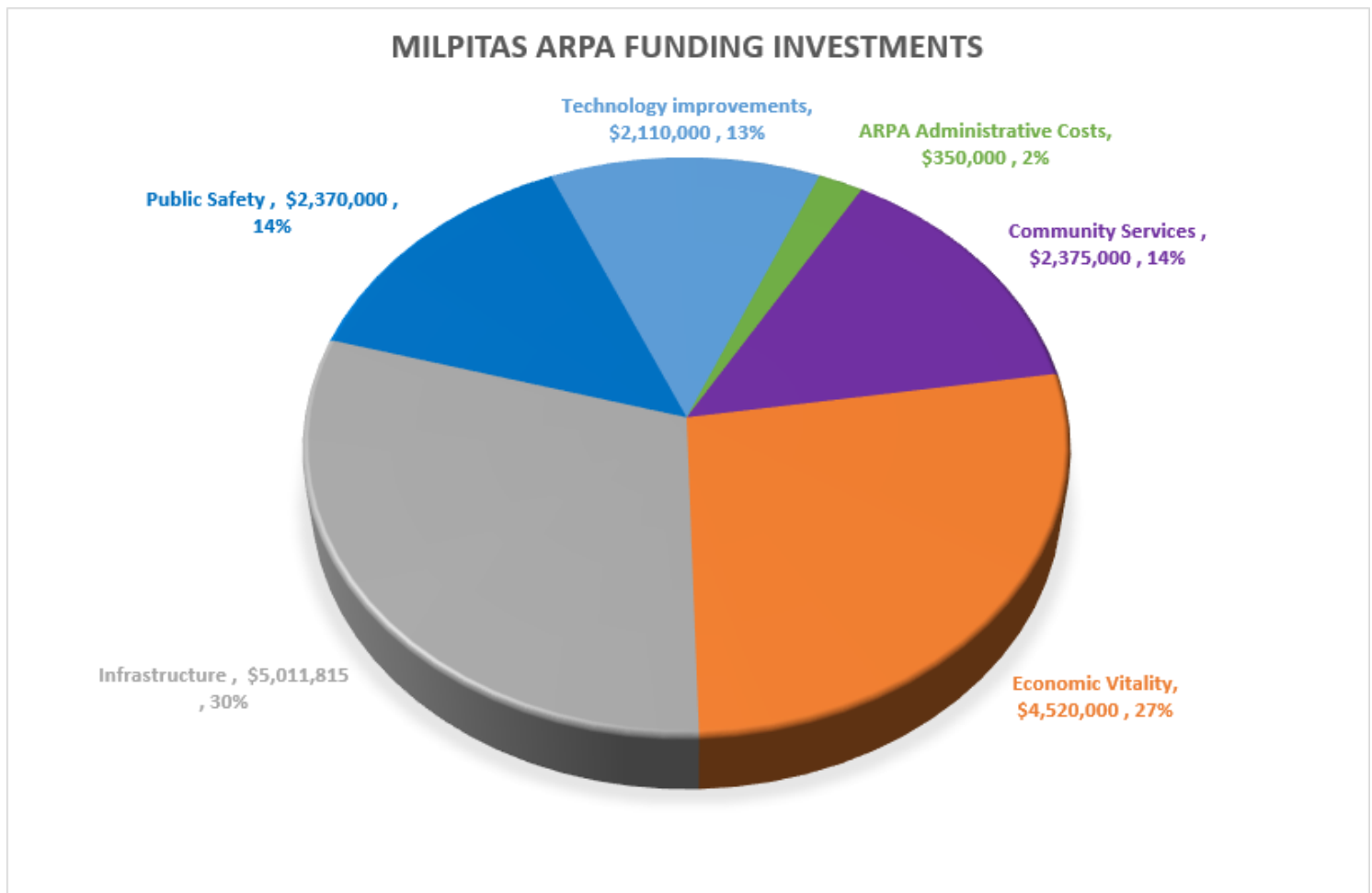
On June 21 ([link to the agenda report](#)), Council approved the ARPA Investment Framework including the Fiscal Guidelines and Five Investment Areas. Fiscal Guidelines include the following:

1. Identify and promote **other ARPA or State funding sources** to the extent possible before dedicating local ARPA funds.
2. Use one-time ARPA funds for **one-time expenditures** such as investment in infrastructure or technology with minimum ongoing operating costs.
3. **Avoid ongoing General Fund commitments** with additional programs and positions.
4. **Avoid creating a structural budget deficit** if restoring any reduced services.
5. Leverage **regional agencies, non-profit partners, and existing programs** to maximize efficiency in delivering programs and services.

On August 9 ([link to the agenda report](#)), Council approved funding for 25 programs in the ARPA Investment Plan and delegated authority to the City Manager to proceed with appropriation actions and contract approvals, up to the approved amount for each program approved by Council, once compliance with ARPA procurement,

contracting, and reporting requirements are confirmed. This will allow the funding to go to residents and businesses significantly impacted by the pandemic, in an efficient and expeditious manner.

Funding for the Five Investment areas of **Community Services, Economic Vitality, Infrastructure, Public Safety, and Technology** is as follows:



On January 11, 2022 ([link to the agenda report](#)), Council approved program funding re-allocations to enhance service delivery and/or streamline implementation, especially procurement.

Based on Council feedback at the January 25, 2022, Budget Study Session and as a part of the Fiscal Year 2022-23 budget development, Staff is requesting the Council consideration of priority items for potential ARPA funding and direction to staff on any required modifications to the ARPA Investment Plan to allow for the additional allocation.

Analysis:

As part of the budget development process, Staff strategically evaluates priorities and funding options. In this process, Staff is exploring the option of ARPA funding for various City services that may align with the Council's Five ARPA Investment Areas. Council may want to consider these priority items for ARPA funding and provide direction to staff on modifications, if any, to the ARPA Investment Plan. Since there may not be sufficient funding to re-allocate from other ARPA programs, staff is also seeking Council input on whether other funding sources should be evaluated for funding the items discussed below. If Council determines these to be priorities that need to be incorporated into the Fiscal Year 2022-2023 budget development, then Staff will receive that information accordingly.

Potential ARPA Programs for Council Consideration

Business Improvement District (\$75,000)

ARPA funding could be used for the business improvement district (BID) feasibility analysis and technical support for property owners and business owners on Main Street to assist with the formation of a BID and an engineer's report. A feasibility and analysis study will cost approximately \$75,000 in one-time funding.

A business improvement district (BID) is a geographic area in which businesses opt to pay a self-assessed levy to fund projects and services within the district's boundaries. The services provided by BIDs are supplemental to those already provided by the City of Milpitas. In alignment with Strategy 31 of the Economic Development Strategy (EDS) to position Main Street (Midtown) as a community destination for local, independent retail and restaurants, the Office of Economic Development is proposing that a consultant conduct a feasibility analysis for the creation of either a property-based BID or a business-based BID for a portion of downtown on North and South Main Street.

Specifically, the BID is aligned with EDS Implementation Actions 31.3: Provide technical support for property/business owners on Main Street to explore forming a BID; funding services for BID formation consultant, and Action 31.6: Work with businesses to explore/implement rebranding of Main Street; possible funding from a new area BID. In addition, the formation of a BID would support the vision of Main Street as will be articulated in the ongoing Milpitas Gateway - Main Street Specific Plan update, for which its purpose is described in the General Plan 2040 as "to create an economically-viable main street type development that serves as a cultural hub of the city." Furthermore, the section Fiscal Sustainability under the Economic Development Element of the General Plan specifies Action ED-2c to "evaluate the feasibility of creating business improvement districts...to fund improvements and maintenance that support economic development."

As part of COVID-19 economic recovery, the City Council has been particularly focused on Main Street Revitalization efforts including the Pilot Storefront Improvement Grant Program, for both of which a BID would serve as a positive catalyst. BIDs are employed as an economic development tool to fund services such as cleaning streets, providing security, making capital improvements, construction of pedestrian and streetscape enhancements, various public infrastructure improvements, restoring and re-establishing historic districts, and marketing the area.

The formation of a BID is also aligned with Council Priority Area Economic Development and Job Growth (as listed in FY22 Adopted Budget and Financial Plan); and at the October 5, 2021, City Council meeting, Council recommended that the BID topic be sent to the Economic Development and Trade Commission. On February 14, 2022, the Economic Development and Trade Commission discussed establishing a BID. The response was favorable as it would complement Main Street Revitalization efforts through branding, the Specific Plan, and spur economic vitality by assisting the small business community. The Economic Development and Trade Commission supports the use of ARPA funding for a BID feasibility analysis consultant.

Staff is requesting Council consideration of a potential allocation of \$75,000 of ARPA funding to the BID feasibility and analysis.

Unhoused Services (\$100,000)

ARPA funding could be used to continue the current services with Santa Clara County Office of Supportive Housing and the County's Homeless Engagement and Access Team (HEAT). Under the current \$200,000 agreement with the County, the HEAT Team, via Abode Services, began providing homeless outreach, assessment, and street-based case management services in March 2021. The HEAT Team performs outreach throughout Milpitas to engage and provide resources to the City's unhoused residents. The HEAT Team conducts assessments to enable more unhoused Milpitas residents to be enrolled into the County's community queue, which provides housing referrals to County-funded housing programs for placement into housing.

From March 2021 through January 2022, the HEAT Team conducted assessments for 124 unhoused Milpitas residents. Since services began, the HEAT Team's outreach and assessment of clients has increased the

number of Milpitas clients that have been assessed and that are in the community queue, leading to more Milpitas clients being housed or being in the process to be housed.

For instance, during the contract period, a total of 32 unhoused residents in Milpitas have been referred to a housing program thus far. While this is not a performance measure in the agreement with the County, it demonstrates the benefit of increasing the assessments. The following highlights the current status of the 32 unhoused individuals referred to a housing program.

- 7 clients have been permanently housed.
- 7 clients are in housing search looking for an apartment.
- 8 clients are working on apartment applications with the County's Client Engagement Team for permanent housing.
- 10 clients have been referred to housing but have not yet been located by outreach workers.

The funding for this initial year of services will be expended by the end of this fiscal year. Given the major outreach and assessment effort completed in the first year of services, staff anticipates requiring reduced funding for ongoing services. Staff is requesting Council consideration of three potential options:

1. An allocation of \$100,000 of ARPA funding to continue current services. This level will fund approximately one full-time outreach worker for Milpitas.
2. A potential allocation of \$50,000 will fund approximately a 0.5 FTE. This will increase the response time for City referrals and decrease the City's flexibility to make requests at any time.
3. If the City chooses not to contract with the County for enhanced outreach services, the County will continue to provide these services but Milpitas referrals will be considered as part of County wide referrals, without an expedited response time or any reporting. Instead of the City making Milpitas referrals directly to Abode Services through the streamlined process the City established last year, the City will need to send Milpitas referrals to the County.

The County has also indicated that they are not resourced to provide monthly reports but will instead provide quarterly reports, similar to what they do for other cities. This change in frequency of reporting is proposed regardless of whether these services are funded at \$100,000 or \$50,000.

Another type of service the County provides cities is intensive project-based case management for permanent supportive housing. When supportive housing units in upcoming projects become available for occupancy, this type of service may be explored at \$13,500 per client per year. However, staff is not recommending this service currently as new supportive housing units are not available and the level of funding required is also not sustainable.

In response to a request at the February 15 Council meeting, included below is information about other cities in Santa Clara County that have contracted with the County for outreach and/or case management.

City	Contract Amount	Services
Morgan Hill	\$50,000	Outreach (in FY 23 this funding will be shifting to homelessness prevention)
Mountain View	\$585,000	Intensive Case Management for Permanent Supportive Housing (\$125,000) Outreach (\$60,000) Safe Parking (\$400,000)
Santa Clara	\$125,000	Intensive Case Management for Permanent Supportive Housing
San Jose	\$1,000,000	Intensive Case Management for Permanent Supportive Housing

Milpitas Sustainable Neighbor Education Program (\$60,000)

Per Councilmember Chua's request at the January 11 Council meeting, \$60,000 of ARPA funding could be allocated to fund a Sustainable Neighbor Education Program. The purpose of this program is to support Milpitas in achieving its CAP (Climate Action Plan) goals by demonstrating how the community can utilize the many city-promoted and city-supported sustainability and resiliency programs to reduce GHG emissions; developing and instilling long term skills and behaviors that can be shared with neighbors, family, friends and future generations to continue a low environmental impact community; promoting "how-to" steps that work; and proving Milpitas' resilience to global trends, like climate change and pandemics.

The funding would be used to recruit up to 8 - 10 Milpitas volunteers (from different housing types) that will receive specific training and technical assistance to identify and implement a sustainability plan that can serve as a road map for various home improvements and behavioral changes that will reduce GHG emissions and resource impact. The program will provide training and support (coaching, technical assistance, and connecting to financial incentives such as rebates from SVCE or Energy Upgrade California program) over the course of participation; develop documentation (written, audio and video) of the challenges faced by each participant, coaching provided, attempts made, and failures and successes encountered. The program will highlight learnings; publish and highlight key changes that contribute to significantly lowering a resident's GHG emissions and environmental impact through home electrification (building, appliances, products, services and behavior) and other indoor and outdoor water efficiency retrofits and encourage other Milpitas residents to learn from their neighbors and implement their own actions at home. City will also seek funding from Silicon Valley Clean Energy to augment/enhance this budget.

Estimated costs of the program:

Fellow or intern to develop and administer program	\$25,000
Grant/incentive for each volunteer participant of up to \$2,000 each	\$20,000
Outreach and education materials include video showcases that will serve as models to encourage other residents to make similar electrification/sustainability retrofits.	\$15,000
Total	\$60,000

Parks (\$350,000)

While the current ARPA Investment Plan allocates a significant amount of \$4.4 million (or 26%) of the total \$16.7 million Milpitas ARPA funding, there has been Council discussion about funding an additional \$350,000 to complete short-time improvements for the remaining two parks that were determined to be in poor condition. ARPA could be a funding source, albeit it may be difficult to re-allocate up to \$350,000 from the existing Five Investment Areas.

Potential Re-allocation of Milpitas ARPA Programs

Since the City received its first tranche of ARPA funding in June 2021, more information, opportunities, and priorities present themselves which weren't known when the 25 ARPA funded programs were authorized. Accordingly, Council may want to consider re-allocation from and/or within some programs such as Main Street Revitalization, Chamber of Commerce, Accessory Dwelling Units Program, and Community Events.

Main St. Revitalization (\$500,000) Since spring 2020, the Pilot Storefront Improvement Grant Program (See Attachment 1 for additional information) has been underway. This \$50,000 program is funded by the Community Benefit Fund. The Pilot Program's purpose is to improve the appearance of commercial storefronts to encourage economic vitality, enhance business marketability, increase property values, and attract residents, visitors, and new businesses to the enhanced business district. The Pilot Program is designed to benefit businesses located on Main Street and be a catalyst for future investment in the downtown and Main Street Revitalization. While there have been applicants and some interest in the Pilot Program,

based upon the information to date, it appears the current ARPA allocation of \$400,000 to Main St. Revitalization may not be expediently deployed as intended.

Council approved \$500,000 in the ARPA Investment Plan with \$400,000 for Storefront Improvement Program and \$100,000 for other items related to Main Street Revitalization. Based on preliminary issues identified, potential interest from businesses, Staff capacity, and ARPA deadline, Staff is recommending \$300,000 for Storefront Improvement Program and \$65,000, instead of \$100,000, for other items related to revitalization. That provides \$135,000 for other consideration. Council may want to consider e-allocating \$75,000 to the BID study and \$60,000 to the Milpitas Sustainable Program. This will allow for longer term enhancements and services on Main Street, contingent on the businesses agreeing to form a BID, and will play an important role in the revitalization of Main Street through infrastructure improvements, landscaping, branding and economic vitality elements. Also, this will support the City's efforts in achieving its CAP (Climate Action Plan) goals through City-supported sustainability and resiliency programs to reduce GHG emissions

Chamber of Commerce (\$200,000) – In 2021 and early 2022, the City Council met multiple times to consider ARPA funding to assist the Milpitas business community through its Economic Vitality Investment Framework. The approved ARPA Investment Plan included \$200,000 of ARPA funding for the Milpitas Chamber of Commerce (Chamber) to support local businesses through the following events and business assistance activities: Crab Feed, Art and Wine Festival, Business Workshops, and Job Fair(s).

ARPA is governed by federal rules and has rigorous reporting and compliance requirements. The ARPA Investment Plan envisioned the Chamber as a beneficiary. Unlike sub-recipients, beneficiaries do not require a competitive procurement process and the reporting requirements are less rigorous. As stated above, the Council was interested in having the Chamber use the money towards specific events and activities. Given the funding amount of \$200,000 and the potential appearance of the Chamber delivering services on behalf of the City, the Chamber could be classified as a sub-recipient. This would require a competitive solicitation (with no guarantee of the Chamber receiving the funding), specific commitments on deliverables and rigorous reporting requirements. Even if the Chamber is the successful sub-recipient through a competitive procurement process, it could result in challenges around reporting given the uncertainty around the specific programs and events as described below.

Due to the pandemic's public health and safety concerns, availability of financial and human resources, and interest by the business community, the Chamber is experiencing challenges in scheduling and implementation of previously proposed events and programs. Therefore, staff recommends the following ARPA funding modifications based on conversations with Chamber representatives:

- Chamber ARPA funding will consists of 2 tranches of \$100,000 each, with flexibility for staffing resources.
- The first tranche (Year 1) will be disbursed upon execution of a grant agreement by and between the City of Milpitas and the Chamber. The second tranche (Year 2) will be contingent upon a successful first year of ARPA funding for Chamber staffing resources and be considered as part of the overall City Council ARPA funding priorities.
- ARPA funding flexibility for staffing resources will be additive and an enhancement to the current Chamber staffing.
- The additional staffing will allow the Chamber to assist local businesses that have been negatively impacted by the pandemic through various programs, initiatives and events for business resiliency and recovery.
- The Chamber will fundraise to ensure that additional staffing services levels continue after receiving the one-time ARPA funding from the City.

Since the grant award will exceed \$50,000, the Chamber will be required to provide information regarding proposed objectives, outcomes, number of people served, etc. which will be outlined in the grant agreement

Rental and mortgage assistance to low and moderate income residents (\$1,200,000)

The Council approved the Milpitas rental and mortgage assistance program to assist those impacted financially by COVID. Also, Council previously expressed the policy of leveraging other governmental resources with Milpitas ARPA funding. In the area of rental and mortgage assistance, various State and Federal funding sources exist. For this reason, Council may want to consider reducing this amount by up to \$100,000 and reallocating up to \$100,000 to continue the unhoused services with the County. This would enable the City to continue assisting the unhoused who may also have been negatively impacted by the pandemic.

Community Events – Council approved \$200,000 in ARPA funding for Community Events to support business revitalization. Funding would provide enhancements to the July 4th 2022 celebrations with the addition of a Ferris Wheel and a parade, four pop-up events related to agriculture, art walks, and camping in the park, cultural events reflective of our community such as Holi, Hoi An (Vietnamese Lantern Festival), and Día de los Muertos (Day of the Dead). For the first year, \$71,500 of funding is committed and \$60,500 is uncommitted. For all three program years, there is a total of \$128,5300 of uncommitted funds spread over three years (see table below).

Consistent with federal procurement guidelines, staff conducted the required RFP for the Ferris Wheel rental with responses due by March 3. No proposals were received. Federal procurements require that if no responses are received, the solicitation needs to be reissued. Further, the County of Santa Clara informed cities that the County will not provide funding for annual fireworks grants. With the first 4th of July celebration after two years of cancelling the event and potentially fewer fireworks in the valley, staff is planning for a higher attendance than the previous years' average of 11,000 attendees. Therefore, given current staffing levels, there are insufficient resources in the Police, Public Works, and Recreation and Community Services departments to plan and stage the 4th of July event and a parade.

Staff considered several options to utilize the allocated funds in the amount of \$75,000 holding a parade in fall, contract for a ferris wheel for the 2023 4th of July event, or dedicating the funds in the amount of \$75,000 to another community event such as the 3-Day Roller Skating Summer Event, estimated at \$105,000 and recently approved by Council as a priority item, or a 2022 Holiday Magic Event. Given the Council referral for a 3-Day Roller Skating event approved as part of the January 11, 2022 Council Prioritization session, staff recommends allocating the funding to this event. If this recommendation is approved, in order to avoid the arduous federal procurement process, staff may have to return to Council for a net reallocation of funds between ARPA funds and the General Fund.

Event Description	Uncommitted Estimated Cost
4 th of July Enhancements Ferris Wheel (3-year funding), Parade (1-year funding)	\$75,000
Earth Day/Agriculture (3-year funding)	\$6,000
Art Walk/Project Event (2-year funding)	\$5,000
Camping in the Park (3-year funding)	\$10,500
Holi Event (2-year funding)	\$6,000
Lantern Festival (2-year funding)	\$8,000
Day of the Dead (2-year funding)	\$6,000
Marketing & Outreach (3-year funding)	\$12,000
Total	\$128,500

Update on the Small Business Assistance Grant Program

On March 1, 2022, the 30-day Small Assistance Grant Program application period closed with 350 applications received by fiscal agent, Live Stories. The top business application categories are Restaurants and Food/Beverage at 21.5%, Miscellaneous at 13% (includes glass and glazing contractors, automotive uses, pet care, lighting manufacturing, unclassified, etc.), Barber Shops and Nail Salons at 10.5%, Health Practitioners (Dentists, Chiropractors, Optometrists, etc.) at 8%, Child Care Services at 6%, and Retail Stores at 5.7%.

Near the end of the application period, staff learned about SB 234 (2019), which prohibits local jurisdictions from imposing a business license, fee, or tax for the privilege of operating a family daycare home. In addition, home-based daycare centers are considered residential uses of property for purposes of local ordinances. A City Council Information Memorandum was issued on March 10, 2022, communicating that Milpitas home-based daycare businesses will be exempt from the business license eligibility requirement for the grant program. The Information Memorandum also stated that staff will conduct further outreach to home-based daycare businesses and accept additional applications in this category through March 24, 2022.

Currently, staff from various departments are reviewing the 350 grant applications for business license compliance and to ensure that there are no code enforcement issues. There is a possibility that after staff's compliance review of the grant applications, there may be sufficient applications to proceed with grant award disbursement under one tranche. Staff will be implementing the critical grant fund distribution phase and will proceed with flexibility through either one tranche or two tranches depending on the outcome of the application compliance review and the potential for more home-based daycare centers submitting applications. Therefore, proceeding with one tranche or two tranches is subject to change.

Staff conducted marketing and outreach through the Bay Area News Group including Mercury News and Milpitas Post, digital billboard displays, Connected and Milpitas Matters articles, Constant Contact business emails, banner ad on City Website, two City press releases, canvassing various business areas, presentations to the Economic Development & Trade Commission and Milpitas Rotary Club, and the Milpitas Chamber and Silicon Valley Central Chamber of Commerce assisted with grant program advertising. On March 1, 2022, the Office of Economic Development and the Silicon Valley Central Chamber of Commerce hosted a Technical Assistance Workshop at City Hall to assist business representatives with applying for grants in-person.

Administrative Processing for Milpitas ARPA Programs

Each Milpitas ARPA program involves extensive administrative processing, especially due to the ARPA Federal funding source. The listing below summarizes the spectrum of administrative tasks required for each Milpitas ARPA program:

- Evaluate and verify eligible use of funds per Treasury Final Rules
- Evaluate beneficiary versus sub-recipient award and requirements thereof
- Develop program resources (i.e. staffing, services, supplies)
- Evaluate one-time versus on-going program and budget implications
- Develop program eligibility requirements, evaluation, selection and award
- Development program plan and implementation
- Develop public outreach and program promotion campaign
- Evaluate and comply with Federal Procurement requirements
- Monitor grant recipients
- Obtain, retain and summarize grant documentation
- Develop and execute contracts (i.e. grant award agreements)
- Submit mandatory reports to U.S. Treasury
- Develop policies, procedures and risk management monitoring controls
- Comply with tax requirements and reporting (receiving W9, issuing 1099, evaluating who is issued these reportable grants) and develop new administrative methodology
- Develop accounting and disbursement methodology (i.e. fee subsidies, vendor disbursements, payroll project cost accounting, etc.)
- Develop and update Milpitas ARPA website portal
- Report to City Council on a periodic basis

Proposed process for future changes to the ARPA Investment Plan

On August 9, Council approved funding for 25 programs in the ARPA Investment Plan (Table 1) and delegated authority to the City Manager to proceed with appropriation actions and contract approvals, up to the approved amount for each program approved by Council. As noted above, every additional program requires a significant work effort and resources. Thus, staff recommends an annual review of the ARPA funding allocation as a part of the annual budget development. This proposed process for ARPA funding would align with the citywide budget development and also maximize efficacy of budget management and service delivery. Since the fiscal year 2022-23 budget development is currently underway, staff is requesting Council consideration of potential priorities which may warrant ARPA funding re-allocation.

TABLE 1: SUMMARY OF ARPA INVESTMENT PLAN – as of January 11, 2022 (For Reference)

No.	Program/Activity	Proposed Funding	FY 21-22 Funding	Estimated Time
Community Services				
1.	Rent relief and mortgage assistance to low and moderate income residents – related to pandemic	\$1,200,000	\$600,000	2 years
2.	Social services – mental health services, services for domestic violence and abuse victims and LGBTQ plus community, senior nutrition program	\$500,000	\$125,000	3 years
3.	Financial assistance to low and moderate income residents for utility payments and childcare costs	\$400,000	\$100,000	3 years
4a.	Beautify Milpitas program	\$100,000	\$25,000	4 years
4b.	Weed Abatement	\$90,000	\$90,000	1 year
5.	Pilot curbside trash pickup program	\$85,000	\$85,000	3 months
	Subtotal	\$2,375,000	\$1,025,000	
Economic Vitality				
6.	Small business assistance – related to pandemic	\$1,500,000	\$1,500,000	1 year
7.	Assistance to hotels	\$200,000	\$200,000	1 year
8.	Accessory Dwelling Unit program	\$1,290,000	\$500,000	3 years
9.	Main Street Revitalization	\$500,000	\$250,000	2 years
10.	Community events	\$200,000	\$100,000	2 years
11.	Financial assistance to the Chamber of Commerce	\$200,000	\$100,000	2 years
12.	Workforce development	\$300,000	\$150,000	2 years
13.	Limited term Economic Development Specialist position	\$330,000	\$165,000	2 years
	Subtotal	\$4,520,000	\$2,965,000	
Infrastructure				
14.	Parks Rehabilitation	\$4,386,815	\$2,000,000	4 years
15.	Public Safety Facilities' Rehabilitation	\$250,000	-	1 year (FY 22-23)
16.	Mobile Emergency Operations Center (in lieu of COVID Safe Facilities Improvements)	\$375,000	\$375,000	1 year
	Subtotal	\$5,011,815	\$2,375,000	
Public Safety				
17.	Public Safety staffing (funding for 2 Police and 4 Fire positions for one year)	\$1,200,000	\$800,000	2 years
18.	Fire Vehicles (fire pumper)	\$920,000	\$920,000	1 year
19.	Implementation of High Priority Emergency Management Program Assessment Study	\$200,000	\$100,000	2 years
20.	Virtual Reality Simulator Training Equipment	\$50,000	\$50,000	1 year
	Subtotal	\$2,370,000	\$1,870,000	
Technology				
21.	Human Resources Information System	\$1,100,000	\$100,000	TBD
22.	Financial Management System	\$100,000	\$100,000	1 year
23.	Cybersecurity programs and training	\$300,000	\$100,000	4 years
24.	Technology infrastructure	\$610,000	\$320,000	4 years
	Subtotal	\$2,110,000	\$620,000	
Recommendations for Unassigned Allocation				
25.	ARPA Funds Administration	\$350,000	\$100,000	4 years
	Subtotal	\$350,000	\$100,000	
	Grand Total	\$16,736,815	\$8,955,000	

Policy Alternative:

Alternative 1: Do not approved the proposed process for future changes to the ARPA Investment Plan.

Pros: Provides additional flexibility to change the ARPA Investment Plan.

Cons: As ARPA funds are expended for the various programs and projects, it will not be efficient or at times even feasible to continue to re-allocate funding.

Reason for not Recommending: Considering any re-allocation of ARPA funding through the budget process will allow Council to consider the funding in the context of all priorities. This process will also allow for more efficient use of staff time.

Fiscal Impact:

The ARPA allocation to the City is in the amount of \$16,736,815. Re-allocation of funding does not impact the total ARPA revenue and/or appropriation. Leveraging ARPA funding for priorities that may otherwise have to be funded by the General Fund or other Funds could allow for other additional services and programs to be funded.

California Environmental Quality Act:

This item is not a Project under CEQA in accordance with CEQA Guidelines Section 15061(b)(3) (Common Sense Exemption) as it can be seen with certainty that a general discussion of funding priorities by the City Council will not have a significant effect on the environment. Further, the item is also not a Project pursuant to CEQA Guidelines Section 15378(b)(2) as an administrative activity which is defined in the CEQA Guidelines to include the purchase of supplies and personnel related actions. It is further exempt under CEQA Guideline 15378(b)(4) as it is a government fiscal activity that does not involve a commitment to any specific project which may result in a potentially significant physical impact on the environment. Although the use of funding will be discussed for various potential projects, future environmental analysis will be conducted for the various potential projects prior to the City making any commitment or approval of any project, or it is covered by the CEQA Guideline 15061(b)(3) and/or 15378(b)(2).

Recommendations:

1. Consider Council priority items for American Rescue Plan Act (ARPA) funding and provide direction to staff on any required modifications to the ARPA Investment Plan to allow for the additional allocation
2. Review and provide input to staff on proposed process for future changes to the ARPA Investment Plan

Attachments

1. Storefront Grant Program

Attachment 1 - Storefront Improvement Grant Program

In Spring 2020, the Office of Economic Development launched the Pilot Storefront Improvement Grant Program with \$50,000 from the Community Benefit Fund. The Pilot Program's purpose is to improve the appearance of commercial storefronts to encourage economic vitality, enhance business marketability, increase property values, and attract residents, visitors, and new businesses to the enhanced business district. The Pilot Program is designed to benefit businesses located on Main Street and be a catalyst for future investment in the downtown and Main Street Revitalization. Eligible improvements include, but are not limited to paint, lighting, signage, awnings, windows, outdoor seating/dining, landscaping, benches, and historic architectural features.

Staff has entered into a contract with Architectural firm William Maston and Associates to assist applicants with design services. Staff has marketed one grant at \$15,000 including design services, and a second grant at \$20,000 grant, which does not include design services but instead allows the applicant to utilize \$5,000 for an Architect of their choosing for the required permit and design plan set.

Due to the limited nature of the Pilot Program, staff targeted smaller buildings with one to three businesses located along Main Street. Outreach was conducted to businesses and property owners including Neeka Corporation, Tequila Shots, Red Chillies, The Best Sandwiches, and Reiki Energy Healing/Black Cat Comics.

The property owner of 167 and 187 South Main Street, where Red Chillies and The Best Sandwiches reside, submitted the Pilot Program's first application in August 2021. There is a current proposal to design and build a shared outdoor dining area between the two restaurants to create a festive and safe destination to dine outdoors during the pandemic and beyond. The applicant will receive up to \$15,000 in grant funding and design services from the Architect retained by the City and will be required to pay for up to 25% of the overall improvement costs. The architectural team will provide design sketches, as-builts, and guide the applicant through the City's permitting process. Staff has met several times with the business and property owners, Architect, and other City staff from Planning, Building Safety, and Fire Departments to analyze the site and work through any anticipated issues. Preliminary drawings have been prepared and staff is currently collaborating on solutions for meeting minimum parking and accessibility requirements.

While staff received one grant application in 2021, other property and business owners expressed interest in the Pilot Program, but shared concerns related to the pandemic, future tax increases due to improved properties, and inability to get property owners' consent for improvements.

To start marketing the second Pilot Program grant project without design services, as well as garner interest in the future ARPA funded Storefront Improvement Grant Program, staff conducted in-person outreach to approximately a dozen property and business owners along Main Street on January 28, 2022. As a result of the recent outreach, staff has received interest

from five additional property and business owners to participate in the grant program. They include Seema Beauty Salon, Bombay Chaat House, Gurus of Dance, NPS Medical Clinic and Olinger's Real Estate. Each interested party has received a flyer, Program Guidelines and Application. On February 8, 2022, staff received an application from Seema Beauty Salon, a property and business owner. On March 3, 2022, staff received the third application from Milan Indian Cuisine, who is also a property and business owner.

On March 10, 2022, staff met with property and business owners from Milan Indian Cuisine, Gurus of Dance, SG Inc. CPA, Maggie's Beauty Max, New India Bazaar, Seema Beauty Salon, and Bombay Chaat House. These property and business owners are currently discussing their vision for storefront improvements. While staff has recently received two new applications from this neighborhood shopping center, based on the strong interest we anticipate receiving five more applications which may result in storefront improvements from 420-454 South Main Street.

To continue spurring Main Street revitalization through ARPA investment, staff recommends the following Storefront Improvement Grant Program structure:

Level 1 Grants: Up to \$15,000 for the following improvements: paint, landscaping, and signage.

Level 2 Grants: Up to \$25,000 for the following improvements: lighting, awnings, outdoor seating and dining, benches, windows, historic architectural features, and more. In addition to the grant amount, grantees will receive design services from an architectural firm obtained via a Request for Proposals (RFP) at a contract amount of not to exceed \$75,000. The design services will consist of conceptual drawings and guiding applicants through the City's permitting process. Taking into consideration the number of potential applicants, staff capacity, and the ability to complete the projects within the deadlines required by ARPA, staff is recommending that the ARPA funded grant program could include five Level 1 Grants of up to \$15,000 each, six Level 2 Grants of up to \$25,000 each and design services for a total grant program amount of \$300,000.

The completion of these projects will help create placemaking and the pedestrian-scale appeal that is desired along Main Street. Presently, staff continues to implement the Pilot Storefront Improvement Grant Program and will apply any lessons learned and necessary changes to the ARPA-funded Storefront Improvement Grant Program to best set up business and property owners for success.



CITY OF MILPITAS AGENDA REPORT (AR)

Item Title:	Receive Report Regarding Mayoral/Council Term Limits and Provide Direction to Staff on Future Ballot Measures, If Any (Staff Contact: Christopher J. Diaz, City Attorney, 408-586-3040 and Ashwini Kantak, Assistant City Manager, 408-586-3053)
Category:	Leadership and Support Services
Meeting Date:	3/15/2022
	<u>Recommendation:</u> Receive report regarding Mayor/Council term limits and provide direction to staff on future ballot measures, if any.

BACKGROUND:

At the August 4, 2020, City Council meeting, the City Council voted 3-2 (Councilmembers Phan and Dominguez voted no) to discuss the possibility of the following: pursuing a change to the term limits applicable to the Mayor and/or the City Council. At the March 16, 2021 City Council meeting, the City Council voted 3-1-1 (Councilmember Dominguez abstained, and Councilmember Phan voted no) to agendize a discussion to change the term limits. At March 16, 2021, meeting, Mayor Tran also requested information related to potentially eliminating the position of the directly elected Mayor in favor of a rotational Mayor position amongst all councilmembers.

The position of the directly elected Mayor was established by the voters in the November 2, 1976 Election.

Term limits were also adopted by the voters in May 17, 1996, which added Milpitas Municipal Code section I-400. The Municipal Code specifies that a person may serve a maximum of three consecutive elective terms as either a City Councilmember or as the Mayor. However, a person can extend out these terms if they are a Councilmember who is elected to Mayor or the Mayor who is elected to a City Council seat. Under this latter scenario, a person can serve a combined total of no more than four consecutive elected terms.

In order to change the position of directly elected Mayor or term limits, a future ballot measure would need to be proposed by the City Council and approved by voters.

ANALYSIS:

Directly Elected Mayor

The position of a directly elected Mayor and how to establish and terminate such a position is governed by California Government Code Section 34902(b) that specifies as follows:

(b) After an office of elective mayor has been established, the city council may subsequently submit to the electors the question of whether or not to eliminate the elective office of mayor, pursuant to the procedures enumerated in this article, and thereby reestablish the procedure of selection of the mayor by the city council. If a majority of the votes cast on the proposition are in favor of the elimination of the office of elective mayor, the office shall be eliminated on the expiration date of the incumbent's term, and on the date the procedure of selection of the mayor by the city council shall be reestablished

Therefore, if the City Council wishes to eliminate the office of elective mayor, the question will need to be posed to the voters. It is recommended that the ballot measure for this question, if it is adopted, be effective in 2024 so that any individual elected to Mayor in 2022 can serve one full term.

Term Limits

California Government Code section 36502(b) authorizes a general law city, such as the City of Milpitas, to limit the number of terms an elected Mayor and/or City Councilmembers may serve. This State law outlines two principal rules:

- *A local term limits measure must be “prospective”.* It may only apply to new Mayoral/Council terms that were voted upon at the same election as the measure, or terms voted upon at a later election. For example, a term limits measure passed at the November 8, 2022 General Municipal Election could apply to new terms elected at that same election and to those new terms elected in November 2024, 2026, etc. However, it could not apply to terms elected two years earlier at the November 3, 2020 General Municipal Election. That would make the measure impermissibly “retroactive” rather than “prospective”.
- *A local term limits measure requires voter approval.* It must be submitted to City of Milpitas voters at a “regularly scheduled election” and obtain majority voter approval. Under case law, a “regularly scheduled election” means (i) a statewide primary election, (ii) a statewide general election or (iii) a general municipal election. The next Statewide General Election will be held on November 8, 2022, which also coincides with the City’s next General Municipal Election. Staff notes that most cities schedule term limits measure elections to coincide with their Council elections. Because term limits measures require voter approval, the State Elections Code for local measures applies. Such a measure may be placed on the ballot by either a citizens’ initiative petition, signed by least 10% of the City’s registered voters, or by City Council majority action to call the measure for election. Once placed on the ballot, the City Attorney will prepare an impartial analysis of the measure and interested persons may submit written arguments for or against the measure, to be included in the voter information guide as provided by State Elections Code.

Beyond these two principal rules, how a term limits measure is ultimately written is left to local policy. There are a number of policy factors to consider:

Length of Term Limits?

California cities typically set either a two- or three-term limit. While one-term and four-term limits are legally permissible, they are rare in California. The current term limits in the City of Milpitas are effectively three consecutive terms with an option for a fourth term if the Mayor is voted into a Council seat, or a Councilmember is voted into the Mayor’s seat.

Lifetime or Consecutive Term Limits?

A *lifetime* term limit is precisely that. When the elected official reaches the applicable term limit, he or she may no longer serve in that elected office for the remainder of his or her life.

However, in the case of a *consecutive* term limit, when the elected official reaches the applicable term limit, he or she must step down from the office for a period of time. During this “cooling off” period, the person may not be elected or appointed to serve in that office. State law does not set a specific “cooling off” period. That said, this is typically set by local agencies at either two or four years. After the “cooling off” period expires, the person may again run for that elected office (or be appointed to such office) for additional consecutive terms as allowed under the term limits measure. In the case of the City of Milpitas, the cooling off period is the time period between general municipal elections which is 2 years.

Separate Term Limits for Mayor and Council or Combined Term Limits for Both Offices?

State law allows a term limits measure to set different limits for the elected Mayor and City Councilmembers. It also allows a single term limit to cover both Mayor and Councilmembers combined. The City of Milpitas currently has a single term limit that covers both the Mayor and Councilmembers. The City Council could

retain a single term limit for ease in administration or opt to create different limits for the elected Mayor and City Council, assuming the City retains an elected Mayor.

Based on the above, we will be inquiring with the City Council regarding the following:

- *Does the City Council desire to eliminate the directly elected Mayor position? This would mean, if the measure passes, the directly elected Mayoral seat would be eliminated and all seats will be councilmember seats beginning in 2024.*
- If not, then the City Council will need to consider whether it wants to provide any direction on the applicable term limits for the Mayor's position or leave them as-is.
- If so, then the City Council could consider options on term limits for all Council seats as further detailed below.
- *Does the City Council want to modify the term limits applicable to City Councilmembers? If so, then:*
 - *How many years should constitute a term?* Current number of years that constitute a term is 4 years
 - *How many terms are allowed?* Current number of limits allowed for each term is 3 at 4 years each for a total of 12 years.
 - *Are the term limits consecutive or lifetime?* Current term limits are consecutive, not lifetime.

FISCAL IMPACT:

None at this time. However, if a term limits measure and/or a measure eliminating the directly elected Mayor position were placed on the ballot, there would be an estimated expense of \$73,000 per ballot measure added to the cost for the Santa Clara County Registrar of Voters to conduct the election.

California Environmental Quality Act (CEQA): The City Council's action in receiving the report and providing direction is not a project subject to the California Environmental Quality Act (CEQA) as it is more akin to general organizational or administrative activities of the City that will not result in direct or indirect physical changes in the environment pursuant to CEQA Guideline 15378(b)(5).

RECOMMENDATION:

Receive report regarding Mayor/Council term limits and provide direction to staff on future ballot measures, if any.

Attachment(s):

None